

# **Amazon FBA Integration for Magento 2 User Guide**

by CedCommerce Products Documentation

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## 1. Overview

Amazon Marketplace is an e-commerce platform owned and operated by Amazon.com that enables third-party sellers to sell new or used products on a fixed-price online marketplace alongside the regular offerings of Amazon. Using Amazon Marketplace, the third-party sellers can gain access to the customer base of Amazon, and it expands the offerings on its website without having to invest in additional inventory.

Amazon FBA for Magento 2 is an Integration that connects Magento 2 store with Amazon Multi-Channel Fulfillment (MCF). Sellers can now simply access the benefits of Amazon FBA using this integration as it allows Magento 2 sellers to fulfill their store orders successfully. Amazon MCF(Multi-Channel Fulfillment) is a service offering order fulfillment which gives sellers access to the FBA service by fulfilling their multichannel orders and shipping them.

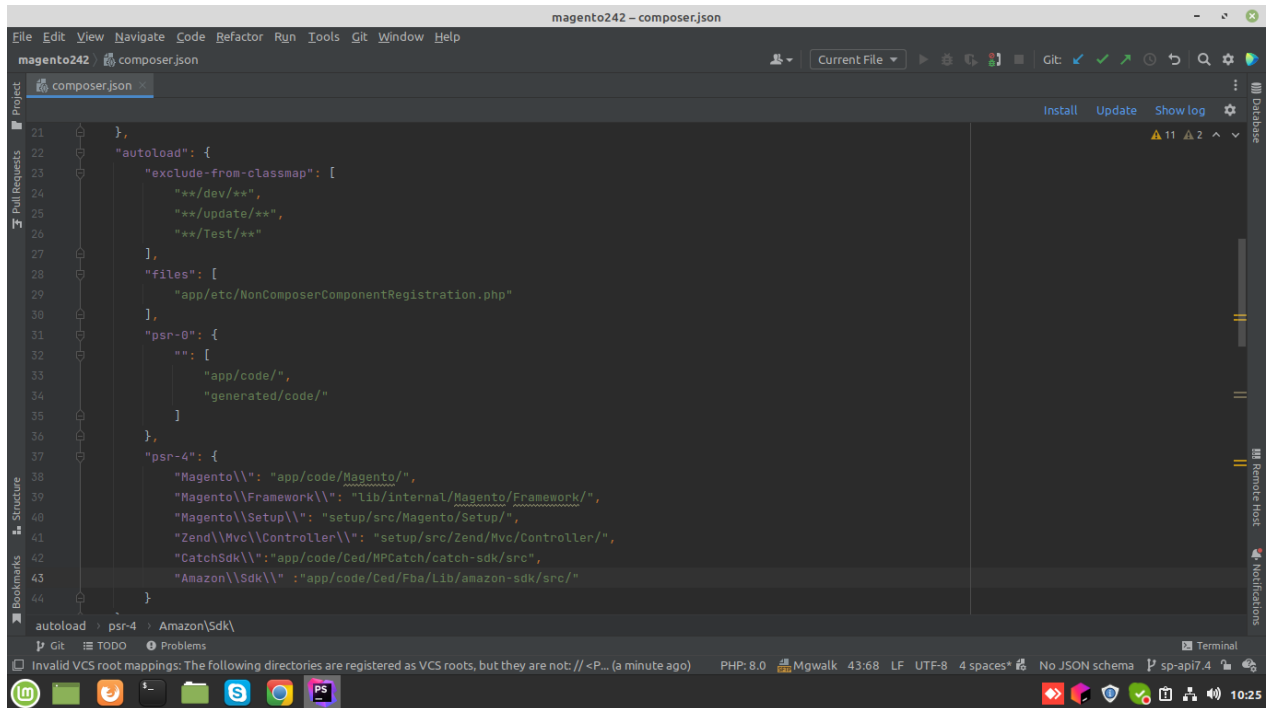
### Key Features are as follows:

1. **Multi-Account Section:** Enables the sellers to create multiple accounts and fill the section of amazon credentials, select marketplaces and validate.
2. **FBA Inventory Synchronisation:** With the help of our integration it is easier to fetch FBA quantities. It also synchronizes the inventory with the embedded crons every hour.
3. **Shipment:** Amazon FBA for Magento 2 can map Amazon Shipping speed with the Magento store.
4. **Order Management:** Whenever an order is created in Magento, a real-time synchronization is done to Amazon along with the order syncing through crons. To manage orders manually an option is provided to sellers for creating or syncing their orders.

## 2. Amazon FBA Integration Extension for Magento 2 Installation

### To install the extension

1. Create a new folder named `code` (if not exists) under the `app` folder.
  - Extract the Ced.zip on your system and then Drag and Drop `app/code/Ced/Fba`.
2. Update composer.json file by adding the code written below and as shown in the image:  
`"Amazon\\Sdk\\" : "app/code/Ced/Fba/Lib/amazon-sdk/src"`



3. Now run the following upgrade command in *cmd*

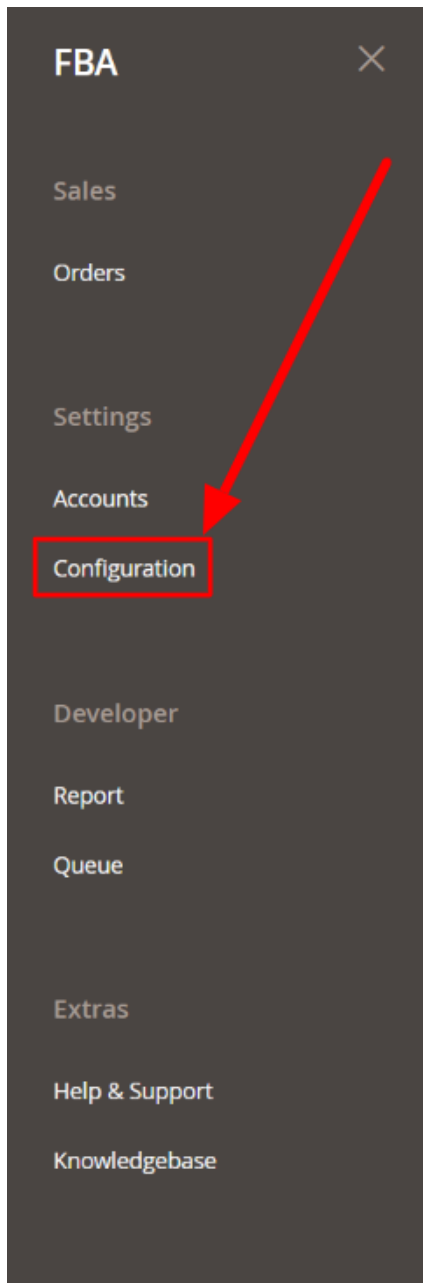
- *composer require cedcommerce/validator*
- *composer require ced/integrator*
- *composer dump*
- *php bin/magento setup:upgrade*
- *php bin/magento setup:di:compile*
- *php bin/magento setup:static-content:deploy -f*
- *php bin/magento indexer:reindex*
- *php bin/magento cache:flush*

4. After successfully uploading the directory, the extension will be installed/updated.

### 3. Configuration

*To set up the configuration settings,*

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **FBA INTEGRATION** menu.  
The menu appears as shown in the following figure:



3. Click **Configuration**.

The **Configuration** page appears as shown in the following figure:

## Configuration



Scope: Default Config

Save Config

CEDCOMMERCE

Amazon FBA Settings

Amazon FBA Inventory Settings

Amazon FBA Price Settings

Amazon FBA Shipping Settings

Amazon FBA Order Settings

Amazon Developer Settings

4. In the right panel, click the **Amazon FBA Settings** tab.

The **Amazon FBA Settings** tab is expanded and the relevant fields appear as shown in the following figure:

## Amazon FBA Settings

Enabled  
[global]

Yes

◦ In the **Enabled** option select **Yes**.

5. Now click on **Amazon FBA Inventory Settings**, and the tab expands as:

## Amazon FBA Inventory Settings

Enable Inventory Syncing  
[global]

Yes

If selected 'No', then Fba inventory will not sync from Amazon account to magento store.

Alternate SKU  
[global]

Default Value [default\_value]

- If you have different Amazon SKU then Magento SKU. Then map the custom SKU field in above and provide the values as mentioned.
- **Single Amazon SKU:** Just add the value of SKU in the selected attribute.
- **Multiple Amazon SKU:** Just add the value of SKU in the selected attribute separated by pipe.  
Ex: "| |AMZ-SKU-1| |AMZ-SKU2| |AMZ-SKU-3| |"
- Default value is Magento "sku" attribute.

◦ In **Enable Inventory Syncing**, select the option **Yes** to sync inventory from the Amazon account to the Magento store.

◦ In **Alternate SKU**, select the SKU from the list.

6. Scroll down and click on **Amazon FBA Price Settings**. The section is expanded as:

## Amazon FBA Price Settings

Enable Price Syncing  
[global]

Yes

If selected 'No', then Fba price will not sync from Amazon account to magento store.

7. Under **Amazon FBA Price Settings**, do the following steps:
  - In **Enable Price Syncing**, select **Yes** if you want to synchronise the price from the Amazon account to the Magento store.
8. Click on **Amazon FBA Shipping Settings**, and the tab expands as:

## Amazon FBA Shipping Settings



Send Shipment Email to Customers [global]

If selected 'Yes', then email will be sent to customers during shipment .

Map Store [global]

| Store                                    | Shipping | Action |
|--|----------|--------|
| <input type="button" value="Add Store"/> |          |        |

Map your Store With Shipping Methods

- In **Send Shipment Email to Customers**, select **Yes** to send the emails to customers at the time of shipment.
  - Under the **Map Store** option, map your stores with the shipping methods.
9. Now Click on **Amazon FBA Order Settings**, and the tab expands as:

## Amazon FBA Order Settings



Enable Order [global]

If selected 'No', then order will not create from magento store to Amazon sellercentral.

No. of Days For Order sync [global]

Enter the number of days for which you want to sync previous orders.

Order Comment [global]

Comments to be added in Fba orders.

- In the **Enable Order**, select Yes.
  - In **No. of Days For Order Sync**, enter the number of days you want to sync the orders.
  - In **Order Comment**, add the comment in the FBA orders.
10. Click on **Amazon Developer Settings**, and the tab expands as:

## Amazon Developer Settings



Debug [global]

Logging Level [global]

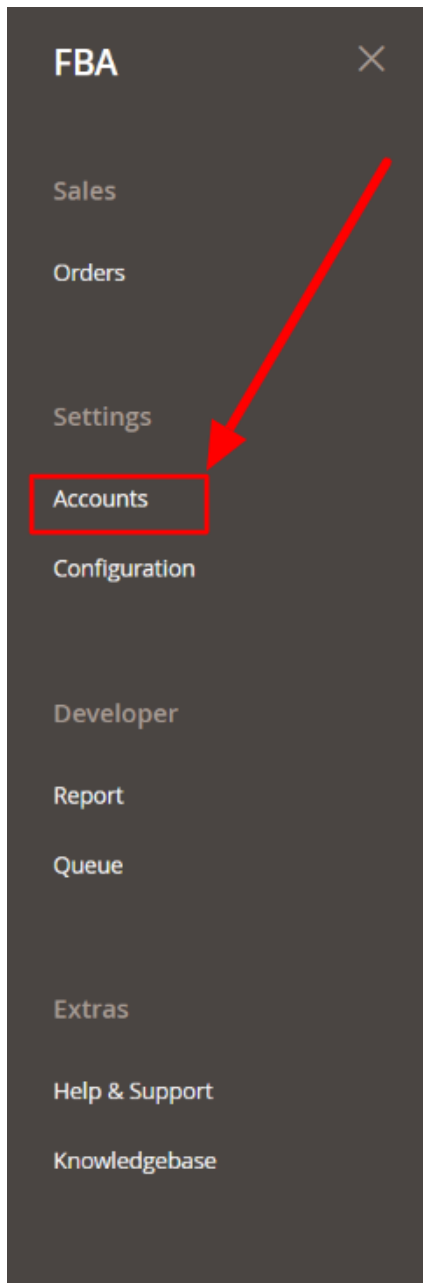
- In **Debug**, select **Enable** if want the debug mode to be enabled.
  - In the **Logging level**, select the level of logs from the option in the dropdown list.
11. Click the **Save Config** button to save the entered values and information. The configuration will be saved.

## 4. Manage Accounts

### To add the account.

1. Go to the **Magento 2 Store Admin**
2. On the left navigation bar, click the **FBA INTEGRATION**  
A menu appears as shown in the following figure:





3. Click **Manage Accounts**.

The **Manage Accounts** page appears as shown in the following figure:

## Fba Accounts

🔍 🔔 2 👤

Add Account

🔍
⌵ Filters
📄 Export
👁 Default View
⚙ Columns

Actions 1 records found
20 per page

| <input type="checkbox"/> | Id | Account Name | Seller Id | Marketplace | Amazon Region | Active | Status | Amazon Session Token TimeStamp | Amazon Access Token TimeStamp | Mode | Actions |
|--------------------------|----|--------------|-----------|-------------|---------------|--------|--------|--------------------------------|-------------------------------|------|---------|
| <input type="checkbox"/> | 1  |              |           | US          | NA            | Active | Valid  | 2022-06-24 03:36:19            | 2022-06-24 03:17:46           | Live | ✎ 👁 🗑   |

4. Click the **Add Account**

The page appears as shown in the following figure:

## Add Account

🔍 🔔 1 👤

← Back Save Save and Continue Edit

**Account Information** ⌵

Active \* ☒ Yes

Account Name \*

Status Added ⌵

Api 🔄

Source 🔄

Developer 🔄

- In **Active**, select **Yes**
- Enter the **Account Name** in the corresponding field.

5. Now scroll down and click on **Api Information**. The section will expand as:

## Api

Authorize via Cedcommerce \* ☒ Yes

UserName

Email

Amazon Region

Marketplaces

Register

Seller Id

SellerNext Shop Id

SellerNext Refresh Token

Amazon Refresh Token \*

Amazon Access Token

App Id

Validate

NOTE: There are 2 options to do so –

**(1) Authorise Via CedCommerce** – If you don't have an SP API developer account on Amazon

**(2) Authorise by Yourself** – If you have an active SP API developer account on Amazon

### Case 1: You Do Not Have an Amazon SP API developer account.

6. Under **API Information** do the following steps:

- In **Authorize Via CedCommerce**, select **Yes** if you want the authorization to be done from our end.
- You can notice that after selecting yes, additional options open up as shown below:

Api

Authorize via Cedcommerce \* ☒ Yes

UserName

Email

Amazon Region

Marketplaces

- India [A21TJRUN4KGV]
- China [AAHKV2X7AFYLW]
- Japan [AAHKV2X7AFYLW]
- Australia [A39IBJ37TRP1C6]
- Singapore [A19VAU5U5O7RUS]
- Netherland [A1805IZSGTT6H5]

Register

Seller Id

SellerNext Shop Id

SellerNext Refresh Token

Amazon Refresh Token \*

Amazon Access Token

App Id

Validate

- In the **UserName**, option enter a Unique Username for your account
- In the **Email** section, mention the email you wish to associate with your account.
- In the Amazon Region, from the drop-down choose the region you are selling

#### Select Region

North America(BR,CA,MX,US)

Europe(AE,DE,EG,ES,FR,GB,IN,IT,PL,NL,SA,SE,TR)

Far-East(AU,JP,SG)

- Once you select the region then move on to the marketplace where you can select the exact Amazon marketplace you are selling on.
- You will be redirected to a new page containing the following details



Welcome To CedCommerce, Thanks For Connecting

|                          |   |
|--------------------------|---|
| SHOP ID                  | <input type="text"/>                      |
| MARKETPLACE & REGION     | <input type="text"/>                      |
| SELLER ID                | <input type="text"/>                      |
| APP ID                   | <input type="text"/>                      |
| SP-API AUTH CODE         | <input type="text"/>                      |
| AMAZON REFRESH TOKEN     | <input type="text"/> <a href="#">Copy</a> |
| AMAZON ACCESS TOKEN      | <input type="text"/> <a href="#">Copy</a> |
| SELLERNEXT REFRESH TOKEN | <input type="text"/> <a href="#">Copy</a> |

- Now you can fill out the remaining 6 fields with details available from here:
  - Seller Id**
  - App Id**
  - SellerNext Shop Id**
  - SellerNext Refresh Token**
  - Amazon Refresh Token**
  - Amazon Access Token**
- When all the above fields are filled click on **Validate**.

[Register](#)
[Register](#)

|                          |   |
|--------------------------|---|
| Seller Id                | <input type="text"/>                              |
| SellerNext Shop Id       | <input type="text"/>                              |
| SellerNext Refresh Token | <input type="text"/>                              |
| Amazon Refresh Token *   | <input type="text"/>                              |
| Amazon Access Token      | <input type="text"/>                              |
| App Id                   | <input type="text"/>                              |
| Validate                 | <a href="#">Validate</a><br>Credentials are valid |

- A success Message Appears saying that the **Credentials are Valid**.
- Click on **Save**.

## Case 2: You already have an Amazon SP API developer account.

Choose **No** in the Authorize via CedCommerce section  
 Now the menu will appear like this:

Api

Authorize via Cedcommerce \* ☒ Yes

UserName

Email

Amazon Region

Marketplaces

India [A21TJRUN4KGV]  
 China [AAHKV2X7AFYLW]  
 Japan [AAHKV2X7AFYLW]  
 Australia [A39IBJ37TRP1C6]  
 Singapore [A19VAU5U5O7RUS]  
 Netherland [A1805IZSGTT6HS]

Register

Register

Seller Id

SellerNext Shop Id

SellerNext Refresh Token

Amazon Refresh Token \*

Amazon Access Token

App Id

Validate

Validate

The first 2 fields are the same as in Case 1

In the **Amazon Region**, from the drop-down choose the region you are selling.

In the **Marketplace**, select the Amazon marketplace you are selling on.

To know the information that you need to fill in this section (**Seller Id, Amazon Refresh Token, Amazon Access Token, App Id, etc**), you need to go to the **Amazon seller** account. For that,

Log in to the Amazon seller account.

On the top right side of Amazon seller central, place the cursor on **Settings**.

When the menu appears, click **User Permission**.

You will be navigated to the User Permission page which looks like this:

**User Permissions**  
Use the Permissions Manager to grant access rights to other users. [Learn more](#)

**Current Users**

| Name       | Email Address        |
|------------|----------------------|
| [Redacted] | [Redacted]@gmail.com |

[Manage Permissions](#)

**Add a New Seller Central User**

| Name                 | Email Address        | Language  |
|----------------------|----------------------|-----------|
| <input type="text"/> | <input type="text"/> | English ▾ |

[Invite](#)

**Third-party developer and apps**  
To authorise a new developer, or to manage your authorised third-party developers and apps, visit the Manage Your Apps page by clicking below

[Visit Manage Your Apps](#)

**Amazon MWS Developer Access Keys**  
To register as a developer, or to view your API Access keys, visit the Developer Credentials page by clicking below

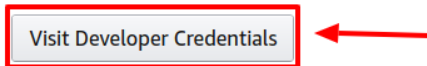
[Visit Developer Credentials](#)

Get support | View Policies and Agreements | sellernext | © 1999-2018, Amazon.com, Inc. or its affiliates

Scroll down to the **Amazon MWS Developer Access Keys** section and click on **View Developer Credential Buttons**.

## Amazon MWS Developer Access Keys

To register as a developer, or to view your API Access keys, visit the Developer Credentials page by clicking below



On clicking you will be redirected to the Developer Central Page where all the desired info is listed:

**Developer Central**  
Your application clients appear here. [Learn More](#)

**Private developer** | [View profile](#)

Authorisation date: 20/07/2018 | Developer ID: [Redacted] | MWS credentials: [View](#)

[+ Add new app client](#)

| App name    | App ID     | Status | Authorisations remaining | IAM ARN    | LWA credentials      | Action                     |
|-------------|------------|--------|--------------------------|------------|----------------------|----------------------------|
| Cedcommerce | [Redacted] | Draft  |                          | [Redacted] | <a href="#">View</a> | <a href="#">Edit App</a> ▾ |

The LWA details can be viewed by Clicking on View Button under the LWA credential heading:

Now comes the last 2 sections

AWS Access Key

AWS Secret Key

Here you have 2 options:

(1) Use Details from an existing AWS account

(2) Create a new AWS account

Note: Watch these Reference Videos For APP creation([https://www.youtube.com/watch?v=KSjPTqNBIGc&list=PLyrrqKCT7jFKENJO9n\\_Y68-5o2GZLgLUU&index=4](https://www.youtube.com/watch?v=KSjPTqNBIGc&list=PLyrrqKCT7jFKENJO9n_Y68-5o2GZLgLUU&index=4))

and For AWS Creation([https://www.youtube.com/watch?v=EAJOsBNRIQA&list=PLyrrqKCT7jFKENJO9n\\_Y68-5o2GZLgLUU&index=3](https://www.youtube.com/watch?v=EAJOsBNRIQA&list=PLyrrqKCT7jFKENJO9n_Y68-5o2GZLgLUU&index=3))

Once the information has been filled, Now click on the **Validate** button.

The screenshot shows the 'Add Account' form with the following fields and values:

- Amazon Region:** Europe (AE, DE, ES, FR, GB, IN, IT, PL, NL, SA, SE, TR)
- Marketplaces:** Italy (A9G6RAKGC5V4), Turkey (A23BAUJPD9F1E1), Brazil (A2Q3Y263D000WQ), U.A.E. (A2VGG38RC54UG), India (A21TRJUNAKGV), China (AAHV2K7AF1W)
- Seller ID:** 1
- Amazon Refresh Token:** [Redacted]
- Amazon Access Token:** [Redacted]
- App ID:** [Redacted]
- IAM ARN:** [Redacted]
- LWA Client Identifier:** [Redacted]
- LWA Client Secret:** [Redacted]
- AWS Access Key:** [Redacted]
- AWS Secret Key:** [Redacted]
- Validate:** [Validated] (Credentials are valid.)

The message **Credentials are valid** will appear.

## Source and Developer Settings,

1. Now click on the **Source** tab and it expands as:

The 'Source' tab settings are as follows:

- Default Store:** Default Store View (Default magento store for order import. Also used as default store in product profiles.)
- Default Source:** Default Source | id:default (Default magento store for order import. Also used as default store in product profiles.)
- Channel:** Amazon Fulfilled Network (AFN)

- In **Default Store**, select the store view for product profiles.
- In the **Default Source** option, select the Source.
- In **Channel**, the source channel will appear.

2. Now click on the **Developer** tab and it expands as:

The 'Developer' tab settings are as follows:

- Account Mode:** Live
- Notes:** [Empty text area]

**Account Mode Legend:**

- Mock Mode:** mocks the live api calls, used for integration testing and development. Do not use in production as live credentials will not be validated or used.
- Live:** live api calls are used for integration of products and orders.



3. Select **Account Mode**.
4. Add **Notes** if you want any.
5. Click on **Save** on the top right side of the page.
6. The account will be created.

•

### To view the account.

1. On the Fba Accounts page, click the **view** button for the account that you want to see, as highlighted in the image below:

Fba Accounts 🔍 🔔<sup>2</sup>

[Add Account](#)

Search by keyword  🔍 Filters Export Default View Columns

Actions ▼ 1 records found 20 ▼ per page < 1 of 1 >

| <input type="checkbox"/> | Id | Account Name | Seller Id | Marketplace | Amazon Region | Active | Status | Amazon Session Token TimeStamp | Amazon Access Token TimeStamp | Mode | Actions |
|--------------------------|----|--------------|-----------|-------------|---------------|--------|--------|--------------------------------|-------------------------------|------|---------|
| <input type="checkbox"/> | 1  |              |           | US          | NA            | Active | Valid  | 2022-06-24 03:36:19            | 2022-06-24 03:17:46           | Live |         |

2. On clicking it, the details would appear on the page as shown:

Account Information #2 ✕

[Cancel](#)

| marketplaceIds | marketplace |      |       |      |       |          |               |          |
|----------------|-------------|------|-------|------|-------|----------|---------------|----------|
| value          | region      | code | value | name | label | currency | sellercentral | endpoint |
|                |             |      |       |      |       | value    |               |          |

### To Edit the account.

1. On the Amazon Accounts page, click the edit button for the account that you want to edit, as shown in the image below:

## Fba Accounts



Add Account

Search by keyword

Filters

Export

Default View

Columns

Actions

1 records found

20

per page

1

of 1

|                          | Id | Account Name | Seller Id | Marketplace | Amazon Region | Active | Status | Amazon Session Token TimeStamp | Amazon Access Token TimeStamp | Mode | Actions                             |
|--------------------------|----|--------------|-----------|-------------|---------------|--------|--------|--------------------------------|-------------------------------|------|-------------------------------------|
| <input type="checkbox"/> | 1  |              |           | US          | NA            | Active | Valid  | 2022-06-24 03:36:19            | 2022-06-24 03:17:46           | Live | <div></div> <div></div> <div></div> |

2. The page will appear as:

Edit Account
Back
Delete
Save
Save and Continue Edit

Account Information

Active ☒ Yes

Account Name

Status

Api

Source

Developer

3. Click the required section, and then make the changes as per requirement in the respective section.

4. Click the **Save** button.

The edited account will be saved.

**To Delete the account.**

1. On the Amazon Accounts page, click on the delete button as highlighted in the image below, for the account that you want to delete.

## Fba Accounts

[Add Account](#)

Search by keyword

Filters

Export

Default View

Columns

Actions

1 records found

20

per page

<

1

of 1

>

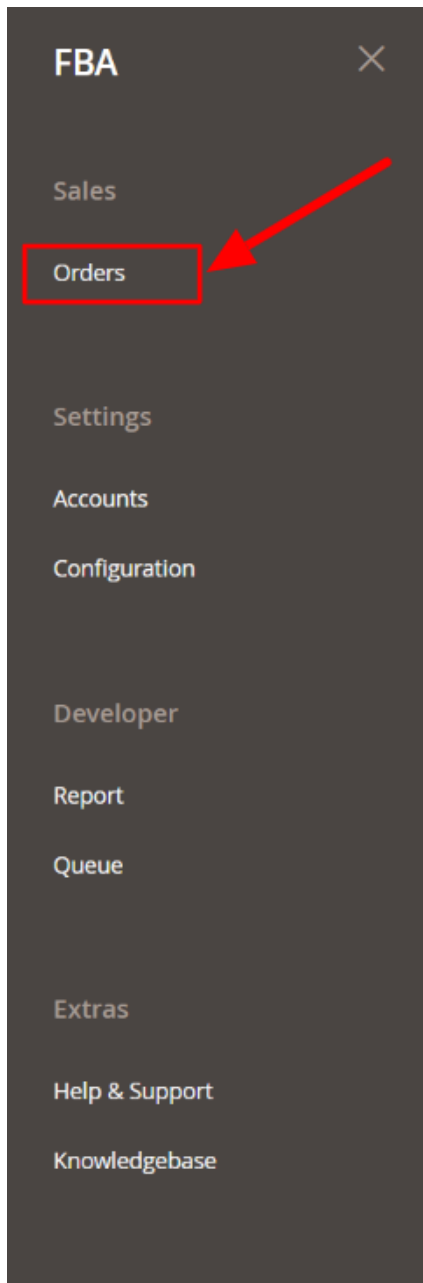
|                          | Id | Account Name | Seller Id | Marketplace | Amazon Region | Active | Status | Amazon Session Token TimeStamp | Amazon Access Token TimeStamp | Mode | Actions  |
|--------------------------|----|--------------|-----------|-------------|---------------|--------|--------|--------------------------------|-------------------------------|------|--|
| <input type="checkbox"/> | 1  |              |           | US          | NA            | Active | Valid  | 2022-06-24 03:36:19            | 2022-06-24 03:17:46           | Live | <div> <div></div> <div></div> <div></div> </div> |

2. On clicking it, the Amazon account will be deleted and the message will appear on the same page.

## 5. Manage Orders

### To fetch and view new orders

1. Go to the **Magento 2 Store Admin** panel.
2. On the left navigation bar, click the **FBA INTEGRATION** menu.



### 3. Click **Orders**.

The **FBA Orders** page appears as shown in the following figure:

Fba Orders

Search, Notifications, User: admin

Filters, Default View, Columns

20 per page, 1 of 2













|                          | Id | Order Id | Marketplace | Amazon Order Id | Account Id | Purchase Date       | Created Date        | Amazon Status | Magento Status | Bill-to Name | Ship-to Name | Grand Total (Base) | Failure Reason | Store | Actions |
|--------------------------|----|----------|-------------|-----------------|------------|---------------------|---------------------|---------------|----------------|--------------|--------------|--------------------|----------------|-------|---------|
| <input type="checkbox"/> |    |          |             |                 |            | 2020-01-24 10:26:53 | 2020-01-24 10:26:53 | Not Created   | Pending        |              |              |                    |                |       |         |
| <input type="checkbox"/> |    |          |             |                 |            | 2020-01-23 12:10:12 | 2020-01-23 12:10:12 | Not Created   | Pending        |              |              |                    |                |       |         |
| <input type="checkbox"/> |    |          |             |                 |            | 2020-01-23 06:13:52 | 2020-01-23 06:13:52 | PROCESSING    | Processing     |              |              |                    |                |       |         |
| <input type="checkbox"/> |    |          |             |                 |            | 2020-01-22 13:18:40 | 2020-01-22 13:18:40 | PROCESSING    | Pending        |              |              |                    |                |       |         |

#### 4. To View the Amazon order, do the following steps:

- Scroll down to the required order row.
- In Actions column of the respective row, click the **View** icon.

Fba Orders

24 records found

|                          | Id | Order Id | Marketplace | Amazon Order Id | Account Id | Purchase Date       | Created Date        | Amazon Status | Magento Status | Bill-to Name | Ship-to Name | Grand Total (Base) | Failure Reason | Store | Actions   |
|--------------------------|----|----------|-------------|-----------------|------------|---------------------|---------------------|---------------|----------------|--------------|--------------|--------------------|----------------|-------|---|
| <input type="checkbox"/> |    |          |             |                 |            | 2020-01-24 10:26:53 | 2020-01-24 10:26:53 | Not Created   | Pending        |              |              |                    |                |       |    |
| <input type="checkbox"/> |    |          |             |                 |            | 2020-01-23 12:10:12 | 2020-01-23 12:10:12 | Not Created   | Pending        |              |              |                    |                |       |    |
| <input type="checkbox"/> |    |          |             |                 |            | 2020-01-23 06:13:52 | 2020-01-23 06:13:52 | PROCESSING    | Processing     |              |              |                    |                |       |    |
| <input type="checkbox"/> |    |          |             |                 |            | 2020-01-22 13:18:49 | 2020-01-22 13:18:49 | PROCESSING    | Pending        |              |              |                    |                |       |    |

The specific order appears as shown:

Fba Order

Cancel

order

Details













| SellerFulfillmentOrderId | DisplayableOrderId | DisplayableOrderDateTime | DisplayableOrderComment | ShippingSpeedCategory | DestinationAddress  |                     |             |       |       |                  |      |                     |             |  |  |  |  |  |  |  |  |
|--------------------------|--------------------|--------------------------|-------------------------|-----------------------|---|---------------------|-------------|-------|-------|------------------|------|---------------------|-------------|--|--|--|--|--|--|--|--|
|                          |                    |                          |                         |                       | <table> <thead> <tr> <th>Name</th><th>Line1</th><th>Line2</th><th>Line3</th><th>DistrictOrCounty</th><th>City</th><th>StateOrProvinceCode</th><th>CountryCode</th></tr> </thead> <tbody> <tr> <td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> </tbody> </table> | Name                | Line1       | Line2 | Line3 | DistrictOrCounty | City | StateOrProvinceCode | CountryCode |  |  |  |  |  |  |  |  |
| Name                     | Line1              | Line2                    | Line3                   | DistrictOrCounty      | City  | StateOrProvinceCode | CountryCode |       |       |                  |      |                     |             |  |  |  |  |  |  |  |  |
|                          |                    |                          |                         |                       |   |                     |             |       |       |                  |      |                     |             |  |  |  |  |  |  |  |  |

#### 5. To edit the Amazon order, do the following steps:

- Scroll down to the required order row.
- In the Actions column of the respective row, click the **Edit** icon.

Fba Orders

24 records found

|                          | Id | Order Id | Marketplace | Amazon Order Id | Account Id | Purchase Date       | Created Date        | Amazon Status | Magento Status | Bill-to Name | Ship-to Name | Grand Total (Base) | Failure Reason | Store | Actions   |
|--------------------------|----|----------|-------------|-----------------|------------|---------------------|---------------------|---------------|----------------|--------------|--------------|--------------------|----------------|-------|---|
| <input type="checkbox"/> |    |          |             |                 |            | 2020-01-24 10:26:53 | 2020-01-24 10:26:53 | Not Created   | Pending        |              |              |                    |                |       |    |
| <input type="checkbox"/> |    |          |             |                 |            | 2020-01-23 12:10:12 | 2020-01-23 12:10:12 | Not Created   | Pending        |              |              |                    |                |       |    |
| <input type="checkbox"/> |    |          |             |                 |            | 2020-01-23 06:13:52 | 2020-01-23 06:13:52 | PROCESSING    | Processing     |              |              |                    |                |       |    |
| <input type="checkbox"/> |    |          |             |                 |            | 2020-01-22 13:18:49 | 2020-01-22 13:18:49 | PROCESSING    | Pending        |              |              |                    |                |       |    |

#### 6. The order gets opened to be edited as shown below:





|                       |                |
|-----------------------|----------------|
| Subtotal              | \$7.00         |
| Shipping & Handling   | \$5.00         |
| <b>Grand Total</b>    | <b>\$12.00</b> |
| <b>Total Paid</b>     | <b>\$0.00</b>  |
| <b>Total Refunded</b> | <b>\$0.00</b>  |
| <b>Total Due</b>      | <b>\$12.00</b> |

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8. To **synchronize** the FBA order, do the following steps:
- Scroll down to the required order row.
  - In the Actions column of the respective row, click the **Sync** icon.

Fba Orders

24 records found





|                          | Id | Order Id | Marketplace | Amazon Order Id | Account Id | Purchase Date       | Created Date        | Amazon Status | Magento Status | Bill-to Name | Ship-to Name | Grand Total (Base) | Failure Reason | Store | Actions   |
|--------------------------|----|----------|-------------|-----------------|------------|---------------------|---------------------|---------------|----------------|--------------|--------------|--------------------|----------------|-------|---|
| <input type="checkbox"/> |    |          |             |                 |            | 2020-01-24 10:26:53 | 2020-01-24 10:26:53 | Not Created   | Pending        |              |              |                    |                |       |  |
| <input type="checkbox"/> |    |          |             |                 |            | 2020-01-23 12:10:12 | 2020-01-23 12:10:12 | Not Created   | Pending        |              |              |                    |                |       |  |
| <input type="checkbox"/> |    |          |             |                 |            | 2020-01-23 06:13:52 | 2020-01-23 06:13:52 | PROCESSING    | Processing     |              |              |                    |                |       |  |
| <input type="checkbox"/> |    |          |             |                 |            | 2020-01-22 13:18:49 | 2020-01-22 13:18:49 | PROCESSING    | Pending        |              |              |                    |                |       |  |

The specific order is synchronized and a success message appears.

9. To **delete** the Amazon order, do the following steps:

Fba Orders

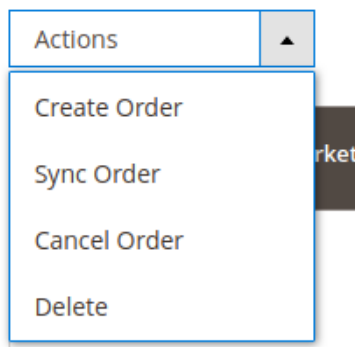
24 records found

|                          | Id | Order Id | Marketplace | Amazon Order Id | Account Id | Purchase Date       | Created Date        | Amazon Status | Magento Status | Bill-to Name | Ship-to Name | Grand Total (Base) | Failure Reason | Store | Actions   |
|--------------------------|----|----------|-------------|-----------------|------------|---------------------|---------------------|---------------|----------------|--------------|--------------|--------------------|----------------|-------|---|
| <input type="checkbox"/> |    |          |             |                 |            | 2020-01-24 10:26:53 | 2020-01-24 10:26:53 | Not Created   | Pending        |              |              |                    |                |       |   |
| <input type="checkbox"/> |    |          |             |                 |            | 2020-01-23 12:10:12 | 2020-01-23 12:10:12 | Not Created   | Pending        |              |              |                    |                |       |  |
| <input type="checkbox"/> |    |          |             |                 |            | 2020-01-23 06:13:52 | 2020-01-23 06:13:52 | PROCESSING    | Processing     |              |              |                    |                |       |  |
| <input type="checkbox"/> |    |          |             |                 |            | 2020-01-22 13:18:49 | 2020-01-22 13:18:49 | PROCESSING    | Pending        |              |              |                    |                |       |  |

10. Scroll down to the required order row.
11. In the Actions column of the respective row, click the **Delete** icon.
12. The specific order is synchronized and a success message appears.

### To perform actions in bulk,

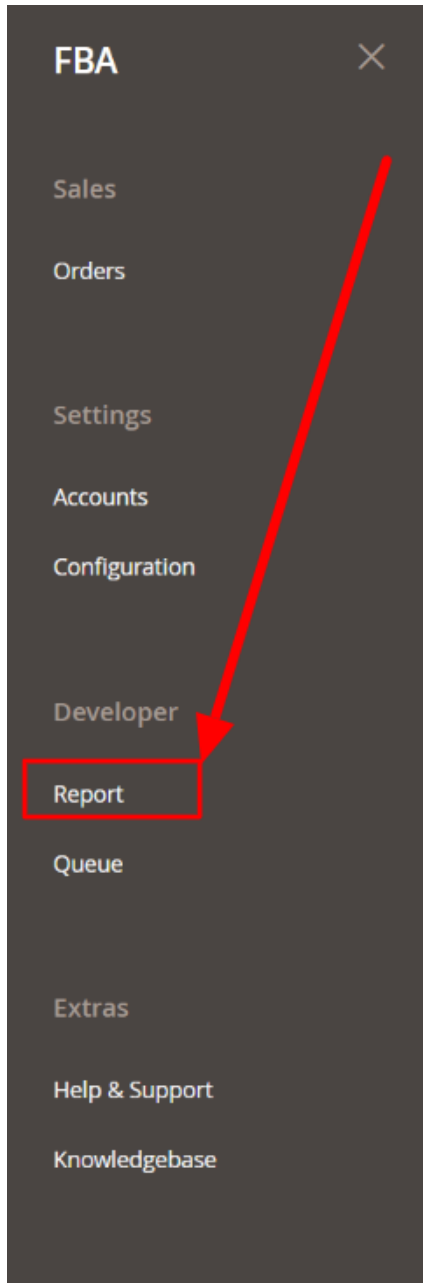
1. To Create, Sync, Cancel or delete orders in bulk you need to select the orders and then under Actions option select the desired option to perform.



## 6. Report

*To edit the reports section,*

1. Go to the **Magento 2 Store Admin** panel.
2. On the left navigation bar, click the **FBA INTEGRATION** menu.  
The menu appears as shown in the following figure:



3. Click **Report**.  
The report page appears as shown:



## Fba Report

admin

[Truncate](#)
[Request Report](#)

Filters
 Default View
 Columns

Actions 82 records found
20 per page
1 of 5

| <input type="checkbox"/> | Id | Account Id | Request Id | Report Id | Status    | Type | Created At | Executed At | Report File | Actions | Specifics |
|--------------------------|----|------------|------------|-----------|-----------|------|------------|-------------|-------------|---------|-----------|
| <input type="checkbox"/> |    |            |            |           | Submitted |      |            |             |             |         |           |
| <input type="checkbox"/> |    |            |            |           | Done      |      |            |             |             |         |           |

4. To request reports click on **Request Report** Option. All the reports will be shown on the FBA orders window.

5. Then the report can be synced using the sync option under the Report File column.

## Fba Report

admin

[Truncate](#)
[Request Report](#)

Filters
 Default View
 Columns

Actions 82 records found
20 per page
1 of 5

| <input type="checkbox"/> | Id | Account Id | Request Id | Report Id | Status    | Type | Created At | Executed At | Report File | Actions | Specifics |
|--------------------------|----|------------|------------|-----------|-----------|------|------------|-------------|-------------|---------|-----------|
| <input type="checkbox"/> |    |            |            |           | Submitted |      |            |             |             |         |           |
| <input type="checkbox"/> |    |            |            |           | Done      |      |            |             |             |         |           |

6. Once you sync the Submitted status will be changed to Done and it can be viewed by clicking on the **View** button

## Fba Report

admin

[Truncate](#)
[Request Report](#)




Filters
 Default View
 Columns

Actions 82 records found
20 per page
1 of 5

| <input type="checkbox"/> | Id | Account Id | Request Id | Report Id | Status    | Type | Created At | Executed At | Report File | Actions | Specifics |
|--------------------------|----|------------|------------|-----------|-----------|------|------------|-------------|-------------|---------|-----------|
| <input type="checkbox"/> |    |            |            |           | Submitted |      |            |             |             |         |           |
| <input type="checkbox"/> |    |            |            |           | Done      |      |            |             |             |         |           |

7. To download the report, click on download option:

## Fba Report









 admin

Truncate Request Report

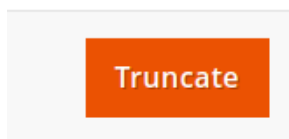
Filters
Default View
Columns

20 per page

82 records found

|                          | Id | Account Id | Request Id | Report Id | Status    | Type | Created At | Executed At | Report File   | Actions   | Specifics   |
|--------------------------|----|------------|------------|-----------|-----------|------|------------|-------------|---|---|---|
| <input type="checkbox"/> |    |            |            |           | Submitted |      |            |             |  |  |  |
| <input type="checkbox"/> |    |            |            |           | Done      |      |            |             |  |  |  |

8. On clicking download option you can see the full report.
9. To truncate the ids, click on the **Truncate** button.

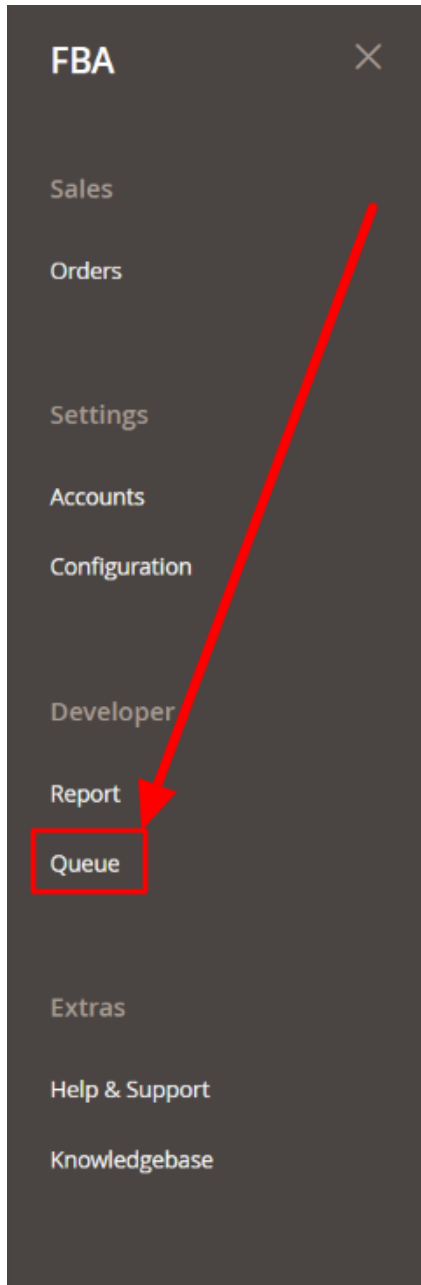


## 7. Queue

The Magento 2 store owners can view and manage their Amazon FBA Queues.

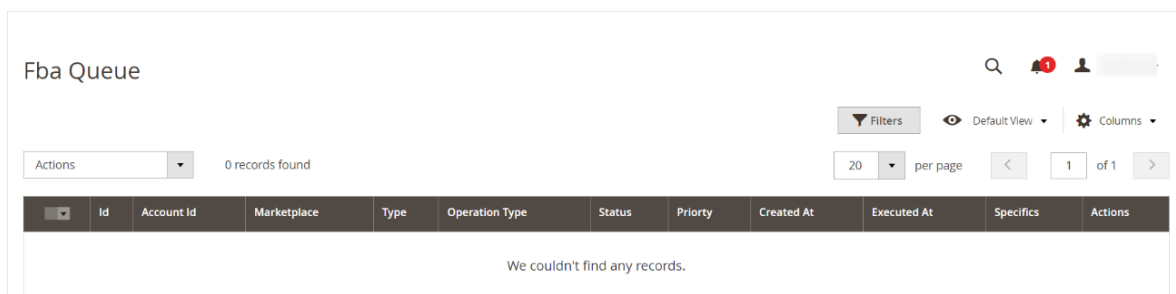
### To view the Queue,

- a. Go to the **Magento 2 Admin** panel.
- b. On the left navigation bar, click the **FBA INTEGRATION** menu.  
The menu appears as shown in the following figure:



c. Click **Queues**.

The **Amazon FBA Queue** page appears as shown in the following figure:

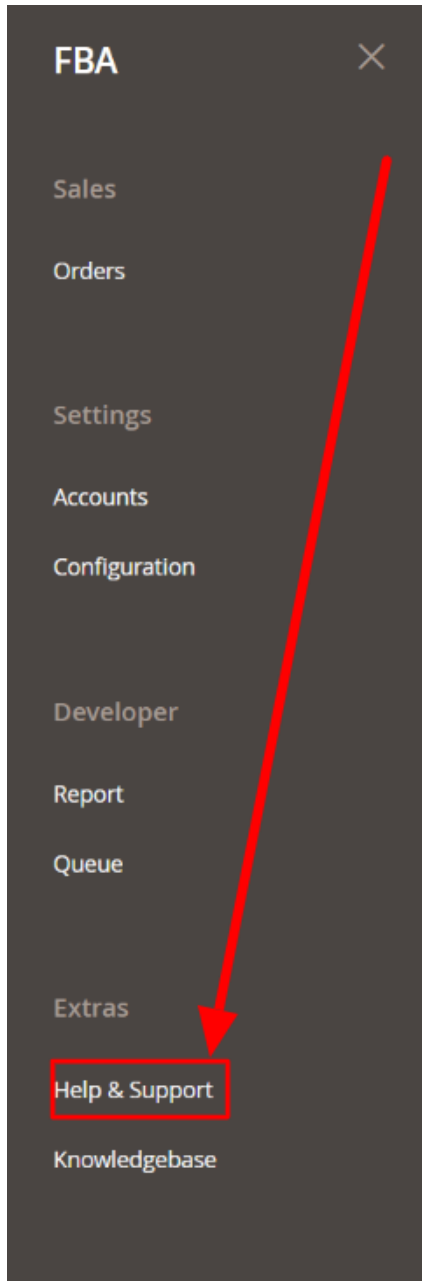


All the Amazon FBA Queue records are listed on this page.

## 8. Help & Support

### *To view Help and Support*

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **FBA INTEGRATION** menu.  
A menu appears as shown in the following figure:



3. Click **Help and Support**.  
The **FBA Help and Support** page appears as shown in the following:

## Cedcommerce Integrations



Quick Support



**CALL US**  
888-882-0953  
USA TOLL-FREE



**SEND US**  
AN E-MAIL



**CONNECT**  
VIA SKYPE

- 
4. On this page, the admin has the option to contact us via call, sending an email, or by getting connected with us on Skype.