

RueDuCommerce Integration for Magento 2

by CedCommerce Products Documentation

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1. Overview

Want to sell on Rue du Commerce? Have an overview of this marketplace and Rue du Commerce Integration Extension for Magento 2 by CedCommerce.

Founded in 1999, the **Rue du Commerce** marketplace is one of the pioneers of e-commerce sites in France. The site was first recognized as a leader in the high-tech sector, then expanded its offer while creating its marketplace. The site now offers more than 3.5 million products. One of the leaders in non-food e-commerce in France, Multi-specialist Rue du Commerce offers a very wide range of items of the home and personal equipment: computer, image and sound, telephony, home appliances, home, garden, childcare, toys, sports, fashion, travel, and cultural products.

To help those sellers who have Magento 2 store, CedCommerce brings the **RueDuCommerce Integration Extension for Magento 2!** Using this extension, sellers can't only sell on Rue du Commerce but can synchronize the product details between their Magento 2 store and Rue du Commerce easily.

Features at Glance

- **Profile Based Product Upload:** Use this extension to create a profile & map categories and attributes to your M2 store. Also, you can upload products from M2 store to RueDuCommerce account by assigning products to respective profile.
- **Synchronised Inventory:** The extension keeps inventory status and figures synchronized between your Magento 2 store and RueduCommerce marketplace in real-time.
- **Bulk Upload System:** Now save time by selecting any number of products from your Magento store and uploading them to the marketplace.
- **Notifications:** You will receive an update via email as soon as a new order is received on the marketplace
- **Streamline Order Processing:** This extension automates the entire sales and purchase of the order process end-to-end. Also, it aggregates high volume orders are from all the channels.
- **Product Management:** You can use this extension to create products manually, upload items (via CSV), import data in your Magento store, and easily fix any data issues after the upload.
- **Rejected Products Notification:** Due to invalid data, if any product gets rejected from the marketplace, this extension fetches all details, notifies the seller via email, and also stores it in the module's feed section.

2. Extension Installation

To install the extension,

- Upload and Extract the RueDuCommerce package file inside the `app/code/Ced/` directory and map the sdk with magento root composer.json file in autoload psr-4 section
`"RueDuCommerceSdk\\": "app/code/Ced/RueDuCommerce/rueducommerce-sdk/src"`
- Run the Installation commands:

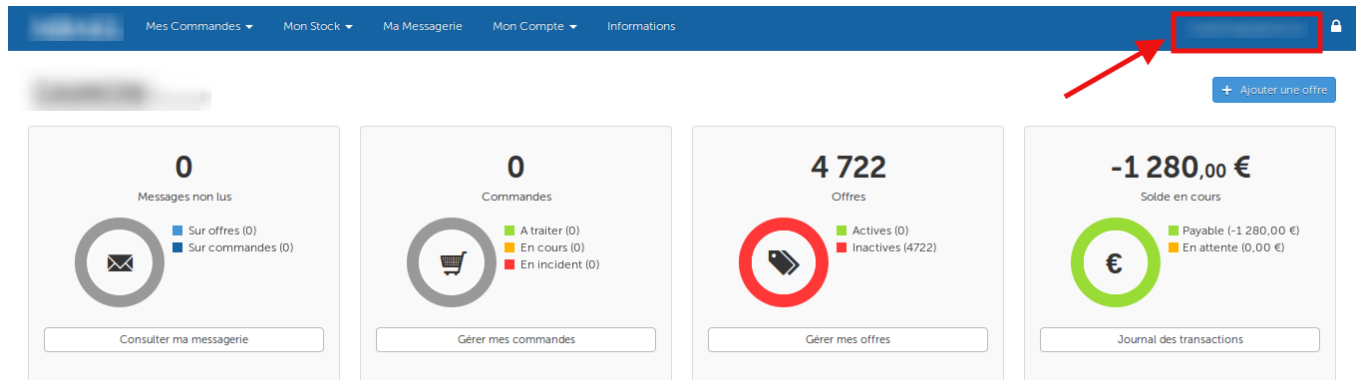
```
composer dump
php -dmemory_limit=5G bin/magento setup:upgrade
php -dmemory_limit=5G bin/magento setup:di:compile
php -dmemory_limit=5G bin/magento setup:static-content:deploy -f
php bin/magento index:reindex
php -dmemory_limit=5G bin/magento cache:clean
php -dmemory_limit=5G bin/magento cache:flush
```

3. Retrieving API Key

To start the integration, you need to have the API Key which will be needed while doing the Configuration.

To Retrieve the API Key,

- Go to RueDuCommerce seller panel.
- Login to your seller panel and the dashboard will appear as shown below:



Statistiques du 31/05/18

- Click on your profile name as shown in the red box in the above image.
- You will be navigated to page as shown below:

- Click on **Clé API** as shown in the image above in the red box.
- The section will appear as shown in the image below:

- You may see the API Key in the box and you need to copy it from here to paste in the corresponding box while doing the Configuration.

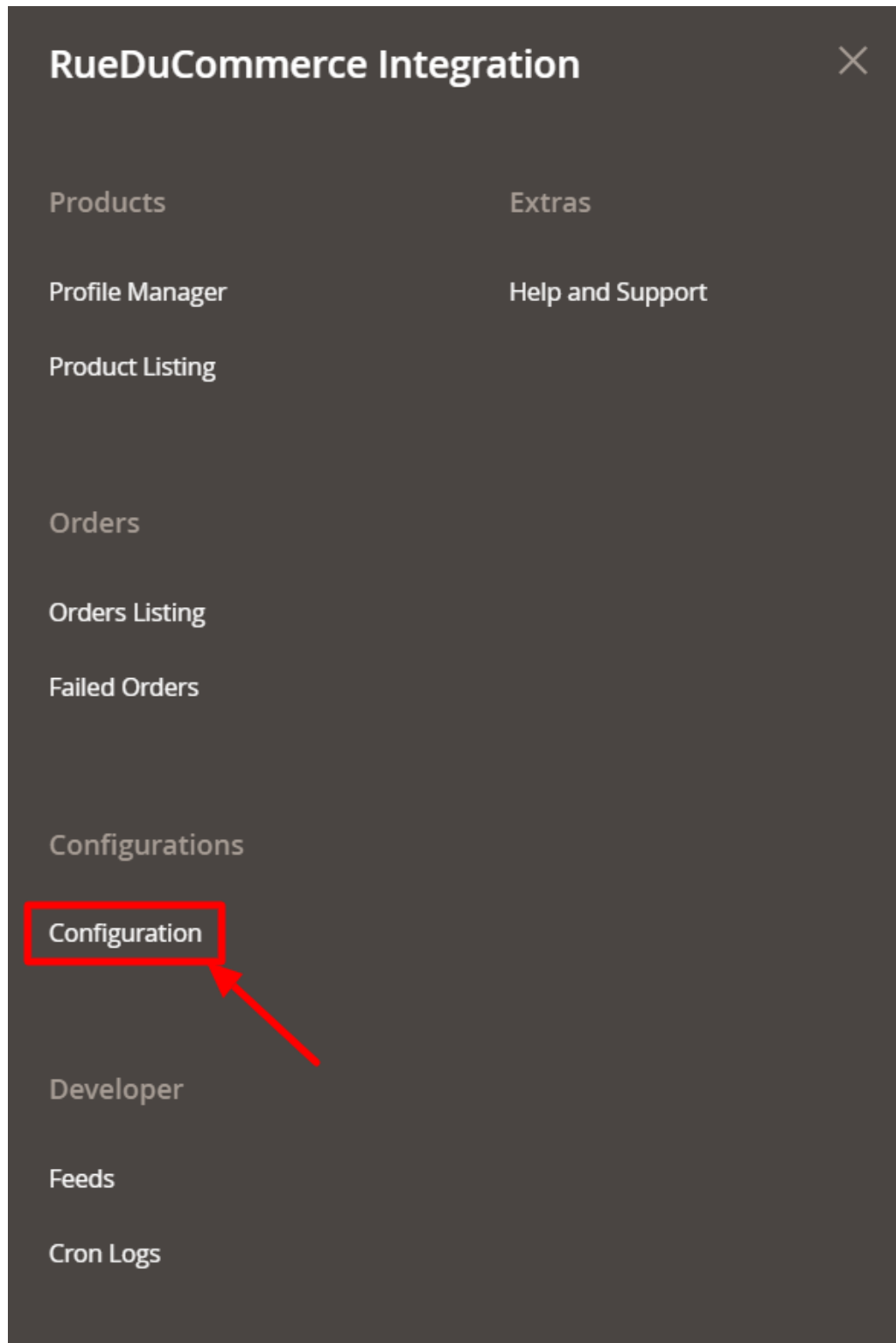
- You may also regenerate the API Key by clicking on **Générer une nouvelle clé** button below the box in which the API Key can be seen.

4. Configuration Settings

Once you've retrieved the API Key, you may start the Configuration.

To configure the extension,

1. Go to your **Magento 2 admin panel**.
2. On the left navigation bar, Click on **RueDuCommerce Integration**.
The menu appears as shown below:




3. Click on **Configuration**, and you will be navigated to the configuration page as shown below:


Configuration







 admin12

Store View: Default Config 

Save Config

CEDCOMMERCE 

- General Settings
- General Setting
-
-

- Rueducommerce Seller/Developer Settings 
- Rueducommerce Product Settings 
- Rueducommerce Order Settings 
- Rueducommerce Cron Settings 


4. Click **RueDuCommerce Seller/Developer Settings** and the section gets expanded as shown below:

Rueducommerce Seller/Developer Settings 

Enabled [global]

5. Under **RueDuCommerce Seller/Developer Settings** do the following steps:

- Select **Yes** as the status in the **Enabled**. The section gets expanded as below:

RueDuCommerce Seller/Developer Settings 

Enabled [global]

Version [store view]

Mode [global]

Default Service Url [global]

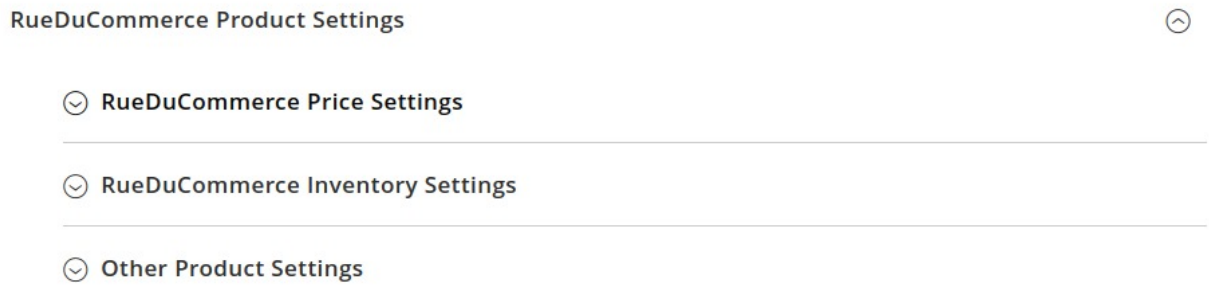
Api Key [global]

Select Store [global]

Debug Mode [global]

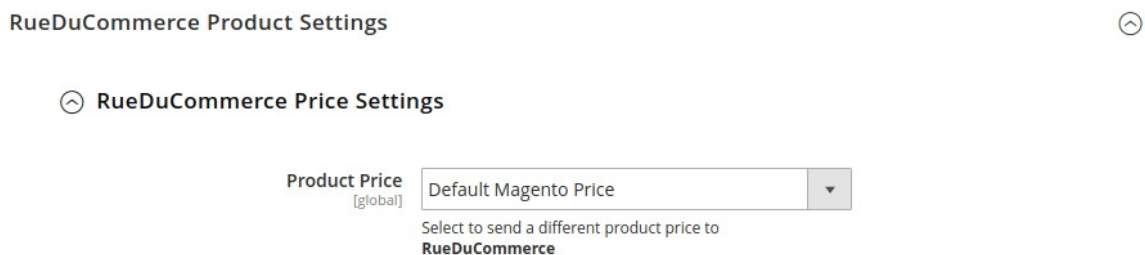
- In the **Version** field, the store view version will be displayed.
 - In the **Mode**, select the store mode from the option.
 - In **Default Service Url**, select the **Live API URL** option.
 - In the **API Key**, enter the API Key that you retrieved from the RueDuCommerce seller panel.
 - In the **API Key**, enter the order Api key.
 - In **Select Store**, select the store where you want to export your products to RueDuCommerce Marketplace. In other words, select the store which you want to integrate with RueDuCommerce.
 - In the **Debug Mode**, select **Yes** to enable logging, or select **No**.
6. Now once you're done with this section, click on **RueDuCommerce Product Settings** which gets

expanded as shown below:



7. Under **RueDuCommerce Product Settings** do the following steps:

- Click on **RueDuCommerce Price Settings**, and the tab is expanded as:



Under **RueDuCommerce Price Settings**, do the following steps:

In the **Product Price** list, select one of the following options:

- Increase by Fixed Price:** If selected, then the **Modify by Fix Price** field appears.
- Increase by Fixed Percentage:** If selected, then the **Modify by Percentage Price** field appears.
Enter the numeric value to increase the price of the RueDuCommerce, product price by the entered value % of Magento 2 price.
For Example,
Magento 2 price + 5% of Magento 2 price.
Magento 2 Price = 100
Select Increase By Fixed Percentage option
Modify by Percentage Price = 5
 $100 + 5\% \text{ of } 100 = 100 + 5 = 105$
Thus, RueDuCommerce Product Price = 105
- Decrease by Fixed Price:** If selected, then the **Modify by Fix Price** field appears.
- Decrease by Fixed Percentage:** If selected, then the **Modify by Percentage Price** field appears.
Enter the numeric value to decrease the price of the RueDuCommerce product price by the entered value % of Magento 2 price
For Example,
Magento 2 price – 5% of Magento 2 price.
Magento 2 Price = 100
Select Decrease By Fixed Percentage option
Modify by Fix Price = 5

$$100 - 5\% \text{ of } 100 = 100 - 5 = 95$$

Thus, RueDuCommerce Product Price = 95

Now Click on the tab **RueDuCommerce Inventory Settings** and the following steps:

RueDuCommerce Inventory Settings

Set Inventory on Basis of Threshold <small>[global]</small>	<input type="text" value="Enable"/>	Choose yes to send inventory on rueducommerce by condition
Inventory Threshold Value <small>[global]</small>	<input type="text"/>	Set inventory quantity on which lesser and greater condition can control.
Send Inventory for Lesser Than Threshold Case <small>[global]</small>	<input type="text"/>	Send Quantity to RueDuCommerce for those products, whose inventory is LESSER than the inventory threshold.
Send Inventory for Greater Than Threshold Case <small>[global]</small>	<input type="text"/>	Send Quantity to RueDuCommerce for those products, whose inventory is GREATER than the inventory threshold.

Under **RueDuCommerce Inventory Settings** do the following steps:

In the **Set Inventory on Basis of Threshold** list, select the **Enable** option if required to set the inventory based on a threshold.

In the **Inventory Threshold Value** box, enter the required value.

In the **Send Inventory for Lesser Than Threshold Case** box, enter the required value.

In the **Send Inventory for Greater Than Threshold Case** box, enter the required value.

Now click on **Other Product Settings** tab and do the following steps:

⌵ Other Product Settings

Attributes to skip validation [global]

Product Name
SKU
Description
Short Description
Price
Special Price
Special Price From Date
Special Price To Date
Cost
Weight

These attributes will skip from configurable product validation and upload.

Use Parent Product Info [global]

Identifiant de l'article
Désignation courte
brand
Code de regroupement articles
Description courte
Description longue
Désignation longue
EAN 13
Garantie constructeur
Référence fabricant

Select all attribute which you want from configurable parent product.

Merge Parent Product Images [global]

No

Upload Config As Simple [global]

No

Under **Other Product Settings**, do the following steps:

In **Attributes to Skip Validation**, select the attributes from the list that you want to skip for validation.

In **Use Parent Product Info.**, select the attributes from the configurable parent product.


In **Merge Parent Product Images**, select **Yes** if you want to merge the image.

In **Upload Config as Simple**, select **Yes** if you want to upload a configurable product as simple.

Click on **RueDuCommerce Order Settings** and the section will get expanded as shown below:

RueDuCommerce Order Settings



RueDuCommerce Order Id Prefix <small>[global]</small>	<input type="text"/>	Prefix for RueDuCommerce Increment ID
Order Notification Email <small>[global]</small>	<input type="text"/>	
Auto Accept Order <small>[global]</small>	<input type="text" value="No"/>	
Enable Default Customer <small>[global]</small>	<input type="text" value="No"/>	
Refund Order On RueDuCommerce <small>[global]</small>	<input type="text" value="No"/>	Complete item will refund on rueducommerce. 

- Under **RueDuCommerce Order Settings**, do the following steps:
 - In **RueDuCommerce Order Id Prefix**, enter the prefix which will be added to all the orders that will be placed for your products on RueDuCommerce Marketplace.
 - In **Order Notification Mail**, enter the mail on which you want to get notifications about the orders placed for your products on RueDuCommerce.
 - In **Auto Accept Order**, select **Yes** to accept orders automatically.
 - In the **Enable Default Customer** list, select the **Yes** option to enable the default customer.
 - In **Refund Order on RueDuCommerce**, select **Yes** for the refund.

Now click on **RueDuCommerce Cron Settings**, and it will expand as shown in the image below:

RueDuCommerce Cron Settings



Order Cron <small>[global]</small>	<input type="text" value="Disable"/>	Order Fetch Cron
Order Sync Cron <small>[global]</small>	<input type="text" value="Disable"/>	Order Sync Cron
Inventory Price Cron <small>[global]</small>	<input type="text" value="Disable"/>	Inventory Sync Cron
Feed Cron <small>[global]</small>	<input type="text" value="Disable"/>	Feed Sync Cron
Full Offer Sync Cron <small>[global]</small>	<input type="text" value="Disable"/>	Full Offer Sync Cron
Order Shipment Cron <small>[global]</small>	<input type="text" value="Disable"/>	Completed magento order will automatically ship

- In **Order Cron**, select **Enable** if you want to enable the order fetch cron.
- In **Order Sync Cron**, select **Enable** if you want to enable the order synchronisation cron.
- In **Inventory/Price Cron**, select **Enable** if you want to enable the inventory cron.
- In **Feed Cron**, select **Enable** if you want to enable the feeds cron.
- In **Full Offer Sync Cron**, select **Enable** if you want to enable the full offer sync cron.
- In **Order Shipment Cron**, select **Enable** if you want to enable the shipment cron.
- Click the **Save Config** button on the top right side of the page and the configuration will be saved.

5. Profile Management

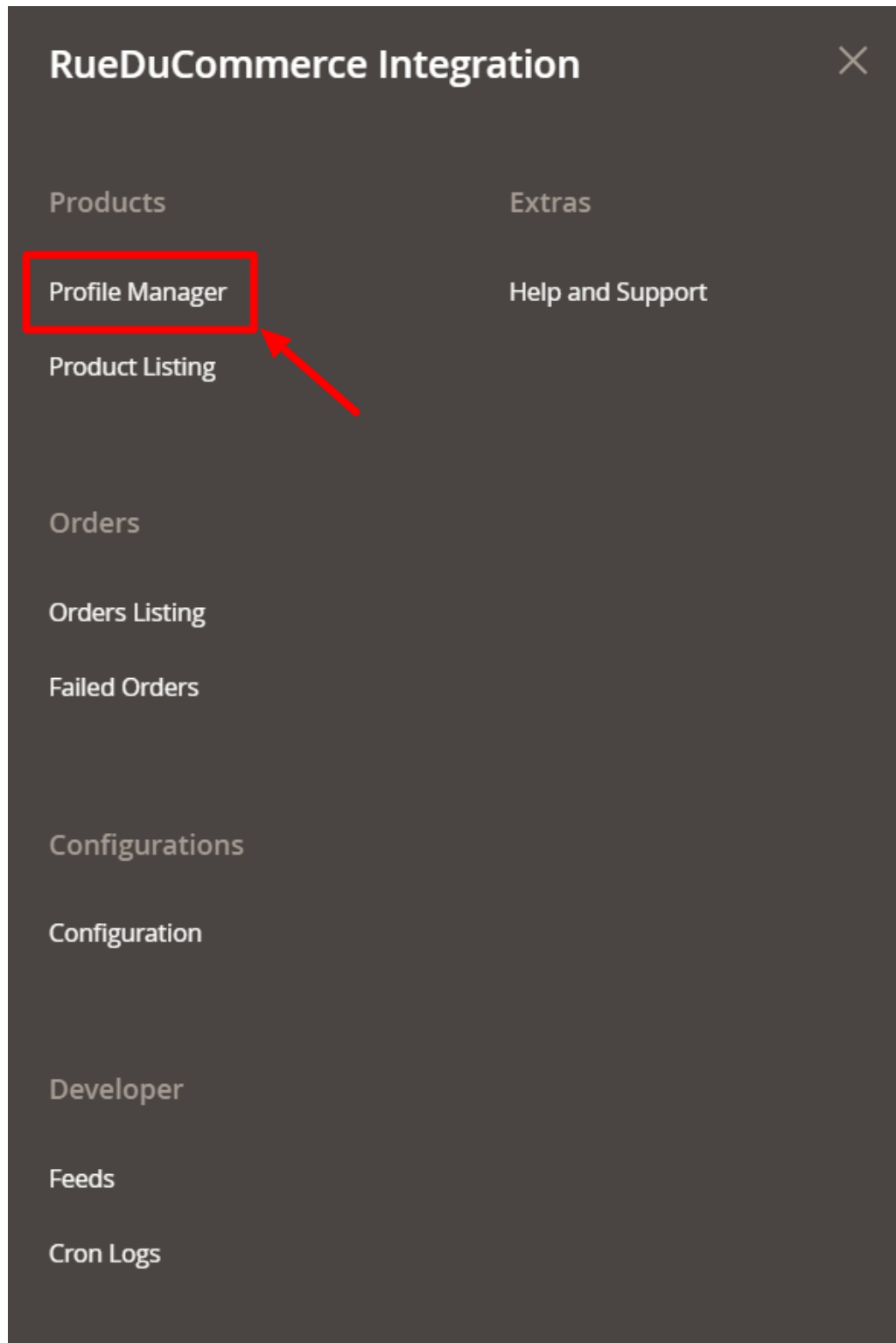
The Profile Actions that can be taken while doing the RueDuCommerce Integration for Magento 2 are:

- Addition of a new profile
- Editing a profile
- Enabling/Disabling a profile
- Deleting a profile

5.1. Adding a New Profile

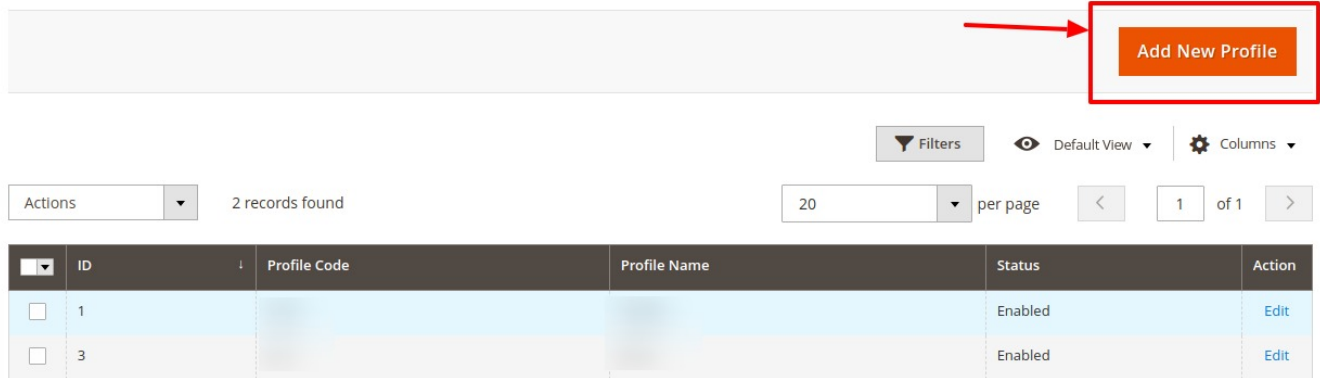
To Add a New Profile,

- Go to your Magento 2 Admin Panel.
- On the left navigation bar, click on **RueDuCommerce Integration**.
The menu appears as shown below:



- Now click on **Profile Manager** and you will be navigated to the page as shown below:

Manage Profile



Search icon, 42 notifications icon

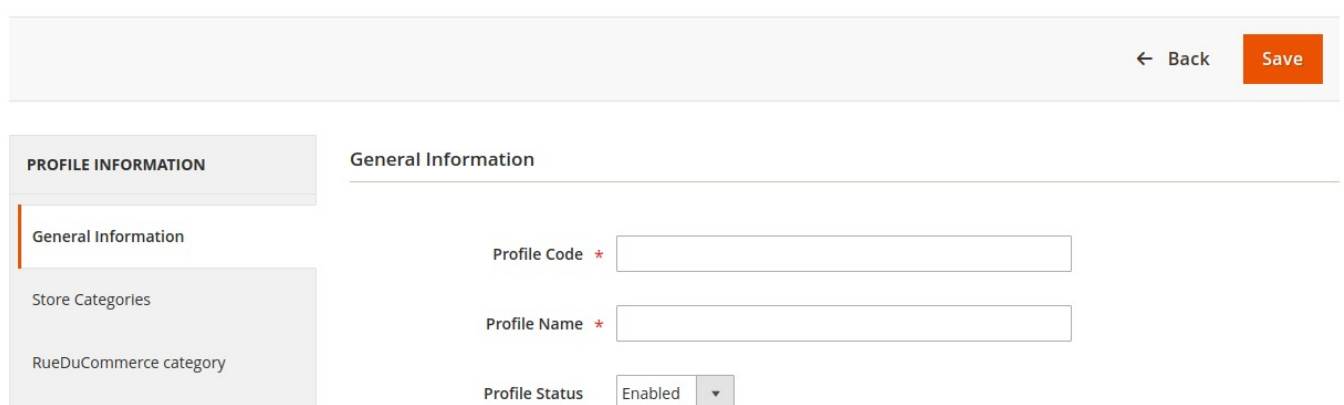
Filters Default View Columns

Actions 2 records found 20 per page 1 of 1

ID	Profile Code	Profile Name	Status	Action
1			Enabled	Edit
3			Enabled	Edit

- Click on **Add New Profile** on the top right of the page. You will be taken to the page as shown below:

Add New Profile



Search icon, 42 notifications icon

Back Save

PROFILE INFORMATION

General Information

General Information

Store Categories

RueDuCommerce category

Profile Code *

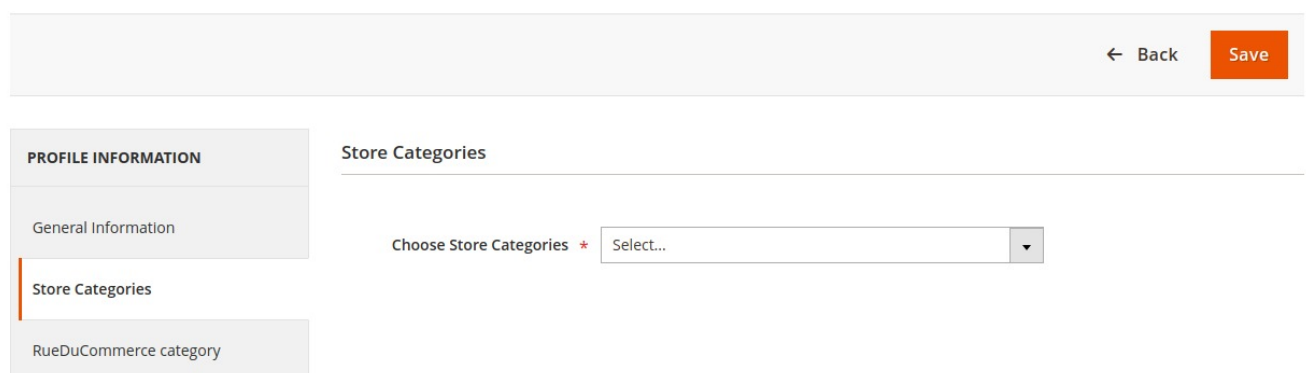
Profile Name *

Profile Status Enabled

- In **Profile Code**, add a code that you want for your profile.
- In **Profile Name**, enter the name that you want for your profile.
- In the **Profile Status**, select **Enabled** to enable your profile.

Now click **Store Categories** from the left menu. The section gets expanded as shown below:

Add New Profile



Search icon, 42 notifications icon

Back Save

PROFILE INFORMATION

General Information

Store Categories

RueDuCommerce category

Choose Store Categories *

- From **Choose Store Categories**, select the Magento 2 category for your profile, from the category list as shown below:

Add New Profile

[← Back](#)[Save](#)

PROFILE INFORMATION

General Information

Store Categories

RueDuCommerce category

Store Categories

Choose Store Categories *

Select...

☐ Default Category

☐ test

☐ Unassigned

☒ Dresses

☒ TOPS

Done

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Magento ver. 2.3.0

[Account Activity](#) | [Report an Issue](#)

Now click **RueDuCommerce Category** from the left menu. The section gets expanded as shown below:

Add New Profile

[← Back](#)[Save](#)

PROFILE INFORMATION

General Information

Store Categories

RueDuCommerce category

RueDuCommerce category

Please map all RueDuCommerce attributes with Magento attributes.

RueDuCommerce Attribute	Magento Catalog Attribute	Default Value	Action
Price	Price		Map Options
State	--Please Select--		Map Options
Add Attribute			

- Select the category and depending on it, child categories will appear further from where you may choose the needed ones as shown below:

Add New Profile

[← Back](#)[Save](#)

PROFILE INFORMATION

General Information

Store Categories

RueDuCommerce category

RueDuCommerce category

Appareils Electroniques ▼

Radio ▼

Radio ▲

Please map all RueDuCommerce attributes with Magento attributes.

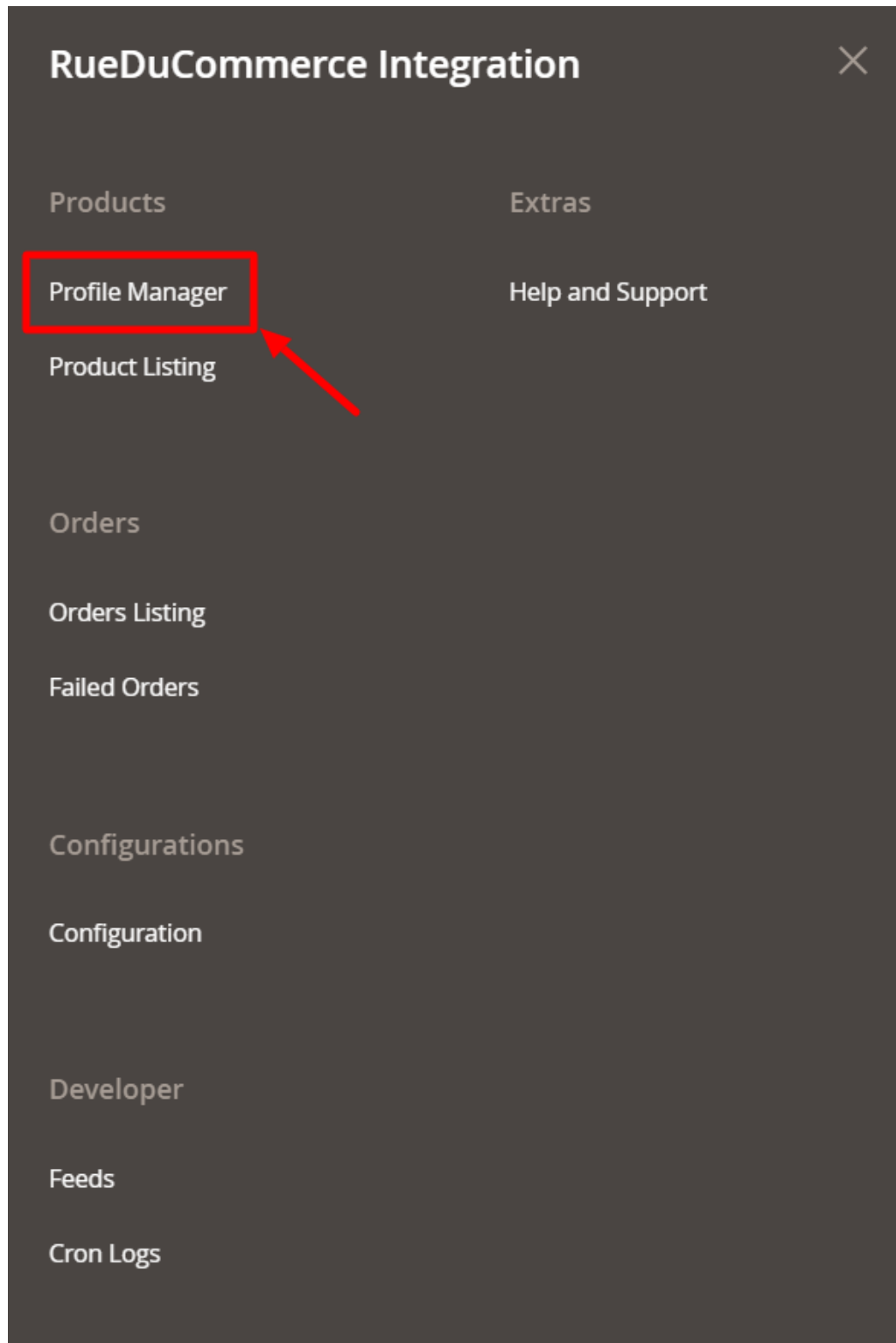
RueDuCommerce Attribute	Magento Catalog Attribute	Default Value	Action
Identifiant de l'article ▼	--Please Select-- ▼		Map Options
Désignation courte ▼	--Please Select-- ▼		Map Options
brand ▼	Brand ▼		Map Options

- Once you have completed the mapping, click on **Save** button on the top right of the page.
- The profile will be saved and appear on the profile page.

5.2. Editing the Profile

To Edit the Profile that you've created,

- Go to your **Magento 2 admin panel**.
- On the left navigation bar, Click on **RueDuCommerce Integration**.
The menu appears as shown below:



- Click on **Profile Manager**, and you'll be navigated to the page as shown below:

Manage Profile

[Add New Profile](#)

Filters



Default View



Columns

Actions

2 records found

20

per page



1

of 1



<input type="checkbox"/>	ID	Profile Code	Profile Name	Status	Action
<input type="checkbox"/>	1			Enabled	Edit
<input type="checkbox"/>	3			Enabled	Edit

- To edit a profile, click on the **Edit** button in the last column under **Actions**.
- On clicking, you will see the page below:

Edit Profile

[← Back](#)[Delete](#)[Save](#)

PROFILE INFORMATION

General Information

Store Categories

RueDuCommerce category

General Information

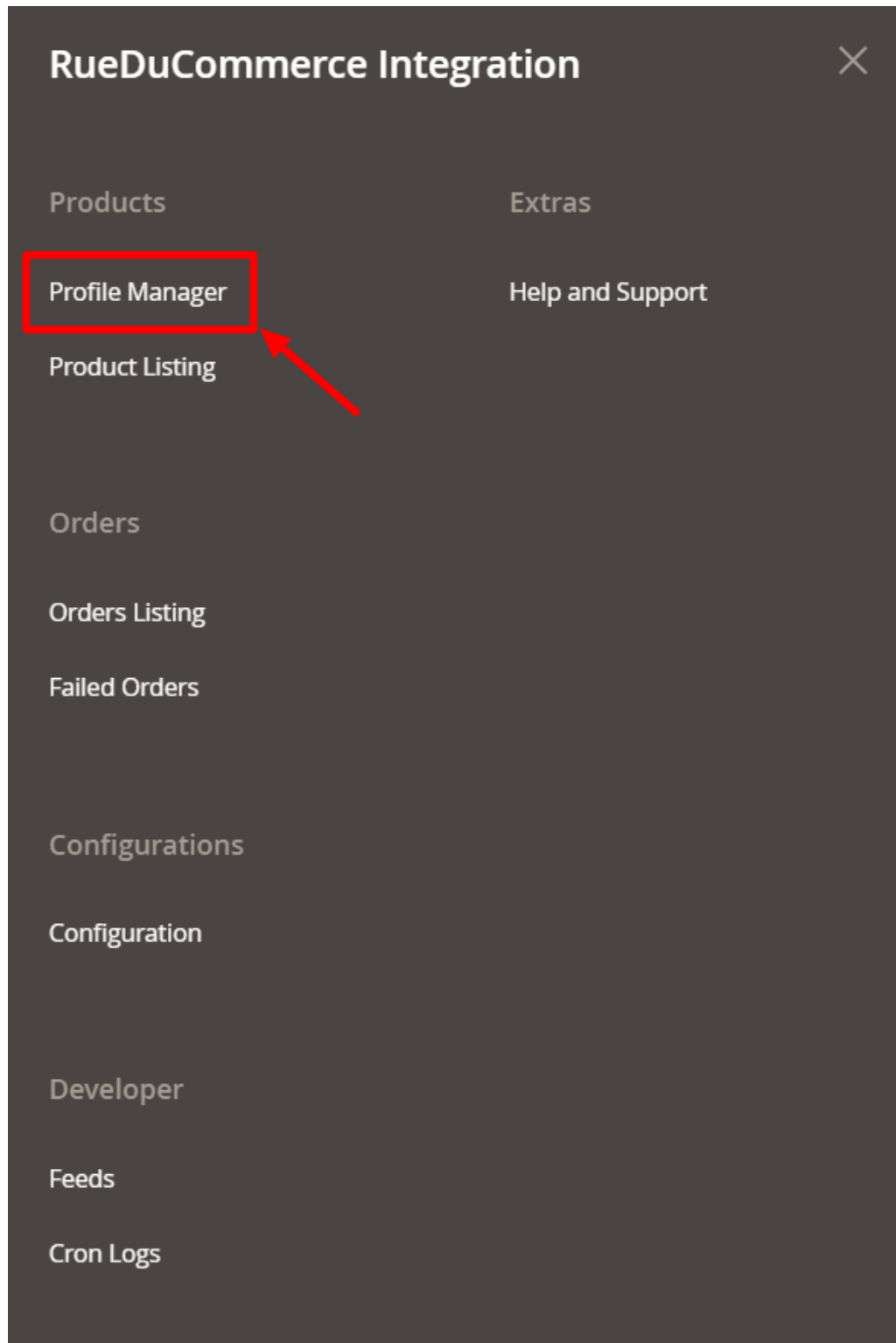
Profile Code * Profile Name * Profile Status Enabled

- Now you can edit the details as per the needs by going into the different sections from the left panel.
- Once all the changes have been made, click on the **Save** button, and the changes will be saved in the profile.

5.3. Enable/Disable Profile

To Enable or Disable the profile,

- Go to your **Magento 2 admin panel**.
- On the left navigation bar, Click on **RueDuCommerce Integration**.
The menu appears as shown below:



- Click on **Profile Manager**, and you'll be navigated to the page as shown below:

Manage Profile




 admin12 ▾

Add New Profile

Filters

 Default View ▾

 Columns ▾

Actions ▾

1 records found

20 ▾

per page

<

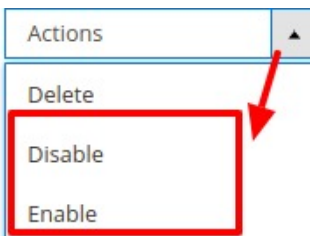
1

of 1

>

<input type="checkbox"/>	ID	Profile Code	Profile Name	Status	Action
<input type="checkbox"/>	1	test	test	Enabled	Edit

- Now select the profiles you want to enable or disable.
- You may select all the profiles of the ones you want to enable or disable.
- Now click on the **Actions** on the top left side of the page. You will see the options as shown below:



- Click on **Enable or Disable** as per your needs, and a confirmation box appears as shown below:

Disable selected Profiles



Are you sure you want to disable selected Profiles?

Cancel

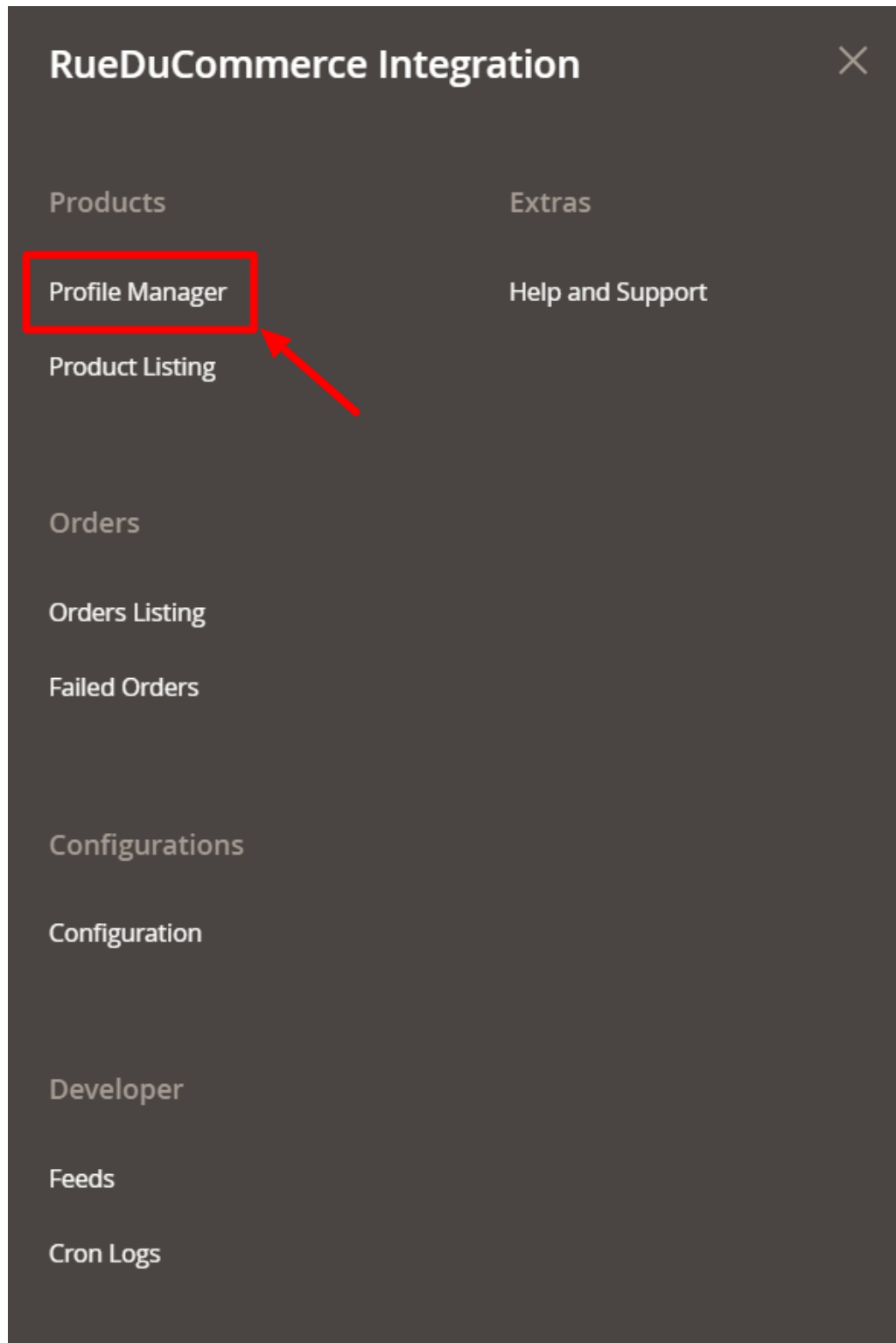
OK

- Click **OK**, and the profile you have selected will be Enabled/Disabled as per the actions you have taken.

5.4. Deleting a Profile

To Delete a Profile,

- Go to your **Magento 2 admin panel**.
- On the left navigation bar, Click on **RueDuCommerce Integration**.
The menu appears as shown below:



- Click on **Profile Manager**.
On clicking it, you will be navigated to page as shown below:

Manage Profile



Add New Profile

Filters

Default View

Columns

Actions

2 records found

20

per page

<

1

of 1

>

<div><input type="checkbox"/></div>	ID	Profile Code	Profile Name	Status	Action
<div><input type="checkbox"/></div>	1			Enabled	Edit
<div><input type="checkbox"/></div>	3			Enabled	Edit

- Now select the profile(s) that you want to delete and click on the **Actions** tab from the top left side of the page, where you can see the **Delete** option as shown below:



- Click on the **Delete** option, and a box appears asking you to confirm your action of deletion.

Delete items



Are you sure you want to delete selected Profiles?

Cancel

OK

- Click **OK** and the profile(s) you selected will be deleted.

6. Product Management

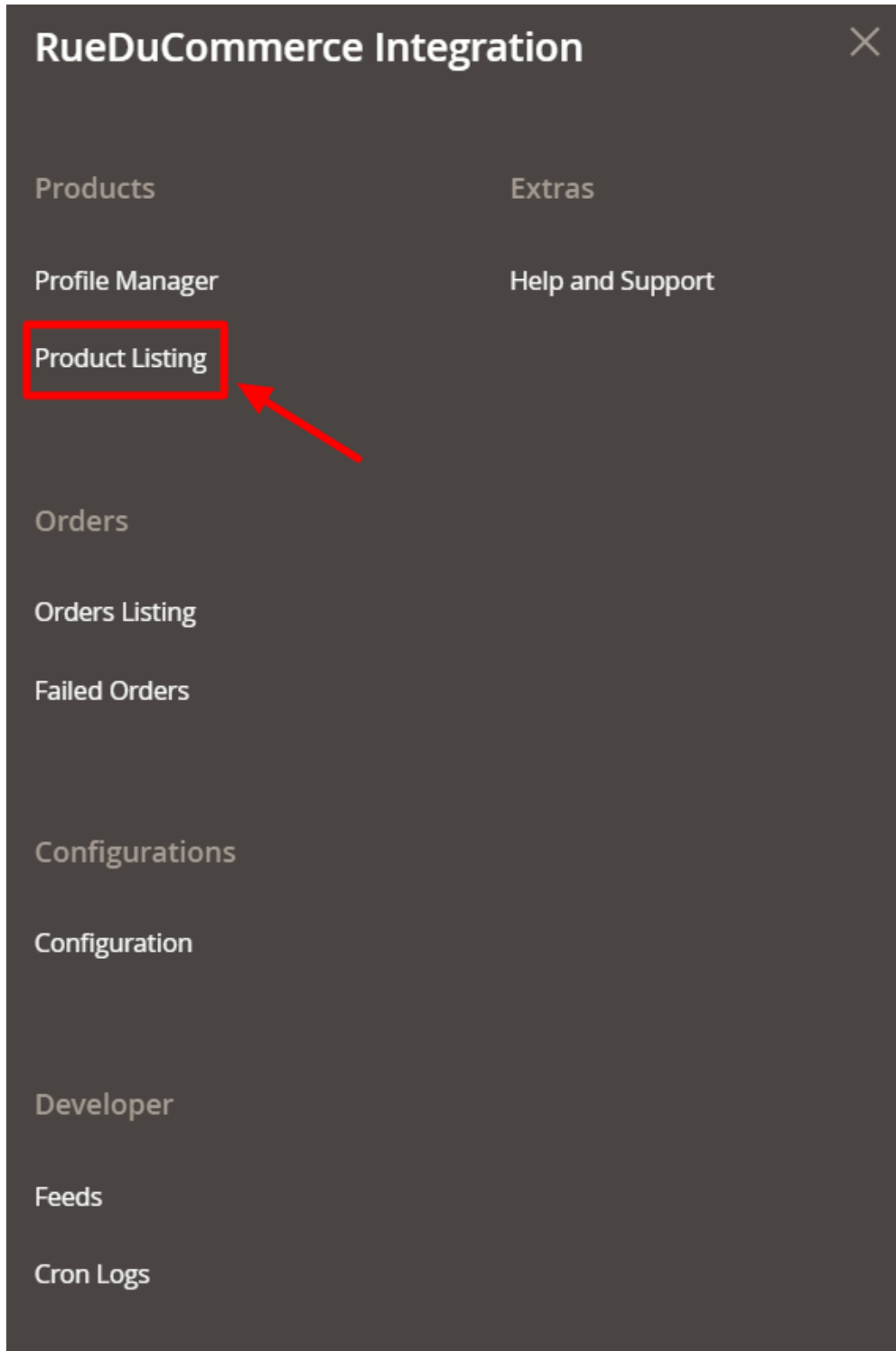
Under Product Management, you can take the following actions:

- Validate Product(s)
- Upload Product(s)
- Update Inventory and Price
- Sync Product Status

6.1. Validate Products

To Validate Product(s),

- Go to your **Magento 2 admin panel**.
- On the left navigation bar, Click on **RueDuCommerce Integration**.
The menu appears as shown below:



- Click on **Product Listing**.
The **Product Listing** page appears as shown below:

RueDuCommerce Product Listing

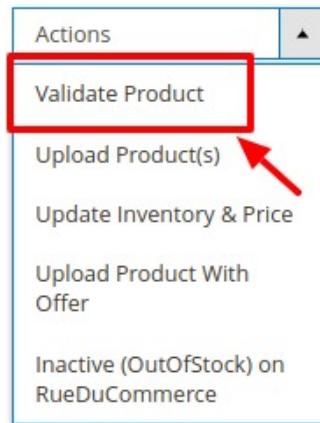
🔍 🔔 42 👤

Filters 👁 Default View ⚙ Columns

Actions ▾
1 records found
20 ▾ per page
< 1 of 1 >

	ID	Thumbnail	Name	Type	SKU	Price	Quantity	Visibility	Status	RueDuCommerce Profile ID	RueDuCommerce Status	Feed	Validation	Excluded from Sync	Action
<input type="checkbox"/>	1			Simple Product		\$10.00	10.0000	Catalog, Search	Enabled		Uploaded	UPLOADED	VALID		

- Select the product(s) you want to validate and click on **Actions** on the top left side of page and the options will appear as:



- Click on **Validate Product**.
- A confirmation box will appear as shown below:

Validate Product

Validate Product?

Cancel

OK

- Click **OK** and the product will be validated with a message as shown below:

Rueducommerce Product Listing

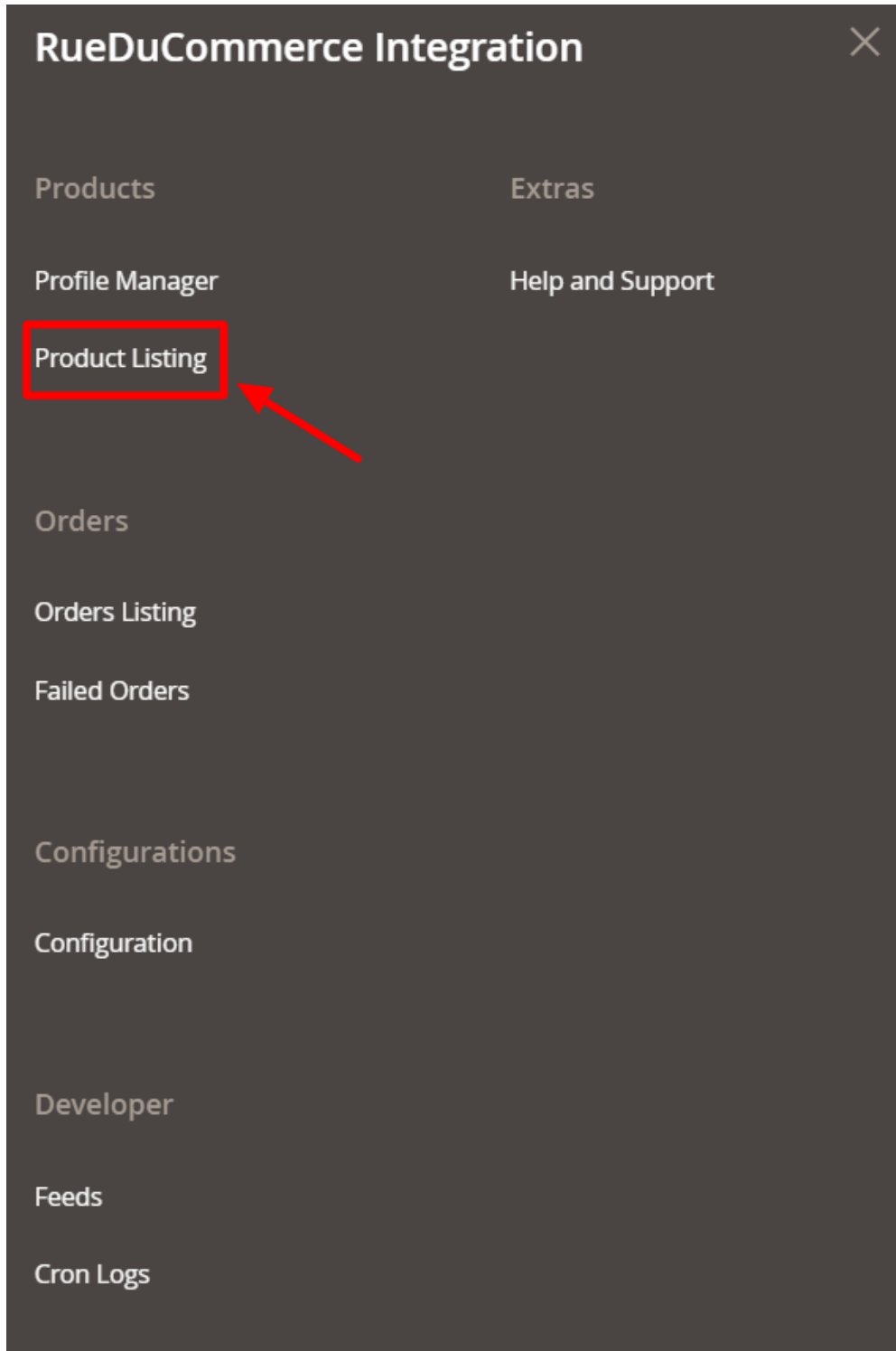
🔍 🔔 11 👤 admin12

✓ Product Validated Successfully

6.2. Upload Product(s)

To Upload Product(s),

- Go to your **Magento 2 admin panel**.
- On the left navigation bar, Click on **RueDuCommerce Integration**.
The menu appears as shown below:



- Click on **Product Listing**.
The **Product Listing** page appears as shown below:

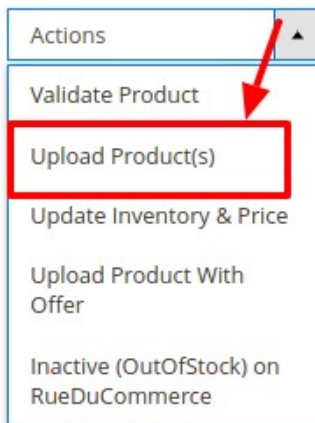
RueDuCommerce Product Listing

Search icon, 42 notifications, Filters, Default View, Columns

Actions 1 records found 20 per page 1 of 1

	ID	Thumbnail	Name	Type	SKU	Price	Quantity	Visibility	Status	RueDuCommerce Profile ID	RueDuCommerce Status	Feed	Validation	Excluded from Sync	Action
<input type="checkbox"/>	1			Simple Product		\$10.00	10.0000	Catalog, Search	Enabled		Uploaded	UPLOADED	VALID		

- Select the product(s) you want to upload and click on **Actions** on the top left side of page and the options will appear as:

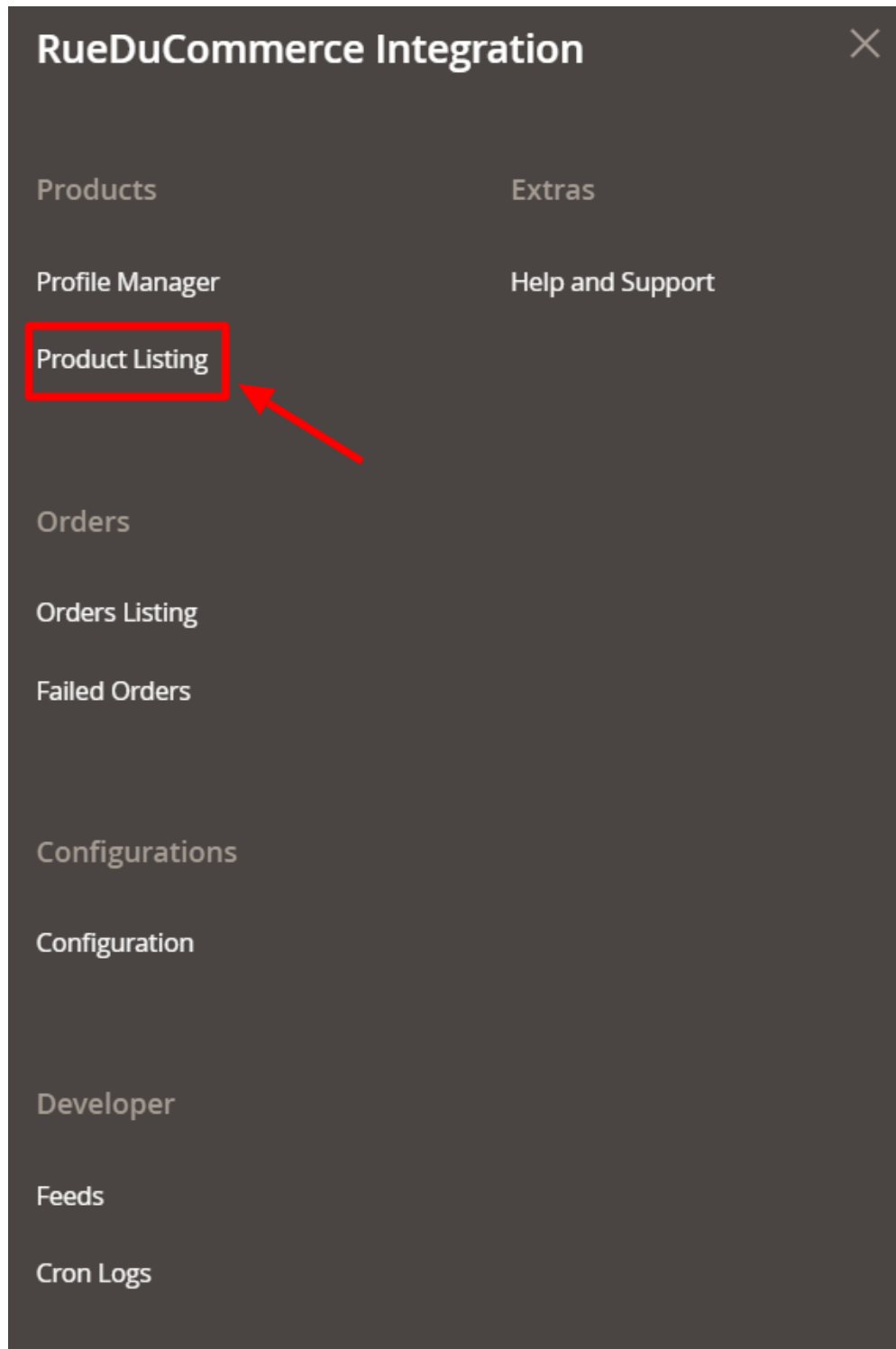


- Click on **Upload Product(s)**.
- A confirmation box will appear.
- Click **OK** and the product will be uploaded with a message.

6.3. Update Inventory and Price


To Update Inventory and Price,

- Go to your **Magento 2 admin panel**.
- On the left navigation bar, Click on **RueDuCommerce Integration**.
The menu appears as shown below:






- Click on **Product Listing**.
The **Product Listing** page appears as shown below:

RueDuCommerce Product Listing

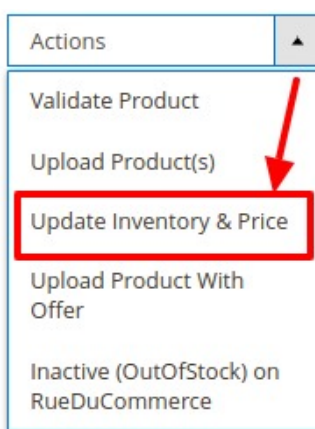
Search 

Filters Default View Columns

Actions 1 records found 20 per page 1 of 1

	ID	Thumbnail	Name	Type	SKU	Price	Quantity	Visibility	Status	RueDuCommerce Profile ID	RueDuCommerce Status	Feed	Validation	Excluded from Sync	Action
<input type="checkbox"/>	1			Simple Product		\$10.00	10.0000	Catalog, Search	Enabled		Uploaded	UPLOADED	VALID		 

- Select the product(s) for which you want the Inventory and Price to be updated and click on **Actions** on the top left side of page and the options will appear as:



- Click on **Update Inventory and Price**.
- A confirmation box will appear.
- Click **OK** and the product Inventory and Price will be updated.

7. Manage RueDuCommerce Orders

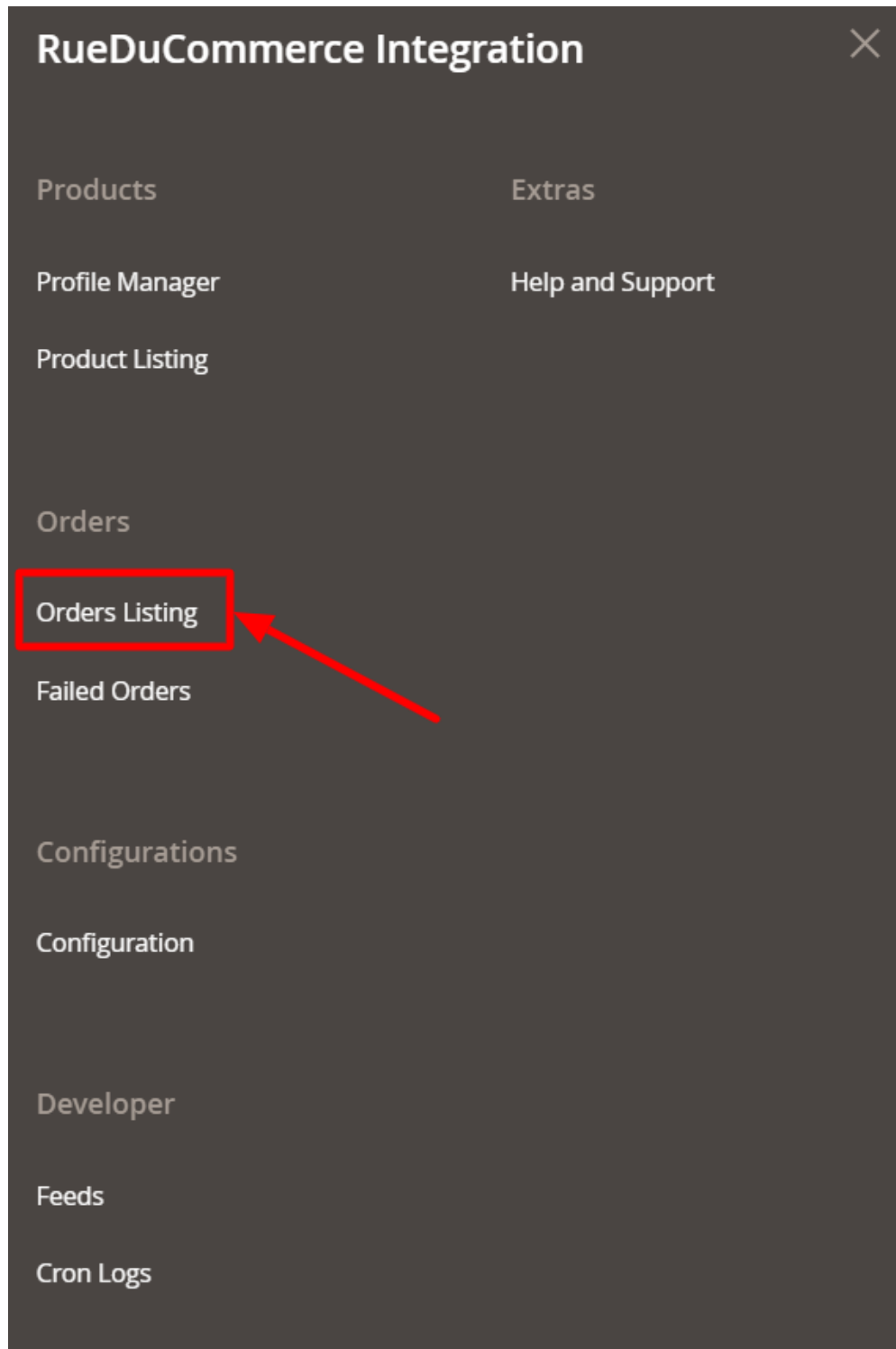
Admin can do the following tasks while managing the RueDuCommerce orders:

- Fetch, View, Ship, and delete the RueDuCommerce Orders
- View and delete the Failed Orders

7.1. Fetch/Ship and Delete Orders

To Fetch and View Orders

- Go to your **Magento 2 admin panel**.
- On the left navigation bar, Click on **RueDuCommerce Integration**.
The menu appears as shown below:



- Click on **Orders Listing**.
The **Orders Listing** page appears as shown below:

RueDuCommerce Order List

Fetch RueDuCommerce Orders

Filters Default View Columns

Actions 0 records found 20 per page 1 of 1

Order Id	RueDuCommerce Order Id	Order Place Date	RueDuCommerce Order Status	Actions	RueDuCommerce Order Mold
We couldn't find any records.					

- To fetch new orders, click on the **Fetch RueDuCommerce** button. The orders will be successfully imported and shown in the order grid table.

To perform actions in bulk,

- Click the **Arrow** button next to the **Actions** list. A menu appears as shown in the following figure:

Actions

- Delete Order(s)
- Sync Order(s)
- Acknowledge Order(s)
- Mark As Shipped

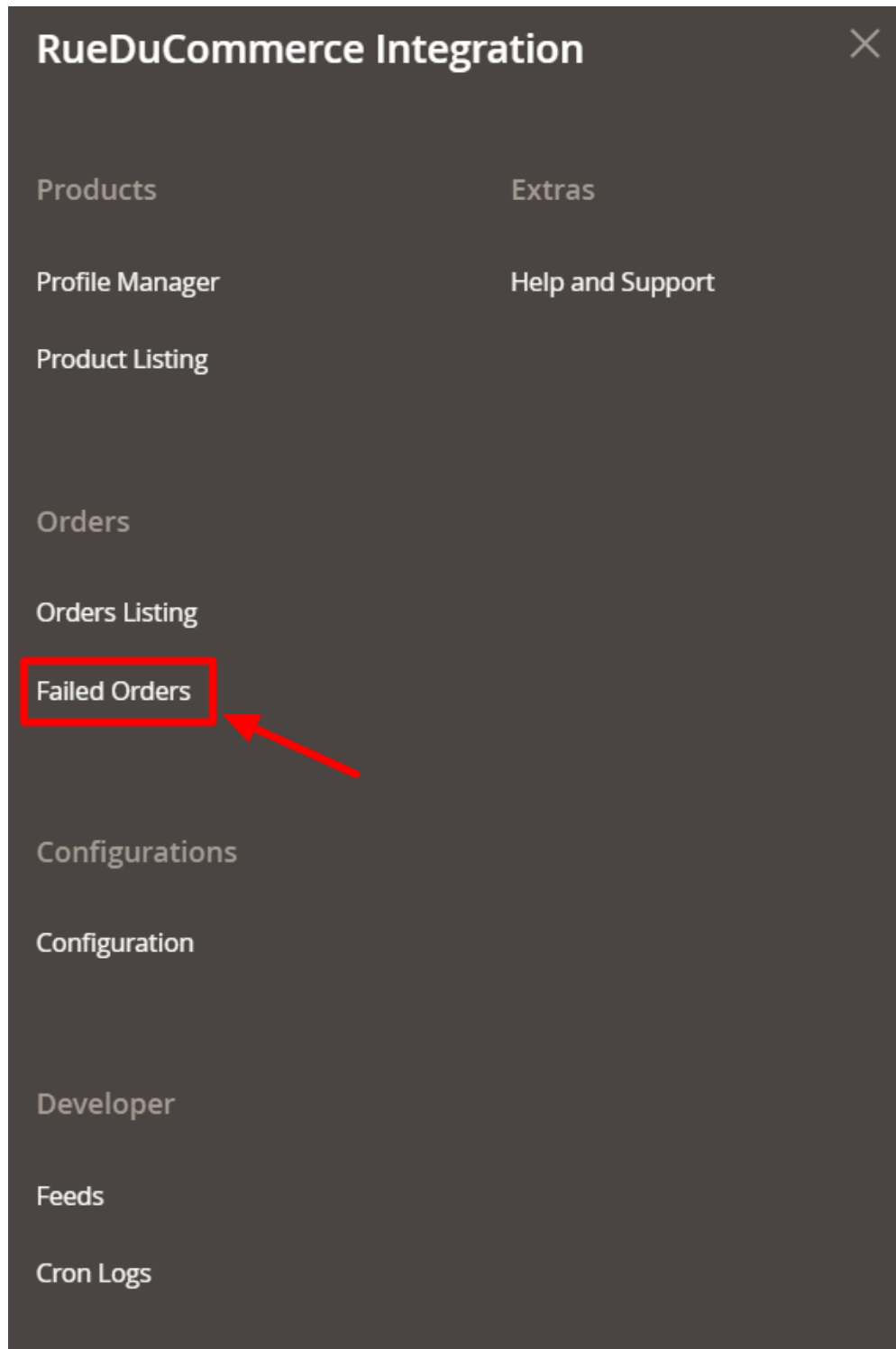
- Click on **Delete Order(s)**. The selected orders are deleted.
- To synchronise the orders, click on **Sync Order(s)**. The selected orders will be synced.
- To acknowledge the fetched orders, click on **Acknowledge Order(s)**. The selected orders will be acknowledged.
- To mark the orders shipped, click on **Mark As Shipped**. The selected orders will be marked shipped.

Note: You can also manage the Shipment of each order individually.

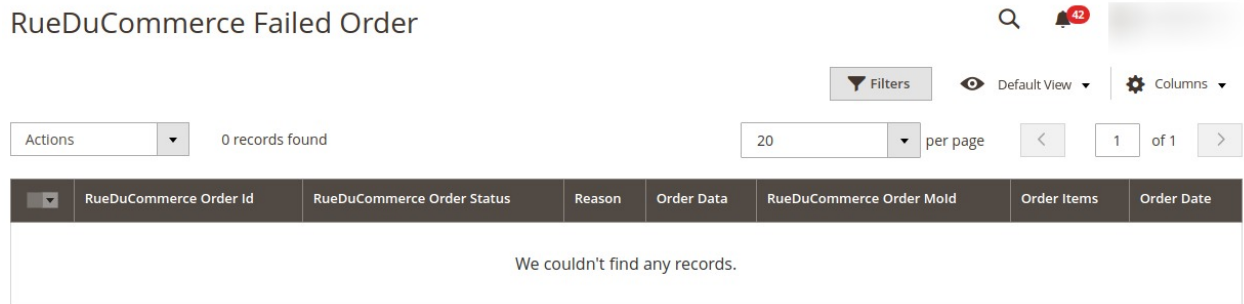
7.2. View and Delete Failed Orders

To View Failed Orders

- Go to your **Magento 2 admin panel**.
- On the left navigation bar, Click on **RueDuCommerce Integration**. The menu appears as shown below:



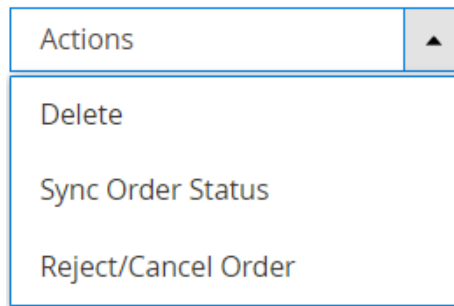
- Click on **Failed Orders**.
The **Failed Orders** page appears as shown below:



- The RueDuCommerce failed list will be shown.

To perform bulk actions,

- Click the **Actions** list **Arrow** button.
A menu appears as shown in the following figure:

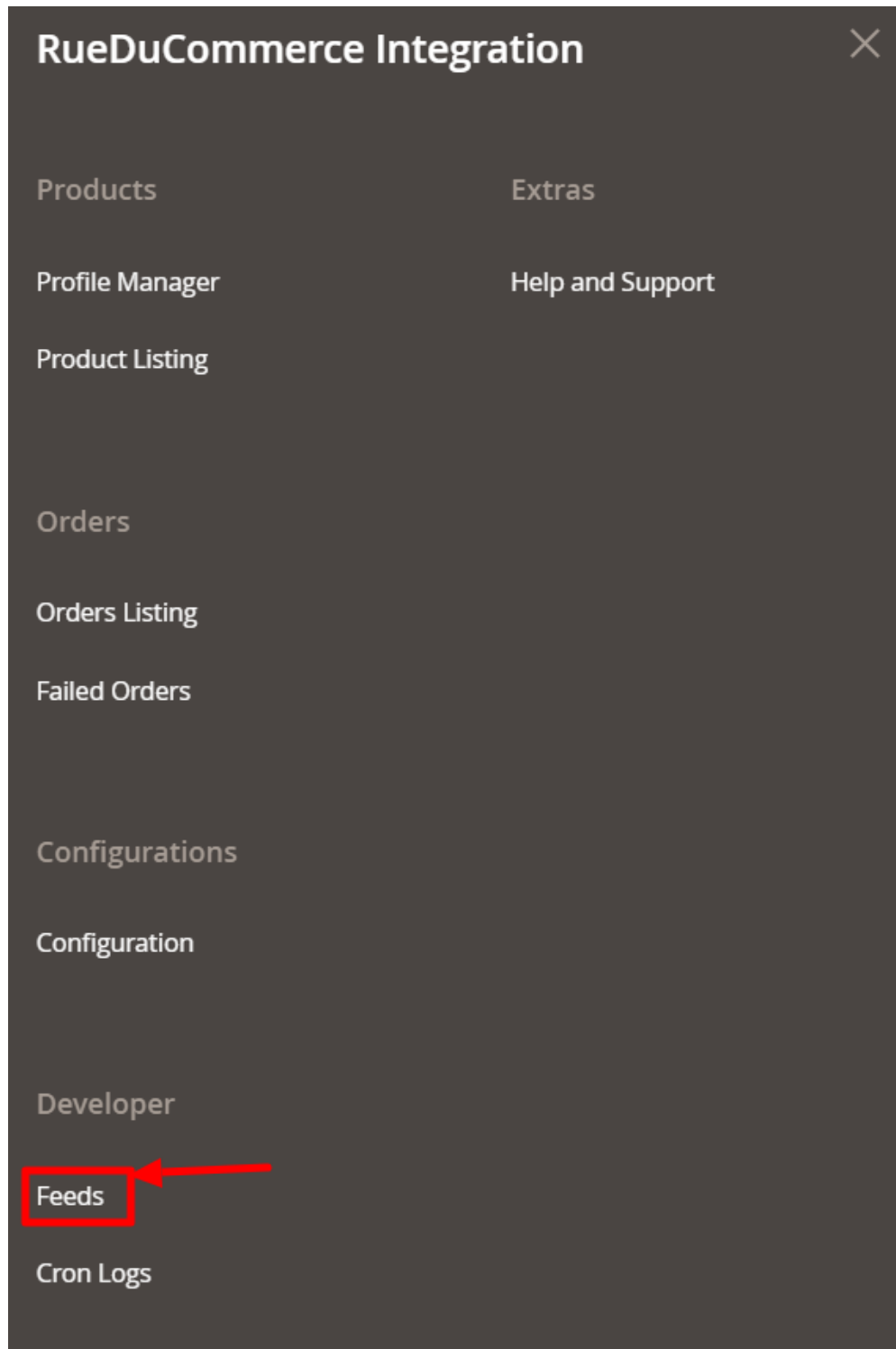


- To delete the failed orders, click on **Delete**. The selected orders will be deleted.
- To synchronise the order status, click on **Sync Order Status**. The order status will be synced.
- To reject or cancel the orders, click on **Reject/Cancel Order**. The selected orders will be rejected or canceled.

8. ReuDuCommerce Feeds

To Manage the Feeds

- Go to your **Magento 2 admin panel**.
- On the left navigation bar, Click on **RueDuCommerce Integration**.
The menu appears as shown below:



- Click on **Feeds**.
The **Feeds** page appears as shown below:

RueDuCommerce Feeds



Truncate

Filters

Default View

Columns

Actions

3 records found

20

per page

<

1

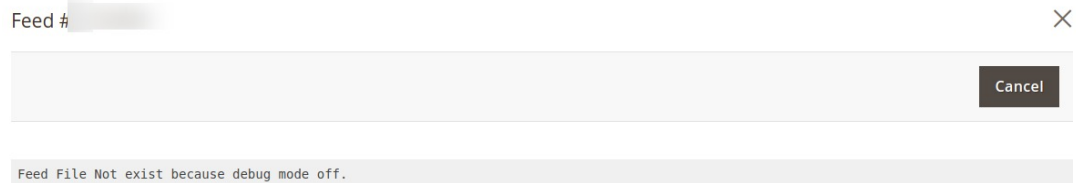
of 1

>

	Feed Id	Status	lines_read	lines_in_success	lines_in_error	Type	Created Date	Executed Date	Feed File	Response	Actions	Product Ids
<input type="checkbox"/>	2	Submitted				Item-update	2020-03-17	2020-03-17				
<input type="checkbox"/>	3	Submitted				Inventory-update	2020-03-17	2020-03-17				
<input type="checkbox"/>	4	Submitted				Item-update	2020-03-17	2020-03-17				

- Do the following tasks if required:
 - View the status of the feed in the **Status** column.
 - To view the **Feed File**, do the following steps:
 - Scroll down to the required row.
 - In the **Feed File** column of the respective row, click the **View** icon.

The page appears as shown in the following figure:



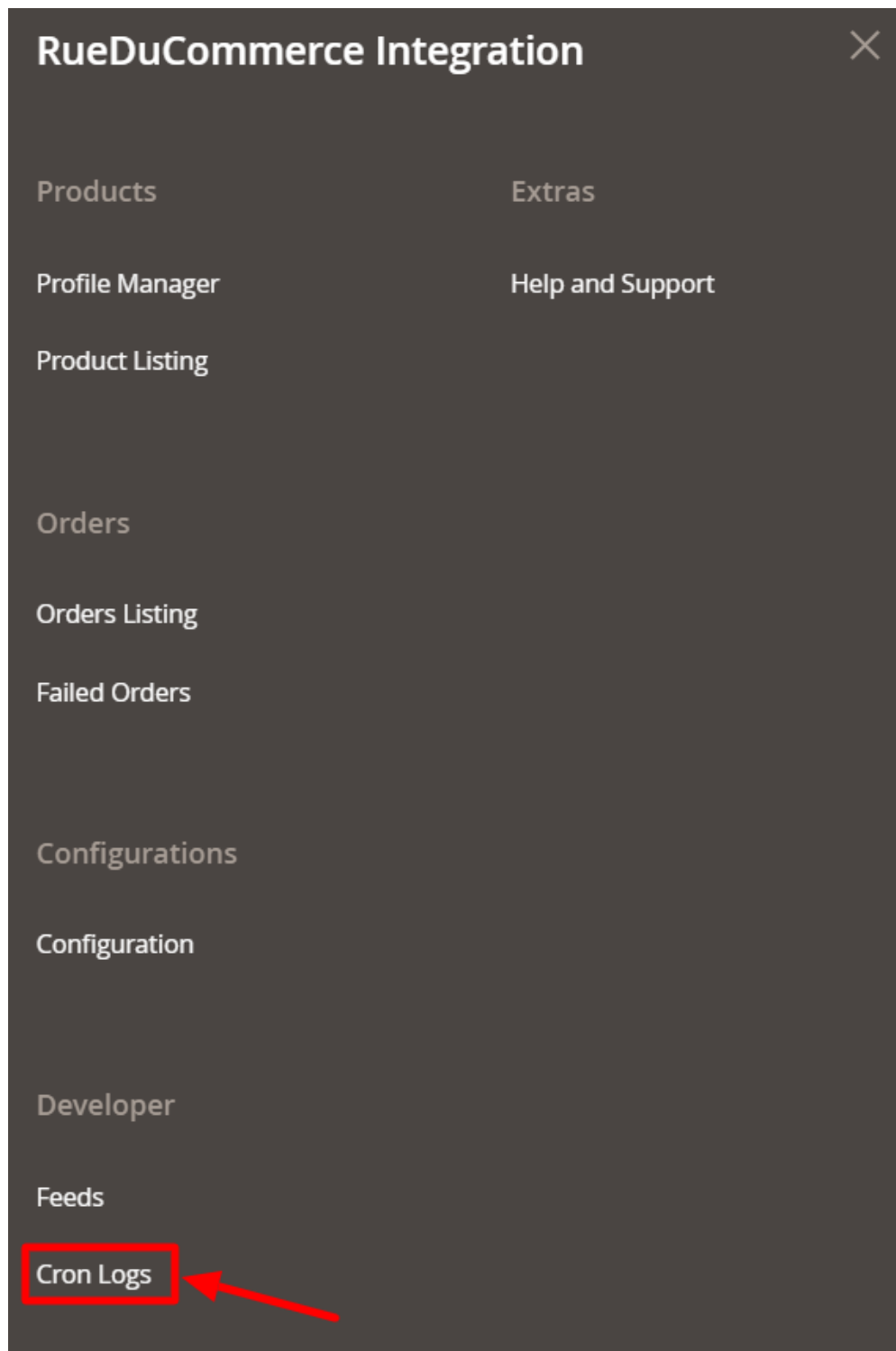
- To **download** the Feed File, do the following steps:
 - Scroll down to the required row.
 - In the **Feed File** column of the respective row, click the **Download** file icon.
- To **view** the **Feed** response, do the following steps:
 - Scroll down to the required row.
 - In the **Response** column of the respective row, click the **View** Feed Response icon.
- To **synchronize** the specific feed between RueDuCommerce and Magento 2, do the following steps:
 - Scroll down to the required row.
 - In the **Response** column of the respective row, click the **Sync** icon.
- To **delete** the specific feed, do the following steps:
 - Scroll down to the required row.
 - In the **Actions** column of the respective row, click the **Delete** Feed icon.

9. RueDuCommerce Cron Details

To View Cron details

- Go to your **Magento 2 admin panel**.
- On the left navigation bar, Click on **RueDuCommerce Integration**.

The menu appears as shown below:



- Click on **Cron Logs**.

The **Cron Details** page appears as shown below:

RueDuCommerce Crons

Truncate

Filters Default View Columns

0 records found 20 per page 1 of 1

	Id	Job Code	Status	Messages	Created At	Scheduled At	Executed At	Finished At
We couldn't find any records								

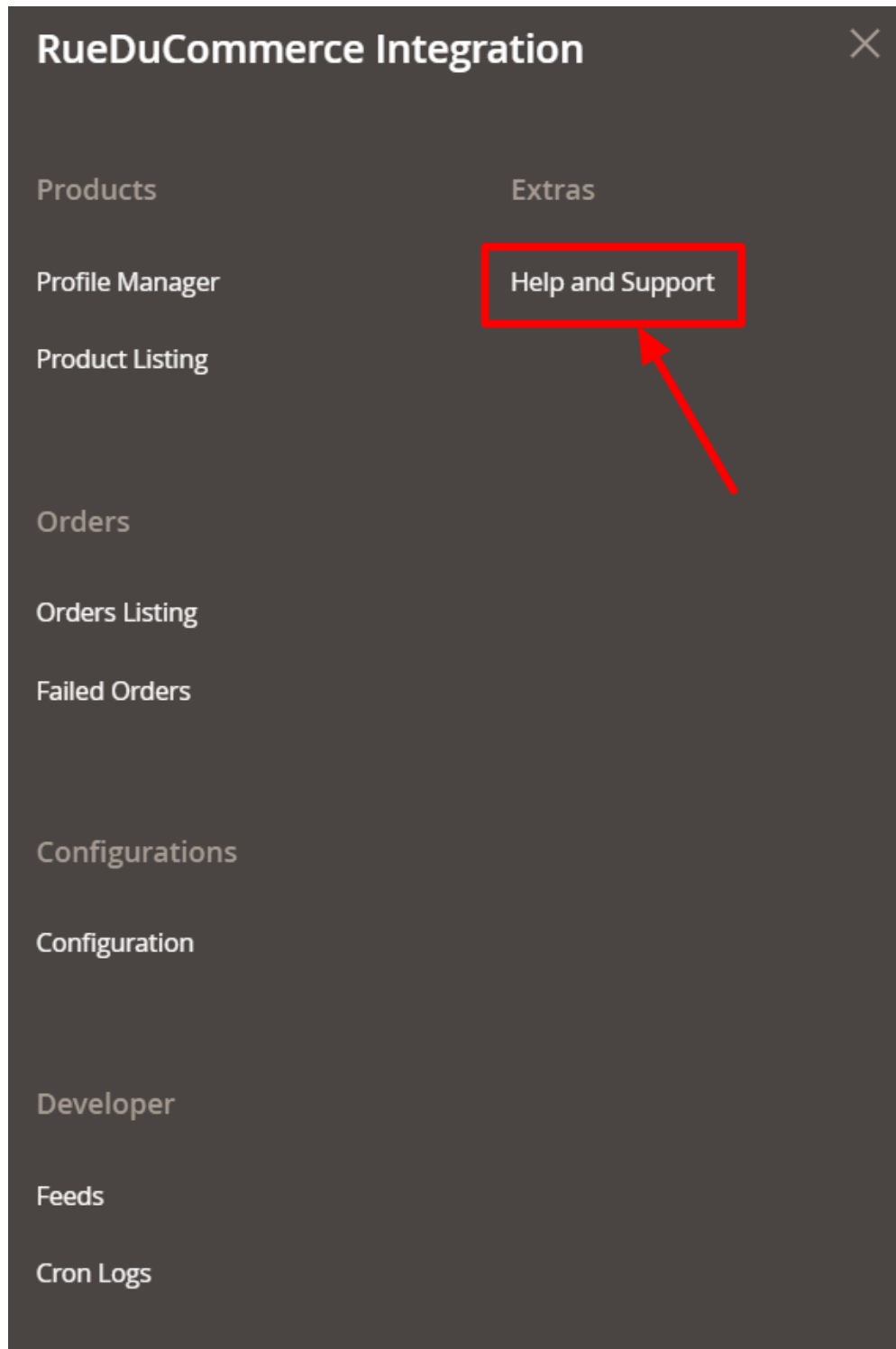
- To Delete all the cron logs, click the **Truncate** button.

10. Help and Support

Help and Support section is a section dedicated to extend our support to the users who sell on RueDuCommerce using our RueDuCommerce Integration Extension for Magento 2. On this page, the options to reach us can be seen and issues can be resolved in no time.

For that,

- Go to your **Magento 2 admin panel**.
- On the left navigation bar, Click on **RueDuCommerce Integration**.
The menu appears as shown below:



- On clicking it, you will be navigated to the page as shown below:

RueDuCommerce Help and Support



Cedcommerce Support



[RueDuCommerce Integration Knowledge base](#)

Documentation



[RueDuCommerce Integration Extension User Guide By CedCommerce](#)

Contact Us via Below Available Mediums



Contact Us 24*7
via Skype Call



Submit issue via
Ticket



Send us an E-mail



Connect via Skype
Chat