Ebay Integration For WooCommerce

by CedCommerce Docs - Products User Guides

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1. About the plugin

eBay is one of the most popular online marketplaces in the world, with millions of buyers and sellers trading goods every day. eBay integration for WooCommerce lets you manage your eBay selling directly from your WooCommerce store. This means you can save time and effort by listing and managing your products from one dashboard.

With this integration, sellers can list their products on eBay directly from the WooCommerce store, track inventory, manage orders, and much more.

Have a look at some of the ultimate features:

Bulk product upload

Upload all your product images, descriptions, prices, and much more on eBay right from your WooCommerce admin panel in just a few clicks.

Smart category mapping

Map your products into the right categories and increase sales by attracting a massive user base of online shoppers on eBay.

Centralized order management

Increase the efficiency of your store by managing all the orders of your eBay marketplace on a simple WooCommerce dashboard.

Near real-time inventory sync

Every time an order is placed on any of your synced platforms, the inventory is automatically updated by deducting the order quantity in near-real time.

Manage your marketing campaigns

Now easily monitor and access the performance of your marketing campaigns with the advanced built-in feature of the plugin.

2. Getting started with the plugin configuration

Once you install the plugin on your WordPress dashboard it will automatically start reflecting under the CedCommerce menu as eBay.



Click on eBay and you will be directed to a page to configure your eBay account with the plugin as shown in the image below.

eBay Integration for WooCommerce	
Hey there! Welcome aboard!	
To start using eBay Integration for WooCommerce , you need to add an eBay account by selecting your eBay Seller Account Region and then clicking on the Login button below.	
Select eBay Site Login	
By Connecting your eBay Account you agree to CedCommerce Privacy Policy	
Made with 🖤 in India	

Now you need to select the region where you're actively selling through your eBay account. Select your region and click **login**.



Once you log in, a new window will appear where you have to put in your login details such as email or username and password to complete the configuration. Keep in mind that the username or password you choose must be the one you use to access your eBay account.

Hello

Sign in to eBay or create an account

Email c	or username	
Created y <u>Sign in wi</u>	our account with a mobile number? th mobile	
	Continue	
	or	
f	Continue with Facebook	
G	Continue with Google	
(Continue with Apple	
	Stay signed in Using a public or shared device? Uncheck to protect your account. Learn more	

After entering your eBay email address you will be prompted to enter your password on the next page which is displayed in the image-

	Welcome	
	Not you? Switch account	
Password		
	Sign in	
	Stay signed in Using a public or shared device? Uncheck to protect your account. Learn more	

Enter your credentials correctly and then click **continue** to proceed. On the next screen, you would be asked to give permission to our App to access your eBay account. Once the permission is granted, you will be redirected to the main dashboard of the plugin

3. Dashboard settings of the plugin

The dashboard of the plugin has 9 major settings which are as follows-

- 1- Account settings
- 2- General settings
- 3- Category mapping
- 4- Profile
- 5- Products
- 6- Bulk upload feed
- 7- Import products
- 8- Marketing
- 9- Orders

🛞 Dashboard	ACCOUNT SETTINGS GENERAL	SETTINGS CATEGORY MAPPING PROFILE PRODUCTS NEW! BULK UPLOAD FEED IMPORT PRODUCTS	MARKETING OR
🖈 Posts			
9 Media			
CedCommerce	🔇 Account Sett	ings	DOCU
CedCommerce			
eBay			
📙 Pages	PAYMENT SETTINGS	If you are using eBay Manage Payments option you can leave this section blank.	
Comments	SHIPPING SETTINGS	PayPal	
WooCommerce	RETURN SETTINGS	VisaMC	
Products	DESCRIPTION TEMPLATE	Discover	
Analytics			
🐢 Marketing		AmEx	
📥 Profile		IntegratedMerchantCreditCard	
🖋 Tools			
Collapse menu		CashOnPickup	
		Paypal Email Address	

4. Account settings

a) Payment settings

If you are using eBay Manage Payments then there is no need to select a payment platform in the plugin. Otherwise, you need to select one or more payment options inside the plugin as shown below.

If you choose PayPal then providing the PayPal email address is mandatory.

Once you're done with payment settings click save details.

PAYMENT SETTINGS	If you are using eBay Manage Payments option you can leave this section blank.
SHIPPING SETTINGS	PayPal
RETURN SETTINGS	VisaMC
DESCRIPTION TEMPLATE	Discover
	AmEx AmEx
	IntegratedMerchantCreditCard
	CashOnPickup
	Paypal Email Address Save Details

b) Shipping settings

Under the shipping settings, you need to add a shipping template first as highlighted in the image below-

Account Sett	ings	DOCUMENTATION
PAYMENT SETTINGS	Add Shipping Template	
SHIPPING SETTINGS	Bulk actions V Apply	1 item
RETURN SETTINGS	Name	
DESCRIPTION TEMPLATE	eBay Shipping	
	Name	
	Bulk actions V Apply	1 item

Once you click on the add shipping template you will be directed to a popup window. The popup screen has different sections where you need to fill in the appropriate details as per your business requirements.

Shipping Template Name]			×	4	ING
Service Type	Flat ~]					
Postal Code]					
Exclude Countries]					
Package Weight Range (Only numberic)	Package Min. Weight	Packi	kg				
Domestic Shipping Service	Select V	Ship	Add.	Add More			
International Shipping Service	Select ~	Ship	Add.	China Russian Federation Canada Brazil	lore	+	
Save Template							

Shipping template name – Assign a name to your shipping template as per your choice.

Service type – You can choose between flat shipping rates for all your products or you can select the calculated option if you want eBay to calculate the shipping prices based on your product dimensions and weight.

Postal code- Enter the postal code from where you wish to ship your products to the customers. It can be the postal code of your warehouse or your delivery center.

Exclude countries- You can select the countries where you don't want to deliver your products. Customers from the selected countries won't be able to place their orders for your products.

Package weight range- Specify a weight range for shipping different weighted products using different shipping templates. Only numeric values are allowed.

Domestic shipping service- In this section, you need to select your domestic shipment service provider with the shipping cost that you want to charge the buyer. Moreover, you can also add additional item costs, if required. If you wish to add more shipping service providers you can simply click on add more and continue to fill the sections as explained.

International shipping service- This section is to choose your international shipping service provider if you are selling across the borders of your country. Fill in the details in the shipping cost and additional cost sections and select the country where you wish to ship your products.

Once done with all the changes click on Save Template.

The template will be saved under the shipping settings with the name as provided by you.

PAYMENT SETTINGS	Add Shipping Template	
SHIPPING SETTINGS	Bulk actions V Apply	1 item
RETURN SETTINGS	Name	
DESCRIPTION TEMPLATE	eBay Shipping	
	Name	
	Bulk actions V Apply	1 item

c) Return settings

Under the return settings, you can manage the return options for your eBay products.

🔇 Account Setti	ngs		DOCUMENTATION
PAYMENT SETTINGS	Refund	Money back or exchange (buyer's choice) 🗸 🗸]
SHIPPING SETTINGS	ReturnsWithin	14 Days 🗸 🗸]
RETURN SETTINGS	ReturnsAccepted	Returns Accepted V]
	Description	Returns only accepted when Item should]
DESCRIPTION TEMPLATE	ShippingCostPaidBy	Buyer 🗸]
	RestockingFeeValue	No]
	Save Details		

Refund- You need to select any one option out of 3 options available under the section as per your preferences.

Money back (full amount is refunded back to the customer in case of refund request)

Money back or replacement (customer can get the full refund for the item or choose to replace the item)

Money back or exchange (customer can get the full refund for the item or choose to exchange the item with a new item)

Return within- This is the maximum time allotted to buyers after receiving the order so that they can decide for a return of the item. You can choose the number of days you wish to allow your buyers to place the return request.

Return accepted- Choose between return accepted or no return accepted for your eBay orders under this section.

Description- The description here will convey to your customers about the return policy for your products in detail. Sellers can provide the relevant details about the conditions to return the item.

Shipping cost paid by- This section allows you to select the person responsible for paying the return shipping costs. The responsible person can be one out of the buyer and seller.

Restocking fee value- Sellers are allowed to charge for the restocking of an item if the inventory for that item is over. The options available in this section are discussed below-

No (no restocking fees)

10% (10% of the price of the item)

15% (15% of the price of the item)

20% (20% of the price of the item)

Once you're done with the return details click on save details.

d) Description template

Description templates are used to modify the description of your eBay listings. You can make your listing stand out from the others using HTML and CSS. Also, you can use our handy shortcodes to automatically replace product-relevant information in the template during product upload.

🔇 Account Setti	ngs	DOCUMENTATION
PAYMENT SETTINGS		3 items
SHIPPING SETTINGS	Name	
RETURN SETTINGS		
DESCRIPTION TEMPLATE		
	Name	
		3 items
	Create new template	6

5. General settings

Under the general settings menu, you have the listing and scheduler configuration options to manage your product listings, stock levels, pricing, and more.

Listings configuration

a) Stock levels – Assign a maximum stock value to your eBay products irrespective of WooCommerce product quantity. When maximum stock is set, any stock levels above the maximum stock will be ignored and the maximum stock value will be sent to eBay as the product stock. If the product stock level is below the maximum stock value then the maximum stock value will be ignored and the original stock levels will be sent to eBay as the product stock.

b) Markup- In this section you can choose to increase or decrease your product prices for your eBay listings while they are uploaded from WooCommerce to eBay. There are 4 options to select from-

Fixed increment (fixed increment in your product prices) Fixed decrement (fixed decrement in your product prices) Percentage increment (percentage increment in your product prices) Percentage decrement (percentage decrement in your product prices)

The price of your WooCommerce products will not be affected when you use a markup.

c) Sync price- Sync the prices of your WooCommerce products to eBay during automatic inventory update.

d) Import and assign eBay categories- Import products from eBay with their respective product category fields to your WooCommerce store. If you have defined the store categories on eBay, you can choose to import the store categories as well. If no store is configured on eBay, the eBay product's site categories will be imported to WooCommerce instead.

e) Item location- If you wish to ship your products from a location different than your registered warehouse address then you need to select the country and city in this section.

😵 eBay Configuration

Listings Configuration

Increase or decrease the Price of eBay Listings, Adjust Stock Levels, Sync Price from WooCommerce and import eBay Categories.

Stock Levels	Select Set rules for Quantity of items listed on eBay.
Markup	Select V
	Set your preference for Increasing/Decreasing the price of your eBay Listings.
Sync Price	Off On
	Set your preference for WooCommerce Products Price Sync to eBay during Automatic Inventory Update.
Import and assign eBay Categories	Off On
Item Location	Select
	If you are shipping the product from outside of your eBay Account Region, please set the item location.

Scheduler configuration-

Order Sync- Order sync helps you fetch your eBay orders to your WooCommerce store based on the interval you select from this section.

Inventory sync- With this option you can enable and schedule the automatic inventory syncing of your eBay listings with WooCommerce inventory. For syncing the prices of your products you need to enable the sync price option under the listings configuration menu.

Existing product sync- Sync your existing eBay products with WooCommerce products on the basis of SKUs. After the products are synced, you can choose to turn on the Order syncing and the inventory syncing as well. This option is particularly useful if you only want to use the plugin for syncing the stock levels between eBay and WooCommerce and vice-versa..

Automatic product import- Import all your eBay listings to your WooCommerce store on complete automation by selecting the preferred time for schedulers.

Scheduler Configuration	Products, Stock and Orders.
Order Sync	Disabled Fetch your eBay Orders automatically and create them in WooCommerce. Before running this scheduler, make sure the corresponding eBay listing id or SKU exists in your WooCommerce store.
Inventory Sync	Disabled V Update your eBay inventory automatically as soon as stock change is detected in your WooCommerce store.
Existing Products Sync	Disabled Sync the Listing ID of your eBay Products to the corresponding WooCommerce Products on the basis of SKU.
Automatic Product Import	Disabled
Save Configuration Reset	Configuration

6. Category mapping

Under this section, you need to map your WooCommerce product categories with eBay categories.

ACCOUNT SETTINGS G	ENERAL SETTINGS CATEGORY N	MAPPING PROFILE PRODUCTS NEW! BULK UPLOAD FEED IMPORT PRODUCTS MARKETING	ORDERS
Category	Mapping	Refresh Categories Delete All Mappings	Documentation
Select Categories to be Mapped	WooCommerce Store Categories	Mapped to eBay Category	
	Art	Coins & Paper Money> Coins: Medieval> Celtic (Primary eBay Category)	
	- Art Drawings	Category Not Mapped	
	- Art Posters	Cell Phones & Accessories> Cell Phone Accessories> Cables & Adapters (Primary eBay Category)	
\Box	- Art Prints	Category Not Mapped	
	- Art Sculptures	Category Not Mapped	
	- Other Art	Category Not Mapped	
	Baby	Baby> Diapering> Baby Wipes (Primary eBay Category)	

For a detailed category mapping of products, you need to select the categories which are not mapped. Once you select the category, subsections will open up and in these subsections you need to select the eBay categories as shown in the image-

Category	Mapping	Refresh Categories Delete All Mappings
Select Categories to be Mapped	WooCommerce Store Categories	Mapped to eBay Category
0	Art	Coins & Paper Money> Coins: Medieval> Celtic (Primary eBay Category)
\checkmark	- Art Drawings	Category Not Mapped
eBay Site Primay Category	Dolls & Bears 🗸 🗸	Bears, Clothing & Accesso Bear Figurines & Miniatore
eBay Site Secondary Category (Extra eBay fees applies)	~	
eBay Store Primary Category	No Store Category Found!	
eBay Store Secondary Category	No Store Category Found!	
	- Art Posters	Cell Phones & Accessories> Cell Phone Accessories> Cables & Adapters (Primary eBay Category)

Similarly, you need to map the categories of your WooCommerce products with eBay. However, the number of sections in the eBay site primary category may vary as per the requirements of eBay.

Make sure that you don't leave out any sections and select the entire category structure by selecting the relevant sections.

Once you finish mapping the categories, scroll down and click save to apply the changes that you have made.

7. Profile

In the profile menu, you can have a clear view of how your products are mapped into different categories and subcategories. There are basically 4 parts under the profile section namely –

- Profile name (displays the complete category profiling of products)
- Profile status (to know the category profile is active or inactive)
- Mapped WooCommerce categories (contains only the mapped WooCommerce categories)
- **Profile Actions** (to change, edit or add additional information into a profie)

A	COUNT SETTINGS GENERAL SETTING	S CATEGORY MAPPING	PROFILE PRODUCTS	NEW! BULK UPLOAD FEED	IMPORT PRODUCTS	MARKETING	ORDERS
<	🖇 eBay Listing Profi	les		Reset H	tem Specifcs Delet	e All Profiles	Documentation
Bulk	Actions V Apply				12 iter	ms « <	1 of 2 > »
	Profile Name	Profile Status		Mapped WooCommerce Ca	tegories Profi	le Actions	
	Cell Phones & Accessories> Cell Phone Accessories> Cables & Adapters	Active		Art Posters (Remove)	Edit	t	
	Cameras & Photo> Lenses & Filters> Filters	Active		Cameras & Photo (Remove)	Edit	t	
	Baby> Diapering> Baby Wipes	Active		Baby (Remove)	Edi	t	
	Coins & Paper Money> Coins: Medieva > Celtic	I Active		Art (Remove)	Edit	t	

Under the **Profile Action**, you have edit access through which can add more information to your profiles by clicking on the **edit** option.

Here we have selected the **Cell Phones and Accessories** category to **edit.** Clicking on the edit button will redirect you to another tab where you will get another 2 sections by the name –

- General Details
- Item Aspects

However, all the settings are not mandatory to complete under these sections. You need to mandatorily fill or map only the required fields.

ACCOUNT SETTINGS GENERAL SETTINGS CATEGORY MA	APPING PROFILE PRODUCTS	NEW! BULK UPLOAD FEED	IMPORT PRODUCTS	MARKETING ORDERS					
Cell Phones & Accessories> Cell Pho	ne Accessories> Cables	& Adapters	GO B						
GENERAL DETAILS									
Enable Global Shipping Program	Select	~							
EBay Product Description Template	Select	~							
EBay Product Markup Type	Select	~							
Markup Price	Enter Custom Value	Or	Get value from select	•					

ITEM ASPECTS

Specify additional details about products listed on eBay based on the selected eBay Category. You can only set the values of [Required] Item Aspects and leave other fields in this section. To do so, either enter a custom value or get the values from Product Attributes or Custom Fields.

Brand [Required]	Enter Custom Value	Or	Get value from select *
Type [Required]	Enter Custom Value	Or	Get value from select *
Cable Length	Enter Custom Value	Or	Get value from select *
Color	Enter Custom Value	Or	Get value from select *
Compatible Brand	Enter Custom Value	Or	Get value from select *

8. Products

This section allows you to manage all your product-related tasks. Be it bulk uploading of products or syncing the inventory, everything is doable from this dashboard.

You can set up filters to know the status of products whether they are uploaded or not on the eBay marketplace.

From this section, you can have a complete overview of the following data-

- Product image
- Product name
- Product Type
- · Profile assigned
- Product SKU
- Product stock
- Woo Category
- Product Status
- Listing promotions.

ACCOUNT SETTINGS	GENERAL SETTINGS	CATEGORY MAPP	PING PROFILE P	RODUCTS NEW! BU	JLK UPLOAD FEED	IMPORT PRODUCTS	MARKETING ORI	DERS				
🔇 Produc	Products Management Turn On Bulk Products Upload Turn On Inventory Sync Documentation											
We've upgraded the support! If you're facing a specific problem or want to get the most out of the eBay Integration as an eBay seller, we're here to help. To live chat with our seller expert, please click on the chat icon in the bottom right.												
Product Status	Product Status V Product Category V Product Type V Stock Status V Filter											
Bulk Actions	Apply Filter by F	Product Name 💌 🛛 Na	ime 🗸 Se	arch 10		Save	6,947 item	is « < 1	of 695 > >			
Product Image	Product Name	Product Type	Product Price	Profile Assigned	Product Sku	Product Stock	Woo Category	Product Status	Listing Promotions			
	1703	variable	₹ 663.6	Clothing, Shoes & Accessories		Out of Stock	>Other Pet Supplies >Clothing	View on eBay	Create Ad			
	1703	variable	₹ 663.6	Profile Not Assigned		Out of Stock	>Other Pet Supplies	View on eBay	Create Ad			

9. Bulk upload feed

This section is to help sellers upload their product in bulk on the eBay marketplace from their WooCommerce store. You can simply click on **Turn bulk product upload** to start uploading the products.

Products with a complete profile as per the guidelines of eBay can only be uploaded. Otherwise, there will be an error every time you try to upload the product with an incomplete profile.

As shown in the image, product status has two types of notifications as - Error and Uploaded.

Error signifies the reason for which the product cannot be uploaded on the marketplace.

Uploaded notification is the confirmation that your product is uploaded on the marketplace and is live for your eBay customers.

F	CCOUNT SETTINGS GENERAL SETTINGS CATEG	GORY MAPPING PROFILE	PRODUCTS NEW!	BULK UPLOAD FEED	IMPORT PRODUCTS	MARKETING	ORDERS	
•	🖇 Bulk Upload Feed				Turn On B	ulk Products Uple	oad Delete Logs	Documentation
All L 10	Iploaded Not Uploaded							4 items
\Box	Product Name	Product Type		Product Status		Schee	duled	
	NEW ABS PUMP BRAKE BOOSTER HYDRAULIC MOTOR MN102843 ORIGINAL MITSUBISHI B311357	simple		[Error] The catego category.	ry is not valid, select and	other 1 we	eek ago	
	Hoodie with Zipper	simple		[Error] Input data {Item.PictureDetai missing. Please ch	for tag Is.PictureURL} is invalid eck API documentation.	or 1 we	eek ago	
	Bosch Rail Pressure Sensor RPS Easy Install Auto Part For Audi A4	simple		Uploaded		4 we	eeks ago	
	Printed t-Shirt	variable		[Error] A mixture of are not allowed. [Error] The item sp Type to this listing try again.	of Self Hosted and EPS p pecific Type is missing. A g, enter a valid value, and	ictures 2 m .dd 1 then	onths ago	0

10. Import products

From this section, you can import your existing eBay product listings on your WooCommerce dashboard. As you can see in the import status, there is a green tick, and below it is the not imported status.

Green tick is the confirmation of successful import of an eBay product to WooCommerce while the **Not imported** status points out an unsuccessful import or the import for that item has not been attempted yet.

ACCOUNT SETTINGS	GENERAL SETTINGS	CATEGORY MAPPING	PROFILE	PRODUCTS	NEW! BULK UPLOAD FEED	IMPORT PRODUCTS	MARKETING	ORDERS
🔇 eBay Pr	oducts Imp	oort						Documentation
Bulk Actions 🗸 Apply						9,906 items	« < 9	85 of 991 > »
Name		Price			Inventory	Impo	ort Status	
abc71 (Product Id:11	0551473907)	₹570.00			171	\checkmark		
abc75 (Product Id:11	0551473908)	₹574.00			175	Not Ir	mported	
abc75 (Product Id:11	0551473909)	₹574.00			175	\checkmark		
abc80 (Product Id:11	0551473910)	₹579.00			180	Not Ir	mported	
abc80 (Product Id:11	0551473911)	₹579.00			180	\checkmark		6
abc82 (Product Id:11	0551473912)	₹581.00			182	Not Ir	mported	

Once you hover above the name of your product it will have 2 options as – **View in Woo** and **View on eBay** as shown in the image.

Bul	k Actions 🗸 Apply	9,906 items 《 < 1 of 991 > »		
	Name	Price	Inventory	Import Status
	Delicious Hipster (Product Id:110548065196) View in Woo View on eBay	₹28.00	4	\checkmark
	Delicious Hipster (Product Id:110548065201)	₹28.00	4	\checkmark

But if the order is not imported you will get the option to Import and View on eBay button as shown in the image

E	ulk Actions V Apply	9,906 items 《 < 1 of 991 > »		
(Name	Price	Inventory	Import Status
	Delicious Hipster (Product ld:110548065196) View in Woo View on eBay	₹28.00	4	\checkmark
	Delicious Hipster (Product Id:110548065201)	₹28.00	4	\checkmark
				,

Products not imported will be clearly marked with import status and you can import them one by one or by selecting them in one go and then clicking **import** from the bulk actions menu.

11. Orders

Under the orders section you can have a clear view of all your orders fetched from eBay marketplace. However, this section is not for WooCommerce orders and the orders generated from any platform except eBay won't be displayed here.

There are 3 options to fetch your eBay on to your WooCommerce dashboard.

- Turn on orders eBay sync Fetch your orders on automation with the help of schedulers.
- Fetch orders Fetch eBay orders manually at any preferred point of time.
- Fetch orders (using eBay order Id) This option is to fetch specific orders based on their eBay order ID.

The detailed view of the eBay orders dashboard is shown in the image-

ACCOUNT SETTINGS	GENERAL SETTINGS	CATEGORY MAPPING	PROFILE P	RODUCTS N	IEW! BULK UPLOAD FEED	IMPORT PRODUCTS	MARKETING	RDERS
🚷 eBay Or	ders						Turn On eBay Orc	lers Sync Fetch Orders Documentation
								Enter eBay Order Number Fetch Order
WooCommerce Order	Product Name	eBay Or	der ID	Custo	omer Name	Order Status	Action	eBay User ID
28210						Fetched	Edit	
28209						Fetched	Edit	
28071						Fetched	Edit	
28041						Fetched	Edit	6

However, all your eBay orders can also also be seen under the WooCommerce product's dashboard by clicking on the eBay order filter as highlighted in the image.

All (9,184) Pending payments ((20) Processing (21) On hold	d (1) Dispatched (8,	503) Cancelled (463	3) Refunded (16) Fa	iled (160) eBay Order		Search orders
Bulk actions	Apply All dates	✓ Filter by reg	istered customer	← Filter by shipp	ng provider 🗸 Toggle Sub-orders	Filter	
Order	Order Source	eBay User	Date	Status	Total Shipment Tracking	Vendor	Actions Sub Order
	🔹 eBay		27 Aug 2022	Dispatched	£10.45 -		 Image: Second sec
	🔹 eBay		27 Aug 2022	Dispatched	£9.37 –		•
0	eBay		23 Aug 2022	Dispatched	£6.97 –		
0	• eBay		22 Aug 2022	Dispatched	£6.97 –		

12. Summary

This was the complete guide to the eBay integration for WooCommerce. We hope that this elaborated guide helps you in the best way possible.

All the integration settings that can help WooCommerce retailers simplify their online selling process are explained with utmost simplicity.

If you are unable to figure out any of the steps, reach out to our support team directly for any assistance.

Thanks.