

Reverb Magento 2 Integration - User Guide

by CedCommerce Products Documentation

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1. Overview

Reverb.com is one of the world's largest dedicated online marketplaces to buy and sell new, used, and vintage music gear online. Reverb.com allows anyone to sell on Reverb, from large dealers and manufacturers to small shop owners and individuals, by creating free listings for musical instruments and other related equipment.

Reverb also includes an integrated price guide that pulls transaction data to determine fair market values for a wide range of instruments and gear.

With extraordinary features, **Reverb charges only 3.5% sales fee for items sold** through the platform.

To sell on this platform, CedCommerce brings to you the latest Reverb **Magento 2 Integration** that integrates your Magento 2 store with the Reverb marketplace and lets you sell on Reverb. The extension also automates the ordering process and facilitates products handling and management.

-Features at a Glance-

- **Bulk Product Upload:** You can choose and upload products in bulk on Reverb marketplace to save your time and effort.
- **Real-Time Synchronisation:** At regular time intervals, the price of the products and the inventory numbers are automatically synchronised and updated from the Magento 2 store.
- **Product Management:** Manage products on the Reverb marketplace in an easier way through the Magento 2 dashboard.
- **Multi-Account:** You can manage multiple accounts and configure each account individually.
- **Profile Based Product Assignment:** Based on the created profiles you can assign the products on the Reverb marketplace. This makes your selling more organized.

2. Extension Installation

To install the extension,

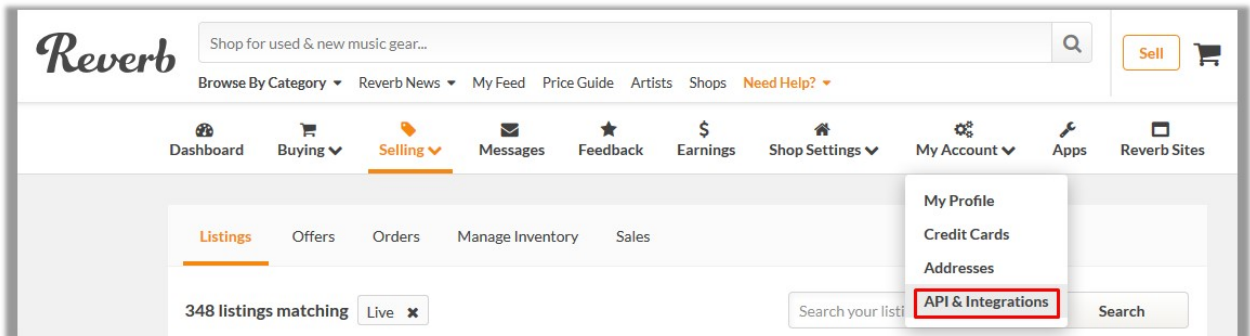
- Upload and Extract the Reverb package and Integrator file inside the `<magento-root>/app/code/Ced/` directory and run the below command from the Magento root.
`php bin/magento setup:upgrade`
`php bin/magento setup:di:compile`
`php bin/magento setup:static-content:deploy -f`
`php bin/magento index:reindex`
`php bin/magento cache:clean`
`php bin/magento cache:flush`

3. Retrieve Personal Access Token

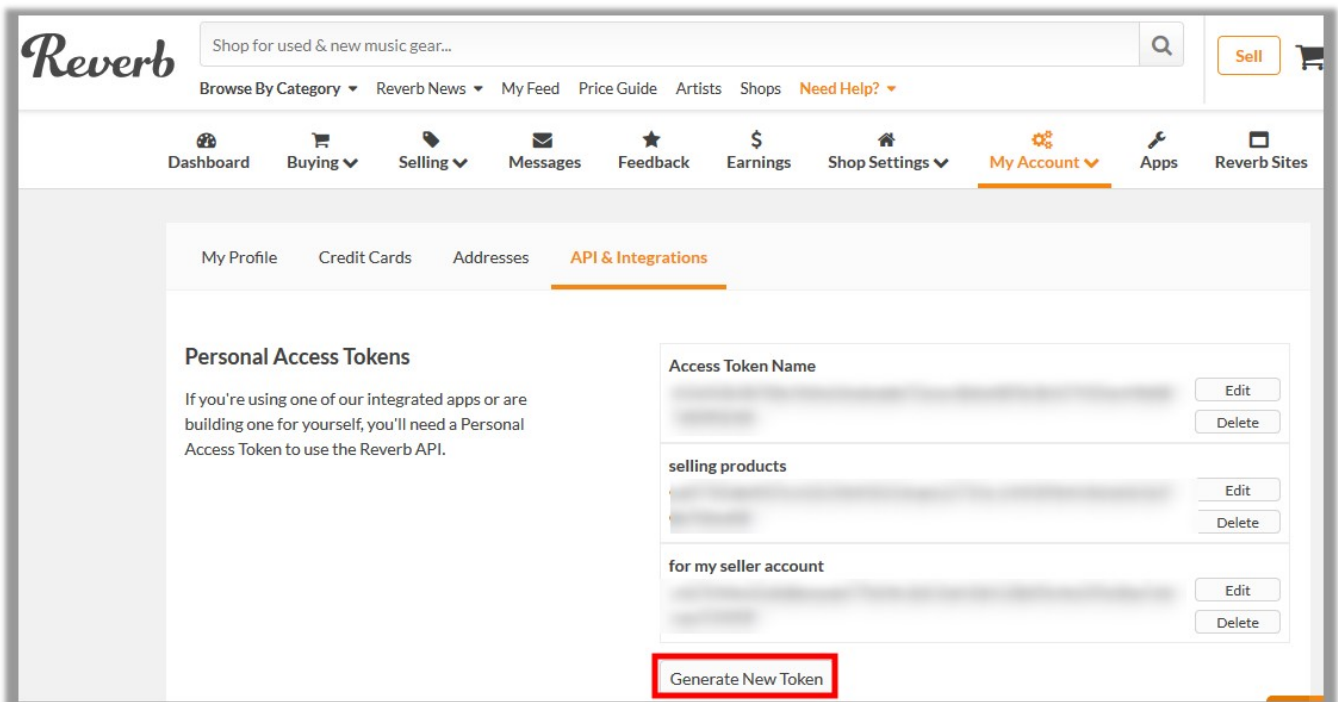
Once the Reverb Magento 2 Integration extension is successfully installed on the Merchant's store, the Reverb menu appears on the left navigation panel of the Magento 2 Admin Panel. From here, the seller may commence the configuration process but before that, the Access Token needs to be received from the Reverb seller panel.

To get the Access Token from the Reverb Seller account:

- Login to the Reverb Seller account.
- The page appears as shown in the following figure:



- Click the **My Account** menu, and then click **API & Integrations**.
- The page appears as shown in the following figure:



- Click the **Generate New Token** button.
The page appears as shown in the following figure:

New Personal Access Token

Tokens can be used instead of a password to make API requests over HTTPS.

Token Name

Select OAuth Scopes

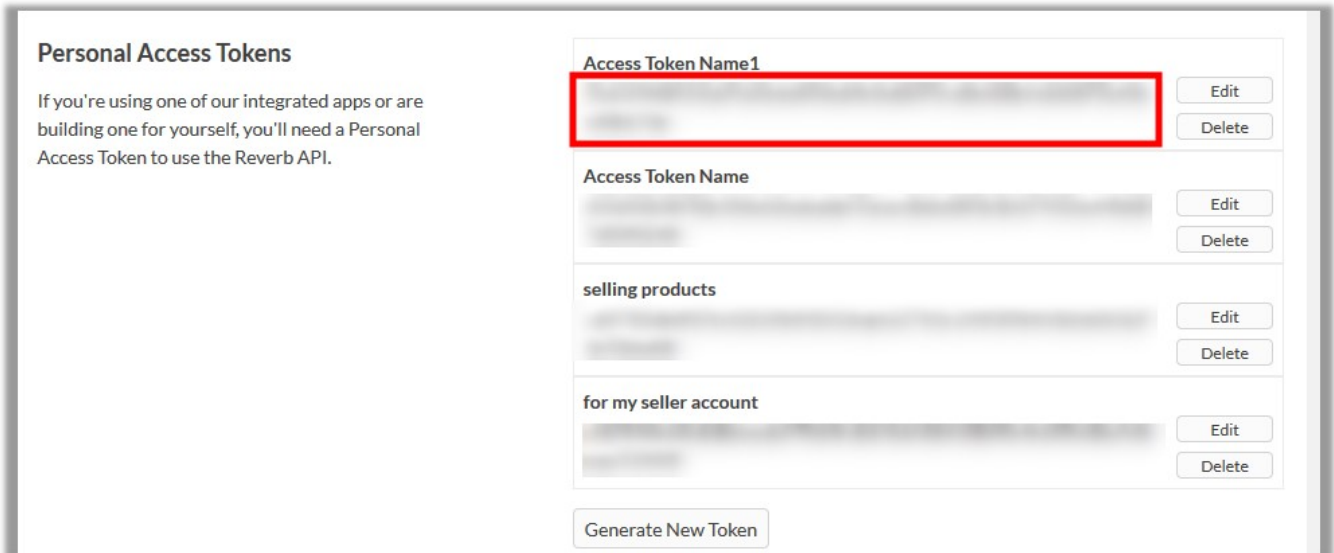
Scopes allow you to set the permissions of your token.

<input type="checkbox"/>	public	Read publicly available data
<input type="checkbox"/>	read_feedback	Read feedback that you have sent or received
<input type="checkbox"/>	write_feedback	Write feedback about your transactions on the site
<input type="checkbox"/>	read_listings	Read all of your listings with your sales and bump data
<input type="checkbox"/>	write_listings	Create/update your listings (inventory, price, etc) and add a listing to sales / bump
<input type="checkbox"/>	read_lists	Read your wish list / watch list / feed
<input type="checkbox"/>	write_lists	Update your wish list / watch list / feed
<input type="checkbox"/>	read_messages	Retrieve your messages
<input type="checkbox"/>	write_messages	Post and update messages as you
<input type="checkbox"/>	read_offers	Read your offers
<input type="checkbox"/>	write_offers	Make offers on listings on your behalf
<input type="checkbox"/>	read_orders	Read all your orders
<input type="checkbox"/>	write_orders	Update the status of your orders
<input type="checkbox"/>	read_profile	Get the details about your account and shop, such as name and email address
<input type="checkbox"/>	write_profile	Update settings for your shop (name, address, vacation, etc)
<input type="checkbox"/>	read_reviews	Read your reviews of listings
<input type="checkbox"/>	write_reviews	Write reviews of listings on your behalf

[Generate Token](#)

[Cancel](#)

- In the **Token Name** box, enter the name.
- Select the required options to set the permissions of the token.
The token is generated and appears on the Permissions Access Tokens page as shown in the following figure.



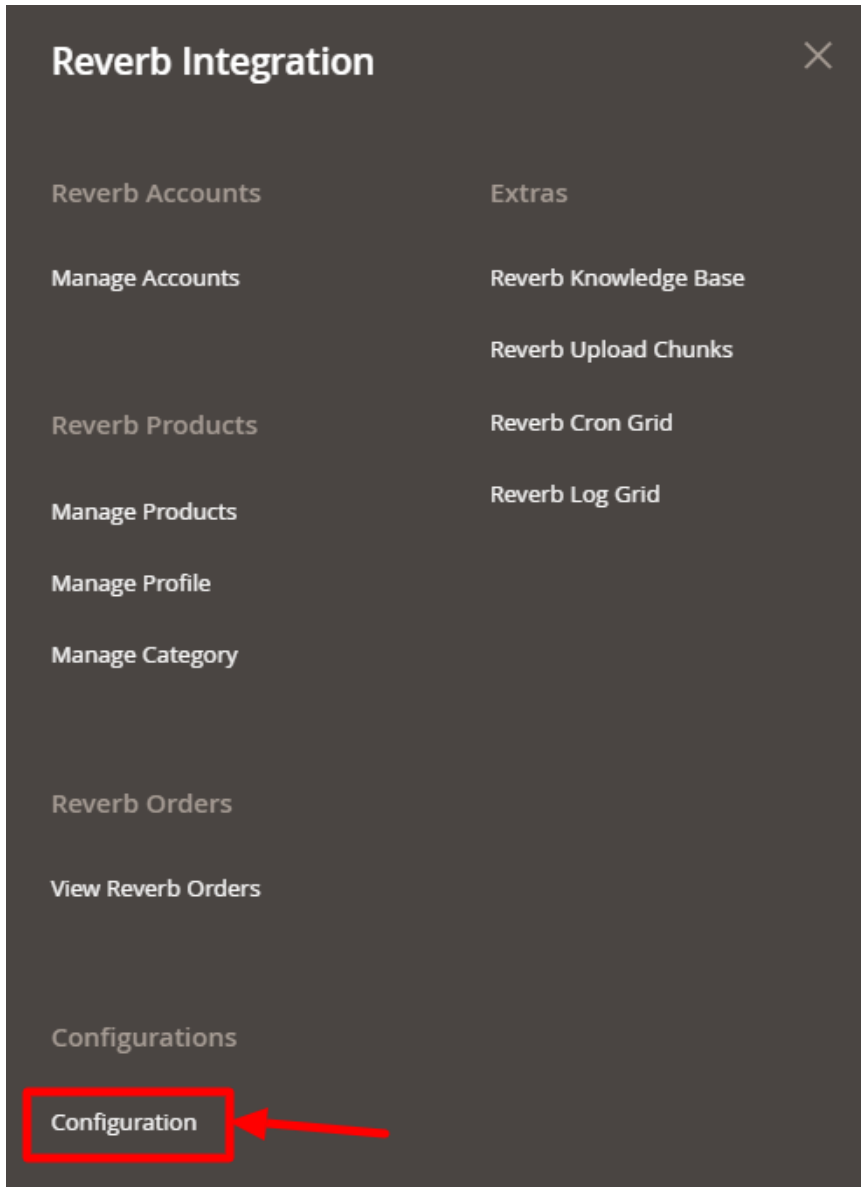
- Copy the **Token Access** value and then paste it in the **Personal Access Token** box appearing on the **Reverb Configuration** page of the Magento 2 Admin panel, which we will be discussing in the next segment.

4. Reverb Configuration Settings

After obtaining the **Access Token** from the Reverb Seller account, the Magento 2 store owner may start the Configuration from the admin panel.

To Set up the Reverb Configuration settings in the Magento 2 Admin panel:

- Go to the Magento 2 Admin panel.
- On the left navigation bar, click the **Reverb** menu.
- On the right side, click on **Configuration**.



The **Reverb Magento 2 Configuration** page appears as shown in the following figure:

Configuration

Scope: Default Config ? Save Config

GENERAL	Reverb Api Settings	⌵
CATALOG	Reverb Product Settings	⌵
SECURITY	Reverb Order Status	⌵
CUSTOMERS	Reverb Global Settings	⌵
SALES	Reverb Inventory Rules	⌵
	Reverb Cron Settings	⌵
CEDCOMMERCE	Reverb Inventory Source Settings	⌵

-Reverb API Settings-

- The first setting in the configuration section that you need to do is the **Reverb API Setting**

Configuration

Scope: Default Config ? Save Config

GENERAL	Reverb Api Settings	⌵
CATALOG	Reverb Product Settings	⌵
SECURITY	Reverb Order Status	⌵
CUSTOMERS	Reverb Global Settings	⌵
SALES	Reverb Inventory Rules	⌵
	Reverb Cron Settings	⌵
CEDCOMMERCE	Reverb Inventory Source Settings	⌵

- Click and the section expands
- In **Enable**, select **Yes** in order to enable your extension.
- On selecting yes, the tab gets expanded as shown in the figure below:

Reverb Api Settings



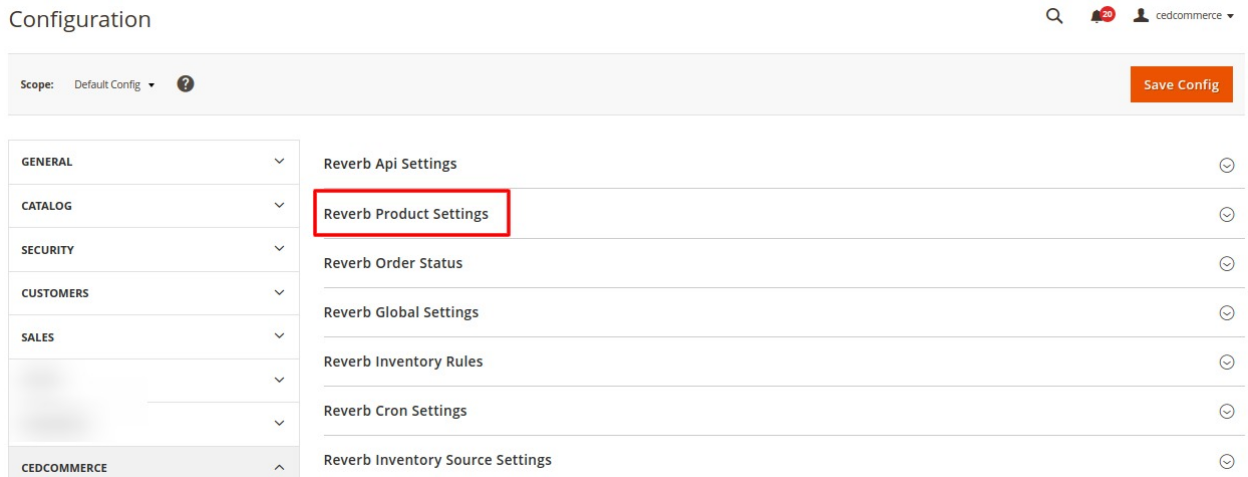
Enabled [global]

Debug Log [global]

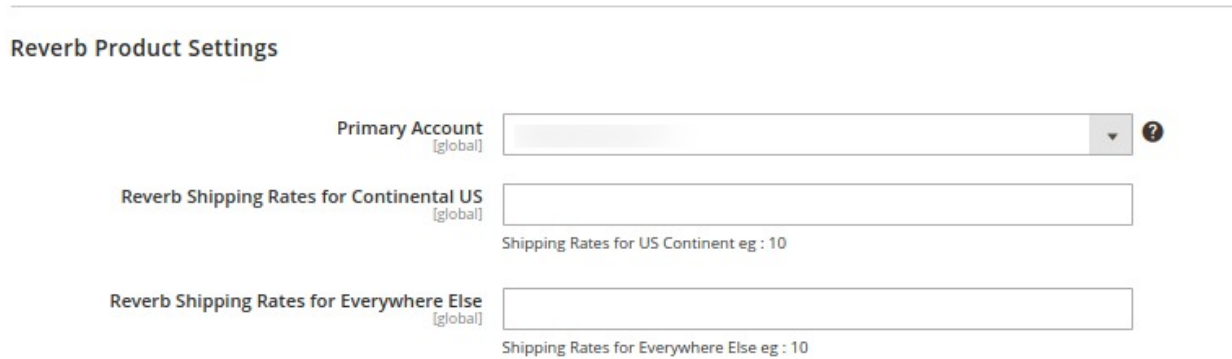
- Enter the Access Token that you had got from the Reverb Seller Panel, in the Access Token bar.
- In the Debug log, select **Yes**, if you want the debug log to be created.

-Reverb Product Settings:

- Now click on the **Reverb Product Settings**



- On clicking, the section expands as:



- In the **Primary Account Section**, choose the account from the drop-down menu for which you wish to perform the settings.
- In **Reverb Shipping Rates for Continental US** enter the shipping charges you want in the US on the product.
- In **Reverb Shipping Rates for Everywhere Else** enter the shipping rate for other places.

-Reverb Order Status-

- Now click on the **Reverb Order Status**

Configuration

Scope: Default Config [?] Save Config

- GENERAL - Reverb Api Settings
- CATALOG - Reverb Product Settings
- SECURITY - **Reverb Order Status**
- CUSTOMERS - Reverb Global Settings
- SALES - Reverb Inventory Rules
- Reverb Cron Settings
- CEDCOMMERCE - Reverb Inventory Source Settings

- On clicking, the section expands:

Reverb Order Status

Order Status [store view] Paid

Order Fetch For Out Of Stock Product [global] No
Order Create for out of stock products

Create New Product (if Not Exist) on the time of order creation [global] No
Create New Product if SKU not found in Magento Store on the time of **Order Fetch**

- In **Order Status**, as you have the following options to choose from, as shown in the image below:

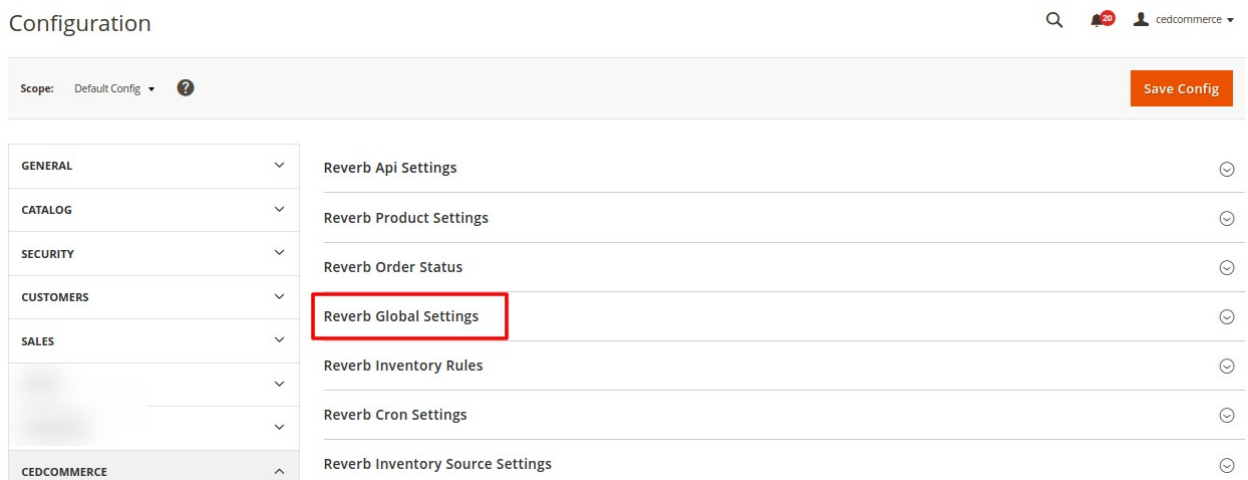
Order Status [store view] Paid

- Paid
- Paid Orders Awaiting Shipment
- Shipped
- Paid
- Refunded
- Payment Pending
- Pending Review
- Blocked
- Partially Paid
- Picked Up
- Received
- Cancelled
- Unpaid

- If you select **Paid**, all orders(Paid as well as Unpaid) from Reverb will be fetched to your Magento 2 Admin Panel.
- If you select **any of the orders from the list**, those types of orders would be fetched to the Magento 2 Admin Panel.
- Now in **Order Fetch for Out of Stock Product**, you can select the option **Yes** if you want to fetch orders for out of stock products or else **No**.
- In **Create New Product(if Not Exist) on the time of Order Creation**, select **Yes** if you want to create a new order if it does not exist when the order is created.

-Reverb Global Settings-

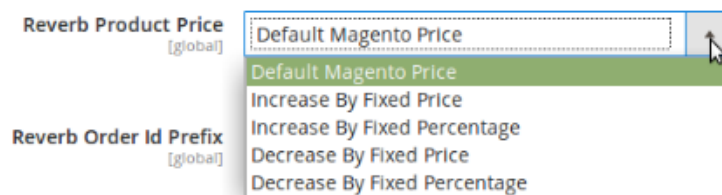
- Now move to the next section ie. **Reverb Product Price**



- Here you have options as shown in the image below, to send a price to Reverb in accordance with your business needs.

Reverb Global Settings

Please set the global settings for Reverb.com



- **Increase by Fixed Price-** If you select this option, a new bar **Modify by Fixed Price** appears below this one as shown in the figure below:

Reverb Global Settings

Please set the global settings for Reverb.com

Reverb Product Price [global] ▼
 Select to send a different product price to **reverb.com**

Modify by Fix Price [global]

Reverb Order Id Prefix [global]
 Prefix for Reverb Increment ID

Now let's see how it works. Suppose you enter 10 in the Modify by Fixed Price, then if your product is for US\$100 on your Magento store, it will be available at the marketplace for US\$110, increasing the price by US\$10 on the Reverb marketplace, whereas the price at your Magento store remains the same.

- **Increase by Fixed Percentage-** If you select this option, a bar appears as shown in the image below:

Reverb Global Settings

Please set the global settings for Reverb.com

Reverb Product Price [global] ▼
 Select to send a different product price to **reverb.com**

Modify by Percentage Price [global]
 Numeric value Required for **Add/subtract % on Magento price** 5 for Example: Magento price +/- 5% of Magento price.

Reverb Order Id Prefix [global]
 Prefix for Reverb Increment ID

Now suppose your product on Reverb is available for US\$100. If you enter 50 in the Modify by Percentage Price, then 50% of the price i.e. 50 will be added to the price and will be reflected on the Reverb Marketplace. So now the price that will be reflected on the Reverb marketplace will be US\$150 for the product.

- **Decrease by Fixed Price-** When you select this option, you may see a bar and you may decrease the product price on Reverb the same way you can increase it. If your product is available for US\$100 on Magento and you enter 50 in the bar that you see as shown in the image below, your product price will be decreased by US\$50 on the Reverb marketplace. So if your product is for US\$100 on Magento, it will be available for US\$50 on the Reverb marketplace.

Please set the global settings for Reverb.com

Reverb Product Price [global] ▼
 Select to send a different product price to **reverb.com**

Modify by Fix Price [global]

Reverb Order Id Prefix [global]
 Prefix for Reverb Increment ID

- **Decrease by Fixed Percentage-** If you select this option, you have the liberty to decrease the price of your product on Reverb by a particular percentage.

Please set the global settings for Reverb.com

Reverb Product Price [global] ▼
 Select to send a different product price to **reverb.com**

Modify by Percentage Price [global]
 Numeric value Required for **Add/subtract % on Magento price** 5 for Example: Magento price +/- 5% of Magento price.

Reverb Order Id Prefix [global]
 Prefix for Reverb Increment ID

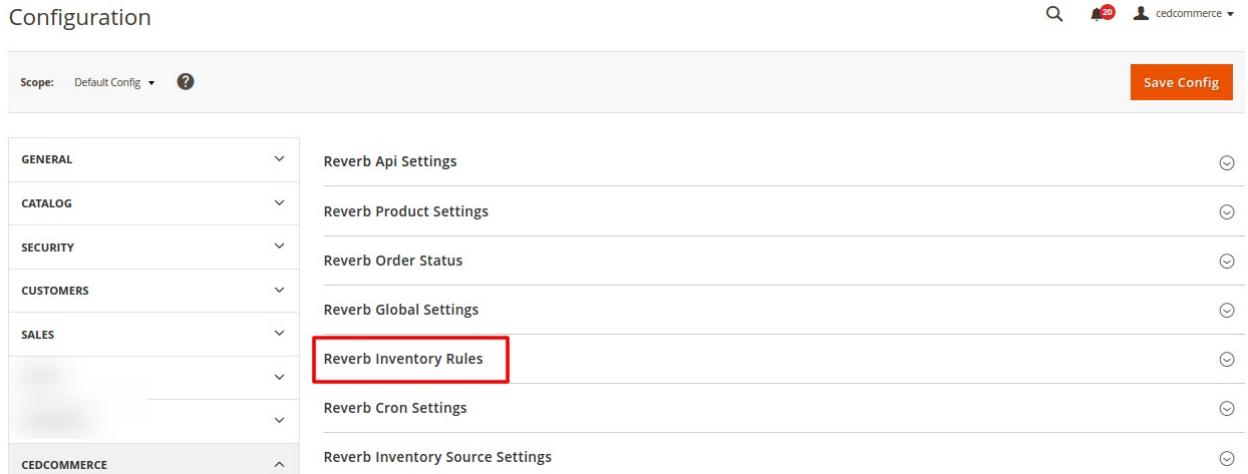
Suppose if your product is for US\$100 on Magento and you enter 50 in the Modify by Percentage Price, your product price will be decreased by 50%, which means it will be available on Reverb for US\$50 only.

In **Reverb Order Id Prefix**, you need to enter the Prefix which will be shown in the Order Id for the orders placed on Reverb for your products. It helps sellers in demarcating the orders of Reverb marketplace from the orders of any other marketplace where they sell their products if that is the case.

Reverb Order Id Prefix [global]
 Prefix for Reverb Increment ID

-Reverb Inventory Rules-

- The Reverb Inventory Rules section appears as shown in the image below:



- Click and the section expands as:

Reverb Inventory Rules ⌵

Set Inventory on Basis of Threshold [global] ▼
 Choose yes to send inventory on reverb by condition

If you wish to enable it, select Enable in the bar for **Set Inventory on Basis of Threshold** and the tab gets expanded as shown in the image below:

Set Inventory on Basis of Threshold [global] ▼
 Choose yes to send inventory on reverb by condition

Inventory Threshold Value [global]
 Set inventory quantity on which lesser and greater condition can control.

Send Inventory for Lesser Than Threshold Case [global]
 Send Quantity to Reverb for those products, whose inventory is LESSER than the inventory threshold.

Send Inventory for Greater Than Threshold Case [global]
 Send Quantity to Reverb for those products, whose inventory is GREATER than the inventory threshold.

- In **Inventory Threshold Value**, set the inventory quantity on the basis of which the product stock can be

controlled.

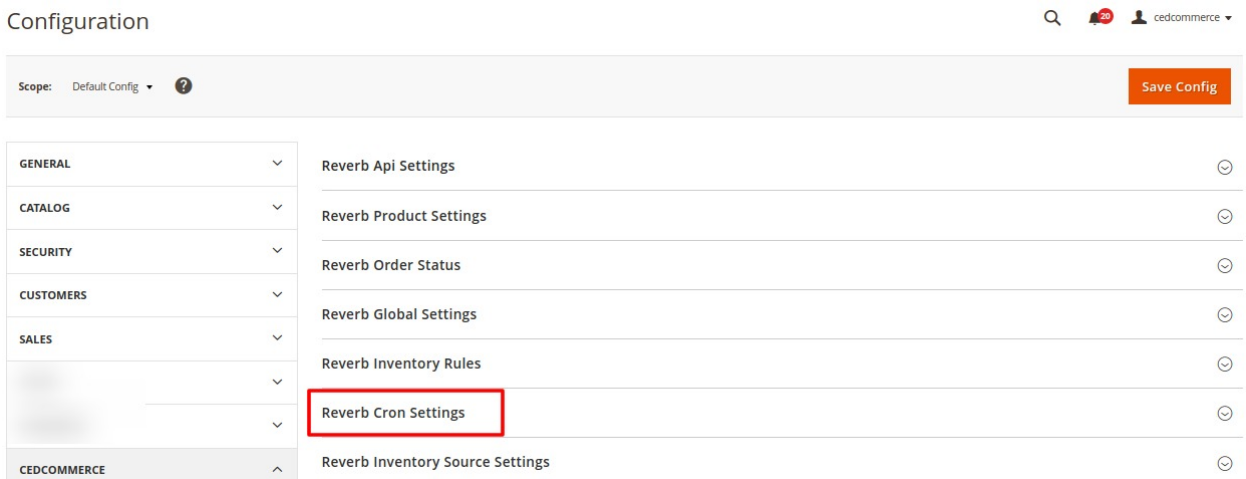
Let us see how it works.

- Suppose if in the **Inventory Threshold Value** we have entered 8.
- In **Send Inventory for Lesser than Threshold Case**, if we enter 5.
- In **Send Inventory for Greater Than Threshold Case**, if we enter 10.

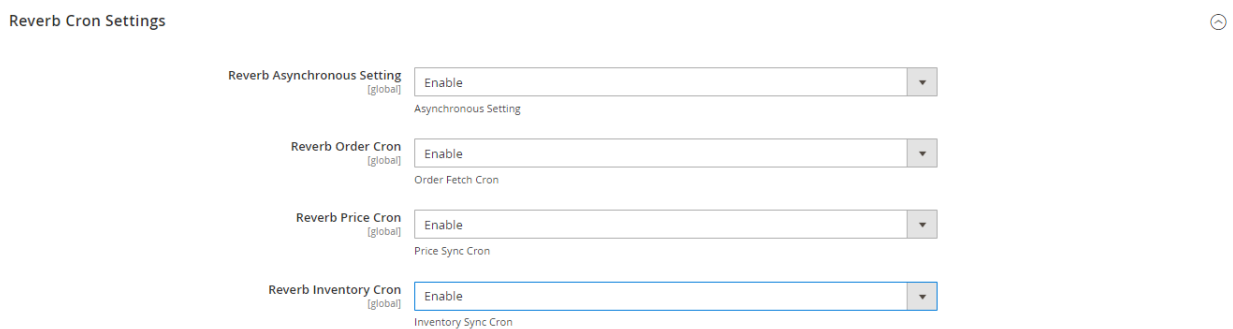
Now, if the product inventory that we are sending to Reverb is lesser than the threshold case – let's say 6 – then the inventory sent to Reverb would be 5 and not 6 as that is the inventory we've entered. Similarly, if we're sending a product inventory of 9 to Reverb, the inventory that would be sent would be 10 because that's what we've entered in the corresponding field.

-Reverb Cron Settings-

- The **Reverb Cron Settings** tab appears as shown in the image below:



- Click on **Reverb Cron Settings**, it expands as:



- In **Reverb Asynchronous Setting**, select **Enable** if you want this setting to run through cron automatically.
- In **Reverb Order Cron**, if you select **Enable**, then the Cron will start running and a specific interval of time, Reverb orders for your products will be fetched and get updated in your Magento 2 admin panel automatically.
- If you select **Enable** in the **Reverb Price Cron**, the product price will be synced and updated

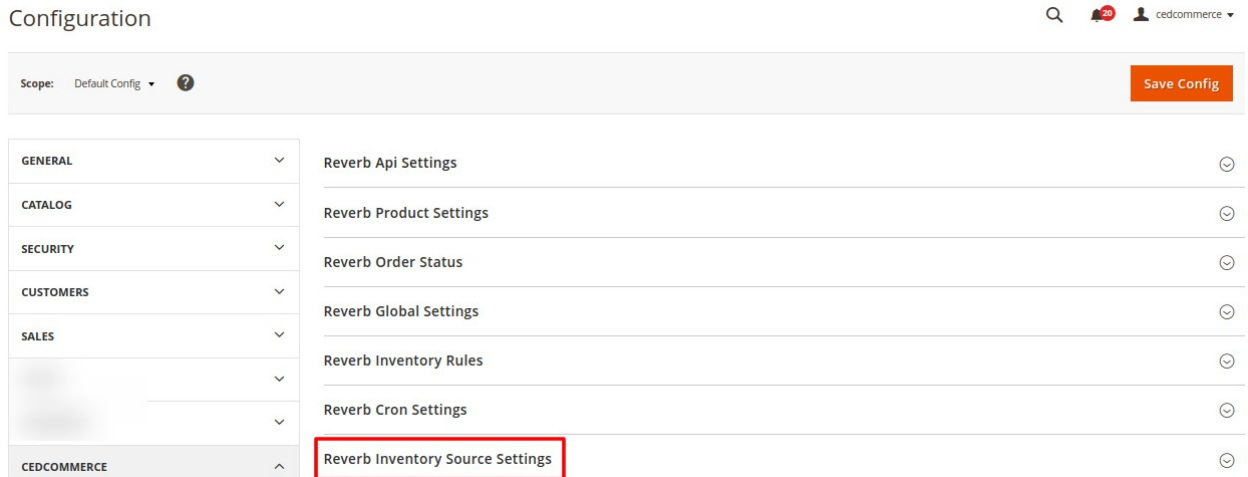
automatically between the Magento 2 store and Reverb marketplace after a specific interval of time.

- The Inventory can be synced and updated between Magento 2 store and the Reverb marketplace if you select **Enable** in the **Reverb Inventory Cron**.

Now, let's move to the last settings of the configuration section.

Reverb Inventory Source Settings

- Click on the **Reverb Inventory Source Settings**



- and the section expands as:

Reverb Inventory Source Settings



- Now select **Enable** under the **Reverb Inventory Source Settings**
- Additional options open up”

Reverb Inventory Source Settings

Reverb Inventory Source Mapping [global] Enable

Enable for Map inventory Source with Storeview

Map Inventory Sources [global]

Inventory Source	Magento Store	Action
--Please Select the I	--Please Select the I	
<input type="button" value="Add Source"/>		

Map your **Inventory Sources** with **Magento Store** using '**Add Source**' [BETA]

- Here you can **Map Inventory Sources** with Magento.
- Click on the Add Source button and you can add multiple sources.

Once all these actions have been taken on this Configuration page, the seller may save every action and complete the configuration process by clicking on the **Save Config** button on the top right part of the page, which has been shown in the image below:

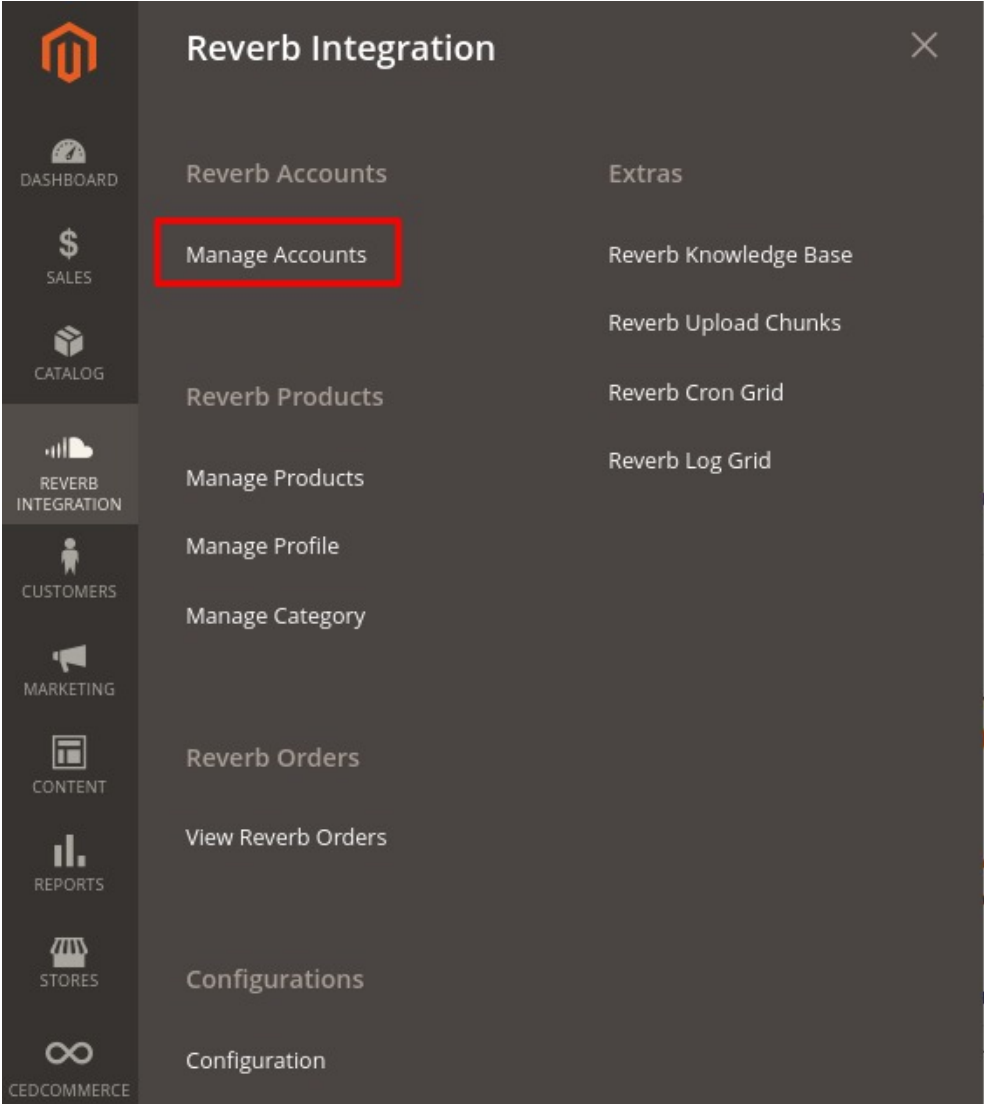
Configuration

Store View: Default Config

5. Manage Accounts

To Manage Accounts in the Magento 2 Admin panel,

- Go to the Magento 2 Admin panel.
- On the left navigation bar, click the **Reverb** menu.
- On the right side, click on **Manage Accounts**



- **Manage Account** Page appears as shown below:

Manage Accounts 🔍 🔔¹¹

[Add New Account](#)

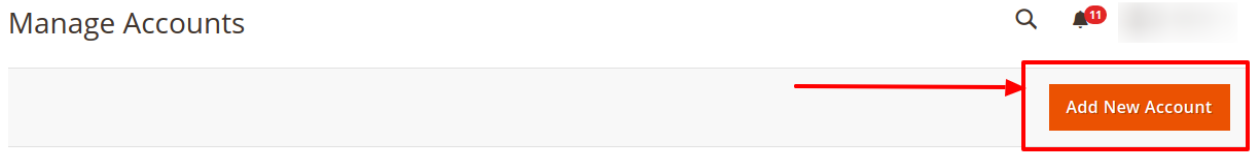
Filters | Default View | Columns

Actions | 2 records found | 20 per page | 1 of 1

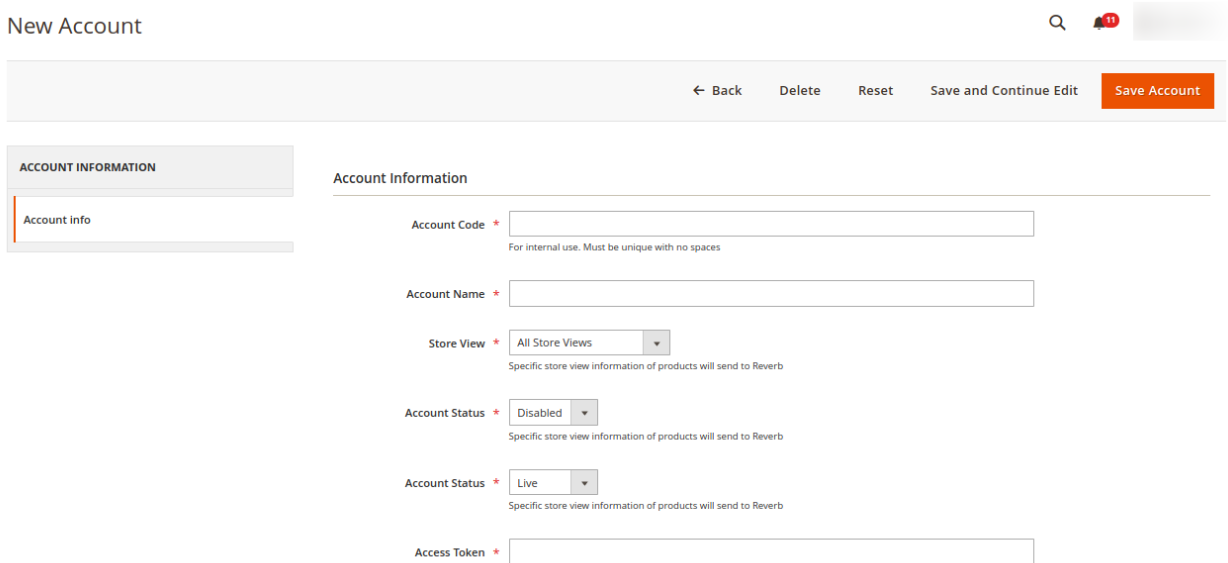
ID	Account Code	Account Name	Status	Action

Add New Account.

- To add a new account, click on the **Add New Account** button on the right side.

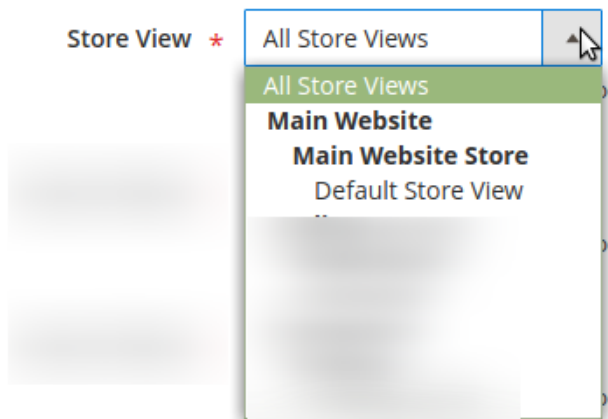


- After clicking on add new account, the following tab opens:



- Fill the sections under **Account Information:**

- In **Account Code**, enter any code as per your choice as it is for the internal use only. *(Note: You cannot use space and special characters in the Account Code.)*
- In **Account Name**, enter the name for the Account.
- In the **Store View**, select the type of store view from the following list you want to send to Reverb.

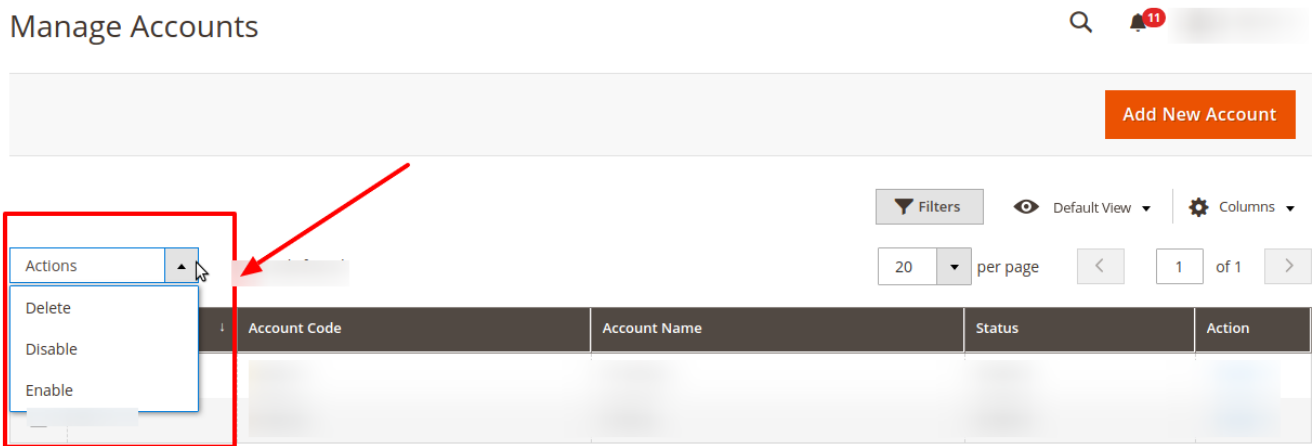


- In **Account Status**, you can **Enable** or **Disable** the status of the account.
- In **Account Status**, you can select the store by selecting **Live** or **Sandbox**.
- In **Access Token**, enter the token you had fetched earlier.

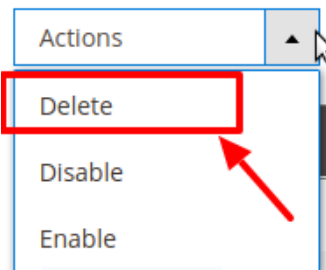
**Note: To fetch the token refer the link here(<https://docs.cedcommerce.com/magento-2/reverb-magento-2-integration-user-guide/?section=retrieve-personal-access-token-4>)*

To perform Actions,

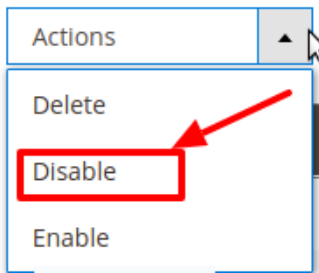
To Delete, Disable or Enable account to perform the actions in the Manage Accounts page on the left side.



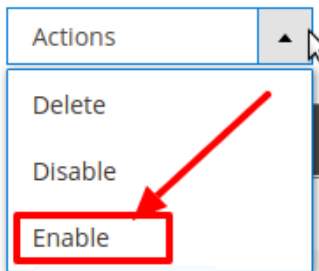
- **Delete an Account:** To delete an account select the account(s) you want to delete and then click on **Delete** option from the **Actions** menu. The selected account will be deleted.



- **Disable Account:** To disable an account select the account(s) you want to disable and then click on **Disable** option from the **Actions** menu. The selected account will be disabled.



- **Enable Account:** To enable an account select the account(s) you want to enable and then click on **Enable** option from the **Actions** menu. The selected account will be enabled.



6. Manage Profile

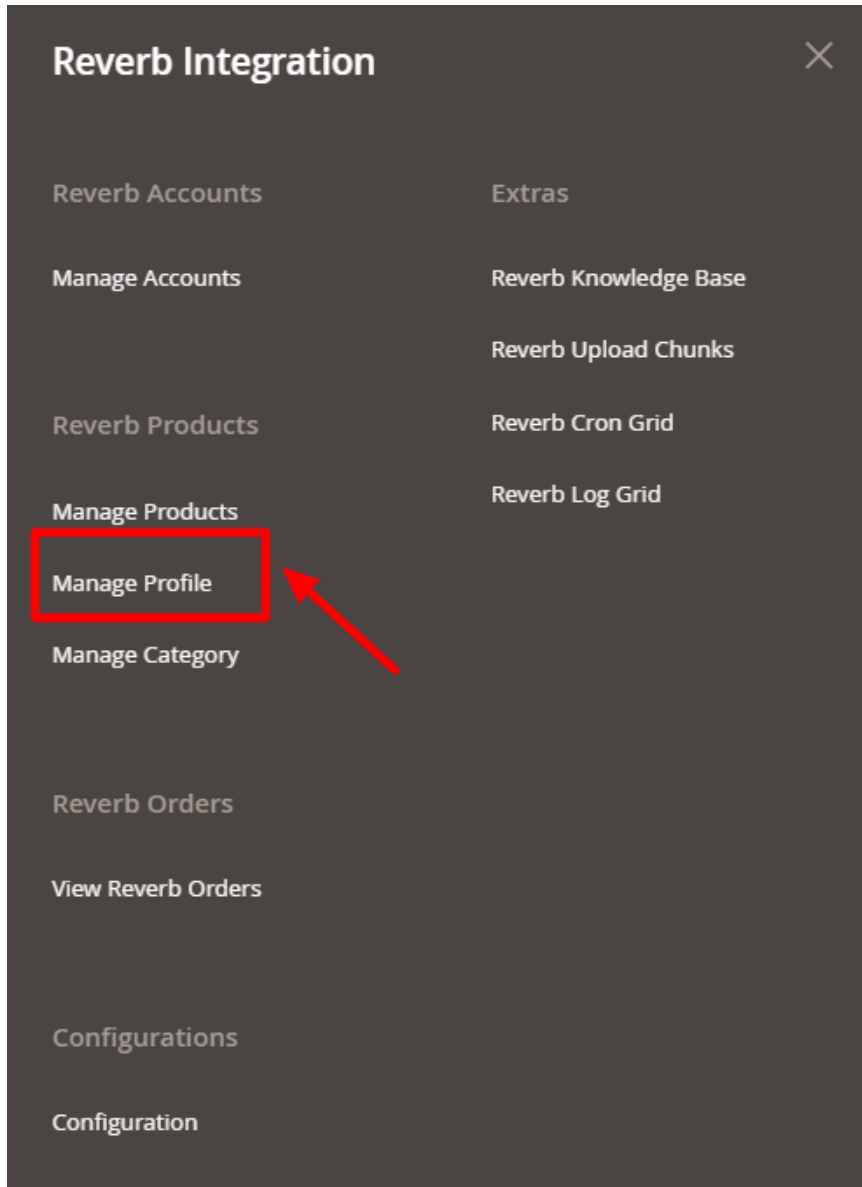
Once the seller has completed the Configuration settings, the Profile Management part comes. From the **Manage Profile** page of the Reverb Magento 2 Admin Panel, the seller may:

- **Add a Profile**
- **Edit a Profile**
- **Enable/Disable a Profile**
- **Delete a Profile**

6.1. Add a Profile

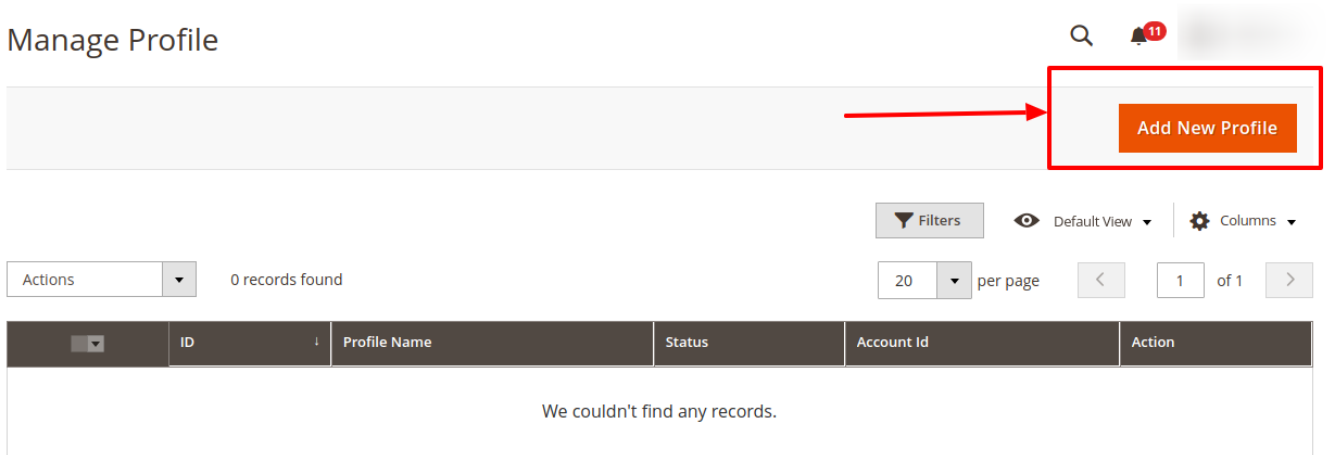
To Add a New Profile:

- Go to your Magento Admin Panel.
- On the left navigation bar, click on Manage Profiles as shown in the image below:

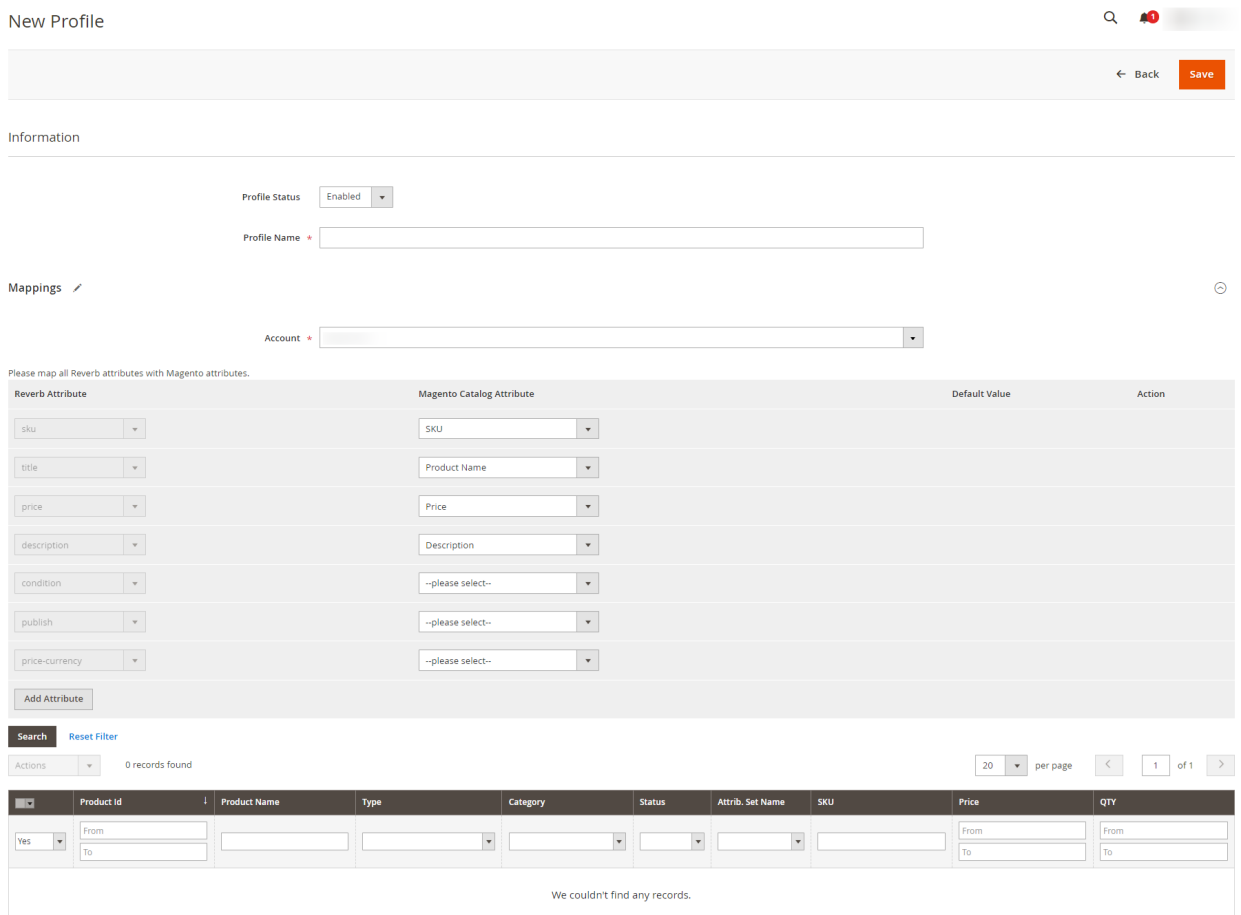


- Upon clicking it, you will be navigated to the page shown below:

Manage Profile



- To add a new profile, click on the **Add New Profile** button shown in the red box in the image above.
- On clicking it, you will be navigated to the page shown in the image below:



- Under the **Information** Section, in the Profile Status **Enable** for enabling the status of the profile.
- In **Profile Name**, enter the unique name of the profile according to you.
- Under **Mappings**, select the **Account** for which you want to map the profile.
- After selecting the profile category map all the Reverb attributes with Magento attributes.

- Map the required Reverb Attribute SKU with the SKU attribute of Magento.
- Map Title with Product Name.
- Map Reverb Price with Magento Price.
- Map Description with Description.
- Map Reverb Condition with the required Magento condition.
- Map Publish with the required Magento option.
- Map Reverb Price-Currency with the Magento Price and Currency.
- You can also map the following optional Reverb attributes with the Magento Attributes:

Please map all Reverb attributes with Magento attributes.

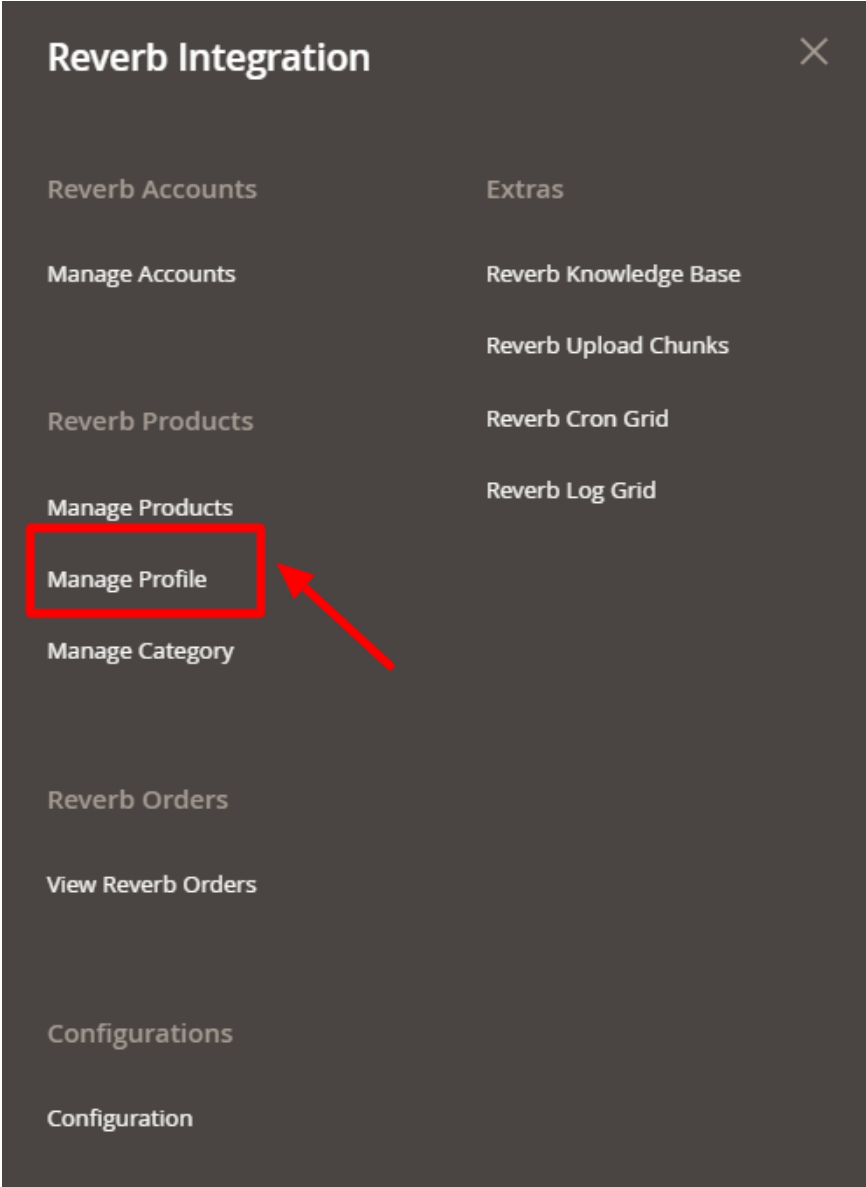
Reverb Attribute	Magento Catalog Attribute	Default Value	Action
sku	SKU		
title	Product Name		
price	Price		
<div style="border: 1px solid black; padding: 2px;"> Required Attributes sku title price description condition publish price-currency Optional Attributes make model shipping_profile_id offers_enabled solid-as-is hand-made upc_does_not_apply upc fresh year color </div>	Description		
	--please select--		
	--please select--		
	--please select--		
	--please select--		Delete

- Profile Products, this section is now just used to show already assigned products of profile.
- Click on the **Save Profile** button on the top right side of the page.

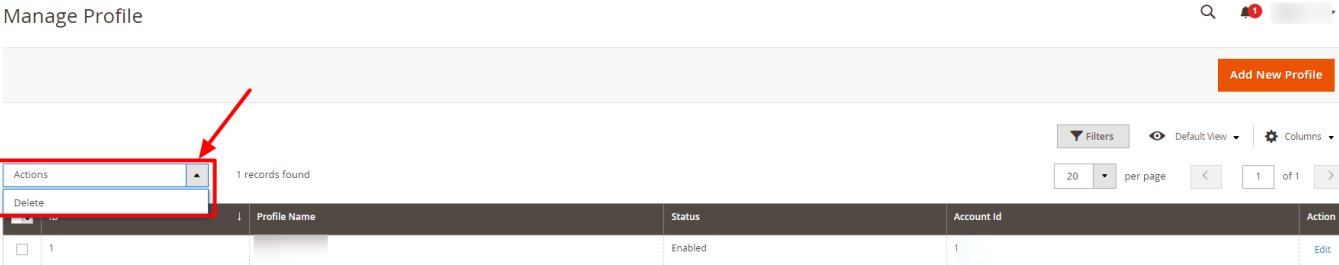
6.2. Delete a Profile

To Delete a Profile:

- Go to your Magento Admin Panel.
- On the left side of the panel, click on Reverb and then **Manage Profile**.



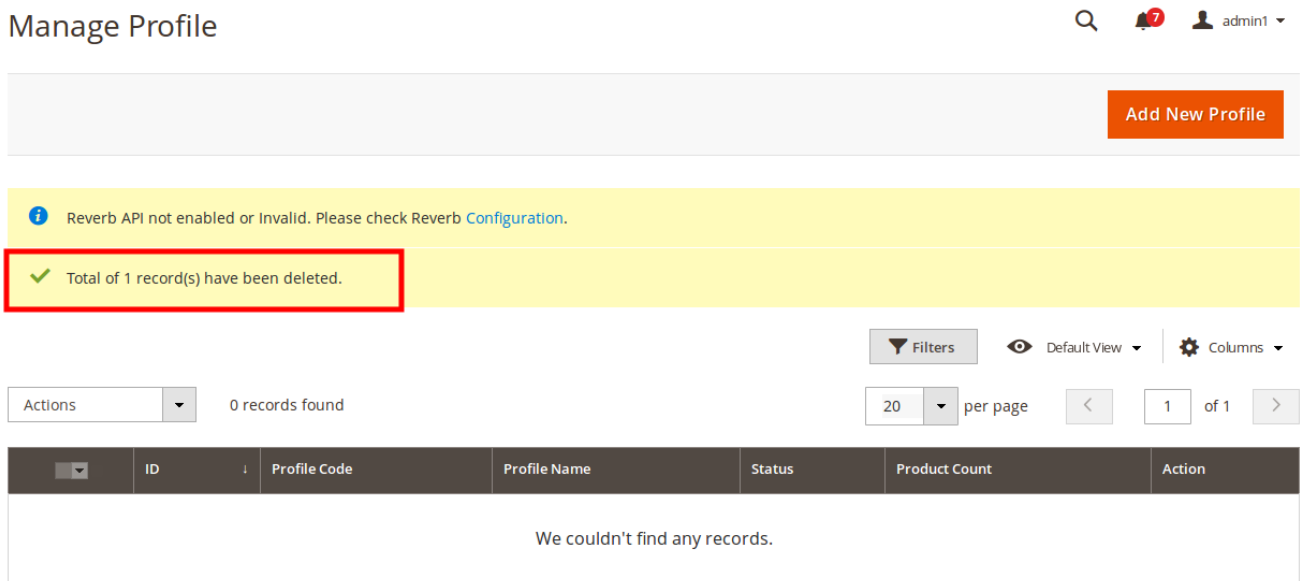
- The Page Manage Profile appears. On this page, select the profile you wish to delete and then click on the Actions bar.
- You may see a **Delete** option here which you need to click, to delete a profile.



- On selecting Delete, a confirmation box appears asking you to confirm your action of deleting the profile, as shown below:



- On clicking **OK** here, the profile you had selected for deletion gets deleted and the page appears to you as shown below, with a success message.



This is how the profile gets deleted by you in some simple steps.

7. Product Management

With the Reverb Magento 2 Integration Extension, sellers may manage the products by taking the following actions for them,

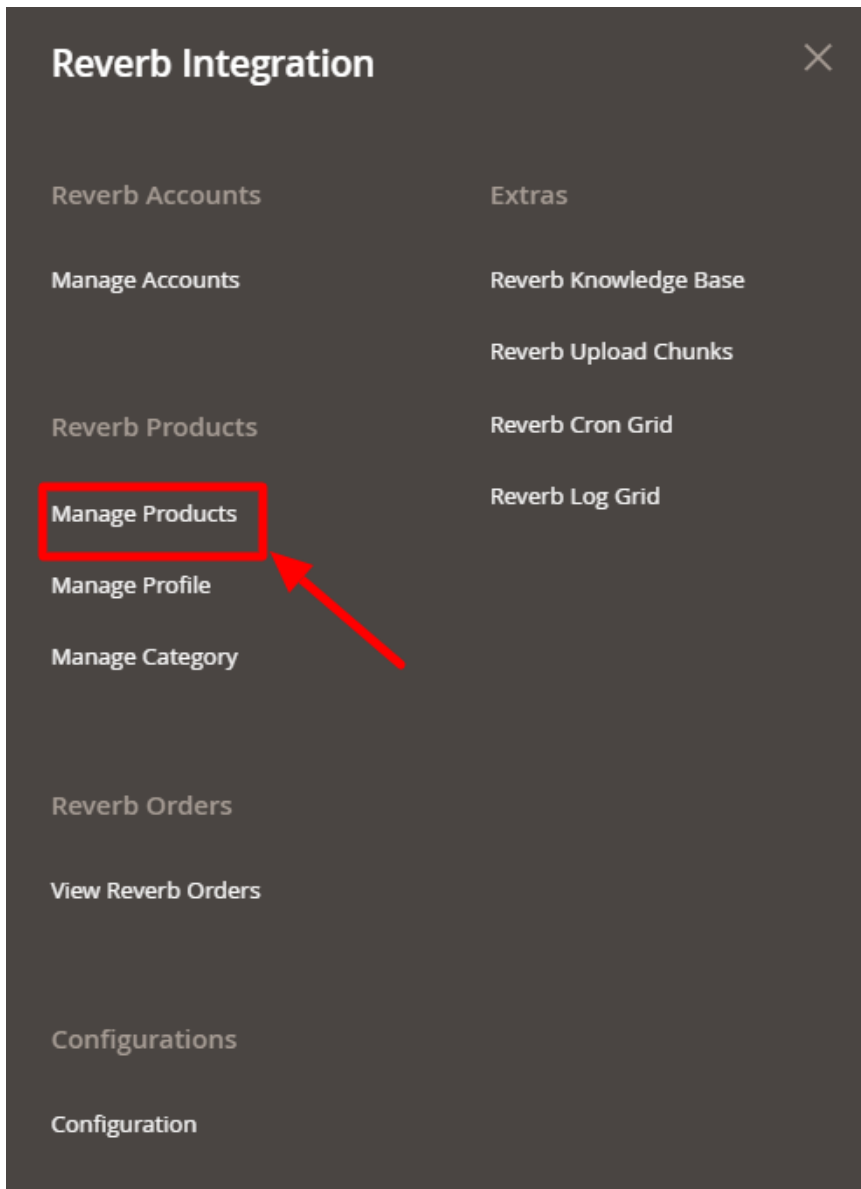
- Validate Products
- Upload Products
- Sync Product Status
- Update Inventory

7.1. Validate Products

Once the profile is created and the products have been assigned to them, the merchant may validate product(s) before uploading them. The products are validated because to check the product should not be out of stock, products have all required attributes, product is enabled and product must have weight.

To Validate the Products,

- Go to your Magento 2 Admin Panel
- On the left navigation bar, click on Reverb.



- On clicking it, the page appears as shown in the figure below:

Reverb Product Listing

Account View: Primary Account Back To Profile

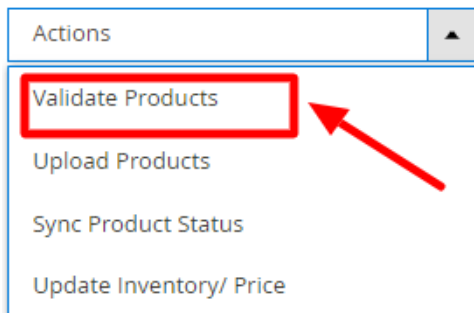
Filters Default View

Actions 20 per page 1 of 1

ID	Thumbnail	Name	Type	SKU	Price	Visibility	Product Status	Quantity	Reverb Status	Reverb Listing Id	Validation	Actions
1		sdfdfs	Simple Product	sdfsf	\$213.00	Catalog Search	Enabled	15	not_uploaded		NOT VALIDATED	Edit

- On this page, the seller has all the Magento products listed.

- To validate a product, a seller needs to select a product and click on the actions bar above the product listing, as shown in the figure below:



- On selecting the Validate Products, a box for confirming the action that we're taking appears as shown below:



- On clicking OK, the products gets validated and a message appears as this:

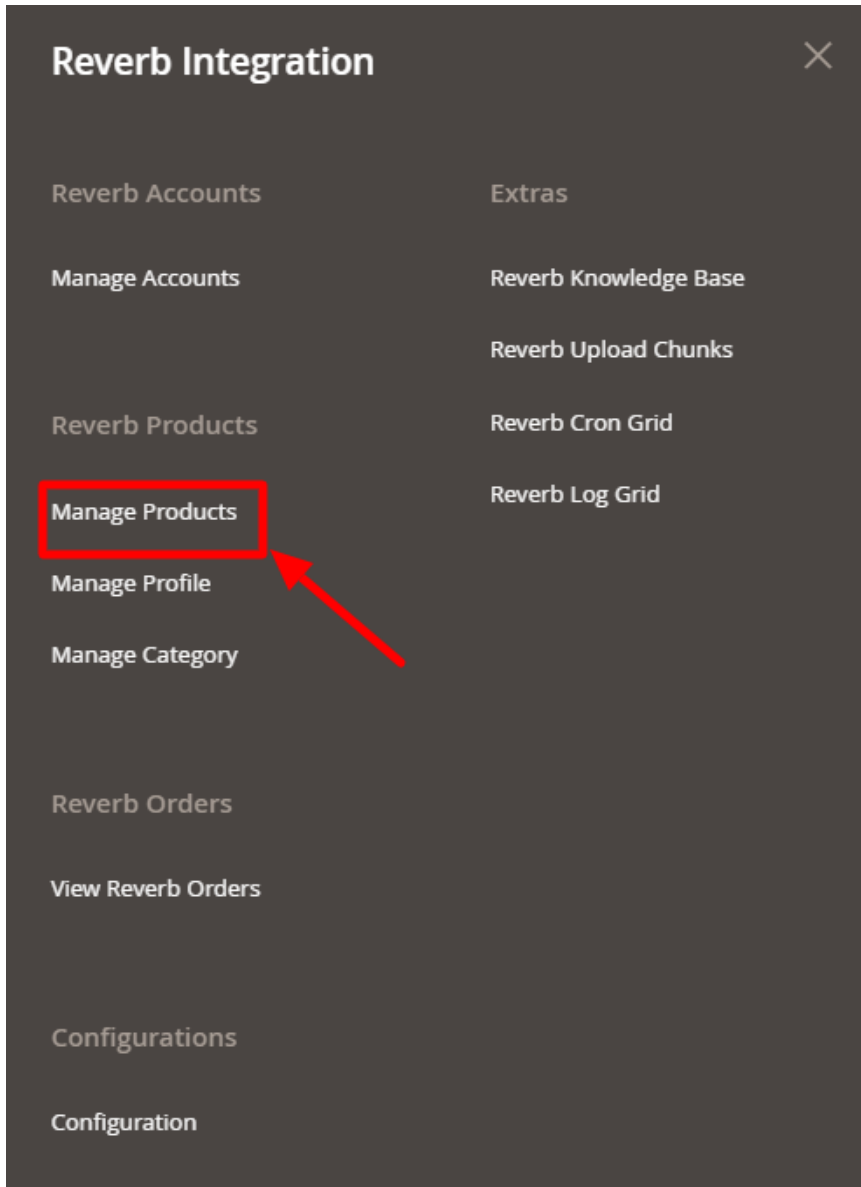


- And this is how a product/products gets validated.

7.2. Upload Products

To upload a product,

- Go to your Magento Admin Panel.
- On left navigation bar, click on Reverb, then click on Manage Products.



- The page appears as shown below:

Reverb Product Listing

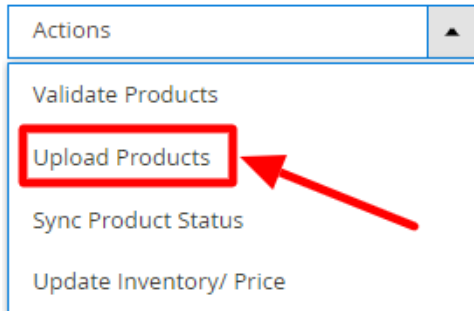
Account View: Primary Account Back To Profile

Filters Default View

Actions 1 records found 20 per page 1 of 1

ID	Thumbnail	Name	Type	SKU	Price	Visibility	Product Status	Quantity	Reverb Status	Reverb Listing Id	Validation	Actions
1		sdfdsf	Simple Product	sdfdsf	\$213.00	Catalog Search	Enabled	15	not_uploaded		NOT VALIDATED	Edit

- Now select the validated product(s) you want to upload and from the Actions bar, select the Upload Products option as shown here:



- On clicking it, a message appears as below:



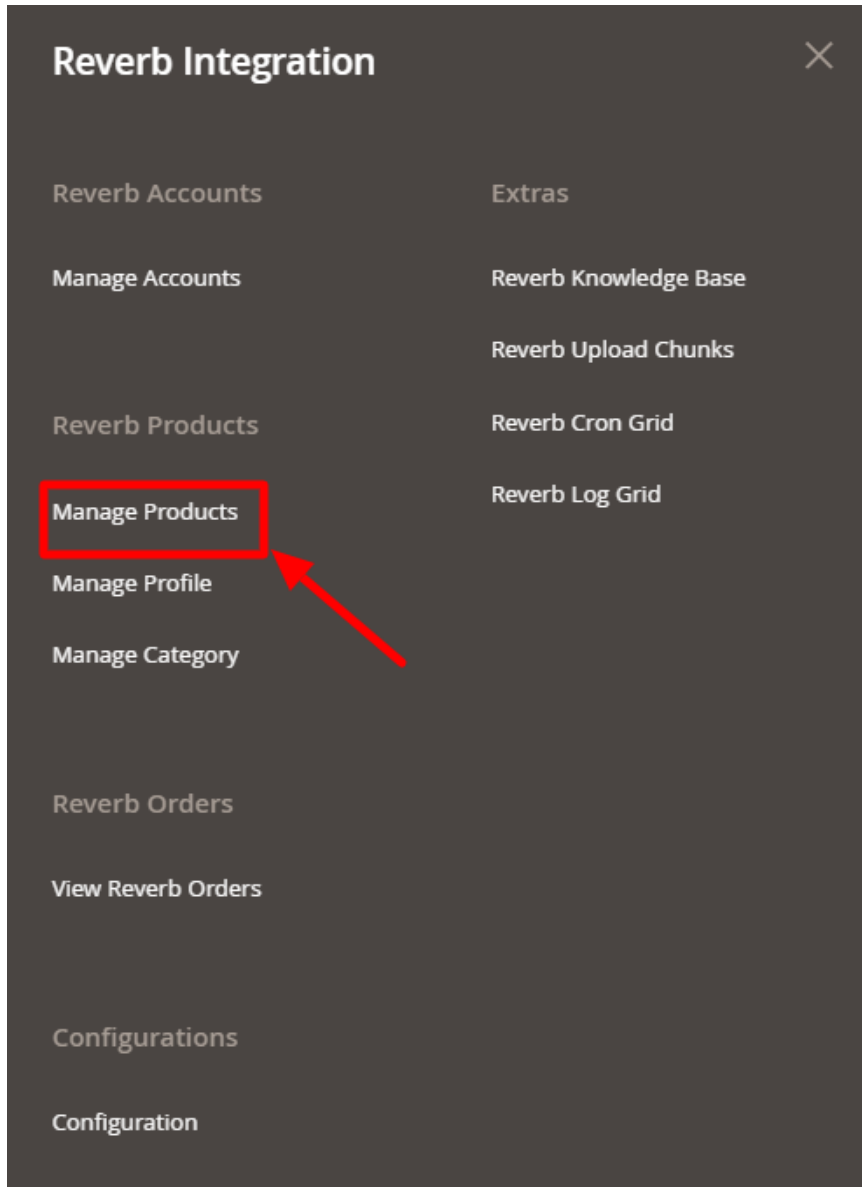
- Once you click on OK, the product(s) get submitted to be uploaded and the success message appears.
- The products that you have uploaded will be updated on the Reverb Seller panel and shown there.

7.3. Sync Product Status

To upload the product status on Magento as well as the Reverb Seller panel we perform this syncing action.

To Sync Product Status,

- Go to Magento Admin Panel.
- On the left navigation bar, click on Reverb and then click on Manage Products.



- The page appears as below:

Reverb Product Listing

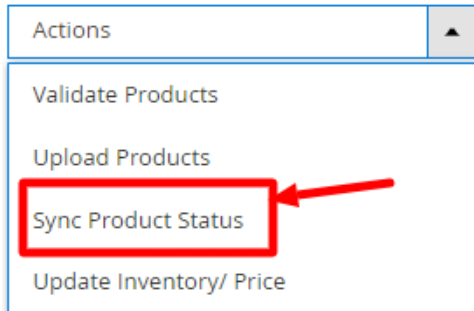
Account View: Primary Account Back To Profile

Filters Default View

Actions 20 per page 1 of 1

ID	Thumbnail	Name	Type	SKU	Price	Visibility	Product Status	Quantity	Reverb Status	Reverb Listing Id	Validation	Actions
1		sdfdsf	Simple Product	sdfdsf	\$213.00	Catalog Search	Enabled	15	not_uploaded		NOT VALIDATED	Edit

- Now select the product(s) you want to Sync the Status for, and then click on the Actions bar above the product listing.
- Select the Sync Product Status.



- Click OK when the message for confirming your action appears:

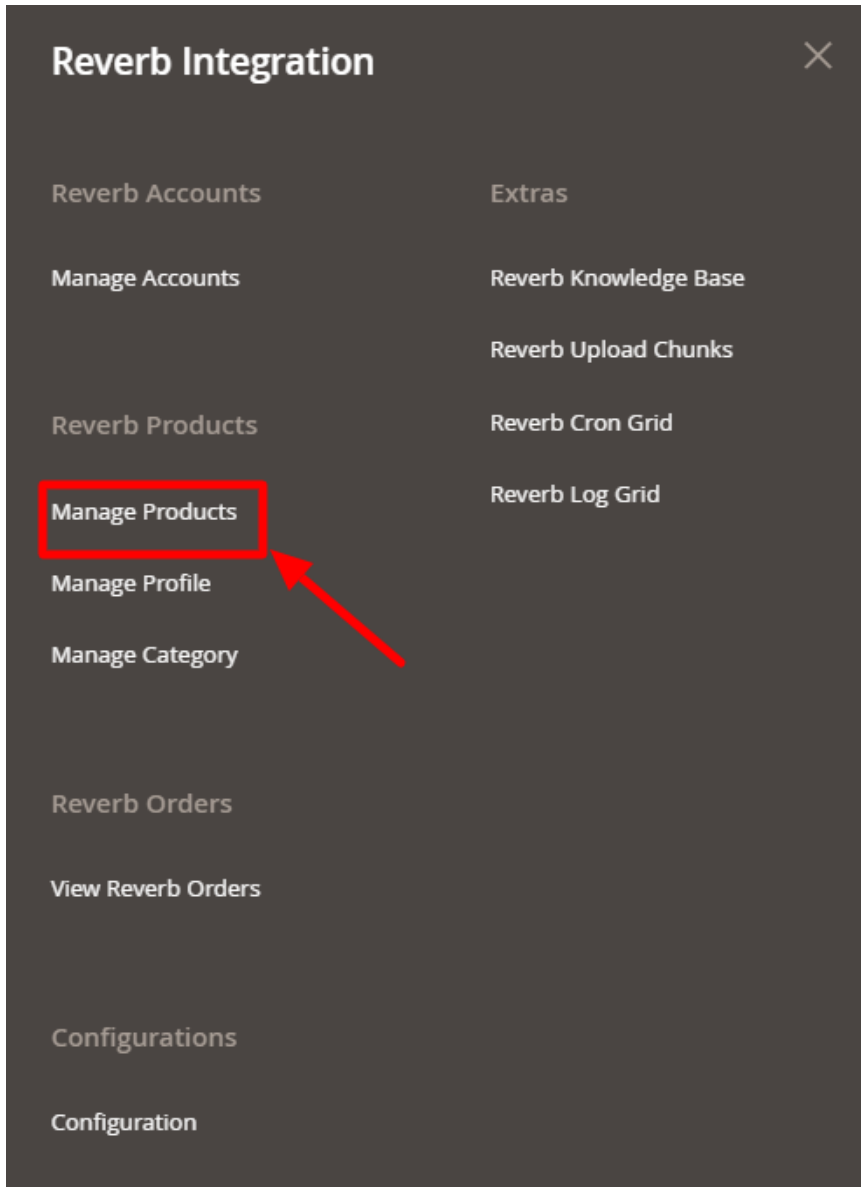


- The product status gets synced once you click OK.
- The current status of the product i.e., draft, live or out of stock will be displayed on the grid.

7.4. Update Inventory

To Update Product Inventory,

- Go to Magento Admin Panel.
- On the left navigation bar, click on Reverb and then click on Manage Products.



- The page appears to you as shown below:

Reverb Product Listing

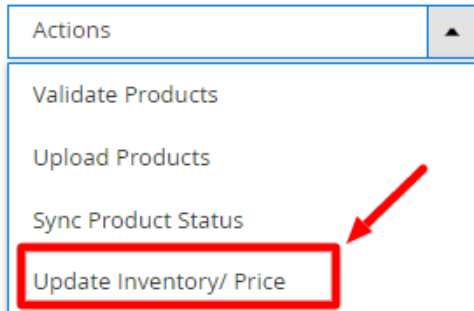
Account View: Primary Account Back To Profile

Filters Default View

Actions 20 per page 1 of 1

ID	Thumbnail	Name	Type	SKU	Price	Visibility	Product Status	Quantity	Reverb Status	Reverb Listing Id	Validation	Actions
1		sdfdsf	Simple Product	sdfdsf	\$213.00	Catalog Search	Enabled	15	not_uploaded		NOT VALIDATED	Edit

- Select the product(s) for which you want to update inventory.
- Then click on the Actions tab and select from it, Update Inventory option as shown below:



- Click on OK when the confirmation message box appears.

Update Inventory

Update Inventory for Selected Products?



Cancel

OK

- On clicking OK, a message appears on the page.
- The inventory gets updated on the Magento store as well as the Reverb Seller Panel.

8. View Reverb Orders

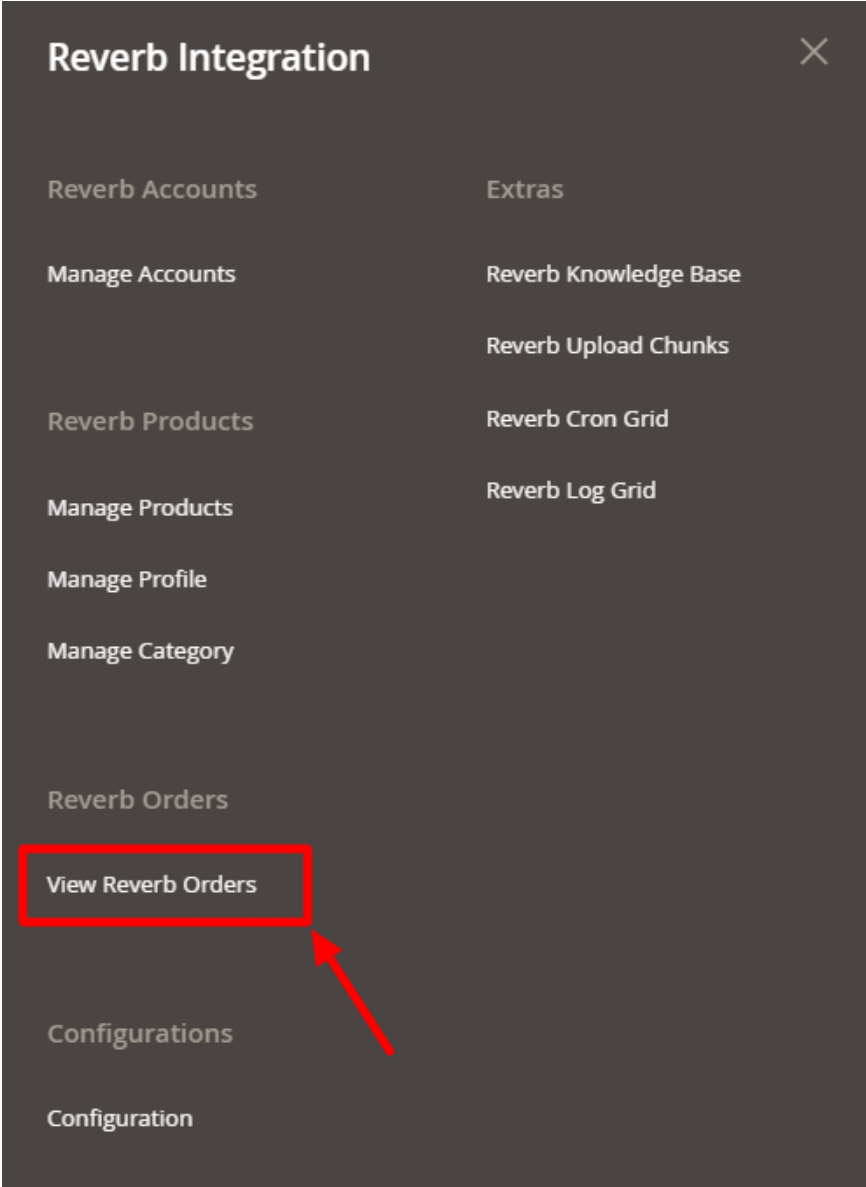
From the Reverb Orders' Management page, the seller may take the following actions as per the business needs:

- Cancel Order
- Sync Order Status
- Mark as Shipped
- Delete Order

8.1. Cancel Order

To cancel the order,

- Go to your Magento Admin Panel.
- On the left navigation bar, click on Reverb, and then on View Reverb Orders.



- The page appears to you as shown below:

Orders Grid

Search by keyword

Actions 1 records found per page of 1

<input type="checkbox"/>	Magento Order id	Merchant Order Id	Order Place Date	Status	Reverb Order Id	Entity Id
<input type="checkbox"/>	000000077	1544297	2018-05-07 07:50:07	paid	3616850	17

- Now select the order you want to cancel and then click on Actions bar above the order listing.
- Now click on Cancel Order as shown in the figure.

Orders Grid 🔍 54 👤 admin ▾

Fetch New Orders

Search by keyword 🔍

Filters ▾
👁 Default View ▾
⚙ Columns ▾

20 ▾ per page
< 1 of 1 >

	Merchant Order Id	Order Place Date	Status	Reverb Order Id	Entity Id
<div style="border: 1px solid #ccc; padding: 5px; width: fit-content;"> Actions ▾ Cancel Order Sync Order Status Mark As Shipped Delete Order </div>	544297	2018-05-07 07:50:07	paid	3616850	17

- Click OK when the confirmation box appears.

Cancel Orders ✕

Are you sure to Cancel selected orders?

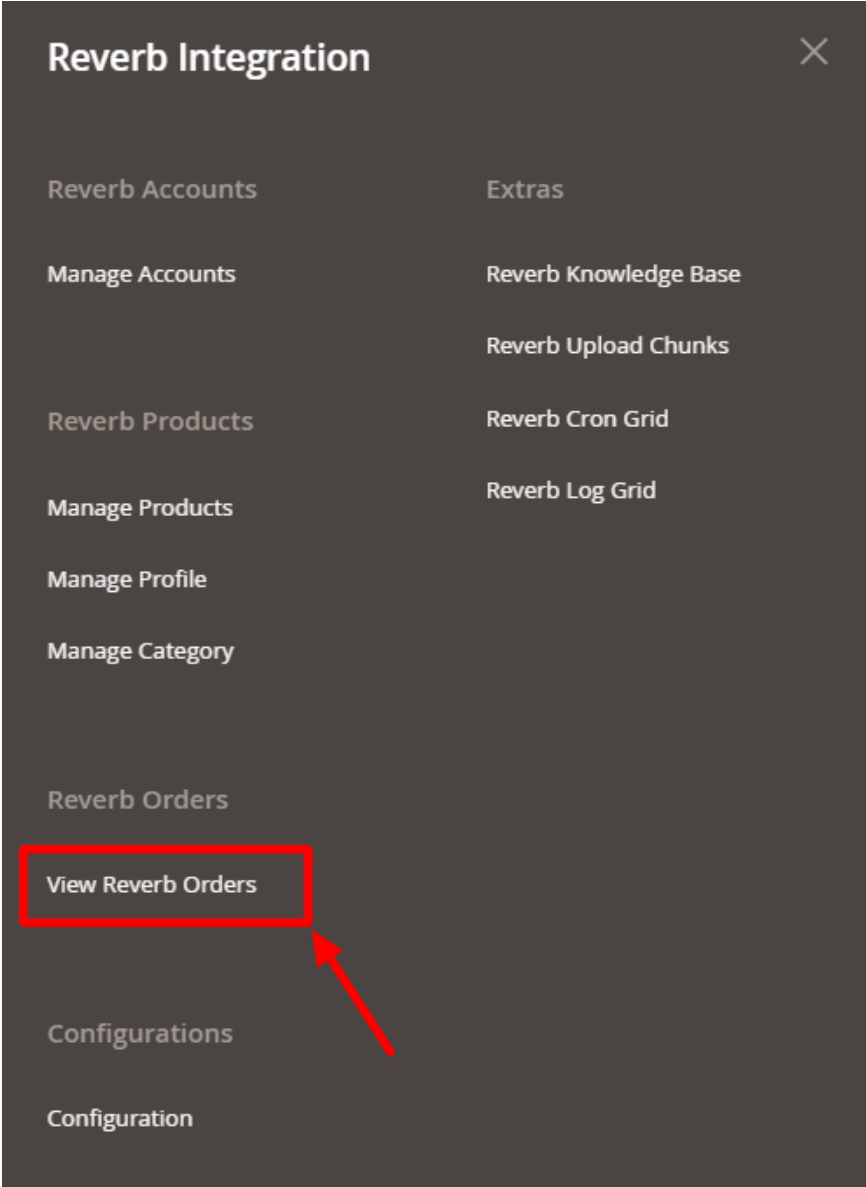
Cancel OK

- The order(s) will get canceled.

8.2. Sync Order Status

To Sync the Order Status,

- Go to your Magento Admin Panel.
- On the left navigation bar, click on Reverb, and then on View Reverb Orders.



- The page appears as shown below:

Orders Grid

Search by keyword

Actions 1 records found per page of 1

<input type="checkbox"/>	Magento Order id	Merchant Order Id	Order Place Date	Status	Reverb Order Id	Entity Id
<input type="checkbox"/>	000000077	1544297	2018-05-07 07:50:07	paid	3616850	17

- Select the order(s) for which you want to Sync the Status.
- Select the Sync Order Status from the Actions bar.

Orders Grid

🔍 54 👤 admin ▾

Fetch New Orders

Filters
Default View
Columns

Actions ▾

- Cancel Order
- Sync Order Status
- Mark As Shipped
- Delete Order

1 records found

20

per page

<

1

of 1

>

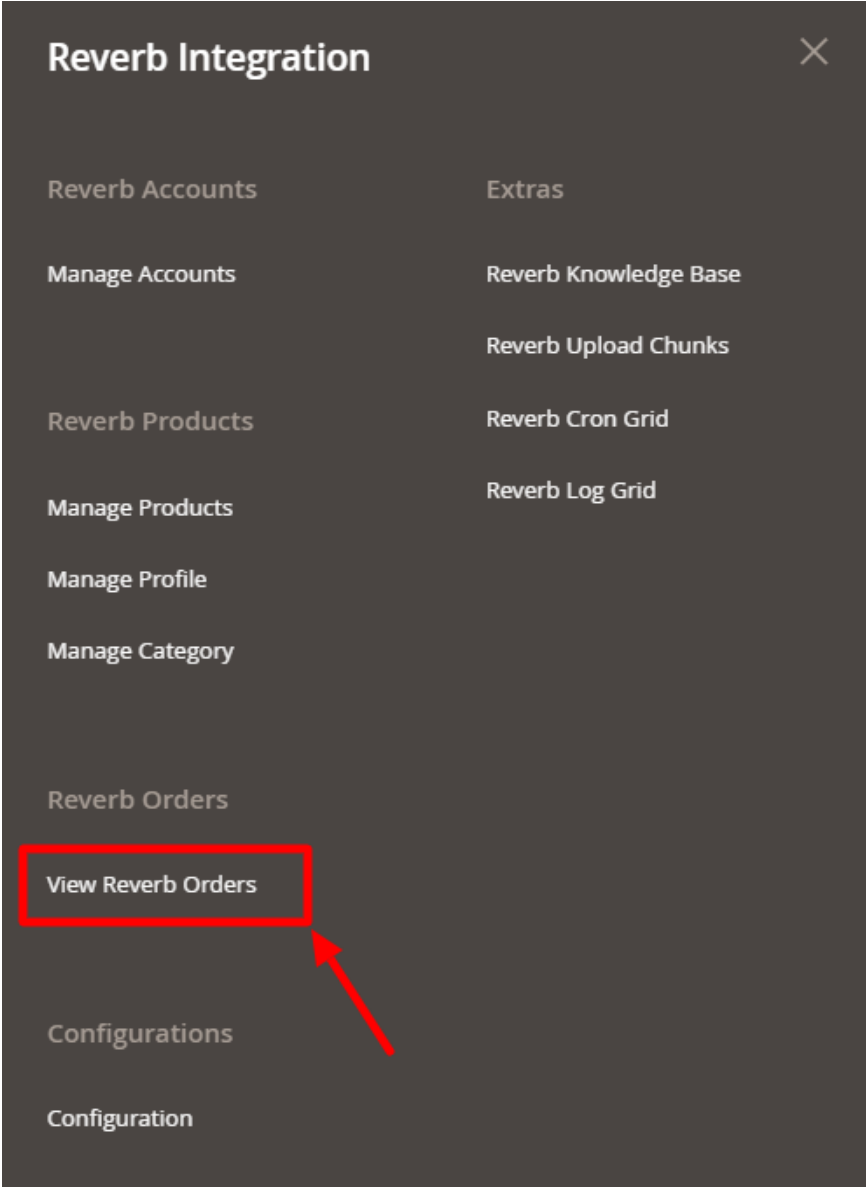
Merchant Order Id	Order Place Date	Status	Reverb Order Id	Entity Id
544297	2018-05-07 07:50:07	paid	3616850	17

- Your order status will get synced.

8.3. Mark Order(s) as Shipped

To Mark Order(s) as Shipped,

- Go to your Magento 2 Admin Panel.
- From the left navigation bar, click Reverb. Then click View Reverb Orders.



- The page appears as below:

Orders Grid

Search by keyword

Actions 1 records found per page of 1

<input type="checkbox"/>	Magento Order id	Merchant Order Id	Order Place Date	Status	Reverb Order Id	Entity Id
<input type="checkbox"/>	00000077	1544297	2018-05-07 07:50:07	paid	3616850	17

- Select the products that you want to mark as shipped.
- From the Actions tab, select Mark as Shipped.

Orders Grid

Search [] 54 admin

Fetch New Orders

Search by keyword []

Filters Default View Columns

1 records found 20 per page 1 of 1

Actions	Merchant Order Id	Order Place Date	Status	Reverb Order Id	Entity Id
<ul style="list-style-type: none">Cancel OrderSync Order StatusMark As ShippedDelete Order	1544297	2018-05-07 07:50:07	paid	3616850	17

- A confirmation box appears asking you to confirm your action.

Ship Complete Orders

This would mark selected Reverb orders as shipped if they are complete in Magento?

Cancel OK

- Click OK and the product will be marked as shipped. A success message will appear on your page.

Orders Grid

Search [] 54 admin

Fetch New Orders

✓ 1 Orders Shipment Successfull to Reverb.com

Search by keyword []

Filters Default View Columns

1 records found 20 per page 1 of 1

Magento Order id	Merchant Order Id	Order Place Date	Status	Reverb Order Id	Entity Id
<input type="checkbox"/> 000000077	1544297	2018-05-07 07:50:07	Complete	3616850	17

Orders Grid



 admin

Fetch New Orders

✓ 1 Orders Shipment Successfull to Reverb.com

Search by keyword 

Filters

Default View

Columns

Actions 1 records found

20 per page

<

1 of 1

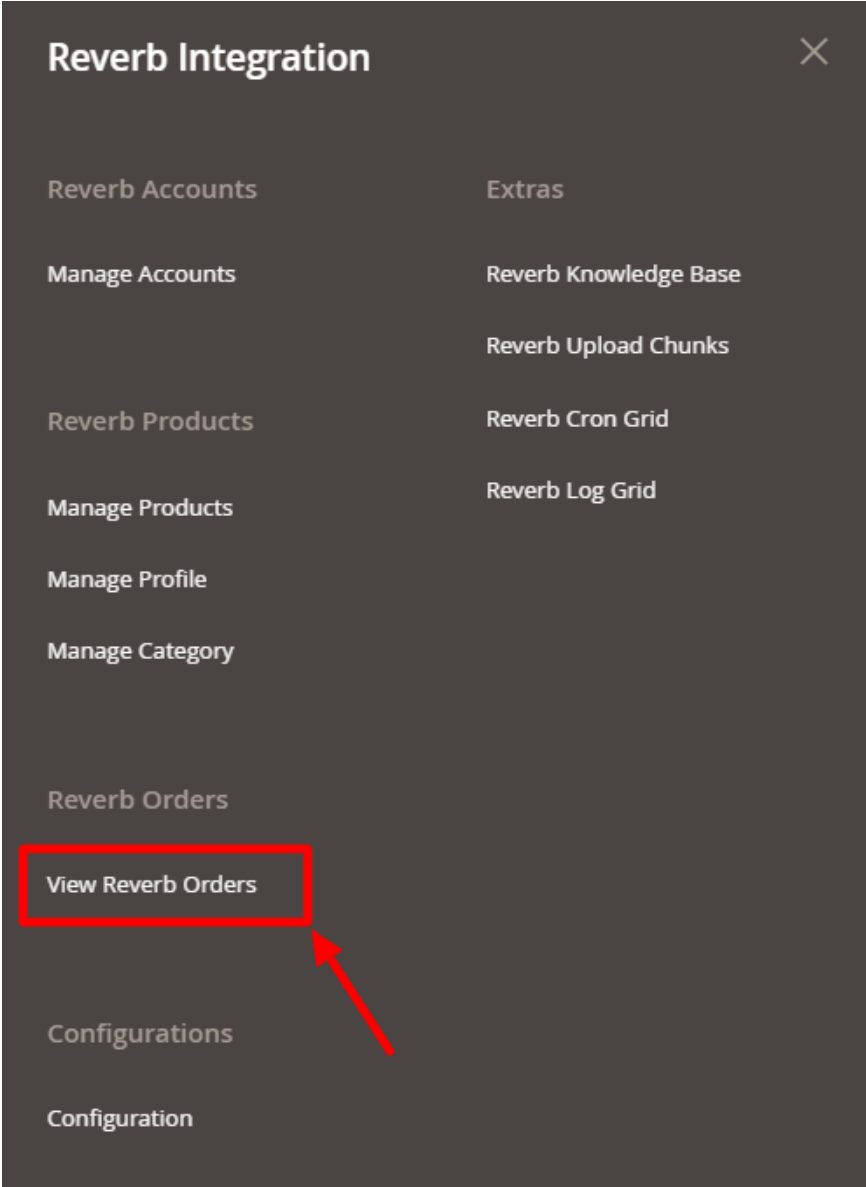
>

<input type="checkbox"/>	Magento Order id	Merchant Order Id	Order Place Date	Status	Reverb Order Id	Entity Id
<input type="checkbox"/>	000000077	1544297	2018-05-07 07:50:07	Complete	3616850	17

8.4. Delete the Order

To Delete the Order,

- Go to the Magento admin panel.
- Click on Reverb on the left navigation panel. Then click on **View Reverb Orders**.



- The page appears to you as shown below:

Orders Grid

Search by keyword

Actions 1 records found per page of 1

<input type="checkbox"/>	Magento Order id	Merchant Order Id	Order Place Date	Status	Reverb Order Id	Entity Id
<input type="checkbox"/>	00000077	1544297	2018-05-07 07:50:07	paid	3616850	17

- Select the order that you want to delete.
- From Actions bar, select Delete Order.

Orders Grid 🔍 54 👤 admin

[Fetch New Orders](#)

Search by keyword

Actions 1 records found 20 per page < 1 of 1 >

Actions	Merchant Order Id	Order Place Date	Status	Reverb Order Id	Entity Id
<ul style="list-style-type: none"> Cancel Order Sync Order Status Mark As Shipped <li style="border: 2px solid red;">Delete Order 	344297	2018-05-07 07:50:07	paid	3616850	17

- When a box appears for you asking you to confirm your action, select OK.
- Your Order(s) will be deleted and a message will appear as below:

Orders Grid 🔍 55 👤 admin

[Fetch New Orders](#)

✔ Total of 1 record(s) have been deleted.

Search by keyword

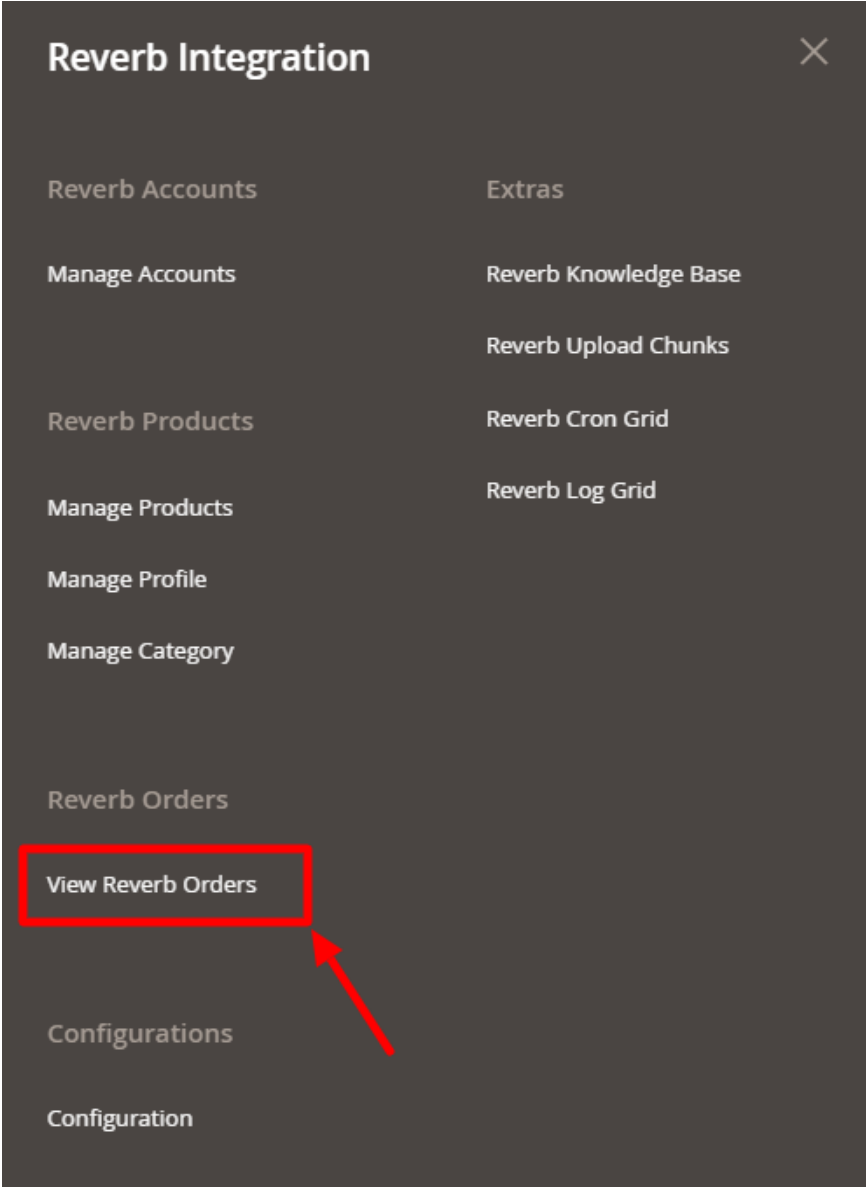
Actions 0 records found 20 per page < 1 of 1 >

Magento Order id	Merchant Order Id	Order Place Date	Status	Reverb Order Id	Entity Id
We couldn't find any records.					

8.5. View Failed Orders

To View Failed Order,

- Go to the Magento admin panel.
- Click on Reverb on the left navigation panel. Then click on **View Reverb Orders**.



- The page appears to you as shown below:

Orders Grid

Fetch New Orders

Filters | Default View | Columns

20 per page | 1 of 1

Actions	Magento Order id	Merchant Order Id	Reverb Order Id	Order Place Date	Reverb Status	Account Name	Failed Order Reason	Entity Id
<input type="checkbox"/>			3616850	2018-05-07 07:50:07	failed	1	Product Is not Available In your System.	1

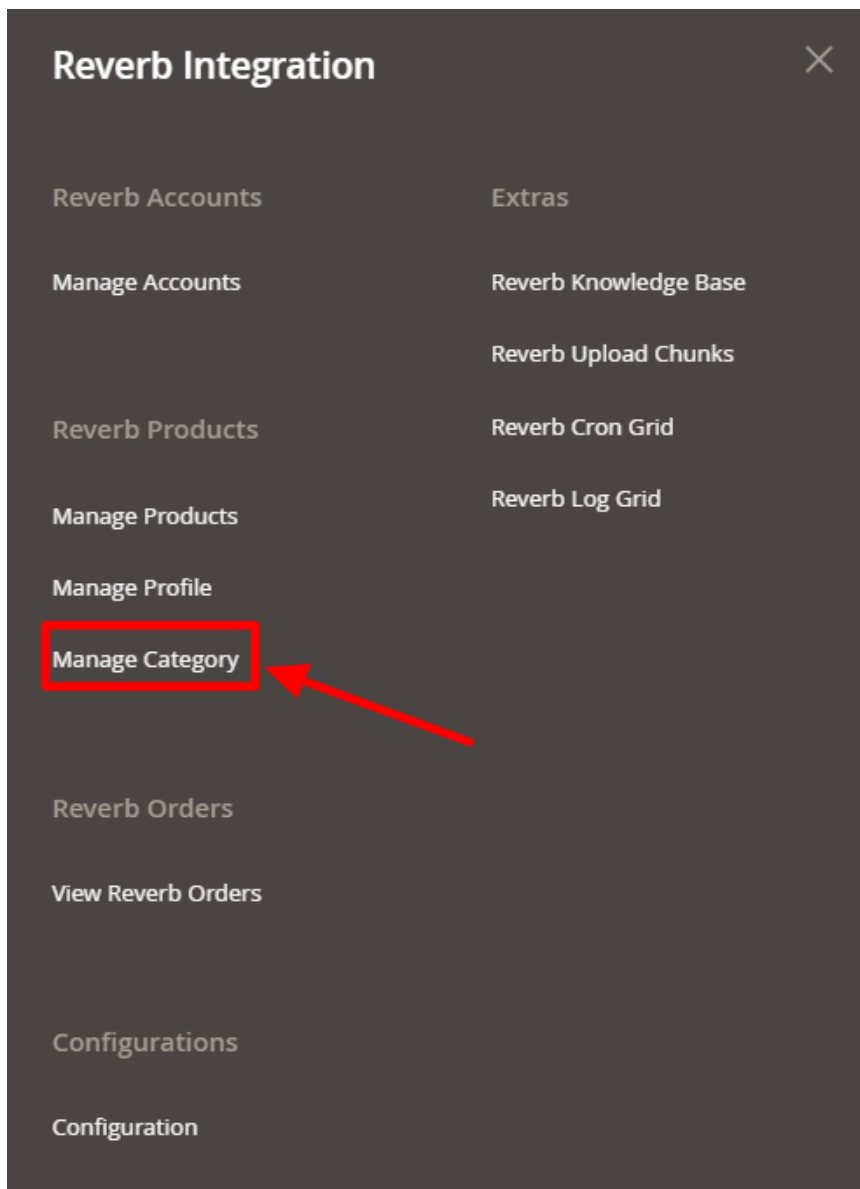
- In the list you will see the **Failed Order Reason** section under which the failed orders are shown.

9. Reverb Category Settings

How to perform the Category Mapping of Product between Reverb & Magento:

Note: The product assigned under the category in this section is updated on all ends once the categories are saved here.

- To perform category Mapping click on the **Magento Category**



- The **Manage category** page opens up as shown:

Manage Categories

🔍 🔔 👤 cedcommerce ▾

Save

Category Configuration

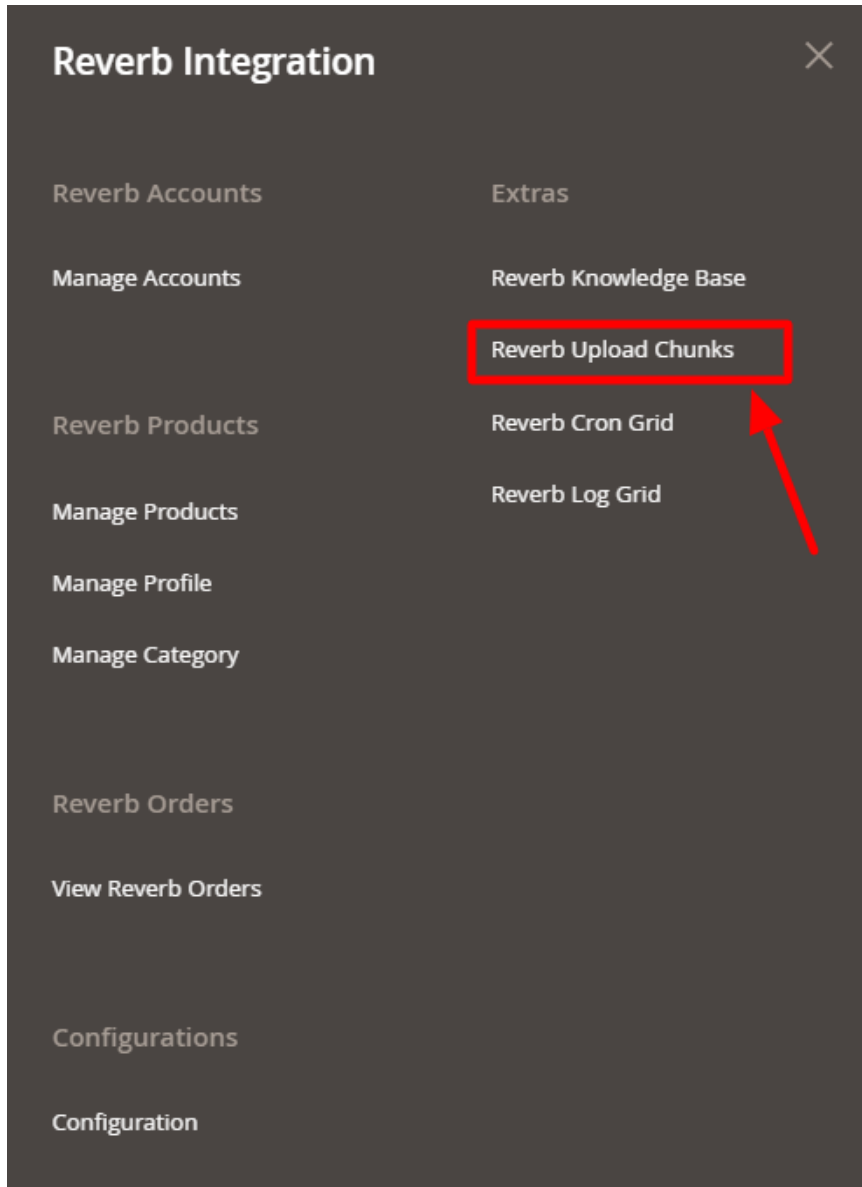
Select Option *	Magento Category *	Actions
<input type="button" value="Add Row"/>		< 1 of 2 >

- Here the Reverb Categories are listed on the left side and your store category are listed on the right hand side.
- Click on Add Row to include the categories.
- Add the categories on both sides and the proper mapping will be established
- Note that the categories will be mapped for the account you chose in the configuration section.
- Once done click on save button on the top right corner.

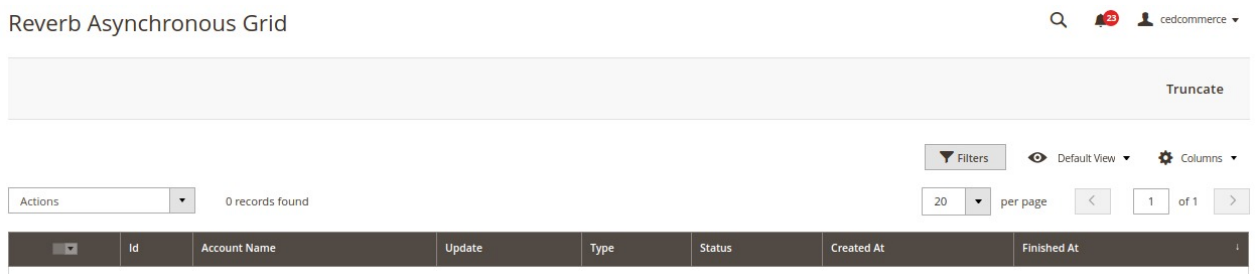
10. Reverb Upload Chunks

To view the Reverb Asynchronous Grid

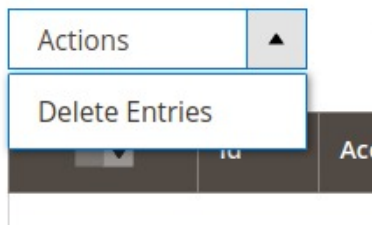
- Click on the Reverb Upload Chunk from the main menu.



- It allows you to access the **Reverb Asynchronous Grid**



- From here you can witness all the products that are scheduled to be uploaded or updated are listed here.
- Once the scheduled products or images are uploaded, this list gets cleared.
- You can manually delete the entries by selecting the entries and clicking on actions

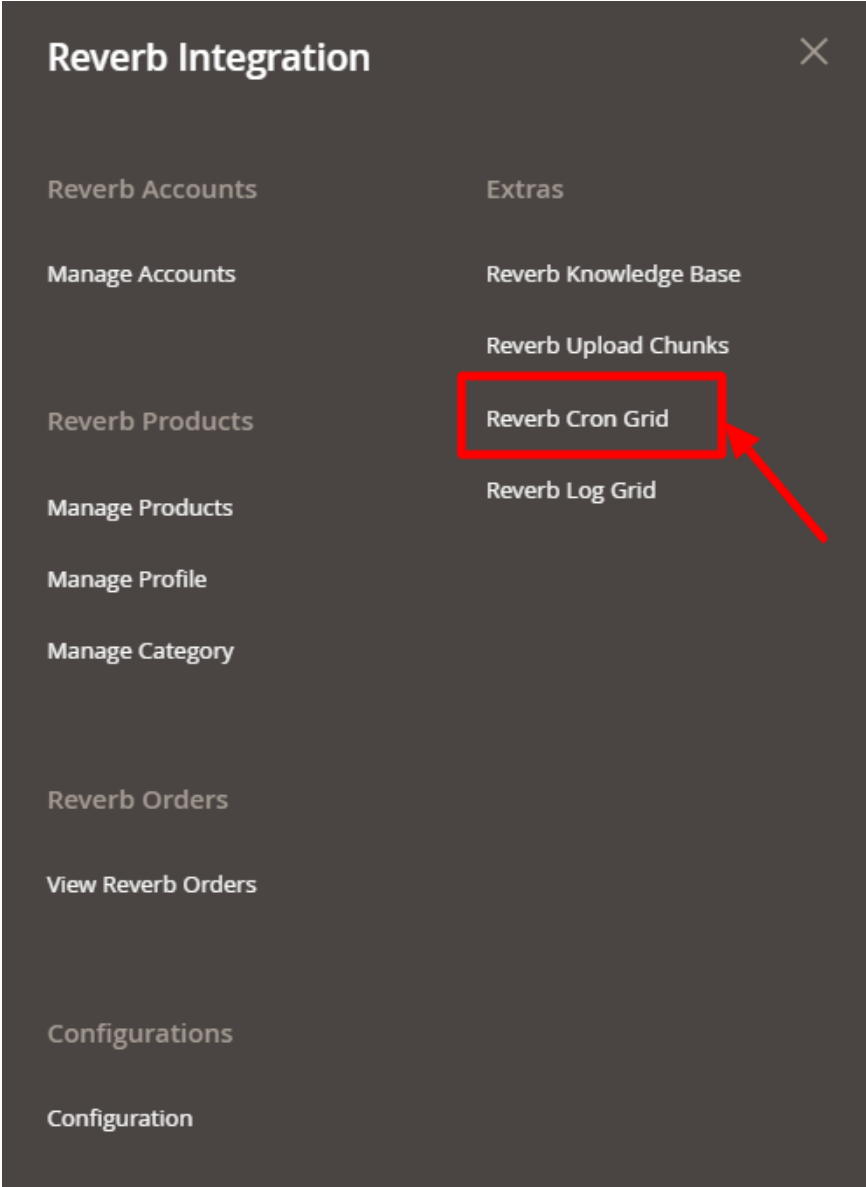


- All the selected entries will be deleted.

11. Reverb Cron Grid

To view the Crons:

- Go to the **Reverb Cron Grid** under extras in the menu



- All the running crons are listed here.

Reverb Cron Grid 🔍 🔔 👤 cedcommerce

[Truncate](#)

🔽 Filters 👁 Default View ⚙ Columns

Actions 1340 records found 20 per page 1 of 67

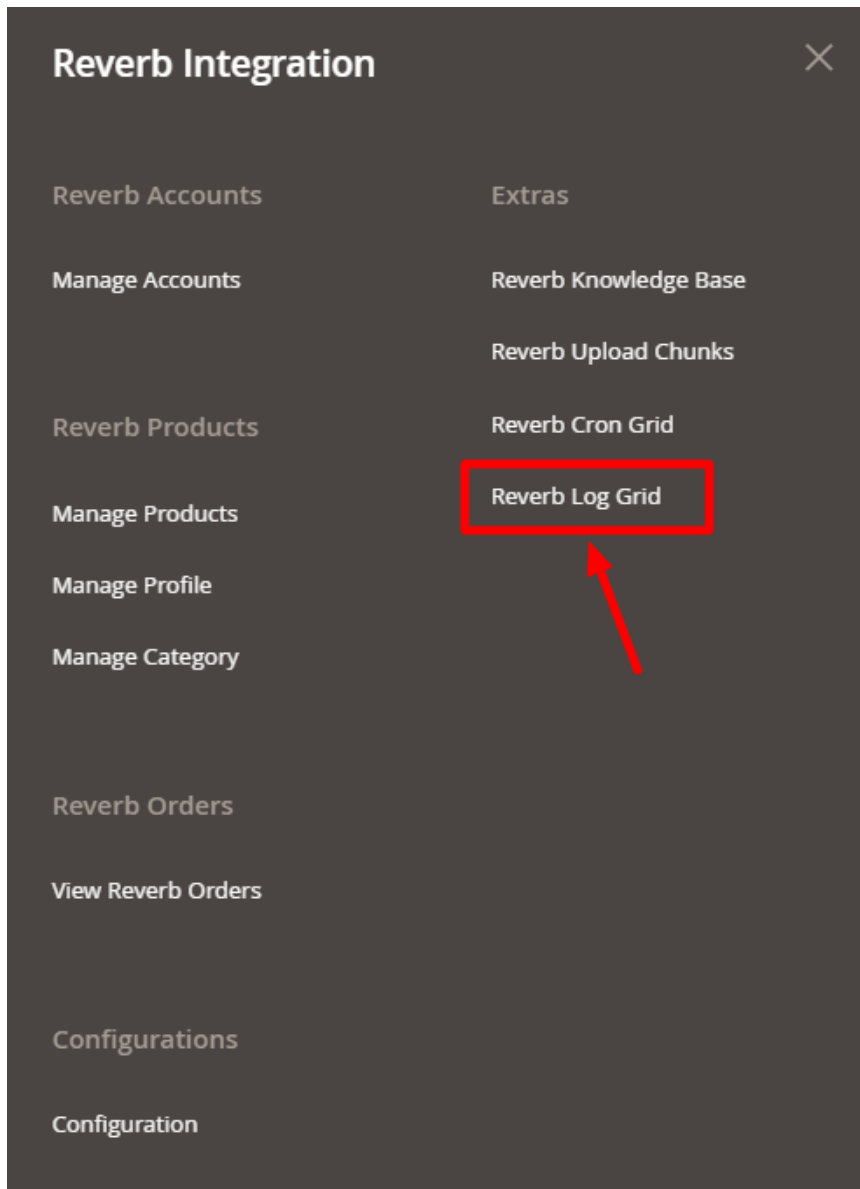
<input type="checkbox"/>	Id	Job Code	Status	Messages	Created At	Scheduled At	Executed At	Finished At
<input type="checkbox"/>	6 4	sales_send_order_invoice_emails	pending		2021-04-20 08:00			
<input type="checkbox"/>	6 5	sales_send_order_invoice_emails	pending		2021-04-20 09:00			
<input type="checkbox"/>	6 6	sales_send_order_invoice_emails	pending		2021-04-20 10:00			
<input type="checkbox"/>	6 7	sales_send_order_invoice_emails	pending		2021-04-20 11:00			
<input type="checkbox"/>	6 0	ced_reverb_orders_cron	error		2021-05-20 10:00	2	:05	
<input type="checkbox"/>	6 8	sales_send_order_invoice_emails	pending		2021-04-20 12:00			

- The crons are listed in many fields including Id, Status, and the dates of schedule, created and executed.
- You can truncate these crons by clicking on the Truncate button in the top right corner.

12. Reverb Log Grid

In order to access the Reverb Logs, do the following:

- Click on the Reverb Log Grid in the main menu.



- The Log Grid window opens up

Reverb Log Grid Q 4

Truncate

Filters | Default View | Columns

0 records found 20 per page < 1 of 1 >

Log Type	Log Sub Type	Log Date	Log Value	Comment
We couldn't find any records.				

- This is mostly for the developer where they can analyze all the errors in the process are listed here.
- For a detailed analysis, these logs are categorized into log type, date when originated, and the current status (as log value).

13. Reverb Knowledge Base

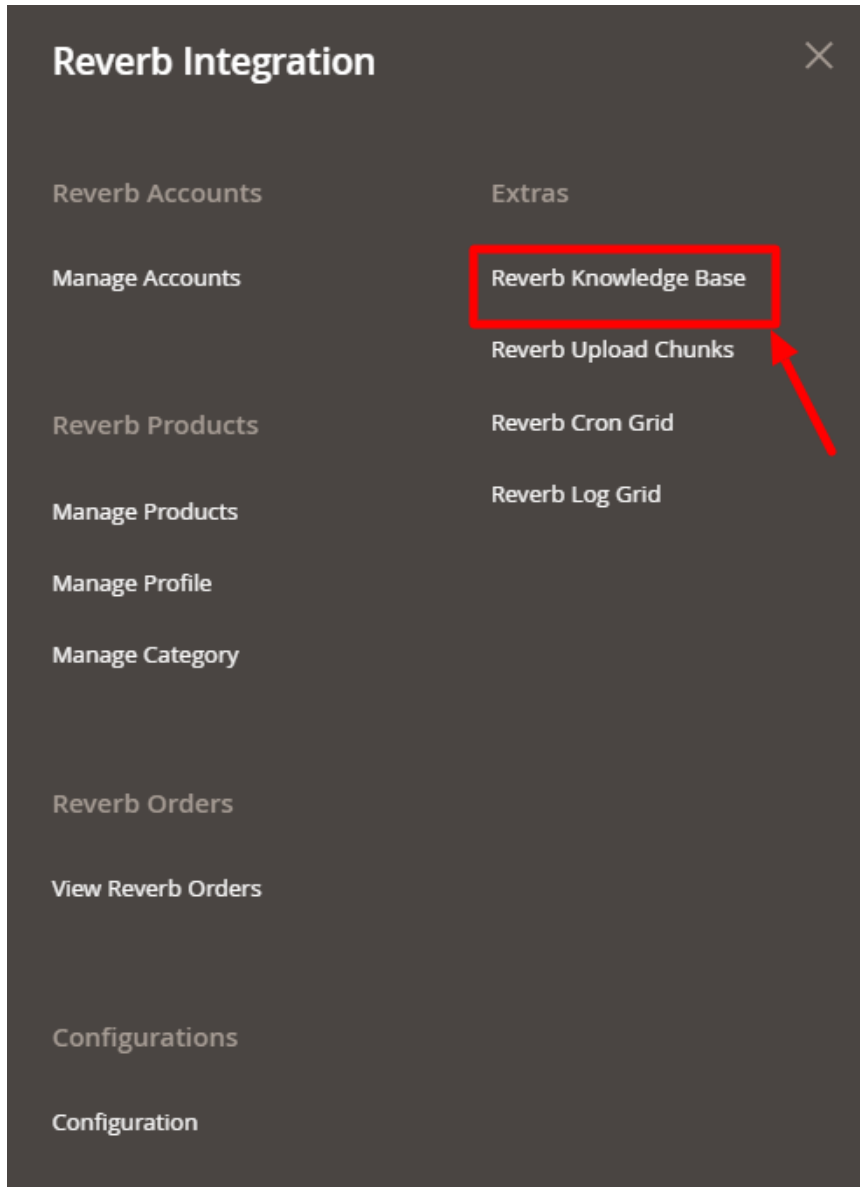
Reverb Knowledge Base is a key that opens the doors of convenience to the sellers while they sell on Reverb using CedCommerce’s Reverb Magento 2 Integration Extension.

On the Reverb Knowledge Base page, sellers may see:

- CedCommerce Support
- Documentation of Reverb Magento 2 Integration Integration
- Integration Video from Reverb.com

To go to CedCommerce Support:

- Go to your Magento admin panel.
- On the left navigation bar, click on Reverb and then you may see Reverb Knowledge Base and you need to click on it.



- The page will appear to you as shown below:

Reverb Knowledge Base

🔍 🔔 57 👤 admin ▾

- Cedcommerce Support ⌵

- Documentation ⌵

- Integration Video from Reverb.com ⌵

- Now click on CedCommerce Support. You will see the tab getting expanded:

Reverb Knowledge Base

🔍 🔔 57 👤 admin ▾

Cedcommerce Support



[Reverb Integration Knowledge base](#)

Documentation



Integration Video from Reverb.com



- Now click on Reverb Integration Knowledge Base and the page will get opened in a new page, giving you every information you need to know about this extension – FAQ, and others.

To see the Documentation:

- Go to your Magento admin panel.
- On the left navigation bar, click on Reverb and then you may see Reverb Knowledge Base and you need to click on it.
- The page will appear to you as shown below:

Reverb Knowledge Base

🔍 🔔 57 👤 admin ▾

Cedcommerce Support



Documentation



Integration Video from Reverb.com



- Now click on Documentation.
- The tab will get expanded like below image:

Reverb Knowledge Base

🔍 🔔 61 👤 admin ▾

Cedcommerce Support



Documentation



[Reverb Integration Extension User Guide](#)

Integration Video from Reverb.com

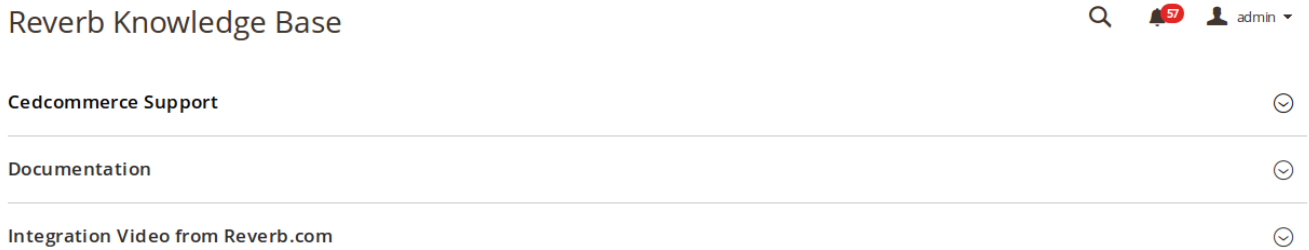


- Click on Reverb Integration Extension User Guide.

- You will be navigated to the documentation page where you can go through the integration process.

To see the Integration Videos from Reverb:

- Go to your Magento admin panel.
- On the left navigation bar, click on Reverb and then you may see Reverb Knowledge Base and you need to click on it.
- The page will appear to you as shown below:



- Click on Integration Video from Reverb.com
- The tab will get expanded and from here, the sellers may see the videos that they want to see by clicking on the links given.