

Better That Integration for Magento 2 User Guide

by CedCommerce Products Documentation

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1. Overview

Better That marketplace Australia's online marketplace aims in making online shopping better. This marketplace is known as a good cause marketplace as it donates for a good time every time a purchase is made on its site. Better That has more than 100k products listed and the most selling categories are Electronics, Beauty, Sports, Clothing, Toys, etc. It does not charge any registration fees for selling but only 10% of commission when a sale is made.

Better That integration for Magento 2 is an amazing API extension that helps Magento 2 store owners to synchronize inventory, price, and other product details for product creation and management between Magento 2 store and the Better That marketplace. This Better That Extension for Magento 2 interacts with the Better That marketplace to integrate the synchronized product listing between Magento 2 and Better That retailers. After the installation, the merchants can create Better That categories and the dependent attributes on the Magento 2 store. Overall it makes the selling automated with its features.

Key Features

- **Bulk Product Upload:** Enables you to upload products in just a single click in bulk. This saves your time and efforts to focus more on sales.
- **Inventory/Price Synchronisation:** The extension synchronises inventory at regular intervals of time establishing a connection between the Magento store and Better That marketplace.
- **Product Category Mapping:** It follows one to many product category mapping technique. The single category of Magento store is mapped with many categories and attributes of the Better That marketplace.
- **Rejected Products Update:** Whenever any product is rejected from the marketplace then you will be notified about the rejected order along with the reason due to which it is rejected.
- **Order Import:** The orders are automatically created and fetched in the Magento store. Also if a new order is created then you will be notified about the newly created orders.

2. Better That Installation Settings

Disclaimer: Better That cannot provide any guarantee on the plugins performance in your website nor that there will be any conflict or issues that need to be resolved. Better That bears no responsibility for any errors that arise from self installation of the Better That plugin, other Magento plugins, the Magento core platform, or any other software.

Important notice: Before commencing on any of the following actions it is important that you take a backup of your website and database.

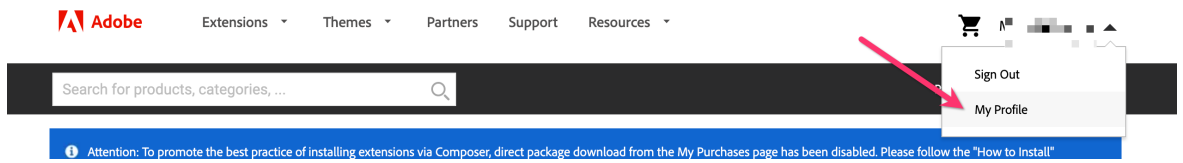
Step 1 – Setting up a Magento Marketplace account and connecting it to your website:

If you have built a Magento and used plugins it is likely you already have a Magento marketplace account or your developer does at marketplace.magento.com.

Please find this out first, as if that is the case this whole step may be avoided.

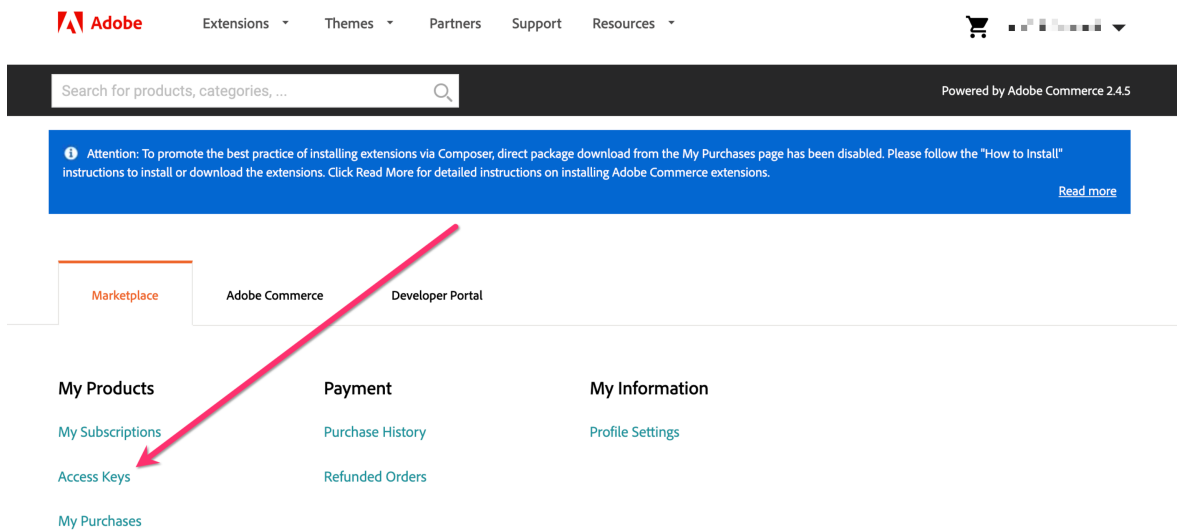
If you or your developer has never installed plugins from the Magento marketplace please continue.

1. Go to <https://marketplace.magento.com/> and sign up for an account.
2. Once signed in and verified you will need to create an access key by going to
 - Go here –

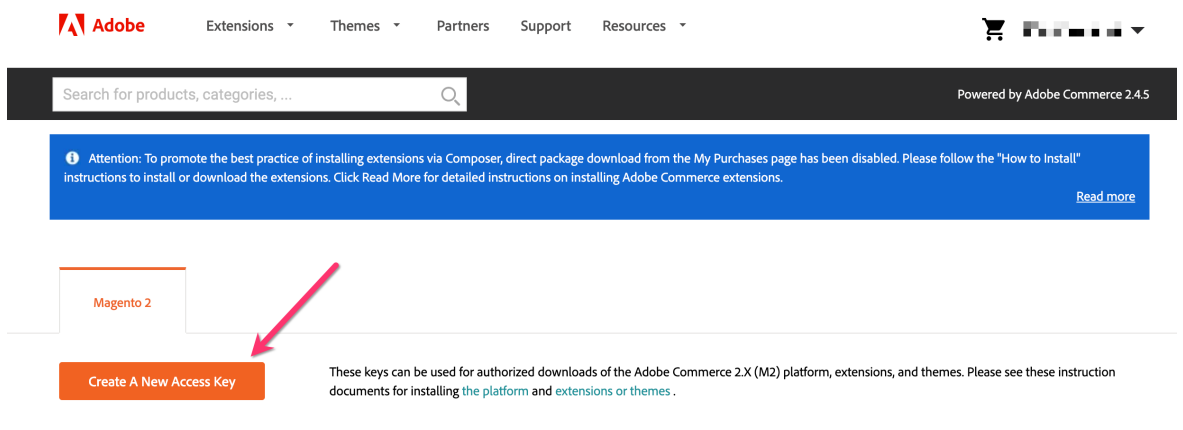


or click here – [https://marketplace.magento.com/customer/account/\(https://marketplace.magento.com/customer/account/\)](https://marketplace.magento.com/customer/account/(https://marketplace.magento.com/customer/account/))

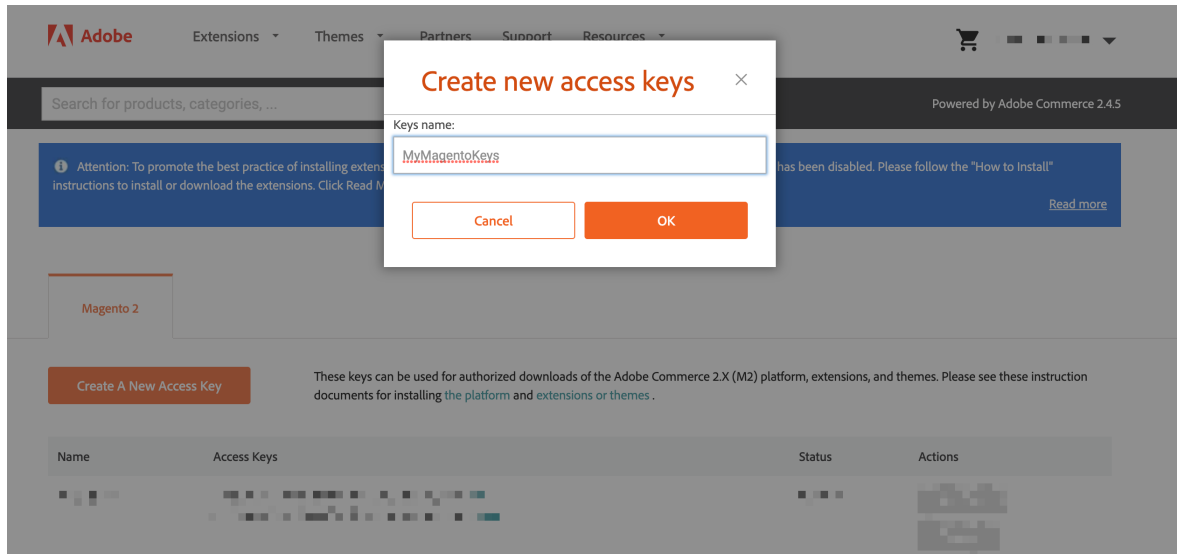
- Clicking Access Keys –



- Create a new access key –



- Give the access key a name (any name with no spaces) –



- Leave that page open with the keys as you need it for the next part.

Technical parts

Warning: should be carried out if you are confident in web file system management. If not, please be aware you can cause serious damage to your website.

3. You need to go into the file system of your Magento. This can be done via FTP or if you have cPanel, that's even easier.
4. See if the file called auth.json in the file system in the root directory –

app	4 KB	Today, 9:52 AM	http/unix-directory	0755
bin	4 KB	Today, 9:52 AM	http/unix-directory	0755
cgi-bin	4 KB	Today, 9:50 AM	http/unix-directory	0755
dev	4 KB	Today, 9:52 AM	http/unix-directory	0755
generated	4 KB	Today, 3:27 PM	http/unix-directory	0755
lib	4 KB	Today, 9:52 AM	http/unix-directory	0755
phpserver	4 KB	Today, 9:52 AM	http/unix-directory	0755
pub	4 KB	Today, 9:52 AM	http/unix-directory	0755
setup	4 KB	Today, 9:51 AM	http/unix-directory	0755
var	4 KB	Today, 3:28 PM	http/unix-directory	0755
vendor	4 KB	Today, 3:26 PM	http/unix-directory	0755
auth.json	189 bytes	Today, 3:21 PM	text/x-generic	0644
auth.json.sample	189 bytes	Today, 3:44 PM	text/x-generic	0644
CHANGELOG.md	748.58 KB	Mar 12, 2022, 12:43 AM	text/x-generic	0644
composer.json	3.03 KB	Today, 3:26 PM	text/x-generic	0644
composer.lock	1.01 MB	Today, 3:26 PM	text/x-generic	0644
COPYING.txt	650 bytes	Mar 12, 2022, 12:43 AM	text/plain	0644
grunt-config.json.sample	55 bytes	Mar 12, 2022, 12:43 AM	text/x-generic	0644
Gruntfile.js.sample	2.92 KB	Mar 12, 2022, 12:43 AM	text/x-generic	0644
index.php	1.33 KB	Today, 9:52 AM	text/x-generic	0644
LICENSE.txt	10.12 KB	Mar 12, 2022, 12:43 AM	text/plain	0644
LICENSE_AFL.txt	10.13 KB	Mar 12, 2022, 12:43 AM	text/plain	0644
nginx.conf.sample	6.78 KB	Mar 12, 2022, 12:43 AM	text/x-generic	0644
package.json.sample	1.25 KB	Mar 12, 2022, 12:43 AM	text/x-generic	0644

- If there is one there, you or your developer has already installed a plugin from the Magento marketplace and therefore you need to talk to them about installing the Better That Magento plugin, otherwise, you may have issues with updating your other plugins later on.
 - If there is not one there you need to locate a file called auth.json.sample and rename it to auth.json
5. Then open that file up to edit its contents –

Name	Size	Last Modified	Type	Permissions
app	4 KB	Today, 9:52 AM	httpd/unix-directory	0755
bin	4 KB	Today, 9:52 AM	httpd/unix-directory	0755
cgi-bin	4 KB	Today, 9:50 AM	httpd/unix-directory	0755
dev	4 KB	Today, 9:52 AM	httpd/unix-directory	0755
generated	4 KB	Today, 3:27 PM	httpd/unix-directory	0755
lib	4 KB	Today, 9:52 AM	httpd/unix-directory	0755
phpserver	4 KB	Today, 9:52 AM	httpd/unix-directory	0755
pub	4 KB	Today, 9:52 AM	httpd/unix-directory	0755
setup	4 KB	Today, 9:51 AM	httpd/unix-directory	0755
var	4 KB	Today, 3:28 PM	httpd/unix-directory	0755
vendor	4 KB	Today, 3:26 PM	httpd/unix-directory	0755
auth.json	189 bytes	Today, 3:21 PM	text/x-generic	0644
auth.json.sample	189 bytes	Today, 3:44 PM	text/x-generic	0644
CHANGELOG.md	748.58 KB	Mar 12, 2022, 12:43 AM	text/x-generic	0644
composer.json	3.03 KB	Today, 3:26 PM	text/x-generic	0644
composer.lock	1.01 MB	Today, 3:26 PM	text/x-generic	0644
COPYING.txt	650 bytes	Mar 12, 2022, 12:43 AM	text/plain	0644
grunt-config.json.sample	55 bytes	Mar 12, 2022, 12:43 AM	text/x-generic	0644
Gruntfile.js.sample	2.92 KB	Mar 12, 2022, 12:43 AM	text/x-generic	0644
index.php	1.33 KB	Today, 9:52 AM	text/x-generic	0644
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nginx.conf.sample	6.78 KB	Mar 12, 2022, 12:43 AM	text/x-generic	0644
package.json.sample	1.25 KB	Mar 12, 2022, 12:43 AM	text/x-generic	0644

6. You then need to paste your public and private keys in

- See here –

```
{
  "http-basic": {
    "repo.magento.com": {
      "username": "paste your public key here",
      "password": "paste your private key here"
    }
  }
}
```

- This is what it will look like before you save –

```
{
  "http-basic": {
    "repo.magento.com": {
      "username": "f712ef8d1e7ce9ojriuhesuvbec1dfb",
      "password": "b0f79a9f6a8fsdscsdcsdf9ec869a5"
    }
  }
}
```

except the keys will be your keys.

- Then save the file

Step 2- Installing the Better That Plugin:

Warning: This step will require you to SSH into your Magento and perform actions on the command line. This is a very complex task with a significant amount of expected prior knowledge. If you are not familiar with or competent in SSH and associated services do not try this step and seek advice from your web developer or Better That.

1. SSH into your web server.
2. Traverse to the root directory where the Magento is and run the command:

composer require betterthat/betterthat

- If you get an authentication error, revert back to Step 1 as there is an issue with your auth file.
 - If you get a not found error you are likely not in the right directory
 - If it is working you will receive a number of prompts asking you for an input. Put y in each of them.
- Example

```

magento/magento-composer-installer contains a Composer plugin which is currently not in your allow-plugins config. See https://
getcomposer.org/allow-plugins
Do you trust "magento/magento-composer-installer" to execute code and wish to enable it now? (writes "allow-plugins" to compose
r.json) [y,n,d,?] y

```

- Once you complete you should have seen this run –

```

[magentos@syn07he btdemo1.magento.springstage.com.au]$ composer require betterthat/betterthat:1.0.0
magento/magento-composer-installer contains a Composer plugin which is currently not in your allow-plugins config. See https://
getcomposer.org/allow-plugins
Do you trust "magento/magento-composer-installer" to execute code and wish to enable it now? (writes "allow-plugins" to compose
r.json) [y,n,d,?] y
magento/inventory-composer-installer contains a Composer plugin which is currently not in your allow-plugins config. See https://
getcomposer.org/allow-plugins
Do you trust "magento/inventory-composer-installer" to execute code and wish to enable it now? (writes "allow-plugins" to compo
ser.json) [y,n,d,?] y
laminas/laminas-dependency-plugin contains a Composer plugin which is currently not in your allow-plugins config. See https://g
etcomposer.org/allow-plugins
Do you trust "laminas/laminas-dependency-plugin" to execute code and wish to enable it now? (writes "allow-plugins" to composer
.json) [y,n,d,?] y
dealerdirect/phpcodesniffer-composer-installer contains a Composer plugin which is currently not in your allow-plugins config.
See https://getcomposer.org/allow-plugins
Do you trust "dealerdirect/phpcodesniffer-composer-installer" to execute code and wish to enable it now? (writes "allow-plugins
" to composer.json) [y,n,d,?] y
magento/composer-dependency-version-audit-plugin contains a Composer plugin which is currently not in your allow-plugins config
. See https://getcomposer.org/allow-plugins
Do you trust "magento/composer-dependency-version-audit-plugin" to execute code and wish to enable it now? (writes "allow-plugi
ns" to composer.json) [y,n,d,?] y
magento/composer-root-update-plugin contains a Composer plugin which is currently not in your allow-plugins config. See https://
getcomposer.org/allow-plugins
Do you trust "magento/composer-root-update-plugin" to execute code and wish to enable it now? (writes "allow-plugins" to compos
er.json) [y,n,d,?] y
./composer.json has been updated
Running composer update betterthat/betterthat
Loading composer repositories with package information
Info from https://repo.packagist.org: #StandWithUkraine
In Laminas\DependencyPlugin\DependencyRewriterV2::onPrePoolCreate
Updating dependencies
Lock file operations: 2 installs, 0 updates, 0 removals
- Locking betterthat/betterthat (1.0.0)
- Locking ced/betterthat-sdk (0.0.4)
Writing lock file
Installing dependencies from lock file (including require-dev)
Package operations: 2 installs, 0 updates, 0 removals
- Downloading ced/betterthat-sdk (0.0.4)
- Downloading betterthat/betterthat (1.0.0)
- Installing ced/betterthat-sdk (0.0.4): Extracting archive
- Installing betterthat/betterthat (1.0.0): Extracting archive
Package container-interop/container-interop is abandoned, you should avoid using it. Use psr/container instead.
Package csharp/vault-php-guzzle6-transport is abandoned, you should avoid using it. No replacement was suggested.
Package hoa/consistency is abandoned, you should avoid using it. No replacement was suggested.
Package hoa/console is abandoned, you should avoid using it. No replacement was suggested.
Package hoa/event is abandoned, you should avoid using it. No replacement was suggested.
Package hoa/exception is abandoned, you should avoid using it. No replacement was suggested.
Package hoa/file is abandoned, you should avoid using it. No replacement was suggested.
Package hoa/iterator is abandoned, you should avoid using it. No replacement was suggested.
Package hoa/protocol is abandoned, you should avoid using it. No replacement was suggested.
Package hoa/stream is abandoned, you should avoid using it. No replacement was suggested.
Package hoa/usttring is abandoned, you should avoid using it. No replacement was suggested.
Package phpunit/php-token-stream is abandoned, you should avoid using it. No replacement was suggested.
Generating autoload files
121 packages you are using are looking for funding.
Use the `composer fund` command to find out more!
PHP CodeSniffer Config installed_paths set to ../../magento/magento-coding-standard,../../phpcompatibility/php-compatibility

```

in your SSH window

3. Run the command to upgrade all Magento and Extensions
php -dmemory_limit=5G bin/magento setup:upgrade

This command is used to upgrade Magento and extensions which are currently being used in your system. When you run this command the latest version will be installed in Magento and the required set of database queries will be run to upgrade the database schema if needed.

More information can be found here –

<https://experienceleague.adobe.com/docs/commerce-operations/installation-guide/tutorials/database-upgrade.html>(<https://experienceleague.adobe.com/docs/commerce-operations/installation-guide/tutorials/database-upgrade.html>)

4. Run the command to install core magento required files for the Better That Plugin to operated
`php -dmemory_limit=5G bin/magento setup:di:compile`

This command is a required command which must be run if we install any new extension in Magento.

There are numerous autogenerated core Magento files required and this command will generate them.

More information can be found here –

<https://experienceleague.adobe.com/docs/commerce-operations/configuration-guide/cli/code-compiler.html>(<https://experienceleague.adobe.com/docs/commerce-operations/configuration-guide/cli/code-compiler.html>)

5. Run the command to generate the required static front end files

`php -dmemory_limit=5G bin/magento setup:static-content:deploy -f`When installing a new extension this command is also required. It will enable the generation of static front end related files like HTML, css and js.

More information can be found here –

<https://experienceleague.adobe.com/docs/commerce-operations/configuration-guide/cli/static-view/static-view-file-deployment.html>(<https://experienceleague.adobe.com/docs/commerce-operations/configuration-guide/cli/static-view/static-view-file-deployment.html>)

6. Run the command to reindex the Magento

`php bin/magento index:reindex`

This command is not entirely essential however if when we are installing a new extension, we suggest doing it manually once for safety purposes to visualize changes related to the extension in Magento

More information can be found here –

<https://experienceleague.adobe.com/docs/commerce-operations/configuration-guide/cli/manage-indexers.html>(<https://experienceleague.adobe.com/docs/commerce-operations/configuration-guide/cli/manage-indexers.html>)

7. Run the command to clean cache

`php -dmemory_limit=5G bin/magento cache:clean`

This command will reset the cache so any cache data must be cleaned up and our extension work properly with the new data after installation

More information can be found here –

<https://experienceleague.adobe.com/docs/commerce-operations/configuration-guide/cli/manage-cache.html>(<https://experienceleague.adobe.com/docs/commerce-operations/configuration-guide/cli/manage-cache.html>)

8. Run the command to flush cache

`php -dmemory_limit=5G bin/magento cache:flush`

This command will reset the cache so any cache data must be cleaned up and our extension work properly with the new data after installation

More information can be found here –

<https://experienceleague.adobe.com/docs/commerce-operations/configuration-guide/cli/manage-cache.html>(<https://experienceleague.adobe.com/docs/commerce-operations/configuration-guide/cli/manage-cache.html>)

3. To upgrade the Better That Plugin

The following command will upgrade the extension-

composer update betterthat/betterthat

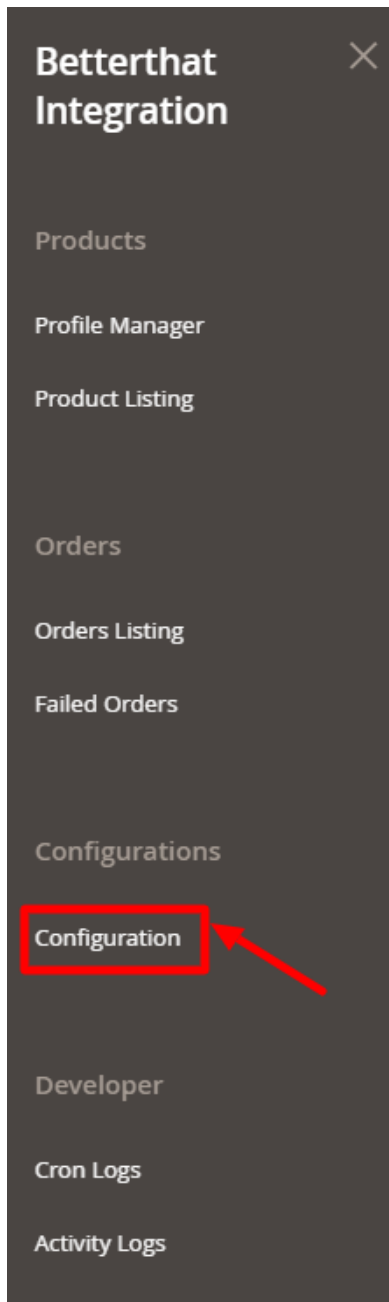
The following commands need to run to install an upgrade of this extension:

- *php bin/magento setup:upgrade*
- *php bin/magento setup:di:compile*
- *php bin/magento setup:static-content:deploy*
- *php bin/magento cache:flush*

4. Configuration Settings

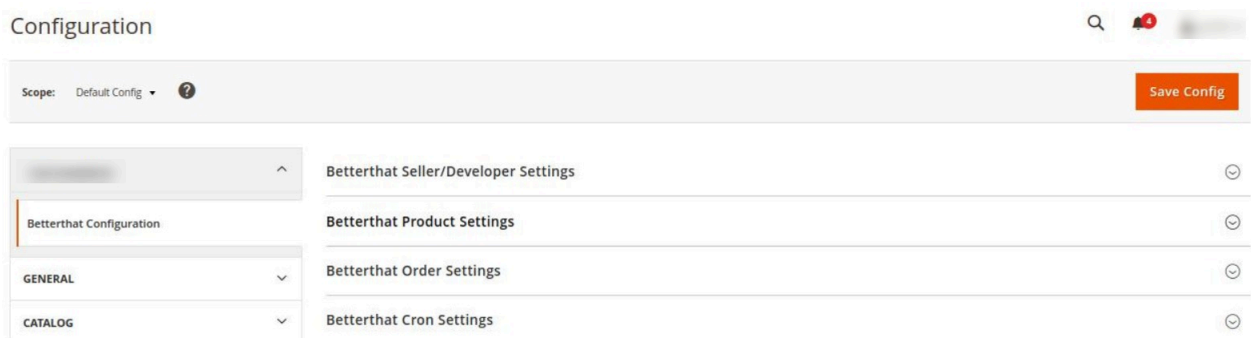
To configure this extension,

1. Go to the **Magento Admin** Panel.
2. On the left navigation bar, click the **Better That Integration** menu.



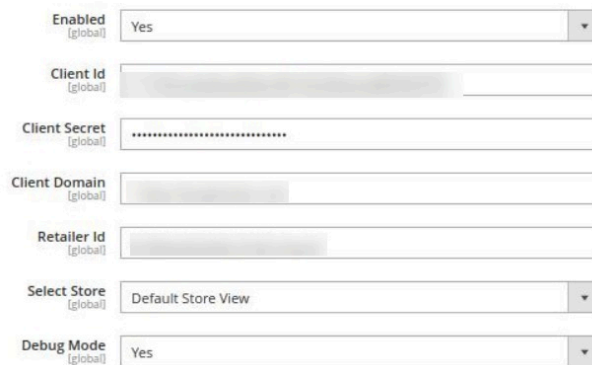
3. Click on **Configuration**.

The **Configuration** page appears as shown below:



4. In the right navigation panel, click on **Betterthat Seller/ Developer Settings**.
5. In the **Betterthat Seller/ Developer Settings** do the following steps:
 - In the **Enabled** list, select the **Yes** option to configure the extension settings.
 - For generating the keys you need to pass the Webhook URL to the Better That team in the below format:
[{domain}/pub/rest/all/V1/betterthat/orderimport](#)
Example: If you have the domain name test.com, the webhook URL will be
<https://test.com/pub/rest/all/V1/betterthat/orderimport>
Note: Better That will provide you with keys to connect your store. Please see your welcome email or contact your representative to receive these.
 - Once you receive all the keys, you can enter them in the Configuration settings in the respective fields.

Betterthat Seller/Developer Settings



Enabled [global] Yes

Client Id [global]

Client Secret [global]

Client Domain [global]

Retailer Id [global]

Select Store [global] Default Store View

Debug Mode [global] Yes

- In the **Select Store** list, select the store view from the drop down list that you want for your store.
 - In **Debug Mode**, select **Yes** if you want the logs to be created. This setting is for the developers.
6. Scroll down and click on **Betterthat Product Settings**, the section expands as shown below:

Betterthat Product Settings

⌵ Betterthat Price Settings

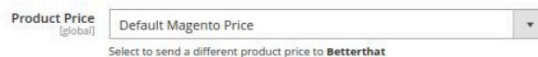
⌵ Betterthat Inventory Settings

7. Under **Betterthat Product Settings** do the following steps:

- Click the **Betterthat Price Settings** tab.
 - The Betterthat Price Settings tab is expanded and the section appears as shown in the following figure:

Betterthat Product Settings

⌵ Betterthat Price Settings




Product Price [global] Default Magento Price

Select to send a different product price to Betterthat

- In the **Product Price** list, select one of the following options:


- **Increase by Fixed Price:** If selected, then the **Modify by Fix Price** field appears.
 - **Increase by Fixed Percentage:** If selected, then the **Modify by Percentage Price** field appears.
Enter the numeric value to increase the price of the **Betterthat**, product price by the entered value % of Magento 2 price.
For Example,
Magento 2 price + 5% of Magento 2 price.
Magento 2 Price = 100
Select **Increase By Fixed Percentage** option
Modify by Percentage Price = 5
 $100 + 5\% \text{ of } 100 = 100 + 5 = 105$
Thus, Betterthat Product Price = 105
 - **Decrease by Fixed Price:** If selected, then the **Modify by Fix Price** field appears.
 - **Decrease by Fixed Percentage:** If selected, then the **Modify by Percentage Price** field appears.
Enter the numeric value to decrease the price of the **Betterthat** product price by the entered value % of Magento 2 price
For Example,
Magento 2 price – 5% of Magento 2 price.
Magento 2 Price = 100
Select **Decrease By Fixed Percentage** option
Modify by Fix Price = 5
 $100 - 5\% \text{ of } 100 = 100 - 5 = 95$
Thus, Betterthat Product Price = 95
- Click the **Betterthat Inventory Settings** tab.
The **Betterthat Inventory Settings** tab is expanded and the section appears as shown in the following figure:

⊖ Betterthat Inventory Settings


Set Inventory on Basis of Threshold [global] 
Choose yes to send inventory on Betterthat by condition

Inventory Threshold Value [global]
Set inventory quantity on which lesser and greater condition can control.

Send Inventory for Lesser Than Threshold Case [global]
Send Quantity to Betterthat for those products, whose inventory is LESSER than the inventory threshold.

Use MSI [global] 

MSI Source Code [global]
Put name of your Source (Stores -> Inventory -> Sources) which you would like to use for Betterthat e.g. default for Default Source

Use Salable Quantity [global] 

- Under the **Betterthat Inventory Settings** tab, do the following steps:
- In the **Set Inventory on Basis of Threshold** list, select the **Enable** option if required to set the inventory based on a threshold.
Note: Only when the admin selects **Enable**, the other fields appear. Threshold Inventory is the minimum count of an item that the store owner wants to keep in stock.
 - In the **Inventory Threshold Value** box, enter the required threshold value that you want to set for the inventory.
 - In the **Send Inventory for Lesser Than Threshold Case** box, enter the required value for

the threshold when the inventory will be sent.

- d. In **Use MSI**, if you select **No** then the actual Magento product quantity will be used. But if you select **Yes** then MSI quantity will be used.
 - e. In **MSI Source Code**, enter that source code for the particular inventory whose code is required for Betterthat listings. **(Path: Stores -> Inventory -> Sources)**
 - f. In **Salable Quantity**, if select **No** then product actual source quantity will go for the Betterthat listings, and if you select **Yes** then under **MSI Stock Name**, put the stock name that you want to use for the Betterthat listing. **(Path: Stores -> Inventory -> Stocks)**
8. Scroll down and click on **Betterthat Order Settings**, it expands as shown below:

Betterthat Order Settings

Betterthat Order Id Prefix [global]
Prefix for Betterthat Increment ID

Order Notification Email [global]

Enable Default Customer [global] No

9. Under **Betterthat Order Settings** do the following steps:

- In **Betterthat Order Id Prefix**, enter the prefix id for the order. This prefix id you enter here will be displayed along with your orders in the order grid.
- In the **Order Notification Email**, enter the email id on which you want to receive order notifications. The notification is sent on the entered mail id whenever a new order is created.
- In the **Enable Default Customer** list, select the **Yes** option to enable the default customer. This field is required if want the details for the customer to be set as default. But if you select **No** then the customer details will be the same as of the Better that marketplace.
- In the **Default Customer email** list, enter his email id.

10. Scroll down and click on **Betterthat Cron Settings**, the section is expanded as shown below:

Betterthat Cron Settings

Order Cron [global] Enable
Order Fetch Cron

Order Import Cron Time [global] Every 15 Minutes
Order Fetch Cron Time

Order Sync Cron [global] Enable
Order Sync Cron

Order Sync Cron Time [global] Every Hour
Order Sync Cron Time

Inventory|Price Cron [global] Enable
Inventory Sync Cron

Inventory|Price Sync Cron Time [global] Every 15 Minutes
Inventory|Price Sync Cron Time

Order Shipment Cron [global] Enable
Completed magento order will automatically ship

Order Shipment Cron Time [global] Every Hour
Order Shipment Cron Time Cron Time

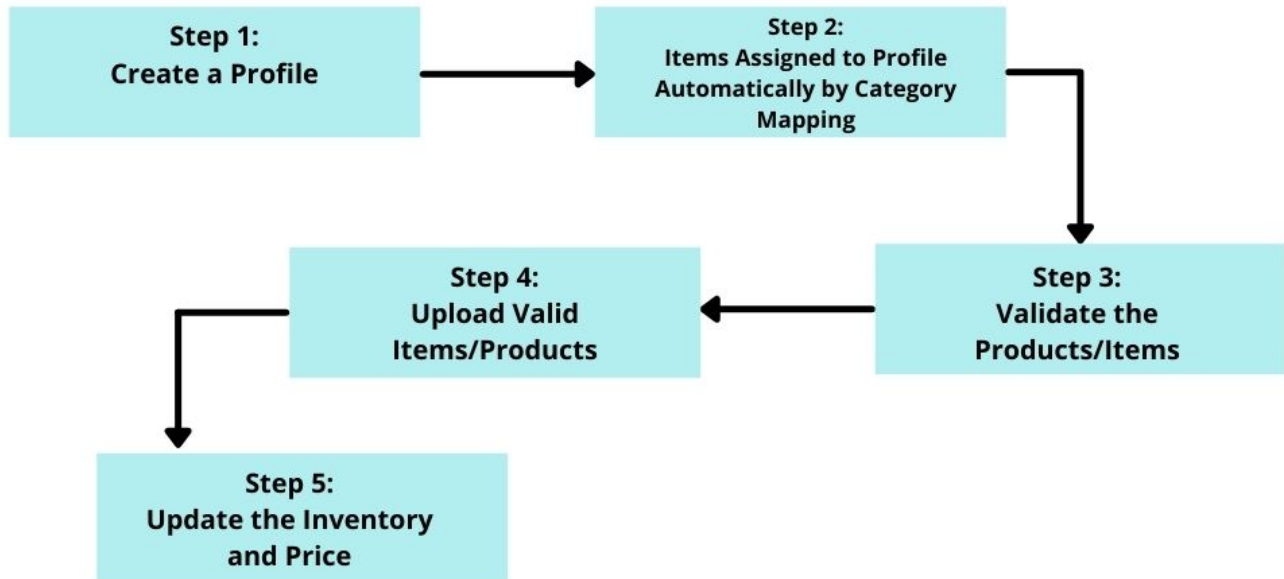
11. Under **Betterthat Cron Settings**, do the following steps:

- In the **Order Cron**, select **Enable** if you want to fetch the orders automatically. Order Crons are used to fetch the orders at regular intervals of time.
 - In **Order Import Cron Time**, select the duration for running the order import cron. Whatever time is selected by you at that duration the order cron will run and import the order.
 - In **Order Sync Cron**, all the orders status of Betterthat orders is synced with this cron if it is **Enabled**.
 - In **Order Sync Cron Time**, select the duration at which you want the orders to be synced.
 - In the **Inventory |Price Cron** list, select the **Enable** option to enable the synchronisation of the inventory and price at regular intervals of time.
 - In **Inventory |Price Cron Time**, select the duration to run the cron for syncing the inventory and price in real-time.
 - In **Order Shipment Cron**, the tracking details of orders existing on Betterthat will be updated as it is on the Magento orders if you select **Enable** option.
 - In **Order Shipment Cron Time**, select the duration to track the shipment of the order through the crons.
12. Click the **Save Config** button to save the entered values.
The configuration settings will be saved.

5. Product Upload Process Flow Diagram

To upload the products, follow the steps mentioned in the flowchart below:

Product Upload Process Flowchart



6. Manage Profile

A profile is used to align the product to a particular category of the marketplace, and to map the required and

optional attributes for each category.

Admin can create a new profile and assign the required products to the profile. While creating and editing the profile, the admin can map the Magento 2 attributes to the Better That attributes. These attributes are applicable to all the products that are assigned to the profile.

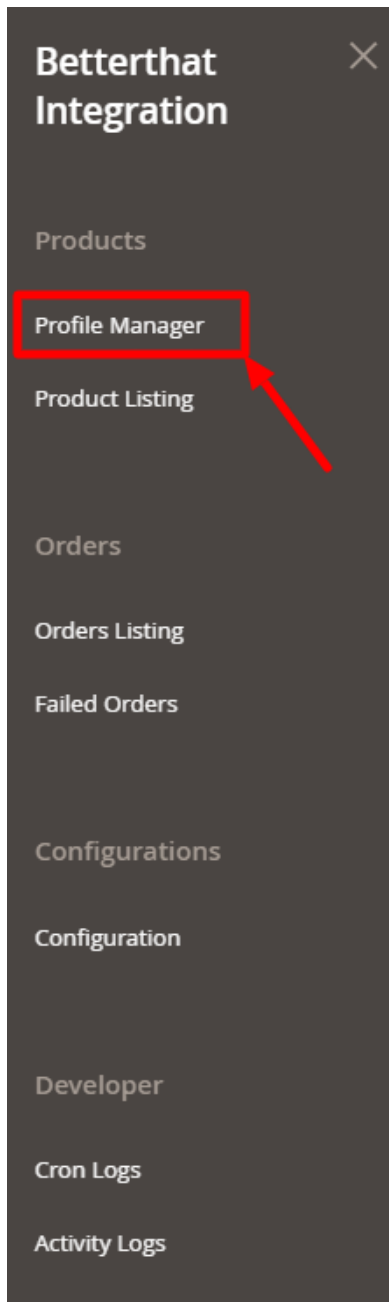
You can do the following tasks:

- Add new profile
- Edit the existing profile
- Bulk Action on the Selected Profiles

6.1. Add New Profile

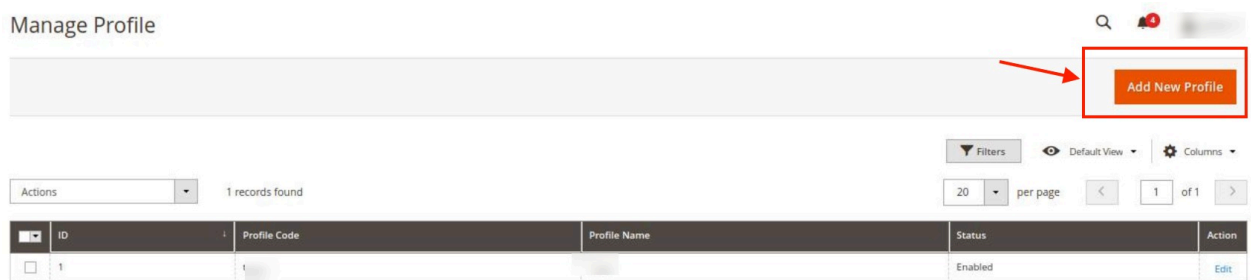
To add a new profile

1. Go to the **Magento Admin Panel**.
2. On the left navigation bar, click the **Better That Integration** menu.
The menu appears as shown below:



3. Click **Profile Manager**.

The **Manage Profile** page appears as shown in the following figure:



4. Click the **Add New Profile**

The **Add New Profile** page appears as shown in the following figure:

The screenshot shows the 'Add New Profile' page. On the left is a sidebar with 'PROFILE INFORMATION' containing 'General Information' (selected) and 'Category/Attribute Mapping'. The main area is titled 'General Information' and contains three fields: 'Profile Code' (text input), 'Profile Name' (text input), and 'Profile Status' (a dropdown menu currently set to 'Enabled'). At the top right of the main area are 'Back' and 'Save' buttons. The top of the page has a search icon, a notification bell with a red '1', and a user profile icon.

5. In the right panel, under **General Information**, do the following steps:

- In the **Profile Code** box, enter a profile code.
Note: It is only for internal use. Use the unique profile code with no spaces. Start with small letters.
- In the **Profile Name** box, enter the name of the profile.
Note: Use the unique name to identify the profile.
- In the **Profile Status** list, select **Enabled** to enable the profile.
Note: The **Disabled** option disables the profile.

6. In the left navigation panel click on **Category/Attribute Mapping**.

In the right panel, the section appears where you need to select store categories as shown in the following figure:

The screenshot shows the 'Add New Profile' page with the 'Category/Attribute Mapping' section selected in the sidebar. The main area has two dropdown menus: 'Store Categories' and 'Betterthat Categories', both currently set to 'Select...'. Below these is a table for mapping attributes. The table has four columns: 'Betterthat Attribute', 'Magento Catalog Attribute', 'Default Value', and 'Actions'. The rows list various attributes like Title, Description, Manufacturer, Shipping Options, etc., with corresponding Magento attributes and a 'Map Options' button for each. At the bottom of the table is an 'Add Attribute' button.

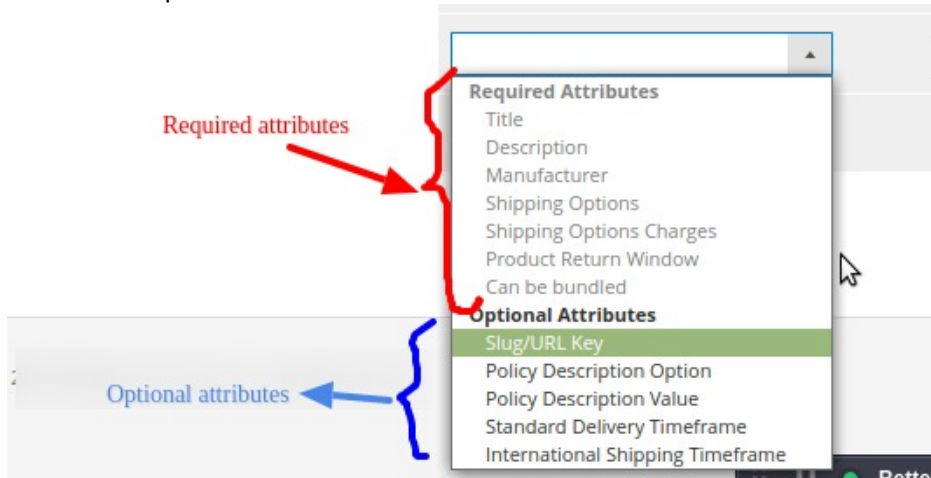
Betterthat Attribute	Magento Catalog Attribute	Default Value	Actions
Title	Product Name		Map Options
Description	Description		Map Options
Manufacturer	Manufacturer [select]		Map Options
Shipping Options	--Please Select--		Map Options
Shipping Options Charges	--Please Select--		Map Options
Product Return Window	--Please Select--		Map Options
Can be bundled	--Please Select--		Map Options

7. Under **Category/Attribute Mapping** do the following steps:

- Map the single Magento store categories with the multiple Betterthat categories.
Note: The Store Categories you select here in the profile will assign the category

items(products) automatically to them and will be displayed in the Product Listing Grid.

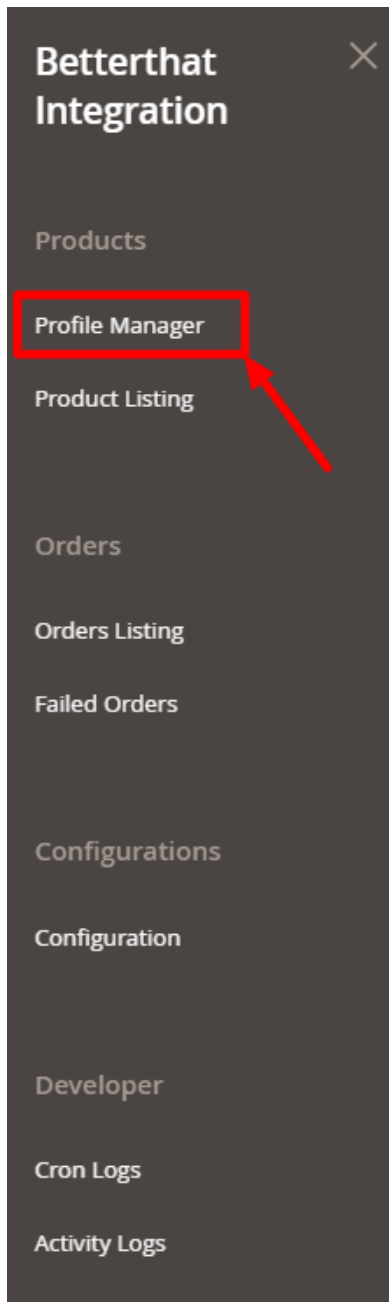
- Also, map all the Magento attributes with the Betterthat attributes.
- The required attributes you need to map are **Title, Description, Manufacturer, Shipping Options, Shipping Options Charges, Product Return Window, and Can be bundled**. And the rest are the optional attributes.



6.2. Edit a Profile

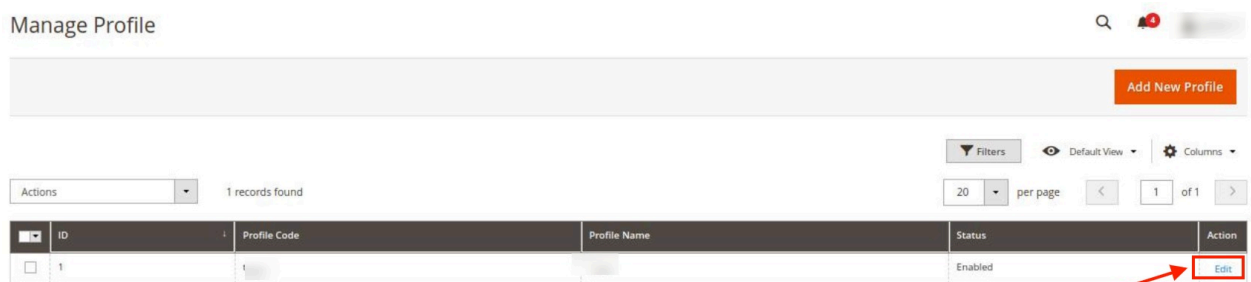
To edit a profile

1. Go to the **Magento Admin** Panel.
2. On the left navigation bar, click the **Better That Integration** menu.
The menu appears as shown below:



3. Click **Profile Manager**.

The **Manage Profile** page appears as shown in the following figure:



4. Scroll down to the required profile row.
5. In the **Action** column of the respective row, click the **Edit** link.
The profile editing page appears as shown in the following figure:

Edit Profile

← Back Delete Save

PROFILE INFORMATION

General Information

Category/Attribute Mapping

General Information

Profile Code *

Profile Name *

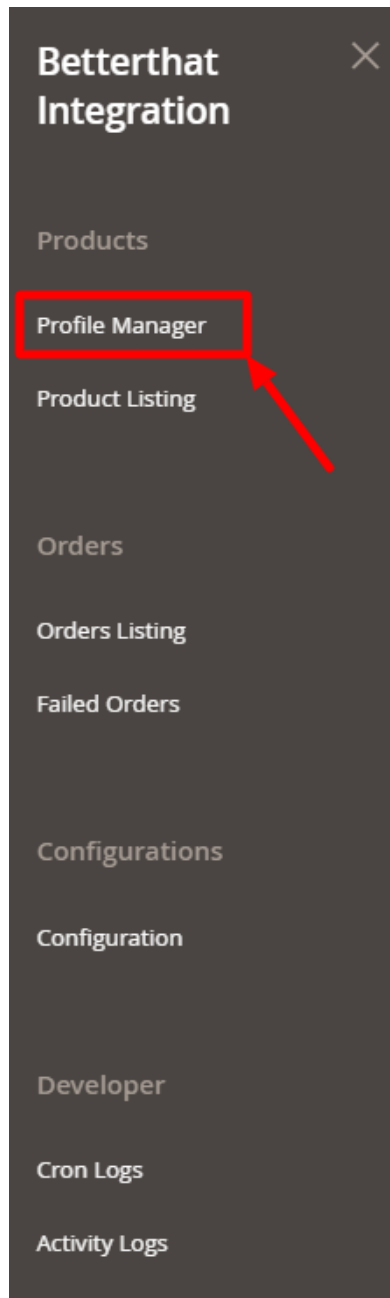
Profile Status Enabled

6. In the left navigation panel, click the required menu and then make the changes as per requirement in the respective section.
7. Click the **Save** button.
The edited profile is saved and the success message appears on the **Manage Profile** page.

6.3. Bulk Actions on Selected Profiles

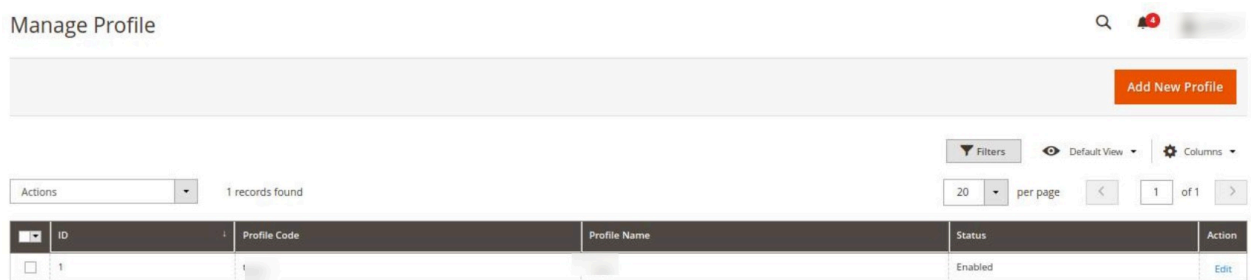
To submit the selected action on the selected profiles in Bulk

1. Go to the **Magento Admin Panel**.
2. On the left navigation bar, click the **Better That Integration** menu.
The menu appears as shown below:

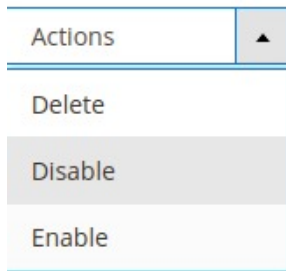


3. Click **Profile Manager**.

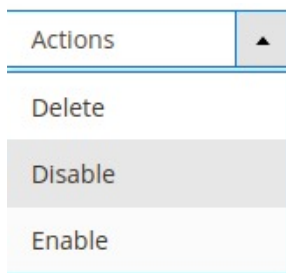
The **Manage Profile** page appears as shown in the following figure:



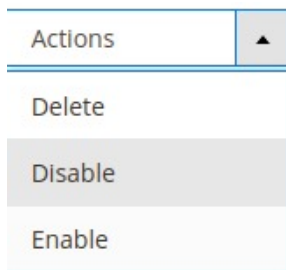
4. To *disable the selected profiles*, do the following steps:
- Select the required profiles.
 - Click the **Arrow** button next to the **Actions** field.
The **Actions** list appear as shown in the following figure:



- Click the **Disable** option.
The selected profiles are disabled.
5. To *enable the selected profiles*, do the following steps:
- Select the required profiles.
 - Click the **Arrow** button next to the **Actions** field.
The **Actions** list appear as shown in the following figure:



- Click the **Enable** option.
The selected profiles are enabled.
6. To *delete the selected profiles*, do the following steps:
- Select the required profiles.
 - Click the **Arrow** button next to the **Actions** field.
The **Actions** list appear as shown in the following figure:



- Click the **Delete** option.
The selected profiles are deleted.

7. Manage Products

On this page, admin can view, edit, and validate the individual product. Also, the admin can view the error message if any error exists in any product details. After uploading the product on Better That or after updating the product inventory or the product price. Also, can view the error if any. Admins can also check product or inventory status in the manage products grid. The admin can also submit certain actions on the selected products available on the Better That Product Listing page.

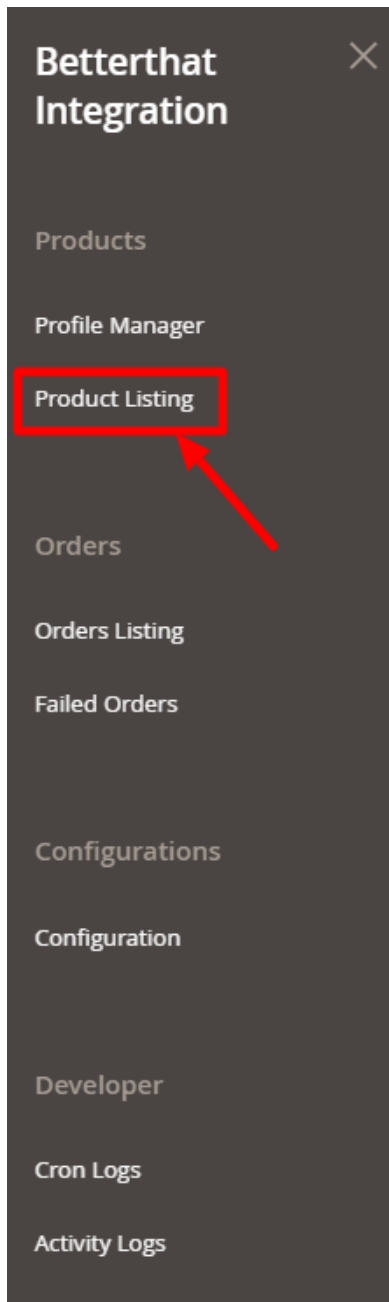
This section covers the following topics:

- View and Edit the Better That Products
- Validate the Single Product
- Submit Bulk Action on the Selected Products

7.1. View and Edit Product Details

To view the product details

1. Go to the **Magento Admin Panel**.
2. On the left navigation bar, click the **Better That Integration** menu.
The menu appears as shown below:



3. Click on **Product Listing**.

The **Product Listing** page appears as shown below:

Betterthat Product Listing

Actions 26 records found Filters Default View Columns 20 per page 1 of 2

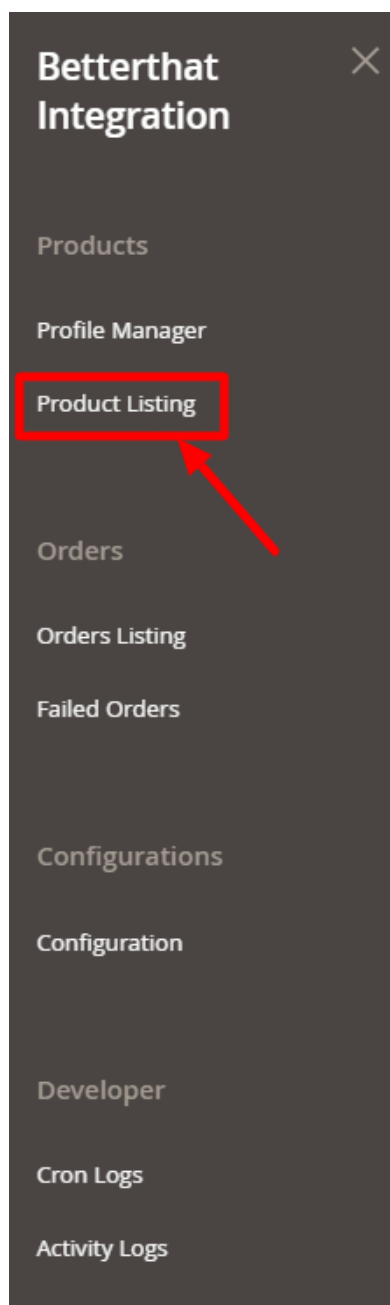
	Thumbnail	Name	Type	SKU	Price	Quantity	Visibility	Status	Betterthat Profile ID	Betterthat Status	Validation	Action
<input type="checkbox"/>		Simple Product 30	Simple Product		\$9.99	100497.0000	Catalog, Search	Enabled		Uploaded	VALID	
<input type="checkbox"/>		Simple Product 60	Simple Product		\$614.90	100500.0000	Catalog, Search	Enabled		Uploaded	VALID	
<input type="checkbox"/>		Simple Product 120	Simple Product		\$130.80	100500.0000	Catalog, Search	Enabled		Not Uploaded	INVALID	

4. Scroll down to the required product row.
5. In the **Action** column of the respective row, click the **Edit** icon.
A page appears where the user can view and edit all the product-related details.
6. Click the **Cancel** button to close the page.

7.2. Validate a Single Product

To validate the single product

1. Go to the **Magento Admin** Panel.
2. On the left navigation bar, click the **Better That Integration** menu.
The menu appears as shown below:



3. Click on Product Listing.

The Product Listing page appears as shown below:

Betterthat Product Listing

Actions 26 records found Filters Default View Columns 20 per page 1 of 2

	Thumbnail	Name	Type	SKU	Price	Quantity	Visibility	Status	Betterthat Profile ID	Betterthat Status	Validation	Action
<input type="checkbox"/>		Simple Product 30	Simple Product		\$9.99	100497.0000	Catalog, Search	Enabled		Uploaded	VALID	
<input type="checkbox"/>		Simple Product 60	Simple Product		\$614.90	100500.0000	Catalog, Search	Enabled		Uploaded	VALID	
<input type="checkbox"/>		Simple Product 120	Simple Product		\$130.80	100500.0000	Catalog, Search	Enabled		Not Uploaded	INVALID	

4. Scroll down to the required product row.

5. In the **Action** column of the respective row, click the **Validate**



icon.

If the product is validated successfully and a success message appears on the top of the page.

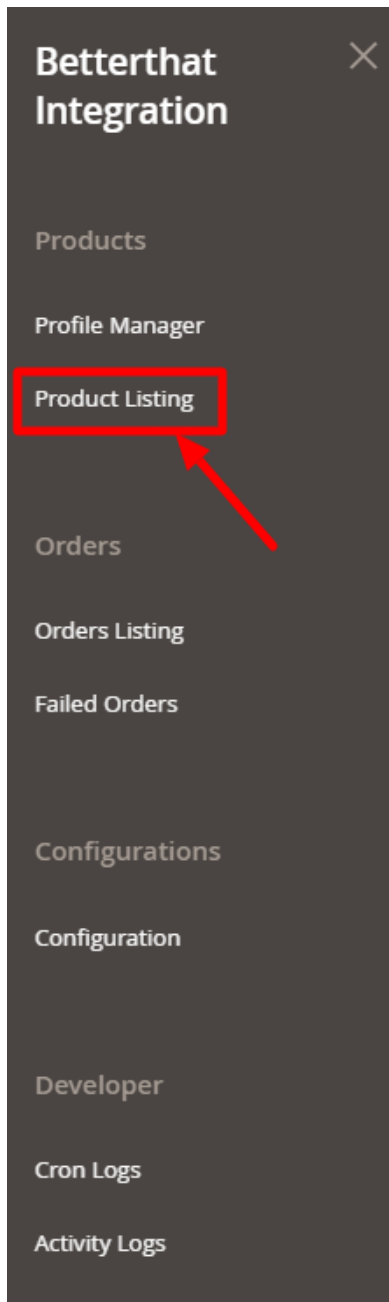


If there is an error, then an **INVALID** button appears in the Validation column of the respective product row.

7.3. Submit Bulk Actions

To submit the selected bulk action on the selected products

1. Go to the **Magento Admin Panel**.
2. On the left navigation bar, click the **Better That Integration** menu.
The menu appears as shown below:



3. Click on **Product Listing**.

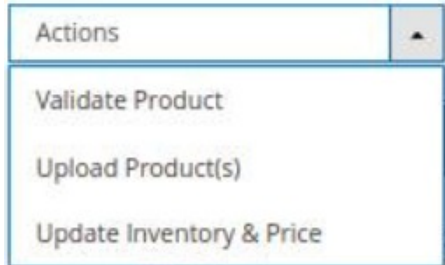
The **Product Listing** page appears as shown below:

Betterthat Product Listing

26 records found

Thumbnail	Name	Type	SKU	Price	Quantity	Visibility	Status	Betterthat Profile ID	Betterthat Status	Validation	Action
	Simple Product 30	Simple Product		\$9.99	100497.0000	Catalog, Search	Enabled		Uploaded	VALID	
	Simple Product 60	Simple Product		\$614.90	100500.0000	Catalog, Search	Enabled		Uploaded	VALID	
	Simple Product 120	Simple Product		\$130.80	100500.0000	Catalog, Search	Enabled		Not Uploaded	INVALID	

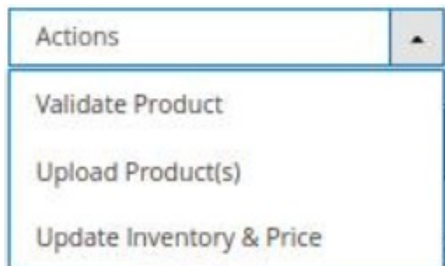
4. To validate the selected products, do the following steps:
- Select the checkboxes associated with the required products.
 - In the **Actions** list, click the arrow button.
A list appears as shown in the figure:



- Click **Validate Product**.
A confirmation dialog box appears.
- Click the **OK** button.
The selected products are validated.

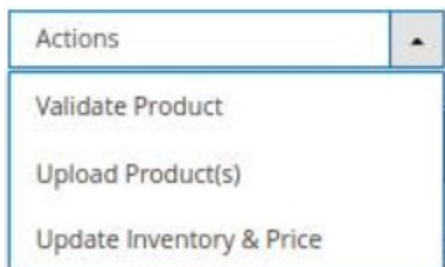
Note: *It is mandatory to validate the particular product before uploading it.*

5. To upload the selected products, do the following steps:
- Select the check boxes associated with the required products.
 - In the **Actions** list, click the arrow button.
A list appears as shown in the figure:



- Click **Upload Product(s)**.
A confirmation dialog box appears.
- Click the **OK** button.
The selected products are uploaded.

6. To update the inventory and price of the selected products, do the following steps:
- Select the check boxes associated with the required products.
 - In the **Actions** list, click the arrow button.
A list appears as shown in the figure:

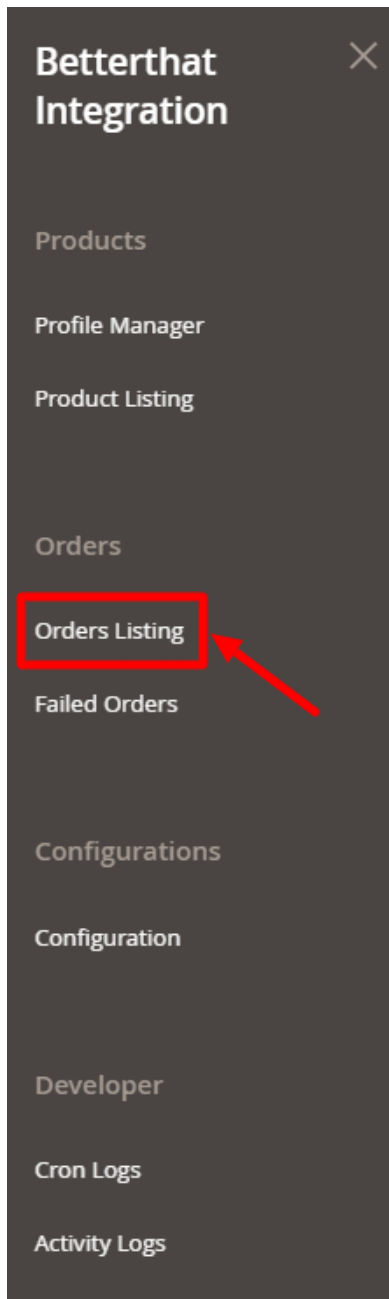


- c. Click **Update Inventory & Price**.
A confirmation dialog box appears.
- d. Click the **OK** button.

8. To View Orders

To fetch and view new orders

1. Go to the **Magento Admin** Panel.
2. On the left navigation bar, click the **Better That Integration** menu.
The menu appears as shown below:



3. Click on **Order Listing**.







The **Order Page** appears as shown below:

Betterthat Order List

Fetch Betterthat Orders

Filters Default View Columns

Actions 2 records found 20 per page 1 of 1

<input type="checkbox"/>	Order Id	Betterthat Order Id	Order Place Date	Betterthat Order Status	Actions
<input type="checkbox"/>	BT-000000005		2021-08-24	INPROGRESS	  
<input type="checkbox"/>	BT-000000006		2021-08-24	INPROGRESS	  

- Click the **Fetch Betterthat Orders** button to fetch orders manually.

If the order is imported successfully then, a new record is found in the Orders Grid table

To Edit/Ship an Order-

- Scroll down to the required row of the order to ship.
- In the **Action** column of the respective row, click the **Edit**









icon.

Betterthat Order List

Fetch Betterthat Orders

Filters Default View Columns

Actions 2 records found 20 per page 1 of 1

<input type="checkbox"/>	Order Id	Betterthat Order Id	Order Place Date	Betterthat Order Status	Actions
<input type="checkbox"/>	BT-000000005		2021-08-24	INPROGRESS	  
<input type="checkbox"/>	BT-000000006		2021-08-24	INPROGRESS	  

The Order view page appears.

#BT-000000005

← Back Login as Customer Send Email Credit Memo Reorder

ORDER VIEW

Information

Invoices

Credit Memos

Shipments

Comments History

Transactions

Betterthat Order

Order & Account Information

Order # BT-000000005 (The order confirmation email is not sent)

Order Date Sep 9, 2021, 2:10:00 AM

Order Status Complete

Purchased From Admin Default Admin

Account Information

Customer Name

Email

Customer Group General

Address Information

Billing Address [Edit](#)

Shipping Address [Edit](#)

3. In the left navigation panel, click the **Betterthat Order** menu.

4. Do all the required edits in the order and its shipment details.

Note: For Shipment, the seller can either select the fulfilment services by Better That or can do shipment on his own. For shipment, the seller needs to map shipping options first.

Shipping Options -- Set Default Value -- Standard

Following are the shipment services that the seller can use for the orders:

Shipping Options

- ☒ Instore ☒ Standard Delivery - Retailer Managed ☒ Express Delivery
- ☐ Standard Delivery - Sende ☐ International Delivery ☐ International Delivery - Retailer Managed

To Sync an Order,

1. On the **Orders List** select the order you want to sync.



2. Then in the **Actions** column, click on the **Sync** button.

Betterthat Order List

Fetch Betterthat Orders

Filters Default View Columns


Actions 2 records found 20 per page 1 of 1

	Order Id	Betterthat Order Id	Order Place Date	Betterthat Order Status	Actions
<input type="checkbox"/>	BT-000000005		2021-08-24	INPROGRESS	
<input type="checkbox"/>	BT-000000006		2021-08-24	INPROGRESS	

3. The selected order and shipment details will be synced. The shipment will also be generated if it is synced.







To Delete Orders,

1. On the **Orders List** select the order you want to delete.
2. Then in the **Actions** column, click on the **Delete** button.

Betterthat Order List 🔍 

Fetch Betterthat Orders

Actions ▾
2 records found
20 ▾ per page
< 1 of 1 >

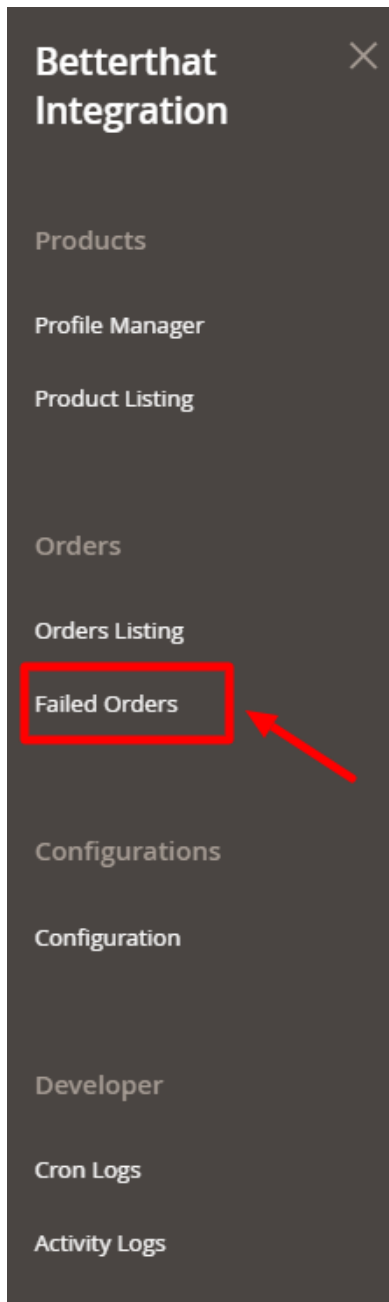
<input type="checkbox"/>	Order Id	Betterthat Order Id	Order Place Date	Betterthat Order Status	Actions
<input type="checkbox"/>	BT-000000005		2021-08-24	INPROGRESS	 
<input type="checkbox"/>	BT-000000006		2021-08-24	INPROGRESS	 

3. The selected order will be deleted.

9. View Failed Orders

To view failed orders

1. Go to the **Magento Admin Panel**.
2. On the left navigation bar, click the **Better That Integration** menu.
The menu appears as shown below:



3. Click **Failed Orders**.

The **Failed Order** page appears as shown in the following figure:

Betterthat Failed Order

2 records found

	Betterthat Order Id	Status	Reason	Order Date	Order Data	Order Items
<input type="checkbox"/>		inprogress	8517 not exist on store	2021-08-24		
<input type="checkbox"/>		inprogress	8516 not exist on store	2021-08-24		

4. This page displays the failed orders with the order id and the reason for the failure.

5. To view order data, click on the **View** button. All the data will be displayed as shown below:

Order Info ✕

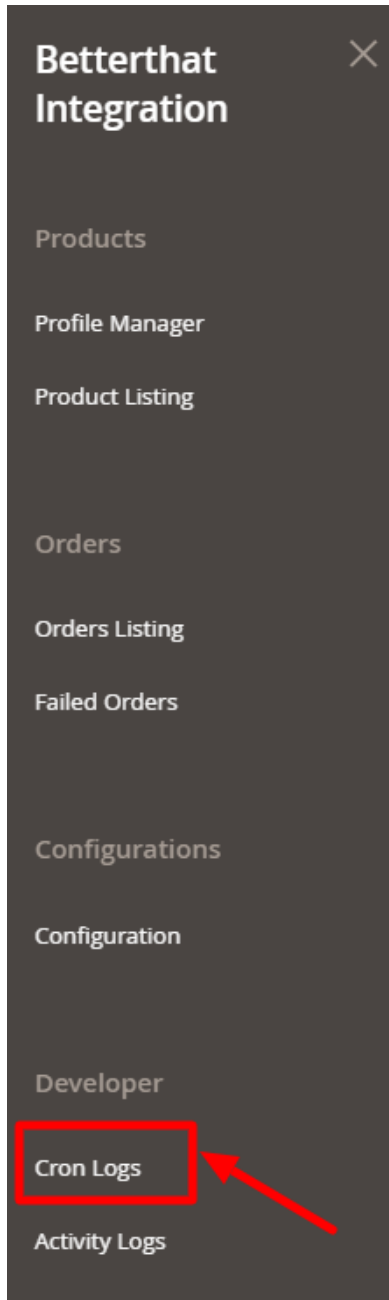
Cancel

_id	is_multi	shipment_response																										
	false	<table><tr><th>shipment_id</th><th>shipment_creation_date</th><th>items</th></tr><tr><td></td><td>2021-08-24T16:43:00+10:00</td><td><table><tr><th>weight</th><th>item_id</th><th>item_reference</th><th>tracking_details</th><th>product_id</th><th>item_summary</th><th>item_conts</th></tr><tr><td>1</td><td></td><td>SKU-1</td><td><table><tr><th>article_id</th><th>consignment_id</th></tr><tr><td></td><td></td></tr></table></td><td>FPP</td><td><table><tr><th>status</th></tr><tr><td>Created</td></tr></table></td><td></td></tr></table></td></tr></table>	shipment_id	shipment_creation_date	items		2021-08-24T16:43:00+10:00	<table><tr><th>weight</th><th>item_id</th><th>item_reference</th><th>tracking_details</th><th>product_id</th><th>item_summary</th><th>item_conts</th></tr><tr><td>1</td><td></td><td>SKU-1</td><td><table><tr><th>article_id</th><th>consignment_id</th></tr><tr><td></td><td></td></tr></table></td><td>FPP</td><td><table><tr><th>status</th></tr><tr><td>Created</td></tr></table></td><td></td></tr></table>	weight	item_id	item_reference	tracking_details	product_id	item_summary	item_conts	1		SKU-1	<table><tr><th>article_id</th><th>consignment_id</th></tr><tr><td></td><td></td></tr></table>	article_id	consignment_id			FPP	<table><tr><th>status</th></tr><tr><td>Created</td></tr></table>	status	Created	
shipment_id	shipment_creation_date	items																										
	2021-08-24T16:43:00+10:00	<table><tr><th>weight</th><th>item_id</th><th>item_reference</th><th>tracking_details</th><th>product_id</th><th>item_summary</th><th>item_conts</th></tr><tr><td>1</td><td></td><td>SKU-1</td><td><table><tr><th>article_id</th><th>consignment_id</th></tr><tr><td></td><td></td></tr></table></td><td>FPP</td><td><table><tr><th>status</th></tr><tr><td>Created</td></tr></table></td><td></td></tr></table>	weight	item_id	item_reference	tracking_details	product_id	item_summary	item_conts	1		SKU-1	<table><tr><th>article_id</th><th>consignment_id</th></tr><tr><td></td><td></td></tr></table>	article_id	consignment_id			FPP	<table><tr><th>status</th></tr><tr><td>Created</td></tr></table>	status	Created							
weight	item_id	item_reference	tracking_details	product_id	item_summary	item_conts																						
1		SKU-1	<table><tr><th>article_id</th><th>consignment_id</th></tr><tr><td></td><td></td></tr></table>	article_id	consignment_id			FPP	<table><tr><th>status</th></tr><tr><td>Created</td></tr></table>	status	Created																	
article_id	consignment_id																											
status																												
Created																												

10. Cron Logs

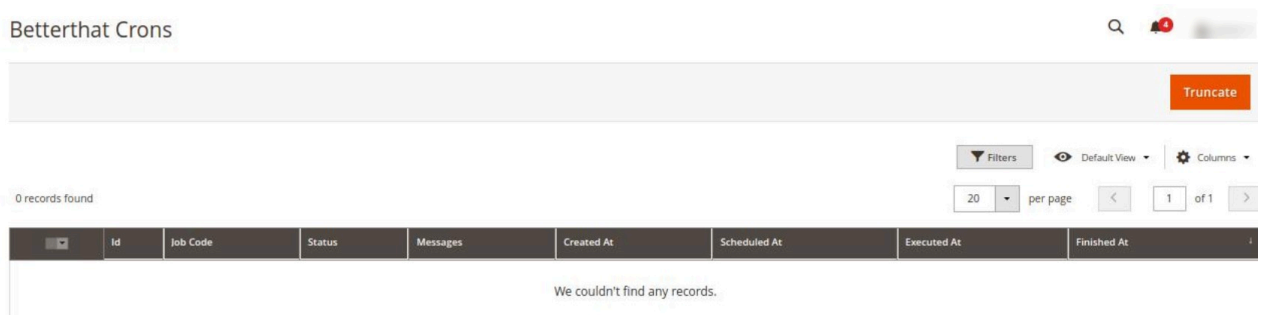
To view Cron Details

1. Go to the **Magento Admin Panel**.
2. On the left navigation bar, click the **Better That Integration** menu.
The menu appears as shown below:



3. Click on **Cron Logs**.

The **Cron** page appears as shown below:

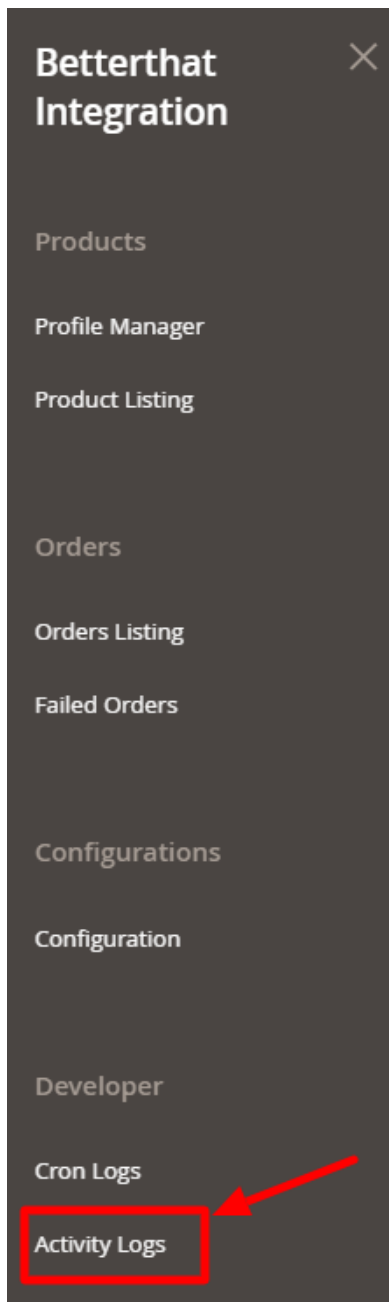


4. To delete all the cron logs, click the **Truncate** button.

11. Activity Logs

To view Activity Details

1. Go to the **Magento Admin Panel**.
2. On the left navigation bar, click the **Better That Integration** menu.
The menu appears as shown below:



3. Click on **Activities**.
The **Activity Log** page appears as shown in the following figure:

Activity Logs

4

Truncate

Filters

Default View

Columns

22 records found

20 per page1 of 2

Id	Message	Channel	Level	Date	Context
1	Save Product/Offer Response	Betterthat	ERROR	2021-09-08 14:52:30	
2	Save Product/Offer Response	Betterthat	ERROR	2021-09-08 15:55:17	
3	Save Product/Offer Response	Betterthat	ERROR	2021-09-08 15:55:19	
4	Reject Order	Betterthat	ERROR	2021-09-08 15:56:32	

4. The Activity details will be displayed here.