

# **Zalora Integration for Magento 2 User Guide**

by CedCommerce Products Documentation

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## 1. Overview

Zalora, founded in 2012 is the fastest growing ecommerce marketplace in the Asian region. It is present in Singapore, Indonesia, Malaysia & Brunei, the Philippines, Hong Kong, and Taiwan regions. Zalora is the favorite fashion destination of the people in this region. The top-selling products on Zalora are Tops, Dresses, Bags, Shoes, Outerwear. In the year 2013, Zalora launched its app and presently it has over 10 million downloads.

Zalora Integration for Magento 2 is a multichannel integration that provides an interface to connect your Magento store to the Zalora marketplace. The extension enables you to smoothly upload products on the Zalora and sell hassle-free. It also enables the merchants to synchronize the price, inventory, and other product details at regular intervals of time.

### Key Features of Zalora Integration for Magento 2

- **Bulk Product Upload:** Enables the sellers to upload products in bulk on the Zalora marketplace in just a single click saving their time and efforts.
- **Product Category Mapping:** This extension follows many to one category mapping technique allowing sellers to map many categories of Magento store to a single category of Zalora marketplace.
- **Automatic Synchronisation:** There is the automatic synchronization of the product listing, order, inventory, price in real-time at regular intervals of time.
- **Cron Management:** With the help of the crons, the order status and inventory are updated automatically every 15 minutes.
- **Feed Management:** Whenever any order is created then this feature of the extension creates feeds for that particular order making it easier for the sellers to check the errors if any.
- **Automated Shipment:** The sellers can automate the shipment of the orders and their status through various processes of shipment.

## 2. How to Install Zalora Magento 2 Integration

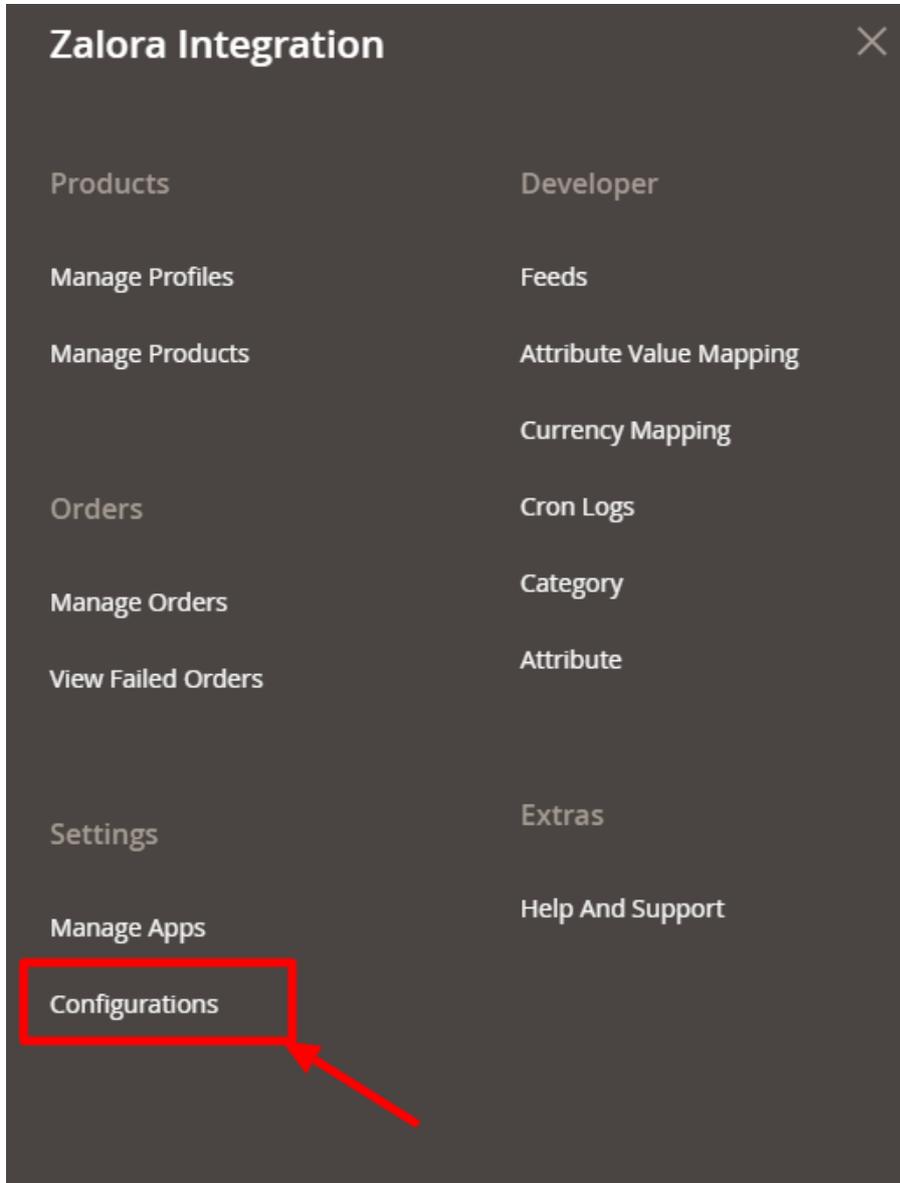
### To install the extension

1. Log in to the **FTP**, and then go to Magento 2 root folder (generally present under the *public\_html* folder).
2. Create a new folder named *code* under the *app* folder; under *code* folder, create a folder named *Ced*.
3. Now you have to extract two files:
  - Firstly, extract the *vendor/cedcommerce/seller-center-sdk-php* in the *vendor/cedcommerce/\**
  - Secondly, extract the *Ced/Zalora, Ced/Integrator* in the *app/code/Ced/\**
4. After extracting the above package, we move on to adding the SDK mapping.
  - Go to the main *composer.json* file
  - Perform the following 2 actions in *autoload-ps4* node:
    - a. "RocketLabs\\SellerCenterSdk\\Core\\": "vendor/cedcommerce/seller-center-sdk-php/src/RocketLabs/SellerCenterSdk/Core/",
    - b. "RocketLabs\\SellerCenterSdk\\Endpoint\\": "vendor/cedcommerce/seller-center-sdk-php/src/RocketLabs/SellerCenterSdk/Endpoint/"
5. Now run the following upgrade command in *cmd*
  - *composer dump*
  - *bin/magento setup:upgrade*
  - *bin/magento setup:di:compile*
  - *bin/magento setup:static-content:deploy -f*
  - *bin/magento indexer:reindex*
  - *bin/magento c:f*

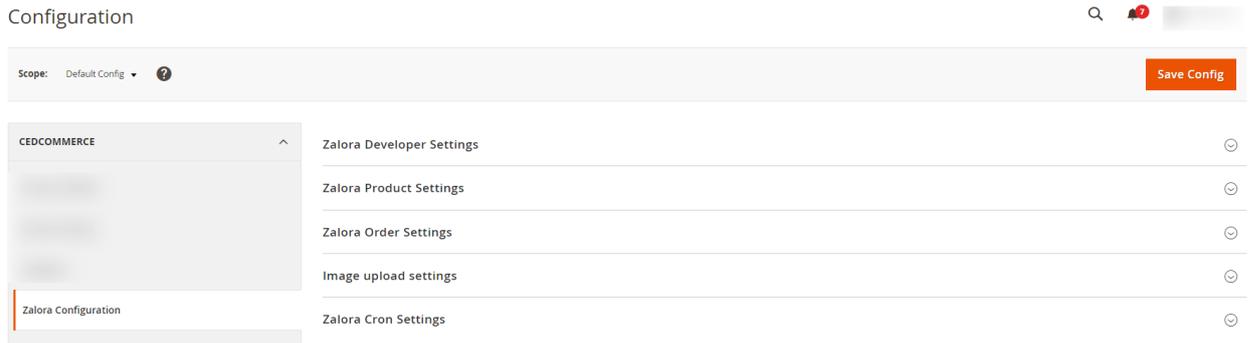
## 3. Configuration Settings

**To Set up the Configuration Settings,**

1. Go to the **Magento 2 admin panel**.
2. On the left navigation bar, click on the **Zalora Integration** menu.  
The appears as shown below:



3. Click on **Configuration**.  
The **Zalora Configuration page** appears as shown below:



4. In the right panel, click the **Zalora Developer Settings** tab.  
The **Zalora Developer Settings** tab is expanded and the relevant fields appear as shown in the following figure:



5. In the **Zalora Settings**, do the following steps:
  - In the **Debug**, select **Yes** if you want to create the logs.
6. Scroll down and click on **Zalora Product Settings**, the section is expanded as shown below:



7. Under **Zalora Product Settings**, do the following steps:
  - Click on **Zalora Price Settings**, the section is expanded as shown below:

⌵ Zalora Price Settings

**Product Price** [global] Default Magento Price ▼  
Select to send a different product price to Zalora

**Include Taxes** [global] Yes ▼  
Add taxes to product price to be sent to Zalora

**Parent Values In Case Of Configurable Product** [website]

- Activity
- Feed Errors
- Amazon Status
- amazon product url
- Amazon Profile Id
- Amazon profile Used Product Attribute List
- amazon review url
- Validation Errors
- ASIN
- Bullets

Choose The Attribute Values That Will Be Fetched From Configurable Product

[website]

- Activity ----> multiselect type
- Feed Errors ----> text type
- Amazon Status ----> text type
- amazon product url ----> text type
- Amazon Profile Id ----> text type
- Amazon profile Used Product Attribute List ----> text type
- amazon review url ----> text type
- Validation Errors ----> text type
- ASIN ----> text type
- Bullets ----> textarea type

Choose The Attribute Values That Will Be Used In Profile

- In the **Product Price**, list, select one of the following options:

  - **Increase by Fixed Price:** If selected, then the Modify by Fix Price field appears.
  - **Increase by Fixed Percentage:** If selected, then the Modify by Percentage Price field appears.  
 Enter the numeric value to increase the price of the Zalora, product price by the entered value % of Magento 2 price.  
*For Example,*  
 Magento 2 price + 5% of Magento 2 price.  
 Magento 2 Price = 100  
 Select **Increase By Fixed Percentage** option  
**Modify by Percentage Price = 5**  
 $100 + 5\% \text{ of } 100 = 100 + 5 = 105$   
 Thus, Zalora Product Price = 105
  - **Decrease by Fixed Price:** If selected, then the **Modify by Fix Price** field appears.
  - **Decrease by Fixed Percentage:** If selected, then the **Modify by Percentage Price** field appears.  
 Enter the numeric value to decrease the price of the Zalora product price by the entered value % of Magento 2 price  
*For Example,*  
 Magento 2 price – 5% of Magento 2 price.  
 Magento 2 Price = 100  
 Select **Decrease By Fixed Percentage** option  
**Modify by Fix Price = 5**  
 $100 - 5\% \text{ of } 100 = 100 - 5 = 95$   
 Thus, Zalora Product Price = 95
- In **Include Taxes**, select **Yes** to add taxes to the product price to be sent to Zalora.

- In **Parent Values In Case Of Configurable Product**, choose the attribute values that will be fetched from the configurable product.
- Click on **Zalora Inventory Settings**, the section is expanded as shown below:

☰ Zalora Inventory Settings

Set Inventory on Basis of Threshold [global]  ▼  
 Choose yes to send inventory on Zalora by condition

Inventory Threshold Value [global]   
 Set inventory quantity on which lesser and greater condition can control.

Send Inventory for Lesser Than Threshold Case [global]   
 Send Quantity to Zalora for those products, whose inventory is LESSER than the inventory threshold.

Send Inventory for Greater Than Threshold Case [global]   
 Send Quantity to Zalora for those products, whose inventory is GREATER than the inventory threshold.

- Under **Zalando Inventory Settings**, do the following steps:
  - In the **Set Inventory on Basis of Threshold** list, select **Enable** option if required to set the inventory based on a threshold.
 

**Note:** Only when the admin selects **Enable**, other fields appear. Threshold Inventory is the minimum count of an item that the store owner wants to keep in stock.
  - In the **Inventory Threshold Value** box, enter the required value.
  - In the **Send Inventory for Lesser Than Threshold Case** box, enter the required value.
  - In the **Send Inventory for Greater Than Threshold Case** box, enter the required value.
- Click on **Zalora Product Upload Settings**, the section is expanded as shown below:

☰ Zalora Product Upload Settings

Zalora Attribute Id [global]  ▼  
 Products which have this Attribute and its value is 1 those products will be displayed in Zalora Product grid.

Zalora Markdown Discount [global]  ▼  
 Markdown discount which will send the discount amount if added to a product

- Under **Zalora Product Upload Settings**, do the following steps:
  - In **Zalora Attribute Id**, products that have this Attribute and its value are 1 those products will be displayed in the Zalora Product grid.
  - In **Zalora Markdown Discount**, select the markdown discount which will send the discount amount if added to a product.
- Now scroll down and click on **Zalora Product Update Settings**, the section is expanded as shown below:

⏪ Zalora Product Update Settings

Select the attribute that you want to update on Zalora [website]

- Activity
- amazon product url
- amazon review url
- ASIN
- Category Gear
- Categories
- Cdon Feed Errors
- Cdon Product Status
- Cdon Profile Id
- Cdon Validation Errors

- Under **Zalora Product Upload Settings**, do the following steps:
  - In **Select the attribute that you want to update on Zalora**, choose the attribute to update on the Zalora marketplace.

8. Now scroll down and click on **Zalora Order Settings**, the section is expanded as:

Zalora Order Settings ⏪

Zalora Order Id Prefix [global]   
Prefix for Zalora Increment ID

Auto invoice imported order [global]  ▼  
Auto Invoice Order Imported from Zalora in any case of successfull import.

Notification Email [global]

Auto cancel failed order [global]  ▼  
Auto Cancel Order on Zalora in any case of failure such as 'No Inventory'.

Enable Notification [global]  ▼  
Order import notification via email to store admin

9. Under **Zalora Order Settings**, do the following steps:
- In the **Zalora Order Id Prefix**, enter the unique prefix id for your Zalora orders.
  - In **Auto Invoice Imported Order**, select **Enable** to automatically Import from Zalora in any case of successful import.
  - In **Notification Email**, enter the email id on which you want to receive the notifications.
  - In **Auto Cancel Failed Order**, select **Enable** to automatically cancel the failed orders.
  - In **Enable Notification**, select **Enable** to receive the notifications.

10. Now scroll down and click on **Image Upload Settings**, the section is expanded as shown below:

Image upload settings



**Status** [global]

Image Upload Status

**Host** [global]

Host url

**Username** [global]

Username to login

**Password** [global]

Password for login

**Location** [global]

Path where the image is stored

11. Under **Image Upload Settings**, do the following steps:
  - In **Status**, select Enable, to change the image upload status.
  - In **Host**, enter the host URL.
  - In **Username**, enter the username for login.
  - In **Password**, enter the password.
  - In **Location**, enter the path where the image is stored.

12. Now click on the section **Zalora Cron Settings**, the section is expanded as:

Zalora Cron Settings

**Order Cron** [global]

Order Fetch Cron

**Order cron Expression** [global]

Product Feed Update Expression

**Inventory|Price Cron** [global]

Inventory Sync Cron

**Inventory Price Updating Expression** [global]

Price and Inventory updating Expression

**Product Feed Update** [global]

Update the Product Feeds using cron

**Product Feed Update Expression** [global]

Product Feed Update Expression

**Product Photo Update** [global]

Update the Product Photo using cron. This will update if product is uploaded

**Product Photo Update Expression** [global]

Product Feed Update Expression

**Product Update Cron** [global]

Changes to product will update in Zalora

**Product Update Expression** [global]

Product Update Expression

**Sync Updated Configurable Products** [global]

This will sync configurable products where the Last Updated Date has recently changed and Sync all products information to Sellercenter

**Sync Updated Configurable Products Expression** [global]

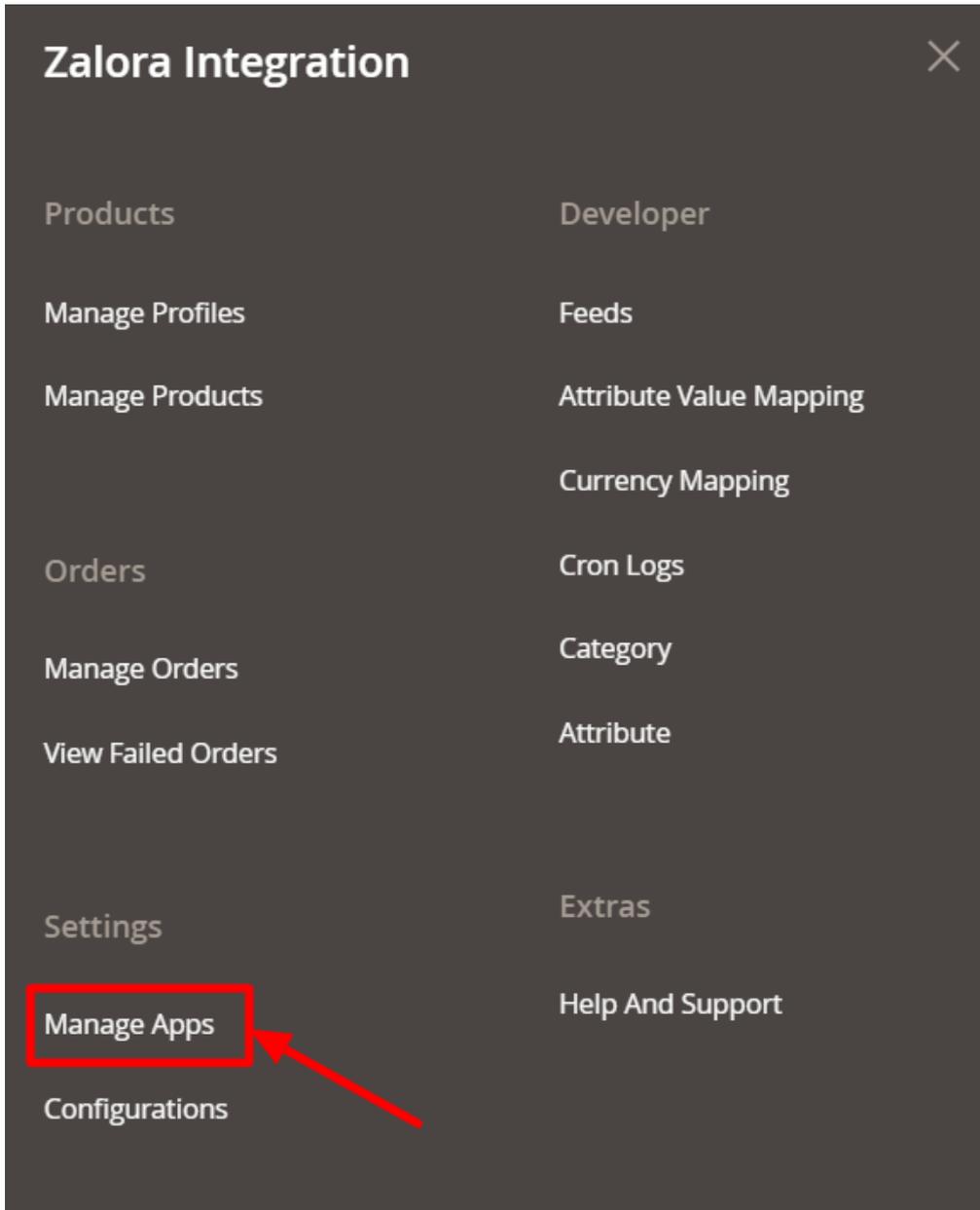
Last update Expression

13. Under this **Zalora Cron Settings**, do the following steps
  - In the **Order Cron** list, select the **Enable** option to enable the fetch order cron.
  - In **Order cron Expression**, select the duration at which you want the order cron to run.
  - In **Inventory|Price Cron**, select **Enable** to sync Inventory and Price.
  - In **Inventory Price Updating Expression**, select the duration in which you want inventory and price to be synced.
  - In **Product Feed Update**, select **Enable** to update the product feeds.
  - In **Product Feed Update Expression**, select the duration in which you want the feeds to be updated.
  - In **Product Photo Update**, select **Enable** to update the product photo.
  - In **Product Photo Update Expression**, select the duration to run this cron.
  - In **Product Update Cron**, select **Enable** to update products.
  - In **Product Update Expression**, select the duration at which you want to update the products.
  - In **Sync Updated Configurable Products**, select **Enable** to synchronise the configurable products.
  - In **Sync Updated Configurable Products Expression**, select the duration at which you want to sync the configurable products.
14. Click the **Save Config** button to save the entered values and information.  
The configuration will be saved.

## 4. Manage Apps

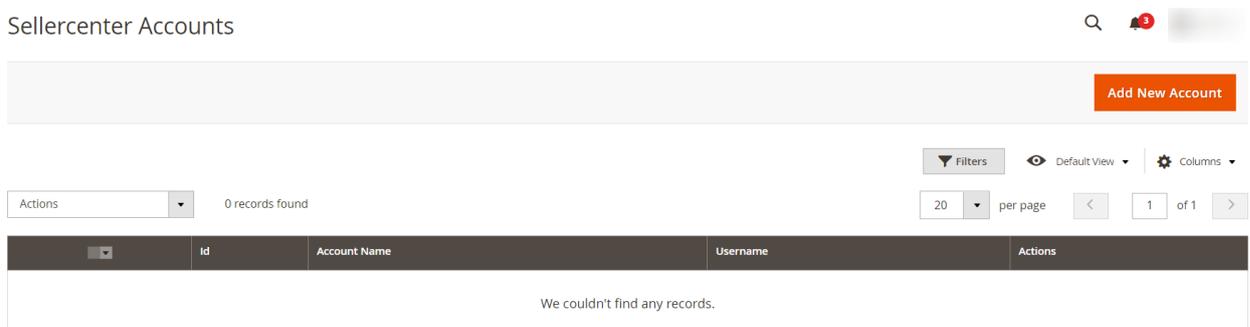
### To Manage Apps,

1. Go to the **Magento 2 admin panel**.
2. On the left navigation bar, click on the **Zalora Integration** menu.  
The appears as shown below:



3. Click on **Manage Apps**.

The **Sellercenter Accounts** page appears as shown in the following figure:



4. To add a new account, click on the **Add New Account** button in the top right corner. You will be redirected to a new page:

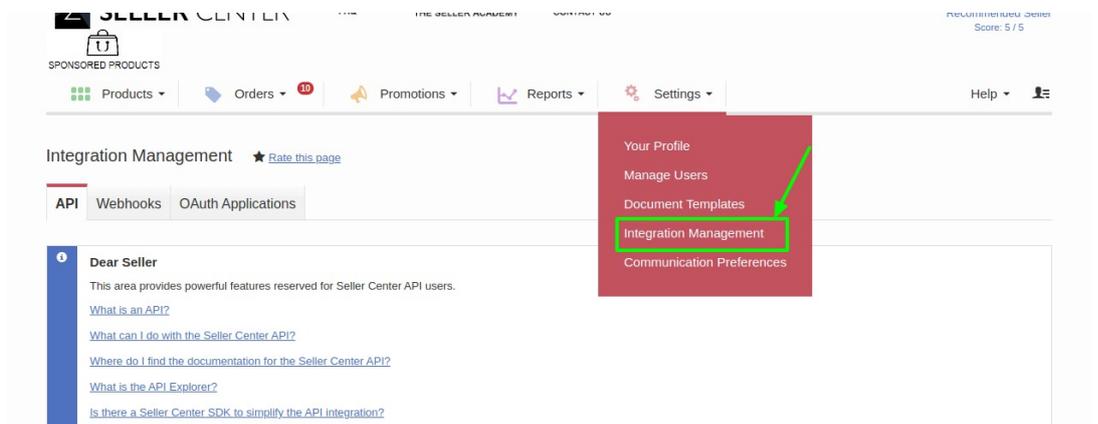
The screenshot shows the 'Add Account' form with the following fields and options:

- Account Version: 1.0
- Account Name: [Empty text input]
- Marketplace: Zalora
- Account Type: Sandbox
- Sellercenter Product Attribute: --Please Select--
- Username: [Empty text input]
- Api Key: [Empty text input] with a 'Validate' button next to it.

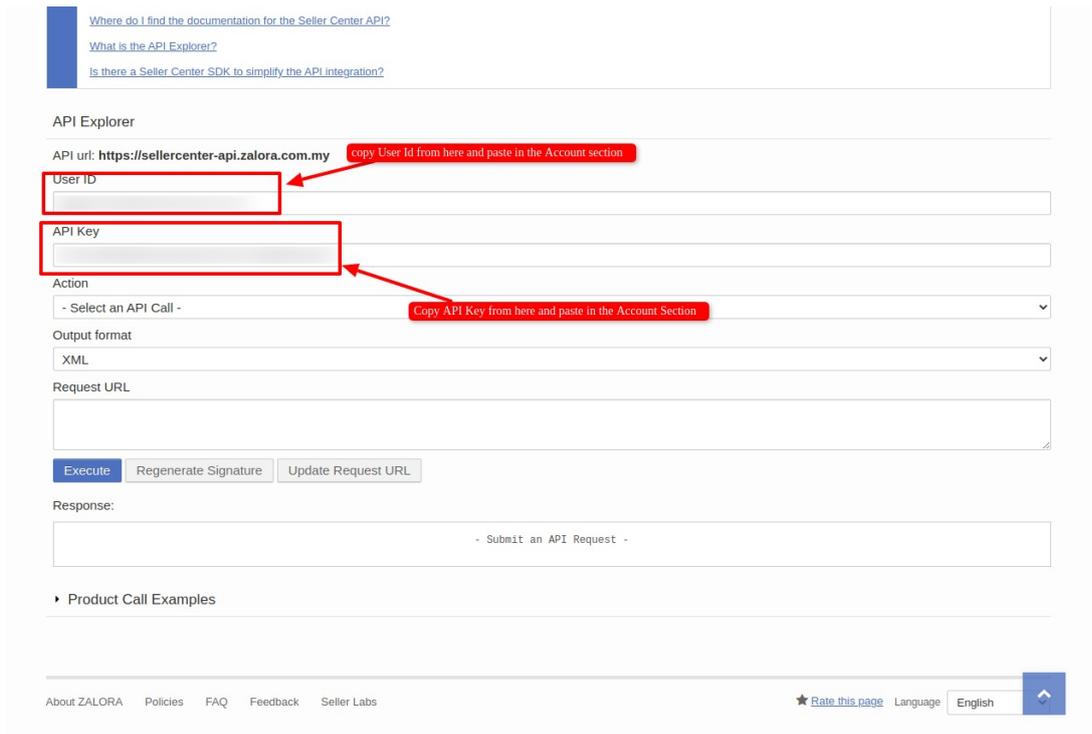
At the top right, there are navigation buttons: 'Back', 'Save', and 'Save and Continue Edit'. The page title is 'Add Account' and there is a search icon and a notification bell icon.

5. Under **Account Information**, do the following steps:

- In **Account Version**, the version of the store will be selected.
- In **Account Name**, enter the name of the account.
- In **Marketplace**, select the marketplace.
- In **Account Type**, select the type of Account, i.e., Sandbox or Live.
- In **Sellercenter Product Attribute**, select the attribute.
- For **Username** and **API Key**, follow the below steps-
  - Go to your **Zalora Seller panel** and under **Settings** click on **Integration Management**.



- You will be redirected to the following page:



- Now **Copy the User Id, and API Key** from here and **paste** them into the Magento Admin Panel.

6. Click on **Store**, the section is expanded as shown below:



7. In **Default Store**, select the store view.

8. Click on the **Save** button.

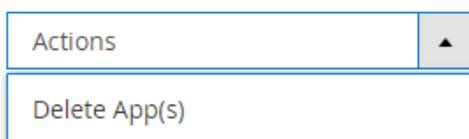
New Account will be created and shown on the Manage Account grid.

### **To Edit Existing Apps.**

1. On the **Manage Apps** page, under the **Actions** column, click on the **Edit** button.
2. After clicking on Edit you will be redirected to the Account page.
3. You can edit the required information and then click on the **Save** button.  
The details will be saved.

### **To Perform Actions in Bulk-**

1. In the **Manage Apps** page, select the desired accounts you want to perform the Actions.
2. Then click on **Actions** on the left side of the page:



3. Click on **Delete Apps**.  
The selected apps will be deleted in bulk.

## 5. Manage Profiles

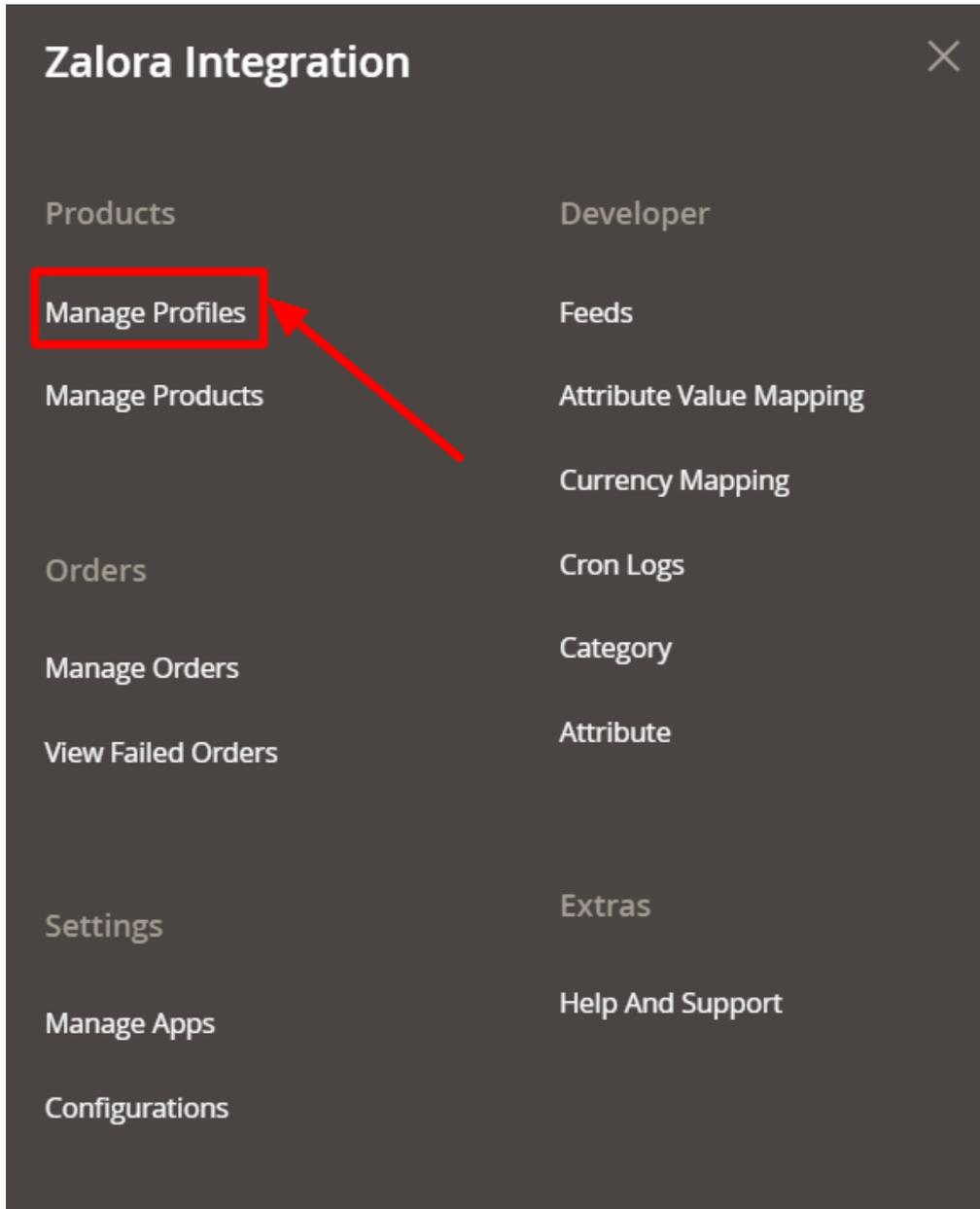
*Admin can do the following tasks:*

- Add a new profile
- Edit the existing profile
- Upload profile products to Zalora
- Deleting profiles
- Bulk Action on the Selected Profiles

### 5.1. Add a New Profile

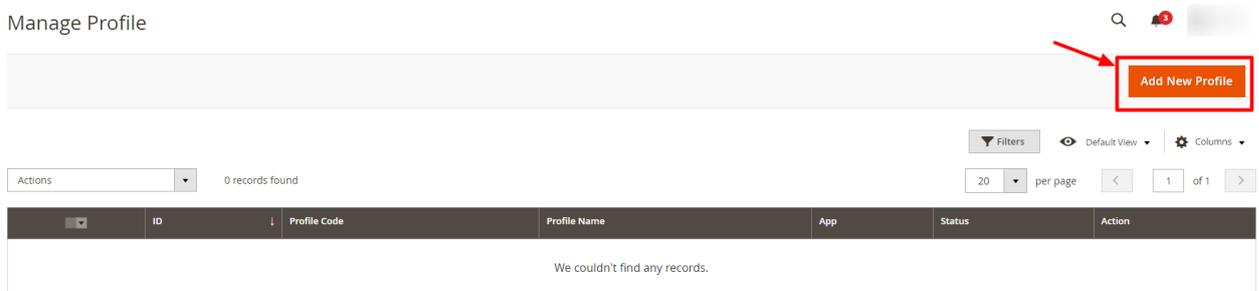
**To Add New Profile,**

1. Go to the **Magento 2 admin panel**.
2. On the left navigation bar, click on the **Zalora Integration** menu.  
The appears as shown below:



3. Click on **Manage Profiles**.

The **Manage Profile** page appears as shown in the following figure:

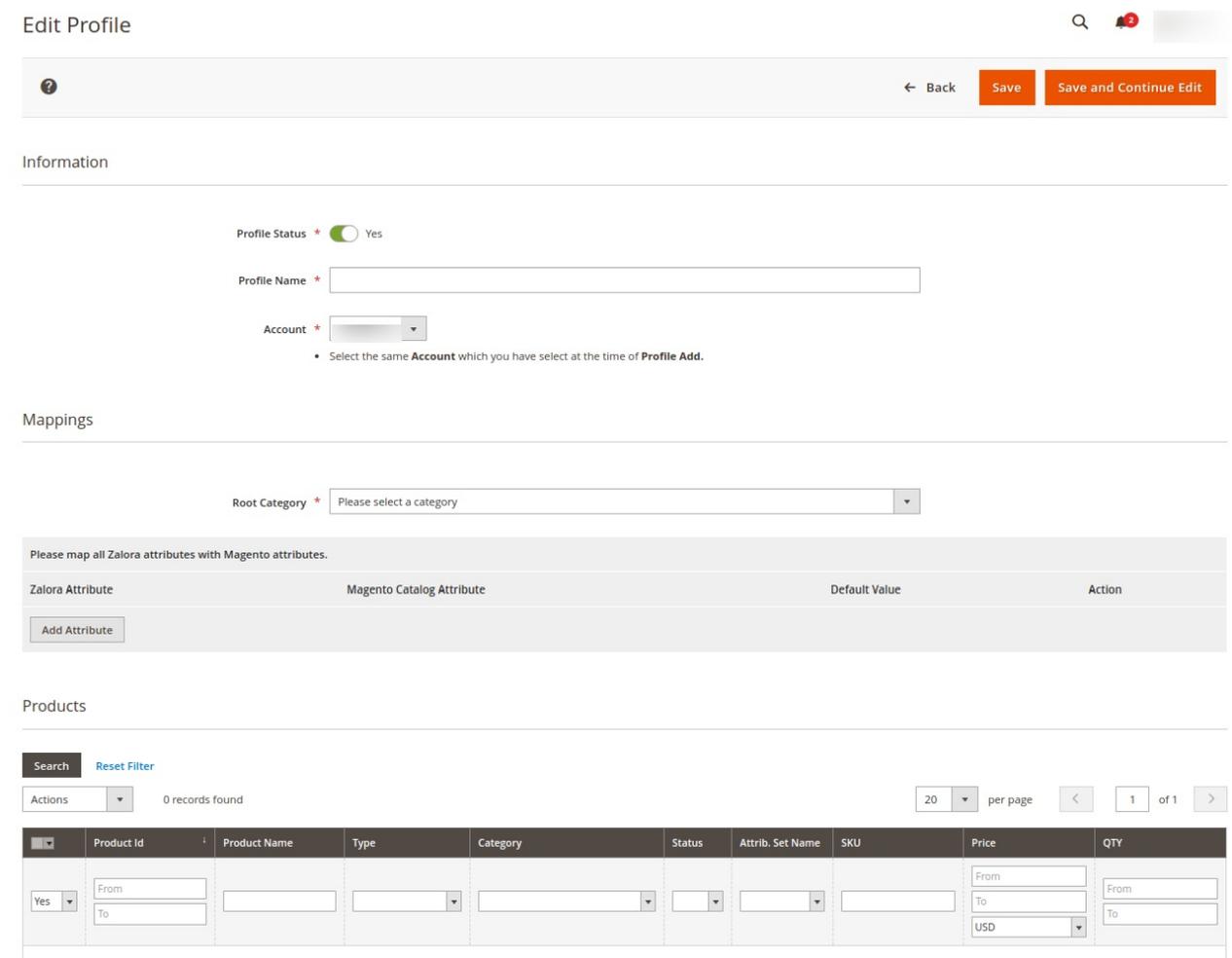


4. Click on the **Add New Profile**

The **Select Account** page appears as shown in the following figure:



5. Select the account for which you want to add a new profile. Click on Edit and you will be redirected to the Add New Profile Page.



6. Under **Information**, do the following steps:
  - a. In **Profile Status**, select **Yes** to enable the status of the profile.
  - b. In **Profile Name**, enter the name for the profile.
  - c. In **Account**, select the account for the profile.
7. Scroll down to **Mappings** Sections.
8. Now map the Zalora attributes with the Magento attributes. You may also add attributes by clicking on the **Add Attribute** button.

## Mappings

Root Category \*

Please map all Zalora attributes with Magento attributes.

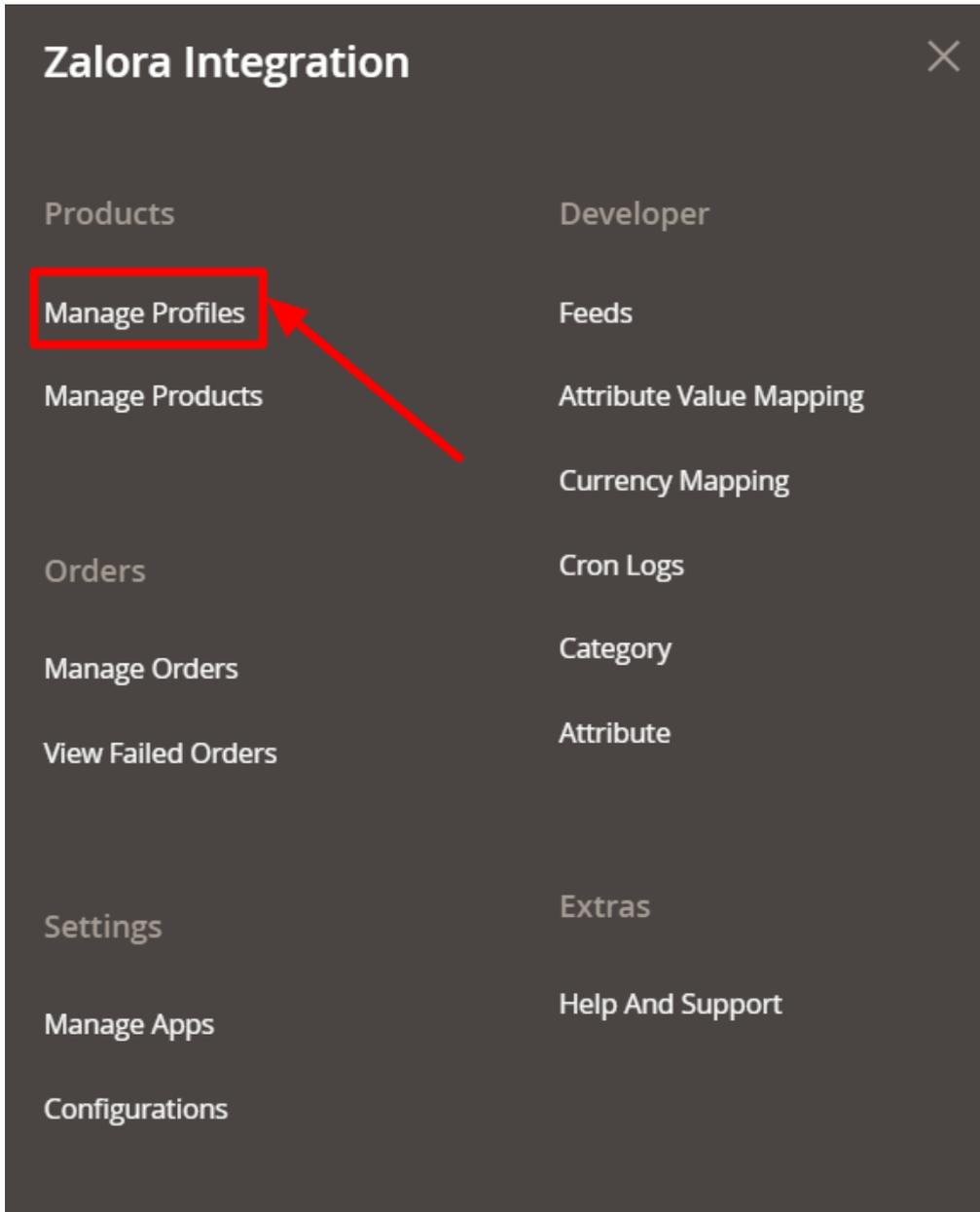
Zalora Attribute	Magento Catalog Attribute	Default Value	Action
<input type="text"/>	<input type="text" value="-please select-"/>	<input type="text"/>	<input type="button" value="Delete"/>
<input type="text"/>	<input type="text" value="-please select-"/>	<input type="text"/>	<input type="button" value="Delete"/>
<input type="text"/>	<input type="text" value="-please select-"/>	<input type="text"/>	<input type="button" value="Delete"/>
<input type="text"/>	<input type="text" value="-please select-"/>	<input type="text"/>	<input type="button" value="Delete"/>

9. Scroll down to **Products** section and make the required changes here.
10. Click **Save** on the top right side of the page.  
The profile will be saved.

## 5.2. Edit Existing Profile

### To edit the existing profile

1. Go to the **Magento 2 admin panel**.
2. On the left navigation bar, click on the **Zalora Integration** menu.  
The appears as shown below:



3. Click on **Manage Profiles**.

The **Manage Profile** page appears as shown in the following figure:



4. Scroll down to the required profile row.
5. In the **Action** column of the respective row, click the **Edit** button as highlighted in the above image. The profile editing page appears as shown in the following figure:

Edit Profile 🔍

---

← Back
Delete
Save
Save and Continue Edit

Information

Profile Status \*  Yes

Profile Name \*

Account \*

• Select the same **Account** which you have select at the time of **Profile Add**.

Mappings

Root Category \*

Category Level 1 \*

Category Level 2 \*

Category Level 3 \*

Please map all Zalora attributes with Magento attributes.

Zalora Attribute	Magento Catalog Attribute	Default Value	Action
<input type="text" value="Size"/>	<input type="text" value="Size"/>	<input type="text"/>	<input type="text"/>
<input type="text" value="Gender"/>	<input type="text" value="Default Value"/>	<input type="text"/>	<input type="text"/>
<input type="text" value="SkuSupplierConfig"/>	<input type="text" value="SKU"/>	<input type="text"/>	<input type="text"/>
<input type="text" value="Name"/>	<input type="text" value="Product Name"/>	<input type="text"/>	<input type="text"/>
<input type="text" value="Brand"/>	<input type="text" value="Default Value"/>	<input type="text" value="Adidas"/>	<input type="text"/>
<input type="text" value="Primary Category"/>	<input type="text" value="Default Value"/>	<input type="text" value="Cologne Gift Sets"/>	<input type="text"/>
<input type="text" value="Price"/>	<input type="text" value="Price"/>	<input type="text"/>	<input type="text"/>
<input type="button" value="Add Attribute"/>			

Products

Search [Reset Filter](#)

Actions  2 records found (2 selected) 20 per page < 1 of 1 >

<input checked="" type="checkbox"/>	Product Id	Product Name	Type	Category	Status	Attrib. Set Name	SKU	Price	QTY
<input type="checkbox"/>	From <input type="text"/> To <input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	From <input type="text"/> To <input type="text"/> USD <input type="text"/>	From <input type="text"/> To <input type="text"/>
<input checked="" type="checkbox"/>	1	Joust Duffle Bag	Simple Product	Gear, Bags	Enabled	Bag		\$34.00	50
<input checked="" type="checkbox"/>	2	Strive Shoulder Pack	Simple Product	Gear, Collections, Bags	Enabled	Bag		\$32.00	100

6. Click the required section, and then make the changes as per requirement in the respective section.

7. Click the **Save** button.

The edited profile is saved and the success message appears on the **Manage Profile** page.

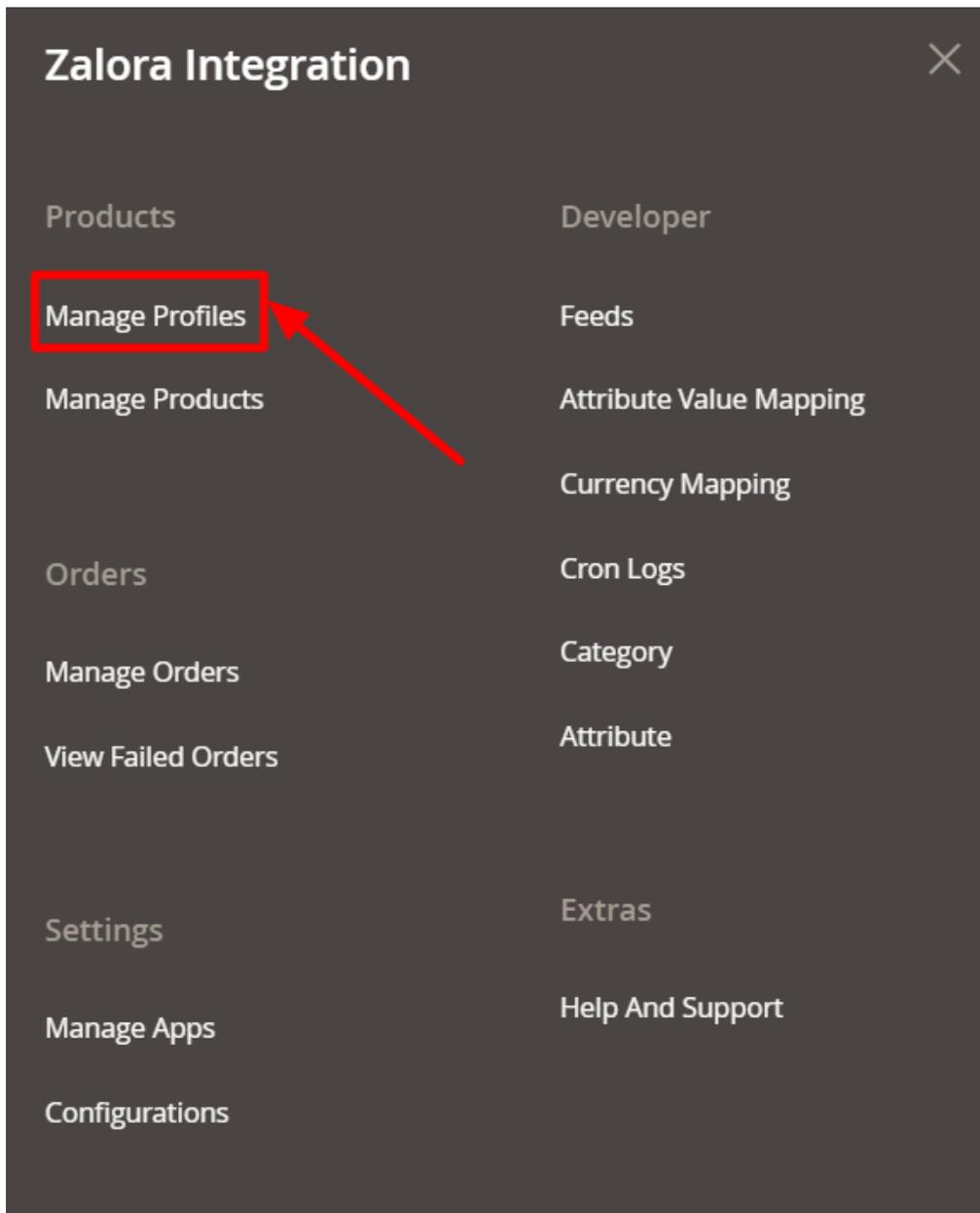
### 5.3. Upload Products to Profile

#### To Upload Products,

1. Go to the **Magento 2 admin panel**.

2. On the left navigation bar, click on the **Zalora Integration** menu.

The appears as shown below:



3. Click on **Manage Profiles**.

The **Manage Profile** page appears as shown in the following figure:

Manage Profile 🔍 3

[Add New Profile](#)

Filters | Default View | Columns

Actions | 1 records found | 20 per page | 1 of 1

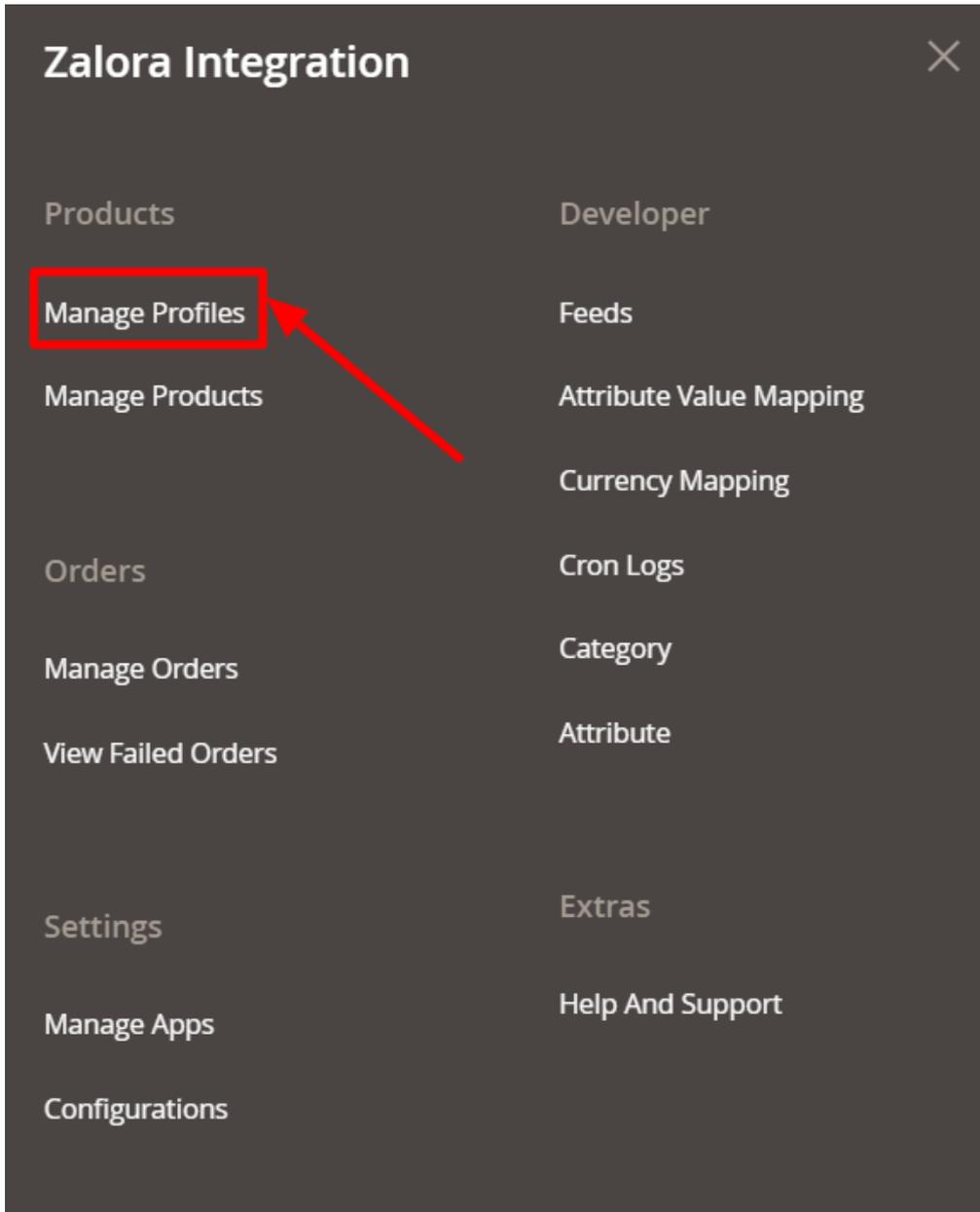
	Id	Name	Category	Status	Actions
<input type="checkbox"/>	20		12184	Enabled	  

4. Scroll down to the required profile row.
5. In the **Action** column of the respective row, click the **Upload** button as highlighted in the above image. You will be navigated to the **Zalora Product Listing** page from where you may take necessary actions.
6. Choose the product you wish to upload.

## 5.4. Delete a Profile

### To Delete Profiles,

1. Go to the **Magento 2 admin panel**.
2. On the left navigation bar, click on the **Zalora Integration** menu.  
The appears as shown below:



3. Click on **Manage Profiles**.

The **Manage Profile** page appears as shown in the following figure:

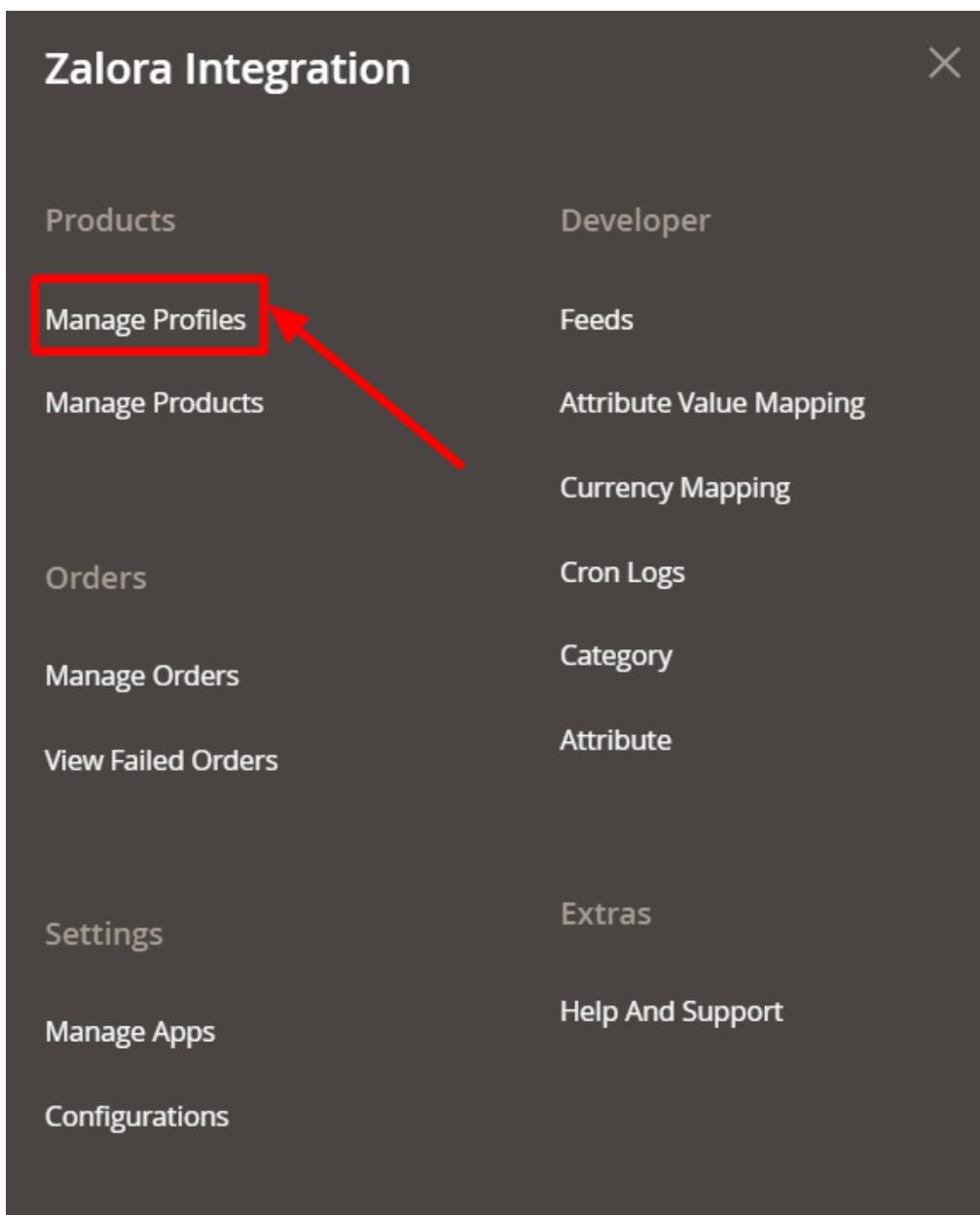


4. On this page, all the available profiles are listed.
5. To delete a profile, click the **Delete** sign as highlighted in the above image.
6. A box will appear asking you to confirm your action of deleting a profile.
7. Click **OK**.  
The profile will be deleted.

## 5.5. Submit Bulk Actions on Profiles

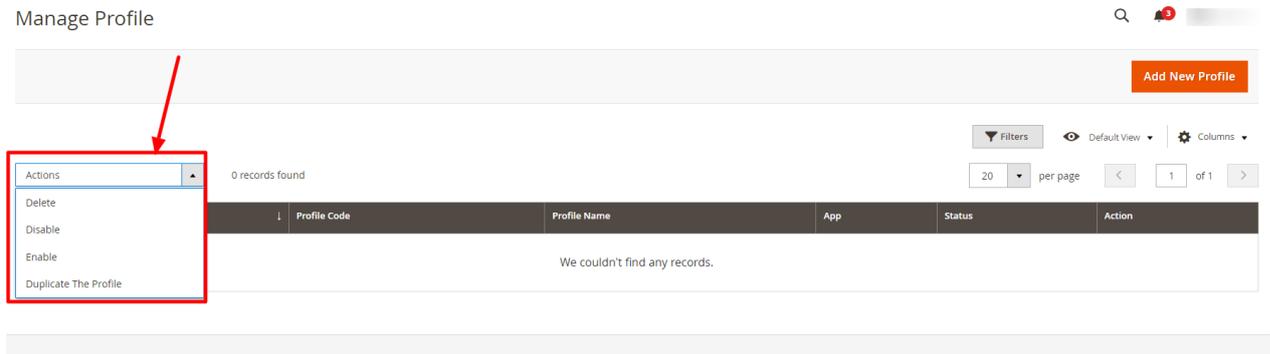
### To perform actions in bulk,

1. Go to the **Magento 2 admin panel**.
2. On the left navigation bar, click on the **Zalora Integration** menu.  
The appears as shown below:



### 3. Click on **Manage Profiles**.

The **Manage Profile** page appears as shown in the following figure:



### 4. Click the **Arrow** button next to the **Actions** field.

The **Actions** list appears as shown in the above image.

### 5. Select the profiles you want to delete, and click the **Delete** option.

The selected profiles are deleted.

### 6. Click on **Disable**, to disable the profile.

The selected profiles are disabled.

### 7. To enable the profile, click on **Enable**.

The selected profiles are enabled.

### 8. To create duplicate profiles, click on **Duplicate The Profile**.

The duplicate profiles will be created.

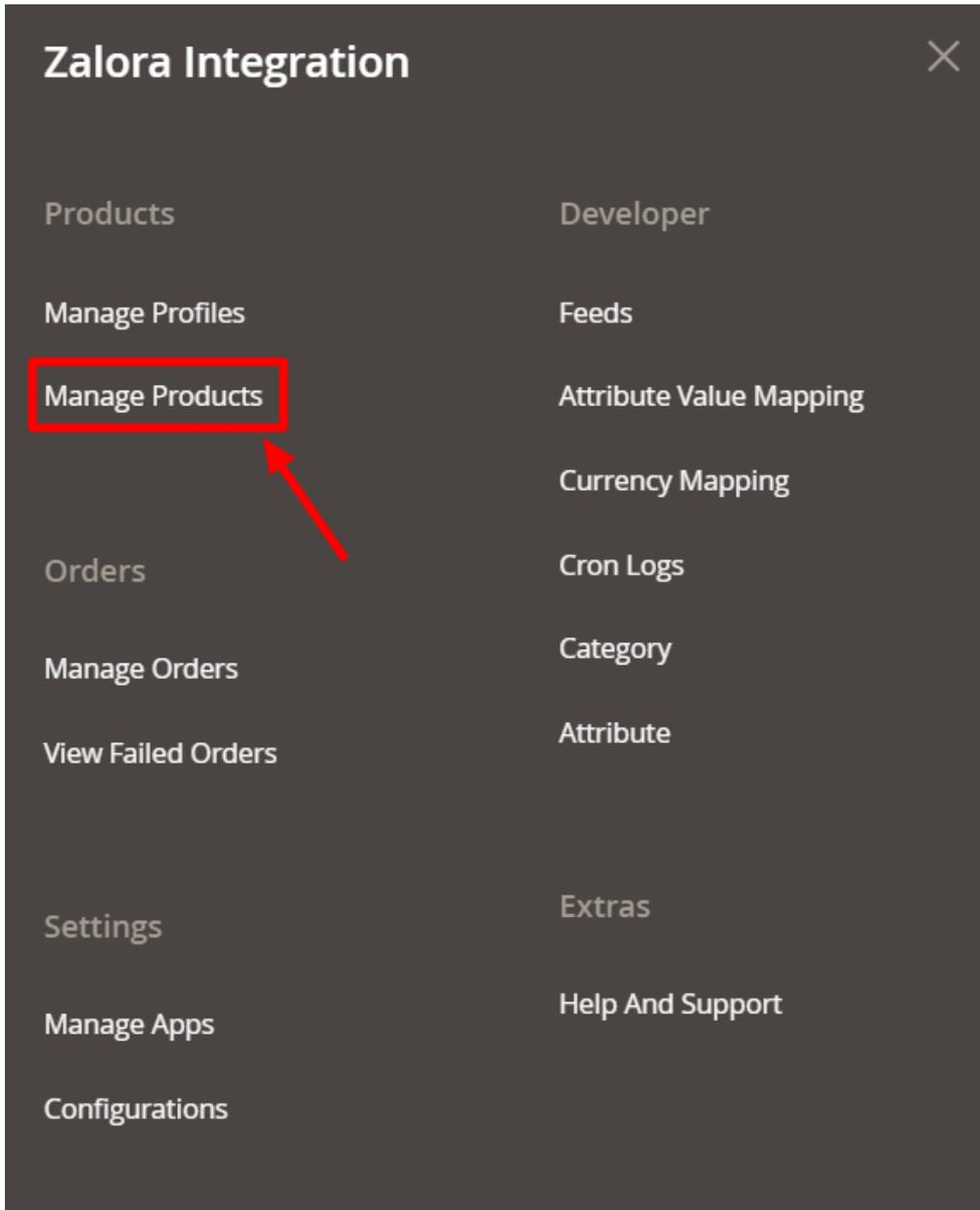
## 6. Manage Zalora Products

### To View Products details,

#### 1. Go to the **Magento 2 admin panel**.

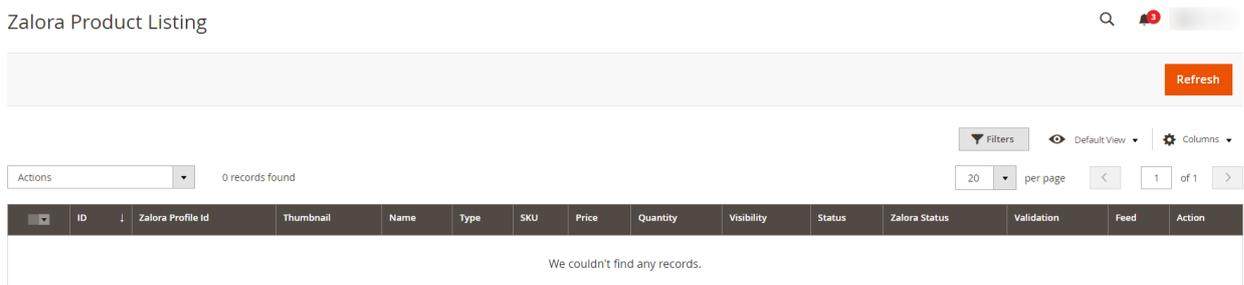
#### 2. On the left navigation bar, click on the **Zalora Integration** menu.

The appears as shown below:



3. Click on **Manage Products**.

The **Zalora Products Listing** page appears as shown in the following figure:

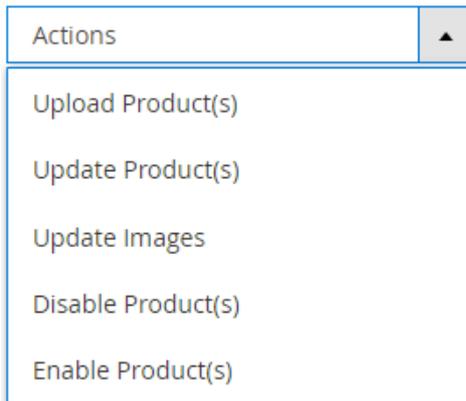


4. Scroll down to the required product row to edit the product or view the existing Zalora product details.

- In the **Action** column of the respective row, click the **Edit** icon.  
The product editing page appears.
- Enter the required information or edit the values in the required fields, and then click the **Save** button.  
The changes are saved and the success message appears on the **Zalora Product Listing** page.

### **To Perform Bulk Actions.**

- In the **Actions** list, click the arrow button.  
A list appears as shown in the figure:

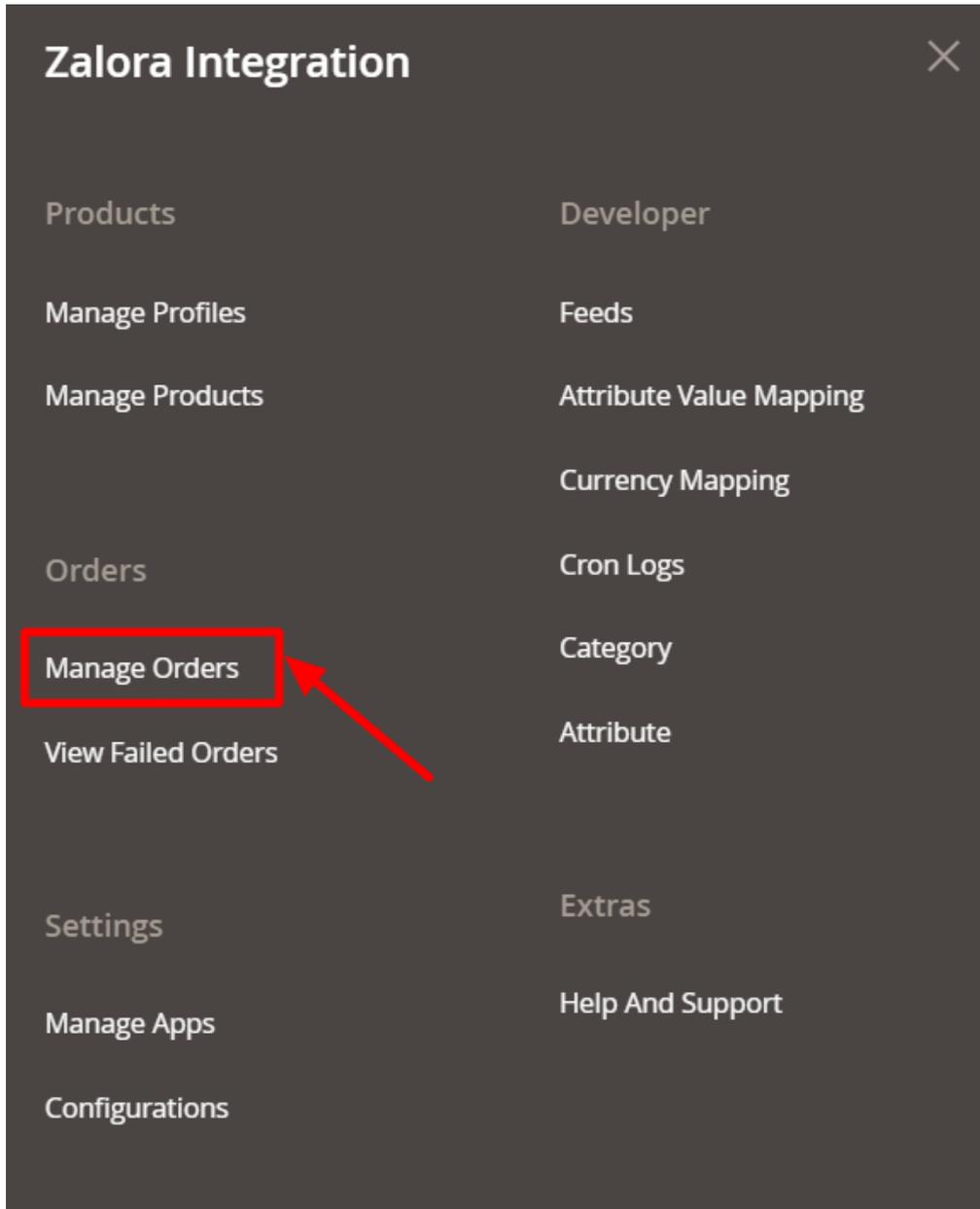


- Under **Actions**, you can perform the following tasks in bulk:
  - To upload products in bulk click on **Upload Product(s)**.
  - To update the products, click on **Update Products(s)**.
  - To update the images of the products, click on **Update Images**.
  - To disable the products, click on **Disable Product(s)**.
  - To enable the products, click on **Enable Product(s)**.

## **7. Manage Orders**

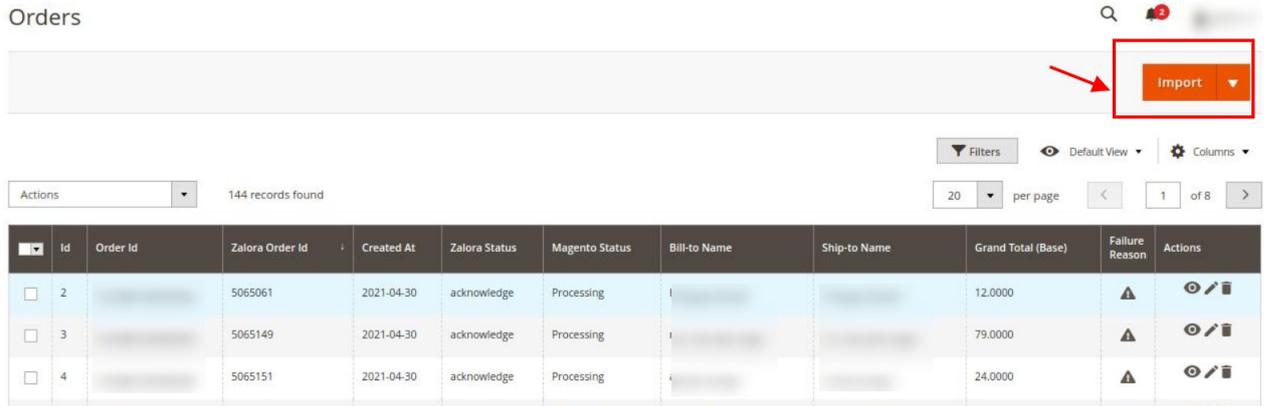
### **To manage orders,**

- Go to the **Magento 2 admin panel**.
- On the left navigation bar, click on the **Zalora Integration** menu.  
The appears as shown below:

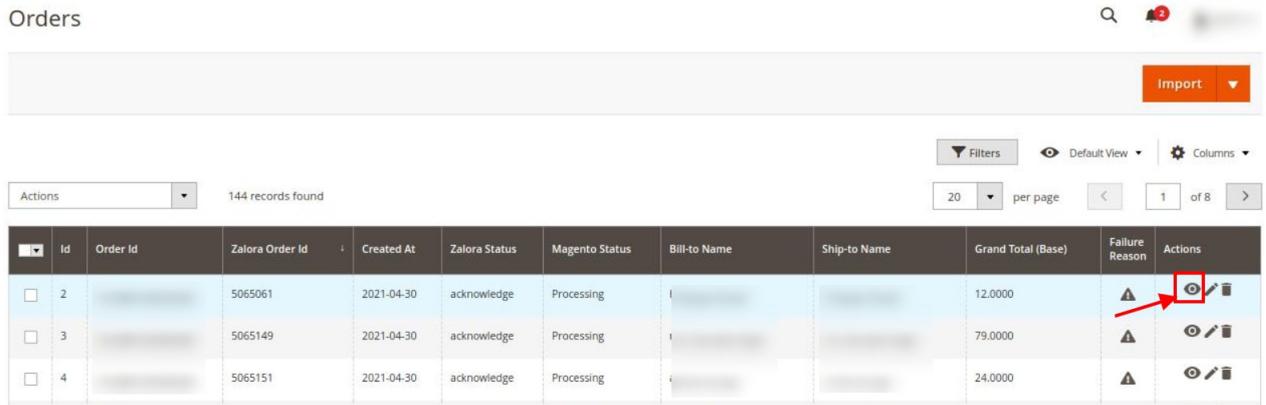


3. Click on **Manage Orders**.

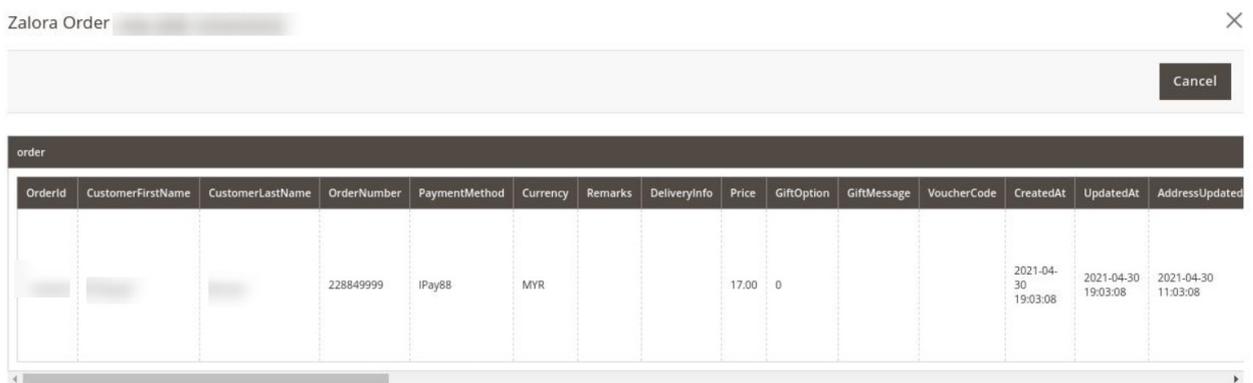
The **Manage Zalora Orders** page appears as shown in the following figure:



4. Click the **Import Orders** button.  
If the order is imported successfully then, a new record is found in the Orders Grid table.
5. To view the details of the order, click on the View icon under Actions.



6. The orders detail page will appear as shown below:



7. To edit any order detail, click on the Edit icon under the Actions column.

Orders 🔍 2

Import

Filters | Default View | Columns

Actions | 144 records found | 20 per page | 1 of 8

Id	Order Id	Zalora Order Id	Created At	Zalora Status	Magento Status	Bill-to Name	Ship-to Name	Grand Total (Base)	Failure Reason	Actions
2		5065061	2021-04-30	acknowledge	Processing			12.0000	⚠️	🔍 ✎️ 🗑️
3		5065149	2021-04-30	acknowledge	Processing			79.0000	⚠️	🔍 ✎️ 🗑️
4		5065151	2021-04-30	acknowledge	Processing			24.0000	⚠️	🔍 ✎️ 🗑️

- 8. You will be directed to the order details page where you can do the required edits in that particular order.
- 9. To delete an order, click on the Delete icon under the Actions column.

Orders 🔍 2

Import

Filters | Default View | Columns

Actions | 144 records found | 20 per page | 1 of 8

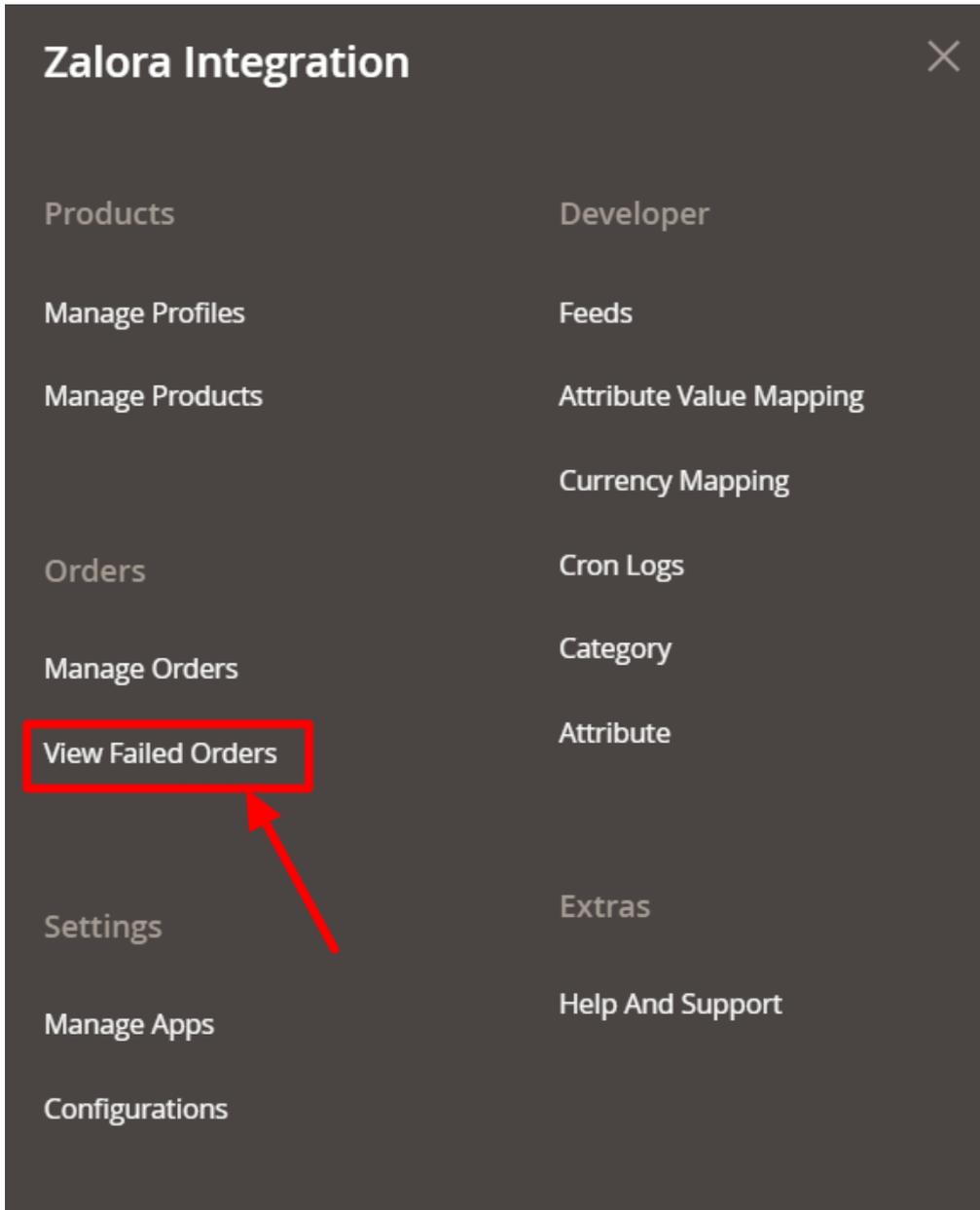
Id	Order Id	Zalora Order Id	Created At	Zalora Status	Magento Status	Bill-to Name	Ship-to Name	Grand Total (Base)	Failure Reason	Actions
2		5065061	2021-04-30	acknowledge	Processing			12.0000	⚠️	🔍 ✎️ 🗑️
3		5065149	2021-04-30	acknowledge	Processing			79.0000	⚠️	🔍 ✎️ 🗑️
4		5065151	2021-04-30	acknowledge	Processing			24.0000	⚠️	🔍 ✎️ 🗑️

- 10. The selected order will be deleted.

## 8. View Failed Orders

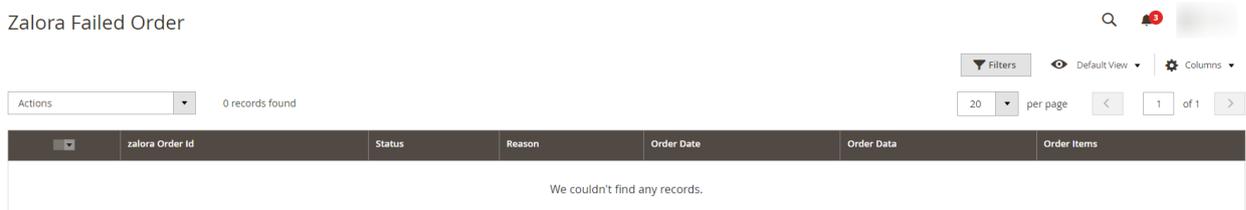
### To View Failed Orders,

- 1. Go to the **Magento 2 admin panel**.
- 2. On the left navigation bar, click on the **Zalora Integration** menu.  
The appears as shown below:



3. Click on **Failed Orders**.

The **Failed Orders** page will appear as shown below:

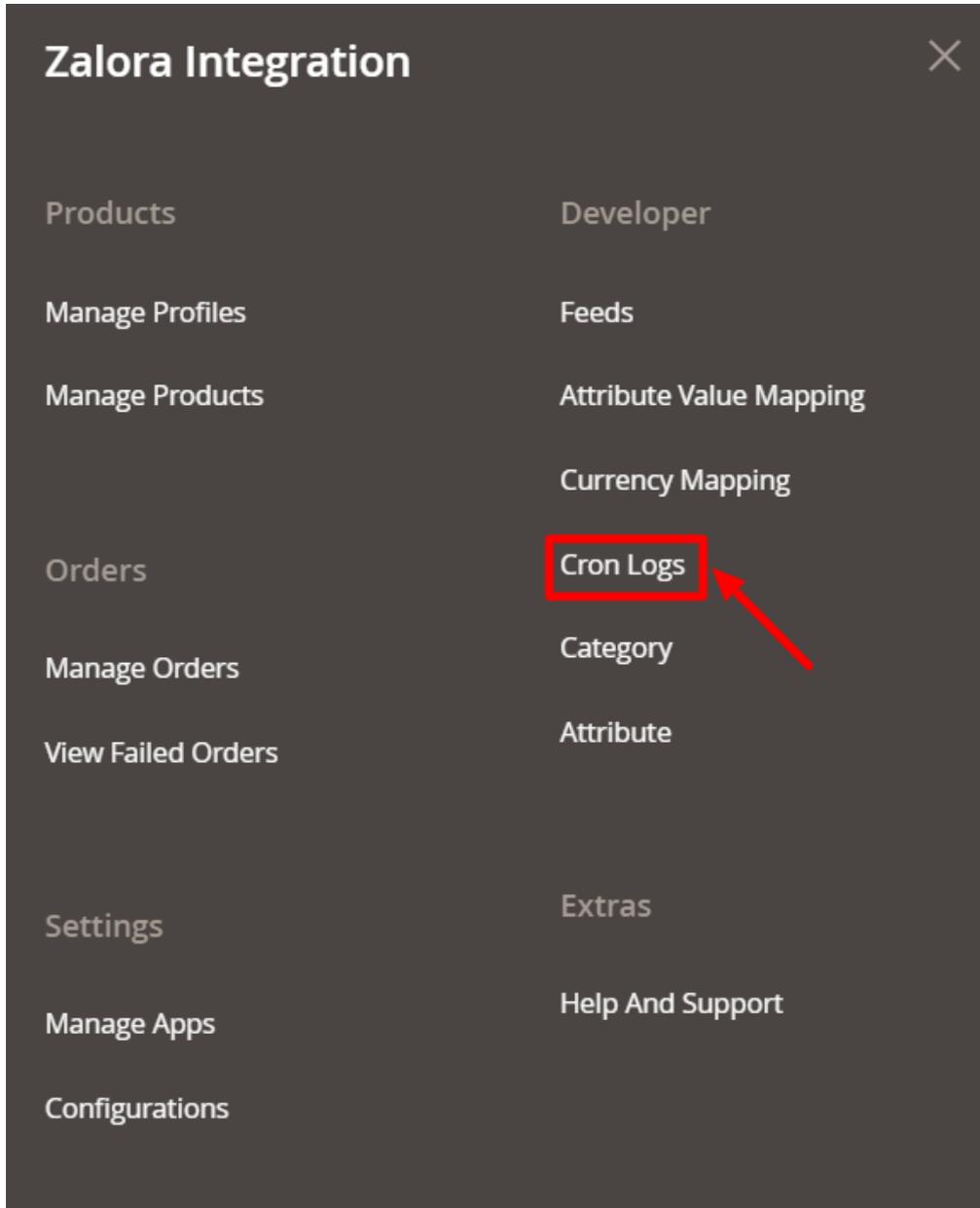


4. The failed orders along with the reason for failure are displayed in the grid.

## 9. Cron Logs

**To View Cron logs,**

1. Go to the **Magento 2 admin panel**.
2. On the left navigation bar, click on the **Zalora Integration** menu.  
The appears as shown below:



3. Click on **Cron**.  
The **Zalora Cron** page appears as shown in the following figure:

Zalora Crons

0 records found

Truncate

Filters Default View Columns

20 per page 1 of 1

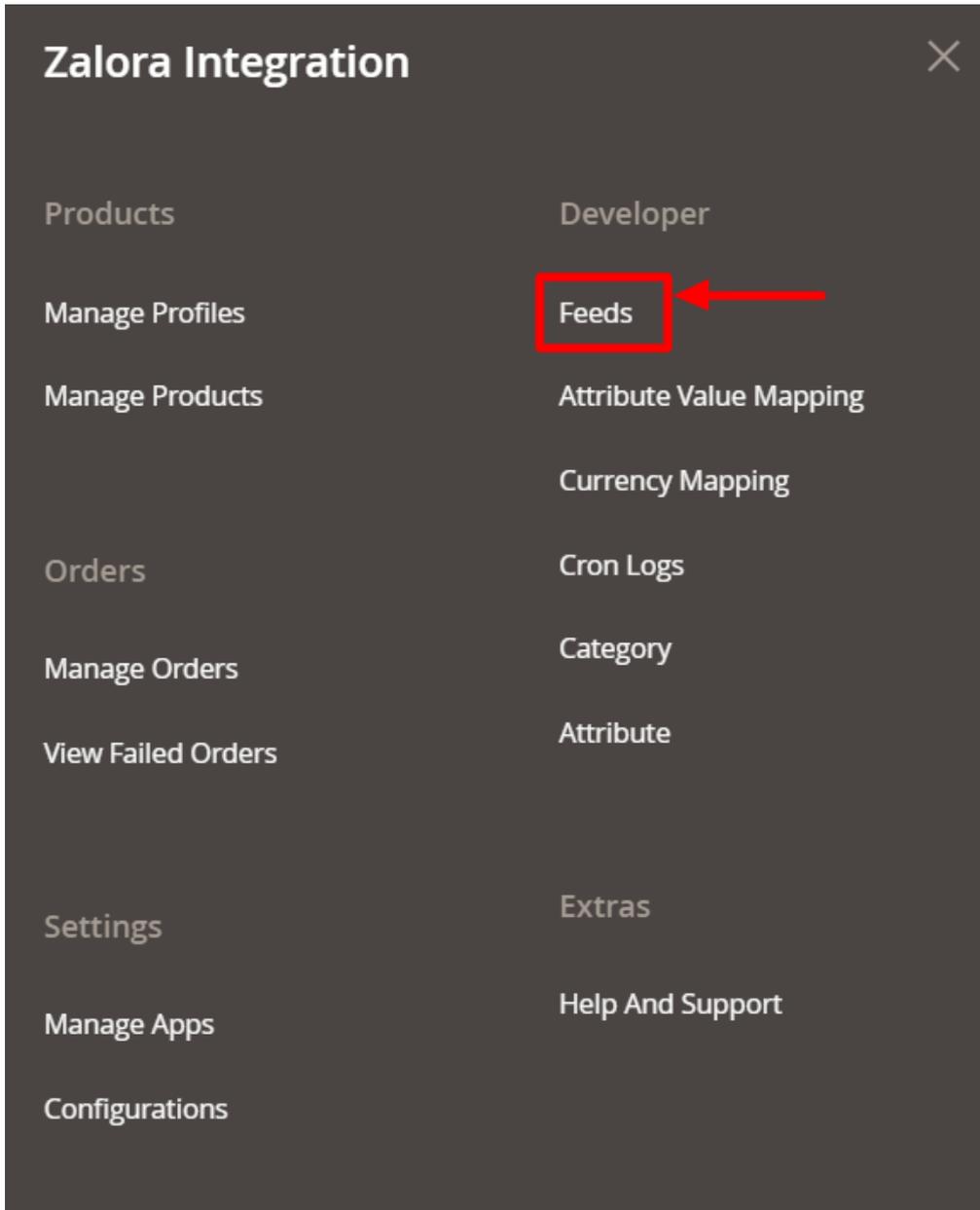
Id	Job Code	Status	Messages	Created At	Scheduled At	Executed At	Finished At
We couldn't find any records.							

4. The running crons details will be displayed.

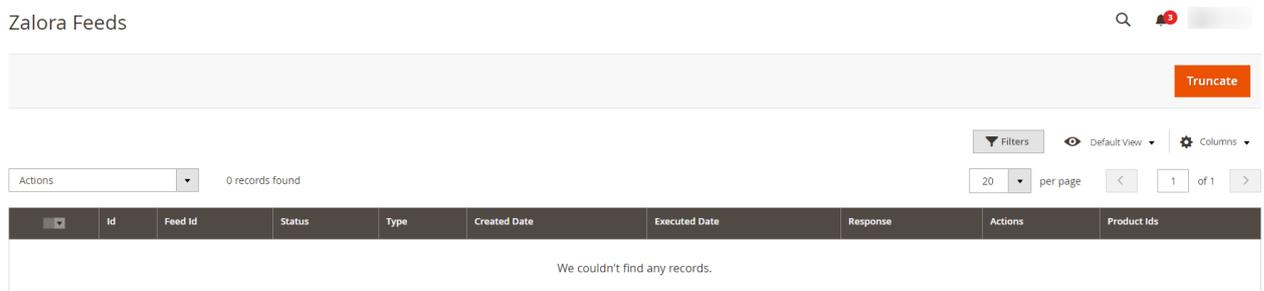
## 10. Manage Feed

### To view Zalora Feeds,

1. Go to the **Magento 2 admin panel**.
2. On the left navigation bar, click on the **Zalora Integration** menu.  
The appears as shown below:



3. Click on Feed.  
The Feed page appears as shown in the following figure:

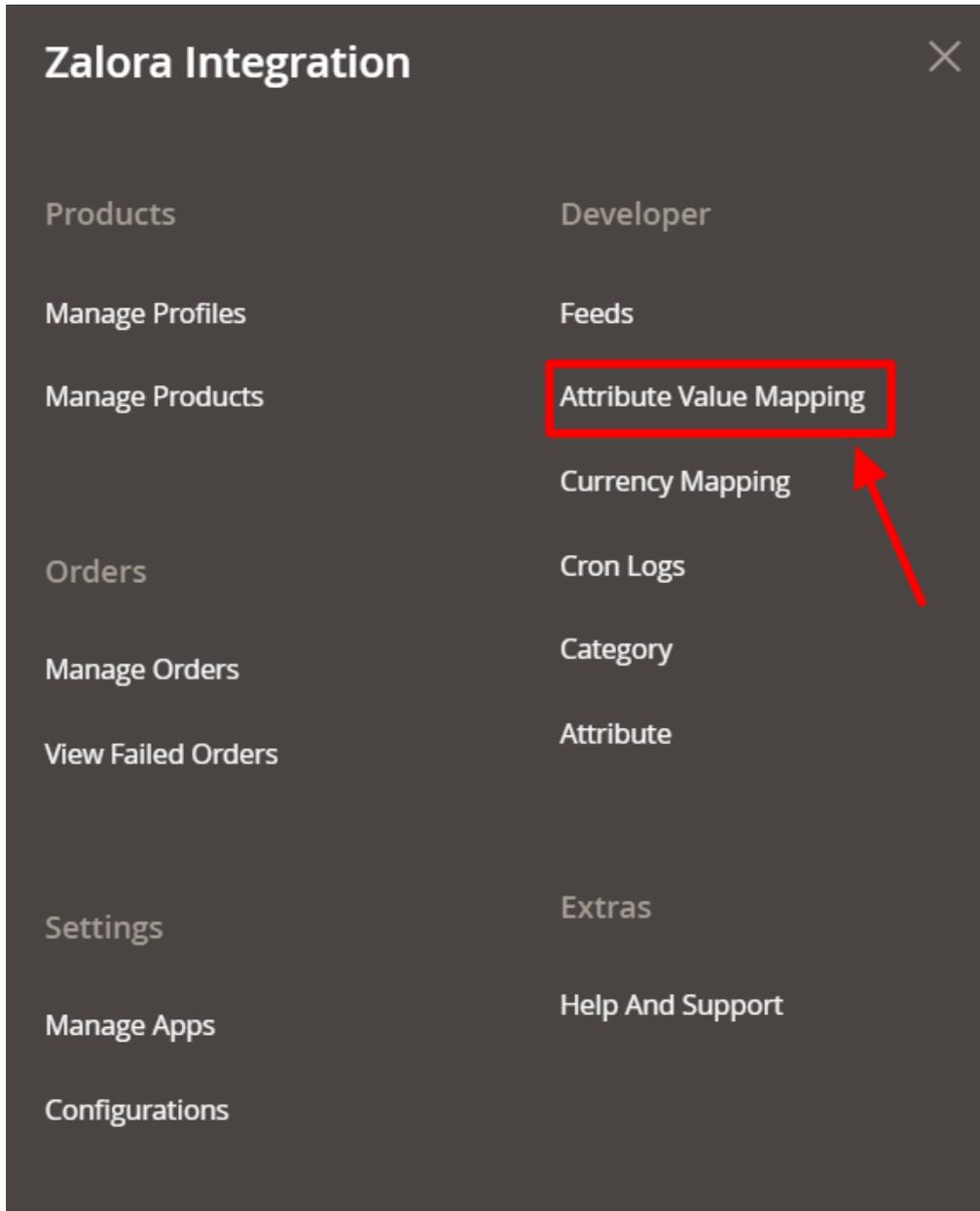


4. You can view all the feeds on this page.

## 11. Attribute Value Mapping

To map attributes,

1. Go to the **Magento 2 admin panel**.
2. On the left navigation bar, click on the **Zalora Integration** menu.  
The appears as shown below:



3. Click on **Attribute Value Mapping**.  
The page appears as shown below:

Map Attributes 🔍 3

[Add New Mapping](#)

⚙️ Columns ▾

Actions ▾ 0 records found 20 ▾ per page < 1 of 1 >

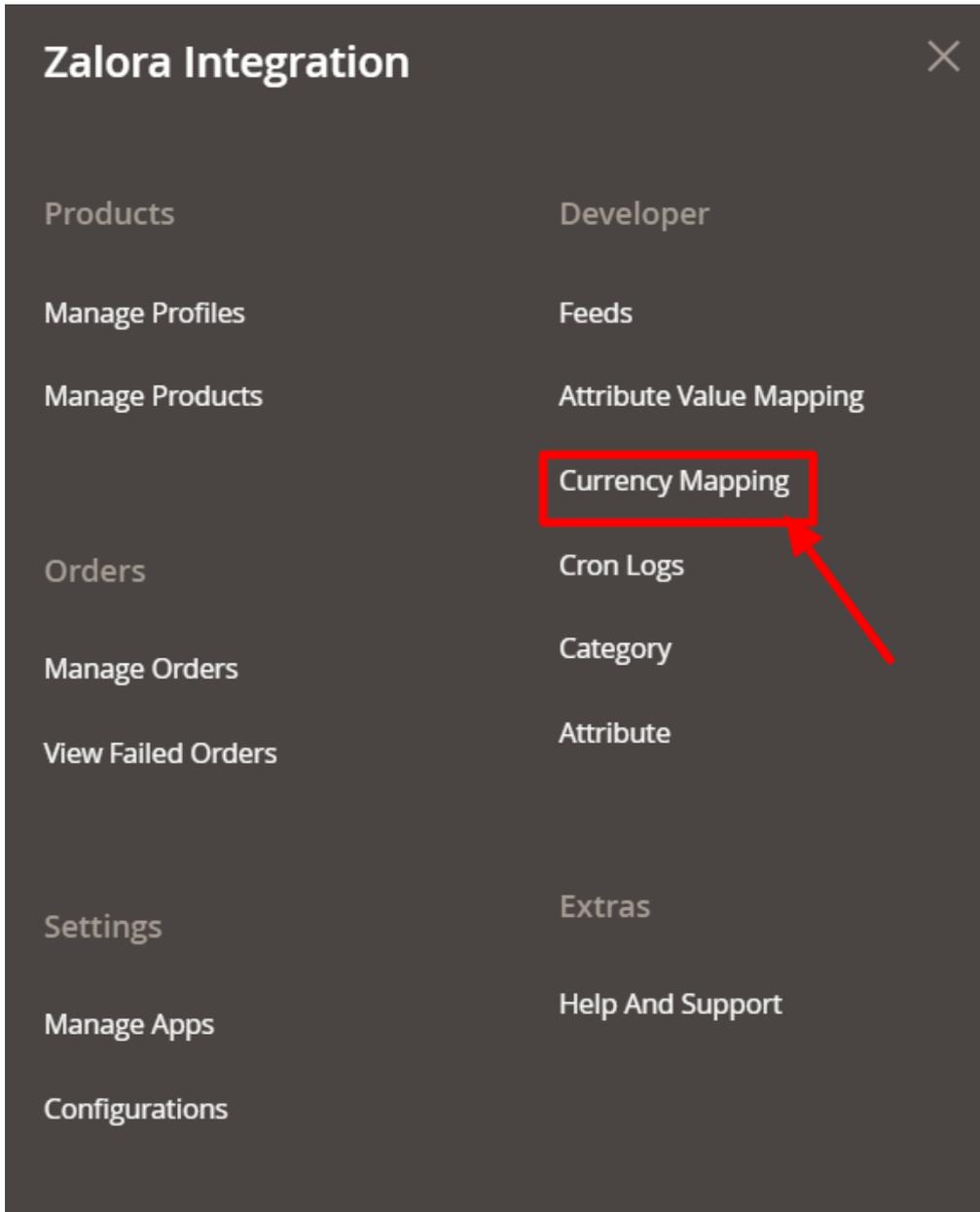
	ID	Zalora Attribute	App	Magento Attribute	Action
We couldn't find any records.					

4. To add a new mapping, click on **Add New Mapping**.
5. Map the Zalora attributes with the Magento attributes.

## 12. Currency Mapping

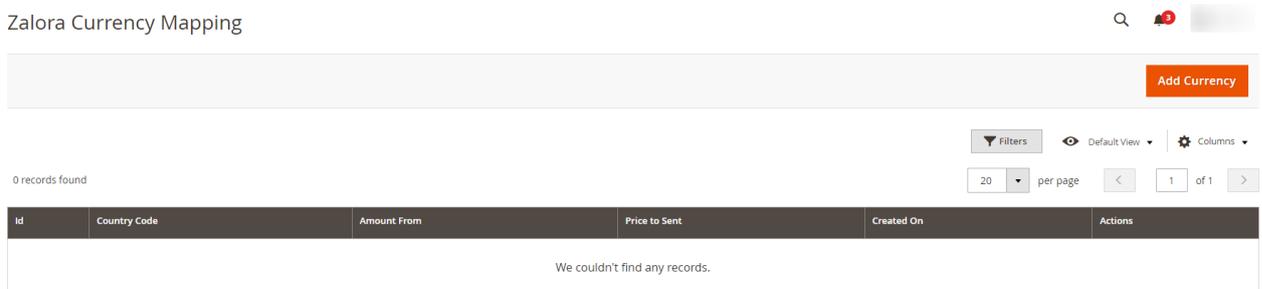
### To map currency,

1. Go to the **Magento 2 admin panel**.
2. On the left navigation bar, click on the **Zalora Integration** menu.  
The appears as shown below:



3. Click on **Currency Mapping**.

The **Zalora Currency Mapping** page appears as shown below:



4. Click on **Add Currency**.

The **New Currency** Page appears as shown below:

Add New Mapping

Price Mapping Details

Country \*

Currency Mapping

Price From *	Price To Send *	Actions
<input type="text"/>	<input type="text"/>	

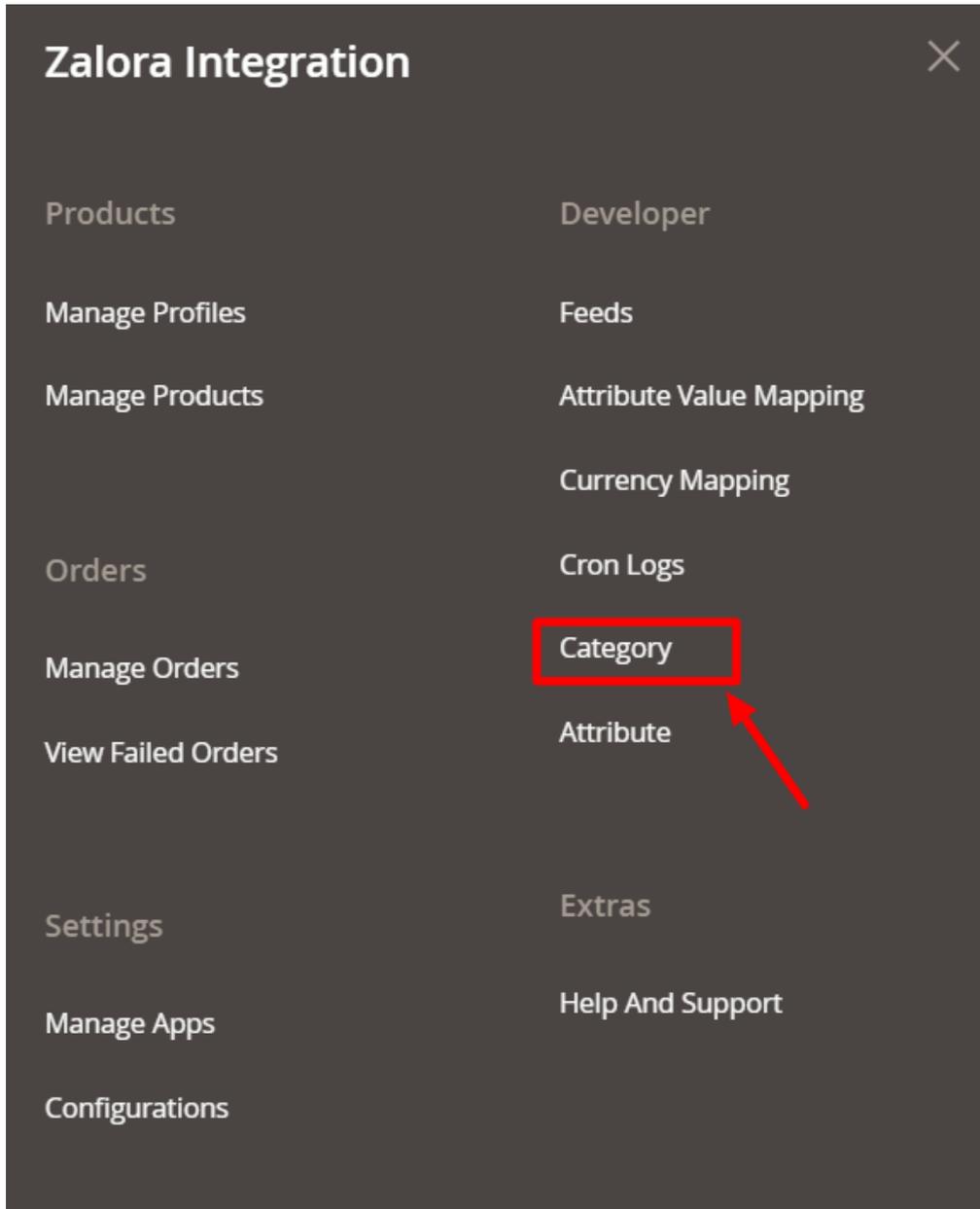
Add Row

5. Map the Magento Price with the price that you want to send to Zalora.

## 13. Category

To manage category,

1. Go to the **Magento 2 admin panel**.
2. On the left navigation bar, click on the **Zalora Integration** menu.  
The appears as shown below:



3. Click on **Category**.  
The Category page appears as shown below:

Zalora Category

Please select a account  Please select a category

Q

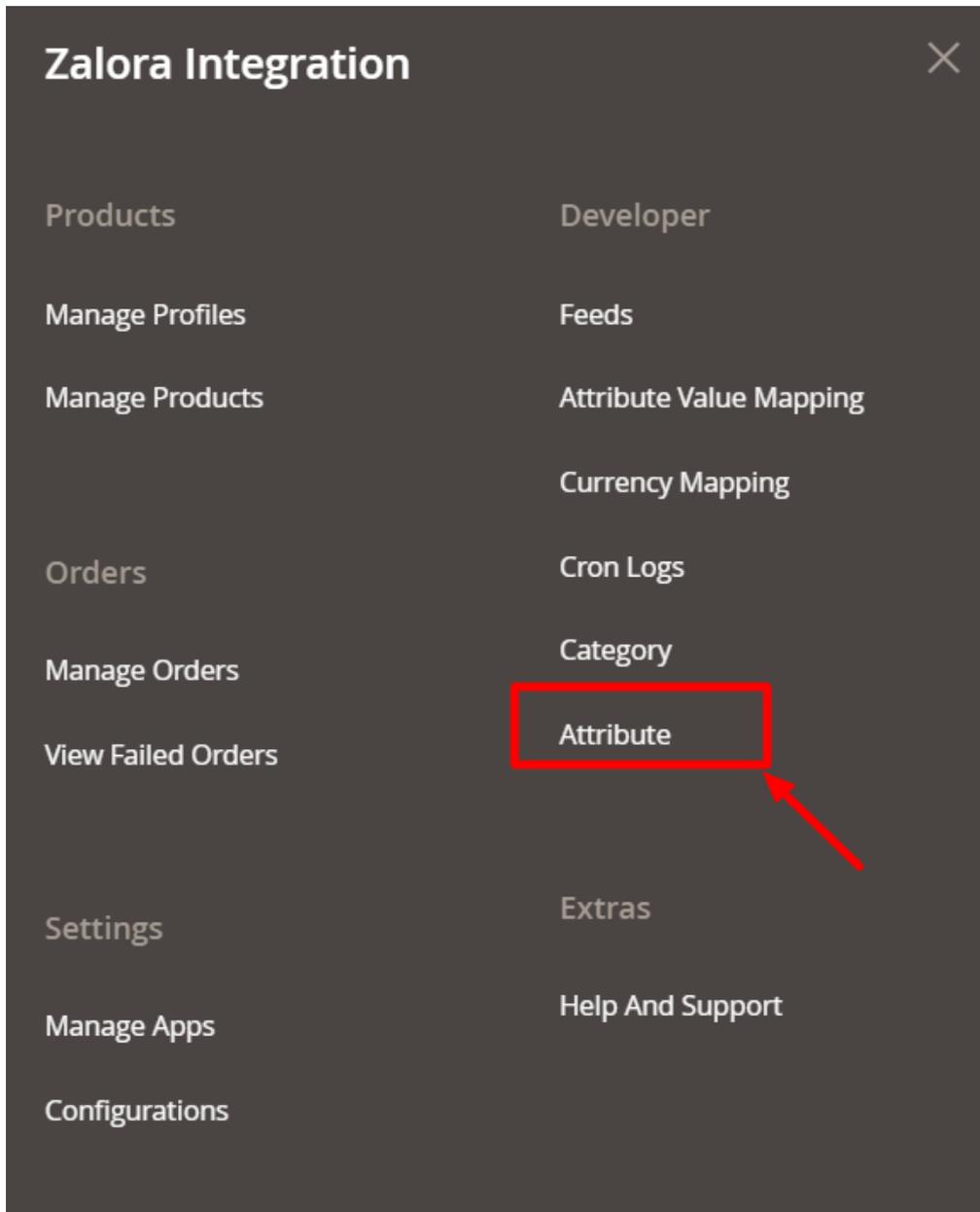
4. Select the required account and the category to view.

## 14. Attribute

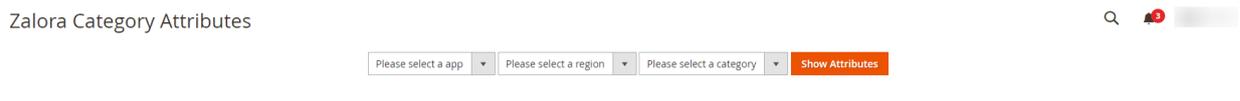
To manage attributes,

1. Go to the **Magento 2 admin panel**.

2. On the left navigation bar, click on the **Zalora Integration** menu.  
The appears as shown below:



3. Click on **Attribute**.  
The Attribute page appears as shown below:

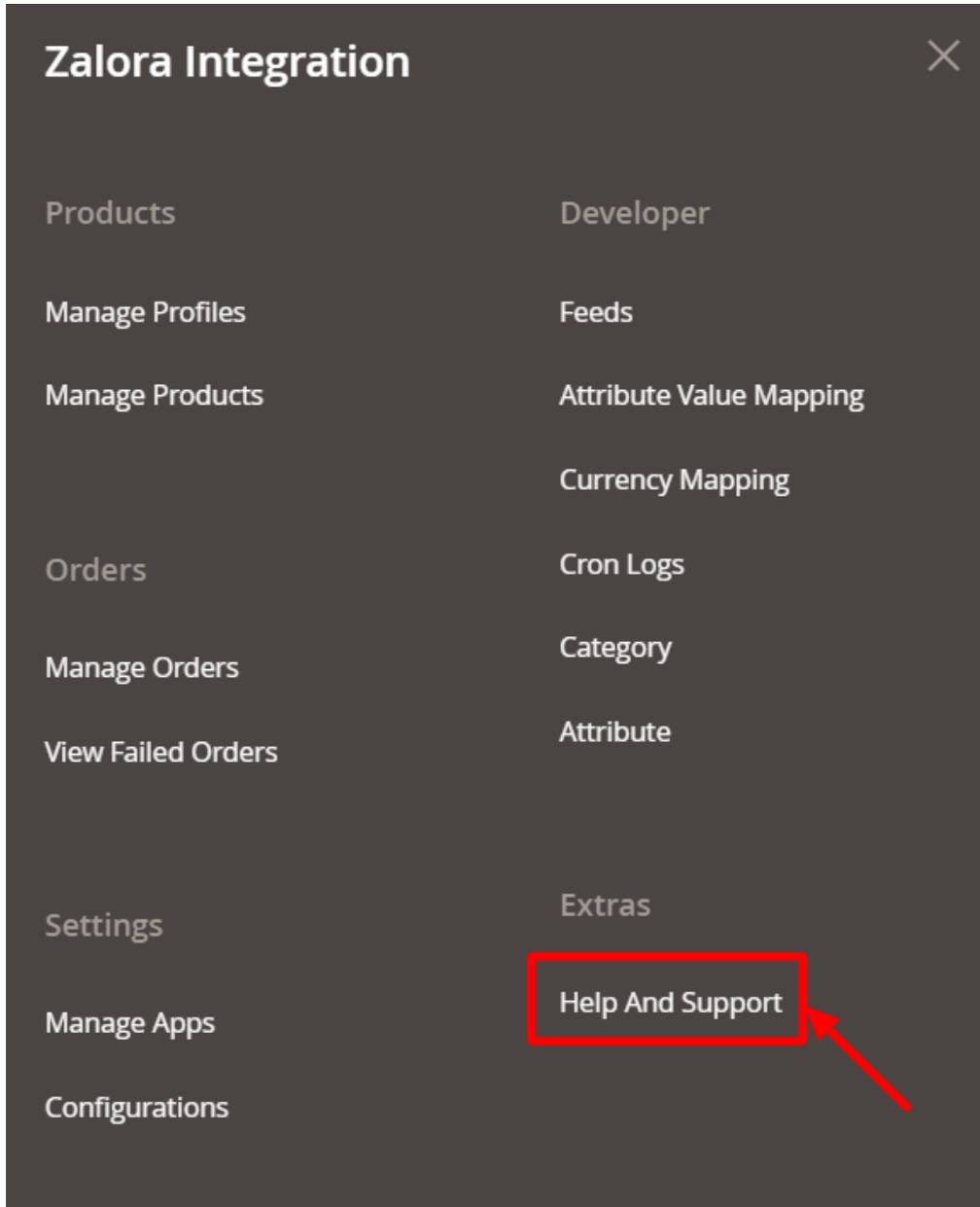


4. Select the required Zalora category attributes.

## 15. Help and Support

### To view Help and Support

1. Go to the **Magento 2 admin panel**.
2. On the left navigation bar, click on the **Zalora Integration** menu.  
The appears as shown below:



3. Click **Help and Support**.  
The **Zalora Help and Support** page appears as shown in the following:

Zalora Knowledge Base



Cedcommerce Support



[Zalora Integration Knowledge base](#)

Documentation



[Zalora Integration Extension User Guide By CedCommerce](#)

Contact Us via Below Available Mediums



[Contact Us 24\\*7 via Skype Call](#)



[Submit Issue via Ticket](#)



[Send us an E-mail](#)



[Connect via Skype Chat](#)

For More Informations Please Contact Us: **Toll-Free Number: 888-882-0953 (FOR USA)**

4. On this page, the admin has the option to contact us via call, by sending an email, or by getting connected with us on Skype.