TikTok Shop BigCommerce Connector

by CedCommerce Products Documentation

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1. Overview

TikTok's popularity has skyrocketed ever since its launch. The app empowers people to create, share & discover short, entertaining videos. Seeing the app's huge popularity, TikTok announced the launch of TikTok Shopping: a long-awaited social commerce experience in August 2021. The platform brings an in-app shopping experience for users and streamlines product discovery.

TikTok Shop is a new innovative shopping feature that facilitates merchants, brands, and creators to showcase and sell products directly on the platform. And tap into the world of social eCommerce with over 1 Billion active monthly users.

The TikTok Shop connector by CedCommerce enables the BigCommerce store owner to bypass the manual process of uploading products & facilitates product uploading directly with the connector app. The app is a suite of solutions, features, and tools that allow businesses to tap into the power of commerce on TikTok. The app is built with features like near real-time sync, bulk inventory updates, centralized order management, easy onboarding, and more.

Key Features of BigCommerce TikTok Shop Connector app:

Centralized Management: Don't shuffle between apps to update inventory, listings & orders. Manage your BigCommerce store and TikTok Shop from a centralized app and save yourself from repetitive manual work. With the TikTok Shop connector app, you can connect, configure & sync both your stores and manage everything centrally.

Real-Time Synchronization: Sync price, inventory & order between BigCommerce & TikTok Shop in near realtime. Now you don't need to update inventory or order one by one.

Attribute Mapping: With the BigCommerce TikTok Shop connector app, you can also map TikTok attributes with BigCommerce attributes in just a few clicks. Merchants can do attribute mapping on profile levels for bulk products.

Simplified Listing: The connector app simplifies your task of listing products on the TikTok Shop, making it quick and easy. Not just this, whether it is product attribute mapping, setting a price, or managing orders, everything is easily handled on the connector app without much hassle.

Profile Creation: This feature allows you to map your BigCommerce attribute with TikTok Shop. And categorize it into one profile based on some commonality. So before you upload a product, you can assign a profile to it, and most of the pre-requisite information fields will be filled automatically.

Bulk Upload: Bulk product upload is the ultimate solution for merchants to get rid of the operational overload in product uploading. Upload all your BigCommerce products on TikTok Shop in just a few clicks.

2. Registration and Configuration

CedCommerce equips online sellers with cutting-edge powerful software solutions and expert services for automating the sync of product listings, inventory, and orders. Now manage your BigCommerce store & TikTok Shop via a single software interface through the TikTok Shop Integration solution.

How To Install the

app(https://docs.cedcommerce.com/bigcommerce/tiktok-shop-bigcommerce-user-guide/?section=how-to-install-the-app)

· Connect TikTok business account with app(https://docs.cedcommerce.com/bigcommerce/tiktok-

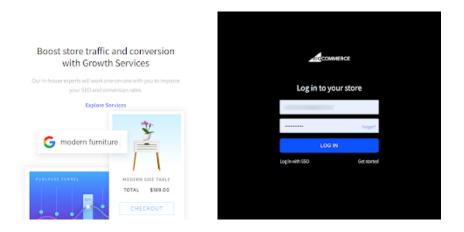
shop-bigcommerce-user-guide/?section=connect-tiktok-shop-account-with-the-app)

- Default Profile(https://docs.cedcommerce.com/bigcommerce/tiktok-shop-bigcommerce-userguide/?section=default-profiling-3)
- Default

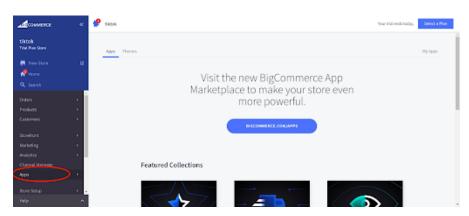
Configuration(https://docs.cedcommerce.com/bigcommerce/tiktok-shop-bigcommerce-user-guide/?section=default-configuration)

2.1. How to install the app?

1. Log in to your BigCommerce Account with your email id & password via https://login.bigcommerce.com/login (https://login.bigcommerce.com/login)



2. From the menu bar, click on 'Apps' > Marketplace



3. Search for the "TikTok Shop Integration(http://www.bigcommerce.com/apps/tiktok-shop-connector-by-cedcommerce/)

" app, and click on the "Install" button, to get started with the app.



2.2. Connect TikTok Shop account with the app

How to connect the connector app with the TikTok seller account?

Step 1: Connect

• Connect your TikTok Shop account with the app; when you click on connect button, you will be redirected to the "TikTok seller center."

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 Apps Apps 	
🗾 Tiask	
Help	^

• Choose your region & login into your TikTok account.

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	Log In			Don't have an account pel? Bign up		
			Break	Log in with a phone number system.com		
			Password	~		
			Fargat the password?			
	· · /			or		
			ð 14	g in with Tartak account.		
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• Grant access to the "TikTok Shop Connector" app to access & update your TikTok Shop.

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	Authorization		
	Select Account Type ···· 02 Authorize App		
	CED Taillos Shop d'Hatty Hourses con Switch Account		
	CED TWTok Shop is requesting access to your account to get the following data:		
	Selier Information about your selfer registration, your shepps, products and the stocks.		
	Products Information of products in your strepps, including the product proces, stocks and promotion details.		
	Greater Information about soders in your shoot(s).		
	Shipping Information about your shipping settings.		
	Preserve Information about the income and accounting of your shapps.		
	I read and agree with TaTos Shan Oven Patient Authorization Agreement.		
	Discard Authority		
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2.3. Default Profiling

Map TikTok Shop attribute with BigCommerce attribute

Once you have successfully connected the connector app with the TikTok seller account, next, you need to map your product category listed on BigCommerce with the TikTok Shop. By doing so, you will enhance the visibility of your product catalog for buyers across your TikTok Shop. To do so, you need to -

1. Choose the desired category from the dropdown option as shown in the image below:

Select Product Category *						
Select	~					
Search						
Home Supplies>Home Organizers>Storage Boxes & Bins						
Home Supplies>Home Organizers>Storage Baskets						
Home Supplies>Home Organizers>Hangers & Pegs						
Home Supplies>Home Organizers>Storage Bags						

1. Firstly map mandatory/ required attributes, i.e., product weight, length, height & width.

ct attribute mapping		
quired Attributes		Θ
itandard Tik Tok Attributes		
Package Length		
Мар Туре	Standard Bigcommerce Attributes	
Attribute	√) Title	~
Package Width		
Мар Туре	Standard Bigcommerce Attributes	
Attribute	~) (su	~
Package Height		
Мар Туре	Standard Bigcommerce Attributes	
Attribute	✓ Product id	~
Package Weight		
Map Type	Standard Bigcommerce Attributes	
Attribute	V SKU	~

(NOTE: Map standard TikTok Shop attributes with similar BigCommerce attributes, for eg, if the TikTok shop attribute is package length, the same should be selected as BigCommerce Attribute, i.e., length.)

3. Now Map product variant attribute, i.e., specification & color.

 Required Attributes 		
 Variation Attributes 		
Standard TikTok Shop Attributes		
Colour *		
	Standard Bigcommerce Attributes	
Attribute	✓ Select Items	~
Specification		
Specification	Standard Bigcommerce Attributes	

(Note: Selecting/creating at least 1 product variant is mandatory to list products on TikTok Shop. The product variant attribute varies from category to category.)

4. Thirdly, set recommended attributes, which are not mandatory but will help your product rank better on TikTok Shop and help buyers better understand the product.

Material	
Standard Tik Tok Attributes	
Select Items	~
Season	
Standard Tik Tok Attributes	
Select Items	~
Stretch	
Select	~

2.4. Default Configuration

Step 3

Once the profile data is saved successfully, proceed with the default configuration.

	Product Custom Pricing (Fixed or Percentage)	
1	None	~
	Product(s) will be uploaded on TikTok Shop with this updated price rule.	
	Product Auto Import	
2	Enable	~
	Enable to automatically import product(s) to the app	
	Product Auto Delete	
3	Enable	~
-	Enable to automatically delete from TikTok Shop when product(s) is deleted from Store.Individual variants won't be deleted.	
	Threshold Inventory	
4	0	
	Product(s) to be "Out-of-stock" on the TikTok Shop when their inventory reaches the threshold limit.	
	Default email for order(s) creation	
5	bigcommerceapps@cedcommerce.com	
	All the order(s) received on TikTok Shop will be created on your store with the default email.	
	Currency Convertor	
6	1	G
	Your BigCommerce currency is USD. App by default converts your BigCommerce USD to TikTok Shop GBP currency. Verify and update, If required.	
7	Does the product(s) have an identifier code?	
0	○ Yes ● No Generic or non-branded product without GTIN	
	Click Here to learn more.	
8	Sync Settings Image Image Description Choose the product(s) fields you want to sync from the store to the application. Image Image Description Note: If selected, price and inventory will sync in real-time. Image Inventory	

Product custom pricing: You can set custom pricing with this option. Choose from fixed or percentage increment/decrement and set increment or decrement price.

Product auto Import: By enabling this, you agree to create/ add a new product on the integration app if any product is created on the BigCommerce store.

Product auto delete: Any product deleted in the BigCommerce store will also be reflected in the TikTok Shop. Note: Individual variants won't be removed.

Threshold inventory: Set minimum inventory level, after reaching which product will reflect "Out Of Stock" status on the TikTok Shop. This prevents you from overselling. For example, if you have set threshold inventory at 4, so when your inventory reaches 4, the product will automatically go "out of stock," and you will be notified of the same. You can then order more stock for the product.

Default email for orders: Here you need to mention the email address on which you will receive the order notifications and order details. Make sure the email id is working so you don't miss important notifications.

Does the product have an identifier code?: Identifier code is a unique id/ code provided to the product as per industry standards. For example GTIN, MPN etc. Select "No" from the drop-down menu if you don't have this code and mention the reason to proceed further. You can manage it on the product level as well.

Sync setting: Select the product details that you wish to sync to the app from the BigCommerce store, like product title, description, etc.

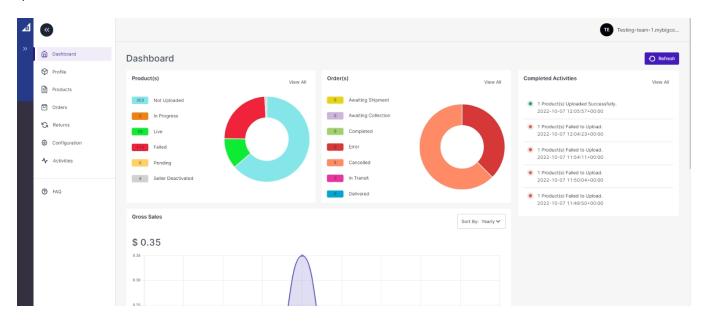
After selecting your option, save & proceed.

• Once the onboarding process is complete, you will be redirected to the dashboard. Initially, all the BigCommerce products will be imported into the app and you can find them under the "Product section."

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Testing Team #1 Reductor		Confidenced	Dashboard				O ExheshDashbo	and
	ы	Profile						
en en el		Products	Products	View All	Orders	ViewAll	On going Activities View	AL.
Q, Inset		Crden	Not. Uploaded					
C Apps		@ configuration	_		1	1	Please wait while product(s) details are being sploading.	
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			_	-			discompleted	
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			Cross Sales		ь	notity weeky \sim	Completed Activities view.	
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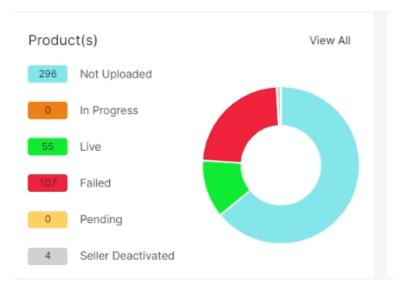
3. Dashboard Section

The app's dashboard provides a comprehensive view of all actions, operations & synchronization with TikTok Shop. You can track products, orders, activities, sales reports, etc from a single dashboard. You can also find the FAQ section at the end of the page and find the most commonly asked questions, to resolve your doubt real quick.



Product

From here, you can check the status of not uploaded, in progress, live, failed, pending & seller deativated products.



Order

With this part of the dashboard, you can track the status of orders, i.e., awaiting shipment, awaiting collection, completed order, canceled order, error in the order, in transit order, and orders that are delivered. Whenever you click on any of the order statuses, you will be navigated to orders in that section.



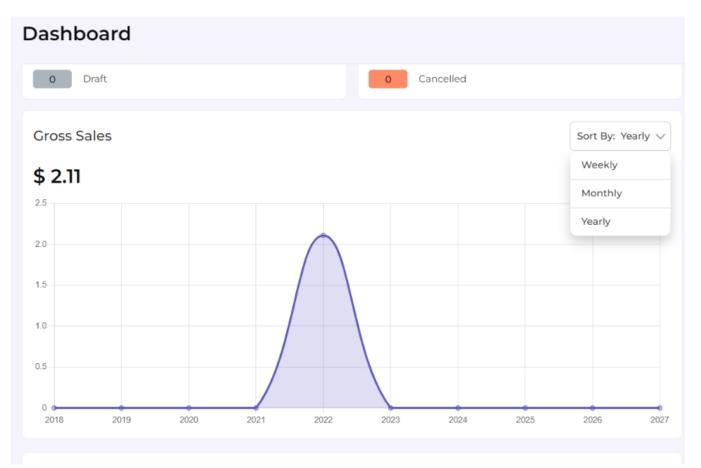
Activity

Here all the ongoing & completed activities are listed. You can keep an eye on all the activities that are happening in the app, for example, product uploading, order fulfillment, etc.

Completed Activities View All					
۲	1 Product(s) Uploaded Successfully. 2022-10-07 12:05:57+00:00				
۲	1 Product(s) Failed to Upload. 2022-10-07 12:04:23+00:00				
۲	1 Product(s) Failed to Upload. 2022-10-07 11:54:11+00:00				
۲	1 Product(s) Failed to Upload. 2022-10-07 11:50:04+00:00				
۲	1 Product(s) Failed to Upload. 2022-10-07 11:48:50+00:00				

Gross Sales

This is a graphical representation of your gross sale made during a specified period of time. You can filter the data based on a weekly, monthly & yearly basis.



Refres
 Ref

View All

4. Profile Tab

Product profiling means assigning the TikTok Shop product category to your BigCommerce products based on queries applied for the listed products. This enables sellers to modify/edit all products under that profile in one go. With the help of Profiling, you can apply a certain set of rules and customization to your products. Profiling helps you to manage your bulk products to be category mapped and attribute-mapped all at once. Such that in the future if any product of the same product type or vendor (or following any condition(s) that you have set in Profile) is added, it automatically gets mapped in the respective profile.

To manage product profile:

- 1 « Testing-team-1.mybigco. Dashboard Dashboard Profile Product(s) Completed Activities Order(s) View All View All Products 304 Not Uploaded 0 Awaiting Shipme 1 Product(s) Failed to Upload.
 2022-10-17 08:40:27+00:00 Orders 0 Awaiting Collectio G Returns 1 Product(s) Failed to Upload. 2022-10-17 08:38:32+00:00 ٢ Product(s) Failed to Upload. 022-10-17 07:57:14+00:00 ✤ Activities 0 Pending Cancelled Product(s) Failed to Upload. 2022-10-17 07:54:10+00:00 5 Seller Deactivated In Transit ⑦ FAQ Delivered 13 Product(s) synced successfully. 2022-10-14 12:07:02+00:00 Gross Sales Sort By: Yearly 🗸 \$ 0.35 0.30
- 1. Firstly, go to the Profile section

There are two functions that you can perform:

1. Create Profile(https://docs.cedcommerce.com/bigcommerce/tiktok-shop-bigcommerce-userguide/?section=how-to-create-a-profile-6)

2. Edit

Profile(https://docs.cedcommerce.com/bigcommerce/tiktok-shop-bigcommerce-user-guide/?section=how-toupload-product-profile-wise-4)

4.1. How to create a Profile?

Create Profile

1. Go to Profile > Create a profile

4	•				Testing-tes	ım-lımybigca
*	Dashboard	Profile			Create Profile	Cuide
	Products	Q Search profile			Items Per Page 10 V	at 1 🗲
	Configuration A Activities	Showing Lout of I Profiles Name	Category	Dule(s)	Total Product(s)	Action(s)
	-γ econom	Default	Home Supplies-Home Organizers-Hooks & Rails	All Products	କ	1
	O FAQ					

2. Fill in all details, like set a unique profile name so it's easily identifiable.

3. Further, you need to select & set "Rule Group" to fetch data from a similar set of products.

Product Match: The rule is based on ANY and ALL conditions that define whether you want all the selected conditions to be fulfilled or any of them to be true.

Assign Products to the Profile *	Rule Group					
Create Rule Group(s) (query) to fetch a particular set of the product(s) in the current profile.	Product Must Match	O Any Conc	lition 🔵 All Condi	tions		
Select Any Condition to filter the product(s) fulfilling any of the conditions created. Select All Condition to filter the product(s) fulfilling all the conditions created. •Click on Add More to add multiple conditions in the Rule Group. •Click on Run Query to filter the number of the product(s) on the basis of the Rule Group(s) created.	Category	~	Equals	~	Select Run Query	Add More

Filter & fetch products based on Title, SKU, brand, or category.

Assign Products to the Profile *	Rule Group				
Create Rule Croup(s) (query) to fetch a particular set of the product(s) in the current profile.	OVERRIDE E	RODUCT	Conditions		
Select Any Condition to filter the product(s) fulfilling any of the conditions created.	Title	Equals	~	lamp	
Select All Condition to filter the product(s) fulfilling all the conditions created.	Title				
-Click on Add More to add multiple conditions in the RuleGroup.	Sku	1		RunQuery	AddMore
-Click on Run Query to filter the number of the product(s) on the basis of the Rule Group(s) created.	Brand	d ffected.			
	Category				

Now select the value from equals and not equal.

Assign Products to the Profile *	Rule Group		
reate Rule Group(s) (query) to fetch a particular set of the roduct(s) in the current profile.	OVERRIDE EXISTINGP RODU		
Select Any Condition to filter the product(s) fulfilling any of the conditions created.	Title V	Equals V	lamp
Select All Condition to filter the product(s) fulfilling all the conditions created.		Equals	
-Click on Add More to add multiple conditions in the RuleGroup.	No	NotEquals	RunQuery AddMore
-Click on Run Query to filter the number of the product(s) on the basis of the Rule Group(s) created.	No products will be affected Total 0 product(s) Will be affe	Contains	
		DoesNotContain	

Once you have entered all values, click on "Run Query". A list of all products containing the mentioned value will be fetched & displayed.

isign Products to the Profile *	Rule Group					
eate Rule Group(s) (query) to fetch a particular set of the oduct(s) in the current profile.	OVERRIDE EX		UCT Condition O Al	I Conditions		
Select Any Condition to filter the product(s) fulfilling any of the conditions created.	Brand	~	Equals	~	Sagaform	~
Select All Condition to filter the product(s) fulfilling all the conditions created. Click on Add More to add multiple conditions in the					RunQuery	AddMore
RuleGroup. Click on Run Query to filter the number of the productis) on the basis of the Rule Group(s) created.	Total 11 product(s) Will be af	fected.			
induction on the basis of the Hule Groupsy created.						

4. Now select the product category for the listed product. You will map BigCommerce attributes with TikTok shop attributes based on your selected category.

Select a Product category from available categories *	
Select the Category that best defines your product(s)	Select V
Note: You will map Bigcommerce attributes with TikTok shop attributes based on your selected category.	

5. Map BigCommerce Attribute with TikTok Shop attribute

• Firstly map mandatory/ required attributes, i.e., product weight, length, height & width.

۳			TE Testing-team-1.mybigco
â	Profile		Back Save
9 1	Select Attribute Mapping Attribute Mapping enhances the product catalog with additional product(s) information. Regulared Attributes: Regulared attributes on TikTok shop that needs mapping with the correct Bigcommerce attribute. Variation Attributes: Variation attributes on TikTok shop that needs mapping with the correct Bigcommerce attribute. Note: Mapping at least one variation attributes is mandatory, age color.	Standard TikTok Shop Attributes Standard TikTok Shop Attributes is cod open Attribute	V Fata
\$ *	Recommended Attributes: These optional attributes add quality to your product(s) listing with more features.	Package Length Map Type Attribute	Standard Eigcommerce Attributes
0		Package Width Map Type Attribute	Standard Eigeonmerce Attributes
		Package Height Map Type Attribute	Standard Bigcommerce Attributes
		Package Weight Map Type Attribute	Standard Eigcommerce Attributes

• Now Map product variant attribute, i.e., specification & colour.

/ariation Attributes		
Standard TikTok Shop Attributes		
Colour		
	Standard Bigcommerce Attributes	
Attribute	✓ Select Items	~
Specification		
	Standard Bigcommerce Attributes	
Attribute	✓ Select Items	~

(Note: Variation attribute is a mandatory field on TikTok Shop. Merchants must link it with relevant BigCommerce attributes)

• Thirdly, set recommended attributes, which are not mandatory but will help your product rank better on TikTok Shop and help buyers better understand the product.

indard Tik Tok Attributes	
Material	
tandard Tik Tok Attributes	
Select Items	~
Season	
tandard Tik Tok Attributes	
Select Items	~
Stretch	
Select	~
Washing Instructions	
andard Tik Tok Attributes	

Lastly, set the Profile custom price rule for the products falling under this profile. For example, if you want an increase of 10% in all products of this profile, choose percentage increment & then write 10%.

None Fixed Increment Fixed Decrement Profile Custom Pricing (Fixed or Percentage) The filtered product(s) will be uploaded on TikTok Shop with the updated price rule. None			
Profile Custom Pricing (Fixed or Percentage)		None	1
Percent Increment Profile Custom Pricing (Fixed or Percentage)		Fixed Increment	E
Profile Custom Pricing (Fixed or Percentage)		Fixed Decrement	
Profile Custom Pricing (Fixed or Percentage)		Percent Increment	ų.
The filtered product(s) will be uploaded on TikTok Shop with the updated price rule.	Profile Custom Pricing (Fixed or Percentage)		_
	The filtered product(s) will be uploaded on TikTok Shop with the updated price rule.	None ^	

Save the settings, and now a profile is created successfully. You can view or edit them from the profile section.

4.2. How to edit an existing product Profile?

Edit Profile

You can also view, edit or delete the profile from the 'Profile Section'.

• Profile section>> Click on 'edit' under action tab.

							_
sting Team #1 nition State		ŵ	Profile			Create Pro	file 🖹 Guide
View Store	e	Ø	Name	Category	Rule(s)	Total Product(s)	Action(t)
Home Search		D	Qre	Home Supplies-Home Organizers-Storage Baskets	View Bule	0	- E
App	i.		hars	Home Supplies-Home Organizers-Storage Boxes & Bins	View Bule	•	Edit
		© 4	Hm	Home Supplier: Home Organizers-Hangers & Pegs	Mew Rule		Delete
			Hm2	Home Supplies-Home Organizets-Storage Raskets	View Rule	0	I
E Titok		Ø	Detault	Home Supplies-Home Organizers-Storage Bags	All Products	47	i
			overtide	Home Supplies-Home Organizets-Storage Boxes & Bins	View Rule	5	1
	1		Text 1234	Home Supplies-Home Organizets-Storage Boxes & Bird	View Rule	2	÷

• Make the changes, whatever is required, like query, attribute mapping or price rule, and save to implement those changes.

lesting Team #1 anthor Stare	ŵ	Profile				Dł	scord Seve	80
New Store 🛛 😫	ନ ଜ	Enter a unique profile name.Profile Norne Is limited to 80 characters.	đM					
2. Search	0	Assign Products to the Profile *	Rule Croup					
C Appo Marketplace	0	Create finds $Group(q)$ (query) to first h a particular set of the product $ q\rangle$ in the current profile.	OVERRIDE EXIST			onsitions		
Му Арра	Ŷ	Select Any Condition to filter the product(s) fulfilling any of the conditions oriented.	Title	v	Equals	~	test	
Titask	0	Select All Condition to filter the product(i) fulfilling all the conditions created.	Title		NotEquals.		test	- If
		-Click on Add More to add multiple conditions in the RuleGroupClick on Bun Query to filter the number of the					RenQuery	Addine
		product(i) on the basis of the Rule Group(i) created.					minutery	A00140
		Select Product Category*						

4.3. How to upload product profile-wise?

1. Go to the "**Products**" Tab and click on the "**Bulk Upload**" tab in the right corner of the app.

«							HA Harshvikram	singh@cedco
Dashboard	Products					2 Bulk Upload	More Actions	🖹 Guide
Profile	All 188 Not Up	loaded 16 In Progress 0	Live 126 Pe	ending 0	Failed 39 Seller		ducts Status	
Products 1	Q Enter Title,Id or	Sku Customize Grid 🗸	More Filters			Import M	lagento Product(s)	
Orders	Image	Title	Price	Quantity	SKU	Status	Profile	Price Rule
🚱 Configuration		arjswat29	INR90	800	arjswat29	Not Uploaded	Default	
-∿ Activities		bag 2.0	INR11	11	bag 2	Not Uploaded	Default	-
⑦ FAQ		second_product112	INR221	21	second_product11 2	Failed	Default	-
		First_product11	INR220	22	First_product11	Failed	Rotten_profile	USD 245
	. 🔮	arjun22	INR78	466	arjun22	Failed	Default	
			80000	000			n	

2. A pop-up message will appear, with two options, i.e., "Choose profile and warehouse".

A	•						(TE Testing-tear	n-1.mybigco
»	Dashboard	Products						More Actions 🔻	Guide
	Profile	All 320 Not Uploaded 194	In Progress 0	ve 10 Pending 1	Failed Draft 0	Seller Deactiv	ated		
	Products			to upload products	_	×			
	Orders						Products Per Page 10 V	K 1	of 32 >
	G Returns	Showing 1 - 10 of 320 product(s)	Profile	Default		~			
	Configuration		Warehouse*	Select		~	Status	Profile	Action
	Ar Activities	○ ④ 🚺	Waterlouse	Choose warehouse for pro	duct upload		Faired	Default	
	TAQ	(346)				Upload	_		
		○ ⊙ 🐸	plants			on	Falled	25	
		• •	checking	\$ 89	200	OTS	Not Uploaded	Default	
		○ ⊙ 💦	Able Brewing Sy	stem 11 -		ABS	1244	Default	

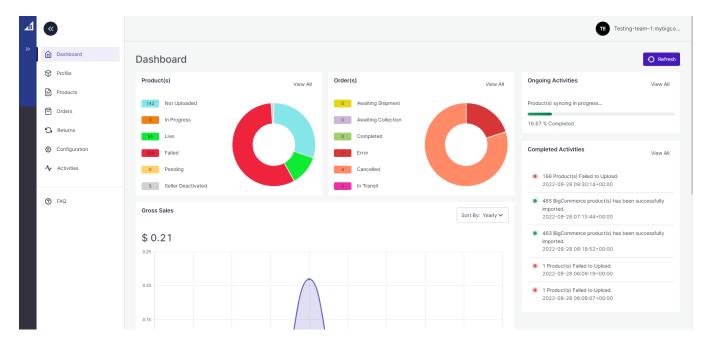
3. Click on the **drop-down menu** to choose a desired profile and a warehouse. Click on upload to proceed.

a 💽 💽							TE Testing-team	-1.mybigco
Dashboard	Products					(More Actions 🔻	Guide
Profile	All 320 Not Uploaded 194	In Progress 0 Liv	e 30 Pending 4 Faile	d 91 Draft 0				
Products			to upload products to	×	-			
Orders	Q Enter Title Id or Sku					ducts Per Page 🛛 10 🗸	< 1 ¢	of 32 >
G Returns	Showing 1 - 10 of 320 product(s)	Profile	Default		~			
Configuration	O Image	Warehouse*	ftu			Status	Profile	Action
Activities	○ ⊙ 👖	Walehouse	25-4		_	Called I	Default	
TAQ			25-2			_	Denom	
	○ ⊙ 🐸	plants	25-1			Failed	25	
	o 🚺	checking	\$ 89	200	OTS	Not Uploaded	Default	
	○ ⊛ 🚮	Able Brewing Sys	tem 11 -		ABS	Live	Default	

4. You will now be redirected to the activity section of the app, where you can see all the products (or product-set) under the profile selected will start uploading. You can also view it directly from the **Activities Tab.**

5. Product

The product section of the app provides you with every bit of detail you need to syn, list, and manage your products. To amend or update product settings, firstly go to the '**Product Section.**'



Product Status

At the top bar, you can view products on the basis of their status; it shows the following statuses:

All: It shows the total products in the integration app, whether they are listed or not listed on TikTok Shop. **Not Uploaded**: Total no. of products imported from BigCommerce to the app but not uploaded in the TikTok product catalogue.

In Progress: It lists the total number of products that is in progress and being uploaded on TikTok shop. **Live:** The total number of products listed on TikTok Shop.

Pending: Products that are still not live on TikTok Shop, and review is still awaited.

Failed: The list of products that failed to get uploaded on the TikTok Shop due to some or other reason. **Seller Deactivated:** If you don't want to show your product on TikTok Shop, you can deactivate it from the app and such products fall under the "Seller deactivated" category.

Bulk Upload

4	«	Testing-team-1.mybigco
»	Dashboard Dashboard Profile Products Orders Creaters Returns	Products All 0 Not Uploaded 0 In Progress 0 Live 00 Pending 0 Failed 10 Selier Deactivated 0
	 Configuration Activities FAQ 	No Product(s) Found

- 1. Go to the "Products" Tab and click on the "Bulk Upload" tab in the right corner of the app.
- 2. A pop-up message will appear, with two options, i.e., "Choose profile and TikTok Shop warehouse".
- 3. Click on the drop-down menu to choose the desired profile and warehouse. Click on upload to proceed.

More Action

1 (()								Testing-team	1.mybigco
Dashboard	Products						Bulk Upload	ore Actions	Guide
Profile	All 462 Not Uploaded	296 In Progress 0	Live 55 Pe	nding 0 F	ailed 107	Seller Deactivated 4	Sync Products		
Products	Q Enter Title,Id or Sku	Customize Grid 🗸	More Filters				Import Bigcom Product(s)	imerce	
Orders]					
G Returns	Image	Title	Price	Quantity	SKU	Status	Profile	Price Rule	Actions
😚 Configuration	- 😌 🔎	Tiktyr	-	-	3Imf	Not Uploaded	Default	-	* *
小 Activities		webhook	USD 11	999	SS	Not Uploaded	Default	-	0 0 0
⑦ FAQ		Beardo	-	-	3ac	Live	Default	-	0 0 0
		sharmaasdasdasdzxcasd	-	-	6gs	Not Uploaded	Default	-	:
	- AND	variant product 111111	USD 11	-	-	Not Uploaded	Default	-	0 0 0
		crockshoes	USD 50		2ms	Not Uploaded	Default	-	0 0 0

With the 'More Action' tab, you can sync and upload products on TikTok in bulk.

Sync Product Status: By clicking on this, you can sync product status with TikTok Shop. I.e., product status from TikTok Shop will be synced with the integration app.

Import BigCommerce Product: With this tab, you can manually import all BigCommerce products on the integration app in bulk.

By clicking on the

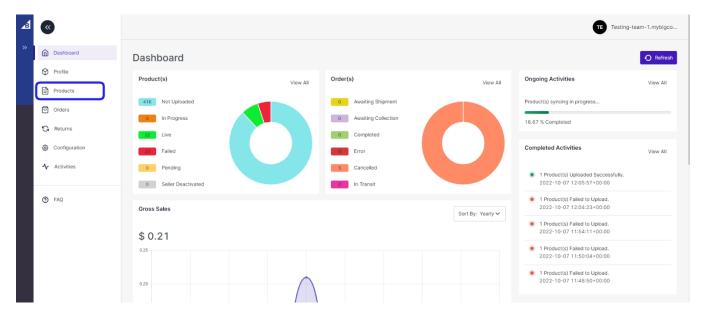
Ð

, you can expand product details and see all variant products and their details.

5.1. How to list simple product on TikTok Shop?

Listing products on TikTok Shop through the "TikTok Connector" app is quite easy and seamless. Once you have imported all BigCommerce products to the app, you can list products on TikTok Shop in just a few clicks. But TikTok shop only permits the listing of variant products. i.e., products that fall under the simple category or do not have any variant can't be listed on the TikTok shop.

So to create a product variant and list products on TikTok Shop, you can follow these steps:-



• Go to the 'Product section of the app.

• Filter products by name or type and look for 'Simple product'.

4	۲							Filters	×
»	Dashboard	Products						Profile	~
	Profile		Uploaded 416 In Progress 0 Live	32 Pending 0	Failed 24	Seller Deactivated		Product Type	^
	Products						1	Simple	~
	Orders	Q Enter Title,Id	or Sku Customize Grid V	More Filters				Quantity	~
	😘 Returns		mage Title	Retail Price	Quantity	SKU	Status	Price	~
	Configuration	□ ④	Women's Tshirt Testing 1	14	999	CED-WOM-	Edited	Brand	~
	♣ Activities	□ ⊕	Mirrors			2hgf		Tags	~
	FAQ		Re nyt	USD 10	999	25hg	-		
		□ ⊕	Copy of Moonroof			6sw-1	-		
		□ ⊕	Copy of crockshoes			2ms-1	-		
		□ ④	Copy of Beardoek			3ac-1	-		
		□ ⊕	Copy of Tripbag			2skl-1		Reset Apply	

- You will get a list of simple products that do not have any product variation.
- See the product that you wish to upload on the TikTok shop and click on the 'kebab Menu icon '>> edit.
- You will be navigated to product details where you can edit the product title, description, and product syncing setting.

To create product variation.

đ	«				Testing-team-1.mybigco
»		Edit Product			Back Save
		Title		Weight	
		aut .		12	oz
		Description		Profile	
		B ▼ Normal ▼ 14▼ 臣 ▼ 臣 ▼ ຽ ৫		Default	
	Dashboard	sh			
	Profile			Sync Setting	Use Global Settings
	Products	Images Add Media Fro	om URL	Price	Title
	Orders		_	Description Weight	Image
	G Returns	SKU Retail Price Quantity Product identifier code 🛆 Specification Colour	r	- Weight	
	🚱 Configuration	25hg 10 USD 999			
	-∱ Activities				
		GTIN 🕑 Use Global	I Settings		
	⑦ FAQ	Yes O No Brand or manufacturer does not provide a GTIN			
		Shipping & Warranty Use Global	I Settings		
		Product Dimension(s)			
		Cm 0 Cm 0 Cm 0			
		Select a warranty period	~		

Fill out the color and specification fields. (These product fields will vary depending on the product category.)

Once done, you can further edit the following fields on the product level, to make sure that the details are right.

Description(Required)-You need to add a description for your products if they don't have one.

Note: During upload, the title will be considered as a description if the description is empty.

Images(Required)-Your products should have at least 1 image, if it is not there you can add it through Media URL.

Note: During upload, if there is no image then it will show an upload error..

GTIN(Required)-You need to choose "GTIN", if you don't have a product identifier code, disable the global setting and select 'No' and mention the reason.

Note: If your GTIN is enabled to yes, and there is no GTIN in that product, it will display an upload error.

Weight(Required)-You can now set product weight in the app.

(Note: Product can't be uploaded on the TikTok Shop without weight)

Product Dimension(Required)-You can now set product dimensions i.e length, breadth, and height.

(Note: Product can't be uploaded on the TikTok Shop without height, width, and length)

Lastly, if you have made any changes in the app at the product level, you can set the product syncing setting.

- Disable the "Use global setting" from Sync Setting section(7 in the image below).
- Select the fields that you wish to sync or the ones that you have edited in the app.

Now save the changes and you can upload the product on TikTok Shop.

æ	»								Testing-team-1.mybigco
	۵	Edit Product							8 Save
	♥	Title						Weight	
		New1 Description					6	12	oz
	G @ 2	B ▼ Normal ▼ 14▼ E						Profile Default	
	4	The beautiful dress comes in multiple	size and colours.					Sync Setting	7 🗹 Use Global Settings
	0	Images					Add Media From URL	Price Description	Title Image
	Ũ	SKU	Retail Price	Quantity	Product identifier code 🖰	Specification	Colour	Weight	Inventory
		3 25hg	10 USD	999		stretchable	blue		
		GTIN					🗹 Use Global Settings		
	4	Yes No Brand or manufact	turer does not provide a GTIN		~				
		Shipping & Warranty					Use Global Settings		
	6	Product Dimension(s)		cm 0		cm 0			
		Warranty period(optional) Select a warranty period					~		

Once the product variant has been created by adding variation attributes, you can now upload them to TikTok Shop.

• Click on the checkbox, beside the product image.

									TE Testing-tea	am-1.mybigco.				
ش ب		Products All 472 Not Uploaded 416 In Progress 0 Failed 25 Seiler Deactivated 0 Q Enter Title,Id or Sku Customize Orid More Filters More Filters												
G	Product T	Product Type: simple X Reset Filters												
© ~		Actions A 2 product(s) selected Title	Retail Price	Quantity	SKU	Status	Status Profile Price Rule						
0	0	Deactivate Products	New1	USD 10	999	25hg	Edited	Default		:				
			Copy of Quicker2	USD 30	10	3fg-1	Live Edited	Default	-	:				
			Quicker2 webhook	USD 30 USD 11	10 999	3fg ss	Not Uploaded	Default		:				
		3	variant product 111111	USD 11			Not Uploaded	Default						

- Under the action tab, choose upload product.
- Select a profile and warehouse and the product will be uploaded soon.

5.2. How to view/ edit product details?

Once the product is imported from the BigCommerce store, you can edit and update product details before listing it on TikTok Shop.

- 1. Firstly, see the product on which you want to make edits.
- 2. Secondly, Click on the 'Kebab Menu' icon

~						H	Harshvikramsin	gh@ced
Dashboard	Products					Мо	re Actions 🔻	🖹 Guide
Profile			renaing ·		and the second second			
Products	Q Enter Title Id or Sku	Customize Grid 🗸 Mo	ore Filters		Products	Per Page 10 🗸	< 1 of 1	18 >
Orders	Showing 1 - 10 of 179 product	(s)						
Returns Configuration	Image	Title	Price	Quantity	SKU	Status	Profile	Action
r Activities	ି 📣	here's a bags hello	USD 3444	100	24-MB01	Not Uploaded	001	1
) FAQ	- 0	Savvy Shoulder Tote hello	USD 32	100	24-WB05	Not Uploaded	Edit View	2
	○ ⊙ 👖	Sol Active Short edited	USD 32-32	100-100	MSH10	Not Uploaded	601	1
	○ ⊙ 👖	Arcadio Gym Short	USD 20-20	100-100	MSHTI	Not Uploaded	0011	:

Here you can edit the product title, description, weight, variant details, product syncing, etc.

Title, description and image: You can change the title, description and image of products from here. The title or product description can't be blank or else the product won't be uploaded on TikTok Shop.

			TE Testing-team-1.mybigco
»	Edit Product		Back Save
	Title		Weight
	Mirrors		15 oz
	Description		D. (1)
	B ▼ Normal ▼ 14▼ ≣ ▼ Ξ ▼ 5 č		Profile Default
	Make this for uses		
	Images	Add Media From URL	Sync Setting Use Global Settings
		Add Media Floir GRC	Price Title Description
	and the second se		Veight Inventory
Dashboard			
Profile	-		
Products	SKU Image COLOR	Retail Price Quantity Product identifier code 合	
Orders		34 20 85296347 EAN-8	
G Returns			
Configuration	2hgf-GR Green	33 19 32165487 EAN-8	
	2hgf RE Red	32 18 12345678 EAN 8	
	GTIN	Use Global Settings	
	Yes No Brand or manufacturer does not provide a GTIN	×	
	Shipping & Warranty	Use Global Settings	
	Product Dimension(s)		
	cm 02 cm 20	cm 02	
	Warranty period(optional) Select a warranty period	~	
	, Parisa	•	

Product variant details: Edit or add product variants here, you can modify product price and quantity.

GTIN: If you have a product identifier code, you can enter the code here, or choose "No" from the drop-down menu. Mention the reason and you are good to go.

Shipping details: You can also modify product height, length and width. Also, decide on the product warranty period.

Sync Setting: Global setting is set to all products by default. To manually change any field on the product level, you need to disable the '**Use Global Settings**' and enable the fields you have not changed and wish to sync.

https://docs.cedcommerce.com/wp-content/uploads/2022/08/screencast-store-qrnd4aqvog.mybigcommerce.com/ 2022.10.05-00_37_51-1.webm(https://docs.cedcommerce.com/wp-content/uploads/2022/08/screencast-storeqrnd4aqvog.mybigcommerce.com-2022.10.05-00_37_51-1.webm)

Now save the final changes, and you are good to go.

5.3. How to upload products in bulk?

						Testing-team-	1.mybigco		
>> Dashboard	Products				Bulk Upload	More Actions 🗸	🖹 Guide		
Profile	All 463 Not Uploaded 298 In Progre	ss 0 Live 55 Pending	g 0 Failed 106	Seller Deactivated 4					
Products	Q Enter Title,Id or Sku Customize Grid	✓ More Filters							
Orders									
G Returns	Actions A 1 product(s) selected	Actions A 1 product(s) selected							
🚱 Configuration	Upload Products Title	Price G	Quantity SKU	Status	Profile	Price Rule	Actions		
✓ Activities	Oeactivate Products Tiktyr Delete Products	-	- 3lmf	Not Uploaded	Default	-	0 0 0		
⑦ FAQ	webhook	USD 11	999 ss	Not Uploaded	Default	-	0 0		
	D 🕀 Beardo	-	- 3k	Live	Default	-	0 0 0		
	sharmaasdasdasd	zxcasd -	- 6gs	Not Uploaded	Default	-	* *		
	variant product 1	1111 USD 11	- CED-var-	Not Uploaded	Default	-	0 0 0		

You can perform multiple actions in bulk, like product upload.

Product Upload: Select the desired product and click on 'Product upload'; a pop-up confirming the warehouse will appear. Click on 'Upload', and your product will be uploaded successfully on TikTok.

COMMERCE		0								App-developm	ent-mod
App Development & Sandbox Stare	łode	â	Prod	ucts						fore Actions 🔻	Guide
🛃 View Store		۲	Showing 1	to 10 out of 35	384 Pn	sducts		_			
Q, Search				Action \lor	1 pr	Upload Product(s)	on the Tik	fok Sites?	×		
K Appo Marketplace	Ì	5	0	۲		GB Pickup Warehouse is Selection of warehouse is	must			Default	
Ny Appa		~		۲	d	Are you sure you want to	upload 1Produc	τ Υ	Voload	Default	
New Care		0		۲	d	gital product 11550		0		Default	
				۲	đ	gital product 11551		0		Default	
				(2)	di					Default.	

Select & Deactivate Product: If a product is uploaded and listed on TikTok Shop, and you wish to delist it for some time, you can deactivate them from this option.

Select & Delete Product: If you delete any product from TikTok Shop, you can do so from this option. Moreover, these products are not deleted forever; you can still recover them from TikTok Shop.

Search/ Filter Product

If you are looking for a particular product(S), you can easily search them from the 'Search Menu,' or you can also apply a filter based on SKU, profile, product type, etc.

⊿ 💿						Filters	×
>> Cashteard	Products					Profile	4
C Profile	Al 22547 Not Uplos	ded 💴 in Progress 👩	Live 10 Peru	Sing 🔕 Failed		Product Type	4
C Products				_		Quantity	+
C. Returns				ore Filters	Pro	Price	4
Configuration	Showing 1 to 10 out of 32	nt? Products	Price	Quantity	58	Brand	4
Apr. Activities	0 @	digital product 1013	\$ 790	0		Tags	ψ
() FAQ	0 8						
		digital product 11549		¢			
	· 🛞	digital product 11550		0		Reset Apply	

Set the filter here and apply. A list of products will appear immediately.

6. Orders

TikTok Shop integration app is carefully devised to best suit the selling needs of a demanding BigCommerce Business. Escalate the sales and profits on TikTok effortlessly from the comfort of a centralized app and scale your business, all this while saving time and resources. Receive all your TikTok Shop orders into the connector app and manage them from within the app effortlessly.

The end-to-end process of order syncing is real-time automated within the app itself. Whenever you receive an order on TikTok, you will get that order in the integration app within 5 minutes, and will be created on BigCommerce after matching the SKU. So now, you don't have to worry about going back and forth on multiple apps to receive and manage your orders; you can do all of it now with a single integration app.

1						Testing-team	n-1.mybigco
Dashboard	Orders					Fetch Order	🗎 Guide
Profile	All 4 Awaiting Shipment 0	Awaiting Collection 0 In Transi	t O Completed O	Error 4 Cancelled 0			
Products	Q Enter TikTok Shop Order ID	More Filters					
G Returns	TikTok Shop Order ID	Bigcommerce Order ID	Customer Name	Created At	Order Status	Price	Quantity
Configuration	576669103382497688	N/A	openAPI test	2022-09-15	Error	GBP 0.02	2
-∿ Activities	576669102420298136	N/A	openAPI test	2022-09-15	Error	GBP 0.03	3
	576669100535810456	N/A	openAPI test	2022-09-15	Error	GBP 0.03	3
⑦ FAQ	576666582248294808	N/A	openAPI test	2022-09-14	Error	GBP 0.04	4
	Showing 1 - 4 of 4 order(s)						
	Rows : 10 🗸					۲ (۱	of 1 >

From the top bar, you can find the product on the basis of its status, i.e., awaiting shipment, awaiting collection, etc.

Awaiting Shipment: When an order is received on TikTok Shop, it shows an 'Awaiting Shipment' status, which means no shipping is yet arranged.

Awaiting Collection: When a seller uses 'Platform logistics fulfillment mode,' and the order is ready to ship, the status shows "Awaiting collection."

In Transit: The order status changes to "In transit" when the order is shipped and is on its way to reach customers.

Completed: Once an order is delivered successfully and no return or refund request is raised by the buyer. Then the status will auto-update to 'Completed' in 14 days from the date of the delivery date.

Error: If an order is placed but it is not created on the BigCommerce store, or if the tracking details are not updated in the app, the order shows an error and is listed under the "**Error section**."

Canceled: The order placed by a buyer can be canceled by the merchant via the app by providing a proper reason the status of the same will be updated on TikTok.

Fetch Order

You can fetch TikTok Shop orders to the app and manage them centrally. So if any new order is placed on TikTok, you can find it in the App. Just click on fetch order, and within 5 minutes, any new order placed will be reflected in the app and then on the BigCommerce store.

đ	«						Testing-team	-1.mybigco
»	Dashboard	Orders					Fetch Order	Guide
	Profile	All 4 Awaiting Shipment 0	Awaiting Collection 0 In Trans	it 0 Completed 0	Error 4 Cancelled	0		
	Products	Q Enter TikTok Shop Order ID	More Filters					
ľ	G Returns	TikTok Shop Order ID	Bigcommerce Order ID	Customer Name	Created At	Order Status	Price	Quantity
	Configuration	576669103382497688	N/A	openAPI test	2022-09-15	Error	GBP 0.02	2
	▲ Activities	576669102420298136	N/A	openAPI test	2022-09-15	Error	GBP 0.03	3
		576669100535810456	N/A	openAPI test	2022-09-15	Error	GBP 0.03	3
	⑦ FAQ	576666582248294808	N/A	openAPI test	2022-09-14	Error	GBP 0.04	4
		Showing 1 - 4 of 4 order(s)						
		Rows : 10 🗸					۲ (of 1 >

More Filter

You can also search products by their name or number, or you use the 'More filter' option to search for an order based on its creation date.

4	•					Filters	×
»	•					Managed By	^
	Dashboard	Orders				Select	~
	Profile	All 🚺 Awaiting Shipment 🚺	Awaiting Collection 0 In Trans	sit 0 Completed 0	Error Cancel	Created At	^
	Products	Q Enter TikTok Shop Order ID	More Filters			YYYY-MM-DD	
	Orders						
	C. Returns	TikTok Shop Order ID	Bigcommerce Order ID	Customer Name	Created At		
	Configuration	576669103382497688	N/A	openAPI test	2022-09-15		
	✤ Activities	576669102420298136	N/A	openAPI test	2022-09-15		
		576669100535810456	N/A	openAPI test	2022-09-15		
	TAQ	576666582248294808	N/A	openAPI test	2022-09-14		
		Showing 1 - 4 of 4 order(s)					
		Rows : 10 V					
						Reset Apply	

6.1. How to cancel an order from the app?

The order received on TikTok Shop is first fetched on the integration app and shows "**awaiting shipment**" status. In case of stock out, pricing error, or any other reason, the merchants can cancel the order from the integration app. Follow these steps to cancel the order:

4	«						Testing-team	n-1.mybigco
»	Dashboard	Orders					Fetch Order	🗈 Guide
	Profile	All 4 Awaiting Shipment 0	Awaiting Collection 0 In Trans	it 0 Completed 0	Error 4 Cancelled 0			
	Products	Q Enter TikTok Shop Order ID	More Filters					
	Orders							
	G Returns	TikTok Shop Order ID	Bigcommerce Order ID	Customer Name	Created At	Order Status	Price	Quantity
	🚱 Configuration	576669103382497688	N/A	openAPI test	2022-09-15	Error	GBP 0.02	2
	▲ Activities	576669102420298136	N/A	openAPI test	2022-09-15	Error	GBP 0.03	3
		576669100535810456	N/A	openAPI test	2022-09-15	Error	GBP 0.03	3
	⑦ FAQ	576666582248294808	N/A	openAPI test	2022-09-14	Error	GBP 0.04	4
		Showing 1 - 4 of 4 order(s)						
		Rows : 10 🗸					۲ (۱	of 1 >

1. Go to the order section of the app.

2. Click on the order that you want to cancel. You will be navigated to the order information page.

TikTok Shop BigCommerce Connector

A	«					T	Testing-team-1.mybigco
»	 Dashboard Profile 	Your Order Order Number : 576601318148114840			Back Cancel Order		
	Products	Delivery Details Awaiting Shipme			Awaiting Shipment	Billing Details	
	♥ Orders ♥ Returns ♥ Configuration ↓ Activities	Payment Details SubTotal Price Estimate Tax Shipping charge Grand Total	GBP 0.02 GBP 0 GBP 0 GBP 0.02	Order Details Order Number Created On Country Total Quantity	576601318148114840 2022-08-03 United Kingdom 1	Address 2022-08-03 United Kingdom	
		Product Details				Shipping Details	5
		Product Name Quantity Price Estimated Tax	3 august-1 1 GBP 0.02 GBP 0			Full Name Address Phone Number	o***API t*** United Kingdom, Scotland, Ab******************* 10* Ab*********** Scotland (+86)123*****73

3. Click on "**Cancel Order**" at the top right corner of the page. And choose a valid reason from the drop-down menu.

Æ						Testing-team-1.mybigco
»	Dashboard	Your Order Order Number : 5766013181481148	40			Back Cancel Order
	Products	Delivery Details		Awaiting Shipment	Billing Details	
	Crders	Payment Details	Cancel order	×	Full Name Phone Number	o***API t*** (+86)123*****73
	Configuration	SubTotal Price Estimate Tax Shipping charge	Cancellation Reason	- 840 	Address	United Kingdom, Scotland, Ab******* te** 10* Ab******** Mi****
	Ar Activities	Grand Total	Out of stock Pricing error			Scotland
		Product Details	Buyer requested cancellation Unable to deliver to buyer address		Shipping Details	OsesVDI fees
		Product Name Quantity	3 august-1 1		Full Name Address	United Kingdom, Scotland, Ab********te***
		Price Estimated Tax	CBP 0.02 CBP 0		Phone Number	10* Ab******* M1**** Scotland (+86)123*****73

4. You will get a confirmation message, and the order is now canceled. The status of the same will be updated on the TikTok shop order.

7. Returns

The return section of the TikTok Shop Integration app shares a complete view of orders returned to the seller, their status, and all related information to product return.

4	«					TE Te:	sting-team-1.mybigco
»	Dashboard	Returns					Sync Return
	Profile	All 4 After Applying 0	Aftersale Reject Application 0	Complete 4			
	Orders	Listing Per Page 5 🗸				<	1 of 1 >
	Configuration	Return Number	Order Number	Created On	Return Reason	Return Status	Action
	Activities	4035233364298467736	576575269679958424	Tue, Jan 20 1970	Wrong delivery information	Complete	:
		4035233285046700440	576572455445760408	Tue, Jan 20 1970	Product wouldn't arrive on time	Complete	:
	FAQ	4035233201378331032	576568673593297304	Tue, Jan 20 1970	Wrong delivery information	Complete	:
		4035233189182146968	576568412029553048	Tue, Jan 20 1970	Wrong delivery information	Complete	:

Sync Return: The "Sync Return," option helps you fetch any new product return and it is shown in the app.

All: All the returns for the orders that buyers place on TikTok are fetched to the app and created under this tab.

After applying: A return order shows up under this tab when the merchant accepts the return for the product from the app, and the status of the same will be updated on TikTok Shop.

After-sale reject status: A return order shows up under this tab when the merchant rejects the return for the product from the app, and the status of the same will be updated on TikTok Shop.

8. Configuration

The configuration setting connects & bridges the gap between your BigCommerce store and TikTok Shop.

A COMMENCE	4K	•					Testing-team-lunybigca
Testing Team #1 Sandbox Stans		Dishboard	Dashboard				O Refresh Deshboard
🖬 View Store 📌 Home Q. Search	8	 Profite Products 	Products	View All	Orders	View All	On going Activities
K Apps	I	Orden Orden Configuration	54 Not Uploaded		Awaking Shipment Awaking		×
Ny Apra		Activities	C Faled		Collection Purtially Shipping		No Ongoing Activities Available
		W Ma	0 Perding		Complete d		Completed View AT
					7 Enter		72 BigCommerce product(s) has been successfully imperied

Here you can perform two functions:

1. General

Configuration(https://docs.cedcommerce.com/bigcommerce/tiktok-shop-bigcommerce-user-guide/?section=general-settings-9)

2. Account

Configuration(https://docs.cedcommerce.com/bigcommerce/tiktok-shop-bigcommerce-user-guide/?section=account-settings-11)

8.1. General Settings

Firstly, go to the "**Configuration**" section. Under the general setting, you can modify and update the price rule, auto-syncing option, and also set the threshold inventory limit.

4	«					Testing-team-1.mybigco
»	Dashboard Profile Products	Configuration	General Account	TikTok Shop Settings Select your preferred product(s) settings for TikTok Shop.		B Guide
	 Orders Returns Configuration Activities 		PILOUNI	Product Custom Pricing (Fixed or Percentage) None Product All the uploaded on TIRTok Shop with this updated price rule. Product Aluto Import Enable to automatically import product(s) to the app Enable to automatically import product(s) to the app	~	
	⑦ FAQ			Product Auto Delete Enable Ena	×	
				Desc the product(s) have an identifier code? Yes: No. Generic or non-branded product without GTN Click Here to learn more. Sync Settings Choose the product(s) fields you want to sync from the store to the application. Note: If selected, price and inventory will sync in real-time. Price @ Weight @ Image @ Inventory	Save	

- **Product custom pricing:** Here, you can set the price rule, i.e., set percentage increase or decrease or fixed price increase and decrease rule. For example, if you want an increase of 10% in all products, choose percentage increment & then write 10%.
- **Product Auto Import:** By enabling this, you agree to create/ add a new product on the app if any product is created on the BigCommerce store.
- **Product Auto Delete:** Any product deleted in the BigCommerce store will also be reflected in the TikTok Shop and would no longer be listed. (Note: Individual variants won't be deleted.)
- **Threshold Inventory:** Set minimum inventory level, after reaching which product will reflect "Out Of Stock" status. This prevents you from overselling.
- **Default emails for order creation:** Enter email details, on this email, you will get a notification whenever a new order is received and created.
- Currency Converter: You can convert BigCommerce USD to TikTok Shop GBP.
- Identifier Code: Identifier codes are unique codes/numbers that differentiate one product type from another.
- Sync Setting: Select the product details that you wish to sync with the app, like product title, description, etc. The price and inventory sync in real-time, but if you wish to sync the title, description, weight, etc., you must reupload the product on TikTok Shop.

Save the changes & you are good to go.

8.2. Account Settings

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»	Dashboard	Configuration			Guide
	Profile	General			
	Products	Account	TestCase UK012	∂ TikTok Shop	
	Orders				
	G Returns			Switch Account	
	Configuration				
	♣ Activities				
	TAQ				

Under the 'Account' tab, you can check your TikTok Account status and its unique I.d.

You can also switch account by clicking on the "Switch account" button.

9. Activities

This section displays the activities running in the background and any other completed activities. For example, if you have performed bulk product uploading, then that activity will be visible here in the activities section.

4	•		App-development-mod
30 -	Dashboard	Activities	Back
	Profile Products	Ongoing Activities Completed Activities	
	O Orders	Ongoing Activities	
	C Returns	Uploading products() in program.	
	Ar Activities	BISCOMMERCE_PROBUCT_IMPORT: 35600 of 56650 BigCommerce Productia) has been successfully imported. 3322 013 2338-6	
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