

Amazon Integration for Magento 2 - User Guide

by CedCommerce Products Documentation

1. Overview	3
2. Amazon Magento 2 Store Integration Extension Installation	4
3. Amazon Integration Configuration Settings	5
4. Manage Accounts	15
5. Manage Amazon Profiles	25
5.1. Add a New Profile	26
5.2. Edit the Existing Profile	28
5.3. Upload the profile products on Amazon	29
5.4. Delete the Profiles	30
5.5. Submit Bulk Action on the Selected Profiles	30
6. Amazon Product Listing	32
6.1. View the Product Details	32
6.2. Edit the Amazon Products	34
6.3. Submit Bulk Action on the Selected Products	37
7. Manage Amazon Orders	38
7.1. Ship and Delete the Amazon Orders	39
8. How to Upload a Product	45
9. Amazon Feeds	45
10. Amazon Reports	50
11. Amazon Queues	52
12. Amazon Cron Details	54
13. Amazon Activity Logs	55
14. Amazon Help And Support	55
15. Knowledge Base	56

1. Overview

Amazon is the largest online retailer in the worldwide. The company was originally a bookseller but has expanded to sell a wide variety of consumer goods and digital media and also its own electronic devices such as the e-book reader, tablet, and many more items that you can sell on amazon(<https://cedcommerce.com/blog/best-selling-items-on-amazon-2021/>)

Amazon Marketplace is an e-commerce platform owned and operated by Amazon.com that enables the third-party sellers to sell new or used products on a fixed-price online marketplace alongside the regular offerings of Amazon. Using Amazon Marketplace, the third-party sellers can gain the access to the customer base of Amazon, and it expands the offerings on its website without having to invest in additional inventory.

Amazon Integration for Magento 2 store is an amazing API integration that helps Magento® 2 store owners to synchronize inventory, price, and other product details for product creation and management between Magento® 2 store and the Amazon marketplace.

The **Amazon Integration for Magento 2 Integration** extension interacts with the Amazon marketplace to integrate the synchronized product listing between Magento® 2 store and Amazon retailers. After the installation, the merchant can create Amazon categories and the dependent attributes on the Magento® 2 store.

It enables admin to perform product related task such as product upload and product view using bulk management system.

With the help of this extension, the store owners can create a profile in which they can assign the products and then can upload to Amazon.com. It enables the Magento store owner to manage the Amazon orders on the Magento stores without making any significant changes in the operational functionalities.

You can boost up your business at Amazon by integrating your store as it interacts with the Amazon APIs to connect your Magento store to the Amazon marketplace and thus, you have the opportunity to cover a wide range of customers.

The Magento® 2 store owners can boost their business at Amazon by integrating their store as it interacts with the Amazon APIs to connect their Magento store to the Amazon marketplace and thus, they have the opportunity to cover a wide range of customers.

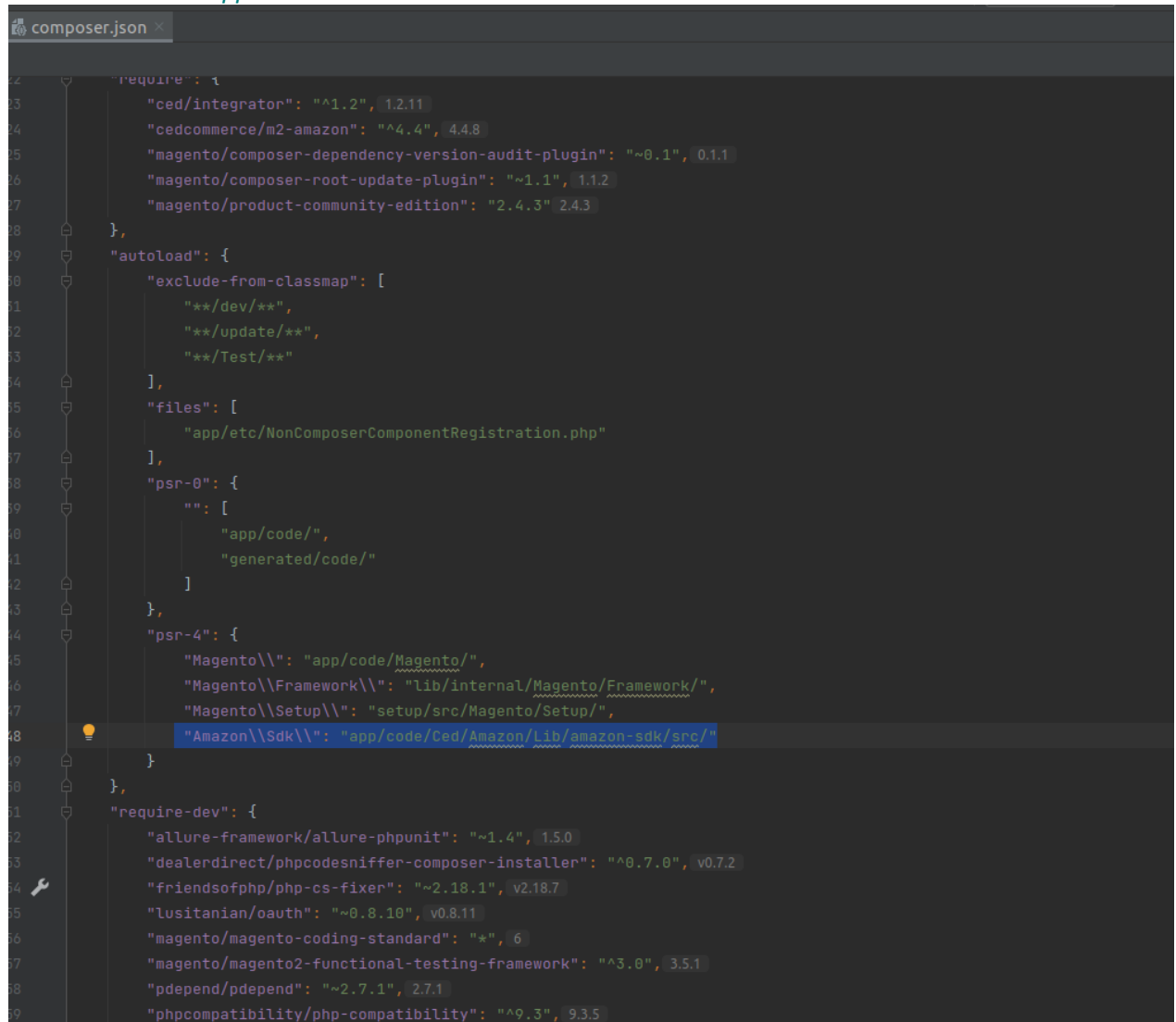
Key features are as follows:

- **Cron:** Cron jobs automate the process to fetch the Amazon orders from the Amazon marketplace to the Magento® of customers.
- **Debug Mode:** Provides easy debug process for hassle-free product upload to the Amazon marketplace.
- **Product Category Mapping:** Follow many to one category mapping methodology. Admin can map many categories of Magento® 2 store to a single category of Amazon.
- **Profile Based Products Upload:** Admin can create a profile and after assigning the products to the profile can easily upload on Amazon.
- **Simple & Configurable Product Upload:** It enables admin to upload both simple & configurable type of product on Amazon.com.
- **Auto Acknowledgement of Order:** Admin receives an acknowledgement of Orders automatically as soon as orders are created.
- **Automated Synchronization:** Auto synchronization of the product listing, order, inventory, return, and refund, and pricing at regular intervals is established between Magento® 2 store and Amazon.com.
- **Product Data Validation:** The extension enables the admin to validate the product information in accordance with Amazon standard and values.
- **Low Stock Notifications:** Whenever the stock diminishes lower than the threshold, a notification is sent informing the status of the same.
- **New Order Notifications:** Whenever a new order is fetched from Amazon.com, the admin receives a notification.
- **Rejected products notification:** If any product containing some invalid details is rejected, then its information is fetched from the auto synchronization request along with the error due to which it is rejected.

2. Amazon Magento 2 Store Integration Extension Installation

To install the extension

1. Create a new folder named `code` (if not exists) under the `app` folder.
 - Extract the Ced.zip on your system and then Drag and Drop `app/code/Ced/Amazon`.
2. Update composer.json file by adding the code written below and as shown in the image
`"Amazon\\Sdk\\": "app/code/Ced/Amazon/Lib/amazon-sdk/src/"`



3. Now run the following upgrade command in `cmd`
 - `composer require ced/integrator`
 - `composer require cedcommerce/validator`
 - `composer dump`
 - `php bin/magento setup:upgrade`
 - `php bin/magento setup:di:compile`
 - `php bin/magento setup:static-content:deploy -f`

- `php bin/magento indexer:reindex`
- `php bin/magento cache:flush`

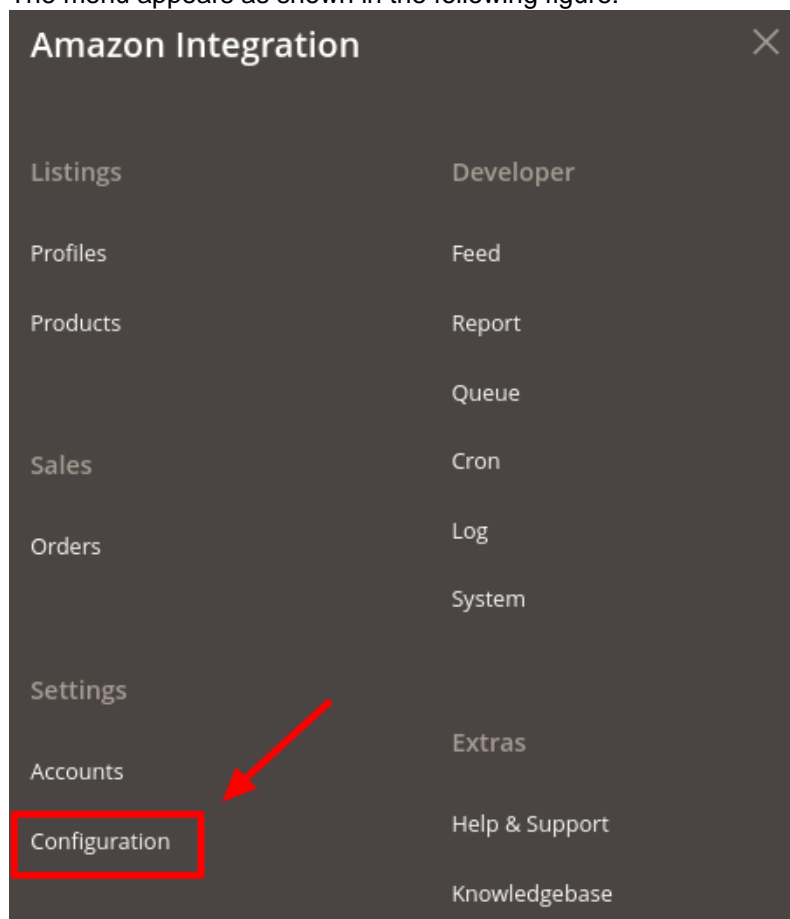
4. After successfully uploading the directory, the extension will be installed/upgraded.

3. Amazon Integration Configuration Settings

You can refer to this video for configuration of the extension:

You can also read these steps to set up the configuration settings in the Magento 2 Admin panel

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **AMAZON INTEGRATION** menu.
The menu appears as shown in the following figure:



3. Click **Configuration**.
The **Configuration** page appears as shown in the following figure:

Configuration



Scope: Default Config

Save Config

CEDCOMMERCE

Amazon Configuration

Amazon Settings

Amazon Product Settings

Amazon Order Settings

Amazon Cron Settings

Amazon Developer Settings

4. In the right panel, click the **Amazon Settings** tab.

The **Amazon Settings** tab is expanded and the relevant fields appear as shown in the following figure:

Amazon Settings

Enabled
[global]

Yes

5. Under **Amazon Settings**, do the following:

a. In the **Enabled** list, select the **Yes** option.

6. Scroll down to the **Amazon Product Settings** tab, and then click the tab.

The **Amazon Product Settings** tab is expanded and the expanded section appears as shown in the following figure:

Amazon Product Settings

Profile Settings

Amazon Chunk Settings

Amazon Price Settings

Amazon Inventory Settings

7. Click on **Profile Settings**, the section will expand as:

⌵ Profile Settings

Auto Upload Product <small>[global]</small>	No	▼
The product assigned to profile will be Auto upload on Amazon.		
Auto Add Product On Profile <small>[global]</small>	No	▼
The Product Auto Add On Profile By Magento Category And Upload on Amazon		
Remove Product from profile on Conflict <small>[global]</small>	Yes	▼
While saving products to profile, remove product from previous profile if marketplace is same on both the profiles .		

8. Under this **Profile Settings**, do the following steps:

- In **Auto Upload Product**, select **Yes** if you to automatically upload the product on Amazon.
- In **Auto Add Product On Profile**, select **Yes** if you want to automatically add products to profile and upload on Amazon.
- In **Remove Product from Profile on Conflict**, select **Yes** if you want to remove the products from the profile if the marketplace is the same on both the profile while saving the products.

9. Click **Amazon Chunk Settings**, the section will expand as:

⌵ Amazon Chunk Settings

Product Queue Chunk Size <small>[global]</small>	100	Enter the size of a chunk for a product upload queued task
Product Feed Chunk Size <small>[global]</small>	1000	Enter the size of a chunk for a product upload feed
Price Queue Chunk Size <small>[global]</small>	500	Enter the size of a chunk for a price queued task
Price Upload Feed Chunk Size <small>[global]</small>	5000	Enter the size of a chunk for a price feed
Inventory Queue Chunk Size <small>[global]</small>	500	Enter the size of a chunk for a inventory queued task
Inventory Feed Chunk Size <small>[global]</small>	5000	Enter the size of a chunk for a inventory feed
Status Queue Chunk Size <small>[global]</small>	500	Enter the size of a chunk for a status queued task
Status Feed Chunk Size <small>[global]</small>	5000	Enter the size of a chunk for a status feed

In the **Product Queue Chunk Size** box, enter the size number of a chunk for a product upload queued task.

In the **Product Feed Chunk Size** box, enter the size number of a chunk for a product

upload feed.

In the **Price Queue Chunk Size** box, enter the size number of a chunk for a price queued task.

In the **Price Upload Feed Chunk Size** box, enter the size number of a chunk for a price feed.

In the **Inventory Queue Chunk Size** box, enter the size number of a chunk for an inventory queued task.

In the **Inventory Feed Chunk Size** box, enter the size number of a chunk for an inventory feed.

In the **Status Queue Chunk Size**, enter the size of the chunk for the queued status.

In the **Status Feed Chunk Size**, enter the size of the chunk for status feed.

10. Click **Amazon Price Settings**, the tab gets expanded as:

Amazon Price Settings

Product Price <small>[global]</small>	Default Magento Price	▼
Select to send a different product price to Amazon		
Amazon Minimum Price <small>[global]</small>	Yes	▼
Product Minimum Price <small>[global]</small>	Default Value [default_value]	▼
Select to send minimum product price to Amazon		
Customer Group <small>[global]</small>	NOT LOGGED IN	▼
Select a customer group if Tier price is selected for price		
Allow Sale Price <small>[global]</small>	Yes	▼
Enable it to send Sale Price along with Standard Price to Amazon. [BETA]		
Send Price Feed marketplace wise <small>[global]</small>	Yes	▼
Allow Business Price <small>[global]</small>	Yes	▼
Enable it to send Business Price to Amazon. [BETA]		
Business Price <small>[global]</small>	Default Value [default_value]	▼
Select to send business price to Amazon		
Currency Conversion Marketplace Wise <small>[global]</small>	Yes	▼
Use Default Sale Price <small>[global]</small>	Yes	▼
Your default Magento attributes price and special_price will be updated to Amazon for both Sale Price and Standard Price . [BETA]		
Price Update Alternate SKU <small>[global]</small>	Default Value [default_value] Product Details Enable Product [status] [old_id] Product Name [name] [url_path] [required_options] [has_options] Image Label [image_label] Small Image Label [small_image_label]	

- If you have different Amazon SKU then Magento SKU, Then map the custom SKU field in above and provide the values as mentioned.
- **Single Amazon SKU:** Just add the value of SKU in the selected attribute.
- **Multiple Amazon SKU:** Just add the value of SKU in the selected attribute separated by pipe.
Ex: "|AMZ-SKU-1||AMZ-SKU2||AMZ-SKU-3||"
- Default value is Magento "sku" attribute.

a. In the **Product Price** list, select one of the following options:

- **Increase by Fixed Price:** If selected, then the **Modify by Fix Price** field appears.

- `. **Increase by Fixed Percentage:** If selected, then the **Modify by Percentage Price** field appears.
Enter the numeric value to increase the price of the **Amazon**, product price by the entered value % of the Magento 2 store price.
For Example,
Magento 2 price + 5% of Magento 2 price.
Magento 2 Price = 100
 - `. Select **Increase By Fixed Percentage** option
Modify by Percentage Price = 5
 $100 + 5\% \text{ of } 100 = 100 + 5 = 105$
Thus, Amazon Product Price = 105
 - `. **Decrease by Fixed Price:** If selected, then the **Modify by Fix Price** field appears.
 - `. **Decrease by Fixed Percentage:** If selected, then the **Modify by Percentage Price** field appears.
Enter the numeric value to decrease the price of the Amazon product price by the entered value % of Magento 2 price
For Example,
Magento 2 price – 5% of Magento 2 price.
Magento 2 Price = 100
 - `. Select **Decrease By Fixed Percentage** option
Modify by Fix Price = 5
 $100 - 5\% \text{ of } 100 = 100 - 5 = 95$
Thus, Amazon Product Price = 95
 - b. In **Amazon Minimum Price**, if you want to set the minimum price.
 - c. In **Product Minimum Price**, select to send minimum product price to Amazon.
 - d. In **Customer Group**, select a customer group if tier price is selected for price.
 - e. In **Allow Sale Price**, select **Yes** if you want to enable the Sale Price along with the standard price.
 - f. In **Send Price Feed Marketplace wise**, select **Yes** to send separate price feed for every marketplace
 - g. In **Allow Business Price**, select **Yes** to send the business price to Amazon.
 - h. In **Business Price**, select the business price to send to Amazon.
 - i. In **Currency Conversion Marketplace wise**, select **Yes** if you want to send the price after converting it to marketplace currency.
 - j. In **Use Default Sale Price**, your default Magento attributes price and special price will be updated to Amazon for both Sale Price and Standard Price.
 - k. In **Price Update Alternate SKU**, select the price update for alternate SKU.
11. Now click on **Amazon Inventory Settings**, the section is expanded as:

Amazon Inventory Settings

Inventory Fulfillment Latency [global]
 The number of days between the order date and the ship date (a whole number between **1** and **30**).

Inventory Fulfillment Channel [global]
 Use **AFN** for FBA fulfillment type (if availed). Use **MFN** for merchant fulfillment type.).

Override Inventory Fulfillment Latency (Product Level) [global]
 Send Fulfillment Latency At Product Level

Set Inventory on Basis of Threshold [global]
 Choose yes to send inventory on amazon by condition. [BETA]

Default Quantity [global]
 if manage stock is set to No, then use a default value

Override Inventory [global]
 Choose yes to override inventory for syncing. Magento inventory will be taken from the product **qty** field, irrespective of any rules or condition set (like 'Manage Stock' is No).[BETA]

Use MSI Feature For Inventory [global]
 Send Inventory According To Magento Sources

Map Attribute [global]

Account	Magento Attribute	Action
<input type="button" value="Add Attribute"/>		

Map your **qty** attribute for the marketplace with any **custom** attribute using 'Add Attribute' [BETA]

Inventory Update Alternate SKU [global]

Default Value [default_value]

Product Details

Enable Product [status]

[old_id]

Product Name [name]

[url_path]

[required_options]

[has_options]

Image Label [image_label]

Small Image Label [small_image_label]

- If you have different Amazon SKU then Magento SKU. Then map the custom SKU field in above and provide the values as mentioned.
- **Single Amazon SKU:** Just add the value of SKU in the selected attribute.
- **Multiple Amazon SKU:** Just add the value of SKU in the selected attribute separated by pipe.
- **Ex:** " | |AMZ-SKU-1| |AMZ-SKU2| |AMZ-SKU-3| | "
- Default value is Magento "sku" attribute.

12. Under **Amazon Inventory Settings**, do the following steps:

- In **Inventory Fulfillment Latency**, enter the number of days for the inventory fulfillment from the order date to the Shipment date.
- In **Inventory Fulfillment Channel**, select the channel for fulfillment i.e, FBA or FBM.
- In **Override Inventory Fulfillment Latency (Product Level)**, select **Yes** to send fulfillment latency at product level.
- In **Set Inventory on Basis of Threshold**, select **Enable** it if you want Threshold value for your inventory.
 - In **Inventory Threshold Breakpoint Value**, enter the threshold quantity for inventory.
 - In **Inventory Value for Less Than**, enter the inventory value which will send to Amazon if it is less than the set threshold value.
 - In **Inventory Value for Greater Than**, enter the inventory value which will send to

Amazon if it is greater than the set threshold value.

- In **Default Quantity**, enter the default value.
 - In **Override Inventory**, select **Enable** if you want the inventory to be synced from product 'qty' field despite any other setting or customization for inventory.
 - In **Use MSI Feature for Inventory**, select **Yes** if you want to send inventory according to Magento sources.
 - In **Map Attribute**, map Amazon qty attribute with the Magento Attribute.
 - In **Inventory Update Alternate SKU**, select the SKU from the field.
13. Scroll down to the **Amazon Order Settings** tab, and then click the tab.
- The tab is expanded and the section appears as shown in the following figure:

Amazon Order Settings

Status for auto import <small>[global]</small>	<div> <div>Pending</div> <div>Unshipped</div> <div>Partially Shipped</div> <div>Failed</div> <div>Imported</div> <div>Not Imported</div> <div>Acknowledged</div> <div>Shipped</div> <div>Completed</div> <div>Cancelled</div> </div> <p>Cron auto import order from Amazon for the selected "Amazon Status".</p>
Time for auto import <small>[global]</small>	<div>-1 days</div> <p>Cron auto import order from Amazon by reducing the current time with above selected.</p>
Auto invoice imported order <small>[global]</small>	<div>Enable</div> <p>Auto Invoice Order Imported from Amazon in any case of successful import.</p>
Auto acknowledge imported orders <small>[global]</small>	<div>Enable</div> <p>Auto acknowledge order on Amazon in any case of successful import.</p>
Auto cancel failed order <small>[global]</small>	<div>Enable</div> <p>Auto Cancel Order on Amazon in any case of failure such as 'No Inventory'.</p>
Increment Id Rules <small>[global]</small>	<div> <div>Add Marketplace Code</div> <div>Add Amazon Order Id</div> <div>Add Prefix</div> <div>Add Fulfillment Channel</div> </div> <ul style="list-style-type: none"> Add Marketplace Code: It will add the Marketplace Code as prefix in the Magento Order Increment Id. Ex: US-1100001 Add Amazon Order Id: It will replace the Magento Order Increment Id with Amazon Order Id. Ex: 111-111111-111111 Add Prefix: It will add a prefix provided in the Magento Order Increment Id. Ex: AMZN-1100001 Add Fulfillment channel: It will add Fulfillment channel AFN or MFN in the Magento Order Increment Id. Ex: AFN-1100001 or MFN-1100001 All Rules Applied: the Increment Id will look like Ex: AMZ-AFN-US111-111111-111111
Amazon order id prefix <small>[global]</small>	<div>AMZN</div> <p>Prefix for Amazon Increment ID</p>
Enable Order Import Notification <small>[global]</small>	<div>Enable</div> <p>Order import notification in Notifications for store admin</p>
Enable Email Notification <small>[global]</small>	<div>Enable</div> <p>Order import notification via email to store admin</p>
Notification Email <small>[global]</small>	<div></div>
Receive Email notification <small>[global]</small>	<div>Imported Order</div>
Create Backorder <small>[global]</small>	<div>Yes</div> <p>Create Backorder in case the Magento product qty is 'out of stock' or 'less than the order qty'.</p>
Enable Default Customer <small>[global]</small>	<div>Yes</div>
Default Customer <small>[global]</small>	<div></div> <p>Provide the email for the default customer for order import</p>
Use Default Customer's Billing Address <small>[global]</small>	<div>Yes</div>
Import Tax [Only For GA, FL, NC] US Marketplace <small>[global]</small>	<div>Yes</div>
Import Shipping Tax <small>[global]</small>	<div>Yes</div>
Create Region/State <small>[global]</small>	<div>Yes</div> <p>Allow to create the state or region in Magento Directory on order import if state/region is not available.</p>
Create Default Region <small>[global]</small>	<div>Yes</div> <p>Create and Use Default value "-" if state/region is not available.</p>
Alternate SKU <small>[global]</small>	<div>Default Value [default_value]</div> <ul style="list-style-type: none"> If you have different Amazon SKU then Magento SKU. Then map the custom SKU field in above and provide the values as mentioned. Single Amazon SKU: just add the value of SKU in the selected attribute. Multiple Amazon SKU: just add the value of SKU in the selected attribute separated by pipe. Ex: "[AMZ-SKU-1] AMZ-SKU2 [AMZ-SKU-3]" Default value is Magento "sku" attribute.
Is Tracking Number Required <small>[global]</small>	<div>Yes</div> <p>If Required, then empty tracking number shipments will be ignored.</p>
Automatically create unavailable product <small>[global]</small>	<div>Yes</div> <p>If yes, then it will automatically create unavailable product during order import.</p>
Upload Invoice to Amazon <small>[global]</small>	<div>Enable</div>
Select Invoice Type <small>[global]</small>	<div>Magento Default Invoice Upload</div>

- In **Status for Auto Import**, select the status of the Amazon orders for auto import.
- In **Time for Auto Import**, select the time for which cron will automatically import the order.
- In **Auto Invoice Imported Order**, select **Enable** to create an invoice in Magento for imported order.
- In **Auto Acknowledge Imported Orders**, select **Enable** if you want to automatically acknowledge the imported orders on Amazon.
- In the **Auto Cancel Failed Order** box, select the **Enable** option to auto-cancel the orders on Amazon in any case of failure such as **No Inventory**.
- In **Increment Id Rules**, you have the rules to **Add Marketplace Code**, **Add Amazon Order Id**, **Add Prefix**, **Add Fulfillment Channel**.
- In the **Amazon Order Id Prefix** box, enter the required order Id prefix.
- In **Enable order Import Notification**, select **Enable** to receive notifications of orders import.
- In **Enable Email Notification**, select **Enable** to receive notifications via email.
- In the **Create Backorder**, select **Yes** if you want to create an order if the product is out of stock.
- In **Enable Default Customer**, select **Yes** if you want to create an order with default customer, no new customer will be created during order import.

The screenshot shows a configuration form with three sections:

- Enable Default Customer** [global]: A dropdown menu with 'Yes' selected.
- Default Customer** [global]: A text input field. Below it, a label reads 'Provide the email for the default customer for order import'.
- Use Default Customer's Billing Address** [global]: A dropdown menu with 'No' selected.

- Once you select **Yes**, a field appears of **Default Customer**, enter the email of the customer.
 - In **Use Default Customer's Billing Address**, select **Yes** if you want to use the billing address of the customer.
 - In **Enable Guest Customer**, select **Yes** if you want to create guest customers on order import.
 - In **Import Tax [Only For GA, FL, NC] US Marketplace**, select **Yes** if you want to add the tax in order for these regions in the US.
 - In **Import Shipping Tax**, select **Yes** if you want to enable the tax on Shipping.
 - In **Create Region/State**, select **Yes** if you want to create the region or state in the Magento directory if it is not present at the time of order import.
 - In **Create Default Region**, select **Yes** if you want to create the region for the order by default.
 - In **Alternate SKU**, select the alternate Amazon SKU.
 - In **Is Tracking Number Required**, select **Yes** if you want to sync tracking number for the order to amazon.
 - In **Automatically create unavailable product**, select **Yes** to create the product automatically if it is not available.
 - In **Upload Invoice to Amazon**, select **Enable** to upload the Amazon order invoice.
 - In **Select Invoice Type**, select the type of invoice.
14. Click **Amazon Cron Settings** and the section will expand as:

Amazon Cron Settings



Order Cron [global]	Enable	▼
	Order Fetch Cron	
Price Cron [global]	Enable	▼
	Price Sync Cron	
Inventory Cron [global]	Enable	▼
	Inventory Sync Cron	
Shipment Cron [global]	Enable	▼
	This will automatically generate shipments	

- 15.
16. In the **Order Cron** list, select the **Enable** option to enable the fetch order cron.
17. In the **Price Cron** list, select the **Enable** option to enable the price sync cron.
18. In the **Inventory Cron** list, select the **Enable** option to enable the inventory sync cron.
19. In the **Shipment Cron** list, select the **Enable** option to enable the shipment cron and to generate shipments automatically.
20. Scroll down to the **Amazon Developer Settings** tab, and then click the tab.
The tab is expanded and the section appears as shown in the following figure:

Amazon Developer Settings



Throttle Mode [global]	Disable	▼
	<p>Amazon API allows only 60 calls per hour for product upload. Hence, the module works in 2 modes:</p> <p>1. Throttle Mode: By default, it takes the Magento request and process it later, which never exceed the 60 calls per hour.</p> <p>2. Non-Throttle Mode: It process the request immediately, but may exceed the API throttle. Disable only for integration testing.</p>	
Shipment Async Mode [global]	Enable	▼
	For synchronous shipment processing. Disable only for integration testing.	
Debug [global]	Enable	▼
Logging Level [global]	No Muting	▼

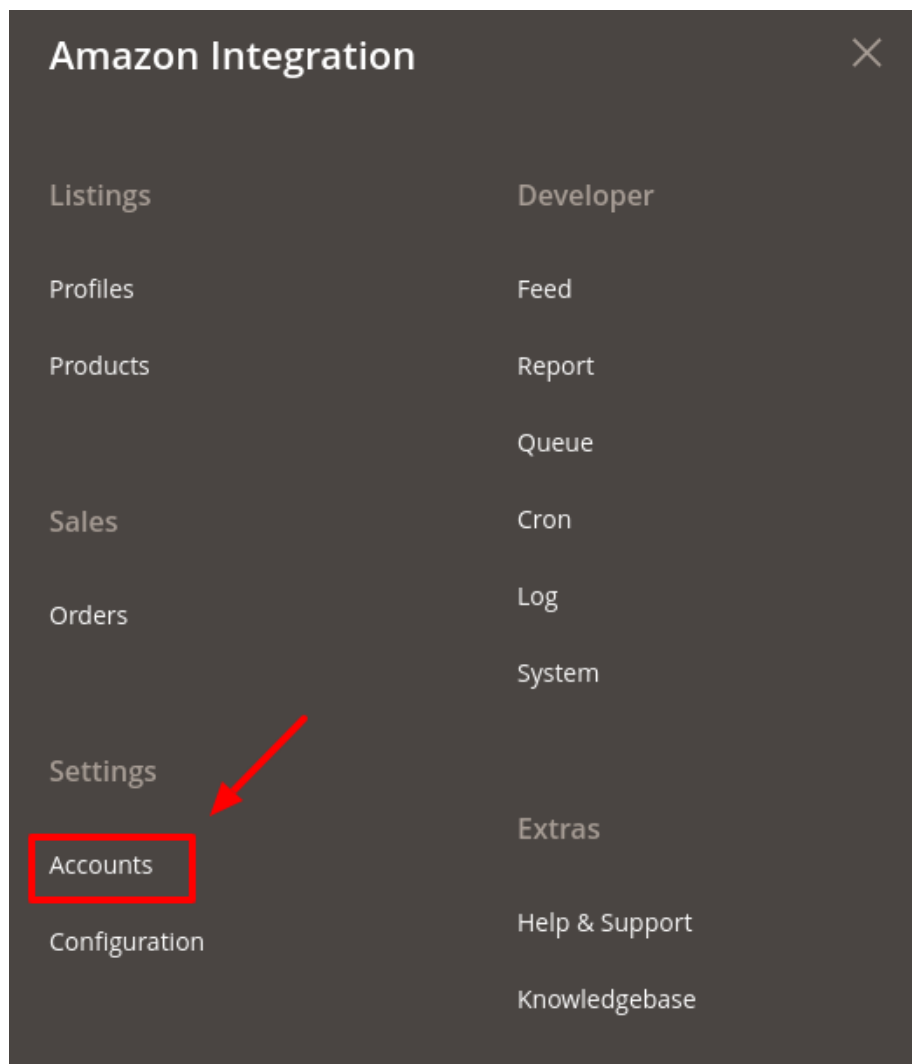
- 21.
22. In the **Throttle Mode** list, select the **Enable** option to process the upload and sync task through the queue. **Disable only for integration testing.**
23. In **Shipment Async Mode**, select **Enable** to send multiple order shipment in a single feed.
24. In **Debug**, select **Enable** for the logs to be created.
25. In **Logging Level**, select the level of the logs created, select **No Muting** for all the levels.
26. Click the **Save Config** button to save the entered values and information. The configuration will be saved.

4. Manage Accounts

The merchant has to first create a seller account in the Amazon seller panel. Once the seller account is created and is approved by Amazon, the Magento 2 store owners have to obtain the AWS API Key values from the Amazon Seller account, and then the Magento® 2 store owners have to paste it into the respective fields displayed on the Amazon Account Form of the admin panel.

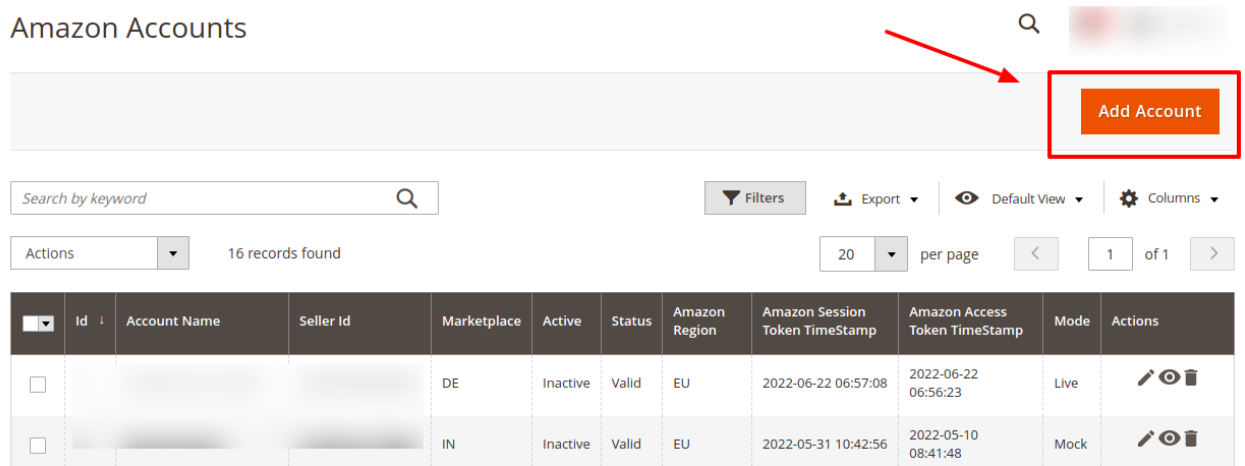
To add the account.

1. Go to the **Magento 2 Store Admin**
2. On the left navigation bar, click the **AMAZON INTEGRATION**
A menu appears as shown in the following figure:



3. Click **Manage Accounts**.
The **Manage Accounts** page appears as shown in the following figure:

Amazon Accounts



Search by keyword

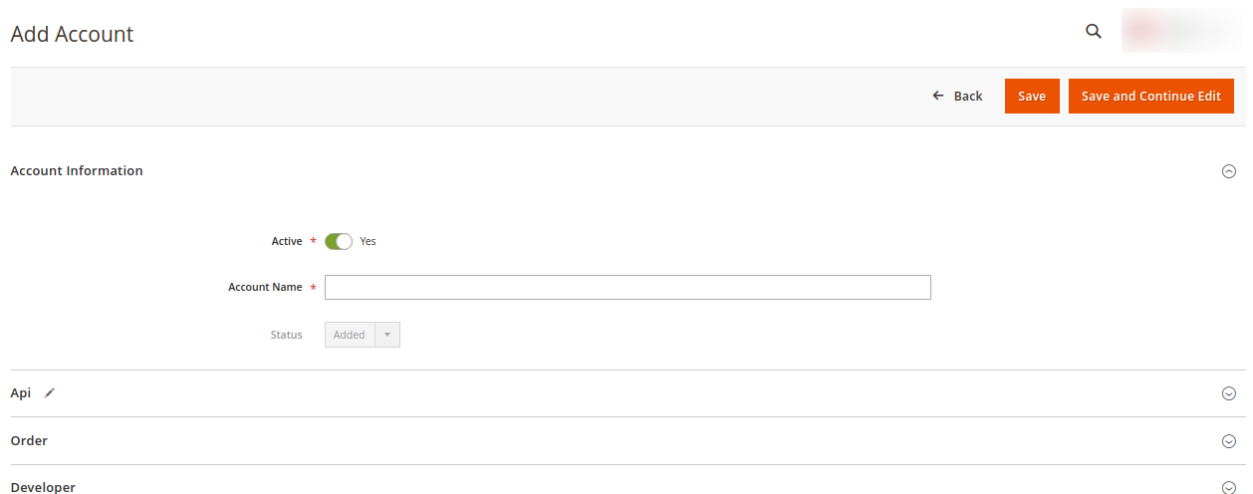
Filters Export Default View Columns

Actions 16 records found 20 per page 1 of 1

	Id	Account Name	Seller Id	Marketplace	Active	Status	Amazon Region	Amazon Session Token TimeStamp	Amazon Access Token TimeStamp	Mode	Actions
<input type="checkbox"/>				DE	Inactive	Valid	EU	2022-06-22 06:57:08	2022-06-22 06:56:23	Live	
<input type="checkbox"/>				IN	Inactive	Valid	EU	2022-05-31 10:42:56	2022-05-10 08:41:48	Mock	

4. Click the **Add Account**

The page appears as shown in the following figure:



Add Account

← Back Save Save and Continue Edit

Account Information

Active * ☒ Yes

Account Name *

Status Added

Api

Order

Developer

- In **Active**, select **Yes**
- Enter the **Account Name** in the corresponding field.

5. Now scroll down and click on **API Information**. The section will expand as:

Api Authorize via Cedcommerce * ☐ NoAmazon Region

Marketplaces

- US [ATVPDKIKX0DER]
- Canada [A2EUQ1WTGCTBG2]
- Mexico [A1AM78C64UM0Y8]
- Spain [A1RKKUPIHCS9HS]
- UK [A1F83G8C2ARO7P]
- France [A13V1IB3V1YZZH]

Seller Id Amazon Refresh Token * Amazon Access Token App Id IAM ARN LWA Client Identifier LWA Client Secret AWS Access Key AWS Secret Key Validate

NOTE: There are 2 options to do so –

(1) Authorise Via CedCommerce – If you don't have an SP API developer account on Amazon**(2) Authorise by Yourself** – If you have an active SP API developer account on Amazon**Case 1: You Do Not have an Amazon SP API developer account.**

6. Under API Information do the following steps:

- In **Authorize Via CedCommerce**, select **Yes** if you want the authorization to be done from our end.
- You can notice that after selecting yes, additional options open up as shown below:

Api

Authorize via Cedcommerce * ☒ Yes

UserName

Email

Amazon Region

Marketplaces

- US [ATVPDKIKX0DER]
- Canada [A2EUQ1WTGCTBG2]
- Mexico [A1AM78C64UM0Y8]
- Spain [A1RKKUPIHCS9HS]
- UK [A1F83G8C2ARQ7P]
- France [A13V1I83VYVZHZ]

Register

Seller Id

SellerNext Shop Id

SellerNext Refresh Token

Amazon Refresh Token *

Amazon Access Token

Validate

- In the **UserName**, option enter a Unique Username for your account
- In the **Email** section, mention the email you wish to associate with your account.
- In the Amazon Region, from the drop-down choose the region you are selling

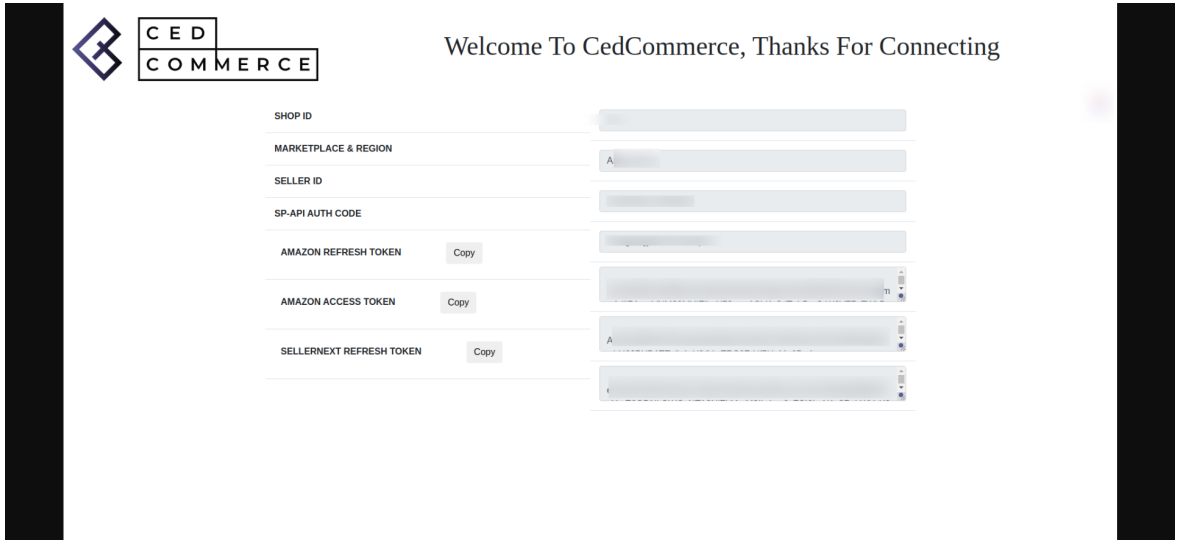
Select Region

North America(BR,CA,MX,US)

Europe(AE,DE,EG,ES,FR,GB,IN,IT,PL,NL,SA,SE,TR)

Far-East(AU,JP,SG)

- Once you select the region then move on to the marketplace where you can select the exact Amazon marketplace you are selling on.
- You will be redirected to a new page containing the following details

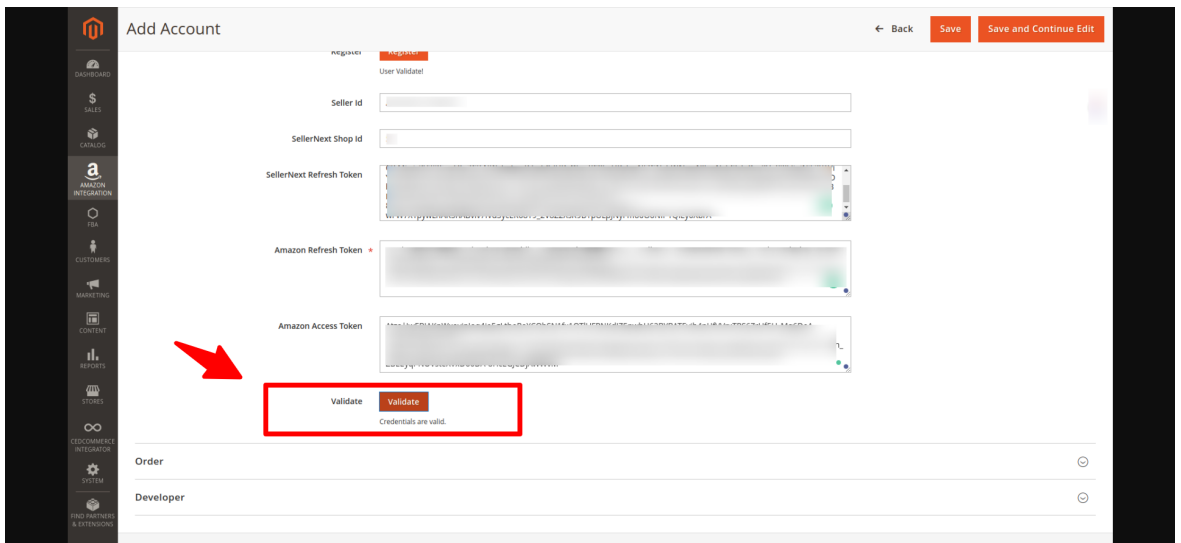


CED COMMERCE

Welcome To CedCommerce, Thanks For Connecting

SHOP ID	
MARKETPLACE & REGION	A
SELLER ID	
SP-API AUTH CODE	
AMAZON REFRESH TOKEN	Copy
AMAZON ACCESS TOKEN	Copy
SELLERNEXT REFRESH TOKEN	Copy

- Now you can fill out the remaining 5 fields with details available from here:
 - Seller Id**
 - SellerNext Shop Id**
 - SellerNext Refresh Token**
 - Amazon Refresh Token**
 - Amazon Access Token**
- When all the above fields are filled click on **Validate**.



Add Account

← Back Save Save and Continue Edit

negroce User Validated

Seller Id

SellerNext Shop Id

SellerNext Refresh Token

Amazon Refresh Token

Amazon Access Token

Validate Validate

Credentials are valid.

Order

Developer

- A success Message Appears saying that the **Credentials are Valid**.
- Click on **Save**.

Case 2: You already have an Amazon SP API developer account.

- Choose **No** in the Authorize via CedCommerce section
- Now the menu will appear like this:

Api 

Authorize via Cedcommerce ☐ No

Amazon Region

Marketplaces
 Canada [A2EUQ1WTGCTBG2]
 Mexico [A1AM78C64UM0Y8]
 Spain [A1RKKUPIHC59H5]
 UK [A1F83G8CZAR07P]
 France [A13V1IB3VIVZ2H]

Seller Id

Amazon Refresh Token

Amazon Access Token

App Id

IAM ARN

LWA Client Identifier

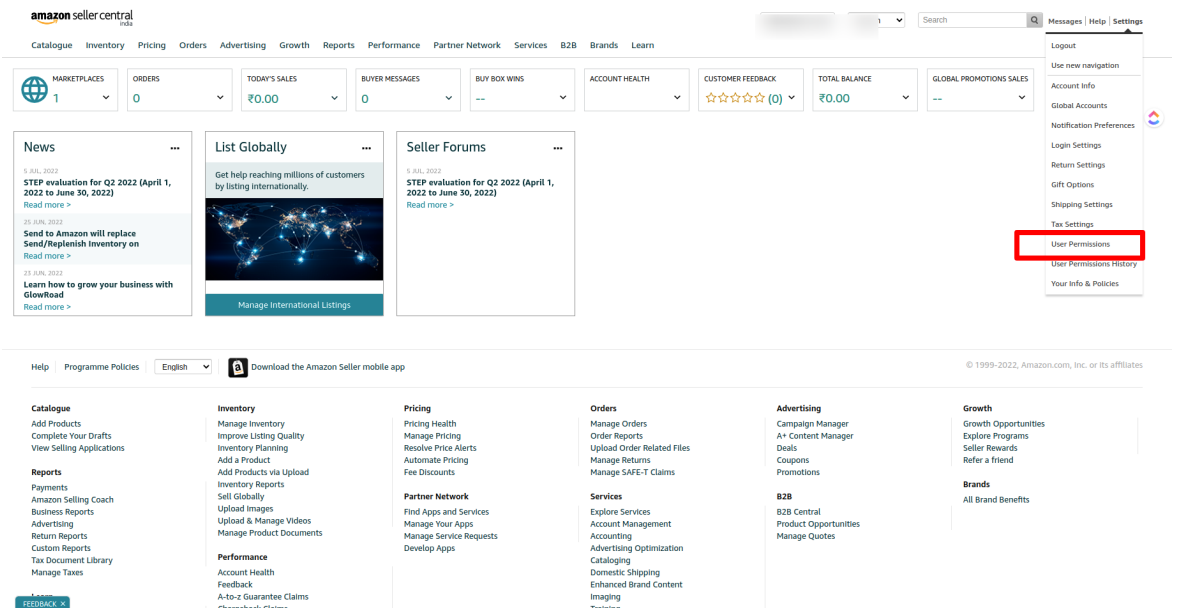
LWA Client Secret

AWS Access Key

AWS Secret Key

Validate

- The first 2 fields are the same as in Case 1
- In the **Amazon Region**, from the drop-down choose the region you are selling.
- In the **Marketplace**, select the Amazon marketplace you are selling on.
- To know the information that you need to fill in this section (**Seller Id, Amazon Refresh Token, Amazon Access Token, App Id, etc**), you need to go to the **Amazon** seller account. For that,
- Log in to the Amazon seller account.
- On the top right side of Amazon seller central, place the cursor on **Settings**.



The screenshot shows the Amazon Seller Central dashboard. At the top, there's a navigation bar with links like Catalogue, Inventory, Pricing, Orders, Advertising, Growth, Reports, Performance, Partner Network, Services, B2B, Brands, and Learn. Below this, there are several widgets: 'MARKETPLACES' (1), 'ORDERS' (0), 'TODAY'S SALES' (₹0.00), 'BUYER MESSAGES' (0), 'BUY BOX WINS' (--), 'ACCOUNT HEALTH', 'CUSTOMER FEEDBACK' (5 stars, 0 reviews), 'TOTAL BALANCE' (₹0.00), and 'GLOBAL PROMOTIONS SALES'. The main content area has three columns: 'News' with a 'STEP evaluation for Q2 2022' article, 'List Globally' with a 'Get help reaching millions of customers' article, and 'Seller Forums' with another 'STEP evaluation for Q2 2022' article. On the right, the 'Settings' menu is open, showing options like Logout, Use new navigation, Account Info, Global Accounts, Notification Preferences, Login Settings, Return Settings, Gift Options, Shipping Settings, Tax Settings, **User Permissions** (highlighted in red), User Permissions History, and Your Info & Policies. At the bottom, there's a footer with links to Help, Programme Policies, English, and a download link for the Amazon Seller mobile app. The footer also contains a grid of links categorized by 'Catalogue', 'Inventory', 'Pricing', 'Orders', 'Advertising', 'Services', 'B2B', 'Growth', and 'Brands'.

- When the menu appears, click **User Permission**.
- You will be navigated to the User Permission page which looks like this:

User Permissions
Use the Permissions Manager to grant access rights to other users. [Learn more](#)

Current Users

Name	Email Address
[Redacted]	[Redacted]@gmail.com

[Manage Permissions](#)

Add a New Seller Central User

Name	Email Address	Language
<input type="text"/>	<input type="text"/>	English ▾

[Invite](#)

Third-party developer and apps
To authorise a new developer, or to manage your authorised third-party developers and apps, visit the Manage Your Apps page by clicking below

[Visit Manage Your Apps](#)

Amazon MWS Developer Access Keys
To register as a developer, or to view your API Access keys, visit the Developer Credentials page by clicking below

[Visit Developer Credentials](#)

Get support | [View Policies and Agreements](#)

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- Scroll down to the **Amazon MWS Developer Access Keys** section and click on **View Developer Credential Buttons**.

Amazon MWS Developer Access Keys

To register as a developer, or to view your API Access keys, visit the Developer Credentials page by clicking below

[Visit Developer Credentials](#)

- On clicking you will be redirected to the Developer Central Page where all the desired info is listed:

Developer Central
Your application clients appear here. [Learn More](#)

Private developer | [View profile](#)

Authorisation date: 20/07/2018 | Developer ID: [Redacted] | MWS credentials: [View](#)

[Add new app client](#)

App name	App ID	Status	Authorisations remaining	IAM ARN	LWA credentials	Action
Cedcommerce	[Redacted]	Draft		[Redacted]	View	Edit App ▾

- The LWA details can be viewed by Clicking on View Button under the LWA credential heading:
- Now comes the last 2 sections
 - AWS Access Key
 - AWS Secret Key
- Here you have 2 options:
 - (1) Use Details from an existing AWS account
 - (2) Create a new AWS account

Note: Watch these Reference Videos For APP creation(https://www.youtube.com/watch?v=KSJPTqNBIGc&list=PLyrrqKCT7jFKENJO9n_Y68-5o2GZLgLUU&index=4) and For AWS Creation(<https://www.youtube.com/watch?v=EAJOsBNRIQA&list=PLyrrqKC>)

T7jFKENJO9n_Y68-5o2GZLgLUU&index=3)

- Once the information has been filled, Now click on the **Validate** button.

- The message **Credentials are valid** will appear.

Order Settings:

- Scroll down and click the **Order** section and it will expand as:

Order

- In **Order Section**, do the following steps:
 - In **Multi-Store**, select **Yes** for multiple stores.
 - In the **Default Store**, select the default Magento store view.
 - In the **Channel**, select the channel for order import.
 - The **Shipping Method** is automatically assigned.
 - The **Payment Method** is also automatically assigned.
- Scroll down and click on **Developer** section and it will appear as:

Developer



Account Mode * Live ▼ ?

Notes

3. Select **Account Mode**.
4. Add **notes** if you want any.
5. Click on **Save** on the top right side of the page.
6. The account will be created.

To view the account,

1. On the Amazon Accounts page, click the **view** button for the account that you want to see, as highlighted in the image below.

Amazon Accounts



Add Account

Search by keyword



Filters

Export

Default View

Columns

Actions

16 records found

20



per page



1

of 1



<input type="checkbox"/>	Id	Account Name	Seller Id	Marketplace	Active	Status	Amazon Region	Amazon Session Token TimeStamp	Amazon Access Token TimeStamp	Mode	Actions
<input type="checkbox"/>				DE	Inactive	Valid	EU	2022-06-22 06:57:08	2022-06-22 06:56:23	Live	
<input type="checkbox"/>				IN	Inactive	Valid	EU	2022-05-31 10:42:56	2022-05-10 08:41:48	Mock	  
<input type="checkbox"/>				US, CA	Inactive	Valid	NA	2022-07-19 07:50:08	2022-07-19 07:50:08	Live	  

2. On clicking it, the details would appear on the page as shown:

Account Information #2



Cancel

id	marketplaceIds	marketplace							selectedValue	store_id
2	value	region	code	value	name	label	currency	sellercentral	endpoint	1
		Europe	DE	A1PA6795UKMFR9	Germany	Germany [A1PA6795UKMFR9]	EUR		https://mws.amazonservices.de/	

To edit the account,

1. On Amazon Accounts page, click the edit button for the account that you want to edit, as shown in the image below:

Amazon Accounts Q

[Add Account](#)

Search by keyword Q

Filters Export Default View Columns

Actions 16 records found 20 per page 1 of 1

	Id	Account Name	Seller Id	Marketplace	Active	Status	Amazon Region	Amazon Session Token TimeStamp	Amazon Access Token TimeStamp	Mode	Actions
<input type="checkbox"/>				DE	Inactive	Valid	EU	2022-06-22 06:57:08	2022-06-22 06:56:23	Live	
<input type="checkbox"/>				IN	Inactive	Valid	EU	2022-05-31 10:42:56	2022-05-10 08:41:48	Mock	
<input type="checkbox"/>				US, CA	Inactive	Valid	NA	2022-07-19 07:50:08	2022-07-19 07:50:08	Live	

2. The page will appear as:

Edit Account 61

[← Back](#) [Delete](#) [Save](#) [Save and Continue Edit](#)

Account Information

Active ☒ Yes

Account Name

Status Valid

Api ⌵

Order ⌵

Developer ⌵

3. Click the required section, and then make the changes as per requirement in the respective section.
4. Click the **Save** button.
The edited account will be saved.

To delete the account,

1. On the Amazon Accounts page, click on the delete button as highlighted in the image below, for the account that you want to delete.

Amazon Accounts

[Add Account](#)

Search by keyword



Filters

Export

Default View

Columns

Actions

16 records found

20

per page



1

of 1



<input type="checkbox"/>	Id	Account Name	Seller Id	Marketplace	Active	Status	Amazon Region	Amazon Session Token TimeStamp	Amazon Access Token TimeStamp	Mode	Actions
<input type="checkbox"/>				DE	Inactive	Valid	EU	2022-06-22 06:57:08	2022-06-22 06:56:23	Live	
<input type="checkbox"/>				IN	Inactive	Valid	EU	2022-05-31 10:42:56	2022-05-10 08:41:48	Mock	

2. On clicking it, the Amazon account will be deleted and the message will appear on the same page.

5. Manage Amazon Profiles

Admin can create a new profile and assign the required products to the profile. While creating and editing the profile, admin can map the Magento 2 attributes to the Amazon attributes. These attributes are applicable to all the products that are assigned to the profile.

****To perform the tasks you can watch this video:****

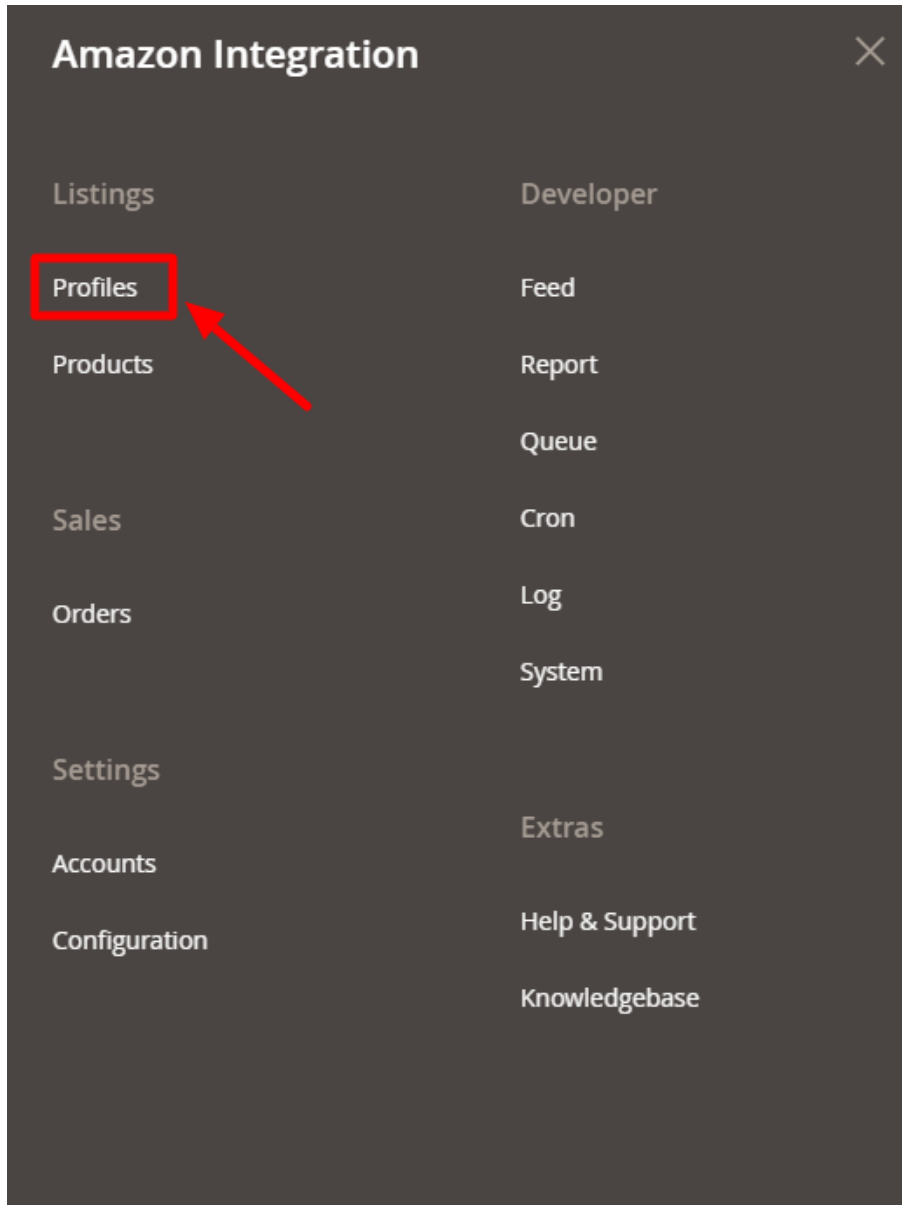
You can also read the following links to perform the different functions mentioned:

- Add new profile(<https://docs.cedcommerce.com/magento-2/amazon-integration-magento-2-user-guide/?section=add-a-new-profile-29>)
- Edit the existing profile(<https://docs.cedcommerce.com/magento-2/amazon-integration-magento-2-user-guide/?section=edit-the-existing-profile-39>)
- Upload profile products to Amazon(<https://docs.cedcommerce.com/magento-2/amazon-integration-magento-2-user-guide/?section=upload-the-profile-products-on-amazon>)
- Deleting profiles(<https://docs.cedcommerce.com/magento-2/amazon-integration-magento-2-user-guide/?section=delete-the-profiles-19>)
- Bulk Action on the Selected Profiles(<https://docs.cedcommerce.com/magento-2/amazon-integration-magento-2-user-guide/?section=submit-bulk-action-on-the-selected-profiles-7>)

5.1. Add a New Profile

To add a new profile

1. Go to the **Magento 2 Store Admin**
2. On the left navigation bar, click the **AMAZON INTEGRATION**
A menu appears as shown in the following figure:



3. Click on **Profiles**.
The **Manage Profile** page appears as shown in the following figure:

Manage Profile

admin

Add New Profile

Filters

Default View

Columns

Actions

0 records found

20 per page

<

1 of 1

>

	Id	Account	Store	Profile Name	Parent Category	Sub Category	Marketplace	Status	Actions
We couldn't find any records.									

4. Click the **Add New Profile**The **New Profile** page appears as shown in the following figure:

Add Profile

?

← Back

Save

Save and Continue Edit

Information

Enable * ☒ Yes

Name *

Mappings

Products

5. In the right panel, under **Information**, do the following steps:

- In the **Enable Profile**, select **Yes** to enable the profile that you are creating.
- In **Profile Name**, enter the name for the profile.

6. Scroll down and click the **Mappings** section. The section will expand as:

Edit Profile

← Back

Save

Save and Continue Edit

Barcode Exemption * ☐ No

- If you are a **Manufacturer** and have permission by **Amazon** to create product without barcode, please enable the **Barcode Exemption**.
- Enabling the Barcode Exemption will make the barcode attribute an optional field (which is currently required as per Amazon).

Account *

Select...

Add Account

Marketplace *

US [ATVPDKIKX0DER]

Category (ProductType) *


Select...



- The Category acts as an **"Attribute Set"** to render the required, recommended and optional attributes and should be used for product upload.
- Use **"Default Category"** for syncing the product inventory and price only.


Please map all Amazon attributes with Magento attributes.

Amazon Attribute	Magento Catalog Attribute	Default Value	Action
<input type="text"/>	<input type="text"/>	<input type="text"/>	Delete
Add Attribute			




7. Under the **Mappings** section, do the following steps:
 - In **Barcode Exemption**, select **Yes** if you have permission from Amazon to upload products without barcode for your Brand.
 - In **Account**, select the account.
 - In **Marketplaces**, the marketplace will be automatically selected.
 - In **Category**, select the product category.
 - Select 'Default Category' as amazon category if products are already present in amazon either in your account or in any other seller's account.
 - Select the relevant Amazon category if you are going to upload a new product to Amazon.
 - Now map the attributes. You may also add attributes by clicking on the **Add Attribute** button.
8. Scroll down to **Products** and the section will appear as:



Products 




Default Store  Default Store View 



Auto Assign Category  Select...

The selected Category product addition will be observed and assigned automatically to this profile on selection.

 Filters  Default View  Columns

Active filters: Store View: Default Store View  SKU: 23036  [Clear all](#)

Actions  1 records found 20 per page  1 of 1 

	ID	Thumbnail	Name	Type	Category	SKU	Price	Quantity	Visibility	Status	Title	Amazon Status	Profile
<input type="checkbox"/>	96			Simple Product	Baby/Outdoor Car Lighting/Amazon		₹100,000.00	5000.0000	Catalog, Search	Enabled	ok1	NA NA	

9. In the **Default Store**, select the Magento store from where you want product details to be updated on Amazon.
10. In **Auto Assign Category**, select the Magento category, whenever a new product is created in that category, that product will automatically assign to this profile. Enable 'Auto Add Product On Profile' setting from the configuration for this.
11. Click **Save** on the top right side of the page.
The profile will be created.

5.2. Edit the Existing Profile

To edit the existing profile

1. Go on **Magento 2 Store Admin** panel.
2. On the left navigation bar, click the **AMAZON INTEGRATION** menu, and then click **Profile Manager**.
The **Manage Profile** page appears as shown in the following figure:

Manage Profile

🔍 99+ admin

Add New Profile

Filters
👁 Default View
⚙ Columns

Actions
2 records found
20 per page
< 1 of 1 >

	Id	Account	Store	Profile Name	Parent Category	Sub Category	Marketplace	Status	Actions
<input type="checkbox"/>	1	Amazon India Id:3	Default Store View	Amazon	DefaultCategory	DefaultCategory	A21TJRUN4KGV	Enabled	
<input type="checkbox"/>	5	Amazon India Sellernext Id:5	Malaysia View	Home	Beauty	BeautyMisc	A1AM78C64UM0Y8	Enabled	

3. Scroll down to the required profile row.

4. In the **Action** column of the respective row, click the **Edit** button as highlighted in the above image. The profile editing page appears as shown in the following figure:

Edit Profile

🔍 2

← Back
Save
Save and Continue Edit

Information

Enable ● Yes

Name

Mappings ⌵

Products ⌵

5. Click the required section, and then make the changes as per requirement in the respective section.

6. Click the **Save** button.

The edited profile is saved and the success message appears on the **Manage Profile** page.

5.3. Upload the profile products on Amazon

To upload the profile products

1. Go on **Magento 2 Store Admin** panel.

2. On the left navigation bar, click the **AMAZON INTEGRATION** menu, and then click **Profile Manager**.

The **Manage Profile** page appears as shown in the following figure:

Manage Profile

99+ admin

Add New Profile

Filters

Default View

Columns

Actions

2 records found

20 per page

1 of 1

	Id	Account	Store	Profile Name	Parent Category	Sub Category	Marketplace	Status	Actions
<input type="checkbox"/>	1	Amazon India Id:3	Default Store View	Amazon	DefaultCategory	DefaultCategory	A21TJRUN4KGV	Enabled	
<input type="checkbox"/>	5	Amazon India Sellernext Id:5	Malaysia View	Home	Beauty	BeautyMisc	A1AM78C64UM0Y8	Enabled	

3. Scroll down to the required profile row.

4. In the **Action** column of the respective row, click the **Upload** button as highlighted in the above image.
You will be navigated to the **Amazon Product Listing** page from where you may take necessary actions.

5.4. Delete the Profiles

To delete a profile

- Go to the **Magento 2 Store Admin** panel.
- On the left navigation bar, click the **AMAZON INTEGRATION** menu, and then click **Profile Manager**.
The **Manage Profile** page appears as shown in the following figure:

Manage Profile

99+ admin

Add New Profile

Filters

Default View

Columns

Actions

2 records found

20 per page

1 of 1

	Id	Account	Store	Profile Name	Parent Category	Sub Category	Marketplace	Status	Actions
<input type="checkbox"/>	1	Amazon India Id:3	Default Store View	Amazon	DefaultCategory	DefaultCategory	A21TJRUN4KGV	Disabled	
<input type="checkbox"/>	5	Amazon India Sellernext Id:5	Malaysia View	Home	Beauty	BeautyMisc	A1AM78C64UM0Y8	Enabled	

On this page, all the available profiles are listed.

- To *delete a profile*, click the delete sign as highlighted in the above image.
- A box will appear asking you to confirm your action of deleting a profile.
- Click **OK**.
- The profile will be deleted.

5.5. Submit Bulk Action on the Selected Profiles

Admin can delete the selected profiles and also can change the status of the profiles in bulk.

To submit the selected action on the selected profiles in Bulk

- Go to the **Magento 2 Store Admin** panel.

2. On the left navigation bar, click the **AMAZON INTEGRATION** menu, and then click **Profile Manager**. The **Manage Profile** page appears as shown in the following figure:







Manage Profile

Search 99+ admin

Add New Profile

Filters Default View Columns

Actions 2 records found 20 per page 1 of 1

	Id	Account	Store	Profile Name	Parent Category	Sub Category	Marketplace	Status	Actions
<input type="checkbox"/>	1	Amazon India Id:3	Default Store View	Amazon	DefaultCategory	DefaultCategory	A21TJRUN4KGV	Enabled	  
<input type="checkbox"/>	5	Amazon India Sellernext Id:5	Malaysia View	Home	Beauty	BeautyMisc	A1AM78C64UM0Y8	Enabled	  

On this page, all the available profiles are listed.

3. To delete the selected profiles, do the following steps:
- Select the profiles those are no more required.
 - Click the **Arrow** button next to the **Actions** field.
- The **Actions** list appear as shown in the following figure:







Manage Profile

Search 99+ admin

Add New Profile

Filters Default View Columns

Actions 2 records found 20 per page 1 of 1

	Id	Account	Store	Profile Name	Parent Category	Sub Category	Marketplace	Status	Actions
<input type="checkbox"/>	1	Amazon India Id:3	Default Store View	Amazon	DefaultCategory	DefaultCategory	A21TJRUN4KGV	Enabled	  
<input type="checkbox"/>	5	Amazon India Sellernext Id:5	Malaysia View	Home	Beauty	BeautyMisc	A1AM78C64UM0Y8	Enabled	  

- Click the **Delete** option.
- A confirmation dialog box appears.
- Click the **OK** button.
- The selected profiles are deleted.
4. To change the status of the selected profiles, do the following steps:
- Select the required profiles.
 - Click the **Arrow** button next to the **Actions** field.
- The **Actions** list appear as shown in the following figure:







Manage Profile

Search 99+ admin

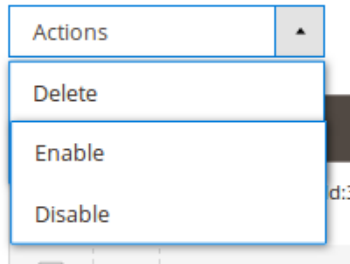
Add New Profile

Filters Default View Columns

Actions 2 records found 20 per page 1 of 1

	Id	Account	Store	Profile Name	Parent Category	Sub Category	Marketplace	Status	Actions
<input type="checkbox"/>	1	Amazon India Id:3	Default Store View	Amazon	DefaultCategory	DefaultCategory	A21TJRUN4KGV	Enabled	  
<input type="checkbox"/>	5	Amazon India Sellernext Id:5	Malaysia View	Home	Beauty	BeautyMisc	A1AM78C64UM0Y8	Enabled	  

c. Click the **Change Status** option. On selecting it, the options for status appear as:



5. Select **Enable** or **Disable**.

6. Selected profiles get enabled or disabled and a message appears as on top of the page as shown below. Also, under the **Status** column, the status gets changed.

[Add New Profile](#)

✓ Status updated of 1 record(s).

Filters Default View Columns

Actions 2 records found 20 per page 1 of 1

<input type="checkbox"/>	Id	Account	Store	Profile Name	Parent Category	Sub Category	Marketplace	Status	Actions
<input type="checkbox"/>	1	Amazon India Id:3	Default Store View	Amazon	DefaultCategory	DefaultCategory	A21TJRUN4KGV	Disabled	
<input type="checkbox"/>	5	Amazon India Sellernext Id:5	Malaysia View	Home	Beauty	BeautyMisc	A1AM78C64UM0Y8	Enabled	

6. Amazon Product Listing

On this page, admin can view, edit, and validate the individual product. Also, the admin can view the error message if any error exists in any product details. After uploading the product on Amazon or after updating the product inventory or the product price, the user can check the status of the feed. Also, the admin can view the feed error if any. The admin can submit certain actions on the selected products available on the **Amazon Product Listing** page.

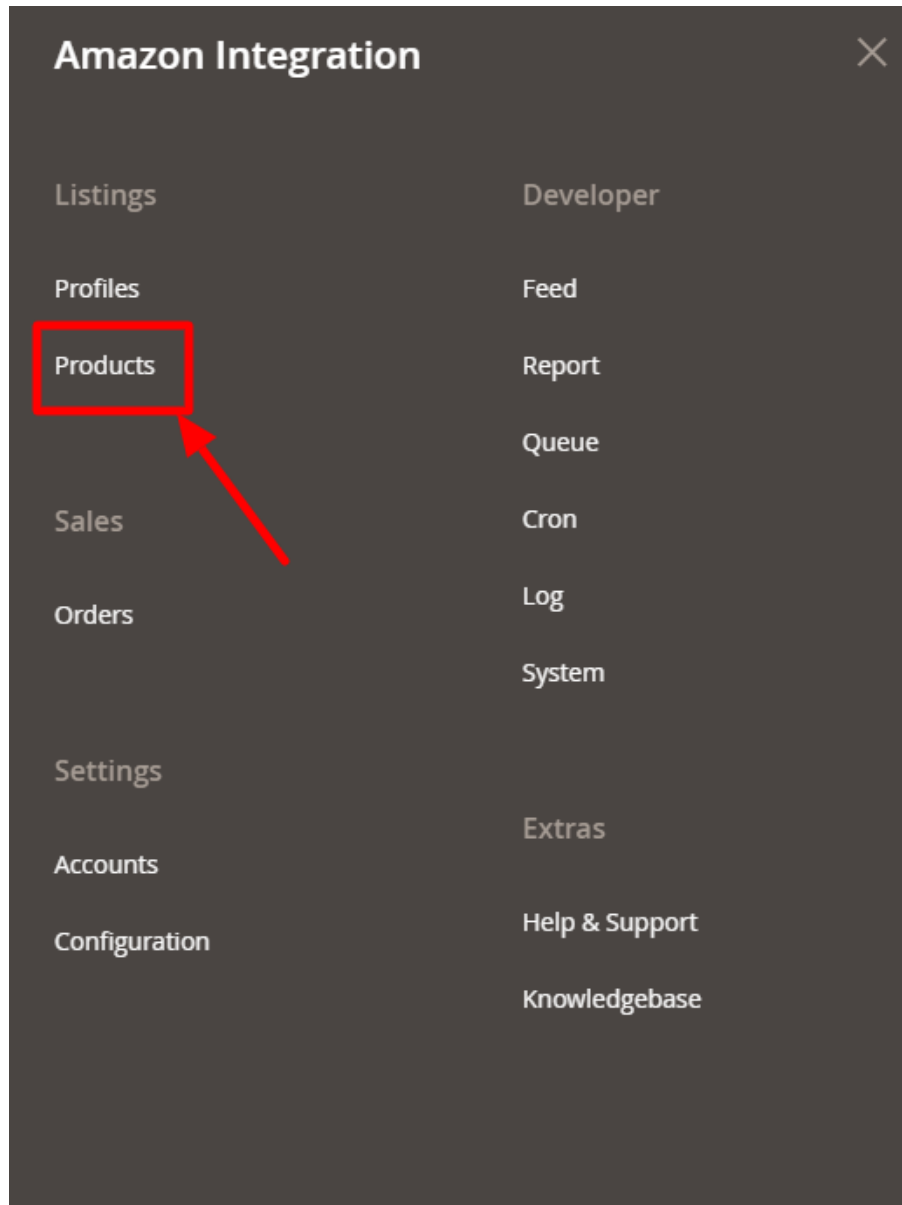
This section covers the following topics:

- View the Product Details(<https://docs.cedcommerce.com/magento-2/amazon-integration-magento-2-user-guide/?section=view-the-product-details-7>)
- Edit the Amazon Products(<https://docs.cedcommerce.com/magento-2/amazon-integration-magento-2-user-guide/?section=edit-the-amazon-products>)
- Submit Bulk Action on the Selected Products(<https://docs.cedcommerce.com/magento-2/amazon-integration-magento-2-user-guide/?section=submit-bulk-action-on-the-selected-products-7>)

6.1. View the Product Details

To view the product details

1. Go to the **Magento 2 Store Admin** panel.
2. On the left navigation bar, click the **AMAZON INTEGRATION** menu.
The menu appears as shown in the following figure:



3. Click on **Products**.
The **Amazon Products Listing** page appears as shown in the following figure:

Amazon Product OneView ®

Scope: Default Store View ⓘ

Filters Default View Columns

Actions 14 records found 20 per page 1 of 1

ID	Profile	Thumbnail	Name	Type	SKU	Price	Quantity	Visibility	Status	Additional Data	Action
1			OnePlus Norz	Simple Product	OnePlus Norz	\$5.00	10.0000	Catalog, Search	Enabled	✓	
2			Magento 2 Elavon Payment extension for PWA-black	Simple Product	SHCANDY8	\$5.00	65.0000	Not Visible Individually	Enabled	✓	
3			Magento 2 Elavon Payment extension for PWA-blue	Simple Product	Magento 2 Elavon Payment extension for PWA-blue	\$6.00	5.0000	Not Visible Individually	Enabled	✓	

4. Scroll down to the required product row.
5. In the **Action** column of the respective row, click the **View** icon.

icon.

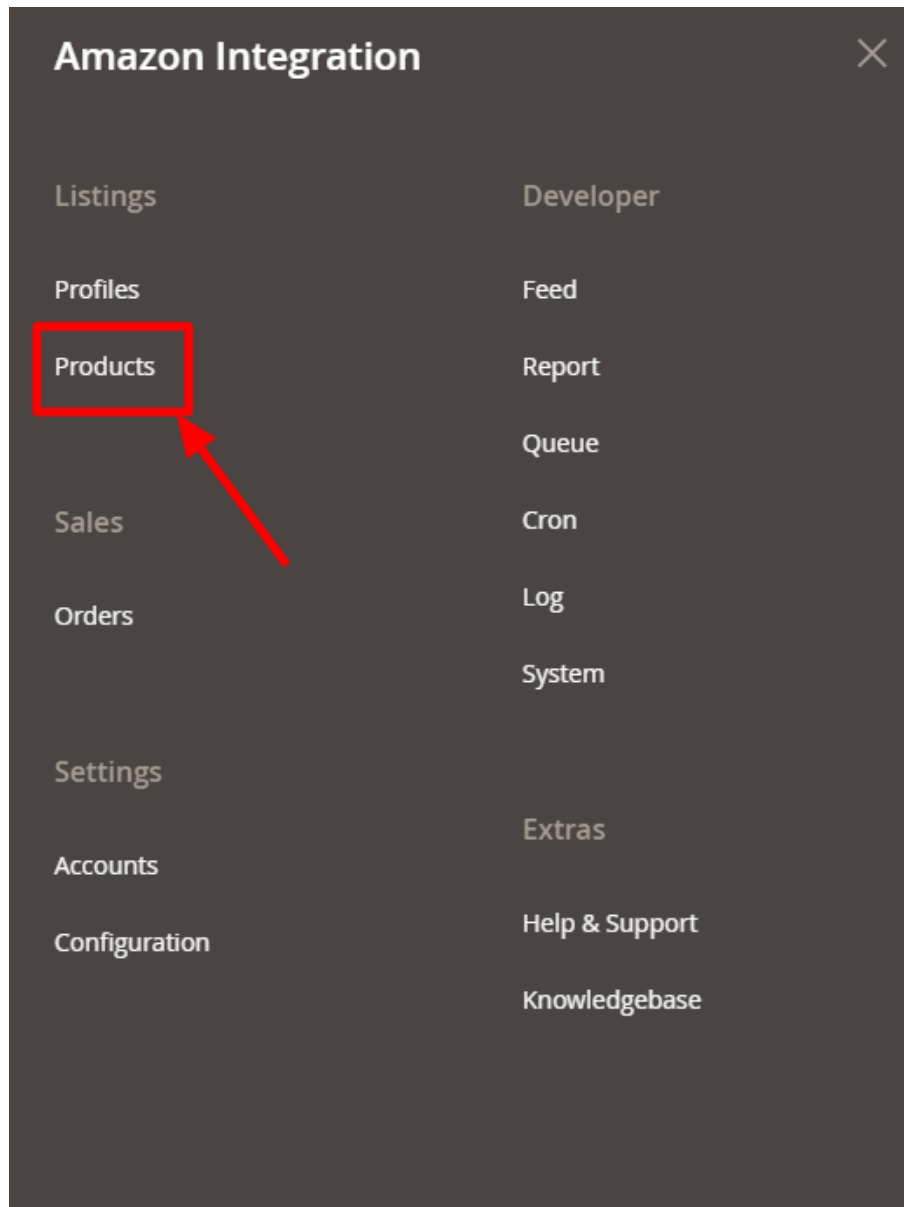
A page appears where the user can view all the product-related details present on Amazon. If that SKU is not present on amazon, then it will show an error message.

6. Click the **Cancel** button to close the page.

6.2. Edit the Amazon Products

To edit the Amazon product details

1. Go to the **Magento 2 Store Admin** panel.
2. On the left navigation bar, click the **AMAZON INTEGRATION** menu.
The menu appears as shown in the following figure:



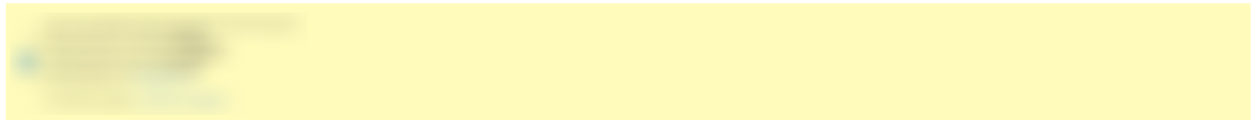
3. Click on **Products**.

The **Amazon Products Listing** page appears as shown in the following figure:

Amazon Product OneView ®



Scope: Default Store View ⓘ



Filters Default View Columns

Actions 14 records found

20 per page 1 of 1

☐	ID ↓	Profile	Thumbnail	Name	Type	SKU	Price	Quantity	Visibility	Status	Additional Data	Action
<input type="checkbox"/>	1			OnePlus Norz	Simple Product	OnePlus Norz	\$5.00	10.0000	Catalog, Search	Enabled	✓	
<input type="checkbox"/>	2			Magento 2 Elavon Payment extension for PWA-black	Simple Product	SHCANDY8	\$5.00	65.0000	Not Visible Individually	Enabled	✓	
<input type="checkbox"/>	3			Magento 2 Elavon Payment extension for PWA-blue	Simple Product	Magento 2 Elavon Payment extension for PWA-blue	\$6.00	5.0000	Not Visible Individually	Enabled	✓	

4. Scroll down to the required product row to edit the product or view the existing Amazon product details.
5. In the **Action** column of the respective row, click the **Edit**



icon.

The product editing page appears.

6. Scroll down to the **Amazon** tab, and then click the tab.

The tab is expanded and the expanded section appears as shown in the following figure:

Title * [store view]

Amazon Profile Id [store view]
Amazon Profile Id

Bullets [global]
Please enter product feature description. Add each feature separated by '|'. Example: 'This is first one. | This is second one.' and so on. Each bullet can contain maximum of 500 characters, and maximum 5 bullets

Amazon Status [global]
Product status on Amazon Marketplace

Item Dimensions [global]
Please enter product dimensions. Use only '11x11x11' format for Length x Width x Height respectively. All of them must be in C.M.

Validation Errors [global]
Amazon Validation Errors

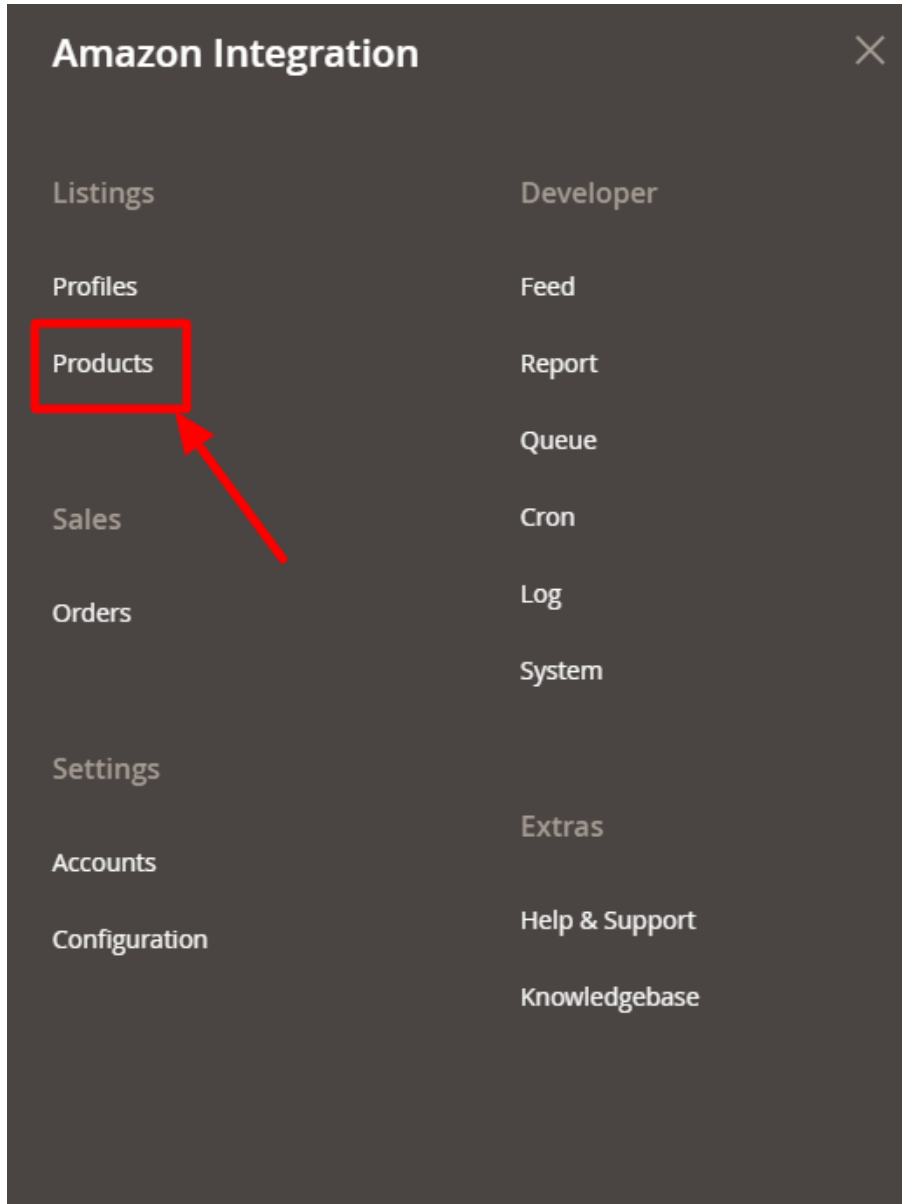
Feed Errors [global]
Amazon Feed Errors

7. Enter the required information or edit the values in the required fields, and then click the **Save** button.
The changes are saved and the success message appears on the **Amazon Product Listing** page.

6.3. Submit Bulk Action on the Selected Products

To submit the selected bulk action on the selected products

1. Go to the **Magento 2 Store Admin**
2. On the left navigation bar, click the **AMAZON INTEGRATION** menu.
A menu appears as shown in the following figure:



3. Click **Manage Products**.
The **Amazon Product Listing** page appears as shown in the following figure:

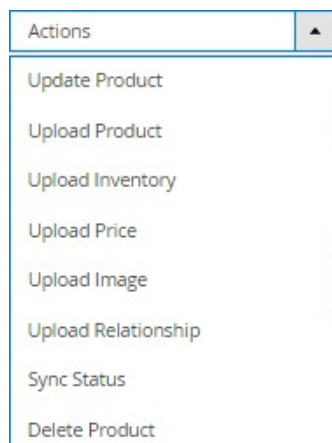
Amazon Product OneView ®

Scope: Default Store View

14 records found

ID	Profile	Thumbnail	Name	Type	SKU	Price	Quantity	Visibility	Status	Additional Data	Action
1			OnePlus Norz	Simple Product	OnePlus Norz	\$5.00	10.0000	Catalog, Search	Enabled		
2			Magento 2 Elavon Payment extension for PWA-black	Simple Product	SHCANDY8	\$5.00	65.0000	Not Visible Individually	Enabled		
3			Magento 2 Elavon Payment extension for PWA-blue	Simple Product	Magento 2 Elavon Payment extension for PWA-blue	\$6.00	5.0000	Not Visible Individually	Enabled		

4. In the **Actions** list, click the arrow button.
A list appears as shown in the figure:



5. Select the checkboxes associated with the required products.
6. To update products, click on the **Update Product**. Selected Products will be updated.
7. To upload products, click on the **Upload Product**. Selected products will be uploaded.
8. To upload inventory, click on **Upload Inventory**. The inventory will be uploaded.
9. To upload price, click on **Upload Price**. The price for selected products will be uploaded.
10. To upload images, click on **Upload Image**. The image for selected products will be uploaded.
11. To upload a relationship, click on **Upload Relationship**. The relationship for selected products will be uploaded.
12. To synchronize status, click on **Sync Status**. The status of selected products will be synced.
13. To delete products, click on **Delete Product**. The selected products will be deleted.

7. Manage Amazon Orders

To manage Amazon orders you can refer to this video:

Or you can also read here to manage the Amazon orders:

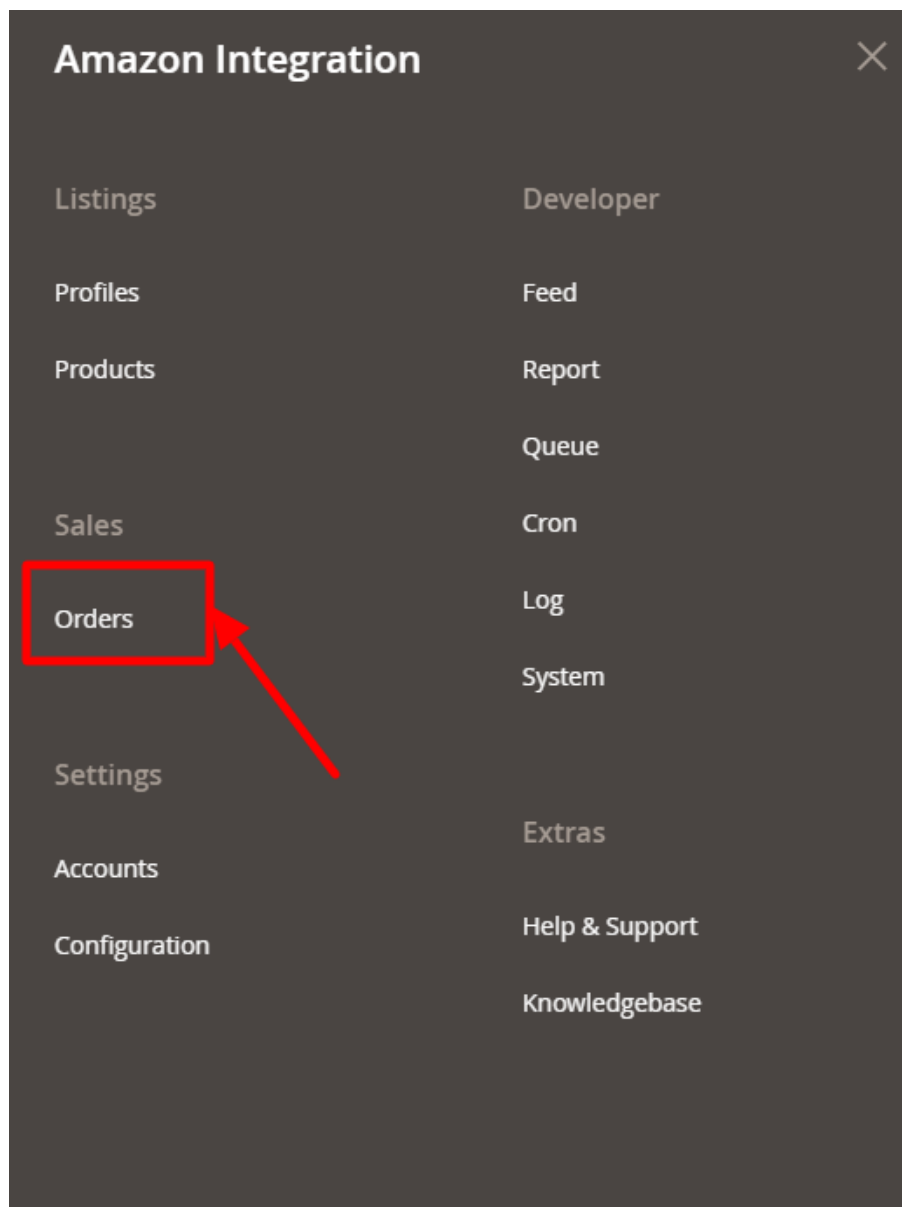
- Fetch, View, Ship, and delete the Amazon Orders(<https://docs.cedcommerce.com/magento-2/amazon-integration-magento-2-user-guide/?section=ship-and-delete-the-amazon-orders>)

7.1. Ship and Delete the Amazon Orders

The Magento 2 store owners can fetch the new orders and view all the order details fetched from Amazon. They can also ship the required orders and can delete the orders those are no more required.

To fetch and view new orders

1. Go to the **Magento 2 Store Admin** panel.
2. On the left navigation bar, click the **AMAZON INTEGRATION** menu.
The menu appears as shown in the following figure:



3. Click on **Orders**.

The **Manage Amazon Orders** page appears as shown in the following figure:

Amazon Orders 61

[Import](#)

Filters Default View Columns

Actions 5 records found 20 per page 1 of 1

	Id	Order Id	Marketplace	Account Id	Amazon Order Id	Amazon Status	Magento Status	Bill-to Name	Ship-to Name	Grand Total (Base)	Failure Reason	Actions	Store	Purchase Date	Created Date
<input type="checkbox"/>	1									€0.00	⚠	👁️🔍🔄🗑️			
<input type="checkbox"/>	5		DE			Failed				€0.00	⚠	👁️🔍🔄🗑️		2019-06-24 00:00:00	
<input type="checkbox"/>	3		FR			Canceled				€0.00	✅	👁️🔍🔄🗑️		2019-06-20 00:00:00	
<input type="checkbox"/>	2		FR			Failed				€0.00	⚠	👁️🔍🔄🗑️		2019-06-20 00:00:00	
<input type="checkbox"/>	4		ES			Pending				€0.00	✅	👁️🔍🔄🗑️		2019-06-19 00:00:00	

4. Click the **Import Orders** button.

If the order is imported successfully then, a new record is found in the Orders Grid table as shown in the figure.

Notes:

- Orders are automatically imported through CRON every 10 minutes.
- Whenever the latest orders are imported from Amazon, a Notification appears in the notification area of the Admin panel for those orders and they are Auto-Acknowledged as soon as they are imported in the Magento 2 store admin panel.
- If no order is imported, then check the Failed orders listed on the **Amazon Failed Order** page.
- Order is auto-rejected on Amazon in the following conditions:
 - When Amazon Product SKU does not exist in Magento 2 store.
 - When Product is Out of Stock in Magento 2 store.
 - When a product is disabled in Magento 2 store.

5. To View the Amazon order, do the following steps:

- Scroll down to the required order row.
- In Actions column of the respective row, click the **View** icon.

Amazon Orders 61

[Import](#)

Filters Default View Columns

Actions 5 records found 20 per page 1 of 1

	Id	Order Id	Marketplace	Account Id	Amazon Order Id	Amazon Status	Magento Status	Bill-to Name	Ship-to Name	Grand Total (Base)	Failure Reason	Actions	Store	Purchase Date	Created Date
<input type="checkbox"/>	1									€0.00	⚠	👁️🔍🔄🗑️			
<input type="checkbox"/>	5		DE			Failed				€0.00	⚠	👁️🔍🔄🗑️		2019-06-24 00:00:00	
<input type="checkbox"/>	3		FR			Canceled				€0.00	✅	👁️🔍🔄🗑️		2019-06-20 00:00:00	
<input type="checkbox"/>	2		FR			Failed				€0.00	⚠	👁️🔍🔄🗑️		2019-06-20 00:00:00	
<input type="checkbox"/>	4		ES			Pending				€0.00	✅	👁️🔍🔄🗑️		2019-06-19 00:00:00	

The specific order appears as shown:

Amazon Order # ✕

Cancel

order	order_items
FALSE	NULL

6. To edit the Amazon order, do the following steps:

- a. Scroll down to the required order row.
- b. In the **Actions** column of the respective row, click the **Edit** icon.

Amazon Orders 61

Import

Filters
Default View
Columns

20 per page
 1 of 1

5 records found

	Id	Order Id	Marketplace	Account Id	Amazon Order Id	Amazon Status	Magento Status	Bill-to Name	Ship-to Name	Grand Total (Base)	Failure Reason	Actions	Store	Purchase Date	Created Date
<input type="checkbox"/>	1									€0.00	⚠	👁️ ✎️ 🗑️			
<input type="checkbox"/>	5		DE			Failed				€0.00	⚠	👁️ ✎️ 🗑️		2019-06-24 00:00:00	
<input type="checkbox"/>	3		FR			Canceled				€0.00	👍	👁️ ✎️ 🗑️		2019-06-20 00:00:00	
<input type="checkbox"/>	2		FR			Failed				€0.00	⚠	👁️ ✎️ 🗑️		2019-06-20 00:00:00	
<input type="checkbox"/>	4		ES			Pending				€0.00	👍	👁️ ✎️ 🗑️		2019-06-19 00:00:00	

The order gets opened to be edited as shown below:

#AMZN-000000071



 admin

ORDER VIEW

Information

Invoices

Credit Memos

Shipments

Comments History

Transactions

Amazon

Order & Account Information

Order # AMZN-000000071 (The order confirmation email is not sent)

Order Date	Sep 5, 2018 12:00:24 PM
Order Status	Processing
Purchased From	Main Website Main Website Store Default Store View

Account Information

[Edit Customer](#)

Customer Name	Amazon User
Email	
Customer Group	General

Address Information

Billing Address [Edit](#)

Shipping Address [Edit](#)

Payment & Shipping Method

Payment Information

Amazon Payment Method(Default)

The order was placed using USD.

Shipping & Handling Information

[Track Order](#)

Amazon Shipping Method - Amazon Shipping Method(Default) \$0.26

Items Ordered

Product	Item Status	Original Price	Price	Qty	Subtotal	Tax Amount	Tax Percent	Discount Amount	Row Total
Gwen Drawstring Bike Short-31-Blue SKU: CBA_OTF_1	Shipped	\$24.99	Excl. Tax: \$24.99 Incl. Tax: \$24.99	Ordered 1 Invoiced 1 Shipped 1	Excl. Tax: \$24.99 Incl. Tax: \$24.99	\$0.00	0%	\$0.00	\$24.99
Marco Lightweight Active Hoodie-L-Lavender SKU: CBA_OTF_5	Invoiced	\$8.98	Excl. Tax: \$8.98 Incl. Tax: \$8.98	Ordered 2 Invoiced 2	Excl. Tax: \$17.96 Incl. Tax: \$17.96	\$0.00	0%	\$0.00	\$17.96

Order Total

Notes for this Order

Status: Processing

Comment:

☐ Notify Customer by Email

☐ Visible on Storefront

[Submit Comment](#)

Order Totals

Subtotal (Excl.Tax)	\$42.95
Subtotal (Incl.Tax)	\$42.95
Shipping & Handling (Excl.Tax)	\$0.26
Shipping & Handling (Incl.Tax)	\$0.26
Grand Total (Excl.Tax)	\$43.21
Total Tax	\$0.00
Grand Total (Incl.Tax)	\$43.21
Total Paid	\$43.21
Total Refunded	\$0.00
Total Due	\$0.00

Sep 5, 2018 12:00:25 PM | Processing | Customer **Notified**

- c. You may edit the customer details by clicking on the **Edit Customer** button highlighted in the above image. Similarly, you may edit the **Address Information** under the corresponding field.

7. To synchronize the Amazon order, do the following steps:

- Scroll down to the required order row.
- In the Actions column of the respective row, click the **Sync** icon.

Amazon Orders

Import

Filters Default View Columns

Actions 5 records found 20 per page 1 of 1

	Id	Order Id	Marketplace	Account Id	Amazon Order Id	Amazon Status	Magento Status	Bill-to Name	Ship-to Name	Grand Total (Base)	Failure Reason	Actions	Store	Purchase Date	Created Date
<input type="checkbox"/>	1									€0.00	⚠	🔍 ⚙️ 🔄 🗑️			
<input type="checkbox"/>	5		DE			Failed				€0.00	⚠	🔍 ⚙️ 🔄 🗑️		2019-06-24 00:00:00	
<input type="checkbox"/>	3		FR			Canceled				€0.00	🔍	🔍 ⚙️ 🔄 🗑️		2019-06-20 00:00:00	
<input type="checkbox"/>	2		FR			Failed				€0.00	⚠	🔍 ⚙️ 🔄 🗑️		2019-06-20 00:00:00	
<input type="checkbox"/>	4		ES			Pending				€0.00	🔍	🔍 ⚙️ 🔄 🗑️		2019-06-19 00:00:00	

The specific order is synchronized and a success message appears.

8. To delete the Amazon order, do the following steps:

- Scroll down to the required order row.
- In the Actions column of the respective row, click the **Delete** icon.

Amazon Orders

Import

Filters Default View Columns

Actions 5 records found 20 per page 1 of 1

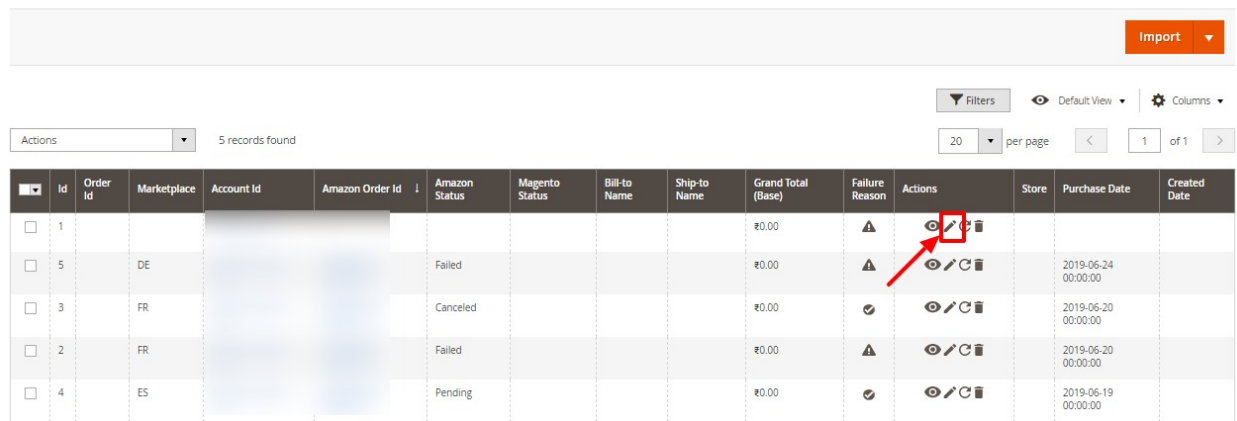
	Id	Order Id	Marketplace	Account Id	Amazon Order Id	Amazon Status	Magento Status	Bill-to Name	Ship-to Name	Grand Total (Base)	Failure Reason	Actions	Store	Purchase Date	Created Date
<input type="checkbox"/>	1									€0.00	⚠	🔍 ⚙️ 🔄 🗑️			
<input type="checkbox"/>	5		DE			Failed				€0.00	⚠	🔍 ⚙️ 🔄 🗑️		2019-06-24 00:00:00	
<input type="checkbox"/>	3		FR			Canceled				€0.00	🔍	🔍 ⚙️ 🔄 🗑️		2019-06-20 00:00:00	
<input type="checkbox"/>	2		FR			Failed				€0.00	⚠	🔍 ⚙️ 🔄 🗑️		2019-06-20 00:00:00	
<input type="checkbox"/>	4		ES			Pending				€0.00	🔍	🔍 ⚙️ 🔄 🗑️		2019-06-19 00:00:00	

The specific order is synchronized and a success message appears.

To ship the Amazon order

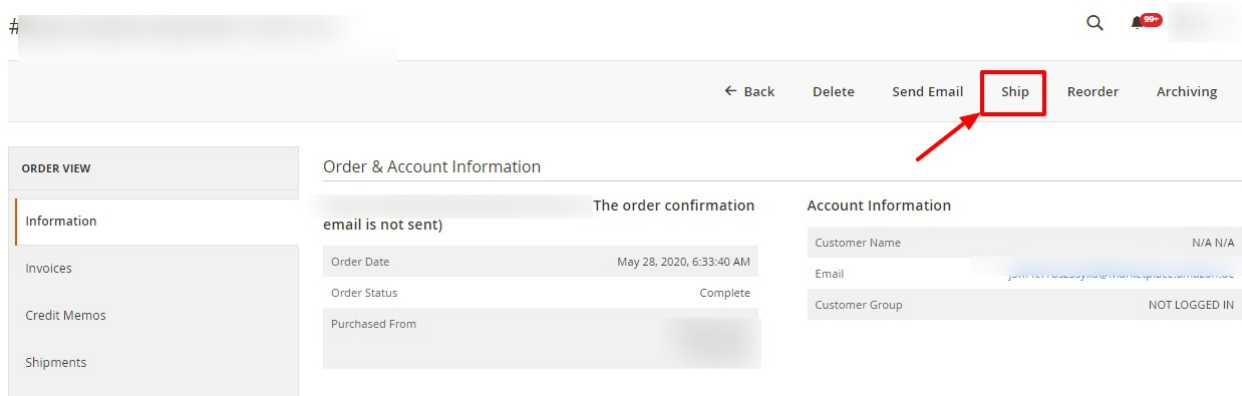
- Go to the Amazon Orders Grid.
- In the **Action** column of the respective row, click the **Edit** icon.

Amazon Orders



Id	Order Id	Marketplace	Account Id	Amazon Order Id	Amazon Status	Magento Status	Bill-to Name	Ship-to Name	Grand Total (Base)	Failure Reason	Actions	Store	Purchase Date	Created Date
1									€0.00		[Ship]			
5		DE			Failed				€0.00		[Ship]		2019-06-24 00:00:00	
3		FR			Canceled				€0.00		[Ship]		2019-06-20 00:00:00	
2		FR			Failed				€0.00		[Ship]		2019-06-20 00:00:00	
4		ES			Pending				€0.00		[Ship]		2019-06-19 00:00:00	

3. You will be navigated to the Amazon Order Information Page. Click on Ship.



Order & Account Information

email is not sent)

The order confirmation

Order Date: May 28, 2020, 6:33:40 AM

Order Status: Complete

Purchased From:

Account Information

Customer Name: N/A N/A

Email:

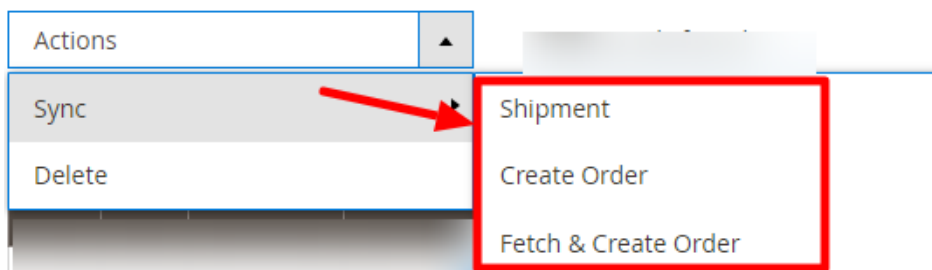
Customer Group: NOT LOGGED IN

4. Do the Shipment from the navigated panel. The shipped orders will be synced with the crons.

To perform actions in bulk

1. To **Sync** the *selected Amazon orders in bulk*, do the following steps:

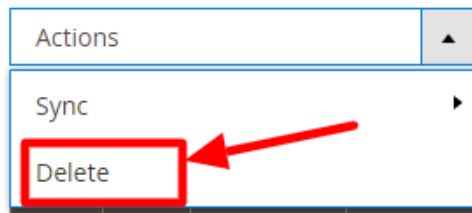
- Select the checkboxes associated with the orders that you want to sync.
- Click the **Arrow** button next to the **Actions** list.
- Click on **Sync**. The menu further expands as shown below:



- To synchronise the shipment of the orders, click on **Shipment**.
- To create an order again if the order is failed, click on **Create Order**.
- Click on **Fetch & Create Order**, to run the API call again and create the order.

2. To **delete** the *selected Amazon orders in bulk*, do the following steps:

- Select the checkboxes associated with the orders those are no more required.
- Click the **Arrow** button next to the **Actions** list.
A menu appears as shown in the following figure:



- Click **Delete Order(s)**.
A confirmation dialog box appears.
- Click the **OK** button.
The selected orders are deleted from the Amazon Marketplace.

8. How to Upload a Product

Complete product upload steps is like this:

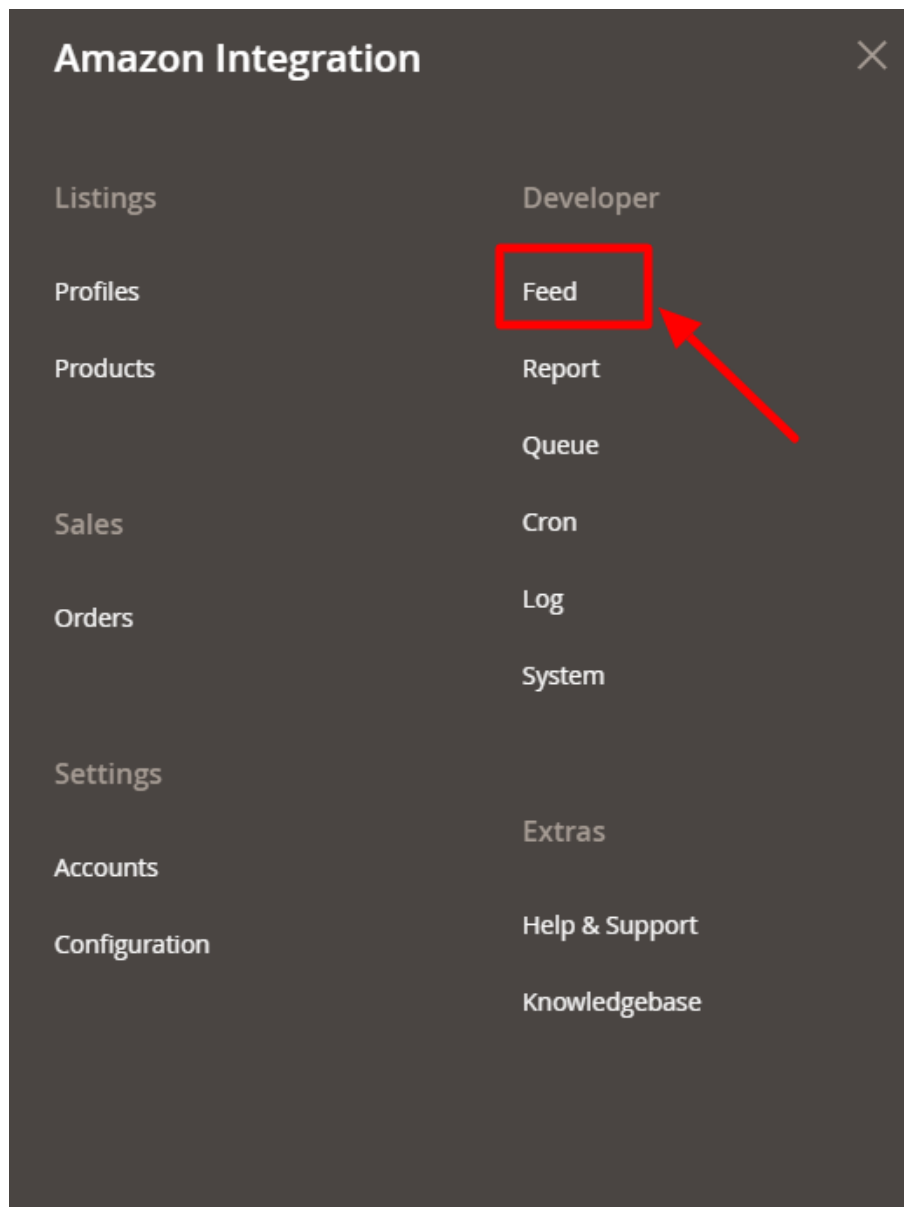
1. If you are uploading a new product
 - Create a profile and select relevant amazon category, do attribute mapping, assign products, then save
 - Go to Amazon products and upload in this sequence:
 - upload product
 - upload relationship (if the product is configurable)
 - upload image
 - upload qty
 - upload price
2. If the product is already present in your account (assuming SKU is same)
 - Create a profile and select 'Default category' as amazon category, do attribute mapping, assign products, then save
 - upload qty and price from Amazon-> products grid
3. If the product is present in Amazon but not in your account (SKU and barcode(UPC or EAN or ASIN) should be present in Magento)
 - Create a profile and select 'Default category' as amazon category, do attribute mapping, assign products , then save
 - upload product (it will add to your account)
 - upload price
 - upload qty

9. Amazon Feeds

After uploading the product on Amazon or after updating the product inventory or the product price, the user can check the status of the feed and sync the selected feeds from the **Amazon Feeds** page.

To view and manage the product feeds

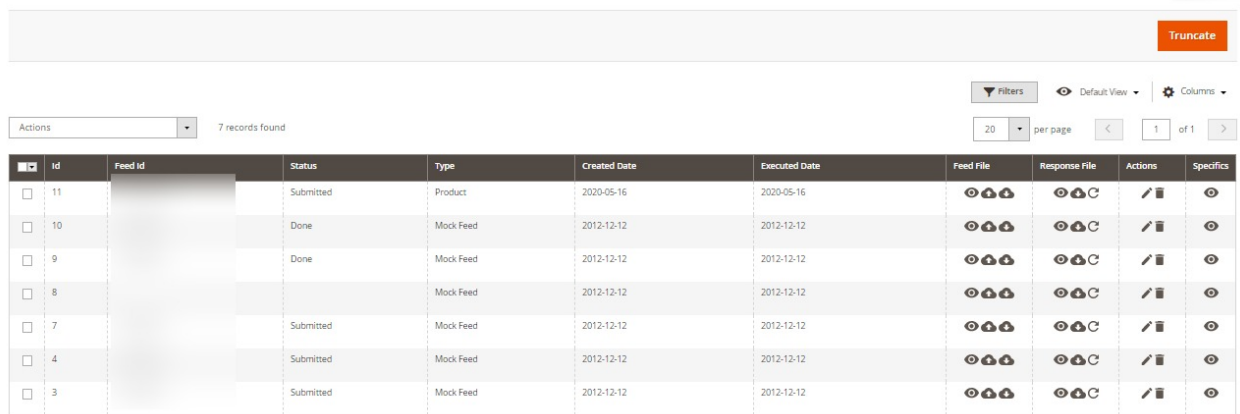
1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **AMAZON INTEGRATION** menu.
The menu appears as shown in the following figure:



3. Click **Feeds**.

The **Amazon Feeds** page appears as shown in the following figure:

Amazon Feeds



Id	Feed Id	Status	Type	Created Date	Executed Date	Feed File	Response File	Actions	Specifics
11		Submitted	Product	2020-05-16	2020-05-16				
10		Done	Mock Feed	2012-12-12	2012-12-12				
9		Done	Mock Feed	2012-12-12	2012-12-12				
8			Mock Feed	2012-12-12	2012-12-12				
7		Submitted	Mock Feed	2012-12-12	2012-12-12				
4		Submitted	Mock Feed	2012-12-12	2012-12-12				
3		Submitted	Mock Feed	2012-12-12	2012-12-12				

4. Do the following tasks if required:

a. View the status of the feed in the **Status** column.

b. To view the **Feed File**, do the following steps:

i. Scroll down to the required row.

ii. In the **Feed File** column of the respective row, click the **View Feed file**



icon.

The page appears as shown in the following figure:

c. To download the **Feed File**, do the following steps:

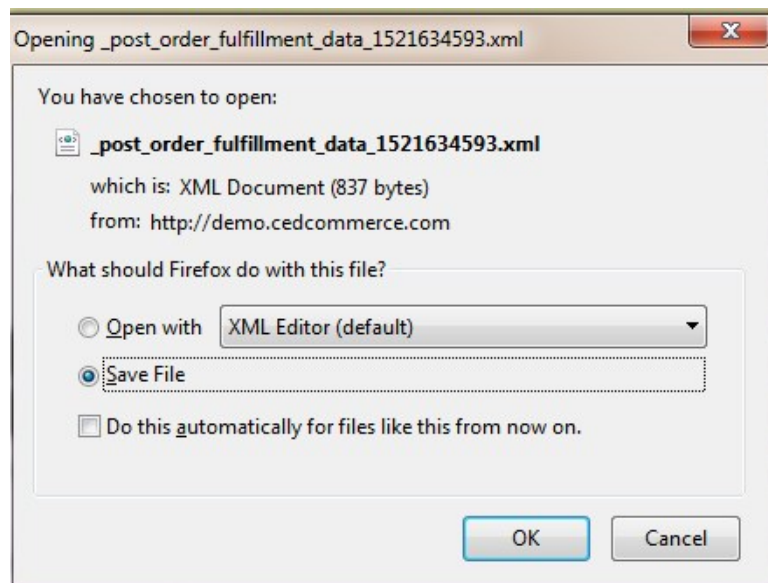
i. Scroll down to the required row.

ii. In the **Feed File** column of the respective row, click the **Download file**



icon.

A dialog box appears as shown in the following figure:



iii. Click to select the required option to Save the file, and then click the **OK** button.

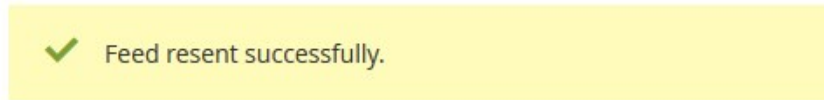
d. To resend the specific feed, do the following steps:

- i. Scroll down to the required row.
- ii. In the **Feed File** column of the respective row, click the **Upload**



icon.

A message appears as shown in the following figure:



- e. To view the **Feed response**, do the following steps:

- i. Scroll down to the required row.
- ii. In the **Response** column of the respective row, click the **View Feed Response**



icon.

The page appears as shown in the following figure:

Feed Response #1234567890



```
<?xml version="1.0" encoding="UTF-8"?>
<AmazonEnvelope
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xsi:noNamespaceSchemaLocation="amzn-envelope.xsd">
  <Header>
    <DocumentVersion>1.02</DocumentVersion>
    <MerchantIdentifier>T_M_GOOD_83835495</MerchantIdentifier>
  </Header>
  <MessageType>ProcessingReport</MessageType>
  <Message>
    <MessageID>1</MessageID>
    <ProcessingReport>
      <DocumentTransactionID>4319742521</DocumentTransactionID>
    </ProcessingReport>
  </Message>
</AmazonEnvelope>
```

Cancel

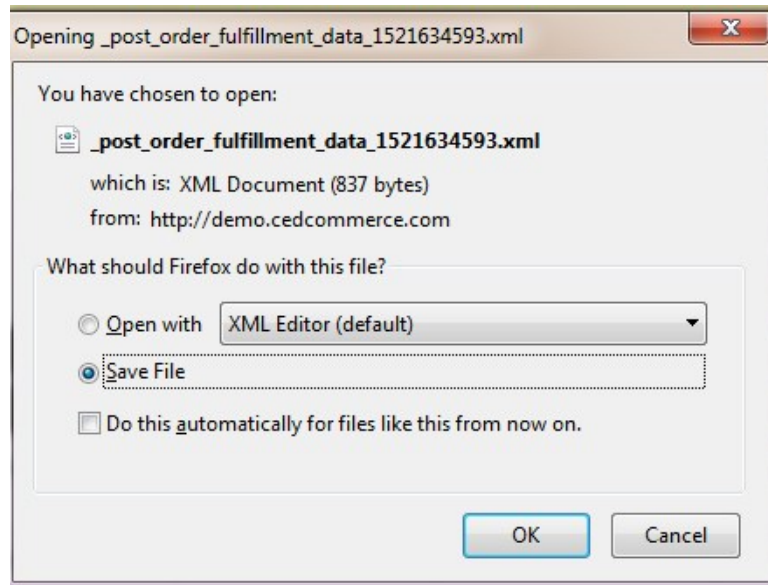
- f. To download the **Response File**, do the following steps:

- i. Scroll down to the required row.
- ii. In the **Response File** column of the respective row, click the **Download file**



icon.

A dialog box appears as shown in the following figure:



- iii. Click to select the required option to Save the file, and then click the **OK** button.
- g. To synchronize the specific feed between Amazon and Magento 2, do the following steps:
 - i. Scroll down to the required row.
 - ii. In the **Response** column of the respective row, click the **Sync**



icon.

- h. To delete the specific feed, do the following steps:
 - i. Scroll down to the required row.
 - ii. In the **Actions** column of the respective row, click the **Delete Feed**



icon.

- i. To view the Specifics, do the following steps:
 - i. Scroll down to the required row.
 - ii. In the **Specifics** column of the respective row, click the **View** icon.
- The Specifics page appears as shown in the following figure:

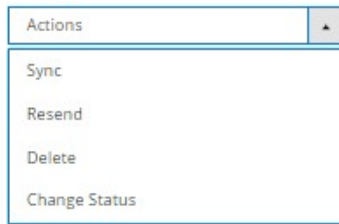
Specifics X

[Cancel](#)

ids	account_id	marketplace	profile_id	store_id	type
value	4		5	1	POST_INVENTORY_AVAILABILITY_DATA
6					

To perform a bulk action on selected feeds

1. Select checkboxes associated with the required feeds.
 2. Click the **Arrow** button next to the **Actions** field.
- The **Actions** list appear as shown in the following figure:

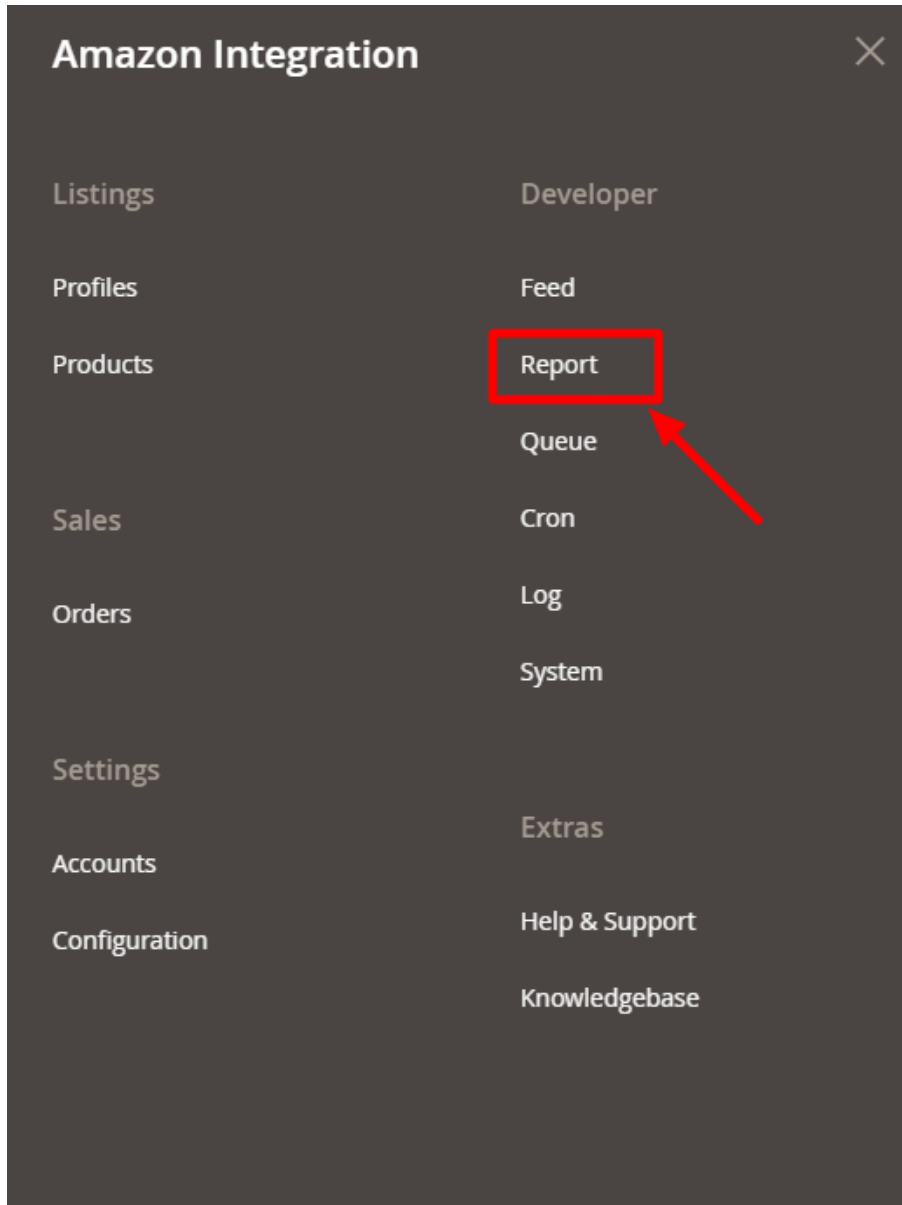


3. Select the required option.
A confirmation dialog box appears.
4. Click the **OK** button.
The action is performed and a success message appears if there is no error.

10. Amazon Reports

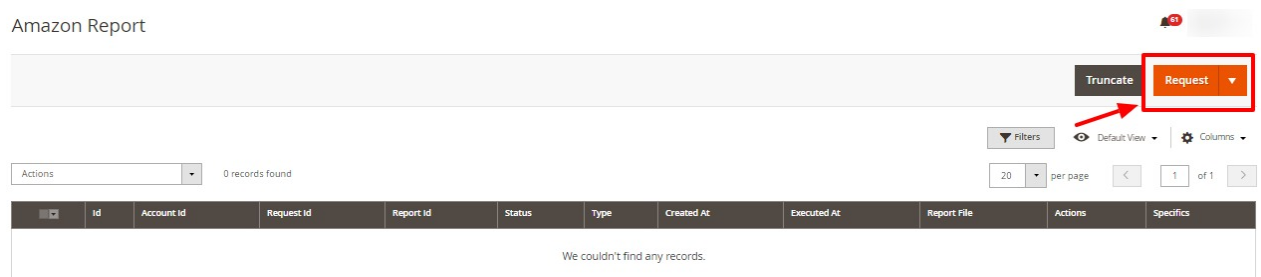
To view the Amazon Reports

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **AMAZON INTEGRATION** menu.
The menu appears as shown in the following figure:



3. Click on **Report**.

The **Amazon Report** grid opens as shown below:



4. Click on **Request**.

The Request tab opens as shown:

Select and Request

Parameters

Account

Select account to request report from Amazon.

Type

Select a report type to request report from Amazon.
Example: "All Listing Data".

Optional

Marketplace Id

Optional: Provide select a marketplace id to generate report (NA, EU only).
Default: All

Start Date

End Date

Back Request

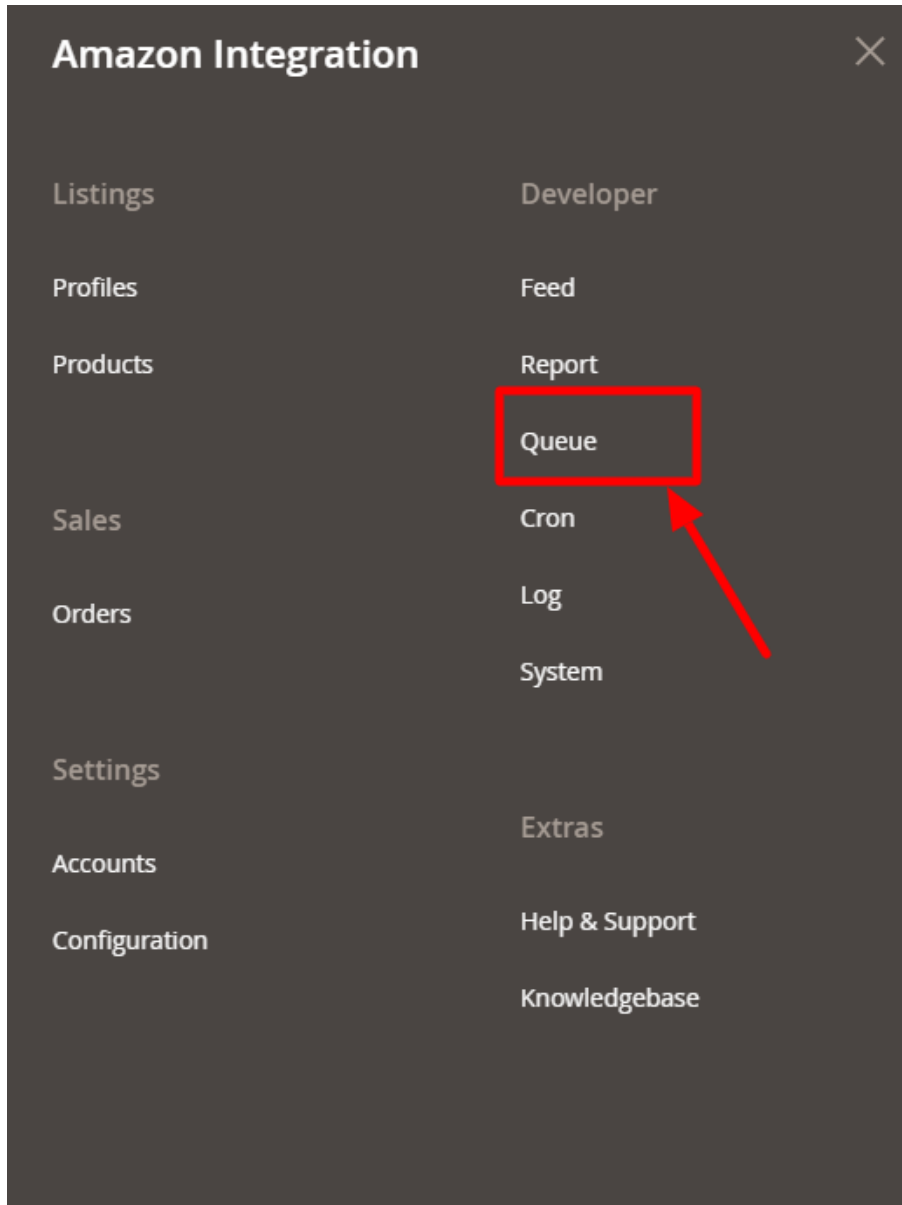
5. In the **Account**, select the account.
6. In **Type**, select the type of report you want to request from Amazon.
7. In **Marketplace Id**, select the marketplace id for which you want to generate the report.
8. In **Start Date**, select the date of starting.
9. In **End Date**, select the date of end.

11. Amazon Queues

The Magento 2 store owners can view and manage the Amazon Queues.

To view the Amazon Queues

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **AMAZON INTEGRATION** menu.
The menu appears as shown in the following figure:



3. Click **Queues**.

The **Amazon Queue** page appears as shown in the following figure:

Amazon Queue

10 records found

Id	Account Id	Marketplace	Type	Operation Type	Status	Priority	Created At	Executed At	Specifics	Actions
221			All Order Tracking Reports (TSV)	Request	Error	Medium	2022-08-31 13:13:31			
220			All Listing Data (TSV)	Request	Submitted	Medium	2022-08-31 10:44:45			
219			All Listing Data (TSV)	Request	Submitted	Medium	2022-08-31 10:44:45			
218			All Listing Data (TSV)	Request	Submitted	Medium	2022-08-31 10:44:45			
217			All Listing Data (TSV)	Get	Processed	Medium	2022-04-25 05:24:37	2022-04-25 05:25:28		

All the Amazon Queue records are listed on this page.

4. To view the queue record, click on the view button under **Specific** column. The queue will appear as:

Specifics >

Cancel

ids	account_id	marketplace	profile_id	store_id	type	start_date	end_date
value *	2		0	1	GET_FLAT_FILE_ALL_ORDERS_DATA_BY_ORDER_DATE		

5. To sync the queue record, click on sync button under the **Actions** column.

Amazon Queue 🔍 2

Filters Default View Columns

Actions 10 records found 20 per page 1 of 1

<input type="checkbox"/>	Id	Account Id	Marketplace	Type	Operation Type	Status	Priority	Created At	Executed At	Specifics	Actions
<input type="checkbox"/>	221			All Order Tracking Reports (TSV)	Request	Error	Medium	2022-08-31 13:13:31		👁	🔄
<input type="checkbox"/>	220			All Listing Data (TSV)	Request	Submitted	Medium	2022-08-31 10:44:45		👁	🔄
<input type="checkbox"/>	219			All Listing Data (TSV)	Request	Submitted	Medium	2022-08-31 10:44:45		👁	🔄
<input type="checkbox"/>	218			All Listing Data (TSV)	Request	Submitted	Medium	2022-08-31 10:44:45		👁	🔄
<input type="checkbox"/>	217			All Listing Data (TSV)	Get	Processed	Medium	2022-04-25 05:24:37	2022-04-25 05:25:28	👁	🔄

6. To delete the queue record, click on the Delete button under the **Actions** column.

Amazon Queue 🔍 2

Filters Default View Columns

Actions 10 records found 20 per page 1 of 1

<input type="checkbox"/>	Id	Account Id	Marketplace	Type	Operation Type	Status	Priority	Created At	Executed At	Specifics	Actions
<input type="checkbox"/>	221			All Order Tracking Reports (TSV)	Request	Error	Medium	2022-08-31 13:13:31		👁	🗑
<input type="checkbox"/>	220			All Listing Data (TSV)	Request	Submitted	Medium	2022-08-31 10:44:45		👁	🔄
<input type="checkbox"/>	219			All Listing Data (TSV)	Request	Submitted	Medium	2022-08-31 10:44:45		👁	🔄
<input type="checkbox"/>	218			All Listing Data (TSV)	Request	Submitted	Medium	2022-08-31 10:44:45		👁	🔄
<input type="checkbox"/>	217			All Listing Data (TSV)	Get	Processed	Medium	2022-04-25 05:24:37	2022-04-25 05:25:28	👁	🔄

7. On doing so, the selected queue record will be deleted.

12. Amazon Cron Details

To view Amazon Cron Details

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **AMAZON INTEGRATION** menu.
3. Click **Cron Logs**.

The **Amazon Cron** page appears as shown in the following figure:

Magento Crons

2

amazon

Filters

Columns

2 records found

20

per page

<

1

of 1

>

	Id	Job Code	Status	Messages	Created At	Scheduled At	Executed At	Finished At
<input type="checkbox"/>	99768	ced_cdiscout_order_import	pending		2018-03-23 14:58:04	2018-03-23 15:00:00		
<input type="checkbox"/>	99769	ced_lazada_order_import	pending		2018-03-23 14:58:04	2018-03-23 15:00:00		

13. Amazon Activity Logs

The Magento 2 store owners can view and manage the Amazon Activity logs.

To view the Amazon activity logs

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **AMAZON INTEGRATION** menu.
3. Click **Activity Logs**.

The **Activity Logs** page appears as shown in the following figure:

2

amazon

Filters

Columns

Activity Logs

Truncate

Actions

0 records found

20

per page

<

1

of 1

>

	Id	Message	Channel	Level	Date	Context
We couldn't find any records.						

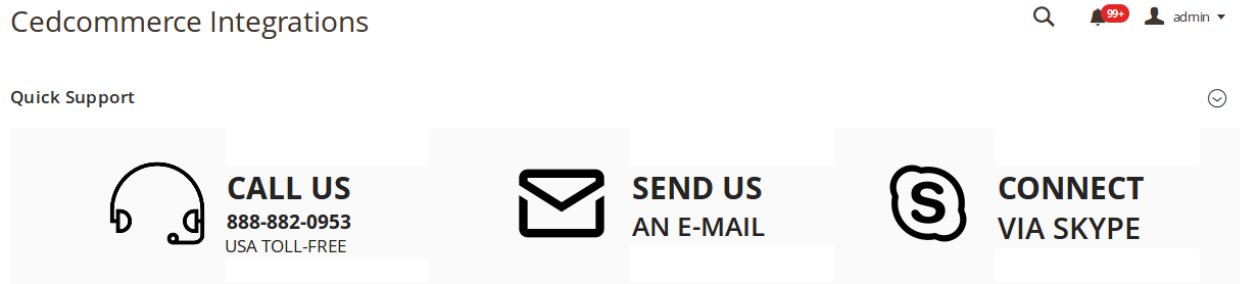
All the Amazon Activity logs records are listed on this page.

14. Amazon Help And Support

To view Help and Support

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **AMAZON INTEGRATION** menu.
3. Click **Help and Support**.

The **Amazon Help and Support** page appears as shown in the following:



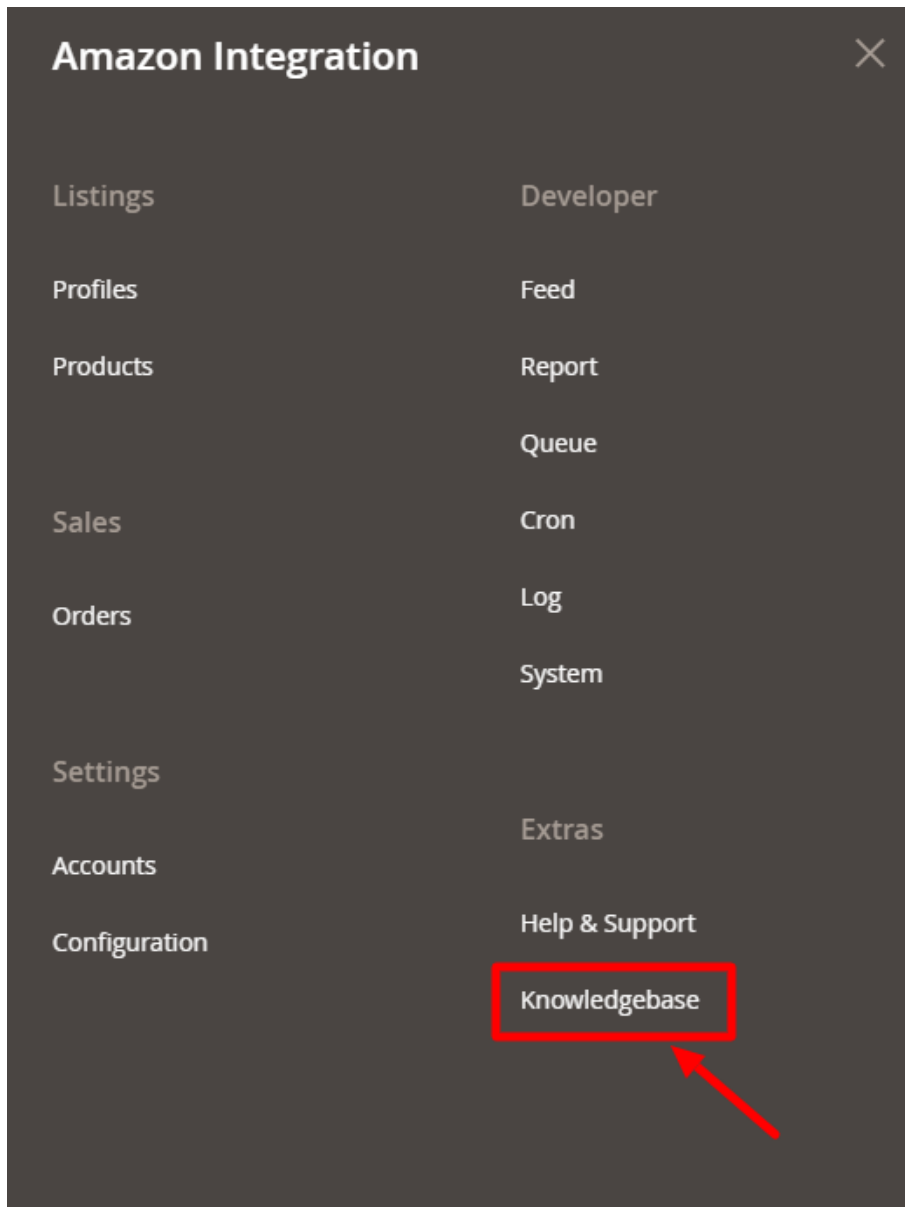
4. On this page, the admin has the option to contact us via call, sending an email, or by getting connected with us on Skype.

15. Knowledge Base

While doing the integration, the admin may go through this guide by accessing the Knowledge Base section of the module.

To do so,

- Click on **Amazon Integration** on the left navigation bar.
- When the menu appears, click on **Knowledgebase**.



- On clicking it, you will be navigated to a page that appears as:



- Now click on **Documentation** and the section will expand as:

Magento Admin

   admin ▾

Documentation



- [Amazon Integration Extension User Guide By CedCommerce](#)

- On clicking the **Amazon Integration Extension User Guide By CedCommerce** you will be able to see the guide to integrate the Magento store with Amazon.