

Catch Integration For Magento 2 - User Guide

by CedCommerce Products Documentation

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1. Overview

The Magento® 2 store owners can now integrate their Magento® 2 stores with Catch marketplace with the help of CedCommerce and can increase the sale of their business.

Catch Integration for the Magento® 2 Stores enables the admin to manage the Catch orders in their Magento® 2 stores without making any significant changes to the operational functionalities.

Admin gets the authority to create Catch Categories and the dependent attributes on the Magento® 2 store. It also enables the store owners to establish a mapping of the desired product category on the Magento® 2 stores for automatic submission of the selected product to the same category on the Catch marketplace.

Catch Integration is an amazing API integration that helps Magento® 2 store owners to synchronize inventory, price, and other product details for product creation and management between Magento® 2 stores and the Catch marketplace.

Hence, this extension interacts with the Catch Marketplace to integrate the synchronized product listing between Magento® 2 store and the Catch retailers.

Key Features of Catch Integration Extension by CedCommerce:

- **Real-Time Synchronization of Inventory and Price:** Auto synchronization of the inventory and Price at regular intervals and product listings along with all the details is established between Magento® 2 store and Catch.com.
- **Crons:** Cron job automates the process for Inventory, Price, and Order management.
- **Notifications:** Whenever a new order is fetched from Catch, or whenever Stock diminishes lower than the threshold, then the admin receives the corresponding notifications.
- **Automated Shipment Process:** Admin can automate the shipment process with ShipStation, ShipWorks, Stamps.com, Linnworks, XTENTO, ShipRush.
- **Auto Acknowledgement of Order:** Admin receives an acknowledgment of Orders automatically as soon as orders are created.
- **Bulk Upload System:** Admin has the flexibility to upload any number of products on Catch using the bulk product upload feature.
- **Profile Based Products Upload:** Enables the admin to create a profile based on single category and then assign the products to the profile to automate the product upload.
- **Product Category Mapping:** Follows many-to-one category mapping philosophy. Admin can map many categories of the Magento® 2 stores to the single category of Catch.
- **Creation of Magento 2 Store Orders:** The newly placed orders on Catch are automatically created in the Magento® 2 store with all the required details as they are on Catch.
- **Low Stock Notifications:** Whenever the stock diminishes lower than the threshold, a notification is sent informing the status of the same.
- **New Order Notifications:** Whenever a new order is fetched from Catch.com, the admin receives a notification.
- **Rejected Products' Notification:** If any product containing some invalid details gets rejected, its information is fetched along with the error due to which it is rejected.

2. Installation of Catch Integration Extension

To install the extension

1. Log in to the **FTP**, and then go to Magento 2 root folder (generally present under the *public_html* folder).
2. Create a new folder named *code* under the *app* folder; under *code* folder, create a folder named *Ced*.
 - Upload or Drag and Drop *app/code/Ced/Catch* directory.

- After successfully uploading the directory, the extension will be installed or upgraded.
- For SDK mapping, add the below-mentioned line in the composer.json of Magento root :
"CatchSdk\": "app/code/Ced/MPCatch/catch-sdk/src/"
- Now run the following upgrade command in *cmd*

```
Composer dump  
php bin/magento setup:upgrade  
php bin/magento setup:di:compile  
php bin/magento setup:static-content:deploy -f  
php bin/magento indexer:reindex  
php bin/magento cache:flush
```

3. Retrieve API Credentials from the Catch Seller Account

Once the extension is successfully installed in the Magento 2 store, the **CATCH INTEGRATION** menu appears on the left navigation bar of the Admin Panel. The store owner has to fill out the retrieved **API Key** value in the respective field displayed on the **Catch Configuration** page of the admin panel.

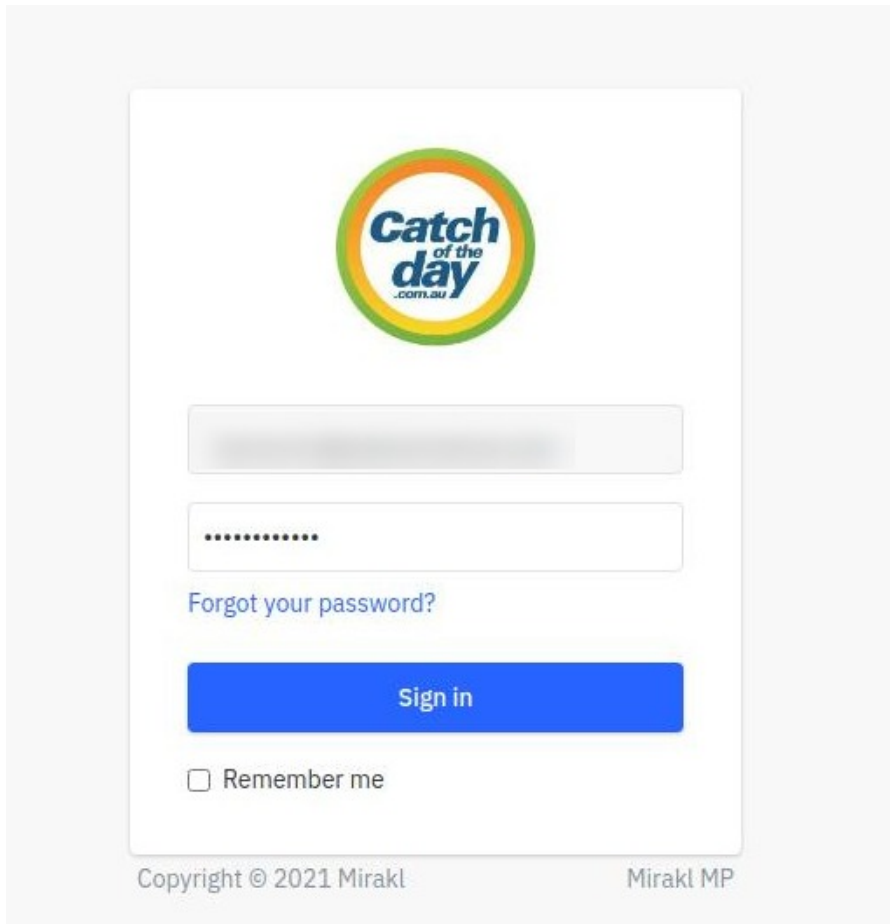
Q. Why do I have to do it?

A. The Integration is an API based integration where the connection between the two platforms is done through APIs.

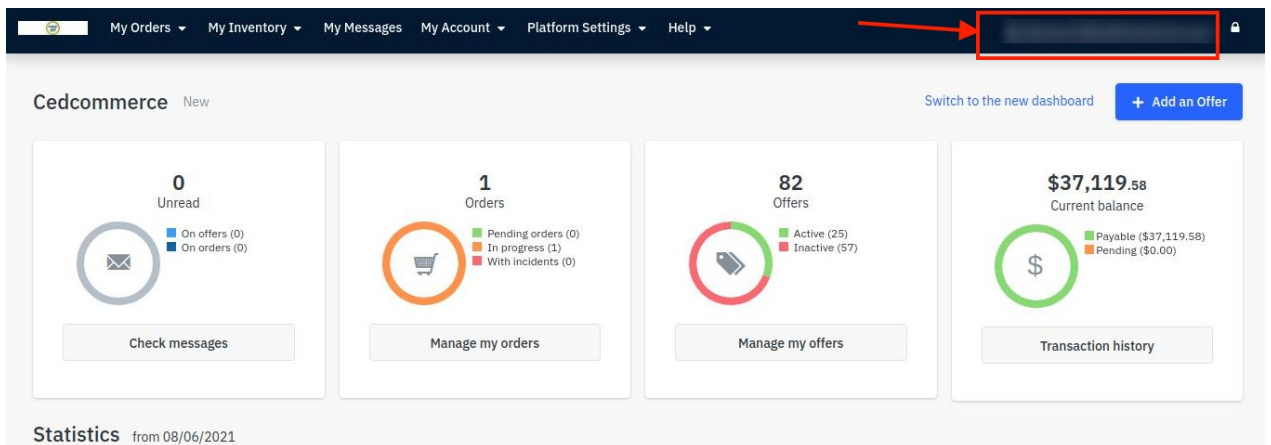
To retrieve the API Key from the Catch Seller Account

1. Go to the <https://catch-dev.mirakl.net>(<https://catch-dev.mirakl.net>) link for Sandbox Mode. Or Go to the <https://marketplace.catch.com.au/login>(<https://marketplace.catch.com.au/login>) link for Live Mode. *(It should be in accordance with the Mode that you will be choosing while doing the Configuration).*

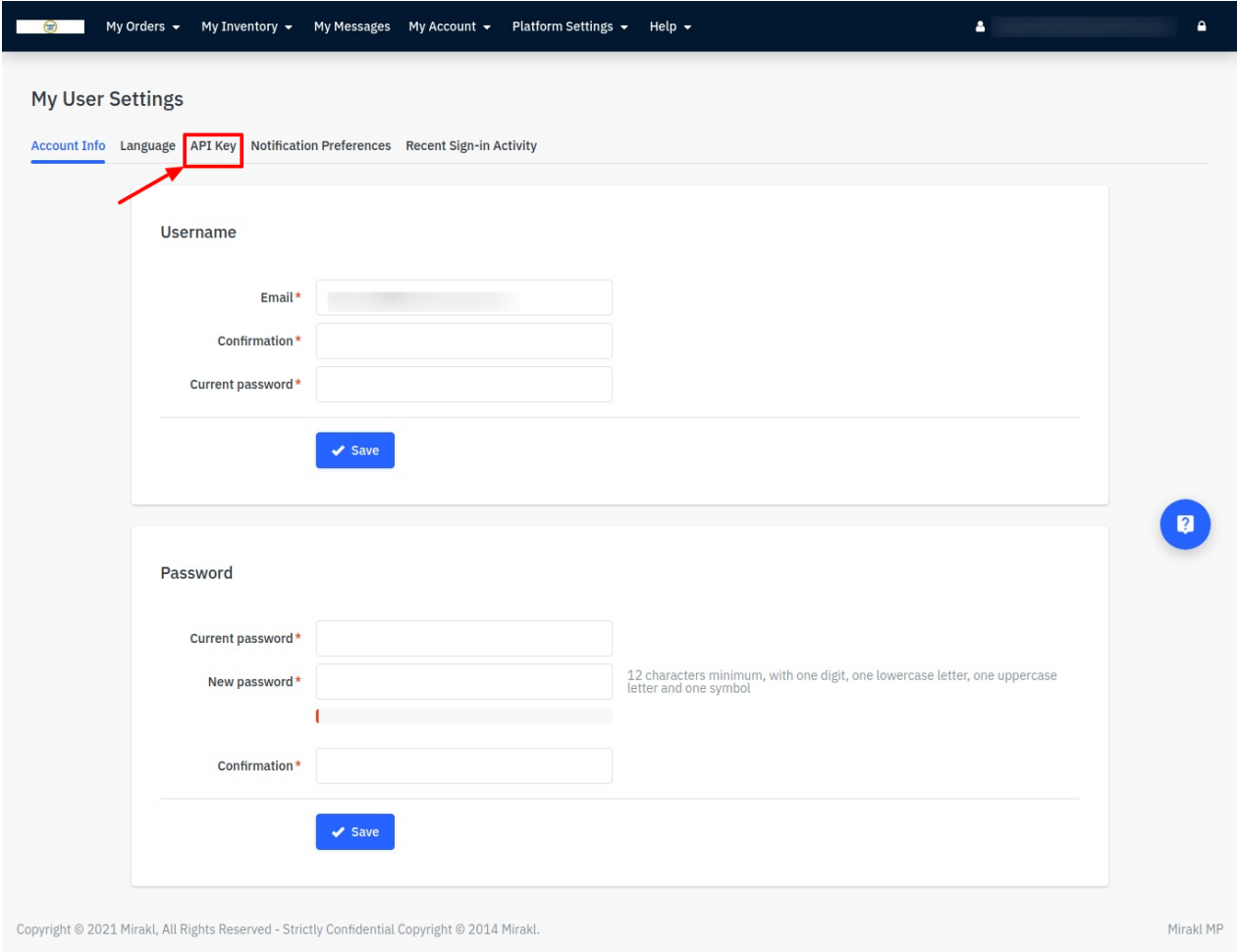
The Login page appears as shown in the following figure:



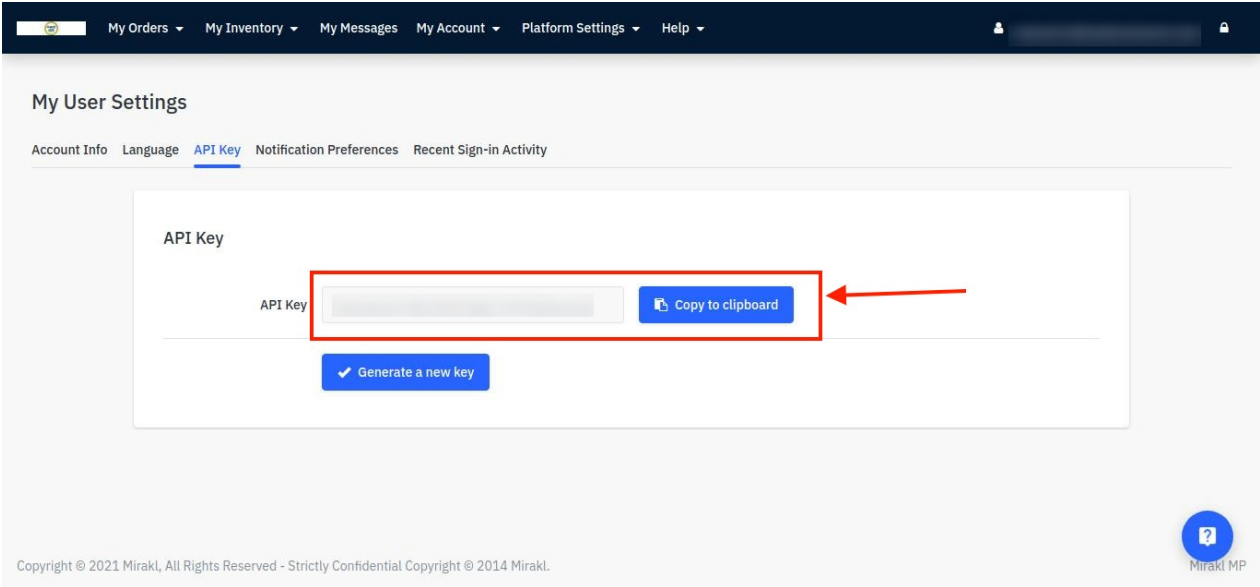
2. Enter the login credentials, and then click the **Sign In** button.
The page appears as shown in the following figure:



3. Click the **username** as highlighted in the above figure.
The page appears as shown in the following figure:



4. In the navigation panel on top, click the **API Key** menu.
The **API Key** value appears in the right panel as shown in the following figure:



5. Click the **Copy to clipboard** button to copy the API key value.

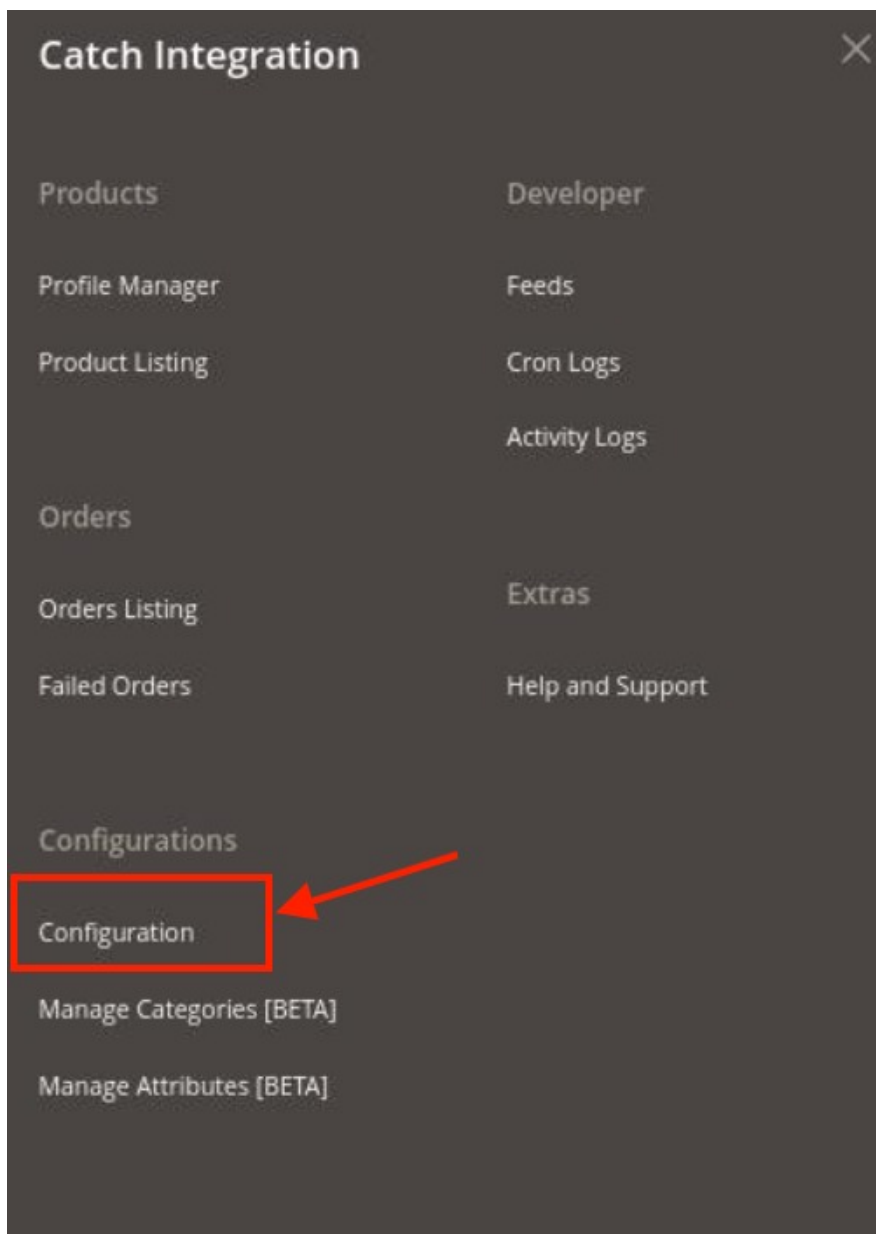
6. Save the corresponding value in some text editor or the in Word file to use later on while setting up the configuration in the Magento 2 store admin panel.

4. Catch Configuration Settings

Once the extension is successfully installed in the Magento 2 store, the **CATCH INTEGRATION** menu appears on the left navigation bar of the Magento 2 Admin panel. The merchant has to first create a seller account in the Catch seller panel. Once the seller account is created and is approved by Catch, the Magento 2 store owners have to obtain the API Key value from the Catch Seller account, and then the Magento® 2 store owners have to paste it in the respective field displayed on the **Catch Configuration** page of the admin panel.

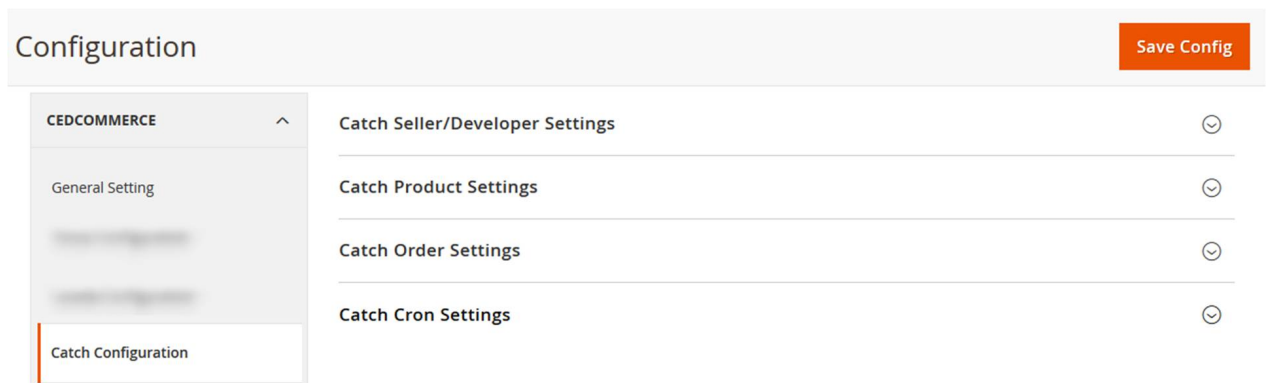
To set up the configuration settings in the Magento 2 Admin panel

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **CATCH INTEGRATION** menu.
The menu appears as shown in the following figure:



3. Click **Configuration**.

The Configuration page appears as shown in the following figure:



4. In the right panel, click the **Catch Seller/Developer Settings** tab.

The **Catch Seller/Developer Settings** tab is expanded and the relevant fields appear as shown in the following figure:

Catch Seller/Developer Settings

Enabled [global] Yes

Version [store view] 1.0

Mode [global] Sandbox

Default Service Url [global] Sandbox API URL

Api Key [global] 549617c1-1548-440a-a191-f77d16140a69

Select Store [global] Default Store View

Debug Mode [global] Yes

5. Under **Catch Seller/Developer Settings**, do the following steps:

- In the **Enabled** list, select the **Yes** option.
- In the **Mode** list, select the **Sandbox** option.
- In the **Default Service Url** list, select the **Sandbox API URL** option.
- In the **Api Key** box, enter the **API Key value** copied from the Catch seller account.
- In the **Select Store** list, select the required store.
- In **Debug Mode**, select Yes if you want the log to be created.

6. Click the **Save Config** button to save the entered values.

7. Scroll down to the **Catch Product Settings** tab, and then click the tab.

The **Catch Product Settings** tab is expanded and the expanded section appears as shown in the following figure:

Catch Product Settings



- ⌵ Catch Price Settings

- ⌵ Catch Inventory Settings

- ⌵ Other Product Settings

8. Under **Catch Products Settings**, do the following steps:

a. Click the **Catch Price Settings** tab.

The **Catch Price Settings** tab is expanded and the section appears as shown in the following figure:

⌵ **Catch Price Settings**

Product Price [global]

Select to send a different product price to **MPCatch**

b. Under **Catch Price Settings**, do the following step:

i. In the **Product Price** list, select one of the following options:

Increase by Fixed Price: If selected, then the **Modify by Fix Price** field appears.

Increase by Fixed Percentage: If selected, then the **Modify by Percentage Price** field appears.

Enter the numeric value to increase the price of the **Catch**, product price by the entered value % of Magento 2 price.

⌵ **Catch Price Settings**

Product Price [global]

Select to send a different product price to **MPCatch**

Modify by Percentage Price [global]

Numeric value Required for **Add/subtract % on Magento price** 5 for Example: Magento price +/- 5% of Magento price.

For Example,

Magento 2 price + 5% of Magento 2 price.

Magento 2 Price = 100

Select **Increase By Fixed Percentage** option

Modify by Percentage Price = 5

$100 + 5\% \text{ of } 100 = 100 + 5 = 105$

Thus, **Catch Product Price = 105**

Decrease by Fixed Price: If selected, then the **Modify by Fix Price** field appears.

Decrease by Fixed Percentage: If selected, then the **Modify**

by **Percentage Price** field appears.

Enter the numeric value to decrease the price of the **Catch** product price by the entered value % of Magento 2 price

For Example,

Magento 2 price – 5% of Magento 2 price.

Magento 2 Price = 100

Select **Decrease By Fixed Percentage** option

Modify by Fix Price = 5

100 – 5% of 100 = 100 – 5 = 95

Thus, Catch Product Price = 95

ii. Click the **Catch Inventory Settings** tab.

The **Catch Inventory Settings** tab is expanded and the section appears as shown in the following figure:

☰ Catch Inventory Settings

Set Inventory on Basis of Threshold [global]
Choose yes to send inventory on mpcatch by condition

Use MSI [global]

iii. Under the **Catch Inventory Settings** tab, do the following steps:

i. In the **Set Inventory on Basis of Threshold** list, select the **Enable** option if required to set the inventory based on a threshold.

Note: Only when the admin selects **Enable**, other fields appear. Threshold Inventory is the minimum count of an item that the store owner wants to keep in stock.

The section appears as shown in the following figure:

☰ Catch Inventory Settings

Set Inventory on Basis of Threshold [global]
Choose yes to send inventory on mpcatch by condition

Inventory Threshold Value [global]
Set inventory quantity on which lesser and greater condition can control.

Send Inventory for Lesser Than Threshold Case [global]
Send Quantity to MPCatch for those products, whose inventory is LESSER than the inventory threshold.

Send Inventory for Greater Than Threshold Case [global]
Send Quantity to MPCatch for those products, whose inventory is GREATER than the inventory threshold.

Use MSI [global]

MSI Source Code [global]
Put name of your Source (Stores -> Inventory -> Sources) which you would like to use for catch e.g. default for Default Source

Use Salable Quantity [global]

ii. In the **Inventory Threshold Value** box, enter the required value.

iii. In the **Send Inventory for Lesser Than Threshold Case** box, enter the required value.

iv. In the **Send Inventory for Greater Than Threshold Case** box, enter the required value.

v. In **Use MSI**, select **Yes** if you want to use the multi source inventory.

vi. In **MSI Source Code**, enter the code for the MSI.

vii. In **Use Salable Quantity**, select **Yes** if want to use the sale quantity.

iv. Now click on **Other Product Settings**, the tab is expanded as shown below:

Other Product Settings

Use Parent Product Info [global]

- Internal SKU
- Product title
- Product reference type
- Product reference value
- Image 7
- Image 8
- Image 9
- Image 10
- Size chart
- Description

Select all attribute which you want from configurable parent product.

Attributes to skip validation [global]

- Activity
- Catch Club Eligible
- Exclude From Sync
- Category Gear
- Categories
- Climate
- Collar
- Color
- Cost
- Country of Manufacture

These attributes will skip from configurable product validation and upload.

Merge Parent Product Images [global]

Upload Config As Simple [global]

Upload Bundle Product as Combination ? [global] ?

Attribute Code For Leaf Catch Category [BETA] [global]

Use attribute code which you are using to store Catch category in product and want to use in profiling instead of selecting hierarchy.

v. Under **Other Product Settings**, do the following steps:

In **Parents Product Info**, select all attributes that you want from the configurable parent product.

In **Attributes to Skip Validation**, select the attributes that will skip from configurable product validation and upload.

In **Merge Parent Product Images**, select **Yes** if you want to merge the parent product image.

In **Upload Config as Simple**, select **Yes** if you want to upload the configurable products as simple products.

In **Upload Bundle Product as Combination**, if you select Yes then the combination will prepare based on the child and then upload each combination as simple on catch otherwise bundle product will upload as simple.

In **Attribute Code For Leaf Catch Category**, enter the attribute code which you are using to store the Catch category in the product and want to use in profiling instead of selecting hierarchy.

9. Click the **Save Config** button to save the entered values.

10. Scroll down to the **Catch Order Settings** tab, and then click the tab.

The tab is expanded and the section appears as shown in the following figure:



Order Status To Fetch [global]

STAGING
WAITING_ACCEPTANCE
WAITING_DEBIT
WAITING_DEBIT_PAYMENT
SHIPPING
SHIPPED
TO_COLLECT
RECEIVED
CLOSED
REFUSED

Catch Order Id Prefix [global]

CATCH-

Prefix for Catch Increment ID

Order Notification Email [global]

Auto Accept Order [global]

Yes

Hold Order Until Shipping [global]

Yes

Accept Order Without Creating Magento Sales Order [global]

Yes

Enable Default Customer [global]

Yes

Default Customer Email [global]

Refund Order On Catch [global]

Yes

Complete item will refund on catch.

Refund Reason For Catch [global]

Out of stock

This reason will applied for all refund items.

11. Under **Catch Order Settings**, do the following steps:

- a. In **Order Status to Fetch**, select the status of the order for fetching.
- b. In the **Catch Order Id Prefix** box, enter the required order Id prefix.
- c. In the **Order Notification Email** box, enter the required email Id.
- d. In **Auto Order Accept**, select **Yes** if you want the orders to be accepted automatically.
- e. In **Hold Order Until Shipping**, select **Yes** if want to hold on to the orders till shipping.
- f. In **Accept Order Without Creating Magento Sales Order**, if this is enabled then all items of an order will accept on Catch but at that time it will not create Magento Sales Order. Magento Sales Order will only create once the order goes into any other state on catch apart from Waiting Acceptance.
- g. In the **Enable Default Customer** list, select the **Yes** option to enable the default customer.
- h. In the **Default Customer** list, select the required customer name.

Default Customer [global]

Veronica Costello

- i. In **Refund Order on Catch**, select **Yes** for the item refund on Catch marketplace.
 - j. In **Refund Reason for Catch**, select the reason that will be applied for the refund items.
12. Click the **Save Config** button to save the entered values.
13. Scroll down to the **Catch Cron Settings** tab, and then click the tab.
The tab is expanded and the section appears as:

Catch Cron Settings



Order Cron [global]

Order Fetch Cron

Order Sync Cron [global]

Order Sync Cron

Order Count For Order Sync Cron [global]

Inventory | Price Cron [global]

Inventory Sync Cron

Feed Cron [global]

Feed Sync Cron

Full Offer Sync Cron [global]

Full Offer Sync Cron

Order Shipment Cron [global]

Completed magento order will automatically ship

14. Under **Catch Cron Settings**, do the following steps:
 - a. In the **Order Cron** list, select the **Enable** option to enable the fetch order cron.
 - b. In **Order Sync Cron**, select **Enable** to enable the order syncing cron.
 - c. In **Order Count For Order Sync Cron**, enter the quantity for order sync.
 - d. In the **Inventory | Price Cron** list, select the **Enable** option to enable the Inventory & Price Sync cron.
 - e. In **Feed Cron**, select **Enable** option to enable the feeds syncing through cron.
 - f. In **Full Offer Sync Cron**, select **Enable** option to full offer syncing through cron.
 - g. In **Order Shipment Cron**, select **Enable** Option to ship Magento orders automatically.
15. Click the **Save Config** button to save the entered values.

5. Manage Catch Profiles

Admin can create a new profile and assign the required products to the profile. While creating and editing the profile, admin can map the Magento 2 attributes to the Catch attributes. These attributes are applicable to all the products that are assigned to the profile.

Admin can do the following tasks:

- Add new profile(<https://docs.cedcommerce.com/magento-2/catch-integration-user-guide/?section=add-a-new-profile-28>)
- Edit the existing profile(<https://docs.cedcommerce.com/magento-2/catch-integration-user-guide/?section=edit-the-existing-profile-38>)
- Bulk Action on the Selected Profiles(<https://docs.cedcommerce.com/magento-2/catch-integration-user-guide/?section=submit-bulk-action-on-the-selected-profiles-6>)

Admin also has the feasibility to create profiles automatically instead of creating manually by going to the following sections:

- Manage Categories(<https://docs.cedcommerce.com/magento-2/catch-integration-user-guide/?section=manage-categories-5>)

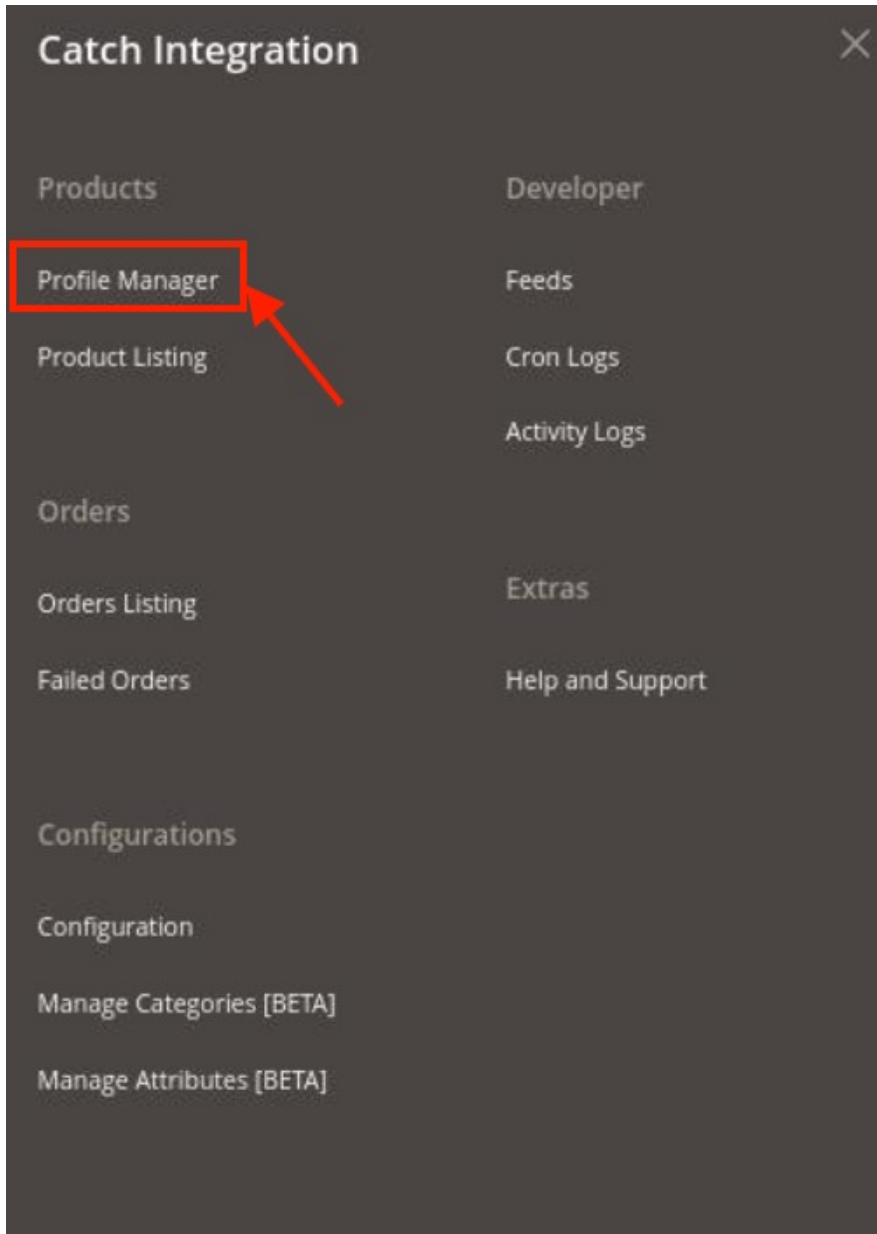
- [Manage Attributes](https://docs.cedcommerce.com/magento-2/catch-integration-user-guide/?preview=true§ion=manage-attributes)(<https://docs.cedcommerce.com/magento-2/catch-integration-user-guide/?preview=true§ion=manage-attributes>)

5.1. Add a New Profile

There is also an alternate way for this manual profile creation process for each category by going to the Manage Category(<https://docs.cedcommerce.com/magento-2/catch-integration-user-guide/?section=manage-categories-5>) and Manage Attributes(<https://docs.cedcommerce.com/magento-2/catch-integration-user-guide/?section=manage-attributes>) Section.

To add a new profile

1. Go to the **Magento 2 Store Admin** panel.
2. On the left navigation bar, click the **CATCH INTEGRATION** menu.
A menu appears as shown in the following figure:



3. Click **Profile Manager**.

The **Manage Profile** page appears as shown in the following figure:

Manage Profile 🔍 🔔² 👤 admin1 ▾

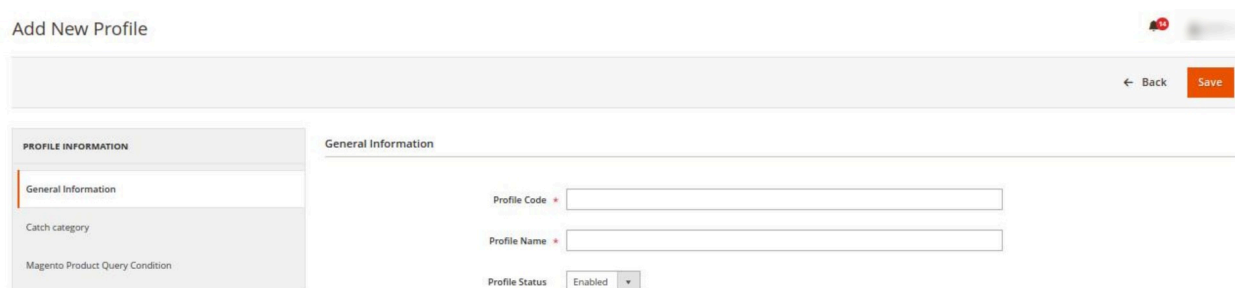
Add New Profile

Actions ▾
2 records found
20 ▾ per page
< 1 of 1 >

	ID	Profile Code	Profile Name	Status	Action
<input type="checkbox"/>	1	test	test	Enabled	Edit
<input type="checkbox"/>	2	profilecode	Profile1	Enabled	Edit

4. Click the **Add New Profile**

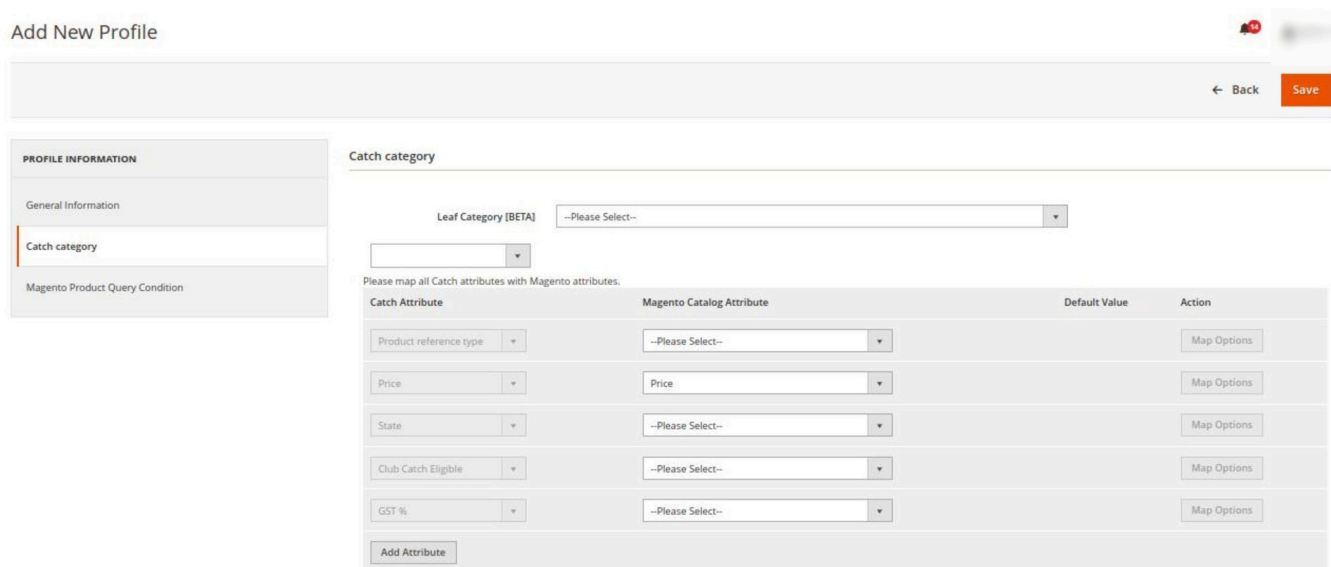
The **Add New Profile** page appears as shown in the following figure:



5. In the right panel, under **General Information**, do the following steps:

- In the **Profile Code** box, enter a profile code.
Note: It is only for internal use. Use the unique profile code with no spaces. Start with small letters.
- In the **Profile Name** box, enter the name of the profile.
Note: Use the unique name to identify the profile.
- In the **Profile Status** list, select **Enabled** to enable the profile.
Note: The **Disabled** option disables the profile.

6. In the left navigation panel, click the **Catch Category** menu.



7. Under **Catch Category**, add the **Leaf category** and map all required/optional Catch attributes with Magento attributes. Either you can choose a direct leaf-level category or you can choose a hierarchy of categories from another dropdown.

NOTE: Values in this Leaf Category dropdown will come from the product attribute which you setup under the Catch Configuration for Leaf Attribute for Catch Category setting

8. In the left navigation panel, click on **Magento Product Query Condition**. The section appears as shown below:



9. In Magento Product Query Condition, choose a product attribute condition to add.

10. Click the **Save** button.

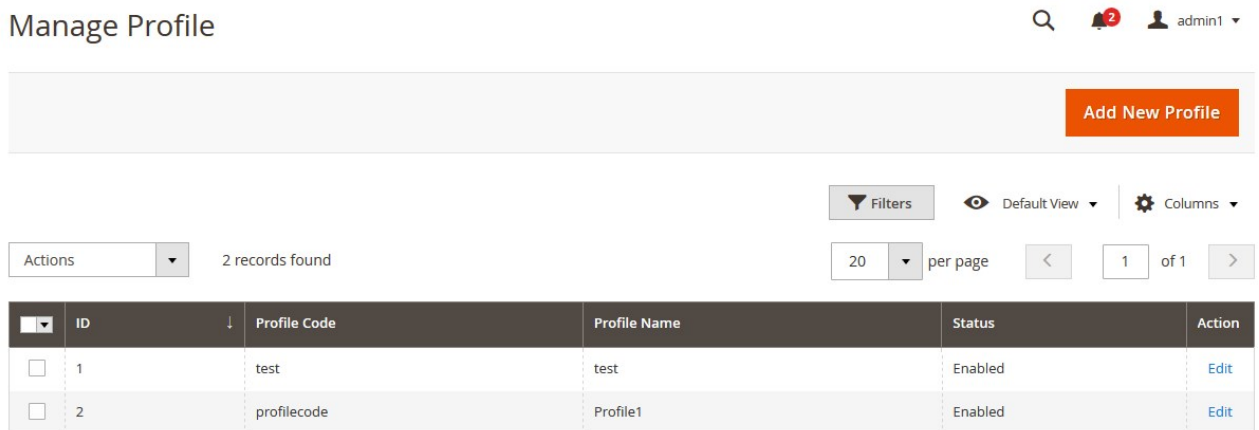
The profile gets created and listed on the **Manage Profile** page.

5.2. Edit the Existing Profile

To edit the existing profile

1. Go to the **Magento 2 Store Admin** panel.
2. On the left navigation bar, click the **CATCH INTEGRATION** menu, and then click **Profile Manager**.

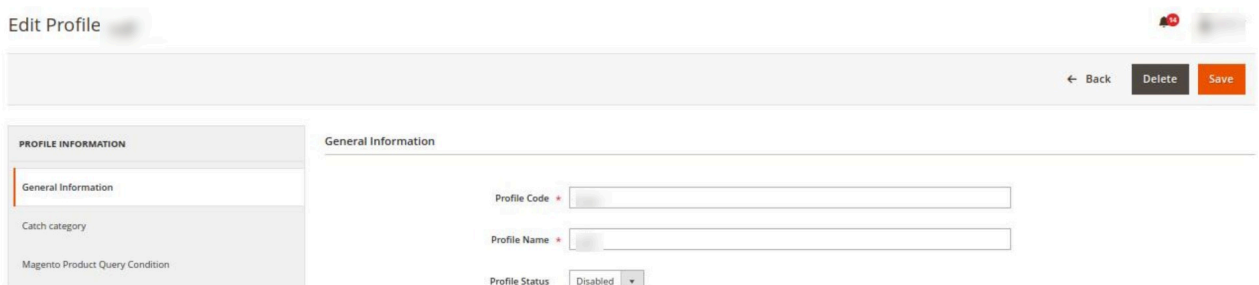
The **Manage Profile** page appears as shown in the following figure:



3. Scroll down to the required profile row.

4. In the **Action** column of the respective row, click the **Edit** link.

The profile editing page appears as shown in the following figure:



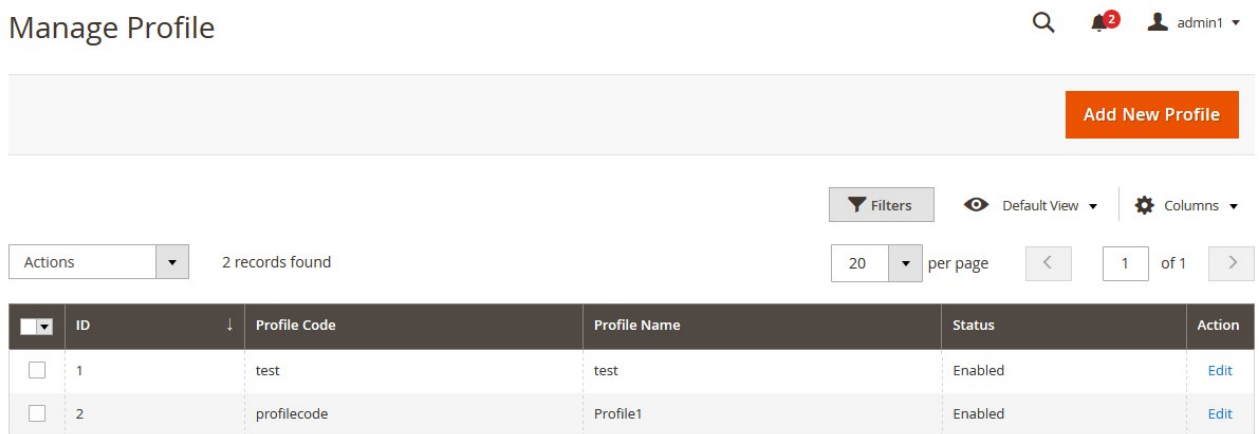
5. In the left navigation panel, click the required menu, and then make the changes as per requirement in the respective section.
6. Click the **Save** button.
The edited profile is saved and the success message appears on the **Manage Profile** page.

5.3. Submit Bulk Action on the Selected Profiles

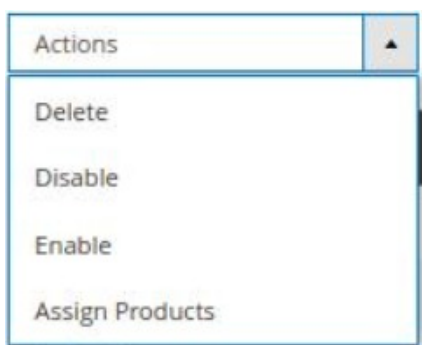
Admin can delete the selected profiles and also can change the status of the profiles in bulk.

To submit the selected action on the selected profiles in Bulk

1. Go to the **Magento 2 Store Admin** panel.
2. On the left navigation bar, click the **CATCH INTEGRATION** menu, and then click **Profile Manager**.
The **Manage Profile** page appears as shown in the following figure:

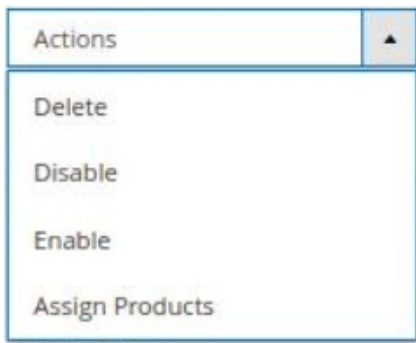


3. On this page, all the available profiles are listed.
4. *To delete the selected profiles*, do the following steps:
 - a. Select the profiles that are no more required.
 - b. Click the **Arrow** button next to the **Actions** field.
The **Actions** list appear as shown in the following figure:



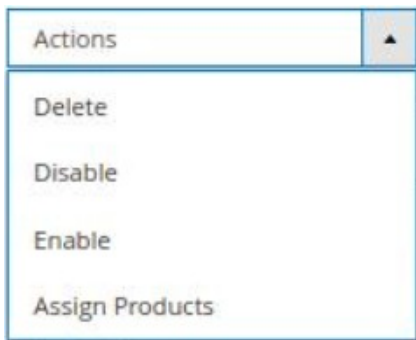
- c. Click the **Delete** option.
A confirmation dialog box appears.
 - d. Click the **OK** button.
The selected profiles are deleted.
5. *To disable the selected profiles*, do the following steps:

- a. Select the required profiles.
- b. Click the **Arrow** button next to the **Actions** field.
The **Actions** list appear as shown in the following figure:



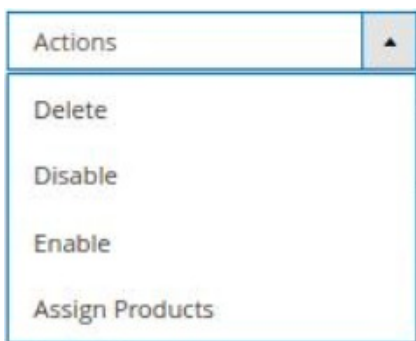
- c. Click the **Disable** option.
The selected profiles are disabled.

- 6. To *enable the selected profiles*, do the following steps:
 - a. Select the required profiles.
 - b. Click the **Arrow** button next to the **Actions** field.
The **Actions** list appear as shown in the following figure:



- c. Click the **Enable** option.
The selected profiles are enabled.

- 7. To *assign products to the selected profiles*, do the following steps:
 - a. Select the required profiles.
 - b. Click the **Arrow** button next to the **Actions** field.
The **Actions** list appear as shown in the following figure:



c. Click on **Assign Products**.

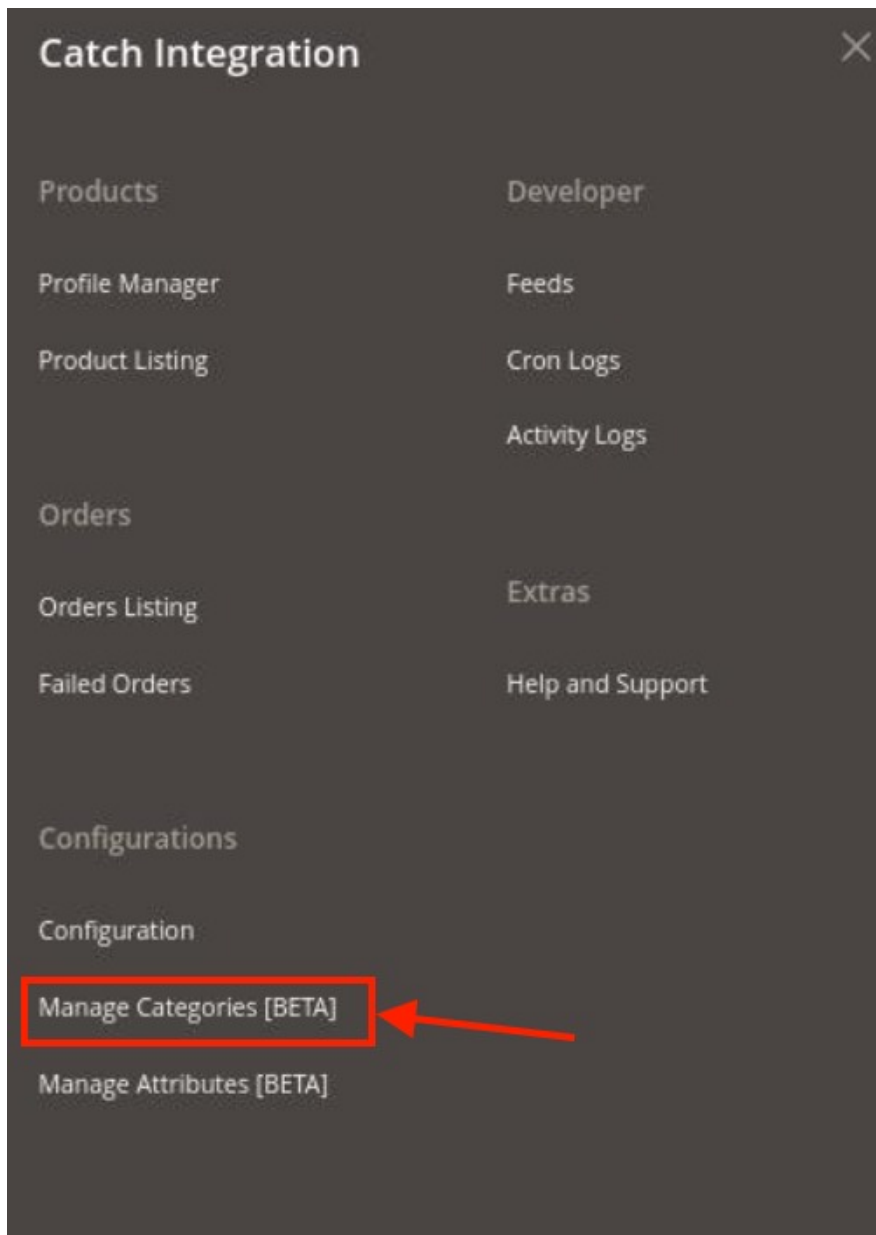
The products will be assigned in bulk on the selected profiles.

5.4. Manage Categories

Note: This is an alternate way to create profiles.

To manage categories for profiles

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **CATCH INTEGRATION** menu.
A menu appears as shown in the following figure:

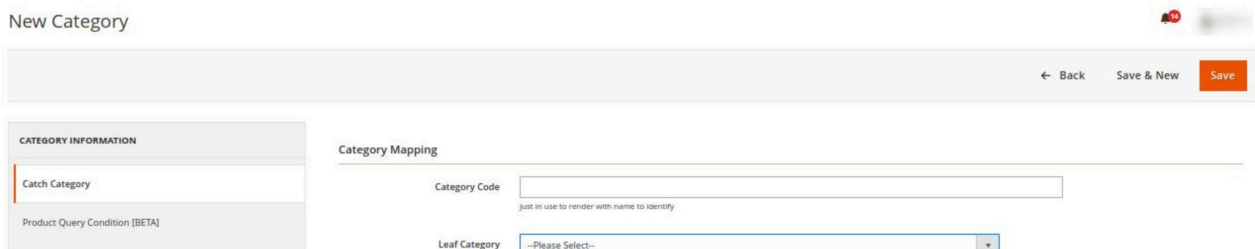


3. Click on **Manage Categories**.

The **Manage Categories** page appears as shown below:

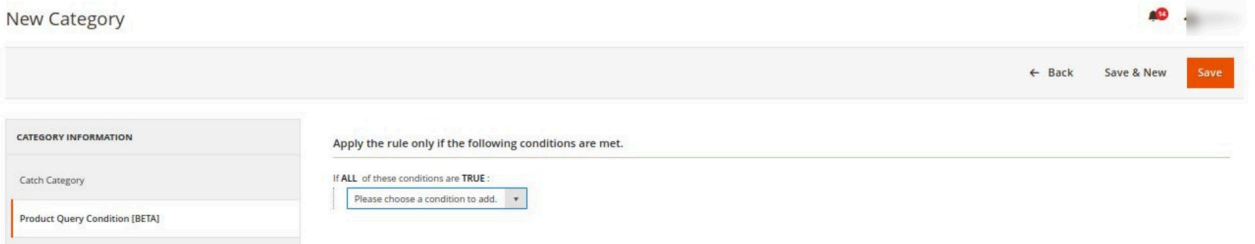


4. To add a new category, click on **Add Category** button. The new category page appears as shown below:



5. In the left navigation panel, click on **Catch Category**. Under this do the following steps:
 - In **Category Code**, enter the category code that you have entered in Configuration settings.
 - In **Leaf Category**, select the Category to be mapped.

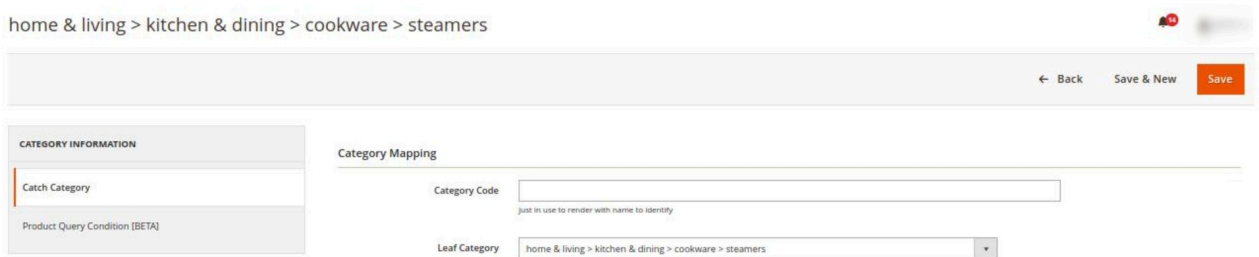
6. In the left navigation panel, click on **Product Query Condition**. The section appears as shown below:



7. In **Product Query Condition** choose the condition from the list to add for mapping the product.
8. Click on **Save** Button, the category will be saved and displayed in the Categories grid.
9. To **Edit** any category mapping, click on the **Edit** button in the **Actions** column.



10. **Edit Category** page appears as shown below:

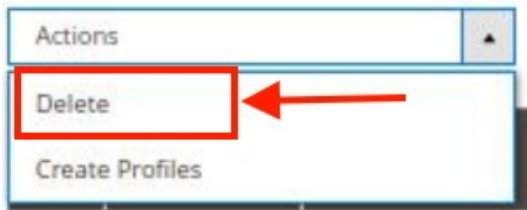


11. Do the required edits and save the details.

Note: Before doing profile creation please make sure you did all the mapping from the Manage Attribute section

To Delete Categories in Bulk,

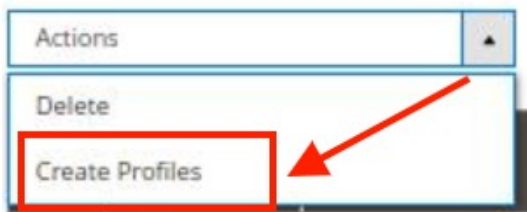
1. Select the categories that you want to delete in bulk.
2. In the **Actions** list, click on **Delete**.



3. The selected categories will be deleted.

To Create Profiles in Bulk,

1. Select the categories for which you want to create profiles.
2. In the **Actions** list, click on **Create Profiles**.



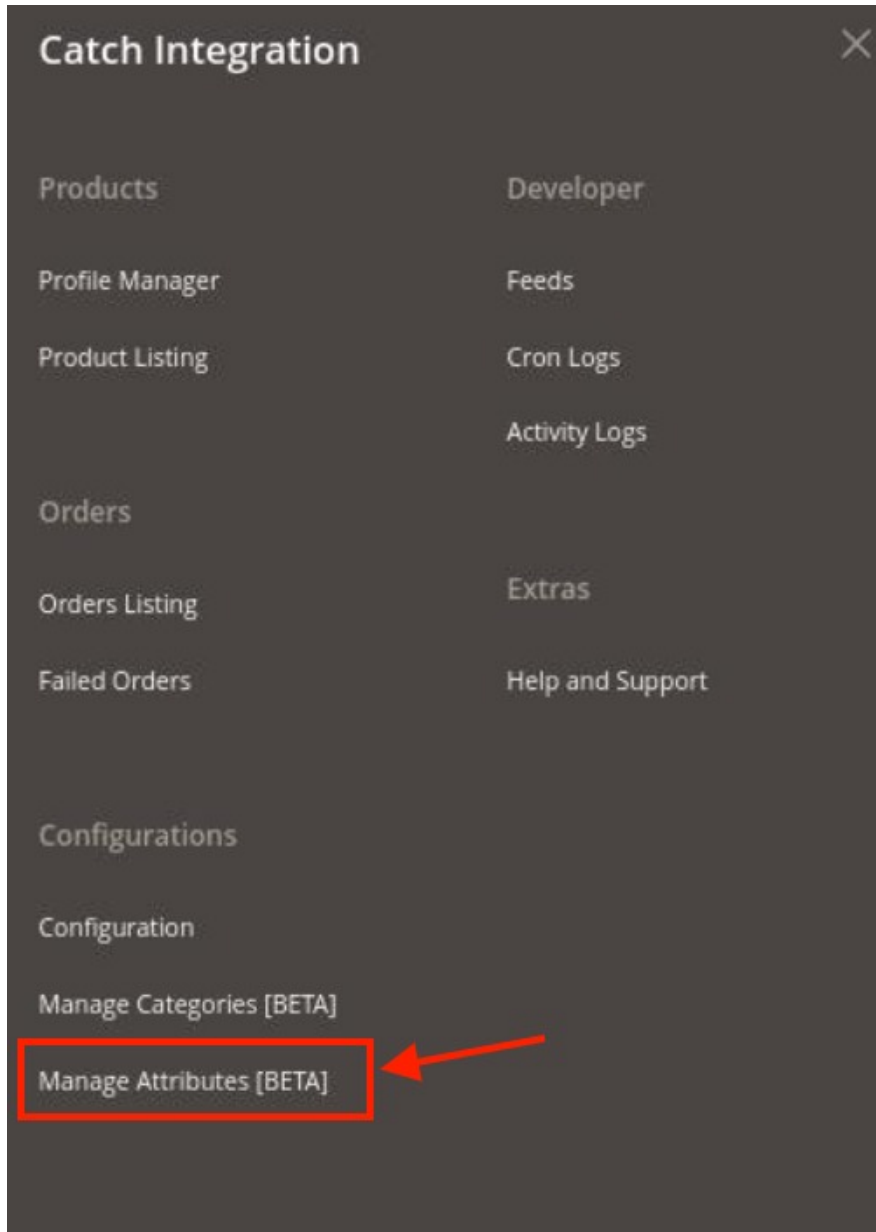
3. The profiles will be created automatically in bulk.

Note: To assign product into profile you have go to the Profile Manager & use Assign Product mass action.

5.5. Manage Attributes

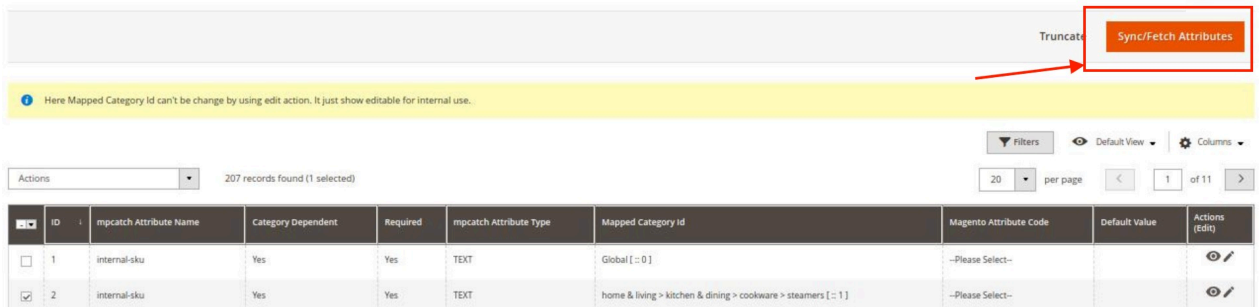
To manage attributes for profiles,

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **CATCH INTEGRATION** menu.
A menu appears as shown in the following figure:

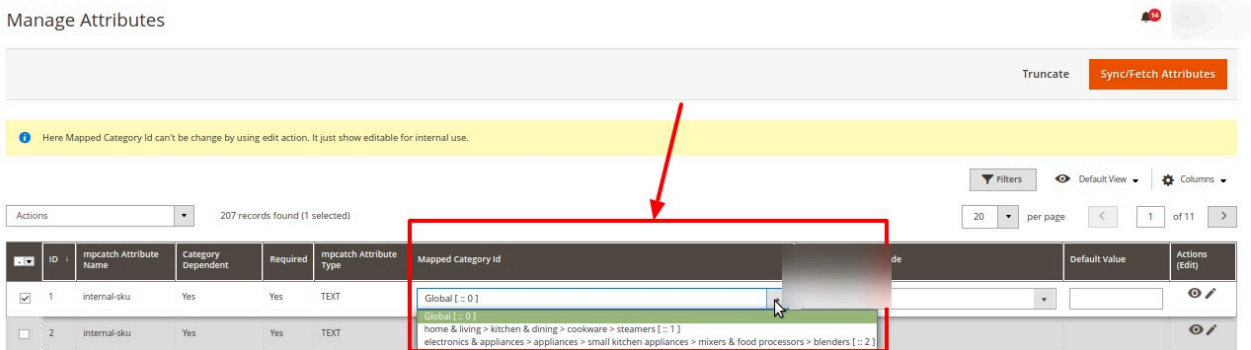


3. Click on **Manage Attributes**.
The **Manage Attributes** page appears as shown below:

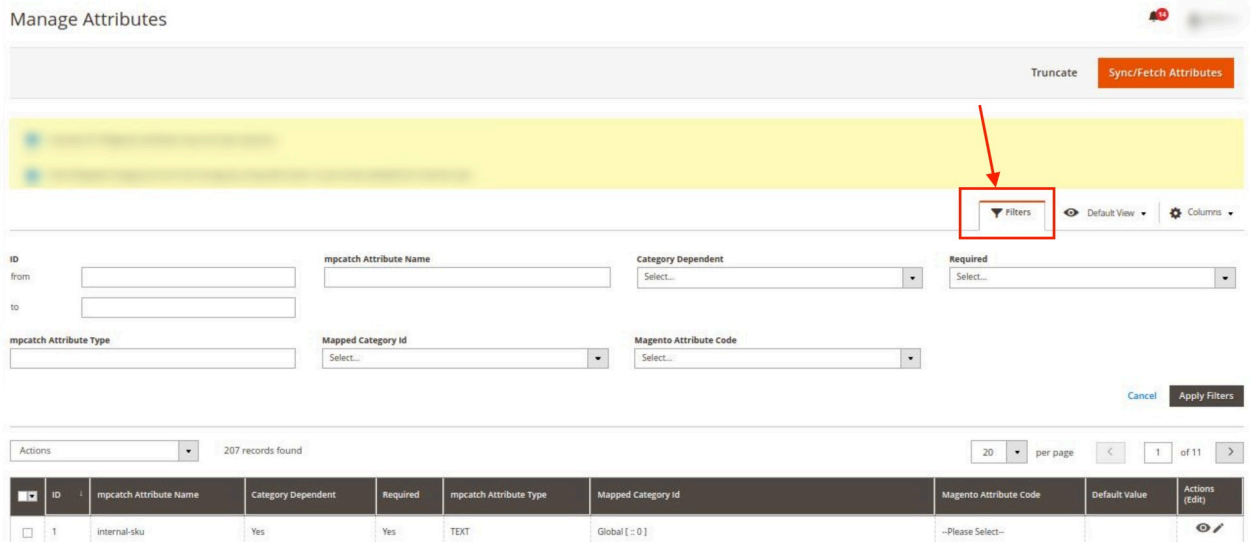
Manage Attributes



4. To synchronise or fetch new attributes, click on the **Sync/Fetch Attributes** button. The attributes will be fetched and displayed on the grid.
5. To map any attribute, click into that row of attributes then map the appropriate Magento attribute from the Magento Attribute Code column & click into **Save**.



6. If you want to map any default value then have to choose **–Set Default Value–** in the **Magento Attribute Code** column & put a default value in the **Default Value** column.
Note: To view applicable values for the List type of attribute you can click on the View Option button of the Action column.
7. To do a Value Mapping of your Magento Attribute options with the Catch attribute option, you can follow below process:
 - o First save the Magento Attribute Code for that catch attribute.
 - o Click into Map options button (edit button) of the Action column.
 - o Then Click into the **Add Row**, & **choose the mapping** which is equivalent to each other.
8. To search for any attribute, click on the **Filter** button.



9. Enter the required option by which you want to filter the attributes for mapping. The applied filter will display the results.

To Edit Attributes in Bulk,

1. Select the attributes that you want to edit.
2. In the **Actions** list, click on **Edit**.



3. Edit all the required attributes in bulk.

Note:

- **Make sure you mapped all the attributes which are required here in this Manage Attribute grid**
- **Once attribute mapping is done, then you can proceed with profile creation by using Create Profile mass action of Manage Category Section**

6. Catch Product Listing

On this page, admin can view, edit, and validate the individual product. Also, the admin can view the error message if any error exists in any product details. After uploading the product on Catch or after updating the product inventory or the product price, the user can check the status of the feed, Also, can view the feed error if any. The admin can also submit certain actions on the selected products available on the **Catch Product Listing** page.

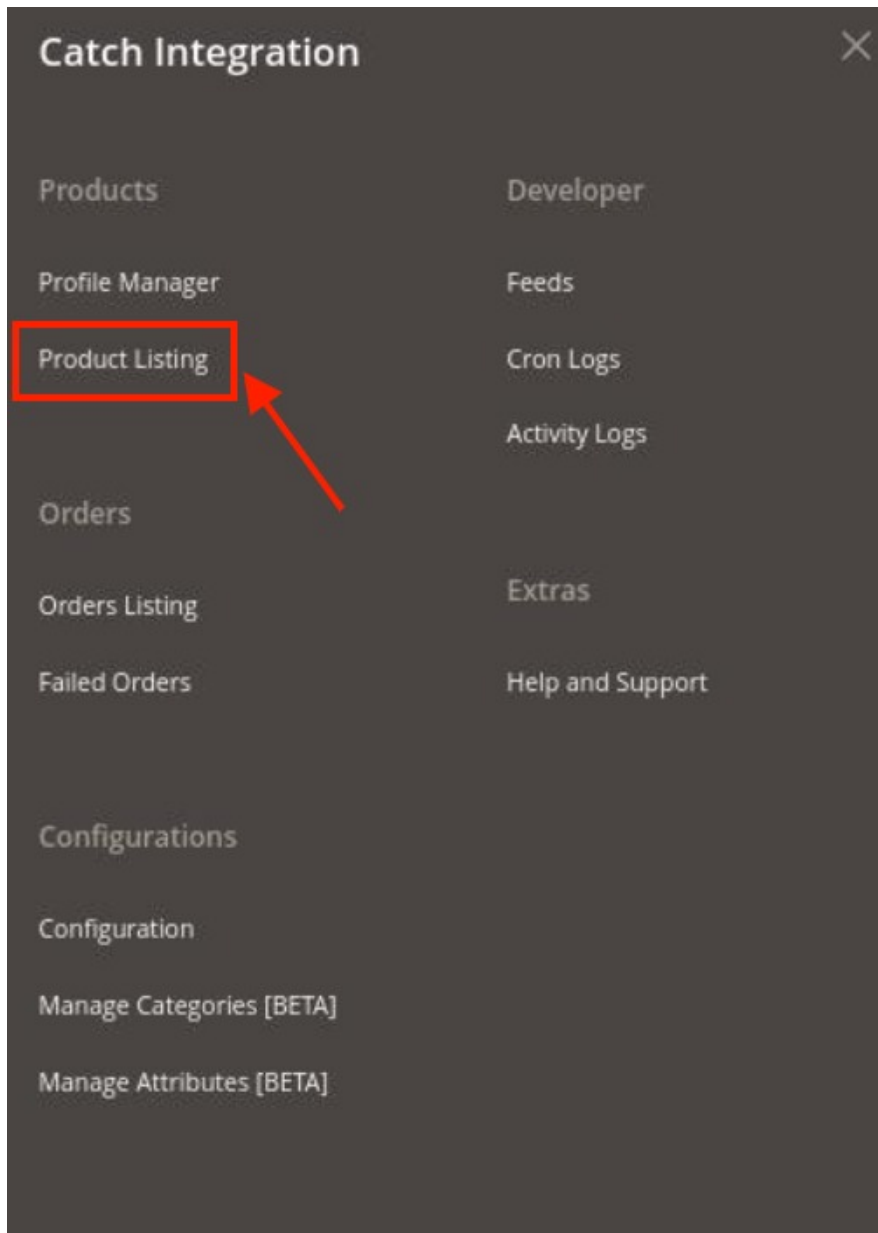
This section covers the following topics:

- View the Product Details(<https://docs.cedcommerce.com/magento-2/catch-integration-user-guide/?section=view-the-product-details-6>)
- Edit the Catch Products(<https://docs.cedcommerce.com/magento-2/catch-integration-user-guide/?section=edit-the-catch-products>)
- Validate the Single Product(<https://docs.cedcommerce.com/magento-2/catch-integration-user-guide/?section=validate-the-single-product-5>)
- Submit Bulk Action on the Selected Products(<https://docs.cedcommerce.com/magento-2/catch-integration-user-guide/?section=submit-bulk-action-on-the-selected-products-6>)

6.1. View the Product Details

To view the product details

1. Go to the **Magento 2 Store Admin** panel.
2. On the left navigation bar, click the **CATCH INTEGRATION** menu.
The menu appears as shown in the following figure:



3. Click **Product Listing**.

The **Catch Product Listing** page appears as shown in the following figure:

Catch Product Listing

127 records found

20 per page 1 of 7

ID	Thumbnail	Name	Type	SKU	Price	Quantity	Specified Source Qty	Visibility	Status	Catch Profile ID	Catch Status	Feed	Validation	Excluded from Sync	Action
1		Joust Duffle Bag	Simple Product	24-MB01	\$34.00	100.0000		Catalog, Search	Enabled	MyUniqueGarments [5]	Not Uploaded	NOT UPLOADED	INVALID		
2		Strive Shoulder Pack	Simple Product	24-MB04	\$32.00	100.0000		Catalog, Search	Enabled	MyUniqueGarments [5]	Uploaded	UPLOADED	VALID		
3		Crown Summit Backpack	Simple Product	24-MB03	\$38.00	100.0000		Catalog, Search	Enabled	MyUniqueGarments [5]	Not Uploaded	NOT UPLOADED	NOT VALIDATED		
4		Wayfarer Messenger Bag	Simple Product	24-MB05	\$45.00	100.0000		Catalog, Search	Enabled	MyUniqueGarments [5]	Not Uploaded	NOT UPLOADED	INVALID		

4. Scroll down to the required product row.
5. In the **Action** column of the respective row, click the **View**



icon.

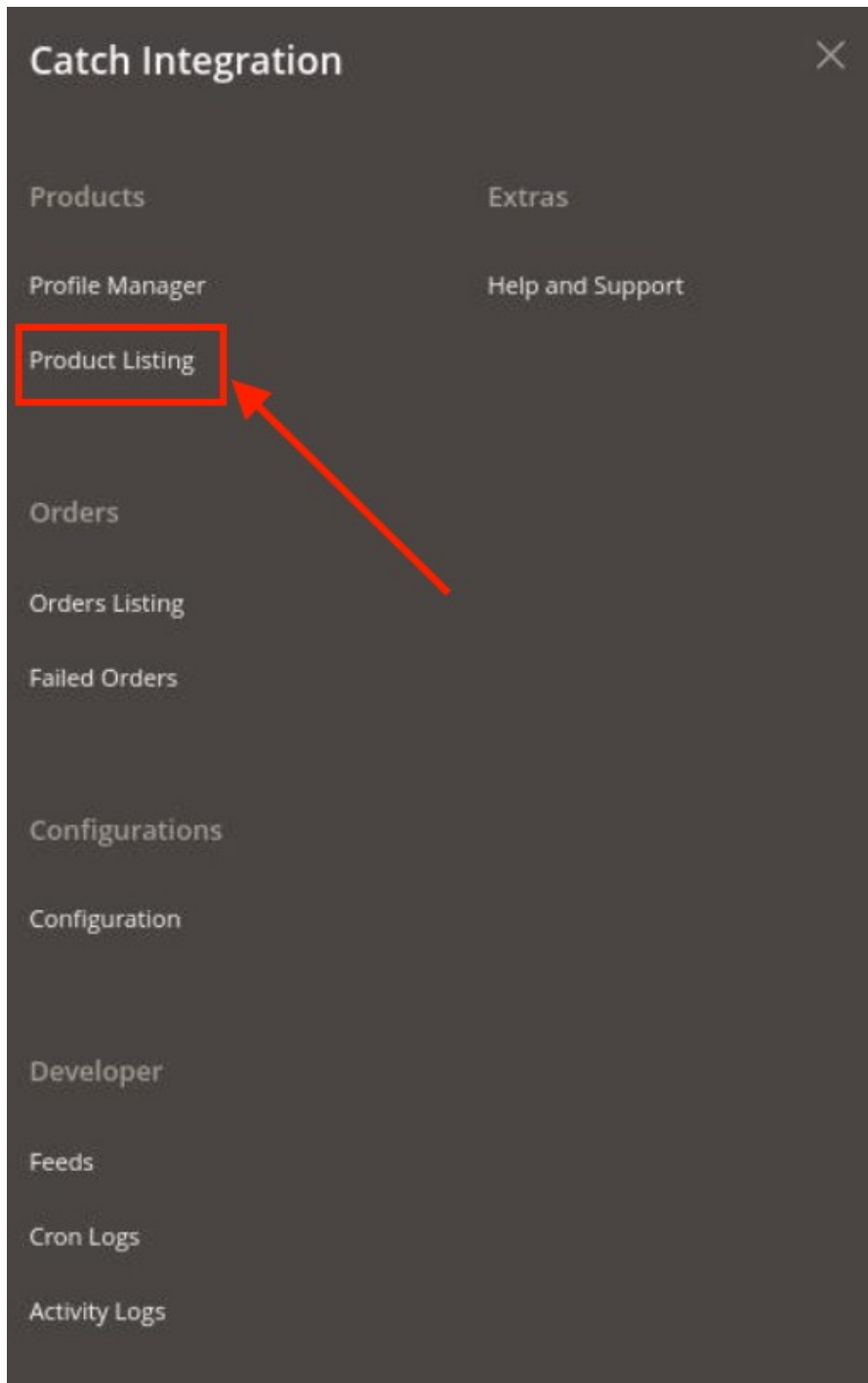
A page appears where the user can view all the product-related details.

6. Click the **Cancel** button to close the page.

6.2. Edit the Catch Products

To edit the Catch product details

1. Go to the **Magento 2 Store Admin** panel.
2. On the left navigation bar, click the **CATCH INTEGRATION** menu.
The menu appears as shown in the following figure:



3. Click **Product Listing**.

The **Catch Product Listing** page appears as shown in the following figure:

Catch Product Listing

127 records found

ID	Thumbnail	Name	Type	SKU	Price	Quantity	Specified Source Qty	Visibility	Status	Catch Profile ID	Catch Status	Feed	Validation	Excluded from Sync	Action
1		Joust Duffle Bag	Simple Product	24-MB01	\$34.00	100.0000		Catalog, Search	Enabled	MyUniqueGarments [5]	Not Uploaded	NOT UPLOADED	INVALID		
2		Strive Shoulder Pack	Simple Product	24-MB04	\$32.00	100.0000		Catalog, Search	Enabled	MyUniqueGarments [5]	Uploaded	UPLOADED	VALID		
3		Crown Summit Backpack	Simple Product	24-MB03	\$38.00	100.0000		Catalog, Search	Enabled	MyUniqueGarments [5]	Not Uploaded	NOT UPLOADED	NOT VALIDATED		
4		Wayfarer Messenger Bag	Simple Product	24-MB05	\$45.00	100.0000		Catalog, Search	Enabled	MyUniqueGarments [5]	Not Uploaded	NOT UPLOADED	INVALID		

4. Scroll down to the required product row.
5. In the **Action** column of the respective row, click the **Edit**



icon.

The product editing page appears.

6. Scroll down to the **Catch** tab, and then click the tab.
The tab is expanded and the expanded section appears as shown in the following figure:

Catch Marketplace

State [global]
Please Select State

Catch Profile Id [global]

Logistic Class [global]
Please Select Logistic class

Exclude From Sync [global]
If yes then product syncing will not done for this product

MPCatch Product Status [global]
product status on MPCatch

Catch Validation Errors [global]

Catch Feed Errors [global]

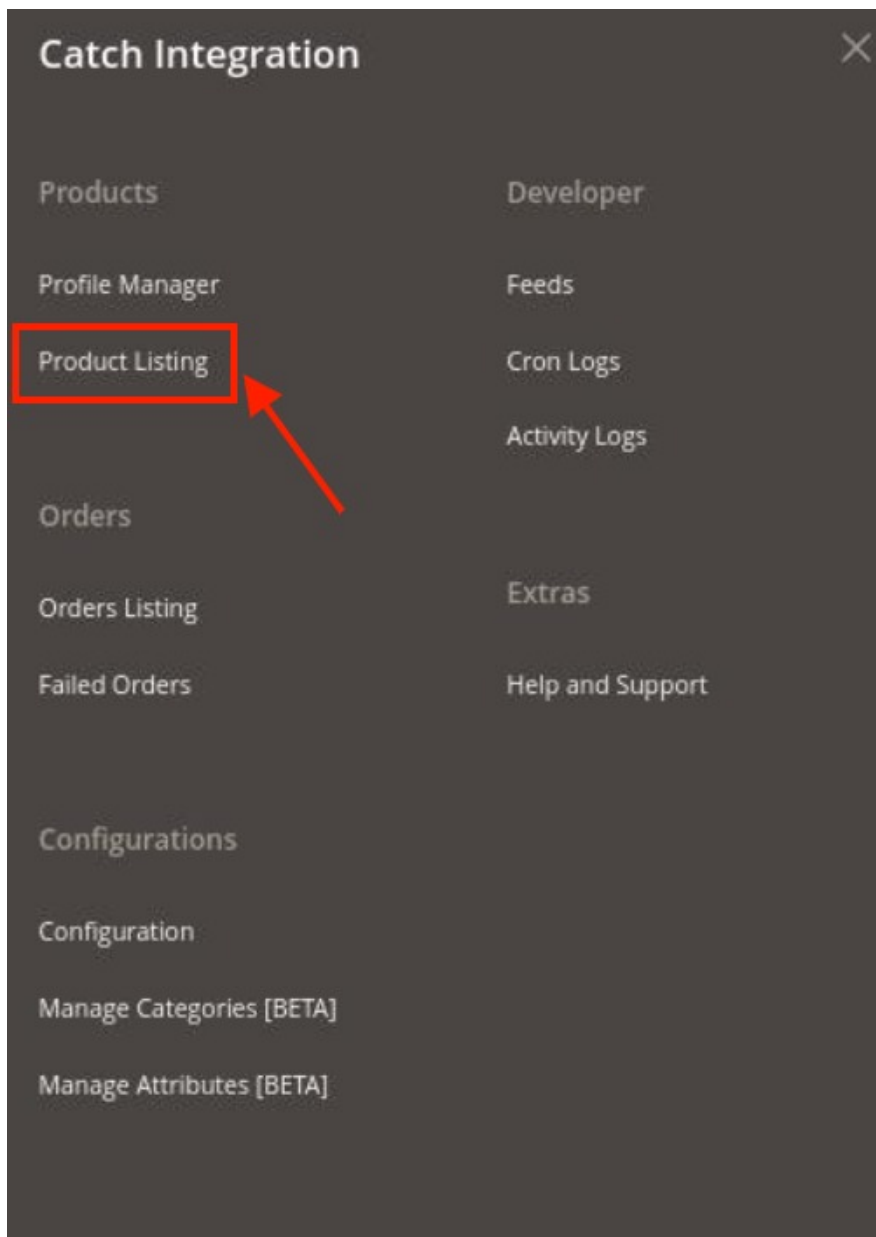
Catch Club Eligibe [global]
Please enter tax class

7. Enter the required information or edit the values in the required fields, and then click the **Save** button.
The changes are saved and the success message appears on the **Catch Product Listing** page.

6.3. Validate the Single Product

To validate the single product

1. Go to the **Magento 2 Store Admin** panel.
2. On the left navigation bar, click the **CATCH INTEGRATION** menu.
The menu appears as shown in the following figure:



3. Click **Product Listing**.
The **Catch Product Listing** page appears as shown in the following figure:

Catch Product Listing

2 admin1

3 records found 20 per page 1 of 1

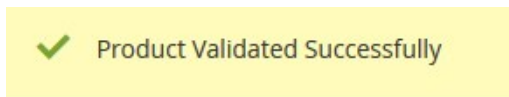
<input type="checkbox"/>	ID	Thumbnail	Name	Type	SKU	Price	Quantity	Visibility	Status	Catch Profile ID	Catch Status	Feed	Validation	Action
<input type="checkbox"/>	4800		Test Product 1	Simple Product	MP06015956-0012	\$10.00	489.0000	Catalog, Search	Enabled	Profile1 [2]	Uploaded	UPLOADED	VALID	
<input type="checkbox"/>	5940		CBA_OTF_1	Simple Product	CBA_OTF_1	\$10.00	98.0000	Catalog, Search	Enabled	Profile1 [2]	Not Uploaded	NOT_UPLOADED	NOT_VALIDATED	
<input type="checkbox"/>	5941		CBA_OTF_5	Simple Product	CBA_OTF_5	\$10.00	96.0000	Catalog, Search	Enabled	Profile1 [2]	Not Uploaded	NOT_UPLOADED	NOT_VALIDATED	

4. Scroll down to the required product row.
5. In the **Action** column of the respective row, click the **Validate**



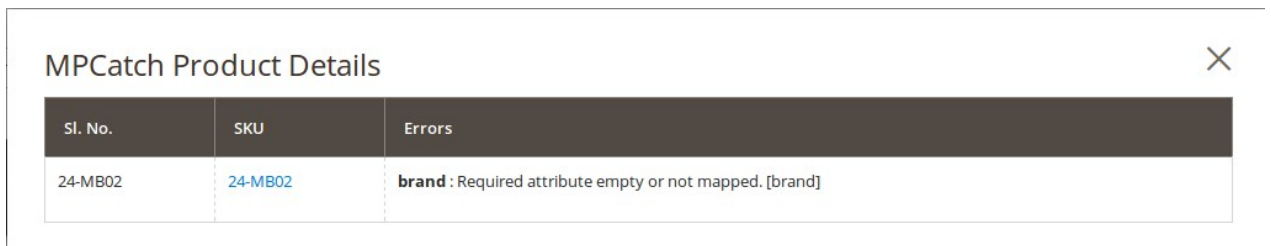
icon.

If the product is validated successfully and a success message appears on the top of the page.



If there is an error, then an **INVALID** button appears in the Validation column of the respective product row.

6. To view the cause of product invalidation, click the respective **INVALID** button. A dialog box appears as shown in the following figure, which displays the errors related to the product.



7. Correct the issues and then again click the **Validate** icon to validate the product.

6.4. Submit Bulk Action on the Selected Products

Admin can perform the following tasks through the Bulk Action feature:

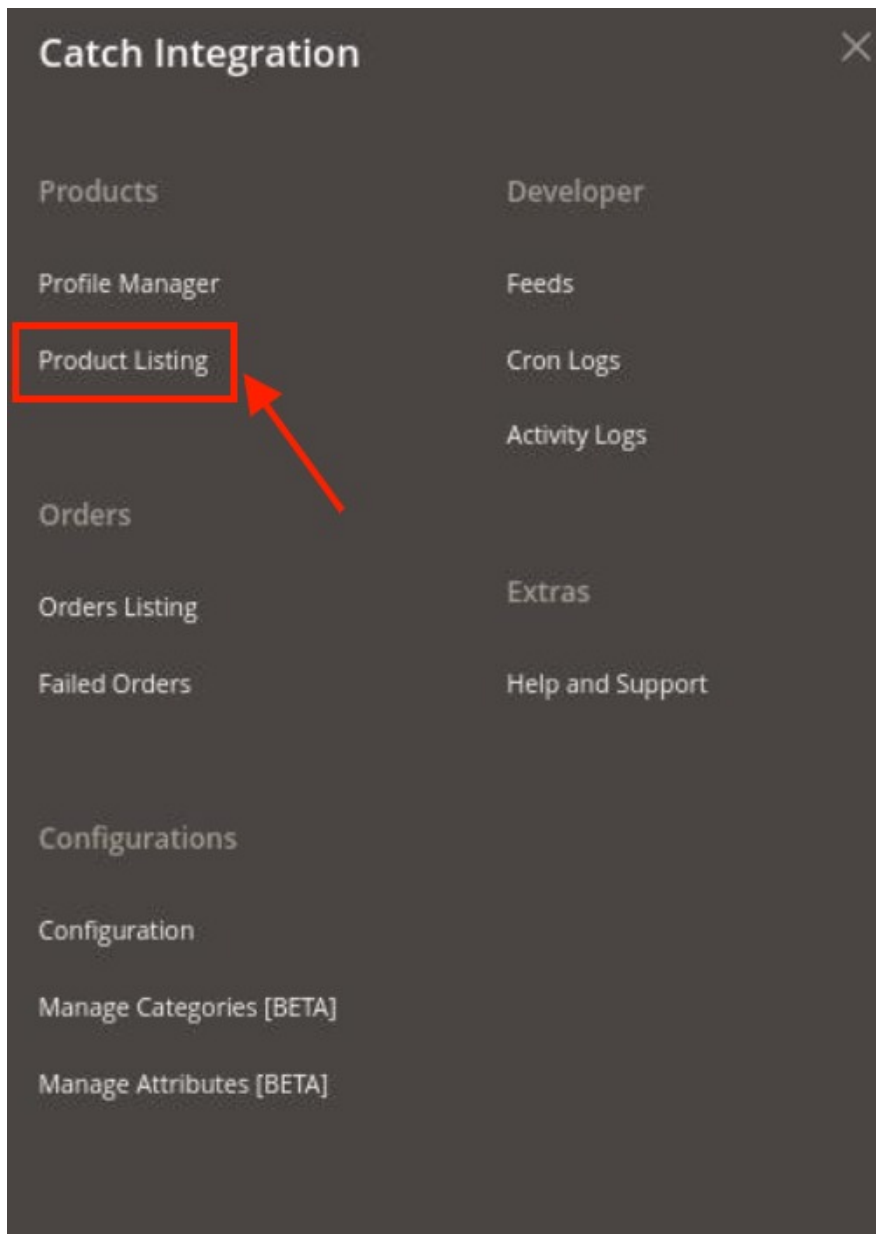
- **Validate Product:** To validate the selected products before uploading to the Catch website. It displays the corresponding validation error if any. If there is no error, it confirms that the product is ready to upload.
- **Upload Products:** To validate and upload the selected products to the Catch website. It displays the corresponding validation error if any. If there is no error, then the selected products are validated and

uploaded, and a success message appears.

- **Update Inventory & Price:** To update the inventory and price of the selected products on Catch. This action completes the entire job related to the product inventory and also it manages the quantity related issues. *For example*, if the user has changed the product price on the Magento 2 store and also wants to change the price on Catch then this action is applicable. The price is updated when the user submits this action for the selected product.

To submit the selected bulk action on the selected products

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **CATCH INTEGRATION** menu.
The menu appears as shown in the following figure:



3. Click **Product Listing**.
The **Catch Product Listing** page appears as shown in the following figure:

Catch Product Listing

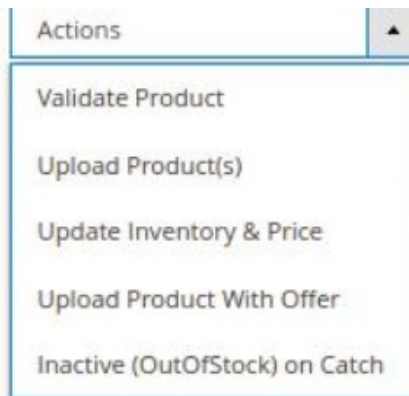
🔍 🔔 2 👤 admin1

⌵ Filters 👁 Default View ⚙ Columns

Actions 3 records found
20 per page
1 of 1

<input type="checkbox"/>	ID	Thumbnail	Name	Type	SKU	Price	Quantity	Visibility	Status	Catch Profile ID	Catch Status	Feed	Validation	Action
<input type="checkbox"/>	4800		Test Product 1	Simple Product	MP06015956-0012	\$10.00	489.0000	Catalog, Search	Enabled	Profile1 [2]	Uploaded	UPLOADED	VALID	
<input type="checkbox"/>	5940		CBA_OTF_1	Simple Product	CBA_OTF_1	\$10.00	98.0000	Catalog, Search	Enabled	Profile1 [2]	Not Uploaded	NOT_UPLOADED	NOT_VALIDATED	
<input type="checkbox"/>	5941		CBA_OTF_5	Simple Product	CBA_OTF_5	\$10.00	96.0000	Catalog, Search	Enabled	Profile1 [2]	Not Uploaded	NOT_UPLOADED	NOT_VALIDATED	

4. To validate the selected products, do the following steps:
- a. Select the checkboxes associated with the required products.
 - b. In the **Actions** list, click the arrow button.
- A list appears as shown in the figure:



- c. Click **Validate Product**.
A confirmation dialog box appears.
- d. Click the **OK** button.
The selected products validation process is executed and the page appears as shown in the following figure:

Product Validate 🔍 🔔 2 👤 admin1

[Back](#)

0%

Responses

Total 1 Batch(s) Found.

- ✔ 2 Product(s) Validated successfully
- ✔ 1 of 1 Processed.
- ✔ 1 product batch(s) successfully validated.

Finished product mass validation.

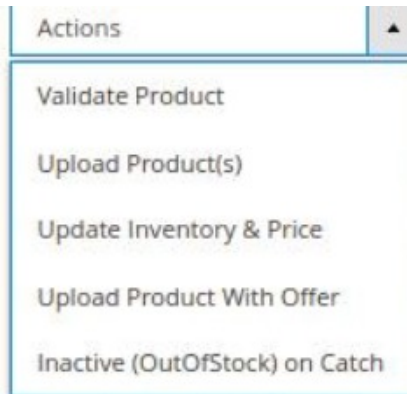
- The selected products are validated.
- e. Click the **Back** button to go back to the **Catch Product Listing** page.

If there is an error, then the **INVALID** buttons appear in the Validation column of the respective product rows.

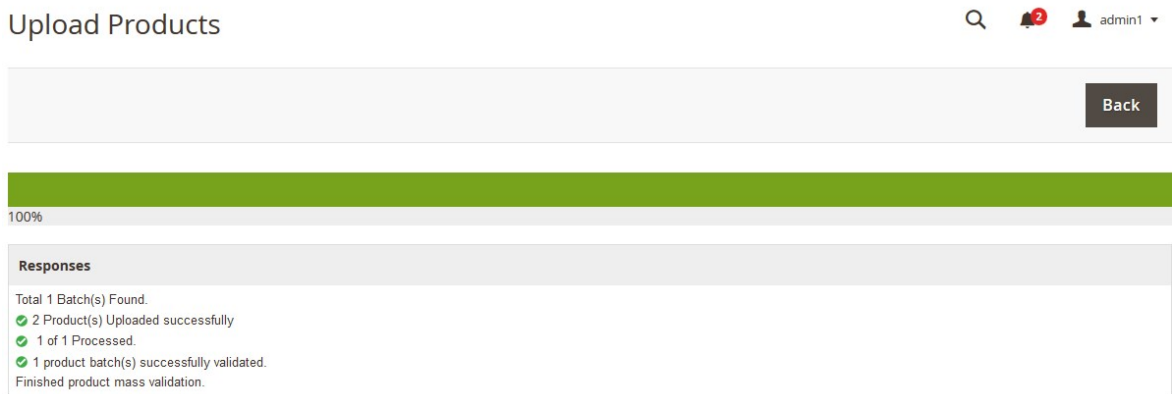
Note: Click the **INVALID** buttons to view the error details.

5. To upload the selected products, do the following steps:
 - a. Select the check boxes associated with the required products.
 - b. In the **Actions** list, click the arrow button.

A list appears as shown in the figure:



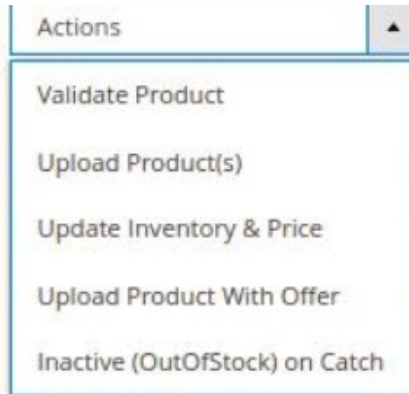
- c. Click **Upload Product(s)**.
A confirmation dialog box appears.
 - d. Click the **OK** button.
The selected products uploading process is executed and the page appears as shown in the following figure:



If the selected products are uploaded successfully, then a success message appears on the page. If there is an error and the upload is failed, then the error is intimated on the page as shown in the figure.

6. To update the inventory and price of the selected products, do the following steps:
 - a. Select the check boxes associated with the required products.
 - b. In the **Actions** list, click the arrow button.

A list appears as shown in the figure:

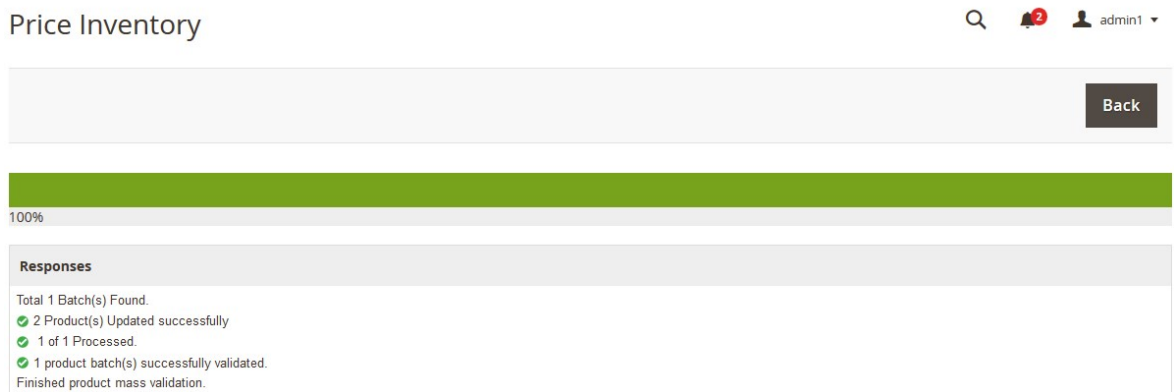


c. Click **Update Inventory & Price**.

A confirmation dialog box appears.

d. Click the **OK** button.

The selected products inventories and prices updating process is executed and the page appears as shown in the following figure:



The prices and the inventories of the selected products are updated on the Catch website.

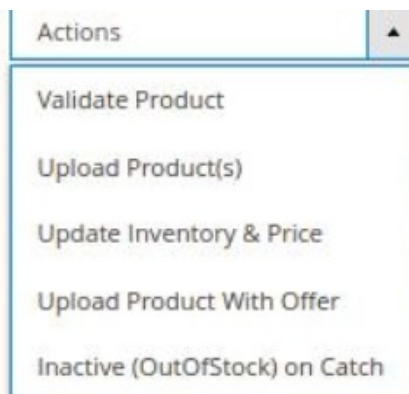
e. Click the **Back** button to go back to the **Catch Product Listing** page.

7. To upload product with the offer of the selected products, do the following steps:

a. Select the checkboxes associated with the required products.

b. In the **Actions** list, click the arrow button.

A list appears as shown in the figure:



c. Click **Upload Product With Offer**.

A confirmation dialog box appears.

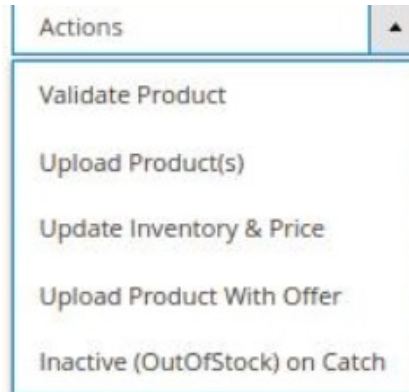
d. Click the **OK** button.

8. To *inactivate the out of stock selected products*, do the following steps:

a. Select the checkboxes associated with the required products.

b. In the **Actions** list, click the arrow button.

A list appears as shown in the figure:



c. Click on **Inactive(OutOfStock) on Catch**.

A confirmation dialog box appears.

d. Click the **OK** button.

7. Manage Catch Orders

Admin can do the following tasks while managing the Catch orders:

- Fetch, View, Ship, and delete the Catch Orders(<https://docs.cedcommerce.com/magento-2/catch-integration-user-guide/?section=ship-and-delete-the-cdiscount-orders-2>)
- View and delete the Failed Orders(<https://docs.cedcommerce.com/magento-2/catch-integration-user-guide/?section=view-and-delete-the-failed-orders-4>)

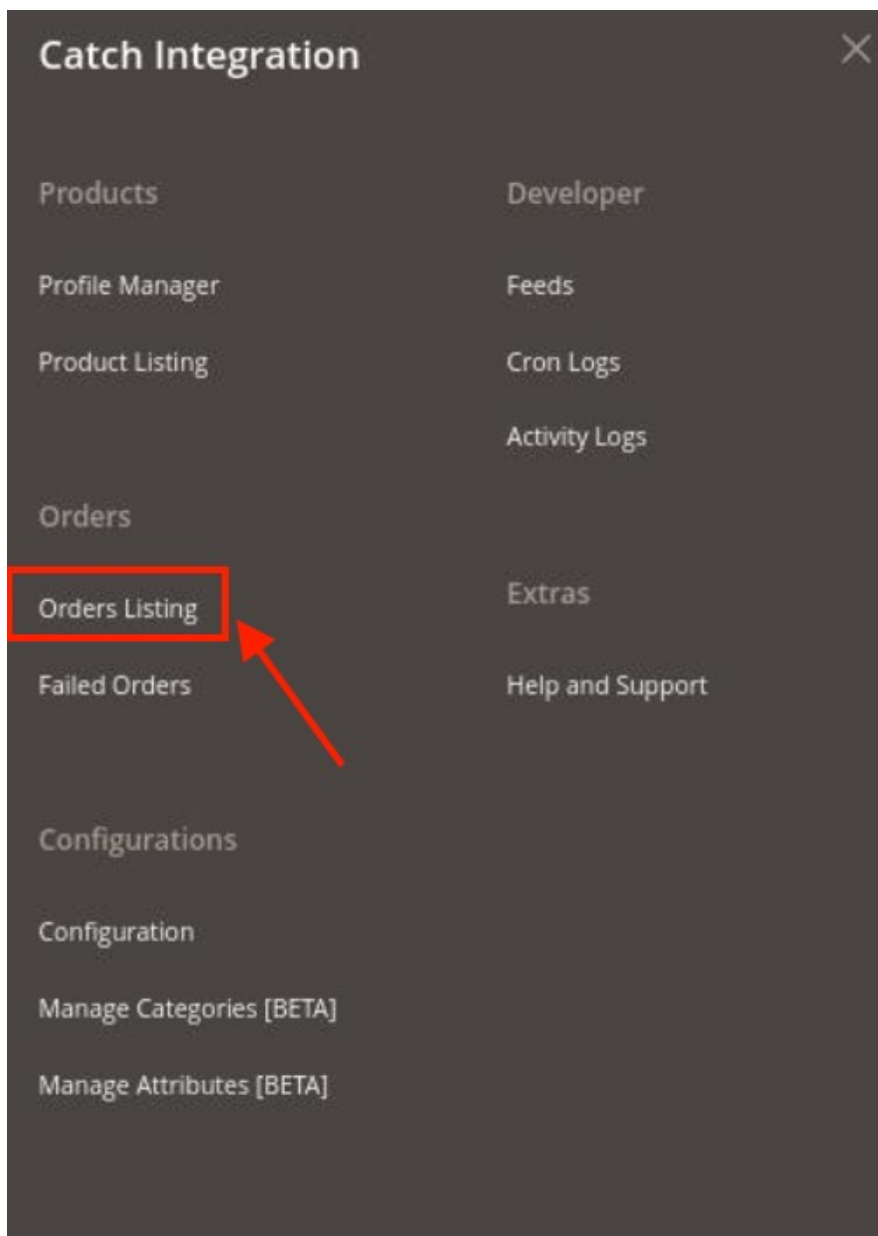
7.1. Ship and Delete the Catch Orders

The Magento 2 store owners can fetch the new orders and view all the order details fetched from Catch. They can

also ship the required orders and can delete the orders those are no more required.

To fetch and view new orders

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **CATCH INTEGRATION** menu.
The menu appears as shown in the following figure:



3. Click **Order Listing**.
The **Catch Order List** page appears as shown in the following figure:

Catch Order List

Search 2 admin1

Fetch Catch Orders

Filters
Default View
Columns

Actions ▼
3 records found
20 per page
< 1 of 1 >

<input type="checkbox"/>	Order Id	MPCatch Order Id	Order Place Date	MPCatch Order Status	Actions
<input type="checkbox"/>	CATCH--000000014	C17026095-A	2018-02-19	Accepted	
<input type="checkbox"/>	CATCH--000000015	C17026098-A	2018-02-19	Accepted	
<input type="checkbox"/>	CATCH--000000016	C17026331-A	2018-03-11	Accepted	

4. Click the **Fetch Catch Orders** button.

If the order is imported successfully then, a new record is found in the Orders Grid table as shown in the figure.

Notes:

- Orders are automatically imported through CRON in every 10 minutes.
- Whenever the latest orders are imported from Catch, a Notification appears in the notification area of the Admin panel for those orders and they are Auto-Acknowledged as soon as they are imported in the Magento 2 store admin panel.
- If no Order is imported, then check the Failed orders listed on the **Catch Failed Order** page.
- Order are auto-rejected on Catch in the following conditions:
 - When Catch Product SKU does not exist in Magento 2 store.
 - When Product is Out of Stock in Magento 2 store.
 - When a product is disabled in Magento 2 store.

To ship the Catch order

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **CATCH INTEGRATION** menu, and then click **Order Listing**.
The **Catch Order List** page appears as shown in the following figure:

Fetch Catch Orders

Filters
Default View
Columns

Actions ▼
3 records found
20 per page
< 1 of 1 >

<input type="checkbox"/>	Order Id	MPCatch Order Id	Order Place Date	MPCatch Order Status	Actions
<input type="checkbox"/>	CATCH--000000014	C17026095-A	2018-02-19	Accepted	
<input type="checkbox"/>	CATCH--000000015	C17026098-A	2018-02-19	Accepted	
<input type="checkbox"/>	CATCH--000000016	C17026331-A	2018-03-11	Accepted	

3. Scroll down to the required row of the order to ship.
4. In the **Action** column of the respective row, click the **Edit**



icon.

5. In the left navigation panel, click the **Catch Order** menu.
The page appears in the right panel as shown in the following figure:

#CATCH--000000014 ← Back Send Email Credit Memo Hold Ship Reorder

ORDER VIEW

- Information
- Invoices
- Credit Memos
- Shipments
- Comments History
- Transactions
- Catch Order

Catch Order Information

Catch Order Id	C17026095-A
Order Placed on MPCatch	Monday, February 19th 2018
Shipping Provider	<input type="text" value="Select a carrier"/>
Tracking Number	<input type="text"/>

Shipment Order Items

Product sku	Quantity ordered
config_simple_1	1
config_simple_2	1

[Submit Shipment](#)

6. In the right panel, under **Catch Order Information**, do the following steps:
 - In the **Shipping Provider** list, select the required carrier.
 - In the **Tracking Number** box, enter the required value.
7. Click the **Submit Shipment** button.
A success message appears if the order is shipped successfully.

To delete the Catch orders

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **CATCH INTEGRATION** menu, and then click **Orders Listing**.
The **Catch Order List** page appears as shown in the following figure:

Catch Order List

Search, Notifications (2), User: admin1

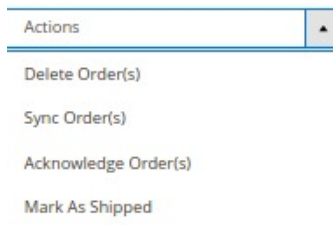
Fetch Catch Orders

Filters
Default View
Columns

Actions ▾ 3 records found
20 per page
< 1 of 1 >

▾	Order Id	MPCatch Order Id	Order Place Date	MPCatch Order Status	Actions
<input type="checkbox"/>	CATCH--000000014	C17026095-A	2018-02-19	Accepted	✎ 🗑
<input type="checkbox"/>	CATCH--000000015	C17026098-A	2018-02-19	Accepted	✎ 🗑
<input type="checkbox"/>	CATCH--000000016	C17026331-A	2018-03-11	Accepted	✎ 🗑

3. To delete the single order, do the following steps:
 - a. Scroll down to the order row no more required.
 - b. In the **Action** column of the respective row, click the **Delete** icon.
 - c. A confirmation dialog box appears.
 - d. Click the **OK** button.
 - e. The order is deleted from the Catch Marketplace.
4. To delete the selected Catch orders in bulk, do the following steps:
 - a. Select the check boxes associated with the orders those are no more required.
 - b. Click the **Arrow** button next to the **Actions** list.
 - c. A menu appears as shown in the following figure:



- c. Click **Delete Order(s)**.
 - A confirmation dialog box appears.
- d. Click the **OK** button.
 - The selected orders are deleted from the Catch Marketplace.
- e. To synchronise the orders, click on **Sync Order(s)**.
 - The selected orders will be synchronised.
- f. To acknowledge the orders, click on **Acknowledge Order(s)**.
 - The selected orders will be acknowledged.
- g. To mark the orders as shipped, click on **Mark As Shipped**.
 - The selected orders will be marked shipped.

7.2. View and Delete the Failed Orders

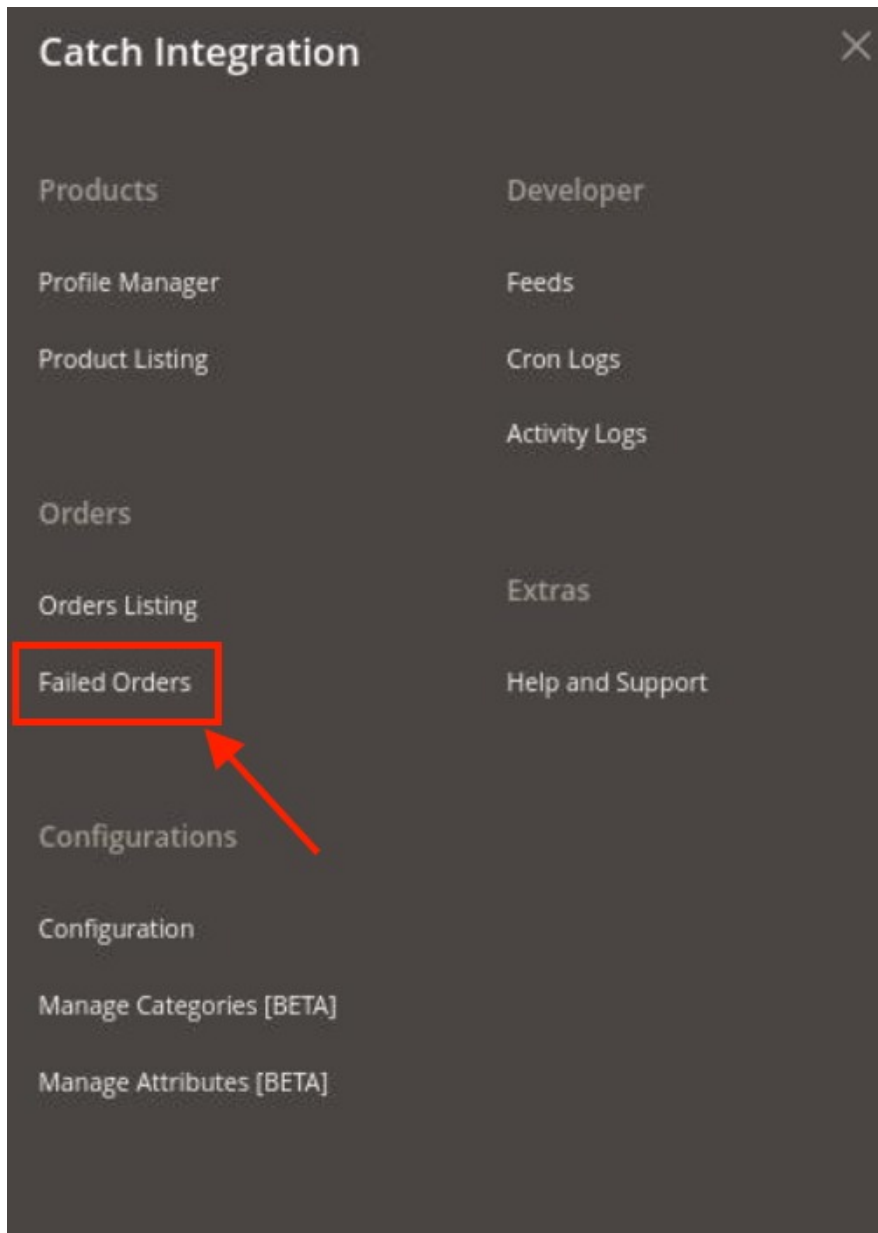
The users can view the list of failed Catch orders on the Catch Failed Orders page.

In the following conditions, Orders are not imported from Catch:

- If any product in the Catch Order is Out of Stock in the Magento 2 store.
- If any product in the Catch Order is disabled in the Magento 2 store.
- If any Product does not exist in Magento 2 store or is deleted from the Magneto 2 store after uploading on Catch.
- If the selected Payment Method in Catch System Configuration Setting is not available in the Magento 2 store.

To view Catch failed orders

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **CATCH INTEGRATION** menu.
The menu appears as shown in the following figure:



3. Click **Failed Orders**.

The **Catch Failed Order** page appears as shown in the following figure:

Catch Failed Order

🔍 🔔 2 👤 admin1 ▾

⌵ Filters 👁 Default View ▾ ⚙ Columns ▾

Actions ▾ 10 records found

20 ▾ per page < 1 of 1 >

<input type="checkbox"/>	MPCatch Order Id	Status	Reason	Order Date	Order Data	Order Items
<input type="checkbox"/>	C17026092-A	cancelled	MKL_17685_1 not exist on store	2018-02-19		
<input type="checkbox"/>	C17026093-A	cancelled	MKL_17004_0 not exist on store	2018-02-19		
<input type="checkbox"/>	C17026094-A	cancelled	MKL_17685_1 not exist on store	2018-02-19		
<input type="checkbox"/>	C17026095-A	cancelled	MKL_17004_0 not exist on store MKL_17685_1 not exist on store	2018-02-19		

This page displays the failed orders with the order id and the reason for the failure.

4. To view the order data details, do the following steps:
 - a. Scroll down to the required failed order row.
 - b. In the **Order Data** column of the respective row, click the **View**

icon.

The Order Data page appears as shown in the following figure:

Order Info #C17026092-A ✕

acceptance_decision_date	can_cancel	channel	commercial_id	created_date	currency_iso_code	customer_deb						
2018-02-19T08:15:31Z	false	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>_value</th> <th>_attribute</th> </tr> </thead> <tbody> <tr> <td>null</td> <td>nil</td> </tr> <tr> <td></td> <td>true</td> </tr> </tbody> </table>	_value	_attribute	null	nil		true	C17026092	2018-02-19T07:00:07Z	AUD	2018-02-19T08:15:31Z
_value	_attribute											
null	nil											
	true											

[Cancel](#)

The specific order data details appear on this page.

- c. Click the **Cancel** button to close the page.
5. To view the order item details, do the following steps:
 - a. Scroll down to the required failed order row.
 - b. In the **Order Items** column of the respective row, click the **View**

icon.

The Order Data page appears as shown in the following figure:

Order Data #C17026092-A ✕

order_line							
order_line_additional_fields	can_refund	cancelations	category_code	category_label	commission_fee	commission_rate_vat	commiss
null	true	null	apparel & footwear > boys > apparel > shirts	Shirts	10.00	10.0000	1.00

[Cancel](#)

The specific order item details appear on this page.

c. Click the **Cancel** button to close the page.

6. To delete the selected failed orders, do the following steps:

a. Go to the **Catch Failed Order** page.

Catch Failed Order 🔍 2 🔔 admin1 ▾

Filters | Default View ▾ | Columns ▾

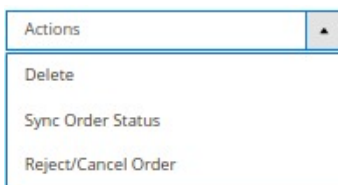
Actions ▾ | 10 records found | 20 per page | 1 of 1

<input type="checkbox"/>	MPCatch Order Id	Status	Reason	Order Date	Order Data	Order Items
<input type="checkbox"/>	C17026092-A	cancelled	MKL_17685_1 not exist on store	2018-02-19	👁	👁
<input type="checkbox"/>	C17026093-A	cancelled	MKL_17004_0 not exist on store	2018-02-19	👁	👁
<input type="checkbox"/>	C17026094-A	cancelled	MKL_17685_1 not exist on store	2018-02-19	👁	👁
<input type="checkbox"/>	C17026095-A	cancelled	MKL_17004_0 not exist on store MKL_17685_1 not exist on store	2018-02-19	👁	👁

b. Select the check boxes associated with the failed orders those are no more required.

c. Click the **Actions** list Arrow button.

A menu appears as shown in the following figure:



d. Click on **Delete**.

The selected failed orders are deleted.

e. Click on **Sync Order Status**.

The status of the selected failed orders will be synced.

f. Click on **Reject/Cancel Order**.

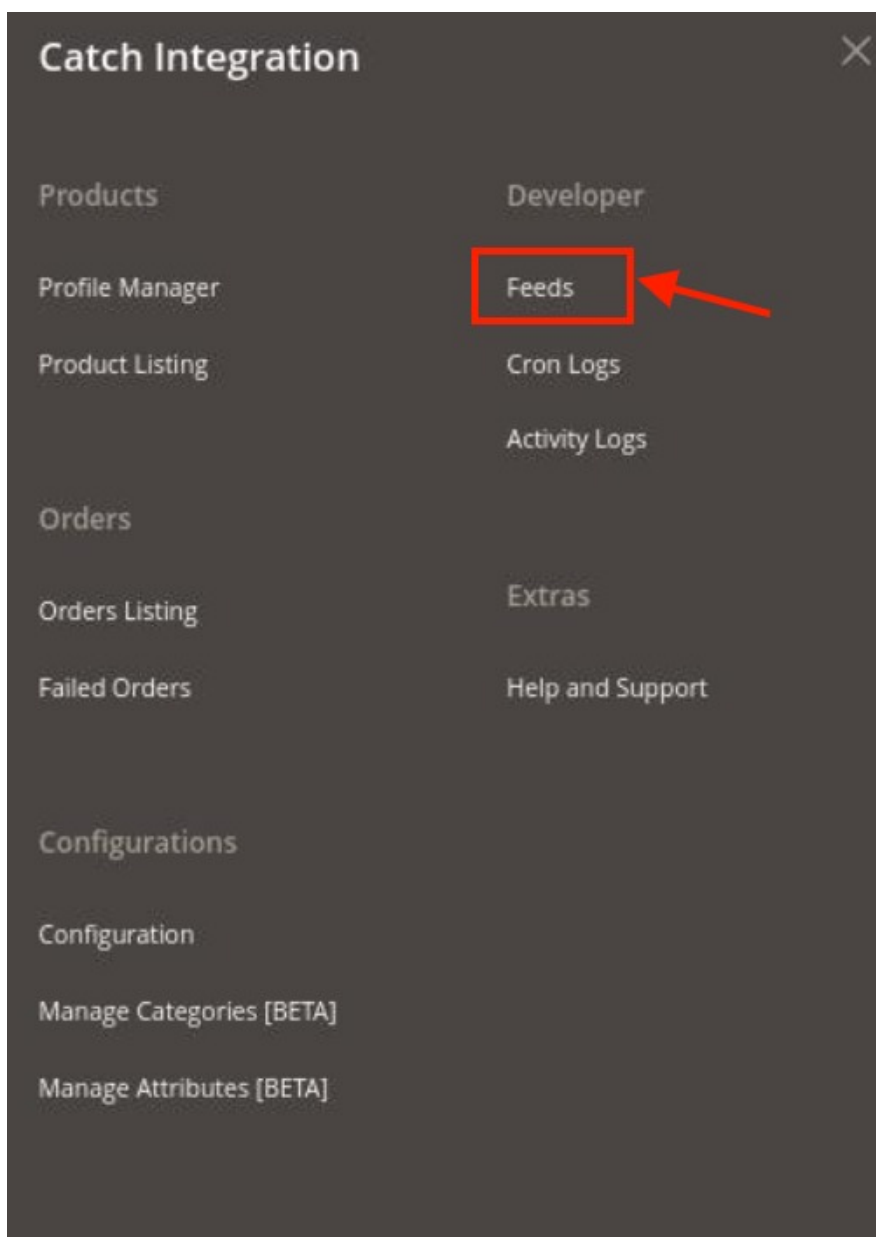
The selected failed orders will be rejected or canceled.

8. Catch Feeds

After uploading the product on Catch or after updating the product inventory or the product price, the user can check the status of the feed and sync the selected feeds from the **Catch Feeds** page.

To view and manage the product feeds

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **CATCH INTEGRATION** menu.
The menu appears as shown in the following figure:



3. Click **Feeds**.

The **Catch Feeds** page appears as shown in the following figure:

Catch Feeds 🔍 🔔² 👤 admin1 ▾

Truncate

Filters ▾
👁️ Default View ▾
⚙️ Columns ▾

Actions ▾
7 records found
20 ▾ per page
< 1 of 1 >

☐ ▾	Feed Id	Status	lines_read	lines_in_success	lines_in_error	Type	Created Date	Executed Date	Feed File	Response	Actions	Product Ids
☐	18642	Submitted				item-update	2018-03-22	2018-03-22	👁️ ⬇️	👁️ ↻	🗑️	👁️
☐	18641	Submitted				item-update	2018-03-22	2018-03-22	👁️ ⬇️	👁️ ↻	🗑️	👁️
☐	18640	Submitted				item-update	2018-03-22	2018-03-22	👁️ ⬇️	👁️ ↻	🗑️	👁️
☐	129498	Submitted				inventory-update	2018-03-22	2018-03-22	👁️ ⬇️	👁️ ↻	🗑️	👁️

4. Do the following tasks if required:

- a. View the status of the feed in the **Status** column.
- b. To view the **Feed File**, do the following steps:
 - i. Scroll down to the required row.
 - ii. In the **Feed File** column of the respective row, click the **View Feed file**



icon.

The page appears as shown in the following figure:



- c. To download the **Feed File**, do the following steps:
 - i. Scroll down to the required row.
 - ii. In the **Feed File** column of the respective row, click the **Download file**



icon.

- d. To view the **Feed response**, do the following steps:
 - i. Scroll down to the required row.
 - ii. In the **Response** column of the respective row, click the **View Feed Response**



icon.

The page appears as shown in the following figure:



e. To synchronize the specific feed between Catch and Magento 2, do the following steps:

- i. Scroll down to the required row.
- ii. In the **Response** column of the respective row, click the **Sync**



icon.

f. To delete the specific feed, do the following steps:

- i. Scroll down to the required row.
- ii. In the **Actions** column of the respective row, click the **Delete Feed**



icon.

g. To delete the selected feeds, do the following steps:

- i. Select the check boxes associated with the feeds those are no required.
- ii. In the **Action** list, click the **Arrow** button.



iii. Click **Delete Feeds**.

A confirmation dialog box appears.

iv. Click the **OK** button.

The selected feeds are deleted.

h. To view the Product Ids in the specific feed , do the following steps:

- i. Scroll down to the required row.
- ii. In the **Product Ids** column of the respective row, click the **View Product Ids**



icon.

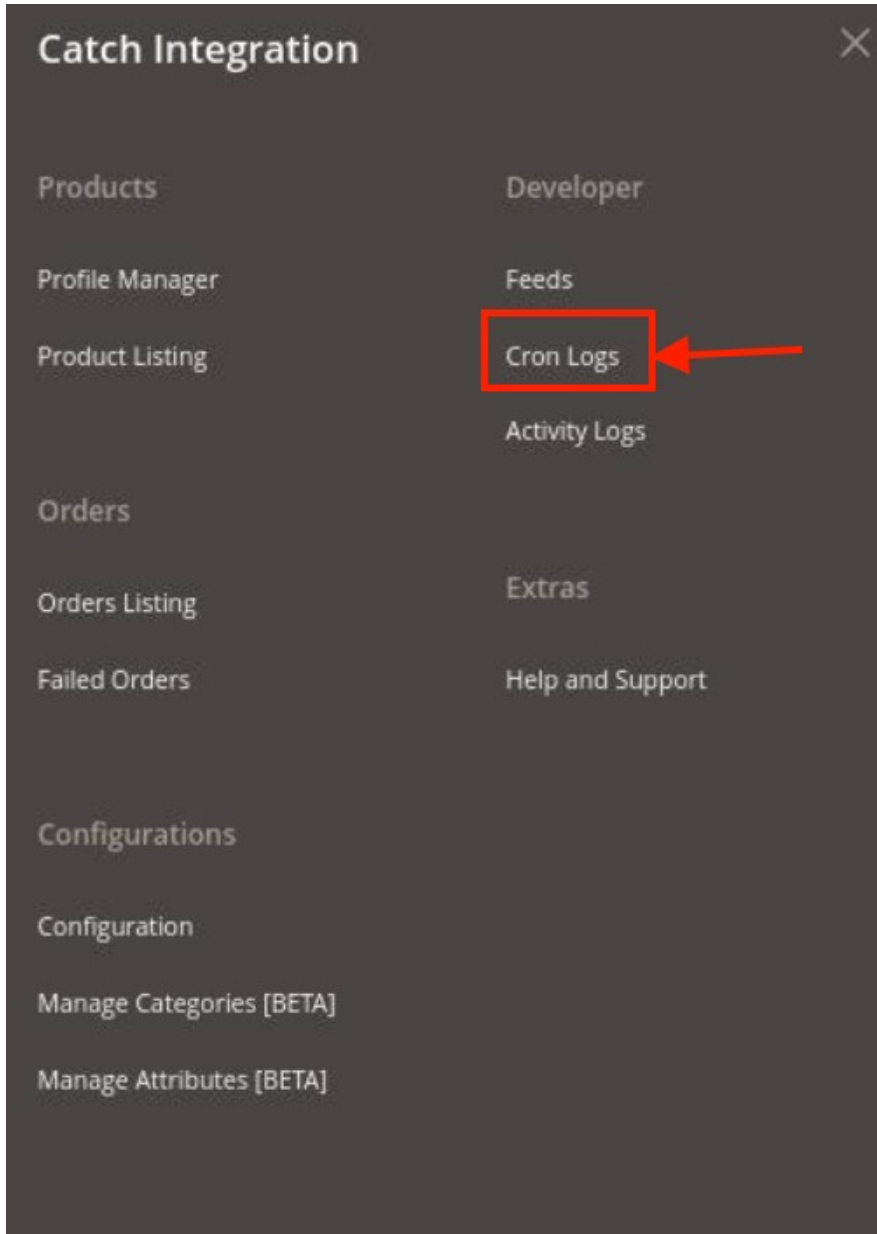
The Product Ids page appears as shown in the following figure:



9. Catch Cron Details

To view Catch Cron Details

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **CATCH INTEGRATION** menu.
A menu appears as shown in the following figure:



3. Click **Cron Logs**.
The **Catch Cron** page appears as shown in the following figure:

Catch Crons 🔍 🔔

Truncate

Filters 👁 Default View ⚙ Columns

0 records found 20 per page < 1 of 1 >

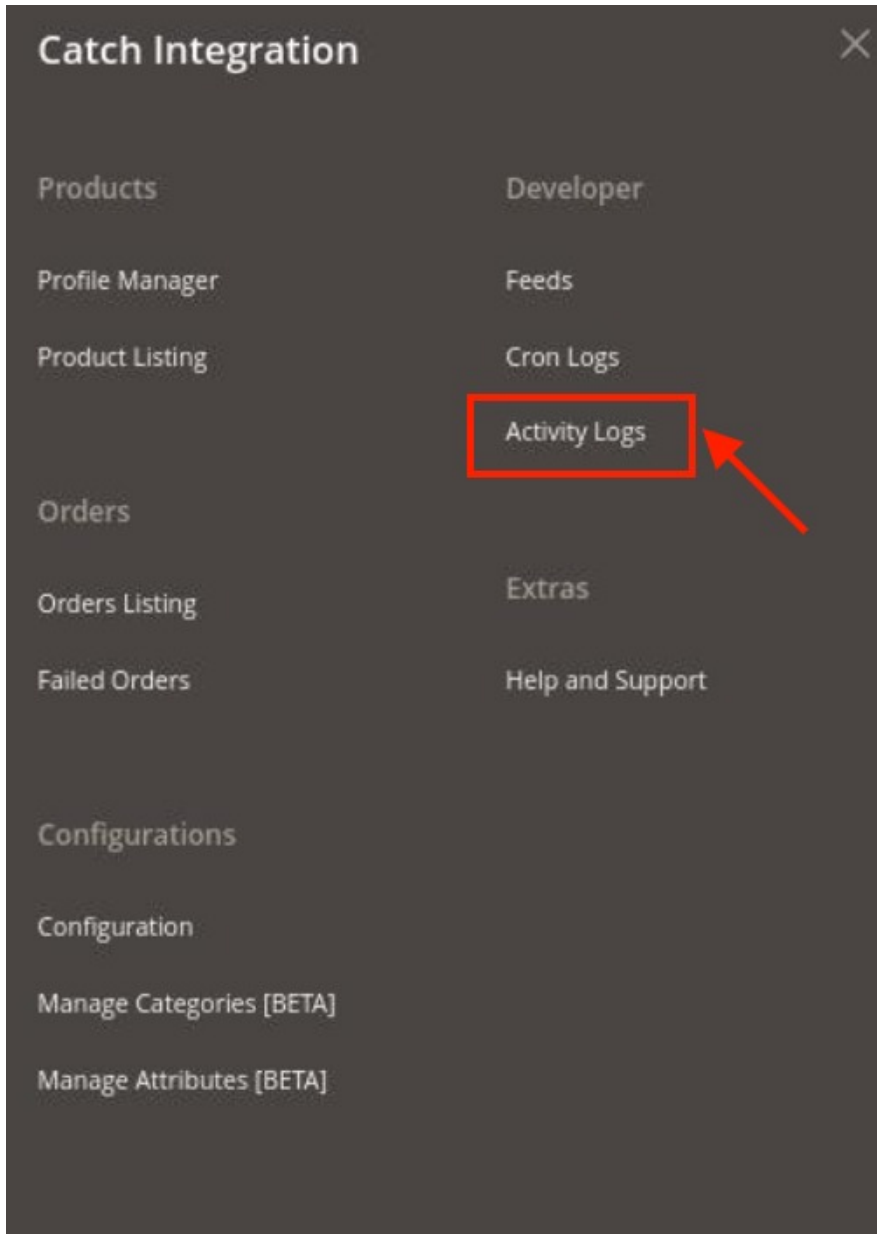
	Id	Job Code	Status	Messages	Created At	Scheduled At	Executed At	Finished At
We couldn't find any records.								

4. To delete all the cron logs, click the **Truncate** button.

10. View Catch Activity Logs

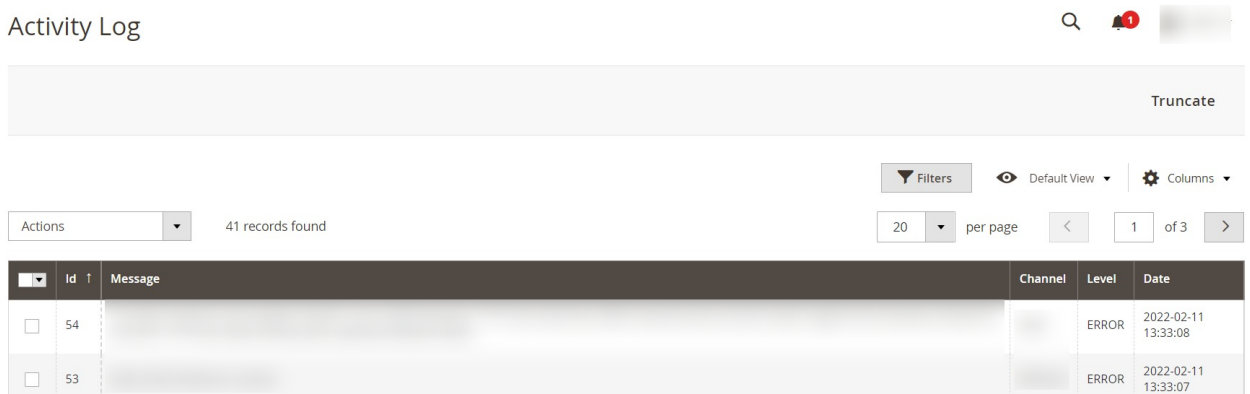
To view Catch Activity Details

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **CATCH INTEGRATION** menu.
A menu appears as shown in the following figure:



3. Click on **Activities**.

The **Catch Activity Log** page appears as shown in the following figure:

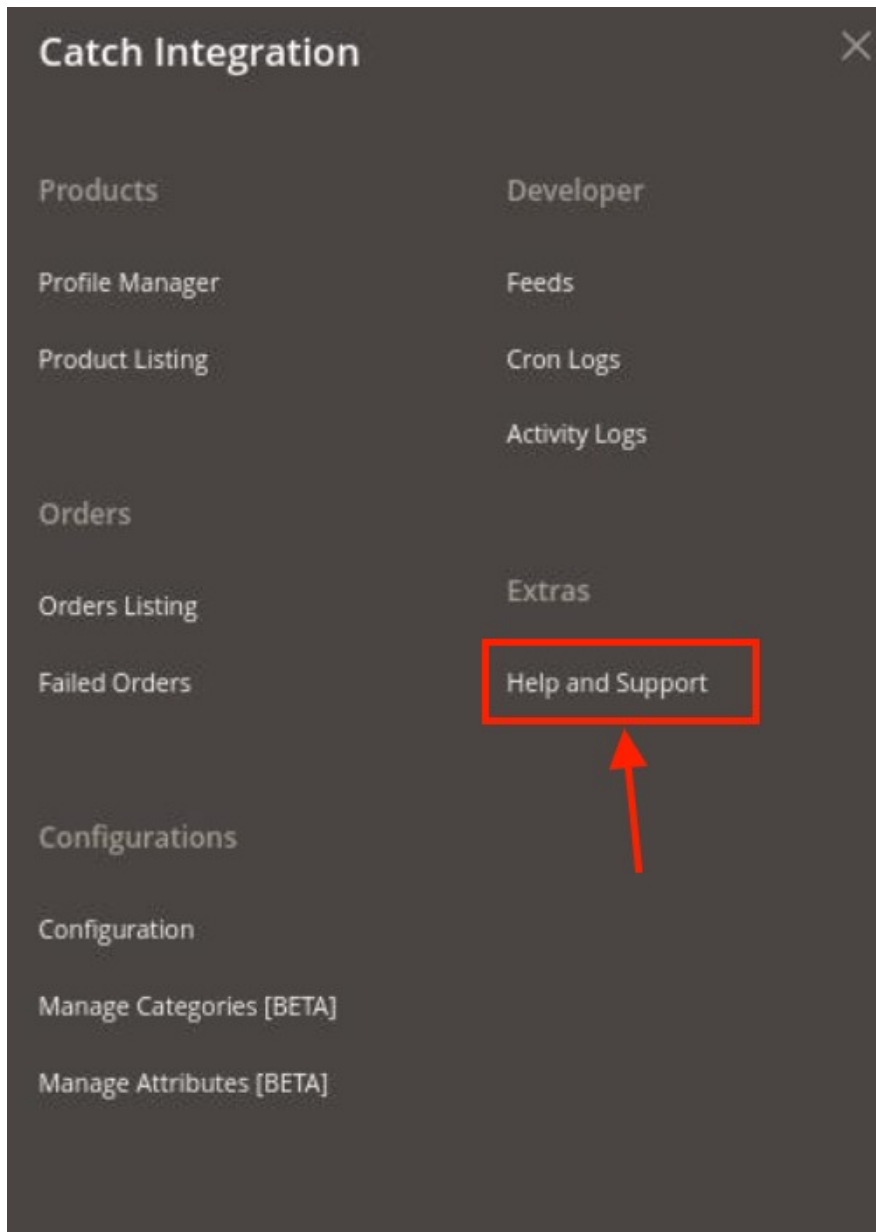


4. The Activity details will be displayed here.

11. Catch Help And Support

To view Help and Support

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **CATCH INTEGRATION** menu.
A menu appears as shown in the following figure:



3. Click **Help and Support**.
The **Catch Help and Support** page appear as shown in the following:

Catch Help and Support



Documentation



[Catch Integration Extension User Guide By CedCommerce](#)

4. To view the integration documentation, click on **Catch Integration Extension User Guide by CedCommerce**.