

Wish Marketplace Integration App Guide

by CedCommerce Products Documentation

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1. Overview

Wish is a highly growing mobile-first online marketplace that allows shoppers to browse and buy items from third-party sellers. It was founded back in 2010 by Peter Szulczewski and Danny Zhang and has since become popular across the world. The Wish marketplace headquarter is based in San Francisco, USA.

With offices around the globe, Wish is one of the largest cross-border eCommerce marketplaces. Wish(<https://merchant.wish.com/welcome-invite-only?>) is one of the largest global eCommerce marketplaces, connecting over 70 million consumers in more than 60+ countries.

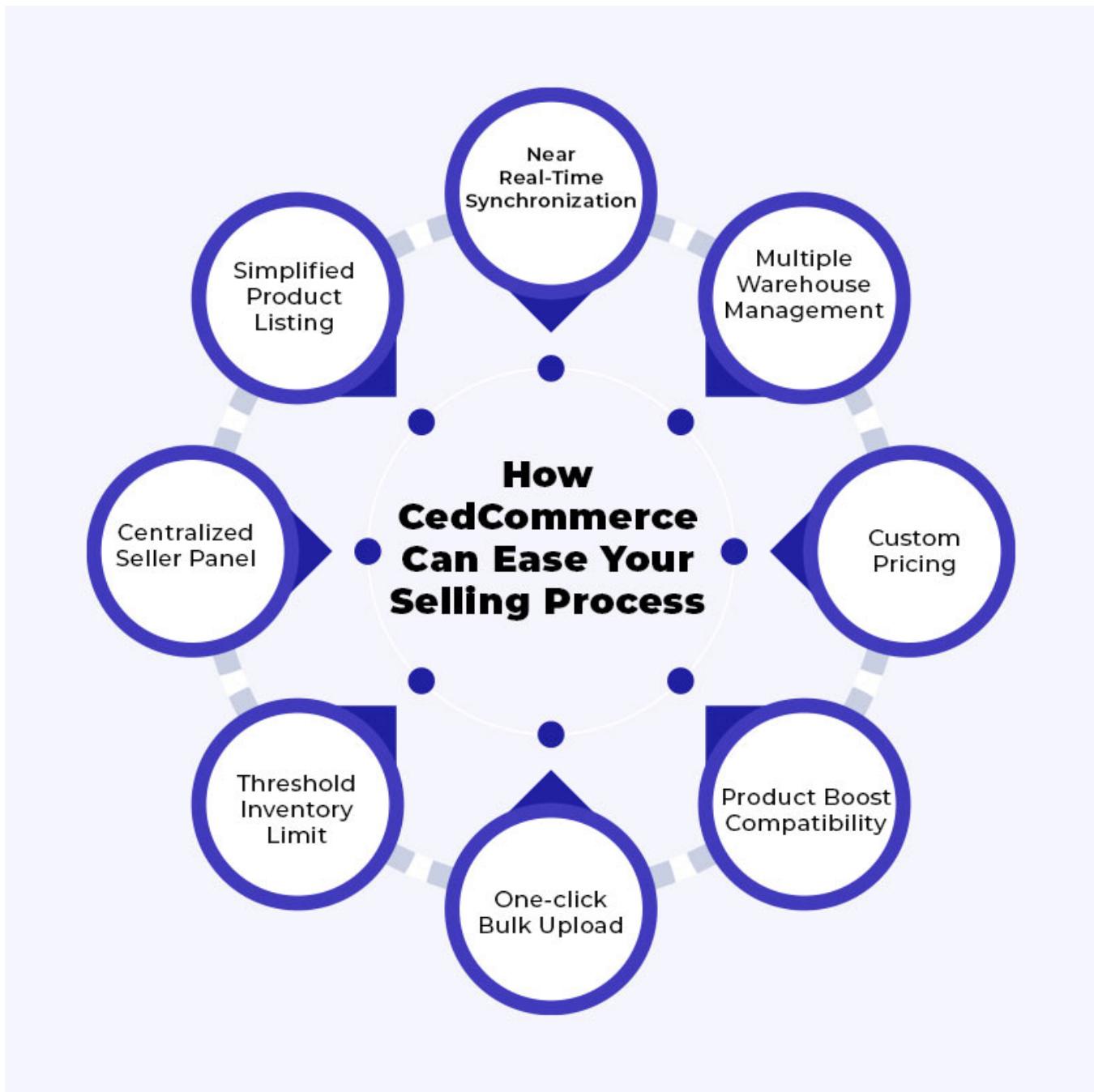
Role of Shopify-Wish Integration app:

To automate the selling process on Wish.com, CedCommerce, the Official Development Partner of the Wish marketplace, offers an integration app enabling Shopify sellers to connect their stores with Wish.com and move the products from their Shopify-based store to Wish, and also manage orders received from Wish.com.

The **Wish Shopify integration app**(<https://apps.shopify.com/wish-marketplace-integration>) developed by Cedcommerce is meant to help sellers in integrating their Shopify store with Wish Marketplace. The app establishes a seamless synchronization of products, orders, pricing, and returns between the store and marketplace.

The unmatched features offered through the **Wish-Shopify Integration app** ensure merchants automated selling experience on Wish.com. Merchants can easily install the app from the Shopify App Store and sync their Shopify store with Wish.com in just a few clicks.

The key features of the Wish-Shopify Integration App



Real-time Synchronization

For a seamless selling experience, the Wish-Shopify Integration App facilitates real-time syncing. It means when you are selling on wish.com as well as on your Shopify store, the updates related to inventory or orders will be in real-time. The app will reflect the same results on both platforms.

Simplified Listing

The integration app simplifies your task of listing products on the Wish marketplace, making it quick and easy. Not just this, whether it is product attribute mapping, setting price and shipping templates, or managing returns, everything is easily handled on the Wish Seller panel and without much hassle.

Order Management

The centralized order management feature of this app enables sellers to manage orders from one single admin place. It eliminates the need of going back and forth for order acknowledgment or cancellation between the

Shopify store and Wish Seller Panel. The order is automatically created in your store as soon as placed on Wish.com.

One-click Bulk Upload

Get all the products uploaded on the Wish marketplace in one go. Also, the feature saves your precious time for other essential tasks.

Threshold Inventory

The feature allows you to set a limit for your products. Whenever the product's inventory is equal or less than that threshold limit, sellers will instantly receive a notification on their admin panel, and buyers won't be able to purchase the products, saving merchants from going out of stock and affecting their seller performance.

ProductBoost Compatibility

The Wish Shopify Integration app is compatible with Wish's ProductBoost Campaign. That means sellers can easily create a campaign by selecting the desired budget. This feature is essential for all sellers seeking ways to boost their sales at double-pace.

Tickets & Infraction

The feature allows sellers to sync and track tickets generated for problems or issues on Wish.com. Furthermore, sellers can also keep a check on the infractions imposed on their products on the Wish marketplace.

Custom Pricing

The custom pricing feature of the Wish integration app ensures sellers to set prices for their products on Wish.com according to their preferences. In other words, the feature allows you to increase or decrease the cost of your products anytime.

Multiple Warehouse Management

The integration app is compatible with Express warehouse managing, i.e., sellers can easily manage multiple express warehouses from one admin panel. It eliminates the need for tracking each warehouse individually.

2. How To Install Wish Marketplace Integration App?

This section covers the process of Installation of Wish Marketplace Integration App on the Shopify store.

Steps To Install Wish Marketplace Integration App:

1) First Login to your Shopify Store.

2) Then on the Shopify store panel, from the left side menu click on **Apps** option as shown in the image below:

The screenshot shows the Shopify Admin interface. On the left, there's a sidebar with icons for Home, Orders, Products, Customers, Analytics, Marketing, Discounts, and Apps (which is selected). Below that is a Sales Channels section with Online Store. At the bottom are Settings and a trial notice. The main area is titled 'Apps' and lists several apps like 'Advanced Cash on Delivery for India' and 'AsiaMart'. A red box highlights the 'Visit the Shopify App Store' button at the top right of the app list.

[Visit Shopify app store](#)

Once you click on **Apps**, the page that appears is as shown in the image above and you need to click on **Visit the Shopify App Store** button.

3) After that, you'll be redirected to the Shopify App Store. In the search bar, type **Wish Marketplace Integration**, click on the search button or press enter.

The screenshot shows the Shopify App Store search results. The search bar at the top has 'Wish marketplace integration' typed into it. Below the search bar, the text 'Stand out. Sell more. Scale fast.' is displayed, followed by a large heading 'Customize your store with your choice of apps'. A search result for 'Wish Marketplace Integration' is shown in the search results list. At the bottom, there's a 'Most popular' section and a button for 'Start your free trial'.

The page that appears is shown in the following image. Click on Wish Marketplace Integration App.

Shopify app store Apps by goal ▾ Browse all apps

Wish Marketplace Integration by CedCommerce All in one solution to ease & manage your selling on Wish.com. ★ 4.7 (142) Free plan available

Etsy Marketplace Integration by CedCommerce Easily manage listings, inventory, orders & more on Etsy.com. ★ 4.9 (1134) 7-day free trial

Catch Marketplace Integration by CedCommerce Sell on Catch.au, list your products and manage orders. ★ 4.9 (73) 10-day free trial

Fruugo Marketplace Integration by CedCommerce Sell on Fruugo, list your products and manage orders. ★ 4.9 (106) 7-day free trial

JD Marketplace by JD.COM The Easiest Way for Merchants to Enter China. ★ 4.9 (16) Free to install

Newegg Marketplace Integration by CedCommerce Sell on Newegg, list your products and manage orders. ★ 4.9 (21) 10-day free trial

Walmart Marketplace by Walmart Sell on Walmart.com directly

Cdiscount Marketplace by Cdiscount Sell your products on

Marketplace Connector by Tom I.T. Amazon Orders, Amazon Sync

4) Here is the page of Wish Marketplace Integration app. You can read the functionality of the app from here. Click on **Add app** button.

Sourcing and selling products | Fulfillment

Wish Marketplace Integration

by CedCommerce

All in one solution to ease & manage your selling on Wish.com.

★★★★★ 142 reviews

Free plan available, 10-day free trial.

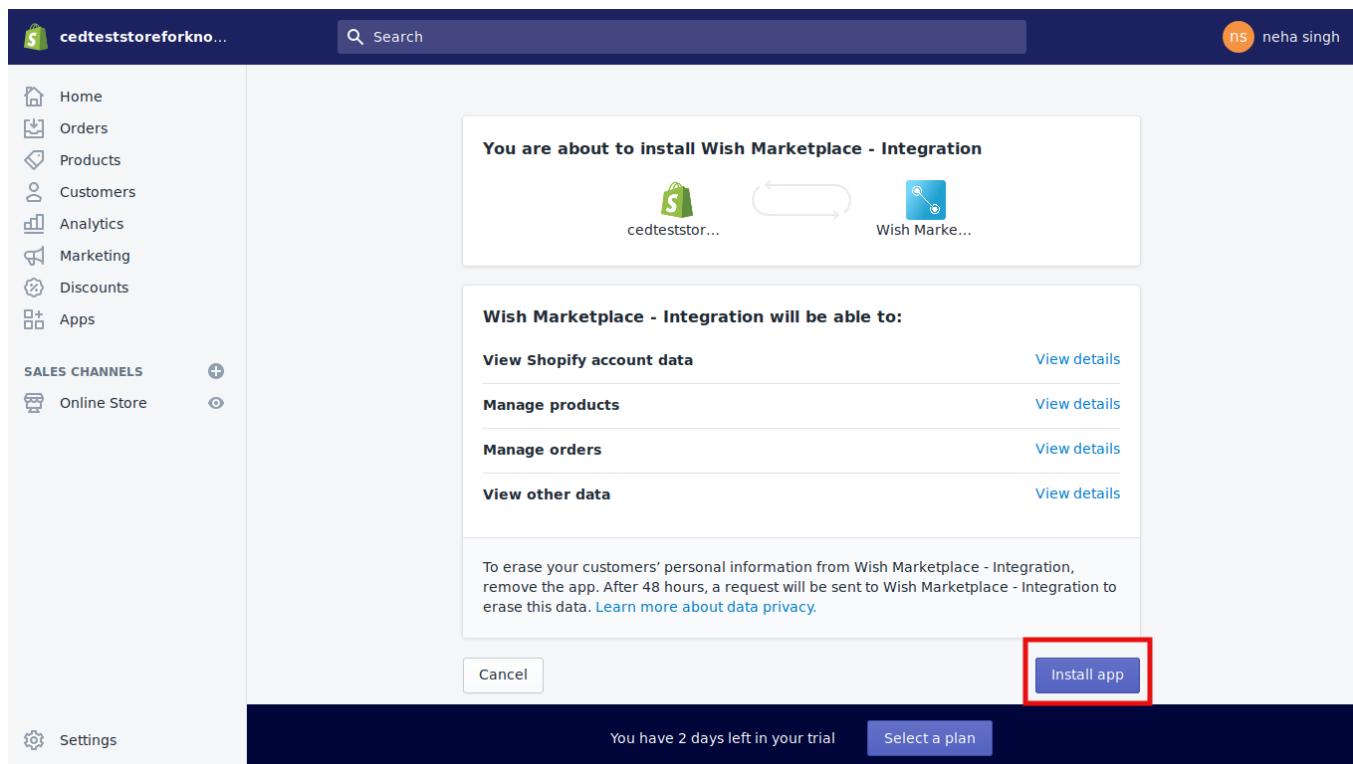
Add app

How to sell on Wish easily? | Wish Integration | CedCommerce Watch later Share

Watch on YouTube

Robust Data Management Advance Order Management Scale Up Your Sale

5) Click the **Install app** button.



Install App

The Wish Marketplace Integration App will be installed at your Shopify store. Now you need to complete the configuration steps to connect the app with Wish Marketplace.

3. Registration and Configuration Setup

The section covers registration and configuration steps for integrating your Shopify store with the Wish marketplace. And, the steps are as follows-

Step 1:

Once the app is installed in the Shopify store, you are redirected to the Registration page. The page that appears is shown in the following image:

The screenshot shows a registration form for a Shopify account. At the top, it says ".myshopify.com" and "Registration". A progress bar indicates Step 1 of 3 is completed.

Step 1 Fields:

- First Name *
- Last Name *
- Email *
- Time Zone *
- Pacific Time
- Time Slot [Best time to call] *
- 0-2 AM
- Are you a manufacturer of your products *
- Yes
- Shipping Source *
- Shipwork
- Shipstation
- Others
- How do you come to know about us ? *
- Please Choose Options
- Terms & Conditions
- CedCommerce Terms & Condition and Privacy Policy**
- CedCommerce, currently provides integration functionality with Walmart.com and other marketplaces. Our goal is to provide reliable services for a competitive price that helps merchants sell their products across multiple platforms. We work hard to ensure this service works to its full potential and meet each case with the utmost dedication.

Action Buttons:

- View & Download** (button)
- I Agree (checkbox)
- Next** (button)

Page Footer:

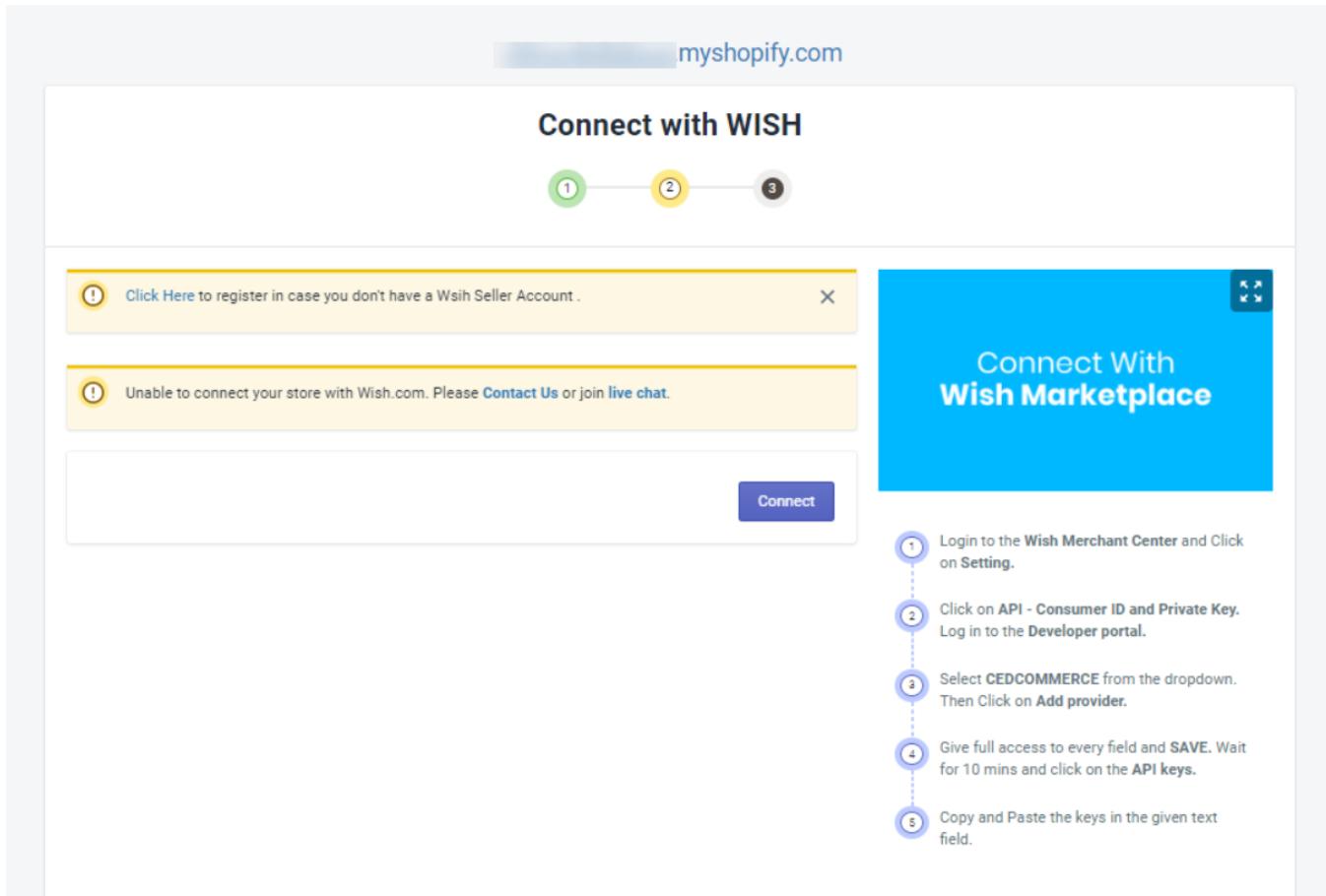
Copyright © 2020 CEDCOMMERCE | All Rights Reserved.

This is the first step of the Wish app Configuration. You need to fill up the general details on the Registration Page.

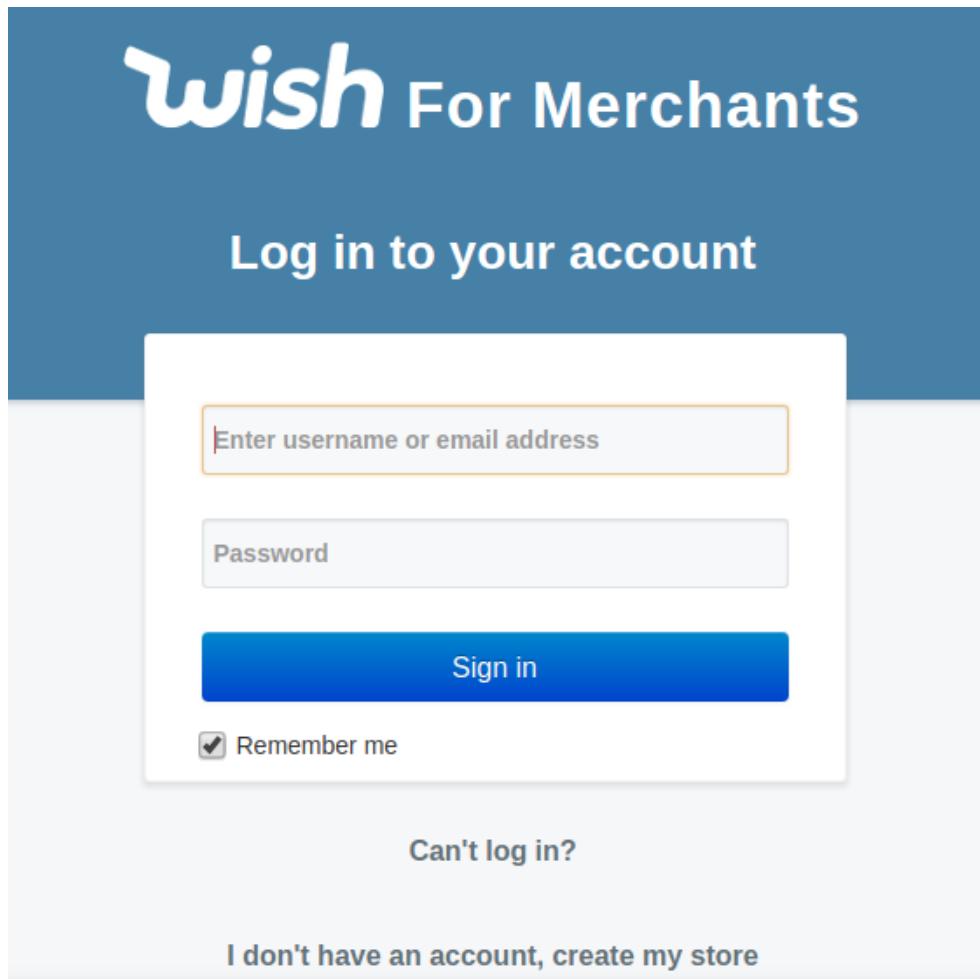
After filling up the required field, accept the Agreement by checking the box, and click on Next.

Step 2:

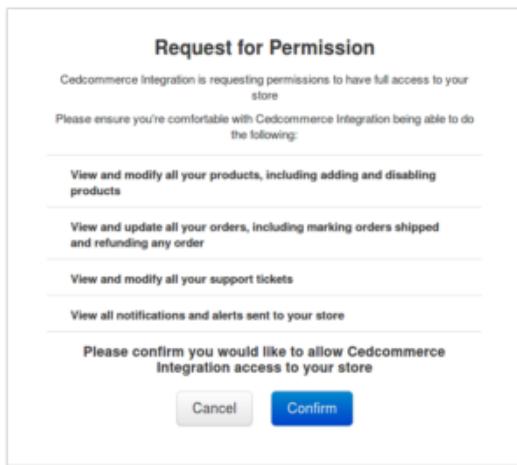
After Completing Step 1: Registration, the next step is **Wish API Authentication**, as shown in the following figure:



Click on **Connect**. You will be redirected to the Wish Merchant Support Sign-In page, wherein you need to enter your login details as shown in the image below:



After that, you will find a confirmation pop-up window will appear, as shown in the image below:



Click on the **Confirm** button. This completes the Step-2 of the Wish configuration.

Note: Don't have a Wish seller account? **Create one.**

Step 3:

After the API authentication step, it's time to Import Products, which is the third and last step of the configuration process. The import products page appears as shown in the following image: Note: you need to perform 2 steps:

- **Import:** That means you are transferring the products from Shopify to the App
- **Upload:** That means you are transferring the products from App to Wish by your own choice

.myshopify.com

Import Products

(1) (2) (3)

Note :: Switch to Custom Paid Plan to Import more than 10K SKUs.

Import Product Options

Select import options

Import Products to
WISH MARKETPLACE INTEGRATION

CONTINUE

- 1 Select All Products, if you want to import all your products from the Shopify store to App.
- 2 Select Published Products, if you want to import only the published products from your Shopify store to the app.
- 3 Select Filter Products, if you want to import products according to Vendor, Product Type, Custom, or Smart Collection.
- 4 After choosing the Filter Products option, just choose your vendor, product type, Custom, or Smart Collection, you want to import in the app
- 5 NOTE: Product type is mandatory to import the products on the app.

How to import products?

To start with the import procedure, you need to select one of three options from the drop-down menu, as shown by the arrow in the above image.

The screenshot shows the 'Import Products' interface. At the top, there's a header 'Import Products' with a progress bar consisting of three circles: green (1), green (2), and yellow (3). Below the header is a note: 'Note :: Switch to Custom Paid Plan to Import more than 10K SKUs.' A dropdown menu titled 'Import Product Options' is open, showing three options: 'Select import options' (highlighted in blue), 'All products import', 'Published products import', and 'Apply filter for'. To the right of the dropdown is a screenshot of the app's main interface with a modal overlay. The modal has a title 'Import Products' and a sub-section 'Import Product Options'. It contains a button labeled 'Custom' with a tooltip 'Select products you want to import from your Shopify store to the app.' Below the button are three radio buttons: 'All products' (selected), 'Published products', and 'Filter products'. A note at the bottom of the modal says 'Wish Product is a condition to import the products from the app.' On the right side of the interface, there are icons for 'Import', 'Edit', and 'Delete'. Below the interface, there's a legend with three numbered circles (1, 2, 3) corresponding to the steps in the progress bar.

Import Product Options

Select import options

Select import options

All products import
Published products import
Apply filter for

Import Products

Import Product Options

Custom

Select products you want to import from your Shopify store to the app.

1 All products
2 Published products
3 Filter products

After choosing the **Filter products** option, just

This feature allows you to import products in 3 ways:

- **All Products:** If you want to import all the existing products from Shopify to the app.
- **Published Products:** When you want to import only the published products available on your Shopify store to the app, then you select this option. All published means the products live at Shopify stores and not hidden by the admin.
NOTE: In the case of Published Products, when you further need to select Import 'All Store Products', it means only the visible products are imported.
- **Apply Filter for:** This feature lets you filter out your products according to the vendor, Product Type, Smart collection, or collection. The filter products screen appears as shown in the following image:

Note :: Switch to Custom Paid Plan to Import more than 10K SKUs.

Import Product Options

Apply filter for

- Product Type
- Product Vendor
- Smart collection
- Collection

Select All Products, if you want to import all your products from the Shopify store to App.

Select Published Products, if you want to import only the published products from your Shopify store to the app.

Select Filter Products, if you want to import products according to Vendor, Product Type,

Once you choose your desired and fill in all necessary details, all you need is to click the **Start Import** button, your Shopify products will start importing from your store to the app.

Once you are done with the importing process, you need to click on **Next** and you will be redirected to the Admin Panel (dashboard) of the Wish Marketplace Integration App which will look like as shown below:

Welcome, [REDACTED]

Check out the recent progress in your store. Click [here](#) to refresh dashboard. last refresh : 2020-12-05 18:46:08 IST

Rate the performance of app and our services! ★★★★☆

SKU(s)	Orders
396	225
Uploaded-SKU(s)	9
Not-uploaded-SKU(s)	387
Disabled-SKU(s)	0
Rejected-SKU(s)	0

To-Do

- 387 product(s) products not uploaded kindly upload asap.
- 20 order(s) need to be fulfill from shopify app store do asap.

Filter Data

This Week

SALES ANALYTICS

INR 0

REVENUE(MIN)

Account Info

And when you reach the Dashboard of the app, you complete the Wish App Configuration process.

4. Product Section

The product section deals with all product-related activities on Wish. You can manage Shopify products that you

have imported to the app. You can also view the Product Details like Title, SKU, product price, etc, perform bulk actions (that can be performed on mass products), check Product Status (enabled/Disabled/not uploaded), and perform various other operations.

From here, sellers can check the following-

- **Manage**
[**Products**](https://docs.cedcommerce.com/shopify/wish-marketplace-integration-app-guide/?section=manage-product-9)(<https://docs.cedcommerce.com/shopify/wish-marketplace-integration-app-guide/?section=manage-product-9>)
– This allows you to manage Shopify products, edit them, and upload them on Wish.com. The sub-section also allows you to make necessary modifications to the product listing.
- **Shipping**
[**Template**](https://docs.cedcommerce.com/shopify/wish-marketplace-integration-app-guide/?section=shipping-temp)(<https://docs.cedcommerce.com/shopify/wish-marketplace-integration-app-guide/?section=shipping-temp>)
– It helps you create shipping templates having their own transit periods and charges.
- **Manage**
[**Returns**](https://docs.cedcommerce.com/shopify/wish-marketplace-integration-app-guide/?section=manage-returns-2)(<https://docs.cedcommerce.com/shopify/wish-marketplace-integration-app-guide/?section=manage-returns-2>)
– The section lists all products returned to the Wish Marketplace.
- **Not-in App**
[**Products**](https://docs.cedcommerce.com/shopify/wish-marketplace-integration-app-guide/?section=not-in-app-products)(<https://docs.cedcommerce.com/shopify/wish-marketplace-integration-app-guide/?section=not-in-app-products>)
– The feature lets you map/link any Wish product with your Shopify product.
- **Wish**
[**Feeds**](https://docs.cedcommerce.com/shopify/wish-marketplace-integration-app-guide/?section=feed-status-2)(<https://docs.cedcommerce.com/shopify/wish-marketplace-integration-app-guide/?section=feed-status-2>)
– You can check your feed details and their status here.

4.1. Manage Product

The Manage Product section helps you edit and manage products in bulk as well as in singularity. Each product in this section is listed with product details like product ID, images, titles, prices, no. of inventories, and so on.

Under Products Tab, you will see the Manage Product option.

The screenshot shows the app's main dashboard. On the left, a sidebar menu lists various options like Home, Products, Manage Returns, Not-in App Products, Wish Feeds, Re-Import Products, Activities, Orders, Bulk Operations, Product Boost, Wish Tickets, Infractions, Penalties, Pricing, Wish Notifications, Settings, Help, and Contact Us. The 'Products' option is highlighted with a red box and a circled '1'. Below it, the 'Manage Products' option is also highlighted with a red box and a circled '2'. The main content area displays a 'Welcome, 20k sh' message and a progress bar. It includes two large summary boxes: 'SKU(s)' showing 10000 total with a breakdown of uploaded, not-uploaded, disabled, and rejected SKUs; and 'Orders' showing 1236 total with a breakdown of unfulfilled, fulfilled, refunded, and failed orders. To the right, there's a 'SALES ANALYTICS' chart showing revenue over time, with a value of 'INR 0' displayed. A 'Filter Data' dropdown is set to 'This Week'. At the bottom, a 'To-Do' section shows a note about 9504 SKUs not being uploaded.

The function of the **Manage Product** section is to let select your desired product and perform the following actions:

- **Upload product on**

Wish(<https://docs.cedcommerce.com/shopify/wish-marketplace-integration-app-guide/?section=upload-products-on-wish>)

-It allows you to upload the selected product(s) on Wish instantly.

- **Disable product on**

Wish(<https://docs.cedcommerce.com/shopify/wish-marketplace-integration-app-guide/?section=disable-product-on-wish>)

- The selected product(s) is enabled on Wish.com and you can disable that product using this action.

- **Enable product on**

Wish(<https://docs.cedcommerce.com/shopify/wish-marketplace-integration-app-guide/?section=enable-product-on-wish-2>)

- The selected product(s) is disabled on Wish.com and you can enable that particular product with this action.

- **Sync product from**

Shopify(<https://docs.cedcommerce.com/shopify/wish-marketplace-integration-app-guide/?section=sync-product-from-shopify>)

- You can sync the selected product(s) information from Shopify.

- **Update shipping on**

Wish(<https://docs.cedcommerce.com/shopify/wish-marketplace-integration-app-guide/?section=update-shipping-on-wish-2>)

- Through this, you can update the shipping status of that product(s) on Wish.

- **Update inventory on**

Wish(<https://docs.cedcommerce.com/shopify/wish-marketplace-integration-app-guide/?section=update-inventory-on-wish-2>)

- With this, you can update the inventory of the selected product(s) on Wish, i.e., increase or decrease the inventory count of that product.

- **Update status from**

Wish(<https://docs.cedcommerce.com/shopify/wish-marketplace-integration-app-guide/?section=update-status-from-wish-2>)

- Through this, you can update the status of the selected product(s) from Wish.com.
- **Update price on**
[Wish](https://docs.cedcommerce.com/shopify/wish-marketplace-integration-app-guide/?section=update-price-on-wish-2)(<https://docs.cedcommerce.com/shopify/wish-marketplace-integration-app-guide/?section=update-price-on-wish-2>)
 - By this, you can update the price of the selected product(s) on the Wish marketplace.
- **Delete product from**
[Wish](https://docs.cedcommerce.com/shopify/wish-marketplace-integration-app-guide/?section=delete-product-from-wish-2)(<https://docs.cedcommerce.com/shopify/wish-marketplace-integration-app-guide/?section=delete-product-from-wish-2>)
 - The product is uploaded on Wish.com and the action allows you to delete the selected product from the Wish marketplace.
- **Edit product**
[details](https://docs.cedcommerce.com/shopify/wish-marketplace-integration-app-guide/?section=edit-product-details-2)(<https://docs.cedcommerce.com/shopify/wish-marketplace-integration-app-guide/?section=edit-product-details-2>)
 - From this, you can quickly edit the details like the brand name, inventory, height, weight, and so on of the selected product.

The screenshot shows the CedCommerce Wish Marketplace Integration App interface. The left sidebar includes links for Home, Products (selected), Manage Products, Shipping Template, Manage Returns, Not-in App Products, Wish Feeds, Re-Import Products, Activities, Orders, Bulk Operations, Product Boost, Wish Tickets, Infractions, Penalties, Pricing, Wish Notifications, and Settings. The main content area is titled "Manage Products". It features a search bar, filters for Variation id, and a table showing 1-25 of 3,891 items. A tooltip over the "Choose Action to Perform" dropdown menu lists options such as Upload Product On Wish, Disable Product On Wish, Enable Product On Wish, Sync Product from Shopify, Update Shipping On Wish, Update Inventory On Wish, Update Status From Wish, Update Price On Wish, and Delete Product From Wish. Below the table, there's a row for a selected product: Wish Product... (Product ID: 4175907422271), with fields for Price (700 - 1000 INR), Stock (1470 in stock for 6 variants), and Status (ENABLED : 6). An "Edit Products Details" button is visible at the bottom of the table row.

Besides the “**Choose Action to perform**” dropdown menu, you can even “**Edit**” or “**View**” details of a single product by clicking on the “**Three Dots**” icon adjacent to each product image.

ACTIONS	IMAGES	TITLE	SHOPIFY PRICE	WISH PRICE	INVENTORY	STATUS
<input type="checkbox"/>		update latest Wish Product... 619ccc6e0e4835a32f16afb Product Id: 4175907422271	700 - 1000 INR	9.80 - 14.00 USD	1470 in stock for 6 variants	ENABLED : 6 Error
<input type="checkbox"/>		Pure Fix Premium Water Bo...	9.99 INR	0.14 USD	7 in stock	ENABLED : 1 Error
<input type="checkbox"/>		Monkeylight Wish Product... 61373dfe655f4795eb899576 Product Id: 4175911485503	14.99 INR	0.21 USD	482 in stock	ENABLED : 1
<input type="checkbox"/>		pure CO2 Inflator Wish Product... 61f9278a4b01010480736053 Product Id: 4175911714879	50 INR	0.70 USD	100 in stock	ENABLED : 1 Error
<input type="checkbox"/>		Pure Fix Pro Carbon Fork Wish Product... 61617a4471079067741ad7a	199 INR	2.79 USD	0 in stock	ENABLED : 1

On clicking the “**Three dots**” icon, you will get two options-

- **Edit**

Product(<https://docs.cedcommerce.com/shopify/wish-marketplace-integration-app-guide/?section=edit-product-3>)

: It enables you to edit the details of the selected product.

- **Error:**(<https://docs.cedcommerce.com/shopify/wish-marketplace-integration-app-guide/?section=err>)

If any error is found in the product, this option shows up. By clicking on ‘error,’ you will see a list of ‘wish errors’ along with SKU, error type, and time of the error. You can correct these errors and can retry uploading your product.

- **View**

Product(<https://docs.cedcommerce.com/shopify/wish-marketplace-integration-app-guide/?section=view-product-3>)

: It enables you to view the complete details of the selected product.

- **Enroll in**

Return(<https://docs.cedcommerce.com/shopify/wish-marketplace-integration-app-guide/?section=enroll-in-return>)

: This option is available only on enabled items and lets you enroll a product for return if the product is defective or any other issue is found.

Other performing actions for selected products, you can even check the number of products with the following options-

- **Enabled** – View the list of products that are uploaded on Wish.com and marked enabled

- **Disabled** – View the list of Shopify products that are marked disabled on Wish.com

- **Not uploaded** – view the list of Shopify products that are marked “Not uploaded”

Manage Products Need help?

Bulk Inventory Update Sync With Wish More action ▾

ALL **ENABLED** DISABLED NOT UPLOADED

Search for Title,SKU,Product id,Variant id,Wish Product id,Wish Variation id

Showing 1-25 of 3,891 items.

ACTIONS	IMAGES	TITLE	SHOPIFY PRICE	WISH PRICE	INVENTORY	STATUS
		update latest Wish Product... 619ccc6e0e48353a32f16afb Product Id: 4175907422271 ↗	700 - 1000 INR	9.80 - 14.00 USD	1470 in stock for 6 variants	ENABLED : 6 Error
		Pure Fix Premium Water Bo... Wish Product... 613321565eb2cd84a23e392c Product Id: 4175911485503 ↗	9.99 INR	0.14 USD	7 in stock	ENABLED : 1 Error
		Nano CO2 Inflator Wish Product... 61fa278a4b01010480736053 Product Id: 4175911714879 ↗	14.99 INR	0.21 USD	482 in stock	ENABLED : 1

Sellers can also perform the following tasks here:

- **Filter Products(<https://docs.cedcommerce.com/shopify/wish-marketplace-integration-app-guide/?section=manage-product-filter-options>)**
: Filter products on the basis of Shopify product, product type, review status, price, weight, and inventory.
- **Sync with Wish:** When you click on the “Sync With Wish” option, whatever the product status is on the Wish marketplace, that is reflected on the app.
- **Bulk Inventory update:** You can update inventory either manually or automatically. The option will redirect you to the Wish Feed Status page wherein you can check the status of the bulk inventory feeds that are pending. With the help of ‘**Bulk Inventory Update**’, you can easily update inventory in bulk and keep track of the inventory through feed status.

Manage Products Need help?

Bulk Inventory Update Sync With Wish

Currently, 1 have 10 products having errors, rectify them before listing. To check errors Click here

ALL **ENABLED** DISABLED NOT UPLOADED

Search for Title,SKU,Product id,Variant id,Wish Product id,Wish Variation id

Showing 1-25 of 1,280 items.

ACTIONS	IMAGES	TITLE	SHOPIFY PRICE	WISH PRICE	INVENTORY	STATUS
		Approach Under Glove asa Wish Product... N/A Product Id: 7358670012598 ↗	54.95 INR	0.71 USD	0 in stock for 3 variants	NOT UPLOADED : 3
		Gore-Tex Under Mitt 12ab Wish Product... N/A Product Id: 7358670045366 ↗	69.95 INR	0.91 USD	0 in stock for 3 variants	NOT UPLOADED : 3

4.1.1. Upload Products on Wish

The option helps you to upload selected products on Wish.

How to upload product on Wish?

- Select the products which you want to upload on Wish
- Click on “Choose Action to perform”
- Choose the “Upload product on wish” option from the dropdown.
- And click on the **Submit** button.

The screenshot shows the CEDCommerce platform's "Manage Products" section. A blue circle labeled '1' points to the "Products" menu item in the sidebar. A blue circle labeled '2' points to the "Manage Products" sub-item under "Products". A blue circle labeled '3' points to the "Sync With Wish" button at the top of the main content area. A blue circle labeled '4' points to the "Upload Product On Wish" dropdown menu, which is open. A blue circle labeled '5' points to the "Submit" button next to the dropdown.

On clicking the “Submit” button, the selected product(s) starts uploading, and a confirmation page appears as shown in the image below:-

The screenshot shows a confirmation page titled "Uploading products on wish." It features a large red "X" icon and the text "100% PROCESSED." Below this, it says "Uploading products on wish." A green box contains the message "Please do not refresh this window" and "Total 1 Item(s) selected". A red box contains the message "1 item(s) failed during processing." At the bottom are "Download Errors" and "Back" buttons. A cookie consent banner at the bottom left states: "This site uses cookies. By continuing you acknowledge that you have read and understand our [Privacy Policy](#)." A note at the top right says "Note:- Discuss queries related to Wish | Schedule a meeting".

You will notice that the products whose information is correctly added will be successfully uploaded. In contrast, the products with certain incorrect information will fail to upload during the processing, and the number will be displayed on your screen.

Note: You can check and rectify the errors in Product(s) by downloading the errors by clicking on the “Download

errors” button via CSV.

After successfully uploading all the selected product(s) on Wish, you will reach this page and go back to the Manage Product section; you need to click on the “Back” button.

4.1.2. Disable Product on Wish

If you want to disable any product(s) from Wish.com temporarily due to certain reasons like no inventory available, then you need to choose this option.

How to disable products on Wish.com?

- You can either select a product or ‘select all’ option to choose all products whichever way you want.
- Click on “Choose Actions to perform”
- Choose the “Disable product on Wish” option from the dropdown
- And click on the **Submit** button.

The screenshot shows the CEO Commerce app's navigation bar at the top with various icons and links. Below it is a sidebar with a list of categories: Home, Products (selected), Manage Products (highlighted with a blue box), Shipping Template (New), Manage Returns, Not-in App Products (New), Wish Feeds, Re-Import Products, Activities, Orders, Bulk Operations, Product Boost, Wish Tickets, Infractions, Penalties, Pricing, Wish Notifications, and Settings. The main content area shows a list of products with columns for title, price range, stock status, and enabled status (with an 'Error' icon). A search bar and filter options are at the top of the list. A callout with numbered circles 1 through 5 points to specific UI elements: 1 points to the 'Products' menu, 2 points to the 'Manage Products' sub-menu, 3 points to the checkbox for selecting multiple products, 4 points to the dropdown menu showing 'Disable Product On Wish', and 5 points to the 'Submit' button.

As soon as you select this option and click on the “Submit” button, the pop-up window appears as shown in the following image:

TIP TO REMEMBER: You are not removing any product(s) from Wish.com, instead, you are limiting its visibility to your buyers on Wish, by disabling it temporarily. Your product(s) will be visible in the Delete selection on Wish Panel.

Click on the **OK** button to proceed with the selected action.

4.1.3. Enable Product on Wish

If you want to enable the products that were temporarily disabled on Wish.com, you must choose this option.

How to Enable products on Wish.com?

- You can either select a product or the '**Select All**' option to choose all products whichever way you want.
- Click on "**Choose Action to perform**".
- Choose the "**Enable product on Wish**" option from the dropdown.
- And click on the **Submit** button.

Showing 1-25 of 3,891 items.

	Product Title	Price Range	Stock Status	Enablement Status
<input checked="" type="checkbox"/>	update latest	700 - 1000 INR	9.80 - 14.00 USD	1470 in stock for 6 variants ENABLED : 6 Error
<input type="checkbox"/>	Pure Fix Premium Water Bo...	9.99 INR	0.14 USD	7 in stock ENABLED : 1 Error
<input type="checkbox"/>	Nano CO2 Inflator	14.99 INR	0.21 USD	482 in stock ENABLED : 1
<input type="checkbox"/>	Monkeylight	50 INR	0.70 USD	100 in stock ENABLED : 1 Error
Pure Fix Pro Carbon Fork				

On clicking the “Submit” button, a confirmation page appears as shown in the image below:-

Showing 1-25 of 152 items.

	Product Title	Stock Status	Enablement Status
<input checked="" type="checkbox"/>	111Fly 6	Uploaded : 1	500 INR 6.54 USD 2000 in stock
<input type="checkbox"/>	Pure Fix 700C 40mm Whee...	Not Uploaded : 14	2000 INR 26.14 USD 28000 in stock for 14 variants
<input type="checkbox"/>	Kryptonite test121	Enabled : 1	999 INR 13.06 USD 101 in stock
<input type="checkbox"/>	Siva Atom bababab	Not Uploaded : 2	200 INR 2.61 USD 1000 in stock for 2 variants
<input type="checkbox"/>	Pure City Leather Handleba...	Enabled : 1	59 INR 0.77 USD 60 in stock

You need to click on “OK” to confirm your action, and once you confirm, all the temporarily disabled product(s) on Wish.com will be enabled on Wish.com and will be visible to buyers.

4.1.4. Sync Product from Shopify

This option enables users to immediately sync the selected product(s) or bulk products with the Shopify store. You can sync Shopify products with the app in just a few clicks. It helps in managing products and reduces repetitive work by ensuring that product attributes are synced in real-time. It can either be done manually or automatically through the ‘Setting section’(<https://docs.cedcommerce.com/shopify/wish-marketplace-integration-app-guide/?section=settings-10>)

How to Sync product(s) from Shopify?

- Select the products which you want to upload on Wish or select all for bulk operation.
- Click on “Choose Action to perform”
- Choose the “Sync product from Shopify” option from the dropdown.
- And click on the **Submit** button.

The screenshot shows the CED Commerce app's product management screen. On the left sidebar, 'Products' is selected (marked with a blue circle 1). Under 'Products', 'Manage Products' is also selected (marked with a blue circle 2). In the main area, a search bar and filter options are at the top. Below is a table of products with columns for title, price, stock status, and enablement. A row is highlighted with a blue border. At the top of this row, there are checkboxes for selecting products (marked with a blue circle 3), a dropdown menu labeled 'Sync Product from Shopify...' (marked with a blue circle 4), and a 'Submit' button (marked with a blue circle 5).

On clicking the “**Submit**” button, a pop-up window with multiple fields will appear as shown in the figure:

The screenshot shows a modal dialog titled 'Select attributes to update'. It contains two radio button options: 'Manual' (selected) and 'Auto Syncing'. The 'Manual' section says 'Select the fields which you want to sync from Shopify to the app.' Below it is a checkbox for 'Select All'. The 'Auto Syncing' section says 'Your Product details (Title, Inventory, Price, etc) will be synced from Shopify to the app as per your saved settings.' Below this are several checkboxes for individual product attributes like Title, Description, Vendor, Price, Variant Option, Weight Unit, Inventory Management, SKU, Image, Product Type, Tags, Compare at price (M.S.R.P), Weight, Inventory, and Inventory Policy. At the bottom right of the modal are 'Cancel' and 'Sync' buttons, with a red arrow pointing to the 'Sync' button.

- Either choose the “**Manual**” option and select your desired fields or “**Select all**”; or opt for the “**Auto syncing**” option to choose the areas and confirm your action by clicking the “**Sync**” button.
- **Manual:** Manual syncing enables merchants to sync their Shopify product with Wish Product in no time. Or if auto syncing is disabled, sellers can sync manually. By choosing the manual setting, you can add or remove any attribute that you want to sync with the Shopify store. For this you don't need to go to the ‘setting’ section, rather you can do it right from here. Select attributes that you want to sync and it's done in no time.

The manual syncing option is provided so sellers could sync products instantly without having to change any global setting. The manual setting works only for the selected products.

- **Auto syncing:** When you select this, you don't have to do anything manually, and your product attributes will be synced automatically which you have selected in the product settings. This is managed from the "setting section". If auto-sync is enabled on the "Setting" section, the synchronization takes place automatically. To make an edit in auto-sync, head to the "Setting section".(<https://docs.cedcommerce.com/shopify/wish-marketplace-integration-app-guide/?section=settings-10>)
- And that's all, the selected product(s) will start syncing with Shopify.

The screenshot shows the CEDCommerce app interface. At the top, there are navigation icons for Home, Products, Re-Import Products, Orders, Bulk Operations, Product Boost, Wish Tickets, Infractions, Penalties, Pricing, Wish Notifications, Settings, Help, and Contact Us. The main content area displays a green checkmark icon and the message "Yay! The action has been successfully executed!". Below this, a green bar indicates "22 item(s) are successfully processed." There are "Download" and "Back" buttons at the bottom. The footer contains the text "Copyright © 2021 CEDCOMMERCE | All Rights Reserved."

NOTE: If Auto syncing is not enabled in the "Setting" section, and you choose Auto synching here. The settings will be updated automatically.

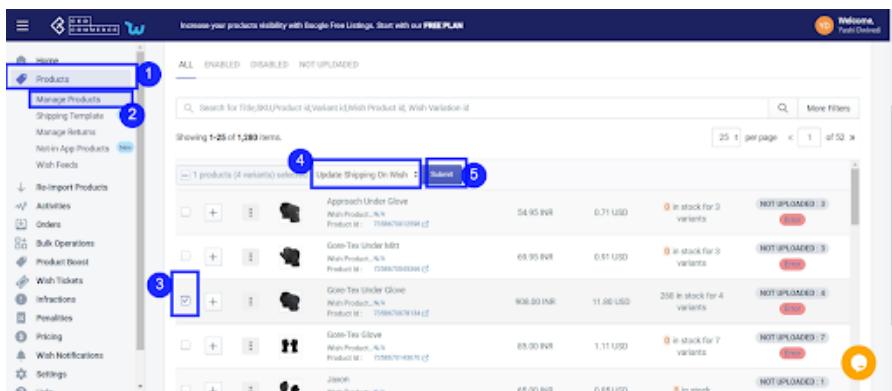
NOTE: Following options like "sync product from Shopify, update inventory on Wish, update status from Wish, and update price on Wish are auto-synced and can be managed from the settings section. By enabling auto-sync, attributes like inventory, price, title, etc are automatically synced with the Shopify store. No manual efforts are needed to do so.

4.1.5. Update Shipping on Wish

This option enables users to immediately sync & update the shipping price of the selected product on the Wish marketplace.

How to update the shipping price on Wish?

- Select the product/s or select all for bulk operation.
- Click on "**Choose Action to perform**"
- Choose the "**Update Shipping on Wish**" option from the dropdown.
- And click on the Submit button



On clicking on submit, you will get a confirmation popup and now your shipping information of the product is updated.

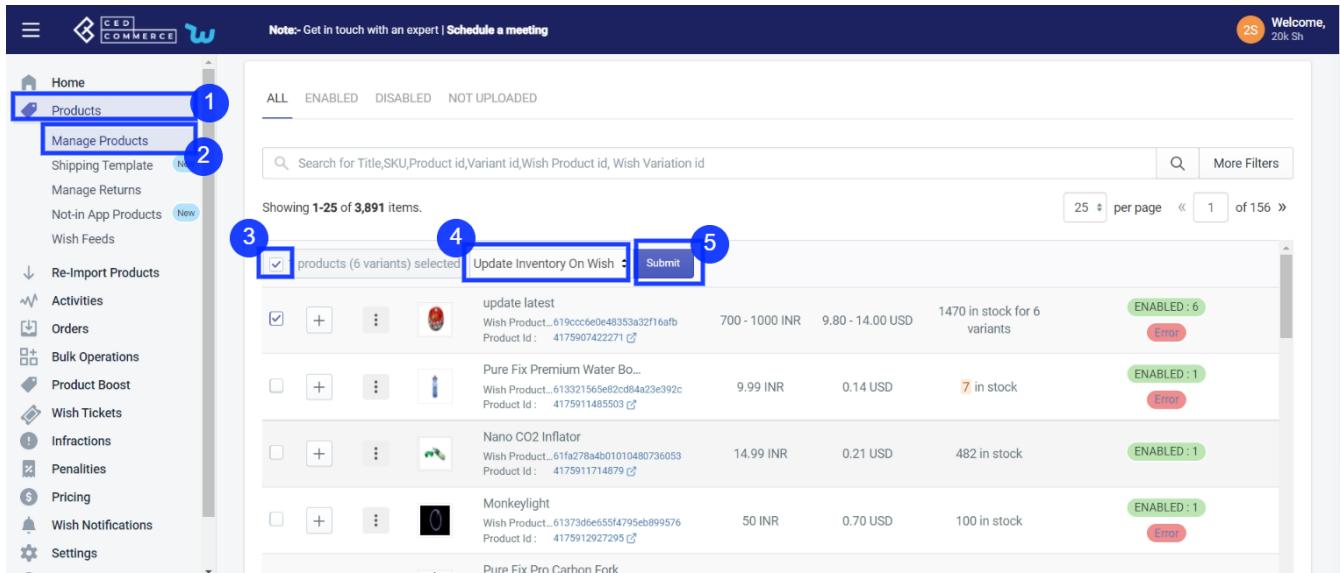
Note: If there is an error in the product or its variant, you can download the error file and after rectifying those errors, try again.

4.1.6. Update Inventory on Wish

If you want to update the inventory of any product on Wish, you need to choose this action.

How to update inventory on Wish.com?

- You can either select a product or select all option to choose all products whichever way you want
- Click on “Choose Action to perform”
- Choose the “Update inventory on Wish” option from the dropdown.
- And click on the **Submit** button.



Once the status is updated; you will get confirmation, and the page will appear as follows-

The screenshot shows the CEDCOMMERCE app's navigation bar with various options like Home, Products, Manage Products, etc. The main content area is titled "Updating Inventory on wish.com". It includes a green success message "100% PROCESSED." and a red error message "1 item(s) failed during processing.". At the bottom, there are buttons for "Download Errors" and "Back". A red arrow points to the "Back" button.

You will find that the products whose information is correctly inserted will be successfully updated. The products with certain incorrect information the inventory will fail to update during the processing, and the number will be displayed on your screen.

Note: You can check and rectify the errors in Product(s) by downloading the errors by clicking on the “Download errors” button via CSV.

After successfully inventory update of all the selected product(s) on Wish, you will reach this page and go back to the Manage Product section; you need to click on the “Back” button.

4.1.7. Update Status from Wish

If you want to update any product's status from Wish, you need to choose this action.

How to Update status on Wish.com?

- You can either select a product or “select all” option to choose all products whichever way you want
- Click on “Choose Action to perform”
- Choose the “Update status on wish” option from the dropdown.
- And click on the Submit button.

Showing 1-25 of 3,891 items.

	Product Details	Stock Status	Status
<input checked="" type="checkbox"/>	update latest Wish Product... 619ccc6e0e48353a32f16afb Product Id... 4175907422271	700 - 1000 INR 9.80 - 14.00 USD 1470 in stock for 6 variants	ENABLED : 6 Error
<input type="checkbox"/>	Pure Fix Premium Water Bo... Wish Product... 613321565eb2cd84a29e092c Product Id... 4175911485503	9.99 INR 0.14 USD 7 in stock	ENABLED : 1 Error
<input type="checkbox"/>	Nano CO2 Inflator Wish Product... 6162a78a4b01010480736503 Product Id... 417591174879	14.99 INR 0.21 USD 482 in stock	ENABLED : 1
<input type="checkbox"/>	Monkeylight Wish Product... 61373d6e655f4795eb899576 Product Id... 4175912927295	50 INR 0.70 USD 100 in stock	ENABLED : 1 Error
Pure Fix Pro Carbon Fork			

On clicking the “Submit” button, the status of the selected product(s) will start updating, and a confirmation page appears as shown in the image below:-

100% PROCESSED.

Updating Products status from wish.com

Please do not refresh this window

Total 1 Item(s) selected

1 item(s) failed during processing.

Download Errors **Back**

You will find that the products whose information has correctly inserted those products status will be successfully updated. In contrast, the products' quality with certain incorrect information will fail to update during the processing, and the number will be displayed on your screen.

Note: You can check and rectify the errors in Product(s) by downloading the errors by clicking on the “Download errors” button via CSV.

After successfully updating the status of all the selected product(s) on Wish, you will reach this page and go back to the Manage Product section; you need to click on the “Back” button.

4.1.8. Update Price on Wish

The option allows the user to update the product price from Shopify to Wish. So, if you want to update the price of any product on Wish, then you need to choose this action.

How to update the price on Wish.com?

- You can either select a product or the “**Select All**” option to choose all products whichever way you want
- Click on “**Choose Action to perform**”
- Choose the “**Update Price on Wish**” option from the dropdown
- And click on the **Submit** button.

Note:- Get in touch with an expert | Schedule a meeting

Welcome, 20k Sh

ALL ENABLED DISABLED NOT UPLOADED

Search for Title,SKU,Product id,Variant id,Wish Product id, Wish Variation id

Showing 1-25 of 3,891 items.

25 per page 1 of 156

	update latest	700 - 1000 INR	9.80 - 14.00 USD	1470 in stock for 6 variants	ENABLED : 6
<input checked="" type="checkbox"/>	Wish Product... 619ccc6e0e48353a32f16fb Product Id : 4175907422271				Error
<input type="checkbox"/>	Pure Fix Premium Water Bo...	9.99 INR	0.14 USD	7 in stock	ENABLED : 1
<input type="checkbox"/>	Nano CO2 Inflator	14.99 INR	0.21 USD	482 in stock	ENABLED : 1
<input type="checkbox"/>	Monkeylight	50 INR	0.70 USD	100 in stock	ENABLED : 1
Pure Fix Pro Carbon Fork					

On clicking the “Submit” button, the price of the selected product(s) will start updating and a confirmation page appears as shown in the image below:-

Note:- Discuss queries related to Wish | Schedule a meeting

Welcome,

100% PROCESSED.

Updating Price on wish.com

Please do not refresh this window

Total 1 Item(s) selected

1 item(s) failed during processing.

Download Errors Back

You will find that the products whose information is correctly inserted their price will be successfully updated, while the products with certain incorrect information will fail to update during the processing and the number will

be displayed on your screen.

Note: You can check and rectify the errors in Product(s) by downloading the errors by clicking on the “Download errors” button via CSV.

After successfully updating the price of all the selected product(s) on Wish, you will reach this page, and go back to the Manage Product section, you need to click on the “Back” button.

4.1.9. Delete Product from Wish

If you want to delete any product(s) uploaded on Wish.com, you must choose this option. By deleting the product, you will not permanently remove the Wish product; instead, you are just making the selected product(s) invisible from buyers.

How to Delete products from Wish.com?

- You can either select a product or select all option to choose all products whichever way you want
- Click on “**Choose Action to perform**”
- Choose the “**Delete product from Wish**” option from the dropdown
- And click on the **Submit** button.

The screenshot shows the CED Commerce app's 'Products' section. On the left sidebar, 'Products' is highlighted with a blue box and labeled '1'. Below it, 'Manage Products' is also highlighted with a blue box and labeled '2'. In the main content area, there is a search bar and a table listing products. A checkbox at the top of the table is checked and highlighted with a blue box, labeled '3'. To its right, a dropdown menu is open, with 'Delete Product From Wish' highlighted and labeled '4'. At the bottom right of the dropdown, the 'Submit' button is highlighted with a blue box and labeled '5'.

	update latest	700 - 1000 INR	9.80 - 14.00 USD	1470 in stock for 6 variants	ENABLED : 6
<input type="checkbox"/>	Wish Product... 619ccc66e0e48353a32f16fb Product Id... 4179907422271				Error
<input type="checkbox"/>	Pure Fix Premium Water Bo...	9.99 INR	0.14 USD	7 in stock	ENABLED : 1
<input type="checkbox"/>	Nano CO2 Inflator	14.99 INR	0.21 USD	482 in stock	ENABLED : 1
<input type="checkbox"/>	Monkeylight	50 INR	0.70 USD	100 in stock	ENABLED : 1
	Pure Fix Pro Carbon Fork				

As soon as you select this option and click on the “Submit” button, the pop-up window appears as shown in the following image:

The screenshot shows the CedCommerce platform's 'Manage Products' section. On the left is a sidebar with various navigation options like Home, Products, Orders, etc. The main area displays a list of products with columns for title, status, price, and stock level. A modal window titled 'Are you sure, you want to Delete product from wish?' is open over the list, containing 'CANCEL' and 'OK' buttons. A red arrow points to the 'OK' button.

TIP TO REMEMBER: You are not removing any product(s) from Wish.com. Instead, you are limiting its visibility to your buyers on Wish by disabling it temporarily. Your product(s) will be visible in the Delete selection on Wish Panel.

Click on the **OK** button to proceed with the selected action.

4.1.10. Edit product details

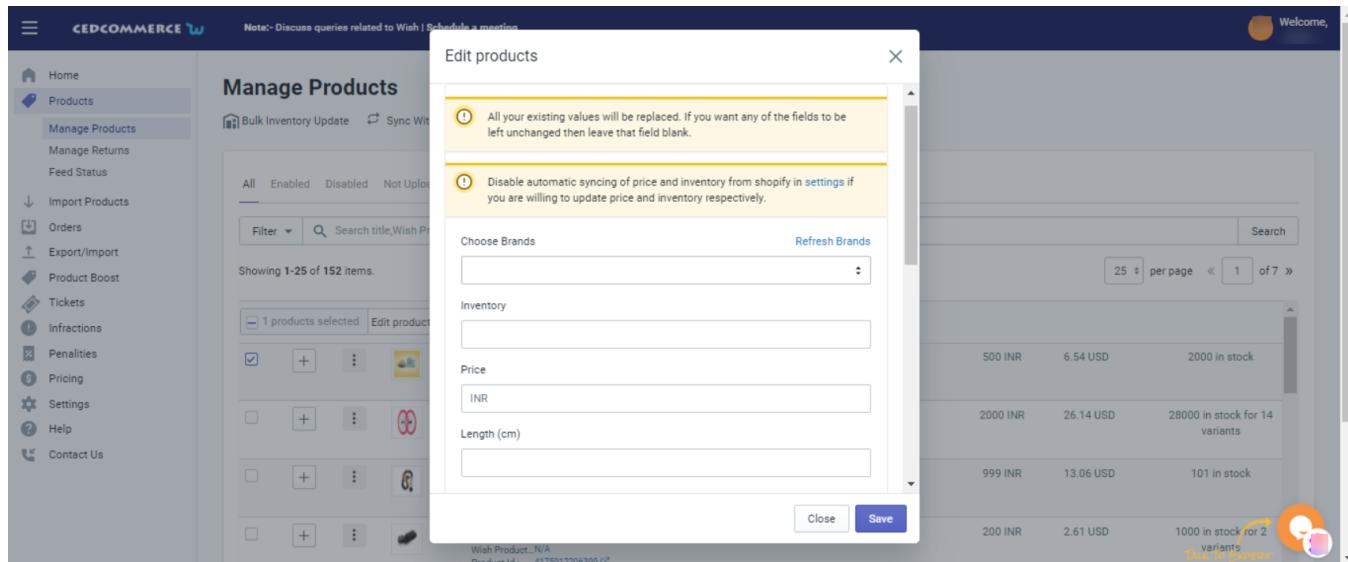
If you want to edit the product details on Wish.com, then you must choose this option.

How to Edit product details on Wish?

- You can either select a product or ‘Select All’ option to choose all products whichever way you want
- Click on “Choose Action to perform”
- Choose the “Edit product details” option from the dropdown.
- And click on the **Submit** button.

This screenshot shows the 'Edit Product Details' action being performed. Numbered callouts indicate the steps: 1. Clicking 'Products' in the sidebar, 2. Clicking 'Manage Products', 3. Selecting one or more products (indicated by a checked checkbox), 4. Clicking the 'Edit Product Details' dropdown menu, and 5. Clicking the 'Submit' button. The main area shows a list of products with their details and status indicators.

As soon as you select this option and click on the “Submit” button, the pop-up window appears as shown in the following image:

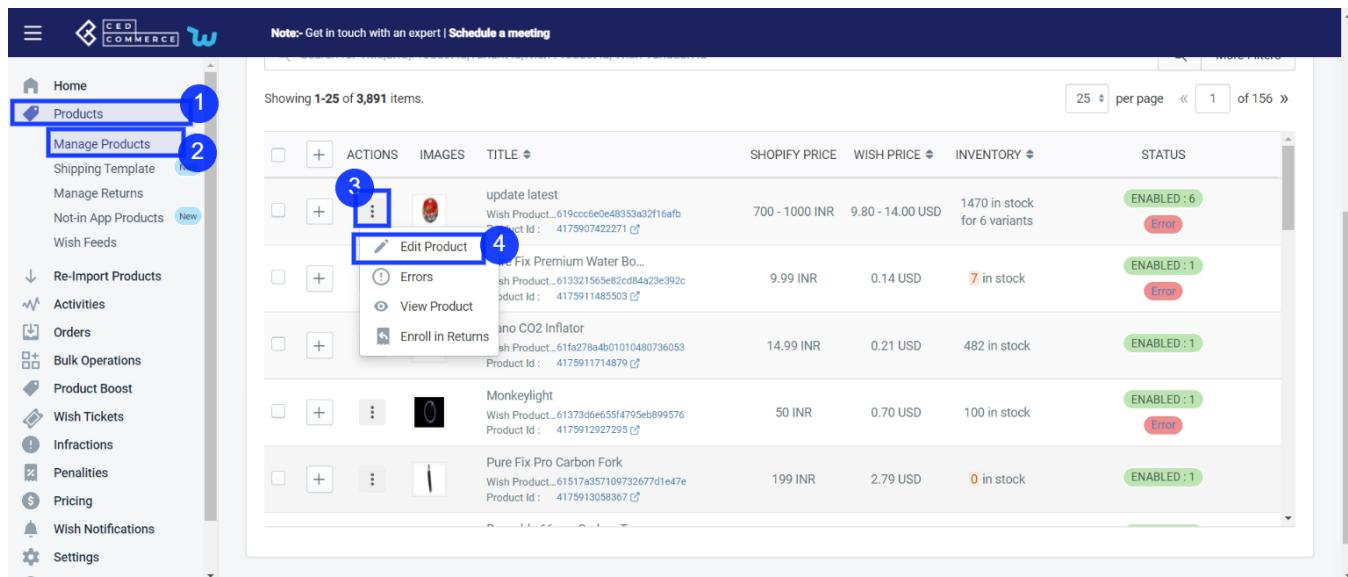


You need to fill in the details in the given sections and then click on the “Save” button to save the details you’ve provided for the product(s).

4.1.11. Edit Product

The “Edit Product” allows you to edit even the minute detail of a single product. That means, if you wish to edit the basic information, variant, inventory, logistic details, shipping details, or product syncing option of any particular product, then you can use this option.

On clicking the “Edit Product” option from the “Three Dot” icon, you will see the following image –



Here, you will be given the following sub-section to edit-

- Basic
- Variants
- Images
- Variants size/color
- Product Syncing options
- Logistic details
- Inventory distribution
- Shipping details

Let's look at each Sub-section individually-

Basic-

The sub-section is meant to edit the general information of a particular product. You are allowed to edit –

- **Title:** You can edit the title of the product from here.
- **Choose brands:** You can choose your preferred brand of the selected product from here.
- **Tags:** You can enter the most used tags for the selected product over here. By this buyers would be able to find/see the product on Wish.
- **Vendor:** You can update the vendor name of the selected product over here.
- **Product type:** You can enter the product type over here.
- **Condition of the product:** From the drop-down menu select whether the product is new, old, or refurbished.
- **The maximum quantity of products per order:** Mention the maximum quantity a person can order at a time.
- **MSRP:** This is the actual or Maximum price of the product. You can offer a discount if you want. It is similar to 'Compare at Price' on Shopify.
- **Description:** You can add or edit the description of the selected product from here.

The screenshot shows the CEO Commerce app's product management interface. On the left, there's a sidebar with various navigation options like Home, Products, Manage Products, Shipping Template, etc. The 'Products' option is currently selected and highlighted with a blue circle labeled '1'. Below it, the 'Edit Products' page is displayed. On the left side of the main content area, there are several sections: 'Basic' (highlighted with a blue circle labeled '2'), 'Variants' (highlighted with a blue circle labeled '3'), 'Images', 'Variants Size/Color', 'Products Syncing Options', 'Logistics Details', and 'Inventory Distribution'. The 'Basic' section contains fields for 'Title' (with 'update latest'), 'Choose Brands' (with a checkbox for 'Use vendor as brands' and a note about fetching brands), 'Tags' (with 'woman' entered), 'Vendor' (with 'update webhook Akki'), 'Product Type' (with 'Badge Akki'), and 'Condition Of Product' (with 'Used Product'). At the top right of the page, there are two buttons: 'Save' and 'Save and Upload', both highlighted with a blue circle labeled '4'.

Variants

With this subsection, you can make changes in price, M.S.R.P, and inventory. Along with that, you can also enable or disable its listing on wish.com.

1 Edit Products

2

3

VARIANTS	PRICE	M.S.R.P (SHOPIFY)	INVENTORY	BARCODE (GTIN)
SKU : 1212121212 Wish Status : ENABLED Allow Listing : <input checked="" type="checkbox"/>	INR 1000.00 USD 14.00	INR 1000.00	100	5437378637543675
SKU : 1212121212 Wish Status : ENABLED Allow Listing : <input checked="" type="checkbox"/>	INR 700.00 USD 9.80	INR 555.00	199	Policy : deny Management : shopify
SKU : CED_39320355405887 Wish Status : ENABLED	INR 1000.00 USD 14.00	INR 555.00	200	Policy : deny Management : shopify

Note: MSRP must always be higher than the base price.

Images

The sub-section is meant to assist you with ranking images for the relevant product. For example, if you have 5 images for a product, you can rank the best one as 1st image and 2nd, 3rd, 4th & 5th accordingly and it will appear on the wish marketplace similarly.

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Variants Size/Colors

The sub-section allows you to edit the size and colors of the selected product.

Tick the checkbox at the top that says '**Use option attributes same as Shopify**' if you want to offer the same variant as the Shopify store to the Wish marketplace.

Uncheck the box if you want to edit the variants of the product, i.e., size and color. Once you uncheck this field, you can manually add any size, color, or any other attribute name. From here you can map attributes of that particular item, i.e., you can link Shopify attributes with Wish attributes.

The screenshot shows the CedCommerce Wish Marketplace Integration App interface. The left sidebar has a red arrow pointing from the 'Products Syncing Options' section to the same section in the main content area. The main content area displays a 'General Information' form with various input fields and checkboxes.

Note: If you don't have any size or color in your Shopify store, but want to offer variants in the Wish store you can edit the field manually without making any changes in Shopify. This update will work between the App and Wish Marketplace.

Navigate to the 'Bulk Operations section(<https://docs.cedcommerce.com/shopify/wish-marketplace-integration-app-guide/?section=product-update-16>)' if you want to perform this edit in bulk.

Here, you can even, checkout your saved attribute mapping setting by clicking on the "**Setting Section**" hyperlink text.

When does it show an error?

Wish shows an error when the Size or color attribute is not available on Shopify and you are trying to upload the product on Wish.

Note: Wish accepts only 2 attributes, i.e., size and color.

So sometimes, when the size or color attribute is not available on Shopify, and the product is being listed on Wish. Wish shows error. In that case, you can manually edit these fields and update the listing of products on Wish.com.

Product Syncing Options

The **Product Syncing Options** enable you to edit the details of the selected product such as title, description, image, vendor, price, SKU, product type, weight, weight unit, and so on. The sub-section provides you two options – either you can opt for "**Use products syncing options selected Setting section of app**" which means whatever setting you've opted for product information in the settings section, you can opt for it. Or, you can individually select the desired option.

Edit Products

Product Syncing

Use products syncing options selected Setting section of app

Enable

Select All

<input checked="" type="checkbox"/> Title	<input checked="" type="checkbox"/> Image
<input checked="" type="checkbox"/> Description	<input checked="" type="checkbox"/> Product Type
<input checked="" type="checkbox"/> Vendor	<input checked="" type="checkbox"/> Tags
<input checked="" type="checkbox"/> Price	<input checked="" type="checkbox"/> Compare at price (M.S.R.P)
<input checked="" type="checkbox"/> Variant Option	<input checked="" type="checkbox"/> Weight
<input checked="" type="checkbox"/> Weight Unit	<input checked="" type="checkbox"/> Inventory
<input checked="" type="checkbox"/> Inventory Management	<input checked="" type="checkbox"/> Inventory Policy
<input checked="" type="checkbox"/> SKU	

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Logistics Details

The sub-section allows you to edit detailed information of the selected product such as length, width, height, and weight. Also, you can edit the details like does the product has metal, powder, liquid, and battery. The option in this sub-section looks like in the following image.

Note: The weight of the SKU will be converted to “grams (g)” while uploading the product on wish.

Edit Products

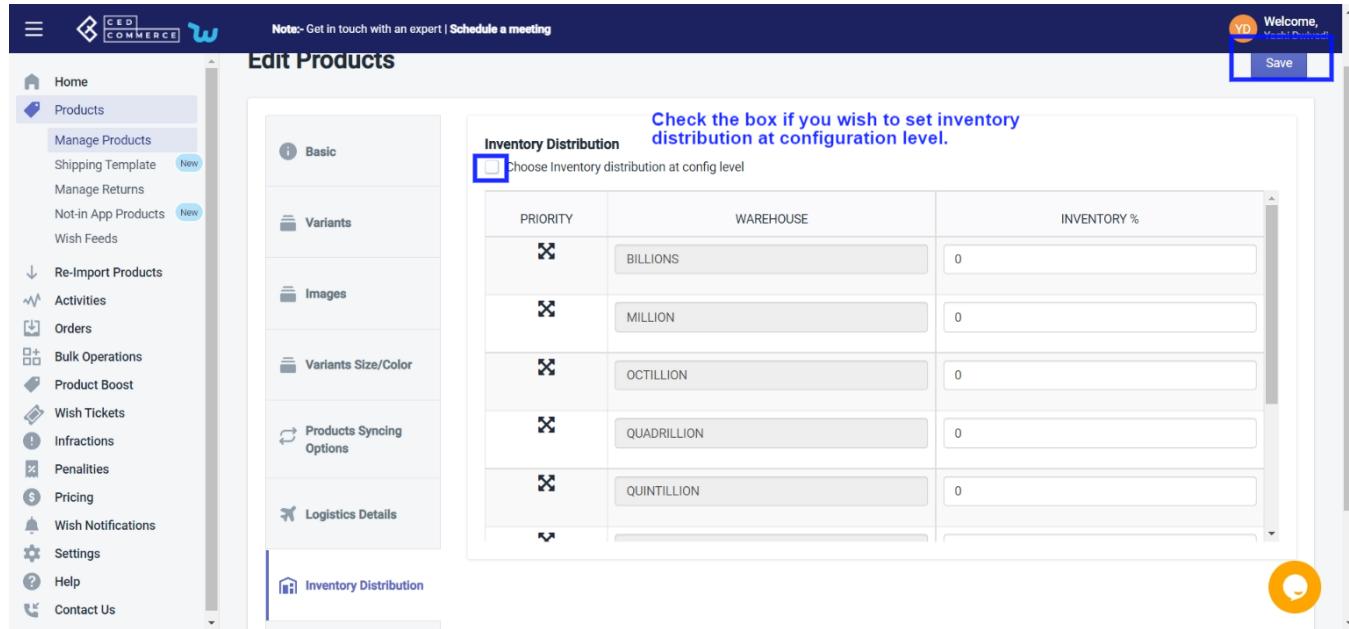
Weight of the SKU will be converted to "grams (g)" while uploading of product on wish.

IMAGE	SKU	LENGTH (CM)	WIDTH (CM)	HEIGHT (CM)	WEIGHT	HAS M
	Light - Cycliq 121154151323625 Default Title Not Uploaded				215	No
<input type="text"/> g						

TALK TO EXPERT

Inventory Distribution

The sub-section allows you to edit the inventory distribution of the selected product. It provides you two options – either you can opt for inventory distribution set at configuration level; or you can individually update the inventory distribution by providing details of Warehouse, priority, inventory %, and inventory allocated.



The screenshot shows the CED COMMERCE app's 'Edit Products' screen. On the left, there's a sidebar with various navigation options like Home, Products, Manage Products, Shipping Template, etc. The main area is titled 'Edit Products' and has a sub-section titled 'Inventory Distribution'. A note at the top says 'Check the box if you wish to set inventory distribution at configuration level.' There's a checkbox labeled 'Choose Inventory distribution at config level'. Below it is a table with columns 'PRIORITY', 'WAREHOUSE', and 'INVENTORY %'. The table contains five rows, each with a priority level (BILLIONS, MILLION, OCTILLION, QUADRILLION, QUINTILLION) and an inventory percentage of 0. A blue box highlights the checkbox in the first row. The 'Save' button is located in the top right corner of the main area.

PRIORITY	WAREHOUSE	INVENTORY %
<input checked="" type="checkbox"/> BILLIONS		0
<input checked="" type="checkbox"/> MILLION		0
<input checked="" type="checkbox"/> OCTILLION		0
<input checked="" type="checkbox"/> QUADRILLION		0
<input checked="" type="checkbox"/> QUINTILLION		0
<input checked="" type="checkbox"/>		

Shipping Details

The sub-section allows you to edit the shipping formation of the selected product. The section provides you two options as you can either opt for the shipping setting applied at the setting section of the app for the warehouse. Or, you can fill in the details individually.

The screenshot shows the 'Edit Products' page within the CEDCommerce app. The left sidebar has a 'Products' section with 'Manage Products' selected. A blue arrow points to the 'Shipping Details' tab in the main content area. The main content includes sections for Shipping Details, Shipping Templates, Choose Warehouse, Default Shipping Price, and Set Shipping Details for Countries. A blue box highlights the 'Save' button in the top right corner.

4.1.12. Error

The error section provides you with in-depth details of the selected product. To view error(s) of any product, you need to-

- Select Desired Product
- Click on 'Three-dot'
- Select 'Errors'
- Or you can also view errors by clicking on the 'Error' under the status tab.

The screenshot shows the CED Commerce app's product management screen. On the left is a sidebar with various navigation options like Home, Products, Orders, etc. The main area displays a table of products with columns for Title, Shopify Price, Wish Price, Inventory, and Status. One product in the list has an 'Error' status, indicated by a red arrow pointing to the 'Errors' button in its row. A tooltip above the table says 'Select products and perform the desired action.' and another below it says '494 / 500 SKU(s) upload limit used. To increase the upload limit, upgrade your subscription. Click here.'

On Clicking on the Option, the following page appears

The screenshot shows a modal window titled 'Wish Errors'. It lists two error entries. The first entry for SKU '12121212' is a 'Price Update' error with the message 'Your access token has expired.' and a link 'How to fix it?'. The second entry for SKU '12121212' is an 'Update Inventory Webhook' error with the message 'No "Variant" found with sku: "12121212". Reason: Variation not found.+No "Variant" found with sku: "12121212". Reason: Variation not found.+No "Variant" found with sku: "12121212". Reason: Variation not found.+No "Variant" found with sku: "12121212". Reason: Variation not found.+No "Variant" found with sku: "12121212". Reason: Variation not found.+No "Variant" found with sku: "12121212". Reason: Variation not found.' and a link 'Contact Us..We will help You..'. A 'Close' button is at the bottom right of the modal.

Here you can find

- Product SKU
- Type of error
- Errors(s)
- Error time

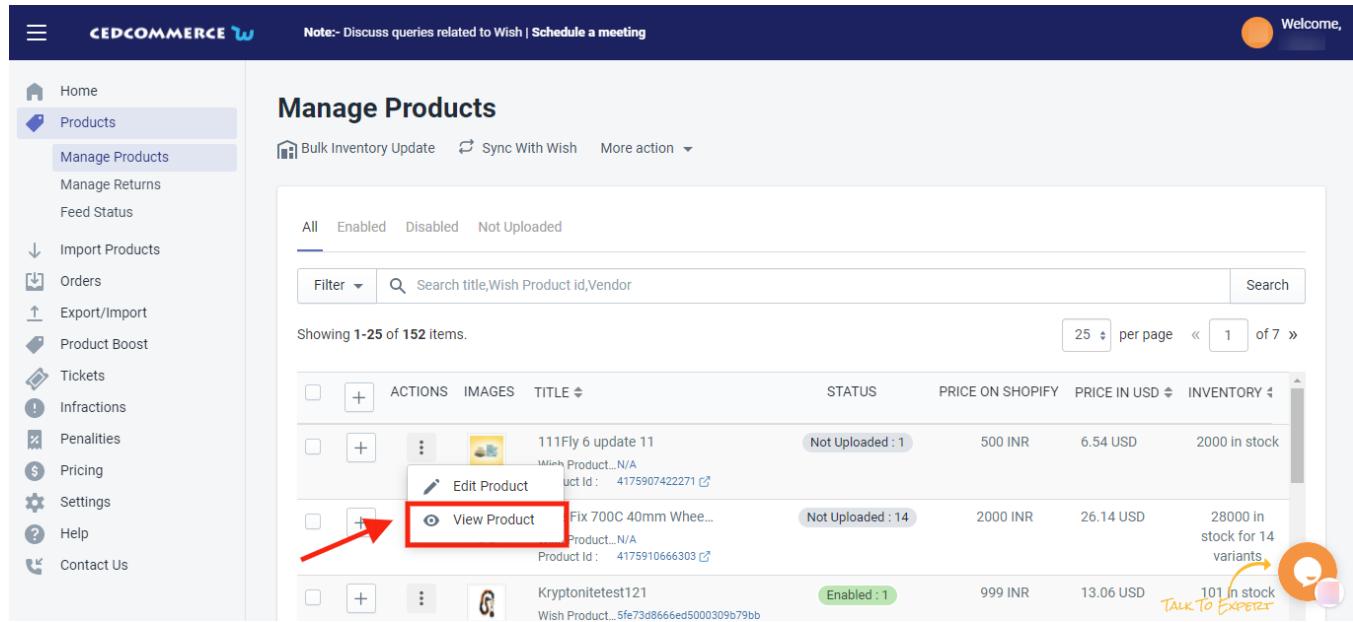
Under 'errors', you can easily see what errors are there in the product and how you can fix them. After clicking on "How to Fix it?", you are redirected to the "Wish Integration knowledge base", and you can find your solution here.

Or you may also contact an expert by clicking on "Contact Us".

4.1.13. View Product

The **View Product** section provides you in-depth details of the selected product. To view details of any product, you need to-

- Select the desired product
- Click on the “three-dot” icon
- Select the “View product” option



The screenshot shows the CedCommerce platform's 'Manage Products' section. On the left, there's a sidebar with various navigation options like Home, Products, Manage Returns, Feed Status, Import Products, Orders, Export/Import, Product Boost, Tickets, Infractions, Penalties, Pricing, Settings, Help, and Contact Us. The 'Products' option is currently selected. The main area displays a list of products with columns for Actions, Images, Title, Status, Price on Shopify, Price in USD, and Inventory. One specific product row is highlighted with a red box around the 'View Product' button. A red arrow points to this button. The product details shown are: Title - 111Fly 6 update 11, Status - Not Uploaded: 1, Price on Shopify - 500 INR, Price in USD - 6.54 USD, Inventory - 2000 in stock. Another product row below it has a yellow arrow pointing to its 'View Product' button, which is also highlighted with a red box. The product details for this row are: Title - Fix 700C 40mm Whee..., Status - Not Uploaded: 14, Price on Shopify - 2000 INR, Price in USD - 26.14 USD, Inventory - 28000 in stock for 14 variants.

On clicking the option, the **View Product** page looks as following-

Product Information

111Fly 6 update 11

PRODUCT ID	UPDATED AT
4175907422271	2021-01-21T07:40:44-05:00

DESCRIPTION

12343215435413432431update 4

VARIANTS						
SR. NO.	VARIANT ID	IMAGE	INVENTORY	PRICE	TITLE	COM
1	30320201400383		2000	INR 500.00	Default Title	INR 4
Light - Cycliq 1211541513 23625						

IMAGES

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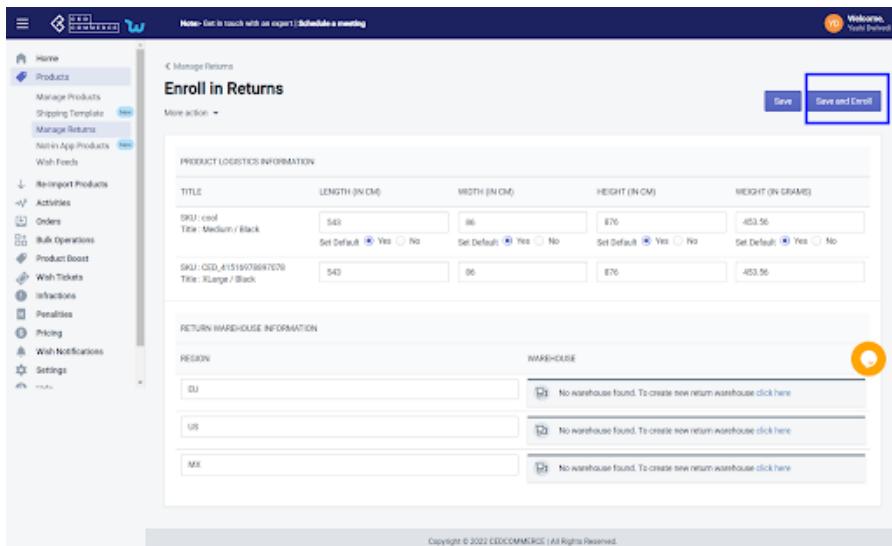
In this section, you will find each and every detail of the product such as –

- Product ID: a unique ID of the selected product
- Updated at: the date on which the product was updated
- Product type
- Product vendor
- Description
- Tags
- Variants
- Images

4.1.14. Enroll In Return

This option is available only for the enabled product. If a product is sold and a return is requested, you can enroll such a product for return.

- Just enter a few basic details like length, width, height & weight.
- Enter warehouse information and save & enroll to proceed further.



- And now save the information and proceed.
- Your product is successfully enrolled for return.

4.1.15. Manage Product - Filter Options

Filter out your preferences to view the details of your desired products by clicking the “**Filter**” button. The Filter section shows the following options-

- **Shopify product type**— the option lets you select different types of products such as pumps, apparel, fixed-gear bicycle, and so on.
- **Vendor:** By this filter, you can list all your products based on their vendor.
- **Type of product**— Select the type of product i.e. whether you are looking for Simple or Variant products.
- **Review status** – Filter the status as per your wish and choose from – Approve/Rejected/Pending option.
- **Weight** – you can input the desired weight limit starting from the lowest weight limit to the highest weight limit.
- **Price** – Input your desired price range/limit in this section. Type in your preferred “Lowest price limit” to “Highest price limit”.
- **Inventory** – The option allows you to set the lowest to the highest number of product inventory.

The screenshot shows the 'Manage Products' section of the CEDCommerce app. On the left, a sidebar lists various management functions. The main area has a search bar and a filter section highlighted with a red box. Two red arrows point to the 'Filter' dropdown and the 'Apply Filter' button. Below the filter, there's a table with two products listed: 'Pure City Leather Handiepa...' and 'Nantucket Cisco Basket'. Each product row includes its title, status (Enabled or Not Uploaded), price, and stock information. A 'Talk To Expert' button is located on the right side of the table.

After filtering all your requirements in the given fields, simply click on “**Apply filter**” to view your desired product information.

4.2. Shipping Template

‘Wish Marketplace Integration’ allows you to create and save custom shipping settings in a predefined format called a ‘**Shipping Template**.’ The shipping options range from ‘**Standard**’ to ‘**Express shipping**,’ with each set having its own transit periods and charges. A seller can build and customize shipping charges and delivery region using the Shipping Template feature.

It is one of the new features provided by the integration app. This helps sellers by providing an option to create standard shipping templates for products having similar attributes.

It determines what you charge for standard shipping, where you ship to, what shipping options you will offer, and what would be the handling time for products. These can depend upon various possibilities such as Weight, Price, SKU, Product type, and Vendor option.

ACTIONS	TEMPLATE NAME	RULES	ASSIGNED TO
⋮	32	price: 14-10	0 products
⋮	32	product_types: Baby	3 products
⋮	hjvb	For all products	2630 products
⋮	sdvd	weight: 1-11 price: 100-125	0 products
⋮	fsd	weight: 5-500	Talk8 products 2r

4.2.1. How to Create Shipping Template?

Under Products Tab, go to the Shipping Template option.

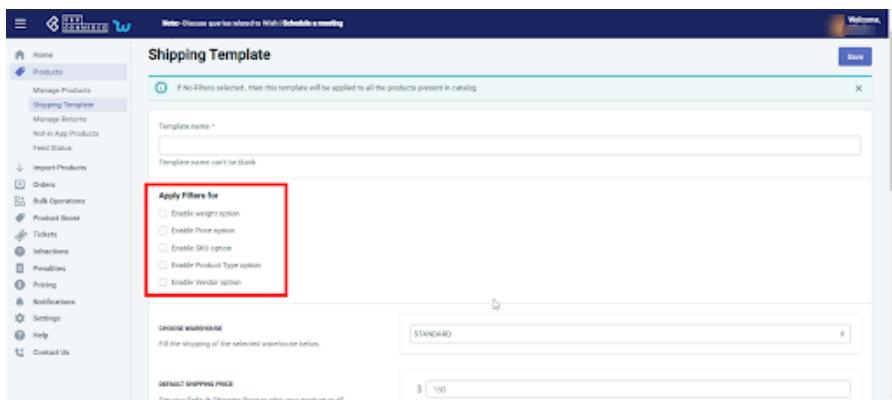
ACTIONS	TEMPLATE NAME	RULES	ASSIGNED TO
⋮	32	sku: starts from ab and ends with de product_types: Baby vendors: 20kproducts,5 Octobre	0 products
⋮	qewd@#@FEWR@#32	price: 123-125	3 products
⋮	32	price: 14-10	0 products
⋮	32	product_types: Baby	21 products
⋮	sdvd	weight: 1-11 price: 100-125	1 products

The shipping template section allows you to perform the following tasks:

Create Template: When you click on the 'Create Template' tab, the next screen appears. You can create your template by following these simple steps.

Step 1: Template Name- Create a template name at your convenience.

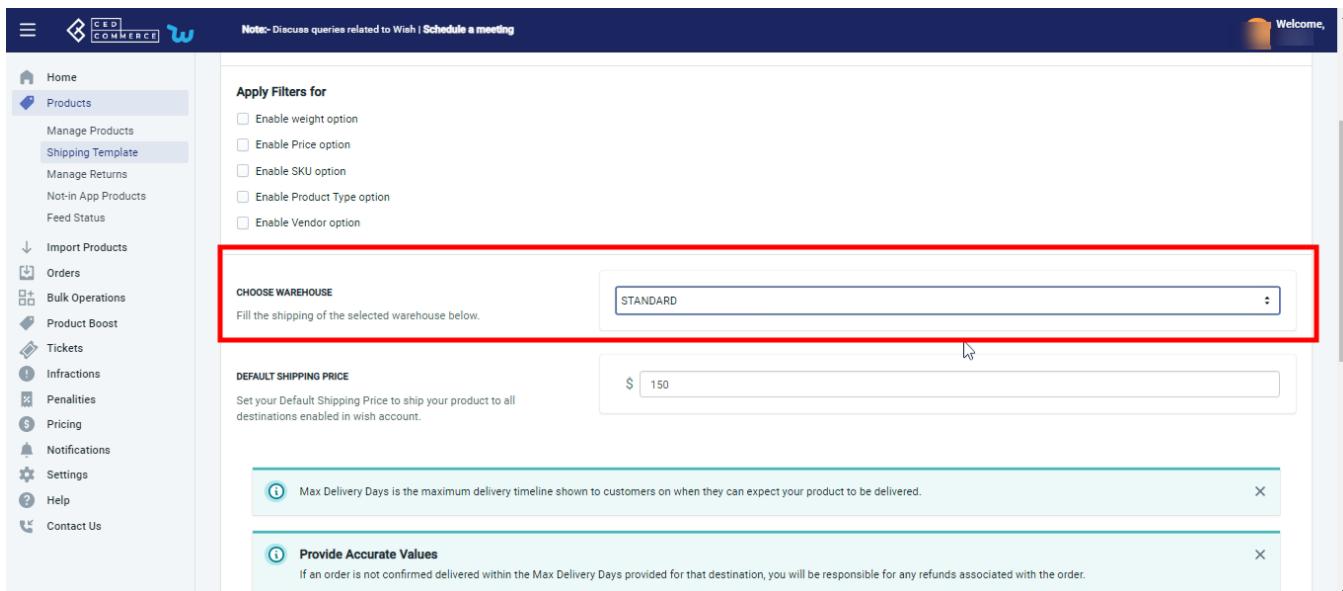
Step 2: Apply filters for- Choose from the various filters available.



- **Enable Weight option:** You can decide the shipping costs based on the product's weight. All products within a set weight range will be charged the same shipping fee.
- **Enable Price option –** You may quickly list products based on their prices, and you can charge the same shipping fee for all products that fall within the chosen price range.
- **Enable SKU option–** Seller can differentiate products based on the product's SKU and set similar shipping prices for desired SKU products.
- **Enable Product Type option–** With this filter, you can list products based on their product type and can fix a similar shipping charge for such product type. For example, you can set identical shipping prices on all jewelry or attire.
- **Enable Vendor option–** This option lets you filter products based on vendor. And you can set a similar shipping charge for all products from that vendor.

(Note: If you choose two filter options simultaneously, the second one will prevail)

Step 3: Choose Warehouse- After deciding the name and choosing the suitable filter, select a warehouse-type depending on the location of the warehouse. It could be 'Standard or Express AU (For Australia) or Express US(For USA).



Step 4: Also, you can enable or disable any destination/country by clicking on the slide button. Shipping templates also lets you choose from different states of a country and you can enable or disable your shipping templates for that particular state. The countries that have states enabled are:

USA
Brazil
France
Australia

How to set the shipping price and maximum delivery days?

- Click on the '+ icon', a list of all states in that country will be displayed. You can scroll through and find the names of all states.

Note:- Discuss queries related to Wish | Schedule a meeting

destinations from this warehouse.

SET SHIPPING DETAILS FOR THE COUNTRIES YOU SHIP FROM THIS WAREHOUSE

	DESTINATIONS	SHIPPING PRICES	MAX DELIVERY DAYS	ENABLE DESTINATIONS
<input type="checkbox"/>	United States	USD 00	00	<input checked="" type="checkbox"/>
<input type="checkbox"/>	Canada	USD 00	00	<input checked="" type="checkbox"/>
<input type="checkbox"/>	Brazil	USD 00	00	<input checked="" type="checkbox"/>
<input type="checkbox"/>	Argentina	USD 00	00	<input checked="" type="checkbox"/>
<input type="checkbox"/>	Bangladesh	USD 00	00	<input checked="" type="checkbox"/>
<input type="checkbox"/>	India	USD 00	00	<input checked="" type="checkbox"/>
<input type="checkbox"/>	Sweden	USD 00	00	<input checked="" type="checkbox"/>
<input type="checkbox"/>	Austria	USD 00	00	<input checked="" type="checkbox"/>

- Select 'Use Region' from the drop-down menu and set the shipping price.
- Select 'Use Region' from the drop-down menu and now set maximum delivery days. You set desired delivery days under which you can ship the product, and the same will be visible on **Wish.com**.

Note:- Discuss queries related to Wish | Schedule a meeting

Set your Default Shipping Price to ship your product to all destinations from this warehouse.

SET SHIPPING DETAILS FOR THE COUNTRIES YOU SHIP FROM THIS WAREHOUSE

	DESTINATIONS	SHIPPING PRICES	MAX DELIVERY DAYS	ENABLE DESTINATIONS
<input type="checkbox"/>	United States	USD 00	00	<input checked="" type="checkbox"/>

Shipping Prices

Showing 1-57 of 57 regions.

REGION	SHIPPING PRICE	DELIVERY DAYS	ENABLE DESTINATIONS
AA	USD 00	Use Region <input type="button" value="try"/>	<input checked="" type="checkbox"/>
AE	Use Country <input type="button" value="try"/>	Use Country <input type="button" value="try"/>	<input checked="" type="checkbox"/>
Alaska	Use Region <input type="button" value="try"/>	Use Region <input type="button" value="try"/>	<input checked="" type="checkbox"/>

- Type/Write the Shipping price and maximum delivery days for that state or you can also perform the bulk operation by clicking on the drop-down menu and choosing between shipping Price and delivery days.
- Click ‘**Apply to all listed regions**’.

SET SHIPPING DETAILS FOR THE COUNTRIES YOU SHIP FROM THIS WAREHOUSE

DESTINATIONS	SHIPPING PRICES	MAX DELIVERY DAYS	ENABLE DESTINATIONS
United States	USD 00	00	<input checked="" type="checkbox"/>

Shipping Prices **Apply to All listed Regions**

Write Here

Showing 1-57 regions.

REGION	SHIPPING PRICE	DELIVERY DAYS	ENABLE DESTINATIONS
AA	USD 00	Use Region	<input checked="" type="checkbox"/>
AE	USD 00	Use Country	<input checked="" type="checkbox"/>
Alaska	USD 00	Use Country	<input checked="" type="checkbox"/>

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- You can disable a particular region of that country by clicking on the slide button and then the shipping template would not apply to that state.

SET SHIPPING DETAILS FOR THE COUNTRIES YOU SHIP FROM THIS WAREHOUSE

DESTINATIONS	SHIPPING PRICES	MAX DELIVERY DAYS	ENABLE DESTINATIONS
United States	USD 00	00	<input checked="" type="checkbox"/>

Shipping Prices **Apply to All listed Regions**

Write Here

Showing 1-57 of 57 regions.

REGION	SHIPPING PRICE	DELIVERY DAYS	ENABLE DESTINATIONS
AA	USD 00	Use Region	<input type="checkbox"/>
AE	USD 00	Use Country	<input checked="" type="checkbox"/>
Alaska	USD 00	Use Country	<input checked="" type="checkbox"/>

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Note: Whenever a country is already enabled from the merchant center of the Wish marketplace, It can't be modified or disabled from this '**Wish Marketplace Integration**'.

Step 5: Save the template by clicking on the '**Save Tab**' on the top right of the page, and now your template is ready.

Note: You can set different shipping prices for different countries, and if no shipping price is set for any particular country, the 'default shipping price' shall prevail.

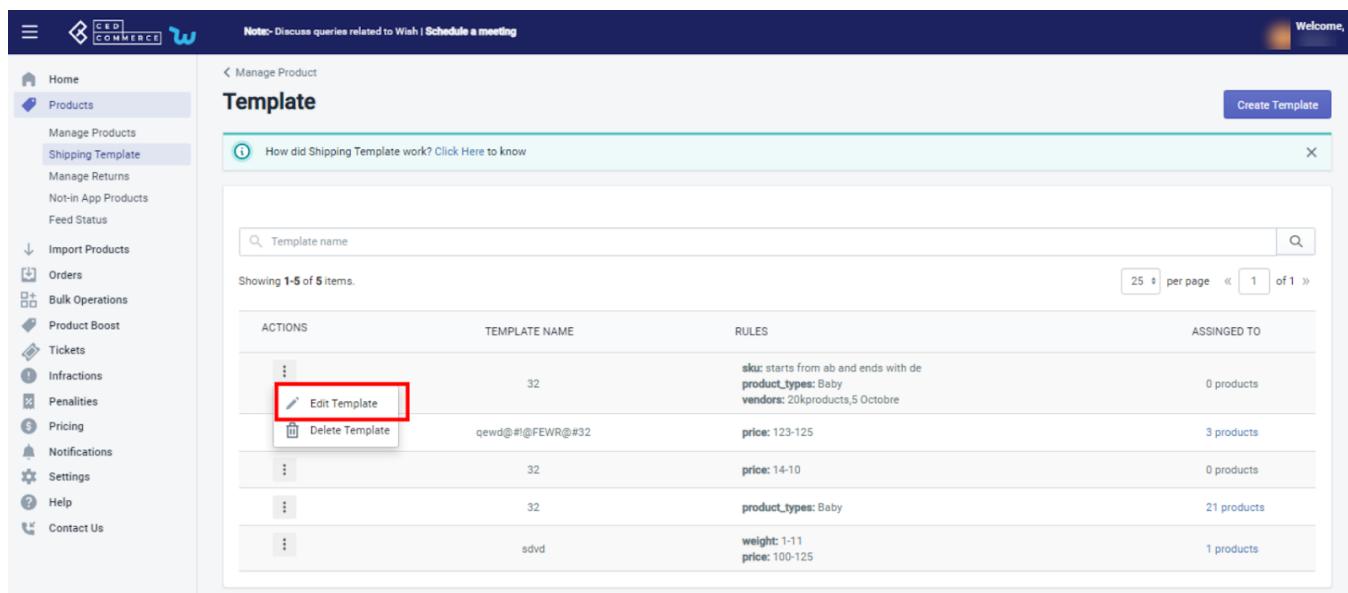
Default shipping price is a predefined price that applies for all products and countries if no other shipping price is set.

4.2.2. Edit/Delete Section

You can edit or delete any particular template by clicking on the '**Three Dots**' icon. It provides two options:

Edit Template: It offers you to view or make changes to existing templates.

- Click on the '**Three-Dots**' icon beside the template name and choose the edit option. The following screen shall appear.



The screenshot shows the 'Template' section of the app. On the left, there's a sidebar with various navigation items like Home, Products, Orders, Product Boost, Tickets, Infractions, Penalties, Pricing, Notifications, Settings, Help, and Contact Us. The 'Products' item is currently selected. The main area has a header 'Template' with a 'Create Template' button. Below it, there's a note about shipping templates and a search bar for 'Template name'. A table lists five templates, each with columns for ACTIONS, TEMPLATE NAME, RULES, and ASSIGNED TO. The first template's 'Edit Template' button is highlighted with a red box.

ACTIONS	TEMPLATE NAME	RULES	ASSIGNED TO
⋮ Edit Template Delete Template	32	sku: starts from ab and ends with de product_types: Baby vendors: 20kproducts,5 Octobre	0 products
⋮	qewd@#!@FEWR@#32	price: 123-125	3 products
⋮	32	price: 14-10	0 products
⋮	32	product_types: Baby	21 products
⋮	sdvd	weight: 1-11 price: 100-125	1 products

- You can change filters, warehouses, or even default shipping prices. Along with that, You can also make changes in custom shipping prices and delivery days and even add a new destination country.

Template name can't be blank

Apply Filters for

- Enable weight option
- Enable Price option

Price range

123 125

Enable SKU option
 Enable Product Type option
 Enable Vendor option

CHOOSE WAREHOUSE
 Fill the shipping of the selected warehouse below.

STANDARD

DEFAULT SHIPPING PRICE
 Set your Default Shipping Price to ship your product to all destinations.

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- Also, you can enable or disable any destination/country by clicking on the slide button.
- You can perform bulk action by clicking on the box and choosing between 'Shipping price/ Max delivery days', and then setting a price for all countries.

DEFAULT SHIPPING PRICE
 Set your Default Shipping Price to ship your product to all destinations.

Shipping Prices	Delivery Days	COUNTRIES	SHIPPING PRICES	MAX DELIVERY DAYS	ENABLE DESTINATIONS
10	Shipping Prices	United States	USD 12.00	eg 5	<input checked="" type="checkbox"/>
	Delivery Days	Bulgaria	USD 10.00	eg 5	<input checked="" type="checkbox"/>
	Shipping Prices	Antigua and Barb...	USD 10	eg 5	<input type="checkbox"/>
	Delivery Days	Argentina	USD 10	eg 5	<input type="checkbox"/>
	Shipping Prices	Cambodia	USD 10	eg 5	<input type="checkbox"/>
	Delivery Days	Jordan	USD 10	eg 5	<input type="checkbox"/>

- Click on 'Apply to all countries'.

Delete template: You can quickly delete any template that you think is unusable or too old with this option.

- Click on the 'Three-Dots' icon beside the template name and choose the delete option.

The screenshot shows the 'Template' section of the app. On the left is a sidebar with various navigation options like Home, Products, Manage Products, Shipping Template, etc. The main area has a title 'Template' and a sub-section 'Manage Product'. Below is a table with columns: ACTIONS, TEMPLATE NAME, RULES, and ASSIGNED TO. The first row's ACTIONS column contains a 'Delete Template' button, which is highlighted with a red box and a red arrow pointing to it.

ACTIONS	TEMPLATE NAME	RULES	ASSIGNED TO
Edit Template	32	sku: starts from ab and ends with de product_types: Baby vendors: 20kproducts,5 Octobre	0 products
Delete Template	qewd@#!@FEWR@#32	price: 123-125	3 products
Edit Template	32	price: 14-10	0 products
Edit Template	32	product_types: Baby	21 products
Edit Template	sdvd	weight: 1-11 price: 100-125	1 products

- A confirmation popup appears.
- By clicking on the 'OK' button, your template gets deleted.

(Note: Once you delete a template, you will lose all the details of the mapped product)

4.3. Manage Returns

The **Manage Returns** section displays the list of all the products returned to the marketplace. Each product returned is displayed with its image, title, Wish product ID, status, and so on.

The screenshot shows the 'Welcome, Yashi Dwivedi' dashboard. The sidebar on the left highlights 'Products' and 'Manage Returns'. The main area shows a summary of SKU(s) and Orders, and a 'To-Do' section with a message about uploaded SKUs. A 'SALES ANALYTICS' chart is also present.

SKU(s)	1629	Orders	80
Uploaded SKU(s)	8	Un Fulfilled Orders	2
Not Uploaded SKU(s)	1621	Fulfilled Orders	1
Disabled SKU(s)	0	Refunded Orders	0
Product(s) With Errors	614	Failed Orders	77

To-Do:
1621 sku(s) not uploaded, Kindly upload them to get orders on wish.

You can even filter to view returned products of your preference by clicking on the "Filter" button. The Filter tab displays the following options-

- **Shopify product type** – select the type of Shopify product that you wish to see. Pumps, fixed-gear

bicycles, tools, apparel, etc., are a few options found in this filter.

- **Type of product** – Choose from the option Simple/Variant
- **Weight**– Filter the product on the basis of the weight of the product.

The screenshot shows the 'Manage Returns' section of the app. On the left, there's a sidebar with various navigation options like Home, Products, Manage Products, etc. The 'Products' and 'Manage Returns' buttons are highlighted with blue boxes and circled with blue numbers 1 and 2 respectively. The main area shows a table of products with columns for Actions, Images, Title, Enrolled, and Status. A search bar at the top says 'title,Wish Product id'. To the right, there are several filter panels: 'More filters', 'Shopify product type' (with a search bar), 'Type of product' (with a dropdown menu), and 'Weight' (with a dropdown menu). At the bottom right are 'Clear all filters' and 'Done' buttons, and a yellow message bubble icon.

The “Manage Warehouse” button on the top-left corner of the section allows you to view the complete list of return warehouses available in your store.

This screenshot is similar to the previous one but focuses on the 'Manage Returns' section. It shows the same sidebar with 'Products' and 'Manage Returns' highlighted (circled with 1 and 2). In the main area, the table includes an additional column 'WAREHOUSE'. At the top right of the table, there's a 'Manage warehouse' button highlighted with a blue box and circled with a blue number 3. The rest of the interface is identical to the first screenshot.

When clicking on the “Manage Warehouses” button, you will be redirected to the **Warehouse view** page. Here you will find details like region, name, Warehouse ID, phone number, email, etc., of each Warehouse here. The page will look like the image given below:

The screenshot shows the 'Warehouse View' page. On the left, there's a sidebar with various navigation options like Home, Products, Manage Products, Manage Returns, etc. The 'Products' option is currently selected. In the center, there's a list of warehouses: '5th street', 'US', 'US!', and '5th street 1'. A red arrow points from the '5th street 1' entry towards the right-hand form area. This area is enclosed in a red box and contains fields for 'Warehouse Id' (5f982096f4643ee52fe6dd14), 'Region' (US), 'Name' (5th street), 'Ship To' (sacf), 'Phone Number' (empty), 'Email' (empty), 'City' (San Francisco), 'State' (CA), 'Zipcode' (94103), and 'Address' (135 4th street). There's also a 'TALK TO EXPERT' button with a speech bubble icon.

You will also find “Fetch Warehouse” and “Create new warehouse”. The page will look like the image given below.

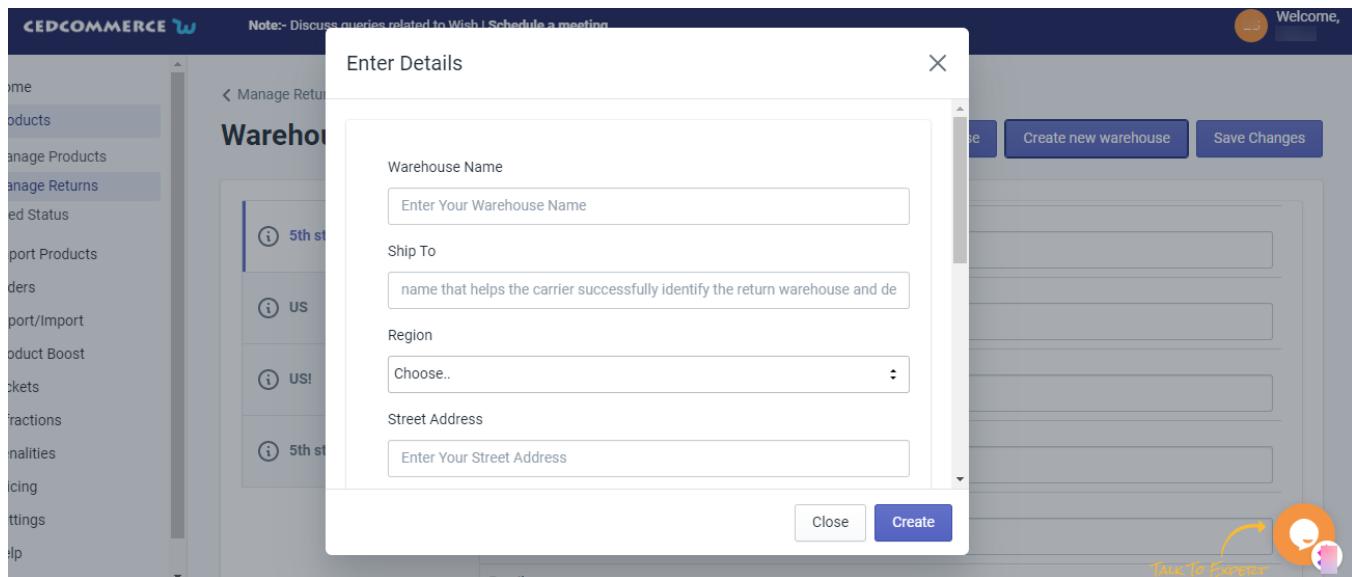
This screenshot is similar to the previous one but focuses on the top right buttons. A red box highlights the 'Fetch Warehouse', 'Create new warehouse', and 'Save Changes' buttons. An arrow points from the left side of the page towards this button bar.

The **Fetch Warehouse** option displays the list of all recently created return warehouses on your store.

While the **Create new warehouse** option enables you to create a new warehouse in your store.

And lastly, the “**Save Changes**” option allows you to save all the recent changes made in the return Warehouse section.

To **Create New Warehouse**, you simply need to click on the given button, a pop-up page will appear on the screen as shown below:



To create a new warehouse, you need to enter the following details in this pop-page-

- **Warehouse name** -The name of the warehouse you wish to create
- **Ship to** – enter the name that helps carrier successfully identify the retain warehouse
- **Region** – choose the desired region for your warehouse
- **Street Address** – enter your new warehouse street address here
- **City** – enter the city name your new warehouse will be
- **Zipcode** – enter the zip code of your new warehouse locality
- **State** – enter the name of the state where your new warehouse is
- **Country** – the country your new warehouse is located
- **Email address** – enter your email address
- **Phone number** – enter your phone number here.

After filling in all the details, click on the “**Create**” button to save the details you’ve provided and create a new warehouse.

4.4. Not-in App products

‘Wish Integration App’ lets you handle all your products that are not in your Shopify store but are listed on the Wish marketplace. You can enable or disable its listing at any point in time with this dashboard.

The app lets you map/link any wish product with your Shopify product. When you map one Wish product with a Shopify product, any update done in Shopify would automatically reflect on wish.

Various products are not listed on Shopify stores because their SKU is different from the SKU on a Wish. You can manage, edit, enable or disable such product listing on Wish.

To map or edit a product, follow these steps:

- Click the ‘**Product**’ menu.
- Click ‘**Not In-App Product**’.

- The ‘Not in-app’ page appears as follows.

ACTIONS	IMAGE	PRODUCT NAME	SKU	INVENTORY	PRICE (USD)	WISH VARIATION ID	MAF
<input type="checkbox"/>		316	CEDCOSS873	1893	0.39	625986d5f434e456b62b9a1c	ENABLED
<input type="checkbox"/>		3161	CEDCOSS1949	1984	0.32	625986d87bc17ba1a5735872	ENABLED
<input type="checkbox"/>		3163	CEDCOSS1951	1889	1.09	625986db1e83f4b7c52b99f	ENABLED

This section contains 3 fields/options:

All: You can see a list of all products, whether enabled or disabled, from wish.com. ‘**Wish Integration App**’ helps you look at all the products your Shopify store doesn’t have.

Enabled: This section shows a list of products that are promoted and visible on wish.com.

Disabled: By clicking on this, you get to see products that are disabled but available on wish.com.

You can also look for a particular product from the search bar by typing its ‘**Title**’ or ‘**Wish variation id.**’ You will need to find the Shopify product before mapping it with the Wish product.

- A list of all products appears. You can see details like image, product name, SKU, Price, wish variation id, size, and color.
- By clicking on the box beside the ‘**Action Tab**,’ you may choose any product or select all products at once and perform bulk action.
- Under the tab ‘**Action**,’ when you click on ‘**Three-dots**.’ The following options will appear:

The screenshot shows the 'Not In App Products' section of the app. On the left is a sidebar with navigation links like Home, Products, Manage Products, etc. The main area has a search bar and a table listing products. One row is expanded to show more details:

ACTIONS	IMAGE	PRODUCT NAME	SKU	PRICE	WISH VARIATION ID	SIZE/COLOR
<input type="checkbox"/>		Kryptonitetest121	wweerrttyy12abab	13.73	6049de801594a3002e93bbe0	Size : abcd Color : -
<input type="checkbox"/>		Pure Fix 700C 40mm Whee...	40mm Mint Green Wheels	137.00	60498f949e3100002560c55f	Size : - Color : Celeste
<input type="checkbox"/>		Pure Fix 700C 40mm Whee...	40mm Dark Blue Wheels	137.00	60498fa50425570029fa9a1e	Size : - Color : Blue
<input type="checkbox"/>		Pure Fix 700C 40mm Whee...	40mm Pink Wheels	137.00	60498fa51594a3002993b929	Size : - Color : Pink
<input type="checkbox"/>		Pure Fix 700C 40mm Whee...	40mm Light Blue Wheels	137.00	60498fa53a69cb0028149781	Size : - Color : Light Blue
<input type="checkbox"/>		Pure Fix 700C 40mm Whee...	40mm Polished Silver Whee...	137.00	60498fa53a69cb002d14977f	Size : -

View SKU: By clicking on the view SKU you can see all the product details.' like seller name brand, parent SKU, description, variants, review status, wish product ID, etc.

The screenshot shows the 'Product Information' page for the product 'Kryptonitetest121'. The left sidebar is identical to the previous screenshot. The main page displays detailed information:

- Wish**: The source platform.
- NAME**: Kryptonitetest121
- BRAND**: N/A
- PARENT SKU**: wweerrttyy12abab
- MAIN IMAGE**: A thumbnail image of the product.
- DESCRIPTION**: When you're a messenger, your ride is your life. If your bike gets jacked, you're not making your runs, not getting paid, and not eating dinner. KryptoniteAkshay's wish
- REVIEW STATUS**: pending
- NUMBER SOLD**: 0
- LAST UPDATED**: 2021-03-11T09:39:54
- WISH PRODUCT ID**: 6049de801594a3002e93bbe0

4.4.1. Map SKU

Sometimes, sellers need to list a product on Wish manually. These products are then not available on the Shopify store, or they may have different product information on the Shopify store. So, sellers can map or link their wish product with existing Shopify products to help automate inventory and status of products on Wish.

Note: The status of the product must be '**Not Uploaded.**'

Steps to Map product

- Go to the ‘Not in the App’ section.
- A list of all Wish products appears on the screen.
- You can search your desired product, which you want to map to a Shopify product.
- Under the action tab, Click on the ‘Three-Dots’ icon.
- Choose ‘Map Product.’

The screenshot shows the CED Commerce app's 'Not In App Products' section. The left sidebar has 'Products' highlighted. The main area shows a table of products with columns for Actions, Image, Product Name, SKU, Inventory, Price (USD), Wish Variation ID, and MAF. A blue arrow points to the 'Map SKU' button in the actions column of a product row.

- A list of products from Shopify stores will appear. The seller can select and choose the product that you want to map with the Wish product. You can also search the product from the search bar by product name or product id.
- Search product and click on ‘Map.’

The screenshot shows the CED Commerce app's 'Not In App Products' section. The left sidebar has 'Products' highlighted. The main area shows a table of products with columns for IMAGE, TITLE, SKU, VENDOR, INVENTORY, PRICE, and ACTIONS. A blue arrow points to the 'Map' button in the actions column of a product row.

- A confirmation message will pop up, and the seller needs to confirm by clicking ‘OK.’

The screenshot shows the 'Map Products' section of the CED Commerce app. A modal window is open, asking for confirmation to map a specific SKU. The 'OK' button in the modal is highlighted with a blue box.

- You will get the confirmation message, and your product is now mapped.

Sync With Wish: This tab appears on the top right of the page and helps you sync the changes with the Wish marketplace.

4.5. Wish Feeds

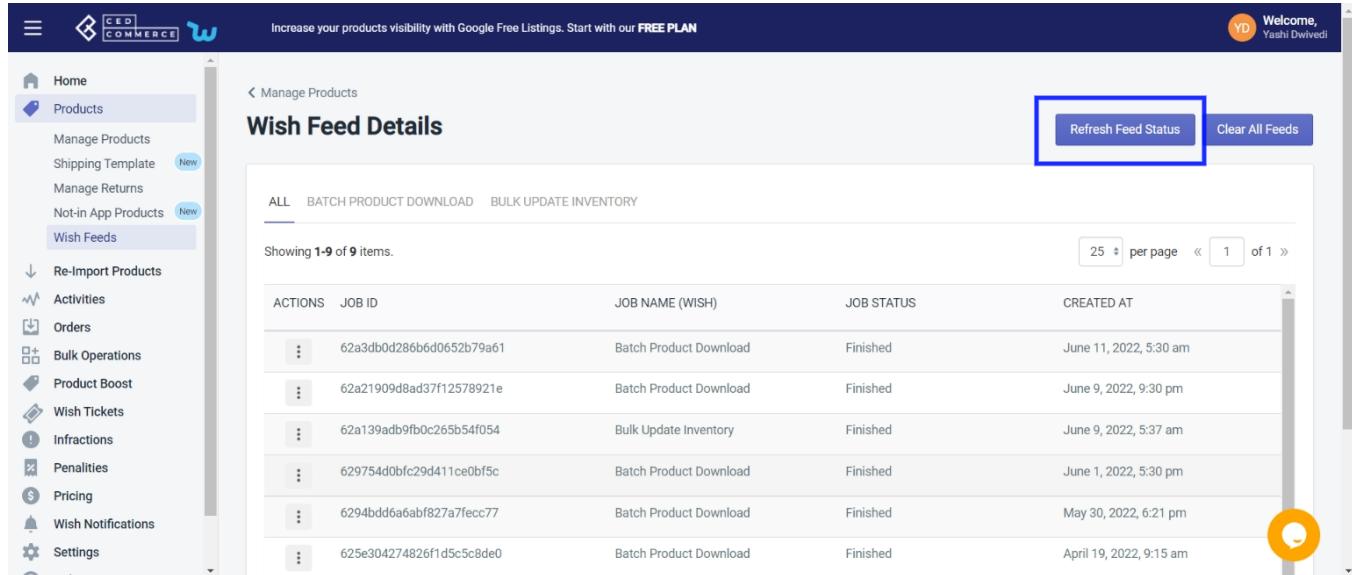
The section enables sellers to obtain the status of actions on each product. From product upload to product information update, whatever action performed on the app, gets reflected at Wish.com. Each product feed over here is listed with its ID, name, status (the date when it was created and the Action performed on that particular product. This section is applicable for Inventory and price updates in bulk via feed.

To view the item feed follow the below steps:

- Go to the **Wish Marketplace Integration App**.
- Click the **Product** menu.
- Click the **Wish Feeds**.

The screenshot shows the CED Commerce app dashboard. The 'Welcome, Yashi Dwivedi' section is displayed. The 'Products' menu item is highlighted with a blue box and labeled '1'. The 'Wish Feeds' menu item is also highlighted with a blue box and labeled '2'.

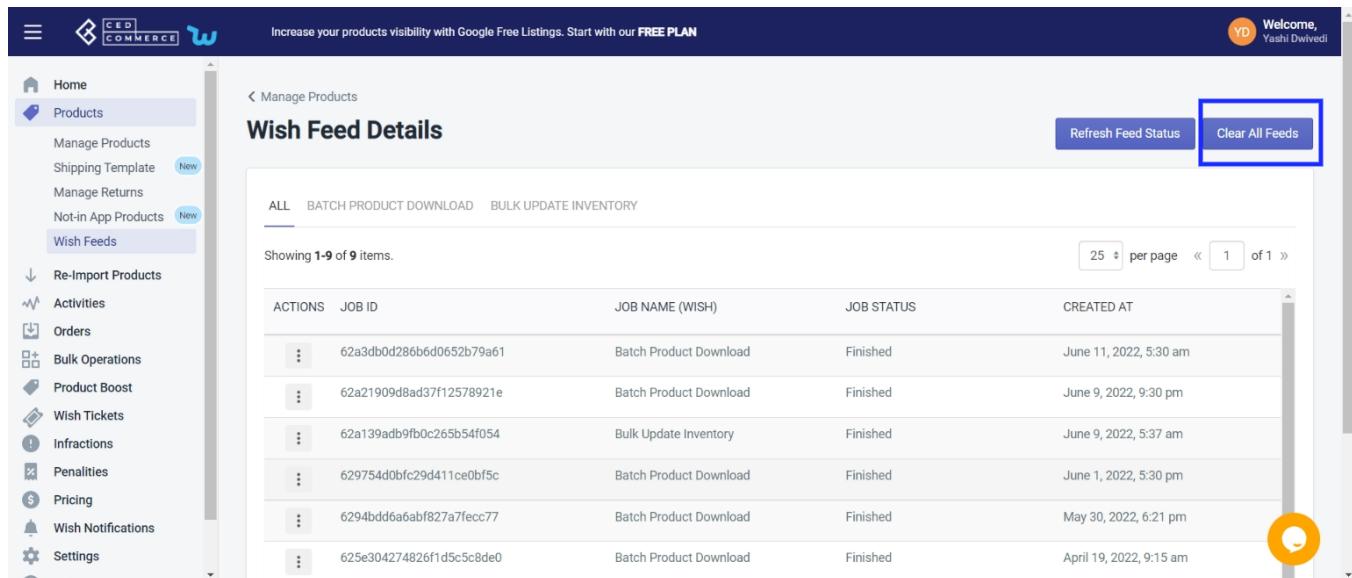
At any point, you can refresh the feed status and view the latest feeds by clicking on the “**Refresh Feed Status**” button.



The screenshot shows the 'Wish Feed Details' page. On the left is a sidebar with various options like Home, Products, and Wish Feeds. The main area shows a table of feeds with columns for Actions, Job ID, Job Name (WISH), Job Status, and Created At. There are two buttons at the top right: 'Refresh Feed Status' (boxed in blue) and 'Clear All Feeds'. The table shows 9 items, all of which are finished.

ACTIONS	JOB ID	JOB NAME (WISH)	JOB STATUS	CREATED AT
⋮	62a3db0d286b6d0652b79a61	Batch Product Download	Finished	June 11, 2022, 5:30 am
⋮	62a21909d8ad37f12578921e	Batch Product Download	Finished	June 9, 2022, 9:30 pm
⋮	62a139adb9fb0c265b54f054	Bulk Update Inventory	Finished	June 9, 2022, 5:37 am
⋮	629754d0bfc29d411ce0bf5c	Batch Product Download	Finished	June 1, 2022, 5:30 pm
⋮	6294bdd6a6abf827a7fecc77	Batch Product Download	Finished	May 30, 2022, 6:21 pm
⋮	625e304274826f1d5c5c8de0	Batch Product Download	Finished	April 19, 2022, 9:15 am

Not just this, you can even clear all feed, not required to be reviewed anymore. All you need is to simply click on the “**Clear all feeds**” button.



This screenshot is identical to the one above, showing the 'Wish Feed Details' page with the same layout and data. The 'Clear All Feeds' button is also boxed in blue at the top right.

ACTIONS	JOB ID	JOB NAME (WISH)	JOB STATUS	CREATED AT
⋮	62a3db0d286b6d0652b79a61	Batch Product Download	Finished	June 11, 2022, 5:30 am
⋮	62a21909d8ad37f12578921e	Batch Product Download	Finished	June 9, 2022, 9:30 pm
⋮	62a139adb9fb0c265b54f054	Bulk Update Inventory	Finished	June 9, 2022, 5:37 am
⋮	629754d0bfc29d411ce0bf5c	Batch Product Download	Finished	June 1, 2022, 5:30 pm
⋮	6294bdd6a6abf827a7fecc77	Batch Product Download	Finished	May 30, 2022, 6:21 pm
⋮	625e304274826f1d5c5c8de0	Batch Product Download	Finished	April 19, 2022, 9:15 am

To view details, click on three dot and see details associated with product.

5. Re- Import Product

The section is meant to import new products from your Shopify store. The “**Import Products**” section is used when you’ve added new products in the Shopify store and want to import them in the “Wish Marketplace Integration App”. The “Import Products” page appears as follows:

Increase your products visibility with Google Free Listings. Start with our [FREE PLAN](#)

- [Home](#)
- [Products](#)
- [Re-import Products](#) 1
- [Activities](#)
- [Orders](#)
- [Bulk Operations](#)
- [Product Boost](#)
- [Wish Tickets](#)
- [Infractions](#)
- [Penalties](#)
- [Pricing](#)
- [Wish Notifications](#)
- [Settings](#)
- [Help](#)
- [Contact Us](#)

Re-import Products

1629 / 20000 product import limit available X

Import Product Options Select import options 2

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Sellers can select the products they want to import in the app and it consists of the following options:

- **All product import:** the store owners can import all the Shopify store products in the app
- **Published product import:** the store owners are allowed to import only those products which are available at the Shopify store front-end.
- **Apply filter for:** the option enables the store owners to import only those products which they want to upload from their Shopify store to the app.

Manage Products

Re-import Products

791 / 10000 product import limit available X

Import Product Options

Select import options

Select import options 2

- [Select import options](#)
- [All products import](#)
- [Published products import](#)
- [Apply filter for](#)

When you choose “**Apply filter for**”, you can choose from four different categories namely –

- **Product Type** – enables you to import products on the basis of “Product Type” assigned in your Shopify Store.
- **Product Vendor** – enables you to import the products on the basis of “Vendor” from your Shopify Store.
- **Smart Collection** – enables you to import the products on the basis of the “Auto Collection” created in your Shopify Store.
- **Collection** – enables you to import the products on the basis of the “Manual Collection” created in your Shopify Store.

The screenshot shows the CEDCOMMERCE app's 'Re-import Products' feature. On the left, a sidebar menu includes 'Home', 'Products', 'Import Products' (which is selected and highlighted in blue), 'Orders', 'Export/Import', 'Product Boost', 'Tickets', 'Infractions', 'Penalties', 'Pricing', 'Settings', 'Help', and 'Contact Us'. The main content area has a header 'Manage Products' and a sub-header 'Re-import Products'. It displays a message '199 / 10000 product import limit available'. Below this is a section titled 'Import Product Options' with a dropdown labeled 'Apply filter for'. A red box surrounds this dropdown and the list of options underneath: 'Product Type', 'Product Vendor', 'Smart collection', and 'Collection'. At the bottom right of the main area is a 'TALK TO EXPERT' button with a circular icon.

For each category, you need to write your desired option and then click on “**Start Import**”

After clicking on ‘Start Import’, you get the following two options:

- **Instant Import:** By this, Import start taking place immediately and within a few minutes, all Shopify product will be imported on the ‘Wish Marketplace Integration app’.
- **Backend Import:** This feature is made to save your time. And after clicking on Backend Import, product import starts and you can see that in the “Activities Section”. Along with that, you can also perform any other operation in the app. After completion of product Import, you will be notified via a popup message.

Note: You can also enable the automatic product to create from the setting section of the App and you can learn more about it here(<https://docs.cedcommerce.com/shopify/wish-marketplace-integration-app-guide/?section=settings-10>)

6. Acti

It lists down all completed and ongoing imports of products. This all-new feature is introduced, where you can start importing the product and without disturbing the ongoing process, you can perform other actions as well.

The screenshot shows the 'Activities' section of the app. On the left, there's a sidebar with navigation links: Home, Products, Re-Import Products, Activities (which is selected and highlighted with a blue border), Orders, Bulk Operations, Product Boost, Wish Tickets, Infractions, Penalties, Pricing, Wish Notifications, Settings, Help, and Contact Us. The main area has two sections: 'Ongoing Activities' (empty) and 'Completed Activities'. The 'Completed Activities' section lists four entries with details like completion date, status, and a 'Remove' button.

Completed at	Status	Action
June 21, 2022, 16:19	csv prepared Successfully	Remove
June 20, 2022, 17:53	csv prepared Successfully	Remove
June 16, 2022, 11:02	csv prepared Successfully	Remove
May 19, 2022, 18:33		Remove

7. Order Section

Whenever a new order is placed on the Wish marketplace, it is instantly fetched on the Wish-Shopify Integration app. The same order is generated for the merchants of the Shopify store to view the details and fulfill them in their native order processing system.

Note: Only the New/Unshipped state orders are imported into the Wish Marketplace Integration app.

Under this section, the admin can access the following two features-

- **Sales**

Order(<https://docs.cedcommerce.com/shopify/wish-marketplace-integration-app-guide/?section=wish-shopify-integration-guide-3>)

: under this tab, you will find all data regarding orders created on Wish.com.

- **Failed**

Order(<https://docs.cedcommerce.com/shopify/wish-marketplace-integration-app-guide/?section=wish-shopify-integration-guide-4>)

: Under this tab, data – order number, reasons for the error, and their date – for all the failed order gets displayed.

7.1. Sales Order

Managing and handling products require a lot of time and patience. Especially when there are a lot of updates coming in daily. The app's "**Sales Order**" page gives you access to modify and edit the status of products and synchronize it on the Wish Marketplace. It is one of the crucial sections of the '**Wish Marketplace Integration**' app. With this section, you can fetch, receive, and process orders from Wish Marketplace to your Shopify integration app.

All new orders created on Wish.com are instantly fetched by the '**Wish Marketplace Integration**' app in the dedicated panel. The app's robust order management system makes the same order on the Shopify store so that you can view the details and fulfill them through the app without taking the pain of visiting the marketplace and fulfilling orders from there and then again coming back to the Shopify store for updating stocks and orders.

It lists each order with – Wish Order ID, Order SKU, Shopify Order Name, Shopify Order ID, Order Date, and then there is action.

Steps to perform bulk operations

- Go to the '**Orders**' section.
- Choose '**Sales order**'.

Welcome, 20k Sh

Check out the recent progress in your store. Click [here](#) to refresh dashboard. Last refresh : 2 hrs 17 mins ago

Orders 1

Sales Orders 2

SKU(s)
8718

Uploaded-SKU(s)	104
Not-uploaded-SKU(s)	8613
Disabled-SKU(s)	1
Rejected-SKU(s)	0

All Products

Orders
634

Un-fulfilled-Orders	110
Fulfilled-Orders	6
Refunded-Orders	3
Failed-Orders	515

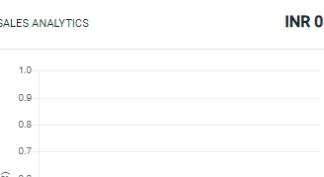
All Orders

To-Do

8613 product(s) products not uploaded kindly upload asap.

SALES ANALYTICS **INR 0**

REVENUE(NR)



This dashboard provides a comprehensive overview of a store's performance. It includes sections for orders, SKU management, and sales analytics. The left sidebar offers navigation through various store management features like products, import, and notifications. The main area displays key metrics such as the number of SKUs (8718) and orders (634), along with detailed breakdowns of each category. A 'To-Do' section highlights pending tasks related to product uploads. The sales analytics chart shows a flat line at zero, indicating no revenue generated so far.

- Select products you want to update or synchronize by clicking on the '**Checkbox**' beside the product name.

- You can also select all products together by clicking on the '**Checkbox**' beside the '**Action**' tab.
 - From the drop-down menu choose any of the following options.

The screenshot shows the CEDCommerce platform's Orders section. On the left, a sidebar lists various categories like Home, Products, Import Products, and Orders. The Orders category is currently selected. Below it, there are sections for Sales Orders, Failed Orders, Bulk Operations, Product Boost, Tickets, Infractions, Penalties, Pricing, Notifications, and Settings. A cookie consent message is visible at the bottom of the sidebar. The main content area is titled 'Orders' and shows a table with columns for Order ID, Status, Name, and Date. A search bar at the top allows filtering by 'Wish Order id'. A pagination bar indicates 25 items per page, showing page 1 of 5. A bulk action dropdown is open over four selected orders, with 'Sync Shipment from Shopify' highlighted.

Update status from Wish: This option helps you to update the order status on the Wish Marketplace. Once the status has been updated on wish.com, a confirmation message displays on the screen.

Sync shipment from Shopify: When you click on '**Sync Shipment**', you can easily update the Shipment information of orders on Wish.com. Once the shipment information is successfully updated, a success message will appear on your screen.

- Click '**Submit**'
- A confirmation window appears displaying that your order(s) status is successfully updated on Wish.

The screenshot shows a confirmation window titled 'Updating Order status from wish.com'. It features a large green checkmark icon and the text '100% PROCESSED.'. Below this, a message says 'Please do not refresh this window'. A progress bar indicates 'Total 1 Order(s) selected'. At the bottom, a yellow box states '1 Variant(s) are already processed.' A 'Back' button is located at the bottom right.

Merchants can also fetch order details.

The screenshot shows the CED Commerce platform interface. On the left, there's a sidebar with various menu items: Home, Products, Import Products, Orders (which is selected), Sales Orders, Failed Orders, Bulk Operations, Product Boost, Tickets, Infractions, Penalties, Pricing, Notifications, Settings, Help, and Contact Us. The main content area is titled 'Orders' and shows a list of 'Sales Orders'. At the top of this list is a button labeled 'Fetch Orders' with a red box around it. Below the button is a search bar with the placeholder 'Wish Order id'. The table below lists 149 items, with the first few rows shown:

ACTIONS	ORDER SKU	WISH ORDER ID	SHOPIFY DETAILS	STATUS	CREATED AT
<input type="checkbox"/>	12345	61013b1a14391704a288e1ca	Id:3934082170943 Name:#1602	New	2021-07-29T11:10:18 UTC
<input type="checkbox"/>	12345	61013b1ba540e303a403fc67	Id:3934085054527 Name:#1609	New	2021-07-29T08:10:19 UTC
<input type="checkbox"/>	12345	61013b1ba540e303a403fc69	Id:3934085447743 Name:#1611	New	2021-07-29T08:10:19 UTC
<input type="checkbox"/>	12345	61013b1a14391704a288e1c8	Id:3934082072639 Name:#1601	New	2021-07-29T08:10:18 UTC
<input type="checkbox"/>	12345	61013b1a14391704a288e1c3	Id:3934080532543 Name:#1597	New	2021-07-29T07:10:18 UTC
<input type="checkbox"/>	12345	61013b1ba540e303a403fc66	Id:3934084956223	New	2021-07-29T06:10:19 UTC

Fetch Order

When you click on the **Fetch Order** button, it means you will be able to fetch new orders from Wish.com to the Wish Integration app. The new orders if available are fetched from Wish.com and are listed on the page and a success message appears. If there are no new orders on Walmart, then the relevant message appears on the page.

You will also find three options adjacent to your Sales Order information:

1.



To View the Current Order Details.

2.



To Ship the order manually.

3.



To Refund order.

4. To view Error orders

Orders

New Shipped Refunded

Search product id, listing id, profile name, sku, vendor, product type, tags

Showing 1-25 of 39 items.

ACTIONS	ORDER SKU	WISH ORDER ID	ORDER NAME (SHOPIFY)	SHOPIFY ORDER ID	CREATED AT
<input type="checkbox"/>	Basket - Nantucket - Cruiser Pannier w...	5fe892bb27beae330841b145	#1476	2806294511679	2020-12-28T13:57:15 UTC
<input type="checkbox"/>	Basket - Nantucket - Cruiser Pannier w...	5fe892bc27beae330841b166	#1491	2806300049471	2020-12-28T12:57:16 UTC
<input type="checkbox"/>	Basket - Nantucket - Cruiser Pannier w...	5fe892bb27beae330841b150	#1482	2806297296959	2020-12-28T12:57:15 UTC

TALK TO EXPERT

To View the Current Order details, do the following steps:

- Scroll down to the required sales order.
- In the respective row of the sales order, click the **View**



icon.

Orders

New Shipped Refunded

Search product id, listing id, profile name, sku, vendor, product type, tags

Showing 1-25 of 39 items.

ACTIONS	ORDER SKU	WISH ORDER ID	ORDER NAME (SHOPIFY)	SHOPIFY ORDER ID	CREATED AT
<input type="checkbox"/>	Basket - Nantucket - Cruiser Pannier w...	5fe892bb27beae330841b145	#1476	2806294511679	2020-12-28T13:57:15 UTC
<input type="checkbox"/>	Basket - Nantucket - Cruiser Pannier w...	5fe892bc27beae330841b166	#1491	2806300049471	2020-12-28T12:57:16 UTC

TALK TO EXPERT

- The page appears as shown in the following figure:

The screenshot shows the CEDCommerce Orders page. On the left sidebar, under the 'Orders' section, 'Sales Orders' is selected. The main content area displays 'Order Information' and 'Product Information' for a specific order. The 'Order Information' table includes columns for ORDER ID (5fe892bb27beae330841b145), ORDER DATE (28-12-2020 13:57:15 UTC), STATUS (APPROVED), DAYS TO FULFILL (4), EXPECTED SHIP DATE (2021-01-02T13:57:15), and other details like SHIPPING PROVIDER, TRACKING NUMBER, and SHIPPING CONFIRMED status (No). The 'Product Information' table lists the product name (Nantucket Cruiser Pannier Basket), product ID (5fe9e28626f5070025ee937a), variation ID (5fe9e28626f5070025ee9379), quantity (1), price (0.91), and shipping cost (3.0). To the right, there are sections for 'Customer Information' (NAME: Wish EPC华东1仓 - 41b145 - CN, ADDRESS: 上海市宝山区共悦路419号 - 41b145, 201901, CN) and 'Order Price' (PRICE: 0.77, SHIPPING: 2.55, TOTAL: 3.32). A yellow arrow points from the 'TALK TO EXPERT' button to the orange 'Talk To Expert' icon.

All the details of the current order appear on this page.

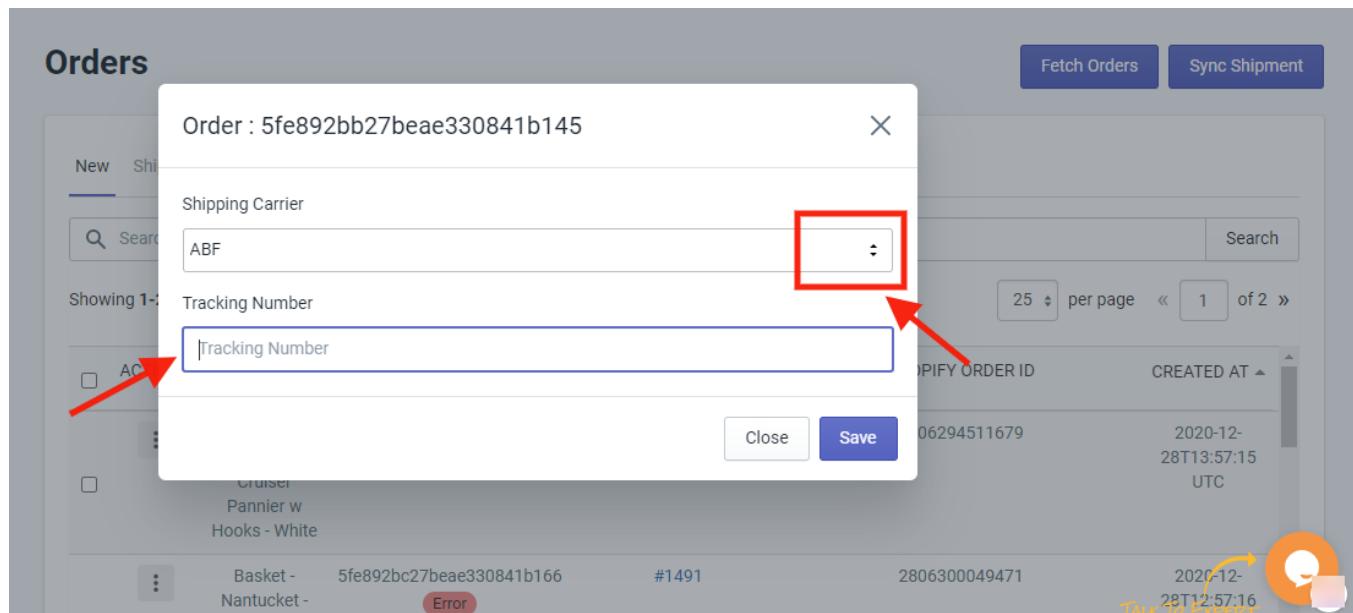
To track **Shipped orders** manually, you need to click on the



icon.

The screenshot shows the Orders page with a list of items. At the top, there are filters for 'New', 'Shipped', and 'Refunded'. Below is a search bar and pagination controls (Showing 1-25 of 39 items, 25 per page, 1 of 2). The main table has columns for ACTIONS, ORDER SKU, WISH ORDER ID, ORDER NAME (SHOPIFY), SHOPIFY ORDER ID, and CREATED AT. For each item, there is a dropdown menu with options: View Order, Ship Order (highlighted with a red box and a red arrow pointing to it), Refund Order, and Error. The first item in the list is a 'Basket - Nantucket -' with ORDER SKU 5fe892bb27beae330841b145, WISH ORDER ID #1476, and SHOPIFY ORDER ID 2806294511679. The 'Ship Order' button for this item also has a red error message bubble next to it. The second item is a 'Pannier w Hooks - White' with ORDER SKU 5fe892bc27beae330841b166, WISH ORDER ID #1491, and SHOPIFY ORDER ID 2806300049471. This row also has an error message bubble next to the 'Ship Order' button. A yellow arrow points from the 'TALK TO EXPERT' button to the orange 'Talk To Expert' icon.

The page will appear as shown in the image below, you need to select the desired shipping carrier from the dropdown list and provide the tracking number of the selected order:



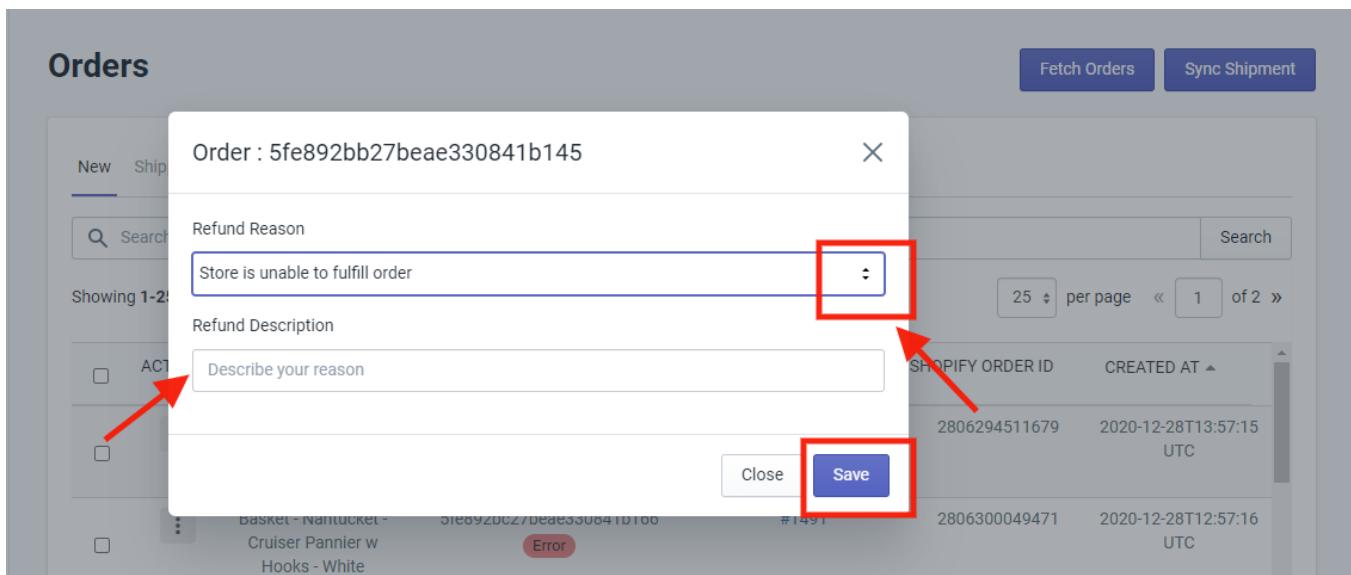
To view Refund Order, Click on the



icon, as shown below:

ACTIONS	ORDER SKU	WISH ORDER ID	ORDER NAME (SHOPIFY)	SHOPIFY ORDER ID	CREATED AT
<input type="checkbox"/>	Basket - Nantucket - Cruiser Pannier w Hooks - White	5fe892bb27beae330841b145	#1476	2806294511679	2020-12-28T13:57:15 UTC
<input type="checkbox"/>	Basket - Nantucket - Cruiser Pannier w Hooks - White	5fe892bc27beae330841b166	#1491	2806300049471	2020-12-28T12:57:16 UTC
<input type="checkbox"/>	Basket - Nantucket - Cruiser Pannier w Hooks - White	5fe892bb27beae330841b150	#1482	2806297296959	2020-12-28T12:57:15 UTC

Once you click on the Refund icon, a pop window appears as shown below, you need to enter Refund reason and Refund Description and click on the "Save" button to proceed:



7.2. Failed Order

The Shopify store owner can view the list of failed Wish orders over here.

To manage the Failed orders

- Go to the **Wish Marketplace Integration App**.
- Click the **Order** menu.
- Click the **failed Order**.
- The **Wish Failed Order Details** page appears.

Orders are not imported from Wish and shown in the Failed Order section due to the following reasons:

- Whenever a seller receives an order for a particular product that is **Out of Stock** in the Shopify store.
- Or, when the **Product SKU** does not exist in the Shopify store or the product SKU is different on Wish and Shopify store in that case orders will not fetch.

Each failed order is listed with Wish Order ID, the reason why it was failed, order date, and actions.

It displayed the list of failed orders under the following tabs-

- **Failed** – displays the list of orders failed due to reasons like Out of stock, etc.,
- **Shipped** – displays the list of orders that were marked shipped directly from Wish but failed due to various reasons.
- **Refunded** – displays the list of orders that were marked refunded.

The screenshot shows the CedCommerce app's interface for managing failed orders. On the left, there's a sidebar with various menu items: Home, Products, Import Products, Orders (which is selected and highlighted in blue), Sales Orders, Failed Orders (also highlighted in blue), Export/Import, Product Boost, Tickets, Infractions, Penalties, Pricing, Settings, Help, and Contact Us. The main content area has a title 'Failed Orders'. Below it is a navigation bar with three tabs: 'Failed' (underlined and highlighted with a red box), 'Shipped', and 'Refunded'. A red arrow points from the text above to the 'Failed' tab. Below the tabs is a search bar with placeholder 'Search Wish order ID' and a 'Search' button. Underneath is a table header with columns: ACTIONS, WISH ORDER ID, REASON, ORDER STATUS, and CREATED ON. The table contains four rows of failed orders, each with a small icon next to the order ID and a more detailed view icon (three dots) for each row. The first order has a reason: {"order": ["Line items is invalid"], "line_items": ["Name can't be blank", "Title can't be blank"]}. The last order in the list has a yellow arrow pointing to its 'View' icon, which is represented by an eye icon. The bottom right corner of the screenshot features a circular orange icon with a white profile of a person's head and shoulders.

ACTIONS	WISH ORDER ID	REASON	ORDER STATUS	CREATED ON
<input type="checkbox"/>	5fe988c7f2e012001cccd24a2	{"order": ["Line items is invalid"], "line_items": ["Name can't be blank", "Title can't be blank"]}	Failed	2020-12-29T03:27:03 UTC
<input type="checkbox"/>	5fe988c7f2e012001cccd24a4	{"order": ["Line items is invalid"], "line_items": ["Name can't be blank", "Title can't be blank"]}	Failed	2020-12-28T19:27:03 UTC
<input type="checkbox"/>	5fe988c7f2e012001cccd24a7	{"order": ["Line items is invalid"], "line_items": ["Name can't be blank", "Title can't be blank"]}	Failed	2020-12-28T17:27:03 UTC
<input type="checkbox"/>	5fe988c7f2e012001cccd24aa	{"order": ["Line items is invalid"], "line_items": ["Name can't be blank", "Title can't be blank"]}	Failed	2020-12-28T23:27:03 UTC

To view the Failed Order details, do the following steps:

- Scroll down to the required failed order.
- In the respective row of the failed order, click the **View**



icon.

Failed Orders

Failed Shipped Refunded

Search Wish order ID Search

Showing 1-25 of 272 items.

ACTIONS	WISH ORDER ID	REASON	ORDER STATUS	CREATED ON
<input type="checkbox"/>	5fe988c7f2e012001ccd24a2	{"order": ["Line items is invalid"], "line_items": ["Name can't be blank", "Title can't be blank"]}	Failed	2020-12-29T03:27:03 UTC
<input type="checkbox"/>	5fe988c7f2e012001ccd24a4	{"order": ["Line items is invalid"], "line_items": ["Name can't be blank", "Title can't be blank"]}	Failed	2020-12-28T19:27:03 UTC
<input type="checkbox"/>	5fe988c7f2e012001ccd24a7	{"order": ["Line items is invalid"], "line_items": ["Name can't be blank", "Title can't be blank"]}	Failed	2020-12-28T17:27:03 UTC
<input type="checkbox"/>	5fe988c7f2e012001ccd24aa	{"order": ["Line items is invalid"], "line_items": ["Name can't be blank", "Title can't be blank"]}	Failed	2020-12-28T19:27:03 UTC

A red box highlights the "View Order" button for the second order (ID: 5fe988c7f2e012001ccd24a4). A red arrow points from this highlighted button to a yellow speech bubble icon containing the text "Order failed".

- The page appears as shown in the following figure:

< View Orders

Orders

Order Information		
ORDER ID	ORDER DATE	STATUS
5fe988c7f2e012001cccd24a2	29-12-2020 03:27:03 UTC	APPROVED
DAYS TO FULFILL	EXPECTED SHIP DATE	WISH EXPRESS
4	2021-01-03T07:27:03	False
SHIPPED ON	SHIPPING PROVIDER	TRACKING NUMBER
NA	NA	NA
TRACKING CONFIRMED		
No		

Product Information		
PRODUCT NAME	PRODUCT ID	VARIATION ID
Park Tool IB-3 Multitool	5fe99c4d67eeee003035902b	5fe99c4d67eeee003035902a
SKU	QUANTITY	PRICE
Tool - Park IB-3 Multitool	98	9.31
SHIPPING COST		
12.0		

Customer Information		
NAME	Wish EPC华东1仓 - cd24a2 - CN	
ADDRESS	上海市宝山区共悦路419号 - cd24a2 上海 201901 CN	
Order Price	 7.91	
SHIPPING	10.2	
TOTAL	1774.78	

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All the details of the failed order will appear on this page.

To cancel the Failed Order on Wish, do the following steps:

- Scroll down to the required failed order.
- In the respective row of the failed order, click the **Cancel** icon.
- A confirmation dialog box appears.
- Click the **OK** button.
- The failed order is canceled.

7.3. Carrier Mapping

The Carrier mapping section helps you link your Shopify carrier with the Wish carrier. Wish accepts only limited shipping carriers and forbids any other carrier service. Most of the time the shipping carrier is available on both Shopify and Wish but has a different name. For example, ZNlogic (on Shopify) & Zinc (on Wish). Due to this,

sellers often face difficulty and get confused about choosing the apt carrier option. It also results in wrong tracking detail as Shopify carriers do not sync with Wish (Wish does not allow any other carrier).

In case you are using a different carrier in your Shopify store, you can easily map it with the available Wish Shipping carriers so that the shipment details can be updated on other platforms.

Steps to map(link) Shopify carrier with Wish carrier

Step 1: Write the Shopify carrier name in the box.

Step 2: Now choose the Wish shipping carrier from the drop-down.

Step 3: Click 'Map Carrier Service'.

Step 4: A confirmation popup appears and your Shopify carrier is now linked with Wish carrier service.

Note: Tracking number must be acceptable by Wish and with the same carrier name.

You can also perform bulk operations, and delete all shipping carriers at once.

To delete all/ some mapped carrier services, click on the 'Check Box' and choose 'Delete Selected Carrier Mapping' from the drop-down menu, then click 'Submit'. After confirmation, the selected shipping carrier would be deleted.

The screenshot shows the CED Commerce app interface for managing carrier mappings. The left sidebar has a 'Carrier Mapping' section selected. The main area displays a table with one item ('1 item'). A red box labeled '1' surrounds the checkbox 'Carriers mapping selected'. A red box labeled '2' surrounds the dropdown menu 'Choose bulk action', which contains 'Choose bulk action' and 'Delete Selected Carrier Mapping'. A blue box labeled '3' surrounds the 'Choose bulk action' button. The table includes a search bar, a per-page selector (25), and a page indicator (1 of 1).

8. Bulk Operations

'Wish Marketplace Integration' allows you to perform multiple bulk operations in one go. Sellers can import products from Shopify stores through CSV and upload one or multiple products at a time. The app also lets you update and upload products by following some simple steps.

It has two sub-sections –

- Product Upload(<https://docs.cedcommerce.com/shopify/wish-marketplace-integration-app-guide/?section=product-upload-4>)
- Product Update(<https://docs.cedcommerce.com/shopify/wish-marketplace-integration-app-guide/?section=product-update-16>)

Note: If you want to add/edit size and colour attributes in your products. You can do so by adding it to your CSV file. Even if the product has no variant on Shopify and you want to add variant products on Wish, just add these variants in a CSV file and import the same.

8.1. Product Upload

Product Upload via CSV

The Product Upload section enables you to upload Shopify products on Wish.com via CSV file. Here you need to follow these two steps-

- Export product
- Import CSV product upload files.

The screenshot shows the 'Product Upload via CSV' section of the CEDCOMMERCE app. On the left sidebar, under 'Export/Import', 'Product Upload' is selected. The main area has two sections: 'Export Product' and 'Import Product Upload Csv File'. In the 'Export Product' section, there's a dropdown menu labeled 'Please select' with three options: 'ENABLED', 'DISABLED', and 'NOT UPLOADED'. Below it is a blue 'Export' button. In the 'Import Product Upload Csv File' section, there's a 'Choose File' button with the text 'No file chosen' and a blue 'Import' button. A note below the import section says: 'After exporting the CSV file, all of the Products(s) you want to upload can be entered in the CSV file and after importing that CSV file all the SKU(s) will be uploaded on wish.com.' At the bottom right, there's a 'TALK TO EXPERT' button with a person icon.

Export Product

The section enables you to export the CSV files on Wish.com in order to upload product SKU(s) on your seller panel. To Export Product via CSV file, you need to select any or all of the given product status-

- **Enabled** – select the CSV file of enabled products
- **Disabled** – select the CSV file of disabled products
- **Not Uploaded** – select the CSV file of products that are not uploaded

This screenshot is identical to the one above, but with a red arrow pointing to the 'Please select' dropdown in the 'Export Product' section, highlighting the status selection area.

Import Product Upload CSV file

Once you've exported the CSV file, you can add the SKU(s) of all the products you wish to upload on Wish.com in the CSV file.

After that, all you need to do is to add the CSV file here, by clicking on the "Choose file" option as given in the

image below and click on “Import”. All the SKU(s) of newly uploaded products will automatically be uploaded on Wish.com.

Product Upload via CSV

Export Product
Export csv file to upload SKU(s) on wish.com.

Please select
ENABLED
DISABLED
NOT UPLOADED

Import Product Upload Csv File
After exporting the CSV file, all of the Products(s) you want to upload can be entered in the CSV file and after importing that CSV file all the SKU(s) will be uploaded on wish.com.

Choose File No file chosen
Import

8.2. Product Update

Wish Marketplace Integration’ allows you to perform multiple bulk operations in one go. If there is any change needed in the title, description, MSRP, or anything, you don’t need to do it one by one, for each product.

With the Bulk operation feature, you can simply download CSV files, make edits in one go, and re-upload products on Wish in a few minutes.

This feature by Cedcommerce is introduced to save sellers from repetitive and redundant tasks and give sellers the freedom to edit product listings at ease.

To upload the products in bulk you need to follow the steps given below:

1. Go to the “**Bulk Operation**”.
2. Click on **Product Update**.
3. From the drop-down menu choose between “Product variant & Update product”
4. Then select “**Product status**” i.e. enabled/ disabled or not uploaded.
5. Now you need to export the format of the file by clicking on “**Export**”.
6. Make necessary changes in the exported CSV file and save it.
7. Now import that updated CSV file on the app from the “**Import**” button. As a result, all the details in the CSV get updated on the app.

Update Product Information

Export Product Information

Get csv of all main products (excluding variants) to update the information. Just select products status and click on Export.

Choose any one
Please select
Export

Import Updated Product Csv File

After updation in csv you can import it here. Just browse your file and click on Import. All the changes will be shown on app and on Wish too.

Choose File No file chosen
Import

Export product information – You can export any product's info from here. All you need is to choose-

- Options- “Update Product” or “Update Variant”
- Choose – “Enabled”, “Disabled” and “Not uploaded” options.
- And lastly, click “Export.”

Update Product Information

Export Product Information

Get CSV of all main products to update the information. Just select products status and click on Export.
Note: If you don't want to update any product then you can simply remove those products from CSV file.

1. You are allowed to edit Inventory, Price, Weight, Weight Unit, Length, Width, Height, Size, Color.
2. Select the attribute you want to edit that will only be imported in CSV.
3. Any changes in the Product Id, Variant Id and SKU will not be considered

3. Update Variant
4. Not Uploaded
5. SKU & Color
6. Export

Import Updated Product CSV File

After updation in CSV you can import it here. Just browse your file and click on Import. All the changes will be shown on app.

7. Browse... No file selected
8. Import

After update save the file and then import it

Note: If you don't want to update any product then you can simply remove those products from the CSV file.

Product Id can't be changed.

9. Product Boost

The app is compatible with the Product Boost feature. It has a separate section to create ProductBoost campaigns and keep track of all the campaigns.

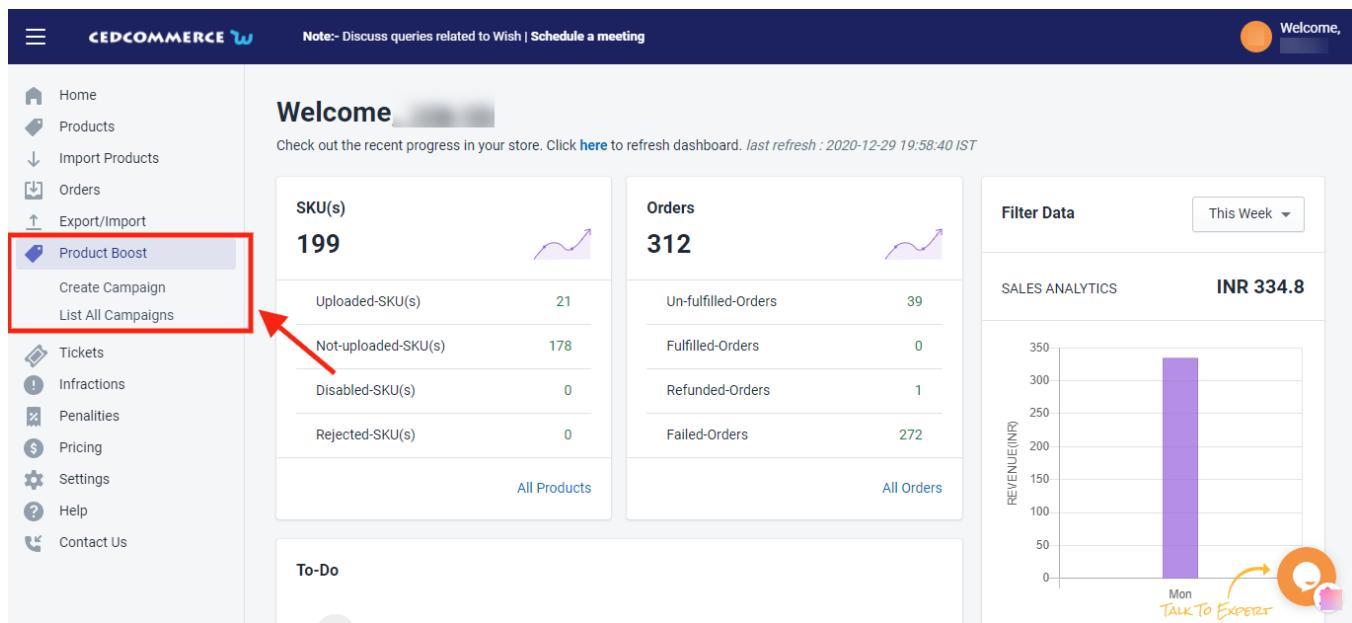
The ProductBoost feature helps you in promoting products across the marketplace. It is Wish's native advertising tool for merchants. It is meant to promote your best products. Combined with the state-of-the-art optimization algorithm of Wish, the ProductBoost feature increases the exposure of your products and get them in front of millions of customers who are most likely to buy them.

Role of ProductBoost-

- Boosted products earn higher rankings if they are relevant to Wish customers.
- ProductBoost means high quality and engaging listings, holding eligibility for more impressions throughout the campaign.
- It also optimizes the cost of impressions for your campaigns and promotes your products.

Sellers opted for ProductBoost can perform the following two tasks-

- **Create**
[campaign](https://docs.cedcommerce.com/shopify/wish-marketplace-integration-app-guide/?section=create-campaigns)(<https://docs.cedcommerce.com/shopify/wish-marketplace-integration-app-guide/?section=create-campaigns>)
 - The tab enables you to create ProductBoost campaigns
- **List all**
[campaigns](https://docs.cedcommerce.com/shopify/wish-marketplace-integration-app-guide/?section=list-all-campaigns)(<https://docs.cedcommerce.com/shopify/wish-marketplace-integration-app-guide/?section=list-all-campaigns>)
 - The tab list the complete list of campaigns over here.



The screenshot shows the CedCommerce dashboard interface. On the left, there's a sidebar with various menu items: Home, Products, Import Products, Orders, Export/Import, Product Boost (which is highlighted with a red box and has an arrow pointing to it), Create Campaign, List All Campaigns, Tickets, Infractions, Penalties, Pricing, Settings, Help, and Contact Us. The main area is titled "Welcome" and displays several metrics: SKU(s) 199, Orders 312, Uploaded-SKU(s) 21, Not-uploaded-SKU(s) 178, Disabled-SKU(s) 0, Rejected-SKU(s) 0, Un-fulfilled-Orders 39, Fulfilled-Orders 0, Refunded-Orders 1, Failed-Orders 272. Below these are buttons for "All Products" and "All Orders". To the right, there's a "SALES ANALYTICS" section showing a bar chart for revenue (INR 334.8) from Monday, with a "TALK TO EXPERT" button below it. At the top, there's a note: "Note:- Discuss queries related to Wish | Schedule a meeting".

9.1. Create Campaign

This subsection allows you to create a ProductBoost campaign by filling in basic campaign details, choosing products for promotion, and setting the desired budget.

The screenshot shows the 'Create Campaign' interface. On the left, a sidebar menu includes 'Home', 'Products', 'Import Products', 'Orders', 'Export/Import', 'Product Boost' (which is selected and highlighted with a red box), 'Create Campaign' (which is also highlighted with a red box), 'List All Campaigns', 'Tickets', 'Infractions', 'Penalties', 'Pricing', 'Settings', 'Help', and 'Contact Us'. The main content area has a title 'Create Campaign' and a sub-section 'Campaign Basics' with three options: 'Select Products', 'Set a budget', and 'Intense Boost' (with a dropdown set to 'No'). Form fields include 'Campaign Name *' (placeholder 'Enter Your Camapign Name'), 'Start Date(mm-dd-yyyy) *' (placeholder 'Enter Your Camapign Start Date'), 'End Date(mm-dd-yyyy) *' (placeholder 'Enter Your Camapign End Date'), 'Auto Renew *' (dropdown set to 'Yes'), and 'Enable Intense Boost' (dropdown set to 'No'). A note below says 'It allows campaigns to receive premium impressions faster.' A 'Save' button is in the top right corner.

How to create a ProductBoost campaign?

To create a campaign for ProductBoost, sellers need to

- Log into your Wish Integration App's admin panel
- Go to the “**ProductBoost**” tab on the left-side menu option
- Click on the tab and choose the “**Create a campaign**” option
- Now, you will be redirected to the Create a campaign page as shown in the image below
- In the “**Campaign Basics**” options, you need to fill in the campaign name, its start & end date, and you have to enable or disable Auto-renew and Intense Boost options.

The screenshot shows the 'Create Campaign' interface. The sidebar and main form are identical to the previous screenshot, but with several red annotations: a large red box surrounds the 'Campaign Basics' section, and two red arrows point to specific fields: one arrow points to the 'Auto Renew *' dropdown (which is set to 'Yes'), and another arrow points to the 'Enable Intense Boost' dropdown (which is set to 'No'). A 'Save' button is in the top right corner.

Note: Before you create a campaign on the app, make sure to join the program from the Wish merchant center.

- Next, you need to select the products which you wish to include in your campaign for promotion. For that, click on the “**Product**” tab, a list of product sheets will appear on your screen as shown in the image below.

The screenshot shows the 'Create Campaign' page. On the left, there's a sidebar with various options like Home, Products, Import Products, Orders, Export/Import, Product Boost, Create Campaign, List All Campaigns, Tickets, Infractions, Penalties, Pricing, Settings, Help, and Contact Us. The 'Product Boost' option is selected. The main area has a title 'Create Campaign' and a 'Save' button. Below it, there are two sections: 'Campaign Basics' and 'Select Products'. The 'Select Products' section is highlighted with a red box. To its right is a list of products with checkboxes next to them. At the bottom right of the page is a yellow 'TALK TO EXPERT' button.

- You need to tick the boxes of products you wish to promote and “Save” the changes.
- The third and the last step to creating a ProductBoost campaign is to set a budget. On clicking on the “Set a budget” option you will be provided with two options as given below.

The screenshot shows the 'Create Campaign' page. The 'Set a budget' section is highlighted with a red box. Two arrows point from this section to specific input fields: one to a field labeled 'USD Enter Your Campaign Budget' and another to a dropdown menu labeled 'Add budget regularly'. The dropdown menu has 'No' selected. At the bottom right of the page is a yellow 'TALK TO EXPERT' button.

The “How much budget would you like to set” allows you to enter a set amount for your campaign. And the “Add Budget regularly” option indicates that whether you wish to update your campaign budget regularly or not.

9.2. List all Campaigns

The section displays the complete list of all the ProductBoost campaigns which you have created directly on Wish.com. You can click on “fetch campaigns” to get all the details.

The screenshot shows the CedCommerce Wish Marketplace Integration App interface. On the left, there's a sidebar with various navigation options: Home, Products, Import Products, Orders, Export/Import, Product Boost (which is selected), Create Campaign, List All Campaigns (highlighted with a red box and a red arrow), Tickets, Infractions, Penalties, Pricing, Settings, Help, and Contact Us. The main content area is titled 'List of Product Campaigns'. It includes a search bar, a table with columns for Actions, Campaign ID, Campaign Name, Campaign State, Max Budget, and Auto Renew, and a footer with pagination and a 'Fetch Campaigns' button. In the bottom right corner, there's a 'Talk To Expert' button with a yellow arrow pointing to it.

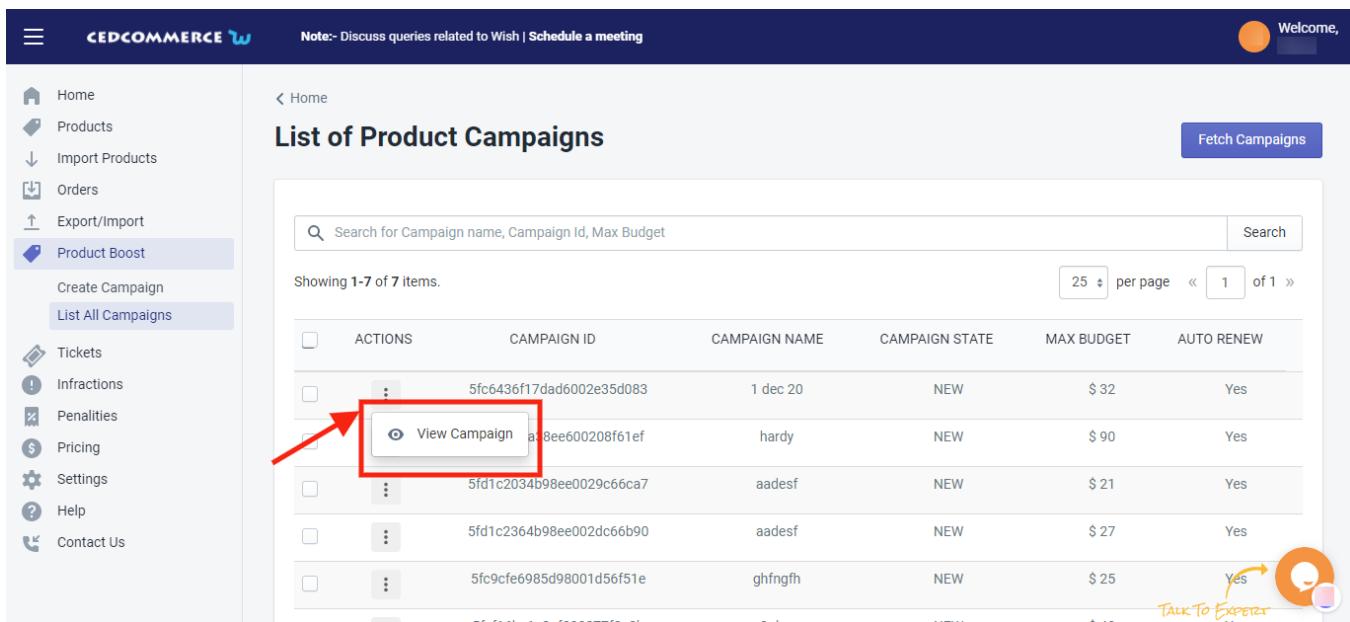
ACTIONS	CAMPAIGN ID	CAMPAIGN NAME	CAMPAIGN STATE	MAX BUDGET	AUTO RENEW
<input type="checkbox"/>	5fc6436f17dad6002e35d083	1 dec 20	NEW	\$ 32	Yes
<input type="checkbox"/>	5fe993fba38ee600208f61ef	hardy	NEW	\$ 90	Yes
<input type="checkbox"/>	5fd1c2034b98ee0029c66ca7	aadesf	NEW	\$ 21	Yes
<input type="checkbox"/>	5fd1c2364b98ee002dc66b90	aadesf	NEW	\$ 27	Yes
<input type="checkbox"/>	5fc9cfe6985d98001d56f51e	ghfngfh	NEW	\$ 25	Yes
<input type="checkbox"/>	5fc9cfe6985d98001d56f51e	ghfngfh	NEW	\$ 25	Yes

Each ProductBoost campaign carries this information-

- **Campaign ID** – each campaign is allotted with a Unique Identification Number on Wish which you can see here
- **Campaign name** – Each campaign is given a name and you can find it here
- **Maximum budget** – Sellers set a budget for each of ProductBoost campaign(s) and the maximum allotted budget of that campaign is mentioned under this tab. You can check the max budget which you have set on Wish.com
- **Campaign State** -the state resembles that whether the campaign is active or not on Wish
- **Auto-renew** – Here you will find the option that you want to auto-renew the campaign or you want to do it manually
- **Actions** – the tab list the actions taken for the campaigns

Now, if you want to view current details of any ProductBoost campaign, you need to follow these steps-

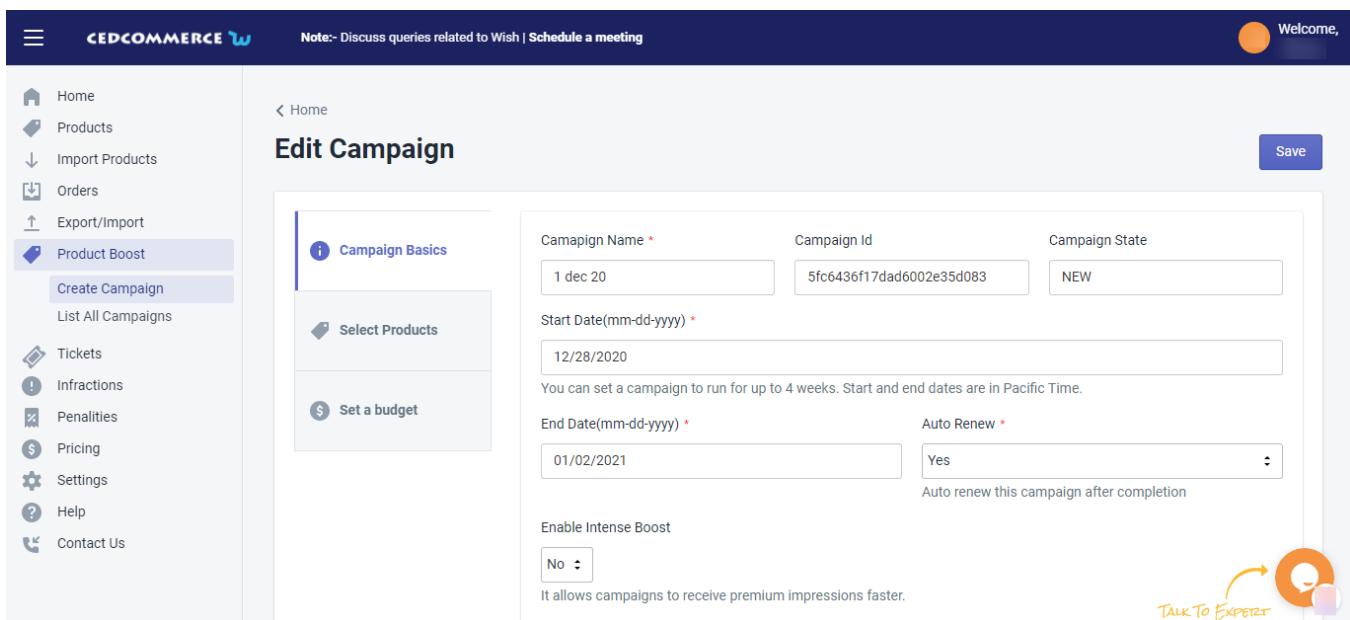
- Scroll down to the required ProductBoost campaign.
- In the respective row of the campaign, click the View(eye) icon.



The screenshot shows the 'List of Product Campaigns' page. On the left is a sidebar with various navigation options. The 'Product Boost' section is currently selected. The main area displays a table of campaigns with columns for Actions, Campaign ID, Campaign Name, Campaign State, Max Budget, and Auto Renew. One specific row is highlighted with a red box, and a red arrow points to the 'View Campaign' button next to it. In the bottom right corner of the main area, there is a 'TALK TO EXPERT' button with a circular icon.

ACTIONS	CAMPAIGN ID	CAMPAIGN NAME	CAMPAIGN STATE	MAX BUDGET	AUTO RENEW
<input type="checkbox"/>	5fc6436f17dad6002e35d083	1 dec 20	NEW	\$ 32	Yes
<input type="checkbox"/>	a8ee600208f61ef	hardy	NEW	\$ 90	Yes
<input type="checkbox"/>	5fd1c2034b98ee002dc66ca7	aadesf	NEW	\$ 21	Yes
<input type="checkbox"/>	5fd1c2364b98ee002dc66b90	aadesf	NEW	\$ 27	Yes
<input type="checkbox"/>	5fc9cfe6985d98001d56f51e	ghfngfh	NEW	\$ 25	Yes
<input type="checkbox"/>	5fc9cfe6985d98001d56f51e	ghfngfh	NEW	\$ 25	Yes

- The page appears as shown in the following figure:



The screenshot shows the 'Edit Campaign' page. The sidebar on the left has the 'Product Boost' section selected. The main area contains three tabs: 'Campaign Basics' (selected), 'Select Products', and 'Set a budget'. The 'Campaign Basics' tab displays fields for Campaign Name (1 dec 20), Campaign ID (5fc6436f17dad6002e35d083), Campaign State (NEW), Start Date (12/28/2020), End Date (01/02/2021), and Auto Renew (Yes). A note says 'Auto renew this campaign after completion'. In the bottom right corner of the main area, there is a 'TALK TO EXPERT' button with a circular icon.

- All the details of the current campaign appear on this page.
- Click the Close button to close the current page.

In the top-right corner of the List of Product Campaigns, you will find the “Fetch Campaign” tab.

The screenshot shows the 'List of Product Campaigns' page. On the left is a sidebar with various tabs: Home, Products, Import Products, Orders, Export/Import, Product Boost (which is selected), Create Campaign, List All Campaigns, Tickets, Infractions, Penalties, Pricing, Settings, Help, and Contact Us. The main area has a search bar and a table showing 7 items. The table columns are: ACTIONS, CAMPAIGN ID, CAMPAIGN NAME, CAMPAIGN STATE, MAX BUDGET, and AUTO RENEW. The last row of the table has a 'TALK TO EXPERT' button with a yellow arrow pointing to it.

Whenever you wish to see the recent updates or campaigns created on Wish.com, you can click on this tab and get the complete details of recent updates made related to the ProductBoost campaign

10. Wish Tickets

Fetch Ticket: You can get the latest tickets or any recent update related to any Ticket(s) fetched from Wish.com on your panel by clicking on the “Fetch Tickets” tab.

The screenshot shows the 'Tickets' page. The sidebar has the 'Tickets' tab selected. The main area has a 'Fetch Tickets' button with a red arrow pointing to it. Below it are tabs for POST PURCHASE TICKETS, PRE PURCHASE QUESTIONS, and POST CUSTOMER SUPPORT QUESTIONS. The table shows 25 items out of 437. The table columns are: TICKET ID, CREATION DATE, LAST UPDATE DATE, USER NAME, and ACTIONS. The last row of the table has a 'TALK TO EXPERT' button with a yellow arrow pointing to it.

The page lists all the tickets that are generated for issues on the Wish marketplace. Once a customer places an order on Wish, they can contact the sellers about their order by opening a ticket. This feature fosters consumer-merchant trust, gives customers confidence while making purchases, and enhances the whole customer

experience.

The tickets are listed in three different tabs:

TICKET ID	CREATION DATE	LAST UPDATE DATE	USER NAME	ACTIONS
5f59c143e10bec03502bca37	10-09-2020 06:01:39 UTC	11-09-2020 06:01:40 UTC	Koko Wish	
5f59c143e10bec03502bca3a	10-09-2020 06:01:39 UTC	11-09-2020 06:01:40 UTC	Koko Wish	
5f59c143e10bec03502bca3d	10-09-2020 06:01:39 UTC	11-09-2020 06:01:40 UTC	Koko Wish	
5f59c143e10bec03502bca40	10-09-2020 06:01:39 UTC	11-09-2020 06:01:40 UTC	Koko Wish	
5f59c143e10bec03502bca43	10-09-2020 06:01:39 UTC	11-09-2020 06:01:40 UTC	Koko Wish	
5f59c143e10bec03502bca45	10-09-2020 06:01:39 UTC	11-09-2020 06:01:40 UTC	Koko Wish	
5f59c143e10bec03502bca47	10-09-2020 06:01:39 UTC	11-09-2020 06:01:40 UTC	Koko Wish	

POST PURCHASE TICKETS: All the tickets raised for initiating a return or refund for the product or reporting defective, damaged, or missing items are listed under this tab.

PRE-PURCHASE QUESTIONS: This section covers a complete list of questions asked by the customer, like product size or color or any other general questions.

POST CUSTOMER SUPPORT QUESTIONS: This section covers all the questions asked by customers after they have purchased the product like

- Changing a product (size, color, etc.) post-order.
- Removing an item from their order.
- Changing the shipping address.
- Inquiring about the status of their order.
- Requesting tracking/shipping information.

Note: The Wish Customer Support Team will only intervene in a customer service matter if the issue cannot be or has not already been resolved by the merchant.

You can perform multiple actions through the list of tickets by clicking on the “View” icon under the “action” tab.

Tickets

Showing 1-25 of 437 items.

TICKET ID	CREATION DATE	LAST UPDATE DATE	USER NAME	ACTIONS
5f59c143e10bec03502bca37	10-09-2020 06:01:39 UTC	11-09-2020 06:01:40 UTC	Koko Wish	
5f59c143e10bec03502bca3a	10-09-2020 06:01:39 UTC	11-09-2020 06:01:40 UTC	Koko Wish	
5f59c143e10bec03502bca3d	10-09-2020 06:01:39 UTC	11-09-2020 06:01:40 UTC	Koko Wish	
5f59c143e10bec03502bca40	10-09-2020 06:01:39 UTC	11-09-2020 06:01:40 UTC	Koko Wish	
5f59c143e10bec03502bca43	10-09-2020 06:01:39 UTC	11-09-2020 06:01:40 UTC	Koko Wish	
5f59c143e10bec03502bca45	10-09-2020 06:01:39 UTC	11-09-2020 06:01:40 UTC	Koko Wish	
5f59c143e10bec03502bca47	10-09-2020 06:01:39 UTC	11-09-2020 06:01:40 UTC	Koko Wish	
5f59c143e10bec03502bca49	10-09-2020 06:01:39 UTC	11-09-2020 06:01:40 UTC	Koko Wish	

General information

- Ticket section> action> General information.

Ticket

General Information

Ticket Detail

Ticket Id	5f59c143e10bec03502bca37
Open Date	10-09-2020 06:01:39 UTC
Last update date	11-09-2020 06:01:40 UTC

Transaction Detail

Transaction Id	5f59c144e10bec03502bca35
Purchase date	10-09-2020 19:01:40 UTC
Time since purchase	1288 days

Address

Customer Name	Wish EPC华东1仓 - 2bca35 - CN
Street Address1	上海市宝山区共悦路419号 - 2bca35
Street Address2	
City	上海
State	
Zipcode	201901

This section contains general information about the ticket and the order. You can find the date of creation of the ticket, ticket id, and last updated date. Along with this, you can also check the transaction date, id, address, and name of the customer who purchased the product.

Affected items

- Ticket section> action> affected item .

The screenshot shows the 'Ticket' section of the app. On the left, there's a sidebar with various navigation options: Home, Products, Import Products, Orders, Bulk Operations, Product Boost, Tickets (which is selected and highlighted in blue), Infractions, Penalties, Pricing, Notifications, Settings, Help, and Contact Us. The main content area has a header 'Support Tickets' and a sub-header 'Ticket'. On the left side of the main content, there's a vertical menu with 'General Information', 'Affected Items' (which is highlighted with a red box), 'Order Details', and 'Replies'. The 'Affected Items' section contains fields for 'Image' (with a placeholder image of a shoe icon), 'Title', 'SKU', 'Wish Product Id', 'Wish Variation Id', and 'Price'. At the bottom of the page, there's a copyright notice: 'Copyright © 2021 CEDCOMMERCE | All Rights Reserved.'

Under this subsection, you can check all relevant details of the product for which the ticket has been raised, like the image, the product title, SKU, wish product id, wish variation id, and price.

Order details

- Ticket section> action> order details.

This screenshot is similar to the previous one but focuses on the 'Order Details' section. The 'Affected Items' section is still highlighted with a red box. The 'Order Details' section displays detailed information about a product, including its image (a shoe icon), Product ID (5f5b1226a27aef001cffeffc), SKU (17478), Variation (color - grey size - One Size), Cost (83.3), Shipping Cost (0.0), Quantity (1), Total Cost (83.3), Currency Code (USD), and Status (APPROVED).

Further details of the order can be seen under this tab, like cost, quantity, payment mode, and order status.

Replies

- Ticket section> action> replies.

The screenshot shows the CEDCommerce Wish Marketplace Integration App interface. On the left, there's a sidebar with various menu items: Home, Products, Import Products, Orders, Bulk Operations, Product Boost, Tickets (which is selected and highlighted with a red box), Infractions, Penalties, Pricing, Notifications, Settings, Help, and Contact Us. The main content area is titled 'Ticket' and shows a list of messages. The messages are from 'user' and '20kproducts.myshopify.com'. The 'user' message is dated 10-09-2020 06:01:39 UTC and asks if a shirt is light blue or dark blue. The '20kproducts.myshopify.com' message is dated 28-12-2020 15:54:53 UTC and says 'kbjk'. Below the messages is a box labeled 'Add a Reply to this Ticket'.

This section is probably the most helpful section. You can see the question/ complaint made for which ticket has been raised. Also, you can see if any reply has been made or not. If not, you can reply to the ticket by writing in the box provided.

Note: You need to reply with the utmost care, as Wish don't allow you to modify or edit your replies.

11. Infractions

Whenever you list your product on Wish, Wish may detect that the product infringed the intellectual property right of any other seller. In such cases Wish issues infractions/alerts to sellers. This infraction must be addressed by the seller urgently, or Wish may charge a penalty for the same.

The page lists all the infractions imposed or raised on your product over here. All the infractions imposed on your products on Wish.com are listed with Infraction ID, penalty, status, the dates on which they were created, and last updated.

The screenshot shows the CedCommerce Wish Marketplace Integration App interface. On the left, there's a sidebar with various menu items: Home, Products, Import Products, Orders, Bulk Operations, Product Boost, Tickets, Infractions (which is highlighted with a red box), Penalties, Pricing, Notifications, Settings, Help, and Contact Us. The main content area is titled 'Infractions' and has a sub-section 'Fetch Infractions'. Below this is a table with columns: INFRACTION ID, PENALTY, STATUS, CREATED ON, LAST UPDATED, and ACTIONS. A large red box surrounds this table. In the center of the table area is a magnifying glass icon and the text 'Oops! Found Nothing. Try changing the filters or search term.' At the bottom right of the main content area is a 'Talk To Expert' button.

You can either provide brand authorization to sell that product or you can modify your listing.

Moreover, you can even fetch infractions directly from the Wish merchant panel over here by clicking on “Fetch Infractions.”

This screenshot is identical to the one above it, showing the CedCommerce Wish Marketplace Integration App interface. The 'Infractions' menu item is highlighted with a red box. An arrow points to the 'Fetch Infractions' button. The main content area shows the same 'Infractions' page with the 'Fetch Infractions' section and the 'Oops! Found Nothing' message. The 'Talk To Expert' button is also present at the bottom right.

12. Penalties

The seller must do product listing as per the wish policy. Wish may impose a penalty on the seller for a variety of reasons. It can be levied for wrong listing, Product infringement, unresolved query or complaint, any complication in-store or even when manipulated, or doubtful product rating is observed.

Penalties are listed in the following sections:

ALL: Under this section, you can see a list of all penalties imposed on you by Wish.com.

ALL	ORDER	PRODUCT	TICKET	PRODUCT VARIATION	STORE	PRODUCT RATING
Showing 1-6 of 6 items.	25	per page	<<	1	of 1	>>
5fd3db3a22d203438946507	Fine for not fulfilling order 5fcc5c91eacad04eb6cd0138 on time	50 USD	ORDER	01-01-1970 05:30:00 UTC	12-12-2020 02:25:15 UTC	
5fbb2868824b3cd4f048fd7	Fine for not fulfilling order 5fb4158384ffbd43ead05a0b6 on time	50 USD	ORDER	01-01-1970 05:30:00 UTC	23-11-2020 18:30:54 UTC	
5fb2750fc919ceae0730ade6	Fine for not fulfilling order 5faa6f5aec1b3124b5f3709e on time	50 USD	ORDER	01-01-1970 05:30:00 UTC	16-11-2020 18:18:15 UTC	
5fac88a9a8bca90058ac46d0	Fine for not fulfilling order 5fa4cf277226f5124577da94 on time	50 USD	ORDER	01-01-1970 05:30:00 UTC	12-11-2020 06:28:17 UTC	TALK TO EXPERT

ORDER: Wish Charges penalty for late fulfillment of an order or when the order is delayed or is not delivered on time. All such penalties are listed here.

PRODUCT: Wish may charge a penalty from the seller when there is a wrong product listing, infringement of the product, prohibited product listing. All the penalties charged on products are shown under the '**Product**' tab.

TICKET: When any query or issue arises, Wish initially raises tickets for a seller seeking their reply for the concern. The tickets could be raised for any of the following reasons:

- Wrong Listing of products
- Post-purchase support question
- Return or refund of the product
- Defective delivery
- Damaged, or missing product

If these issues are not resolved in the stipulated time frame, Wish charges a penalty from the seller, and all these penalties are listed under the '**Ticket section**'

PRODUCT VARIATION: There might be cases when the main product is listed well but one or the other variant of that product has some issue, in that case, if the issue remains unresolved, Wish would charge a penalty from the seller.

STORE: If any penalty is levied on the store, they are listed under this tab.

PRODUCT RATING: Wish keeps a close eye on product reviews, and strictly prohibits any falsification or manipulation in product reviews and ratings. The section highlights all the penalties raised on sellers for manipulating product reviews and ratings.

To view any recent updates regarding penalties directly from the marketplace, you can click on '**Fetch Penalty**'.

Penalties

Showing 1-6 of 6 items.

PENALTY ID	PENALTY REASON	AMOUNT	RELATED ENTITY TYPE	REVERSED AT	CREATED AT	ACTIONS
5fd3dcb3a22d203438946507	Fine for not fulfilling order 5fcc5c91eacad04eb6c0138 on time	50 USD	ORDER	01-01-1970 05:30:00 UTC	12-12-2020 02:25:15 UTC	
5fbbb2868824b3cd4f048fd7	Fine for not fulfilling order 5fb4158384ffb43ead05a0b6 on time	50 USD	ORDER	01-01-1970 05:30:00 UTC	23-11-2020 18:30:54 UTC	
5fb2750fc919ecae0730ade6	Fine for not fulfilling order 5faa6f5aec1b3124b5f3709e on time	50 USD	ORDER	01-01-1970 05:30:00 UTC	16-11-2020 18:18:15 UTC	
5fac88a9a8bca90058ac46d0	Fine for not fulfilling order 5fa4cf277226f5124577da94 on time	50 USD	ORDER	01-01-1970 05:30:00 UTC	12-11-2020 06:28:17 UTC	

13. Pricing

All the plans are listed here. You can choose any at your convenience that fulfills your need.

Pricing Plan

You can upgrade your plan anytime.

BASIC	STANDARD	PREMIUM
\$29 /month Billed at \$349 per year Choose Plan	\$44 /month Popular Billed at \$529 per year Choose Plan	\$58 /month Billed at \$699 per year Choose Plan
<ul style="list-style-type: none"> ✓ 500 SKU(s) Listings ✓ 100 Orders per Month 	<ul style="list-style-type: none"> ✓ 5000 SKU(s) Listings ✓ 200 Orders per Month 	<ul style="list-style-type: none"> ✓ 20000 SKU(s) Listings ✓ 500 Orders per Month

[View All Features](#)

14. Wish Notifications

With the help of this tab, you can view all wish notifications. You don't need to go and check the Wish app for the same.

Fetch Notification: Click on Fetch notification to receive all the latest Wish notifications in the app.
There are three tabs in Wish Notification

- **All:** All wish notifications are listed here.
- **Viewed:** If you have already seen and viewed the notifications, they are listed here.
- **Unviewed:** After fetching the Wish notification, all new and unread notifications will be displayed here.

Under the Action tab, if you click on the “eye icon”, you will be redirected to the Wish page and now you can take action on the notification.

SERIAL NO	TITLE	MESSAGE	ACTIONS
1	There is a new system update!	Tax Settings Updated: Three municipalities of U.S. state Alaska to become new marketplaces (effective July 1, 2020)	

15. Settings

The **Wish Marketplace Integration** allows you to customize and set preferences for your Shopify store and the Wish store right within the app. As soon as you install the app and import products in the app, you can move to settings to complete all the configurations you need to apply. Here, can make all the necessary changes as per your preferences.

To get to the settings tab, you have to:

- Navigate to the left sidebar of the app. Click on the “**Settings**” button to enter into the options.
- A new window will appear with several different options consisting of several options to configure.

The image is shown below:

After clicking the settings options from the right side of the screen, a page with a list of settings options will open from where you can configure on the Wish Integration app, as shown in the image below:

Section 1: API Configuration-

In the **API Configuration section**, you will find the API details that you have filled in while configuring the app on your Shopify store. The section displays already filled up **Wish Merchant ID**, **the Access Token**, **Token Expire Time**, **Merchant Name**, and **Status**. The API configuration appears as the image shown below:

Settings

To set shipping prices for your warehouses you can set them from **shipping template** section.

API Configuration

- Product Configuration
- Order Configuration
- Warehouse Configuration
- Attribute Configuration
- Currency Configuration

Refresh Token Regenerate Token

Wish Merchant ID	5f44d713977f5600216ffe68
Access Token	9e074bd310034d83ab0bf08fad9b924
Token Expire Time	2021-12-24 23:09:47
Merchant Name	shivamtest10000
Status	ACTIVE

In case your token gets expired from the Wish marketplace, then you can generate a new token by clicking on the **Regenerate Token** button, as shown in the image below:

Settings

Save

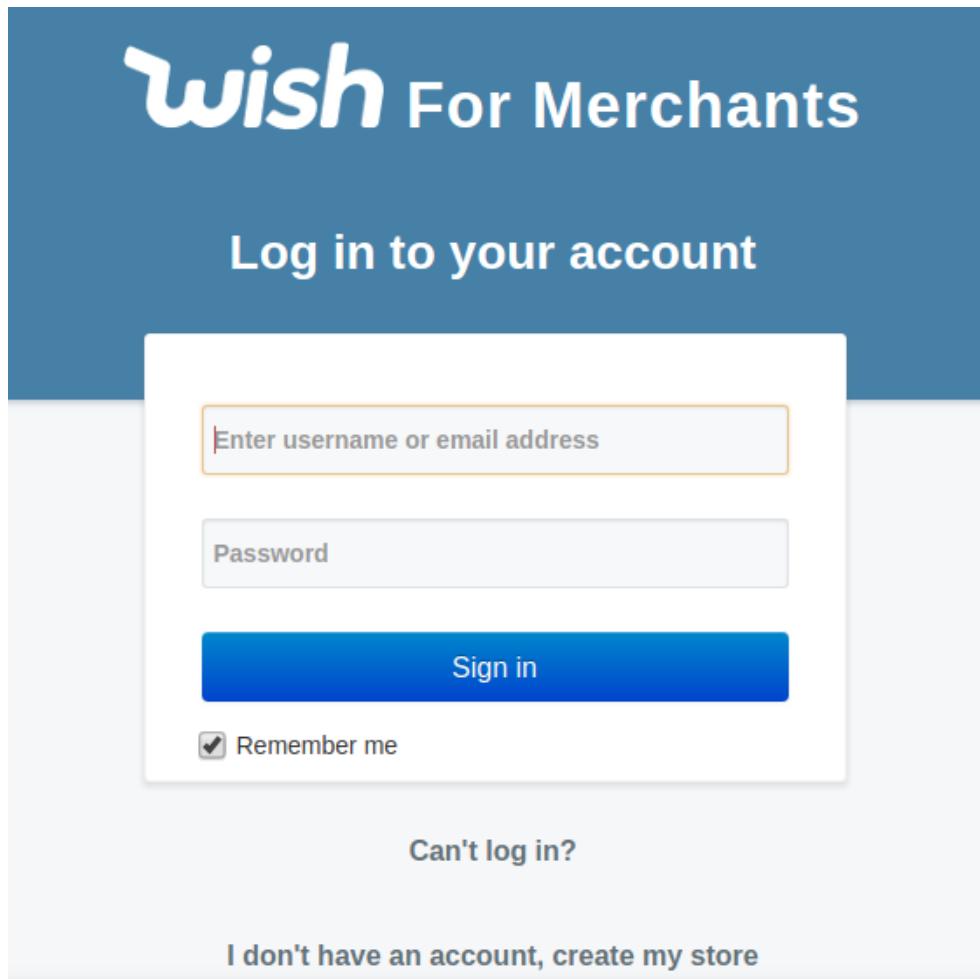
Api Configuration

- Product Configuration
- Order Configuration
- Shipping Configuration

Refresh Token **Regenerate Token**

Wish Merchant ID	5f44d713977f5600216ffe68
Access Token	ab56f78590f5482596115cdd710bd750
Token Expire Time	03-02-2021 15:59:27

When you will click on **generate a token**, you will be redirected to your seller panel wherein you will have to fill up your login details, as shown below:



After filling up the login details, click **Sign in** and a new popup window will appear as shown below:

Request for Permission

Cedcommerce Integration is requesting permissions to have full access to your store

Please ensure you're comfortable with Cedcommerce Integration being able to do the following:

View and modify all your products, including adding and disabling products

View and update all your orders, including marking orders shipped and refunding any order

View and modify all your support tickets

View all notifications and alerts sent to your store

Please confirm you would like to allow Cedcommerce Integration access to your store

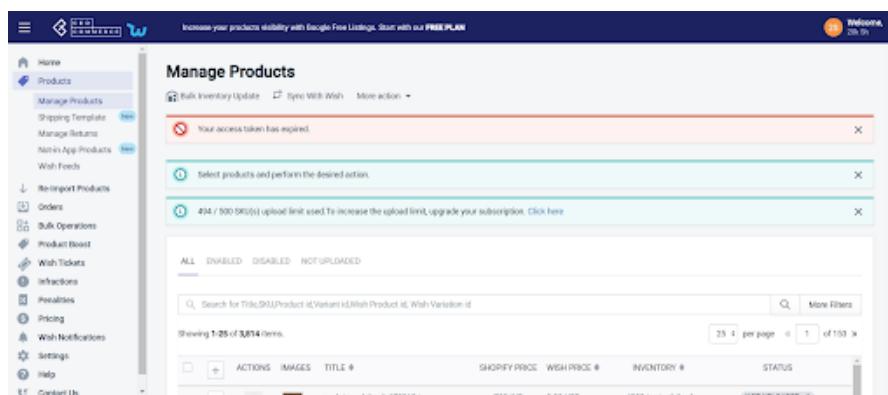
Cancel

Confirm

Click on **Confirm** and you're done. Thereafter checking all the API details, click on **Save**.

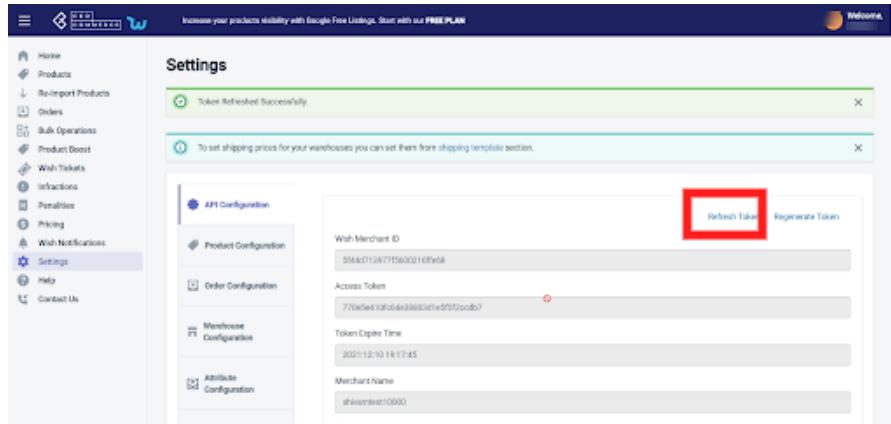
Refresh Token

Sometimes, it may happen that your token gets expired and you fail to perform any task in the "Wish Integration App". And while performing any action you will get the following message.



To resume all the services

- Go to “setting”
- API configuration
- Click on “Refresh Token”
- A confirmation message will pop up.



Section 2: Product configuration

The section covers everything related to product sync, threshold inventory, brand authorization, and custom pricing. It consists of the following-

- **Auto Sync** – Here you can manage attribute synchronization from Shopify to the app. You can tick the given attributes to control the variant product upload from Shopify.
- **Allow product creation** – Whether you want to add a new product in the app automatically or not, the feature facilitates this.
- **Vendor As Brand** - If you want to use your vendor name as a brand name, Select yes. If not, Select No. To help sellers sell better, Wish introduced Brand tagging. Through this, you can get your brand name registered in the Wish Brand directory. And while uploading and listing products you can use your own brand name.
- **Threshold inventory** – You can set a threshold limit for products whenever the inventory limit is equal or below the set limit, your products will show out of stock/sold out on Wish
- **Brand Authorization** – Choose “Yes” if you had submitted a brand reselling authorization document to the Wish marketplace
- **Custom Pricing** – You can customize product prices either in % or fixed value Without making any changes in Shopify, this price will work in between our App and Wish Marketplace.

Settings

Api Configuration

- Product Configuration** (highlighted with a red box)
- Order Configuration**
- Shipping Configuration**
- Warehouse Configuration**
- ...
- Attribute Configuration**
- Currency Configuration**
- Subscription Configuration**

Auto Sync
Manage the product's attribute syncing from Shopify to App. These settings are to confirm that you are managing these pieces of information from Shopify. If you uncheck any option it means, you don't want to manage the particular attribute from Shopify.

Product Sync

Enable

Select All

<input checked="" type="checkbox"/> Title	<input checked="" type="checkbox"/> Image
<input checked="" type="checkbox"/> Description	<input checked="" type="checkbox"/> Product Type
<input checked="" type="checkbox"/> Vendor	<input checked="" type="checkbox"/> Tags
<input checked="" type="checkbox"/> Price	<input checked="" type="checkbox"/> Compare at price (M.S.R.P)
<input checked="" type="checkbox"/> Variant Option	<input checked="" type="checkbox"/> Weight
<input checked="" type="checkbox"/> Weight Unit	<input checked="" type="checkbox"/> Inventory
<input checked="" type="checkbox"/> Inventory Management	<input checked="" type="checkbox"/> Inventory Policy
<input checked="" type="checkbox"/> SKU	

Allow Product Create
Set "No" if you don't want to add new product in our app automatically.

Yes

Create Options

All products from Shopify

Published Products from Shopify

Filter by product type or by vendor

Threshold Inventory
Enter the MINIMUM stock of products (in numeric) below which inventory status is sent as Out-Of-Stock to Wish.

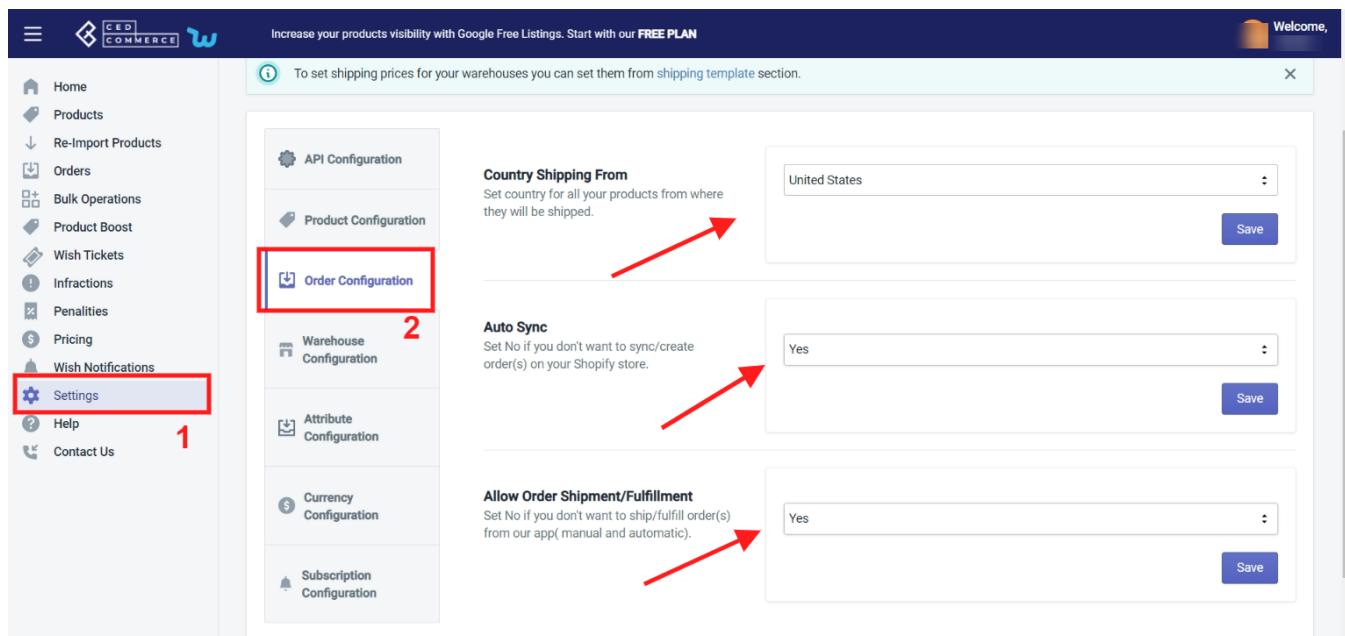
Brand Authorization
Select "Yes", if you have already submitted your brand reselling authorization document to Wish.com.

Custom Pricing
Customize the price of products either in % or fixed value while updating/uploading product on wish.com

Save

Section 3: Order Configuration

The Order configuration setting section will allow you to manage your orders accordingly. The section appears as shown in the following figure:



- **Country Shipping From** - Choose the origin country of the products from where they will be shipped.
- **Auto Sync** – Choose Yes, if you wish to apply the auto-order syncing feature in the Shopify store, This will lead to the automatic creation of Wish orders in your Shopify store from where you can easily ship them.
- **Allow Order Shipment** – Select “Yes” it will allow the shipping information to be fetched to the app and synced to the Wish to ship the order.

Section 4: Warehouse configuration

The Warehouse configuration section enables you to keep track of your warehouse operations, from here you can manage your multiple warehouses on Wish.com

The section comprises-

- **Active warehouse** – From here you can check the number of active warehouses on Wish.com. You can create multiple warehouses directly on Wish.com and after that, you can fetch the data by clicking on “Refresh active warehouses”

The screenshot shows the CEDCommerce app's Settings page. On the left sidebar, under the 'Settings' category, the 'Warehouse Configuration' option is highlighted with a red box and an arrow pointing to it. The main content area is titled 'Warehouse Configuration' and contains sections for 'Active Warehouses' and 'Shopify Inventory Distribution in Warehouse'. In the 'Active Warehouses' section, three warehouses are listed: EXPRESS-AU, EXPRESS-US, and STANDARD. In the 'Shopify Inventory Distribution in Warehouse' section, there is a table for managing inventory allocation across three warehouses. A checkbox 'Allow Overselling Of products' is checked. The table has columns for Priority, Warehouse, and Inventory %. The data is as follows:

PRIORITY	WAREHOUSE	INVENTORY %
1	STANDARD	50
2	EXPRESS-AU	0
3	EXPRESS-US	0

Below the table, there is an 'Inventory Allocated' section with a value of 50. A 'Save' button is located at the top right of the main content area.

- Shopify inventory distribution in Warehouse:** this is the required section and designed to manage the inventory of the products in the multiple warehouses

If you can see below is the 3 active warehouses on Wish, you need to allocate the inventory in each of the warehouses, this inventory allocation would work in percentage, which means you need to distribute the inventories in each of the warehouses that must be in b/w 100%

You can set the priority by swapping the warehouses, as shown in the image below

Note: whenever you will create a new warehouse you need to distribute the inventories and run “update inventory on Wish” to make the products active on Wish.com.

- Countries Available In Warehouse:** From here, you can choose the country from which you want to ship the product and from where the delivery destination is near.

Section 5: Attribute Configuration

Although it is not necessary to map categories and attributes on Wish, you definitely need to map variant product attributes into the **two** mandatory attributes i.e. color and size recommended by Wish. Without that, you cannot upload the products Wish.

If you want to automap your product attribute from Shopify to Wish, select Yes. It will automatically use the Shopify product attribute as the Wish products attribute.

To enable auto-mapping you need to select “**Yes**”.

The screenshot shows the CedCommerce app's 'Settings' page. On the left, a sidebar lists various options like Home, Products, Import Products, Orders, Export/Import, Product Boost, Tickets, Infractions, Penalties, Pricing, Settings (which is selected), Help, and Contact Us. A red box highlights the 'Attribute Configuration' button under the 'Settings' section. The main area has a heading 'Auto Mapping' with a note: 'Set "No" if you don't want to auto map your attributes(color and size.)'. It contains a table with two rows: 'Wish Attribute' (color) and 'Shopify Option' (a dropdown menu), and 'Wish Attribute' (size) and 'Shopify Option' (a dropdown menu). Red arrows point to the 'Shopify Option' fields for both color and size. In the bottom right corner, there is a 'Talk To Expert' button with a Q&A icon.

Attribute Mapping: Then, you will be provided with two main attributes option –

- Colour
- Size

Merchants need to map the other attributes of Shopify in “size” or “color” attributes as Wish accepts only these 2 attributes.

Note: Map all the other attributes other than color in “Size” as Wish has several attribute options in this field

Section 6: Currency configuration

This configuration helps you easily convert your Shopify currency directly into Wish Currency, i.e. all you need to do is provide a conversion amount or you can also fetch the current conversion rate and set it for all products being sold worldwide.

Steps to configure currency settings

- Go to ‘Setting’.
- Choose ‘Currency Configuration’.
- Set your ‘Shopify Store Currency’.
- Set ‘Wish Store Currency’.
- Provide ‘Conversion Rate’ or fetch current conversion rate.
- Now ‘Save’ your setting.
- Now, sell tension-free, without worrying about currency conversion.

The screenshot shows the 'Settings' section of the CedCommerce Wish Integration App. On the left sidebar, 'Settings' is selected. The main area displays 'Shopify Store Currency' set to INR and 'Wish Store Currency' set to USD. A red arrow labeled '1' points to the INR input field. Another red arrow labeled '2' points to the USD input field. A third red arrow labeled '3' points to the 'Currency conversion rate from INR to your Wish store Currency (USD)' input field, which contains '0.014'. A 'Save' button is visible next to the USD field.

Section 7: Subscription Configuration

Here sellers can check different preferences for the email subscription. It means merchants can choose their preferred reasons for what they should be kept updated via email.

Sellers will be getting emails regarding new orders, failed orders, low stock alerts, shipping orders, and so on.

The screenshot shows the 'Email subscription' configuration page. The left sidebar has 'Subscription Configuration' selected. The right panel lists several checkboxes for receiving emails: 'New order' (checked), 'Shipped order' (unchecked), 'Install mail new' (checked), 'Failed order' (unchecked), 'Low stock' (checked), and 'Reinstall mail' (checked). A red arrow points to the 'Install mail new' checkbox. A second red arrow points to the 'Subscription Configuration' section in the sidebar, which is highlighted with a red box.

Tick on the Checkboxes for which you want to receive emails.

And following this, we are done with the **Settings** section of the Wish Integration App.

16. Contact Us

Get in touch with experts and solve your query.

- Select a category for which you want assistance or else you can choose '**Other**'.
- Write your question in the box provided
- Click '**Submit**'.

Note:- Discuss queries related to Wish | Schedule a meeting

Welcome,

Home
Products
Import Products
Orders
Bulk Operations
Product Boost
Tickets
Infractions
Penalties
Pricing
Notifications
Settings
Help

Contact Us

Contact US

How can we help ?

Please select a topic below related to your query. If you don't find what you need, please select "Other"

Product

Message (required)

Write your concern in detail

Contact Us Directly

Email Support
WhatsApp Support
Skype Support
Ticket Support

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TALK TO EXPERT

Someone from the team will get in touch with you at the earliest.