Rue Du Commerce Magento 2 User Guide

by CedCommerce Products Documentation

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1. Overview

Want to sell on Rue du Commerce? Have an overview of this marketplace and Rue du Commerce Magento 2 Integration Extension by CedCommerce.

Founded in 1999, the Rue du Commerce website is one of the pioneers of e-commerce sites in France. The site was first recognized as a leader in the high-tech sector, then expanded its offer while creating its marketplace.

The site now offers more than 3.5 million offers. One of the leaders in non-food e-commerce in France Multispecialist Rue du Commerce offers a very wide range of items of the home and personal equipment: computer, image and sound, telephony, home appliances, home, garden, childcare, toys, sports, fashion, travel, and cultural products.

A subsidiary of the Carrefour group Since 2016, Rue du Commerce is part of the Carrefour Group and participates in the development of the Group's digital and omnichannel strategy.

To help those sellers who have Magento 2 store, CedCommerce brings the Rue du Commerce Magento 2 Integration Extension! Using this extension, sellers can't only sell on Rue du Commerce but can synchronize the product details between their Magento 2 store and Rue du Commerce easily.

Read on the sections and have a glance at the Integration process of the Magento 2 store with RueDuCommerce.

2. Extension Installation

To install the extension,

 Upload and Extract the Rueducommerce package file inside the app/code/Ced/ directory and map the sdk with magento root composer.json file in autoload psr-4 section

"RueDuCommerceSdk\\": "app/code/Ced/RueDuCommerce/rueducommerce-sdk/src/"

 Run the Installation commands: composer dump php -dmemory_limit=5G bin/magento setup:upgrade php -dmemory_limit=5G bin/magento setup:di:compile php -dmemory_limit=5G bin/magento setup:static-content:deploy -f php bin/magento index:reindex php -dmemory_limit=5G bin/magento cache:clean php -dmemory_limit=5G bin/magento cache:flush

3. Retrieving API Key

To start the integration, you need to have the API Key which will be needed while doing the Configuration.

To Retrieve the API Key,

- Go to RueDuCommerce seller panel.
- Login to your seller panel and the dashboard will appears as shown below:





- Click on your profile name as shown in the red box in the above image.
- You will be navigated to page as shown below:

Mes préférences utilisateur

Mot de passe	•	Nom d'utilisateur	
Langue	>	Email *	
Clé API	>	Confirmation *	
		Mot de passe actuel *	
			✓ Sauer

- Click on Clé API as shown in the image above in the red box.
- The section will appear as shown in the image below:

Mes Commandes 👻 Mon Stock 👻 Ma Messagerie Mon Compte 👻 Informations marketing@damon.lu 🔴

Mes préférences utilisateur

Mot de passe	>	Clé API
Langue	>	Clé API
Clé API	>	
		✓ Générer une nouvelle clé

- You may see the API Key in the box and you need to copy it from here to paste in the corresponding box while doing the Configuration.
- You may also regenerate the API Key by clicking on **Générer une nouvelle clé** button below the box in which the API Key can be seen.

4. Configuration Settings

Once you've retrieved the API Key, you may start the Configuration.

To configure the extension,

- 1. Go to your Magento 2 admin panel.
- 2. On the left navigation bar, Click on **RueDuCommerce Integration**. The menu appears as shown below:

RueDuCommerce Integr	ation	×
Products	Extras	
Profile Manager	Help and Support	
Product Listing		
Orders		
Orders Listing		
Failed Orders		
Configurations		
Configuration		
Developer		
Feeds		
Cron Logs		

3. Click on **Configuration**, and you will be navigated to the configuration page as shown below:

6

Configuration		Q 📫 12 -
Store View: Default Config 👻 💡)	Save Config
CEDCOMMERCE ^	Rueducommerce Seller/Developer Settings	\odot
General Settings	Rueducommerce Product Settings	\odot
General Setting	Rueducommerce Order Settings	\odot
	Rueducommerce Cron Settings	\odot

4. Click RueDuCommerce Seller/Developer Settings and the section gets expanded as shown below:

Rueducommerce Seller/Developer Set	ttings	$\overline{\bigcirc}$

Enabled [global]	No	Ŧ

- 5. Under RueDuCommerce Seller/Developer Settings do the following steps:
 - Select **Yes** as the status in the **Enabled**. The section gets expanded as below:

RueDuCommerce Seller/Developer Settings		
Enabled [global]	Yes	¥
Version [store view]	1.0	
Mode [global]	Sandbox	•
Default Service Url [global]	Sandbox API URL	•
Api Key [global]		
Select Store [global]	Default Store View	•
Debug Mode [global]	Yes	•

- In the Version field, the store view version will be displayed.
- In the **Mode**, select the store mode from the option.
- In Default Service Url, select the Live API URL option.
- In the API Key, enter the API Key that you retrieved from the RueDuCommerce seller panel.
- In the Api Key, enter the order Api key.
- In **Select Store**, select the store where you want to export your products to RueDuCommerce Marketplace. In other words, select the store which you want to integrate with RueDuCommerce.
- $\circ~$ In the Debug Mode, select Yes to enable logging, or select No.

0

Now once you're done with this section, click on RueDuCommerce Product Settings which gets expanded as shown below:

RueDu	uCommerce Product Settings	\odot
6	RueDuCommerce Price Settings	
6	RueDuCommerce Inventory Settings	
6	Other Product Settings	

7. Under **RueDuCommerce Product Settings** do the following steps:

• Click on RueDuCommerce Price Settings, and the tab is expanded as:

RueDuCommerce	Product Settings
---------------	------------------

○ RueDuCommerce Price Settings

Product Price [global]	Default Magento Price	•
	Select to send a different product price to	
	RueDuCommerce	

Under RueduCommerce Price Settings, do the following steps:

In the **Product Price** list, select one of the following options:

- a. Increase by Fixed Price: If selected, then the Modify by Fix Price field appears.
- b. Increase by Fixed Percentage: If selected, then the Modify by Percentage Price field appears.

Enter the numeric value to increase the price of the RueDuCommerce, product price by the entered value % of Magento 2 price.

For Example,

Magento 2 price + 5% of Magento 2 price.

Magento 2 Price = 100

Select Increase By Fixed Percentage option

Modify by Percentage Price = 5

100 + 5% of 100 = 100 + 5 = 105

- Thus, RueDuCommerce Product Price = 105
- c. Decrease by Fixed Price: If selected, then the Modify by Fix Price field appears.
- d. Decrease by Fixed Percentage: If selected, then the Modify by Percentage Price field appears.
 - Enter the numeric value to decrease the price of the RueDuCommerce product price by the entered value % of Magento 2 price
 - For Example,
 - Magento 2 price 5% of Magento 2 price.
 - Magento 2 Price = 100

Select Decrease By Fixed Percentage option

```
Modify by Fix Price = 5

100 - 5\% of 100 = 100 - 5 = 95

Thus, RueDuCommerce Product Price = 95

Now Click on the tab RueDuCommerce Inventory Settings and the following steps:
```

RueDuCommerce Inventory Settings Set Inventory on Basis of Threshold Enable . [global] Choose yes to send inventory on rueducommerce by condition Inventory Threshold Value [global] Set inventory quantity on which lesser and greater condition can control. Send Inventory for Lesser Than **Threshold Case** [global] Send Quantity to RueDuCommerce for those products, whose inventory is LESSER than the inventory threshold. Send Inventory for Greater Than Threshold Case [global] Send Quantity to RueDuCommerce for those products, whose inventory is GREATER than the inventory threshold.

Under RueDuCommerce Inventory Settings do the following steps:

In the **Set Inventory on Basis of Threshold** list, select the **Enable** option if required to set the inventory based on a threshold.

In the Inventory Threshold Value box, enter the required value.

In the Send Inventory for Lesser Than Threshold Case box, enter the required value.

In the **Send Inventory for Greater Than Threshold Case** box, enter the required value. Now click on **Other Product Settings** tab and do the following steps:



○ Other Product Settings

Under Other Product Settings, do the following steps:

In **Attributes to Skip Validation**, select the attributes from the list that you want to skip for validation.

In Use Parent Product Info., select the attributes from the configurable parent product.

In Merge Parent Product Images, select Yes if you want to merge the image.

In **Upload Config as Simple**, select **Yes** if you want to upload a configurable product as simple.

Click on **RueDuCommerce Order Settings** and the section will get expanded as shown below:

 \odot

RueDuCommerce Order Settings

RueDuCommerce Order Id Prefix [global]]
	Prefix for RueDuCommerce Increment ID		
Order Notification Email [global]]
Auto Accept Order [global]	No	•]
Enable Default Customer [global]	No	•]
efund Order On RueDuCommerce [global]	No	*	
~~~~	Complete item will refund on rueducommerce.		?

- Under RueDuCommerce Order Settings, do the following steps:
  - In RueDuCommerce Order Id Prefix, enter the prefix which will be added to all the orders that will be placed for your products on RueDuCommerce Marketplace.
  - In Order Notification Mail, enter the mail on which you want to get notifications about the orders placed for your products on RueDuCommerce.
  - In Auto Accept Order, select Yes to accept orders automatically.
  - In the Enable Default Customer list, select the Yes option to enable the default customer.
  - In Refund Order on RueDuCommerce, select Yes for the refund.

Now click on RueDuCommerce Cron Settings, and it will expand as shown in the image below:

RueDuCommerce Cron Settings			$\odot$
Order Cron	Disable	•	
	Order Fetch Cron		
Order Sync Cron [global]	Disable	•	
	Order Sync Cron		
Inventory   Price Cron [global]	Disable	•	
	Inventory Sync Cron		
Feed Cron [global]	Disable	•	
	Feed Sync Cron		
Full Offer Sync Cron [global]	Disable	•	
	Full Offer Sync Cron		
Order Shipment Cron [global]	Disable	•	
	Completed magento order will automatically ship		

- In Order Cron, select Enable if you want to enable the order fetch cron.
- In Order Sync Cron, select Enable if you want to enable the order synchronisation cron.
- In Inventory/Price Cron, select Enable if you want to enable the inventory cron.
- In Feed Cron, select Enable if you want to enable the feeds cron.
- In Full Offer Sync Cron, select Enable if you want to enable the full offer sync cron.
- In Order Shipment Cron, select Enable if you want to enable the shipment cron.
- Click the Save Config button on the top right side of the page and the configuration will be saved.

### 5. Profile Management

The Profile Actions that can be taken while doing the RueDuCommerce Magento 2 Integration are:

- Addition of a new profile
- Editing a profile
- Enabling/Disabling a profile
- Deleting a profile

### 5.1. Adding a New Profile

#### To Add a New Profile,

- Go to your Magento 2 Admin Panel.
- On the left navigation bar, click on **RueDuCommerce Integration**. The menu appears as shown below:



• Now click on **Profile Manager** and you will be navigated to the page as shown below:

Manage Profile		Q 💋	
		Add N	ew Profile
Actions  • 2 records found	20	Filters     O Default View       • per page     1	Columns -
ID ¹ Profile Code	Profile Name	Status	Action
1		Enabled	Edit
3		Enabled	Edit

• Click on Add New Profile on the top right of the page. You will be taken to the page as shown below:

Add New Profile		Q	<b>4</b> 2	
			← Back	Save
PROFILE INFORMATION	General Information			
General Information	Profile Code *			
Store Categories	Profile Name *			
RueDuCommerce category	Profile Status Enabled 🔻			
<ul> <li>In Profile Code, add</li> <li>In Profile Name, ent</li> <li>In the Profile Status</li> <li>Now click Store Categories</li> </ul>	d a code that you want for your profile. ter the name that you want for your profile. s, select <b>Enabled</b> to enable your profile. s from the left menu. The section gets expanded as show	n below:		
Add New Profile		Q	<b>"</b> 22 ,	
			← Back	Save
PROFILE INFORMATION	Store Categories			
General Information	Choose Store Categories * Select	•		
Store Categories				
RueDuCommerce category				

• From **Choose Store Categories**, select the Magento 2 category for your profile, from the category list as shown below:

Add New Profile			Q 🔎
			← Back Save
PROFILE INFORMATION	Store Categories		
General Information	Choose Store Categories *	Select	
Store Categories		<u>م</u>	
RueDuCommerce category		Default Category     test	
Opyright © 2020 Magento Commerce	Inc. All rights reserved.	Unassigned	Magento ver. 2.3.0 Account Activity.   Report an Issue
		Done	

Now click **RueDuCommerce Category** from the left menu. The section gets expanded as shown below:

Add New Profile			Q .	42
			÷	- Back Save
PROFILE INFORMATION	RueDuCommerce category			
General Information		*		
Store Categories	Please map all RueDuCommerce a	attributes with Magento attributes.		
	RueDuCommerce Attribute	Magento Catalog Attribute	Default Value	Action
RueDuCommerce category	Price •	Price	•	Map Options
	State 💌	Please Select	•	Map Options
	Add Attribute			

• Select the category and depending on it, child categories will appear further from where you may choose the needed ones as shown below:

Add New Profile					Q	42
					*	- Back Save
PROFILE INFORMATION	RueDuCommerce category					
General Information	Appareils Electroniques		×			
Store Categories	Radio	•				
RueDuCommerce category	Radio	tributor with	Magapto attributor			
	RueDuCommerce Attribute	tributes with	Magento Catalog Attribute	D	efault Value	Action
	Identifiant de l'article	····	Please Select	•		Map Options
	Désignation courte	*	Please Select	•		Map Options
	brand	¥	Brand			Map Options

- Once you have completed the mapping, click on **Save** button on the top right of the page.
- The profile will be saved and appear on the profile page.

### 5.2. Editing the Profile

#### To Edit the Profile that you've created,

- Go to your Magento 2 admin panel.
- On the left navigation bar, Click on **RueDuCommerce Integration**. The menu appears as shown below:



• Click on **Profile Manager**, and you'll be navigated to the page as shown below:

Manage Pro	ofile		Q 💋	
			Add	New Profile
			<b>Filters</b> Default View •	🔅 Columns 🗸
Actions	▼ 2 records found	20	▼ per page <	1 of 1 >
ID	↓ Profile Code	Profile Name	Status	Action
1			Enabled	Edit
3			Enabled	Edit

- To edit a profile, click on the Edit button in the last column under Actions.
- On clicking, you will see the page below:

Edit Profile		Q	<b>4</b> 2	
	<del>(</del>	Back	Delete	Save
PROFILE INFORMATION	General Information			
General Information	Profile Code *			
Store Categories	Profile Name *			
RueDuCommerce category	Profile Status Enabled 💌			

- Now you can edit the details as per the needs by going into the different sections from the left panel.
- Once all the changes have been made, click on the **Save** button, and the changes will be saved in the profile.

### 5.3. Enable/Disable Profile

### To Enable or Disable the profile,

- Go to your Magento 2 admin panel.
- On the left navigation bar, Click on **RueDuCommerce Integration.** The menu appears as shown below:

RueDuCommerce Integ	ration	×
Products	Extras	
Profile Manager	Help and Support	
Product Listing		
Orders		
Orders Listing		
Failed Orders		
Configurations		
Configuration		
Developer		
Feeds		
Cron Logs		

• Click on **Profile Manager**, and you'll be navigated to the page as shown below:

Manage Profile			Q 📫 💶 ac	İmin12 🔻
			Add New Pr	ofile
		<b>T</b> Filters	O Default View ▼ ♦ Col	iumns 👻
Actions - 1 r	ecords found	20 <b>v</b> p	er page < 1 of 1	>
ID 1	Profile Code	Profile Name	Status	Action
1	test	test	Enabled	Edit

- Now select the profiles you want to enable or disable.
- You may select all the profiles of the ones you want to enable or disable.
- Now click on the Actions on the top left side of the page. You will see the options as shown below:

Actions	<b>^</b>
Delete	
Disable	7
Enable	

• Click on **Enable or Disable** as per your needs, and a confirmation box appears as shown below:

Disable selected Profiles		$\times$
Are you sure you want to disable selected Profiles?		
	Cancel	ОК

• Click **OK**, and the profile you have selected will be Enabled/Disabled as per the actions you have taken.

### 5.4. Deleting a Profile

#### To Delete a Profile,

- Go to your Magento 2 admin panel.
- On the left navigation bar, Click on **RueDuCommerce Integration**. The menu appears as shown below:

RueDuCommerce Integration						
Products	Extras					
Profile Manager	Help and Support					
Product Listing						
Orders						
Orders Listing						
Failed Orders						
Configurations						
Configuration						
Developer						
Feeds						
Cron Logs						

• Click on **Profile Manager.** On clicking it, you will be navigated to page as shown below:

Manage Pro	file		Q 💋
			Add New Profile
Actions	<ul> <li>2 records found</li> </ul>	20	Filters     Default View     Columns       •     per page     1     of 1
ID	l Profile Code	Profile Name	Status Action
1			Enabled Edit
3			Enabled Edit

• Now select the profile(s) that you want to delete and click on the **Actions** tab from the top left side of the page, where you can see the **Delete** option as shown below:

Actions	<b>•</b>
Delete	
Disable	┣
Enable	\

• Click on the **Delete** option, and a box appears asking you to confirm your action of deletion.

### Delete items

Are you sure you want to delete selected Profiles?

Cancel OK

Х

• Click **OK** and the profile(s) you selected will be deleted.

### 6. Product Management

Under Product Management, you can take the following actions:

- Validate Product(s)
- Upload Product(s)
- Update Inventory and Price
- Sync Product Status

### 6.1. Validate Products

### To Validate Product(s),

- Go to your Magento 2 admin panel.
- On the left navigation bar, Click on **RueDuCommerce Integration**. The menu appears as shown below:

RueDuCommerce Integration						
Products	Extras					
Profile Manager	Help and Support					
Product Listing						
Orders						
Orders Listing						
Failed Orders						
Configurations						
Configuration						
Development						
Developer						
Feeds						
Cron Logs						

### • Click on **Product Listing.** The **Product Listing** page appears as shown below:

RueDuC	Commei	rce Pr	oduct	t Listing								Q 🦸	42	
										<b>T</b> F	ilters O	Default View	- ¢	Columns 👻
Actions   I records found  1 records found  v per page									<	1	of 1 >			
T ID +	Thumbnail	Name	Туре	SKU	Price	Quantity	Visibility	Status	RueDuCommerce Profile ID	RueDuCommerce Status	Feed	Validation	Excluded from Sync	Action
1	(35a) 		Simple Product		\$10.00	10.0000	Catalog, Search	Enabled		Uploaded	UPLOADED	VALID		10
•								·						

• Select the product(s) you want to validate and click on **Actions** on the top left side of page and the options will appear as:



- Click on Validate Product.
- A confirmation box will appear as shown below:

Validate Product			×
Validate Product?			
		Cance	ЮК
<ul> <li>Click OK and the product will be validated with a message as shown below:</li> </ul>			
Rueducommerce Product Listing	Q	<b>"11</b>	👤 admin12 🔻
✓ Product Validated Successfully			

## 6.2. Upload Product(s)

#### To Upload Product(s),

- Go to your Magento 2 admin panel.
- On the left navigation bar, Click on **RueDuCommerce Integration**. The menu appears as shown below:

RueDuCommerce Integration						
Products	Extras					
Profile Manager	Help and Support					
Product Listing						
Orders						
Orders Listing						
Failed Orders						
Configurations						
Configuration						
Developer						
Feeds						
Cron Logs						

### • Click on **Product Listing**. The **Product Listing** page appears as shown below:

RueDuC	omme	rce Pr	oduc	t Listing								Q 🐗	42	
											ilters 📀	Default View	- <b>¢</b>	Columns 👻
Actions	•	1 rec	ords found	ł						20	▼ per page	<	1	of 1 >
ID +	Thumbnail	Name	Туре	SKU	Price	Quantity	Visibility	Status	RueDuCommerce Profile ID	RueDuCommerce Status	Feed	Validation	Excluded from Sync	Action
1			Simple Product		\$10.00	10.0000	Catalog, Search	Enabled		Uploaded	UPLOADED	VALID		18
4														Þ

• Select the product(s) you want to upload and click on **Actions** on the top left side of page and the options will appear as:



- Click on Upload Product(s).
- A confirmation box will appear.
- Click **OK** and the product will be uploaded with a message.

### 6.3. Update Inventory and Price

#### To Update Inventory and Price,

- Go to your Magento 2 admin panel.
- On the left navigation bar, Click on **RueDuCommerce Integration**. The menu appears as shown below:

RueDuCommerce Integration ×						
Products	Extras					
Profile Manager	Help and Support					
Product Listing						
Orders						
Orders Listing						
Failed Orders						
Configurations						
Configuration						
Developer						
Feeds						
Cron Logs						

• Click on **Product Listing.** The **Product Listing** page appears as shown below:

RueDu	Commei	r <mark>ce</mark> Pr	oduc	t <mark>Li</mark> sting								Q .	42	
										<b>T</b> F	ilters 💿	Default View	• \$	Columns 👻
Actions	•	1 rec	ords <mark>foun</mark> d	i						20	▼ per page	<	1	of 1 >
∎∎ ID ↓	Thumbnail	Name	Туре	SKU	Price	Quantity	Visibility	Status	RueDuCommerce Profile ID	RueDuCommerce Status	Feed	Validation	Excluded from Sync	Action
1		:	Simple Product		\$10.00	10.0000	Catalog, Search	Enabled		Uploaded	UPLOADED	VALID		18

• Select the product(s) for which you want the Inventory and Price to be updated and click on **Actions** on the top left side of page and the options will appear as:



- Click on Update Inventory and Price.
- A confirmation box will appear.
- Click **OK** and the product Inventory and Price will be updated.

### 7. Manage RueDuCommerce Orders

Admin can do the following tasks while managing the RueDuCommerce orders:

- Fetch, View, Ship, and delete the RueDuCommerce Orders
- · View and delete the Failed Orders

### 7.1. Fetch/Ship and Delete Orders

#### **To Fetch and View Orders**

- Go to your Magento 2 admin panel.
- On the left navigation bar, Click on **RueDuCommerce Integration**. The menu appears as shown below:

RueDuCommerce Integration ×						
Products	Extras					
Profile Manager	Help and Support					
Product Listing						
Orders						
Orders Listing						
Failed Orders						
Configurations						
Configuration						
Developer						
Feeds						
Cron Logs						

• Click on **Orders Listing**. The **Orders Listing** page appears as shown below:

RueDuCommerce Order List				Q 🔎
			+	Fetch RueDuCommerce Orders
Actions • 0 records found		20	▼ Filters	Default View      Columns      rpage      1 of 1
Order Id RueDuCommerce Order Id	Order Place Date	RueDuCommerce Order Status	Actions	RueDuCommerce Order Mold
	We coul	dn't find any records.		

• To fetch new orders, click on the **Fetch RueDuCommerce** button. The orders will be successfully imported and shown in the order grid table.

#### To perform actions in bulk,

• Click the **Arrow** button next to the **Actions** list. A menu appears as shown in the following figure:

Actions	•
Delete Order(s)	
Sync Order(s)	
Acknowledge Order(s)	
Mark As Shipped	

- Click on **Delete Order(s).** The selected orders are deleted.
- To synchronise the orders, click on Sync Order(s). The selected orders will be synced.
- To acknowledge the fetched orders, click on **Acknowledge Order(s)**. The selected orders will be acknowledged.
- To mark the orders shipped, click on Mark As Shipped. The selected orders will be marked shipped.

Note: You can also manage the Shipment of each order individually.

### 7.2. View and Delete Failed Orders

#### **To View Failed Orders**

- Go to your Magento 2 admin panel.
- On the left navigation bar, Click on **RueDuCommerce Integration.** The menu appears as shown below:



• Click on Failed Orders. The Failed Orders page appears as shown below:

RueDuCommerce Fa	iled Order				Q 🥠		
				<b>Y</b> Filters	Default View 🔻	🔅 Columns 👻	
Actions	found			20 • per page	< 1	of 1 >	
RueDuCommerce Order Id	RueDuCommerce Order Status	Reason	Order Data	RueDuCommerce Order Mold	Order Items	Order Date	
We couldn't find any records.							

• The RueDuCommerce failed list will be shown.

#### To perform bulk actions,

• Click the **Actions** list **Arrow** button. A menu appears as shown in the following figure:

Actions	
Delete	
Sync Order Status	
Reject/Cancel Order	

- To delete the failed orders, click on **Delete**. The selected orders will be deleted.
- To synchronise the order status, click on Sync Order Status. The order status will be synced.
- To reject or cancel the orders, click on **Reject/Cancel Order**. The selected orders will be rejected or canceled.

### 8. ReuDuCommerce Feeds

#### To Manage the Feeds

- Go to your Magento 2 admin panel.
- On the left navigation bar, Click on **RueDuCommerce Integration.** The menu appears as shown below:

RueDuCommerce Integration				
Products	Extras			
Profile Manager	Help and Support			
Product Listing				
Orders				
Orders Listing				
Failed Orders				
Configurations				
Configuration				
Developer				
Feeds				
Cron Logs				

Click on Feeds.

The **Feeds** page appears as shown below:

#### Q 42 RueDuCommerce Feeds **Filters** O Default View • 🔆 Columns 🗸 Actions 3 records found 20 • per page 1 of 1 > lines_read lines_in_success lines_in_error Created Date Executed Feed File Feed Id Status Туре . Response Action 2020-03-17 00 OC Θ Submitted item-update 2020-03-17 2020-03-17 00 OC 0 Submitted 1 2020-03-17 inventoryupdate Submitted 2020-03-17 06 OC Î 0 item-update 2020-03-17

- Do the following tasks if required:
  - View the status of the feed in the Status column.
  - $\circ\,$  To view the Feed File, do the following steps:
    - a. Scroll down to the required row.
    - b. In the **Feed File** column of the respective row, click the **View** icon. The page appears as shown in the following figure:

Feed #	>
	Cancel
Feed File Not exist because debug mode off.	

- To **download** the Feed File, do the following steps:
  - a. Scroll down to the required row.
  - b. In the Feed File column of the respective row, click the Download file icon.
- To view the Feed response, do the following steps:
  - a. Scroll down to the required row.
  - b. In the Response column of the respective row, click the View Feed Response icon.
- To synchronize the specific feed between RueDuCommerce and Magento 2, do the following steps:
  - a. Scroll down to the required row.
  - b. In the Response column of the respective row, click the Sync icon.
- To delete the specific feed, do the following steps:
  - a. Scroll down to the required row.
  - b. In the Actions column of the respective row, click the Delete Feed icon.

### 9. ReuDuCommerce Cron Details

#### To View Cron details

- Go to your Magento 2 admin panel.
- On the left navigation bar, Click on RueDuCommerce Integration.

The menu appears as shown below:

RueDuCommerce Integration				
Products	Extras			
Profile Manager	Help and Support			
Product Listing				
Orders				
Orders Listing				
Failed Orders				
Configurations				
Configuration				
Developer				
Feeds				
Cron Logs				

• Click on Cron Logs.

The **Cron Details** page appears as shown below:

RueDuC	Com	merce Cro	ons				a	), <b>#</b> 22
								Truncate
						٦	Filters O De	efault View 👻 🏘 Columns 👻
0 records found	1					20	▼ per page	< <u>1</u> of 1 >
	Id	Job Code	Status	Messages	Created At	Scheduled At	Executed At	Finished At 4
	We couldn't find any records							

• To Delete all the cron logs, click the **Truncate** button.

### 10. Help and Support

Help and Support section is a section dedicated to extend our support to the users who sell on RueDuCommerce using our RueDuCommerce Magento Integration Extension. On this page, the options to reach us can be seen and issues can be resolved in no time.

For that,

- Go to your Magento 2 admin panel.
- On the left navigation bar, Click on **RueDuCommerce Integration.** The menu appears as shown below:

RueDuCommerce Integration				
Products	Extras			
Profile Manager	Help and Support			
Product Listing				
Orders				
Orders Listing				
Failed Orders				
Configurations				
Configuration				
Developer				
Feeds				
Cron Logs				

• On clicking it, you will be navigated to the page as shown below:

RueDuCommerce H	elp and Support		Q 4	
Cedcommerce Support				$\odot$
RueDuCommerce Integration Knowled	ge base			
Documentation				$\odot$
RueDuCommerce Integration Extensio	n User Guide By CedCommerce			
Contact Us via Below Availa	ble Mediums			$\odot$
Contact Us 24*7 via Skype Call	Submit issue via Ticket	Send us an E-mail	Connect via Skype Chat	