

Michaels Shopify Integration

by CedCommerce Products Documentation

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1. Overview of the App

ABOUT MICHAELS MARKETPLACE

Michaels is a unique marketplace aiming at bringing the creative community on a single platform for the right audience to appreciate and buy creative and handmade products.

The outstanding perks of NO FEE on listings, Free In-store, and Curbside delivery along with Michaels rewards make this marketplace a suitable place to start an online business even for small and medium scale businesses. Not to mention, the marketplace delivers best-selling incentives suitable for current customer expectations and trends.

CEDCOMMERCE – A PROMISING ONE-STOP E-COMMERCE SOLUTION

Over the course of years, CedCommerce has successfully held a significant position in the building, scaling, and upgrading businesses of all sizes with remarkable integration solutions across multiple marketplaces and frameworks.

SALIENT FEATURES OF MICHAELS SHOPIFY INTEGRATION

Michaels Shopify Integration provides the complete integration solution to the Shopify store owners offering an opportunity to sell their store products on michaels.com along with managing their orders and return process. The Michaels Shopify Integration connects with the Michaels marketplace to integrate the products and orders between the Shopify and Michaels retailers. After the installation, the store owner can select Michaels categories and can fill in their respective attributes and the dependent attributes on the Shopify store.

There are several other highlighted features that are mentioned below:

Effortless Feed Optimization

The app assures simplified product listing, update, and upload—no more juggling and switching between the two platforms. In addition, you can optimize product feeds from one centralized place.

Real-time Synchronization

The app synchronizes your Shopify Store product(s) with Michaels. So whenever you make any changes in items such as Product title, description, inventory, prices – or receive an order on the marketplace, it gets synchronized in real-time.

Product Category Mapping

The app enables you to map the store's product categories and attributes of items in bulk with respective Michaels product categories and item attributes.

Quick Product Upload

The app lets you select the products you want to list on Michaels and upload them in one go. It eliminates manual errors and saves your time for other essential tasks.

Order Management

It has a centralized order management feature that enables you to keep track of all the orders placed on the

Michaels marketplace. Get instant notification on the app whenever an order is placed on the marketplace to prevent delays in fulfillment.

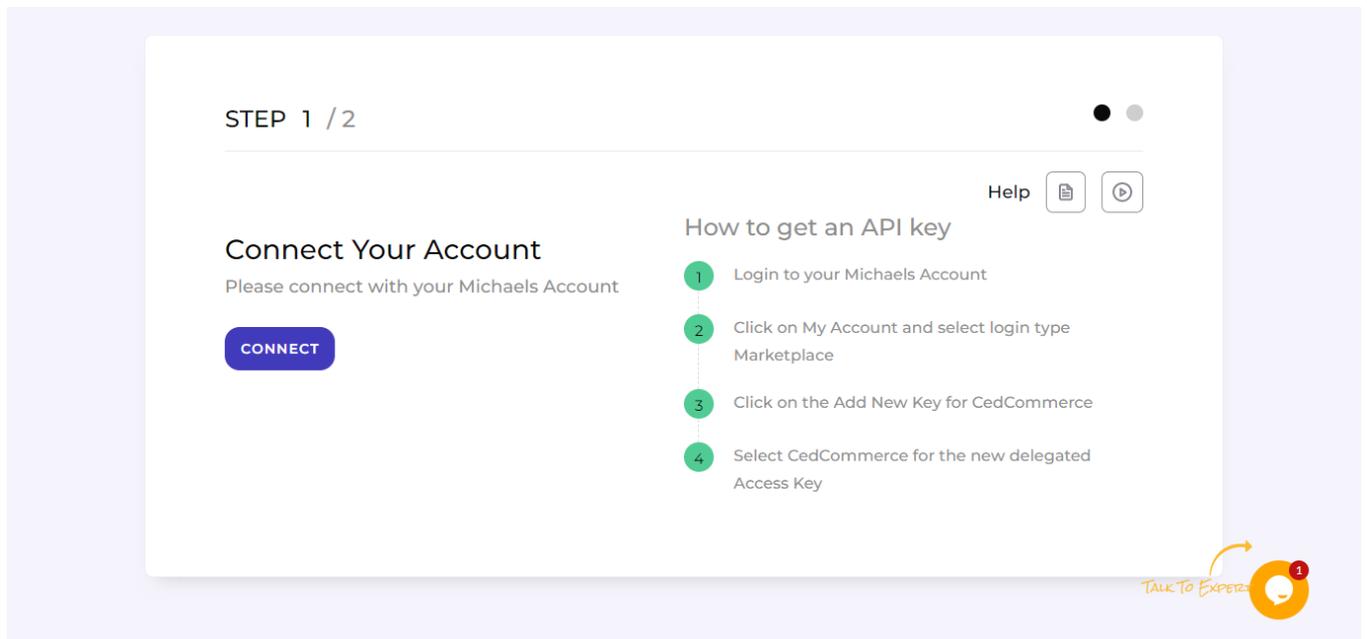
2. Onboarding the App

After the installation of the app, you have to set up the configuration settings to establish a connection between the Shopify store and Michaels Seller Panel. The **Onboarding Process** contains two steps. The first step is **Authentication** and the second step is **Profiling**.

Let's explore each of these steps separately.

Step 1: Authentication

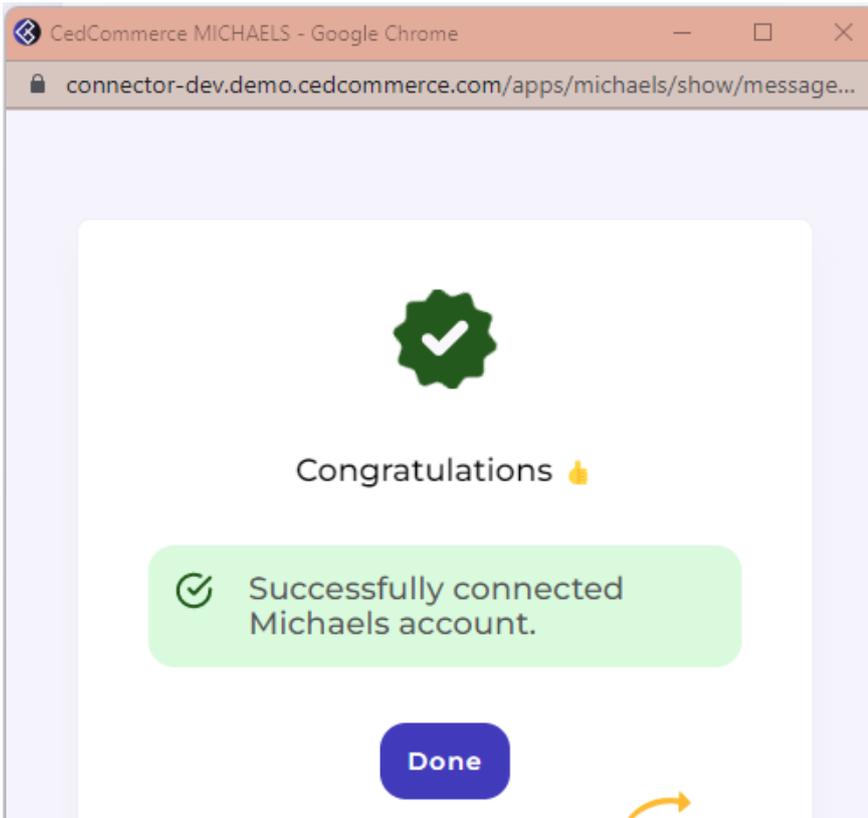
- The first thing is to connect your Michaels account with the Michaels Shopify Integration App. Click on the **Connect** button to proceed ahead.



- After clicking on the Connect button, you will have to enter Your API key .

The screenshot shows a web browser window with the title 'Cedcommerce Michaels Account Connect - Google Chrome'. The address bar contains the URL 'connector-dev.demo.cedcommerce.com/remote/public/michaelsweba...'. The main content area features a light purple rounded rectangle containing the Cedcommerce logo (a stylized 'C' in a square) and the Michaels logo (the word 'Michaels' in red script). Below the logos is a white rounded rectangle with the heading 'Connect to Michaels'. Underneath the heading are two input fields: 'Enter Email' with the text 'apps@cedcommerce.com' and 'Enter API Key' with the text '*****'. Below the input fields is a checkbox with a blue checkmark and the text 'I agree to the terms and conditions'. At the bottom of the white rounded rectangle is a blue button with the text 'Submit'.

- After entering your API key, click on the **Submit** button. Once submitted, you will receive confirmation message as shown below. From here onwards, you will head start with Profiling Section.



Step 2 – Profiling

In this step, you will be redirected to the **Profiling Section**. Here you need to choose the Michaels category in which you want to sell and assign the Shopify products. That's how the page looks:

STEP 2/2



Help  

Profiling

Set upload rules for Michaels

Here you need to select the desired Michaels category in which you want to upload the above assigned products. Based on the selected category, you need to map the Michaels attributes with the Shopify Attributes.

Note - Model and/or line were suggested with brand attribute as they are not out of the box at Shopify Kindly Select The Category First For Attribute Mapping

Movie Poster Frames 

Shop Categories > Frames > Poster Frames > Movie Poster Frames 

Select attribute mapping

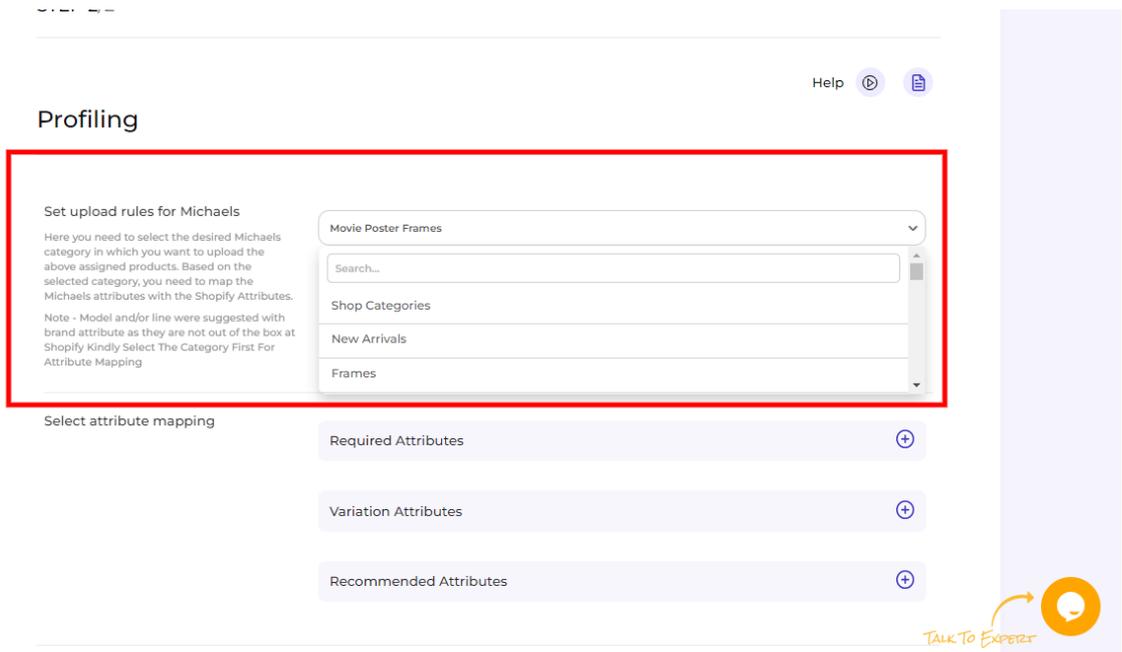
Required Attributes 

Variation Attributes 

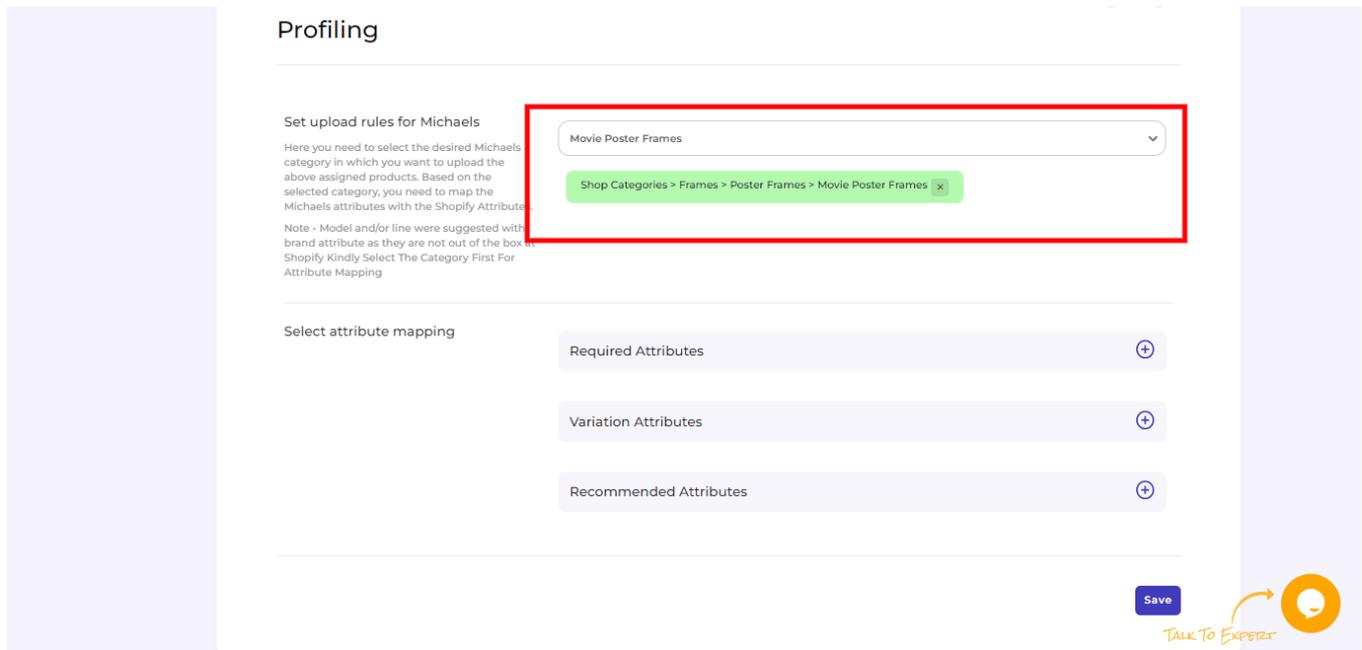
Recommended Attributes 

TALK TO EX!

- For this, **select** your product's **Category under Select Category for Mapping** as displayed below.
- Thereafter, in **Select Attribute(s)**, map at least one attribute corresponding to each product and then **click on Save & Proceed**.
- *Attribute Mapping* is an ultimate process in which you provide additional details (features) of your product like *age, gender, size, pattern*, etc. It **enhances the visibility of your product catalog** among the shoppers (they can shop using filters plus recommendations) across Michaels marketplace.
- This is how you begin, under Select Category, click on **“Select”** and **choose your category from the dropdown**.



After selecting your category, you will see your selected category in the Green Box. Look at the image below:



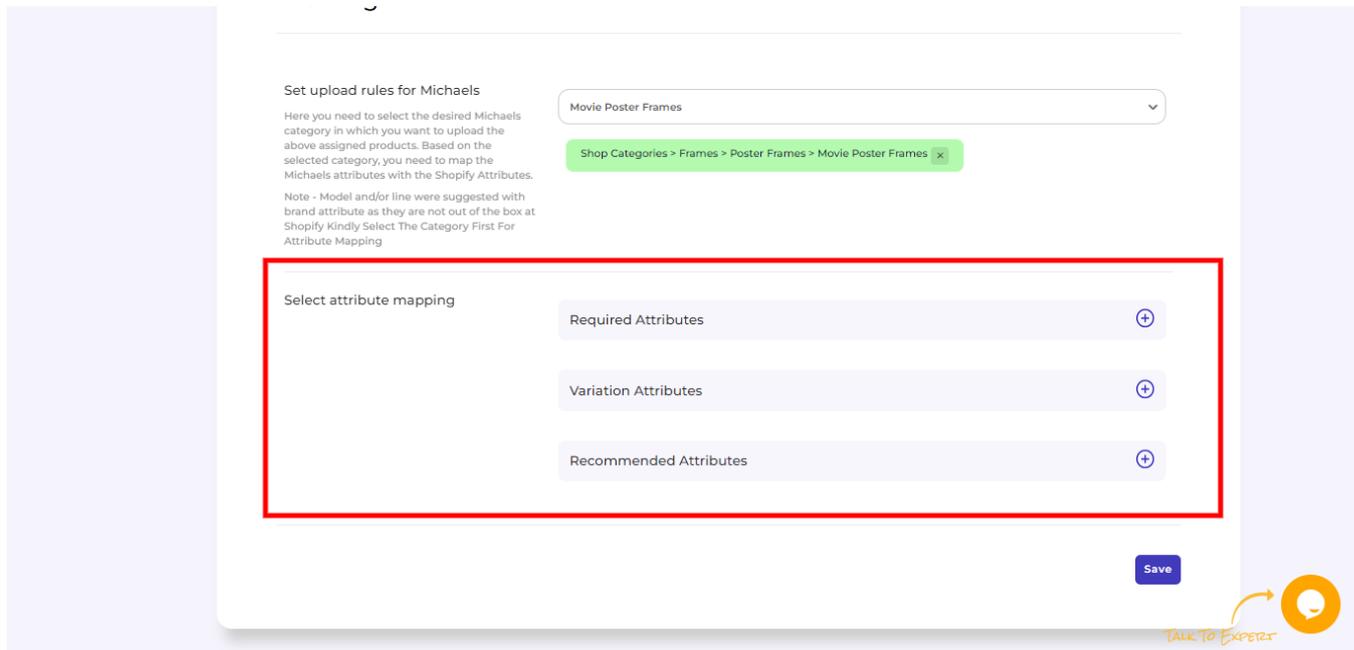
- Once done with selecting your category, you must choose at least one attribute for your Product(s).

There are three types of attributes that you will have to fill in based on your product demands.

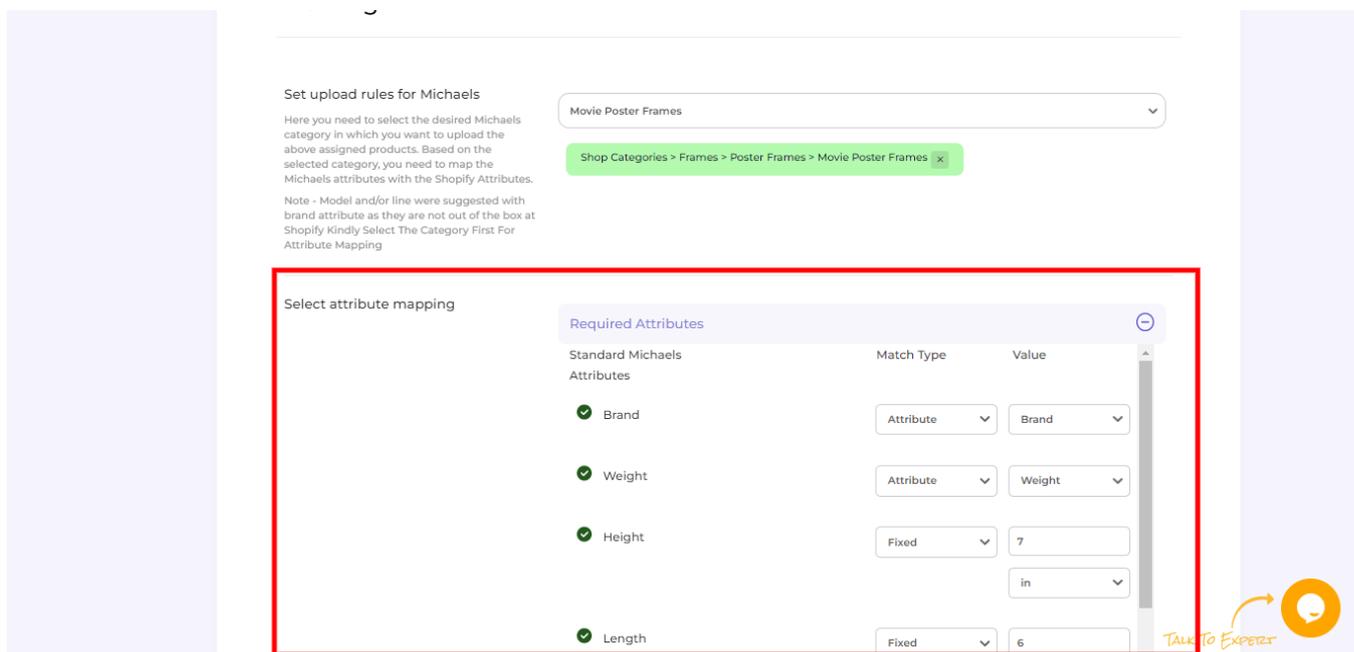
Required Attributes: These are the compulsory attributes that must be selected for mapping Shopify attributes with Michaels attributes.

Variation Attributes: These attributes help in adding additional information about the variants of the product(s). This is an optional attribute in case you have no variants for your product(s).

Recommended Attributes: These attributes help in adding quality to your product listing with more features. These are optional, you may fill them as per your choice.



Choose at least one attribute. It will look something like this:

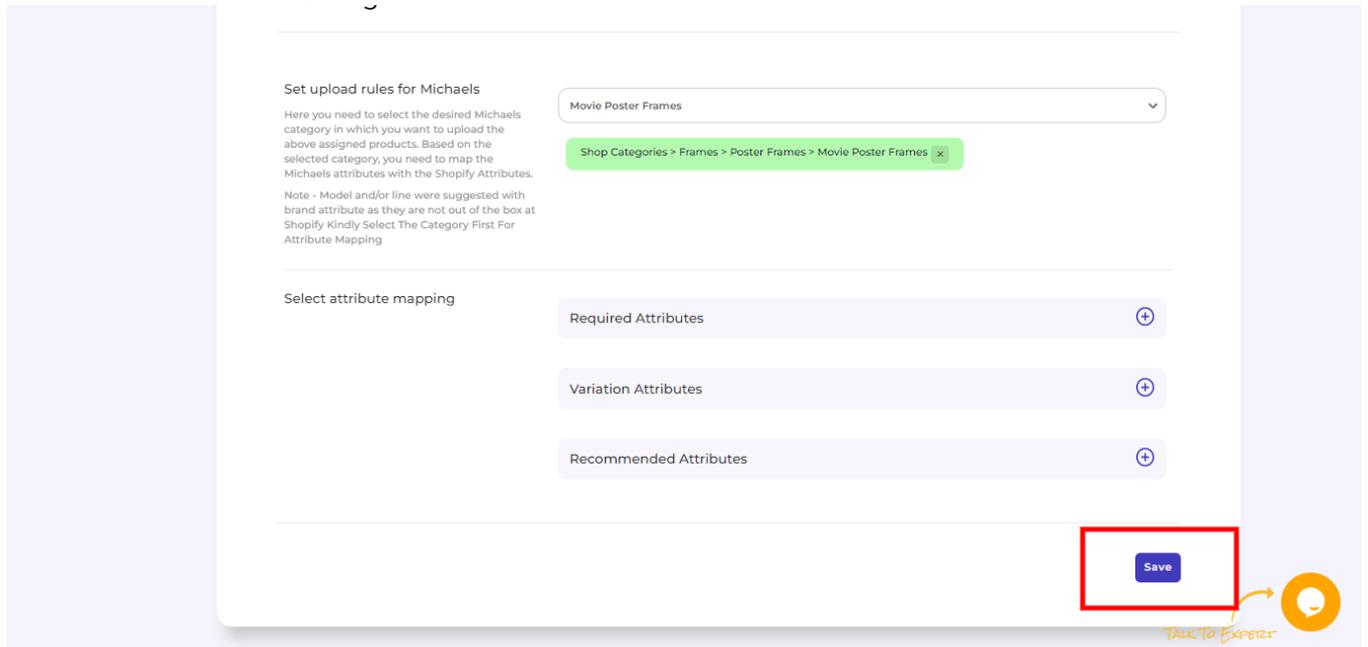


Note: Take note of the formula of the dimensions. These dimensions should be strictly followed to generate the shipping label. What it means is that if the dimensions chosen exceed what is acceptable for generating shipping labels, then your input will not be acceptable. Below is the formula for the dimensions that you must abide by:

- Length: $length < 108 \text{ inch}$ and $2 * width + 2 * height + length < 165 \text{ inch}$
- Width: $2 * width + 2 * height + length < 165 \text{ inches}$
- Height: $2 * width + 2 * height + length < 165 \text{ inch}$

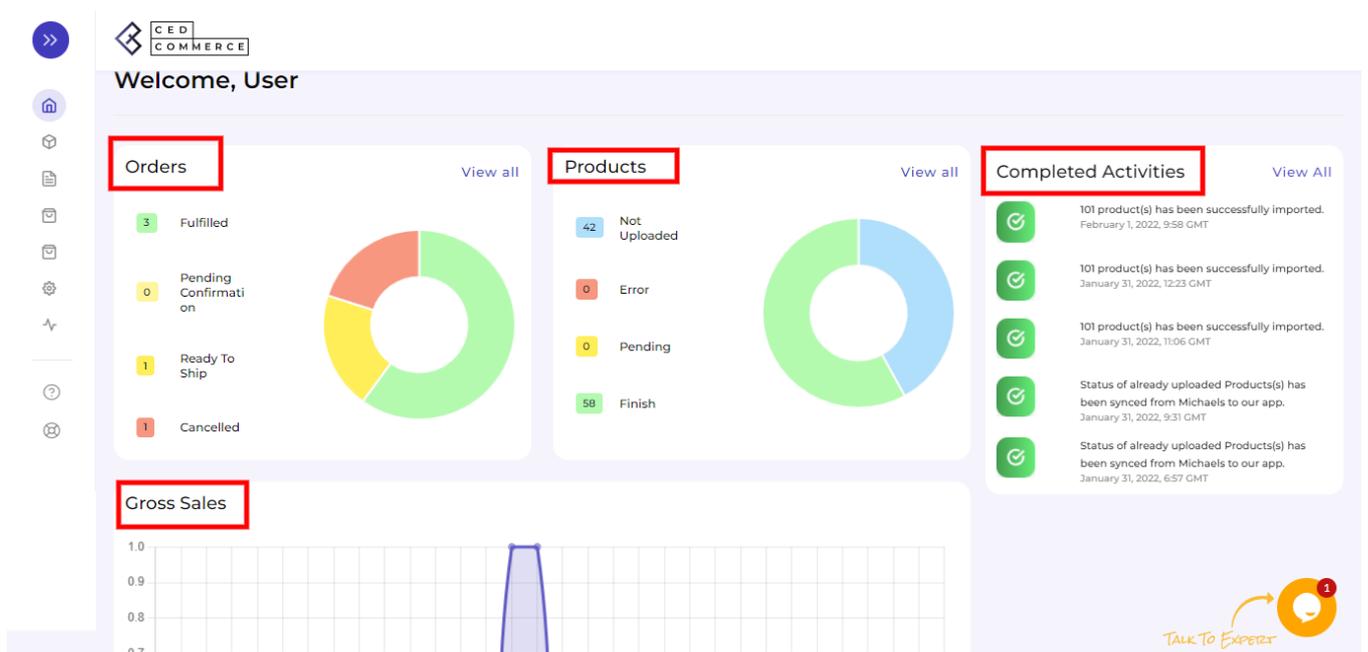
- Weight: < 150 lb (70kg)

Once done with selecting all the attributes (fixed, variable, and recommended), click on the **Save** button to complete the onboarding process.

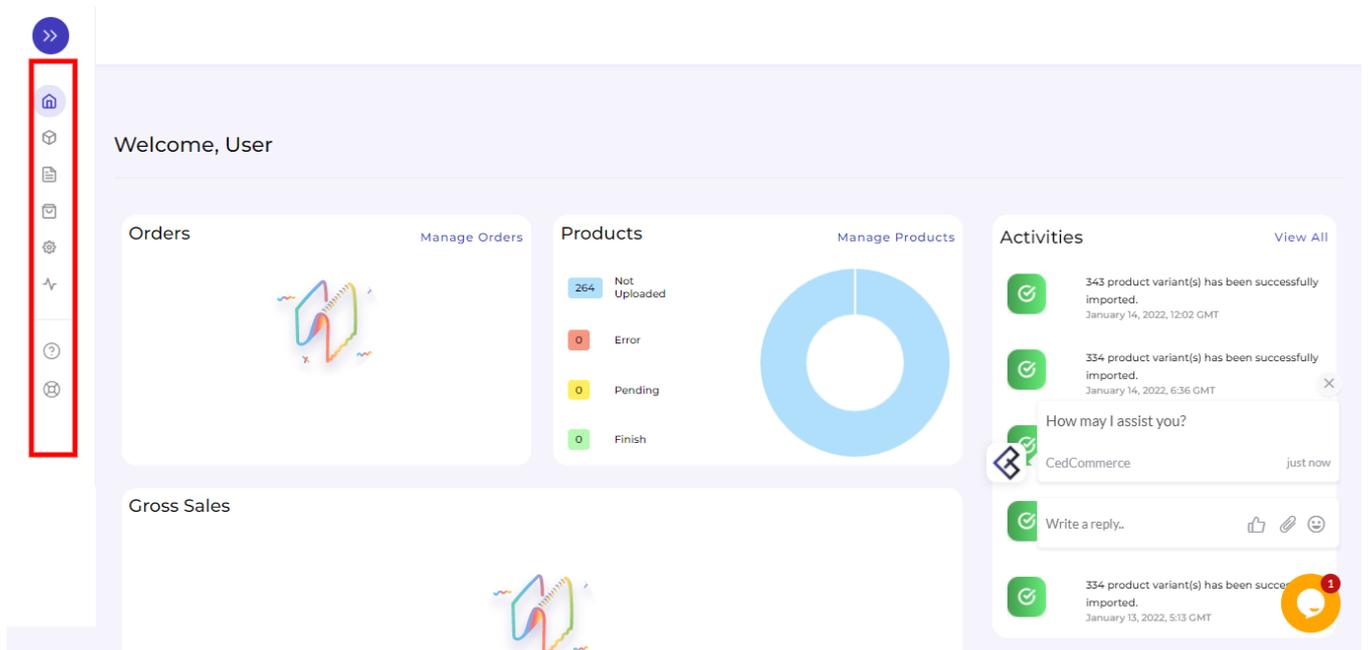


3. Dashboard of the App

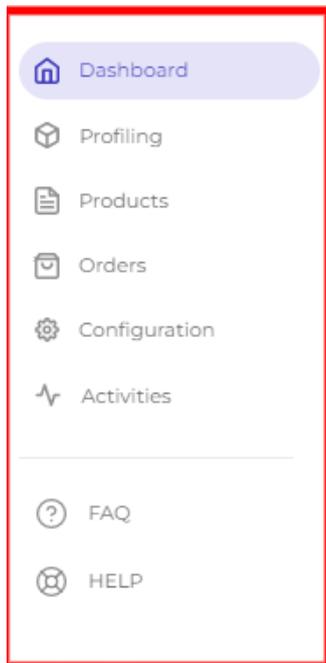
Once you have successfully onboarded the app, you will be directed to the App's Dashboard. Take a look below to see how it looks:



Before jumping to each of the sections in detail, take a note of the tabs on the left corner of the Page. These are different tabs that you can click on to perform different tasks. To understand, refer to the image below:



Here is the zoomed view for clear understanding:



Now, let's understand each of the tabs and their functions in detail.

Dashboard

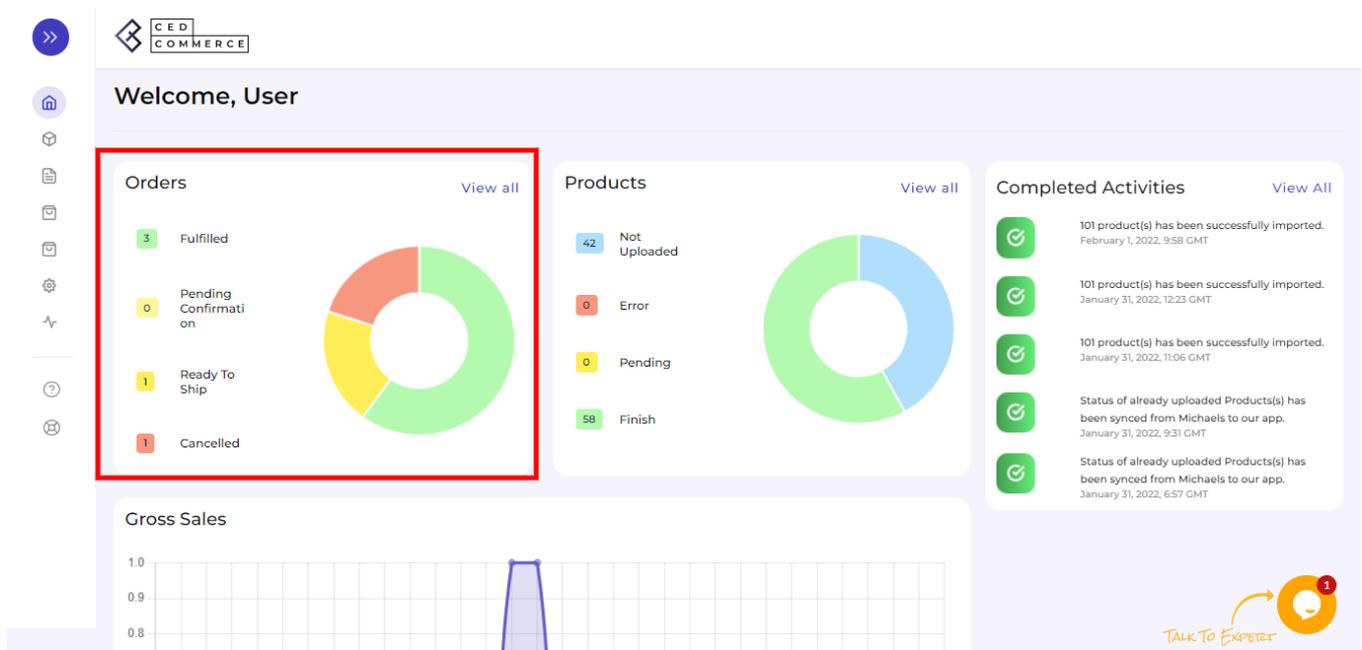
A dashboard tracks and keeps the record of products imported and uploaded along with all the recent activities. It showcases the following details:

- It shows the order status.
- The status of the products that have been imported or uploaded on Michaels marketplace.
- It shows the total gross sales.
- The recent activities performed by the application.

Let's know about each of them separately.

Orders

The first section you get to see is the **Order section**. The order section displays the status of your orders under different categories. These categories are **Pending Confirmation, Ready to ship, Fulfilled, Delivered, and Completed**.

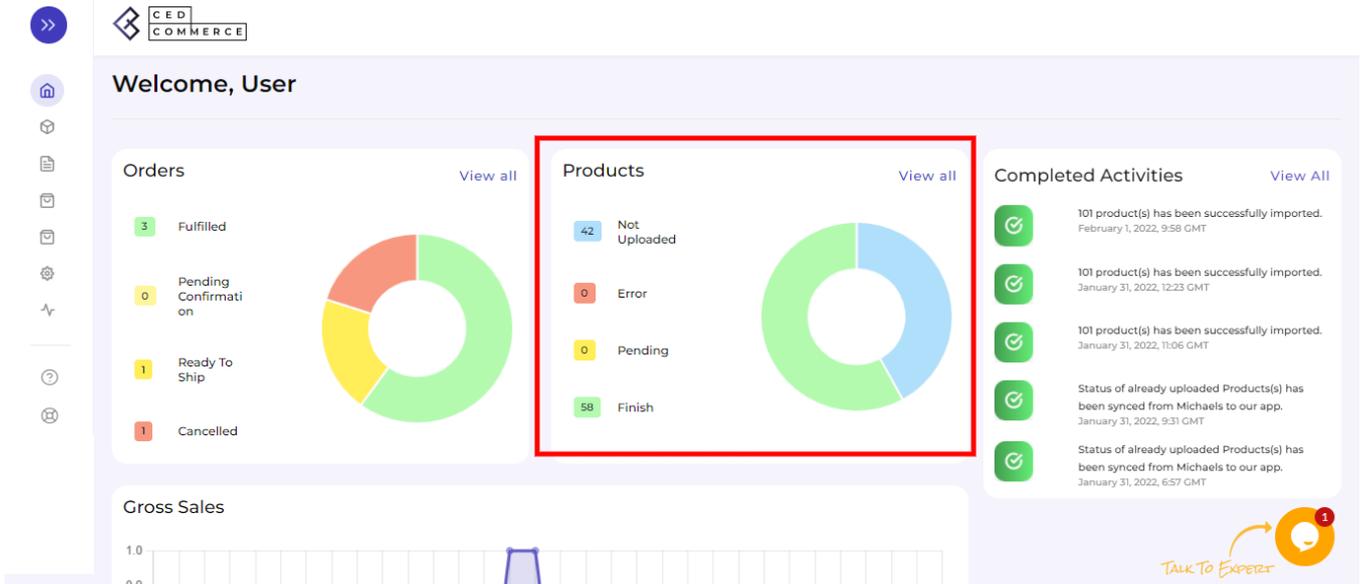


Products

The next is the Product section. The Product gives you an insight into the current status of your products. These statuses are displayed under below mentioned categories.

- Not Uploaded
- Error
- Pending
- Finish

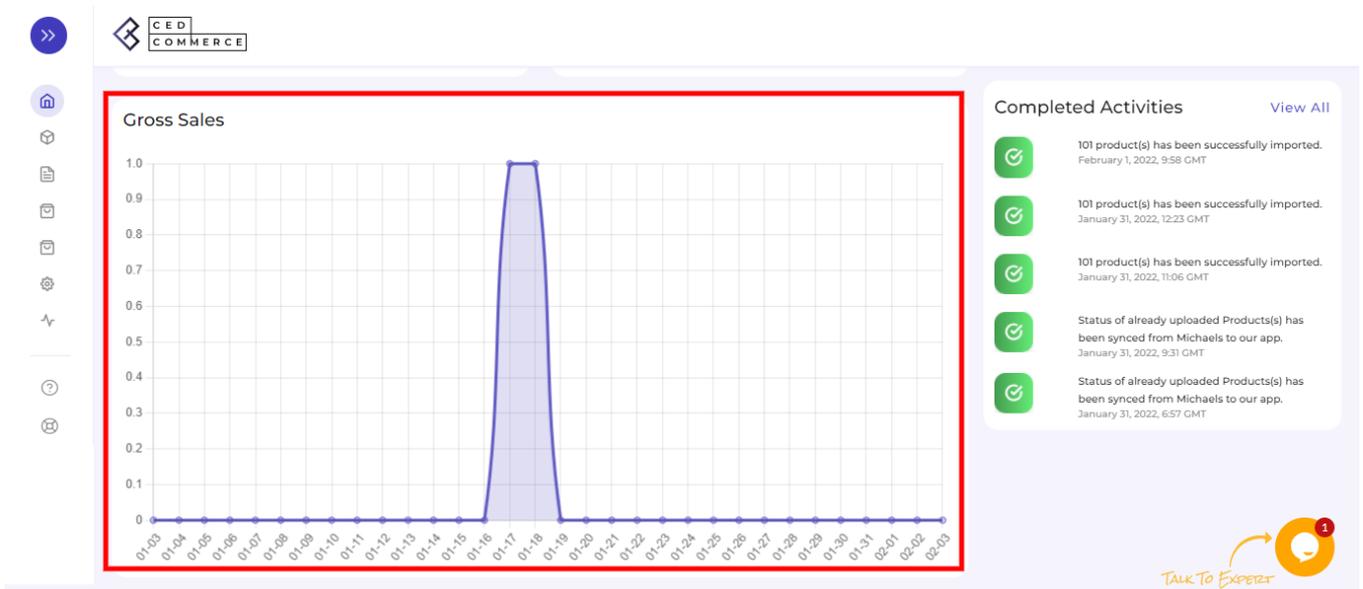
You can look at the image below for clarity:



Note: The pie chart shows a graphical representation of the status of your Products.

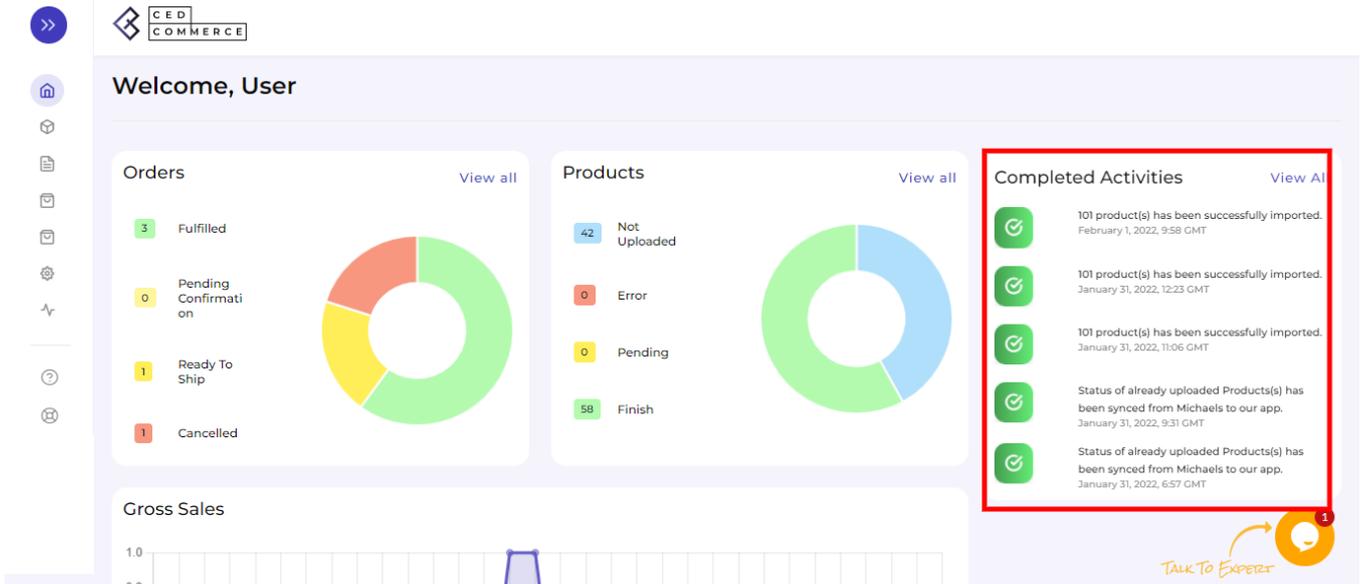
Gross Sales

The bottom section shows your Gross Sales. It is a graphical representation of your sales over a period of time. This is how it looks:



Activities

This section of the Dashboard helps you to get all the ongoing or completed activities you have recently performed. This is how it looks:



Here we end with the Dashboard tab. Just below the dashboard app is the Profiling tab. In the next section, you will know in detail about the Profiling tab.

4. Profiling Section of the App

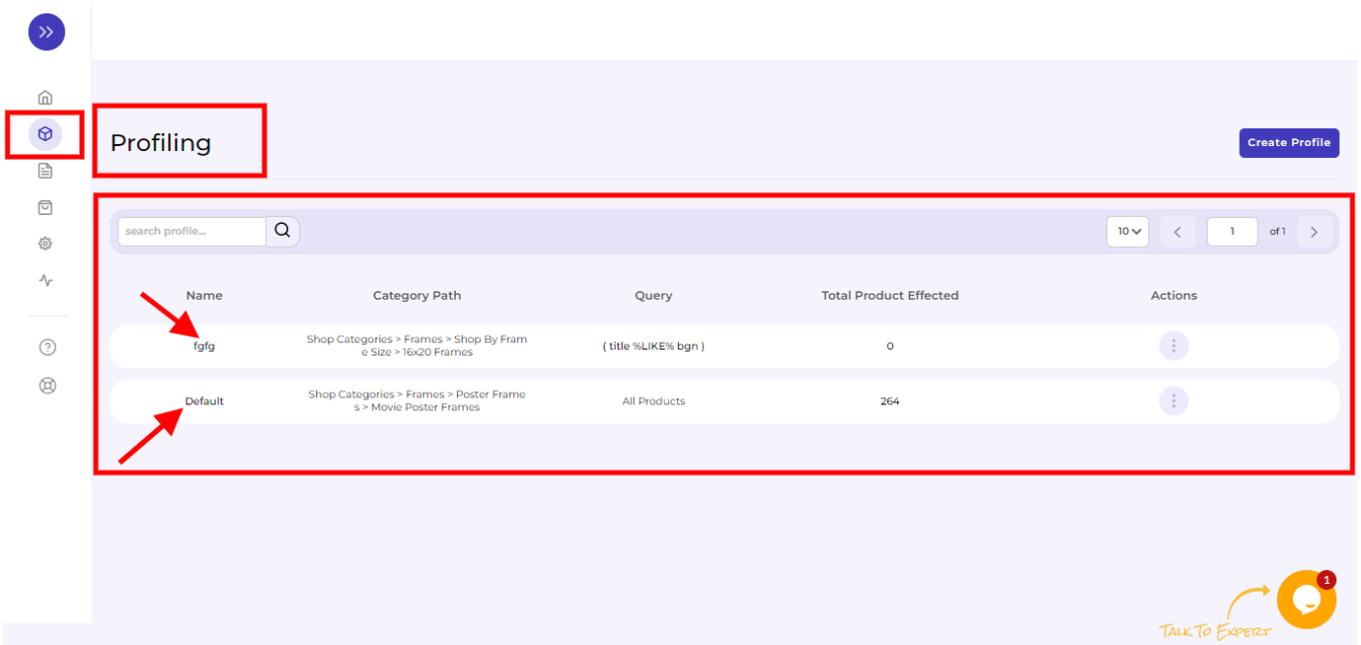
Profiling is all about creating a *category of a similar product set* or is created on the basis of the *particular template or conditions for several products* so as to upload them further on the marketplace.

By such *refined categorizations*, profiling not only saves time in performing multiple operations on a particular product set but also **makes the process easier while uploading the products**.

- Click on the **“Profile”** Tab as displayed below.



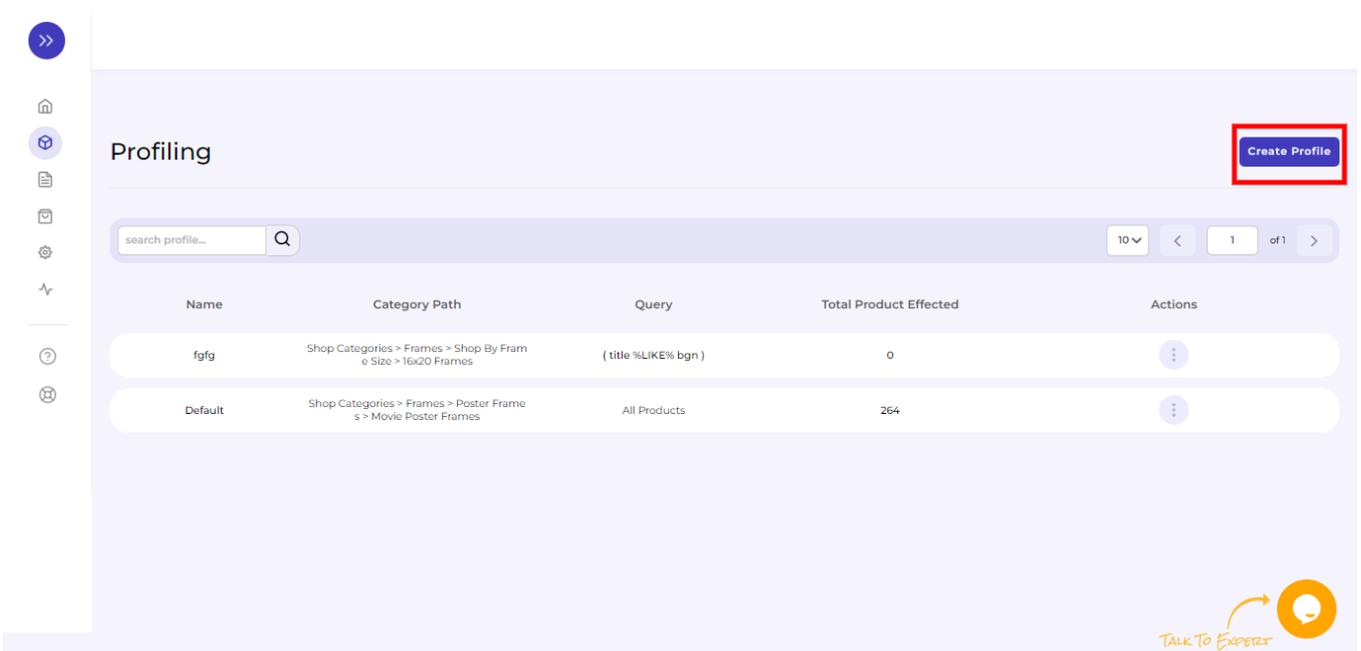
- Based on the category you have chosen before (in Step 2 of your onboarding process), the profile section will contain a *default category and scope for additional categories that you will want to add in the future*. Refer to the image below:



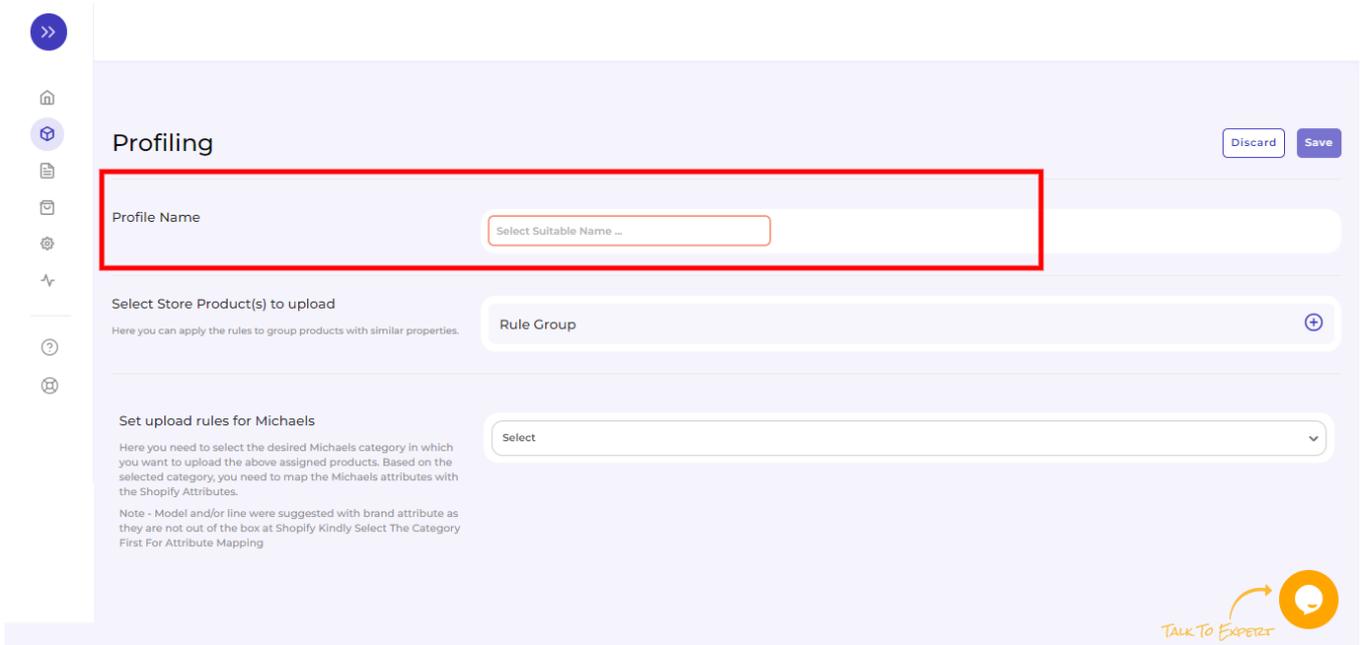
But in case you want to change or create a new profile, please follow the steps below;

Creating a Profile:

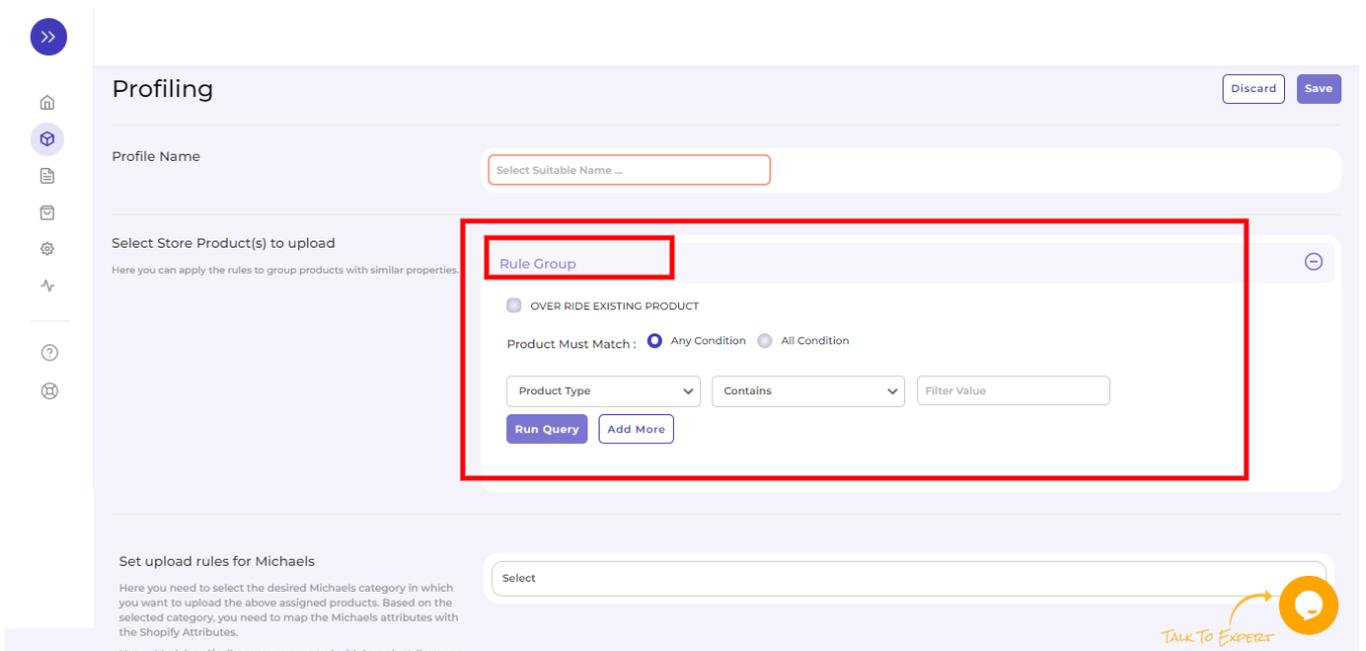
Click on “Create Profile” as shown below:



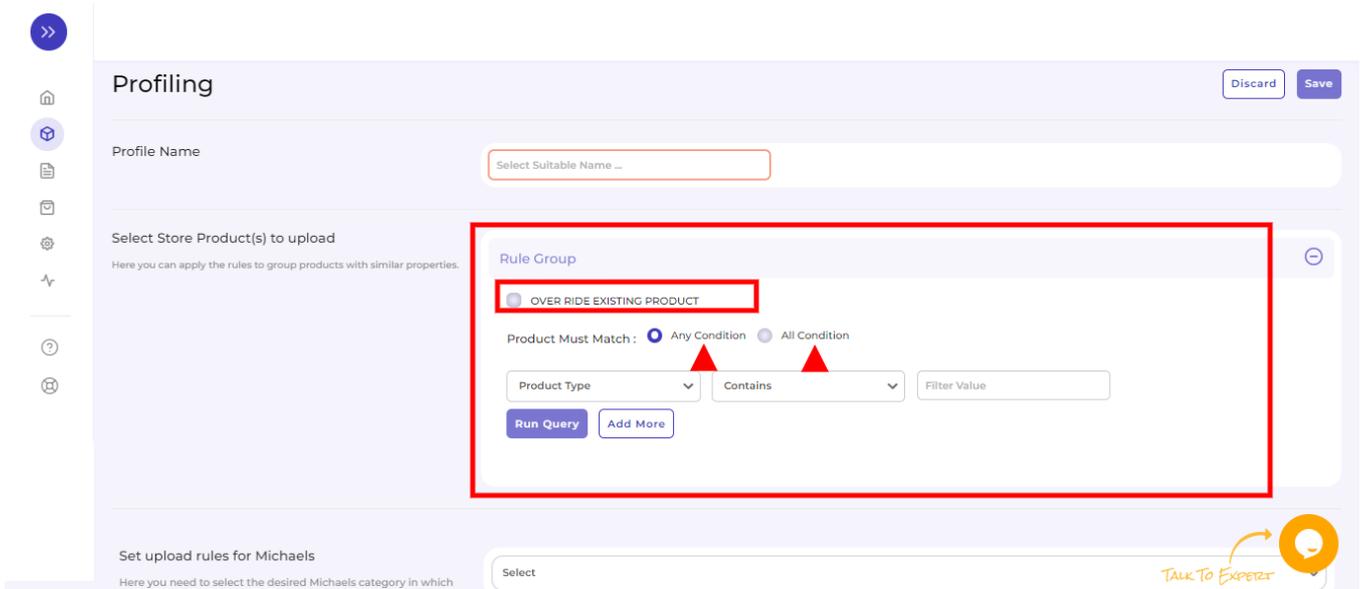
You will be redirected to the profile creation page where you will need to first **Enter “Profile Name”** (remember every profile name has to be a unique name) and thereafter **perform Category Mapping** as shown below:



Further, you need to select **“Rule”** containing conditions to select a particular type of product in the profile you are selecting. Take a look below:



The Rule is based on **Any Condition** as well as **All Conditions** that define whether you want *all* the selected conditions or *any of them* to be true. Take a look at the image below:



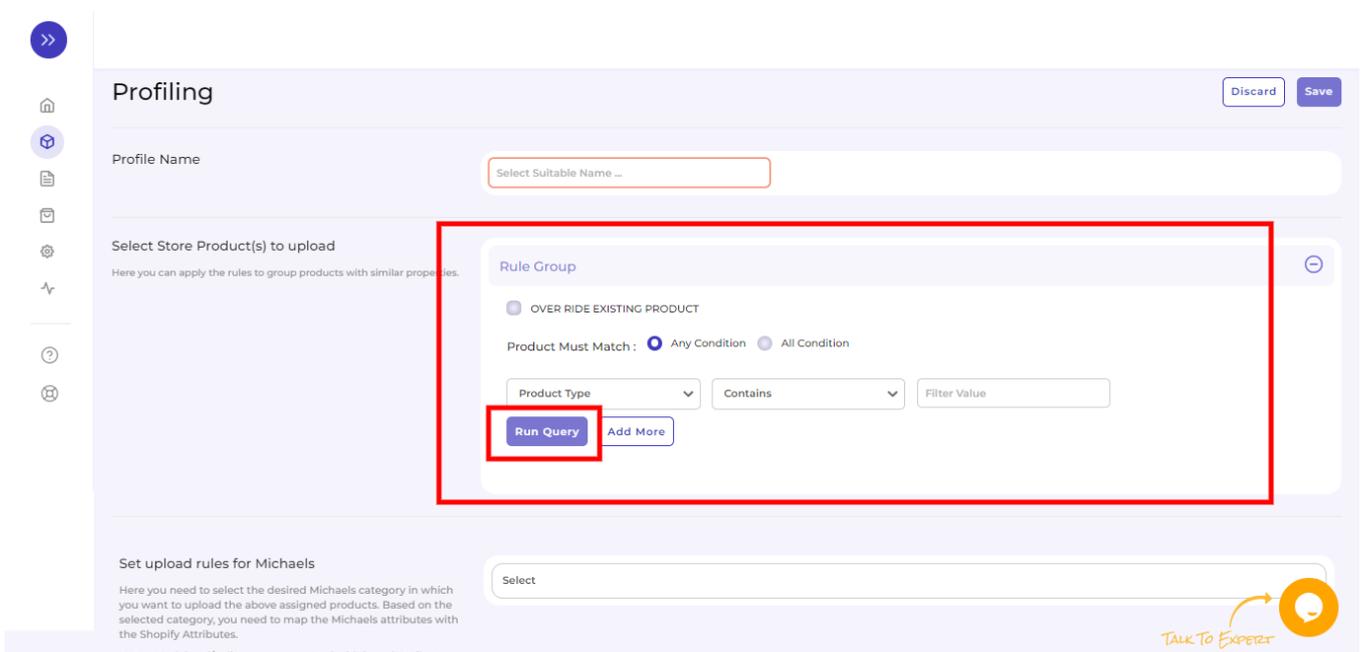
How does “Override” work?

Suppose, earlier you have created a profile XYZ of a particular product set. Some of the **products** of profile XYZ are **mutual (common/same)** in the profile you are creating currently, let’s say ABC.

Now, **if you enable the override option**, the mutual products will get removed from the profile XYZ and would be linked to your “new current” profile ABC.

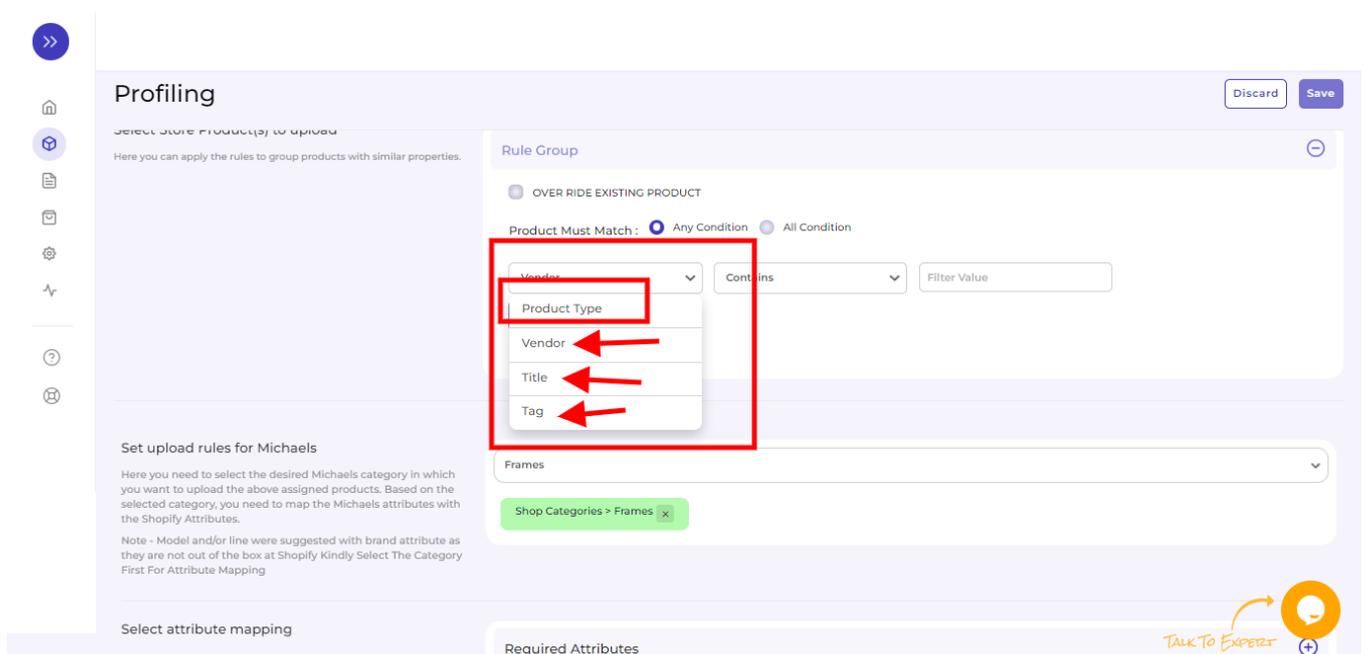
Consequently, whenever you upload the profile ABC to the Michaels Catalogue, those mutual products will get updated automatically with the details furnished under profile ABC (not XYZ). Therefore, be cautious while executing the changes.

Once you are done with aligning the ruling group, click on “Run Query” to fetch the product details. Refer to the image below:



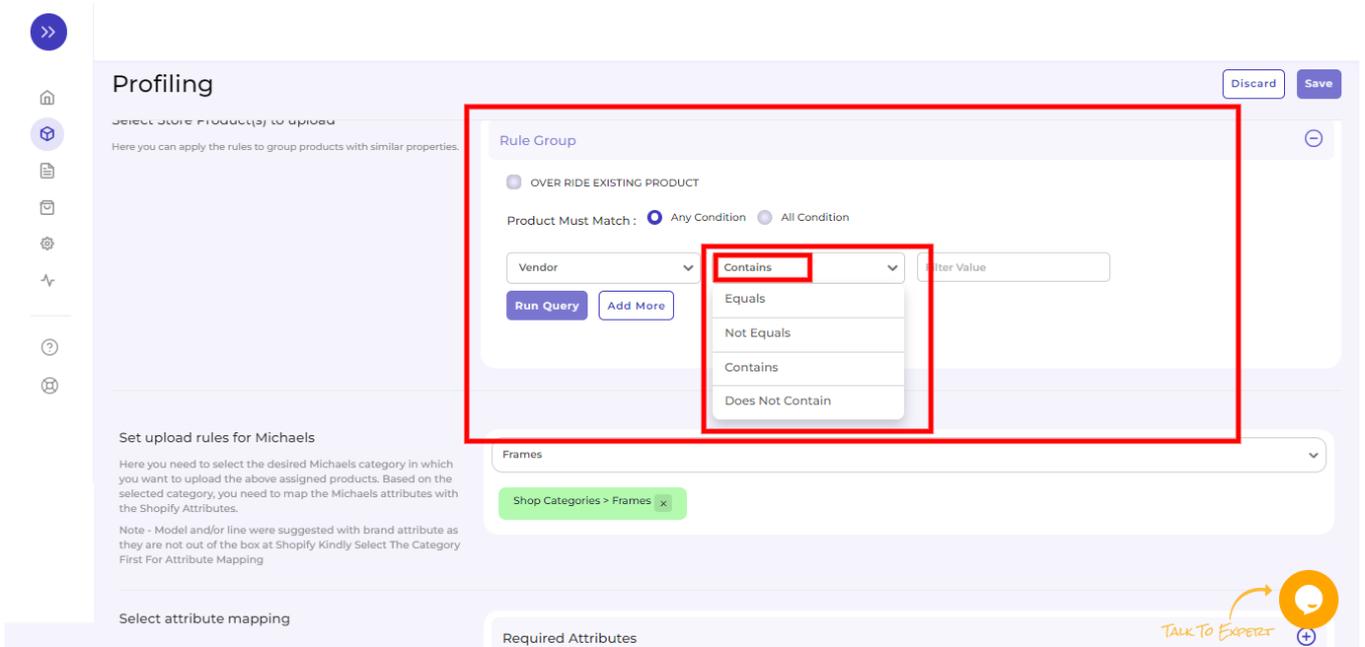
For your convenience, we have explained it through a sample below:

In the **“Rule Group”**, choose from Product Category any option from *Vendor, Title, and Tag*.

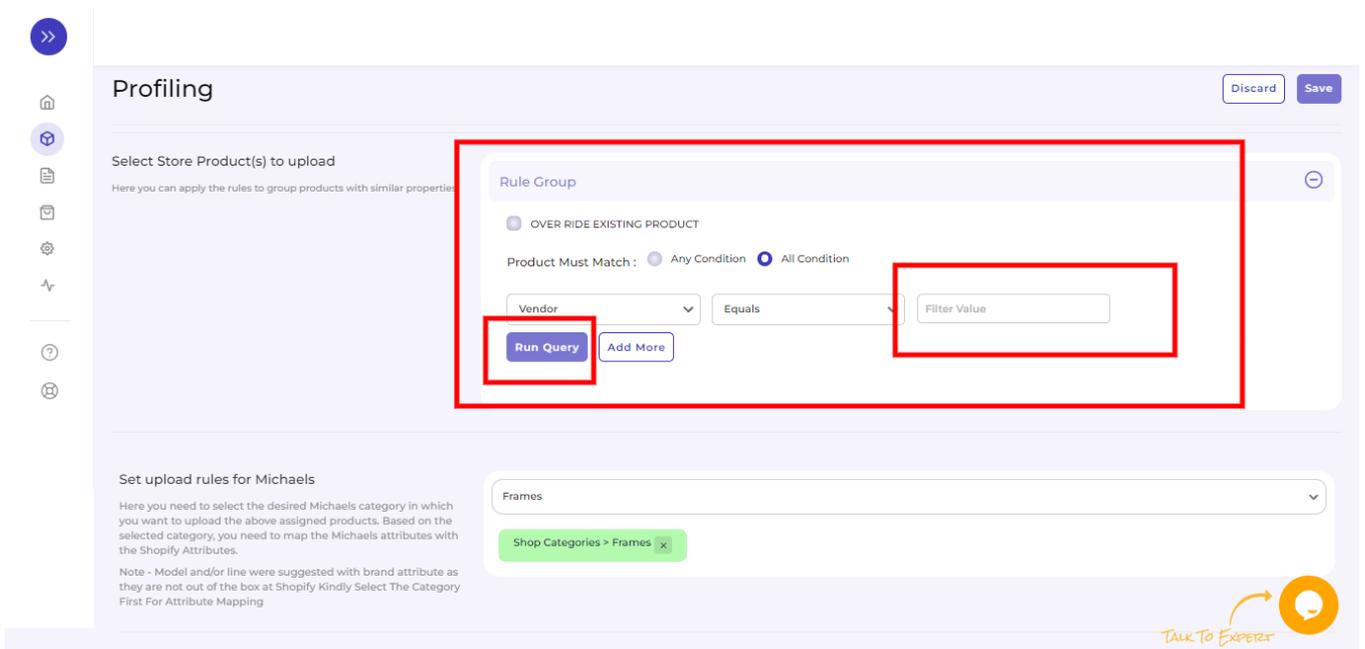


Further in the **Rule Group itself**, choose the **Value** from the **Contains** section's dropdown. The dropdown will contain the following options:

- Equals
- Not Equal
- Contains
- Does Not Contain



With respect to it, **enter the Filter Value and click on “Run Query”**.



In case you want to **add more rule groups, click on logics “Any Condition ” or “All Condition” and then “Run Query”** Let the app fetch the product details. A glimpse of the same has been displayed below for better understanding:

To add more groups, click on the option **Add More**.

Profiling Discard Save

Select Store Product(s) to upload
Here you can apply the rules to group products with similar properties.

Rule Group

OVER RIDE EXISTING PRODUCT

Product Must Match : Any Condition All Condition

Vendor	Equals	Filter Value	
Product Type	Contains	Filter Value	Delete
Product Type	Contains	Filter Value	Delete

Run Query Add More

Set upload rules for Michaels
Here you need to select the desired Michaels category in which you want to upload the above assigned products. Based on the selected category, you need to map the Michaels attributes with the Shopify Attributes.

Note - Model and/or line were suggested with brand attribute as

Frames

Shop Categories > Frames x

TALK TO EXPERT

You can choose **All conditions** to run a query:

Rule Group

OVER RIDE EXISTING PRODUCT

Product Must Match : Any Condition All Condition

Title	Equals	Camels	
Product Type	Equals	Filter Value	Delete

Run Query Add More

You can choose **Any Condition** to run a query:

Rule Group

OVER RIDE EXISTING PRODUCT

Product Must Match : Any Condition All Condition

Title Equals

Product Type

Now, you need to select a product category. Based on the selected product category, you will further map attributes for the product category you have just chosen.

· Click on **Run Query** to fetch the number of the product(s) on the basis of the Rule Group(s) created.

Select Product Category
 Select your 'Category' that best defines your product(s).
Note: Based on the selected category, you will further map Shopify attributes with Michaels attributes.

Select

- Shop Categories
- New Arrivals
- Frames
- All Frames

Once you are done with **completing the basic profile creation part**, you will be shifting to the next step, **“Attribute Mapping”** which will be just below as guided in *the next step*.

It is mandatory to **map at least one attribute per profile** in the attribute mapping. The same can be edited any time after profile creation.

Select Product Category
 Select your 'Category' that best defines your product(s).
Note: Based on the selected category, you will further map Shopify attributes with Michaels attributes.

Frames

Select Attribute Mapping

Through 'Attribute Mapping' you can enhance your product catalog and additional product information.

Required Attributes: These are the compulsory attributes that must be selected for mapping Shopify attributes with Michaels attributes.

Variation Attributes: These are optional attributes that help in adding additional information about the variants of the product(s).

Recommended Attributes: These are optional attributes that help in adding quality to your product listing with more features.

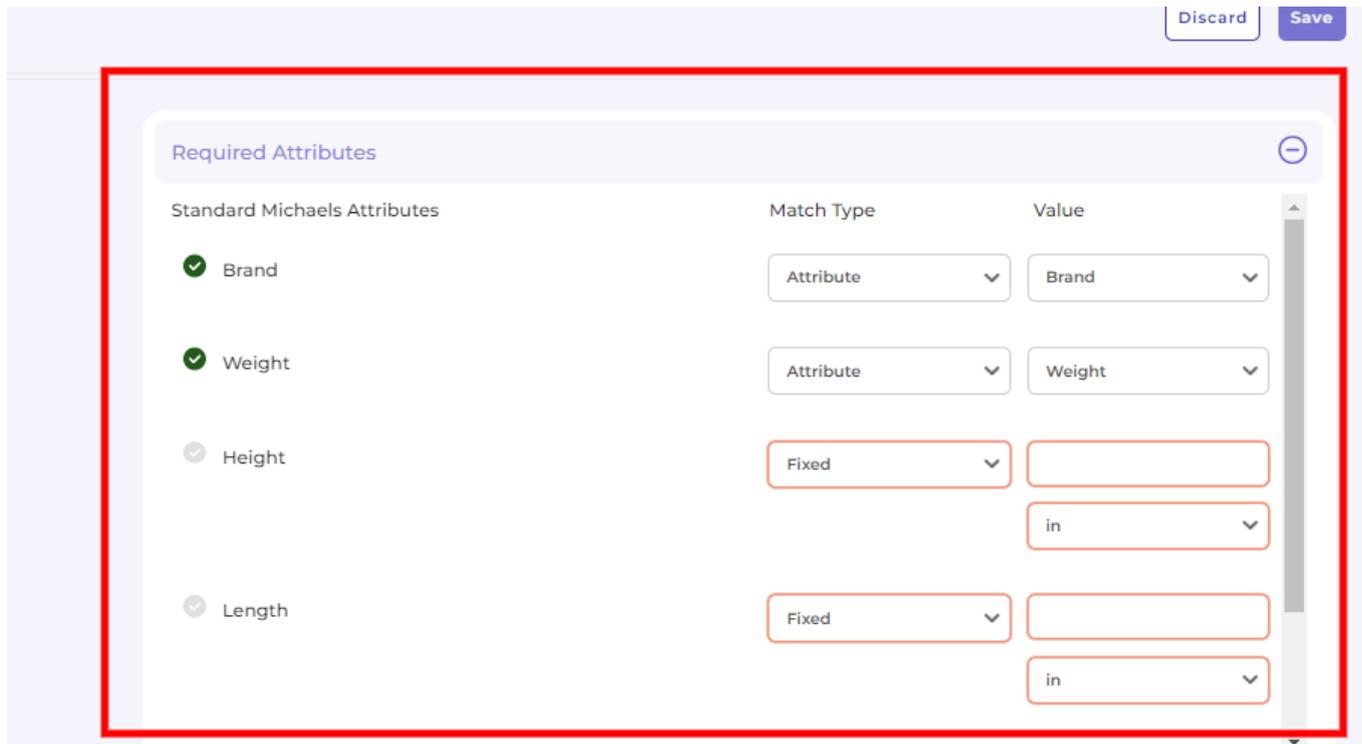
- Required Attributes
- Variation Attributes
- Recommended Attributes



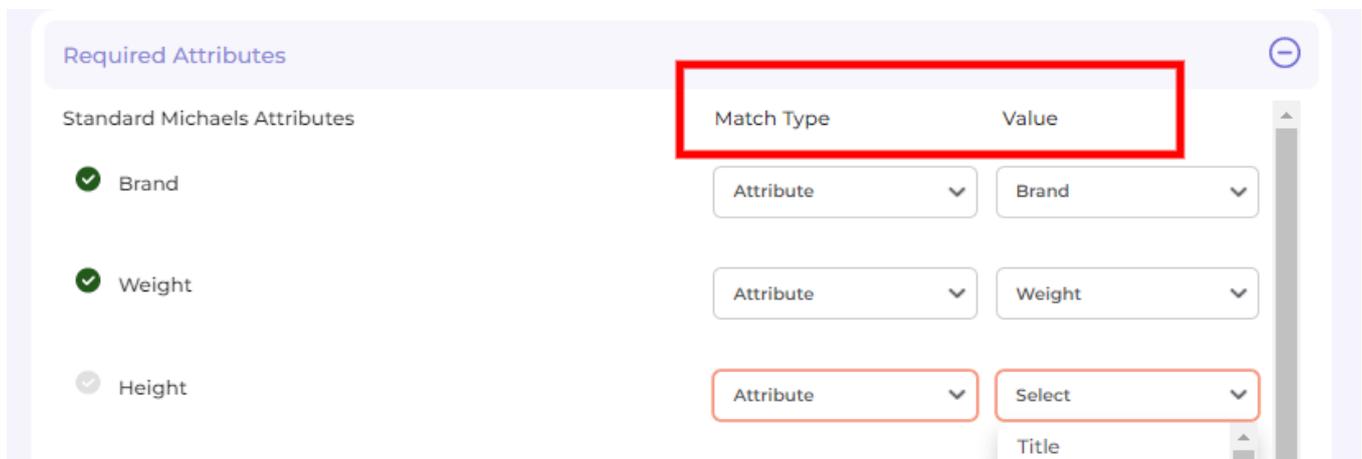
You will get three options – “**Required**”, “**Variation**” and **Recommended** to map your attributes. **Required** is a compulsory option whereas **Variation and Recommended** are optional. You can either choose two, three or just Required attributes to proceed further.

REQUIRED ATTRIBUTES

Under ‘**Required**’, the attribute mapping is done on the basis of *Brand, Weight, Height, Width, length* to the category that you have selected in the previous step. Refer to the image below:



Now, there are a few things you need to understand here. There are two headings you will have to select your attributes. Match Type and Value. Look at the image below:



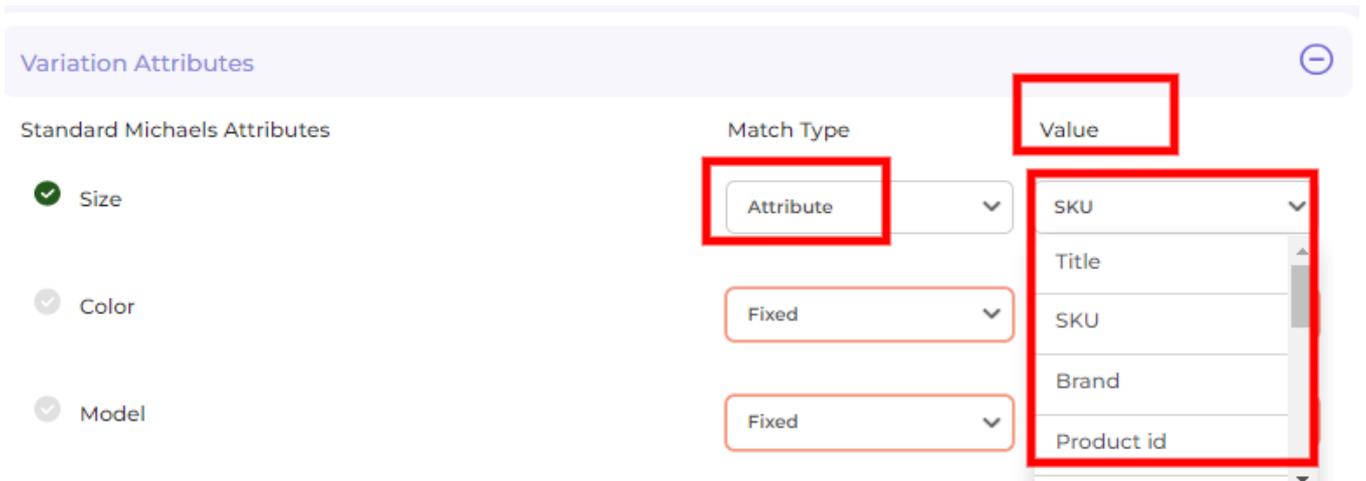
Under **Match Type** you will have two options to choose from **Attribute** and **Fixed**. Look at the image below:



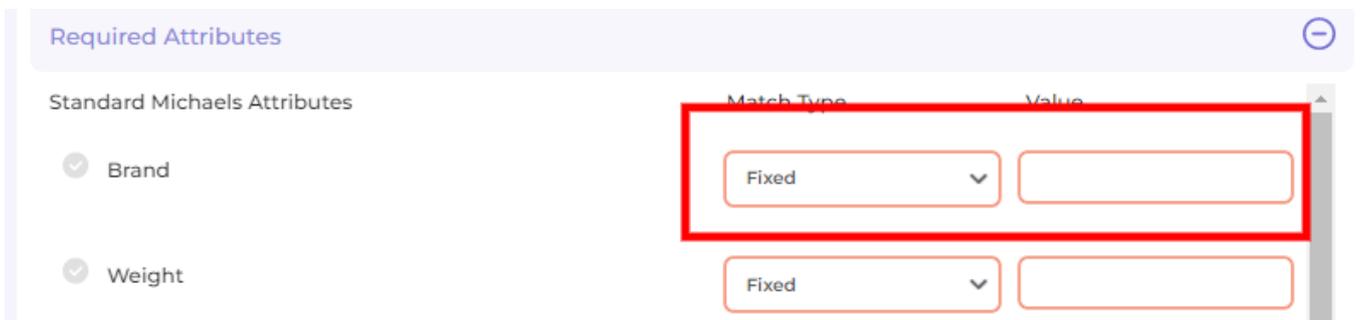
- If chosen **Attribute**, you will have further options as a drop-down under **Value** to choose from. The drop-down will have the following sections: Title, SKU, Brand, Product id, Quantity, weight, weight unit, color, barcode, height, weight, length, and width.
- Whereas, if chosen **Fixed**, you will have to choose and assign a Value on your own (in other words, you are allowed to add “custom” value under this).

Look at both the cases in the images below:

When you choose Attribute:

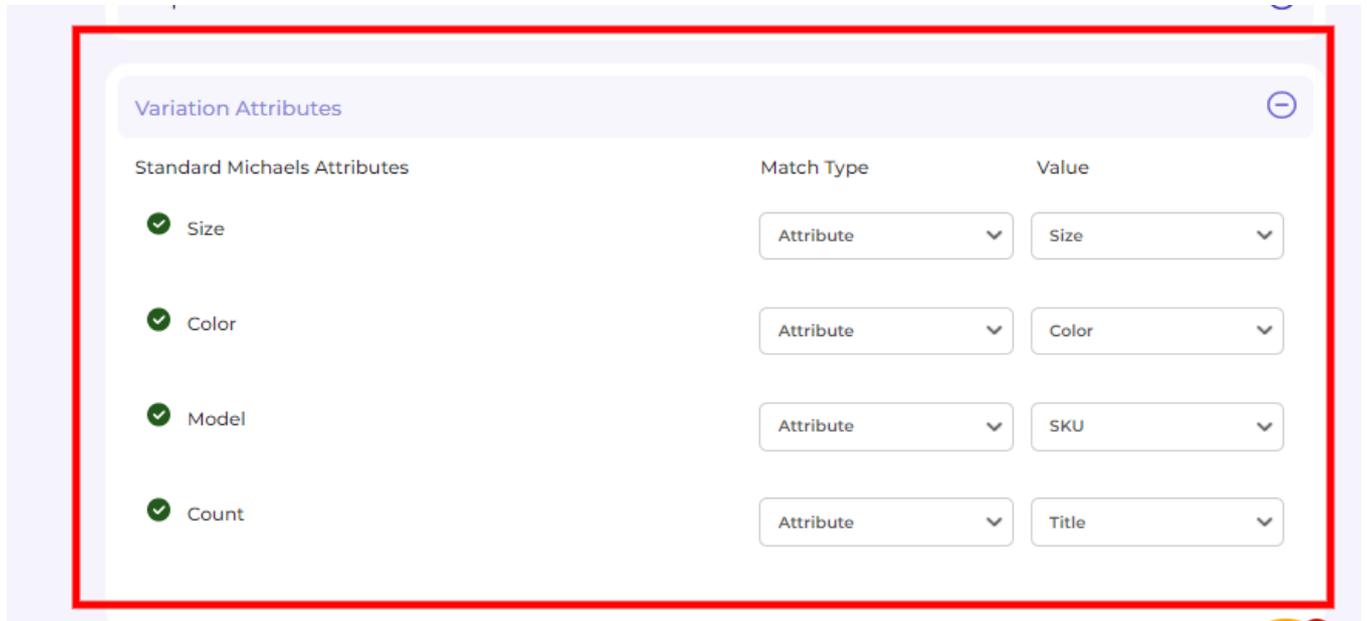


When you choose Fixed:



VARIATION ATTRIBUTES

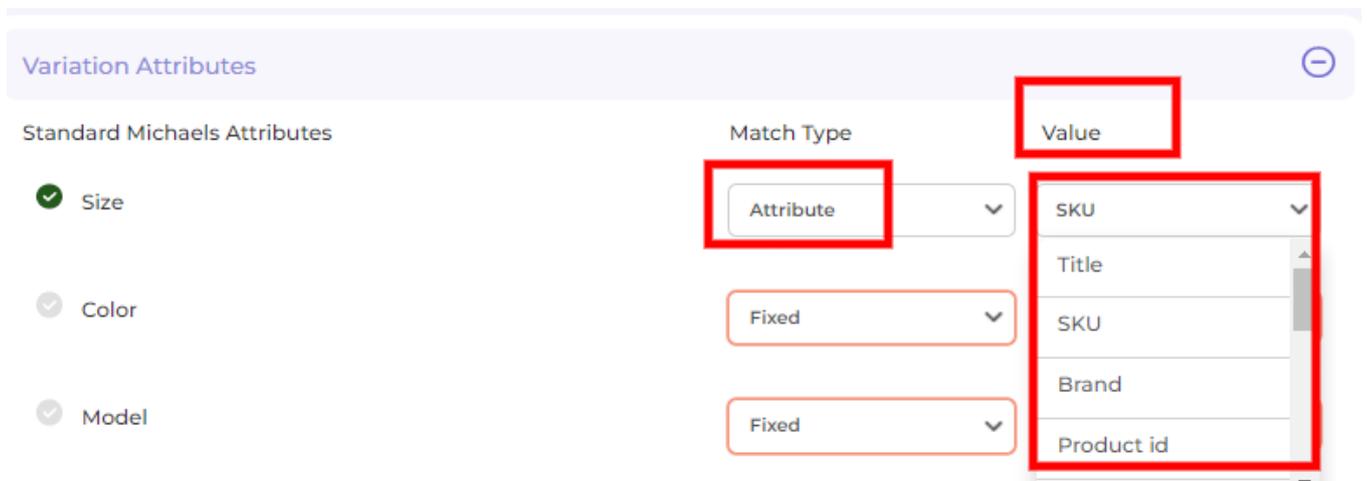
Under 'Variations', the attribute mapping is done on the basis of Size, Color, Model, and Count. Refer to the image below:



- **Variation attributes** have a similar process as performed under Required attributes. There are two headings you can select attributes under. **Match Type** and **Value**.
- Under **Match Type** you have two options to choose from **Attribute** and **Fixed**.
- If chosen **Attribute**, you will have further options as a dropdown under **Value** to choose from. The dropdown will have the following sections: Title, SKU, Brand, Product id, Quantity, weight, weight unit, color, barcode, height, weight, length, and width.
- Whereas, if it is chosen **Fixed**, you will have to fill a Value on your own.

Look at the images below for a better understanding:

When you choose Attribute



When you choose Fixed

The screenshot shows a 'Variation Attributes' panel with a minus sign in the top right. Under 'Standard Michaels Attributes', there are two entries: 'Size' and 'Color'. Each entry has a 'Match Type' dropdown set to 'Fixed' and a 'Value' input field. The 'Fixed' dropdowns and the values '13' and 'Royal Blue' are highlighted with red boxes.

Standard Michaels Attributes	Match Type	Value
Size	Fixed	13
Color	Fixed	Royal Blue

RECOMMENDED ATTRIBUTES

Recommended attributes are additional features and are completely optional. Based on the product category chosen, you might or might not have Recommended attribute to fill.

Based on the criteria given, you will have to select your option from the drop-down below. See a sample below:

The screenshot shows a 'Recommended Attributes' panel with a minus sign in the top right. It contains two attributes: 'Opening Size' and 'Material'. 'Opening Size' has a 'Value' dropdown set to 'Select'. 'Material' has a 'Match Type' dropdown set to 'Attribute' and a 'Value' dropdown set to 'Select'. The entire 'Recommended Attributes' section is highlighted with a red border.

Standard Michaels Attributes	Match Type	Value
Opening Size		Select
Material	Attribute	Select

With this, you finish your Attribute Mapping task!

Once completed with a unique Profile name, Product Category, Running query, and Attribute Mapping, click on the **Save button** at the top right of the page. Refer below:

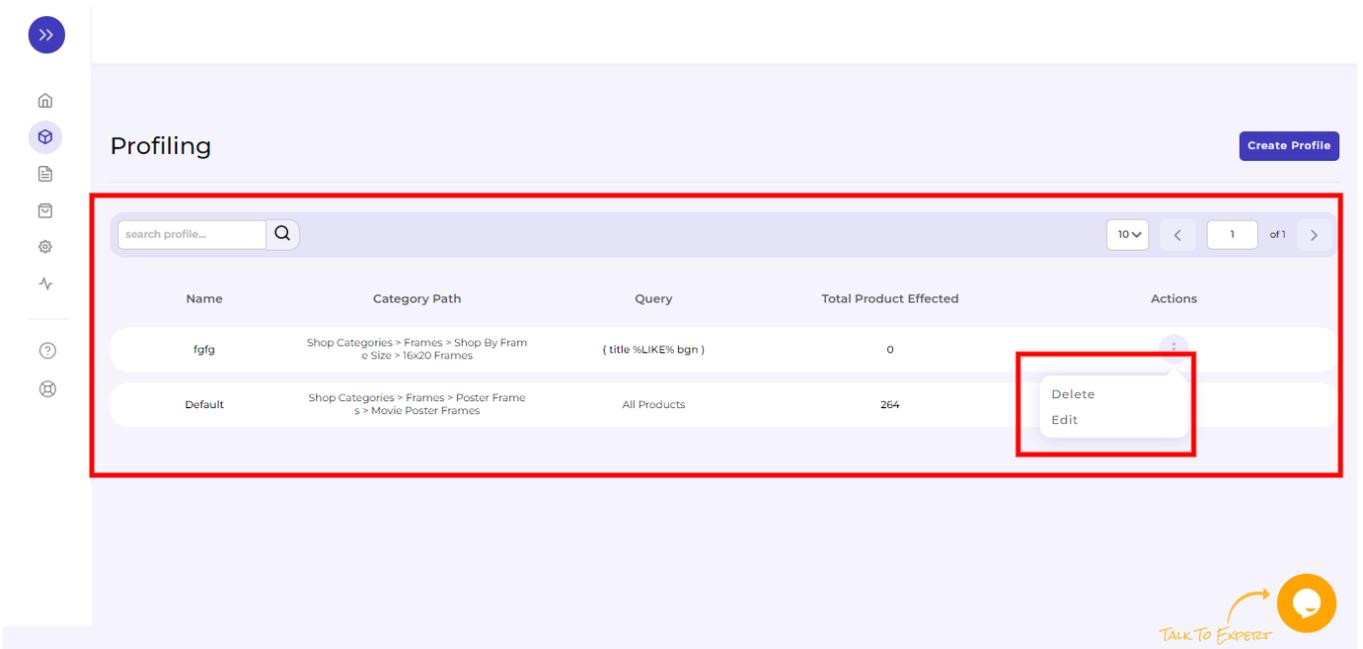
The screenshot shows a configuration interface with a 'Markers' input field at the top. Below it is a 'Rule Group' section with a minus icon. The rule group is set to 'OVER RIDE EXISTING PRODUCT'. Under 'Product Must Match', 'Any Condition' is selected. There are three dropdown menus: 'Product Type', 'Contains', and 'Choose'. At the bottom of the rule group are 'Run Query' and 'Add More' buttons. In the top right corner, 'Discard' and 'Save' buttons are highlighted with a red rectangular box.

After completing Attribute Mapping, you will be prompted with the message **“Profile Created Successfully”** and further, you will be redirected to the **“Profiling”** Page having the details of the Profile(s) created (*please refer below the screenshot*).

Name	Category Path	Query	Total Product Effected	Actions
fgfg	Shop Categories > Frames > Shop By Frame Size > 16x20 Frames	(title %LIKE% bgn)	0	⋮
Default	Shop Categories > Frames > Poster Frames > Movie Poster Frames	All Products	265	⋮
camels	Shop Categories > Frames	(brand != Nike)	0	⋮

In case you want to **“Edit”** or **“Delete”** the profile, click on three dots corresponding to that particular profile. According to the options displayed, you can choose what suits your case.

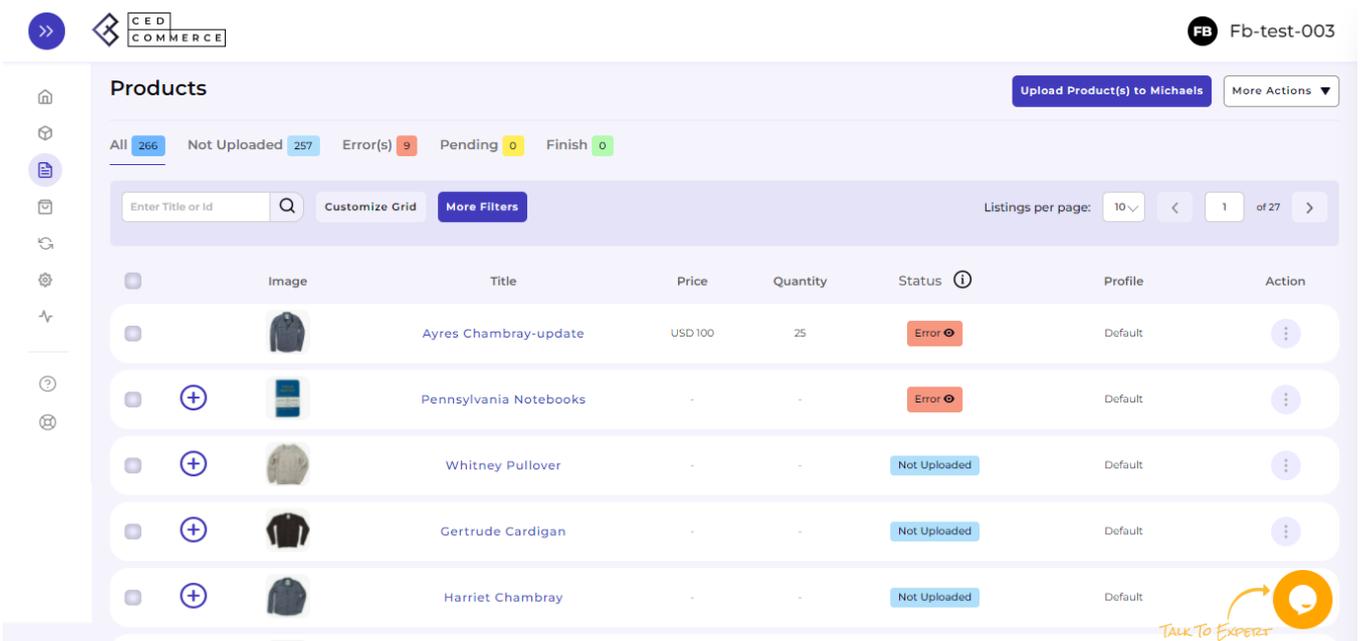
Name	Category Path	Query	Total Product Effected	Actions
fgfg	Shop Categories > Frames > Shop By Frame Size > 16x20 Frames	(title %LIKE% bgn)	0	⋮
Default	Shop Categories > Frames > Poster Frames > Movie Poster Frames	All Products	265	⋮
camels	Shop Categories > Frames	(brand != Nike)	0	⋮



With this, we are done with the creation of a profile successfully!

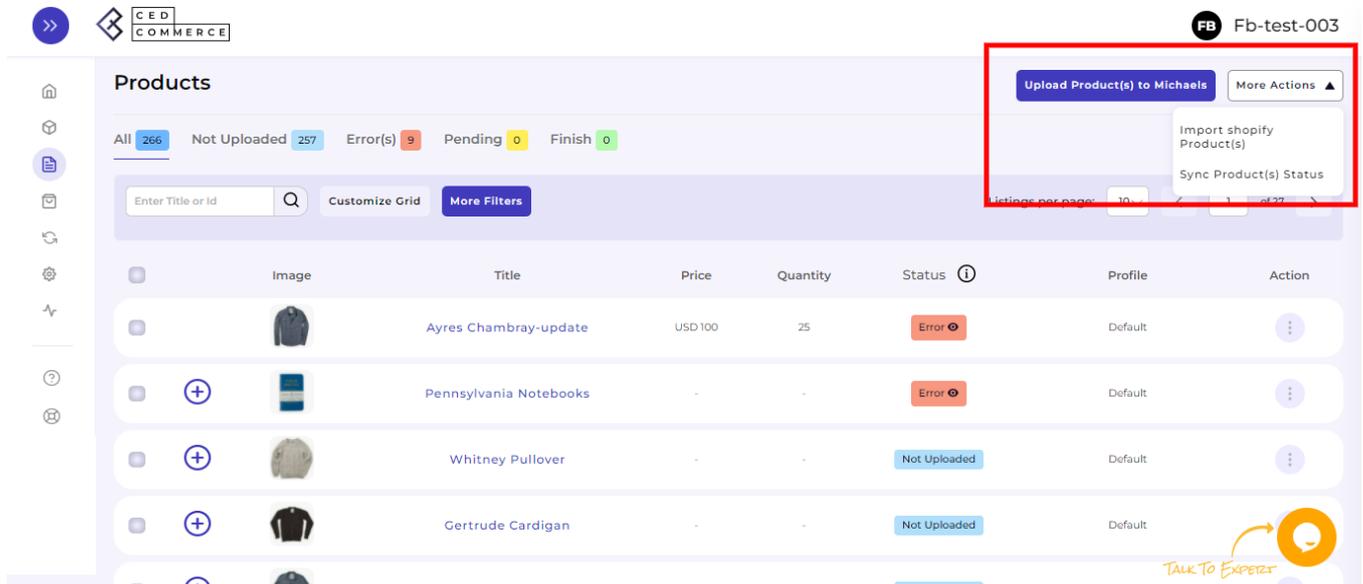
5. Products Section of the App

The product tab comes the next after exploring and operating Profiling Tab. This tab gives a *comprehensive real-time status of the operations performed on the products*. Let's understand this product management block-wise as displayed below:



Side Top Bar

The right Top bar just opposite to Products(heading) serves three options.

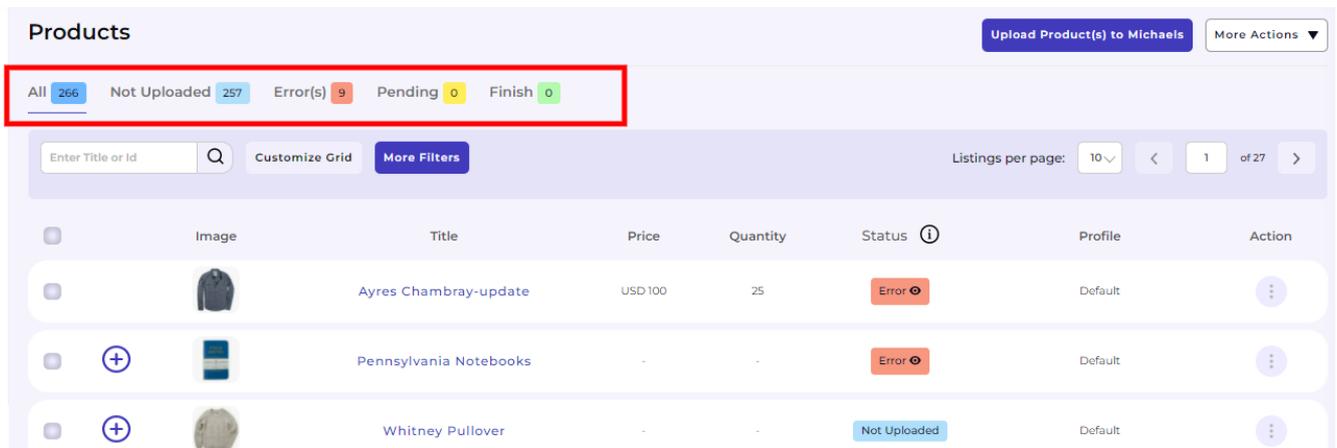


- Import products from Shopify store to Michaels App
- Sync status of already uploaded products
- Upload products to Michaels

By clicking on these options, you can perform the respective activities. All you have to do is to select a product from the ones listed below and click on the required option to complete an activity.

Product Status

It shows the statuses of the products. Here are different statuses, you will find your products categorized under:



- **All:** Total no. of products available (of all status).
- **Not Uploaded:** Total no. of products imported from Shopify store to the app but not uploaded in the

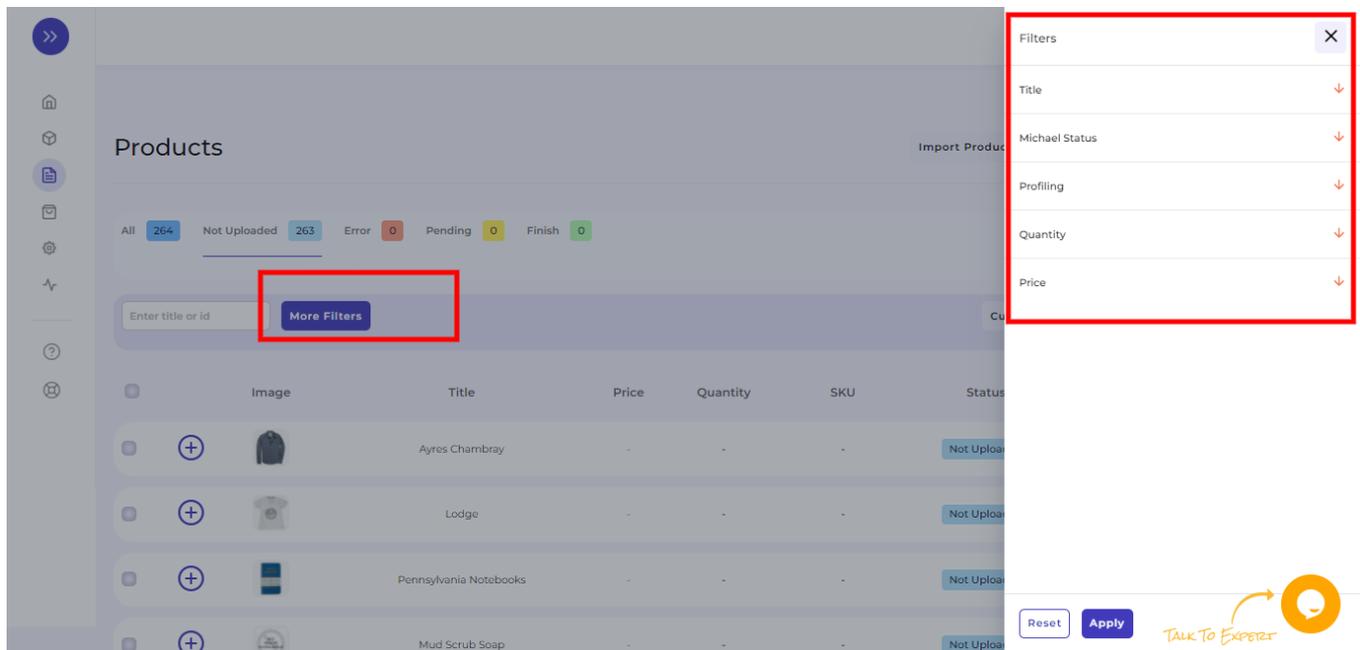
product catalog of Michaels.

- **Error:** Total no. of products with errors (for any reason)that need to be corrected.
- **Pending:** Confirmation pending from Michaels after requesting bulk upload from the app.
- **Finished:** Total no. of products uploaded and are available in the product catalog on Michaels.

More Filters

Below the Products' status lies the option of **More Filters**. These are extra filters that are when selected for the products, adds additional value to that particular product.

Just after clicking on the More Filter option, you will get a box opened on the far right of the screen with listed filters. Based on your requirements, you can choose the filters.



In addition, each of these options has further options to choose from. Each of them is mentioned below in detail:

Michaels Status:

Michael Status ↑

Michael status ▼

- Active
- Inactive
- Draft

Price ↓

Profiling:

Michael Status ↑

Michael status ▼

Profiling ↑

Profiling ▼

- fgfg
- Default

Price ↓

Quantity:

Profiling ▼

Quantity ↑

From

Enter the minimum quantity of product

To

Enter the maximum quantity of product

Price ↓

Price:

From
Enter the minimum quantity of product

To
Enter the maximum quantity of product

Price ↑

From
Enter the minimum price of product

To
Enter the maximum price of product

Reset Apply

TALK TO EXPERT

Once selected all the options, click on the option **Reset or Apply** (as per the case).

Filters

Michael status

Profiling ↑

Profiling

Quantity ↑

From
Enter the minimum quantity of product

To
Enter the maximum quantity of product

Price ↑

From
Enter the minimum price of product

To
Enter the maximum price of product

Reset Apply

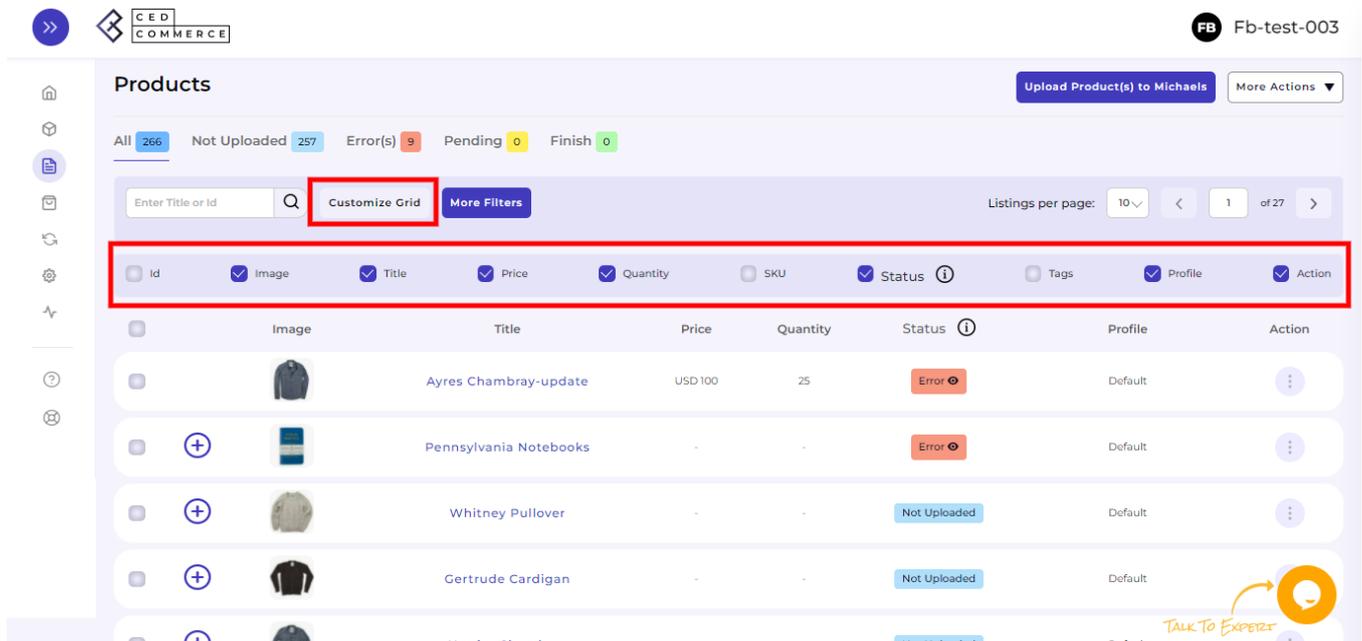
TALK TO EXPERT

Image	Title	Price	Quantity	SKU	Status
	a	USD 165	25	The Scout Skincare Kit_12345_update	Active
	Ayres Chambray	-	-	-	Not Upload
	Lodge	-	-	-	Not Upload
	Pennsylvania Notebooks	-	-	-	Not Upload
	Mud Scrub Soap	-	-	-	Not Upload
	Whitney Pullover	-	-	-	Not Upload

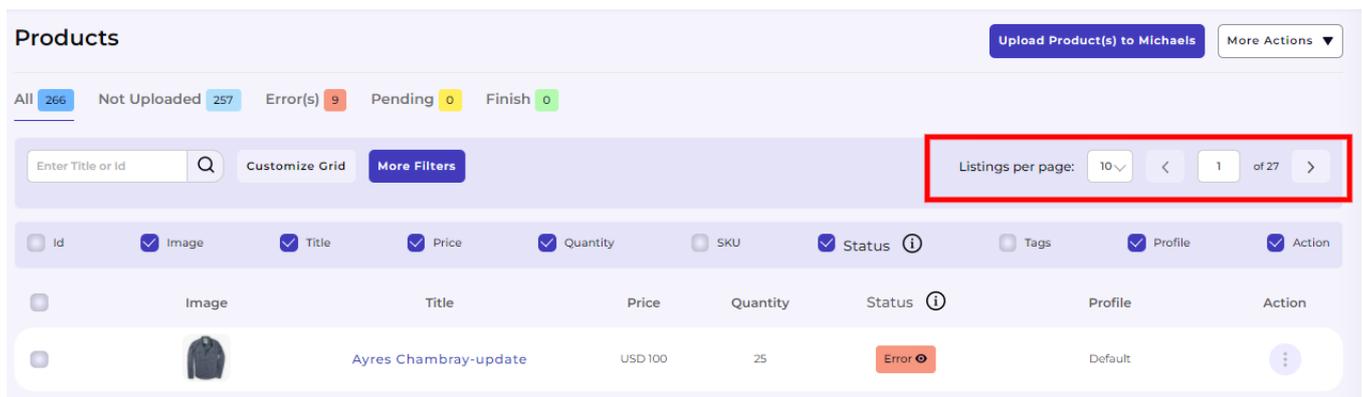
Customize Grid

Just next to 'More Filters' option, you can see 'Customize Grid.' The option of *Customize Grid* helps you to customize the columns you want to see for your products.

With the help of *Customize Grid*, you can see the following details: id, Image, Title, Price, Quantity, SKU, Status, Tags, Profile, and Action. Each of the options will show the desired result on the list of the products.



Just opposite to the *Customize Grid* and *More filters* is *Listing Per Page*, where there are two boxes with numeric values.



- The first value enables you to show the number of products you want to be listed on your screen. For instance, if you choose 5, there will be a list of 5 products visible, if put 10, then a list of 10 items will be visible, and so on and so forth.
- The second value is the multiple pages of listed products. If there are a total of 14 pages of listed products, with the help of this option you can easily choose which listed page you want to see out of the

total 14 listed pages.

Here we come to the end of the Product Tab. Hereafter, we shall be exploring Order Tab in detail.

6. Order Section of the App

Order Tab helps you to view and manage all your orders from a single screen. The order tab allows you to

- Know the status of all your order(s)
- Sync your order(s)
- Add filters to your order(s)
- Customize your orders grid

This is how it looks:

The screenshot shows the 'Orders' section of the app. At the top right, there is a 'Sync Order' button. Below it, there are filters for order status: All (13), Fulfilled (3), Completed (2), Pending Confirmation (0), Ready To Ship (6), and Cancelled (2). There is a search bar for 'Enter Order Number' and buttons for 'Customize Grid' and 'More Filters'. The table below has columns for Order Number, Full Name, Created on, Order Status, Price, and Quantity. The table contains 10 rows of order data. At the bottom right, there is a 'Talk To Experts' logo.

Order Number	Full Name	Created on	Order Status	Price	Quantity
THP7030631353258163-1	CedCommerce TestAccount	Thu, Jan 13 2022	Completed	\$54.44	1
THP6535444885489579-1	CedCommerce TestAccount	Mon, Jan 17 2022	Completed	\$108.88	2
THP9684525700195455-1	CedCommerce TestAccount	Mon, Jan 17 2022	Fulfilled	\$217.75	4
THP5416118725521512-1	CedCommerce TestAccount	Tue, Jan 18 2022	Cancelled	\$54.44	1
THP8757128498165165-1	CedCommerce TestAccount	Tue, Jan 18 2022	Cancelled	\$163.31	3
THP4441047217891363-1	CedCommerce TestAccount	Wed, Feb 09 2022	Ready To Ship	\$54.44	1
THP7909539136694930-1	CedCommerce TestAccount	Wed, Feb 09 2022	Ready To Ship	\$16.33	1
THP3656704341606032-1	CedCommerce TestAccount	Wed, Feb 09 2022	Ready To Ship	\$43.54	2
THP1700345234163335-1	CedCommerce TestAccount	Wed, Feb 09 2022	Ready To Ship	\$76.2	1

Order Status

There is some prominent Order status that you will see in the Order tab. They are listed below along with what they signify:

Fulfilled: Already shipped items

Completed: Order fulfilled and accepted by the customer

Pending Confirmation: Orders ready to be fulfilled but not confirmed by customer

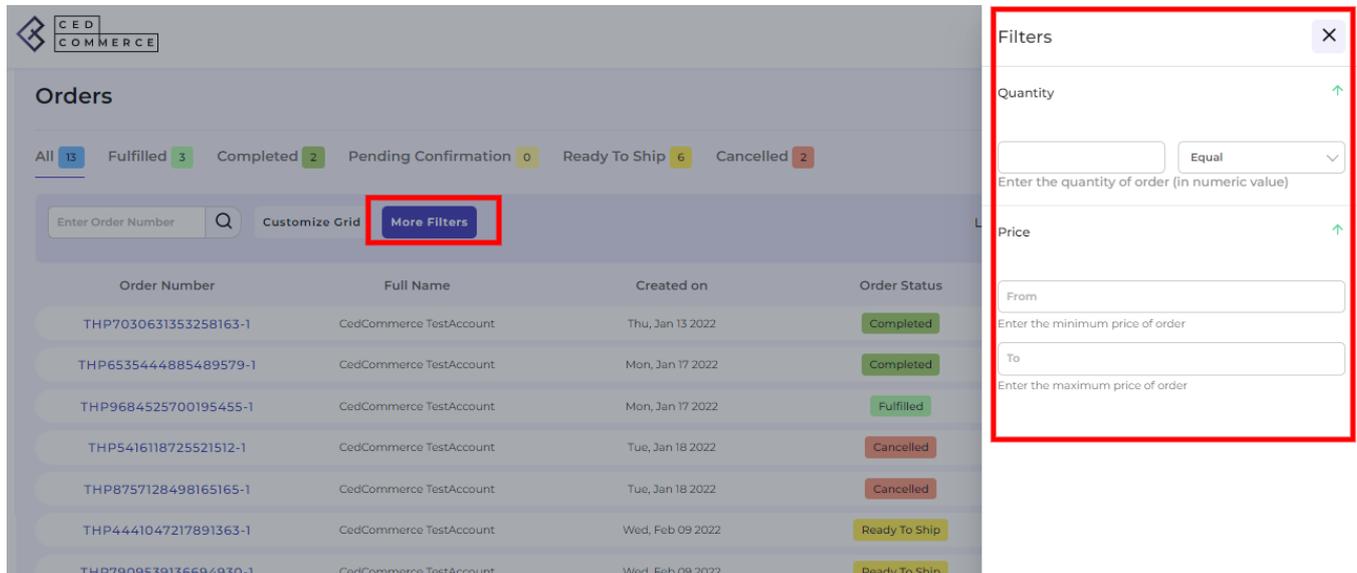
Ready to Ship: Order confirmed and ready to be shipped

Cancelled: Items canceled successfully

By clicking on each of the statuses, you will be able to see a list of products under each status in a detailed

manner. The App automates the status for your convenience, right from Open to Completed.

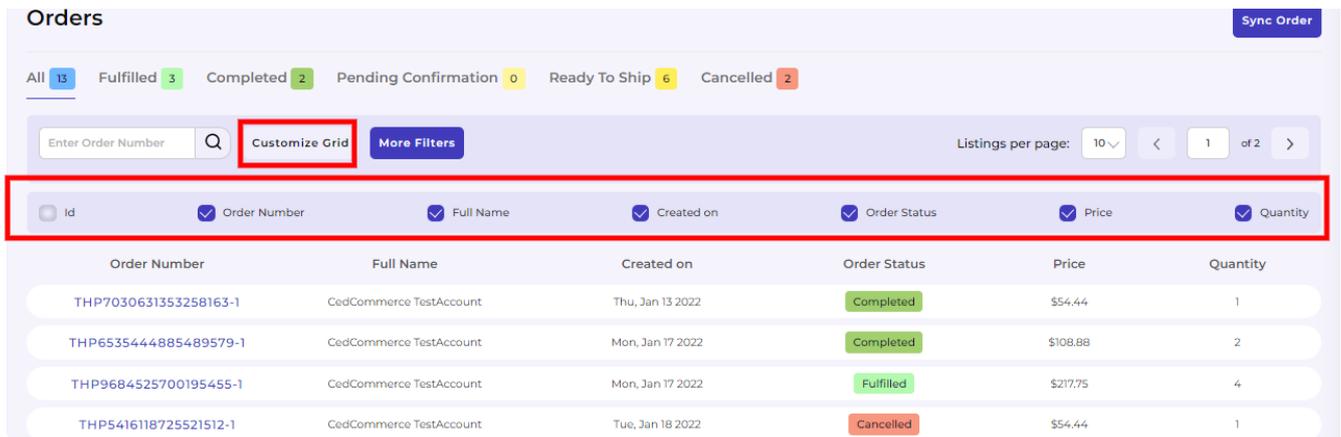
Adding Filters



The 'More Filter' button allows you to filter your orders on the basis of Quantity and Price (as shown in the image above).

Customize Grid

As in the Product section, the Order section too allows you to customize your grid as per your need. You can easily tick the categories you want to see or hide.



Sync Order

By clicking on the Sync Order button, you can sync your orders to Michaels from App.

Orders Sync Order

All 13 Fulfilled 3 Completed 2 Pending Confirmation 0 Ready To Ship 6 Cancelled 2

Enter Order Number Listings per page: 10 of 2

Order Number	Full Name	Created on	Order Status	Price	Quantity
THP7030631353258163-1	CedCommerce TestAccount	Thu, Jan 13 2022	Completed	\$54.44	1
THP6535444885489579-1	CedCommerce TestAccount	Mon, Jan 17 2022	Completed	\$108.88	2

Here we come to the end of the Order tab. From here on we will see how to use the Returns section that helps you to set some Refund and return related functions.

7. Returns Section of the App

The next tab is the Return Tab. The 'Return' tab helps you keep an automated record of all the returns under various segregation. For example, the Return tan is segregated under different sections. They are

- Pending Returns
- Refunded
- Refund Rejected

Returns Sync Returns

All Pending Return Refunded Refund Rejected

Enter Return Number Listings per page: 10 of 1

Return Number	Order Number	Created on	Return Status
R6124075841670348803	THP1251732900791127-1	Tue, Jan 11 2022	Refunded
R6124163252844756995	THP1993309151296434-1	Tue, Jan 11 2022	Refunded
R6126840254420746243	THP7763999913175099-1	Wed, Jan 12 2022	Refund Rejected
R18372983049355268	THP7763999913175099-1	Wed, Jan 19 2022	Refund Rejected

Each of these sections has a different purpose to serve. Let's read them below:

All: The 'All' sections help you get all your refund requests in one place. You can see all the data right before your screen. It will include all details like the Return Number, Order Number, Created On, and Return Status.

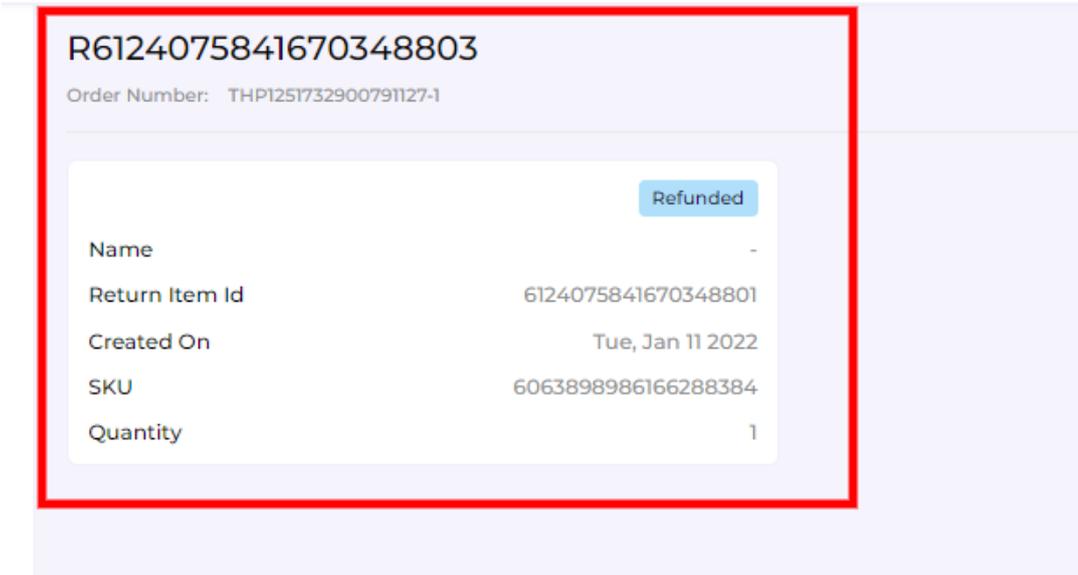
Return Number	Order Number	Created on	Return Status
R6124075841670348803	THP1251732900791127-1	Tue, Jan 11 2022	Refunded
R6124163252844756995	THP1993309151296434-1	Tue, Jan 11 2022	Refunded
R6126840254420746243	THP7763999913175099-1	Wed, Jan 12 2022	Refund Rejected
R18372983049355268	THP7763999913175099-1	Wed, Jan 19 2022	Refund Rejected

Pending Returns: The section ‘Pending Return’ helps you to get details about all your pending returns on Michaels that still need your clearance. You get to see the order number, return number, created on, and return status.

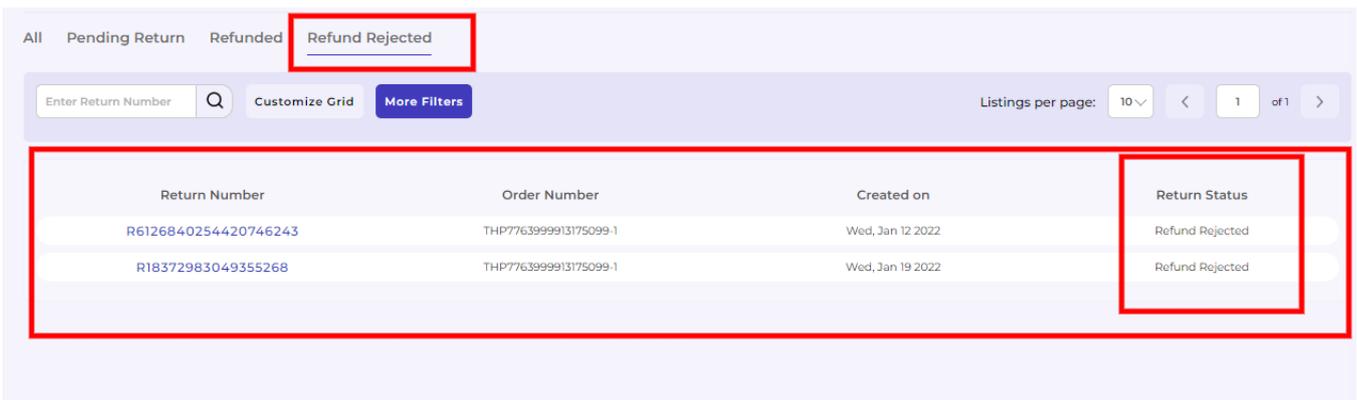
Refunded: This section helps you see all your refunded returns. All the details are available for your clear reference and cross-checking.

Return Number	Order Number	Created on	Return Status
R6124075841670348803	THP1251732900791127-1	Tue, Jan 11 2022	Refunded
R6124163252844756995	THP1993309151296434-1	Tue, Jan 11 2022	Refunded

By clicking on any of the return numbers, you can see the complete detail of that particular product along with SKU and Quantity. Look at the image below:



Refund Rejected: The section of 'Refund rejected' allows you to get details of the return requests that you have rejected.



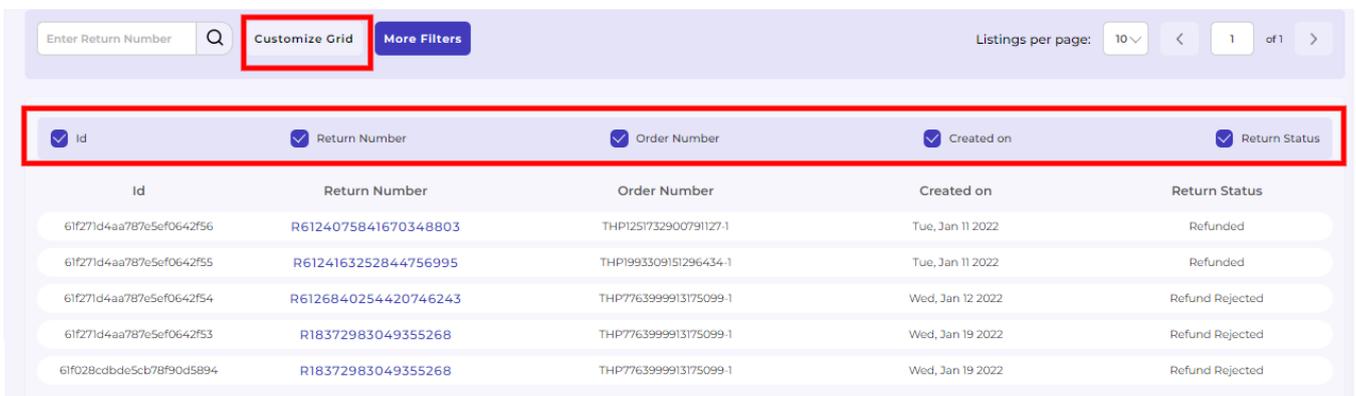
The important thing here to note is that while rejecting any Refund you will have to put the reason for rejecting the refund. The image attached below clearly shows the reason mentioned for rejecting the refund.



Other Features

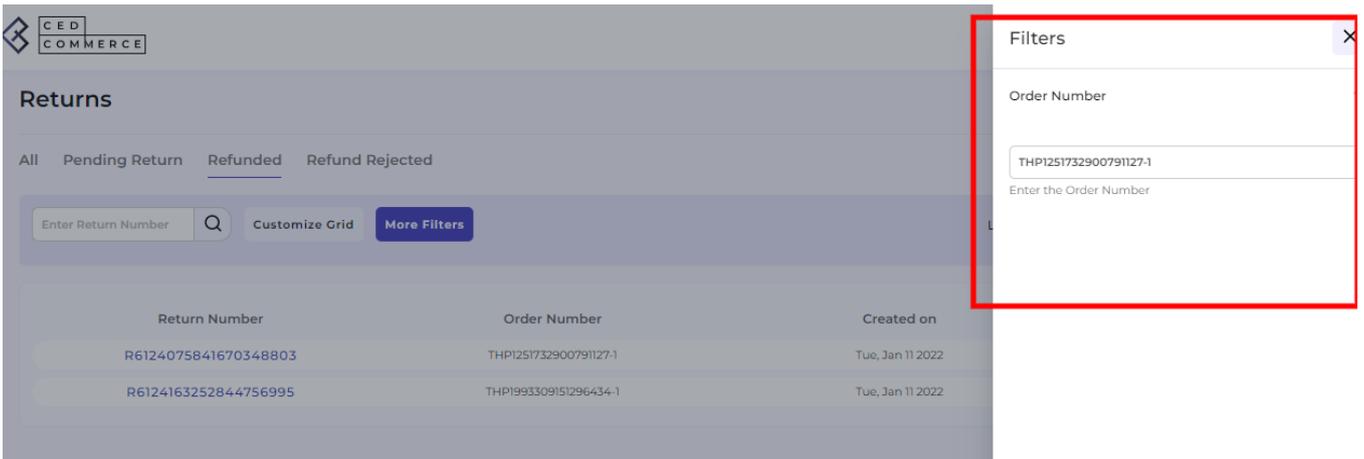
Other features involve Customize Grid, Filters, and Syncing the Returns.

Customizing Grid: By clicking on the 'Customize Grid' you can see the desired details of the return products. Refer to the image below:

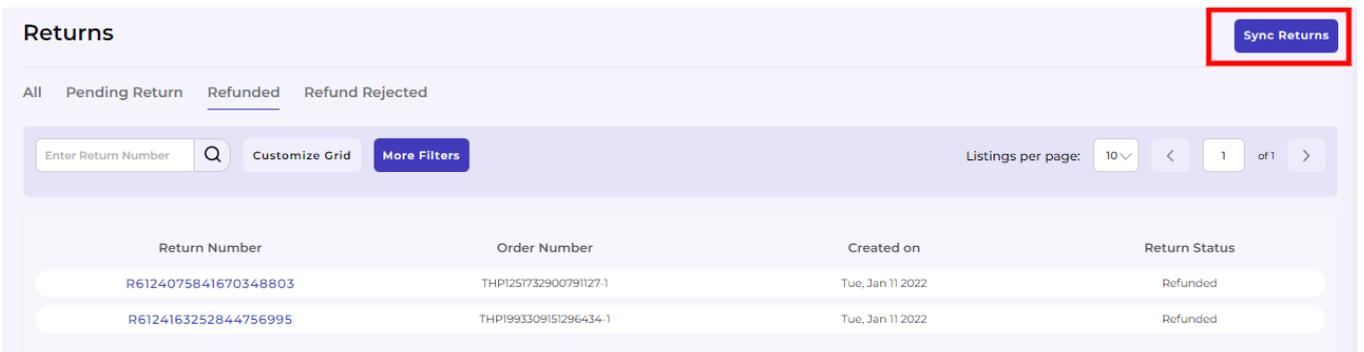


More Filters: By clicking on 'More Filters', you will see a section opening on the left side of the screen where you can put the order number of your desired order, and accordingly the list will get customized.

Refer to the image below for clarity:



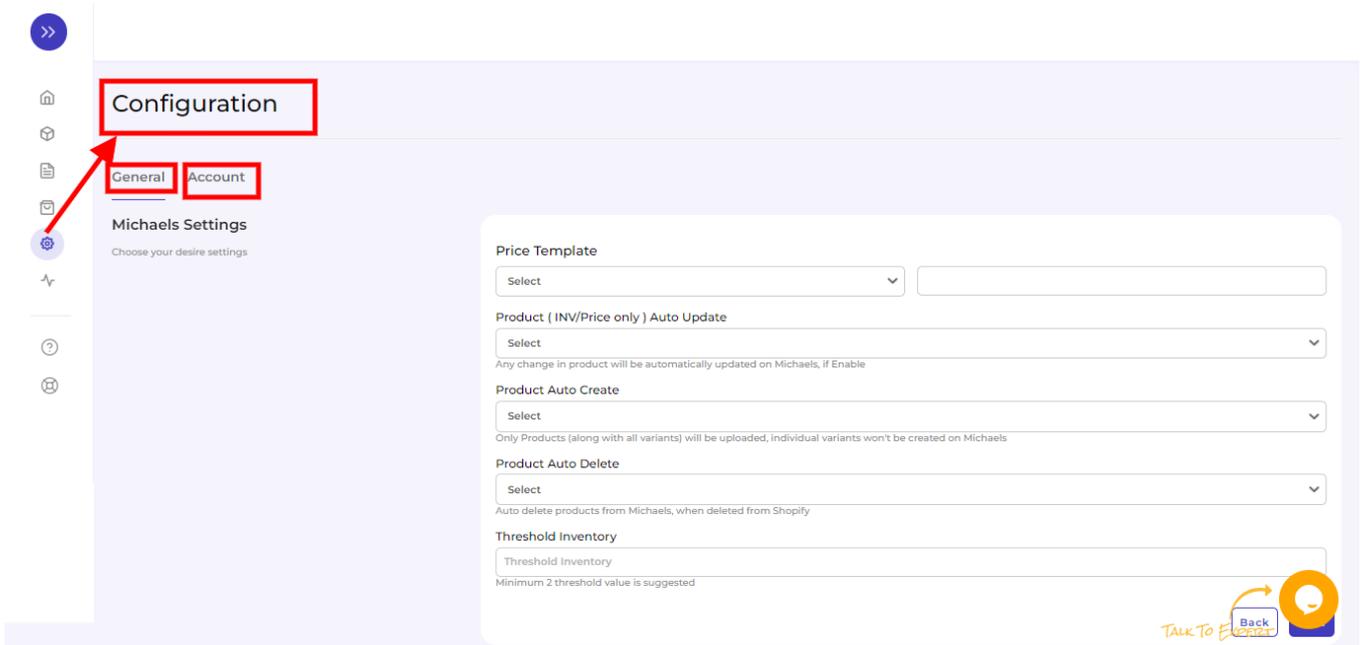
Sync Returns: By clicking on the 'Sync Return' button, you can Sync your returns to Michaels from the App.



The purpose of the Return tab is to deliver an automated and descriptive view of all the Returns in one place. Here we come to the end of the Returns tab. From here on we will see how to use the Configuration section that helps you to set some major Price, Product, Inventory, and Account settings.

8. Configurations Section of the App

After you are done with the Order section, next comes Configuration Tab. The **Configuration tab** helps you manage your **General and Account Configuration settings**. The Configuration tab contains two options: **General** and **Accounts**. Each of them has a different purpose. Let's read about each of them separately.



General

By clicking on General Option, you will have access to fill or change product-related permissions. The permissions updated here will be automatically synchronized and updated on Michaels if enabled.

There are 3 sections that will need your attention.

Product Auto Update: This feature helps you enable or disable the automated updating of the changes made in product details on your Shopify store.



Product Auto Create: This feature helps in automatically updating the Products along with variants on Michaels if enabled.

This screenshot shows a configuration interface with three dropdown menus. The first menu is labeled 'Select' and has a subtext: 'Any change in product will be automatically updated on Michaels, if Enable'. The second menu is labeled 'Product Auto Create' and has a subtext: 'Only Products (along with all variants) will be uploaded, individual variants won't be created on Michaels'. The third menu is labeled 'Product Auto Delete' and has a subtext: 'Auto delete products from Michaels, when deleted from Shopify'. A red box highlights the 'Product Auto Create' dropdown menu.

Product Auto Delete: This feature helps you enable or disable the automated deletion of the products on Michaels when deleted on Shopify if enabled.

This screenshot shows a configuration interface with a dropdown menu labeled 'Product Auto Delete' and a subtext: 'Auto delete products from Michaels, when deleted from Shopify'. A red box highlights the 'Product Auto Delete' dropdown menu. Below it, there is a section for 'Threshold Inventory' with a subtext: 'Threshold Inventory'.

Once completed with all the permissions and details, click on **Save or Back** (whatever the case may be).

Account

In account connection, you can reset the Michaels Assets connected with the app during the onboarding. Once you reset your account you will be redirected to step-1 of the app where you will have to onboard again.

That's how it looks:

This screenshot shows the 'Configuration' page for the Michaels account. The 'General' tab is selected, and the 'Account' sub-tab is highlighted with a red box. Under the 'Accounts' section, there is a card for 'Micheals (ID:- 31)' with the Michaels logo. Below the card, it says 'Sites Enabled' with a refresh icon. A red box highlights the 'Re-Connect' button in the bottom right corner of the card.

With this, we end with the configuration section.

9. Overviewing the Activities

After completing the intricacies of the configuration tab, the next tab is the '**Activities Tab**'. The *Activities tab* updates about **the real-time progress of your ongoing and recent operations performed**, like product synchronization, importing or uploading of products, profile creation, changes made in product attributes, details, status, etc.

We have attached a sample below to provide you with a clear understanding of it.

