OnBuy Integration for Magento 2 User Guide

# **OnBuy Integration for Magento 2 User Guide**

by CedCommerce Products Documentation

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# 1. Overview

The OnBuy integration for Magento 2 by CedCommerce offers management of your products on a centralized platform, wherein you can easily list your products on OnBuy directly from your existing Magento 2 store. Management of inventory and price is automatically synchronized and gets updated following any activity. Furthermore, tracking and order fulfilment can be easily managed through the CedCommerce integration solution.

Integration also offers management of inventory with greater flexibility, providing you with several ways to manage it. OnBuy order cancellations from the customer's end are retrieved simultaneously to cancel the order ensuring that you don't ship orders that were cancelled.

### Features:

- **OnBuy order management:** Orders are pulled into your Magento 2 store where they can be easily processed or cancelled via the centralized order management system. Refunds for OnBuy orders can be initiated via the Magento 2 store.
- Stock update: Stock levels are updated automatically on both ends as the stock status is updated in your local shop or when a new order comes on OnBuy.
- **Synchronized inventory:** The product information (including listing details and pricing) is automatically synchronized between Magento 2 and OnBuy at regular intervals.
- Bulk upload: Upload any number of products to OnBuy using the bulk product upload feature.
- **Profile-based product upload:** This allows the admin to create a profile and map the product attributes, allowing the product to be assigned to the profile and easily uploaded.
- **Product category mapping:** Admins can use the category mapping feature to map Magento 2 store categories to the relevant OnBuy category.
- **Rejected products notification:** If any product is rejected from OnBuy, you'll be notified of the error that caused this.
- Crons: Crons automate the process of price, inventory and order management.
- **Notifications:** Whenever stock levels start diminishing, the integration will notify you. Additionally, if a feed error occurs, there is a feature that notifies you of the error.

Note: This integration is dependent upon extension integrator which needs to be installed as well.

# 2. OnBuy Integration Installation

### To Install the Extension:

- 1. Log in the FTP, and then go to Magento 2 root folder (generally present under the *public\_html* folder).
- 2. Create a new folder named *code* under the *app* folder; under *code* folder, create a folder named *Ced*.
  - Upload or Drag and Drop app/code/Ced/OnBuy
  - After successfully uploading the directory, the extension will be installed or upgraded.
  - Now run the following upgrade command in *cmd*

php bin/magento setup:upgrade php bin/magento setup:di:compile php bin/magento setup:static-content:deploy chmod -R 777 generated/ chmod -R 777 pub/ chmod -R 777 var/

# 3. OnBuy Configuration Settings

### To Set Up the Configuration Settings:

- 1. Go to the Magento 2 Admin panel.
- 2. On the left navigation bar, click the **OnBuy Integration** menu. The menu appears as shown in the following figure:

OnBuy	×
Products	Extras
Profile Manager	Help And Support
Product Manager	
Orders	
Manage Orders	
OnBuy Configuration	
Manage Accounts	
Configuration	
Developer	
Cron Logs	
Product Feeds	
Activity Logs	

### 3. Click Configuration.

The Configuration page appears as shown in the following figure:

Configuration		Q 💋
Scope: Default Config 👻 🕜		Save Config
CEDCOMMERCE	OnBuy Product Upload Setting	$\odot$
OnBuy Configuration	Order Settings	$\odot$
	OnBuy Cron Settings	$\odot$

4. In the right panel, click the **OnBuy Product Upload Setting** tab.

The **OnBuy Product Upload Settings** tab is expanded and the relevant fields appear as shown in the following figure:

OnBuy Product Upload Setting			
OnBuy Product Price [global]	Default Magento Price Select to send different product price to <b>OnBuy</b>	•	
Chunk Size (Product Upload) [global]			
Primary Account [global]	Please select the Account	•	0
Convert Currency [global]	No Auto Convert Current Price to Euro.	•	
Brand Exception [global]	No	•	
	Select Yes if you are using brand except.		

#### 5. Under the OnBuy Product Upload Setting tab do the following :

- In OnBuy Product Price you can increase or decrease the price accordingly to display, for this do the following steps:-
  - Increase by Fixed Price: If selected, then the Modify by Fix Price field appears.
  - Increase by Fixed Percentage: If selected, then the Modify by Percentage Price field appears.

Enter the numeric value to increase the price of the **OnBuy**, product price by the entered value % of Magento 2 price.

For Example,

Magento 2 price + 5% of Magento 2 price. Magento 2 Price = 100 Select Increase By Fixed Percentage option Modify by Percentage Price = 5 100 + 5% of 100 = 100 + 5 = 105Thus, OnBuy Product Price = 105

- Decrease by Fixed Price: If selected, then the Modify by Fix Price field appears.
- Decrease by Fixed Percentage: If selected, then the Modify by Percentage Price field appears.

Enter the numeric value to decrease the price of the **OnBuy** product price by the entered value % of Magento 2 price.

For Example,

Magento 2 price – 5% of Magento 2 price. Magento 2 Price = 100 Select **Decrease By Fixed Percentage** option **Modify by Fix Price** = 5

- 100 5% of 100 = 100 5 = 95Thus, OnBuy Product Price = 95
- In Modify by Fixed Price, enter the price.

- In the **Chunk Size(Product Upload)** box, enter the number accordingly for the chunks of Products Upload.
- In the **Primary Account** option, select your primary account.
- In the **Convert Currency**, select **Yes** if you want to convert the price automatically to Euro.
- In the **Barcode Exemption**, if you are a manufacturer or selling barcode exempted category then you can select "**Yes**" from the barcode exemption dropdown. Then you will no longer be requiring barcodes for the products.
- 6. Then click on the **Order Settings** tab and it expands as:

Shipping Methods [website]	OnBuy Carriers	Magento Carrier Title	Tracking Url	Action
	Unk 💌	cus		Î
	DPE 🔻	Tes		Î
	Tuff 💌	cus		Î
	Add Method			
	Map Shipping Carrie Title, using the 'Add following format - www.basetracking https://www.fedex.c action=track&trackin [trackingld]&cntry_c	er of OnBuy w Method'. For url.com/[tra om/apps/fed ngnumber= ode=us&loca	vith Magento r <b>Tracking U ckingld]</b> . Eg extrack/? le=en_US	Carrier I <b>rl</b> use the
Order Notification Email [global]	Your Email Add	ress		
Shipping Method of OnBuy Orders [global]	[shipbyonbuy] (	OnBuy Deliv	very Templ	at 🔹
Payment Method of OnBuy Orders [global]	OnBuy Paymen	t Method(D	efault)	•
OnBuy Orders Refund Reason [global]	Customer retur	n		•
OnBuy Orders Cancel Reason [global]	Out of stock			•
Fetch Order For Out Of Stock Product [global]	No			•
Customer Group [global]	General			•
OnBuy Order Id Prefix [global]	ОВ			
	Prefix for OnBuy Or	der Incremen	t ID	

- 7. Under this Order Settings perform the following steps:
  - In the Shipping Methods, map the OnBuy Shipping Carrier with the Magento Carrier. The Magento Carrier Title should be entered the same while shipping orders and adding tracking as shown in the figure below:

Shipping Informat	ion	/	
Total Shipping Charges:	\$0.00	$\leq$	
Carrier	Title	Number	Action
Custom Value	▼ custom		1
Add Tracking Numb	er		

- In the **Order Notification Email** box, enter the email for order notification.
- In the **Shipping Method of OnBuy Orders**, choose the shipment methods for OnBuy Orders(e.g: OnBuy Shipping Method).
- In the **Payment Method of OnBuy Orders**, choose the payment methods for OnBuy orders(e.g: OnBuy Payment Method).
- In the **OnBuy Orders Refund Reason**, select the reason for the refund of the order. A credit memo is generated from the Magento store and the reason selected here in configuration will be sent to OnBuy.
- In the **OnBuy Orders Cancel Reason**, specify the reason for the cancellation of the order. The reason entered here will be sent to OnBuy.
- In the Fetch Order For Out Of Stock Product box, select the Yes option, to fetch orders for out of stock products.
- In the **Customer Group** option, select your customer group option.
- In **OnBuy Order Id Prefix**, enter the OnBuy order Id Prefix.
- 8. Now Click on OnBuy Syncing Settings, and the tab expands as:

OnBuy Syncing Settings				
Order Syncing [global]	Enable	•		
Product Syncing [global]	Enable	•		
Inventory And Price Syncing	Enable	*		

- 9. Under the **OnBuy Syncing Settings**, do the following steps:
  - In the Order Syncing box, select Enable option to enable the order sync cron.
  - In the **Product Syncing** box, select the **Enable** option to enable the product syncing cron.
  - In the Inventory and Price Syncing box, select the Enable option to enable the inventory and

price syncing cron.

10. Click on the **Save Config** button to save the configuration information.

# 4. Manage Accounts

### To Manage Accounts:

- 1. Go to the Magento 2 Admin panel.
- 2. On the left navigation bar, click the **OnBuy Integration** menu. The menu appears as shown in the following figure:

OnBuy		×
Products	Extras	
Profile Manager	Help And Support	
Product Manager		
Orders		
Manage Orders		
OnBuy Configuration		
Manage Accounts		
Configuration		
Developer		
Cron Logs		
Product Feeds		
Activity Logs		

### 3. Click on Manage Accounts.

The page appears as shown in the following figure:

Manage Account			Q 🦊	
			Add	Account
Actions    I records found			Filters     O Default View     I       20     Per page     I	of 1
ID 4 Account Code	Account Status	Magento Store	Account Environment	Actions (Edit/Fetch)
		Default Store View		/

### 4. Click the **Add Account**

The **Add Account** page appears as shown in the following figure:

ACCOUNT INFORMATION	Account Information
Account Information	Account Code * For internal acs. Must be unique with no spaces
	Account Environment * Production +
	Account Status * Disabled *
	Account Store * Default Store View +
	Consumer Key *
	Consumer Secret *
	Satler M +
	Seller Entity Id +
	Site M * The Crillay Regional site id e.g. 2000 for UK.

- 5. Under the New Account section, do the following steps:
  - In the Account Code box, you can enter your account code. Note: For internal use. It must be unique with no spaces.
  - In the **Account Environment** box, select the Account environment whether its Production or Sandbox.
  - In the Account Status box, select the account status.
  - In the Account Store box, choose the Default Store View Option.
  - To retrieve the next 4 fields you need to log in to your OnBuy seller panel(https://seller.onbuy.com/inventory/integrations/onbuy-api/)

OnBuy.com			
	Seller Login		
Email Address:	The Email Address: is required.		
Password:	<u>l forgot my password</u>		
	LOG IN		

• Enter you seller credentials and login. You'll be redirected to the OnBuy seller homepage.

	OOST Boost Your Sales Now
Listing & Products 🔻 Orders 👻 Reports Messages Support Centre Settings 💌 Billing 👻	
Add Listing Integrations > OnBuy API	
Your Listings	our support team.
Imports & Integrations	
Inventory Management	
OnBuy Deals	
Brand Ownership If you have an existing system, you may want to integrate directly with the OnBuy API. Th	he OnBuy API can be used to
Create new products and listings, update stock and price and manage orders.	
	ConBuy_com       Isting & Products        Orders        Reports       Messages       Support Centre       Settings        Billing          Add Listing       Integrations > OnBuy API       Integrations > OnBuy API       Contact of the products        Contact of the products          Your Listings       Inventory Management       OnBuy Deals       If you have an existing system, you may want to integrate directly with the OnBuy API. The create new products and listings, update stock and price and manage orders.

• Click on **Imports & Integration** under **Listings & Products**. The page appears as:

nabled Integrations					
OnBuy API	Product Creation     Order Management     Sock & Price Updates	😨 PrestaShop	<ul> <li>✓ Product Creation</li> <li>✓ Order Management</li> <li>✓ Stock &amp; Price Updates</li> </ul>	🛐 shopify	<ul> <li>Product Creation</li> <li>Order Management</li> <li>Stock 9 Price Updates</li> </ul>
opencart	Product Creation     Order Management     Sock 6 Price Updates				
vailable Imports					
csv	<ul> <li>Product Creation By Feed</li> </ul>	Google XML	<ul> <li>Product Creation (csv)</li> <li>Stock &amp; Price Updates</li> </ul>		

• Now to Enable Magento 2 Integration, under Available Integrations click on Magento 2 Integration.



• After clicking on Magento 2 Integration, you will be redirected to the page as shown below, where you need to click on **Enable Integration** button for enabling the extension.

	Kunner Mannet 2
	II you use magento 2, we can nep you streamline your use of Onbuy with rine magento 2 integration created by CedCommerce. This integration supports order management and stock and price updates. Products can be created
	directly from your Magento 2 store or by using a <u>CSV template</u> . The guide for this integration can be found here.
An Adobe Company	
	ENABLE INTEGRATION
<ul> <li>Product Creation</li> </ul>	
Order Management	
Stock & Price Updates	

• Once the extension is enabled it will be shown in the list of Enabled Extensions.

#### Imports & Integrations

We have a number of integrations to help you manage your listings and orders on OnBuy. You can also fully integrate with our API or manage stock and pricing by feed.

**Enabled Integrations** 

OnBuy API	<ul> <li>✓ Product Creation</li> <li>✓ Order Management</li> <li>✓ Stock &amp; Price Updates</li> </ul>	Magento' 2	Product Creation     Order Management     Stock & Price Updates	PrestaShop	<ul> <li>Product Creation</li> <li>Order Management</li> <li>Stock &amp; Price Updates</li> </ul>
🗿 shopify	<ul> <li>Product Creation</li> <li>Order Management</li> <li>Stock &amp; Price Updates</li> </ul>	opencart	<ul> <li>Product Creation</li> <li>Order Management</li> <li>Stock &amp; Price Updates</li> </ul>		

- Then under enabled extension click on Magento 2 integration.
- You'll be redirected to a new page as shown below:

Magento 2 Integration

Magento 2 An Adobe Company	If you use Magento 2, we can help you streamline your use of OnBuy with the Magento 2 integration created by CedCommerce. This integration supports order management and stock and price updates. Products can be created directly from your Magento 2 store or by using a <u>CSV template</u> . The guide for this integration can be found <u>here</u> .						
<ul> <li>✓ Product Creation</li> <li>✓ Order Management</li> <li>✓ Stock &amp; Price Updates</li> </ul>	How to Integrate This integration can be set up via your Magento 2 account. You can download the integration via <u>Magento 2</u> or <u>CedCommerce</u> .						
DISABLE INTEGRATION	Your API Details						
Sollor ID:		Live Keys					
Entity ID:	Consumer Key						
Site ID:	Secret Key						
Live Product Create	Test Keys						
× Unapproved	Consumer Key						
	Secret Key						

	IIc	20	0
AFI	03	ay	e

Method	Current Hour	Current Day
GET (Live)	0/600	0/12000
POST (Live)	0/240	0/4800
PUT (Live)	0/240	0/4800
DELETE (Live)	0/240	0/4800
GET (Test)	0/600	0/12000
POST (Test)	0/240	0/4800
PUT (Test)	0/240	0/4800
DELETE (Test)	0/240	0/4800

- Retrieve all the necessary details from here.
- Now move back to you Magento Seller panel.
- In the Consumer Key box under Live Keys, enter the Consumer key from the seller account.
- In the **Secret Key** box under **Live Keys**, enter the Consumer Secret from the seller account.
- In the Consumer Key box under Test Keys, enter the seller id retrieved from the seller account.
- In the Secret Key box Test Keys, enter the seller entity id from the seller account.
- 6. Click on **Save Button** to save the following information.
- 7. Once you save your account information. The Edit option appears as shown:

Manage Account			Q 44	
			A	dd Account
			▼ Filters O Default View ▼	🔅 Columns 🗸
Actions			20 • per page < 1	of 1 >
ID 4 Account Code	Account Status	Magento Store	Account Environment	Actions (Edit/Fetch)
		Default Store View		

- 8. Clicking on edit option will redirect you to the accounts management page and you can then do the required edits in the account details.
- 9. Click on Save to save the changes.

### 5. Manage Profiles

#### To Manage the Profile

Following tasks can be performed to manage the profiles:

- Add a Profile
- Edit Profile
- Delete Profile
- · Perform Bulk Actions in the selected profile

### 5.1. Add New Profile

#### To Add a New Profile,

- 1. Go to the Magento 2 Store Admin panel.
- 2. On the left navigation bar, click the **OnBuy Integration** menu.
- A menu appears as shown in the following figure:

OnBuy	×
Products	Extras
Profile Manager	Help And Support
Product Manager	
Orders	$\mathbf{X}$
Manage Orders	
OnBuy Configuration	
Manage Accounts	
Configuration	
Developer	
Cron Logs	
Product Feeds	
Activity Logs	

### 3. Click on **Profile Manager**.

The Manage Profile page appears as shown in the following figure:



#### 4. Click the Add New Profile

The Add New Profile page appears as shown in the following figure:

Select Account	Q /	
	Filters     Oefault View     Columna	umns 🔻
1 records found	20 <b>•</b> per page < 1 of 1	>
Id 4	Account Code	Actions
9		/

\*Note: If you have selected the Primary Account in Configuration settings then this tab displayed above won't be shown and you will be directly redirected to New Profile Page.\*

5. Select the account and click on the **Edit** option under the **Actions** column. The New Profile page appears as:

New Profile				Q 🤞	9
		← Back	Reset	Save and Continue Ed	t Save
PROFILE INFORMATION	Profile Information				
Profile info	Profile Code *				
Category & Attribute	Profile Name 🔺	For internal use. Must be unique with no spaces			
Profile Products	Profile Status	Disabled •			

6. In the left panel, under **Profile Info.**, do the following steps:

- In the Profile Code box, enter the Profile Code.
   Note: Please use only letters (a-z or A-Z), numbers (0-9) or underscore (\_) in this field, and the first character should be a letter.
  - In the Profile Name box, enter the name of the profile,

0

0

In the **Profile Status** box, select the **Enable** option to enable the profile status. If the profile status is Disabled then the products won't be displayed and no action will be performed on them.

7. Then Click on Category & Attribute.

The Category&Attribute page appears as shown in the following figure:

lew Profile					Q	28
			← Ba	ck Reset	Save and Continue E	dit Save
PROFILE INFORMATION	Category Mapping					
Profile info	Select Category	/ * Please Selec	t Category 👻			
Category & Attribute	Search Category					
Profile Products	Search Category					
	OnBuy-Magento Cat	egory Depende	nt Attributes Mapping			
	OnBuy Attribute	Mager	nto Catalog Attribute	Default Value	e Units	Action
	Add Attribute					
	OnBuy-Magento Rec OnBuy Attribute	uired Attribute	s Mapping Magento Catalog Attribute		Default Value	Action
	Title	*	Product Name	•		
	Price	Ŧ	Price	•		
	SKU	w.	SKU	•		
	Description		Description	•		
	Product Codes	*	please select	•		
	Brand		please select	•		
	Quantity	*	Quantity	•		
	Add Attribute					

- Under the Category & Attribute section, do the following steps:
  - First, you need to search the category in **Search Category**.
    - Then in the Select Category option, the categories related to the search category are displayed in the dropdown menu.
- Under **OnBuy-Magento Category Dependent Attributes Mapping**, map the selected category attributes to the Magento attributes.
  - There is Add Attribute option that will let you add a few more attributes so you can pass on the additional information as:

Colour, Size, Length, etc. as further optional attributes for your set of products as assigned in the profile.

- Under OnBuy-Magento Required Attributes Mapping, map your Magento catalog attribute to OnBuy Attribute.
  - There is Add Attribute option that will let you add a few more attributes so you can pass on the additional information as:

Handling Time, Shipping Weight, MPN, Free Return, Return Time, Warranty, Delivery Template ID, RRP, Summary Points, Sale Price with Start & End Date, Boost Commission. 8. Now move to the next option, click on **Profile Products**.

The **Profile Products** section appears as shown in the following figure:

New Profile		Q	<b>4</b> 4
		← Back Reset Save and Continue	Edit Save
PROFILE INFORMATION	Search Reset Filter		
Profile info	0 records found	20 • per page <	1 of 1 >
Category & Attribute 🖌	Product J Id SKU Product Ty	pe Category Product S Status N	Attribute Set Price Name
Profile Products	Yes  From To	•	▼ From To USD ▼

- 9. Clicking on **Reset Filter** all the products will be displayed.
- 10. Select the products accordingly and assign them to the profile. Then click on the **Save** button to save the following information.
- 11. Once products have been assigned to a **Profile**, these will then be shown in the OnBuy **Product Manager** section.

\*Note: If the same account has two profiles then the product will be assigned to only one profile.\*

# 5.2. Edit the existing Profile

### To Edit the Existing Profile,

- 1. Go to the Magento 2 Store Admin panel.
- 2. On the left navigation bar, click the **OnBuy Integration** menu.
  - A menu appears as shown in the following figure:

OnBuy		×
Products	Extras	
Profile Manager	Help And Support	
Product Manager		
Orders		
Manage Orders		
OnBuy Configuration		
Manage Accounts		
Configuration		
Developer		
Cron Logs		
Product Feeds		
Activity Logs		

### 3. Click on **Profile Manager**.

The Manage Profile page appears as shown in the following figure:

Manage P	rofile			Q 4		
						Add New Profile
				<b>F</b> i	lters O	Default View 👻 🏠 Columns 👻
Actions	▼ 3 records found			20	▼ per page	< 1 of 1 >
ID ID	↓ Profile Code	Profile Name	Status	Account	Actions	Product Count
			Enabled	-		
			Disabled		/1	
			Disabled		/1	

- 4. Scroll down to the required profile row.
- 5. In the **Action** column of the respective row, click the **Edit** button. The profile editing page appears as shown in the following figure:

	Q <b>4</b> 3	
	← Back Delete Reset Save and Continue Edit Save	
PROFILE INFORMATION	Profile Information	
Profile info	Profile Code *	
Category & Attribute	For internal use. Must be unique with no spaces Profile Name *	
Profile Products	Profile Status Enabled 💌	

- 6. In the left navigation panel, click the required menu, and then make the changes as per requirement in the respective section.
- 7. You can Enable / Disable the profile from 'Profile Info'.
- 8. If any additional information has to be passed like MPN, Handling Time, Shipping Weight, Return Time, Free Time, RRP, Delivery Template ID, Warranty, Summary points, etc. attributes can be added while editing the profile's '**Category & attribute'** section.
- 9. You can also re-assign the profile products from the 'Profile Products' section while editing the profile

#### 10. Click the Save button.

The edited profile is saved and the success message appears on the Manage Profile page.

### 5.3. Delete a Profile

### To Delete a Profile,

- 1. Go to the Magento 2 Store Admin panel.
- 2. On the left navigation bar, click the **OnBuy Integration** menu. A menu appears as shown in the following figure:

OnBuy		×
Products	Extras	
Profile Manager	Help And Support	
Product Manager		
Orders		
Manage Orders		
OnBuy Configuration		
Manage Accounts		
Configuration		
Developer		
Cron Logs		
Product Feeds		
Activity Logs		

### 3. Click on **Profile Manager**.

The Manage Profile page appears as shown in the following figure:



- 4. Scroll down to the required profile row.
- 5. In the **Action** column of the respective row, click the **Edit** button. The profile editing page appears as shown in the following figure:

Manage	Profile				Q 🥵	
						Add New Profile
				<b>Y</b> F	Filters 💿	Default View 👻 🏠 Columns 👻
Actions	▼ 3 records found	I		20	▼ per page	< 1 of 1 >
T ID	↓ Profile Code	Profile Name	Status	Account	Actions	Product Count
			Enabled		/ 1	
			Disabled		/1	
			Disabled		<b>Z</b> ii	

6. The selected profile will be deleted.

# 5.4. Submit Actions in Bulk

To submit the selected action on the selected profiles in Bulk,

- 1. Go to the Magento 2 Store Admin panel.
- 2. On the left navigation bar, click the **OnBuy Integration** menu. A menu appears as shown in the following figure:

OnBuy	×
Products	Extras
Profile Manager	Help And Support
Product Manager	
Orders	$\mathbf{X}$
Manage Orders	
OnBuy Configuration	
Manage Accounts	
Configuration	
Developer	
Cron Logs	
Product Feeds	
Activity Logs	

### 3. Click on **Profile Manager**.

The Manage Profile page appears as shown in the following figure:



- 4. To delete the selected profiles, do the following steps:
  - Select the profiles that are no more required.
  - Click the **Arrow** button next to the **Actions** field. The **Actions** list appear as shown in the following figure:

Actions	•
Delete	
Disable	
Enable	

- Click the **Delete** option.
  - A confirmation dialog box appears.
- Click the **OK** button.
  - The selected profiles are deleted.
- To disable the selected profiles, do the following steps:
  - a. Select the required profiles.
  - b. Click the Arrow button next to the Actions field.
  - c. Click the **Disable** option.
    - The selected profiles are disabled.
- To enable the selected profiles, do the following steps:
  - a. Select the required profiles.
  - b. Click the Arrow button next to the Actions field.
  - c. Click the **Enable** option.
    - The selected profiles are enabled.

### 6. Product Management

### To Edit the OnBuy Product details,

- 1. Go to the Magento 2 Store Admin panel.
- 2. On the left navigation bar, click the **OnBuy Integration** menu. A menu appears as shown in the following figure:

OnBuy	×
Products	Extras
Profile Manager	Help And Support
Product Manager	
Orders	
Manage Orders	
OnBuy Configuration	
Manage Accounts	
Configuration	
Developer	
Cron Logs	
Product Feeds	
Activity Logs	

### 3. Click Product Manager.

The **OnBuy Product Listing** page products appear which have been assigned to Profiles and will show as below in the following figure:

OnBuy	Product Listir	ng								Q	2	
Account View	w: Primary Account 👻											
								<b>T</b> Filter	s 💿 D	efault View 🔻	Col	umns 👻
Actions	▼ 2 re	cords found						20 -	per page	<	1 of 1	>
	Thumbnail Name	Туре	sku	Price	Quantity	OnBuy Profile	OnBuy Product Status	OnBuy Product Code	Visibility	Specifics	Status	Action
□ <sup>1</sup>		Simple Product		\$100.00	100.0000		Uploaded on OnBuy		Catalog, Search		Disabled	1
5		Simple Product		\$66.00	0.0000		Uploaded on OnBuy		Catalog, Search		Enabled	1

- 4. On the top left side select the account in the **Account View** option. It is an Account Switcher. If you have selected the **Primary account** at the time of configuration then that will be selected as default and if you have not selected then the first account will be treated as a Primary account.
- 5. Scroll down to the required product row.
- 6. In the Action column of the respective row, click the Edit icon.

OnBuy	Product Listir	ng								Q	28	
Account View	r: Primary Account 👻											
								<b>T</b> Filter	s 💿 [	Default View 👻	🔅 Colu	umns 🗸
Actions	▼ 2 re	cords found						20 •	per page	<	1 of 1	>
	Thumbnail Name	Туре	sku	Price	Quantity	OnBuy Profile	OnBuy Product Status	OnBuy Product Code	Visibility	Specifics	Status	Action
□ 1		Simple Product		\$100.00	100.0000		Uploaded on OnBuy		Catalog, Search		Disabled	1
□ <sup>5</sup>		Simple Product		\$66.00	0.0000		Uploaded on OnBuy		Catalog, Search		Enabled	1

7. The product editing page appears.

Enable Product [website]	Ves Yes
Attribute Set	Default
Product Name [store view]	*
SKU [global]	*
Price [global]	* \$
Tax Class [website]	Taxable Goods 🔹
Quantity [global]	0 Advanced Inventory
Stock Status [global]	In Stock 💌
Weight [global]	1     Ibs     This item has weight     •
Categories [global]	New Category
Vicibility	Catalog Search
[store view]	
[website]	
Country of Manufacture [website]	•
Color [global]	•
Phone Model [global]	·
sizes [global]	•
Colors [global]	•
Color [global]	▼
Size [global]	<b>v</b>
Size (Men's) [global]	•
Size Type [global]	Regular 🔻
Printing [global]	•
Shirt color [global]	•
MPN [global]	*

Set

8. Enter the required information or edit the values in the required fields, and then click the **Save** button. The changes are saved and the success message appears on the **OnBuy Product Listing** page.

### To Perform Bulk Actions on the Products,

1. On the **OnBuy Product Listing** Page, in the left side click on Actions, a dropdown menu appears as:



- 2. Select the products on which you want to perform the bulk action.
- 3. Upload Items:
  - a. To upload items in bulk click on **Upload Item(s)** option from the list.
    - b. The confirmation dialog box will appear and then click **OK** to perform the action.
    - c. Success Message appears on the page. The products will be uploaded.
- 4. Create Listings:
  - a. To export any product listing to OnBuy from your store, click on the Create Listing(s).
  - b. The confirmation dialog box will appear and then click **OK** to perform the action.
  - c. The success message appears on the page. All the selected products that you wish to import from OnBuy to your store are successfully imported and the listings are created.

#### 5. Synchronise inventory and Price:

- a. To synchronize the inventory and price of the products in bulk click on Sync Inventory and Price.
- b. The confirmation dialog box will appear and then click **OK** to perform the action.
- c. Success Message appears on the page. The product's price and inventory will be synced.
- 6. Update Item:
  - a. Click on Update Item to update the items in bulk.
  - b. The confirmation dialog box will appear and then click **OK** to perform the action.
  - c. Success Message appears on the page. The products will be updated.

#### 7. Withdraw Listings:

- a. Click on Withdraw Listing(s) to withdraw the product listings.
- b. The confirmation dialog box will appear and then click **OK** to perform the action.
- c. Success Message appears on the page. The listings will be withdrawn.

#### To View the Errors in the Products,

To view, the error in any product follow the steps below:

- Go to the OnBuy Product Listing Page.
- Under the column **Specifics** you will see a view button

OnBuy	Product Listir	ng								Q	28	
Account Viev	w: Primary Account 👻											
								<b>T</b> Filter	s 💿 D	efault View 👻	🔅 Coli	umns 🗸
Actions	• 2 re	cords found						20 •	per page	<	1 of 1	>
	Thumbnail Name	Туре	sku	Price	Quantity	OnBuy Profile	OnBuy Product Status	OnBuy Product Code	Visibility	Specifics	Status	Action
□ 1		Simple Product		\$100.00	100.0000	1	Uploaded on OnBuy		Catalog, Search	0	Disabled	1
5		Simple Product		\$66.00	0.0000	1	Uploaded on OnBuy		Catalog, Search	1	Enabled	1

• Click on the Eye Symbol **View** button, the error will be displayed. However, if there is no error and the product was successfully sent, it will display '**valid**'.

# 7. Product Feeds

### **To View Products Feed,**

- 1. Go to the Magento 2 Store Admin panel.
- 2. On the left navigation bar, click the **OnBuy Integration** menu. A menu appears as shown in the following figure:

OnBuy	×
Products	Extras
Profile Manager	Help And Support
Product Manager	
Orders	
Manage Orders	
OnBuy Configuration	
Manage Accounts	
Configuration	
Developer	
Developer	
Cron Logs	
- Activity Logs	

### 3. Click Product Feeds.

The **Product Feeds** page appears as shown:

Manage Feed	S					Q .	44	
							Trun	cate
						Filters         Oefault View	🔅 Coli	umns 👻
Active filters: Product Sku	is: 1242 🔞						C	Clear all
Actions -	2 records found					20 • per page <	1 of 1	>
Id Created At	Queue Id	Account	Status	File Type	Response	Error	Product Skus	File Data
			pending	Product Create			0	0
		4	pending	Product Create			0	0

- 4. To View, the **Product SKUs** click on the **View** button and a tab with product SKU will be displayed.
- 5. To view, the File Data click on the **view** option in the **File Data** column and the details appear of the product:

Ma	File Data									>	(
										Cancel	
	site_id category_id	published	listings	product_name	price	sku	description	product_codes	brand_name	default_image	
Activ			new					value			
Ac			sku price stock					٤			
Ľ											

### To Perform Action in Bulk,

- Select the feeds on which you want the action to be performed.
- Go to Actions, a dropdown menu appears as:



- To synchronize feeds, click on Sync Feeds, the selected feeds will be synchronized.
- To delete feeds in bulk, select the feeds and then click on **Delete Records.** The selected records will be deleted.

### 8. Manage Orders

Sellers can perform the following operations under this:

- Fetch New Order
- View Order
- Edit an Order
- Delete Order

To Fetch New Order,

- 1. Go to the Magento 2 Store Admin panel.
- 2. On the left navigation bar, click the **OnBuy Integration** menu. A menu appears as shown in the following figure:

OnBuy	>
Products	Extras
Profile Manager	Help And Support
Product Manager	
Orders	
Manage Orders	
OnBuy Configuration	
Manage Accounts	
Configuration	
Developer	
Cron Logs	
Product Feeds	
Activity Logs	

### 3. Click Manage Orders.

The OnBuy Order List Page appears as:

OnBuy Order List					Q .	28
					Fetch O	nBuy Orders
				<b>T</b> ilters	O Default View →	🔅 Columns 🗸
Actions	ds found			20 <b>•</b> g	oer page <	1 of 1 >
Magento Increment Id	Account Id Id	Order Place Date	OnBuy Order Status	Failed Order Reason	OnBuy Order Id	Actions

4. Click the Fetch OnBuy Orders button.

OnBuy Order List	Q ≢ 20 ,
	Fetch OnBuy Orders
Tilters	Default View 👻 🏘 Columns 🗸
Actions	< 1 of 1 >
Magento Increment Id Account Id Id Order Place Date OnBuy Order Status Failed Order Reason I OnBuy C	Order Id Actions

5. The new orders will be successfully imported and will be displayed in the Orders grid.

### To View Order,

- 1. Scroll to the desired order.
- 2. In the Actions, column click on the View option.

OnBuy Order List					Q 🔎	
					Fetch OnBuy Orders	
					▼ Filters ● Default View - ♦ Columns	•
Actions •	5 records found				20 • per page < 1 of 1	>
Magento Increment Id	Account Id	Id	Order Place Date	OnBuy Order Status	Failed Order Reason I OnBuy Order Id Actions	
		1	0000-00-00			
		2	0000-00-00		0/1	
		3	0000-00-00		@/1	

3. On clicking view you will be redirected to a window displaying the order data.

### To Edit Order,

- 1. Scroll to the desired order.
- 2. In the Actions, column click on the Edit option.

OnBuy Order List						Q	<b>#</b> 28
						Fetch	OnBuy Orders
Actions •	5 records found				Filters	Default View	Columns -
Magento Increment Id	Account Id	Id	Order Place Date	OnBuy Order Status	Failed Order Reason	OnBuy Order Id	Actions
		1	0000-00-00			1	
		2	0000-00-00			-	0/1
		3	0000-00-00				0/1

3. On clicking edit you can edit the fields related to the order you wish to edit.

### To Delete Order,

- 1. Scroll to the desired order.
- 2. In the Actions, column click on the **Delete** option.

OnBuy Order List					Q	<b>2</b> 8
					Fetc	h OnBuy Orders
Actions •	5 records found				Filters     Default View       20     r       per page	Columns     Of1
Magento Increment Id	Account Id	Id	Order Place Date	OnBuy Order Status	Failed Order Reason 4 OnBuy Order Id	Actions
		1	0000-00-00		1	<b>0</b> /Î
		2	0000-00-00			0/1
		3	0000-00-00			⊚∕∎

- 3. The selected order will get deleted.
- 4. To delete orders in bulk,
- 5. Select the checkboxes associated with the orders those are no more required.
- 6. Click the Arrow button next to the Actions list.

A menu appears as shown in the following figure:

Actions	•
Delete	

- 7. Click Delete Order(s).
  - A confirmation dialog box appears.
- 8. Click the **OK** button.

The selected orders are deleted from the OnBuy Marketplace.

# 9. Developer Options

The developer section of OnBuy contains the following settings:

- Cron Log
- Activity Log

# 9.1. Cron Logs

### To View Cron Details,

- 1. Go to the Magento 2 Admin panel.
- 2. On the left navigation bar, click the **OnBuy Integration** menu. A menu appears as shown in the following figure:

OnBuy	×
Products	Extras
Profile Manager	Help And Support
Product Manager	
Orders	
Manage Orders	
OnBuy Configuration	
Manage Accounts	
Configuration	
Developer	
Cron Logs	
Product Feeds	
Activity Logs	

### 3. Click Cron Logs.

The **OnBuy Cron** page appears as shown in the following figure:

OnBuy	Cron	Logs		Q 🕫						
								Tr	uncate	
Arting		0ta	formed				<b>Filters</b> O De	fault View 🗸 🔅	Columns 🗸	
Actions		• Orecords	Touna				20 • per page		of 1	
	Id	Job Code	Status	Messages	Created At	Scheduled At	Executed At	Finished At		
	We couldn't find any records.									

4. To delete all the cron logs, click the Truncate button.

The cron logs will be truncated.

# 9.2. Activity Logs

### To View Activity Details,

- 1. Go to the Magento 2 Admin panel.
- 2. On the left navigation bar, click the **OnBuy Integration** menu. A menu appears as shown in the following figure:

OnBuy	×
Products	Extras
Profile Manager	Help And Support
Product Manager	
Orders	
Manage Orders	
OnBuy Configuration	
Manage Accounts	
Configuration	
Developer	
Developer	
Cron Logs	
Activity Logs	
Activity Logs	

### 3. Click Activity Logs.

The **OnBuy Activity** page appears as shown in the following figure:

Activity Log		Q		
	_		Tru	ncate
	<b>Y</b> Filters	• Default V	iew 🔻 🏠 C	olumns 👻
Actions	20 🔻 per	page <	1 of	3
Id Message	Cha	innel Level	Date †	Context
		ERROR	2020-02-06 07:52:55	0
		ERROR	2020-02-06 07:37:44	0

4. To delete all the Activity logs, click the **Truncate** button.

5.

Activity logs will be deleted.

# 10. Help & Support

### To View Help & Support,

- 1. Go to the Magento 2 Admin panel.
- 2. On the left navigation bar, click the **OnBuy Integration** menu. A menu appears as shown in the following figure:

OnBuy	×
Products	Extras
Profile Manager	Help And Support
Product Manager	
Orders	· · · · ·
Manage Orders	
OnBuy Configuration	
Manage Accounts	
Configuration	
Developer	
Cron Logs	
Product Feeds	
Activity Logs	

3. Click Help and Support.

The **OnBuy Help and Support** page appears as shown in the following:



4. On this page, the admin has the option to contact us via call, via ticket, sending an email, or by getting connected with us on Skype.