

# **WooCommerce Magento Integration User Guide**

by CedCommerce Products Documentation

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## 1. Overview

WooCommerce Integration for Magento is an eCommerce solution for the sellers who have both WooCommerce and Magento stores and want to fetch their orders from WooCommerce to Magento. This integration helps the sellers to manage their WooCommerce orders from Magento without any hassles in just a single click and saves their time and efforts. Also, the sellers can track all the shipment related activities of the orders through this extension.

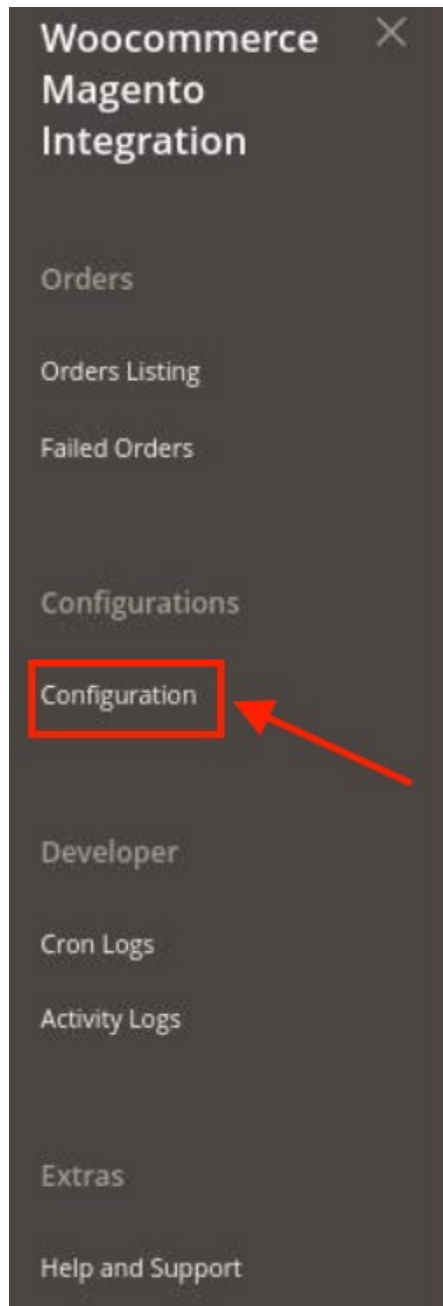
### Key Features-

- **Bulk Orders Import:** Enables the sellers to import the WooCommerce orders to the Magento store in bulk in just a single click.
- **Order Management:** Sellers can manage both WooCommerce and Magento Orders through a single platform so that they do not have to switch between the platforms.
- **Cron Scheduler:** The new orders can be imported through crons at regular intervals of time to keep the orders updated.
- **Failed Orders:** Sellers can view the failed orders along with the reason for the failure through this extension.
- **Shipment Tracking:** For sellers to track shipment information in real-time, this feature comes into use.

## 2. Configuration Settings

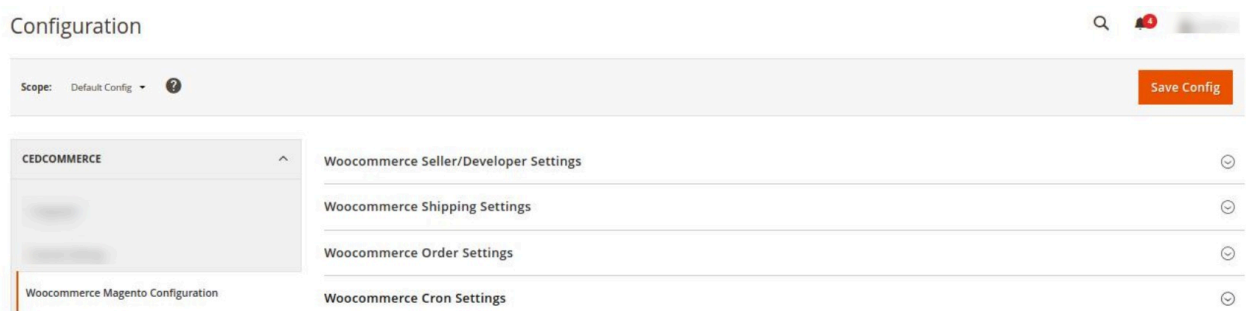
To configure the extension,

1. Go to the **Magento Admin** Panel.
2. On the left navigation bar, click on **WooCommerce Magento Integration**.  
The menu appears as shown below:



3. Click on **Configuration**.

The **Configuration** page appears as shown below:

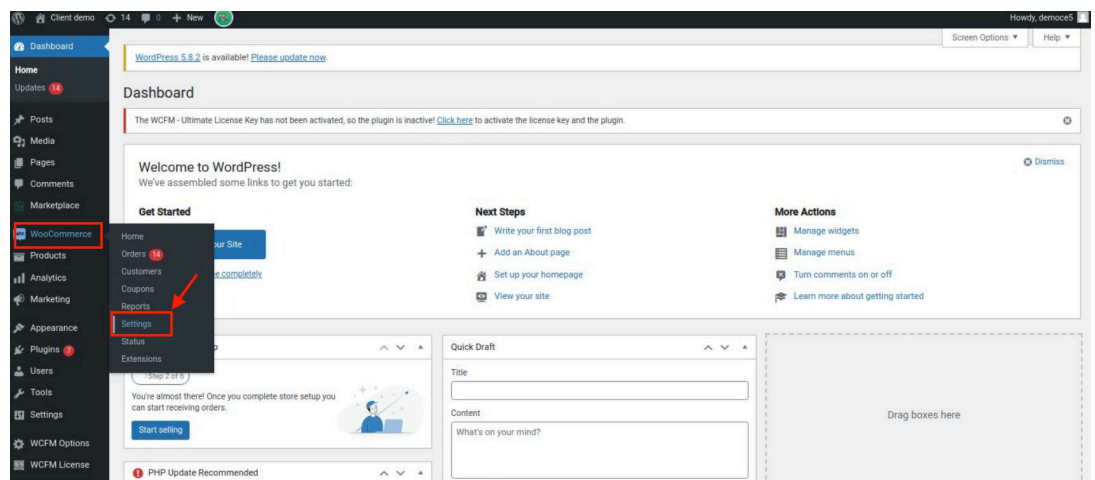


4. In the right panel, click on **WooCommerce Seller/Developer Settings**. The section is expanded as shown below:

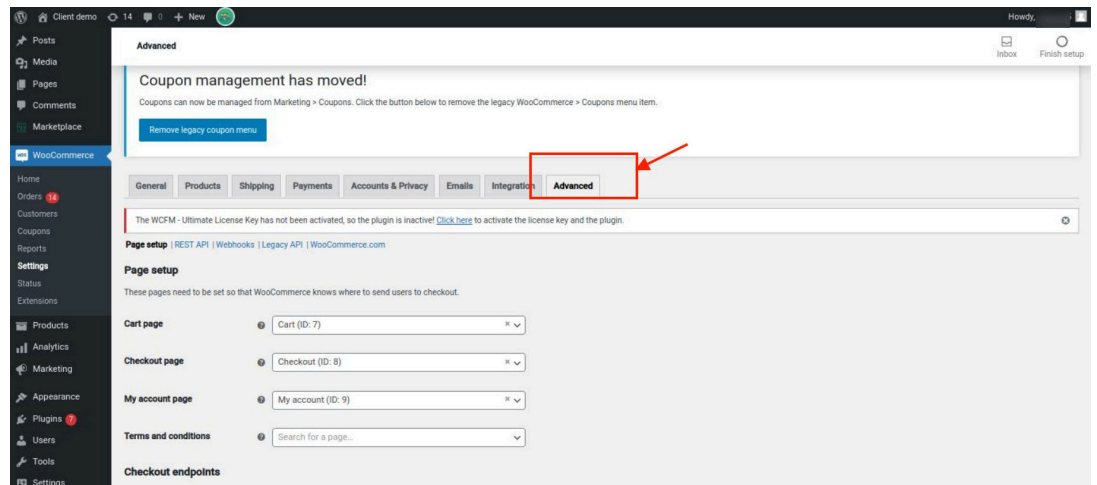
WooCommerce Seller/Developer Settings ⌵

Enabled <small>[global]</small>	Yes
Debug <small>[global]</small>	Yes
User Name <small>[global]</small>	<input type="text"/>
Api Password <small>[global]</small>	<input type="password"/>
Api Url <small>[global]</small>	<input type="text"/>
Per Page <small>[global]</small>	12
	<small>Set maximum number of items to be returned in result set. Default is 10</small>
Select Store <small>[global]</small>	Default Store View

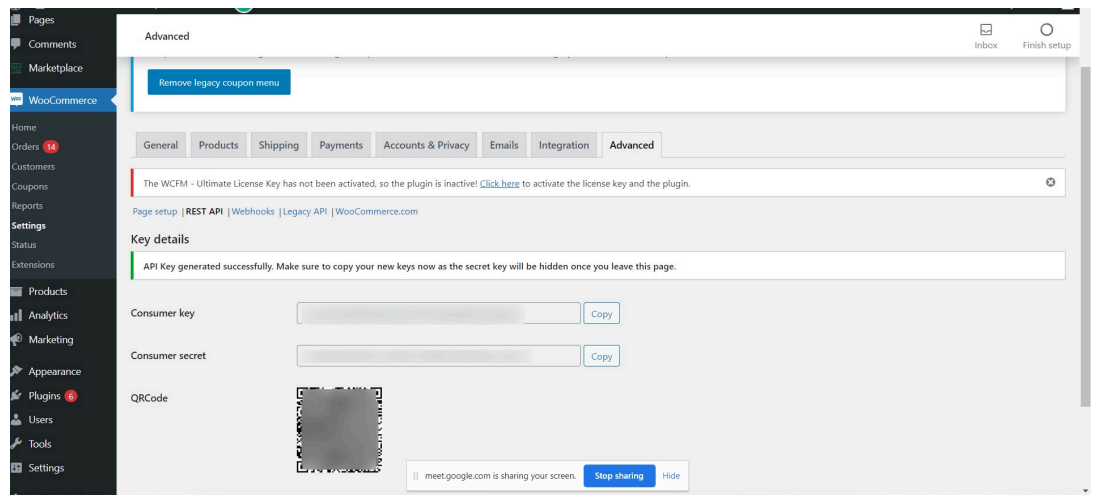
5. Under **WooCommerce Seller/Developer Settings** do the following steps:
- In **Enabled**, select **Yes** to enable the extension configuration settings.
  - In **Debug Mode**, select **Yes** if you want the logs to be created. This setting is for the developers.
  - To enter the **User Name**, **API Password**, **API Url** you need to follow the below steps:
    - Login to your WordPress Seller Panel.
    - Then go to WooCommerce, click on Settings.



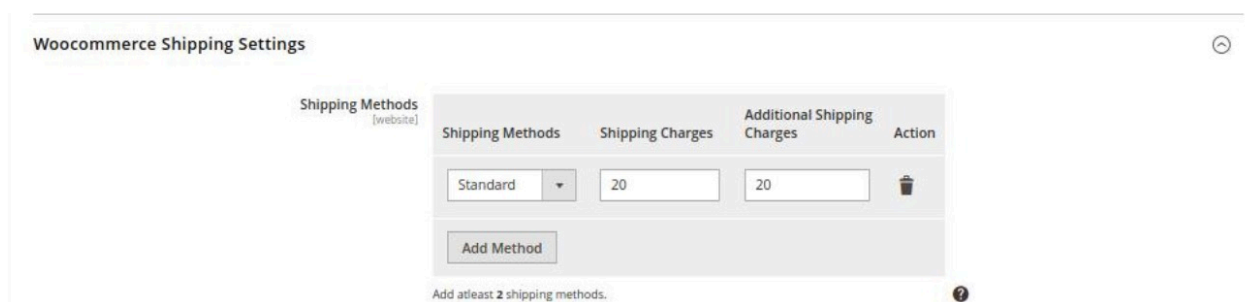
- Then click on Advanced. The section appears as shown below:



- Under Advanced, click on Rest API. The keys will be generated and displayed as shown below:



- The Consumer Key, Customer Secret keys will be fetched. Copy these keys from here then paste them in your Magento admin panel.
    - In **Per Page**, enter the value to set the maximum number of items to be returned in the result set. (By default the value is set as 10.)
    - In **Select Store**, select the store view from the drop-down list that you want for your store.
6. Scroll down and click on **WooCommerce Shipping Settings**. The section is expanded as shown below:



7. Under **WooCommerce Shipping Settings**, do the following steps:

- In the **Shipping Methods**, map the shipping methods with the shipping charges along with the additional shipping charges of the orders. You need to add a minimum of 2 shipping methods.
8. Scroll down and click on **WooCommerce Order Settings**. The section is expanded as shown below:

**WooCommerce Order Settings**

WooCommerce Order Id Prefix [global]  Prefix for Woocommerce Increment ID

Order Status [global]  Choose Order Status(Default is pending).

Shipment Method [global]  Choose Shipment Method

Order Notification Email [global]

9. Under **WooCommerce Order Settings**, do the followings steps:
- In **WooCommerce Order Id Prefix**, enter the prefix id for the order. This prefix id you enter here will be displayed along with your orders in the order grid.
  - In **Order Status**, the particular state of the order will be fetched. By default, the Pending status is selected.
  - In the **Shipment Method**, choose the WooCommerce shipment method for your order.
  - In the **Order Notification Email**, enter the email id on which you wish to receive the notifications to stay updated regarding the orders.

10. Now scroll down and click on **WooCommerce Cron Settings**. The section is expanded as shown below:

**WooCommerce Cron Settings**

Order Cron [global]  Order Fetch Cron

Order Cron Expression [global]  Order Fetch Expression

Orders Shipment Cron [global]  All Orders Status Sync Cron

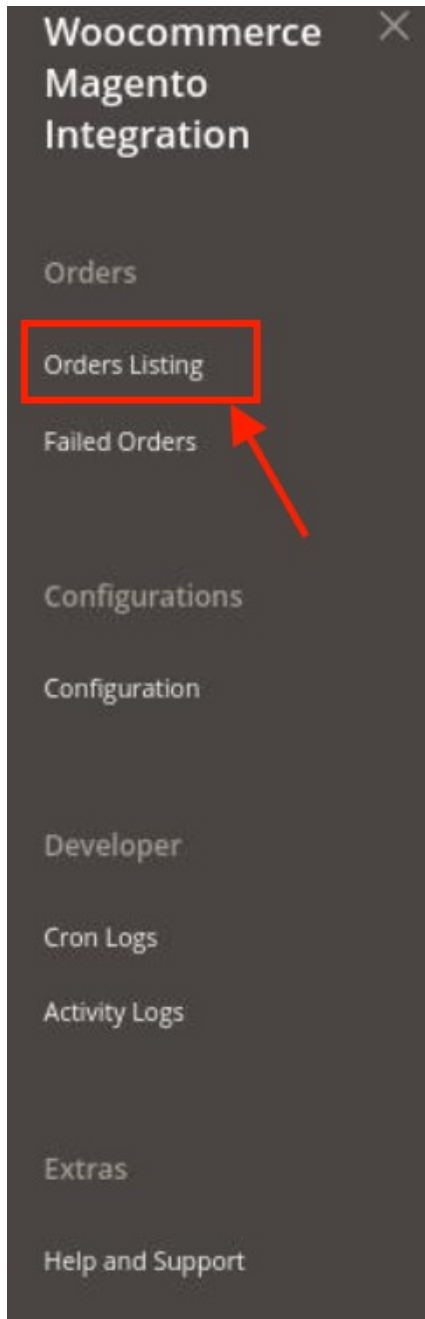
All Orders Shipment Cron Expression [global]  All Orders Shipment Cron Expression

11. Under **WooCommerce Cron Settings**, do the following steps:
- In **Order Cron**, select **Enable** if you want to fetch the orders automatically. Order Crons are used to fetch the orders at regular intervals of time.
  - In **Order Cron Expression**, select the duration for running the order import cron. Whatever time is selected by you at that duration the order cron will run and import the order.
  - In **Order Shipment Cron**, the tracking details of orders existing on WooCommerce will be updated as it is on the Magento orders if you select **Enable** option.
  - In **All Order Shipment Cron Expression**, select the duration to track the shipment of the order through the crons.
12. Click on the **Save Config** button.  
The selected configuration settings will be saved.

### 3. Manage Orders

**To manage orders,**

1. Go to the **Magento Admin** Panel.
2. On the left navigation bar, click on **WooCommerce Magento Integration**.  
The menu appears as shown below:



3. Click on **Order Listing**.  
The **Order grid** page appears as shown below:















WooCommerce Order List

Fetch WooCommerce Orders

Filters Default View Columns

Actions 10 records found 20 per page 1 of 1

Order Id	WooCommerce Order Id	Order Place Date	WooCommerce Order Status	Actions
	6345	2021-10-25	Imported	  
	6356	2021-10-26	Imported	  
	6355	2021-10-26	Imported	  
	6353	2021-10-26	Imported	  

- Click on the **Fetch WooCommerce Orders** button to fetch orders manually.  
If the order is imported successfully then, a new record is found in the Orders Grid table.

### To Edit an order,

- Scroll down to the required row of the order to ship.
- In the **Action** column of the respective row, click the **Edit**















icon.

WooCommerce Order List

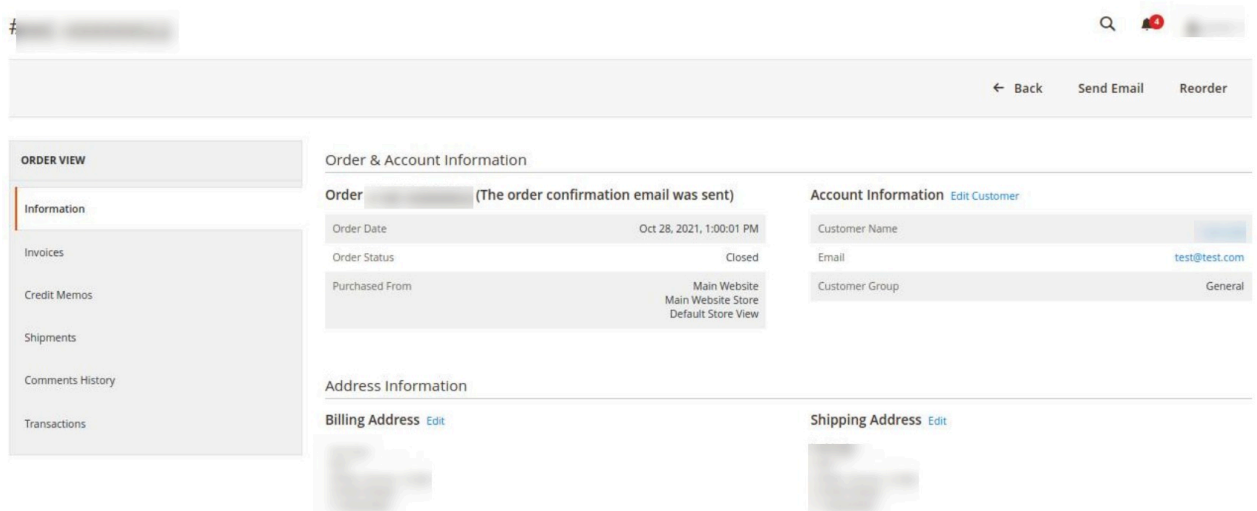
Fetch WooCommerce Orders

Filters Default View Columns

Actions 10 records found 20 per page 1 of 1

Order Id	WooCommerce Order Id	Order Place Date	WooCommerce Order Status	Actions
	6345	2021-10-25	Imported	  
	6356	2021-10-26	Imported	  
	6355	2021-10-26	Imported	  
	6353	2021-10-26	Imported	  

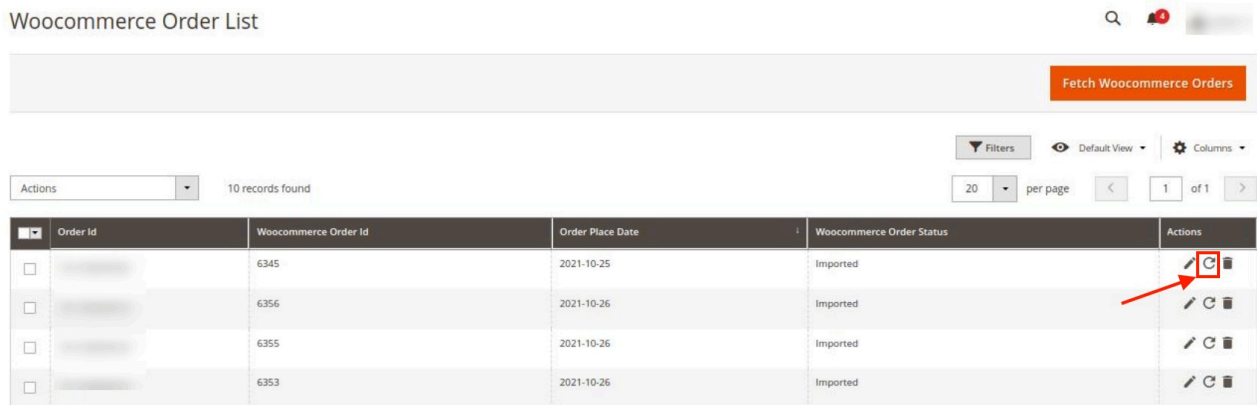
- The **Order View** Page appears as shown below:



4. Here you can edit the order details.

#### To sync an order,

1. On the **Orders List** select the order you want to sync.
2. Then in the **Actions** column, click on the **Sync** button.



3. The selected order and shipment details will be synced. The shipment will also be generated if it is synced.

#### To Delete an Order,













1. On the **Orders List** select the order you want to delete.
2. Then in the **Actions** column, click on the **Delete** button.

WooCommerce Order List

Fetch WooCommerce Orders

Filters Default View Columns

Actions 10 records found 20 per page 1 of 1

<input type="checkbox"/>	Order Id	WooCommerce Order Id	Order Place Date	WooCommerce Order Status	Actions
<input type="checkbox"/>		6345	2021-10-25	Imported	  
<input type="checkbox"/>		6356	2021-10-26	Imported	  
<input type="checkbox"/>		6355	2021-10-26	Imported	  
<input type="checkbox"/>		6353	2021-10-26	Imported	  

3. The selected order will be deleted.

## 4. View Failed Orders

To view failed orders,

1. Go to the **Magento Admin Panel**.
2. On the left navigation bar, click on **WooCommerce Magento Integration**.  
The menu appears as shown below:



3. Click on **Failed Orders**.

The **Failed Order Grid** page will appear as shown below:

Wootom Failed Order

0 records found

per page

of 1

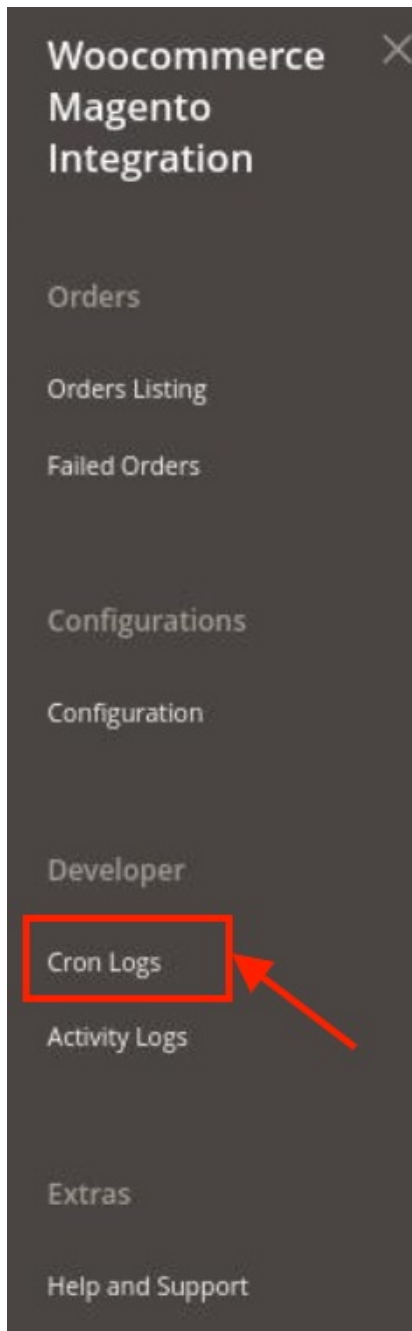
	Wootom Order Id	Status	Reason	Order Date	Order Data	Order Items
We couldn't find any records.						

4. This page displays the failed orders with the order id and the reason for the failure.
5. To view order data, click on the **View** button. All the data will be displayed.

## 5. Cron Logs

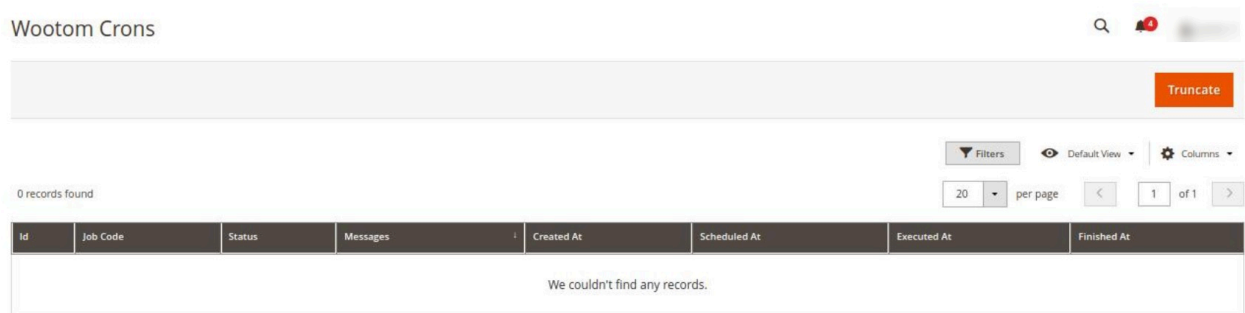
To view cron logs,

1. Go to the **Magento Admin** Panel.
2. On the left navigation bar, click on **WooCommerce Magento Integration**.  
The menu appears as shown below:



3. Click on **Cron Logs**.

The **Cron** page appears as shown below:



4. To delete all the cron logs, click the **Truncate** button.

## 6. Activity Logs

To view logs,

1. Go to the **Magento Admin** Panel.
2. On the left navigation bar, click on **WooCommerce Magento Integration**.  
The menu appears as shown below:



3. Click on **Activity Logs**.

The **Activity Log** page appears as shown below:

Activity Logs

Truncate

Filters Default View Columns

10 records found 20 per page 1 of 1

Id	Message	Channel	Level	Date	Context
1		Wootom	ERROR	2021-10-27 13:23:20	
2		Wootom	ERROR	2021-10-27 13:23:20	
3		Wootom	ERROR	2021-10-27 13:23:21	

4. The Activity details will be displayed here.

## 7. Hello and Support

To view help and support,

1. Go to the **Magento Admin** Panel.
2. On the left navigation bar, click on **WooCommerce Magento Integration**.  
The menu appears as shown below:





3. Click on **Help and Support**.

The **Help and Support** page appears as shown below:

## Wootom Help and Support



### Cedcommerce Support

[Wootom Integration Knowledge base](#)

### Documentation

[Wootom Integration Extension User Guide By CedCommerce](#)

### Contact Us via Below Available Mediums



For More Informations Please Contact Us: **7234976892 (FOR INDIA) Toll-Free Number: 888-882-0953 (FOR USA)**

4. You can connect CedCommerce via **Skype Call/Chat, Tickets, Email.**