WooCommerce Magento Integration User Guide

# **WooCommerce Magento Integration User Guide**

by CedCommerce Products Documentation

1. Overview	
2. Configuration Settings	
3. Manage Orders	7
4. View Failed Orders	
5. Cron Logs	
6. Activity Logs	
7. Help and Support	

# 1. Overview

WooCommerce Integration for Magento is an eCommerce solution for the sellers who have both WooCommerce and Magento stores and want to fetch their orders from WooCommerce to Magento. This integration helps the sellers to manage their WooCommerce orders from Magento without any hassles in just a single click and saves their time and efforts. Also, the sellers can track all the shipment related activities of the orders through this extension.

### **Key Features-**

- Bulk Orders Import: Enables the sellers to import the WooCommerce orders to the Magento store in bulk in just a single click.
- Order Management: Sellers can manage both WooCommerce and Magento Orders through a single platform so that they do not have to switch between the platforms.
- Cron Scheduler: The new orders can be imported through crons at regular intervals of time to keep the orders updated.
- Failed Orders: Sellers can view the failed orders along with the reason for the failure through this extension.
- Shipment Tracking: For sellers to track shipment information in real-time, this feature comes into use.

# 2. Configuration Settings

#### To configure the extension,

- 1. Go to the Magento Admin Panel.
- 2. On the left navigation bar, click on **WooCommerce Magento Integration**. The menu appears as shown below:



## 3. Click on **Configuration**.

The **Configuration** page appears as shown below:

Configuration		Q 📣
Scope: Default Config 🔹 🔞		Save Config
CEDCOMMERCE	Woocommerce Seller/Developer Settings	$\odot$
	Woocommerce Shipping Settings	$\odot$
(married)	Woocommerce Order Settings	$\odot$
Woocommerce Magento Configuration	Woocommerce Cron Settings	$\odot$

 $\odot$ 

4. In the right panel, click on **WooCommerce Seller/Developer Settings.** The section is expanded as shown below:

Enabled	Var	
[global]	10	
Debug		1.000
[global]	Tes	*
User Name		
[global]		20
Api Password		
[global]		
ApiUrl		
[global]		
Per Page		
[global]	12	
	Set maximum number of items to be returned in result set. Default is 10	
Select Store		
[elobal]	Default Store View	*

- 5. Under WooCommerce Seller/Developer Settings do the following steps:
  - In **Enabled**, select **Yes** to enable the extension configuration settings.
  - In Debug Mode, select Yes if you want the logs to be created. This setting is for the developers.
  - To enter the User Name, API Password, API Url you need to follow the below steps:
    - Login to your WordPress Seller Panel.
    - Then go to WooCommerce, click on Settings.

🕅 😭 Client demo	O 14 ♥ 0 + New 💿		Howdy, democe
Dashboard			Screen Options • Help •
ome	WordPress 5.8.2 is available! Please update now.		
	Dashboard		
Posts	The WCFM - Ultimate License Key has not been activated, so the plugir	n is inactive! Click here to activate the license key and the plugin.	Q
j Media			
Pages	Welcome to WordPress!		🕲 Dismiss
Comments	We've assembled some links to get you started:		
Marketplace	Get Started	Next Steps	More Actions
WooCommerce	Home	Write your first blog post	Manage widgets
Products	Orders (14)	+ Add an About page	Manage menus
Analytics	Customers e completely	Set up your homepage	Turn comments on or off
Marketing	Coupons Reports	2 View your site	R Learn more about getting started
Appearance	Settings		
Plugins 👩	Status o A	V A Quick Draft A V A	
Users	( ) Step 2 of 6 )	Title	
Tools	You're almost there! Once you complete store setup you	•	
Settings	can start receiving orders.	Content	Drag boxes here
WCFM Options	Start selling	What's on your mind?	
WCFM License	PHP Update Recommended	Y A	

Then click on Advanced. The section appears as shown below:

🕼 🍘 Client demo	🗢 14 🛡 0 🕂 New 🌚							How	y, i
📌 Posts	Advanced								0
97 Media								Inbox	Finish setup
Pages	Coupon mana	gement has move	ed!						
Comments	Coupons can now be man	aged from Marketing > Coupons	Click the button below to rea	move the legacy Wood	ommerce > Coupo	ns menu item.			
Marketplace	Remove legacy coupon	menu							
WooCommerce							•		
	General Products	Shipping Payments	Accounts & Privacy Err	alls Integration	Advanced				
Orders 🔞	Central Products	omposing regiments		integrater i	Haranood				
	The WCFM - Ultimate Licer	se Key has not been activated, s	o the plugin is inactive! Click	here to activate the lic	ense key and the p	lugin.			0
	Page setup   REST API   Web	ooks   Legacy API   WooComm	erce.com						
Settings		2							
Status	Page setup								
	These pages need to be set so	that WooCommerce knows whe	ere to send users to checkout						
Products	Cart page	Cart (ID: 7)		× ~					
Analytics									
€ Marketing	Checkout page	Checkout (ID: 8)		× ~					
	a contraction								
Appearance	My account page	My account (ID: 9)		× ~					
🖌 Plugins 🕖	Server Charles								
🕹 Users	Terms and conditions	Search for a page		*					
Jools 3	Checkout endoalate								
Settings	oneckout enupoints								

 Under Advanced, click on Rest API. The keys will be generated and displayed as shown below:

Pages													
Comments	Advanced											Inb	x Finish setup
Marketplace	Remove	e legacy coupo	n menu										
👐 WooCommerce													
Home													
Orders 1	General	Products	Shipping	Payments	Accounts & Privacy	Emails	Integration	Advanced					
Customers	1												
Coupons	The WCFM	- Ultimate Lice	nse Key has not l	been activated,	so the plugin is inactive!	<u>Click here</u> to	o activate the licer	se key and the	e plugin.	6			U
Reports	Page setup   R	EST API   Web	hooks  Legacy A	API   WooComr	herce.com								
Status	Key details												
Extensions	API Key ger	nerated succes	sfully. Make sure	e to copy your	new keys now as the sec	ret key will	be hidden once y	ou leave this p	age.				
Products													
Analytics	Consumer ke	у					C	ру					
🖗 Marketing													
Appearance	Consumer se	cret					Q	ру					
🖆 Plugins 🜀	QRCode		ş		1								
🚢 Users			1										
🖋 Tools													
5 Settings			Ľ.					and the start of	1044				
					II meet.google.d	um is shanng	your screen.	op snaring	niue				

- The Consumer Key, Customer Secret keys will be fetched. Copy these keys from here then paste them in your Magento admin panel.
- In **Per Page**, enter the value to set the maximum number of items to be returned in the result set. (By default the value is set as 10.)
- In Select Store, select the store view from the drop-down list that you want for your store.
- 6. Scroll down and click on **WooCommerce Shipping Settings**. The section is expanded as shown below:

Woocommerce Shipping Settings						0
Shipping Methods [website]	Shipping Methods	Shipping Charges	Additional Shipping Charges	Action		
	Standard +	20	20			
	Add Method					
	Add atleast 2 shipping metho	ods.			0	

7. Under **WooCommerce Shipping Settings**, do the following steps:

0

In the Shipping Methods, map the shipping methods with the shipping charges along with the additional shipping charges of the orders. You need to add a minimum of 2 shipping methods.
 Scroll down and click on WooCommerce Order Settings. The section is expanded as shown below:

Woocommerce Order Id Prefix [global]		
	Prefix for Woocommerce Increment ID	
Order Status	Pending	•
	Choose Order Status(Default is pending).	
Shipment Method	[shipbywoocommerce] Woocommerce Shipping Method	•
19	Choose Shipment Method	

- 9. Under WooCommerce Order Settings, do the followings steps:
  - In **Woocommerce Order Id Prefix**, enter the prefix id for the order. This prefix id you enter here will be displayed along with your orders in the order grid.
  - In **Order Status**, the particular state of the order will be fetched. By default, the Pending status is selected.
  - In the Shipment Method, choose the WooCommerce shipment method for your order.
  - In the **Order Notification Email**, enter the email id on which you wish to receive the notifications to stay updated regarding the orders.
- 10. Now scroll down and click on **WooCommerce Cron Settings.** The section is expanded as shown below:

Woocommerce Cron Settings				e
Order Cron [riobal]	Enable	•	ľ	
19	Order Fetch Cron			
Order Cron Expression	Every 20 Minutes	*	1	
	Order Fetch Expression			
Orders Shipment Cron	Enable	-	1	
	All Orders Status Sync Cron		-	
All Orders Shipment Cron Expression	Every 5 Minutes		0	
	All Orders Shipment Cron Expression		_	

- 11. Under WooCommerce Cron Settings, do the following steps:
  - In **Order Cron**, select **Enable** if you want to fetch the orders automatically. Order Crons are used to fetch the orders at regular intervals of time.
  - In **Order Cron Expression**, select the duration for running the order import cron. Whatever time is selected by you at that duration the order cron will run and import the order.
  - In **Order Shipment Cron**, the tracking details of orders existing on WooCOmmerce will be updated as it is on the Magento orders if you select **Enable** option.
  - In All Order Shipment Cron Expression, select the duration to track the shipment of the order through the crons.
- 12. Click on the **Save Config** button.

The selected configuration settings will be saved.

# 3. Manage Orders

### To manage orders,

- 1. Go to the Magento Admin Panel.
- 2. On the left navigation bar, click on **WooCommerce Magento Integration**. The menu appears as shown below:



3. Click on **Order Listing**.

The Order grid page appears as shown below:

Woo	ocommerce Order Lis	st		Q .	0
Action	15 <b>-</b> 10 /	ecords found		Filters O Default View •	Columns •
	Order Id	Woocommerce Order Id	Order Place Date	Woocommerce Order Status	Actions
		6345	2021-10-25	Imported	/CI
		6356	2021-10-26	Imported	/ C 🖬
		6355	2021-10-26	Imported	/C 🕯
		6353	2021-10-26	Imported	∕C∎

4. Click on the **Fetch WooCommerce Orders** button to fetch orders manually. If the order is imported successfully then, a new record is found in the Orders Grid table.

#### To Edit an order,

- 1. Scroll down to the required row of the order to ship.
- 2. In the Action column of the respective row, click the Edit

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icon.

Woocommerce Orc	der List			Q 💋
			Fetc	h Woocommerce Orders
Actions	10 records found		Filters Image: Constraint of the second	efault View • Columns •
Order Id	Woocommerce Order Id	Order Place Date	4 Woocommerce Order Status	Actions
	6345	2021-10-25	Imported	C =
	6356	2021-10-26	Imported	/ C 🖬
	6355	2021-10-26	Imported	∕C∎
	6353	2021-10-26	Imported	/ C 🖬

3. The Order View Page appears as shown below:

				Q 📫	-
			← Back	Send Email	Reorder
ORDER VIEW	Order & Account Infor	mation			
Information	Order	(The order confirmation email was sent)	Account Information Edit Customer		
	Order Date	Oct 28, 2021, 1:00:01 PM	Customer Name		
Invoices	Order Status	Closed	Email		test@test.con
Credit Memos	Purchased From	Main Website Main Website Store Default Store View	Customer Group		Genera
Shipments					
Comments History	Address Information				
Transactions	Billing Address Edit		Shipping Address Edit		

4. Here you can edit the order details.

#### To sync an order,

- 1. On the **Orders List** select the order you want to sync.
- 2. Then in the Actions column, click on the Sync button.

Woocommerce Or	der List			Q 📣
			Fetch	Woocommerce Orders
Actions	10 records found		Filters   O Defa     20   •	ult View • 🗱 Columns •
Order Id	Woocommerce Order Id	Order Place Date	Woocommerce Order Status	Actions
	6345	2021-10-25	Imported	∕C ∎
	6356	2021-10-26	Imported	101
	6355	2021-10-26	Imported	/ C 🖬
	6353	2021-10-26	Imported	/ C 🖬

3. The selected order and shipment details will be synced. The shipment will also be generated if it is synced.

#### To Delete an Order,

- 1. On the **Orders List** select the order you want to delete.
- 2. Then in the Actions column, click on the Delete button.

Woocommerce	e Order List			Q 📣
			Fe	tch Woocommerce Orders
Actions	10 records found		Verticers   20   ver page	Default View • 🎸 Columns •
Order Id	Woocommerce Order Id	Order Place Date	Woocommerce Order Status	Actions
	6345	2021-10-25	Imported	
	6356	2021-10-26	Imported	/ C 🖬
	6355	2021-10-26	Imported	/ C 🖬
	6353	2021-10-26	Imported	✓ C ■

3. The selected order will be deleted.

# 4. View Failed Orders

### To view failed orders,

- 1. Go to the Magento Admin Panel.
- 2. On the left navigation bar, click on **WooCommerce Magento Integration**. The menu appears as shown below:



#### 3. Click on Failed Orders.

The Failed Order Grid page will appear as shown below:

Wootom Failed Order						Q 📣
Actions					<b>Y</b> Filters	Default View    Columns    columns
Wootom Order Id	Status	Reason	Order Date	Order Data		Order Items
		We couldr	't find any records.			

- 4. This page displays the failed orders with the order id and the reason for the failure.
- 5. To view order data, click on the **View** button. All the data will be displayed.

# 5. Cron Logs

#### To view cron logs,

- 1. Go to the Magento Admin Panel.
- 2. On the left navigation bar, click on **WooCommerce Magento Integration**. The menu appears as shown below:

Woocommerce Magento Integration	>
Orders	
Orders Listing	
Failed Orders	
Configurations	
Configuration	
Developer	
Cron Logs	
Activity Logs	
Extras	
Help and Support	

3. Click on Cron Logs.

#### The Cron page appears as shown below:

Wooto	m Crons						Q 🕫
							Truncate
						<b>Y</b> Filters	Default View 👻 😫 Columns 👻
0 records f	bund					20 • per page	< 1 of 1 >
ld	Job Code	Status	Messages 4	Created At	Scheduled At	Executed At	Finished At
	We couldn't find any records.						

4. To delete all the cron logs, click the **Truncate** button.

# 6. Activity Logs

### To view logs,

- 1. Go to the Magento Admin Panel.
- 2. On the left navigation bar, click on **WooCommerce Magento Integration**. The menu appears as shown below:



3. Click on **Activity Logs**.

The Activity Log page appears as shown below:

Activity	Logs			٩	
					Truncate
				<b>Tilters</b> Oefault View	Columns
10 records for	und			20 • per page <	1 of 1 >
Id	i Message	Channel	Level	Date	Context
1	President Contraction	Wootom	ERROR	2021-10-27 13:23:20	٥
2		Wootom	ERROR	2021-10-27 13:23:20	0
3		Wootom	ERROR	2021-10-27 13:23:21	0

4. The Activity details will be displayed here.

# 7. Hello and Support

#### To view help and support,

- 1. Go to the Magento Admin Panel.
- 2. On the left navigation bar, click on **WooCommerce Magento Integration**. The menu appears as shown below:



3. Click on Help and Support.

The Help and Support page appears as shown below:



4. You can connect CedCommerce via Skype Call/Chat, Tickets, Email.