

Lazada Integration for Magento 2 Guide

by CedCommerce Docs - Products User Guides

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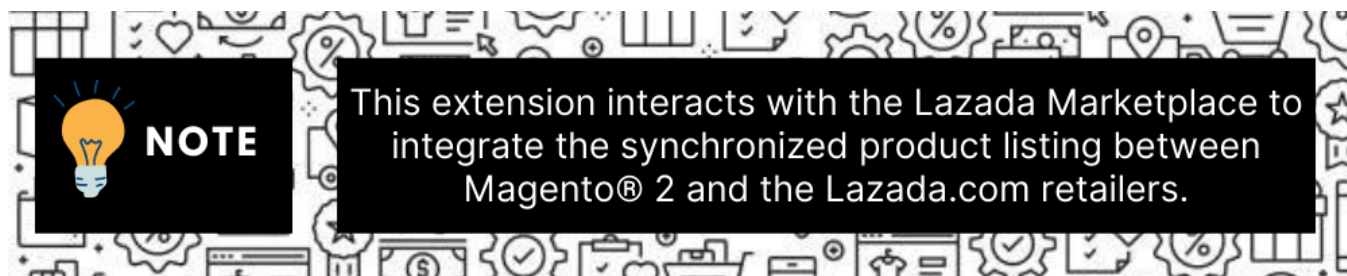
1. Overview

As e-commerce continues to grow in Thailand, the Lazada marketplace offers opportunities to both the new and the experienced sellers to reach new markets, benefit from Lazada support in advertising their goods and monitor critical data on how their store is performing.

With more than 4.5 million daily visits to its sites and close to 100 per cent geographical distribution coverage, Lazada has become the clear choice for sellers throughout Southeast Asia.

The Lazada Integration for Magento 2 helps the Magento® 2 store owners to boost their business and generate revenue as it interacts with Lazada APIs to connect the Magento® 2 stores to Lazada. It provides an opportunity to cover a wide range of customers.

Admin gets an authority to create Lazada Categories and the dependent attributes on the Magento 2 store. It also enables you to establish a mapping of the desired product category on the Magento 2 store for automatic submission of the selected product to the same category on Lazada.com.



It enables the admin to manage the Lazada orders on the seller's Magento® 2 stores without making any significant changes to operational functionalities.

Synchronizing orders, products, pricing, and inventory is possible through establishing the communication between Lazada APIs and the Magento® 2 store.

Key Features are as follows:

- **Product Upload Based on Profile:** Enables the admin to create a profile based on a single category, and then assign the products to the profile to automate the product upload.
- **Magento Order creation:** The newly placed orders on Lazada.com are automatically created in the Magento® 2 store with all the required details as it is on Lazada.com.
- **Product Data Validation:** The extension enables validating the product information in accordance with Lazada standards and values.
- **Bulk upload Methodology:** Admin gets the authority to upload bulk products on Lazada but just select the products and upload in one go.
- **Auto synchronization:** Auto synchronization of the product listing, order, inventory, return and refund, and pricing at regular intervals is established between Magento® 2 and Lazada.com.
- **Product category mapping:** Follows many-to-one category mapping philosophy. Admin can map many categories of the Magento® 2 stores to the single category of Lazada.

2. Lazada Integration for Magento 2 Extension Installation



To install the Lazada Integration and LazadaAuth Extension-

1. Log in the **ftp**, and then go to Magento 2 root folder (generally present under the *public_html* folder).
2. To install the SDK, create a new folder named **cedcoss** inside the vendor directory **Upload or Drag and Drop** **lazada-sdk** inside the *vendor/cedcoss/* directory, and add the below line in Magento root composer.json file in autoload psr-4 section:

`"Lazada\\Sdk\\": "vendor/cedcoss/lazada-sdk/src/"`

```

    "sebastian/phpcpd": "~3.0.0",
    "squizlabs/php_codesniffer": "~3.5.4"
  },
  "conflict": {
    "gene/bluefoot": "*"
  },
  "autoload": {
    "psr-4": {
      "Magento\\Framework\\": "lib/internal/Magento/Framework/",
      "Magento\\Setup\\": "setup/src/Magento/Setup/",
      "Magento\\": "app/code/Magento/",
      "Zend\\Mvc\\Controller\\": "setup/src/Zend/Mvc/Controller/",
      "Lazada\\Sdk\\": "vendor/cedcoss/lazada-sdk/src/"
    },
    "psr-0": {
      "": [
        "app/code/",
        "generated/code/"
      ]
    }
  },
  "files": [
    "app/etc/NonComposerComponentRegistration.php"
  ]
}

```

3. Create a new folder named *code* under the *app* folder; under the *code* folder, create a folder named *Ced*.
 - Upload or Drag and Drop *app/code/Ced/Lazada* directory and Upload or Drag and Drop *app/code/Ced/LazadaAuth* directory. For installing the integrator, upload or drag and drop *app/code/Ced/Integrator*
 - After successfully uploading the directory, the extension will be installed/upgraded.
 - Now run the following upgrade command in cmd


```

composer dump
php bin/magento setup:upgrade
php bin/magento setup:di:compile

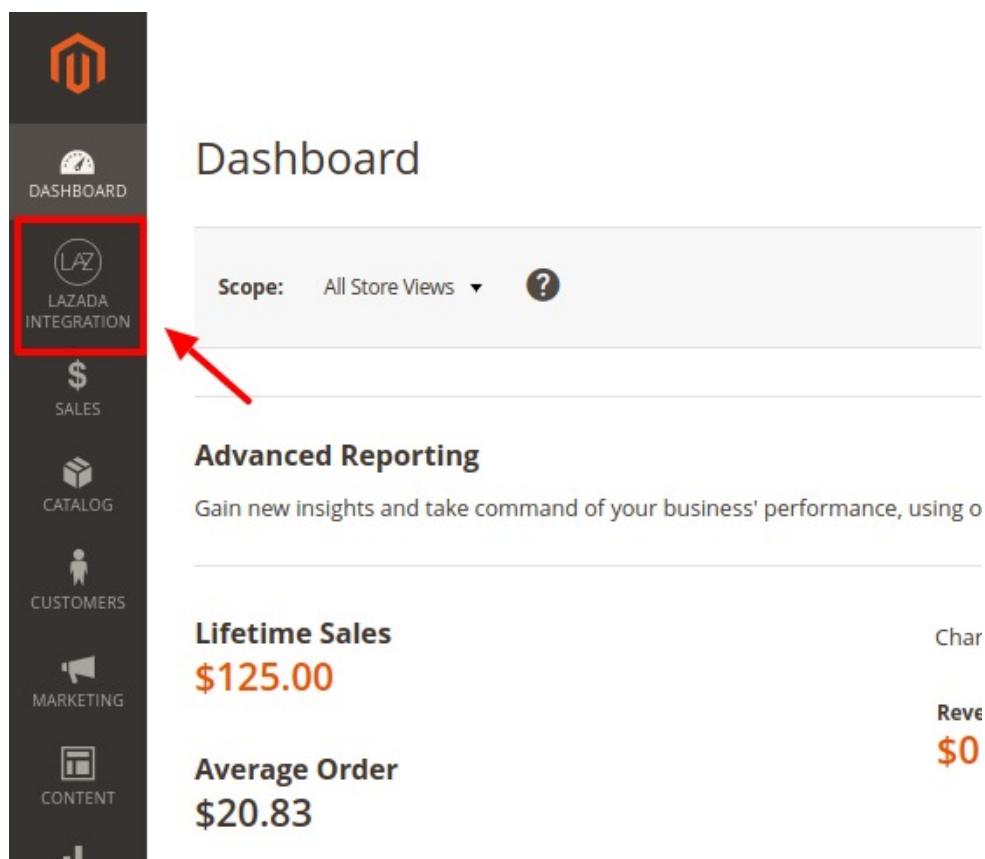
```
 - After upgrade deploy static content:


```

php bin/magento setup:static-content:deploy-f
php bin/magento indexer:reindex
php bin/magento cache:flush

```

4. Once the extension is installed it appears in the main menu of the Magento panel just like this –



3. Lazada Configuration Settings

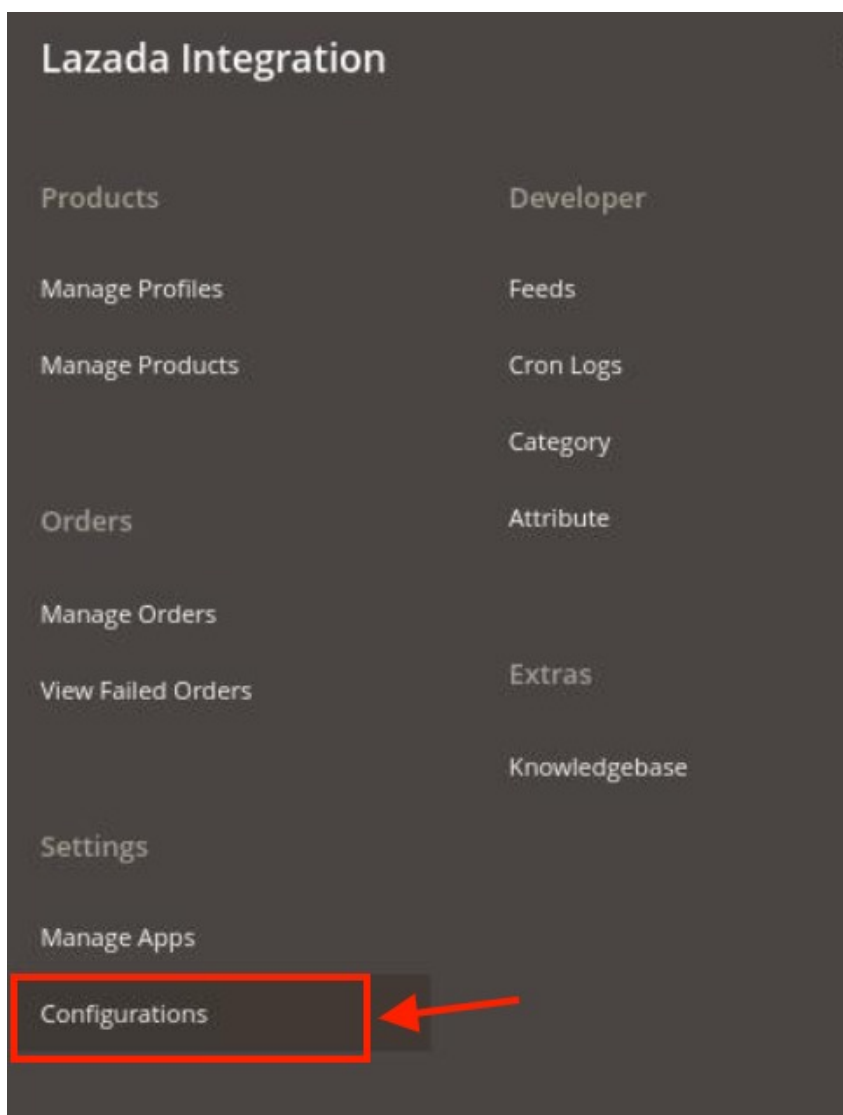
Once the extension is successfully installed in the Magento 2 store, the **LAZADA INTEGRATION** menu appears on the left navigation bar of the Magento 2 Admin panel.



Once the seller account is created and is approved by Lazada, then the Magento 2 store owners can use the Lazada **API credentials provided by Lazada** while setting up the Lazada Configuration settings in the **Magento 2 Admin** panel.

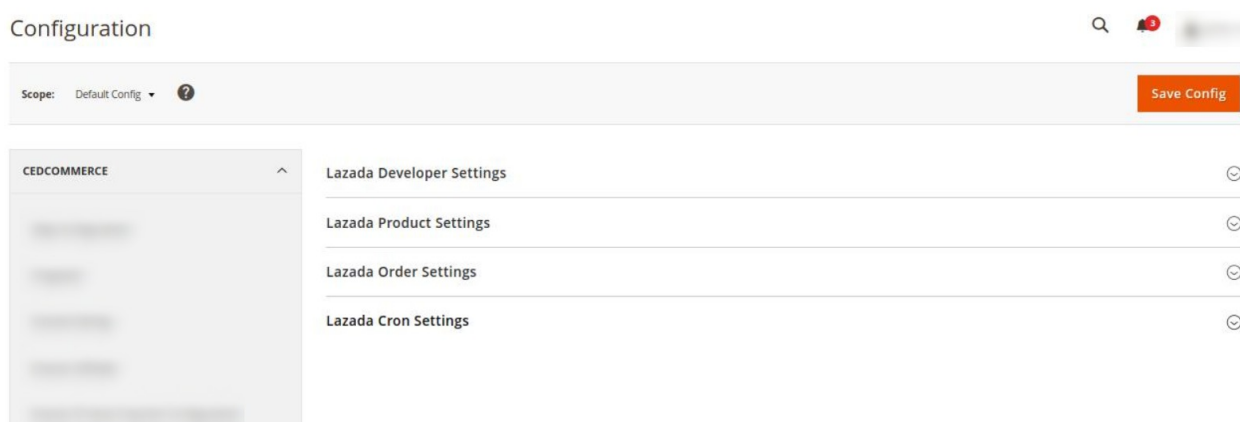
To set up the configuration settings in the Magento 2 Admin panel

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **LAZADA INTEGRATION** menu.
The menu appears as shown in the following figure:



3. Click **Configuration**.

The **Configuration** page appears as shown in the following figure:



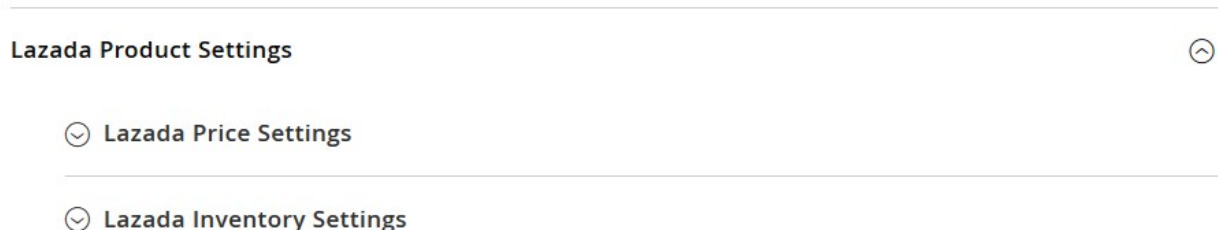
4. In the right panel, click the **Lazada Developer Settings** tab.

The **Lazada Seller/Developer Settings** tab is expanded and the relevant fields appear as shown in the

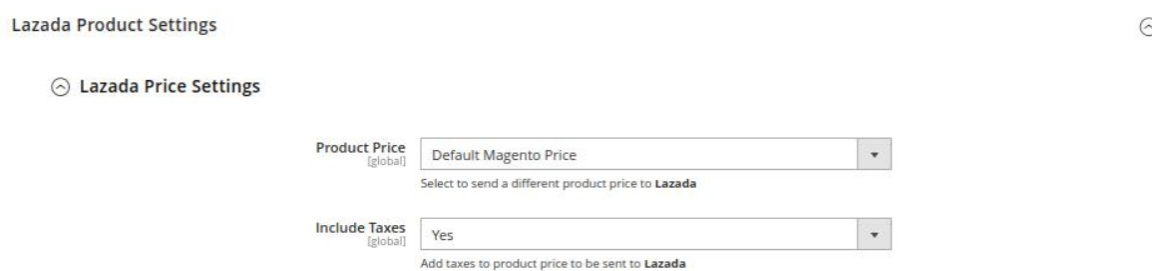
following figure:



5. Under **Lazada Developer Settings**, do the following steps:
 - a. In the **Debug**, select **Yes** for enabling the debugging. This setting is for the developer end if you want the debug logs to be created for the developer.
6. Click the **Save Config** button to save the entered values.
7. Scroll down to the **Lazada Product Settings** tab, and then click the tab. The **Lazada Product Settings** tab is expanded and the expanded section appears as shown in the following figure:



8. Under **Lazada Product Settings**, do the following steps:
 - a. Click the **Lazada Price Settings** tab. The **Lazada Price Settings** tab is expanded and the section appears as shown in the following figure:



- b. Under **Lazada Price Settings**, do the following step:
 - i. In the **Product Price** list, select one of the following options:
 - Increase by Fixed Price:** If selected, then the **Modify by Fix Price** field appears.
 - Increase by Fixed Percentage:** If selected, then the **Modify by Percentage Price** field appears. Enter the numeric value to increase the price of the Lazada, product price by the entered value % of Magento 2 price.

⏪ Lazada Price Settings

Product Price [global] ▼
 Select to send a different product price to **Lazada**

Modify by Percentage Price [global]
 Numeric value Required for **Add/subtract % on Magento price** 5 for Example: Magento price +/- 5% of Magento price.

For Example,

Magento 2 price + 5% of Magento 2 price.

Magento 2 Price = 100

Select **Increase By Fixed Percentage** option

Modify by Percentage Price = 5

$100 + 5\% \text{ of } 100 = 100 + 5 = 105$

Thus, Lazada Product Price = 105

Decrease by Fixed Price: If selected, then the **Modify by Fix Price** field appears.

Decrease by Fixed Percentage: If selected, then the **Modify by Percentage Price** field appears.

Enter the numeric value to decrease the price of the Lazada product price by the entered value % of Magento 2 price

For Example,

Magento 2 price – 5% of Magento 2 price.

Magento 2 Price = 100

Select **Decrease By Fixed Percentage** option

Modify by Fix Price = 5

$100 - 5\% \text{ of } 100 = 100 - 5 = 95$

Thus, Lazada Product Price = 95

ii. In **Include Taxes**, select Yes if you want to add the tax to the product price send to

Lazada. But if you want the tax to be excluded from the product price the select option No.

c. Click the **Lazada Inventory Settings** tab.

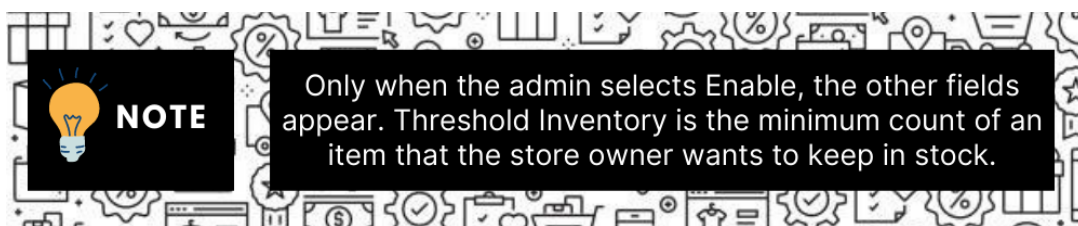
The **Lazada Inventory Settings** tab is expanded and the section appears as shown in the following figure:

⏪ Lazada Inventory Settings

Set Inventory on Basis of Threshold [global] ▲
 Choose yes to send inventory on lazada by condition

d. Under the **Lazada Inventory Settings** tab, do the following steps:

i. In the **Set Inventory on Basis of Threshold** list, select the **Enable** option if required to set the inventory based on a threshold.



The section appears as shown in the following figure:

⊖ **Lazada Inventory Settings**

Set Inventory on Basis of Threshold [global]
Choose yes to send inventory on lazada by condition

Inventory Threshold Value [global]
Set inventory quantity on which lesser and greater condition can control.

Send Inventory for Lesser Than Threshold Case [global]
Send Quantity to Lazada for those products, whose inventory is LESSER than the inventory threshold.

Send Inventory for Greater Than Threshold Case [global]
Send Quantity to Lazada for those products, whose inventory is GREATER than the inventory threshold.

- ii. In the **Inventory Threshold Value** box, enter the value that you want to set as the threshold. Based on this value the inventory greater and lesser conditions will be conducted.
 - iii. In the **Send Inventory for Lesser Than Threshold Case** box, enter the value to send quantity to Lazada for those products, whose inventory is lesser than the inventory threshold value you have set.
 - iv. In the **Send Inventory for Greater Than Threshold Case** box, enter the value to send quantity to Lazada for those products, whose inventory is greater than the inventory threshold value you have set.
9. Click the **Save Config** button to save the entered values.
 10. Scroll down to the **Lazada Order Settings** tab, and then click the tab.
The tab is expanded and the section appears as shown in the following figure:

Lazada Order Settings

Lazada Order Id Prefix [global]

Prefix for Lazada Increment ID

Auto invoice imported order [global]

Auto Invoice Order Imported from Lazada in any case of successful import.

Auto cancel failed order [global]

Auto Cancel Order on Lazada in any case of failure such as 'No Inventory'.

Enable Default Customer [global]

Default Customer [global]

Delivery Type [global]

Enable Notification [global]

Order import notification via email to store admin

11. Under **Lazada Order Settings**, do the following steps:

- In the **Lazada Order Id Prefix** box, enter an Id prefix according to you which will be used with the order number.
For Example, you can use the Order Id prefix as: **LZDA-1000003659**. Here, **LZDA** is the Prefix entered by you and **1000003659** is the order number. You can also refer to the image below:

Lazada Orders

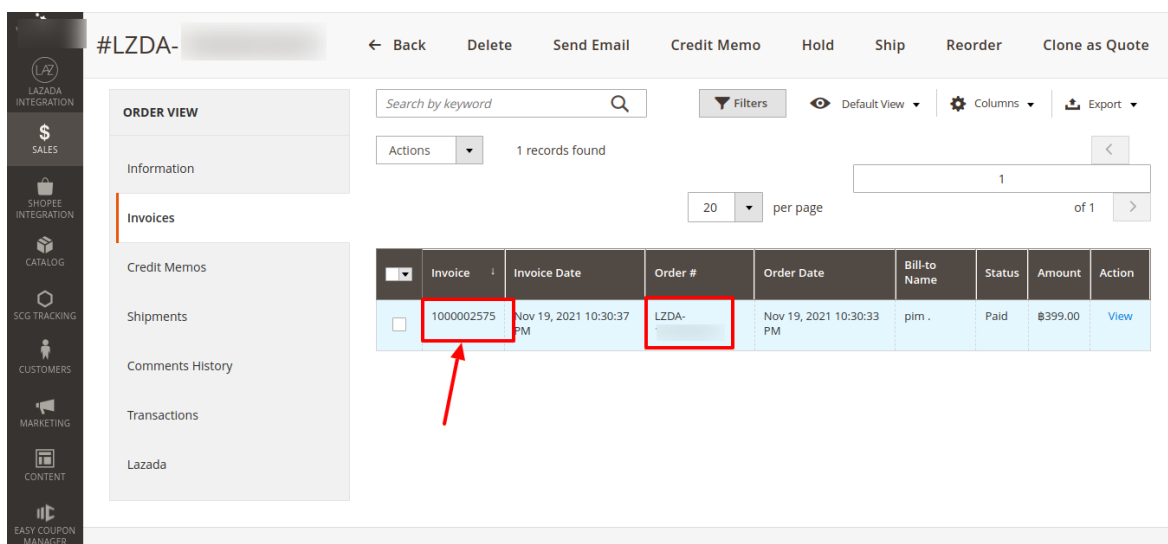
Import ▼

1812 records found per page of 2

<input type="checkbox"/>	Id	Order Id	Lazada Order Id	Order Place Date	App	Region	Lazada Status	Actions
<input type="checkbox"/>	1870	LZDA-1000003659						
<input type="checkbox"/>	1869	LZDA-1000003658						

← Example of Order Id Prefix along with the Order Number displayed in the Orders Id

- In **Auto Invoice Imported Order**, select **Enable** if want the automatic invoice for orders imported from Lazada. If the option is selected as Disable then the invoice won't be generated for the orders.
In the below image you can see the invoice of an order-



- In **Auto Cancel Failed Order**, select **Enable** if the order is failed in Magento and not getting imported due to any error then if you wish to cancel the same order on Lazada automatically.
 - In the **Enable Default Customer** list, select the **Yes** option to enable the default customer. After enabling this all the orders will be created for this default customer only. If **No** is selected then whatever data is fetched through the orders then based on that data the customer will be created for which the order will be placed.
- The field appears as shown in the following figure:

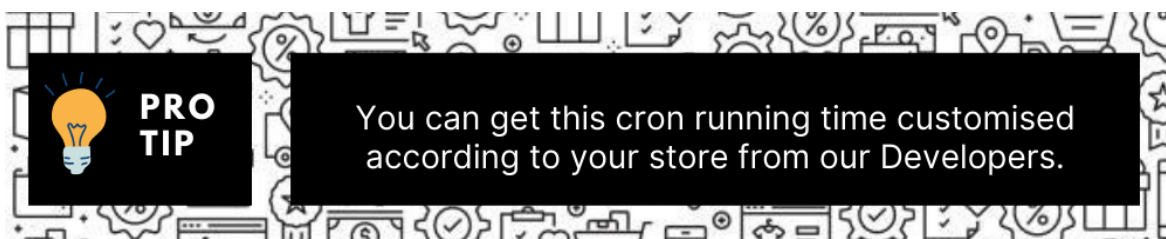


- In the **Default Customer** list, select the customer name that you want to set as default for placing the orders.
 - In **Delivery Type**, select the type of delivery of the product. When the order is shipped then at that time in shipment you need to enter the delivery type based on the type of order. You can also get this notion of delivery type in the Order data.
 - In the **Enable Notification** box, you can select **Enable** option if you wish to receive the notifications on the email of the imported orders.
 - In **Notification Email**, enter the email id on which the imported orders notification will be sent.
12. Click the **Save Config** button to save the entered values.
 13. Scroll down to the **Lazada Cron Settings** tab, and then click the tab.
- The tab is expanded and the section appears as shown in the following figure:



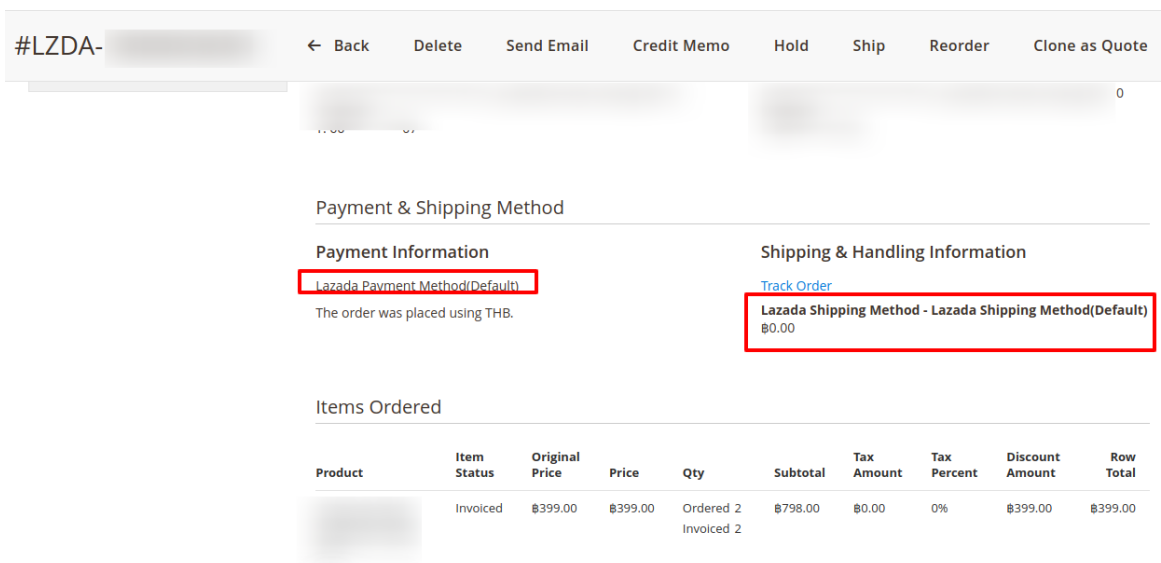
14. Under **Lazada Cron Settings**, do the following steps:

- a. In the **Order Cron**, select **Enable** if you want to fetch the orders. Order Crons are used to fetch waiting for shipment orders at approx 10 minutes. based on the combination of three order settings- Order Status, Fetch Shipped Order, and Fetch Orders No. Of. Days the orders are automatically fetched if this cron is enabled.
- b. In **Order Status Sync Cron**, select **Enable** to synchronize the Lazada order and its status automatically at regular intervals of time. This cron runs every 2 hours to sync.
- c. In the **Inventory |Price Cron** list, select **Enable** to enable the Inventory & Price Synchronisation automatically at regular intervals of time. This cron runs every 1 hour to sync.

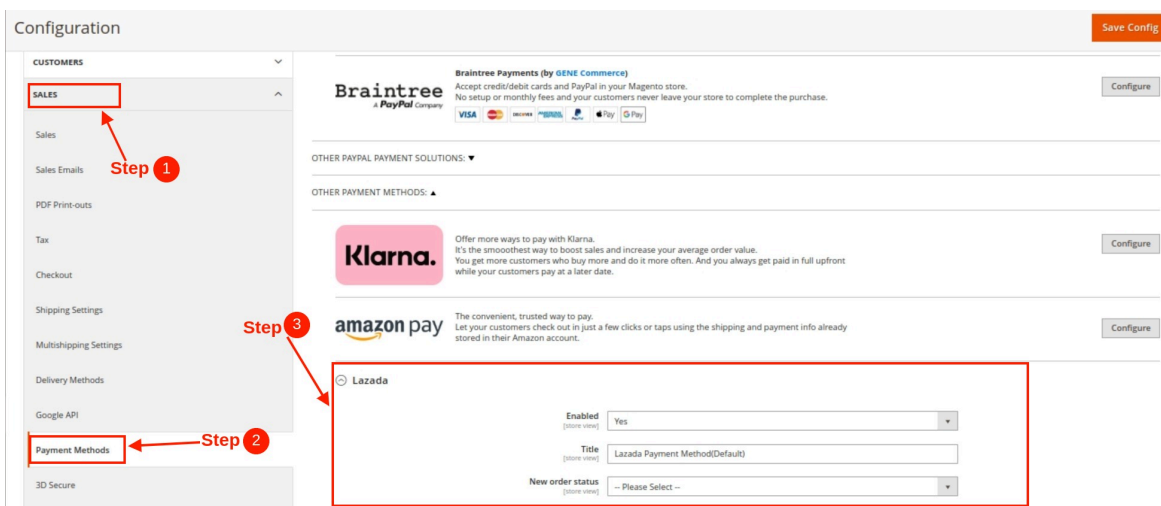


15. Click the **Save Config** button to save the entered values.
16. Apart from this you also need to configure two more settings(Shipping and Delivery Method) for your Lazada store. Follow the steps below:
 - Go to the Sales tab in the Magento panel. Then click on Delivery Methods.

- The settings you change here will be displayed in the Shipment settings as shown below:



- To Enable and set the Payment method, go to Sales->Payment Method->Click on the Lazada tab. Under the Lazada tab enable the payment method for Lazada and set its title to be displayed as shown in the figure below:



4. Manage Apps

To begin with, this setting a Lazada seller needs to create an app on the Lazada seller panel.

- Go to the Lazada Seller Panel by clicking on this link(https://sellercenter.lazada.com.ph/apps/seller/login?redirect_url=https%3A%2F%2Fsellercenter.lazada.com.ph%2F)
- Enter the authentication details here:

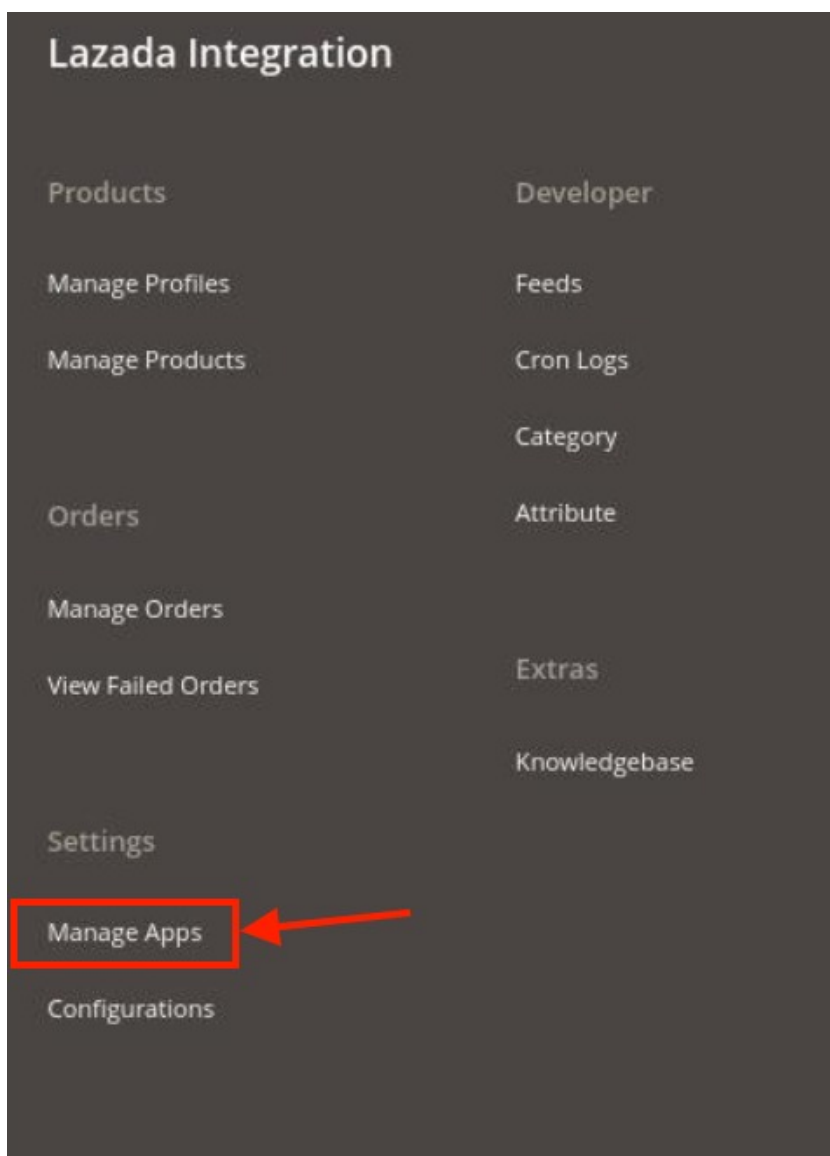
- A new page opens up as shown below:

- Click on the Create Button again a new page opens up:

- In the Seller In-house APP, click on **Apply**.
- Follow the other instructions and create an app successfully.

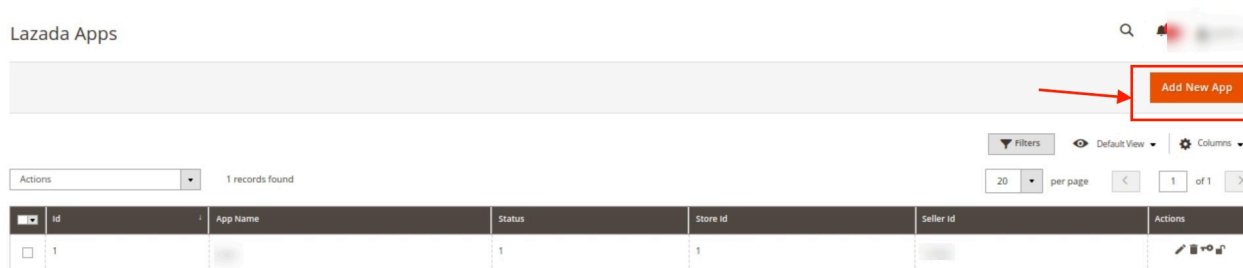
To view and manage apps:

1. Go to **Magento Admin Panel**.
2. On the left navigation bar, click the **LAZADA INTEGRATION** menu.
A menu appears as shown in the following figure:



3. Click on **Manage Apps**.

The **Lazada Apps** page appears as shown in the following figure:



4. All the existing apps are listed on this page.

5. To add a new app, click on the **Add New App** Page on the top right corner button.

6. You will be redirected to a new page:

Add App 🔍 🔔

← Back Save Save and Continue Edit

App Information

Redirect Uri * Copy

App Name *

App Key *

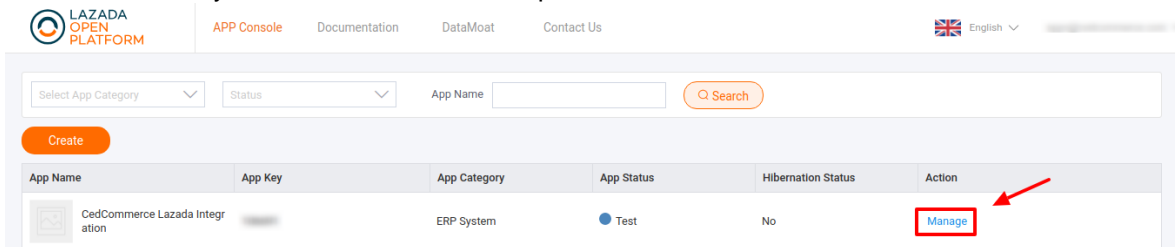
App Secret *

Store 🔍

App Installation 🔍

App Tokens 🔍

7. Enter the **App Name** in the first column under App Information.
 - The **App Key** and **App Secret Key** can be easily retrieved from the Lazada seller panel.
 - To retrieve the keys, Go to the Lazada seller panel:



- By clicking on Manage you will be redirected to the basic information page:

Advanced Information ?

App Category **ERP System**

App Key

App Secret Hide Reset

App Status **Test** Apply Online

- Under the advanced information, both the App Key and the App Secret Key are mentioned.
8. Now move back to your Magento panel.
 9. Under the store option, choose the **Default Store** for your **Lazada Integration Extension**.
 10. You can cut all the chase if you have the **App Code** which is to be entered in the App Installation.

App Installation

By Code Install

11. Now click on **Save and Continue** and the **Apps** settings are saved.

To perform Various Actions on the Apps created,

1. In the Manage App grid, under the **Actions** column click on the **Edit** button to edit the app details.

The screenshot shows the 'Lazada Apps' management page. At the top right, there is a search icon, a notification bell with '1', and a user profile icon. Below this is an 'Add New App' button. A 'Filters' dropdown is set to 'Actions', and it indicates '1 records found'. The table has columns for 'Id', 'App Name', 'Status', 'Store Id', 'Seller Id', and 'Actions'. The first row contains the value '1' for Id, 'test' for App Name, '1' for Status, '1' for Store Id, and '33732' for Seller Id. In the 'Actions' column, there are three icons: a pencil (Edit), a trash can (Delete), and a key (Authorize). A red arrow points to the pencil icon.

2. To delete the selected app, click on the **Delete** button in the **Actions** column.

This screenshot is identical to the previous one, showing the 'Lazada Apps' management page. In this instance, a red arrow points to the trash can icon in the 'Actions' column of the table row.

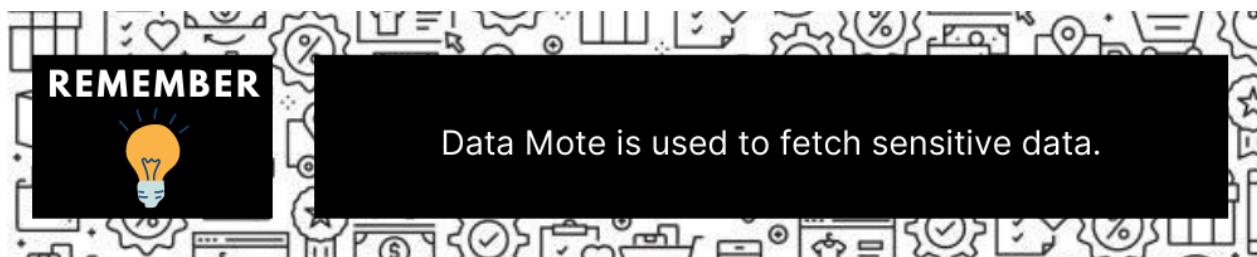
3. To authorise an app, click on the **Key** button in the **Actions** column.

This screenshot is identical to the previous ones, showing the 'Lazada Apps' management page. In this instance, a red arrow points to the key icon in the 'Actions' column of the table row.

The selected Lazada app will be authorised.

4. For **Data mote Access**, click on the **lock** button in **Actions** Column.

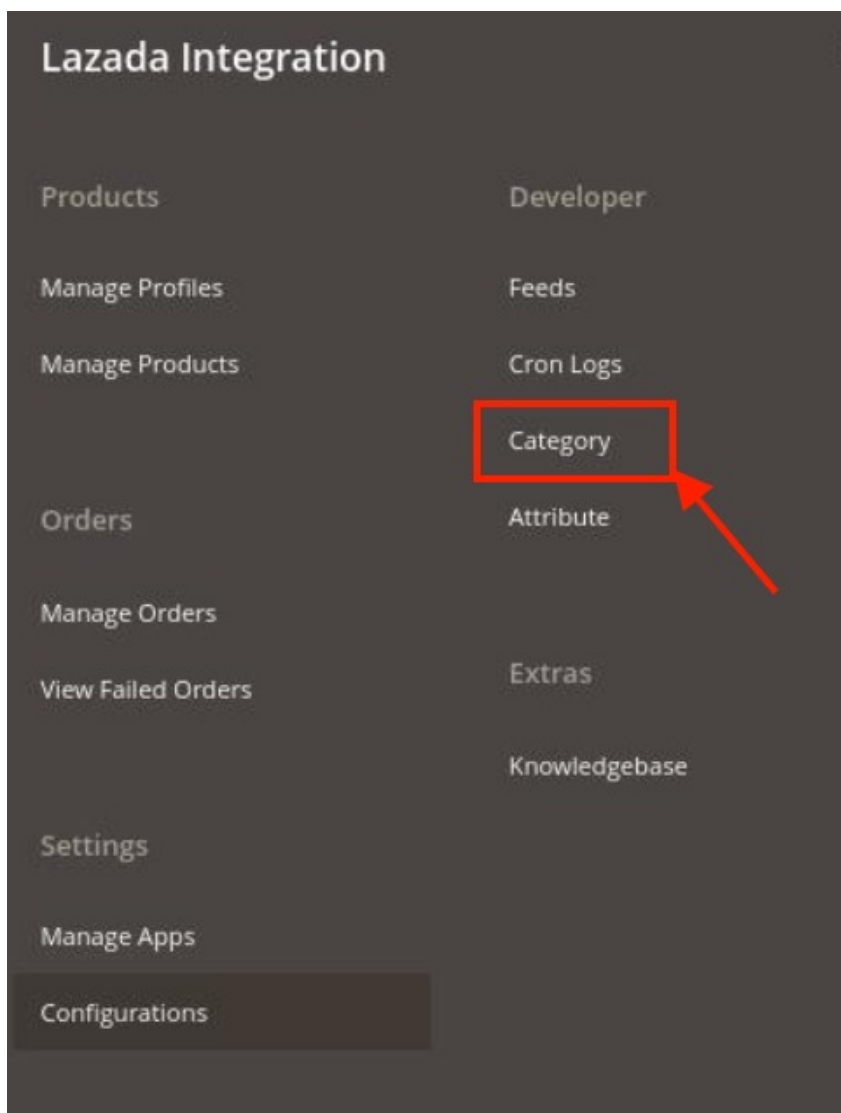
This screenshot is identical to the previous ones, showing the 'Lazada Apps' management page. In this instance, a red arrow points to the lock icon in the 'Actions' column of the table row.



5. View Lazada Category Details

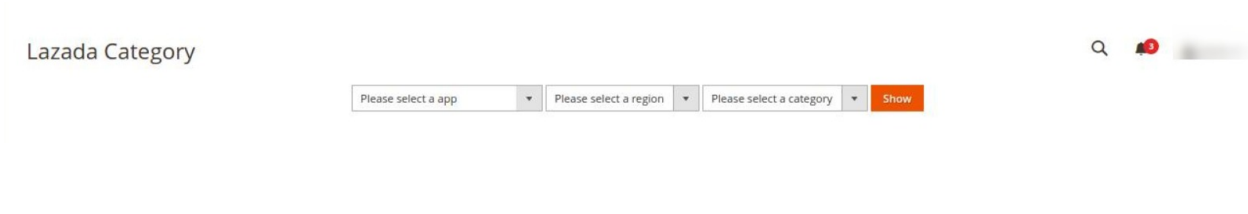
To view Lazada Category Details

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **LAZADA INTEGRATION** menu.
A menu appears as shown in the following figure:

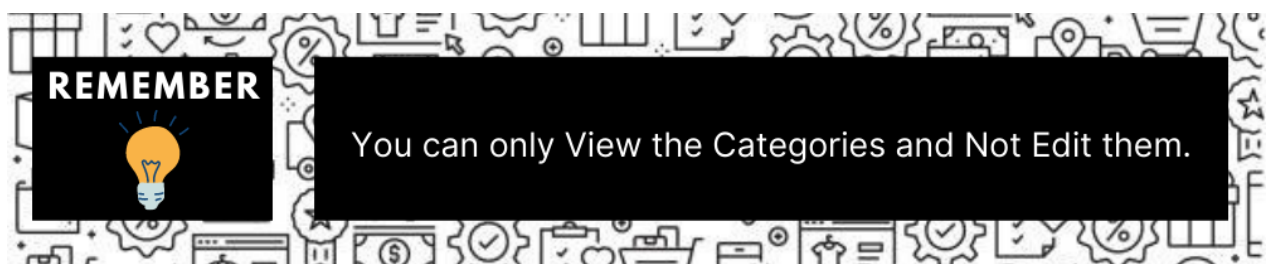
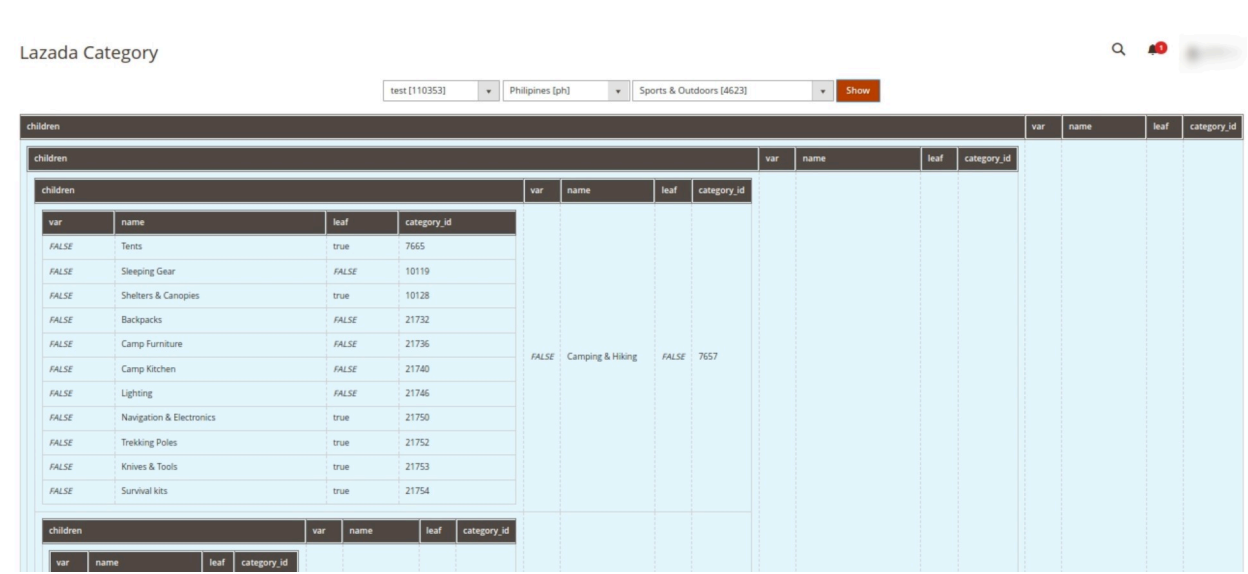


3. Click on **Category**.

The **Lazada Category** page appears as shown in the following figure:



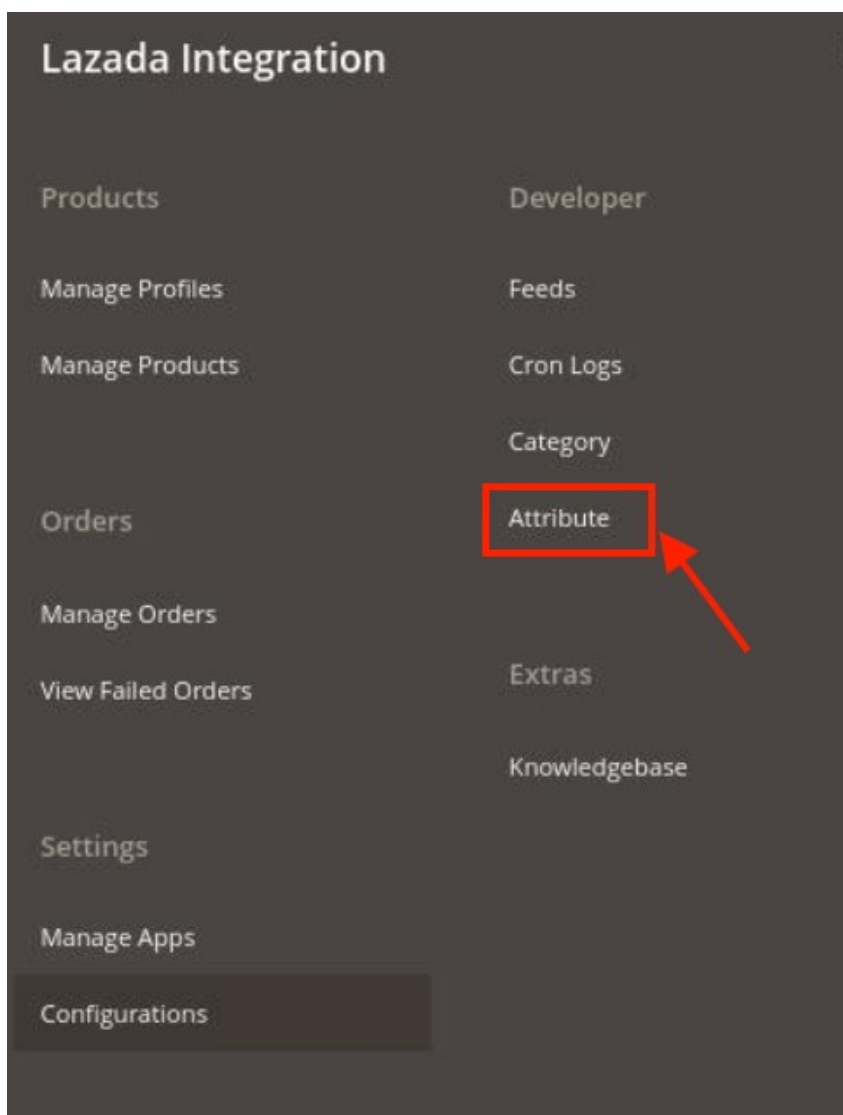
4. Select the app, region and category, then click the **Show** button. All selected categories will be displayed as shown below in the figure:



6. View Lazada Category Attributes Details

To view Lazada Category Attributes Details

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **LAZADA INTEGRATION** menu.
A menu appears as shown in the following figure:



3. Click on **Attribute**.

The **Lazada Category Attributes** page appears as shown in the following figure:

Lazada Category Attributes



Please select a app Please select a region Please select a category

4. Select the App, Region, and Category then click the **Show** button. The attributes will be displayed as shown below:

advanced	is_sale_grop	name	input_type	options	is_mandatory	attribute_type	label	id
<input type="checkbox"/>	0	name	text		1	normal	Name	1

advanced	is_sale_grop	name	input_type	options	is_mandatory	attribute_type	label	id
<input type="checkbox"/>	0	video	text		0	normal	Video URL	30020

advanced	is_sale_grop	name	input
<input type="checkbox"/>	0	description	richTe



7. Manage Lazada Profiles

Product Profiling is a process of arranging similar types of products from a catalog and bundling them to perform multiple bulk actions.



Let's say you are selling Clothing – you create a profile labeled as Men's T-shirts and add all the t-shirts in the same profile. Now with product profiling, you have the feasibility to take actions such as bulk upload, alter the prices, edit details and even remove them in bulk with just a few clicks.

Admin can create a new profile and assign the required products to the profile. While creating and editing the

profile, the admin can map the Magento 2 attributes to the Lazada attributes. These attributes are applicable to all the products that are assigned to the profile.

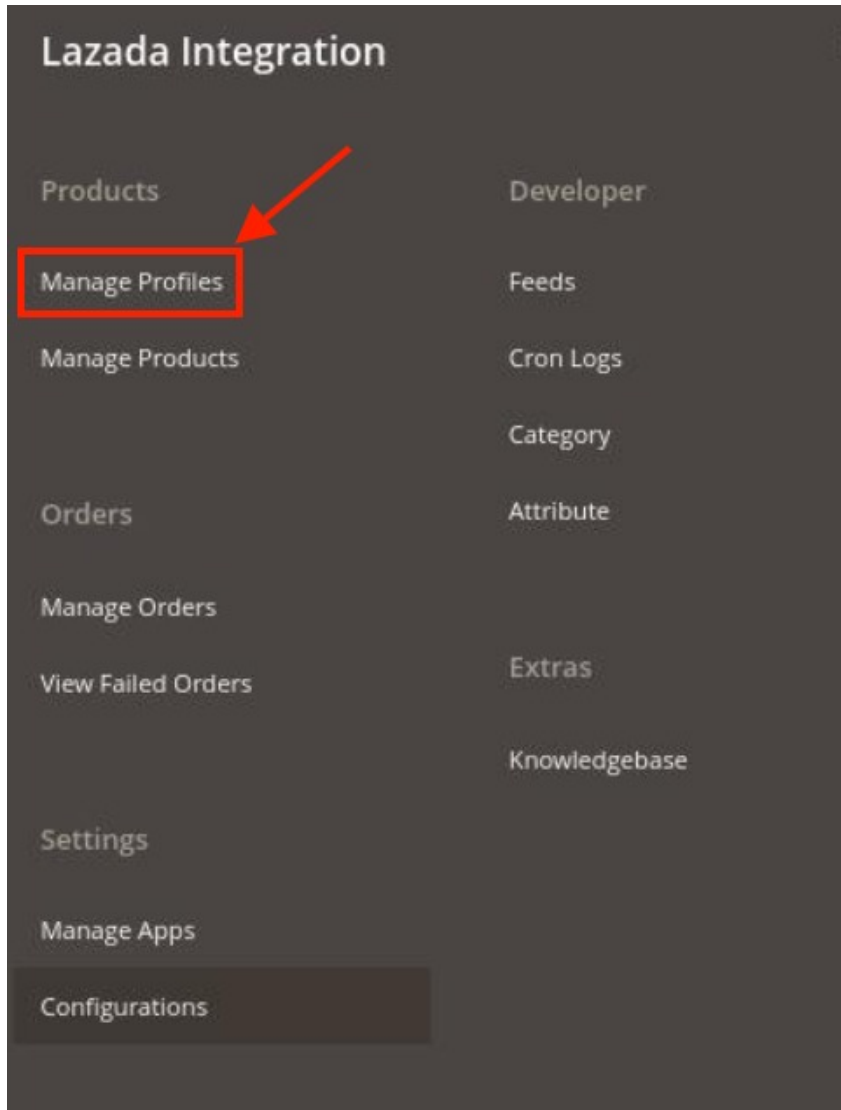
Admin can do the following tasks:

- Add new profile(<https://docs.cedcommerce.com/magento-2/lazada-magento-2-integration-guide-0-0-1?section=add-a-new-profile-20>)
- Edit the existing profile(<https://docs.cedcommerce.com/magento-2/lazada-magento-2-integration-guide-0-0-1?section=edit-the-existing-profile-30>)
- Bulk Action on the Selected Profiles(<https://docs.cedcommerce.com/magento-2/lazada-magento-2-integration-guide-0-0-1?section=submit-bulk-action-on-the-selected-profiles>)

7.1. Add A New Profile

To add a new profile

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **LAZADA INTEGRATION** menu.



3. Click on **Profile Manager**.

The **Manage Profile** page appears as shown in the following figure:

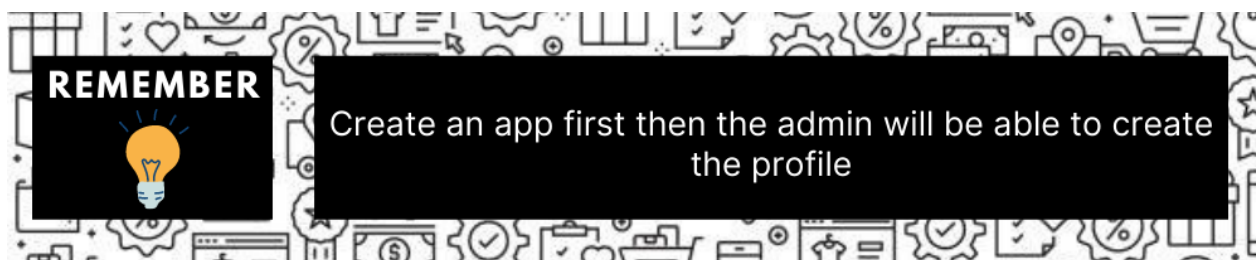
Manage Profile [Add New Profile](#)

Filters Default View Columns

Actions 1 records found 20 per page 1 of 1

<input type="checkbox"/>	ID	Profile Code	Profile Name	Status	Action
<input type="checkbox"/>	2	lazada	Lazada	Enabled	Edit

4. Click the **Add New Profile** button.



The **New Profile** page appears as shown in the following figure:

Add A New Profile 🔍 🔔¹² 👤

← Back Save Save and Continue Edit

General Information

Enable Profile Yes

Profile Code *

Profile Name *

5. Under the **General Information**, do the following steps:

a. In the **Enable Profile**, select **Yes** to enable the profile.

Note: Selecting No option disables the profile.

b. In the **Profile Code** box, enter a profile code.

Note: It is only for internal use. Use the unique profile code with no spaces. Start with small letters.

c. In the **Profile Name** box, enter the name of the profile.

Note: Use the unique name to identify the profile.

6. Now, click the **Profile Mapping** menu.

The page appears as shown in the following figure:

Profile Mappings ⊞

Profile App *

Lazada Profile Type *

Profile Regions *

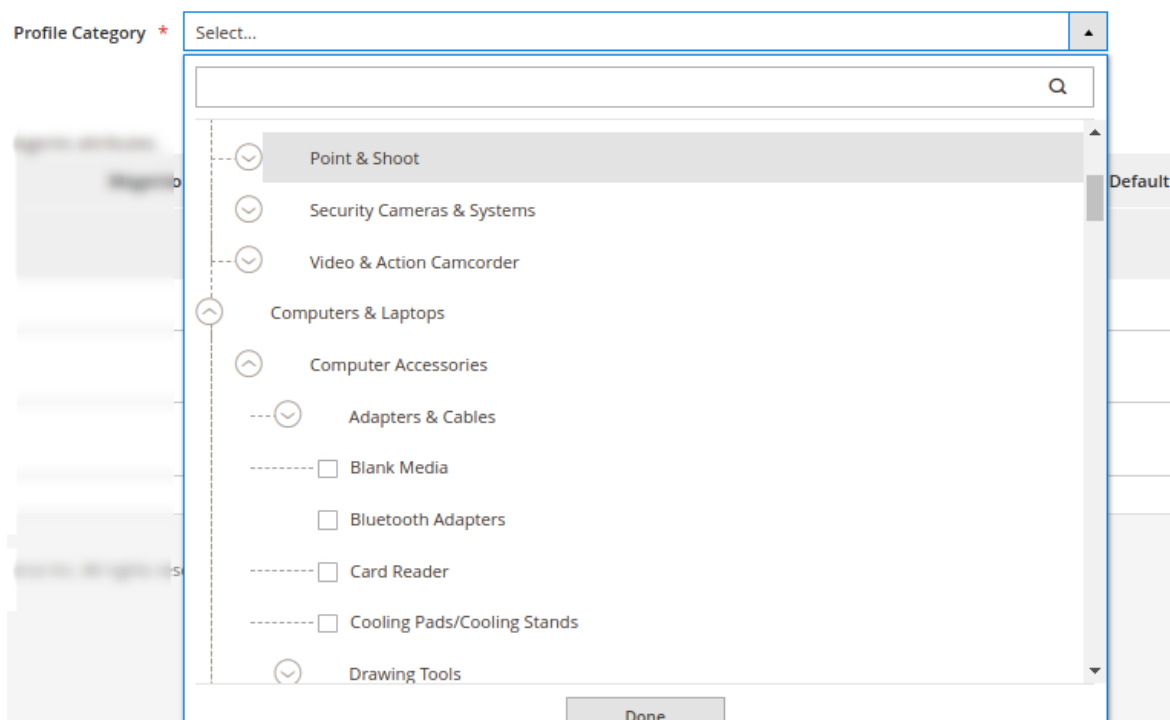
Profile Category *

Please map all Lazada attributes with Magento attributes.

Lazada Attribute	Magento Catalog Attribute	Is Secondary Store	Default Value	Action
Add Attribute				

- The user first needs to choose the default application for the profile from the **Profile App** drop-down menu.

- In **Lazada Profile Type**, select the profile type from the menu.
- Now choose the region you choose to sell with this profile from the **Profile Regions**.
- In the **Parent Category** list, select the required category and subcategory from the drop-down menu as shown.



- Then map all the Lazada attributes with the Magento attributes.

Note: The attributes you map here are dependent on Categories, so if any change in Category is done, the attributes also change.

7. Scroll down to the **Product Price Rules** and the section expands as:

Product Price Rules ⌵

Pricing Type *

Pricing Value

8. In the **Pricing Type** choose one of the following options:
- **Increase by Fixed Price:** If selected, then the **Modify by Fix Price** field appears.
 - **Increase by Fixed Percentage:** If selected, then the **Modify by Percentage Price** field appears. Enter the numeric value to increase the price of Lazada, product price by the entered value % of Magento 2 store price.
For Example,
 Magento 2 price + 5% of Magento 2 price.
 Magento 2 Price = 100
 Select **Increase By Fixed Percentage** option

Modify by Percentage Price = 5
 $100 + 5\% \text{ of } 100 = 100 + 5 = 105$

Thus, Lazada Product Price = 105

- **Decrease by Fixed Price:** If selected, then the **Modify by Fix Price** field appears.
- **Decrease by Fixed Percentage:** If selected, then the **Modify by Percentage Price** field appears. Enter the numeric value to decrease the price of the Lazada product price by the entered value % of Magento 2 store price

For Example,



Magento 2 price – 5% of Magento 2 price.


Magento 2 Price = 100


Select **Decrease By Fixed Percentage** option**Modify by Fix Price = 5**
 $100 - 5\% \text{ of } 100 = 100 - 5 = 95$

Thus, Lazada Product Price = 95

9. Enter the Price Value in the next column of **Pricing Value**.10. Now move to the last section of the profile settings which is the **Profile products**.

Profile Products  

Default Store * 

Secondary Store * 

Product Selection *

Product Addition *

2050 records found per page of 103

ID	Profile	Store Category	Name	SKU	Price	Actions
2050	-	-	-	-	\$200.00	Edit
2049	-	Default Category, Sale, What's New	-	-	\$66.00	Edit
2048	-	Training	-	-	\$7,769.00	Edit
2047	-	-	-	-	\$100.00	Edit

11. Choose the **Default store**, **Secondary store**, **Product Selection**(can filter the selection or add all(**In add all, the products will be assigned internally**)), and **Product Addition**(can remove old or add old).

12. Now you can easily select the products for the desired profile. You can search the products using id, store category, Name, or SKU.

REMEMBER



The total products based on your category search will be displayed but the child products won't be displayed.

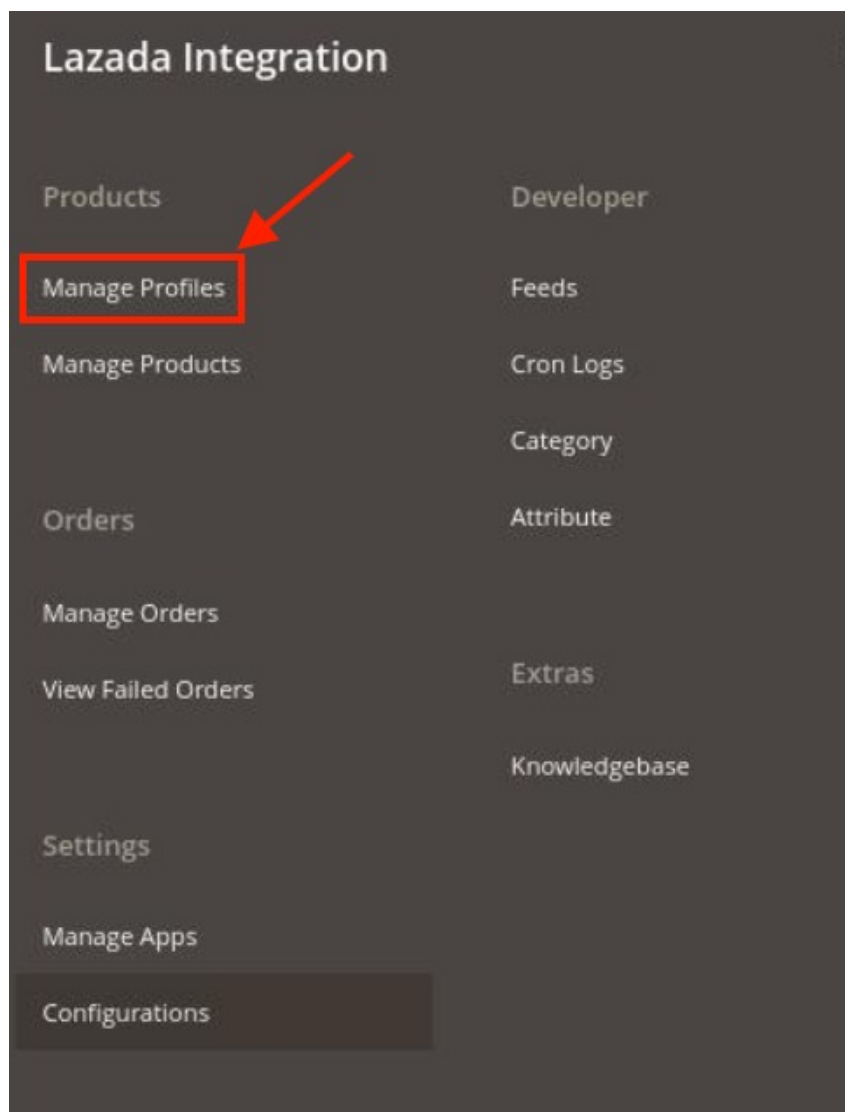
13. Once all the actions have been taken so far, click on the **Save Config** button on the top right of the page.

14. A new profile will be added.

7.2. Edit the Existing Profile

To edit the existing profile

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **LAZADA INTEGRATION** menu.



3. Click on **Profile Manager**.
The **Manage Profile** page appears as shown in the following figure:

Manage Profile





Add New Profile

Filters
Default View
Columns

Actions
2 records found
20 per page
1 of 1

	ID	Profile Code	Profile Name	Status	Action
<input type="checkbox"/>	2	lazada	Lazada	Enabled	Edit
<input type="checkbox"/>	3	profilecode2	Profile 2	Enabled	Edit

4. Scroll down to the required profile row.

5. In the **Action** column of the respective row, click the **Edit** link.

The profile editing page appears as shown in the following figure:

Edit Profile
Search
13

← Back
Delete
Save
Save and Continue Edit

General Information

Enable Profile Yes

Profile Code *

Profile Name *

Profile Mappings ⊙

Product Price Rules ⊙

Profile Products ⊙

6. Make the changes as per requirement in the respective section.

7. Click the **Save** button.

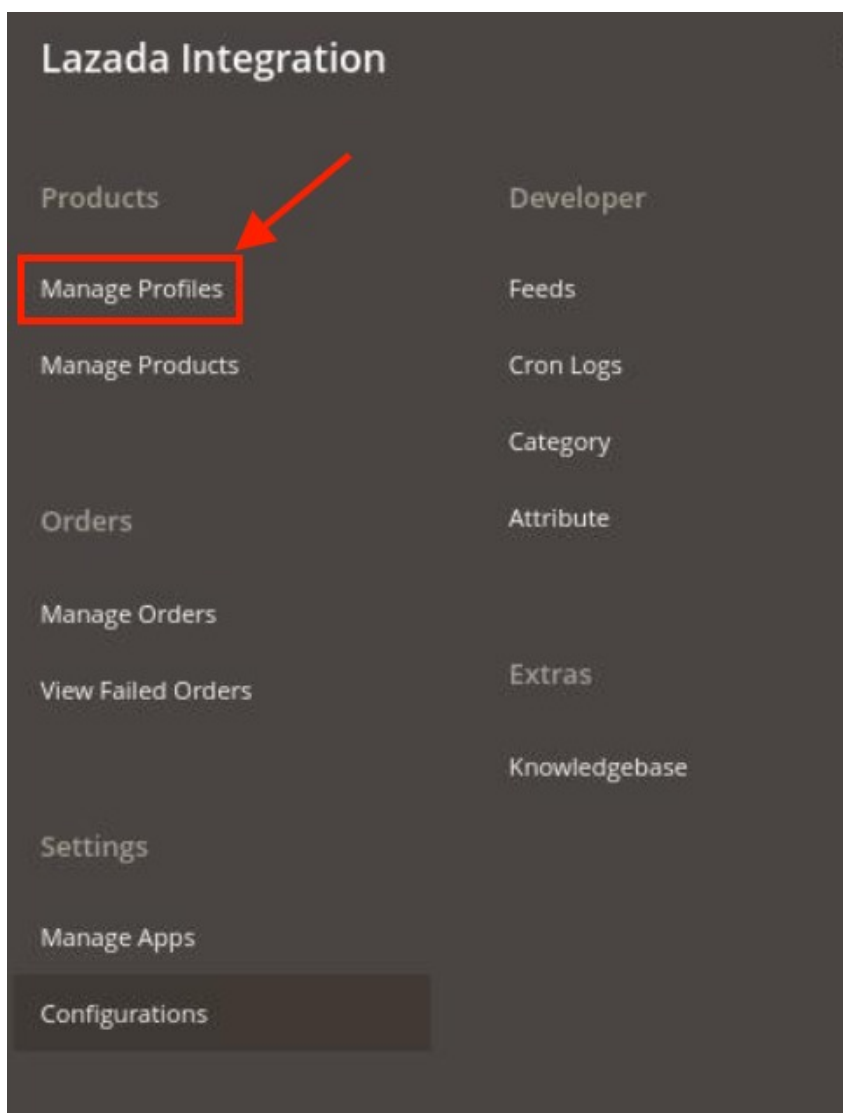
The edited profile is saved and the success message appears on the **Manage Profile** page.

7.3. Submit Bulk Action on the Selected Profiles

To submit the selected action on the selected profiles in Bulk

1. Go to the **Magento Admin** panel.

2. On the left navigation bar, click the **LAZADA INTEGRATION** menu.



3. Click on **Profile Manager**.

4. The **Manage Profile** page appears as shown in the following figure:

Manage Profile 🔍 13 👤 lazada ▾

[Add New Profile](#)

Filters | Default View ▾ | Columns ▾

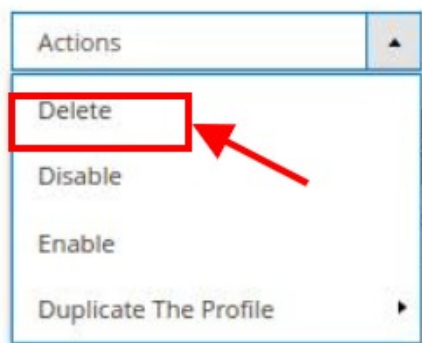
Actions ▾ 2 records found 20 ▾ per page < 1 of 1 >

<input type="checkbox"/>	ID	Profile Code	Profile Name	Status	Action
<input type="checkbox"/>	2	lazada	Lazada	Enabled	Edit
<input type="checkbox"/>	3	profilecode2	Profile 2	Enabled	Edit

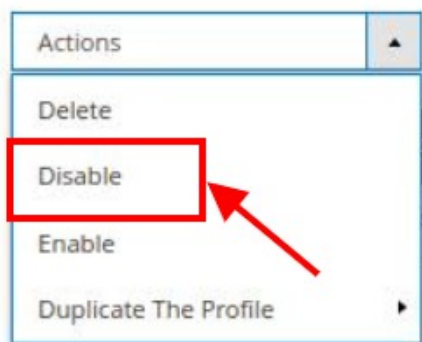
On this page, all the available profiles are listed.

5. To delete the selected profiles, do the following steps:
 - a. Select the profiles that are no more required.

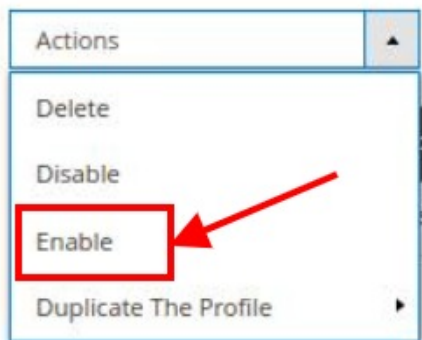
- b. Click the **Arrow** button next to the **Actions** field.
The **Actions** list appear as shown in the following figure:



- c. Click the **Delete** option.
A confirmation dialog box appears.
 - d. Click the **OK** button.
The selected profiles are deleted.
6. *To disable the selected profiles, do the following steps:*
 - a. Select the required profiles.
 - b. Click the **Arrow** button next to the **Actions** field.
The **Actions** list appear as shown in the following figure:



- c. Click the **Disable** option.
The selected profiles are disabled.
7. *To enable the selected profiles, do the following steps:*
 - a. Select the required profiles.
 - b. Click the **Arrow** button next to the **Actions** field.
The **Actions** list appear as shown in the following figure:



c. Click the **Enable** option.

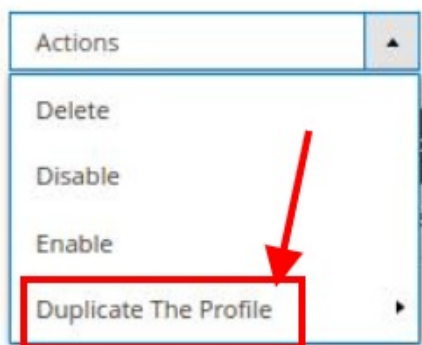
The selected profiles are enabled.

8. To create duplicate profiles, do the following steps:

a. Select the required profiles.

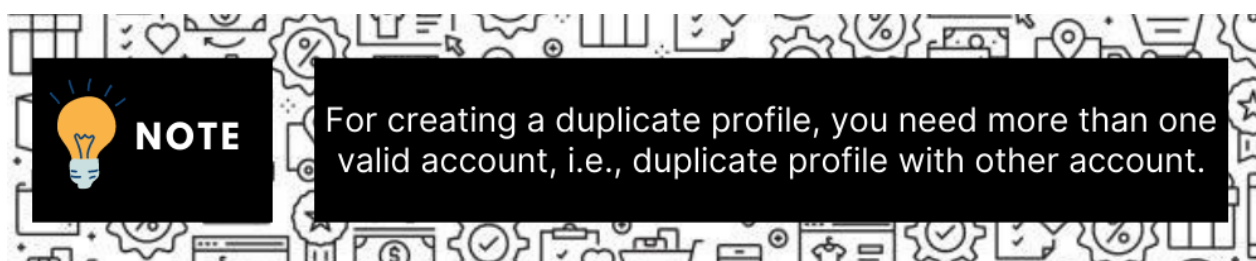
b. Click the **Arrow** button next to the **Actions** field.

The **Actions** list appear as shown in the following figure:



c. Click on the **Duplicate the Profile** option.

The selected profiles are duplicated.



8. Lazada Product Listing

On this page, admin can view, edit, and validate the individual product. Also, the admin can view the error message if any error exists in any product details. After uploading the product on Lazada or after updating the product inventory or the product price, the user can check the status of the feed, Also, can view the feed error if any. The admin can also submit certain actions on the selected products available on the **Lazada Product**

Listing page.

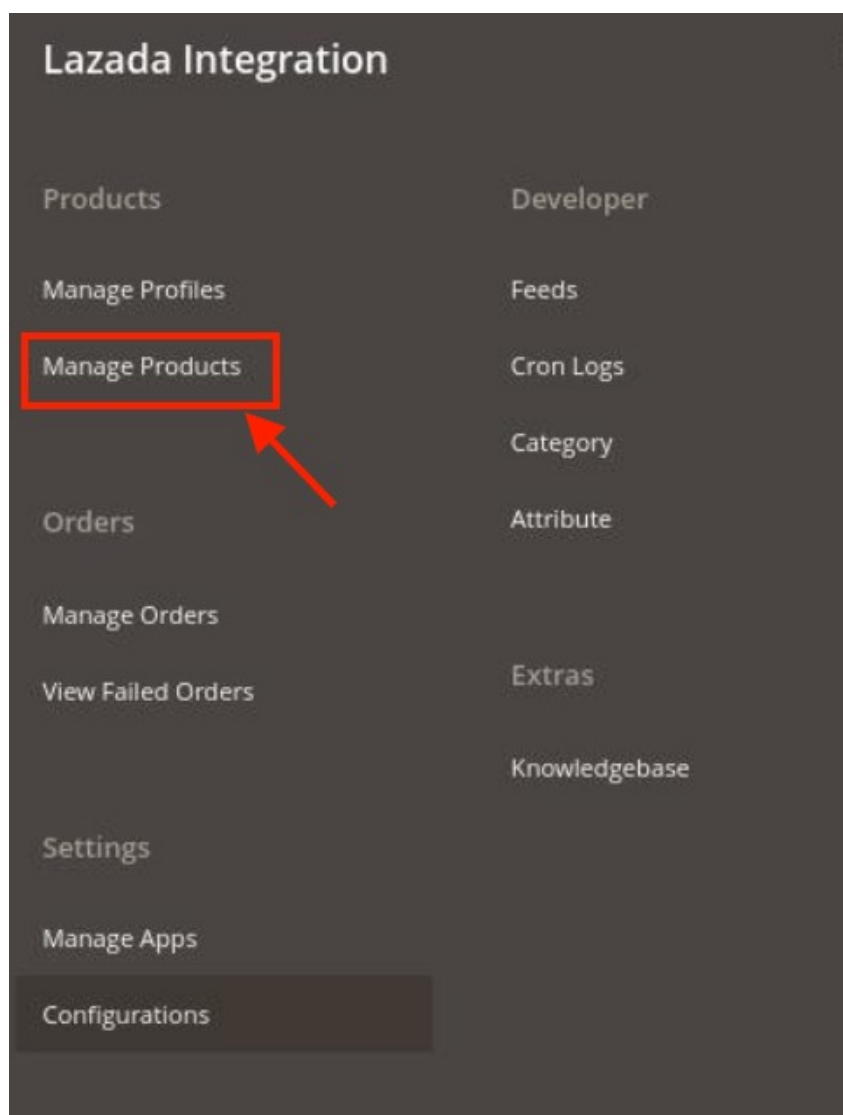
This section covers the following topics:

- Edit the Lazada Products(<https://docs.cedcommerce.com/magento-2/lazada-magento-2-integration-guide-0-0-1?section=edit-the-lazada-products>)
- Submit Bulk Action on the Selected Products(<https://docs.cedcommerce.com/magento-2/lazada-magento-2-integration-guide-0-0-1?section=submit-bulk-action-on-the-selected-products>)

8.1. View/Edit the Lazada Products

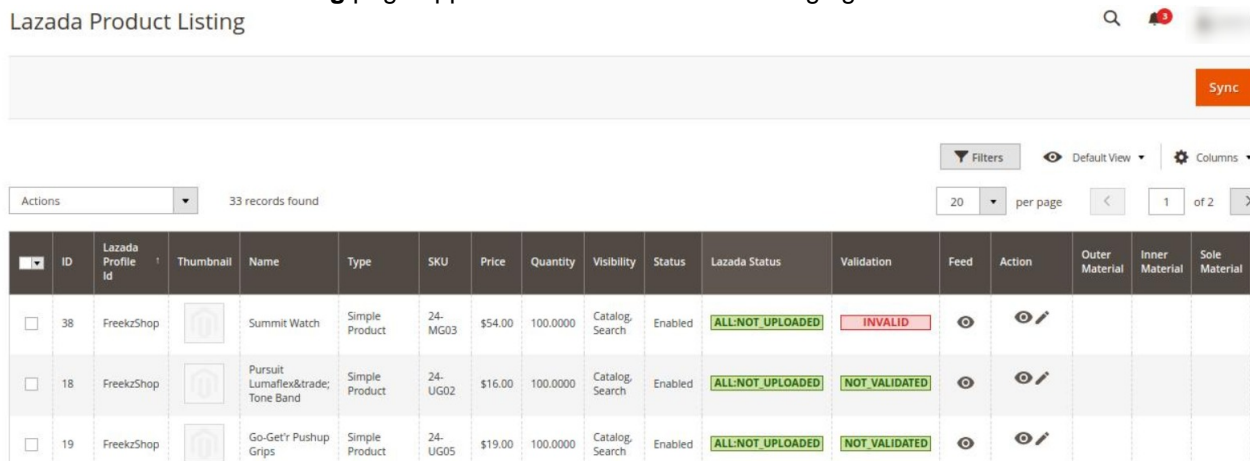
To edit and view the product

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **LAZADA INTEGRATION** menu.
The menu appears as shown in the following figure:



3. Click on **Product Listing**.

The **Lazada Product Listing** page appears as shown in the following figure:



4. To view the products of the profiles not visible in the grid, click on the **Sync** button. The orders will be fetched manually.

If there are no products assigned in the products then none products will be synced and message will pop as shown below:



5. Scroll down to the required product row.

6. In the **Action** column of the respective row, click the **Edit** icon.

The product editing page appears.

7. Scroll down to the **Lazada** tab, and then click the tab.

Lazada

Lazada Profile Id [store view]

Lazada Profile Id

Warranty Period [global]

Please Select type of warranty

Warranty Type [global]

Please Select type of warranty

Lazada Product Status [store view]

product status on Lazada

8. Enter the required information, and then click the **Save** button.

The changes are saved and the success message appears on the **Lazada Product Listing** page.



9. To view the product feed, click on the **View** button under the Feeds.
The product feed will be displayed.

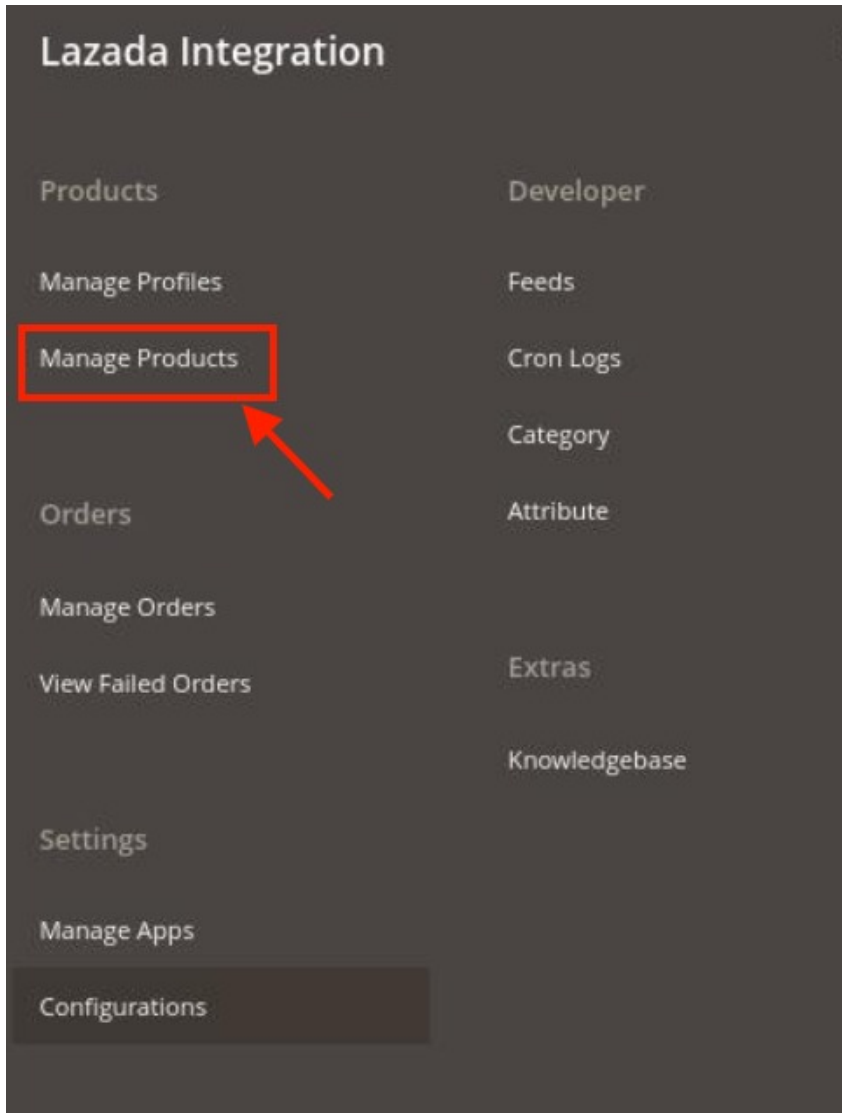
8.2. Submit Bulk Action on the Selected Products

Admin can perform the following tasks through the Bulk Action feature:

- **Validate Product:** To validate the selected products before uploading to the Lazada website. It displays the corresponding validation error, if any. If there is no error, it confirms that the product is ready to upload.
- **Upload Products:** To validate and upload the selected products to the Lazada website. It displays the corresponding validation error, if any. If there is no error, then the selected products are validated and uploaded, and a success message appears.
- **Update Products:** To update the products edits on Lazada.
- **Update Inventory & Price:** To update the inventory and price of the selected products on Lazada. This action completes the entire job related to the product inventory and also it manages the quantity related issues. *For example*, if the user has changed the product price on the Magento 2 store and also wants to change the price on Lazada then this action is applicable. The price is updated when the user submits this action for the selected product.
- **Delete Products:** Removes the selected products from the Lazada website.

To submit the selected bulk action on the selected products

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **LAZADA INTEGRATION** menu.
The menu appears as shown in the following figure:



3. Click on **Product Listing**.

The **Lazada Product Listing** page appears as shown in the following figure:

Lazada Product Listing

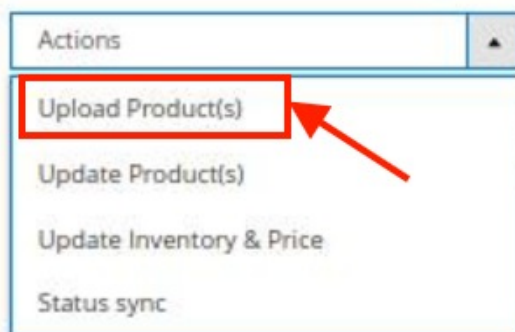
[Sync](#)

33 records found 20 per page | 1 of 2

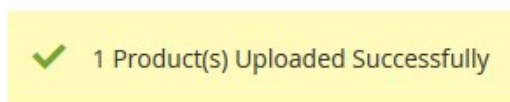
ID	Lazada Profile Id	Thumbnail	Name	Type	SKU	Price	Quantity	Visibility	Status	Lazada Status	Validation	Feed	Action	Outer Material	Inner Material	Sole Material	
<input type="checkbox"/>	38	FreeKzShop		Summit Watch	Simple Product	24-MG03	\$54.00	100.0000	Catalog, Search	Enabled	ALL NOT UPLOADED	INVALID					
<input type="checkbox"/>	18	FreeKzShop		Pursuit Lumaflex™ Tone Band	Simple Product	24-UG02	\$16.00	100.0000	Catalog, Search	Enabled	ALL NOT UPLOADED	NOT VALIDATED					
<input type="checkbox"/>	19	FreeKzShop		Go-Get'r Pushup Grips	Simple Product	24-UG05	\$19.00	100.0000	Catalog, Search	Enabled	ALL NOT UPLOADED	NOT VALIDATED					

4. To upload the selected products, do the following steps:

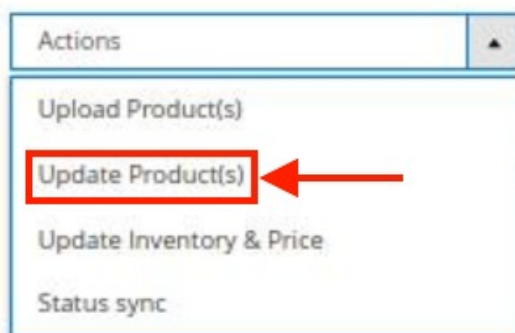
- a. Select the checkboxes associated with the required products.
- b. In the **Actions** list, click the arrow button.
A list appears as shown in the figure:



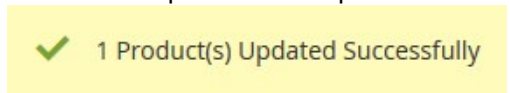
- c. Click **Upload Products**.
A confirmation dialog box appears.
- d. Click the **OK** button.
The selected products are uploaded and a success message appears on the page.



5. To update the selected products, do the following steps:
- a. Select the check boxes associated with the required products.
 - b. In the **Actions** list, click the arrow button.
A list appears as shown in the figure:



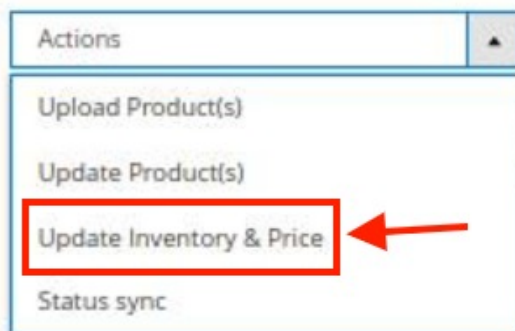
- c. Click **Update Products**.
A confirmation dialog box appears.
- d. Click the **OK** button.
The selected products are updated and a success message appears on the page.



6. To update the inventory and price of the selected products, do the following steps:

- a. Select the checkboxes associated with the required products.
- b. In the **Actions** list, click the arrow button.

A list appears as shown in the figure:

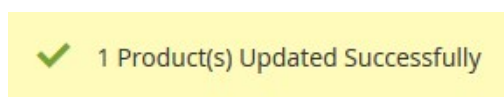


- c. Click on **Update Inventory & Price**.

A confirmation dialog box appears.

- d. Click the **OK** button.

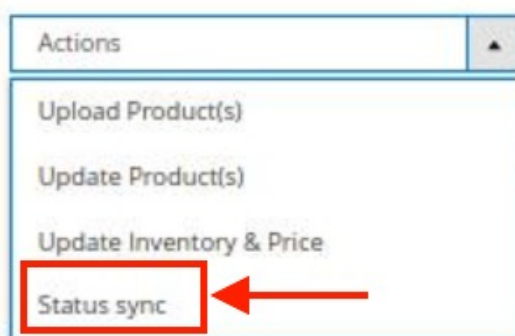
The inventories and the prices of the selected products are updated and a success message appears on the page.



7. To sync status of the selected products, do the following steps:

- a. Select the checkboxes associated with the required products.
- b. In the **Actions** list, click the arrow button.

A list appears as shown in the figure:



- c. Click on **Status Sync**.

A confirmation dialog box appears.

- d. Click the **OK** button.

The status of selected products is synced and a success message appears on the page.

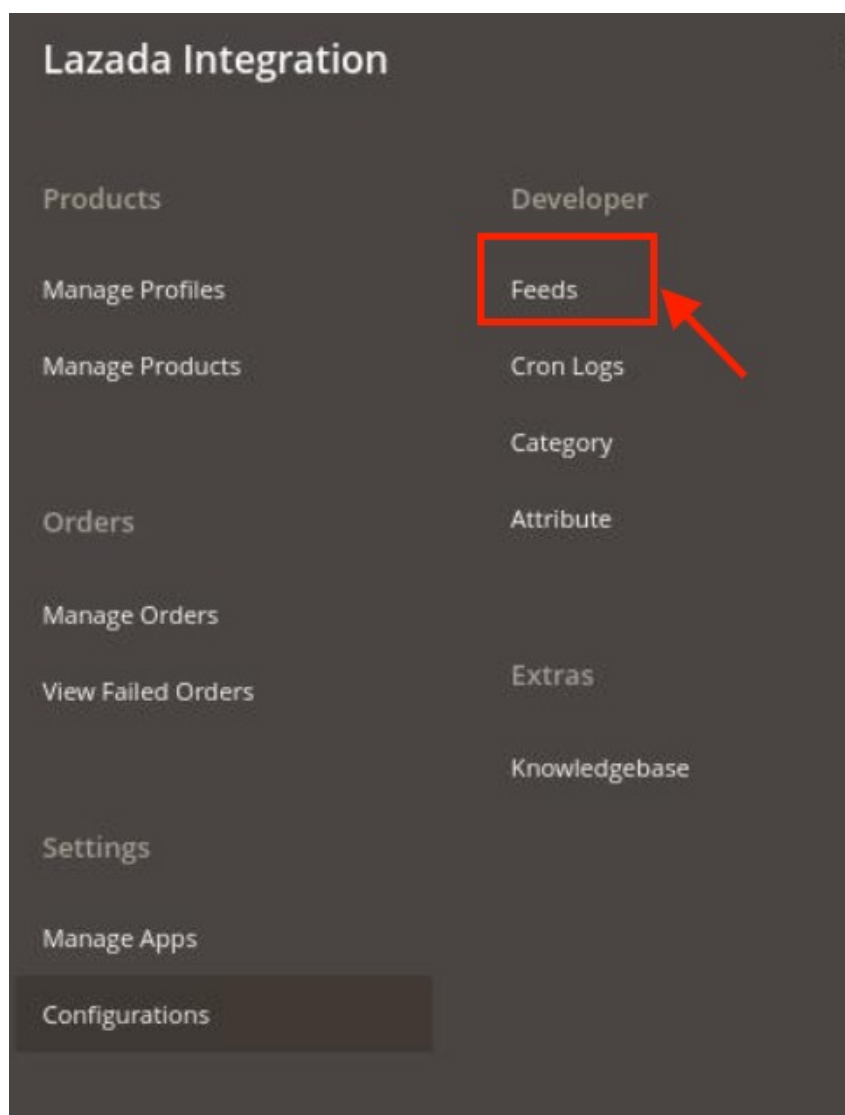
✓ 1 Product(s) Updated Successfully

9. Lazada Feeds

After uploading the product on Lazada or after updating the product inventory or the product price, the user can check the status of the feed and sync the selected feeds from the Lazada Feeds page.

To view and manage the product feeds

1. Go to **Magento Admin Panel**.
2. On the left navigation bar, click the **LAZADA INTEGRATION** menu.
A menu appears as shown in the following figure:



3. Click **Feeds**.
The **Lazada Feeds** page appears as shown in the following figure:

Lazada Feeds Truncate

Actions 24 records found 20 per page < 1 of 2 >

<input type="checkbox"/>	Feed Id	Status	Type	Created Date	Executed Date	Feed File	Response	Actions	Product Ids
<input type="checkbox"/>	0bb6062f15173819114747455e932f	success	CreateProduct	2018-01-31	2018-01-31				
<input type="checkbox"/>	0bb6062f15174899906994020e7e03	success	CreateProduct	2018-02-01	2018-02-01				
<input type="checkbox"/>	0bb606c015174885995803439ec255	success	UpdateProduct	2018-02-01	2018-02-01				
<input type="checkbox"/>	0bb606c015181478907837513ed26e	success	UpdateProduct	2018-02-09	2018-02-09				
<input type="checkbox"/>	0bb606c215173826874365254eb9b5	failure	CreateProduct	2018-01-31	2018-01-31				
<input type="checkbox"/>	0bb606c215174899644161815e6cff	success	RemoveProduct	2018-02-01	2018-02-01				
<input type="checkbox"/>	0bb606c215181479414444116efefa	failure	CreateProduct	2018-02-09	2018-02-09				

4. Do the following tasks if required:

a. View the status of the feed in the **Status** column.

b. To synchronize the specific feed between Lazada and Magento 2, do the following steps:

i. Scroll down to the required row.

ii. In the **Response** column of the respective row, click the **Sync**



icon.

c. To view the Feed response, do the following steps:

i. Scroll down to the required row.

ii. In the **Response** column of the respective row, click the **View Feed Response**



icon.

The page appears as shown in the following figure:

Feed Response #210108bd16375653826941624

message	detail	response																		
App does not have permission to access this api	<table border="1"> <thead> <tr> <th>code</th> <th>request_id</th> <th>timestamp</th> <th>status</th> <th>data</th> <th>type</th> <th>action</th> <th>feed_file</th> <th>message</th> </tr> </thead> <tbody> <tr> <td>InsufficientPermission</td> <td>210108bd16375653826941624</td> <td>2021-11-22T07:16:20+0000</td> <td>failure</td> <td></td> <td>ISV</td> <td>CreateProduct</td> <td>/var/www/html/magento2/ee/e243-p1/sp1/var/lazada/CreateProduct-619b43c594700-my.xml</td> <td>App does not have permission to access this api</td> </tr> </tbody> </table>	code	request_id	timestamp	status	data	type	action	feed_file	message	InsufficientPermission	210108bd16375653826941624	2021-11-22T07:16:20+0000	failure		ISV	CreateProduct	/var/www/html/magento2/ee/e243-p1/sp1/var/lazada/CreateProduct-619b43c594700-my.xml	App does not have permission to access this api	
code	request_id	timestamp	status	data	type	action	feed_file	message												
InsufficientPermission	210108bd16375653826941624	2021-11-22T07:16:20+0000	failure		ISV	CreateProduct	/var/www/html/magento2/ee/e243-p1/sp1/var/lazada/CreateProduct-619b43c594700-my.xml	App does not have permission to access this api												

d. To view the **Feed File**, do the following steps:

i. Scroll down to the required row.

ii. In the **Feed File** column of the respective row, click the **View Feed file**



icon.

The page appears as shown in the following figure:

Feed #0bb6062f15173819114747455e932f ✕

```
<?xml version="1.0"?>
<Request>
  <Product>
    <PrimaryCategory>10001989</PrimaryCategory>
    <SPUID></SPUID>
    <Attributes>
      <name>Test Product 1</name>
      <short_description><![CDATA[<p>test</p>]]></short_description>
      <brand>Nike</brand>
      <name_ms>Test</name_ms>
    </Attributes>
    <Skus>
      <Sku>
        <color_family>Black</color_family>
        <SellerSKU>ChocSedan1</SellerSKU>
      </Sku>
    </Skus>
  </Product>
</Request>
```

[Cancel](#)

e. To download the **Feed File**, do the following steps:

- i. Scroll down to the required row.
- ii. In the **Feed File** column of the respective row, click the **Download file**



icon.

f. To delete the specific feed, do the following steps:

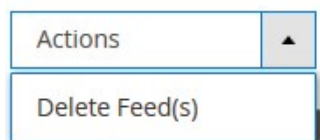
- i. Scroll down to the required row.
- ii. In the **Actions** column of the respective row, click the **Delete Feed**



icon.

g. To delete the selected feeds, do the following steps:

- i. Select the check boxes associated with the feeds those are no required.
- ii. In the **Action** list, click the **Arrow** button.



iii. Click **Delete Feeds**.

A confirmation dialog box appears.

iv. Click the **OK** button.

The selected feeds are deleted.

h. To view the *Product Ids* in the specific feed, do the following steps:

- i. Scroll down to the required row.
- ii. In the **Product Ids** column of the respective row, click the **View Product Ids**



icon.

The page appears as shown in the following figure:

Product Ids ×

["4800"]

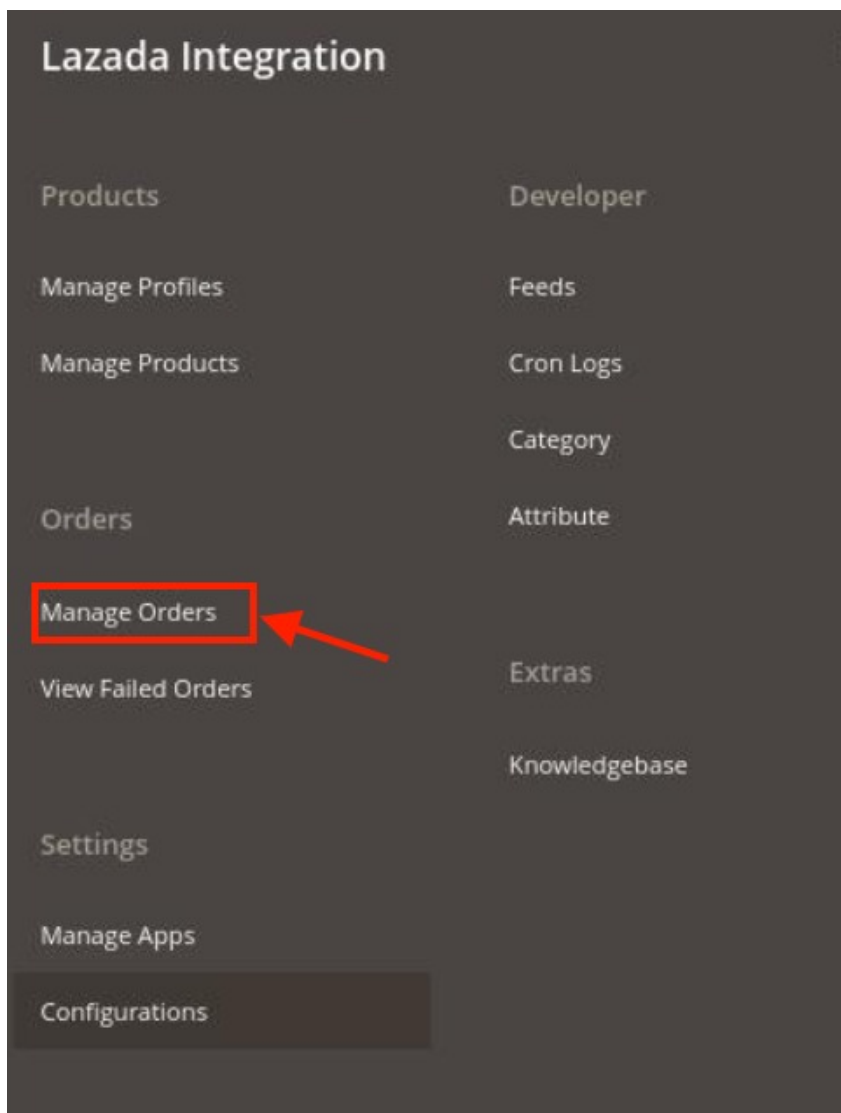
[Cancel](#)

10. Manage Lazada Orders

The Magento 2 store owners can fetch the new orders and view all the order details fetched from Lazada. They can also ship the required orders and can delete the orders those are no more required.

To fetch new orders

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **LAZADA INTEGRATION** menu.
The menu appears as shown in the following figure:



3. Click on **Manage Orders**.

The **Lazada Order List** page appears as shown in the following figure:

Id	Order Id	Lazada Order Id	Order Place Date	App	Region	Lazada Status	Actions
1872	LZDA-1000003661	[Blurred]	2021-11-20	[Blurred]	Thailand	Packed	[Edit] [Delete]
1871	LZDA-1000003660	[Blurred]	2021-11-20	[Blurred]	Thailand	Packed	[Edit] [Delete]
1870	LZDA-1000003659	[Blurred]	2021-11-20	[Blurred]	Thailand	Packed	[Edit] [Delete]
1869	LZDA-1000003658	[Blurred]	2021-11-20	[Blurred]	Thailand	Packed	[Edit] [Delete]

4. Click on the **Import** button.

If the order is imported successfully then, a new record is found in the **Orders Grid** table as shown in the figure.

Notes:

o

Orders are automatically imported through CRON in every 10 minutes.

o

Whenever the latest orders are imported from Lazada, a Notification appears in the notification area of the Admin panel for those orders and they are Auto-Acknowledged as soon as they are imported in the Magento admin panel.

o

If no Order is imported, then check the Failed orders listed on the **Lazada Failed Order** page.

o

Order are auto rejected on Lazada in the following conditions:

■

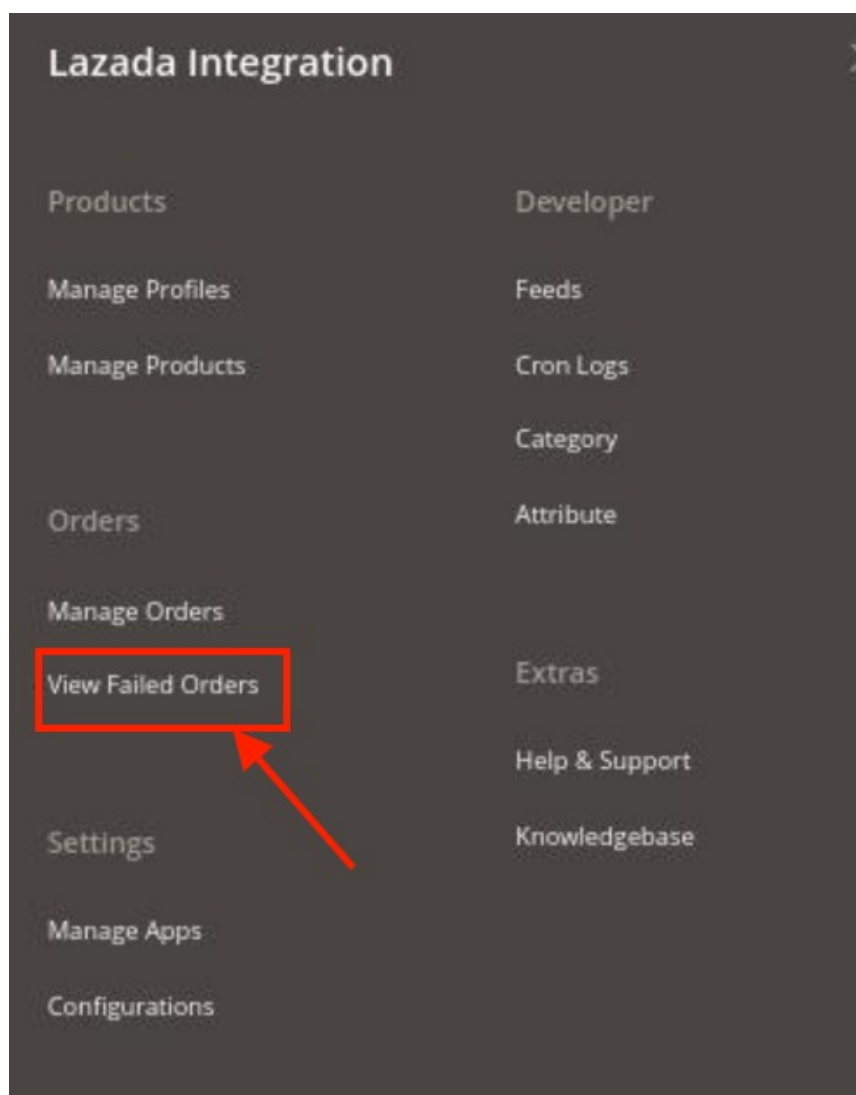
When Lazada Product SKU does not exist in Magento.

- [When Product is Out of Stock in Magento.](#)
- [When a product is disabled in Magento.](#)

11. View Failed Lazada Orders

To view failed orders,

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **LAZADA INTEGRATION** menu.
The menu appears as shown in the following figure:



3. Click on **View Failed Orders**.

The **Lazada Failed Orders Grid** appears as shown below:

Lazada Failed Order

0 records found

Filters Default View Columns

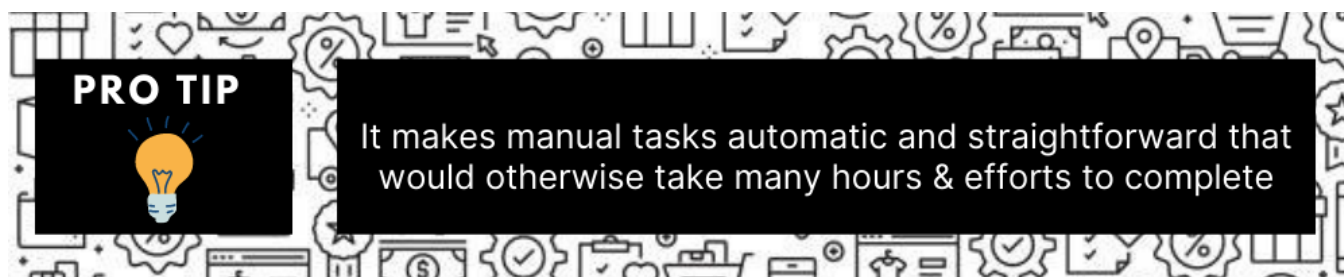
20 per page 1 of 1

Lazada Order Id	Status	Reason	Order Date	Order Data	Order Items
We couldn't find any records.					

4. The failed Lazada orders along with the reason for failure will be displayed in the grid.

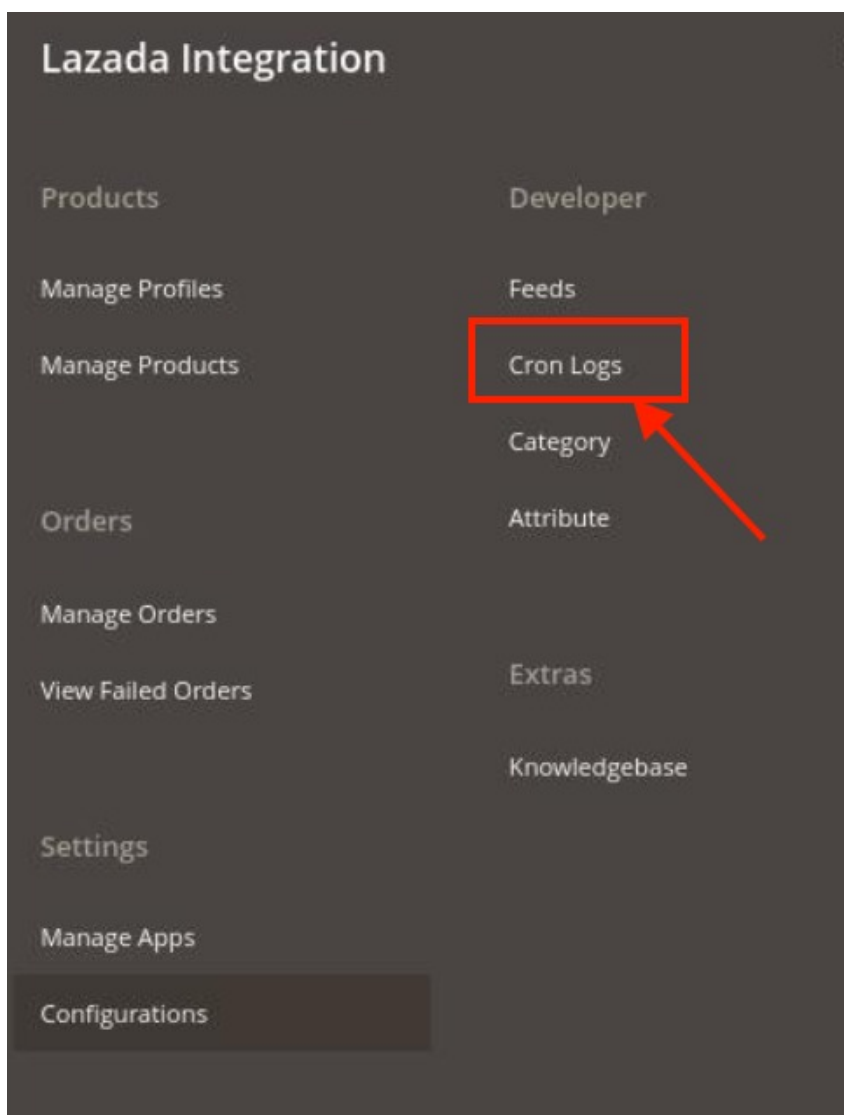
12. Lazada Cron Details

A cron job is a program that updates or repeats the given tasks at a fixed interval. This automatic job scheduler is not visible as it runs in the background of the Magento store.



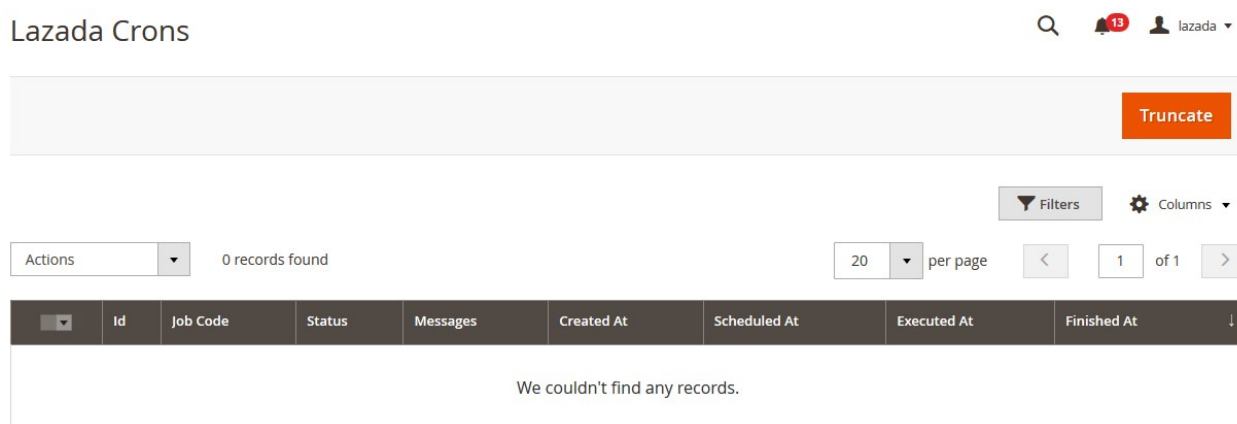
To view Lazada Cron Details

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **LAZADA INTEGRATION** menu.
A menu appears as shown in the following figure:



3. Click **Cron Logs**.

The **Lazada Cron** page appears as shown in the following figure:



4. The crons will be displayed.

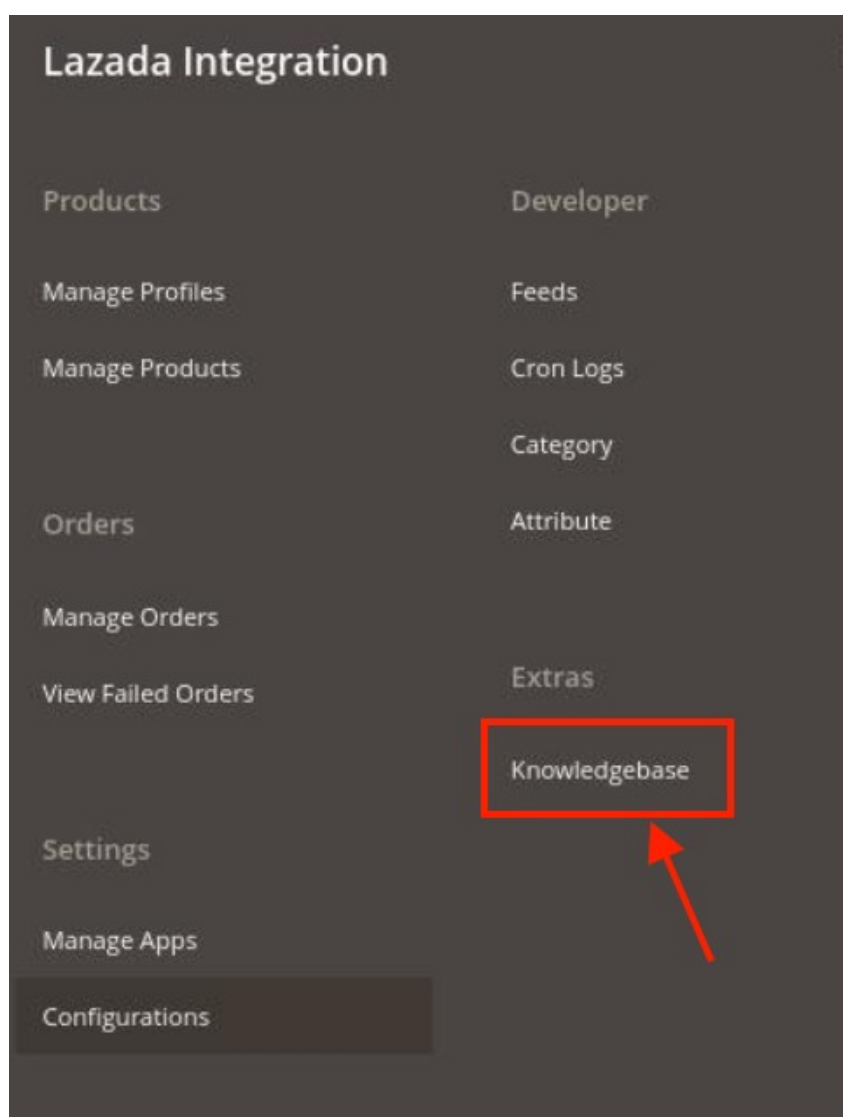
List of Crons and their Use:

- **ced_lazada_order_import** => To fetch orders from Magento to Lazada marketplace. This cron runs at every 10 minutes intervals.
- **ced_lazada_product_inventory_sync** => To synchronise the product and inventory at 1-hour intervals.
- **ced_lazada_order_status_sync** => To synchronise the order and status at every 2 hours of interval.

13. Knowledge base

To view Knowledgebase

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **LAZADA INTEGRATION** menu.
A menu appears as shown in the following figure:



3. Click on **Knowledgebase**, the page appears as shown below:

Magento Admin

Q 3

Documentation

- [Lazada Integration Extension User Guide By CedCommerce](#)
- [Lazada Developer Portal](#)

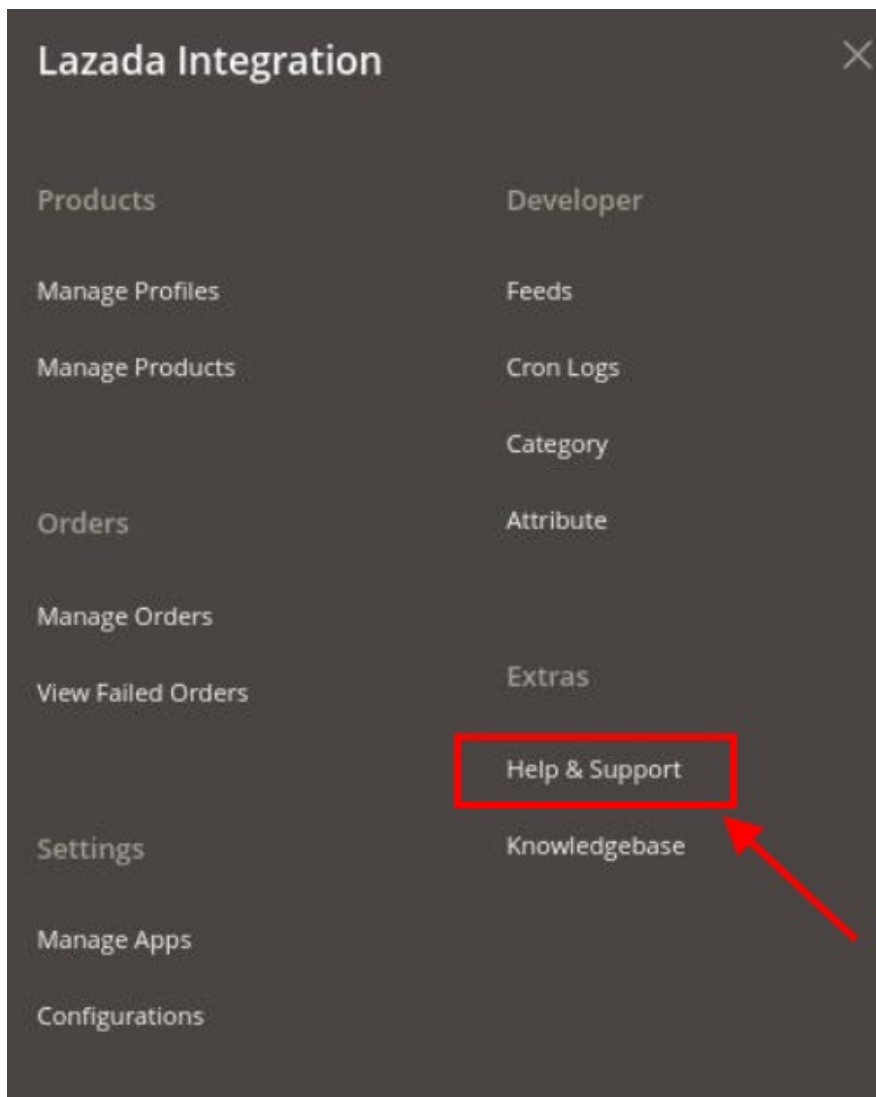
☺

4. You can go to the Lazada User documentation and developer portal from here.

14. Help and Support

To view Help and Support

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **LAZADA INTEGRATION** menu. A menu appears as shown in the following figure:



3. Click **Help and Support**. The **Lazada Help and Support** page appears as shown in the following:

4. For any queries, you can connect with us via **Call**, **Email**, and **Skype**.

Cedcommerce Integrations



Quick Support

