Newegg B2B Integration for Magento User Guide

by CedCommerce Products Documentation

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1. Overview

Newegg is the most popular among the sellers of computer and peripherals industry and is the preferred choice for them. It is also popular for the lowest commission rates. Being the leading company in consumer electronics and computer-related products, Newegg facilitates the sellers to grow their business through increasing their sales in this area.

Newegg B2B Integration for Magento 2 connects the Magento stores with Newegg B2B marketplace and enables the store sellers to sell their consumer electronics and computer related products on Newegg. It enables the Magento sellers to perform the operations such as uploading product information, importing orders, etc through a single centralised dashboard.

Key Features:

- Multi-Account Management- You can easily manage multiple Newegg B2B seller accounts through a single centralised dashboard.
- **Profile Based Product Upload-** Enables you to create profiles and then based on the created profiles upload the products in bulk.
- Bulk Product Upload- The products can be uploaded in bulk in just a single click saving your time and effort.
- Automated Order Management- The orders are automatically acknowledged and imported to Magento, making the order management process easier for you.
- **Cron Scheduler-** With the help of the crons, the inventory, price syncing is automated at regular intervals of time, keeping the store updated.

2. Installation of Extension

To install the extension

1. **Upload** and **Extract** the NeweggB2B package file inside the *app/code/Ced/* directory and run the below command from Magento root-

php bin/magento setup:upgrade php bin/magento setup:di:compile php bin/magento setup:static-content:deploy -f php bin/magento index:reindex php bin/magento cache:clean php bin/magento cache:clean

3. Configuration Settings

To set up the configuration settings

- 1. Go to the Magento 2 Admin panel.
- 2. On the left navigation bar, click the **Newegg B2B Integration** menu. The menu appears as shown in the following figure:



3. Click on **Configuration**.

The **Configuration** page appears as shown below:

Configuration			Q 💋 .
Scope: Default Config +			Save Config
CEDCOMMERCE	^	Newegg B2B Product Settings	\odot
		Newegg B2B Order Settings	\odot
		Newegg B2B Cron Settings	0
Newegg B2B Configuration			

4. Click on **Newegg B2B Product Settings**, the tab is expanded as shown below:

Newegg B2B Product Settings	\odot
⊙ Newegg B2B Price Settings	
⊙ Newegg B2B Inventory Settings	

5. Now click on **Newegg B2B Price Settings**, the section is expanded as shown below:

⊙ Newegg B2B Price Settings			
	Product Price	Default Magento Price	*
		Select to send a different product price to Neweggb2b	

- 6. Under Newegg B2B Price Settings do the following steps:
 - In the **Product Price** list, select one of the following options:
 - Increase by Fixed Price: If selected, then the Modify by Fix Price field appears.
 - Increase by Fixed Percentage: If selected, then the Modify by Percentage Price field appears.

Enter the numeric value to increase the price of the Newegg B2B product price by the entered value % of Magento 2 Store price.

For Example, Magento 2 price + 5% of Magento 2 price. Magento 2 Price = 100 Select Increase By Fixed Percentage option Modify by Percentage Price = 5

100 + 5% of 100 = 100 + 5 = 105 Thus, Newegg B2B Product Price = 105

- Decrease by Fixed Price: If selected, then the Modify by Fix Price field appears.
- Decrease by Fixed Percentage: If selected, then the Modify by Percentage Price field appears.

Enter the numeric value to decrease the price of the Newegg product price by the entered value % of Magento 2 price

For Example, Magento 2 price -5% of Magento 2 price. Magento 2 Price = 100Select **Decrease By Fixed Percentage** option **Modify by Fix Price** = 5100 - 5% of 100 = 100 - 5 = 95Thus, Newegg B2B Product Price = 95

7. Click the **Newegg B2B Inventory Settings** tab. It is expanded as shown below:

0

⊘ Newegg B2B Inventory Settings

Set Inventory on Basis of Threshold	Enable	•
	Choose yes to send inventory on neweggb2b by condition	
Inventory Threshold Value	1	_
	Set inventory quantity on which lesser and greater condition can control.	
Send Inventory for Lesser Than Threshold Case	1	
	Send Quantity to Newegg B2B for those products, whose inventory is LESSER than the inventory threshold.	
Send Inventory for Greater Than Threshold Case	1	_
	Send Quantity to Newegg B2B for those products, whose inventory is GREATER than th inventory threshold.	ne

8. Under Newegg B2B Inventory Settings do the following steps:

 In the Set Inventory on Basis of Threshold list, select the Enable option if required to set the inventory based on a threshold.

Note: Only when the admin selects **Enable**, the other fields appear. Threshold Inventory is the minimum count of an item that the store owner wants to keep in stock.

- In the **Inventory Threshold Value** box, enter the required value to Set inventory quantity on which lesser and greater conditions can control.
- In the Send Inventory for Lesser Than Threshold Case box, enter the required value to Send Quantity to Newegg B2B for those products, whose inventory is LESSER than the inventory threshold.
- In the Send Inventory for Greater Than Threshold Case box, enter the required value to Send Quantity to Newegg B2B for those products, whose inventory is GREATER than the inventory threshold.
- 9. Now scroll down to the **Newegg B2B Order Settings** tab, the section is expanded as shown below:

Newegg B2B Order Settings		
Order Notification Email (global)		
Default Customer email	100.00	
	Enter the mail id by which you want to create your customer	
Order Fetch For Out Of Stock Product [globa]]	Yes	•
	Order Create for out of stock products	
Create New Product (if Not Exist) on the time of oreder	Yes	
[global]	Create New Product if SKU not found in Magento Store on the time of Order Fetch	
Newegg B2B Order Id Prefix [global]		
	Prefix for Newegg B2B Increment ID	

10. Under Newegg B2B Order Settings do the following steps:

- In the **Order Notification Email** box, enter the required email Id on which you wish to receive the notifications for any new orders received or canceled.
- In the **Default Customer Email**, enter the email id of the default customer that you need to create for your orders.
- In the **Order Fetch For Out Of Stock Product**, select Yes if you wish to receive orders even when you run out of stock.
- In Create New Product (if Not Exist) on the time of order creation, select Yes to import the

SKUs to the Magento store if any new product is found.

- In the **Newegg B2B Order Id Prefix**, enter the Prefix you wish to apply in front of the Newegg B2B order number for your recognization.
- 11. Scroll down and click on **Newegg B2B Cron Settings**. The section is expanded as shown below:

wegg bib cron settings			
Order Cron	Enable	· •	
	Order Fetch Cron		
Inventory Price Cron	Enable	•	
(Bionesi)	Inventory Sync Cron		

- 12. Under Newegg B2B Cron Settings do the following steps:
 - In the **Order Cron** list, select the **Enable** option to enable the fetch Newegg B2B orders through the cron at regular intervals.
 - In the **Inventory |Price Cron** list, select the **Enable** option to enable the Inventory & Price Synchronisation automatically with corn at regular intervals of time.
- 13. Click the **Save Config** button to save the entered values.
 - The configuration settings are saved and a success message appears on the page.

4. Manage Accounts

To Manage Account On Newegg B2B

- 1. Go to the Magento 2 Admin panel.
- 2. On the left navigation bar, click the **Newegg B2B Integration** menu. The menu appears as shown in the following figure:



3. Click on Manage Accounts.

The Manage Account Page appears as shown below:

Manage A	Account				a	
						Add Account
Artions	1 records fo	und			Filters Default View	Columns •
	4 Account Code	Account Status	Account Location	Warehouse Location	Magento Store	Actions (Edit/Fetch)
8		Enabled	Business US	USA	Default Store View	1

4. To add a new account, click on **Add Account** button on the top right corner. The **New Account Page** appears as shown below:

New Account			Q 📣
			← Back Reset Save
ACCOUNT INFORMATION	Account Information		
Account Information	Account Code *		
Root Category		For internal use. Must be unique with no spaces	
	Seller Id \star		
		For internal use. Must be unique with no spaces	
	Secret Key *	Ser internal una Murt ha unique with na navar	
		on niternal use, musi de unique mun no spaces	
	Authorization Key *	For internal use. Must be unique with no spaces	
	Account Location *	Business US 💌	
	Account Status *	Disabled 🔻	
	Account Store *	Default Store View 🔹	

- 5. Under Account Information do the following steps:
 - In the Account Code, enter the unique code for the Newegg B2B account that you will be using.
 - In Seller Id, enter the seller Id which is provided to you by the Newegg B2B marketplace.
 - In **Secret Key**, copy the seller id that is generated in the Newegg B2B seller panel and paste it here.
 - In **Authorisation Key**, copy the account authorisation key from the Newegg B2B seller panel and paste it here.
 - In **Account Location**, select the location for the account. Since Newegg B2B is for only US location so no other location can be selected except the US.
 - In Account Status, select Enable option to enable the status of the account you are creating.
 - In Account Store, select the store view for the account.
- 6. Now on the right side click on Root Category. The section appears as shown below:

New Account		Q 📣 🐪
		← Back Reset Save
ACCOUNT INFORMATION	Root Category	
Account Information	Root Cat * Musical Instruments	
Root Category	Consumer Electronics Other	
	Beauty Sports Goods	
	Food & Gifts	
	Health & Personal care	
	Computer Hardware	
	Auto & Hardware Industrial Supplies	
	Select the root level category	
	Warehouse Location *	
	Please Fill Warehouse Country. eg: (USA , AUS , IND).	

- 7. Under Root Category, do the following steps:
 - In the **Root Cat**, select the root category from the drop-down menu for the account you are creating.
 - In Warehouse Location, enter the location where the warehouse is situated for that root category.
- 8. Once all the actions have been taken so far, click on the **Save** button on the top right of the page. The New Account will be created and displayed on the Manage Accounts page.

5. Manage Profile

Sellers can create a new profile and assign the required products to the profile. While creating and editing the profile, sellers can map the Magento 2 store attributes to the Newegg B2B attributes. These attributes are applicable to all the products that are assigned to the profile.

Sellers can do the following tasks:

- Add new profile
- Edit the existing profile
- Bulk Action on the Selected Profiles

5.1. Add a New Profile

To add a new Newegg B2B profile

- 1. Go to the Magento 2 Admin panel.
- 2. On the left navigation bar, click the **Newegg B2B Integration** menu. The menu appears as shown in the following figure:



3. Click on **Profile Manager.**

The Manage Profile page appears as shown below:

Mar	nage Pr	ofile				Q 💋	-
						Add N	vew Profile
Action	ns	3 records for	und		Filters	Default View r page	Columns •
	ID	Account id	Profile Name	Category		Status	Actions
	11	8		1765:Memory Books & Keepsakes		Enabled	1
	12	9		876:Bracelets		Enabled	1
	13	10		1498:Golf - Woods		Enabled	1

4. Click the Add New Profile button.

The **New Profile** page appears as shown in the following figure:

Add New Profile							Q 🥵
						← Back Save	Save and Continue
Information							
Enable Profile	Yes						
Profile Name *							
Mappings							6
Account *	Select				•		
Profile Category *	Select				•		
Please map all Newegg attributes with Magento attributes.							
Add Attribute	Magento Catalog Attric	ute			Delauit value		ACUUIT
Products							6
Search Reset Filter						20 y per page	< 1 of 1
Product Id ⁴ Product Name	Туре	Category	Status	Attrib. Set Name	SKU	Price	QTY
Yes						From	From To
						USD	×
		We couldn't find any re	ecords.				

5. Under the Information section, do the following steps:

- **Enable** the profile by clicking on the button.
- In the **Profile Name**, enter the Profile Name that you want to use for the profile.
- 6. Now under **Mappings**, do the following steps:
 - In the Account section choose the desired account for which you wish to create the profile.

- In Profile Category, choose the Newegg B2B profile category that you want for the profile.
- Then map all the required Newegg B2B attributes with the Magento store attributes.
- 7. Under **Products**, the assigned products will be displayed. You can also reset them by clicking on **Reset Filter**.
- 8. Click on **Save** Button on the top left corner to save the profile. A confirmation message appears for the created profile.

5.2. To Edit Existing Profile

To edit the existing profile

- 1. Go to the Magento 2 Admin panel.
- 2. On the left navigation bar, click the **Newegg B2B Integration** menu. The menu appears as shown in the following figure:

Newegg B2B Integration	×
Configurations	Developer
Configuration	Feeds
Manage Accounts	Activity Logs
	Cron Logs
Products	Inventory/Price Cron Scheduler
Profile Manager	
Product Listing	Extras
Manufacturer	Help and Support
Orders	
Orders Listing	

3. Click on Profile Manager.

The Manage Profile page appears as shown below:

Man	nage Pro	ofile			Q 📣	
					Add New Prot	file
Action	15	• 3 records for	und		Filters Default View Colum 20 • per page 1 of 1	nns •
	ю	i Account id	Profile Name	Category	Status	Actions
	11	8		1765:Memory Books & Keepsakes	Enabled	1
	12	9		876:Bracelets	Enabled	1
	13	10		1498:Golf - Woods	Enabled	1

- 4. Scroll down to the required profile row.
- 5. In the **Action** column of the respective row, click on the **Edit** button in the **Actions** menu. The profile editing page appears as shown in the following figure:

Edit Profile									Q 🚅	-
					÷	Back	Delete	Save	Save ar	nd Continue
Information										
	Enable Profile	Ves								
	Profile Name *		 	 						
Mappings										0
Products										0

- 6. Make the changes as per requirement in the respective section for the profile.
- 7. Click the Save button.

The edited profile is saved and the success message appears on the Manage Profile page.

5.3. Submit Bulk Actions on Profiles

To submit the selected action on the selected profiles in Bulk

- 1. Go to the Magento 2 Admin panel.
- 2. On the left navigation bar, click the **Newegg B2B Integration** menu. The menu appears as shown in the following figure:



3. Click on Profile Manager.

The Manage Profile page appears as shown below:

Mar	nage Pro	ofile				Q 💋	B
		/				Add New	/ Profile
Action	ns	records four	nd		Filters	Default View Page	Columns •
	ID	4 Account id	Profile Name	Category		Status	Actions
	11	8		1765:Memory Books & Keepsakes		Enabled	1
	12	9		876:Bracelets		Enabled	1
	13	10		1498:Golf - Woods		Enabled	1

- 4. On this page, all the available profiles are listed.
- 5. To delete the selected profiles, do the following steps:
 - a. Select the profiles that are no more required.
 - b. Click the **Arrow** button next to the **Actions** field.
 - The Actions list appear as shown in the following figure:



- i. Click the **Delete** option.
- A confirmation dialog box appears.
- ii. Click the **OK** button.
- The selected profiles are deleted.
- 6. To disable the selected profiles, do the following steps:
 - a. Select the required profiles.
 - b. Click the **Arrow** button next to the **Actions** field. The **Actions** list appear as shown in the following figure:

Actions	-
Delete	
Disable	
Enable	

- c. Click the **Disable** option.
 - The selected profiles are disabled.
- 7. To enable the selected profiles, do the following steps:
 - a. Select the required profiles.
 - b. Click the **Arrow** button next to the **Actions** field. The **Actions** list appear as shown in the following figure:

Actions	•
Delete	
Disable	
Enable	

c. Click the **Enable** option. The selected profiles are enabled.

6. Newegg B2B Product Listing

To Manage Newegg B2B Products,

- 1. Go to the Magento 2 Admin panel.
- 2. On the left navigation bar, click the **Newegg B2B Integration** menu. The menu appears as shown in the following figure:

Newegg B2B Integrat	ion X
Configurations	Developer
Configuration	Feeds
Manage Accounts	Activity Logs
	Cron Logs
Products	Inventory/Price Cron Scheduler
Profile Manager	
Product Listing	Extras
Manufacturer	Help and Support
Orders	
Orders Listing	

3. Click on **Product Listing.**

The Newegg B2B Product Listing page appears as shown below:

New	legg	; B2B Pi	roduct Listing								٩	•	
Accou	int View	r: Primary Ad	count 👻										
Action	ns		14 records found						Y Filters	• Di er page	efault View 🝷	Colo	Jmns •
	ID I	Thumbnail	Name	Туре	ѕки	Price	Quantity	Newegg Product Status	Newegg Validation Error	Newegg Profile	Visibility	Status	Action
	1		F	Simple Product		\$99.00	54.0000		INVALID [1]	abib	Catalog, Search	Enabled	1
	2		1	Simple Product		\$33.00	33.0000		INVALID [1]	abib	Catalog, Search	Enabled	1
	4		t	Configurable Product			0.0000		INVALID [2]	abib	Catalog, Search	Enabled	1

- 4. The Newegg B2B orders along with their details will be displayed in the grid.
- 5. Scroll down to the required product row.
- 6. In the **Action** column of the respective row, click the **Edit.** The product edit page will appear where you need to edit the product details if you want.

To submit the selected bulk action on the selected products

- 1. Select the check boxes associated with the required products.
- 2. In the Actions list, click the arrow button.
 - A list appears as shown in the figure:

Actions	-
Selected Product Upload	
Sync Inventory-Price	

- 3. Click Selected Upload Products.
 - A confirmation dialog box appears.
- 4. Click the OK button.
 - The selected products will be uploaded on the Newegg B2B marketplace.
- 5. To sync the inventory and price of the selected products, in the **Actions** list, click the arrow button. A list appears as shown in the figure:

Actions	-
Selected Product Upload	/
Sync Inventory-Price	

- 6. Click Sync Inventory & Price.
- A confirmation dialog box appears.
- 7. Click the **OK** button.

The inventories and the prices of the selected products are synced.

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7. Newegg B2B Manufacturer

To manage product manufacturer

- 1. Go to the Magento 2 Admin panel.
- 2. On the left navigation bar, click the **Newegg B2B Integration** menu. The menu appears as shown in the following figure:

Newegg B2B Integration	×
Configurations	Developer
Configuration	Feeds
Manage Accounts	Activity Logs
	Cron Logs
Products	Inventory/Price Cron Scheduler
Profile Manager	
Product Listing	Extras
Manufacturer	Help and Support
Orders	
Orders Listing	

3. Click on Manufacturer.

The Manage Manufacturer page appears as shown below:

Mar	nage	e Manufac	turer		Q 🖉	inufacturer
Actio	ns		• 2 rec	ords found	▼ Filters ◆ Default View → 20 → per page < 1	Columns •
	ID 4	Manufacturer Name	Status	URL	Response	Actions
	16		Processing	-	the state of the second s	/
	17		Processing	n		1

4. To add a new manufacturer, click on Add New Manufacturer button. The page appears as shown below:

Create New Manufacturer		Q 💋
		Back Save Data
Manufacturer Details		
	account 💌	
	Name *	
	URL *	

- 5. Under Manufacturer Details, do the following steps:
 - In Account, select the account for which you want to create the manufacturer.
 - In Name, enter the manufacturer name for the product.
 - In the URL, paste the store Url of the manufacturer here.
- 6. Click on the **Save Data** button.

The manufacturer will be created and displayed in the grid.

8. Manage Newegg B2B Orders

To fetch new orders

- 1. Go to the Magento 2 Admin panel.
- 2. On the left navigation bar, click the **Newegg B2B Integration** menu. The menu appears as shown in the following figure:

Newegg B2B Integration	×
Configurations	Developer
Configuration	Feeds
Manage Accounts	Activity Logs
	Cron Logs
Products	Inventory/Price Cron Scheduler
Profile Manager	
Product Listing	Extras
Manufacturer	Help and Support
Orders	
Orders Listing	

3. Click on Orders Listing.

The Manage Order Page appears as shown below:

Newegg B2B Orders					× -	Q 🚅	
						Fetch New	vegg Orders
Actions • 0 records for	und			20	Filters •	Default View 👻	Columns -
Magento Increment Id	Account Id	Order Place Date	Newegg Order Status	Failed Order Reason	I Newegg Orde	r Id	Actions
		We	couldn't find any records.				

4. To fetch new orders click on the **Fetch Newegg Orders** button. The orders will be fetched and displayed in the order grid.

9. Manage Feeds

To view and manage the product feeds

- 1. Go to the Magento 2 Admin panel.
- 2. On the left navigation bar, click the **Newegg B2B Integration** menu. The menu appears as shown in the following figure:

Newegg B2B Integration	×
Configurations	Developer
Configuration	Feeds
	Activity Logs
	Cron Logs
Products	Inventory/Price Cron Scheduler
Profile Manager	
Product Listing	Extras
Manufacturer	Help and Support
Orders	
Orders Listing	

3. Click on Feeds.

The **Feeds** page appears as shown below:

Newegg Feeds							Q 🕫
							Truncate
Actions	7 records found					Filters O D	efault View • 🖗 Columns •
Response	Feed Id	Process Count	Status	Response File	Executed Date	Sucess Count	Error Count
	27PRRD7XE1HAH	1	sent	item	2021-09-21	o	1
	281YBMMN06NZF	1	sent	item	2021-09-21	0	1
	25NND9527FU9L	1	sent	item	2021-09-21	0	1
	ZKFMMNWMJHEE	1	sent	item	2021-09-21	0	1
	24XJNL7ZFZDSO	1	sent	item	2021-09-21	0	1
	2375U6FZWDD8V	1	sent	item	2021-09-21	0	1
	24BIE74I92B9Y	1	sent	item	2021-09-21	0	1

4. To delete the feeds, click on the **Truncate** button, the selected feeds will be deleted.

10. Activity Logs

To view Activity Log Grid,

- 1. Go to the Magento 2 Admin panel.
- 2. On the left navigation bar, click the **Newegg B2B Integration** menu. The menu appears as shown in the following figure:

Newegg B2B Integration	×
Configurations	Developer
Configuration	Feeds
Manage Accounts	Activity Logs
	Cron Logs
Products	Inventory/Price Cron Scheduler
Profile Manager	
Product Listing	Extras
Manufacturer	Help and Support
Orders	
Orders Listing	

3. Click on Activity Logs.

The **Log** page appears as shown below:

Activity Log						Q 📣
						Truncate
Actions	• 0 reco	ords found			Filters 20 •	Default View Columns page 1 of 1
10	ld	Message	Channel	Level	Date	Context
			We couldn't find any reco	ords.		

4. All the logs created along with their details will be displayed in the grid above.

11. Cron Logs

To view cron details

- 1. Go to the Magento 2 Admin panel.
- 2. On the left navigation bar, click the **Newegg B2B Integration** menu. The menu appears as shown in the following figure:

Newegg B2B Integration	×		
Configurations	Developer		
Configuration	Feeds		
Manage Accounts	Activity Logs		
	Cron Logs		
Products	Inventory/Price Cron Scheduler		
Profile Manager			
Product Listing	Extras		
Manufacturer	Help and Support		
Orders			
Orders Listing			

3. Click on Cron Logs.

The Cron page appears as shown below:

Newegg	Crons	5						Q 📫	-
									iruncate
							T Filters	💿 Default View 👻 🔅	Columns •
Actions		• 0 record	ds found				20 - pr	er page < 1	of 1 >
10	Id	Job Code	Status	Messages	Created At	Scheduled At	Executed At	Finished At	4
					We couldn't find any	records.			

- 4. All the running cron job details appear on the page this page.
- 5. To delete any cron, you can click on the **Truncate** button. The selected cron will be deleted.

12. Inventory/Price Cron Scheduler

To view and manage the inventory/price cron scheduler

- 1. Go to the Magento 2 Admin panel.
- 2. On the left navigation bar, click the **Newegg B2B Integration** menu. The menu appears as shown in the following figure:

Newegg B2B Integration	×
Configurations	Developer
Configuration	Feeds
Manage Accounts	Activity Logs
	Cron Logs
Products	Inventory/Price Cron Scheduler
Profile Manager	
Product Listing	Extras
Manufacturer	Help and Support
Orders	
Orders Listing	

3. Click on **Inventory/Price Cron Scheduler**. The page appears as shown below:

Inventor	y Cron S	Scheduler				Q 🕫
						Truncate
Actions		O records found			Tilte	rs O Default View + 🐼 Columns + per page < 1 of 1 >
	Id	4 Cron Status	Cron Start Time	Product lds	Cron Complete Time	Message
			W	le couldn't find any records.		

All the Inventory and Price Crons are listed here.

4. To delete the crons, click on the **Truncate** button, the selected crons will be deleted.

13. Help and Support

To view help and support

- 1. Go to the Magento 2 Admin panel.
- 2. On the left navigation bar, click the **Newegg B2B Integration** menu. The menu appears as shown in the following figure:

Newegg B2B Integration	×
Configurations	Developer
Configuration	Feeds
Manage Accounts	Activity Logs
	Cron Logs
Products	Inventory/Price Cron Scheduler
Profile Manager	
Product Listing	Extras
Manufacturer	Help and Support
	1
Orders	
Orders Listing	

3. Click on Help and Support.

The Help and Support Page appears as shown below:

Newegg Help and Support			Q 📣
Cedcommerce Support			\odot
Newegg Integration Knowledge base			1
Documentation			©
Newegg Integration Extension User Guide By CedCommerce			
Contact Us via Below Available Mediums			S
	(b		6
Contact Us 24*7 via Skype Call	Submit issue via Ticket	Send us an E-mail	Connect via Skype Chat
For More Informations Please Contact Us: Toll-Free Number: 888	882-0953 (FOR USA)		1911

4. Here you can visit the **Newegg B2B Knowledge base**, refer to the **extension user guide** and connect with CedCommerce via **Skype**, **Tickets**, or **Mail**.