

# **Better That Integration for Magento 2 User Guide**

by CedCommerce Products Documentation

- 1. Overview ..... 3**
- 2. Configuration Settings ..... 3**
- 3. Manage Profile ..... 9**
  - 3.1. Add New Profile ..... 10
  - 3.2. Edit a Profile ..... 12
  - 3.3. Bulk Actions on Selected Profiles ..... 14
- 4. Manage Products ..... 16**
  - 4.1. View and Edit Product Details ..... 17
  - 4.2. Validate a Product ..... 19
  - 4.3. Submit Bulk Actions ..... 20
- 5. To View Orders ..... 23**
- 6. View Failed Orders ..... 26**
- 7. Cron Logs ..... 28**
- 8. Activity Logs ..... 30**
- 9. Help and Support ..... 31**

## 1. Overview

Better That marketplace Australia's online marketplace aims in making online shopping better. This marketplace is known as a good cause marketplace as it donates for a good time every time a purchase is made on its site. Better That has more than 100k products listed and the most selling categories are Electronics, Beauty, Sports, Clothing, Toys, etc. It does not charge any registration fees for selling but only 10% of commission when a sale is made.

Better That integration for Magento 2 is an amazing API extension that helps Magento 2 store owners to synchronize inventory, price, and other product details for product creation and management between Magento 2 store and the Better That marketplace. This Better That Extension for Magento 2 interacts with the Better That marketplace to integrate the synchronized product listing between Magento 2 and Better That retailers. After the installation, the merchants can create Better That categories and the dependent attributes on the Magento 2 store. Overall it makes the selling automated with its features.

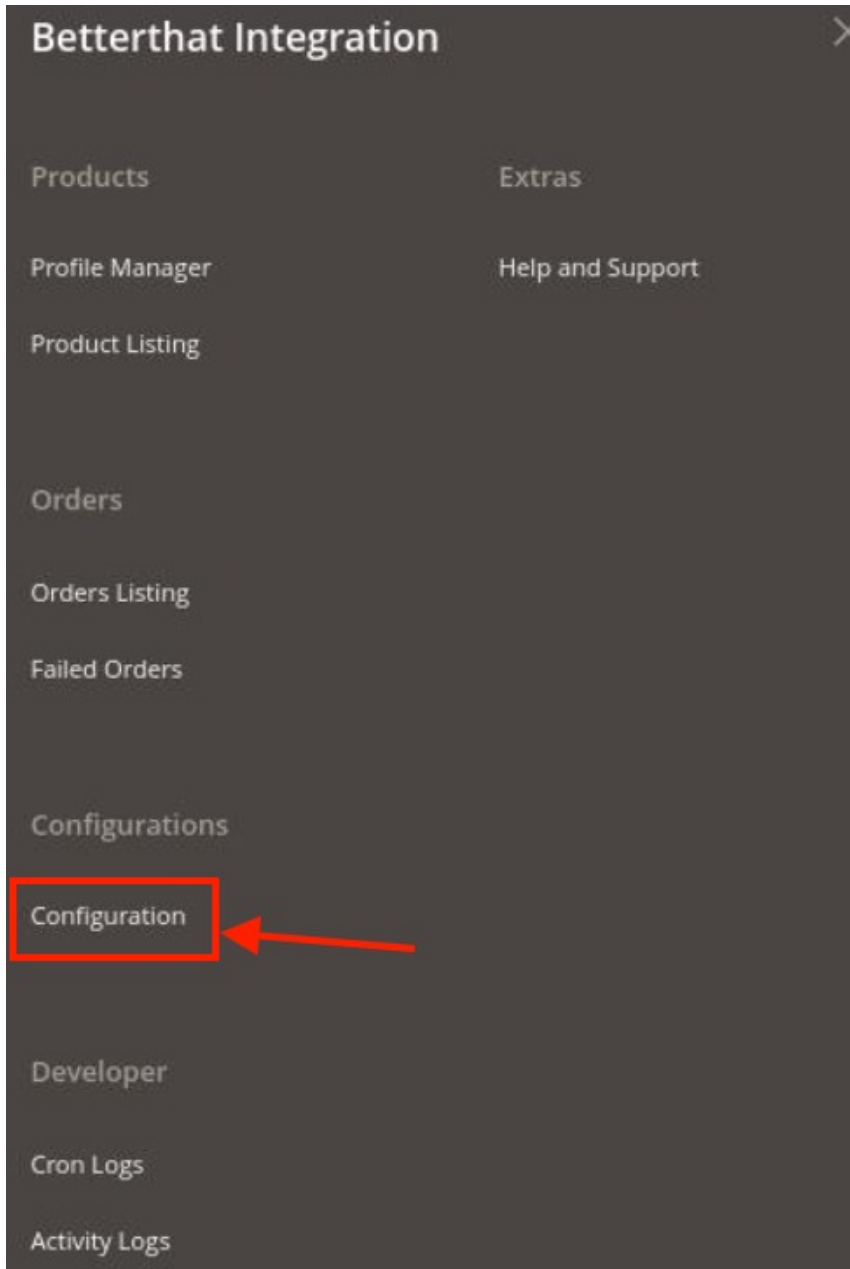
### Key Features

- **Bulk Product Upload:** Enables you to upload products in just a single click in bulk. This saves your time and efforts to focus more on sales.
- **Inventory/Price Synchronisation:** The extension synchronises inventory at regular intervals of time establishing a connection between the Magento store and Better That marketplace.
- **Product Category Mapping:** It follows one to many product category mapping technique. The single category of Magento store is mapped with many categories and attributes of the Better That marketplace.
- **Rejected Products Update:** Whenever any product is rejected from the marketplace then you will be notified about the rejected order along with the reason due to which it is rejected.
- **Order Import:** The orders are automatically created and fetched in the Magento store. Also if a new order is created then you will be notified about the newly created orders.

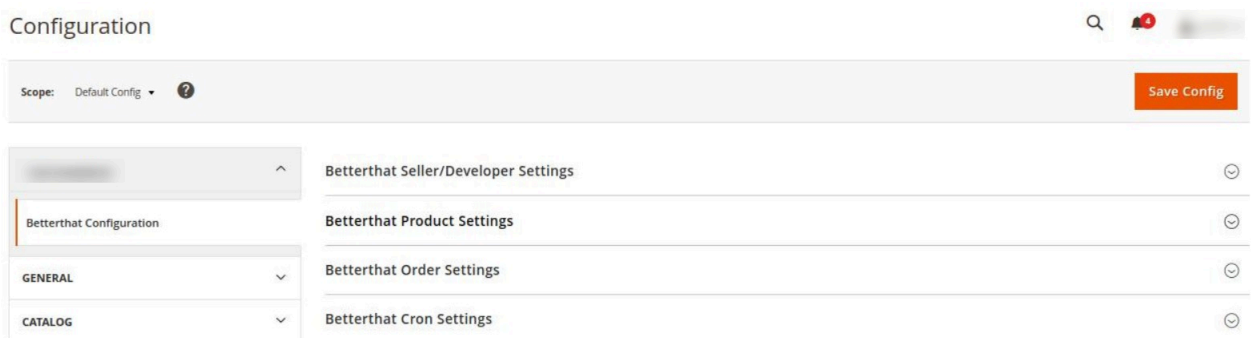
## 2. Configuration Settings

To configure this extension,

1. Go to the **Magento Admin Panel**.
2. On the left navigation bar, click the **Better That Integration** menu.



3. Click on **Configuration**.  
The **Configuration** page appears as shown below:



4. In the right navigation panel, click on **Betterthat Seller/ Developer Settings**. The section is expanded as shown below:

**Betterthat Seller/Developer Settings**

Enabled [global] Yes

Client Id [global]

Client Secret [global]

Client Domain [global]

Retailer Id [global]

Select Store [global] Default Store View

Debug Mode [global] Yes

5. In the **Betterthat Seller/ Developer Settings** do the following steps:
- In the **Enabled** list, select the **Yes** option to configure the extension settings.
  - In the **Client Id**, you need to first generate the keys and then copy the client id from the Better That seller panel and paste it here in the Magento configuration settings.

**betterthat.** Logout **b.**

MAIN

- Home
- User Manager >
- Master Database >
- Master Import >
- Orders >
- Product Manager >
- Product Upload** v

Better that

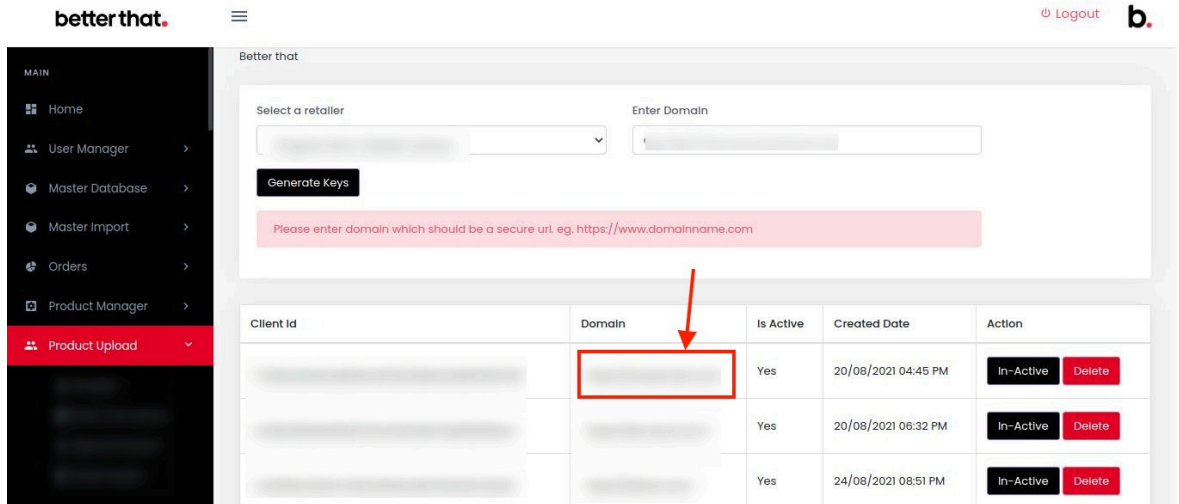
Select a retailer  Enter Domain

**Generate Keys**

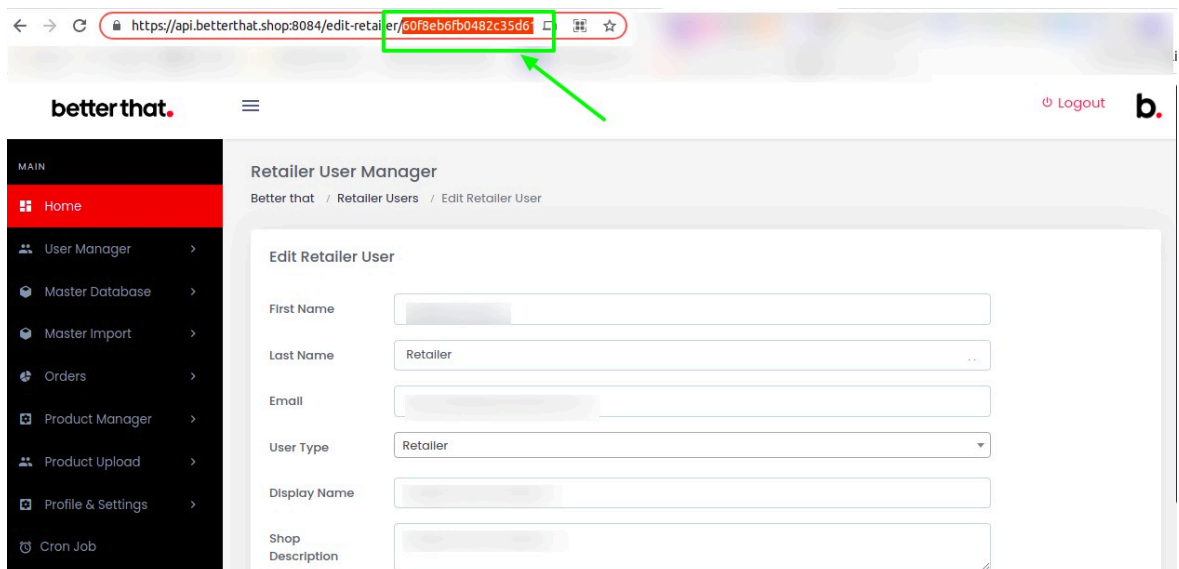
Please enter domain which should be a secure url, eg. https://www.domainname.com

Client Id	Domain	Is Active	Created Date	Action
<input type="text"/>	<input type="text"/>	Yes	20/08/2021 04:45 PM	<b>In-Active</b> <b>Delete</b>
<input type="text"/>	<input type="text"/>	Yes	20/08/2021 06:32 PM	<b>In-Active</b> <b>Delete</b>
<input type="text"/>	<input type="text"/>	Yes	24/08/2021 08:51 PM	<b>In-Active</b> <b>Delete</b>

- In **Client Secret Id**, copy the secret key that you generated in the Better That seller admin panel and paste it here in the Magento configuration settings.
- In **Client Domain**, copy the domain of the store that you had generated from the marketplace seller admin panel and paste it here in the configuration settings.



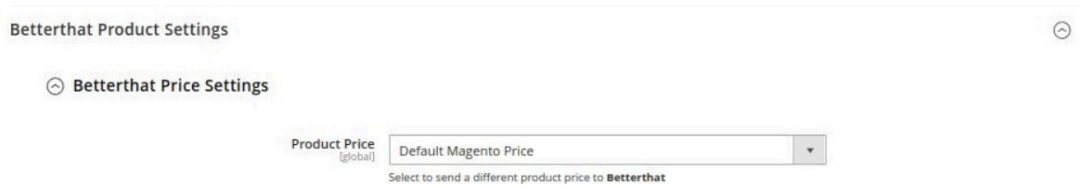
- In **Retailer Id**, copy the retailer id from the Url from the retailer user manager and enter here in the configuration settings.



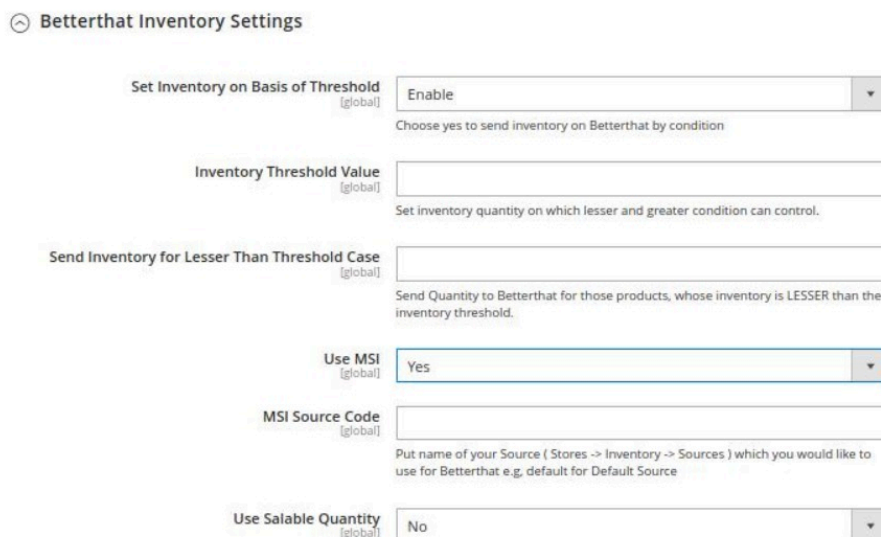
- In the **Select Store** list, select the store view from the drop down list that you want for your store.
  - In **Debug Mode**, select **Yes** if you want the logs to be created. This setting is for the developers.
6. Scroll down and click on **Betterthat Product Settings**, the section expands as shown below:



7. Under **Betterthat Product Settings** do the following steps:
- Click the **Betterthat Price Settings** tab.
    - The Betterthat Price Settings tab is expanded and the section appears as shown in the following figure:



- In the **Product Price** list, select one of the following options:
      - **Increase by Fixed Price:** If selected, then the **Modify by Fix Price** field appears.
      - **Increase by Fixed Percentage:** If selected, then the **Modify by Percentage Price** field appears.  
Enter the numeric value to increase the price of the **Betterthat**, product price by the entered value % of Magento 2 price.  
*For Example,*  
Magento 2 price + 5% of Magento 2 price.  
Magento 2 Price = 100  
Select **Increase By Fixed Percentage** option  
**Modify by Percentage Price = 5**  
 $100 + 5\% \text{ of } 100 = 100 + 5 = 105$   
Thus, Betterthat Product Price = 105
      - **Decrease by Fixed Price:** If selected, then the **Modify by Fix Price** field appears.
      - **Decrease by Fixed Percentage:** If selected, then the **Modify by Percentage Price** field appears.  
Enter the numeric value to decrease the price of the **Betterthat** product price by the entered value % of Magento 2 price  
*For Example,*  
Magento 2 price – 5% of Magento 2 price.  
Magento 2 Price = 100  
Select **Decrease By Fixed Percentage** option  
**Modify by Fix Price = 5**  
 $100 - 5\% \text{ of } 100 = 100 - 5 = 95$   
Thus, Betterthat Product Price = 95
- Click the **Betterthat Inventory Settings** tab.  
The **Betterthat Inventory Settings** tab is expanded and the section appears as shown in the following figure:



- Under the **Betterthat Inventory Settings** tab, do the following steps:
    - a. In the **Set Inventory on Basis of Threshold** list, select the **Enable** option if required to set the inventory based on a threshold.
 

**Note:** Only when the admin selects **Enable**, the other fields appear. Threshold Inventory is the minimum count of an item that the store owner wants to keep in stock.
    - b. In the **Inventory Threshold Value** box, enter the required threshold value that you want to set for the inventory.
    - c. In the **Send Inventory for Lesser Than Threshold Case** box, enter the required value for the threshold when the inventory will be sent.
    - d. In **Use MSI**, if you select **No** then the actual Magento product quantity will be used. But if you select **Yes** then MSI quantity will be used.
    - e. In **MSI Source Code**, enter that source code for the particular inventory whose code is required for Betterthat listings. **(Path: Stores -> Inventory -> Sources)**
    - f. In **Salable Quantity**, if select **No** then product actual source quantity will go for the Betterthat listings, and if you select **Yes** then under **MSI Stock Name**, put the stock name that you want to use for the Betterthat listing. **(Path: Stores -> Inventory -> Stocks)**
8. Scroll down and click on **Betterthat Order Settings**, it expands as shown below:

Betterthat Order Settings ⊖

Betterthat Order Id Prefix [global]   
Prefix for Betterthat Increment ID

Order Notification Email [global]

Enable Default Customer [global]

9. Under **Betterthat Order Settings** do the following steps:
- In **Betterthat Order Id Prefix**, enter the prefix id for the order. This prefix id you enter here will be displayed along with your orders in the order grid.
  - In the **Order Notification Email**, enter the email id on which you want to receive order notifications. The notification is sent on the entered mail id whenever a new order is created.
  - In the **Enable Default Customer** list, select the **Yes** option to enable the default customer. This field is required if want the details for the customer to be set as default. But if you select **No** then the customer details will be the same as of the Better that marketplace.
  - In the **Default Customer email** list, enter his email id.
10. Scroll down and click on **Betterthat Cron Settings**, the section is expanded as shown below:



## Betterthat Cron Settings

The screenshot shows the 'Betterthat Cron Settings' configuration page. It consists of eight rows of settings, each with a label, a dropdown menu, and a description:

- Order Cron** (global): Enable (dropdown), Order Fetch Cron
- Order Import Cron Time** (global): Every 15 Minutes (dropdown), Order Fetch Cron Time
- Order Sync Cron** (global): Enable (dropdown), Order Sync Cron
- Order Sync Cron Time** (global): Every Hour (dropdown), Order Sync Cron Time
- Inventory|Price Cron** (global): Enable (dropdown), Inventory Sync Cron
- Inventory|Price Sync Cron Time** (global): Every 15 Minutes (dropdown), Inventory|Price Sync Cron Time
- Order Shipment Cron** (global): Enable (dropdown), Completed magento order will automatically ship
- Order Shipment Cron Time** (global): Every Hour (dropdown), Order Shipment Cron Time Cron Time

11. Under **Betterthat Cron Settings**, do the following steps:
  - In the **Order Cron**, select **Enable** if you want to fetch the orders automatically. Order Crons are used to fetch the orders at regular intervals of time.
  - In **Order Import Cron Time**, select the duration for running the order import cron. Whatever time is selected by you at that duration the order cron will run and import the order.
  - In **Order Sync Cron**, all the orders status of Betterthat orders is synced with this cron if it is **Enabled**.
  - In **Order Sync Cron Time**, select the duration at which you want the orders to be synced.
  - In the **Inventory |Price Cron** list, select the **Enable** option to enable the synchronisation of the inventory and price at regular intervals of time.
  - In **Inventory |Price Cron Time**, select the duration to run the cron for syncing the inventory and price in real-time.
  - In **Order Shipment Cron**, the tracking details of orders existing on Betterthat will be updated as it is on the Magento orders if you select **Enable** option.
  - In **Order Shipment Cron Time**, select the duration to track the shipment of the order through the crons.
12. Click the **Save Config** button to save the entered values.  
The configuration settings will be saved.

### 3. Manage Profile

A profile is used to align the product to a particular category of the marketplace, and to map the required and optional attributes for each category.

Admin can create a new profile and assign the required products to the profile. While creating and editing the profile, the admin can map the Magento 2 attributes to the Better That attributes. These attributes are applicable to all the products that are assigned to the profile.

#### **You can do the following tasks:**

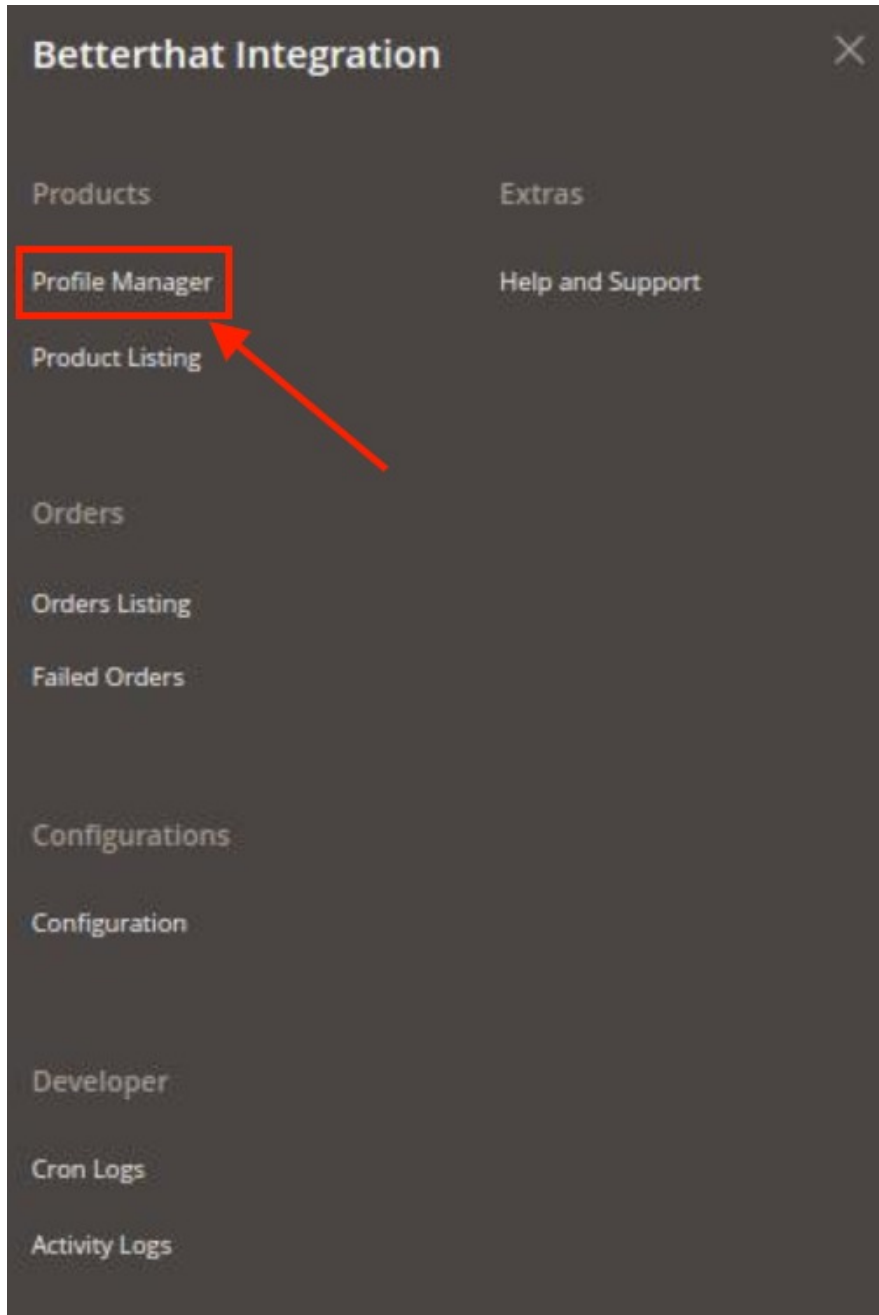
- Add new profile
- Edit the existing profile

- Bulk Action on the Selected Profiles

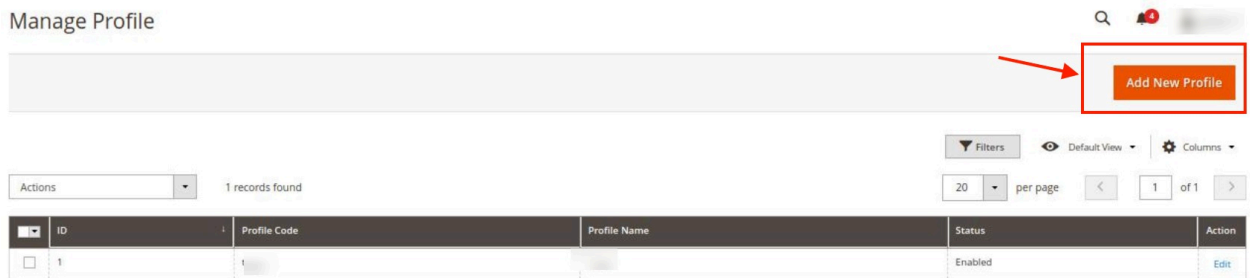
### 3.1. Add New Profile

#### To add a new profile

1. Go to the **Magento Admin Panel**.
2. On the left navigation bar, click the **Better That Integration** menu.  
The menu appears as shown below:

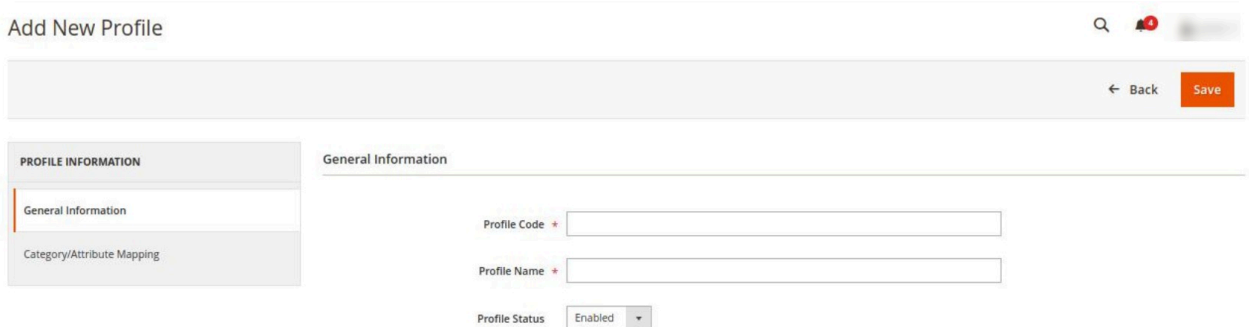


3. Click **Profile Manager**.  
The **Manage Profile** page appears as shown in the following figure:



#### 4. Click the **Add New Profile**

The **Add New Profile** page appears as shown in the following figure:



#### 5. In the right panel, under **General Information**, do the following steps:

- In the **Profile Code** box, enter a profile code.
  - Note:** It is only for internal use. Use the unique profile code with no spaces. Start with small letters.
- In the **Profile Name** box, enter the name of the profile.
  - Note:** Use the unique name to identify the profile.
- In the **Profile Status** list, select **Enabled** to enable the profile.
  - Note:** The **Disabled** option disables the profile.

#### 6. In the left navigation panel click on **Category/Attribute Mapping**.

In the right panel, the section appears where you need to select store categories as shown in the following figure:

Add New Profile

← Back Save

**PROFILE INFORMATION**

General Information

Category/Attribute Mapping

**Category/Attribute Mapping**

Store Categories \*

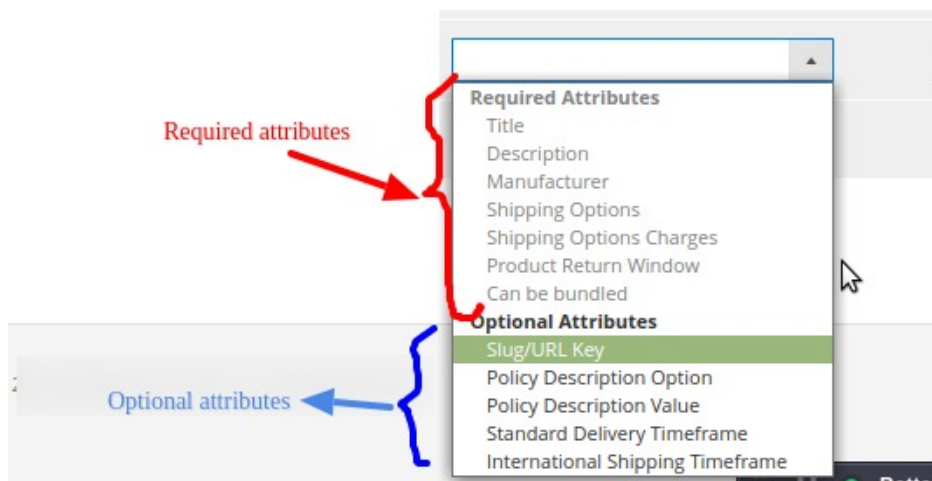
Betterthat Categories \*

Please map all Betterthat attributes with Magento attributes.

Betterthat Attribute	Magento Catalog Attribute	Default Value	Actions
<input type="text" value="Title"/>	<input type="text" value="Product Name"/>		<input type="button" value="Map Options"/>
<input type="text" value="Description"/>	<input type="text" value="Description"/>		<input type="button" value="Map Options"/>
<input type="text" value="Manufacturer"/>	<input type="text" value="Manufacturer [ select ]"/>		<input type="button" value="Map Options"/>
<input type="text" value="Shipping Options"/>	<input type="text" value="--Please Select--"/>		<input type="button" value="Map Options"/>
<input type="text" value="Shipping Options Charges"/>	<input type="text" value="--Please Select--"/>		<input type="button" value="Map Options"/>
<input type="text" value="Product Return Window"/>	<input type="text" value="--Please Select--"/>		<input type="button" value="Map Options"/>
<input type="text" value="Can be bundled"/>	<input type="text" value="--Please Select--"/>		<input type="button" value="Map Options"/>

7. Under **Category/Attribute Mapping** do the following steps:

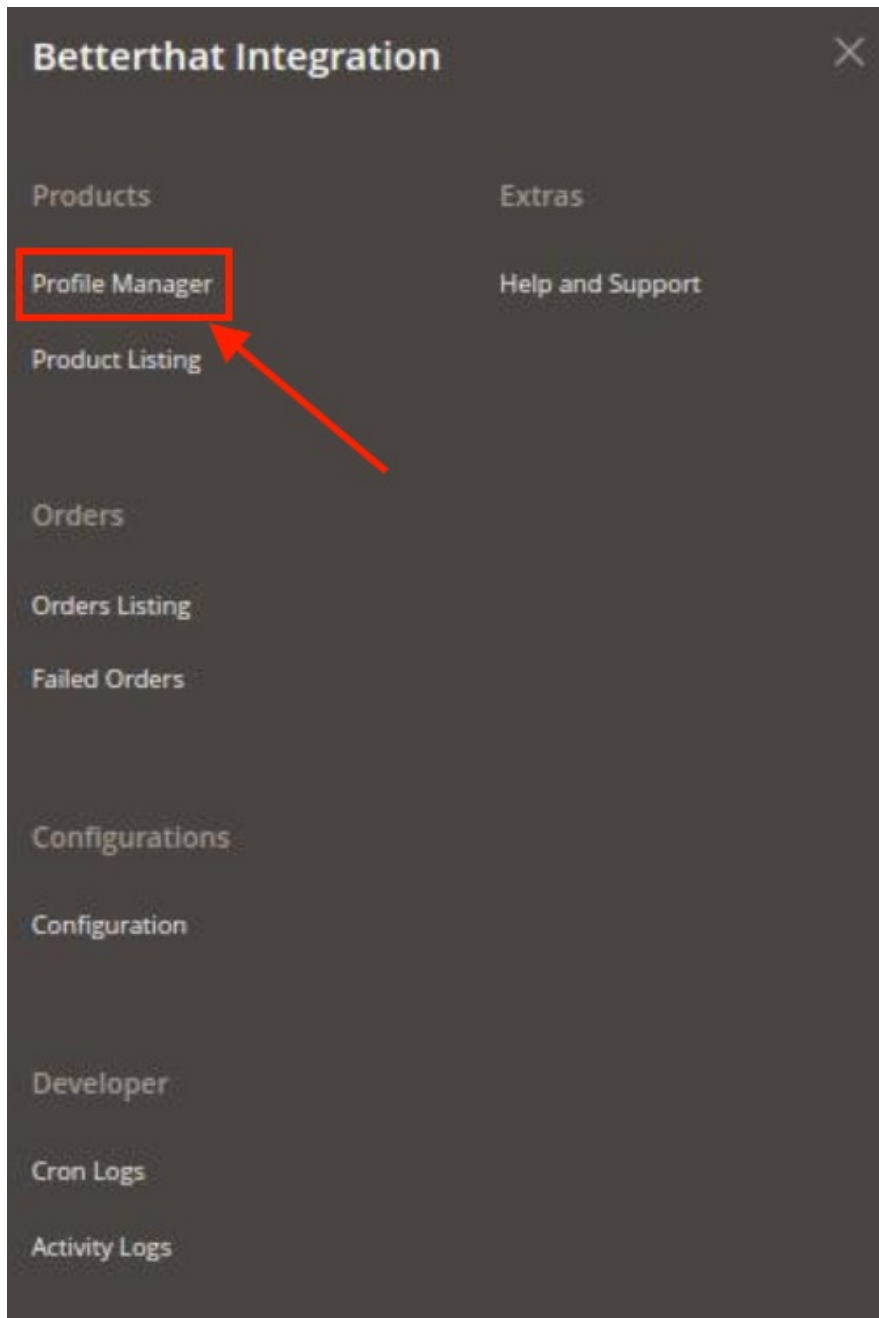
- Map the single Magento store categories with the multiple Betterthat categories.
- Also, map all the Magento attributes with the Betterthat attributes.
- The required attributes you need to map are **Title, Description, Manufacturer, Shipping Options, Shipping Options Charges, Product Return Window, Can be bundled**. And the rest are the optional attributes.



### 3.2. Edit a Profile

To edit a profile

1. Go to the **Magento Admin Panel**.
2. On the left navigation bar, click the **Better That Integration** menu.  
The menu appears as shown below:



3. Click **Profile Manager**.  
The **Manage Profile** page appears as shown in the following figure:

Manage Profile

1 records found

ID	Profile Code	Profile Name	Status	Action
1	t		Enabled	<a href="#">Edit</a>

4. Scroll down to the required profile row.
5. In the **Action** column of the respective row, click the **Edit** link.  
The profile editing page appears as shown in the following figure:

Edit Profile

← Back Delete Save

**PROFILE INFORMATION**

General Information

Category/Attribute Mapping

General Information

Profile Code \*

Profile Name \*

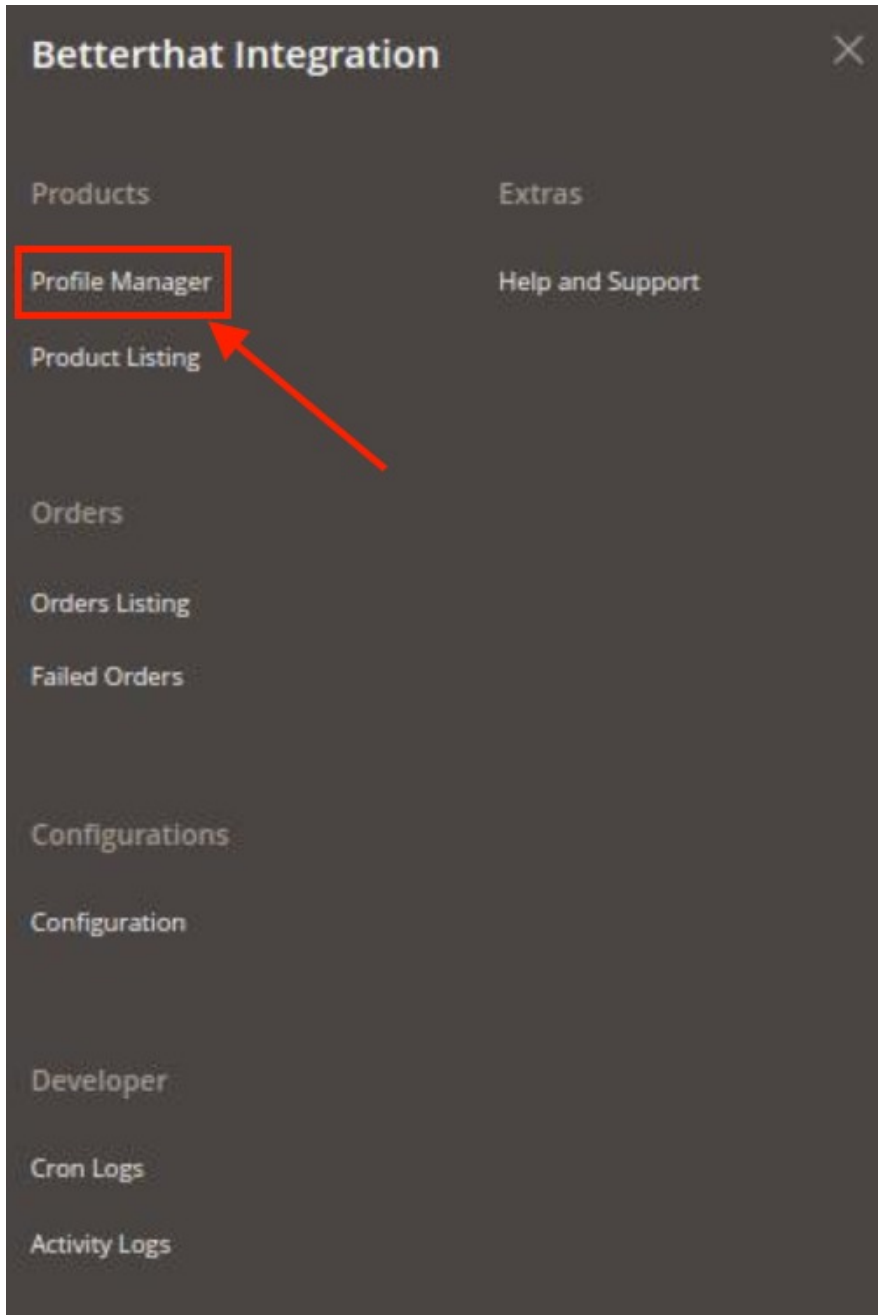
Profile Status Enabled

6. In the left navigation panel, click the required menu and then make the changes as per requirement in the respective section.
7. Click the **Save** button.  
The edited profile is saved and the success message appears on the **Manage Profile** page.

### 3.3. Bulk Actions on Selected Profiles

#### To submit the selected action on the selected profiles in Bulk

1. Go to the **Magento Admin** Panel.
2. On the left navigation bar, click the **Better That Integration** menu.  
The menu appears as shown below:



3. Click **Profile Manager**.

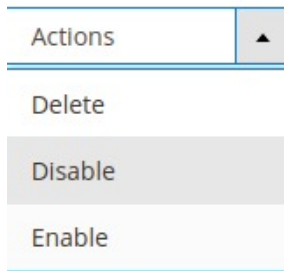
The **Manage Profile** page appears as shown in the following figure:



4. To *disable the selected profiles*, do the following steps:

- a. Select the required profiles.
- b. Click the **Arrow** button next to the **Actions** field.

The **Actions** list appear as shown in the following figure:



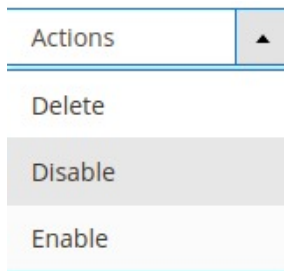
- c. Click the **Disable** option.

The selected profiles are disabled.

5. To *enable the selected profiles*, do the following steps:

- a. Select the required profiles.
- b. Click the **Arrow** button next to the **Actions** field.

The **Actions** list appear as shown in the following figure:



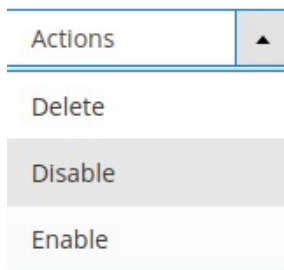
- c. Click the **Enable** option.

The selected profiles are enabled.

6. To *delete the selected profiles*, do the following steps:

- a. Select the required profiles.
- b. Click the **Arrow** button next to the **Actions** field.

The **Actions** list appear as shown in the following figure:



- c. Click the **Delete** option.

The selected profiles are deleted.

## 4. Manage Products



On this page, admin can view, edit, and validate the individual product. Also, the admin can view the error message if any error exists in any product details. After uploading the product on Better That or after updating the product inventory or the product price. Also, can view the error if any. Admins can also check product or inventory status in the manage products grid. The admin can also submit certain actions on the selected products available on the Better That Product Listing page.

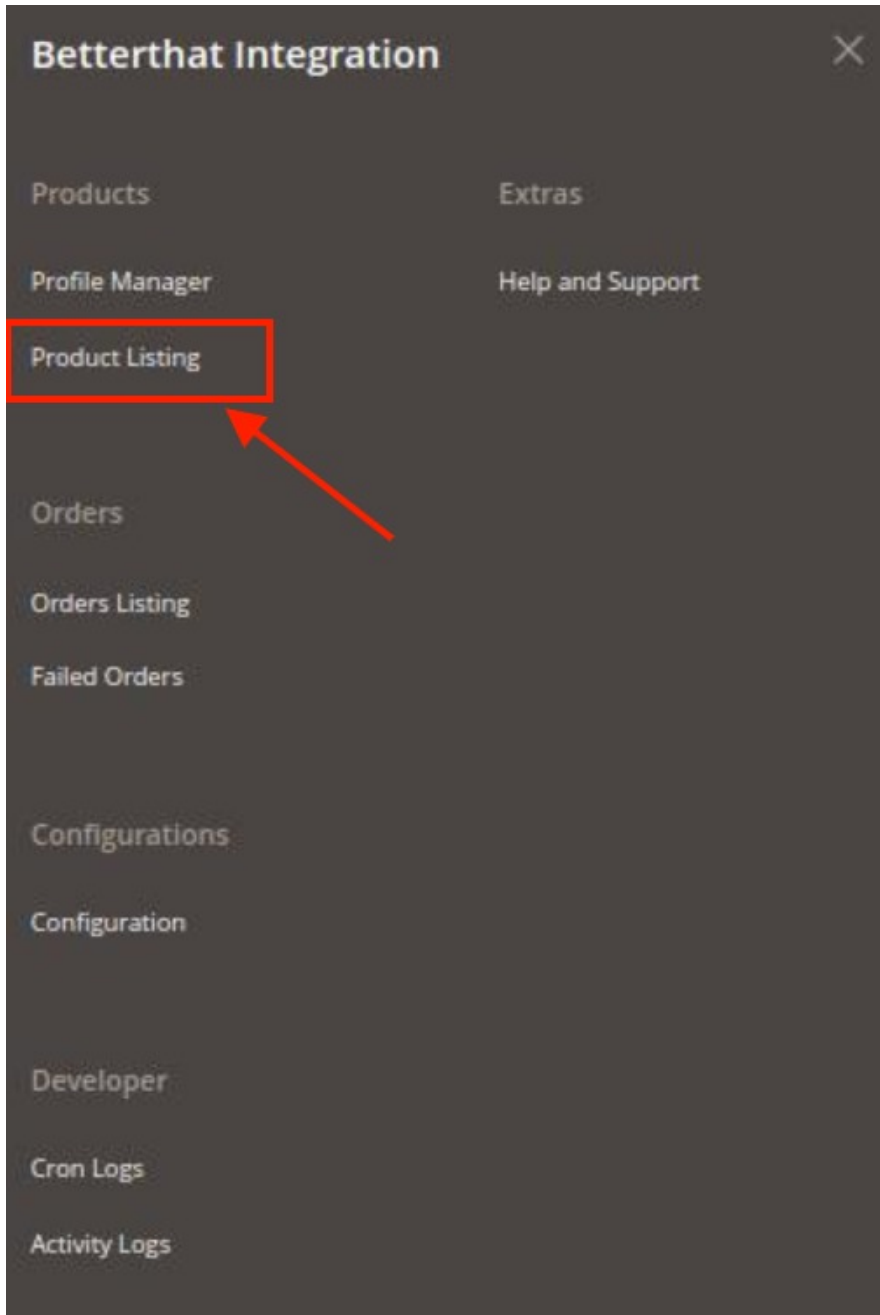
**This section covers the following topics:**

- View and Edit the Better That Products
- Validate the Single Product
- Submit Bulk Action on the Selected Products

## 4.1. View and Edit Product Details

**To view the product details**

1. Go to the **Magento Admin Panel**.
2. On the left navigation bar, click the **Better That Integration** menu.  
The menu appears as shown below:



3. Click on **Product Listing**.  
The **Product Listing page** appears as shown below:

Betterthat Product Listing

26 records found

20 per page 1 of 2

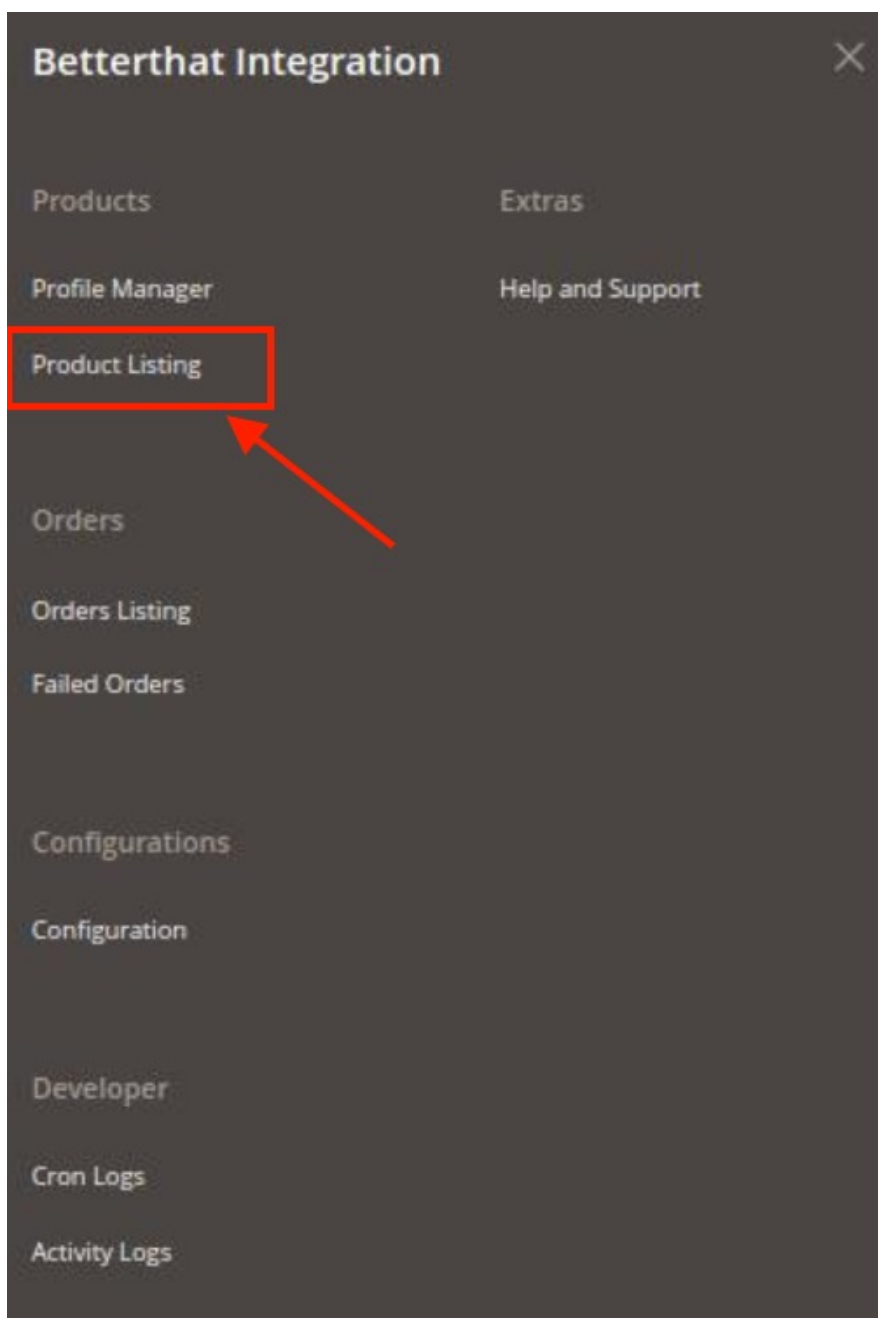
Thumbnail	Name	Type	SKU	Price	Quantity	Visibility	Status	Betterthat Profile ID	Betterthat Status	Validation	Action
	Simple Product 30	Simple Product		\$9.99	100497.0000	Catalog, Search	Enabled		Uploaded	VALID	
	Simple Product 60	Simple Product		\$614.90	100500.0000	Catalog, Search	Enabled		Uploaded	VALID	
	Simple Product 120	Simple Product		\$130.80	100500.0000	Catalog, Search	Enabled		Not Uploaded	INVALID	

4. Scroll down to the required product row.
5. In the **Action** column of the respective row, click the **Edit** icon.  
A page appears where the user can view and edit all the product-related details.
6. Click the **Cancel** button to close the page.

## 4.2. Validate a Product

### To validate the single product

1. Go to the **Magento Admin** Panel.
2. On the left navigation bar, click the **Better That Integration** menu.  
The menu appears as shown below:



### 3. Click on Product Listing.

The Product Listing page appears as shown below:

Betterthat Product Listing

26 records found

20 per page 1 of 2

Thumbnail	Name	Type	SKU	Price	Quantity	Visibility	Status	Betterthat Profile ID	Betterthat Status	Validation	Action
	Simple Product 30	Simple Product		\$9.99	100497.0000	Catalog, Search	Enabled		Uploaded	VALID	
	Simple Product 60	Simple Product		\$614.90	100500.0000	Catalog, Search	Enabled		Uploaded	VALID	
	Simple Product 120	Simple Product		\$130.80	100500.0000	Catalog, Search	Enabled		Not Uploaded	INVALID	

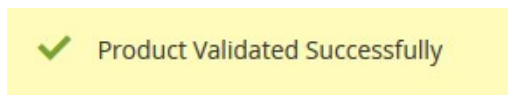
### 4. Scroll down to the required product row.

### 5. In the **Action** column of the respective row, click the **Validate**



icon.

If the product is validated successfully and a success message appears on the top of the page.

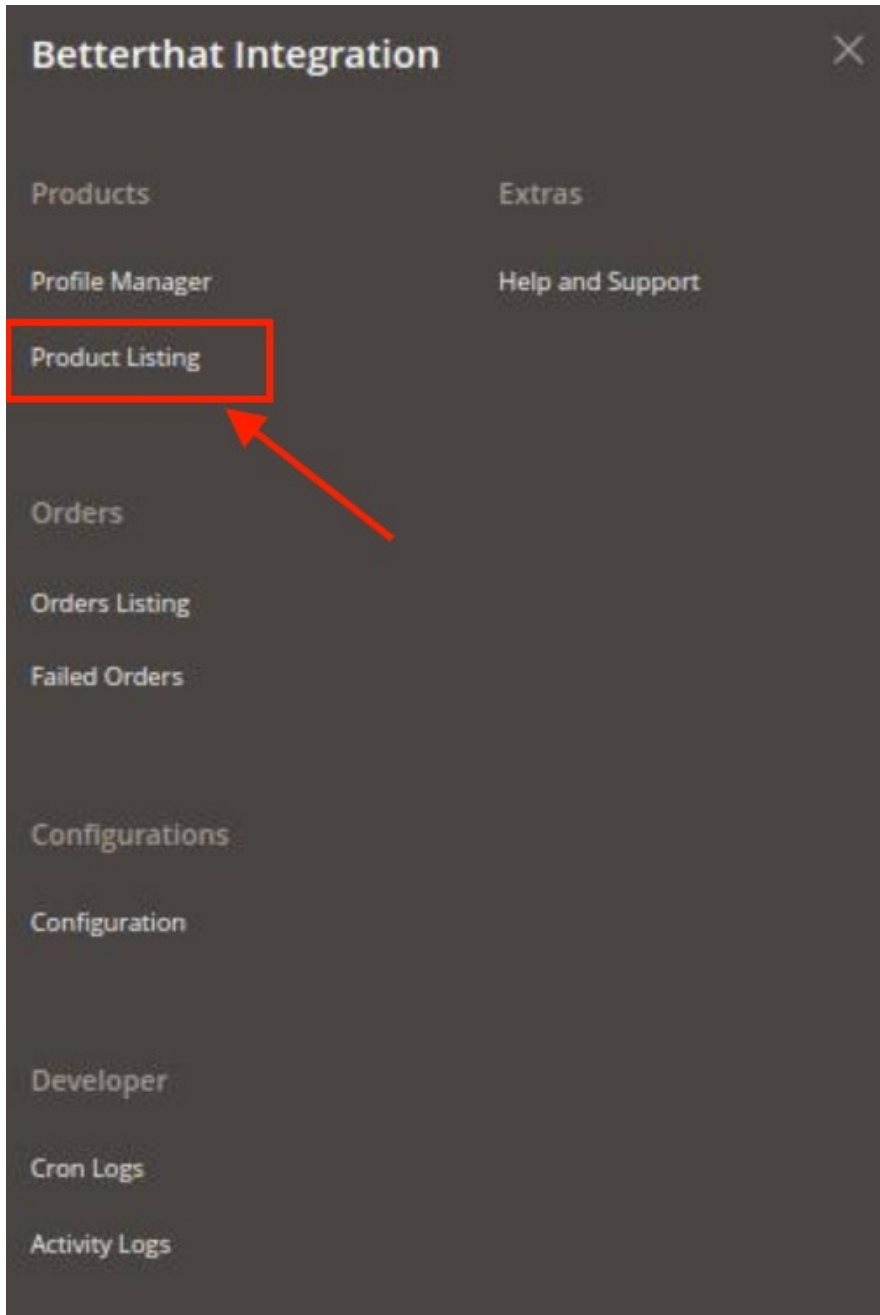


If there is an error, then an **INVALID** button appears in the Validation column of the respective product row.

## 4.3. Submit Bulk Actions

### To submit the selected bulk action on the selected products

1. Go to the **Magento Admin Panel**.
2. On the left navigation bar, click the **Better That Integration** menu.  
The menu appears as shown below:



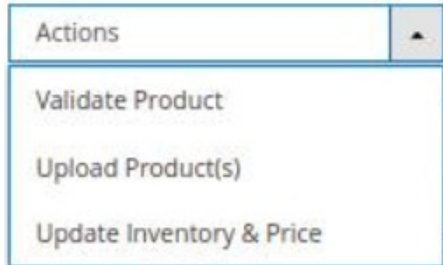
- 3. Click on **Product Listing**.  
The **Product Listing** page appears as shown below:

Betterthat Product Listing

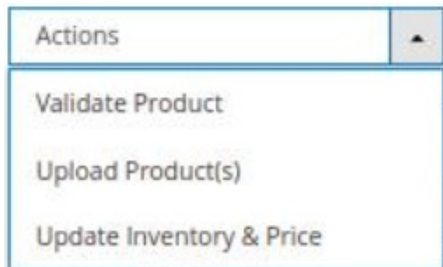
26 records found

Thumbnail	Name	Type	SKU	Price	Quantity	Visibility	Status	Betterthat Profile ID	Betterthat Status	Validation	Action
	Simple Product 30	Simple Product		\$9.99	100497.0000	Catalog, Search	Enabled		Uploaded	VALID	
	Simple Product 60	Simple Product		\$614.90	100500.0000	Catalog, Search	Enabled		Uploaded	VALID	
	Simple Product 120	Simple Product		\$130.80	100500.0000	Catalog, Search	Enabled		Not Uploaded	INVALID	

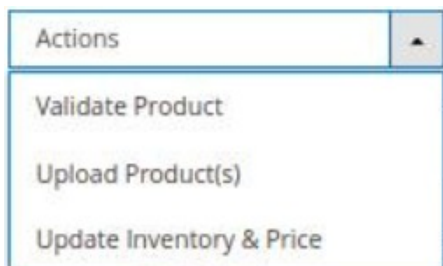
4. To validate the selected products, do the following steps:
- Select the checkboxes associated with the required products.
  - In the **Actions** list, click the arrow button.  
A list appears as shown in the figure:



- Click **Validate Product**.  
A confirmation dialog box appears.
  - Click the **OK** button.  
The selected products are validated.
5. To upload the selected products, do the following steps:
- Select the check boxes associated with the required products.
  - In the **Actions** list, click the arrow button.  
A list appears as shown in the figure:



- Click **Upload Product(s)**.  
A confirmation dialog box appears.
  - Click the **OK** button.  
The selected products are uploaded.
6. To update the inventory and price of the selected products, do the following steps:
- Select the check boxes associated with the required products.
  - In the **Actions** list, click the arrow button.  
A list appears as shown in the figure:



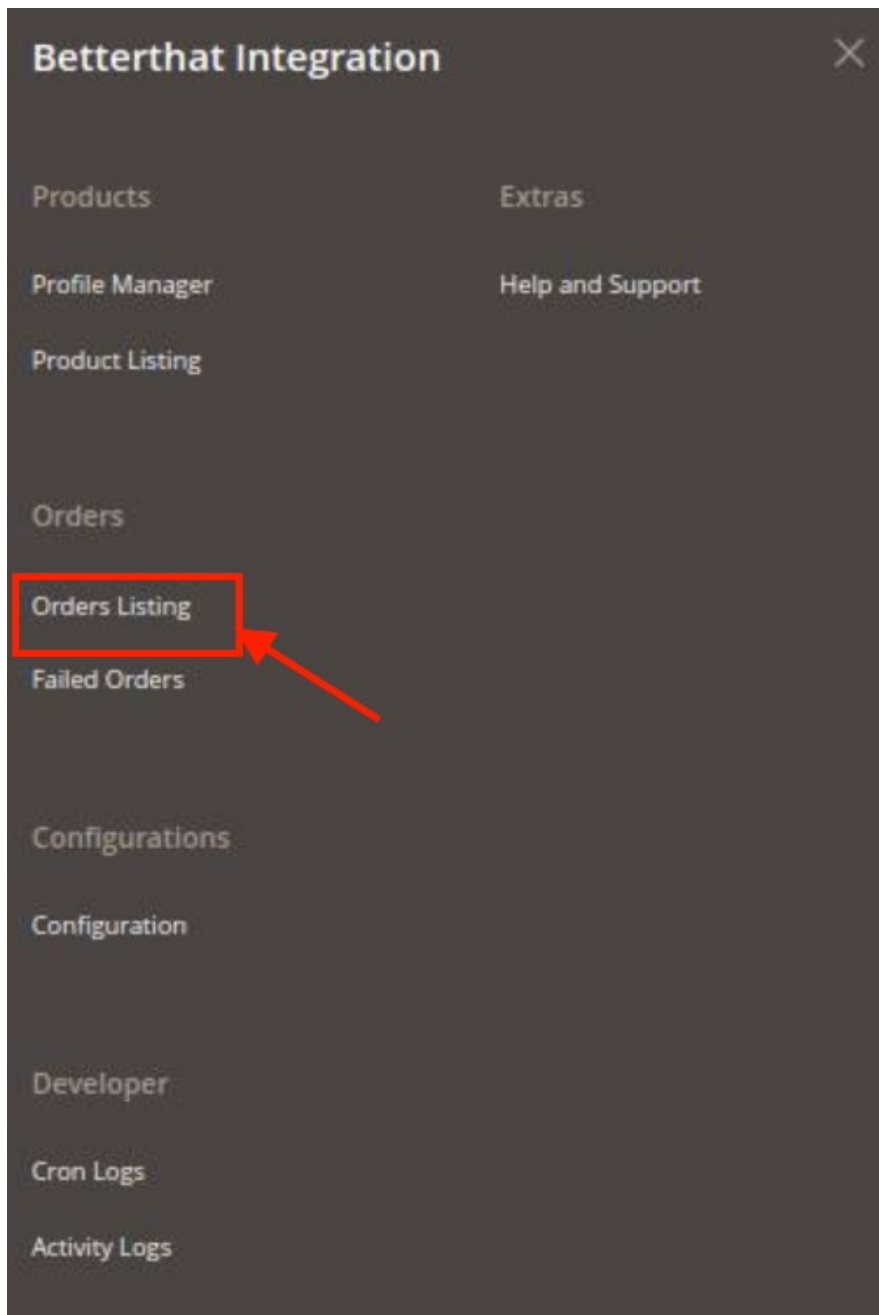
- Click **Update Inventory & Price**.

- A confirmation dialog box appears.  
d. Click the **OK** button.

## 5. To View Orders

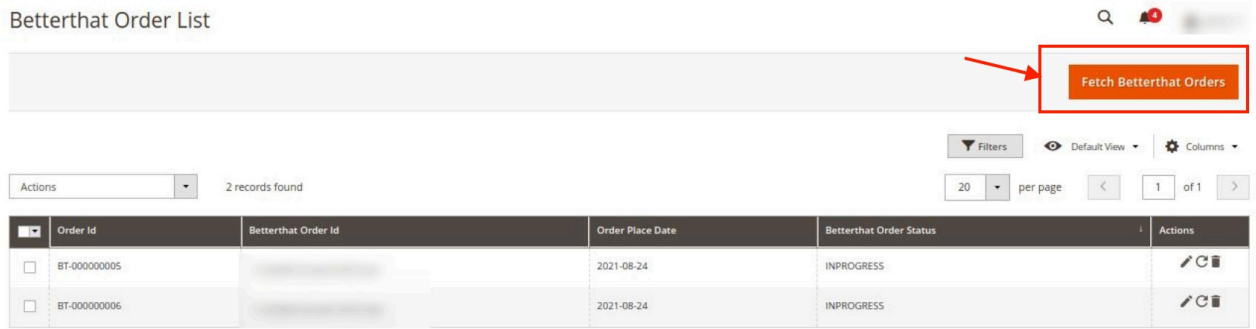
### To fetch and view new orders

1. Go to the **Magento Admin** Panel.
2. On the left navigation bar, click the **Better That Integration** menu.  
The menu appears as shown below:



3. Click on **Order Listing**.

The **Order Page** appears as shown below:



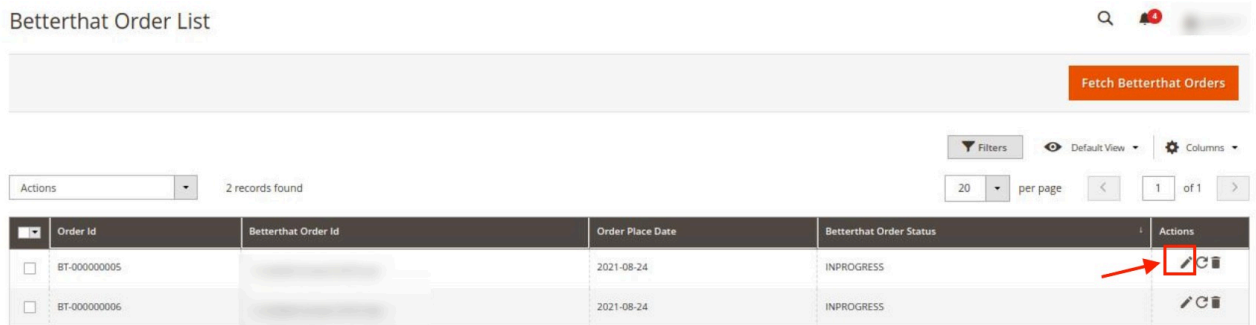
4. Click the **Fetch Betterthat Orders** button to fetch orders manually.  
If the order is imported successfully then, a new record is found in the Orders Grid table

**To Edit/Ship an Order-**

1. Scroll down to the required row of the order to ship.
2. In the **Action** column of the respective row, click the **Edit**



icon.



The Order view page appears.



#BT-00000005

← Back Login as Customer Send Email Credit Memo Reorder

**ORDER VIEW**

Information  
Invoices  
Credit Memos  
Shipments  
Comments History  
Transactions  
Betterthat Order

**Order & Account Information**

Order # BT-00000005 (The order confirmation email is not sent)

Order Date: Sep 9, 2021, 2:10:00 AM  
Order Status: Complete  
Purchased From: Admin, Default, Admin

**Account Information**

Customer Name: [Redacted]  
Email: [Redacted]  
Customer Group: General

**Address Information**

Billing Address [Edit](#)  
Shipping Address [Edit](#)

3. In the left navigation panel, click the **Betterthat Order** menu.
4. Do all the required edits in the order and its shipment details.

**Note: For Shipment, the seller can either select the fulfilment services by Better That or can do shipment on his own. For shipment, the seller needs to map shipping options first.**

Shipping Options [v] -- Set Default Value -- [v] Standard [v]

**Following are the shipment services that the seller can use for the orders:**

**Shipping Options**

- Instore  Standard Delivery - Retailer Managed  Express Delivery  
 Standard Delivery - Sende  International Delivery  International Delivery - Retailer Managed

**To Sync an Order,**



1. On the **Orders List** select the order you want to sync.
2. Then in the **Actions** column, click on the **Sync** button.

Betterthat Order List

Fetch Betterthat Orders

Filters Default View Columns

Actions 2 records found 20 per page 1 of 1

Order Id	Betterthat Order Id	Order Place Date	Betterthat Order Status	Actions
<input type="checkbox"/> BT-000000005	[Redacted]	2021-08-24	INPROGRESS	
<input type="checkbox"/> BT-000000006	[Redacted]	2021-08-24	INPROGRESS	

- The selected order and shipment details will be synced. The shipment will also be generated if it is synced.

### To Delete Orders,

- On the **Orders List** select the order you want to delete.
- Then in the **Actions** column, click on the **Delete** button.

Betterthat Order List 🔍 🔔

[Fetch Betterthat Orders](#)

Filters 👁 Default View ⚙ Columns

Actions 2 records found 20 per page 1 of 1

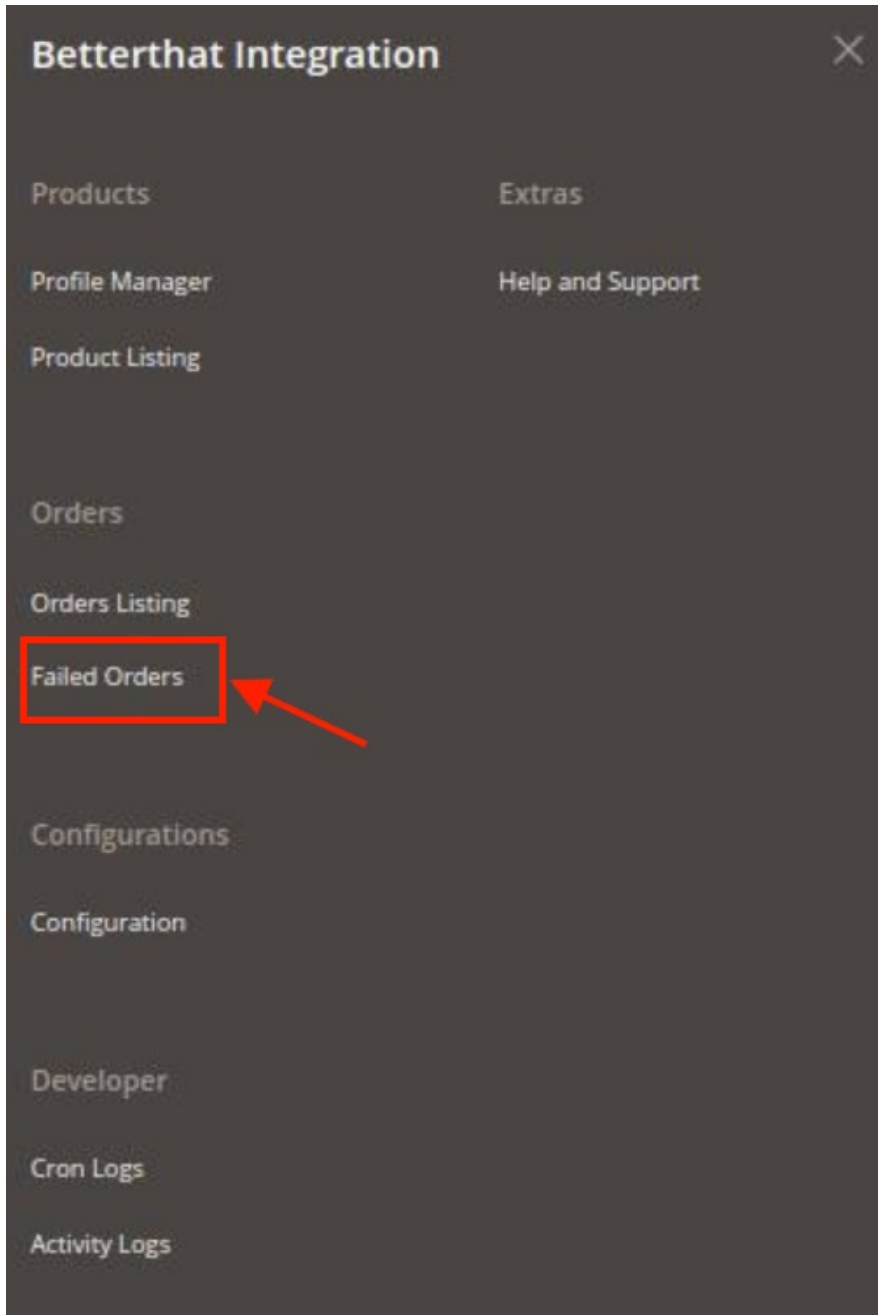
<input type="checkbox"/>	Order Id	Betterthat Order Id	Order Place Date	Betterthat Order Status	Actions
<input type="checkbox"/>	BT-000000005		2021-08-24	INPROGRESS	🔍 🔄 🗑
<input type="checkbox"/>	BT-000000006		2021-08-24	INPROGRESS	🔍 🔄 🗑

- The selected order will be deleted.

## 6. View Failed Orders

### To view failed orders

- Go to the **Magento Admin Panel**.
- On the left navigation bar, click the **Better That Integration** menu.  
The menu appears as shown below:



3. Click **Failed Orders**.

The **Failed Order** page appears as shown in the following figure:

Betterthat Failed Order

2 records found

	Betterthat Order Id	Status	Reason	Order Date	Order Data	Order Items
<input type="checkbox"/>	[blurred]	inprogress	8517 not exist on store	2021-08-24		
<input type="checkbox"/>	[blurred]	inprogress	8516 not exist on store	2021-08-24		

4. This page displays the failed orders with the order id and the reason for the failure.

5. To view order data, click on the **View** button. All the data will be displayed as shown below:

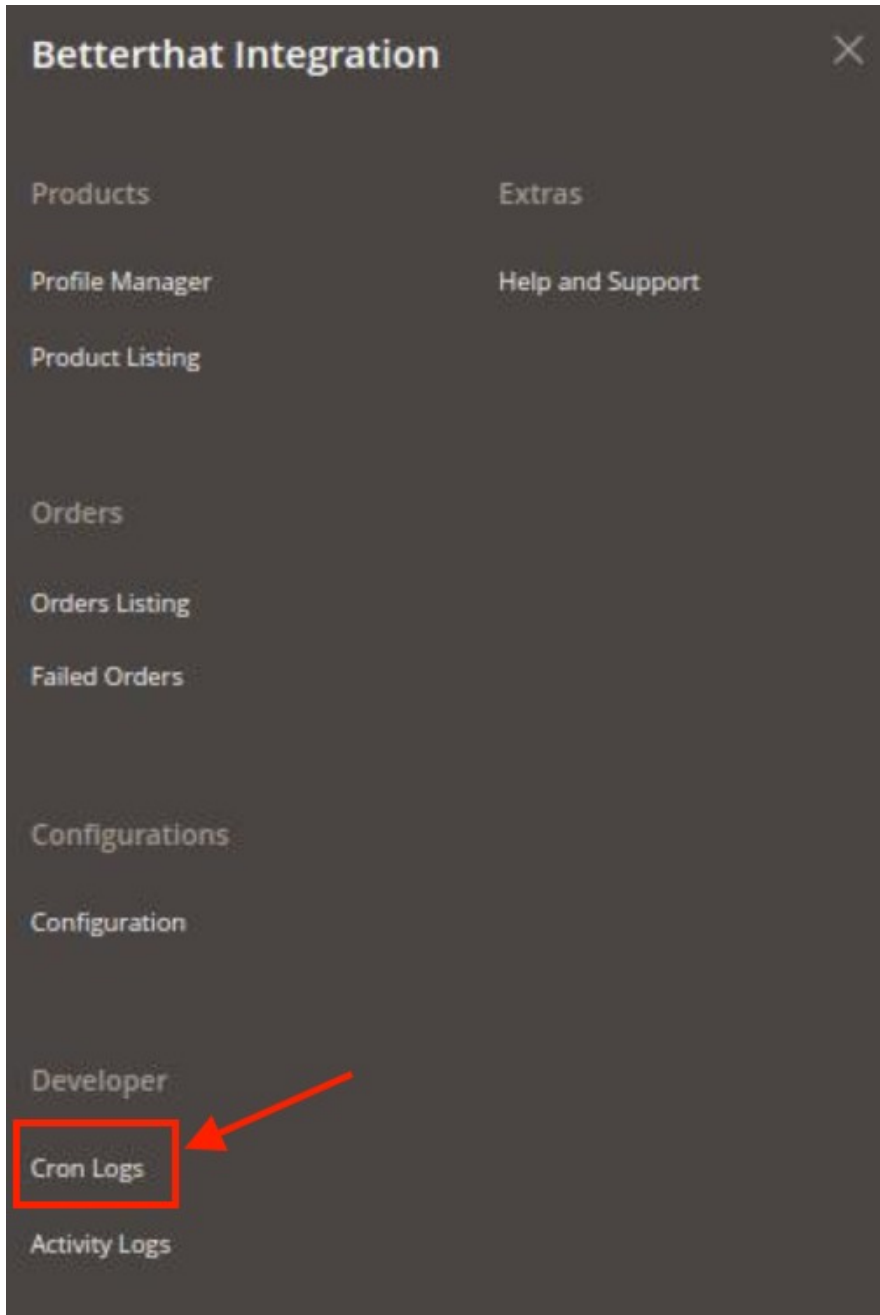
The screenshot shows a modal window titled 'Order Info' with a 'Cancel' button in the top right corner. The main content is a table with the following structure:

_id	is_multi	shipment_response																										
	false	<table border="1"> <thead> <tr> <th>shipment_id</th> <th>shipment_creation_date</th> <th>items</th> </tr> </thead> <tbody> <tr> <td></td> <td>2021-08-24T16:43:00+10:00</td> <td> <table border="1"> <thead> <tr> <th>weight</th> <th>item_id</th> <th>item reference</th> <th>tracking_details</th> <th>product_id</th> <th>item summary</th> <th>item_conts</th> </tr> </thead> <tbody> <tr> <td>1</td> <td></td> <td>SKU-1</td> <td> <table border="1"> <thead> <tr> <th>article_id</th> <th>consignment_id</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> </tr> </tbody> </table> </td> <td>FFP</td> <td> <table border="1"> <thead> <tr> <th>status</th> </tr> </thead> <tbody> <tr> <td>Created</td> </tr> </tbody> </table> </td> <td></td> </tr> </tbody> </table> </td> </tr> </tbody> </table>	shipment_id	shipment_creation_date	items		2021-08-24T16:43:00+10:00	<table border="1"> <thead> <tr> <th>weight</th> <th>item_id</th> <th>item reference</th> <th>tracking_details</th> <th>product_id</th> <th>item summary</th> <th>item_conts</th> </tr> </thead> <tbody> <tr> <td>1</td> <td></td> <td>SKU-1</td> <td> <table border="1"> <thead> <tr> <th>article_id</th> <th>consignment_id</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> </tr> </tbody> </table> </td> <td>FFP</td> <td> <table border="1"> <thead> <tr> <th>status</th> </tr> </thead> <tbody> <tr> <td>Created</td> </tr> </tbody> </table> </td> <td></td> </tr> </tbody> </table>	weight	item_id	item reference	tracking_details	product_id	item summary	item_conts	1		SKU-1	<table border="1"> <thead> <tr> <th>article_id</th> <th>consignment_id</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> </tr> </tbody> </table>	article_id	consignment_id			FFP	<table border="1"> <thead> <tr> <th>status</th> </tr> </thead> <tbody> <tr> <td>Created</td> </tr> </tbody> </table>	status	Created	
shipment_id	shipment_creation_date	items																										
	2021-08-24T16:43:00+10:00	<table border="1"> <thead> <tr> <th>weight</th> <th>item_id</th> <th>item reference</th> <th>tracking_details</th> <th>product_id</th> <th>item summary</th> <th>item_conts</th> </tr> </thead> <tbody> <tr> <td>1</td> <td></td> <td>SKU-1</td> <td> <table border="1"> <thead> <tr> <th>article_id</th> <th>consignment_id</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> </tr> </tbody> </table> </td> <td>FFP</td> <td> <table border="1"> <thead> <tr> <th>status</th> </tr> </thead> <tbody> <tr> <td>Created</td> </tr> </tbody> </table> </td> <td></td> </tr> </tbody> </table>	weight	item_id	item reference	tracking_details	product_id	item summary	item_conts	1		SKU-1	<table border="1"> <thead> <tr> <th>article_id</th> <th>consignment_id</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> </tr> </tbody> </table>	article_id	consignment_id			FFP	<table border="1"> <thead> <tr> <th>status</th> </tr> </thead> <tbody> <tr> <td>Created</td> </tr> </tbody> </table>	status	Created							
weight	item_id	item reference	tracking_details	product_id	item summary	item_conts																						
1		SKU-1	<table border="1"> <thead> <tr> <th>article_id</th> <th>consignment_id</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> </tr> </tbody> </table>	article_id	consignment_id			FFP	<table border="1"> <thead> <tr> <th>status</th> </tr> </thead> <tbody> <tr> <td>Created</td> </tr> </tbody> </table>	status	Created																	
article_id	consignment_id																											
status																												
Created																												

## 7. Cron Logs

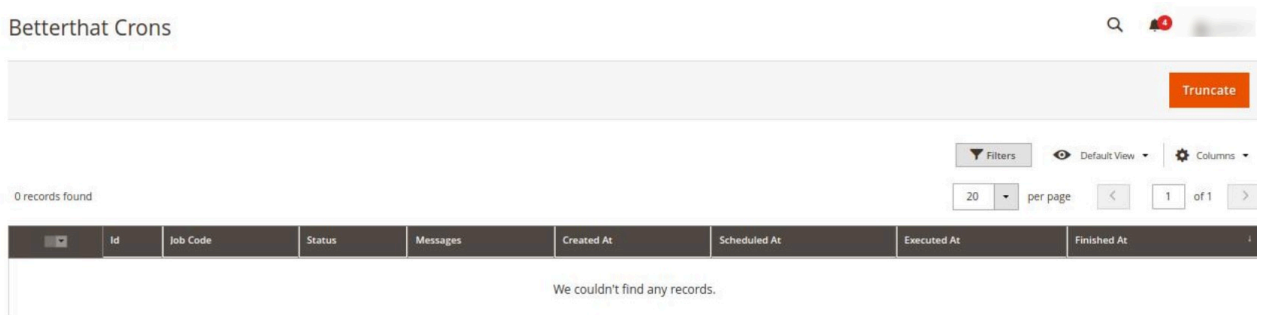
### To view Cron Details

1. Go to the **Magento Admin Panel**.
2. On the left navigation bar, click the **Better That Integration** menu.  
The menu appears as shown below:



3. Click on **Cron Logs**.

The **Cron** page appears as shown below:

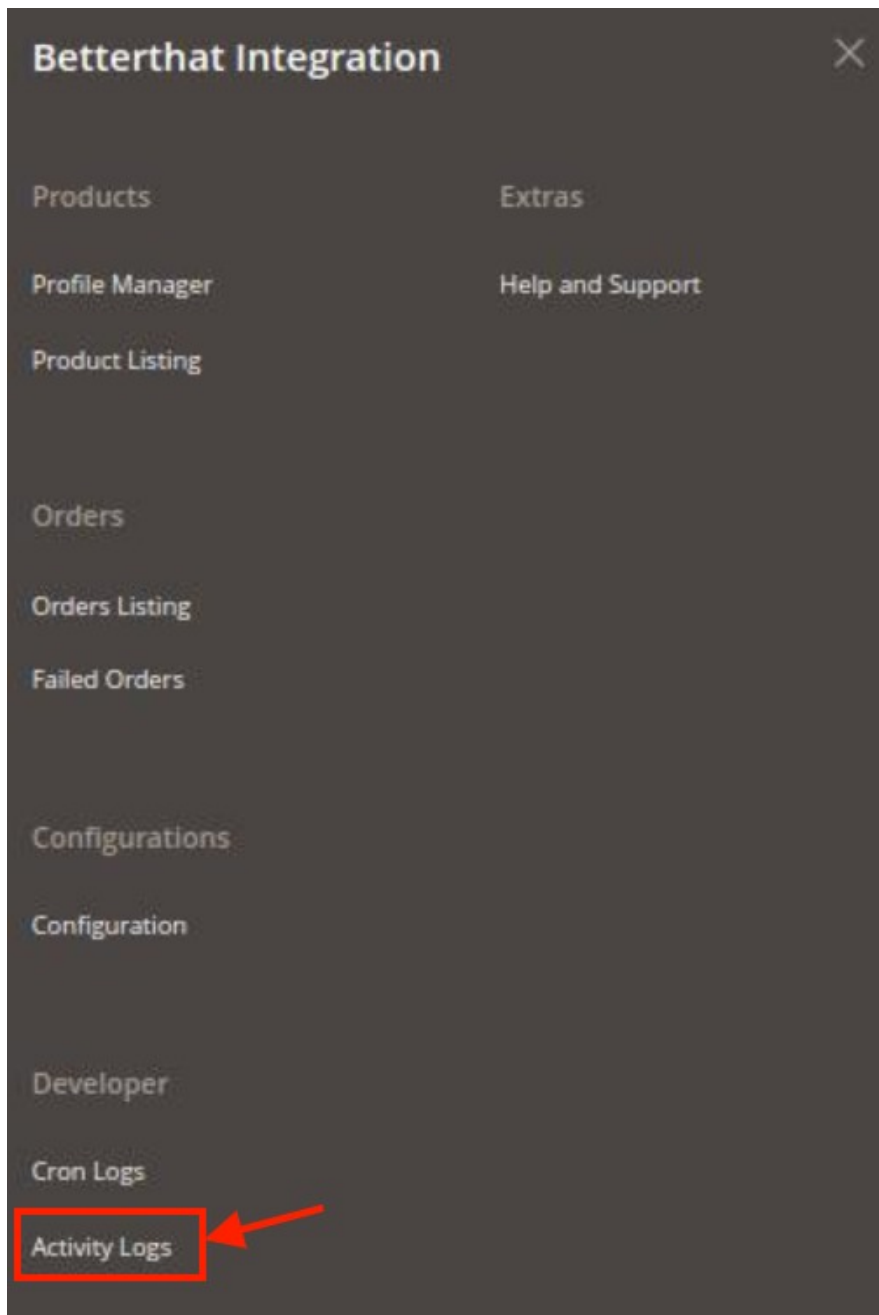


4. To delete all the cron logs, click the **Truncate** button.

## 8. Activity Logs

### To view Activity Details

1. Go to the **Magento Admin Panel**.
2. On the left navigation bar, click the **Better That Integration** menu.  
The menu appears as shown below:



3. Click on **Activities**.

The **Activity Log** page appears as shown in the following figure:

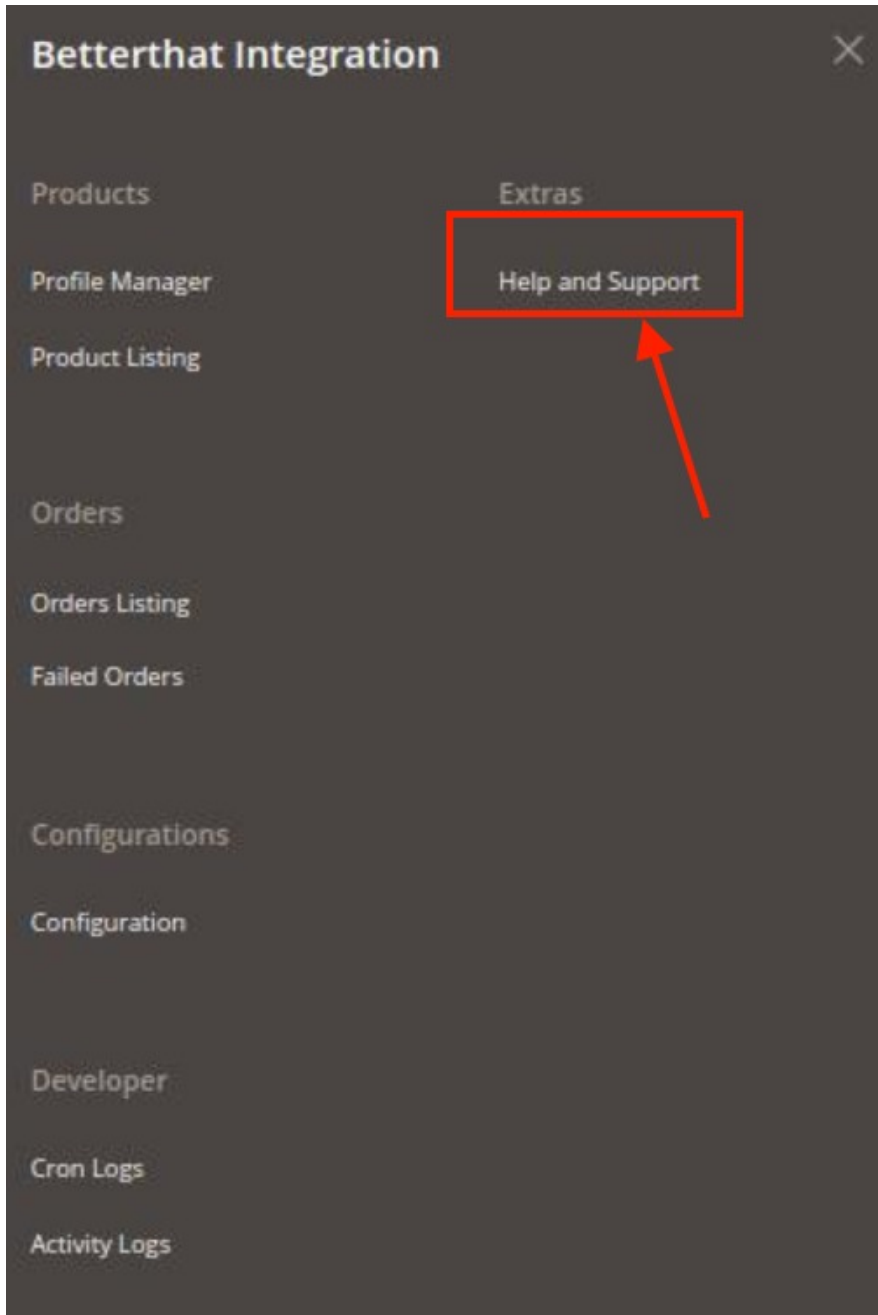
Id	Message	Channel	Level	Date	Context
1	Save Product/Offer Response	Betterthat	ERROR	2021-09-08 14:52:30	
2	Save Product/Offer Response	Betterthat	ERROR	2021-09-08 15:55:17	
3	Save Product/Offer Response	Betterthat	ERROR	2021-09-08 15:55:19	
4	Reject Order	Betterthat	ERROR	2021-09-08 15:56:32	

4. The Activity details will be displayed here.

## 9. Help and Support

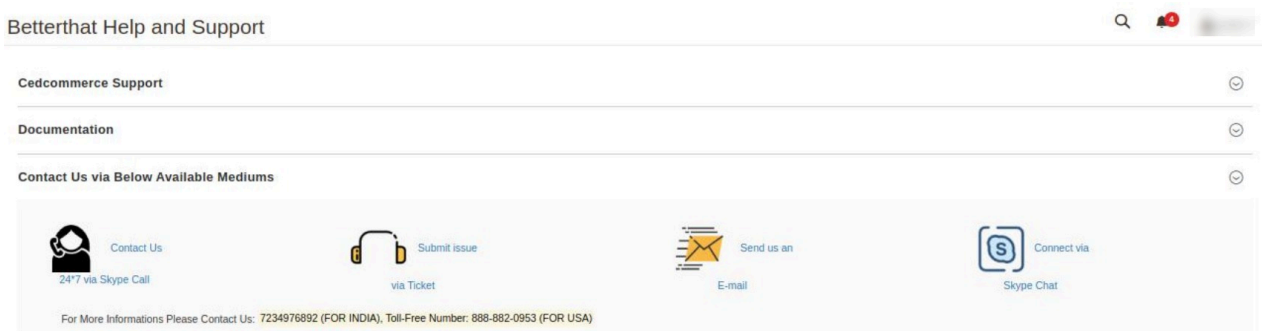
### To view Help and Support

1. Go to the **Magento Admin Panel**.
2. On the left navigation bar, click the **Better That Integration** menu.  
The menu appears as shown below:



3. Click **Help and Support**.

The **Help and Support** page appears as shown in the following:





4. You can connect CedCommerce via **Skype Call/Chat, Tickets, Email.**