Overstock Integration User Guide for Magento 2

by CedCommerce Docs - Products User Guides

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1. Overview

Founded in 1997 Overstock.com initially sold exclusively surplus and returned merchandise over online e-commerce marketplace platform, providing liquidation to the inventories of nearly 15 failed and unsuccessful companies, by retailing their product below-wholesale prices; furthermore, it expanded and started to sell new merchandise also. Overstock deals in bedding, home decor, furniture, and many other goods that are closeout as well as new merchandise.

CedCommerce Overstock-Magento store Integration extension interacts with the Overstock Marketplace to integrate the synchronized product listing between Magento store and the overstock.com retailers.It enables the admin to manage the Overstock orders on the vendor's Magento stores without making any significant changes to operational functionalities.

The merchant can create Overstock Categories and their dependent attributes on the Magento store. Synchronizing orders, pricing, and inventory is possible through establishing the communication between Overstock APIs and the Overstock-Magento store Integration extension.

Key Features are as follows:

- **Synchronized Inventory:** Auto synchronization of the inventory at regular intervals and the listing of the products along with all the details is established between Magento 2 store and overstock.com.
- **Creation of Magento Store Orders:** The newly placed orders on overstock.com are automatically created in the Magento 2 store with all the required details as it is on overstock.com.
- **Rejected Products Notification:** If any product containing some invalid details is rejected by overstock.com, then its information is fetched from the automatically synchronized requests along with the error due to which it is rejected.
- **Shipment Automation:** Admin can automate the shipment process with Shipstation, Shipwork, Stamps.com, Linnworks, Xtento, ShipRush.

2. Overstock Integration Extension Installation

To install the extension:

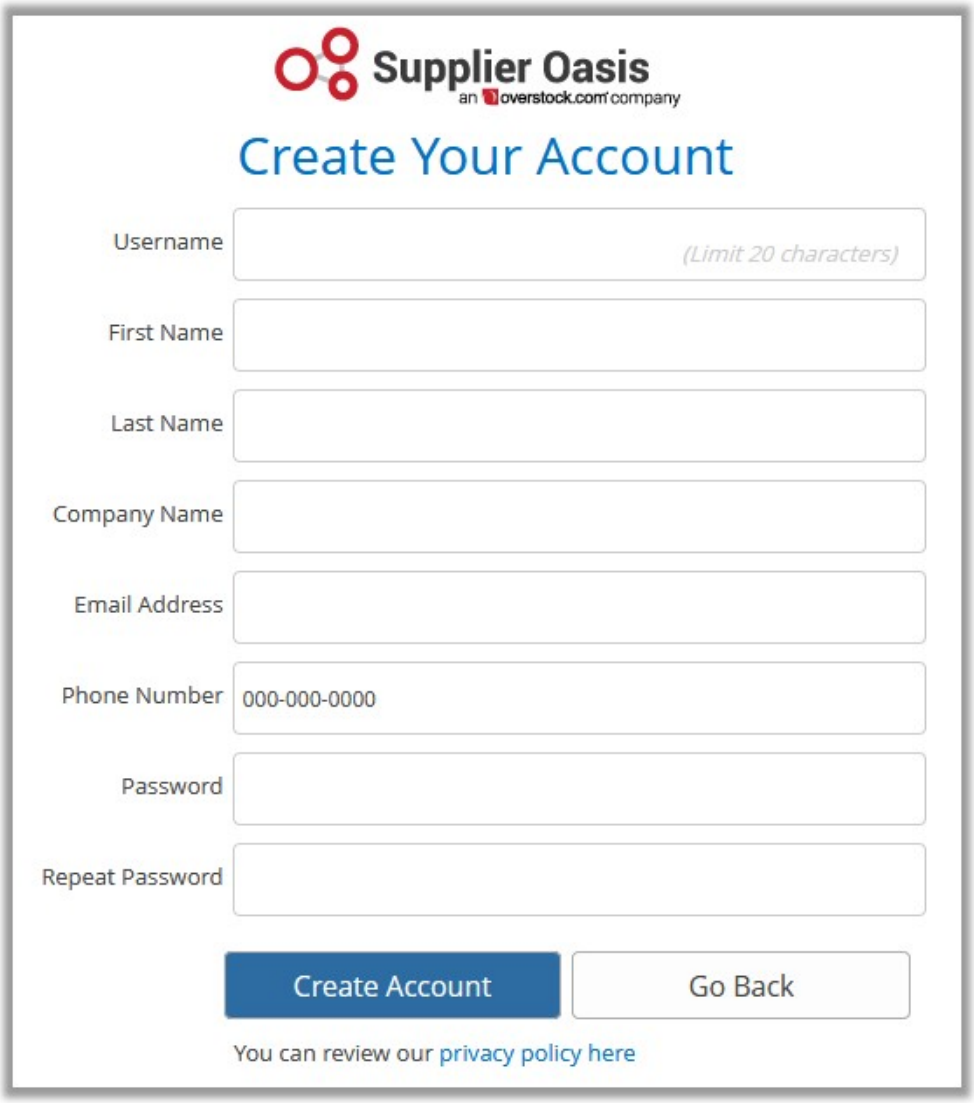
1. Log in the **ftp**, and then go to Magento 2 root folder (generally present under the *public_html* folder).
2. Create a new folder named *code* under the *app* folder; under *code* folder, create a folder named *Ced*.
    a. Upload or Drag and Drop *app/code/Ced/Overstock* directory.
    b. After successfully uploading the directory, the extension will be installed/upgraded.
    c. Now run the following upgrade command in *cmd*
    php bin/magento setup:upgrade.

3. Create Seller Account on Overstock.com

The admin has to create a seller account on the seller panel of the Overstock marketplace before starting the process of integration. The created username and password are used while setting up the configuration settings.

To create a seller account

1. Go to the https://www.supplieroasis.com/Pages/UserRegistration.aspx (https://www.supplieroasis.com/Pages/UserRegistration.aspx) link.
   The page appears as shown in the following figure:



2. Enter the values in the Username, password, and other required fields.
3. Click the **Create** button.
   The account is created. After account creation, the account needs approval for further use.

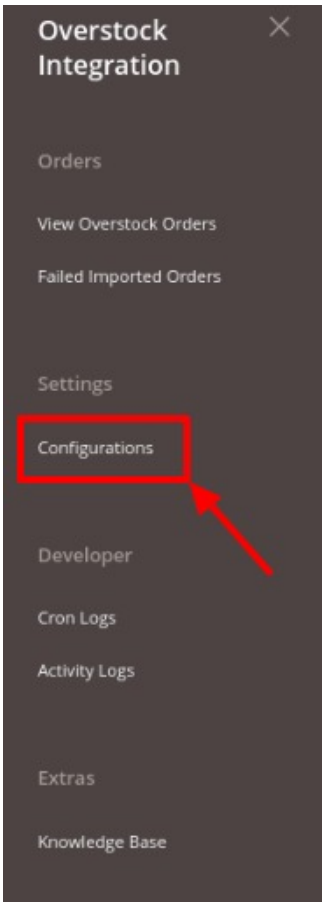
4. Configuration Settings

Once the extension is successfully installed on the Merchant's store, the Overstock tab appears in the Magento Admin Panel.

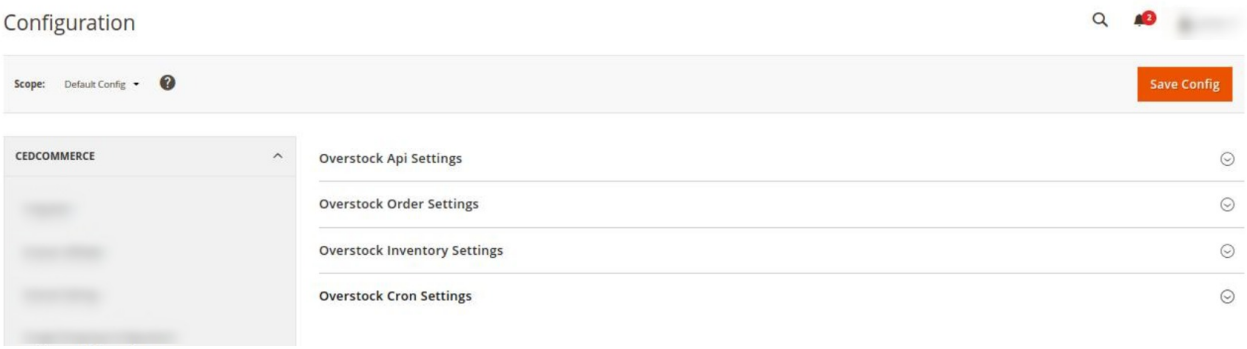
The admin has to set up the configuration settings for establishing the connection between the Magento store and the overstock marketplace.

To set up the configuration settings in the Magento Admin panel:

1. Go to the **Admin** panel.
2. On the left navigation bar, you will find the **Overstock Integration** option.

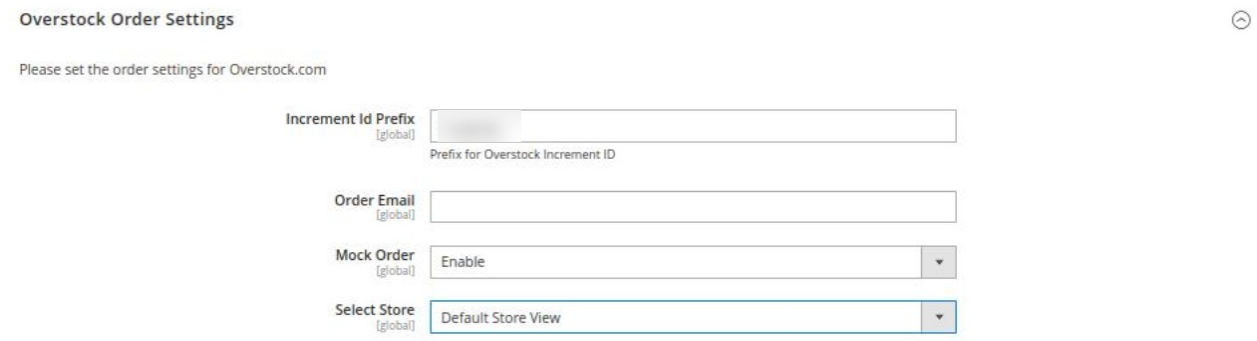


3. Click on **Configuration**.
   The **Overstock Configuration** page appears as shown in the following figure:



4. Click on **Overstock API settings,** it is expanded as shown below:

5. Under **Overstock API Settings**, do the following steps:
    - In the **Enabled** list, select **Yes**.
      Note: The **No** option disables the Overstock Integration extension.
    - In the **Username** box, enter the Overstock Seller Account username.
    - In the **Password** box, enter the Overstock Seller Account password.
    - In the **Orders Fetch Start Date** box, click the Calendar icon to select the required date.
    - In the **Overstock Debug Log** list, select **Yes** to enable Overstock Debug Mode for logging.
6. Click on **Overstock Order settings,** the section is expanded as shown below:



7. Under **Overstock Order Settings**, do the following steps:
    - In the **Increment Id Prefix** enter the Overstock Increment ID.
    - In the **Order Email** box, enter the email id.
    - In the **Mock Order** box also you can enable/disable the option.
    - In **Select Store**, choose the store view.
8. Click on **Overstock Inventory Settings**. You will see a window as shown:

9. Under **Overstock Inventory Settings,** do the following steps:
    - In Warehouse, enter the **Overstock Warehouse Name**.
10. Click on **Overstock Cron Settings**. The section appears as shown below:

11. Under **Overstock Cron Settings,** do the following steps:
    - In **Overstock Order Cron** select **Enable/Disable** for the orders fetching through crons.
    - In **Overstock Inventory Cron**, select **Enable** if you want to sync inventory through crons.
    - In **Overstock Shipment Cron**, select **Enable** if you want to shipment through the crons.
12. Click on the **Save Config** button.
    The configuration settings will be saved.

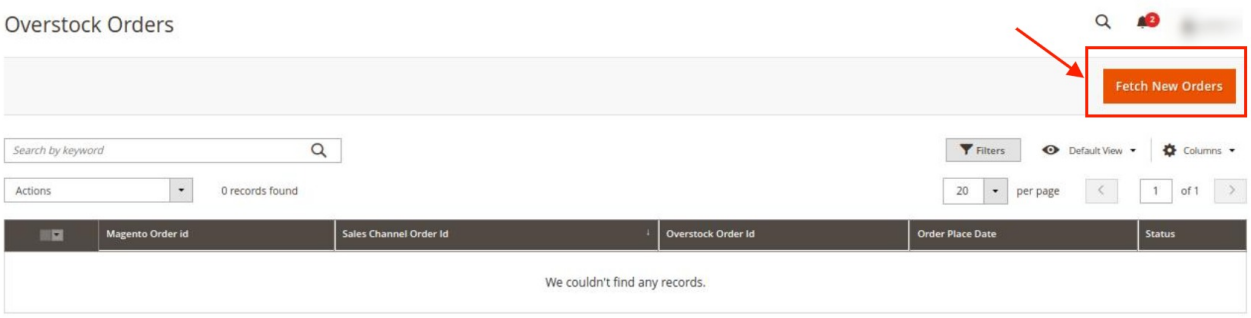
5. View Overstock Orders

The user can fetch and view all the order details fetched from Overstock. Also, later on, can proceed further for shipment.

To view Overstock Orders

1. Go to the **Magento Admin** panel.
2. Click the **Overstock Integration** in the menu.

3. Then click on **Orders.**
   The Orders page appears as shown in the following figure:



4. Click the **Fetch New Orders** button. If the order is imported successfully, then a new record is found and displayed in the Order grid.

Note:

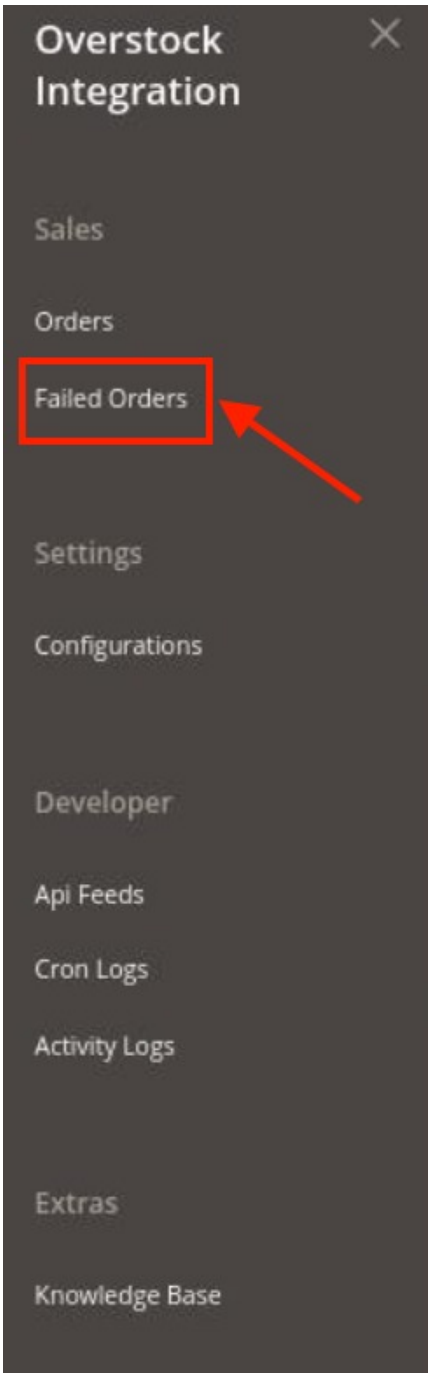
1. Orders are automatically imported through CRON in every 10 minutes.
2. Whenever the latest orders are imported from Overstock, a Notification appears in the notification area of the Admin panel for those orders and they are Auto-Acknowledged as soon as they are imported into the Magento admin panel.
3. If no Order is imported, then check the Failed order log on the **Failed Overstock Orders Import Log**
4. Order is auto-rejected on Overstock in the following conditions:
    - When Overstock Product SKU does not exist in Magento store.
    - When Product is Out of Stock in Magento store.
    - When a product is disabled in the Magento store.

6. View Overstock Failed Orders

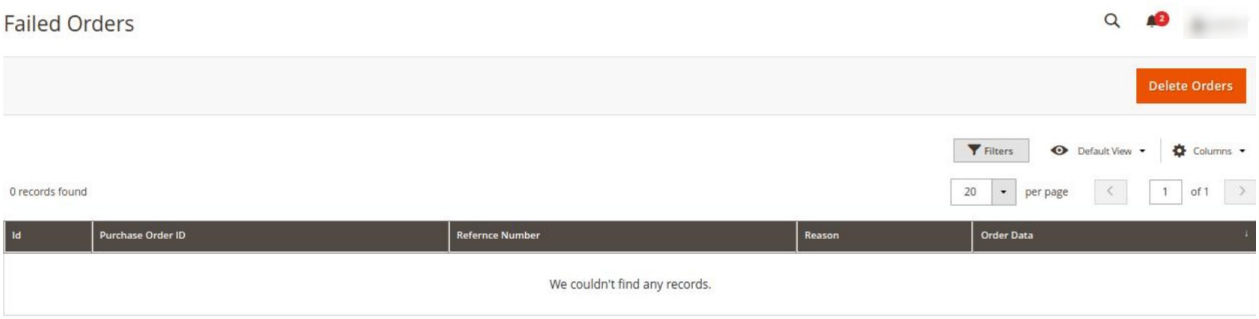
The users can view the list of failed Overstock orders on the **Failed Imported Orders** page.

To view, Overstock failed orders

1. Go to **Magento Admin Panel**.
2. Click on the **Overstock Integration** menu.



3. Click on **Failed Imported Orders**.
   The **Failed Imported Orders** page appears as shown in the following figure. If there are any failed orders they would be displayed in this window.



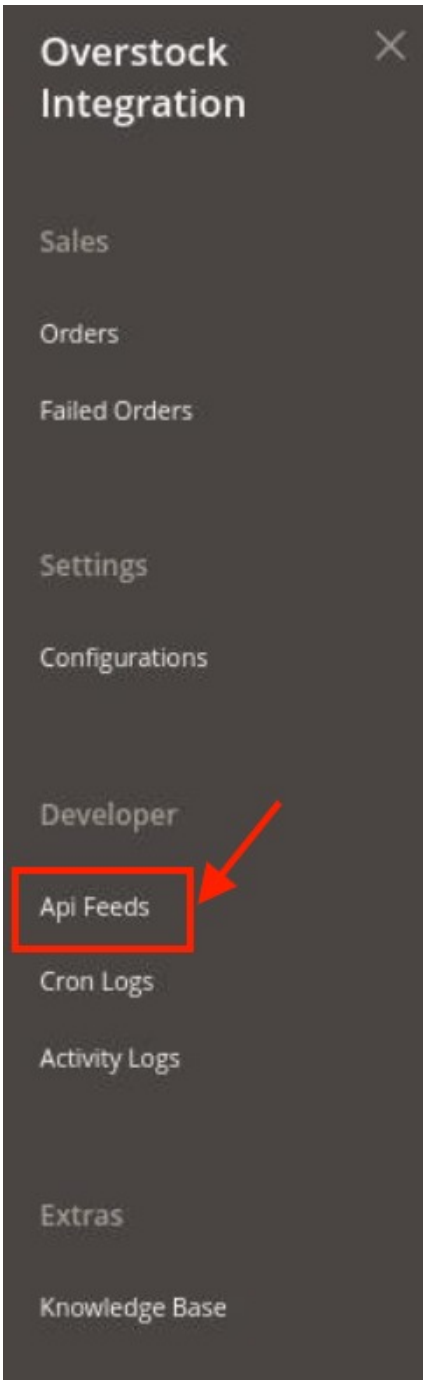
To delete Overstock failed orders

1. Go to the **Failed Imported Orders** page.
2. Select the check-boxes associated with the failed orders that you want to delete.
3. Click on the **Delete Orders** button.
   The selected orders are deleted and a success message appears.

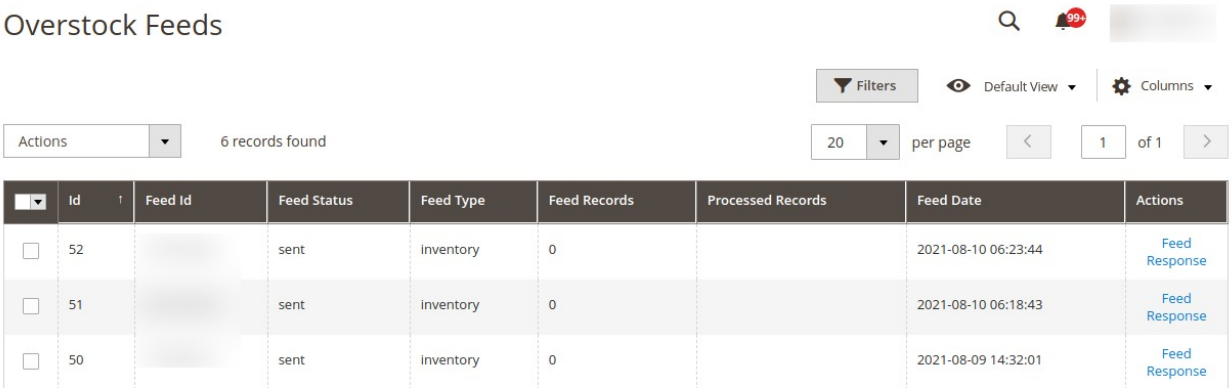
7. Manage API Feeds

To view and manage API Feeds

1. Go to **Magento Admin Panel**.
2. Click on the **Overstock Integration** menu.



3. Click on **Api Feeds**.
   The **Api Feeds** page appears as shown below:



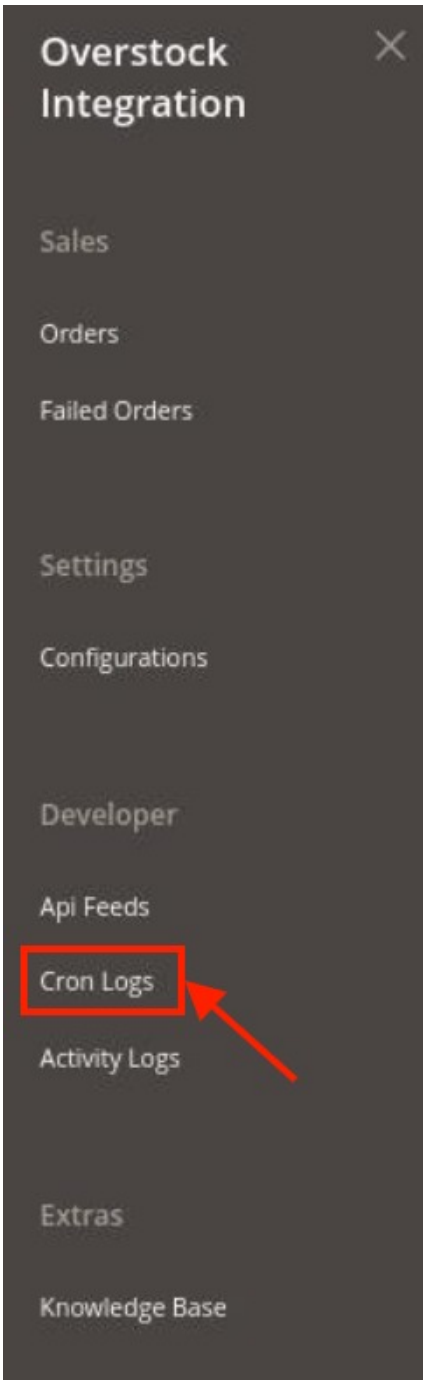
4. All the Overstock Feeds will be displayed in the grid.
5. To view the feed response, you can click on **Feed Response** in the **Actions** column.

8. Overstock Cron Details

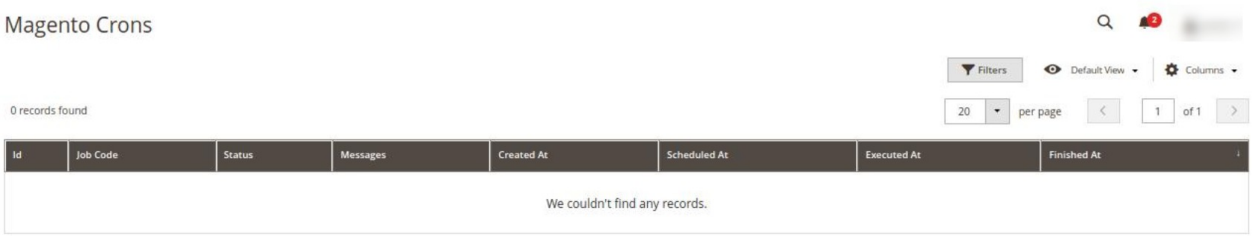
The **Cron Logs** page displays all the Cron details scheduled in Overstock.

To view the Overstock Cron details

1. Go to **Magento Admin** Panel.
2. Click on the **Overstock Integration** menu.



3. Click on **Cron Logs**.
   The **Cron Logs** page appears as shown in the following figure:

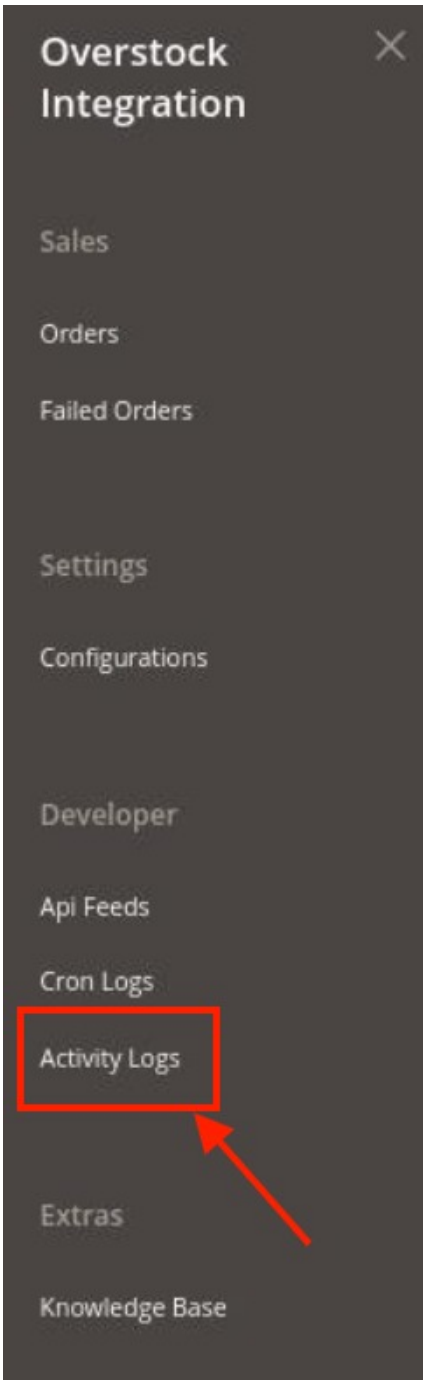


4. All the running crons along with their details will be displayed here.

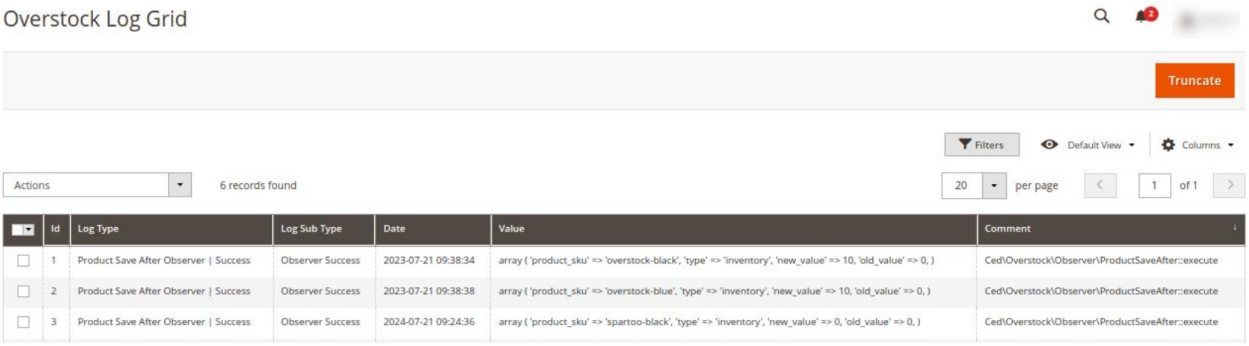
9. Activity Logs

To view the activity logs

1. Go to **Magento Admin** Panel.
2. Click on the **Overstock Integration** menu.



3. Click on the **Activity Logs**.
   The **Activity** page appears as shown below:

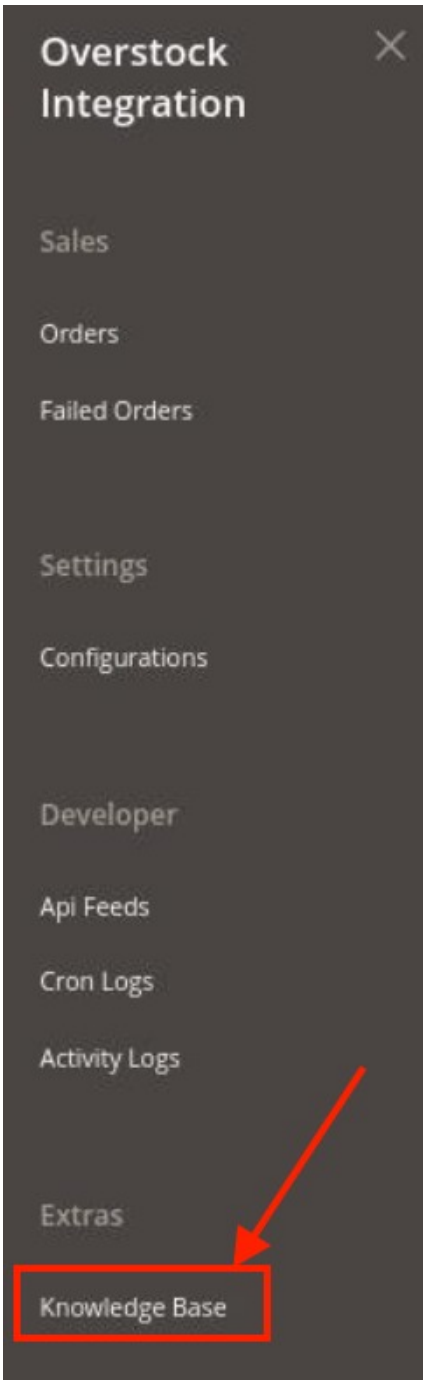


4. All the logs will be displayed in the Log grid.
5. If you want to delete an Activity Log then click on the **Truncate** button.
   The selected logs will be deleted.

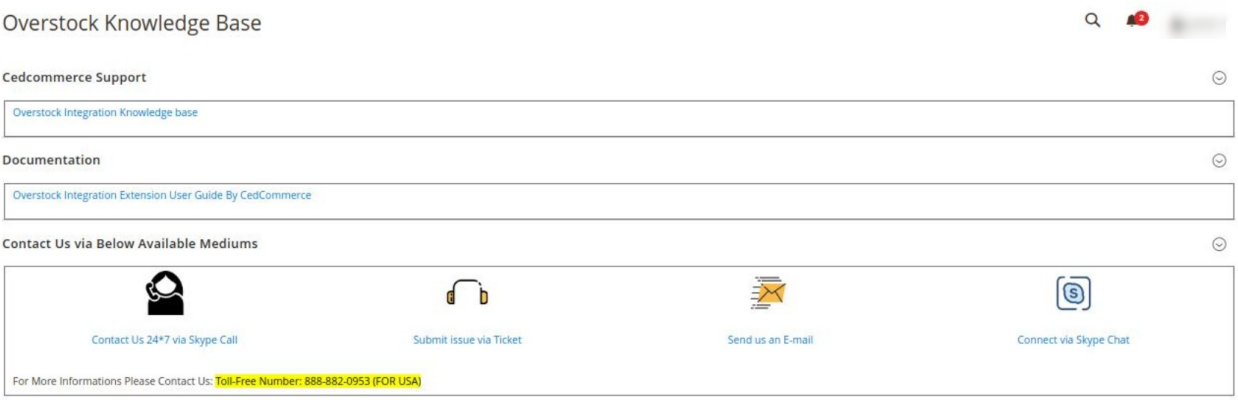
10. Knowledge Base

To view the knowledgebase

1. Go to **Magento Admin** Panel.
2. Click on the **Overstock Integration** menu.



3. Click on **Knowledge Base**.
   The page appears as shown below:



4. The Overstock User Documentation Link is mentioned in the **Documentation** section.
5. Also, you can connect with CedCommerce Via **Skype**, **Email**, **Ticket**.