

Zalora Integration for Magento 2 User Guide

by CedCommerce Products Documentation

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1. Overview

Zalora, founded in 2012 is the fastest growing ecommerce marketplace in the Asian region. It is present in Singapore, Indonesia, Malaysia & Brunei, the Philippines, Hong Kong, and Taiwan regions. Zalora is the favorite fashion destination of the people in this region. The top-selling products on Zalora are Tops, Dresses, Bags, Shoes, Outerwear. In the year 2013, Zalora launched its app and presently it has over 10 million downloads.

Zalora Integration for Magento 2 is a multichannel integration that provides an interface to connect your Magento store to the Zalora marketplace. The extension enables you to smoothly upload products on the Zalora and sell hassle-free. It also enables the merchants to synchronize the price, inventory, and other product details at regular intervals of time.

Key Features of Zalora Integration for Magento 2

- **Bulk Product Upload:** Enables the sellers to upload products in bulk on the Zalora marketplace in just a single click saving their time and efforts.
- **Product Category Mapping:** This extension follows many to one category mapping technique allowing sellers to map many categories of Magento store to a single category of Zalora marketplace.
- **Automatic Synchronisation:** There is the automatic synchronization of the product listing, order, inventory, price in real-time at regular intervals of time.
- **Cron Management:** With the help of the crons, the order status and inventory are updated automatically every 15 minutes.
- **Feed Management:** Whenever any order is created then this feature of the extension creates feeds for that particular order making it easier for the sellers to check the errors if any.
- **Automated Shipment:** The sellers can automate the shipment of the orders and their status through various processes of shipment.

2. How to Install Zalora Magento 2 Integration

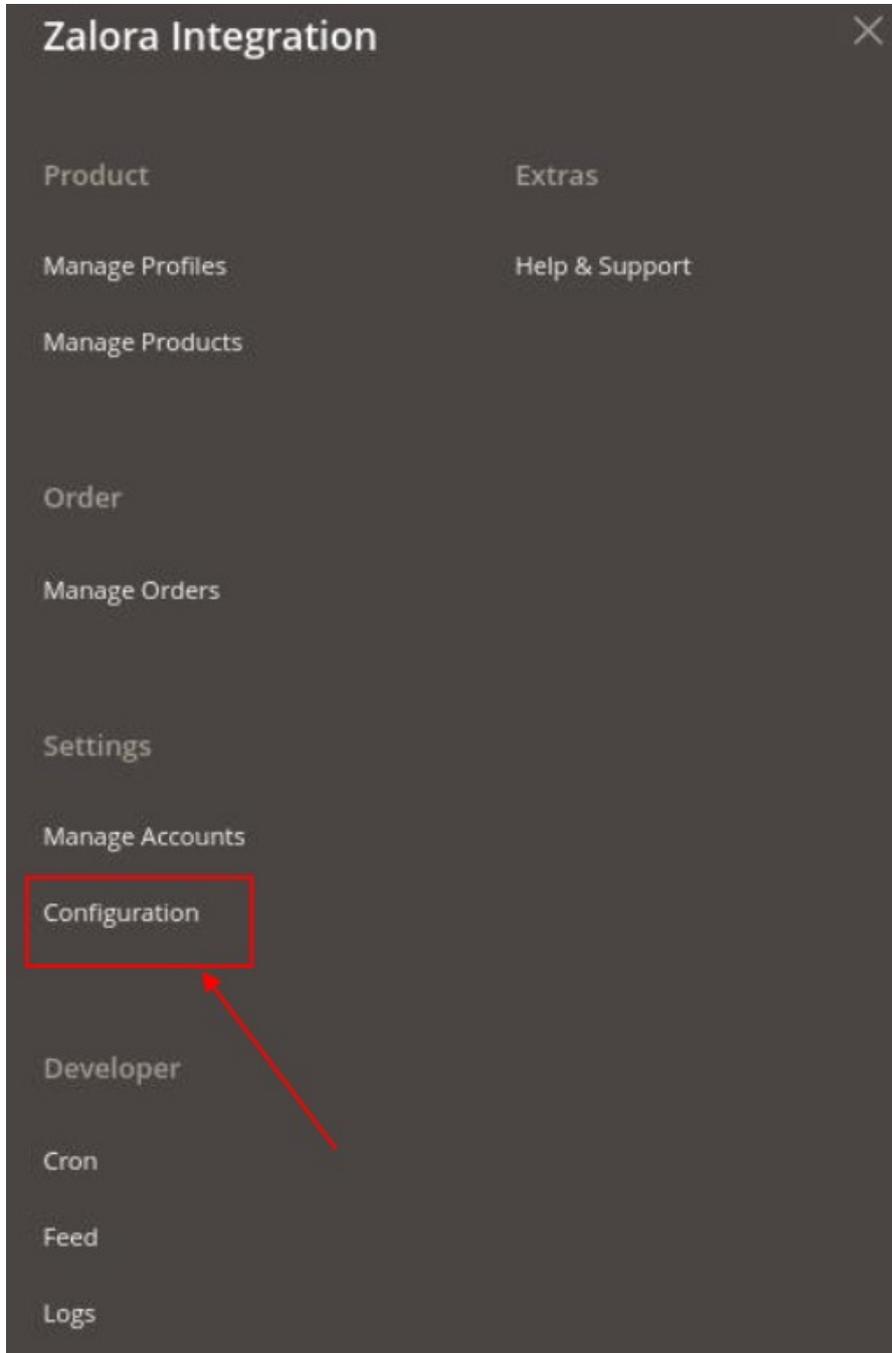
To install the extension

1. Log in to the **FTP**, and then go to Magento 2 root folder (generally present under the *public_html* folder).
2. Create a new folder named *code* under the *app* folder; under *code* folder, create a folder named *Ced*.
3. Now you have to extract two files:
 - Firstly, extract the *vendor/cedcommerce/seller-center-sdk-php* in the *vendor/cedcommerce/**
 - Secondly, extract the *Ced/Zalora, Ced/Integrator* in the *app/code/Ced/**
4. After extracting the above package, we move on to adding the SDK mapping.
 - Go to the main *composer.json* file
 - Perform the following 2 actions in *autoload-ps4* node:
 - a. "RocketLabs\\SellerCenterSdk\\Core\\": "vendor/cedcommerce/seller-center-sdk-php/src/RocketLabs/SellerCenterSdk/Core/",
 - b. "RocketLabs\\SellerCenterSdk\\Endpoint\\": "vendor/cedcommerce/seller-center-sdk-php/src/RocketLabs/SellerCenterSdk/Endpoint/"
5. Now run the following upgrade command in *cmd*
 - *composer dump*
 - *bin/magento setup:upgrade*
 - *bin/magento setup:di:compile*
 - *bin/magento setup:static-content:deploy -f*
 - *bin/magento indexer:reindex*
 - *bin/magento c:f*

3. Configuration Settings

To Set up the Configuration Settings,

1. Go to the **Magento 2 admin panel**.
2. On the left navigation bar, click on the **Zalora Integration** menu.
The appears as shown below:



3. Click on **Configuration**.
The **Zalora Configuration page** appears as shown below:



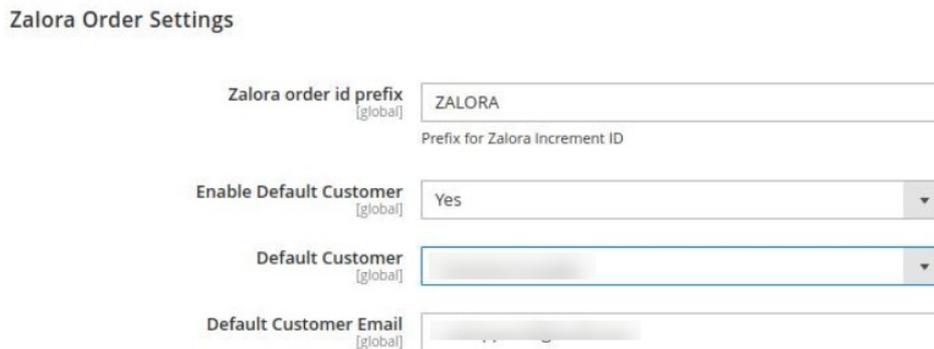
4. In the right panel, click the **Zalora Settings** tab.
The **Zalora Settings** tab is expanded and the relevant fields appear as shown in the following figure:



5. In the **Zalora Settings**, do the following steps:
 - In the **Enabled**, select **Yes** to enable the settings.
6. Now scroll down and click on **Zalora Order Settings**, the section is expanded as:



7. Under **Zalora Order Settings**, do the following steps:
 - In the **Zalora Order Id Prefix**, enter the unique prefix id for your Zalora orders.
 - In the **Enable Default Customer** field, select the **Yes** option to enable the default customer and then select the required customer name.



- In **Default Customer Email**, enter the email id of the customer.
8. Now click on the section **Zalora Cron Settings**, the section is expanded as:

Zalora Cron Settings



The screenshot shows two dropdown menus. The first is labeled 'Order Cron [global]' with the value 'Disable' selected and the text 'Order Fetch Cron' below it. The second is labeled 'Inventory Cron [global]' with the value 'Enable' selected and the text 'Inventory Sync Cron' below it.

9. Under this **Zalora Cron Settings**, do the following steps
- In the **Order Cron** list, select the **Enable** option to enable the fetch order cron.
 - In the **Inventory Cron** list, select the **Enable** option to enable the inventory sync cron.
10. Scroll down and click on the next section **Zalora Developer Settings**, the section is expanded as:

Zalora Developer Settings



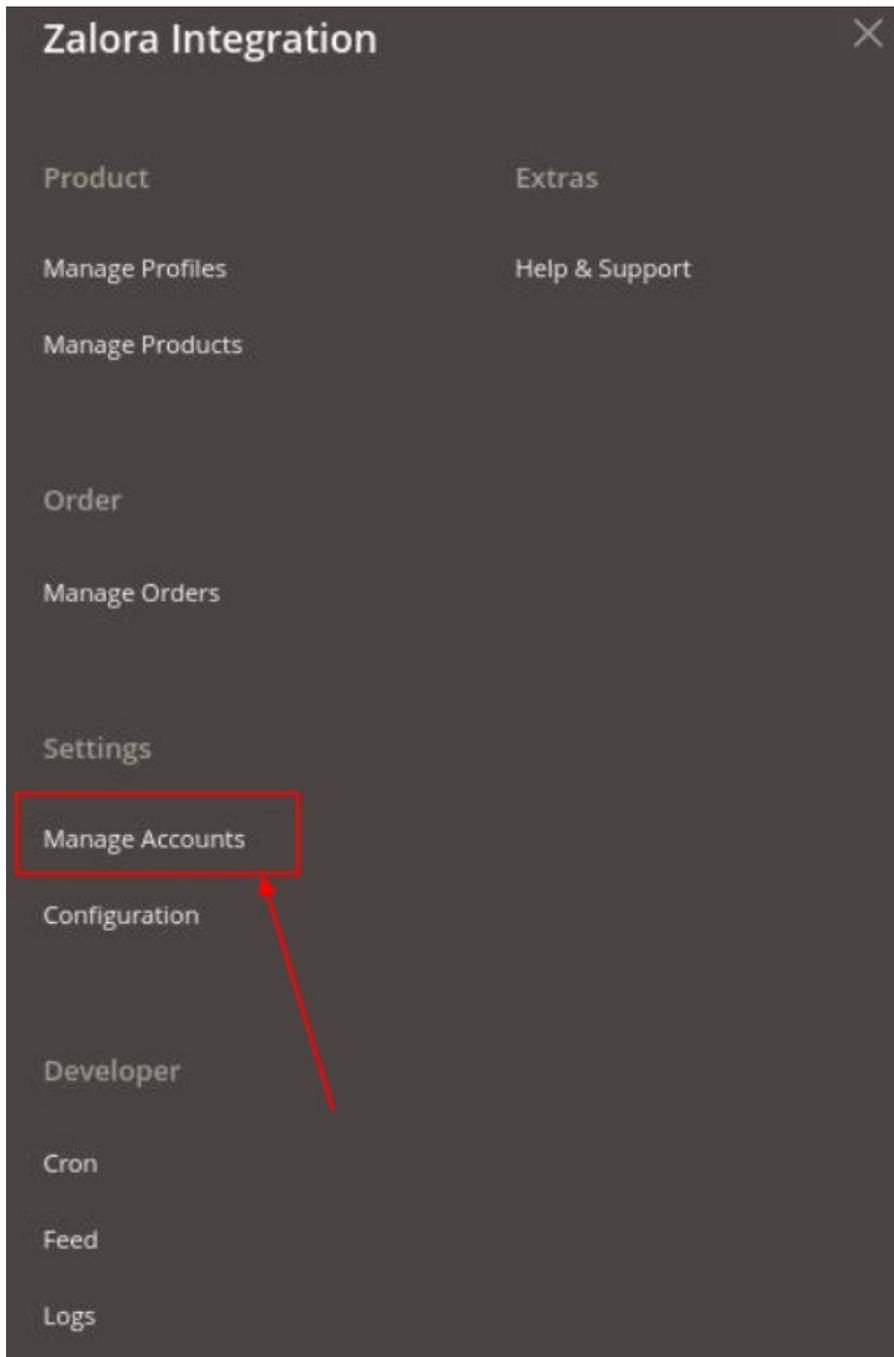
The screenshot shows two dropdown menus. The first is labeled 'Debug [global]' with the value 'Enable' selected. The second is labeled 'Logging Level [global]' with the value 'Info' selected.

11. Under **Zalora Developer Settings**, do the following steps:
- In **Debug**, select **Enable** for the logs to be created.
 - In case you want the errors to get Logged Choose the desired option from the **Logging Level**.
12. Click the **Save Config** button to save the entered values and information.
The configuration will be saved.

4. Manage Accounts

To Manage Account,

1. Go to the **Magento 2 admin panel**.
2. On the left navigation bar, click on the **Zalora Integration** menu.
The appears as shown below:



3. Click on **Manage Accounts**.

The **Manage Accounts** page appear as shown in the following figure:

Manage Account

Add Account

1 records found
20 per page
1 of 1

<input type="checkbox"/>	Region	ID	Account Code	Account Status	Magento Store	Actions (Edit/Fetch)
<input type="checkbox"/>	MYS	3		Enabled	Default Store View	

4. To add a new account, click on the **Add Account** button on the top right corner. You will be redirected to a new page:

Add New Account

ACCOUNT INFORMATION

Account Information

Account Information

Account Code *
For internal use. Must be unique with no spaces

User Id *

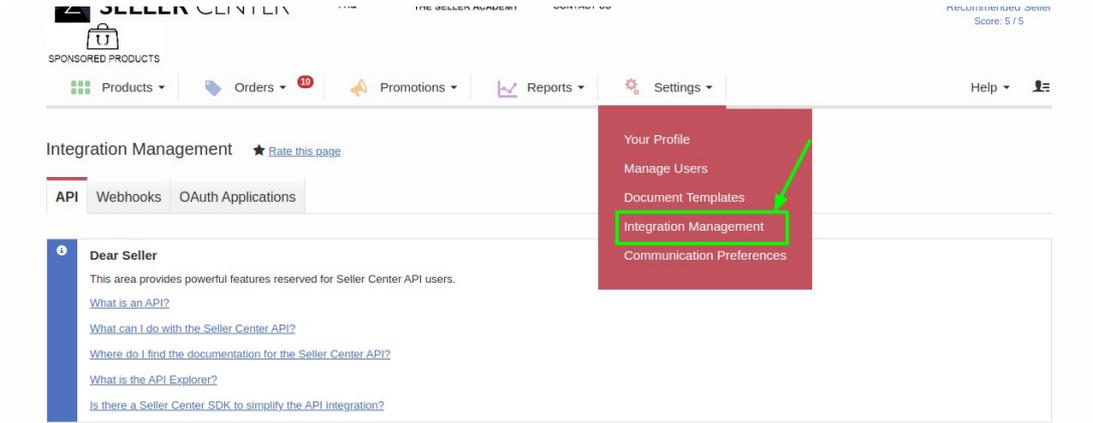
API Key *

Region *

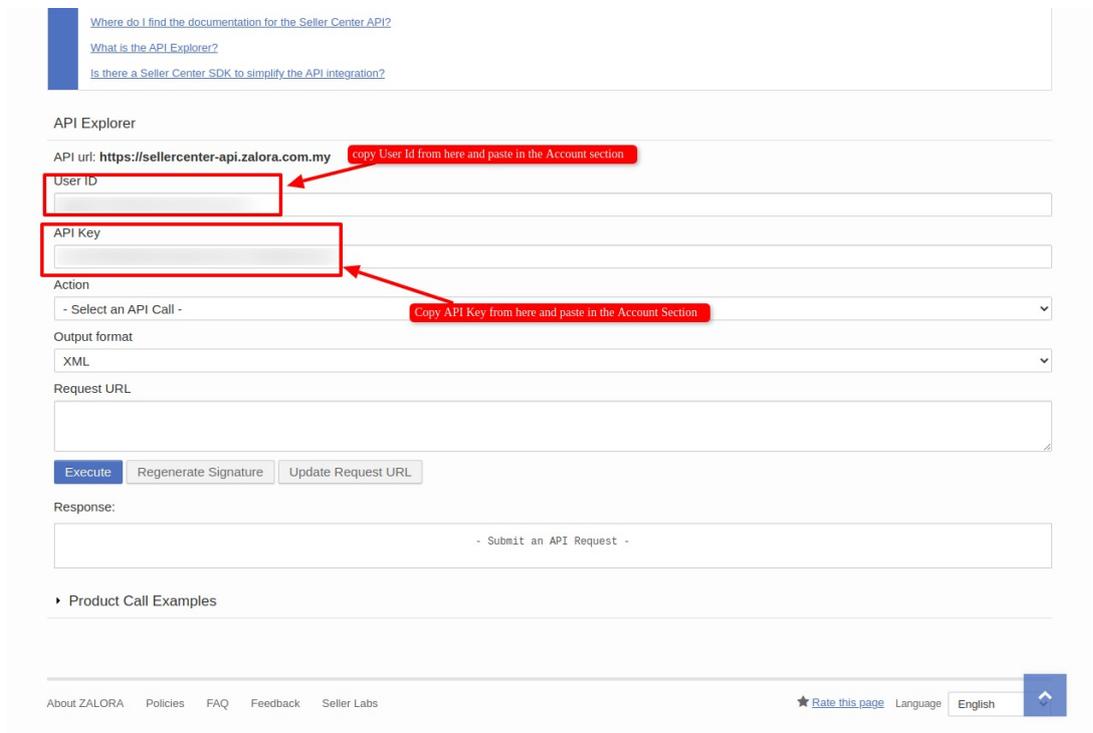
Account Status *

Account Store *

5. Under **Account Information**, do the following steps:
- In **Account Code**, enter the unique code for your account.
 - For **User Id** and **API Key**, follow the below steps-
 - Go to your **Zalora Seller panel** and under **Settings** click on **Integration Management**.



- You will be redirected to the following page:



- Now **Copy the User Id, and API Key** from here and **paste** them into the Magento Admin Panel.
 - In **Region**, select your Account region.
 - In **Account Status**, select **Enable** for enabling the status of your account.
 - In **Account Store**, select the store view.
6. Click on the **Save** button.
New Account will be created and shown on the Manage Account grid.

To Edit Existing Account,

1. On the **Manage Account** page, under the **Actions** column, click on the **Edit** button.

Manage Account 🔍 🔔 2

[Add Account](#)

Filters | Default View | Columns

Actions | 1 records found | 20 per page | 1 of 1

<input type="checkbox"/>	Region	ID	Account Code	Account Status	Magento Store	Actions (Edit/Fetch)
<input type="checkbox"/>	MYS	3		Enabled	Default Store View	

2. After clicking on Edit you will be redirected to the page:

🔍 🔔 2

← Back | Reset | [Save](#)

ACCOUNT INFORMATION

Account Information

Account Information

Account Code *
For internal use. Must be unique with no spaces

User Id *

API Key *

Region *

Account Status *

Account Store *

3. You can edit the required information and then click on the **Save** button.
The details will be saved.

To Perform Actions in Bulk-

1. In the **Manage Accounts** page, select the desired accounts you want to perform the Actions.
2. Then click on **Actions** on the left side of the page:

Manage Account

2 Add Account

Filters | Default View | Columns

1 records found

20 per page | 1 of 1

ID	Account Code	Account Status	Magento Store	Actions (Edit/Fetch)
3		Enabled	Default Store View	<div style="border: 1px solid red; padding: 2px;"> Actions Delete </div>

3. Click on **Delete**.
4. The selected accounts will be deleted in bulk.

5. Manage Profiles

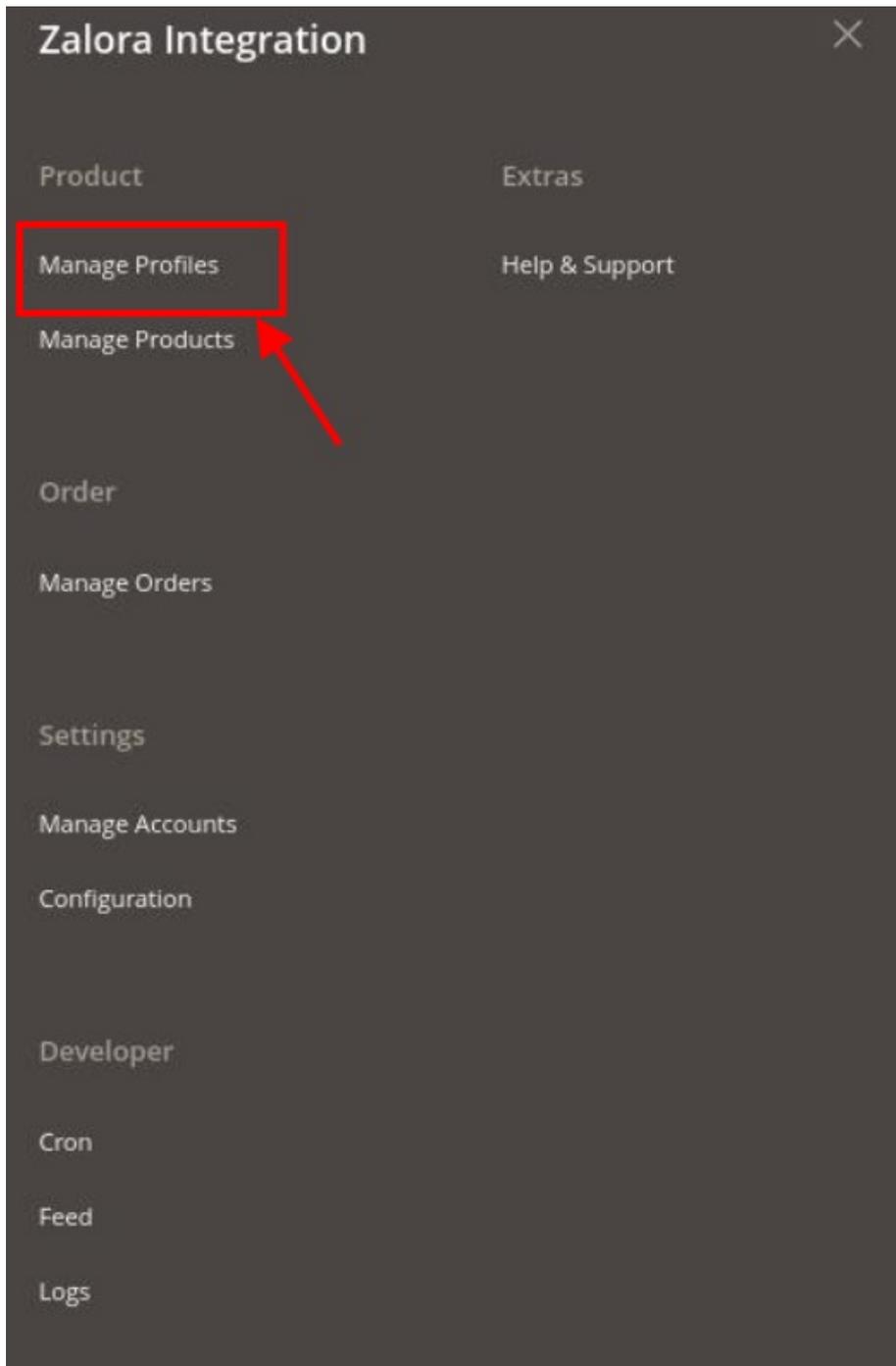
Admin can do the following tasks:

- Add a new profile
- Edit the existing profile
- Upload profile products to Zalora
- Deleting profiles
- Bulk Action on the Selected Profiles

5.1. Add a New Profile

To Add New Profile,

1. Go to the **Magento 2 admin panel**.
2. On the left navigation bar, click on the **Zalora Integration** menu.
The appears as shown below:



3. Click on **Manage Profiles**.

The **Manage Profile** page appears as shown in the following figure:

Manage Profile



1 records found

Id	Name	Category	Status	Actions
20		12184	Enabled	  

4. Click on the **Add New Profile**

The **Select Account** page appears as shown in the following figure:

Select Account



1 records found

Id	Account Code	Actions
3		

5. Select the account for which you want to add a new profile. Click on Edit and you will be redirected to the Add New Profile Page.

Edit Profile

Search

← Back Save Save and Continue Edit

Information

Profile Status * Yes

Profile Name *

Account *

• Select the same **Account** which you have select at the time of **Profile Add**.

Mappings

Root Category *

Please map all Zalora attributes with Magento attributes.

Zalora Attribute	Magento Catalog Attribute	Default Value	Action
<input type="button" value="Add Attribute"/>			

Products

Search [Reset Filter](#)

Actions 0 records found 20 per page 1 of 1

	Product Id	Product Name	Type	Category	Status	Attrib. Set Name	SKU	Price	QTY
Yes	From To	<input type="text"/>	From To USD	From To					

6. Under **Information**, do the following steps:
 - a. In **Profile Status**, select **Yes** to enable the status of the profile.
 - b. In **Profile Name**, enter the name for the profile.
 - c. In **Account**, select the account for the profile.
7. Scroll down to **Mappings** Sections.
8. Now map the Zalora attributes with the Magento attributes. You may also add attributes by clicking on the **Add Attribute** button.

Mappings

Root Category *

Please map all Zalora attributes with Magento attributes.

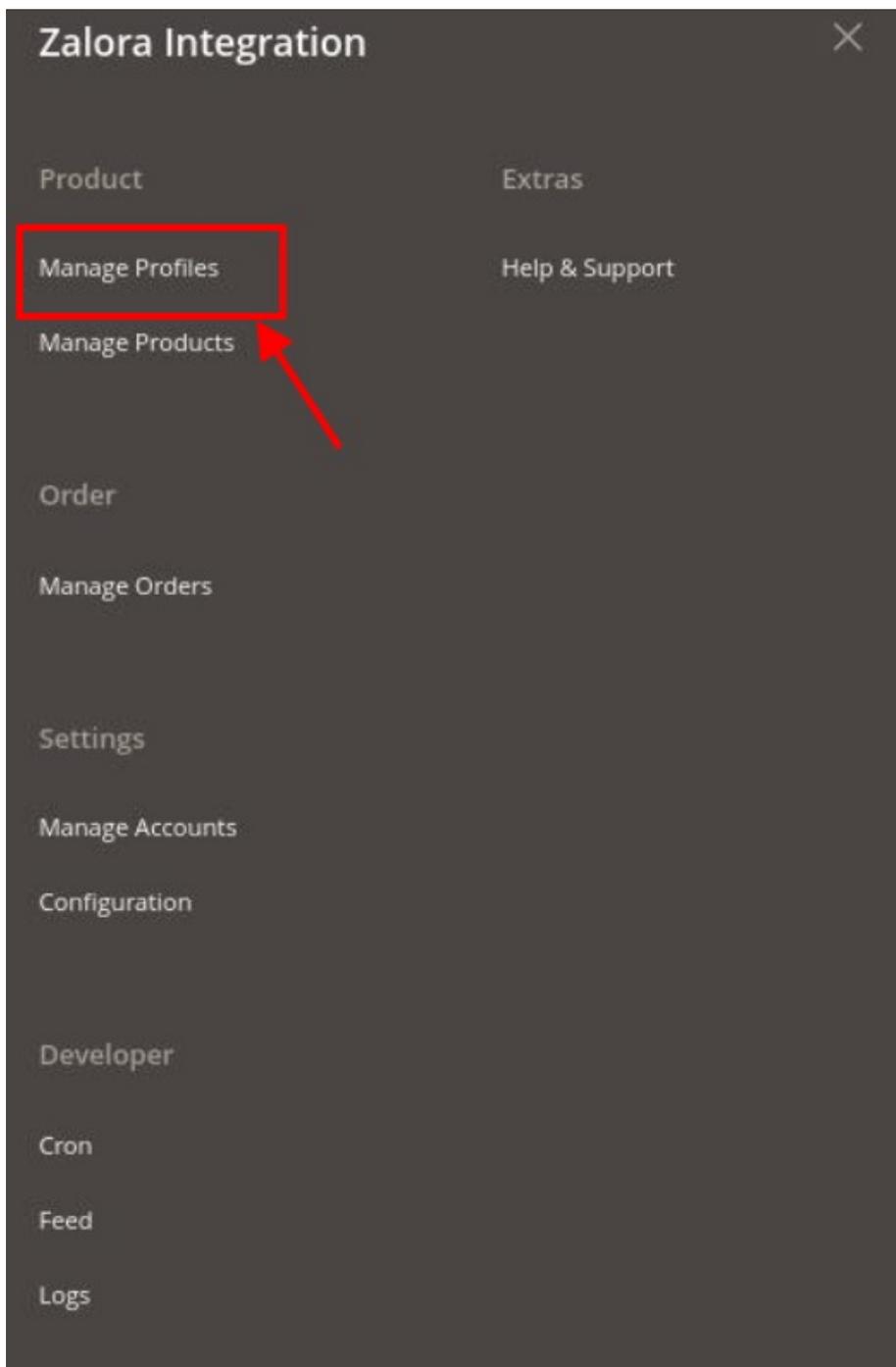
Zalora Attribute	Magento Catalog Attribute	Default Value	Action
<input type="text"/>	--please select--	<input type="text"/>	Delete
<input type="text"/>	--please select--	<input type="text"/>	Delete
<input type="text"/>	--please select--	<input type="text"/>	Delete
<input type="text"/>	--please select--	<input type="text"/>	Delete

9. Scroll down to **Products** section and make the required changes here.
10. Click **Save** on the top right side of the page.
The profile will be saved.

5.2. Edit Existing Profile

To edit the existing profile

1. Go to the **Magento 2 admin panel**.
2. On the left navigation bar, click on the **Zalora Integration** menu.
The appears as shown below:



3. Click on **Manage Profiles**.

The **Manage Profile** page appears as shown in the following figure:

Manage Profile

Search icon, Notification badge (2), Add New Profile button

Filters, Default View, Columns

Actions, 1 records found, 20 per page, 1 of 1

<input type="checkbox"/>	Id	Name	Category	Status	Actions
<input type="checkbox"/>	20		12184	Enabled	  

4. Scroll down to the required profile row.

5. In the **Action** column of the respective row, click the **Edit** button as highlighted in the above image.

The profile editing page appears as shown in the following figure:

Edit Profile



Information

Profile Status * Yes

Profile Name *

Account *

- Select the same **Account** which you have select at the time of **Profile Add**.

Mappings

Root Category *

Category Level 1 *

Category Level 2 *

Category Level 3 *

Please map all Zalora attributes with Magento attributes.

Zalora Attribute	Magento Catalog Attribute	Default Value	Action
<input type="text" value="Size"/>	<input type="text" value="Size"/>	<input type="text"/>	<input type="text"/>
<input type="text" value="Gender"/>	<input type="text" value="Default Value"/>	<input type="text"/>	<input type="text"/>
<input type="text" value="SkuSupplierConfig"/>	<input type="text" value="SKU"/>	<input type="text"/>	<input type="text"/>
<input type="text" value="Name"/>	<input type="text" value="Product Name"/>	<input type="text"/>	<input type="text"/>
<input type="text" value="Brand"/>	<input type="text" value="Default Value"/>	<input type="text" value="Adidas"/>	<input type="text"/>
<input type="text" value="Primary Category"/>	<input type="text" value="Default Value"/>	<input type="text" value="Cologne Gift Sets"/>	<input type="text"/>
<input type="text" value="Price"/>	<input type="text" value="Price"/>	<input type="text"/>	<input type="text"/>

Products

Search [Reset Filter](#)

Actions 20 per page 1 of 1

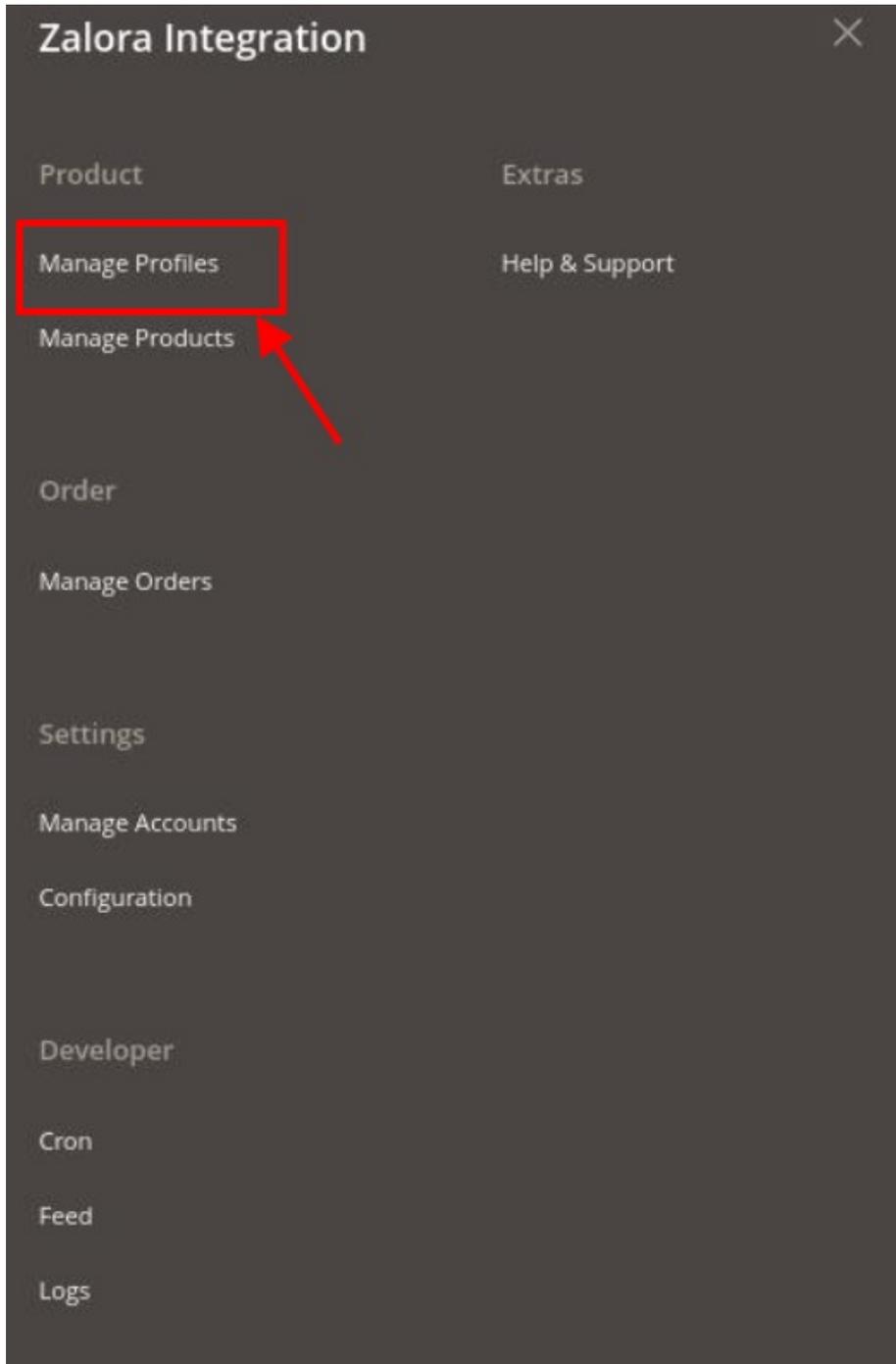
<input type="checkbox"/>	Product Id	Product Name	Type	Category	Status	Attrib. Set Name	SKU	Price	QTY
<input type="checkbox"/>	<input type="text" value="From"/> <input type="text" value="To"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text" value="USD"/>	<input type="text" value="From"/> <input type="text" value="To"/>
<input checked="" type="checkbox"/>	1	Joust Duffle Bag	Simple Product	Gear, Bags	Enabled	Bag	<input type="text"/>	\$34.00	50
<input checked="" type="checkbox"/>	2	Strive Shoulder Pack	Simple Product	Gear, Collections, Bags	Enabled	Bag	<input type="text"/>	\$32.00	100

- Click the required section, and then make the changes as per requirement in the respective section.
- Click the **Save** button.
The edited profile is saved and the success message appears on the **Manage Profile** page.

5.3. Upload Products to Profile

To Upload Products,

1. Go to the **Magento 2 admin panel**.
2. On the left navigation bar, click on the **Zalora Integration** menu.
The appears as shown below:



3. Click on **Manage Profiles**.
The **Manage Profile** page appears as shown in the following figure:

Manage Profile 🔍 🔔

[Add New Profile](#)

Filters | Default View | Columns

Actions | 1 records found | 20 per page | 1 of 1

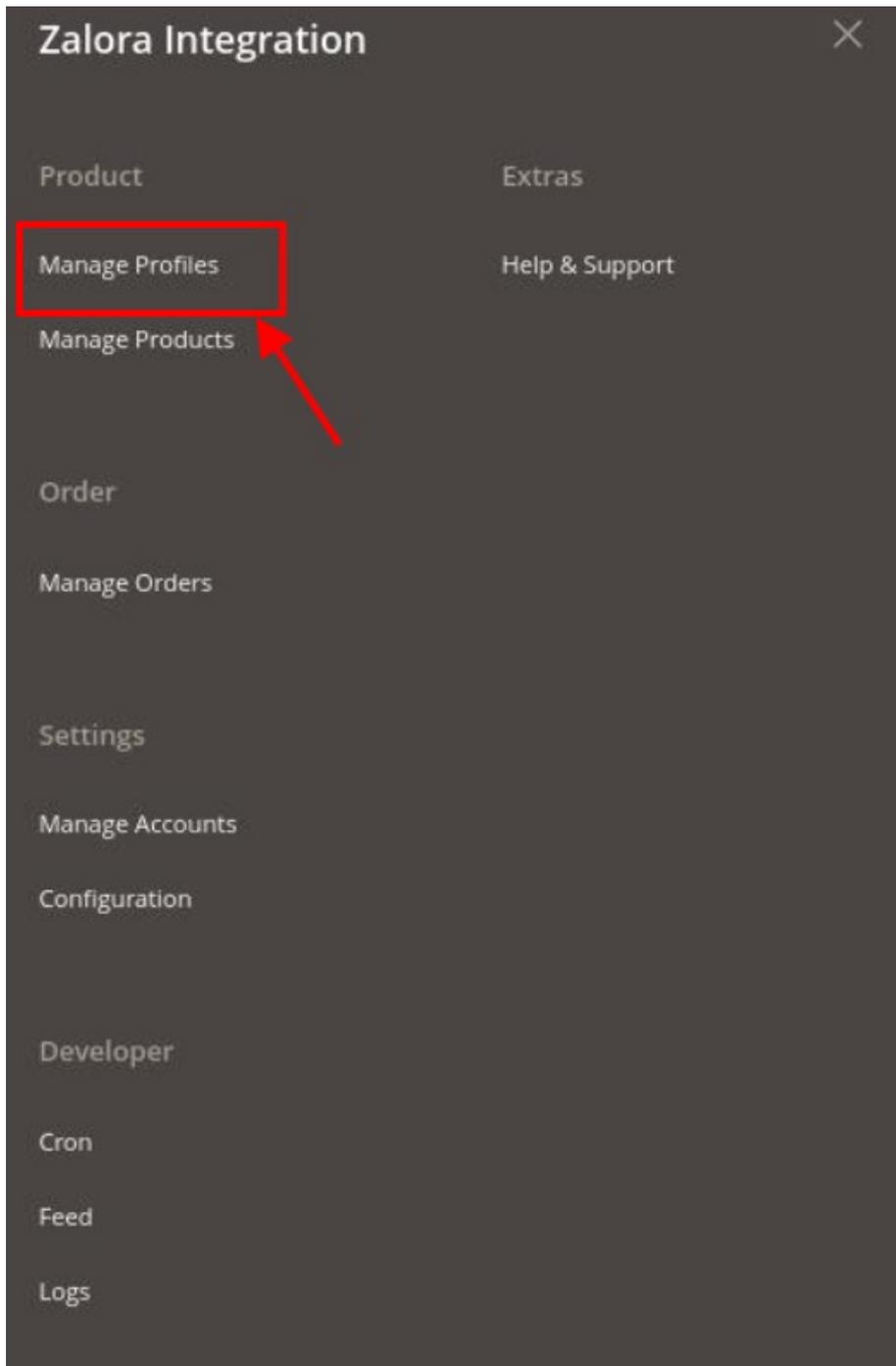
	Id	Name	Category	Status	Actions
<input type="checkbox"/>	20		12184	Enabled	  

4. Scroll down to the required profile row.
5. In the **Action** column of the respective row, click the **Upload** button as highlighted in the above image. You will be navigated to the **Zalora Product Listing** page from where you may take necessary actions.
6. Choose the product you wish to upload.

5.4. Delete a Profile

To Delete Profiles,

1. Go to the **Magento 2 admin panel**.
2. On the left navigation bar, click on the **Zalora Integration** menu.
The appears as shown below:



3. Click on **Manage Profiles**.

The **Manage Profile** page appears as shown in the following figure:

Manage Profile 🔍 3

[Add New Profile](#)

Filters | Default View | Columns

Actions | 1 records found | 20 per page | 1 of 1

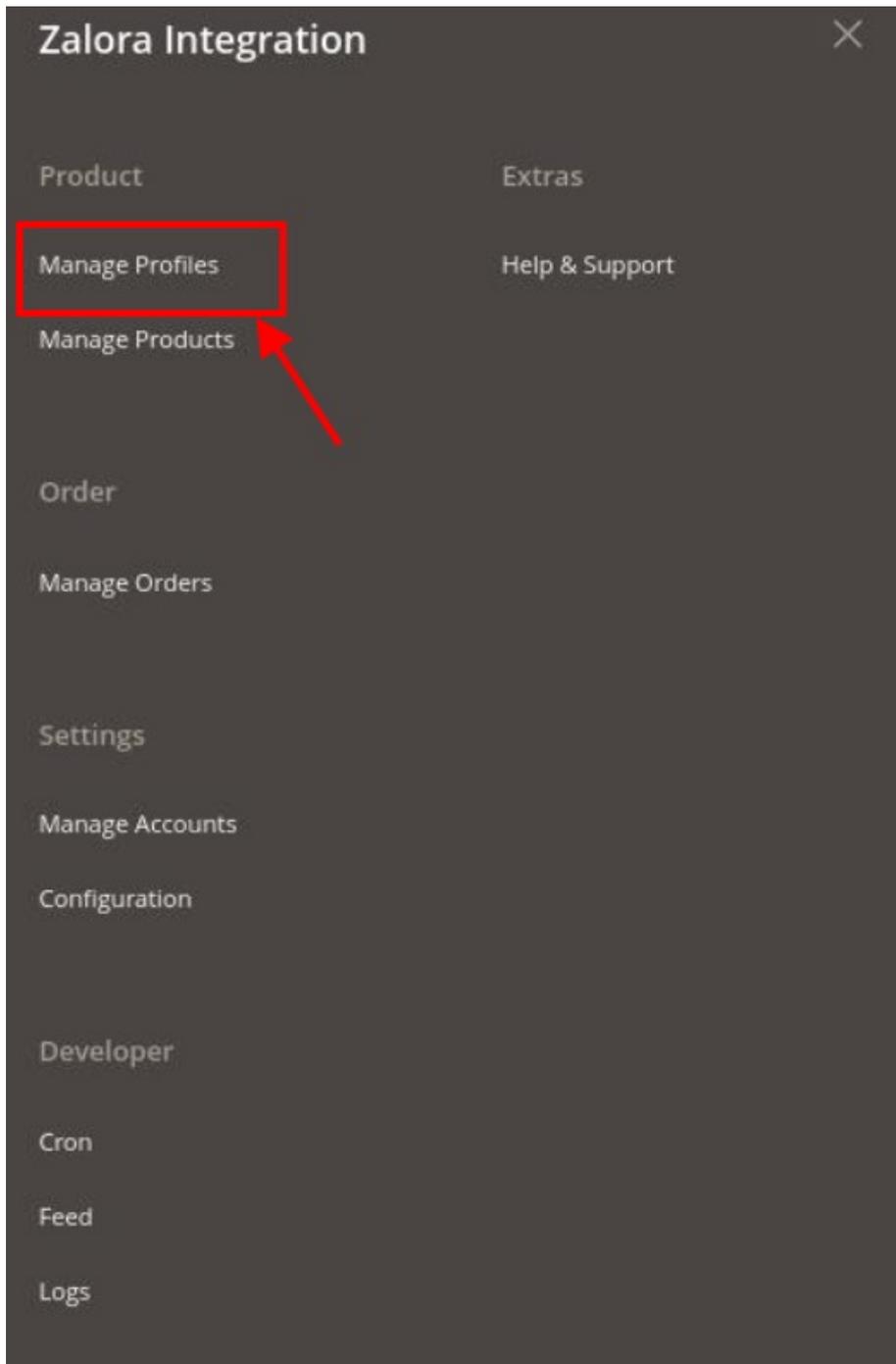
<input type="checkbox"/>	Id	Name	Category	Status	Actions
<input type="checkbox"/>	20		12184	Enabled	 

4. On this page, all the available profiles are listed.
5. *To delete a profile*, click the **Delete** sign as highlighted in the above image.
6. A box will appear asking you to confirm your action of deleting a profile.
7. Click **OK**.
The profile will be deleted.

5.5. Submit Bulk Actions on Profiles

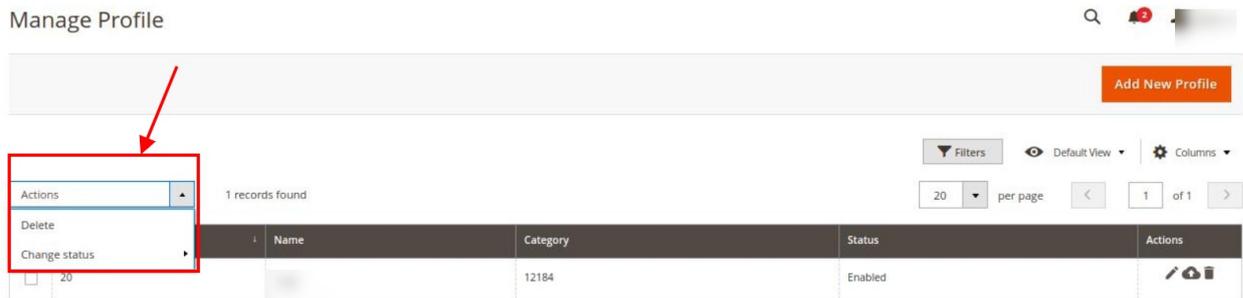
To perform actions in bulk,

1. Go to the **Magento 2 admin panel**.
2. On the left navigation bar, click on the **Zalora Integration** menu.
The appears as shown below:

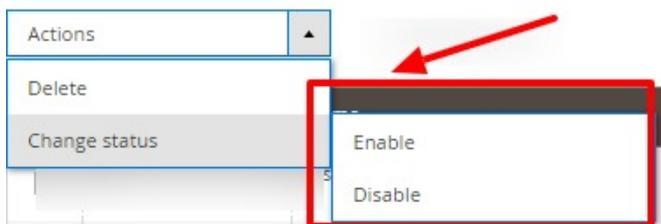


3. Click on **Manage Profiles**.

The **Manage Profile** page appears as shown in the following figure:



4. Click the **Arrow** button next to the **Actions** field.
The **Actions** list appears as shown in the above image.
5. Select the profiles you want to delete, click the **Delete** option.
A confirmation dialog box appears.
6. Click the **OK** button.
The selected profiles are deleted.
7. Select the profiles for which you want to change the status, click on **Change Status** under the **Actions** field. You can **Enable** or **Disable** the status of the profiles.

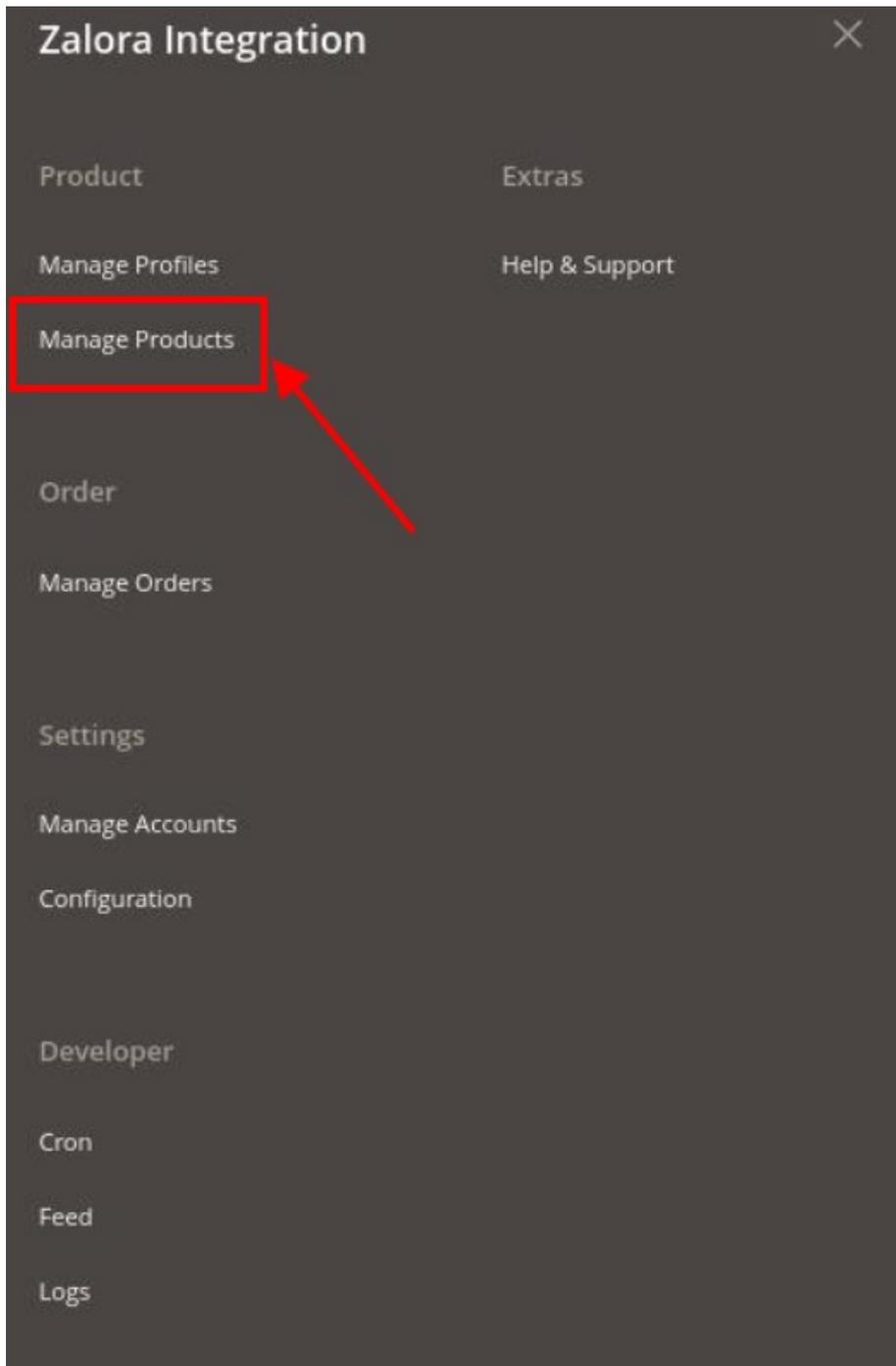


8. Selected profiles get enabled or disabled and a message appears as on top of the page. Also, under the **Status** column, the status gets changed.

6. Manage Zalora Products

To View Products details,

1. Go to the **Magento 2 admin panel**.
2. On the left navigation bar, click on the **Zalora Integration** menu.
The appears as shown below:



3. Click on **Manage Products**.

The **Zalora Products Listing** page appears as shown in the following figure:

Zalora Product Listing

Account View: Primary Account

Filters Default View Columns

Actions 2 records found 20 per page 1 of 1

ID	Thumbnail	Name	Type	SKU	Price	Quantity	Visibility	Zalora Size	Status	Action
1		Joust Duffle Bag	Simple Product		\$34.00	50.0000	Catalog, Search		Enabled	
2		Strive Shoulder Pack	Simple Product		\$32.00	100.0000	Catalog, Search		Enabled	

4. Scroll down to the required product row to edit the product or view the existing Zalora product details.
5. In the **Action** column of the respective row, click the **Edit** icon.
The product editing page appears.
6. Enter the required information or edit the values in the required fields, and then click the **Save** button.
The changes are saved and the success message appears on the **Zalora Product Listing** page.

To Perform Bulk Actions,

1. In the **Actions** list, click the arrow button.
A list appears as shown in the figure:

Zalora Product Listing

Account View: Primary Account

Filters Default View Columns

Actions 2 records found 20 per page 1 of 1

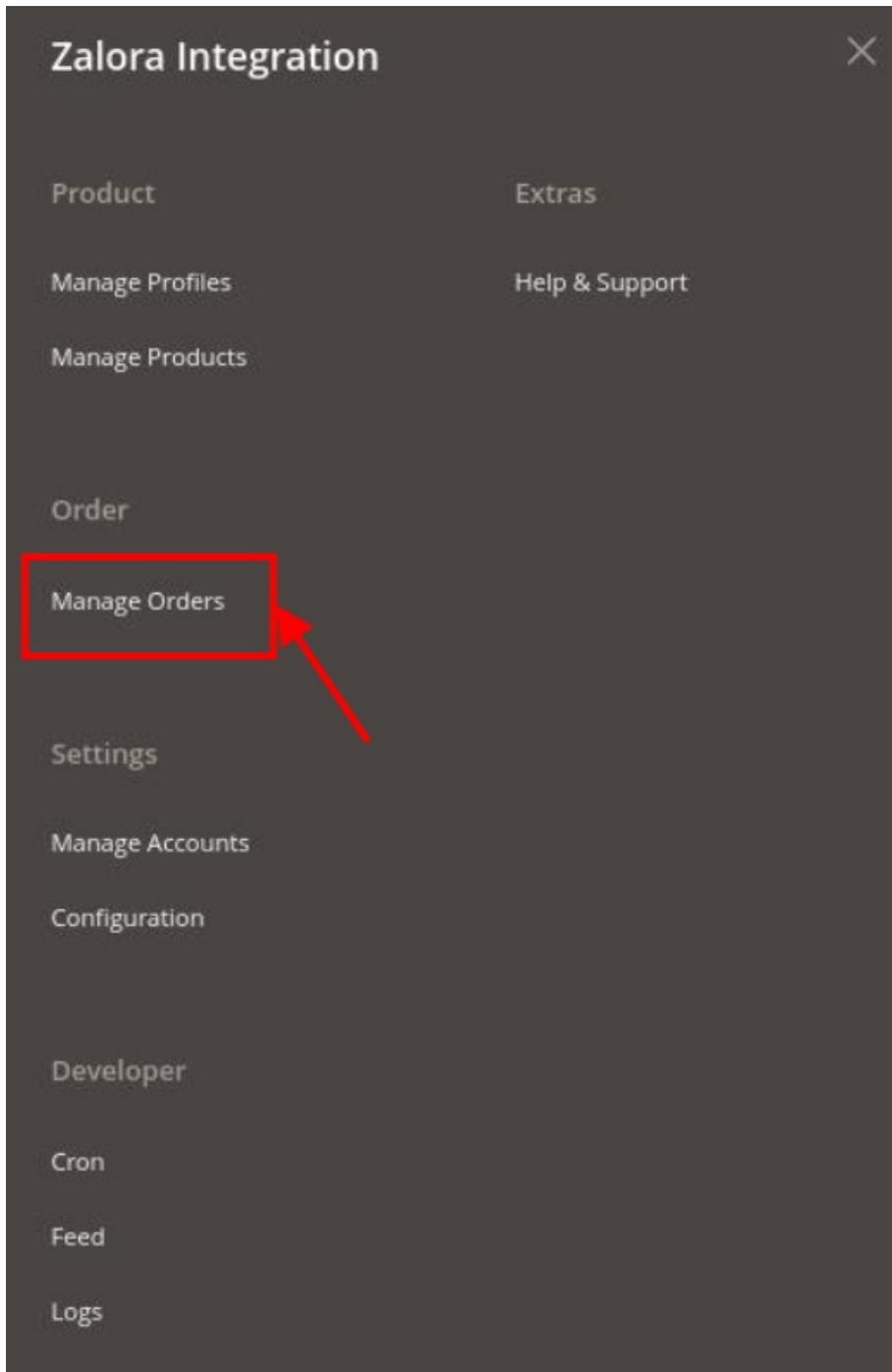
Name	Type	SKU	Price	Quantity	Visibility	Zalora Size	Status	Action
Joust Duffle Bag	Simple Product		\$34.00	50.0000	Catalog, Search		Enabled	
Strive Shoulder Pack	Simple Product		\$32.00	100.0000	Catalog, Search		Enabled	

2. Under **Actions**, you can perform the following tasks in bulk:
 - o To upload products in bulk click on **Upload Product(s)**.
 - o To upload the images of the products, click on **Upload Images(s)**.
 - o To synchronise the inventory click on **Sync Inventory Quantity**.
 - o To relist the products, click on **Revise Product(s)**.
 - o To end the listing of products, click on **End Product(s)**.

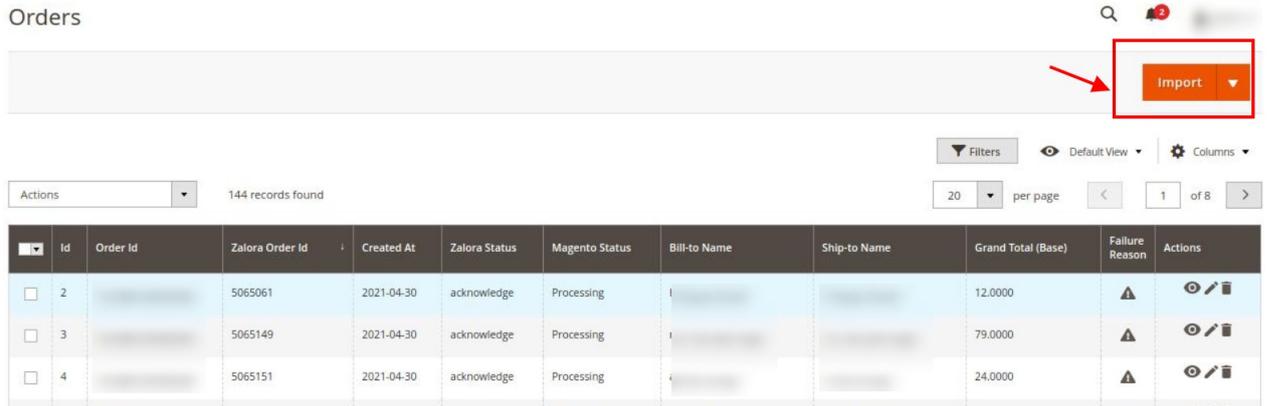
7. Manage Orders

To manage orders,

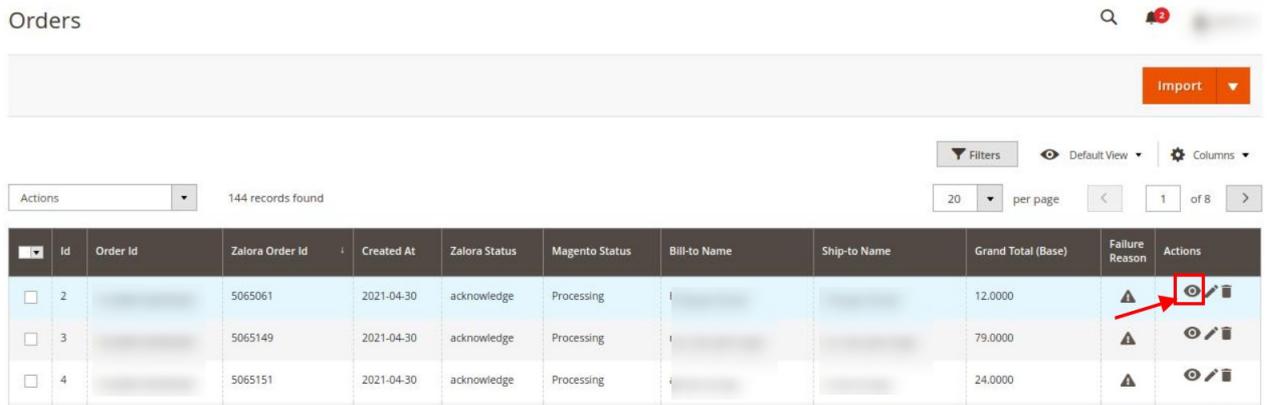
1. Go to the **Magento 2 admin panel**.
2. On the left navigation bar, click on the **Zalora Integration** menu.
The appears as shown below:



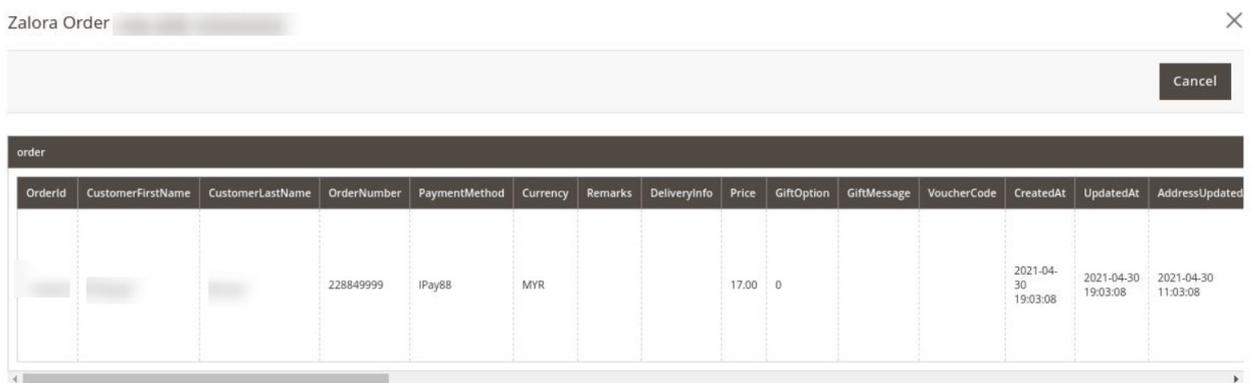
3. Click on **Manage Orders**.
The **Manage Zalora Orders** page appears as shown in the following figure:



4. Click the **Import Orders** button.
If the order is imported successfully then, a new record is found in the Orders Grid table.
5. To view the details of the order, click on the View icon under Actions.



6. The orders detail page will appear as shown below:



7. To edit any order detail, click on the Edit icon under the Actions column.

Orders 🔍 2

Import

Filters | Default View | Columns

Actions | 144 records found | 20 per page | 1 of 8

Id	Order Id	Zalora Order Id	Created At	Zalora Status	Magento Status	Bill-to Name	Ship-to Name	Grand Total (Base)	Failure Reason	Actions
2		5065061	2021-04-30	acknowledge	Processing			12.0000	⚠️	🔍 ✎️ 🗑️
3		5065149	2021-04-30	acknowledge	Processing			79.0000	⚠️	🔍 ✎️ 🗑️
4		5065151	2021-04-30	acknowledge	Processing			24.0000	⚠️	🔍 ✎️ 🗑️

- 8. You will be directed to the order details page where you can do the required edits in that particular order.
- 9. To delete an order, click on the Delete icon under the Actions column.

Orders 🔍 2

Import

Filters | Default View | Columns

Actions | 144 records found | 20 per page | 1 of 8

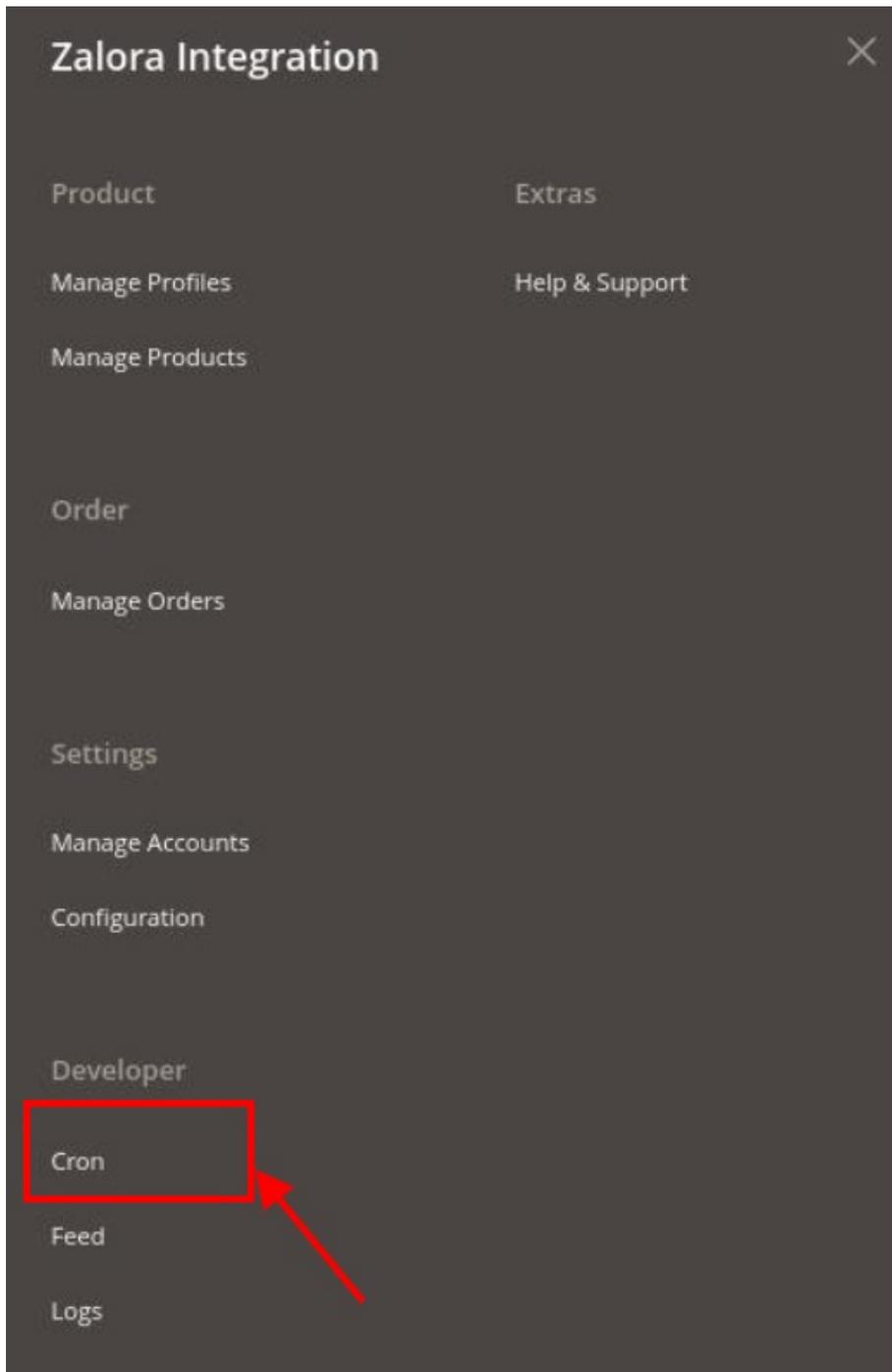
Id	Order Id	Zalora Order Id	Created At	Zalora Status	Magento Status	Bill-to Name	Ship-to Name	Grand Total (Base)	Failure Reason	Actions
2		5065061	2021-04-30	acknowledge	Processing			12.0000	⚠️	🔍 ✎️ 🗑️
3		5065149	2021-04-30	acknowledge	Processing			79.0000	⚠️	🔍 ✎️ 🗑️
4		5065151	2021-04-30	acknowledge	Processing			24.0000	⚠️	🔍 ✎️ 🗑️

- 10. The selected order will be deleted.

8. Cron Logs

To View Cron logs,

- 1. Go to the **Magento 2 admin panel**.
- 2. On the left navigation bar, click on the **Zalora Integration** menu.
The appears as shown below:



3. Click on **Cron**.

The **Zalora Cron** page appears as shown in the following figure:

Magento Crons

0 records found

Filters Default View Columns

20 per page 1 of 1

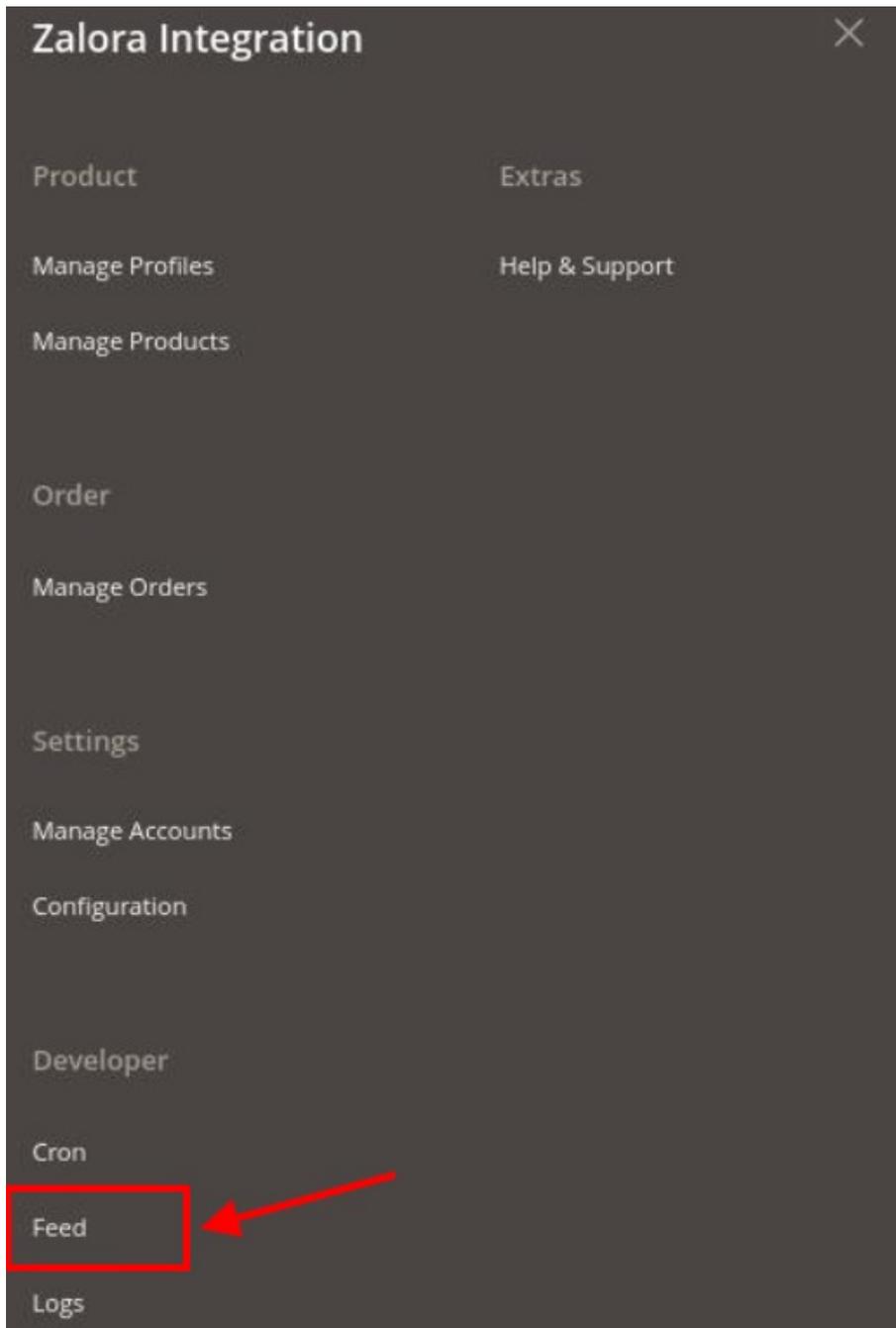
Id	Job Code	Status	Messages	Created At	Scheduled At	Executed At	Finished At
We couldn't find any records.							

4. The running crons details will be displayed.

9. Manage Feed

To view Zalora Feeds,

1. Go to the **Magento 2 admin panel**.
2. On the left navigation bar, click on the **Zalora Integration** menu.
The appears as shown below:



3. Click on Feed.
The Feed page appears as shown in the following figure:

Zalora Feeds

101 records found

20 per page 1 of 6

Id	Feed Id	Feed Create Date	Feed Type	Feed Data	Feed Response
1		21-05-01 05:42:55am	ProductCreate		
2		21-05-01 05:50:21am	ProductCreate		
3		21-05-01 05:54:24am	ProductCreate		
4		21-05-01 06:17:17am	ProductCreate		
5		21-05-01 06:34:28am	ProductCreate		
6		21-05-01 06:35:31am	ProductCreate		

4. You can view all the feeds on this page.

10. Activity Logs

To view activity logs,

1. Go to the **Magento 2 admin panel**.
2. On the left navigation bar, click on the **Zalora Integration** menu.
The appears as shown below:



3. Click on **Logs**.

The **Activity Logs** page appears as shown in the following figure:

Activity Log 🔍 🔔

Truncate

Filters Default View Columns

Actions 1242 records found 20 per page 1 of 63

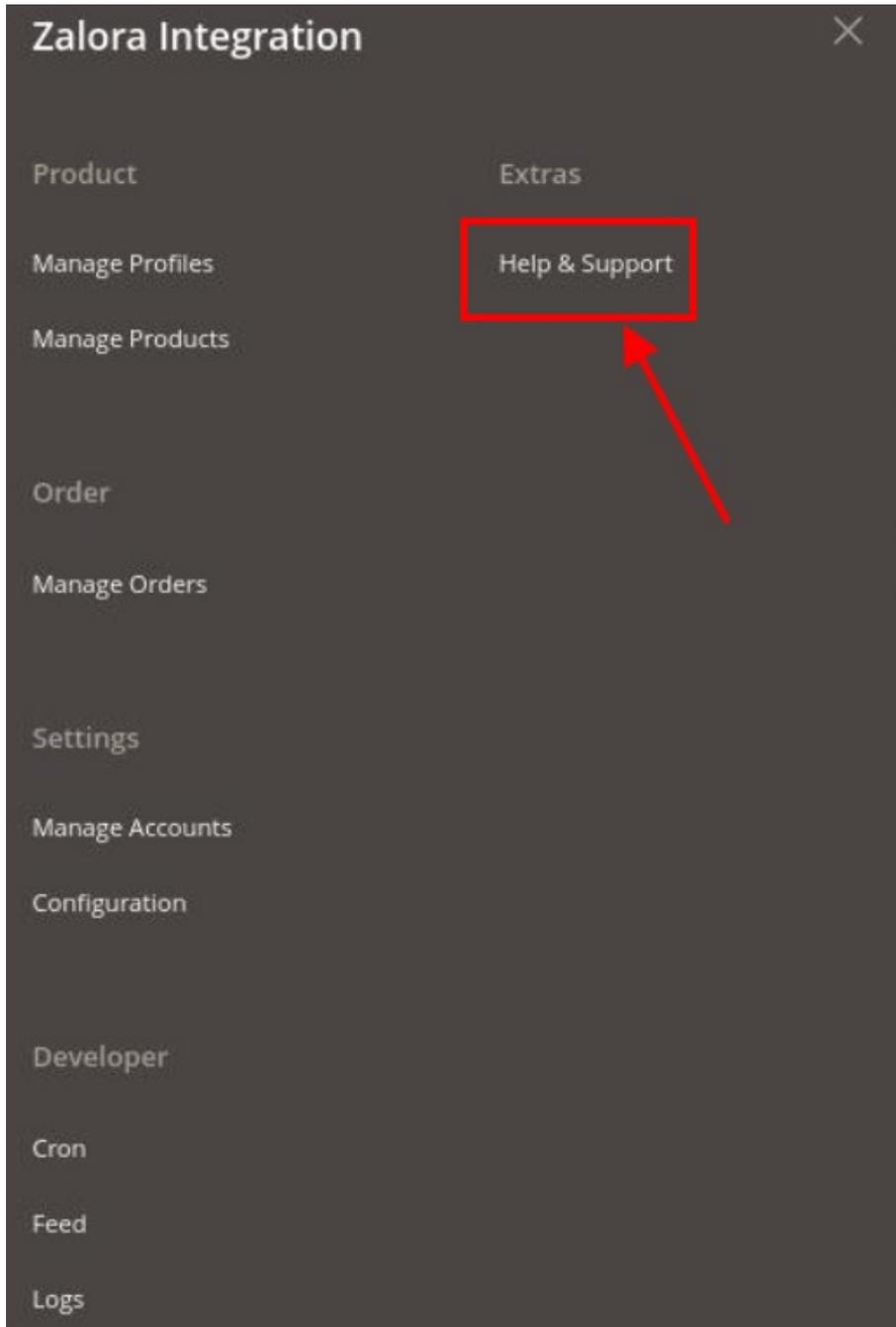
<input type="checkbox"/>	Id	Message	Channel	Level	Date	Context
<input type="checkbox"/>	1242	Log message.		DEBUG	2021-05-08 09:26:20	👁
<input type="checkbox"/>	512	Profile does not exist.		ERROR	2021-05-01 22:54:12	👁
<input type="checkbox"/>	256	Profile does not exist.		ERROR	2021-05-01 22:17:53	👁
<input type="checkbox"/>	257	Profile does not exist.		ERROR	2021-05-01 22:17:53	👁

- All the Zalora Activity logs records are listed on this page.
- To **view** the records click on the view button in the Context column.

11. Help and Support

To view Help and Support

- Go to the **Magento 2 admin panel**.
- On the left navigation bar, click on the **Zalora Integration** menu.
The appears as shown below:



3. Click **Help and Support**.

The **Zalora Help and Support** page appear as shown in the following:



4. On this page, the admin has the option to contact us via call, by sending an email, or by getting connected with us on Skype.