# **Fruugo Integration for Magento 2 Guide**

by CedCommerce Docs - Products User Guides

1. Overview	3
2. Fruugo Integration for Magento 2 Extension Installation	4
3. Fruugo Configuration Settings	4
4. Manage Fruugo Profile	
4.1. Add A New Profile	9
4.2. Edit the Existing Profile	
4.3. Delete the Profiles	15
4.4. Enable or Disable the Selected Profiles	17
5. Manage Fruugo Products	
5.1. View and Edit the Product Information	20
5.2. Upload a Single Product	
5.3. View the Validation Error Details	
5.4. Submit Certain Actions on the Selected Products	
6. Manage Product Feeds	27
7. Manage Fruugo Orders	
7.1. Fetch and View the Orders Details	
7.2. View Fruugo Failed Orders	29
7.3. Return Management	30
8. Extras	32
8.1. Fruugo Cron Details	32
8.2. Fruugo Log Details	33

# 1. Overview

Fruugo is a UK based e-commerce company, which is a global marketplace offering thousands of sellers to cater services of sports and leisure, health and beauty, clothing, home and garden, kids, toys and more. It operates in 23 countries across the globe with great products and enthusiasm to deliver it to the customers.



**Fruugo Integration for Magento 2** is a fabulous API integration that helps Magento® 2 store owners to synchronize inventory, price, and other product details for product creation and management between Magento 2 store and Fruugo marketplace.

The **Fruugo Integration for Magento 2** extension interacts with Fruugo marketplace to integrate the synchronized product listing between Magento 2 and Fruugo retailers. After the installation, the merchant can create Fruugo categories and the dependent attributes on the Magento 2 store.

The process enables the merchant (admin) to configure the desired product category into Magento 2 for automatic submission of selected product on the same category on Fruugo.

### Key features are as follows:

- **Upload product based on profile:** An admin can create a profile, map the Fruugo category and attributes to the Magento 2 category and attributes. Then, after assigning the product to the profile can easily upload the product to Fruugo.
- Attribute mapping: The feature allows mapping the suitable existing attribute with Fruugo attributes to one single category of Fruugo.
- Archive and Unarchive Products: Merchants can close and reopen the products on Fruugo.com using the Archive and Unarchive feature. Archive disables the products on Fruugo.com and Unarchive enables the archived product.
- Upload Products in Bulk: The admin has the option to upload the products in any number of the bulk amount on Fruugo website using this feature.
- Profile Based Pricing: Increase or decrease in price based on the profile.
- Automated Synchronization: The products listing, order, inventory return and refund, and pricing are automatically synchronized at regular interval of time.
- **Batch product request download:** You can create the batch product download request and fetch the status. Once it turns to finish status, the admin can process by one click.
- Enable and disable of products: A merchant can anytime open and close the products on Fruugo using enable and disable the feature.
- New Order Notifications: Whenever a new order is fetched from Fruugo.com, the admin receives a notification.
- **Rejected products notification:** If any product containing some invalid details is rejected, then its information is fetched from the auto synchronization request along with the error due to which it is

rejected.

- Low Stock Notifications: Whenever Stock diminishes lower than a threshold, a notification is sent informing the status.
- **Simple and configurable product upload:** The admin can upload the simple and configurable type of Magento 2 product on the Fruugo website.

## 2. Fruugo Integration for Magento 2 Extension Installation

### To install the extension

- 1. Log in the ftp, and then go to Magento 2 root folder (generally present under the *public\_html* folder).
- Create a new folder named *code* under the *app* folder; under *code* folder, create a folder named *Ced*.
   a. Upload or Drag and Drop *app/code/Ced/Fruugo* directory.
  - b. After successfully uploading the directory, the extension will be installed/upgraded.
  - c. Now run the following upgrade command in *cmd* php bin/magento setup:upgrade.

# 3. Fruugo Configuration Settings

Once the extension is successfully installed in the Magento 2 store, the **FRUUGO INTEGRATION** menu appears on the left navigation bar of the Magento 2 Admin panel. The merchant has to first create a seller account in the Fruugo seller panel. Once the seller account is created and is approved by Fruugo, then the Magento 2 store owner can use the **Fruugo Username** and **Password** while setting up the Fruugo Configuration settings in the **Magento 2 Admin** panel.

### To set up the configuration settings in the Magento 2 Admin panel

- 1. Go to the Magento 2 Admin panel.
- 2. On the left navigation bar, click the **FRUUGO INTEGRATION** menu. The menu appears as shown in the following figure:

Fruugo Integration		×
Fruugo Products	Extras	
Manage Products	Fruugo Knowledge Base	
Manage Profile	Fruugo Cron Grid	
Product Feeds	Fruugo Log Grid	
Fruugo Orders		
View Fruugo Orders		
Failed Imported Orders		
Return		
Configurations		
Configuration		

### 3. Click on **Configuration**.

The page appears as shown in the following figure:

Configuration			Q 📫
Scope: Default Config •			Save Config
CEDCOMMERCE	~	Fruugo Api Settings	$\odot$
	^	Fruugo Product Sync Settings	$\odot$
Fruugo Configuration		Fruugo Global Settings	$\odot$
		Fruugo Cron Settings	$\odot$
		Order Fetch Setting	$\odot$

4. In the right panel, click on **Fruugo Api Settings**. The section is expanded as:

 $\bigcirc$ 

Fruugo	Api	Settings
--------	-----	----------

Enabled [global]	Yes	•
Api Url [global]	https://www.fruugo.com/	
User Name [global]		
Password [global]		
Debug Log [global]	No	

- 5. Under Fruugo Api Settings, do the following steps:
  - In the **Enabled** list, select **Yes** to enable the extension features.
  - In the Api Url box, enter the required URL.
  - In the User Name box, enter the Fruugo seller account Username.
  - In the **Password** box, enter the Fruugo seller account Password.
  - In the **Debug Log** list, select **Yes** to start Fruugo Integration in the debug mode. It captures the log for the debug process.
  - In the Feed Static URL, the URL where your feeds will be stored in the store will be fetched.
- 6. Scroll down to the Fruugo Product Sync Settings tab, it is expanded as shown below:

Fruugo Product Sync Settings

Select Store [global]	Default Store View	•
Use Parent Image as Child Product Image [global]	No	•
Use From Parent Product [global]	EAN	
	Brand	
	StockQuantity	
	Title	
	Description	
	NormalPriceWithoutVAT	
	NormalPriceWithVAT	
	VATRate	
	DiscountPriceWithoutVAT	
	DiscountPriceWithVAT	

- Select attributes which you want to taken from parent product.
- 7. Under Fruugo Product Sync Settings, do the following steps:
  - In the Select Store list, select the required store view.
  - In Use Parent Image as Child Product Image, select Yes if want the Parent and Child product images to be the same.
  - In **Use From Parent Product**, select the attributes from the list that you want to take from the parent product.
- 8. Scroll down to the Fruugo Global Settings tab.

The section appears as shown in the following figure:

0

#### Fruugo Global Settings

Please set the global settings for Fruugo.com

Are you a manufacturer [global]	Yes	•
	if you are a manufacturer and not having upc/ean then you can set yes	
Fruugo Product Price [global]	Default Magento Price	•
	Select to send a different product price to <b>fruugo.com</b>	
Fruugo Language	en	•
	Language For Country Of Fruugo	
Fruugo Currency [global]	EUR	•
	Currency For Fruugo	
Fruugo Order Prefix		
	Odrer Prefix for Fruugo Order Id.Example: For Fg_10001 Use : Fg_ , for FG-10001 FG-	use :
Want to Set Fruugo Category Wise	please select	•
	If you don't want to create multiple profiles and want to set each product's fruug category in product attribute	0

- 9. Under Fruugo Global Settings, do the following steps:
  - In Are you a Manufacturer, select Yes if you are a manufacturer and do not have the UPC/EAN.
  - In the Fruugo Product Price list, select one of the following options:
    - Increase by Fixed Price: If selected, then the Modify by Fix Price field appears.
    - Increase by Fixed Percentage: If selected, then the Modify by Percentage Price field appears.

Enter the numeric value to increase the price of the Fruugo, product price by the entered value % of Magento 2 price.

 For Example, Magento 2 price + 5% of Magento 2 price. Magento 2 Price = 100 Select Increase By Fixed Percentage option Enter Percentage = 5 100 + 5% of 100 = 100 + 5 = 105 Thus, Fruugo Product Price = 105

Decrease by Fixed Price: If selected, then the Modify by Fix Price field appears.

 Decrease by Fixed Percentage: If selected, then the Modify by Percentage Price field appears.

Enter the numeric value to decrease the price of the Fruugo product price by the entered value % of Magento 2 price

For Example,

Magento 2 price – 5% of Magento 2 price.

Magento 2 Price = 100

Select Decrease By Fixed Percentage option

```
Enter Percentage = 5
```

100 - 5% of 100 = 100 - 5 = 95

Thus, Fruugo Product Price = 95

- In Fruugo Language, select your fruugo store region language.
- In Fruugo Currency, select the currency of the Fruugo store.
- In Fruugo Order Prefix, enter the Order prefix id.
- In Want to Set Fruugo Category Wise, select the category from the list if you want to create multiple profiles and want to set each product's fruugo category in the product attribute.
- 10. Scroll down and click on Fruugo Cron Settings, the tab is expanded as:

 $\odot$ 

#### Fruugo Cron Settings

Fruugo Order Cron [global]	Disable	
	Order Fetch Cron	
Fruugo Price Cron [global]	Disable	
	Price Sync Cron	
Fruugo Inventory Cron [global]	Disable	
	Inventory Sync Cron	

11. Under Fruugo Cron Settings, do the following steps:

• In the Fruugo Order Cron list, select Enable to enable the fetch order cron.

• In the Fruugo Price Cron list, select Enable to enable the Price Sync cron.

• In the Fruugo Inventory Cron list, select Enable to enable the Inventory Sync cron.

12. Now scroll down and click on **Order Fetch Setting**, the section is expanded as shown below:

Order Fetch Setting		
Auto acknowledge Fruugo Order	No	*
	Auto acknowledge order	in the
Auto Reject Fruugo Order [global]	No	
	Auto Reject order	io. Zi
Include Disabled Product in Order [global]	No	
	Include disabled products as order items	io. ro
Include OutOfStock Product in Order [global]	No	•
	Include outofstock products as order items	dia dia

13. Under Order Fetch Setting, do the following steps:

- In **Auto Acknowledge Fruugo Order**, select **Yes** if you want the orders to be automatically acknowledged.
- In Auto Reject Fruugo Order, select Yes if you want the orders to be automatically rejected.
- In **Include Disabled Product in Order**, select **Yes** if you want disabled products to be included as Order items.
- In **Include OutOfStock Product in Order**, select **Yes** if you want to include the out of stock products as order items.
- 14. Click on the **Save Configuration** button.

The configuration settings will be saved.

### 4. Manage Fruugo Profile

Admin can create a new profile and assign the required products to the profile. While creating and editing the profile, admin can map the Magento 2 attributes to the Fruugo attributes. These attributes are applicable to all the

products that are assigned to the profile.

#### Admin can do the following tasks:

- Add new profile(https://docs.cedcommerce.com/magento-2/fruugo-magento-2-integration-guide-0-0-1?section=add-a-new-profile-15)
- Edit the existing profile(https://docs.cedcommerce.com/magento-2/fruugo-magento-2-integration-guide-0-0-1?section=edit-the-existing-profile-24)
- Delete the profiles(https://docs.cedcommerce.com/magento-2/fruugo-magento-2-integrationguide-0-0-1?section=delete-the-profiles-11)
- Enable or Disable the Selected Profiles(https://docs.cedcommerce.com/magento-2/fruugomagento-2-integration-guide-0-0-1?section=enable-or-disable-the-selected-profiles-2)
- Manage the Product Assigned to the Profile(https://docs.cedcommerce.com/magento-2/fruugomagento-2-integration-guide-0-0-1?section=manage-fruugo-products-2)

### 4.1. Add A New Profile

### To add a new profile

- 1. Go to the Magento 2 Admin panel.
- 2. On the left navigation bar, click the **FRUUGO INTEGRATION** menu, and then click **Manage Profile**. The **Manage Profile** page appears as shown in the following figure:

Manage Pro	file				Q 💋 上 🔤
					Add New Profile
Fruugo API not	enabled or Invalid. Please check Fruugo Co	nfiguration.			
				<b>Filters</b> Oefaul	t View 🔹 🏟 Columns 🔹
Actions	2 records found			20 🔹 per page	< 1 of1 >
ID	1 Profile Code	Profile Name	Status	Product Count	Action
1	test	test	Enabled	0	Select 💌
2	test_profile_3	Test Profile 3	Enabled	2	Select 🔻

3. Click the Add New Profile button.

The **New Profile** page appears as shown in the following figure:

New Profile				۹	🍂 👤 admin 🔹
	← Back Delete	Reset	Save and Continue Edit	Save and Manage Product	Save Profile
PROFILE INFORMATION	Profile Information				
Profile info	Profile Code *	and the Most ba	unique with no spaces		
Profile Configurations	For inc	ernai use, musi be	unique with no spaces		
Mapping	Profile Name *				
Profile Products		bled 💌	ation of products will send to fruugo		

- 4. In the right panel, under **Profile Information**, do the following steps:
  - a. In the **Profile Code** box, enter a profile code.

*Note:* It is only for the internal use. Use the unique profile code with no spaces. Start with small letters.

b. In the **Profile Name** box, enter the name of the profile. *Note:* Use the unique name to identify the profile.

c. In the **Profile Status** list, select **Enabled** to enable the profile.

- *Note:* The Inactive option disables the profile.
- 5. Click the Save and Continue Edit button.
- 6. In the left navigation panel, click the **Profile Configurations** menu. In the right panel, the page appears as shown in the following figure:

New Profile	Q	💋 1 🔤 ·
	← Back Delete Reset Save and Continue Edit Save and Manage Product	Save Profile
PROFILE INFORMATION	Product Import Setting	
Profile info	Send Price With Vat * Yes •	
Profile Configurations 🥖	If Yes, then NormalPriceWithVat & DiscountPriceWithVat goes with product otherwise NormalPriceWithourVat & DiscountPRiceWithoutVat use.	
Mapping		
Profile Products		

- 7. Under **Product Import Setting**, do the following steps:
  - In the **Send Price With Vat** list, select **Yes** to upload the Normal Price or the Discount price including Vat.
- 8. Click the Save and Continue button.
- 9. In the left navigation panel, click the **Mapping** menu.

In the right panel, the page appears as shown in the following figure:

New Profile					Q	🝂 🧘 admin 🔹
	← Back	Delete	Reset	Save and Continue Edit	Save and Manage Product	Save Profile
PROFILE INFORMATION	Category Mapping					
Profile info	Root Level Category *	Animals 8	Pet Supplies	> Live Animals		
Profile Configurations 🖌	Search Category					
Mapping						

- 10. Under Category Mapping, do the following steps:
  - In the Root Level Category list, select the required category to map.
    - OR

In the **Search Category** box, enter the category initials to search for the required category. A list appears with the suggested categories. Select the required one. Once selected the category appears in the **Root Level Category** field.

11. Scroll down to the **Fruugo / Magento Attribute Mapping (Required/Optional mapping)** section. The section appears as shown in the following figure:

Fruugo / Magento Attribute Mapping (Required/Optional mapping)

Fruugo Attribute		Magento Catalog Attribute		Default Value	Action
Skuld	*	sku	•		
EAN	*	fruugo_ean	•		
Brand	*	fruugo_prod_brand	•		
Imageurl1	*	image	•		
StockQuantity	*	fruugo_stock_quantity	•		
Title	*	name	•		
Description	*	description	•		
NormalPriceWithoutVAT	*	fruugo_price_without_vat	•		
NormalPriceWithVAT	•	fruugo_price_with_vat	•		
VATRate	¥	fruugo_vat_rate	•		
Add Attribute					

12. Under Fruugo / Magento Attribute Mapping (Required/Optional mapping), do the following steps:

- a. In the Magento Catalog Attribute column, select the required Magento attribute from the corresponding list to map it with the corresponding Fruugo attribute.
   Note: In case the required attribute does not exist in the corresponding list, then select -Set Default value- from the corresponding list. A text box appears in the Default Value column next to corresponding Magento Catalog Attribute column.
- b. Repeat the mapping of all the required or optional Magento attributes listed with the corresponding Fruugo attributes.
- c. Click the Add Attribute button to add more attributes if required.
- 13. Scroll down to the **Fruugo / Magento Attribute Mapping (Variant Attribute mapping)** section. The section appears as shown in the following figure:

Fruugo / Magento Attribute Mapping (Variant Attribute Mapping)

Fruugo Attribute	Magento Catalog Attribute	Action
AttributeSize 🔻	fruugo_size 🔻	Delete
AttributeColor 🔻	fruugo_color 🔹	Delete
Add Attribute		

- 14. Under Fruugo / Magento Attribute Mapping (Variant Attribute mapping), do the following steps:
  - a. Click the Add Attribute button to add attributes if required.
  - b. In the **Fruugo Attribute** column, select the required Fruugo attribute to map it with the corresponding Magento attribute.
  - c. In the Magento Catalog Attribute column, select the required Magento attribute.
- 15. Scroll down to the Fruugo / Magento Attribute Mapping (Optional mapping) section.

The section appears as shown in the following figure:

Fruugo / Magento Attribute Mapping (Optional mapping)

Fruugo Attribute		Magento Catalog Attribute		Action
DiscountPriceWithoutVAT	*	fruugo_discount_without_vat	•	Delete
DiscountPriceWithVAT		fruugo_discount_with_vat	•	Delete
ISBN	•	fruugo_book_number	•	Delete
Manufacturer	•	fruugo_manufacturer	•	Delete
RestockDate	•	fruugo_restockdate	•	Delete
LeadTime	¥	fruugo_leadtime	*	Delete

16. Similarly, under Fruugo / Magento Attribute Mapping (Optional mapping), do the following steps if required:

- a. Click the Add Attribute button to add attributes if required.
- b. In the **Fruugo Attribute** column, select the required Fruugo attribute to map it with the corresponding Magento attribute.
- c. In the Magento Catalog Attribute column, select the required Magento attribute.
- 17. Click the Save and Continue Edit button.
- 18. In the left navigation panel, click the **Profile Products** menu.

In the right panel, the page appears as shown in the following figure:

lew Profile		← Back	Delete	Reset	Save and C	ontinue Edit	Save a	nd Manage Prod	luct s	ave Profi
PROFILE INFORMATION	Search	Reset Filter								
Profile info	0 record	ls found				20	▼ per j	bage <	1 of	1 >
Profile Configurations 🖌		Product Id	4 Product	Name Ty	pe		Attrib. Set Name	ѕки	sкu	
Mapping 🖌	Yes 💌	From			*	•	•		From To	
Profile Products									USD	•
				w	e couldn't find	l any records.				

19. Since no products are assigned to the profile, there are no products listed in the table.

### 20. Click the **Reset Filter** link.

All the products are listed in the table as shown in the following figure:

Search	Reset Filter	179 records four	nd	20 💌	per page	< 1	of 9 >
	Product Id 4	Product Name	Туре	Vendor Status	Attrib. Set Name	ѕки	SKU
Any 💌	From To		•	•	•		From To USD V
	1	Joust Duffle Bag	Simple Product	Enabled	Bag	24-MB01	\$34.00
	2	Strive Shoulder Pack	Simple Product	Enabled	Bag	24-MB04	\$32.00
	3	Crown Summit Backpack	Simple Product	Enabled	Bag	24-MB03	\$38.00
	4	Wayfarer Messenger Bag	Simple Product	Enabled	Bag	24-MB05	\$45.00

21. In the right panel, do the following step:

 Select the check boxes associated with the required products those the admin wants to assign to the new profile.

*Note*: Admin can assign one product to one profile only. It means, admin can assign multiple products to the same profile but can associate a product only with one profile at one time. To assign a product to another profile, the admin has to remove that product from the currently

assigned profile.

22. Click the Save Profile button.

The created profile is saved and listed on the Manage Profile page.

Or

Click the **Save and Continue Edit** button to save the created profile and continue editing, if required. Or

Click the **Save and Manage Product** button to save the profile and make ready to upload the product to Fruugo.

The assigned products are listed on the **Manage Products** page as shown in the following figure:

Mar	nage Pro	duct	S								Q 🦸	1
												← Back
										<b>Y</b> Filters	Default View 🔹	🔅 Columns 🔹
Active fil	ters: Fruugo Pr	ofile: Tes	st Profile 3 🔞									Clear all
Action	IS	•	2 records fi	ound						20 • per page	<	1 of1 >
	Fruugo Profile	ID ↓	Thumbnail	Name	Туре	SKU	Price	Visibility	Status	Fruugo Product Status	Validation	Action
	Test Profile 3	11	<b>ö</b>	Endeavor Daytrip Backpack	Simple Product	24-WB06	\$33.00	Catalog Search	Enabled		NOT VALIDATED	Select 🔻
	Test Profile 3	12	5	Driven Backpack	Simple Product	24-WB03	\$36.00	Catalog Search	Enabled		NOT VALIDATED	Select 🔹

# 4.2. Edit the Existing Profile

### To edit the existing profile

- 1. Go to the Magento 2 Admin panel.
- 2. On the left navigation bar, click the **FRUUGO INTEGRATION** menu, and then click **Manage Profile**. The **Manage Profile** page appears as shown in the following figure:

1anage P	ronie		Q 43 1		
Actions	2 records found      Profile Code	Profile Name	Status	Filters     Default       20     per page       Product Count	t View • Columns •
1	test	test	Enabled	0	Select 💌
2	test_profile_3	Test Profile 3	Enabled	2	Select +
					Edit Manage Products

On this page, all the available profiles are listed.

3. Click the required row of the profile that the admin wants to edit. OR In the **Action** column, click the arrow button, and then click **Edit**. The page appears as shown in the following figure:

Test Profile 3					Q	<b>10</b>	1 -
	← Back D	elete R	es et	Save and Continue Edit	Save and Manage Product	Sa	we Profile
PROFILE INFORMATION	Profile Information						
Profile info	Profile Code 🔺	test_profile_3					
Profile Configurations			Must be un	ique with no spaces			
Mapping	Profile Name 🔸	Test Profile 3					
Profile Products	Profile Status  *	Enabled •		on of products will send to fruugo			

- 4. Make the changes as per requirement.
- 5. Click the Save Profile button.

The created profile is saved and listed on the Manage Profile page.

Or

Click the **Save and Continue Edit** button to save the created profile and continue editing, if required. Or

Click the **Save and Manage Product** button to save the profile and make ready to upload the product to Fruugo.

The assigned products are listed on the Manage Products page as shown in the following figure:

Mar	nage Pro	duct	S								Q 🗯	2 1
												← Back
										<b>Y</b> Filters	Default View 🔻	🔅 Columns 🔹
Active fil	ters: Fruugo Pi	rofile: Tes	t Profile 3 🙁									Clear all
Action	15	•	2 records f	ound						20 🔹 per page	<	1 of1 >
	Fruugo Profile	ID 1	Thumbnail	Name	Туре	SKU	Price	Visibility	Status	Fruugo Product Status	Validation	Action
	Test Profile 3	11	8	Endeavor Daytrip Backpack	Simple Product	24-WB06	\$33.00	Catalog, Search	Enabled		NOT VALIDATE	Select 🔻
	Test Profile 3	12	5	Driven Backpack	Simple Product	24-WB03	\$36.00	Catalog, Search	Enabled		NOT VALIDATE	Select 🔹

### 4.3. Delete the Profiles

To delete the selected profiles in bulk

- 1. Go to the Magento 2 Admin panel.
- 2. On the left navigation bar, click the **FRUUGO INTEGRATION** menu, and then click **Manage Profile**. The **Manage Profile** page appears as shown in the following figure:

Manage Pro	ofile			C	2 🕫 💵
					Add New Profile
Fruugo API no	t enabled or Invalid. Please check Fru	ugo Configuration.			
				<b>Filters</b> Oefault	View 🔹 🏟 Columns 👻
Actions	• 2 records found			20 v per page	1 of 1 >
ID	↓ Profile Code	Profile Name	Status	Product Count	Action
1	test	test	Enabled	0	Select 💌
2	test_profile_3	Test Profile 3	Enabled	2	Select *

On this page, all the available profiles are listed.

- 3. Select the check boxes associated with the profiles those are no more required.
- 4. In the **Actions** list, select the **Delete** option.

Actions	•
Delete	
Disable	c
Enable	L
1	. vid

A confirmation dialog box appears.

5. Click the **OK** button.

The selected profiles are deleted.

*Note*: Admin can also delete the current profile while viewing the details of the profile on the profile editing page. This feature enables the admin to check the details of the profile before deleting it.

### To delete the current profile

- 1. Go to the Magento 2 Admin panel.
- 2. On the left navigation bar, click the **FRUUGO INTEGRATION** menu, and then click **Manage Profile**. The **Manage Profile** page appears as shown in the following figure:

Manage Pi	rofile	Q	n 🕫 1 🔤 -		
					Add New Profile
				<b>Filters</b> Oefault Vi	ew 🔹 🏘 Columns 🔹
Actions	2 records found			20 💌 per page <	1 of 1 >
ID	↓ Profile Code	Profile Name	Status	Product Count	Action
1	test	test	Enabled	0	Select 🔻
2	test_profile_3	Test Profile 3	Enabled	2	Select +
					Edit Manage Products

On this page, all the available profiles are listed.

3. Click the required row of the profile that is no more required. OR

In the **Action** column, click the arrow button, and then click **Edit**. The page appears as shown in the following figure:

Test Profile 3		Q 💋 1 -
	← Back Delete Reset Save and Continue Ed	it Save and Manage Product Save Profile
PROFILE INFORMATION	Profile Information	
Profile info	Profile Code * test_profile_3	
Profile Configurations	For internal use. Must be unique with no spaces	
Mapping	Profile Name * Test Profile 3	
Profile Products	Profile Status * Enabled  Specific store view information of products will send to fruuge	

- 4. On the top navigation bar, click the **Delete** button.
  - A confirmation dialog box appears as shown in the following figure:
- 5. Click the **OK** button. The current profile is deleted.

# 4.4. Enable or Disable the Selected Profiles

### To enable or disable the selected profiles in bulk

- 1. Go to the Magento 2 Admin panel.
- 2. On the left navigation bar, click the **FRUUGO INTEGRATION** menu, and then click **Manage Profile**. The **Manage Profile** page appears as shown in the following figure:

Manage Pro	ofile		Q 📫 📘 🔤		
					Add New Profile
Fruugo API no	t enabled or Invalid. Please check Fruug	o Configuration.			
				<b>Filters</b> Oefa	ult View 🔹 🏟 Columns 🔹
Actions	2 records found			20 • per page	< 1 of1 >
ID	J Profile Code	Profile Name	Status	Product Count	Action
1	test	test	Enabled	0	Select *
2	test_profile_3	Test Profile 3	Enabled	2	Select +

On this page, all the available profiles are listed.

- 3. Select the check boxes associated with the required profiles.
- 4. In the **Actions** list, select the **Enable** option to enable the selected profiles or select the **Disable** option to disable the selected profiles.

Actions	•
Delete	
Disable	c c
Enable	L. L.
1	. vid

The selected profiles are enabled or disabled based on the selected option.

### 5. Manage Fruugo Products

This feature of the integration extension enables the admin to manage all the products available in the Magento 2 store and uploaded on Fruugo.com.

Hence, after getting redirected to the **Manage Products** page from the **Manage Products** menu, the store owners can perform the similar tasks as they can perform on the **Manage Products** page after getting redirected from the **Manage Profile** page.

The only difference here is the display of the products on the Manage Products page.

The differences are as follows:

- Display of the Products on the Manage Products page after getting redirected from the Manage **Profile page**: Only those products that are assigned to the selected profile are listed.
- Display of the Products on the Manage Products page after getting redirected from the Manage **Products menu**: All the products of all the profiles are listed.

Hence, there are two ways to open or go to the Manage Products page:

**Option 1**: Through the **Manage Profile** page:

1. On the left navigation bar, click the **FRUUGO INTEGRATION** menu, and then click **Manage Profile**. The **Manage Profile** page appears as shown in the following figure:

Manage Pi	rofile		Q 📫 📘		
					Add New Profile
				<b>Filters</b> Oefaul	
Actions	2 records found     Profile Code	Profile Name	Status	20 • per page Product Count	< 1 of 1 > Action
1	test	test	Enabled	4	Select *
2	test_profile_3	Test Profile 3	Enabled	5	Select +
					Manage Products

On this page, all the available profiles are listed.

- 2. Scroll down to the required profile.
- 3. In the Action column, click the Arrow button next to the Select link, and then click Manage Products. The Manage products page appears as shown in the following figure:

										<b>Filters</b>	Default View 🔹	Columns
tive fil	ters: Fruugo Pr	ofile: Tes	st Profile 3 🔞									Clear
Actior	ıs	•	5 records fo	bund						20 🔻 per page	< 1	of1
v	Fruugo Profile	ID 4	Thumbnail	Name	Туре	sku	Price	Visibility	Status	Fruugo Product Status	Validation	Action
	Test Profile 3	1		Joust Duffle Bag	Simple Product	24-MB01	\$34.00	Catalog, Search	Enabled		NOT VALIDATED	Select 🔻
	Test Profile 3	2	8	Strive Shoulder Pack	Simple Product	24-MB04	\$32.00	Catalog, Search	Enabled		NOT VALIDATED	Select 🔹
	Test Profile 3	3		Crown Summit Backpack	Simple Product	24-MB03	\$38.00	Catalog, Search	Enabled		NOT VALIDATED	Select 🔻
	Test Profile 3	4		Wayfarer Messenger Bag	Simple Product	24-MB05	\$45.00	Catalog, Search	Enabled		NOT VALIDATED	Select 🔻
	Test Profile 3	5		Rival Field Messenger	Simple Product	24-MB06	\$45.00	Catalog, Search	Enabled		NOT VALIDATED	Select 🔻

The products assigned to the specific profile are listed. For example, in the figure, all the products assigned to the *Test Profile 3* are listed.

### Option 2: Through the Manage Products menu:

• On the left navigation bar, click the **FRUUGO INTEGRATION** menu, and then click **Manage Products**. The **Manage Products** page appears as shown in the following figure:

Man	age Pro	duct	S									← Back
		_										🔅 Columns 👻
Actio	ons	-	9 records fo	ound					20	▼ per page	< 1	of 1 >
	Fruugo Profile	ID ↓	Thumbnail	Name	Туре	SKU	Price	Visibility	Status	Fruugo Product Status	Validation	Action
	Test Profile 3	1		Joust Duffle Bag	Simple Product	24-MB01	\$34.00	Catalog, Search	Enabled		NOT VALIDATED	Select 💌
	Test Profile 3	2	8	Strive Shoulder Pack	Simple Product	24-MB04	\$32.00	Catalog, Search	Enabled		NOT VALIDATED	Select 💌
	Test Profile 3	3		Crown Summit Backpack	Simple Product	24-MB03	\$38.00	Catalog, Search	Enabled		NOT VALIDATED	Select 💌
	Test Profile 3	4		Wayfarer Messenger Bag	Simple Product	24-MB05	\$45.00	Catalog, Search	Enabled		NOT VALIDATED	Select 🔻
	Test Profile 3	5	(and	Rival Field Messenger	Simple Product	24-MB06	\$45.00	Catalog, Search	Enabled		NOT VALIDATED	Select 💌
	test	9		Compete Track Tote	Simple Product	24-WB02	\$32.00	Catalog, Search	Enabled		NOT VALIDATED	Select 💌
	test	10		Savvy Shoulder Tote	Simple Product	24-WB05	\$32.00	Catalog, Search	Enabled		NOT VALIDATED	Select 💌
	test	11	<b>i</b>	Endeavor Daytrip Backpack	Simple Product	24-WB06	\$33.00	Catalog, Search	Enabled		NOT VALIDATED	Select 💌
	test	12	5	Driven Backpack	Simple Product	24-WB03	\$36.00	Catalog, Search	Enabled		NOT VALIDATED	Select 💌

All the available products assigned to all the profiles are listed.

### The admin can perform the following tasks on the Manage Products page:

- View and edit the product information(https://docs.cedcommerce.com/magento-2/fruugomagento-2-integration-guide-0-0-1?section=view-and-edit-the-product-information-6)
- Upload a single product(https://docs.cedcommerce.com/magento-2/fruugo-magento-2-integrationguide-0-0-1?section=upload-a-single-product-4)
- View the validation error details if any error exists in any product details(https://docs.cedcommerce.com/m agento-2/fruugo-magento-2-integration-guide-0-0-1?section=view-the-validation-error-details-4)
- Submit certain actions on the selected products(https://docs.cedcommerce.com/magento-2/fruugomagento-2-integration-guide-0-0-1?section=submit-certain-actions-on-the-selected-products-3)

### 5.1. View and Edit the Product Information

#### To view and edit the product information

1. Go to the **Manage Products** page. The **Manage Products** page appears as shown in the following figure:

	nage Pro	uut	5									
												← Back
										<b>Filters</b>	Default View 🔻	Columns
/e filt	ters: Fruugo Pr	ofile: Tes	t Profile 3 🔞									Clear
ction	IS	•	2 records f	ound						20 🔹 per page	< 1	of1
		ID 1	Thumbnail	Name	Туре	ѕки	Price	Visibility	Status	Fruugo Product Status	Validation	Action
•	Fruugo Profile							1				
	Fruugo Profile Test Profile 3	11	1	Endeavor Daytrip Backpack	Simple Product	24-WB06	\$33.00	Catalog, Search	Enabled		NOT VALIDATED	Select 🔻
		11	<b>8</b>	Endeavor Daytrip Backpack Driven Backpack	Simple Product	24-WB06 24-WB03	\$33.00 \$36.00	Catalog Search Catalog Search	Enabled Enabled		NOT VALIDATED	Select   Select   Edit

- 2. Scroll down to the required product.
- 3. In the **Action** column, click the **Select** link associated with the required product. The menu appears as shown in the following figure:

Select 🔺	
Edit	
Upload	

#### 4. Click Edit.

The selected product information page appears as shown in the following figure:

Driven Backpack	÷	Back	Add Attribute	Fruugo Sync		Houzz Sync	•	Save	
Enable Product [website]	Yes								
Attribute Set	Bag				•				
Product Name * [store view]	Driven Backpack								
SKU * [global]	24-WB03								
Price * [global]	\$ 36.00 Advanced Pricing								
Tax Class	Taxable Goods 💌								

5. Scroll down to the **Fruugo** tab, and then click the tab.

The tab is expanded and the relevant fields appear as shown in the following figure:

Fruugo	
--------	--

Fruugo EAN [global]	
Fruugo Size [global]	Black 💌
Fruugo Color [global]	Small 🔹
Fruugo Available Country [global]	Ireland France
Fruugo Product Status [global]	UNPUBLISHED 💌 Fruugo Product Status
Fruugo Product Validation [global]	
Fruugo Brand [global]	
Fruugo Stock Quantity [global]	
Fruugo Price With Vat [global]	
Fruugo Price Without Vat [global]	
Fruugo Vat Rate [global]	
Fruugo Book Number [global]	
Fruugo Manufacturer [global]	
Fruugo Lead Time [global]	
Fruugo Package Weight [global]	
Fruugo Discount Price With Vat [global]	
Fruugo Discount Price Without Vat [global]	
Fruugo Discount Start Date [global]	
Fruugo Discount End Date [global]	
Fruugo Restock Date [global]	

6. On this page, make the required changes, and then click the **Save** button. The changes are saved and a success message appears on the **Manage Products** page.

# 5.2. Upload a Single Product

### To upload a single product

#### 1. Go to the Manage Products page.

The Manage Products page appears as shown in the following figure:

/lar	age Pro	duct	S								Q 🏚	1
												← Back
										<b>Filters</b>	Default View 🔻	🗘 Columns 🗸
tive fil	ers: Fruugo Pr	ofile: Tes	t Profile 3 🛞									Clear all
Action	IS	•	2 records fi	ound						20 • per page	< 1	of1 >
	Fruugo Profile	ID 4	Thumbnail	Name	Туре	sku	Price	Visibility	Status	Fruugo Product Status	Validation	Action
	Test Profile 3	11	3	Endeavor Daytrip Backpack	Simple Product	24-WB06	\$33.00	Catalog, Search	Enabled		NOT VALIDATED	Select 🔻
	Test Profile 3	12	5	Driven Backpack	Simple Product	24-WB03	\$36.00	Catalog, Search	Enabled		NOT VALIDATED	Select *
			1									10

- 2. Scroll down to the required product.
- 3. In the Action column, click the Select link associated with the required product.
- A menu appears as shown in the figure.
- 4. Click Upload.

If the product is uploaded successfully, then the success message appears on the top of the page. If there is an error, then the error message appears on the top of the page.

### 5.3. View the Validation Error Details

### To view the validation error details

1. Go to the **Manage Products** page. The **Manage Products** page appears as shown in the following figure:

Manage Pro	oduct	S									← Back
Actions	•	1 records fo	und					Filters     Default View     Columns       20     per page     1     of 1			
Fruugo Profile	ID	Thumbnail	Name	Туре	SKU	Price	Visibility	Status	Fruugo Product Status	Validation	Action
L test	1		Joust Duffle Bag	Simple Product	24- MB01	\$34.00	Catalog, Search	Enabled		INVALID	Select 🔻

- 2. Scroll down to the required product.
- 3. In the **Validation** column of the required row, click the **INVALID** button. The relevant error details appear as shown in the figure.

Sl. No.	sĸu	Errors
1	24-MB01	<ul> <li>EAN : Required-Attribute-Empty</li> <li>Brand : Required-Attribute-Empty</li> <li>StockQuantity : Required-Attribute-Empty</li> <li>NormalPriceWithVAT : Required-Attribute-Empty</li> <li>VATRate : Required-Attribute-Empty</li> </ul>

### 5.4. Submit Certain Actions on the Selected Products

#### Admin can submit the following actions for the selected products:

- Validate Products: To validate the product before uploading it to the fruugo.com. It displays the corresponding validation error if any. If there is no error, it confirms that the product is ready to upload.
- Validate And Upload Products: To validate the product before uploading it on the fruugo.com. It displays the corresponding validation error for all the products if any. If there is no error, then it validates the selected products and then uploads them to the fruugo.com.
- **Update Inventory**: Updates the inventory of the product on fruugo.com. This action completes all the job related to the product inventory and also it manages the quantity related issues.

#### To submit actions for the selected products

1. Go to the **Manage Products** page. The **Manage Products** page appears as shown in the following figure:

/lanage Pro	duct	S										← Back
Actions	•	1 records fo						Columns  Columns				
Fruugo Profile	ID	Thumbnail	Name	Туре	SKU	Price	Visibility	Status	Fruugo Product Status	ţ	Validation	Action
L test	1		Joust Duffle Bag	Simple Product	24- MB01	\$34.00	Catalog, Search	Enabled			INVALID	Select 🔻

- 2. To validate the selected products, do the following steps:
  - a. Select the check boxes associated with the required products.
    - b. In the **Actions** list, click the arrow button. A list appears as shown in the figure:

Actions	•
Validate Products	
Validate And Upload Products	ł
Update Inventory	

c. Click Validate Products.

A confirmation dialog box appears.

d. Click the **OK** button.

The products validation process starts and appears as shown in the following figure:

Validate Products	Q	<b>"</b> 2	<b>1</b>
Mass Product Validate Status           Image: Wass Product Validating , please wait           Image: Warning: Please do not close the window while product are validating			Back
C Total 1 Batch(s) Found.			
SKU: '24-MB01' - • EAN - Required-Attribute-Empty • Brand - Required-Attribute-Empty			
StockQuantity - Required-Attribute-Empty     NormalPriceWithVAT - Required-Attribute-Empty     VATRate - Required-Attribute-Empty			
© 100% 1 0f 1 Processed. ©0 Mass Product Batch(s) Successfully Validated. ♥ Finished Product Mass Validation.			

*Note*: If there is an error in validating the product, then it appears on the page and the **Invalid** button appears under the corresponding **Validation** column displayed on the **Manage Products** page. Otherwise, a success message appears.

- e. Click the **Back** button to go back to the **Manage Products** page.
- f. Correct the issues and then again repeat the process of validating and uploading the selected products.
- 3. To validate and upload the selected products, do the following steps on the Manage Products page:

- a. Select the check boxes associated with the required products.
- b. In the **Actions** list, click the arrow button.

A list appears as shown in the figure:

Actions	•
Validate Products	
Validate And Upload Products	ł
Update Inventory	

### c. Click Validate And Upload Products.

- d. A confirmation dialog box appears.
- e. Click the **OK** button.

The uploading process starts and appears as shown in the following figure:

Upload Products	Q	<b>#0</b> 1	•
Mass Product Upload Status           Image: Wass Product Uploading , please wait           Image: Warning: Please do not close the window while data is uploading		[	Back
<ul> <li>Total 1 Batch(s) Found.</li> <li>SKU : 24-MB01 Product(s) Upload Failed</li> <li>100% 1 Of 1 Processed.</li> <li>0 Mass Product Batch(s) Successfully Uploaded.</li> <li>Finished Product Mass Upload.</li> </ul>			

*Note*: If there is an error in uploading the product, then it appears on the page and the **Invalid** button appears under the corresponding **Validation** column displayed on the **Manage Products** page. Otherwise, a success message appears.

- f. Click the Back button to go back to the Manage Products page.
- g. Correct the issues and then again repeat the process of validating and uploading the selected products.
- 4. To update the inventories of the selected products on fruugo.com, do the following steps on the **Manage Products** page:
  - a. Select the check boxes associated with the required products.
  - b. In the **Actions** list, click the arrow button. A list appears as shown in the figure:

Actions	•
Validate Products	
Validate And Upload Products	ł
Update Inventory	

### c. Click Update Inventory.

A confirmation dialog box appears.

#### d. Click the **OK** button.

The synchronization process of the inventories of the selected products starts and appears as shown in the following figure:

Update Inventory	Q	Ŵ	<b>1</b> •
Mass Upload Inventory                Ø Mass Updating Inventory, please wait			Back
Warning, Freese do not close the window wine data is uploading     Of Total 3 Batch(s) Found.     Of SKU : 24-MB01 Product(s) Inventory Updation Failed			
sku : 24-MB04 Product(s) Inventory Updation Failed     sku : 24-MB03 Product(s) Inventory Updation Failed     sku : 3 Of 3 Processed.			
<ul> <li>Ø0 Mass Product Batch(s) Successfully Uploaded.</li> <li>Finished Product Mass Update Inventory.</li> </ul>			

*Note*: If there is an error in synchronizing the product inventories in bulk, then it appears on the page and the **Invalid** button appears under the corresponding **Validation** column displayed on the **Manage Products** page. Otherwise, a success message appears.

- e. Click the Back button to go back to the Manage Products page.
- f. Correct the issues and then again repeat the process of synchronizing the product inventories of the selected products.

### 6. Manage Product Feeds

After uploading the product on fruugo.com or after updating the product inventory or the product price, the user can check the status of the feed from the **Manage Feeds** page.

#### To view the product feeds status

- 1. Go to the Magento 2 Admin panel.
- 2. On the left navigation bar, click the **FRUUGO INTEGRATION** menu, and then click **Product Feeds**. The **Manage Feeds** page appears as shown in the following figure:

Mar	nag	ge Feed	S								Q 📫	-
Action	ns	•	3 reco	ords found						▼ Filters     20   ▼	Default View	of 1
v	Id	Feed Id	Feed Status	Feed Source	Feed Type	Items Received	Items Succeeded	ltems Failed	Items Processing	Feed Date	Feed File	Feed Errors
	1	660108818	Error	API	item	0	0	0	0	2017-11-16 09:35:18	No File Available . Please Enable Debug Mode	ERRORS
	2	796329132	Error	API	item	0	0	0	0	2017-11-16 09:36:01	No File Available . Please Enable Debug Mode	ERRORS
	3	1039846240	Error	API	inventory	0	0	0	0	2017-1 <mark>1-1</mark> 6 10:59:42	No File Available . Please Enable Debug Mode	ERRORS

- 3. Do the required one of the following tasks:
  - View the status of the feed in the Feed Status column.
  - To delete the feed, select the checkbox associated with the product and submit the Delete

Х

Feeds action.

• To view the product feed error, click the Error

button or to view the details of the feed, click the

button.

A feed error appears as shown in the following figure:

Feeds Errors

ѕки	Errors
24-MB01	ErrorCode: 25103 ShortMessage: Listing Already Exists LongMessage: A listing with this SKU already exists.

Note: If the feed detail is not available, then the



button appears.

• To download the Feed File, click the respective filename link appearing in the Feed File column.

### 7. Manage Fruugo Orders

The admin can manage the fruugo.com orders and can perform the following tasks:

- View Fruugo Orders(https://docs.cedcommerce.com/magento-2/fruugo-magento-2-integrationguide-0-0-1?section=fetch-and-view-the-orders-details-3)
- View Failed Imported Orders(https://docs.cedcommerce.com/magento-2/fruugo-magento-2-integrationguide-0-0-1?section=view-fruugo-failed-orders)
- Return Management(https://docs.cedcommerce.com/magento-2/fruugo-magento-2-integrationguide-0-0-1?section=return-management)

### 7.1. Fetch and View the Orders Details

The user can fetch and view all the order details fetched from Fruugo.

#### To fetch and view Fruugo Orders

- 1. Go to the Magento 2 Admin panel.
- 2. On the left navigation bar, click the **FRUUGO INTEGRATION** menu, and then click **View Fruugo Orders**. The **Orders Grid** page appears as shown in the following figure:

rde	rs Grid						Fetch New Orde
	The following Pr	urchase Order Id's fetched	Successfully - 149494405092138	16	<b>F</b> ilter	rs 💿 Default View 🔻	🔅 Columns 🔹
	ls found				20	▼ per page 〈	1 of 1
V	Magento Order id	Merchant Order Id	Purchase Order Id	Order Place Date	† Status	Deliver By	Entity Id

### 3. Click the Fetch New Orders button.

If the order is imported successfully, then a new record is found in the **Orders Grid** table and a success message appears as shown in the above figure. *Notes*:

- votes:
  - Orders are automatically imported through CRON in every 10 minutes.
  - Whenever the latest orders are imported from Fruugo, a Notification appears in the notification area of the Admin panel for those orders and they are Auto-Acknowledged as soon as they are imported into the Magento 2 admin panel.
  - If no Order is imported, then check the Failed order log on the Failed Orders Grid page.
  - $\circ~$  Order are auto-rejected on Fruugo in the following conditions:
    - When Fruugo Product SKU does not exist in Magento 2.
    - When Product is Out of Stock in Magento 2.
    - When a product is disabled in Magento 2.

### 7.2. View Fruugo Failed Orders

The users can view the list of failed Fruugo orders on the Failed Orders Grid page.

### In the following conditions, Orders are not imported from Fruugo:

- If any product in the Fruugo Order is Out of Stock in Magento 2.
- If any product in the Fruugo Order is disabled in Magento 2.
- If any Product does not exist in Magento 2 or is deleted from Magneto after uploading to Fruugo.
- If the selected Payment Method in Fruugo System Configuration Setting is not available in Magento 2.

### To view Fruugo failed orders

- 1. Go to the Magento 2 Admin panel.
- 2. On the left navigation bar, click the **FRUUGO INTEGRATION** menu, and then click **Failed Imported Orders**.

The Failed Orders Grid page appears as shown in the following figure:

Fa	iled O	rders (	Grid	Q 📫 1 🔤 🔹
				Delete Orders
1 rec	ords found Purchase Order ID	Refernce Number	Reason	Filters     Default View     Columns       20     per page     1     of 1       Order Data     1     1
1	1494- 9440- 50921386	1494- 9440- 5092- 1386	Thursday 16th of November 2017 12:04:16 PM - Please specify a shipping method.	<pre>{"OrderId":"1494\u00ad59440\u00ad5092\u00ad1386","Shipmentid":"1494\u00ad5440\u00ad5092\u00ad1386","Created":"2015\u00ad03\u00ad06 16:55:45","Status":"Shipped","CustomerName":John Doe","Address":"310 University Avenue","City":"Palo Alto","State":"CA","Zip":"94301","Country":"US","Phone":"650555555","ShippingMethod":"Standard","FlatShipping":"0.00","OrderTotal":"79.00","OrderItems" {"OrderItem":{"SKU":"24-MB01","ProductId":"13661853","Title":"Track Lighting","Quantity":"1","Price":"79.00","Tax":"0.00","Shipping":"0.00","Type":"Product"}}</pre>

This page displays the failed orders with the order id and the reason for the failure.

# 7.3. Return Management

### To add a new return

- 1. Go to the Magento 2 Admin panel.
- 2. On the left navigation bar, click the **FRUUGO INTEGRATION** menu, and then click **Return**. The Fruugo Return page appears as shown in the following figure:

Fruu	igo Return		Q 🕫	•
			Add New	Return
Search	by keyword Q		💿 Default View 🗸 🄅	Columns 👻
Action	s v 4 records found	20 <b>v</b> pe	r page < 1	of 1 >
	Merchant Order Id	Purchase Order Id	Status	Action
	00000167	سے 4819090001010021	Success	View Details
	000000167	4819090001010021	Success	View Details
	000000168	4819105001010021	Success	View Details
	000000168	4819105001010021	Success	View Details

All the created returns are listed on the page.

3. Click the Add New Return button.

The page appears as shown in the following figure:

Fruugo Return		Q 🕫 1 🔹	
			← Back Save
RETURN TYPE INFORMATION	View Return		
Return 🗡	Enter Merchant Ord er ID or Reference O rder ID	4819011001010021 Please fill Merchant Order Id to be refund. Fetch Order Info	

- 4. In the Enter Merchant Order ID or Reference Order ID box, enter the valid Id to be refunded.
- 5. Click the **Fetch Order Info** button.

The page appears as shown in the following figure:

Refund Reason	Please Select an Option
	Please fill the reason the customer initiated the return.
sku : 24-MB01	
Remove	
Fruugo Product	14227374
ID*	Please fill Order Item Id for current order.
Fruugo Sku ID *	29601684
	Please fill Order Item Id for current order.
Qty Available for	2
Refund	Qty available for Refund for this item.
Qty already	0 kg
Cancelled/Return	Please fill Quanitity of the given item that was cancelled.
Qty to be	2
Refunded*	Please fill Quanitity of the given item that the merchant wants to refund to the customer.
sku : 24-MB01	
Add	

- 6. Enter the values in the required fields.
- 7. In the **Qty to be Refunded** box, enter the required number of item that the merchant wants to refund to the customer.
- 8. Click the Save button.

The refund is generated and a success message appears as shown in the following figure:

Fruugo Return			Q 🔎	± •
			Add Ne	w Return
✓ Refund Generated Successfully				
Search by keyword Q	\$		● Default View •	🗘 Columns 👻
Actions <b>v</b> 5 records found			20 • per page < 1	of 1 >
Merchant Order Id	1	Purchase Order Id	Status	Action
000000167		4819090001010021	Success	View Details
000000167		4819090001010021	Success	View Details
		4819105001010021	Success	View
000000168		4619103001010021		Details

### 8. Extras

### The admin can view the following information:

- Fruugo Cron Grid(https://docs.cedcommerce.com/magento-2/fruugo-magento-2-integration-guide-0-0-1?section=fruugo-cron-details)
- Fruugo Log Grid(https://docs.cedcommerce.com/magento-2/fruugo-magento-2-integrationguide-0-0-1?section=fruugo-log-grid)

# 8.1. Fruugo Cron Details

### To view Fruugo Cron Details

- 1. Go to the Magento 2 Admin panel.
- 2. On the left navigation bar, click the **Fruugo INTEGRATION** menu, and then click **Fruugo Cron Grid**. The **Magento Cron Grid** page appears as shown in the following figure:

Magento	Cron Gr	id				Q	🕫 1	v
						<b>T</b> Filt	colum	ns 👻
Actions	•	1 records found			20	▪ per page <	1 of 1	>
Id Id	Job Code	Status	Messages	Created At	Scheduled At	Executed At	Finished At	Ļ
1	0	pending		2017-08-01 11:49:00	2017-08-08 18:30:00			

# 8.2. Fruugo Log Details

### To view Fruugo Log Details

- 1. Go to the Magento 2 Admin panel.
- 2. On the left navigation bar, click the **FRUUGO INTEGRATION** menu, and then click **Fruugo Log Grid**. The **Fruugo Log Grid** page appears as shown in the following figure:

Fru	ugo	Log Grid				Q 📫 1 🚽
						🍸 Filters 🔅 Columns 🗸
Actic	ns	• 6	records found			20         •         per page         1         of 1         >
	Id	Log Туре	Log Sub Type	Log Date	Log Value	Comment
	1	getFeeds()	Response :	16-11-17 11:25:42	false	Exception : 'Decoding failed: Syntax error'
	2	getFeeds()	Response :	16-11-17 11:26:27	false	Exception : 'Decoding failed: Syntax error'
	3	getFeeds()	Response :	16-11-17 11:26:40	false	Exception : 'Decoding failed: Syntax error'
	4	getFeeds()	Response :	16-11-17 11:26:59	false	Exception : 'Decoding failed: Syntax error'
	5	getFeeds()	Response :	16-11-17 11:27:41	false	Exception : 'Decoding failed: Syntax error'
	6	getFeeds()	Response :	16-11-17 11:37:33	false	Exception : 'Decoding failed: Syntax error'