

OnBuy Integration for Magento 2 User Guide

by CedCommerce Products Documentation

- 1. Overview 3**
- 2. OnBuy Integration Installation 3**
- 3. OnBuy Configuration Settings 3**
- 4. Manage Accounts 7**
- 5. Manage Profiles 13**
 - 5.1. Add New Profile 13
 - 5.2. Edit the existing Profile 17
 - 5.3. Delete a Profile 19
 - 5.4. Submit Actions in Bulk 21
- 6. Product Management 23**
- 7. Product Feeds 28**
- 8. Manage Orders 30**
- 9. Developer Options 34**
 - 9.1. Cron Logs 34
 - 9.2. Activity Logs 35
- 10. Help & Support 37**

1. Overview

The OnBuy integration for Magento 2 by CedCommerce offers management of your products on a centralized platform, wherein you can easily list your products on OnBuy directly from your existing Magento 2 store. Management of inventory and price is automatically synchronized and gets updated following any activity. Furthermore, tracking and order fulfilment can be easily managed through the CedCommerce integration solution.

Integration also offers management of inventory with greater flexibility, providing you with several ways to manage it. OnBuy order cancellations from the customer's end are retrieved simultaneously to cancel the order ensuring that you don't ship orders that were cancelled.

Features:

- **OnBuy order management:** Orders are pulled into your Magento 2 store where they can be easily processed or cancelled via the centralized order management system. Refunds for OnBuy orders can be initiated via the Magento 2 store.
- **Stock update:** Stock levels are updated automatically on both ends as the stock status is updated in your local shop or when a new order comes on OnBuy.
- **Synchronized inventory:** The product information (including listing details and pricing) is automatically synchronized between Magento 2 and OnBuy at regular intervals.
- **Bulk upload:** Upload any number of products to OnBuy using the bulk product upload feature.
- **Profile-based product upload:** This allows the admin to create a profile and map the product attributes, allowing the product to be assigned to the profile and easily uploaded.
- **Product category mapping:** Admins can use the category mapping feature to map Magento 2 store categories to the relevant OnBuy category.
- **Rejected products notification:** If any product is rejected from OnBuy, you'll be notified of the error that caused this.
- **Crons:** Crons automate the process of price, inventory and order management.
- **Notifications:** Whenever stock levels start diminishing, the integration will notify you. Additionally, if a feed error occurs, there is a feature that notifies you of the error.

Note: This integration is dependent upon extension integrator which needs to be installed as well.

2. OnBuy Integration Installation

To Install the Extension:

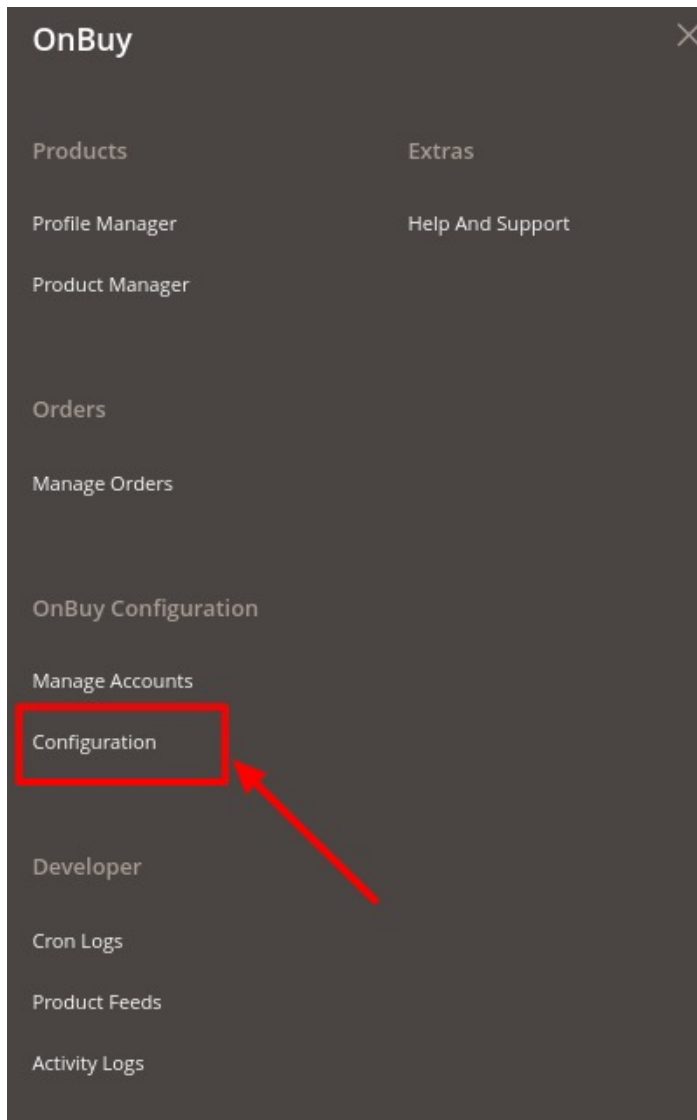
1. Log in the **FTP**, and then go to Magento 2 root folder (generally present under the *public_html* folder).
2. Create a new folder named *code* under the *app* folder; under *code* folder, create a folder named *Ced*.
 - Upload or Drag and Drop [app/code/Ced/OnBuy](#)
 - After successfully uploading the directory, the extension will be installed or upgraded.
 - Now run the following upgrade command in *cmd*

```
php bin/magento setup:upgrade
php bin/magento setup:di:compile
php bin/magento setup:static-content:deploy
chmod -R 777 generated/
chmod -R 777 pub/
chmod -R 777 var/
```

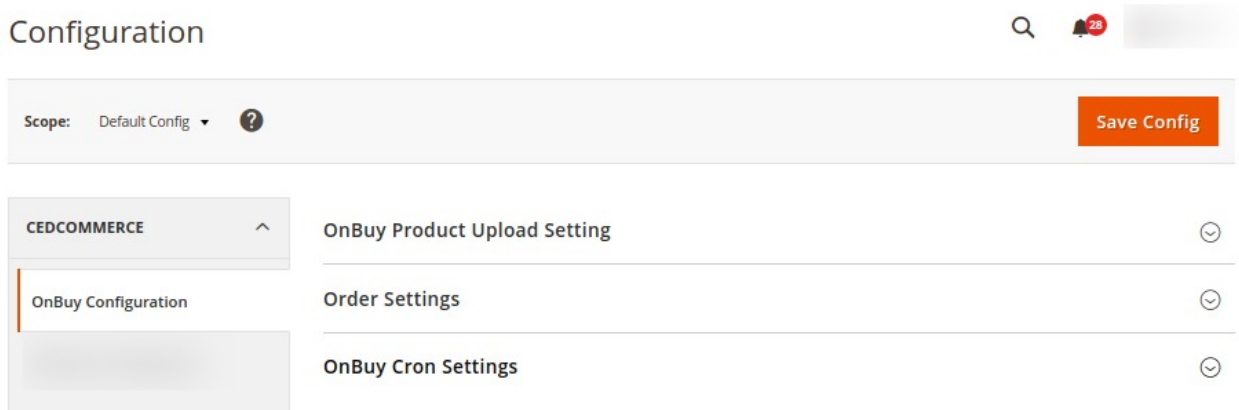
3. OnBuy Configuration Settings

To Set Up the Configuration Settings:

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **OnBuy Integration** menu.
The menu appears as shown in the following figure:



3. Click **Configuration**.
The Configuration page appears as shown in the following figure:



4. In the right panel, click the **OnBuy Product Upload Setting** tab.

The **OnBuy Product Upload Settings** tab is expanded and the relevant fields appear as shown in the following figure:

OnBuy Product Upload Setting

OnBuy Product Price [global] ▼
 Select to send different product price to **OnBuy**

Chunk Size (Product Upload) [global]

Primary Account [global] ▼ ?

Convert Currency [global] ▼
 Auto Convert Current Price to Euro.

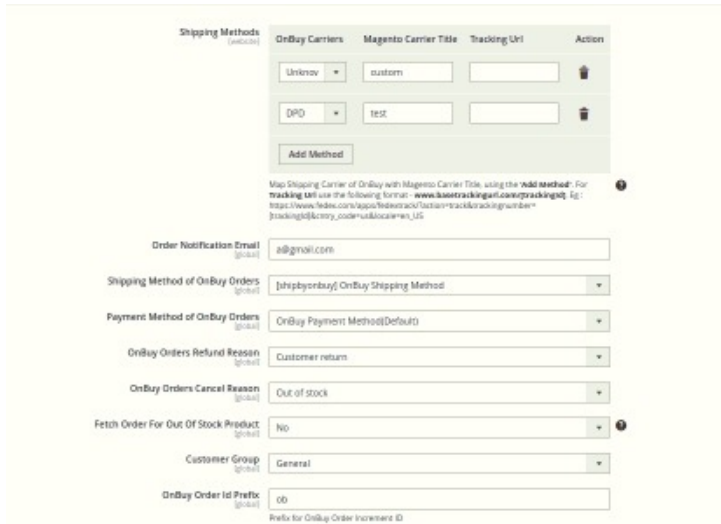
Brand Exception [global] ▼
 Select Yes if you are using brand except.

5. Under **OnBuy Product Upload Setting** tab do the following :

- In **OnBuy Product Price** you can increase or decrease the price accordingly to display, for this do the following steps:-
 - **Increase by Fixed Price:** If selected, then the **Modify by Fix Price** field appears.
 - **Increase by Fixed Percentage:** If selected, then the **Modify by Percentage Price** field appears.
 Enter the numeric value to increase the price of the **OnBuy**, product price by the entered value % of Magento 2 price.
For Example,
 Magento 2 price + 5% of Magento 2 price.
 Magento 2 Price = 100
 Select **Increase By Fixed Percentage** option
Modify by Percentage Price = 5
 $100 + 5\% \text{ of } 100 = 100 + 5 = 105$
 Thus, OnBuy Product Price = 105
 - **Decrease by Fixed Price:** If selected, then the **Modify by Fix Price** field appears.
 - **Decrease by Fixed Percentage:** If selected, then the **Modify by Percentage Price** field appears.
 Enter the numeric value to decrease the price of the **OnBuy** product price by the entered value % of Magento 2 price.
For Example,
 Magento 2 price – 5% of Magento 2 price.
 Magento 2 Price = 100
 Select **Decrease By Fixed Percentage** option
Modify by Fix Price = 5
 $100 - 5\% \text{ of } 100 = 100 - 5 = 95$
 Thus, OnBuy Product Price = 95
- In **Modify by Fixed Price**, enter the price.

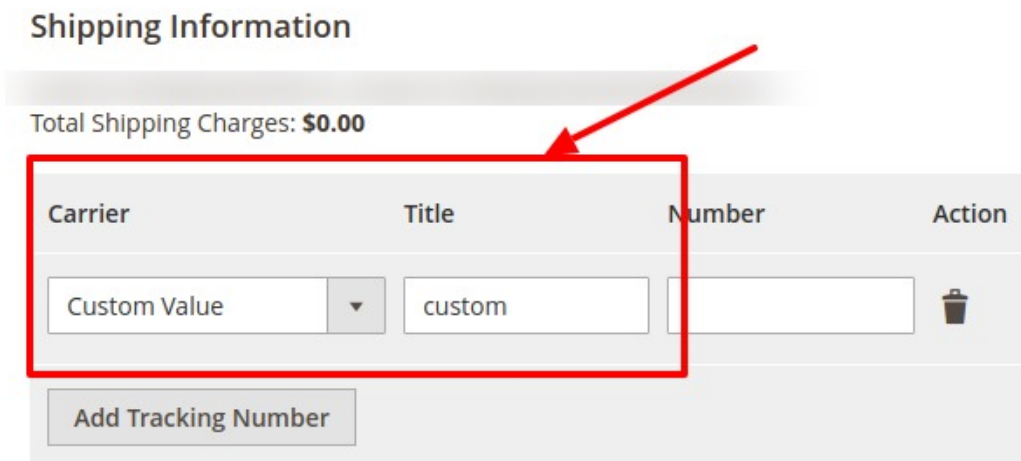
- In the **Chunk Size(Product Upload)** box, enter the number accordingly for the chunks of Products Upload.
- In the **Primary Account** option, select your primary account.
- In the **Convert Currency**, select **Yes** if you want to convert the price automatically to Euro.
- In the **Barcode Exemption**, if you are a manufacturer or selling barcode exempted category then you can select “**Yes**” from the barcode exemption dropdown. Then you will no longer be requiring barcodes for the products.

6. Then click on the **Order Settings** tab and it expands as:



7. Under this **Order Settings** perform the following steps:

- In the **Shipping Methods**, map the OnBuy Shipping Carrier with the Magento Carrier. The **Magento Carrier Title** should be entered the same while shipping orders and adding tracking as shown in the figure below:



- In the **Order Notification Email** box, enter the email for order notification.
- In the **Shipping Method of OnBuy Orders**, choose the shipment methods for OnBuy Orders(e.g:

OnBuy Shipping Method).

- In the **Payment Method of OnBuy Orders**, choose the payment methods for OnBuy orders(e.g: OnBuy Payment Method).
 - In the **OnBuy Orders Refund Reason**, select the reason for the refund of the order. A credit memo is generated from the Magento store and the reason selected here in configuration will be sent to OnBuy.
 - In the **OnBuy Orders Cancel Reason**, specify the reason for the cancellation of the order. The reason entered here will be sent to OnBuy.
 - In the **Fetch Order For Out Of Stock Product** box, select **Yes** option, to fetch orders for out of stock products.
 - In the **Customer Group** option, select your customer group option.
 - In **OnBuy Order Id Prefix**, enter the OnBuy order Id Prefix.
8. Now Click on OnBuy Cron Settings, and the tab expands as:

OnBuy Cron Settings

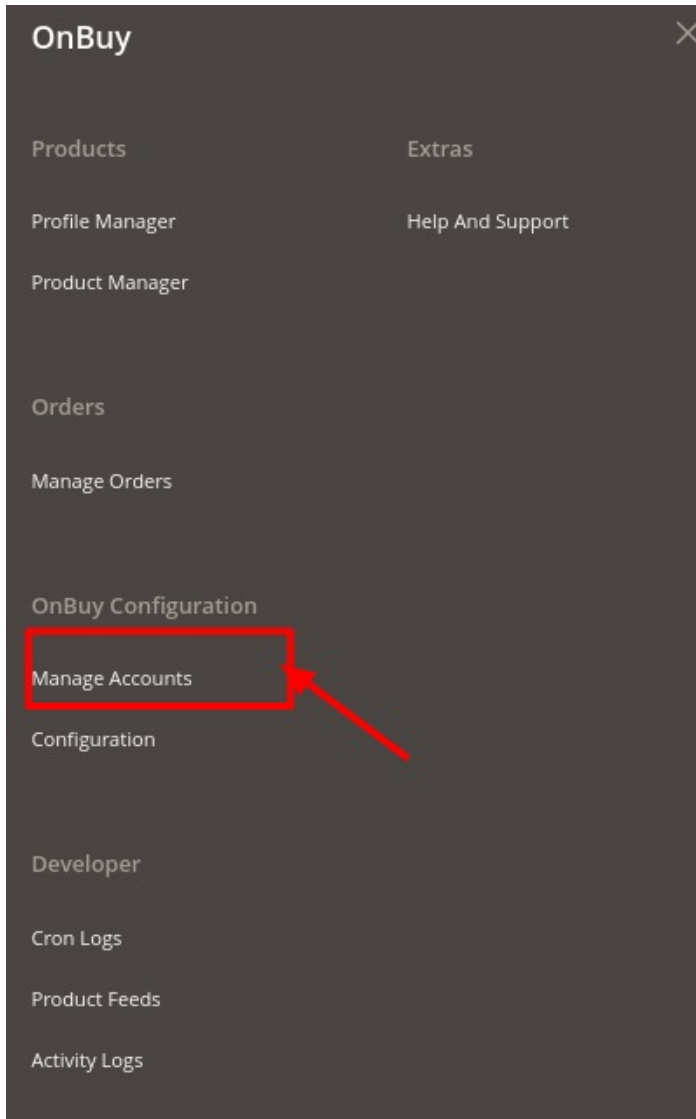
Order Cron <small>[global]</small>	Disable	▼
Feeds Syncing Cron <small>[global]</small>	Disable	▼
Inventory And Price Syncing Cron <small>[global]</small>	Disable	▼

9. Under the Cron Settings, do the following steps:
- In the **Order Cron** box, select **Enable** option to enable the order cron.
 - In the **Product Status Syncing Cron** box, select the **Enable** option to enable the product syncing cron.
 - In the **Inventory and Price Syncing cron** box, select the **Enable** option to enable the inventory and price syncing cron.
10. Click on the **Save Config** button to save the configuration information.

4. Manage Accounts

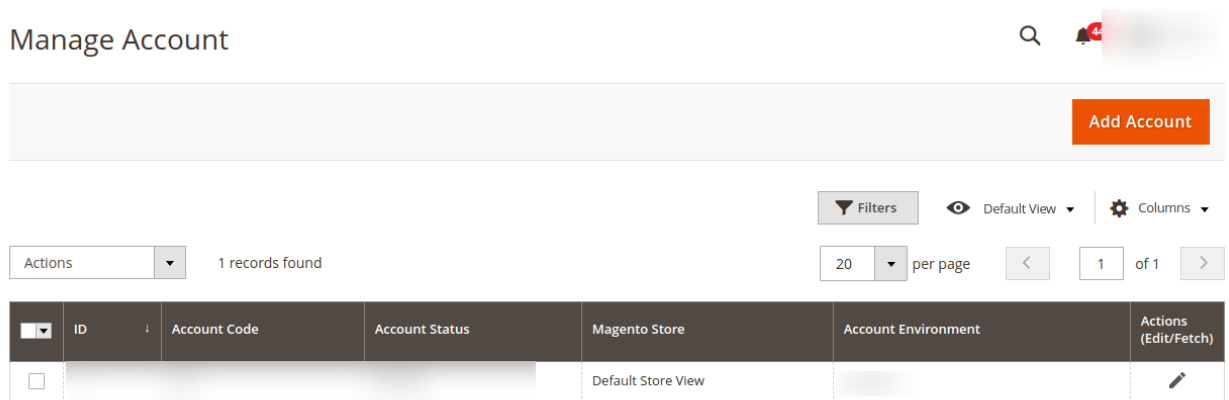
To Manage Accounts:

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **OnBuy Integration** menu.
The menu appears as shown in the following figure:



3. Click on **Manage Accounts**.

The page appears as shown in the following figure:



4. Click the **Add Account**

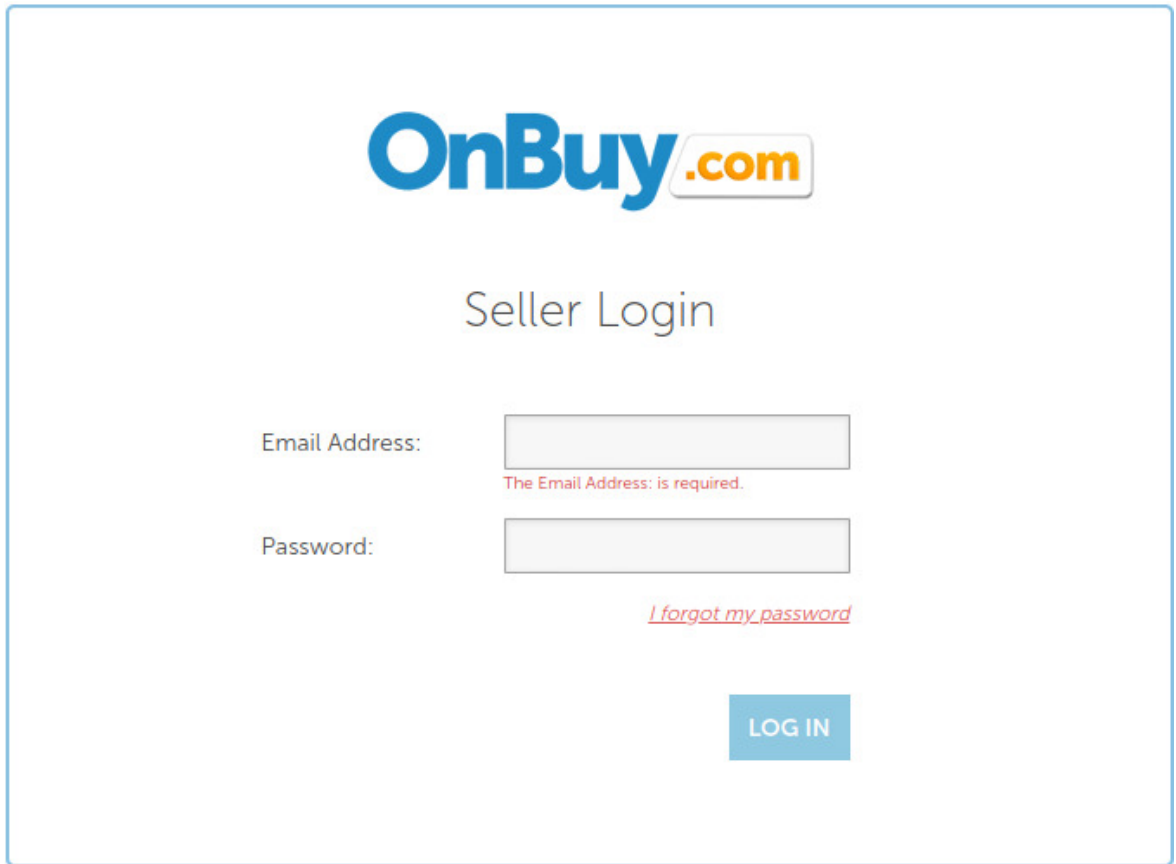
The **Add Account** page appears as shown in the following figure:

The screenshot shows the 'Add Account' page with the following fields and options:

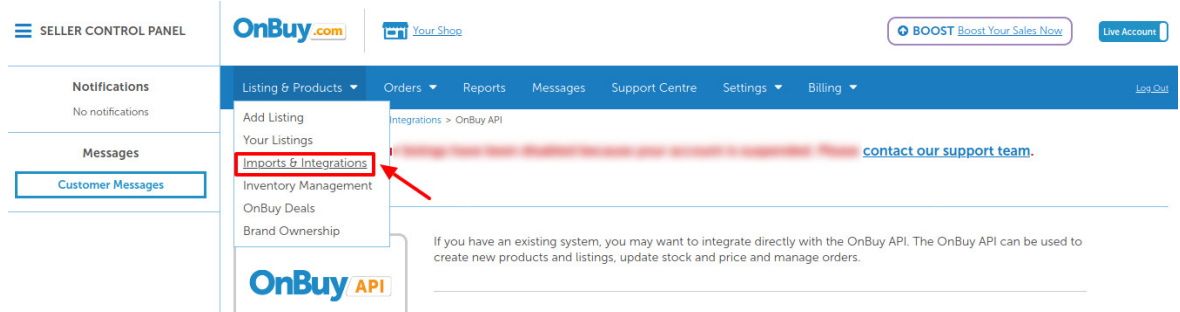
- Account Code**: Text input field. Note: For internal use. Must be unique with no spaces.
- Account Environment**: Dropdown menu with 'Production' selected.
- Account Status**: Dropdown menu with 'Disabled' selected.
- Account Store**: Dropdown menu with 'Default Store View' selected.
- Consumer Key**: Text input field.
- Consumer Secret**: Text input field.
- Seller Id**: Text input field.
- Seller Entity Id**: Text input field.
- Site Id**: Text input field. Note: The OnBuy Regional site id e.g. 2000 for UK.

5. Under the New Account section, do the following steps:

- In the **Account Code** box, you can enter your account code.
Note: For internal use. It must be unique with no spaces.
- In the **Account Environment** box, select the Account environment whether its Production or Sandbox.
- In the **Account Status** box, select the account status.
- In the **Account Store** box, choose the Default Store View Option.
- To retrieve the next 4 fields you need to log in to your OnBuy seller panel(<https://seller.onbuy.com/inventory/integrations/onbuy-api/>)



- Enter your seller credentials and login. You'll be redirected to the OnBuy seller homepage.



- Click on **Imports & Integration** under **Listings & Products**.
The page appears as:

Imports & Integrations

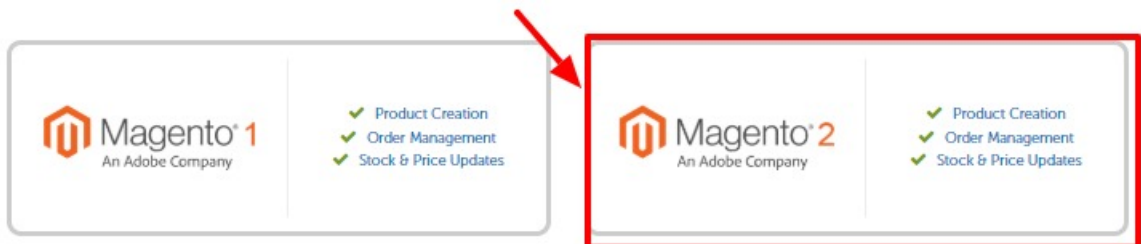
We have a number of integrations to help you manage your listings and orders on OnBuy. You can also fully integrate with our API or manage stock and pricing by feed.

Enabled Integrations

Available Imports

Available Integrations

- Now to Enable Magento 2 Integration, under Available Integrations click on **Magento 2 Integration**.



- After clicking on Magento 2 Integration, you will be redirected to the page as shown below, where you need to click on **Enable Integration** button for enabling the extension.


Magento 2 Integration

- Once the extension is enabled it will be shown in the list of Enabled Extensions.


Imports & Integrations

We have a number of integrations to help you manage your listings and orders on OnBuy. You can also fully integrate with our API or manage stock and pricing by feed.


Enabled Integrations




- ✔ Product Creation
- ✔ Order Management
- ✔ Stock & Price Updates




- ✔ Product Creation
- ✔ Order Management
- ✔ Stock & Price Updates



- ✔ Product Creation
- ✔ Order Management
- ✔ Stock & Price Updates




- ✔ Product Creation
- ✔ Order Management
- ✔ Stock & Price Updates



- ✔ Product Creation
- ✔ Order Management
- ✔ Stock & Price Updates

- Then under enabled extension click on **Magento 2 integration**.
- You'll be redirected to a new page as shown below:

Magento 2 Integration



- ✔ Product Creation
- ✔ Order Management
- ✔ Stock & Price Updates

DISABLE INTEGRATION

Seller ID:

Entity ID:

Site ID:

Live Product Create

✘ Unapproved

If you use Magento 2, we can help you streamline your use of OnBuy with the Magento 2 integration created by CedCommerce. This integration supports order management and stock and price updates. Products can be created directly from your Magento 2 store or by using a [CSV template](#). The guide for this integration can be found [here](#).

How to Integrate

This integration can be set up via your Magento 2 account. You can download the integration via [Magento 2](#) or [CedCommerce](#).

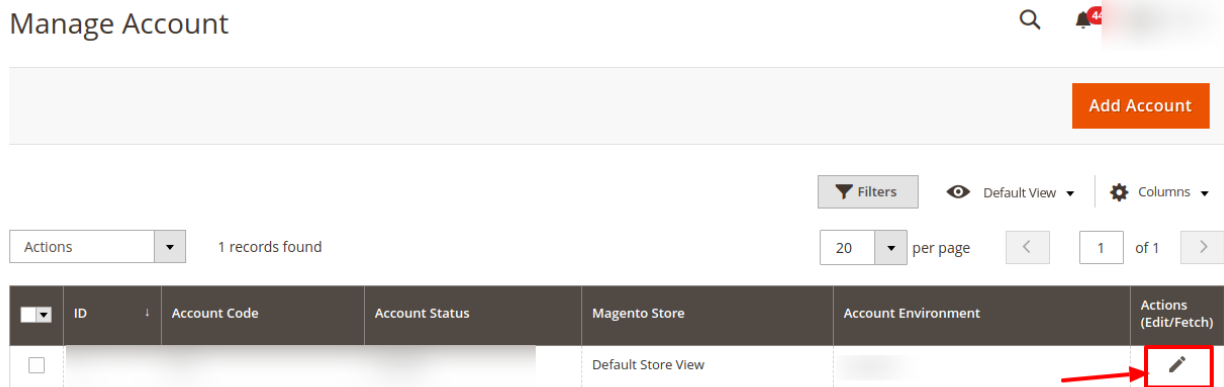
Your API Details

Live Keys	
Consumer Key	<input type="text"/>
Secret Key	<input type="text"/>
Test Keys	
Consumer Key	<input type="text"/>
Secret Key	<input type="text"/>

API Usage

Method	Current Hour	Current Day
GET (Live)	0/600	0/12000
POST (Live)	0/240	0/4800
PUT (Live)	0/240	0/4800
DELETE (Live)	0/240	0/4800
GET (Test)	0/600	0/12000
POST (Test)	0/240	0/4800
PUT (Test)	0/240	0/4800
DELETE (Test)	0/240	0/4800

- Retrieve all the necessary details from here.
 - Now move back to you Magento Seller panel.
 - In the **Consumer Key** box under **Live Keys**, enter the Consumer key from the seller account.
 - In the **Secret Key** box under **Live Keys**, enter the Consumer Secret from the seller account.
 - In the **Consumer Key** box under **Test Keys**, enter the seller id retrieved from the seller account.
 - In the **Secret Key** box **Test Keys**, enter the seller entity id from the seller account.
6. Click on **Save Button** to save the following information.
7. Once you save your account information. The **Edit** option appears as shown:



8. Clicking on edit option will redirect you to the accounts management page and you can then do the required edits in the account details.
9. Click on **Save** to save the changes.

5. Manage Profiles

To Manage the Profile

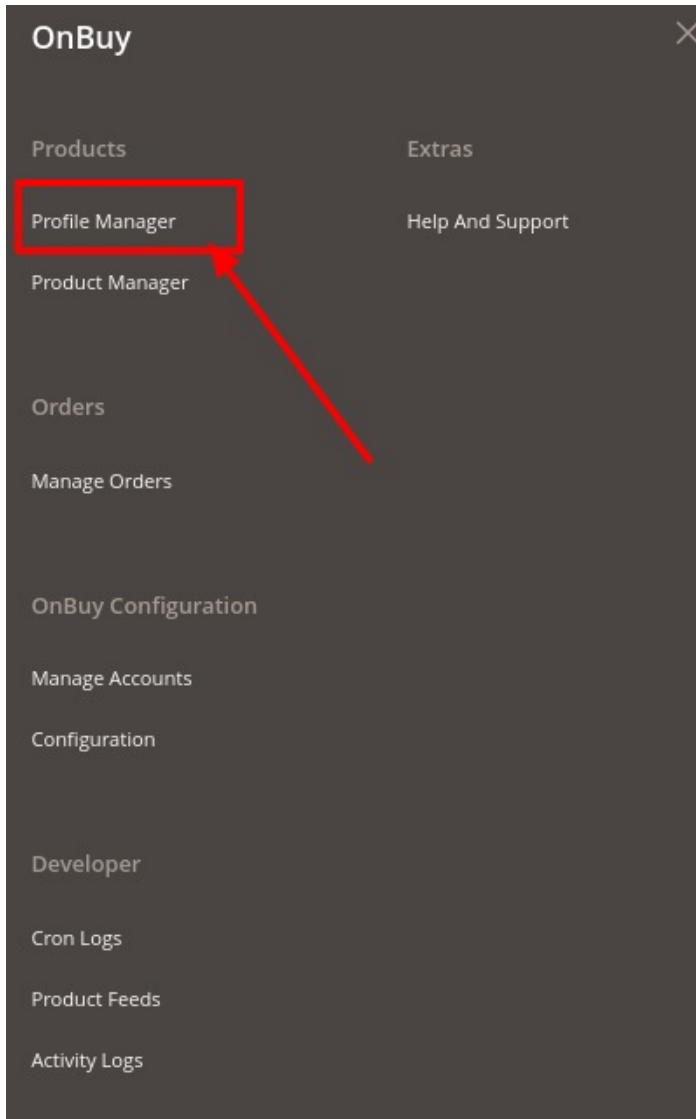
Following tasks can be performed to manage the profiles:

- Add a Profile
- Edit Profile
- Delete Profile
- Perform Bulk Actions in the selected profile

5.1. Add New Profile

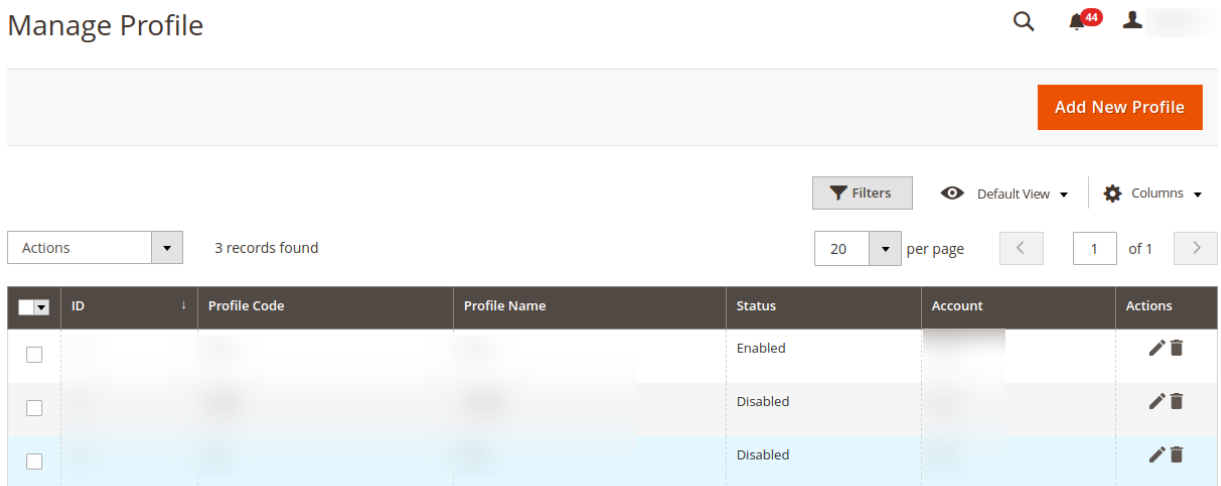
To Add a New Profile,

1. Go to the **Magento 2 Store Admin** panel.
2. On the left navigation bar, click the **OnBuy Integration** menu.
A menu appears as shown in the following figure:



3. Click on **Profile Manager**.

The **Manage Profile** page appears as shown in the following figure:



4. Click the **Add New Profile**

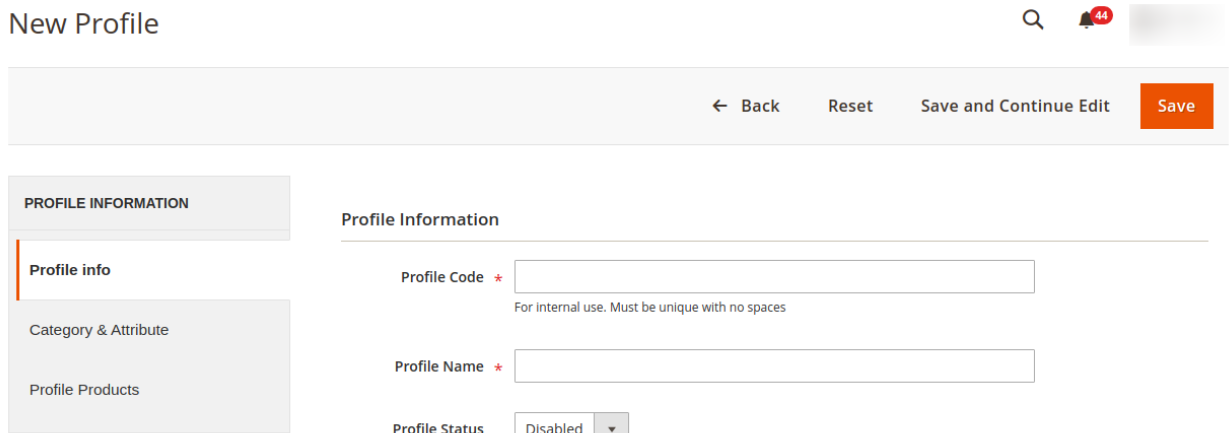
The **Add New Profile** page appears as shown in the following figure:



Note: If you have selected the Primary Account in Configuration settings then this tab displayed above won't be shown and you will be directly redirected to New Profile Page.

5. Select the account and click on the **Edit** option under the **Actions** column.

The New Profile page appears as:



6. In the left panel, under **Profile Info.**, do the following steps:

- o In the **Profile Code** box, enter the Profile Code.
Note: Please use only letters (a-z or A-Z), numbers (0-9) or underscore (_) in this field, and the first character should be a letter.
- o In the **Profile Name** box, enter the name of the profile,
- o In the **Profile Status** box, select the **Enable** option to enable the profile status. If the profile status is Disabled then the products won't be displayed and no action will be performed on them.

7. Then Click on **Category & Attribute**.

The **Category&Attribute** page appears as shown in the following figure:

New Profile



← Back Reset Save and Continue Edit **Save**

PROFILE INFORMATION

Profile info

Category & Attribute

Profile Products

Category Mapping

Select Category *

Search Category

Search Category

OnBuy-Magento Category Dependent Attributes Mapping

OnBuy Attribute	Magento Catalog Attribute	Default Value	Units	Action
<input type="button" value="Add Attribute"/>				

OnBuy-Magento Required Attributes Mapping

OnBuy Attribute	Magento Catalog Attribute	Default Value	Action
<input type="text" value="Title"/>	<input type="text" value="Product Name"/>		
<input type="text" value="Price"/>	<input type="text" value="Price"/>		
<input type="text" value="SKU"/>	<input type="text" value="SKU"/>		
<input type="text" value="Description"/>	<input type="text" value="Description"/>		
<input type="text" value="Product Codes"/>	<input type="text" value="--please select--"/>		
<input type="text" value="Brand"/>	<input type="text" value="--please select--"/>		
<input type="text" value="Quantity"/>	<input type="text" value="Quantity"/>		
<input type="button" value="Add Attribute"/>			

- Under the **Category & Attribute** section, do the following steps:
 - First, you need to search the category in **Search Category**.
 - Then in the **Select Category** option, the categories related to the search category are displayed in the dropdown menu.
 - Under **OnBuy-Magento Category Dependent Attributes Mapping**, map the selected category attributes to the Magento attributes.
 - Under **OnBuy-Magento Required Attributes Mapping**, map your Magento catalog attribute to OnBuy Attribute.
8. Now move to the next option, click on **Profile Products**.
 The **Profile Products** section appears as shown in the following figure:

New Profile

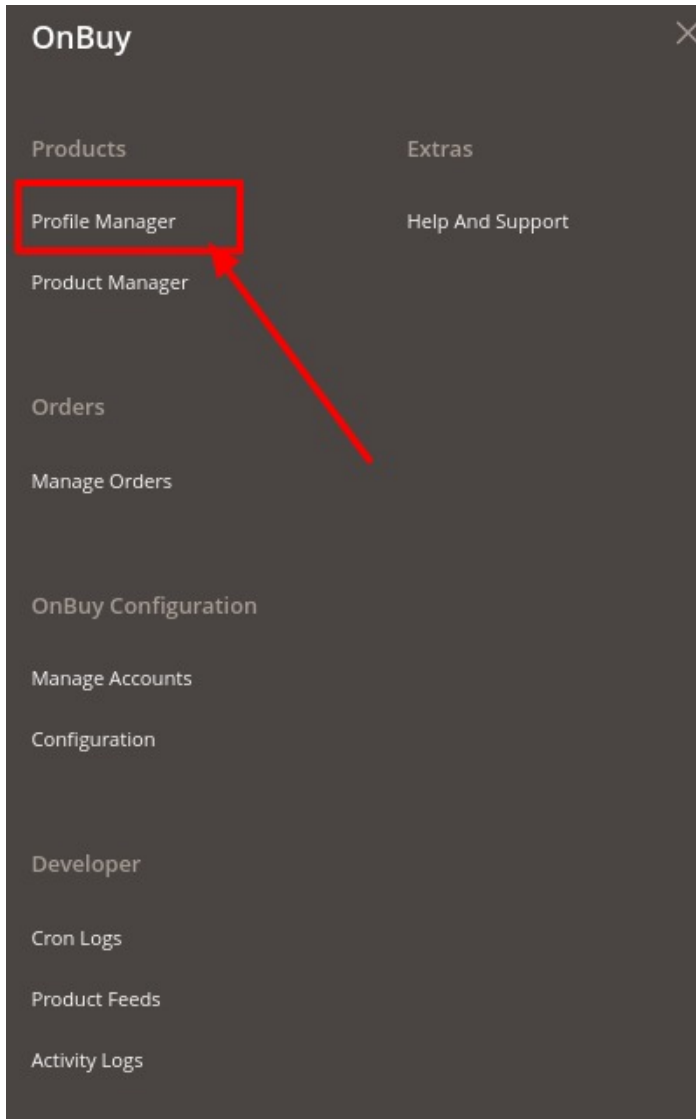
The screenshot displays the 'New Profile' configuration page. On the left, a sidebar contains 'PROFILE INFORMATION' with sub-sections for 'Profile info', 'Category & Attribute', and 'Profile Products'. The main content area features a search bar and a 'Reset Filter' button. Below this, it indicates '0 records found' and shows pagination controls for 20 items per page, currently on page 1 of 1. A table with the following columns is visible: Product Id, SKU, Product Name, Type, Category, Product Status, Attribute Set Name, and Price. The table body is currently empty.

9. Select the products accordingly and assign them to the profile. Then click on the **Save** button to save the following information.
10. Clicking on **Reset Filter** all the products will be displayed.
Note: If in the same account has two profiles then the product will be assigned to only one profile.

5.2. Edit the existing Profile

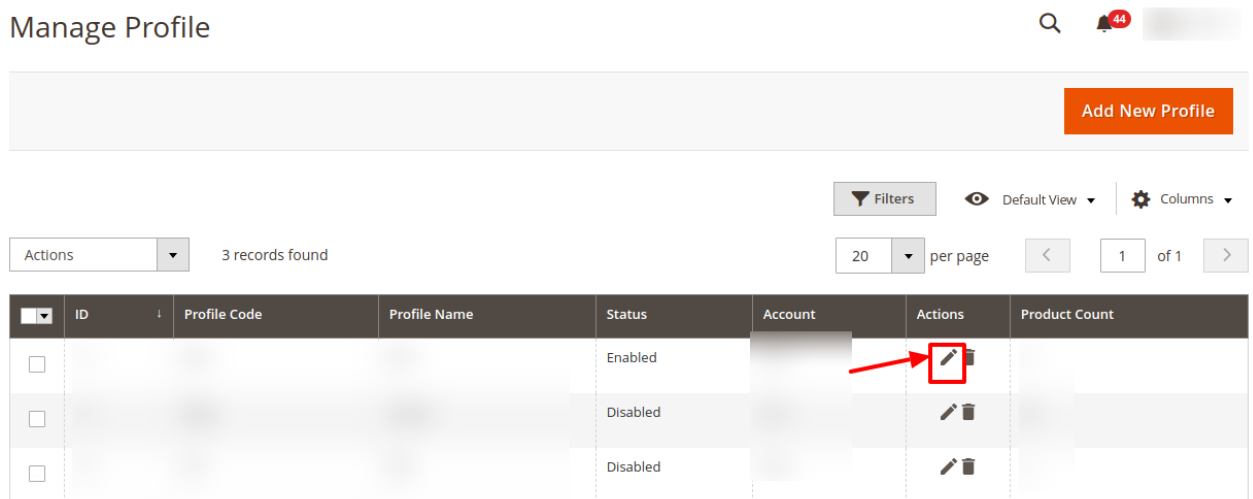
To Edit the Existing Profile,

1. Go to the **Magento 2 Store Admin** panel.
2. On the left navigation bar, click the **OnBuy Integration** menu.
 A menu appears as shown in the following figure:



3. Click on **Profile Manager**.

The **Manage Profile** page appears as shown in the following figure:



4. Scroll down to the required profile row.
5. In the **Action** column of the respective row, click the **Edit** button.
The profile editing page appears as shown in the following figure:

The screenshot displays the 'Profile Information' editing interface. At the top right, there are search and notification icons. Below them is a navigation bar with buttons: '← Back', 'Delete', 'Reset', 'Save and Continue Edit', and a prominent orange 'Save' button. On the left, a sidebar titled 'PROFILE INFORMATION' lists 'Profile info', 'Category & Attribute', and 'Profile Products'. The main area, titled 'Profile Information', contains the following fields:

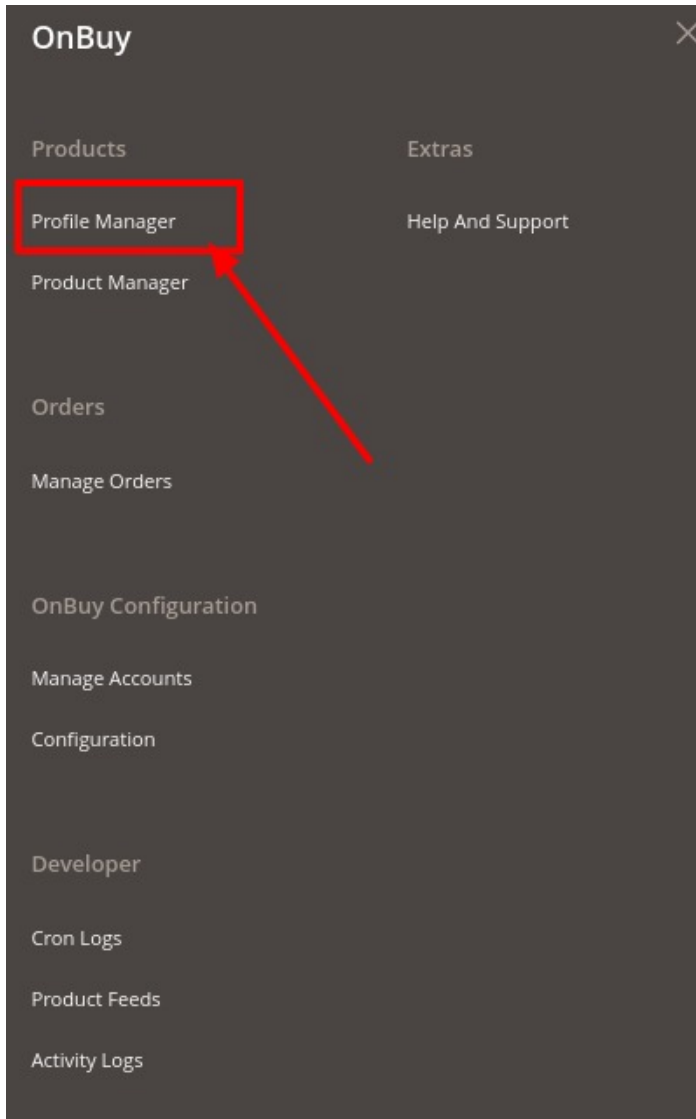
- Profile Code ***: A text input field with a red asterisk. Below it, a note reads: 'For internal use. Must be unique with no spaces'.
- Profile Name ***: A text input field with a red asterisk.
- Profile Status**: A dropdown menu currently showing 'Enabled'.

6. In the left navigation panel, click the required menu, and then make the changes as per requirement in the respective section.
7. Click the **Save** button.
The edited profile is saved and the success message appears on the **Manage Profile** page.

5.3. Delete a Profile

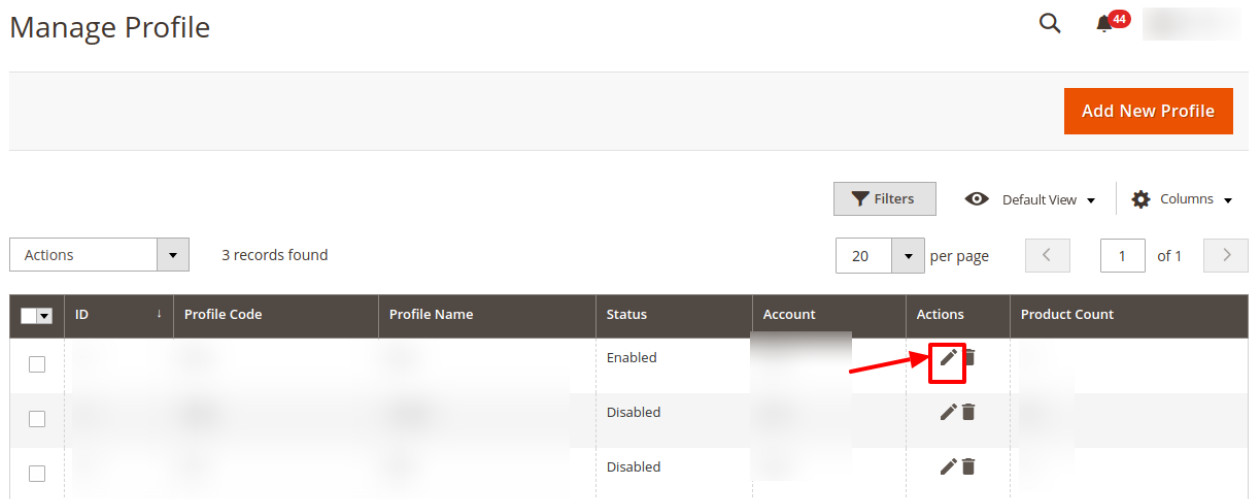
To Delete a Profile,

1. Go to the **Magento 2 Store Admin** panel.
2. On the left navigation bar, click the **OnBuy Integration** menu.
A menu appears as shown in the following figure:

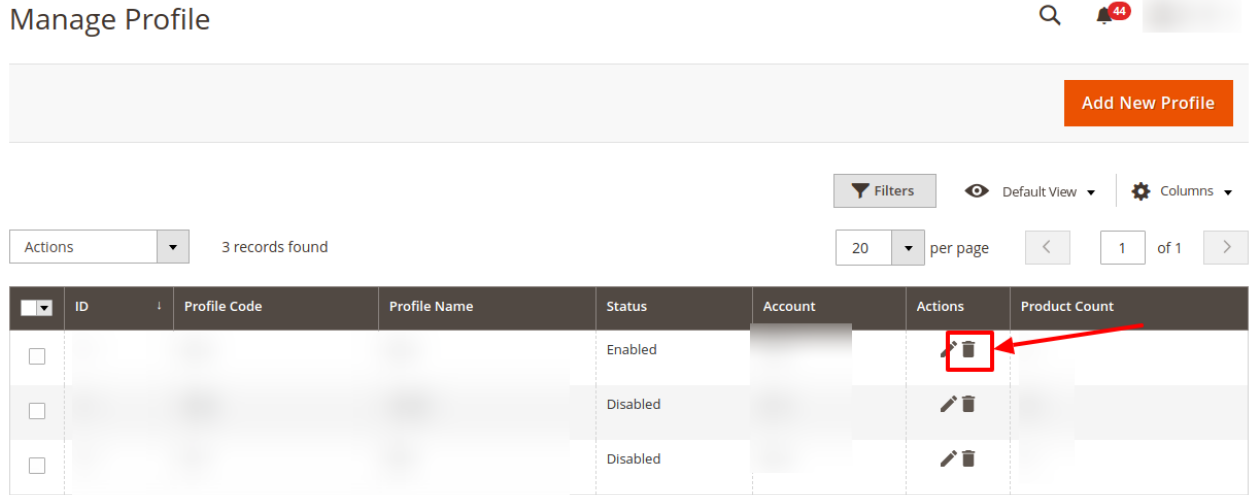


3. Click on **Profile Manager**.

The **Manage Profile** page appears as shown in the following figure:



4. Scroll down to the required profile row.
5. In the **Action** column of the respective row, click the **Edit** button.
The profile editing page appears as shown in the following figure:

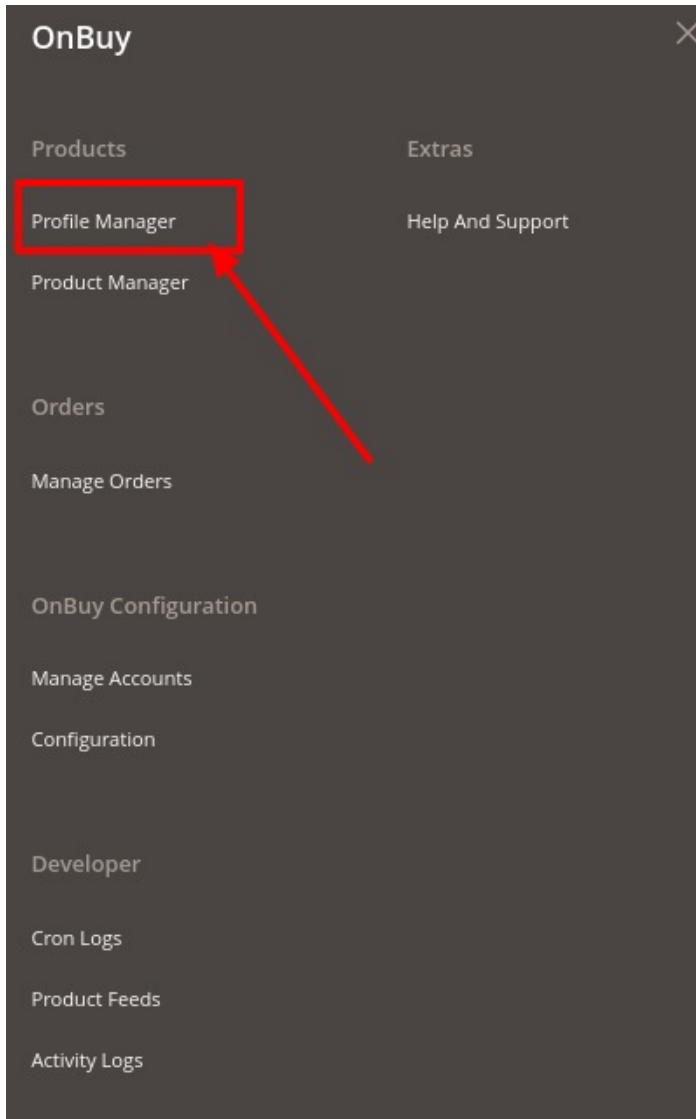


6. The selected profile will be deleted.

5.4. Submit Actions in Bulk

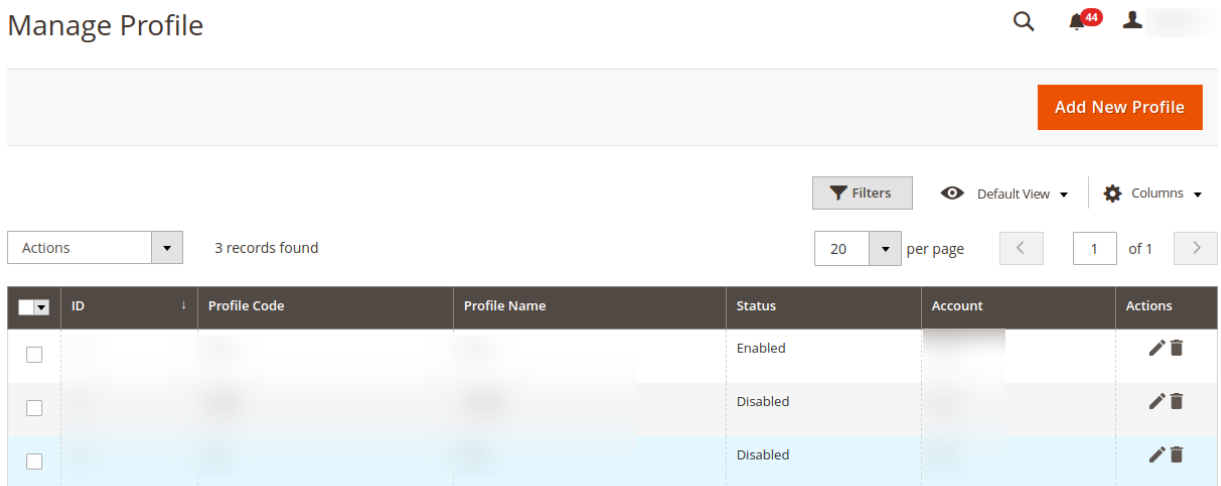
To submit the selected action on the selected profiles in Bulk,

1. Go to the **Magento 2 Store Admin** panel.
2. On the left navigation bar, click the **OnBuy Integration** menu.
A menu appears as shown in the following figure:

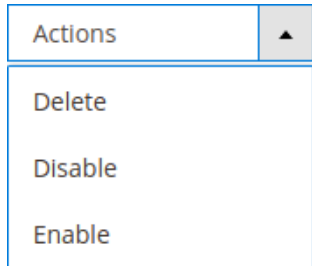


3. Click on **Profile Manager**.

The **Manage Profile** page appears as shown in the following figure:



4. To delete the selected profiles, do the following steps:
- Select the profiles that are no more required.
 - Click the **Arrow** button next to the **Actions** field.
The **Actions** list appear as shown in the following figure:

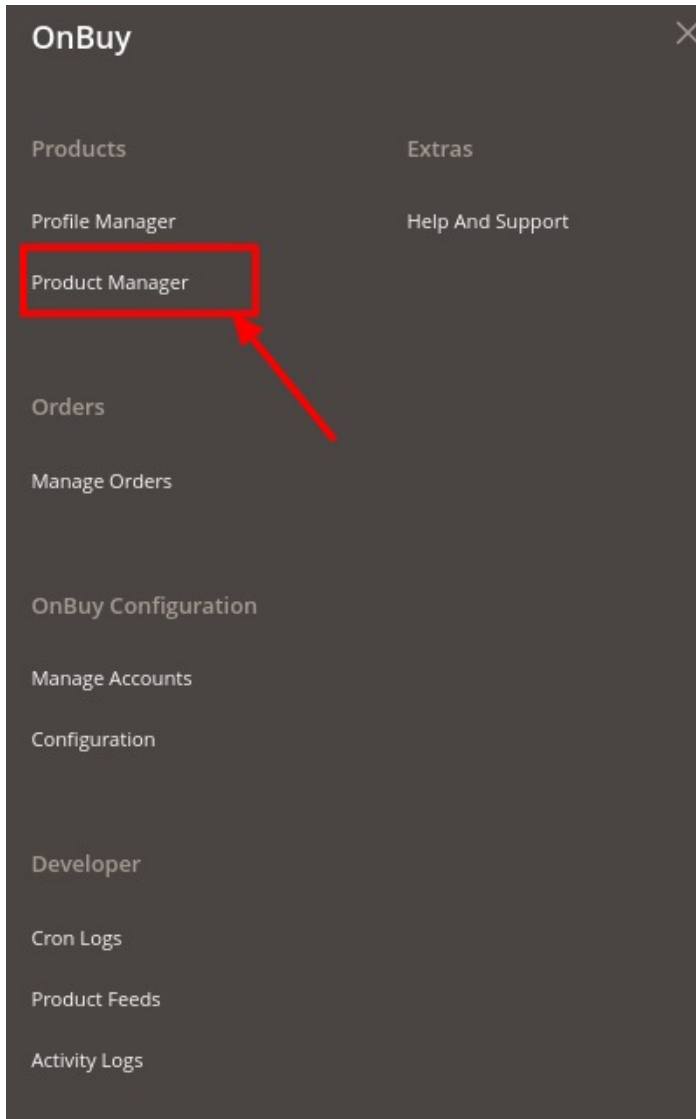


- Click the **Delete** option.
A confirmation dialog box appears.
- Click the **OK** button.
The selected profiles are deleted.
- To **disable** the selected profiles, do the following steps:
 - a. Select the required profiles.
 - b. Click the **Arrow** button next to the **Actions** field.
 - c. Click the **Disable** option.
The selected profiles are disabled.
- To **enable** the selected profiles, do the following steps:
 - a. Select the required profiles.
 - b. Click the **Arrow** button next to the **Actions** field.
 - c. Click the **Enable** option.
The selected profiles are enabled.

6. Product Management

To Edit the OnBuy Product details,

1. Go to the **Magento 2 Store Admin** panel.
2. On the left navigation bar, click the **OnBuy Integration** menu.
A menu appears as shown in the following figure:



3. Click **Product Manager**.

The **OnBuy Product Listing** page appears as shown in the following figure:

OnBuy Product Listing

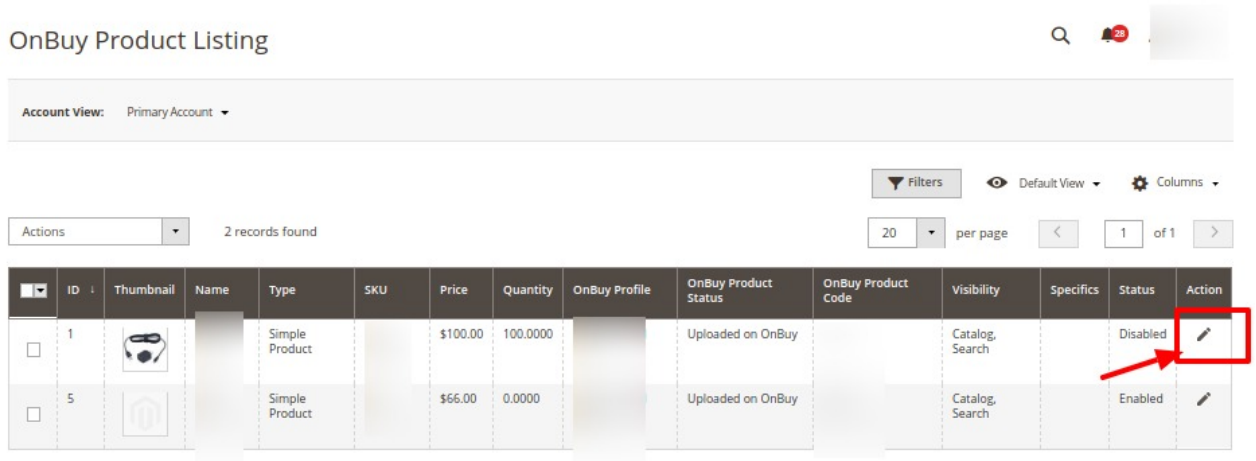
Account View: Primary Account

Filters Default View Columns

Actions 2 records found 20 per page 1 of 1

ID	Thumbnail	Name	Type	SKU	Price	Quantity	OnBuy Profile	OnBuy Product Status	OnBuy Product Code	Visibility	Specifics	Status	Action
1			Simple Product		\$100.00	100.0000		Uploaded on OnBuy		Catalog, Search		Disabled	
5			Simple Product		\$66.00	0.0000		Uploaded on OnBuy		Catalog, Search		Enabled	

4. On the top left side select the account in the **Account View** option. It is an Account Switcher. If you have selected the **Primary account** at the time of configuration then that will be selected as default and if you have not selected then the first account will be treated as a Primary account.
5. Scroll down to the required product row.
6. In the **Action** column of the respective row, click the **Edit** icon.



7. The product editing page appears.

Enable Product [website] Yes

Attribute Set

Product Name * [store view]

SKU * [global]

Price * [global]

Tax Class [website]

Quantity [global]

[Advanced Inventory](#)

Stock Status [global]

Weight [global] lbs

Categories [global]

Visibility [store view]

Set Product as New From [website] To

Country of Manufacture [website]

Color [global]

Phone Model [global]

sizes [global]

Colors [global]

Color [global]

Size [global]

Size (Men's) [global]

Size Type [global]

Printing [global]

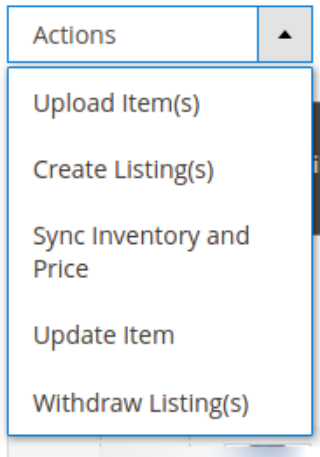
Shirt color [global]

MPN [global]

- Enter the required information or edit the values in the required fields, and then click the **Save** button. The changes are saved and the success message appears on the **OnBuy Product Listing** page.

To Perform Bulk Actions on the Products,

- On the **OnBuy Product Listing** Page, in the left side click on Actions, a dropdown menu appears as:



- Select the products on which you want to perform the bulk action.
- Upload Items:**
 - To upload items in bulk click on **Upload Item(s)** option from the list.
 - The confirmation dialog box will appear and then click **OK** to perform the action.
 - Success Message appears on the page. The products will be uploaded.
- Create Listings:**
 - To export any product listing to OnBuy from your store, click on the **Create Listing(s)**.
 - The confirmation dialog box will appear and then click **OK** to perform the action.
 - The success message appears on the page. All the selected products that you wish to import from OnBuy to your store are successfully imported and the listings are created.
- Synchronise inventory and Price:**
 - To synchronize the inventory and price of the products in bulk click on **Sync Inventory and Price**.
 - The confirmation dialog box will appear and then click **OK** to perform the action.
 - Success Message appears on the page. The product's price and inventory will be synced.
- Update Item:**
 - Click on **Update Item** to update the items in bulk.
 - The confirmation dialog box will appear and then click **OK** to perform the action.
 - Success Message appears on the page. The products will be updated.
- Withdraw Listings:**
 - Click on **Withdraw Listing(s)** to withdraw the product listings.
 - The confirmation dialog box will appear and then click **OK** to perform the action.
 - Success Message appears on the page. The listings will be withdrawn.

To View the Errors in the Products,

To view, the error in any product follow the steps below:







- Goto the Product Listing Page.
- Under the column **Specifics** you will see a view button.

OnBuy Product Listing

Account View: Primary Account ▾

Filters Default View ▾ Columns ▾

Actions ▾ 2 records found 20 per page 1 of 1

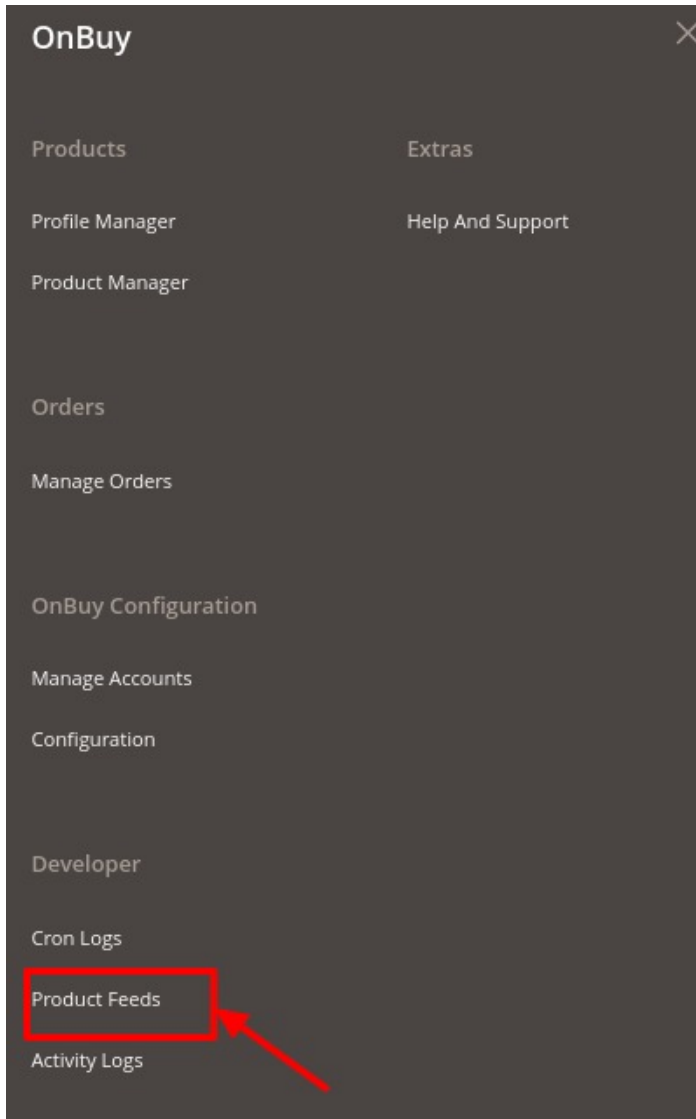
ID	Thumbnail	Name	Type	SKU	Price	Quantity	OnBuy Profile	OnBuy Product Status	OnBuy Product Code	Visibility	Specifics	Status	Action
1			Simple Product		\$100.00	100.0000		Uploaded on OnBuy		Catalog, Search		Disabled	
5			Simple Product		\$66.00	0.0000		Uploaded on OnBuy		Catalog, Search		Enabled	

- Click on the **View** button, the error will be displayed.

7. Product Feeds

To View Products Feed,

1. Go to the **Magento 2 Store Admin** panel.
2. On the left navigation bar, click the **OnBuy Integration** menu.
A menu appears as shown in the following figure:



3. Click **Product Feeds**.

The **Product Feeds** page appears as shown:

Manage Feeds 🔍 44

[Truncate](#)

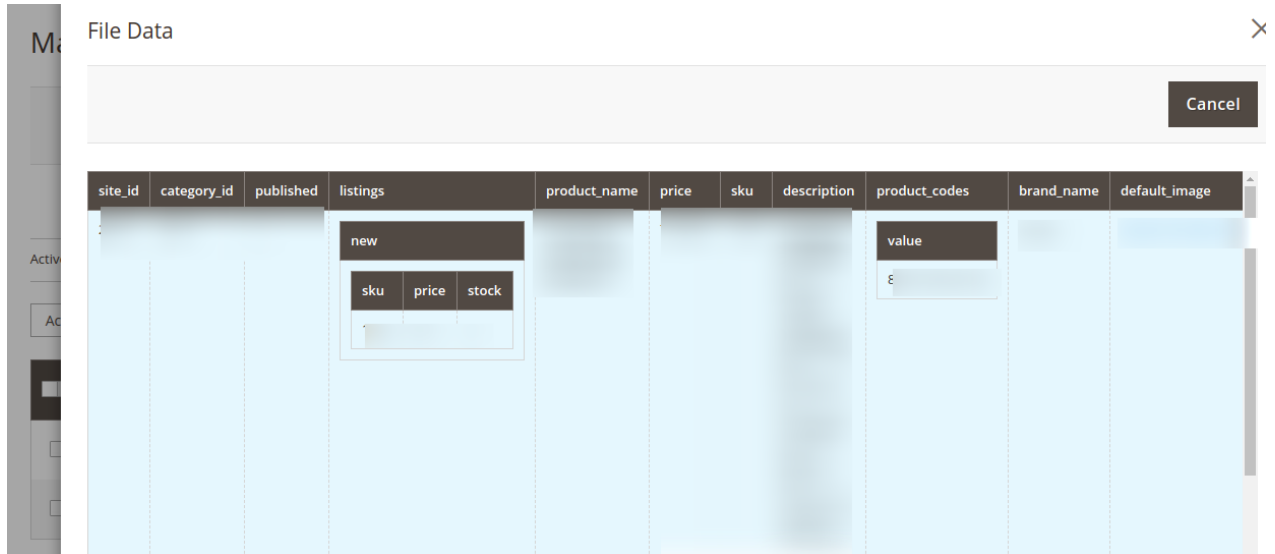
🔿 Filters
👁 Default View
⚙ Columns

Active filters: Product Skus: 1242 [Clear all](#)

Actions 2 records found
20 per page
1 of 1

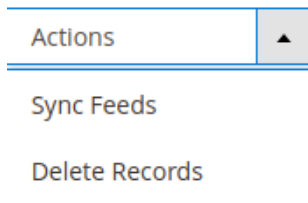
<input type="checkbox"/>	Id	Created At	Queue Id	Account	Status	File Type	Response	Error	Product Skus	File Data
<input type="checkbox"/>					pending	Product Create			<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>				4	pending	Product Create			<input type="checkbox"/>	<input type="checkbox"/>

4. To View, the **Product SKUs** click on the **View** button and a tab with product SKU will be displayed.
5. To view, the File Data click on the **view** option in the **File Data** column and the details appear of the product:



To Perform Action in Bulk,

- Select the feeds on which you want the action to be performed.
- Go to Actions, a dropdown menu appears as:



- To synchronize feeds, click on **Sync Feeds**, the selected feeds will be synchronized.
- To delete feeds in bulk, select the feeds and then click on **Delete Records**. The selected records will be deleted.

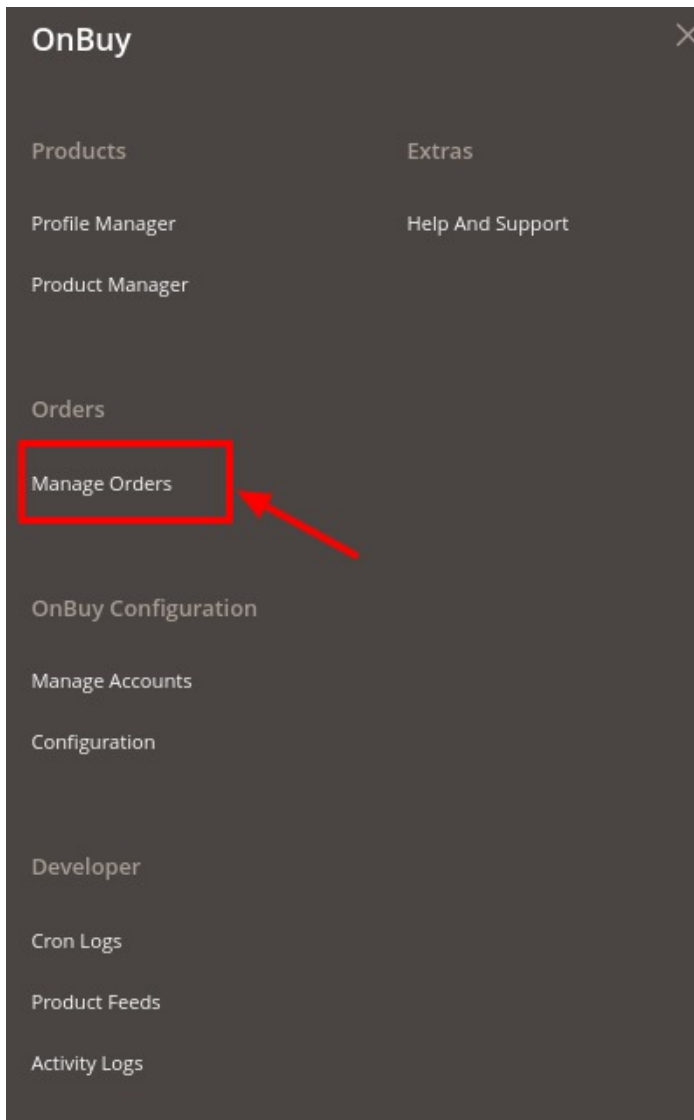
8. Manage Orders

Sellers can perform the following operations under this:

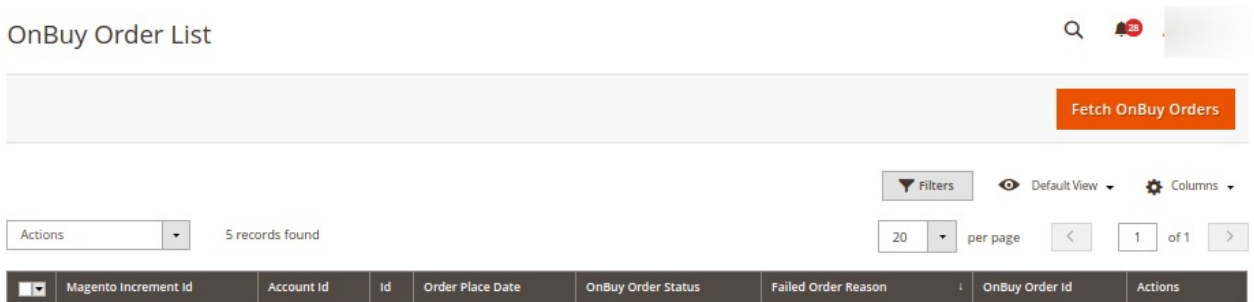
- **Fetch New Order**
- **View Order**
- **Edit an Order**
- **Delete Order**

To Fetch New Order,

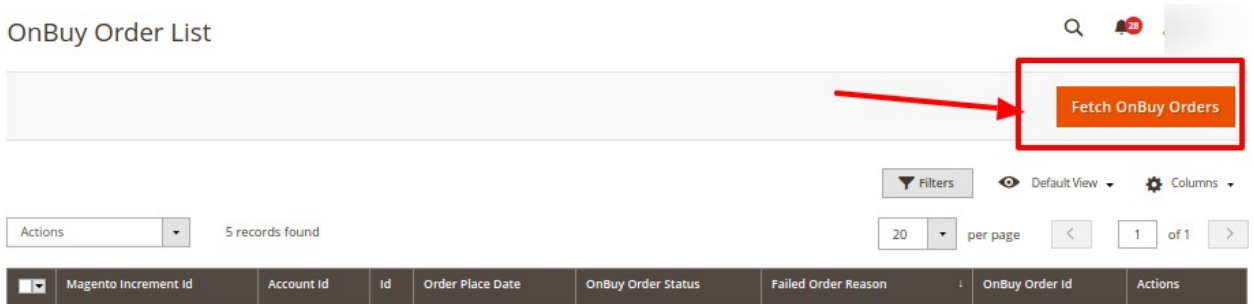
1. Go to the **Magento 2 Store Admin** panel.
2. On the left navigation bar, click the **OnBuy Integration** menu.
A menu appears as shown in the following figure:



3. Click **Manage Orders**.
The **OnBuy Order List** Page appears as:



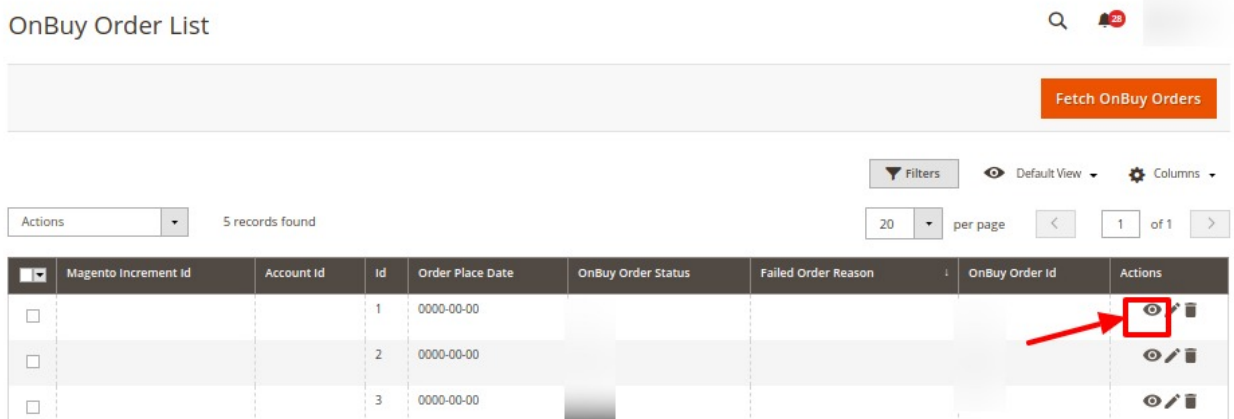
4. Click the **Fetch OnBuy Orders** button.



5. The new orders will be successfully imported and will be displayed in the Orders grid.

To View Order,

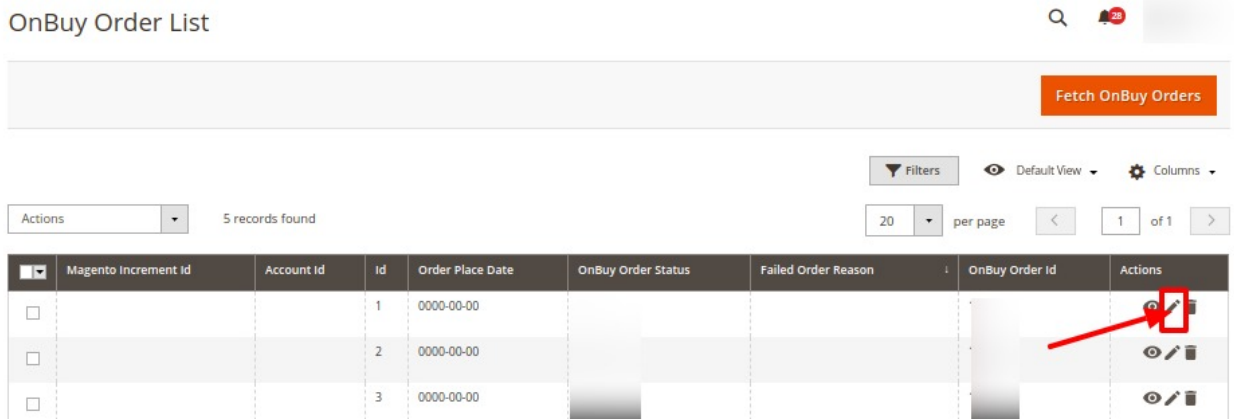
1. Scroll to the desired order.
2. In the Actions, column click on the **View** option.



3. On clicking view you will be redirected to a window displaying the order data.

To Edit Order,

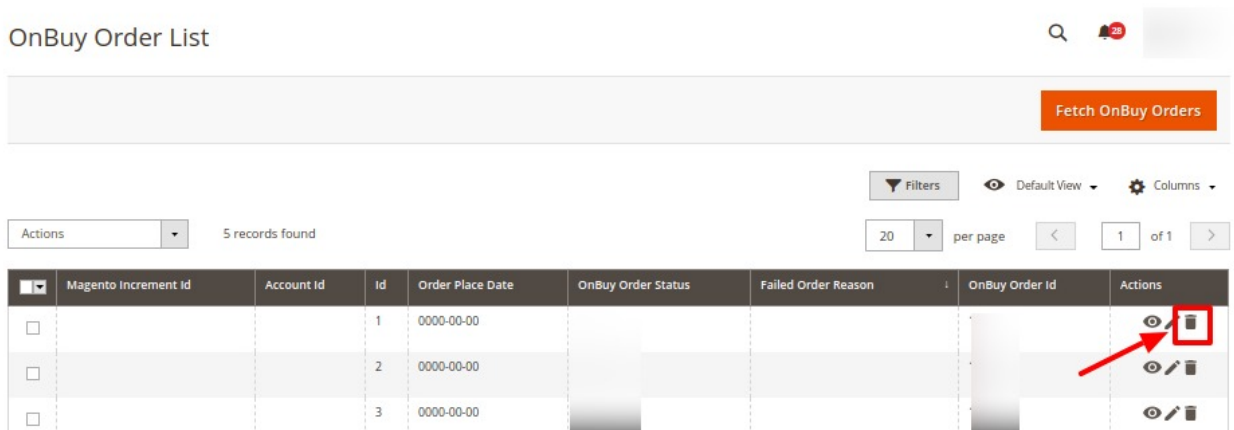
1. Scroll to the desired order.
2. In the Actions, column click on the **Edit** option.



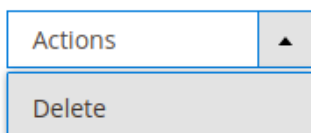
3. On clicking edit you can edit the fields related to the order you wish to edit.

To Delete Order,

1. Scroll to the desired order.
2. In the Actions, column click on the **Delete** option.



3. The selected order will get deleted.
4. To delete orders in bulk,
5. Select the checkboxes associated with the orders those are no more required.
6. Click the **Arrow** button next to the **Actions** list.
A menu appears as shown in the following figure:



7. Click **Delete Order(s)**.
A confirmation dialog box appears.
8. Click the **OK** button.
The selected orders are deleted from the OnBuy Marketplace.

9. Developer Options

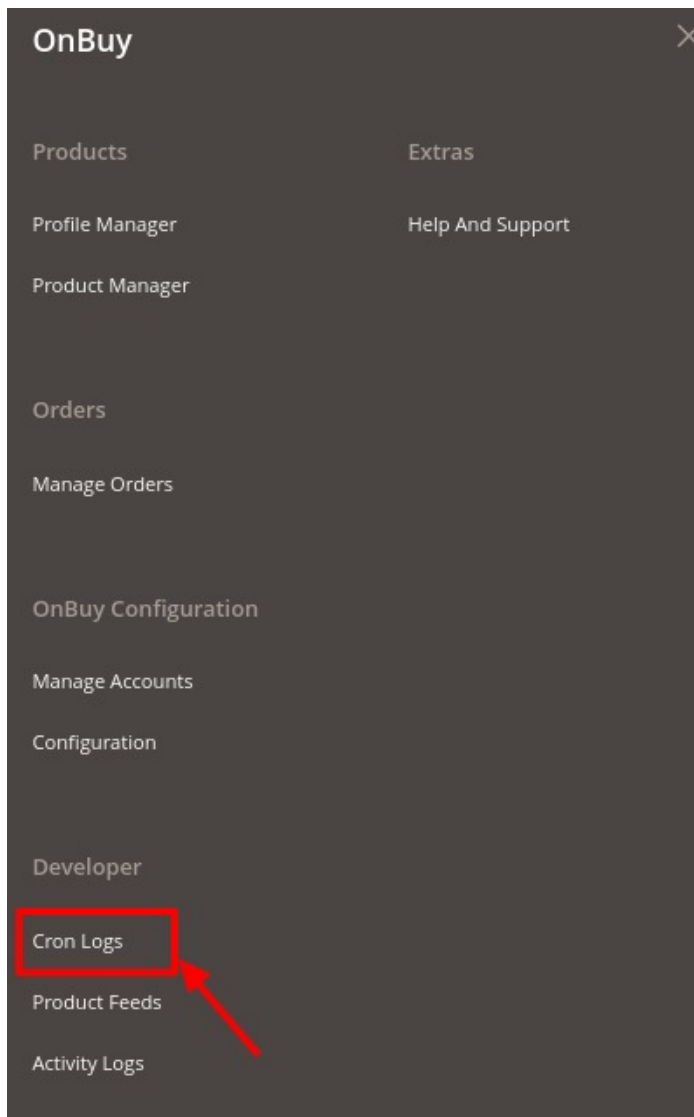
The developer section of OnBuy contains the following settings:

- Cron Log
- Activity Log

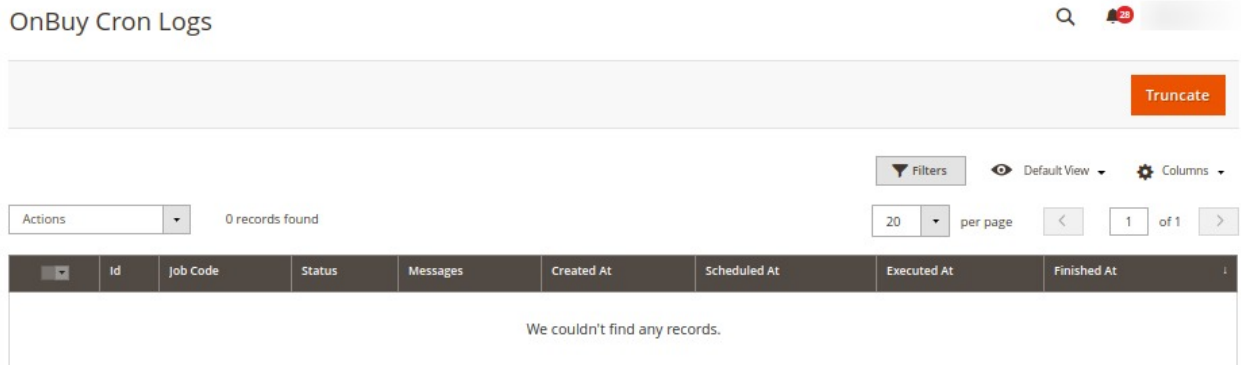
9.1. Cron Logs

To View Cron Details,

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **OnBuy Integration** menu.
A menu appears as shown in the following figure:



3. Click **Cron Logs**.
The **OnBuy Cron** page appears as shown in the following figure:



OnBuy Cron Logs

Truncate

Filters Default View Columns

Actions 0 records found 20 per page 1 of 1

	Id	Job Code	Status	Messages	Created At	Scheduled At	Executed At	Finished At
We couldn't find any records.								

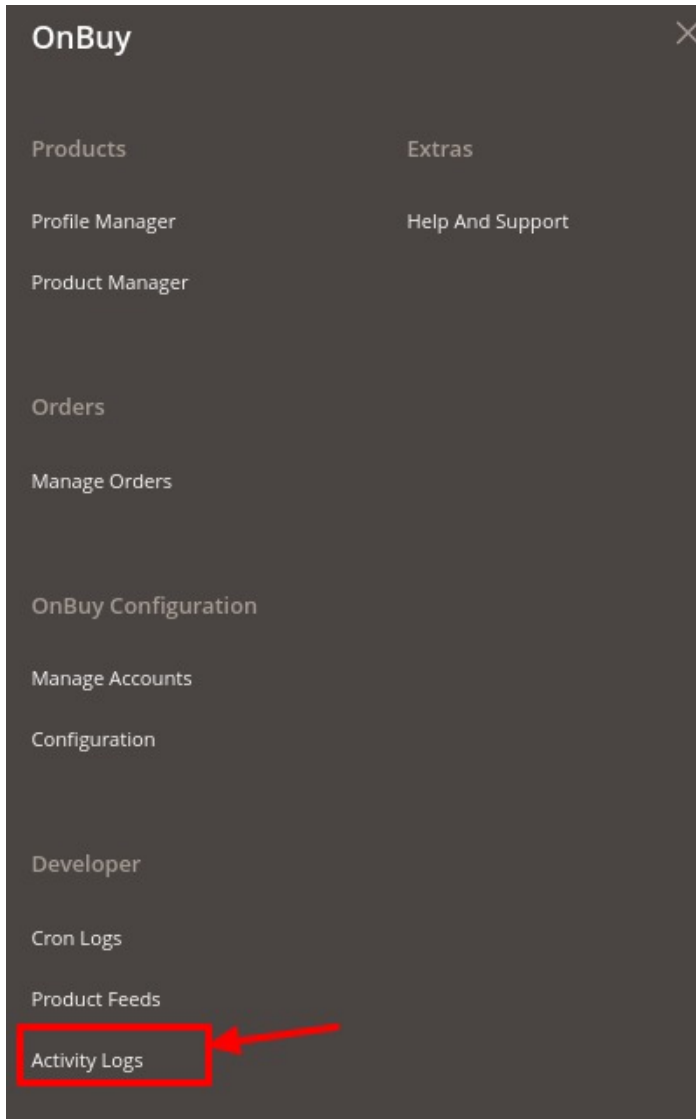
4. To delete all the cron logs, click the **Truncate** button.

The cron logs will be truncated.

9.2. Activity Logs

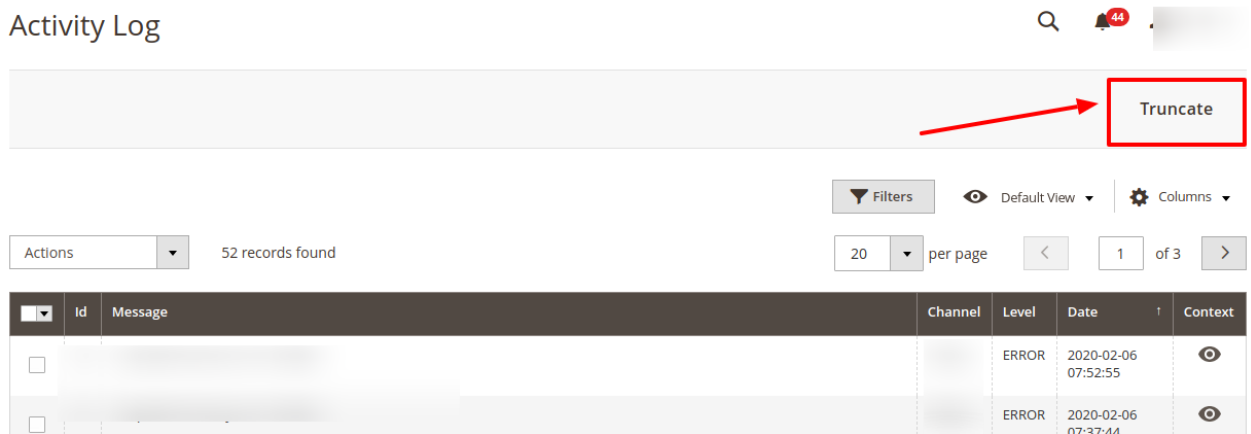
To View Activity Details,

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **OnBuy Integration** menu.
A menu appears as shown in the following figure:



3. Click **Activity Logs**.

The **OnBuy Activity** page appears as shown in the following figure:



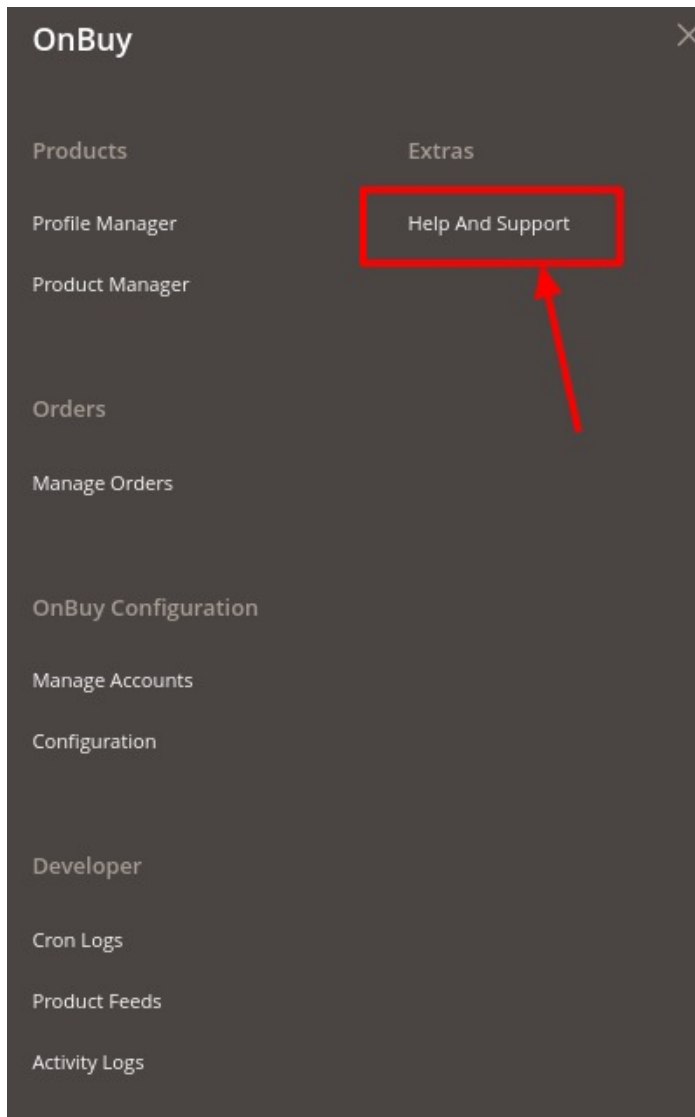
4. To delete all the Activity logs, click the **Truncate** button.

5. Activity logs will be deleted.

10. Help & Support

To View Help & Support,

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **OnBuy Integration** menu.
A menu appears as shown in the following figure:



3. Click **Help and Support**.
The **OnBuy Help and Support** page appears as shown in the following:

Contact Us via Below Available Mediums



Contact Us 24*7 via Skype Call



Submit Issue via Ticket



Send us an E-mail



Connect via Skype Chat

For More Informations Please Contact Us: **Toll-Free Number: 888-882-0953 (FOR USA)**

4. On this page, the admin has the option to contact us via call, via ticket, sending an email, or by getting connected with us on Skype.