

# **Facebook Prestashop Integration User Manual**

by CedCommerce Products Documentation

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## 1. Overview

Facebook Prestashop integration helps in synching and managing your Facebook products, stocks, prices as well as orders. This native API integration enables the Prestashop store owner to synchronize the price, inventory, order and other details.

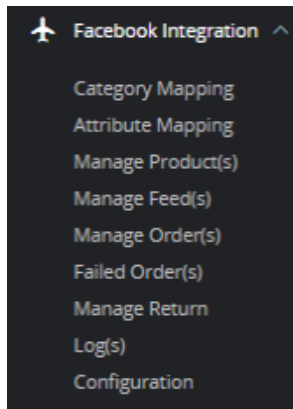
### Features:

1. **Facebook order management:** Orders are pulled into your Prestashop store where they can be easily processed or cancelled via the centralized order management system.
2. **Product category mapping:** Admins can use the category mapping feature to map Prestashop store categories to the relevant Facebook category.
3. **Sync Price & Inventory:** Admin can manage syncing of products prices and inventory at products level for specific products.
4. **Manage Attribute Mapping:** Admins has a flexibility to map the facebook attributes with Prestashop store category attributes.

## 2. Configuration Settings

### *To set up the configuration settings in the Prestashop Admin panel*

1. Go to Prestashop Admin Panel
2. On the left navigation bar, place the cursor on **Facebook Integration** and you will see it getting expanded as below:



3. Click on **Configuration**  
The page appears as shown in the figure:

Modules / cedfacebook / Configure

## Configure

Facebook Integration by CedCommerce

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SETTINGS

Click on 'Login' or 'register' for App id, Refresh token, and Secret Key

APP ID

Please LoginOR RegisterTo Get APP ID

Refresh Token

Please LoginOR RegisterTo Get Refresh Token. Once Logged In you will see option to copy Access Token Button and Top Right Corner.

Secret Key

Please LoginOR RegisterTo Get Secret Key. Once Logged In you will see option to copy Secret Button and Top Right Corner.

Redirect Uri

http://demo.cedcommerce.com/integration/prestashop/cryptopay/module/cedfacebook/Authorization

Copy


Save

4. In this configuration settings, do the following steps.

5. For **APP Id, Refresh Token, Secret Key** information you need to follow below steps:

- If you have Facebook Account then click on '**Login**' to fetch details otherwise click on '**Register**' to set up your account.
- Once you click on '**Login**' button. (Link: <https://apps.cedcommerce.com/api-connect/app/auth/login>(<https://apps.cedcommerce.com/api-connect/app/auth/login>) )

The page appears as shown in figure:



User Login

login

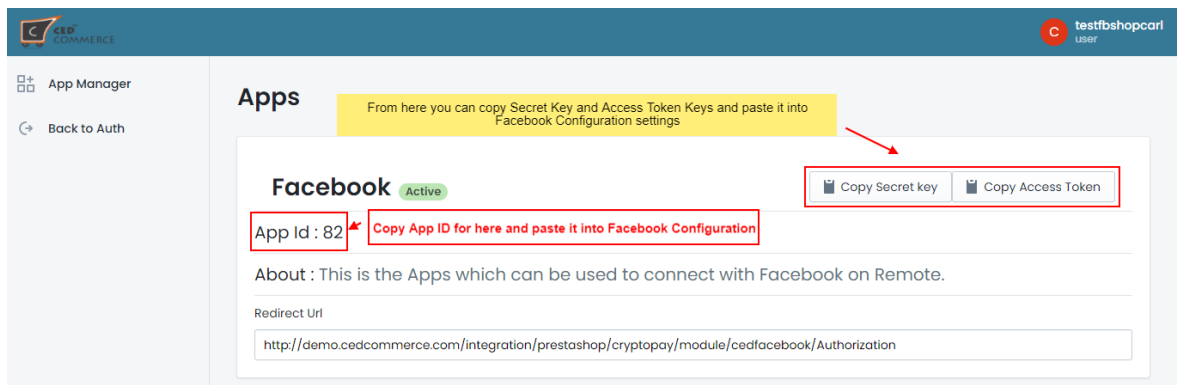
password

LOG IN

Registration

Admin Login

- c. Enter Username and Password to login into your account.
- d. Once logged in, the page appears as shown in the figure:



- e. You can copy **APP ID, Secret key and Access Token(Refresh Token)** and paste it into Facebook configuration section.
- f. Click on save button to save above information.
- g. Once saved, you can see a new button '**Authorize with Facebook**'  
The tab appears as shown below:



- h. Click on this button and login into your Facebook account to authorize your account with Facebook.
- i. You can see a success authorized message.

Successfully Authorised

- 6. After got authorized, Go to Facebook Configuration page and refresh tab to get **Shop ID, Access Token and Facebook CMS pages.**

The tab appears as shown below:

Shop ID

14835

KEY TO USE AS "secure\_key" IN CRON FILES LIKE.

Access Token

```
eyJ0eXAiOiJKV1QiLCJhbGciOiJSUzI1Ni9_eyJ1c2VyX2lkjoiMlslbnJybGUiOiJjdXN0b21lc9hcGkiLCJleHAiOiE3MzQzODE3MTk3MzI6ImRibW8uY2Vky29tbWVvY2UuY29tdiwiYXBwX2lkjoiLQzdWjFjYXBwX2lkjoi4MiwiXNzljoiHR0cHM6KC9cL2FwcHMvY2Vky29tbWVvY2UuY29tdiwiZG9rZW5faWQvOjE2MDk5NjU3MTI9.HQKgnf00SokZ9oyc7Nz5z-HcFQ49cb3D5dFHoZ_Yn1LNdQ78z5h0jVab7BktlWzuvMqU556q3SOjB9AtDLNSwe76AFtcQQuo1-x9c1XlFjcgQRNbH8aj2B3Go8DX9u1-xObpyuBbNU3pvrfrnO3QDeCkP_uWHLNQqee45E1dLY5rXlkyXfYUj3-iS7_ZxS54yQUj95r4VpTT0HrZ5iRHQGVUJfVstfwonH09pEo__bst1zKdQ10c-6VZlKxDmaep9eusA9IGcSdNlgxbKX4xVrc_3rVTsNzEt6auBw2QU8zPEODKbYuvLNKrE3aadkO7-jraJPGnv-NM7eBXfIA
```

Copy Refresh Token From account

Save

CMS PAGE(S) SETTING

Facebook Cms Pages

If CMS pages have no errors then it shows with 'Authorize' button as shown below and if you want to Active then select 'Active' Checkboxes.

SYNC CMS PAGE(S)

ID	Name	Authorized	Active	Action
112061337054298	CedCommerce Sandbox Page	<input type="checkbox"/>	<input type="checkbox"/>	Has Error
111507887122502	Ced1	<input type="checkbox"/>	<input type="checkbox"/>	Has Error
110900020517544	Ced	<input type="checkbox"/>	<input type="checkbox"/>	Has Error
110618603880667	CrazyCool007	<input type="checkbox"/>	<input type="checkbox"/>	Has Error
108290687461917	Hello	<input type="checkbox"/>	<input type="checkbox"/>	Has Error
108232124070585	Test_cedcommerce_2	<input type="checkbox"/>	<input type="checkbox"/>	Has Error
105973341030333	Business Page	<input type="checkbox"/>	<input type="checkbox"/>	Has Error
102963388066876	Test_woo	<input type="checkbox"/>	<input type="checkbox"/>	Has Error
102519437990181	CedCommerce Sandbox Page	<input type="checkbox"/>	<input type="checkbox"/>	Has Error
100310018398823	Test fb	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Authorise
100108324894449	Test_cedcommerce_1	<input type="checkbox"/>	<input type="checkbox"/>	Has Error

Save

7. Now move on **Products & Order Settings**,  
The tab appears as shown in figure:

Modules / cedfacebook / Configure

Configure  
Facebook Integration by CedCommerce
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**PRODUCT & ORDER SETTINGS**

Source ID For Item(s):

Price Variation Type:

Variation Amount:   
Amount to be variate on the basis of Price Variation Type setting.

Currency:   
Store Currency to be used in this module.

Order Carrier:   
Order Carrier While importing order.

Force Order Create: ☒ YES ☐ NO  
Create Order even product was not having stock or disabled.

Order Status when Created:   
Order status when order is imported.

Return Status when Created:   
Return status when Return is imported.

Customer Group ID:   
To be use for create customer and send prices.

Ship Order when status is:   
Order shipment is send on facebook when order status is equal to this status

8. In the **Product & Order Settings**, do the following steps:

- In the **Source ID for items**, choose your source id from dropdowns for your items.
- In the **Price Variation Type**, you can vary your product prices by choose 'Increase by Fix Amount' and 'Increase by fix Percentage'.
- In the **Currency**, choose your currency used for the module.
- In the **Order Carrier**, choose your carrier while importing order.
- In the **Force Order Create**, select 'Yes' to create order even product was not having stock or disabled.
- In the **Order Status when Created**, choose order status when order is imported into Prestashop store.
- In the **Return Status when Created**, choose return status when return is imported into Prestashop store.
- In the **Customer Group ID**, you can choose your customer group use to create customer and send prices.
- In the **Ship Order when status is**, choose status accordingly whatever the status you choose equals to order status, if it matches then your order is send to Facebook.
- In the **Debug Mode**, select 'Yes' to enable the debug mode to identify errors in module.

9. In the **Cron Settings**, the tab appears as shown in figure:

**CRON(S) SETTING**

Cron Secure Key:

Cron Name	Cron Url	Recommended Time
Fetch Order	<input type="text" value="http://demo.cedcommerce.com/integration/prestashop/cryptopay/module/cedfacebook/Order&amp;secure_key=Vc0NMU3jL6"/>	<input type="button" value="Copy"/> Every 10-15 minutes

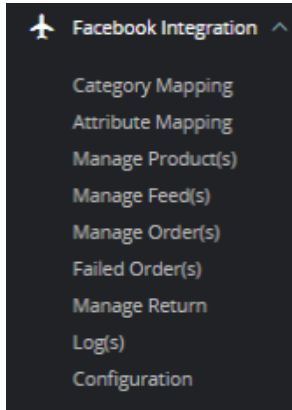
- In the **Cron Secure key**, click on '**Generate String**' to generate cron secure keys.

10. Once done, click on **Save button** to save the above configuration settings.

### 3. Facebook Category Mapping

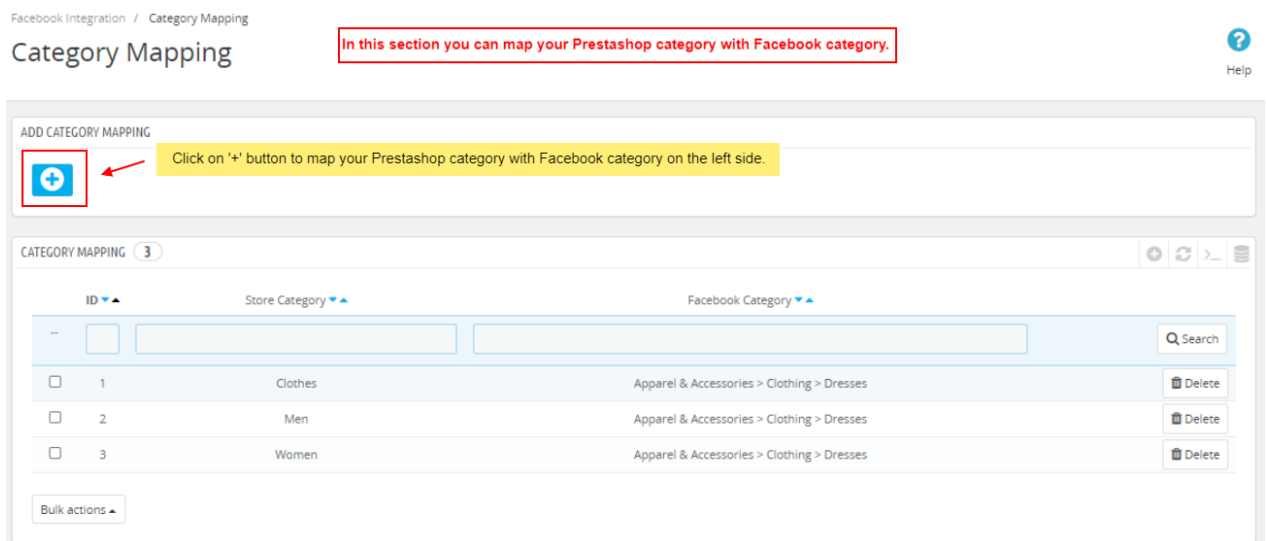
#### To do Category Mapping:

1. Go to Prestashop Admin Panel
2. On the left navigation bar, place the cursor on **Facebook Integration** and you will see it getting expanded as below:



3. Click on **Category Mapping**.

The page as shown below:

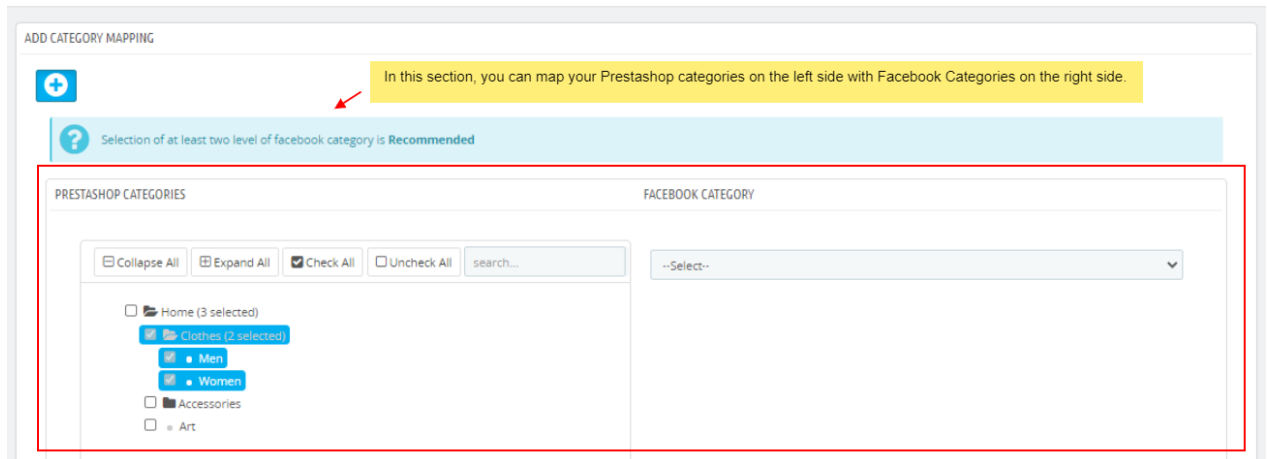


- a. In this section, you can see your Prestashop store category map with Facebook category on the right side.

4. For category mapping, click on '+' button as shown in the above figure:



## Category Mapping



## 5. In this section

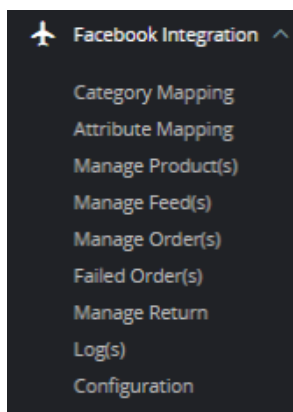
- Here you need to map your prestashop categories with Facebook category.  
(Note: Module uses the default category of product to assign products in profile.)
- Select the options **Collapse All**, **Expand All**, **Check All**, **Uncheck All** to perform these operations to select the directory.
- Select the category of Facebook on the right side.

6. Once you have complete your category mapping, click on '**Save Button**' to save the above information.

## 4. Facebook Attribute Mapping

### To do Attribute Mapping:

1. Go to Prestashop Admin Panel
2. On the left navigation bar, place the cursor on **Facebook Integration** and you will see it getting expanded as below:

3. Click on **Attribute Mapping**.

The page as shown below:

## Attribute Mapping

In this section, you can map Facebook attribute with Prestashop attributes on the right side.



MANAGE ATTRIBUTE

FB Attribute	Shop Field	Default Value
name	Name	
description	Description	
brand	Manufacturer	
expiration_date	Not Applicable	
availability	Not Applicable	out of stock
condition	Not Applicable	refurbished
gender	Not Applicable	female
age_group	Not Applicable	all ages

If you will not map with any attribute then choose 'Not Applicable'

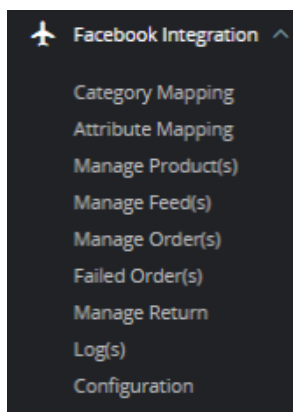
Save

4. In this section you can map Facebook Title attribute with Prestashop Title attribute on the right side.
5. If you will not map with any Prestashop Attribute then choose '**Not Applicable**' attribute and fill default value.
6. Once done please click on **Save button** as shown in above figure to save the attribute information.

## 5. Manage Facebook Products

### To manage Facebook Products:

1. Go to Prestashop Admin Panel
2. On the left navigation bar, place the cursor on **Facebook Integration** and you will see it getting expanded as below:



3. Click on **Manage Products**  
The page as shown below:

## Manage Product(s)

In this section, you can manage your products and information.

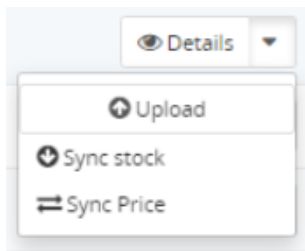
MANAGE PRODUCT(S) - Click on 'Details' to see child products details.

	Image	ID	Reference	Name	Category	Base price	Quantity	Feed Enabled	Validation	
<input type="checkbox"/>		1	demo_1	Hummingbird printed t-shirt	Men	\$23.90	2399	✗		Details
<input type="checkbox"/>		2	demo_3	Hummingbird printed sweater	Women	\$35.90	2100	✗	--	Details
<input type="checkbox"/>		3	demo_6	The best is yet to come' Framed poster	Art	\$29.00	1500	✗	--	Details
<input type="checkbox"/>		4	demo_5	The adventure begins Framed poster	Art	\$29.00	1500	✗		Details
<input type="checkbox"/>		5	demo_7	Today is a good day Framed poster	Art	\$29.00	900	✗	--	Details
<input type="checkbox"/>		6	demo_11	Mug The best is yet to come	Home Accessories	\$11.90	300	✗	--	FB Edit
<input type="checkbox"/>		7	demo_12	Mug The adventure begins	Home Accessories	\$11.90	300	✗	--	FB Edit

4. In this section you can see your Facebook products and if you can need to see child products then click on 'Details' button as shown in above figure.

### To Sync Price and Stock

- Click on **Details** button adjacent to products tab.  
The tab appears as shown below:

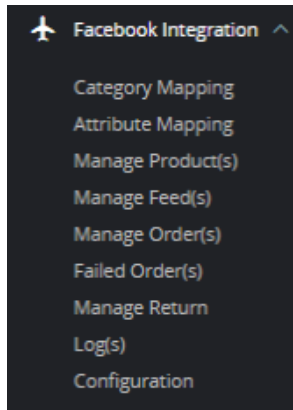


- From here you can sync your price as well as stock of products.

## 6. Manage Facebook Feeds

### To manage Feeds

- Go to Prestashop Admin Panel
- On the left navigation bar, place the cursor on **Facebook Integration** and you will see it getting expanded as below:



### 3. Click on **Manage Feeds**.

The page appears as shown in the figure:

Facebook Integration / Manage Feed(s)

**Manage Feed(s)**

In this section you can see and manage all Facebook feeds.

Click here to see errors in feeds. Click on "View" button to check feed response.

ID	Handles	Warnings	Errors	Total Error Count	Item Count	Item(s)	Status
5	3814195111944583			0	1		finished
4	3814189458611815			0	1		finished
3	3786643844699710			0	1		finished
2	3786636568033771			0	1		finished
1	3784939194870175			0	1		finished

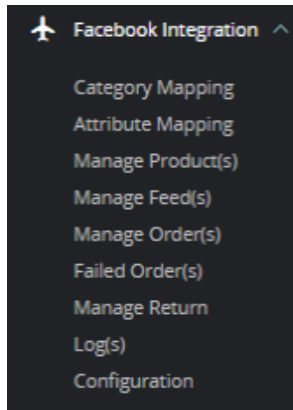
Bulk actions

4. Here you can see all products feeds as well as you can check 'response' and 'errors' by clicking on '**View**' buttons.

## 7. Manage Facebook Orders

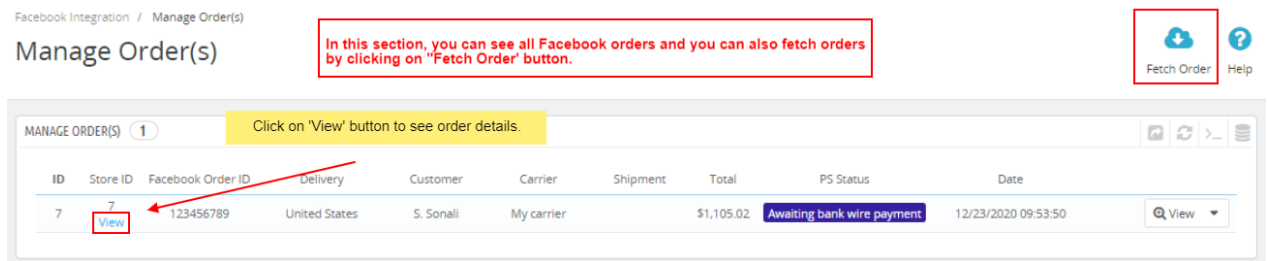
### To manage Facebook Orders

1. Go to Prestashop Admin Panel
2. On the left navigation bar, place the cursor on **Facebook Integration** and you will see it getting expanded as below:



### 3. Click on **Manage Orders**.

The page appears as shown in the figure:

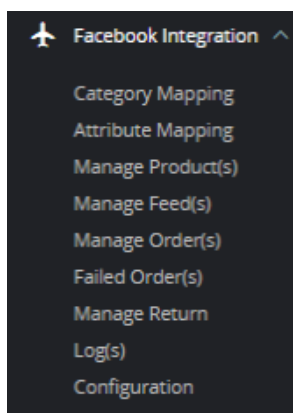


### 4. In this section you can see all Facebook imported orders as well as click on 'View' button to check the order information.

## 8. Manage Facebook Failed Orders

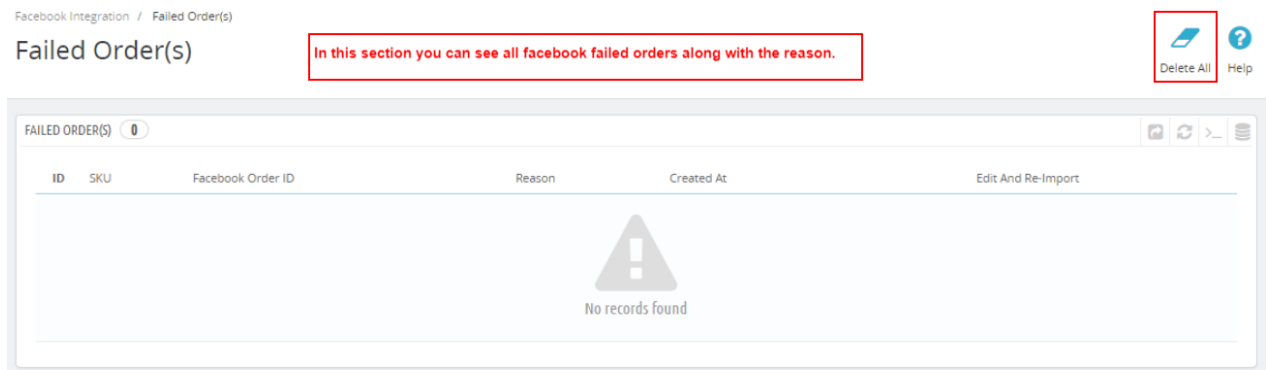
### *To manage Facebook Failed Orders*

1. Go to Prestashop Admin Panel
2. On the left navigation bar, place the cursor on **Facebook Integration** and you will see it getting expanded as below:



### 3. Click on **Failed Orders**.

The page appears as shown in the figure:

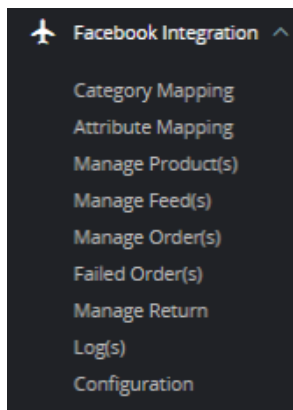


4. You can see all facebook Failed orders along with the reason.
5. You can also delete all failed orders by clicking on '**Delete All**' button.

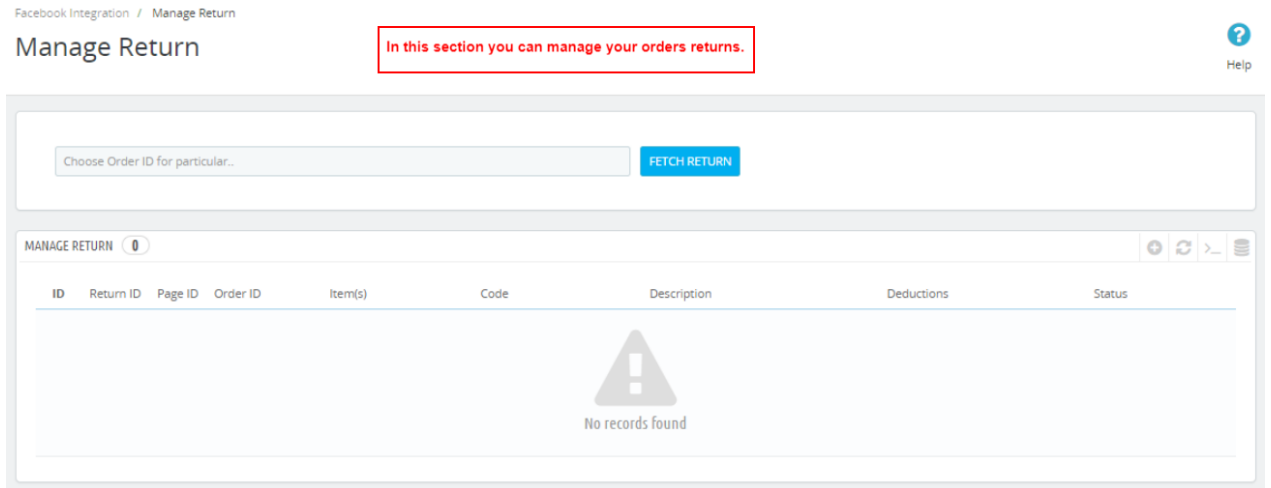
## 9. Manage Facebook Return

### *To manage Order Returns*

1. Go to Prestashop Admin Panel
2. On the left navigation bar, place the cursor on **Facebook Integration** and you will see it getting expanded as below:



3. Click on **Manage Returns**.  
The page appears as shown in the figure:

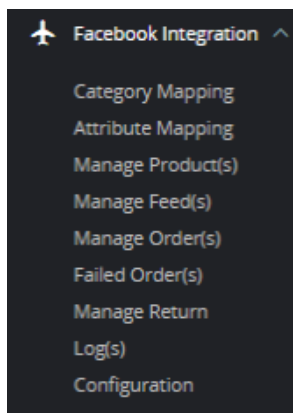


4. In above section, you can manage all order returns.

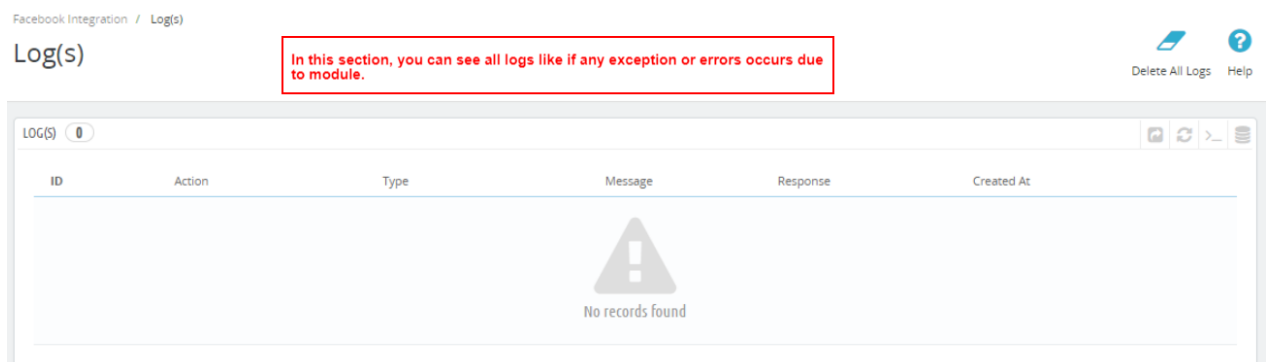
## 10. Manage Logs

### To manage Logs

1. Go to Prestashop Admin Panel
2. On the left navigation bar, place the cursor on **Facebook Integration** and you will see it getting expanded as below:



3. Click on **Logs**.  
The page appears as shown in the figure:



4. You can see all logs in above section, if any exception or error occurs due to module.