JD Integration for Magento 2 User Guide

by CedCommerce Products Documentation

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1. Overview

JD.com is China’s largest online retailer company by revenue. JD Integration for Magento 2 is an amazing integration that helps online retailers of Magento 2 to gain an opportunity to create an online shop where the merchants can list their products to sell on JD.com. It synchronizes inventory, price, and other details between the Magento 2 store and JD.com.

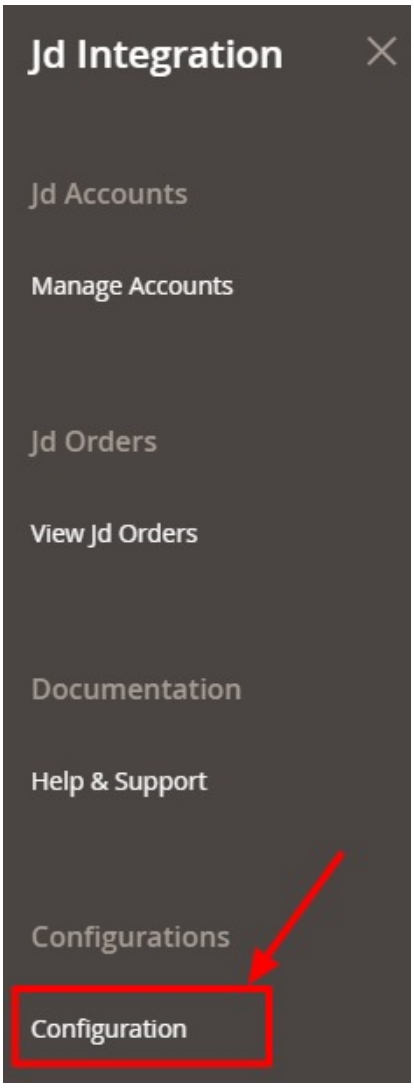
Key Features

- **Bulk Product Upload:** This feature enables merchants to upload bulk products in one click by just selecting the products and upload at one go on JD.com.
- **Multi-Account:** You can manage multiple JD accounts and configure each of them individually.
- **Auto Acknowledgement of Orders:** Admin receives the notification as soon as the order is created on JD.com.
- **Profile Based Product Upload:** In order to upload products on JD.com, the admin can create the profile can after assigning the products to the profile easily upload on JD.com.
- **Category Mapping:** Many categories of your Magento 2 store can be mapped to a single category of JD.com as it follows many to one category mapping methodology.
- **Auto synchronization:** Auto synchronization of inventory, price, orders, and product critical data between the Magento 2 store and JD.com at a regular interval of time.
- **Product Data Validation:** The extension enables to validate the product information in accordance with JD standards and value.

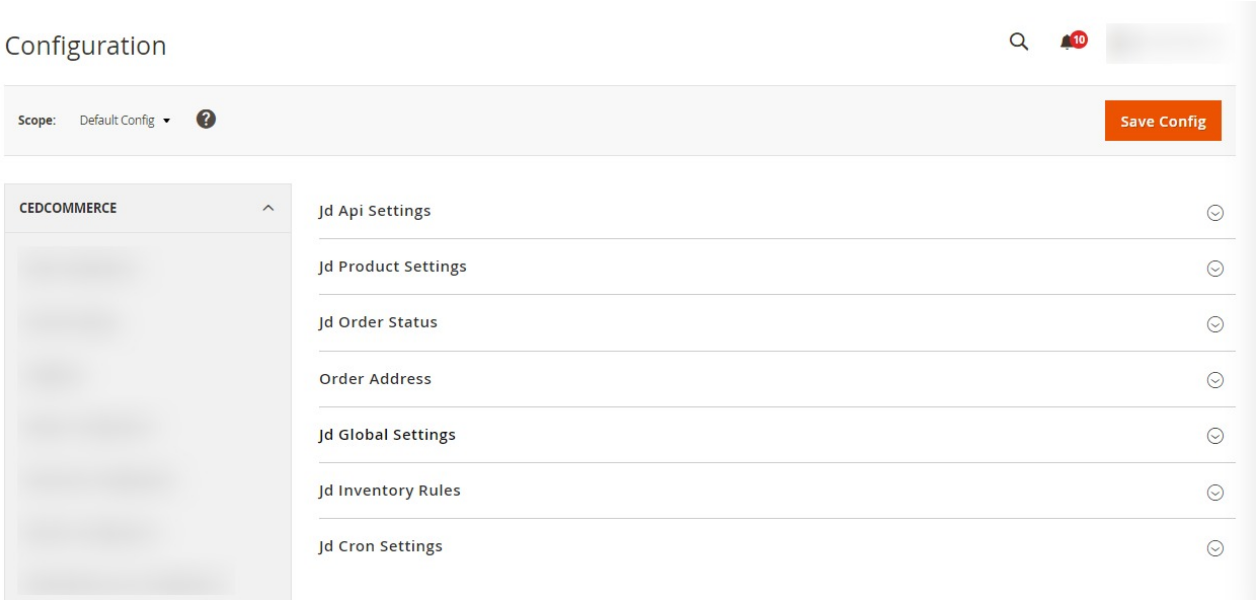
2. Configuration

To Configure the extension,

1. Go to the **Magento 2 Admin panel**.
2. On the left navigation bar, click on **JD Magento 2 Integration**.
   A menu appears as shown below:



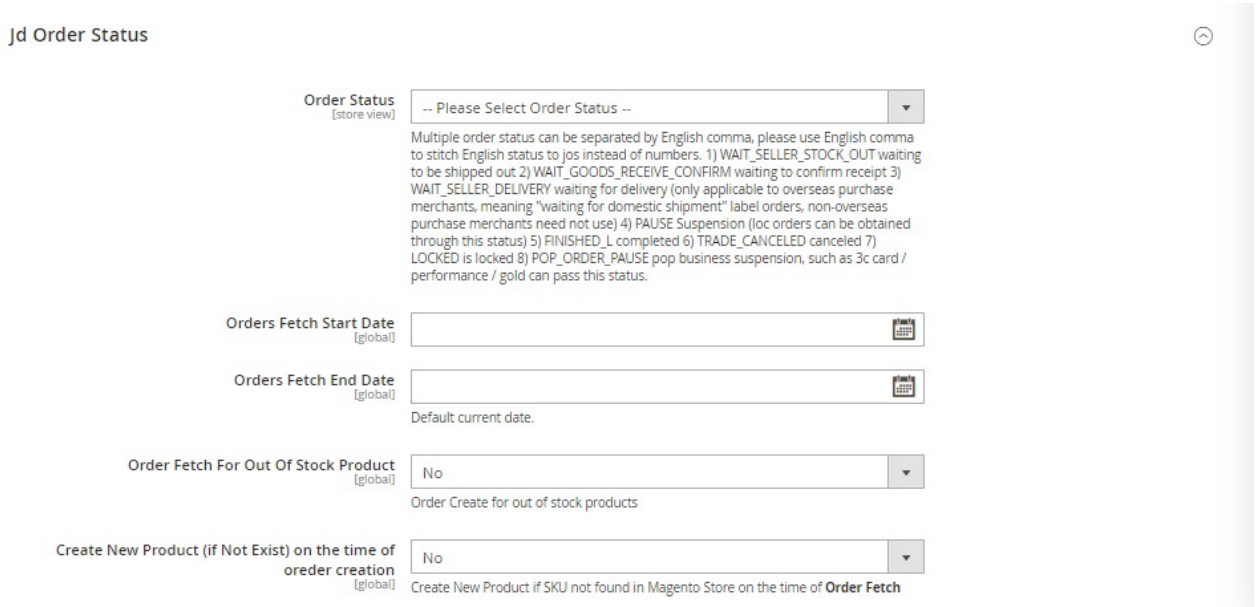
3. Click on **Configuration**.
   The **Configuration page** appears as shown below:



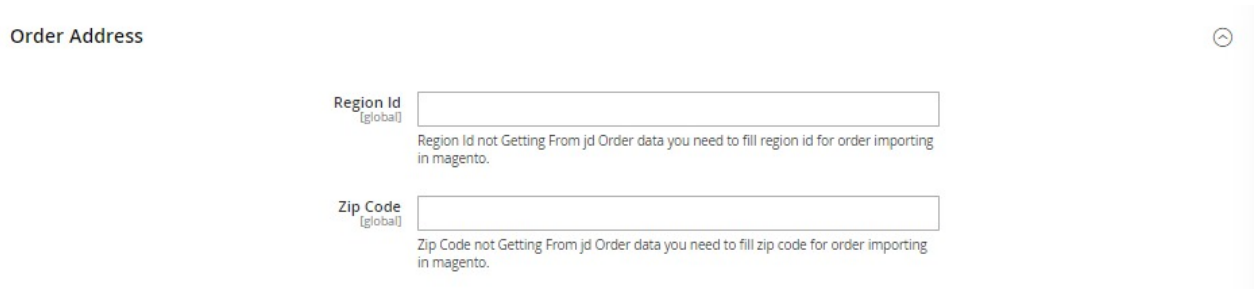
4. Click on **JD Api Settings**.
   The section is expanded as:

5. Under **JD Api Settings** do the following steps:
   - In the **Enabled** box, select **Yes** to enable the configuration settings.
   - In the **Debug Log**, select Yes to create the logs.
6. Now click on **JD Product Settings.**
   The section is expanded as:

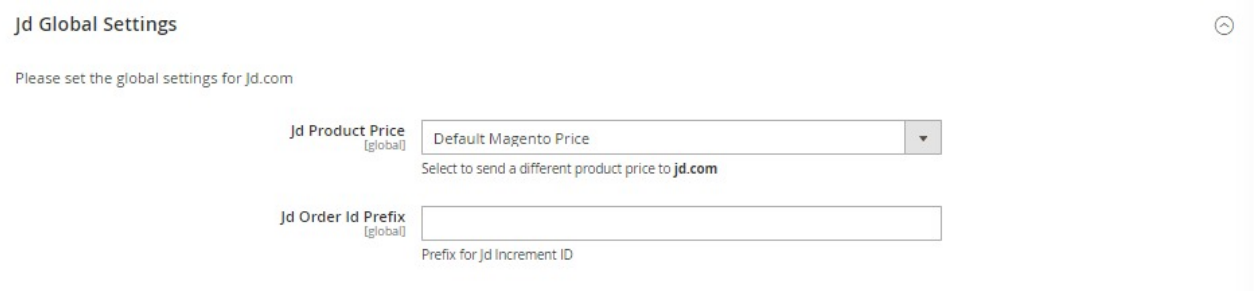
7. Under **JD Product Settings**, do the following steps:
   - In **JD Shipping Rates for Continental US**, enter the shipping rates of products for the US.
   - Under **JD Shipping Rates for Everywhere Else**, enter the shipping rates for products for other continents.
8. Now scroll down and click on **JD Order Status.**
   The section is expanded as:



9. Under **JD Order Status**, do the following steps:
    - In **Order Status**, select the status of the order from the dropdown menu.
    - In **Orders Fetch Start Date**, select the date from which you want to fetch the orders.
    - In **Orders Fetch End Date**, select the end date for the orders to be fetched.
    - In **Order Fetch for Out of Stock Product**, select **Yes** if you want to create an order for the products that are out of stock.
    - In **Create New Product(if Not Exist) on the time of Order Creation**, select **Yes** to create new products if it is not found in the Magento store.
10. Now click on **Order Address.**
    The section is expanded as:



11. Under **Order Address**, do the following steps:
    - In **Region Id**, enter the region id for importing orders in Magento.
    - In **Zip Code**, enter the code for order importing in Magento.
12. Scroll down and click on **JD global settings.**
    The section is expanded as:

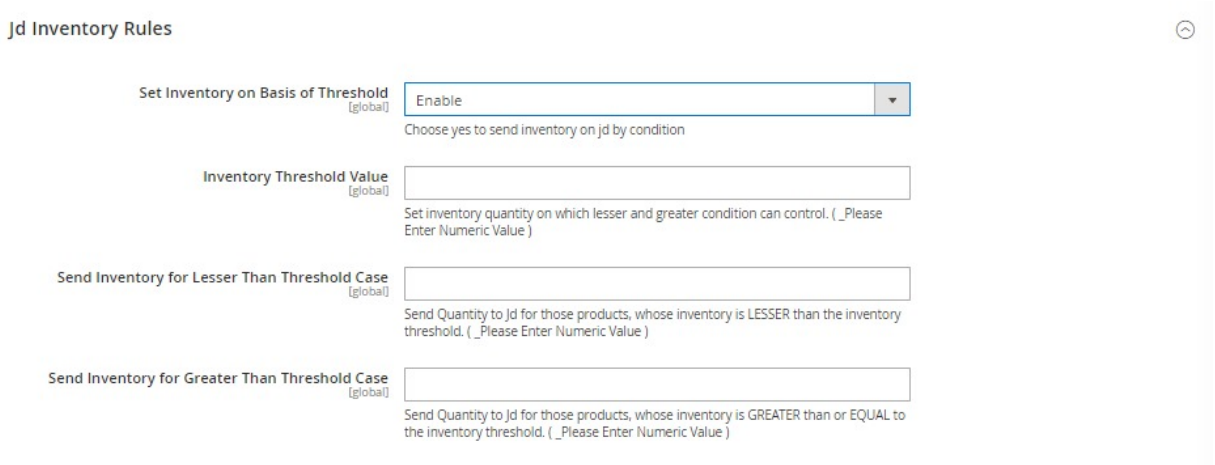


13. Under **JD Global Settings,** do the following steps:
    - In **JD Product Price** you can increase or decrease the price accordingly to display, for this do the following steps:-
        - **Increase by Fixed Price**: If selected, then the **Modify by Fix Price** field appears.
        - **Increase by Fixed Percentage**: If selected, then the **Modify by Percentage Price** field appears.
          Enter the numeric value to increase the price of the **JD**, product price by the entered value % of Magento 2 price.
          For Example,
          Magento 2 price + 5% of Magento 2 price.
          Magento 2 Price = 100
          Select **Increase By Fixed Percentage** option
          Modify by Percentage Price = 5
          100 + 5% of 100 = 100 + 5 = 105
          Thus, JD Product Price = 105
        - **Decrease by Fixed Price**: If selected, then the **Modify by Fix Price** field appears.

- **Decrease by Fixed Percentage**: If selected, then the **Modify by Percentage Price** field appears.
  Enter the numeric value to decrease the price of the **JD** product price by the entered value % of Magento 2 price.
  For Example,
  Magento 2 price – 5% of Magento 2 price.
  Magento 2 Price = 100
  Select **Decrease By Fixed Percentage** option
  Modify by Fix Price = 5
  100 – 5% of 100 = 100 – 5 = 95
  Thus, JD Product Price = 95

- In **JD Order Id Prefix**, enter the unique id for JD orders.

14. Now click on the section **JD Inventory Rules.**
    The section is expanded as:



15. Under **JD Inventory Rules**, do the following steps:
    - In the **Set Inventory on Basis of Threshold** list, select the **Enable** option if required to set the inventory based on the threshold.
    - In the **Inventory Threshold Value** box, enter the required value.
    - In the **Send Inventory for Lesser Than Threshold Case** box, enter the required value.
    - In the **Send Inventory for Greater Than Threshold Case** box, enter the required value.
16. Scroll down and click on **JD Cron Settings.**
    The section is expanded as:

17. Under **JD Cron Settings**, do the following steps:
    - In the **JD Order Cron** list, select the **Enable** option to enable the fetch order cron.

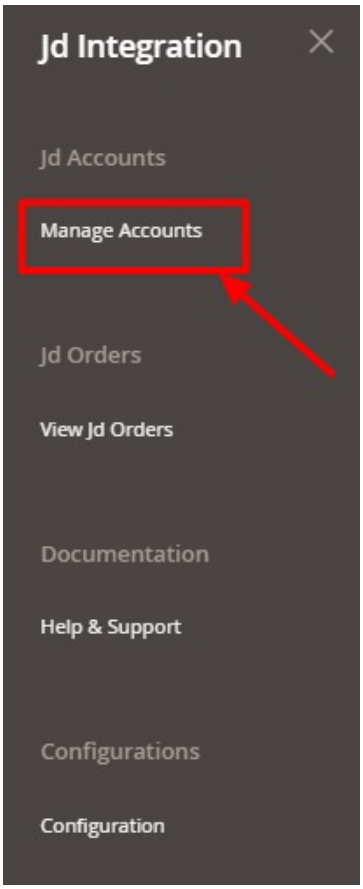
- In the **JD Price Cron** list, select the **Enable** option to enable the price sync cron.
- In the **JD Inventory Cron** list, select the **Enable** option to enable the inventory sync cron.

18. Click the **Save Config** button to save the entered values and information.
    The configuration will be saved

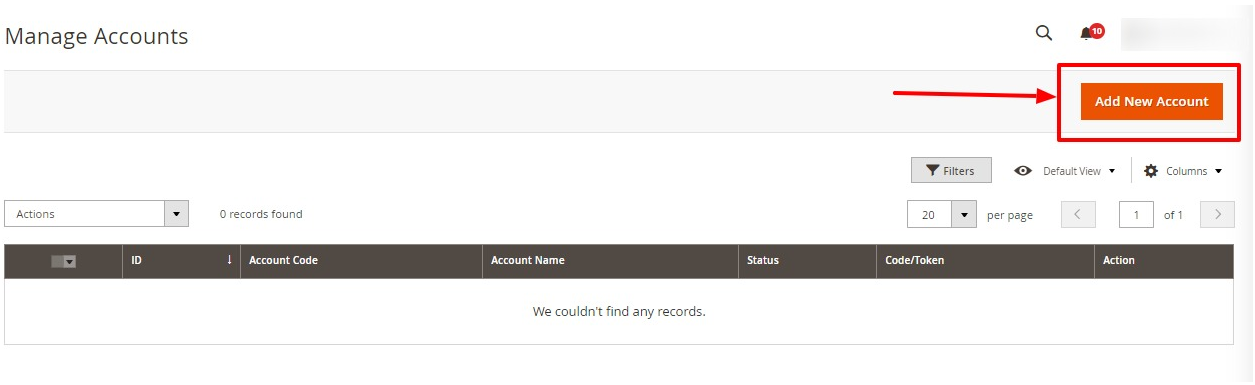
3. Manage Accounts

To manage accounts,

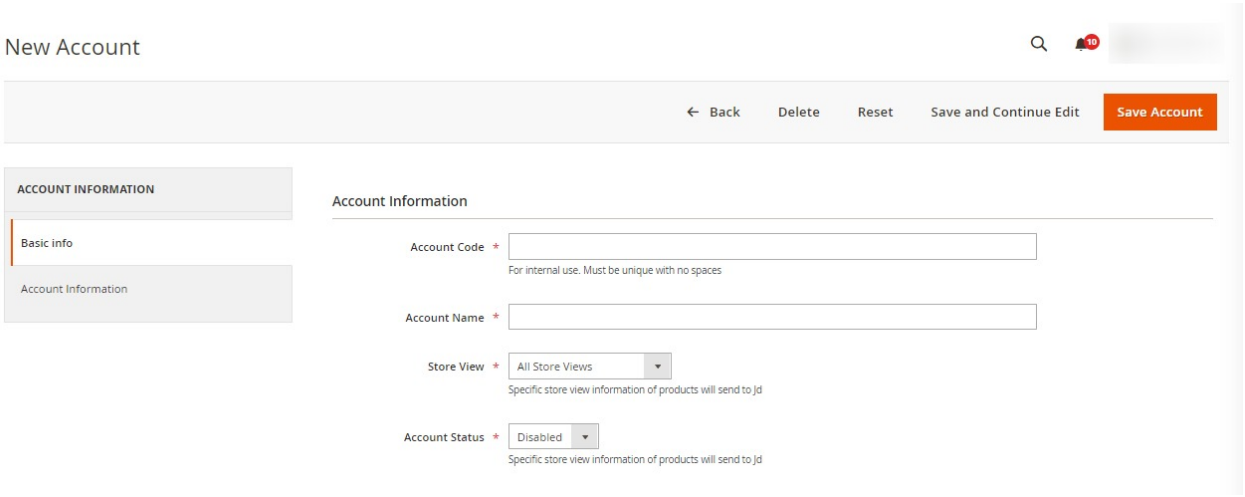
1. Go to the **Magento 2 Admin panel**.
2. On the left navigation bar, click on **JD Magento 2 Integration**.
   A menu appears as shown below:



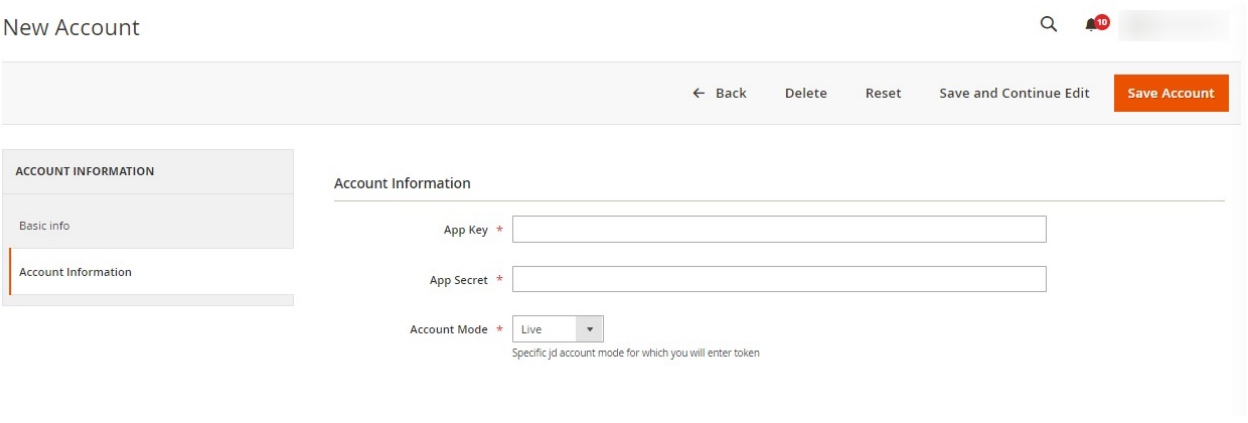
3. Click on **Manage Accounts**.
   The **Accounts page** appears as shown below:



4. Click on **Add New Account**.
   The **Add New Account** page appears as shown below:



5. Under **Basic Info.** , do the following steps:
   - In **Account Code,** enter the unique code for your account.
   - In **Account Name**, enter the name of the account.
   - In **Store View**, select the view of the store.
   - In **Account Status**, select the status of the account.
6. Now in left side click on **Account Information**. The section appears as:



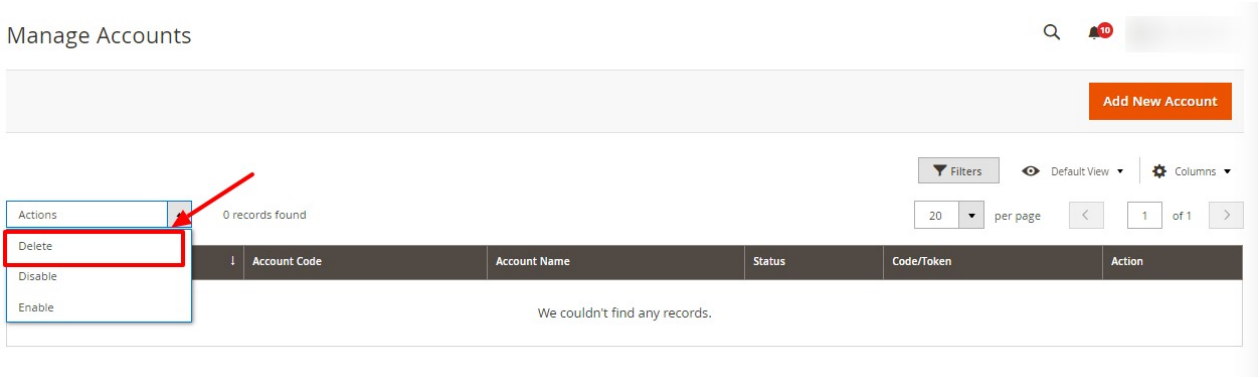
7. In the **App Key,** enter the App key from the JD seller panel.

8. In the **App Secret,** enter the secret key from the JD seller panel.
9. In **Account Mode**, select the mode of the account.
10. Click on the **Save Account** button.
    New Account will be created.

Submit Bulk Actions on the Account-

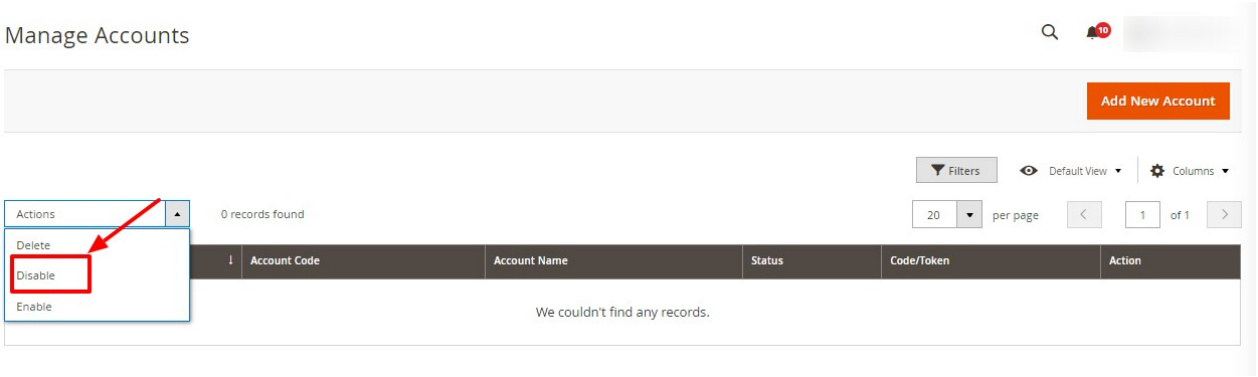
To Submit bulk actions on the accounts created you can do the following steps:

- To Delete selected accounts, click on the **Delete** option under the **Actions** menu.



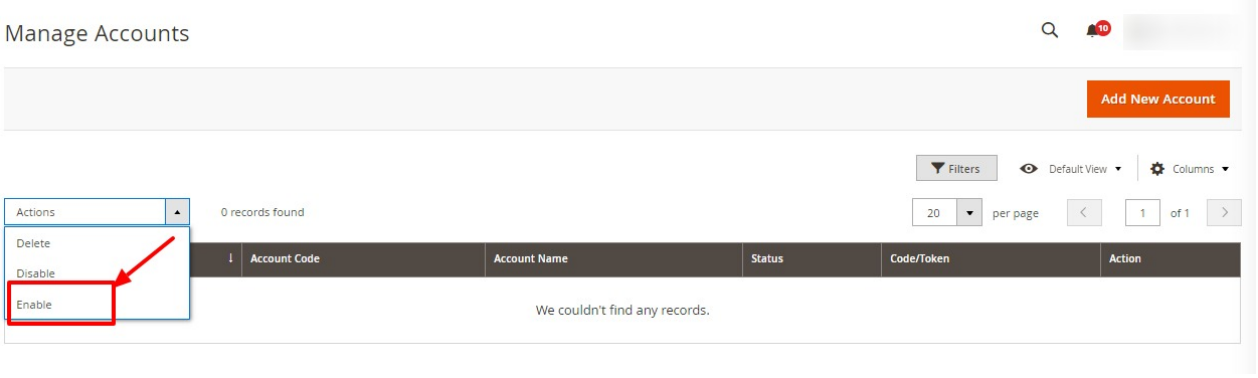
The selected accounts will be deleted.

- To **Disable** selected accounts, click on the **Disable** option under the **Actions** menu.



The selected accounts will be disabled.

- To Enable selected accounts, click on the **Enable** option under the **Actions** menu.

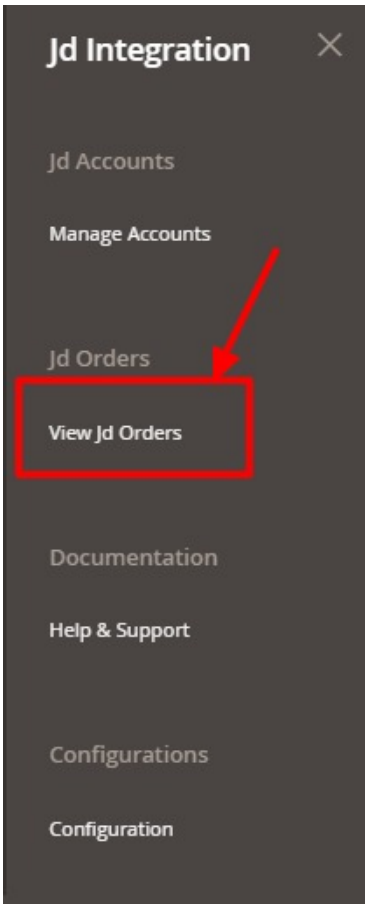


The selected accounts will be enabled.

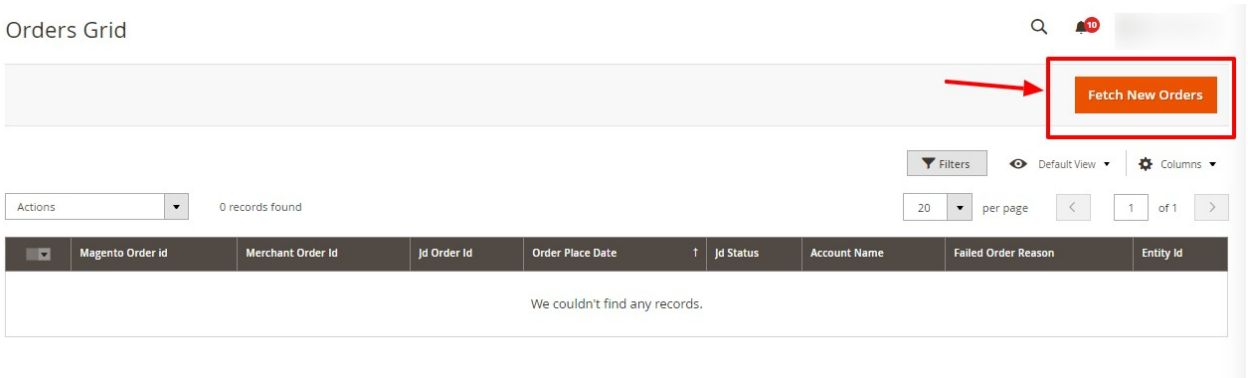
4. Manage Orders

To view JD Orders,

1. Go to the **Magento 2 Admin panel**.
2. On the left navigation bar, click on **JD Magento 2 Integration**.
   A menu appears as shown below:



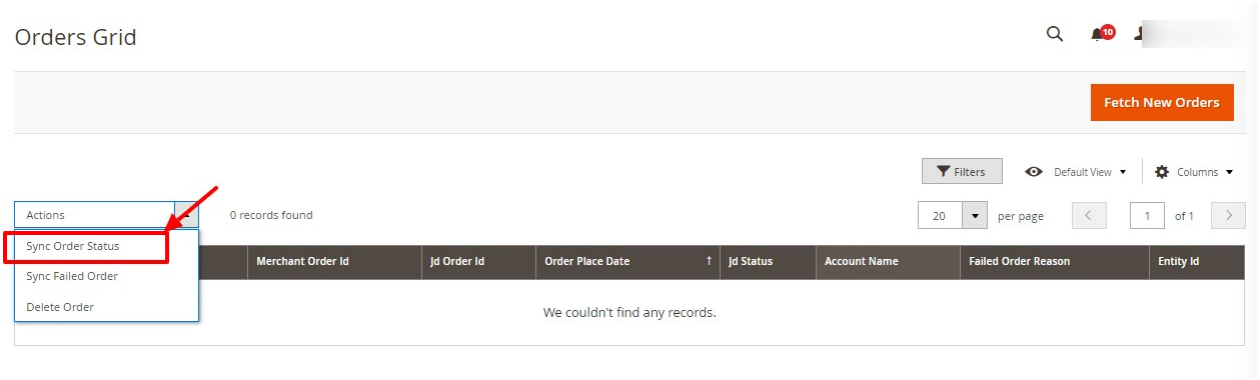
3. Click on **View JD Orders.**
   The **Orders Page** appears as shown below:



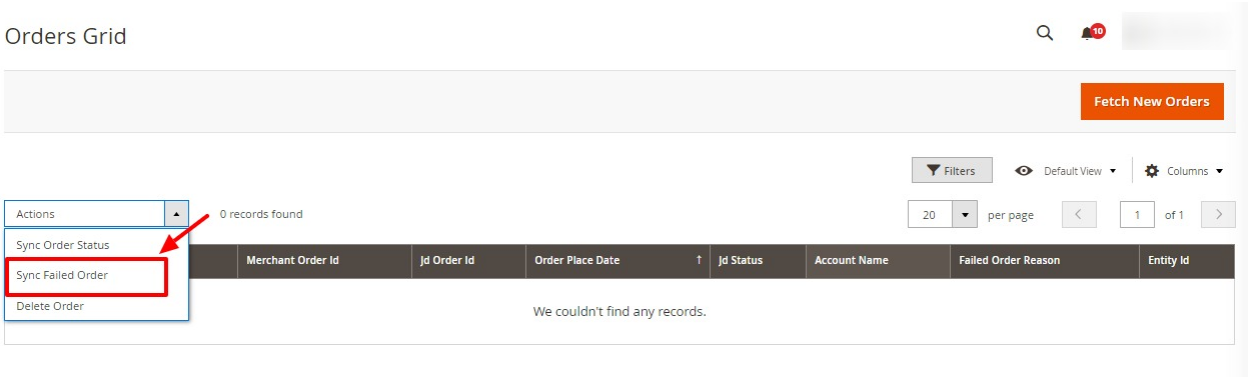
4. To fetch new orders click on the **Fetch New Orders** button.
   The new orders will be fetched along with its details and displayed on the order grid.

To Submit Bulk Actions,

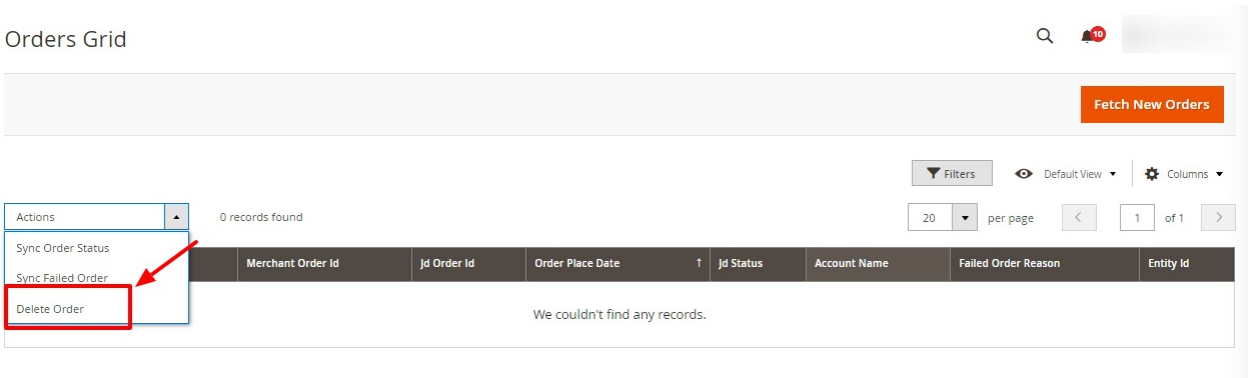
1. To synchronize the status of the order, click on **Sync Order Status** under the **Actions** menu.



   The order status will be synced for the selected orders.
2. To synchronize failed orders, click on **Sync Failed Order** under the **Actions** menu.



   The selected failed orders will be synced.
3. To delete orders, click on the **Delete Order** option under the **Actions** menu.

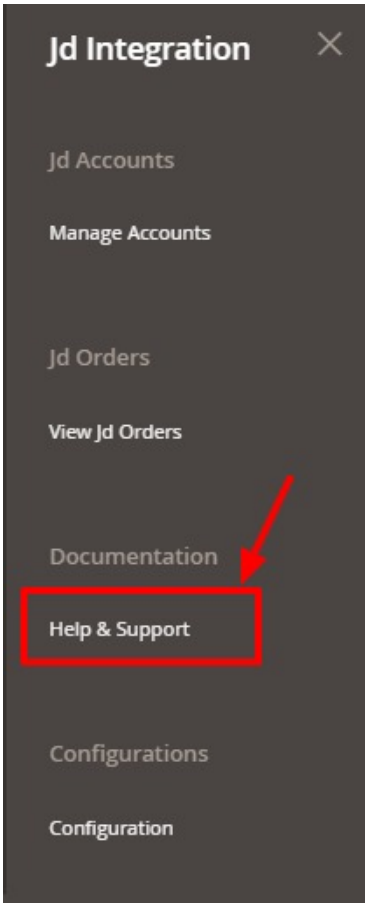


   The selected orders will be deleted.

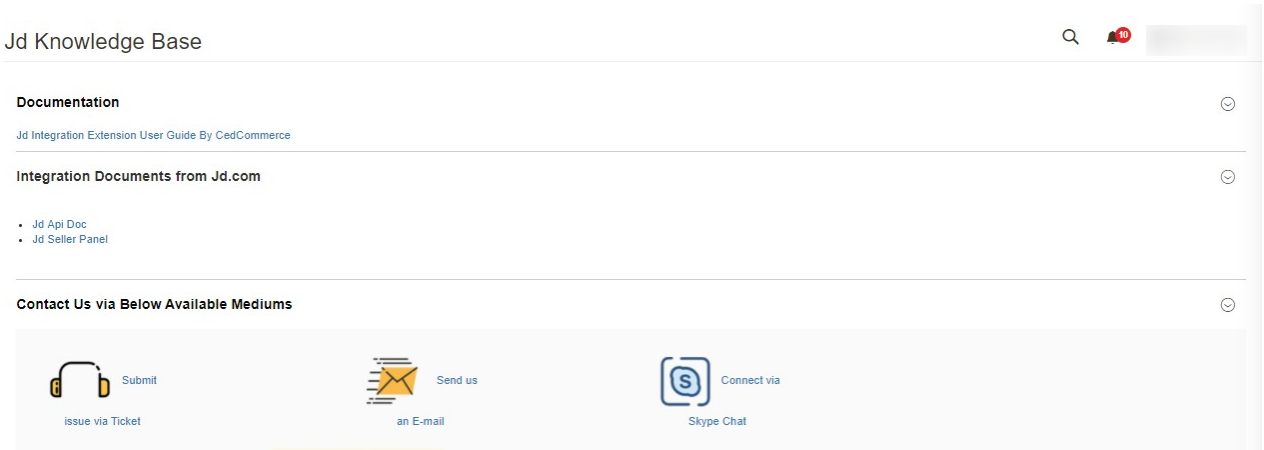
5. Help and Support

To view Help and Support

1. Go to the **Magento 2 Admin panel**.
2. On the left navigation bar, click on **JD Magento 2 Integration**.
   A menu appears as shown below:



3. Click **Help and Support**.
   The **JD Help and Support** page appears as shown in the following:



4. Under **Documentation**, you have the link for JD Integration for Magento 2 User Guide.
5. Under **Integration Documents from JD**, you can refer to the JD Api Doc and JD seller panel.
6. You can also connect with us Via **Tickets**, **Mail**, or **Skype** with your queries about the integration.