# **Claro Shop Integration for Magento 2 User Guide**

by CedCommerce Products Documentation

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### 1. Overview

Claro Shop is an eCommerce store with an extensive number of products from stores such as Telmex, Sanborns, Sears, Telcel, Samsung and Grupo Pagui which has its headquarters in Mexico. The annual revenue of Claro Shop marketplace is \$2 million.

Claro Shop integration for Magento 2 is a tool that integrates Claro Shop seller panel with Magento 2 store for an automated selling experience. This extension helps to sell products on Claro Shop Marketplace. With the help of this extension, you can easily manage products, price, inventory and automate orders between your Magento 2 store and Claro Shop Marketplace.

### **Key Features:**

- **Profile Based Bulk Product Upload:** You can create profiles and then map the category and attributes of the Claro Shop marketplace to Magento 2 store. After assigning the products to the profiles, you can also upload the products to Claro Shop.
- Real-Time Sync: This extension automatically synchronizes the inventory, price, product and other details at regular intervals of time.
- New Order Notifications: Whenever a new order is fetched from the Claro Shop marketplace, you will be notified through mail about that new order.
- Creation of Magento Orders: The orders received on Claro Shop are also created automatically on the Magento 2 store with the same details as it is on the Claro Shop marketplace.

### 2. Configuration Settings

### To set up the configuration settings

- 1. Go to the Magento 2 Admin panel.
- 2. On the left navigation bar, click the **Claro Shop Integration** menu. The menu appears as shown in the following figure:

Claro Integration		×
Product	Extras	
Manage Profiles	Help & Support	
Manage Products	Knowledgebase	
Order		
Manage Orders		
Settings		
Configuration		
Developer		
Cron		
Logs		

3. Click on **Configuration**. The **Configuration** page appears as shown in the following figure:

Configuration			Q	<b>(</b> 9)
Store View: Default Config 🔻 🕜				Save Config
CEDCOMMERCE ^	Claro Settings			$\odot$
	Enabled [global]	Yes 🔻		
	App Id [global]		]	
	End Point Url [global]	Sandbox Api	]	
	Public Key [global]		]	
	Private Key [globa1]		]	
	Select Store [global]	Default Store View		

- 4. In the **Enabled**, select **Yes** to configure the settings.
- 5. In the App Id, enter the application id from the Claro Shop seller panel.
- 6. In End Point Url, select the API url.
- 7. In Public Key, enter the key from the Claro Shop seller panel.
- 8. In **Private Key**, enter the private key from the seller panel.
- 9. In the **Select Store**, select the store view.
- 10. Click on **Save Config** button.
  - The configuration settings will be saved.

### 3. Manage Profile

#### In the Manage Profile Section, admin can perform the following functions:

- Add a New Profile
- Edit Existing Profile
- Upload Profile Products on Claro Shop
- Delete the Profile
- Submit Actions in Bulk on the Selected Profiles

### 3.1. Add New Profile

#### To add a new profile,

- 1. Go to the Magento 2 Admin panel.
- 2. On the left navigation bar, click the **Claro Shop Integration** menu. The menu appears as shown in the following figure:

Claro Integration		×
Product	Extras	
Manage Profiles	Help & Support	
Manage Products	Knowledgebase	
Order		
Manage Orders		
Settings		
Configuration		
Developer		
Cron		
Logs		

### 3. Click on Manage Profiles.

The Manage Profile page appears as shown in the following figure:

Manage Profile			Q 🦨	0
			Add	New Profile
Actions •	4 records found		Filters     Default View       20     per page	Columns •
Id Id	↓ Name	Category Id	Status	Actions
36		2	Enabled	/01
37		1	Enabled	/61

### 4. Click the Add New Profile

The **New Profile** page appears as shown in the following figure:

Profile						Q 👘	
0					← Back Sa	ve Save and Con	tinue Edit
nformation							
	Profile Status	s * 🌔 Yes					
	Profile Name	*					
Vappings							
	Select Categories	<ul> <li>Please select a category</li> </ul>			•		
Please map all Claro attribu	utes with Magento	attributes.					
Claro Attribute		Magento Catalog Attribute		Default Value			Action
nombre	Ŧ	Product Name	•				
descripcion		Description	•				
especificacionestecnicas	*	Short Description	•				
alto	¥	Length	•				
ancho	T	Width	•				
profundidad	¥	Height	•				
peso	v	Weight	•				
preciopublicobase	*	Price	•				
preciopublicooferta	¥	Special Price	•				
cantidad		Quantity	•				
skupadre	v	SKU	•				
ean	¥	SKU	•				
estatus	¥	Default Value	•	Activo			•
embarque	¥	Default Value	•	2			
marca	¥	Default Value	•	APPLE			•
Add Attribute							
Products							6
Search Reset Filter							
Actions • 0	records found				20 🔻 per	page < 1	of 1 >

	Product Id 🕴	Product Name	Туре	Category	Status	Attrib. Set Name	SKU	Price	QTY
Yes 💌	From		•	•	•	•		From	From
	10							USD V	10

- 5. Under Information, do the following steps:
  - In the Profile Status, select Yes to enable the profile that you are creating.
  - In Profile Name, enter the name for the profile.
- 6. Under Mappings, select a category and map all the Claro Shop attributes with Magento attributes.
- 7. In the **Products Section**, add the products for that profile.
- 8. Click on **Save** button. The profile will be created.

### 3.2. Edit Existing Profile

#### To edit a profile,

- 1. Go to the Magento 2 Admin panel.
- 2. On the left navigation bar, click the **Claro Shop Integration** menu. The menu appears as shown in the following figure:

Claro Integration	×
Product	Extras
Manage Profiles	Help & Support
Manage Products	Knowledgebase
Order	
Manage Orders	
Settings	
Configuration	
Developer	
Cron	
Logs	

#### 3. Click on Manage Profiles.

The Manage Profile page appears as shown in the following figure:

Mar	nage Profile			Q 💋
				Add New Profile
Action	15 •	4 records found		Filters     Default View     Columns       20     per page     1     of 1
×	Id	4 Name	Category Id	Status Actions
	36		2	Enabled
	37		2	Enabled 🖊 🔿 📋

- 4. Scroll down to the required profile row.
- 5. In the **Action** column of the respective row, click the **Edit** button as highlighted in the above image. The profile editing page appears as shown in the following figure:

2							
				← Back	Delete Save	Save and Conti	nue E
rmation							
	Profile Statu	is * 🕥 Yes					
	- Cl - V						
	Profile Nam	le *					
ppings							
	Select Categorie	Celulares y telefonía>Telefon	ía y Comunicación>T	eléfonos inalámbricos	<b>.</b>		
ase map all Claro attribut	es with Magento	attributes.		Default Value		A	ction
ombre	<b>v</b>	Product Name	•				
lescripcion		Description					
escripcion		Description					
specificacionestecnicas	v	Short Description	•				
lto	v	Length	•				
incho	*	Width	•				
profundidad	¥	Height	•				
peso	*	Weight	•				
preciopublicobase	•	Price	•				
preciopublicooferta	•	Special Price	-				
antidad	-	Quantity	•				
kupadre		SKU	•				
		SKII					
		Defectively					
estatus	*	Default Value	<b>`</b>	Activo		•	
embarque	*	Default Value	•	66			
narca	*	Default Value	-			•	
ag	•	Default Value	•	1			Delet
alla	•	size	•				Delet

6. Click the required section, and then make the changes as per requirement in the respective section.

7. Click the **Save** button.

The edited profile is saved and the success message appears on the Manage Profile page.

### 3.3. Upload Products to Profile

#### To upload the profile products,

- 1. Go to the Magento 2 Admin panel.
- 2. On the left navigation bar, click the **Claro Shop Integration** menu. The menu appears as shown in the following figure:



#### 3. Click on Manage Profiles.

The Manage Profile page appears as shown in the following figure:

Manage Profile			Q 🔎
			Add New Profile
Actions •	4 records found		Filters     Default View     Columns       20     per page     1     of 1
Id	1 Name	Category Id	Status Actions
36		:	Enabled
37		:	Enabled

- 4. Scroll down to the required profile row.
- 5. In the Action column of the respective row, click the Upload button as highlighted in the above image. You will be navigated to the Claro Shop Product Listing page from where you may take necessary actions.

### 3.4. Delete Profile

#### To delete a profile,

- 1. Go to the Magento 2 Admin panel.
- 2. On the left navigation bar, click the **Claro Shop Integration** menu. The menu appears as shown in the following figure:

Claro Integration		×
Product	Extras	
Manage Profiles	Help & Support	
Manage Products	Knowledgebase	
Order		
Manage Orders		
Settings		
Configuration		
Developer		
Cron		
Logs		

### 3. Click on Manage Profiles.

The Manage Profile page appears as shown in the following figure:

Mar	age Profile			Q 🤞	D
				Ado	New Profile
Action	is • 4 rec	cords found		Filters     O Default View       20     • per page	Columns -
T	ld ∔	Name	Category Id	Status	Actions
	36		:	Enabled	<b>1</b>
	37		1	Enabled	/61

On this page, all the available profiles are listed.

- 4. *To* delete a profile, click the **delete** sign as highlighted in the above image.
- 5. A box will appear asking you to confirm your action of deleting a profile.
- 6. Click OK.
  - The profile will be deleted.

## 3.5. Submit Actions in Bulk on Profiles

### To perform actions in bulk,

- 1. Go to the Magento 2 Admin panel.
- 2. On the left navigation bar, click the **Claro Shop Integration** menu. The menu appears as shown in the following figure:

Claro Integrat	ion		×
Product		Extras	
Manage Profiles		Help & Support	
Manage Products		Knowledgebase	
Order			
Manage Orders			
Settings			
Configuration			
Developer			
Cron			
Logs			

3. Click on Manage Profiles.

The Manage Profile page appears as shown in the following figure:

Manage Profile			c	2 🔊
/				Add New Profile
	-		<b>Filters</b> Oefault	:View 🔻 🏟 Columns 🔻
Actions	4 records found		20 🔻 per page	< 1 of 1 >
Change status	↓ Name	Category Id	Status	Actions
			Enabled	/61

- 4. To delete the selected profiles, do the following steps:
  - Select the profiles those are no more required.
  - Click the Arrow button next to the Actions field.
  - Click the **Delete** option.
    - A confirmation dialog box appears.
  - Click the **OK** button.
  - The selected profiles are deleted.
- 5. To change the status of the selected profiles, do the following steps:
  - Select the required profiles.
    - Click the Arrow button next to the Actions field.
    - Click the **Change Status** option. On selecting it, the options for status appear as **Enable** or **Disable**.
    - Selected profiles get enabled or disabled and a message appears as on top of the page. Also, under the **Status** column, the status gets changed.

### 4. Manage Products

### To manage products,

- 1. Go to the Magento 2 Admin panel.
- 2. On the left navigation bar, click the **Claro Shop Integration** menu. The menu appears as shown in the following figure:

15/22

Claro Integration	×
Product	Extras
Manage Profiles	Help & Support
Manage Products	Knowledgebase
Order	
Manage Orders	
Settings	
Configuration	
Developer	
Cron	
Logs	

### 3. Click on Manage Products.

The Product Listing Page appears as shown below:

Clar	Claro Product Listing Q													
												• De	efault View 👻 🔾	Columns 🗸
Action	Actions   Classifier 23 records found									2	D 🔹 pe	er page	< 1	of 2 >
	ID ↓	Thumbnail	Name	Туре	SKU	Price	Quantity	Visibility	size	test	Category Type	Status	Errors	Action
	1	0	IPHONE 7 Pluss	Simple Product	Iphone-7	\$178.00	190.0000	Catalog, Search				Enabled	INVALID [1]	0/
	3		Mi A1 Stock Android	Simple Product	mi-A1	\$88.00	66.0000	Catalog, Search				Enabled	INVALID [1]	• /

4. Scroll down to the required product row.

5. In the Action column of the respective row, click the View icon.

Claro Product L	Claro Product Listing												
	[										efault View 👻 🕏	Colum	ins 🔻
Actions   23 records found  20  represented by the per page										er page	< 1	of 2	>
ID ↓ Thumbnail	Name	Туре	ѕки	Price	Quantity	Visibility	size	test	Category Type	Status	Errors	Action	
	IPHONE 7 Pluss	Simple Product	Iphone-7	\$178.00	190.0000	Catalog, Search				Enabled	INVALID [1]	0	1
□ <sup>3</sup>	Mi A1 Stock Android	Simple Product	mi-A1	\$88.00	66.0000	Catalog, Search				Enabled	INVALID [1]	0	

A page appears where the user can view all the product-related details present in Claro Shop. 6. To edit any product detail, click on the **Edit** button in the Actions column.

Claro Product Listing Q 🖉												
										• De	efault View 👻 🔾	Columns 🗸
Action	Actions   23 records found  20  represent  per page									er page	< 1	of 2 >
	ID <sup>i</sup> Thumbnail Name	Туре	ѕки	Price	Quantity	Visibility	size	test	Category Type	Status	Errors	Action
	1 IPHONE 7 Pluss	Simple Product	Iphone-7	\$178.00	190.0000	Catalog, Search				Enabled	INVALID [1]	0/
											-	

7. Do the required edits in the details and Save them.

#### To perform Bulk Actions on Products,

1. In the **Actions** list, click the arrow button. A list appears as shown in the figure:

Claro Product L	Claro Product Listing Q											
	14								Filters	⊙ De	efault View 👻 🔾	Columns 🗸
Actions	23 records found							2	0 🔹 pe	er page	< 1	of 2 >
Delete Product(s)	Name	Туре	SKU	Price	Quantity	Visibility	size	test	Category Type	Status	Errors	Action
	IPHONE 7 Pluss	Simple Product	Iphone-7	\$178.00	190.0000	Catalog, Search				Enabled	INVALID [1]	• /

- 2. Select the checkboxes associated with the required products.
- 3. To upload or update products, click on the **Upload/Update Product**. Selected Products will be uploaded and updated.
- 4. To delete products, click on **Delete Products.** Selected Products will be deleted.

### 5. Manage Orders

To manage Claro Shop orders,

- 1. Go to the Magento 2 Admin panel.
- 2. On the left navigation bar, click the **Claro Shop Integration** menu. The menu appears as shown in the following figure:

Claro Integrat	×	
Product	Extras	
Manage Profiles	Help & Support	
Manage Products	Knowledgebase	
Order		
Manage Orders		
Settings		
Configuration		
Developer		
Cron		
Logs		

3. Click on Manage Orders.

The Orders Page appears as shown below:

Orders								Q 📫	D
								In	nport Orders
Actions +	1 records found					<b>Y</b> F 20	ilters 💿 Defa	ult View 🔻	Columns
Id Order Id	Claro Order Id 🕴	Created At	Claro Status	Magento Status	Bill-to Name	Ship-to Name	Grand Total (Base)	Failure Reason	Actions
67		2018-04-06	Embarcado	Processing			79.0000	▲	◎ / Î

- 4. To import new orders click on **Import Orders** button.
- New orders will be fetched and displayed in the order grid.
- 5. To view Order details, click on **View** icon in the **Actions** column.

Orders							C	Q 🗐	
								Im	port Orders
Actions 👻	1 records found					<b>F</b> i 20	ters Oefau	lt View 🔻	Columns
Id Order Id	Claro Order Id 斗	Created At	Claro Status	Magento Status	Bill-to Name	Ship-to Name	Grand Total (Base)	Failure Reason	Actions
67		2018-04-06	Embarcado	Processing			79.0000	A	0/1

Order details will be displayed.

6. To edit an order detail, click on the Edit icon in the Actions column.

Orders						C	2 👘	
							Im	port Orders
Actions • 1 reco	ords found				File 20	eters O Defaul	t View 🔻	Columns •
Id Order Id Cla	aro Order Id 4 Created At	Claro Status Ma	agento Status	Bill-to Name	Ship-to Name	Grand Total (Base)	Failure Reason	Actions
67	2018-04-06	Embarcado Pro	ocessing			79.0000	A	0 / 1

Edit order page will appear and you can do the required edits and save.

7. To delete an order click on **Delete** button under the **Actions** column.

Orders						C	2 🧖	D
							Im	nport Orders
Filters       Default View       Columns         Actions       1 records found       20       per page       1       of 1       >								
Id Order Id C	Claro Order Id + Created At	Claro Status	Magento Status	Bill-to Name	Ship-to Name	Grand Total (Base)	Failure Reason	Actions
67	2018-04-06	Embarcado	Processing			79.0000	A	0/1

The selected order will be deleted.

## 6. Cron Details

#### To view cron details,

- 1. Go to the Magento 2 Admin panel.
- 2. On the left navigation bar, click the **Claro Shop Integration** menu. The menu appears as shown in the following figure:

Claro Integration		×
Product	Extras	
Manage Profiles	Help & Support	
Manage Products	Knowledgebase	
Order		
Manage Orders		
Settings		
Configuration		
Developer		
Cron		
Logs		

#### 3. Click on Cron.

The cron page appears as shown below:

Mage	ento Crons						Q 💋	
						<b>Filters</b>	efault View 👻 🏠 Columns 🗸	
740 record	is found					20 v per page	< 1 of 37 >	
Id	Job Code	Status	Messages	Created At	Scheduled At	Executed At	Finished At 4	
We couldn't find any records.								

4. All the running crons are displayed on this page.

### 7. Log Details

#### To view logs,

- 1. Go to the Magento 2 Admin panel.
- 2. On the left navigation bar, click the **Claro Shop Integration** menu. The menu appears as shown in the following figure:

Claro Integration	×
Product	Extras
Manage Profiles	Help & Support
Manage Products	Knowledgebase
Order	
Manage Orders	
Settings	
Configuration	
Developer	
Cron	
Logs	

### 3. Click on Logs.

The logs page appears as shown below:

Activity Log			Q 🕬	
			Tru	ncate
Actions 👻 52 records found	<b>▼</b> Filters	• D	efault View 🗸 🛱 C	olumns 🗸
Id Message	Channel	Level +	Date	Context
5711	CLARO	ERROR	2020-10-16 07:19:03	0
5712	CLARO	ERROR	2020-10-16 07:19:03	o
5713	CLARO	ERROR	2020-10-16 07:19:03	o
5714	CLARO	ERROR	2020-10-16 07:19:03	0

4. The logs with the details are displayed.