Gift Card - User guide

# **Gift Card - User guide**

by CedCommerce Products Documentation

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## 1. Overview



## GIFT CARD

## **USER GUIDE**

## CedCommerce Inc.

This document will explain the feature and functionality of GIFT CARD extension by CedCommerce for your Magento® Store.

#### Magento® Editions Compatibility Community – 2.0.x , 2.1.x , 2.2.x , 2.3.x

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## 2. Product Description

Gift Card Extension for Magento 2 by CedCommerce facilitates customers to purchase Gift Cards and send them to their friends over their email address.

Gift cards are discount coupons that the user can use for making a purchase on our website. Admin can create multiple gift cards with different pricing models, enabling the customer to do the shopping via gift card coupons. The key features of the Gift Card module are as follows:

- 1. The Customer who wants to sent a Gift Card to Other choose the image for the Gift Card from the available options. He can also upload an image of his own choice.
- 2. Then he is allowed to choose the amount of the Card from the Pre-Defined amounts set else he can also add any random amount as per his requirement.
- 3. Customer sending the Gift Card can also mention a Message that he/she wants the receiver to see in their Email.
- 4. Customer sending the Gift Card even has a privilege to Schedule the Delivery of Gift card as on any specific date even after he has already completed his purchase, so the Customer receiving the gift card will automatically receive a gift card mail on the specified date.

Note:

- 1. At a time of Purchasing a Gift Card; Coupon-Code of any earlier gifted card will not be applicable as well as any discount code.
- 2. The gift card once bought cannot be refunded it means that the Credit Memo cannot be generated.
- 3. To enable the Gift Card Checkout feature for any product admin need to Enable the attribute "Gift Card Checkout Allowed" from the admin panel at the time of creating the product. Now at the store frontend, if the customer wants to use the Gift card coupon code to purchase a product,
- he needs to enter the coupon code at "Apply Gift Coupon".
- 4. Admin cannot create the Gift card order on behalf of any customer from *Create Order* at Magneto Admin Panel.
- 5. Multicurrency is not supported for gift card purchase.
- 6. The discount coupon and gift card are not applied for gift card purchase.
- 7. Reorder of a gift card with the current date and with that of the gift card with a future date would not be added to cart, on this case it would be taken to new gift card product page purchase.
- 8. Credit memo on product purchase with gift coupon would not refund the gift card amount applied.

## 3. Configuration Setting

In order to use the gift card for your store, you need to configure the gift card settings. Navigate to configuration section on the Admin Setting.



## Magento Admin Panel > Stores > Configuration

Now, we will see the **gift card** option. There are following options which need to be selected by the admin:

- Enabled Payment Method Restriction: There are 2 options available .
  - 1. No

Enabled Payment Method Restriction [global]	No	•
Gift Price Slab: [store view]	Prices	Action
	500	Add after
	1000	Add after
	2000	Add after
	Add Priceslab	
	Note: Create All Available Price	Slabs
Not Available text: [global]	This product is Not availab	le for sale
	Note: Text For Product View pag salable.	ge, to show if product is not

If the option is selected as **No**, then for the order to purchase all the payments method that is selected as "yes" would be available for gift card purchase. **2. Yes** 

Enabled Payment Method Restriction [global]	Yes		•
Allowed Payment Methods [global]	PayPal Billing Agreement Check / Money order Bank Transfer Payment Cash On Delivery		
Gift Price Slab: [store view]	Prices	Action Add	Î

If selected as "**Yes**" then on that condition, for gift card purchase the payment methods selected from here would be only available for the purchase of gift cards and others. Thus, all the sales from admin if not here but still enabled would not be shown in the frontend.

• **Gift card slab:** This section enables the admin to enter the different price values, that he wants to show for the gift card products.

Enabled Payment Method Restriction [global]	No	•
Gift Price Slab: [store view]	Prices	Action
	500	Add after
	1000	Add after
	2000	Add after
	Add Priceslab	
	Note: Create All Available Price S	Slabs
Not Available text: [global]	This product is Not availab	le for sale
	Note: Text For Product View pag salable.	e, to show if product is not

- Thus, the admin can set the slab values. If the admin wants to add the values after one slab, probably he would be clicking on the Add Pricelab button, if the admin wants to add slab between two slab values you can probably click on Add after button.
- Not Available text: The admin can write down whatever text to show if the stock is not available for the gift card type product.

Once, the admin does so click on **Save configuration** button to save the changes.



Thus, the admin would be getting a success message as "You saved the configuration".



## 4. Manage gift card

The Manage Gift card is used to provide 2 options as follows:

Manage Giftcard

Manage Gift Card Templates

Manage Gift Coupons

- 1. **Manage Gift Card Templates:** This section is used to create the templates rule and coupon code format for gift cards.
- 2. **Manage Gift Coupons:** This section shows admin the list of gift card coupons that are created for the customers.

## 4.1. Manage Gift card templates

This page allows the admin to create the template rule and the coupons code format for gift card type product. In order to navigate to Gift card template the steps are as follows: Admin panel > Catalog >Manage Gift Card Templates



On clicking **Manage Gift Card Templates**, we would be redirected to the Manage Gift card template. The following things can be performed over here:

- 1. Creation of new gift card template
- 2. Edit the gift card template
- 3. Delete the gift card template

Manage Gift C	ard Templates		Q 🕫 🛔	admin 🝷
			Add New Ter	nplate
			💿 New View 👻 🔅	Columns 🔻
Actions	19 records found		100 • per page < 1 c	of 1 >
ID ID	† Name	Template Format		Action
25	random_td_	random_{n}{s}{N}{S}{}		View
23	rule_gate	rule_gate_45ed_{N}{S}		View
22	ruler_34_78_df	code_temp_{N}{S}{N}{S}{N}{S}{N}{S}		View
21	test_rule	test_get_fast		View

## 1. Creation of new gift card template

In order to create the gift card template, click on "Add New Template" button.

Manage Gift Ca	rd Templates			Q 📫 admin 🔹
				Add New Template
				Jew View 🔹 🏘 Columns 🔹
Actions •	19 records found		100 💌 per page	< 1 of 1 >
ID T	Name	Template Format		Action
25	random_td_	random_{n}{s}{N}{5}{}		View
23	rule_gate	rule_gate_45ed_{N}{S}		View
22	ruler_34_78_df	code_temp_{N}{\$}{N}{\$}{N}{\$}{N}{\$}		View
21	test_rule	test_get_fast		View
				1.0

Once we click on the "Add New Template" we would be redirected to the New Gift Template page. This page consists of many fields and is as follows:

#### Gift Card - User guide

New Gift Template			Q 🌲	👤 admin 🗸
	← Back	Reset	Save and Continue Edit	Save
Rule Information				
Rule Narr	roler     Add Gift Card Name. The coupon code on adding special characters will be concatenated excluding underscore			
Code Templa	* roler_hr Note: Add in Format of prefix_(N)(S)(N)(S). Here (N)> for Number and (S)> for string. Special characters are not allowed excluding underscore.The coupon code on adding special characters excluding underscore will be concatenated.	]		
Gallery Images (*)				$\odot$
Note: For the better performance and visual, system will resize SAVE 075% 1000 COUPON 1000 C	ie uploaded image to 600x400 px.			

Rule name: The admin can set the name of the template in this field. Note: The special characters apart from "\_" will be automatically truncated on being saved

**Code template:** The admin can set the format of the coupon code that he wants for the particular gift card product.

## Note: The special characters apart from "\_" will be automatically truncated on being saved.

**Gallery Image:** The admin needs to upload the image for the gift card template. This allows the customer to choose the particular image which he wants to send as a gift card image.

The admin can also give the name of the gift card template design. In order to do so, click on the image and type the name of the gift card in the alt-tab text field, followed by a close button.

## Note: We can upload multiple images for the gift card template.

Once the admin chooses the options from the required fields, he clicks on the **Save** button in order to save the changes. On clicking, we will be redirected to the Manage Gift Card template page and there we would be getting a success message" **Data Saved Successfully**" along with the gift card template name.

Manage Gift C	ard Templates	٩	🦚 💄 admin 🔹
		A	Add New Template
✓ Data Saved Success	fully.		
		• New Vie	w 🔻 🏠 Columns 🔻
Actions	20 records found	100 v per page <	1 of1 >
Actions ID	20 records found     Name	100 v per page <	1 of 1 >
Actions ID	20 records found     Name     ROLER	100 v per page < Template Format ROLE_DR	1 of 1 > Action View
Actions       ID       27       25	20 records found     Name     ROLER     random_td_	100 ▼ per page        Template Format       ROLE_DR       random_{n}(s){s}(N){5}{}	1 of 1 > Action View View
Actions	20 records found     Name     ROLER     random_td_     rule_gate	100 ▼ per page        Template Format        ROLE_DR        random_(n){s}(N){5})        rule_gate_45ed_(N){5}	1 of 1 > Action View View View View
Actions       ID       27       25       23       22		100     ▼ per page        Template Format       ROLE_DR       random_(n){\\$}{N}{\\$}{}       rule_gate_45ed_(N){\\$}       code_temp_(N){\\$}{N}{\\$}{N}{\\$}{}(S}{N}{\\$})	1 of 1 > Action View View View View View View

#### Edit the gift card template

In order to edit the gift card template, click on the **view** button. On clicking, we would be redirected to the edit page of the gift card.

Manage Gift Ca	rd Templates			Q 🥠	💄 admin 🔻
				Add New	Template
✓ Data Saved Successfull	Ķ.				
Actions •	20 records found		● n	View View 🔹 🕴	Columns   Columns   of 1
ID t	Name	Template Format			Action
27	ROLER	ROLE_DR			View
25	random_td_	random_{n}{s}{N}{S}{			View
23	rule_gate	rule_gate_45ed_{N}{5}			View

The admin can make the necessary changes in the fields required and click the "Save" button.

On clicking the "**Save**" button, we would be redirected to the **Manage Gift Card template** page. Over that page we would be getting a success message" **Data Saved Successfully**" and we can also see the changes in the grid view for the particular gift card template.

Manage Gift	Card Templates		Q 📫 🕹 admin 🗸
			Add New Template
✓ Data Saved Succes	ssfully.		
			💿 New View 🔻 🏠 Columns 🔹
Actions	▪ 20 records found		100 v per page ( 1 of 1 )
Actions ID	20 records found     Name	Template Format	100 • per page < 1 of 1 > Action
Actions ID ID 27	20 records found     Name     ROLER	Template Format ROLE_DR	100 ▼ perpage 〈 1 of 1 〉 Action View
Actions ID 27 25	20 records found     Name     ROLER     random_td_	Template Format ROLE_DR random_(n){5}(N){5}()	100 • per page < 1 of 1 > Action View View
Actions	20 records found     20 records found     Name     ROLER     random_td_     rule_gate	Template Format ROLE_DR random_{n}{\$}{N}{\$}} rule_gate_45ed_{N}{\$}	100 ▼ per page 〈 1 of 1 > Action View View View
Actions       ID       27       25       23       22	20 records found     20 records found     Name     ROLER     random_td_     rule_gate     rule_fat_ROLER	Template Format       ROLE_DR       random_(n){s}{N}{s}{D}       rule_gate_45ed_(N){s}       code_temp_(N){s}{N}{s}{N}{s}{N}{s}{D}	100 • per page 〈 1 of 1 > Action View View View View View

In case admin wants to go back to the Manage Gift card page, click the **back** button.

Edit Gift Template			Q 🌲	💄 admin 👻
← B.	ack F	Reset	Save and Continue Edit	Save
Rule Information				
Rule Name * ROLER Add Gift Card Name. The coupon code on adding special characters will be concatenated excluding underscore				
Code Template * ROLER_HR Note: Add In Format of prefix_(NYSY(NYS). Here (N)-> for Number and (S)-> for string: Special characters are not allowed e underscore.The coupon code on adding special characters excluding underscore will be concatenated.	excluding			
Gallery Images (*)				0
Note: For the better performance and visual, system will resize the uploaded image to 600x400 px.				
Image: second				

If the admin is not satisfied with the kind of changes that he had done, he can click on the "**Reset**" button. In doing so, it would show us the previously selected values in the field.

#### Gift Card - User guide

Edit Gift Template		Q 💋	上 admin 👻
	← Back Reset	Save and Continue Edit	Save
Rule Information			
Rule Name * Code Template *	ROLER         Add Gift Card Name. The coupon code on adding special characters will be concatenated         ROLE_DR         Note: Add In Format of prefix.{N}{S}{N}{S}. Here {N}-> for Number and {S}-> for string. Special characters are not allowed.The coupon code on adding special characters will be concatenated		
Gallery Images (*)			$\odot$
Coupon Code List			$\odot$

#### Delete the gift card template

In order to delete the gift card template, click on the checkbox of that particular gift card template that admin does not require. Once, the admin checks those particular rows that he wants to remove. The admin chooses the delete option from the drop-down available above the grid.

Mana	age Gift Caro	d Templates				Add New Template
			Delete items	×	New View	✓ Columns ▼
Action	15 💌	23 records found (1 sele	Are you sure you wan't to d	lelete selected items? (1 record)	100 💌 per page <	1 of 1 >
	ID †	Name		Cancel OK		Action
	30	FINALGIFTRULE		GIF1_KULE_{10}{5}		View
	29	KD_MD_		LD_FIND_{N}{S}_		View
	28	TY_UI_		HKJHK_{N}{{S}{}		View
	27	ROLER		ROLE_DR		View
	25	random_td_		random_{n}{s}{N}{S}{}		View
	23	rule_gate		rule_gate_45ed_{N}{S}		View
	22	ruler_34_78_df		code_temp_{N}{S}{N}{S}{N}{S}{N}{S}		View
	21	test_rule		test_get_fast		View
	20	KD_MD_		LD_FIND_{N}{S}_		View
	19	care_card		care_card_12_sed		View

On select the delete button, an alert box turns up on the screen, asking the admin " Are you sure you want to delete selected items?".



Once admin chooses the option as "Delete", that particular template gets deleted along with that admin can see

a success message "Successfully Deleted Data"

#### Viewing the coupon codes on the templates

The admin can view the coupon codes that are generated for that template.

In order to view so, click on the edit button of the template whose coupon code is generated.

**Note:** The admin can only view the coupon codes after the gift card type product invoice is generated and gift card type product contains the template that we are viewing.

Once the template is open, click down to the Coupon Code List.

Coupon Code List					$\odot$
Search Reset Filter	44 records found			20 v per page	< 1 of 3 >
Coupon Code	Created At	Expiration Date	Actual Amount	Current Amount	Times Used
	From	From	From	From	From
	То	То	То	То	То
RU_NE_ED_7J	100, 21, 2710	100,000	\$1,000.00	\$1,000.00	0
RU_NE_ED_2V	May 12, 2010	Mag 21, 2019	\$2,000.00	\$2,000.00	0
RU_NE_ED_9D	May 12, 2010	100,000	\$500.00	\$500.00	0
RU_NE_ED_85	100, 12, 2710	842.0.010	\$500.00	\$500.00	0

Here, in the grid we can able to clearly see the following things:

1. Coupon Code: The admin can view what is the coupon code that is generated.

2. Created At: The admin can view when the coupon code is created

3. Expiration Date: The admin can view when the coupon code will get expire.

4. Actual Amount: The admin can view for the particular coupon code what the original amount the coupon had.

5. Current Amount: The admin can view what is the current status of the coupon code.

6. Times used: The admin can view how many times the coupon code has been used.

## 4.2. Manage Gift coupons

This will show us the list of gift card coupons that are already assigned to the customer. In order to go to the Manage Gift coupon page, from the admin panel click on **Catalog>Manage Gift Coupon**.



On clicking, we will be redirected to the **Manage Gift Coupons** page. The gift coupon by default show us the following details:

- 1. Gift coupon id: It consists of the order for which the coupon is generated
- 2. Coupon code: It consists of the coupon code that is generated for the particular order.
- **3. Expiration date:** The date when the coupon code will get expired.
- 4. Created at the date: The date when the coupon code is created.
- 5. Current amount: This section shows us the amount that is still available in the coupon code.

**6.** Coupon price: This section shows us what was the price of the coupon while sending to the receiver customer.

Man	age Gift Coup	ons			Q	🔎 💄 admin 🔹
				<b>Y</b> Filters	NewView 🔻 🏘 Column	is 🔹 🏝 Export 🔹
76 recor	ds found			10	▪ per page <	1 of8 >
ID	increment_id t	Coupon Code	Expiration Date	Created At Date	Current Amount	Coupon Price
88	00000082	Minist (MI	01-25-2019	01-24-2019	₹1,234.00	₹1,234.00
89	00000082	First and second second second	01-25-2019	01-24-2019	₹1,234.00	₹1,234.00
85	00000080		01-24-2019	01-23-2019	₹4,320.00	₹4,320.00

## 5. Gift card Product

This section is used to create the gift card type product. In order to create the gift type product from the admin panel, we click on :



#### Catalog > Products

Once we do so we would be taken to the product page where we see the list of already created products. The admin can perform 3 things in this section:

- 1. Creation of gift card product
- 2. Editing the gift card product
- 3 Deleting the gift card products

Proc	duct	S										Q 🕫 🕹	admin 🔻
												Add Product	•
				-	T				Y	Filters	<ul> <li>Default</li> </ul>	t View 🔹 🏠 Col	umns 🔻
Search	n by key	word	2540 records	Q					20	•		1 of 12	7
Action	15		20401000103						20	• per	page	1 0112/	
	ID †	Thumbnail	Name	Туре	Attribute Set	SKU	Price	Quantity	Visibility	Status	Websites	Special Price From Date	Action
	2562	Ô	asdasdas	Simple Product	Default	asdasdas	₹0.00	11111.0000	Catalog, Search	Enabled	Main Website		Edit
	2561		kinder	Gift Card	Default	kinder		112.0000	Catalog, Search	Enabled	Main Website		Edit
	2560		workout	Gift Card	Default	workout		120.0000	Catalog, Search	Enabled	Main Website		Edit

## 1. Creation of gift card product

In order to create a Gift card, we need to click on the Add button>Gift card



Once, we click we will be taken to the new product page.

nice\_thing

Store View: All Store Views -	
Enable Product [website]	Ves Yes
Attribute Set	Default 🗸
Product Name * [store view]	nice_thing
SKU * [global]	nice_thing
Quantity [globai]	118 Advanced Inventory
Stock Status [global]	In Stock 💌
Categories [global]	Default Category ×         Gift ×           •         New Category
Visibility [store view]	Catalog, Search 🔹
Set Product as New From [website]	01/1/2019 5:43 To 01/31/2010 5:43
Size [global]	55 cm 💌
Content	
Product Reviews	
mages And Videos	
Search Engine Optimization	
Related Products, Up-Sells, and Cross-S	ells
Customizable Options	
Product in Websites	
Design	
Schedule Design Update	
Gift Card Details	
Gift Expiry Days * [globai]	1
Gift Minimum Price * [globai]	₹ 345.00 Please Ensure manually, that it is less than the maximum amount of giftcard
Gift Maximum Price * [global]	考 3,434.00 Please Ensure manually, that it is more than the minimum amount of giftcard Please Ensure manually, that it is more than the minimum amount of giftcard
Gift Price Slabs * [global]	5000 4000 3000 2000 1000
	500

Fill the details in the same way as we create for a simple product type, here we have an extra section that needs also to be filled in order to create gift card type product.

- 1. Gift Expiry Date: Enter after how many days the gift card coupon should expire.
- 2. Gift Minimum Price: Enter the minimum amount that should be entered for the gift card product.
- 3. Gift Maximum Price: Enter the maximum amount that should be entered for the gift card product.
- 4. Gift Price Slab: Select price slabs, that admin wants the customer to choose from. Note: For the gift card price slab values if values are not between the minimum and maximum amount, then those prices would not be reflected in the gift card product page.
- 5. **Gift template:** Select the template which admin want's to apply for the gift card product Once, admin does so and fill the other fields values, admin clicks on the **"Save**" button.

Once admin clicks the **save** button, he would be redirected to the product page along with that he would also get the success message "You saved the product". In the grid, admin can see the gift card product that he had created in the list.

Products					(	2, 📫 🕹 ac	dmin 🔻
						Add Product	•
You saved the product.							
Search by keyword	Q			<b>T</b> Filt	ers Oefault	View 🔻 🏠 Colur	mns 🔻
Actions	und			20	• per page <	1 of 128	>
ID i Thumhnail Name	Type Attribute	CKI I	Price Quantity	Visihility St	tatus Wehsites	Special Price	Action
2563 nice_thing	Gift Card Default	nice_thing	120.0000	Catalog, Search Er	nabled Main Website		Edit
2562 asdasdas	Simple Product Default	asdasdas	₹0.00 11111.0000	Catalog, Search Er	nabled Main		Edit

#### 2. Editing the gift card product

In order to edit the gift card product, go to the particular product and click on the edit button.

×	ID 1	Thumbnail	Name	Туре	Attribute Set	sku	Price	Quantity	Visibility	Status	Websites	Special Price From Date	Action
	2563	m	nice_thing	Gift Card	Default	nice_thing		118.0000	Catalog, Search	Enabled	Main Website		Edit

Once, admin click on the edit button he would be redirected to the edit page. Over there he can change the values based his requirement and click the **save** button.

Once, the admin clicks the save button he would be shown the success message "You saved the product".

Store View: All Store Views •	← Back Add Attribute Save ▼
Enable Product	Ves
[website] Attribute Set	Default
Product Name * [store view]	nice_thing
SKU * [global]	nice_thing
Quantity [global]	120       Advanced Inventory
Stock Status [global]	In Stock 👻
Categories [global]	Default Category × Gift × New Category
Visibility [store view]	Catalog, Search 💌

In order to go back to the product page, we click on the **back** button.

Store View: All Store Views •		← Back	Add Attribute	Save 🔻
Fachia Product				
[website]	Tes			
Attribute Set	Default	•		
Product Name * [store view]	nice_thing			
SKU * [global]	nice_thing			
Quantity [global]	120			
	Advanced Inventory			
Stock Status [global]	In Stock 💌			
Categories [giobal]	Default Category ×         Gift ×         •         New Cate	gory		
Visibility [store view]	Catalog, Search			

#### 3. Deleting the gift card product

The admin needs to select the gift card product that he needs to remove as products. In order to do so, click on the checkbox for that particular product that admin does not require from his own end. Once admin selects the products, he needs to click on the delete option from the available drop-down list present above the product grid. Once, admin selects the delete button, we would be getting an alert check box. Click on the "Ok" button in order to delete that particular product.

Products			Delete Delete select	items ted items? (1 ref	cord)		×			Q 🕫 1	admin 👻
						Car	ncel OK			Add Product	T
									<b>Filters</b>	👁 Default View 👻 🛟 Co	olumns 🔻
Active filters: Keyword: nice_t	hing 🕲										Clear all
nice_thing			Q								
Actions 🔺	1 records	s found (1 sele	cted)						20 🔻 per p	age < 1 of	1 >
Delete	Name	Туре	Attribute Set	ѕки	Price	Quantity	Visibility	Status	Websites	Special Price From Date	Action
Update attributes	Change status Update attributes Gift Card			nice_thing		118.0000	Catalog, Search	Enabled	Main Website		Edit

Once the admin, click on "ok" he would be getting a success message "A total of 1 record have been deleted"

Prod	ucts	;										Q 📫 1	admin 🝷
												Add Product	•
✓ A total of 1 record(s) have been deleted.													
										Filters	<ul> <li>Defau</li> </ul>	lt View 🔻 🏟 Colu	umns 🔻
Search l	by keyw	ord		Q									
Actions		•	2540 records	found					20	▼ per	page <	1 of 127	>
	ID †	Thumbnail	Name	Туре	Attribute Set	SKU	Price	Quantity	Visibility	Status	Websites	Special Price From Date	Action
	2563	0	nice_thing	Gift Card	Default	nice_thing		120.0000	Catalog, Search	Enabled	Main Website		Edit
	2562		asdasdas	Simple Product	Default	asdasdas	₹0.00	11111.0000	Catalog, Search	Enabled	Main Website		Edit

## 6. Gift Card Order Place

This section comes into the picture when the gift card payment is done through the offline mode. Therefore, for such cases, the admin has to generate the invoice.

In order to do so: From the admin panel: Click on



## Sales > Orders

Once we click on the "Orders" button admin would be redirected to the orders page.

Here, the admin sees the grid of order that is available. For the order whose invoice needs to be generated, admin goes to that particular order and click on "**View**" button

Once admin click the "View" button, an admin would be redirected to that particular order.

#000000222								ц	# <b>0</b> I	admin123 👻
			← Ba	ck Can	icel	Send Email	Hold	Invoice	Reorder	Edit
ORDER VIEW	Order & Account Information									
Information	Order # 000000222 (The order confirmation email w	vas sent)	A	Account Inf	ormat	on Edit Customer				
	Order Date	May 21, 2019, 7:08:25 AM		Customer Na	me					Rohit Singh
Invoices	Order Status	Pending		Email					labshasta	g@gmail.com
Credit Memos	Purchased From	Main Website Main Website Store Default Store View		Customer Gro	oup					General
Comments History	Placed from IP	103.85.141.197 (192.168.1.60)								
	Address Information									
	Rohin Singh gfg rtet Lucknow, Ultar Pradesh, 226010 India T: 8080898989									
	Payment & Shipping Method Payment Information									
	Cash On Delivery The order was placed using USD.									

In order to generate the invoice for that particular order, we click the "Invoice" button.

Here, we update the number of items for which we need to generate the invoice. Once admin does so, he clicks on the "**Submit button**".

A One or more of the Cache Types are invalidated: Page Cache	e. Please go to Cache Management and refresh cache types.									System Me	essages: 1 ·
ŧ000000222									۹	<b>#8</b> 1	admin123 •
<ul> <li>The invoice has been created.</li> </ul>											
ORDER VIEW	Order & Account Information										
	Order # 000000222 (The order confirmation email	was sent)		Acco	unt Informa	ation Edit Cu	istomer				
Information	Order Date	May 21, 20	19, 7:08:25 AM	Custo	omer Name						Rohit Sing
Invoices	Order Status		Complete	Emai						labshastag	g@gmail.cor
Credit Memos	Purchased From	Main	Main Website Website Store	Custo	omer Group						Genera
		Defa	ault Store View								
omments History	Placed from IP	103.85.141.197	(192.168.1.60)								
	Address Information										
	Billing Address Edit										
	Rohit Singh gfg										
	rtet Lucknow, Uttar Pradesh, 226010										
	India T: 8989898989										
	Payment & Shipping Method										
	Payment Information										
	Cash On Delivery										
	The order was placed using USD.										
	Items Ordered										
		Item	Original				Tax	Tax	Disco	ount	Row
	Product	ltem Status	Original Price	Price	Qty	Subtotal	Tax Amount	Tax Percent	Disco	unt	Row Total
	Deadpool	Invoiced	\$0.00	\$2,000.00	Ordered 1	\$2,000.00	\$0.00	0%	\$0.00	)	\$2,000.00
	SKU: Deadpool				Invoiced 1						
	Gift Card Details: To: Ram, To Email: labshastag@gmail.com, Message: good										
	Order Total										
	Notes for this Order Status			Orde	r Totals						
	Complete 🔻			Subt	otal						\$2,000.0
	Comment			Gran	d Total						\$2,000.0
				Total	Paid						\$2,000.0
				Total	Refunded						\$0.0
			li	Total	Due						\$0.0
	Notify Customer by Email										
	Visible on Storefront										
	Submit Comment										
Copyright © 2019 Magento Commerce Inc. All rights reserved.									Acce	Ma sunt Activity 1	gento ver. 2 Report an le
									- add		

Now, we will be getting a success message "The invoice has been generated". And we could clearly see the status has been changed to "**Completed**".

Note: The credit memo will not be shown for the gift card product purchase.

## 7. Gift card Purchase: Customer's End by Sender

In this section, we will see how the customer will purchase the gift card product and send it to the other customer. In order to purchase the gift card coupon, go to the customer panel and search the gift card product either from the category or search the item in the search box for the gift card.

Note: We can search the product either through the product name or through the SKU.



Select any gift card product and click on it.

Once, customer click on it he would be taken to that particular product, where the customer needs to fill the available fields which are as follows:

1 **Choose the card:** From the list of gift card template images available, choose the image which customer need while sending the gift card product.

2 **Price:** Select the price from the price slab that the customer wants to send. The customer can also add his on price, but the condition is that the price amount should be within the price range of the product.

3. From: Enter the name of the sender, who will be sending the gift card.

4 Recipient Name: Enter the name of the receiver, who will be receiving the gift card.

5 Recipient Email: Enter the email of the receiver, who will be receiving the email.

6 **Delivery date:** Enter the date of sending the gift card. If the sender wants to send at that moment leave the space as blank and if he wants to send on a particular date, then from the calendar available select the day when he wants to send the gift card to the receiver.

7 Having something to say: Enter the text which sender want to show to the receiver in the email template.
8 Qty: Enter here the number of coupon codes that sender wants to send to the receiver.
Note: The multicurrency is not supported in this module as of now.

Here, before adding the template to the cart, in order to see how the template would look into the email of the receiver, we have got the button as "**Click here to Preview**". On clicking it, we can see how the gift card would be visible at the receiver email.

Gift card sent to: Ram

#### Subject:

Rohit sent you a Gift Card

VALID SUN 1/10/16 2006 ENTIRE PURCHASE INCLUDING SALE ITEMS PROMO CODE: SUPERSL1106					
🚫 LUMA	₹ 1234				

Once, we do so, we click on the "Add to cart" option. After clicking the product would be on the cart.

Now, click on the cart button present at the top right corner and press the "**Proceed to checkout**" button. Once, we do so we will be directed to the review and payment page. So, if we are a guest user, we can just give our email address for that.

Home > Tuttifruti	
Vou added Tuttifruti to your shopping cart.	
X	Tuttifruti Be the first to review this product In Stock SKU#: Tuttifruti From \$1,000.36 To \$6,000.23
COUPON	Choose A Card : sfds
'	
	Price (\$) 4000 3000 2000

The next section consists of the payment methods. Here, the customer can choose the payment method of purchasing the gift card.

🚫 LUMA		Sign In
Review & Payments		
Email Address •	Order Summary	
Tou can create an account aner checkou.	Cart Subtotal	₹2,468.00
Payment Method:	<b>Order Total</b> 1 Item in Cart	<b>₹2,468.00</b>
Check / Money order	nice thing	₹2,468.00
Cash On Delivery	Qty: 2 View Details ~	
O Bank Transfer Payment		
Apply Gift Coupon 🗸		

Fill all the options that are available for that payment method.

🚫 LUMA		Sign In
Review & Payments		
Email Address •       Image: State of the stat	Order Summary	
Tou can create an account after checkout.	Cart Subtotal	₹2,468.00
Payment Method:	<b>Order Total</b> 1 Item in Cart	₹2,468.00
O Check / Money order	nice_thing	₹2,468.00
Cash On Delivery	Qty: 2 View Details $\sim$	
O Bank Transfer Payment		
Apply Gift Coupon 🗸		

Once we are done with the data filling for the payment method, we can click on the update button followed by the "**Place Order**" button.

Note: Gift coupon and Discount Code is not applicable here for the gift card purchase.

🚫 LUMA		Sign
Review & Payments		
Email Address •		
	Order Summary	
You can create an account after checkout.	Cart Subtotal	₹2,468.00
	Order Total	₹2,468.00
Payment Method:		
	1 Item in Cart	^
Check / Money order	nice_thing	₹2,468.00
Cash On Delivery	Qty: 2	
	View Details 🗸	
10		
New York, New York 1997		
Edit		
Place Order		
Bank Transfer Payment		
Apply Gift Coupon 🗸		
Apply Discount Code 🗸		

# Thank you for your purchase!

Your order number is: 00000082.

We'll email you an order confirmation with details and tracking info.

**Continue Shopping** 

For a registered customer, go to payment methods. Here, the customer can choose the payment method of purchasing the gift card.

Fill all the options that are available for that payment method.

Once a customer has done with the data filling for the payment method, he can click on the update button followed by the "**Place Order**" button.

## 8. Product Purchase: Customer's End by Receiver

The receiver could see the coupon through 2 ways:

1. Either from the email id.



## 2. My account>Check Gift card values

Items 1 to 10 of 65 total 1 2 3 4 5 7					
ihow 10 ✓ per page					
Card Number	Initial Value	Current Value	<b>Expiration Date</b>		
10(10,2)	₹567.00	₹567.00	26-01-19		
10(10),210	₹567.00	₹567.00	26-01-19		
10(10,1)	₹3,456.00	₹3,456.00	26-01-19		
1004_0	₹3,456.00	₹3,456.00	26-01-19		
8114,08	₹1,234.00	₹1,234.00	25-01-19		
Rough, Second Jon 18	₹1,234.00	₹1,234.00	25-01-19		
under, (phg	₹4,320.00	₹4,320.00	24-01-19		
sendore, rija, 1948;200-721084107407	₹4,320.00	₹4,320.00	24-01-19		
	₹4,520,00	₹4,520,00	24.01.10		

## Email received by the receiver

The receiver would be getting an email, regarding the gift card. Here, the customer could see who had sent the

gift card. Once we click on the gift card, the customer could see the coupons we received. Along with that customer can also see the total amount of gift card the customer received and time of expiration of the gift card. **Customer panel** 

## Once, the customer logged in, if the customer had the gift card coupons then in order to see the gift card coupons, click on the "My accounts section"

Once, customer click on that, a customer will be directed to the My account section. Click on the "Check Gift Card Values".

Once, the customer does so, a customer will see all the coupons that are available for the gift card. The grid shows us the following details:

Card number: This shows us the coupon code.

Initial value: This shows us the original value in the coupon code.

Current value: This shows us the actual value in the coupon code.

Expiration date: This shows us when the coupon code is getting expired.

#### Purchasing the product

Select any product that the customer wants to purchase. Once customer does so, then select to "add to cart" button.

## Note: The gift card could be applied to only those product for which "Gift card Checkout Allowed" is enabled.

Now, click on the card button present at the top right corner.

Click on the "Proceed to checkout" button. Once, we click we will be taken to the page, where we need to select the shipping address and the shipping method.

Select the shipping address and shipping method as per the customer choice and click on the "Next" button.

Once we do so, we will be directed to the Payment method page. From the list of payment method choose the payment as per the convenience of the customer

After that, click on "Apply gift coupon" field. Enter the coupon code if a customer has it and click on "Apply gift Coupon". If the coupon code is valid and has the amount, a success message would generate as "Success: Your coupon was successfully applied". If we have the discount code, we can apply that also. Note: Either the discount code is applied or gift card coupon is applied.

If we look at the "Order Summary" present at the right corner, we could see:

- 1 Cart subtotal: The total amount in the card
- 2 Card discount: If card discount is applied we could see that
- 3 Gift discount: The gift discount that is applied to cart
- **4 Shipping:** Shipping amount that is needed to be applied
- **5 Order total:** (Card subtotal+Shipping)-(Giftcart code/Discount code)

Shipping Review & Payments			
Payment Method:			
No Payment Information Required		Order Summary	
My billing and shipping address are the same			<b>2</b> 000 0
Ram Singh Singh		Cart Subtotal	₹268.0
new york	Gift code applied to the product	Gift Discount ( )	₹278.0
new york, New York 10001		Shipping Flat Rate - Fixed	₹10.0
United States			
+19090909090		Order Total	₹0.0
	Place Order	1 Item in Cart	~
Apply Gift Coupon 🔨		Ship To:	Ø
N114.08			
		Ram Singh Singh	
Cancel Gift Coup	bon	new york	
		United States	
Apply Discount Code 🗸		+19090909090	
		Shipping Method:	ð

Once, we do so, click on "Place Order" button.



On clicking so, we will be taken to the success page where we see the message as "Thank you for your purchase!"

tems 1 to 10 of 65 total 1 2 3 4 5 7 Show 10 $\checkmark$ per page	7 >		
Card Number	Initial Value	Current Value	<b>Expiration Date</b>
(mpm.,1)	₹567.00	₹567.00	26-01-19
(mpm.,31)	₹567.00	₹567.00	26-01-19
10200.02	₹3,456.00	₹3,456.00 <b>Price o</b>	26-01-19 hange clearly reflect
impre "A	₹3,456.00	₹3,456.00	26-01-19
854,08	₹1,234.00	₹956.00	25-01-19
R12, 9, 980800 (0.0 10)	₹1,234.00	₹1,234.00	25-01-19
	₹4,320.00	₹4,320.00	24-01-19
sendore, rps, 75482001721084107407	₹4,320.00	₹4,320.00	24-01-19
	<b>T</b> 4 520.00	₹4,520,00	24.01.10

The coupon price, change when we apply the coupon code for the product purchase.

## 9. Support

If you need any further support or have any questions directly related to the Gift card, please use our Online Message Form to contact us or send us an email at support@cedcommerce.com

Best Regards,

eCommerce Team