

Linio Magento Integration User Guide

by CedCommerce Products Documentation

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1. Overview

Linio, one of the major Latin American marketplaces. Linio sellers have access to a massive market of over 300 million people with a presence in 5 countries. Linio marketplace helps the sellers in easier steps to start selling on Linio. It has more than 5 million customers and 2 million products in the catalog.

Linio Integration for Magento helps you to expand your business and generate the revenue as it interacts with Linio API's to connect your Magento store to Linio. It also provides you with an opportunity to cover a wide range of customers in the Latin America Region.

Key Features:

- **Magento Order Creation:** Newly placed order on Linio gets imported into Magento store with all the required details as it on Linio.com.
- **Bulk Product Upload:** Admin gets the authority to upload bulk product on Linio by just selecting the products in bulk and upload in one go.
- **Auto Synchronisation:** Auto synchronization of the product listing, order, inventory, return and refund, and pricing at regular intervals is established between Magento and Linio.com.
- **Product Data Validation:** Extension enables you to validate the product in accordance with Linio standards and value.
- **Product Category Mapping:** Follow many to one category mapping philosophy. Many categories of the Magento store can be mapped to a single category of Linio.
- **Email Notification:** Admin receives notification for new order creation, low stock availability, or if any product is rejected from Linio due to invalid data.

2. Configuration Settings

To complete the configuration,

- Go to your **Magento admin** panel.
- On the top navigation bar, place the cursor on **Linio**.



- When the menu appears, click **Configuration**.
On clicking it, you will be navigated to the configuration page which appears as:

Linio Configuration

Save Config

Linio Settings	▼
Linio Product Price Settings	▼
Order Settings	▼
Developer Settings	▼
Cron Settings	▼

Linio Settings-

- Click on **Linio Settings** and the section will expand as:

Linio Settings

Enabled	<input type="text" value="Yes"/>	[WEBSITE]
Mode	<input type="text" value="Live"/>	[GLOBAL]
▲ Api Mode		
Api Url	<input type="text"/>	[GLOBAL]
▲ Enter following Url:		
User Id	<input type="text"/>	[GLOBAL]
Api Key	<input type="text"/>	[GLOBAL]
Select Store	<input type="text"/>	[GLOBAL]
▲ Select store.		
Linio Site	<input type="text" value="Mexico"/>	[GLOBAL]
▲ Select the Site where you want to integrate		
Magento Store Admin Email Id	<input type="text"/>	[GLOBAL]
▲ Get Email When New Linio Order Imported.Example: owner@example.com		

- In **Enabled**, select **Yes** to enable the extension.
- In **Mode**, select the mode.
- In **API URL**, enter the API url.
- In **User Id**, enter the mail id of the user.
- In **Api Key** enter the API key from the Linio seller panel.
- In **Select Store**, select your Magento store which you are integrating with Linio.
- In **Linio Site**, select the Linio site with which you want to integrate your store.
- In **Magento Store Admin Email Id**, enter the email address on which you want to get an email whenever a new Linio order is imported on Magento.

Linio Product Price Settings.

- Click on **Linio Product Price Settings**, the section is expanded as:

Linio Product Price Settings

Linio Product Price	<input type="text" value="Default Magento Price"/> <div> Default Magento Price Default Magento Price Increase By Fixed Price Increase By Fixed Percentage Decrease By Fixed Price Decrease By Fixed Percentage </div>	[GLOBAL]
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- In **Linio Product Price**, you may select the price option as they are shown in the image above, to be sent

for your products on Linio.

- **Default Magento Price:** If this option is selected, the price for which your product will be available on Linio will be same as the price of your product on the Magento store.
- **Increase By Fixed Price:** You may select this option if you want your product price to be increased on Linio as compared to your Magento store. If you select this option, a box appears. By choosing this option, you may enter in the **Enter Amount** box the amount by which you want your product price to be increased on Linio as compared to your Magento store. Suppose if you enter 50 in this field and your product is for 100 on your Magento store, then the amount that your product will be available for on Linio would be 150 (as the amount entered is 50 for **Increase** by a fixed amount, so the price entered would be added to the price for which product is available on Magento store).
- **Increase By Fixed Percentage:** You may use this option if you want the price of your Magento product to be increased on Linio by a certain percentage. By choosing this option, you may enter in the **Enter Amount** box the percentage amount by which you want your product price to be increased on Linio as compared to your Magento store. Suppose if you enter 20 in this field and your product is for 100 on your Magento store, then the amount that your product will be available for on Linio would be 120 (as 20% of 100 is 20 which gets added to 100).
- **Decrease By Fixed Price-** You may use this option if you want the price of your Magento product to be decreased on Linio. By choosing this option, you may enter in the **Enter Amount** box the amount by which you want your product price to be decreased on Linio as compared to your Magento store. Suppose if you enter 50 in this field and your product is for 100 on your Magento store, then the amount that your product will be available for on Linio would be 50 (as the amount entered is 50 for **Decrease** by fixed amount, so the price entered would be subtracted from the price for which the product is available on Magento store).
- **Decrease By Fixed Percentage-** You may use this option if you want the price of your Magento product to be decreased on Linio by a certain percent. By choosing this option, you may enter in the **Enter Amount** box the percentage amount by which you want your product price to be decreased on Linio as compared to your Magento store. Suppose if you enter 20 in this field and your product is for 100 on your Magento store, then the amount that your product will be available for on Linio would be 80 (as 20% of 100 is 20 which gets subtracted from 100).

Order Settings.

- Click on **Order Settings**, the section is expanded as:

The screenshot shows the 'Order Settings' configuration page. It contains several settings with dropdown menus and checkboxes, each with a help icon (?) and a reference to either '[WEBSITE]' or '[GLOBAL]'. The settings are as follows:

Setting	Value	Reference
Fetch Linio Orders From	Last One Day	[WEBSITE]
Fetch Linio Orders Of Status	Pending	[WEBSITE]
Fetch Linio Orders Of Shipping Status	All Orders	[WEBSITE]
Cancel Order on Linio On Order Cancel In Magento	No	[WEBSITE]
▲ If you set this setting to yes, then request for cancel will go to Linio when you cancel magento orders. If you set to NO, then cancel request will not be sent to Linio.		
Create Credit Memo On Order Cancel At Linio	No	[WEBSITE]
▲ Create Credit Memo On Order Cancel At Linio		
Default Zip Code For Linio Orders		[GLOBAL]
▲ Default Zip Code To Create Linio Orders in Magento.		
Enable To Send Default Message To Linio Customer	No	[WEBSITE]
▲ Enable To Send Default Message To Linio Customer After Order Is Created In Magento		
Enable To Send Message To Linio Customer When Add Order Comment in Magento	No	[WEBSITE]
▲ Enable To Send Message To Linio Customer When Add Order Comment in Magento		

- In **Fetch Linio Orders From** field, select the point of time from which you want the orders to be fetched, till date. for your products on Linio.
- In **Fetch Linio Orders of Status**, select the status which if a Linio order has, it will be fetched from Linio

to Magento. It means that if you select a particular status in this field, then all the orders on Linio with that status will be fetched to Magento.

- In **Fetch Linio Orders of Shipping Status**, select the shipping status which if a Linio order has, it will be fetched from Linio to Magento. It means that if you select a particular shipping status in this field, then all the orders on Linio with that shipping status will be fetched to Magento.
- In **Cancel Order on Linio On Order Cancel in Magento**, you may select **Yes** if you want an order to be cancelled on Linio if it is cancelled on Magento. If you select **No**, then no such actions will be taken.
- In **Create Credit Memo On Order Cancel At Linio**, if you select **Yes**, then a credit memo for the refund gets created if an order gets cancelled at Linio. If you select **No**, then the credit memo doesn't get created.
- In **Default Zip Code for Linio Orders**, enter the zip code to create orders in Magento.
- In **Enable to Send Default Message**, select **Yes** if you want a message to be sent by default to the customer when an order is created.
- In **Enable To Send Message To Linio Customer When Add Order Comment in Magento**, select **Yes** if you want the message to be sent by default to the customer if a comment is added in the order.

Developer Settings.

- Click on **Developer Settings**, the section is expanded as:

Developer Settings		
Debug Mode	Yes <input type="button" value="v"/>	[GLOBAL]
<small>▲ Enable Milbre debug mode for logging.</small>		
Product Chunk Size	25 <input type="text"/>	[WEBSITE]

- In **Debug Mode**, you may select Yes if you want the log to be created.
- In **Product Chunk Size**, select the number of products to be sent to Linio in one batch.

Cron Settings.

- Click on **Cron Settings**, the section is expanded as:

Cron Settings		
Enable Order Cron	Yes <input type="button" value="v"/>	[WEBSITE]
<small>▲ Order Cron Enable/Disable</small>		
Cron Settings Override	Yes <input type="button" value="v"/>	[WEBSITE]
Order Cron	<input type="text"/>	[GLOBAL]
<small>▲ Please Enter cron expression to execute cron</small>		
Enable Inventory Cron	Yes <input type="button" value="v"/>	[WEBSITE]
<small>▲ Inventory Cron Enable/Disable</small>		
Inventory Sync Cron	<input type="text"/>	[GLOBAL]
<small>▲ Please Enter cron expression to execute cron</small>		

- In **Enable Order Cron**, you may enable the order cron by selecting **Yes**.
- In **Cron Settings Override**, you may select **Yes**, you will be able to make changes in the Cron Settings
- In **Order Cron**, you can enter the cron expression to execute the order cron. You may enter it for minutes,

hours, or seconds.

- In **Enable Inventory Cron**, you may enable the Inventory cron by selecting **Yes**.
- In **Inventory Sync Cron**, you can enter the cron expression to execute the inventory sync cron. You may enter it for minutes, hours, or seconds.

Now, when you have taken all these actions, you need to click on **Save Config** button and the configuration process will be completed.

3. Profiles Management

The **Manage Profile** section while selling on Linio with our extension includes the following actions that you may take:

- Adding a profile
- Editing a profile
- Changing the status of a profile
- Deleting a profile

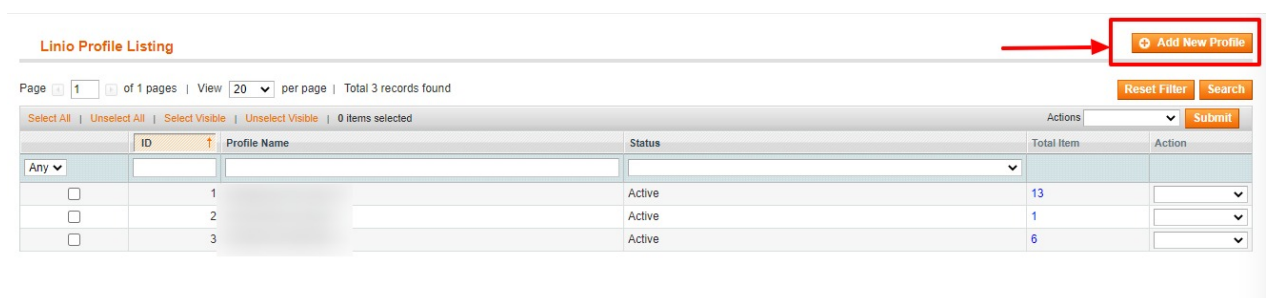
3.1. Add New Profile

To Add a New Profile,

- Go to your **Magento admin** panel.
- On the top navigation bar, place the cursor on **Linio**.



- When the menu appears, click **Manage Profile**.
On clicking it, you will be navigated to the Manage Profile page which appears as:



- Now click on **Add New Profile** which is highlighted in the above image.

On clicking it, you will be navigated to the page which appears as:

- Now you need to fill the necessary details in all the sections that you can see on the left side of the page.

Profile Info.

- In **Profile Code**, enter the code for your profile.
- Enter the name that you want for your profile in **Profile Name**.
- In **Status**, select **Active** to enable the profile.

Linio Default Mapping.

- Now click on **Linio Default Mapping**, on the left side and the tab appears as:

- Select Magento Catalog Attributes to map them with Linio **SKU**, **Title**, **Price**, and **Description**.

Linio Category Mapping.

- Now click on **Linio Category Mapping**, on the left side and the tab appears as:

- Under **Linio Category Mapping**, select the parent category of your product.
- In **Linio/Magento Attribute Mapping (Required/Optional Mapping)**, you may map the Linio Attribute with Magento Catalog Attribute by clicking on **Add Attribute** button at the bottom right of this section.

Profile Products,

- Now click on **Profile Products**, on the left side and the tab appears as:

- Click **Reset Filter** button on the top right part of the page if the products are not listed on the page. On clicking the **Reset Filter** button, products appear
- Select the products that you want to assign to this profile by checking the boxes corresponding to the products.

Now once you have taken all these actions in the sections mentioned above, click on **Save** button on the top right side of the page.

The profile will get created and you will be able to see it on the **Linio Profile Listing** page, with a success message appearing on the page.

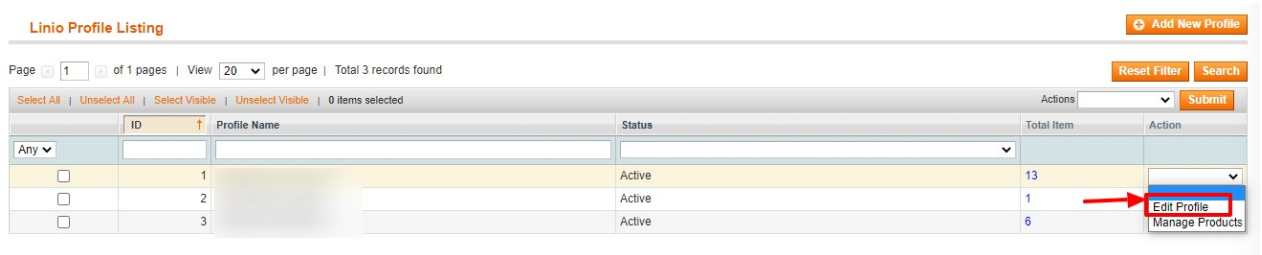
3.2. Edit Existing Profile

To Edit a Profile,

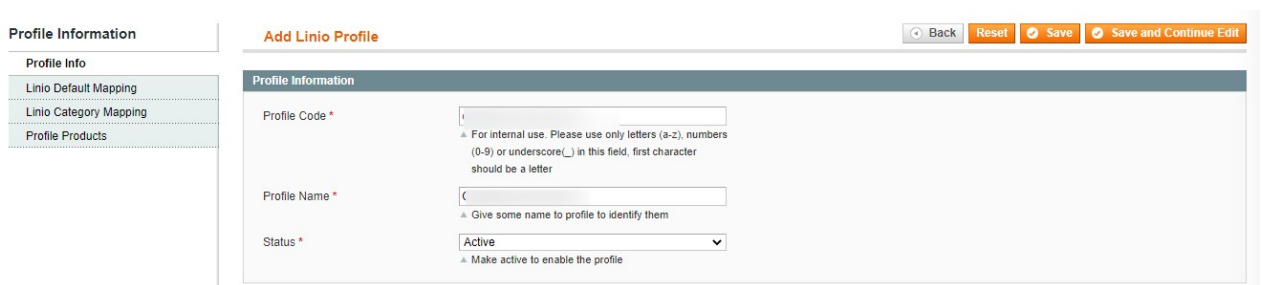
- Go to your **Magento admin** panel.
- On the top navigation bar, place the cursor on **Linio**.



- When the menu appears, click **Manage Profile**.
On clicking it, you will be navigated to the Manage Profile page which appears as:



- Now click on the drop-down menu under **Actions**, in the last column corresponding to the profile you wish to edit.
- When the menu appears as shown in the above image, click on **Edit Profile** which you can see in the option as shown in the above image.
- On clicking it, you will be navigated to the page which appears as shown below:



- Now you may edit the profile section by section by going to each section from the left menu- **Profile Info**, **Linio Default Mapping**, **Linio Category Mapping**, and **Profile Products**.
- Once the changes are made by you, click on the **Save** button on the top right side of the page.
- The changes you have made will be saved and the editing will be done.

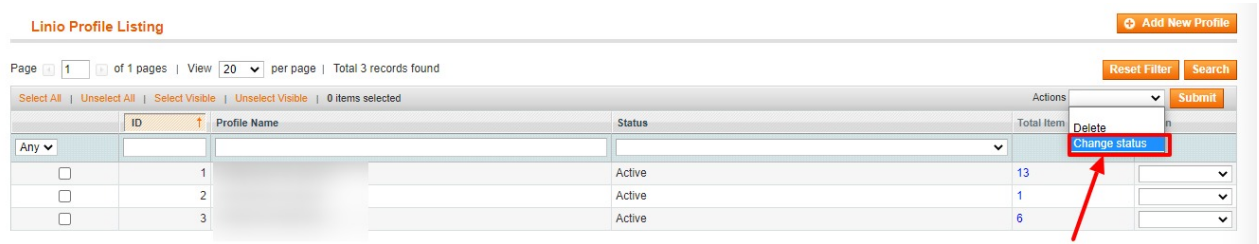
3.3. Change Status of Profile

To Change status of Profile,

- Go to your **Magento admin** panel.
- On the top navigation bar, place the cursor on **Linio**.



- When the menu appears, click **Manage Profile**.
On clicking it, you will be navigated to the Manage Profile page which appears as:



- Select the profile(s) by checking the corresponding box(es).
- Now click on **Actions** drop-down on the top right side of the page as shown in the above image.
- When the menu appears as shown in the above image, you can see the **Change Status** option which you need to click at.
- Once you select it, the **Status** field appears next to it with **Active** and **Inactive** options. Select the status that you want for the selected profile(s).
The status of the profile will be changed.

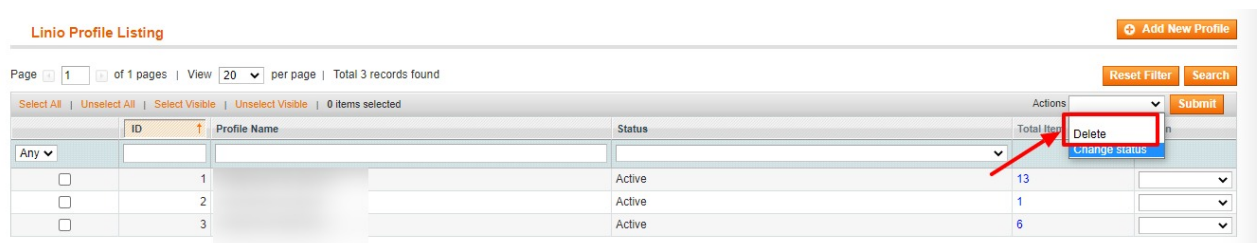
3.4. Delete Profile

To Delete Profile(s),

- Go to your **Magento admin** panel.
- On the top navigation bar, place the cursor on **Linio**.



- When the menu appears, click **Manage Profile**.
On clicking it, you will be navigated to the Manage Profile page which appears as:



- Select the profile(s) by checking the corresponding box(es).
- Now click on **Actions** drop-down on the top right side of the page as shown in the above image.
- When the menu appears as shown in the above image, you can see the **Delete** option which you need to click at.

- Now click on **Submit** button.
The selected profile(s) will be deleted.

4. Product Management

To manage products,

- Go to your **Magento admin** panel.
- On the top navigation bar, place the cursor on **Linio**.



- On clicking the **Products Manager**, you will be navigated to the page as shown below:

Product Manager

Back

Page 1 of 1 pages | View 20 per page | Total 20 records found

Reset Filter

Search

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected

Actions

Submit

ID	Profile Code	Sku	Price	ML ID	Name	Qty	Visibility	Status	Type	Linio Product Status	Validation	Actions
Any			From: To: In: USD			From: To:						
<input type="checkbox"/>			\$171.49			0	Catalog, Search	Enabled	Configurable Product	NOT UPLOADED - 6	VALID	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
<input type="checkbox"/>			\$285.89			10000	Catalog, Search	Enabled	Simple Product	SUBMITTED	INVALID	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>

Now,



To validate single products.

- Click the **validate** sign for the product you want to validate, under **Actions** column which has been highlighted inside red box in the image below:

Product Manager Back

Page **1** of 1 pages | View **20** per page | Total 20 records found Reset Filter Search

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected Actions Submit

ID	Profile Code	Sku	Price	ML ID	Name	Qty	Visibility	Status	Type	Linio Product Status	Validation	Actions
Any			From: To: In: USD			From: To:						
<input type="checkbox"/>			\$171.49			0	Catalog, Search	Enabled	Configurable Product	NOT UPLOADED - 6	VALID	
<input type="checkbox"/>			\$285.89			10000	Catalog, Search	Enabled	Simple Product	SUBMITTED	INVALID	

- Product gets validated and you may see the message on the top of the page.



To upload/update single products,

- Click the upload/update sign for the product you want to upload or update, under **Actions** column which has been highlighted inside red box in the image below:

Product Manager Back

Page **1** of 1 pages | View **20** per page | Total 20 records found Reset Filter Search

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected Actions Submit

ID	Profile Code	Sku	Price	ML ID	Name	Qty	Visibility	Status	Type	Linio Product Status	Validation	Actions
Any			From: To: In: USD			From: To:						
<input type="checkbox"/>			\$171.49			0	Catalog, Search	Enabled	Configurable Product	NOT UPLOADED - 6	VALID	
<input type="checkbox"/>			\$285.89			10000	Catalog, Search	Enabled	Simple Product	SUBMITTED	INVALID	

- Product gets uploaded/updated and you may see the message on the top of the page.



To sync the status of the products,

- Click the sync product status sign for the product that you want to sync status for, under **Actions** column which has been highlighted inside red box in the image below:

Product Manager Back

Page **1** of 1 pages | View **20** per page | Total 20 records found Reset Filter Search

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected Actions Submit

ID	Profile Code	Sku	Price	ML ID	Name	Qty	Visibility	Status	Type	Linio Product Status	Validation	Actions
Any			From: To: In: USD			From: To:						
<input type="checkbox"/>			\$171.49			0	Catalog, Search	Enabled	Configurable Product	NOT UPLOADED - 6	VALID	
<input type="checkbox"/>			\$285.89			10000	Catalog, Search	Enabled	Simple Product	SUBMITTED	INVALID	

- On doing so, the product status will be synced and the message will appear on the top of the page.

To edit a product,

- Click the edit sign for the product you want to edit, under **Actions** column which has been highlighted inside red box in the image below:

Product Manager

Back

Page 1 of 1 pages

View 20 per page

Total 20 records found

Reset Filter

Search

Select All

Unselect All

Select Visible

Unselect Visible

0 items selected

Actions

Submit

	ID	Profile Code	Sku	Price	ML ID	Name	Qty	Visibility	Status	Type	Linio Product Status	Validation	Actions
Any			From: To: In: USD				From: To:						
<input type="checkbox"/>				\$171.49			0	Catalog, Search	Enabled	Configurable Product	NOT UPLOADED - €	VALID	<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/>
<input type="checkbox"/>				\$285.89			10000	Catalog, Search	Enabled	Simple Product	SUBMITTED	INVALID	<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/>

- On clicking it you will be navigated to the products page. There you can do the required edits in the product.

5. Manage Orders

Under Manage Orders you can perform two functions:

- View Linio Orders
- View Failed Orders

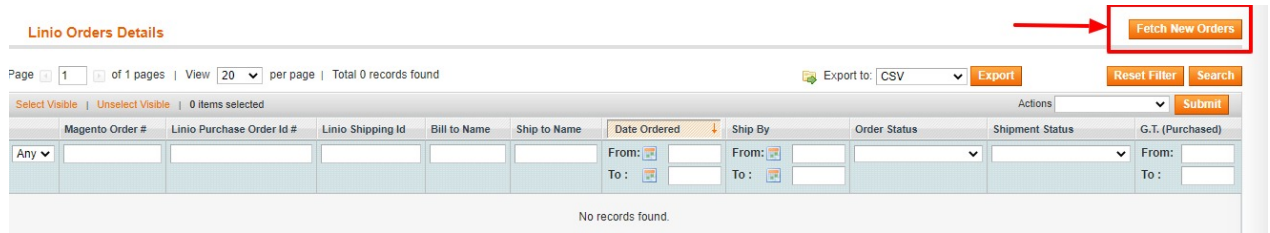
5.1. View Linio Orders

To view Linio orders,

- Go to your **Magento admin** panel.
- On the top navigation bar, place the cursor on **Linio**.
- When the menu appears, place the cursor on **Manage Orders**.
- The menu further expands and you need to click on **View Linio Orders**.



- On clicking it, you will be navigated to the page as shown below:



- Click on **Fetch New Orders** button on the top right side of the page.
- The new orders will be listed.

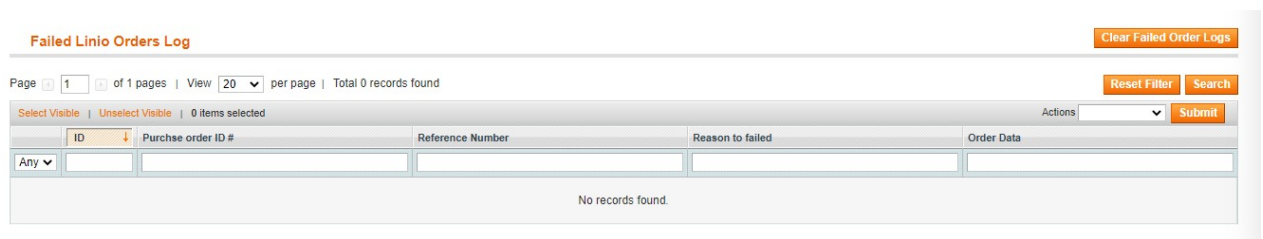
5.2. View Failed Orders

To view failed Linio orders,

- Go to your **Magento admin** panel.
- On the top navigation bar, place the cursor on **Linio**.
- When the menu appears, place the cursor on **Manage Orders**.
- The menu further expands and you need to click on **View Failed Orders**.



- On clicking it, you will be navigated to the page as shown below:



- Here on this page, you can see the failed orders and the reason for their failure.

6. View Feeds

To view feeds,

- Go to your **Magento admin** panel.

- On the top navigation bar, place the cursor on **Linio**.



- Click on **Feed Sync**.
The Linio Feeds page appears as:

Linio Feeds

Page 1 of 6 pages | View 20 per page | Total 106 records found

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected

Actions

	ID	Linio Feed ID	Operation Name	Feed Type	Status	Feed Submit Date	Feed Errors
Any							
<input type="checkbox"/>			ProductCreate	POST	Finished	2020-08-26 00:00:00	
<input type="checkbox"/>			ProductCreate	POST	Finished	2020-08-26 00:00:00	
<input type="checkbox"/>			ProductCreate	POST	Finished	2020-08-26 00:00:00	
<input type="checkbox"/>			ProductCreate	POST	Finished	2020-07-30 00:00:00	

- All the feeds with details will be displayed here.

7. Activity Logs

To view Linio Activity logs,

- Go to your **Magento admin** panel.
- On the top navigation bar, place the cursor on **Linio**.
- When the menu appears, place the cursor on **Developer**.
- The menu further expands and you need to click on **Activity Logs**.



- On clicking it, you will be navigated to the page which appears as:

- On this page, you may see the activity logs and its details.
- To truncate all the logs, click on **Truncate** button in the right side on top. The logs will be truncated.

8. View Linio Crons

To view crons,

- Go to your **Magento admin** panel.
- On the top navigation bar, place the cursor on **Linio**.
- When the menu appears, place the cursor on **Developer**.
- The menu further expands and you need to click on **Cron Logs**.



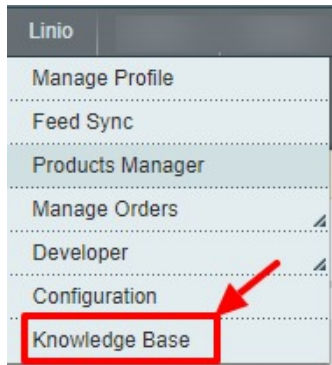
- On clicking it, you will be navigated to the page which appears as:

- You may click **Reset Filter** button on the top right side of the page for the Crons to be listed.

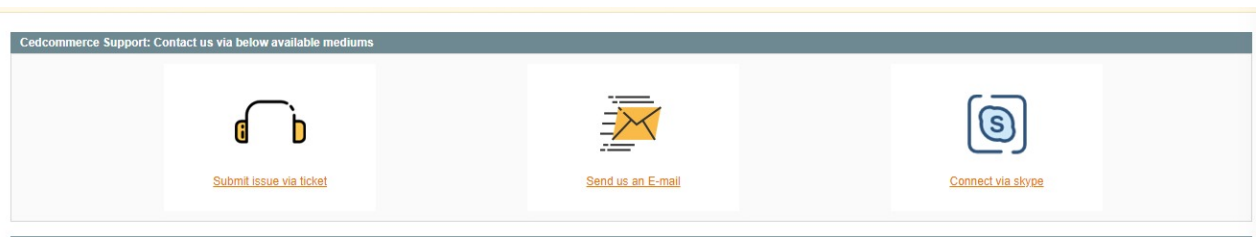
9. Knowledge base

For Help and Support,

- Go to your **Magento admin** panel.
- On the top navigation bar, place the cursor on **Linio**.



- Click on Knowledge Base, you will be navigated to the page as shown below:



- Under the **CedCommerce Support: Contact us via below available mediums**, you may see the different ways to get in touch with us.
- Click **Submit issue via ticket** and you will be navigated to our website where you just need to raise a ticket and we will be there to help you in no time.
- Click **Send us an E-mail** and your mailbox will get opened and you may mail us your question or query.
- Click **Connect via Skype** and you will be able to join us on Skype instantly where we are available 24x7.