eBay Multi-Account Integration For Magento 2 Guide

by CedCommerce Products Documentation

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1. Overview

Keeping in mind the competitive dynamics of the e-commerce world and the increasing demands of the merchants in the cutthroat competition, we at CedCommerce have developed the eBay Multi-Account Integration Extension for Magento. This extension is created for Magento 2 users which enables them to list their products by using multiple accounts on eBay.

The advanced, easy to use eBay Multi-Account Integration for Magento from CedCommerce brings you an exclusive option to list your products using multiple accounts on eBay marketplace and earn globally.

Key features of the extension

- Switch between multiple eBay Accounts easily Start managing your eCommerce business and sell using multiple eBay accounts, all at a single place.
- Sending products on eBay gets easy Create a profile for the similar type of products, add the products to it, and send those on eBay every time, easily.
- Upload products on eBay in one go With seller friendly interface, it enables you to send the Magento products on eBay in an instant.
- Enable/Disable products on eBay Disable your listed products on eBay marketplace and retire them. When needed, enable them once again.
- Map Magento attributes with eBay The advanced extension enables you to map the Magento 2 store's product attributes to that of eBay marketplace.

2. Installation of the Extension

To install the extension

- Log in the ftp, and then go to Magento 2 root folder (generally present under the *public_html* folder).
- Create a new folder named *code* under the *app* folder; under *code* folder, create a folder named *Ced*.
 - a. Upload or Drag and Drop app/code/Ced directory.
 - b. After successfully uploading the directory, the extension will be installed/upgraded.
 - c. Now run the following upgrade command in *cmd php bin/magento setup:upgrade*

3. eBay Multi-Account Configuration

To complete the configuration,

- Go to your Magento 2 admin panel.
- Click on eBay Multi-Account Integration present on the left navigation bar.



• When the menu appears, click on eBay Configuration.

Ŵ	eBay Multi Account		×
CASHBOARD	Products	Developer	
	Profile Manager	Cron Logs	
	Product Manager	Product Feeds	
	Bulk Scheduler	Activity Logs	
	Orders	Extras	
	Manage Orders	Help And Support	
	eBay Configuration		
	Manage Accounts		
	Manage Account Config		
	Configuration		

• You will be navigated to the configuration page as shown below:

Configuration			Q 🌲 💄 admin 🗸
Store View: Default Config 🔻	0		Save Config
CEDCOMMERCE	^	eBay Merchant/Developer Settings	\odot
eBay Affiliate		eBay Cron Settings	\odot
eBay Basic Configuration		eBay Product Upload Setting	\odot
eBay Importer Config		eBay Order Setting	\odot
Amazon Affiliate			

eBay Merchant/Developer Settings

Click on eBay Merchant/Developer Settings and the section will expand as

eBay Merchant/Developer Settings		
Use Developer Account [global]	No	
If you want to access as a developer an dropdown menu. The Menu will expand as :	nd you have a Developer Account. Click	Yes from the
eBay Merchant/Developer Settings		
Use Developer Account [global]	Yes	· Ø
	Get Developer Details	

eBay App ID (Client ID) [global]		
eBay Cert ID (Client Secret) [global]		
eBay Dev ID [globai]		
eBay Redirect URL name [global]		
Primary Account	Please select the Account	
Popul		(

Fill the client ID in the section **eBay App ID**,

Enter the Client Secret Id in the section eBay Cert ID,

Enter the developers Id in the eBay Dev ID,

In the next section fill the eBay Redirect URL Name,

Select the **account** you want to access, from the drop-down menu under the name **Primary Account.**

- The eBay developers program page opens.
- Click Sign In on the top, the sign in page opens and you need to login.
- Enter the login credentials and then click the sign in button. The page appears as shown below:



• Now, click on your profile name on the top of the page, and when the menu appears, click **Application access keys**, as highlighted in the image below:



• On clicking it, a tab will get opened and you may see your App Id, Dev Id and the Cert Id on the page for Sandbox/Production as highlighted in red boxes in the image below:

ebay developers program	н		Forums •	Docs & KBs∗	Support	Tools & Samples *	Growth*	٩
Home > Application Keys								
Sandbox 0			Productio	n 0				?
Geforce Integration Tool	Request another keyse	ət	Geforce Inte	egration Tool 🤇	D	Reque	est another keys	set
App ID (Client ID)	User Tokens Notifications API Reports		App ID (Client ID)		-	User Tokens Notificati Reports	ons API	
Cert ID (Client Secret)	Rotate (Reset) Cert ID		Dev ID Cert ID (Client Secret)			Rotate (Reset) Cert ID		

- Copy the API Keys and enter them in the respective fields displayed in the section of the **eBay Configuration page.**
- Now, for Redirect URL Name for either Sandbox or Production, click on the corresponding User Token | Notifications | API Reports on the seller page's section where you get the ID's. It is highlighted in the image below:

ebay developers program	н		Forums *	Docs & KBs∗	Support▼	Tools & Samples ∗	Growth	٩
Home > Application Keys								
Application Keys								
Sandbox 0			Production	ו 🛈				?
Geforce Integration Tool	Request another key	yset	Geforce Inte	gration Tool 🛈)	Reque	st another keys	et
App ID (Client ID)	User Tokens Notifications API Reports		App ID (Client ID)		i	User Tokens Notificatio Reports	ons API	
Dev ID			Dev ID					
Cert ID (Client Secret)	Rotate (Reset) Cert ID		Cert ID (Client Secret)	1.000		Rotate (Reset) Cert ID		

• On clicking it, you will be navigated to the page as shown below:

ebay developers program		Hi I Forums + Docs & KBs	Support Tools & Samples + Growth + G
Home > User Tokens (eBay Sign-In)			
Geforce Integration Tool			
Environment: Sandbox Production			
Geforce Integration Tool *	ApplD/ClientiD:	Get OAuth Application Token OAuth Scopes	
User Tokens (eBay Sign-in)	Alerts & Notifications	Reports	Solution Directory
✓ Get a User Token Here			Users need to login to eBay to get
Get a token for an eBay Sandbox user. Learn more >			tokens. Get a token quickly here if you have an eBay member login. If
Auth'n'Auth OAuth (new security)			your app supports multiple users, use the form below to create a branded
Sign in to Sandbox	e a Token		eBay sign-in and consent form on eBay, so that you can redirect your users to it to login.
Register a new Sandbox user			Learn more about getting tokens.
Cet a Token from eBay via Your	Application		
	(ppication		

• Click the **Get a Token from eBay via Your Application** Button as highlighted in the above image. The section gets expanded and appears as shown below:

✓ Get a Token from eBay via Your Application How does this work? Learn more > Your eBay Sign-in Settings	+ Add eBay Redirect URL		you have an eBay member login. If your app supports multiple users, use the form below to create a branded eBay sign-in and consent form on eBay, so that you can redrect your users to it to login. Learn more about getting tokens.
RuName (eBay Redirect URL name)	Display Title	OAuth Enabled	our sign-in c
The second second second		Grant Application Access: < Display Title H Ready to use < Display Title Here>? Great! We need	ere> ed your consent to share your eBay data. Don't worry, we won't share
Your branded eBay Sandbox Sign In (Auth'n'auth)	https://signin.sandbox.ebay.com/ PankajAs-Geforc-IdInmtua&SessI	Please take the time to read <display here="" title=""> manage policies set by other companies.</display>	terms of service and Privacy Policy, because these policies will app
Your branded eBay Sandbox Sign In (OAuth)	https://auth.sandbox.ebay.com/or See all	By clicking on the "I agree" button, you're allowing	us to link your eBay account with <display here="" title="">.</display>
Display Title		l agree	No thanks, take me to the Application's website or eBay home
Your privacy policy URL	URLs must be secure (https://)		
Your auth accepted URL ¹		1	
Your auth declined URL ¹			
If you leave these fields blank, the eBay default accept and reject pages will be used.			
Delete Clone	Auth'n'Auth OAuth	Test Sign-In	
Pankaj_Aswal-PankajAs-Geforc-dfevdvvn		o *	

• Now copy the **Redirect URL Name** as highlighted inside the red box in the above image and paste it in the **eBay Redirect URL Name** field on **eBay Configuration page**. (In Your auth accepted URL and Your auth declined URL fields present on the same page as shown in the above image, you need to enter the URL's given to you by CedCommerce and save the settings.)

eBay Cron Setting:

Now move to the next section:

• Click on eBay Cron Setting and the section will expand as:

eBay Cron Settings

Order Cron [global]	Disable	•
Report File Processing Cron [global]	Disable	•
Job Syncing [global]	Disable	•
File Creation Cron [global]	Disable	•
File Upload Cron [global]	Disable	•

• In this section you can Enable/Disable the Cron according to the requirements.

eBay Product Upload Setting

• Click on **eBay Product Upload Setting** and the section will expand as: **eBay Product Upload Setting**

Max Quantity Purchased [global]]
	Max Quantity can be Purchased by user		1
Item Location [global]	For Product Location]
Postal Code	10001]
(global)	For Product Location		-
Reason For End Listing [global]	Incorrect select reason in case of end listing on eBay	•	2
Product Price	Default Magento Price	_	
[global]	Select to send different product price to ebaymultiaccount.com	•]
Currency	US Dollar	•	
(Biopai)	Please select the item Currency		?
Country [global]	Albania Please select the item location country	*	0
			1
Product Chunk Size [global]	5 Enter the size of a chunk		

• You can adjust the Maximum Quantity that can be purchased by user under Maximum Quantity

 \bigcirc

Purchased.

- Enter the Item Location in the next section.
- In **Postal Code**, enter the postal code for your product location.
- In **Reason For End Listing**, select the reason in case of listings' ending on eBay, from the options shown below:

?

Listing Duration on ebay

- In Listing Type, select the listing type for product upload.
- You can adjust the **Product Price** as per requirement.
- In the **Currency** section, choose the preferred currency.
- In the Country section select the country you wish to sell the product in.
- You can adjust the **Product Chunk** size in the next section.

eBay Order Setting:

• Click on eBay Order Setting and the section will expand as:

eBay Order Setting

- \odot Global Setting
- ⊘ Create Customer Setting
- Now click on Global Setting and the menu expands:

eBay Order Setting

○ Global Setting

Allow Order Notification [global]	Disable		*
Order Fetch For Out Of Stock Product [global]	No		•
Fetch Orders No. Of. Days from Today [global]	15		
Shipping Method of eBay Orders [global]	Amazon Shipping Method		•
eBay Order Id Prefix [global]	Prefix for eBay Order Increment ID		
Create New Product (if Not Exist) [global]	No Create New Product if SKU not foun	d in Magento Store	•
Carrier Mapping [website]	Magento Carrier	eBay Carrier	Action
	Add		
	Map Shipping Carrier for Auto Ship	ment	

You can adjust the preferred **Shipping Method** and alter the order setting accordingly.

• Now Click on Create Customer Setting and the menu will expand as:

⊘ Create Customer Setting

Create Real Customer [global]	No
Customer First Name [global]	Mr. Peter
Customer Last Name [global]	Parker
Customer Group [global]	NOT LOGGED IN
Customer Email [global]	Peter@parker.com
Customer Password [global]	iamspiderman

• Enter all the required Customer details.

- Once all the actions have been taken so far, click on **Save Config** button on the top right of the page.
- The configuration will be saved.

4. Manage Account

TO MANAGE ACCOUNT ON EBAY,

- Go to the Magento 2 admin panel.
- On the left navigation bar, click Ebay Multi-Account Integration.



• When the menu appears, click Manage Accounts.

Ŵ	eBay Multi Account		×
ASHBOARD	Products	Developer	
	Profile Manager	Cron Logs	
	Product Manager	Product Feeds	
	Bulk Scheduler	Activity Logs	
	Orders	Extras	
	Manage Orders	Help And Support	
	eBay Configuration		
	Manage Accounts		
	Manage Account Config		
	Configuration		

Q 💄 admin 🗸 Manage Account **Filters** Default View Columns Actions • 2 records found per page of 1 20 < 1 Account Status Account Code Account Location Magento Store Account Environment ID • (Edit/Eatel

• On clicking it, you will be navigated to the page as shown below,

- To add a new account, click on Add Account button on the top right corner.
- You'll be redirected on a new page:

New Account			Q		💄 admin 🔻
		(Back	Reset	Save
ACCOUNT INFORMATION	Account Information				
Account Information	Account Code *	For internal use. Must be unique with no spaces			
	Account Environment *	Production 💌			
	Account Location *	US •			
	Account Status *	Disabled •			
	Account Store *	Default Store View *	_		
	Token				

- In Account Code, enter the code you wish to remember your account. This is totally for your own purpose so that you might not get confused in different accounts
- Select the **Account Environment** from the drop-down menu.
- Move to the next section and enter the **Account Location**.
- You can choose the status of the account under the section Account Status.
- In the Account Store section choose the view of the store.
- Once all the actions have been taken so far, click on **Save** button on the top right of the page.

While creating the account 1st time, These two symbols appear after saving the account.

Fetch Token		12	ced_test560	US	Enabled	test view	production	10	
									Fetch Token

To Fetch Token Click on the Fetch Token Button.

						_
12	ced_test560	US	Enabled	test view	production	

Now another button is added alongside the two previous buttons.



This is the to Fetch Other Details.

G

The further explanation is given in the next section.

4.1. Fetch Token & Other Details

1. When you click on the Fetch Token button.



Sign in	Register
gn in with your eBay acc	ount to link your account to
Email or username	
Password	

2. Enter the eBay login credentials, and then click the **Sign in** button. The page appears as shown in the following figure:

ebay
Grant application access:
Ready to use? Great! We need your consent to share your eBay data. Don't worry, we won't share your eBay password. You can change this any time by editing your account preferences.
Please take the time to read terms of service and privacy policy, because these policies will apply when you use this service. Remember, we don't manage policies set by other companies. By clicking on the "I agree" button you're allowing us to link your eBay account with Pankai Aswal
Agree No thanks, take me to the Application's website or eBay homepage

3. Click the Agree button.

You will be redirected to the configuration page as shown in the following figure, with the Access Token being filled:

<pre>/ Merchant/Developer Settings</pre>		\odot
Select Environment [global]	Production 🗸	
Select Store Location [global]	US 🗸	
Use Developer Account [global]	No 🗸	
eBay Access Token [global]		
eBay Token Expiration Time	2020-01-24T11:52:05.000Z	

The following required information is fetched from the eBay website to the Magento store:

- eBay Access Token
- eBay Token Expiration Time
- eBay Token Created Time
- eBay Token Session ID
- 4. Click on the **Fetch Other Details** button.

С

All the Other details such as Payment details, Shipping details, and Return policy are fetched from the eBay website to the Magento store.

5. Manage Account Configuration

To manage account configuration,

- Go to your Magento 2 admin panel.
- Click on eBay Multi Account Integration present on the left navigation bar.



• When the menu appears, click on eBay Manage Account Configuration.

Ŵ	eBay Multi Account		×
ASHBOARD	Products	Developer	
	Profile Manager	Cron Logs	
	Product Manager	Product Feeds	
	Bulk Scheduler	Activity Logs	
	Orders	Extras	
	Manage Orders	Help And Support	
	eBay Configuration		
	Manage Accounts		
	Manage Account Config		
	Configuration		

• You will be navigated to the manage account configuration page as shown below:

Manage Accou	ntConfig				Q 🏚 🛓	admin 🔻
				_	+Add Account Configur	ation
				F	ilters 💿 Default View 👻 🔅 Cr	olumns 👻
Actions 💌	1 records found			20	▼ per page < 1 of	1 >
ID 4	Account Configuration	Return Policy	Payment Details	Shipping Details	eBay Account	Actions
4	configuration_1	0	0	0	account1	-

Add Account Configuration

• Click on Add Account Configuration and the section will expand as:

New Account Configu	ration	C	λ 🖕	💄 admin 🔻
		← Back	Reset	Save
CONFIGURATION SETTING	Account Configuration Information			
Configuration Details	Configuration Code *]	
Required Configuration	For internal use. Must be unique with no spaces			

- In **Configuration Code**, Enter the code you wish to remember your configuration with. This is totally for your own purpose so that you might not get confused in different configurations:
- Now click on Required Configuration, and this page will open up:

New Account Configu	Iration	Q		👤 admin 👻
		← Back	Reset	Save
CONFIGURATION SETTING	Account Configuration Information			
Configuration Details	Select Account * Please select the Account *			
requirea comgaration	eBay Payment Details/ Shipping Details/ Return Policy			

- Select the account you wish to associate with this configuration under the drop-down menu.
- As soon as you select the account, The eBay Payment Details/Shipping Details/ Return Policy section expands as follows:

	← Back	Reset	Save
CONFIGURATION SETTING Account Configuration Information			
Configuration Details Select Account * account1 *			
Required Configuration 🖍 eBay Payment Details/ Shipping Details/ Return Policy			
Payment Details			
Payment Method VIsa/Mastercard PayPal IntegratedMerchantCreditCard			
PayPal Email			
Return Policy			
Return Accepted * Returns Accepted •			
Return Option Plesae select the option			
Return Days 30 Days			
Ship Cost Paid By Buyer 💌			
Shipping Policy			
Service Type * Flat •			
Free Shipping No 🔻			
Shipping Service Charges Additional Charges		Action	
Add			
Excluded Areas Africa Asia Central America and Caribbean Europe Middle East			
Global Shipping No 🔻			
Free Shipping No 💌			
Sales Tax Details			
Sales Tax %			
Sales Tax %			

Payment Details

• Click on Payment Details and the section will expand as:

Payment Details

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\sim
\smile

Please select payment methods for eBay products

Payment Methods	Visa/Mastercard
[global]	PavPal
	IntegratedMerchantCreditCard
	Discover
	CashOnPickup
	American Express
	Select one or more payemt methods
PayPal Email Address [global]	Ø
	Fill Only if PayPal Payment Type Selected

- In Payment Methods, select the payment methods that buyers will use for buying your eBay products.
- In **PayPal Email Address**, enter your PayPal email address. It is only if you have selected the PayPal Payment type.

Shipping Details

• Click on Shipping Details and the section will expand as:

 \odot

Shipping Details

Please fill shipping details for eBay products

Service Type [global]	CustomCode	•
Shipping Methods [website]	Services Charges Additional Charges	Action
	Add Method	
	Add a shipping method, using the 'Add Method', and 'Shipping Charges' and 'Additional Shipping Char	l set the ' ges'

• In Service Type, select from the options shown in the image below,

Service Type [global]	CustomCode
Chinging Matheda	Flat
[website]	Calculated
	Calculated Domestic Flat International
	CustomCode
	Flat Domestic Calculated International
	Freight Flat
	Not Specified

• In **Shipping Method**, you may add the methods by clicking on Add Method button. On clicking it, the fields will appear as:

Shipping Methods [website]	Services	Charges	Additional Charges	Action
	Dor •			Ŵ
	Dor •			Î
	Add Method			
	Add a shipping method,	using the 'Ad	d Method', and	set the

- 'Shipping Charges' and 'Additional Shipping Charges'
- You may select Services from the below mentioned options,

 \odot

Shipping Methods [website]	Serv	ices		Charges	Additional Charges	Action	
	[Dot	^ b			1	
							1
	US	PS First	Class Pa	ckage			
	US	PS Prior	rity Mail				
	Fe	dEx Gro	und or Fe	dEx Home D	elivery		
	UP	S Grour	hd				
	Ad US	PS Parc	el Select	Ground			
	'SP US	PS Med	ia Mail				
	Fe	dEx Sma	artPost				
	US	PS Reta	il Ground	I			
	Ex	pedited	Shipping				
	Sta	andard S	hipping				

- You need to enter Charges and Additional Charges in the next two fields.
- You may delete the method by clicking on delete button under Action in the same section.

Return Policy

• Click on Return Policy and the section will expand as:

Return Policy

Please fill return policy for eBay products

Refund Option [global]	Plesae select the option	•
	Required for US only	
Return Accepted [global]	Returns Accepted	•
Return With-In Days [global]	14 Days	•
Shipping Cost Paid By [global]	Buyer	•

• In Refund Option, select the option from the list of options shown below:

Plesae select the option	^_N
Plesae select the option	15
Money Back	
Money back or replacement (buyer's choice)	- 1
Money back or exchange (buyer's choice)	

• In Return Accepted, select if returns will be accepted by you or not.

 \odot

- In Return With-in Days, select the time duration under which the return can be requested.
- In **Shipping Cost Paid By**, select whether the shipping cost of the product being returned will be paid by buyer or by seller.

eBay Product Upload Setting

• Click on eBay Product Upload Setting and the section will expand as:

eBay Product Upload Setting

Postal Code [global]	21106		
	For Product Location		
Reason For End Listing	Incorrect	•	?
	select reason in case of end listing on eBay		
Listing Type	FixedPriceItem	•	
r0	Listing Type of product upload		
Listing Duration	GTC	•	
[giobai]	Listing Duration on ebay		
Maximum Dispatch Time	2		
[global]	Aximum Dispatch Time for the product		
	· ·		

- In **Postal Code**, enter the postal code for your product location.
- In **Reason For End Listing**, select the reason in case of listings' ending on eBay, from the options shown below:

Incorrect	ĥ	?
	W	
LostOrBroken		
NotAvailable		
OtherListingError		
SellToHighBidder		
Sold		
Listing Duration on abov	_	

- In Listing Type, select the listing type for product upload.
- In Listing Duration, select the listing duration on eBay from the options shown below:

GTC
GTC
Days_1
Days_10
Days_120
Days_21
Days_3
Days_30
Days_7
Days_90
Days_60
Days_5

- In Maximum Dispatch Time, enter the maximum days to be taken to dispatch the product.
- Once all the actions have been taken so far, click on **Save Config** button on the top right of the page.
- The configuration will be saved.

6. Profile Management

In the **Profile Listing** section of the eBay Multi Account Integration for Magento, you may take the following actions:

- Adding a new profile
- Editing the Existing Profile
- Enabling a Profile
- Disabling a Profile
- Deleting a Profile

6.1. Adding a New Profile

TO ADD A NEW PROFILE,

- Go to the Magento 2 admin panel
- On the left navigation bar, click the eBay Multi Account Integration



• When the menu appears as shown in the following figure, click Profile Listing.

Ŵ	eBay Multi Account		×
DASHBOARD	Products	Developer	
	Profile Manager	Cron Logs	
-	Product Manager	Product Feeds	
1	Bulk Scheduler	Activity Logs	
÷.,			
	Orders	Extras	
÷	Manage Orders	Help And Support	
and the	- Dave Configuration		
	eBay Configuration		
	Manage Accounts		
	Manage Account Config		
	Configuration		

• On clicking it, you will be navigated to a page as shown below:

Manage Profi	le		Q 📫 1	admin 🔻
			Add New P	rofile
		T Filt	ters 💿 Default View 🔻 🄅 Co	olumns 👻
Actions •	1 records found	20	per page < 1 of	1 >
ID	Profile Code	Profile Name	Status ↓	Action
1	test	test	Enabled	Edit

- Click the Add New Profile
- This section appears where you can select the account you wish to create a profile:

Select Account		Q 🛔 🛓	admin 🔻
		▼ Filters ● Default View ▼ ♦ Co	olumns 👻
2 records found		20 v per page (1 of	1
ld ∔	Account Code		Actions
1	account1		/
2	account2		

• NOTE: In case you want to avoid this dialog box, you can select the primary account from the **Configuration page**. Then all the profile will be created for that particular primary account. The **New Profile** page appears as shown in the following figure:

New Profile					Q	4	💄 admin 🔻
		← Back	Delete	Reset	Save and Conti	nue Edit	Save
PROFILE INFORMATION	Profile Information						
Profile info	Profile Code *	For internal use. Must be unique i	with polepacor				
Category & Attribute Profile Products	Profile Name \star	ror miter nar use. Must be unique i	murno spaces				
	Profile Status	Disabled •					

- In the right panel, under **Profile Information**, do the following steps:
 - In the **Profile Code** box, enter a profile code.
 - Note: It is only for the internal use. Use the unique profile code with no spaces.
 - In the **Profile Name** box, enter the name of the profile. *Note:* Use the unique name to identify the profile.
 - In the **Profile Status** list, select **Enabled** to enable the profile. *Note:* The **Disabled** option disables the profile.
- In the left navigation panel, click the **Category & Attribute** In the right panel, the page appears as shown in the following figure:

PROFILE INFORMATION	Category Mapping		
Profile info	Root Level Category *	Please select root-category	•
Category & Attribute	Level 1 Category \star	Please select level 1 category	v
Profile Products	Level 2 Category 🔸	Please select level 2 category	~
	Level 3 Category *	Please select level 3 category	Ŧ
	Level 4 Category \star	Please select level 4 category	v
	Level 5 Category 🔸	Please select level 5 category	~

Ebay-Magento Category Dependent Attributes Mapping

eBay Attribute	Magento Catalog Attribute	Default Value	Action
Add Attribute			

Ebay-Magento Required Attributes Mapping

Search Root Cate-

gory

eBay Attribute		Magento Catalog Attribute		Default Value	Action
Product Name	v	Product Name	•		
SKU	v	SKU	•		
Description	v	Description	•		
Inventory And Stock	v	Quantity	•		
Price	v	Price	•		
Add Attribute					

- In the right panel under Category Mapping, do the following steps:
 - In the Root Level **Category** list, select the required parent category.
 - If the selected category has the child categories then the relevant sub-category list that appears below to it is activated.
 - In the **Sub Category** list, select the required subcategories.

Root Level Category *	Clothing, Shoes & Accessories		,			
Level 1 Category *	Kids' Clothing, Shoes & Accs		•			
Level 2 Category *	Boys' Accessories	•				
Level 3 Category *	Ties	•				
Level 4 Category *	category have no leaf category	•				
Level 5 Category *	Please select level 5 category	~				
Search Root Cate- gory				 		

Category Mapping

• In eBay-Magento Category Dependent Attributes Mapping, you need to select the required Magento attributes to map the Magento Catalog Attributes with the eBay attributes. The attributes appear depending on the category you have chosen.

Ebay-Magento Category Dependent Attributes Mapping

eBay Attribute		Magento Catalog Attribute		Default Value	Action
Brand	v	Product Name	•		
Add Attribute					
Category Feature *	Select Category Fea	ture 🔻			

- You may click the Add Attribute button to add attributes if required and repeat the mapping.
- In **Category Feature**, select the feature from the options shown in the below image.



- In **eBay-Magento Required Attributes Mapping**, select the Magento Catalog Attributes from the columns and map them with eBay attributes.
- In case of default values, select **Set Default Value** and a box will appear as shown below in which you may enter the default value.

eBay Attribute		Magento Catalog Attribute		Default Value	Action
Product Name	Ŧ	Product Name	•		
SKU	Ŧ	SKU	•		
Description	Ŧ	Description	¥		
Inventory And Stock	v	Set Default Value	•		
Price	Ŧ	Price	•		
Add Attribute					

• In the case of **Description** by choosing the default value.

Description	Ŧ	Set Default Value	•	Add
				MultiAttribute

• To add the multiple attributes in your description according to your own choice, click on Add Multi-Attribute

Merge Multiple Attributes	X
Magento Attribute Option	Action
Product Name	Add Attribute
	Save

- Now you can provide the description according to attributes of your choice.
- While adding the magento attribute product name you can add the media gallery using the HTML code.
 - ##media_gallery_{image_number}## => By using this tag it will replace your actual image URL where {image_number} will be the numeric number which is actually the priority of image in the media gallery entered by you.
 - ##media_gallery_tag_{image_number}## => This tag is basically used before and after HTML tag of an image which will automatically remove if the image for that priority is not found in Magento store.

Example of these tags for your better understanding are:

- ##media_gallery_tag_0####media_gallery_tag_0##
- ##media_gallery_tag_1####media_gallery_tag_1##
- ##media_gallery_tag_2####media_gallery_tag_2##
- ##media_gallery_tag_3####media_gallery_tag_3##
- Click on Save.
- To add attribute(s), click on Add Attribute button and continue the mapping.

	please select	•	Delete
Add Attribute			

- Now click the **Profile Products** from the left side menu.
- The right side will appear as:

▼ per page < 1 of 2 >



Reset Filter

▼.	Product Id 🕴	SKU	Product Name	Туре	Category	Product Status	Attribute Set Name	Price
Any 💌	From To			•	•	•	•	From To USD V
	1	24-MB01	Joust Duffle Bag	Simple Product	Gear, Bags	Enabled	Bag	\$34.00
	2	24-MB04	Strive Shoulder Pack	Simple Product	Gear, Collections, Bags	Enabled	Bag	\$32.00
	3	24-MB03	Crown Summit Backpack	Simple Product	Gear, Bags	Enabled	Bag	\$38.00
	4	24-MB05	Wayfarer Messenger Bag	Simple Product	Gear, Collections, Bags, New Luma Yoga Collection	Enabled	Bag	\$45.00
	5	24-MB06	Rival Field Messenger	Simple Product	Gear, Collections, Bags, New Luma Yoga Collection	Enabled	Bag	\$45.00
	6	24-MB02	Fusion Backpack	Simple Product	Gear, Bags	Enabled	Bag	\$59.00
	7	24-UB02	Impulse Duffle	Simple Product	Gear, Bags	Enabled	Bag	\$74.00
	8	24-WB01	Voyage Yoga Bag	Simple Product	Gear, Bags	Enabled	Bag	\$32.00
	9	24-WB02	Compete Track Tote	Simple Product	Gear, Bags	Enabled	Bag	\$32.00

20

- If products are not visible, click **Reset Filter** button on top of the page. Products will appear.
- Select the products you want to add to this profile.
- Click on **Save** button on the top right of the page.
- You will be taken back to the Manage Profile page on which you may see the success message for the profile creation and you can see the new profile listed on the page.

Manage Profi	le		Q 📫 🕹	admin 🔻
			Add New P	rofile
✓ You Saved The Eb	ay Profile And Its Products.			
			Filters Oefault View Image: Control of the second	olumns 🔻
Actions •	2 records found	•	20 • per page < 1 of	1
ID	Profile Code	↓ Profile Name	Status	Action
1	test	test	Enabled	Edit
2	test001	test001	Enabled	Edit

6.2. Editing a Profile

TO EDIT AN EXISTING PROFILE,

- Go to the Magento 2 admin panel.
- On the left navigation bar, click the eBay Multi Account Integration.



• When the menu appears, click Profile Listing.

Ŵ	eBay Multi Account		×
DASHBOARD	Products	Developer	
	Profile Manager	Cron Logs	
-	Product Manager	Product Feeds	
-	Bulk Scheduler	Activity Logs	
-	Orders	Extras	
÷.,	Manage Orders	Help And Support	
-			
	eBay Configuration		
-	Manage Accounts		
•	Manage Account Config		
	Configuration		

• On clicking it, the Manage Profile page appears as shown in the following figure:



- Scroll down to the required profile row.
- In the **Action** column of the respective row, click the **Edit** link. The profile editing page appears as shown in the following figure:

		÷	Back	Save	Save and Continue Edit	Delete	Reset
PROFILE INFORMATION	Profile Information						
Profile info	Profile Code \star	test001					
Category & Attribute Profile Products	Profile Name 🔸	For internal use. Must	be unique w	ith no spaces			
	Profile Status	Enabled 🝷					

- In the left navigation panel, click the required menu, and then make the changes as per requirement in the respective section.
- Click the **Save** button. The edited profile is saved and the success message appears on the **Manage Profile** page.

6.3. Disabling a Profile

TO DISABLE A PROFILE,

- Go to the Magento 2 admin panel.
- On the left navigation bar, click the eBay Multi Account Integration.



• When the menu appears, click Profile Listing.

Ŵ	eBay Multi Account		×
DASHBOARD	Products	Developer	
	Profile Manager	Cron Logs	
	Product Manager	Product Feeds	
	Bulk Scheduler	Activity Logs	
	Orders	Extras	
	Manage Orders	Help And Support	
	eBay Configuration		
	Manage Accounts		
	Manage Account Config		
	Configuration		

• On clicking it, the Manage Profile page appears as shown in the following figure:

			Filters	● Default View - 🔅 Col	umns 🔻
Action	15 🔻	2 records found	20 🔻	per page < 1 of 1	>
•	ID	Profile Code ↓	Profile Name	Status	Action
	1	test	test	Enabled	Edit
	2	test001	test001	Disabled	Edit

- Select the profile(s) that you want to disable by checking the corresponding boxes.
- On the top left of the page, click the **Actions** drop-down.

_		_	Filter	💿 Default View 🔻 🔅 Col	lumns 🔻
I	Actions	2 records found	20 -	per page < 1 of 1	>
I	Delete	Profile Code	Profile Name	Status	Action
I	Enable	test	test	Enabled	Edit
L		test001	test001	Enabled	Edit

• When the menu appears, select **Disable.**

Actions	•	
Delete		
Disable		
Enable		

• The profile will get disabled and a success message appears as:

✓ Total of 1 record(s) have been disabled.			
		Y Filters	Oefault View ▼ ♦ Co	umns 🔻
Actions •	2 records found	20 -	per page < 1 of 1	>
ID	Profile Code ↓	Profile Name	Status	Action
1	test	test	Enabled	Edit
2	test001	test001	Disabled	Edit

6.4. Enabling a Profile

TO ENABLE A PROFILE,

- Go to the Magento 2 admin panel.
- On the left navigation bar, click the eBay Multi Account Integration.



• When the menu appears, click **Profile Listing**.

Ŵ	eBay Multi Account		×
(2) DASHBOARD	Products	Developer	
	Profile Manager	Cron Logs	
	Product Manager	Product Feeds	
	Bulk Scheduler	Activity Logs	
	Orders	Extras	
	Manage Orders	Help And Support	
	eBay Configuration		
	Manage Accounts		
	Manage Account Config		
	Configuration		

• On clicking it, the Manage Profile page appears as shown in the following figure:

			T Filters	Obefault View ▼ ♦ Col	iumns 🔻
Action	ns v	2 records found	20 🔻	ber page < 1 of 1	>
	ID	Profile Code ↓	Profile Name	Status	Action
	1	test	test	Enabled	Edit
	2	test001	test001	Disabled	Edit

- Select the profile(s) that you want to enable by checking the corresponding boxes.
- On the top left of the page, click the Actions drop-down.

_		_	F il	ters 💿	Default View 👻 🏠 Co	umns 🔻
I	Actions	2 records found	20	 per page 	< 1 of 1	>
I	Delete	Profile Code	Profile Name	Statu	5	Action
I	Enable	test	test	Enable	ed	Edit
L		test001	test001	Enable	ed	Edit

• When the menu appears, select Enable.

Actions	•
Delete	
Disable	
Enable	

• The profile will get enabled and a success message appears as:

✓ Total of 1 record(s) have been enabled.				
		Filters	Oefault View ▼ ♦ Col	umns 🔻
Actions 🔻	2 records found	20 🔻 p	er page < 1 of 1	>
ID	Profile Code	Profile Name	Status	Action
1	test	test	Enabled	Edit
2	test001	test001	Enabled	Edit

6.5. Deleting a Profile

TO DELETE A PROFILE,

- Go to the Magento 2 admin panel.
- On the left navigation bar, click the eBay Multi Account Integration.



• When the menu appears, click Profile Listing.

Ŵ	eBay Multi Account		×
(2010) DASHBOARD	Products	Developer	
	Profile Manager	Cron Logs	
	Product Manager	Product Feeds	
	Bulk Scheduler	Activity Logs	
	Orders	Extras	
	Manage Orders	Help And Support	
	eBay Configuration		
	Manage Accounts		
	Manage Account Config		
	Configuration		

• On clicking it, the **Manage Profile** page appears as shown in the following figure:

Manage Profi	le		Q 📫 🕹	admin 🔻
			Add New Pro	ofile
Actions •	1 records found	Fil	ters O Default View - Col	umns 🔻
ID ID	Profile Code	Profile Name	Status 4	Action
1	test	test	Enabled	Edit

- Select the profile(s) that you want to delete by checking the corresponding boxes.
- Click on Actions drop down form the top left side of the page.

N	lanage Profile			Add Ne	w Profile
			Y Filters	💿 Default View 🔻 🏟 Co	olumns 👻
	Actions 🔺	2 records found	20 v p	er page < 1 of	1
	Delete	Profile Code 4	Profile Name	Status	Action
I	Enable	test	test	Enabled	Edit
4	Ż	test001	test001	Enabled	Edit

• Select Delete.

Actions	•	
Delete		
Disable		·
Enable		

• A box will appear as,

Delete items

Are you sure you want to delete selected items?

Cancel OK

 \times

- Click OK.
- Selected profile(s) will get deleted and a success message will appear on top of the page, as shown below,

Manage Profile		Q 📫 🕹 admin 🕶
		Add New Profile
✓ Total of 1 record(s) have been deleted.		
	Y Filters	💿 Default View 🔻 🛱 Columns 🗸
Actions records found	20 v p	er page < 1 of 1 >
ID Profile Code	Profile Name	Status Action
□ 1 test	test	Enabled Edit

7. Manage Orders

To Manage eBay Multi Account Orders:

The admin can **fetch and view** all the order details fetched from eBay. Also, the admin is allowed to **ship or cancel** the eBay product orders.

To fetch new orders from eBay.

- 1. Go to the Admin panel.
- 2. On the left navigation bar, click the eBay Multi Account Integration menu.



The menu appears as shown in the following figure:

Ŵ	eBay Multi Account		×
DASHBOARD	Products	Developer	
	Profile Manager	Cron Logs	
	Product Manager	Product Feeds	
	Bulk Scheduler	Activity Logs	
	Orders	Extras	
	Manage Orders	Help And Support	
	eBay Configuration		
	Manage Accounts		
	Manage Account Config		
	Configuration		

3. Click Manage Orders.

The eBay Order List page appears as shown in the following figure:

eBay Order List			٥	admin 🗸
				Fetch Ebay Orders
Actions v 0 records found	Filters Default V 20 per page	iew 🔹 🙀 Columns 🗸		
Magento Increment Id Id eBay Record Number	Order Place Date	eBay Order Status	Failed Order Reason 4 eBay Order Id	Actions Account Id
	We couldn'	t find any records.		

4. On the top navigation bar, click the Fetch New Orders button.

Order Fetch Status

- Starting Order Fetch execution, please wait...
- 🔺 Warning: Please do not close the window during order fetch
- 🖉 Total 2 Batch(s) Found.
- OBatch1: Batch 1 for account1 accounts : No New Orders Found
- Batch2: Batch 2 for account2 accounts : please fetch the token
- I00% 2 Of 2 Processed.
- O Batch(s) Successfully Fetched.
 Finished order fetch execution.

All the available orders are listed on the page.

eBay Order	List			Q 🌲 💄 admin 🔻
				Fetch New Orders
		I	Filters	O Default View ▼ ♦ Columns ▼
1 records found			20 🔻 per	page < 1 of 1 >
Magento Order id	eBay Order Id	Order Place Date	1	eBay Order Status
00000073	110203823579-28669042001	2017-06-24	5	shipped

To Ship or Cancel orders.

- 1. On the eBay Order List page, scroll down to the product that the admin wants to ship or cancel.
- 2. In the Magento Order column, click the link associated with the required order.
- The page appears as shown in the following figure:

00000073				Q	🏚 🧘 admin
			← Back	Send Email Credit Memo	Reorder
ORDER VIEW	eBay Order	Information			
	Order Placed	on eBay	Saturday, June 24	Ith 2017	
Information	Shipping Carri	er	USPSPriority		
Involces	Tracking Num	ber			
Credit Memos	eBay Delivery	Date		ptanta 	
Shipments	Shipment C	order Items			
Comments History	Product sku	Quantity ordered	Quantity to Ship	Quantity to Cancel	
Transactions	24-UG06	1	1	0	
Ship eBay Order					
	Submit Shipn	nent			

3. In the right panel, under **eBay Order Information**, do the following steps:

a. In the Tracking Number box, enter a value.

b. In the **eBay Delivery Date** box, click the **Calendar** icon, and then enter the required date.

4. In the right panel, under Shipment Order Items, do the following steps:

a. In the Quantity to Ship box, enter a value.

The number of the quantity that the user can ship. The value cannot be greater than the **Qty Available for Ship** value.

b. In the Quantity to Cancel box, enter a value.

The number of the quantity that the user wants to reject. The value cannot be greater than the **Qty Available for Ship** value.

c. Click the **Submit Shipment** button. The success message appears if the order is shipped successfully.

#00000073					Q 🌲	💄 admin 👻
			← Back	Send Email	Credit Memo	Reorder
ORDER VIEW	eBay Order De	tails				
	Order Placed on e	Bay	Saturday,	June 24th 2017		
Information	Shipping Carrier		USPSPrior	ity		
Invoices	Tracking Number		45879674	564		
	eBay Delivery Dat	e	14987808	00		
Credit Memos	Shipment Ord	ler Items				
Shipments	Product sku	Quantity ordered	Quantity to	Ship	Quantity to Cancel	
Comments History	24-U G06	1	1		0	
Transactions	Order Shipped	Successfully				
Ship eBay Order						

8. Manage Products

In this section of the integration, the following actions can be performed,

- Selected Product Upload
- Synchronize Inventory and Price
- Revise Item(s)
- End Item(s)
- Relist Item(s)

Note: Before going any further with Product management ensure to select the **account** for which all the mass actions will be performed, from the drop-down menu.

eBay Product Listing

🔍 🛕 💄 admin 🗸

Account View: Primary Account 👻

8.1. Upload Selected Products

To upload selected products,

- 1. Go to the Admin panel.
- 2. On the left navigation bar, click the **eBay Multi-Account Integration** menu. The menu appears as shown in the following figure:
- 3. Click Product Manager.



4. The eBay Product Listing page appears as shown in the following figure:

eBa	y P	roduct	Listing												Q	🌲 💄 a	idmin 🔻
Accou	Account View: Primary Account																
													Filters	•	Default View	🗸 🔅 Colu	imns 👻
Actio	Actions 2037 records found 20 repage (1 of 102	>			
	ID	Thumbnail	Name	Туре	ѕки	Price	Quantity	eBay Profile	eBay Product Status	Product Upload Status	Height (inches)	Length (inches)	Width (inches)	H * L * W (Cubic Inches)	Shipping Type	Commodities	eBay Ite
	3	٩	Crown Summit Backpack	Simple Product	24- MB03	\$38.00	88.0000		- - - - - - - - - - - - - - - - - - -	NOT VALIDATED					Ordinary	Other	110372(
	4		Wayfarer Messenger Bag	Simple Product	24- MB05	\$45.00	99.0000			NOT VALIDATED					Ordinary	Other	1103720

5. Select the check boxes associated with the required products that the admin wants to upload.

eBay Product L	isting												Q	<u> </u>	admin 🔻
Account View: Primary A	count View: Primary Account 👻														
	Filters O Default View Columns														
Actions	2037 reco	rds found								20	▼ pe	r page	<	1 of 10	2
Selected Product Upload Sync Inventory-Price Revise Item(s)	ame	Туре	sкu	Price	Quantity	eBay Profile	eBay Product Status	Product Upload Status	Height (inches)	Length (inches)	Width (inches)	H * L * W (Cubic Inches)	Shipping Type	Commoditie	eBay Ite
End Item(s) Relist Item(s)	rown Summit ackpack	Simple Product	24- MB03	\$38.00	88.0000			NOT VALIDATED					Ordinary	Other	110372(
4	Wayfarer Messenger Bag	Simple Product	24- MB05	\$45.00	99.0000			NOT VALIDATED					Ordinary	Other	1103720
5	Rival Field Messenger	Simple Product	24- MB06	\$44.00	71.0000			NOT VALIDATED					Ordinary	Other	1103720

6. Click the Arrow button next to the Actions list, and then click Selected Product Upload.



A Confirmation dialog box appears as shown in the following figure:



7. Click the **OK** button.

If the products are valid, then only the selected products are uploaded on eBay. Otherwise, an error message appears for the specific products that are not valid.

8.2. Inventory and Price Sync

To sync inventory and price

- 1. Go to the Admin panel.
- 2. On the left navigation bar, click the EBAY MULTI ACCOUNT INTEGRATION menu.



The menu appears as shown in the following figure:

Ŵ	eBay Multi Account		×
DASHBOARD	Products Profile Manager Product Manager Bulk Scheduler	Developer Cron Logs Product Feeds Activity Logs	
	Orders Manage Orders	Extras Help And Support	
	eBay Configuration Manage Accounts Manage Account Config Configuration		

3. Click Product Listing.

The **eBay Product Listing** page appears as shown in the following figure:

eBa	y P	roduct	Listing												Q	≜ 1 :	admin 🔻
Αςςοι	Account View: Primary Account -																
												•	Filters	0	Default View	- 🏠 Colu	imns 👻
Action	Actions 2037 records found 20 per page (1													1 of 102	>		
	ID	Thumbnail	Name	Туре	SKU	Price	Quantity	eBay Profile	eBay Product Status	Product Upload Status	Height (inches)	Length (inches)	Width (inches)	H * L * W (Cubic Inches)	Shipping Type	Commodities	eBay Ite
	3		Crown Summit Backpack	Simple Product	24- MB03	\$38.00	88.0000			NOT VALIDATED					Ordinary	Other	1103720
	4		Wayfarer Messenger Bag	Simple Product	24- MB05	\$45.00	99.0000			NOT VALIDATED					Ordinary	Other	1103720

4. Select the products for which you want to sync the price and inventory, by checking the corresponding boxes.

eBay Product L	isting												Q	🌲 上 a	idmin 🔻
Account View: Primary A	ccount 👻														
										•	Filters	•	Default View	- 🏠 Colu	imns 👻
Actions	2037 reco	rds found								20	▼ pe	r page	<	1 of 102	>
Selected Product Upload Sync Inventory-Price Revise Item(s)	ame	Туре	SKU	Price	Quantity	eBay Profile	eBay Product Status	Product Upload Status	Height (inches)	Length (inches)	Width (inches)	H * L * W (Cubic Inches)	Shipping Type	Commodities	eBay Ite
End Item(s) Relist Item(s)	own Summit ackpack	Simple Product	24- MB03	\$38.00	88.0000			NOT VALIDATED					Ordinary	Other	1103720
4	Wayfarer Messenger Bag	Simple Product	24- MB05	\$45.00	99.0000			NOT VALIDATED					Ordinary	Other	1103720
5	Rival Field Messenger	Simple Product	24- MB06	\$44.00	71.0000			NOT VALIDATED					Ordinary	Other	1103720

5. Click the Arrow button next to the Actions list, and then click Sync Inventory-Price.

Actions	•	
Selected Product Upload	:	
Sync Inventory- Price		ai
Revise Item(s)		
End Item(s)		
Relist Item(s)		
	-	

6. A Confirmation dialog box appears as shown in the following figure. Click **OK**.

Sync Inventory And Price

Do you want to sync inventory and price of item(s) on eBay?

ок

Cancel

 \times

7. The page appears as shown in the following figure with the status:

Sync Price Inventory On eBay Q A A admin Back Back Inventory Price Syncing Status Vertice Syncing Status • @Starting Product Inventory Price Sync execution, please wait... Vertice Syncing Status • @ Total 1 Batch(s) Found. Vertice Syncessed. • @ Total 1 Batch(s) Found. Vertice Syncessed. • @ 100% 1 0f 1 Processed. Vertice Synced. • @ Total 1 Batch(s) Found. Vertice Syncessed. • @ 100% 1 0f 1 Processed. Vertice Synced. • @ Total 1 Batch(s) Found. Vertice Synced.

The inventory and price of selected products get synced between Magento and eBay.

8.3. Revise Items

To revise items,

- 1. Go to the Admin panel.
- 2. On the left navigation bar, click the EBAY MULTI ACCOUNT INTEGRATION menu.



The menu appears as shown in the following figure:

Ŵ	eBay Multi Account		×
DASHBOARD	Products Profile Manager Product Manager Bulk Scheduler	Developer Cron Logs Product Feeds Activity Logs	
	Orders Manage Orders	Extras Help And Support	
	eBay Configuration Manage Accounts Manage Account Config Configuration		

3. Click Product Listing.

The **eBay Product Listing** page appears as shown in the following figure:

eBa	y P	roduct	Listing												Q	≜ 1	admin 🔻
Account View: Primary Account 👻																	
												•	Filters	•	Default View	• 🔅 Co	lumns 👻
Action	ns		▼ 2037 reco	rds found								20	▼ pe	r page	<	1 of 102	2
	ID	Thumbnail	Name	Туре	SKU	Price	Quantity	eBay Profile	eBay Product Status	Product Upload Status	Height (inches)	Length (inches)	Width (inches)	H * L * W (Cubic Inches)	Shipping Type	Commodities	eBay Ite
	3		Crown Summit Backpack	Simple Product	24- MB03	\$38.00	88.0000			NOT VALIDATED					Ordinary	Other	1103720
	4		Wayfarer Messenger Bag	Simple Product	24- MB05	\$45.00	99.0000			NOT VALIDATED					Ordinary	Other	1103720

4. Select the products that you want to revise by checking the corresponding boxes.

eBay Product L	isting												Q	≜ 1 ∈	admin 🔻
Account View: Primary A	Account View: Primary Account														
										•	Filters	•	Default View	🗸 🔅 Colu	imns 👻
Actions	2037 reco	rds found								20	▼ pe	r page	<	1 of 102	>
Selected Product Upload Sync Inventory-Price	ame	Type	SKU	Price	Quantity	eBay -	eBay Product	Product	Height	Length	Width	H*L* W	Shipping	Commodities	eBay Ite
Revise Item(s)					Quantity	Profile	Status	Status	(inches)	(inches)	(inches)	(Cubic Inches)	Туре	commodiaco	couj ne
End Item(s) Relist Item(s)	rown Summit ackpack	Simple Product	24- MB03	\$38.00	88.0000			NOT VALIDATED					Ordinary	Other	1103720
4	Wayfarer Messenger Bag	Simple Product	24- MB05	\$45.00	99.0000			NOT VALIDATED					Ordinary	Other	1103720
5	Rival Field Messenger	Simple Product	24- MB06	\$44.00	71.0000			NOT VALIDATED					Ordinary	Other	1103720

5. Click the Arrow button next to the Actions list, and then click Revise Item(s).



6. A Confirmation dialog box appears as shown in the following figure. Click **OK**.



Cancel

 \times

ок

The page appears as shown in the following figure with the status:

Sync Product(s) On eBay Q ▲ admin Back Syncing Status • Starting Product Sync execution, please wait... • Syncing Status • Varning: Please do not close the window during syncing data • Total 1 Batch(s) Found. • Total 1 Batch(s) Found. • Total 1 Batch(s) Successfully Synces. • Pinished product syncing execution.

The selected products get revised on eBay.

8.4. End Items on eBay

To end items on eBay,

- 1. Go to the Admin panel.
- 2. On the left navigation bar, click the EBAY MULTI ACCOUNT INTEGRATION menu.



The menu appears as shown in the following figure:

Ŵ	eBay Multi Account		×
DASHBOARD	Products Profile Manager Product Manager Bulk Scheduler	Developer Cron Logs Product Feeds Activity Logs	
	Orders Manage Orders	Extras Help And Support	
	eBay Configuration Manage Accounts Manage Account Config Configuration		

3. Click Product Listing.

The **eBay Product Listing** page appears as shown in the following figure:

eBa	y P	roduct	Listing												Q	* 1	admin 🔻
Αςςοι	Account View: Primary Account 👻																
												•	Filters	•	Default View	• 🔅 Co	lumns 👻
Action	ns		▼ 2037 reco	rds found								20	▼ pe	r page	<	1 of 102	2
	ID	Thumbnail	Name	Туре	SKU	Price	Quantity	eBay Profile	eBay Product Status	Product Upload Status	Height (inches)	Length (inches)	Width (inches)	H * L * W (Cubic Inches)	Shipping Type	Commodities	eBay Ite
	3		Crown Summit Backpack	Simple Product	24- MB03	\$38.00	88.0000			NOT VALIDATED					Ordinary	Other	1103720
	4		Wayfarer Messenger Bag	Simple Product	24- MB05	\$45.00	99.0000			NOT VALIDATED					Ordinary	Other	1103720

4. Select the products that you want to end on eBay by checking the corresponding boxes.

eBay Product L	isting												Q	🌲 上 a	admin 🔻
Account View: Primary A	Account View: Primary Account 👻														
											F ilters	•	Default View	🗸 🏠 Colu	imns 👻
Actions	2037 reco	rds found								20	▼ pe	r page	<	1 of 102	>
Selected Product Upload	ame	Туре	SKU	Price	Quantity	eBay Profile	eBay Product Status	Product Upload Status	Height (inches)	Length (inches)	Width (inches)	H * L * W (Cubic	Shipping Type	Commodities	eBay Ite
Revise Item(s) End Item(s)	rown Summit ackpack	Simple Product	24- MB03	\$38.00	88.0000			NOT VALIDATED				menes	Ordinary	Other	1103720
Relist Item(s)	Wayfarer Messenger Bag	Simple Product	24- MB05	\$45.00	99.0000			NOT VALIDATED					Ordinary	Other	1103720
5	Rival Field Messenger	Simple Product	24- MB06	\$44.00	71.0000			NOT VALIDATED					Ordinary	Other	1103720

5. Click the Arrow button next to the Actions list, and then click End Item(s).



6. A Confirmation dialog box appears as shown in the following figure. Click **OK**.

End Item(s) on eBay

Do you want to end item(s) on eBay?

Cancel

 \times

The page appears as shown in the following figure with the status:

End Product(s) On eBay	Q 🏚 💄 admin 🗸
	Васк
End Listing Status	
 	
• 🖉 Total 1 Batch(s) Found.	
• 🖉 Batch 1: SKU(s): 24-MB03successfully ended	
• 🖾 100% 1 Of 1 Processed.	
• 🛇1 Batch(s) Successfully Ended.	
✓Finished product endlisting execution.	

The selected products get ended or retired from eBay.

8.5. Relist Items on eBay

To relist items on eBay,

- 1. Go to the Admin panel.
- 2. On the left navigation bar, click the EBAY MULTI ACCOUNT INTEGRATION menu.



The menu appears as shown in the following figure:

Ŵ	eBay Multi Account		×
CASHBOARD	Products	Developer	
	Profile Manager	Cron Logs	
	Product Manager	Product Feeds	
	Bulk Scheduler	Activity Logs	
	Orders	Extras	
	Manage Orders	Help And Support	
	eBay Configuration		
	Manage Accounts		
	Manage Account Config		
	Configuration		

3. Click Product Listing.

The **eBay Product Listing** page appears as shown in the following figure:

eBa	Bay Product Listing Q 🌲 🛓 admin															admin 🔻	
Acco	Account View: Primary Account 🔻																
													Filters	•	Default View	- 🔅 Colu	umns 👻
Actio	ns		▼ 2037 reco	rds found								20	• pe	r page	<	1 of 102	>
	ID	Thumbnail	Name	Туре	SKU	Price	Quantity	eBay Profile	eBay Product Status	Product Upload Status	Height (inches)	Length (inches)	Width (inches)	H * L * W (Cubic Inches)	Shipping Type	Commodities	eBay Ite
	3		Crown Summit Backpack	Simple Product	24- MB03	\$38.00	88.0000			NOT VALIDATED					Ordinary	Other	1103720
	4		Wayfarer Messenger Bag	Simple Product	24- MB05	\$45.00	99.0000			NOT VALIDATED					Ordinary	Other	1103720

4. Select the products that you want to relist on eBay by checking the corresponding boxes.

eBay Product L	isting												Q	≜ 1 a	admin 🔻
Account View: Primary Ac	Account View: Primary Account 👻														
											Filters	Ø	Default View	- 🏠 Colu	imns 👻
Actions	2037 reco	rds found								20	▼ pe	r page	<	1 of 102	>
Selected Product Upload Sync Inventory-Price Revise Item(s)	ame	Туре	ѕки	Price	Quantity	eBay Profile	eBay Product Status	Product Upload Status	Height (inches)	Length (inches)	Width (inches)	H * L * W (Cubic Inches)	Shipping Type	Commodities	eBay Ite
End Item(s) Relist Item(s)	rown Summit ackpack	Simple Product	24- MB03	\$38.00	88.0000			NOT VALIDATED					Ordinary	Other	1103720
4	Wayfarer Messenger Bag	Simple Product	24- MB05	\$45.00	99.0000			NOT VALIDATED					Ordinary	Other	1103720
5	Rival Field Messenger	Simple Product	24- MB06	\$44.00	71.0000			NOT VALIDATED					Ordinary	Other	1103720

5. Click the Arrow button next to the Actions list, and then click Relist Item(s).

Actions	•	
Selected Product Upload	:	
Sync Inventory- Price	ē	ai
Revise Item(s)		
End Item(s)		
Relist Item(s)		

6. A Confirmation dialog box appears as shown in the following figure. Click **OK**.

ReList Item(s) on eBay

Do you want to relist item(s) on eBay?

Cancel OK

 \times

The page appears as shown in the following figure with the status:

Relist Product(s) On eBay Relisting Status • Starting Product Relist execution, please walk... • Awarning: Please do not close the window during Relisting data • Otal 1 Batch(s) Found. • Otal 1 Batch(s) Found. • One Batch(s) Successfully Relisted. • Finished product Relisting execution.

The selected products will be relisted on eBay.

9. Cron Logs

To view eBay Cron Grid,

- 1. Go to the Admin panel.
- 2. On the left navigation bar, click the eBay Multi Account Integration menu,



3. then click Cron Logs.

Ŵ	eBay Multi Account		×
CON DASHBOARD	Products	Developer	
	Profile Manager	Cron Logs	
	Product Manager	Product Feeds	
	Bulk Scheduler	Activity Logs	
	Orders	Extras	
	Manage Orders	Help And Support	
	eBay Configuration		
	Manage Accounts		
	Manage Account Config		
	Configuration		

4. The **Cron Grid** page appears as shown in the following figure:

EbayMultiA	ccount Cro	on Logs				(Q 🏚 上 admin 🗸
							Truncate
						Filters O efault	t View 🔻 🏘 Columns 👻
Actions	▼ 0 records fo	ound				20 • per page	< 1 of 1 >
Id	Job Code	Status	Messages	Created At	Scheduled At	Executed At	Finished At 4

To truncate the crons,

1. Click on the **Truncate** button on the top right side of the page.

EbayMultiAccount Cron	Logs			Q	A	💄 admin 🗸
				/	-	Truncate
			F i	Iters O Default Vi	ew 🗸 🔾	Columns 🗸
Actions • 0 records found			20	▼ per page <	1	of 1 >
Id Job Code Star	tus Messages	Created At	Scheduled At	Executed At	Finished At	Ļ

2. All the crons will be cleared.

10. Activity Logs

To view eBay Log Grid,

- 1. Go to the Admin panel.
- 2. On the left navigation bar, click the eBay Multi Account Integration menu,



3. click Activity Logs.

Ŵ	eBay Multi Account		×
CAN DASHBOARD	Products	Developer	
	Profile Manager	Cron Logs	
	Product Manager	Product Feeds	
	Bulk Scheduler	Activity Logs	
	Orders	Extras	
	Manage Orders	Help And Support	
	eBay Configuration		
	Manage Accounts		
	Manage Account Config		
	Configuration		

The **eBay Log Grid** page appears as shown in the following figure:

Activity Log						
					Trur	ncate
		Y Filters	•	Default Vie	aw 🗸 🏟 Co	olumns 🔻
Action	ns	▼ 6 records found 20 ▼	per page	<	1 of	1 >
	Id	Message	Channel	Level 🕴	Date	Context
	1	In Fetch Other Details: Notice: Undefined variable: error in /opt/lampp/htdocs/training/m2.1/app/code/Ced/Ebay/Controller /Adminhtml/Product/Additem.php on line 105	EBAY	ERROR	2018-08-23 07:21:39	0
	2	In Fetch Other Details: Notice: Undefined property: Ced\Ebay\Controller\Adminhtml\Product\AddItem \Interceptor::\$objectManager in /opt/lampp/htdocs/training/m2.1/app/code/Ced/Ebay/Controller/Adminhtml/Product /AddItem.php on line 79	EBAY	ERROR	2018-08-23 07:48:03	0
	3	In Fetch Other Details: Notice: Array to string conversion in /opt/lampp/htdocs/training/m2.1/app/code/Ced/Ebay/Controller /Adminhtml/Product/Additem.php on line 115	EBAY	ERROR	2018-08-23 13:11:49	0
	4	In Fetch Other Details: Notice: Undefined property: stdClass::\$ItemId in /opt/lampp/htdocs/training/m2.1/app/code/Ced /Ebay/Controller/Adminhtml/Product/AddItem.php on line 101	EBAY	ERROR	2018-08-23 13:16:31	O

To delete the selected logs,

- 1. Select the logs you want to delete.
- 2. Click Actions on the top left side of the page.

Activity Log		Q	<u> </u>	admin 🔻
			Tru	ncate
Actions 6 records found 20 -	per page	Default Vie	w ▼ 🗳 C	olumns 🔻
Delete Records	Channel	Level 🕴	Date	Context
1 In Fetch Other Details: Notice: Undefined variable: error in /opt/lampp/htdocs/training/m2.1/app/code/Ced/Ebay/Controller /Adminhtml/Product/Additem.php on line 105	EBAY	ERROR	2018-08-23 07:21:39	0

3. Click Delete Records.

Actions	•				
Delete Records					
iu iviessag	55				

4. Selected logs will be deleted.

To truncate the logs,

1. Click the **Truncate** button on the top right side of the page.



2. All the logs will be cleared.

11. Help and Support

To view Help & Support section,

- 1. Go to the Admin panel.
- 2. On the left navigation bar, click the eBay Multi Account Integration menu



3. click Help & Support.

Ŵ	eBay Multi Account		×
CAA DASHBOARD	Products	Developer	
	Profile Manager	Cron Logs	
	Product Manager	Product Feeds	
	Bulk Scheduler	Activity Logs	
	Orders	Extras	
	Manage Orders	Help And Support	
	eBay Configuration		
	Manage Accounts		
	Manage Account Config		
	Configuration		

The Help & Support page appears as shown in the following figure:

Ebay Knowledge Base	Q	Ļ	💄 admin 🔻
Cedcommerce Support			\odot
Documentation			\odot
Contact Us via Below Available Mediums			\odot

CedCommerce Support

1. Click CedCommerce Support and the section will expand as:

	\odot
EbayMultiAccount Integration Knowledge base	

2. Click eBay Integration Knowledge Base and you will be navigated to our product page.

Documentation

1. Click **Documentation** and the section will expand as:

Documentation	\odot
EbayMultiAccount Integration Extension User Guide By CedCommerce	

2. On clicking the **eBay Integration Extension User Guide By CedCommerce**, the users will be navigated to the guide/document to integrate the Magento store with eBay.

Contact Us via Below Available Mediums

1. Click Contact Us via Below Available Mediums and the section will expand as:

Contact	Us via Below Available Mediu	ims		\odot
				6
C	ontact Us 24*7 via Skype Call	Submit issue via Ticket	Send us an E-mail	Connect via Skype Chat
For More	Informations Please Contact Us: <mark>Toll-</mark>	Free Number: 888-882-0953 (FOR USA)		

- 2. Under Contact Us via Below Available Mediums, you may see the different ways to get in touch with us.
- 3. You may call us on Skype by clicking on Contact Us 24*7 vis Skype Call.
- 4. Click **Submit issue via Ticket** and you will be navigated to our support page on which you may raise a ticket and get your issue solved by us in no time.
- 5. Click **Send us an E-mail** and your mailbox will get opened and you may mail us your question or query.
- 6. Click Connect via Skype and you will be able to join us on Skype instantly where we are available 24×7.