

Rakuten FR Integration for Magento 2 User Guide

by CedCommerce Products Documentation

1. Overview	3
2. Configuration	3
3. Manage Profile	6
3.1. Add a Profile	6
3.2. Edit a Profile	9
3.3. Submit Actions in Bulk	11
4. Manage Product	13
5. View Rakuten FR Orders	14
6. View Failed Orders	16
7. Developer Options	17
7.1. API Feeds	17
7.2. Cron Logs	18
8. Knowledge Base	20

1. Overview

Rakuten France being the 3rd most visited marketplace in France is a Japan-based eCommerce store with 11 million unique visitors per month. In 2010 Rakuten acquired PriceMinister (the leading online marketplace of France), hence is also known as PriceMinister.

Rakuten France Multi-channel integration for Magento 2 allows sellers to list their products on Rakuten France marketplace from the Magento 2 store. With a centralised dashboard, selling on Rakuten France is automated with our extension. Rakuten France Magento integration also makes the selling profitable and easier with its exclusive features.

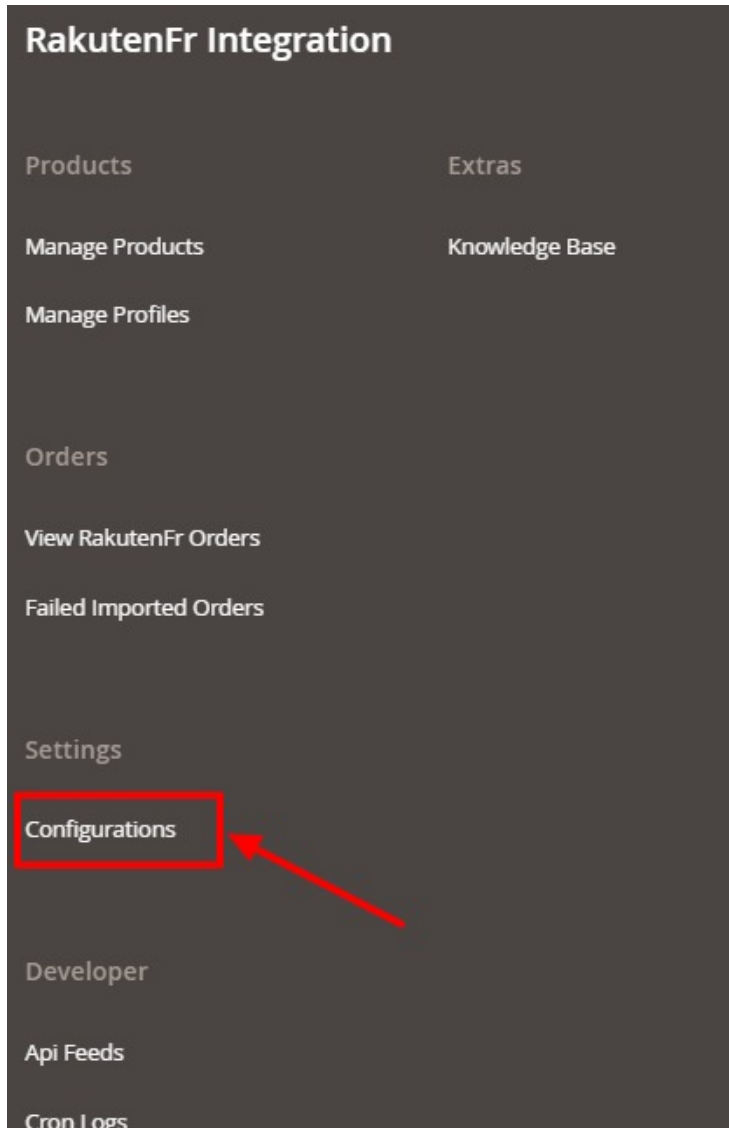
Key Features:

- **Bulk Product Upload:** Provides with the flexibility to upload products in bulk on Rakuten France marketplace
- **Feeds Reporting:** Once the feeds are successfully sent, the errors can be viewed and the report can be checked by the sellers. Also, the errors can be fixed and re-uploaded.
- **Synchronization:** Automatically synchronizes the product listing, order, inventory, and pricing at regular intervals of time.
- **Profile Based Product Upload:** Enables sellers to upload products, based on the profiles created.
- **Category Mapping:** This integration allows sellers to map many categories of Magento 2 store to the single category of Rakuten France.
- **Notification Emails:** Sellers are notified via emails about the new orders created or if the stock is low than the threshold value.
- **Magento Order Creation:** **The new orders placed on the Rakuten France marketplace are automatically created on Magento 2 store with the same required details.**
- **Automated Shipment:** The extension automates the process of shipment with the Shipment services like Shipstation, Shipwork, Stamps.com, Linnworks, Xtento, ShipRush in case of home delivery shipping. None of the orders is automatically shipped in the case of pick up shipping.

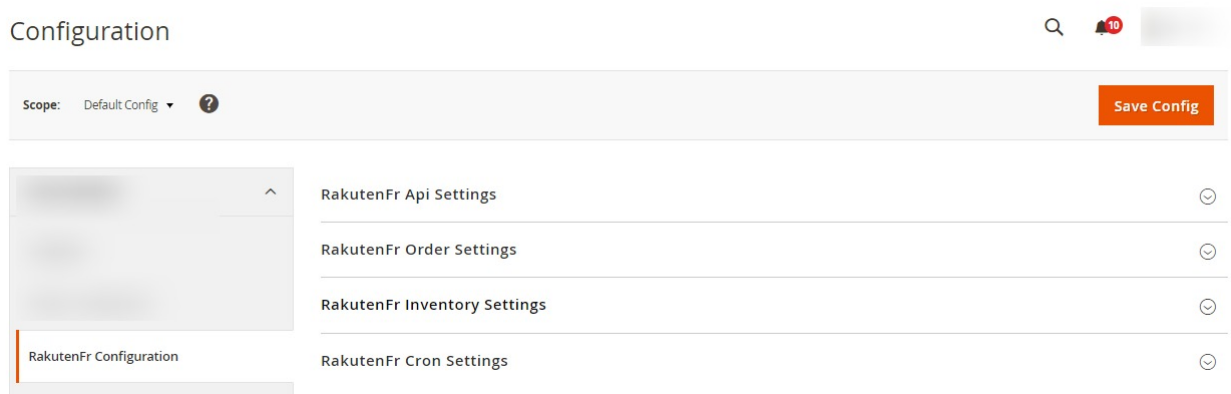
2. Configuration

To Configure the Rakuten FR Extension.

1. Goto **Magento 2 admin panel**.
2. On the left navigation bar, click the **Rakuten FR Integration** menu.
The menu appears as shown below:



3. Click on **Configuration**.
The **Rakuten FR Configuration** page appears as shown:



4. In the right panel click **RakutenFR API Settings**.
The tab is expanded as shown below:

RakutenFr Api Settings

Enabled <small>[global]</small>	<input type="text" value="Yes"/>
BaseUrl <small>[global]</small>	<input type="text"/>
Secret Key <small>[global]</small>	<input type="text"/>
ShopURL <small>[global]</small>	<input type="text"/>
Orders Fetch Start Date <small>[global]</small>	<input type="text" value="2020-06-26"/> <input type="button" value="Select Date"/>
Debug Log <small>[global]</small>	<input type="text" value="Yes"/>

- In the **Enabled**, select the option **Yes** to enable the extension.
 - In the **BaseUrl**, enter the URL.
 - In the **Secret Key**, enter the secret key you have received from the Rakuten France marketplace.
 - In the **ShopURL**, paste the URL from the seller account.
 - In **Orders Fetch Start Date**, select the date to start fetching orders.
 - In **Debug Log**, select the option **Yes** to fetch issues.
5. Now in the right panel, click on **RakutenFR Order Settings**.
The tab expands as shown below:

RakutenFr Order Settings

Please set the order settings for RakutenFr.com

Increment Id Prefix <small>[global]</small>	<input type="text"/>
	<small>Prefix for RakutenFr Increment ID</small>
Order Email <small>[global]</small>	<input type="text"/>
Force Product Create on Order <small>[global]</small>	<input type="text" value="Enable"/>
Mock Order <small>[global]</small>	<input type="text" value="Disable"/>

6. Under **RakutenFR Order Settings**, do the following steps:
- In the **Increment Id Prefix**, enter the prefix for Rakuten FR increment ID.
 - In **Order Email**, enter the email on which you wish to receive orders.
 - In **Force Product Create an Order**, select **Enable** to create forced product orders.
 - In the **Mock Order**, select **Enable** to create test order.
7. Now in the right panel click on **RakutenFR Inventory Settings**.
The tab is expanded as:

RakutenFr Inventory Settings

Please set the product inventory settings for RakutenFr.com

Warehouse
[global]
 RakutenFr.com Warehouse name

- In the **Warehouse**, enter the name of Rakuten France warehouse.
8. Now in the right panel click on **RakutenFR Cron Settings**.
 The tab expands as shown below:

RakutenFr Cron Settings

RakutenFr Order Cron Disable ▼
[global]
 Order Fetch Cron

RakutenFr Price/ Full Item Cron Disable ▼
[global]
 Price Sync Cron

RakutenFr Inventory Cron Disable ▼
[global]
 Inventory Sync Cron

9. Under **RakutenFR Cron Settings**, do the following steps:
- In **RakutenFR Order Cron**, select **Enable** to fetch orders through cron.
 - In **RakutenFR Price/Full Item Cron**, select **Enable** to price syncing through cron.
 - In **RakutenFR Inventory Cron**, select **Enable** to synchronize the inventory of the Cron.
10. Click on **Save Config** button to save the configuration settings.

3. Manage Profile

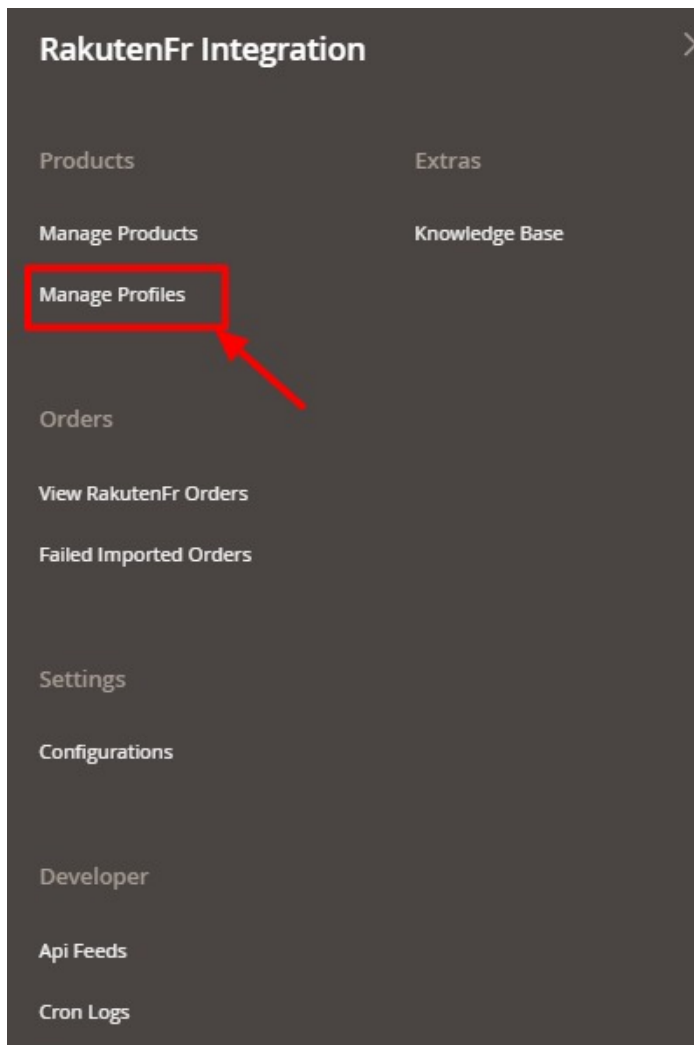
The **Manage Profile** section while selling on Rakuten FR with our extension includes the following actions that you may take:

- Add a New Profile
- Edit a Profile
- Perform Actions in Bulk on Profiles

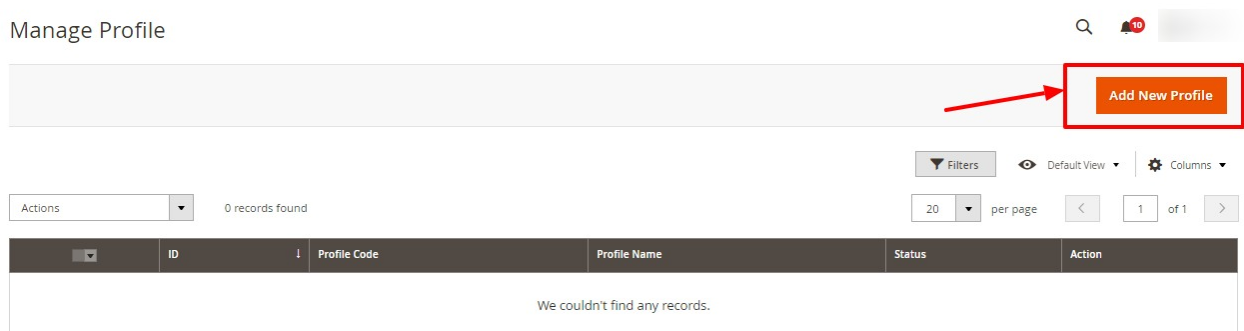
3.1. Add a Profile

[To Add a New Profile.](#)

1. Goto Magento 2 admin panel.
2. On the left navigation bar, click the **Rakuten FR Integration** menu.
3. The menu appears as shown below:



4. Click on **Manage Profiles**.
The **Manage Profile** page appears as shown below:



5. To add a new profile, click on the **Add New Profile** button.
The **New Profile Page** appears as shown:

New Profile

Navigation: ← Back Delete Reset Save and Continue Edit Save and Manage Product Save Profile

PROFILE INFORMATION

- Profile info
- Mapping
- Profile Products

Profile Information

Profile Code *
For internal use. Must be unique with no spaces

Profile Name *

Profile Status * Disabled
Specific store view information of products will send to rakutenfr

6. In the left panel, under **Profile Info**, do the following steps:
 - In the **Profile Code** box, enter the unique profile code.
 - In the **Profile Name** box, enter the name of the profile.
 - In the **Profile Status** box, select the **Enable** option to enable the profile status. If the profile status is **Disabled** then the products won't be displayed and no action will be performed on them.
7. In the left panel, click the **Mapping** menu.

New Profile

Navigation: ← Back Delete Reset Save and Continue Edit Save and Manage Product Save Profile

PROFILE INFORMATION

- Profile info
- Mapping
- Profile Products

Category Mapping

Root Level Category *

Search

RakutenFr / Magento Attribute Mapping (Required/Optional mapping)

RakutenFr Attribute	Magento Catalog Attribute	Default Value
<input type="button" value="v"/> sku	<input type="button" value="v"/> sku	
<input type="button" value="v"/> rakutenfr_mpn	<input type="button" value="v"/> rakutenfr_mpn	
<input type="button" value="v"/> rakutenfr_upc	<input type="button" value="v"/> rakutenfr_upc	
<input type="button" value="v"/> name	<input type="button" value="v"/> name	
<input type="button" value="v"/> price	<input type="button" value="v"/> price	
<input type="button" value="v"/> description	<input type="button" value="v"/> description	
<input type="button" value="v"/> rakutenfr_manufacturer	<input type="button" value="v"/> rakutenfr_manufacturer	
<input type="button" value="v"/> rakutenfr_conditiontype	<input type="button" value="v"/> rakutenfr_conditiontype	
<input type="button" value="v"/> rakutenfr_productModifier	<input type="button" value="v"/> rakutenfr_productModifier	

8. In the right panel, under **Category Mapping**, do the following steps:
 - In the **Root Level Category** list, select the required Rakuten category that you want to map.

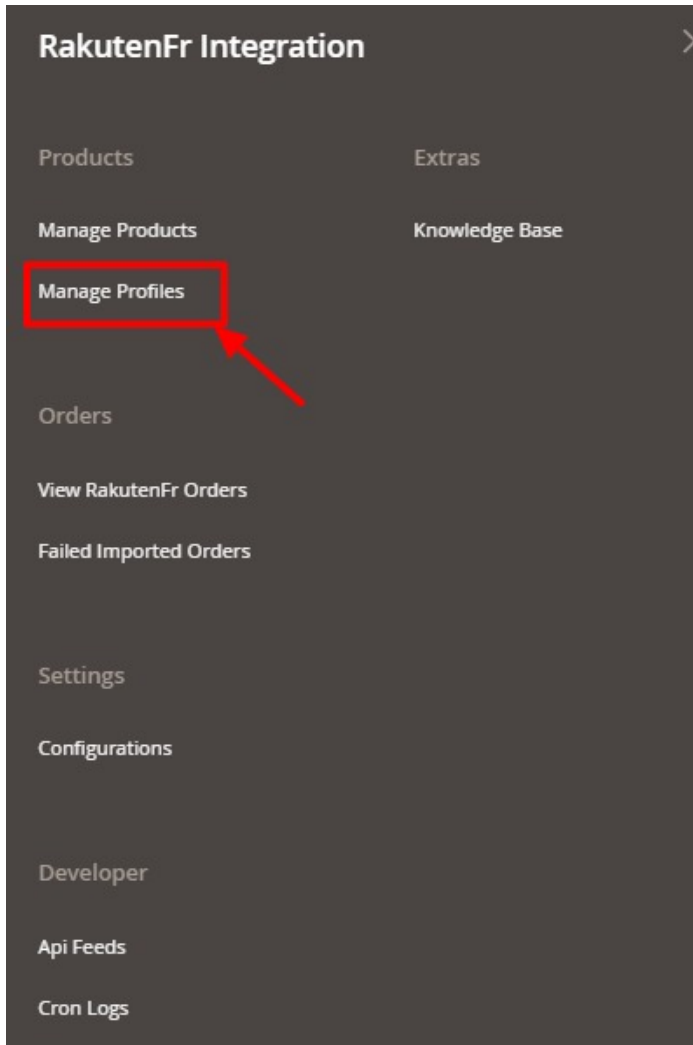
- Search the category in the **Search Category** option.
9. Now in the right panel, under **RakutenFR/Magento Attribute Mapping(Required/Optional Mapping)** do the following steps:
- In the **RakutenFR Attribute** column, select the required Rakuten France attribute to map it with the corresponding Magento store attribute.
 - In the **Magento Catalog Attribute** column, select the required Magento store attribute to map it with the corresponding Rakuten France attribute.
 - Repeat the steps to map all the required Rakuten attributes to the corresponding Magento store attributes.
10. In the left panel click the **Profile Products** menu.

11. Since no products are assigned to the profile, there are no products listed in the table.
- Click the **Reset Filter** link.
All the products listed in the table will be shown.
 - Select the checkboxes associated with the required products that you want to assign to the new profile.
Note: Admin can assign a product only to one profile.
 - If the selected product is already assigned to some other profile, then a warning dialog box appears.
 - Click the **OK** button to remove the selected product from the profile to which it is already assigned.
12. Click the **Save Profile** button.
The profile is saved and listed on the **Manage Profile** page.

3.2. Edit a Profile

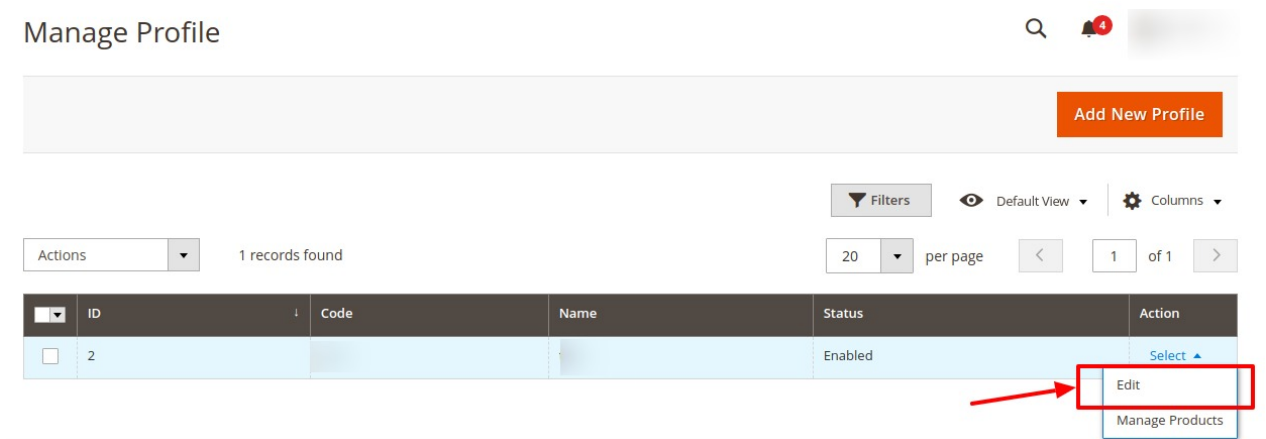
To Edit a Profile.

1. Goto **Magento 2 admin panel**.
2. On the left navigation bar, click the **Rakuten FR Integration** menu.
3. The menu appears as shown below:



4. Click on **Manage Profiles**.

The **Manage Profile** page appears as shown below:



5. Scroll down to the required profile.

6. In the **Action** column, click **Edit**.

The required profile page appears as shown in the following figure:

The screenshot shows the 'Profile Information' form in the Magento 2 admin panel. At the top, there is a navigation bar with buttons: Back, Delete, Reset, Save and Continue Edit, Save and Manage Product, and Save Profile. On the left, a sidebar menu is visible with options: Profile info (selected), Mapping, and Profile Products. The main form area contains the following fields:

- Profile Code ***: A text input field with a note below it: "For internal use. Must be unique with no spaces".
- Profile Name ***: A text input field.
- Profile Status ***: A dropdown menu currently set to "Enabled", with a note below it: "Specific store view information of products will send to rakuten".

7. Make the changes as per the requirement.

8. Click the **Save Profile** button.

The profile is saved and listed on the **Manage Profile** page.

OR

To save and manage the products, click the **Save and Manage Product** button.

OR

To save and continue the editing, click the **Save and Continue Edit** button.

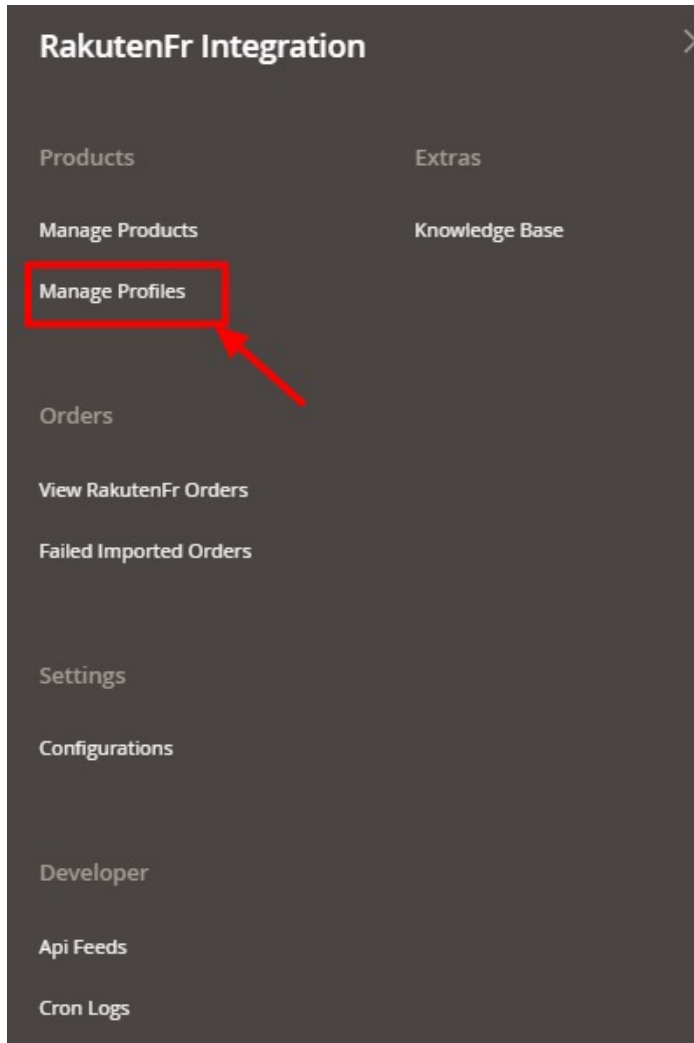
3.3. Submit Actions in Bulk

To Submit Actions in Bulk,

1. Goto **Magento 2 admin panel**.

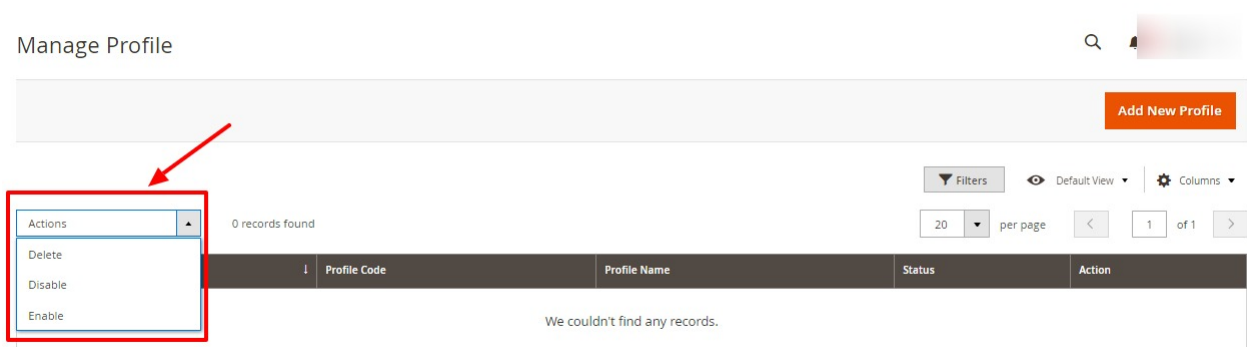
2. On the left navigation bar, click the **Rakuten FR Integration** menu.

3. The menu appears as shown below:



4. Click on **Manage Profiles**.

The **Manage Profile** page appears as shown below:



5. Select the checkboxes associated with the required profiles.

6. Click the **Arrow** button next to the **Actions** field.

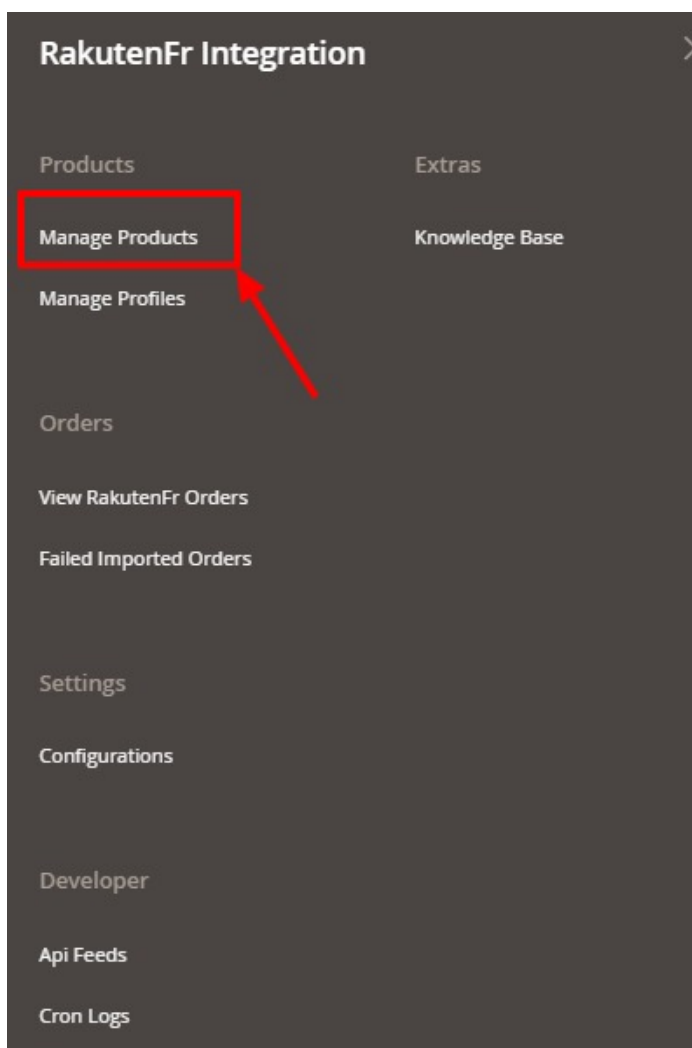
- In the **Actions** list, click **Delete** to delete the selected profiles. A confirmation dialog box appears. Click the **OK** button. The selected profiles are deleted.
- In the **Actions** list, click **Disable** to disable the selected profiles.

- A confirmation dialog box appears. Click the **OK** button.
The selected profiles are disabled.
- In the **Actions** list, click **Enable** to enable the selected profiles.
- A confirmation dialog box appears. Click the **OK** button.
The selected profiles are enabled.

4. Manage Product

To Manage the Products.

1. Goto **Magento 2 admin panel**.
2. On the left navigation bar, click the **Rakuten FR Integration** menu.
3. The menu appears as shown below:



4. Click on **Manage Products**.
The **Manage Products** page appears as shown:

Manage Products

Manage Products

← Back

Filters Default View Columns

Active filters: Rakuten Profile: test Clear all

Actions 1 records found 20 per page 1 of 1

	Rakuten Profile	ID	Thumbnail	Name	Type	SKU	Price	Visibility	Status	Rakuten Product Status	Validation	Action
<input type="checkbox"/>		2			Simple Product		\$20.00	Catalog, Search	Enabled		VALID	Select Edit Upload

To Edit a Product,

1. Click the **Edit** button adjacent to the product under the **Actions** column.
2. The required product page appears as shown in the following figure:

Scope: All Store Views

← Back Add Attribute Rakuten Sync Save

Enable Product Yes

Attribute Set: Default

Product Name *

SKU *

Price * \$ 20.00

Tax Class: Taxable Goods

Quantity: 5

Stock Status: In Stock

Weight: 34 lbs This item has weight

Categories: Default Category X New Category

Visibility: Catalog, Search

Set Product as New From To

Country of Manufacture

3. Enter the required information, and then click the **Save** button.

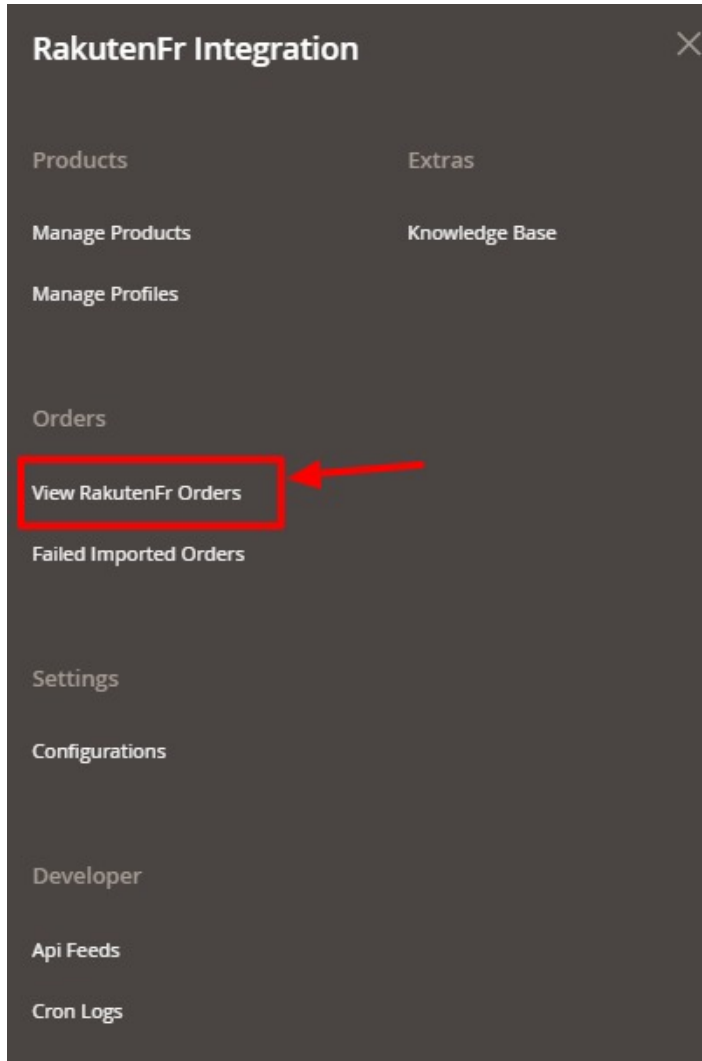
To Upload a Product,

1. Click the **Upload** button adjacent to the product under the **Actions** column.
2. If the product is uploaded successfully, then the success message appears on the top of the page.
If there is an error, then the error message appears on the top of the page.

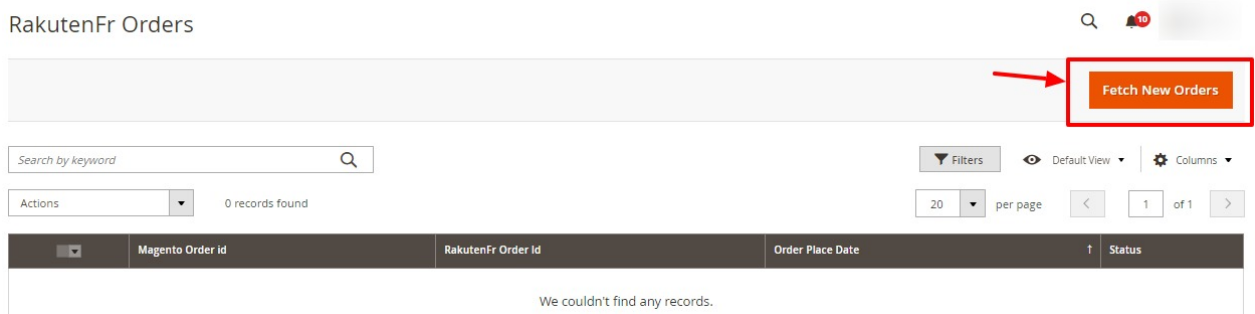
5. View Rakuten FR Orders

To View Rakuten FR Orders.

1. Goto **Magento 2 admin panel**.
2. On the left navigation bar, click the **Rakuten FR Integration** menu.
3. The menu appears as shown below:



4. Click on **View Rakuten Orders**.
The Orders Page appears as shown below:

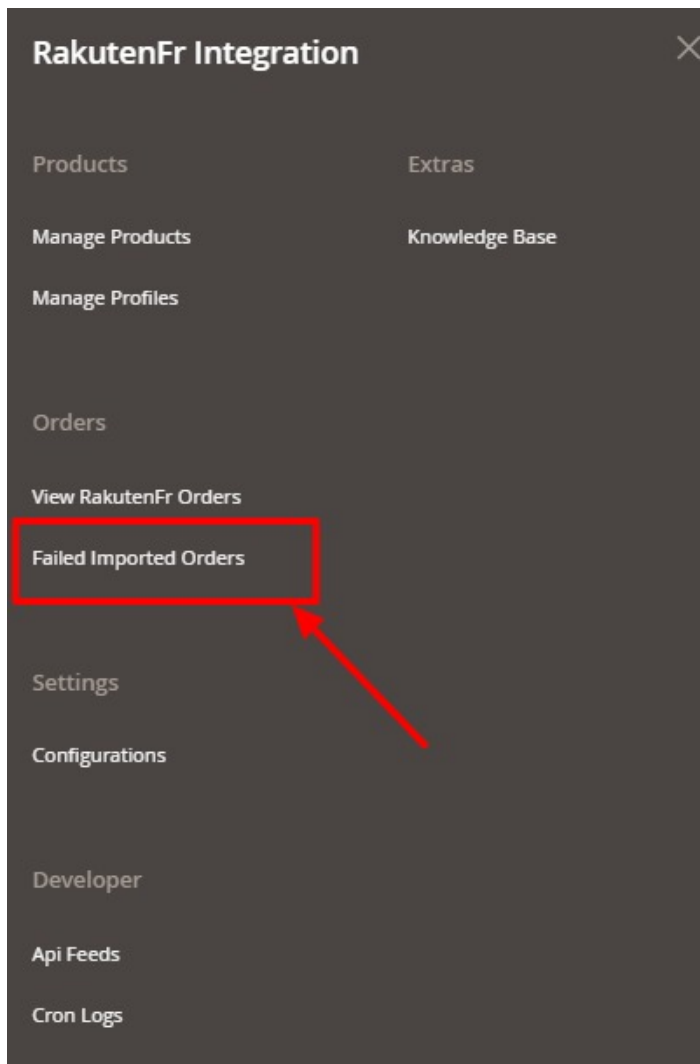


5. Click on **Fetch New Orders**, to get the new orders in the list.
6. Now Click on the **Magento Order ID** associated with the order you wish to view.
7. You will be redirected to a page containing the full information pertaining to the order.
8. Then under Shipment details, you can enter the shipment details of the order.

6. View Failed Orders

To View Failed Imported Orders.

1. Goto **Magento 2 admin panel**.
2. On the left navigation bar, click the **Rakuten FR Integration** menu.
3. The menu appears as shown below:



4. Click on **Failed Imported Orders**.
The **Failed Orders** page open as shown:

Failed Orders 🔍 10

Delete Orders

0 records found
20 per page
1 of 1

Id	Purchase Order ID	Reference Number	Reason	Order Data
We couldn't find any records.				

5. The failed orders with the reason will be shown.

To delete order,

1. Select the orders you want to delete.
2. Then click on the **Delete Orders** button on the top right side.
3. The selected orders will be deleted.

7. Developer Options

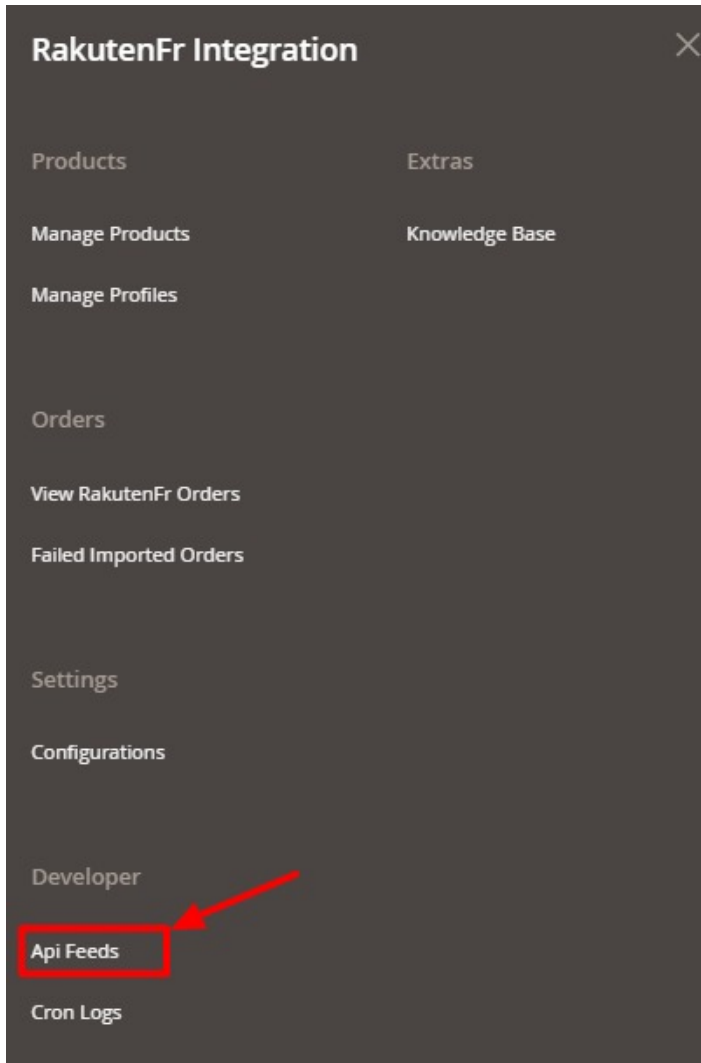
The Developer section covers the following information:

1. **Api Feeds**
2. **Cron Logs**

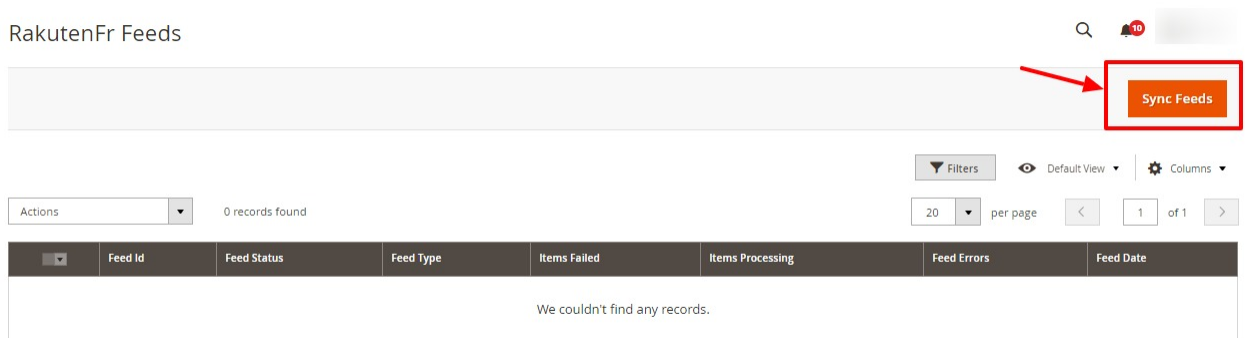
7.1. API Feeds

To View API Feeds,

1. Goto **Magento 2 admin panel**.
2. On the left navigation bar, click the **Rakuten FR Integration** menu.
3. The menu appears as shown below:



4. Click on **Api Feeds**.
The **Rakuten FR Feeds** page appears as shown:



5. The feeds with the status will be shown.
6. The feeds can also be synced by clicking on **Sync Feeds**.

7.2. Cron Logs

To View Cron Logs.

1. Goto **Magento 2 admin panel**.
2. On the left navigation bar, click the **Rakuten FR Integration** menu.
3. The menu appears as shown below:



4. Click on **Cron Logs**.
The **Rakuten FR Cron** page appears as shown below:

Magento Cron Grid

0 records found

Filters Default View Columns

20 per page 1 of 1

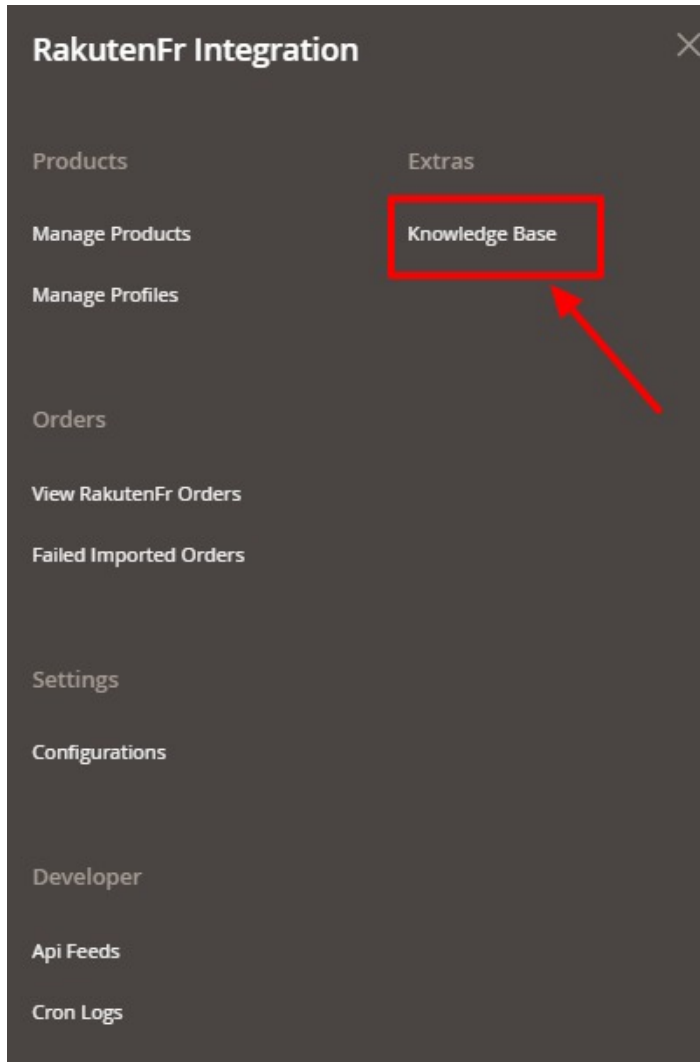
	Id	Job Code	Status	Messages	Created At	Scheduled At	Executed At	Finished At	
We couldn't find any records.									

5. The crons will be displayed.

8. Knowledge Base

To get the Help & Support for Extension.

1. Goto **Magento 2 admin panel**.
2. On the left navigation bar, click the **Rakuten FR Integration** menu.
3. The menu appears as shown below:



4. Click on **Knowledge Base**.
The **Rakuten FR Knowledge Base** appears as shown below:

RakutenFr Knowledge Base



Documentation

[Rakutenfr Integration Extension User Guide](#)



5. In the **Documentation** section, there is a link to the user manual of Rakuten FR Integration for Magento 2.