MercadoLibre CBT Integration for Magento 2

# **MercadoLibre CBT Integration for Magento 2**

by CedCommerce Products Documentation

1. Overview	3
2. Configuration	3
3. Manage Accounts	6
4. Manage Profile	12
4.1. Add New Profile	12
4.2. Edit Existing Profile	15
4.3. Delete a Profile	16
4.4. Submit Actions in Bulk	17
5. Manage Products	19
6. Manage Orders	22
7. Cron Logs	23
8. Activity Logs	
9. Help & Support	26

# 1. Overview

MercadoLibre marketplace was founded in 1999 in Argentina. It is the biggest eCommerce platform in Latin America, operating in 19 countries including Chile, Mexico, Argentina, Colombia, Brazil, Peru, Uruguay, and Venezuela.MercadoLibre offers the Cross Border Trade (CBT) program by which the international sellers can sell in Latin America. Currently, this MercadoLibre CBT operates in Brazil, Argentina, Mexico, and Chile. It is focused on providing eCommerce to everyone and everywhere in Latin America with more than 600 million customers.

MercadoLibre CBT integration for Magento 2 is an eCommerce solution that helps you to sell cross border and expand your business. You can easily manage your store through a single centralized dashboard. This integration helps international sellers to reach Latin America 's audience with its diverse features.

#### **Key Features**

- Bulk Upload: You easily upload products in bulk on MercadoLibre CBT using this integration.
- **Profile Based Product Upload:** Enables you to create a profile based on the single category, and then assigns the products to the profile created to automate the uploading of products.
- Auto Synchronization: Automatically synchronizes the product listing, order, inventory, and pricing at regular intervals between Magento and MercadoLibre CBT.
- Automated Order Fetch: This feature eases the process of orders being fetched from MercadoLibre CBT to your Magento store automatically with the help of crons.
- Notifications Emails: You will receive notification for new order creation, low stock, and if the product is rejected from MercadoLibre CBT.
- Magento Orders Creation: The newly placed orders on MercadoLibre CBT are automatically created in the Magento store with the required details as it is on MercadoLibre CBT.

# 2. Configuration

#### To Set up the Configure Settings,

- 1. Go to Magento 2 admin panel.
- 2. On the left navigation bar, click on **MLibre CBT**. The menu appears as shown below:

Mlibre Cbt			>
Products		Extras	
Profile Manager		Help And Support	
Product Manager			
Orders			
Manage Orders			
Mlibrecbt Configurati	on		
Manage Accounts			
Configuration			
Developer			
Cron Logs			
Activity Logs			

#### 3. Click on **Configuration**.

Configuration page appears as shown:

Configuration			Q 🕫
Scope: Default Config 👻 🕐			Save Config
CEDCOMMERCE	^	Mlibrecbt Product Upload Setting	$\odot$
		Order Settings	$\odot$
Mlibrecbt Configuration		Mlibrecbt Cron Settings	$\odot$

4. In the right panel, click on **Mlibre Product Upload Setting**. The tab is expanded and the fields appear as shown below:

Redirect Url	admin/mlibrecbt/accou	int/validatetoken
	Save this url in your App under Redirect Uri	
Mlibrecbt Product Price	Default Magento Price	*
	Select to send different product price to Mlibrecbt	
Chunk Size (Product Upload) [global]		
Primary Account [global]	Please select the Account	•
Buying Mode [global]	Buy It Now	•

- 5. Under this Mlibre Product Upload Setting, do the following steps:
  - In Redirect URL, save this Url in your app.
  - In **Mlibre Product Price**, you can increase or decrease the price accordingly, for this you need to do the following-
    - Increase by Fixed Price: If selected, then the Modify by Fix Price field appears.
    - Increase by Fixed Percentage: If selected, then the Modify by Percentage Price field appears.

Enter the numeric value to increase the price of the MercadoLibre CBT, product price by the entered value % of Magento 2 price.

For Example,

Magento 2 price + 5% of Magento 2 price.

Magento 2 Price = 100

Select Increase By Fixed Percentage option

Modify by Percentage Price = 5

100 + 5% of 100 = 100 + 5 = 105

Thus, MercadoLibre CBT Product Price = 105

- Decrease by Fixed Price: If selected, then the Modify by Fix Price field appears.
- Decrease by Fixed Percentage: If selected, then the Modify by Percentage Price field appears.

Enter the numeric value to decrease the price of the MercadoLibre CBT product price by the entered value % of Magento 2 price.

For Example,

Magento 2 price – 5% of Magento 2 price.

Magento 2 Price = 100

Select Decrease By Fixed Percentage option

Modify by Fix Price = 5

100 - 5% of 100 = 100 - 5 = 95

Thus, MercadoLibre CBT Product Price = 95

- In Chunk Size(Product Upload), enter the number for chunks, i.e., for uploading the products.
- In Primary Account, select your primary account.
- In Buying Mode, select the mode from the drop-down list.

• In Condition of the Item, select the condition of product New or Used from the dropdown list.

6. Now scroll down and click on the **Order Settings** tab.

The tab is expanded and the fields appear as shown below:

#### **Order Settings**

Order Notification Email [global]			
Shipping Method of Mlibrecbt Orders [global]	[shipbyMlibrecbt] Mlibrecbt Shipping Method	•	
Payment Method of Mlibrecbt Orders [global]	Mlibrecbt Payment Method(Default)	•	
Fetch Order For Out Of Stock Product [global]	No	•	
Customer Group [global]	NOT LOGGED IN	*	
Mlibrecbt Order Id Prefix [global]			

- 7. Under Order Settings, do the following steps:
  - In Order Notification Email, enter the email id on which you want to receive notifications.
  - In **Shipping Method of Mlibrecbt Orders**, choose the shipment method of the MercadoLibre CBT orders.
  - In Payment Method of Mlibrecbt Orders, select the payment method of MercadoLibre CBT orders.
  - In Fetch Order for Out of Stock Product, select Yes if you want the to fetch orders that are out of stock.
  - In Customer Group, select your customer group option.
  - In Mlibrecbt Order Id Prefix, enter the prefix id of MercadoLibre CBT order.
- 8. Scroll down and click on the tab **Mlibrecbt Cron Settings**.
- The tab is expanded and the fields appear as shown below:

Mlibrecht Cron Settings

Order Cron [global]	Disable	*
Token Refresh Cron [giobal]	Disable	*
Inventory And Price Syncing Cron [global]	Disable	*

- 9. Under Mlibrecbt Cron Settings, do the following steps:
  - In Order Cron, select Enable to enable the orders cron.
  - In Token Refresh Cron, select the Enable option to enable refreshing of tokens through crons.
  - In Inventory and Price Syncing **Cron**, select **Enable** to enable the inventory and price syncing cron.
- 10. Click on Save Config button.

The configuration will be saved.

### 3. Manage Accounts

#### To manage accounts,

 Go to Magento 2 admin panel.
 On the left navigation bar, click on MLibre CBT. The menu appears as shown below:

Mlibre Cbt		×
Products	Extras	
Profile Manager	Help And Support	
Product Manager		
Orders		
Manage Orders		
Mlibrecbt Configuration		
Manage Accounts		
Configuration		
Developer		
Cron Logs		
Activity Logs		

3. Click on Manage Accounts.

The Accounts page appears as shown below:

Manage	Account			Q	#Ø
					Add Account
Actions	• 1 records found			Filters     Default View       20     •       per page	w ▼ Columns ▼
ID ID	↓ Account Code	Account Status	Magento Store	Account Environment	Actions (Edit/Fetch)
□ 1		Enabled	Default Store View	production	/C <b>O</b>

4. Click on **Add Account** button to create a new account. The **Add Account Page** appears as shown below:

New Account		Q	<b>1</b> 26	
	←	Back	Reset	Save
ACCOUNT INFORMATION Account Information				
Account Information Account Code *	For internal use. Must be unique with no spaces			
Account Environment	Production 👻			
Account Status *	Disabled			
Account Store	Default Store View 💌			
Client Id 🦻				
Client Secret *				
User Id				
Access Token *				
Refresh Token *				

5. Under the Account Information section do the following steps:

- In Account Code, enter the unique account code.
- In Account Environment, select the account environment from the list.
- In Account status, select the status of the account by enabling or disabling it.
- In Account Store, store view option of the account.
- Now to get the Client id and Client Secret Key, click on the Url: https://developers.mercadolibre.com.ar/devcenter/ (https://developers.mercadolibre.com.ar/devcenter/)

And create a new Application:



Once the application is created, goto the created application and the page appears as:

Developers	Who we are First Steps API Docs
My apps	Create new application
Get more users to use your application Visit our Developer Pariner Program to learn how to do it.	Learn more
ID. Secret key: c	1

- Now copy the Client Id and Secret Key from here paste it in the Magento panel.
- The **User Id**, **Refresh Token**, and **Access Token** will be automatically fetched once the token is fetched.
- 6. Click on **Save** button.

The account will be created.

#### Edit an Account,

1. On the Manage Accounts page, click on the Edit button in the Actions column.

Manage Account			Q .	<b>1</b> 20
			1	Add Account
Actions    I records found			Filters     Oefault View       20     per page	Columns •
ID + Account Code	Account Status	Magento Store	Account Environment	Actions (Edit/Fetch)
	Enabled	Default Store View	production	<b>≁</b> ∕¢o

2. Clicking on the Edit button you will be redirected to the Account Management page.

			Q	<u>1</u> 28	
		<del>(</del>	Back	Reset	Save
ACCOUNT INFORMATION	Account Information				
Account Information	Account Code *	For internal use. Must be unique with no spaces			
	Account Environment *	Production •			
	Account Status *	Enabled •			
	Account Store *	Default Store View 💌			
	Client ld *				
	Client Secret *				
	User Id	1			
	Access Token *				
	Refresh Token *				

3. Do the required edits in the Account and click on **Save** button. The changes will be saved.

#### To Fetch and Refresh Token

1. On the **Manage Accounts page**, click on the Refresh Token button in the Actions column.

Manage Ao	count				Q 💋
					Add Account
				<b>Filters</b> O Defa	ult View 🔹 🏠 Columns 🔹
Actions	2 records found	85-4-1 9789-674	NALON AROUT	20 • per page	Artions
T ID	Account Code	Account Status	Magento Store	Account Environment	(Edit/Fetch)
□ 1		Enabled	Default Store View	production	<u>_</u>
□ <sup>2</sup>		Enabled	Default Store View	production	/CO

2. Click on the **Fetch Token** button and you will be redirected to the seller panel and all the details will be fetched.

S mercado libre		Ø
	¡Hola! Ingresá tu e-mail o usuario	
	E-mail o usuario	
	Continuar	
	Crear cuenta	

3. Once the tokens are fetched you will see the option of **Refreshing Token** and Fetching categories.

#### To Fetch Categories,

1. On the Manage Accounts page, click on the Fetch Categories button in the Actions column.

Manage Acco	unt			Q .	20
					Add Account
Actions	▼ 1 records found			Filters   O Default View     20   per page	Columns •
	Account Code	Account Status	Magento Store	Account Environment	Actions (Edit/Fetch)
		Enabled	Default Store View	production	CO

2. The categories for the selected account will be fetched.

#### To Delete Account(s),

1. Go to the Actions option on the left side of the Manage Account Page.

Manage Account			Q .	20
/				Add Account
Actions 1 records found			Filters     O Default View       20     per page	Columns
	Account Status	Magento Store	Account Environment	Actions (Edit/Fetch)
	Enabled	Default Store View	production	<b>∕</b> ℃ <b>∆</b>

2. Select the accounts you want to delete, and then click on the **Delete** button in the **Actions** menu. The selected account(s) will be deleted.

# 4. Manage Profile

To manage profiles, you can perform the following tasks:

- Add a New Profile
- Edit Profile
- Delete Profile
- Perform Bulk Actions

# 4.1. Add New Profile

#### To Add New Profile,

- 1. Go to Magento 2 admin panel.
- 2. On the left navigation bar, click on **MLibre CBT**. The menu appears as shown below:



#### 3. Click on **Profile Manager**.

The **Profile Manager** page appears as shown:

Manage Pro	ofile				٩	<b>#</b> 20
						Add New Profile
Actions	▼ 5 records found				Filters     Default View       20     per page	Columns
ID	+ Profile Code	Profile Name	Status	Product Count	Account	Actions
□ 1			Enabled	0		/1
□ <sup>2</sup>	_		Enabled	0		∕≣

#### 4. Click on Add New Profile.

The **Select Account** page appears as shown in the following **figure**:

Select Account	c	λ ю .
	<b>Filters</b> • Default	:View 👻 🏠 Columns 👻
1 records found	20 💌 per page	( 1 of 1 >
ld i	Account Code	Actions
1		

\*Note: If you have selected the Primary Account in Configuration settings then this tab displayed above won't be shown and you will be directly redirected to New Profile Page.\*

5. Select the account and click on **Edit** option under **Actions** column. The **New Profile Page** appears as shown below:

New Profile		Q 💋
		← Back Reset Save and Continue Edit Save
PROFILE INFORMATION	Profile Information	
Profile info	Profile Code *	
Category & Attribute	For internal use. Must be unique with no spaces	5
Profile Products	Profile Name *	
	Profile Status Disabled 🔻	

- 6. In the left panel, under **Profile Information**, do the following steps:
  - In **Profile Code**, enter the unique profile code.
  - In Profile Name, enter the name of the profile.
  - In Profile Status, select the status of the profile.
- 7. Now in the left panel click on Category & Attributes, and do the following steps:

New Profile				Q 🕫
			← Back Reset	Save and Continue Edit Save
PROFILE INFORMATION	Category Mapping			
Profile info	Select Categor	ry * Please Select Category •		
Category & Attribute	Search Categor	y l		
Profile Products	Search Category			
	Mlibrecbt-Magento Category	Dependent Attributes Mapping		
	Mlibrecht Attribute	Magento Catalog Attribute	Default Value	Units Action
	Add Attribute			
	Mlibrecbt-Magento Required	Attributes Mapping		
	Mlibrecht Attribute	Magento Catalog Attribute	Defaul	It Value Action
	Title	Product Name		
	Price 💌	Price		
	SKU 👻	SKU		
	Description	Description		
	Quantity +	Quantity 👻		
	Add Attribute			

- Firstly, you need to search for the category with the keyword in Search Category.
- Then in the **Select Category** option, the categories related to the search category you entered are displayed in the dropdown menu.
- In Mlibrecbt-Magento Category Dependent Attributes Mapping, map the selected category attributes to the Magento attributes.
- In **Mlibrecbt-Magento Required Attributes Mapping**, map the Magento Catalog Attributes to Mlibrecbt attributes.
- 8. Now in the left panel, click on **Profile Products**; and the following steps:

New Profile										Q 👟
							← Bac	k Res	et Save a	and Continue Edit Save
PROFILE INFORMATION	Search	Reset Filter								
Profile info	0 reco	rds found						20	<ul> <li>per page</li> </ul>	< 1 of 1 >
Category & Attribute		Product Id	i sku	Product Name	Туре	Catego	Ŋ	Product Status	Attribute Se Name	t Price
Profile Products	Yes 💌	From To				•	۷		•	To USD T
				Ň	Ve couldn't find a	any records.				

- 9. Select the products accordingly and assign them to the profile. Then click on the **Save** button to save the following information.
- 10. Clicking on Reset Filter all the products will be displayed.

# 4.2. Edit Existing Profile

#### To Edit a Profile,

- 1. Go to Magento 2 admin panel.
- 2. On the left navigation bar, click on **MLibre CBT**. The menu appears as shown below:

Mlibre Cbt		×
Products	Extras	
Profile Manager	Help And Support	
Product Manager		
Orders		
Manage Orders		
Mlibrecbt Configuration		
Manage Accounts		
Configuration		
Developer		
Cron Logs		
Activity Logs		

3. Click on **Profile Manager**.

The **Profile Manager** page appears as shown:

Manage Pro	file				Q	26
						Add New Profile
Actions	▼ 5 records found				Filters     Default View       20     v       per page	<ul> <li>Columns ▼</li> <li>1 of 1 &gt;</li> </ul>
ID ID	<sup>1</sup> Profile Code	Profile Name	Status	Product Count	Account	Actions
□ 1			Enabled	0		
□ <sup>2</sup>	_		Enabled	0		/1

- 4. Select the required profile.
- 5. In the **Actions** column, click on the **Edit** button. The editing page of the profile appears as:

						Q 48	
			← Back	Delete	Reset	Save and Continue Edit	Save
PROFILE INFORMATION	Profile Information						
Profile info	Profile Code *						
Category & Attribute	For	internal use. Must be unique with no spaces					
Profile Products	Profile Name *						
	Profile Status	nabled 💌					

- 6. Do the required changes in the respective sections.
- 7. Click on Save button.

The edited profile will be saved.

## 4.3. Delete a Profile

#### To Delete a profile,

- 1. Go to Magento 2 admin panel.
- 2. On the left navigation bar, click on **MLibre CBT**. The menu appears as shown below:



#### 3. Click on **Profile Manager**.

The Profile Manager page appears as shown:

Manage Profi	le				Q	<b>2</b> 5
					A	dd New Profile
Actions	• 5 records found				Filters     O befault View       20     • per page	Columns  Columns
ID ID	4 Profile Code	Profile Name	Status	Product Count	Account	Actions
□ 1			Enabled	0		Î
□ <sup>2</sup>			Enabled	0		/1

- 4. Select the profile you want to delete.
- 5. Click on **Delete** button in the **Actions** column. The selected profile will be deleted.

# 4.4. Submit Actions in Bulk

#### To perform bulk actions,

- 1. Go to Magento 2 admin panel.
- 2. On the left navigation bar, click on **MLibre CBT**. The menu appears as shown below:

Mlibre Cbt		×
Products	Extras	
Profile Manager	Help And Support	
Product Manager		
Orders		
Manage Orders		
Mlibrecbt Configuration		
Manage Accounts		
Configuration		
Developer		
Cron Logs		
Activity Logs		

3. Click on Profile Manager.

The **Profile Manager** page appears as shown:

Manage Profile						Q 43	
	/					Add N	lew Profile
Actions	• 5r	records found				Filters O Default View	Columns -
Delete Disable	Codit	P	rofile Name	Status	Product Count	Account	Actions
Enable				Enabled	0		/1
□ <sup>2</sup>				Enabled	0		/=
3				Disabled	0		/1

4. Select the profiles on which you want to perform the desire action.

5. To delete a Profile, click on **Delete** option in the **Actions** menu.



- 6. A confirmation dialog box will appear then Click on **OK**. The selected profiles will be deleted.
- 7. To disable a profile, click on **Disable** option the **Actions** menu.



- 8. A confirmation dialog box will appear then Click on **OK**. The selected profiles will be disabled.
- 9. To enable a profile, click on **Enable** option the **Actions** menu.



10. A confirmation dialog box will appear then Click on **OK**. The selected profiles will be enabled.

# 5. Manage Products

#### To manage Mlibre CBT products,

- 1. Go to Magento 2 admin panel.
- 2. On the left navigation bar, click on **MLibre CBT.** The menu appears as shown below:

Mlibre Cbt		×
Products	Extras	
Profile Manager	Help And Support	
Product Manager		
Orders		
Manage Orders		
Mlibrecbt Configuration		
Manage Accounts		
Configuration		
Developer		
Cron Logs		
Activity Logs		

#### 3. Click on Product Manager.

The Product Management pages appear as shown below:

Mlib	recb	ot Produ	ct List	ing									Q	20	
Accou	nt View:	Primary Accou	unt 🔻												
											<b>T</b> Filte	ers 💿 De	fault View 🔻	🗘 Colu	umns 🔻
Action	IS		•	3 records found							20	<ul> <li>per page</li> </ul>	<	1 of 1	>
	ID I	Thumbnail N	Name	Туре	sku	Price	Quantity	Mlibrecbt Profile	Mlibrecbt Product Status	Mlibrecbt Marketplace ID	Mlibrecbt Item ID	Visibility	Specifics	Status	Action
	ID + 1	Thumbnail N	Name	Type Simple Product	SKU	Price \$100.00	Quantity 100.0000	Mlibrecbt Profile	Mlibrecbt Product Status	Miibrecbt Marketplace ID	Mlibrecbt Item ID	Visibility Catalog, Search	Specifics	Status Disabled	Action
	ID <sup>1</sup> 1 2	Thumbnail N	Name	Type Simple Product Configurable Product	SKU	Price \$100.00	Quantity 100.0000 0.0000	Mlibrecht Profile	Mlibrecht Product Status	Mlibrecht Marketplace ID	Mlibrecht Item ID	Visibility Catalog, Search Catalog, Search	Specifics	Status Disabled Enabled	Action

- 4. On the top left side select the account in the **Account View** option. It is an Account Switcher. If you have selected the **Primary account** at the time of configuration then that will be selected as default and if you have not selected then the first account will be treated as a Primary account.
- 5. To edit any products details, Scroll down to the required product row.
- 6. In the Action column of the respective row, click the Edit icon.

7. You will be redirected to the **Product Editing page**. Do the required changes and **save** it. The changes will be saved on the Product listing page.

#### To Perform Bulk Actions for managing Products-

- 1. Select the products on which you want to perform the desired action.
- 2. To upload products on the MercadoLibre CBT, click on Upload Item(s).

Actions	•
Upload Item(s)	
Publish Listing(s)	
Sync Inventory and Pric	e
Update Item	

- 3. A confirmation dialog box will appear then Click on **OK**. The selected products will be uploaded.
- 4. To publish listings on the marketplace, click on **Publish Listing(s)**.

Actions	•
Upload Item(s)	
Publish Listing(s)	
Sync Inventory and Price	1
Update Item	1

- 5. A confirmation dialog box will appear then Click on **OK**.
- The selected products listings will be activated on the marketplace.
- 6. To Sync Inventory and Price, click on Sync Inventory and Price.

Actions	
Upload Item(s)	/
Publish Listing(s)	
Sync Inventory and Pric	e
Update Item	

- 7. A confirmation dialog box will appear then Click on OK.
- The inventory and price will be synchronised for the selected products.
- 8. To update products, click on Update Item.

Actions	-
Upload Item(s)	
Publish Listing(s)	
Sync Inventory and Price	
Update Item	

9. A confirmation dialog box will appear then Click on **OK**. The selected products will be updated.

# 6. Manage Orders

#### To manage Mlibre CBT Orders,

- 1. Go to Magento 2 admin panel.
- 2. On the left navigation bar, click on **MLibre CBT**. The menu appears as shown below:

Mlibre Cbt		×
Products	Extras	
Profile Manager	Help And Support	
Product Manager		
Orders		
Manage Orders		
Mlibrecbt Configuratio		
Manage Accounts		
Configuration		
Developer		
Cron Logs		
Activity Logs		

#### 3. Click on Manage Orders. The Orders grid appears as shown below:

Mlibre	cbt Order List						Q 🥵
							Fetch Mlibrecbt Orders
Actions	•	) records found					Filters     O Default View     Columns       20     per page     1     of 1
	Magento Increment Id	Account ld	Id	Order Place Date	Mlibrecbt Order Status	Failed Order Reason	Mlibrecbt Order Id Actions
				We co	uldn't find any records.		

4. To fetch new orders, click on **Fetch Mlibrecbt Orders.** The orders will be imported and displayed on the orders grid.

#### To Delete Order(s)-

- 1. Select the orders you want to delete.
- 2. Click on the Actions menu. It is expanded as:

Actions	-
Delete	

3. Click on **Delete** option. The orders will be deleted.

# 7. Cron Logs

#### To View Cron Details,

- 1. Go to Magento 2 admin panel.
- 2. On the left navigation bar, click on **MLibre CBT**. The menu appears as shown below:

Mlibre Cbt	×
Products	Extras
Profile Manager	Help And Support
Product Manager	
Orders	
Manage Orders	
Mibrocht Configuration	
Milbrecht Configuration	
Manage Accounts	
Configuration	
Developer	
Cron Logs	
Activity Logs	

3. Click on Cron Logs.

The Mlibre CBT Cron page appears as shown in the following figure:

Mlibrecbt Cron Logs Q 🧔						Q 🏚		
								Truncate
Actions		• 0 records fou	nd				Pilters     20     v     per page	Default View      Columns      Columns
	ld	Job Code	Status	Messages	Created At	Scheduled At	Executed At	Finished At ↓
	We couldn't find any records.							

- 4. All the crons will be displayed on Cron grid.
- 5. To delete all the cron logs, click the **Truncate** button. The cron logs will be truncated.

# 8. Activity Logs

#### To View Activity details,

- 1. Go to Magento 2 admin panel.
- 2. On the left navigation bar, click on **MLibre CBT**. The menu appears as shown below:

Mlibre Cbt		×
Products	Extras	
Profile Manager	Help And Support	
Product Manager		
Orders		
Manage Orders		
Mlibrecbt Configuration		
Manage Accounts		
Configuration		
Developer		
Cron Logs		
Activity Logs		

3. Click on Activity Logs.

The **Mlibrecbt Activity page** appears as shown in the following figure:

Ac	tivit	ty Log			Q	<b>#26</b>	
						Trur	ncate
			<b>T</b> Filters	• De	fault View	<b>¢</b> Co	olumns 🔻
Ac	tions	21 records found	20 •	per page	<	1 of	2 >
	l Id	i Message		Channel	Level 4	Date	Context
	] 1	In Generate Quote: The requested Payment Method is not available.			ERROR	2020- 03-11 09:25:15	Ø
	2	In Generate Quote: The requested Payment Method is not available.			ERROR	2020- 03-11 09:25:15	0

4. The activity details will be displayed.

# 9. Help & Support

#### To View Help & Support,

- 1. Go to Magento 2 admin panel.
- 2. On the left navigation bar, click on **MLibre CBT.** The menu appears as shown below:



#### 4. Click Help and Support.

The Mlibrecbt Help and Support page appears as shown in the following:

Mlibrecbt Me Knowledge Base			Q 🥵			
Cedcommerce Support			$\odot$			
Mlibrecht Integration Knowledge base						
Documentation			$\odot$			
Mlibrecht Integration Extension User Guide By CedCommerce						
Contact Us via Below Available Mediums			$\odot$			
	( D		0			
Contact Us 24*7 via Skype Call	Submit issue via Ticket	Send us an E-mail	Connect via Skype Chat			
For More Informations Please Contact Us: Toll-Free Number: 888-882-0953 (FOR USA)						

- 5. Here you will find the user documentation link of MercadoLibre CBT Integration for Magento 2.
- 6. On this page, you also have the option to contact us via call, via ticket, sending an email, or by getting connected with us on Skype.