

# **OnBuy Integration for Magento 2 User Guide**

by CedCommerce Products Documentation

- 1. Overview ..... 3**
- 2. OnBuy Integration Installation ..... 3**
- 3. OnBuy Configuration Settings ..... 3**
- 4. Manage Accounts ..... 8**
- 5. Manage Profiles ..... 12**
  - 5.1. Add New Profile ..... 12
  - 5.2. Edit the existing Profile ..... 16
  - 5.3. Delete a Profile ..... 18
  - 5.4. Submit Actions in Bulk ..... 20
- 6. Product Management ..... 22**
- 7. Product Feeds ..... 27**
- 8. Manage Orders ..... 29**
- 9. Developer Options ..... 33**
  - 9.1. Cron Logs ..... 33
  - 9.2. Activity Logs ..... 34
- 10. Help & Support ..... 35**

## 1. Overview

OnBuy was launched in November 2016 and is now one of the fastest-growing marketplaces in the world. OnBuy has over 24 million products, 8 million customers and 5,000 sellers, OnBuy has a fair, transparent and seller-friendly approach. The OnBuy marketplace allows businesses to sell a wide range of products, from tech to toys through to beauty products and pet supplies, across 50 European countries.

OnBuy Integration for Magento 2 is a solution that enables sellers to connect their online shops with the OnBuy marketplace. It is an establishment of a real-time channel to feed product critical data directly to OnBuy.com through API communication between the Magento 2 store and OnBuy. The innovative features of OnBuy Integration for Magento 2 makes the selling automated and hassle-free for sellers.

### Key Features:

- **Profile-based product upload:** Sellers can create a profile and map the attributes. After this, assigning the products to the profile, admin can easily upload products.
- **Stock Update:** Stocks are updated automatically on both ends as stock status updated in your local shop or as an order is marked shipped by OnBuy.
- **Bulk Upload:** Sellers can upload any number of products on the OnBuy marketplace using bulk product upload feature.
- **Rejected Products Notification:** If any product is rejected from the OnBuy marketplace, then its information is fetched from the automatically synchronized requests along with the error due to which it is rejected.
- **Product Category Mapping:** It follows a many-to-one category mapping philosophy. Sellers can use this feature for mapping many categories of the Magento store to the single category of OnBuy.
- **Synchronized Inventory:** Auto synchronization of the inventory at regular intervals and the listing of the products along with all the details is established between Magento and OnBuy marketplace.
- **OnBuy Order Management:** The orders can be easily acknowledged or cancelled through the centralized order management system.
- **Product Operation:** It allows admin to perform product related tasks such as product upload, and product view using the bulk management system.

## 2. OnBuy Integration Installation

### To Install the Extension:

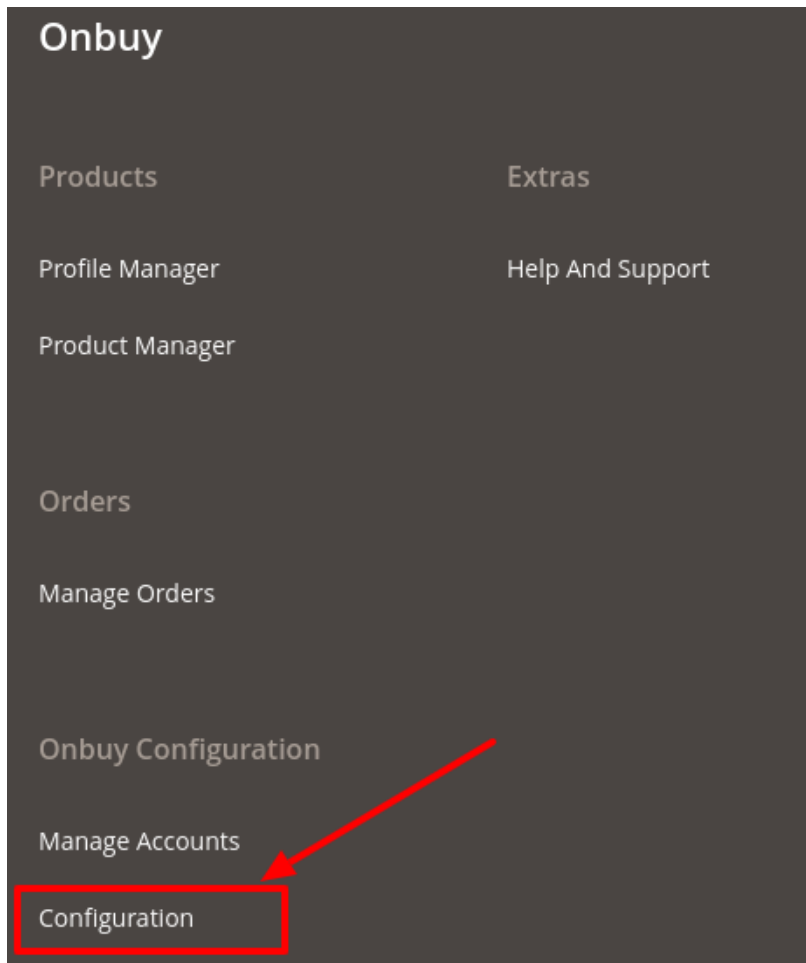
1. Log in the **FTP**, and then go to Magento 2 root folder (generally present under the *public\_html* folder).
2. Create a new folder named *code* under the *app* folder; under *code* folder, create a folder named *Ced*.
  - Upload or Drag and Drop [app/code/Ced/OnBuy](#)
  - After successfully uploading the directory, the extension will be installed or upgraded.
  - Now run the following upgrade command in *cmd*

```
php bin/magento setup:upgrade
php bin/magento setup:di:compile
php bin/magento setup:static-content:deploy
chmod -R 777 generated/
chmod -R 777 pub/
chmod -R 777 var/
```

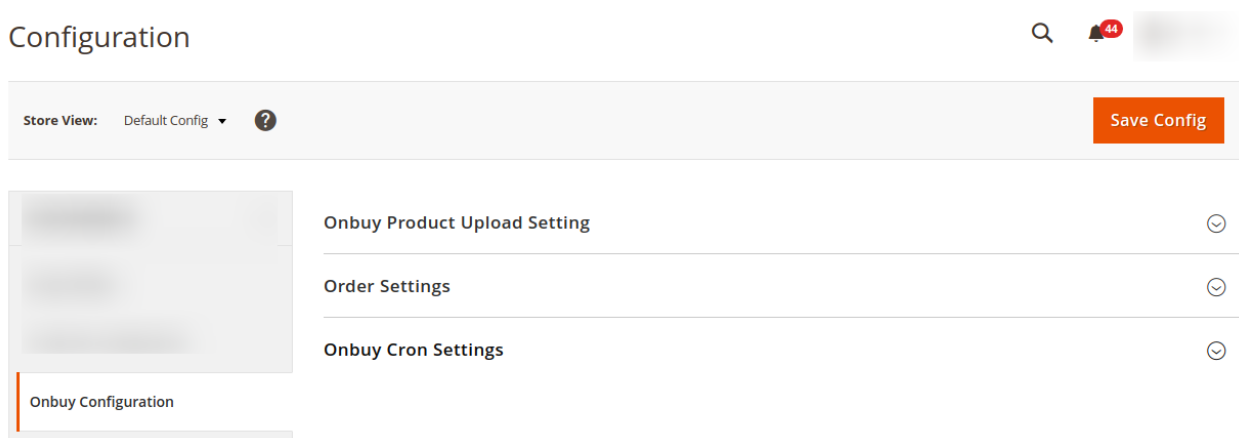
## 3. OnBuy Configuration Settings

### To Set Up the Configuration Settings:

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **OnBuy Integration** menu.  
The menu appears as shown in the following figure:



3. Click **Configuration**.  
The Configuration page appears as shown in the following figure:



4. In the right panel, click the **OnBuy Product Upload Setting** tab.  
The **OnBuy Product Upload Settings** tab is expanded and the relevant fields appear as shown in the

following figure:

### Onbuy Product Upload Setting



Onbuy Product Price [global]

Select to send different product price to **Onbuy**

Modify by Fix Price [global]

Chunk Size (Product Upload) [global]

Primary Account [global]

Convert Currency [global]

Auto Convert Current Price to Euro.

5. Under **OnBuy Product Upload Setting** tab do the following :

- In **OnBuy Product Price** you can increase or decrease the price accordingly to display, for this do the following steps:-

- **Increase by Fixed Price:** If selected, then the **Modify by Fix Price** field appears.

- **Increase by Fixed Percentage:** If selected, then the **Modify by Percentage Price** field appears.

Enter the numeric value to increase the price of the **OnBuy**, product price by the entered value % of Magento 2 price.

*For Example,*

Magento 2 price + 5% of Magento 2 price.

Magento 2 Price = 100

Select **Increase By Fixed Percentage** option

**Modify by Percentage Price = 5**

$100 + 5\% \text{ of } 100 = 100 + 5 = 105$

Thus, OnBuy Product Price = 105

- **Decrease by Fixed Price:** If selected, then the **Modify by Fix Price** field appears.

- **Decrease by Fixed Percentage:** If selected, then the **Modify by Percentage Price** field appears.

Enter the numeric value to decrease the price of the **OnBuy** product price by the entered value % of Magento 2 price.

*For Example,*

Magento 2 price – 5% of Magento 2 price.

Magento 2 Price = 100

Select **Decrease By Fixed Percentage** option

**Modify by Fix Price = 5**

$100 - 5\% \text{ of } 100 = 100 - 5 = 95$

Thus, OnBuy Product Price = 95

- In **Modify by Fixed Price**, enter the price.
- In the **Chunk Size(Product Upload)** box, enter the number accordingly for the chunks of Products Upload.
- In the **Primary Account** option, select your primary account.
- In the **Convert Currency**, select **Yes** if you want to convert the price automatically to Euro.

6. Then click on the **Order Settings** tab and it expands as:

## Order Settings

**Shipping Methods**  
[website]

Onbuy Carriers	Magento Carrier Title	Tracking Url	Action
DPC <span style="font-size: 0.8em;">▼</span>	custom	https://w	
Unk <span style="font-size: 0.8em;">▼</span>	test	www.kkc	
<input type="button" value="Add Method"/>			

Map Shipping Carrier of Onbuy with Magento Carrier Title, using the **'Add Method'**. For **Tracking Url** use the following format - ?

**www.basetrackingurl.com/[trackingId]**. Eg :  
 https://www.fedex.com/apps/fedextrack/?  
 action=track&trackingnumber=  
 [trackingid]&cntry\_code=us&locale=en\_US

**Order Notification Email**  
[global]

**Shipping Method of Onbuy Orders**  
[global]  ▼

**Payment Method of Onbuy Orders**  
[global]  ▼

**Onbuy Orders Refund Reason**  
[global]  ▼

**Onbuy Orders Cancel Reason**  
[global]  ▼

**Order Cancel Reason**  
[global]

**Fetch Order For Out Of Stock Product**  
[global]  ▼ ?

**Customer Group**  
[global]  ▼

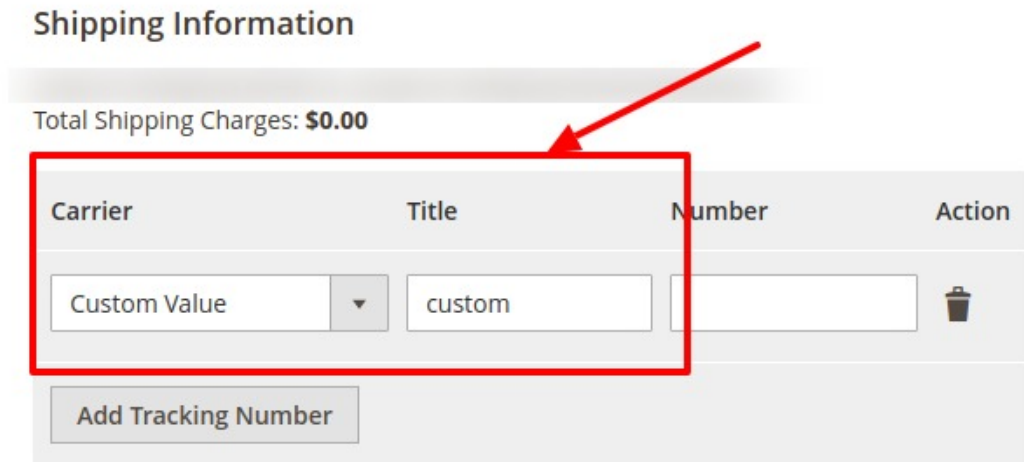
**Onbuy Order Id Prefix**  
[global]

Prefix for Onbuy Order Increment ID

7. Under this **Order Settings** perform the following steps:

- In the **Shipping Methods**, map the OnBuy Shipping Carrier with the Magento Carrier. The **Magento Carrier Title** should be entered the same while shipping orders and adding tracking as

shown in the figure below:



- In the **Order Notification Email** box, enter the email for order notification.
- In the **Shipping Method of OnBuy Orders**, choose the shipment methods of OnBuy orders.
- In the **Payment Method of OnBuy Orders**, choose the payment method of OnBuy orders.
- In the **OnBuy Orders Refund Reason**, select the reason for the refund of the order. A credit memo is generated from the Magento store and the reason selected here in configuration will be sent to OnBuy.
- In the **OnBuy Orders Cancel Reason**, specify the reason for the cancellation of the order. The reason entered here will be sent to OnBuy.
- In the **Fetch Order For Out Of Stock Product** box, select **Yes** option, to fetch orders for out of stock products.
- In the **Customer Group** option, select your customer group option.
- In **OnBuy Order Id Prefix**, enter the OnBuy order Id Prefix.

8. Now Click on OnBuy Cron Settings, and the tab expands as:

#### Onbuy Cron Settings

Order Cron [global]

Product Status Syncing Cron [global]

Inventory And Price Syncing Cron [global]

9. Under the Cron Settings, do the following steps:

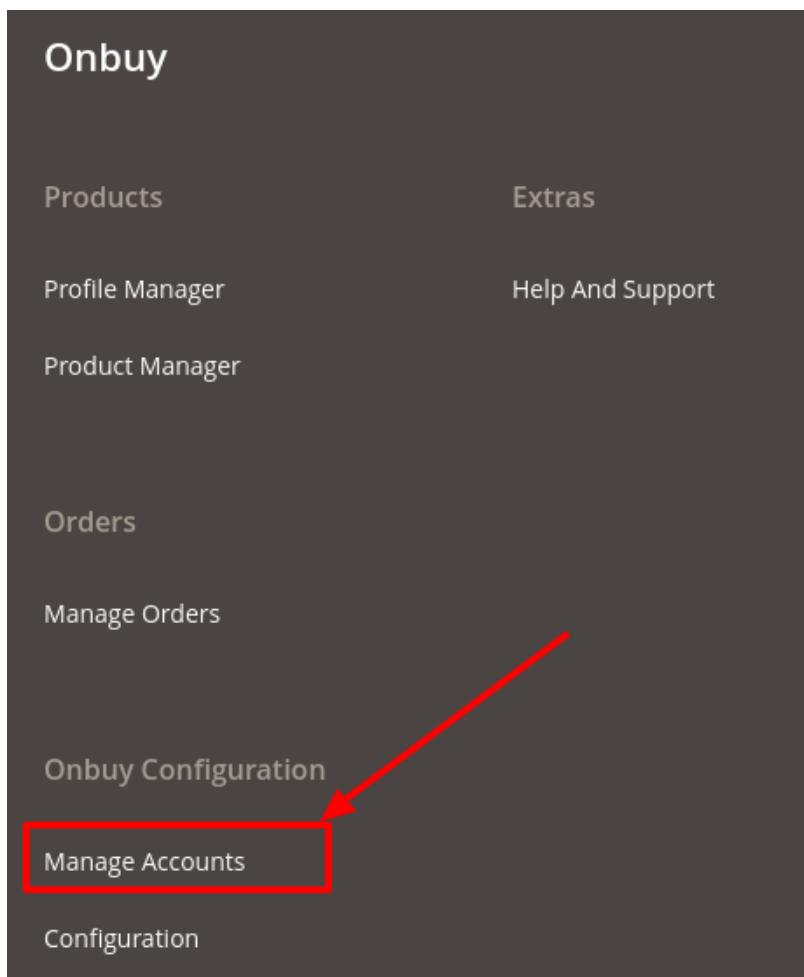
- In the **Order Cron** box, select **Enable** option to enable the order cron.
- In the **Product Status Syncing Cron** box, select the **Enable** option to enable the product syncing cron.

- In the **Inventory and Price Syncing cron** box, select the **Enable** option to enable the inventory and price syncing cron.
10. Click on the **Save Config** button to save the configuration information.

## 4. Manage Accounts

### To Manage Accounts:

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **OnBuy Integration** menu.  
The menu appears as shown in the following figure:



3. Click on **Manage Accounts**.  
The page appears as shown in the following figure:



## Manage Account

The screenshot shows the 'Manage Account' interface. At the top right, there is a search icon, a notification bell with '4', and a user profile icon. Below this is a white bar with an orange 'Add Account' button. Underneath is a toolbar with 'Filters', 'Default View', and 'Columns' options. A table below shows '1 records found' and a pagination control set to '20 per page', '1 of 1'. The table has columns for 'ID', 'Account Code', 'Account Status', 'Magento Store', 'Account Environment', and 'Actions (Edit/Fetch)'. One record is visible with 'Default Store View' in the 'Magento Store' column.

4. Click the **Add Account**

The **Add Account** page appears as shown in the following figure:

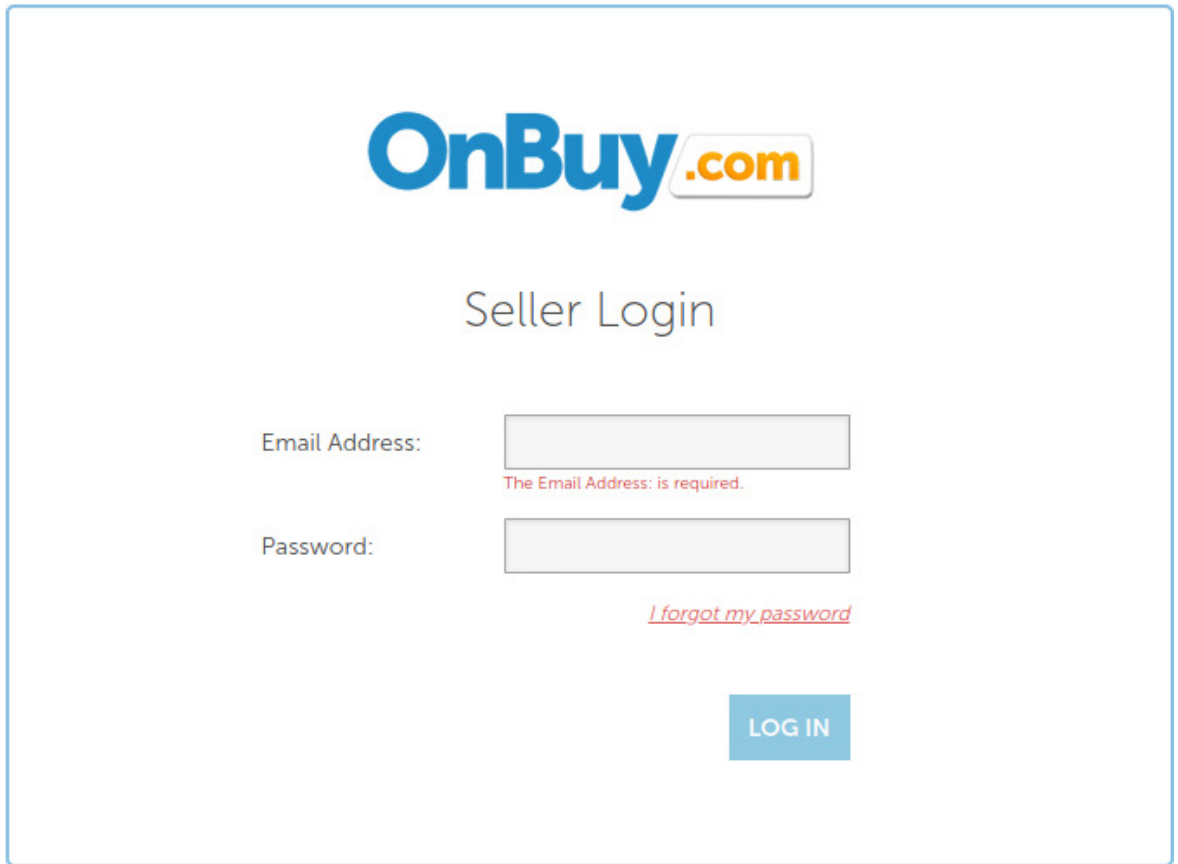
## New Account

The screenshot shows the 'New Account' form. On the left is a sidebar with 'ACCOUNT INFORMATION' and 'Account Information' selected. The main form area is titled 'Account Information' and contains several fields:
 

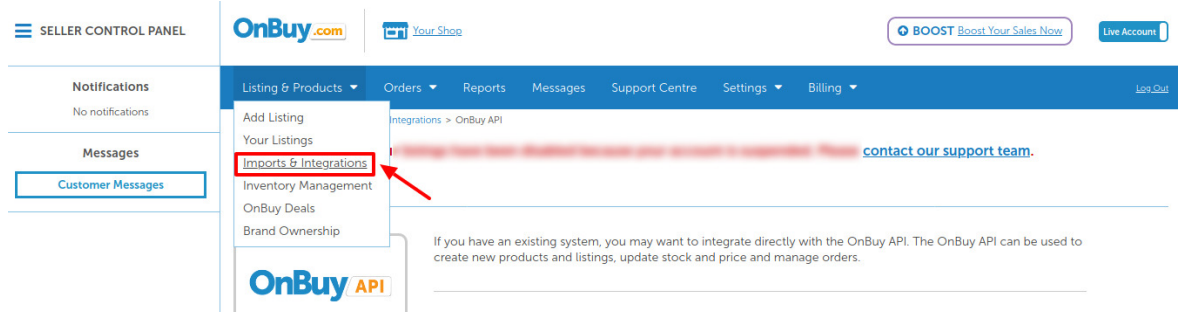
- Account Code \***: A text input field with a note: 'For internal use. Must be unique with no spaces'.
- Account Environment \***: A dropdown menu with 'Production' selected.
- Account Status \***: A dropdown menu with 'Disabled' selected.
- Account Store \***: A dropdown menu with 'Default Store View' selected.
- Consumer Key \***: A text input field.
- Consumer Secret \***: A text input field.
- Seller Id \***: A text input field.
- Seller Entity Id \***: A text input field.
- Site Id \***: A text input field with a note: 'The Onbuy Regional site id e.g. 2000 for UK.'

5. Under the New Account section, do the following steps:

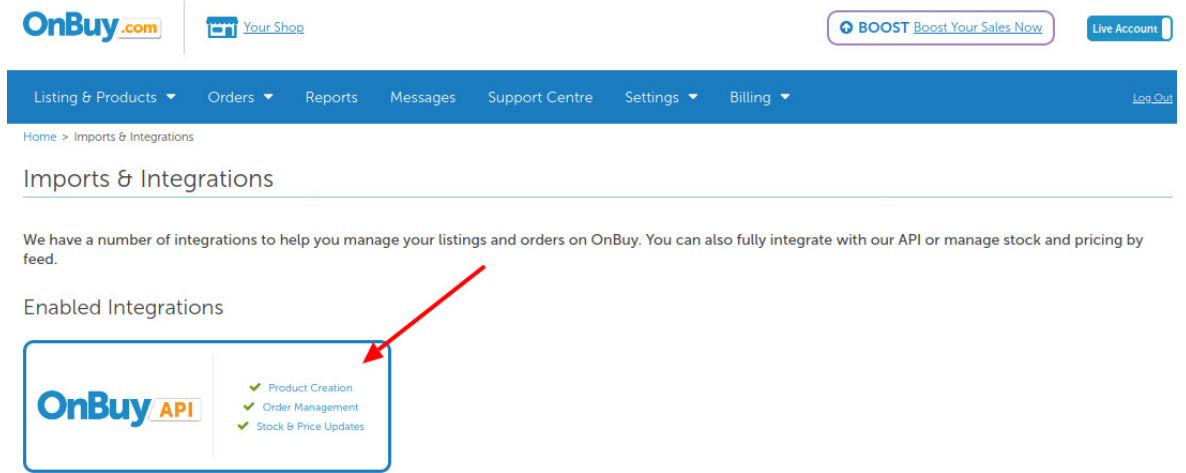
- In the **Account Code** box, you can enter your account code.  
*Note: For internal use. It must be unique with no spaces.*
- In the **Account Environment** box, select the Account environment whether its Production or Sandbox.
- In the **Account Status** box, select the account status.
- In the **Account Store** box, choose the Default Store View Option.
- To retrieve the next 4 fields you need to log in to your OnBuy seller panel(<https://seller.onbuy.com/inventory/integrations/onbuy-api/>)



- Enter your seller credentials and login. You'll be redirected to the OnBuy seller homepage.



- Click on **Imports & Integration** under **Listings & Products**.

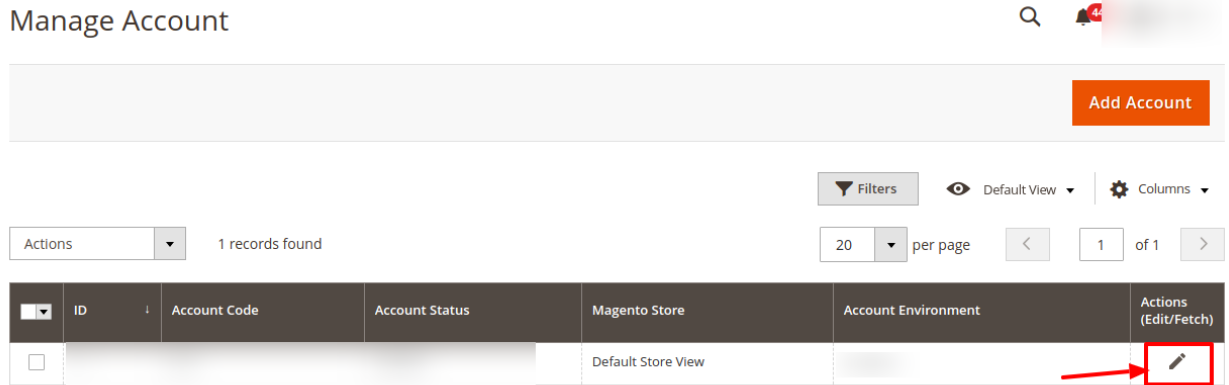


- Click on the box as shown in the above image.
- You'll be redirected to a new page as shown below:

**Connection Details**

URL	https://api.onbuy.com/v2/
Seller ID	0000
Seller Entity ID	0000
Site IDs	OnBuy UK: 2000
<b>Live keys</b>	
Consumer Key	[Redacted]
Secret Key	[Redacted]
<b>Test keys</b>	
Consumer Key	[Redacted]
Secret Key	[Redacted]

- Retrieve all the necessary details from here.
  - Now move back to you Magento Seller panel.
  - In the **Consumer Key** box, enter the Consumer key from the seller account.
  - In the **Consumer Secret** box, enter the Consumer Secret from the seller account.
  - In the **Seller Id** box, enter the seller id retrieved from the seller account.
  - In the **Seller Entity Id** box, enter the seller entity id from the seller account.
  - In the **Site Id** box, enter the Site Id retrieved from the seller account.
6. Click on **Save Button** to save the following information.
7. Once you save your account information. The **Edit** option appears as shown:



8. Clicking on edit option will redirect you to the accounts management page and you can then do the required edits in the account details.
9. Click on **Save** to save the changes.

## 5. Manage Profiles

### To Manage the Profile

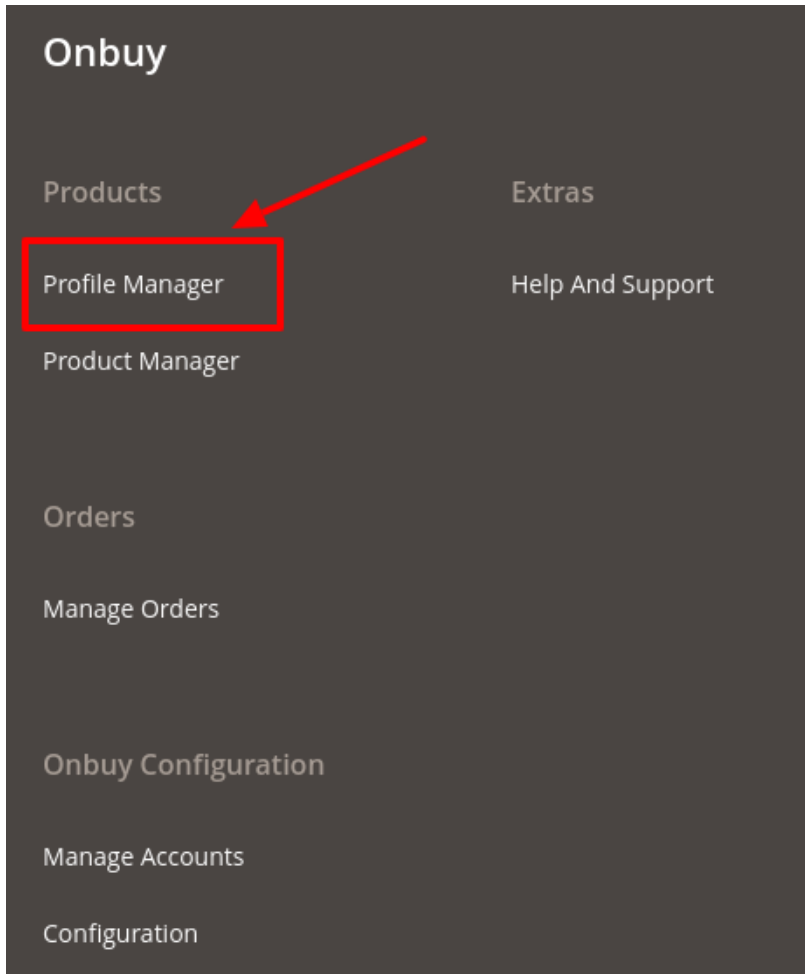
Following tasks can be performed to manage the profiles:

- Add a Profile
- Edit Profile
- Delete Profile
- Perform Bulk Actions in the selected profile

### 5.1. Add New Profile

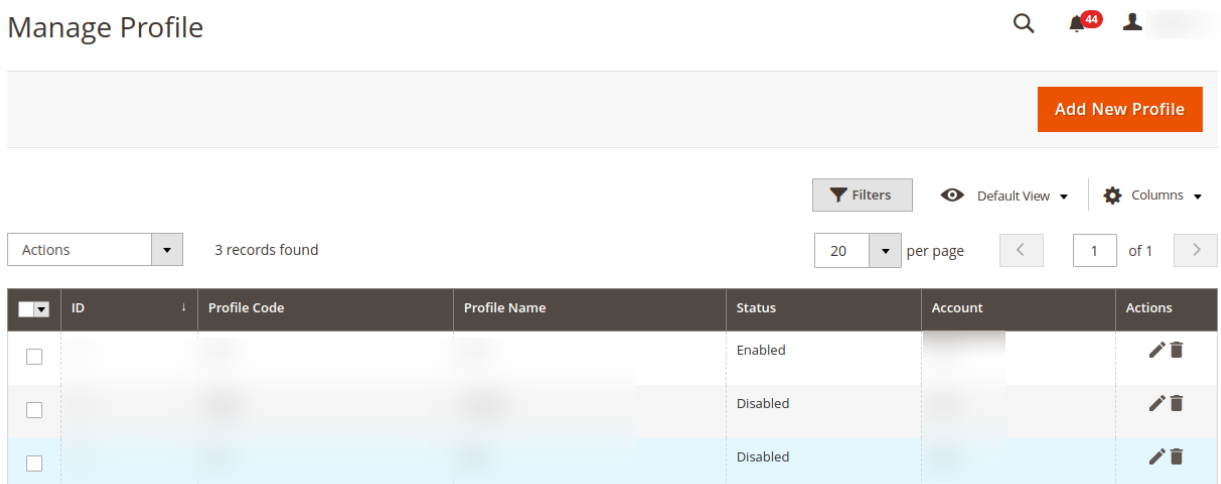
#### To Add a New Profile,

1. Go to the **Magento 2 Store Admin** panel.
2. On the left navigation bar, click the **OnBuy Integration** menu.  
A menu appears as shown in the following figure:



3. Click on **Profile Manager**.

The **Manage Profile** page appears as shown in the following figure:



4. Click the **Add New Profile**

The **Add New Profile** page appears as shown in the following figure:

## Select Account

1 records found

Id	Account Code	Actions
9		

**\*Note: If you have selected the Primary Account in Configuration settings then this tab displayed above won't be shown and you will be directly redirected to New Profile Page.\***

- Select the account and click on the **Edit** option under the **Actions** column. The New Profile page appears as:

## New Profile

← Back    Reset    Save and Continue Edit    Save

**PROFILE INFORMATION**

- Profile info
- Category & Attribute
- Profile Products

**Profile Information**

Profile Code \*   
For internal use. Must be unique with no spaces

Profile Name \*

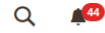
Profile Status

- In the left panel, under **Profile Info.**, do the following steps:
  - In the **Profile Code** box, enter the Profile Code.  
**Note: Please use only letters (a-z or A-Z), numbers (0-9) or underscore (\_) in this field, and the first character should be a letter.**
  - In the **Profile Name** box, enter the name of the profile,
  - In the **Profile Status** box, select the **Enable** option to enable the profile status. If the profile status is Disabled then the products won't be displayed and no action will be performed on them.

- Then Click on **Category & Attribute**.

The **Category&Attribute** page appears as shown in the following figure:

New Profile



← Back    Reset    Save and Continue Edit    **Save**

- PROFILE INFORMATION
- Profile info
- Category & Attribute
- Profile Products

Category Mapping

Select Category \*  ▼

Search Category

Onbuy-Magento Category Dependent Attributes Mapping

Onbuy Attribute	Magento Catalog Attribute	Default Value	Action
<input type="button" value="Add Attribute"/>			

Onbuy-Magento Required Attributes Mapping

Onbuy Attribute	Magento Catalog Attribute	Default Value	Action
<input type="text" value="Title"/> ▼	<input type="text" value="Product Name"/> ▼		
<input type="text" value="Price"/> ▼	<input type="text" value="Price"/> ▼		
<input type="text" value="SKU"/> ▼	<input type="text" value="SKU"/> ▼		
<input type="text" value="Description"/> ▼	<input type="text" value="Description"/> ▼		
<input type="text" value="Product Codes"/> ▼	<input type="text" value="--please select--"/> ▼		
<input type="text" value="Brand"/> ▼	<input type="text" value="--please select--"/> ▼		
<input type="text" value="Quantity"/> ▼	<input type="text" value="Quantity"/> ▼		
<input type="button" value="Add Attribute"/>			

- Under the **Category & Attribute** section, do the following steps:
  - First, you need to search the category in **Search Category**.
  - Then in the **Select Category** option, the categories related to the search category are displayed in the dropdown menu.
- Under **OnBuy-Magento Category Dependent Attributes Mapping**, map the selected category attributes to the Magento attributes.
- Under **OnBuy-Magento Required Attributes Mapping**, map your Magento catalog attribute to OnBuy Attribute.

8. Now move to the next option, click on **Profile Products**.

The **Profile Products** section appears as shown in the following figure:

## New Profile

The screenshot shows the 'New Profile' page. At the top right, there is a search icon and a notification bell with '44'. Below this is a navigation bar with buttons: '← Back', 'Reset', 'Save and Continue Edit', and a prominent orange 'Save' button. On the left, a sidebar contains 'PROFILE INFORMATION' with sub-sections: 'Profile info', 'Category & Attribute' (with an edit icon), and 'Profile Products' (highlighted with an orange bar). The main content area has a 'Search' button and a 'Reset Filter' link. Below these, it says '0 records found' and '20 per page' with pagination controls. A table with the following columns is shown: Product Id, SKU, Product Name, Type, Category, Product Status, Attribute Set Name, and Price. The table is currently empty.

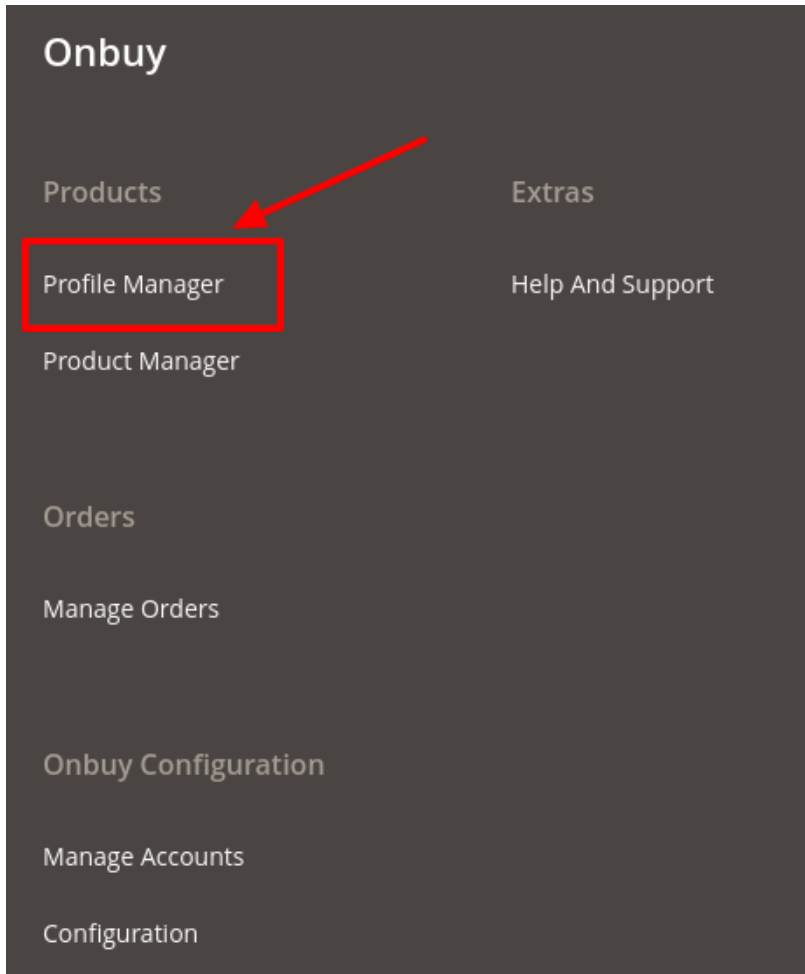
9. Select the products accordingly and assign them to the profile. Then click on the **Save** button to save the following information.
10. Clicking on **Reset Filter** all the products will be displayed.  
*\*Note: If in the same account has two profiles then the product will be assigned to only one profile.\**

## 5.2. Edit the existing Profile

### To Edit the Existing Profile,

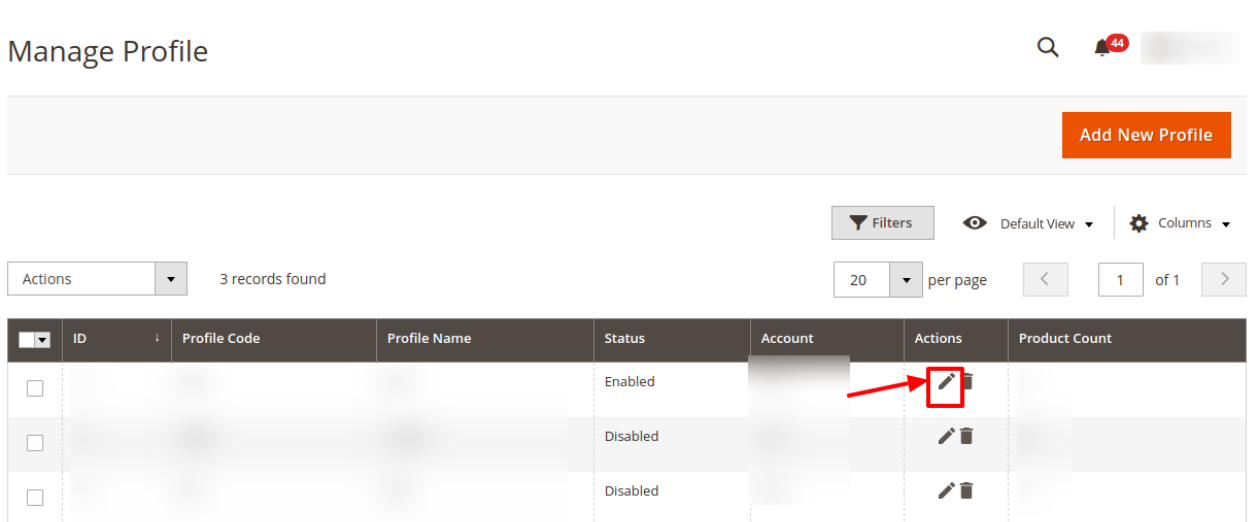
1. Go to the **Magento 2 Store Admin** panel.
2. On the left navigation bar, click the **OnBuy Integration** menu.  
 A menu appears as shown in the following figure:





3. Click on **Profile Manager**.

The **Manage Profile** page appears as shown in the following figure:



4. Scroll down to the required profile row.

5. In the **Action** column of the respective row, click the **Edit** button.

The profile editing page appears as shown in the following figure:

← Back   Delete   Reset   Save and Continue Edit   Save

**PROFILE INFORMATION**

- Profile info
- Category & Attribute
- Profile Products

**Profile Information**

Profile Code \*   
For internal use. Must be unique with no spaces

Profile Name \*

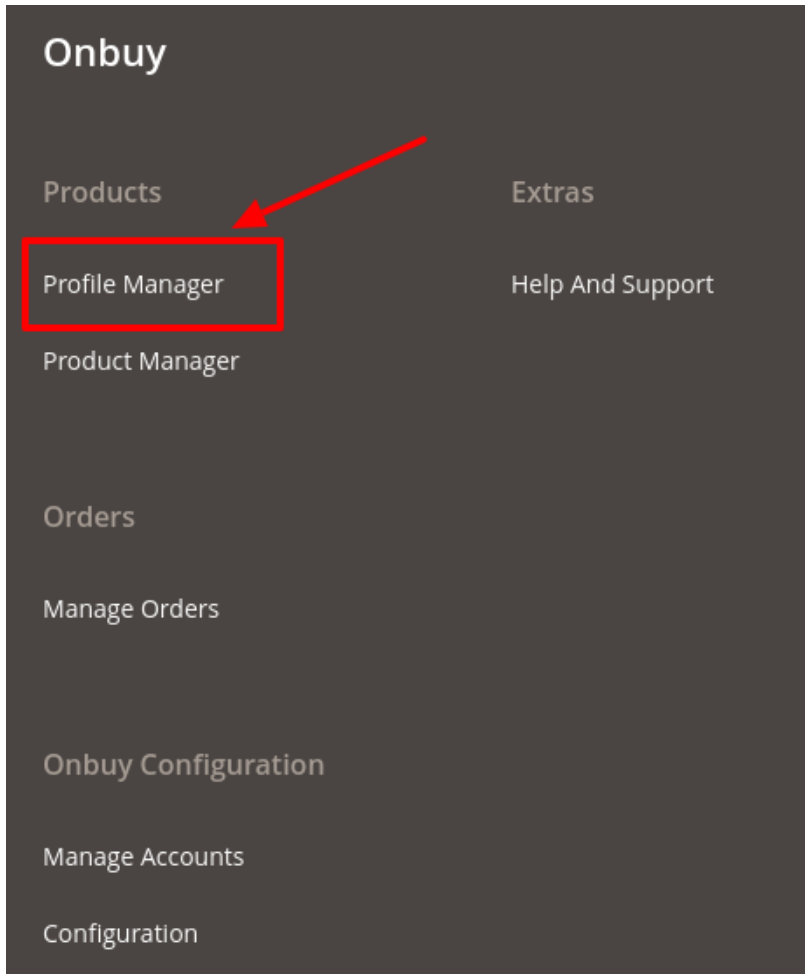
Profile Status   Enabled ▾

- In the left navigation panel, click the required menu, and then make the changes as per requirement in the respective section.
- Click the **Save** button.  
The edited profile is saved and the success message appears on the **Manage Profile** page.

## 5.3. Delete a Profile

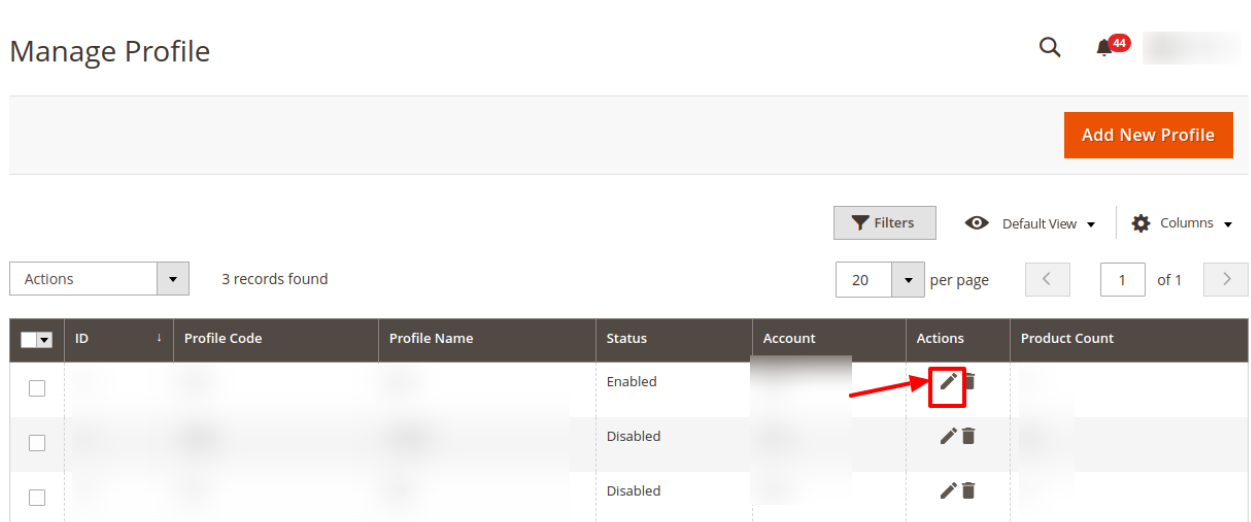
### To Delete a Profile,

- Go to the **Magento 2 Store Admin** panel.
- On the left navigation bar, click the **OnBuy Integration** menu.  
A menu appears as shown in the following figure:



3. Click on **Profile Manager**.

The **Manage Profile** page appears as shown in the following figure:



4. Scroll down to the required profile row.

5. In the **Action** column of the respective row, click the **Edit** button.






The profile editing page appears as shown in the following figure:

## Manage Profile

[Add New Profile](#)

Filters | Default View | Columns

Actions | 3 records found | 20 per page | 1 of 1

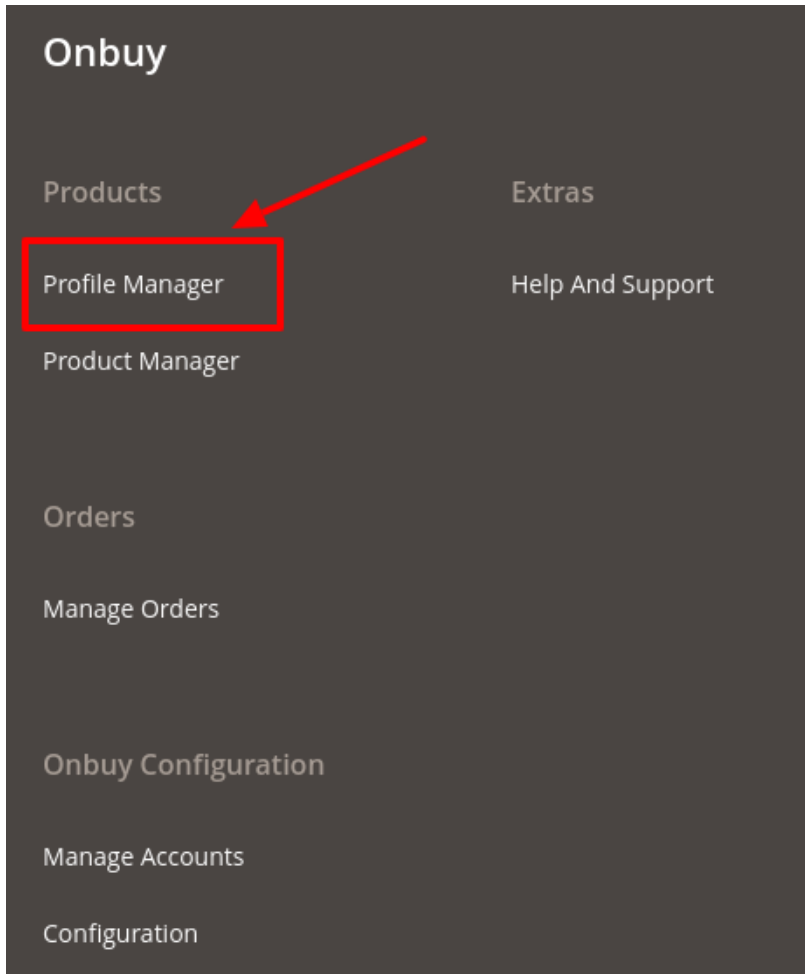
<input type="checkbox"/>	ID	Profile Code	Profile Name	Status	Account	Actions	Product Count
<input type="checkbox"/>				Enabled			
<input type="checkbox"/>				Disabled		 	
<input type="checkbox"/>				Disabled		 	

6. The selected profile will be deleted.

## 5.4. Submit Actions in Bulk

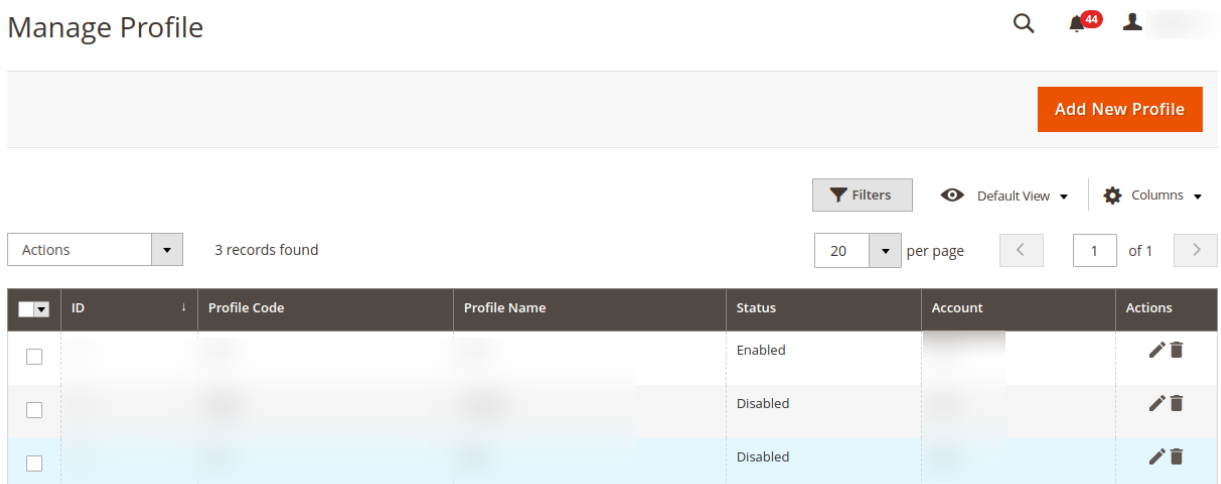
*To submit the selected action on the selected profiles in Bulk,*

1. Go to the **Magento 2 Store Admin** panel.
2. On the left navigation bar, click the **OnBuy Integration** menu.  
A menu appears as shown in the following figure:



3. Click on **Profile Manager**.

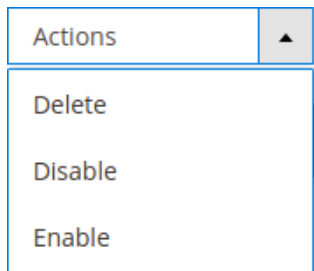
The **Manage Profile** page appears as shown in the following figure:



4. To delete the selected profiles, do the following steps:

- Select the profiles that are no more required.
- Click the **Arrow** button next to the **Actions** field.

The **Actions** list appear as shown in the following figure:

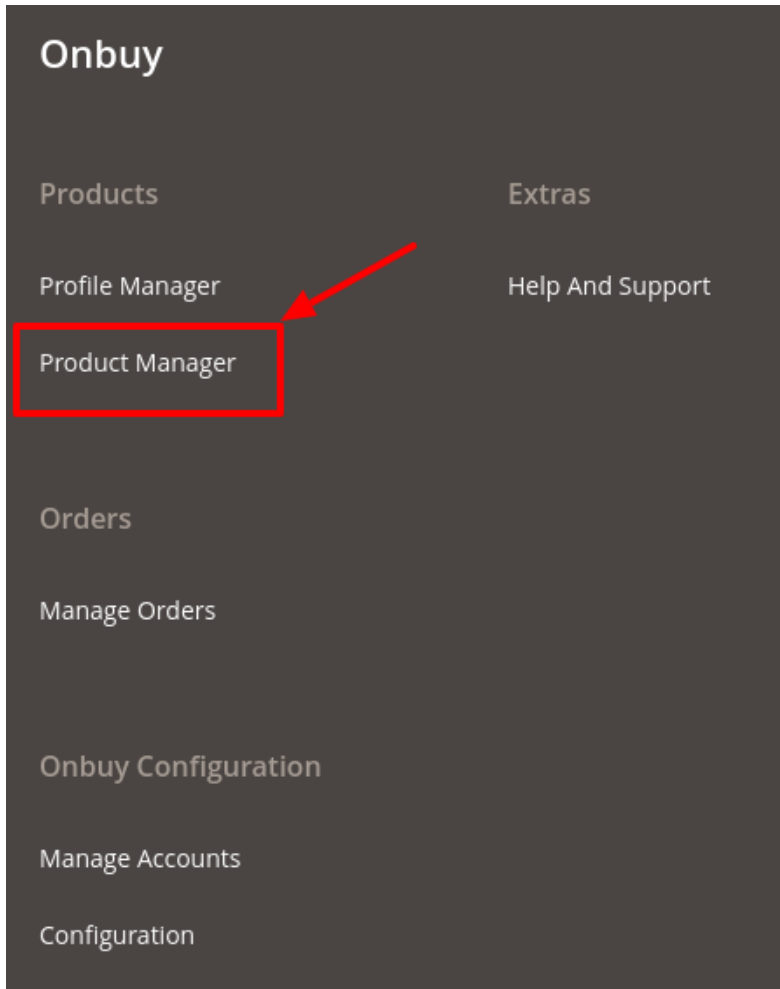


- Click the **Delete** option.  
A confirmation dialog box appears.
- Click the **OK** button.  
The selected profiles are deleted.
- To **disable** the selected profiles, do the following steps:
  - a. Select the required profiles.
  - b. Click the **Arrow** button next to the **Actions** field.
  - c. Click the **Disable** option.  
The selected profiles are disabled.
- To **enable** the selected profiles, do the following steps:
  - a. Select the required profiles.
  - b. Click the **Arrow** button next to the **Actions** field.
  - c. Click the **Enable** option.  
The selected profiles are enabled.

## 6. Product Management

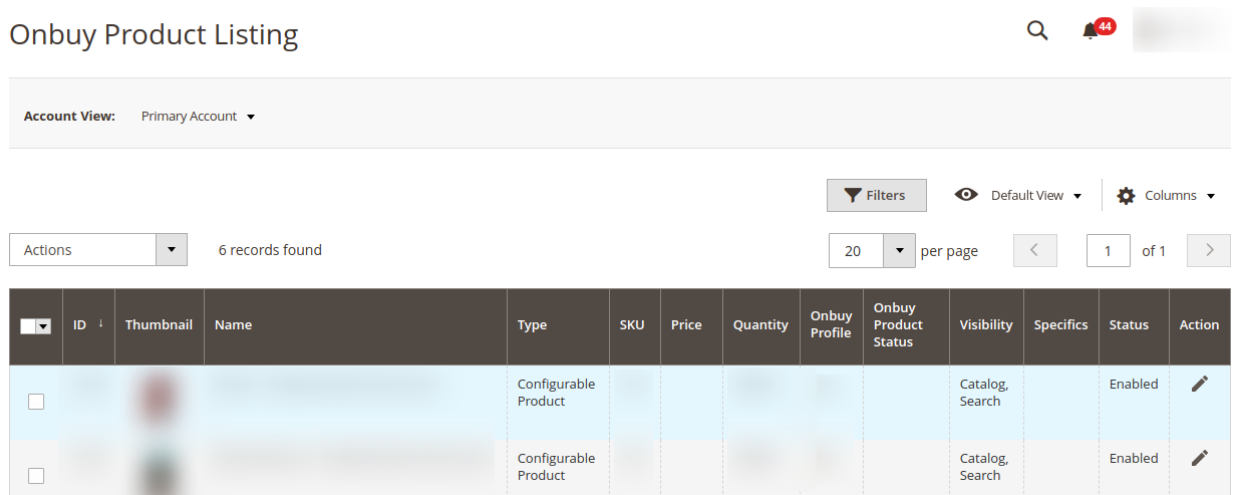
### To Edit the OnBuy Product details,

1. Go to the **Magento 2 Store Admin** panel.
2. On the left navigation bar, click the **OnBuy Integration** menu.  
A menu appears as shown in the following figure:



3. Click **Product Manager**.

The **OnBuy Product Listing** page appears as shown in the following figure:



4. On the top left side select the account in the **Account View** option. It is an Account Switcher. If you have selected the **Primary account** at the time of configuration then that will be selected as default and if you

- have not selected then the first account will be treated as a Primary account.
- 5. Scroll down to the required product row.
- 6. In the **Action** column of the respective row, click the **Edit** icon.

Onbuy Product Listing

Account View: Primary Account

Filters Default View Columns

Actions 6 records found 20 per page 1 of 1

ID	Thumbnail	Name	Type	SKU	Price	Quantity	Onbuy Profile	Onbuy Product Status	Visibility	Specifics	Status	Action
<input type="checkbox"/>			Configurable Product						Catalog, Search		Enabled	
<input type="checkbox"/>			Configurable Product						Catalog, Search		Enabled	

- 7. The product editing page appears.



**Enable Product** [website]  Yes

**Attribute Set**

**Product Name** \* [store view]

**SKU** \* [global]

**Price** \* [global]

**Tax Class** [website]

**Quantity** [global]

[Advanced Inventory](#)

**Stock Status** [global]

**Weight** [global]  lbs

**Categories** [global]

**Visibility** [store view]

**Set Product as New From** [website]   To

**Country of Manufacture** [website]

**Color** [global]

**Phone Model** [global]

**sizes** [global]

**Colors** [global]

**Color** [global]

**Size** [global]

**Size (Men's)** [global]

**Size Type** [global]

**Printing** [global]

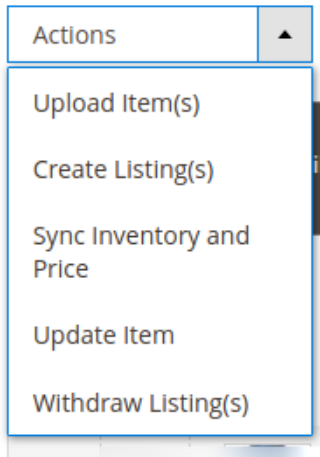
**Shirt color** [global]

**MPN** [global]

- Enter the required information or edit the values in the required fields, and then click the **Save** button. The changes are saved and the success message appears on the **OnBuy Product Listing** page.

### To Perform Bulk Actions on the Products,

- On the **OnBuy Product Listing** Page, in the left side click on Actions, a dropdown menu appears as:



- Select the products on which you want to perform the bulk action.
- Upload Items:**
  - To upload items in bulk click on **Upload Item(s)** option from the list.
  - The confirmation dialog box will appear and then click **OK** to perform the action.
  - Success Message appears on the page. The products will be uploaded.
- Create Listings:**
  - To import any product listing from OnBuy to your store, click on the **Create Listing(s)**.
  - The confirmation dialog box will appear and then click **OK** to perform the action.
  - The success message appears on the page. All the selected products that you wish to import from OnBuy to your store are successfully imported and the listings are created.
- Synchronise inventory and Price:**
  - To synchronize the inventory and price of the products in bulk click on **Sync Inventory and Price**.
  - The confirmation dialog box will appear and then click **OK** to perform the action.
  - Success Message appears on the page. The product's price and inventory will be synced.
- Update Item:**
  - Click on **Update Item** to update the items in bulk.
  - The confirmation dialog box will appear and then click **OK** to perform the action.
  - Success Message appears on the page. The products will be updated.
- Withdraw Listings:**
  - Click on **Withdraw Listing(s)** to withdraw the product listings.
  - The confirmation dialog box will appear and then click **OK** to perform the action.
  - Success Message appears on the page. The listings will be withdrawn.

### To View the Errors in the Products,

To view, the error in any product follow the steps below:

- Goto the Product Listing Page.
- Under the column **Specifics** you will see a view button.

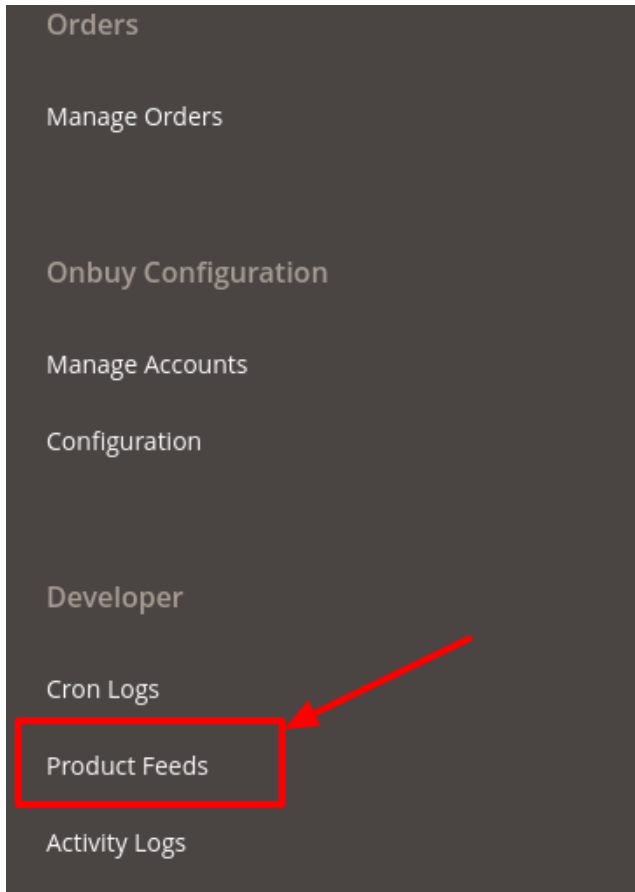
	ID	Thumbnail	Name	Type	SKU	Price	Quantity	Onbuy Profile	Onbuy Product Status	Visibility	Specifics	Status	Action
<input type="checkbox"/>				Configurable Product								Enabled	
<input type="checkbox"/>				Configurable Product								Enabled	
<input type="checkbox"/>				Configurable Product								Enabled	
<input type="checkbox"/>				Simple Product								Enabled	
<input type="checkbox"/>				Simple Product								Enabled	
<input type="checkbox"/>				Simple Product								Enabled	

- Click on the **View** button, the error will be displayed.

## 7. Product Feeds

### To View Products Feed,

1. Go to the **Magento 2 Store Admin** panel.
2. On the left navigation bar, click the **OnBuy Integration** menu.  
A menu appears as shown in the following figure:



3. Click **Product Feeds**.  
The **Product Feeds** page appears as shown:

Manage Feeds 🔍 44

Truncate

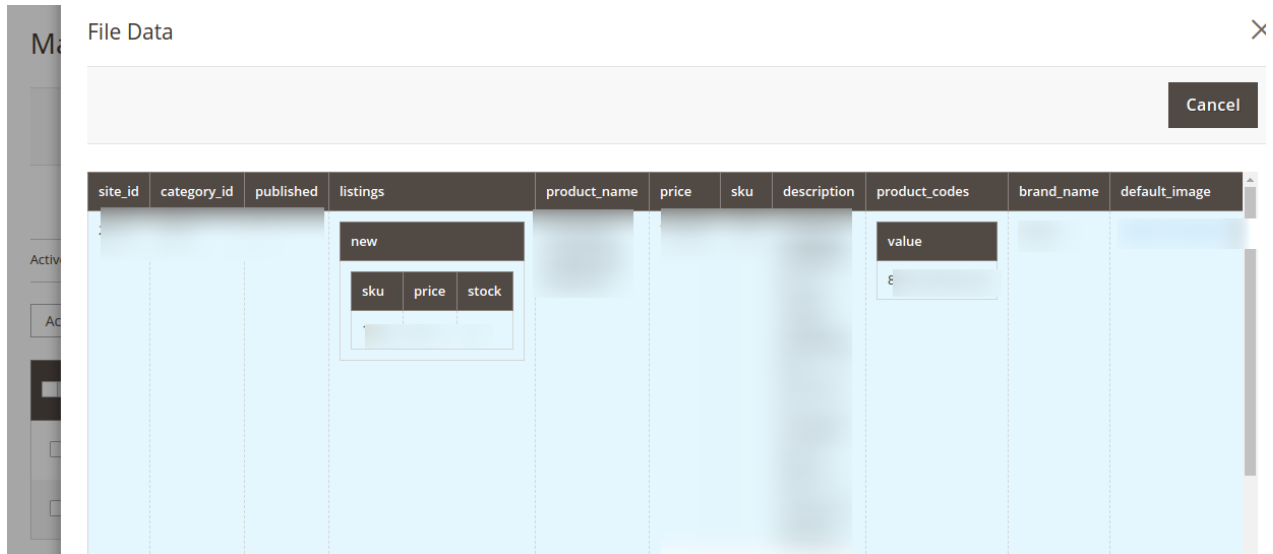
Filters | Default View | Columns

Active filters: Product Skus: 1242 Clear all

Actions 20 per page | 1 of 1

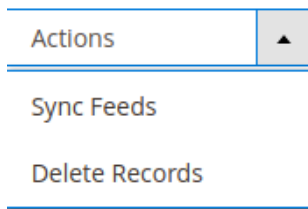
<input type="checkbox"/>	Id	Created At	Queue Id	Account	Status	File Type	Response	Error	Product Skus	File Data
<input type="checkbox"/>					pending	Product Create			<input type="button" value="View"/>	<input type="button" value="View"/>
<input type="checkbox"/>				4	pending	Product Create			<input type="button" value="View"/>	<input type="button" value="View"/>

- 4. To View, the **Product SKUs** click on the **View** button and a tab with product SKU will be displayed.
- 5. To view, the File Data click on the **view** option in the **File Data** column and the details appear of the product:



**To Perform Action in Bulk,**

- Select the feeds on which you want the action to be performed.
- Go to Actions, a dropdown menu appears as:



- To synchronize feeds, click on **Sync Feeds**, the selected feeds will be synchronized.
- To delete feeds in bulk, select the feeds and then click on **Delete Records**. The selected records will be deleted.

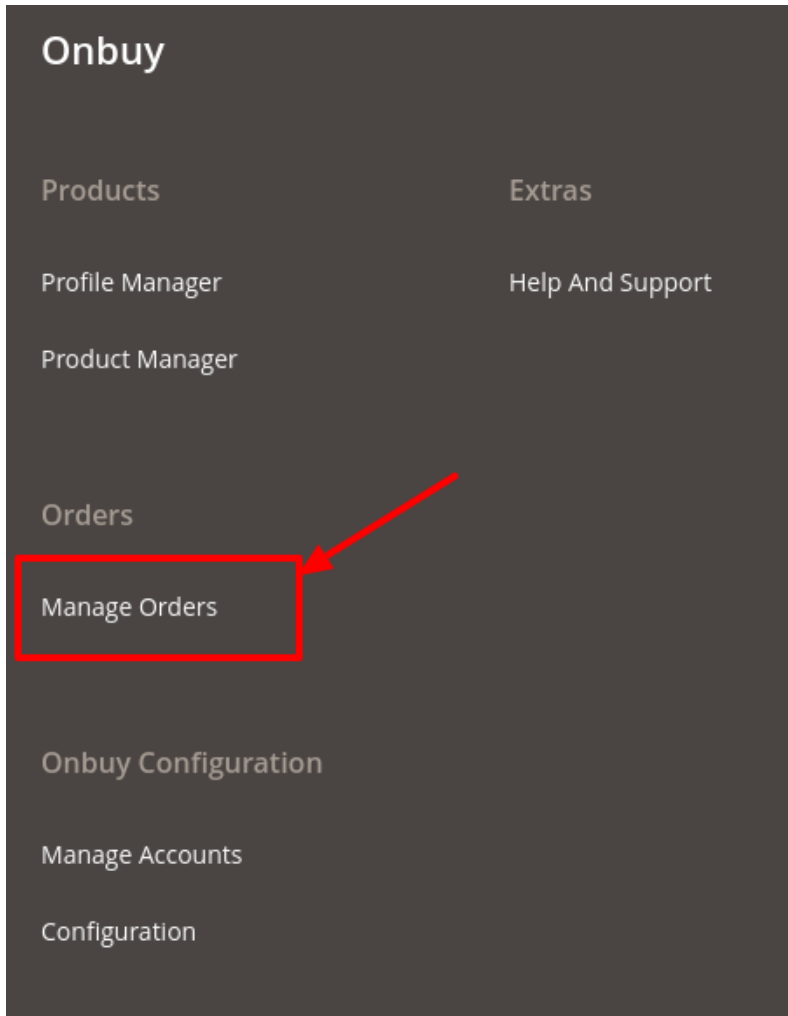
## 8. Manage Orders

Sellers can perform the following operations under this:

- **Fetch New Order**
- **View Order**
- **Edit an Order**
- **Delete Order**

**To Fetch New Order,**

1. Go to the **Magento 2 Store Admin** panel.
2. On the left navigation bar, click the **OnBuy Integration** menu.  
A menu appears as shown in the following figure:



- 3. Click **Manage Orders**.  
The **OnBuy Order List** Page appears as:

Onbuy Order List

Fetch Onbuy Orders

Filters Default View Columns

Actions 1 records found 20 per page 1 of 1

<input type="checkbox"/>	Magento Increment Id	Account Id	Id	Order Place Date	Onbuy Order Status	Failed Order Reason	Onbuy Order Id	Actions
<input type="checkbox"/>				2020-02-01	acknowledged			

- 4. Click the **Fetch OnBuy Orders** button.

Onbuy Order List

Fetch Onbuy Orders

Filters | Default View | Columns

Actions | 1 records found | 20 per page | 1 of 1

<input type="checkbox"/>	Magento Increment Id	Account Id	Id	Order Place Date	Onbuy Order Status	Failed Order Reason	Onbuy Order Id	Actions
<input type="checkbox"/>				2020-02-01	acknowledged			

5. The new orders will be successfully imported and will be displayed in the Orders grid.

**To View Order,**

1. Scroll to the desired order.
2. In the Actions, column click on the **View** option.

Onbuy Order List

Fetch Onbuy Orders

Filters | Default View | Columns

Actions | 1 records found | 20 per page | 1 of 1

<input type="checkbox"/>	Magento Increment Id	Account Id	Id	Order Place Date	Onbuy Order Status	Failed Order Reason	Onbuy Order Id	Actions
<input type="checkbox"/>				2020-02-01	acknowledged			

3. On clicking view you will be redirected to a window displaying the order data as shown:

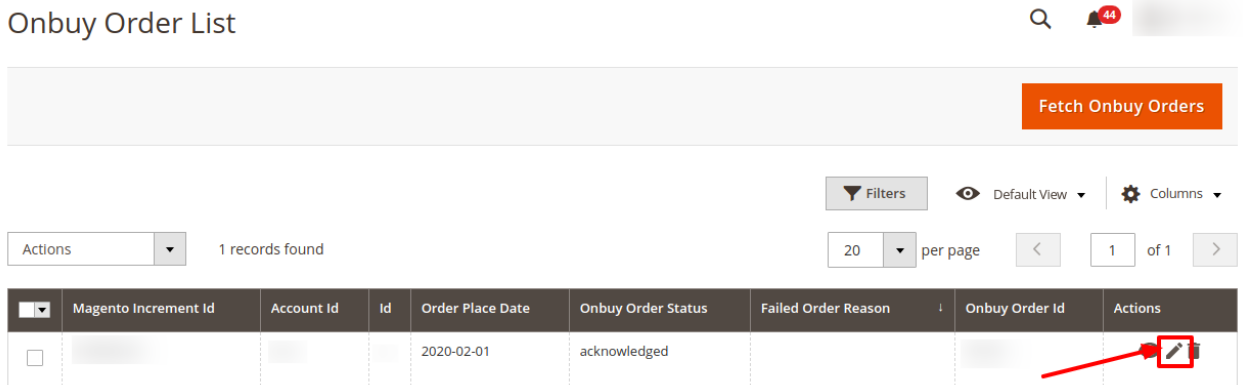
Onbuy Order  ✕

Cancel

order_id	onbuy_internal_reference	date	updated_at	cancelled_at	shipped_at	status	site_id	site_name	price_subtotal	price_delivery	price_tota
		2018-06-05 15:42:20	2018-06-05 15:42:20	NULL	NULL	Partially Dispatched		C	€		

**To Edit Order,**

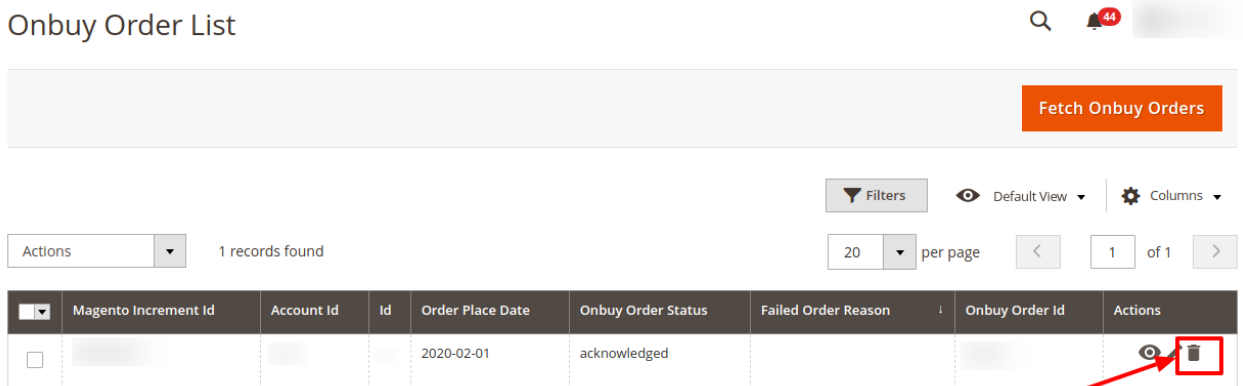
1. Scroll to the desired order.
2. In the Actions, column click on the **Edit** option.



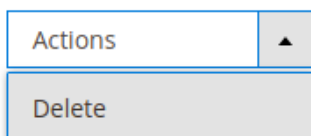
3. On clicking edit you can edit the fields related to the order you wish to edit.

**To Delete Order,**

1. Scroll to the desired order.
2. In the Actions, column click on the **Delete** option.



3. The selected order will get deleted.
4. To delete orders in bulk,
5. Select the checkboxes associated with the orders those are no more required.
6. Click the **Arrow** button next to the **Actions** list.  
A menu appears as shown in the following figure:



7. Click **Delete Order(s)**.  
A confirmation dialog box appears.
8. Click the **OK** button.  
The selected orders are deleted from the OnBuy Marketplace.



## 9. Developer Options

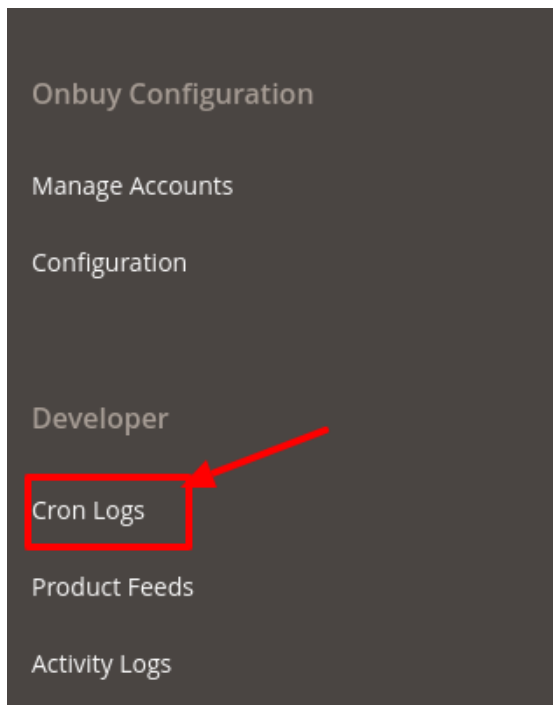
*The developer section of OnBuy contains the following settings:*

- Cron Log
- Activity Log

### 9.1. Cron Logs

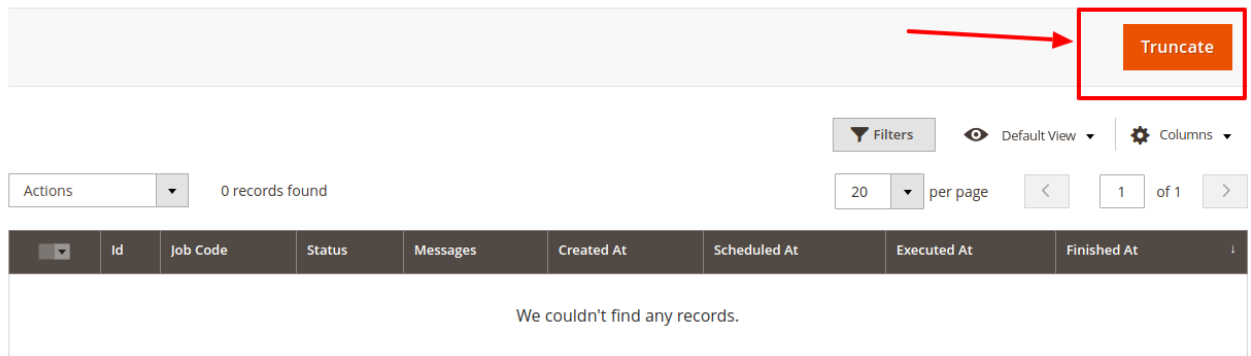
*To View Cron Details,*

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **OnBuy Integration** menu.  
A menu appears as shown in the following figure:



3. Click **Cron Logs**.  
The **OnBuy Cron** page appears as shown in the following figure:

## Onbuy Cron Logs



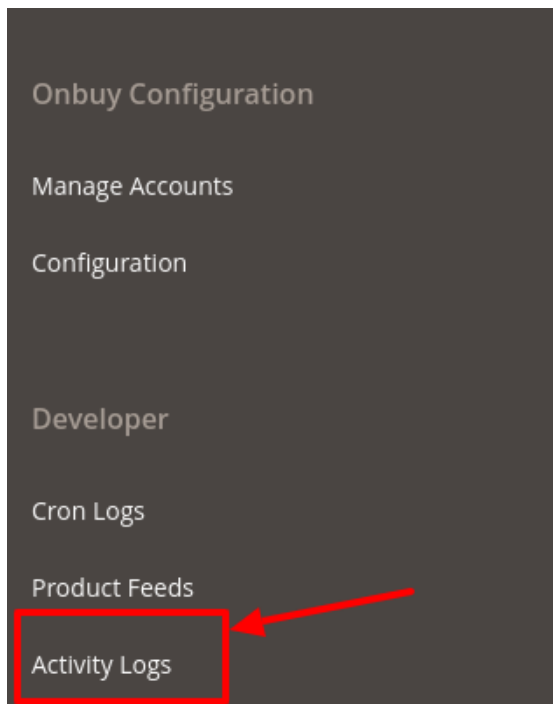
4. To delete all the cron logs, click the **Truncate** button.

The cron logs will be truncated.

## 9.2. Activity Logs

### To View Activity Details,

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **OnBuy Integration** menu.  
A menu appears as shown in the following figure:



3. Click **Activity Logs**.

The **OnBuy Activity** page appears as shown in the following figure:

Activity Log

Truncate

Filters Default View Columns

Actions 52 records found 20 per page 1 of 3

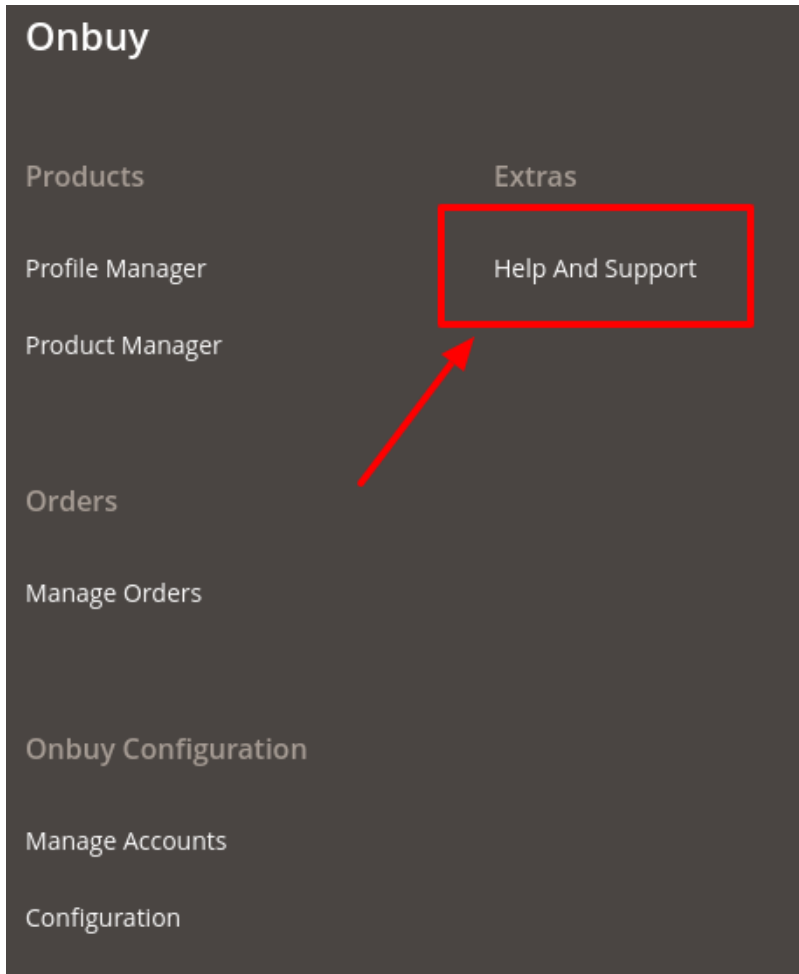
Id	Message	Channel	Level	Date	Context
			ERROR	2020-02-06 07:52:55	
			ERROR	2020-02-06 07:37:44	

4. To delete all the Activity logs, click the **Truncate** button.
5. Activity logs will be deleted.

## 10. Help & Support

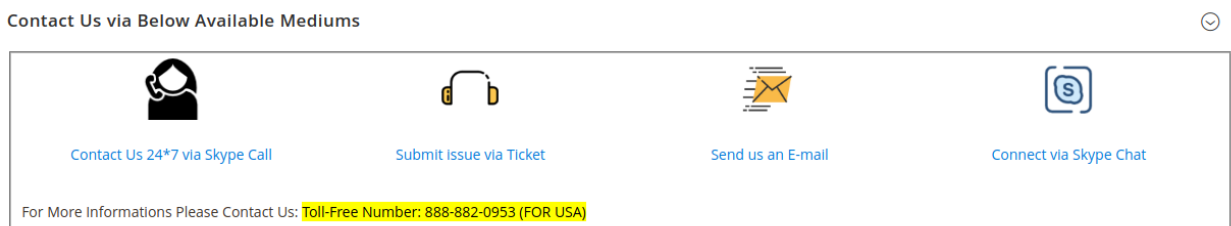
### *To View Help & Support,*

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **OnBuy Integration** menu.  
A menu appears as shown in the following figure:



3. Click **Help and Support**.

The **OnBuy Help and Support** page appears as shown in the following:



4. On this page, the admin has the option to contact us via call, via ticket, sending an email, or by getting connected with us on Skype.