

# **Reverb Prestashop Integration User Guide**

by CedCommerce Products Documentation

|  |           |
|--|-----------|
| <b>1. Overview .....</b>                                 | <b>3</b>  |
| <b>2. Reverb Prestashop Installation Extension .....</b> | <b>3</b>  |
| <b>3. Reverb Configuration Settings .....</b>            | <b>4</b>  |
| <b>4. Reverb Category Mapping .....</b>                  | <b>10</b> |
| <b>5. Reverb Attribute Mapping .....</b>                 | <b>11</b> |
| <b>6. Reverb General Settings .....</b>                  | <b>12</b> |
| <b>7. Reverb Products Settings .....</b>                 | <b>14</b> |
| <b>8. Reverb Order Settings .....</b>                    | <b>14</b> |
| <b>9. Reverb Cron Settings .....</b>                     | <b>16</b> |
| <b>10. Reverb Support .....</b>                          | <b>17</b> |
| <b>11. Reverb Logs .....</b>                             | <b>18</b> |

## 1. Overview

**Reverb.com** is an online marketplace for new, used, and vintage music gear. The website was founded in 2013 by David Kalt shortly after he purchased the music instrument store Chicago Music Exchange and then evolved into a business for buying and selling guitars online. It has grown into a multimillion-dollar business with more than 10 million monthly visitors and \$47 million in funding. Reverb allows anyone to create free listings for musical instruments and other related equipment and has roughly half a million listings of music-related gear.

The **Reverb Prestashop Integration** by CedCommerce is a handy tool that helps Prestashop store owners to boost their business and generate the revenue as it interacts with Reverb's API to connect the Prestashop store to Reverb. It provides an opportunity to cover a wide range of customers.

This extension interacts with the Reverb Marketplace to integrate the synchronized product listing between Prestashop Store and the Reverb.com retailers.

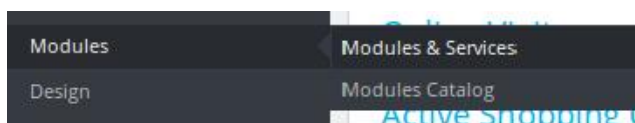
### Key Features:

- **Product Category Mapping:** Follows many-to-one category mapping philosophy. Enables the admin to map many categories of the Prestashop store to the single category of Reverb.
- **Simple and Configurable Product Upload:** Admin can upload the Simple and Configurable types of Prestashop products on Reverb.com. The configurable product in Prestashop is treated as a variation product on Reverb.com.
- **Creation of Orders:** Newly placed orders on Reverb.com are automatically created in the Prestashop store as well with all the required details as on Reverb.com.
- **Synchronized Inventory:** Auto synchronization of the inventory at regular intervals and product listings along with all the details is established between Prestashop and Reverb.com.

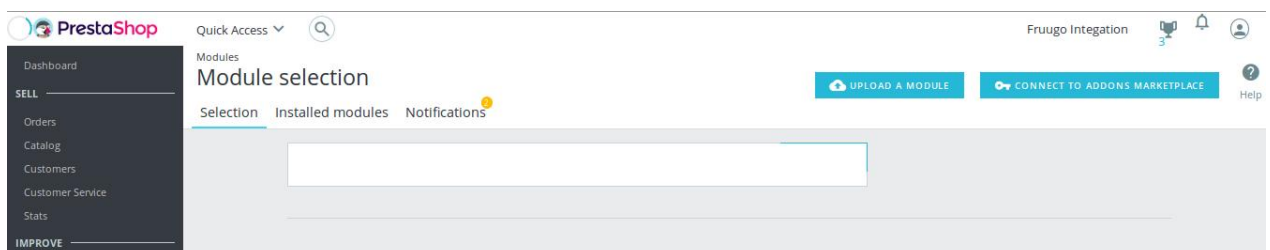
## 2. Reverb Prestashop Installation Extension

### To install the module

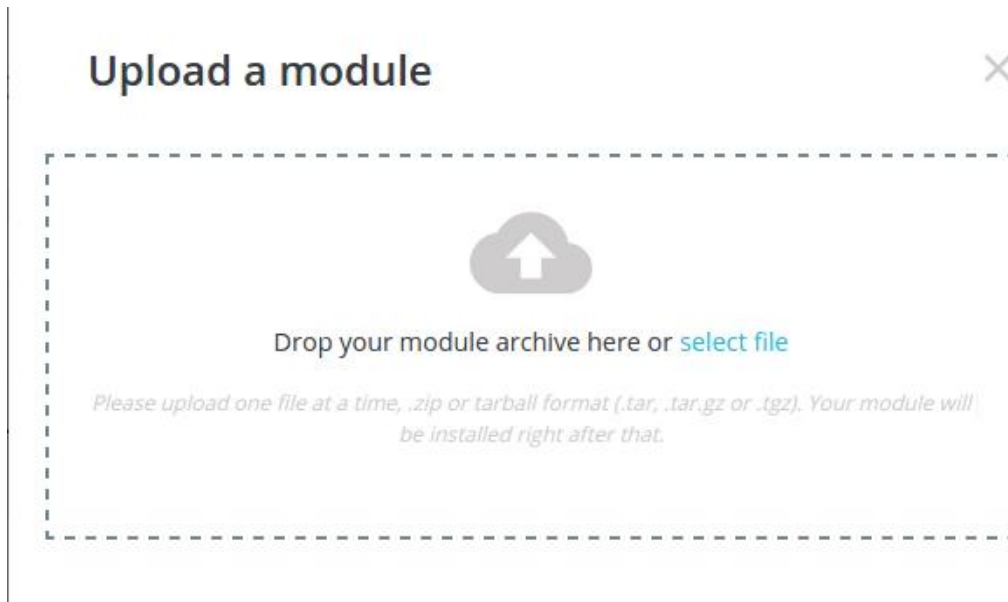
- Go to the **Prestashop admin** panel.
- In the left navigation panel, place cursor on the **Modules** menu. The menu appears as shown in the following figure:



- Click **Modules & Services**. The page appears as shown in the following figure:



- In the right panel, click the **UPLOAD A MODULE** button.  
A dialog box appears as shown in the following figure:

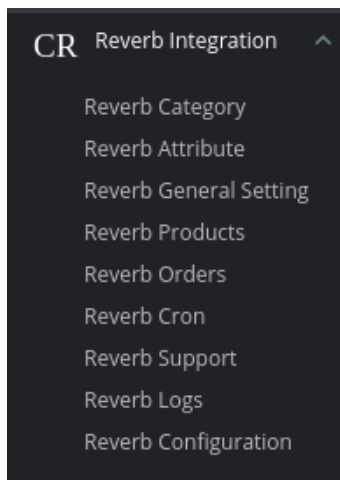


- **Drag and Drop** the module or click the **select file** link to upload the Reverb PrestaShop Integration module.  
The modules are installed and the **Configure** button appears to set the configuration settings. The admin has two options to configure the settings. Either click the **Configure** button that appears while module installation or go to the **Installed Modules** tab and then configure the Integration settings.

### 3. Reverb Configuration Settings

#### *To set up the configuration settings in the PrestaShop Admin panel*

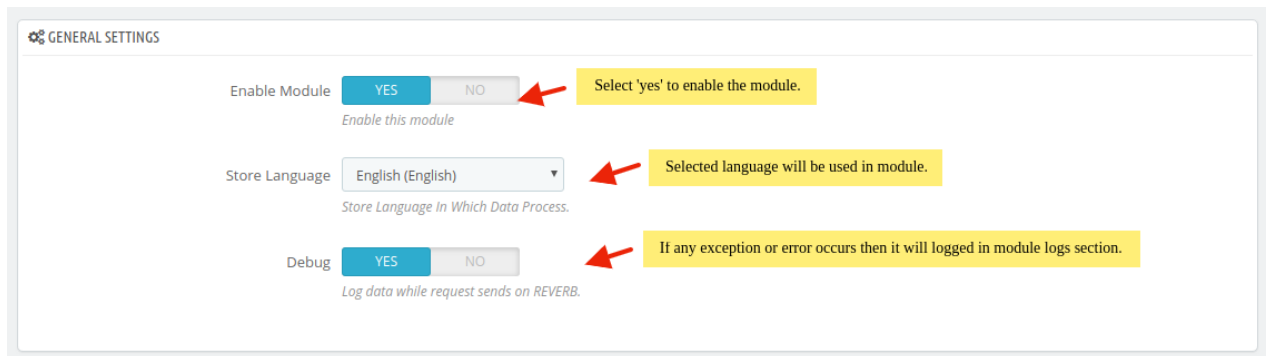
1. Go to the **Prestashop Admin** panel.  
On the left navigation bar of your dashboard, place cursor on Reverb Integration,



2. Click on **Reverb Configuration** button.

3. Move to **General Settings**,

The tab appears as shown in the following figure:

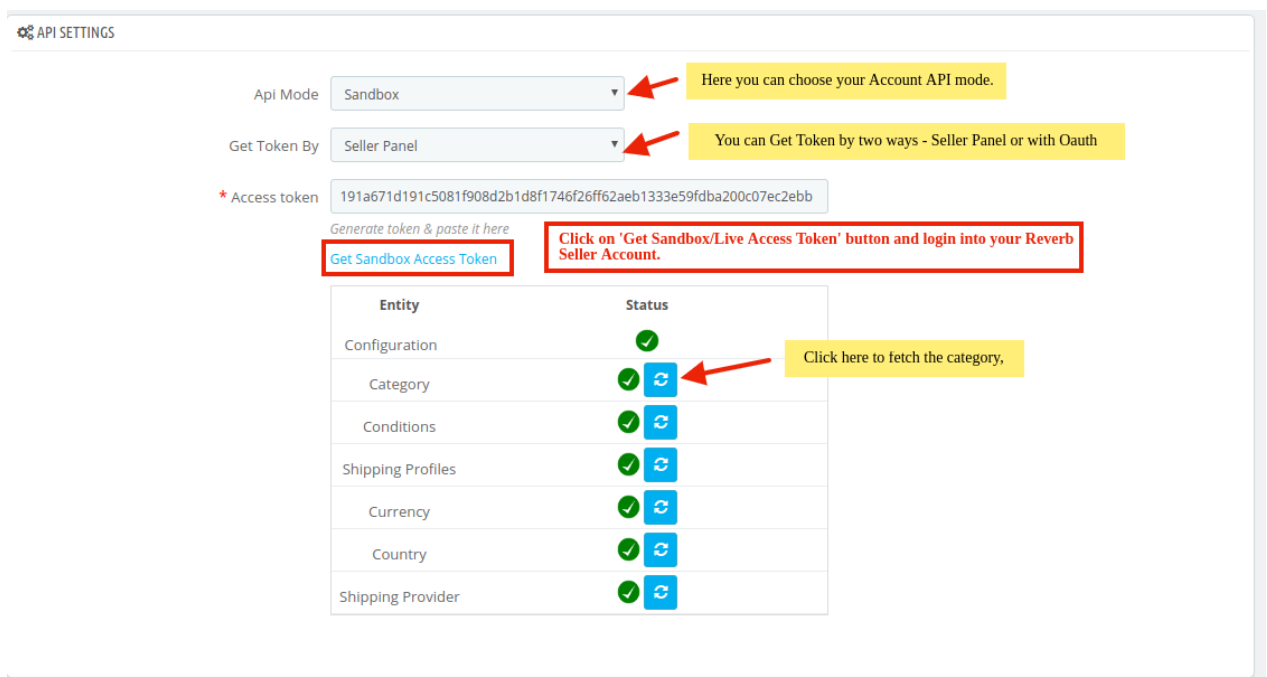


a. In the General Settings, do the following steps:

- i. Click the **YES** button in **Enable** to enable the module.
- ii. In **Store Language**, the selected language will be used in a module.
- iii. In **Debug**, select **YES** if you want the data log to be created.

4. Move to **API Settings**,

The tab appears as shown in the following figure:



a. In the **API settings**, do the following steps:

- i. In **API mode**, choose your Account API mode between Sandbox or Live.
- ii. In **Get Token by** tab, here you can fetch token by two ways –  
 Seller Panel  
 OAuth
- iii. Through **'Seller Panel'**, you can directly link on the **'Get Sandbox/Live Access Token'** button, it will be redirected to your Reverb Seller Panel.
- iv. Once you are Logged in into your account, you can get your Access Token. So from there

- you can copy your token and paste it into 'Access Token' button.
- b. Secondly, if you choose by 'OAuth'.
- The tab expands as shown in the figure:

Get Token By

Oauth Url

\* Client ID

*The client ID is a unique id assigned to your application when you register it with Reverb.*

Client Secret

*The client secret is a key assigned to your application when you register it with Reverb.*

Redirect URI

*The URL where Reverb will redirect once the user authorizes your app.*

State

*This parameter will be delivered back to you during the redirect. You should use this to set a randomly generated unguessable string so that you can validate the request*

Scope

*A list of oauth scopes that your application requires on the user's behalf.*

**GET TOKEN**

Code

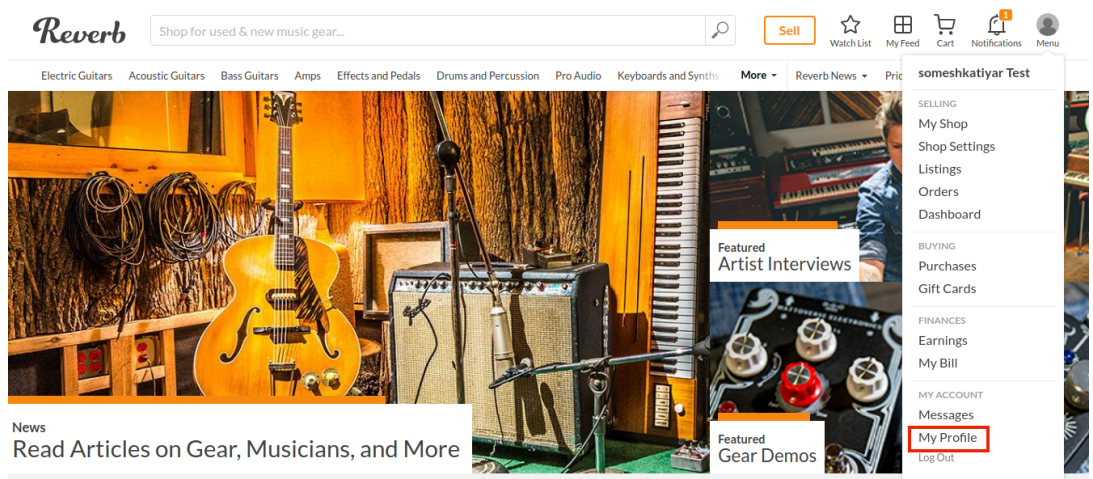
*First save your details and then click on 'Get Token' button to get the code.*

**These details you can get these from Reverb Seller/Merchant Panel. For more, you can refer to our Reverb Prestashop Integration - User Guide**

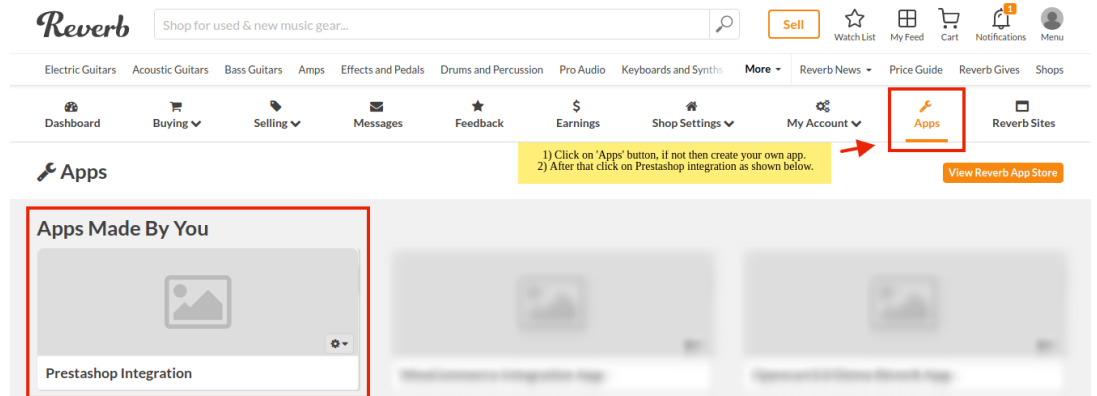
**This parameter will be delivered back to you during the redirect. You should use this to set a randomly generated unguessable string so that you can validate the request for additional security.**

**A list of oauth scopes that your application requires on the user's behalf. For example, an app that wants to read the user's listings and update them should use the scope: read\_listings+write\_listings. By default you will only get read access to the user's information.**

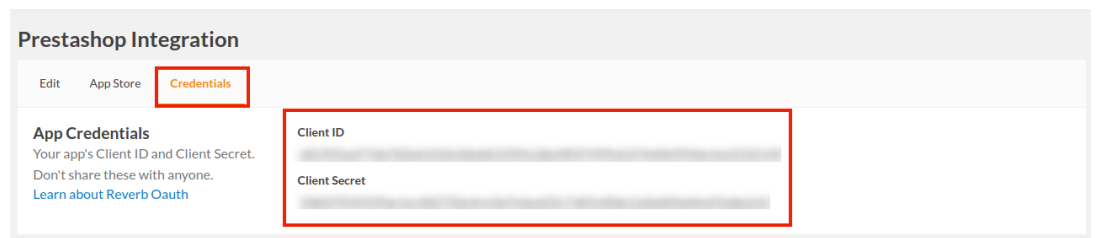
- c. For **Client Id** and **Client Secret** information you need to follow below steps:
- i. Go to your **Merchant panel**.
  - ii. Login to your **Reverb Seller Account**.
- The page appears as shown below:



- iii. After that Go to **Menu** and click on **My Profile** button.  
The page appears as shown in the figure:



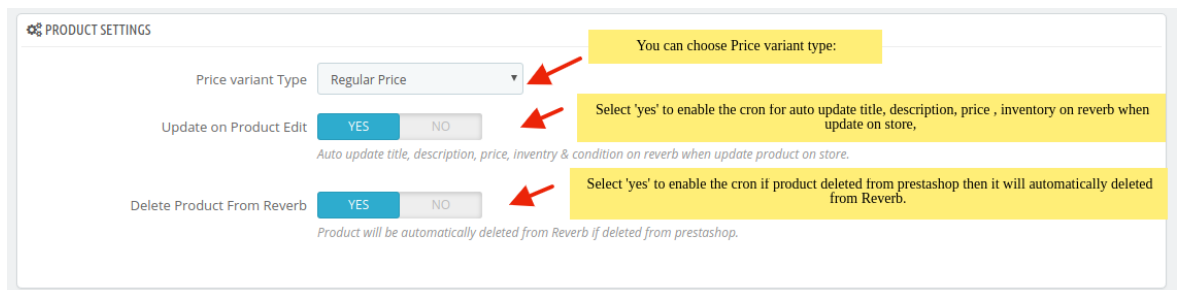
- iv. Click on the **Apps** button, if you don't have then you can create your own app.
- v. After that Go on **Prestashop Integration** and click on **Credentials**.  
The page appears as shown in the following figure:



- vi. From here you can copy the **Client ID** and **Client Secret** and paste it in your Reverb configuration section.
- vii. After filling, your first click on **Save** Button.
- viii. Once get saved, then click on **Get Access Token** button.
- ix. Your **Access Token** gets filled automatically.

**5. Product Settings**

- a. Go to **Product Settings**,  
The tab appears as shown in the following figure:



- b. In the Products Settings, do the following steps:
  - i. In **Price Variant Type**, select the price option that you want for your products on Reverb marketplace.  
**Regular Price:** If you don't want any change in the price of your PrestaShop store

products on Reverb marketplace.

**Increase Fixed Amount:** You may select this option if you want your product price to be increased on Reverb as compared to your PrestaShop store.

By choosing this option, you may enter in the **Price Variant Value** box the amount by which you want your product price to be Increased on Reverb as compared to your PrestaShop store. Suppose if you enter 50 in this field and your product is for 100 on your PrestaShop store, then the amount that your product will be available for on Reverb would be 150 (as the amount entered is 50 for **Increase** by fixed price, so the price entered would be added to the price for which product is available on PrestaShop).

**Decrease Fixed Amount-** You may use this option if you want the price of your PrestaShop product to be decreased on Reverb.

By choosing this option, you may enter in the **Price Variant Value** box the amount by which you want your product price to be decreased on Reverb as compared to your PrestaShop store. Suppose if you enter 50 in this field and your product is for 100 on your PrestaShop store, then the amount that your product will be available for on Reverb would be 50 (as the amount entered is 50 for **Decrease** by fixed price, so the price entered would be subtracted from the price for which product is available on PrestaShop).

**Increase Fix Percentage-** You may use this option if you want the price of your PrestaShop product to be increased on Fruugo by a certain percent.

By choosing this option, you may enter in the **Price Variant Value** box the percentage amount by which you want your product price to be increased on Reverb as compared to your PrestaShop store. Suppose if you enter 20 in this field and your product is for 100 on your PrestaShop store, then the amount that your product will be available for on Reverb would be 120 (as 20% of 100 is 20 which gets added to 100).

**Decrease By Fix Percent-** You may use this option if you want the price of your PrestaShop product to be decreased on Reverb by a certain percent.

By choosing this option, you may enter in the **Price Variant Amount** box the percentage amount by which you want your product price to be decreased on Reverb as compared to your PrestaShop store. Suppose if you enter 20 in this field and your product is for 100 on your PrestaShop store, then the amount that your product will be available for on Reverb would be 80 (as 20% of 100 is 20 which gets subtracted from 100).

- ii. In the **Update on Product Edit**, select **Yes** to enable the auto-update title, inventory/Price on Reverb when you edit a product on store.
- iii. In the **Delete Product Data on Product delete**, select **Yes** to enable the cron if you delete product on store then it gets deleted on Reverb.

## 6. Order Settings

The page appears as shown in the figure:



**ORDER SETTINGS**

**CUSTOMER ORDER EMAIL**  Enter email it will be used in reverb order data if email is not present.  
*Email to create order on store which are imported from Reverb.*

**CUSTOMER ID**  Enter Customer ID to create order on store which are imported from Reverb.  
*Customer ID to create order on store which are imported from Reverb.*

**Customer Group**  Select customer group in which you want Reverb customer to be assigned while order import.  
*Select customer group in which you want Reverb customer to be assigned in while order import.*

**Order Carrier**  Choose your order carrier from which you want to ship orders.  
*Order Carrier While importing order.*

**Order Payment**  Choose your payment mode.  
*Order Payment While importing order.*

**Order status when imported**  Select the status when Reverb orders import in Prestashop order section.  
*Order Status after order import*

**Order status when shipped**  Select the status when after the orders gets shipped.  
*This order status will be set once the order is shipped*

**Force Order Import**  YES  NO If select 'yes' then order will import in every condition except product not found.  
*If enable then order will import in every condition except product not found.*

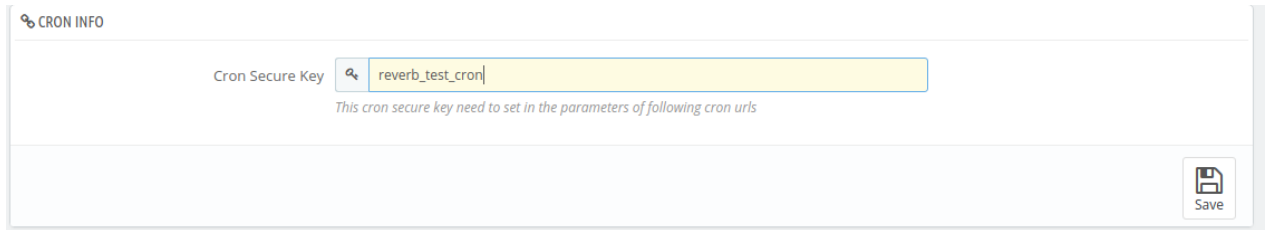
**Auto Ship Order**  YES  NO If select 'yes' to enable then order will be auto shipped at Reverb.  
*If enable, order will be auto shipped at Reverb.*

a. In the **Order Settings**, do the following steps:

- i. In the **Customer Order Email** box, entered email will be sent in reverb order data if an email is not present.
- ii. In the **Customer ID** box, enter the customer Id which will be used to create the order that is imported from Reverb to the store.
- iii. In the **Customer Group** box, Select customer group in which you want Reverb customer to be assigned while order import.
- iv. In the **Order carrier**, select the order carrier required while importing the order.
- v. In the **Order Payment** list, select the type of order payment required while importing the order.
- vi. In the **Prestashop order status when import**, select the status when Reverb orders import in Prestashop order section.
- vii. In the **Prestashop order status when Shipped**, select the status when after the orders gets shipped.
- viii. In **Force Order Import**, box, select 'yes' then will import orders in every condition except product not found.
- ix. In **Auto-Ship Order** box, if select 'yes' to enable then the order will auto shipped at Reverb.

**7. Cron settings.**

The tab appears as shown in the following figure:

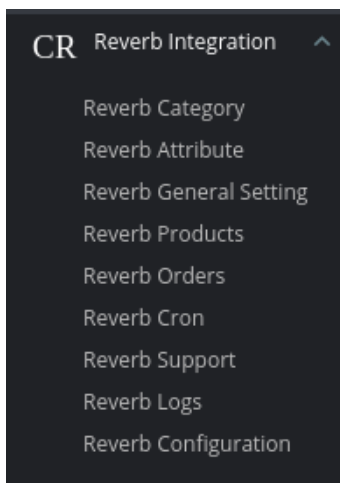


8. In **Cron Secure Key**, you can make a combination of secure key consisting of the alphabet, number, and special characters.
9. Click the **Save** button and the configuration will be saved.

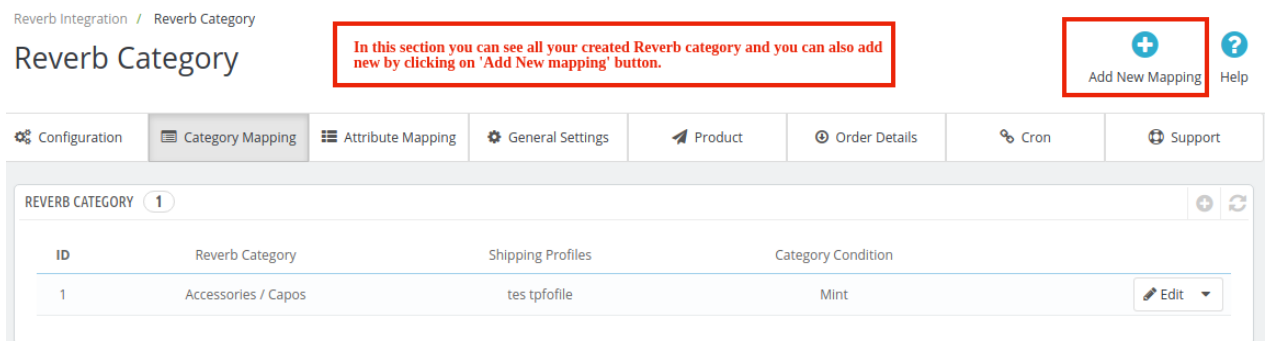
## 4. Reverb Category Mapping

### To perform Category Mapping

1. Go to the **Prestashop Admin** panel.  
On the left navigation bar of your dashboard, place cursor on Reverb Integration,

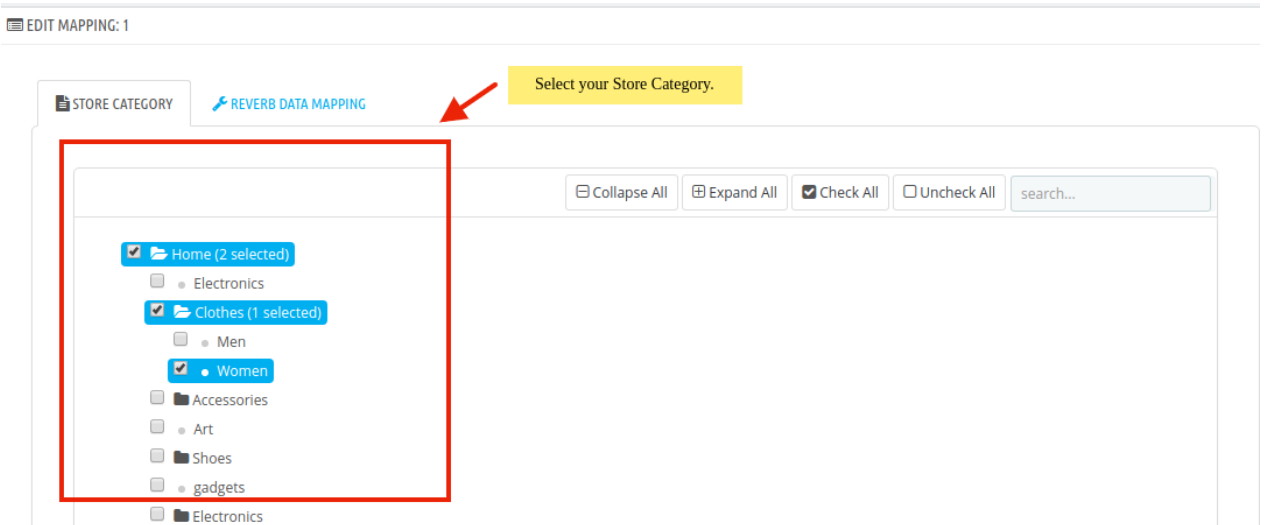


2. Click on **Reverb Category** button.  
The page appears as shown in the following figure:

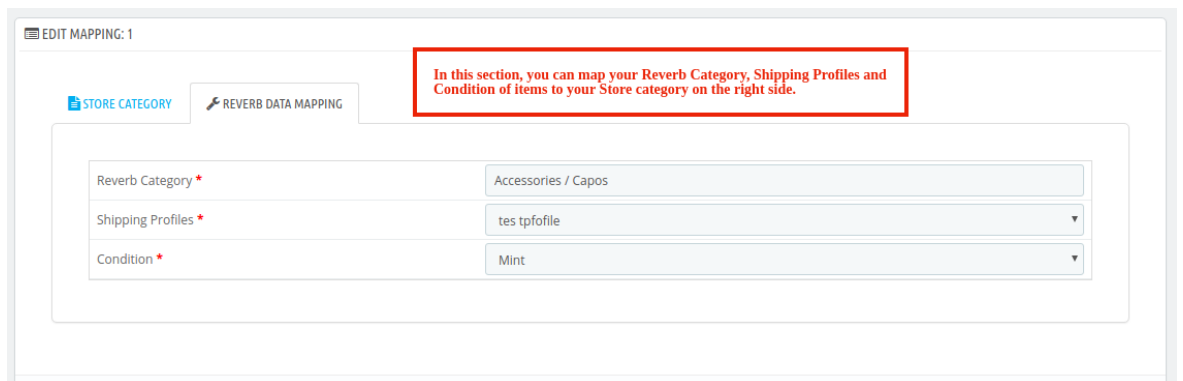


3. Click on **Add New Mapping**.

The tab appears as shown in the following figure:



- a. In **Store Category**, you need to select the Store category.
- b. Move on to **Reverb Data Mapping**.  
The tab appears as shown in the following figure:

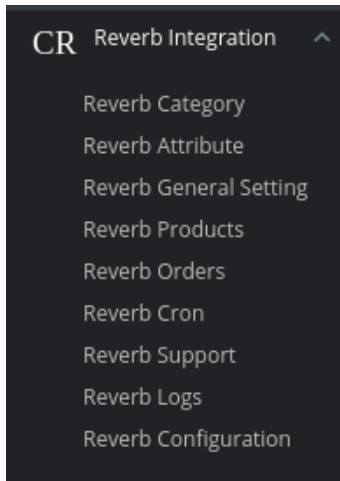


- c. In Reverb Data Mapping, In this section, you can map your Reverb Category, Shipping Profiles, and Condition of items to your Store category on the right side.
- 4. To save the Category Mapping click on the **Save button**:

## 5. Reverb Attribute Mapping

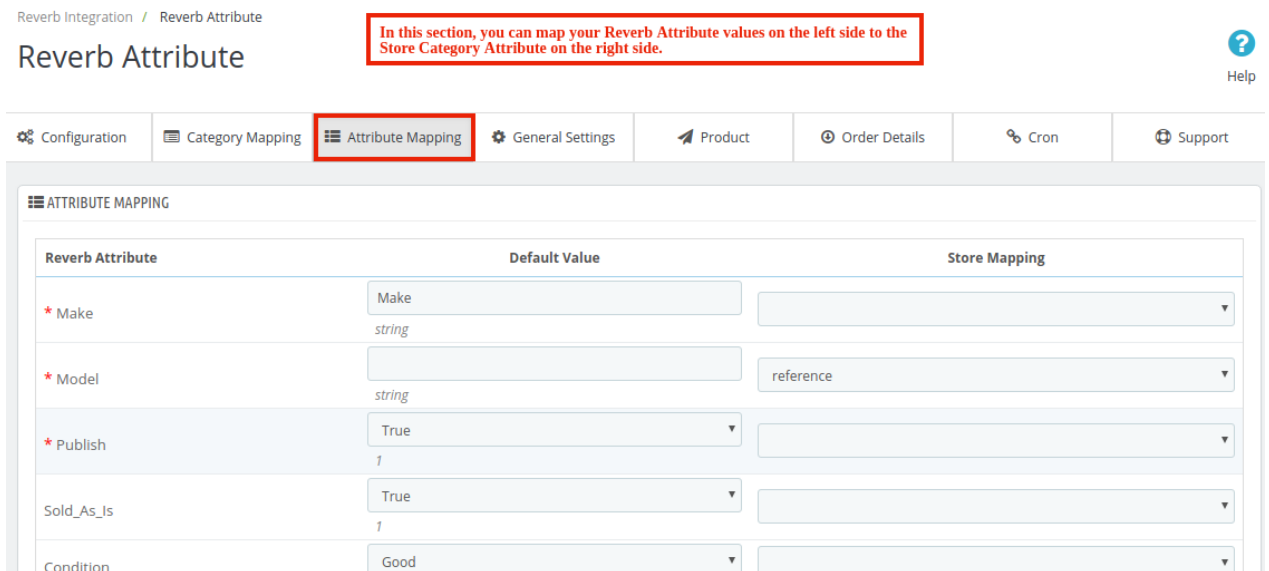
### To Perform Attribute Mapping

- 1. Go to the **Prestashop Admin** panel.  
On the left navigation bar of your dashboard, place cursor on Reverb Integration,



2. Click on **Reverb Attribute**

The tab appears as shown in the following figure:



a. In **Attribute Mapping** section, in this section, you can map your Reverb Attribute values on the left side to the Store Category Attribute on the right side.

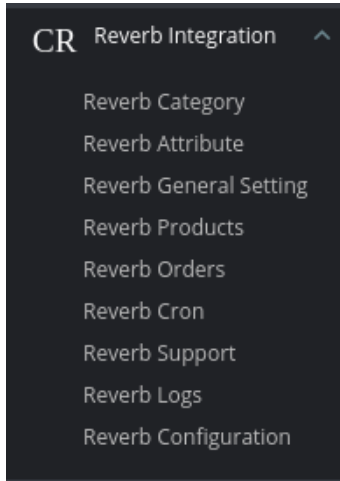
3. Click on the **Save button** to save the button.

## 6. Reverb General Settings

*To perform the General Settings,*

1. Go to the **Prestashop Admin** panel.

On the left navigation bar of your dashboard, place cursor on Reverb Integration,



2. Click on **General Settings**  
The tab appears as shown below:

**GENERAL SETTING**

\*Reverb Currency: USD Choose your Reverb Currency

\*Shipping Profiles: Use Custom Shipping In this you can choose your Reverb Shipment profile or custom shipping profile and set region wise shipping cost.

| Shipping Regions | Shipping Cost | Action |
|------------------|---------------|--------|
| Burundi          | 20            | -      |
|                  |               | +      |

\*Item(s) Condition on Reverb: Good Selected condition will be set as reverb items.

Store: Prestashop\_1.7.6.0 Selected store product will be send.

Store Language: English (English) Selected language data will be send.

Store Currency: US Dollar Selected store currency price will be send.

Send Variation as Single Product: No Selecte 'yes' to send variation products as a single product on Reverb.

Select Field(s) for syncing product data: Title, Description, Inventory, Price, Condition Selected field will be synced at Reverb.

Cancel Save

3. In the **General Settings**, do the following steps:
- In the **Reverb Currency**, choose your reverb currency.
  - In the **Shipping Profiles**, you can choose your reverb shipment profile or choose a custom shipping profile and set region-wise shipment cost.
  - In the **Item(s) condition on reverb**, the selected condition will be set as a reverb item.
  - In the **Store**, selected store products will be sent.
  - In the **Store currency**, the selected store currency price will be sent.
  - In the **Send variation as a single product**, select 'yes' to send variation products as a single

product on reverb.

g. In the **Select field(s) for syncing product data**, the selected field will be synced at Reverb.

4. Click on **Save button** to save the settings.

## 7. Reverb Products Settings

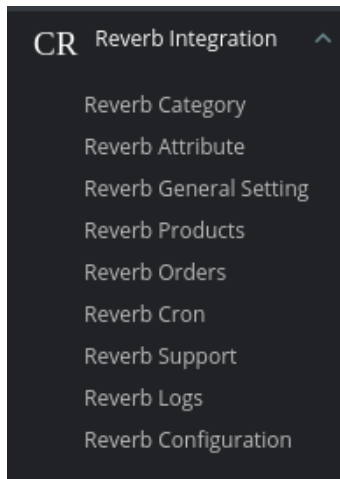
## 8. Reverb Order Settings

Once a seller has started selling on Reverb using the Reverb Prestashop Integration Extension, the orders that have been placed for the seller's products can be managed from the admin panel itself.

**To go to the Reverb's Order page,**

1. Go to the **Prestashop Admin** panel.

On the left navigation bar of your dashboard, place cursor on Reverb Integration,



2. Click on **Reverb Orders**

The tab appears as shown below:

Reverb Orders

In this section you can see all your Reverb Orders

Use this button to fetch the Reverb orders into your Reverb Order Section

Fetch Order Help

| ID  | Purchase Order ID | Reference | Delivery      | Customer     | Total    | Payment        | Status                 | Reverb Status | Date                | View |
|-----|-------------------|-----------|---------------|--------------|----------|----------------|------------------------|---------------|---------------------|------|
| 172 | 4645              | NYMCJKZTO | United States | A. Brekke    | ARS20.00 | ps_wirepayment | Processing in progress | shipped       | 07-01-2020 10:31:51 | View |
| 171 | 4646              | TEQDGPWCL | United States | J. Wolff     | ARS20.00 | ps_wirepayment | Processing in progress | unpaid        | 07-01-2020 10:31:50 | View |
| 170 | 4647              | RLQBWGAMG | United States | K. Mertz     | ARS20.00 | ps_wirepayment | Processing in progress | unpaid        | 07-01-2020 10:31:50 | View |
| 169 | 4648              | RBDRDIYNL | United States | G. Gibson    | ARS20.00 | ps_wirepayment | Processing in progress | unpaid        | 07-01-2020 10:31:49 | View |
| 168 | 4649              | BRSUHZCFV | United States | M. O'Conner  | ARS20.00 | ps_wirepayment | Processing in progress | unpaid        | 07-01-2020 10:31:48 | View |
| 167 | 4650              | ZXIOWNJTO | United States | M. Schneider | ARS20.00 | ps_wirepayment | Processing in progress | unpaid        | 07-01-2020 10:31:47 | View |

3. On the top right of the page, click **Fetch Orders** to fetch all the orders from Reverb. They will be listed as shown in the above image. **To view the order, click on the View button as highlighted in the Above Image.**

4. Once you clicked, the tab appears as shown below:

**ORDER INFO**

Reverb order ID : 4645  
 Prestashop order ID : 172  
 Order date : 2017-08-01T15:58:33-05:00  
 Order status : shipped  
 Shipping Method : shipped  
 Payment Method : paypal

**CUSTOMER DETAIL**

Name : Amari Brekke  
 Phone : 1231235555  
 Email : 9659@reverb.com  
 Address : Norberto Path Liam Field  
 New Leilanimouth, NC, United States

**ORDER ITEMS**

| Product   | SKU            | Quantity | Price | Total |
|---|----------------|----------|-------|-------|
| Kyser KG6W Quick-Change Guitar Capo - White Wensington (with inventory) | Yvm2SqKR5ffMRw | 1        | 20.00 | 20    |

**ORDER TOTAL**

Subtotal : 20.00  
 Tax : 0  
 Shipping : 10.00  
 Total : 30.00

**To Ship the products,**

5. You can see **Shipment settings**. The tab appears as shown in the figure:

**SHIPPING DATA**

\* Shipping Provider: --Select-- *List of shipping provider from Reverb*

\* Tracking Number:  *Add Tracking No. to send for this order on Reverb*

\* Send Notification: True *Send Notification will send an email to the buyer that you have shipped the item.*

Choose your Shipping provider.

Enter your order tracking number.

If you send email to the buyer then select 'true' option.

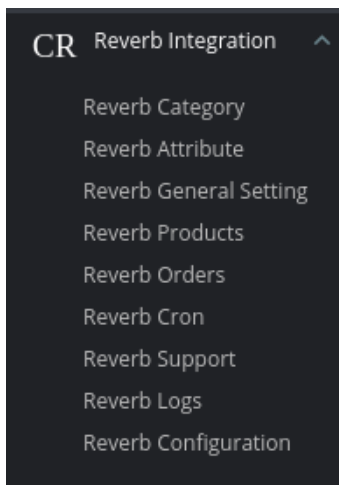
Ship Order

6. In the **Shipping data**, do the following steps:
  - a. In the **Shipping Provider**, choose your Shipping provider to which you can ship the order.
  - b. In the **Tracking number**, you can enter the tracking number of the respective order.
  - c. In the **Send Notification**, you can choose '**True or False**' if you want to send a notification email to the buyer that you have shipped the item.
7. Click on **Ship order** button to ship the order.

## 9. Reverb Cron Settings

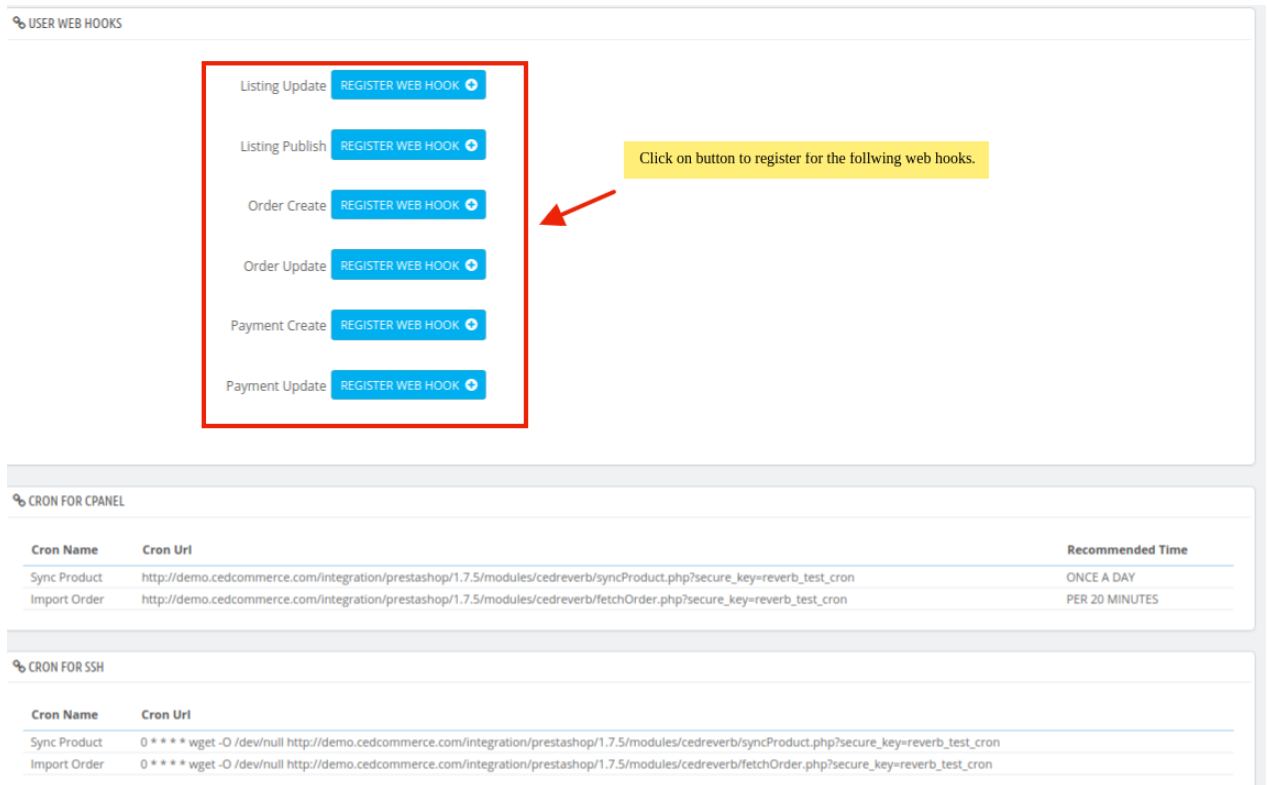
### *To perform the Cron Settings,*

1. Go to the **Prestashop Admin** panel.  
On the left navigation bar of your dashboard, place cursor on Reverb Integration,



2. Click on **Reverb Cron**  
The tab appears as shown below:



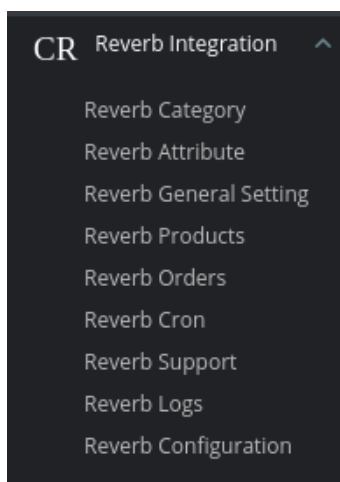


3. In the Crons, do the following steps:
  - a. Click on the **buttons** to register for the respective webhooks.
  - b. Here all the Crons running are listed.
  - c. Here you can manage the crons in two ways:
    - i. Crons from Cpanel
    - ii. Crons from SSH.

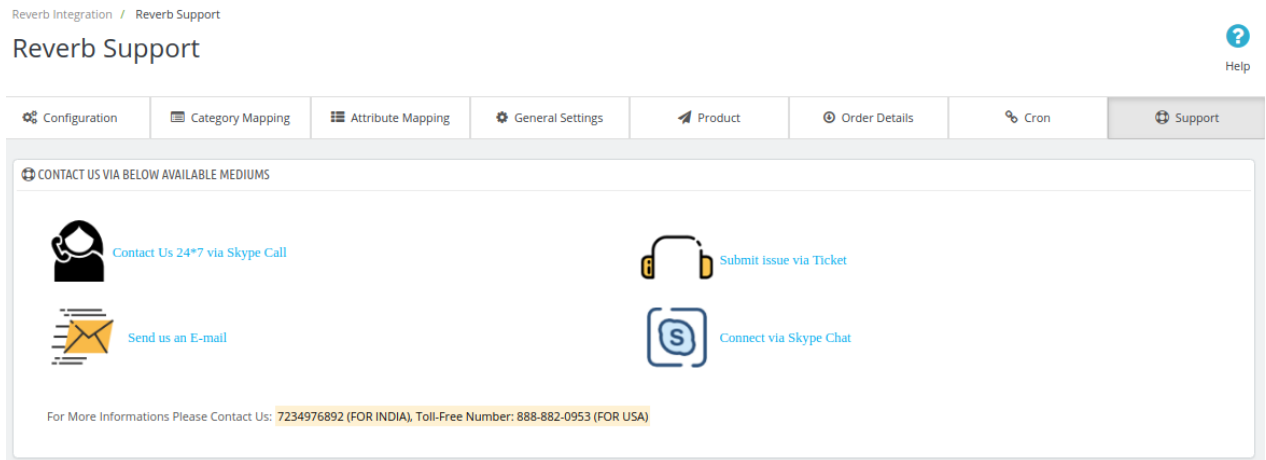
## 10. Reverb Support

*To go to Help & Support,*

1. Go to the **Prestashop Admin** panel.  
On the left navigation bar of your dashboard, place cursor on Reverb Integration,



2. Click on **Reverb Support**  
The tab appears as shown below:

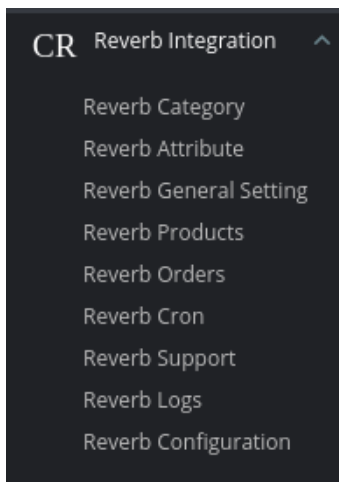


3. You can contact us via any of the above medium.

## 11. Reverb Logs

*To see the logs,*

1. Go to the **Prestashop Admin** panel.  
On the left navigation bar of your dashboard, place cursor on Reverb Integration,



2. Click on **Reverb Logs**  
The tab appears as shown below:

## Reverb Logs

In this section you can see all Reverb Logs like if any exception occurs or any issues due to our module you can see along with the message.

   
Delete All Logs Help

Configuration | Category Mapping | Attribute Mapping | General Settings | Product | Order Details | Cron | Support

REVERB LOGS 28

| ID | ACTION                      | TYPE     | MESSAGE              |
|----|-----------------------------|----------|----------------------|
| 1  | Cedreverb::getAccessToken() | Response | Module is not active |
| 2  | Cedreverb::getAccessToken() | Response | Module is not active |
| 3  | Cedreverb::getAccessToken() | Response | Module is not active |

- In this section, you can see all Reverb Logs like if any exception occurs or any issues due to our module you can see along with the message.
- You can also delete all the logs by clicking on the **'Delete All'** button.