

Google Shopping Actions Integration For Magento 2

by CedCommerce Products Documentation

1. Overview	3
2. Google Shopping Actions Integration Extension - Installation	3
3. Retrieve API Credentials from Google Shopping Actions	3
4. Configure your Merchant Account	4
5. Configuration Setting	8
6. Manage Google Shopping Actions Accounts	14
7. Manage Google Shopping Actions Profiles	17
7.1. Add a New Profile	18
7.2. Edit the Existing Profile	23
7.3. Delete the Profile	25
7.4. Bulk Actions on the Google Shopping Actions Profile Listing Page	28
8. Manage Google Shopping Actions Products	34
8.1. Upload Products on Google Shopping Actions	34
8.2. To Sync the Inventory & Price	37
9. Google Shopping Actions Orders	40
9.1. Fetch Google Shopping Actions Orders	40
9.2. View Google Shopping Actions Orders	43
10. Google Shopping Actions Cron Logs	46
11. Google Shopping Actions Activity Logs	49
12. Help & Support	51

1. Overview

The **Google Shopping Actions Integration For Magento 2** by CedCommerce is a handy tool that helps the Magento® 2 store owners to boost their business and generate the revenue as it interacts with Google Shopping Actions API's to connect the Magento® 2 store. It provides an opportunity to cover a wide range of customers.

Admin gets the authority to create Google Shopping Actions Categories and the dependent attributes on the Magento 2 store. It also enables you to establish a mapping of the desired product category on the Magento 2 store for automatic submission of the selected product to the same category on Google Shopping Actions.

It enables the admin to manage the Google Shopping Actions orders on the seller's Magento® 2 stores without making any significant changes to operational functionalities.

Synchronizing orders, products, pricing, and inventory is possible through establishing the communication between Google Shopping Actions APIs and the Magento® 2 stores.

This extension interacts with the Google Shopping Marketplace to integrate the synchronized product listing between Magento® 2 Store and the Google Shopping retailers.

Key Features are as follows:

- **Product Upload Based on Profile:** Enables the admin to create a profile based on a single category, and then assign the products to the profile to automate the product upload.
- **Magento Order creation:** The newly placed orders on Google Shopping Actions are automatically created in the Magento® 2 stores with all the required details as it is on Google Shopping Actions.
- **Bulk upload Methodology:** Admin gets the authority to upload bulk products on Google Shopping Actions but just selecting the products and upload in one go.
- **Product Data Validation:** The extension enables validating the product information in accordance with Google Shopping Actions standard and values.
- **Product category mapping:** Follows category mapping philosophy. Admin can map any category of the Magento® 2 stores to the single category of Google Shopping Actions.
- **Auto synchronization:** Auto synchronization of the product listing, order, inventory, and pricing at regular intervals is established between Magento® 2 Store and Google Shopping Actions
- **Auto-shipment procedure:*** Provides admin an ability to automate the process of shipment with Shipstation, Shipwork, Stamps.com, Linnworks, Xtento, ShipRush.
- **Email Notification:** Admin receives the notification through the mail on new order creation, low stock and if the product is rejected from Google Shopping Actions.

2. Google Shopping Actions Integration Extension - Installation

To install the extension

1. Log in the **ftp**, and then go to the **Magento 2** store root folder (generally present under the **public_html** folder).
2. Create a new folder named **code** under the **app** folder; under **code** folder, create a folder named **Ced**.
 - a. Upload or Drag and Drop **app/code/Ced/GShopping** directory.
 - b. After successfully uploading the directory, the extension will be installed/upgraded.
 - c. Now run the following upgrade command in **cmd**
php bin/magento setup:upgrade.

3. Retrieve API Credentials from Google Shopping Actions

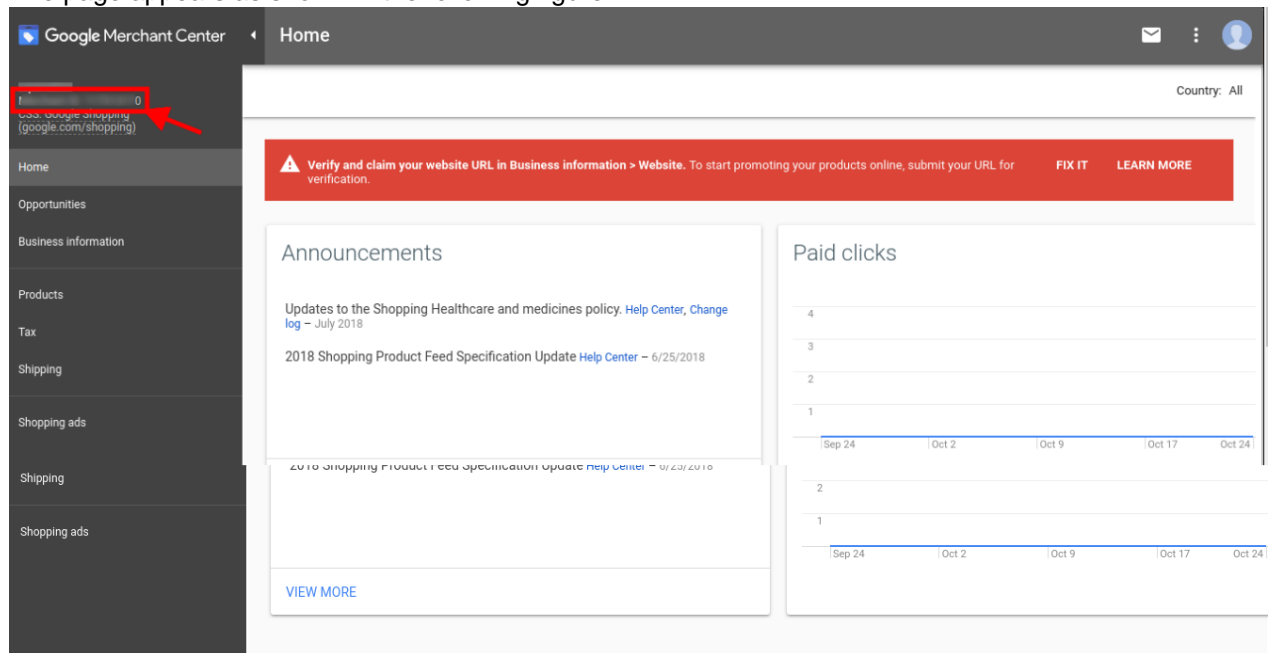
Once the extension is successfully installed on the Merchant's store, Google Shopping Actions menu appears in the Magento Admin Panel. The merchant has to fill in the API credentials in the **Google Shopping Actions Configuration** page of the admin panel.

The user has to log in the Google Shopping Actions Seller account to obtain the **Merchant Id**.

After obtaining the id, from the Google Shopping Actions Seller account and paste it to the Configuration page of the admin panel of the merchant.

To copy the API Credentials from the Google Shopping Actions Seller account.

- Open the Google Shopping Actions **Seller** account.
The page appears as shown in the following figure:



- Copy the **Merchant Id** from the Seller Panel as highlighted in the above image.
Now you have all the information to be used in the next step i.e. **Configuration**.

4. Configure your Merchant Account

To configure your Merchant Account

Please


visit <http://console.cloud.google.com/apis/credentials>(<http://console.cloud.google.com/apis/credentials>) link to configure it with your merchant account,

1. Go to above link **Create a new project**,

Select a project

Search projects and folders

RECENT ALL

Name	ID
✓  My Project 55934 ?	caramel-gate-249106

CANCEL OPEN

2. Select **OAuth consent screen**.

The tab appears as shown in the following figure:

Google Cloud Platform My Project 55934

APIs & Services


Credentials


Dashboard Library Credentials


Credentials **OAuth consent screen** Domain verification

Before your users authenticate, this consent screen will allow them to choose whether they want to grant access to their private data, as well as give them a link to your terms of service and privacy policy. This page configures the consent screen for all applications in this project.

Verification status
Not published

Application name 
The name of the app asking for consent
Test

Application logo 
An image on the consent screen that will help users recognize your app
Local file for upload Browse

Support email 
Shown on the consent screen for user support

Scopes for Google APIs
Scopes allow your application to access your user's private data. [Learn more](#)

About the consent screen
The consent screen tells your users who is requesting access to their data and what kind of data you're asking to access.

OAuth verification
To protect you and your users, your consent screen and application may need to be verified by Google. Verification is required if your app is marked as **Public** and at least one of the following is true:

- Your app uses a sensitive and/or restricted scope
- Your app displays an icon on its OAuth consent screen
- Your app has a large number of authorized domains
- You have made changes to a previously-verified OAuth consent screen

The verification process may take up to several weeks, and you will receive email updates as it progresses. [Learn more](#) about verification.

Before your consent screen and application are verified by Google, you can still test your application with limitations. [Learn more](#) about how your app will behave before it's verified.

Google Cloud Platform My Project 55934

APIs & Services

Dashboard

Library

Credentials

Credentials

openid

Add scope

Authorized domains ⓘ
To protect you and your users, Google only allows applications that authenticate using OAuth to use Authorized Domains. Your applications' links must be hosted on Authorized Domains. [Learn more](#)

cedcommerce.com

example.com
Type in the domain and press Enter to add it

Application Homepage link
Shown on the consent screen. Must be hosted on an Authorized Domain.

Application Privacy Policy link
Shown on the consent screen. Must be hosted on an Authorized Domain.

Application Terms of Service link (Optional)
Shown on the consent screen. Must be hosted on an Authorized Domain.

Save Submit for verification Cancel

Token grant rate
Your current per minute token grant rate limit is 100 grants per minute. The per minute token grant rate resets every minute. Your current per day token grant rate limit is 10,000 grants per day. The per day token grant rate resets every day.

Raise limit

1h 6h 1d 7d 30d

Wed 07 12 PM 0

3. In the **OAuth Consent Screen**, do the following steps:

- In the **Application Name** box, enter your shop name or domain name of your store,
- In the **Application Logo** box, upload your application logo that will help to recognize your app.
- In the **Support Email** box, enter your support email.
- In the **Authorized Domain** box, enter your website domain.

Example: *cedcommerce.com*

- In the **Application Homepage link** box, enter your store homepage link.
- In the **Application Privacy Policy link** box, enter your store application privacy policy link.
- In the **Application Terms of Service link** box, enter your store application terms of service link.

4.

Then click on the **Save button** to save the **OAuth consent screen** information.

5. Then comes to the **Credentials** Tab & click on **Create Credential Button** & select **OAuth Client ID**

The tab appears as shown in the following figure:

← Client ID for Web application [DOWNLOAD JSON](#) [RESET SECRET](#) [DELETE](#)

Client ID	
Client secret	D70woLm_xOvhQUMhPfmX34TI
Creation date	Aug 7, 2019, 12:16:04 PM

Name [?](#)

Web client 1 OAuth consent screen

Restrictions
Enter JavaScript origins, redirect URIs, or both [Learn More](#)
Origins and redirect domains must be added to the list of Authorized Domains in the [OAuth consent settings](#).

Authorized JavaScript origins
For use with requests from a browser. This is the origin URI of the client application. It can't contain a wildcard (https://*.example.com) or a path (https://example.com/subdir). If you're using a nonstandard port, you must include it in the origin URI.

https://demo.cedcommerce.com

https://www.example.com

Type in the domain and press Enter to add it

Authorized redirect URIs
For use with requests from a web server. This is the path in your application that users are redirected to after they have authenticated with Google. The path will be appended with the authorization code for access. Must have a protocol. Cannot contain URL fragments or relative paths. Cannot be a public IP address.

https://www.example.com

Type in the domain and press Enter to add it

6. In the **Credentials** sections, do the following steps:
- In the **Name** section, enter the name of **OAuth Client ID** name.
 - In the **Authorized JavaScript origins** box, enter your store application domain name.
 - In the **Authorized redirect URIs** box, do the following steps:-
 - Go to the **Magento Admin Panel**
 - Then go to **Google Shopping Actions Configuration Settings**
 - Copy the Redirect URL and Paste it on **Authorized redirect URIs**

The tab appears as shown in the following figure:

Configuration 26 demo

Store View: Default Config [?](#) [Save Config](#)

CEDCOMMERCE [^](#)

- Integrator
- ebay Configuration
- GXpress Configuration**
- Facebook Configuration
- Amazon Configuration

GXpress Redirect/Account Settings [?](#)

GXpress Redirect URL name [?](#)

Primary Account [?](#) ced_test_account

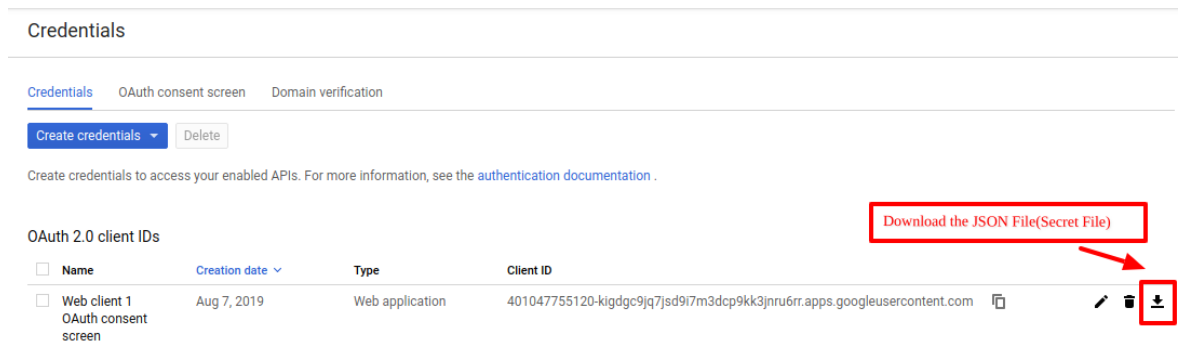
Create Merchant Account

GXpress Cron Settings [?](#)

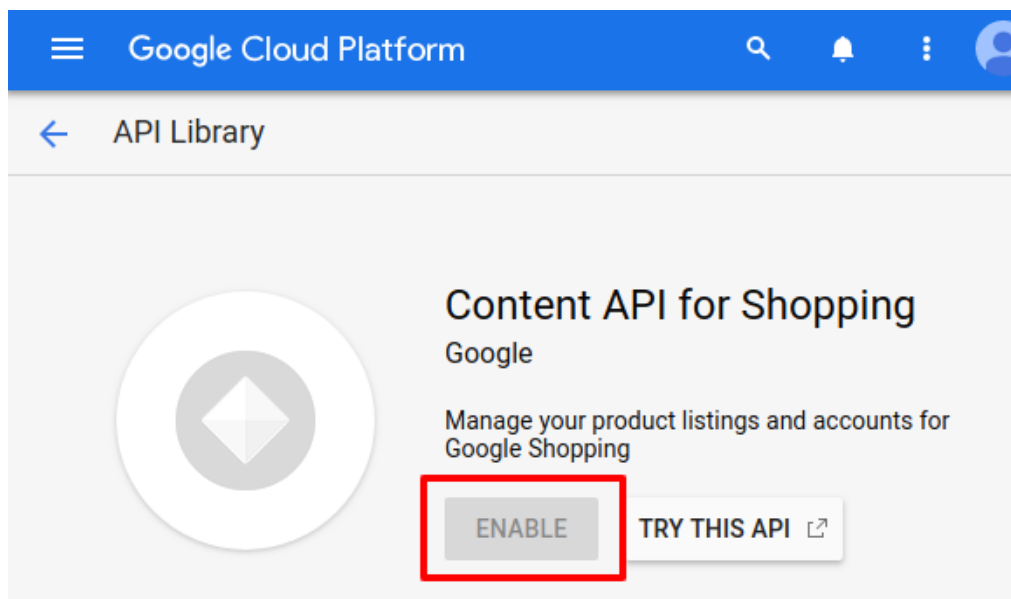
Copy the GXpressRedirect URL and paste it on Authorized Redirect URL

- Then click on the **Save Button** to save the Credentials information.
- Once you **Save** it then you can download the **JSON file** from there which you can use as a secret key file.

The tab appears as shown in the following figure:



- f. Once you download the JSON File (Secret File). Go to the **Magento Admin Panel**.
- g. Go to **Google Shopping Actions Configuration Settings**.
- h. Then Client needs to be **Enable** Content Shopping API.
The tab appears as shown in the following figure:
- i. Click on **Enable Shopping API** section, to enable the Google Shopping API. The tab appears as shown in the following figure:



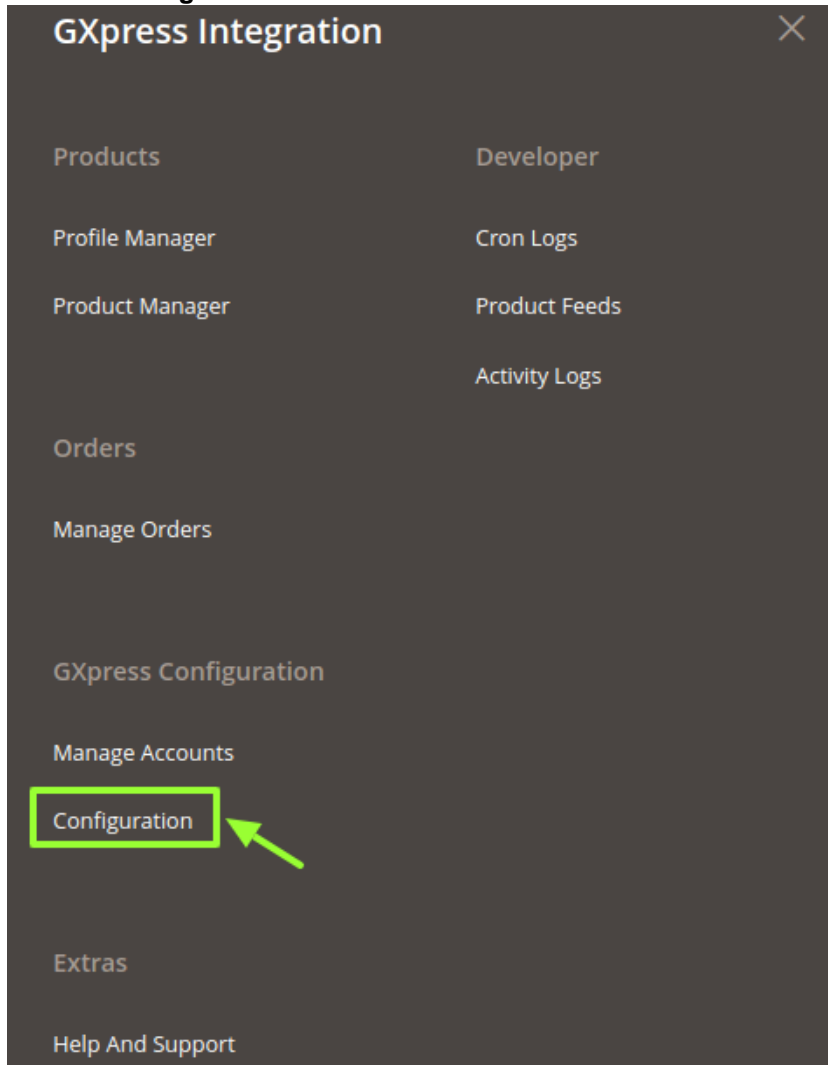
5. Configuration Setting

Once the extension is successfully installed on the Merchant's store, the Google Shopping Actions tab appears in the Magento Admin Panel.

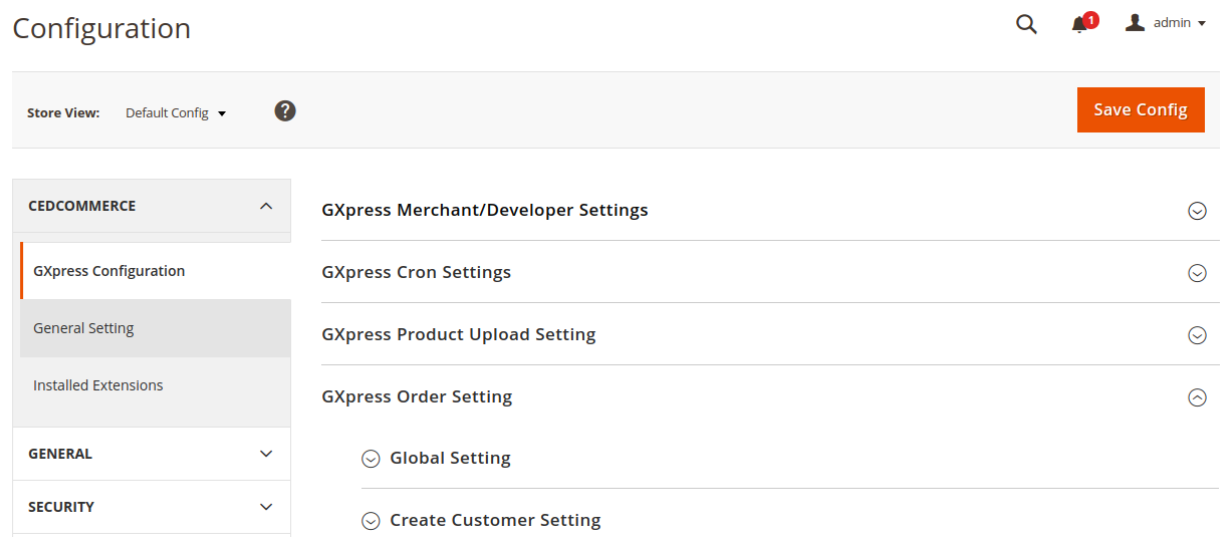
The admin has to set up the configuration settings for establishing the connection between the Magento store and the Google Shopping Actions marketplace.

To set up the configuration settings in the Magento Admin panel:

1. Go to the **Admin** panel.
2. On the left navigation bar, you will find the **GXpress Integration** option.
3. Click on **Configuration**.




The **Google Shopping Actions Configuration** page appears as shown in the following figure:




2. Now click on the first heading ie **GXpress Merchant/Developer Settings**:


- A sub-menus opens up as:

GXpress Merchant/Developer Settings

Use Developer Account [global] 

Primary Account [global] 

- If you wish to **Use developer Account** then select **Yes** from the drop-down menu.
- An additional menu opens up as:

Use Developer Account [global] 

GXpress Redirect URL name [global]

- In the **GXpress Redirect URL name**, enter the.....
- Choose the Primary account associated with the Google Shopping Actions Account.

3. Click on **GXpress Cron Settings**. The menu expands as:

GXpress Cron Settings

Order Cron [global]	Disable	▼
File Creation Cron [global]	Disable	▼
File Upload Cron [global]	Disable	▼
Job Syncing [global]	Disable	▼
Report File Processing Cron [global]	Disable	▼

1. In this section, there are five Crons named:

- **Order Cron,**
- **File Creation Cron,**
- **File Upload Cron,**
- **Job Syncing Cron**
- **Report File Processing Cron.**

You can **Enable/Disable** the **Cron** as per the requirements.

4. Now, click on **GXpress Product Upload Settings**. The menu expands as:

GXpress Product Upload Setting

Debug Mode [global]	Yes	▼
Product Price [global]	Decrease By Fixed Price	▼
Select to send different product price to gxpress.com		
Product Chunk Size [global]	5	
Enter the size of a chunk		
Modify by Fix Price [global]	10	

- Choose Yes in the **Debug Mode**.
- In the **Product Price** list, select one of the following options:
 - **Increase by Fixed Price**: If selected, then the **Modify by Fix Price** field appears.
 - **Increase by Fixed Percentage**: If selected, then the **Modify by Percentage Price** field appears.
Enter the numeric value to increase the price of Google Shopping Actions, product price by the entered value % of Magento 2 store price.
For Example,
Magento 2 price + 5% of Magento 2 price.
Magento 2 Price = 100
Select **Increase By Fixed Percentage** option
Modify by Percentage Price = 5
 $100 + 5\% \text{ of } 100 = 100 + 5 = 105$
Thus, Google Shopping Actions Product Price = 105
 - **Decrease by Fixed Price**: If selected, then the **Modify by Fix Price** field appears.
 - **Decrease by Fixed Percentage**: If selected, then the **Modify by Percentage Price** field appears.
Enter the numeric value to decrease the price of the Google Shopping Actions product price by the entered value % of Magento 2 store price
- In the **Product Chunk Size**, set the default size of product chunk.
- In the **Product Price** list, select the price of the product.
For Example,
Magento 2 price – 5% of Magento 2 price.
Magento 2 Price = 100
Select **Decrease By Fixed Percentage** option
Modify by Fix Price = 5
 $100 - 5\% \text{ of } 100 = 100 - 5 = 95$
Thus, Google Shopping Actions Product Price = 95

5. Now, click on **GXpress Order Settings**.

GXpress Order Setting

⌵ Global Setting

⌵ Create Customer Setting




The menu is divided into two parts:

- **Global Setting**
- **Create Customer Setting**

6. Click on **Global Settings** and the section expands as:

⌵ Global Setting

Allow Order Notification [global]	Disable	▼
Order Fetch For Out Of Stock Product [global]	Yes	▼
Shipping Method of GXpress Orders [global]	gxpess Shipping Method ▼	
GXpress Order Id Prefix [global]	<input type="text"/>	
	Prefix for GXpress Order Increment ID	
Create New Product (if Not Exist) [global]	Yes	▼
	Create New Product if SKU not found in Magento Store	

Carrier Mapping [website]	<table> <tr> <th>Magento Carrier</th> <th>gxpess Carrier</th> <th>Action</th> </tr> <tr> <td>ups ▼</td> <td>UPS ▼</td> <td></td> </tr> <tr> <td colspan="3"><input type="button" value="Add Carrier"/></td> </tr> </table>	Magento Carrier	gxpess Carrier	Action	ups ▼	UPS ▼		<input type="button" value="Add Carrier"/>		
Magento Carrier	gxpess Carrier	Action								
ups ▼	UPS ▼									
<input type="button" value="Add Carrier"/>										

Map Shipping Carrier for **Auto Shipment**

- In **Allow Order Notification**, choose either enable or disable.
- Next is the **Order Fetch from Out of Stock**, choose yes if you wish to fetch the order even though its's currently out of stock.
- Users can choose the shipping methods of GXpress orders from the drop-down menu in the next section.
- Add the order prefix of your choice in the **Google Shopping Actions Order Id Prefix**.
- You can Create New Product if SKU not found in your Magento Store by selecting **Yes** from the **Create New Product (if Not Exist)**.
- Now in the **Carrier Mapping** column, you can map the Magento Carrier with the corresponding Google Shopping Actions Carrier.
- You can add a new carrier by clicking on **Add Carrier Button** Present.

7. Now, click on **Create Customer Setting**, and the section expands as:

⌵ Create Customer Setting

Create Real Customer [global]	Yes	▲
---	-----	---

- Select Yes Under **Create Real Customer**.
- When you select no the following section expands as:

Create Real Customer [global]

Customer First Name [global]

Customer Last Name [global]

Customer Group [global]

Customer Email [global]

Customer Password [global]

- Enter the **Customer First Name** in the next row.
- Enter the **Customer Last Name** in the next row.
- In the **Customer Group**, select the type of customer from the drop-down menu:

Customer Group [global]

Customer Email [global]

Customer Password [global]

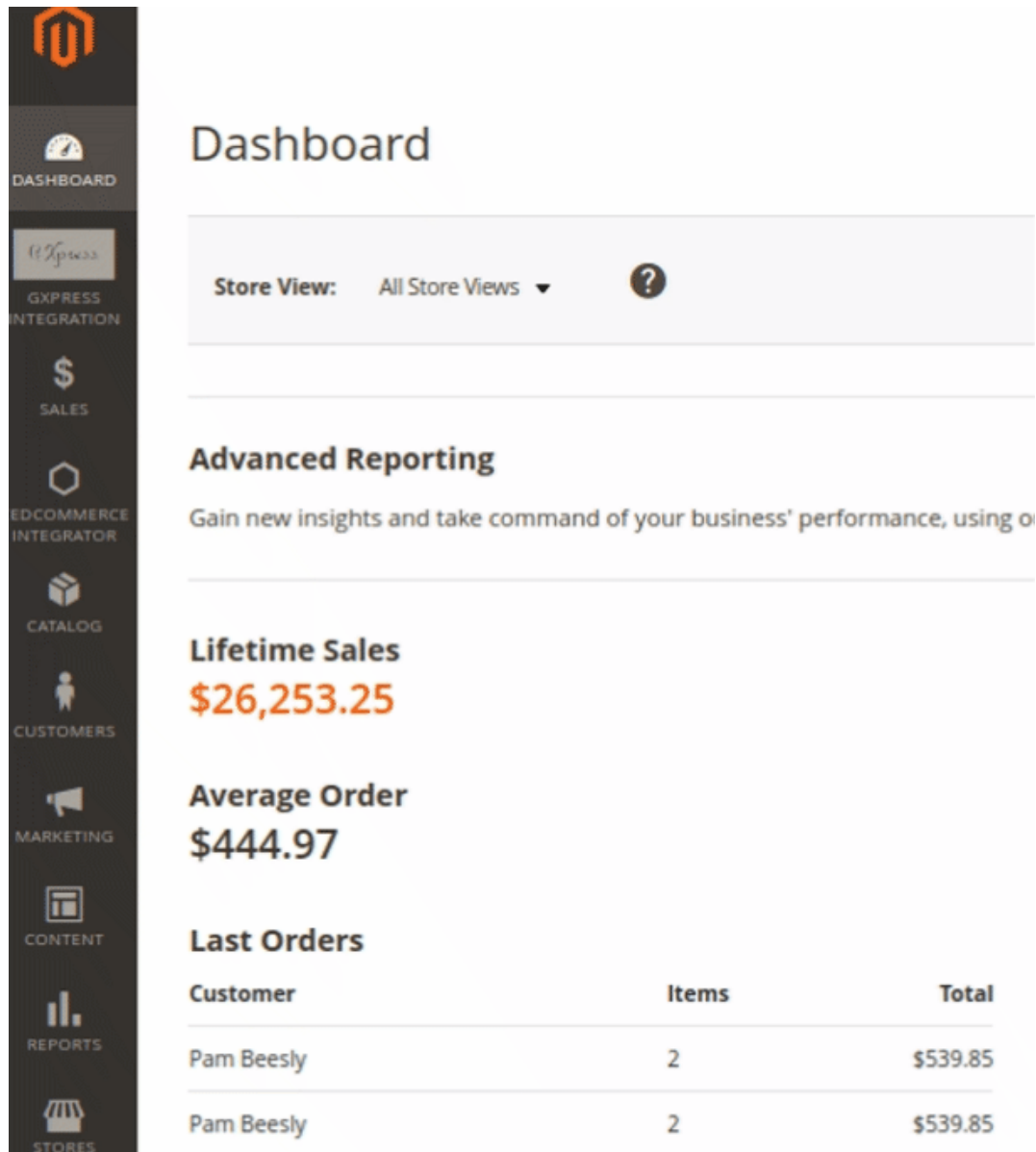
NOT LOGGED IN
General
Wholesale
Retailer

- **Customer Email** needs to be entered in the next section.
- Enter the **Password** of your choice.
- Once all the actions have been taken so far, click on **Save Config** button on the top right of the page.
- The configuration will be saved.

6. Manage Google Shopping Actions Accounts

To Manage Account On Google Shopping Actions

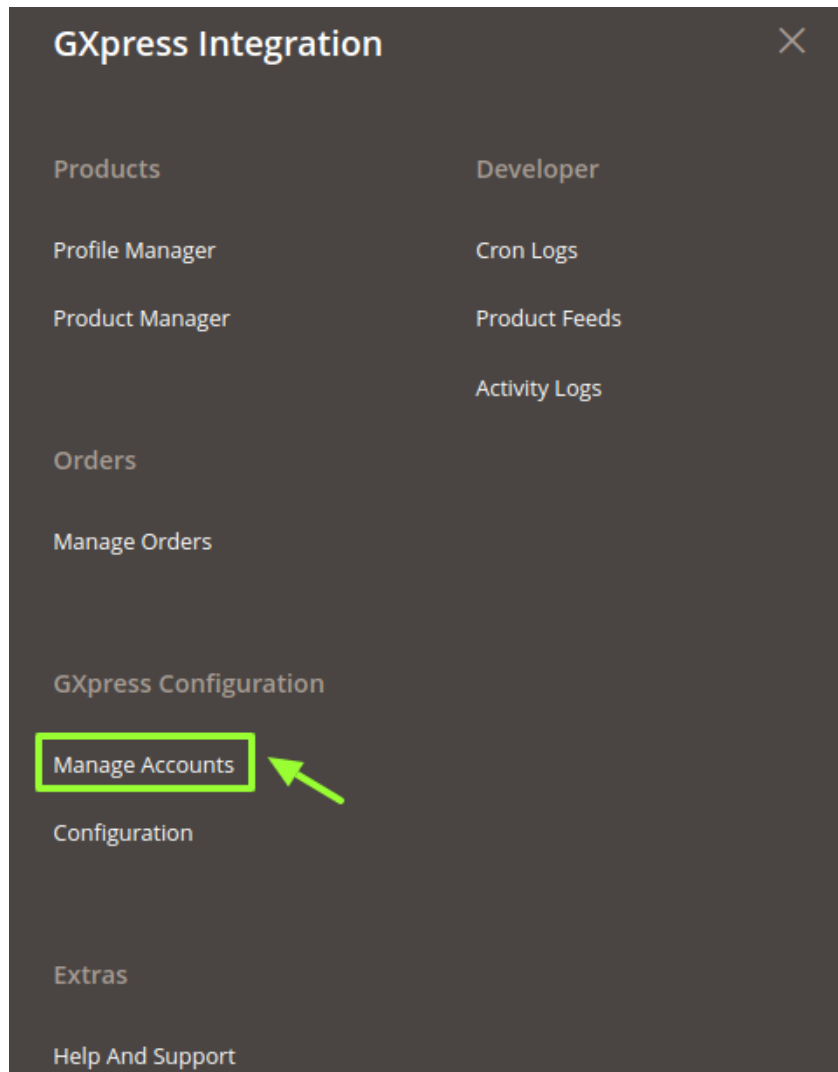
- Go to the Magento 2 admin panel.
- On the left navigation bar, click **Google Shopping Actions**.



The screenshot displays the Magento 2 Dashboard. On the left is a vertical sidebar with icons and labels for: DASHBOARD, GXPRESS INTEGRATION, SALES, EDCOMMERCE INTEGRATOR, CATALOG, CUSTOMERS, MARKETING, CONTENT, REPORTS, and STORES. The main content area is titled 'Dashboard' and includes a 'Store View' dropdown set to 'All Store Views'. Below this is the 'Advanced Reporting' section with the text 'Gain new insights and take command of your business' performance, using o'. The dashboard features three key metrics: 'Lifetime Sales' at \$26,253.25, 'Average Order' at \$444.97, and 'Last Orders'. The 'Last Orders' section contains a table with the following data:

Customer	Items	Total
Pam Beesly	2	\$539.85
Pam Beesly	2	\$539.85

- When the menu appears, click **Manage Accounts**.



- On clicking it, you will be navigated to the page as shown below,

Manage Account

Manage Account

Search icon, 6 notifications, admin user

Add Account

Filters, Default View, Columns

Actions, 1 records found, 20 per page, 1 of 1

ID	Account Code	Account Status	Account Location	Magento Store	Actions (Edit/Fetch)
----	--------------	----------------	------------------	---------------	----------------------

- Here all the accounts are listed.
- To add a new account, click on **Add Account** button on the top right corner.

Manage Account





Add Account

Filters



Default View



Columns

Actions

1 records found

20


per page



1

of 1



	ID	Account Code	Account Status	Account Location	Magento Store	Actions (Edit/Fetch)
---	----	--------------	----------------	------------------	---------------	-------------------------

- You'll be redirected on a new page:

New Account





← Back

Reset

Save

ACCOUNT INFORMATION

Account Information

Account Information

Account Code *

For internal use. Must be unique with no spaces

Account
Environment *

Merchant Id *

Account Status *

Account Store *

Client Secret File *

Choose file

No file chosen

Token

- Enter the **Account Code** provided by Google Shopping Actions, in the first section.
- Move to the next section and enter the **Account Environment**, to be either production or sandbox.
- Enter the **Merchant ID** in the next section.
- You can choose the status of the account under the section **Account Status**.
- In the **Account Store** section choose the view of the store.
- In the **Client Secret File** choose the file from the system.

For the Client Secret File, you can refer to this [link](https://docs.cedcommerce.com/magento-2/google-express-integration-magento-2-user-guide/?section=configure-your-merchant-account-2)(<https://docs.cedcommerce.com/magento-2/google-express-integration-magento-2-user-guide/?section=configure-your-merchant-account-2>)

- The **Token** section reflects the token once it gets verified.
- Once all the actions have been taken so far, click on the **Save** button on the top right of the page.

7. Manage Google Shopping Actions Profiles

Admin can create a new profile and assign the required products to the profile. While creating and editing the profile, admin can map the Magento Store attributes to the Google Shopping Actions attributes. These attributes are applicable to all the products that are assigned to the profile.

Admin can do the following tasks:

- Add a new profile
- Edit the existing profile
- Delete the profile
- Submit Actions on the Google Shopping Actions Profile Listing Page
- Product Manager

7.1. Add a New Profile

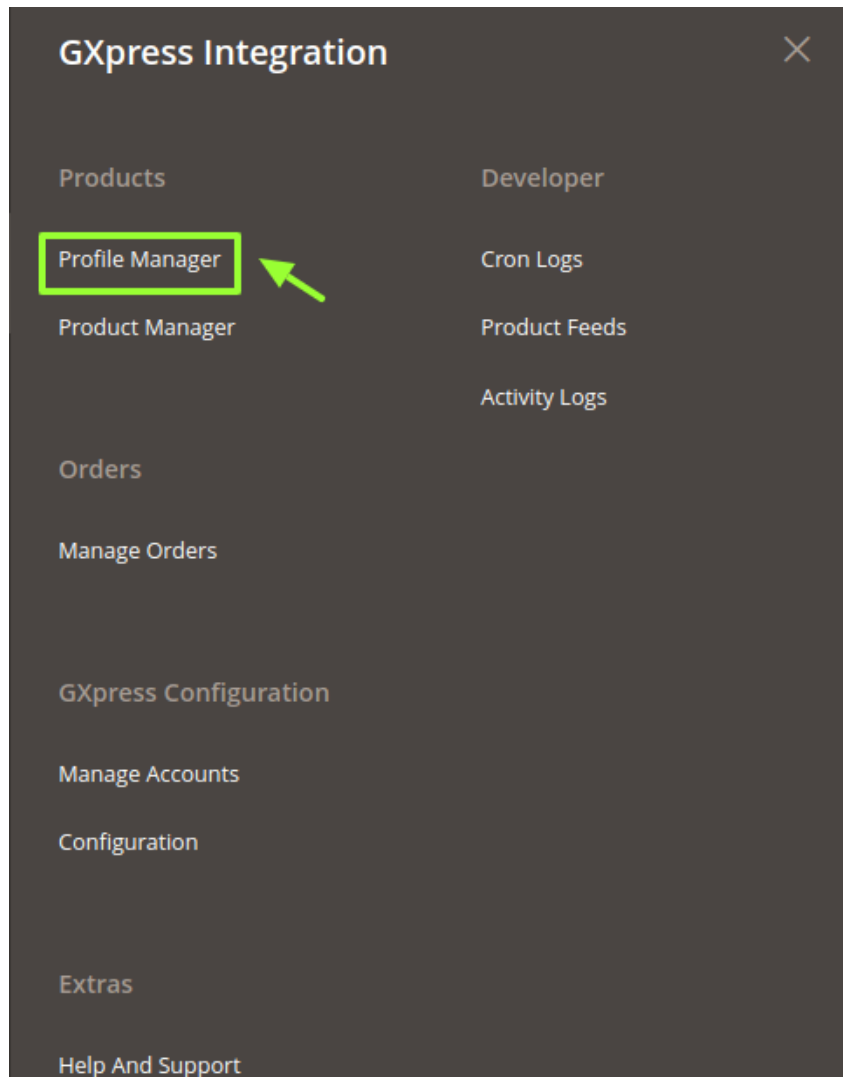
To add a new profile

1. Go to the **Magento Admin** panel.
2. On the left navigation bar, click the **Google Express Integration** menu.

The screenshot displays the Magento 2 Dashboard. On the left is a dark sidebar menu with icons and labels for: DASHBOARD, GXPRESS INTEGRATION, SALES, EDCOMMERCE INTEGRATOR, CATALOG, CUSTOMERS, MARKETING, CONTENT, REPORTS, and STORES. The main content area is titled 'Dashboard' and includes a 'Store View' dropdown set to 'All Store Views'. Below this is the 'Advanced Reporting' section with the text 'Gain new insights and take command of your business' performance, using o'. The dashboard features three key metrics: 'Lifetime Sales' at \$26,253.25, 'Average Order' at \$444.97, and 'Last Orders'. The 'Last Orders' section contains a table with two entries for 'Pam Beesly'.

Customer	Items	Total
Pam Beesly	2	\$539.85
Pam Beesly	2	\$539.85

The menu appears as shown in the following figure:



3. Click the **Profile Manager** menu.

The **Google Shopping Actions Manage Profile** page appears as shown in the following figure:

Manage Profile 🔍 🔔 1 👤 admin ▾

[Add New Profile](#)

🔽 Filters 👁 Default View ▾ ⚙ Columns ▾

Actions ▾ 1 records found 20 ▾ per page < 1 of 1 >

<input type="checkbox"/>	ID	Account Id	Profile Code	Profile Name	Status	Product Count	Actions
<input type="checkbox"/>	1	ced_test	test	Test Team	Enabled	2	

4. Click the **Add New Profile** button.



Manage Profile

Search 1 admin

Add New Profile

Filters Default View Columns

Actions 1 records found 20 per page 1 of 1

ID	Account Id	Profile Code	Profile Name	Status	Product Count	Actions
1	ced_test	test	Test Team	Enabled	2	 

The page appears as shown in the following figure:

New Profile

Search 1 admin

Back Delete Reset Save and Continue Edit Save

PROFILE INFORMATION

Profile info

Category & Attribute

Profile Products

Profile Information

Profile Code *
For internal use. Must be unique with no spaces

Profile Name *

Profile Status Disabled

5. In the **Profile Code** box, enter a profile code.

Note: It is only for the internal use. Use the unique profile code with no spaces. Start with small letters.

6. In the **Profile Name** box, enter the name of the profile.

Note: Use the unique name to identify the profile.

7. In the **Status** list, select **Enabled** to enable the profile.

Note: The **Disabled** option disables the profile.

8. Click the **Save and Continue Edit** button.

9. In the left navigation panel, click the **Category & Attribute** menu.

The page appears as shown in the following figure:

New Profile

admin

[← Back](#)
[Delete](#)
[Reset](#)
[Save and Continue Edit](#)
[Save](#)

PROFILE INFORMATION

Profile info

Category & Attribute

Profile Products

Category Mapping

Root Level Category * Level 1 Category * Level 2 Category * Level 3 Category * Level 4 Category * Level 5 Category * Level 6 Category *

Search Root Category

GXpress-Magento Category Dependent Attributes Mapping

gxpress Attribute	Magento Catalog Attribute	Default Value	Action
Add Attribute			

10. In the right panel, under **Category Mapping**, do the following steps:

- In the **Root Level Category**, select the preferred Google Shopping Actions category that the admin wants to map.
- In the right panel perform the required mapping.
- You can also **Search Root Category** from the box provided.
- Click the **Add Attribute** button to add more attributes.

11. Click **Save and Continue Edit**.

12. In the left navigation panel, click the **Profile Products** menu. The page appears as shown in the following figure:

PROFILE INFORMATION

Profile info

Mapping

Profile Products

Search

Reset Filter

0 records found

20 per page

1 of 1

<input checked="" type="checkbox"/>	Product Id	Product Name	Type	Vendor Status	Attrib. Set Name	SKU	Price
Yes	From To						From To USD

We couldn't find any records.

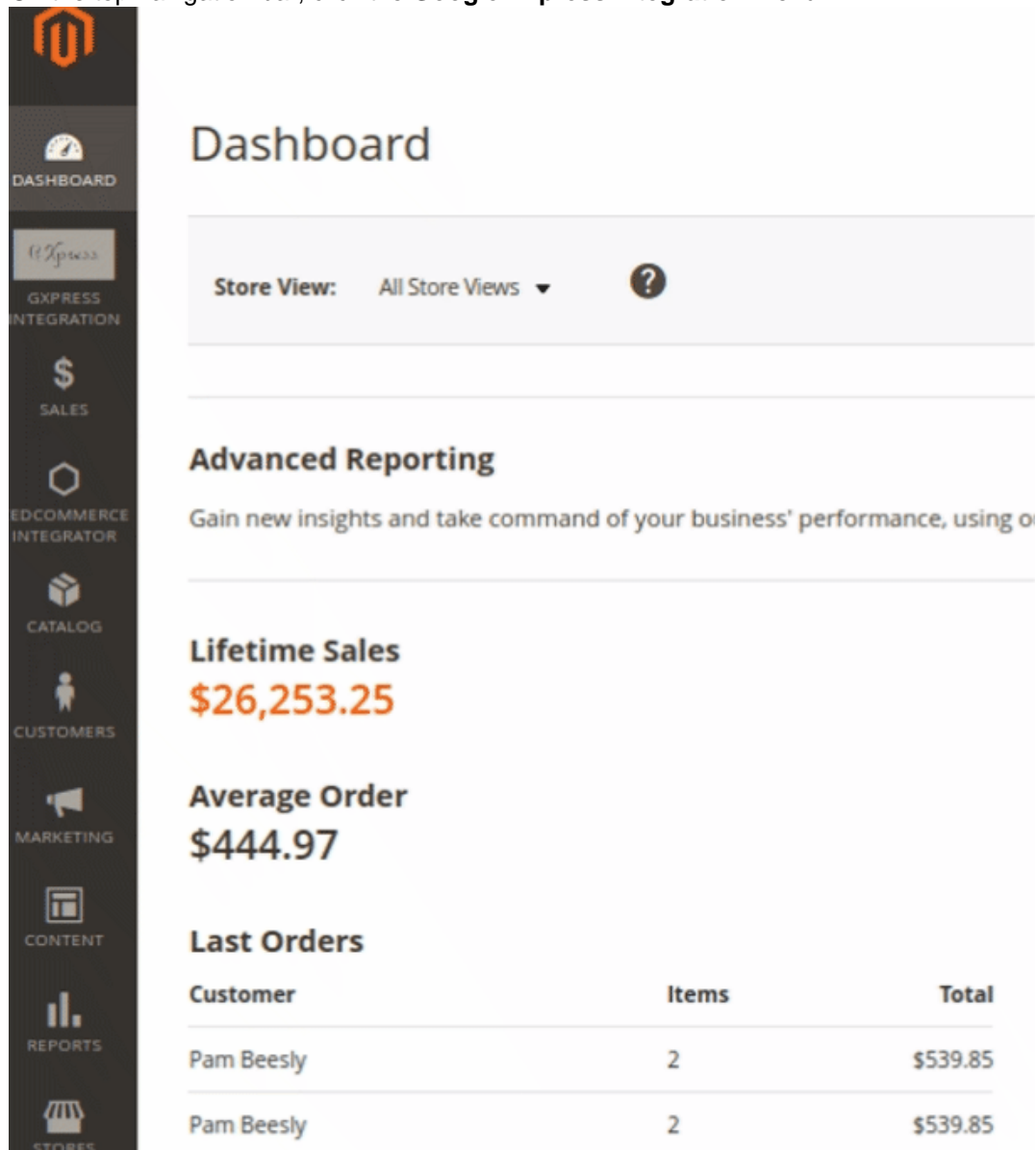
Since no products are assigned to the profile, there are no products listed in the table.

Click on save button present on the top right corner and the new profile will be saved.

7.2. Edit the Existing Profile

To edit the existing profile

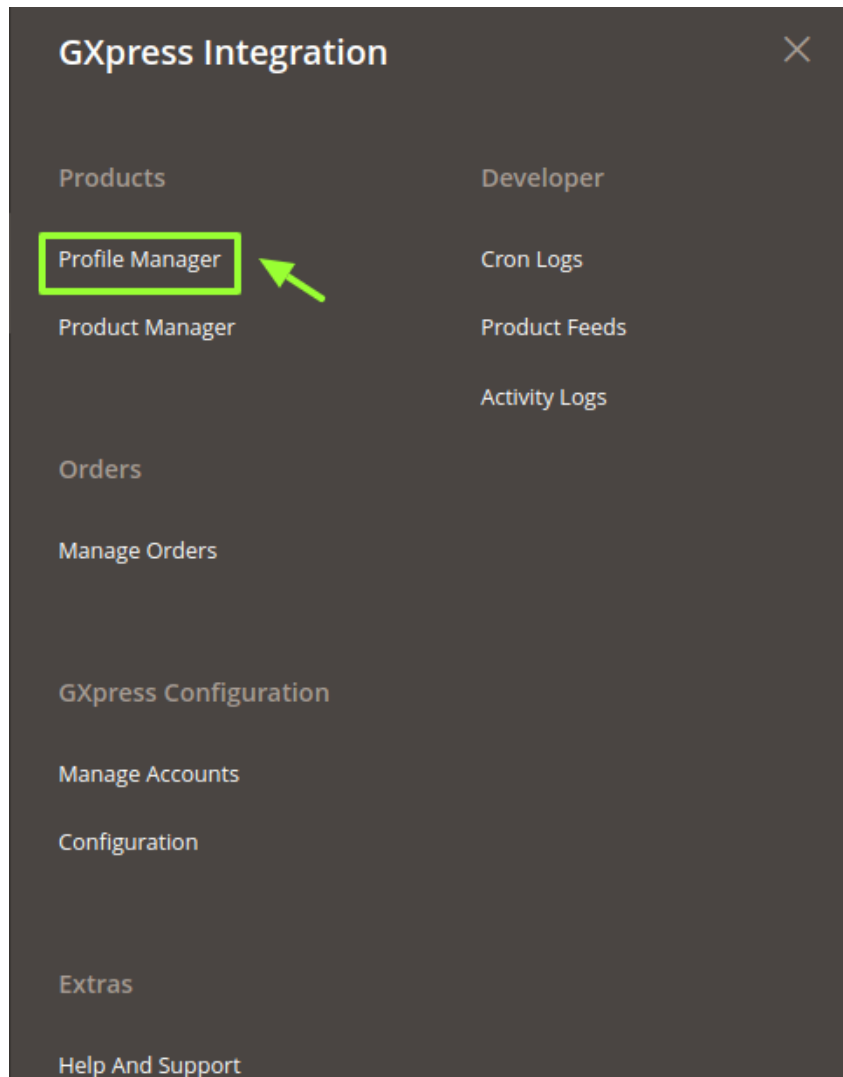
1. Go to the **Magento Admin** panel.
2. On the top navigation bar, click the **Google Express Integration** menu.



The screenshot shows the Magento Admin Dashboard. On the left is a dark sidebar with various menu items: DASHBOARD, GXPRESS INTEGRATION (highlighted), SALES, EDCOMMERCE INTEGRATOR, CATALOG, CUSTOMERS, MARKETING, CONTENT, REPORTS, and STORES. The main content area is titled 'Dashboard' and includes a 'Store View' dropdown set to 'All Store Views'. Below this, there's a section for 'Advanced Reporting' with a description. Further down, 'Lifetime Sales' is displayed as '\$26,253.25' in orange, followed by 'Average Order' as '\$444.97'. At the bottom, there's a 'Last Orders' table.

Customer	Items	Total
Pam Beesly	2	\$539.85
Pam Beesly	2	\$539.85

The menu appears as shown in the following figure:



3. Click the **Profile Manager** menu.

The **Google Shopping Actions Profile Listing** page appears as shown in the following figure:

Manage Profile 🔍 🔔¹ 👤 admin ▾

Add New Profile

Filters

👁 Default View ▾

⚙ Columns ▾

Actions ▾

1 records found



20 ▾ per page

< 1 of 1 >

<input type="checkbox"/>	ID	Account Id	Profile Code	Profile Name	Status	Product Count	Actions
<input type="checkbox"/>	1	ced_test	test	Test Team	Enabled	2	✎ 🗑

4. On this page, all the available profiles are listed.

5. Click the required row of the profile that the admin wants to edit. The **Edit Profile** page appears as shown in the following figure:

<input type="checkbox"/>	ID	Account Id	Profile Code	Profile Name	Status	Product Count	Actions
<input type="checkbox"/>	1	ced_test	test	Test Team	Enabled	2	 

The profile page opens up as shown:

New Profile 🔍 🔔 👤 admin ▾

[← Back](#)
[Delete](#)
[Reset](#)
[Save and Continue Edit](#)
[Save and Manage Product](#)
[Save Profile](#)

PROFILE INFORMATION

Profile Info

Mapping

Profile Products

Profile Information

Profile Code *
For internal use. Must be unique with no spaces

Profile Name *

Profile Status * Disabled ▾
Specific store view information of products will send to overstock

6. Make the changes as per requirement.

7. Click the **Save** button.

The changes are saved and listed on the **Google Shopping Actions Profile Listing** page.

Or

8. Click the **Save and Continue Edit** button to save the created profile and continue editing, if required.

Or

9. Click the **Save and Upload Product** button to save the profile and make ready to upload the product on **Google Shopping Actions**.

The assigned products are listed on the **Product Manager** page.

7.3. Delete the Profile

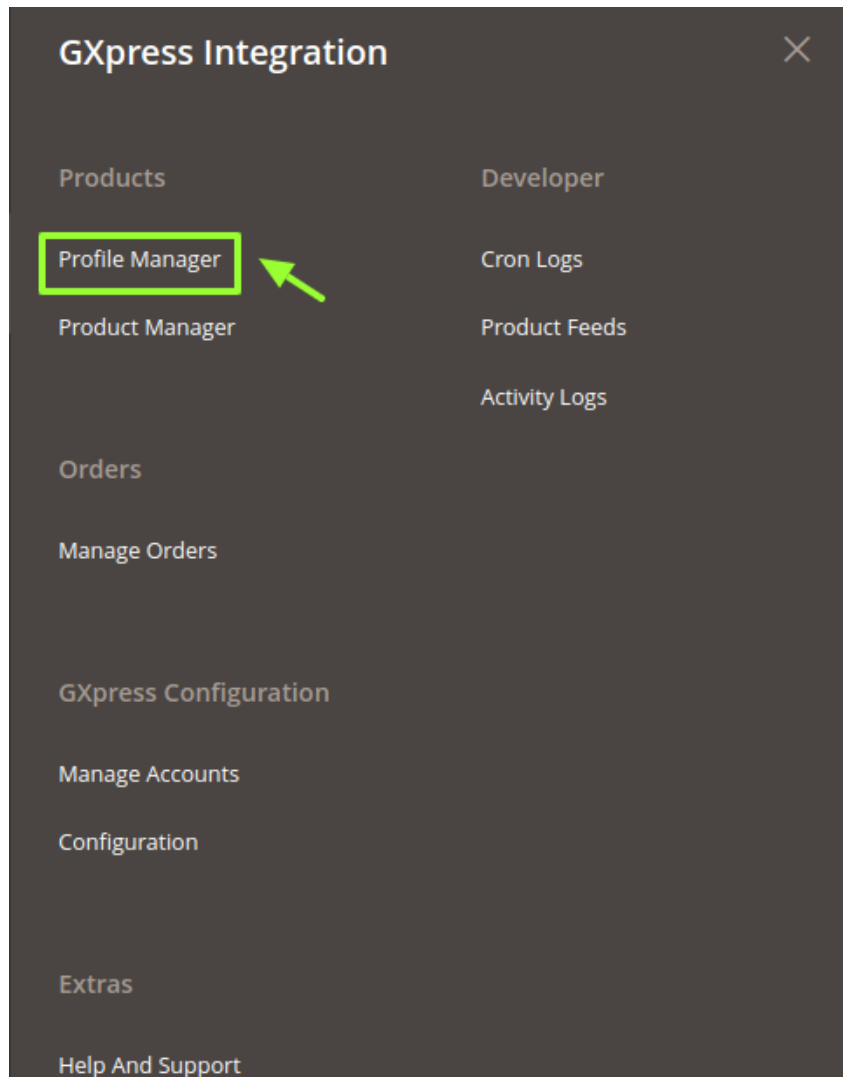
To delete the existing profile

1. Go to the **Magento Admin** panel.
2. On the left navigation bar, click the Google Express menu.

The screenshot displays the Magento 2 Dashboard. On the left is a dark sidebar with navigation icons and labels: DASHBOARD, GXPRESS INTEGRATION, SALES, EDCOMMERCE INTEGRATOR, CATALOG, CUSTOMERS, MARKETING, CONTENT, REPORTS, and STORES. The main content area is titled 'Dashboard' and includes a 'Store View' dropdown set to 'All Store Views'. Below this is the 'Advanced Reporting' section with the text 'Gain new insights and take command of your business' performance, using o'. The dashboard features three key metrics: 'Lifetime Sales' at \$26,253.25, 'Average Order' at \$444.97, and 'Last Orders'. The 'Last Orders' section contains a table with the following data:

Customer	Items	Total
Pam Beesly	2	\$539.85
Pam Beesly	2	\$539.85

3. The menu appears as shown in the following figure:



3. Click the **Profile Manager** menu.

The **Google Shopping Actions Profile Listing** page appears as shown in the following figure:

Manage Profile 🔍 🔔¹ 👤 admin ▾

Add New Profile

⌵ Filters
👁 Default View ▾
⚙ Columns ▾

Actions ▾
1 records found
20 ▾ per page
< 1 of 1 >

<input type="checkbox"/>	ID	Account Id	Profile Code	Profile Name	Status	Product Count	Actions
<input type="checkbox"/>	1	ced_test	test	Test Team	Enabled	2	

4. On this page, all the available profiles are listed.

5. Click the required row of the profile that the admin wants to delete.

The **Edit Profile** page appears as shown in the following figure:

Test Team

Search 🔍 1 notifications 📢 admin 👤

← Back **Delete** Reset Save and Continue Edit Save

PROFILE INFORMATION

Profile Information

Profile info

Category & Attribute

Profile Products

Profile Code * test
For internal use. Must be unique with no spaces

Profile Name * Test Team

Profile Status Enabled ▼

6. Click on **Delete**. You will see the following pop up:

Are you sure you want to do this?

Cancel OK

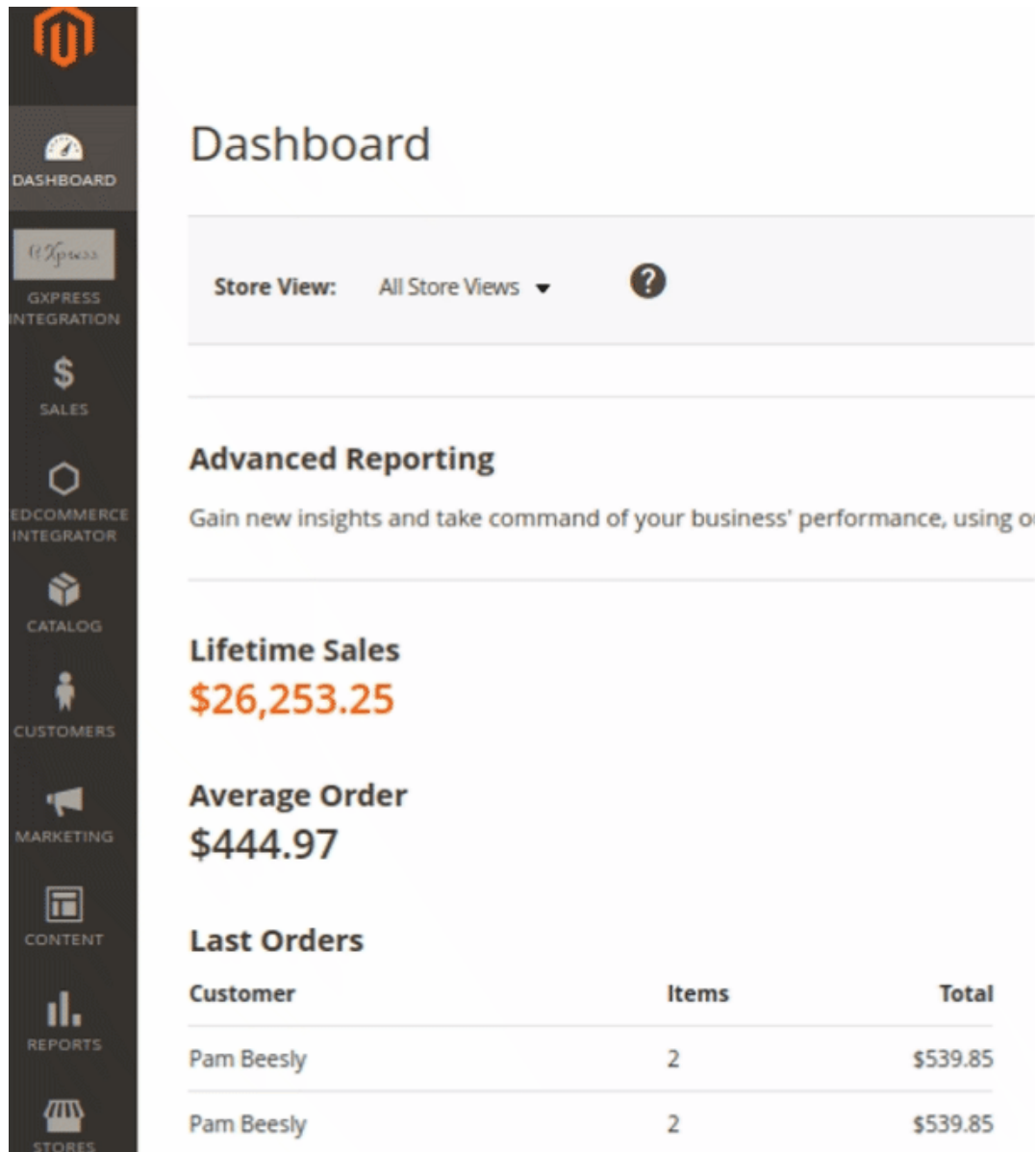
Click **OK** to confirm and the selected profile will be deleted.

7.4. Bulk Actions on the Google Shopping Actions Profile Listing Page

Admin can delete the selected profiles and also can change the status of the profiles in bulk.

To delete the selected profiles in Bulk

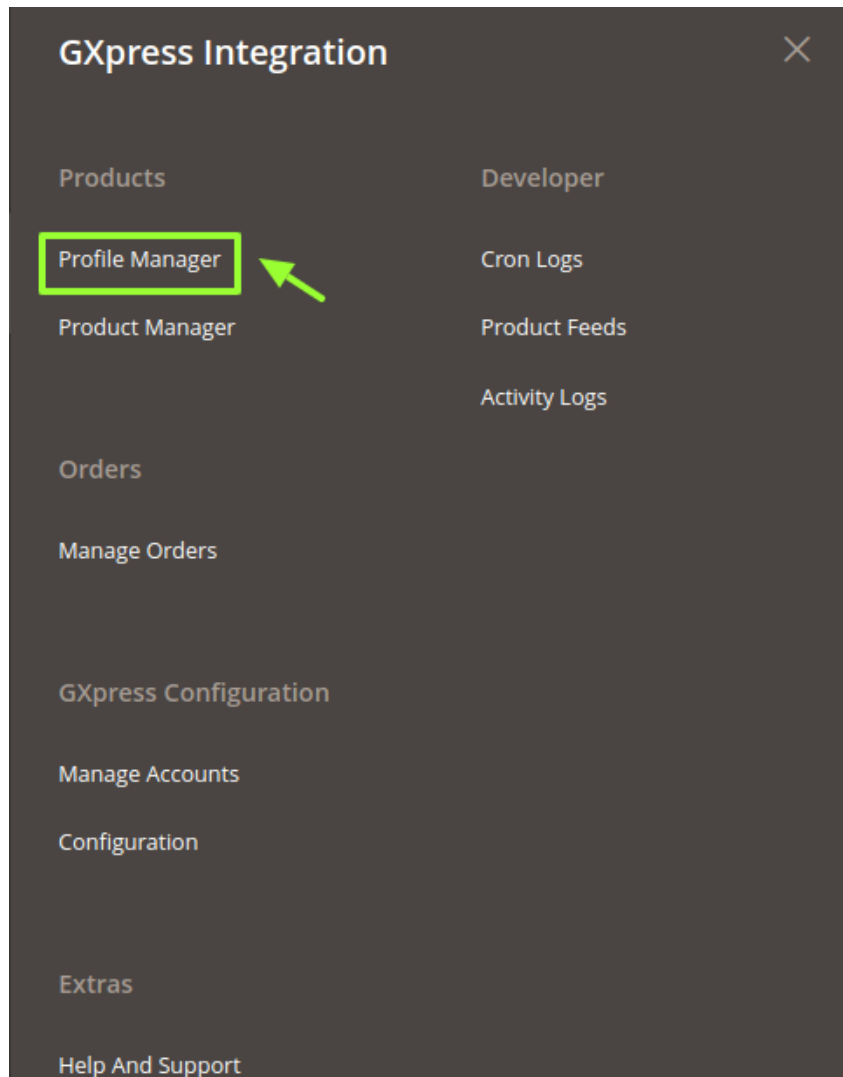
1. Go to the **Magento Admin** panel.
2. On the top navigation bar, click the **Google Express Integration** menu.



The screenshot displays the Magento 2 Dashboard. On the left is a dark sidebar menu with icons and labels for: DASHBOARD, GXPRESS INTEGRATION, SALES, EDCOMMERCE INTEGRATOR, CATALOG, CUSTOMERS, MARKETING, CONTENT, REPORTS, and STORES. The main content area is titled 'Dashboard' and includes a 'Store View' dropdown set to 'All Store Views'. Below this is the 'Advanced Reporting' section with the text 'Gain new insights and take command of your business' performance, using o'. The dashboard features three key metrics: 'Lifetime Sales' at \$26,253.25, 'Average Order' at \$444.97, and 'Last Orders'. The 'Last Orders' section contains a table with two entries for 'Pam Beesly'.

Customer	Items	Total
Pam Beesly	2	\$539.85
Pam Beesly	2	\$539.85

The menu appears as shown in the following figure:



3. Click **Profile Manager**.

The **Google Shopping Actions Profile Listing** page appears as shown in the following figure:

Manage Profile 🔍 🔔¹ 👤 admin ▾

Add New Profile

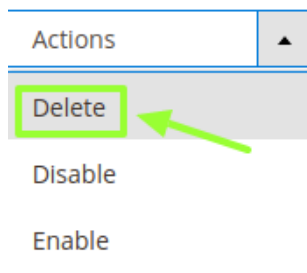
⌵ Filters
👁 Default View ▾
⚙ Columns ▾

Actions ▾
1 records found
20 ▾ per page
< 1 of 1 >

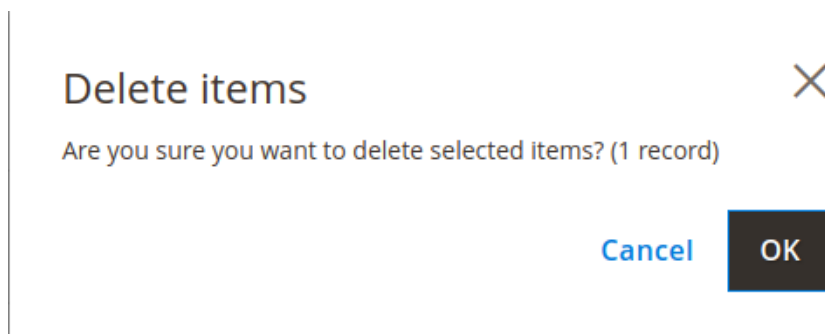
<input type="checkbox"/>	ID	Account Id	Profile Code	Profile Name	Status	Product Count	Actions
<input type="checkbox"/>	1	ced_test	test	Test Team	Enabled	2	

4. On this page, all the available profiles are listed.

5. Click on the checkboxes of the profiles you want to delete.
6. On the Actions tab click on the drop down. Click on **Delete** in order to remove the profiles.

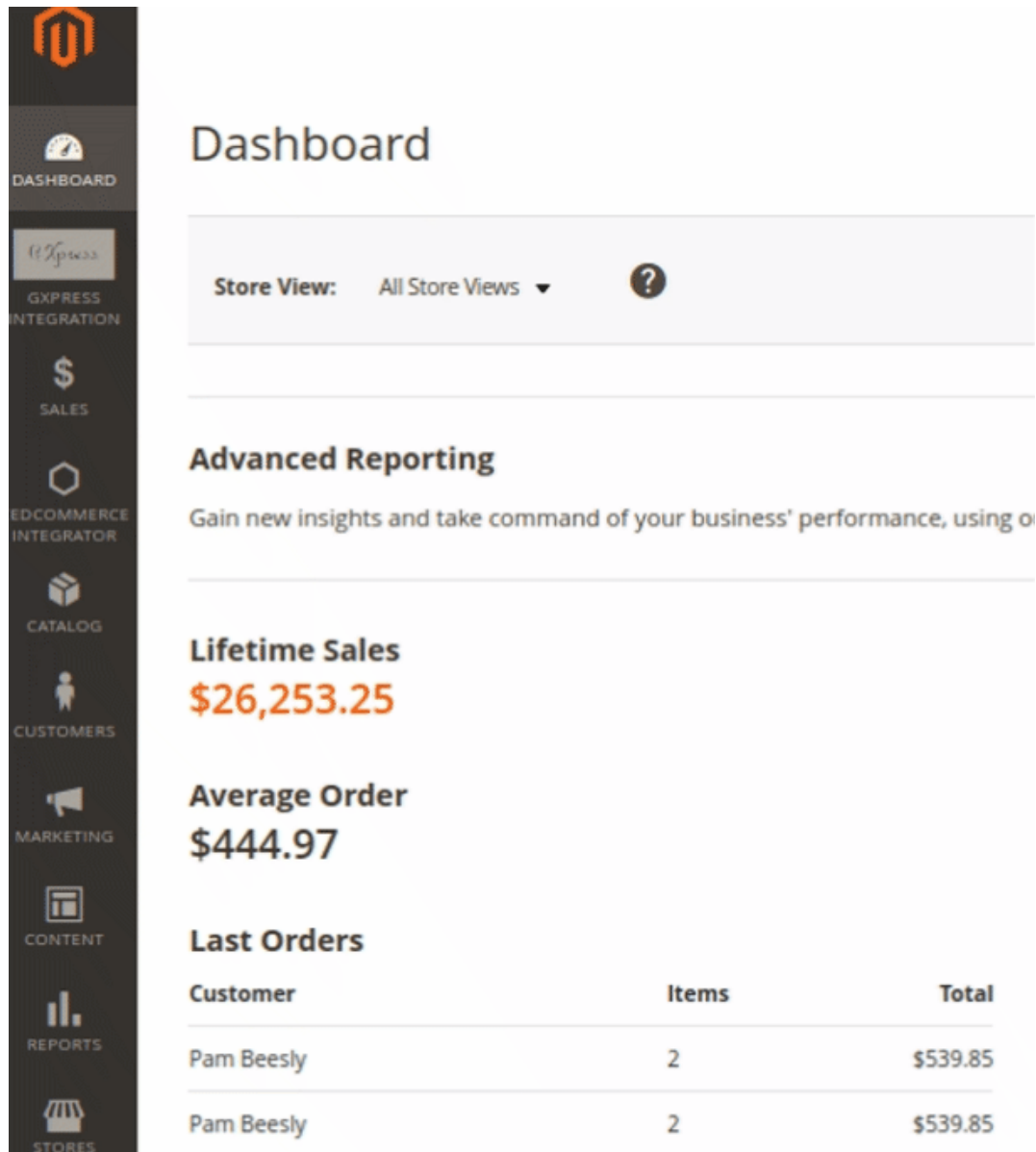


A Pop-up displayed to confirm your choice. Select OK to Delete the profile.



To change the status of the selected profiles:

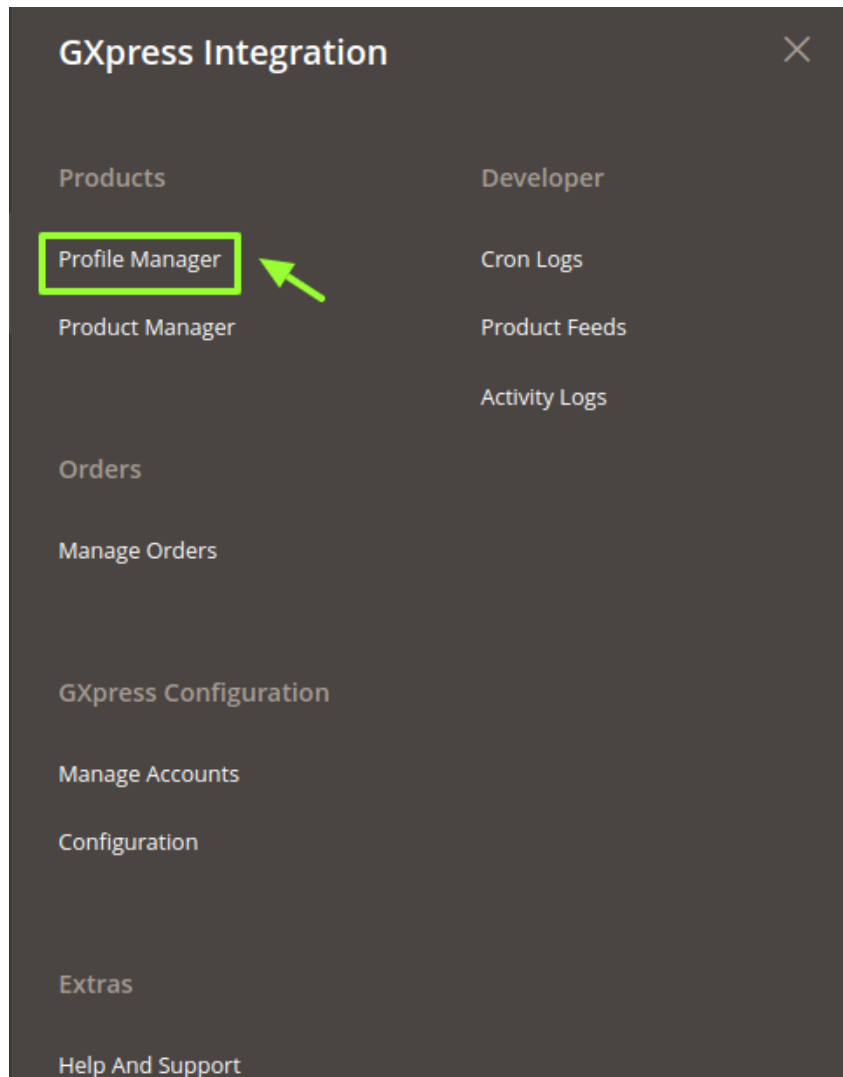
1. Go to the **Magento Admin** panel.
2. On the top navigation bar, click the **Google Shopping Actions Integration** menu.



The screenshot displays the Magento 2 Dashboard. On the left is a dark sidebar menu with icons and labels for: DASHBOARD, GXPRESS INTEGRATION, SALES, EDCOMMERCE INTEGRATOR, CATALOG, CUSTOMERS, MARKETING, CONTENT, REPORTS, and STORES. The main content area is titled 'Dashboard' and includes a 'Store View' dropdown set to 'All Store Views'. Below this is the 'Advanced Reporting' section with the text 'Gain new insights and take command of your business' performance, using o'. The dashboard features three key metrics: 'Lifetime Sales' at \$26,253.25, 'Average Order' at \$444.97, and 'Last Orders'. The 'Last Orders' section contains a table with the following data:

Customer	Items	Total
Pam Beesly	2	\$539.85
Pam Beesly	2	\$539.85

The menu appears as shown in the following figure:



3. Click **Manage Profiles**.

The **Google Shopping Actions Profile Listing** page appears as shown in the following figure:

Manage Profile 🔍 🔔 1 👤 admin ▾

[Add New Profile](#)

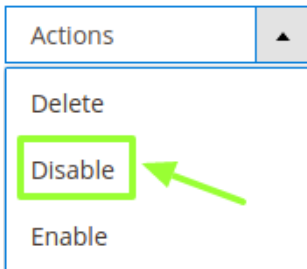
🔽 Filters 👁 Default View ▾ ⚙ Columns ▾

Actions ▾ 1 records found 20 ▾ per page < 1 of 1 >

<input type="checkbox"/>	ID	Account Id	Profile Code	Profile Name	Status	Product Count	Actions
<input type="checkbox"/>	1	ced_test	test	Test Team	Enabled	2	

4. On this page, all the available profiles are listed.

5. Click on the checkboxes of the profiles you want to change the status of.



6. On the Actions tab click on the drop down. Click on **Disable/Enable** in order to change the status of the profiles. When the status change is successfully performed a success message displays on the screen.

8. Manage Google Shopping Actions Products

Admin can view, edit, and upload the individual product. Also, the admin can view the error message if any error exists in any product details. The admin can also submit certain actions on the selected products available on the **Product Manager** page.

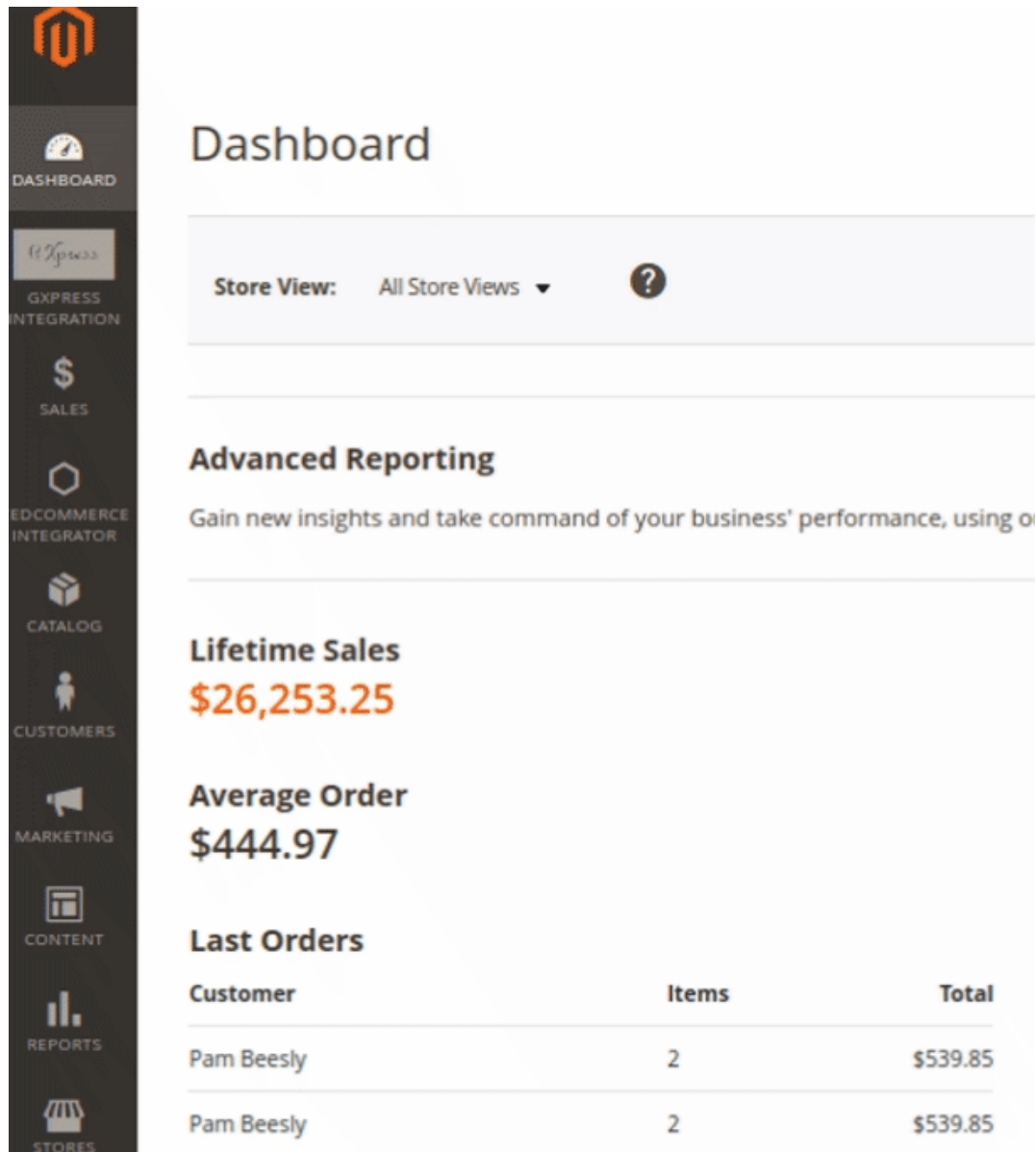
Thus, on the Product Manager page, the user can perform the following these tasks:

- **Upload Single Product:** The user can upload the products that are listed on the **Product Manager** page, to the Google Shopping Actions website.
- **Sync Inventory & Price:** Users can easily sync the inventory and the pricing of the products between the Magento store and Google Shopping Actions.

8.1. Upload Products on Google Shopping Actions

To upload a single product

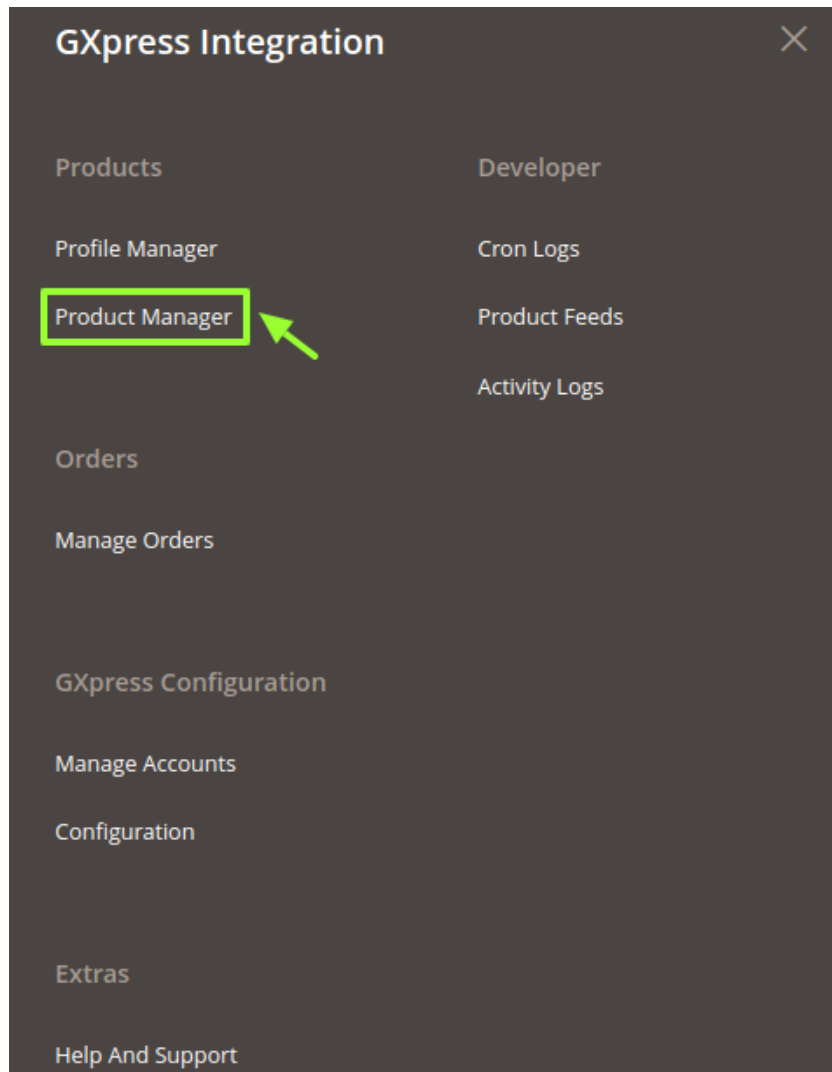
1. Go to the **Magento Admin** panel.
2. On the top navigation bar, click the **Google Express Integration** menu.



The screenshot displays the Magento 2 Dashboard. On the left is a vertical sidebar with navigation icons and labels: DASHBOARD, GXPRESS INTEGRATION, SALES, EDCOMMERCE INTEGRATOR, CATALOG, CUSTOMERS, MARKETING, CONTENT, REPORTS, and STORES. The main content area is titled 'Dashboard' and includes a 'Store View' dropdown set to 'All Store Views'. Below this is the 'Advanced Reporting' section with the text 'Gain new insights and take command of your business' performance, using o'. The dashboard features three key metrics: 'Lifetime Sales' at \$26,253.25, 'Average Order' at \$444.97, and 'Last Orders'. The 'Last Orders' section contains a table with the following data:

Customer	Items	Total
Pam Beesly	2	\$539.85
Pam Beesly	2	\$539.85

3. Click on **Product Manager**.



4. The following window will appear:

GXpress Product Listing

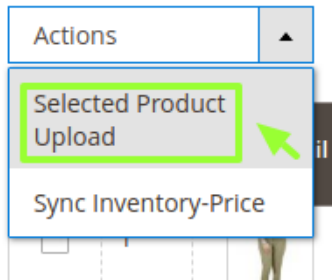
Account View: Primary Account ▼

Filters Default View Columns

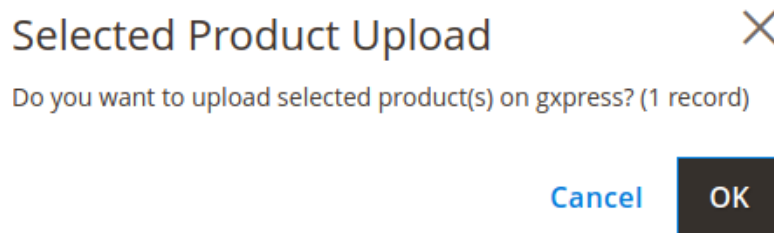
Actions 2 records found 20 per page 1 of 1

	ID	Thumbnail	Name	Type	SKU	Price	Quantity	GXpress Profile	GXpress Product Status	Product Upload Status	Visibility	Status	Action
<input type="checkbox"/>	1		CED Test Product	Simple Product	CED-001	\$10.00	10.0000	Test Team	Uploaded on gxpress	VALID	Catalog, Search	Enabled	
<input type="checkbox"/>	11		Configuration Product	Configurable Product	CONF-001		0.0000	Test Team	Uploaded on gxpress	VALID	Catalog, Search	Enabled	

Select the checkboxes respective to the products you want to upload.5. In the **Action** Column select **Selected Product Upload** from the drop down.



A confirmation message appears. Click on OK.



7. If the product is uploaded successfully, then the success message appears on the top of the page. If there is an error, then the error message appears on the top of the page.

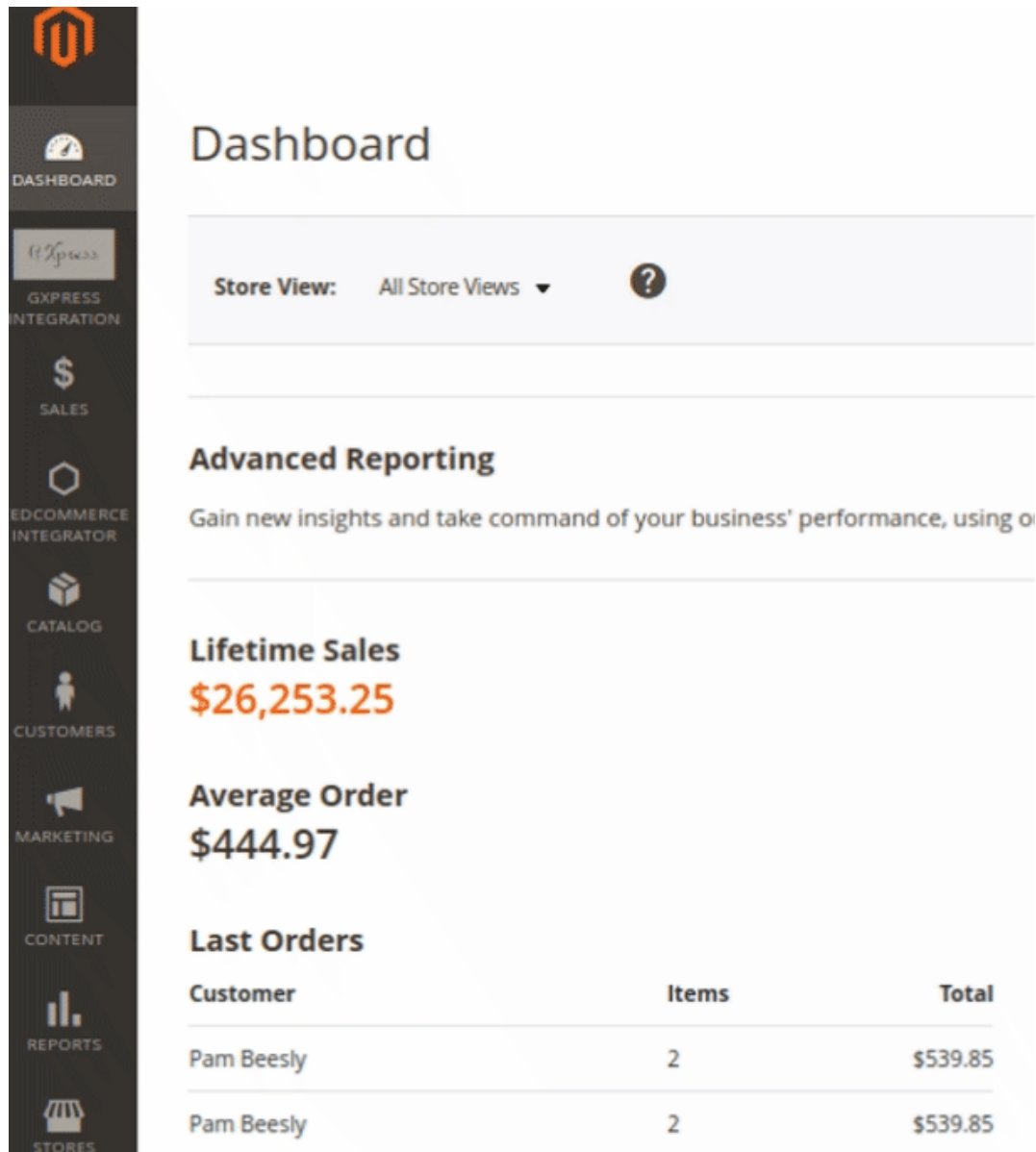
Uploading Status

- 💡 Starting Product upload execution, please wait...
- ⚠️ Warning: Please do not close the window during uploading data
- ✅ Total 1 Batch(s) Found.
- ❗ Batch1: 24-MB04Invalid
- ✅ 100% 1 Of 1 Processed.
- ✅ 0 Batch(s) Successfully Uploaded.
- 💡 Finished product uploading execution.

8.2. To Sync the Inventory & Price

To sync inventory and price

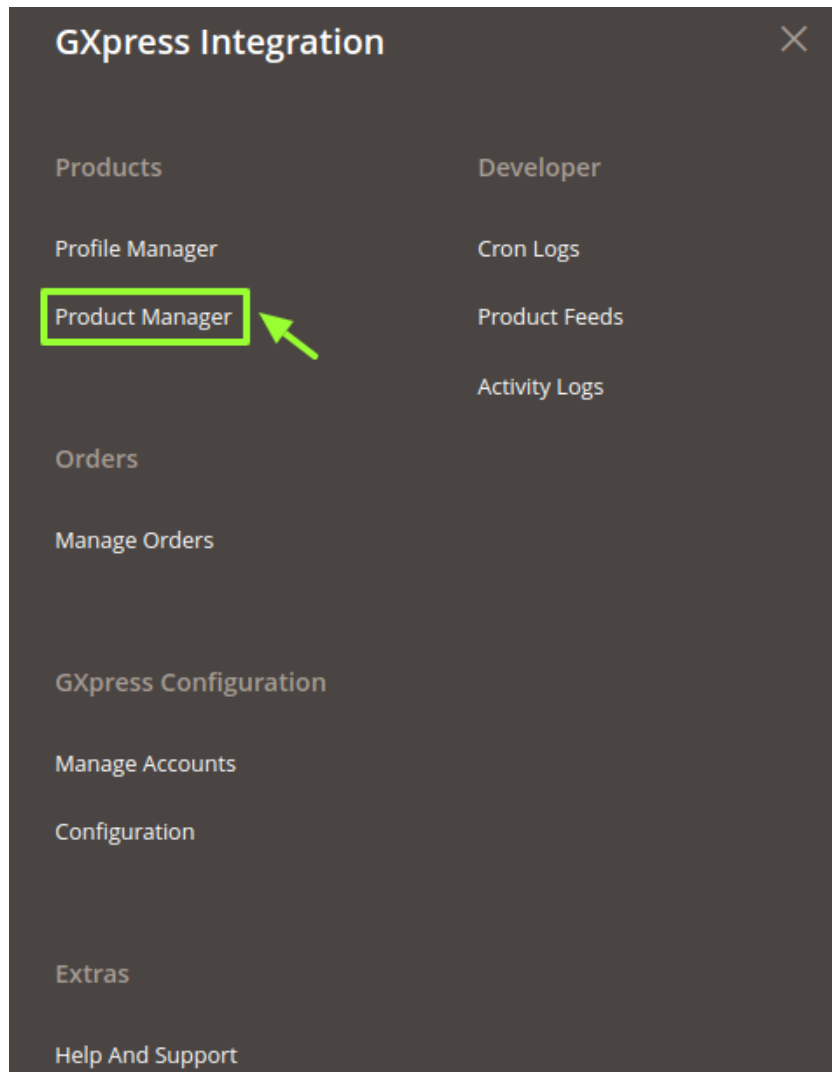
1. Go to the Admin panel.
2. On the left navigation bar, click the **Google Express** menu.



The screenshot displays the Magento 2 Dashboard. On the left is a dark sidebar menu with icons and labels for: DASHBOARD, GXPRESS INTEGRATION, SALES, EDCOMMERCE INTEGRATOR, CATALOG, CUSTOMERS, MARKETING, CONTENT, REPORTS, and STORES. The main content area is titled 'Dashboard' and includes a 'Store View' dropdown set to 'All Store Views'. Below this is the 'Advanced Reporting' section with the text 'Gain new insights and take command of your business' performance, using o'. The dashboard features three key metrics: 'Lifetime Sales' at \$26,253.25, 'Average Order' at \$444.97, and 'Last Orders'. The 'Last Orders' section contains a table with two entries for 'Pam Beesly'.

Customer	Items	Total
Pam Beesly	2	\$539.85
Pam Beesly	2	\$539.85

The menu appears as shown in the following figure:



3. Click **Product Manager**.

The **Google Shopping Actions Product Listing** page appears as shown in the following figure:

GXpress Product Listing 🔍 🔔 👤 admin ▼

Account View: Primary Account ▼

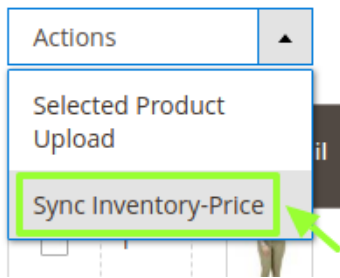
Filters Default View Columns

Actions 2 records found 20 per page < 1 of 1 >

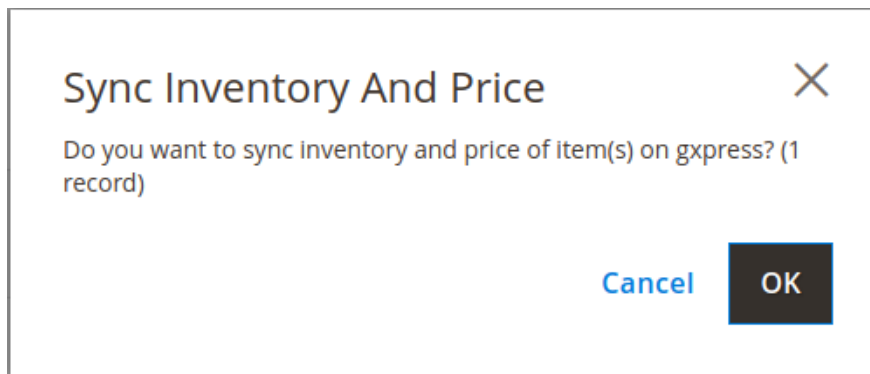
	ID	Thumbnail	Name	Type	SKU	Price	Quantity	GXpress Profile	GXpress Product Status	Product Upload Status	Visibility	Status	Action
<input type="checkbox"/>	1		CED Test Product	Simple Product	CED-001	\$10.00	10.0000	Test Team	Uploaded on gxpress	VALID	Catalog, Search	Enabled	
<input type="checkbox"/>	11		Configuration Product	Configurable Product	CONF-001		0.0000	Test Team	Uploaded on gxpress	VALID	Catalog, Search	Enabled	

4. Select the products for which you want to sync the price and inventory, by checking the corresponding boxes.

5. Click the **Arrow** button next to the **Actions** list, and then click **Sync Inventory-Price**.



6. A Confirmation dialog box appears as shown in the following figure. Click **OK**.



7. The inventory and price of selected products get synced between Magento and Google Shopping Actions.

9. Google Shopping Actions Orders

Admin can view the following details from the **Google Shopping Actions Orders** menu:

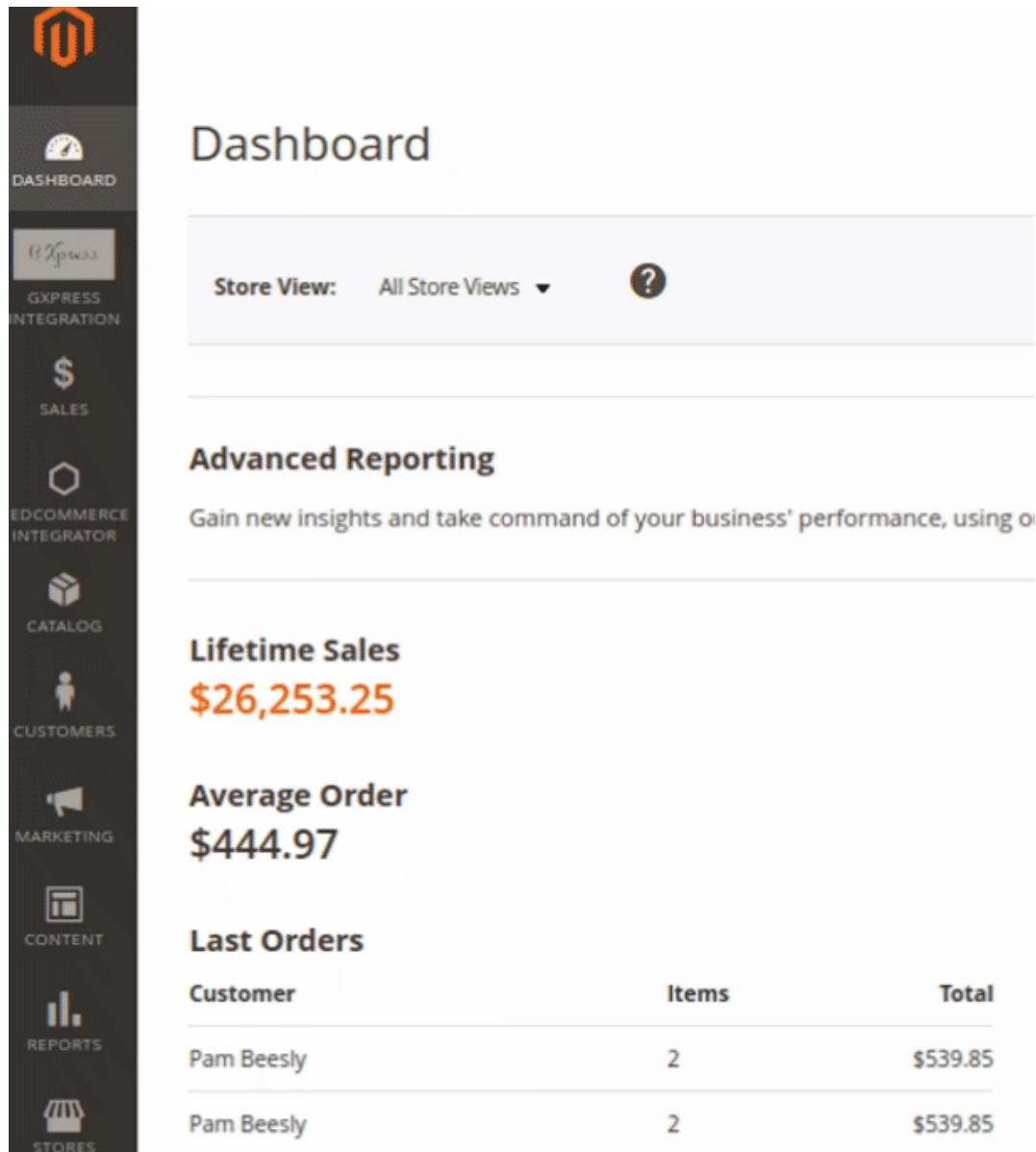
- View **Google Shopping Actions Orders**
- View **Google Actions Failed Orders**

9.1. Fetch Google Shopping Actions Orders

The user can fetch all the order details from Google Shopping Actions. Also, later on, can proceed further for shipment.

To fetch Google Shopping Actions Orders

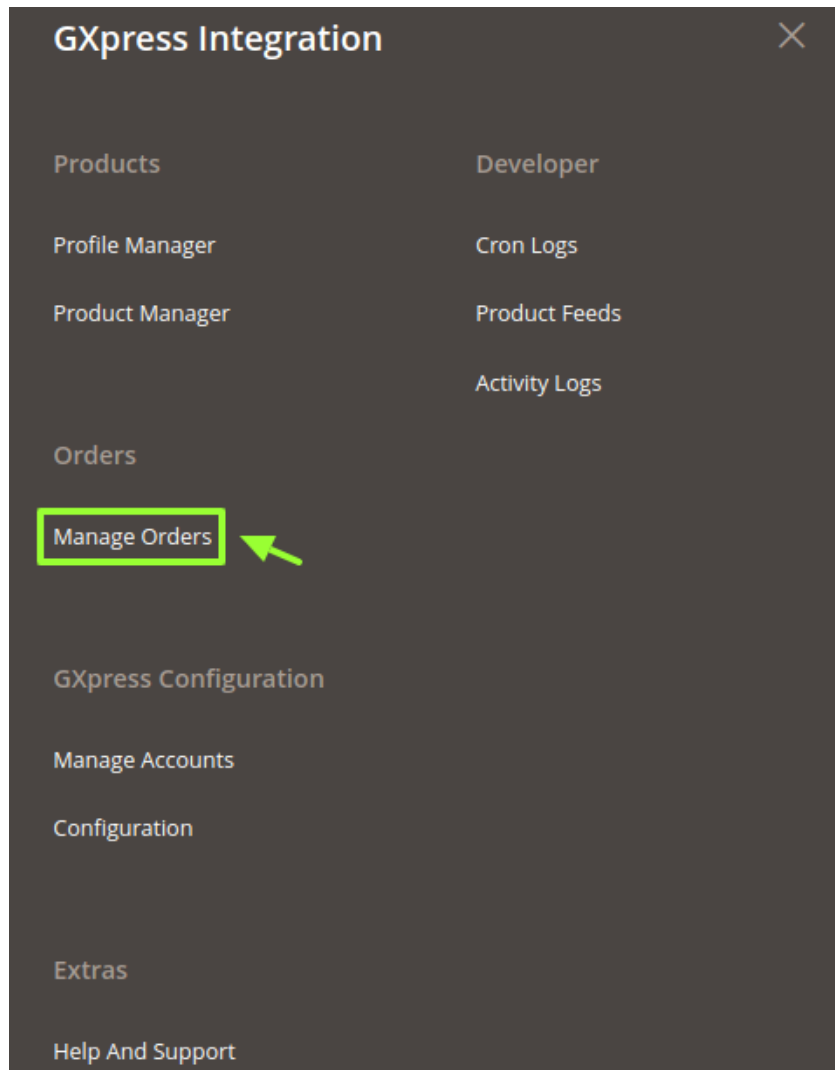
1. Go to **Magento Admin** panel.



The screenshot shows the Magento 2 Dashboard. On the left is a dark sidebar with various menu items: DASHBOARD, GXPRESS INTEGRATION (highlighted), SALES, EDCOMMERCE INTEGRATOR, CATALOG, CUSTOMERS, MARKETING, CONTENT, REPORTS, and STORES. The main content area is titled 'Dashboard' and includes a 'Store View' dropdown set to 'All Store Views'. Below this is the 'Advanced Reporting' section, which states 'Gain new insights and take command of your business' performance, using o'. It displays 'Lifetime Sales' as \$26,253.25 and 'Average Order' as \$444.97. At the bottom is a 'Last Orders' table with columns for Customer, Items, and Total.

Customer	Items	Total
Pam Beesly	2	\$539.85
Pam Beesly	2	\$539.85

2. Click the **Google Express Integration** menu, and then click **View Google Express Orders**.



3. The **Google Shopping Actions Orders** page appears as shown in the following figure:

GXpress Order List 🔍 🔔¹ 👤 admin ▾

[Fetch GXpress Orders](#)

⌵ Filters
👁 Default View ▾
⚙ Columns ▾

Actions ▾
25 records found
30 ▾ per page
< 1 of 1 >

<input type="checkbox"/>	Magento Increment Id	Account Id	Order Place Date	gxpress Order Status	Id	gxpress Order Id	Failed Order Reason	Actions
<input type="checkbox"/>	000000299	sandbox_order	2019-01-10	InProgress	1	TEST-4737-54-8863		👁 ✎ 🗑
<input type="checkbox"/>	000000300	sandbox_order	2019-01-10	InProgress	2	TEST-9530-43-9692		👁 ✎ 🗑

4. Click the **Fetch New Orders** button.

GXpress Order List

								Fetch GXpress Orders
								Filters
								Default View
								Columns
								25 records found
								30 per page
								1 of 1
Actions	Magento Increment Id	Account Id	Order Place Date	gxpress Order Status	Id	gxpress Order Id	Failed Order Reason	Actions
<input type="checkbox"/>	000000299	sandbox_order	2019-01-10	InProgress	1	TEST-4737-54-8863		
<input type="checkbox"/>	000000300	sandbox_order	2019-01-10	InProgress	2	TEST-9530-43-9692		

5. If the order is imported successfully, a success message appears like this:

Order Fetch Status

- 💡 Starting Order Fetch execution, please wait...
- ⚠️ Warning: Please do not close the window during order fetch
- ✅ Total 3 Batch(s) Found.
- 🔄 Of 3 Processing
- 💡 Finished order fetch execution.

Notes:

- Orders are automatically imported through CRON in every 10 minutes.
- Whenever the latest orders are imported from **Google Shopping Actions**, a Notification appears in the notification area of the Admin panel for those orders and they are Auto-Acknowledged as soon as they are imported into the Magento admin panel.
- If no Order is imported, then check the Failed order log on the **Failed Google Shopping Actions Orders Import Log**
- Order are auto-rejected on Google Shopping Actions in the following conditions:
 - When Google Shopping Actions Product SKU does not exist in Magento store.
 - When Product is Out of Stock in Magento store.
 - When a product is disabled in Magento store.

9.2. View Google Shopping Actions Orders

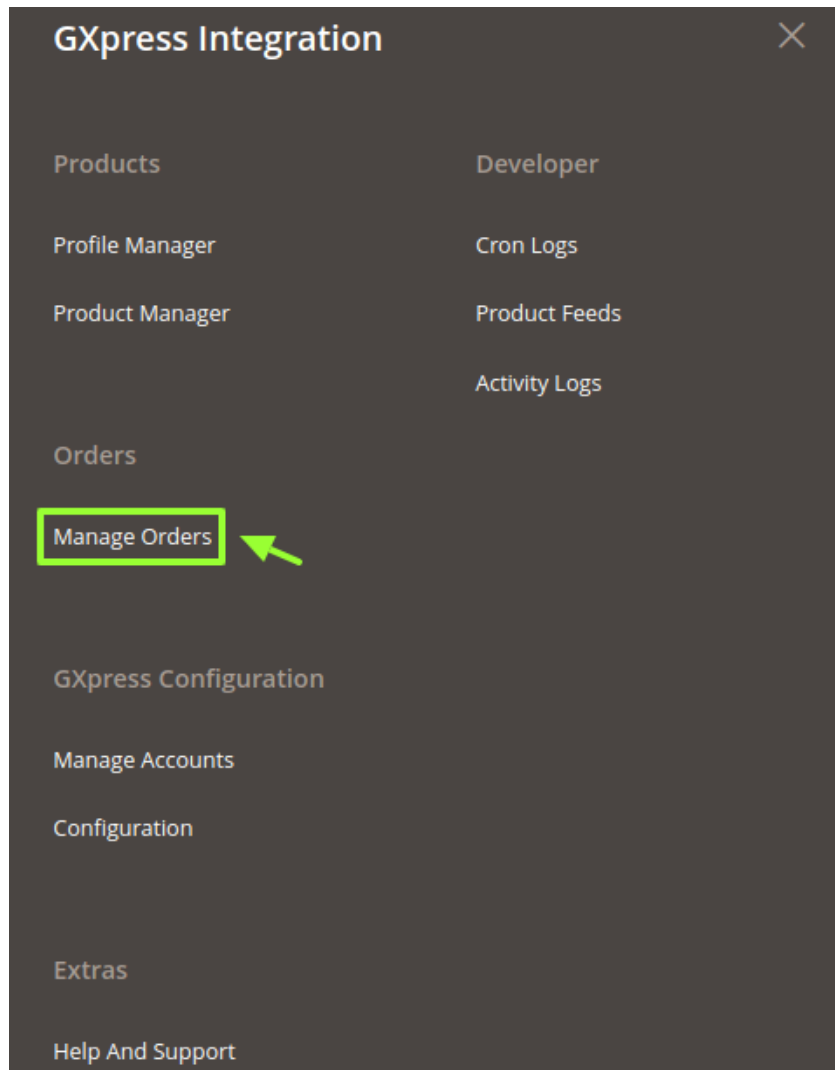
To view the selected order

1. Go to **Magento Admin** panel.

The screenshot shows the Magento 2 Dashboard. On the left is a vertical sidebar with icons and labels for various sections: DASHBOARD, GXPRESS INTEGRATION, SALES, EDCOMMERCE INTEGRATOR, CATALOG, CUSTOMERS, MARKETING, CONTENT, REPORTS, and STORES. The main content area is titled 'Dashboard' and includes a 'Store View' dropdown set to 'All Store Views'. Below this is the 'Advanced Reporting' section, which provides key performance indicators: Lifetime Sales of \$26,253.25 and Average Order of \$444.97. At the bottom is a 'Last Orders' table with three columns: Customer, Items, and Total.

Customer	Items	Total
Pam Beesly	2	\$539.85
Pam Beesly	2	\$539.85

2. Click the **Google Express Integration** menu, and then click **Manage Orders**.



3. The **Google Shopping Actions Orders Details** page appears as shown in the following figure:

GXpress Order List 🔍 🔔 1 👤 admin ▼

[Fetch GXpress Orders](#)

⌵ Filters
👁 Default View ⌵
⚙ Columns ⌵

Actions ⌵
25 records found
30 ⌵ per page
< 1 of 1 >

<input type="checkbox"/>	Magento Increment Id	Account Id	Order Place Date	gxpress Order Status	Id	gxpress Order Id	Failed Order Reason	Actions
<input type="checkbox"/>	000000299	sandbox_order	2019-01-10	InProgress	1	TEST-4737-54-8863		👁 ✎ 🗑
<input type="checkbox"/>	000000300	sandbox_order	2019-01-10	InProgress	2	TEST-9530-43-9692		👁 ✎ 🗑

3. In the **Magento Increment Id** column, click the link associated with the required order.

GXpress Order List

[Fetch GXpress Orders](#)

Filters
 Default View
 Columns

Actions

26 records found

30 per page

< 1 of 1 >

<input type="checkbox"/>	Magento Increment Id	Account Id	Order Place Date	gxpress Order Status	Id	gxpress Order Id	Failed Order Reason	Actions
<input type="checkbox"/>	000000299	sandbox_order	2019-01-10	InProgress	1	TEST-4737-54-8863		
<input type="checkbox"/>	000000300	sandbox_order	2019-01-10	InProgress	2	TEST-9530-43-9692		

The page appears as shown in the following figure:

#000000299

[← Back](#)
[Send Email](#)
[Credit Memo](#)
[Hold](#)
[Ship](#)
[Reorder](#)

ORDER VIEW	Order & Account Information	
Information	Order # 000000299 (The order confirmation email is not sent)	
Invoices	Order Date	Jan 24, 2019 7:47:15 AM
Credit Memos	Order Status	Processing
Shipments	Purchased From	Main Website Main Website Store Default Store View
	Account Information	Edit Customer
	Customer Name	[redacted]
	Email	[redacted]
	Customer Group	General

4. Here all the information regarding the order is available.

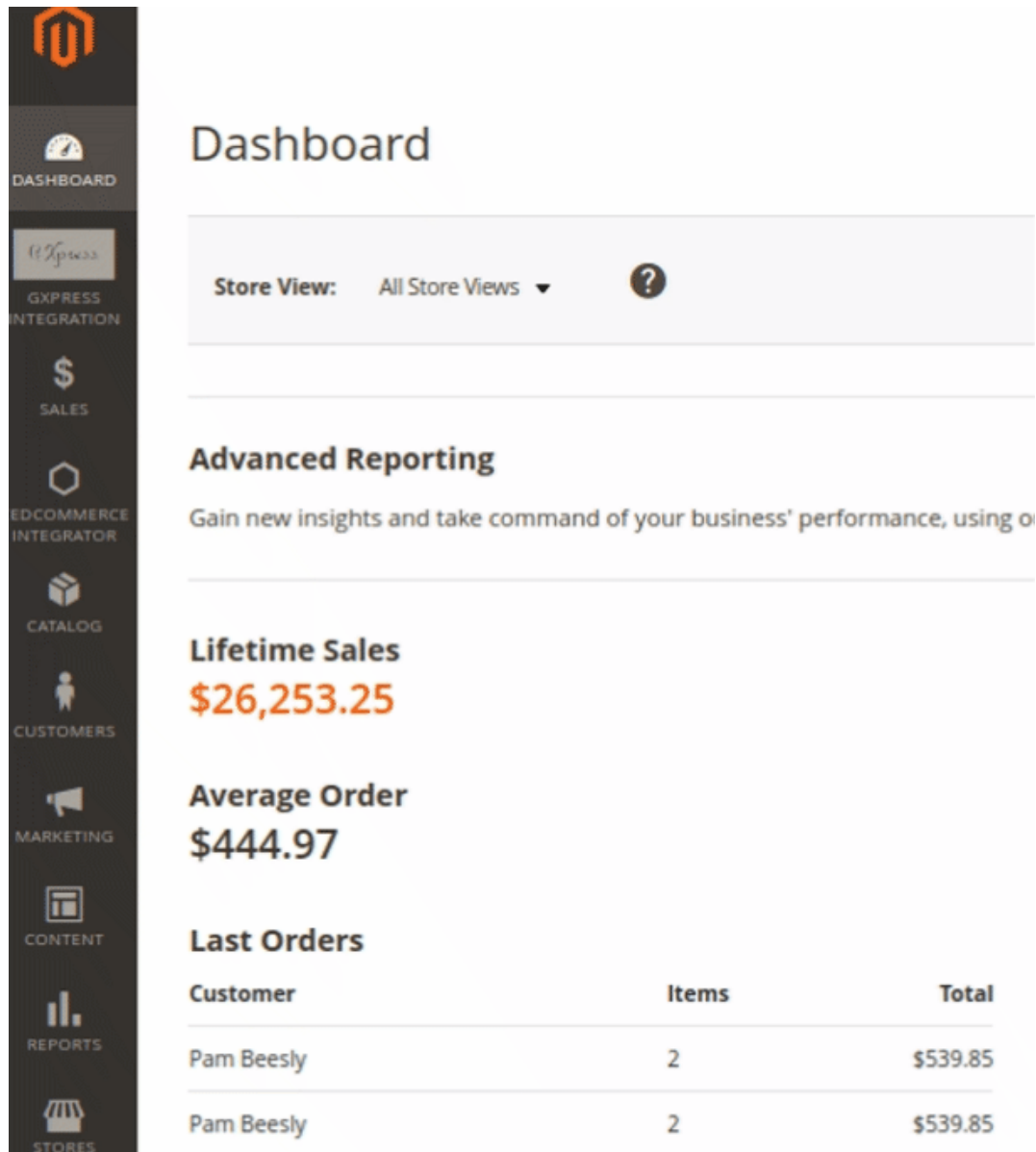
5. You can edit and Fill in the required fields.

10. Google Shopping Actions Cron Logs

The **Cron Logs** page displays all the Cron details scheduled in Google Shopping Actions.

To view the Google Shopping Actions Cron details

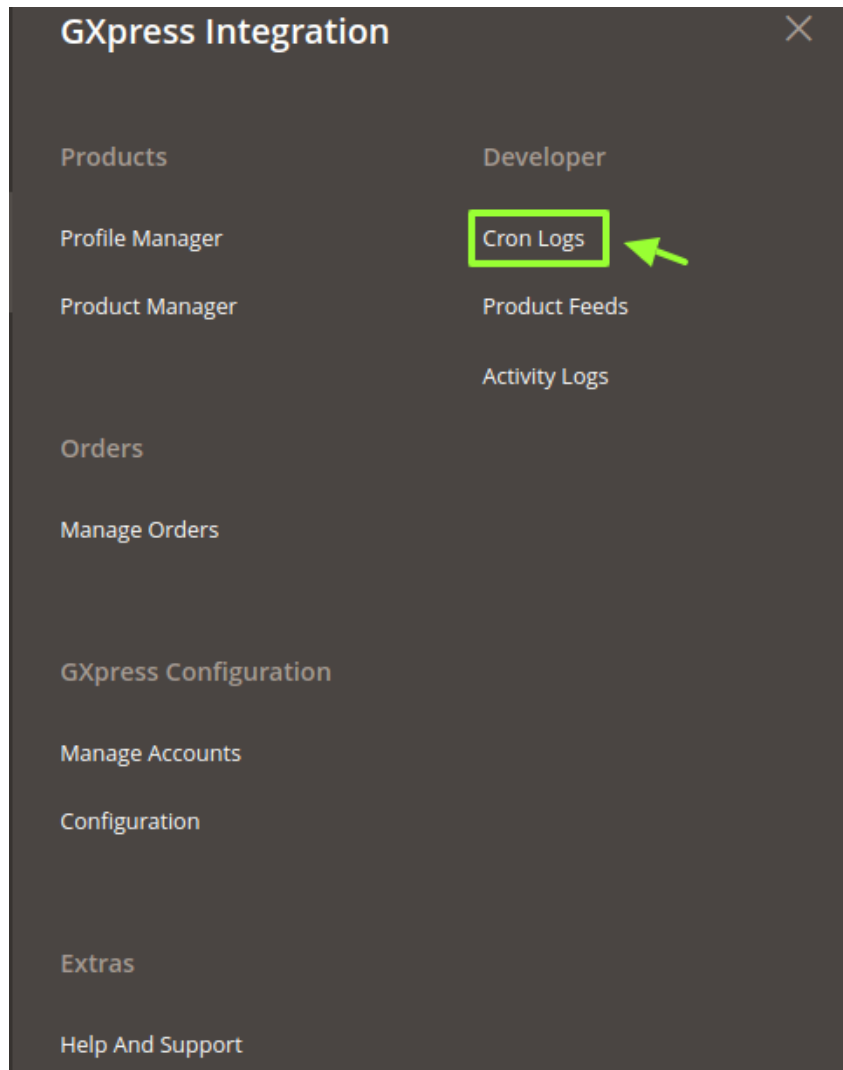
1. Go to **Magento Admin Panel**.



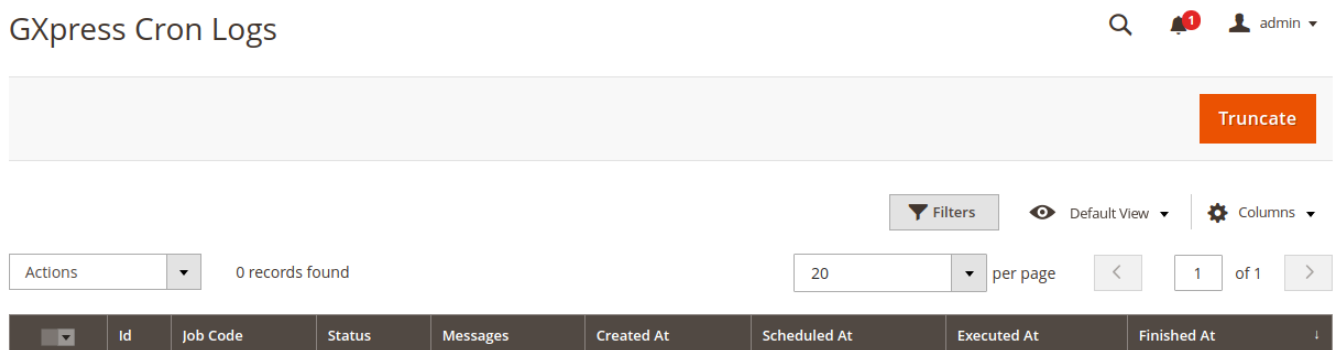
The screenshot shows the Magento 2 Dashboard. On the left is a vertical sidebar with icons and labels for various modules: DASHBOARD, GXPRESS INTEGRATION, SALES, EDCOMMERCE INTEGRATOR, CATALOG, CUSTOMERS, MARKETING, CONTENT, REPORTS, and STORES. The main content area is titled 'Dashboard' and includes a 'Store View' dropdown set to 'All Store Views'. Below this is the 'Advanced Reporting' section, which states 'Gain new insights and take command of your business' performance, using o'. The 'Lifetime Sales' are displayed as \$26,253.25, and the 'Average Order' is \$444.97. The 'Last Orders' section contains a table with the following data:

Customer	Items	Total
Pam Beesly	2	\$539.85
Pam Beesly	2	\$539.85

2. On the **Google Express Integration** menu, click **Cron Logs**.



3. The **Cron Logs** page appears as shown in the following figure:

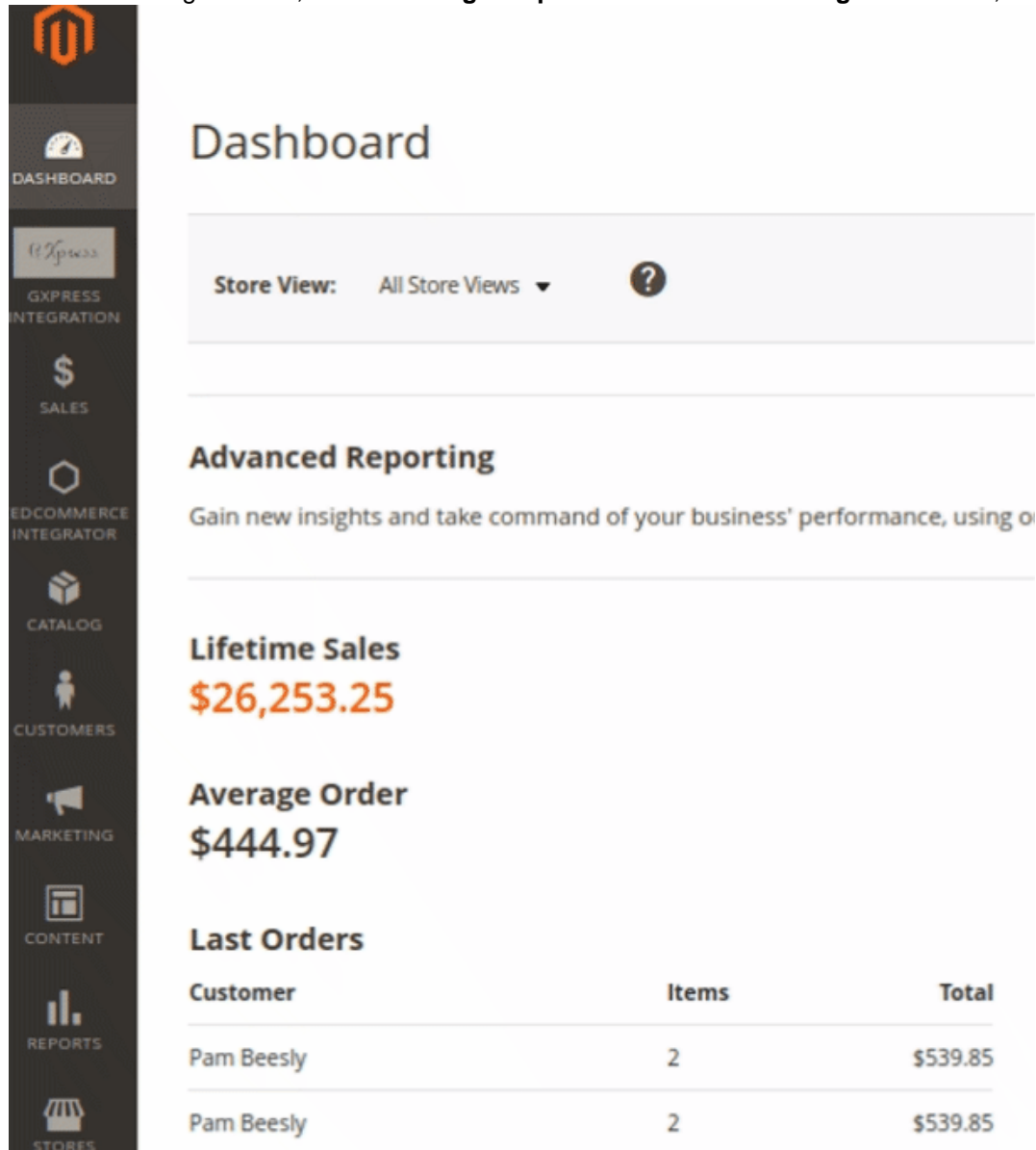


4. To truncate the cron logs click on the **Truncate button** on the top right corner.

11. Google Shopping Actions Activity Logs

To view Google Shopping Actions Log Grid.

1. Go to the **Admin** panel.
2. On the left navigation bar, click the **Google Express Multi Account Integration** menu,



The screenshot shows the Magento Admin Dashboard. On the left sidebar, the 'Google Express Multi Account Integration' menu is highlighted. The main content area displays the 'Dashboard' with various metrics and reports.

Dashboard

Store View: All Store Views

Advanced Reporting

Gain new insights and take command of your business' performance, using o

Lifetime Sales

\$26,253.25

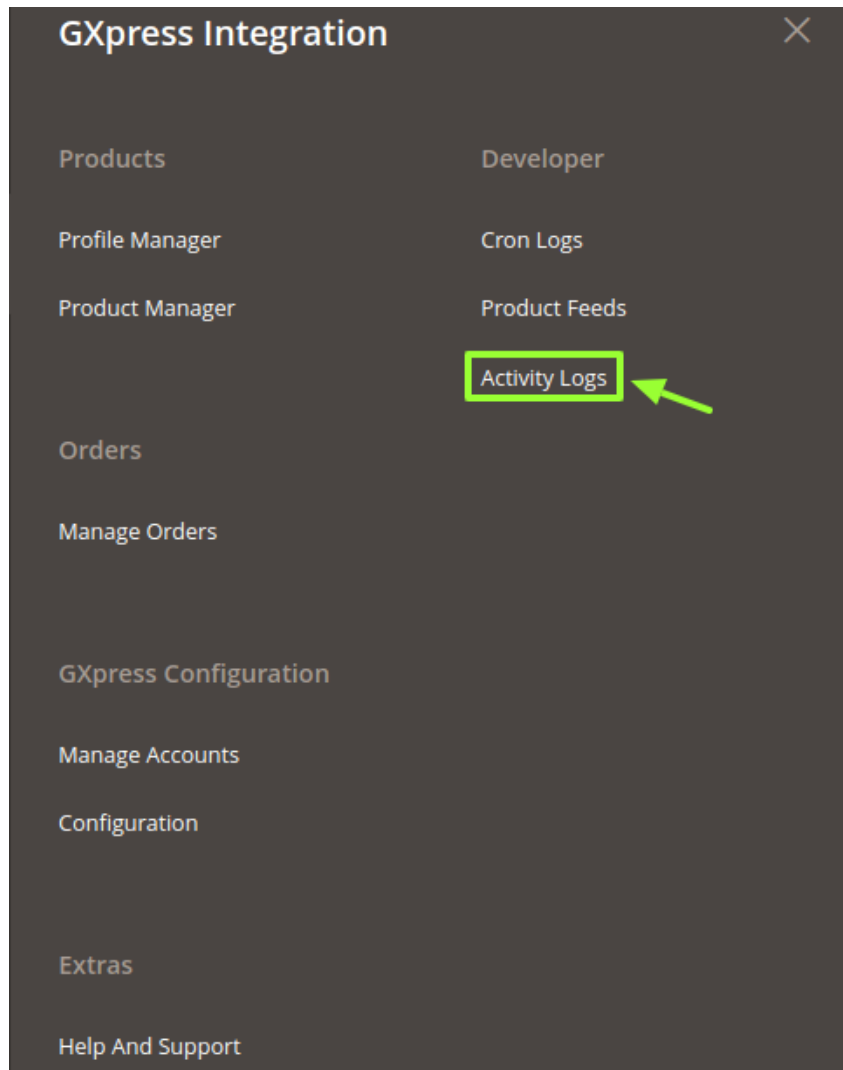
Average Order

\$444.97

Last Orders

Customer	Items	Total
Pam Beesly	2	\$539.85
Pam Beesly	2	\$539.85

3. Click on the **Activity Logs**.



The **Google Shopping Actions Log Grid** page appears as shown in the following figure:

Activity Log 🔍 🔔 1 👤 admin ▾

Truncate

Filters Default View Columns

Actions ▾ 1328 records found 20 ▾ per page < 1 of 67 >

<input type="checkbox"/>	Id	Message	Channel	Level	Date	Context
<input type="checkbox"/>	256	In Generate Quote: Product that you are trying to add is not available.	GXPRESS	ERROR	2019-01-21 12:36:44	👁
<input type="checkbox"/>	512	In Generate Quote: Product that you are trying to add is not available.	GXPRESS	ERROR	2019-01-21 12:55:52	👁
<input type="checkbox"/>	768	In Generate Quote: Product that you are trying to add is not available.	GXPRESS	ERROR	2019-01-21 13:05:49	👁

To delete the selected logs.

1. Select the logs you want to delete.
2. Click **Actions** on the top left side of the page.

Activity Log

Truncate

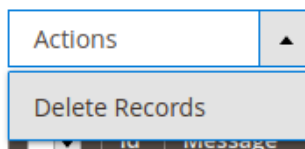
Filters Default View Columns

1328 records found (3 selected)

20 per page 1 of 67

	Id	Message	Channel	Level	Date	Context
<input checked="" type="checkbox"/>	256	In Generate Quote: Product that you are trying to add is not available.	GXPRESS	ERROR	2019-01-21 12:36:44	
<input checked="" type="checkbox"/>	512	In Generate Quote: Product that you are trying to add is not available.	GXPRESS	ERROR	2019-01-21 12:55:52	
<input checked="" type="checkbox"/>	768	In Generate Quote: Product that you are trying to add is not available.	GXPRESS	ERROR	2019-01-21 13:05:49	
<input type="checkbox"/>	1024	In Generate Quote: The requested qty is not available This product is out of stock.	GXPRESS	ERROR	2019-01-23 10:56:48	

3. Click **Delete Records**.



4. Selected logs will be deleted.

To truncate the logs,

1. Click the **Truncate** button on the top right side of the page.

Activity Log

Truncate

Filters Default View Columns

1328 records found

20 per page 1 of 67

	Id	Message	Channel	Level	Date	Context
<input type="checkbox"/>	256	In Generate Quote: Product that you are trying to add is not available.	GXPRESS	ERROR	2019-01-21 12:36:44	
<input type="checkbox"/>	512	In Generate Quote: Product that you are trying to add is not available.	GXPRESS	ERROR	2019-01-21 12:55:52	

2. All the logs will be cleared.

12. Help & Support

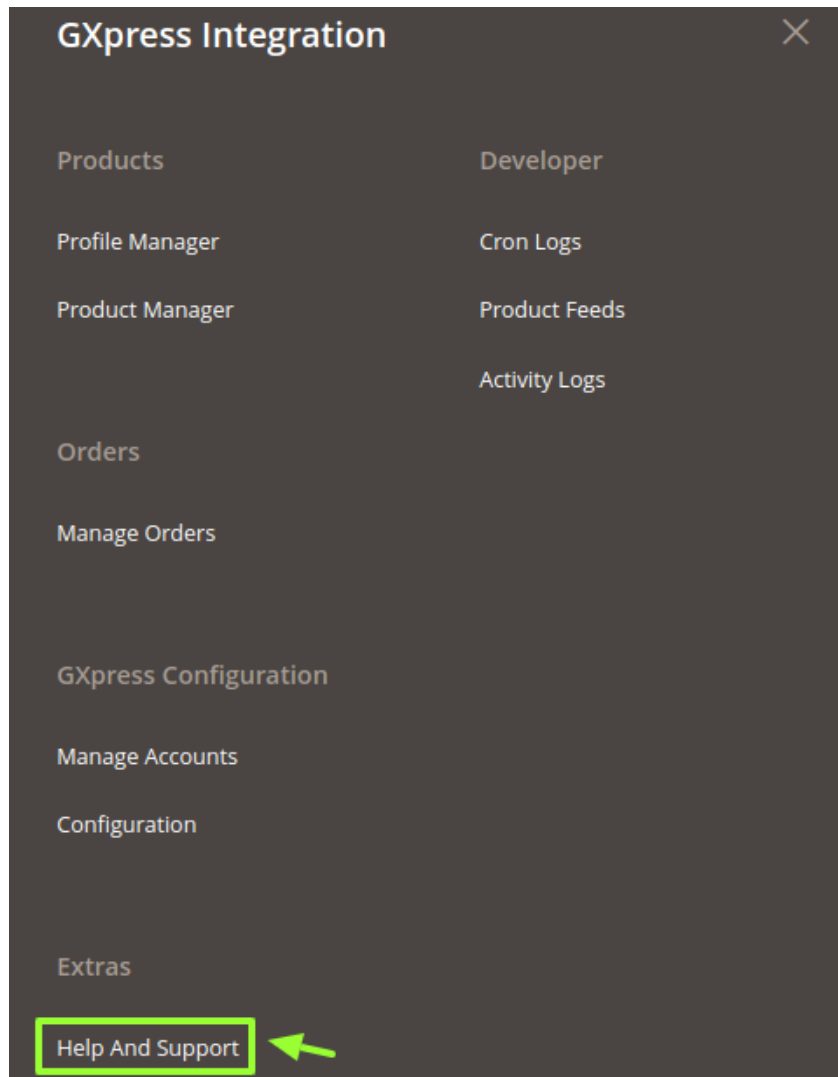
To view the Help & Support section,

1. Go to the **Admin** panel.
2. On the left navigation bar, click the **Google Express** menu.

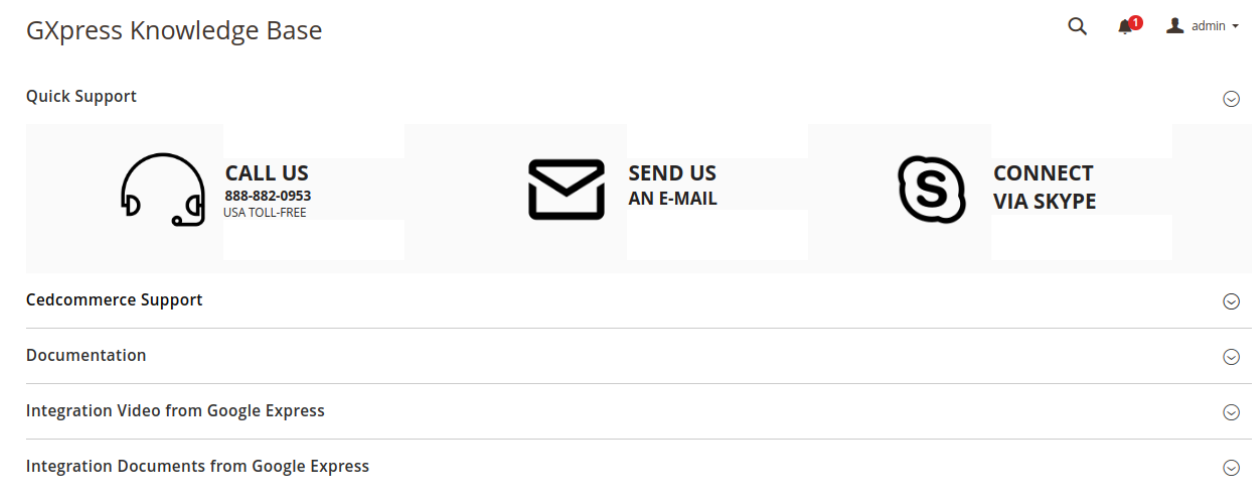
The screenshot shows the Magento 2 Admin Dashboard. On the left is a dark navigation bar with icons and labels for various sections: DASHBOARD, GXPRESS INTEGRATION (highlighted), SALES, EDCOMMERCE INTEGRATOR, CATALOG, CUSTOMERS, MARKETING, CONTENT, REPORTS, and STORES. The main content area is titled 'Dashboard' and includes a 'Store View' dropdown set to 'All Store Views'. Below this is a section for 'Advanced Reporting' with the text 'Gain new insights and take command of your business' performance, using o'. Further down, there are three key metrics: 'Lifetime Sales' at \$26,253.25, 'Average Order' at \$444.97, and 'Last Orders'. The 'Last Orders' section contains a table with two entries for 'Pam Beesly'.

Customer	Items	Total
Pam Beesly	2	\$539.85
Pam Beesly	2	\$539.85

3. click **Help & Support**.



The **Help & Support** page appears as shown in the following figure:



CedCommerce Support

1. Click **CedCommerce Support** and the section will expand as:

Cedcommerce Support



[GXpress Integration Knowledge base](#)

2. Click **Google Express Integration Knowledge Base** and you will be navigated to our product page.

Documentation

1. Click **Documentation** and the section will expand as:

Documentation



[GXpress Integration Extension User Guide By CedCommerce](#)

2. On clicking the **Google Express Integration Extension User Guide By CedCommerce**, the users will be navigated to the guide/document to integrate the Magento store with Google Express.

Integration Video From Google Shopping Actions

1. Click on the Integration Video from Google Express & the section expands as:

Integration Video from Google Express

- [Integration Process Introduction of Google Express](#)
- [API Overview](#)
- [Merchant Basic Information Setup at Partner Portal](#)
- [Products Overview](#)
- [Products API call test](#)
- [Orders Setup](#)
- [Returns Setup](#)
- [Integration Videos](#)

2. Choose the desired video by clicking on the link associated.

Integration Documents From Google Shopping Actions

1. Click on the Integration Documents from Google Express & the section expands as:

Integration Documents from Google Express

- [How to Define Attributes For Item Setup?](#)
- [How to Select The Best Category For An Item?](#)
- [How To Set Up A Variant Group/Products?](#)
- [How to Choose Current Tax Codes For The GXpress Marketplace?](#)

2. Choose the desired doc by clicking on the link associated.

Contact Us via Below Available Mediums

1. Click **Contact Us via Below Available Mediums** and the section will expand as:

Quick Support



2. Under **Contact Us via Below Available Mediums**, you may see the different ways to get in touch with us.
3. You may call us on Skype by clicking on **Contact Us 24*7 vis Skype Call**.
4. Click **Submit issue via Ticket** and you will be navigated to our support page on which you may raise a ticket and get your issue solved by us in no time.
5. Click **Send us an E-mail** and your mailbox will get opened and you may mail us your question or query.
6. Click **Connect via Skype** and you will be able to join us on Skype instantly where we are available 24x7.