Amazon FBA Magento 2 Integration User Guide

by CedCommerce Products Documentation

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1. Overview

Amazon Marketplace is an e-commerce platform owned and operated by Amazon.com that enables the third-party sellers to sell new or used products on a fixed-price online marketplace alongside the regular offerings of Amazon. Using Amazon Marketplace, the third-party sellers can gain access to the customer base of Amazon, and it expands the offerings on its website without having to invest in additional inventory.

Magento 2 Amazon FBA is an integration that connects Magento 2 store with Amazon Multi-Channel Fulfilment (MCF). Sellers can now simply access the benefits of Amazon FBA using this integration as it allows Magento 2 sellers to fulfill their store orders successfully. Amazon MCF(Multi-Channel Fulfillment) is a service offering order fulfillment which gives sellers access to the FBA service by fulfilling their multichannel orders and shipping them.

Key Features are as follows:

1. **Multi-Account Section:** Enables the sellers to create multiple accounts and fill the section of amazon credentials, select marketplaces and validate.
2. **FBA Inventory Synchronisation:** With the help of our integration it is easier to fetch FBA quantities. It also synchronizes the inventory with the embedded crons every hour.
3. **Shipment:** Amazon FBA for Magento 2 can map Amazon Shipping speed with the Magento store.

4. **Order Management:** Whenever an order is created in Magento, a real-time synchronization is done to Amazon along with the order syncing through crons.To manage orders manually an option is provided to sellers for creating or syncing their orders.

2. Amazon FBA Magento 2 Integration Extension Installation

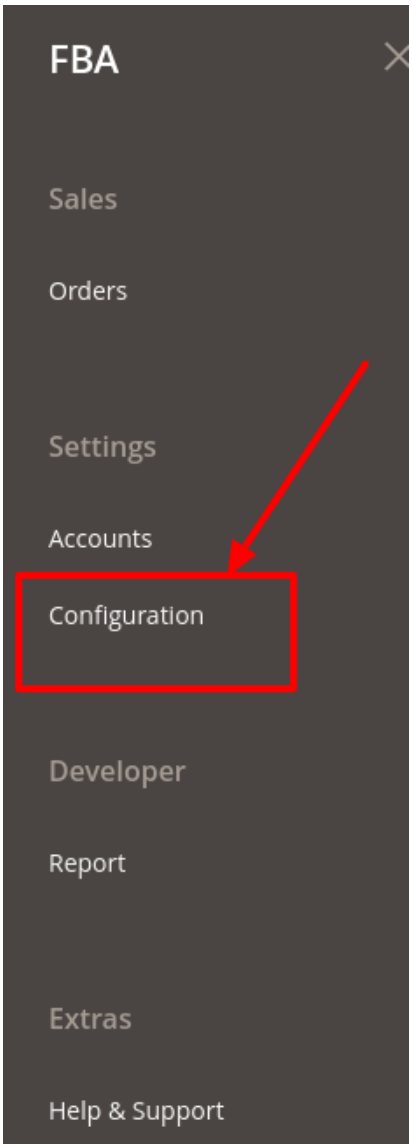
To install the extension

1. Log in the **ftp**, and then go to Magento 2 root folder (generally present under the *public_html* folder).
2. Create a new folder named *code* under the *app* folder; under *code* folder, create a folder named *Ced*.
    - Upload or Drag and Drop *app/code/Ced/Fba* directory.
    - After successfully uploading the directory, the extension will be installed/upgraded.
    - Now run the following upgrade command in *cmd*
      php bin/magento setup:upgrade.

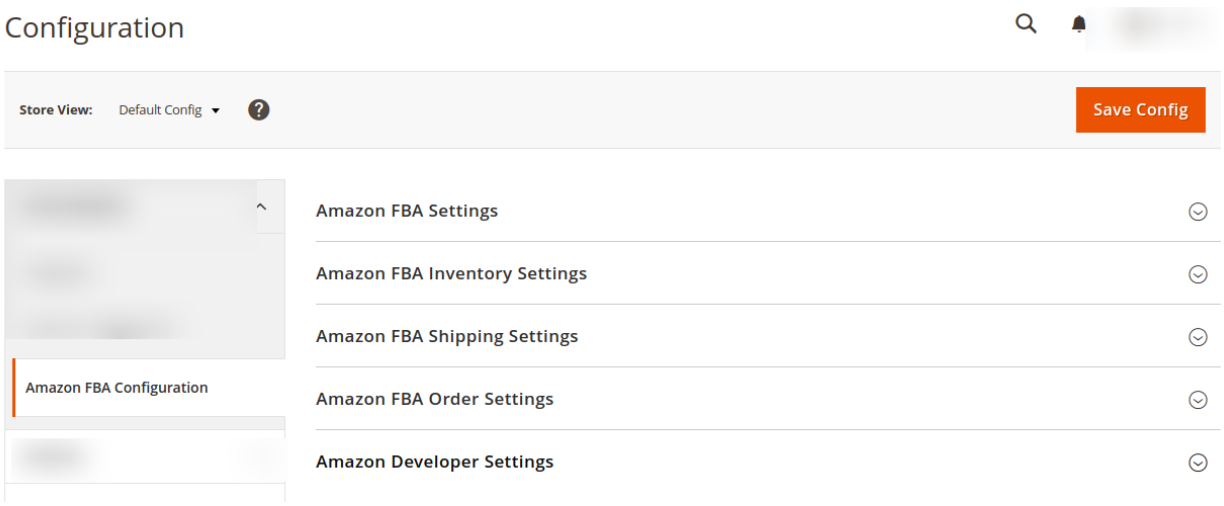
3. Configuration

To set up the configuration settings in the Magento 2 Admin panel

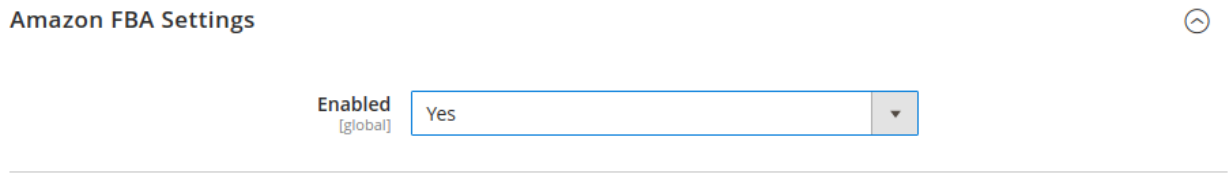
1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **FBA INTEGRATION** menu.
   The menu appears as shown in the following figure:



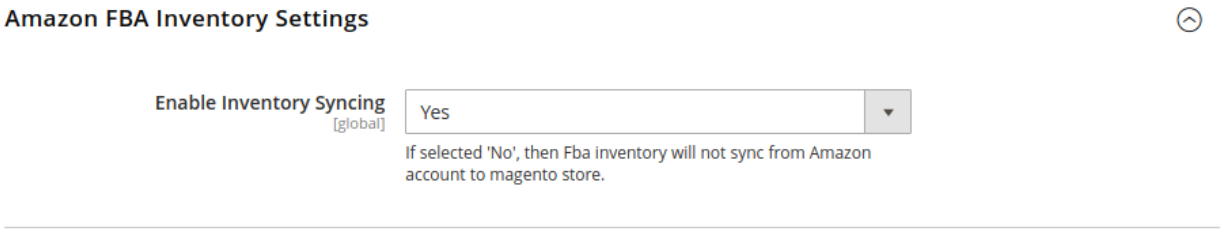
3. Click **Configuration**.
   The **Configuration** page appears as shown in the following figure:



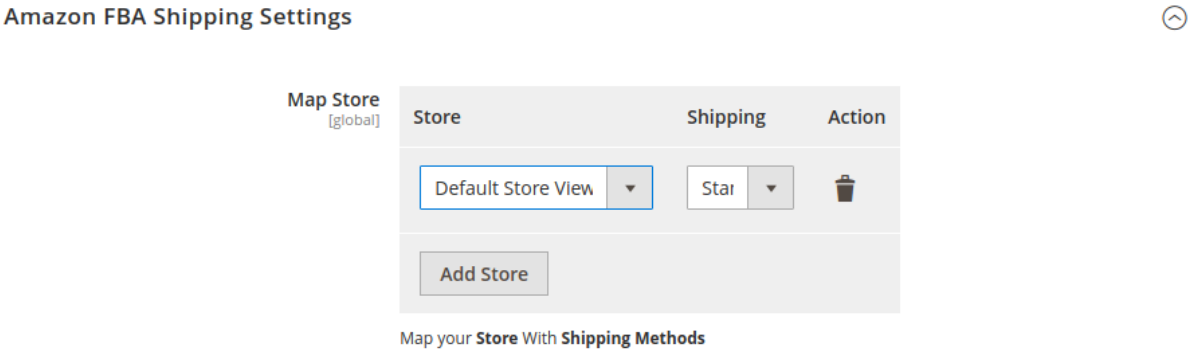
4. In the right panel, click the **Amazon FBA Settings** tab.
   The **Amazon FBA Settings** tab is expanded and the relevant fields appear as shown in the following figure:



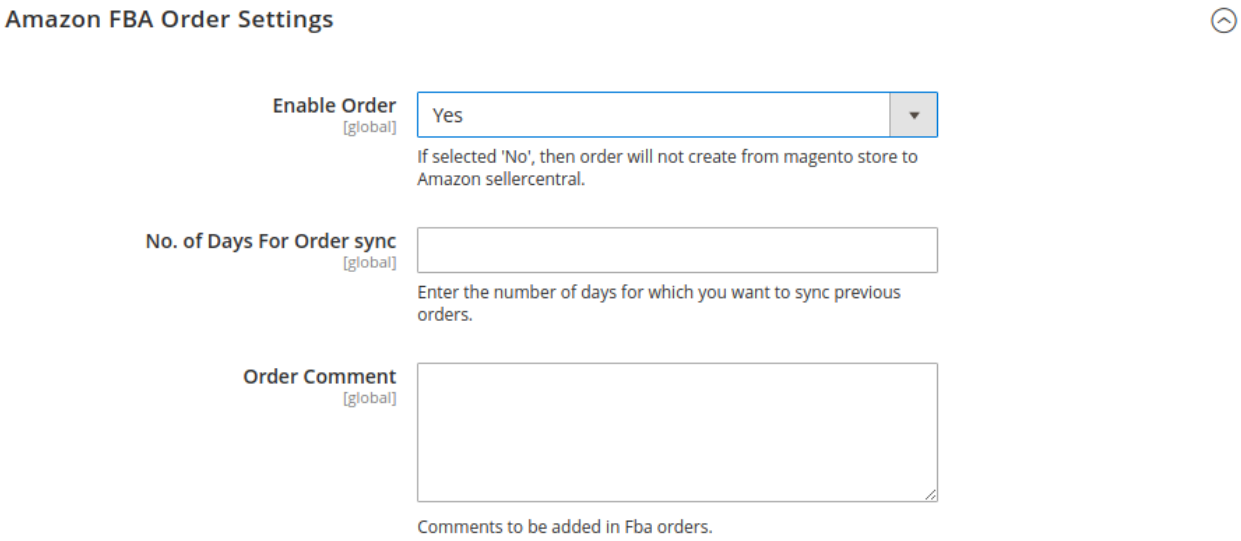
   - In the **Enabled** option select **Yes**.
5. Now click on **Amazon FBA Inventory Settings**, the tab expands as:



   - In **Enable Inventory Syncing**, select the option **Yes** to sync inventory from Amazon account to Magento store.
6. Click on **Amazon FBA Shipping Settings**, the tab expands as:

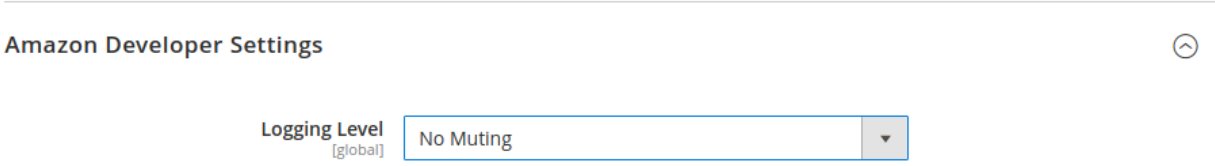


   - Under **Map Store** option, map your stores with the shipping methods.
7. Now Click on **Amazon FBA Order Settings**, the tab expands as:



- In the **Enable Order**, select Yes.
- In **No. of Days For Order Sync**, enter the number of days you want to sync the orders.
- In **Order Comment**, add the comment in the FBA orders.

8. Click on **Amazon Developer Settings**, the tab expands as:



a. In the **Logging level**, select the level of logs from the option in the dropdown list.

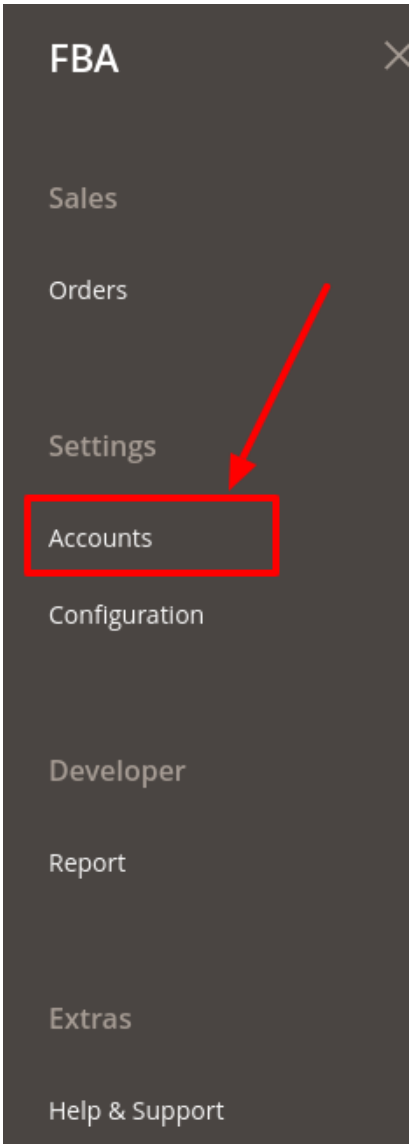
9. Click the **Save Config** button to save the entered values and information. The configuration will be saved.

4. Manage Accounts

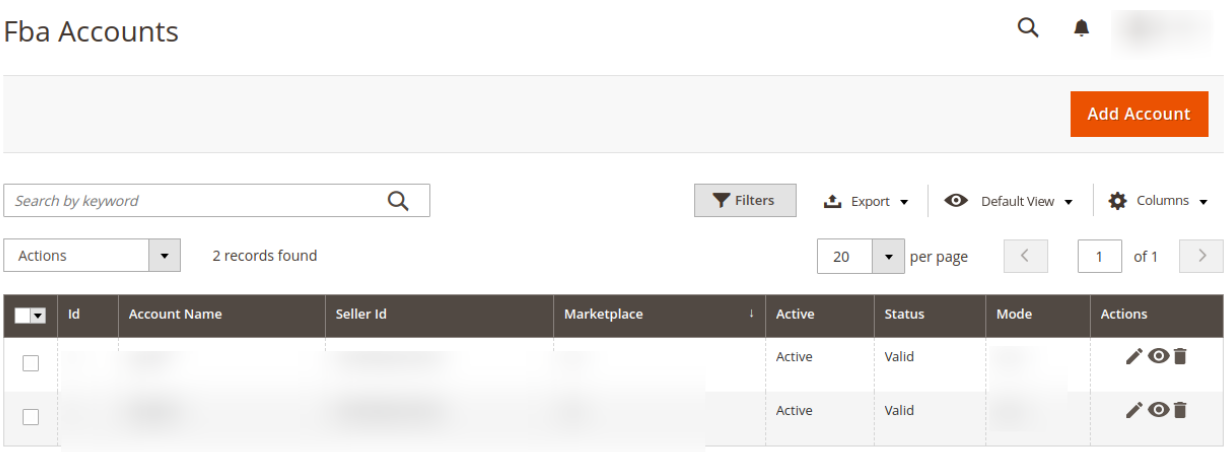
In the Manage Accounts section, the Amazon accounts can be managed- Added, Edited, Viewed, and Deleted.

To add the account,

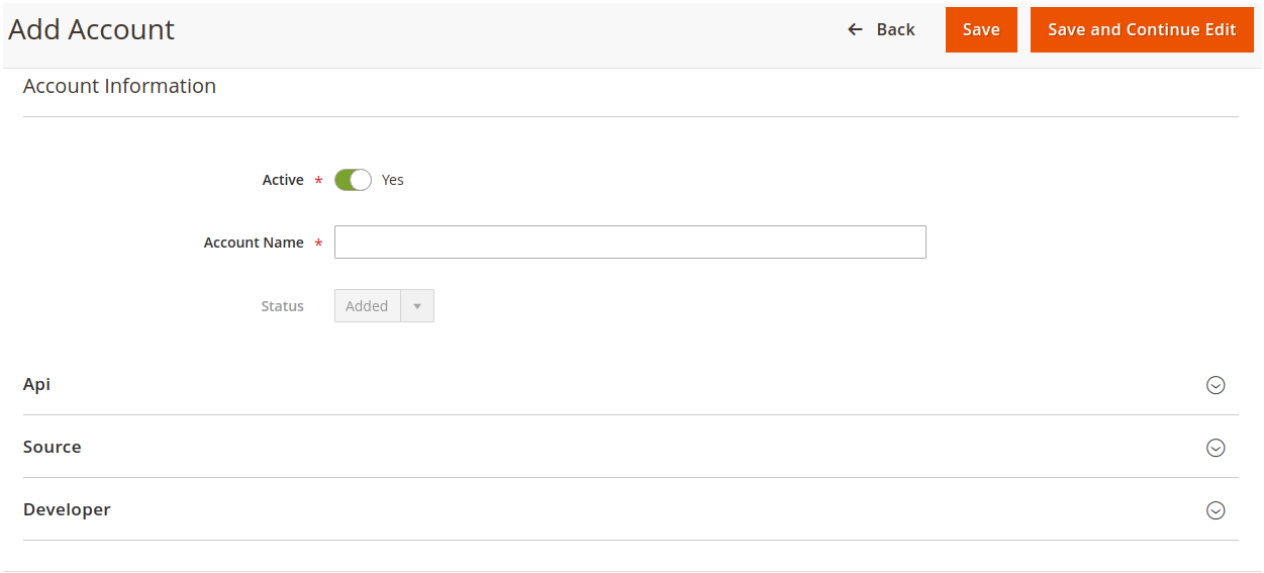
1. Go to the **Magento 2 Store Admin**
2. On the left navigation bar, click the **FBA INTEGRATION**
   A menu appears as shown in the following figure:



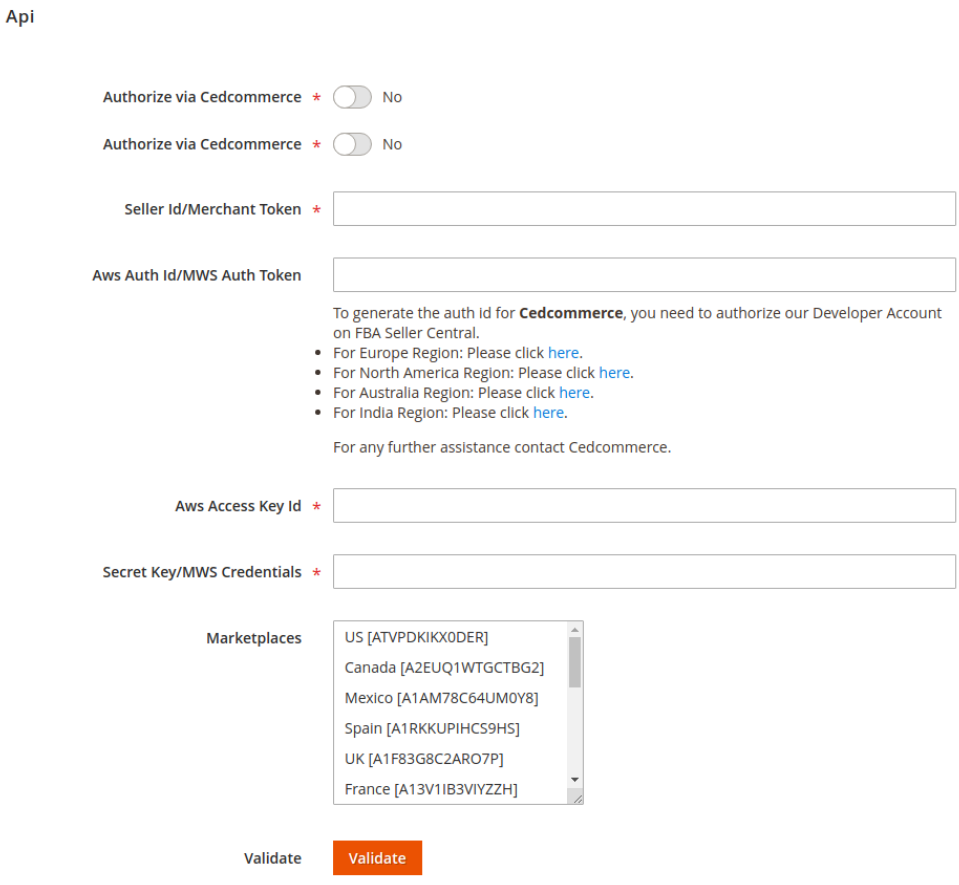
3. Click **Accounts**.
   The **FBA Accounts** page appears as shown in the following figure:



4. Click the **Add Account**
   The page appears as shown in the following figure:

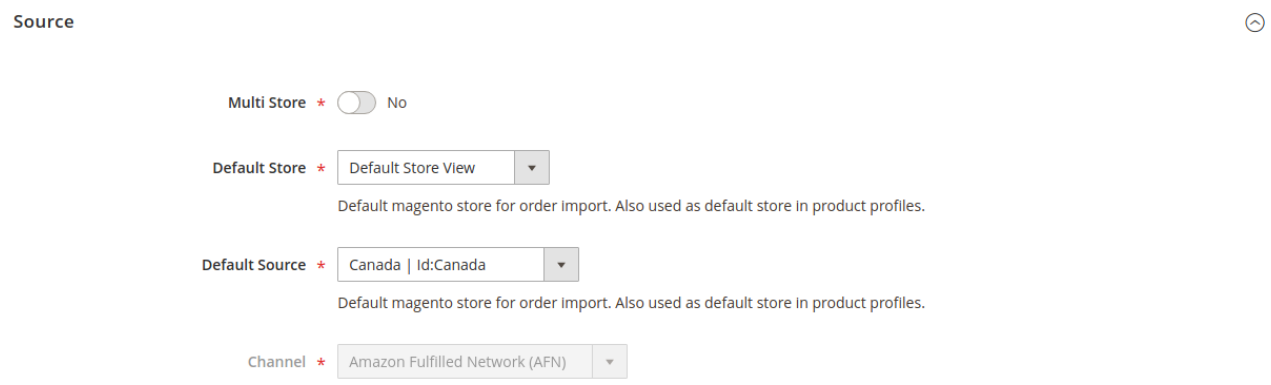


5. Under the **Account Information** tab:
   - In **Active**, select **Yes**.
   - Enter the **Account Name** in the corresponding field.
6. Now scroll down and click **API.** The section will expand as:



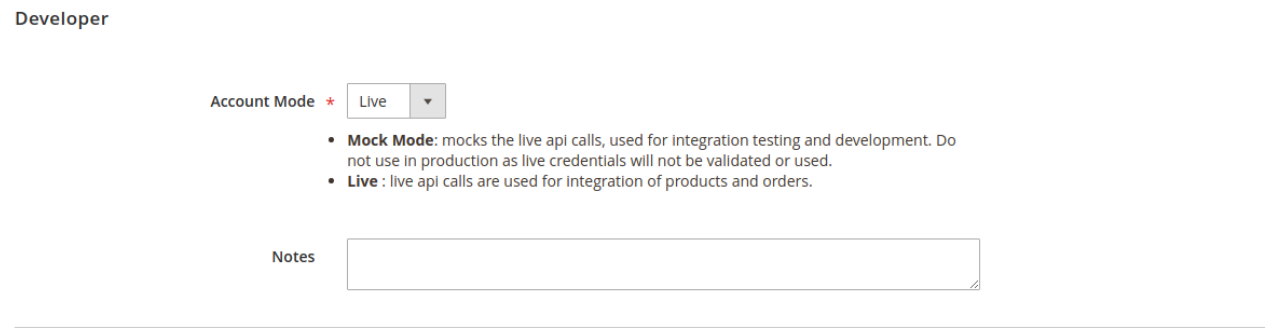
- In **Autorise Via CedCommerce**, enable it if you want to get it done by Cedcommerce.
- In **Seller Id/Merchant Token** enter your seller id from Amazon Account.
- Enter the Aws auth Id in **AWS Auth Id/MWS Auth Token** option.
- In **Aws Access Key Id**, enter the id from the Amazon Seller account.
- In **Secret Key/MWS Credentials**, enter the secret key from the seller account.
- Now select the marketplaces from the Marketplaces option.
- In **Validate** click on the Validate option to get these details validated.

7. Now click on **Source** tab and it expands as:



- In **Default Store View**, select the store view for product profiles.
- In the **Default Source** option, select the Source.

8. Now click on Developer tab and it expands as:

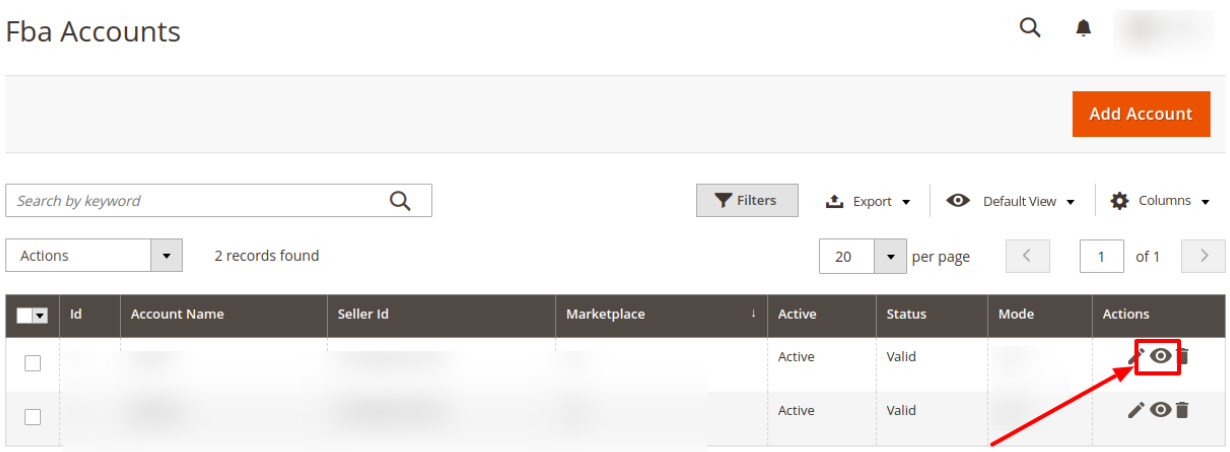


- Select **Account Mode.**
- Add notes if you want any.
- Click on **Save** on the top right side of the page.

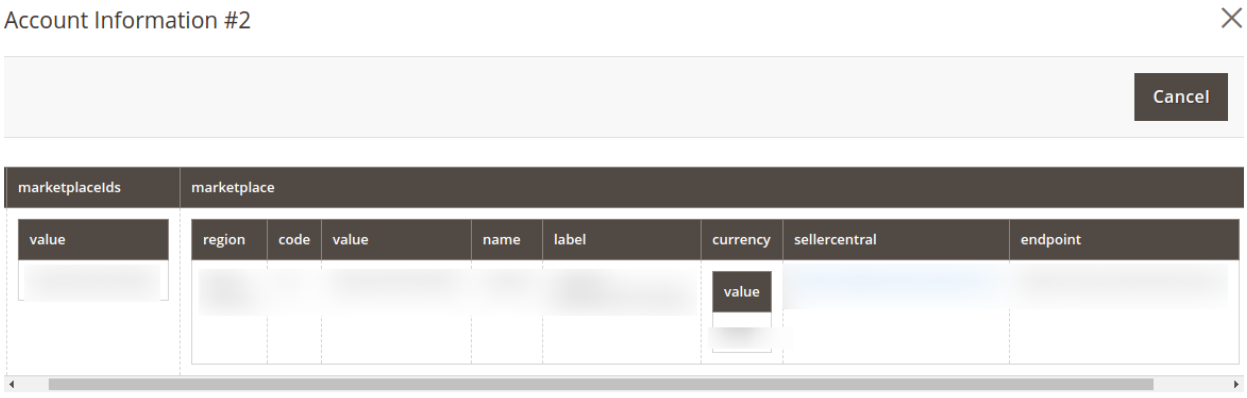
9. The account will be created.

To view the account,

1. On the Fba Accounts page, click the **view** button for the account that you want to see, as highlighted in the image below:

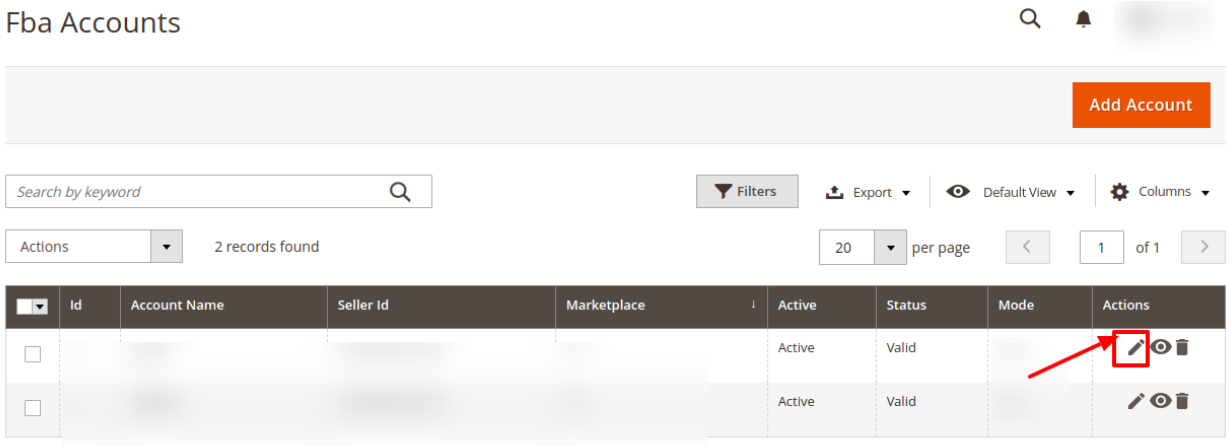


2. On clicking it, the details would appear on the page as shown:

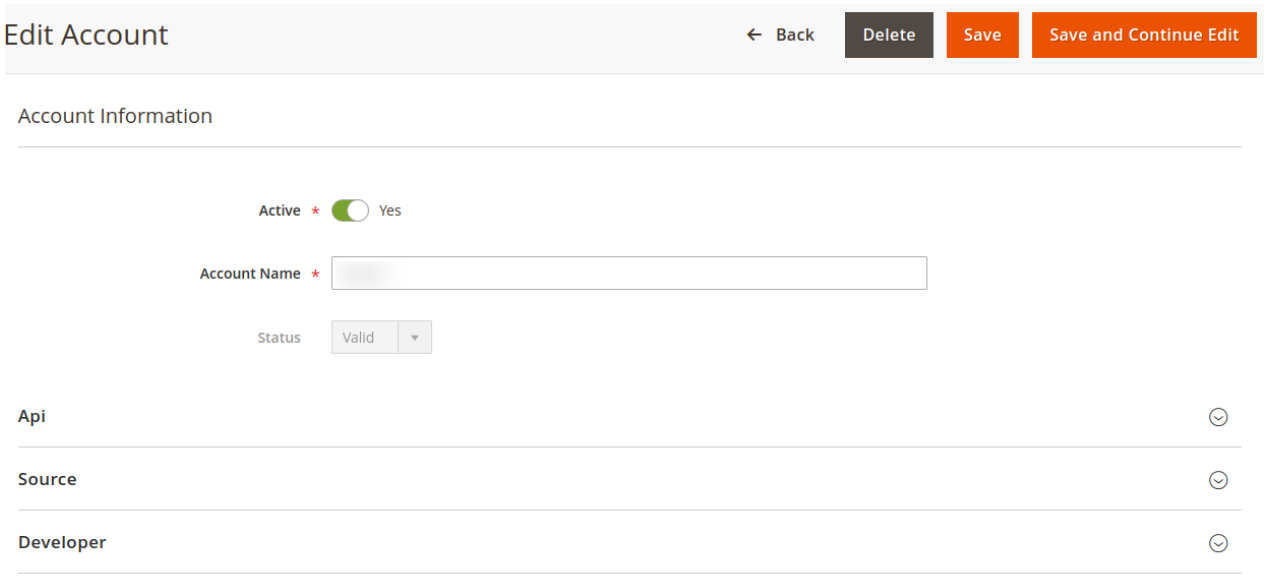


To Edit the account,

1. On Amazon Accounts page, click the edit button for the account that you want to edit, as shown in the image below:



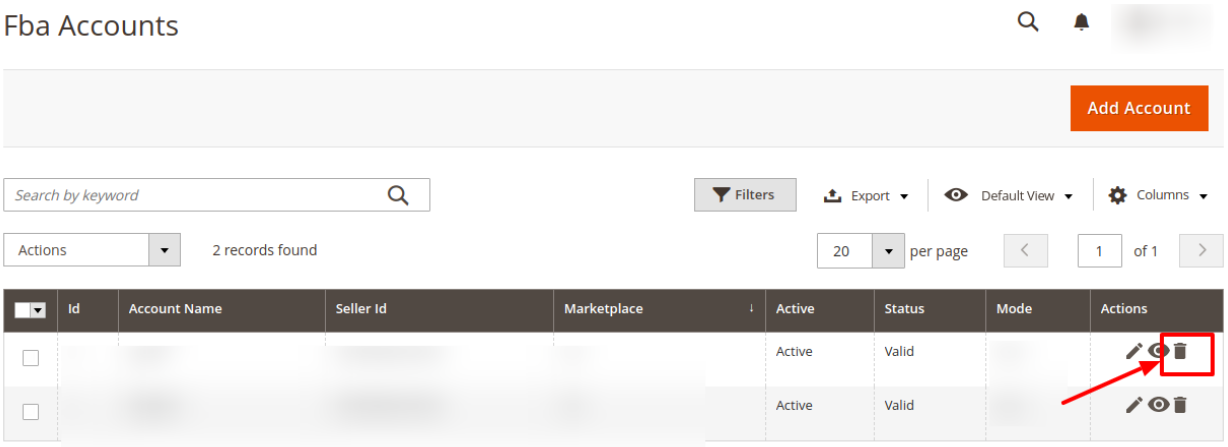
2. The page will appear as:



3. Click the required section, and then make the changes as per requirement in the respective section.
4. Click the **Save** button.
   The edited account will be saved.

To Delete the account,

1. On the Amazon Accounts page, click on the delete button as highlighted in the image below, for the account that you want to delete.

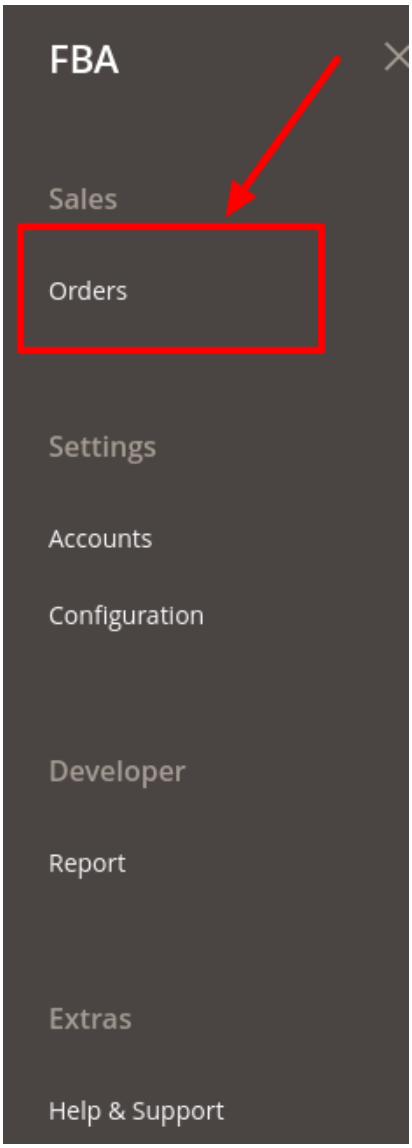


2. On clicking it, the Amazon account will be deleted and the message will appear on the same page.

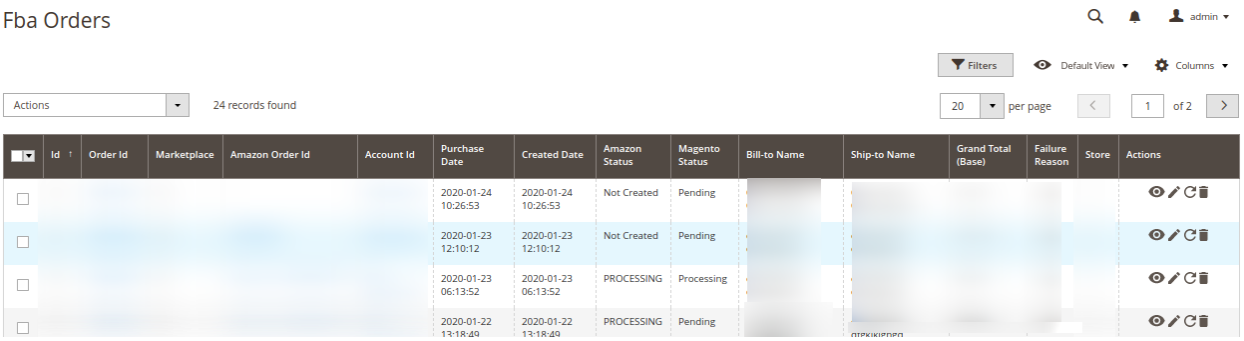
5. Manage Orders

To fetch and view new orders

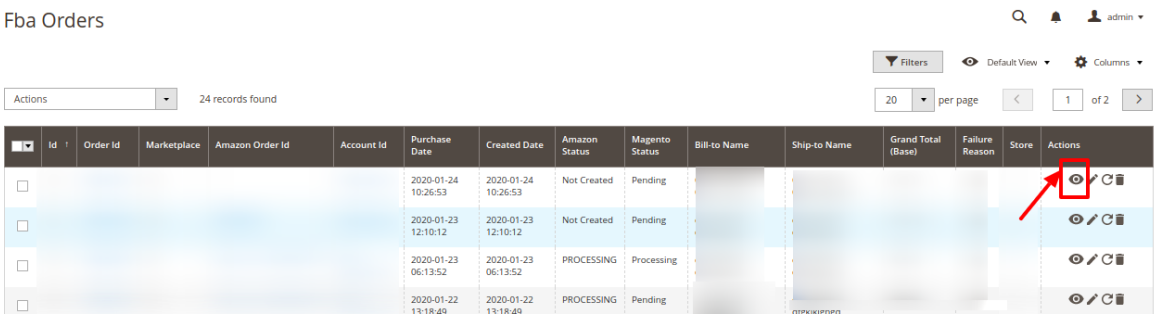
1. Go to the **Magento 2 Store Admin** panel.
2. On the left navigation bar, click the **FBA INTEGRATION** menu.



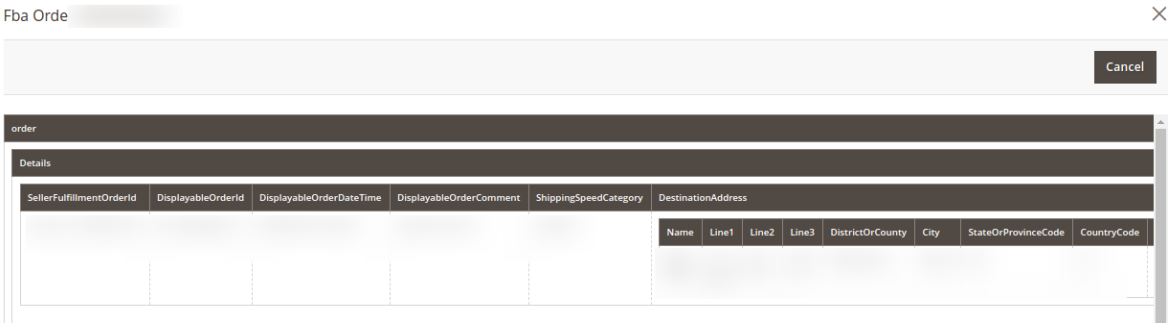
3. Click **Orders**.
   The **FBA Orders** page appears as shown in the following figure:



4. **To View the Amazon order, do the following steps:**
   a. Scroll down to the required order row.
   b. In Actions column of the respective row, click the **View** icon.

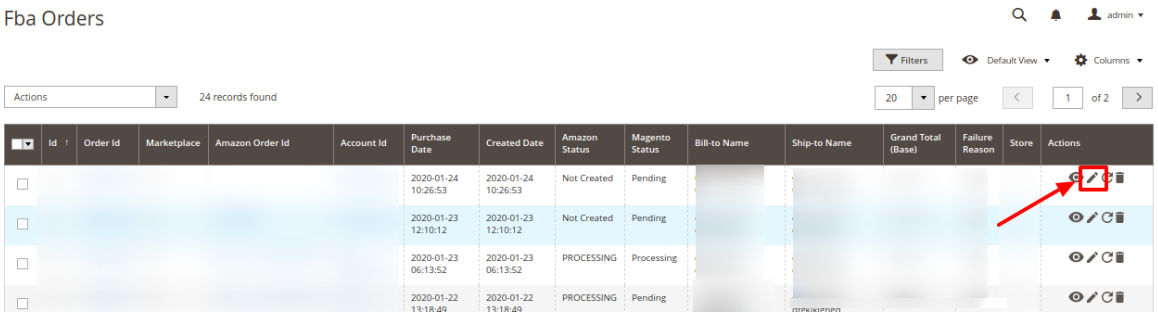


The specific order appears as shown:

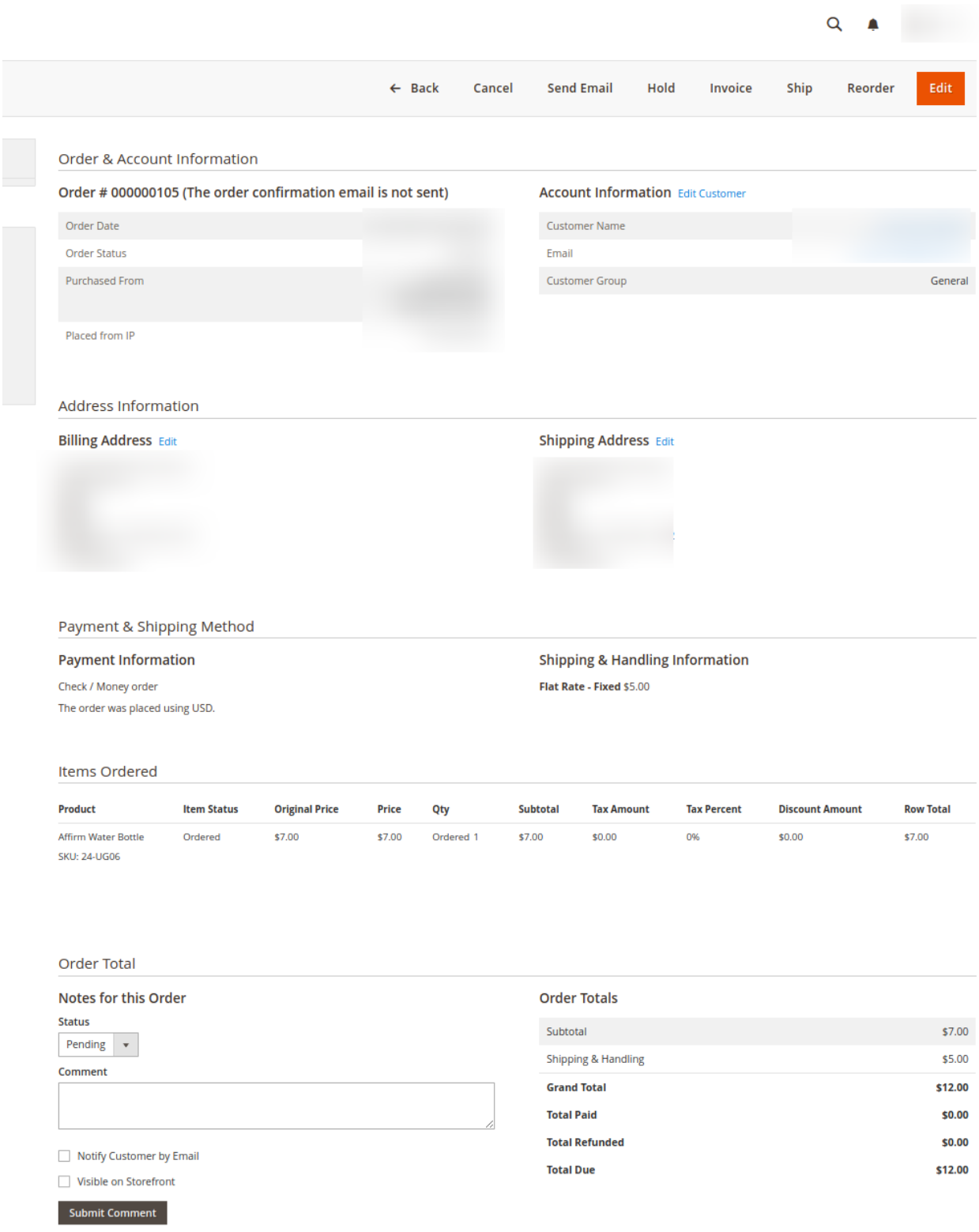


5. **To edit the Amazon order, do the following steps:**

a. Scroll down to the required order row.
b. In the Actions column of the respective row, click the **Edit** icon.

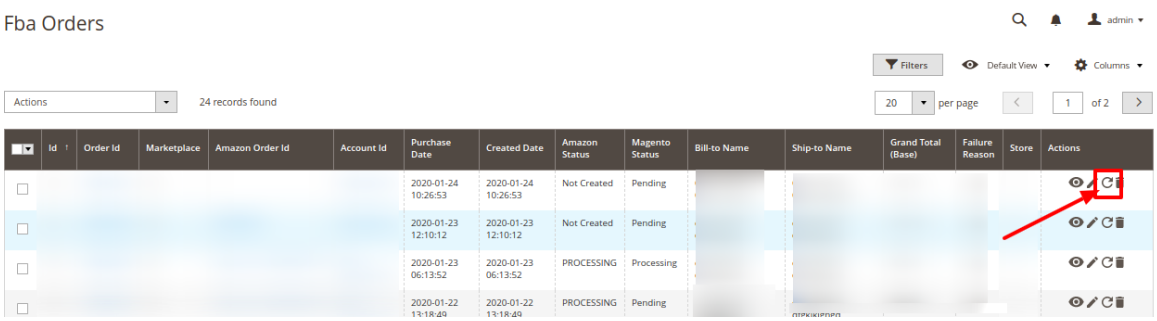


6. The order gets opened to be edited as shown below:



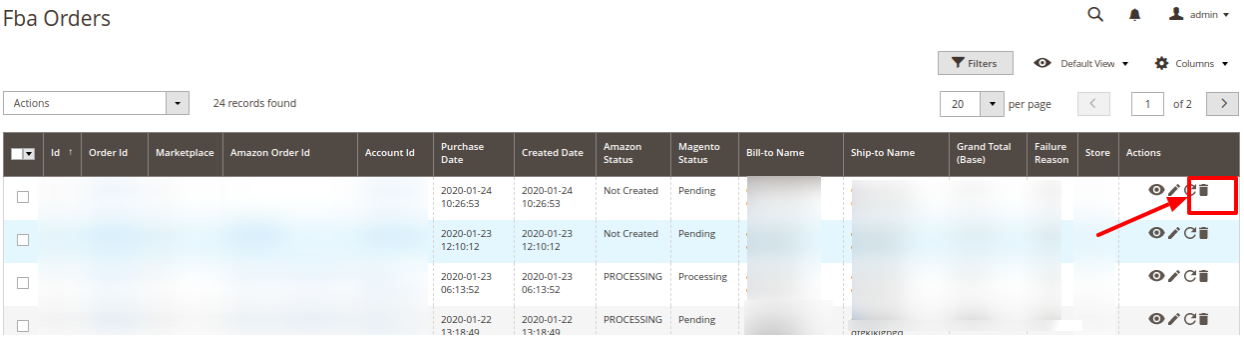
7. You may edit the customer details by clicking on the **Edit Customer** button. Similarly, you may edit the **Address Information** under the corresponding field.

8. To **synchronize** the FBA order, do the following steps:
    - Scroll down to the required order row.
    - In the Actions column of the respective row, click the **Sync** icon.



The specific order is synchronized and a success message appears.

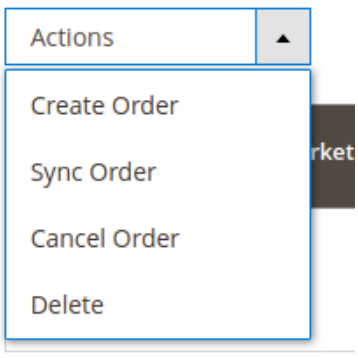
9. **To delete the Amazon order, do the following steps:**



10. Scroll down to the required order row.
11. In the Actions column of the respective row, click the **Delete** icon.
12. The specific order is synchronized and a success message appears.

To perform actions in bulk,

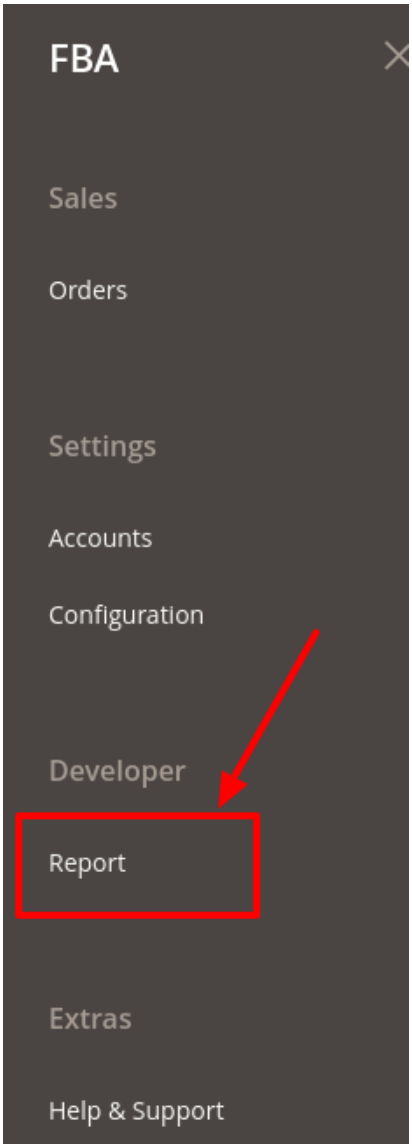
1. To Create, Sync, Cancel or delete orders in bulk you need to select the orders and then under Actions option select the desired option to perform.



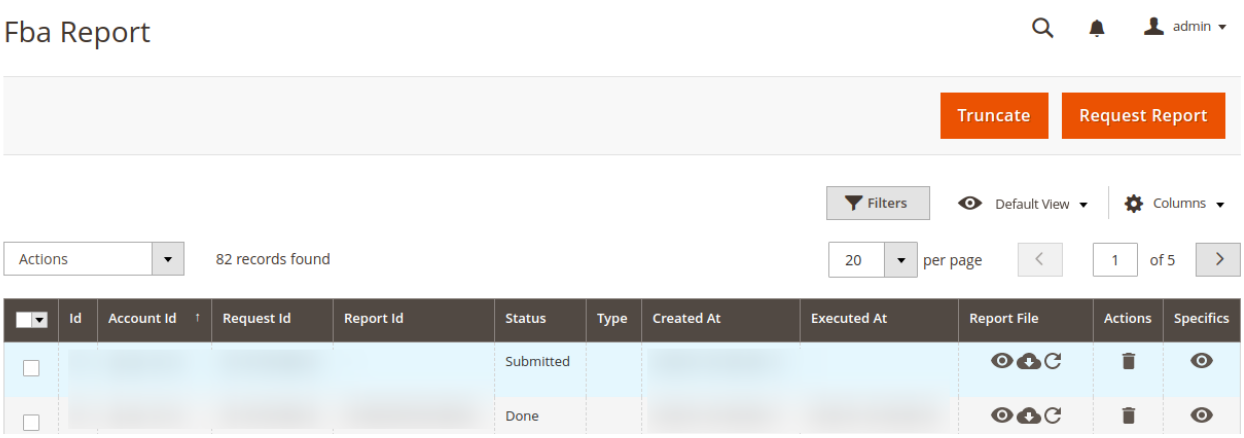
6. Report

To edit the reports section,

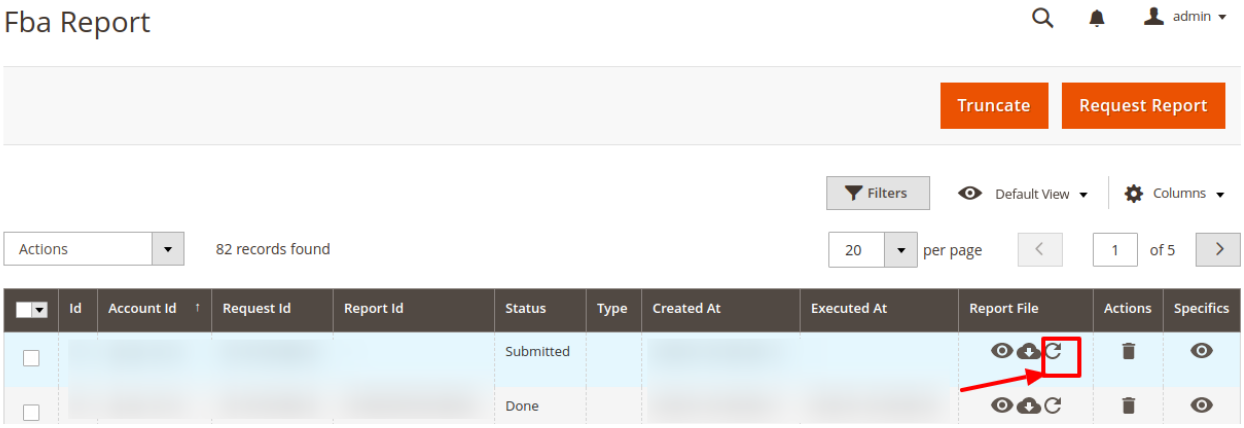
1. Go to the **Magento 2 Store Admin** panel.
2. On the left navigation bar, click the **FBA INTEGRATION** menu.
   The menu appears as shown in the following figure:



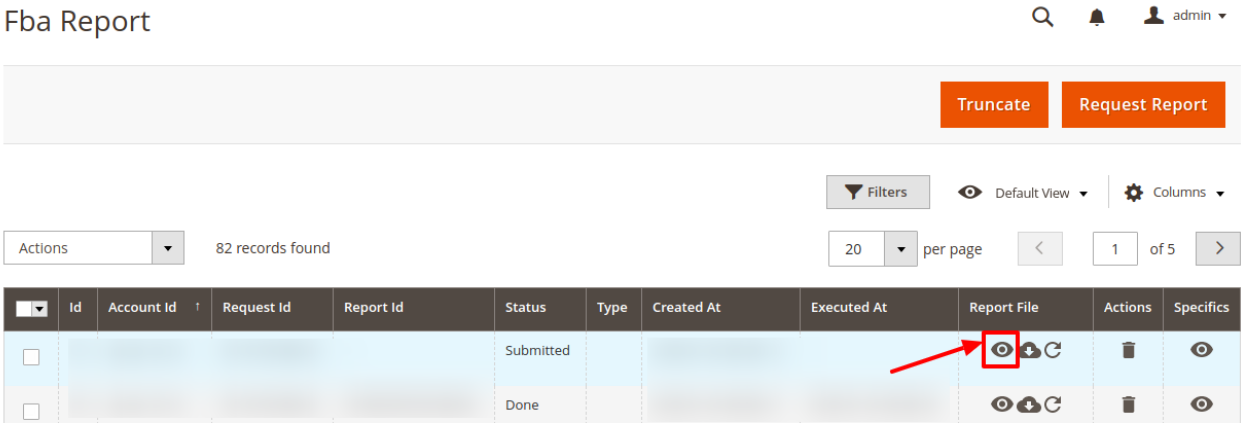
3. Click **Report.**
   The report page appears as shown:



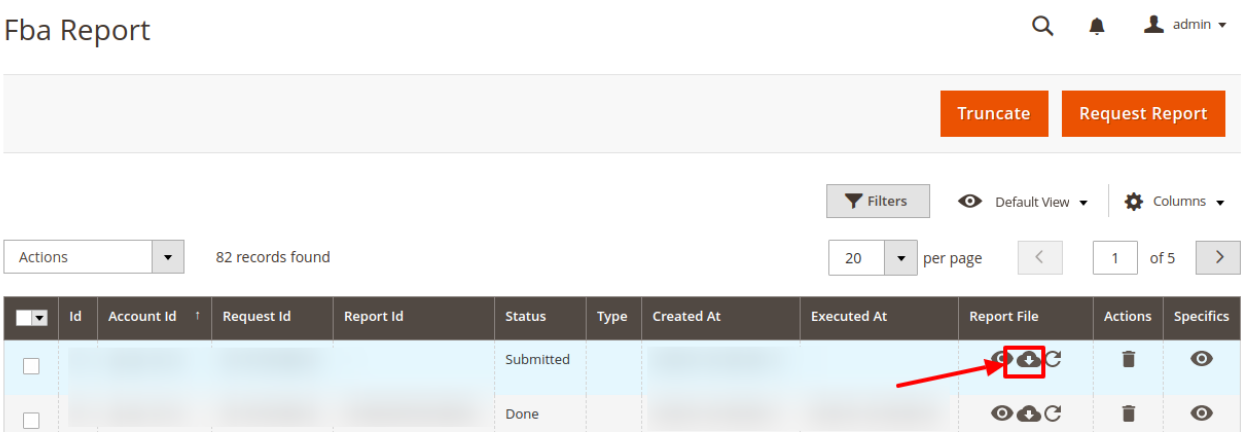
4. To request reports click on **Request Report** Option. All the reports will be shown on the FBA orders window.
5. Then the report can be synced using the sync option under the Report File column.



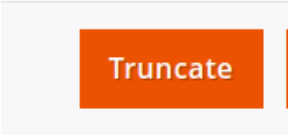
6. Once you sync the Submitted status will be changed to Done and it can be viewed by clicking on the **View** button



7. To download the report, click on download option:



8. On clicking download option you can see the full report.
9. To truncate the ids, click on the **Truncate** button.

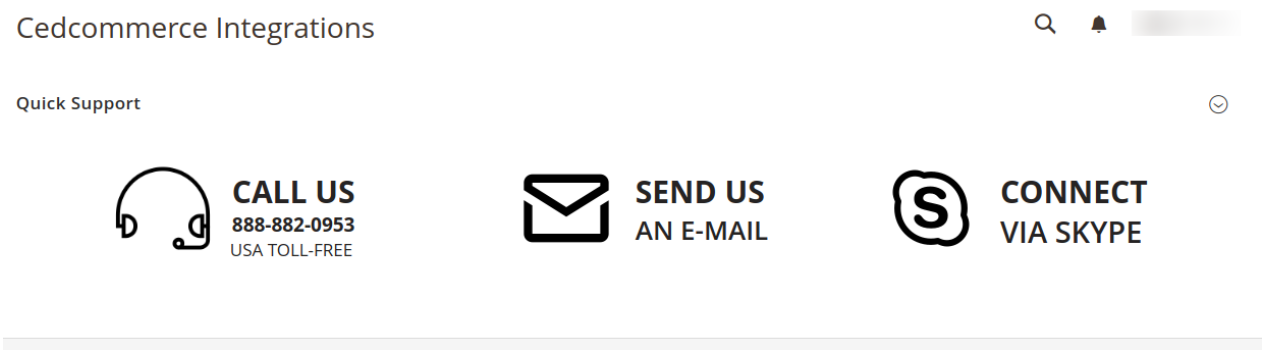


7. Help & Support

To view Help and Support

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **FBA INTEGRATION** menu.
   A menu appears as shown in the following figure:

3. Click **Help and Support**.
   The **FBA Help and Support** page appears as shown in the following:



4. On this page, the admin has the option to contact us via call, sending an email, or by getting connected with us on Skype.