

Reverb Magento 2 Integration - User Guide

by CedCommerce Products Documentation

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1. Overview

Reverb.com is one of the world's largest dedicated online marketplaces to buy and sell new, used, and vintage music gear online. Reverb.com allows anyone to sell on Reverb, from large dealers and manufacturers to small shop owners and individuals, by creating free listings for musical instruments and other related equipments.

Reverb also includes an integrated price guide that pulls transaction data to determine fair market values for a wide range of instruments and gear.

With extraordinary features, **Reverb charges only 3.5% sales fee for items sold** through the platform.

To sell on this platform, CedCommerce brings to you the latest Reverb **Magento 2 Integration** that integrates your Magento 2 store with the Reverb marketplace and lets you sell on Reverb. The extension also automates the ordering process and facilitates products handling and management.

-Features at a Glance-

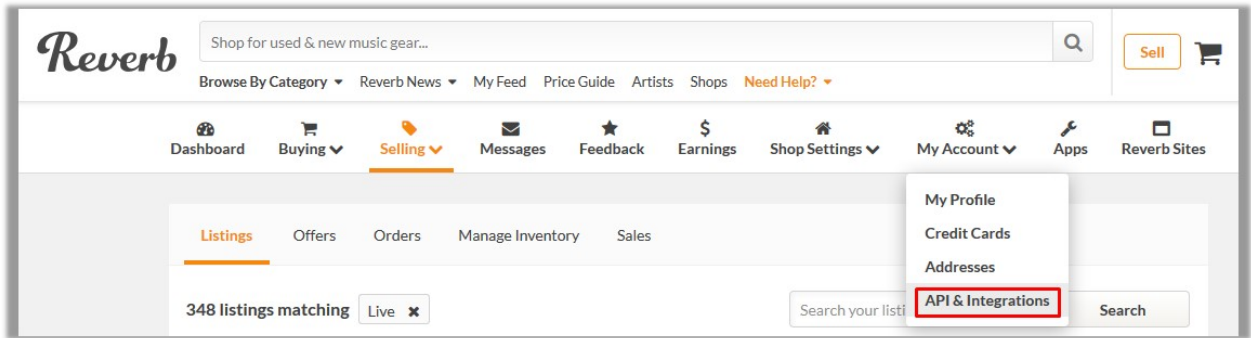
- **Price:** Get the Price of your product(s) in sync between your Magento 2 store and Reverb Marketplace.
- **Orders:** Get all of your Reverb orders instantly imported to your Magento 2 store from Reverb marketplace
- **Inventory Synchronization:** No manual updating is required now. Now experience the automatic inventory sync between Magento 2 and Reverb.
- **Bulk Product Upload:** Now upload as many products as you want to sell on Reverb in bulk, using the bulk product upload feature.
- **Order Management:** As soon as an order is placed on Reverb, it gets imported to your Magento 2 store with the help of automatic requests. The orders get acknowledged automatically after being imported.

2. Retrieve Personal Access Token

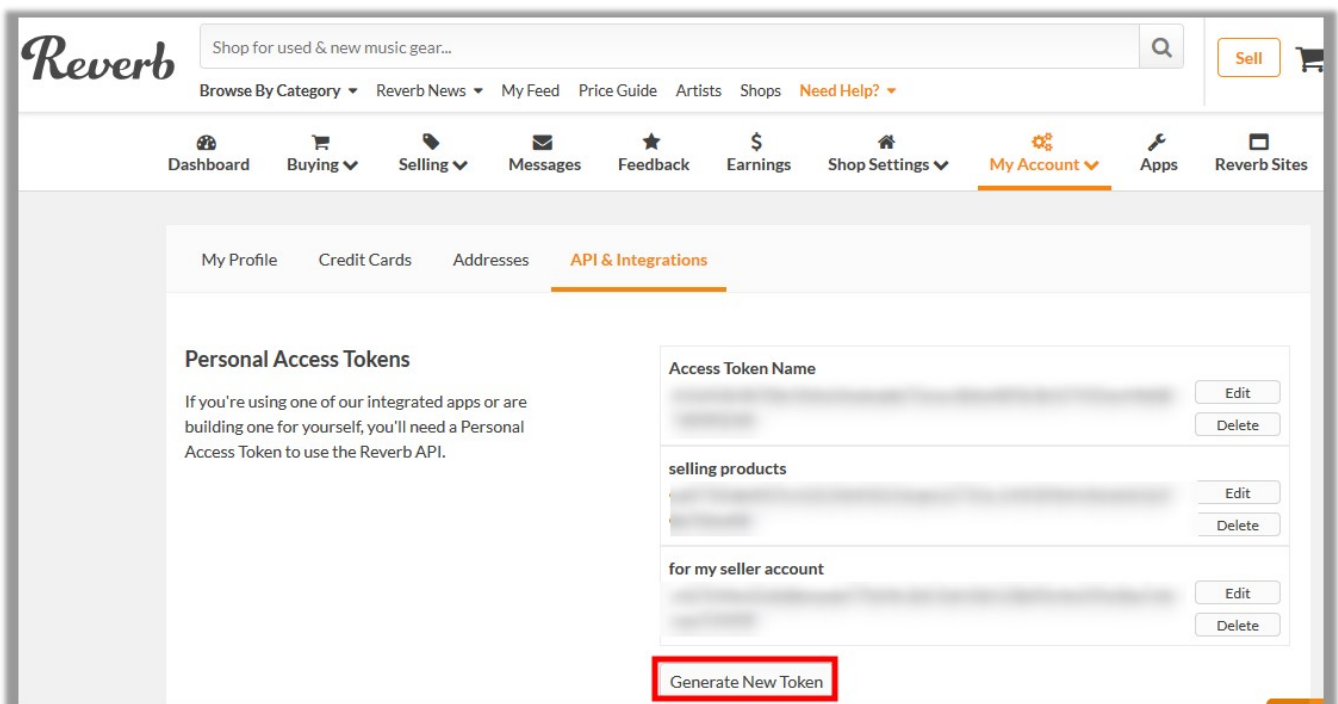
Once the Reverb Magento 2 Integration extension is successfully installed on the Merchant's store, the Reverb menu appears on the left navigation panel of the Magento 2 Admin Panel. From here, the seller may commence the configuration process but before that, the Access Token needs to be received from the Reverb seller panel.

To get the Access Token from the Reverb Seller account:

- Login to the Reverb Seller account.
- The page appears as shown in the following figure:



- Click the **My Account** menu, and then click **API & Integrations**.
- The page appears as shown in the following figure:



- Click the **Generate New Token** button.
- The page appears as shown in the following figure:

New Personal Access Token

Tokens can be used instead of a password to make API requests over HTTPS.

Token Name

Select OAuth Scopes

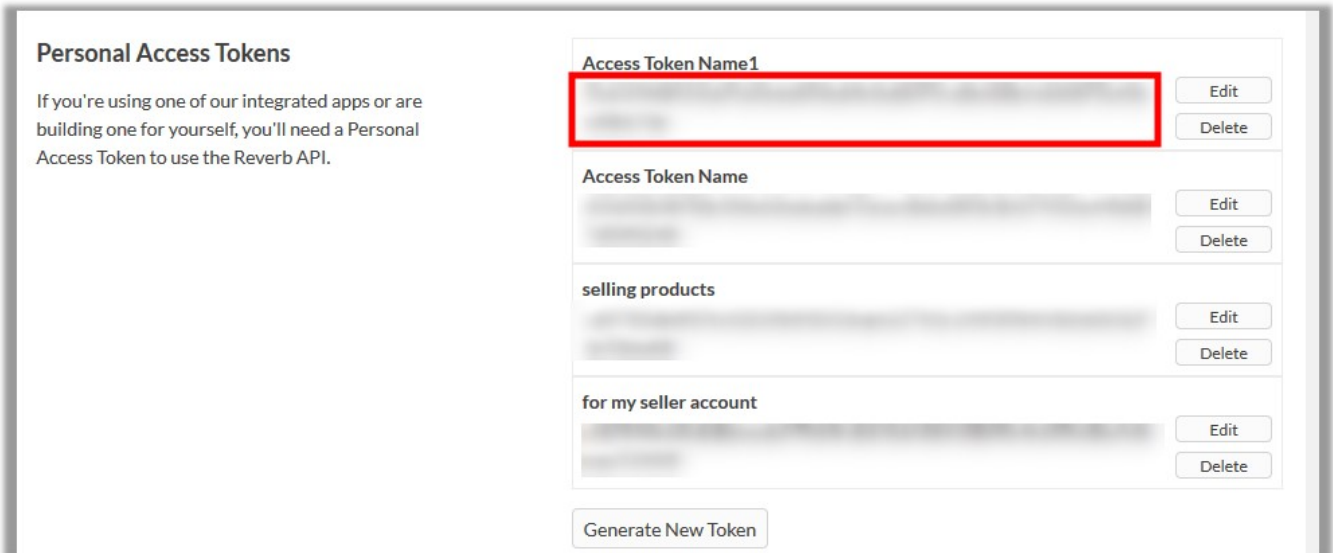
Scopes allow you to set the permissions of your token.

<input type="checkbox"/>	public	Read publicly available data
<input type="checkbox"/>	read_feedback	Read feedback that you have sent or received
<input type="checkbox"/>	write_feedback	Write feedback about your transactions on the site
<input type="checkbox"/>	read_listings	Read all of your listings with your sales and bump data
<input type="checkbox"/>	write_listings	Create/update your listings (inventory, price, etc) and add a listing to sales / bump
<input type="checkbox"/>	read_lists	Read your wish list / watch list / feed
<input type="checkbox"/>	write_lists	Update your wish list / watch list / feed
<input type="checkbox"/>	read_messages	Retrieve your messages
<input type="checkbox"/>	write_messages	Post and update messages as you
<input type="checkbox"/>	read_offers	Read your offers
<input type="checkbox"/>	write_offers	Make offers on listings on your behalf
<input type="checkbox"/>	read_orders	Read all your orders
<input type="checkbox"/>	write_orders	Update the status of your orders
<input type="checkbox"/>	read_profile	Get the details about your account and shop, such as name and email address
<input type="checkbox"/>	write_profile	Update settings for your shop (name, address, vacation, etc)
<input type="checkbox"/>	read_reviews	Read your reviews of listings
<input type="checkbox"/>	write_reviews	Write reviews of listings on your behalf

[Generate Token](#)

[Cancel](#)

- In the **Token Name** box, enter the name.
- Select the required options to set the permissions of the token.
The token is generated and appears on the Permissions Access Tokens page as shown in the following figure.



- Copy the **Token Access** value and then paste it in the **Personal Access Token** box appearing on the **Reverb Configuration** page of the Magento 2 Admin panel, which we will be discussing in the next segment.

3. Reverb Configuration Settings

After obtaining the **Access Token** from the Reverb Seller account, the Magento 2 store owner may start the Configuration from the admin panel.

To Set up the Reverb Configuration settings in the Magento 2 Admin panel:

- Go to the Magento 2 Admin panel.
- On the left navigation bar, click the **Reverb** menu.
- On the right side, click on **Configuration**.
The **Reverb Magento 2 Configuration** page appears as shown in the following figure:

Configuration



Store View: Default Config ? Save Config

▼	Reverb Api Settings	⌵
▼	Reverb Product Settings	⌵
▼	Reverb Order Status	⌵
▼	Reverb Global Settings	⌵
▼	Reverb Inventory Rules	⌵
▼	Reverb Cron Settings	⌵

-Reverb API Settings-

- In the **Reverb API Setting:**
 - In **Enable**, select **Yes** in order to enable your extension.
- On selecting yes, the tab gets expanded as shown in the figure below:

Reverb Api Settings ⌵

Enabled [global] ▼

Debug Log [global] ▼

- Enter the Access Token that you had got from the Reverb Seller Panel, in the Access Token bar.
- In the Debug log, select **Yes**, if you want the debug log to be created.

-Reverb Product Settings:

- On clicking the **Reverb Product Settings**, section expands as:

Reverb Product Settings ⌵

Reverb Shipping Rates for Continental US [global]

Shipping Rates for US Continent eg : 10

Reverb Shipping Rates for Everywhere Else [global]

Shipping Rates for Everywhere Else eg : 10

- In **Reverb Shipping Rates for Continental US** enter the shipping charges you want in the US on the product.
- In **Reverb Shipping Rates for Everywhere Else** enter the shipping rate for other places.

-Reverb Order Status-

- On clicking **Reverb Order Status**, the section expands:

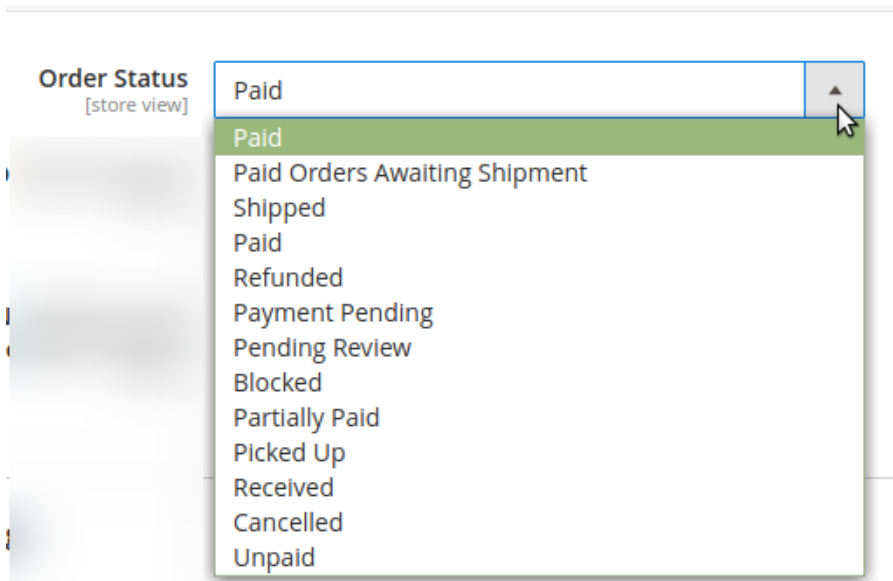
Reverb Order Status ⌵

Order Status [store view]

Order Fetch For Out Of Stock Product [global]
Order Create for out of stock products

Create New Product (if Not Exist) on the time of oredr creation [global]
Create New Product if SKU not found in Magento Store on the time of **Order Fetch**

- In **Order Status**, as you have the following options to choose from, as shown in the image below:



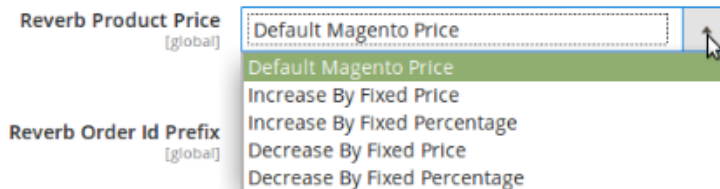
- If you select **Paid**, all orders(Paid as well as Unpaid) from Reverb will be fetched to your Magento 2 Admin Panel.
- If you select **any of the orders from the list**, those types of orders would be fetched to the Magento 2 Admin Panel.
- Now in **Order Fetch for Out of Stock Product**, you can select the option **Yes** if you want to fetch orders for out of stock products or else **No**.
- In **Create New Product(if Not Exist) on the time of Order Creation**, select **Yes** if you want to create a new order if it does not exist when the order is created.

-Reverb Global Settings-

In **Reverb Product Price**, you have options as shown in the image below, to send a price to Reverb in accordance with your business needs.

Reverb Global Settings

Please set the global settings for Reverb.com



- **Increase by Fixed Price-** If you select this option, a new bar **Modify by Fixed Price** appears below this one as shown in the figure below:

Reverb Global Settings

Please set the global settings for Reverb.com

Reverb Product Price [global] ▼
 Select to send a different product price to **reverb.com**

Modify by Fix Price [global]

Reverb Order Id Prefix [global]
 Prefix for Reverb Increment ID

Now let's see how it works. Suppose you enter 10 in the Modify by Fixed Price, then if your product is for US\$100 on your Magento store, it will be available at the marketplace for US\$110, increasing the price by US\$10 on the Reverb marketplace, whereas the price at your Magento store remains the same.

- **Increase by Fixed Percentage-** If you select this option, a bar appears as shown in the image below:

Reverb Global Settings

Please set the global settings for Reverb.com

Reverb Product Price [global] ▼
 Select to send a different product price to **reverb.com**

Modify by Percentage Price [global]
 Numeric value Required for **Add/subtract % on Magento price** 5 for Example: Magento price +/- 5% of Magento price.

Reverb Order Id Prefix [global]
 Prefix for Reverb Increment ID

Now suppose your product on Reverb is available for US\$100. If you enter 50 in the Modify by Percentage Price, then 50% of the price i.e. 50 will be added to the price and will be reflected on the Reverb Marketplace. So now the price that will be reflected on the Reverb marketplace will be US\$150 for the product.

- **Decrease by Fixed Price-** When you select this option, you may see a bar and you may decrease the product price on Reverb the same way you can increase it. If your product is available for US\$100 on Magento and you enter 50 in the bar that you see as shown in the image below, your product price will be decreased by US\$50 on the Reverb marketplace. So if your product is for US\$100 on Magento, it will be available for US\$50 on the Reverb marketplace.

Please set the global settings for Reverb.com

Reverb Product Price [global] ▼
 Select to send a different product price to **reverb.com**

Modify by Fix Price [global]

Reverb Order Id Prefix [global]
 Prefix for Reverb Increment ID

- **Decrease by Fixed Percentage-** If you select this option, you have the liberty to decrease the price of your product on Reverb by a particular percentage.

Please set the global settings for Reverb.com

Reverb Product Price [global]

Select to send a different product price to **reverb.com**

Modify by Percentage Price [global]

Numeric value Required for **Add/subtract % on Magento price** 5 for Example: Magento price +/- 5% of Magento price.

Reverb Order Id Prefix [global]

Prefix for Reverb Increment ID

Suppose if your product is for US\$100 on Magento and you enter 50 in the Modify by Percentage Price, your product price will be decreased by 50%, which means it will be available on Reverb for US\$50 only.

In **Reverb Order Id Prefix**, you need to enter the Prefix which will be shown in the Order Id for the orders placed on Reverb for your products. It helps sellers in demarcating the orders of Reverb marketplace from the orders of any other marketplace where they sell their products if that is the case.

Reverb Order Id Prefix [global]

Prefix for Reverb Increment ID

-Reverb Inventory Rules-

The Reverb Inventory Rules section appears as shown in the image below:

Reverb Inventory Rules ⌵

Set Inventory on Basis of Threshold [global]

Choose yes to send inventory on reverb by condition

If you wish to enable it, select Enable in the bar for **Set Inventory on Basis of Threshold** and the tab gets expanded as shown in the image below:

<p>Set Inventory on Basis of Threshold [global]</p>	<input type="text" value="Enable"/>
	Choose yes to send inventory on reverb by condition
<p>Inventory Threshold Value [global]</p>	<input type="text" value="8"/>
	Set inventory quantity on which lesser and greater condition can control.
<p>Send Inventory for Lesser Than Threshold Case [global]</p>	<input type="text" value="5"/>
	Send Quantity to Reverb for those products, whose inventory is LESSER than the inventory threshold.
<p>Send Inventory for Greater Than Threshold Case [global]</p>	<input type="text" value="10"/>
	Send Quantity to Reverb for those products, whose inventory is GREATER than the inventory threshold.

- In **Inventory Threshold Value**, set the inventory quantity on the basis of which the product stock can be controlled.

Let us see how it works.

- Suppose if in the **Inventory Threshold Value** we have entered 8.
- In **Send Inventory for Lesser than Threshold Case**, if we enter 5.
- In **Send Inventory for Greater Than Threshold Case**, if we enter 10.

Now, if the product inventory that we are sending to Reverb is lesser than the threshold case – let’s say 6 – then the inventory sent to Reverb would be 5 and not 6 as that is the inventory we’ve entered. Similarly, if we’re sending a product inventory of 9 to Reverb, the inventory that would be sent would be 10 because that’s what we’ve entered in the corresponding field.

-Reverb Cron Settings-

The Reverb Cron Settings tab appears as shown in the image below:

Reverb Cron Settings



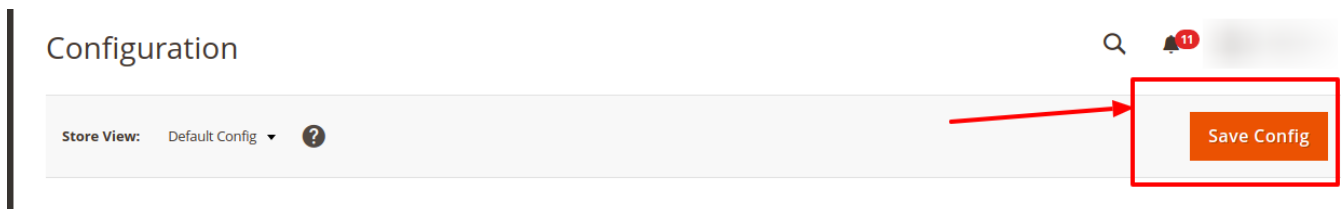
Reverb Order Cron [global] ▼
 Order Fetch Cron

Reverb Price Cron [global] ▼
 Price Sync Cron

Reverb Inventory Cron [global] ▼
 Inventory Sync Cron

- In **Reverb Order Cron**, if you select **Enable**, then the Cron will start running and a specific interval of time, Reverb orders for your products will be fetched and get updated in your Magento 2 admin panel automatically.
- If you select **Enable** in the **Reverb Price Cron**, the product price will be synced and updated automatically between the Magento 2 store and Reverb marketplace after a specific interval of time.
- The Inventory can be synced and updated between Magento 2 store and Reverb marketplace if you select **Enable** in the **Reverb Inventory Cron**.

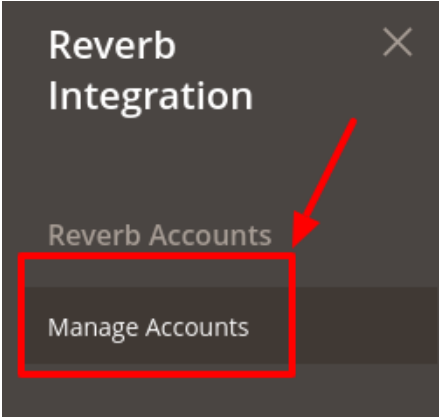
Once all these actions have been taken on this Configuration page, the seller may save every action and complete the configuration process by clicking on the **Save Config** button on the top right part of the page, which has been shown in the image below:



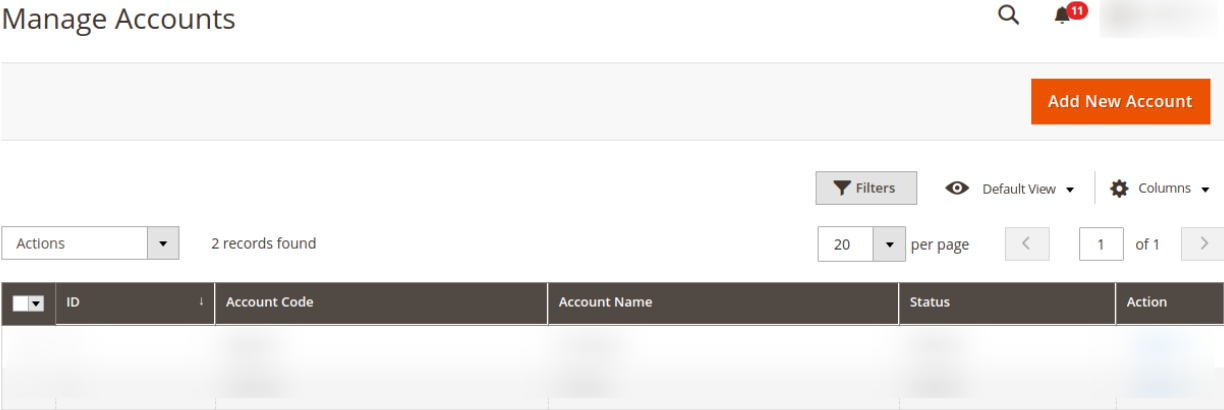
4. Manage Accounts

To Manage Accounts in the Magento 2 Admin panel,

- Go to the Magento 2 Admin panel.
- On the left navigation bar, click the **Reverb** menu.
- On the right side, click on **Manage Accounts**

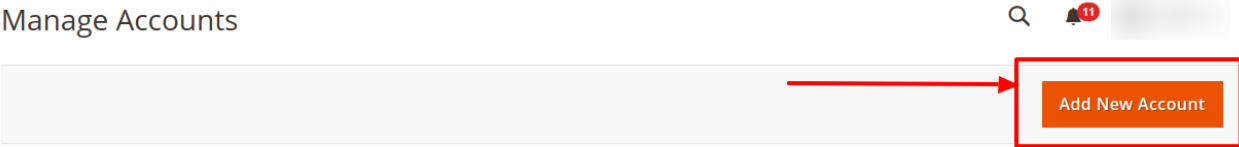


- **Manage Account** Page appears as shown below:



Add New Account.

- To add a new account, click on the **Add New Account** button on the right side.



- After clicking on add new account, the following tab opens:

New Account 🔍

← Back Delete Reset Save and Continue Edit Save Account

ACCOUNT INFORMATION

Account info

Account Information

Account Code *
For internal use. Must be unique with no spaces

Account Name *

Store View * All Store Views ▼
Specific store view information of products will send to Reverb

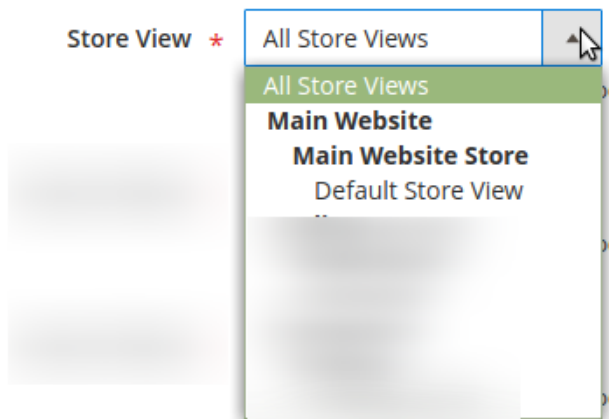
Account Status * Disabled ▼
Specific store view information of products will send to Reverb

Account Status * Live ▼
Specific store view information of products will send to Reverb

Access Token *

• Fill the sections under **Account Information**:

- In **Account Code**, enter the code of the account which should be unique.
- In **Account Name**, enter the name for the Account.
- In the **Store View**, select the type of store view from the following list you want to send to Reverb.



- In **Account Status**, you can **Enable** or **Disable** the status of the account.
- In **Account Status**, you can select the store by selecting **Live** or **Sandbox**.
- In **Access Token**, enter the token you had fetched earlier.

**Note: To fetch the token refer the link here(<https://docs.cedcommerce.com/magento-2/reverb-magento-2-integration-user-guide/?section=retrieve-personal-access-token-4>)*

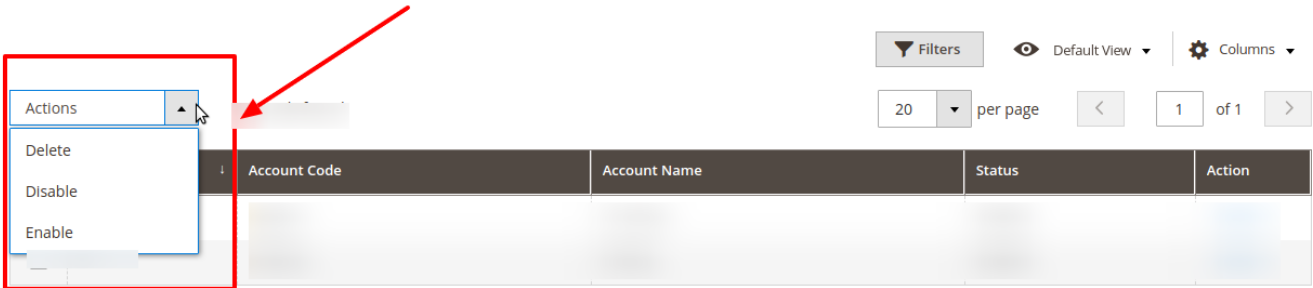
To perform Actions.

To Delete, Disable or Enable account to perform the actions in the Manage Accounts page on the left side.

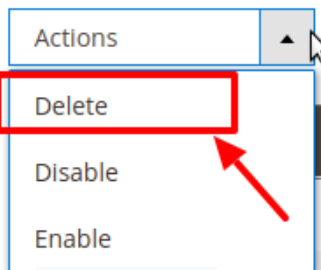
Manage Accounts



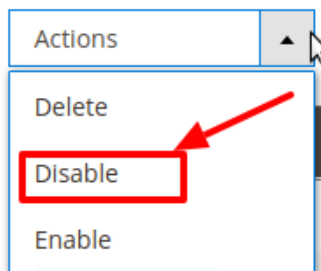
Add New Account



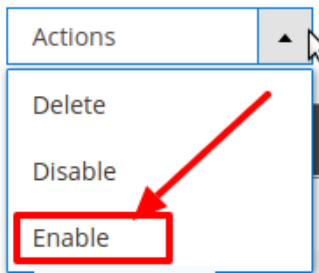
- **Delete an Account:** To delete an account select the account(s) you want to delete and then click on **Delete** option from the **Actions** menu. The selected account will be deleted.



- **Disable Account:** To disable an account select the account(s) you want to disable and then click on **Disable** option from the **Actions** menu. The selected account will be disabled.



- **Enable Account:** To enable an account select the account(s) you want to enable and then click on **Enable** option from the **Actions** menu. The selected account will be enabled.



5. Manage Profile

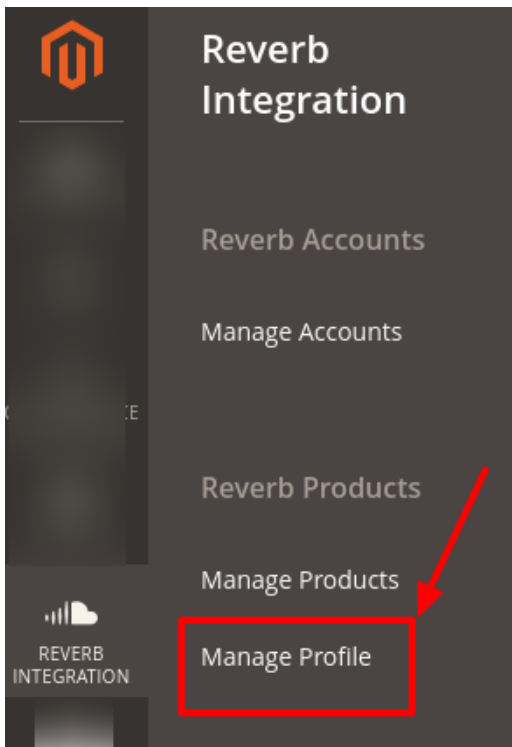
Once the seller has completed the Configuration settings, the Profile Management part comes. From the **Manage Profile** page of the Reverb Magento 2 Admin Panel, the seller may:

- Add a Profile
- Edit a Profile
- Enable/Disable a Profile
- Delete a Profile

5.1. Add a Profile

To Add a New Profile:

- Go to your Magento Admin Panel.
- On the left navigation bar, click on Manage Profiles as shown in the image below:



- Upon clicking it, you will be navigated to the page shown below:

Manage Profile

Manage Profile

Search, Notification (11), User Profile

Filters | Default View | Columns

Actions | 0 records found | 20 per page | 1 of 1

ID	Profile Name	Status	Account Id	Action
We couldn't find any records.				

- To add a new profile, click on the **Add New Profile** button shown in the red box in the image above.
- On clicking it, you will be navigated to the page shown in the image below:

Edit Profile

Edit Profile

Search, Notification (11), User Profile

← Back | Save

Information

Enable Profile Yes

Profile Name *

Mappings

Products

- Under the **Information** Section, enable the profile to **Yes** and enter the **Profile Name**.
- Now on clicking **Mappings**, the section expands to:

Edit Profile ← Back Save

Mappings ↻

Account *

Profile Category *

Please map all Reverb attributes with Magento attributes.

Reverb Attribute	Magento Catalog Attribute	Default Value	Action
<input type="button" value="Add Attribute"/>			

- Now select the account in **Account** for which you want to map the profile.
- Then select the profile category from the drop-down list.
- After selecting the profile category map all the Reverb attributes with Magento attributes.
- After mapping click on **Products** section and it expands as:

Products ↻

[Reset Filter](#)

Actions 0 records found 20 per page 1 of 1

[v]	Product Id	Product Name	Type	Category	Status	Attrib. Set Name	SKU	Price	QTY
Yes <input type="button" value="v"/>	From <input type="text"/> To <input type="text"/>	<input type="text"/>	<input type="button" value="v"/>	<input type="button" value="v"/>	<input type="button" value="v"/>	<input type="button" value="v"/>	<input type="text"/>	From <input type="text"/> To <input type="text"/> USD <input type="button" value="v"/>	From <input type="text"/> To <input type="text"/>

- In this select the Action to Add Product and enter the details in **Product Id, Product Name, Type, Category, Status, Attribute Set Name, SKU, Price, Quantity(QTY)**.
- Click on **Save Profile** button on the top right side of the page as shown in a figure in the red box:

Edit Profile 🔍 11

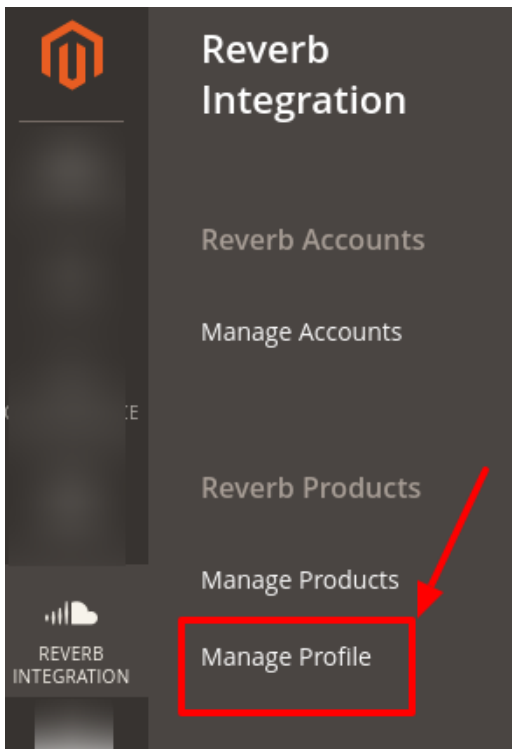
← Back Save

- After saving your profile will be created with a success message displayed on the top.

5.2. Enable/Disable Profile

To Enable/Disable Profile:

- Go to Magento admin panel.
- On the left panel, click on Reverb and then on **Manage Profile**.



- You may see the Manage Profile page as shown below:

Manage Profile Add New Profile

i Reverb API not enabled or invalid. Please check Reverb [Configuration](#).

Filters | Default View | Columns

Actions | 1 records found (1 selected) | 20 per page | 1 of 1

<input type="checkbox"/>	ID	Profile Code	Profile Name	Status	Product Count	Action
<input checked="" type="checkbox"/>	2	guitar	Guitar	Enabled	1	Select

- From here, you may select the product in bulk or select particular profiles to be enabled or disabled, as shown in the figure above.
- Once a profile to be Enabled/Disabled is selected, click on the Actions tab on the same page on left.

Manage Profile Add New Profile

Reverb API not enabled or Invalid. Please check Reverb Configuration.

Filters | Default View | Columns

1 records found (1 selected) | 20 per page | 1 of 1

Profile Code	Profile Name	Status	Product Count	Action
guitar	Guitar	Enabled	1	Select

Actions: Delete, **Disable**, **Enable**

- Now select Enable or Disable depending on your requirement and once you have selected either of these, the page gets refreshed with a new status of your profile and a message appearing on top as shown.

Manage Profile Search | 7 | admin1

Add New Profile

Reverb API not enabled or Invalid. Please check Reverb Configuration.

✓ Total of 1 record(s) have been enabled.

Filters | Default View | Columns

1 records found | 20 per page | 1 of 1

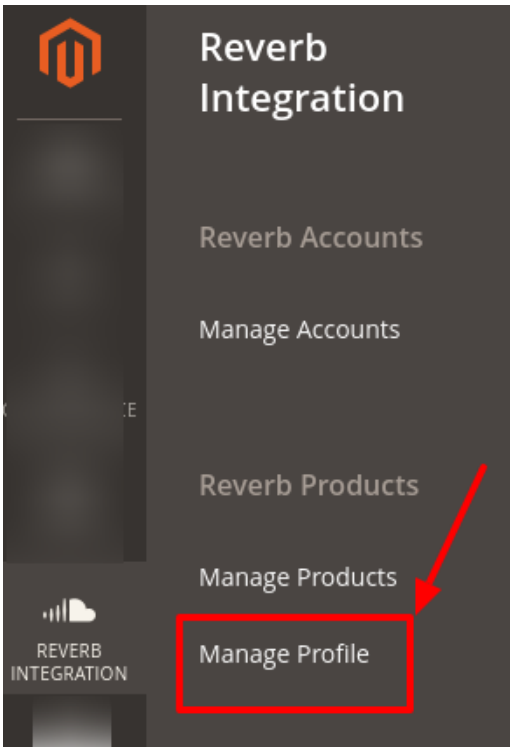
ID	Profile Code	Profile Name	Status	Product Count	Action
2	guitar	Guitar	Enabled	1	Select

- This is how the Profiles that you have can be easily Enabled or Disabled with the Reverb Magento 2 Integration.

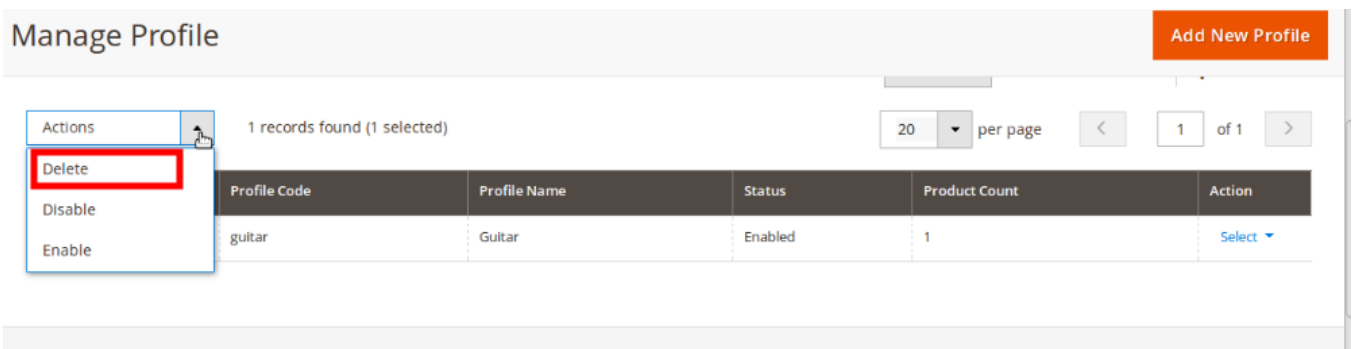
5.3. Delete a Profile

To Delete a Profile:

- Go to your Magento Admin Panel.
- On the left side of the panel, click on Reverb and then **Manage Profile**.



- The Page Manage Profile appears. On this page, select the profile you wish to delete and then click on the Actions bar.
- You may see a **Delete** option here which you need to click, to delete a profile.



- On selecting Delete, a confirmation box appears asking you to confirm your action of deleting the profile, as shown below:



- On clicking **OK** here, the profile you had selected for deletion gets deleted and the page appears to you as

shown below, with a success message.

Manage Profile 🔍 7 👤 admin1 ▾

Add New Profile

i Reverb API not enabled or Invalid. Please check Reverb [Configuration](#).

✓ Total of 1 record(s) have been deleted.

Filters
👁 Default View ▾
⚙ Columns ▾

Actions ▾
0 records found
20
per page
⏪
1
of 1
⏩

	ID	Profile Code	Profile Name	Status	Product Count	Action
We couldn't find any records.						

This is how the profile gets deleted by you in some simple steps.

6. Product Management

With the Reverb Magento 2 Integration Extension, sellers may manage the products by taking the following actions for them,

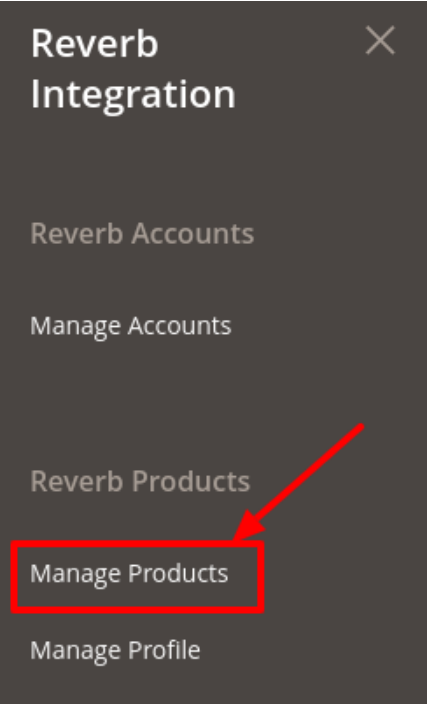
- Validate Products
- Upload Products
- Sync Product Status
- Update Inventory

6.1. Validate Products

Once the profile is created and the products have been assigned to them, the merchant may validate product(s) before uploading them.

To Validate the Products,

- Go to your Magento 2 Admin Panel
- On the left navigation bar, click on Reverb.



- On clicking it, the page appears as shown in the figure below:

Manage Products

Search icon, 53 notifications, admin user

← Back

Filters | Default View | Columns

Actions | 33 records found | 20 per page | 1 of 2

Actions	ID	Thumbnail	Type	SKU	Name	Price	Visibility	Product Status	Reverb Status	Reverb Profile	Reverb Listing Id	Action	Validation
<input type="checkbox"/>	1		Simple Product	24-MB01	produt_1	\$150.00	Catalog, Search	Enabled	draft	profile_1001	11908758	Select	VALID
<input type="checkbox"/>	2		Simple Product	24-MB04	Strive Shoulder Pack	\$32.00	Catalog, Search	Enabled	draft	profile_1001	11885240	Select	INVALID
<input type="checkbox"/>	3		Simple Product	24-MB03	Crown Summit Backpack	\$50.00	Catalog, Search	Enabled	draft	profile_1001	11953694	Select	VALID
<input type="checkbox"/>	4		Simple Product	24-MB05	Wayfarer Messenger Bag	\$45.00	Catalog, Search	Enabled		profile_1001		Select	INVALID

- On this page, the seller has all the Magento products listed.
- To validate a product, a seller needs to select a product and click on the actions bar above the product listing, as shown in the figure below:

Manage Products ← Back

✘ Reverb API not enabled or Invalid. Please check Reverb [Configuration](#).

Filters | Default View | Columns

Actions ▲

- Validate Products
- Upload Products
- Sync Product Status
- Update Inventory

33 records found

20 per page

1 of 2

id	Type	SKU	Name	Price	Visibility	Product Status	Reverb Status	Reverb Profile	Reverb Listing Id	Action	Validation
	Simple Product	24-MB01	produt_1	\$150.00	Catalog, Search	Enabled	draft	profile_1001	11908758	Select	VALID

- On selecting the Validate Products, a box for confirming the action that we're taking appears as shown below:

Validate Selected Products

✕

Validate Selected Products?

Cancel
OK

- On clicking OK, the products gets validated and a message appears as this:

Validate Products

Search | 53 | admin

Back

Mass Product Validate Status

⚠ Mass Product Validating , please wait...

⚠ Warning: Please do not close the window while product are validating

✔ Total 1 Batch(s) Found.

✔ 1 Product(s) Validated successfully

✔ 100% 1 Of 1 Processed.

✔ 1 Mass Product Batch(s) Successfully Validated.

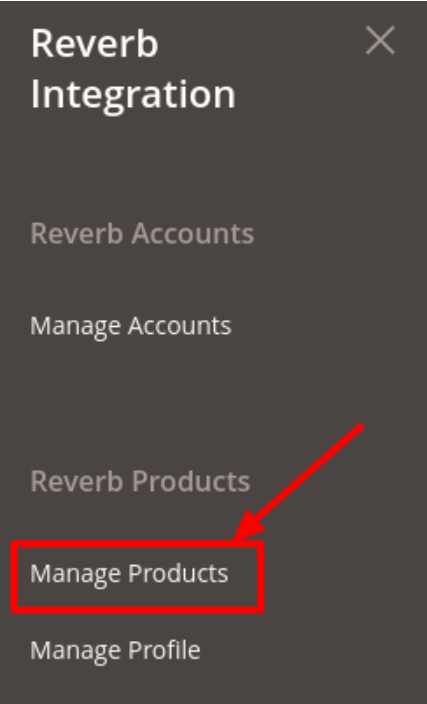
⚠ Finished Product Mass Validation.

- And this is how a product/products gets validated.

6.2. Upload Products

To upload a product,

- Go to your Magento Admin Panel.
- On left navigation bar, click on Reverb, then click on Manage Products.



- The page appears as shown below:

Manage Products

Search icon, 53 notifications, admin user

← Back

Filters | Default View | Columns

Actions | 33 records found | 20 per page | 1 of 2

ID	Thumbnail	Type	SKU	Name	Price	Visibility	Product Status	Reverb Status	Reverb Profile	Reverb Listing Id	Action	Validation
1		Simple Product	24-MB01	produt_1	\$150.00	Catalog, Search	Enabled	draft	profile_1001	11908758	Select	VALID
2		Simple Product	24-MB04	Strive Shoulder Pack	\$32.00	Catalog, Search	Enabled	draft	profile_1001	11885240	Select	INVALID
3		Simple Product	24-MB03	Crown Summit Backpack	\$50.00	Catalog, Search	Enabled	draft	profile_1001	11953694	Select	VALID
4		Simple Product	24-MB05	Wayfarer Messenger Bag	\$45.00	Catalog, Search	Enabled		profile_1001		Select	INVALID

- Now select the validated product(s) you want to upload and from the Actions bar, select Upload Products option as shown here:

Manage Products ← Back

Actions 33 records found (1 selected)
🔍 👁 ⚙ 20 < >

Validate Products

Upload Products

Sync Product Status

Update Inventory

Type	SKU	Name	Price	Visibility	Product Status	Reverb Status	Reverb Profile	Reverb Listing Id	Action	Validation
Simple Product	24-MB01	produt_1	\$150.00	Catalog, Search	Enabled	draft	profile_1001	11908758	Select ▾	VALID

- On clicking it, a message appears as below:

Upload Selected Product ✕

Validate And Upload Selected Product?

Cancel

OK

- Once you click on OK, the product(s) get submitted to be uploaded and the success message appears.


Manage Products 🔍 54 admin ▾

← Back

✔ 1 Product(s) Uploaded Successfully

Filters 👁 Default View ▾ ⚙ Columns ▾

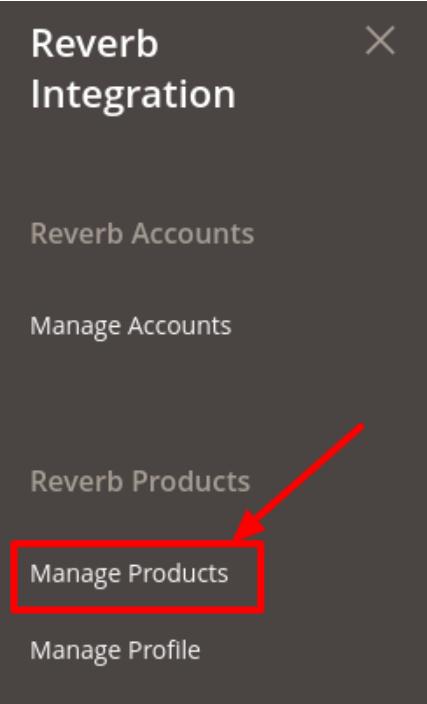
Actions ▾ 33 records found
20 > per page < 1 of 2 >

ID	Thumbnail	Type	SKU	Name	Price	Visibility	Product Status	Reverb Status	Reverb Profile	Reverb Listing Id	Action	Validation
1		Simple Product	24-MB01	produt_1	\$150.00	Catalog, Search	Enabled	draft	profile_1001	11908758	Select ▾	VALID

6.3. Sync Product Status

To Sync Product Status,

- Go to Magento Admin Panel.
- On the left navigation bar, click on Reverb and then click on Manage Products.



- The page appears as below:

Manage Products

Search icon, 53 notifications, admin user

← Back

Filters | Default View | Columns

Actions | 33 records found | 20 per page | 1 of 2

Actions	ID	Thumbnail	Type	SKU	Name	Price	Visibility	Product Status	Reverb Status	Reverb Profile	Reverb Listing Id	Action	Validation
<input type="checkbox"/>	1		Simple Product	24-MB01	produt_1	\$150.00	Catalog, Search	Enabled	draft	profile_1001	11908758	Select	VALID
<input type="checkbox"/>	2		Simple Product	24-MB04	Strive Shoulder Pack	\$32.00	Catalog, Search	Enabled	draft	profile_1001	11885240	Select	INVALID
<input type="checkbox"/>	3		Simple Product	24-MB03	Crown Summit Backpack	\$50.00	Catalog, Search	Enabled	draft	profile_1001	11953694	Select	VALID
<input type="checkbox"/>	4		Simple Product	24-MB05	Wayfarer Messenger Bag	\$45.00	Catalog, Search	Enabled		profile_1001		Select	INVALID

- Now select the product(s) you want you want to Sync the Status for, and then click on the Actions bar above the product listing.
- Select the Sync Product Status.

Manage Products ← Back

Filters | Default View | Columns

33 records found | 20 per page | 1 of 2

ID	Type	SKU	Name	Price	Visibility	Product Status	Reverb Status	Reverb Profile	Reverb Listing Id	Action	Validation
1	Simple Product	24-MB01	produt_1	\$150.00	Catalog, Search	Enabled	draft	profile_1001	11908758	Select	VALID
2	Simple Product	24-MB04	Strive Shoulder Pack	\$32.00	Catalog, Search	Enabled	draft	profile_1001	11885240	Select	INVALID

- Click OK when the message for confirming your action appears:

Sync Product Status

Sync Product Status?

Cancel OK

- The product status gets synced once you click OK.



Manage Products Search | 54 | admin

← Back

✓ 1 Product(s) Synced Successfully

Filters | Default View | Columns

33 records found | 20 per page | 1 of 2

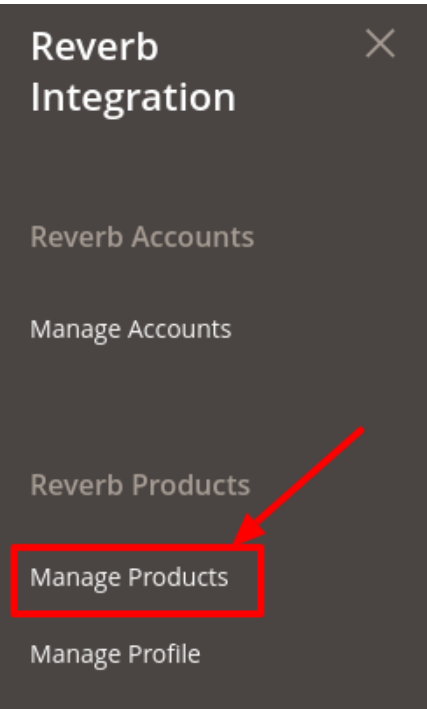
ID	Thumbnail	Type	SKU	Name	Price	Visibility	Product Status	Reverb Status	Reverb Profile	Reverb Listing Id	Action	Validation
1		Simple Product	24-MB01	produt_1	\$150.00	Catalog, Search	Enabled	draft	profile_1001	11908758	Select	VALID
2		Simple Product	24-MB04	Strive Shoulder Pack	\$32.00	Catalog, Search	Enabled	draft	profile_1001	11885240	Select	INVALID

6.4. Update Inventory

To Update Product Inventory,

- Go to Magento Admin Panel.

- On the left navigation bar, click on Reverb and then click on Manage Products.



- The page appears to you as shown below:

Manage Products 🔍 53 👤 admin

← Back

Filters | Default View | Columns

Actions ▾ 33 records found 20 per page 1 of 2

ID	Thumbnail	Type	SKU	Name	Price	Visibility	Product Status	Reverb Status	Reverb Profile	Reverb Listing Id	Action	Validation
1		Simple Product	24-MB01	produt_1	\$150.00	Catalog, Search	Enabled	draft	profile_1001	11908758	Select ▾	VALID
2		Simple Product	24-MB04	Strive Shoulder Pack	\$32.00	Catalog, Search	Enabled	draft	profile_1001	11885240	Select ▾	INVALID
3		Simple Product	24-MB03	Crown Summit Backpack	\$50.00	Catalog, Search	Enabled	draft	profile_1001	11953694	Select ▾	VALID
4		Simple Product	24-MB05	Wayfarer Messenger Bag	\$45.00	Catalog, Search	Enabled		profile_1001		Select ▾	INVALID

- Select product(s) for which you want to update inventory.
- Then click on Actions tab and select from it, Update Inventory option as shown below:

Manage Products

Search 54 admin

← Back

Filters | Default View | Columns

33 records found (1 selected) | 20 per page | 1 of 2

ID	Thumbnail	Type	SKU	Name	Price	Visibility	Product Status	Reverb Status	Reverb Profile	Reverb Listing Id	Action	Validation
2		Simple Product	24-MB01	product_1	\$150.00	Catalog, Search	Enabled	draft	profile_1001	11908758	Select	VALID
		Simple Product	24-MB04	Strive Shoulder Pack	\$32.00	Catalog, Search	Enabled	draft	profile_1001	11885240	Select	INVALID

- Click on OK when the confirmation message box appears.

Update Inventory

Update Inventory for Selected Products?

Cancel OK

- On clicking OK, message appears on the page as shown below:

Manage Products

Search 54 admin

← Back

✓ 1 Product(s) Inventory Updated Successfully

Filters | Default View | Columns

33 records found | 20 per page | 1 of 2

ID	Thumbnail	Type	SKU	Name	Price	Visibility	Product Status	Reverb Status	Reverb Profile	Reverb Listing Id	Action	Validation
1		Simple Product	24-MB01	product_1	\$150.00	Catalog, Search	Enabled	draft	profile_1001	11908758	Select	VALID

- And this is how the product inventory gets updated.

7. View Reverb Orders

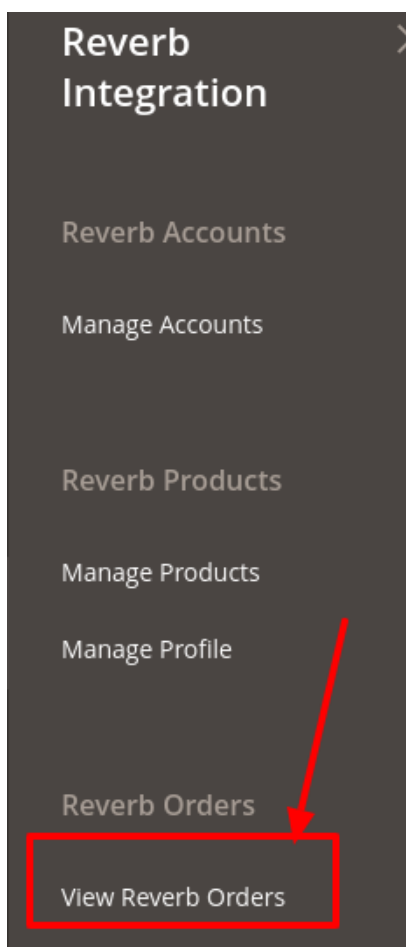
From the Reverb Orders' Management page, the seller may take the following actions as per the business needs:

- Cancel Order
- Sync Order Status
- Mark as Shipped
- Delete Order

7.1. Cancel Order

To cancel the order,

- Go to your Magento Admin Panel.
- On the left navigation bar, click on Reverb, and then on View Reverb Orders.



- The page appears to you as shown below:

Orders Grid

🔍 54 👤 admin

Fetch New Orders

🔍

Actions ▾
1 records found
Filters ▾
Default View ▾
Columns ▾

20 ▾ per page
< 1 of 1 >

	Magento Order id	Merchant Order Id	Order Place Date	Status	Reverb Order Id	Entity Id
<input type="checkbox"/>	000000077	1544297	2018-05-07 07:50:07	paid	3616850	17

- Now select the order you want to cancel and then click on Actions bar above the order listing.
- Now click on Cancel Order as shown in the figure.

Orders Grid

🔍 54 👤 admin

Fetch New Orders

🔍

Actions ▾
1 records found
Filters ▾
Default View ▾
Columns ▾

20 ▾ per page
< 1 of 1 >

Cancel Order

Sync Order Status

	Merchant Order Id	Order Place Date	Status	Reverb Order Id	Entity Id
	544297	2018-05-07 07:50:07	paid	3616850	17

Mark As Shipped

Delete Order

- Click OK when the confirmation box appears.

Cancel Orders



Are you sure to Cancel selected orders?

Cancel

OK

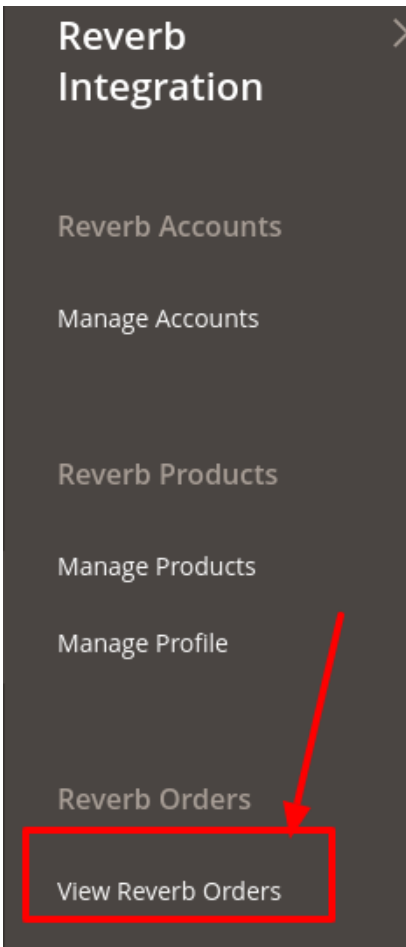
- The order(s) will get canceled.

7.2. Sync Order Status

To Sync the Order Status,

- Go to your Magento Admin Panel.

- On the left navigation bar, click on Reverb, and then on View Reverb Orders.



- The page appears as shown below:

Orders Grid

🔍 54 👤 admin

Fetch New Orders

Search by keyword 🔍

Filters | Default View | Columns

Actions 1 records found

20 per page < 1 of 1 >

<input type="checkbox"/>	Magento Order id	Merchant Order Id	Order Place Date	Status	Reverb Order Id	Entity Id
<input type="checkbox"/>	000000077	1544297	2018-05-07 07:50:07	paid	3616850	17

- Select the order(s) for which you want to Sync the Status.
- Select the Sync Order Status from the Actions bar.

Orders Grid

Search [] 54 admin

Fetch New Orders

Search by keyword []

Filters Default View Columns

1 records found

20 per page 1 of 1

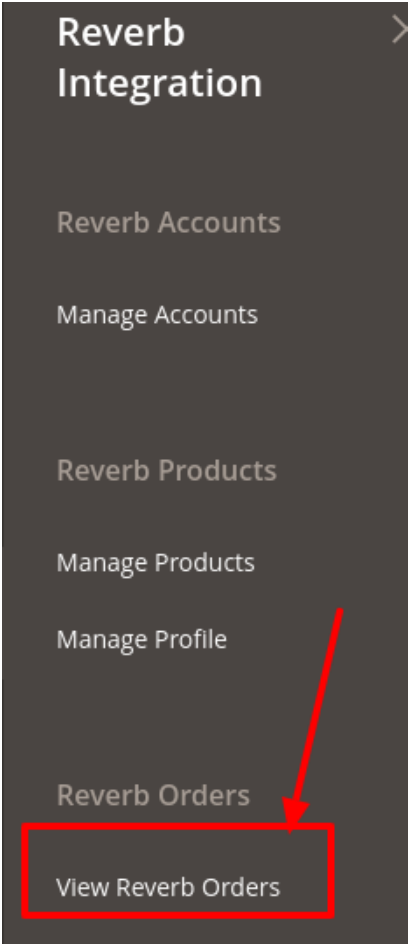
Actions	Merchant Order Id	Order Place Date	Status	Reverb Order Id	Entity Id
<ul style="list-style-type: none">Cancel OrderSync Order StatusMark As ShippedDelete Order	544297	2018-05-07 07:50:07	paid	3616850	17

- Your order status will get synced.

7.3. Mark Order(s) as Shipped

To Mark Order(s) as Shipped,

- Go to your Magento 2 Admin Panel.
- From the left navigation bar, click Reverb. Then click View Reverb Orders.



- The page appears as below:

Orders Grid 🔍 54 👤 admin

[Fetch New Orders](#)

Search by keyword 🔍 Filters Default View Columns

Actions 1 records found 20 per page < 1 of 1 >

<input type="checkbox"/>	Magento Order Id	Merchant Order Id	Order Place Date	Status	Reverb Order Id	Entity Id
<input type="checkbox"/>	00000077	1544297	2018-05-07 07:50:07	paid	3616850	17

- Select the products that you want to mark as shipped.
- From the Actions tab, select Mark as Shipped.

Orders Grid 🔍 54 👤 admin

[Fetch New Orders](#)

Search by keyword 🔍 Filters Default View Columns

Actions 1 records found 20 per page < 1 of 1 >

Cancel Order

Sync Order Status

Mark As Shipped

Delete Order

<input type="checkbox"/>	Magento Order Id	Merchant Order Id	Order Place Date	Status	Reverb Order Id	Entity Id
<input type="checkbox"/>	00000077	1544297	2018-05-07 07:50:07	paid	3616850	17

- A confirmation box appears asking you to confirm your action.

Ship Complete Orders ✕

This would mark selected Reverb orders as shipped if they are complete in Magento?

[Cancel](#)

- Click OK and the product will be marked as shipped. A success message will appear on your page.

Orders Grid

🔍 54 👤 admin

Fetch New Orders

✓ 1 Orders Shipment Successfull to Reverb.com

Search by keyword 🔍

Filters Default View Columns

Actions 1 records found

20 per page < 1 of 1 >

<input type="checkbox"/>	Magento Order id	Merchant Order Id	Order Place Date	Status	Reverb Order Id	Entity Id
<input type="checkbox"/>	000000077	1544297	2018-05-07 07:50:07	Complete	3616850	17

Orders Grid

🔍 54 👤 admin

Fetch New Orders

✓ 1 Orders Shipment Successfull to Reverb.com

Search by keyword 🔍

Filters Default View Columns

Actions 1 records found

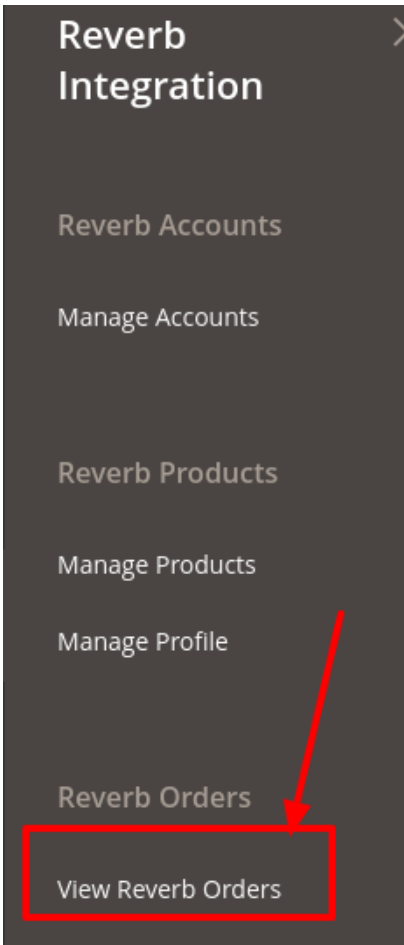
20 per page < 1 of 1 >

<input type="checkbox"/>	Magento Order id	Merchant Order Id	Order Place Date	Status	Reverb Order Id	Entity Id
<input type="checkbox"/>	000000077	1544297	2018-05-07 07:50:07	Complete	3616850	17

7.4. Delete the Order

To Delete the Order,

- Go to the Magento admin panel.
- Click on Reverb on the left navigation panel. Then click on **View Reverb Orders**.



- The page appears to you as shown below:

Orders Grid

Search, 54 notifications, admin user

Fetch New Orders

Search by keyword

Filters

Default View

Columns

Actions 1 records found

20 per page

<

1 of 1

>

<input type="checkbox"/>	Magento Order id	Merchant Order Id	Order Place Date	Status	Reverb Order Id	Entity Id
<input type="checkbox"/>	000000077	1544297	2018-05-07 07:50:07	paid	3616850	17

- Select the order that you want to delete.
- From Actions bar, select Delete Order.

Orders Grid

🔍 54 👤 admin

Fetch New Orders

Filters
Default View
Columns

Actions ▾
1 records found
20 per page
< 1 of 1 >

	Merchant Order Id	Order Place Date	Status	Reverb Order Id	Entity Id
<div style="border: 1px solid #ccc; padding: 2px;"> <ul style="list-style-type: none"> Cancel Order Sync Order Status Mark As Shipped <li style="border: 2px solid red;">Delete Order </div>	544297	2018-05-07 07:50:07	paid	3616850	17

- When a box appears for you asking you to confirm your action, select OK.
- Your Order(s) will be deleted and a message will appear as below:

Orders Grid

🔍 55 👤 admin

Fetch New Orders

✔ Total of 1 record(s) have been deleted.

Filters
Default View
Columns

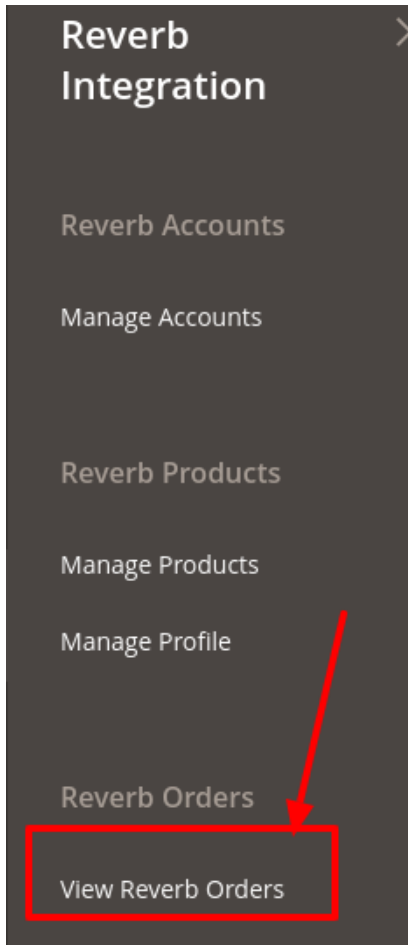
Actions ▾
0 records found
20 per page
< 1 of 1 >

	Magento Order id	Merchant Order Id	Order Place Date	Status	Reverb Order Id	Entity Id
We couldn't find any records.						

7.5. View Failed Orders

To View Failed Order,

- Go to the Magento admin panel.
- Click on Reverb on the left navigation panel. Then click on **View Reverb Orders**.



- The page appears to you as shown below:

Orders Grid

Fetch New Orders

Filters Default View Columns

20 per page 1 of 1

Actions	Magento Order id	Merchant Order Id	Reverb Order Id	Order Place Date	Reverb Status	Account Name	Failed Order Reason	Entity Id
<input type="checkbox"/>			3616850	2018-05-07 07:50:07	failed	1	Product Is not Available In your System.	1

A red arrow points from the 'Fetch New Orders' button area down to the 'Failed Order Reason' column header in the table.

- In the list you will see the **Failed Order Reason** section under which the failed orders are shown.

8. Reverb Knowledge Base

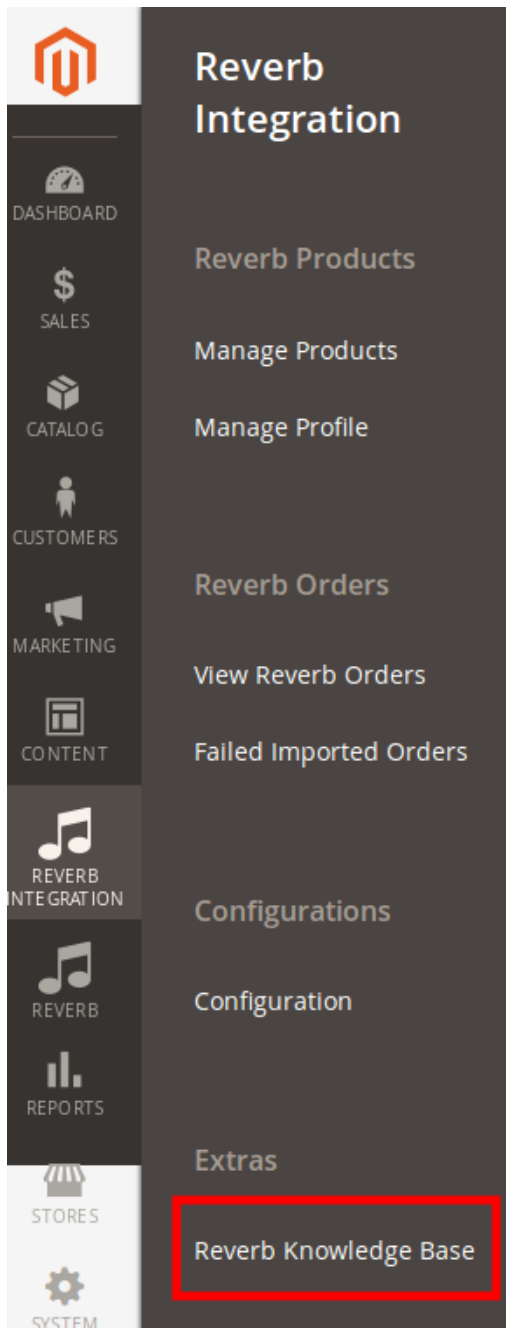
Reverb Knowledge Base is a key that opens the doors of convenience to the sellers while they sell on Reverb using CedCommerce’s Reverb Magento 2 Integration Extension.

On the Reverb Knowledge Base page, sellers may see:

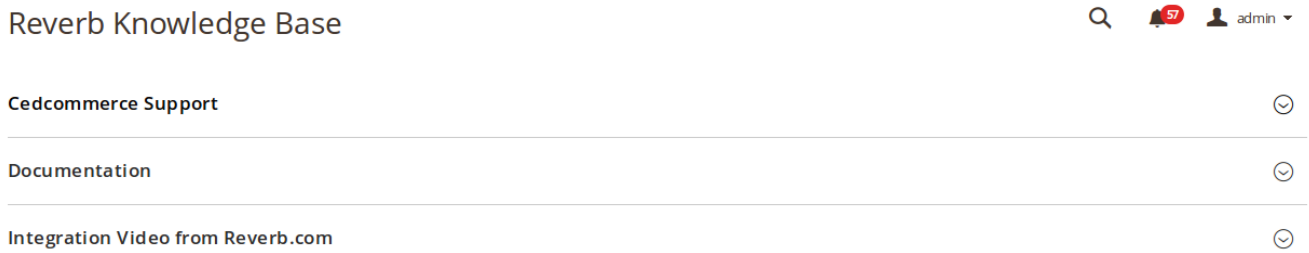
- CedCommerce Support
- Documentation of Reverb Magento 2 Integration Integration
- Integration Video from Reverb.com

To go to CedCommerce Support:

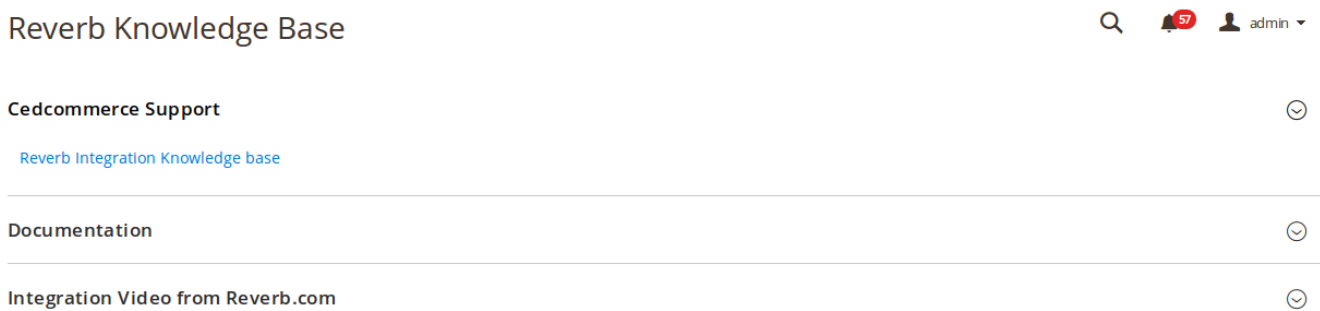
- Go to your Magento admin panel.
- On the left navigation bar, click on Reverb and then you may see Reverb Knowledge Base and you need to click on it.



- The page will appear to you as shown below:



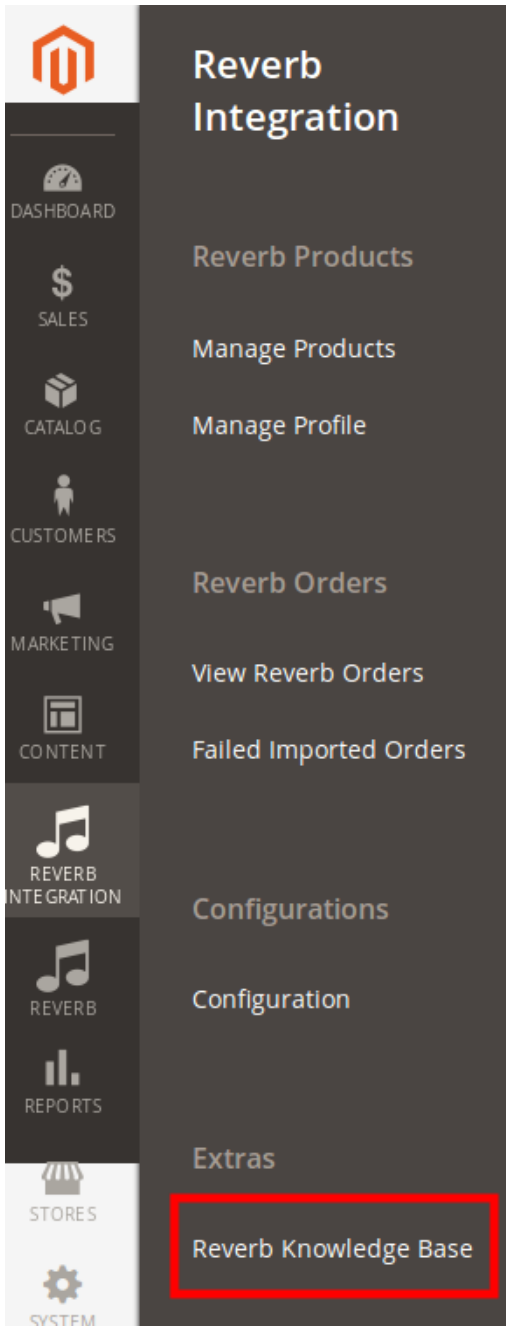
- Now click on CedCommerce Support. You will see the tab getting expanded:



- Now click on Reverb Integration Knowledge Base and the page will get opened in a new page, giving you every information you need to know about this extension – FAQ, and others.

To see the Documentation:

- Go to your Magento admin panel.
- On the left navigation bar, click on Reverb and then you may see Reverb Knowledge Base and you need to click on it.



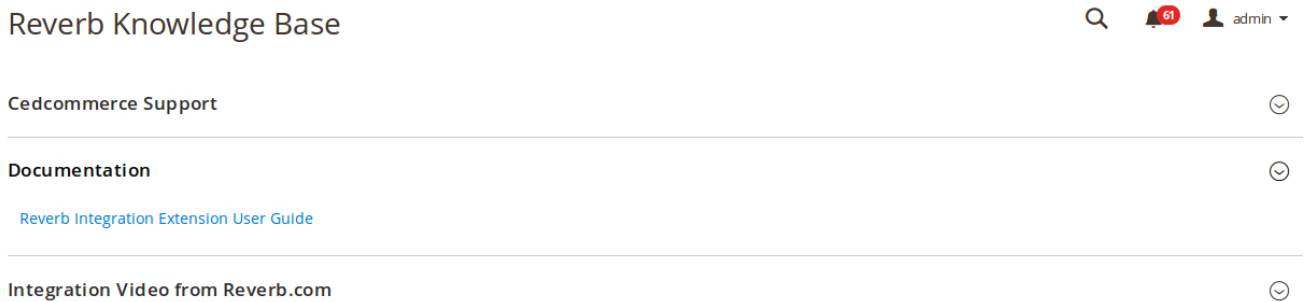
- The page will appear to you as shown below:

Reverb Knowledge Base

🔍 🔔 57 👤 admin ▾

Cedcommerce Support	⌵
Documentation	⌵
Integration Video from Reverb.com	⌵

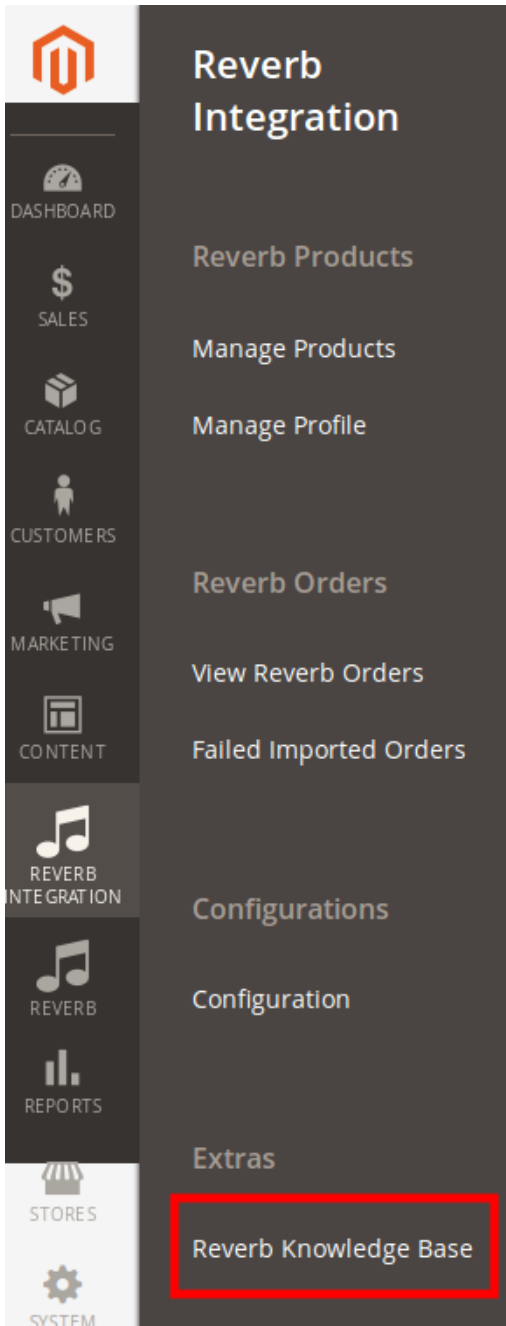
- Now click on Documentation.
- The tab will get expanded like below image:



- Click on Reverb Integration Extension User Guide.
- You will be navigated to the documentation page where you can go through the integration process.

To see the Integration Videos from Reverb:

- Go to your Magento admin panel.
- On the left navigation bar, click on Reverb and then you may see Reverb Knowledge Base and you need to click on it.



- The page will appear to you as shown below:

Reverb Knowledge Base

🔍 🔔 57 👤 admin ▾

Cedcommerce Support	⌵
Documentation	⌵
Integration Video from Reverb.com	⌵

- Click on Integration Video from Reverb.com
- The tab will get expanded and from here, the sellers may see the videos that they want to see by clicking on the links given.