Allegro Magento 2 Integration User Guide

Allegro Magento 2 Integration User Guide

by CedCommerce Products Documentation

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1. Overview

Allegro is Poland's leading marketplace. Most of the user's preferred choice is Allegro for online shopping. This marketplace sells products of the categories including fashion, electronics, home and garden, and kids.

CedCommerce Allegro Magento 2 Integration offers solutions to merchants that enable them to connect their Magento 2 store with the Allegro marketplace. Through API communication the establishment of the real-time channel is created to feed the critical data of the product. There are various features of the extension that helps the merchants to sell efficiently on the Allegro Marketplace.

Key Features:

Return and Refunds: The return and refund policy is easily executed by the extension as the original payment is refunded and is processed back for purchasing the order.

Profile-based Product Upload: Enables the admin to create a profile based on the single category, and then assign the products to the profile to automate the product upload.

Synchronized Inventory: At regular intervals, the Allegro Magento 2 Integration automatically synchronizes the product listing, order, inventory, and pricing

Bulk Upload System: It provides the flexibility to upload the products in bulk on allegro.pl using this feature.

Notifications: The notifications on email are received by the admin of the new order creation, low stock, and if any of the order is rejected during the uploading from Allegro.

Real-Time Synchronisation: The synchronization of inventory is automated that provides access to real-time reports of order and inventory that results in the reduction of errors.

Streamline Order Processing: With the embedded crons the sales order and purchase are done that makes the selling on Allergo efficient.

Product Management: This feature enables you to create products manually and upload or import the items data from other marketplaces.

2. Configuration

Once the installation of Allegro Integration for Magento 2 Extension has been done, the next important step is to complete the configuration which works as the foundation for the integration process.

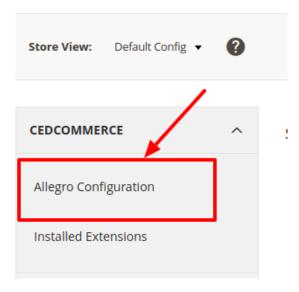
To complete the configuration,

- Log in to your Magento 2 admin panel.
- On the left side in the navigation bar menu click on Allegro Integration and then on Configuration.

Allegro Integration	
Listings	Extras
Profiles	Help & Support
Products	Knowledgebase
Sales	
Orders	
Settings	
Configuration	
Developer	
Cron	
Logs	

• On clicking it you will be navigated to the Configuration page. Then click on Allegro Configuration on that menu.

Configuration



Allegro API Settings

onfiguration			Save Config
CEDCOMMERCE ^	Allegro Api Settings		$\overline{\bigcirc}$
	Enabled [global]	Yes	
	API URL [global]		
	Client Id	nttps://allegro.pl/auth/oauth/autnonze/response_type=code	
	Secret Key [globa]		
		_	
	Redirect Uri		
Allegro Configuration	Debug Log	No	
1	Select Store [global]	Default Store View	
,		Install	
		CEDCOMMERCE Allegro Api Settings Enabled [global] APi URL [global] Client Id [global] Secret Key [global] Allegro Configuration Debug Log [global] Select Store	CEDCOMMERCE Allegro Api Settings Enabled (global) Yes APi Uni (global) https://allegro.pl/auth/oauth/authorize?response_type-code Ceinent Id (global) Secret Key (global) Redirect Uri (global) No Secret Key (global) Debug.tog No Selet Store (global)

- In the **Enabled** option select **Yes** to enable the extension.
- On selecting Yes the section expands as shown in the above figure.
- In API URL paste the URL written in that column.
- Now Copy the Redirect Url for the further process.
- The Client Id and Secret Key needs to be copied from the Seller panel of Allegro.
 - Now login to your Allegro seller panel.

Registration of the new Allegro application	
Application Name	
The application name should be short and meaningful. We will display it to the user asking for permission for your application to access his account. Note: After you name the application, you will not be able to change it.	
Application description (optional)	
You can use the field for your own needs, we will not display its contents to other users.	
Choose the type of application	
Learn more about authorization methods	
The application will have access to a browser through which the user will log in to Allegro (e.g. application on the server or executable file) The application will receive an OAuth grant-type: authorization, code	
The application will work in an environment without access to the browser or keyboard (e.g. console application or on a TV type device) The application will receive an OAuth grant-type: device, code	
URIs to redirect	
// The path in your application to which we will redirect users after authentication on Allegro. The URI must contain a protocol (HTTPS recommended), cannot contain URI fragments, relative paths, or be a public IP address. You can enter multiple addresses (from a new line).	
I have read and accept the rules of WebAPI and RESTAPI Allegro.	
CANCEL ADD	

- **Register** for the new Allegro Application by entering the **Application Name, Application Description, choosing the type of application.**
- Paste the Redirect Url here which you had copied earlier into the Url to redirect section.
- Then by accepting the rules click on **ADD**.
- After adding the navigation window appears as shown below where you get your **Application Name, Type, Client Id, and Secret Key**:

Managing	g Alleç	gro app	olications	8		REGISTER A NEW AF	PPLICATION
REST API appli	cation ke	ys					
Application Name	Туре	Client ID / WebAPI key	Client Secret	Redirection addresses	Description		
olivia	WEB					EDIT	DELETE

• Now you can copy the **client Id** and **Secret key** from here and paste it in the API settings.

- In **Debug Log** select the option Yes for fetching the issues.
- In Select Store View, select the view of the store according to you.

Pickup Location Settings,

Pickup Location Settings

Country Code [global]	PL Enter a pickup country Code. If Poland then PL]
Province [global]	KUJAWSKO_POMORSKIE	
City [global]	Poznań	
Post Code [global]	60-166	

In the section of Pickup Location Settings,

- Enter your Country Code in the section.
- In **Province**, select the province on the basis of your selected country.
- Then enter the City.
- In **Post Code**, enter the postal code of the city.

Product Settings,

Product Settings		
Please set the global settings for Allegro.com		
Shipment Time		
[global]		
	Enter days to ship a product in number like 1 for 1 Day delivery	
First Time Shipment Price [global]		
10)		
Next Time Shipment Price [global]		
J		
MaxQuantityPerPackage To Delivery [global]		
	Enter Maximum Qunatity to per package for delivery	
Allegro Product Price [global]	Default Magento Price	٠
	Select to send a different product price to allegro.com	

- Enter the **Shipment Time** in how many days you want the delivery to be done.
- In the First Time Shipment Price, enter the price of shipping for the first time.
- Now in Next Time Shipment Price, enter the amount of price for the next time.
- In MaxQuantityPerPackage To Delivery, enter the maximum quantity for the package delivery.
- In the Allegro Product Price select the required option. This is to set a different price for all the products as shown in the following figure:
 - Increase by Fixed Price: If selected, then the Modify by Fix Price field appears.

 Increase by Fixed Percentage: If selected, then the Modify by Percentage Price field appears. Enter the numeric value to increase the price of the Walmart product price by the entered value % of Magento price

For Example: Magento price + 5% of Magento price. Magento Price = 100 Select **Increase By Fixed Percentage** option **Modify by Percentage Price** = 5 100 + 5% of 100 = 100 + 5 = 105 Thus, Walmart Product Price = 105

- Decrease by Fixed Price: If selected, then the Modify by Fix Price field appears.
- Decrease by Fixed Percentage: If selected, then the Modify by Percentage Price field appears. Enter the numeric value to decrease the price of the Walmart product price by the entered value % of Magento price

For Example: Magento price -5% of Magento price. Magento Price = 100Select Decrease By Fixed Percentage option Modify by Percentage Price = 5100 - 5% of 100 = 100 - 5 = 95Thus, Walmart Product Price = 95

Allegro Chunk Settings,

Allegro Chunk Settings

Product Chunk Size [global]	20
	Enter the size of a chunk for a product upload task.
Product Delete Chunk Size [global]	20
	Enter the size of a chunk for a offers to delete reactivate deactivate task.

- In Product Chunk Size, enter the size of chunk for uploading product.
- To delete or reactivate an offer enter the chunk size in Product Delete Chunk Size.

Allegro Order Settings,

Use seller information for 'To be Agreed' Order [global]	Enable	*
	Use seller information in case of 'To be Agreed' orders. Seller address will set to or shipping address.	rder
Auto invoice imported order [global]	Enable	*
	Auto Invoice Order Imported from Allegro in any case of successfull import.	
Auto cancel failed order [global]	Enable	*
	Auto Cancel Order on Allegro in any case of failure such as 'No Inventory'.	
Allegro order id prefix [global]	ALLEGRO	
	Prefix for Allegro Increment ID	
Enable Notification [global]	Enable	*
	Order import notification via email to store admin	
Notification Email [global]		
Enable Default Customer	No	_
[global]	No	*

- In Use Seller Information for 'To be Agreed' Option Enable to set the order shipping address.
- Enable the Auto invoice imported order for successful order import.
- In Auto Cancel failed order, cancels the failed orders automatically.
- In Allegro order Id Prefix, the Id is to be entered for the Allegro.
- Through Enable Notification, you will be receiving the order notifications via mail if you enable it.
- In Notification Email, enter the email id where you want to receive the notifications.
- In Enable Default Customer, select the Yes or No to select a customer.

Allegro Cron Settings,

Allegro Order Settings

Allegro Cron Settings		
Order Cron [global]	Enable	•
	Order Fetch Cron	
Inventory Cron [global]	Enable	•
	Inventory Sync Cron	

- In **Order Cron**, select Enable from the menu to fetch the orders through cron.
- In **Inventory Cron**, select Enable to synchronize the inventory to the cron.

Allegro Developer Settings,

Allegro Developer Settings	
Debug [global	Disable 🔹
Logging Leve	No Muting 🔹

- In the **Debug** option enable or disable to get the errors.
- Choose the Logging Level to create the logs when the debug is enabled.

3. Manage Profiles

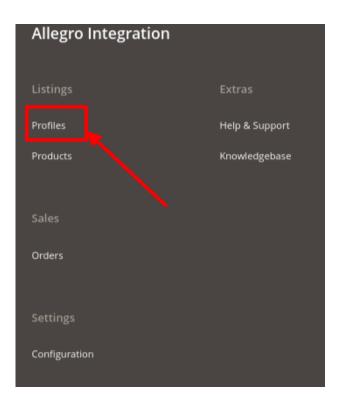
The **Manage Profile** section while selling on Allegro with our extension includes the following actions that you may take:

- Adding a profile
- •

3.1. Add New Profile

To add a new profile,

- Go to the Magento Store Admin panel.
- On the left navigation bar, click the **Allegro Integration** menu. The menu appears as shown in the following figure:



• Click Profile Manager.

The Manage Profile page appears as shown in the following figure:

Manage Profile	Q 📫
	Add New Profile
Y Filters	Oefault View ▼ ♦ Columns ▼
Actions	per page < 1 of 1 >
Id · Name Category Status	Actions

• Click the **Add New Profile** button. The **New Profile** page appears as shown in the following figure:

New Profile							Q 📣
0						← Back Sav	e Save and Continue Edit
Information							
		Profile Status *	Ves				
		Profile Name *					
Mappings							
		. (
		Root Category *	Please select a category			*	
Please map all Allegro at	ttributes with	Magento attributes.					
Allegro Attribute			Magento Catalog Attribute			Default Value	Action
Seller Custom Field	Ŧ		SKU	•			
Title	T		Product Name	•			
Price	Ŧ		Price	•			
Stock	¥		Default Value	•			•
EANS	¥		Default Value	•			
Description	~		Description	•			
Duration for Offer	Ŧ		Default Value	•			
SellingMode	Ŧ		Default Value	•			•
Invoice	Ŧ		Default Value	•			•
Free Shipping	Ŧ		Default Value	•		No	•
Status	¥		Default Value	v			•
Add Attribute							
Please map all Allegro sh	hipping with N	lagento shipping.					
Allegro Attribute			Ν	lagento Catalog Attribute		Default Value	Action
		•		please select	•		Delete

- Under Information, in Profile Name enter the name of the profile.
- Now in **Mappings**, in the **Root Category** option select the category. After selecting the root category to add the other categories until you get the **Leaf category** to select.
- Now map all the Allegro attributes to the Magento attributes on the basis of SKU, Product Name, Price.
- After this map, the Allegro shipping attributes to the Magento Shipping attributes from the options on the menu.
- Then after doing the above mapping Click on the Save button .

New Profile		Q 📣
0	← Bac t Sav	Save and Continue Edit
Information		

• A new profile will be added.

3.2. Edit the existing profile

To add the existing profile,

- 1. Go to the Magento Store Admin panel.
- 2. On the left navigation bar, click the **ALLEGRO INTEGRATION** menu. The menu appears as shown in the following figure:

Allegro Integration	
Listings	Extras
Profiles	Help & Support
Products	Knowledgebase
Sales	
Orders	
Settings	
Configuration	

3. Click Manage Profile.

The Manage Profile page appears as shown in the following figure:

Manage Profile			Q	#
			A	dd New Profile
Actions • 2 r	ecords found			Columns •
Id .	Name	Category	Status	Actions
6	Test Profile	91458	Enabled	/01
7	Check	254260	Enabled	/61

- 4. Scroll down to the required profile.
- 5. In the Action column, click Edit.

The required profile page appears as shown in the following figure:

Edit Profile							Q 📫
? ← Back D	elete	Save Save a	nd Continue Edit				
nformation							
		Profile Status *	Yes				
		Profile Name *	Test Profile				
Vappings							
		Root Category *	Kultura i rozrywka			·	
		Category Level 1 *	Książki i Komiksy			*	
		Category Level 2 *	Książki dla dzieci			.	
		Category Level 3 *	Poradniki			•	
Please map all Allegro a	ttributes wi	th Magento attributes.					
Allegro Attribute		Magento Catal	og Attribute		Default Value		Action
Seller Custom Field	Ŧ	SKU	•				
Title	v	Product Name	e 🔻				
Price	v	Price	v				
Stock	v	Default Value	v		UNIT		•
EANS	v	Default Value	v		892685001003		
Description	v	Description	v				
Duration for Offer	v	Default Value	v		2		
SellingMode	v	Default Value	v		BUY_NOW		v
Invoice	v	Default Value	¥		NO_INVOICE		•
Free Shipping	v	Default Value	v		No		•
Status	v	Default Value	v		INACTIVE		•
Stan	v	Default Value	×		Nowy		•
Tytuł	v	Product Name	e 🔻				
Autor	v	Default Value	¥		Chandra		
Wydawnictwo	v	Default Value	•		Wydawnictwo Cztery Głowy		•
Okładka	v	Default Value	¥		miękka z obwolutą		•
Rok wydania	¥	Default Value	v		2019		Delete
Add Attribute							
Please map all Allegro si	hipping with	n Magento shipping.					
Allegro Attribute				Mager	nto Catalog Attribute	Default Value	Action
Paczka24 pobranie		•		Defa	ult Value 💌	CASH_ON_DELIVERY	* Delete
Products							©
Search Reset Filter							
Actions •	17 records	found (1 selected)				20 🔻 per page	< 1 of 1 >
					Catanani Attrib. Set		

-	Product Id	Product Name	Туре	Category	Status	Attrib. Set Name	SKU	Price	QTY
Any 💌	From		•	•	v	•		From	From
	То							То	То
								USD 💌	
~	1	Shirt	Simple Product	Default Category, Shirt	Enabled	Default	2589631	\$1,243.00	118

- 6. Make the changes as per the requirement.
- 7. Click the Save Profile button.

The profile is saved and listed on the **Manage Profile** page.

OR

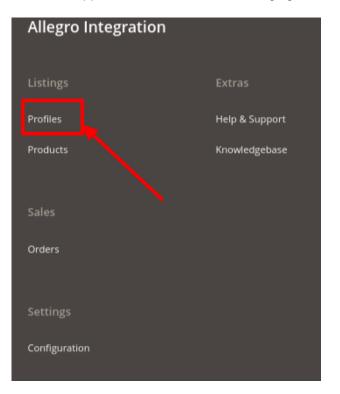
To save and manage the products, click the $\ensuremath{\textbf{Save}}$ and $\ensuremath{\textbf{Manage}}$ $\ensuremath{\textbf{Product}}$ button. OR

To save and continue the editing, click the Save and Continue Edit button.

3.3. Delete a Profile

To delete the existing profile,

- 1. Go to the Magento Store Admin panel.
- 2. On the left navigation bar, click the **Allegro INTEGRATION** menu. The menu appears as shown in the following figure:



3. Click Manage Profile.

The Manage Profile page appears as shown in the following figure:

Manage Profile			с	4 0
	/			Add New Profile
Actions	2 records found		Filters Default 20 per page	
Delete	1 Name	Category	Status	Actions
Change status	Test Profile	91458	Enabled	/ 0 1
7	Check	254260	Enabled	/ G î

- 4. Scroll down to the required profile and check the box associated with it.
- 5. In the **Action** column, click the **Arrow** button.
- A menu appears.
- 6. Click the **Delete** button.

A confirmation dialog box appears as shown in the following figure:

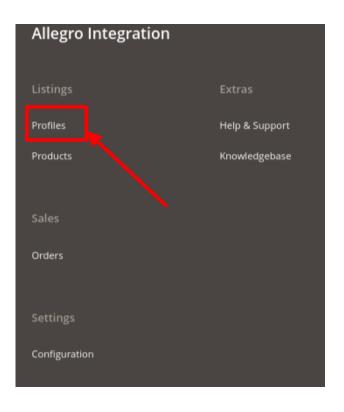
Delete items Are you sure you want to delete selected items? (1 record)	×	
Cancel	ок	
	_	

7. Click the **OK** button. The profile will be deleted.

3.4. Change the Status of Profile

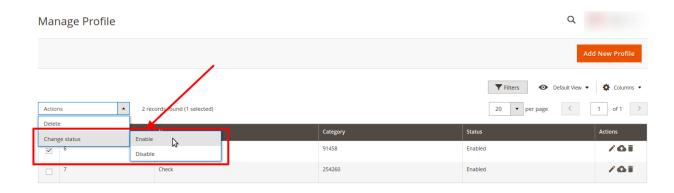
To Change the status of an Existing Profile,

- 1. Go to the Magento Store Admin panel.
- 2. On the left navigation bar, click the **Allegro INTEGRATION** menu. The menu appears as shown in the following figure:



3. Click Manage Profile.

The Manage Profile page appears as shown in the following figure:



- 4. Scroll down to the required profile and check the box associated with it.
- 5. In the **Action** column, click the **Arrow** button. A menu appears.
- 6. Click the Change Status button.
- 7. Then the options of **Enable** and **Disable** appear where you can select the desired option. The status of the profile will be changed.

4. Manage Products

When a profile has been created and products have been assigned to it, the next part is to manage the products. Under the section of Manage Products, you may take the following actions:

• Upload Product(s)

- Update inventory and Price
- Delete Offer(s)

To perform these actions,

- 1. Go to the Magento Store Admin panel.
- 2. On the left navigation bar, click the **Allegro INTEGRATION** menu. The menu appears as shown in the following figure:

Allegro Integration	
Listings	Extras
Profiles	Help & Support
Products	Knowledgebase
Sales	
Orders	
Settings	

3. Click Products.

The Allegro Product Listing page appears as shown in the following figure:

Alle	gro	Produ	ct Lis	ting								Q	10	
Store	View:	Default Stor	e View 🔻	0										
										•	Filters	Default View	Colur	mns 💌
Actio	ns		•	2 records found						:	20 • p	er page <	1 of 1	>
	ID	Thumbnail	Name	Туре	sku	Price	Quantity	Allegro Product Id	Category	Visibility	Status	Errors 4	Action	size
	9	10	Jeans	Configurable Product	Jeans		0.0000		254260	Catalog, Search	Enabled	NOT VALIDATED	0/	
	1	r_{\sim}	Shirt	Simple Product	2589631	\$1,243.00	118.0000	f2f1f602-6400-4aeb-9c86-c7e7f1d24b37	91458	Catalog, Search	Enabled	INVALID [1]	⊙ ∕	

All the available products are listed on this page.

- 4. Scroll down to the required product.
- 5. In the Action column, click the View button.

Alle	gro	Produ	ct Lis	ting								م	AO	
Store	View:	Default Stor	e View 🔻	0										
										•	Filters	 Default View 	- 🗘 Colu	imns 💌
Action	ns		•	2 records found						:	20 • p	er page <	1 of 1	>
	ID	Thumbnail	Name	Туре	SKU	Price	Quantity	Allegro Product Id	Category	Visibility	Status	Errors 4	Action	size
	9	10	Jeans	Configurable Product	Jeans		0.0000		254260	Catalog, Search	Enabled	NOT VALIDATED	. 0	
	1	10	Shirt	Simple Product	2589631	\$1,243.00	118.0000	f2f1f602-6400-4aeb-9c86-c7e7f1d24b37	91458	Catalog, Search	Enabled	INVALID [1]	0/	

6. The product information will appear.

To edit the product,

1. Click the Edit button adjacent to the product under the Actions column.

Alle	Allegro Product Listing													
Store	View:	Default Stor	e View 🔹	0										
											Filters	Default View	- 🏠 Colu	mns 🔻
Actio	ns		•	2 records found						:	20 • p	er page <	1 of 1	>
	ID	Thumbnail	Name	Туре	ѕки	Price	Quantity	Allegro Product Id	Category	Visibility	Status	Errors 4	Action	size
	9	1.	Jeans	Configurable Product	Jeans		0.0000		254260	Catalog, Search	Enabled	NOT VALIDATED	<u> </u>	
	1	10	Shirt	Simple Product	2589631	\$1,243.00	118.0000	f2f1f602-6400-4aeb-9c86-c7e7f1d24b37	91458	Catalog, Search	Enabled	INVALID [1]	•	

Through this, you can edit the product details.

To perform actions in bulk,

- <u>Upload product(s):</u>
 - Select the checkboxes associated with the products that the admin wants to submit action on.
 - In the Actions list, click the arrow button and then click Upload Product(s).

Allegro Product Lis	ting								Q		
Store View: Default Store View •	0										
Actions	2 records found		-					Filters	Default View eer page		imns •
Update Inventory & Price	Гуре	SKU	Price	Quantity	Allegro Product Id	Category	Visibility	Status	Errors 4	Action	size
Delete Offers(s)	Ionfigurable Product	Jeans		0.0000		254260	Catalog, Search	Enabled	NOT VALIDATED	•/	
1 Shirt	Simple Product	2589631	\$1,243.00	118.0000	f2f1f602-6400-4aeb-9c86-c7e7f1d24b37	91458	Catalog, Search	Enabled	INVALID [1]	© /	

- A box will appear to confirm your action.
- Click OK.
- A success message will appear.

• Update Inventory and Price:

- Select the checkboxes associated with the products that the admin wants to submit action on.
- In the Actions list, click the arrow button and then click the Update Inventory and Price.

Allegro Product Lis	ting								Q	* 6	
Store View: Default Store View •	0										
								Filters	 Default View 	- 🗘 Colu	ımns 🔻
Actions	2 records found	/						20 • F	er page <	1 of 1	>
Upload Product(s) Update Inventory & Price	Туре	sku	Price	Quantity	Allegro Product Id	Category	Visibility	Status	Errors 4	Action	size
Delete Offers(s)	Configurable Product	Jeans		0.0000		254260	Catalog, Search	Enabled	NOT VALIDATED	0/	
1 Shirt	Simple Product	2589631	\$1,243.00	118.0000	f2f1f602-6400-4aeb-9c86-c7e7f1d24b37	91458	Catalog, Search	Enabled	INVALID [1]	•	

- A box will appear to confirm your action.
- Click OK.
- A success message will appear.
- <u>Delete Offer(s):</u>
 - Select the checkboxes associated with the products that the admin wants to submit action on.
 - In the Actions list, click the arrow button and then click the Delete Offer(s).

Allegro Product Li	sting								Q	#	
Store View: Default Store View	• •										
Actions 2 records found 2 o per page < 1											imns •
Upload Product(s) Update Inventory & Price	Туре	sku	Price	Quantity	Allegro Product Id	Category	Visibility	Status	Errors 4	Action	size
Delete Offers(s)	Configurable Product	Jeans		0.0000		254260	Catalog, Search	Enabled	NOT VALIDATED	•	
1 Shirt	Simple Product	2589631	\$1,243.00	118.0000	f2f1f602-6400-4aeb-9c86-c7e7f1d24b37	91458	Catalog, Search	Enabled	INVALID [1]	0/	

- A box will appear to confirm your action.
- Click OK.
- A success message will appear.

5. Allegro Orders

Admin can do the following tasks to manage the Allegro Orders:

To View orders:

- 1. Go to Magento Store Admin Panel.
- 2. On the left navigation bar, click the Allegro Integration menu, and then click Orders.

Allegro Integration	×
Listings	Extras
Profiles	Help & Support
Products	Knowledgebase
Sales	
Orders	

3. The Orders Grid page appears as shown in the following figure:

Orde	ers								Q #	9	
										Import 🔻	
Action	Actions										
	Id	Order Id	Allegro Order Id	Allegro Status	Magento Status	Bill-to Name	Ship-to Name	Grand Total (Base)	Failure Reason	Actions	
	2	ALLEGRO-000000002	760c0fa1-6d85-11e8-beae-39b3e51dda59	READY_FOR_PROCESSING	Processing	Tomasz Nowak	Tomasz Nowak	123.0000	۸	©∕î	

- 4. Click the Import button.
 - If the order is imported successfully then, a new record is found in the Orders Grid table.
- 5. Then click on the **View** the orders in the Action section and the order details will be shown in the grid.

To edit orders,

• To edit orders click on Edit option in the Action section.

Ord	ers								Q 🦸	6
										Import 🔻
Actio	าร	•	l records found				20	Filters O Defau		Columns •
	Id	Order Id	Allegro Order Id	Allegro Status	Magento Status	Bill-to Name	Ship-to Name	Grand Total (Base)	Failure Reason	Actions
	2	ALLEGRO-000000002	760c0fa1-6d85-11e8-beae-39b3e51dda59	READY_FOR_PROCESSING	Processing	Tomasz Nowak	Tomasz Nowak	123.0000	۸	

• A window will appear where you can edit your Allegro order.

To Delete orders:

• To delete orders click on **Delete** option in the Action section.

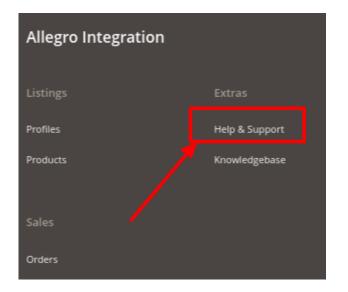
Orde	ers								Q #	9
										Import 🔻
Actions	i	٠	1 records found				Y 20	Filters O Defau	_	Columns •
	Id	Order Id	Allegro Order Id	Allegro Status	Magento Status	Bill-to Name	Ship-to Name	Grand Total (Base)	Failure Reason	Actions
	2	ALLEGRO-000000002	760c0fa1-6d85-11e8-beae-39b3e51dda59	READY_FOR_PROCESSING	Processing	Tomasz Nowak	Tomasz Nowak	123.0000	۸	9

• On clicking it the order will be deleted and the order deletion message will be displayed.

6. Help & Support

To view the Help & Support section,

- Go to the Admin panel.
- On the left navigation bar, click the ALLEGRO INTEGRATION menu, and then click Help & Support.



• The Help & Support page appears as shown in the following figure:



Quick Support:

- a. Under Quick Support, you may see the different ways to get in touch with us.
- b. You may call us at the number given on the page.
- c. Click **Send us an E-mail** and your mailbox will get opened and you may mail us your question or query.
- d. Click **Connect via Skype** and you will be able to join us on Skype instantly where we are available 24x7.