

# **Real.de Integration For Magento 2**

by CedCommerce Products Documentation

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## 1. Overview

**Real.de Magento 2 Integration**, an extension by CedCommerce establishes synchronization of inventory, price, and other details for product creation and its management between Magento 2 store and Real.de. The smooth harmonization is established with the help of Real.de REST API.

Admin gets the authority to create Real.de Categories and the dependent attributes on the Magento 2 store. It also enables you to establish a mapping of the desired product category on the Magento 2 store for automatic submission of the selected product to the same category on Real.de. It enables the admin to manage the Real.de orders on the seller's Magento® 2 stores without making any significant changes to operational functionalities.

Synchronizing orders, products, pricing, and inventory is possible through establishing the communication between Real.de APIs and the Magento® 2 stores.

This extension interacts with the Real.de Marketplace to integrate the synchronized product listing between Magento® 2 Store and the Real.de retailers.

### *Key Features are as follows:*

- **Product Upload Based on Profile:** Enables the admin to create a profile based on a single category, and then assign the products to the profile to automate the product upload.
- **Magento Order creation:** The newly placed orders on Real.de are automatically created in the Magento® 2 stores with all the required details as it is on Real.de
- **Bulk upload Methodology:** Admin gets the authority to upload bulk products on Real.de but just selecting the products and upload in one go.
- **Product Data Validation:** The extension enables validating of the product information in accordance with Real.de standard and values.
- **Product category mapping:** Follows category mapping philosophy. Admin can map any category of the Magento® 2 stores to the single category of Real.de.
- **Auto synchronization:** Auto synchronization of the product listing, order, inventory, and pricing at regular intervals is established between Magento® 2 Store and Real.de.
- **Email Notification:** Admin receives the notification through the mail on new order creation, low stock and if the product is rejected from Real.de.

## 2. Real.de Integration Extension - Installation

### *To install the extension*

1. Log in the **FTP**, and then go to the **Magento 2** store root folder (generally present under the *public\_html* folder).
2. Create a new folder named *code* under the *app* folder; under *code* folder, create a folder named *Ced*.
  - a. Upload or Drag and Drop *app/code/Ced/RealDe* directory.
  - b. After successfully uploading the directory, the extension will be installed/upgraded.
  - c. Now run the following upgrade command in *cmd*

```
php bin/magento setup:upgrade.
php bin/magento di:compile
php bin/magento setup:static-content:deploy
```

## 3. Retrieve API Credentials from Real.de

Once the extension is successfully installed on the Merchant's store, Real.de Integration menu appears in the Magento Admin Panel. The merchant has to fill in the API credentials in the **Real.de Configuration** page of the

admin panel.

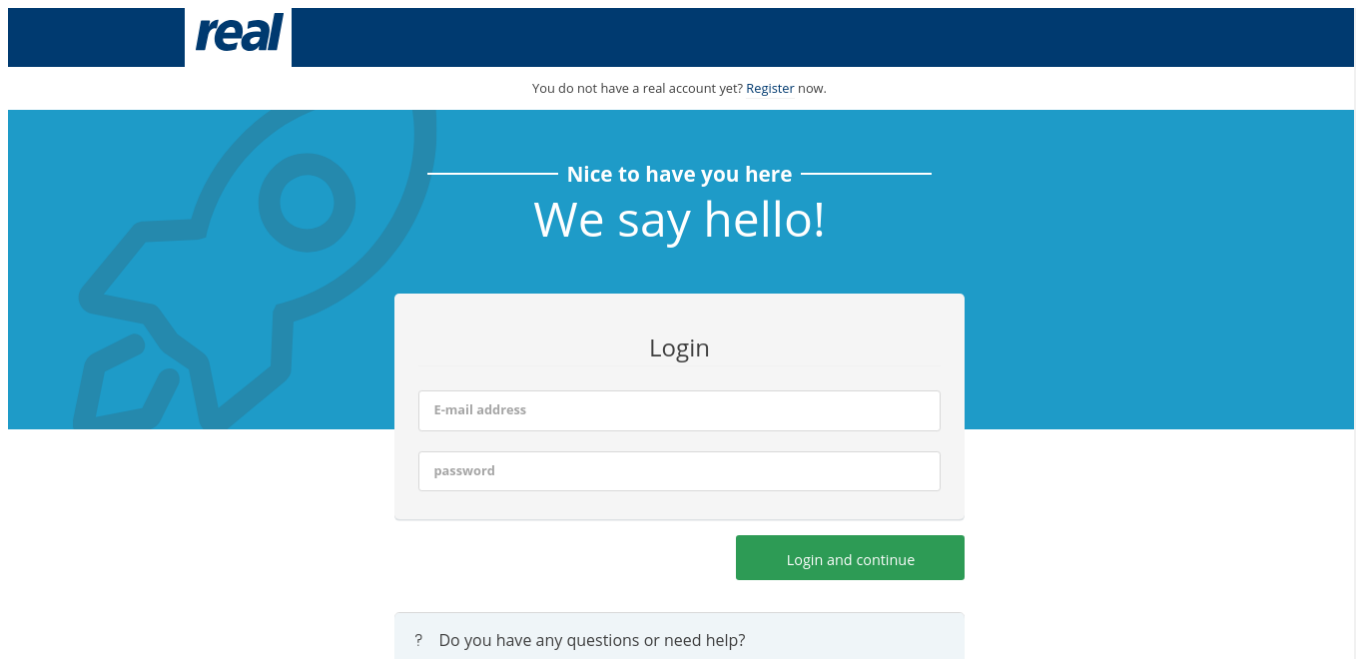
The user has to log in the Real.de Seller account to obtain the **Client Key, and Secret Key**.

After obtaining the id, from the Real.de Seller account and paste it to the Configuration page of the admin panel of the merchant.

**To copy the API Credentials from the Real.de Seller account.**

- Go to this link: <https://www.real.de/seller/apisettings/>(<https://www.real.de/seller/apisettings/>)

The page will appear as given in the below image.



- Enter your Seller panel login details and click on **Login and Continue button**.

The page appears as shown in the following figure:

The screenshot shows the 'Shopeinstellungen' (Shop Settings) page in the real.de merchant interface. The left sidebar contains a navigation menu with categories like 'Persönliche Daten', 'Händlerbereich', 'Meine Verkäufe', 'Kundenzufriedenheit', and 'Händlereinstellungen'. The main content area is titled 'Shopeinstellungen' and has tabs for 'Shopname', 'Shopkonditionen', 'Shopseite', 'Logo/Link', 'Firmenangaben', 'Retouren', and 'Tickets'. The 'API' tab is selected, showing options like 'Blacklist', 'Urlaubsmodus', 'Bankverbindung', 'Paypal Konto', and 'Benachrichtigungen'. Under the 'API' tab, there's a section 'API-Zugang' (API Access) with a 'Mein Sortiment' (My Assortment) button. The text explains the API and provides a link to the API documentation. Below this is a section 'Neue Zugangsdaten generieren' (Generate new access data) with a dropdown menu set to 'PrestaShop' and a 'Speichern' (Save) button. A warning message states: 'Sie haben bereits Zugangsdaten, bestehend aus Client Key und Secret Key, generiert. Falls Sie diese Informationen verloren haben, können wir diese aus Sicherheitsgründen nicht wieder aufrufen. In diesem Fall müssen Sie sich neue Zugangsdaten generieren. **Achtung:** Die alten Zugangsdaten verlieren in diesem Moment ihre Gültigkeit.' A red box highlights the 'Zugangsdaten neu generieren' button, and a red arrow points to it. Below this is a 'Newsletter API Schnittstelle' (Newsletter API Interface) section with a text input field and a 'Speichern' button.

- Now click on the **Regenerate access data** button as highlighted with the red color in the image.
- After clicking a pop will appear as given in below image.

The screenshot shows the Real.de Seller Panel interface. At the top, there is a navigation bar with the 'real' logo and tabs for 'Marketplace', 'Food', 'Shop My Market', and 'Infos & Services'. A search bar with 'Produkt finden' and a shopping cart icon with '€ 0.00' are also present. Below the navigation bar, a horizontal menu lists various categories: Offers%, Electronics, Garden & Hardware, Kitchen & Household, Baby & Child, Living, Fashion, Drugstore, Sports, Cars, Food & Drink, and real Services.

On the left side, there is a sidebar with a 'Personal data' section and a 'dealers area' section. The 'dealers area' includes links for 'my offers', 'Overview', 'Manage offers manually', and 'Manage offers by file'.

The main content area features a green notification box stating: 'Your API credentials have been generated for you. Please save these as we will not show them for security reasons.' Below this, the 'Client Key' and 'Secret Key' are displayed. A 'Store settings' section is also visible, containing a table with various settings:

Shop	name	Shop	conditions	Shop	page	Logo / Link	Company	details	Returns
Tickets	API	Blacklist	Holiday	mode	Bank	account	Paypal Account	Notifications	

- Copy the **Client Key** and **Secret Key** from the Seller Panel as shown in the above image. Now you have all the information to be used in the next step i.e. **Configuration**.

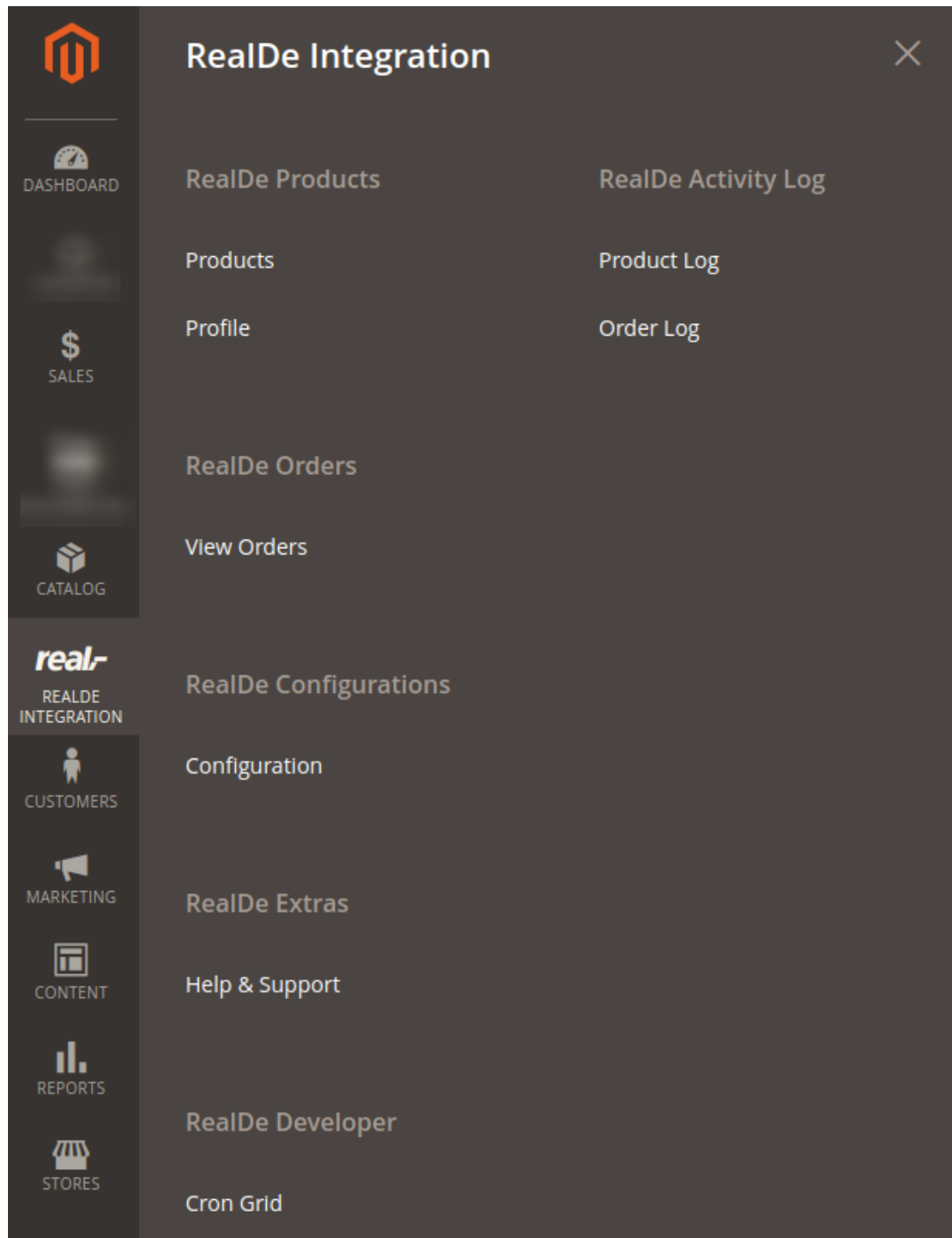
## 4. Configuration Setting

Once the extension is successfully installed on the Merchant's store, the Real.de tab appears in the Magento Admin Panel.

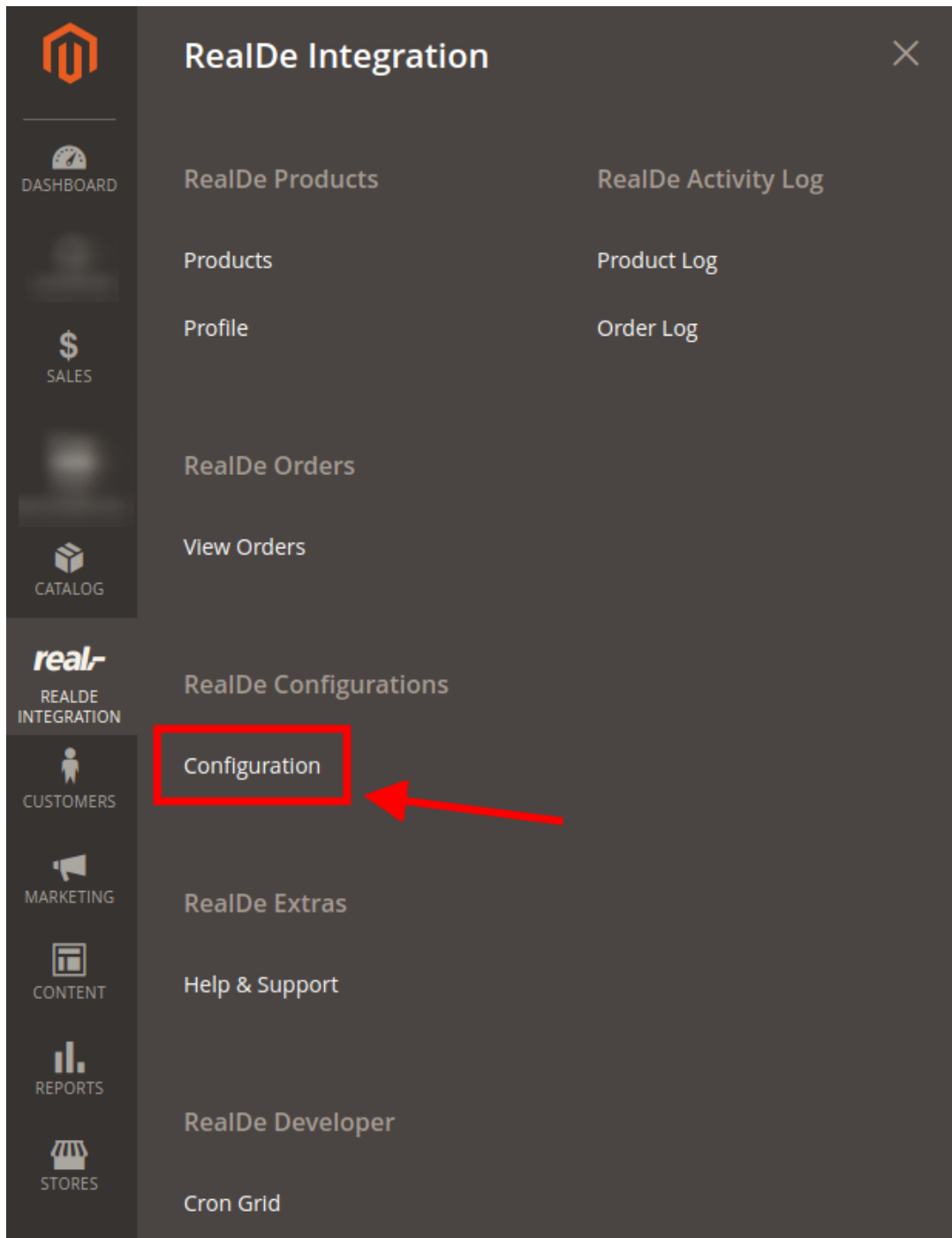
The admin has to set up the configuration settings for establishing the connection between the Magento store and the Real.de marketplace.

**To set up the configuration settings in the Magento Admin panel:**

1. Go to the **Admin** panel.
2. On the left navigation bar, you will find the **Real.de** option.



3. Click on **Configuration**.



The **Real.de Configuration** page appears as shown in the following figure:



The screenshot shows the Magento 2 Configuration page. On the left is a sidebar with navigation links: DASHBOARD, SALES, CATALOG, real- REALDE INTEGRATION, CUSTOMERS, MARKETING, CONTENT, REPORTS, and STORES. The main content area is titled 'Configuration' and includes a 'Store View' dropdown set to 'Default Config' and a 'Save Config' button. A left-hand menu lists categories: CEDCOMMERCE, Integrator, RealDe Configuration, GENERAL, CATALOG, CUSTOMERS, and SALES. The 'RealDe Configuration' section is expanded, showing sub-sections: RealDe Api Settings, Store Settings, RealDe Order Setting, Global Setting, Create Customer Setting, RealDe Price Settings, and RealDe Inventory Rules. Each sub-section has a toggle icon.

Now click on the first heading ie **Real.de API Settings**:

A sub-menus opens up as:

#### RealDe Api Settings

Enabled [global]

Client Key [global]

Please Enter Client Key

Secret Key [global]

Please Enter Secret Key

Debug Log [global]

If you wish to **Enabled** the extension then select **Yes** from the drop-down menu. Enter the **Client Key** and **Secret Key** in the respective fields which you have fetched from the seller panel. If you don't have the details then please refer **Retrieve API credentials from Real.de**(<https://docs.cedcommerce.com/magento-2/realde-integration-magento-2-user-guide/?section=retrieve-api-credentials-from-real-de>) section

If you want to enable the **Debug Log** then select **Yes** from the drop-down menu.

1. Click the **Store Settings** tab.

The tab is expanded and the relevant fields appear as shown in the following figure:

## Store Settings

Select Store  
[global]

Default Store View



- In the **Select Store** list, select the required store.
2. Now, click on **Real.de Order Settings**.

## RealDe Order Setting



## Global Setting

Allow Order Notification  
[global]

Disable

Order Fetch For Out Of Stock Product  
[global]

No

Shipping  
[global]

-- Please Select --

RealDe Order Id Prefix  
[global]

Prefix for RealDe Order Increment ID

Fetch Common Data From its Parent  
[global]

No



Enable for Fetching Value from Parent Product

Create New Product (if Not Exist)  
[global]

No



Create New Product if SKU not found in Magento Store

Create Invoice  
[global]

No



Create Invoice on the time of Order Fetching

- In **Allow Order Notification**, choose either enable or disable.
  - Next is the **Order fetch for Out of stock Products**, choose yes if you wish to fetch the order even though it's currently out of stock.
  - Users can choose the **Shipping** methods of Real.de orders from the drop-down menu in the next section.
  - Add the order prefix of your choice in the **Real.de Order Id Prefix**.
  - Select **Yes**, If you want to **fetch the common data from its Parent**.
  - You can Create New Product if SKU not found in your Magento Store by selecting **Yes** from the **Create New Product (if Not Exist)**.
  - In **Create Invoice**, Select **Yes**, if you want to generate the invoice automatically
3. Now, click on **Create Customer Setting**, and the section expands as:

## Create Customer Setting

Create Real Customer  
[global]

Yes



- In **Create Real Customer**, choose **Yes** if you want to create a default customer
4. Now, click on **Real.de Price Setting**, and the section expands as:

## ⌵ RealDe Price Settings

Product Price [global]  ▼

Select to send a different product price to RealDe

- In the **Product Price** list, select one of the following options:
  - **Increase by Fixed Price:** If selected, then the **Modify by Fix Price** field appears.
  - **Increase by Fixed Percentage:** If selected, then the **Modify by Percentage Price** field appears.  
 Enter the numeric value to increase the price of Real.de, product price by the entered value % of Magento 2 store price.  
*For Example,*  
 Magento 2 price + 5% of Magento 2 price.  
 Magento 2 Price = 100  
 Select **Increase By Fixed Percentage** option  
**Modify by Percentage Price = 5**  
 $100 + 5\% \text{ of } 100 = 100 + 5 = 105$   
 Thus, Real.de Product Price = 105
  - **Decrease by Fixed Price:** If selected, then the **Modify by Fix Price** field appears.
  - **Decrease by Fixed Percentage:** If selected, then the **Modify by Percentage Price** field appears.  
 Enter the numeric value to decrease the price of the Real.de product price by the entered value % of Magento 2 store price.
- In the **Product Price** list, select the price of the product.  
*For Example,*  
 Magento 2 price – 5% of Magento 2 price.  
 Magento 2 Price = 100  
 Select **Decrease By Fixed Percentage** option  
**Modify by Fix Price = 5**  
 $100 - 5\% \text{ of } 100 = 100 - 5 = 95$   
 Thus, Real.de Product Price = 95

5. Now, click on **Real.de Inventory Rules** tab and the tab expands as:

## RealDe Inventory Rules ⌵

Set Inventory on Basis of Threshold [global]  ▼

Choose yes to send inventory on realde by condition

- a. In the **Send Inventory on Basis of Threshold** list, select **Enable** to send the inventory based on the threshold.
- b. **Note:** Only when the admin selects **Enable**, the other fields appear.
- c. The section appears as shown in the following figure:

## RealDe Inventory Rules



**Set Inventory on Basis of Threshold**  
[global]

Choose yes to send inventory on realde by condition

**Inventory Threshold Value**  
[global]

Set inventory quantity on which lesser and greater condition can control. ( \_Please Enter Numeric Value )

**Send Inventory for Lesser Than Threshold Case**  
[global]

Send Quantity to RealDe for those products, whose inventory is LESSER than the inventory threshold. ( \_Please Enter Numeric Value )

**Send Inventory for Greater Than Threshold Case**  
[global]

Send Quantity to RealDe for those products, whose inventory is GREATER than or EQUAL to the inventory threshold. ( \_Please Enter Numeric Value )

d. In the **Inventory Threshold Value** box, enter the required threshold value of the products you wish to choose.

Note: The threshold value decides what number of products is shown on the Walmart website based on the number of products you currently have.

e. In the **Send Inventory for Lesser Than Threshold Case** box, enter the value you wish to show when the total number of products is less than the threshold value entered by you earlier.

f. In the **Send Inventory for Greater Than Threshold Case** box, enter the value you wish to show when the total number of products is greater or becomes equal to the threshold value entered by you earlier. Let's take an example to make things clear:

Suppose, you have entered the threshold value for your inventory to be 50.

The Greater value set is 100 and the lesser value is set as 25.

If you have a product whose quantity is 63, then the number of products available on the Walmart website will be shown as 100.

In case another product whose count is 47, then the number of the product available will be shown as 25.

6. Click on **Real.de Cron Setting**, and the section expands as

## RealDe Cron Settings



**RealDe Order Cron**  
[global]

Order Fetch Cron

**RealDe Price Cron**  
[global]

Price Sync Cron

**RealDe Inventory Cron**  
[global]

Inventory Sync Cron

In this section, there are five Crons named:

**Real.de Order Cron,  
Real.de Price Cron**

**Real.de Inventory Crons**

You can **Enable/Disable** the **Cron** as per the requirements.

7. Click the **Chunk Size Setting** tab and it will expand as:

**Chunk Size Setting**

<b>Validation Size</b> [global]	<input type="text" value="10"/>
Chunk size for validate Product .	
<b>Upload</b> [global]	<input type="text" value="1"/>
Chunk size for Upload Product .	
<b>Inventory Update</b> [global]	<input type="text" value="1"/>
Chunk size for Inventory Update .	
<b>Price Update</b> [global]	<input type="text" value="10"/>
Chunk size for Price Update .	
<b>Delete Product</b> [global]	<input type="text" value="1"/>
Chunk size for Deletion product execution.	
<b>Sync Status</b> [global]	<input type="text" value="10"/>
Chunk size for Product Status Sync.	

- In the **Validation Size** field, enter the chunk size for the products. The products that will get validated before being uploaded on Real.de would be the same as the number you enter in this field.
- In the **Upload** field, enter the number of products that you want to upload in one go from Magento to Real.de.
- In the **Inventory Update** field, enter the chunk size of the products. The inventory will be updated in one batch for the number of products that you enter in this field.
- In the **Price Update** field, enter the chunk size for the number of products. The price will be updated in one batch for the number of products that you enter in this field.
- In the **Retire Update** field, enter the chunk size of the products. The number of products that you will be able to retire on Real.de would be the same as the number that you enter in this field.
- In the **Sync Status** field, enter the chunk size of the products. The number of products that you will be able to sync the status for would be the same as the number that you enter in this field.

## 5. Manage Real.de Profiles

Admin can create a new profile and assign the required products to the profile. While creating and editing the profile, admin can map the Magento Store attributes to the Real.de attributes. These attributes are applicable to all the products that are assigned to the profile.

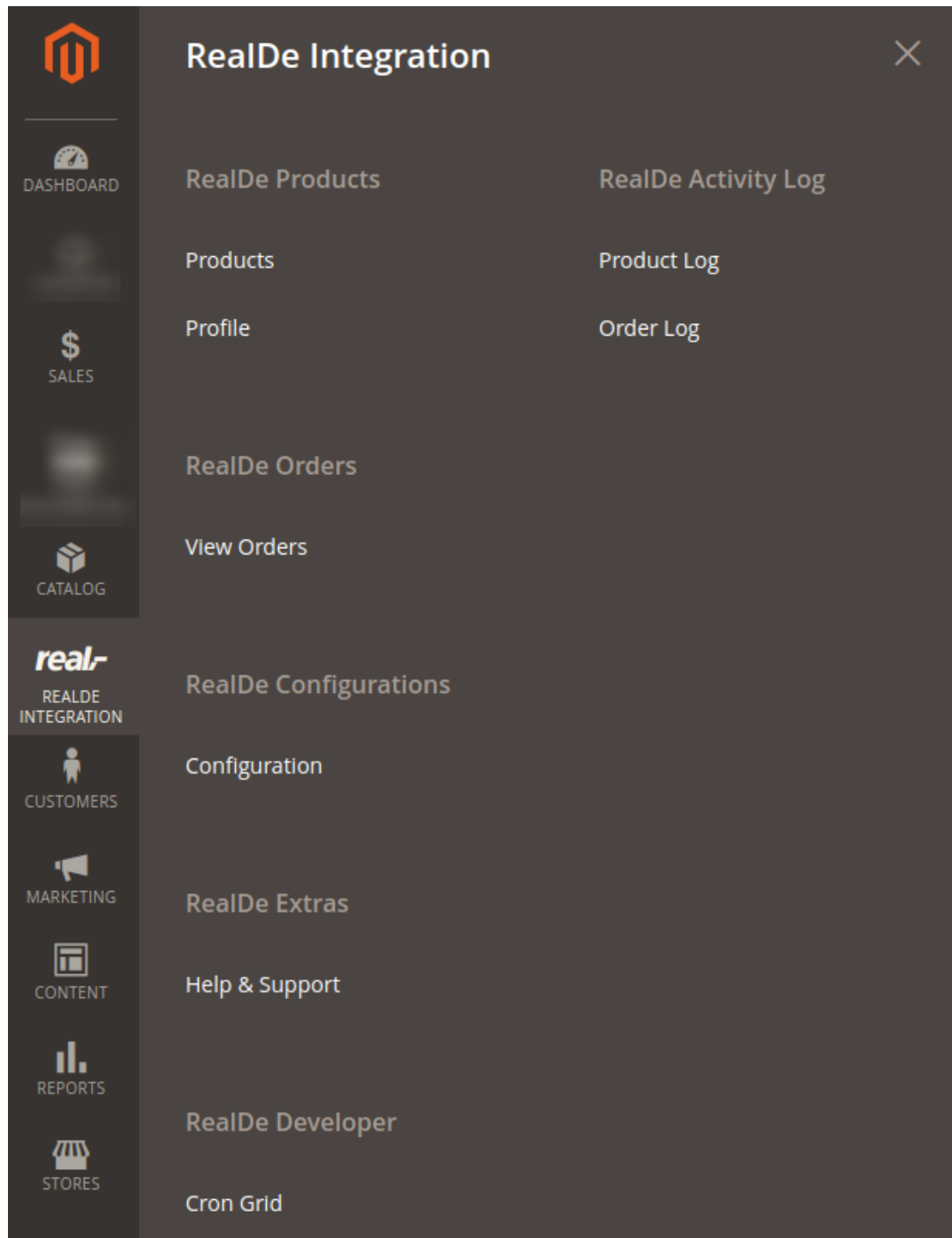
*Admin can do the following tasks:*

- Add a new profile
- Edit the existing profile
- Delete the profile
- Submit Actions on the Real.de Profile Listing Page
- Product Manager

### 5.1. Add a New Profile

*To add a new profile*

1. Go to the **Magento Admin** panel.
2. On the left navigation bar, click the **Real.de Integration** menu.



3. Click the **Profile Manager** menu.

The **Real.de Manage Profile** page appears as shown in the following figure:

## Manage RealDe Profiles




[Add New Profile](#)

Filters

 Default View

 Columns

Actions

1 records found

20

per page

&lt;

1

of 1

&gt;

	ID	Profile Code	Profile Name	Status	Product Count	Actions
<input type="checkbox"/>	1	test_profile	Test Profile	Enabled	4	 

4. Click the **Add New Profile** button.

The page appears as shown in the following figure:

## New Profile




[← Back](#)[Delete](#)[Reset](#)[Save and Continue Edit](#)[Save](#)

## PROFILE INFORMATION

## Profile info

Category &amp; Attribute

Profile Products

## Profile Information

 Profile Code \* 

For internal use. Must be unique with no spaces

 Profile Name \* 

 Profile Status Disabled

5. In the **Profile Code** box, enter a profile code.

**Note:** It is only for internal use. Use the unique profile code with no spaces. Start with small letters.

6. In the **Profile Name** box, enter the name of the profile.

**Note:** Use the unique name to identify the profile.

7. In the **Status** list, select **Enabled** to enable the profile.

**Note:** The **Disabled** option disables the profile.

8. Click the **Save and Continue Edit** button.

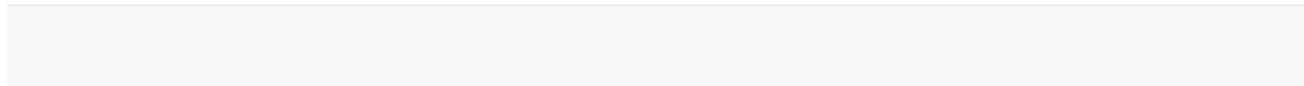
9. In the left navigation panel, click the **Category & Attribute** menu.

The page appears as shown in the following figure:



## New Profile



 admin ▾


**PROFILE INFORMATION**

Profile info

**Category & Attribute**

Profile Products

## Category Mapping

Root Level Category \* Level 1 Category \* Level 2 Category \* Level 3 Category \* Level 4 Category \* Level 5 Category \* Level 6 Category \* Search Root Category 

## RealDe-Magento Category Dependent Attributes Mapping

realde Attribute	Magento Catalog Attribute	Default Value	Action
<input type="button" value="Add Attribute"/>			

## RealDe-Magento Required Attributes Mapping

realde Attribute	Magento Catalog Attribute	Default Value	Action
Id ▾	<input type="text" value="SKU"/>		
price ▾	<input type="text" value="Price"/>		

10. In the right panel, under **Category Mapping**, do the following steps:

- In the **Root Level Category**, select the preferred Real.de category that the admin wants to map.
- In the right panel perform the required mapping.
- You can also **Search Root Category** from the box provided.
- Click the **Add Attribute** button to add more attributes.

11. Click **Save and Continue Edit**.

12. In the left navigation panel, click the **Profile Products** menu. The page appears as shown in the following figure:

The screenshot shows the 'Profile Products' section in the Magento Admin panel. On the left, a sidebar titled 'PROFILE INFORMATION' contains three items: 'Profile info', 'Mapping', and 'Profile Products' (which is selected and highlighted with an orange bar). The main content area displays a table with the following columns: Product Id, Product Name, Type, Vendor Status, Attrib. Set Name, SKU, and Price. Above the table, there is a search bar with a 'Search' button, a 'Reset Filter' link, and a status '0 records found'. To the right of the search bar are pagination controls showing '20' items per page and '1 of 1' pages. The table itself is empty, with a message at the bottom stating 'We couldn't find any records.'

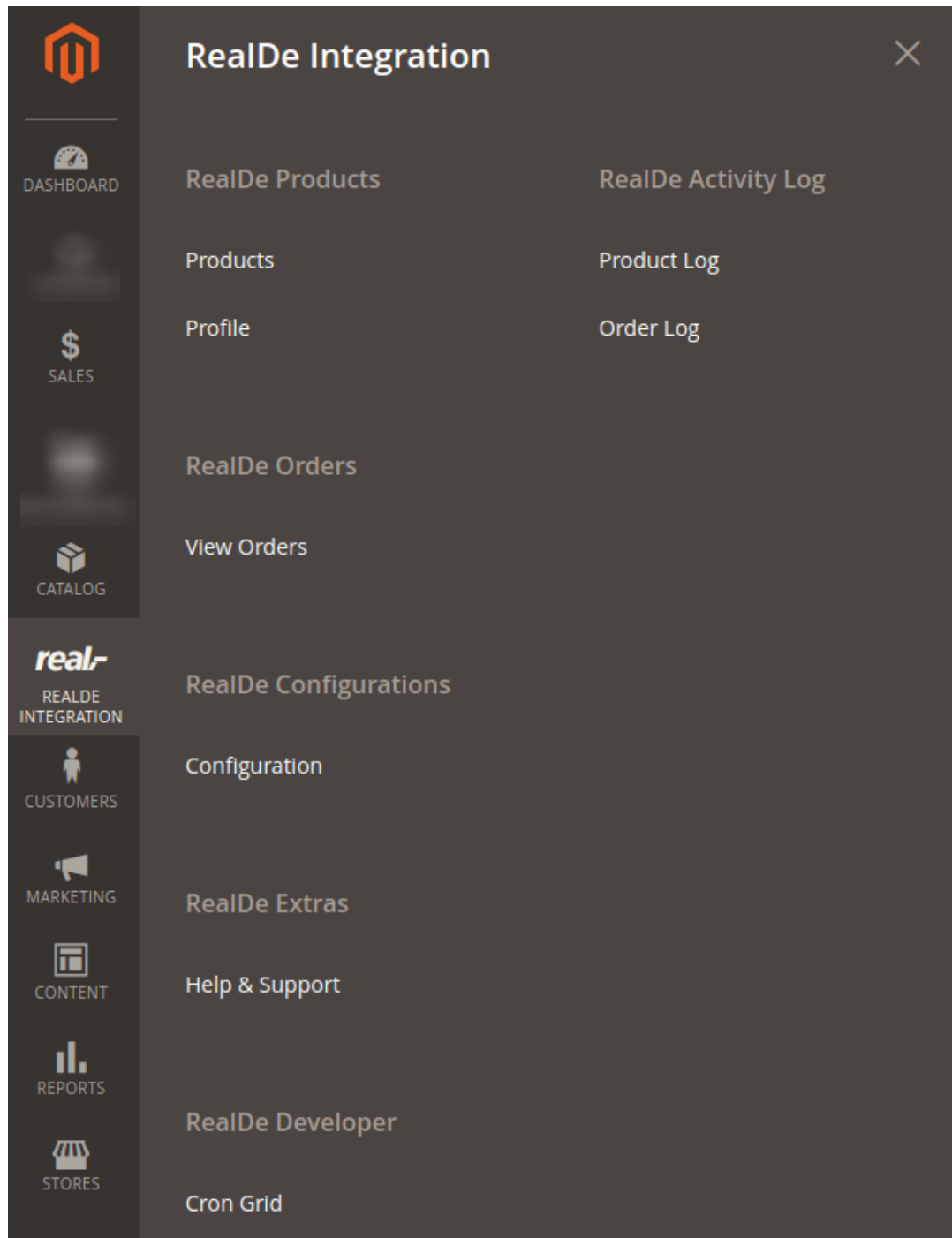
Since no products are assigned to the profile, there are no products listed in the table.

Click on the save button present on the top right corner and the new profile will be saved.

## 5.2. Edit the Existing Profile

### *To edit the existing profile*

1. Go to the **Magento Admin** panel.
2. On the top navigation bar, click the **Real.de Integration** menu.



The menu appears as shown in the following figure:

3. Click the **Profile** menu.

The **Real.de Profile Listing** page appears as shown in the following figure:

## Manage RealDe Profiles



 admin

Add New Profile

Filters

 Default View

 Columns

Actions

1 records found

20

per page

&lt;

1



of 1

&gt;

<input type="checkbox"/>	ID	Profile Code	Profile Name	Status	Product Count	Actions
<input type="checkbox"/>	1	test_profile	Test Profile	Enabled	4	 

4. On this page, all the available profiles are listed.

5. Click the required row of the profile that the admin wants to edit. The **Edit Profile** page appears as shown in the following figure:

<input type="checkbox"/>	ID	Account Id	Profile Code	Profile Name	Status	Product Count	Actions
<input type="checkbox"/>	1	ced_test	test	Test Team	Enabled	2	 

The profile page opens up as shown:

## Test Profile



 admin

&lt; Back

Save

Save and Continue Edit

Delete

Reset

## PROFILE INFORMATION

## Profile info

## Category &amp; Attribute

## Profile Products

## Profile Information

Profile Code \*

test\_profile

For internal use. Must be unique with no spaces

Profile Name \*

Test Profile

Profile Status

Enabled

6. Make the changes as per requirement.

7. Click the **Save** button.

The changes are saved and listed on the **Real.de Profile Listing** page.

Or

8. Click the **Save and Continue Edit** button to save the created profile and continue editing, if required.

Or

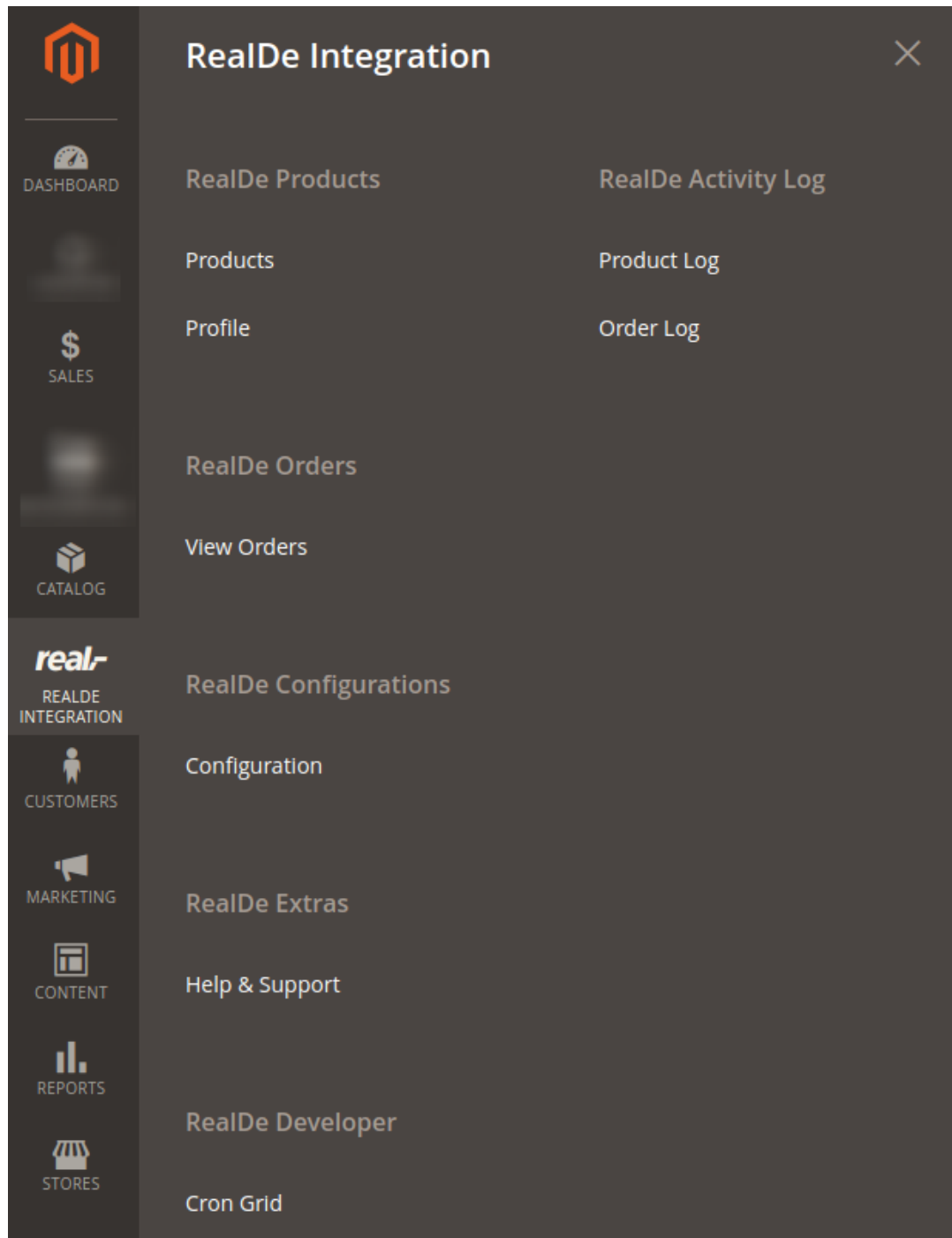
9. Click the **Save and Upload Product** button to save the profile and make ready to upload the product on **Real.de**.

The assigned products are listed on the **Product Manager** page.

## 5.3. Delete the Profile

### *To delete the existing profile*

- Go to the **Magento Admin** panel.
- On the left navigation bar, click the Real.de menu.



- The menu appears as shown in the following figure:

3. Click the **Profile Manager** menu.

The **Real.de Profile Listing** page appears as shown in the following figure:

## Manage RealDe Profiles




 admin

Add New Profile

Filters

 Default View

 Columns

Actions

1 records found

20

per page

&lt;

1

of 1

&gt;

	ID	Profile Code	Profile Name	Status	Product Count	Actions
<input type="checkbox"/>	1	test_profile	Test Profile	Enabled	4	 

Click on the Delete button to delete the profile.

**The second way to delete the profile is given below.**

The **Real.de Profile Listing** page appears as shown in the following figure:

## Manage RealDe Profiles




 admin

Add New Profile

Filters

 Default View

 Columns

Actions

1 records found

20

per page

&lt;

1

of 1

&gt;

	ID	Profile Code	Profile Name	Status	Product Count	Actions
<input type="checkbox"/>	1	test_profile	Test Profile	Enabled	4	 

4. On this page, all the available profiles are listed.

5. Click the required row of the profile that the admin wants to delete.  
The **Edit Profile** page appears as shown in the following figure:

## Test Team



 admin

← Back
Delete
Reset
Save and Continue Edit
Save

**PROFILE INFORMATION**

---

**Profile info**

---

Category & Attribute

---

Profile Products

**Profile Information**

---

Profile Code \*

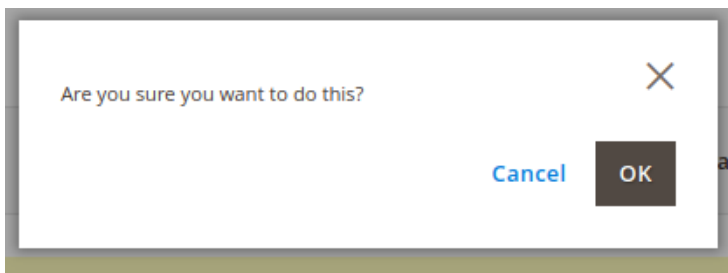
For internal use. Must be unique with no spaces

Profile Name \*

Profile Status

Enabled ▼

6. Click on **Delete**. You will see the following pop up:



Click **OK** to confirm and the selected profile will be deleted.

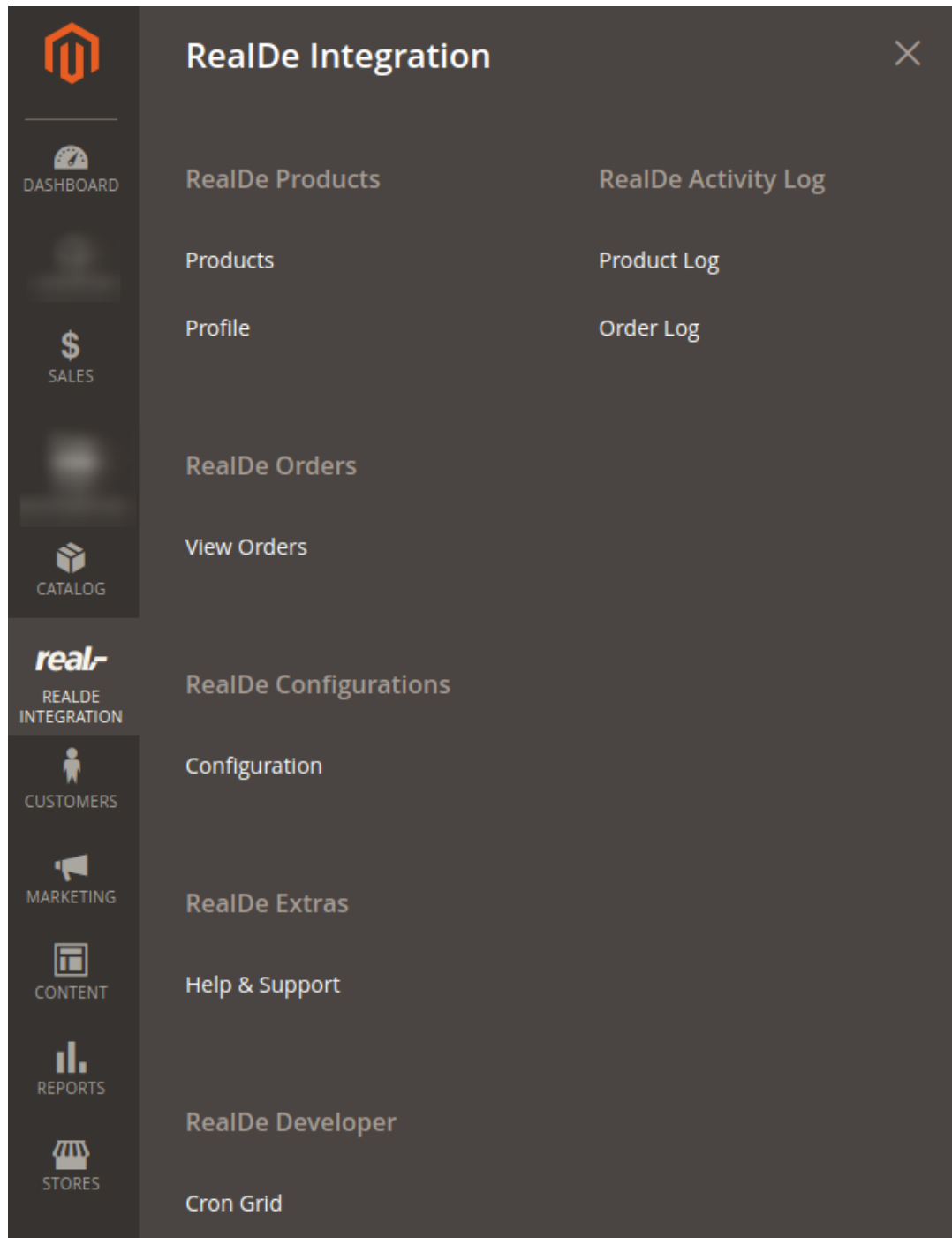
## 5.4. Bulk Actions on the Real.de Profile Listing Page

Admin can delete the selected profiles and also can change the status of the profiles in bulk.

### *To delete the selected profiles in Bulk*

1. Go to the **Magento Admin** panel.
2. On the top navigation bar, click the **Real.de Integration** menu.





3. Click **Profile**.

The **Real.de Profile Listing** page appears as shown in the following figure:

## Manage RealDe Profiles



 admin

[Add New Profile](#)

Filters

 Default View

 Columns

Actions

1 records found

20

per page

&lt;

1

of 1

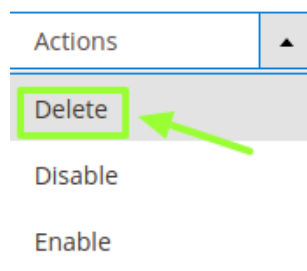
&gt;

<input type="checkbox"/>	ID	Profile Code	Profile Name	Status	Product Count	Actions
<input type="checkbox"/>	1	test_profile	Test Profile	Enabled	4	 

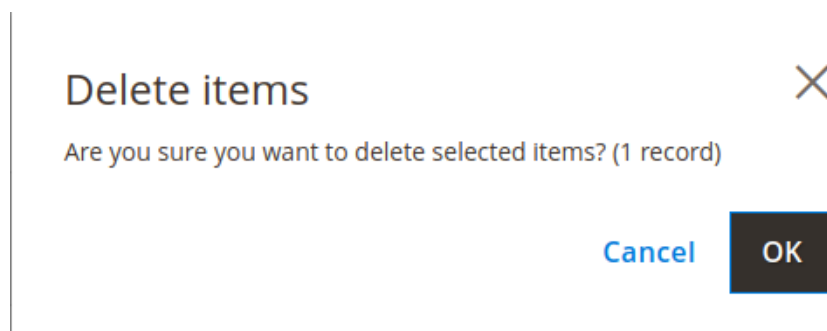
4. On this page, all the available profiles are listed.

5. Click on the checkboxes of the profiles you want to delete.

6. On the Actions, tab click on the drop down. Click on **Delete** in order to remove the profiles.



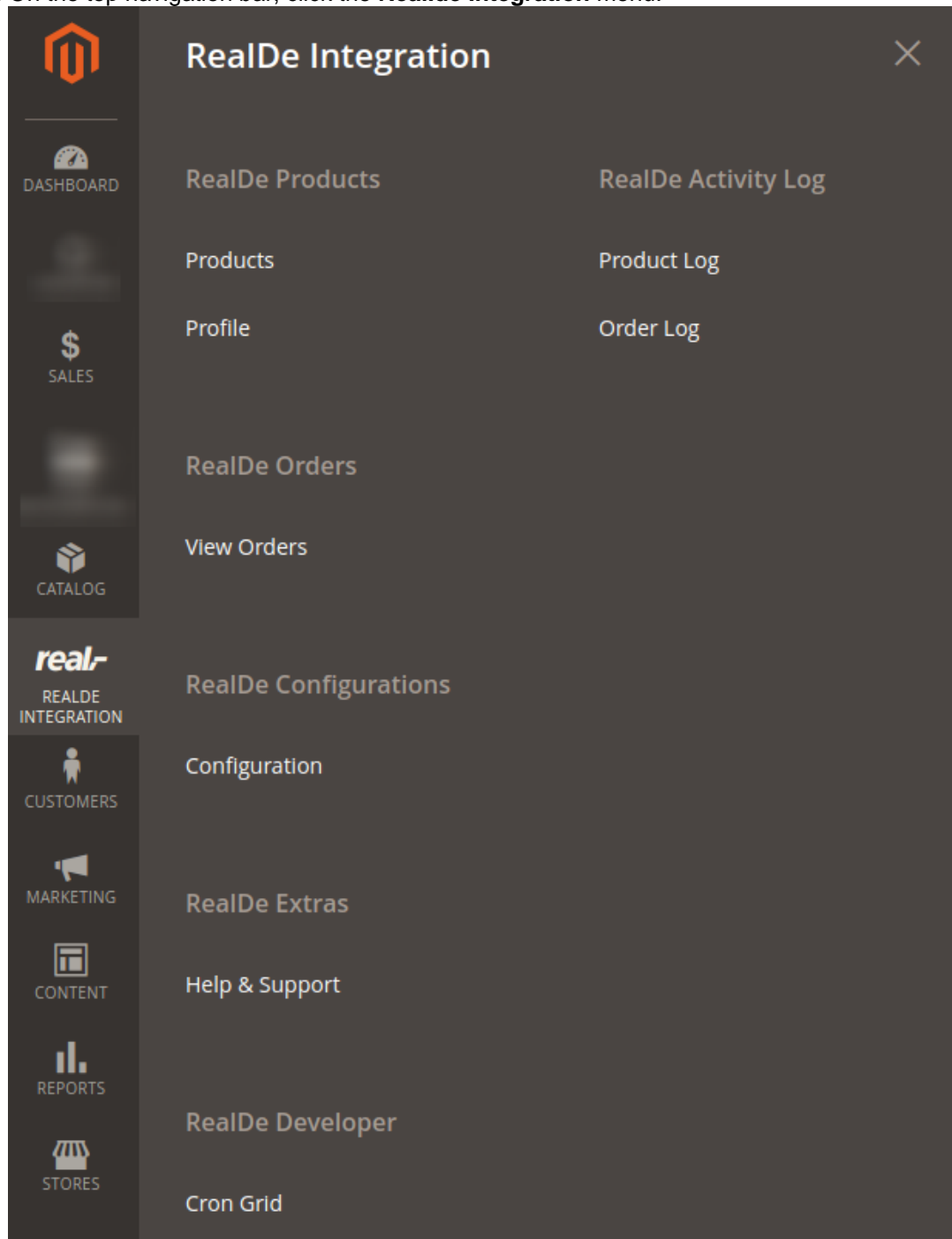
A Pop-up displayed to confirm your choice. Select OK to Delete the profile.



### To change the status of the selected profiles:

1. Go to the **Magento Admin** panel.

2. On the top navigation bar, click the **Real.de Integration** menu.



3. Click **Manage Profiles**.

The **Real.de Profile Listing** page appears as shown in the following figure:


## Manage Profile




[Add New Profile](#)

Filters

 Default View

 Columns

Actions

1 records found

20



per page

&lt;

1

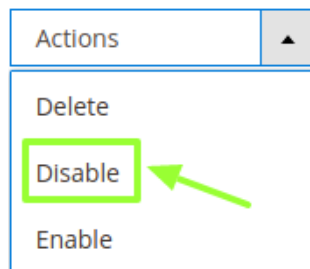
of 1

&gt;

<input type="checkbox"/>	ID	Account Id	Profile Code	Profile Name	Status	Product Count	Actions
<input type="checkbox"/>	1	ced_test	test	Test Team	Enabled	2	 

4. On this page, all the available profiles are listed.

5. Click on the checkboxes of the profiles you want to change the status of.



6. On the Actions, tab click on the drop down. Click on **Disable/Enable** in order to change the status of the profiles. When the status change is successfully performed a success message displays on the screen.

## 6. Manage Real.de Products

Admin can view, edit, and upload the individual product. Also, the admin can view the error message if any error exists in any product details. The admin can also submit certain actions on the selected products available on the **Product Manager** page.

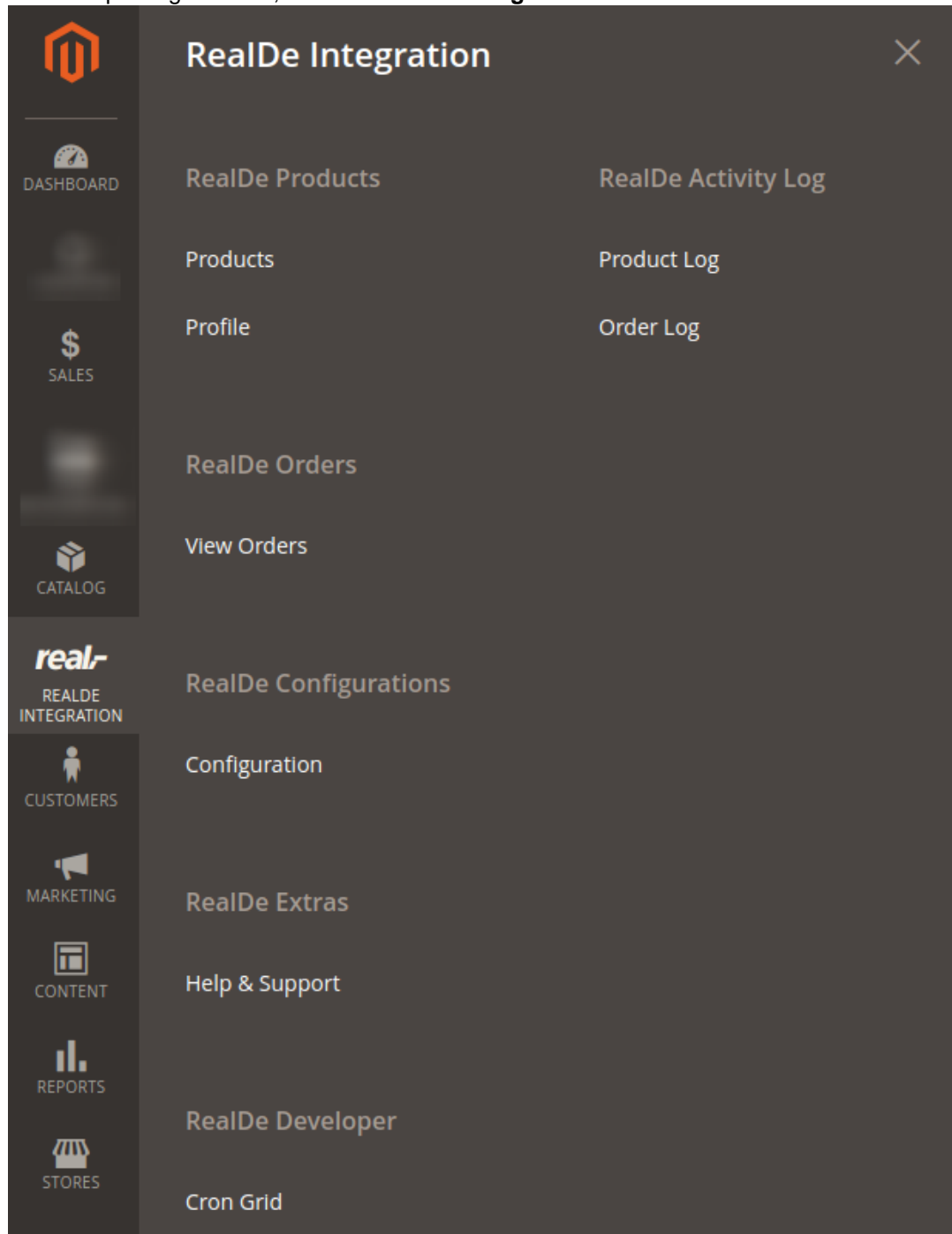
*Thus, on the Product Manager page, the user can perform the following these tasks:*

- **Upload Single Product:** The user can upload the products that are listed on the **Product Manager** page, to the Real.de website.
- **Sync Inventory & Price:** Users can easily sync the inventory and the pricing of the products between the Magento store and Real.de.

## 6.1. Upload Products on Real.de

### *To upload a single product*

1. Go to the **Magento Admin** panel.
2. On the top navigation bar, click the **Real.de Integration** menu.



3. Click on **Product Manager**.
4. The following window will appear:

## Manage Products

[Back To Profile](#)

Filters

Default View

Columns

Actions

4 records found

20 per page

&lt;

1

of 1

&gt;

<input type="checkbox"/>	ID	Thumbnail	Name	Type	SKU	Price	Visibility	Product Status	RealDe Status	RealDe Profile	RealDe Listing Id	Validation	Actions
<input type="checkbox"/>	3		Pop N' Broadway For Kids	Simple Product	C-719C 0526	\$12.00	Catalog, Search	Enabled	Not Uploaded	<a href="#">Test Profile</a>	NULL	INVALID	
<input type="checkbox"/>	4		LEFT CENTER OR RIGHT SINGLE GAME	Simple Product	B2-300B 0023	\$20.00	Catalog, Search	Enabled	Not Uploaded	<a href="#">Test Profile</a>	NULL	INVALID	
<input type="checkbox"/>	555		NIKE Air Max 90 Essential Herren Sneaker Schwarz, Größenauswahl:42	Simple Product	0886737443286	\$11,000.00	Catalog, Search	Enabled	Not Uploaded	<a href="#">Test Profile</a>	301411379	NOT VALIDATED	

Select the checkboxes respective to the products you want to upload.

5. In the **Action** Column select **Selected Product Upload** from the drop down.

Actions

Validate Products

Upload Products

A confirmation message appears. Click on OK.

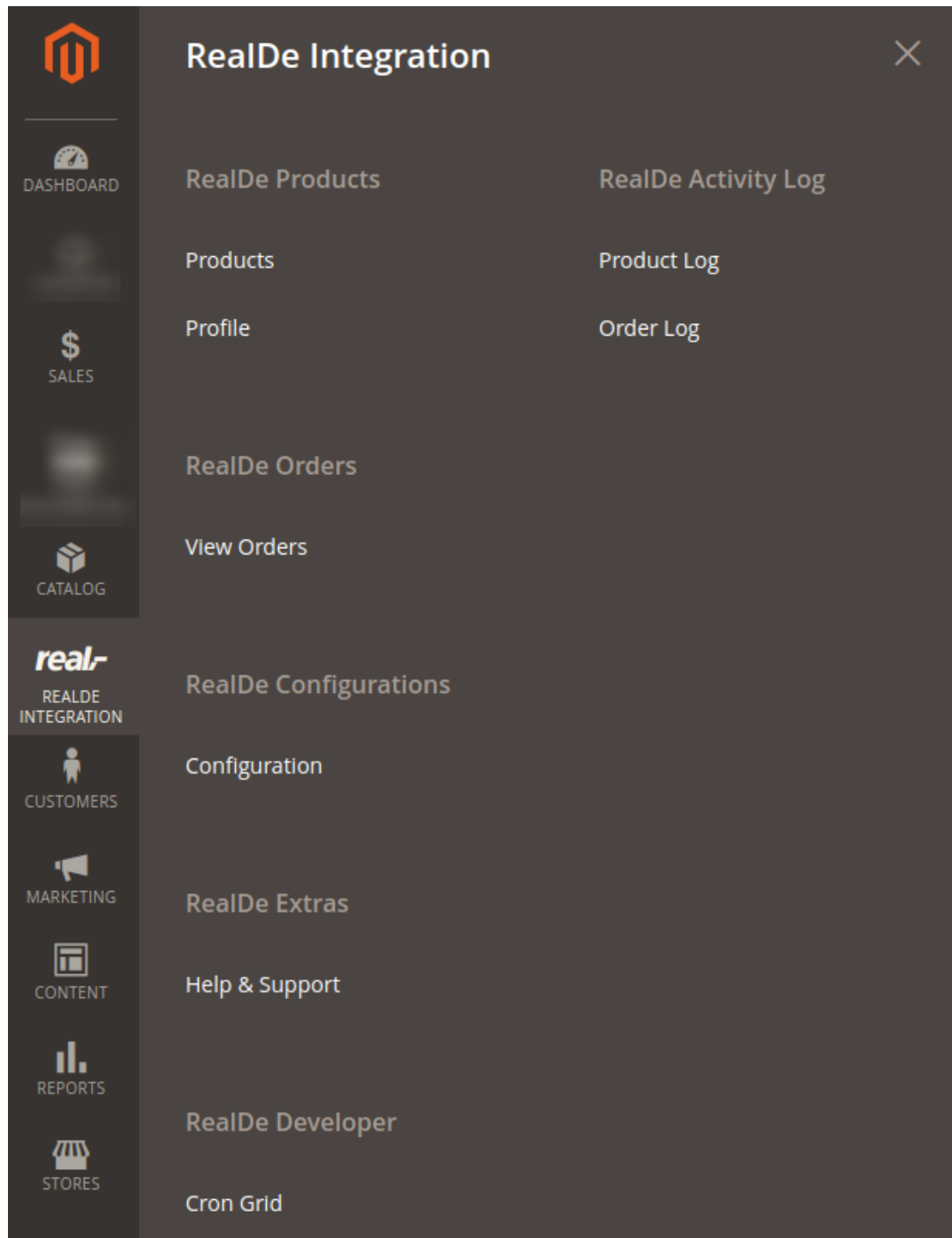
6. . If the product is uploaded successfully, then the success message appears on the top of the page.  
If there is an error, then the error message appears on the top of the page.

## 6.2. To use Mass Action for Products

*To use the actions for the products.*

Go to the **Magento Admin** panel.

1. On the top navigation bar, click the **Real.de Integration** menu.



2. Click on **Product Manager**.
3. The following window will appear:

## Manage Products

[Back To Profile](#)

Filters
 Default View
 Columns

Actions	4 records found												
20	per page		<	1	of 1	>							
<input type="checkbox"/>	ID	Thumbnail	Name	Type	SKU	Price	Visibility	Product Status	RealDe Status	RealDe Profile	RealDe Listing Id	Validation	Actions
<input type="checkbox"/>	3		Pop N' Broadway For Kids	Simple Product	C-719C 0526	\$12.00	Catalog, Search	Enabled	Not Uploaded	<a href="#">Test Profile</a>	NULL	INVALID	
<input type="checkbox"/>	4		LEFT CENTER OR RIGHT SINGLE GAME	Simple Product	B2-300B 0023	\$20.00	Catalog, Search	Enabled	Not Uploaded	<a href="#">Test Profile</a>	NULL	INVALID	
<input type="checkbox"/>	555		NIKE Air Max 90 Essential Herren Sneaker Schwarz, Größenauswahl:42	Simple Product	0886737443286	\$11,000.00	Catalog, Search	Enabled	Not Uploaded	<a href="#">Test Profile</a>	301411379	NOT VALIDATED	

**Select** the checkboxes respective to the products you want to apply actions.

4. In the **Action** Column select a respective option from the drop-down.

Actions

Validate Products

Upload Products

Sync Product Status

Remove Product From RealDe

Update Inventory/ Price

5. A confirmation message appears. Click on OK.

6. If the product is uploaded successfully, then the success message appears on the top of the page.

7. If there is an error, then the error message appears on the top of the page.

## 7. Real.de Orders

Admin can view the following details from the **Real.de Orders** menu:

- View **Real.de Orders**

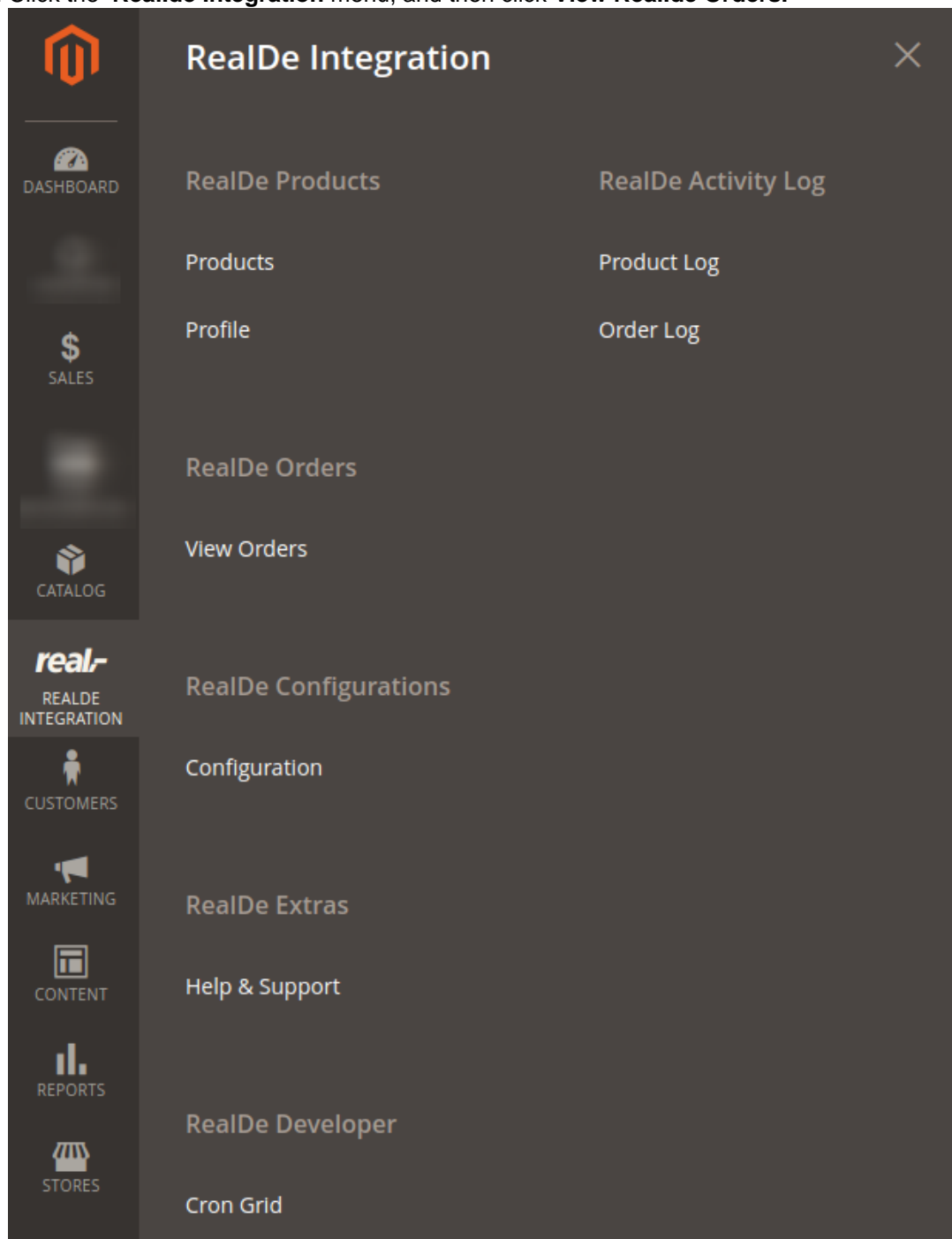
### 7.1. Fetch Real.de Orders

The user can fetch all the order details from Real.de. Also, later on, can proceed further for shipment.



### To fetch Real.de Orders

1. Go to **Magento Admin** panel.
2. Click the **Real.de Integration** menu, and then click **View Real.de Orders**.



3. The **Real.de Orders** page appears as shown in the following figure:

## Orders Grid

Fetch New Orders

Filters
 Default View
 Columns

Actions
 
 28 records found

30
 
 per page
 
 1
 of 1

	Magento Order id	Id Order Unit	RealDe Order Id	Order Place Date	RealDe Status	Reason
<input type="checkbox"/>	N/A	314567851386588	MZTT5K1	2018-09-29 12:10:19	need_to_be_sent	Wednesday 5th of June 2019 06:41:11 AM - Product RealDe Listing Id ( <a href="http://192.168.0.119/m2/m2.4/admin/catalog/product/edit/id/565/key/3d6ee977c7ddf14da949b0b" ) has 0 Quantity
<input type="checkbox"/>	N/A	314567851466082	MZE4TK1	2018-10-04 18:09:12	cancelled	Wednesday 5th of June 2019 06:41:11 AM - Product RealDe Listing Id ( <a href="http://192.168.0.119/m2/m2.4/admin/catalog/product/edit/id/556/key/3d6ee977c7ddf14da949b0b" ) has 0 Quantity
<input type="checkbox"/>	N/A	314567851581135	MXQA6K1	2018-10-12 09:01:01	need_to_be_sent	Wednesday 5th of June 2019 06:41:11 AM - Product RealDe Listing Id ( <a href="http://192.168.0.119/m2/m2.4/admin/catalog/product/edit/id/557/key/3d6ee977c7ddf14da949b0b" ) has 0 Quantity
<input type="checkbox"/>	N/A	314567851217793	MXPFDK1	2018-	cancelled	Wednesday 5th of June 2019 06:41:12 AM - Product RealDe Listing Id ( <a href="http://192.168.0.119/m2/m2.4/admin/catalog/product/edit/id/557/key/3d6ee977c7ddf14da949b0b" ) has 0 Quantity

4. Click the **Fetch New Orders** button.

## Orders Grid

Fetch New Orders

Filters
 Default View
 Columns

Actions
 
 28 records found

30
 
 per page
 
 1
 of 1

	Magento Order id	Id Order Unit	RealDe Order Id	Order Place Date	RealDe Status	Reason
<input type="checkbox"/>	N/A	314567851386588	MZTT5K1	2018-09-29 12:10:19	need_to_be_sent	Wednesday 5th of June 2019 06:41:11 AM - Product RealDe Listing Id ( <a href="http://192.168.0.119/m2/m2.4/admin/catalog/product/edit/id/565/key/3d6ee977c7ddf14da949b0b" ) has 0 Quantity
<input type="checkbox"/>	N/A	314567851466082	MZE4TK1	2018-10-04 18:09:12	cancelled	Wednesday 5th of June 2019 06:41:11 AM - Product RealDe Listing Id ( <a href="http://192.168.0.119/m2/m2.4/admin/catalog/product/edit/id/556/key/3d6ee977c7ddf14da949b0b" ) has 0 Quantity
<input type="checkbox"/>	N/A	314567851581135	MXQA6K1	2018-10-12	need_to_be_sent	Wednesday 5th of June 2019 06:41:11 AM - Product RealDe Listing Id ( <a href="http://192.168.0.119/m2/m2.4/admin/catalog/product/edit/id/557/key/3d6ee977c7ddf14da949b0b" ) has 0 Quantity

## 5. If the order is imported successfully, a success message appears like this:

## Order Fetch Status

- 💡 Starting Order Fetch execution, please wait...
- ⚠️ Warning: Please do not close the window during order fetch
- ✅ Total 3 Batch(s) Found.
- 🌀 Of 3 Processing
- 💡 Finished order fetch execution.

**Notes:**

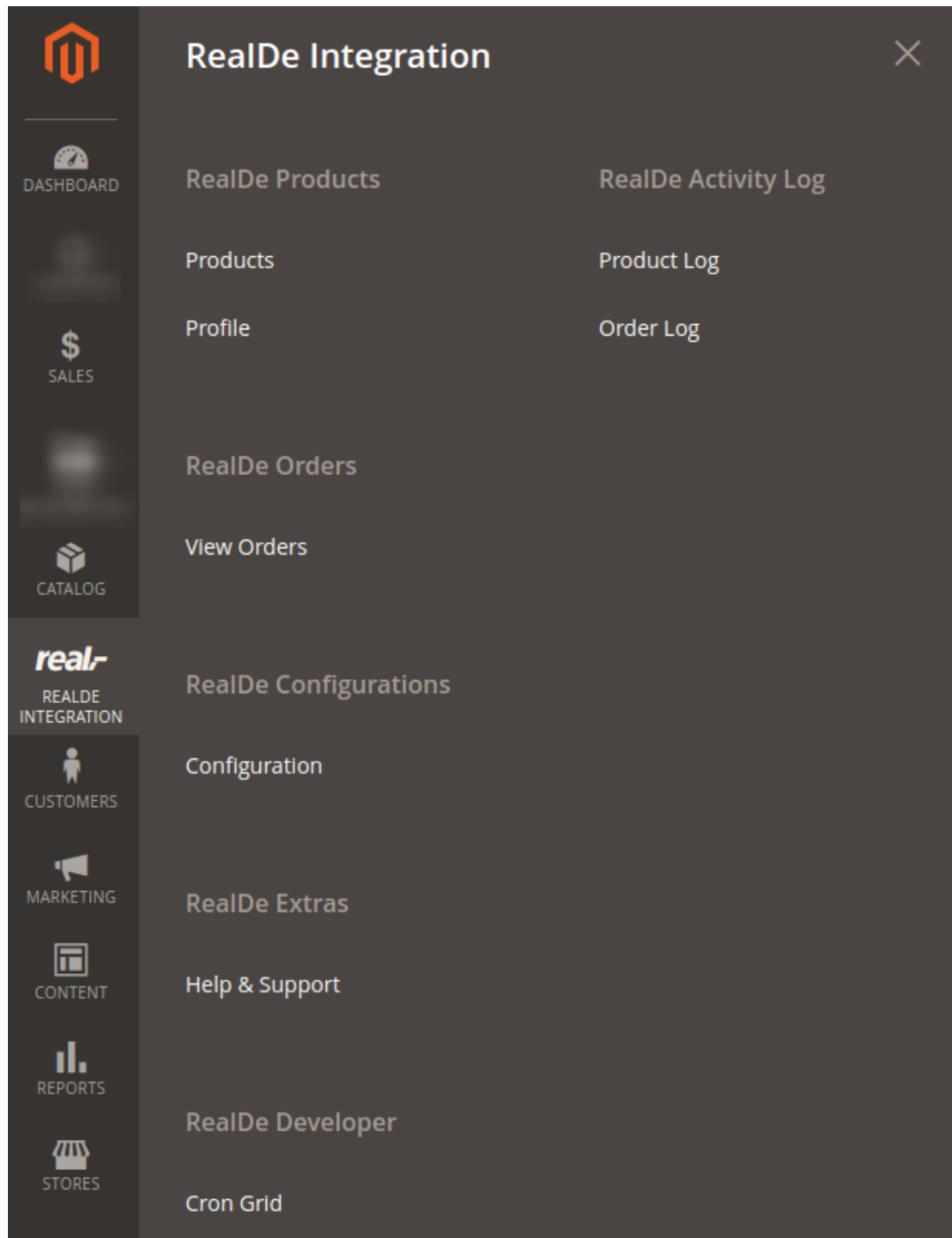
- Orders are automatically imported through CRON in every 10 minutes.
- Whenever the latest orders are imported from **Real.de**, a Notification appears in the notification area of the Admin panel for those orders and they are Auto-Acknowledged as soon as they are imported into the Magento admin panel.
- Order is auto-rejected on Real.de in the following conditions:
  - When Real.de Product SKU does not exist in Magento store.
  - When Product is Out of Stock in Magento store.
  - When a product is disabled in Magento store.

## 8. Real.de Cron Logs

The **Cron Logs** page displays all the Cron details scheduled in Real.de

**To view the Real.de Cron details**

1. Go to **Magento Admin Panel**.



2. On the **Real.de Integration** menu, click **Cron Grid**.
3. The **Cron Logs** page appears as shown in the following figure:

## RealDe Cron Schedule

   admin ▾

Truncate

 Filters Columns ▾

Actions ▾

0 records found

20 ▾


per page

&lt;

1

of 1

&gt;

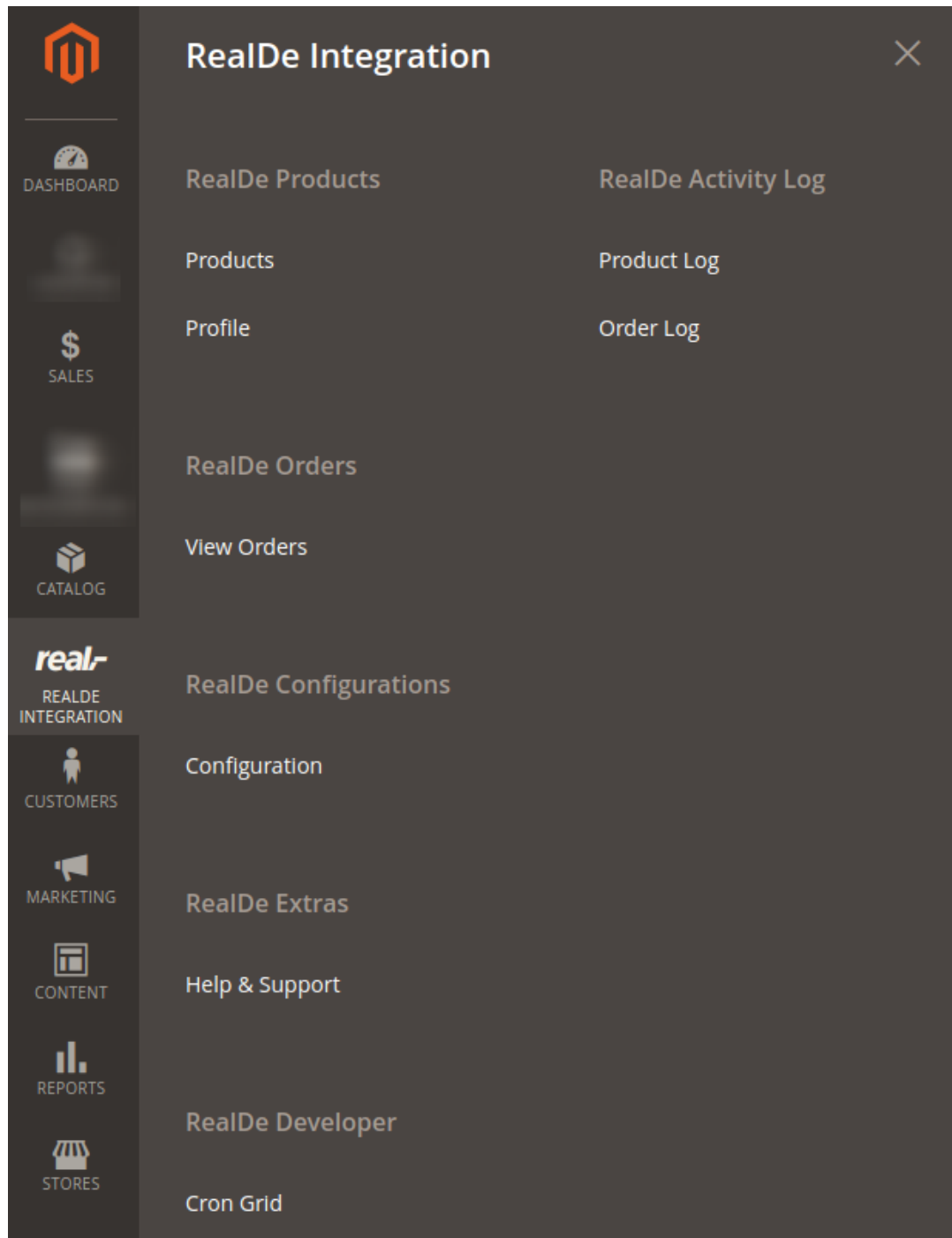
	Id	Job Code	Status	Messages	Created At	Scheduled At	Executed At	Finished At	
---	----	----------	--------	----------	------------	--------------	-------------	-------------	---

4. To truncate the cron logs click on the **Truncate button** on the top right corner.

## 9. Real.de Activity Logs

### To view Real.de Product Grid.

1. Go to the **Admin** panel.
2. On the left navigation bar, click the **Real.de Integration** menu,



3. Click on the **Product Logs**.

4. The **Real.de Product Grid** page appears as shown in the following figure:

## Product Activity Log





Truncate

 Filters
  Default View
  Columns

 Actions
 
 0 records found

 30
  per page
 
 1 of 1
 

	Id	Message	Channel	Level	Date	Context	Mode
---	----	---------	---------	-------	------	---------	------

To delete the selected logs.

1. Select the logs you want to delete.
2. Click **Actions** on the top left side of the page.

## Product Activity Log





Truncate

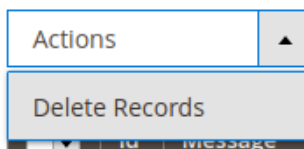
 Filters
  Default View
  Columns

 Actions
 
 0 records found

 30
  per page
 
 1 of 1
 

	Id	Message	Channel	Level	Date	Context	Mode
---	----	---------	---------	-------	------	---------	------

3. Click **Delete Records**.



4. Selected logs will be deleted.

To truncate the logs.

1. Click the **Truncate** button on the top right side of the page.

## Product Activity Log





Truncate

 Filters
  Default View
  Columns

 Actions
 
 0 records found

 30
  per page
 
 1 of 1
 

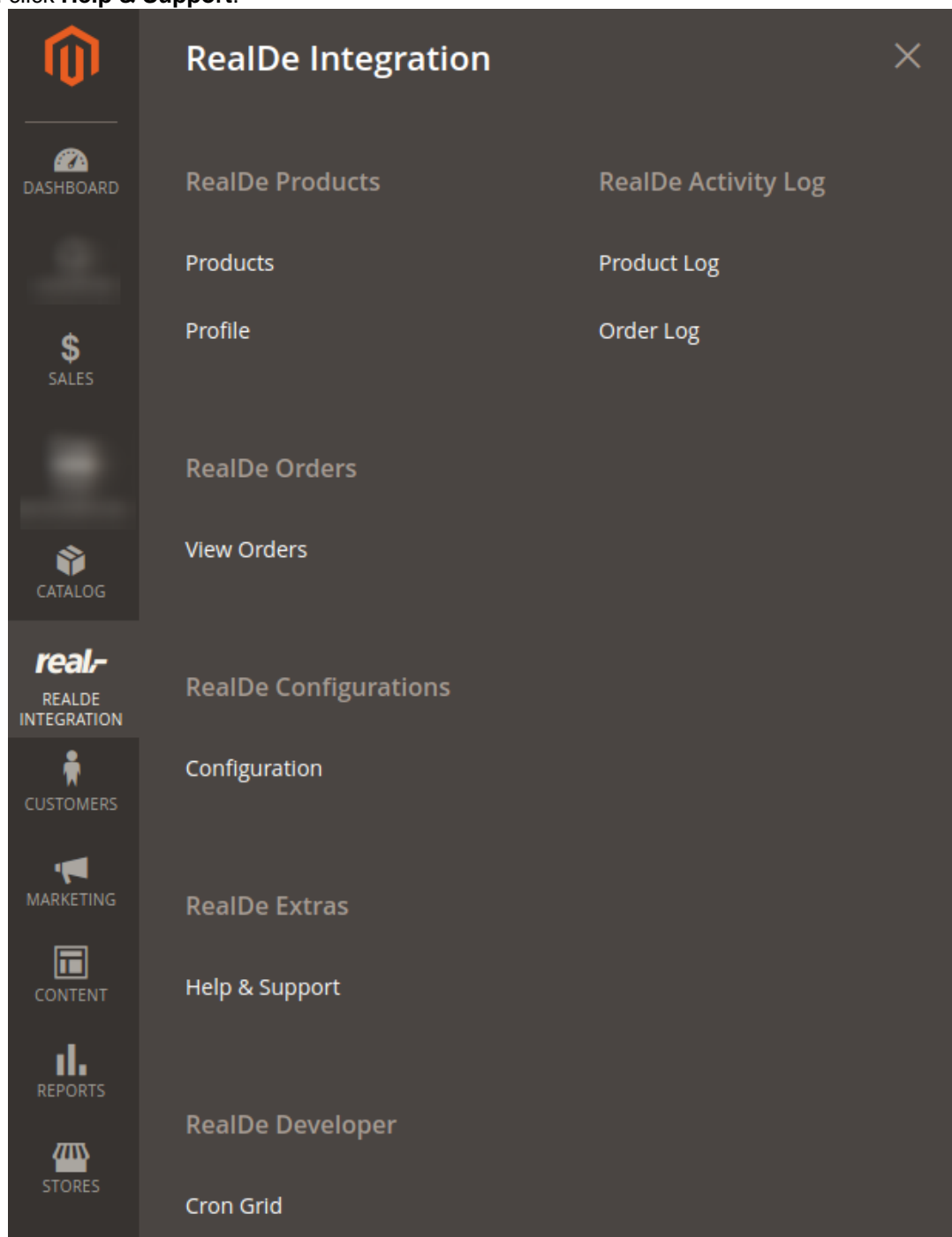
	Id	Message	Channel	Level	Date	Context	Mode
---	----	---------	---------	-------	------	---------	------

2. All the logs will be cleared.

## 10. Help & Support

To view the Help & Support section.

1. Go to the **Admin** panel.
2. On the left navigation bar, click the **Real.de** menu.
3. click **Help & Support**.





## Contact Us via Below Available Mediums

1. Click **Contact Us via Below Available Mediums** and the section will expand as:

Quick Support



2. Under **Contact Us via Below Available Mediums**, you may see the different ways to get in touch with us.
3. You may call us on Skype by clicking on **Contact Us 24\*7 vis Skype Call**.
4. Click **Submit issue via Ticket** and you will be navigated to our support page on which you may raise a ticket and get your issue solved by us in no time.
5. Click **Send us an E-mail** and your mailbox will get opened and you may mail us your question or query.
6. Click **Connect via Skype** and you will be able to join us on Skype instantly where we are available 24x7.