Lazada Integration for OpenCart - User Guide

Lazada Integration for OpenCart - User Guide

by CedCommerce Products Documentation

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1. Overview

Lazada is the topmost online shopping and selling e-commerce platform in South East Asia, It has 27,000 active sellers and more than 48 million sites visit them in a month and it is growing uniformly.

Lazada Group has become the Top-most online shopping and selling destination in South-east Asia. It was launched in 2012. As the explorer of the e-commerce in south-east Asia, Lazada has more than 1,45,000 local and international sellers, as well as 3,000 brands serving and 560 million consumers, are connected through this marketplace.

Lazada has very low demands from the sellers. They provide a very fast and easy fulfillment of orders. They have very low shipping rates across the broad.

Lazada Integration for OpenCart is an API integration that helps OpenCart store owners to sell their products on Lazada and also to synchronize inventory, price, and other product details for product creation and management between OpenCart store and Lazada marketplace.

Lazada OpenCart Integration extension interacts with Lazada marketplace to integrate the synchronized product listing between OpenCart and Lazada retailers.

Key Features:

Easy Product Listing: Export all products of the store to Lazada.com.

Order Management: Manipulate the Lazada orders from YOUR store.

Information Update: Any change in your store's product(s) gets reflected on Lazada.

Error Notification: Get notified of the errors while uploading the products and their details.

Inventory Update: Inventory changes are tracked and updated.

Bulk Upload: Upload as many products as you want, with the Bulk Product Upload mechanism.

Order Automation: Fulfill the order shipment the easiest way in few clicks.

2. Configuration Settings

Once the module has been installed, the first necessary step needs to be taken by the admin is to complete the Configuration.

To do the Configuration Settings:

- Go to your OpenCart admin panel.
- Place the cursor on **CL Lazada Integration** which is on the left navigation bar, as shown in the figure below:



• From the menu that appears as shown in the image below, click on **Configuration**.

• On clicking Configuration, you will be navigated to the Configuration page as shown below:

Lazada	Integrat	on By Cedcommerce Home / Extension / Lazada Integration By Cedcommerce	8	•
🖋 Edit La	azada Settings			
General	App Setting P	oduct Setting Order Setting Cron Setting		
	Status	Enabled		•
	Debug Mode	Disabled		•

- In Status, select Enabled to enable the module.
- In Debug Mode
 - Select Enable, to activate the debug mode.
 - Select **Disable**, to deactivate the debug mode.

In Lazada Product Settings.

+

Luzuuu miceruu	Home / Extension / Lazada Integration By Cedecommerce					
Edit Lazada Settings						
General App Setting F	General App Setting Product Setting Order Setting Cron Setting					
Redirect Uri						
App Name CedCommerce Lazada Integration						
App Key						
App Secret xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx						
Profile Region	Profile Region Malaysia					
By Code	X00-000-000-000X					
	Get Code					

Lazada Integration By Cedcommerce Home / Extension / Lazada Integration By Cedcommer

- The Redirected URL Box gets automatically filled once the account is verified.
- In the App Name bar, enter the app name provided on the Lazada App Console
- In the **App Key** bar, Enter the six-digit app key.
- In the App Secret key bar, enter the ID that you had retrieved from the Lazada App Console.
- In the **Profile Region**, select the region, where your store is located.
- If you want to do it **by Code**, then click on the Get Code Button & you will be redirected to you lazada seller panel.
- To retrieve the details from your lazada seller panel, Visit this link(https://uac.lazada.com/login?redirect_url =https%3A%2F%2Fopen.lazada.com%2Fapp%2Findex.htm%3Fspm%3Da2o9m.11193487.0.0.3ac413fe KFwDbb)
- You will be redirected to the login of your lazada seller panel:

OPEN PLATFORM					
	Sign in				
	* Accour	nt: xxx@xxx.cor	n		
	* Passwo	ord:			
		Sigr	n in	Forget password	Sign Up

- Enter the details and click on Sign In.
- The App Console Of Lazada opens up as shown below:

Lazada Integration for OpenCart - User Guide

OPEN PLATFORM	APP Console	Documentation	DataMoat	Contact Us	
Select App Category	Status	\sim	App Name		Q Search
Create	-				

- Click on Create.
- A Create App Section Opens Up:

App Console / Create	а Арр		
	Select App Category	Fill App Information	Create App Success
ŧ	Seller In-house APP	If you are a Lazada Seller and you are developing an app for your own usage, pleas apply for this category. Please note that only ISV profile indicating your are a Lazac can apply for this category.	e ONLY fa seller Inactive
ERP	ERP System	Please apply for this category if you intend to develop an integrated app for manag business processes and market your app to Lazada Sellers. Note that only ISV prol indicating you are NOT a Lazada Seller can apply for this category.	ing key ● Reach Limit
	Application for Test	For testing how to make API call and how to get seller authorization only. Please n APP created in this category cannot access sensitive business data, cannot be for online, cannot be transferred to other categories	ote that Maliy Active Create App

- First Click on **Create App** under the Application For Test.
- Then **Apply** under Seller In-house APP.
- After Verification your app will be displayed as shown:

OPEN PLATFORM	APP Console	Documentation	DataMoat	Contact Us		English N	<i>,</i>
Select App Category	Status	\sim	App Name		Q Search		
Create							
App Name	Арр Кеу	A	pp Category	App Status	Hibernation Status	Action	
Dominic Toretto	000000	A	pplication for Test	Test	No	Manage	

- Click on Manage:
- Here all the details are mentioned under Advanced Information:

Advanced Information ?		
App Category	Application for Test	
Арр Кеу	000000	
App Secret	00000000xxxxxxxx0000000000xxxxxx Hide	Reset
App Status	Test	
Sensitive Data Privilege	Mask	
API Call Limit	1000/1 day	

• Now move back to your Opencart Seller Panel.

In Lazada Product Settings.

Lazada Integration By Cedcommerce Home / Extension / Lazada Integration By Cedcommerce

🖋 Edit Lazad	la Settings			
General Ap	op Setting	Product Setting	Order Setting	Cron Setting
Def	fault Store 😮	Default Store	•	v
Ρ	Product Price	Default Price		•

- In **Default Store**, select the store in which you want your entire system to be processed.
- In **Product Price**, you may select the price that you want for your products on Lazada marketplace. The options for sending different prices are shown in the image below:

Product Price	Default Price	/
	Default Price	
	Increase By Fix Price	٦
	Decrease By Fix Price	
	Increase By Fix Percent	
	Decrease By Fix Percent	

• Default Price: Choose this if you don't want any change in price between OpenCart store and Lazada.

- Increase Fixed Amount: You may select this option if you want your product price to be increased on Lazada as compared to your OpenCart store. If you select this option, a box appears as shown below:
- By choosing this option, you may enter in the **Price Variant Amount** box the amount by which you want your product price to be Increased on Lazada as compared to your OpenCart store. Suppose if you enter 50 in this field and your product is for 100 on your OpenCart store, then the amount that your product will be available for on Lazada would be 150 (as the amount entered is 50 for **Increase** by fixed price, so the price entered would be added to the price for which product is available on OpenCart).
- Decrease Fixed Amount- You may use this option if you want the price of your OpenCart product to be decreased on Lazada.
- By choosing this option, you may enter in the **Price Variant Amount** box the amount by which you want your product price to be decreased on Lazada as compared to your OpenCart store. Suppose if you enter 50 in this field and your product is for 100 on your OpenCart store, then the amount that your product will be available for on Lazada would be 50 (as the amount entered is 50 for **Decrease** by fixed price, so the price entered would be subtracted from the price for which product is available on OpenCart).
- Increase Fix Percentage- You may use this option if you want the price of your OpenCart product to be increased on Fruugo by a certain percent.

In Lazada Order Settings.

The Lazada Order Settings section expands as:

ada Integration By Cedcommerce Home / Extension / Lazada Integration By Cedcommerce					
roduct Setting Order Setting Cron Setting					
Lazada Order ID Prefix					
Order Notification Email					
No	T				
	ion By Cedcommerce Home / Extension / Lazada Integration By Cedcommerce oduct Setting Order Setting Lazada Order ID Prefix Order Notification Email No				

- In Lazada Order ID Prefix, Enter the prefix code to recognize the Lazada order.
- In Order Notification Email, enter the email Id on which you want the notification during the creation of new order.
- In Enable Default Customer,
 - Select Yes to enable it.
 - Select No to disable it.

In Lazada Cron Settings.

The Lazada Cron Section appears as:

Lazada	Integra	ation By	Cedcom	imerce	Home / Extension / Lazada Integration By Cedcommerce	8	ţ
🖋 Edit La	zada Settings						
General	App Setting	Product Setting	Order Setting	Cron Setting			
	Order Cron wget -q -0 /dev/nullhttps://demo.cedcommerce.com/integration/opencart2.0/index.php?route=cedlazada/order/fetchOrder>/dev/null 2>&1						
Inve	Inventory/Price Cron wget -q -O /dev/nullhttps://demo.cedcommerce.com/integration/opencart2.0/index.php?route=cedlazada/product/updateStock> /dev/null 2>&1						
Add N	ew Product Cron	wget -q -O /dev	/nullhttps://demo.ce	edcommerce.com/	integration/opencart2.0/index.php?route=cedlazada/product/addNewProduct> /dev/null 2>&1		

- All the running crons are mentioned here including the Order Cron, Price/Inventory Cron, and New Product Cron.
- Once all the necessary details have been filled or selected, click on the Save button on the top right side of the page, as shown below:



3. Lazada Categories

Once the Configuration is completed and saved, Lazada categories will appear in the admin panel in the Categories section.

To see the categories,

• Place the cursor on **CL Lazada Integration** on the left navigation bar of the admin panel as shown below, and then click on **Categories**.



• On clicking **Categories**, you will be navigated to a page as shown below:

Lazada Categories Home / Cediazada / Lazada Categories									
	Lazada Category List								
	Category ID			Category Name	Filter				
	Category ID	Category Name ~							
	10100387	Audio							
	154 Audio > Headphones & Headsets								
	11394 Audio > Headphones & Headsets > Headsets Accessories								
	155	Audio > Headphones & Headsets > In-Ear Headphones							
	11392	Audio > Headphones & Headsets > Mono Headsets							

- Here, you can see all the Lazada categories.
- Click on the Fetch Category button to fetch the categories.
- All the categories are fetched from Lazada to your Opencart seller panel and listed down.

4. Lazada Brands

Once the Category Fetching is completed, you need to work on fetching Lazada Brands.

To see the brands,

• Place the cursor on **CL Lazada Integration** on the left navigation bar of the admin panel as shown below, and then click on **Brands**.



• On clicking Brands, you will be navigated to a page as shown below:

Brand ID	Br	and Name 🛩					
Brand ID		Brand Name	Filter				
I≣ Lazada Brand List							
Lazada Brands Home / Lazada Brands				FetchBrand			

- Here, you can see all the Lazada brands.
- Click on the Fetch Brands button to fetch the brands.
- All the brands are fetched from Lazada to your Opencart seller panel and listed down.

5. Profile Management

While integrating the OpenCart store with Lazada, under the Profile section, a seller/admin has the liberty to perform the below-mentioned actions:

- Adding a Profile(https://docs.cedcommerce.com/opencart/lazada-integration-for-opencart-usermanual/lazada-opencart-integration-manual/?section=add-a-new-profile-33)
- Editing a Profile(https://docs.cedcommerce.com/opencart/lazada-integration-for-opencart-usermanual/lazada-opencart-integration-manual/?section=edit-the-existing-profile-50)
- Deleting a Profile(https://docs.cedcommerce.com/opencart/lazada-integration-for-opencart-usermanual/lazada-opencart-integration-manual/?section=deleting-a-profile-9)

5.1. Add a New Profile

To Add a New Profile,

• On your OpenCart admin panel, place the cursor on **CL Lazada Integration** and click on **Profile** when the menu appears as shown below:



• On clicking Profile, you will be navigated to the page as below:

Cedlazada Profile Home / Cedlazada / Cedlazada Profile +								
🔳 Lazada Profile List								
Pro	file ID	Profile Code	Profile Name	Status	Action			
			No results!					
				:	Showing 0 to 0 of 0 (0 Pages)			
	OpenCart © 2009-2018 All Rights Reserved. Version 2.0.1.1							

• Click on the button on the top right of the page with '+' **Sign** to add a new profile, as shown in the image below:

🖹 🕈

Ceo	dlazada Profile	Home / Cediazada / Cediazada Profile		-				
=	Lazada Profile List							
	Profile ID	Profile Code	Profile Name	Status	Action			
			No results!					
	Showing 0 to 0 of 0 (0 Pages)							
	OpenCart © 2009-2018 All Rights Reserved.							

nCart © 2009-2018 All Rights Re Version 2.0.1.1

• On clicking it, you will be navigated to the page as shown below:

Cedlazada Profile Home / Cedlazada / Cedlazada Profile

Add Profile						
General Information Lazada Category & Attribute						
Enable Profile:	Enabled					
Profile Code * 🕢						
Profile Name * 🕢						
Store Category						

General Information

- In Enable Profile
 - Select **Enable** option to activate the profile.
 - Select **Disable** option to deactivate the profile.
- In **Profile Code**, Enter the profile code to recognize the profile.
- In the **Profile Name**, Enter the name of the profile to display.
- In Store Category Choose the category where the product belongs to.

Once you've added the details in this section, move on to the next section from the upper section as shown below:

Lazada Category and Attributes

Cedlazada Profile Home / Cedlazada / Cedlazada	Profile		
Add Profile			
General Information Lazada Category & Attribute			
Lazada Category * 🛛 Audio > Headphones & Headsets	> Headphones & Headsets Accessories		
Lazada Attributes	Default Value	Store Attributes	
product_warranty •		Select Mapping	Option(s)
package_length •		Select Mapping • Map	Option(s)
package_height •		Select Mapping • Map	Option(s)
special_to_date v		Select Mapping	Option(s)

- Select the Category of Lazada in Lazada Category Attribute.
 - The attributes related to the category will be displayed below.
 - Map the Lazada attributes with store attributes
 - If you want to map any Lazada attribute with some default value, you can assign it here.

Once all the details have been filled and selected in all the sections, click on the **Save** button on the top right side of the page. The profile will be created and you will be navigated to the profile page where you may see the success message as shown in the image below:

Cedlazada P	Profile Home / Cedlazada / Cedlazada Profile	+
Success: You have modifi	ed Profile!	×

5.2. Edit the existing profile

To Edit the existing Profile,

• On your OpenCart admin panel, place the cursor on **CL Lazada Integration**, when the menu appears to click on **Profile**.



• On clicking it, you will be navigated to the profile page as shown below. On this page, you may click on the edit button as highlighted in the image below:

Cedlazada Profile Home / Cedlazada / Cedlazada Profile +									
	I Lazada Profile List								
	Profile ID	Profile Code	Profile Name	Status	Action				
	1	123	Test Profile	Enabled	 Image: A set of the set of the				
	2	ada	adsa	Enabled	1				
Showing 1 to 2 of 2 (1 Pages)									

• On clicking it, you will see the sections as:

🖋 Edit Profile	
General Information Lazada	Category & Attribute
Enable Profile:	Enabled
Profile Code * 🥹	test123
Profile Name * 📀	test
Store Category	

• On this page, you may make the changes as you want.

- You may click on the different section from the upper menu and make the changes required.
- Once the changes have been made, click on the Save button on the upper right side of the page.
- The changes you have made will be saved.

5.3. Deleting a Profile

To Delete a Profile

- On your OpenCart admin panel, place the cursor on the CL Lazada Integration in the left navigation bar.
- The menu appears and you need to click on **Profile**.



• On clicking it, you will be navigated to the following page:

Ce	Cedlazada Profile Home / Cedlazada / Cedlazada Profile								
:	🔳 Lazada Profile List								
	Profile ID	Profile Code	Profile Name	Status	Action				
	Í 1	123	Profile1	Enabled	1				
	2								

- Now select the profile you want to delete and click on the **Delete** button as shown in the above image.
- A box will appear asking you to confirm your action. Click **OK** and the profile will be deleted.

6. Manage Products

From the Product section of the Admin Panel, an admin can take multiple actions for its products such as:

- Upload All Product
- Upload Multiple Products in Bulk

- Disable Selected Products in Bulk
- Enable Selected Products in Bulk
- Sync Product Inventory
- Fetch Product Status

Upload All Products on Lazada:

To upload all your products to Lazada,

- Go to OpenCart admin panel.
- Place cursor on CL in the left navigation bar.
- When the menu appears, click on Products.



• On clicking Product, you will be navigated to the page as shown below:

ada	Products Home / Cediazada / Lazada Products		Upload All U	pload Up	date Stock	Delete	Update Produ		
I Product List									
Image Product Name > Model Price				Quantity	Profile Name	Status	Lazada Status		
					- •	•	•	Q Filter	
1	women's new fashion, hole, leisure, jeans	(56.0000	998	5 test	Enabled	Not Uploaded	~	
1	19 years spring new high waist Korean version of the elastic stitching denim Harlan nine points pants old pants pants issued hair 19023	a <mark>''</mark> ======6	132.0000	1359	8 test	Enabled	Not Uploaded	~	
T	2017 new fake two denim shorts skirt women's summer fat mm Korean version of the tide anti-light super short pants hot pants	at 993	25.0000	5600	2 test	Enabled	Not Uploaded	~	
Ry	2017 summer new Korean women's jeans women's trousers straight pants students hole denim shorts women	abb 1	28.0000	5947	0 test	Enabled	Not Uploaded	~	
	roduct Image	Products Home / Cedlazada / Lazada Products Product List Product Name ~ Image Product Name ~ Image Image (Cedlazada / Lazada Products) Image Product Name ~ Image Image (Cedlazada / Lazada Products) Image Product Name ~ Image Image (Cedlazada / Lazada Products) Image Product Name ~ Image Image (Cedlazada / Lazada Products) Image Product Name ~ Image Image (Cedlazada / Lazada Products) Image Product Name ~ Image Image (Cedlazada / Lazada Products) Image Product Name ~ Image Image (Cedlazada / Lazada Products) Image Image (Cedlazada / Lazada	Model Image Product Name ~ Model Image Product Name ~ Image Image Image Image Image Image Model Image Image Image Image Image Image Image Image Image Image Image Image Image Image Image Image Image Image Image Image Image Image Image Image Image Image Imag	Product State Mome / Cediazada / Lazada Products Product List Image Product Name ~ Model Price Image Product Name ~ Image Model Image Image Image Science Image Science Image Image	Products Logoad Al Coll Product Name > Image Product Name > <td< td=""><td>And Products Home / Cedlazada / Lazada Products Product List Image Product Name ~ Model Price Quantity Profile Image Product Name ~ Image Ima</td><td>Add Products Home / Cedlazada / Lazada Products Upload All Upload Light Upload Vert Stock Product Name × Model Price Quantity Profig Satus Image Product Name × Model Price Quantity Profig Satus Image Image Image Product Name × Image Price Quantity Profig Satus Image Profig Image <</td><td>Add Products Home / Cedlazada / Lazada Products Upload All Upload All</td></td<>	And Products Home / Cedlazada / Lazada Products Product List Image Product Name ~ Model Price Quantity Profile Image Product Name ~ Image Ima	Add Products Home / Cedlazada / Lazada Products Upload All Upload Light Upload Vert Stock Product Name × Model Price Quantity Profig Satus Image Product Name × Model Price Quantity Profig Satus Image Image Image Product Name × Image Price Quantity Profig Satus Image Profig Image <	Add Products Home / Cedlazada / Lazada Products Upload All Upload All	

• Now click on the **Upload All** button which is the first button amongst the buttons on the top right side of the page.

Lazada Products Home (collareda (Lazada Broducto	Upload All	Upload	Update Stock	Delete	Update Product
To upload selected products in bulk/upload selected produ	<u>cts</u>				
 On the same page as shown above, where all your procupload on Lazada. Click on the Upload button. 	lucts are list	ed, sel	ect the pro	ducts yo	ou want to
Lazada Products Home / Cedlazada / Lazada Products	Upload All	Upload	Update Stock	Delete	Update Product

To Update the stock of the products on Lazada,

- Select the products for which you want the stock to be updated
- Click on the **Update Stock** button which is amongst the buttons on the top right of the page.

Lazada Products Home / Cedlazada / Lazada Products	Upload All Upload	Update Stock	Delete	Update Product

To Delete the products on Lazada,

- Select the products for which you want to delete.
- Click on **Delete** button which is amongst the buttons on the top right of the page.



To Update the product inventory on Lazada for selected products,

- Select the products for which you want the inventory to be updated.
- Click on Update Products button which is amongst the buttons on the top right of the page.

Lazada Products Home / Cedlazada / Lazada Products Upload All Upload Update Stock Delete Update Product

7. Order Management

Admin can do the following tasks while managing the Lazada orders:

- Fetch, View, Ship, and delete the Lazada Orders(https://docs.cedcommerce.com/opencart/lazadaintegration-for-opencart-user-manual/lazada-opencart-integration-manual/?section=order-management-4)
- View and delete the Failed Orders(https://docs.cedcommerce.com/opencart/lazada-integration-foropencart-user-manual/lazada-opencart-integration-manual/?section=order-error-3)

7.1. Import Orders

Once a seller has started selling on Lazada using the Lazada OpenCart Integration Extension, the orders that have been placed for the seller's products can be managed from the admin panel itself.

To go to the order's page,

- Place cursor on CL Lazada Integration in the left navigation bar on your OpenCart admin panel.
- When the menu appears, click on Orders.



• On clicking it, you will be navigated to the orders page as shown below:

Laz	azada Order(s) Home / Cediazada / Lazada Order(s)								
=	i Order List								
(reated After		Lazada Status	Ţ	Updated After		Feto	ch Orders	
	Order ID ^	Lazada Order ID	Customer	Status	Lazada Order Status	Total	Date Added	Date Modified	Action
				T	•				Filter
	12	OPIUY5674FRT	test name	Complete	Pending	\$6.80	09/07/2018	09/07/2018	[Edit]

• On the top right of the page, click **Fetch Orders** to fetch all the orders from Lazada. They will be listed as shown in the above image.

To view the order, click on the View button as highlighted in the image below:

Order ID ^	Lazada Order ID	Customer	Status	Lazada Order Status	Total	Date Added	Date Modified	Action	
			•	•				Filter	
12	OPIUY5674FRT	test name	Complete	Pending	\$6.80	09/07/2018	09/07/2018	[Edit]	1

• On clicking it, you will be navigated to the page as shown below:

Order List						
Order Payment	Details Products Lazada Order Lazada Pack Order Lazada Shipment Lazada Cancel					
Order ID:	#1					
Lazada Order ID						
Store	Your Store					
Store Url						
Customer	Vikalp Gupta					
E-Mail						
Telephone						
Total	\$565.98					
Lazada Order Status	Panding					

- On the page shown in the above image, you may take multiple actions.
- You may see the order details as shown in the image.
- You may also take actions such as:

To Accept Order, click on the Lazada pack order as given in the below figure.

Order List				
Order Payment Deta	ills Products Lazada Order Lazada Pack Order Lazada Shipment Lazada Cancel			
ack Orders				
Order ID:				
Lazada Item Order ID:	31202 31202			
Delivery Type:	Delivery Type			
Shipment Providers:	Shipment Providers			

To Cancel Order, click on the Lazada Cancel as given in the below figure:

Order Payment Det	ills Products Lazada Order Lazada Pack Order Lazada Shipment Lazada Cancel	
ancel Order		
Order Item ID:		
azada Item Order ID:	Order Item ID	,
leason:	Reason	,

Lazada Order(s) Home / Cedlazada / Lazada Order(s)

To Ship Order, click on the Lazada Cancel as given in the below figure.

Order List	
Order Payment Deta	alls Products Lazada Order Lazada Pack Order Lazada Shipment Lazada Cancel
lot Shipped Yet	
Order ID:	
Lazada Item Order ID:	31202 31202
Delivery Type:	Delivery Type
Shipment Providers:	Shipment Providers
Tracking Number:	456

To Ship the products:

• On the bottom of the same page, you may see the Ship Whole Order Section as:

<u>Not Shipped Yet</u>		
Order ID:		
Lazada Item Order ID:	31202 31202	*
Delivery Type:	Delivery Type	•
Shipment Providers:	Shipment Providers	•
Tracking Number:		
Ship		

- In **Delivery Type**, select the type of delivery of the product from the given options.
- In Shipment Providers, Select the shipment providers from the given options.
- In Tracking Number, enter the tracking number of the product.
- Click on Ship.
- The order will be shipped.

To Delete the Order:

- Click on the **Delete** button of the order(s) that you want to delete.
- On the top right part of the page, click on the **Delete** button as highlighted in the image below:

🔳 Order List			
Order Payment	etails Products Lazada Order Lazada Pack Order	Lazada Shipment Lazada Cancel	
-			
Order ID:	#1		
Order ID: Lazada Order ID	#1		

• Selected order(s) will be deleted.

7.2. Failed Order

The users can view the list of failed Lazada orders on the Lazada Failed Orders page.

Before that, read the points below and understand that in the following conditions, orders are not imported from Lazada:

- If any product in the Lazada Order is Out of Stock in the OpenCart store.
- If any product in the Lazada Order is disabled in the OpenCart store.
- If any Product does not exist in OpenCart store or is deleted from the OpenCart store after uploading on Lazada.
- If the selected Payment Method in Lazada System Configuration Setting is not available in the OpenCart store.

To view, Lazada failed orders

- On your OpenCart admin panel, place cursor on CL Lazada Integration on the left navigation bar.
- Click on Order when the menu appears:



• On clicking it, you will be navigated to the page as:

Fail Order(s) Home / Cedlazada / Fail Order(s)

Lazada Order ID 🔨	Lazada Item Order ID	SKU	Reason	Action
				Filter
895464	31202	125478965	MERCHANT SKU DOES NOT EXIST	View Order

To cancel the order,

- Select the order(s) that you want to cancel.
- Click on the **Cancel Order** button as displayed in the red color in the image below:

Rejected Order Vi	CW Home / Cedlazada / Rejected Order View	Cancel Order	•
I Rejected Order View			
Order Details			
order_id			
payment_method	COD		
whole_order_status	pending		
shipping_amount	0.54		
whole_order_shipping_day	01-01-1970 01:00:00		
create_time	09-02-2018 15:44:30		
Order Shipping Details			
name			

• The order will be canceled.