

# ManoMano Multi Account Integration For Prestashop

by CedCommerce Products Documentation

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## 1. Overview

Founded in 2013, ManoMano is an online DIY marketplace that connects people directly to home improvement and gardening merchants. The business has 1.9 million customers across Europe and has 1.2 million products listed on its platform. It sells everything from sheds to cleaning tools.

The company operates in six countries across Europe including the UK, where it launched 18 months ago. It has racked up sales of £9 million in Britain since then. This online DIY marketplace has also raised €60 million (£54.6 million) to fuel expansion across Europe, with Britain being one of the top markets in its sights.

**ManoMano Multi Account Integration for Prestashop** is an API integration that helps Prestashop store owners to sell their products on ManoMano and also to synchronize inventory, price, and other product details for product creation and management using multiple accounts between Prestashop store and ManoMano marketplace. After the installation, the merchant can create ManoMano categories and the dependent attributes on the Prestashop store.

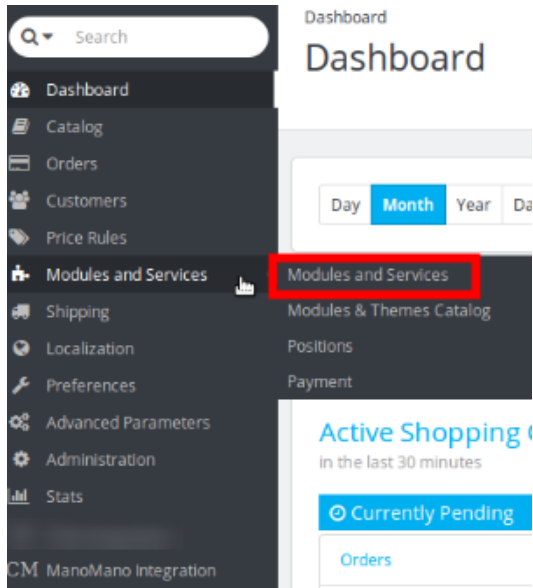
### *Key Features of Amazon Integration Extension by CedCommerce:*

- **Profile Based Product Upload:** Admin can create a profile and map the category and attributes to Prestashop store category and attributes. Then, after assigning the product to the profile can easily upload the product to ManoMano.
- **Support multiple Accounts easily** – Start managing your eCommerce business and sell using multiple ManoMano accounts, all at a single place.
- **Product Category Mapping:** Follows many-to-one category mapping philosophy. Enables the admin to map many categories of the Prestashop stores to the single category of ManoMano.
- **Synchronized Inventory and Profile Based Pricing:** Auto synchronization of the inventory at regular intervals and product listings along with all the details is established between Prestashop store and ManoMano.com. Profile-based price increase or decrease.
- **Easy Order Import:** Easy import of orders from ManoMano marketplace to Prestashop panel.
- **New Order Notifications:** Whenever a new order is fetched from ManoMano.com, the admin receives a notification.
- **Rejected products notification:** If any product containing some invalid details is rejected, then its information is fetched from the auto synchronization request along with the error due to which it is rejected.
- **Creation of Prestashop Orders:** Newly placed orders on ManoMano.com are automatically created in the Prestashop store as well with all the required details as on ManoMano.com.
- **Crons:** Cron job automates the process for Inventory, Price, and Order management.

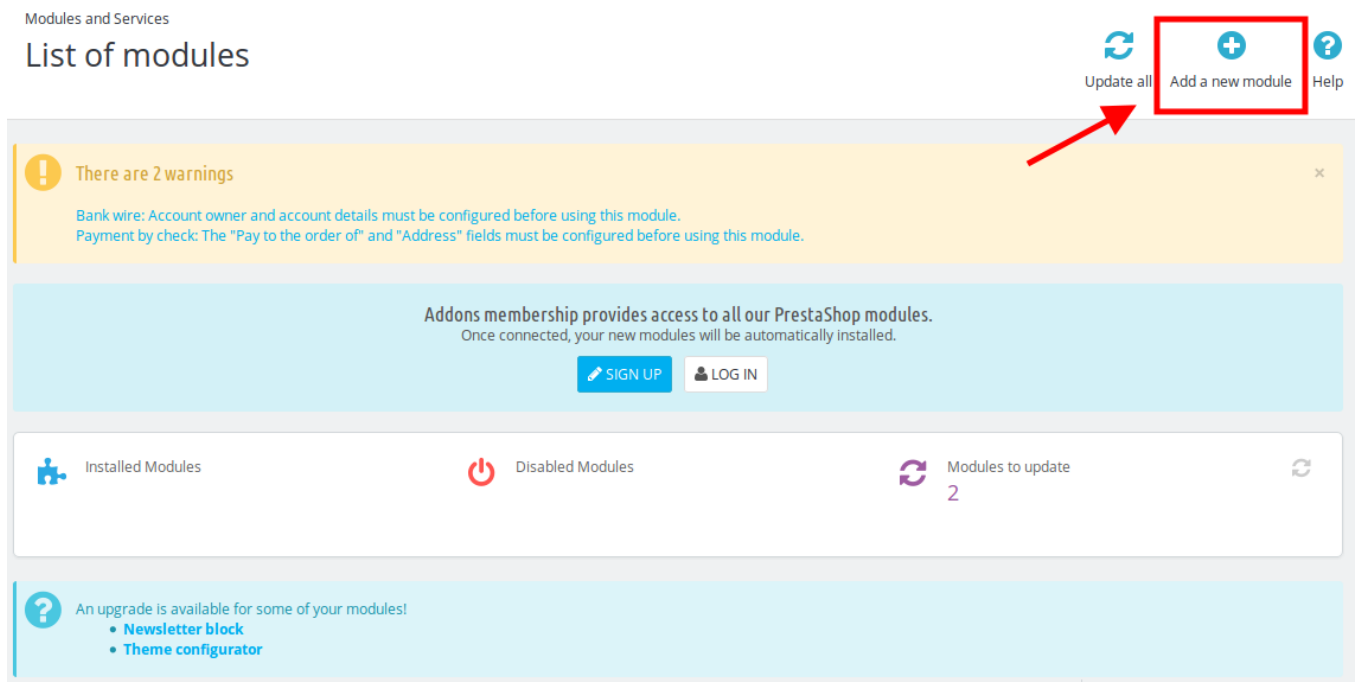
## 2. ManoMano Prestashop Integration Extension Installation

### *To install the extension:*

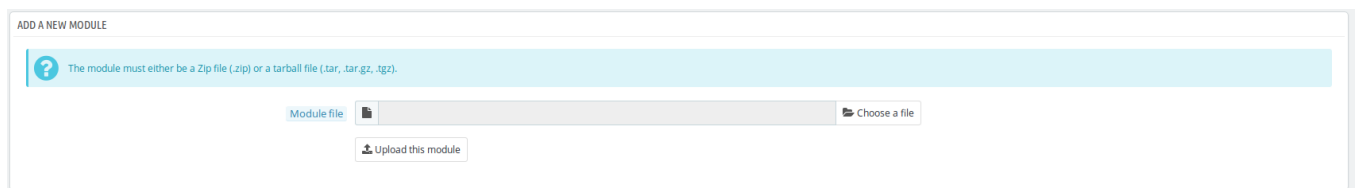
- Go to the **Prestashop Admin panel**.
- On the left navigation bar, point cursor to the **Modules and Services**.  
The menu appears as shown in the following figure:



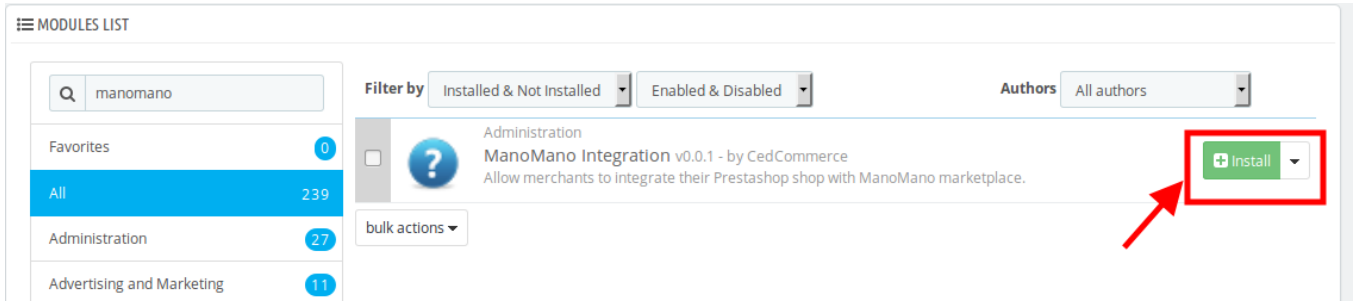
- You need to click the **Modules and Services** menu, and you will come across a page like shown below.



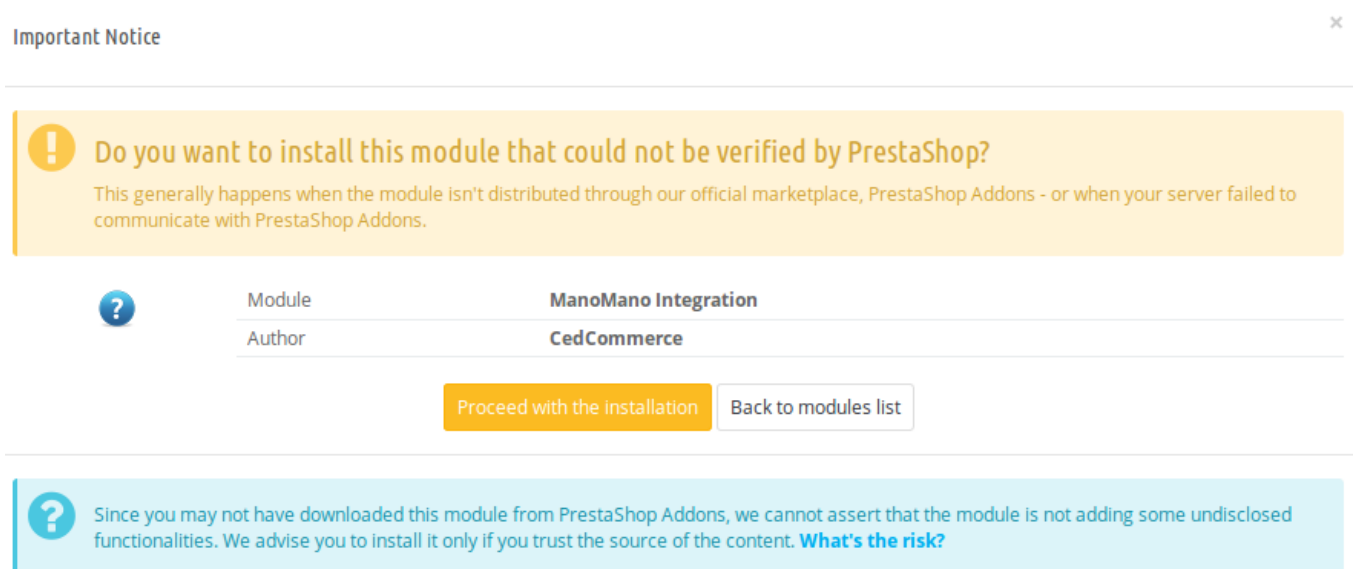
- Now click on the **Add a new module** as shown in the image above.
- In doing so, the page opens a section like shown in the image below:



- Now choose the package file of ManoMano Multi-Account marketplace from your system by clicking **Choose a file**.
- Once selected, click on the **Upload this module button**.
- On the same page, scroll down and in the Modules list, search for ManoMano and it will be listed on the right side like shown in the image below. You have to click on the **Install** button as shown in the image below:



- On clicking the **Install** button, you can see a message like shown below, on the same page, asking you if you wanted to proceed with the installation. You need to click on **Proceed with the installation**.



- On clicking it, the module will be installed and you will be navigated to the **Configuration** page for further steps to be taken, which will be discussed in the next segment.

### 3. ManoMano Configuration Settings

Once the module gets successfully installed, you get navigated to the Configuration page of ManoMano multi-account which looks like:

# Configure

ManoMano Integration

[Back](#) [Translate](#) [Check update](#) [Manage hooks](#)

## GENERAL SETTINGS

Enable ☒ YES ☐ NO

Debug Mode ☐ YES ☒ NO

## PRODUCT SETTINGS

Auto Sync Inventory and Price By Cron ☒ YES ☐ NO  
*If enable then QUANTITY and PRICE will be automatically SYNCHRONIZED By Cron.*

Update Inventory/Price on Product Edit. ☒ YES ☐ NO  
*Update inventory and price in product feed when you edit product in store .*

Remove Product When deleted in Prestashop. ☒ YES ☐ NO  
*Remove product from product feed when you delete product in store .*

## ORDER SETTINGS

Auto Acknowledge ManoMano Orders ☒ YES ☐ NO  
*If enable the imported order will be acknowledged automatically at ManoMano.*

Auto Reject Failed ManoMano Orders ☒ YES ☐ NO  
*If enable the failed order will be rejected automatically at ManoMano.*

ORDER EMAIL   
*Email to create order on store which are imported from ManoMano.*

CUSTOMER ID   
*Default Customer Id used to create ManoMano orders in Prestashop store.*

Order status when Import   
*Initial Order Status to be Set on Orders imported from ManoMano.*

Order status when Accepted   
*Initial Order Status to be Set on Orders accepted at ManoMano.*

Order status when cancelled at ManoMano   
*Status to be set on Orders in Prestashop Store when Rejected at manoMano*

Order status when Shipped   
*Status to be set on Orders in Prestashop Store when Shipped at manoMano*

Order Carrier   
*Default Carrier used to created ManoMano Orders in Prestashop.*

Order Payment Method   
*Default Payment Method used to created ManoMano Orders in Prestashop.*

## CRON INFO

\* Cron Secure Key   
*This cron secure key need to set in the parameters of following cron urls*

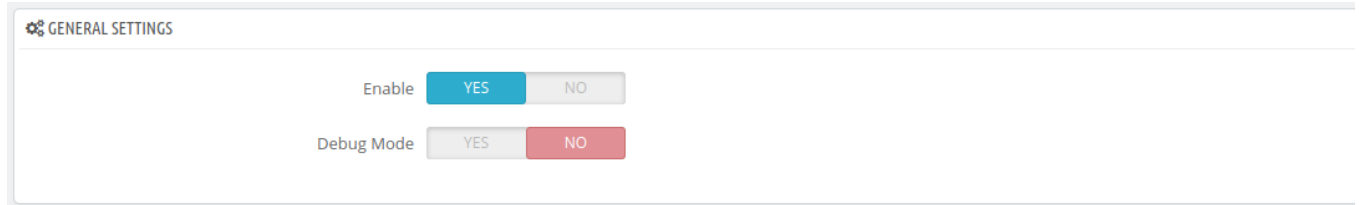
Wish Cron Urls	Cron Name	Cron Url	Recommended Time
	Order Import	<a href="#">http://123.123.123.123/cedmanomano/cedmanomano_order_import.php?token=123</a>	PER 1 HOUR
	Sync Inventory Price in ManoMano Feed	<a href="#">http://123.123.123.123/cedmanomano/cedmanomano_sync_inventory_price.php?token=123</a>	ONCE A DAY



You can now proceed with the settings one by one:

### General Settings:

The general settings section appear as:



GENERAL SETTINGS

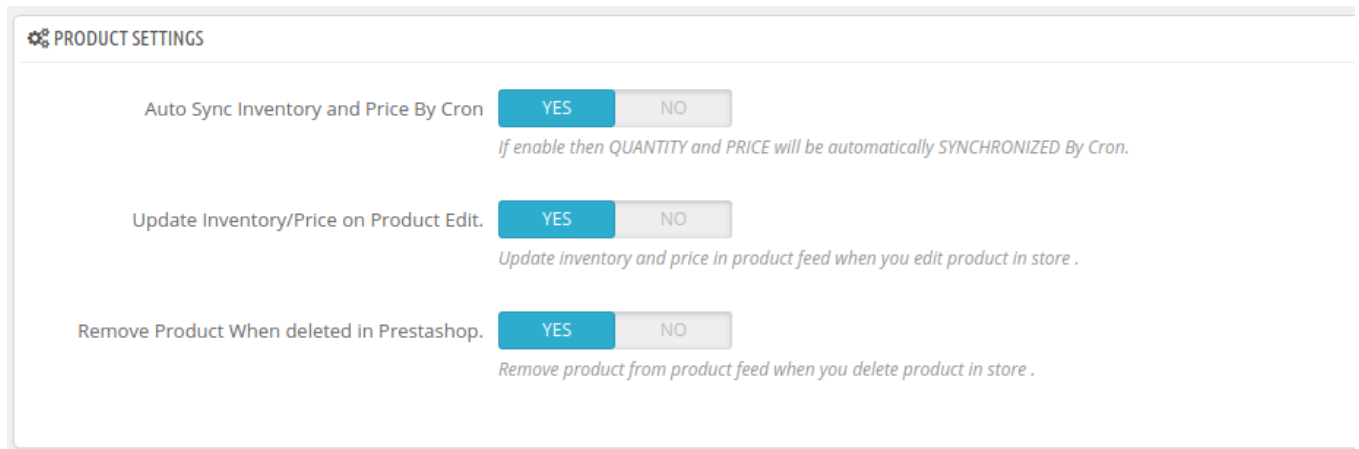
Enable

Debug Mode

- Select **Yes** in the **Enable** part so that your module gets enabled.
- Select **Yes** in the **Debug Mode** if you want to enable the Debug Mode. By enabling this the data logging begins.

### Products Settings:

The product setting section appears as:



PRODUCT SETTINGS

Auto Sync Inventory and Price By Cron    
*If enable then QUANTITY and PRICE will be automatically SYNCHRONIZED By Cron.*


Update Inventory/Price on Product Edit.    
*Update inventory and price in product feed when you edit product in store .*

Remove Product When deleted in Prestashop.    
*Remove product from product feed when you delete product in store .*

- **Auto Sync Inventory and Price By Cron**, select **Yes** or **No** in accordance with your needs. If you select yes, the Inventory and Price will be synchronized between Prestashop and ManoMano.
- In **Update Inventory/Price on Product Edit**, select **Yes** or **No** in accordance with your needs. If you select yes, the Inventory and Price will be updated in product feed when you edit the products in store.
- In **Remove Product When deleted in Prestashop**, select **Yes** or **No** in accordance with your needs. If you select yes, then on the deletion of the product on Prestashop store, it also gets removed from the product feed.


### Order Settings:


The order setting section expands as:

 ORDER SETTINGS

Auto Acknowledge ManoMano Orders ☒ YES ☐ NO  
*If enable the imported order will be acknowledged automatically at ManoMano.*

Auto Reject Failed ManoMano Orders ☒ YES ☐ NO  
*If enable the failed order will be rejected automatically at ManoMano.*

ORDER EMAIL  abc@gmail.com  
*Email to create order on store which are imported from ManoMano.*

CUSTOMER ID  2  
*Default Customer Id used to create ManoMano orders in Prestashop store.*

Order status when Import   
*Initial Order Status to be Set on Orders imported from ManoMano.*

Order status when Accepted   
*Initial Order Status to be Set on Orders accepted at ManoMano.*

Order status when cancelled at ManoMano   
*Status to be set on Orders in Prestashop Store when Rejected at manoMano*

Order status when Shipped   
*Status to be set on Orders in Prestashop Store when Shipped at manoMano*

Order Carrier   
*Default Carrier used to created ManoMano Orders in Prestashop.*

Order Payment Method   
*Default Payment Method used to created ManoMano Orders in Prestashop.*

- Select **Yes** in **Auto Acknowledge ManoMano Orders** if you want to automatically acknowledge the imported products, at ManoMano.
- In **Auto Reject Failed ManoMano Order**, select **Yes** if you want the failed orders to be automatically rejected at ManoMano.
- In the **ORDER EMAIL**, enter the email id which will be used to create orders in Prestashop, which are imported from ManoMano.
- In the **CUSTOMER ID**, enter the existing customer ID which will be used to create orders in Prestashop which are imported from ManoMano. If ID is not entered, a new customer will be created with the email id mentioned in the order for those particular order(s), in Prestashop.
- In the **Order status when Import**, select the order status of the products which get imported form ManoMano.
- In the **Order status when Accepted**, select the order status of the products which get accepted form your ManoMano seller panel.
- In the **Order status when canceled at ManoMano**, select the status to appear when the order has been canceled on ManoMano.
- In the **Order status when shipped**, select the order status to appear when the order has been shipped.
- In the **Order Carrier**, select the order carrier set for particular orders while importing the ManoMano order.



- In the **Order Payment Method**, select the order payment method set for each order while importing the ManoMano order.

### Cron Settings:

The cron setting section appears as:

**Cron INFO**

\* Cron Secure Key

*This cron secure key need to set in the parameters of following cron urls*

Wish Cron Urls	Cron Name	Cron Url	Recommended Time
	Order Import	<a href="#">http://192.168.1.100:8080/mano/mano-manage.php?cron=order-import</a>	PER 1 HOUR
	Sync Inventory Price in ManoMano Feed	<a href="#">http://192.168.1.100:8080/mano/mano-manage.php?cron=sync-inventory-price</a>	ONCE A DAY

Save

- Enter the **Cron Secure Key** which will be provided by us once your store setup is complete.
- Below are all the running crons which are mentioned with their time interval of running.

## 4. Manage Accounts



### To Manage Accounts:





- Go to Prestashop Admin Panel
- On the left navigation bar, place the cursor on ManoMano Integration and you will see it getting expanded as below:



- Click on Manage Accounts
- The ManoMano Accounts Page opens up as:



## ManoMano Accounts

MANOMANO ACCOUNTS 3							   
ID	Account Name	Account Code	Account Mode	Status	Default		Search
1	acc678	678	Sandbox	✓	✗	Edit	
2	pooja456	456	Sandbox	✓	✗	Edit	
3	neha123	123	Sandbox	✓	✗	Edit	



- All the accounts are listed on this page.
- To add a new account, click on the **Add New Account** Button as shown:

## ManoMano Accounts

- A new page opens up as shown below:

## Add new

ACCOUNT INFO

\* Mode: Sandbox

\* Account Name: Hodor

\* Account Code: W1nterfe11

Unique Code For Account To Be Used In Feed Url. No Spaces Or Special Characters Allowed!

Status: ENABLE DISABLE

\* ManoMano User Name: Sam

\* ManoMano Password: xxx

Product Feed Url:  Copy

Cancel Save

- In the **Mode** select Sandbox or Production as per required. It should be noted that as far as the mode is selected as sandbox, all the changes done in the Prestashop store will not be reflected on your ManoMano seller panel.
- Enter the **Account Name** in the next column.
- The **Account Code** must be entered next. It is just a unique code for an account to be used. No Spaces Or Special Characters Allowed!
- In the **Status** select Enable to activate the account.
-

Enter the User Name of your ManoMano seller panel in the **ManoMano User Name**.

- Enter the **ManoMano Password**.
- The product feed is automatically generated and gets filled in the **Product Feed URL** section.
- Click on Save Button to save the account.

## 5. Manage ManoMano Profiles

Admin can create a new profile and assign the required products to the profile. While creating and editing the profile, admin can map the Prestashop attributes to the ManoMano attributes. These attributes are applicable to all the products that are assigned to the profile.

**Admin can do the following tasks:**

- Add new profile
- Edit the existing profile
- Delete the profiles

### 5.1. Add A New Profile

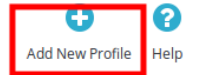
**To add a new profile:**

- Go to Prestashop Admin Panel
- On the left navigation bar, place the cursor on ManoMano Integration and you will see it getting expanded as below:



- Click on **ManoMano Profile** and you will be navigated to a page as shown below:

## ManoMano Profiles



MANOMANO PROFILES 1			
ID	Profile Name	Profile Code	Status
1	My Profile	myProfile	✓
			<a href="#">Edit</a>

- Click on **Add New Profile**, to add a profile. On clicking, you'll see the page as below:

PROFILE INFO

ATTRIBUTE MAPPING

MANOMANO DEFAULT VALUES

MANOMANO SPECIFICS

\* Profile Name

\* ManoMano Account

--

Status

ENABLE

DISABLE

\* Profile Categories

Collapse All

Expand All

Check All

search...

Uncheck All

Home

- In the **Profile Name**, enter the name of the profile.
- In ManoMano Account, Choose the account from the drop-down menu.
- Select **Enable** as the status to enable the profile.
- In **Profile Category**, select the category for the profile by expanding the categories.
- Click on the **Save** button on the bottom right.

Now Click on **Attribute Mapping** adjacent to the **Profile Info** tab, and you'll come across a section as below:

NEW PROFILE

PROFILE INFO

ATTRIBUTE MAPPING

MANOMANO DEFAULT VALUES

## MANOMANO ATTRIBUTE MAPPING

## MANOMANO ATTRIBUTE

## STORE ATTRIBUTES

*SKU	Reference
* Product Title	
* Description	
* EAN	
* SKU Manufacturer	
* Product Price (Vat Inc.)	
* Shipping Price (Vat Inc.)	
* Quantity	
* Brand	
* Manufacturer	
Color	
Size	
Retail Price (Vat Inc)	
* Product Vat Rate	
* Shipping Vat Rate	
Product Weight (kg)	

Cancel

Save

- Select the required options from store attributes column and map the attributes between ManoMano and Prestashop.

Now click on the **ManoMano Default Values** next to the **Attribute Mapping** and you will see the section as shown below:

MANOMANO DEFAULT PRODUCT VALUES

Shipping Price (Vat Inc.)

Shipping Price (Vat Inc.)

Shipping price. Must follow agreement. Must include VAT.

Shipping Vat rate

Shipping Vat rate

Shipping Vat Rate. Do not include any specila character like % or anything.

Manufacture Warranty Time

Manufacture Warranty Time

One number only. Indicates the duration of the manufacturer's warranty in years.

Default Brand

Default Brand

Default Product Brand which is to be used if Product has no Brand

Default Manufacturer

Default Manufacturer

Default Product Manufacturer which is to be used if Product has no Brand

Cancel

Save

- In the **Shipping Price**, enter the charge that you want to levy on the shipping of the product when the user buys it. It must follow agreement and include VAT.
- In **Shipping Vat rate**, enter the vat rate.
- In **Manufacture Warranty Time**, enter the number which should be single digit. It is to mention the duration of the manufacturer's warranty in year(s).
- In **Default Brand**, enter the default brand name which is to be used when the product has no brand name.
- In **Default Manufacturer**, enter the name which gets used when the product has no manufacturer.
- Save the actions you've taken by clicking on **Save** button in the bottom right of the page.
- Your profile gets created and you get navigated to the ManoMano profile page with a message of profile creation, as shown in the image below:

## ManoMano Profiles

+

?

Add New Profile

Help

✓

Profile created successfully

MANOMANO PROFILES 2

+

↺

↻

>

☰

ID ▼▲

Profile Name ▼▲

Profile Code ▼▲

Status

Search

1	My Profile	myProfile	✓	Edit ▼
3	apparel	apparel	✓	Edit ▼

## 5.2. Edit the Existing Profile

### To edit an existing profile:

- Go to Prestashop Admin Panel
- On the left navigation bar, place the cursor on ManoMano Integration and you will see it getting expanded as below:



- Click on **ManoMano Profile** and a new page opens up as shown below:

### ManoMano Profiles

[Add New Profile](#) [Help](#)

MANOMANO PROFILES <span>1</span>			
ID	Profile Name	Profile Code	Status
1	My Profile	myProfile	✓
			<a href="#">Edit</a>

- To edit the profile, click on the Edit button adjacent to the profile in the last column. It has been shown in the red color in the image below:

### ManoMano Profiles

[Add New Profile](#) [Help](#)

MANOMANO PROFILES <span>1</span>			
ID	Profile Name	Profile Code	Status
1	My Profile	myProfile	✓
			<a href="#">Edit</a>

- Once you click it, you can see the page as below:

- From here, you may edit the profile. In different sections of this page, the user may make changes in the existing profile.
- Once the changes are made, the seller needs to click on **Save** button. The changes will be saved and the profile will be edited successfully.

### 5.3. Delete A Profile

#### *To delete an existing profile:*

- Go to Prestashop Admin Panel
- On the left navigation bar, place the cursor on ManoMano Integration and you will see it getting expanded as below:



- Click on **ManoMano Profile** and you will see the page as shown below:



## ManoMano Profiles

[Add New Profile](#) [Help](#)

MANOMANO PROFILES 2				
ID	Profile Name	Profile Code	Status	
1	My Profile	myProfile	✓	<a href="#">Edit</a>
4	test	test	✓	<a href="#">Edit</a>

- To delete the profile, click on the **Delete** button which appears when you click on the drop down button next to **Edit** button. It has been shown in the red color in the image below:

## ManoMano Profiles

[Add New Profile](#) [Help](#)

MANOMANO PROFILES 2				
ID	Profile Name	Profile Code	Status	
1	My Profile	myProfile	✓	<a href="#">Edit</a>
4	test	test	✓	<a href="#">Edit</a>

- On clicking, the profile gets deleted.
- A message appears on the page as shown in the red box below:

## ManoMano Profiles

[Add New Profile](#) [Help](#)

✓ Profile 4 deleted successfully				
MANOMANO PROFILES 1				
ID	Profile Name	Profile Code	Status	
1	My Profile	myProfile	✓	<a href="#">Edit</a>

## 6. ManoMano Product Management

On this page, sellers may take the following actions:

- Upload/Update Selected Products
- Sync Inventory and Price

- Sync Product Status
- Enable Product at ManoMano
- Disable Product at ManoMano
- Add/ Update Multiple Shipping Prices

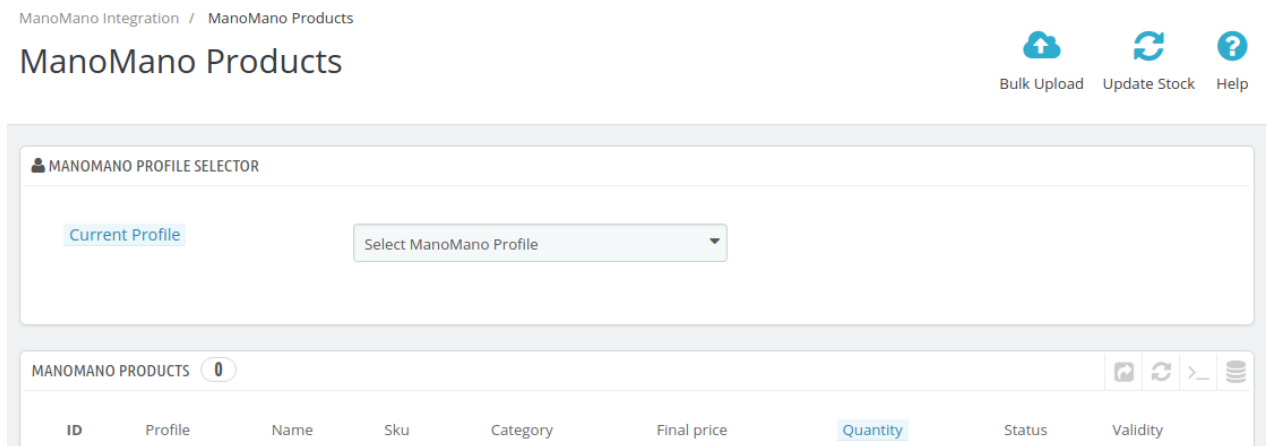
## 6.1. Create and Update Selected Products

### To Create/Update a product:

- Go to Prestashop Admin Panel
- On the left navigation bar, place the cursor on ManoMano Integration and you will see it getting expanded as below:

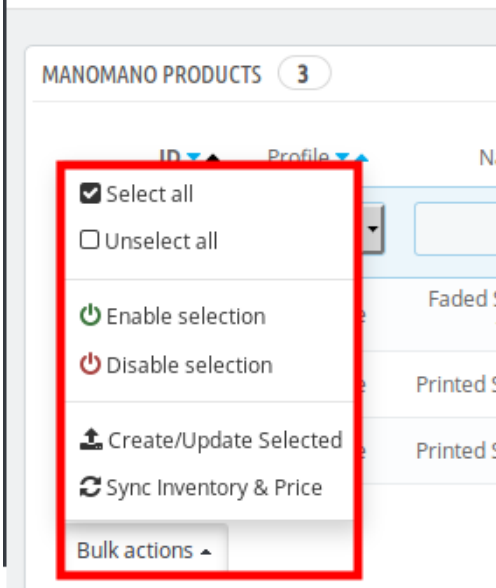


- Click on ManoMano Products and you will be navigated to a new page as shown below:








- First, select the profile for which you wish to update the products.
- You can select All if you wish to upload products in all the profiles.
- From here, you may select the product(s) and then you need to click on the **Bulk Actions** button on the bottom left of the page and you may see the options for actions, as shown below:

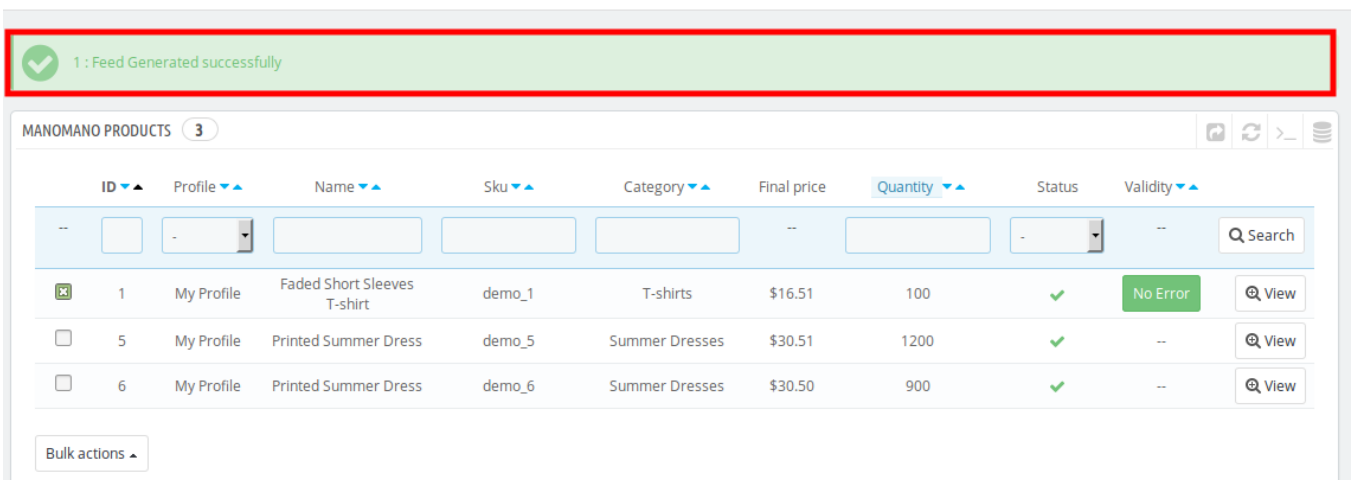
## ManoMano Products



- Now click on the **Create/Update Selected**. You may see the success message as seen in the image below:

## ManoMano Products

 Clear Feed
  Download Feed
  Bulk Upload
  Update Stock
  Help



- You may also download feed by clicking on Download Feed on the top right of the page, and match it up with your product.

## 6.2. Sync Inventory And Pricing

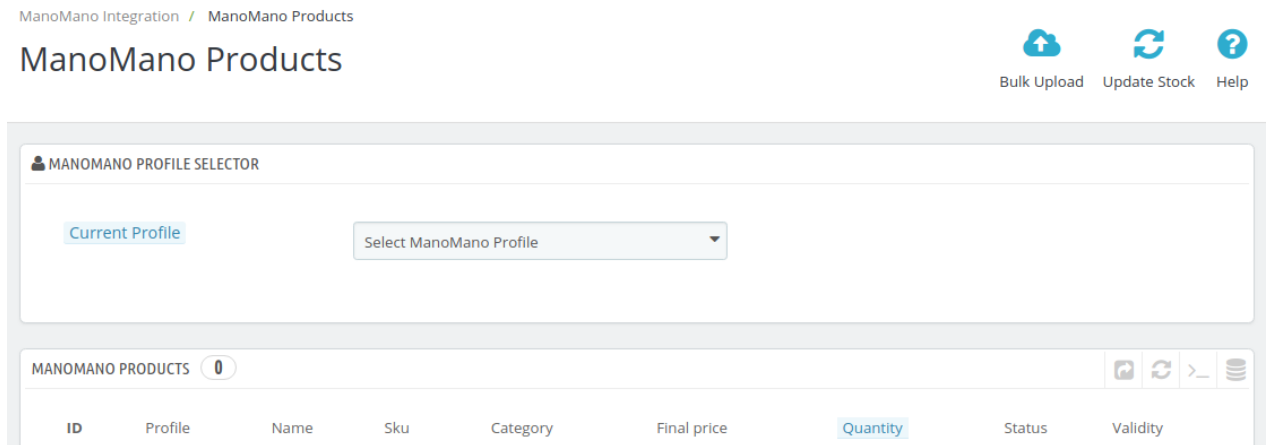
### To Sync Inventory and Price

- Go to Prestashop Admin Panel
- On the left navigation bar, place the cursor on ManoMano Integration and you will see it getting expanded

as below:

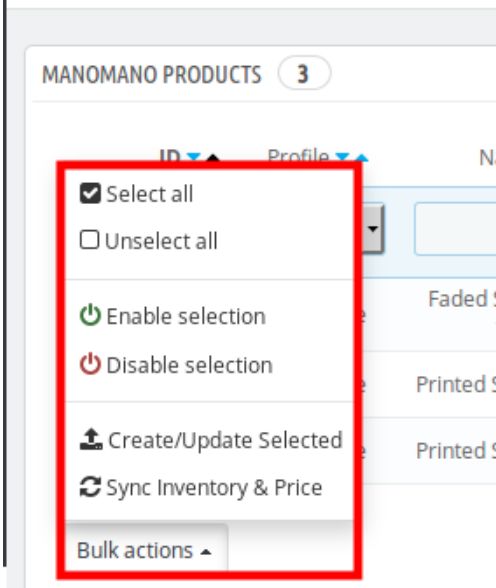


- Click on ManoMano Products and you will be navigated to a page as shown below:



- From here, you may select the product(s) and then you need to click on the **Bulk Actions** button on the bottom left of the page and you may see the options for actions, as shown below:

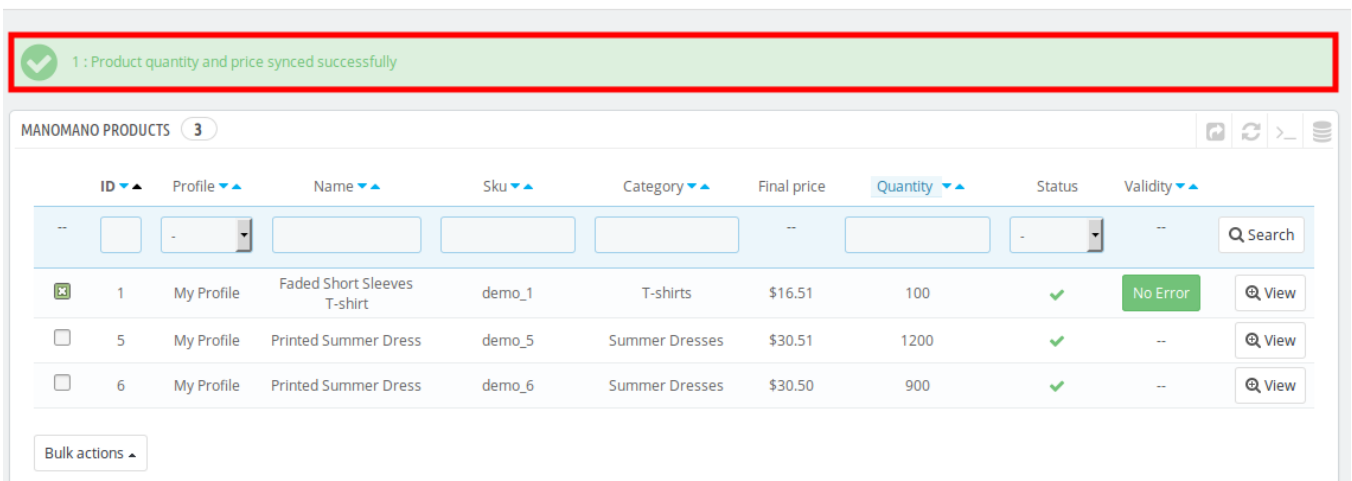
## ManoMano Products



- Now click on sync Inventory and Price . You may see the success message here as shown in the image below:

## ManoMano Products

Clear Feed
 Download Feed
 Bulk Upload
 Update Stock
 Help



## 7. ManoMano Order Management

The admin can manage the ManoMano orders from the Prestashop admin panel and may:

- View ManoMano orders
- Ship ManoMano orders
- Accept/Reject orders
- Viewing the failed orders

## 7.1. View ManoMano Orders

The admin can view all the order details fetched from ManoMano.com and Ship the orders on the basis of requirements.

### To view ManoMano Orders:

- Go to **Prestashop Admin** panel.
- On the left navigation bar, move the cursor over the **ManoMano Integration** menu. The menu appears as shown in the following figure:



- Click on ManoMano Orders and you will see the page where you will be navigated as below:

### ManoMano Orders

Fetch Orders Help

MANOMANO ORDERS 1								
ID	ManoMano Order ID	Reference	Delivery	Customer	Total	Payment	Status	Date
11	M121100000004	DOVITBRPA	France	J. Accard	\$25.30	bankwire	Awaiting check payment	05/14/2018 07:21:00

- Click on **View** button in the last column, adjacent to the order. You will be able to see the order as shown below:

## Order DOVITBRPA



Help

## ORDER DETAIL

## ORDER INFO

**ManoMano order ID :** M121100000004  
**Prestashop order ID :** 11  
**Order date :** 2012-11-07 16:34:49  
**Order status :** Pending

## SHIPPING INFO

**Customer Name :** Jeremy Accard  
**Customer Phone :** 0630033177  
**Customer Email :** jeremy@monechelle.com  
**Shipping Address :** 54 rue du paradis, batiment A, 2ème étage, Paris Ile-de-France 75010 France

## TRACKING INFO

\* TRACKING NUMBER   
*Tracking number of the shipment. Tracking number should only contain alphanumeric characters with no space between them.*

\* TRACKING URL   
*URL link of the parcel-tracking.*

\* CARRIER   
*Carrier used to ship order.*

## ORDER ITEM(S)

Product	Sku	Price	Quantity	Total
Vis torx 20x10	demo_1	10.20	1	10.2
Vis torx 20x10	parent_sku 1	8.20	1	8.2

## ORDER TOTAL

**Subtotal :** 18.40  
**Shipping :** 6.90  
**Total :** 25.30

## 7.2. Ship ManoMano Orders.

Admin can ship all the order fetched from ManoMano.com on the basis of requirements.

### To Ship ManoMano Orders:

- Go to **Prestashop Admin** panel.
- On the left navigation bar, move the cursor over the **ManoMano Integration** menu.  
The menu appears as shown in the following figure:



- Click on **ManoMano Orders**. You will be navigated to the page as shown below:

ManoMano Orders

Fetch Orders Help

ID	ManoMano Order ID	Reference	Delivery	Customer	Total	Payment	Status	Date	
11	M121100000004	DOVITBRPA	France	J. Accard	\$25.30	bankwire	Awaiting check payment	05/14/2018 07:21:00	View

- From here, you may carry on the shipment of the product.
- To do so, click on the **View** button in the last column. The page looks like the one shown below:



## Order DOVITBRPA



ORDER INFO

ManoMano order ID :

M121100000004

Prestashop order ID :

11

Order date :

2012-11-07 16:34:49

Order status :

Pending

SHIPPING INFO

Customer Name :

jeremy Accard

Customer Phone :

0630033177

Customer Email :

jeremy@monechelle.com

Shipping Address :

54 rue du paradis, batiment A, 2ème étage, Paris  
Ile-de-France 75010  
France

TRACKING INFO

\* TRACKING NUMBER

Tracking number of the shipment. Tracking number should only contain alphanumeric characters with no space between them.

\* TRACKING URL

URL link of the parcel-tracking.

\* CARRIER

Carrier used to ship order.

ORDER ITEM(S)

Product	SKU	Price	Quantity	Total
Vis torx 20x10	demo_1	10.20	1	10.2
Vis torx 20x10	parent_sku 1	8.20	1	8.2

ORDER TOTAL

Subtotal :

18.40

Shipping :

6.90

Total :

25.30

Cancel

Ship Order

- You may see the order info and the shipping info on this page.
- In the next part i.e. tracking info, do the following
  - In the Tracking number, enter the unique identifier that your carrier provided so that the user can track their package as it is being delivered. Tracking number should only contain alphanumeric characters with no space between them.
  - Enter the tracking URL i.e., URL link of the parcel tracking.
  - In Carrier, enter the carrier's name which is being used to ship order.
- Once you have filled the necessary details, click on the **Ship Order button** in the bottom right of the page.
- Your product will be submitted for the shipment.

### 7.3. Accept/Reject ManoMano Orders

- Go to **Prestashop Admin** panel.
- On the left navigation bar, move the cursor over the **ManoMano Integration** menu.  
The menu appears as shown in the following figure:



- Click on ManoMano Orders. You will see the page as shown in the image below:

## ManoMano Orders

Fetch Orders Help

MANOMANO ORDERS 1									
ID	ManoMano Order ID	Reference	Delivery	Customer	Total	Payment	Status	Date	
11	M121100000004	DOVITBRPA	France	J. Accard	\$25.30	bankwire	Awaiting check payment	05/14/2018 07:21:00	

- Now click on the drop down arrow next to the **View** button and you can see the options to accept or reject the order as shown in the image below:

## ManoMano Orders

Fetch Orders Help

MANOMANO ORDERS 1									
ID	ManoMano Order ID	Reference	Delivery	Customer	Total	Payment	Status	Date	
11	M121100000004	DOVITBRPA	France	J. Accard	\$25.30	bankwire	Awaiting check payment	05/14/2018 07:21:00	

- From here, you may select Reject or Accept in accordance with your needs and the chosen action for your order will take place.

## 7.4. ManoMano Failed Orders

The admin can see the failed ManoMano orders from the Prestashop admin panel.

**To see the failed order:**

- Go to Prestashop Admin Panel
- On the left navigation bar, place the cursor on ManoMano Integration and you will see it getting expanded as below:



- Click on **ManoMano Failed Orders** and you'll be navigated to the page as shown below:

## ManoMano Failed Orders



MANOMANO FAILED ORDERS 1							
ID	SKU	ManoMano Order Id	Reason				
3	test_sku	12345678	Sku does not exist				

- On this page, you may see the Failed Order with – ID, SKU, ManoMano Order Id, and Reason.
- On this same page, you may take the following actions:
  - Export the failed orders to ManoMano.
  - Refresh the list.
  - You can see the SQL Query.
  - You can export failed orders to SQL manager.
  - You may take the above actions by clicking on the buttons shown shown the image below in the red box.

MANOMANO FAILED ORDERS 1							
ID	SKU	ManoMano Order Id	Reason				
3	test_sku	12345678	Sku does not exist				

## 8. ManoMano Logs

*To see and manage ManoMano logs,*

- Go to your PrestaShop admin Panel.
- Place cursor on ManoMano Integration.?
- When the menu appears, click ManoMano logs.





- On clicking it, you will be navigated to the page as:

ManoMano Integration / ManoMano Logs

### ManoMano Logs

   
Delete All Logs Help

MANOMANO LOGS <span>1</span>						
ID	ACTION	TYPE	MESSAGE	RESPONSE	CREATED AT	
1	getProducts	int	NOT GOT PRODUCTfree		09/09/0009 00:00:00	 Delete

*To see the log,*

- Click the view sign (



) under **Response**.

- On clicking it, a box will appear as shown below, where you may enter the start and end dates for which you want to view the logs.

**To delete a log,**

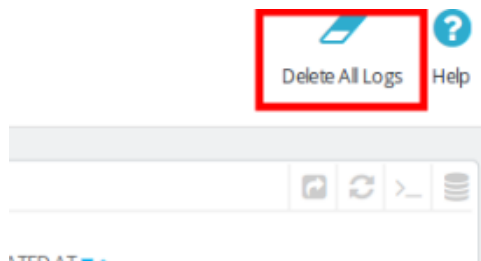
- Click on **the delete** button in the last column, adjacent to the log.

1	UploadAll	Info	Products Ids		06/30/2018 01:06:41	Delete
2	UploadAll	Info	Response		06/30/2018 01:06:41	Delete
3	UploadAll	Info	Products Ids		06/30/2018 01:06:42	Delete
4	UploadAll	Info	Response		06/30/2018 01:06:42	Delete

- The log will be deleted.

**To delete all the logs,**

- Click on the **Delete All Log** which is highlighted in the image below:



- On clicking it, all the logs will be deleted.