

Lazada Integration for Magento 2 Guide 0.0.1

by CedCommerce Docs - Products User Guides

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1. Overview

As an e-commerce continues to grow in Thailand, the Lazada marketplace offers the opportunities to both the new and the experienced sellers to reach new markets, benefit from Lazada support in advertising their goods and monitor critical data on how their store is performing.

With more than 4.5 million daily visits to its sites and close to 100 per cent geographical distribution coverage, Lazada has become the clear choice for sellers throughout Southeast Asia.

The Lazada Integration for Magento 2 helps the Magento® 2 store owners to boost their business and generate the revenue as it interacts with Lazada API's to connect the Magento® 2 stores to Lazada. It provides an opportunity to cover a wide range of customers.

Admin gets an authority to create Lazada Categories and the dependent attributes on the Magento 2 store. It also enables you to establish a mapping of the desired product category on the Magento 2 store for automatic submission of the selected product to the same category on Lazada.com.

This extension interacts with the Lazada Marketplace to integrate the synchronized product listing between Magento® 2 and the Lazada.com retailers.

It enables the admin to manage the Lazada orders on the seller's Magento® 2 stores without making any significant changes to operational functionalities.

Synchronizing orders, products, pricing, and inventory is possible through establishing the communication between Lazada APIs and the Magento® 2 store.

Key Features are as follows:

- **Product Upload Based on Profile:** Enables the admin to create a profile based on single category, and then assign the products to the profile to automate the product upload.
- **Magento Order creation:** The newly placed orders on Lazada.com are automatically created in the Magento® 2 store with all the required details as it is on Lazada.com.
- **Product Data Validation:** The extension enables validating the product information in accordance with Lazada standard and values.
- **Bulk upload Methodology:** Admin gets the authority to upload bulk products on Lazada but just selecting the products and upload in one go.
- **Auto synchronization:** Auto synchronization of the product listing, order, inventory, return and refund, and pricing at regular intervals is established between Magento® 2 and Lazada.com.
- **Bulk upload Methodology:** Admin gets the authority to upload bulk products on Lazada but just selecting the products and upload in one go.
- **Email Notification:** Admin receives the notification through the mail on new order creation, low stock and if the product is rejected from Lazada.
- **Auto-shipment procedure:*** Provides admin an ability to automatize process of shipment with Shipstation, Shipwork, Stamps.com, Linnworks, Xtento, Shiprush.
- **Product category mapping:** Follows many-to-one category mapping philosophy. Admin can map many categories of the Magento® 2 stores to the single category of Lazada.

2. Lazada Integration for Magento 2 Extension Installation

To install the Lazada SDK

1. Extract the files available in the [vendor/cedcoss/lazada-sdk](#) directory to [magento-2-root/vendor/cedcoss/lazada-sdk](#).

- Open `composer.json` present in `magento-2-rootdirectory` and add below lines in it:
`"autoload": {"psr-4": {"Lazada\\Sdk\\": "vendor/cedcross/lazada-sdk/src/" } }`
- Run the command:
`composer dump`

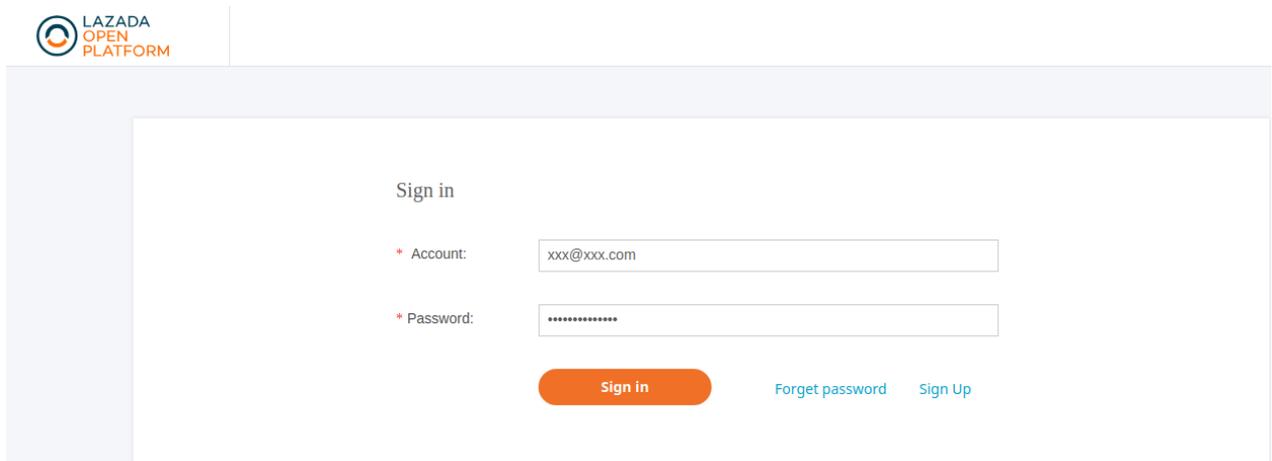
To install the Lazada Integration Extension

- Log in the **ftp**, and then go to Magento 2 root folder (generally present under the `public_html` folder).
- Create a new folder named `code` under the `app` folder; under the `code` folder, create a folder named `Ced`.
 - Upload or Drag and Drop `app/code/Ced/Lazada` directory.
 - After successfully uploading the directory, the extension will be installed/upgraded.
 - Now run the following upgrade command in cmd
`php bin/magento setup:upgrade.`
 - After upgrade deploy static content:
`php bin/magento setup:static-content:deploy`

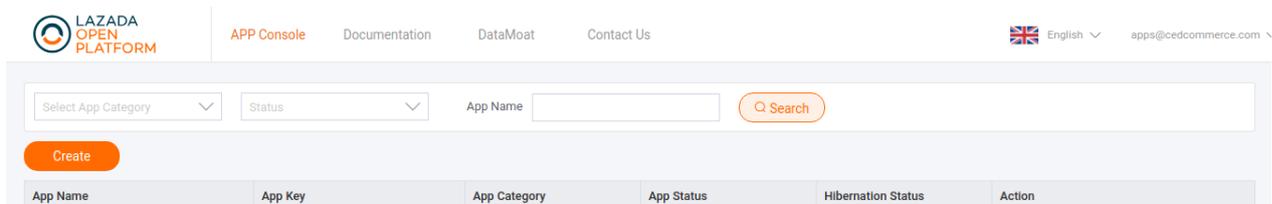
3. Manage Apps

To begin with, this setting a Lazada seller needs to create an app on the Lazada seller panel.

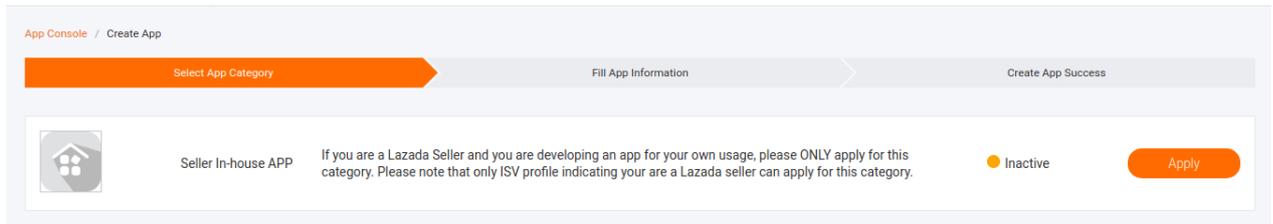
- Go to the Lazada Seller Panel by clicking on this link.(https://uac.lazada.com/login?redirect_url=https%3A%2F%2Fopen.lazada.com%2Fapp%2Findex.htm%3Fspm%3Da2o9m.11193487.0.0.3ac413fe8ccluo)
- Enter the authentication details here:



- A new page opens up as shown below:



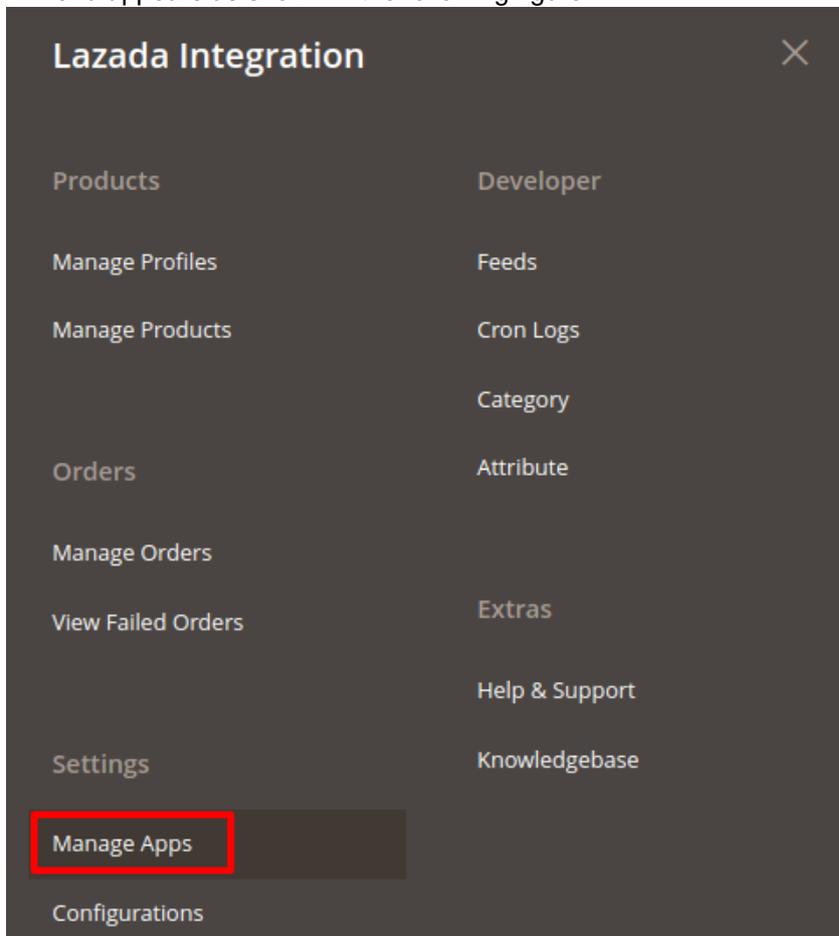
- Click on the Create Button again a new page opens up:



- In the Seller In-house APP, click on **Apply**.
- Follow the other instructions and create an app successfully.\

To view and manage apps:

1. Go to **Magento Admin Panel**.
2. On the left navigation bar, click the **LAZADA INTEGRATION** menu. A menu appears as shown in the following figure:



3. Click **Feeds**.
The **Lazada Apps** page appears as shown in the following figure:

Lazada Apps 🔍 🔔 12 👤

Add New App

Filters
Default View
Columns

Actions
4 records found
20 per page
1 of 1

	Id	App Name	Status	Store Id	Seller Id	Shop Name	Actions
<input type="checkbox"/>	4	Lazada	1	2		Digital	✎ 🗑️ 🔒

4. All the existing apps are listed on this page.
5. To add a new app, click on the Add New App Page on the top right corner button as shown:

Lazada Apps 🔍 🔔 12 👤

Add New App

Filters
Default View
Columns

Actions
4 records found
20 per page
1 of 1

6. You will be redirected to a new page:

Add App 🔍 🔔 12 👤

Back
Save
Save and Continue Edit

App Information

Authorize via Cedcommerce * No

Redirect Uri * Copy

App Name *

App Key *

App Secret *

7. Here you have two options
 - a. Authorize via CedCommerce
 - b. Authorize yourself
8. While choosing to **Authorize via CedCommerce**, Choose Yes.

Authorize via Cedcommerce * Yes

App Name *

9. You only have to enter the **App Name** and in the **App installation** column enter the code provided by CedCommerce and install.
10. But if you wish to authorize is by yourself, you can easily do so by selecting **No** in **Authorize via CedCommerce**.
11. A few additional menu opens up as shown below:

App Information

Authorize via Cedcommerce * No

Redirect Uri * Copy

App Name *

App Key *

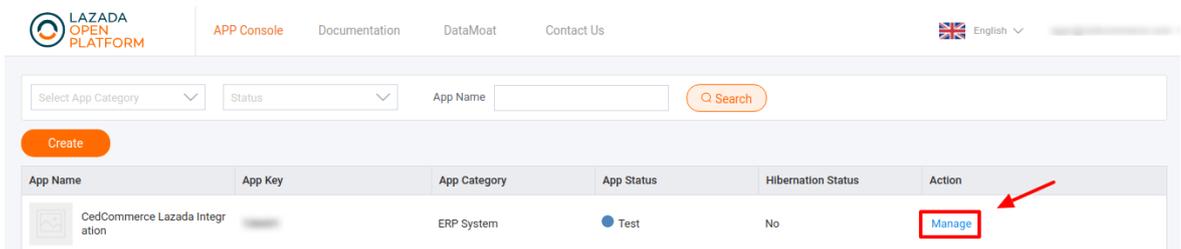
App Secret *

Store ⌵

App Installation ⌵

App Tokens ⌵

12. Enter the **App Name** in the first column under App Information.
 - The App Key and App Secret Key can be easily retrieved from the Lazada seller panel.
 - To retrieve the keys, Go to the Lazada seller panel:



- By clicking on Manage you will be redirected to the basic information page:

Advanced Information ?

App Category **ERP System**

App Key

App Secret Hide Reset

App Status **Test** Apply Online

- Under the advanced information, both the App Key and the App Secret Key are mentioned.
13. Now move back to your Magento panel.
 14. Under the store option, choose the Default Store for your Lazada Integration Extension.
 15. You can cut all the chase if you have the App Code which is to be entered in the App Installation.

App Installation

By Code

Install

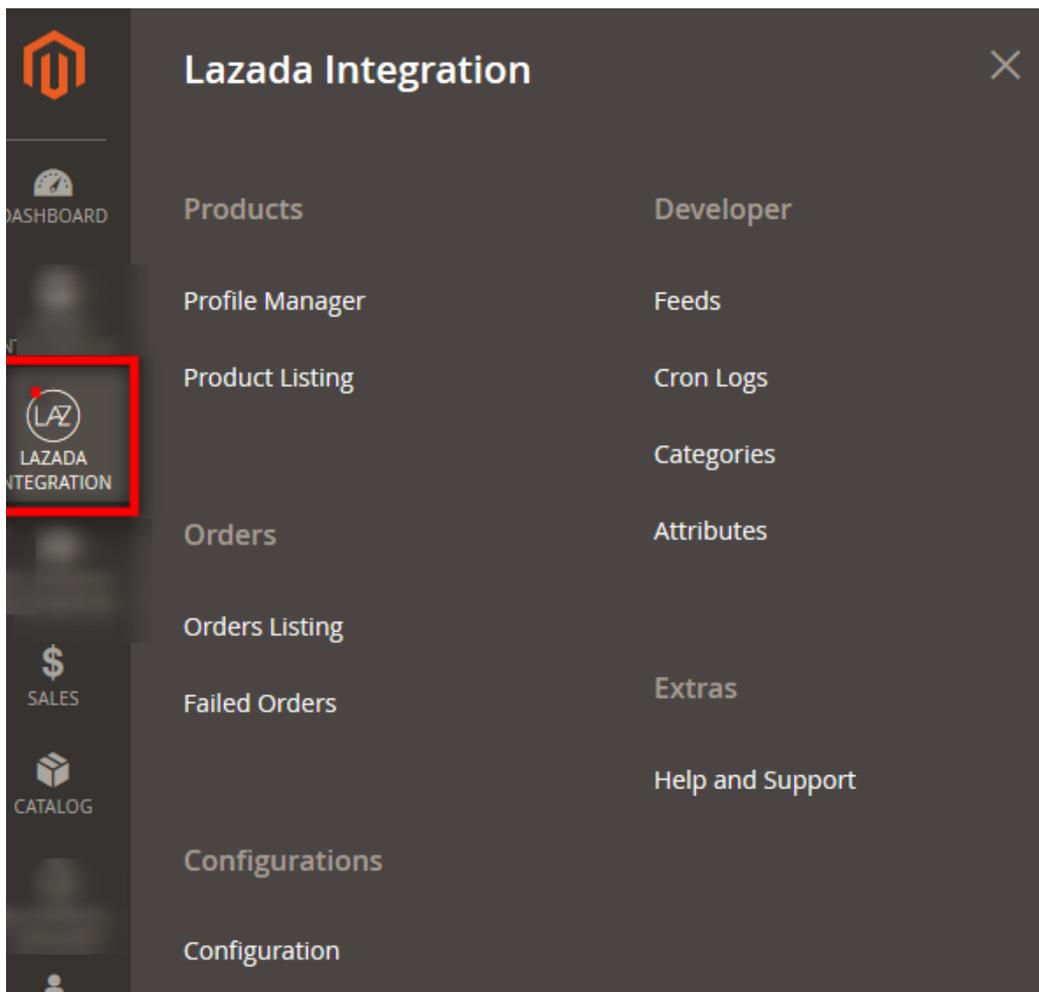
16. Now click on Save and Continue and the Apps settings are saved.

4. Lazada Configuration Settings

Once the extension is successfully installed in the Magento 2 store, the **LAZADA INTEGRATION** menu appears on the left navigation bar of the Magento 2 Admin panel. The merchant has to first create a seller account in the Lazada seller panel. Once the seller account is created and is approved by Lazada, then the Magento 2 store owners can use the Lazada **API credentials provided by Lazada** while setting up the Lazada Configuration settings in the **Magento 2 Admin** panel.

To set up the configuration settings in the Magento 2 Admin panel

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **LAZADA INTEGRATION** menu.
The menu appears as shown in the following figure:



3. Click **Configuration**.

The **Configuration** page appears as shown in the following figure:



4. In the right panel, click the **Lazada Seller/Developer Settings** tab.

The **Lazada Seller/Developer Settings** tab is expanded and the relevant fields appear as shown in the following figure:

Lazada Seller/Developer Settings ⌵

Enabled <small>[global]</small>	Yes	▼
Version <small>[store view]</small>	1.0	
Mode <small>[global]</small>	Live	▼
Default Service Url <small>[global]</small>	Malaysia	▼
User Id <small>[global]</small>	<input type="text"/>	
Api Key <small>[global]</small>	<input type="text"/>	
Select Store <small>[global]</small>	Default Store View	▼

5. Under **Lazada Seller/Developer Settings**, do the following steps:

- In the **Enabled** list, select the **Yes**
- In the **Mode** list, select the **Live**
- In the **Default Service Url** list, select the required option.
- In the **User Id** box, enter the Lazada Seller Account user id.
- In the **Api Key** box, enter the key value provided by the Lazada Support.
- In the **Select Store** list, select the required store.

6. Click the **Save Config** button to save the entered values.

7. Scroll down to the **Lazada Product Settings** tab, and then click the tab.

The **Lazada Product Settings** tab is expanded and the expanded section appears as shown in the following figure:

Lazada Product Settings



⌵ Lazada Price Settings

⌵ Lazada Inventory Settings

8. Under **Lazada Product Settings** , do the following steps:

a. Click the **Lazada Price Settings** tab.

The **Lazada Price Settings** tab is expanded and the section appears as shown in the following figure:

⌵ Lazada Price Settings

Product Price [global] ▲
 Select to send a different product price to **Lazada**

b. Under **Lazada Price Settings**, do the following step:

i. In the **Product Price** list, select one of the following options:

Increase by Fixed Price: If selected, then the **Modify by Fix Price** field appears.

Increase by Fixed Percentage: If selected, then the **Modify by Percentage Price** field appears.

Enter the numeric value to increase the price of the Lazada, product price by the entered value % of Magento 2 price.

⌵ Lazada Price Settings

Product Price [global] ▼
 Select to send a different product price to **Lazada**

Modify by Percentage Price [global]
 Numeric value Required for **Add/subtract % on Magento price** 5 for Example: Magento price +/- 5% of Magento price.

For Example,

Magento 2 price + 5% of Magento 2 price.

Magento 2 Price = 100

Select **Increase By Fixed Percentage** option

Modify by Percentage Price = 5

$100 + 5\% \text{ of } 100 = 100 + 5 = 105$

Thus, Lazada Product Price = 105

Decrease by Fixed Price: If selected, then the **Modify by Fix Price** field appears.

Decrease by Fixed Percentage: If selected, then the **Modify by Percentage Pricefield** appears.

Enter the numeric value to decrease the price of the Lazada product price by the entered value % of Magento 2 price

For Example,

Magento 2 price – 5% of Magento 2 price.

Magento 2 Price = 100

Select **Decrease By Fixed Percentage** option

Modify by Fix Price = 5

$100 - 5\% \text{ of } 100 = 100 - 5 = 95$

Thus, Lazada Product Price = 95

c. Click the **Lazada Inventory Settings** tab.

The **Lazada Inventory Settings** tab is expanded and the section appears as shown in the following figure:

⊖ Lazada Inventory Settings

Set Inventory on Basis of Threshold [global] ▲
Choose yes to send inventory on lazada by condition

d. Under **Lazada Inventory Settings** tab, do the following steps:

i. In the **Set Inventory on Basis of Threshold** list, select the **Enable** option if required to set the inventory based on threshold.

Note: Only when the admin selects **Enable**, the other fields appear. Threshold Inventory is the minimum count of an item that the store owner wants to keep in stock.

The section appears as shown in the following figure:

⊖ Lazada Inventory Settings

Set Inventory on Basis of Threshold [global] ▼
Choose yes to send inventory on lazada by condition

Inventory Threshold Value [global]
Set inventory quantity on which lesser and greater condition can control.

Send Inventory for Lesser Than Threshold Case [global]
Send Quantity to Lazada for those products, whose inventory is LESSER than the inventory threshold.

Send Inventory for Greater Than Threshold Case [global]
Send Quantity to Lazada for those products, whose inventory is GREATER than the inventory threshold.

ii. In the **Inventory Threshold Value** box, enter the required value.

iii. In the **Send Inventory for Lesser Than Threshold Case** box, enter the required value.

- iv. In the **Send Inventory for Greater Than Threshold Case** box, enter the required value.
9. Click the **Save Config** button to save the entered values.
10. Scroll down to the **Lazada Order Settings** tab, and then click the tab.
The tab is expanded and the section appears as shown in the following figure:

Lazada Order Settings

Lazada Order Id Prefix <small>[global]</small>	LZDA
	Prefix for Lazada Increment ID
Order Notification Email <small>[global]</small>	[Redacted]
Enable Default Customer <small>[global]</small>	No ▲

11. Under **Lazada Order Settings**, do the following steps:
 - a. In the **Lazada Order Id Prefix** box, enter the required order Id prefix.
 - b. In the **Order Notification Email** box, enter the required email Id.
 - c. In the **Enable Default Customer** list, select the Yes option to enable the default customer.
The field appears as shown in the following figure:

Default Customer <small>[global]</small>	Veronica Costello ▲
--	--

- d. In the **Default Customer** list, select the required customer name.
12. Click the **Save Config** button to save the entered values.
13. Scroll down to the **Lazada Cron Settings** tab, and then click the tab.
The tab is expanded and the section appears as shown in the following figure:

Lazada Cron Settings

Order Cron <small>[global]</small>	Enable ▼
	Order Fetch Cron
Inventory Price Cron <small>[global]</small>	Enable ▼
	Inventory Sync Cron

14. Under **Lazada Cron Settings**, do the following steps:
 - a. In the **Order Cron** list, select **Enable** to enable the fetch order cron.
 - b. In the **Inventory | Price Cron** list, select **Enable** to enable the Inventory & Price Sync cron.
15. Click the **Save Config** button to save the entered values.

5. Manage Lazada Profiles

Admin can create a new profile and assign the required products to the profile. While creating and editing the profile, admin can map the Magento 2 attributes to the Lazada attributes. These attributes are applicable to all the products that are assigned to the profile.

Admin can do the following tasks:

- Add new profile(<https://docs.cedcommerce.com/magento-2/lazada-magento-2-integration-guide-0-0-1?section=add-a-new-profile-20>)
- Edit the existing profile(<https://docs.cedcommerce.com/magento-2/lazada-magento-2-integration-guide-0-0-1?section=edit-the-existing-profile-30>)
- Bulk Action on the Selected Profiles(<https://docs.cedcommerce.com/magento-2/lazada-magento-2-integration-guide-0-0-1?section=submit-bulk-action-on-the-selected-profiles>)

5.1. Add A New Profile

To add a new profile

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **LAZADA INTEGRATION** menu, and then click **Profile Manager**. The **Manage Profile** page appears as shown in the following figure:

Manage Profile Add New Profile

Filters | Default View | Columns

Actions | 1 records found | 20 per page | 1 of 1

Actions	ID	Profile Code	Profile Name	Status	Action
<input type="checkbox"/>	2	lazada	Lazada	Enabled	Edit

3. Click the **Add New Profile** button. The **New Profile** page appears as shown in the following figure:

Add A New Profile Search | 12 | User

← Back | Save | Save and Continue Edit

General Information

Enable Profile Yes

Profile Code *

Profile Name *

4. Under the **General Information**, do the following steps:

a. In the **Enable Profile**, select **Yes** to enable the profile.

Note: Selecting No option disables the profile.

b. In the **Profile Code** box, enter a profile code.

Note: It is only for internal use. Use the unique profile code with no spaces. Start with small letters.

c. In the **Profile Name** box, enter the name of the profile.

Note: Use the unique name to identify the profile.

5. Now, click the **Profile Mapping** menu.

The page appears as shown in the following figure:

Profile Mappings



Profile App *

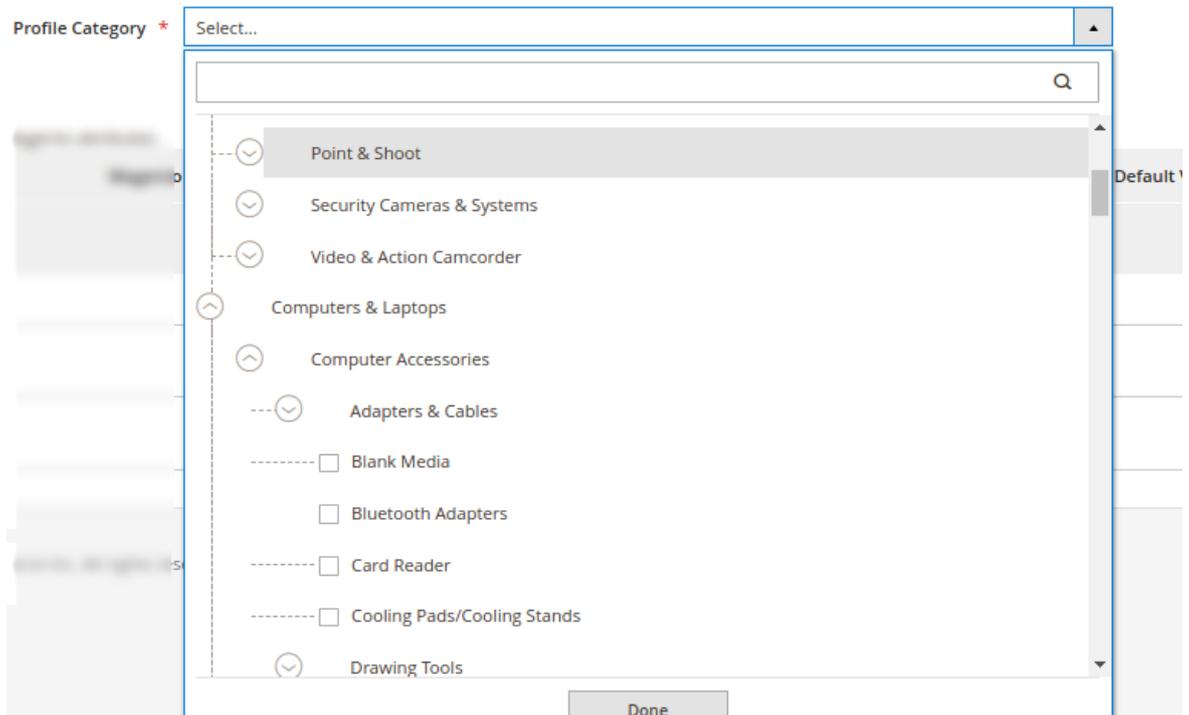
Profile Regions *
 Indonasia
 Singapore
 Vietnam
 Thailand
 Malaysia

Profile Category *

Please map all Lazada attributes with Magento attributes.

Lazada Attribute	Magento Catalog Attribute	Is Secondary Store	Default Value	Action
<input type="button" value="Add Attribute"/>				

- The user first needs to choose the default Application for the profile from the **Profile App** drop-down menu.
- Now choose the region you choose to sell with this profile from the **Profile Region**.
- In the **Parent Category** list, select the required category and subcategory from the drop-down menu as shown.



6. Scroll down to the Product Price Rules and the section expands as:

Product Price Rules

Pricing Type *

Pricing Value

7. In the Pricing Type choose one of the following options:

- **Increase by Fixed Price:** If selected, then the **Modify by Fix Price** field appears.
- **Increase by Fixed Percentage:** If selected, then the **Modify by Percentage Price** field appears. Enter the numeric value to increase the price of Lazada, product price by the entered value % of Magento 2 store price.
For Example,
Magento 2 price + 5% of Magento 2 price.
Magento 2 Price = 100
Select **Increase By Fixed Percentage** option
Modify by Percentage Price = 5
 $100 + 5\% \text{ of } 100 = 100 + 5 = 105$
Thus, Lazada Product Price = 105
- **Decrease by Fixed Price:** If selected, then the **Modify by Fix Price** field appears.
- **Decrease by Fixed Percentage:** If selected, then the **Modify by Percentage Price** field appears. Enter the numeric value to decrease the price of the Lazada product price by the entered value % of Magento 2 store price
For Example,
Magento 2 price – 5% of Magento 2 price.
Magento 2 Price = 100
Select **Decrease By Fixed Percentage** option

Modify by Fix Price = 5

$100 - 5\% \text{ of } 100 = 100 - 5 = 95$

Thus, Lazada Product Price = 95

8. Enter the Price Value in the next column if you wish to enter.

9. Now move to the last section of the profile settings which is the **profile products**.

Profile Products 

Default Store * 

Secondary Store * 

Search and Add [Reset Filter and Remove](#) 853 records found per page of 43

ID	Profile	Store Category	Name	SKU	Price	Actions
		Mobile & Gadgets, S F C	Boxes - 50pcs	Packaging Box		Edit
		Mobile & Gadgets, Consoles,	168 Games In 1 S			Edit

10. Choose the **Default store** and **secondary store**.

11. Now you can easily select the products for the desired profile. You can search the products using id, store category, Name or SKU.

12. Once all the actions have been taken so far, click on **Save Config** button on the top right of the page.

13. The new profile will be added.

5.2. Edit the Existing Profile

To edit the existing profile

1. Go to the **Magento 2 Admin** panel.

2. On the left navigation bar, click the **LAZADA INTEGRATION** menu, and then click **Profile Manager**.

The **Manage Profile** page appears as shown in the following figure:

Manage Profile 🔍 13 lazada

[Add New Profile](#)

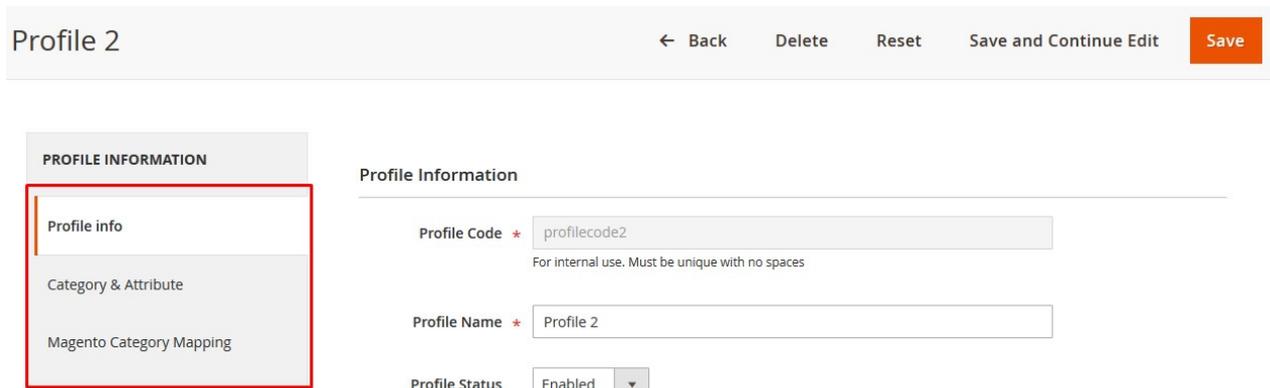
Filters 👁 Default View ⚙ Columns

Actions per page of 1

<input type="checkbox"/>	ID	Profile Code	Profile Name	Status	Action
<input type="checkbox"/>	2	lazada	Lazada	Enabled	Edit
<input type="checkbox"/>	3	profilecode2	Profile 2	Enabled	Edit

3. Scroll down to the required profile row.

- In the **Action** column of the respective row, click the **Edit** link.
The profile editing page appears as shown in the following figure:



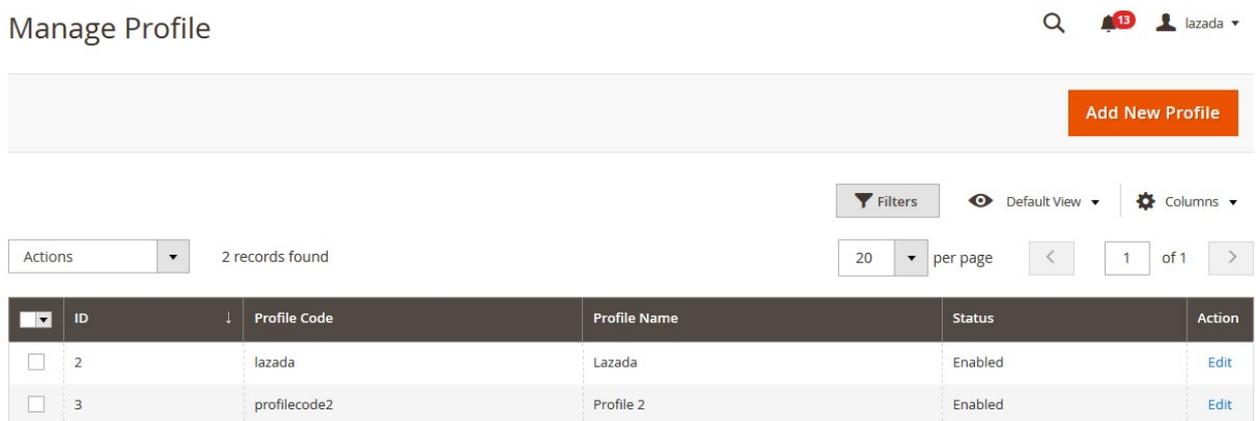
- In the left navigation panel, click the required menu, and then make the changes as per requirement in the respective section.
- Click the **Save** button.
The edited profile is saved and the success message appears on the **Manage Profile** page.

5.3. Submit Bulk Action on the Selected Profiles

Admin can delete the selected profiles and also can change the status of the profiles in bulk.

To submit the selected action on the selected profiles in Bulk

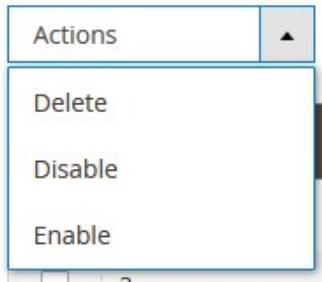
- Go to the **Magento Admin** panel.
- On the left navigation bar, click the **LAZADA INTEGRATION** menu, and then click **Profile Manager**.
The **Manage Profile** page appears as shown in the following figure:



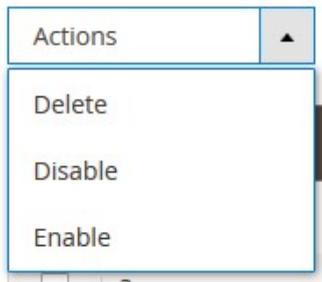
ID	Profile Code	Profile Name	Status	Action
2	lazada	Lazada	Enabled	Edit
3	profilecode2	Profile 2	Enabled	Edit

On this page, all the available profiles are listed.

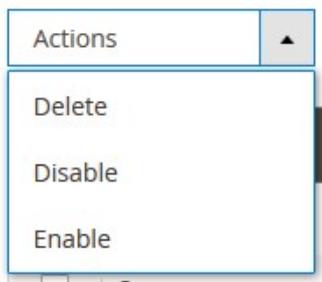
- To delete the selected profiles, do the following steps:
 - Select the profiles those are no more required.
 - Click the **Arrow** button next to the **Actions** field.
The **Actions** list appear as shown in the following figure:



- c. Click the **Delete** option.
A confirmation dialog box appears.
 - d. Click the **OK** button.
The selected profiles are deleted.
4. To *disable the selected profiles*, do the following steps:
- a. Select the required profiles.
 - b. Click the **Arrow** button next to the **Actions** field.
The **Actions** list appear as shown in the following figure:



- c. Click the **Disable** option.
The selected profiles are disabled.
5. To *enable the selected profiles*, do the following steps:
- a. Select the required profiles.
 - b. Click the **Arrow** button next to the **Actions** field.
The **Actions** list appear as shown in the following figure:



- c. Click the **Enable** option.
The selected profiles are enabled.

6. Lazada Product Listing

On this page, admin can view, edit, and validate the individual product. Also, the admin can view the error message if any error exists in any product details. After uploading the product on Lazada or after updating the product inventory or the product price, the user can check the status of the feed, Also, can view the feed error if any. The admin can also submit certain actions on the selected products available on the **Lazada Product Listing** page.

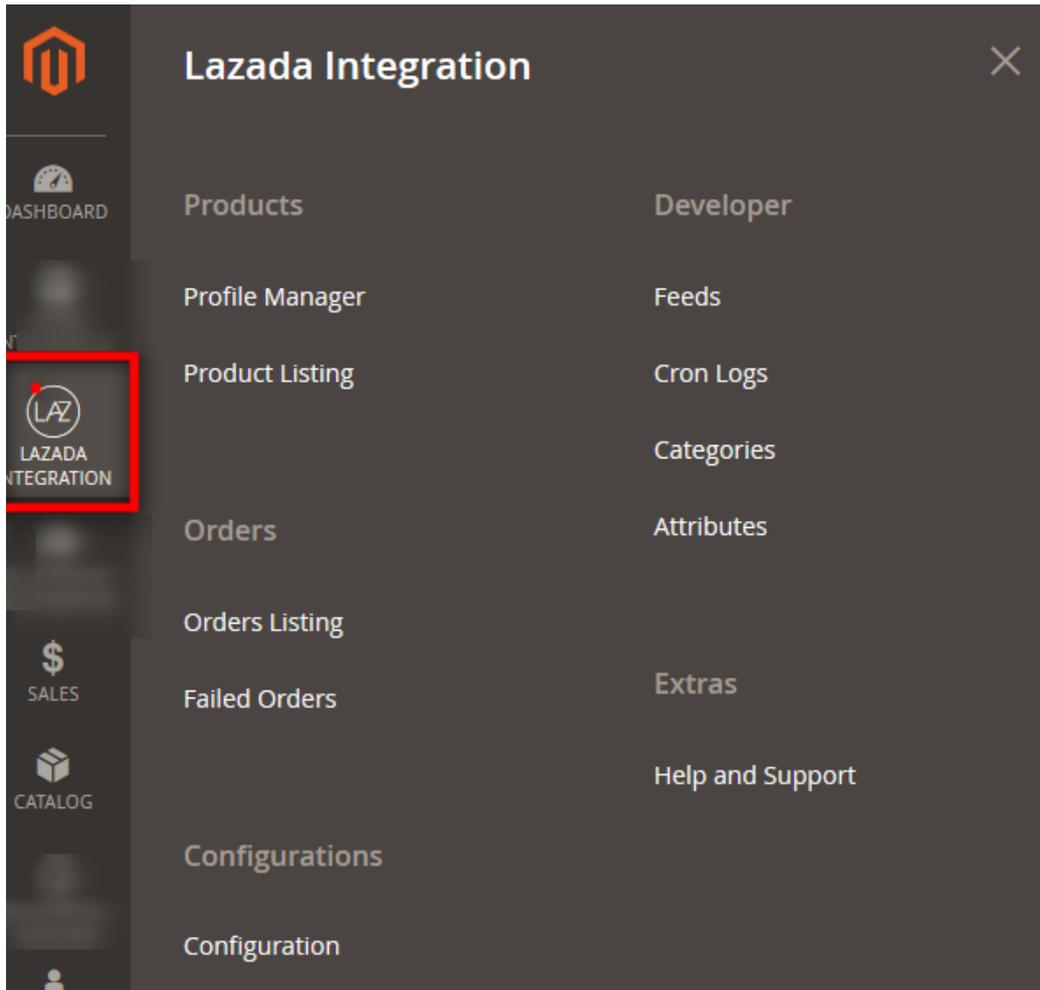
This section covers the following topics:

- Edit the Lazada Products(<https://docs.cedcommerce.com/magento-2/lazada-magento-2-integration-guide-0-0-1?section=edit-the-lazada-products>)
- Validate the Single Product(<https://docs.cedcommerce.com/magento-2/lazada-magento-2-integration-guide-0-0-1?section=validate-the-single-product>)
- Submit Bulk Action on the Selected Products(<https://docs.cedcommerce.com/magento-2/lazada-magento-2-integration-guide-0-0-1?section=submit-bulk-action-on-the-selected-products>)

6.1. Edit the Lazada Products

To edit the product

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **LAZADA INTEGRATION** menu.
The menu appears as shown in the following figure:



3. Click **Product Listing**.

The **Lazada Product Listing** page appears as shown in the following figure:

Lazada Product Listing 🔍 🔔 13 👤 lazada

Filters | Default View | Columns

Actions ▾ 1 records found | 20 per page | 1 of 1

Actions	ID ↓	Thumbnail	Name	Type	SKU	Price	Quantity	Visibility	Status	Lazada Status	Feed	Validation	Action
<input type="checkbox"/>	4800		Test Product 1	Simple Product	ChocSedap1	\$10.00	497.0000	Catalog, Search	Enabled	Live	LIVE	VALID	 

4. Scroll down to the required product row.

5. In the **Action** column of the respective row, click the **Edit**



icon.

The product editing page appears.

6. Scroll down to the **Lazada** tab, and then click the tab.

The tab is expanded and the expanded section appears as shown in the following figure:

Test Product 1
← Back
Add Attribute

Lazada

Warranty Type [global] ▼
Please Select type of warranty

Warranty Period [global] ▼
Please Select type of warranty

Lazada Product Image [global]
Lazada Images

Barcode [global]

Brand [global]
1 to 50 characters

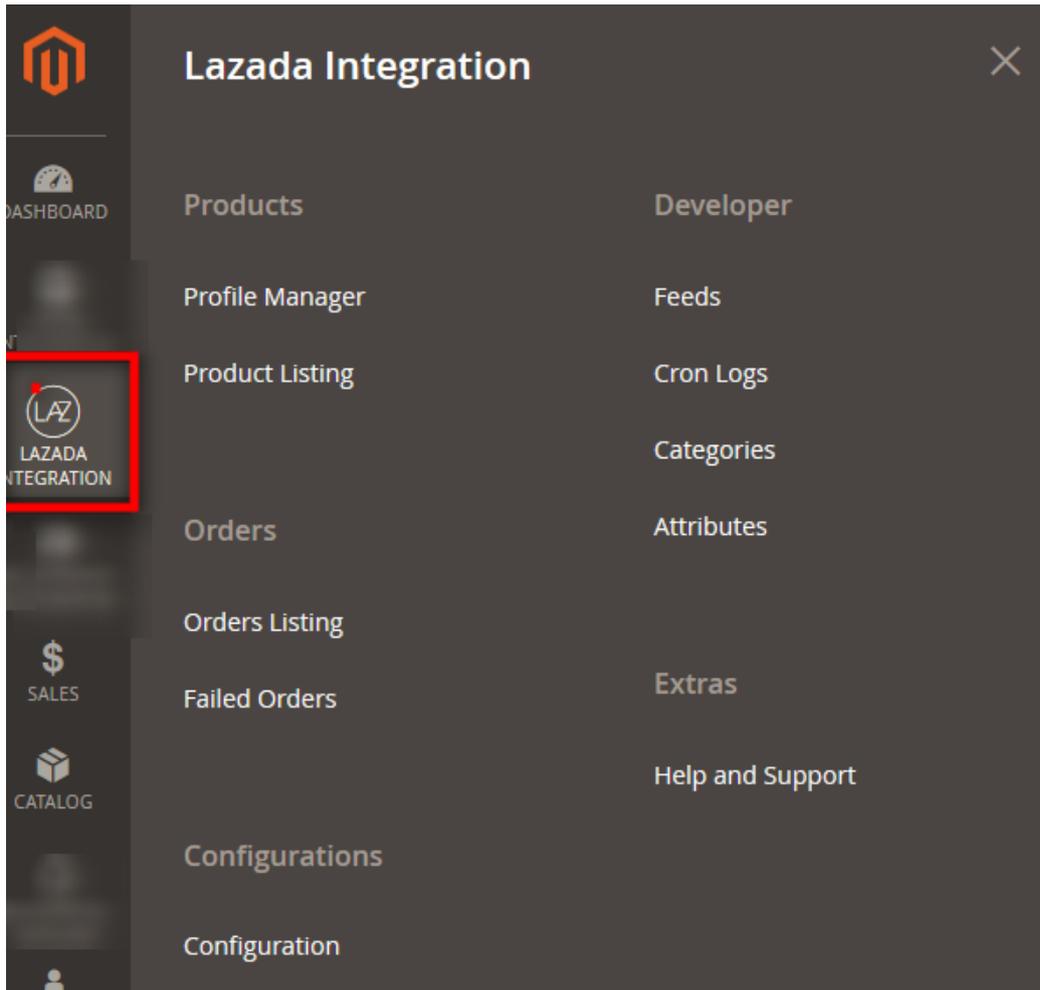
Lazada Product Status [global] ▼

- Enter the required information, and then click the **Save** button.
The changes are saved and the success message appears on the **Lazada Product Listing** page.

6.2. Validate the Single Product

To validate single the product

- Go to the **Magento 2 Admin** panel.
- On the left navigation bar, click the **LAZADA INTEGRATION** menu.
The menu appears as shown in the following figure:



3. Click **Product Listing**.

The **Lazada Product Listing** page appears as shown in the following figure:

Lazada Product Listing

Search, 13 notifications, lazada user

Filters, Default View, Columns

Actions, 1 records found, 20 per page, 1 of 1

	ID ↓	Thumbnail	Name	Type	SKU	Price	Quantity	Visibility	Status	Lazada Status	Feed	Validation	Action
<input type="checkbox"/>	4800		Test Product 1	Simple Product	ChocSedap1	\$10.00	497.0000	Catalog, Search	Enabled	Live	LIVE	VALID	

4. Scroll down to the required product row.

5. In the **Action** column of the respective row, click the **Validate**



icon.

If the product is validated successfully, then the success message appears on the top of the page.

If there is an error, then the error message appears on the top of the page.

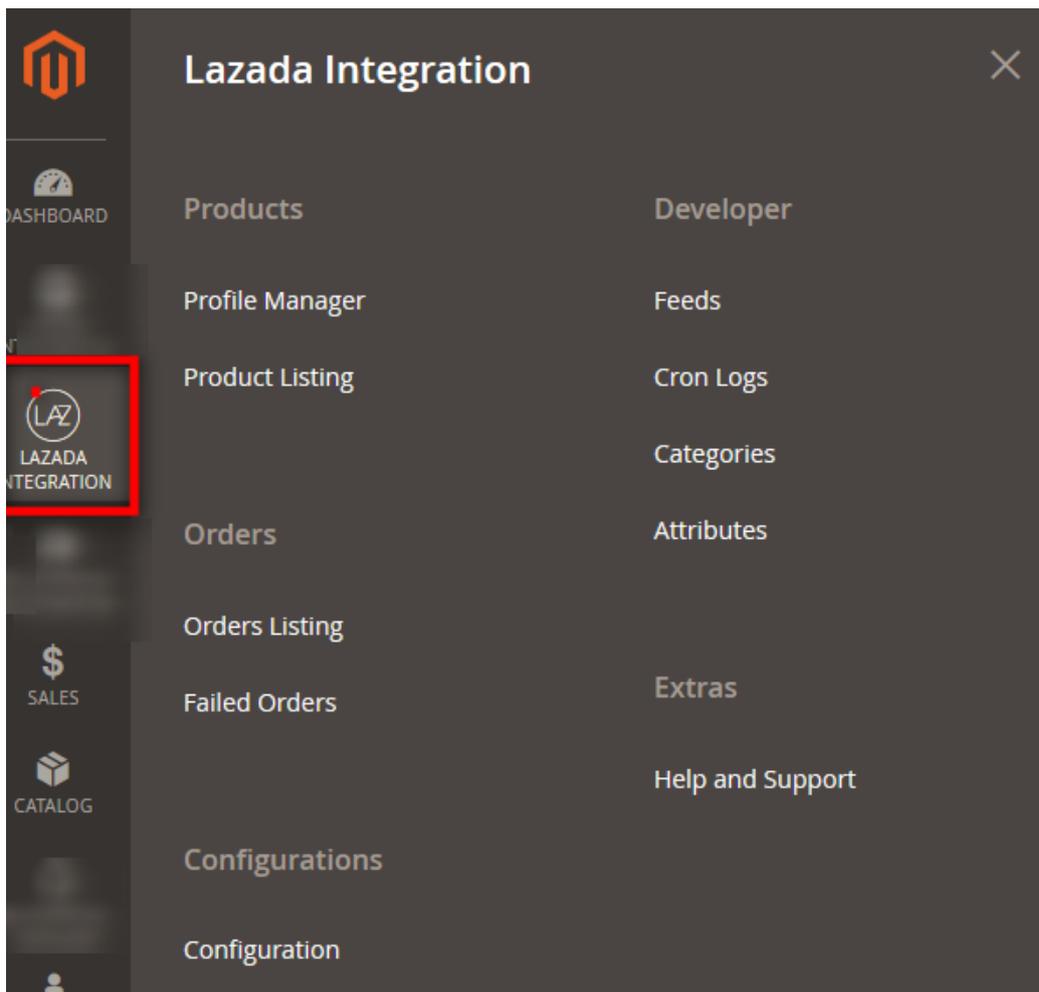
6.3. Submit Bulk Action on the Selected Products

Admin can perform the following tasks through the Bulk Action feature:

- **Validate Product:** To validate the selected products before uploading to the Lazada website. It displays the corresponding validation error, if any. If there is no error, it confirms that the product is ready to upload.
- **Upload Products:** To validate and upload the selected products to the Lazada website. It displays the corresponding validation error, if any. If there is no error, then the selected products are validated and uploaded, and a success message appears.
- **Update Products:** To update the products edits on Lazada.
- **Update Inventory & Price:** To update the inventory and price of the selected products on Lazada. This action completes the entire job related to the product inventory and also it manages the quantity related issues. *For example*, if the user has changed the product price on the Magento 2 store and also wants to change the price on Lazada then this action is applicable. The price is updated when the user submits this action for the selected product.
- **Delete Products:** Removes the selected products from the Lazada website.

To submit the selected bulk action on the selected products

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **LAZADA INTEGRATION** menu.
The menu appears as shown in the following figure:



3. Click **Product Listing**.

The **Lazada Product Listing** page appears as shown in the following figure:

Lazada Product Listing

Search, 13 notifications, lazada user

Filters, Default View, Columns

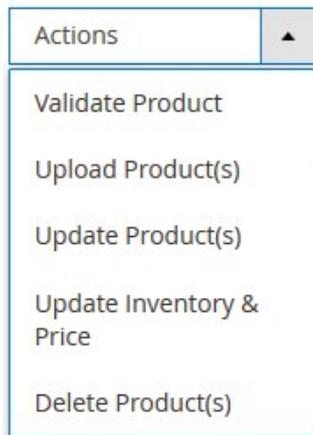
Actions, 1 records found, 20 per page, 1 of 1

	ID ↓	Thumbnail	Name	Type	SKU	Price	Quantity	Visibility	Status	Lazada Status	Feed	Validation	Action
<input type="checkbox"/>	4800		Test Product 1	Simple Product	ChocSedap1	\$10.00	497.0000	Catalog, Search	Enabled	Live	LIVE	VALID	

4. To validate the selected products, do the following steps:

- Select the check boxes associated with the required products.
- In the **Actions** list, click the arrow button.

A list appears as shown in the figure:



c. Click **Validate Products**.

A confirmation dialog box appears.

d. Click the **OK** button.

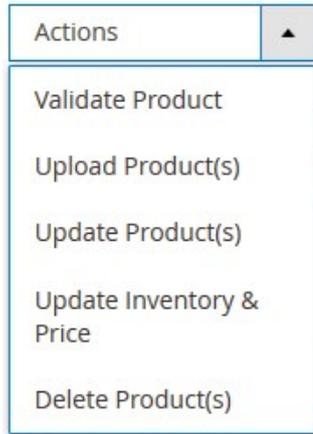
The selected products are validated and a success message appears on the page.



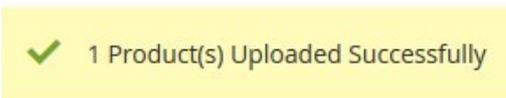
5. To upload the selected products, do the following steps:

- Select the check boxes associated with the required products.
- In the **Actions** list, click the arrow button.

A list appears as shown in the figure:



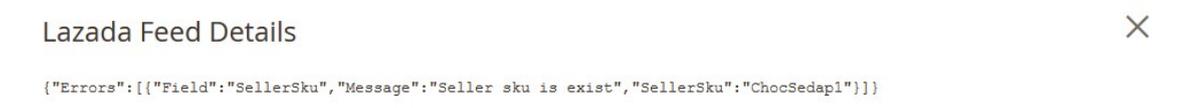
- c. Click **Upload Products**.
A confirmation dialog box appears.
- d. Click the **OK** button.
The selected products are uploaded and a success message appears on the page.



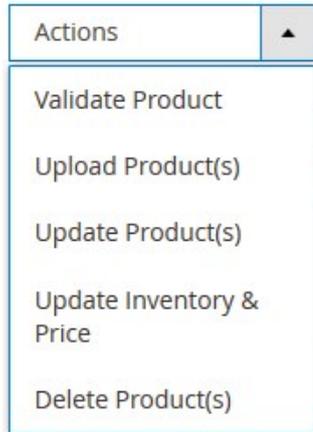
After uploading the products on Lazada Feed status is updated on the page. If there is an error in the feed, then the page appears as shown in the following figure:

ID	Thumbnail	Name	Type	SKU	Price	Quantity	Visibility	Status	Lazada Status	Feed	Validation	Action
4800		Test Product 1	Simple Product	ChocSedap1	\$10.00	497.0000	Catalog, Search	Enabled	Invalid	INVALID	VALID	

- e. Click the **INVALID** button.
The feed details appear as shown in the following figure:



6. To update the selected products, do the following steps:
 - a. Select the check boxes associated with the required products.
 - b. In the **Actions** list, click the arrow button.
A list appears as shown in the figure:

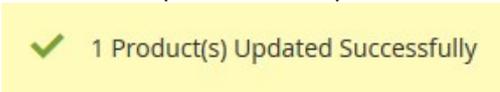


- c. Click **Update Products**.

A confirmation dialog box appears.

- d. Click the **OK** button.

The selected products are updated and a success message appears on the page.

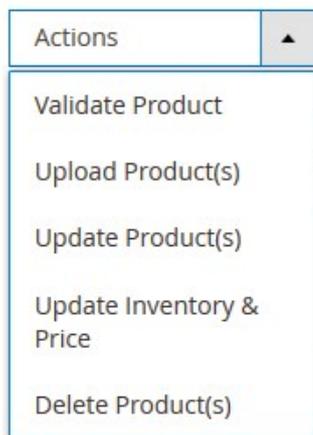


7. To update the inventory and price of the selected products, do the following steps:

- a. Select the check boxes associated with the required products.

- b. In the **Actions** list, click the arrow button.

A list appears as shown in the figure:

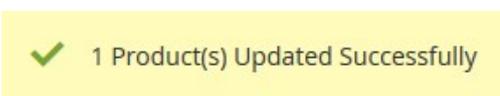


- c. Click **Update Inventory & Price**.

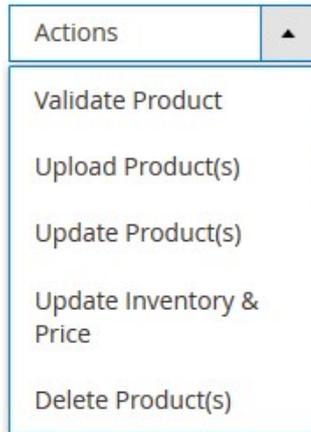
A confirmation dialog box appears.

- d. Click the **OK** button.

The inventories and the prices of the selected products are updated and a success message appears on the page.



8. To delete the selected products, do the following steps:
 - a. Select the check boxes associated with the required products.
 - b. In the **Actions** list, click the arrow button.
A list appears as shown in the figure:



- c. Click **Delete Products**.
A confirmation dialog box appears.
- d. Click the **OK** button.
The selected products are deleted and a success message appears on the page.

7. Manage Lazada Orders

Admin can do the following tasks while managing the Lazada orders:

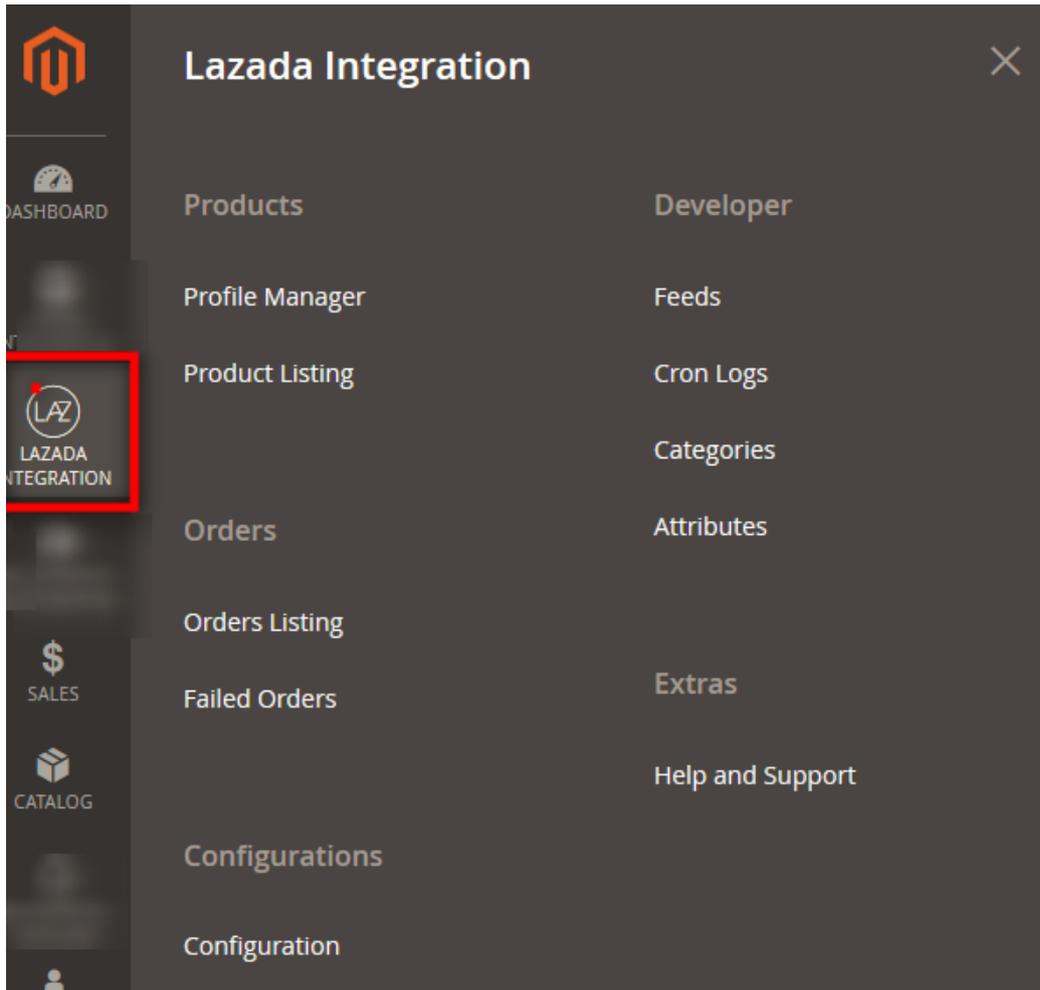
- Fetch, View, Ship, and delete the Lazada Orders(<https://docs.cedcommerce.com/magento-2/lazada-magento-2-integration-guide-0-0-1?section=fetch-view-ship-and-delete-the-lazada-orders>)
- View and delete the Failed Orders(<https://docs.cedcommerce.com/magento-2/lazada-magento-2-integration-guide-0-0-1?section=view-and-delete-the-failed-orders>)

7.1. Fetch, View, Ship, and delete the Lazada Orders

The Magento 2 store owners can fetch the new orders and view all the order details fetched from Lazada. They can also ship the required orders and can delete the orders those are no more required.

To fetch and view new orders

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **LAZADA INTEGRATION** menu.
The menu appears as shown in the following figure:



3. Click **Orders Listing**.

The **Lazada Order List** page appears as shown in the following figure:

Lazada Order List 🔍 13 👤 lazada ▾

[Fetch Lazada Orders](#)

⌵ Filters |
 👁 Default View ▾ |
 ⚙ Columns ▾

Actions ▾ |
 1 records found |
 20 ▾ per page |
 < 1 of 1 >

<input type="checkbox"/>	Order Id	Lazada Order Id	Order Place Date	Lazada Order Status	Actions
<input type="checkbox"/>	LZDA-000000010	116405025	2018-01-23	Imported	

4. Click the **Fetch Lazada Orders** button.

If the order is imported successfully then, a new record is found in the **Orders Grid** table as shown in the figure.

Notes:

- Orders are automatically imported through CRON in every 10 minutes.

- Whenever the latest orders are imported from Lazada, a Notification appears in the notification area of the Admin panel for those orders and they are Auto-Acknowledged as soon as they are imported in the Magento admin panel.
- If no Order is imported, then check the Failed orders listed on the **Lazada Failed Order** page.
- Order are auto rejected on Lazada in the following conditions:
 - When Lazada Product SKU does not exist in Magento.
 - When Product is Out of Stock in Magento.
 - When product is disabled in Magento.

To ship the order

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **LAZADA INTEGRATION** menu.
A menu appears.
3. Click **Orders Listing**.

The **Lazada Order List** page appears as shown in the following figure:

Lazada Order List 🔍 13 lazada ▾

Fetch Lazada Orders

Filters ▾
👁 Default View ▾
⚙ Columns ▾

Actions ▾
1 records found
20 ▾ per page
< 1 of 1 >

	Order Id	Lazada Order Id	Order Place Date	Lazada Order Status	Actions
<input type="checkbox"/>	LZDA-000000010	116405025	2018-01-23	Imported	

4. Scroll down to the required row of the order to ship.
5. In the **Action** column of the respective row, click the **Edit**



icon.

The Order view page appears

6. In the left navigation panel, click the Lazada menu.
The page appears in the right panel as shown in the following figure:

#LZDA-000000010 ← Back Send Email Credit Memo Hold Ship Reorder

ORDER VIEW

Information

Invoices

Credit Memos

Shipments

Comments History

Transactions

Lazada

Lazada Order Information

Lazada Order Id: 116405025

Order Placed on Lazada: Tuesday, January 23rd 2018

Shipping Provider:

DeliveryType:

Tracking Number:

SerialNumber:

Shipment Order Items

Product sku	Quantity ordered	Quantity to Ship	Quantity to Cancel
ChocSedap	1	<input type="text" value="0"/>	<input type="text" value="0"/> <input type="text" value="Select a reason"/>

Tutorial
Submit Shipment

7. Under the **Lazada Order Information** section, do the following steps:

- a. In the **Shipping Provider** list, select the required carrier.
- b. In the **Delivery Type** list, select the required option.
- c. In the **Tracking Number** box, enter the required value.
- d. In the **Serial Number** box, enter the required value.

8. Scroll down to the **Shipment Order Items** section, and then do the following steps.

- a. In the **Quantity to Ship** box, enter a value.
The number of quantity that the user can ship. The value cannot be greater than the **Qty Available for Ship** value.
- b. In the **Quantity to Cancel** box, enter a value.
The number of quantity that the user wants to reject. The value cannot be greater than the **Qty Available for Ship** value.

9. Click the **Submit Shipment** button.

The success message appears, if the order is shipped successfully.

To delete the Lazada Orders

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **LAZADA INTEGRATION** menu.
A menu appears.
3. Click **Orders Listing**.
The **Lazada Order List** page appears as shown in the following figure:

Lazada Order List





Fetch Lazada Orders

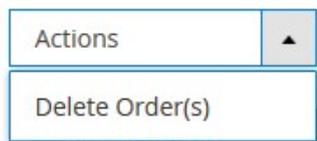
Filters
Default View
Columns

Actions
1 records found
20 per page
1 of 1

	Order Id	Lazada Order Id	Order Place Date	Lazada Order Status	Actions
<input type="checkbox"/>	LZDA-000000010	116405025	2018-01-23	Imported	 

4. To delete the single order, do the following steps:
 - a. Scroll down to the order row no more required.
 - b. In the **Action** column of the respective row, click the **Delete**


 icon.
 - A confirmation dialog box appears.
 - c. Click the **OK** button.
 - The order is deleted from the Lazada Marketplace.
5. To delete the selected Lazada orders in bulk, do the following steps:
 - a. Select the check boxes associated with the orders those are o more required.
 - b. Click the **Arrow** button of the **Actions** list.
 - A menu appears as shown in the following figure:



- c. Click **Delete Order(s)**.
 - A confirmation dialog box appears.
 - d. Click the **OK** button.
 - The selected orders are deleted from the Lazada Marketplace.

7.2. View and Delete the Failed Orders

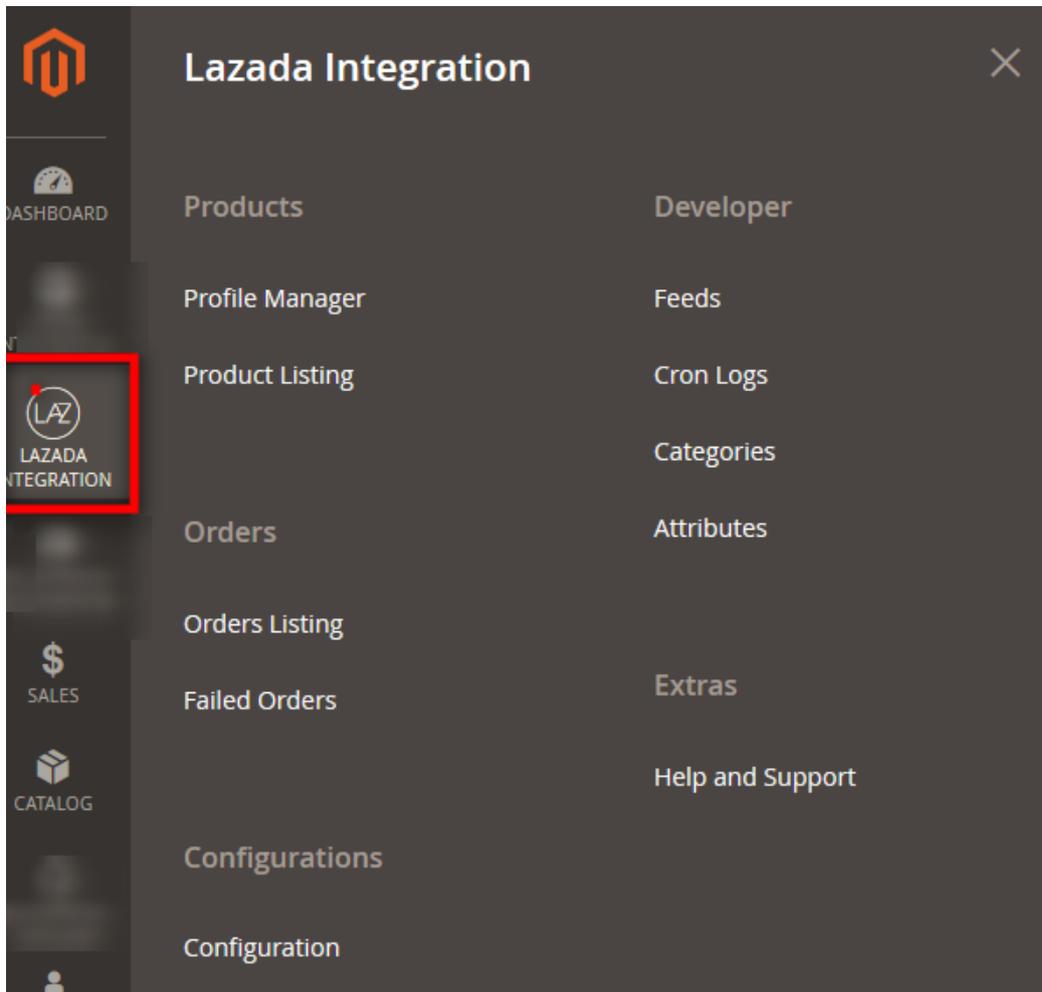
The users can view the list of failed Lazada orders on the **Lazada Failed Orders** page.

In the following conditions, Orders are not imported from Lazada :

- If any product in the **Lazada** Order is Out of Stock in the Magento 2 store.
- If any product in the **Lazada** Order is disabled in the Magento 2 store.
- If any Product does not exist in Magento 2 or is deleted from the Magneto 2 store after uploading on **Lazada** .
- If the selected Payment Method in **Lazada** System Configuration Setting is not available in the Magento 2 store.

To view Lazada failed orders

1. Go to **Magento Admin** panel.
2. On the left navigation bar click the **Lazada INTEGRATION** menu.
The menu appears as shown in the following figure:



3. Click **Failed Orders**.
The **Lazada Failed Order** page appears as

Lazada Failed Order

Search, 13 notifications, lazada user

Filters, Default View, Columns

Actions, 22 records found, 20 per page, 1 of 2

	Lazada Order Id	Status	Reason	Order Date	Order Data	Order Items
<input type="checkbox"/>	115926082	cancelled	TestGRHoodie\$%^&" BL_M not exist on store	2018-01-12	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	116244319	cancelled	TestGRHoodie\$%^&" WH_S not exist on store	2018-01-19	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	116405025	cancelled	ChocSedap not exist on store	2018-01-23	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	116475128	cancelled	TestGRHoodie\$%^&" WH_S not exist on store	2018-01-25	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	116495202	cancelled	1 not exist on store	2018-01-25	<input type="checkbox"/>	<input type="checkbox"/>

This page displays the failed orders with the order id and the reason for the failure.

4. To view the order data details, do the following steps:
 - a. Scroll down to the required failed order row.
 - b. In the **Order Data** column of the respective row, click the **View**



icon.

The Order Data page appears as shown in the following figure:

Order Data #115926082 ✕

Orderid	CustomerFirstName	CustomerLastName	OrderNumber	PaymentMethod	Remarks	DeliveryInfo	Price	GiftOption	Gift
115926082	Low Ai Ling		347748733	Hellopay_CC		0	1.00	false	

[Cancel](#)

The specific order data details appear on this page.

- c. Click the **Cancel** button to close the page.
5. To view the order item details, do the following steps:
 - a. Scroll down to the required failed order row.
 - b. In the **Order Items** column of the respective row, click the **View**



icon.

The Order Data page appears as shown in the following figure:

Order Data #115926082 ✕

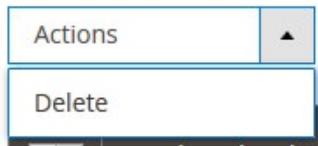
OrderItemId	ShopId	OrderId	Name	Sku	ShopSku	ShippingType	ItemPrice	PaidP
127265768	T	115926082	TestGRHoodie\$%^&"" BL	TestGRHoodie\$%^&"" BL_M	OE702FAAC6GSXQANMY- 171424919	Dropshipping	1	0.9

[Cancel](#)

The specific order item details appear on this page.

- c. Click the **Cancel** button to close the page.
6. To delete the selected failed orders, do the following steps:
 - a. Go to the **Lazada Failed Order** page.
 - b. Select the check boxes associated with the failed orders those are no more required.
 - c. Click the **Actions** list Arrow button.

A menu appears as shown in the following figure:



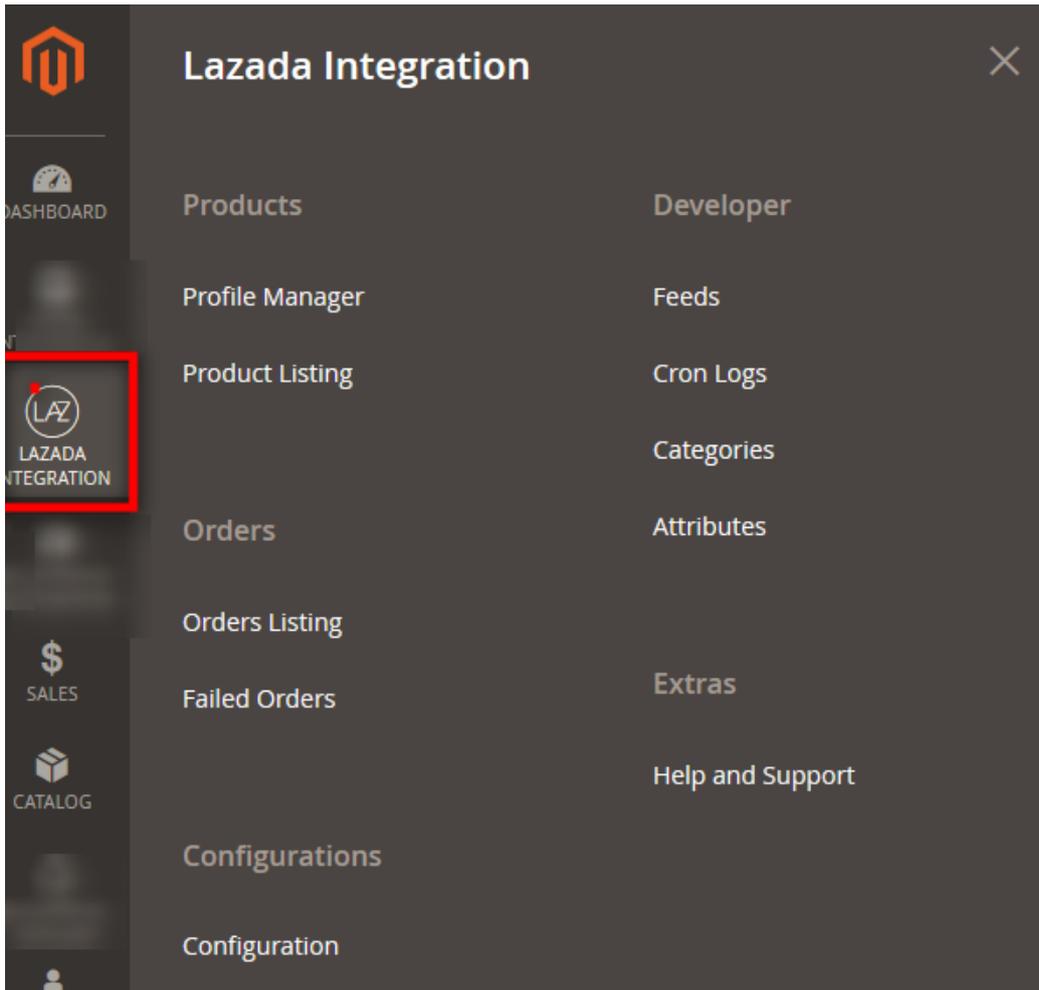
- d. Click **Delete**.
A confirmation dialog box appears.
- e. Click the **OK** button.
The selected failed orders are deleted.

8. Lazada Feeds

After uploading the product on Lazada or after updating the product inventory or the product price, the user can check the status of the feed and sync the selected feeds from the Lazada Feeds page.

To view and manage the product feeds

1. Go to **Magento Admin Panel**.
2. On the left navigation bar, click the **LAZADA INTEGRATION** menu.
A menu appears as shown in the following figure:



3. Click **Feeds**.

The **Lazada Feeds** page appears as shown in the following figure:

Lazada Feeds Truncate

Actions 24 records found 20 per page 1 of 2

<input type="checkbox"/>	Feed Id	Status	Type	Created Date	Executed Date	Feed File	Response	Actions	Product Ids
<input type="checkbox"/>	0bb6062f15173819114747455e932f	success	CreateProduct	2018-01-31	2018-01-31				
<input type="checkbox"/>	0bb6062f15174899906994020e7e03	success	CreateProduct	2018-02-01	2018-02-01				
<input type="checkbox"/>	0bb606c015174885995803439ec255	success	UpdateProduct	2018-02-01	2018-02-01				
<input type="checkbox"/>	0bb606c015181478907837513ed26e	success	UpdateProduct	2018-02-09	2018-02-09				
<input type="checkbox"/>	0bb606c215173826874365254eb9b5	failure	CreateProduct	2018-01-31	2018-01-31				
<input type="checkbox"/>	0bb606c215174899644161815e6cff	success	RemoveProduct	2018-02-01	2018-02-01				
<input type="checkbox"/>	0bb606c215181479414444116efefa	failure	CreateProduct	2018-02-09	2018-02-09				

4. Do the the following tasks if required:

- a. View the status of the feed in the **Status** column.
- b. To synchronize the specific feed between Lazada and Magento 2, do the following steps:
 - i. Scroll down to the required row.
 - ii. In the **Response** column of the respective row, click the **Sync**



icon.

- c. To view the Feed response, do the following steps:
 - i. Scroll down to the required row.
 - ii. In the **Response** column of the respective row, click the **View Feed Response**



icon.

The page appears as shown in the following figure:

Feed Response #0bb6062f15173819114747455e932f



```
{"Body":{"Warnings":[],"Errors":""}}
```

Cancel

- d. To view the **Feed File**, do the following steps:
 - i. Scroll down to the required row.
 - ii. In the **Feed File** column of the respective row, click the **View Feed file**



icon.

The page appears as shown in the following figure:

Feed #0bb6062f15173819114747455e932f



```
<?xml version="1.0"?>
<Request>
  <Product>
    <PrimaryCategory>10001989</PrimaryCategory>
    <SPUID></SPUID>
    <Attributes>
      <name>Test Product 1</name>
      <short_description><![CDATA[<p>test</p>]]></short_description>
      <brand>Nike</brand>
      <name_ms>Test</name_ms>
    </Attributes>
    <Skus>
      <Sku>
        <color_family>Black</color_family>
        <SellerSku>ChocSedan1</SellerSku>
      </Sku>
    </Skus>
  </Product>
</Request>
```

Cancel

- e. To download the **Feed File**, do the following steps:
 - i. Scroll down to the required row.
 - ii. In the **Feed File** column of the respective row, click the **Download file**



icon.

- f. To delete the specific feed, do the following steps:

- i. Scroll down to the required row.
- ii. In the **Actions** column of the respective row, click the **Delete Feed**



icon.

- g. *To delete the selected feeds*, do the following steps:
 - i. Select the check boxes associated with the feeds those are no required.
 - ii. In the **Action** list, click the **Arrow** button.



- iii. Click **Delete Feeds**.
A confirmation dialog box appears.
- iv. Click the **OK** button.
The selected feeds are deleted.
- h. *To view the Product Ids in the specific feed*, do the following steps:
 - i. Scroll down to the required row.
 - ii. In the **Product Ids** column of the respective row, click the **View Product Ids**



icon.

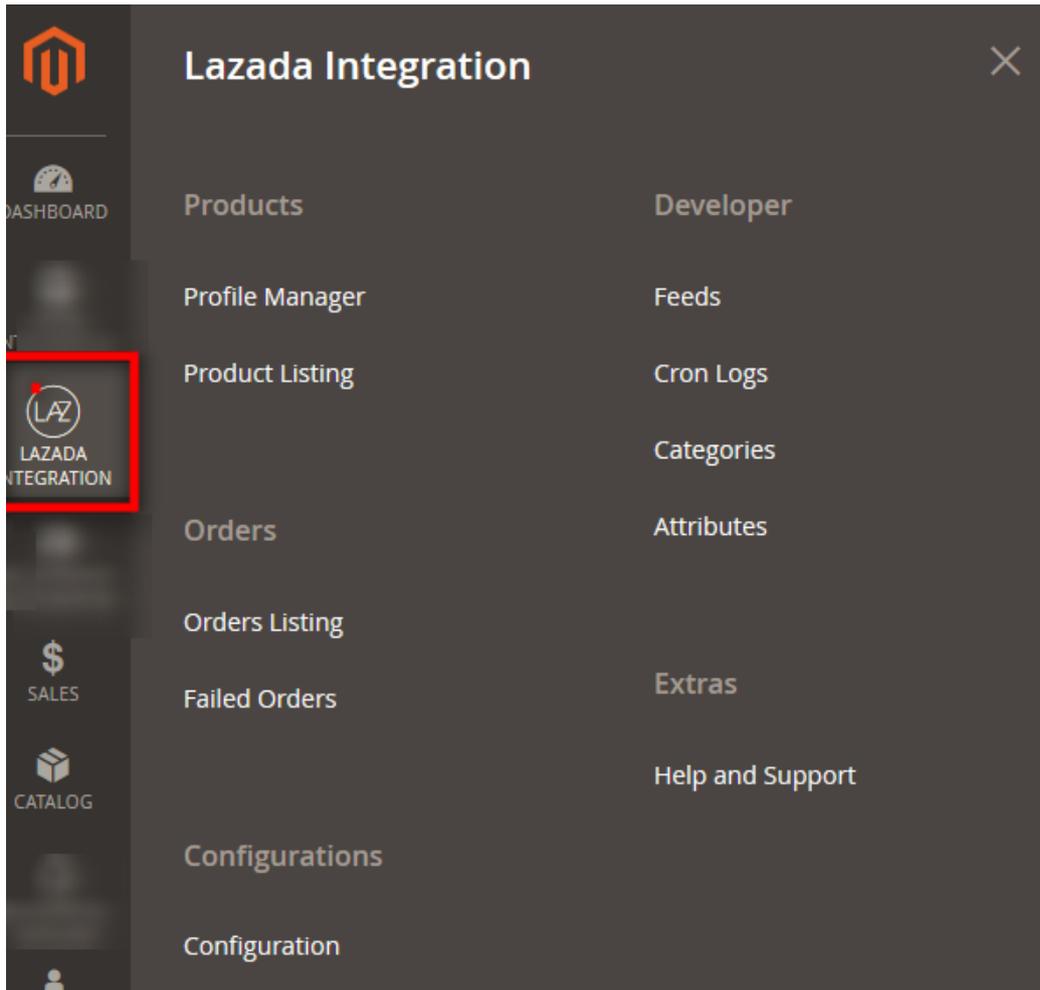
The page appears as shown in the following figure:



9. Lazada Cron Details

To view Lazada Cron Details

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **LAZADA INTEGRATION** menu.
A menu appears as shown in the following figure:



3. Click **Cron Logs**.

The **Lazada Cron** page appears as shown in the following figure:

Lazada Crons 🔍 13 lazada ▾

[Truncate](#)

Filters Columns ▾

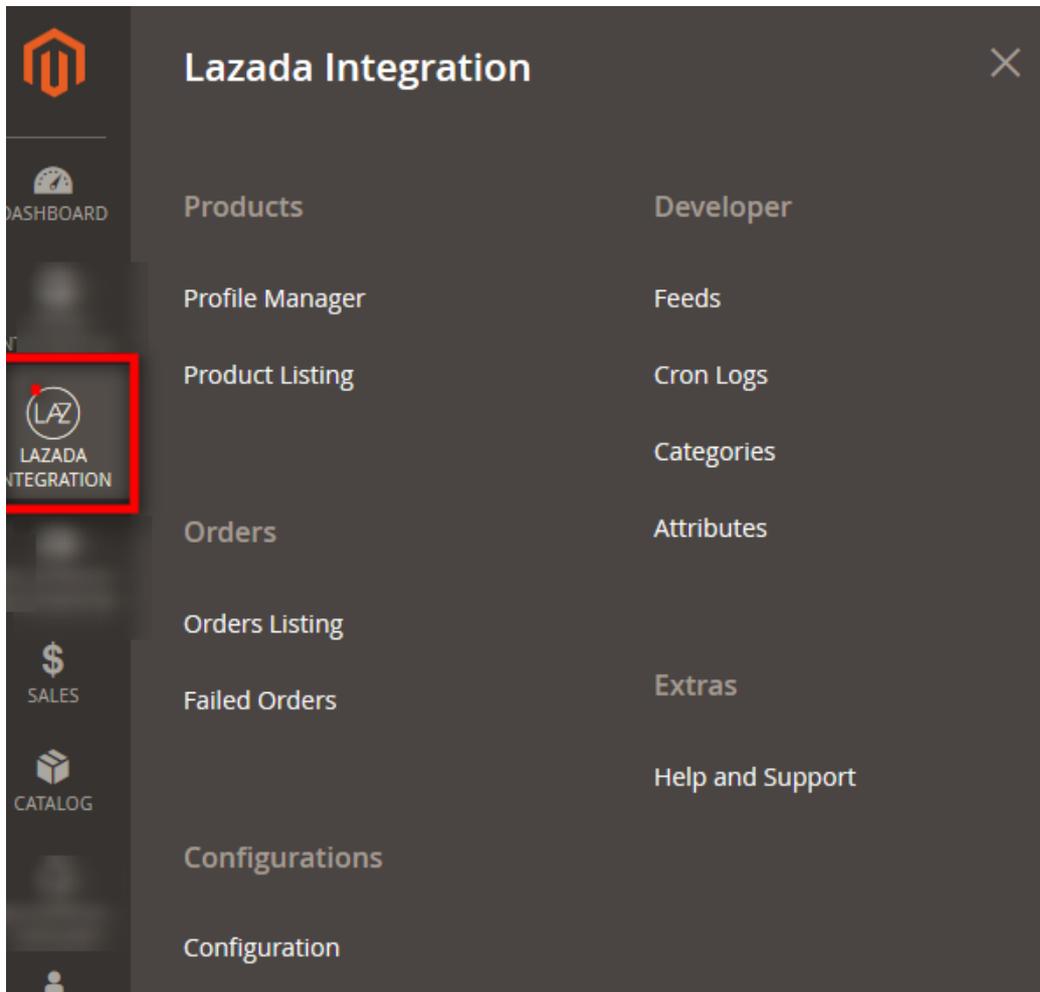
Actions ▾ 0 records found 20 ▾ per page < 1 of 1 >

<input type="checkbox"/>	Id	Job Code	Status	Messages	Created At	Scheduled At	Executed At	Finished At	↓
We couldn't find any records.									

10. View Lazada Category Details

To view Lazada Category Details

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **LAZADA INTEGRATION** menu.
A menu appears as shown in the following figure:



3. Click **Categories**.
The **Lazada Category** page appears as shown in the following figure:

Lazada Category

 ▼ Show

4. In the **Category** list, select the required category to view the category details, and then click the **Show** button.
The details appear as shown in the following figure:

Lazada Category



 lazada

Bedding & Bath [10000339]

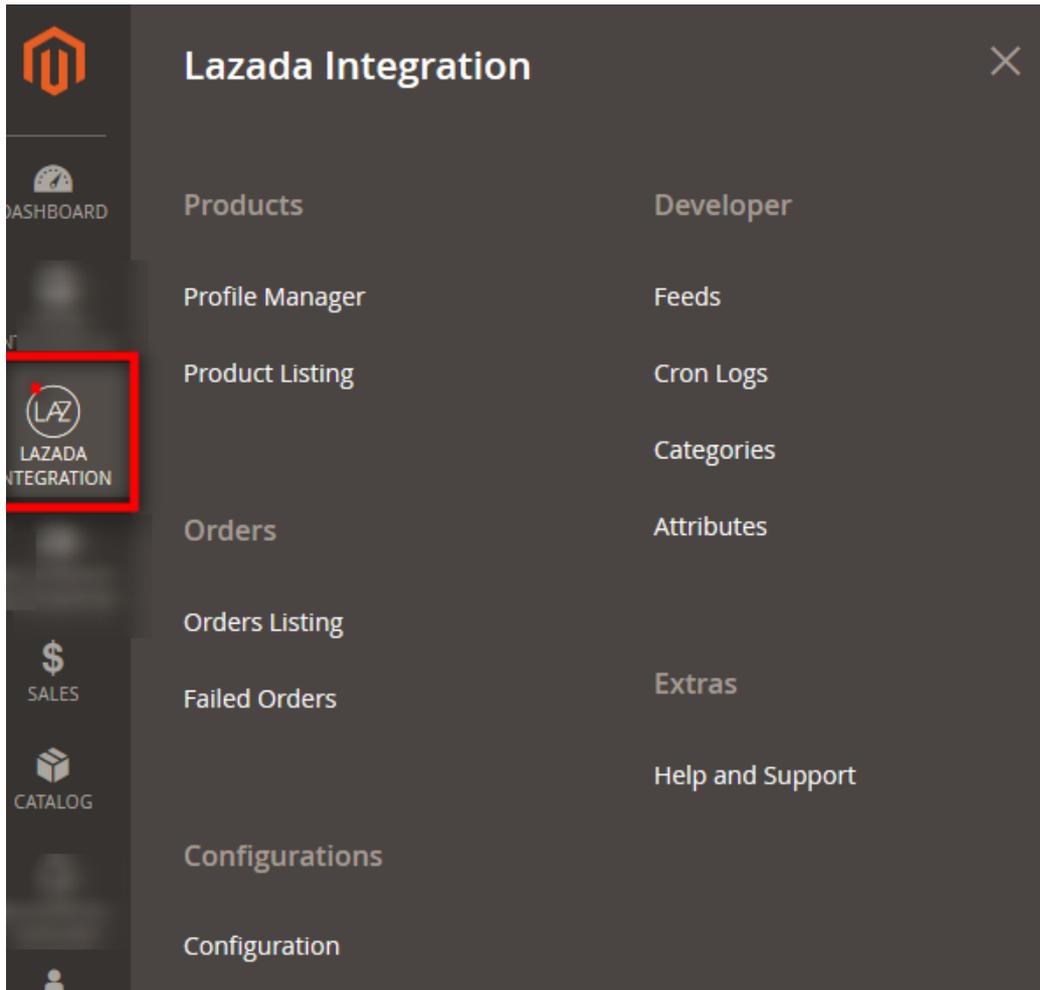
Show

categoryId	children	leaf	name	var																																																																			
10000339		false	Bedding & Bath	false																																																																			
	<table border="1"> <thead> <tr> <th>categoryId</th> <th>children</th> <th>leaf</th> <th>name</th> <th>var</th> </tr> </thead> <tbody> <tr> <td>10000345</td> <td></td> <td>false</td> <td>Bath</td> <td>false</td> </tr> <tr> <td></td> <td> <table border="1"> <thead> <tr> <th>categoryId</th> <th>children</th> <th>leaf</th> <th>name</th> <th>var</th> </tr> </thead> <tbody> <tr> <td>10000395</td> <td>-</td> <td>true</td> <td>Bath Mats</td> <td>false</td> </tr> <tr> <td></td> <td> <table border="1"> <thead> <tr> <th>categoryId</th> <th>children</th> <th>leaf</th> <th>name</th> <th>var</th> </tr> </thead> <tbody> <tr> <td>10000394</td> <td>-</td> <td>true</td> <td>Bath Towels</td> <td>false</td> </tr> <tr> <td></td> <td> <table border="1"> <thead> <tr> <th>categoryId</th> <th>children</th> <th>leaf</th> <th>name</th> <th>var</th> </tr> </thead> <tbody> <tr> <td>10000396</td> <td>-</td> <td>true</td> <td>Bathrobes</td> <td>false</td> </tr> <tr> <td></td> <td> <table border="1"> <thead> <tr> 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11. View Lazada Category Attributes Details

To view Lazada Category Attributes Details

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **LAZADA INTEGRATION** menu.
A menu appears as shown in the following figure:



3. Click **Attributes**.

The **Lazada Category Attributes** page appears as shown in the following figure:

Lazada Category Attributes

4. In the **Category** list, select the required category to view the category details, and then click the **Show** button.

The details appear as shown in the following figure:

Lazada Category Attributes



Bedding & Bath [10000339]

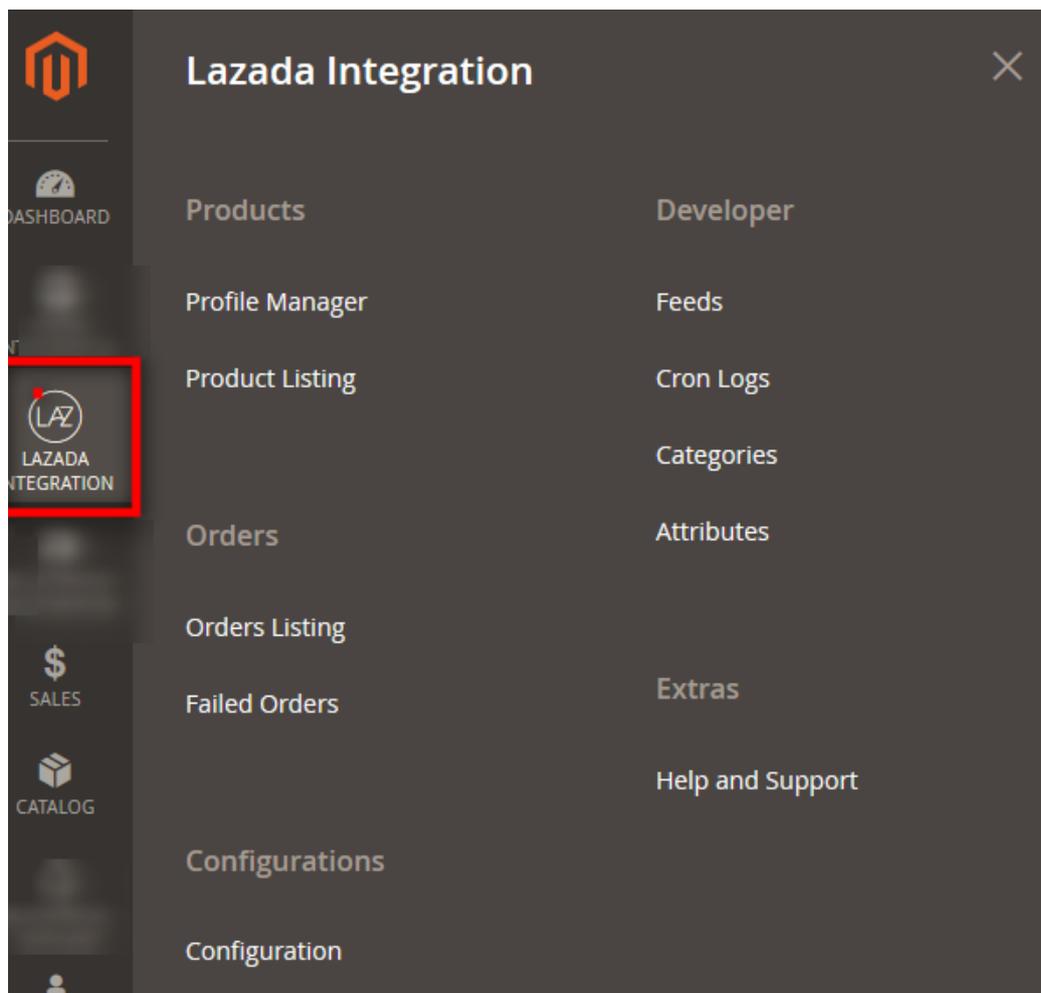
Show

0						1						2
attributeType	inputType	isMandatory	label	name	options	attributeType	inputType	isMandatory	label	name	options	attributeType
normal	text	1	Name	name		normal	richText	1	Highlights	short_description		normal

12. Lazada Help And Support

To view Help and Support

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **LAZADA INTEGRATION** menu.
A menu appears as shown in the following figure:



3. Click **Help and Support**.
The **Lazada Help and Support** page appears as shown in the following:

Lazada Help and Support



Cedcommerce Support



[Lazada Integration Knowledge base](#)

Documentation



[Lazada Integration Extension User Guide By CedCommerce](#)

Contact Us via Below Available Mediums



Contact Us 24*7
via Skype Call



Submit issue via
Ticket



Send us an E-mail



Connect via Skype
Chat

For More Informations Please Contact Us: 7234976892 (FOR INDIA), Toll-Free Number: 888-882-0953 (FOR USA)