Onbuy Integration For Magento

by CedCommerce Products Documentation

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1. Overview

Making its name in the eCommerce world, OnBuy is a true marketplace. With the aim to grow strong partnerships with business sellers and maintaining healthy metrics via customer reviews, efficient shipping times and customer service ratings Onbuy currently has over thousands of sellers and over 10 million products listed on it.

Onbuy Integration for Magento by CedCommerce offers Management of your products on a centralized platform, wherein you can easily list your products on Onbuy directly from existing Magento marketplace. Management of inventory and price is synchronous and gets updated followed by any activity. Furthermore, tracking and order fulfillment can be achieved through CedCommerce integration.

Integration also offers management of inventory, with greater flexibility, providing you with several ways to manage it at discrete levels with Onbuy.com Order cancellations from the customer's end are retrieved simultaneously to cancel the order ensuring that you don´t ship items that were canceled.

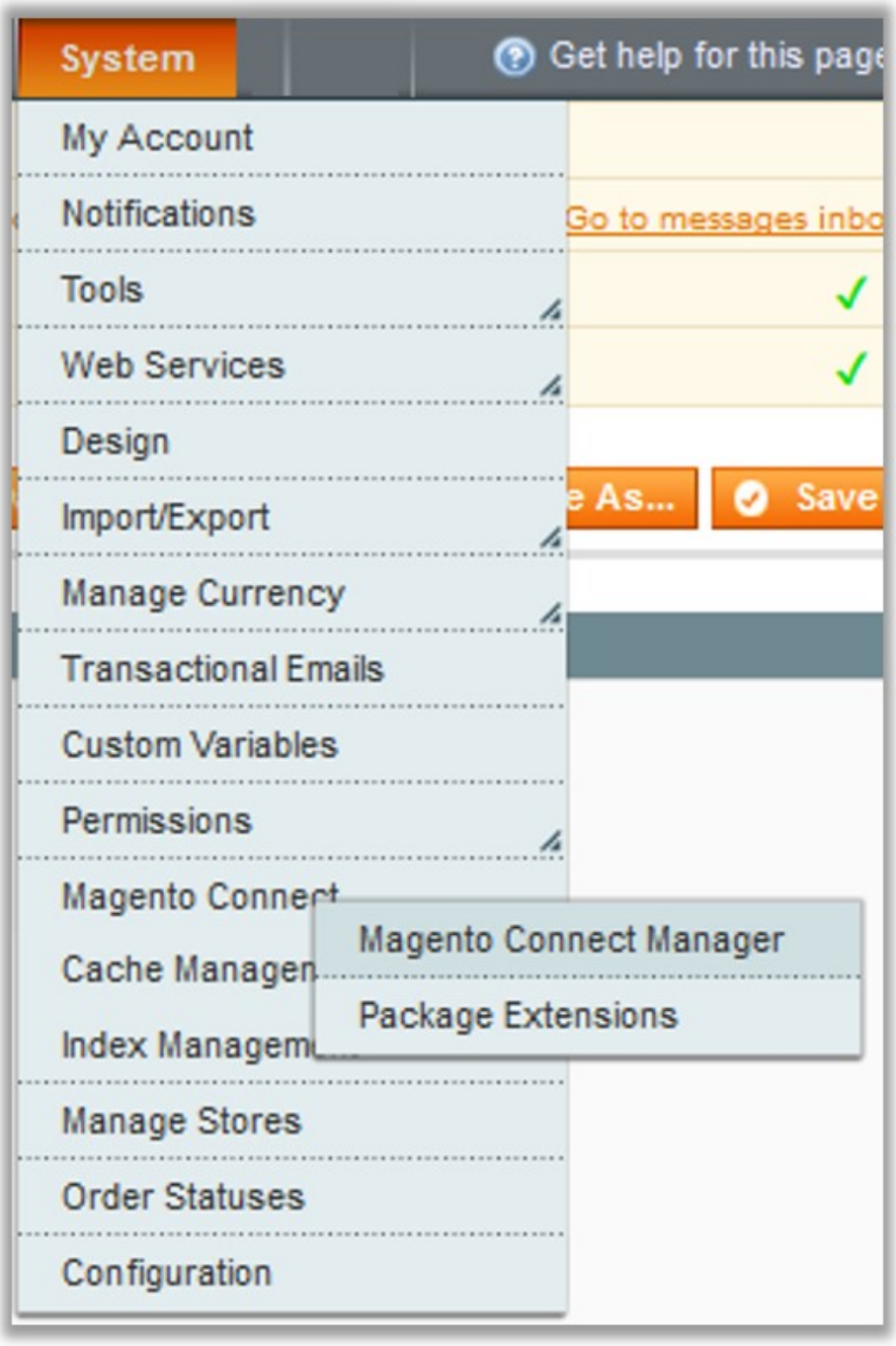
Key Features of Onbuy Integration Extension by CedCommerce:

- **Bulk Upload System:** Bulk product upload service from cedcommerce is your ultimate solution to be spared from hassles of operational overload in product uploading.
- **Profile-based product upload:** It allows the admin to upload their product to profile based on Onbuy Marketplace.
- **Stock Update:** Stocks are updated automatically on both ends as stock status updated in your local shop or as an order is marked shipped by Onbuy.
- **Onbuy Order Management:** The orders can be easily acknowledged or canceled through the centralized order management system.
- **Synchronization:** Auto synchronization of the product listing, order, inventory, return and refund, and pricing at regular intervals is established between Magento and Onbuy.com.
- **Notification Errors:** If any error occurs, there is a feed error feature helping you to know what the error is.
- **Crons:** Crons automate the process of Price, Inventory and Order management.
- **Rejected Products Notification:** If any product containing some invalid details is rejected, then its information is fetched from the automatically synchronized requests along with the error due to which it is rejected.
- **Return And Refunds:** Refunds are processed back to the original payment method used to purchase the order. Refund is also possible through extension.

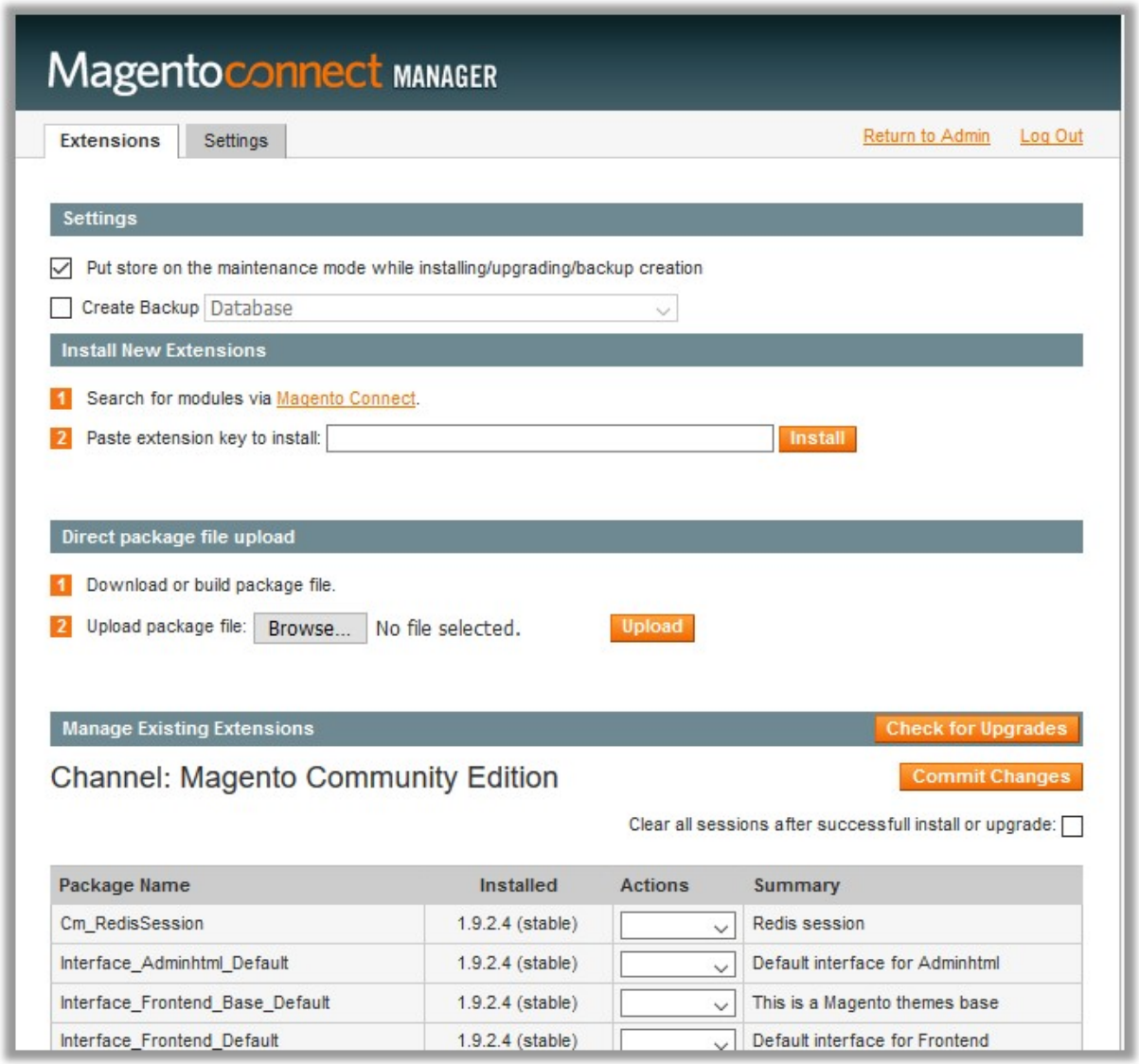
2. Installation of Onbuy Magento Extension

To install the extension follow the given steps:

1. Go to the **Magento Admin Panel.**
2. On top, you will find a navigation bar. Point to the **System** menu. You will see a drop-down menu like this,



3. Point to the **Magento Connect** menu, and then click on **Magento Connect Manager**.
   The page then appears as shown in the following figure:



4. Scroll down to the **Onbuy_Integration** Package.

5. In the **Actions** column, select the **Install** option from the list.

6. Click the **Commit Changes** button.

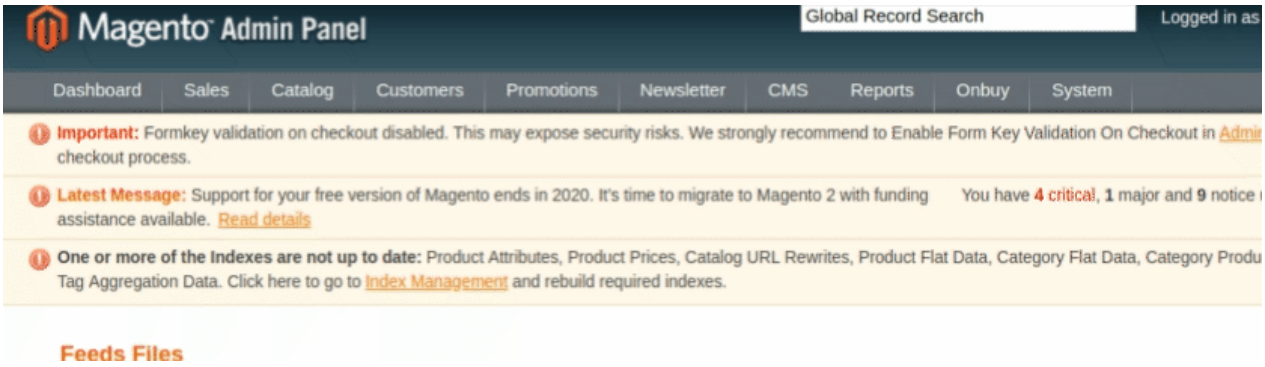
7. Auto-scroll console contents screen appears and the extension is installed after the process.

3. Onbuy Configuration Settings

After installing the extension, you need to move to the configuration settings.

To set up the configuration settings in the Magento Admin panel

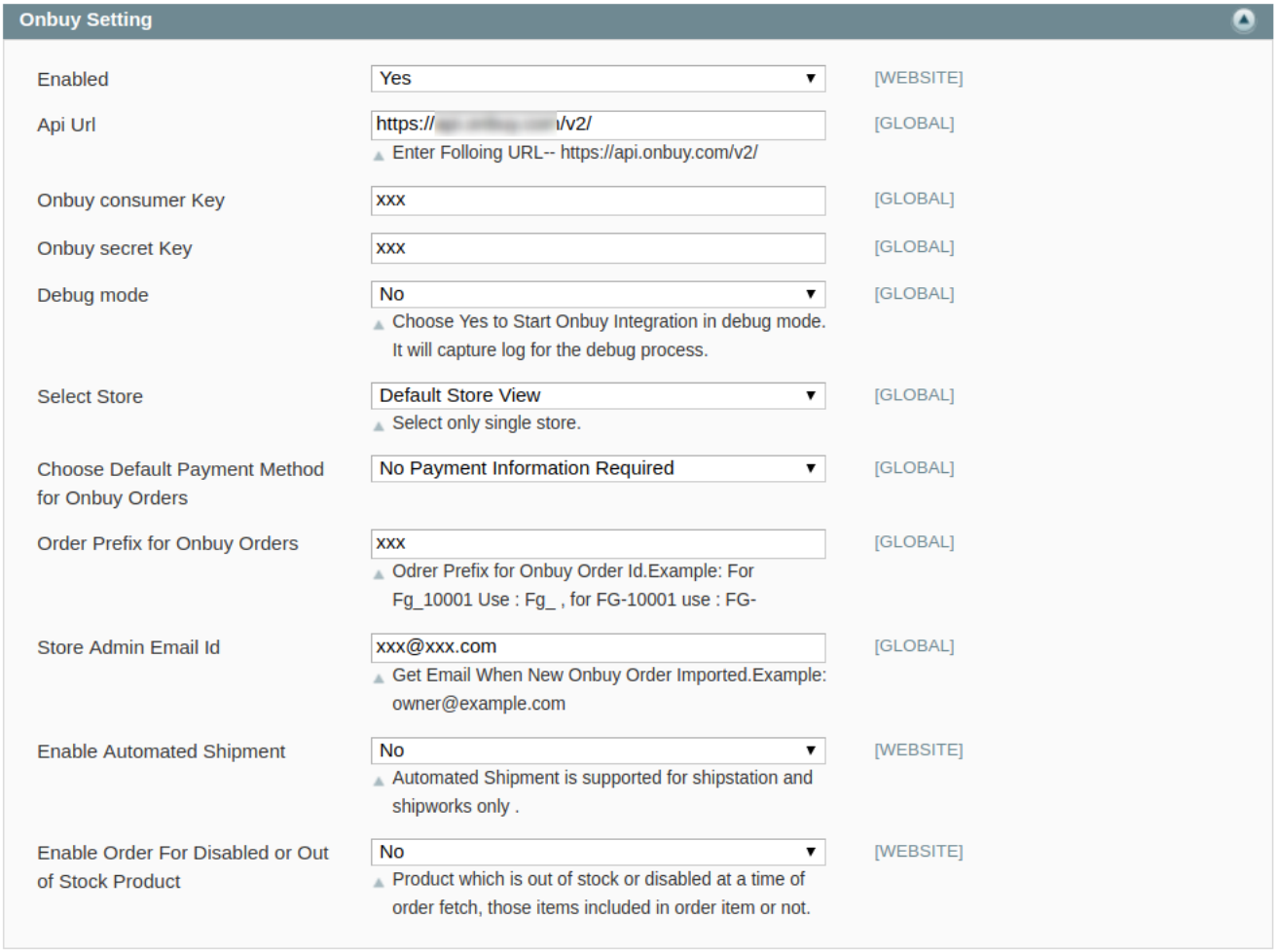
- Go to the **Magento Admin** panel.
- On the top navigation bar, point to the **Onbuy** menu.



The menu appears as shown in the following figure:

Click **Configuration**.
The **Onbuy Configuration** page appears as shown in the following figure:

Click the **Onbuy Settings** tab.
The tab is expanded and the relevant field appears under the **Onbuy Settings** section.

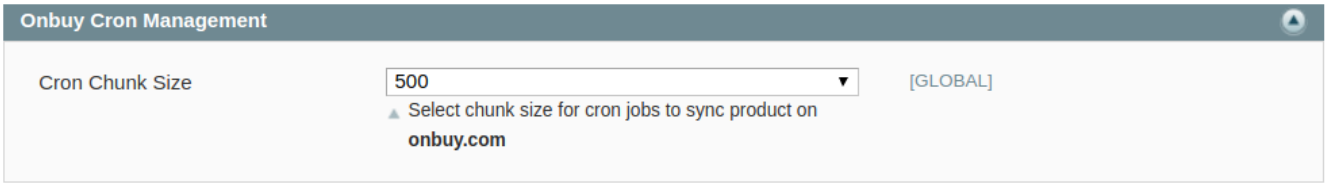


Under **Onbuy Settings**, do the following steps:

- In the **Enabled** list, select **Yes** to enable the extension features.
- In the **API Url** enter the Following URL- **https://api.onbuy.com/v2/**
- In the **Consumer key,** enter the key that you are provided by Onbuy once you register yourself with its seller panel.
- Enter the **Onbuy Secret Key** enter in the next column.
- Choose Yes in the **Debug Mode**. By doing so the extension will start capturing the log for the debug process.
- In the **Select Store,** choose the store from where you want your products to be integrated into Onbuy marketplace.
- In the **Choose Default Payment Method for Onbuy Orders** list, select **Onbuy.com**.
- In the **Order Prefix for Onbuy Orders** select the Order Prefix for Onbuy Order Id. This is for your own recognization. For example, you can use the prefix “ON” in front of the order id. The product can be identified as ON154832.
- In the **Store Admin Email Id** box, enter the email Id on which you want to receive a mail whenever an order is placed for your product, on Onbuy.
- Through this extension, sellers can **Enable Automated Shipment** which is supported for Shipstation and Shipworks by selecting Yes.
- In **Enable Order For Disabled or Out of Stock Product,** choose Yes if you wish to sell the items which are out of stock or disabled at a time of order fetch.

- Click on **Save Config** to save the details that you have entered.

Now move on to the **Cron Settings** by clicking on the tab to view the following fields.



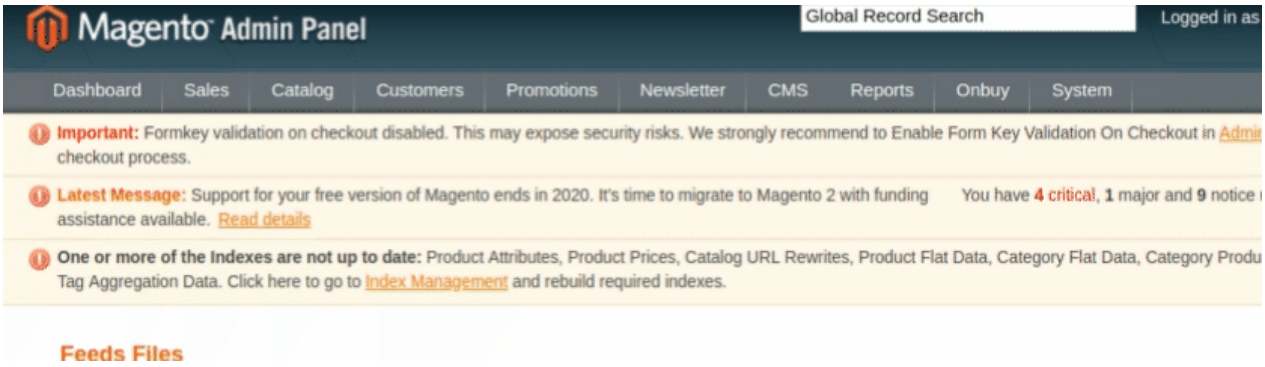
- In **Cron Chunk Size** enter the chunk size for the cron jobs to sync product on **onbuy.com**
- Click on **Save Config** to save the entered details.

4. Onbuy Brands Settings

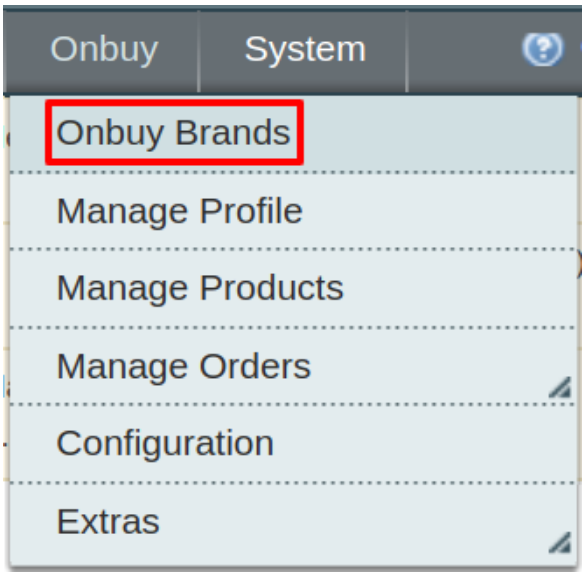
Onbuy only allows sellers to sell with selective brands. It’s not necessary that all the products listed on your store are with the same attribute name and value as the Onbuy marketplaces.

To perform Onbuy brand settings:

- Go to the **Magento Admin** panel.
- On the top navigation bar, point to the **Onbuy** menu.



The menu appears as shown in the following figure:



- Click **Onbuy Brands**.
- The **Onbuy Brand Search** page appears as shown in the following figure:

- Enter the brand of products you wish to sell on Onbuy.
- As you do so the brand with the related name appears with the brand id as shown in the figure:

- From here you can know about the brand id and name and can start selling products of this brand.

5. Manage Onbuy Profile

Admin can create a new profile and assign the required products to the profile. While creating and editing the profile, admin can map the Magento attributes to the Onbuy attributes. These attributes are applicable to all the products that are assigned to the profile.

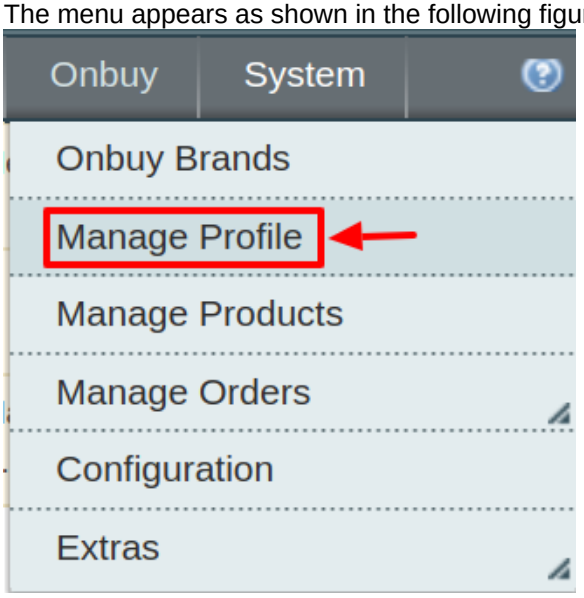
Admin can do the following tasks:

- Add a new profile
- Edit the existing profile
- Delete the profile

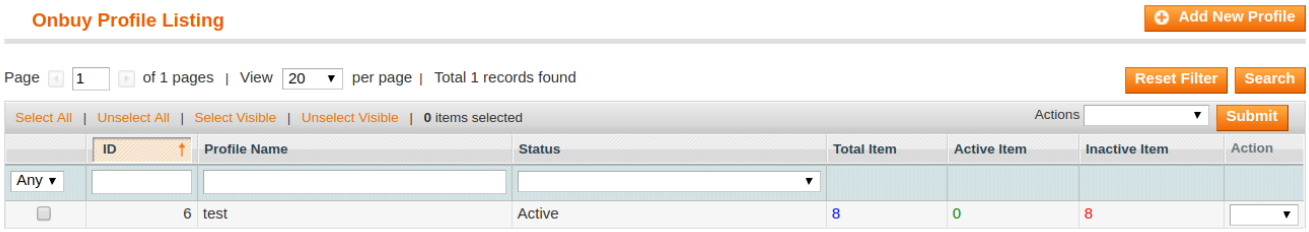
5.1. Add A New Profile

To add a new profile

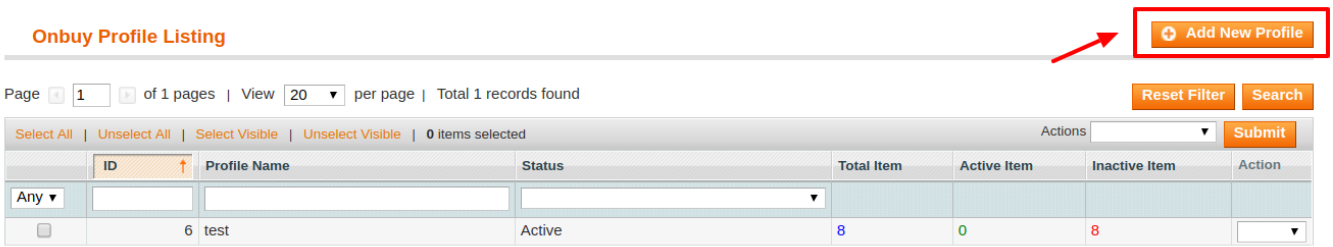
1. Go to the **Magento Admin** panel.
2. On the top navigation bar, move the cursor over the Onbuy tab, and then point to the **Manage Profiles** menu.
   The menu appears as shown in the following figure:



3. Click **Manage Profiles**. The Onbuy profile listing page appears as shown:



4. Click the **Add New Profile** button.



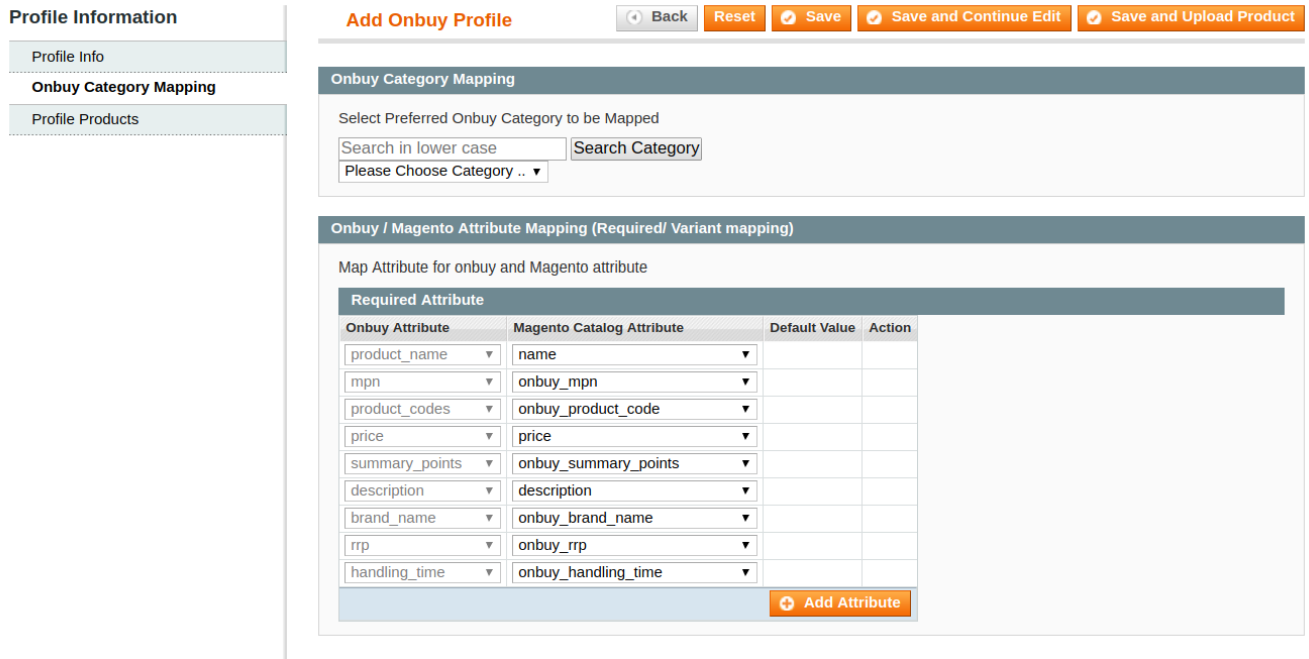
The **Add Onbuy Profile** page appears as shown in the following figure:

5. In the right panel, under **Profile Information**, do the following steps:

1. In the **Profile Code** box, enter a profile code.
   Note: It is only for internal use. Use the unique profile code with no spaces. Start with small letters.
2. In the **Profile Name** box, enter the name of the profile.
   Note: Use the unique name to identify the profile.
3. In the **Status** list, select **Active** to enable the profile.
   Note: The Inactive option disables the profile.

- Click the **Save and Continue** button.

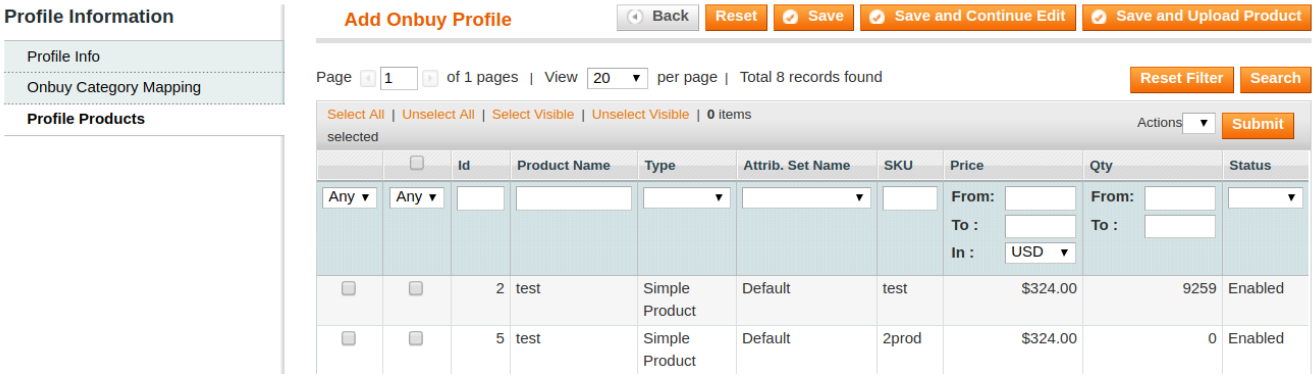
6. In the left navigation panel, click the **Onbuy Category Mapping** menu. The page appears as shown in the following figure:



1. In the right panel, go to the Onbuy **Category Mapping** section.
2. In the **Category** list, select the required **Onbuy** category that the admin wants to map.
   Depending upon the selected category, the **Onbuy** and the **Magento** attributes appear under the **Onbuy / Magento Attribute Mapping (Required/ Optional mapping)** section, if exist.

3. Go to the **Onbuy / Magento Attribute Mapping (Variant attribute mapping)** section. Map the configurable attributes to Magento attributes.
4. Click **Save and Continue Edit** button.

7. In the left navigation panel, click the **Profile Products** menu. The page appears as shown in the following figure:



- All the products assigned to the profile are listed in this table.

8. Click the **Reset Filter** button. All the products are listed in the table.

- Select the check boxes associated with the required products to assign them to the new profile.
  Note: Admin can assign the product to only one profile.

9. Click the **Save** button. The created profile is saved and listed on the **Onbuy Profile Listing** page.

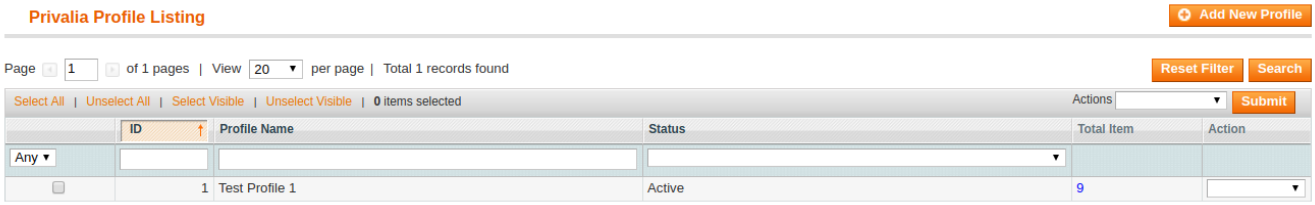
Or
Click the **Save and Continue Edit** button to save the created profile and continue editing, if required.
Or
Click the **Save and Upload Product** button to save the profile and make ready to upload the product on **Onbuy**.
The assigned products are listed on the **Product Manager** page and the success message appears:

5.2. Edit An Existing Profile

To edit the existing profile

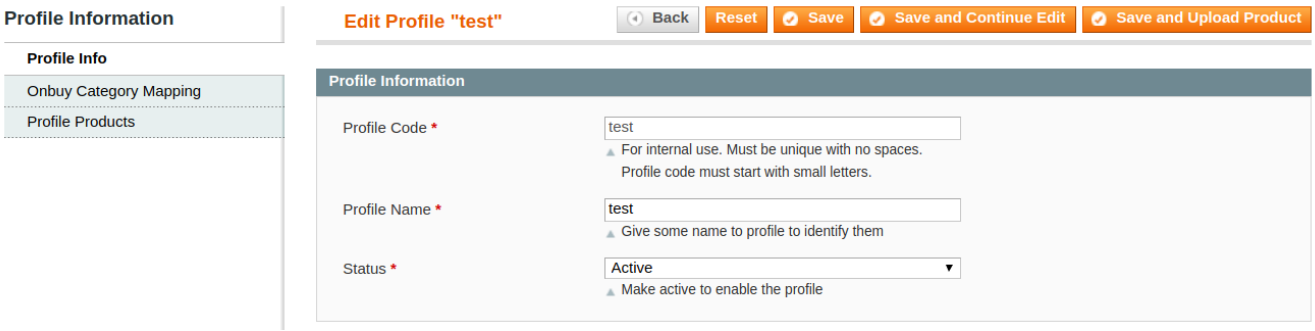
1. Go to the **Magento Admin** panel.
2. On the top navigation bar, move the cursor over the **Onbuy** tab, and then point to the **Manage Profiles** option and click on it. The menu appears as shown in the following figure:

3. The **Onbuy Profile Listing** page appears as shown in the following figure:



- On this page, all the available profiles are listed.

4. Click the required row of the profile that the admin wants to edit.
OR
In the **Action** column, click the arrow button, and then click **Edit Profile**.
The **Edit Onbuy Profile** page appears.



5. Make the changes as per requirement.

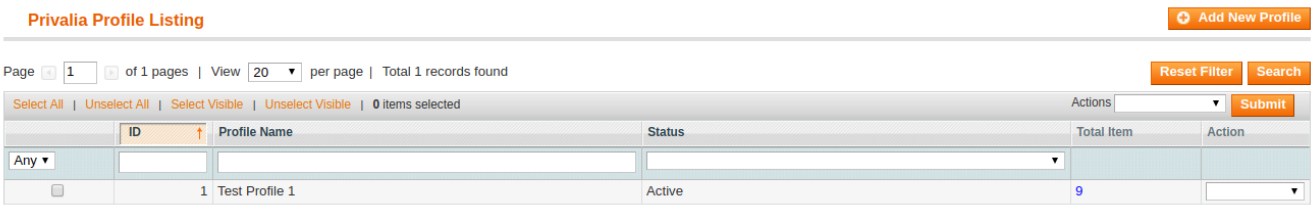
6. Click the **Save** button.
The edited profile is saved and listed on the **Onbuy Profile Listing** page.
Or
Click the **Save and Continue Edit** button to save the created profile and continue editing, if required.
Or
Click the **Save and Upload Product** button to save the profile and make ready to upload the product on Onbuy.com.
The assigned products are listed on the **Product Manager** page.

5.3. Delete A Profile

To delete an existing profile

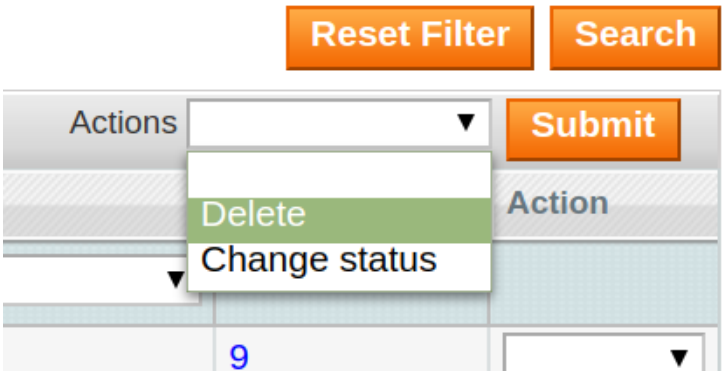
1. Go to the **Magento Admin** panel.
2. On the top navigation bar, move the cursor over the Onbuy tab, and then point to the **Manage Profiles** menu.
   The menu appears as shown in the following figure:

3. The **Onbuy Profile Listing** page appears as shown in the following figure:

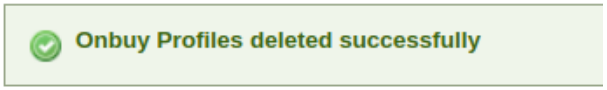


1. On this page, all the available profiles are listed.

4. Click the required row of the profile that the admin wants to delete.
OR
In the **Action** column, click the arrow button, and then click **Delete**. Confirm your action in the dialog box by clicking ok.



5. The profile is deleted and the success message appears:



6. Manage Onbuy Products

On the **Product Manager** page, the admin can perform the following tasks:

- View and edit the product information
- Upload a single product
- View the error log if any error exists in any product details
- Submit certain actions on the selected products

6.1. Bulk Actions on Products

The admin can perform the following actions on the selected products available on the **Product Manager** page:

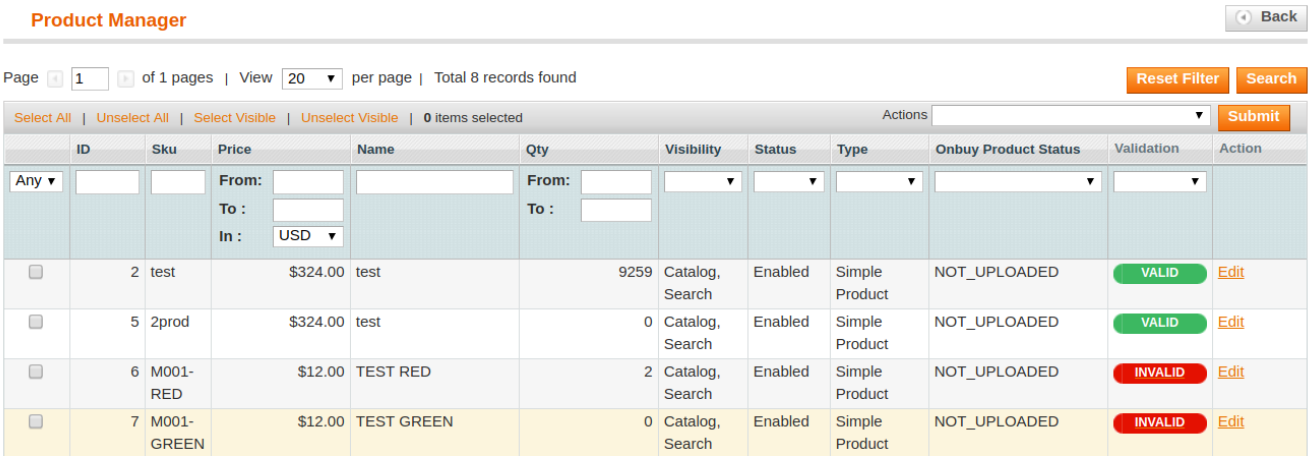
- **Validate Selected Product(s)**: Validates the product before uploading it to the Onbuy website. It displays the corresponding validation error if any. If there is no error, it confirms that the product is ready to upload.
- **Validate and Upload Product(s)**: Uploads all the validated products on Onbuy at one time. It means, the user can upload all the validated products in one click.
- **Sync Onbuy Item Status:** Update and sync the current status of the products from your Magento store to Onbuy.
- **Sync Inventory Offer(s):** Update and synchronize the inventory offers in an instant.

To validate Products

1. Go to the **Magento Admin** panel.
2. On the top navigation bar, move the cursor over the Onbuy tab, and then point to the **Manage**

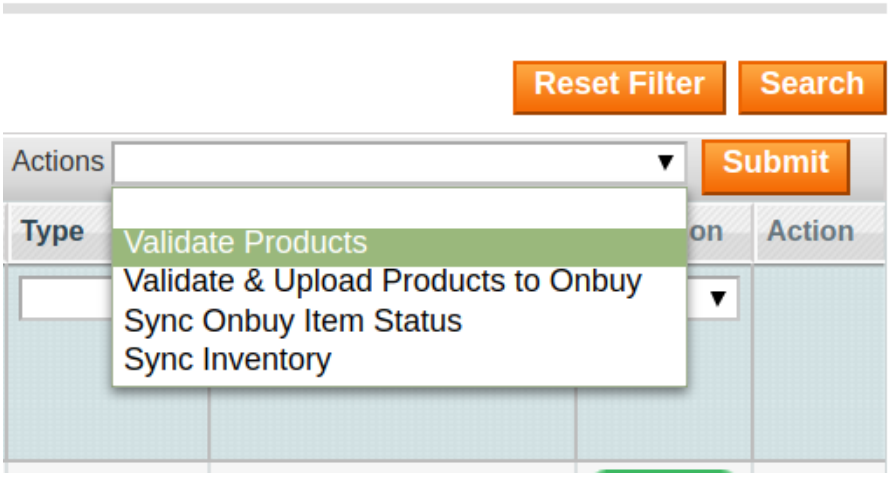
Products menu.
The menu appears as shown in the following figure:

3. Click **Manage Products**. The Onbuy Product Manager listing page appears as shown:



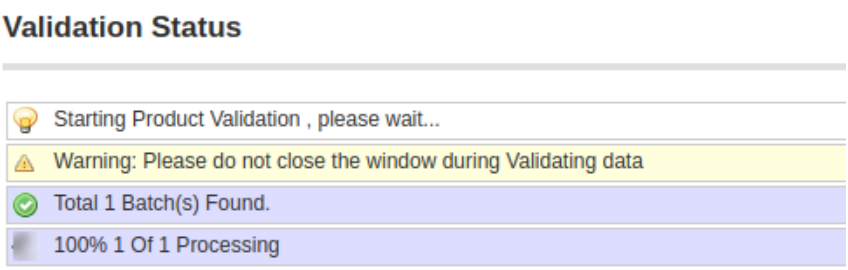
4. Select the Products which you wish to validate from the check boxes associated with it on the left.

5. Now click on the Actions on the box on the top right column and the section expands as:



6. Click on the Validate Product(s) and click on the submit button.

7. A confirmation message appears confirming the validation successful.

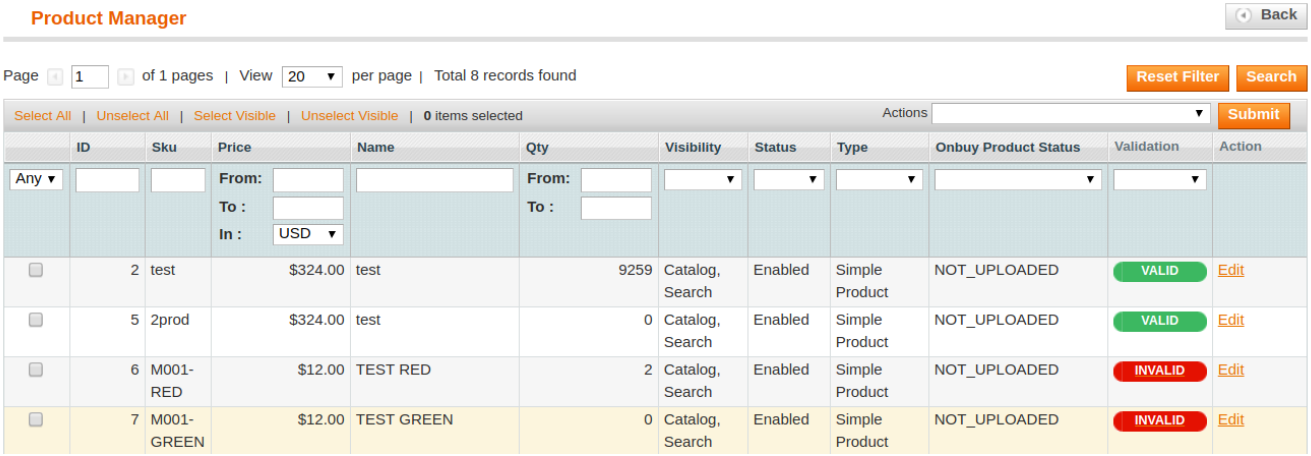


Note: By validating products the product feed is successfully sent to the Onbuy marketplace. After confirmation, the products are successfully created. Now you wish to move the uploading these products.

To Validate and Upload Products:

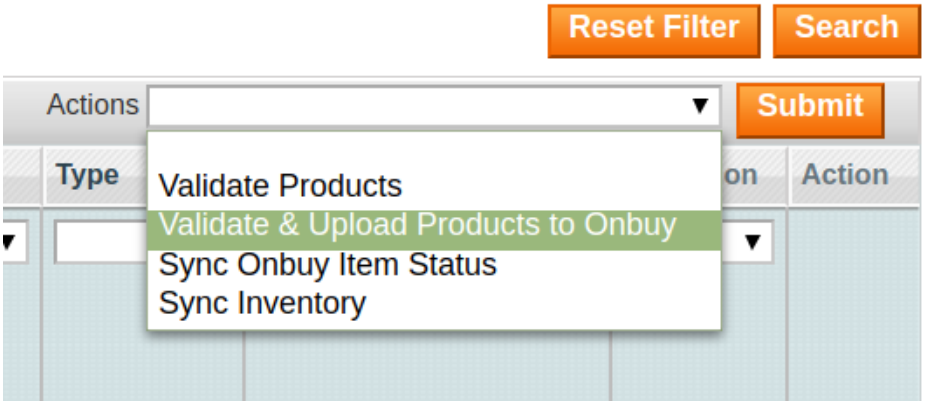
1. Go to the **Magento Admin** panel.
2. On the top navigation bar, move the cursor over the Onbuy tab, and then point to the **Manage Products** menu.
   The menu appears as shown in the following figure:

3. Click **Manage Products**. The Onbuy Product Manager listing page appears as shown:



4. Select the Products which you wish to validate from the check boxes associated with it on the left.

5. Now click on the Actions on the box on the top right column and the section expands as:



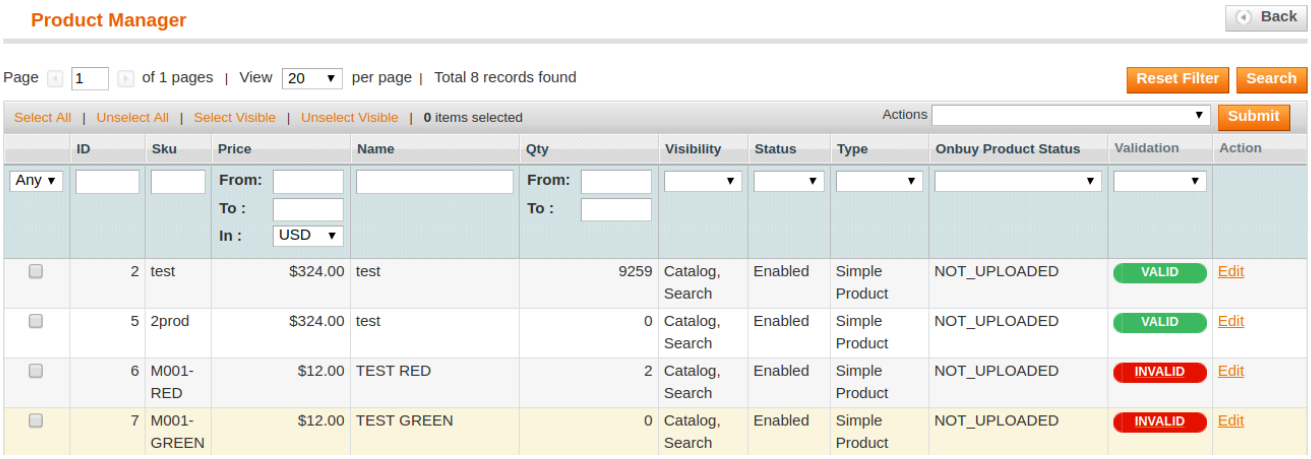
6. Click on the **Validate & Upload Product(s) to Onbuy** and click on the submit button.

7. A confirmation message appears confirming the validation successful.

To Sync Onbuy Item Status:

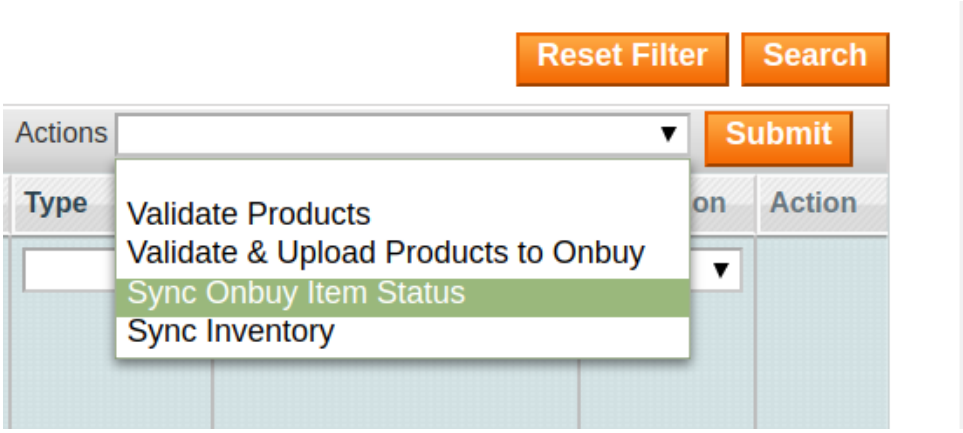
1. Go to the **Magento Admin** panel.
2. On the top navigation bar, move the cursor over the Onbuy tab, and then point to the **Manage Products** menu.
   The menu appears as shown in the following figure:

3. Click **Manage Products**. The Onbuy Product Manager listing page appears as shown:



4. Select the Products which you wish to validate from the check boxes associated with it on the left.

5. Now click on the Actions on the box on the top right column and the section expands as:



6. Click on the **Sync Onbuy Item Status** and click on the submit button.

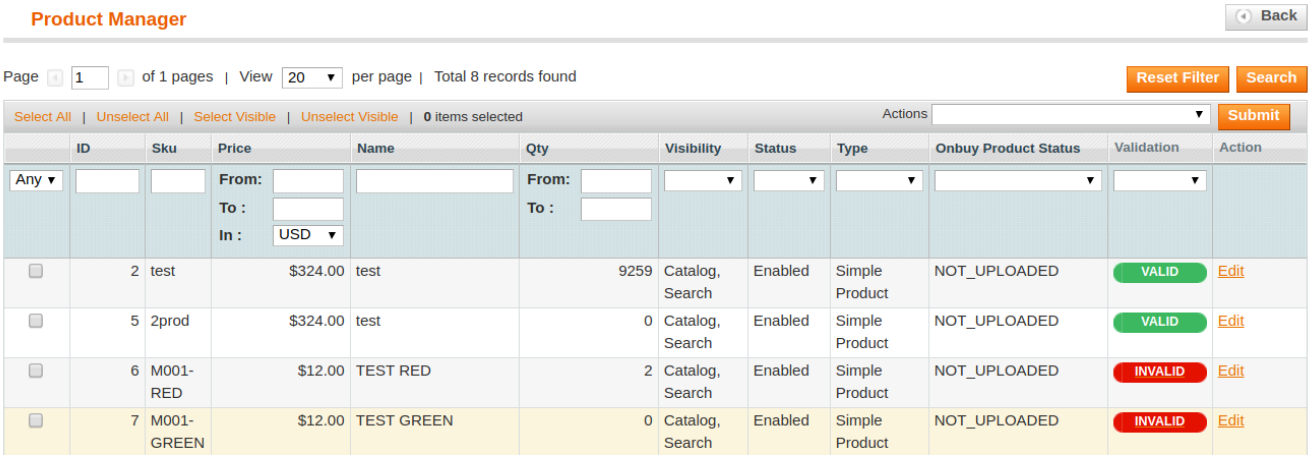
7. A confirmation message appears confirming the synchronization successfully.

To Sync Inventory:

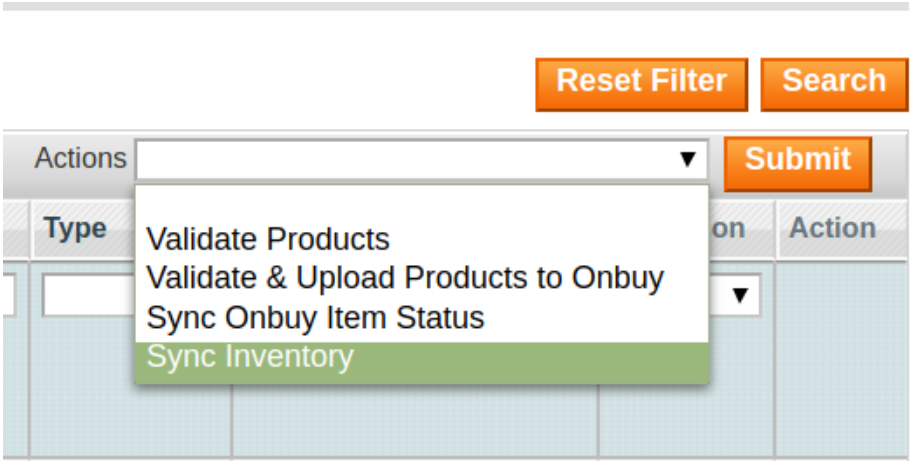
1. Go to the **Magento Admin** panel.
2. On the top navigation bar, move the cursor over the Onbuy tab, and then point to the **Manage Products** menu.
   The menu appears as shown in the following figure:

3. Click **Manage Products**. The Onbuy Product Manager listing page appears as shown:

4. Select the Products which you wish to validate from the check boxes associated with it on the left.



5. Now click on the Actions on the box on the top right column and the section expands as:



6. Click on the **Sync Inventory** and click on the submit button.

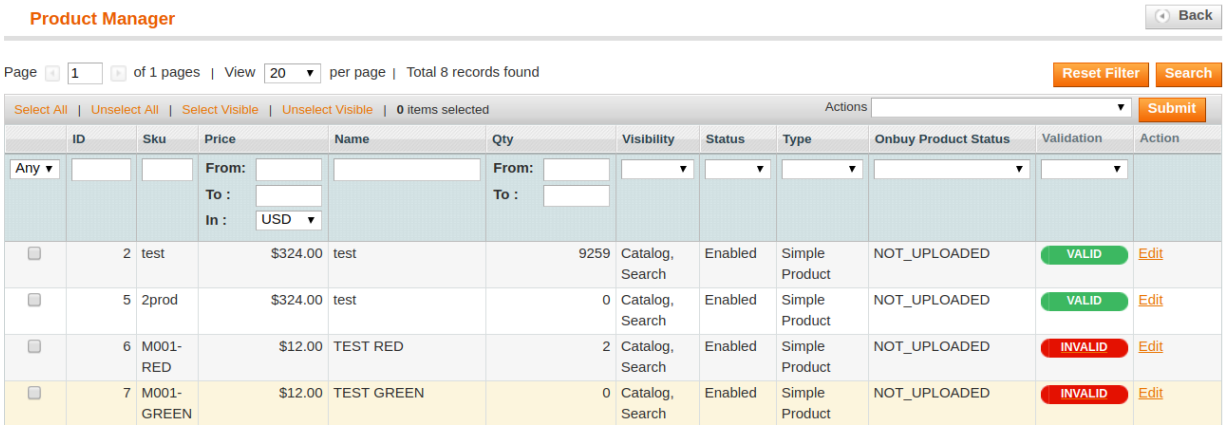
7. A confirmation message appears confirming the synchronization to be successful.

6.2. View Error log and Validation Error

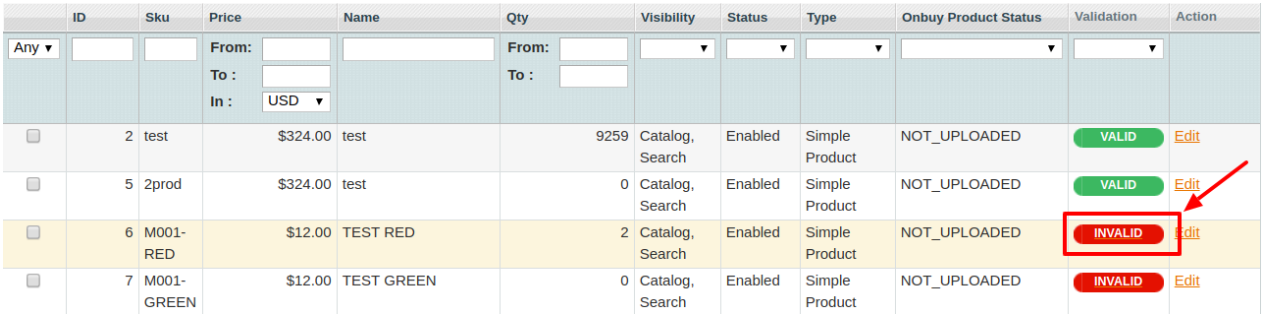
To View the error log

1. On the Onbuy menu click on the **Manage Products**.

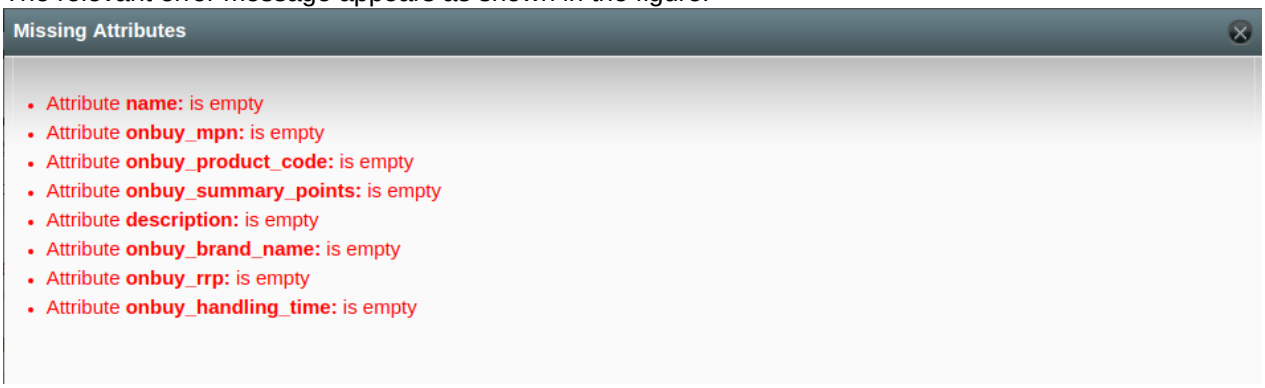
The **Product Manager** page appears as shown in the following figure:



2. Scroll down to the required product.
3. In the **Validation** column, click the **INVALID** button.



The relevant error message appears as shown in the figure.

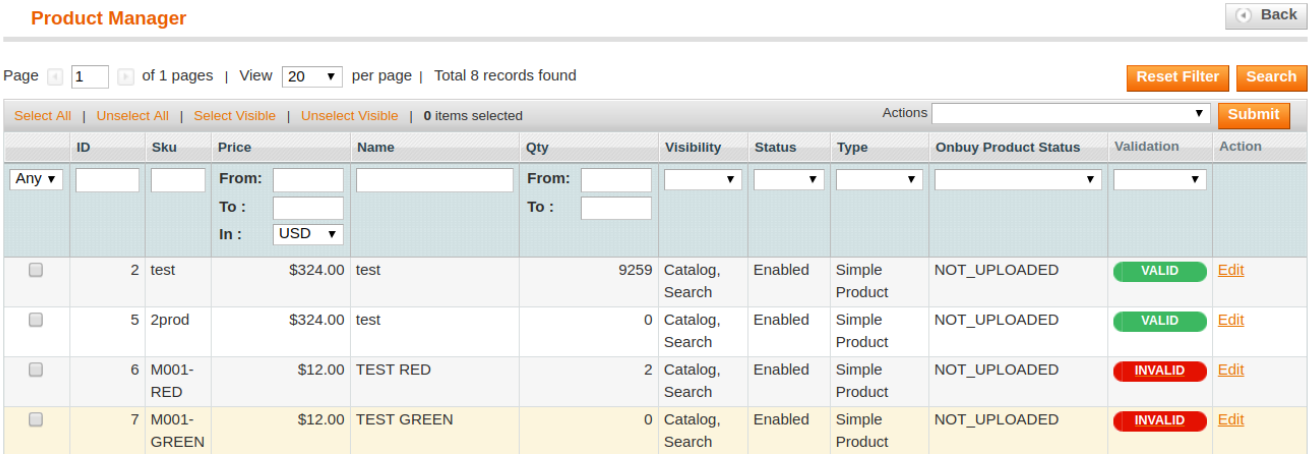


6.3. Edit Product Information

To view and edit the product information

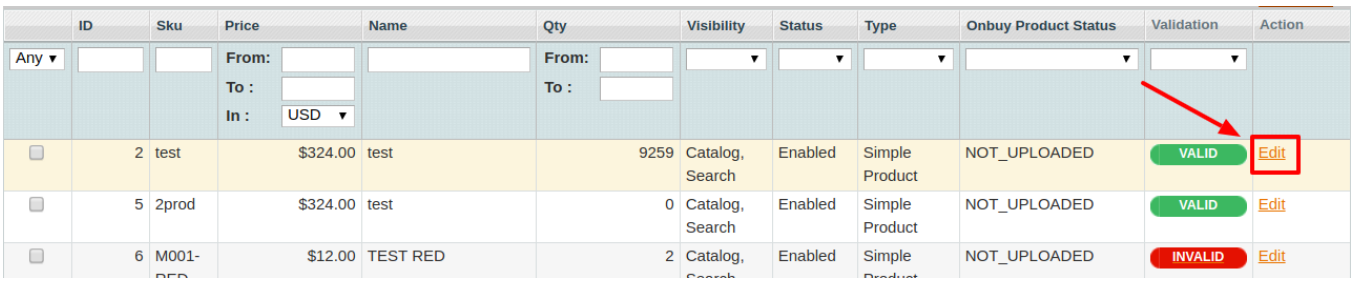
1. Go to the **Onbuy menu** and click on **Manage Products.**

2. The **Product Manager** Page will open as shown below:

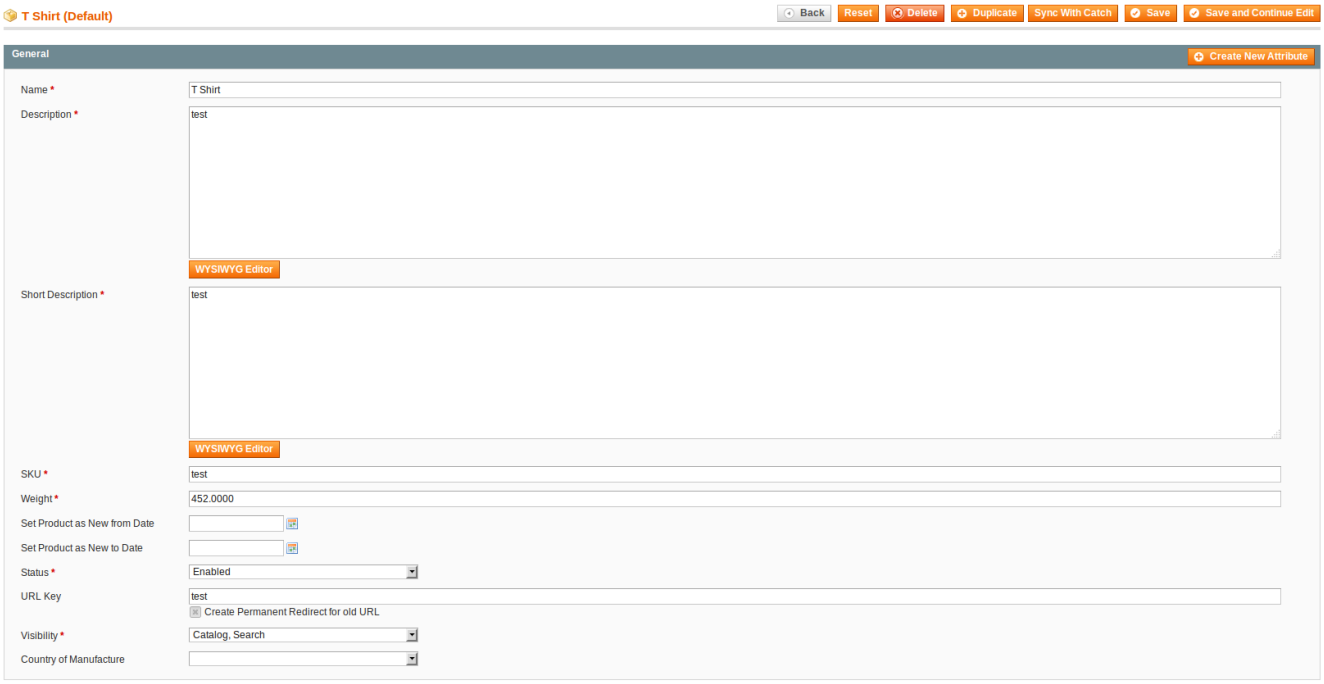


3. Scroll down to the required product.

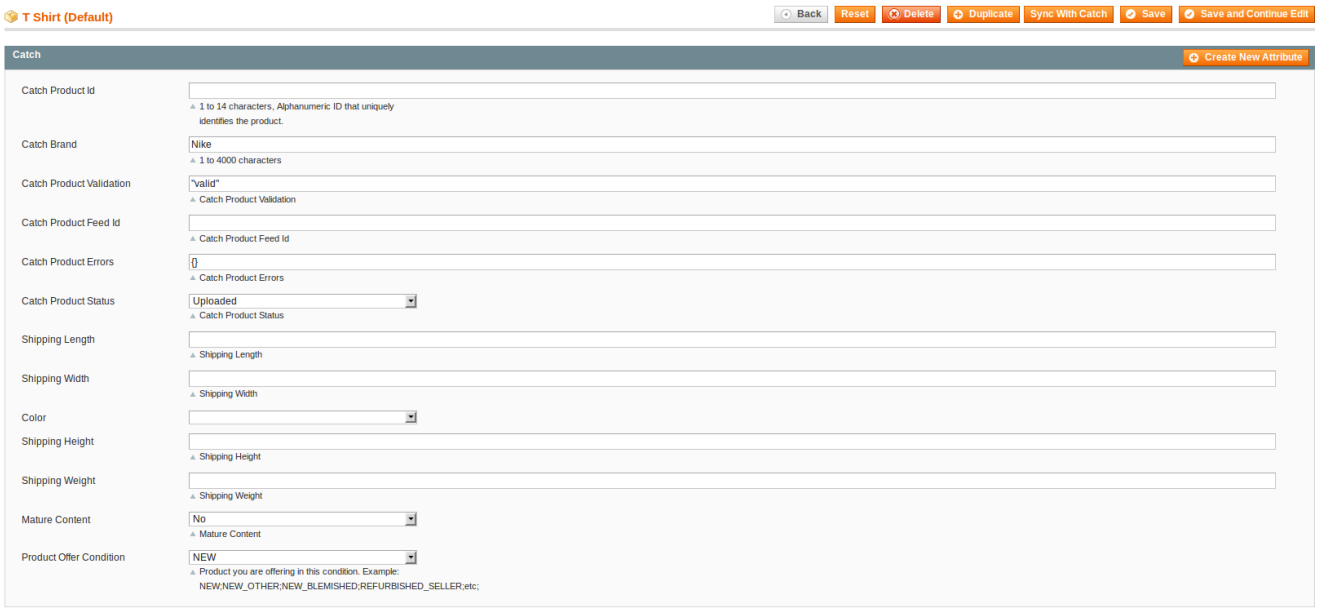
4. Click the **Edit** button in the last column named action, adjacent to the product.



The selected product information page appears as shown in the following figure:



5. In the left navigation panel, click the **Onbuy** menu. The page appears as shown in the following figure:



6. Enter the required information, and then click the **Save** button.

7. To sync the Magento Product with **Onbuy**, click the **Sync With Onbuy** button.

7. Manage Onbuy Orders

Using the **Manage Orders** menu, the admin can perform the following tasks:

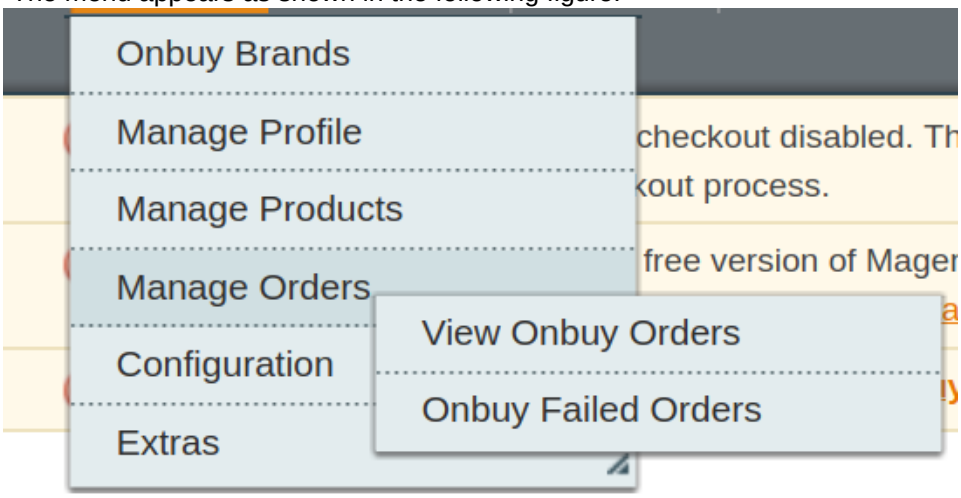
- View Onbuy Orders
- View Failed Orders

7.1. View Onbuy Orders

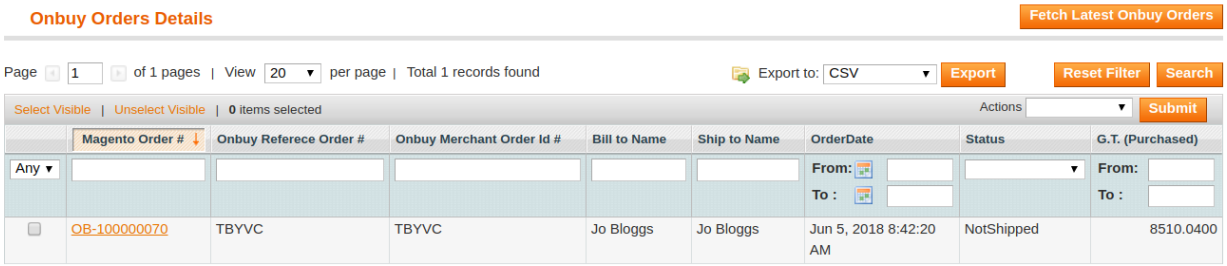
The user can fetch and view all the order details fetched from **Onbuy**.

To fetch and view Onbuy Orders

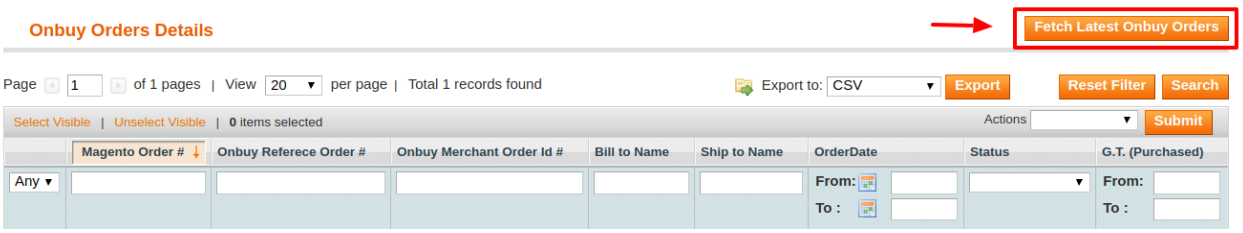
1. Go to the **Magento Admin** panel.
2. On the top navigation bar, move the cursor over the **Onbuy** menu, and then point to the **Manage Orders** menu.
   The menu appears as shown in the following figure:



3. Click **View Onbuy Orders** and the **Onbuy Orders Details** page appears as shown in the following figure:



4. Click the **Fetch Latest Onbuy Orders** or **Sync All Onbuy Orders Info** button.



If the order is imported successfully then, a new record is found in the **Onbuy Order Details** table as shown in the above figure.
Notes:

- Orders are automatically imported through CRON every 10 minutes.
- Whenever the latest orders are imported from **Onbuy**, a Notification appears in the notification area of the Admin panel for those orders and they are Auto-Acknowledged as soon as they are imported into the Magento admin panel.
- If no Order is imported, then check the Failed order log on the **Failed Onbuy Orders Import Log** page.

- Order are auto-rejected on **Onbuy** in the following conditions:
  - When **Onbuy** Product SKU does not exist in Magento.
  - When Product is Out of Stock in Magento.
  - When a product is disabled in Magento.

7.2. View Failed Orders

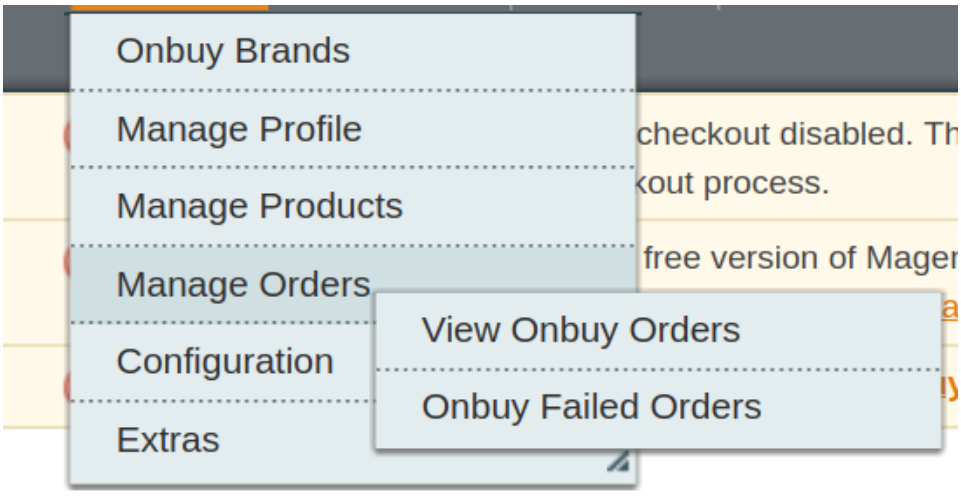
The users can view the list of failed Onbuy orders on the **View Failed Orders** page.

In the following conditions, Orders are not imported from Onbuy:

- If any product in the Onbuy Order is Out of Stock in Magento.
- If any product in the Onbuy Order is disabled in Magento.
- If any Product does not exist in Magento or is deleted from Magneto after uploading to Onbuy.
- If the selected Payment Method in Onbuy System Configuration Setting is not available in Magento.

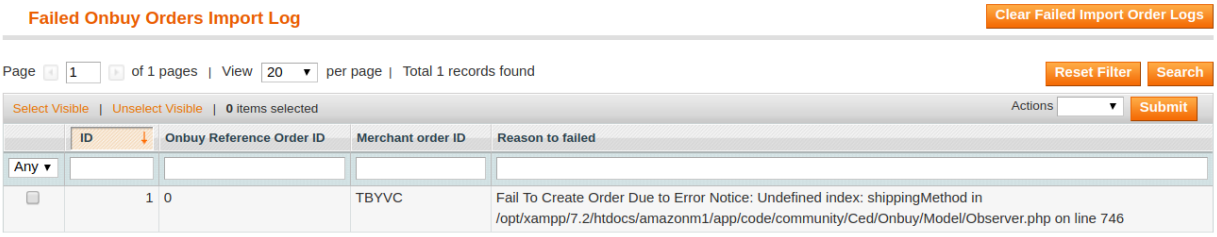
To view Onbuy failed orders

1. Go to the **Magento Admin** panel.
2. On the top navigation bar, move the cursor over the **Onbuy** menu, and then point to the **Onbuy Orders** menu.



The menu appears as shown in the following figure:

3. Click **Onbuy Failed Orders**. The Failed Onbuy Orders Import Log page appears as shown in the following figure:



This page displays the failed orders with the order id and the reason for the failure.

8. Onbuy Developer Settings

Under the developer section the admin will be able to perform the following actions:

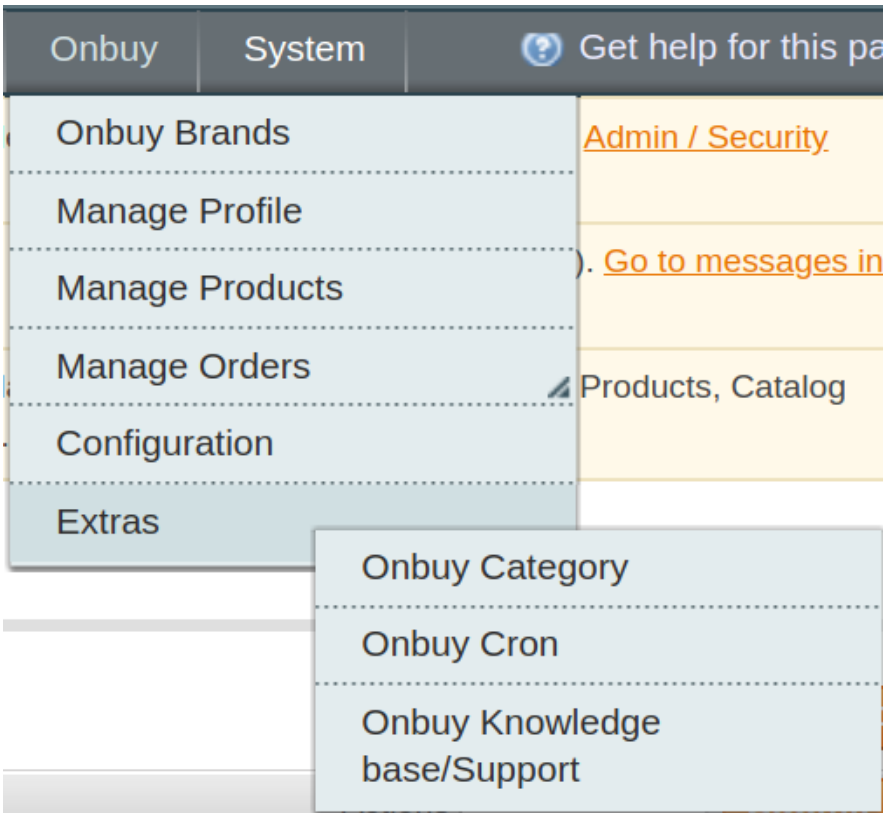
- Onbuy Crons
- Onbuy Categories

8.1. Onbuy Categories

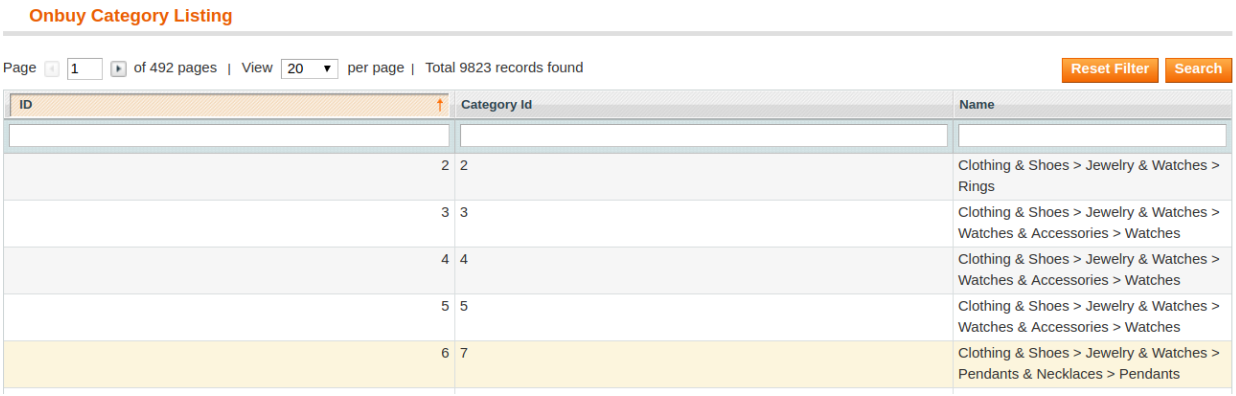
As already mentioned in the profile section, the admin has to Map the Onbuy Category to the Magento Category to upload products on Onbuy.com.

To map the Onbuy categories to the Magento categories

1. Go to **Magento Admin Panel**.
2. On the top navigation bar, move the cursor over the **Onbuy** menu, and then point to the **Extras** menu. The menu appears as shown in the following figure:



3. Click **View Onbuy Category**.
   The **Onbuy Category Listing** page appears as shown in the following figure:



   On this page, all the **Onbuy Categories** details are listed.

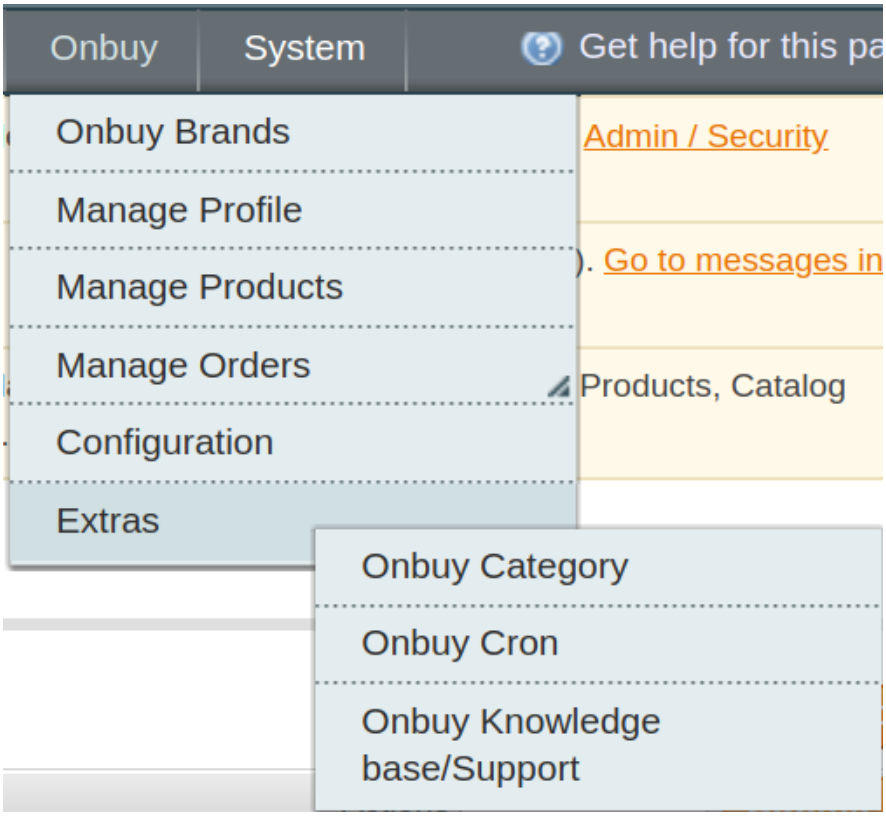
8.2. Onbuy Crons

The Onbuy Crons page displays all the **Cron** details scheduled in Onbuy.

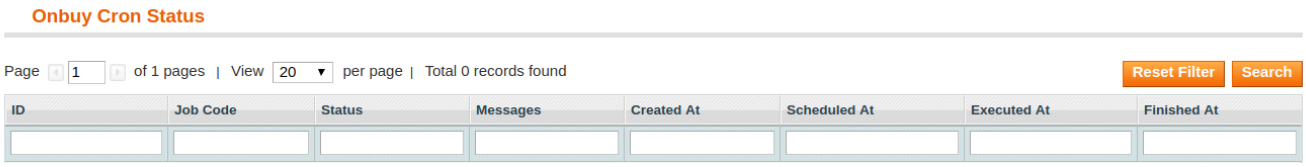
To view the Onbuy Cron details:

1. Go to the **Magento Admin** panel.
2. On the top navigation bar, move the cursor over the Onbuy menu.

The menu appears as shown in the following figure:



3. Under Extras, Click **Onbuy Cron**.
The **Onbuy Cron Status** page appears as shown in the following figure:



All the running crons are listed here.

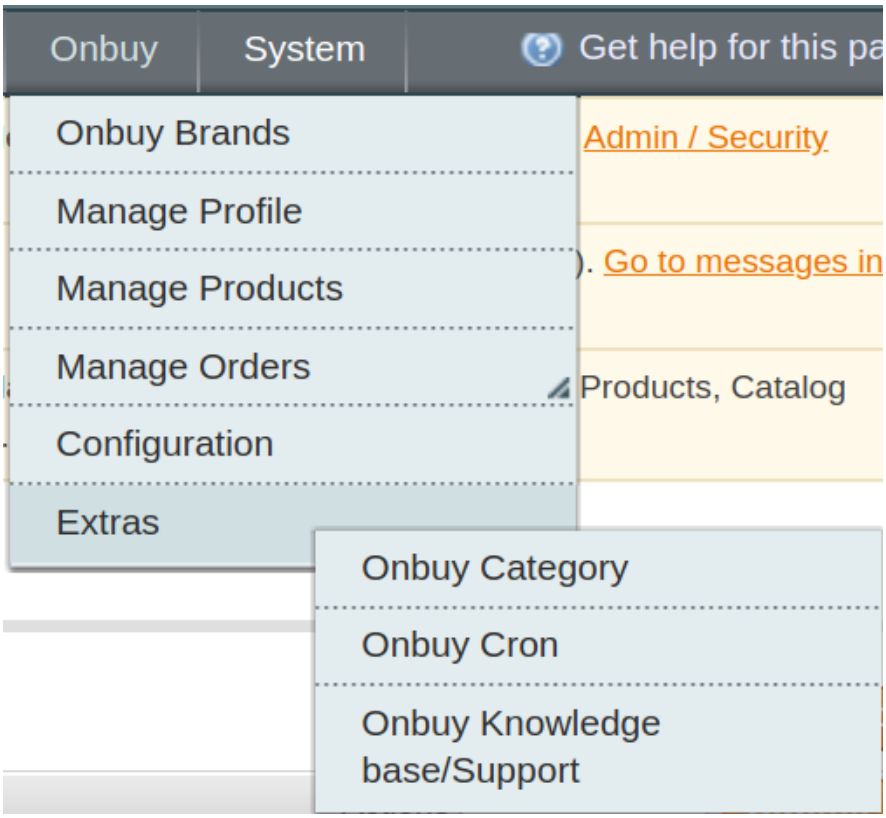
9. Onbuy Knowledge Base

This page displays a knowledge base link to view and understand the working of the extension properly and get the clarifications on **Onbuy Integration for Magento**.

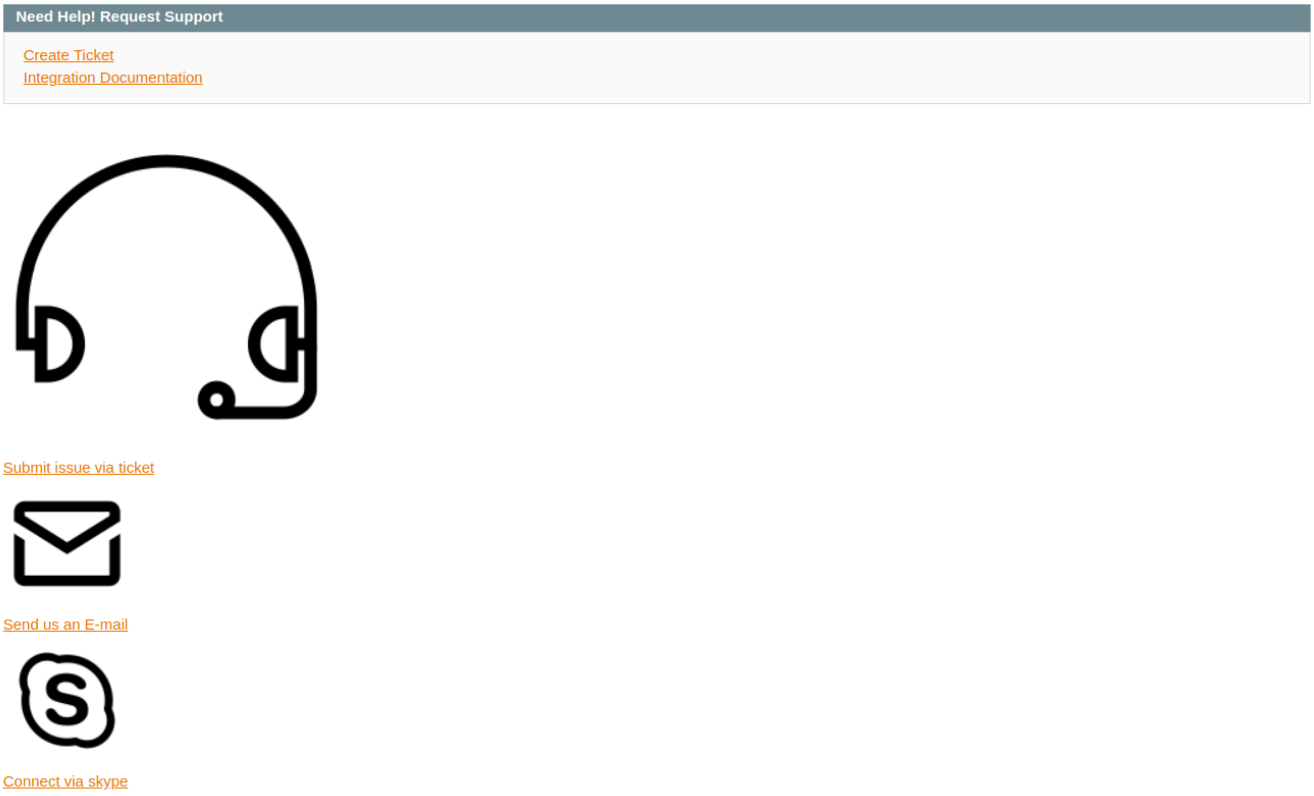
To view the Onbuy Knowledge Base:

1. Go to the Magento Admin panel.
2. On the top navigation bar, move the cursor over the Onbuy menu.

The menu appears as shown in the following figure:



3. Click **Onbuy Knowledge Base / Support** .
The page appears as shown in the following figure:



You can create a ticket in case of any issues or go through the documentation and user guide by clicking on the links.