# **HubSpot Integration for Magento 1 Guide**

by CedCommerce Products Documentation

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## 1. Overview

Companies today spend considerable amount of time on planning their marketing strategies but they quite often miss the inbound marketing factor that can help them reach their target customers using their own 'company created internet content – something that end customers care about the most. That's where HubSpot takes the reins for all your worries.

HubSpot is an inbound marketing and sales platform. It is a marketer and developer of the software products that helps companies plan their inbound marketing strategies. HubSpot provides tools for social media marketing, content management, web analytics, search engine optimization etc for a customized content to attract the end users.

Keeping these factors in mind to help the online sellers, CedCommerce presents the HubSpot Integration for Magento 2 Extension. Using this extension by CedCommerce, the sellers can not only create the customized content for their customer base but can also **sync the comprehensive product and details from their Magento 1 admin panel to HubSpot.** Result? you can manage your business well by in-depth details of the products.

#### Glance at its Features-

**Product Sync** – Sync the product along with its details such as Name, Image, Price, and Description to HubSpot using the HubSpot Connector for your e-commerce store.

**Customer Sync** – Sync all the customer details from your e-commerce store to HubSpot. The customer details that you may sync are – Email, First Name, Last Name, Company Name, Telephone Number, Street, City, Region, Country, Post Code, and Contact Stage.

**Deal Sync** – Get all the orders from your e-commerce store synced with HubSpot. The order details that can be synced using HubSpot E-Commerce Integration are – Deal Stage, Deal Name, Closed Won Reason, Closed Lost Reason, Close Date, Amount, Pipeline, Abandoned Cart URL, Discount Amount, Increment ID, Shipment IDs, Tax Amount, and Contact Ids.

**Line Item Sync** – Sync the Line Items to HubSpot and know in detail about products' performance – which is being ordered or is high in demand. The HubSpot E-Commerce Integration lets you sync the Product ID, Deal ID, Discount Amount, Quantity, Price, Name, and SKU.

**E-Mail** – With the HubSpot E-Commerce Integration, you may create the e-mail pattern with personalized content from the HubSpot panel itself and make your presence more prominent amongst your target clientèle.

**Marketing Automation** – Forget the hassles of e-mail marketing. Operate and experience the automated e-mail marketing from HubSpot panel with the HubSpot E-Commerce Integration, and rely on the self-operating e-mail marketing.

**Analytics** – Understand your customers' behavior and purchasing pattern by understanding the analytics from the HubSpot panel. Get the comprehensive details with HubSpot E-Commerce Integration, have deeper insights about your marketplace analytics, and turn it into your forte.

**Abandoned Cart Recovery** – HubSpot E-Commerce Integration enables you to send emails to the customers from your HubSpot panel in the situation of Abandoned Shopping Cart, to procure the recovery. After a specific time period, communicate with the shoppers through an email to persuade them to take the desired action.

**Customer Welcome** – On your customers' first purchase, send the welcome email to them within a specific time period. From you HubSpot panel, initiate the email communication with shoppers once they have completed the buying process, within a definite time period.

**Customer Re-engagement** – With the HubSpot E-Commerce Integration, re-engage with your customers and draw their attention towards your brand once again. The HubSpot E-Commerce Integration authorizes you to send emails to communicate with your users who haven't made a purchase with you lately.

# 2. Configuration Settings

The first step in the process of integrating your Magento 1 store with HubSpot is the Configuration.

#### To do the Configuration,

- Go to your Magento Admin Panel.
- Click on Hubspot which you may see on the top navigation bar. Click on Configuration in the drop down.

🍿 Mage	n Magento <sup>-</sup> Admin Panel									I Record Se	arch	Logged in as admin   Wednesday, March 27, 2019   Log Out
Dashboard	Sales				Newsletter	CMS		CsMarketplace	Hubspot	Mautic	System	Get help for this page
🕕 Latest Messa	ge: Magento	Open Source	1.9.4.1 released v	vith important secu	rity enhancements	- 3/26/201	19 <u>Read details</u>		Configurat	tion	ave 8	8 critical, 2 major and 12 notice unread message(s). Go to messages inbox
🕕 1 Vendor(s) h	ave request	ed for Payme	nt(s). Release Pa	yment(s) from Req	uested Payments	Panel.						
Dashboard												
Choose Store	View: All S	itore Views	• 0									

• After clicking on Hubspot>Configuration the following shown screen would open.

n Magento <sup>-</sup> Admin Pane					Glo	bal Record Se	arch	Logged in as admin   Wednesday, March 27, 2019   Log Out
							System	Ø Get help for this page
Latest Message: Magento Open Source	1.9.4.1 released with important secu	ity enhancements – 3/26/20	)19 <u>Read details</u>				You have 8 c	ritical, 2 major and 12 notice unread message(s). Go to messages inbox
1 Vendor(s) have requested for Payment	nt(s). Release Payment(s) from Rec	uested Payments Panel.						
Current Configuration Scope: Default Config <u>Manage Stores</u>	HubSpot HubSpot Integration							Save Config
Configuration	Enable Hubspot Integrat	ion Enable			•	[GLOBAL]		
CEDCOMMERCE CONFIGURATION	Sellernext Secure Code	5				[GLOBAL]		
Mautic		<ul> <li>Copy sec paste it ov</li> </ul>		r Sellernext account	and			
CEDCOMMERCE	Abandoned Cart	10				[GLOBAL]		
General				active cart we should	treat			
HubSpot		it as Aban	doned					
Vendor Configuration	Want to Import Old Data	Yes			•	[GLOBAL]		

- In Enable HubSpot Integration, select Enable to enable the extension. (Enable is the default state which is already selected.)
- In Sellernext Secure code, the user will get a secure code from sellernext(https://sellernext.com/app/panel/apps/availableapps/configureApp/hubspot)

Configuration Details		
Website Enter your Magento Website URL Secure Code Copy this secure code and paste it at your magento configuration, For help Kindly follow the flow chart shown below.	os	~
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- In Abandoned Cart, enter the time in minutes after which you want the inactive shopping cart to be treated as abandoned.
- Want to Import old Data, if a user selects yes then old data (products, customers, orders and line items) will automatically import to HubSpot during installation.
- In **RFM Settings**, you may categorize your customers on the basis of the Recency (How frequently they are ordering your product?), Frequency (How many orders they are placing?), and Monetary (How much your customers are spending on your product?), and then rate them on the scale of 1 to 5, where 5 indicates the customers who are most inclined towards your product and 1 indicates those who are least inclined.
  - In Recency column, you need to enter the numbers as a parameter for days and decide on its basis which type of customers are visiting your store most frequently. You may rate them accordingly.
  - In **Frequency** column, you need to enter the numbers for the total orders placed by a customer, and on the basis of that you can decide about the customers who are placing most orders and who are placing the least number of orders.
  - In **Monetary** column, enter the numbers as a parameter and decide on its basis that who are the customers who are spending the most on your product and who are spending the least.

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M Settings			
Rating	Recency (days since last order)	Frequency (total orders placed)	Monetary (total money spent)
5	Less Than:	More Than:	More Than:
4	From: 31 <b>\$</b> To: 90 <b>\$</b>	From: 10 \$ To: 20 \$	From: 750 To: 1000
3	From: 91 To: 180	From: 5 \$ To: 10 \$	From: 500 \$ To: 750 \$
2	From: 181 To: 365	From: 2 \$ To: 5 \$ \$	From: 250 \$ To: 500 \$
1	More Than: 365 🗘	Less Than:	Less Than:

• Once you've selected and entered the information mentioned above, click on **Save Config** button on the top right side of the page.

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• The configuration will be saved.

## 3. Installation

After the Configuration is done successfully, you may move a step further and take the necessary steps for installation.

While doing it, you need to provide the necessary details of your Magento store on your CedCommerce panel on Seller Next(https://sellernext.com/app/)

so that CedCommerce may send the data to HubSpot on your behalf for the actions to be taken. Also, you need to link the HubSpot panel to the CedCommerce panel on Seller Next.(https://sellernext.com/app/)

#### **Installation Process**

• Create an account in Sellernext.

,	ACCOUNT	
Already have an acc	ount? Sign in!	
XYZ		
xyz@gmail.com		
	Sign Up	

• In Sellernext, go to Apps->Available Apps->Click on 'Link Your Account' below Hubspot.

≜	Apps 🗸	HOME / APPS / AVAILABLEAPPS	
	Hubspot 🗸 🗸		
۲	Plan 🗸	Search	
		ebay	HubSpot
		EBAY INTEGRATION	HUBSPOT INTEGRATION
		Link Your Account	Link Your Account

- You will see a form, fill your Magento website url (url should contain https).
- Copy the **secure code** from sellernext and paste it at your Magento configuration, after copying save the configuration in Magento and clear cache.
- In sellernext, Choose Platform Magento 1.
- Click on Test Connection.

Configuration D	etails					
🕽 Website						
Enter your Magento We	bsite URL					
Secure Code						
w7gtx1p19z	•					
copy this secure code and p	aste it at your mager	nto configuration,For help	Kindly follow the f	ow chart shown below.		
HubSpot	<b>→</b>	Configuration	<b>→</b>			anna an In
Choose a Platform			7	HubSpot Integration	<b>→</b>	Secure Code
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			Test Conne		÷	
Magento M1	د M1 HubSpot In	<b>≛</b> Mag	Test Conne	ction tion Download	→ ubSpot Integration	

• After successful connection, Click on 'Connect to Hubspot'.

Configuration Det	tails				
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Secure Code					
filia					
Copy this secure code and past	te it at your magento configuration,For help Kindly follow	the flow chart shown below.			
HubSpot	Configuration	<b>→</b>	HubSpot Integration	<b>&gt;</b>	Secure Code
	Connected Successfully with Mag	Test Connection lento, Now you can pro Connect to Hubspot	ceed with Connecting	to HubSpot.	
		gento Integration Do			
	▲ M1 HubSpot Integration		📥 M2 H	lubSpot Integration	

On clicking it, a new tab of HubSpot will be opened,
 -Login to your Hubspot account
 -On Logging, in the HubSpot account page will appear as :

## **Request for Integration Permissions**

HubSp	oot Magento Ecomm Bridge API Integration wants access to:
\$	<b>User and Account Information</b> This includes access to read information about the user and account
	Read from and write to my Files This includes access to File Manager
4	<b>Create timeline events</b> Provides the ability to add events to contact timelines
*	<b>Access to integrations sync features</b> Exposes the sync (and ecomm) api for integrators to build apps with Sync enabled, which allows syncing of most Crm objects
1	Read from and write to my Contacts This includes prospects and lists
24	Read from and write to my Workflows This includes workflows
Grant a	ccess

-Click on grant access which is mentioned in the above image

-On clicking it, you will be redirected to your Cedcommerce's sellernext panel.

-It indicates that the HubSpot account has been linked with that of CedCommerce's and the information flow from HubSpot to CedCommerce has been completed successfully.