

Jet WooCommerce Integration Guide 0.0.1

by CedCommerce Docs - Products User Guides

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1. Overview

Jet WooCommerce Integration is an extension developed by CedCommerce. It establishes a synchronization of inventory, price, other details for product creation and its management between the WooCommerce store and Jet.com. After installing the extension, a merchant can create the Jet Categories and the dependent attributes on the WooCommerce store.

The process enables the merchant to configure the desired product category in WooCommerce for automatic submission of the selected product to the same Category on Jet.com.

It facilitates the WooCommerce store owners to sell their products on Jet, which is one of the fastest growing marketplaces.

Jet Woocommerce Integration extension provides following features:

- User-friendly interface facilitates bulk management (product upload, product close, product open, profile assign, category assign to products).
- Helps admin to upload and easily manage the simple and variable products in this version.
- Maps single WooCommerce store to Jet.com with single and multiple fulfillment nodes.
- Enables all Jet API at a single click.
- Imports Jet.com orders and converts it into regular WooCommerce Orders and Shipments.
- Helps the store owner to easily manage multiple shipments of order. Shipment is automated through Shipstation if installed.
- Admin can manage returns and refunds of jet products.
- Import Report(s) (total order, sales, and return and refund) of the shop on the daily basis.
- Provides the admin an ability to Archive and Unarchive live products on jet.com from the WooCommerce panel.
- Category assignment to multiple products.
- Profile assignment to multiple products.
- Helps admin to upload products in bulk through category upload.
- Auto Product Inventory synchronization
- Profile Assignment at a single click.
- Update Product status through Cron

Note: In this extension, currently, the following two types products can be uploaded to Jet.com:

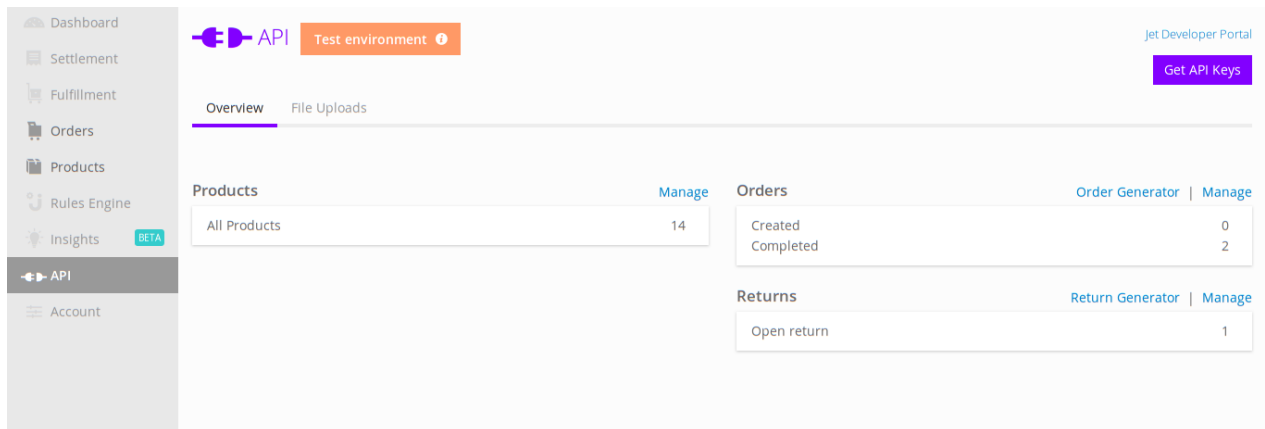
- Simple
- Variable

2. Retrieve API Credentials from Jet.com

Once the extension is successfully installed on the WooCommerce store, the **Jet** menu appears on the left navigation panel of the WooCommerce Admin Panel. The merchant has to enter the **API Key details** on the **CONFIGURATION DETAILS** page of the admin panel.

To retrieve the API Key details from the Jet Partner account

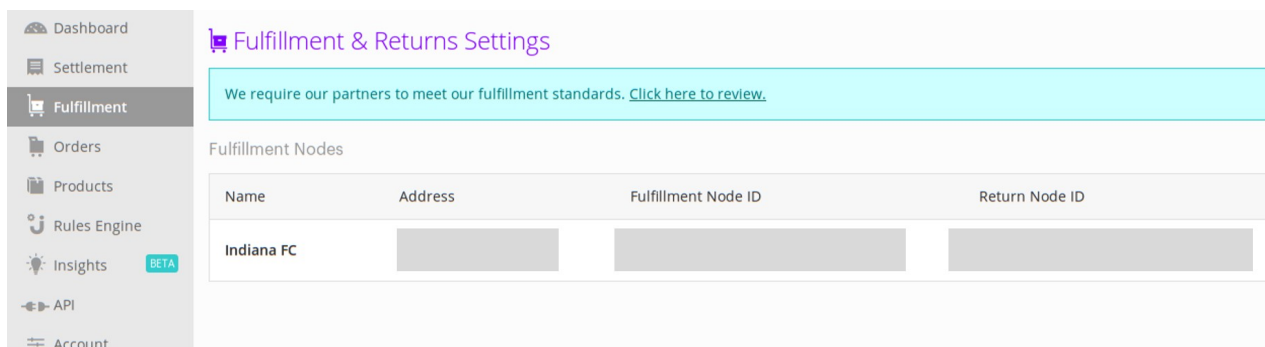
1. Go to the <https://partner.jet.com/> (<https://partner.jet.com/>) login. The page appears as shown in the following figure:



- In the right-upper corner of the page, click the **Get API Keys** button.
The **Sandbox API Keys** dialog box appears as shown in the following figure:



- Copy the **API user** and the **Secret** key values for further use.
- Click the **Close** button.
- On the left navigation bar, click the **Fulfillment** menu.
The **Fulfillment Node ID** is generated and the page appears as shown in the following figure:



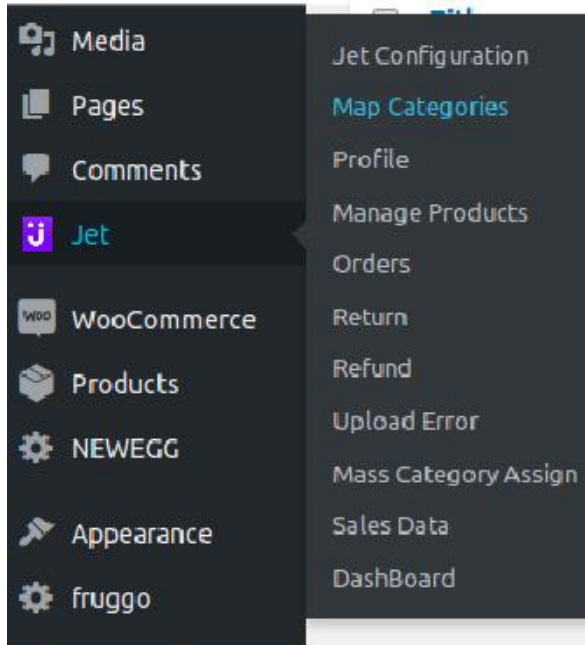
- Copy the **Fulfillment Node ID** from the **Fulfillment Node ID** column.

3. Jet Configuration Settings

NoAfter obtaining the **API user**, the **Secret**, the **Fulfillment Node ID** values from Jet.com, the WooCommerce store owner has to paste them on the **CONFIGURATION DETAILS** page of the admin panel.

To Set up the Jet Configuration settings in the WooCommerce Admin panel:

1. Go to the WooCommerce Admin panel.
2. On the left navigation bar, click the **Jet** menu.
The menu appears as shown in the following figure:



3. Click **Jet Configuration**.
The page appears as shown in the following figure:

Jet Configuration | Category Mapping | Profile | Manage products | Orders | Return


JET Details | [Return location settings](#) | [Extra Settings](#) | [Prerequisites](#)

CONFIGURATION DETAILS.

Api url

Api User


Secret

Fulfillment Node Ids Click For Add More Fullfillment Node ID: 

Email Id

Store Name

4. Under **CONFIGURATION DETAILS**, do the following steps:
 - a. In the **Api User** box, enter the **API user** value copied from the Jet partner panel.
 - b. In the **Secret** box, enter the **Secret** value copied from the Jet partner panel.
 - c. In the **Fulfillment Node Ids** box, enter the **Fulfillment Node Id** value copied from the Jet partner panel.
Note: Click the plus icon to add multiple **Fulfillment Node Ids**.
 - d. In the **Email Id** box, enter the email id to receive the notifications when the orders are placed.
Note: If not entered, then the default id [sales@test.com](#) is used.
 - e. In the **Store Name** box, enter the name of the store.
5. Click the **Save** button.
6. On the **Jet Configuration** tab, click **Return location settings**.
 The page appears as shown in the following figure:

Jet Configuration	Category Mapping	Profile	Manage products	Orders	Return
JET Details Return location settings Extra Settings Prerequisites					
RETURN LOCATION SETTINGS.					
Return Id		Click For Add More Retrun ID: 			
		<input type="text" value="Enter Return ID"/>			
First Address		<input type="text" value="demo"/>			
Second Address		<input type="text" value="dsfds"/>			
City		<input type="text" value="test"/>			
State		<input type="text" value="fdsfsds"/>			
Zip Code		<input type="text" value="12345"/>			
		<input type="button" value="Save"/> <input type="button" value="Reset"/>			

7. Under **RETURN LOCATION SETTINGS**, enter the information in the following fields:
 - **Return Id**: Return Id that is used by the customers while returning the order item.
Note: Click the plus icon to add multiple **Return Ids**.
 - **First Address**: Enter the address where the product has to be returned if any return is generated for the completed orders.
 - **Second Address**: Enter another address where the product has to be returned if any return is generated for the completed orders.
 - Enter **City**, **State**, and **Zip Code** related to the address where the product has to be returned if any return is generated for the completed orders.
8. Click the **Save** button.
9. On the **Jet Configuration** tab, click **Extra Settings**.
 The page appears as shown in the following figure:

Jet Configuration
Category Mapping
Profile
Manage products
Orders
Return
Refund
Upload Error File
Mass Category Assign
Sales Data
DashBoard

[JET Details](#) | [Return location settings](#) | [Extra Settings](#) | [Prerequisites](#)

EXTRA CONFIGURATION SETTINGS

Auto Order Acknowledge
Yes

Update Product Sync
No

Archive Child also on Archive of parent
No

Update Inventory with default quantity (when product quantity become zero)

Enter Delivery Days For any shipment by shipstation
5

Threshold Qty:
Yes
Threshold Qty
Select yes and fill threshold limit (inventory will be checked product wise during shipping)

Mail on new return request:
Select
Select yes if you want to send notification on new return

Notification Mail
Enter Email id
Mail id where you need to send notifications

Use Auto Repricer:
Select
Select yes if you want to use auto-repricer and please set cron "Cron Path For Inventory Synchronization" from "CRON SETTINGS"

CRON SETTINGS

Cron Path For Order

Cron Path For Inventory Synchronization

Cron Path For Return

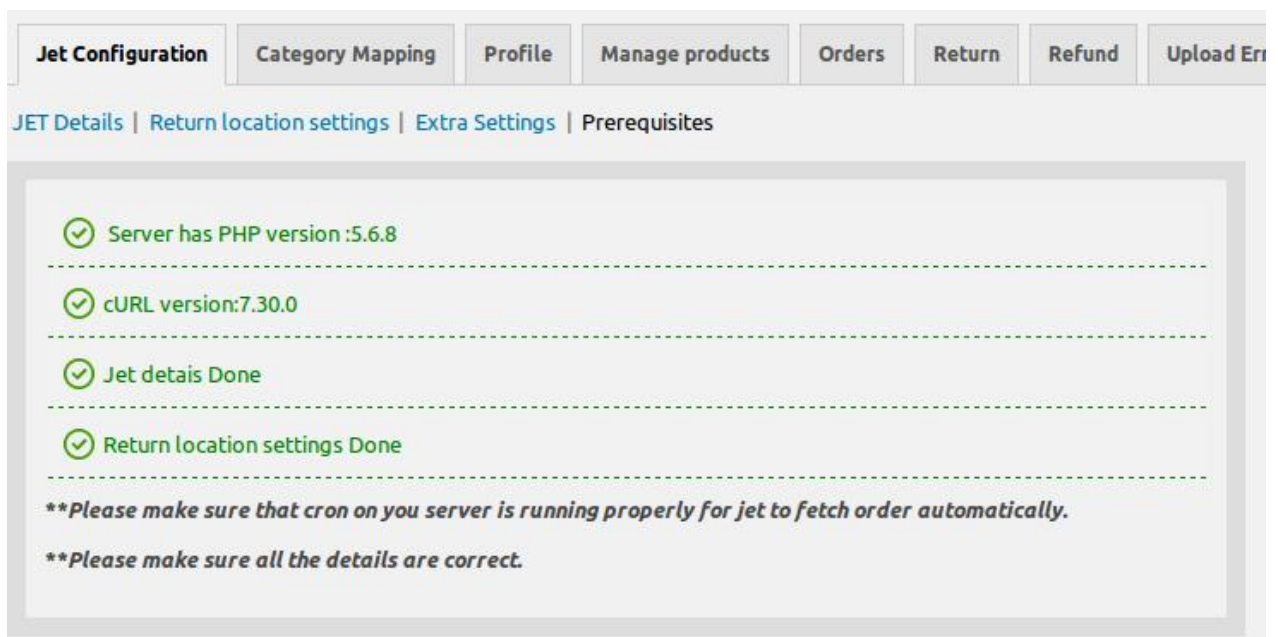
Vacation Mode

Vacation Setting if you are going on vacation then use this setting to archive all products on jet
☐ If you check this then the products your all products will be archived on jet and again you uncheck this then all products will unarchived

Save

10. Under **EXTRA CONFIGURATION SETTINGS**, enter the required information in the following fields:
 - **Auto Order Acknowledge:** Select **Yes** to enable the auto-acknowledgment when the order is placed.
 - **Update Product Sync:** Select **Yes** to synchronize the product edits with Jet.com.
 - **Archive Child also on Archive of parent:** Select **Yes** if wanted to archive the sub-products when the product is archived.
 - **Update Inventory with default quantity (when product quantity become zero):** Enter the number to define the default quantity used to update the inventory with it when the product quantity turns to **zero**.
 - **Enter Delivery Days For any shipment by shipstation:** Number of days to define the number of delivery days for any shipment through Shipstation.

- **Threshold Qty:** Threshold quantity is the minimum count of an item that the store owner wants to keep in stock. Select **Yes** to enable the **Threshold quantity**, and then enter the threshold limit.
 - **Mail on new return request:** Select **Yes** to send notification on new return creation.
 - **Notification Mail:** Email Id to where the admin wants to send the notifications.
 - **Use Auto Repricer:** Select **Yes** if the admin wants to use auto-repricer.
Note: Set the [Cron Path For Inventory Synchronization](#) location under the **CRON SETTINGS** section.
 - Under **CRON SETTINGS**, set the location for the following cron jobs:
 - Cron Path For Order
 - Cron Path For Inventory Synchronization
 - Cron Path For Return
 - Under **Vacation Mode**, select the check box to archive all products on jet.
11. Click the **Save** button.
 12. On the **Jet Configuration** tab, click **Prerequisites**.
 The page appears as shown in the following figure:



Any warnings related to any missing information appears on this page. It is just to check and ensure that all the provided details are correct and the cron on the server is running properly for Jet.com to fetch order automatically.

4. Category Mapping

On the **Category Mapping** page, admin can map the **WooCommerce** Categories to the required **Jet Category Id**.

All the mapped WooCommerce and the corresponding Jet Category Ids appears.

To map the categories

1. Go to the WooCommerce Admin panel.
2. On the left navigation bar, click the **Jet** menu.
3. In the right panel, click the **Category Mapping** tab.
The page appears as shown in the following figure:

Woo Categories	Mapped Jet category ID	
music	Music1000414	Map

Woo category	Mapped jet cat ID	Action
Albums	1000003	Edit Delete
Clothing	16000012	Edit Delete
Music	1000414	Edit Delete

4. Under **Woo Categories**, select the required **WooCommerce category** from the list.
5. Under **Mapped Jet category ID**, select the required **Jet Category Id** from the list to map it with the selected WooCommerce category.
6. Click the **Map** button.
The selected **WooCommerce category** is mapped to the selected **Jet Category Id** and the new row is added to the table below.

To edit the mapping

1. Click the **Category Mapping** tab.
2. Scroll down to the row of the required category.
3. In the **Action** column of the required row, click the **Edit** button.
A dialog box appears as shown in the following figure:

4. In the **Jet category ID** list, select the required **Jet Category Id** from the list.
5. Click the **Map** button.
The category mapping is edited.

To delete the mapping

1. Click the **Category Mapping** tab.
2. Scroll down to the row of the category that is no more required.
3. In the **Action** column of the required row, click the **Delete** button.
A confirmation dialog box appears.
4. Click the **OK** button.

The mapping is deleted.

5. Manage Profiles

Profile-based product uploading provides the admin a facility to create a group of the required products those have common meta-keys, and then upload those products at one go through uploading that profile (created group). In other words, admin can create a new profile and assign it to the group of those products, and then upload the profile on Jet.com; it saves the time of making the same changes in each meta-keys of each and every product.

It means, rather than making the changes in the common meta-keys of each and every product, admin can create a profile and assign it to all the products having common meta-keys, and thus make the changes in the meta-keys available on the profile page.

While creating and editing the profile, admin can select the product and the corresponding meta-keys. These meta-keys are applicable to all the products that are assigned to the profile.

Admin can do the following tasks:

- Add new profile(<https://docs.cedcommerce.com/woocommerce/jet-woocommerce-integration-guide-0-0-1?section=add-a-new-profile-10>)
- Edit the existing profile(<https://docs.cedcommerce.com/woocommerce/jet-woocommerce-integration-guide-0-0-1?section=edit-the-existing-profile-19>)
- Delete the profiles(<https://docs.cedcommerce.com/woocommerce/jet-woocommerce-integration-guide-0-0-1?section=delete-the-profiles-6>)

5.1. Add A New Profile

To add a new profile

1. Go to the WooCommerce Admin panel.
2. On the left navigation bar, click the **Jet** menu.
3. In the right panel, click the **Profile** tab.

The page appears as shown in the following figure:

Jet Configuration	Category Mapping	Profile	Manage products	Orders	Return	Refund	Upload Error File	Mass Category Assign	Sales Data	DashBoard
<div> Add New Profile Delete Profile </div>										
<input type="checkbox"/>	Profile	Edit								
<input type="checkbox"/>	profile	Edit Profile								
<input type="checkbox"/>	jet_set_go	Edit Profile								
<input type="checkbox"/>	Profile	Edit								

4. Click the **Add New Profile** button.

The **New Profile** page appears as shown in the following figure:

New Profile

General Profile settings

Profile name *

Standard Code Setting

Map Sku With UPC-E *Use Your Sku As Selected Code Type*

Standard Code Type UPC-E

Standard Code Value Map From : color

Category Attributes

Clothing JET Attributes

Music JET Attributes

Save profile

Select Product test product11-12

Example Meta Fields for product: test product11-12-17 - Green, L (ced_fourth)

<input type="checkbox"/> Meta Field Key	Meta Field value
<input type="checkbox"/> _variation_description	
<input type="checkbox"/> _sku	ced_fourth
<input type="checkbox"/> _regular_price	5
<input type="checkbox"/> _sale_price	

5. Under **General Profile settings**, in the **Profile name** box, enter the name of the profile.
6. In the right panel, do the following steps:
 - a. In the **Select Product** list, select the required product.
The relevant attributes appear in the **Meta Field Key** column.
 - b. Select the required attributes.
 - c. Click the **Add Meta Keys** button.
7. In the left panel, move to the **Standard Code Setting** section.
The section appears as shown in the following figure:

Standard Code Setting

Map Sku With ASIN *Use Your Sku As Selected Code Type*

Standard Code Type UPC

Standard Code Value Map From : jet related meta field

8. Under **Standard Code Setting**, do the following steps:
 - a. In the **Map Sku With** list, select the required code type.
 - b. In the **Standard Code Type** list, select the required code type.
 - c. In the **Standard Code Value Map From** list, select the required meta field.
9. In the left panel, move to the **Category Attributes** section.
The section appears as shown in the following figure:

Category Attributes

Clothing JET Attributes

Music JET Attributes

10. Under **Category Attributes**, do the following steps:

a. Click



The relevant attributes appear as shown in the following figure:

b. In the **Country of Origin** list, select the required value.

Or

In the corresponding **jet related meta field** list, select required meta key.

Note: The value selected in the list is applicable to all the products assigned to the profile.

Whereas, selecting the meta key from the **jet related meta field** list selects the individual value of the individual product.

c. In the **Color** box, enter the required custom value.

Or

In the corresponding **jet related meta field** list, select required meta key.

Note: The value entered in the box is applicable to all the products assigned to the profile.

Whereas, selecting the meta key from the **jet related meta field** list selects the individual value of the individual product.

d. Similarly, enter the values in the other required attributes.

11. Scroll down to the **Item Specifics** section.

The section appears as shown in the following figure:

Item Specifics		
Field	custom value	use attribute value
Brand	<input type="text"/>	jet related meta field ▾
Country Manufacturer	<input type="text"/>	jet related meta field ▾
Safety Warning	<input type="text"/>	jet related meta field ▾
Fullfillment Time	<input type="text"/>	jet related meta field ▾
Map Price	<input type="text"/>	jet related meta field ▾

12. Under **Item Specifics**, do the following steps:

a. Move to the required field row.

\. In the **custom value** box, enter the required value.

OR

In the **use attributes value** list, select the required meta field.

b. Similarly, move to the other required field rows and enter the custom value or select the required meta field.

13. Click the **Save Profile** button.

The profile is saved and listed on the Profile tab. Also, a success message appears.

5.2. Edit the Existing Profile

To edit the existing profile

1. Go to the WooCommerce Admin panel.
2. On the left navigation bar, click the **Jet** menu.
3. In the right panel, click the **Profile** tab.

The page appears as shown in the following figure:

Jet Configuration	Category Mapping	Profile	Manage products	Orders	Return	Refund	Upload Error File	Mass Category Assign	Sales Data	DashBoard
<div> Add New Profile Delete Profile </div>										
<input type="checkbox"/>	Profile								Edit	
<input type="checkbox"/>	profile								Edit Profile	
<input type="checkbox"/>	jet_set_go								Edit Profile	
<input type="checkbox"/>	Profile								Edit	

4. Move to the required profile to edit.
5. In the **Edit** column of the respective row, click the **Edit Profile** link.
The page appears as shown in the following figure:

6. Make the changes as per the requirement, and then click the **Save Profile** button,
The changes are saved and a success message appears on the Profile page.

5.3. Delete the Profiles

To delete the profiles

1. Go to the WooCommerce Admin panel.
2. On the left navigation bar, click the **Jet** menu.
3. In the right panel, click the **Profile** tab.
The page appears as shown in the following figure:

Profile	Edit
profile	Edit Profile
jet_set_go	Edit Profile
Profile	Edit

4. Select the profiles those are no more required.
5. Click the **Delete Profile** button.
A confirmation dialog box appears.
6. Click the **OK** button.
All the selected profiles are deleted and a success message appears.

6. Manage Products

*Admin can perform the following tasks on the respective **Jet Products** tab and the **Bulk Product Upload** tab:*

- Manage Jet Products
 - Bulk Action on the Selected Jet Products – Upload, Archive, and Unarchive(<https://docs.cedcommerce.com/woocommerce/jet-woocommerce-integration-guide-0-0-1?section=bulk-action-on-the-selected-jet-products-upload-archive-and-unarchive>)
 - Map the Selected Category to the Selected Products(<https://docs.cedcommerce.com/woocommerce/jet-woocommerce-integration-guide-0-0-1?section=map-the-selected-category-to-the-selected-products>)
 - Assign Profile to Single Product(<https://docs.cedcommerce.com/woocommerce/jet-woocommerce-integration-guide-0-0-1?section=assign-the-profile-to-a-single-product-4>)
 - Remove the Profile Assignment from the Single Product(<https://docs.cedcommerce.com/woocommerce/jet-woocommerce-integration-guide-0-0-1?section=remove-the-assignment-of-the-profile-8>)
 - Edit the Product(<https://docs.cedcommerce.com/woocommerce/jet-woocommerce-integration-guide-0-0-1?section=edit-the-products>)
 - View the Error Details(<https://docs.cedcommerce.com/woocommerce/jet-woocommerce-integration-guide-0-0-1?section=view-the-error-details>)
- Bulk Product Upload(<https://docs.cedcommerce.com/woocommerce/jet-woocommerce-integration-guide-0-0-1?section=bulk-products-upload>)
 - Mass Upload by Product
 - Mass Upload by Category
- Bulk Profile Mapping(<https://docs.cedcommerce.com/woocommerce/jet-woocommerce-integration-guide-0-0-1?section=bulk-profile-mapping>)

6.1. Bulk Action on the Selected Jet Products - Upload, Archive, and Unarchive

To perform the bulk action on the selected Jet products – Upload, Archive, and Unarchive




1. Go to the WooCommerce Admin panel.
 2. On the left navigation bar, click the **Jet** menu.
 3. In the right panel, click the **Manage Products** tab.
- The page appears as shown in the following figure:

Jet Configuration
Category Mapping
Profile
Manage products
Orders
Return
Refund
Upload Error File
Mass Category Assign
Sales Data
DashBoard

Jet Products | Bulk Product Upload

Upload
accessories
Map Category
submit

Inventory Synchronize
Update Product Status
Archive Missing Product
Search

<input type="checkbox"/>	ID	Image	Title	Price	Qty	Category	Profile	Type	Jet Product Status	Action	Upload Status
<input type="checkbox"/>	99		Woo Single5	2	6	Albums,Devices,Music,Singles,	Not Assigned	simple	Not Uploaded	View Details	Not Ready
		Assign Profile									
<input type="checkbox"/>	96		Woo Album #45e5	5	6	Albums,Clothing,Music,	profile	✗ simple	Not Uploaded	View Details	Not Ready
		Assign Profile									
<input type="checkbox"/>	93		Woo Single #1		5	Albums,Music,Singles,	profile	✗ simple	Not Uploaded	View Details	Not Ready

The **Jet Products** tab is opened by default.

4. To **upload** the selected products, do the following steps:
 - a. On the **Jet Products** tab, select the check-boxes associated with the required products.
 - b. In the Bulk Action list, select **Upload**, and then click the **Submit** button.

Upload
submit

If the selected products are ready to upload and no error exists then the selected products are uploaded and a success message appears.

5. To **archive** the selected products, do the following steps:
 - a. On the **Jet Products** tab, select the check-boxes associated with the required products.
 - b. In the Bulk Action list, select **Archive**, and then click the **Submit** button.

Archive
submit

If selected products are archived then a success message appears.

6. To **unarchive** the selected products, do the following steps:
 - a. On the **Jet Products** tab, select the check-boxes associated with the required archived products.
 - b. In the Bulk Action list, select **Unarchive**, and then click the **Submit** button.

Unarchive
submit

If selected archived products are unarchived and a success message appears.

6.2. Map the Selected Category to the Selected Products

To map the selected category to the selected products

1. Go to the WooCommerce Admin panel.
2. On the left navigation bar, click the **Jet** menu.
3. In the right panel, click the **Manage Products** tab.

The page appears as shown in the following figure:

Jet Configuration

Category Mapping

Profile

Manage products

Orders

Return

Refund

Upload Error File

Mass Category Assign

Sales Data

DashBoard

Jet Products

Bulk Product Upload

Upload

accessories

Map Category




submit

Inventory Synchronize

Update Product Status

Archive Missing Product

Search

	ID	Image	Title	Price	Qty	Category	Profile	Type	Jet Product Status	Action	Upload Status
<input type="checkbox"/>	99		Woo Single5	2	6	Albums,Devices,Music,Singles,	Not Assigned	simple	Not Uploaded	View Details	Not Ready
		Assign Profile									
<input type="checkbox"/>	96		Woo Album #45e5	5	6	Albums,Clothing,Music,	profile	✗ simple	Not Uploaded	View Details	Not Ready
		Assign Profile									
<input type="checkbox"/>	93		Woo Single #1		5	Albums,Music,Singles,	profile	✗ simple	Not Uploaded	View Details	Not Ready

The **Jet Products** tab is opened by default.

4. On the **Jet Products** tab, select the check-boxes associated with the required products.
5. In the Category list, select the required category.

Select Category

devices

electrode-pad-club

electrode-pads

hoodies

music

nosters

Map Category

Search

Upload Status

Not Ready

6. Click the **Map Category** button.

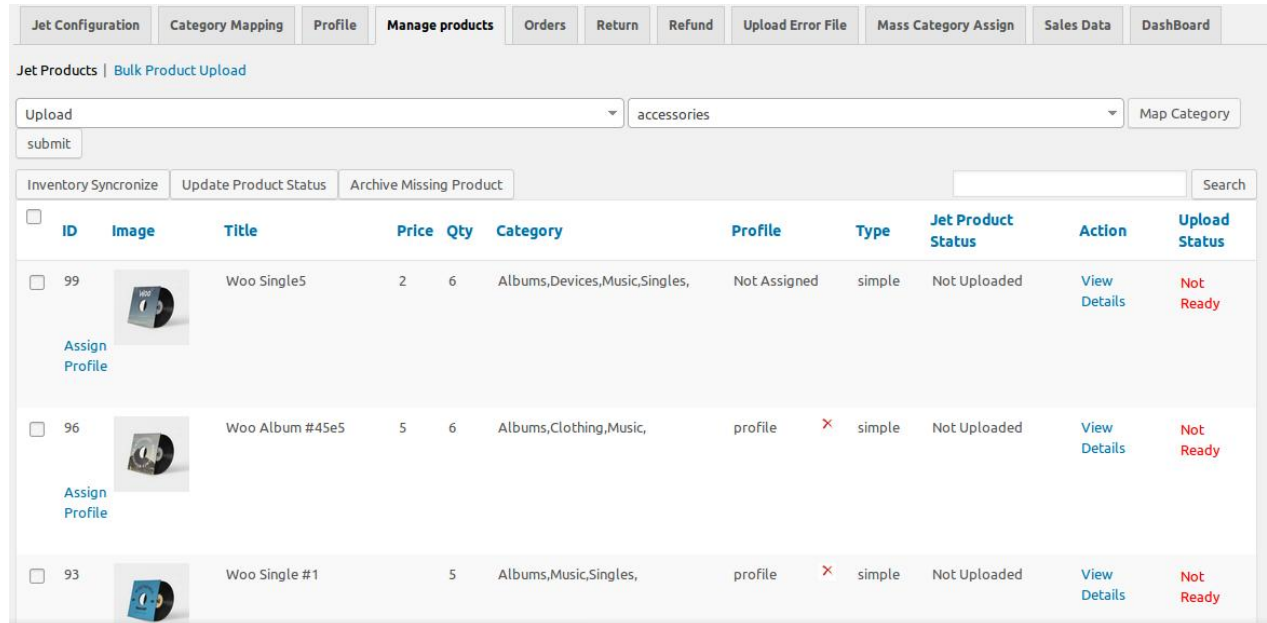
The category is mapped to all the selected products and the category name appears in the Category column of the respective products rows.




6.3. Assign the Profile to a Single Product

To assign the profile to the single product

1. Go to the WooCommerce Admin panel.
2. On the left navigation bar, click the **Jet** menu.
3. In the right panel, click the **Manage Products** tab.

The page appears as shown in the following figure:

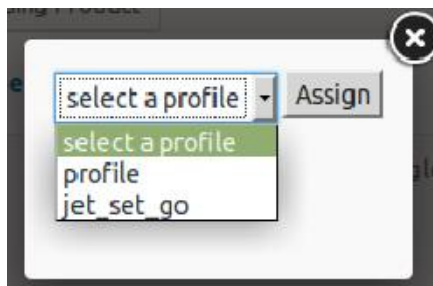


ID	Image	Title	Price	Qty	Category	Profile	Type	Jet Product Status	Action	Upload Status
99		Woo Single5	2	6	Albums,Devices,Music,Singles,	Not Assigned	simple	Not Uploaded	View Details	Not Ready
96		Woo Album #45e5	5	6	Albums,Clothing,Music,	profile	simple	Not Uploaded	View Details	Not Ready
93		Woo Single #1		5	Albums,Music,Singles,	profile	simple	Not Uploaded	View Details	Not Ready

The **Jet Products** tab is opened by default.

4. On the **Jet Products** tab, move to the required products to assign the required profile to it.
5. In the **ID** column of the respective row, click the **Assign Profile** link.

The dialog box appears as shown in the following figure:



6. In the Profile list, select the required profile, and then click the **Assign** button.

The selected profile is assigned to the product and appears in the corresponding **Profile** column of the respective row.

6.4. Remove the Assignment of the Profile

To remove the Profile Assignment from the single product

1. Go to the WooCommerce Admin panel.
 2. On the left navigation bar, click the **Jet** menu.
 3. In the right panel, click the **Manage Products** tab.
- The page appears as shown in the following figure:

Jet Configuration

Category Mapping

Profile

Manage products

Orders

Return

Refund

Upload Error File

Mass Category Assign

Sales Data

DashBoard

Jet Products

Bulk Product Upload

Upload

accessories

Map Category




submit

Inventory Synchronize

Update Product Status

Archive Missing Product

Search

<input type="checkbox"/>	ID	Image	Title	Price	Qty	Category	Profile	Type	Jet Product Status	Action	Upload Status
<input type="checkbox"/>	99		Woo Single5	2	6	Albums,Devices,Music,Singles,	Not Assigned	simple	Not Uploaded	View Details	Not Ready
Assign Profile											
<input type="checkbox"/>	96		Woo Album #45e5	5	6	Albums,Clothing,Music,	profile	✖ simple	Not Uploaded	View Details	Not Ready
Assign Profile											
<input type="checkbox"/>	93		Woo Single #1		5	Albums,Music,Singles,	profile	✖ simple	Not Uploaded	View Details	Not Ready

The **Jet Products** tab is opened by default.

4. On the **Jet Products** tab, scroll down to the required product.
- The product from which the profile assignment needs to be removed.

Jet Configuration

Category Mapping

Profile

Manage products

Orders

Return

Refund

Upload Error File

Mass Category Assign

Sales Data

DashBoard

Jet Products

Bulk Product Upload

Upload

submit

Select Category



Map Category

Inventory Synchronize

Update Product Status

Archive Missing Product

Search

<input type="checkbox"/>	ID	Image	Title	Price	Qty	Category	Profile	Type	Jet Product Status	Action	Upload Status
<input type="checkbox"/>	99	 <div>Assign Profile</div>	Woo Single5	2	6	Albums,Devices,Music,Singles,	Not Assigned	simple	Not Uploaded	View Details	Not Ready
<input type="checkbox"/>	96	 <div>Assign Profile</div>	Woo Album #45e5	5	6	Albums,Clothing,Devices,Music,	<div>profile</div> <div>✕</div>	simple	Not Uploaded	View Details	Not Ready

5. In the **Profile** column of the required product, click the cross icon associated with the profile name.
- The assigned profile is removed from the product, and the **Not assigned** link appears.

6.5. Edit the Products

To edit the product

1. Go to the WooCommerce Admin panel.
2. On the left navigation bar, click the **Jet** menu.
3. In the right panel, click the **Manage Products** tab.

The page appears as shown in the following figure:

ID	Image	Title	Price	Qty	Category	Profile	Type	Jet Product Status	Action	Upload Status
99		Woo Single5	2	6	Albums,Devices,Music,Singles,	Not Assigned	simple	Not Uploaded	View Details	Not Ready
96		Woo Album #45e5	5	6	Albums,Clothing,Music,	profile	simple	Not Uploaded	View Details	Not Ready
93		Woo Single #1		5	Albums,Music,Singles,	profile	simple	Not Uploaded	View Details	Not Ready

The **Jet Products** tab is opened by default.

4. On the **Jet Products** tab, scroll down to the required product to edit.
5. In the **Action** column of the respective row, click the **View Details** link.
6. The **Edit Product** page appears.
7. Scroll down to the Settings area.
8. In the left navigation panel, click the **Jet Attributes** tab.

The page appears as shown in the following figure:

Product data — Simple product ☐ Virtual: ☐ Downloadable: ☐

General

product standard codes ?

ASIN ?

select ? ?

Brand ?

MFR Part Number: ?

Jet Price ?

Jet Stock ?

Jet Attributes

Clothing JET Attributes ?

Jet Extra Attributes

Shipping Exception

Return Exception

Auto Repricing

8. Under **product standard codes**, do the following steps.

- In the **ASIN** box, enter the required value.
- In the **Select** list, select the required code, and then enter the value in the corresponding box.
Note: This product code is optional if the **ASIN** is provided.
- Similarly, enter the values in the other required attribute fields or make the required changes.

Note: Changes made on the **Edit Product** page is applicable only to the product. Fields values entered on the Profile page overwrites the field values of the product page.

9. In the left navigation panel, click the **Jet Extra Attributes** tab.

The page appears as shown in the following figure:

Product data — Simple product		Virtual: <input type="checkbox"/>	Downloadable: <input type="checkbox"/>
General	Country Manufacturer:	<input type="text" value="Manufacturer Country"/>	
NEWEGG	Product Manufacturer:	<input type="text" value="Value"/>	
Inventory	Safety Warning:	<input type="text" value="Safety Warning"/>	
Shipping	Fullfillment Time:	<input type="text" value="Days"/>	
Fruggo	Amazon Item Type	<input type="text" value="Amazon Keyword"/>	
Linked Products	Keyword:		
Attributes	Manufacturer suggested retail price:	<input type="text" value="Value"/>	
Advanced	Map Price:	<input type="text" value="Value"/>	
Jet Attributes	Map implementation:	<input type="text" value="select"/>	
Jet Extra Attributes	Product Tax Code:	<input type="text" value="select"/>	
Shipping Exception	Ships Alone:	<input type="text" value="false"/>	
Return Exception	Exclude From Fee Adjustment:	<input type="text" value="false"/>	
Auto Repricing			

10. Enter the values in the required attributes fields.

11. In the right panel, click the **Update** button.

Note: After making any changes to the product, **make sure that the product is uploaded again on Jet.com.**

6.6. View the Error Details

To view the error details

1. Go to the WooCommerce Admin panel.
2. On the left navigation bar, click the **Jet** menu.
3. In the right panel, click the **Manage Products** tab.
The page appears as shown in the following figure:

Jet Configuration

Category Mapping

Profile

Manage products

Orders

Return

Refund

Upload Error File

Mass Category Assign

Sales Data

DashBoard

Jet Products | Bulk Product Upload

Upload

accessories

Map Category




submit

Inventory Synchronize

Update Product Status

Archive Missing Product

Search

<input type="checkbox"/>	ID	Image	Title	Price	Qty	Category	Profile	Type	Jet Product Status	Action	Upload Status
<input type="checkbox"/>	99		Woo Single5	2	6	Albums,Devices,Music,Singles,	Not Assigned	simple	Not Uploaded	View Details	Not Ready
Assign Profile											
<input type="checkbox"/>	96		Woo Album #45e5	5	6	Albums,Clothing,Music,	profile	<div><div></div></div> simple	Not Uploaded	View Details	Not Ready
Assign Profile											
<input type="checkbox"/>	93		Woo Single #1		5	Albums,Music,Singles,	profile	<div><div></div></div> simple	Not Uploaded	View Details	Not Ready

The **Jet Products** tab is opened by default.

- On the **Jet Products** tab, scroll down to the required product to edit.
 - In the **Upload Status** column of the respective row, click the **Not Ready** link.
- The error details appear as shown in the following figure:



- View the error details and then click the **Cross** icon to close it.
- These details help to know the issues so that after resolving the issues admin can upload the product again to Jet.com.

6.7. Bulk Products Upload

Admin can upload the products in bulk through the following options:

- **Mass Upload By Product:** Admin can select one of the following required options:
 - **All Products:** All the Jet Products are uploaded to Jet.com.
 - **Selected Products:** Only selected products are uploaded to Jet.com.
 - **Exclude Selected Products:** The products other than the selected products are uploaded to Jet.com.
- **Mass Upload By Category:** All the products falling under the selected category are uploaded to Jet.com.

To upload the products through Mass Upload By Product

1. Go to the WooCommerce Admin panel.
2. On the left navigation bar, click the **Jet** menu.
3. In the right panel, click the **Manage Products** tab.
The page appears as shown in the following figure:

The screenshot shows the 'Jet Products | Bulk Product Upload' page. At the top, there's a navigation bar with tabs: Jet Configuration, Category Mapping, Profile, **Manage products**, Orders, Return, Refund, Upload Error File, Mass Category Assign, Sales Data, and DashBoard. Below the navigation bar, there's a sub-header 'Jet Products | Bulk Product Upload'. A dropdown menu is set to 'Upload' and a search bar contains 'accessories'. There are buttons for 'submit', 'Inventory Synchronize', 'Update Product Status', and 'Archive Missing Product'. A search bar is also present. Below this is a table with columns: ID, Image, Title, Price, Qty, Category, Profile, Type, Jet Product Status, Action, and Upload Status. The table contains three rows of products, each with an 'Assign Profile' link and a 'View Details' link. The 'Upload Status' for all products is 'Not Ready'.

ID	Image	Title	Price	Qty	Category	Profile	Type	Jet Product Status	Action	Upload Status
99		Woo Single5	2	6	Albums,Devices,Music,Singles,	Not Assigned	simple	Not Uploaded	View Details	Not Ready
96		Woo Album #45e5	5	6	Albums,Clothing,Music,	profile	simple	Not Uploaded	View Details	Not Ready
93		Woo Single #1		5	Albums,Music,Singles,	profile	simple	Not Uploaded	View Details	Not Ready

The **Jet Products** tab is opened by default.

4. Click the **Bulk Product Upload** link.
The page appears as shown in the following figure:

The screenshot shows the 'Jet Products | Bulk Product Upload' page. At the top, there's a navigation bar with tabs: Jet Configuration, Category Mapping, Profile, **Manage products**, Orders, Return, Refund, Upload Error File, Mass Category Assign, Sales Data, and DashBoard. Below the navigation bar, there's a sub-header 'Jet Products | Bulk Product Upload'. The 'Mass Upload By Product' section is active, showing a dropdown menu with the text 'Please Select Mass Upload Product Type'. Below this is an 'OR' section. The 'Mass Upload By Category' section shows a dropdown menu with the text 'Select Category' and a button 'Upload Products By Category'. Below this is the 'Bulk Profile Mapping' section. The 'Mapped Jet Products' section shows a dropdown menu with the text 'Select Products'. The 'Profiles' section shows a dropdown menu with the text 'profile' and a button 'Map Profile'.

5. In the **Mass Upload By Product** list, select the required option.
 - **Selected Products:** If selected then the corresponding fields appear as shown in the following figure:

- a. In the **Select Products For Upload** box, click to select the required products from the list.
 - b. In the Action list, select the **Mass Product Upload** option.
 - c. Click the **Submit** button.
- The process of mass upload of the selected products starts, and a message appears. Similarly, perform the mass upload action based on the other selected option.

To upload the products through Mass Upload By Category

1. On the **Bulk Product Upload** page, scroll down to the **Mass Upload By Category** list.

2. In the **Select Category** list, select the required category, and then click the Upload Products by Category button.
- The process of mass upload of the selected products starts, and a message appears.

6.8. Bulk Profile Mapping

To map the profile to the selected products through Bulk Profile Mapping




1. Go to the WooCommerce Admin panel.
 2. On the left navigation bar, click the **Jet** menu.
 3. In the right panel, click the **Manage Products** tab.
- The page appears as shown in the following figure:

Jet Configuration | Category Mapping | Profile | **Manage products** | Orders | Return | Refund | Upload Error File | Mass Category Assign | Sales Data | DashBoard

Jet Products | Bulk Product Upload

Upload Map Category

Inventory Synchronize | Update Product Status | Archive Missing Product

ID	Image	Title	Price	Qty	Category	Profile	Type	Jet Product Status	Action	Upload Status
<input type="checkbox"/> 99		Woo Single5	2	6	Albums,Devices,Music,Singles,	Not Assigned	simple	Not Uploaded	View Details	Not Ready
<input type="checkbox"/> 96		Woo Album #45e5	5	6	Albums,Clothing,Music,	profile	simple	Not Uploaded	View Details	Not Ready
<input type="checkbox"/> 93		Woo Single #1		5	Albums,Music,Singles,	profile	simple	Not Uploaded	View Details	Not Ready

The **Jet Products** tab is opened by default.

- Click the **Bulk Product Upload** link.

The page appears as shown in the following figure:

Jet Configuration | Category Mapping | Profile | **Manage products** | Orders | Return | Refund | Upload Error File | Mass Category Assign | Sales Data | DashBoard

Jet Products | Bulk Product Upload

Mass Upload By Product

OR

Mass Upload By Category

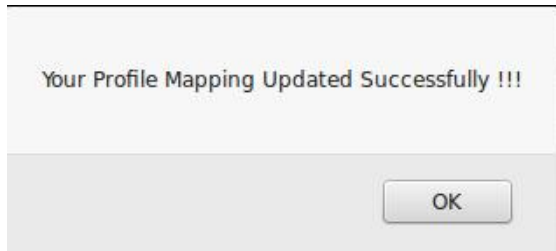
Bulk Profile Mapping

Mapped Jet Products

Profiles

- Scroll down to the **Bulk Profile Mapping** section.
- In the **Mapped Jet Products** box, click to select the required products from the list.
- In the **Profiles** list, select the required profile to map the selected products to.
- Click the **Map Profile** button.

A success message appears as shown in the following figure:



9. Click the **OK** button.

7. Manage Orders

The admin can perform the following tasks:

- Fetch the order from Walmart and view all the order details(<https://docs.cedcommerce.com/woocommerce/jet-woocommerce-integration-guide-0-0-1?section=fetch-and-view-the-jet-orders>)
- Cancel Orders Or Submit Shipment(<https://docs.cedcommerce.com/woocommerce/jet-woocommerce-integration-guide-0-0-1?section=submit-shipment-or-cancel-the-order-2>)
- Delete the Selected Orders(<https://docs.cedcommerce.com/woocommerce/jet-woocommerce-integration-guide-0-0-1?section=delete-the-selected-orders>)

7.1. Fetch and View the Jet Orders

To fetch and view the orders fetched

1. Go to the WooCommerce Admin panel.
 2. On the left navigation bar, click the **Jet** menu.
 3. In the right panel, click the **Orders** tab.
- The page appears as shown in the following figure:

Jet Configuration	Category Mapping	Profile	Manage products	Orders	Return	Refund	Upload Error File	Mass Category Assign	Sales Data	DashBoard
Order Failed Orders										
Bulk Action ▼		Apply		Fetch Orders						
<input type="checkbox"/>	ID	Order Item Id	Merchant Order Id	SKU	Deliver By	woo order id	status	Action		
<input type="checkbox"/>	1	d8bceb9ea96945c09ca9aef51f36381a	ab33949f5b8a42a0a8dc2665e5bd0d76	60,	October 23rd, 2017,6:15 am	2836	completed	View Details		
<input type="checkbox"/>	2	9b57a4ef742d463aa0edf44d01bc8cf0	dd752986465a4825aa5ffeba57d2d65b	60,	October 23rd, 2017,6:15 am	2837	completed	View Details		
<input type="checkbox"/>	3	c0d547ff2f234040973fab3c10ec14c2,	9805c391070c48ebb3276443e23bf390	60,	November 1st, 2017,4:01 am	2844	acknowledged	View Details		
<input type="checkbox"/>	4	84d5c169fb8e47f3957cee934069ebe8	11f1f4bdd8a641cbb1635c9c1b28556d	60,	November 1st, 2017,4:14 am	2845	completed	View Details		

4. Click the **Fetch Orders** button to fetch all the current orders from Jet.com.
All the fetched orders are listed on the page.
5. To view the Order details, scroll down to the required order.

- In the **Action** column of the respective row, click the corresponding **View Details** link. The **Edit Order** page appears as shown in the following figure:

Edit order [Add order](#)

Order #2844 details
Customer IP: [REDACTED]

General Details

Order date:
2017-10-30 @ 4 : 1

Order status:
Jet

Customer:
Guest

Billing details

Address:
Maggie Simpson
56 Birch street
Altitude
MS
38829
USD

Email address:
[REDACTED]

Phone:
[REDACTED]

Shipping details

Address:
Santa's Little
56 Birch street
Altitude
MS
38829
USD

The **Edit Order** page displays all the details relevant to the specific order.

7.2. Submit Shipment or Cancel the Order

To cancel the order or submit shipment

- Go to the WooCommerce Admin panel.
- On the left navigation bar, click the **Jet** menu.
- In the right panel, click the **Orders** tab.

The page appears as shown in the following figure:

Jet Configuration	Category Mapping	Profile	Manage products	Orders	Return	Refund	Upload Error File	Mass Category Assign	Sales Data	DashBoard
-------------------	------------------	---------	-----------------	---------------	--------	--------	-------------------	----------------------	------------	-----------

Order | Failed Orders

Bulk Action

ID	Order Item Id	Merchant Order Id	SKU	Deliver By	woo order id	status	Action
<input type="checkbox"/> 1	d8bceb9ea96945c09ca9aef51f36381a	ab33949f5b8a42a0a8dc2665e5bd0d76	60,	October 23rd, 2017,6:15 am	2836	completed	View Details
<input type="checkbox"/> 2	9b57a4ef742d463aa0edf44d01bc8cf0	dd752986465a4825aa5ffeba57d2d65b	60,	October 23rd, 2017,6:15 am	2837	completed	View Details
<input type="checkbox"/> 3	c0d547ff2f234040973fab3c10ec14c2,	9805c391070c48ebb3276443e23bf390	60,	November 1st, 2017,4:01 am	2844	acknowledged	View Details
<input type="checkbox"/> 4	84d5c169fb8e47f3957cee934069ebe8,	11f1f4bdd8a641cbb1635c9c1b28556d	60,	November 1st, 2017,4:14 am	2845	completed	View Details

4. Scroll down to the required order.
5. In the **Action** column of the respective row, click the corresponding **View Details** link.
The **Edit Order** page appears.
6. Scroll down to the **Jet Order Management** section.
The section appears as shown in the following figure:

Jet Order Management ▲

Jet order status :acknowledged

Select Order Action:

Order For Fullfillment:

Node:

Shipping Carrier Used:

Request Service Level:

Tracking Number:

Ship To Date:

Expected Delivery Date:

Carrier Pickup Date:

SKU	Qty Order	Requested qty Cancelled	Qty shipped	qty Cancelled	qty remains	Return Address	RMA Number	Day To Return	Shipment Id
60	1	0	1	0	1	Yes	60A2		60284

Admin can cancel the order or can ship the order based on certain requirements.

7. Click the **Cancel Order** button to cancel the Order.
A confirmation dialog box appears.
8. Click the **OK** button.
The order is canceled.
9. To ship the order, enter the required values in the following fields:
 - **Tracking Number**: The number given to package when it is shipped.
 - **Ship To Date**: The date when the order is sent out to a customer
 - **Expected Delivery Date**: The date when the order has to reach the customer.
 - **Carrier Pickup Date**: The date when the order has to be picked up.
 - **Quantity Shipped**: The number of items that the admin wants to deliver.
 - **qty Cancelled**: The number of items that the admin wants to cancel.
10. Click the **Ship Order** button.
The order is shipped and a success message appears.

7.3. Delete the Selected Orders

To delete the selected orders

1. Go to the WooCommerce Admin panel.
2. On the left navigation bar, click the **Jet** menu.
3. In the right panel, click the **Orders** tab.
The page appears as shown in the following figure:

Jet Configuration	Category Mapping	Profile	Manage products	Orders	Return	Refund	Upload Error File	Mass Category Assign	Sales Data	DashBoard
Order Failed Orders										
Bulk Action ▼ Apply										Fetch Orders
<input type="checkbox"/>	ID	Order Item Id	Merchant Order Id	SKU	Deliver By	woo order id	status	Action		
<input type="checkbox"/>	1	d8bceb9ea96945c09ca9aef51f36381a	ab33949f5b8a42a0a8dc2665e5bd0d76	60,	October 23rd, 2017,6:15 am	2836	completed	View Details		
<input type="checkbox"/>	2	9b57a4ef742d463aa0edf44d01bc8cf0	dd752986465a4825aa5ffe57d2d65b	60,	October 23rd, 2017,6:15 am	2837	completed	View Details		
<input type="checkbox"/>	3	c0d547ff2f234040973fab3c10ec14c2,	9805c391070c48ebb3276443e23bf390	60,	November 1st, 2017,4:01 am	2844	acknowledged	View Details		
<input type="checkbox"/>	4	84d5c169fb8e47f3957cee934069ebe8	11f1f4bdd8a641cbb1635c9c1b28556d	60,	November 1st, 2017,4:14 am	2845	completed	View Details		

4. Select the checkboxes associated with the orders those are no more required.
5. In the **Bulk Action** list, select **Delete**, and then click the **Apply** button.
A confirmation dialog box appears.
6. Click the **OK** button.
The selected orders are deleted.

8. Manage Returns

The admin can perform the following tasks on the Return page:

- Fetch the Return from Jet.com and view all the Return details(<https://docs.cedcommerce.com/woocommerce/jet-woocommerce-integration-guide-0-0-1?section=fetch-and-view-the-returns>)
- Submit Return Details(<https://docs.cedcommerce.com/woocommerce/jet-woocommerce-integration-guide-0-0-1?section=submit-return-details>)
- Delete the Selected Returns(<https://docs.cedcommerce.com/woocommerce/jet-woocommerce-integration-guide-0-0-1?section=delete-the-selected-returns>)

8.1. Fetch and View the Returns

To fetch and view the returns

1. Go to the WooCommerce Admin panel.
2. On the left navigation bar, click the **Jet** menu.
3. In the right panel, click the **Return** tab.
The page appears as shown in the following figure:

Jet Configuration	Category Mapping	Profile	Manage products	Orders	Return	Refund	Upload Error File	Mass Category Assign	Sales Data	DashBoard
Bulk Action <div>Apply</div> <div>Fetch Return</div>										
<input type="checkbox"/>	ID	Return Id	Merchant Order Id	Tracking Number	Shipping Carrier	Status	Action			
<input type="checkbox"/>	1	6		1Z23W4561233458355	FedEx	created	View Details			
<input type="checkbox"/>	ID	Return Id	Merchant Order Id	Tracking Number	Shipping Carrier	Status	Action			

4. Click the **Fetch Return** button.

All the fetched returns are listed on the page.

5. To view the Return details, scroll down to the required Return.

6. In the **Action** column of the respective row, click the corresponding **View Details** link.

The page appears as shown in the following figure:

Jet Configuration	Category Mapping	Profile	Manage products	Orders	Return	Refund	Upload Error File	Mass Category Assign
-------------------	------------------	---------	-----------------	--------	--------	--------	-------------------	----------------------

Return Id:

Merchant Order Id:

Agree to Return: Yes

Order Item Id	Qty Returned	Qty Refunded	Return Feedback	Reason	Amount	Shipping Cost	Shipping Tax	Tax	Notes
8	1	Merch	choose	Product is defective / does not work	50	1.5	0	0	

Refund Without Return: no

Reference Order Id:

Alternate Order ID:

Return Date: 2017-11-06 10:24:30

Shipping Carrier: FedEx

Tracking Number: 1Z23W4561233458355

Merchant Return Charge: 5.79

8.2. Submit Return Details

To submit the return details

1. Go to the WooCommerce Admin panel.
2. On the left navigation bar, click the **Jet** menu.
3. In the right panel, click the **Return** tab.

The page appears as shown in the following figure:

Jet Configuration Category Mapping Profile Manage products Orders Return Refund Upload Error File Mass Category Assign Sales Data DashBoard									
Bulk Action ▾		Apply		Fetch Return					
<input type="checkbox"/>	ID	Return Id	Merchant Order Id	Tracking Number	Shipping Carrier	Status	Action		
<input type="checkbox"/>	1	€		1Z23W4561233458355	FedEx	created	View Details		
<input type="checkbox"/>	ID	Return Id	Merchant Order Id	Tracking Number	Shipping Carrier	Status	Action		

4. Scroll down to the required Return.
5. In the **Action** column of the respective row, click the corresponding **View Details** link.

The page appears as shown in the following figure:

Jet Configuration Category Mapping Profile Manage products Orders Return Refund Upload Error File Mass Category Assign																															
Return Id:																															
Merchant Order Id:																															
Agree to Return :		Yes ▾																													
Return Item Details		<table> <tr> <th>Order Item Id</th><th>Qty Returned</th><th>Qty Refunded</th><th>Return Feedback</th><th>Reason</th><th>Amount</th><th>Shipping Cost</th><th>Shipping Tax</th><th>Tax</th><th>Notes</th></tr> <tr> <td>8</td><td>1</td><td>Merch</td><td>choose ▾</td><td>Product is defective / does not work</td><td>50</td><td>1.5</td><td>0</td><td>0</td><td></td></tr> </table>										Order Item Id	Qty Returned	Qty Refunded	Return Feedback	Reason	Amount	Shipping Cost	Shipping Tax	Tax	Notes	8	1	Merch	choose ▾	Product is defective / does not work	50	1.5	0	0	
Order Item Id	Qty Returned	Qty Refunded	Return Feedback	Reason	Amount	Shipping Cost	Shipping Tax	Tax	Notes																						
8	1	Merch	choose ▾	Product is defective / does not work	50	1.5	0	0																							
Refund Without Return:		no ▾																													
Reference Order Id:																															
Alternate Order ID:																															
Return Date:		2017-11-06 10:24:30																													
Shipping Carrier:		FedEx																													
Tracking Number:		1Z23W4561233458355																													
Merchant Return Charge:		5.79																													
Submit																															

6. In the **Agree to Return** list, select **Yes**.
If selected **No**, then the field appears as shown in the following field:

Reason To Disagree :

- In the Reason to Disagree list, select the required reason.
7. In the **Return Item Details** area, enter the required values in the following fields based on the requirements:
 - Qty Returned
 - Qty Refunded
 - Return Feedback
 - Amount
 - Shipping Cost
 - Shipping Tax
 - Tax
 - Notes
 8. In the **Refund Without Return** list, select the required option.
 9. Click the **Submit** button.

8.3. Delete the Selected Returns

To delete the selected Returns

1. Go to the WooCommerce Admin panel.
 2. On the left navigation bar, click the **Jet** menu.
 3. In the right panel, click the **Return** tab.
- The page appears as shown in the following figure:

Jet Configuration	Category Mapping	Profile	Manage products	Orders	Return	Refund	Upload Error File	Mass Category Assign	Sales Data	DashBoard
Bulk Action <input type="button" value="Apply"/>										<input type="button" value="Fetch Return"/>
<input type="checkbox"/>	ID	Return Id	Merchant Order Id	Tracking Number	Shipping Carrier	Status	Action			
<input type="checkbox"/>	1	€		1Z23W4561233458355	FedEx	created	View Details			
<input type="checkbox"/>	ID	Return Id	Merchant Order Id	Tracking Number	Shipping Carrier	Status	Action			

4. Select the checkboxes associated with the Returns those are no more required.
5. In the **Bulk Action** list, select **Delete**, and then click the **Apply** button.
A confirmation dialog box appears.
6. Click the **OK** button.
The selected Returns are deleted.

9. Manage Refunds

If a front-end user returns the product or order directly to the merchant without the involvement of Jet.com, then the merchant has to send a request on Jet.com for completing this type of return.

To complete this type of return the merchant has to create a new refund.

To create a new refund

1. Go to the WooCommerce Admin panel.
2. On the left navigation bar, click the **Jet** menu.
3. In the right panel, click the **Refund** tab.

The page appears as shown in the following figure:

4. Click the **Create New Refund** button.

The page appears as shown in the figure:

5. In the **Shop Order Id** list, select the required order Id, and then click the **Submit** button.

The **Refund Information** page appears as shown in the following figure:

6. In the **Agree For Refund** list, select **Yes**.

The **Order Item Details** section appears as shown in the following figure:

Shop Order Id: 2836

Merchant order Id:(required)

Order Item Id	Product Name	Merchant Sku	Delivered Item	Agree For Refund
	Woo Logo	60	1	Yes

Order Item Id: 0

Item Price Details

Item tax	shipping Cost	Shipping Tax	Base Price
Item tax	2.5	shipping Tax	50

Quantity returned:(required) Quantity Returned

Quantity Refunded:(required) Quantity Refunded

Refund Tax: Refund Tax

Refund Notes:(required)

Refund Amount:(required) Refund Amount

Refund Shipping Cost: Refund Shipping Co

Refund Shipping Tax(required) Refund Shipping Tax

Refund Feedback:(required) Please Select An Option

Refund Reason:(required) Please Select An Option

Submit

7. Enter the required values in the following fields:

- **Item tax:** Tax applied on the item.
- **Shipping Tax:** Shipping tax applicable to the product.
- **Quantity returned:** Number of items or product returned by the customer.
Note: Returned quantity should be less than or equal to the shipped quantity.
- **Quantity Refunded:** Number of items or product that the merchant wants to refund.
Note: Refunded quantity should be less than or equal to the Returned quantity.
- **Refund Tax:** Tax applied on the items or products returned.
- **Refund Notes:** Notes written to explain the refund of the item.
- **Refund Amount:** Amount that Jet.com has to return to the front-end user.
- **Refund Shipping Cost:** Shipping cost applicable to the returned product.
- **Refund Shipping Tax:** Shipping tax applicable to the returned product.
- **Refund Feedback:** Feedback of merchant on the returned product.
- **Refund Reason:** Reason why the front-end user has returned the product.

8. Click the **Submit** button.

