

# **Ebay Integration for Magento-User Guide**

by CedCommerce Docs - Products User Guides

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## 1. Overview

eBay, an American multinational corporation, and king in e-commerce needs no introduction, rendering consumer-to-consumer, and business-to-consumer merchandising services. It flourishes over a multibillion-dollar business with operations localized and pervasive over more than 30 countries.

**eBay integration by CedCommerce** involves the integration of your favorite e-commerce platforms such as Magento, WooCommerce, Shopify, Prestashop, Volusion etc.. with your store on eBay marketplace.

With the help of Extension developed by CedCommerce, you can manage both the e-Commerce stores easily under the single common platform which is only contingent on the source API made available by eBay.

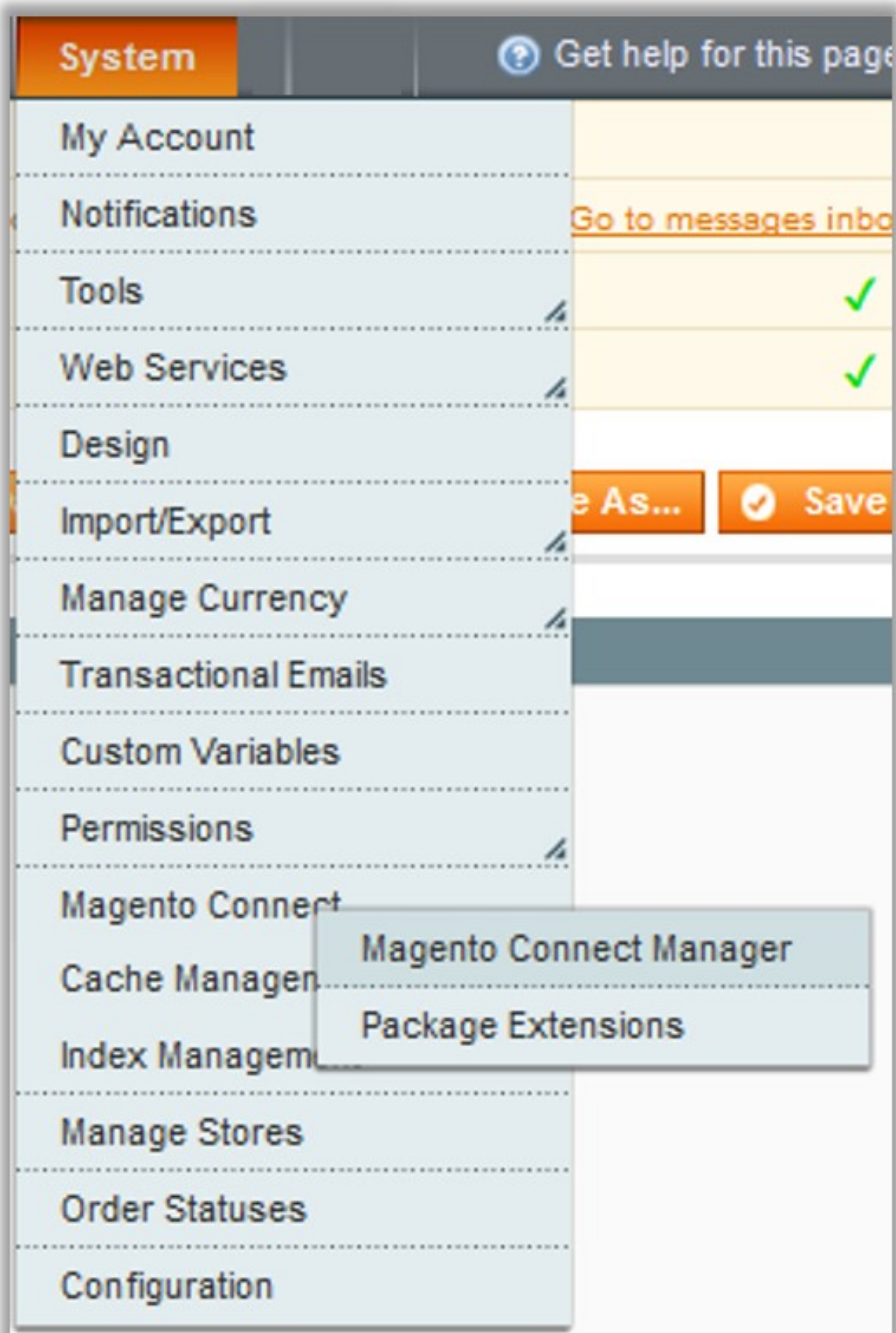
### *Key features are as follows:*

- **Rejected Products Notification:** If any product gets rejected from eBay due to invalid data, then its information is fetched from automated synchronized request along with the error due to which it is rejected.
- **New Order Notifications:** When a new order is fetched from eBay.com, the admin receives a notification.
- **Synchronized Inventory and Profile Based Pricing:** Inventory Synchronization at regular intervals. product Listing is established between Magento and eBay. Profile-based price increase or decrease.
- **Profile-based product upload:** Admin can create a profile and map eBay category and attributes to that of Magento after assigning the products to the profile can easily upload products to ebay.com.
- **Product Category Mapping:** Many-to-one category mapping philosophy. Admin can map many categories of the Magento store to the single category of eBay.
- **Simple Products Upload:** Admin can upload the Simple types of Magento product on eBay.com.

## 2. Ebay Integration for Magento Extension Installation

### *To install the extension*

1. Go to the **Magento Admin** panel.
2. On the top navigation bar, point to the **System** menu.  
The menu appears as shown in the following figure:



3. Point to the **Magento Connect** menu, and then click **Magento Connect Manager**.  
The page appears as shown in the following figure:

The screenshot shows the Magento Connect Manager interface. At the top, there's a header with the 'Magentoconnect MANAGER' logo. Below the header, there are tabs for 'Extensions' and 'Settings', with 'Settings' being the active tab. On the right, there are links for 'Return to Admin' and 'Log Out'.

The 'Settings' section includes a checkbox for 'Put store on the maintenance mode while installing/upgrading/backup creation' (checked) and a checkbox for 'Create Backup' with a dropdown menu set to 'Database'.

The 'Install New Extensions' section has two numbered steps:
 

- Search for modules via [Magento Connect](#).
- Paste extension key to install: [text input field] [Install button]

The 'Direct package file upload' section has two numbered steps:
 

- Download or build package file.
- Upload package file: [Browse... button] No file selected. [Upload button]

The 'Manage Existing Extensions' section has a 'Check for Upgrades' button. Below it, the 'Channel' is set to 'Magento Community Edition' with a 'Commit Changes' button. There's also a checkbox for 'Clear all sessions after successful install or upgrade'.

A table lists installed extensions:

Package Name	Installed	Actions	Summary
Cm_RedisSession	1.9.2.4 (stable)	[dropdown arrow]	Redis session
Interface_Adminhtml_Default	1.9.2.4 (stable)	[dropdown arrow]	Default interface for Adminhtml
Interface_Frontend_Base_Default	1.9.2.4 (stable)	[dropdown arrow]	This is a Magento themes base
Interface_Frontend_Default	1.9.2.4 (stable)	[dropdown arrow]	Default interface for Frontend

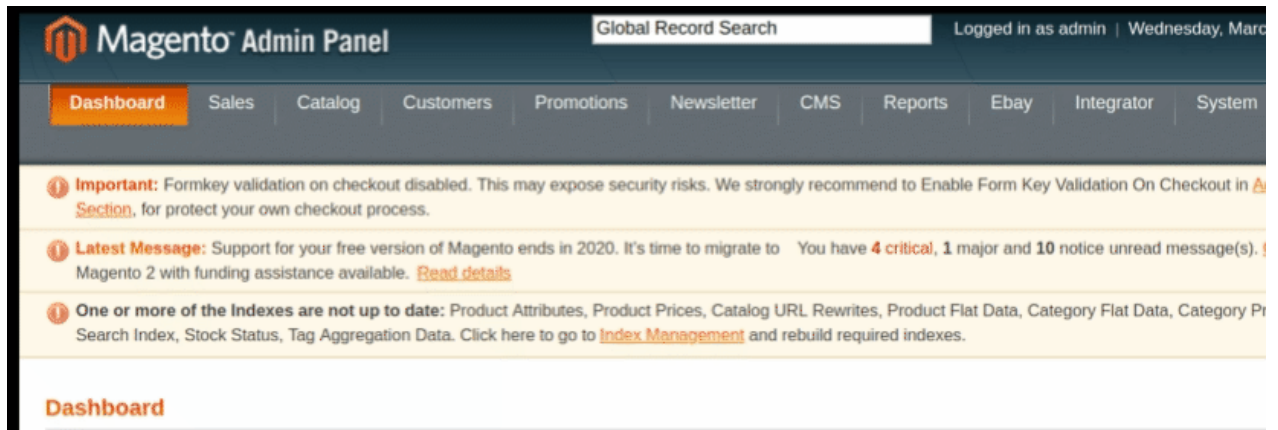
4. Scroll down to the **eBay\_Integration** Package.
  5. In the **Actions** column, select the **Install** option from the list.
  6. Click the **Commit Changes** button.
- Auto-scroll console contents screen appears and the extension is installed after the process.

### 3. Ebay Configuration Settings

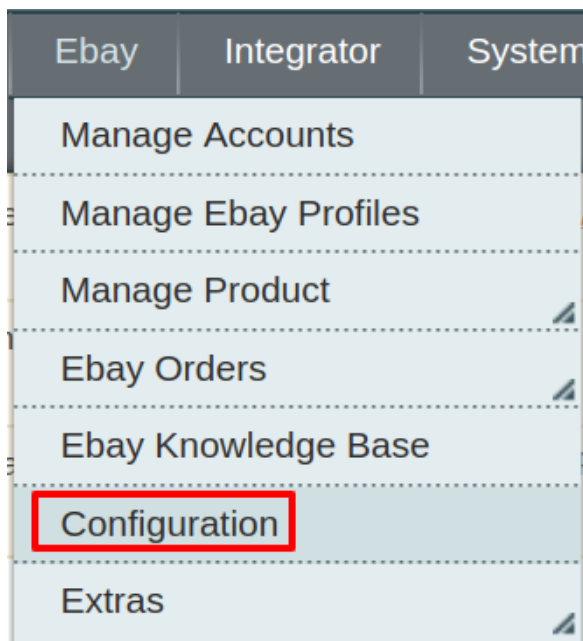
Once the extension is successfully installed in the Magento store, the **eBay** menu appears on the top navigation bar of the Admin Panel. The merchant has to first create a seller account in the eBay seller panel. Once the seller account is created and is approved by eBay, then the Magento store owner can use the **eBay Username** and **Password** while setting up the eBay Configuration settings in the Magento Admin panel.

*Procedure to set up the configuration settings in the Magento Admin panel*

1. Go to the **Magento Admin** panel.
2. On the top navigation bar, point to the **eBay** menu.  
The menu appears as shown in the following figure:



3. Click **Configuration**.



The **Ebay Configuration** page appears as shown:

## Ebay Configuration

Save Config

Ebay Api Settings	▼
Ebay Product Advanced Price Settings	▼
Ebay Product Global Settings	▼
Order Settings	▼
Ebay Payment Details	▼
Ebay Shipping settings	▼
Cron Settings	▼

4. In the right panel, click **eBay API Settings** section and it will expand as shown:

Ebay Api Settings		
Ebay Debug Mode	Yes ▼	[GLOBAL]
▲ Enable Ebay Debug Mode for Logging.		

- In the **Ebay Debug Mode**, select **Yes** to enable the Ebay Integration extension for Logging.
- The extension will only get activated once you select yes here.

5. Now move to **eBay Product Advanced Price Settings**. As you click on it the section gets expanded as:

Ebay Product Advanced Price Settings		
Ebay Product Price	Default Magento Price ▼	[GLOBAL]
▲ Select to send different product price to <b>ebay.com</b>		
Send Inventory on the Basis of Threshold	No ▼	[GLOBAL]

In the **Ebay Product Price** list, select one of the following options:

- **Increase by Fixed Price**
- **Increase by Fixed Percentage**
- **Decrease by Fixed Price**
- **Decrease by Fixed Percentage**

a) **Increase by Fixed Price**: If selected, then the **Enter Amount** field appears. Now suppose if you enter 50 in the field and your product is available on Magento for 100, the product will be available on eBay for 150 as you have chosen **increased** by fixed price and have entered the amount of 50; so it will be added to the price for which the product is available on Magento and the resultant amount will be reflected on eBay, which is 150 in this case.

Ebay Product Advanced Price Settings		
Ebay Product Price	Increase By Fixed Price ▼	[GLOBAL]
▲ Select to send different product price to <b>ebay.com</b>		
Enter Amount		[GLOBAL]

b) **Increase by Fixed Percentage:** If selected, then the **Enter Percentage** field appears. Enter the numeric value to increase the price of the Ebay, product price by the entered value % of Magento price

For Example,

Magento price + 5% of Magento price.

Magento Price = 100

Select Increase By Fixed Percentage option

Enter Percentage = 5

$100 + 5\% \text{ of } 100 = 100 + 5 = 105$

Thus, Ebay Product Price = 105

c) **Decrease by Fixed Price:** If selected, then the **Enter Amount** field appears. Now suppose if you enter 50 in the field and your product is available on Magento for 100, the product will be available on eBay for 50 as you have chosen **decreased** by fixed price and have entered the amount of 50; so it will be subtracted from the price for which the product is available on Magento and the resultant amount will be reflected on eBay, which is 50 in this case.

d) **Decrease by Fixed Percentage:** If selected, then the **Enter Percentage** field appears. Enter the numeric value to decrease the price of the Ebay product price by the entered value % of Magento price

For Example,

Magento price – 5% of Magento price.

Magento Price = 100

Select Decrease By Fixed Percentage option

Enter Percentage = 5

$100 - 5\% \text{ of } 100 = 100 - 5 = 95$

Thus, Ebay Product Price = 95

6. In **Send Inventory on the basis of threshold**, select Yes and the section expands as:

Ebay Product Advanced Price Settings		
Ebay Product Price	<input type="text" value="Default Magento Price"/> <small>▲ Select to send different product price to <b>ebay.com</b></small>	[GLOBAL]
Send Inventory on the Basis of Threshold	<input type="text" value="Yes"/>	[GLOBAL]
Inventory Threshold Value	<input type="text"/> <small>▲ Set inventory quantity on which lesser and greater condition can control.</small>	[GLOBAL]
Send Inventory for Greater Than Threshold Case	<input type="text"/> <small>▲ Send Quantity to Ebay for those products, whose inventory is GREATER than and Equal to the inventory threshold.</small>	[GLOBAL]

- Enter the **Inventory Threshold Value** in the next section, Enter the threshold value of the products on your eBay store. By doing so sellers can adjust the deprecated products and hence can control the condition.
- In send Inventory Greater Than Threshold Case Enter the number of products to be displayed on the eBay Marketplace if your inventory value is greater than or equal to the threshold value entered above.

7. Now move to eBay product global settings. As you click on it the section expands as:



Ebay Product Global Settings		
Select Reason For Ending Item	--Please Select Reason--	[GLOBAL]
▲ Select Reason For Ending Item		


- a. In Select Reason For Ending Item, From the drop down menu choose the reason due to which you wish to end the item.
- b. There are these reasons:
  - \. Incorrect
  - \. Lost or Broken
  - \. Not Available
  - \. Other Listing Error
  - \. Sell to High Bidder
  - \. Sold

On clicking the **Order Settings** tab, the section expands as:

Order Settings		
Create Order if product not exist	No	[WEBSITE]
▲ If Yes default sku is used.		
Create Order if product is disabled	No	[WEBSITE]
▲ If Yes product status will be ignored		
Create Order if product is OutOfStock	No	[WEBSITE]
▲ If Yes product quantity will be ignored		
Use Default Customer	No	[GLOBAL]
▲ Set yes if you don't want to create seperate customer for each order.		
Ebay Customer Password		[GLOBAL]
▲ Password For customer created for ebay orders. If you leave this as empty then password is use as a password.		
Ebay Order ID Prefix		[GLOBAL]
▲ Ebay OrderId Prefix (Ex EB-)		
Number of Days For Order Fetch		[GLOBAL]
Ebay Order Customer Group	NOT LOGGED IN	[GLOBAL]
Choose Default Payment Method for Ebay Orders	--Please Select--	[GLOBAL]
Choose Default Shipment Method for Ebay Orders		[GLOBAL]
Store Admin Email Id		[GLOBAL]
▲ Get Email When New Ebay Order Imported.Example: owner@example.com		

1. In **Create Order if Product does not exist**, select **No** if you don't want the orders to be created in the case of non-existence of ordered products. Select **Yes** if you want the orders to be created for products that do not exist. In this case of selecting **Yes**, the default product SKU is used.
2. In **Create Order if product is disabled**, select **No** if you don't want the orders to be created if a product is disabled. Select **Yes** if you want the orders to be created for products that are disabled. In this case of selecting **Yes**, the product status will be ignored.
3. In **Create Order if product is Out of Stock**, select **No** if you don't want the orders to be created if products are out of stock. Select **Yes** if you want the orders to be created for products that are out of stock. In this case of selecting **Yes**, the product quantity will be ignored.
4. In **Use Default Customer**,
  - Select **No** if you want to create real customers for each order.
  - Select **Yes** if you don't want to create real customers for each order. If you select **Yes** in this field, some more fields will appear asking you to enter some more information namely, **eBay Customer Last Name**, **eBay Customer First Name**, and **eBay Customer Email**. The expanded fields will appear as highlighted in the image below:
    - In **eBay Customer Last Name**, enter the last name for customer.
    - In **eBay Customer First Name**, enter the first name for customer.
    - In **eBay Customer Email**, enter the email for customer.
5. In **Ebay Customer Password** field **Use Default Customer** field, enter the password for customers created for eBay orders. In case this field is left unfilled, 'password' will be used as a password.
6. In **Ebay Order ID Prefix**, enter the prefix that you want to be added to all your eBay orders.
7. In **Number of Days For Order Fetch**, enter the number for last 'number of days' for which you want the orders to be fetched. For example, if you enter 30 in it, orders of last 30 days would be fetched.
8. In **Ebay Order Customer Group**, select from **General/ Wholesale/ Retailer/ Not Logged In**.
9. In **Choose Default Payment Method for Ebay Orders**, select from the payment modes given.
10. In **Choose Default Shipment Method for Ebay Orders**, select from the shipment methods for the shipment of your orders.
11. In **Store Admin Email Id**, enter the email id on which you will be getting a notifying message whenever a new eBay order has been imported.

Now move on to **eBay Payment Details** section. Click and the section expands as:

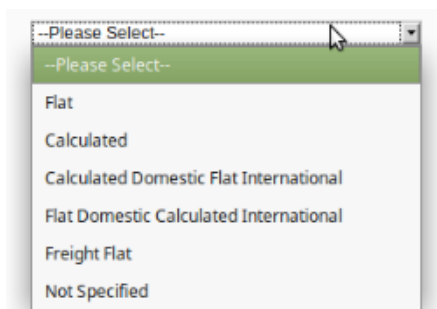


- Enter the PayPal email address on which you wish to receive the payments.

Click on **eBay shipping settings** and the section expands as:

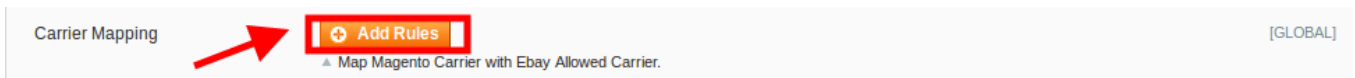
Ebay Shipping settings		
Ebay Service Type	--Please Select--	[STORE VIEW]
Item Location		[GLOBAL]
▲ Location is required if postal code not defined.		
Shipping Postal Code		[GLOBAL]
▲ Shipping Postal Code		
Sales Tax Rate		[GLOBAL]
▲ Sales Tax Rate in percentage. Don't use percentage sign.		
Also apply to shipping and handling costs	No	[WEBSITE]
▲ Also apply to shipping and handling costs		
Sales Tax Region	--Please Select--	[GLOBAL]
▲ Sales Tax Region		
International Shipping	No	[WEBSITE]
▲ Offer international shipping program. If set to yes then international shipping service applicable on item		
Free Shipping	No	[WEBSITE]
Carrier Mapping	<a href="#">+ Add Rules</a>	[GLOBAL]
▲ Map Magento Carrier with Ebay Allowed Carrier.		

1. In **Ebay Service Type**, select from the services shown in the image below

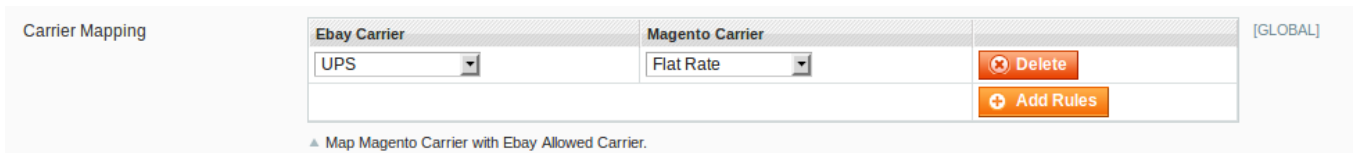


2. If the postal code is not defined then enter the location in the **Item Location** Section.
3. Enter the **Shipping Postal Code** in the next field. This is the postal code of the location from where the product will be shipped to the customers.
4. In **Sales Tax Rate**, enter the tax rate for the products in accordance with the product location.
5. In **Also apply to shipping and handling costs**, enter **Yes** if you want the sales tax to be applied to shipping and handling too. *(It is applicable only for the USA)*
6. In **Sales Tax Region**, enter the region according to which the sales tax will be levied on the products.
7. In **International Shipping**, you may select **Yes** if you want to ship your products internationally. If no, select **No**.

8. In **Free Shipping**, select **Yes** if you want to offer free shipping to users.
9. In next field, map the Magento shipping carrier with that of eBay. It is required for the automated shipment. For that, click on **Add Rules** as highlighted in the image below:



52. On clicking it, the fields will appear as shown below,



- Map the **Ebay Carrier** with **Magento Carrier**. You need to map the Ebay Carrier with Magento Carrier for the automated order shipment.
- You may **Add Rules** by clicking on the button and similarly, delete the rules as well by clicking on **Delete** button.

Now move to the last section of the configuration settings ie **Cron Settings**. Click on **Cron Settings** and the section will expand as:

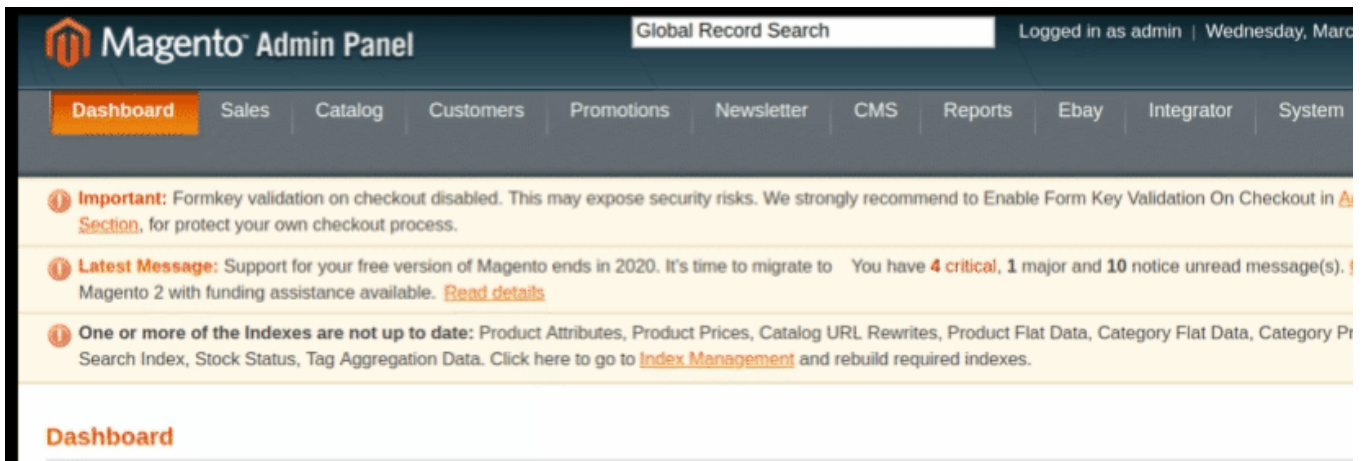
Cron Settings		
Enable Order Cron	Yes ▼ ▲ Order Cron Enable/Disable	[WEBSITE]
Enable Price/Inventory Cron	No ▼ ▲ Price Cron Enable/Disable	[WEBSITE]
Enable Shipment Cron	No ▼ ▲ Cron will ship all those order which has tracking in Magento.	[WEBSITE]
Enable File Creation Cron	No ▼ ▲ File for product upload/revise/update will create by cron.	[WEBSITE]
Enable File Upload Cron	No ▼ ▲ File for product upload/revise/update will upload by cron.	[WEBSITE]
Enable Job Syncing	No ▼ ▲ Upload/Revise/Update Job status and state will sync automatically.	[WEBSITE]
Enable Report File Processing Cron	No ▼ ▲ All Report File for Bulk Product Upload will process automatically.	[WEBSITE]

1. In **Enable Order Cron**, if you select **Yes**.
2. In **Enable Price/Inventory Cron**, select **Yes** if you want the Price and Inventory cron to run and the price and inventory to be synced and updated between Magento and Ebay.
3. In **Enable Shipment Cron**, select **Yes** if you want the Shipment cron to run periodically. Cron will ship all those orders which have to track in Magento.
4. In **Enable File Creation Cron**, select **Yes** if you want the file for product upload/revise/update cron to run periodically. In this case, all the file creation will process automatically.
5. In **Enable File Upload Cron**, select **Yes** if you want the file upload cron to run periodically. In this case, the file for product upload/revise/update will be uploaded by cron.
6. In **Enable Job Syncing**, select **Yes** if you want the Job syncing cron to run periodically. It will Upload/Revise/Update the Job status and the state will sync automatically.
7. In **Enable Report File Processing Cron**, select **Yes** if you want the Report File Processing cron to run periodically. In this case, all Report File for Bulk Product Upload will process automatically.
8. Once all the actions have been taken, click on **Save Config** button on the top right side of the page. The configuration will be saved.

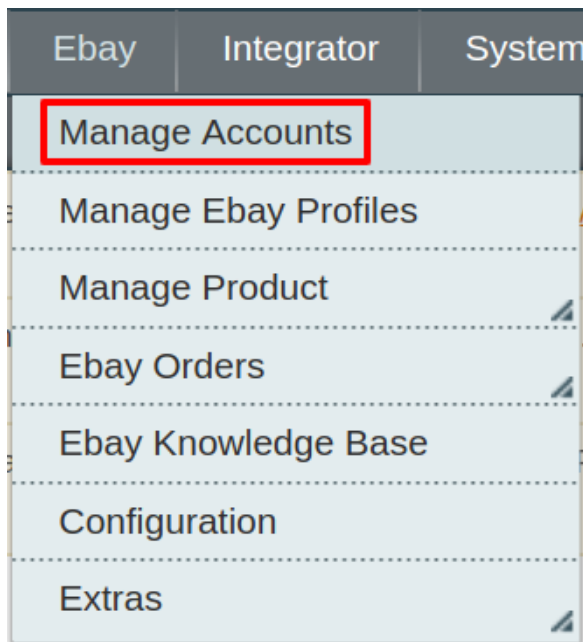
## 4. eBay Accounts

### TO MANAGE ACCOUNT ON EBAY

- Go to the Magento admin panel.
- On the Top navigation bar, click **eBay**



- When the menu appears, click **Manage Accounts**.



- On clicking it, you will be navigated to the **eBay Accounts** page as shown below

Ebay Accounts								<a href="#">Add New Account</a>
Page 1 of 1 pages   View 20 per page   Total 2 records found								<a href="#">Reset Filter</a> <a href="#">Search</a>
ID	Account Code	Environment	Location	RuName	Own Developer Account Used	Store	Status	Actions
1	testaccount1	Sandbox	US		No	Main Website Main Website Store Default Store View	Inactive	<a href="#">Fetch Token</a> <a href="#">Fetch Other Details</a> <a href="#">Import Item Ids</a>

- To add a new account, click on **Add NewAccount** button on the top right corner.

**Ebay Accounts**

Page 1 of 1 pages | View 20 per page | Total 2 records found

[Reset Filter](#) [Search](#)

ID	Account Code	Environment	Location	RuName	Own Developer Account Used	Store	Status	Actions
1	testaccount1	Sandbox	US		No	Main Website Main Website Store Default Store	Inactive	<a href="#">Fetch Token</a> <a href="#">Fetch Other Details</a>

- You'll be redirected on a new page:

**Add Ebay Account** [Back](#) [Reset](#) [Save](#)

**Account Information**

Account Name \*

Status \* Inactive ▼  
▲ Make active to enable the this account

Account Environment \* Production ▼

Account Location \* US ▼

Account Token \*

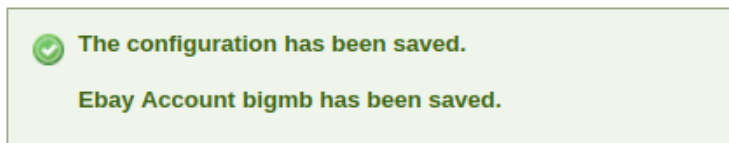
Use Own Developer Account \* No ▼

Account Store \* Default Store View ▼

- Enter the **Account Name** by which you wish to sell on eBay, in the first section.
- Select the **Status** of the account from the drop-down menu, either Active or Inactive.
- Move to the next section and enter the **Account Environment**. You can choose either sandbox or production.  
NOTE: By choosing sandbox all the changes done in the account will not reflect on eBay seller panel and on choosing production the changes will be live.
- Choose the **Account Location** from the drop-down menu. It is the location where you wish to sell using the account provided by eBay.
- In the **Account Store** section choose the view of the store.
- The **Account Token** section gets automatically filled once the account gets verified.
- If you wish to **Use Own Developer Account** then select yes or otherwise no.
- By selecting Yes additional options appear as shown:

Use Own Developer Account *	Yes ▼
App Id *	<input type="text"/>
Dev Id *	<input type="text"/>
Cert Id *	<input type="text"/>
Account RuName *	<input type="text"/>

- In App ID
- In Dev Id Enter
- In Cert Id enter
- In Account RU Name enter
- Choose the **default view** of your store from the next section.
- Once all the actions have been taken so far, click on **Save** button on the top right of the page.
- A confirmation message pops up:



- Now To fetch the token, Go back to the Accounts page.
- The product created will be displayed

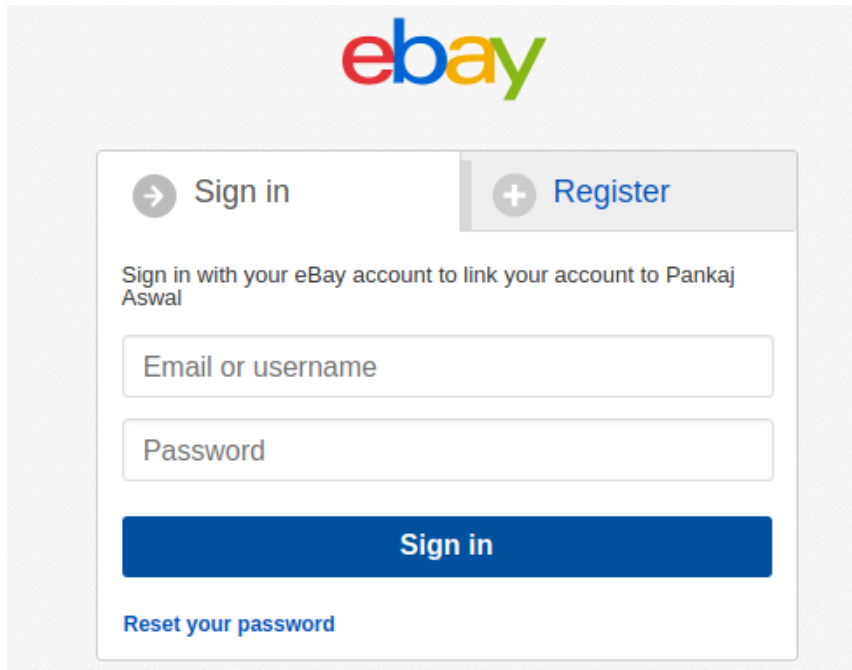
**Ebay Accounts** ➕ Add New Account

Page 1 of 1 pages | View 20 per page | Total 3 records found Reset Filter Search

ID ↑	Account Code	Environment	Location	RuName	Own Developer Account Used	Store	Status	Actions
1	testaccount1	Sandbox	US		No	Main Website Main Website Store Default Store View	Inactive	<a href="#">Fetch Token</a> <a href="#">Fetch Other Details</a> <a href="#">Import Item Ids</a>
2	testaccount2	Production	UK		No	Main Website Main Website Store Default Store View	Inactive	<a href="#">Fetch Token</a> <a href="#">Fetch Other Details</a> <a href="#">Import Item Ids</a>
3	bigmb	Production	US		No	Main Website Main Website Store Default Store View	Active	<a href="#">Fetch Token</a> <a href="#">Fetch Other Details</a> <a href="#">Import Item Ids</a>

- Click on Fetch Token and you will be redirected to this page:





- Once you do so you will again be moved to the previous page and the **Account Token** section will automatically get filled.

In the case of multiple accounts, you have to register all the accounts on eBay Seller Center.

- Go to eBay Merchant Center

## 5. Manage Ebay Profiles

Admin can create a new profile and assign the required products to the profile. While creating and editing the profile, admin can map the Magento attributes to the Ebay attributes. These attributes are applicable to all the products that are assigned to the profile.

### *Admin can do the following tasks:*

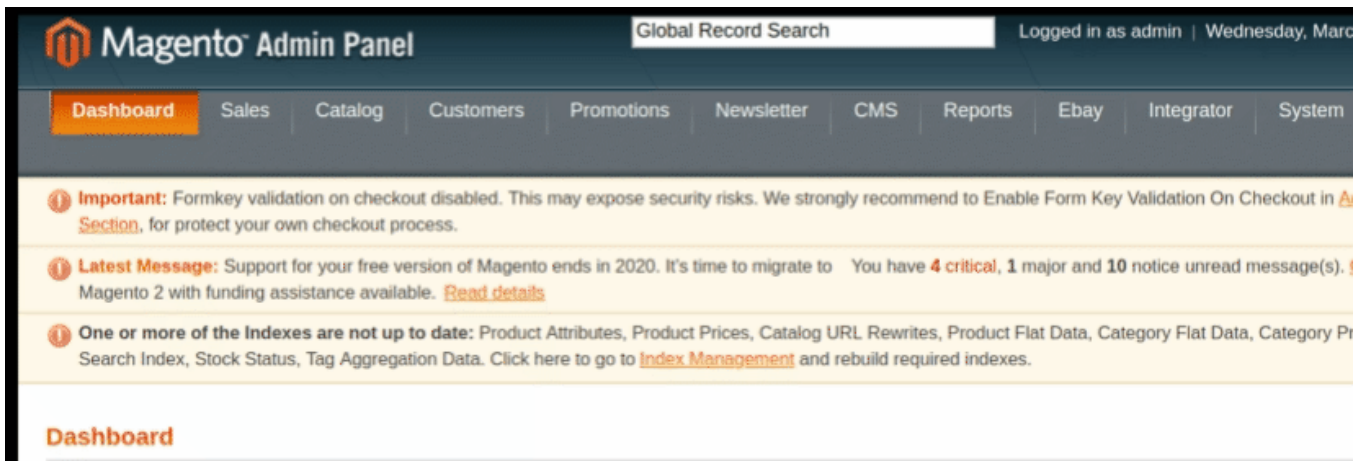
- Add a new profile
- Edit the existing profile
- Delete the profiles
- Change the Status of the Selected Profiles
- Manage the Products Assigned to the Profile

### 5.1. Add A New Profile

#### *Procedure to Add A New Profile:*

1. Go to the **Magento Admin** panel.

2. On the top navigation bar, point to the **Ebay** menu. The menu appears as shown:



3. Click **Manage Ebay Profiles**.



The **eBay Profile Listing** page appears as shown:

Ebay Profile Listing

Duplicate Profiles

Add New Profile

Page 1 of 1 pages | View 20 per page | Total 1 records found

Reset Filter

Search

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected

Actions

Submit

	ID	Profile Name	Status	Account ID	Total Item	Action
Any						
<input type="checkbox"/>	1	test1	Active	testaccount1	2	

4. Click the **Add New Profile** button.

The page appears as shown

**Add Ebay Profile**

Accounts \* testaccount1  
Select Account For Profile.

Continue

Back Reset Save

Choose the desired account for which you wish to create the profile.

Once you do so click on continue and you will be redirected to **add eBay Profile** page

**Add Ebay Profile**

Profile Information

Profile Code \*  
For internal use. Please use only letters (a-z), numbers (0-9) or underscore(\_) in this field, first character should be a letter

Profile Name \*  
Give some name to profile to identify them

Status \* Inactive  
Make active to enable the profile

Back Reset Save Save and Continue Edit Save and Upload Product

5. In the right panel, under **Profile Information**, do the following steps:

- In the Profile Code box, enter the profile code. (**Note:** It is only for the internal use. Use the unique profile code with no spaces. Start with small letters.)
- In the **Profile Name** box, enter the name of the profile. (**Note:** Use the unique name to identify the profile.)
- In the **Status** list, select **Active** to enable the profile. (**Note:** The **Inactive** option disables the profile.)

6. Click **Profile Configuration** in the left side menu of the page. The section will appear in the right as:

**Add Ebay Profile**

Profile Configuration

Ebay Product Advanced Price Settings

Ebay Payment Details

Ebay Shipping settings

Ebay Return Policy settings

Back Reset Save Save and Continue Edit Save and Upload Product

- In this section, you may see all the settings that you may apply to the products that you are adding to this profile that you are creating. The procedure to complete the profile configuration is the same as you have seen in the previous, main configuration section(<https://docs.cedcommerce.com/magento/ebay-integration-magento-user-guide-0-0-1/?section=ebay-configuration-settings-4>)

7. Next, in the left navigation panel, click the **Ebay Category Mapping** menu.  
The page appears as shown in the following figure:

**Profile Information**  
Profile Info  
Profile Configurations  
**Ebay Category Mapping**  
Profile Products

Add Ebay Profile
Back
Reset
Save
Save and Continue Edit
Save and Upload Product

**Ebay Category Mapping**  
Search Root Level Category  
  
Select Preferred Ebay Category to be Mapped  
Please Choose Category ...

**Ebay / Magento Attribute Mapping (Required/Optional mapping)**  
Map Attribute Of Ebay with Magento attribute  
Required Attribute

Ebay Attribute	Magento Catalog Attribute	Default Value	Action
name	name		
sku	sku		
price	price		
description	description		
max_dispatch_time			
listing_type			
listing_duration			

Add Attribute

- In the right panel, go to the **eBay Category Mapping** section.
- In the **Search Root Level Category** field, search the required Ebay category that you want to map.
- Then, under **Select Preferred Ebay Category to be Mapped**, select the category from the list that is present there. Depending on the category, the sub categories' fields appear for you to choose, as shown below:

**Profile Information**  
Profile Info  
Profile Configurations  
**Ebay Category Mapping**  
Profile Products

Add Ebay Profile
Back
Reset
Save
Save and Continue Edit
Save and Upload Product

**Ebay Category Mapping**  
Search Root Level Category  
11700  
Select Preferred Ebay Category to be Mapped  
Home & Garden Home Décor Pillows

**Ebay / Magento Attribute Mapping (Required/Optional mapping)**

8. Now, move down to the **Ebay/ Magento Attribute Mapping (Required/ Optional mapping)** section.

**Ebay / Magento Attribute Mapping (Required/Optional mapping)**  
Map Attribute Of Ebay with Magento attribute  
Required Attribute

Ebay Attribute	Magento Catalog Attribute	Default Value	Action
name	name		
sku	sku		
price	price		
description	description		
max_dispatch_time			
listing_type			
listing_duration			

Add Attribute

- In the **Magento Catalog Attribute** column, select the required Magento attribute from the corresponding list to map it with the corresponding Ebay attribute present on the left side of the table
- In case the required attribute does not exist in the corresponding list, then select **–Set Default Value–**

from the corresponding list. A box will appear in the **Default Value** column next to corresponding **Magento Catalog Attribute** column as shown below:

Ebay / Magento Attribute Mapping (Required/Optional mapping)

Map Attribute Of Ebay with Magento attribute

Required Attribute

Ebay Attribute	Magento Catalog Attribute	Default Value	Action
name	name		
sku	sku		
price	--Set Default Value--	100	
description	description		
max_dispatch_time			
listing_type			
listing_duration			

[Add Attribute](#)

- Enter the **Default Value** in the box as per your need.
- Click the **Add Attribute** button to add more attributes.

9. In the left navigation panel, click the **Profile Products** menu.  
The page appears as shown:

Profile Information

- Profile Info
- Profile Configurations
- Ebay Category Mapping
- Profile Products

Add Ebay Profile

Page 1 of 1 pages | View 20 per page | Total 0 records found

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected

Actions: [Reset Filter](#) [Search](#) [Submit](#)

Id	Profile	Category	Product Name	Type	Attrib. Set Name	SKU	Price	Qty	Status
Yes							From: To: In: USD		

No records found.

10. Click the **Reset Filter** button highlighted in the above image. All the products will be listed in the table as shown:

**Profile Information**  
Profile Info  
Profile Configurations  
Ebay Category Mapping  
**Profile Products**

### Add Ebay Profile

Back
Reset
Save
Save and Continue Edit
Save and Upload Product

Page 1 of 296 pages | View 20 per page | Total 5917 records found
Reset Filter
Search

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected
Actions
Submit

	ID	Profile	Category	Product Name	Type	Attrib. Set Name	SKU	Price	Qty	Status
Any								From: To: In: USD		
<input type="checkbox"/>	1		Business & Industrial, Fuel & Energy, Oil & Gas, Dispensers & Accessories	FUEL GASOLINE DIESEL PETROL GUN NOZZLE DISPENSER WITH FLOW METER	Simple Product	Default	IF_0714711C	\$61.74	3	Enabled
<input type="checkbox"/>	2		Health & Beauty, Skin Care, Acne & Blemish Treatments	Blackhead Blemish Acne Pimple Remover Extractor Tool comedones	Simple Product	Default	JNS030010263	\$2.49	3	Enabled
<input type="checkbox"/>	3		Clothing, Shoes & Accessories, Men's Accessories, Bags	Men Briefcases Handbag Document Business Office Laptop Bag Leather Male Work Bag	Simple Product	Default	IF_6D3485BE	\$52.24	6	Enabled
<input type="checkbox"/>	4		Health & Beauty, Nail Care, Manicure & Pedicure, Manicure/Pedicure Tools & Kits	Nail Care 5 Piece Cutter Cuticle Clipper Manicure Pedicure Kit Set	Simple Product	Default	JNS030010188	\$12.99	3	Enabled
<input type="checkbox"/>	5		eBay Motors, Automotive Tools & Supplies, Shop Equipment & Supplies, Strut Compressors	A pair of 14" Coil Strut Spring Compressor Remover Installer Suspension Tool	Simple Product	Default	2080626spring	\$56.99	6	Enabled

11. Select the check boxes associated with the required products that you want to assign to the profile.  
(**Note:** Admin can assign one product to one profile only. It means, admin can assign multiple products to the same profile but can associate a product only to one profile at one time. To assign a product to another profile, the admin has to remove that product from the currently assigned profile.)
12. Click **Select All** to select all the products available in the store.  
(**Note:** To clear the selection, click the **Unselect All** link.)
13. Click the **Select Visible** link to select the products displayed on the current page.  
(**Note:** To clear the selection, click the **Unselect Visible** link.)
15. Click the **Save** button. The profile will be created and you will be navigated to the **Ebay Profile Listing** page. A success message will appear on the page as highlighted in the image below and the newly created profile will be listed in the column.

The configuration has been saved.  
The profile has been successfully saved.

### Ebay Profile Listing

Add New Profile

Page 1 of 1 pages | View 20 per page | Total 2 records found
Reset Filter
Search

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected
Actions
Submit

	ID	Profile Name	Status	Total Item	Action
<input type="checkbox"/>	1	Test Profile 1	Active	0	
<input type="checkbox"/>	2	test001	Active	1	

14. Or you may click the **Save and Continue Edit** button to save the created profile and continue editing, if required.

**Profile Information**

- Profile Info
- Profile Configurations
- Ebay Category Mapping
- Profile Products

**Add Ebay Profile**

Page 1 of 1 pages | View 20 per page | Total 1 records found

Buttons: Back, Reset, Save, **Save and Continue Edit**, Save and Upload Product

Actions: Select All, Unselect All, Select Visible, Unselect Visible | 1 items selected

Id	Profile	Category	Product Name	Type	Attrib. Set Name	SKU	Price	Qty	Status
Yes							From: To: In: USD	From: To:	
1	test001	Business & Industrial, Fuel & Energy, Oil & Gas, Dispensers & Accessories	FUEL GASOLINE DIESEL PETROL GUN NOZZLE DISPENSER WITH FLOW METER	Simple Product	Default	IF_0714711C	\$61.74	3	Enabled

15. You may also click the **Save and Upload Product** button to save the profile and upload the products on Ebay.

**Profile Information**

- Profile Info
- Profile Configurations
- Ebay Category Mapping
- Profile Products

**Add Ebay Profile**

Page 1 of 1 pages | View 20 per page | Total 1 records found

Buttons: Back, Reset, Save, Save and Continue Edit, **Save and Upload Product**

Actions: Select All, Unselect All, Select Visible, Unselect Visible | 1 items selected

Id	Profile	Category	Product Name	Type	Attrib. Set Name	SKU	Price	Qty	Status
Yes							From: To: In: USD	From: To:	
1	test001	Business & Industrial, Fuel & Energy, Oil & Gas, Dispensers & Accessories	FUEL GASOLINE DIESEL PETROL GUN NOZZLE DISPENSER WITH FLOW METER	Simple Product	Default	IF_0714711C	\$61.74	3	Enabled

16. The assigned products are listed on the **Product Manager** page as shown in the following figure, and a success message appears as highlighted in the image.

**Product Manager**

Page 1 of 1 pages | View 20 per page | Total 1 records found

Buttons: Import eBay Item Details, Reset Filter, Search

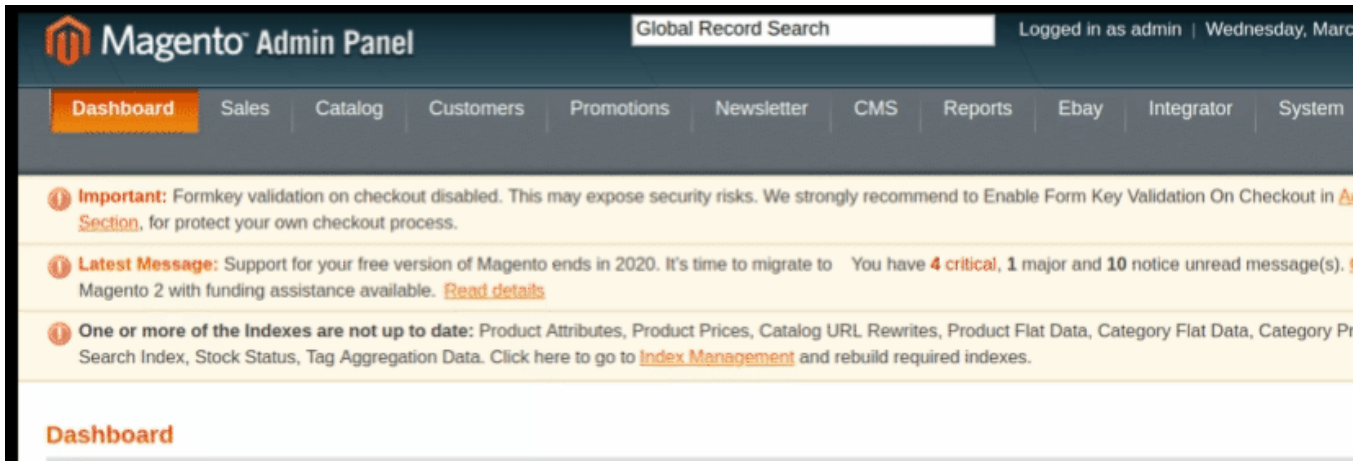
Actions: Select All, Unselect All, Select Visible, Unselect Visible | 0 items selected

ID	Profile Code	Sku	Ebay Item Id	Image	Price	Name	Qty	Visibility	Status	Type	Ebay Product Status	Validation	Bulk Feed Response	Edit
Any					From: To: In: USD		From: To:							
1	test001	IF_0714711C	222948766228		\$61.74	FUEL GASOLINE DIESEL PETROL GUN NOZZLE DISPENSER WITH FLOW METER	3	Catalog, Search	Enabled	Simple Product	Uploaded	NOT VALIDATED	CHECK RESPONSE	Edit

## 5.2. Edit the Existing Profile

### Procedure to Edit the Existing Profile:

1. Go to the **Magento Admin** panel.
2. On the top navigation bar, point to the **Ebay** menu. The menu appears as shown:



3. Click **Manage Ebay Profiles**.



The **eBay Profile Listing** page appears as shown:

Ebay Profile Listing

Duplicate Profiles

Add New Profile

Page 1 of 1 pages | View 20 per page | Total 1 records found

Reset Filter

Search

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected

Actions

Submit

	ID	Profile Name	Status	Account ID	Total Item	Action
Any						
<input type="checkbox"/>	1	test1	Active	testaccount1	2	

On this page all the available profiles are listed.



4. Click the required row of the profile that the admin wants to edit.

OR

In the **Action** column, click the arrow button, and then click **Edit Profile**. The **Edit Profile** page appears as shown:

**Profile Info**  
Profile Configurations  
Ebay Category Mapping  
Profile Products

**Profile Information**  
Profile Code \*  
  
▲ For internal use. Please use only letters (a-z), numbers (0-9) or underscore(\_) in this field, first character should be a letter  
Profile Name \*  
  
▲ Give some name to profile to identify them  
Status \*  
  
▲ Make active to enable the profile

5. Make the changes as per requirement.

6. Click the **Save** button. The edited profile is saved and a success message appears on the **Ebay Profile Listing** page.

The configuration has been saved.  
The profile has been successfully saved.

**Ebay Profile Listing** Add New Profile

Page  of 1 pages | View  per page | Total 2 records found  
Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected  
Reset Filter Search

ID	Profile Name	Status	Total Item	Action
1	Test Profile 1	Active	0	
2	test001	Active	1	

Or

Click the **Save and Continue Edit** button to save the created profile and continue editing, if required.

Or

Click the **Save and Upload Product** button to save the profile and make ready to upload the product on Ebay.

The assigned products are listed on the **Product Manager** page as shown:

The configuration has been saved.  
The profile has been successfully saved.

**Product Manager** Import eBay Item Details

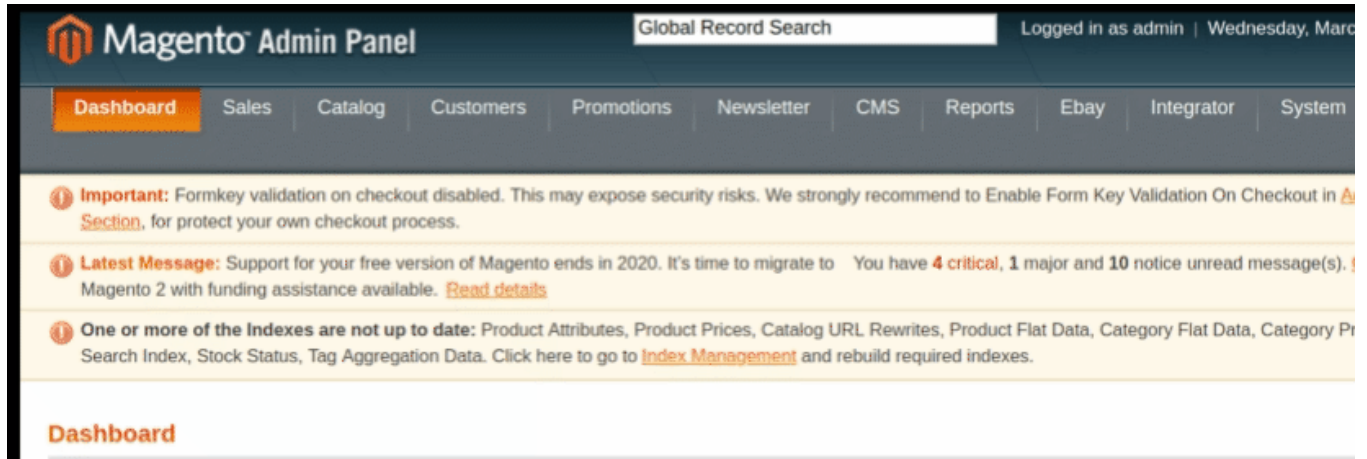
Page  of 1 pages | View  per page | Total 1 records found  
Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected  
Reset Filter Search

ID	Profile Code	Sku	Ebay Item Id	Image	Price	Name	Qty	Visibility	Status	Type	Ebay Product Status	Validation	Bulk Feed Response	Edit
1	test001	IF_0714711C	222948766228		\$61.74	FUEL GASOLINE DIESEL PETROL GUN NOZZLE DISPENSER WITH FLOW METER	3	Catalog, Search	Enabled	Simple Product	Uploaded	NOT VALIDATED	CHECK RESPONSE	Edit

## 5.3. Delete the Profiles

**Procedure to Delete the Profile:**

1. Go to the **Magento Admin** panel.
2. On the top navigation bar, point to the **Ebay** menu. The menu appears as shown:



3. Click **Manage Ebay Profiles**.



The **eBay Profile Listing** page appears as shown:

<b>Ebay Profile Listing</b>						<a href="#">Duplicate Profiles</a>	<a href="#">Add New Profile</a>
Page <b>1</b> of 1 pages   View <b>20</b> per page   Total 1 records found						<a href="#">Reset Filter</a>	<a href="#">Search</a>
<a href="#">Select All</a>   <a href="#">Unselect All</a>   <a href="#">Select Visible</a>   <a href="#">Unselect Visible</a>   0 items selected						Actions <span>▼</span> <a href="#">Submit</a>	
	ID ↑	Profile Name	Status	Account ID	Total Item	Action	
Any ▼							
<input type="checkbox"/>	1	test1	Active	testaccount1	2		

On this page, all the available profiles are listed.

4. Select the check boxes associated with the profiles those are no more required.
5. In the Actions list, select the **Delete** option, and then click the **Submit** button.

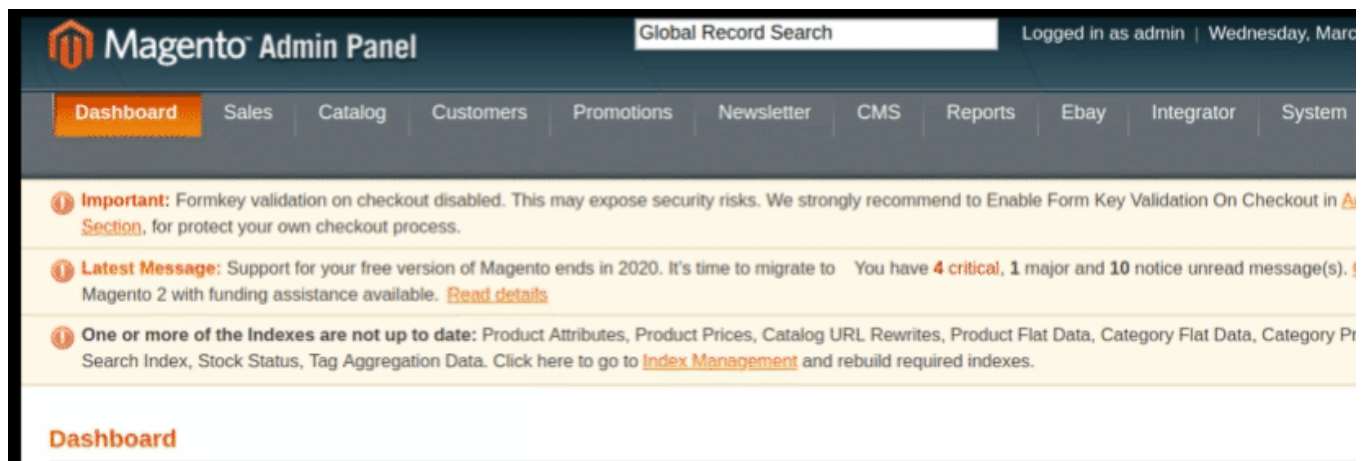
A confirmation dialog box appears.

6. Click the **OK** button. The selected profiles are deleted.

## 5.4. Change the Status of the Selected Profiles

*Procedure to change the status of the selected profiles:*

1. Go to the **Magento Admin** panel.
2. On the top navigation bar, point to the **Ebay** menu. The menu appears as shown:



3. Click **Manage Ebay Profiles**.



The **eBay Profile Listing** page appears as shown:

**Ebay Profile Listing** Duplicate Profiles Add New Profile

---

Page 1 of 1 pages | View 20 per page | Total 1 records found Reset Filter Search

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected Actions ▼ Submit

	ID	Profile Name	Status	Account ID	Total Item	Action
Any ▼						
<input type="checkbox"/>	1	test1	Active	testaccount1	2	<span>▼</span>

On this page, all the available profiles are listed.

4. Select the check boxes associated with the profiles those are no more required.

5. In the **Actions** list, select the **Change Status** option.

The **Status** field appears next to the **Actions** list.

6. In the **Status** list, select the required option, and then click the **Submit** button.

The status is changed and a success message appears.

## 5.5. Manage the Products Assigned to the Profile

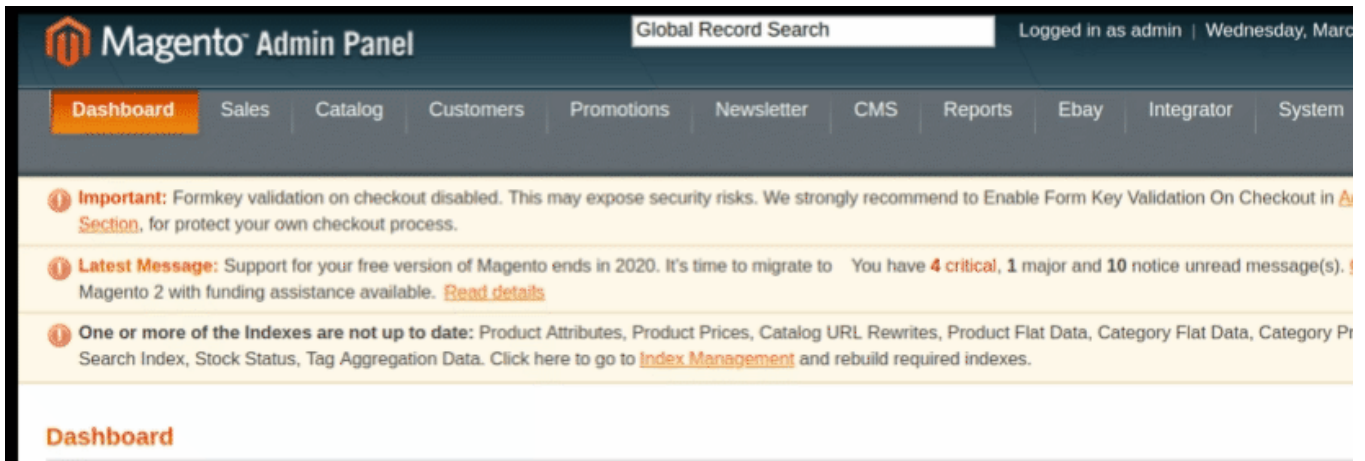
With the help of this feature, the admin can manage the products assigned to the specific profile. The admin can view and edit the product, validate and upload the individual product. Also, the admin can view the error message

if any error exists in any product details. The admin can also submit certain actions on the selected products available on the Product Manager page.

**Note:** After getting redirected to the Product Manager page from the Ebay Profile Listing page, the admin can view the list of only those products that are assigned to the selected profile.

**To go to the Product Manager page:**

1. Go to the **Magento Admin** panel.
2. On the top navigation bar, point to the **Ebay** menu. The menu appears as shown:



3. Click **Manage Ebay Profiles**.



The **eBay Profile Listing** page appears as shown:

Ebay Profile Listing

Duplicate Profiles

Add New Profile

Page 1 of 1 pages | View 20 per page | Total 1 records found

Reset Filter

Search

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected

Actions

Submit

	ID	Profile Name	Status	Account ID	Total Item	Action
Any						
<input type="checkbox"/>	1	test1	Active	testaccount1	2	

4. Scroll down to the required profile row.

5. In the **Action** column of the respective row, click the **Arrow** button. A menu appears.

6. Click **Manage Products**. The **Product Manager** page appears as shown in the following figure:

Product Manager

Back

Page 1 of 1 pages | View 20 per page | Total 2 records found



Reset Filter

Search

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected

Actions

Submit

	ID	Profile Code	Sku	Image	Price	Name	Qty	Visibility	Status	Type	Ebay Product Status	Validation	Upload	Edit
Any					From: To: In : INR		From: To:							
<input type="checkbox"/>	1	Profile 1	hand bag		₹1,000.00	Hand bag		90	Catalog, Search	Enabled	Simple Product	INVALID	Upload	Edit
<input type="checkbox"/>	3	Profile 1	parent_sku 1		₹100.00	Lunch box		100	Catalog, Search	Enabled	Simple Product	INVALID	Upload	Edit

All the products assigned to the selected profile are listed on this page.

## 6. Product Management

With this integration, the admin can manage all the products assigned to all the profiles. The admin can view and edit, validate and upload the individual product. Also, the admin can view the error message if any error exists in any product details, can submit certain actions on the selected products available on the Product Manager page, and can take bulk actions too for selected products.

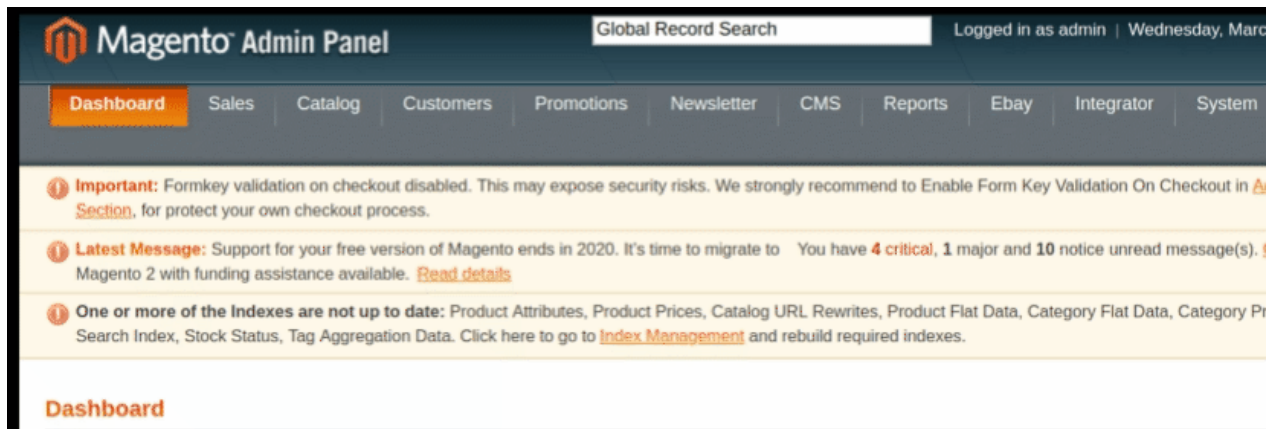
### PRODUCT MANAGER PAGE

In this section, admin can take the following actions-

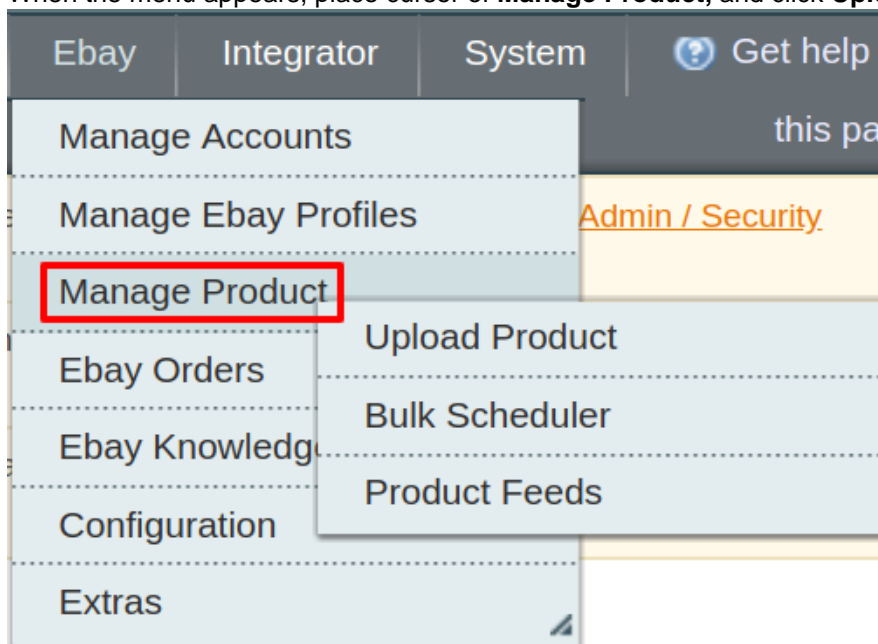
- View the validation error details
- Upload a single product
- Validate Selected Product(s)
- Validate & Upload Product(s)
- Product Price/Inventory Update
- Update Product
- End Product(s) on Ebay
- Relist Product(s) on Ebay
- Manage Product Feeds

To take any of these actions, you need to go to the **Product Manager** page. For that,

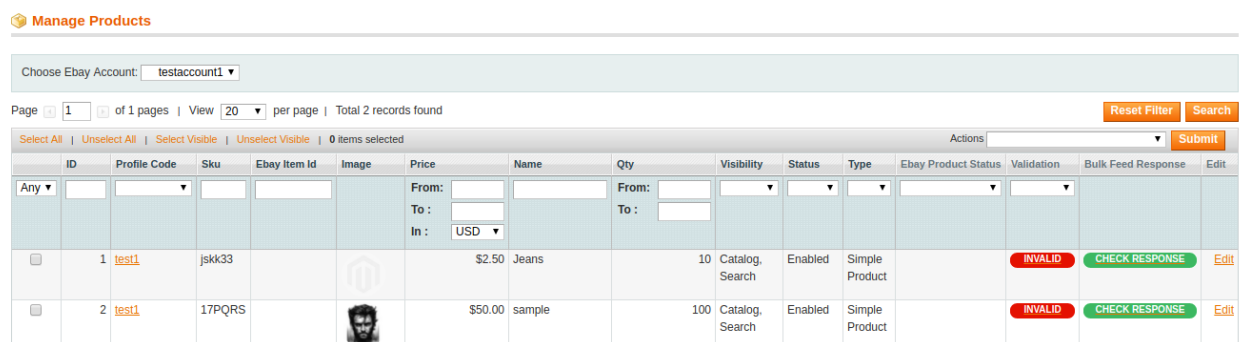
- Go to your **Magento** admin panel.
- Place cursor on **eBay** on the top navigation bar.



- When the menu appears, place cursor of **Manage Product**, and click **Upload Product**.



- On clicking **Upload Products**, you will be navigated to the **Product Manager** page which appears as:



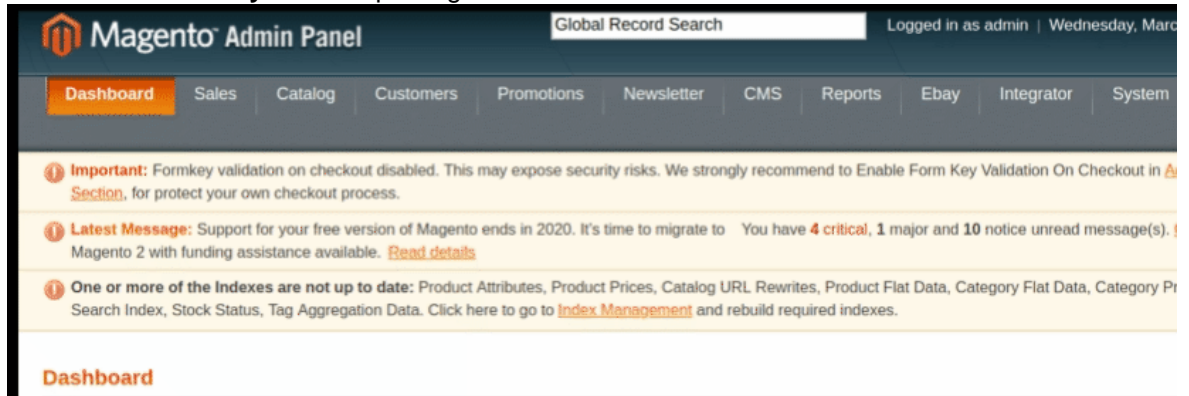


- On this page, you may take actions mentioned in the above points.

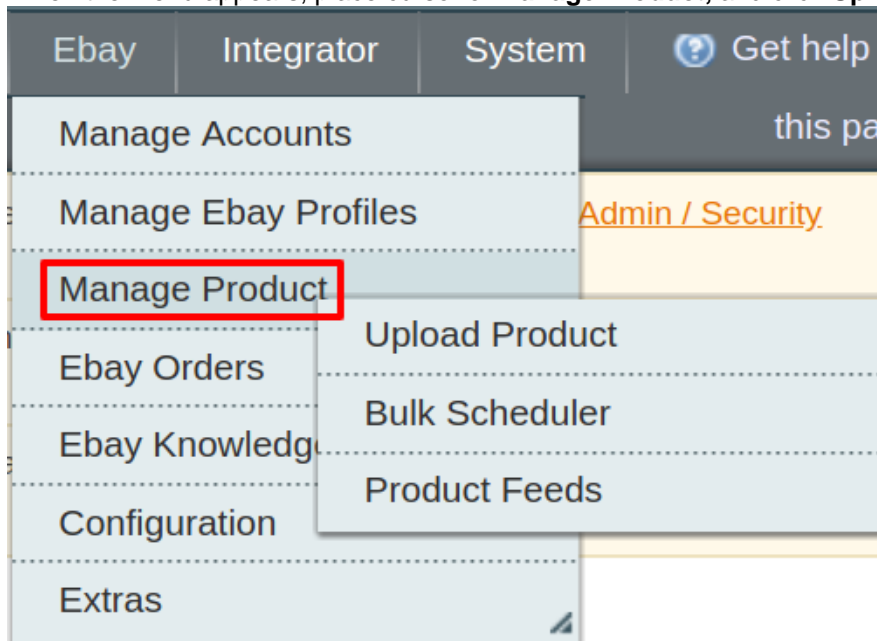
## **EBAY BULK SCHEDULER**

On this page, you can schedule Ebay jobs. To do so,

- Go to your **Magento** admin panel.
- Place cursor on **eBay** on the top navigation bar.



- When the menu appears, place cursor of **Manage Product**, and click **Upload Product**.



- On clicking **Bulk Scheduler**, you will be navigated to the **Job Scheduler** page which appears as:



**Ebay Job Scheduler** Schedule Bulk Upload Schedule Bulk Revise Schedule Bulk Inventory/Price Sync Create File Upload File

Page  of 1 pages | View  per page | Total 6 records found Reset Filter Search

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected Actions Submit

	ID #	Job Id	File Reference Id	Job Type	Job Status	Job Complete Percentage(%)	Job Start Time	Job Complete Time	Feed File	Report File	Response
<input type="checkbox"/>	6	50022414598	50022493338	AddItem	Failed	0	2018-08-25 05:21:10	2018-08-25 05:21:10			<a href="#">CHECK RESPONSE</a>
<input type="checkbox"/>	5	50022414558	50022493308	AddFixedPriceItem	Failed	0	2018-08-25 05:19:04	2018-08-25 05:19:03			<a href="#">CHECK RESPONSE</a>
<input type="checkbox"/>	4	50022406338	50022485068	AddFixedPriceItem	Processed	100.0	2018-08-24 14:52:46	2018-08-24 14:53:58			<a href="#">CHECK RESPONSE</a>
<input type="checkbox"/>	3	50022406328	50022485048	AddItem	Processed	100.0	2018-08-24 14:52:44	2018-08-24 14:54:00			<a href="#">CHECK RESPONSE</a>
<input type="checkbox"/>	2	50022405618	50022484328	AddFixedPriceItem	Processed	100.0	2018-08-24 13:46:28	2018-08-24 13:47:36			<a href="#">CHECK RESPONSE</a>
<input type="checkbox"/>	1	50022405608	50022484318	AddItem	Processed	100.0	2018-08-24 14:15:02	2018-08-24 14:15:16			<a href="#">CHECK RESPONSE</a>

## 6.1. View the validation error details

*To view the validation error details:*

1. Go to the **Product Manager** page.

The **Product Manager** page appears. Choose the desired eBay Account for which you wish to view the validation error of products.

### Manage Products

Choose Ebay Account:

All the products for that account appear as shown in the following figure

**Manage Products**

Choose Ebay Account:

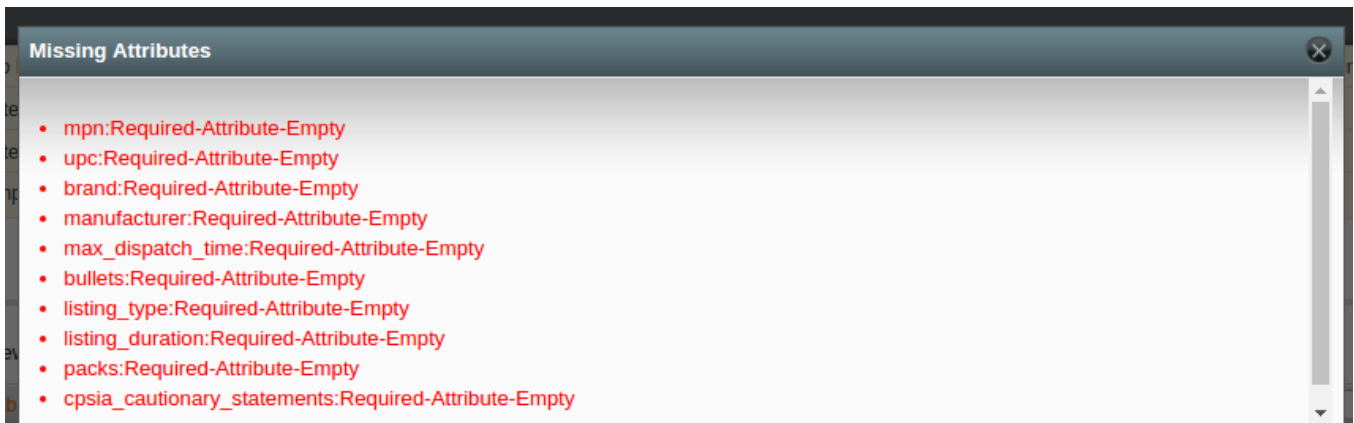
Page  of 1 pages | View  per page | Total 2 records found Reset Filter Search

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected Actions Submit

	ID	Profile Code	SKU	Ebay Item Id	Image	Price	Name	Qty	Visibility	Status	Type	Ebay Product Status	Validation	Bulk Feed Response	Edit
<input type="checkbox"/>	1	test1	jskk33			\$2.50	Jeans	10	Catalog, Search	Enabled	Simple Product		INVALID	<a href="#">CHECK RESPONSE</a>	<a href="#">Edit</a>
<input type="checkbox"/>	2	test1	17PQRS			\$50.00	sample	100	Catalog, Search	Enabled	Simple Product		INVALID	<a href="#">CHECK RESPONSE</a>	<a href="#">Edit</a>

2. Scroll down to the required product row.

3. In the **Validation** column of the respective row, click the **Invalid** button. The error details appear as shown in the following figure:



## 6.2. Mass actions on the selected products

*Admin can submit the following actions for the selected products:*

**1-Validate Selected Product(s):** To validate the product before uploading it to the Ebay. It displays the corresponding validation error if any. If there is no error, it confirms that the product is ready to upload.

**2-Validate & Upload Product(s):** To validate the product before uploading it on the Ebay. It displays the corresponding validation error for all the products if any. If there is no error, then it validates the selected products and then uploads them to the Ebay.

**3-Product Price/Inventory Update:** Updates the price and inventory of the product on Ebay. For example, if the user has changed the product price on the Magento store and also wants to change the price on Ebay then this action is applicable. The price is updated when the user submits this action for the selected product. This action completes the entire job related to the product inventory and also it manages the quantity related issues.

**4-Update Product:** Updates all the product details on eBay.com.

**5- End Product(s) on Ebay:** This feature ends the selected product listings on Ebay marketplace i.e. it retires the products on Ebay.

**6- Relist Product(s) on Ebay:** Using this feature, the products which have been removed or ended on the Ebay marketplace can once again be relisted on Ebay.

*To perform mass action on the selected products:*

Go to the **Product Manager** page.

The **Product Manager** page appears. Choose the desired eBay Account for which you wish to view the validation error of products.

### Manage Products

Choose Ebay Account:

All the products for that account appear as shown in the following figure

**Manage Products**

Choose Ebay Account: testaccount1

Page 1 of 1 pages | View 20 per page | Total 2 records found

Reset Filter Search

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected

	ID	Profile Code	Sku	Ebay Item Id	Image	Price	Name	Qty	Visibility	Status	Type	Ebay Product Status	Validation	Bulk Feed Response	Edit
Any						From: To: In: USD		From: To:							
<input type="checkbox"/>	1	test1	jskk33			\$2.50	Jeans	10	Catalog, Search	Enabled	Simple Product		INVALID	CHECK RESPONSE	Edit
<input type="checkbox"/>	2	test1	17PQRS			\$50.00	sample	100	Catalog, Search	Enabled	Simple Product		INVALID	CHECK RESPONSE	Edit

2. All the products associated with the account appears. Scroll down to the required product row.

### 1. To validate the selected products, do the following steps :

- Select the check boxes associated with the required products.
- Click the **Actions** drop down list, on the top right side of the page.

**Product Manager**

Import eBay Item Details

Page 1 of 1 pages | View 20 per page | Total 1 records found

Reset Filter Search

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected

	ID	Profile Code	Sku	Ebay Item Id	Image	Price	Name	Qty	Visibility	Status	Type	Ebay Product Status	Actions	Edit
Any						From: To: In: USD		From: To:						
<input type="checkbox"/>	1	test001	IF_0714711C	222948766228		\$61.74	FUEL GASOLINE DIESEL PETROL GUN NOZZLE DISPENSER WITH FLOW METER	3	Catalog, Search	Enabled	Simple Product	Uploaded	Validate Selected Product(s) Validate & Upload Product(s) Product Price/Inventory Update Update Product End Product(s) on Ebay Relist Product(s) on Ebay	Edit

- Click the **Validate Selected Product(s)** option, and then click the **Submit** button.  
The products validation process starts and the status appears.

**Validation Status**

Back

Starting Product Validation , please wait...
Warning: Please do not close the window during Validating data
Total 1 Batch(s) Found.
Batch 1 products Validate Request Send Successfully
100% 1 Of 1 Processed.
1 Batch(s) Successfully Validation Requested.
Finished product validate execution.

**Note:** If there is an error in the product validation, then it appears on the page and the **Invalid** button appears under the corresponding **Validation** column displayed on the **Product Manager** page. Otherwise, a success message appears.

- Click the **Back** button to go back to the **Product Manager** page .
- Correct the issues and then again repeat the process of validating the selected products.

## 2. To validate and upload the selected products, do the following steps:

- Select the check boxes associated with the required products.
- In the **Actions** list, click the arrow button.

The screenshot shows the 'Product Manager' interface. At the top right, there are buttons for 'Import eBay Item Details', 'Reset Filter', and 'Search'. Below these, a pagination bar indicates 'Page 1 of 1 pages | View 20 per page | Total 1 records found'. A toolbar contains 'Select All', 'Unselect All', 'Select Visible', 'Unselect Visible', and '0 items selected'. The main table has columns: ID, Profile Code, Sku, Ebay Item Id, Image, Price, Name, Qty, Visibility, Status, Type, and Ebay Product Status. The first row shows a product with ID 1, Profile Code test001, Sku IF\_0714711C, and Name FUEL GASOLINE DIESEL PETROL GUN NOZZLE DISPENSER WITH FLOW METER. The 'Actions' column for this row has a dropdown menu open, showing options: 'Validate Selected Product(s)', 'Validate & Upload Product(s)', 'Product Price/Inventory Update', 'Update Product', 'End Product(s) on Ebay', and 'Relist Product(s) on Ebay'. A 'Submit' button is visible to the right of the dropdown.

- Click the **Validate & Upload Product(s)** option, and then click the **Submit** button.
- The products validation and uploading process starts and appears as shown in the following figure:

The screenshot shows the 'Product Upload Status' page. At the top right is a 'Back' button. The page displays a progress bar and several status messages: 'Starting Product Upload execution, please wait...', 'Warning: Please do not close the window during price update', 'Total 1 Batch(s) Found.', '100% 1 Of 1 Processed.', '0 Batch(s) Successfully Synced Requested.', and 'Finished Mass Product Upload execution.'.

**Note:** If there is an error in the product validation and uploading, then it appears on the page and the Invalid button appears under the corresponding **Validation** column displayed on the **Product Manager** page. Otherwise, a success message appears.

- Click the **Back** button to go back to the **Product Manager** page.
- Correct the issues and then again repeat the process of validating and uploading the selected products.

## 3. To update the prices and inventories of the selected products on Ebay, do the following steps:

- Select the check boxes associated with the required products.
- In the **Actions** list, click the arrow button.

**Product Manager** Import eBay Item Details

Page 1 of 1 pages | View 20 per page | Total 1 records found

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected

ID	Profile Code	Sku	Ebay Item Id	Image	Price	Name	Qty	Visibility	Status	Type	Ebay Product Status	Actions
Any					From: <input type="text"/> To: <input type="text"/> In: USD		From: <input type="text"/> To: <input type="text"/>					
<input type="checkbox"/>	1	test001	IF_0714711C	222948766228	\$61.74	FUEL GASOLINE DIESEL PETROL GUN NOZZLE DISPENSER WITH FLOW METER	3	Catalog, Search	Enabled	Simple Product	Uploaded	Validate Selected Product(s) Validate & Upload Product(s) Product Price/Inventory Update Update Product End Product(s) on Ebay Relist Product(s) on Ebay

Reset Filter Search Submit

- Click the **Product Price/Inventory Update** option, and then click the **Submit** button.
- The price and inventory updating process starts and appears as shown in the following figure:

**Mass Price/Inventory Update** Back

Start updating price , please wait...

Warning: Please do not close the window during price update

Total 1 Batch(s) Found.

100% 1 Of 1 Processed.

0 Batch(s) Successfully Synced Requested.

Finished Mass Price Update execution.

**Note:** If there is an error in updating the product price and inventory in bulk, then it appears on the page and the Invalid button appears under the corresponding **Validation** column displayed on the **Product Manager** page. Otherwise, a success message appears.

- Click the **Back** button to go back to the **Product Manager** page .
- Correct the issues and then again repeat the process of updating the prices and inventories of the selected products.

#### 4. To update the selected products, do the following steps:

- Select the check boxes associated with the required products.
- In the **Actions** list, click the arrow button.

**Product Manager** Import eBay Item Details

Page 1 of 1 pages | View 20 per page | Total 1 records found

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected

ID	Profile Code	Sku	Ebay Item Id	Image	Price	Name	Qty	Visibility	Status	Type	Ebay Product Status	Actions
Any					From: <input type="text"/> To: <input type="text"/> In: USD		From: <input type="text"/> To: <input type="text"/>					
<input type="checkbox"/>	1	test001	IF_0714711C	222948766228	\$61.74	FUEL GASOLINE DIESEL PETROL GUN NOZZLE DISPENSER WITH FLOW METER	3	Catalog, Search	Enabled	Simple Product	Uploaded	Validate Selected Product(s) Validate & Upload Product(s) Product Price/Inventory Update Update Product End Product(s) on Ebay Relist Product(s) on Ebay

Reset Filter Search Submit

- Click the **Update Product** option, and then click the **Submit** button.
- The product updating process starts and appears as shown in the following figure:

**Product Update Status**[Back](#)

Starting Product Update execution, please wait...

Warning: Please do not close the window during price update

Total 1 Batch(s) Found.

100% 1 Of 1 Processed.

0 Batch(s) Successfully Synced Requested.

Finished Mass Product Update execution.

**Note:** If there is an error in updating the product details in bulk, then it appears on the page and the **Invalid** button appears under the corresponding Validation column displayed on the Product Manager page.

Otherwise, a success message appears.

- Click the **Back** button to go back to the **Product Manager** page.
- Correct the issues and then again repeat the process of updating the product details of the selected products.

**5. To end product(s) on Ebay:**

- Select the check boxes associated with the required products.
- In the **Actions** list, click the arrow button.

**Product Manager** [Import eBay Item Details](#)

Page 1 of 1 pages | View 20 per page | Total 1 records found

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected

ID	Profile Code	SKU	Ebay Item Id	Image	Price	Name	Qty	Visibility	Status	Type	Ebay Product Status	Actions	
<input type="checkbox"/>	1	test001	IF_0714711C	222948766228		FUEL GASOLINE DIESEL PETROL GUN NOZZLE DISPENSER WITH FLOW METER		3	Catalog. Search	Enabled	Simple Product	Uploaded	<a href="#">Validate Selected Product(s)</a> <a href="#">Validate &amp; Upload Product(s)</a> <a href="#">Product Price/Inventory Update</a> <a href="#">Update Product</a> <a href="#">End Product(s) on Ebay</a> <a href="#">Relist Product(s) on Ebay</a>

[Reset Filter](#) [Search](#) [Submit](#)

- Click the **End Product(s) on Ebay** option, and then click the **Submit** button.
- The product ending process starts and appears as shown in the following figure:

**Product Ending Status**[Back](#)

Starting Product End execution, please wait...

Warning: Please do not close the window during price update

Total 1 Batch(s) Found.

100% 1 Of 1 Processed.

0 Batch(s) Successfully Synced Requested.

Finished Mass Product End execution.

**6. To relist product(s) on Ebay:**

- Select the check boxes associated with the required products.
- In the **Actions** list, click the arrow button.

**Product Manager** Import eBay Item Details

Page 1 of 1 pages | View 20 per page | Total 1 records found

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected

ID	Profile Code	Sku	Ebay Item Id	Image	Price	Name	Qty	Visibility	Status	Type	Ebay Product Status	Actions
Any					From: To: In: USD		From: To: In: USD					
<input type="checkbox"/>	1	test001	IF_0714711C	222948766228	\$61.74	FUEL GASOLINE DIESEL PETROL GUN NOZZLE DISPENSER WITH FLOW METER	3	Catalog, Search	Enabled	Simple Product	Uploaded	Validate Selected Product(s) Validate & Upload Product(s) Product Price/Inventory Update Update Product End Product(s) on Ebay Relist Product(s) on Ebay

Reset Filter Search Submit

- Click the **Relist Product(s) on Ebay** option, and then click the **Submit** button.  
The product relisting process starts and appears as shown in the following figure:

**Product Relisting Status** Back

Starting Product Relisting execution, please wait...

Warning: Please do not close the window during price update

Total 1 Batch(s) Found.

100% 1 Of 1 Processed.

0 Batch(s) Successfully Synced Requested.

Finished Mass Product Relisting execution.

## 6.3. Manage Product Feeds

After uploading the product on eBay.com or after updating the product inventory or the product price, the user can check the status of the feed from the Ebay Feed Details page.

**To view the product feeds status:**

- Go to your **Magento** admin panel.
- Place cursor on **eBay** on the top navigation bar.

**Magento Admin Panel** Global Record Search Logged in as admin | Wednesday, March 14, 2018

Dashboard Sales Catalog Customers Promotions Newsletter CMS Reports Ebay Integrator System

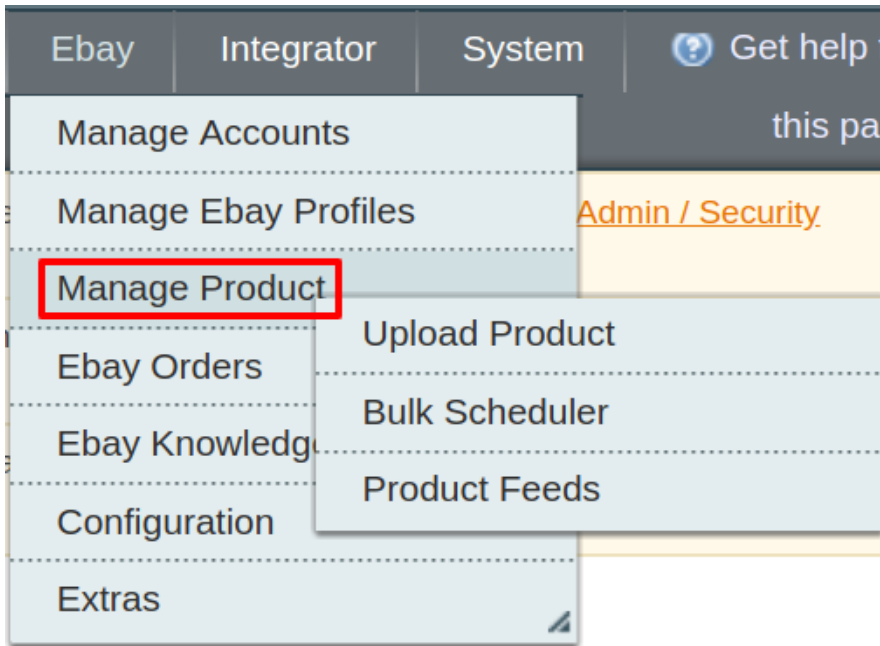
**Important:** Formkey validation on checkout disabled. This may expose security risks. We strongly recommend to Enable Form Key Validation On Checkout in [Section](#), for protect your own checkout process.

**Latest Message:** Support for your free version of Magento ends in 2020. It's time to migrate to [Magento 2](#) with funding assistance available. [Read details](#) You have **4 critical**, **1 major** and **10 notice** unread message(s).

**One or more of the Indexes are not up to date:** Product Attributes, Product Prices, Catalog URL Rewrites, Product Flat Data, Category Flat Data, Category Product Index, Stock Status, Tag Aggregation Data. Click here to go to [Index Management](#) and rebuild required indexes.

**Dashboard**

When the menu appears, place cursor of **Manage Product**, and click **Product Feed**.



3. On clicking **Product Feeds**.

The eBay Feed Details page appears as shown in the following figure:

**Ebay Feed Details**

Page 1 of 1 pages | View 20 per page | Total 2 records found

Reset Filter Search

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected

Actions Submit

	Id #	Feed Id #	Feed Status	Feed Date	Feed File	Feed Errors
Any						
<input type="checkbox"/>	2	1824158572		2018-02-07 14:19:12	<a href="#">Download</a>	<a href="#">1 ERROR(S)</a>
<input type="checkbox"/>	1	1819936959		2018-01-30 08:52:58	<a href="#">Download</a>	<a href="#">1 ERROR(S)</a>

4. Do the required following tasks:

- View the status of the feed in the **Feed Status** column.
- To delete the feed, select the check box associated with the product and submit the **Delete Feeds** action.
- To view the product feed error, click the **Error** details of the feed, click the button or to view the button.

A dialog box appears as shown in the following figure:

**Feed Errors**

summary

description	record-count	records-with-warnings	records-with-errors	records-accepted
FBM Catalog - XML	1	0	0	1

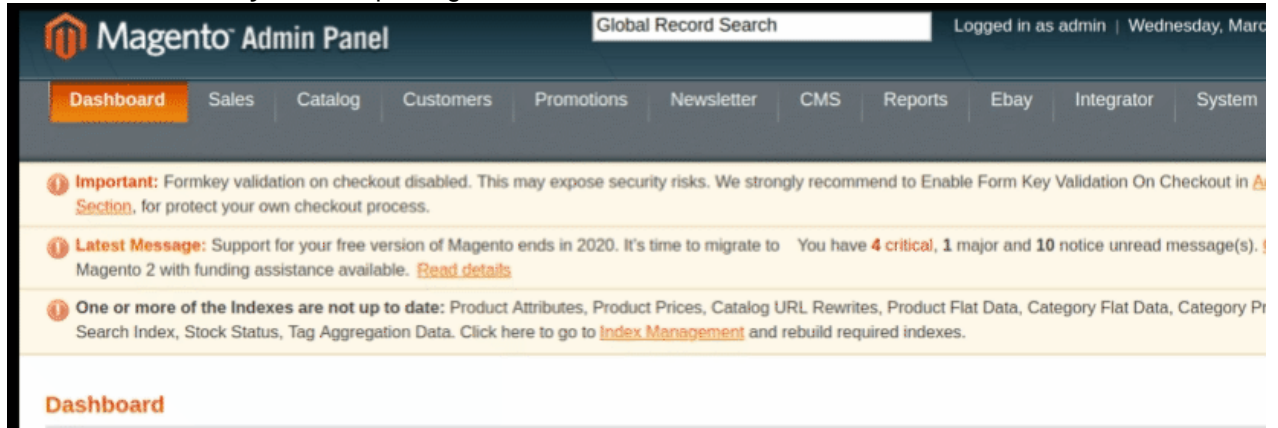
5. To download the **Feed File**, click the **Download** link appearing in the Feed File column.

## 6.4. Bulk Product Scheduler

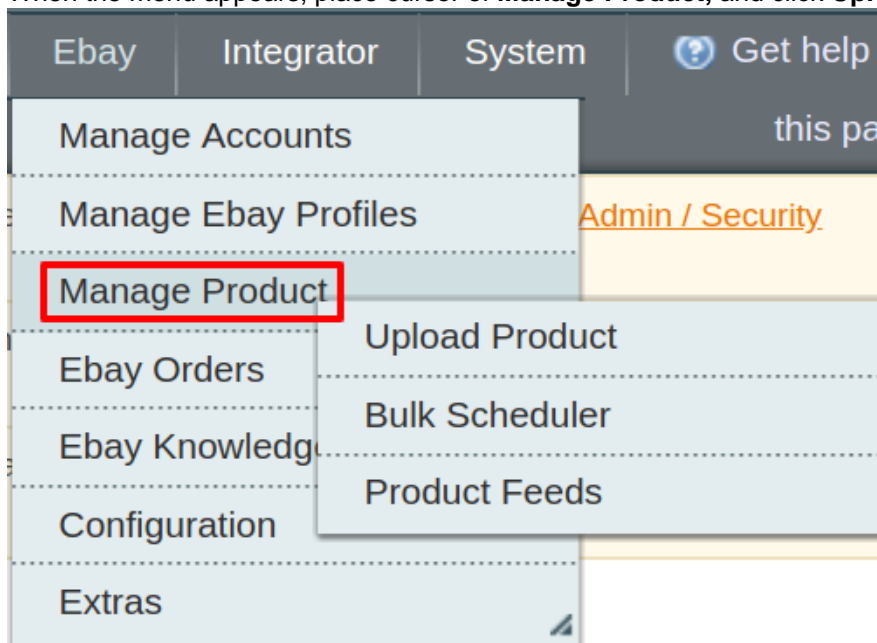


In the process to integrate the Magento store with Ebay, you have the option to upload products in huge chunks on Ebay from your Magento admin panel. Also, you may schedule the bulk revise to update the product details on Ebay and may also schedule bulk inventory/price sync. You may take all the actions from the Ebay Job Scheduler section. For that,

1. Go to your **Magento** admin panel.
2. Place cursor on **eBay** on the top navigation bar.



When the menu appears, place cursor of **Manage Product**, and click **Upload Product**.



On clicking **Bulk Scheduler**, you will be navigated to the **Product Manager** page which appears as:

**Ebay Job Scheduler** Schedule Bulk Upload Schedule Bulk Revise Schedule Bulk Inventory/Price Sync Create File Upload File

Page  of 1 pages | View  per page | Total 6 records found Reset Filter Search

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected Actions  Submit

	Id #	Job Id	File Reference Id	Job Type	Job Status	Job Complete Percentage(%)	Job Start Time	Job Complete Time	Feed File	Report File	Response
Any											
<input type="checkbox"/>	6	50022414598	50022493338	AddItem	Failed	0	2018-08-25 05:21:10	2018-08-25 05:21:10			<span>CHECK RESPONSE</span>
<input type="checkbox"/>	5	50022414558	50022493308	AddFixedPriceItem	Failed	0	2018-08-25 05:19:04	2018-08-25 05:19:03			<span>CHECK RESPONSE</span>
<input type="checkbox"/>	4	50022406338	50022485068	AddFixedPriceItem	Processed	100.0	2018-08-24 14:52:46	2018-08-24 14:53:58			<span>CHECK RESPONSE</span>
<input type="checkbox"/>	3	50022406328	50022485048	AddItem	Processed	100.0	2018-08-24 14:52:44	2018-08-24 14:54:00			<span>CHECK RESPONSE</span>
<input type="checkbox"/>	2	50022405618	50022484328	AddFixedPriceItem	Processed	100.0	2018-08-24 13:46:28	2018-08-24 13:47:36			<span>CHECK RESPONSE</span>
<input type="checkbox"/>	1	50022405608	50022484318	AddItem	Processed	100.0	2018-08-24 14:15:02	2018-08-24 14:15:16			<span>CHECK RESPONSE</span>

### To schedule bulk upload (to upload products in junk).

- Click on **Schedule Bulk Upload** button on the top.
- On clicking it, a success message appears on page as:

✔ Product Ids Scheduled for Upload

**Ebay Job Scheduler** Schedule Bulk Upload Schedule Bulk Revise Schedule Bulk Inventory/Price Sync Create File Upload File

Page  of 1 pages | View  per page | Total 0 records found Reset Filter Search

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected Actions  Submit

	Id #	Job Id	File Reference Id	Job Type	Job Status	Job Complete Percentage(%)	Job Start Time	Job Complete Time	Feed File	Report File	Response
Any											

- Now click on the **Create File** button.
- You will be navigated to the page as shown below, on which you will see the status of the product file(s) created for upload.

**Creating File for Upload** Back

Creating File, please wait...
Warning: Please do not close the window during process
Total 4 Batch(s) Found.
Batch: 1 Reviseltem : file not created for upload.
Batch: 2 ReviseltemInventoryStatus : file not created for upload.
Batch: 3 AddFixedPriceItem : products file created for upload.
Batch: 4 AddItem : products file created for upload.
100% 4 Of 4 Processed.
2 Batch(s) Successfully Create File.
Finished File Creation.

- Once it is done, click on the **Back** button.
- Now, the files get created and get saved in your system.
- Next, you need to click **Upload File**, and the job of 5 files(merged together) will be created and the request for the job upload will be sent on Ebay.
- Now, the job of 5 files will be listed on the same page as shown below.

**Ebay Job Scheduler** Schedule Bulk Upload Schedule Bulk Revise Schedule Bulk Inventory/Price Sync Create File Upload File

Page 1 of 1 pages | View 20 per page | Total 6 records found Reset Filter Search

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected Actions Submit

	Id #	Job Id	File Reference Id	Job Type	Job Status	Job Complete Percentage(%)	Job Start Time	Job Complete Time	Feed File	Report File	Response
<input type="checkbox"/>	6	50022414598	50022493338	AddItem	Failed	0	2018-08-25 05:21:10	2018-08-25 05:21:10			<a href="#">CHECK RESPONSE</a>
<input type="checkbox"/>	5	50022414558	50022493308	AddFixedPriceltem	Failed	0	2018-08-25 05:19:04	2018-08-25 05:19:03			<a href="#">CHECK RESPONSE</a>
<input type="checkbox"/>	4	50022406338	50022485068	AddFixedPriceltem	Processed	100.0	2018-08-24 14:52:46	2018-08-24 14:53:58			<a href="#">CHECK RESPONSE</a>
<input type="checkbox"/>	3	50022406328	50022485048	AddItem	Processed	100.0	2018-08-24 14:52:44	2018-08-24 14:54:00			<a href="#">CHECK RESPONSE</a>
<input type="checkbox"/>	2	50022405618	50022484328	AddFixedPriceltem	Processed	100.0	2018-08-24 13:46:28	2018-08-24 13:47:36			<a href="#">CHECK RESPONSE</a>
<input type="checkbox"/>	1	50022405608	50022484318	AddItem	Processed	100.0	2018-08-24 14:15:02	2018-08-24 14:15:16			<a href="#">CHECK RESPONSE</a>

- Now you may see the details of jobs such as **Job Id**, **File Reference Id**, **Job Type**, **Job Status**, **Job Complete Percentage**, etc as can be seen in the above image.

### To schedule bulk revise.

- Click on the **Schedule Bulk Revise** button.
- A success message will appear as highlighted below:

**Ebay Job Scheduler** Schedule Bulk Upload Schedule Bulk Revise Schedule Bulk Inventory/Price Sync Create File Upload File

Page 1 of 1 pages | View 20 per page | Total 0 records found Reset Filter Search

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected Actions Submit

	Id #	Job Id	File Reference Id	Job Type	Job Status	Job Complete Percentage(%)	Job Start Time	Job Complete Time	Feed File	Report File	Response
<div>  Product Ids Scheduled for Revise </div>											

- Click **Create File** button.
- You will be navigated to the page as shown below, on which you will see the status of the product file(s) created for bulk revision.

**Creating File for Upload** Back

Creating File, please wait...

Warning: Please do not close the window during process

Total 3 Batch(s) Found.

Batch: 1 Reviseltem : file not created for upload.

Batch: 2 ReviselInventoryStatus : file not created for upload.

Batch: 3 Reviseltem : file not created for upload.

100% 3 Of 3 Processed.

0 Batch(s) Successfully Create File.

Finished File Creation.

- Once it is done, click on the **Back** button.
- Now, the files get created and get saved in your system.
- Next, you need to click **Upload File**, and the job of 5 files(merged together) will be created and the request for the job upload will be sent on Ebay.
- Now, the job of 5 files will be listed on the same page as shown below.

Ebay Job Scheduler

Schedule Bulk Upload

Schedule Bulk Revise

Schedule Bulk Inventory/Price Sync

Create File

Upload File

Page 1 of 1 pages | View 20 per page | Total 6 records found

Reset Filter

Search

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected

Actions

Submit

	Id #	Job Id	File Reference Id	Job Type	Job Status	Job Complete Percentage(%)	Job Start Time	Job Complete Time	Feed File	Report File	Response
Any											
<input type="checkbox"/>	6	50022414598	50022493338	AddItem	Failed	0	2018-08-25 05:21:10	2018-08-25 05:21:10			CHECK RESPONSE
<input type="checkbox"/>	5	50022414558	50022493308	AddFixedPriceltem	Failed	0	2018-08-25 05:19:04	2018-08-25 05:19:03			CHECK RESPONSE
<input type="checkbox"/>	4	50022406338	50022485068	AddFixedPriceltem	Processed	100.0	2018-08-24 14:52:46	2018-08-24 14:53:58			CHECK RESPONSE
<input type="checkbox"/>	3	50022406328	50022485048	AddItem	Processed	100.0	2018-08-24 14:52:44	2018-08-24 14:54:00			CHECK RESPONSE
<input type="checkbox"/>	2	50022405618	50022484328	AddFixedPriceltem	Processed	100.0	2018-08-24 13:46:28	2018-08-24 13:47:36			CHECK RESPONSE
<input type="checkbox"/>	1	50022405608	50022484318	AddItem	Processed	100.0	2018-08-24 14:15:02	2018-08-24 14:15:16			CHECK RESPONSE

- Click the **Upload File** button and all the product files with **Created** status will be uploaded on Ebay and the bulk revision of products will be done.

### To schedule bulk inventory/price sync.

- Click on the **Schedule Bulk Inventory/Price Sync** button.
- A success message will appear as highlighted below:

Product Ids Scheduled for Inventory/Price Sync

Ebay Job Scheduler

Schedule Bulk Upload

Schedule Bulk Revise

Schedule Bulk Inventory/Price Sync

Create File

Upload File

Page 1 of 1 pages | View 20 per page | Total 6 records found

Reset Filter

Search

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected

Actions

Submit

	Id #	Job Id	File Reference Id	Job Type	Job Status	Job Complete Percentage(%)	Job Start Time	Job Complete Time	Feed File	Report File	Response
Any											

- Click **Create File** button.
- You will be navigated to the page as shown below, on which you will see the status of the product file(s) created for bulk inventory/price sync.

Creating File for Upload										Back				
Creating File, please wait...														
Warning: Please do not close the window during process														
Total 4 Batch(s) Found.														
Batch: 1 Reviseltem : file not created for upload.														
Batch: 2 Reviseltem : file not created for upload.														
Batch: 3 Reviseltem : file not created for upload.														
Batch: 4 Reviseltem : file not created for upload.														
100% 4 Of 4 Processed.														
0 Batch(s) Successfully Create File.														
Finished File Creation.														

- Once it is done, click on the **Back** button.
- Now, the files get created and get saved in your system.
- Next, you need to click **Upload File**, and the job of 5 files(merged together) will be created and the request for the job upload will be sent on Ebay.
- Now, the job of 5 files will be listed on the same page as shown below.

**Ebay Job Scheduler** Schedule Bulk Upload Schedule Bulk Revise Schedule Bulk Inventory/Price Sync Create File Upload File

Page 1 of 1 pages | View 20 per page | Total 6 records found Reset Filter Search

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected

	Id #	Job Id	File Reference Id	Job Type	Job Status	Job Complete Percentage(%)	Job Start Time	Job Complete Time	Feed File	Report File	Response	Actions
<input type="checkbox"/>	6	50022414598	50022493338	AddItem	Failed	0	2018-08-25 05:21:10	2018-08-25 05:21:10	+	+		CHECK RESPONSE
<input type="checkbox"/>	5	50022414558	50022493308	AddFixedPriceltem	Failed	0	2018-08-25 05:19:04	2018-08-25 05:19:03	+	+		CHECK RESPONSE
<input type="checkbox"/>	4	50022406338	50022485068	AddFixedPriceltem	Processed	100.0	2018-08-24 14:52:46	2018-08-24 14:53:58	+	+		CHECK RESPONSE
<input type="checkbox"/>	3	50022406328	50022485048	AddItem	Processed	100.0	2018-08-24 14:52:44	2018-08-24 14:54:00	+	+		CHECK RESPONSE
<input type="checkbox"/>	2	50022405618	50022484328	AddFixedPriceltem	Processed	100.0	2018-08-24 13:46:28	2018-08-24 13:47:36	+	+		CHECK RESPONSE
<input type="checkbox"/>	1	50022405608	50022484318	AddItem	Processed	100.0	2018-08-24 14:15:02	2018-08-24 14:15:16	+	+		CHECK RESPONSE

- Click the **Upload File** button and all the product jobs with **Created** status will be uploaded on Ebay and the bulk inventory/price sync will be done.

### To start the job (to start the process of sending product feeds).

- Select the jobs that you want to start. Starting it will begin the product creation on Ebay.
- Click drop-down from the **Actions** field.
- When the drop-down menu appears as shown below, click on **Start Job**.

**Ebay Job Scheduler** Schedule Bulk Upload Schedule Bulk Revise Schedule Bulk Inventory/Price Sync Create File Upload File

Page 1 of 1 pages | View 20 per page | Total 6 records found Reset Filter Search

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected

	Id #	Job Id	File Reference Id	Job Type	Job Status	Job Complete Percentage(%)	Job Start Time	Job Complete Time	Feed File	Report File	Response	Actions
<input type="checkbox"/>	6	50022414598	50022493338	AddItem	Failed	0	2018-08-25 05:21:10	2018-08-25 05:21:10	+	+		<div> Start Job  Sync Job Status  Download Report File </div>
<input type="checkbox"/>	5	50022414558	50022493308	AddFixedPriceltem	Failed	0	2018-08-25 05:19:04	2018-08-25 05:19:03	+	+		
<input type="checkbox"/>	4	50022406338	50022485068	AddFixedPriceltem	Processed	100.0	2018-08-24 14:52:46	2018-08-24 14:53:58	+	+		

- Click **Submit** button next to it.
- A success message appears.

### To Sync Job Status.

- Select the jobs for which you want to sync the status.
- Click drop-down from the **Actions** field.
- When the drop-down menu appears as shown below, click on **Sync Job Status**.

**Ebay Job Scheduler** Schedule Bulk Upload Schedule Bulk Revise Schedule Bulk Inventory/Price Sync Create File Upload File

Page 1 of 1 pages | View 20 per page | Total 6 records found Reset Filter Search

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected

	Id #	Job Id	File Reference Id	Job Type	Job Status	Job Complete Percentage(%)	Job Start Time	Job Complete Time	Feed File	Report File	Response	Actions
<input type="checkbox"/>	6	50022414598	50022493338	AddItem	Failed	0	2018-08-25 05:21:10	2018-08-25 05:21:10	+	+		<div> Start Job  Sync Job Status  Download Report File </div>
<input type="checkbox"/>	5	50022414558	50022493308	AddFixedPriceltem	Failed	0	2018-08-25 05:19:04	2018-08-25 05:19:03	+	+		
<input type="checkbox"/>	4	50022406338	50022485068	AddFixedPriceltem	Processed	100.0	2018-08-24 14:52:46	2018-08-24 14:53:58	+	+		

- Click **Submit** button next to it.
- A success message appears as:

The screenshot shows the 'Ebay Job Scheduler' interface. At the top, a green message bar states 'All Selected Jobs Synced Successfully.' Below this, there are buttons for 'Schedule Bulk Upload', 'Schedule Bulk Revise', 'Schedule Bulk Inventory/Price Sync', 'Create File', and 'Upload File'. The main area displays a table with columns: Id #, Job Id, File Reference Id, Job Type, Job Status, Job Complete Percentage(%), Job Start Time, Job Complete Time, Feed File, Report File, and Response. The table shows one job with Id # 6, Job Id 50022414598, File Reference Id 50022493338, Job Type AddItem, Job Status Failed, Job Complete Percentage 0, Job Start Time 2018-08-25 05:21:10, and Job Complete Time 2018-08-25 05:21:10. The 'Response' column has a 'CHECK RESPONSE' button.

### To Download Report File.

- Select the jobs for which you want to download the report file.
- Click drop-down from the **Actions** field.
- When the drop-down menu appears as shown below, click on **Download Report File**.

The screenshot shows the 'Ebay Job Scheduler' interface. The 'Actions' dropdown menu is open, showing options: 'Start Job', 'Sync Job Status', and 'Download Report File'. The 'Download Report File' option is highlighted. The table below shows three jobs: Job Id 50022414598 (Failed), Job Id 50022414558 (Failed), and Job Id 50022406338 (Processed). The 'Response' column has a 'CHECK RESPONSE' button.

- Click **Submit** button next to it.
- A success message appears as:

The screenshot shows the 'Ebay Job Scheduler' interface. At the top, a green message bar states 'All Selected Jobs Downloaded Successfully.' Below this, there are buttons for 'Schedule Bulk Upload', 'Schedule Bulk Revise', 'Schedule Bulk Inventory/Price Sync', 'Create File', and 'Upload File'. The main area displays a table with columns: Id #, Job Id, File Reference Id, Job Type, Job Status, Job Complete Percentage(%), Job Start Time, Job Complete Time, Feed File, Report File, and Response. The table shows one job with Id # 6, Job Id 50022414598, File Reference Id 50022493338, Job Type AddItem, Job Status Failed, Job Complete Percentage 0, Job Start Time 2018-08-25 05:21:10, and Job Complete Time 2018-08-25 05:21:10. The 'Response' column has a 'CHECK RESPONSE' button.

- Now you may see the download file button adjacent to the job for which you had applied to download the report file.
- You may download the report file.

### Processing of downloaded file

While uploading the jobs on Ebay, there is a status of the job that can be seen in the downloaded file. Similarly, there might be an error too. For both status or error to be reflected or seen on your Magento, you need to process the file. For that,

- Click on the download file sign that you can see adjacent to the product for which you want to download

the file, under **Report File**.

**Ebay Job Scheduler** Schedule Bulk Upload Schedule Bulk Revise Schedule Bulk Inventory/Price Sync Create File Upload File

Page  of 1 pages | View  per page | Total 6 records found Reset Filter Search

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected Actions Submit

	Id #	Job Id	File Reference Id	Job Type	Job Status	Job Complete Percentage(%)	Job Start Time	Job Complete Time	Feed File	Report File	Response
<input type="checkbox"/>	6	50022414598	50022493338	AddItem	Failed	0	2018-08-25 05:21:10	2018-08-25 05:21:10			<span>CHECK RESPONSE</span>
<input type="checkbox"/>	5	50022414558	50022493308	AddFixedPriceltem	Failed	0	2018-08-25 05:19:04	2018-08-25 05:19:03			<span>CHECK RESPONSE</span>
<input type="checkbox"/>	4	50022406338	50022485068	AddFixedPriceltem	Processed	100.0	2018-08-24 14:52:46	2018-08-24 14:53:58			<span>CHECK RESPONSE</span>
<input type="checkbox"/>	3	50022406328	50022485048	AddItem	Processed	100.0	2018-08-24 14:52:44	2018-08-24 14:54:00			<span>CHECK RESPONSE</span>
<input type="checkbox"/>	2	50022405618	50022484328	AddFixedPriceltem	Processed	100.0	2018-08-24 13:46:28	2018-08-24 13:47:36			<span>CHECK RESPONSE</span>
<input type="checkbox"/>	1	50022405608	50022484318	AddItem	Processed	100.0	2018-08-24 14:15:02	2018-08-24 14:15:16			<span>CHECK RESPONSE</span>

- Now click on the process button under the **Report File** section.

**Ebay Job Scheduler** Schedule Bulk Upload Schedule Bulk Revise Schedule Bulk Inventory/Price Sync Create File Upload File

Page  of 1 pages | View  per page | Total 6 records found Reset Filter Search

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected Actions Submit

	Id #	Job Id	File Reference Id	Job Type	Job Status	Job Complete Percentage(%)	Job Start Time	Job Complete Time	Feed File	Report File	Response
<input type="checkbox"/>	6	50022414598	50022493338	AddItem	Failed	0	2018-08-25 05:21:10	2018-08-25 05:21:10			<span>CHECK RESPONSE</span>
<input type="checkbox"/>	5	50022414558	50022493308	AddFixedPriceltem	Failed	0	2018-08-25 05:19:04	2018-08-25 05:19:03			<span>CHECK RESPONSE</span>
<input type="checkbox"/>	4	50022406338	50022485068	AddFixedPriceltem	Processed	100.0	2018-08-24 14:52:46	2018-08-24 14:53:58			<span>CHECK RESPONSE</span>
<input type="checkbox"/>	3	50022406328	50022485048	AddItem	Processed	100.0	2018-08-24 14:52:44	2018-08-24 14:54:00			<span>CHECK RESPONSE</span>

- The processing will be done and you will be able to see the status or error for the product jobs on the **Manage Product** page.

## 7. Manage Ebay orders

The Magento store owner can fetch the eBay new orders instantly from eBay to the store. The same order is generated for the store merchants to view the details and fulfill them easily in their native order processing system.

**Note:** Only the **READY** orders are imported to the store.

The admin has the access to the following features related to Orders:

1-View eBay Orders

2-View eBay Failed Orders

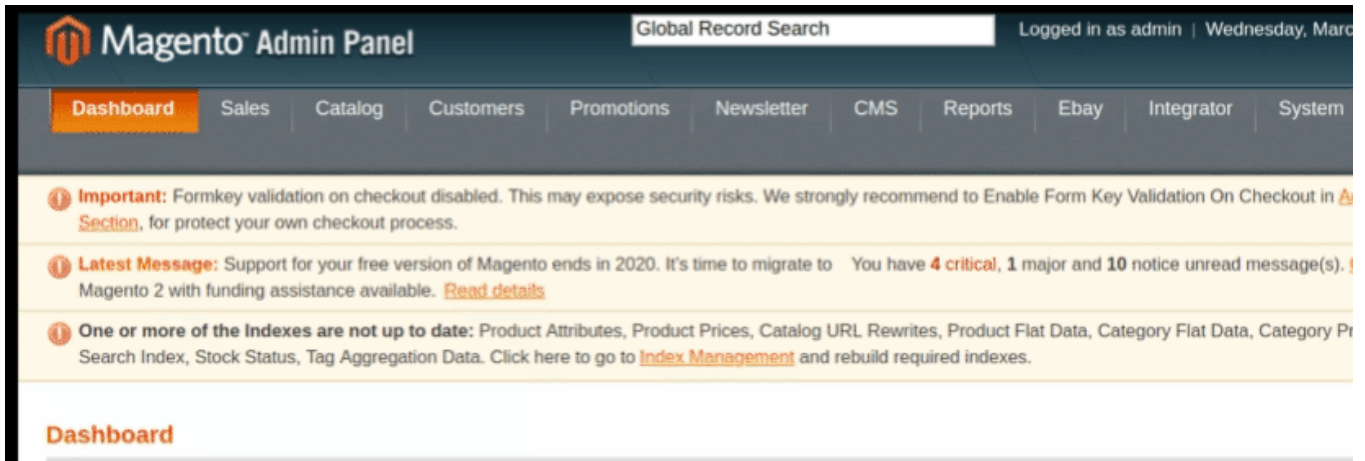
### 7.1. Fetch and view the order details

The user can fetch and view all the order details fetched from eBay.

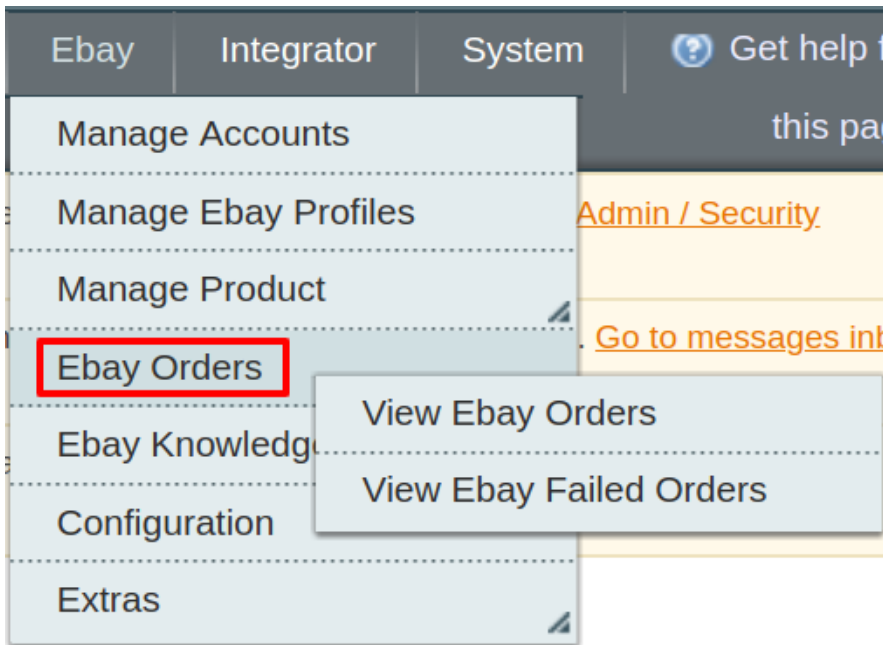
**To fetch and view eBay Orders:**

1. Go to the **Magento Admin** panel.
2. On the top navigation bar, move the cursor over the **Ebay** menu.

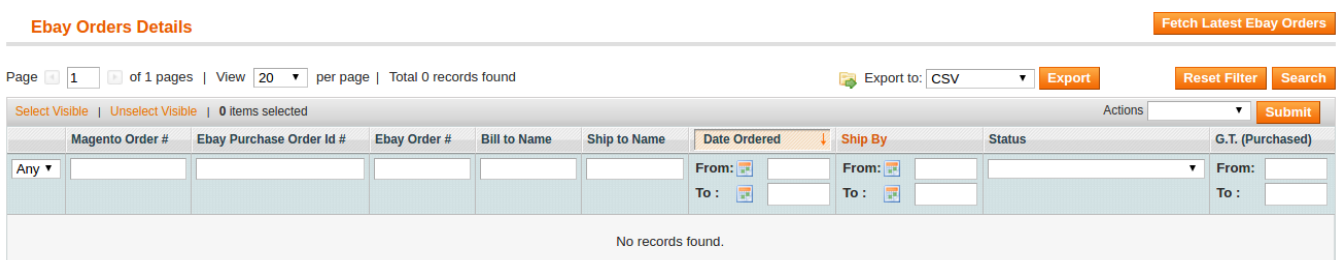




3. Point to the **Ebay Orders** menu. The menu appears as shown in the following figure:



4. Click **View Ebay Orders**. The **eBay Orders Details** page appears.



4. Click the **Fetch Latest Ebay Orders** button. If the order is imported successfully then, a new record is found in the Ebay **OrderDetails** table as shown in the above figure.

#### Notes:



- **Orders** are automatically imported through **CRON** in every 10 minutes.
- Whenever the latest orders are imported from Ebay, a **Notification** appears in the notification area of the **Admin** panel for those orders and they are **Auto-Acknowledged** as soon as they are imported into the Magento admin panel.
- If no **Order** is imported, then check the Failed order log on the **Failed Ebay Orders Import Log** page.
- Order are auto-rejected on Ebay in the following conditions:
  - When **Ebay Product SKU** does not exist in Magento.
  - When **Product is Out of Stock** in Magento.
  - When a product is disabled in Magento.

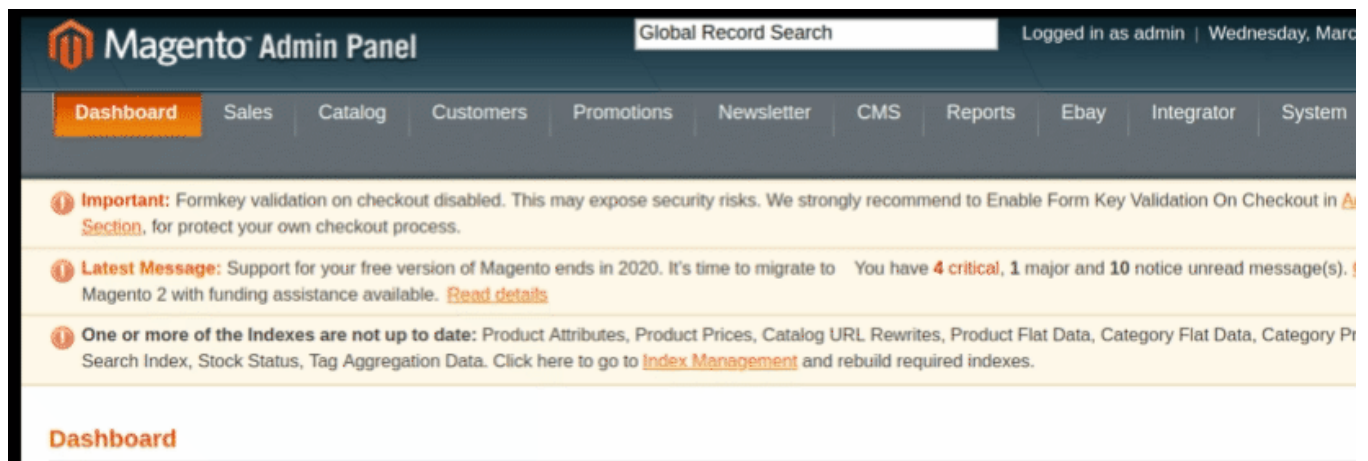
## 7.2. View Ebay Failed Orders

The users can view the list of failed eBay orders on the Failed Ebay Orders Import Log page. In the following conditions, Orders are not imported from eBay:

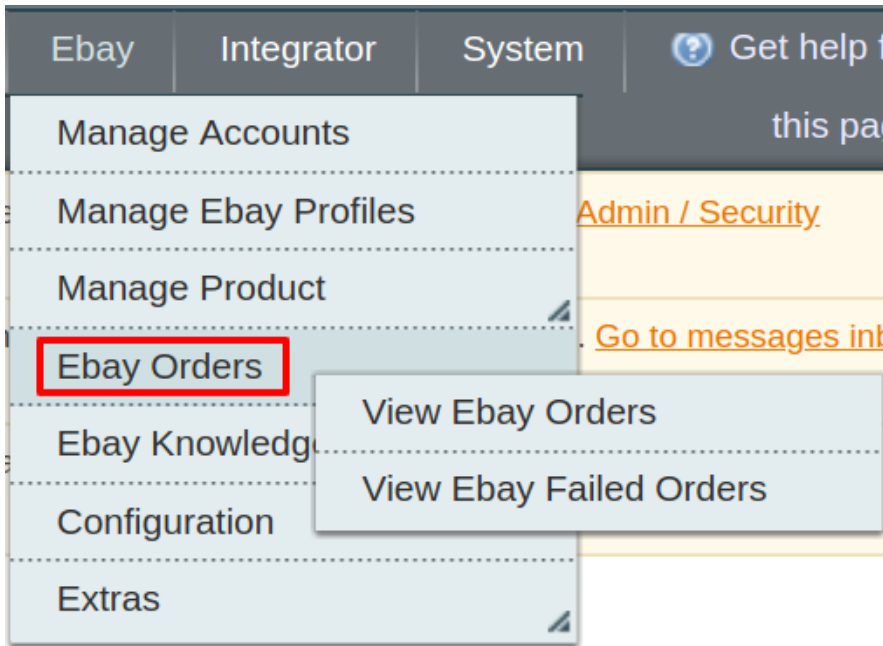
- If any product in the eBay **Order is Out of Stock** in Magento.
- If any product in the eBay **Order is disabled** in Magento.
- If any Product does not exist in Magento or is deleted from Magneto after uploading to eBay.
- If the selected Payment Method in **Ebay System Configuration Setting** is not available in Magento.

### To view eBay failed Orders:

1. Go to the **Magento Admin** panel.
2. On the top navigation bar, move the cursor over the **Ebay** menu.



3. Point to the **Ebay Orders** menu. The menu appears as shown in the following figure:



4. Click **View Ebay Failed Orders**. The **Failed eBay Orders Import Log** page appears.

**Failed Ebay Orders Import Log** Clear Failed Import Order Logs

Page 1 of 1 pages | View 20 per page | Total 0 records found Reset Filter Search

Select Visible | Unselect Visible | 0 items selected Actions Submit

	ID	Purchase order ID	Reference Number	Reason to failed	Order Data
Any					

No records found.

This page displays the failed orders with the order id and the reason for the failure.

## 8. Ebay extras

The Ebay Integration for Magento extension is a one-stop integration, which establishes a synchronization of inventory, price, other details for product creation and its management between the Magento 1 store and Ebay with the help of Crons.

**The user can view the following details:**

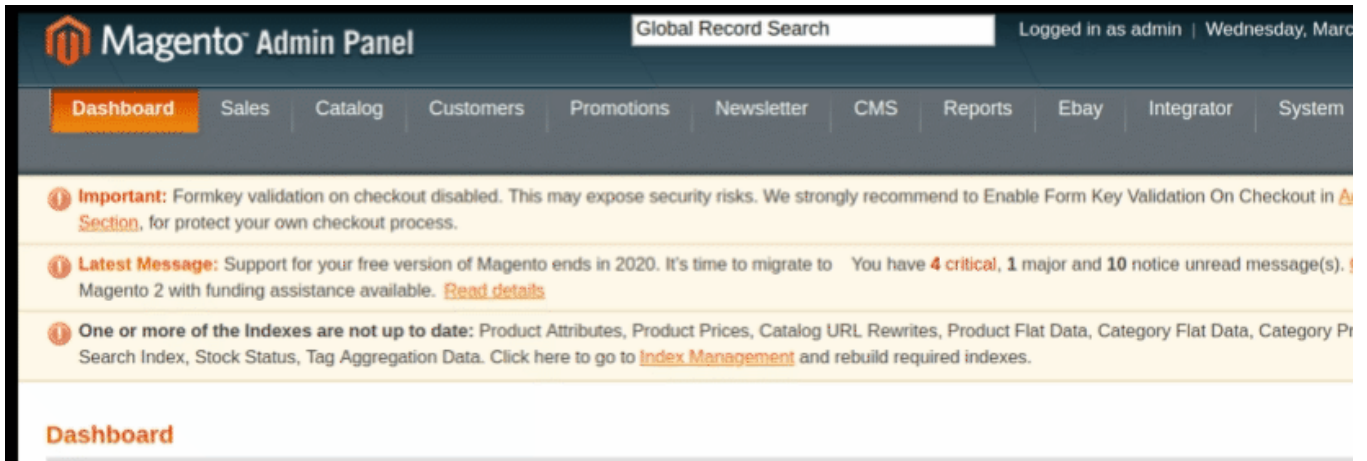
- 1-Ebay Cron Details
- 2-Cron Status

### 8.1. Ebay Cron details

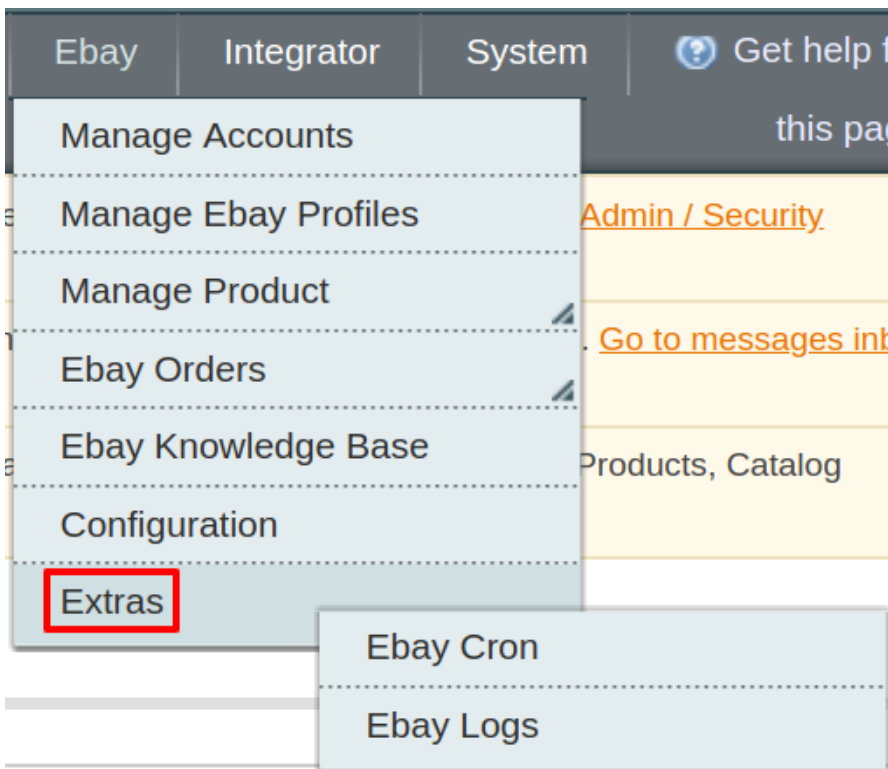
The **Ebay Cron Details** page displays all the **Cron** details scheduled in eBay.

**To view the eBay Cron details:**

1. Go to the **Magento Admin** panel.
2. On the top navigation bar, move the cursor over the eBay menu.



3. Click **Extras** and then on **eBay Crons**:



The **Ebay Cron Details** page appears as shown in the following figure:

Ebay Cron Details							
Page 1 of 1 pages   View 20 per page   Total 0 records found							
<div>Reset Filter</div> <div>Search</div>							
ID	Job Code	Status	Messages	Created At	Scheduled At	Executed At	Finished At
No records found.							

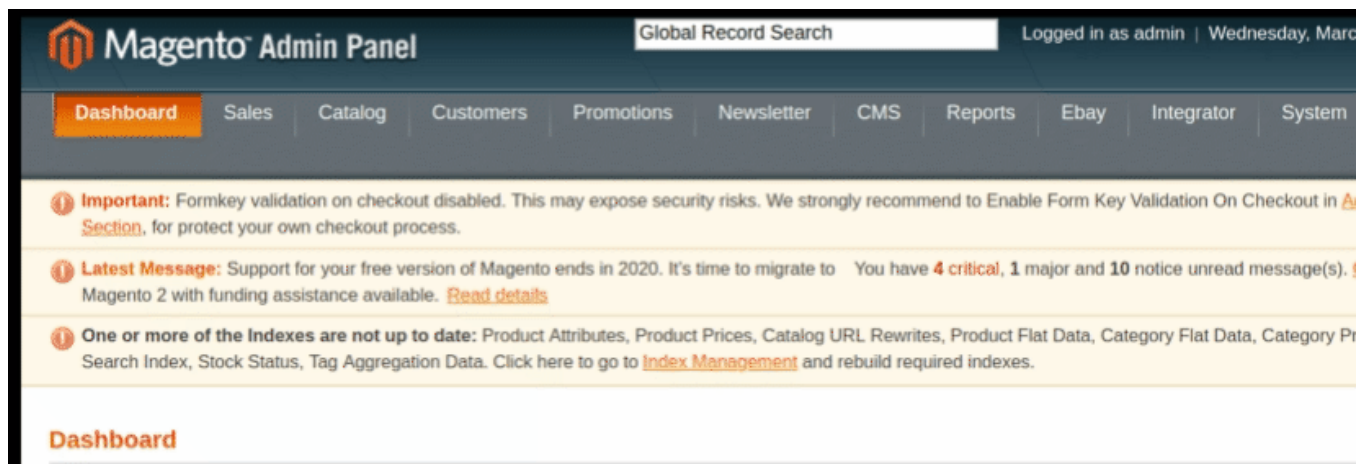
All the crons are listed here.

## 8.2. eBay Logs

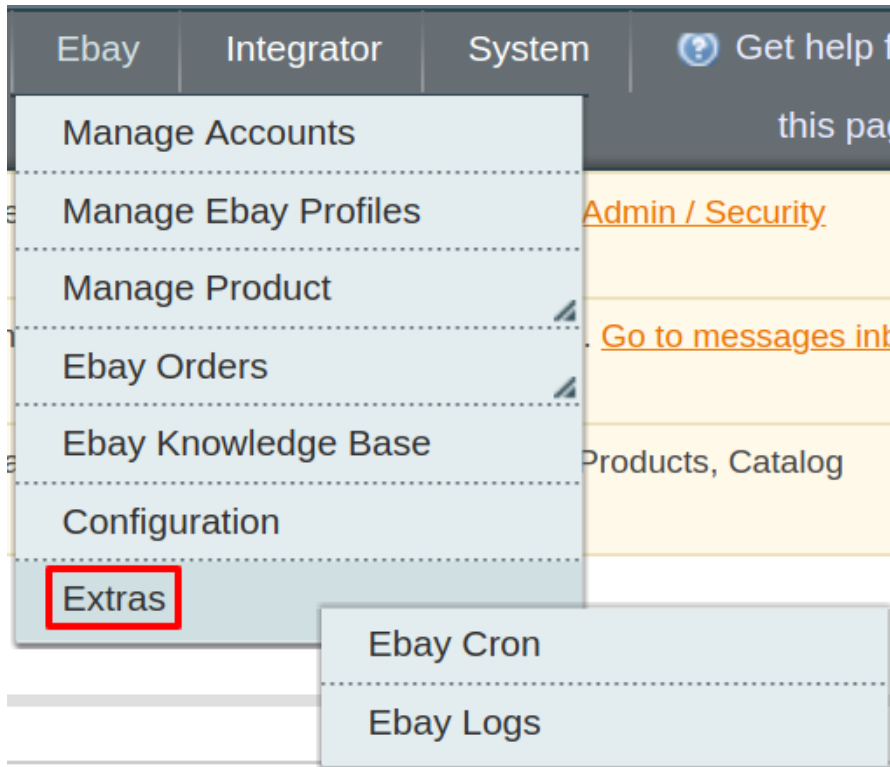
The **Ebay Logs** page displays all the **Log Details** in eBay.

*To view the eBay Log details:*

1. Go to the **Magento Admin** panel.
2. On the top navigation bar, move the cursor over the eBay menu.



3. Click **Extras** and then on **eBay Logs**:



The **Ebay Log Details** page appears as shown in the following figure:

**Ebay Cron Details**

Page 1 of 1 pages | View 20 per page | Total 0 records found Reset Filter Search

ID	Job Code	Status	Messages	Created At	Scheduled At	Executed At	Finished At

No records found.

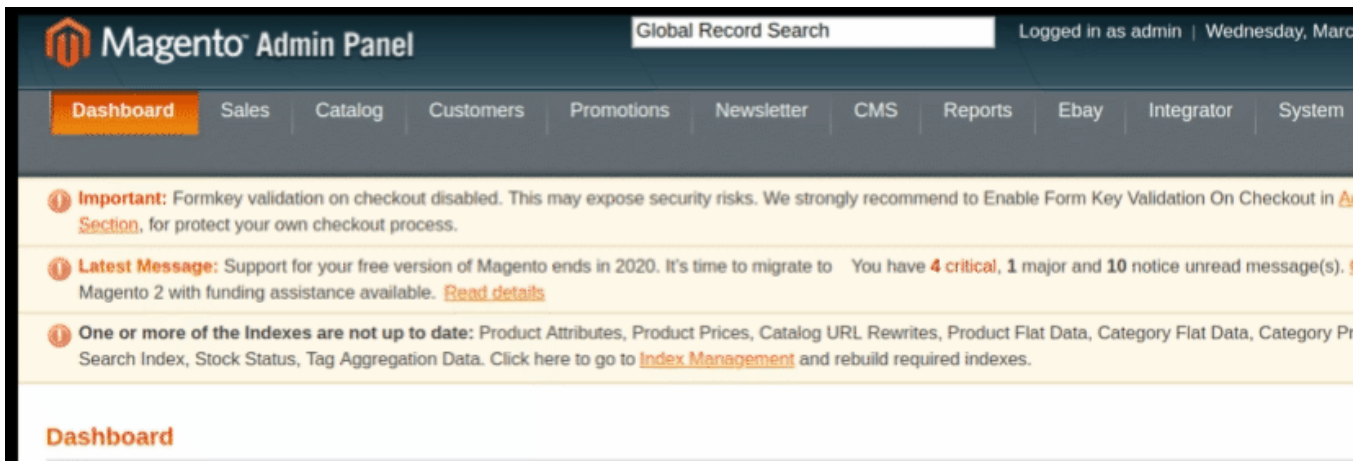
All the Logs are listed here.

## 9. Ebay Knowledge Base

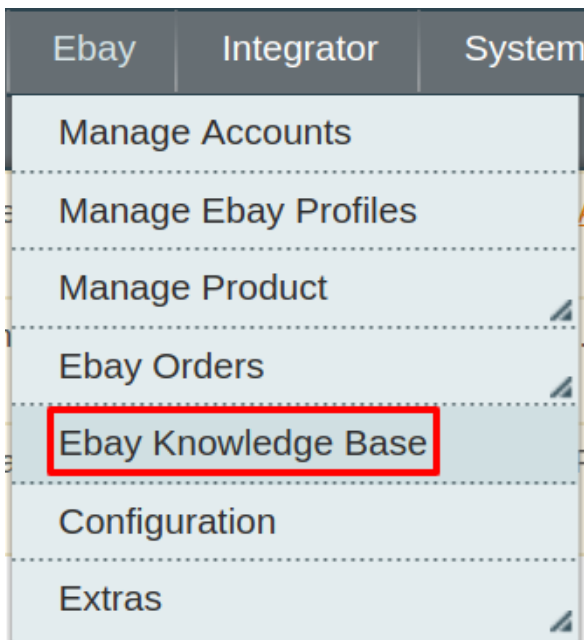
This page displays a knowledge base link to view and understand the working of the extension properly and get the clarifications on **Ebay Integration for Magento**.

**To view the eBay Knowledge Base:**

1. Go to the **Magento Admin** panel.
2. On the top navigation bar, move the cursor over the eBay menu.



3. Click **eBay Knowledge Base**.



The page appears as shown in the following figure:

