Shopee Integration For Magento 2 User Guide

by CedCommerce Products Documentation

1. Overview **3**
2. Shopee Integration Extension Installation **3**
3. Shopee Configuration **3**
4. Shopee Categories **12**
5. Manage Profiles **15**
5.1. Add New Profile **15**
5.2. Edit the Existing Profile **22**
5.3. Delete the Profile **24**
5.4. To manage the profile products **26**
5.5. Submit Actions on the Manage Profile Page **27**
6. Shopee Products **33**
6.1. Manage Products **33**
6.2. View and Edit Single Product **33**
6.3. Validate a single product **36**
6.4. Upload Single Product **38**
6.5. To sync a single product **40**
6.6. To View Error Log **42**
7. Developer **44**
7.1. Cron Events **44**
7.2. Activity Log **45**
7.3. Categories **47**
8. Shopee Orders **49**
8.1. Fetch New Shopee Orders **50**
8.2. View Shopee Orders **51**
9. Help & Support **53**

1. Overview

Shopee Integration for Magento 2 developed by CedCommerce provides you the complete integration solution that offers an opportunity of selling your Magento® 2 store products on the Shopee marketplace.

This solution enables you to synchronize the inventory, price, and other product details between the Magento® 2 store and the Shopee marketplace. It helps you to smoothly create the Shopee attributes on the Magento® 2 store. Hence, it enables you to establish a mapping of the desired product attributes on the Magento® 2 store for the submission of the selected product to the same attributes on the Shopee marketplace.

This extension provides you the facility to send the Magento® 2 Product Breadcrumbs to the Shopee marketplace to assign it to the desired category of the Shopee.

It enables the Magento® 2 store owner to manage the Shopee orders in the Magento® 2 stores without making any significant changes in the operational functionalities.

Key Features are as follows:

- **Profile Based Product Upload:** Admin can create a profile and after assigning products to the profile can easily upload on Shopee.
- **Creation of Magento Orders:** Orders from Shopee gets imported into Magento 2 Admin panel, with all the required details as it is on Shopee.com.
- **Product Category Mapping:** Follow many to one category mapping. Admin can map many categories of Magento® 2 store to a single category of Shopee.
- **Synchronized Inventory and Profile Based Pricing:** Inventory Synchronization at regular intervals. product Listing is established between Magento® 2 and Shopee. Profile-based price increase or decrease.
- **Automated Shipment Process**: Store owner can automate the shipment process with Shipstation, Shipwork.
- **Product Data Validation:** The extension enables validating the product information in accordance with Shopee standards and value.
- **Bulk Products Upload System:** Admin has a facility to upload any number of products on Shopee using bulk product upload feature.

2. Shopee Integration Extension Installation

To install the extension

1. Log in the **ftp**, and then go to Magento 2 root folder (generally present under the *public_html* folder).
2. Create a new folder named *code* under the *app* folder; under *code* folder, create a folder named *Ced*.
    a. Upload or Drag and Drop *app/code/Ced/Shopee* directory.
    b. After successfully uploading the directory, the extension will be installed/upgraded.
    c. Now run the following upgrade command in *cmd*
    php bin/magento setup:upgrade.

3. Shopee Configuration

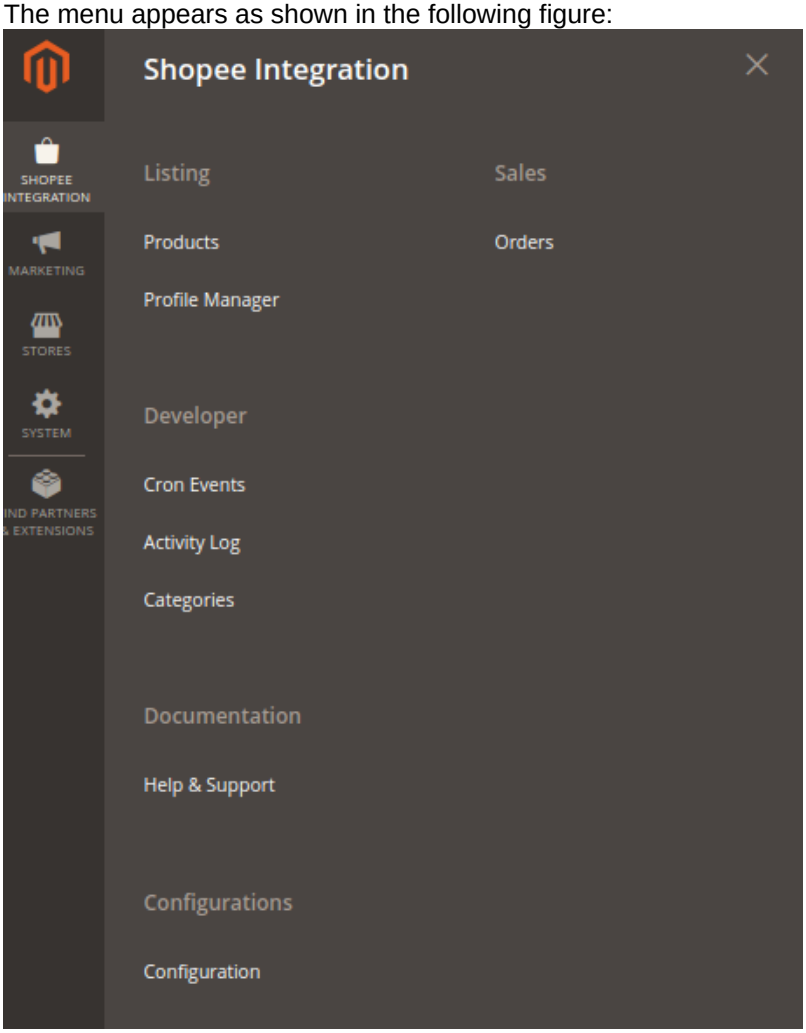
Once the extension is successfully installed in the Magento 2 store, the **SHOPEE INTEGRATION** menu appears on the left navigation bar of the Admin Panel. The merchant has to first create a seller account in the Shopee seller panel.

After assessment of the seller request and the possibility of a partnership, Shopee proceeds further for the next step.

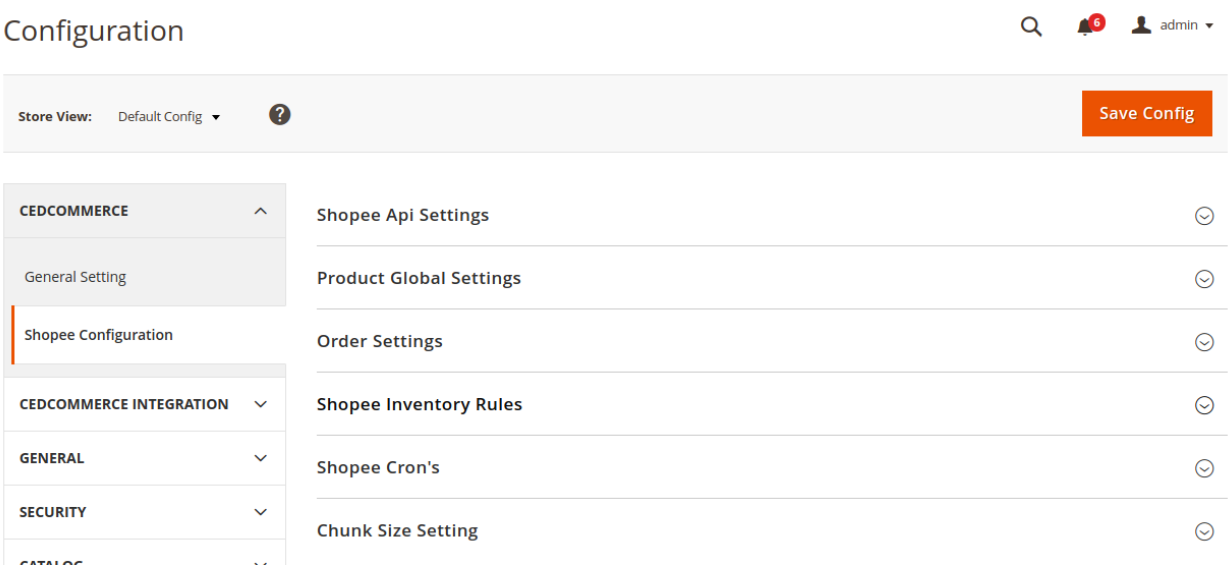
Once the seller account is created and is approved by Shopee, they provide the username and password of the seller account to the admin. The Magento 2 store owner can use the **Shopee Username** and **Password** while setting up the Shopee Configuration settings in the Magento 2 Admin panel.

To set up the configuration settings in the Magento 2 Admin panel

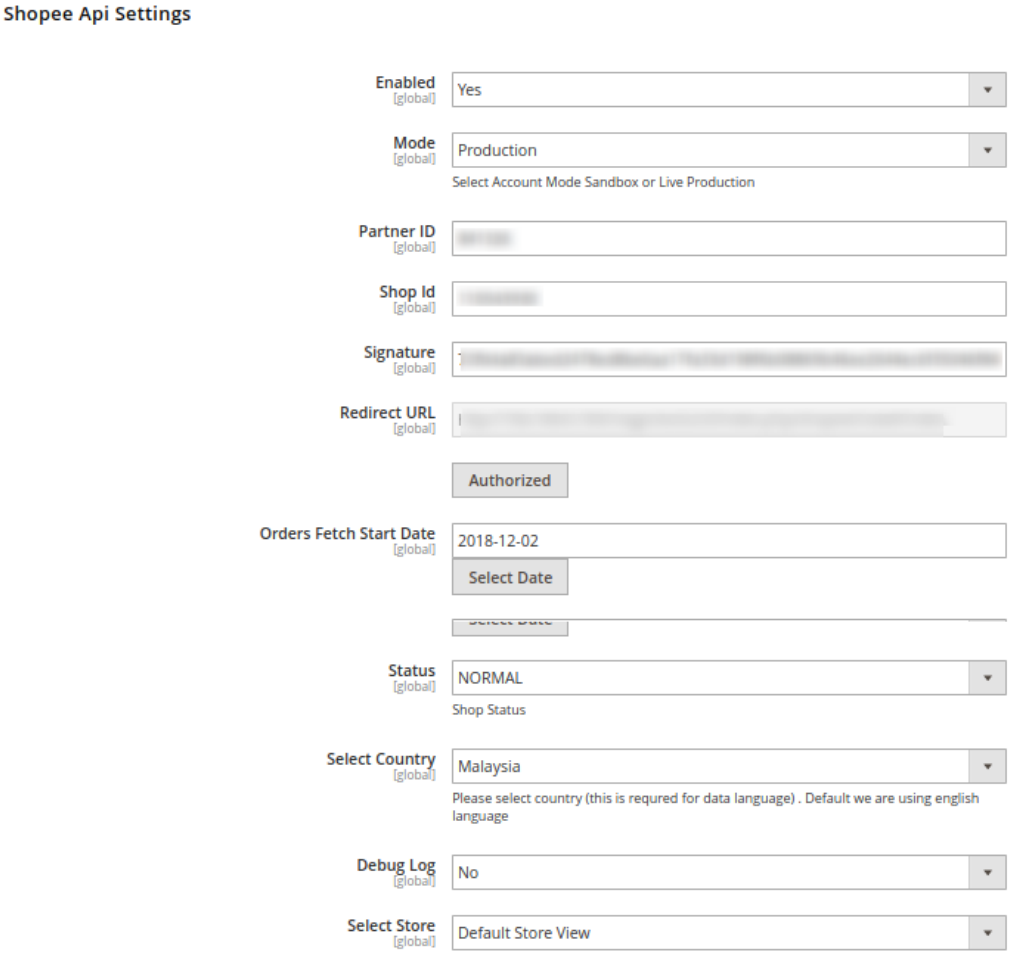
1. Go to the **Magento Admin** panel.
2. On the left navigation bar, click the **SHOPEE INTEGRATION** menu.
   The menu appears as shown in the following figure:



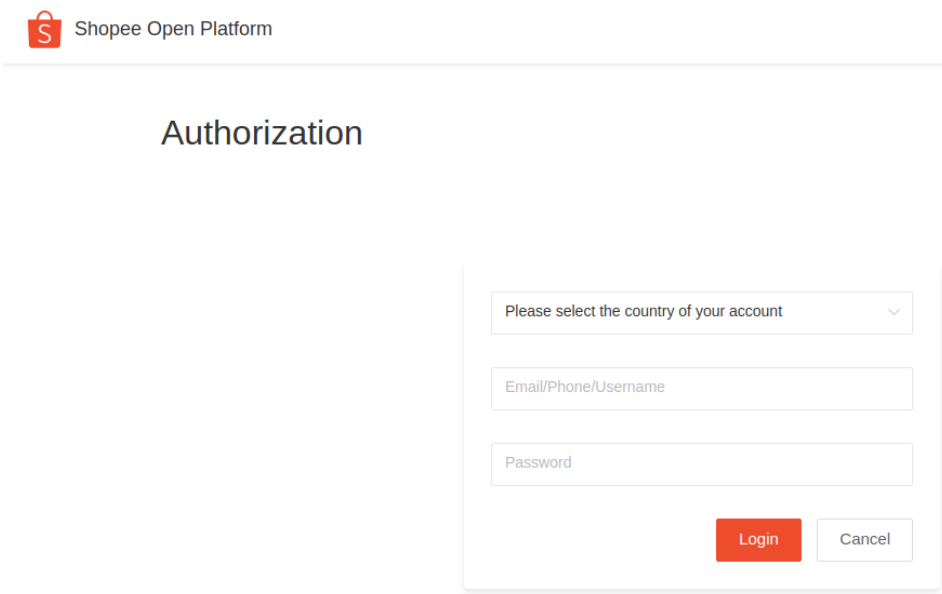
3. Click **Configuration**.
   The Configuration page appears as shown in the following figure:



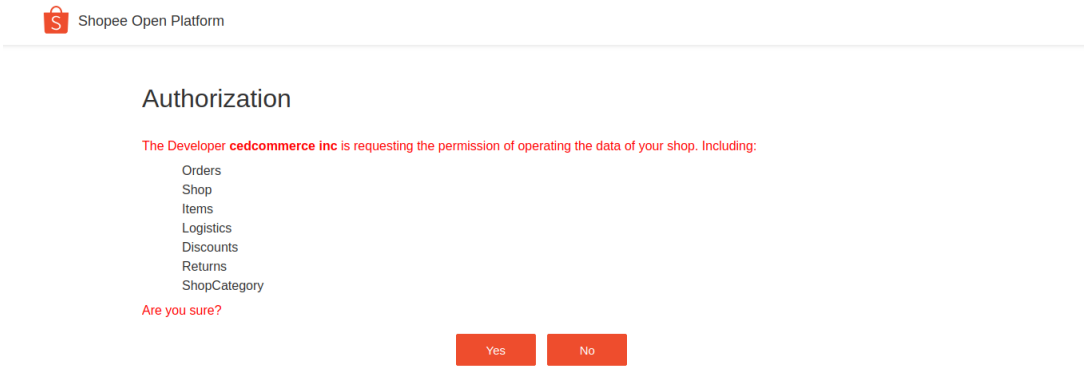
4. You can notice the following six categories:=
    - Shopee API Settings
    - Product Global Settings
    - Order Settings
    - Shopee Inventories
    - Shopee Cron’s
    - Chunk Size Setting
5. In the right panel, click on **Shopee Api Settings**, and the section expands as:



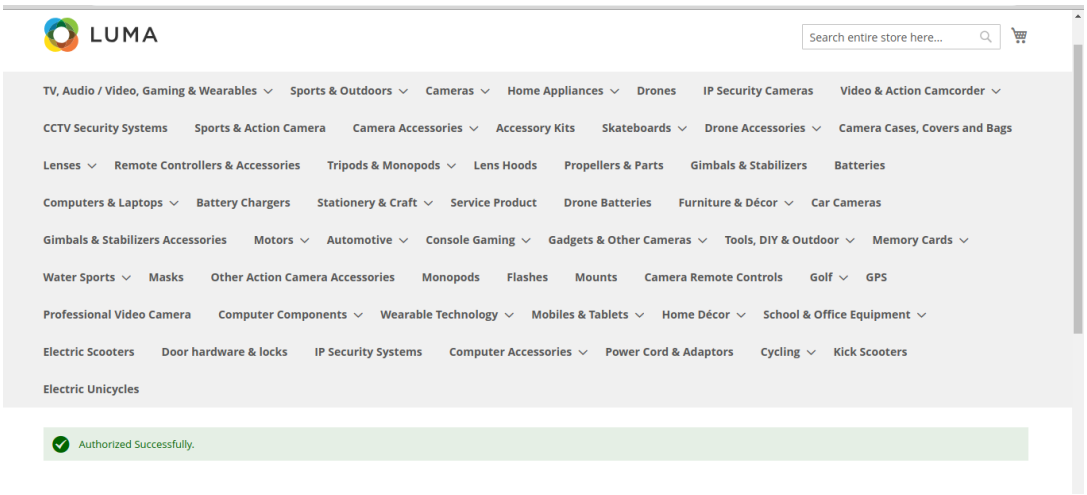
a. In the **Enabled** list, select **Yes** to enable the extension features.
b. In the **Mode** column select **production** from the drop-down menu
c. In the **Partner ID** box, enter the Id provided by CedCommerce.
d. In the **Shop ID** box, enter your Shop ID.
e. In the **Signature** box, enter the signature provided by CedCommerce.
f. Now click on the box named **Authorize.**
`. You will be redirected to a new page:



`. Enter your **country, username,** and **password** and Click on **Login.**
`. A confirmation page opens up asking for your permission:



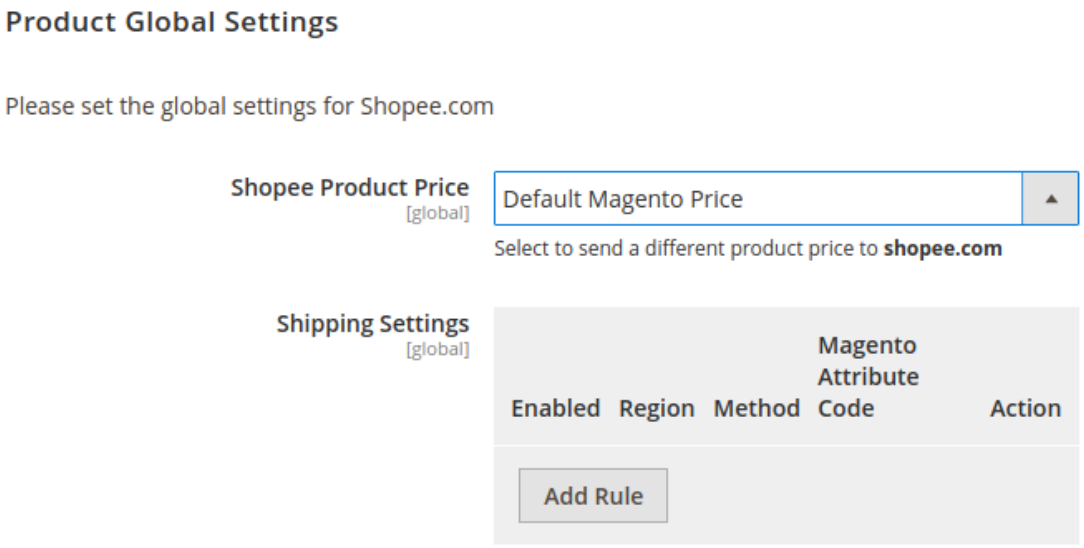
`. Click on Yes and you will be redirected to your Magento panel. Here you can see the confirmation that authorization is successful.



`. Now move back to the CedCommerce's Dashboard.

g. The Redirect URL gets automatically filled.
h. Enter the **order fetch start date** in the next column.
i. Select the Shop **Status** as banned, frozen or normal as per the requirement
j. Choose the **country** from the drop-down list
k. In the **Debug Log** list, select **Yes** to start Shopee Integration in the debug mode. It captures the log for the debug process.
l. Select the view of the store you wish to, from the next section of **Select Store.**

6. Now move to **Shopee Global Settings**, and click on it do the following steps:



a. In the **Shopee Product Price** list, select one of the following options:
`. **Increase by Fixed Price**: If selected, then the **Modify by Fix Price** field appears.
`. **Increase by Fixed Percentage**: If selected, then the **Modify by Percentage Price** field appears.Enter the numeric value to increase the price of the Shopee, product price by the entered value % of Magento price
For Example,
Magento price + 5% of Magento price.
Magento Price = 100
Select **Increase By Fixed Percentage** option
Enter Percentage = 5

100 + 5% of 100 = 100 + 5 = 105
Thus, Shopee Product Price = 105

`. **Decrease by Fixed Price**: If selected, then the **Modify by Fix Price** field appears.

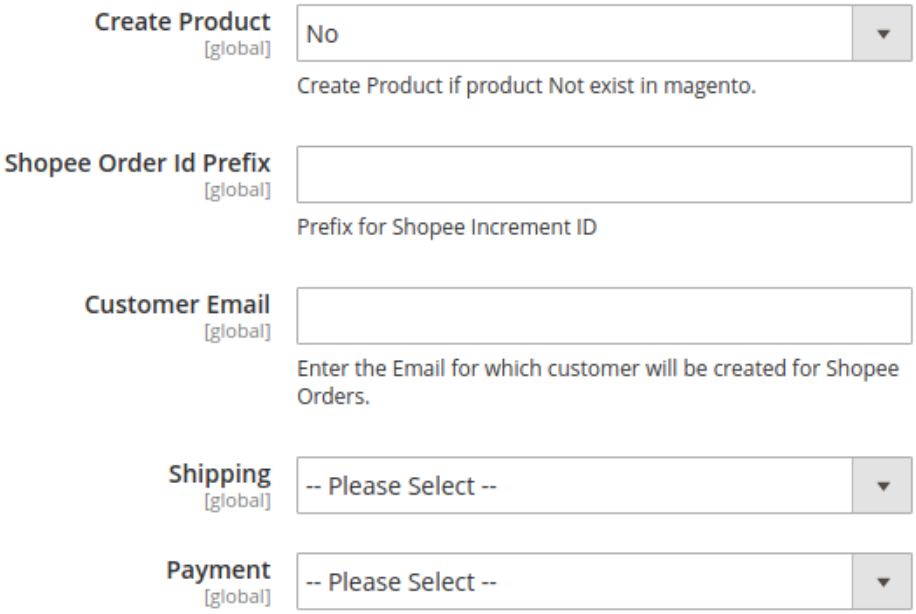
`. **Decrease by Fixed Percentage**: If selected, then the **Modify by Percentage Price** field appears.
Enter the numeric value to decrease the price of the Shopee product price by the entered value % of Magento price.
For Example,
Magento price – 5% of Magento price.
Magento Price = 100
Select **Decrease By Fixed Percentage** option
Enter Percentage = 5
100 – 5% of 100 = 100 – 5 = 95
Thus, Manomano Product Price = 9

2. In the **Shipping Settings** field, click the **Add** button.

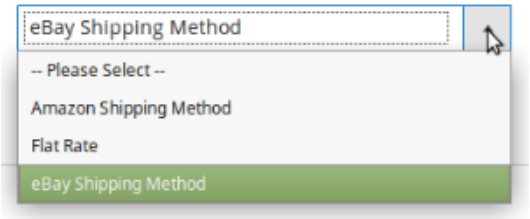
1. In **Enabled**, select **Yes**.
2. Select the shipping region in **Region** field.
3. Select the shipping method in the next field.
4. Select the **Magento Attribute Code** in the next field.

3. Click **Order Settings** tab and the section will expand as:

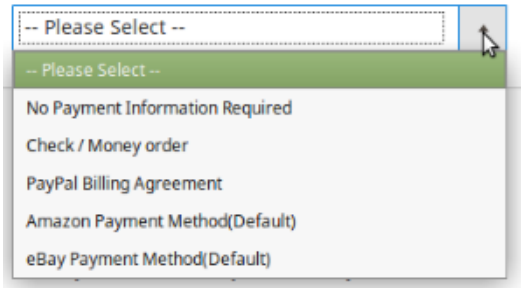
Order Settings



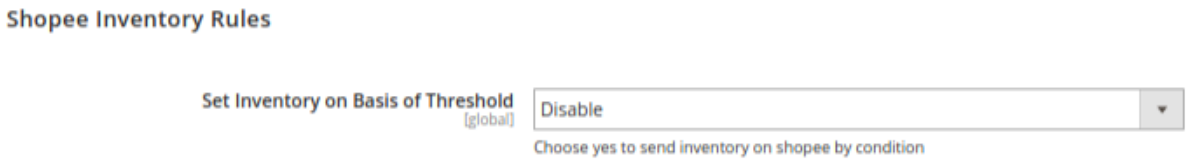
1. In **Create Product** field, select **Yes** if you want to create product if it does not exist in Magento and yet has been ordered on Shopee.
2. In the **Shopee Order Id Prefix** box, enter text as a prefix for Shopee Increment ID.
3. In **the Customer Email** field, enter the email for which customer will be created for Shopee Orders.
4. In **Shipping** field, select the shipping method from the options as shown below: (i have to change the image)



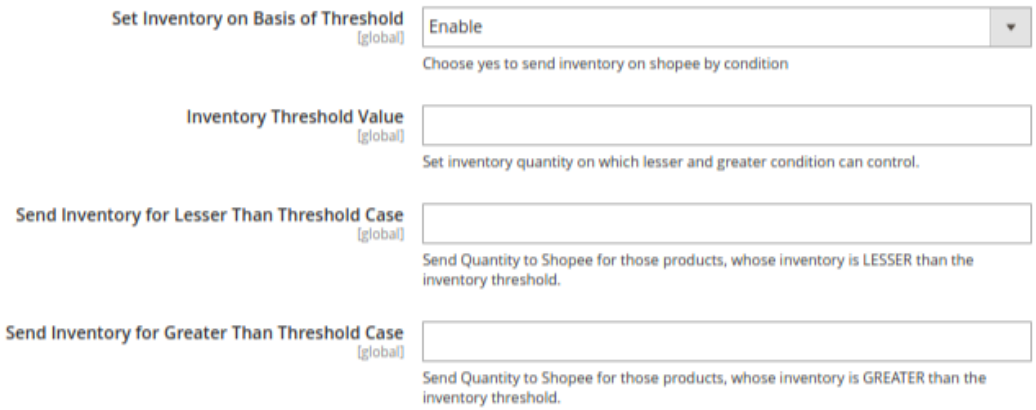
5. In **Payment** field, select the payment method from the options as shown below: (i have to change the image)



4. Click the **Shopee Inventory Rules** tab and the tab expands as:

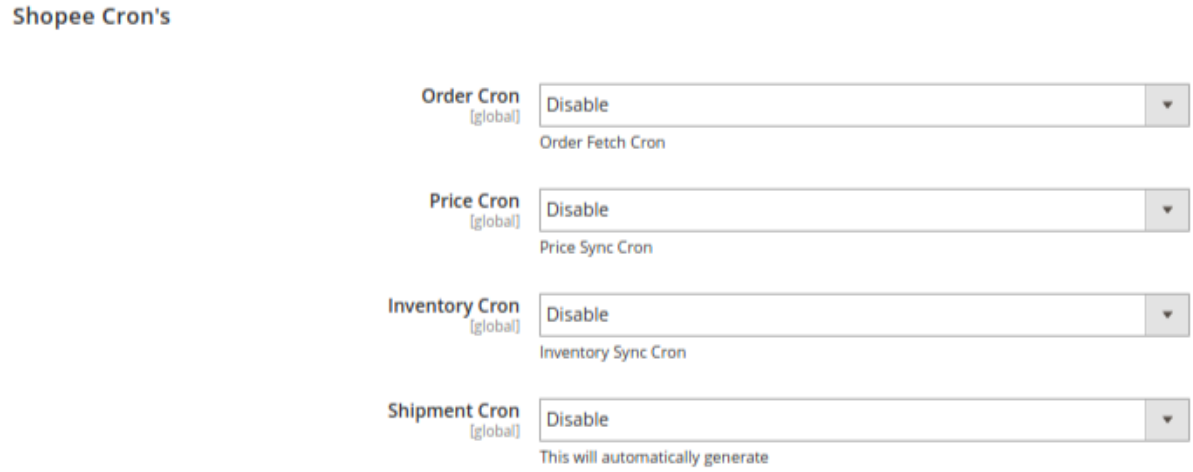


1. In the **Send Inventory on Basis of Threshold** list, select **Enable** to send the inventory based on the threshold.
2. ***Note***: Only when the admin selects **Enable**, the other fields appear.
3. The section appears as shown in the following figure:



4. In the **Inventory Threshold Value** box, enter the required value.
5. In the **Send Inventory for Lesser Than Threshold Case** box, enter the required value.
6. In the **Send Inventory for Greater Than Threshold Case** box, enter the required value.

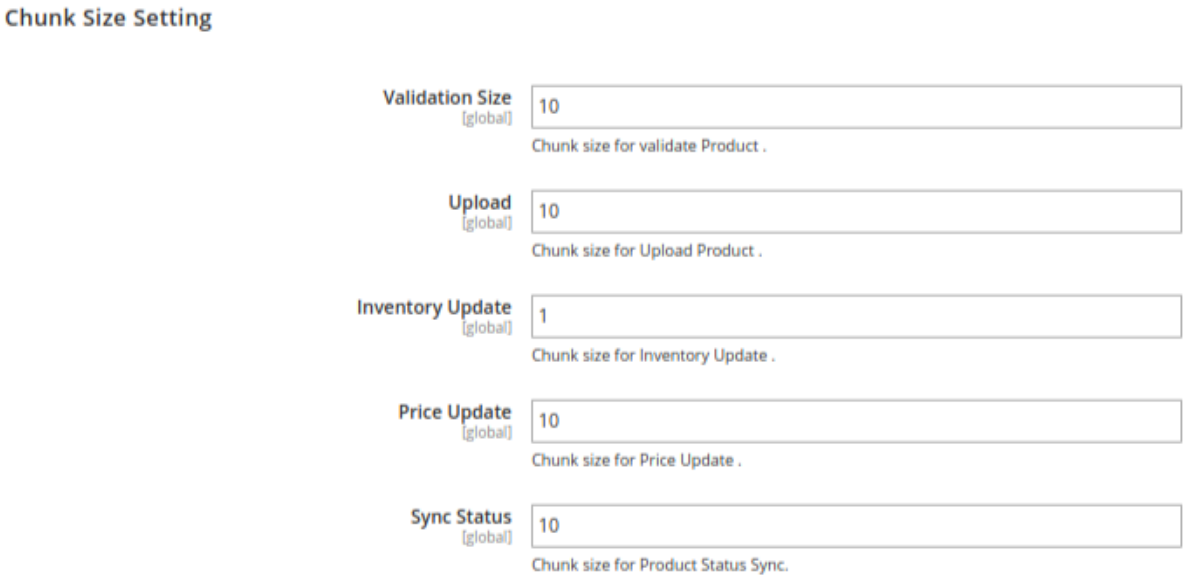
5. Click on **Shopee Crons** tab and the tab will expand as:



a. In the **Order Cron** list, select **Enable** to enable the order fetch cron.

b. In the **Price Cron** list, select **Enable** to enable the price sync cron.
c. In the **Inventory Cron** list, select **Enable** to enable the inventory sync cron.
d. In the **Shipment Cron** list, select **Enable** to automatically generate the shipment cron.

6. Click the **Chunk Size Setting** tab and it will expand as:

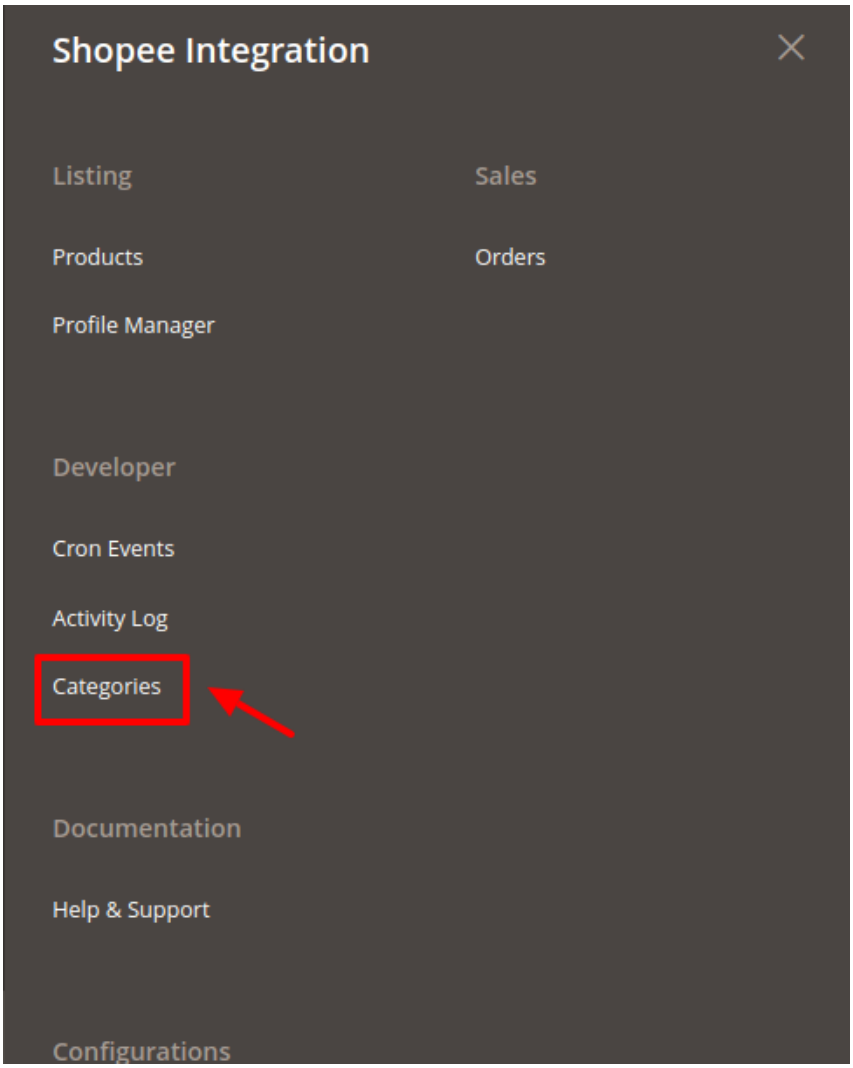


1. In the **Validation Size** field, enter the chunk size for the products. The products that will get validated before being uploaded on Walmart would be same as the number you enter in this field.
2. In the **Upload** field, enter the number of products that you want to upload in one go from Magento to Walmart.
3. In the **Inventory Update** field**,** enter the chunk size of the products. The inventory will be updated in one batch for the number of products that you enter in this field.
4. In the **Price Update** field**,** enter the chunk size for the number of products. The price will be updated in one batch for the number of products that you enter in this field.
5. In the **Retire Update** field**,** enter the chunk size of the products. The number of products that you will be able to retire on Walmart would be same as the number that you enter in this field.
6. In the **Sync Status** field**,** enter the chunk size of the products. The number of products that you will be able to sync the status for would be the same as the number that you enter in this field.

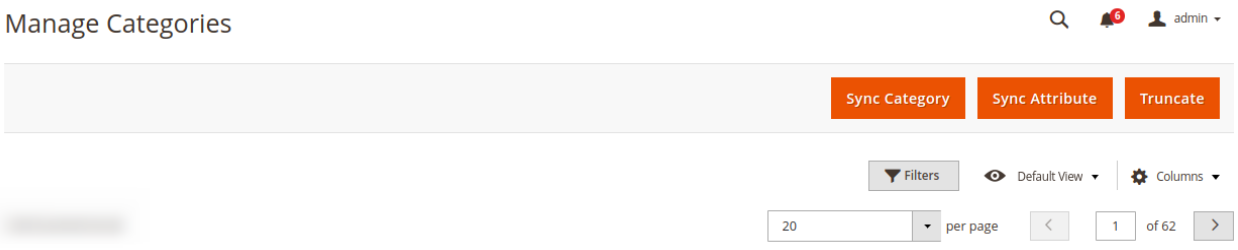
4. Shopee Categories

To view the Flubit Cron details

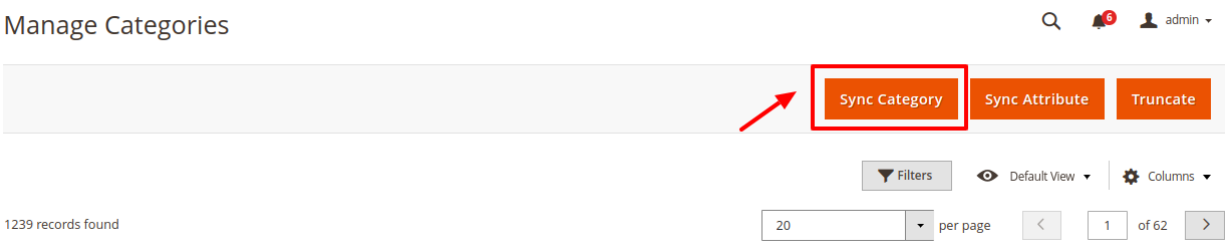
1. Go to **Magento Admin** Panel.



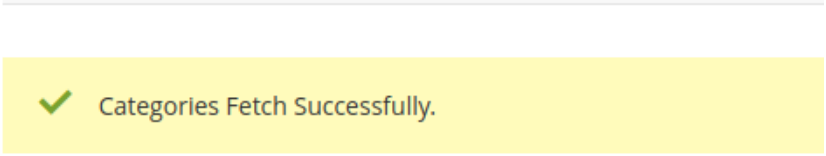
2. On the **Shopee Integration** menu, click **Categories**.
   The **Manage Categories** page appears as shown in the following figure:



3. Now in order to sync the Shopee categories with your Magento 2 store categories, click on **Sync Categories** Button on the top.

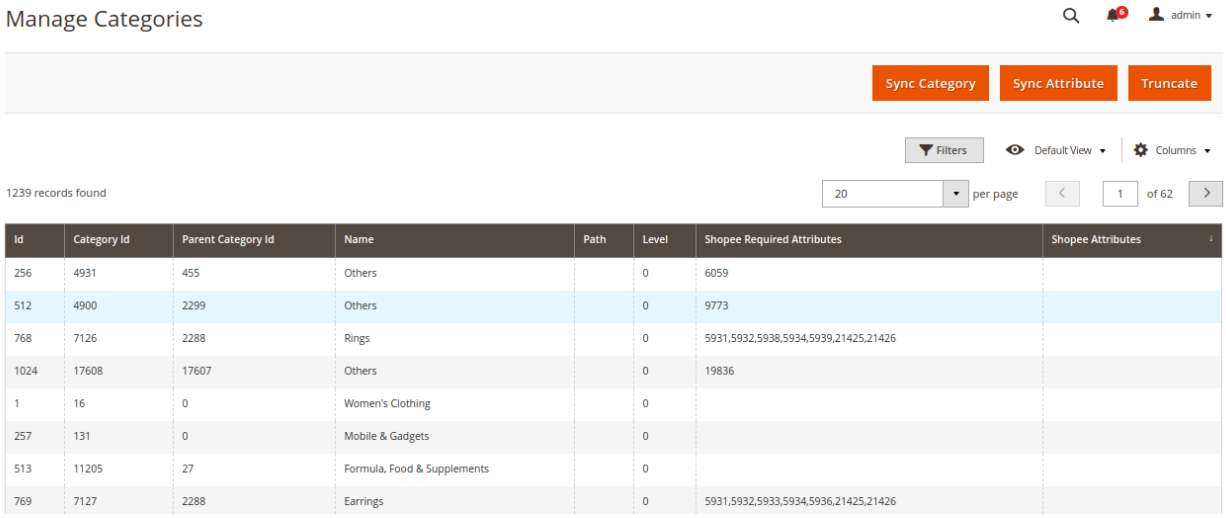


A confirmation message appears:



4. Now Click on the **sync attributes button,** which will import and synchronize all the Shopee attributes into your magento 2 store:

5. The Shopee categories and Attributes start getting reflected in your Magento panel. Synchronization is established:



Id	Category Id	Parent Category Id	Name	Path	Level	Shopee Required Attributes	Shopee Attributes
256	4931	455	Others		0	6059	
512	4900	2299	Others		0	9773	
768	7126	2288	Rings		0	5931,5932,5938,5934,5939,21425,21426	
1024	17608	17607	Others		0	19836	
1	16	0	Women's Clothing		0		
257	131	0	Mobile & Gadgets		0		
513	11205	27	Formula, Food & Supplements		0		
769	7127	2288	Earrings		0	5931,5932,5933,5934,5936,21425,21426	

6. If you wish to remove the previous categories or make amends, Click on the **Truncate Button** the top right corner:

All the previous categories will get removed.

5. Manage Profiles

Admin can create a new profile and assign the required products to the profile. While creating and editing the profile, admin can map the Magento Store attributes to the Shopee attributes. These attributes are applicable to all the products that are assigned to the profile.

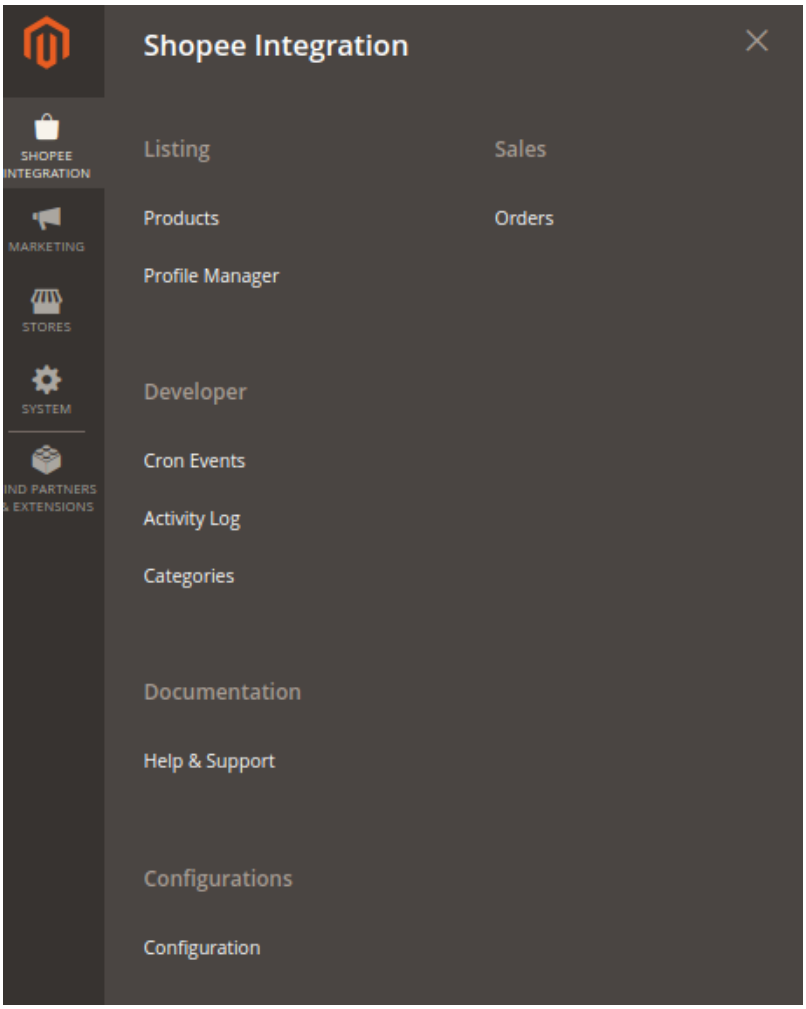
Admin can complete the following tasks:

- Add a new profile
- Edit the existing profile
- Delete the profile
- Submit Actions on the Manage Profile page

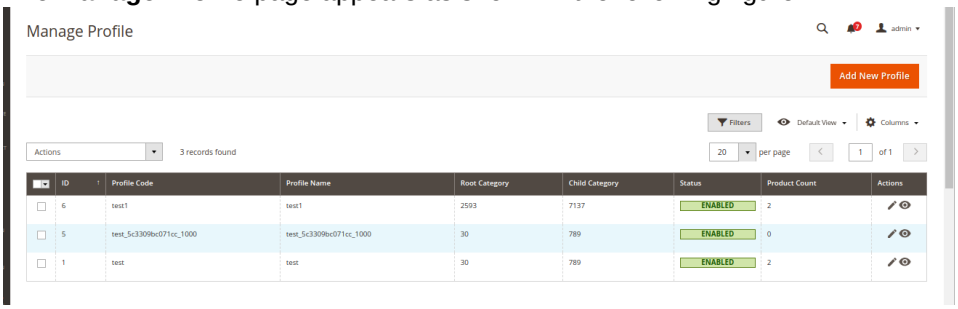
5.1. Add New Profile

To add a new profile

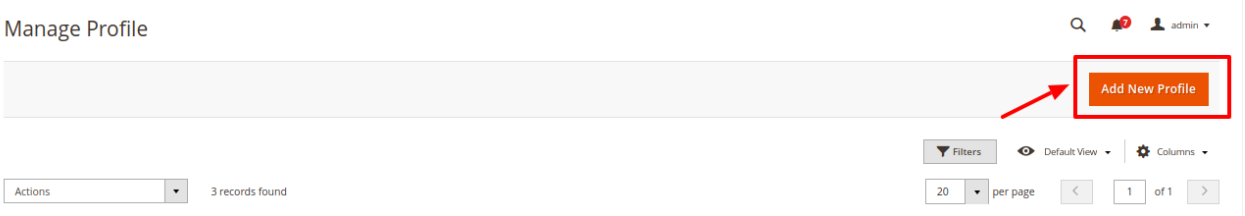
1. Go to the **Magento Store Admin** panel.
2. On the left navigation bar, click the **SHOPEE INTEGRATION** menu.
   The menu appears as shown in the following figure:



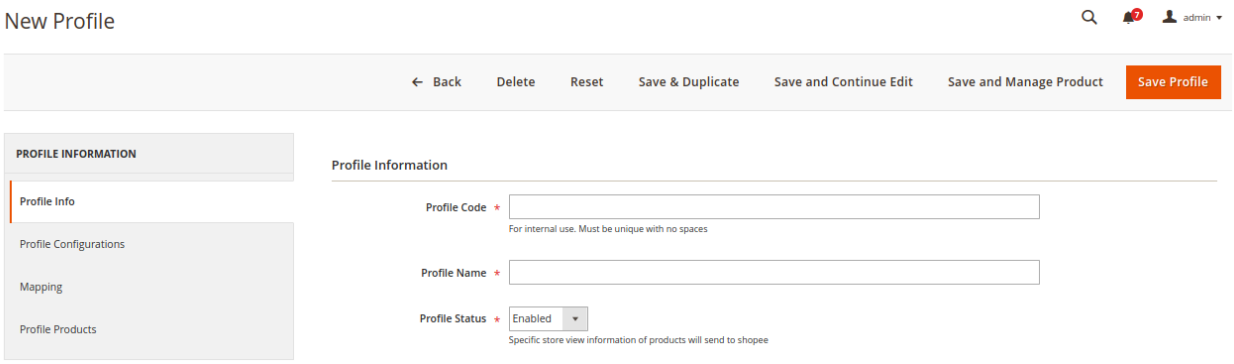
3. Click **Profile Manager**.
   The **Manage Profile** page appears as shown in the following figure:



4. Click the **Add New Profile** button.

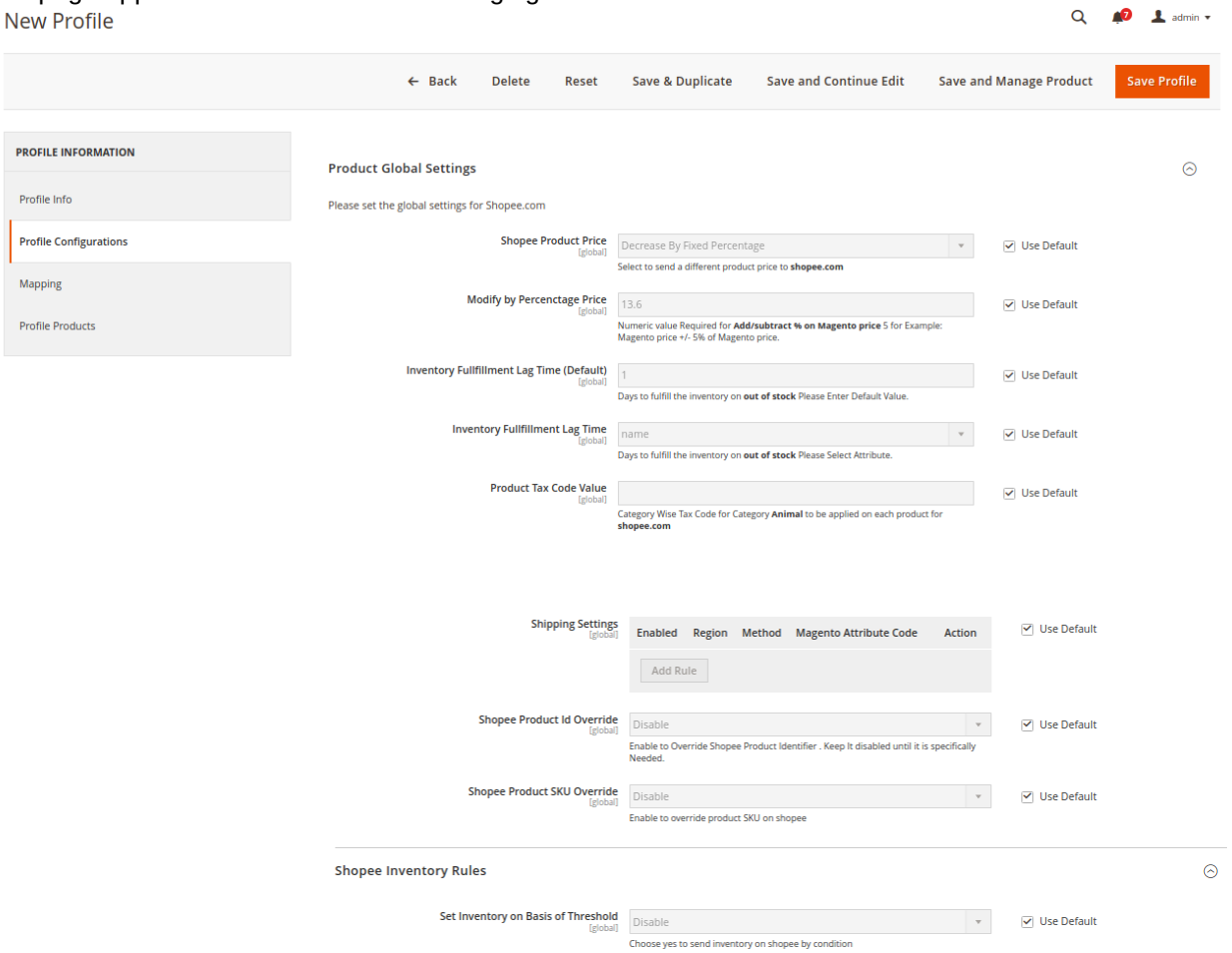


   The **New Profile** page appears as shown in the following figure:



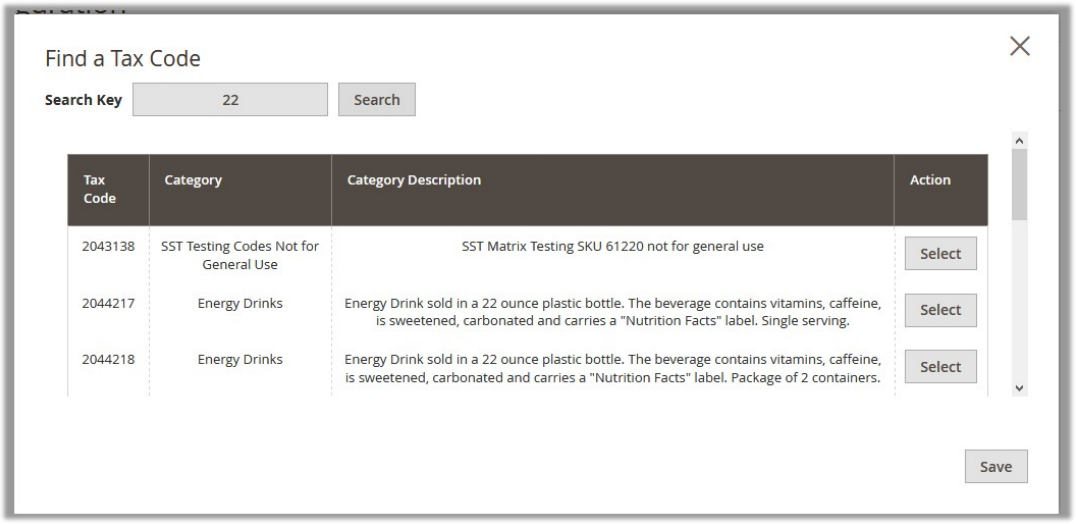
5. In the right panel, under the **Profile Information** section, do the following steps:
    a. In the **Profile Code** box, enter a profile code.
    Note: It is only for the internal use. Use the unique profile code with no spaces. Start with small letters.
    b. In the **Profile Name** box, enter the name of the profile.
    Note: Use the unique name to identify the profile.
    c. In the **Status** list, select **Active** to enable the profile.
    Note: The Inactive option disables the profile.
6. Click the **Save and Continue Edit** button.

7. In the left navigation panel, click the **Profile Configurations** menu.
The page appears as shown in the following figure:

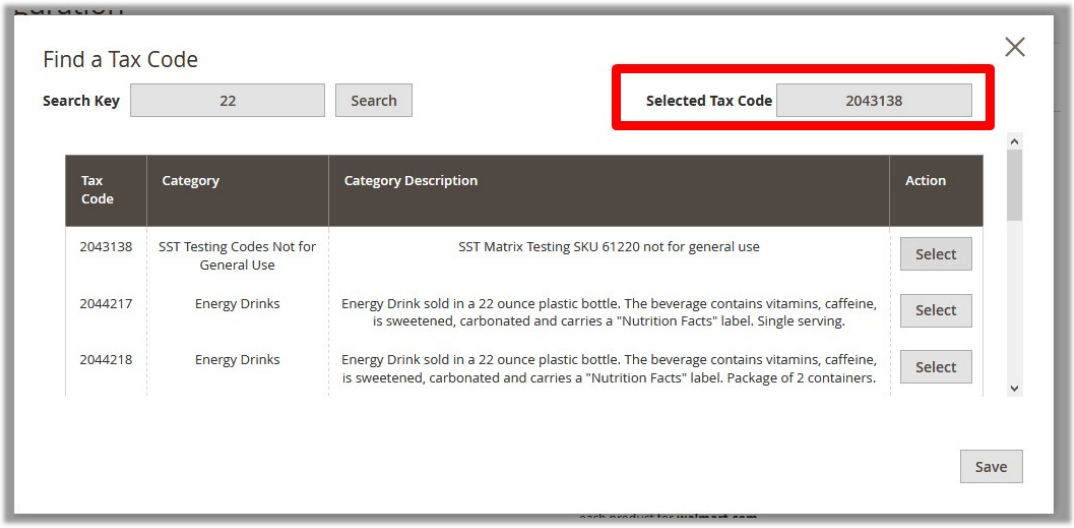


8. Under the **Shopee Global Settings** section, do the following steps:
    a. In the **Shopee Product Price** list, select the required option. *You may do it once you have unchecked the **Use Default** option adjacent to the corresponding field.*
        i. **Shopee Product Price**: This is to set a different price for all the products as shown in the following figure:
        The user can set the price on the following basis: –

        Increase by Fixed Price: If selected, then the **Modify by Fix Price** field appears.
        Increase by Fixed Percentage: If selected, then the **Modify by Percentage Price** field appears.
        Enter the numeric value to increase the price of the Shopee product price by the entered value % of Magento price
        For Example: Magento price + 5% of Magento price.
        Magento Price = 100
        Select **Increase By Fixed Percentage** option
        Modify by Percentage Price = 5
        100 + 5% of 100 = 100 + 5 = 105
        Thus, Shopee Product Price = 105
        Decrease by Fixed Price: If selected, then the **Modify by Fix Price** field appears.
        Decrease by Fixed Percentage: If selected, then the **Modify by Percentage Price** field appears.
        Enter the numeric value to decrease the price of the **Shopee** product price by the entered value % of Magento price
        For Example: Magento price – 5% of Magento price.
        Magento Price = 100
        Select **Decrease By Fixed Percentage** option
        Modify by Percentage Price = 5
        100 – 5% of 100 = 100 – 5 = 95
        Thus, Shopee Product Price = 95
    b. In the **Inventory Fullfillment Lag Time** box, enter the number of days to fulfill the inventory when the product is out of stock. *You may do it once you have unchecked the **Use Default** option adjacent to the corresponding field.*
    c. In the **Product Tax Code Value** box, enter 7 digit product tax code.
    Or Click the **Select Taxcode** button.
    The **Find a Tax Code** page appears as shown in the following figure:



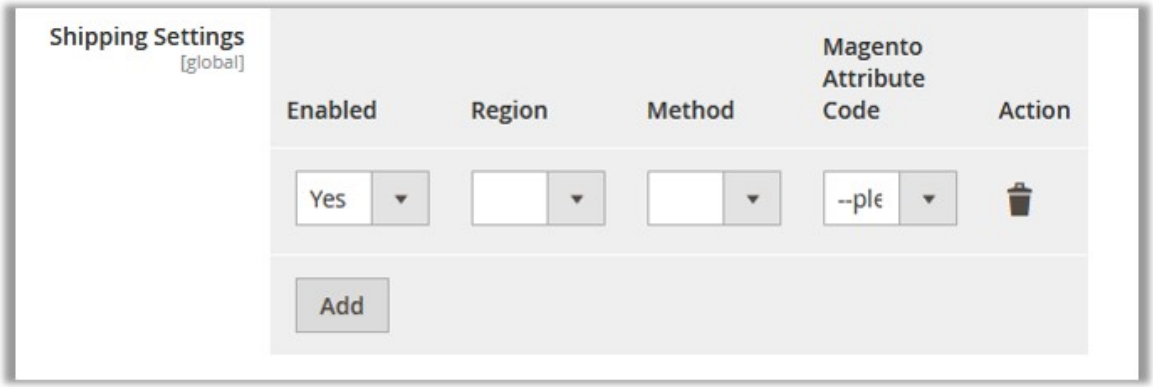
d. Scroll down to the required Tax Code.
e. In the **Action** column, click the corresponding **Select** button.
The Tax Code is selected and appears on the top-right corner of the page as highlighted.



f. Click the **Save** button.
The page is closed and the selected Tax Code appears in the **Product Tax Code** box.
g. In the **Shopee Product Id Override** list, select the required option.
Note: **Enable** to Override Shopee Product Identifier. Disable it until it is specifically needed.

h. In the **Shopee Product SKU Override** list, select the required option.
Note: **Enable** to Override Product SKU on Shopee.

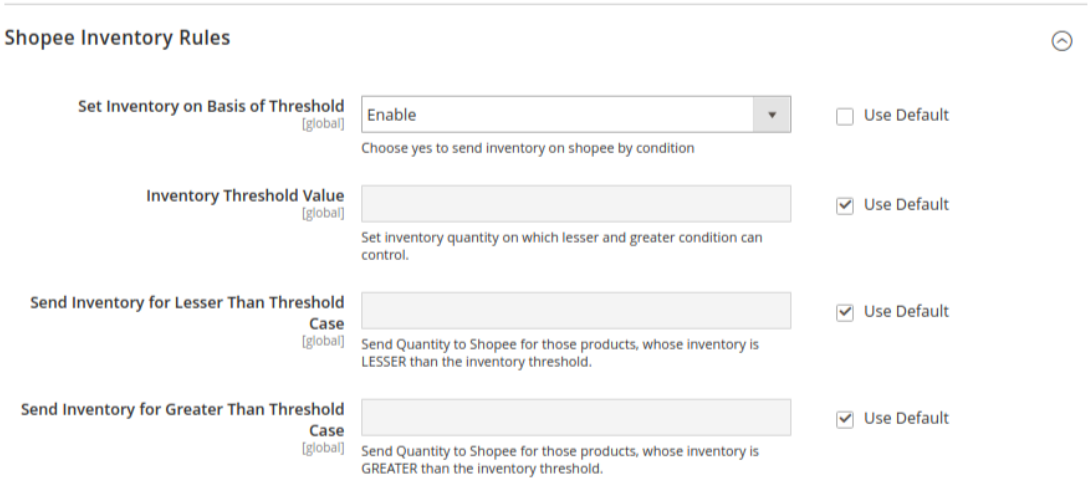
2. To configure the **Shipping Settings**, click the **Add** button.
The field is expanded and appears as shown in the following figure:



i. In the **Enabled** list, select **Yes**.
ii. In the **Region** list, select the required region.
iii. In the **Method** list, select the required shipping method.
iv. In the **Magento Attribute Code** list, select the corresponding attribute code.
Note: Click the **Add** button to add more shipping settings. To delete the rule, in the corresponding row of the **Action** column, click the **Delete** icon.

9. Under **Shopee Inventory Rules**, do the following steps:

a. In the **Send Inventory on Basis of Threshold** list, select **Enable** to send the inventory based on the threshold.
Note: Only when the admin selects **Enable**, the other fields appear.
The section appears as shown in the following figure:

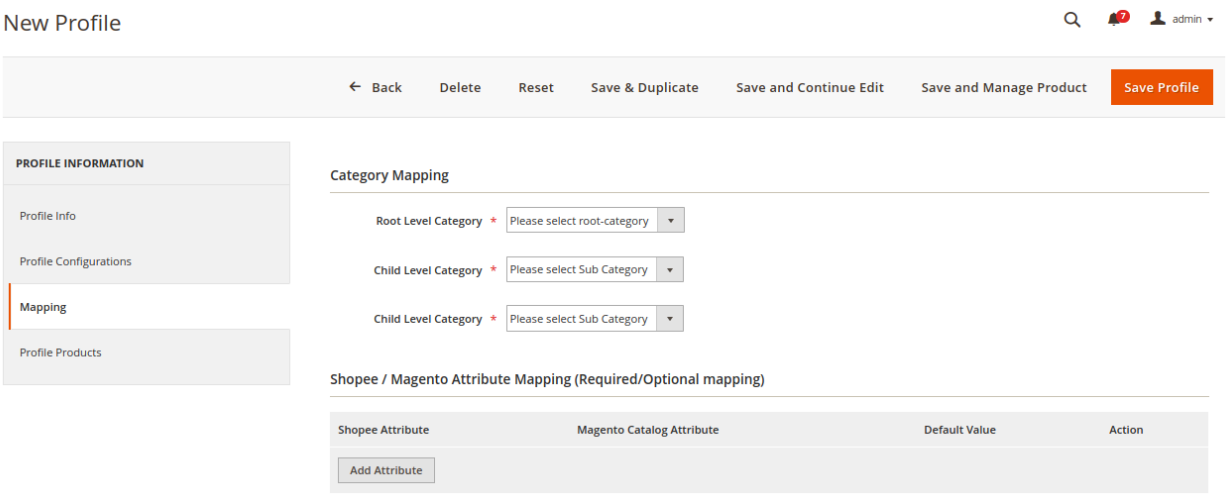


Note: Threshold Inventory is the minimum count of an item that the store owner wants to keep in stock.

b. In the **Inventory Threshold Value** box, enter the required value.
c. In the **Send Inventory for Lesser Than Threshold Case** box, enter the required value.
d. In the **Send Inventory for Greater Than Threshold Case** box, enter the required value.

10. Click the **Save and Continue Edit** button.

11. In the left navigation panel, click the **Mapping** menu.
The page appears as shown in the following figure:



12. In the right panel, go to the **Category Mapping** section.
13. Under **Category Mapping**, do the following steps:
a. In the **Root Level Category** list, select the required **Shopee** category that the admin wants to map.
b. In the **Child Level Category** list, select the required child category.
Depending upon the selection of the category and the sub-categories, the Shopee and Magento attribute appear under the **Shopee / Magento Attribute Mapping (Required/ Optional**

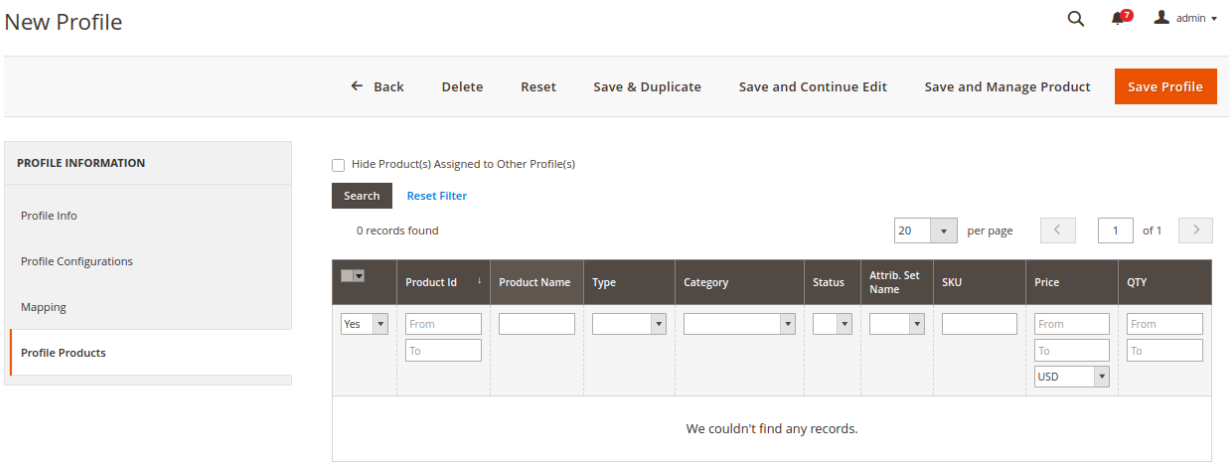
mapping) section, if exist.

14. Go to the **Shopee / Magento Attribute Mapping (Required/ Optional mapping)** section.

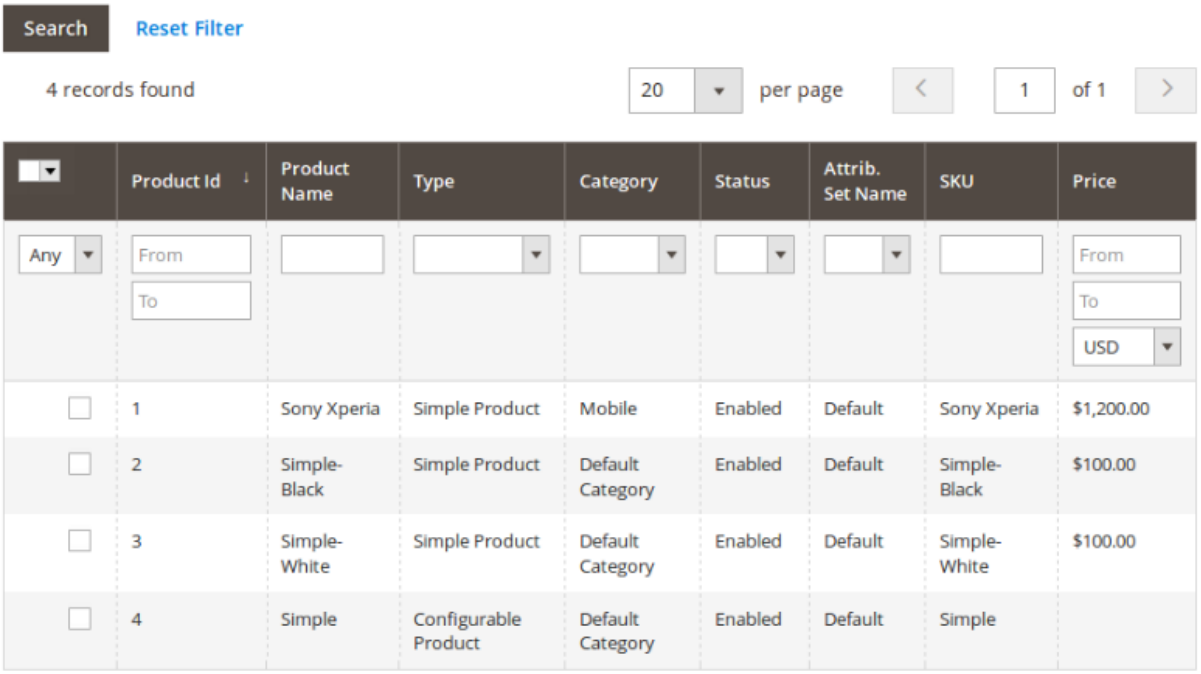
15. Under **Shopee / Magento Attribute Mapping (Required/ Optional mapping)**, do the following steps:
    a. In the **Shopee Attribute** column, select the required Shopee attribute to map it with the corresponding Magento store attribute.
    b. In the **Magento Catalog Attribute** column, select the required Magento store attribute to map it with the corresponding Shopee attribute.
    c. Click the **Add Attribute** button to add more attributes, if required.
    d. Repeat the steps to map all the required Shopee attributes to the corresponding Magento store attributes.
16. Go to the **Shopee / Magento Attribute Mapping (Variant Attribute Mapping)** section.

17. Under **Shopee / Magento Attribute Mapping (Variant Attribute Mapping)**, do the following steps:
    a. In the **Shopee Attribute** column, select the required Shopee attribute to map it with the corresponding Magento store attribute.
    b. In the **Magento Catalog Attribute** column, select the required Magento store attribute to map it with the corresponding Shopee attribute.
    c. Click the **Add Attribute** button to add more attributes, if required.
    d. Repeat the steps to map all the required Shopee attributes to the corresponding Magento store attributes.
18. Click the **Save and Continue Edit** button.

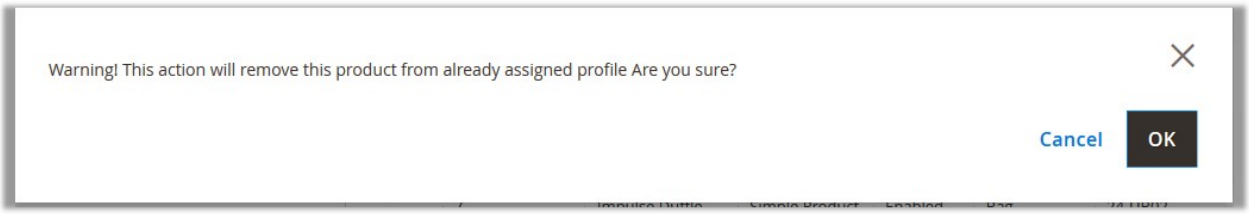
19. In the left navigation panel, click the **Profile Products** menu.
    The page appears as shown in the following figure:



    Since no products are assigned to the profile, there are no products listed in the table.
20. Click the **Reset Filter** link.
    All the products are listed in the table as shown in the following figure:



21. Select the check boxes associated with the required products that you want to assign to the new profile.
    Note: Admin can assign a product only to one profile.
    If the selected product is already assigned to some other profile, then a warning dialog box appears as shown in the following figure:

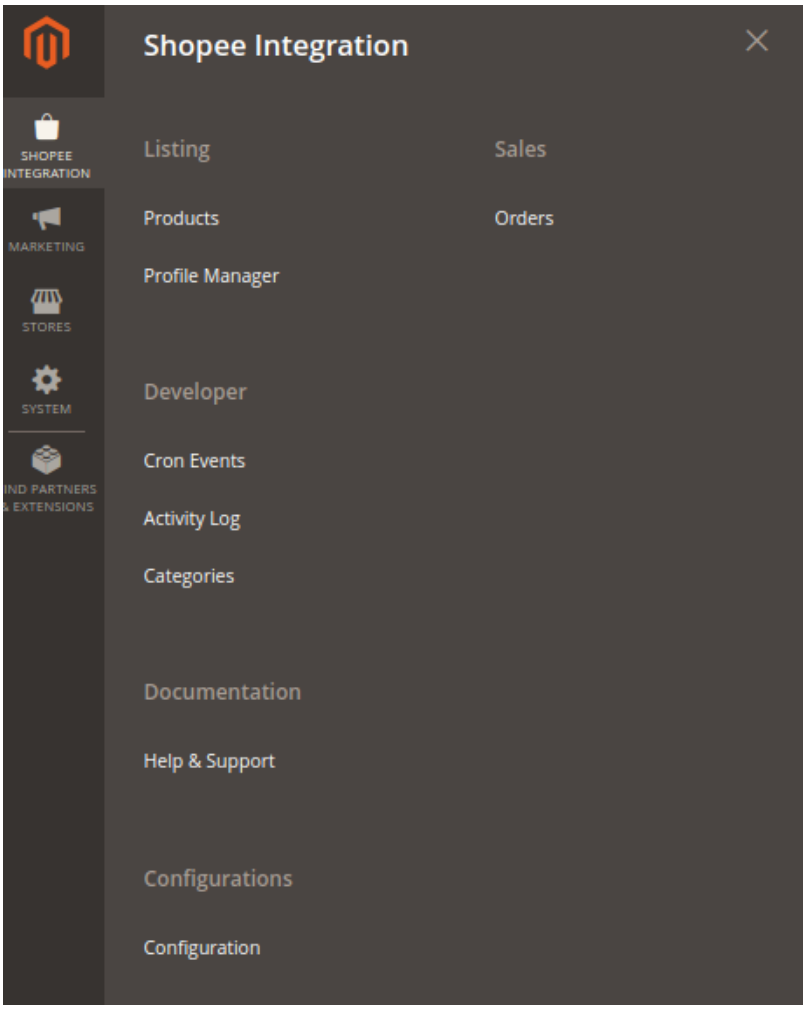


    - Click the **OK** button to remove the selected product from the profile to which it is already assigned.
22. Click the **Save Profile** button.
    The profile is saved and listed on the **Manage Profile** page.
    OR
    To save and manage the products, click the **Save and Manage Product** button.
    OR
    To save and continue the editing, click the **Save and Continue Edit** button.

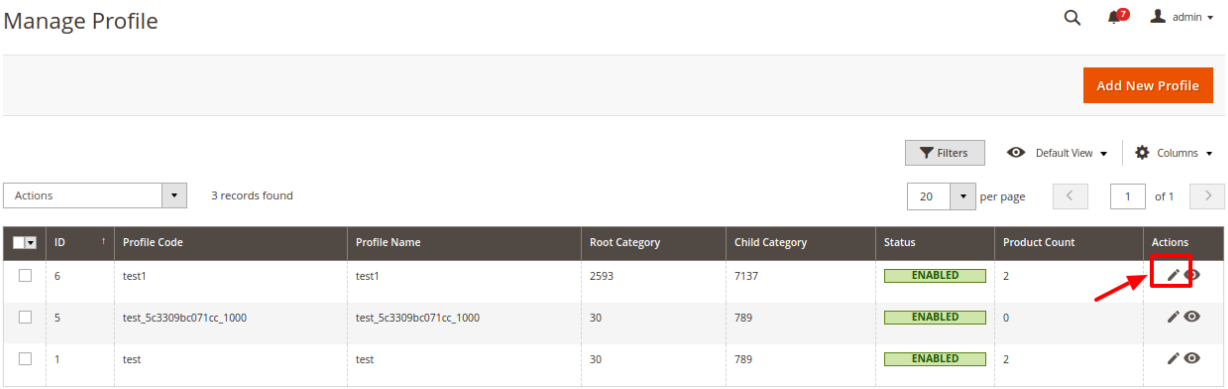
5.2. Edit the Existing Profile

To edit the existing profile

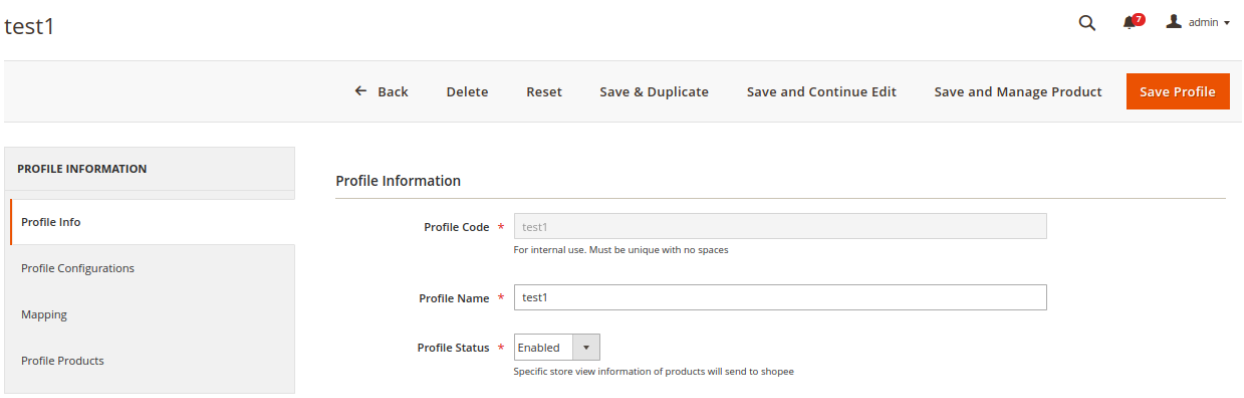
1. Go to the **Magento Store Admin** panel.
2. On the left navigation bar, click the **SHOPEE INTEGRATION** menu.
   The menu appears as shown in the following figure:



3. Click **Manage Profile**.
   The **Manage Profile** page appears as shown in the following figure:



4. Scroll down to the required profile.
5. In the **Action** column, click **Edit**.
   The required profile page appears as shown in the following figure:

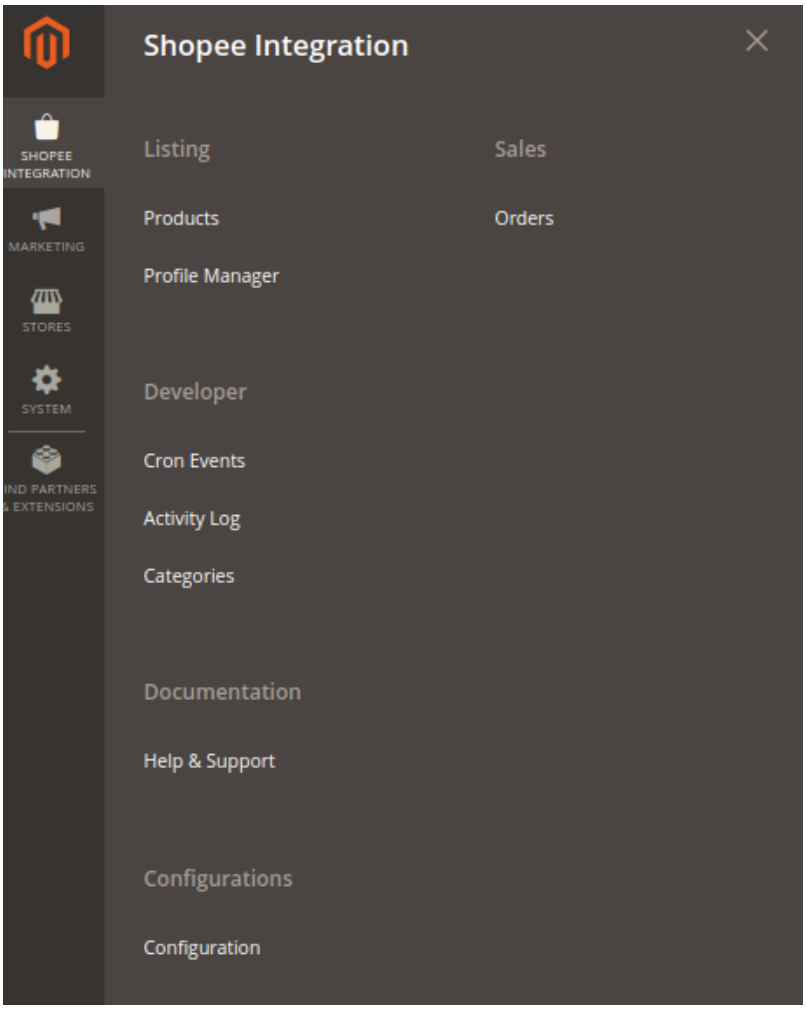


6. Make the changes as per the requirement.
7. Click the **Save Profile** button.
   The profile is saved and listed on the **Manage Profile** page.
   OR
   To save and manage the products, click the **Save and Manage Product** button.
   OR
   To save and continue the editing, click the **Save and Continue Edit** button.

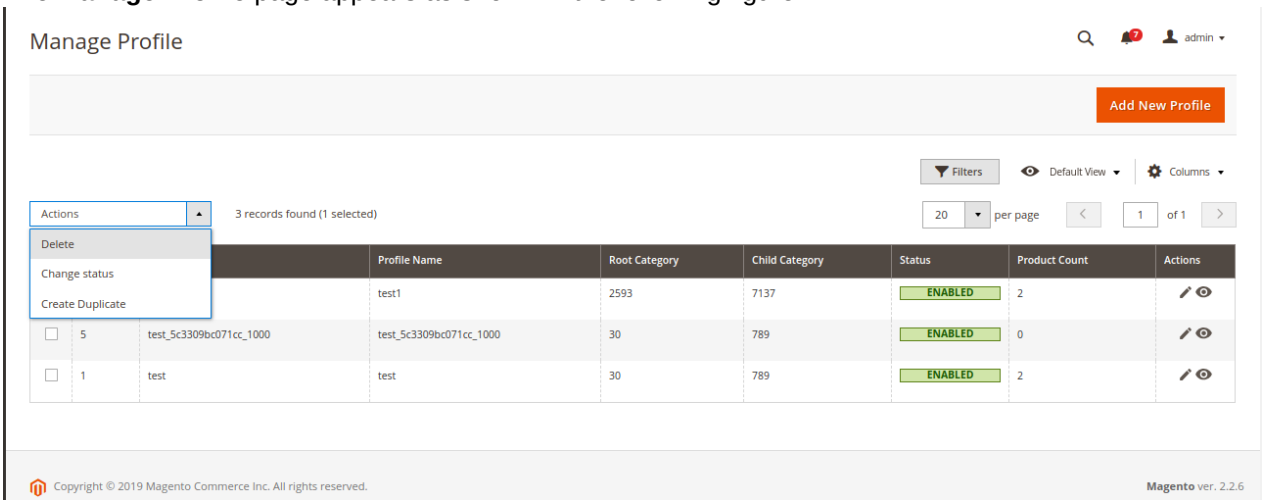
5.3. Delete the Profile

To delete the existing profile

1. Go to the **Magento Store Admin** panel.
2. On the left navigation bar, click the **SHOPEE INTEGRATION** menu.
   The menu appears as shown in the following figure:



3. Click **Manage Profile**.
   The **Manage Profile** page appears as shown in the following figure:



4. Scroll down to the required profile and check the box associated with it.
5. In the **Action** column, click the **Arrow** button.
   A menu appears.
6. Click the **Delete** the button.

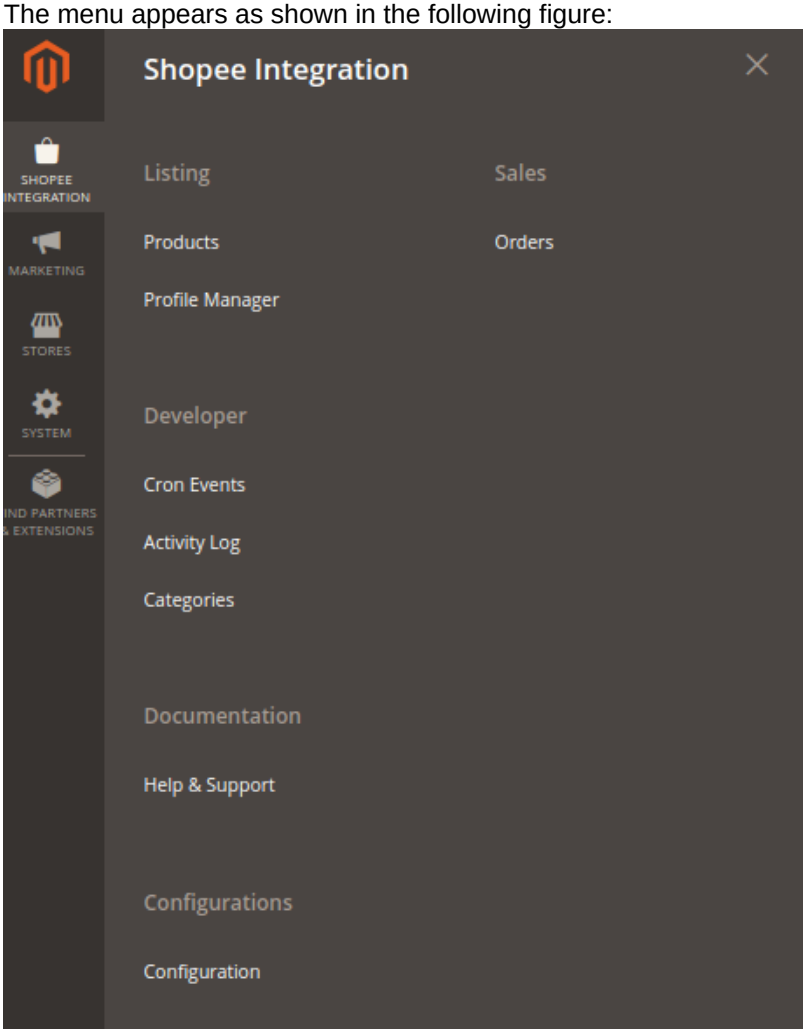
A confirmation dialog box appears as shown in the following figure:

7. Click the **OK** button.
   The profile will be deleted.

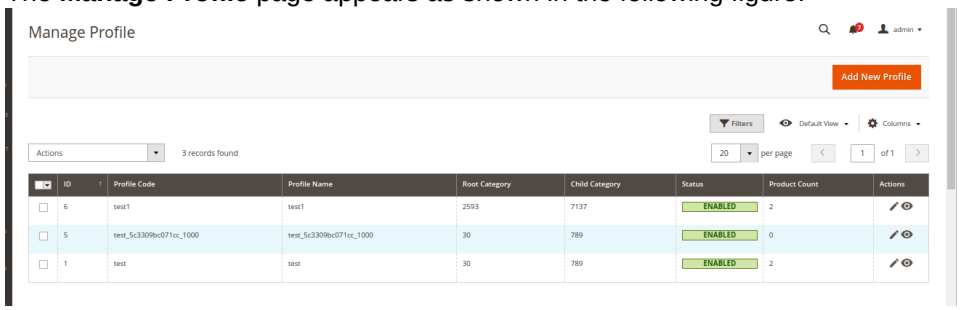
5.4. To manage the profile products

To manage the products of the existing profile

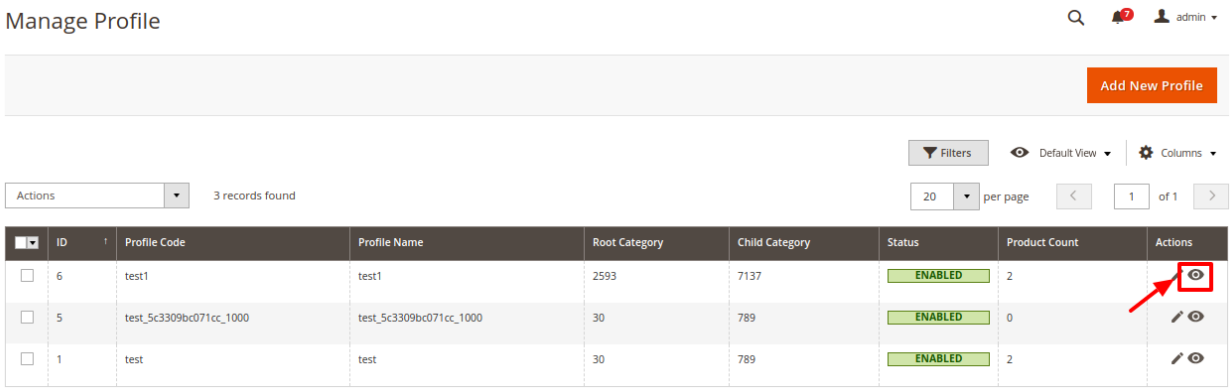
1. Go to the **Magento Store Admin** panel.
2. On the left navigation bar, click the **SHOPEE INTEGRATION** menu.
   The menu appears as shown in the following figure:



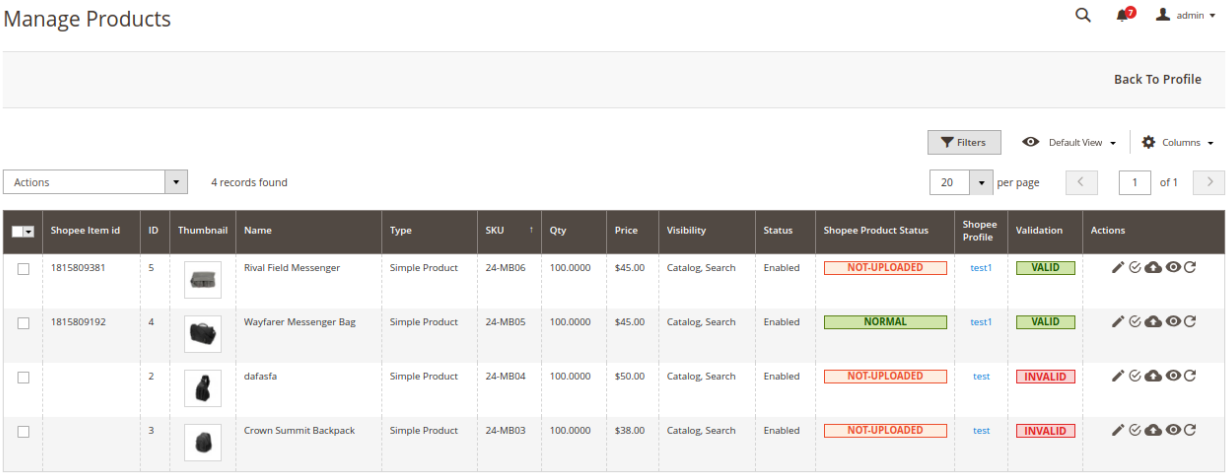
3. Click **Manage Profile**.
   The **Manage Profile** page appears as shown in the following figure:



4. Click the **Manage products** sign under the Actions column adjacent to the profile.



6. You will be navigated to the **Manage Products** page as shown in the following figure:



7. On this page, you may manage the products assigned to the profile.

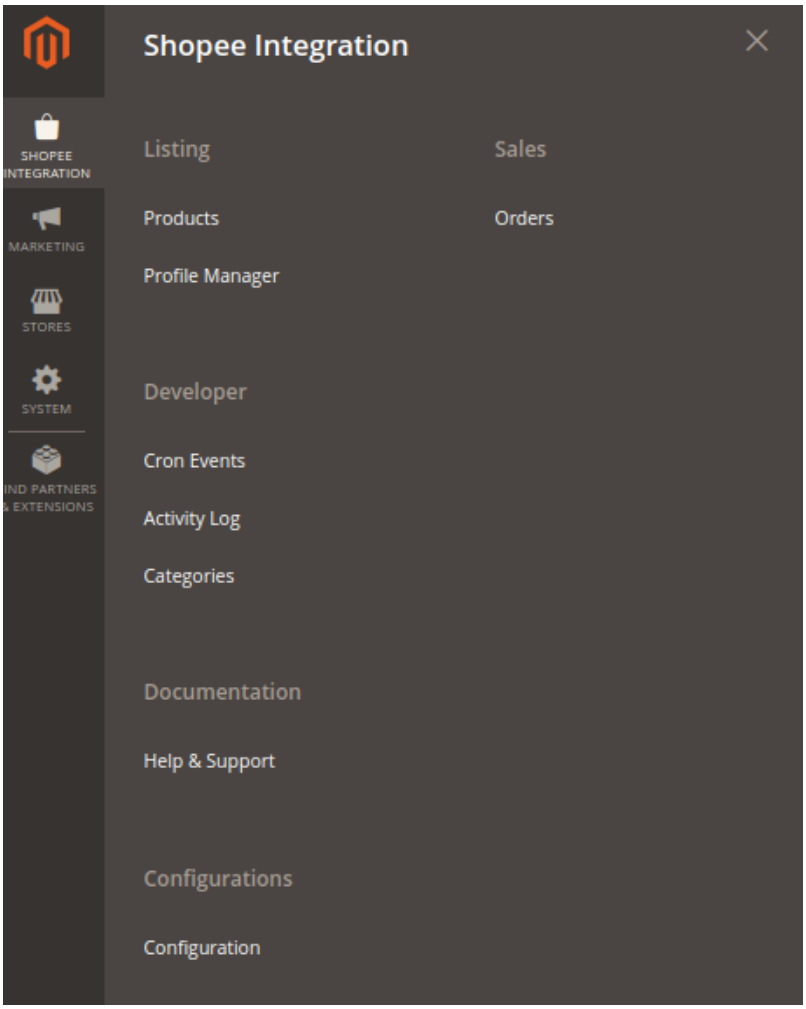
*To know how to operate the management of products, refer to the **Manage Products** section of this user guide.*

5.5. Submit Actions on the Manage Profile Page

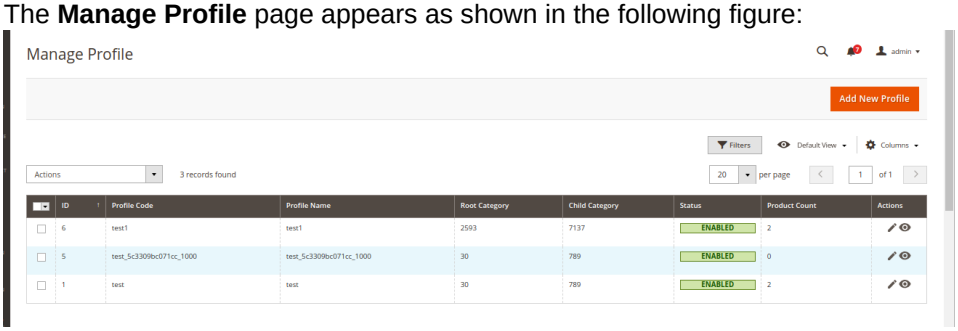
In Shopee Magneto 2 Integration, Admin can delete and change the status of the profiles in bulk.

To delete the selected profiles in Bulk

1. Go to the **Magento Store Admin** panel.
2. On the left navigation bar, click the **SHOPEE INTEGRATION** menu.
   The menu appears as shown in the following figure:

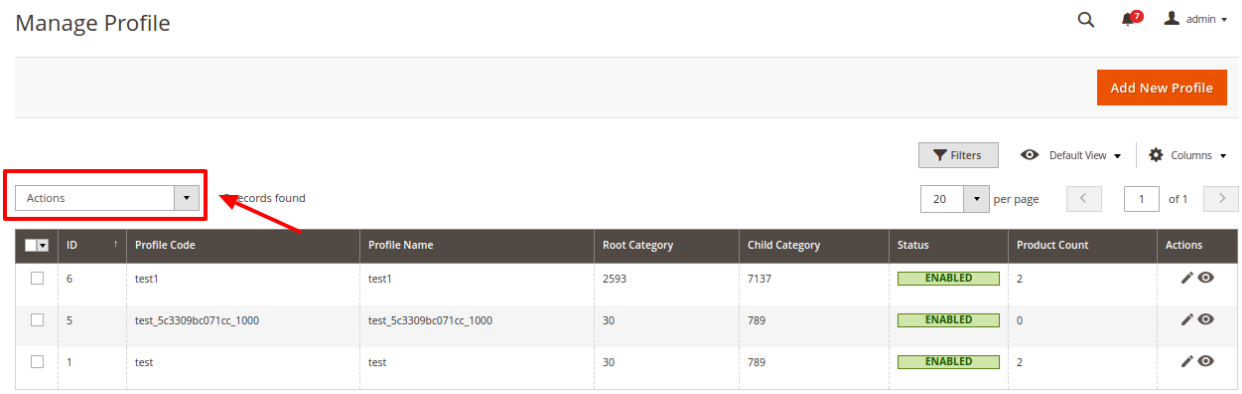


3. Click **Manage Profile**.
   The **Manage Profile** page appears as shown in the following figure:

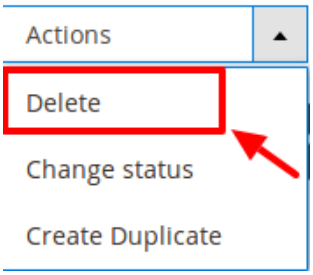


   On this page, all the available profiles are listed.
4. Select the check boxes associated with the required profiles.

5. Click the **Arrow** button next to the **Actions** field.
   The **Actions** list appear as shown in the following figure:



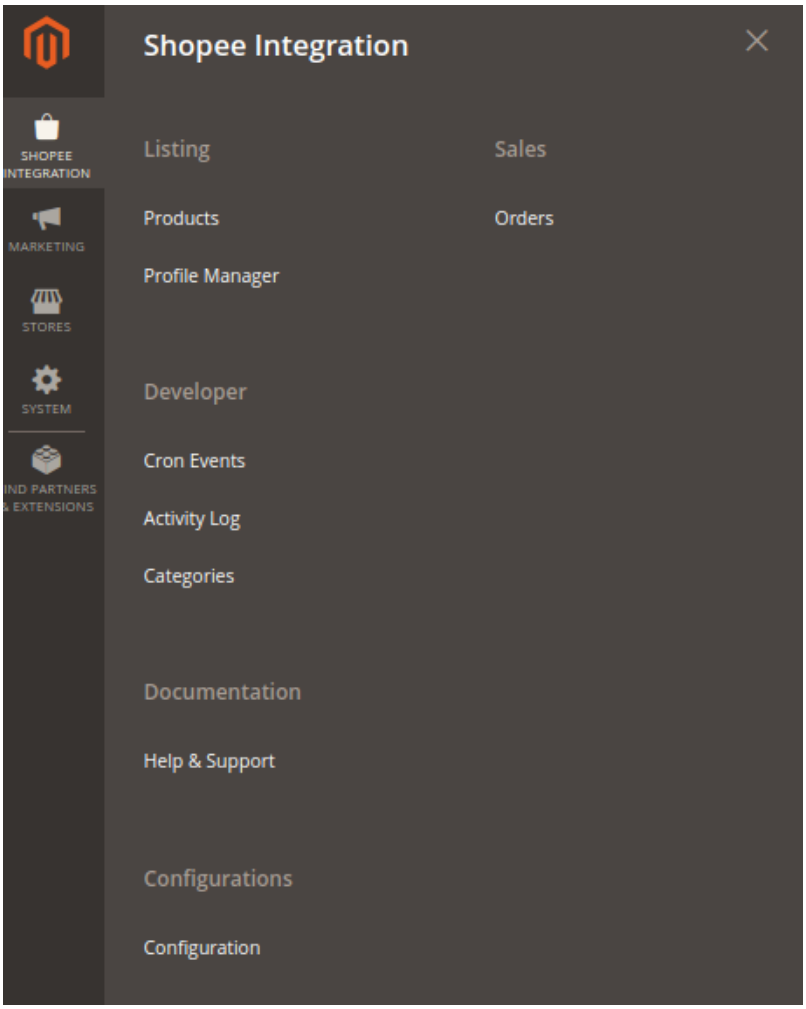
6. In the **Actions** list, click **Delete.**
   A confirmation dialog box appears as shown in the following figure:



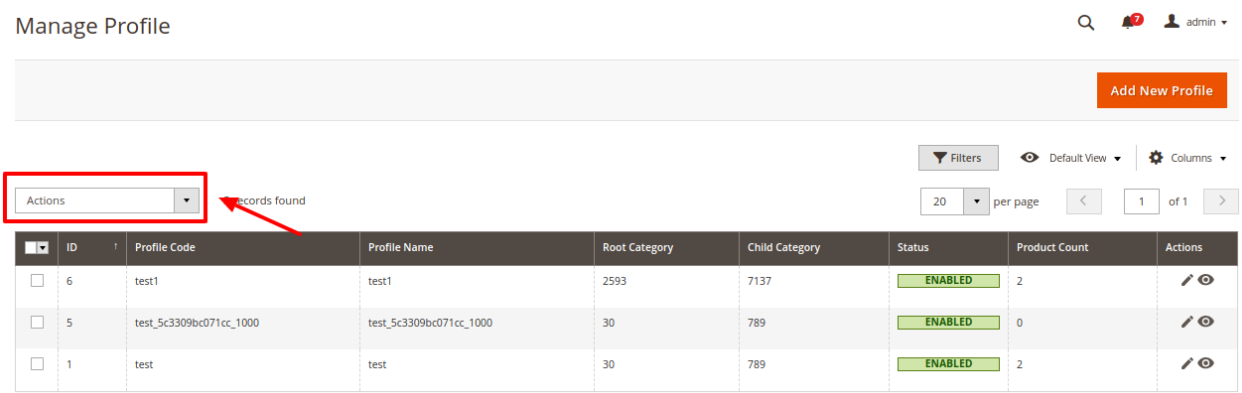
7. Click the **OK** button.
   The selected profiles are deleted.

To change the status (enable or disable) the selected profiles in Bulk

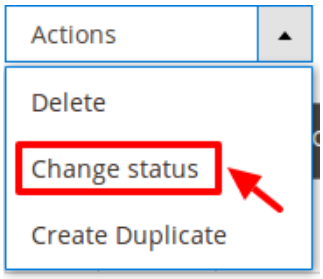
1. Go to the **Magento Store Admin** panel.
2. On the left navigation bar, click the **SHOPEE INTEGRATION** menu.
   The menu appears as shown in the following figure:



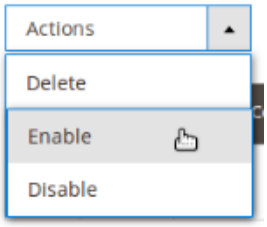
3. Click **Profile Manager**.
   The **Manage Profile** page appears.
4. On this page, all the available profiles are listed.
5. Select the check boxes associated with the required profiles.
6. Click the **Arrow** button next to the **Actions** field.



7. Click **Change Status**. On clicking it, the status options appear as:



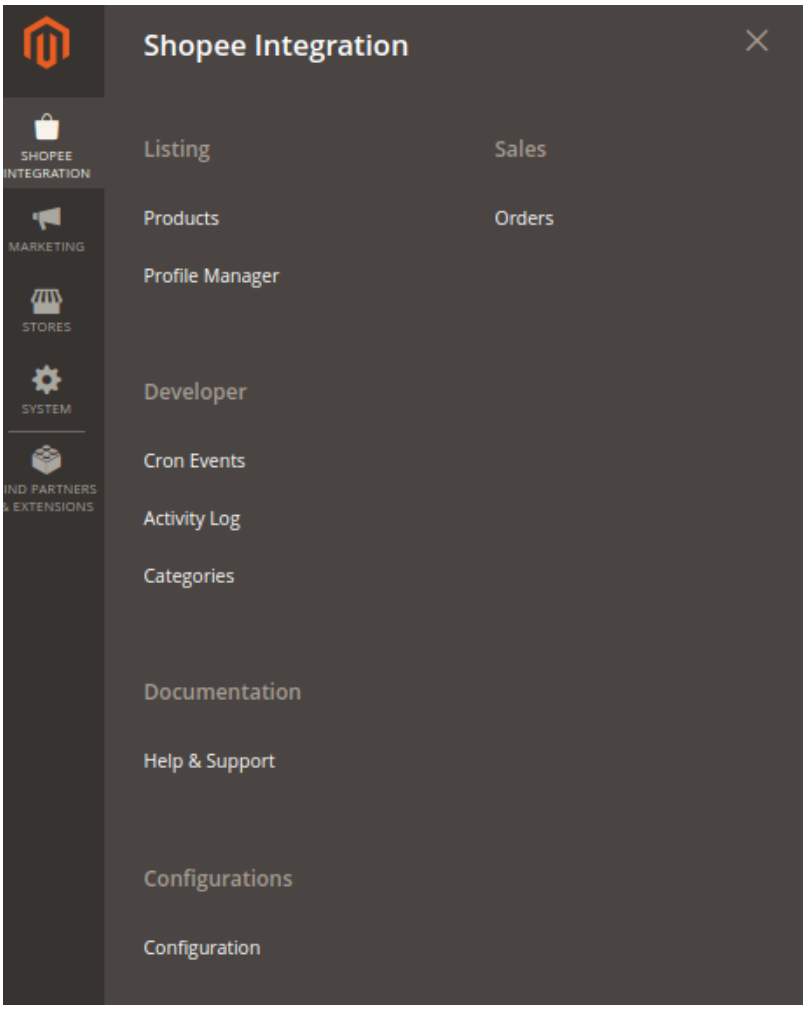
8. Click **Enable** or **Disable** as per your requirement.



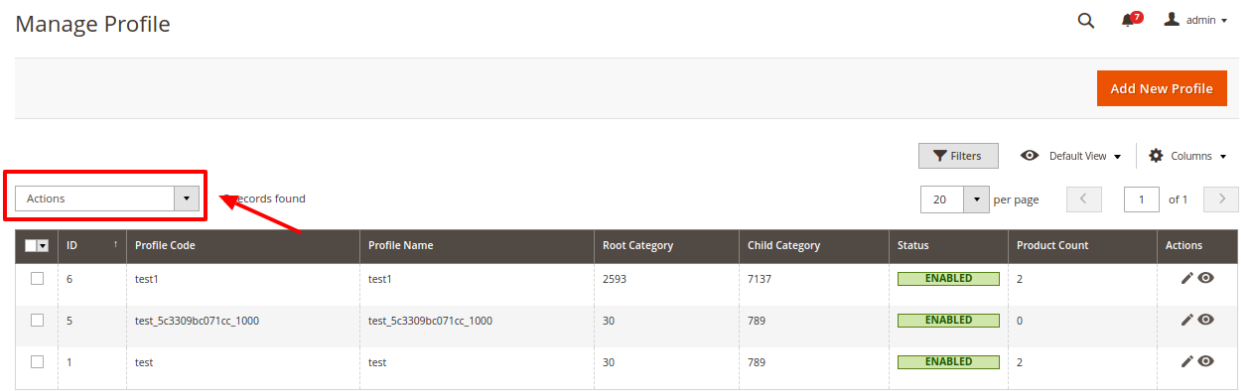
9. The selected profile will be enabled/disabled.

To create a duplicate of a profile

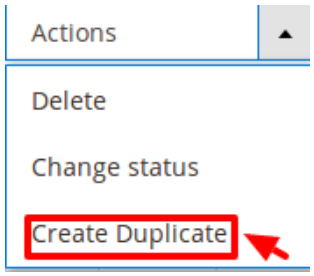
1. Go to the **Magento Store Admin** panel.
2. On the left navigation bar, click the **SHOPEE INTEGRATION** menu.
   The menu appears as shown in the following figure:



3. Click **Profile Manager**.
   The **Manage Profile** page appears.
4. On this page, all the available profiles are listed.
5. Select the check boxes associated with the required profile.
6. Click the **Arrow** button next to the **Actions** field.



7. Click on **Create Duplicate.**



8. The profile gets duplicated and appears on the page.

6. Shopee Products

Admin can manage products, create a new profile and assign the required products to the profile. While creating and editing the profile, admin can map the Magento store attributes to the Shopee attributes. These attributes are applicable to all the products that are assigned to the profile.

Admin can do the following tasks:

- Upload Single Product, View Error Log, and Edit Product Information
- Submit Actions on the Manage Products page
- Add a new profile
- Edit the existing profile
- Delete the profile
- Submit Actions on the Manage Profile page

6.1. Manage Products

On this page, admin can view, edit, and upload the individual product. Also, the admin can view the error message if any error exists in any product details. The admin can also submit certain actions on the selected products available on the **Manage Products** page.

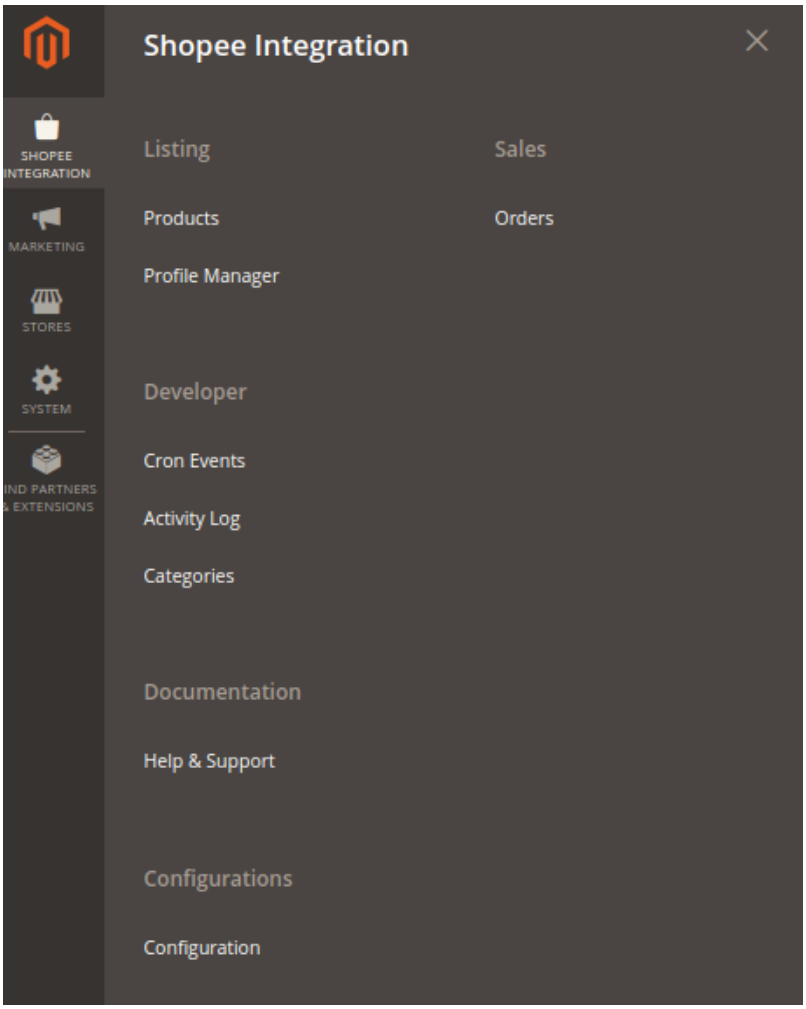
This section covers the following topics:

- View and Edit Single Product
- Upload Single Product
- View Error Log
- Submit Actions on the Manage Products Page

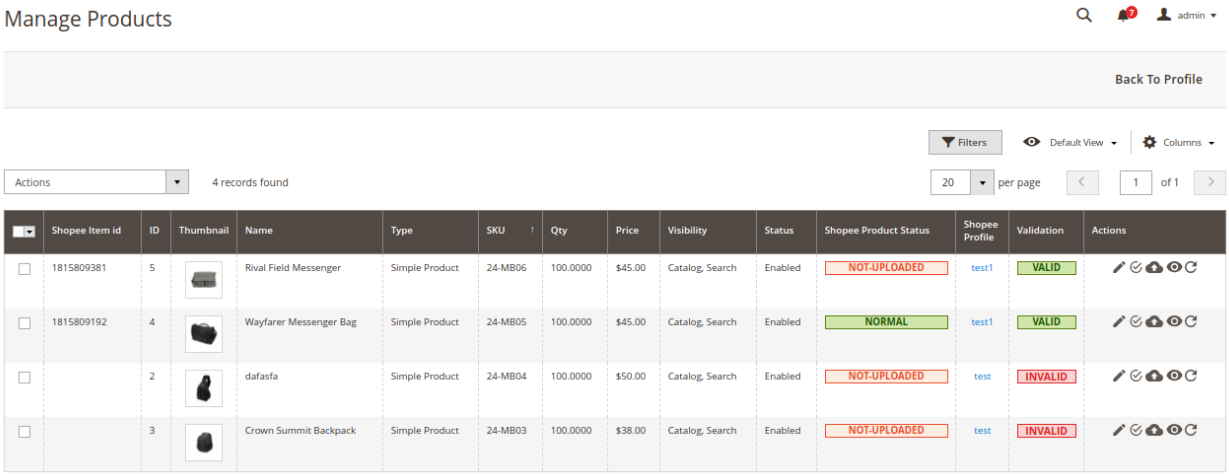
6.2. View and Edit Single Product

To view the product information

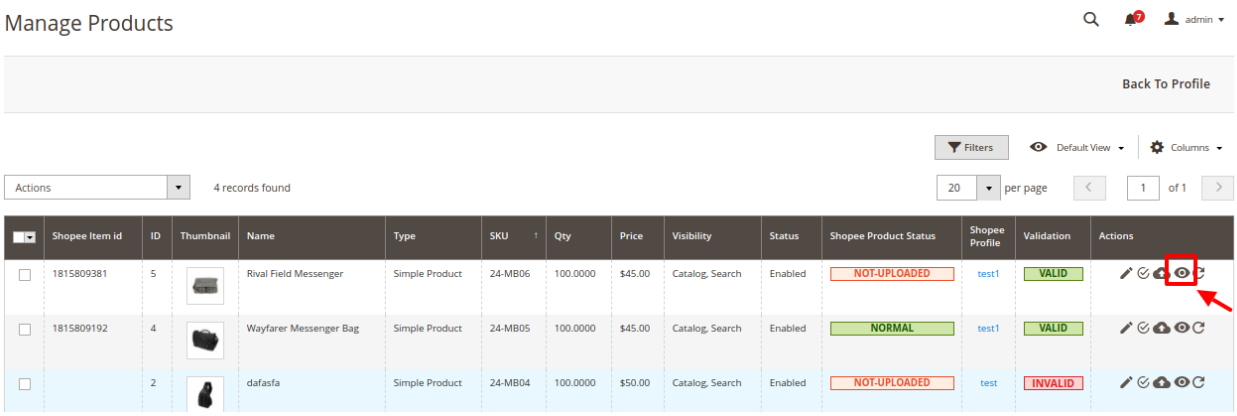
1. Go to the **Magento Store Admin** panel.
2. On the left navigation bar, click the **SHOPEE INTEGRATION** menu.
   The menu appears as shown in the following figure:



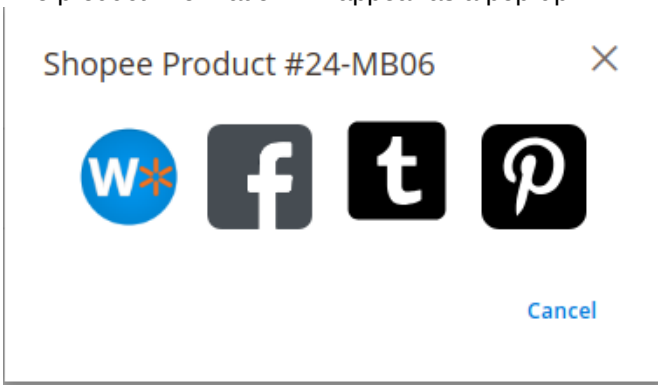
3. Click **Products**.
   The **Manage Products** page appears as shown in the following figure:



   All the available products are listed on this page.
4. Scroll down to the required product.
5. In the **Action** column, click the **View** button.

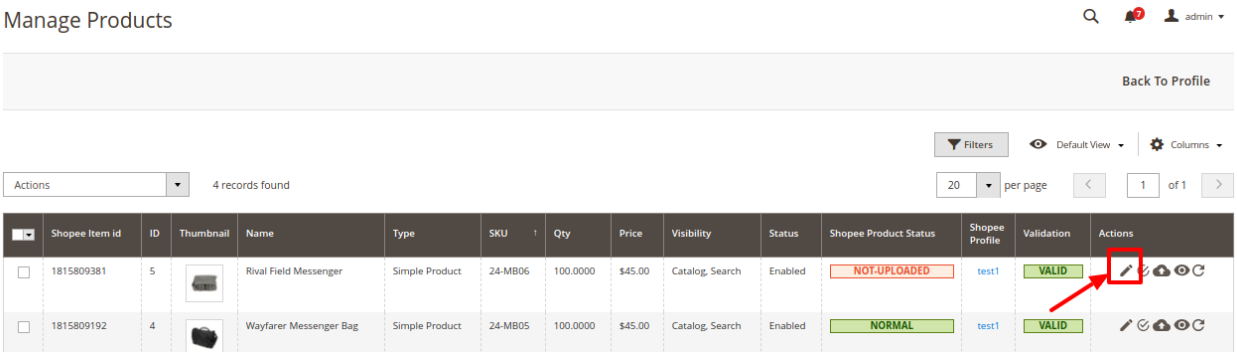


6. The product information will appear as a pop-up

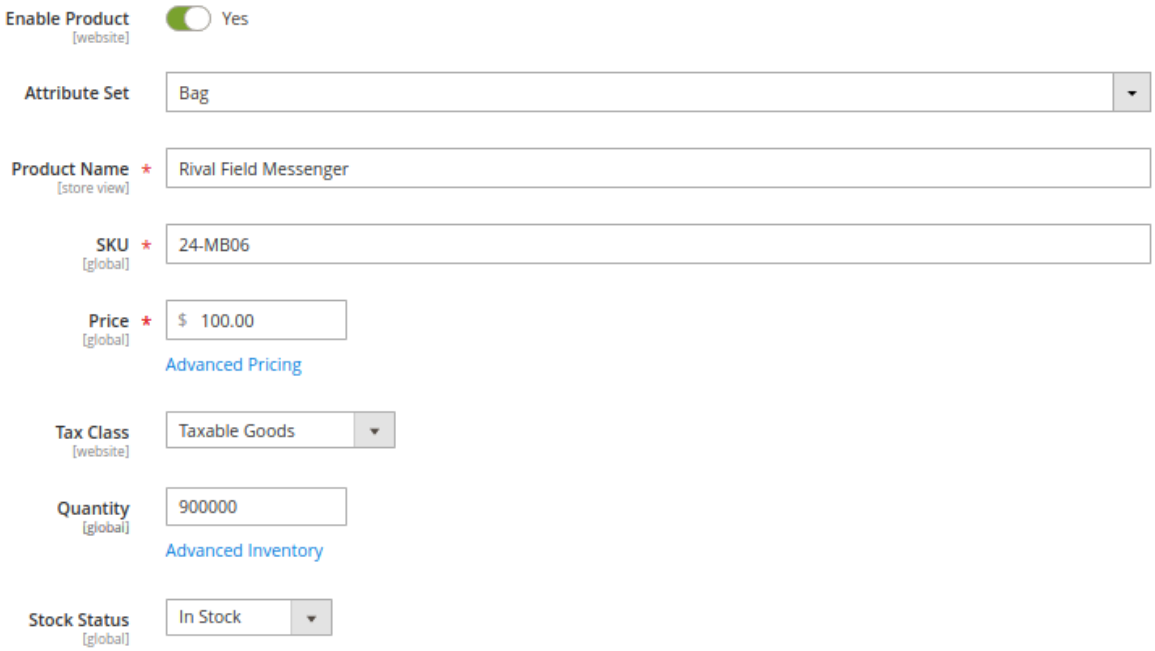


To edit the product

1. Click **Edit** button adjacent to the product under **Actions** column.



The required product page appears as shown in the following figure:

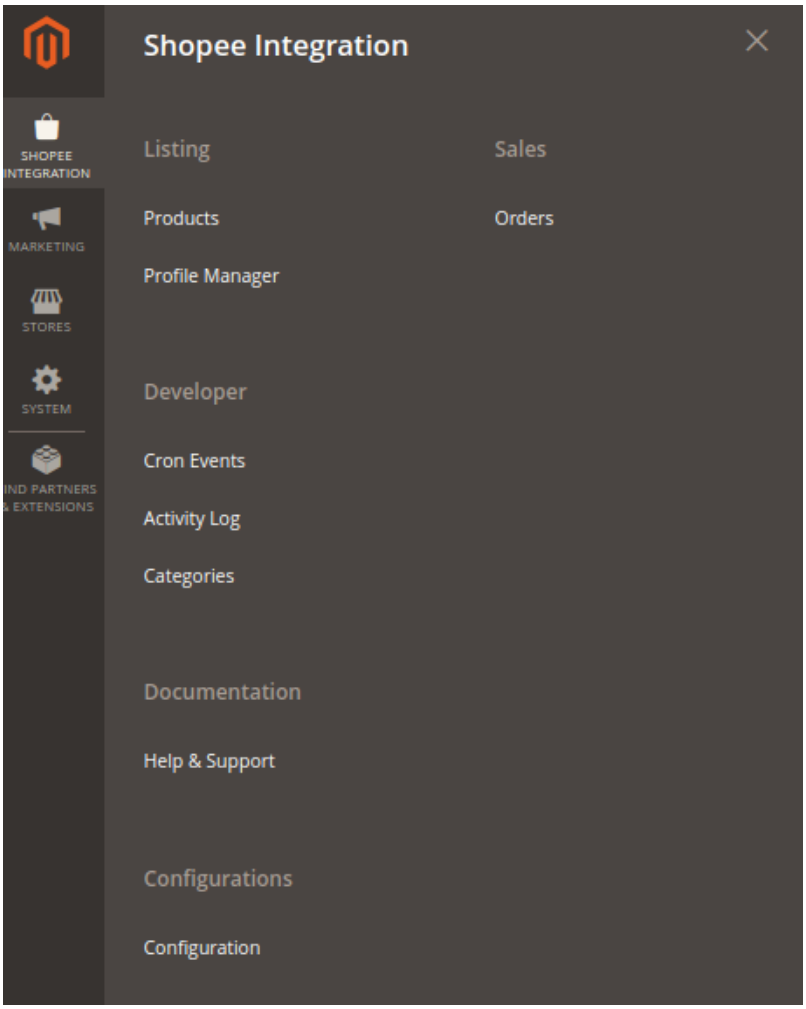


2. Enter the required information, and then click the **Save** button.

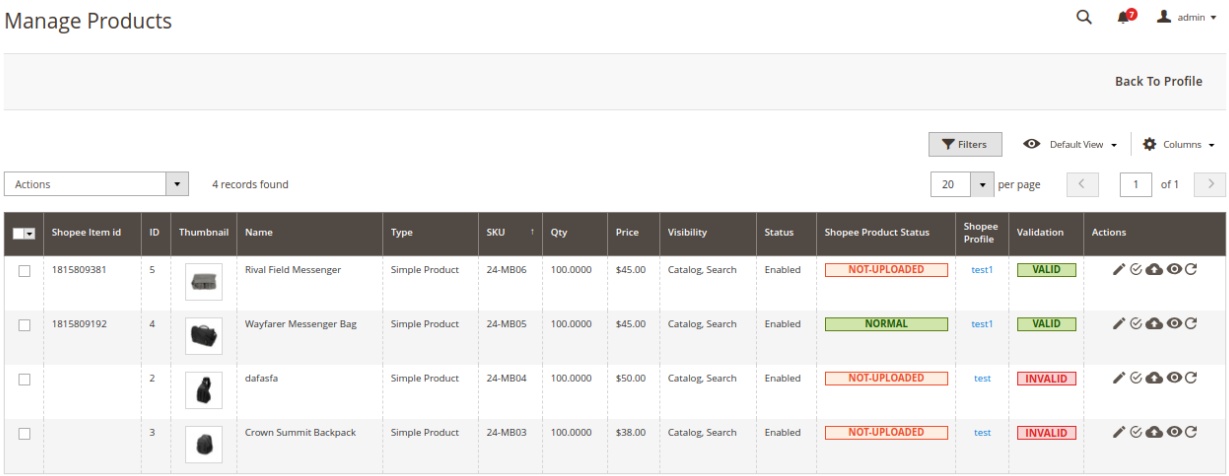
6.3. Validate a single product

To validate a single product

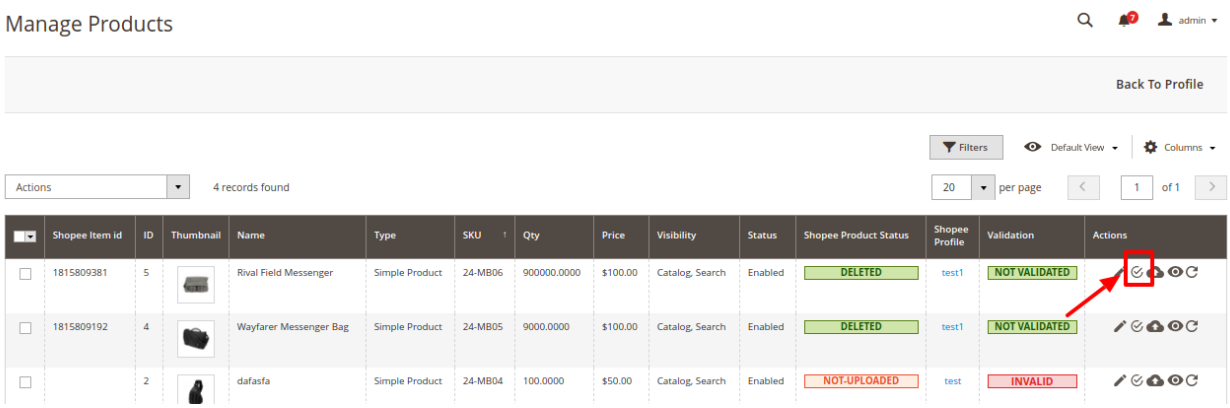
1. Go to the **Magento Store Admin** panel.
2. On the left navigation bar, click the **SHOPEE INTEGRATION** menu.
   The menu appears as shown in the following figure:



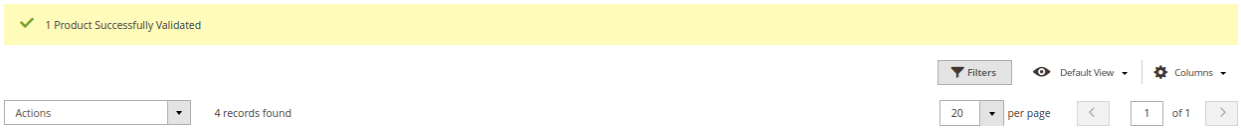
3. Click **Products**.
   The **Manage Products** page appears as shown in the following figure:



   All the available products are listed on this page.
4. Scroll down to the required product.
5. In the **Action** column, click the **validate** button.



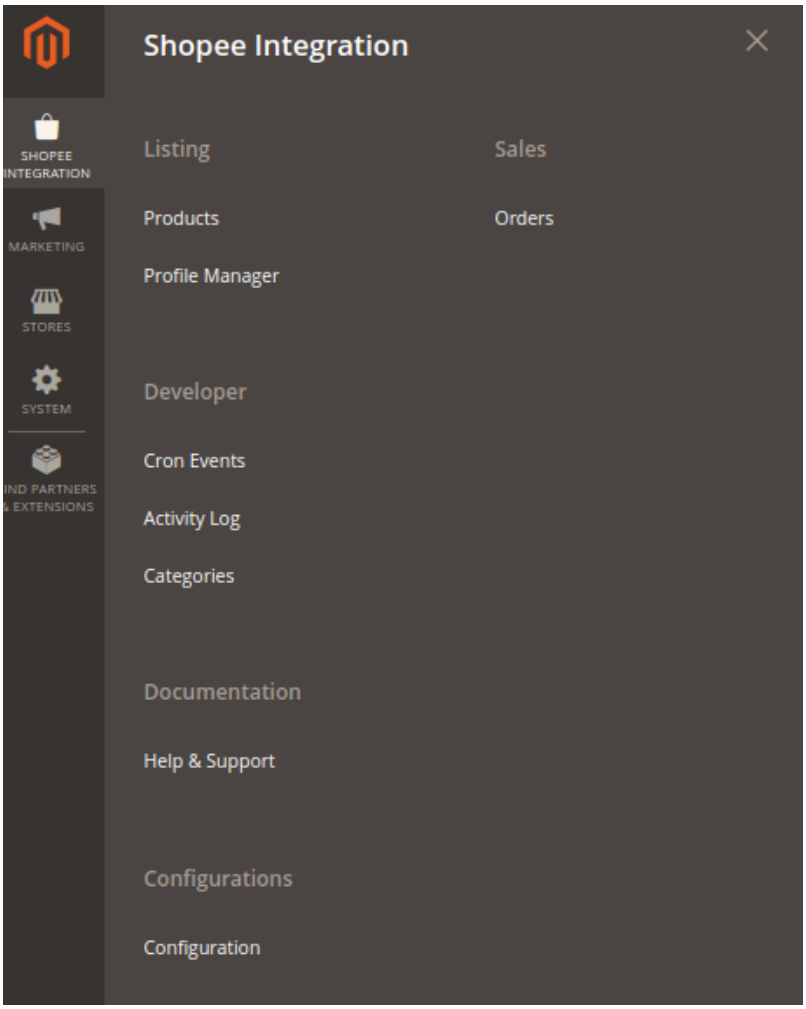
6. The product validation message will appear.



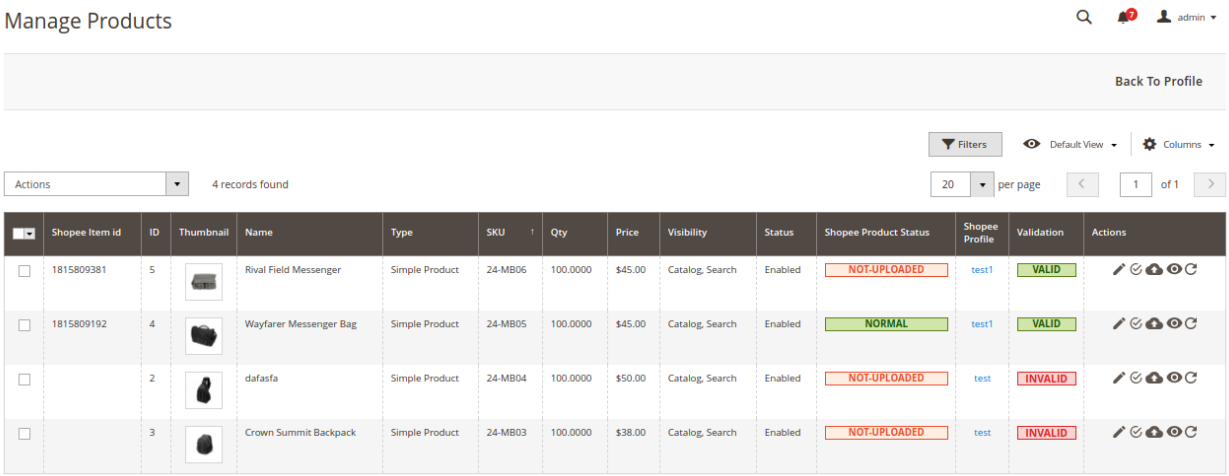
6.4. Upload Single Product

?To upload a single product

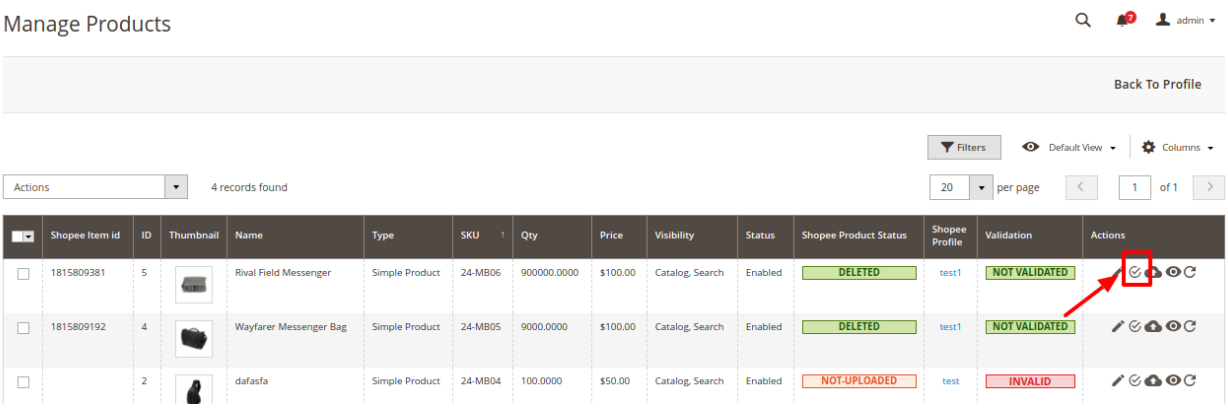
1. Go to the **Magento Store Admin** panel.
2. On the left navigation bar, click the **SHOPEE INTEGRATION** menu.
   The menu appears as shown in the following figure:



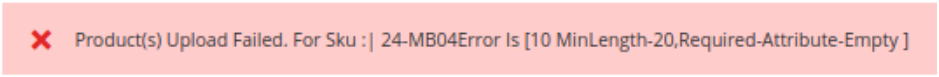
3. Click **Products**.
   The **Manage Products** page appears as shown in the following figure:



   All the available products are listed on this page.
4. Scroll down to the required product.
5. In the **Action** column, click the upload button.



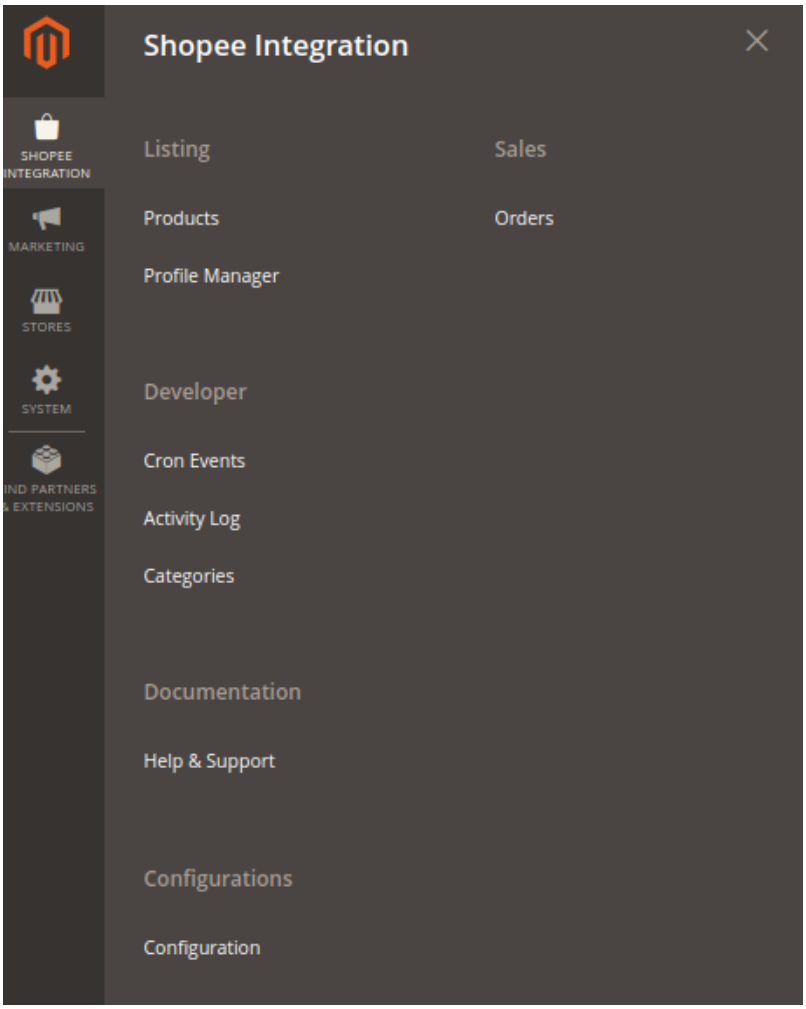
7. If the product is uploaded successfully, then the success message appears on the top of the page.
   If there is an error, then the error message appears on the top of the page.



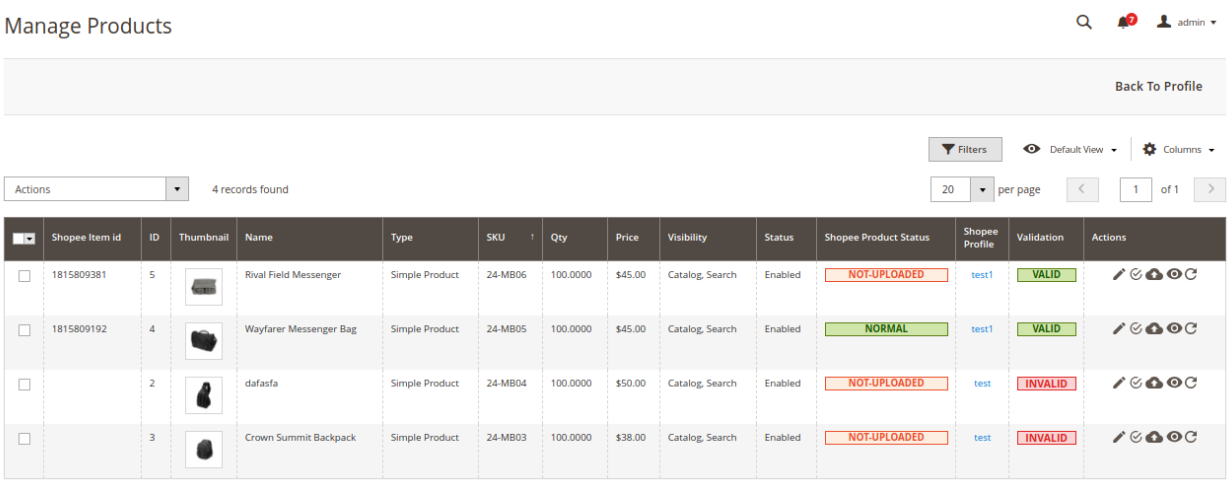
6.5. To sync a single product

To sync a single product between Magento and Shopee,

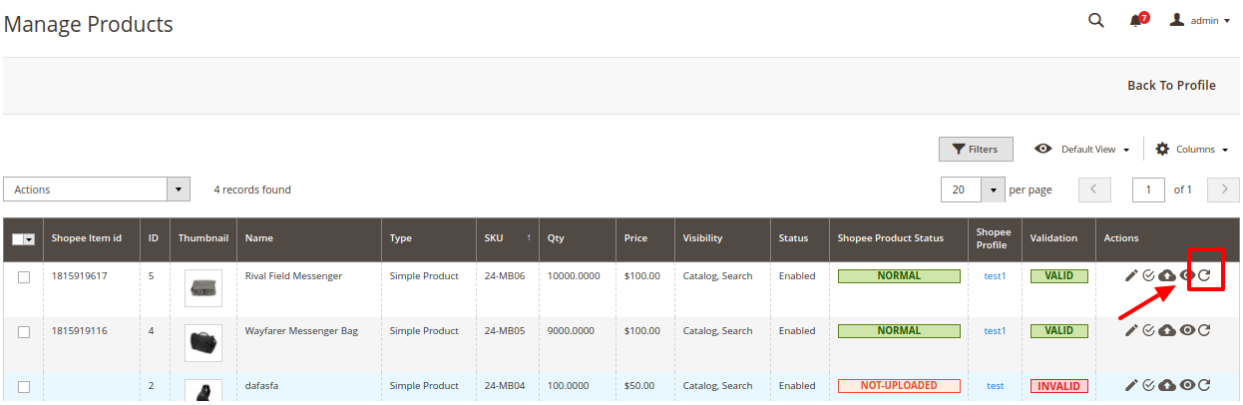
1. Go to the **Magento Store Admin** panel.
2. On the left navigation bar, click the **SHOPEE INTEGRATION** menu.
   The menu appears as shown in the following figure:



3. Click **Products**.
   The **Manage Products** page appears.



4. Scroll down to the required product.
5. In the **Action** column, click the **sync** button.

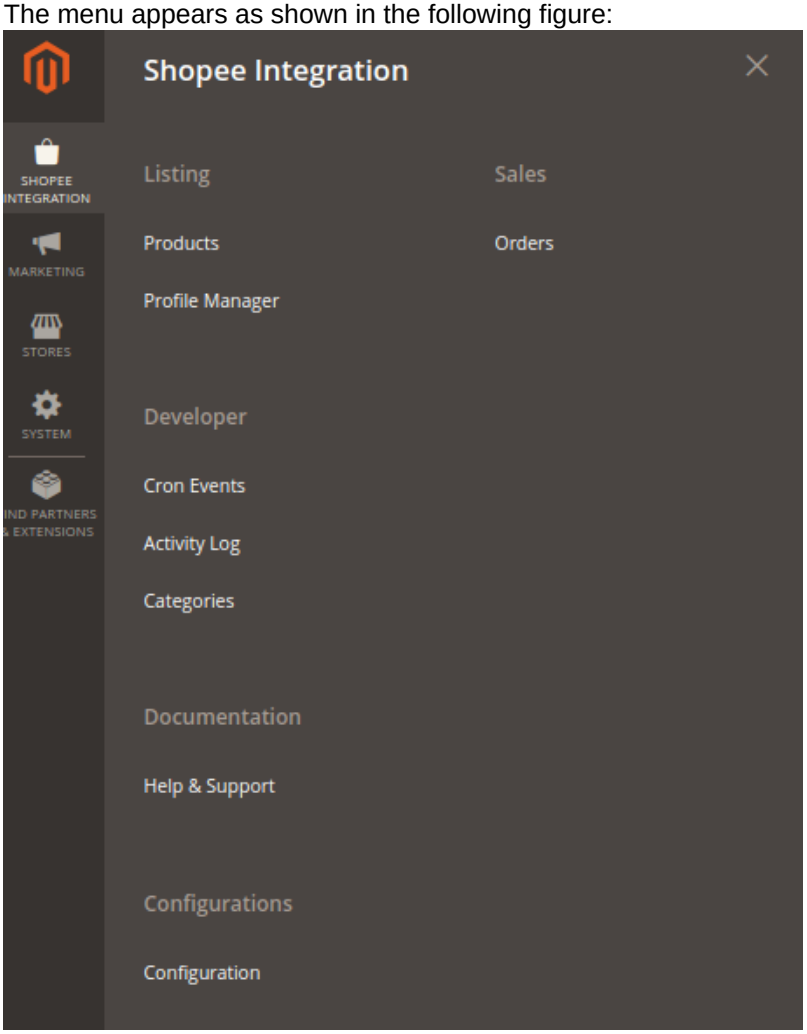


6. The product will be synced.

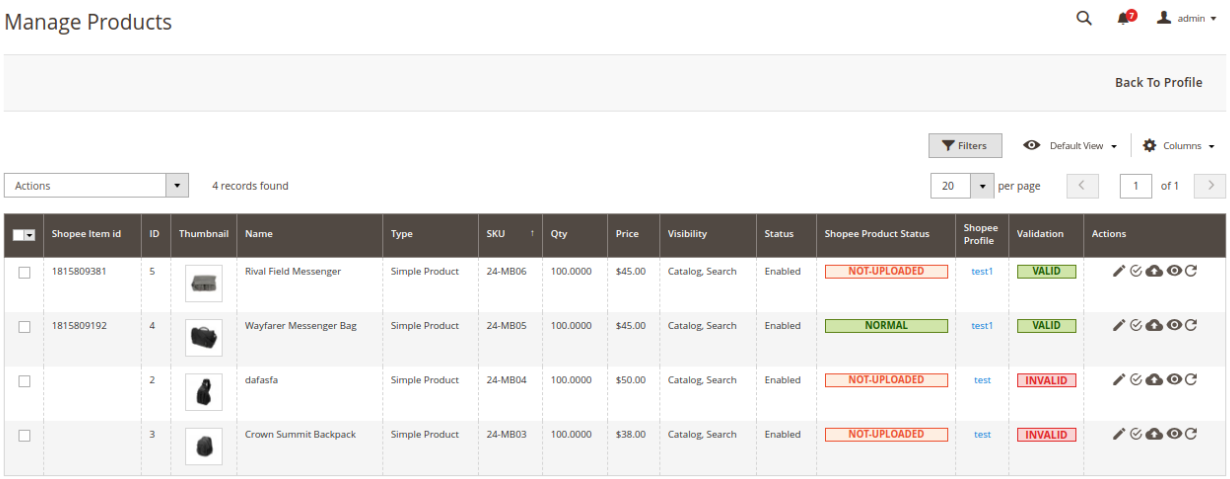
6.6. To View Error Log

To view the error log

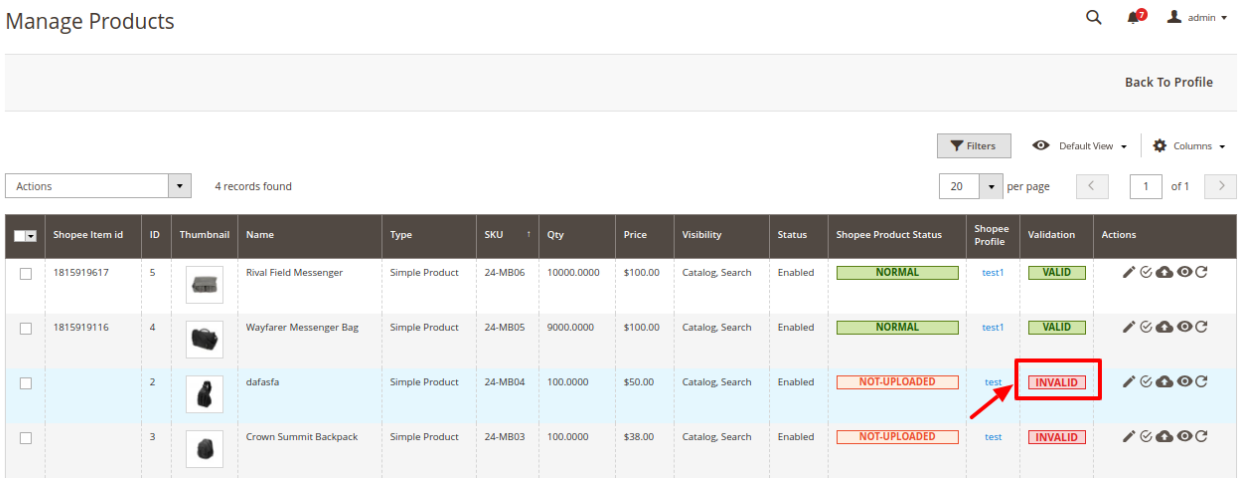
1. Go to the **Magento Store Admin** panel.
2. On the left navigation bar, click the **SHOPEE INTEGRATION** menu.
   The menu appears as shown in the following figure:



3. Click **Products**.
   The **Manage Products** page appears as shown in the following figure:



   All the available products are listed on this page.
4. Scroll down to the required product.
5. In the **Validation** column, click the **Invalid** button.



7. The error log appears as shown in the following figure:

7. Developer

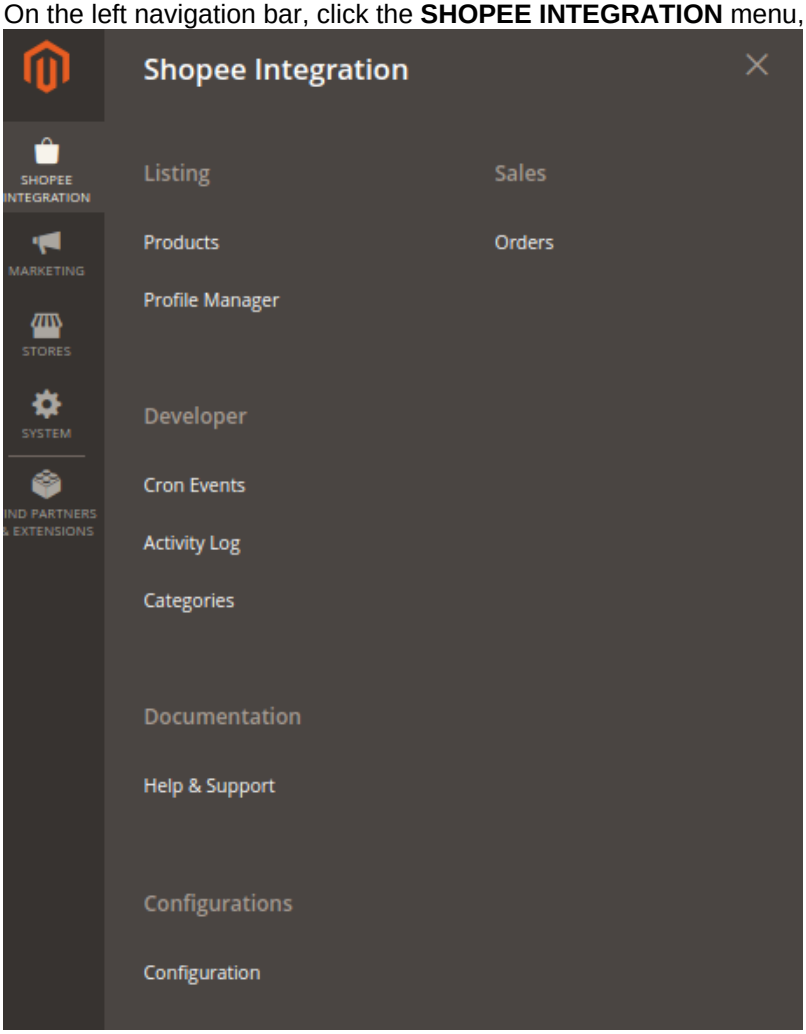
The Developer section covers the following information:

- Cron Events
- Activity Log
- Categories

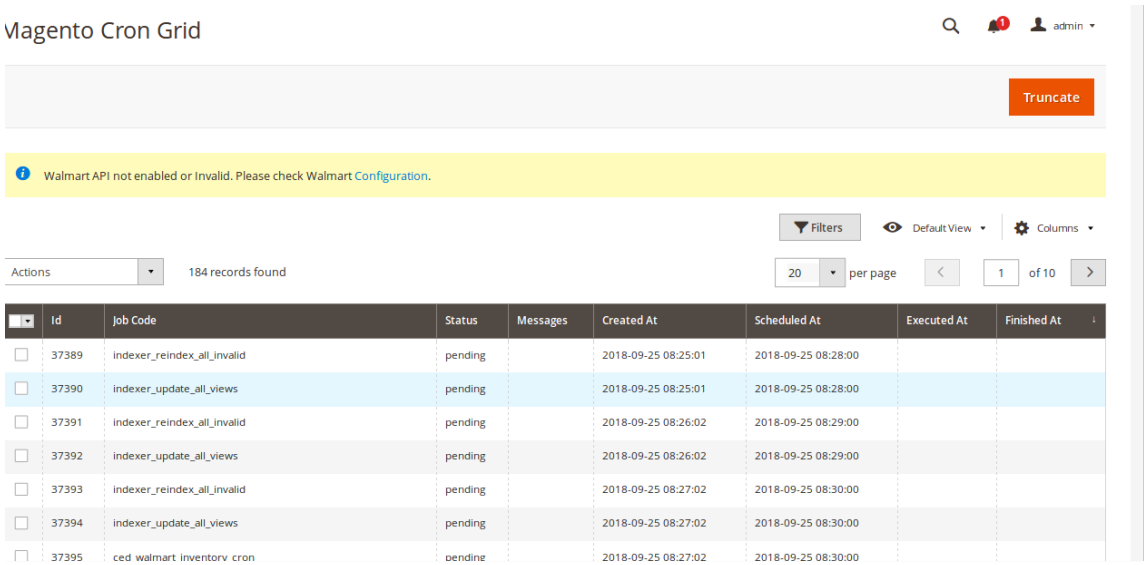
7.1. Cron Events

To view Shopee Cron Grid

1. Go to the **Admin** panel.
2. On the left navigation bar, click the **SHOPEE INTEGRATION** menu, and then click **Cron Events**.

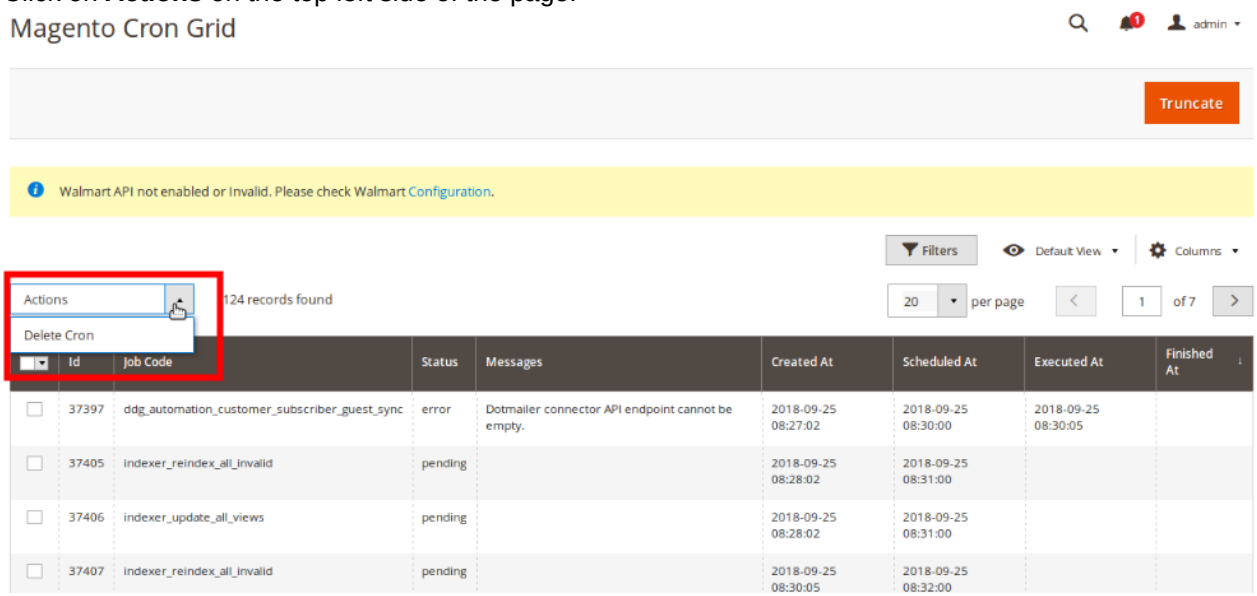


The **Cron Grid** page appears as shown in the following figure:



To delete selected crons

1. Select the crons by checking the corresponding boxes.
2. Click on **Actions** on the top left side of the page.



3. Click **Delete**.
4. Selected crons will be deleted.

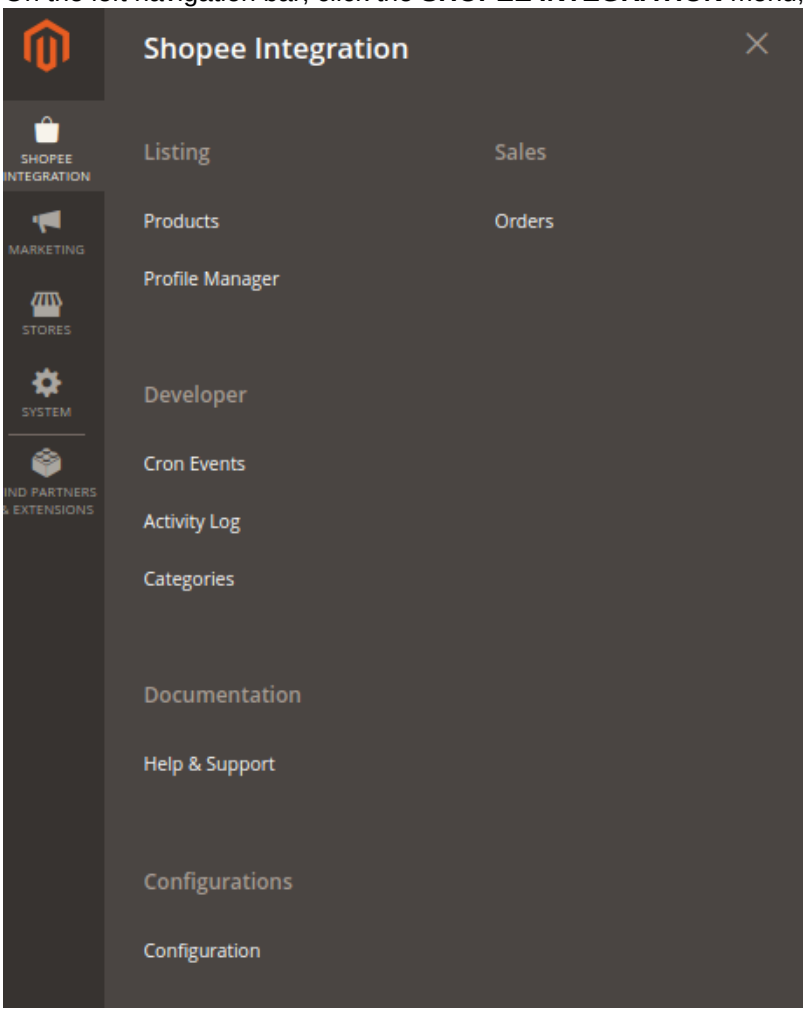
To truncate the crons,

1. Click on the **Truncate** button on the top right side of the page.
2. All the crons will be cleared.

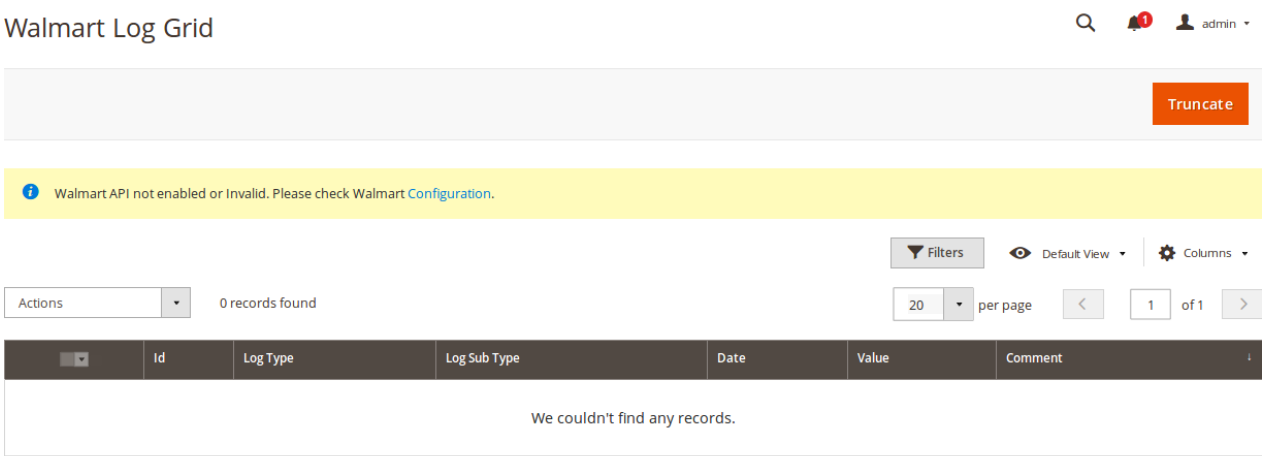
7.2. Activity Log

To view Shopee Log Grid

1. Go to the **Admin** panel.
2. On the left navigation bar, click the **SHOPEE INTEGRATION** menu, and then click **Activity Log**.

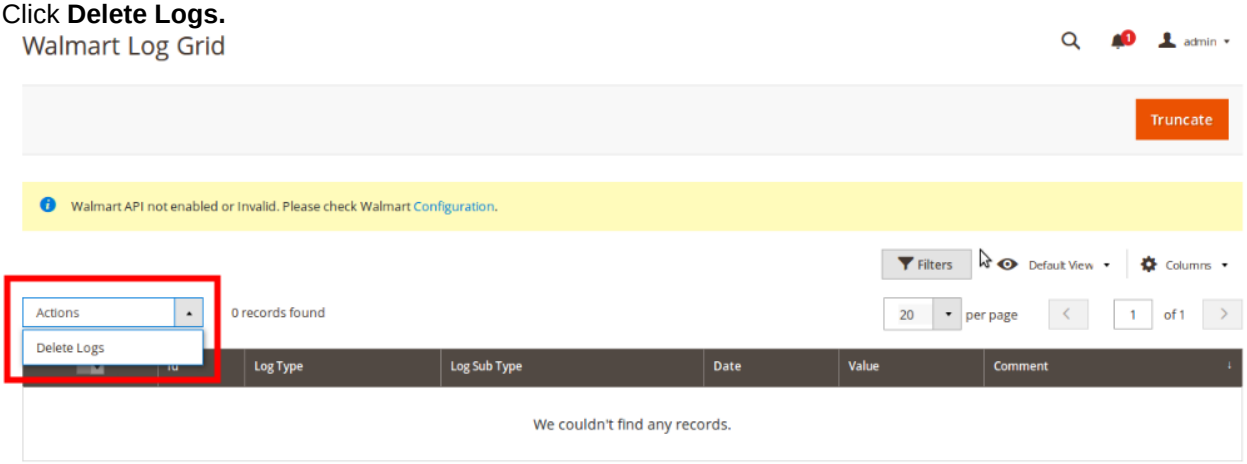


The **Shopee Log Grid** page appears as shown in the following figure:



To delete the selected logs

1. Select the logs you want to delete.
2. Click **Actions** on the top left side of the page.
3. Click **Delete Logs.**



4. Selected logs will be deleted.

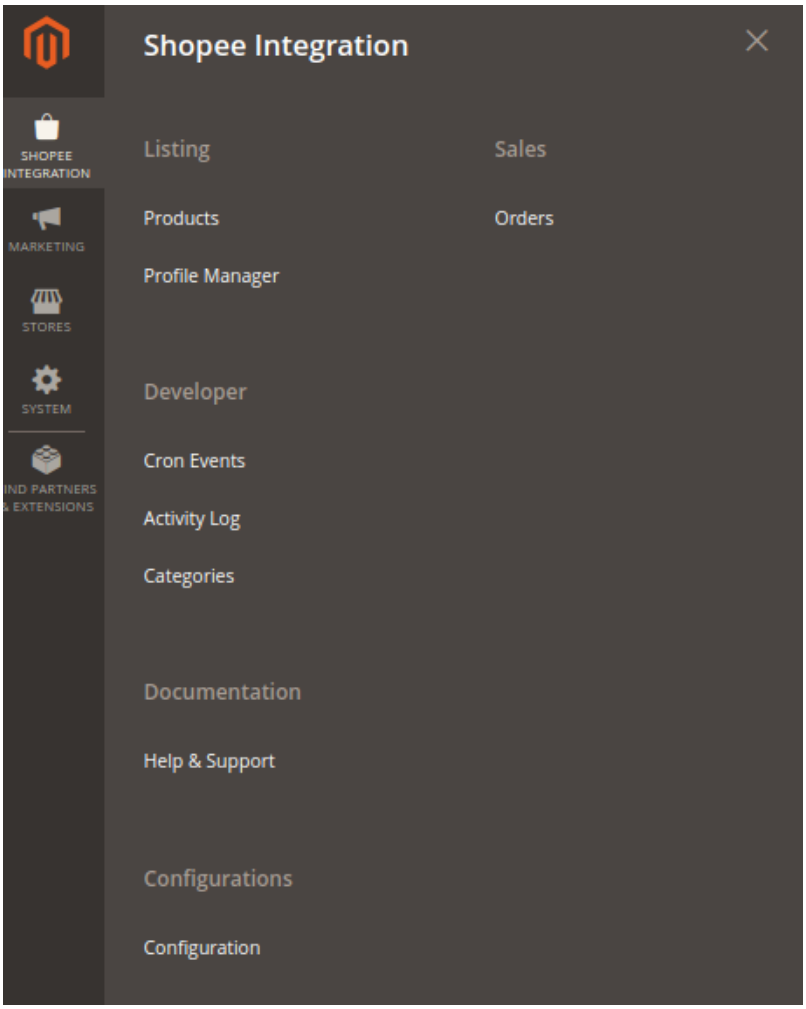
To truncate the logs

1. Click the **Truncate** button on the top right side of the page.
2. All the logs will be cleared.

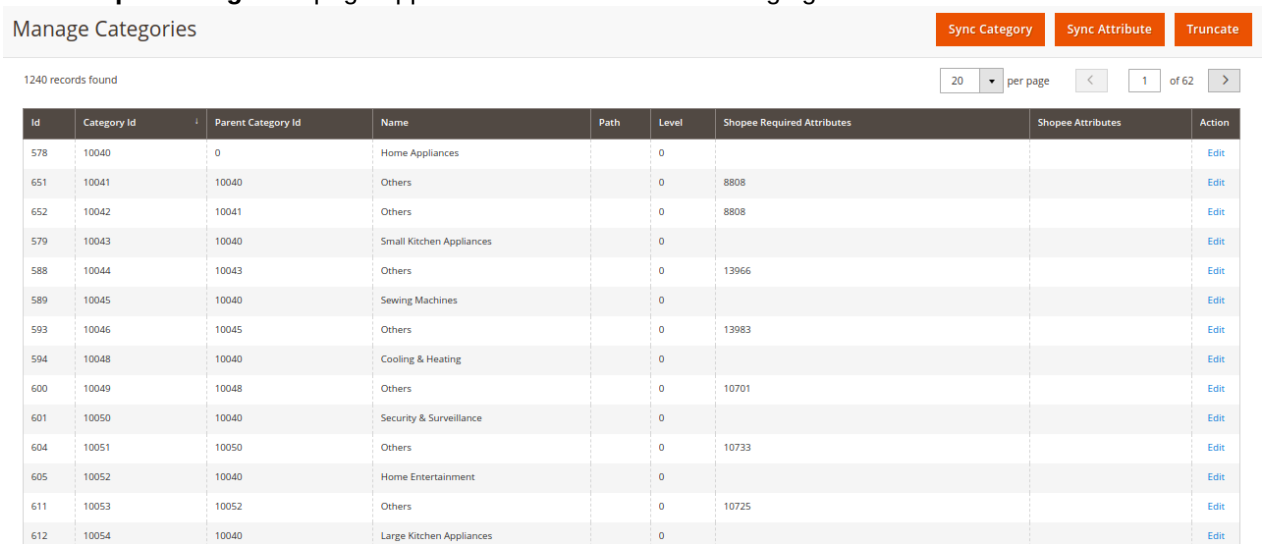
7.3. Categories

To view Shopee Categories

1. Go to the **Admin** panel.
2. On the left navigation bar, click the **SHOPEE INTEGRATION** menu, and then click **Categories.**

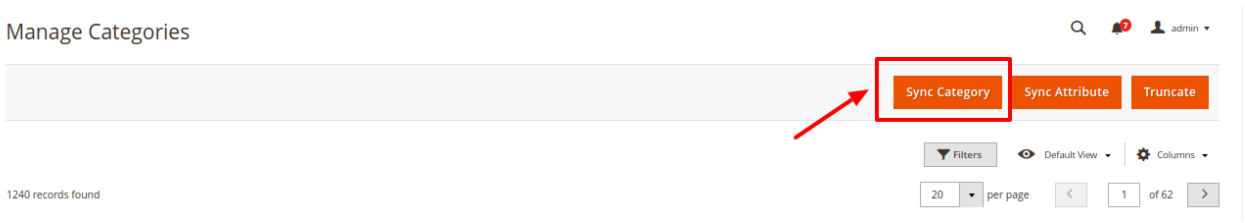


The **Shopee Categories** page appears as shown in the following figure:

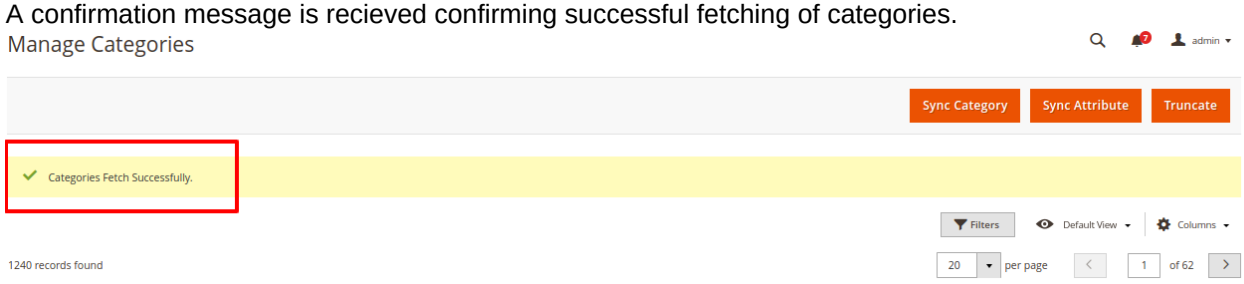


Id	Category Id	Parent Category Id	Name	Path	Level	Shopee Required Attributes	Shopee Attributes	Action
578	10040	0	Home Appliances		0			Edit
651	10041	10040	Others		0	8808		Edit
652	10042	10041	Others		0	8808		Edit
579	10043	10040	Small Kitchen Appliances		0			Edit
588	10044	10043	Others		0	13966		Edit
589	10045	10040	Sewing Machines		0			Edit
593	10046	10045	Others		0	13983		Edit
594	10048	10040	Cooling & Heating		0			Edit
600	10049	10048	Others		0	10701		Edit
601	10050	10040	Security & Surveillance		0			Edit
604	10051	10050	Others		0	10733		Edit
605	10052	10040	Home Entertainment		0			Edit
611	10053	10052	Others		0	10725		Edit
612	10054	10040	Large Kitchen Appliances		0			Edit

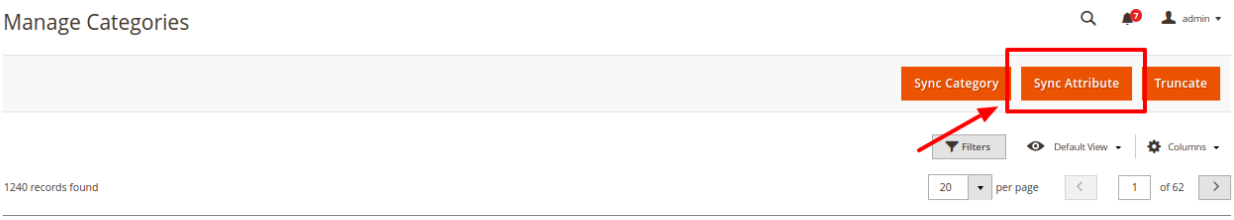
3. Click on **Sync Category** to establish synchronization in the categories between shopee and Magento.



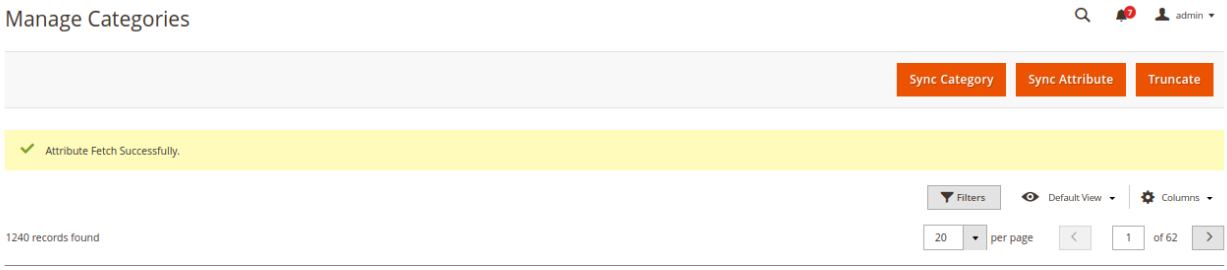
A confirmation message is recieved confirming successful fetching of categories.



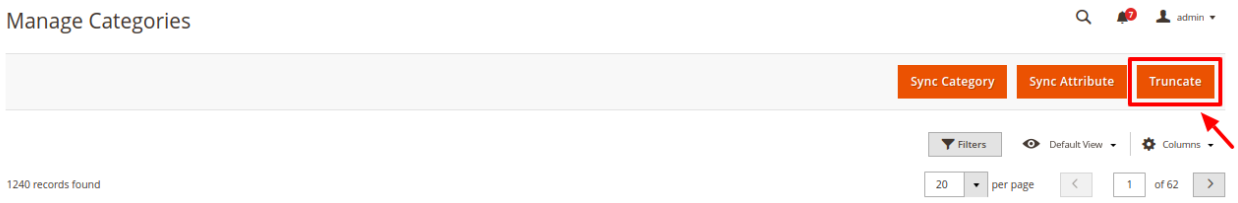
4. Click on **Sync Attributes** to establish synchronization in the attributes between shopee and Magento.



A confirmation message is recieved confirming successful fetching of attributes.



5. Click on **Truncate** to delete all the Shopee categories:



?

8. Shopee Orders

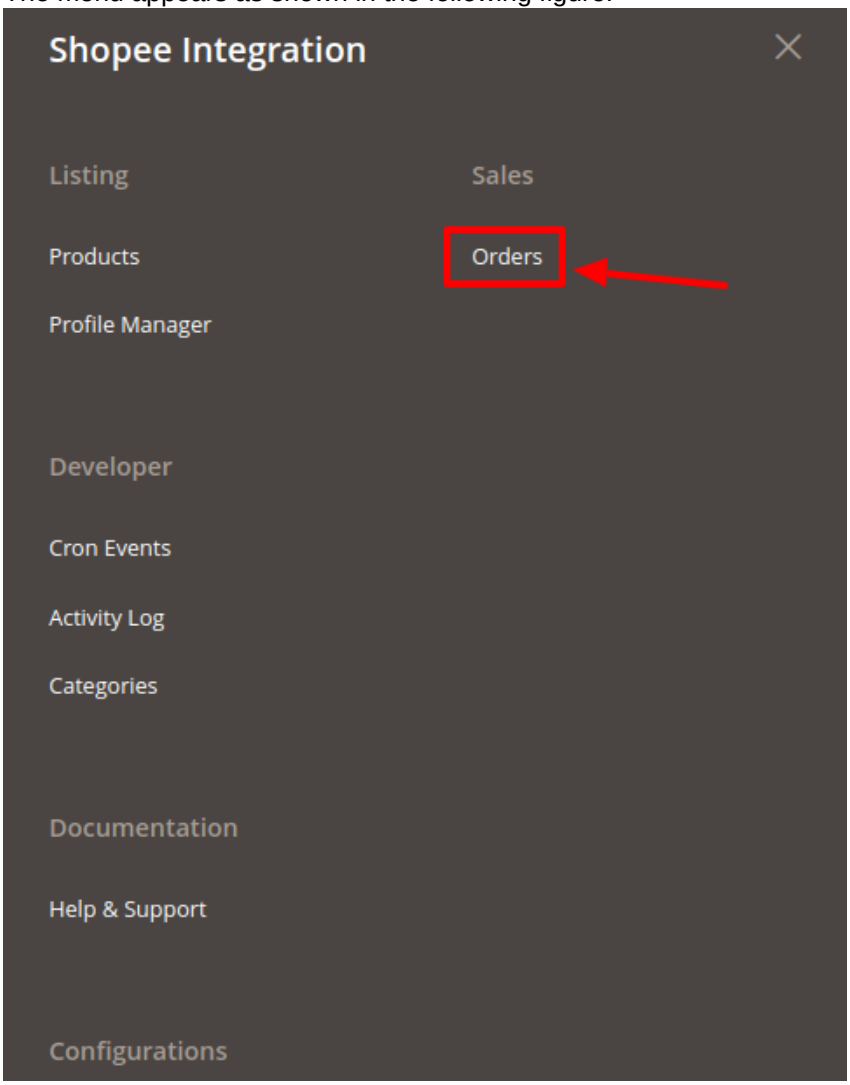
Admin can do the following tasks while managing the Shopee orders:

- Fetch New Orders
- View Shopee Orders

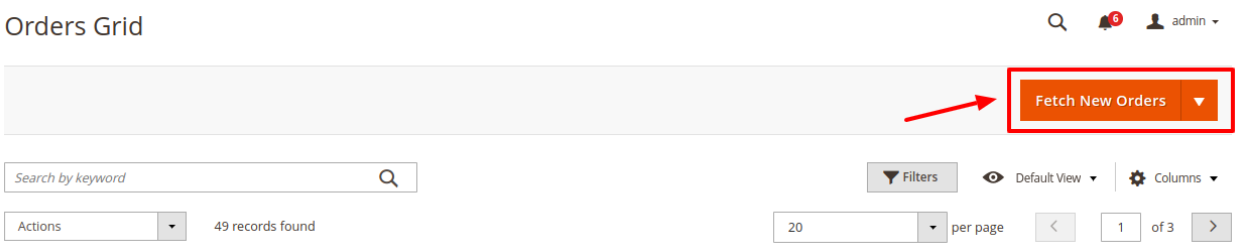
8.1. Fetch New Shopee Orders

To fetch new orders

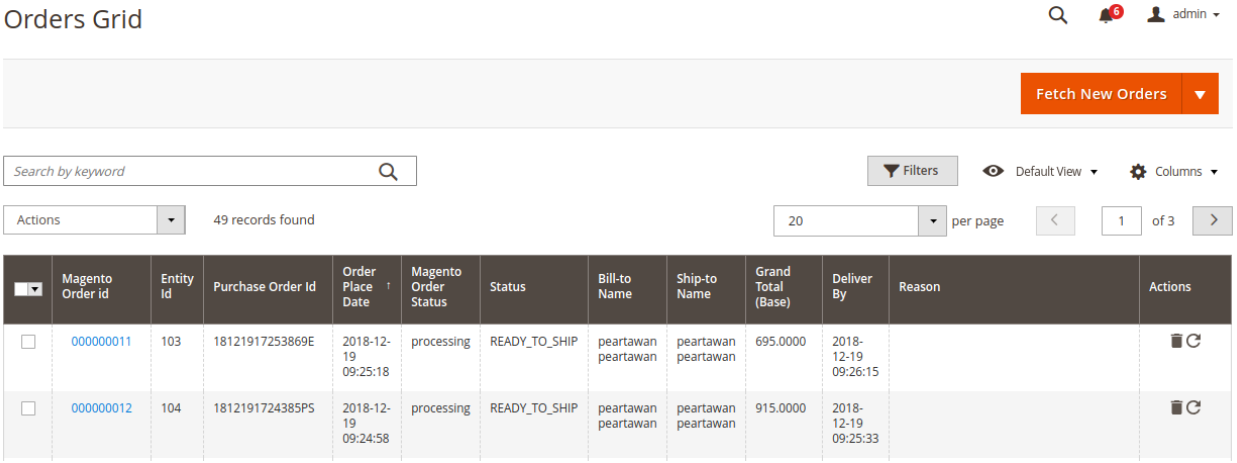
1. Go to the **Magento 2 Store Admin** panel.
2. On the left navigation bar, click the **Shopee Integration** menu.
   The menu appears as shown in the following figure:



3. Click **Orders**.
   The **Shopee Order** page appears as shown in the following figure:



4. Click on **Fetch New Orders,** and all the orders will get fetched from the Shopee:



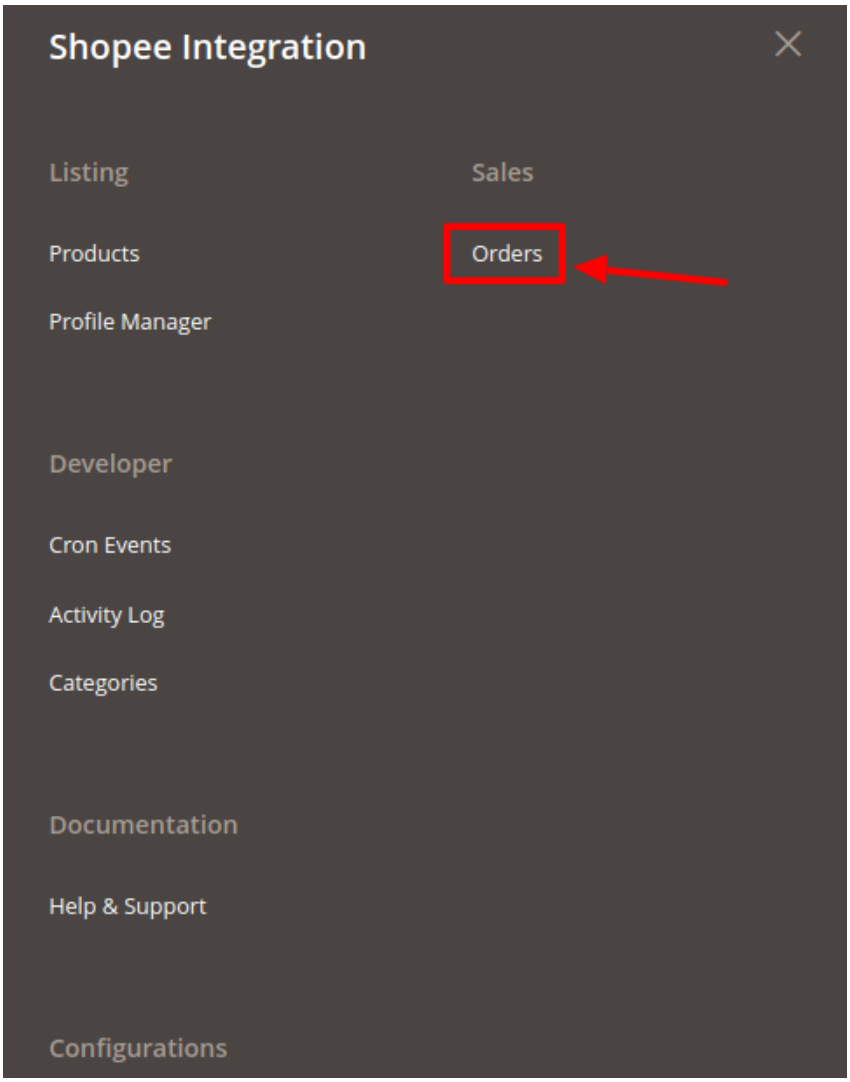
5. If the order is imported successfully then, a new record is found in the Orders Grid table as shown in the figure.
   Notes:

   - Orders are automatically imported through CRON in every 10 minutes.
   - Whenever the latest orders are imported from Shopee, a Notification appears in the notification area of the Admin panel for those orders and they are Auto-Acknowledged as soon as they are imported in the Magento 2 store admin panel.
   - If no order is imported, then check the Failed orders listed on the **Shopee Failed Order** page.
   - Order are auto-rejected on Shopee in the following conditions:
     - When Shopee Product SKU does not exist in Magento 2 store.
     - When Product is Out of Stock in Magento 2 store.
     - When a product is disabled in Magento 2 store.

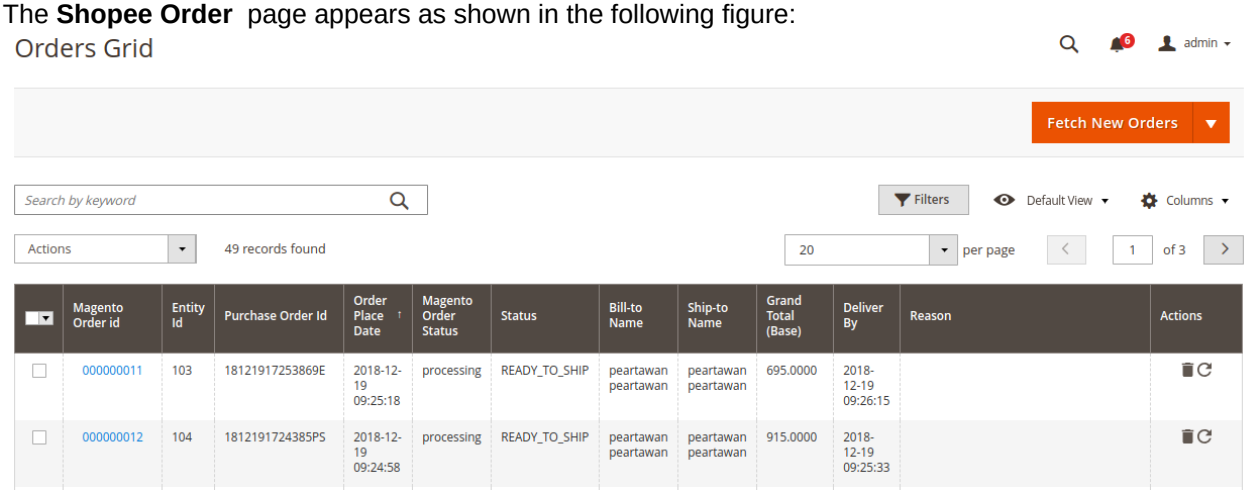
8.2. View Shopee Orders

To view Shopee orders

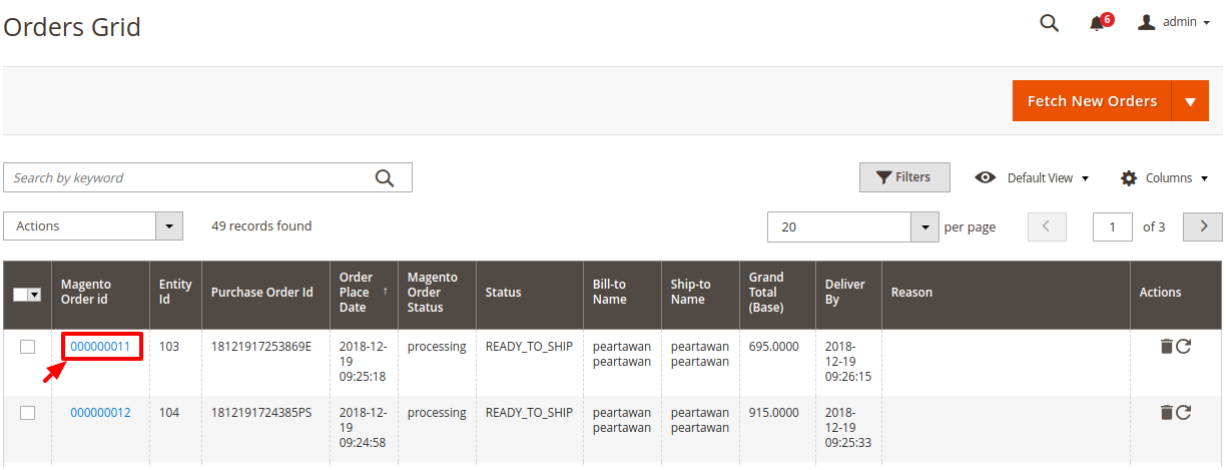
1. Go to the **Magento 2 Store Admin** panel.
2. On the left navigation bar, click the **Shopee Integration** menu.
   The menu appears as shown in the following figure:



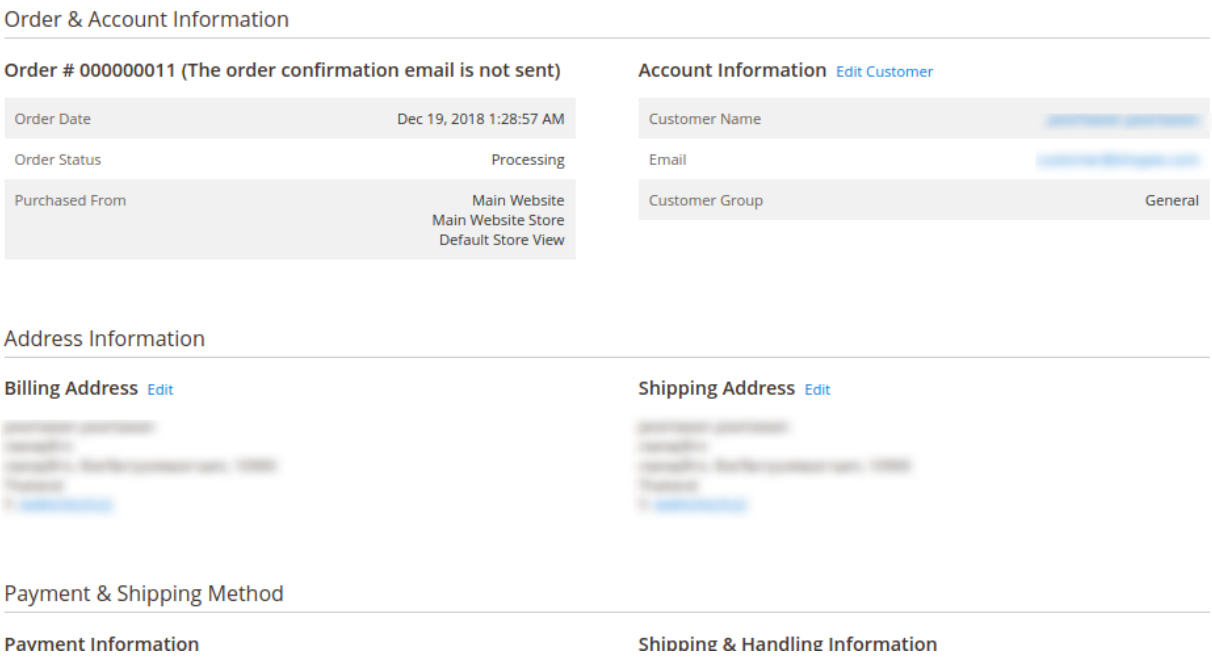
3. Click **Orders**.
   The **Shopee Order** page appears as shown in the following figure:



4. Now Click on the Magento ID associated with the order you wish to view:



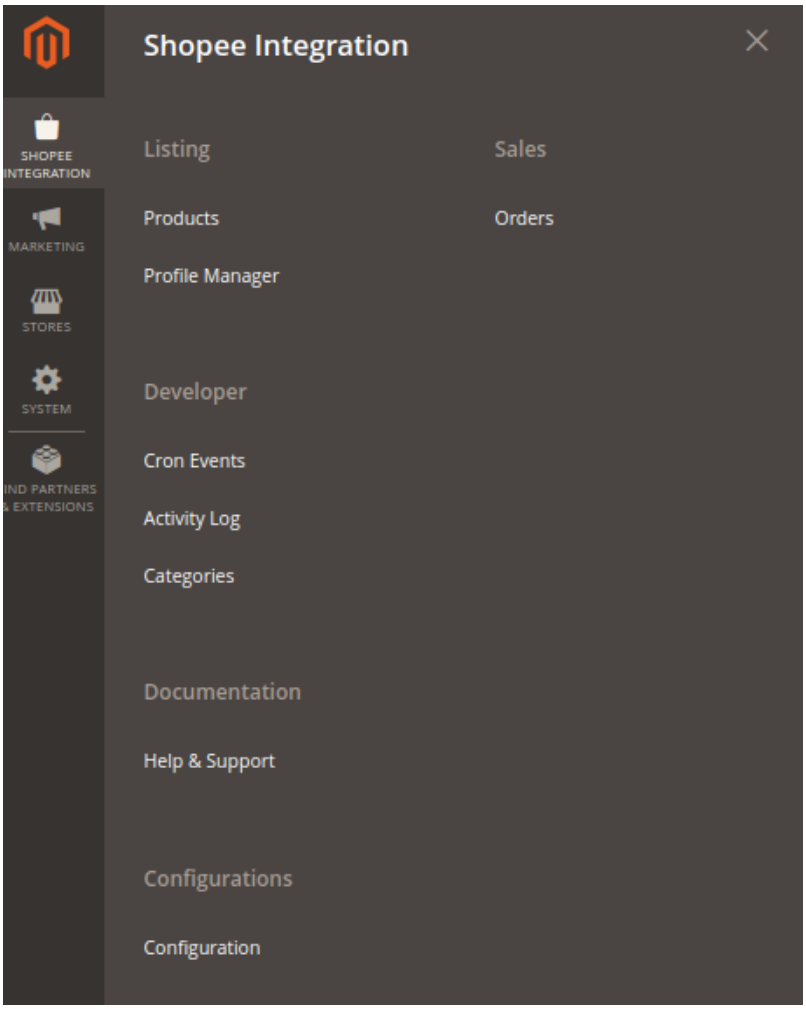
5. You will be redirected to a page containing the full information pertaining to the order is shown:



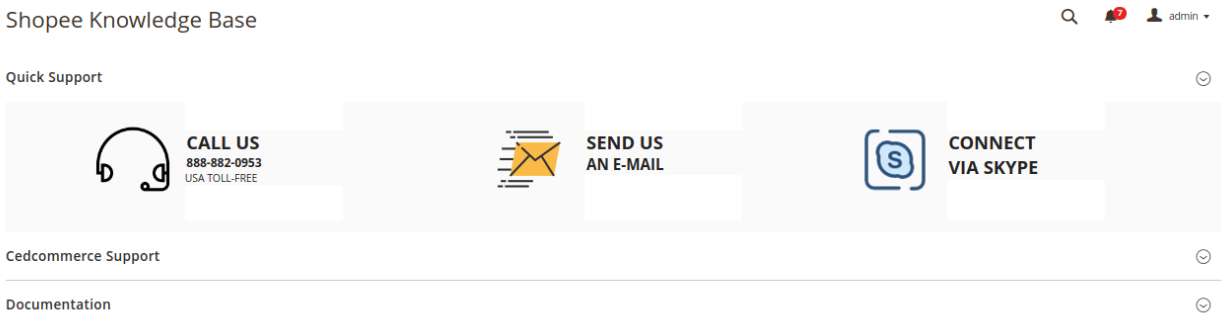
9. Help & Support

To view Help & Support section

1. Go to the **Admin** panel.
2. On the left navigation bar, click the **SHOPEE INTEGRATION** menu, and then click **Help & Support**.

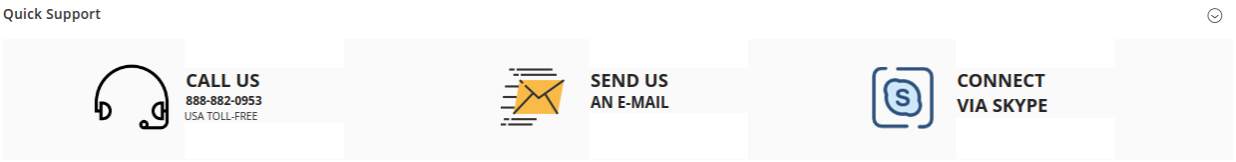


The **Help & Support** page appears as shown in the following figure:



Quick Support

1. Under **Quick Support,** you may see the different ways to get in touch with us.



2. You may call us at the number given on the page.
3. Click **Send us an E-mail** and your mailbox will get opened and you may mail us your question or query.
4. Click **Connect via Skype** and you will be able to join us on Skype instantly where we are available 24×7.

CedCommerce Support

1. Click **CedCommerce Support** and the section will expand as:

2. Click **Shopee Integration Knowledge Base** and you will be navigated to our product page.

Documentation

1. Click **Documentation** and the section will expand as:
2. On clicking the **Shopee Integration Extension User Guide By CedCommerce,** the user will be navigated to the guide/document to integrate the Magento store with Shopee.