

Cdon Integration For Magento 2 Guide

by CedCommerce Products Documentation

1. Overview	3
2. Cdon Integration Extension for Magento 2 store- Installation	3
3. Retrive API credentials from Cdon	3
4. Cdon Configuration	4
5. Manage Cdon Profiles	8
5.1. Add A New Profile	8
5.2. Edit the Existing Profile	11
5.3. Submit Bulk Action on the Selected Profiles	12
6. Cdon Product Listing	13
6.1. Edit the Cdon Products	14
6.2. Validate the Single Product	15
6.3. Submit Bulk Action on the Selected Products	17
7. Manage Cdon Orders	22
7.1. Fetch, View, Ship, and Delete the Cdon Orders	22
7.2. View and Delete the Failed Orders	25
8. Cdon Feeds	27
9. Cdon Crons Details	30
10. Help & Support	31

1. Overview

The **Cdon Integration For Magento 2** by CedCommerce is a handy tool that helps the Magento® 2 store owners to boost their business and generate the revenue as it interacts with Cdon API's to connect the Magento® 2 store to Cdon. It provides an opportunity to cover a wide range of customers.

Admin gets the authority to create Cdon Categories and the dependent attributes on the Magento 2 store. It also enables you to establish a mapping of the desired product category on the Magento 2 store for automatic submission of the selected product to the same category on Cdon.com.

This extension interacts with the Cdon Marketplace to integrate the synchronized product listing between Magento® 2 Store and the Cdon.com retailers.

It enables the admin to manage the Cdon orders on the seller's Magento® 2 stores without making any significant changes to operational functionalities.

Synchronizing orders, products, pricing, and inventory is possible through establishing the communication between Cdon APIs and the Magento® 2 stores.

Key Features are as follows:

- **Product Upload Based on Profile:** Enables the admin to create a profile based on a single category, and then assign the products to the profile to automate the product upload.
- **Bulk upload Methodology:** Admin gets the authority to upload bulk products on Cdon but just selecting the products and upload in one go.
- **Magento Order creation:** The newly placed orders on Cdon.com are automatically created in the Magento® 2 stores with all the required details as it is on Cdon.com.
- **Product Data Validation:** The extension enables validating the product information in accordance with Cdon standard and values.
- **Auto synchronization:** Auto synchronization of the product listing, order, inventory, and pricing at regular intervals is established between Magento® 2 Store and Cdon .com.
- **Product category mapping:** Follows category mapping philosophy. Admin can map any category of the Magento® 2 stores to the single category of Cdon.
- **Email Notification:** Admin receives the notification through the mail on new order creation, low stock and if the product is rejected from Cdon.
- **Auto-shipment procedure:*** Provides admin an ability to automate the process of shipment with Shipstation, Shipwork, Stamps.com, Linnworks, Xtento, ShipRush.

2. Cdon Integration Extension for Magento 2 store- Installation

To install the extension

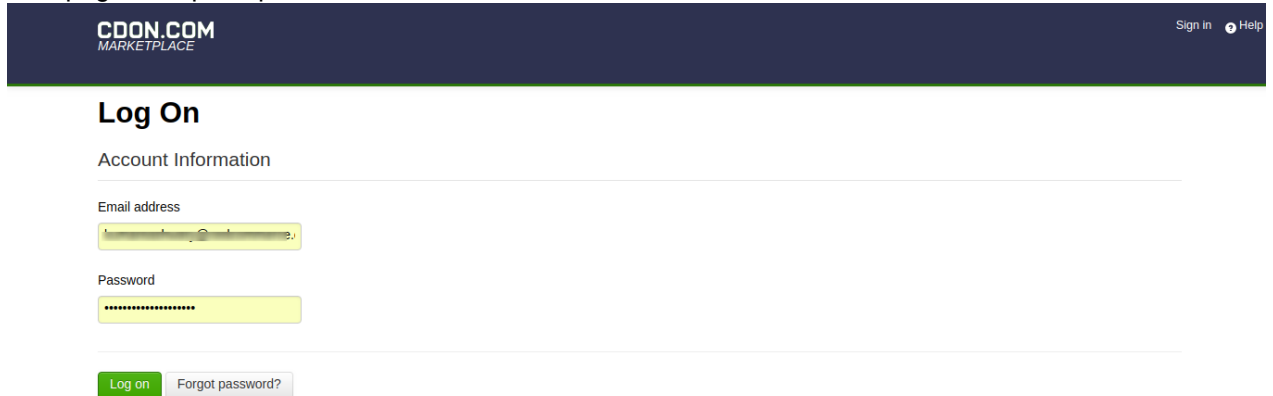
1. Log in the **ftp**, and then go to the **Magento 2** store root folder (generally present under the *public_html* folder).
2. Create a new folder named *code* under the *app* folder; under *code* folder, create a folder named *Ced*.
 - a. Upload or Drag and Drop *app/code/Ced/Cdon* directory.
 - b. After successfully uploading the directory, the extension will be installed/upgraded.
 - c. Now run the following upgrade command in *cmd*
php bin/magento setup:upgrade.

3. Retrive API credentials from Cdon

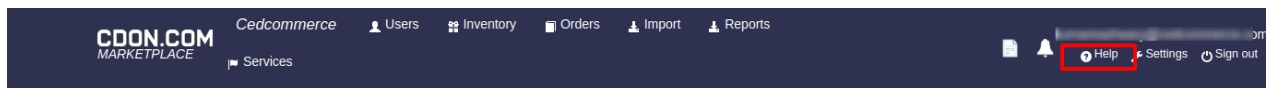
Once the extension is successfully installed in the Magento 2 store, the merchant has to enter the **API Key details** in the respective fields displayed on the **Cdon Configurations** page while setting up the configurations.

To get the API Key Details from the Cdon:

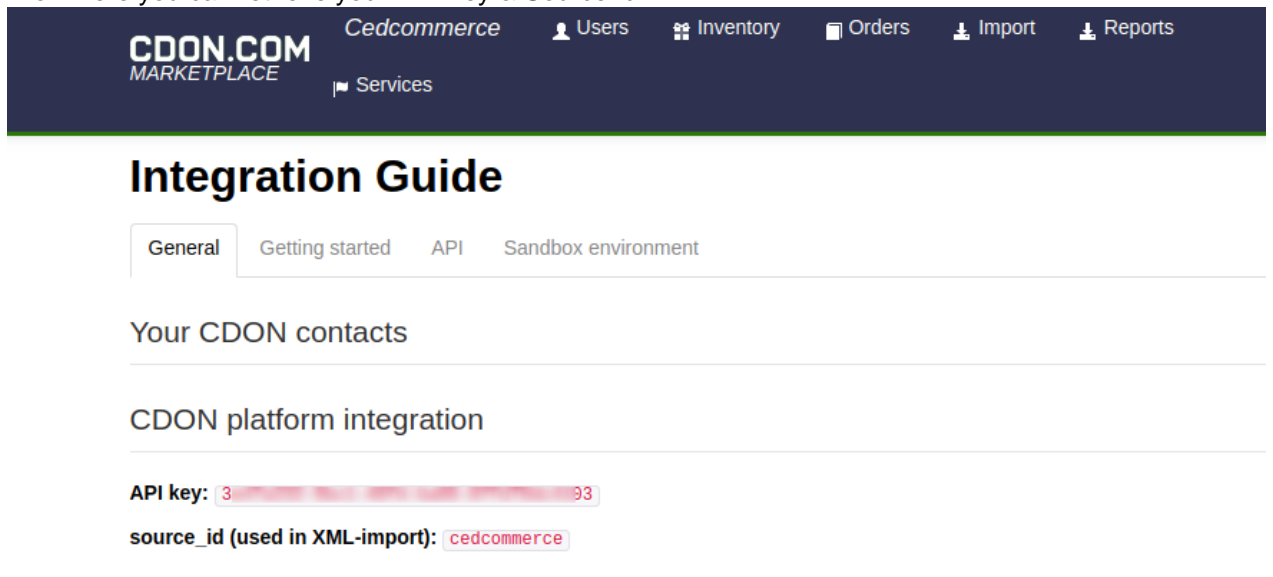
1. Go to the (<https://integration-admin.marketplace.cdon.com>)
This page will open up.



2. Log In to your seller account.
3. On the top panel click on help as shown in the figure below:



4. From here you can retrieve your API Key & Source Id.



Now move back to cedcommerce configurations page for further process.

4. Cdon Configuration

Once the extension is successfully installed in the Magento 2 store, the **CDON INTEGRATION** menu appears on the left navigation bar of the Magento 2 Admin panel. The merchant has to first create a seller account in the **Cdon** seller panel. Once the seller account is created and is approved by Cdon, then the Magento 2 store owners can use the **Cdon API credentials provided by Cdon** while setting up the Cdon Configuration settings in the **Magento 2 Admin** panel.

To set up the configuration settings in the Magento 2 Admin panel

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **CDON INTEGRATION** menu.

The menu appears as shown in the following figure:




3. Click **Configuration**.







The **Cdon** Configuration page appears as shown in the following figure:

Configuration





Store View: Default Config  Save Config

CEDCOMMERCE 	Cdon Seller/Developer Settings 
eBay Importer Config	Map Stores To Countries 
eBay MultiAccount Configuration	Cdon Product Settings 
General Setting	Cdon Order Settings 
eBay Affiliate	Cdon Cron Settings 

4. In the right panel, click the **Cdon Seller/Developer Settings** tab.

The **Cdon Seller/Developer Settings** tab is expanded and the relevant fields appear as shown in the following figure:

Cdon Seller/Developer Settings

Enabled <small>[global]</small>	<input type="text" value="Yes"/>
Mode <small>[global]</small>	<input type="text" value="Live"/>
Debug <small>[global]</small>	<input type="text" value="Yes"/>
API key <small>[global]</small>	<input type="text" value=""/>
Source Id <small>[global]</small>	<input type="text" value=""/>
Select Store <small>[global]</small>	<input type="text" value="Default Store View"/>

5. Under **CDon Seller/Developer Settings**, do the following steps:

- a. In the **Enabled** list, select the **Yes** option.
- b. In the **Mode** section select Live.
- c. Enter your **API Key, Source Id & Store**
- d. Click the **Save Config** button to save the entered values.

6. Scroll down to **Map Stores To Countries**.The following list will open:

Map Stores To Countries



Map Countries And Store [website]

Countries	Store	Action
Finland	Poland	
Swede	EN	

Add atleast 1 Countries.



Select the country in which you need to sell via your Magento store.

Note: Its mandatory to select at least one country.

7. Scroll down to the **Cdon Product Settings** tab, and then click the tab.

The **Cdon Product Settings** tab is expanded and the expanded section appears as shown in the following figure:

Cdon Product Settings

Product | Offers Chunk [website]

Product | Offer Upload Chunk Size

Map Brand Attribute [global]

Map your magento . **Brand Attribute**

Under **Cdon Product Settings**, Select the product | order chunk you wish for & then do the **Map Brand Attribute** accordingly.

8. Scroll down to the **Cdon Order Settings** tab, and then click the tab.

The tab is expanded and the section appears as shown in the following figure:

Cdon Order Settings



Cdon Order Id Prefix [global]

Prefix for Cdon Increment ID

Order Notification Email [global]

1. Under **Cdon Order Settings**, do the following steps:

- a. In the **Cdon Order Id Prefix** box, enter the required order Id prefix.
 - b. In the **Order Notification Email** box, enter the required email Id.
 - c. In the **Enable Default Customer** list, select the **Yes** option to enable the default customer.
- The field appears as shown in the following figure:

Default Customer [global] ▼


- d. In the **Default Customer** list, select the required customer name.
2. Click the **Save Config** button to save the entered values.

9. Scroll down to the **Cdon Cron Settings** tab, and then click the tab.
The tab is expanded and the section appears as shown in the following figure:

Cdon Cron Settings

Order Cron [global] ▼
Order Fetch Cron

Product Upload [global] ▼
Product upload cron

All Inventory | Price Cron Expression [global] ▼
All Inventory | Price Cron Expression 

1. Under **Cdon Cron Settings**, do the following steps:
 - a. In the **Order Cron** list, select the **Enable** option to enable the fetch order cron.
 - b. In the **Inventory | Price Cron** list, select the **Enable** option to enable the Inventory & Price Sync cron.
2. Click the **Save Config** button to save the entered values.
The configuration settings are saved and a success message appears on the page.

5. Manage Cdon Profiles

Admin can create a new profile and assign the required products to the profile. While creating and editing the profile, admin can map the Magento 2 store attributes to the Cdon attributes. These attributes are applicable to all the products that are assigned to the profile.

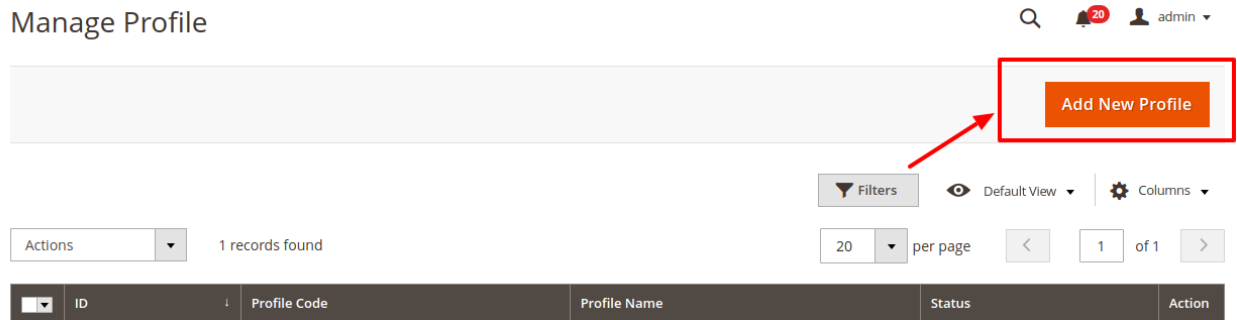
Admin can do the following tasks:

- Add a new profile
- Edit the existing profile
- Bulk Action on the Selected Profiles

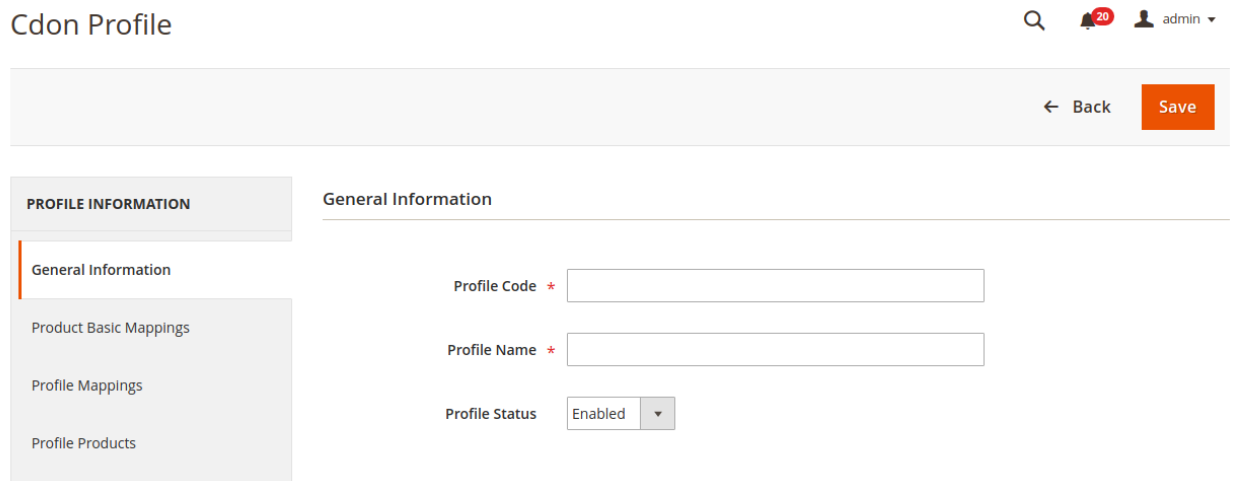
5.1. Add A New Profile

To add a new profile

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **CDON INTEGRATION** menu, and then click **Profile Manager**.
The **Manage Profile** page appears as shown in the following figure:



3. Click the **Add New Profile** button.
The **New Profile** page appears as shown in the following figure:



4. In the right panel, under **Profile Information**, do the following steps:
 - a. In the **Profile Code** box, enter a profile code.
Note: It is only for the internal use. Use the unique profile code with no spaces. Start with small letters.
 - b. In the **Profile Name** box, enter the name of the profile.
Note: Use the unique name to identify the profile.
 - c. In the **Profile Status** list, select **Enabled** to enable the profile.
Note: The Inactive option disables the profile.
5. Click the **Save** button.
6. In the left navigation panel, click the **Product Basic Mappings** menu.
In the right panel, the page appears as shown in the following figure:

Cdon Profile



 admin

← Back
















Save

PROFILE INFORMATION	Product Basic Mappings
General Information	Product Expose Status: BUYABLE
Product Basic Mappings	Product Status: Online
Profile Mappings	Freight Class: 0
Profile Products	

Fill the required details and **save**.

- In the left navigation panel, click the **Profile Mappings** menu.

In the right panel, the page appears as shown in the following figure:

PROFILE INFORMATION	Profile Mappings																		
General Information	Profile Category * Watch / WristWatch / WristWatchKids																		
Product Basic Mappings	Please map all Cdon attributes with Magento attributes.																		
Profile Mappings	<table border="1"> <thead> <tr> <th>Cdon Attribute</th> <th>Magento Catalog Attribute</th> <th>Action</th> </tr> </thead> <tbody> <tr> <td>TITLE</td> <td>Product Name</td> <td></td> </tr> <tr> <td>DESCRIPTION</td> <td>Description</td> <td></td> </tr> <tr> <td>Gender</td> <td>--please select--</td> <td></td> </tr> <tr> <td>CatalogColor</td> <td>--please select--</td> <td></td> </tr> <tr> <td>UniqueSellingPoint</td> <td>--please select--</td> <td></td> </tr> </tbody> </table>	Cdon Attribute	Magento Catalog Attribute	Action	TITLE	Product Name		DESCRIPTION	Description		Gender	--please select--		CatalogColor	--please select--		UniqueSellingPoint	--please select--	
Cdon Attribute	Magento Catalog Attribute	Action																	
TITLE	Product Name																		
DESCRIPTION	Description																		
Gender	--please select--																		
CatalogColor	--please select--																		
UniqueSellingPoint	--please select--																		
Profile Products																			

- In the right panel, under **Profile Mappings**, do the following steps:
 - In the **Profile Category Level 1** list, click to select the required category from the displayed list. The admin has to map all the Cdon attributes to the Magento store attributes.
 - In the **Magento Catalog Attribute** column, scroll down to the required attribute row, and then select the required Magento store attribute from the list to map it to the respective Cdon attribute.
 - Repeat the procedure to map of all the required Magento store attributes listed to the corresponding Cdon attributes.
 - Click the **Add Attribute** button to add more attributes if required.
- Click the **Save** button.
- In the left navigation panel, click the **Profile Products** menu. In the right panel, the page appears as shown in the following figure:

Cdon Profile 🔍 20 👤 admin

← Back Save

PROFILE INFORMATION

General Information

Product Basic Mappings ✎

Profile Mappings ✎

Profile Products

Profile Products

Search Reset Filter 39 records found 20 per page 1 of 2

ID	Profile	Store Category	Name	SKU	Price
211		Default Category, Taobao, Clothes	Women's Soft Knitted Fleece Dress (Long Sleeve) 408772 Uniqlo UNIQLO	tb_573636850789	\$9.18
210		Default Category, Taobao, Clothes	Women's Soft Knitted Fleece Dress (Long Sleeve) 408772 Uniqlo UNIQLO 160/88A/L - 69	tb_3742870048883	\$9.18
209		Default Category, Taobao, Clothes	Women's Soft Knitted Fleece Dress (Long Sleeve) 408772 Uniqlo UNIQLO 160/84A/M - 69	tb_3742870048882	\$9.18
208		Default Category, Taobao, Clothes	Women's Soft Knitted Fleece Dress (Long Sleeve) 408772 Uniqlo UNIQLO 155/80A/S - 69	tb_3742870048881	\$9.18

11. In the right panel, under **Profile Products**, do the following steps:
 - Select the check boxes associated with the required products.
 12. Click the **Save** button.
- The profile is created and listed on the **Manage Profile** page.

5.2. Edit the Existing Profile

To edit the existing profile

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **CDON INTEGRATION** menu, and then click **Profile Manager**.
The **Manage Profile** page appears as shown in the following figure:|

Manage Profile 🔍 20 👤 admin

Add New Profile

Filters | Default View | Columns

Actions 1 records found 20 per page 1 of 1

	ID	Profile Code	Profile Name	Status	Action
<input type="checkbox"/>	2	test	TEST	Enabled	Edit

3. Scroll down to the required profile row.
4. In the **Action** column of the respective row, click the **Edit** link.
The profile editing page appears as shown in the following figure:

Cdon Profile



 admin

← Back

Save

PROFILE INFORMATION

General Information

Product Basic Mappings

Profile Mappings

Profile Products

General Information

Profile Code *

Profile Name *

Profile Status

5. In the left navigation panel, click the required menu, and then make the changes as per requirement in the respective section.

6. Click the **Save** button.

The edited profile is saved and the success message appears on the **Manage Profile** page.

5.3. Submit Bulk Action on the Selected Profiles

Admin can delete the selected profiles and also can change the status of the profiles in bulk.




To submit the selected action on the selected profiles in Bulk

1. Go to the **Magento 2 Admin** panel.

2. On the left navigation bar, click the **CDON INTEGRATION** menu, and then click **Profile Manager**.

The **Manage Profile** page appears as shown in the following figure:

Manage Profile



 admin

Add New Profile

Filters
Default View
Columns

Actions
1 records found

20 per page
1 of 1

	ID	Profile Code	Profile Name	Status	Action
<input type="checkbox"/>	2	test	TEST	Enabled	Edit

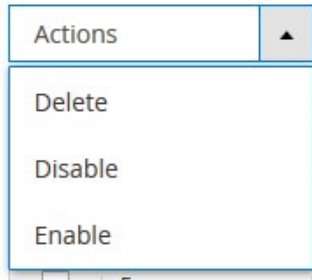
On this page, all the available profiles are listed.

3. *To delete the selected profiles*, do the following steps:

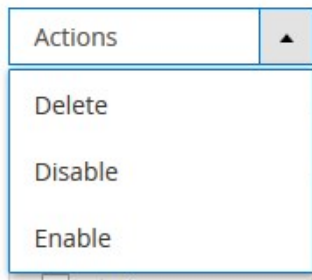
a. Select the profiles those are no more required.

b. Click the **Arrow** button next to the **Actions** field.

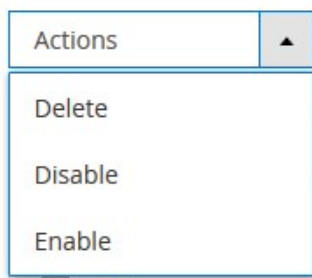
The **Actions** list appear as shown in the following figure:



- c. Click the **Delete** option.
A confirmation dialog box appears.
 - d. Click the **OK** button.
The selected profiles are deleted.
4. To *disable the selected profiles*, do the following steps:
- a. Select the required profiles.
 - b. Click the **Arrow** button next to the **Actions** field.
The **Actions** list appear as shown in the following figure:



- c. Click the **Disable** option.
The selected profiles are disabled.
5. To *enable the selected profiles*, do the following steps:
- a. Select the required profiles.
 - b. Click the **Arrow** button next to the **Actions** field.
The **Actions** list appear as shown in the following figure:



- c. Click the **Enable** option.
The selected profiles are enabled.

6. Cdon Product Listing

On this page, admin can view, edit, and validate the individual product. Also, the admin can view the error message if any error exists in any product details. After uploading the product on Cdon or after updating the product inventory or the product price, the user can check the status of the feed, Also, can view the feed error if any. The admin can also submit certain actions on the selected products available on the **Cdon Product Listing** page.

This section covers the following topics:

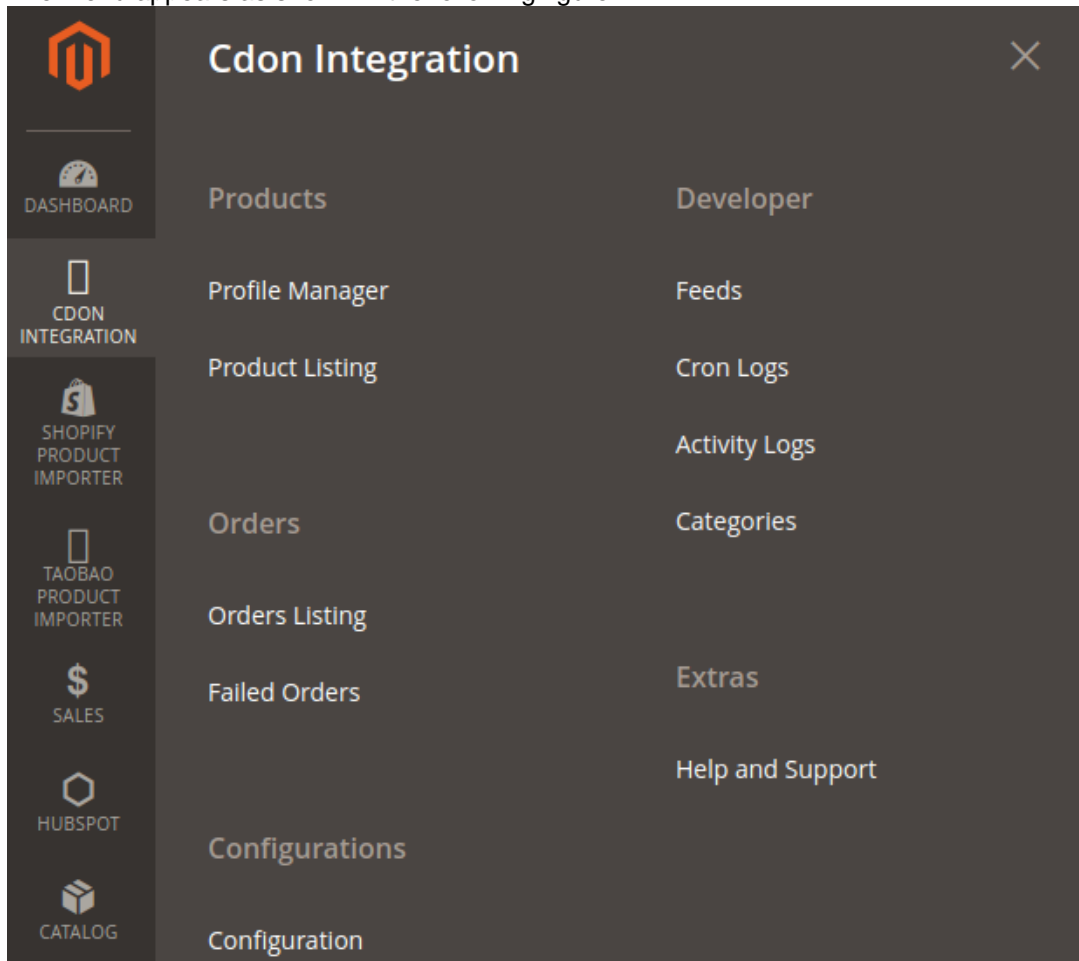
- Edit the Cdon Products
- Validate the Single Product
- Submit Bulk Action on the Selected Products

6.1. Edit the Cdon Products

To edit the product

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **CDON INTEGRATION** menu.

The menu appears as shown in the following figure:



3. Click **Product Listing**.

The **Cdon Product Listing** page appears as shown in the following figure:

Cdon Product Listing

admin

2 records found

per page of 1

<input type="checkbox"/>	ID	Cdon Profile Id	Thumbnail	Name	Type	SKU	Price	Quantity	Visibility	tgf	Status	Cdon Status	Feed	Validation	Action
<input type="checkbox"/>	102	TEST		Price of Vero Moda autumn and winter chic heart dress suit dress female 31845Z508	Configurable Product	tb_575751899762		0.0000	Catalog, Search		Enabled	Submitted	SUBMITTED	VALID	
<input type="checkbox"/>	103	TEST		Test	Simple Product	Test	\$14.00	45.0000	Catalog, Search		Enabled	Submitted	SUBMITTED	VALID	

4. Scroll down to the required product row.
5. In the **Action** column of the respective row, click the **Edit**



icon.

The product editing page appears.

6. Scroll down to the Cdon tab, and then click the tab.
The tab is expanded and the expanded section appears as shown in the following figure:

Price of Vero Moda autumn and winter chic heart dress suit dr...

Attribute Set:

Product Name (store view):

SKU (global):

Price (global):

Tax Class (website):

Quantity (global): [Advanced Inventory](#)

Stock Status (global):

Weight (global): lbs

Visibility (store view):

Categories (global):

Set Product as New: No

Country of Manufacture (store view):

7. Enter the required information, and then click the **Save** button.
The changes are saved and the success message appears on the Cdon Product Listing page.

6.2. Validate the Single Product

To validate single the product

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **CDON INTEGRATION** menu.
The menu appears as shown in the following figure:



3. Click **Product Listing**.

The **Cdon Product Listing** page appears as shown in the following figure:

Cdon Product Listing

Search icon, 20 notifications, admin user

Filters, Default View, Columns

Actions, 2 records found, 20 per page, 1 of 1

	ID	Cdon Profile Id	Thumbnail	Name	Type	SKU	Price	Quantity	Visibility	tgf	Status	Cdon Status	Feed	Validation	Ac
<input type="checkbox"/>	102	TEST		Price of Vero Moda autumn and winter chic heart dress suit female 31845Z508	Configurable Product	tb_575751899762		0.0000	Catalog, Search		Enabled	Submitted	SUBMITTED	VALID	
<input type="checkbox"/>	103	TEST		Test	Simple Product	Test	\$14.00	45.0000	Catalog, Search		Enabled	Submitted	SUBMITTED	VALID	

4. Scroll down to the required product row.

5. In the **Action** column of the respective row, click the **Validate**



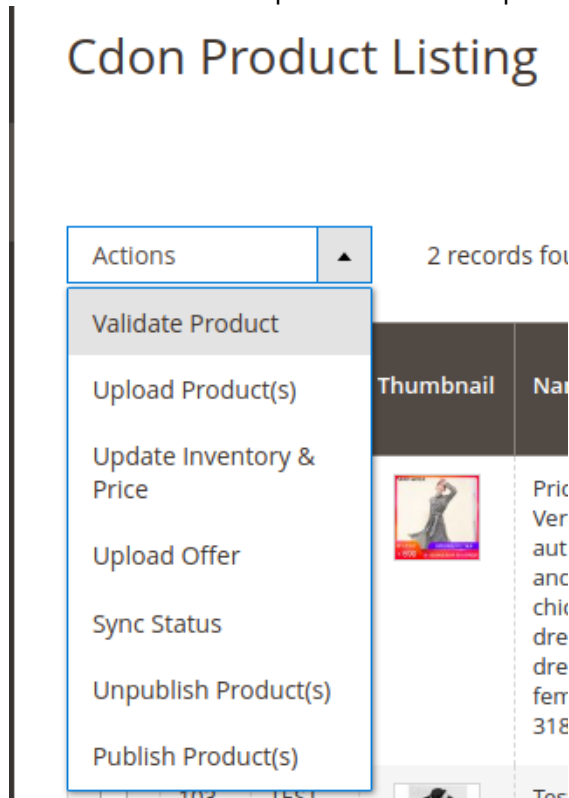
icon.

If the product is validated successfully, then the success message appears on the top of the page.

Note: If there is an error in validating the product, then it appears on the page and the **Invalid** button appears under the corresponding **Validation** column displayed on the **Cdon Product Listing** page as shown in the following figure:

Thumbnail	Name	Type	SKU	Status	Price	Quantity	Visibility	Newegg Status	Feed	Validation	Action
	Test Product 1	Simple Product	ChocSedap	Enabled	\$10.00	497.0000	Catalog, Search	NotUploaded	NOTUPLOADED	INVALID	

- Click the Product you need to validate.
Click on actions. A drop-down menu will open.



Validate the product again.

6.3. Submit Bulk Action on the Selected Products

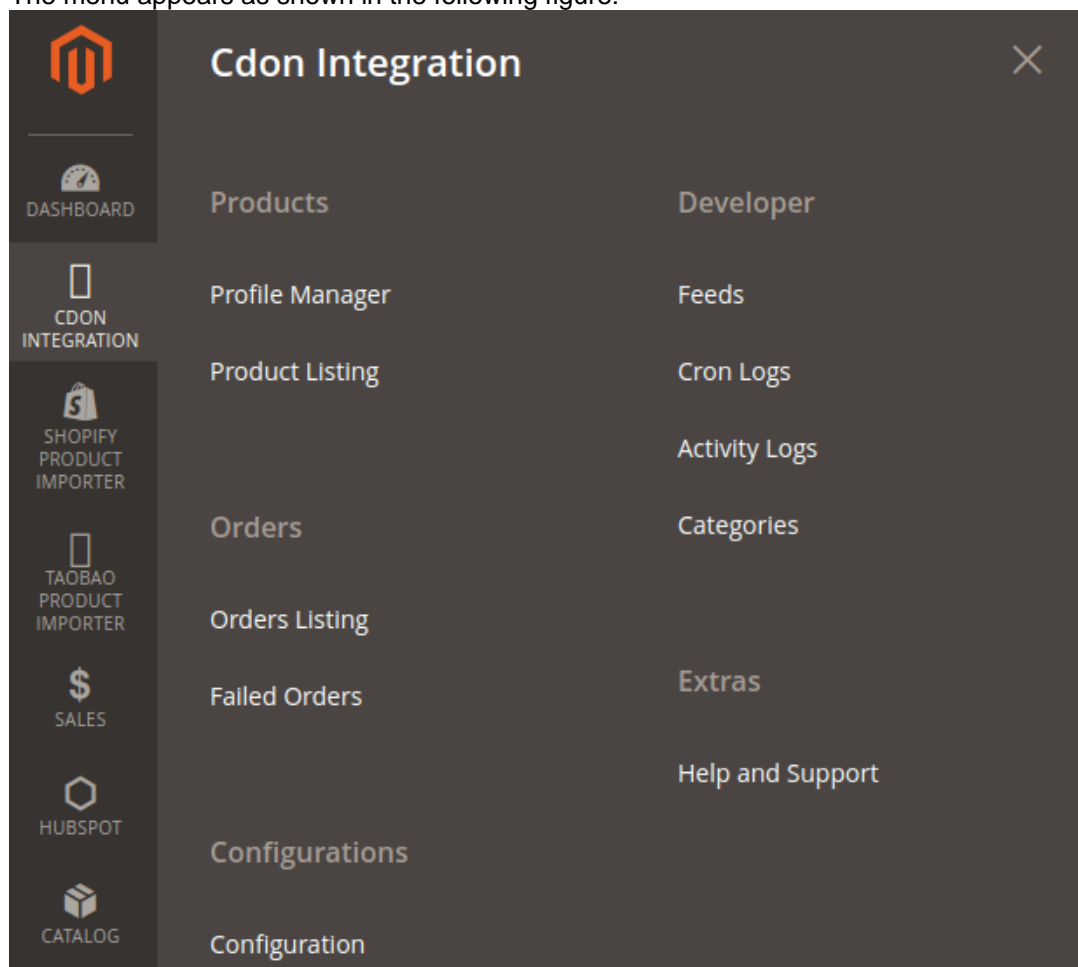
Admin can perform the following tasks through the Bulk Action feature:

- **Validate Product:** To validate the selected products before uploading to the Cdon website. It displays the corresponding validation error if any. If there is no error, it confirms that the product is ready to upload.
- **Upload Products:** To validate and upload the selected products to the Cdon website. It displays the corresponding validation error if any. If there is no error, then the selected products are validated and uploaded, and a success message appears.
- **Update Inventory & Price:** To update the inventory and price of the selected products on Cdon. This action completes the entire job related to the product inventory and also it manages the quantity related issues. *For example*, if the user has changed the product price on the Magento 2 store and also wants to change the price on Cdon then this action is applicable. The price is updated when the user submits this action for the selected product.

To submit the selected bulk action on the selected products

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **CDON INTEGRATION** menu.

The menu appears as shown in the following figure:



3. Click **Product Listing**.

The **Cdon Product Listing** page appears as shown in the following figure:

Cdon Product Listing

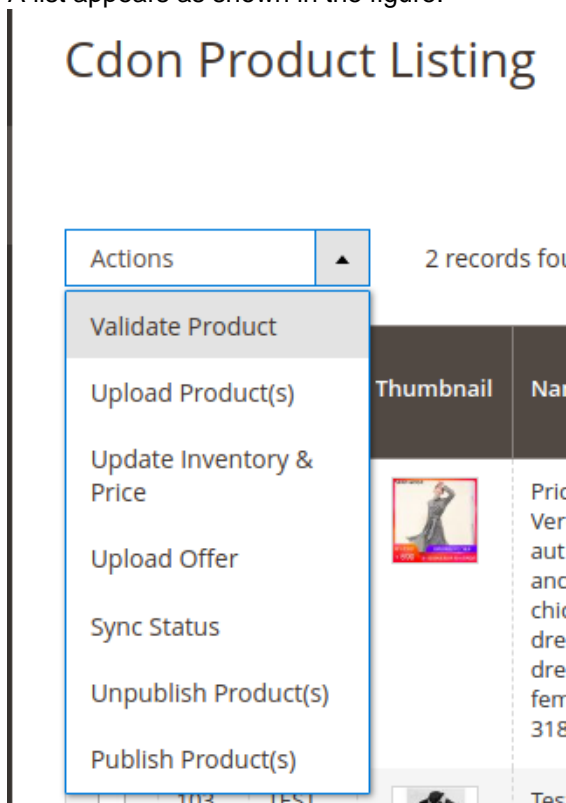
Search, 20 notifications, admin

Filters, Default View, Columns

Actions 2 records found 20 per page 1 of 1

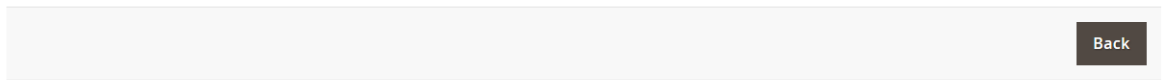
ID	Cdon Profile Id	Thumbnail	Name	Type	SKU	Price	Quantity	Visibility	tgf	Status	Cdon Status	Feed	Validation
102	TEST		Price of Vero Moda autumn and winter chic heart dress suit female 31845Z508	Configurable Product	tb_575751899762		0.0000	Catalog, Search		Enabled	Submitted	SUBMITTED	VALID
103	TEST		Test	Simple Product	Test	\$14.00	45.0000	Catalog, Search		Enabled	Submitted	SUBMITTED	VALID

4. To validate the selected products, do the following steps:
- Select the check boxes associated with the required products.
 - In the **Actions** list, click the arrow button.
- A list appears as shown in the figure:



- Click **Validate Products**.
A confirmation dialog box appears.
- Click the **OK** button.
The selected products are processed for the validation and the Product Validate page appears as shown in the following figure:

Product Validate



100%

Responses

Total 2 Batch(s) Found.

- ✔ 1 Product(s) Validated successfully
- ✔ 1 Product(s) Validated successfully
- ✔ 2 of 2 Processed.
- ✔ 2 product batch(s) successfully validated.

Finished product mass validation.

If there is an error in the validation process, then it appears on the page. Otherwise a success message appears on the page.

e. Click the **Back** button to go back to the **Cdon Product Listing** page.

Note: If there is an error in validating the product, then it appears on the page and the **Invalid** button appears under the corresponding **Validation** column displayed on the **Cdon Product Listing** page as shown in the following figure:

Filters | Default View | Columns

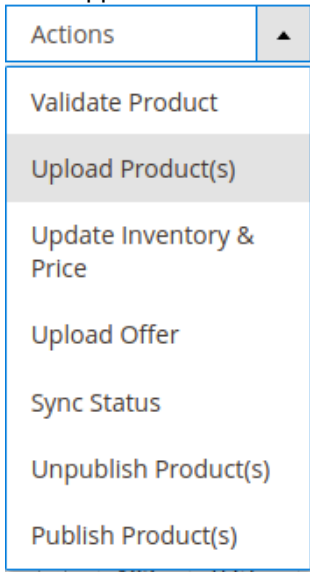
Actions | 8 records found | 20 per page | 1 of 1

Thumbnail	Name	Type	SKU	Status	Price	Quantity	Visibility	Newegg Status	Feed	Validation	Action
	Test Product 1	Simple Product	ChocSedap	Enabled	\$10.00	497.0000	Catalog, Search	NotUploaded	NOTUPLOADED	INVALID	

5. To upload the selected products, do the following steps:

- a. Select the check boxes associated with the required products.
- b. In the **Actions** list, click the arrow button.

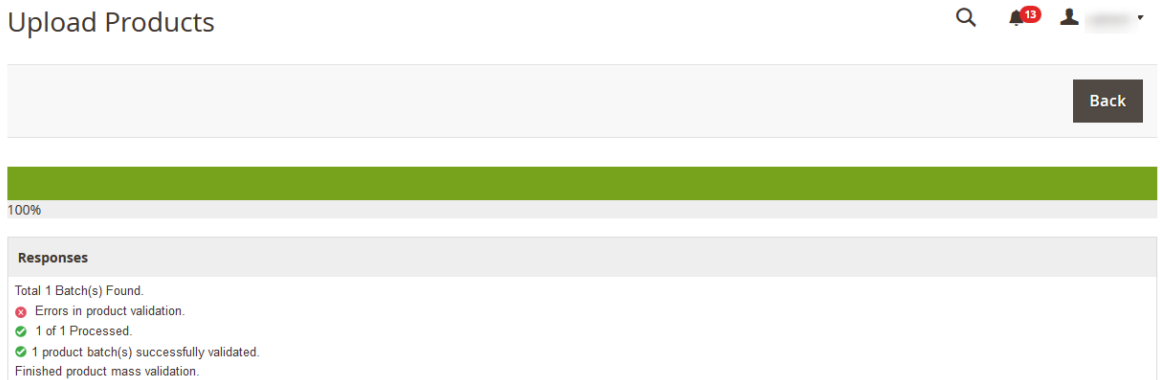
A list appears as shown in the figure:



- c. Click **Upload Products**.
A confirmation dialog box appears.

d. Click the **OK** button.

The selected products are processed to upload them on **Cdon** and the **Upload Products** page appears as shown in the following figure:



If there is an error in the upload process, then it appears on the page.

e. Click the **Back** button to go back to the **Cdon Product Listing** page.

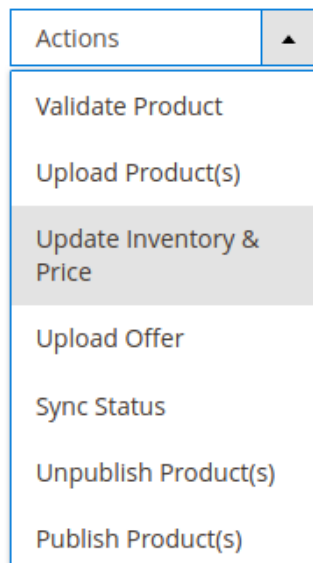
f. If there is an error, then correct the issues and upload the selected products again.

6. *To update the inventory and price of the selected products, do the following steps:*

a. Select the check boxes associated with the required products.

b. In the **Actions** list, click the arrow button.

A list appears as shown in the figure:



c. Click **Update Inventory & Price**.

A confirmation dialog box appears.

d. Click the **OK** button.

The inventories and the prices of the selected products are processed for updation and the Price Inventory page appears as shown in the following figure:

Price Inventory 🔍 🔔¹³ 👤

Back

100%

Responses

Total 2 Batch(s) Found.

- ❌ Something went wrong
- ❌ Something went wrong
- ✅ 2 of 2 Processed.
- ✅ 2 product batch(s) successfully validated.

Finished product mass validation.

If there is an error in the updation process, then it appears on the page.

- e. Click the **Back** button to go back to the **Cdon Product Listing** page.
- f. If there is an error, then correct the issues and update the price and inventories of the selected products again.

7. Manage Cdon Orders

Admin can do the following tasks while managing the Cdon orders:

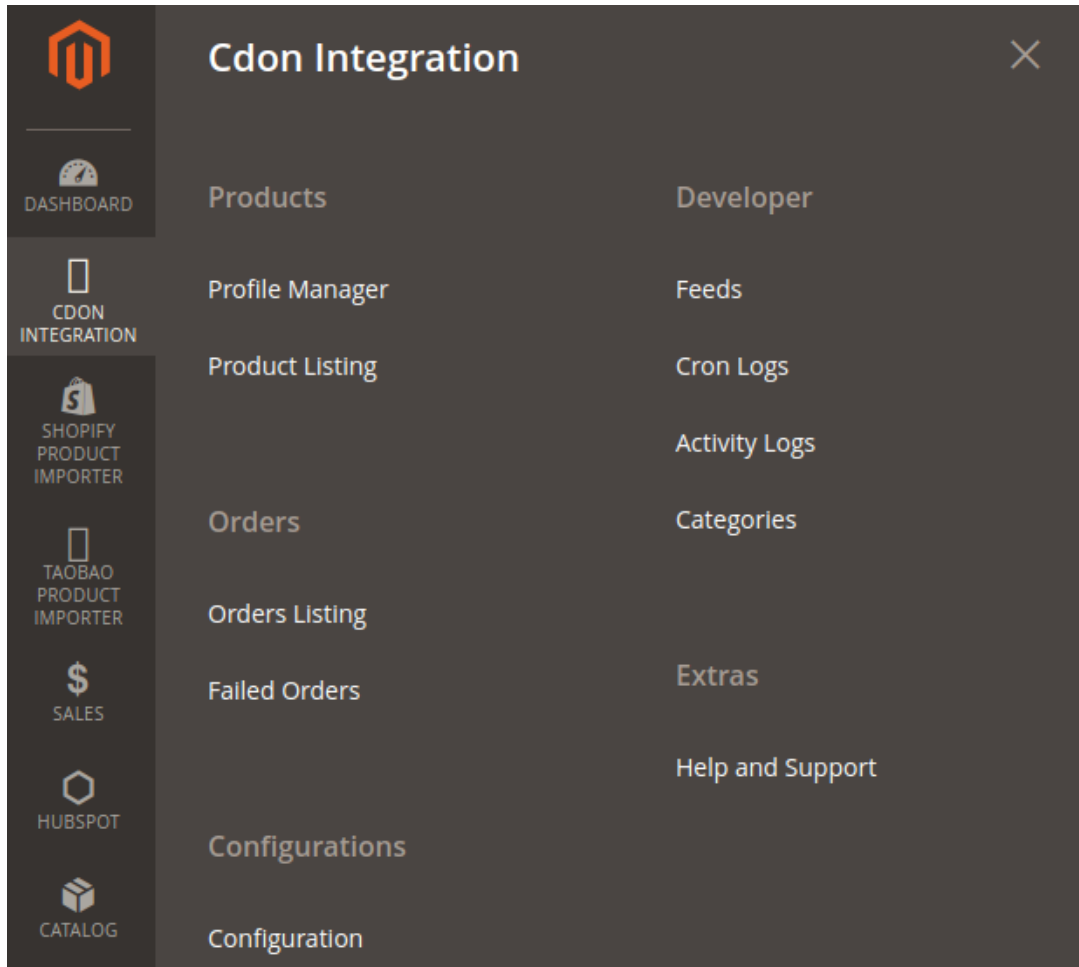
- Fetch, View, Ship, and delete the Cdon Orders
- View and delete the Failed Orders

7.1. Fetch, View, Ship, and Delete the Cdon Orders

The Magento 2 store owners can fetch the new orders and view all the order details fetched from Cdon. They can also ship the required orders and can delete the orders those are no more required.

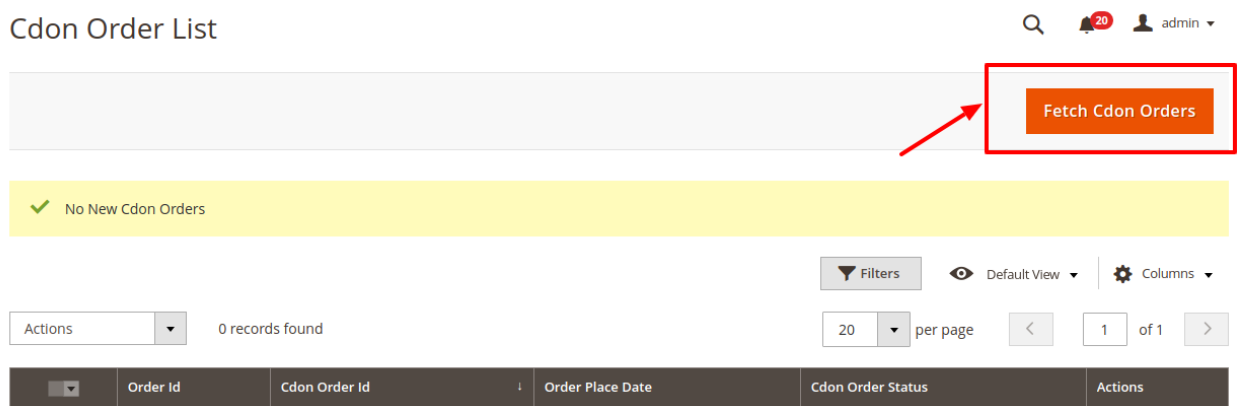
To fetch and view new orders

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **CDON INTEGRATION** menu.
The menu appears as shown in the following figure:



3. Click **Orders Listing**.

The **Cdon Order List** page appears as shown in the following figure:



4. Click the **Fetch Cdon Orders** button.

If the order is imported successfully then, a new record is found in the Orders Grid table as shown in the figure.

Notes:

- Orders are automatically imported through CRON in every 10 minutes.
- Whenever the latest orders are imported from Cdon, a Notification appears in the notification area of the Admin panel for those orders and they are Auto-Acknowledged as soon as they are

imported into the Magento store admin panel.

- If no Order is imported, then check the Failed orders listed on the **Cdon Failed Order** page.
- Order are auto-rejected on Cdon in the following conditions:
 - When Cdon Product SKU does not exist in Magento store.
 - When Product is Out of Stock in Magento store.
 - When a product is disabled in Magento store.

To ship the order

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **CDON INTEGRATION** menu.
A menu appears.
3. Click **Orders Listing**.
The **Cdon Order List** page appears as shown in the following figure: (!@#%&*()) PICTure Cron Order List !@#%&*())
4. Scroll down to the required row of the order to ship.
5. In the **Actions** column of the respective row, click the **Edit** link.
The Order view page appears
6. In the left navigation panel, click the **Cdon** menu.
The page appears in the right panel as shown in the following figure:

(!@#%&*()) PICTure Cron Order !@#%&*()

7. Under the **Cdon Order Information** section, do the following steps:
 - a. In the **Shipping Provider** list, select the required carrier.
 - b. In the **Tracking Number** box, enter the required value.
 - c. Scroll down to the **Shipment Order Items** section, and then do the following steps.
 - i. In the **Quantity to Ship** box, enter a value.
The number of a quantity that the user can ship. The value cannot be greater than the **Qty Available for Ship** value.
 - ii. In the **Quantity to Cancel** box, enter a value.
The number of a quantity that the user wants to reject. The value cannot be greater than the **Qty Available for Ship** value.
 - d. Click the **Submit Shipment** button.
The success message appears if the order is shipped successfully.

To delete the Cdon Orders

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **CDON INTEGRATION** menu.
A menu appears.
3. Click **Orders Listing**.
The **Cdon Order List** page appears as shown in the following figure: (!@#%&*()) PICTure Cron Order List !@#%&*())
4. To delete the single order, do the following steps:
 - a. Scroll down to the order row no more required.
 - b. In the **Action** column of the respective row, click the **Delete** link.
A confirmation dialog box appears.
 - c. Click the **OK** button.
The order is deleted from the Cdon Marketplace.
5. To delete the selected Cdon orders in bulk, do the following steps:
 - a. Select the check boxes associated with the orders those are no more required.
 - b. Click the **Arrow** button in the **Actions** list.
A menu appears as shown in the following figure:



- c. Click **Delete Order(s)**.
A confirmation dialog box appears.
- d. Click the **OK** button.
The selected orders are deleted from the Cdon Marketplace.

7.2. View and Delete the Failed Orders

The users can view the list of failed Cdon orders on the **Cdon Failed Orders page**.

In the following conditions, Orders are not imported from Cdon:

- If any product in the **Cdon** Order is Out of Stock in the Magento 2 store.
- If any product in the **Cdon** Order is disabled in the Magento 2 store.
- If any Product does not exist in Magento 2 store or is deleted from the Magneto 2 store after uploading on **Cdon**.
- If the selected Payment Method in **Cdon** System Configuration Setting is not available in the Magento 2 store.

To view, Cdon failed orders

1. Go to **Magento 2 Admin** panel.
2. On the left navigation bar, click the **CDON INTEGRATION** menu.
The menu appears as shown in the following figure:



3. Click **Failed Orders**.

The **Cdon Failed Order** page appears as shown in the following figure:

Cdon Failed Order

20 admin

1 records found per page of 1

<input type="checkbox"/>	Cdon Order Id	Status	Reason	Order Date	Order Data	Order Items
<input type="checkbox"/>	64224080	cancelled	GS144 SKU not exist on store Postage SKU not exist on store	2018-11-11		

This page displays the failed orders with the order id and the reason for the failure.

4. To view the order data details, do the following steps:

- a. Scroll down to the required failed order row.
- b. In the **Order Data** column of the respective row, click the **View**



icon.

The Order Data page appears as shown in the following figure:

Order Data #642080 ✕

OrderRowId	FulfillmentStatus	PaymentStatus	ProductId	ProductName	ProductType	Quantity	DeliveredQuantity	InvoicedQuantity
1	Invoiced	AwaitingPayment	642080	Swatch Originals INTENSE BLUE	Article	1	1	1

[Cancel](#)

The specific order data details appear on this page.

c. Click the **Cancel** button to close the page.

5. To view the order item details, do the following steps:

a. Scroll down to the required failed order row.

b. In the **Order Items** column of the respective row, click the **View**



icon.

The Order Data page appears as shown in the following figure:

Order Data #41115152 ✕

undefined

[Cancel](#)

The specific order item details appear on this page.

c. Click the **Cancel** button to close the page.

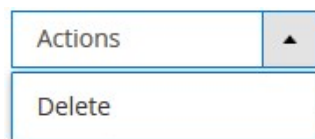
6. To delete the selected failed orders, do the following steps:

a. Go to the **Cdon Failed Order** page.

b. Select the check boxes associated with the failed orders those are no more required.

c. Click the **Actions** list Arrow button.

A menu appears as shown in the following figure:



d. Click **Delete**.

A confirmation dialog box appears.

e. Click the **OK** button.

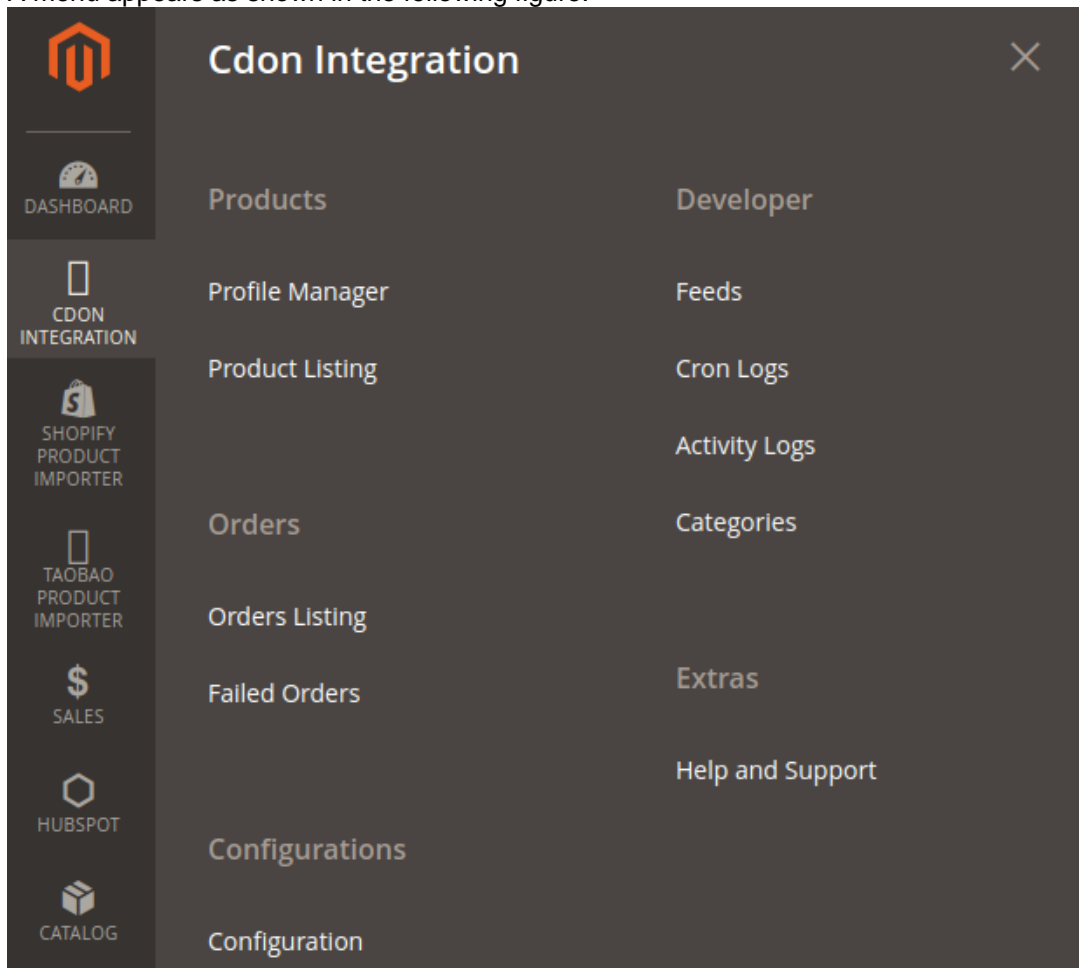
The selected failed orders are deleted.

8. Cdon Feeds

After uploading the product on Cdon or after updating the product inventory or the product price, the user can check the status of the feed and sync the selected feeds from the Cdon Feeds page.

To view and manage the product feeds

1. Go to **Magento 2 Admin Panel**.
2. On the left navigation bar, click the **CDON INTEGRATION** menu.
A menu appears as shown in the following figure:



3. Click **Feeds**.
The **Cdon Feeds** page appears as shown in the following figure:

Cdon Feeds 🔍 🔔 👤 admin

[Truncate](#)

Filters | Default View | Columns

Actions ▾ 3 records found 20 per page | 1 of 1

<input type="checkbox"/>	Feed Id	Status	Type	Created Date	Executed Date	Feed File	Response	Actions	Product Ids	Approval Status
<input type="checkbox"/>	4031639b402a4413bd9f81b224d0c076	IntegrationPending	Product Creation	2018-12-01	2018-12-01					File already accepted
<input type="checkbox"/>	e20e66e2f7cc47a4a88b3d12744d29b2	Imported	Product Creation	2018-11-30	2018-11-30					File already accepted
<input type="checkbox"/>	cb808f5cd9e348408cfbeecd7d9ced0e	Imported	Product Creation	2018-11-30	2018-11-30					File already accepted

4. Do the following tasks if required:
 - a. View the status of the feed in the **Status** column.
 - b. To *synchronize the specific feed between Cdon and Magento 2 store*, do the following steps:
 - i. Scroll down to the required row.

- ii. In the **Response** column of the respective row, click the **Sync**



icon.

- c. To view the **Feed response**, do the following steps:

- i. Scroll down to the required row.

- ii. In the **Response** column of the respective row, click the **View Feed Response**



icon.

The page appears as shown in the following figure:



- d. To view the **Feed File**, do the following steps:

- i. Scroll down to the required row.

- ii. In the **Feed File** column of the respective row, click the **View Feed file**



icon.

The page appears as shown in the following figure:



- e. To download the **Feed File**, do the following steps:

- i. Scroll down to the required row.

- ii. In the **Feed File** column of the respective row, click the **Download file**



icon.

- f. To delete the specific feed, do the following steps:

- i. Scroll down to the required row.

- ii. In the **Actions** column of the respective row, click the **Delete Feed**



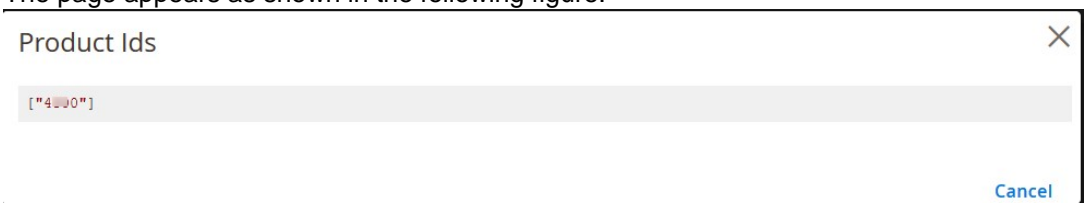
icon.

- g. To delete the selected feeds, do the following steps:
- i. Select the check boxes associated with the feeds those are not required.
 - ii. In the **Action** list, click the **Arrow** button.
 - iii. Click **Delete Feeds**.
A confirmation dialog box appears.
 - iv. Click the **OK** button.
The selected feeds are deleted.
- h. To view the Product Ids in the specific feed, do the following steps:
- i. Scroll down to the required row.
 - ii. In the **Product Ids** column of the respective row, click the **View Product Ids**



icon.

The page appears as shown in the following figure:



9. Cdon Crons Details

To view Cdon Cron Details

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **CDON INTEGRATION** menu.
A menu appears as shown in the following figure:



3. Click **Cron Logs**.

The **Cdon Cron** page appears as shown in the following figure:

Cdon Crons

🔍 🔔 20 👤 admin

Truncate

Filters Columns

5 records found 20 per page < 1 of 1 >

Id	Job Code	Status	Messages	Created At	Scheduled At	Executed At	Finished At
5512	ced_cdon_all_product_upload	pending		2018-11-29 08:38:34	2018-11-29 08:45:00		
5513	ced_cdon_all_product_upload	pending		2018-11-29 08:38:34	2018-11-29 08:50:00		
5514	ced_cdon_all_product_upload	pending		2018-11-29 08:38:35	2018-11-29 08:55:00		
5510	ced_cdon_order_import	success		2018-11-29 08:38:30	2018-11-29 08:40:00	2018-11-29 08:40:43	2018-11-29 08:40:43
5511	ced_cdon_all_product_upload	success		2018-11-29 08:38:34	2018-11-29 08:40:00	2018-11-29 08:40:43	2018-11-29 08:40:48

On this page, the Cron job details appear.

10. Help & Support

To view Help and Support

1. Go to the **Magento 2 Admin** panel.
2. On the left navigation bar, click the **CDON INTEGRATION** menu.
A menu appears as shown in the following figure:



3. Click **Help and Support**.

The **Cdon Help and Support** page appears as shown in the following figure:

