# Not On The High Street Magento Integration Guide

by CedCommerce Products Documentation

# 1. Overview

'Not On The High Street' Integration for Magento is an extension, developed by CedCommerce helps to integrate the Magento store with 'Not On The High Street' by establishing synchronization of orders, and refunds with the help of 'Not On The High Street' API.

The CRONs implemented in this extension help to automate the process thereby keeping it up to date.

This extension interacts with 'Not On The High Street' Marketplace to integrate the synchronized orders between the Magento and the 'Not On The High Street' retailers.

*The features of the 'Not On The High Street' Integration  for Magento 2 extension are as follows:*

- Automated Order Import & Acknowledgement
- Shipment and Cancellation of Orders
- Automated Shipment with Shipworks/Shipstation
- Multiple Shipment of an Order
- Knowledge Base

# 2. Installation of the extension

- Go to the **Magento Admin** panel.
- On the top navigation bar, point to the **System** menu.
  The menu appears as shown in the following figure:
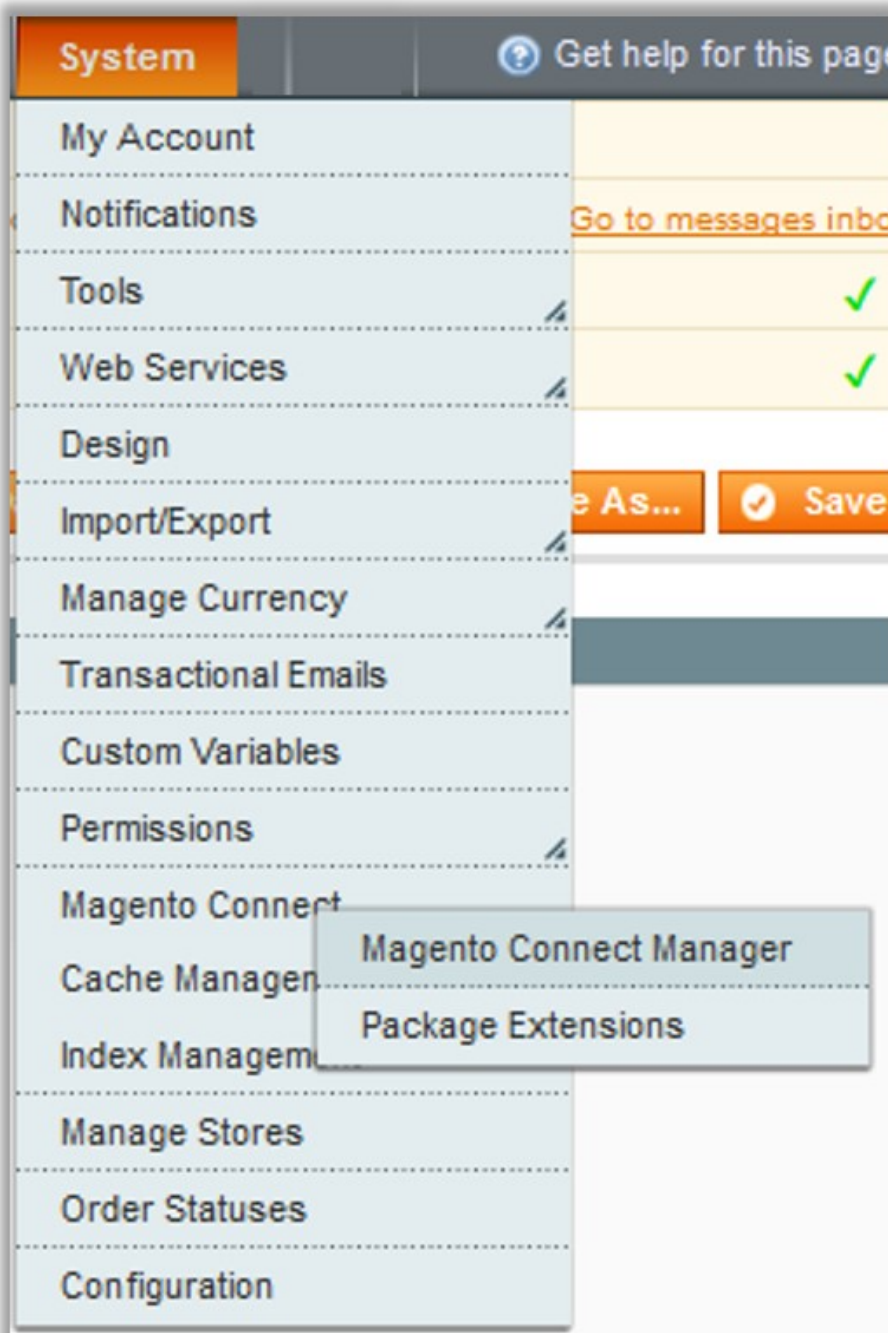
- Point to the **Magento Connect** menu, and then click **Magento Connect Manager**.
  The page appears as shown in the following figure:

- Under Direct Package File Upload :
  Click on **Browse** & then select the trz file.
- Click on the **Upload** button and package will get installed in Magento.

# 3. Configuration

Once the installation has been done, you need to start the configuration.

**To complete the configuration,**

- Go to your Magento admin panel.
- Place cursor on **Noths** on the top navigation bar.
- When the menu appears, click on **Configuration**.
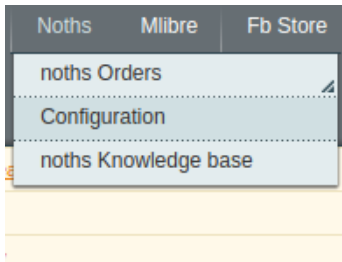
- On clicking it, you will be navigated to the configuration page that appears as:



**Noths API Settings**

- Click on **Noths API Settings** and the section will expand as:
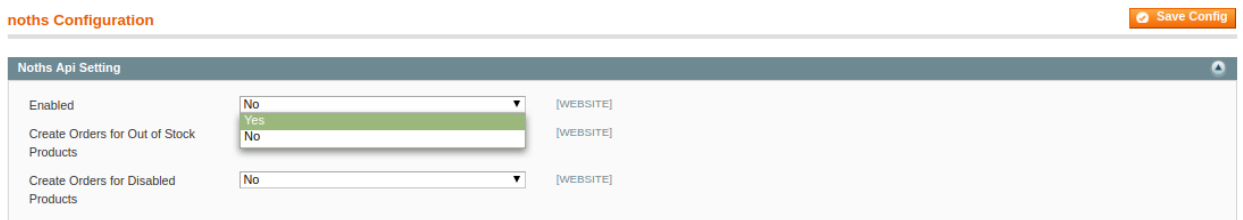


- In **Enabled**, select **Yes**. In doing so, the section will expand as:
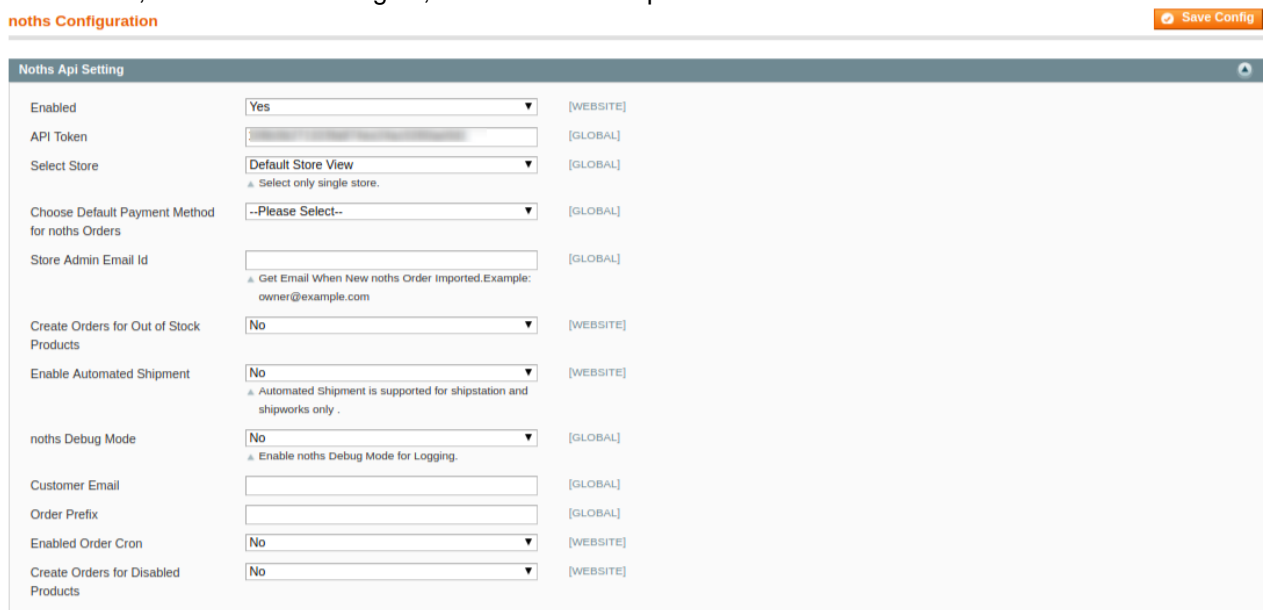
- In **API Token,** enter the API generated from Seller panel of Noths Online store.
- In **Select Store** Choose the default Store View you wish to choose.
- In **Default Payment Method,** choose a default payment method for Noths orders.
- In **Store Admin Email Id,** enter the email id on which you want to get an email whenever a new Noths order gets imported.
- In **Create Order For Out Of Stock Product,** choose Yes or No as required.
- If you wish to **Automate Shipment,** select Yes from the drop down menu.
- In **Noths Debug Mode,** select **Yes** if you want to enable Noths debug mode for logging.
- In **Noths Customer Email,** enter the email for which customer will be created for Noths orders.
- In **Noths Order Prefix,** enter the Noths Order Id Prefix.
- In the section **Enabled Order Cron** ; Select 'Yes' if you wish to run the cron automatically.
- If you wish to **Create Orders for Disabled Products**, Select Yes from the dropdown menu.

# 4. 'Not On The High Street' Orders

*On the Noths menu, Noths Orders has the following two sub-menus as shown in the following figure:*

- View Noths Orders
- View Failed Import Noths Order Log

# 4.1. View 'Not On The High Street' Order

**To view the Noths orders,**

- Go to your Magento admin panel.
- Place cursor on **Noths** on the top navigation bar.
- When the menu appears, place cursor on **Manage Orders,** then click on **View Noths Orders.**
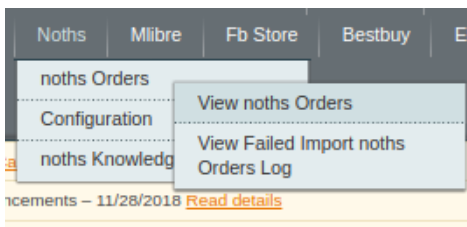


- On clicking it, you will be navigated to the page as shown below:

**noths Orders Details**

Page  1  of 1 pages  |  View 20 ▼ per page  |  Total 7 records found

Export to: CSV ▼  Export    Reset Filter   Search

Select Visible  |  Unselect Visible  |  **0 items selected**

Actions ▼  Submit

| | Magento Order # ↓ | noths Order Id # | Bill to Name | Ship to Name | Purchased on | Ship By | Status | G.T. (Purchased) | Dispatch Note |
|---|---|---|---|---|---|---|---|---|---|
| Any ▼ | | | | | From: □ To: □ | From: □ To: □ | ▼ | From: To: | |
| ☐ | 100000069 | 2500 | Trinca Ferro | Trinca Ferro | Apr 19, 2018 1:28:33 AM | Apr 20, 2018 4:00:00 PM | placed | 50.0000 ☁ | |
| ☐ | 100000068 | 2501 | Trinca Ferro | Trinca Ferro | Apr 19, 2018 1:28:34 AM | Apr 20, 2018 4:00:00 PM | placed | 50.0000 ☁ | |
| ☐ | 100000067 | 2502 | Trinca Ferro | Trinca Ferro | Apr 19, 2018 1:28:35 AM | Apr 20, 2018 4:00:00 PM | placed | 50.0000 ☁ | |
| ☐ | 100000066 | 2503 | Trinca Ferro | Trinca Ferro | Apr 19, 2018 1:28:36 AM | Apr 20, 2018 4:00:00 PM | placed | 50.0000 ☁ | |
| ☐ | 100000065 | 2505 | Trinca Ferro | Trinca Ferro | Apr 19, 2018 1:28:38 AM | Apr 20, 2018 4:00:00 PM | placed | 50.0000 ☁ | |
| ☐ | 100000064 | 2506 | Trinca Ferro | Trinca Ferro | Apr 19, 2018 1:28:39 AM | Apr 20, 2018 4:00:00 PM | placed | 50.0000 ☁ | |
| ☐ | 100000063 | 2507 | Trinca Ferro | Trinca Ferro | Apr 19, 2018 1:28:40 AM | Apr 20, 2018 4:00:00 PM | Shipped | 50.0000 ☁ | |

- To fetch the latest Noths orders, click on **Fetch Latest Noths Orders** on the top right of the page. The latest orders will be fetched and listed on the same page.

## To sync Noths order status.

- Select the order(s) for which you want to sync the status, by checking the corresponding boxes.
- Click on **Actions** drop down on the top right of the page. When the menu appears, click on **Sync Noths Order Status.**

**noths Orders Details**

Fetch Latest noths Orders

Page  1  of 1 pages  |  View 20 ▼ per page  |  Total 7 records found

Export to: CSV ▼  Export    Reset Filter   Search

Select Visible  |  Unselect Visible  |  **0 items selected**

Actions ▼  Submit

| | Magento Order # ↓ | noths Order Id # | Bill to Name | Ship to Name | Purchased on | Ship By | Status | G.T. | tch Note |
|---|---|---|---|---|---|---|---|---|---|
| Any ▼ | | | | | From: □ To: □ | From: □ To: □ | ▼ | Fro To: | |

Delete Order
Sync Order Status

| | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|
| ☐ | 100000069 | 2500 | Trinca Ferro | Trinca Ferro | Apr 19, 2018 1:28:33 AM | Apr 20, 2018 4:00:00 PM | placed | 50.0000 ☁ | |
| ☐ | 100000068 | 2501 | Trinca Ferro | Trinca Ferro | Apr 19, 2018 1:28:34 AM | Apr 20, 2018 4:00:00 PM | placed | 50.0000 ☁ | |
| ☐ | 100000067 | 2502 | Trinca Ferro | Trinca Ferro | Apr 19, 2018 1:28:35 AM | Apr 20, 2018 4:00:00 PM | placed | 50.0000 ☁ | |
| ☐ | 100000066 | 2503 | Trinca Ferro | Trinca Ferro | Apr 19, 2018 1:28:36 AM | Apr 20, 2018 4:00:00 PM | placed | 50.0000 ☁ | |
| ☐ | 100000065 | 2505 | Trinca Ferro | Trinca Ferro | Apr 19, 2018 1:28:38 | Apr 20, 2018 4:00:00 | placed | 50.0000 ☁ | |

- Click **Submit** button next to the **Actions** field.

## To delete order(s).

- Select the order(s) you want to delete, by checking the corresponding boxes.
- Click on **Actions** drop down on the top right of page. When the menu appears, click on **Delete Order.**

**noths Orders Details**



- The order(s) will be deleted and the message will appear.

# 4.2. Failed Import 'Not On The High Street' Order

**To view the Noths failed orders,**

- Go to your Magento admin panel.
- Place cursor on **Noths** on the top navigation bar.
- When the menu appears, place cursor on **Manage Orders,** then click **View Noths Failed Orders.**



- On clicking it, you will be navigated to the page as shown below:

**Failed noths Orders Import Log**



- On this page, you may see all the Noths failed orders with details such as **Product Order ID, Reference Number, Reason to failed, and Order Data.**

- To clear the failed Noths order data, click on **Truncate Failed Orders** button on the top right side of the page.
- The failed orders log will be cleared.

**To delete the failed Noths orders,**

- Select the order(s) that you want to delete by checking the corresponding boxes.
- Then click the **Actions** drop down on the top right of the page.

**Failed noths Orders Import Log**

Clear Failed Import Order Logs

Page ◁ 1 ▷ of 1 pages | View 20 ▼ per page | Total 8 records found

Reset Filter | Search

Select Visible | Unselect Visible | 0 items selected

Actions ▼ | Submit

| | ID ↓ | noths order ID | Reference Number | Reason to failed | Order Data |
|---|---|---|---|---|---|
| Any ▼ | | | | | |
| ☐ | 8 | 2499 | 0 | Product Sku not Exist | a:48:{s:2:"id";i:2499;s:5:"state";s:6:"placed";s:10:"confirm_by";s:25:"2018-04-24T23:59:59+01:00";s:21:"estimated_dispatch_at";N;s:9:"placed_at";s:25:"2018-04-19 07T05:27:53+00:00";s:15:"repeat_customer";b:1;s:31:"customer_expected_delivery_date";s:25:"2018-04-21T00:00:00+01:00";s:6:"number";s:4:"2499";s:20:"dispa 3";s:29:"delivery_recipient_first_name";s:6:"Name-2";s:28:"delivery_recipient_last_name";s:6:"Name- 3";s:13:"international";b:0;s:16:"dispatch_overdue";b:0;s:4:"gift";N;s:12:"gift_message";s:0:"";s:9:"gift_wrap";b:0;s:12:"gift_receipt";b:0;s:13:"delivery_note";N;s:11:"h {s:9:"telephone";s:11:"12345678901";s:4:"name";s:13:"Name 2 Name 3";s:22:"telephone_country_code";N;}s:16:"delivery_address";a:6:{s:8:"address1";s:12:"44 Lo 2NQ";s:7:"country";s:2:"GB";s:6:"county";s:6:"London";}s:13:"delivery_zone";a:3:{s:2:"id";i:500000000;s:4:"name";s:11:"Mainland UK";s:10:"zone_group";s:16:"prim {s:5:"cents";i:5000;s:8:"currency";a:4:{s:15:"subunit_to_unit";i:100;s:6:"symbol";s:2:"£";s:11:"html_entity";s:8:"£";s:8:"iso_code";s:3:"GBP";}}s:14:"delivery_total";a:2: {s:7:"product";a:5:{s:2:"id";i:291;s:3:"sku";s:5:"SKU-1";s:5:"title";s:23:"Product Trincaferro One";s:14:"personalisable";b:0;s:5:"image";a:6:{s:9:"micro_url";s:132:"http prod-eu-west-1-sandbox-file.s3.amazonaws.com/fs/c2/b7/8dd8-1c07-4ba6-ad43-1a1e33c3dd0c/mini_product-trincaferro-1.jpg";s:9:"thumb_url";s:132:"https://noths prod-eu-west-1-sandbox-file.s3.amazonaws.com/fs/c2/b7/8dd8-1c07-4ba6-ad43-1a1e33c3dd0c/medium_product-trincaferro-1.jpg";s:11:"preview_url";s:134:"https 1.jpg";s:10:"normal_url";s:133:"https://noths-prod-eu-west-1-sandbox-file.s3.amazonaws.com/fs/c2/b7/8dd8-1c07-4ba6-ad43-1a1e33c3dd0c/normal_product-trinca {}s:19:"listing_total_gross";a:2:{s:5:"cents";i:5000;s:8:"currency";a:4:{s:15:"subunit_to_unit";i:100;s:6:"symbol";s:2:"£";s:11:"html_entity";s:8:"£";s:8:"iso_code";s:3:"G {s:3:"rel";s:4:"self";s:6:"method";s:3:"GET";s:4:"href";s:57:"https://sandbox.notonthehighstreet.com/api/v1/orders/2499";}i:1;a:3:{s:3:"rel";s:6:"accept";s:6:"method";s {s:3:"rel";s:7:"decline";s:6:"method";s:4:"POST";s:4:"href";s:65:"https://sandbox.notonthehighstreet.com/api/v1/orders/2499/decline";}}s:23:"remaining_refund_amou {s:5:"cents";i:0;s:8:"currency";a:4:{s:15:"subunit_to_unit";i:100;s:6:"symbol";s:2:"£";s:11:"html_entity";s:8:"£";s:8:"iso_code";s:3:"GBP";}}s:19:"extra_refund_amount" |

- Select **Delete Order.**
- Click **Submit** button next to it.
- Selected Noths order(s) will be deleted.

# 5. 'Not On The High Street' Knowledge Base / Support

*To view the knowledge base links*

1. Go to the **Magento Admin** panel.
2. On the top navigation bar, point to the **Noths** menu.
   The menu appears as shown in the following figure:

| Noths | Mlibre | Fb Store |
|---|---|---|
| noths Orders | | |
| Configuration | | |
| noths Knowledge base | | |

3. Point to the **Extras** menu, and then click **Noths Knowledge base/Support.**
   The page appears as shown in the following figure:
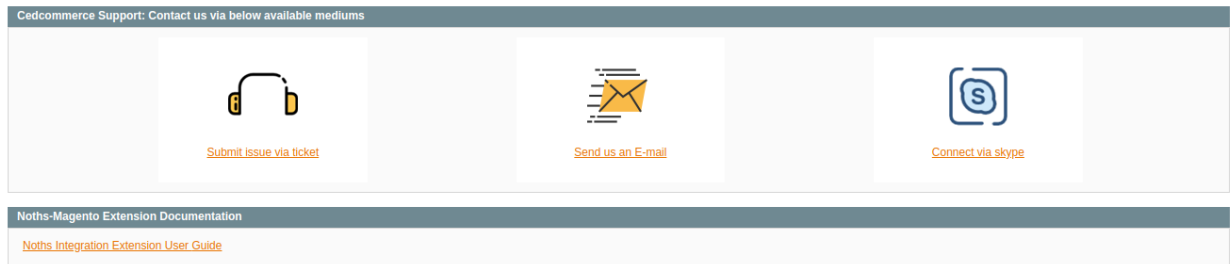
4. Click on **Submit Issue via ticket.**
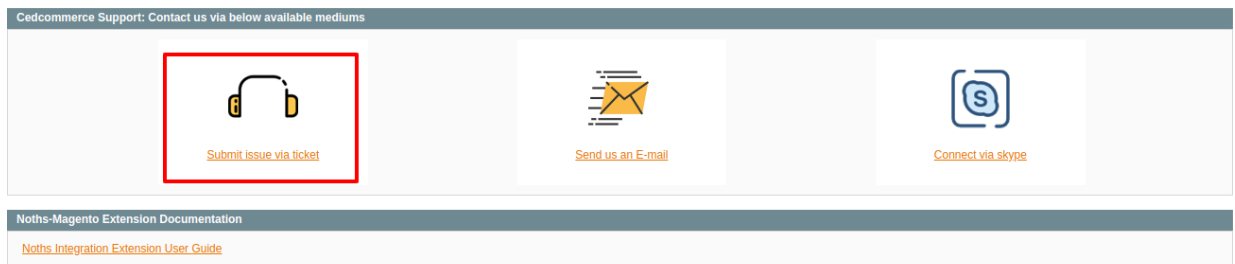


 You'll be redirected to Cedcommrece's Support as shown in the image below:
an

Welcome to the Support Centre of CedCommerce. We at CedCommerce aim to provide the best possible solutions to you for your problems as we consider Customer Satisfaction of utmost importance. In order to avail our 24*7 support services you need to raise a ticket which is a very simple process. Just create a ticket and submit it. Our support team comprising of highly qualified professionals will provide you assistance for all your queries. Moreover, the status of the ticket can also be tracked using the ticket id being generated on raising the ticket. CedCommerce Support System keeps a log of all the queries that have been put up by you till date and also the suggestions given by our team. All this can be viewed either by using the ticket id or simply logging in.

At CedCommerce, we are always happy to help our customers !!!

☑ Got Any issue?

You got any issue? Don't worry we are here to help you :) Please provide as much detail as possible so we can best assist you without delay. To update a previously submitted ticket, please login.

▶ Check Ticket Status

We have a track record of all your old queries! So to view your old queries please do login or track history with ticket id.

CREATE A NEW TICKET

CHECK TICKET STATUS

Be sure to browse our Frequently Asked Questions (FAQs) before opening a ticket

This link is very useful to help the Magento store owners to raise a ticket and get the queries resolved if required.

5. You can also send us our query via Email on clicking the following link:



6. Cedcommerce also provides a 24×7 assistance on Skype. Just click on the link and you will be redirected to our Skype page.

**Cedcommerce Support: Contact us via below available mediums**

Submit issue via ticket

Send us an E-mail

Connect via skype

**Noths-Magento Extension Documentation**

Noths Integration Extension User Guide