Cdon Integration For Prestashop Guide

# **Cdon Integration For Prestashop Guide**

by CedCommerce Products Documentation

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# 1. Overview

**Cdon Prestashop Integration** is an efficient API integration that helps the Prestashop store owners to synchronize inventory, price, and other product details for the product creation and its management between the **Prestashop store** and the **Cdon marketplace**.

The **Cdon Prestashop Integration** extension integrates and synchronizes the product listing between Prestashop and Cdon. Once the seller has installed the extension, it becomes easy to map the Cdon Categories with PrestaShop store. This extension establishes synchronization between Cdon marketplace and Prestashop and as a result, all the orders placed on Cdon are automatically reflected in your Prestashop Dashboard.

This extension empowers the sellers to configure the desired product category into Prestashop for automatic submission of the selected product to the same Category on Cdon.

#### The Key Features are as follows:

**Profile-based product upload:** Admin can create a profile, map the Cdon category and attributes to the Prestashop category and attributes, and then after assigning the products to the profile can easily upload products to Cdon.com.

Attribute Mapping: Maps suitable existing attribute with Cdon attribute, so a seller need not populate those fields.

**Synchronized Inventory:** Auto synchronization of the inventory at regular intervals and the listing of the products along with all the details is established between Prestashop and Cdon.com.

**Bulk Upload System:** The merchant has the flexibility to upload as many numbers of products on Cdon.com using bulk product upload feature, as wanted.

Simple and Configurable Product Upload: Admin can upload the Simple and Configurable type of Prestashop products on the Cdon website.

**Enable and Disable Products:** Merchants can close and reopen the products on Cdon.com using Enable and Disable feature.

**Easy Order Creation:** The newly placed orders on Cdon.com are automatically created in the Prestashop store with all the required details as it is on Cdon.

### 2. Cdon Prestashop Extension Installation

#### To install the extension:

• Go to the Prestashop Admin panel.



- On the left navigation bar, point cursor to the **Modules and Services**. The menu appears as shown in the following figure:
- Now click the Modules and Services menu, and you will come across a page like shown below.



• Now you need to click on Upload a New Module on the top right corner of the page.

😨 PrestaShop	Quick Access  Q Search (e.g.: product reference, custome	Cedcommerce Integration Demo
Dashboard		Connect to Addens marketplace
SELL		Help
Orders	Selection Installed modules Notifications	
Catalog		
Customers	Q Search Categories	~
Customer Service		
VidaXL Integration		
Mlibre Integration	158 modules and services selected for you 🝸	- Sort by - 🗢
Mautic Integration		,
Cdon Integration		

• In doing so, the page opens a section like shown in the image below:

×

#### Upload a module



- Now select the Module File either by clicking on select file tab or simply dropping it, from your system.
- Once selected, click on the Upload this module button.
- On the same page, scroll down and in the Modules list, search for Cdon and it will be listed on the right side as a drop-down.
- Once you select and click on the **Install** button, you can see a message like shown below, on the same page, asking you if you wish to proceed with the installation. You may click on **Proceed with the installation**.
- The module will be installed and you will be navigated to the **Configuration** page for further steps to be taken.

## 3. Retrieve API Credential from the Cdon Seller Panel

Once the extension is successfully installed in the Prestashop store, the merchant has to enter the **API Key details** in the respective fields displayed on the **Cdon Configurations** page while setting up the configurations.

#### To get the API Key Details from the Cdon:

1. Go to the (https://integration-admin.marketplace.cdon.com)

This pa	ige will open up.		
	CDON.COM MARKETPLACE	Sign in	🥑 Help
	Log On		
	Account Information		
	Email address		
	Password		
	Log on Forgot password?		

- 2. Log In to your seller account.
- 3. On the top panel click on help as shown in the figure below:

	CDON.COM MARKETPLACE	Cedcommerce	e 👤 Users 😝 Invento	ory 🔄 Orders 🛓	Import 🛓 Reports		Ē ▲	● Help e Settings e S	orr Sign out
4.	From here you ca	n retrieve	your API Key	& Source Id					
	<b>CDON</b> MARKETI	I.COM	Cedcommerce	L Users	😭 Inventory	Orders	<u>∎</u> Import	<u>↓</u> Reports	
	Integ	gratio	on Guide	•					
	General	Getting	started API	Sandbox enviro	nment				
	Your C	DON co	ntacts						
	CDON	platform	n integration						
	API key:	3		93					
	source_id	d (used in XI	ML-import): cedco	mmerce					

Now move back to cedcommerce configurations page for further process.

# 4. Cdon Configuration Settings

1. Once the extension is successfully installed in the PrestaShop store, the **CDON INTEGRATION** menu appears on the left navigation bar of the Prestashop Admin panel.

Cdon Integration	Cdon Profile
	Cdon Categories
	Cdon Products
Modules	Cdon Bulk Process
Design	Cdon Feeds
Shipping	Cdon Orders
Payment	Cdon Failed Orders
International	Cdon Logs
CONFIGURE	Cdon Configuration
Shop Parameters	

#### 2. Click on **Cdon Configuration** and the configuration page will open.

Modules / cedcdon / 🖋 Configure					
Configure		G		2	÷
Cdon Integration		Back	Translate	Check update	Manage hooks
SERVERAL SETTINGS					
ENABLE	YES NO				
* API MODE	Sandbox				
* API URL	https://integration-admin.marketplace.cdon.com/				
* API KEY	test				
* SOURCE ID	test				
DEBUG.	YES NO				
	Enable to log the errors and important informations .				

#### **General Settings:**

- In the Enable part, select Yes so that your module gets enabled.
- In the **API Mode**, select Sandbox or live as per your requirement.
- In the API Url bar, enter the URL of the Seller Panel of Cdon Marketplace.
- In the API Key bar, enter the Secret Key that you had retrieved from the Cdon Seller Panel.
- Enter the **Source ID** in the next column.

#### **Product Settings:**

Price Type	Normal Price Without Tax	n.com.		
MULTI CHANNEL	Cdon Channel	Description Language	Price Variation Type	Increment/Decrement Value
	Sweden	English (English)	Default Prestashop Price	Increment/Decrement Value
				ADD NEW RULE
Auto Sync Inventory and Price By Cron	YES NO	ill be automatically SYNCHRONIZED By	Cron.	
Update Inventory/Price In Feed File When Product Edit In Prestashop.	VES NO Update inventory and price in Cdon Fe	ed when you edit product on store .		
Delete Product Data on Product Delete.	YES NO Disable product on cdon when you de	lete product on store .		
Product Feed Size (Default 100)	Product Feed Size The Total Number Of Products In XML	File To Send At CDON For Upload. <b>Del</b>	ault 100 If No Size Is Set.	
Inventory/Price Feed Size (Default 200)	Inventory/Price Feed Size The Total Number Of Records In XML I	File To Send At CDON For Update Inver	ntory Price. <b>Default 200 If No Size Is</b> 5	iet.

- In the **Price Type**, select either **Normal Price Without Tax** or **Normal Price With Tax**. Note that this is the type of product price to be sent to Cdon.com.
- In the next section,
  - Click on Add new rule button,
  - Choose the Country you wish to sell in under Cdon Channel section.
  - Select the Cdon Price type variation to variate your Cdon price with your PrestaShop store.
  - In the **Description language**, select the language in which you want the data to be processed.
- In the Auto Sync Inventory and Price By Cron, If enabled the inventory and price will automatically get sync with Cdon.
- In the **Update Inventory/Price on Product Edit**, select **Yes** or **No**, if you want the inventory and price to be updated on Cdon when you edit product on the store.
- In the **Delete Product Data on Product Delete**, select **Yes** or **No**, if you want to disable product on Cdon when you delete product on the store.
- Select Product Feed size and Inventory Feed Size.

#### **Order Settings:**

<b>O</b> <sup>©</sup> ORDER SETTINGS		
Fetch CDON Order Range	Last One Day  Select The Range For Fetch CDON Orders	
Auto Reject failed Orders	VES NO If enable the imported order will be cancelled automatically at cdon in case of any order error.	
ORDER EMAIL	Email to create order on store which are imported from cdon.	
CUSTOMER ID	Customer Id to create order on store which are imported from cdon.	
Order status when Import	Awaiting check payment	
Order status when cancelled at Cdon	Awaiting check payment     ▼       Order Status after cancel order.	
Order status when Shipped	Awaiting check payment     ▼       Order Status after order Shipped.	
Order Carrier	D     V       Order Carrier While importing order.	
Order Payment	Payments by check         V           Order Payment While importing order.         Important Check Ch	

- Select the Fetch Cdon Order Range from the drop-down menu.
- Select Yes/No Under Auto Reject Failed Orders
- Enter the e-mail address in the section Order Email.
- In the CUSTOMER ID, enter the ID for customers to be used, for orders which are imported from Cdon.
- In the Import Cdon Order of status, select the status to appear when the order has been imported.
- In the Order status when canceled at Cdon, select the status to appear when the order has been canceled.
- In the Cdon Order shipment status, select the order status to appear when the order has been shipped.
- In the Order Carrier, select the order carrier set for orders which are imported from Cdon.
- In the **Order Payment**, select the order payment method set for each order which are imported from Cdon.
- The next section is Cron Info.

i CRON INFO				
* Cron Secure Key				
	This cron se	ccure key need to set in the parameters of following cron urls		
Cdon Cron Urls	Cron Name	Cron Url	Recommended Time	
	Order Import	http://demo.cedcommerce.com/integration/prestashop1.7/modules/cedcdon/fetchorder.php? secure_key=	PER ONE HOUR	
	Upload Products at Cdon	http://demo.cedcommerce.com/integration/prestashop1.7/modules/cedcdon/uploadproducts.php? secure_key=	ONCE IN NIGHT	
	Sync Inventory Price at Cdon	http://demo.cedcommerce.com/integration/prestashop1.7/modules/cedcdon/syncinventory.php? secure_key=	PER 6 HOURS	
				Save

• Put these Cron urls at your server if you want to automate product syncing and order importing.

Once you are done with entering and selecting all these needed information, click on **Save** to save all the configuration settings you have made changes for.

Your configuration will be saved.

### 5. Managing Cdon Profiles

Admin can create a new profile and assign the required products to the profile. While creating and editing the profile, admin can map the Prestashop attributes to the Cdon attributes. These attributes are applicable to all the products that are assigned to the profile.

#### Admin can do the following tasks:

- Add a new profile
- Edit the existing profile
- Delete the profiles

### 5.1. Adding a new profile

To add a new profile, a seller needs to:

- Go to Prestashop Admin Panel
- On the left navigation bar, place the cursor on **Cdon** Integration and you will see it getting expanded as below:

Cdon Integration	Cdon Profile
	Cdon Categories
	Cdon Products
Modules	Cdon Bulk Process
Design	Cdon Feeds
Shipping	Cdon Orders
Payment	Cdon Failed Orders
International	Cdon Logs
	Cdon Configuration
Chan Davamatan	
Shop Parameters	

demo cedcommerce com/integration/prestashon1 7/admin0936wimlk/ind

• Click on **Cdon Profile** and you will see the page as shown below:

с (	idon Inte Cdor	ration / Cdon Profile			/	G Add New Profile	<b>?</b> Help
C	DON PRO	FILE 1				0	0
	ID	Profile Code	Profile Name	Status			
	1	test	Test	×		Sedit 👻	

• Now click on **Add New Profile.** You will be taken to the page as shown below: Add new

<b>N</b>	EW PROFILE	
	PROFILE INFO	F CATEGORY MAPPING F ATTRIBUTE MAPPING COON SETTINGS
		* Profile Code
		* Profile Name
		Status ENABLE DISABLE

- In the **Profile code**, enter the code for the profile you are making.
- In the **Profile name**, enter the name of the profile.
- Select **Enable** as the status to enable the profile.
- Click on the **Save** button.

Now Click on **Category Mapping** adjacent to the **Profile Info** tab, and you'll come across a section as below: Add new



🕜 Мар	Multiple Prestashop Categories with a	ny leaf category of Cdon			
CDON CATE	EGORY MAPPING				
DECTA					
PRESTA	SHOP CALEGORIES		CDON CATEGORY		
			Search Crion Category		
	🕀 Collapse All 🛛 🕀 Expand All	search	Search And Select Cdon Category To Map With Prestashop Categories		
	Check All		Search And Select Coon Category to map with restashop categories		

- In this section
  - You have to map your PrestaShop category with Cdon Category.
  - The PrestaShop categories are mentioned on the left & Cdon Categories on the right.
  - Select the required category of Cdon by typing under Search Cdon Category.
  - Map Multiple Prestashop categories with Cdon categories and move to the next section.

Now Click on Attribute Mapping adjacent to the Category Mapping tab, and you'll come across a section as below:

G

Back To List Help

8

Cdon	Integration	1	Cdon Profile	
	0			

#### Add new

Map all the Required Cdon attrib	utes with Prestashop attribut	tes in order to prev	ent error at the time of product upload	
CDON ATTRIBUTE			STORE ATTRIBUTES	
	Cdon Re	equired/Option	nal Attributes Mapping	
*ID		1	Reference	Ŧ
* Title				×
* Description				¥
Brand				¥
GTIN				•
Manufacturer Art Number				v
* Current Price			Price (Tax Excl.)	v
* Ordinary Price			Price (Tax Excl.)	•
	Co	don Variant At	tributes Mapping	
Catalog Color				•
Catalog Size				•
Catalog Flavor				Ŧ

- Here all the **Cdon attributes** are mentioned on the left which you have to match with PrestaShop attribute on the right.
- Now from the drop-down menu select all the attributes and perform the desired mapping.

Click on the Cdon Settings adjacent to the Attribute Mapping and you will see the section as shown below:

PROFILE				
PROFILE INFO	CATEGORY MAPPING	🗲 ATTRIBUTE MAPPING	R CDON SETTINGS	
CDON PRODUCTS	5			
	Product Vat	0		
	* Product Status	Online	•	•
	* Product Expose Status	Buyable	•	·
	* Freight Class	A	Ŧ	T

#### In Cdon products

- In the Product VAT section choose the tax that is applied to the product.
- In the Product Status section, you can choose the current status of the product.
- Select the Product Expose Status from the drop-down menu next on the list.
- In the Freight Class, you can adjust the freight Class of your products (for example A,B,D).

Now click on Save button and your profile will be created.

## 5.2. Editing the existing profile

To edit an existing profile, a seller needs to:

- Go to Prestashop Admin Panel
- On the left navigation bar, place the cursor on **Cdon** Integration and you will see it getting expanded as below:

Cdon Integration	Cdon Profile
	Cdon Categories
INFROVE	Cdon Products
Modules	Cdon Bulk Process
Design	Cdon Feeds
Shipping	Cdon Orders
Payment	Cdon Failed Orders
International	Cdon Logs
CONFIGURE	Cdon Configuration
Shop Parameters	

demo cedcommerce com/integration/prestashop1 7/admin0936wimlk/ind

• Click on **Cdon Profile** and you will see the page as shown below:

WISH PROFILE 1	rofile Name Profile Code Status shirt shirt v	2 × 9		
WISH PROFILE         1           ID         Profile Name           2         shirt				
2 shirt	shirt	~	e e e e e e e e e e e e e e e e e e e	Edit 🔻

• To edit the profile, click on the Edit button adjacent to the profile in the last column. It has been shown in the red color in the image below:

	n Profile			Add New Profile	<b>?</b> Help
CDON PRO	IFILE 1			C	00
ID	Profile Code	Profile Name	Status		_
1	test	Test	*	🖌 🖉 Edit 🗸	
					-

• Once you click it, you can see the page as below: • Cdon Integration / Cdon Profile G 8 Edit Back To List Help 🛸 EDIT PROFILE: 1 PROFILE INFO CATEGORY MAPPING 📕 ATTRIBUTE MAPPING CDON SETTINGS \* Profile Code test \* Profile Name Test Status **B** Save X Cancel

- From here, you may edit the profile. In different sections of this page, the user may make changes in the existing profile.
- Once the changes are made, the seller needs to click on the Save button. The changes will be saved and the profile

will be edited.

# 5.3. Deleting the existing profile

To delete an existing profile, a seller needs to:

- Go to Prestashop Admin Panel
- On the left navigation bar, place the cursor on **Cdon** Integration and you will see it getting expanded as below:

Cdon Integration	Cdon Profile
	Cdon Categories
	Cdon Products
Modules	Cdon Bulk Process
Design	Cdon Feeds
Shipping	Cdon Orders
Payment	Cdon Failed Orders
International	Cdon Logs
CONFIGURE	Cdon Configuration
Shop Parameters	

demo cedcommerce com/integration/prestashop1 7/admin0936wimlk/ind

• Click on **Cdon Profile** and you will see the page as shown below:

0	lon Inte	ration / Cdon Profile Profile			Add New Profile	<b>?</b> Help
C	ON PRC	FILE 1			(	00
	ID	Profile Code	Profile Name	Status		
	1	test	Test	×	🖋 Edit 📑	•

• To delete the profile, click on the **Delete** button which appears when you click on the drop-down button next to **Edit** button. It has been shown in the red color in the image below:

		Add New Profile Help
Profile Name	Status	0 2
Test	~	Edit V
	Profile Name Test	Profile Name Status Test 🗸

- Once you click it, a box appears asking you to confirm the deletion of the profile.
- If you select **Yes**, the profile will be deleted.

# 6. Managing Cdon Products

On this page, sellers may take the following actions:

- Upload/Update Selected Products
- Sync Inventory and Price
- Sync Product Status

# 6.1. Uploading/Updating Selected Products

To upload/update a product, a seller needs to:

- Go to Prestashop Admin Panel
- On the left navigation bar, place the cursor on Cdon Integration and you will see it getting expanded as below:

Cdon Integration	Cdon Profile		
	Cdon Categories		
	Cdon Categories Cdon Products Cdon Bulk Process Cdon Feeds Cdon Orders Cdon Failed Orders Cdon Logs		
Modules	Cdon Bulk Process		
Design	Cdon Feeds		
Shipping	Cdon Products Cdon Bulk Process Cdon Feeds Cdon Orders Cdon Failed Orders		
Payment	Cdon Failed Orders		
International	Cdon Logs		
CONFIGURE	Cdon Configuration		
Shop Parameters			

demo cedcommerce com/integration/prestashop1 7/admin0936wimlk/inc

• Click on Cdon Products and you will see the page as shown below:

	n Pro	oducts	icts					Upload J	All Update Al	C I Inventory Price	н
)N PRC	DUCTS (	2								6	2
	ID 🗸 🔺	Profile 🔻 🔺	Name 🔻 🔺	Sku 🔻 🔺	Final price	Quantity	Status	Cdon Status 🔻 🔺	Validity 🔻 🔺		
		- •			-		. •			<b>Q</b> Search	h
	1	Test	Hummingbird printed t- shirt	demo_1	\$19.12	2400	~			🌲 Upload 🕞	•
	2	Test	Hummingbird printed	demo_3	\$28.72	2097	~			🛓 Upload 🕞	,

• Select the product you wish to upload and click on the **Upload Button** as seen below

(	:doi	n Pro	oducts	i					Upload J	All Update A	C I Inventory Price	<b>?</b> Help
C	OON PRO	DUCTS (	2									C
		ID 🗸 🔺	Profile 🔻 🔺	Name 🔻 🔺	Sku 🔻 🔺	Final price	Quantity 💌	Status	Cdon Status 🔻 🔺	Validity 🔻 🔺		
			- •			_				-	<b>Q</b> Search	
	1	1	Test	Hummingbird printed t- shirt	demo_1	\$19.12	2400	~			🛓 Upload 🛛 👻	J
		2	Test	Hummingbird printed sweater	demo_3	\$28.72	2097	~		- 💉	🛓 Upload 🛛 👻	
	Bulk a	ctions 🔺										-

• You can also perform **Bulk Upload**, you may select the product(s) and then you need to click on the **Bulk Actions** button on the bottom left of the page and you may see the options for actions, as shown below:



- Now click on the Upload/Update selected to upload the product.
- After you click Upload/Update, the products will go into the queue.
- All the Products which are queued will get Uploaded on Cdon afterward when the Cron runs.

### 6.2. Sync Inventory and Price

To sync Inventory and Price for a product, a seller needs to:

- Go to Prestashop Admin Panel
- On the left navigation bar, place the cursor on Cdon Integration and you will see it getting expanded as below:

Cdon Integration	Cdon Profile
	Cdon Categories
	Cdon Products
Modules	Cdon Bulk Process
Design	Cdon Feeds
Shipping	Cdon Orders
Payment	Cdon Failed Orders
International	Cdon Logs
CONFIGURE	Cdon Configuration
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demo cedcommerce com/integration/prestashon1\_7/admin0936wimlk/inc

• Click on Cdon Products and you will see the page as shown below:

ده ۲	on Inte dor	gration / n Prc	Cdon Produ	icts					Dpload Al	I Update All I	C nventory Price	Phelp
CD	ON PRO	DUCTS	2								t	2 2
		ID 🗸 🔺	Profile 🔻 🔺	Name 🔽 🔺	Sku 🔽 🔺	Final price	Quantity 💌	Status	Cdon Status 🔻 🔺	Validity 🔻 🔺		
								- •			Q Sear	:h
		1	Test	Hummingbird printed t- shirt	demo_1	\$19.12	2400	~	-	-	🏝 Upload	•
		2	Test	Hummingbird printed sweater	demo_3	\$28.72	2097	~	-		🏝 Upload	•
	Bulk a	ctions 🔺										

#### • Select the products you want to sync and click on the drop-down menu on the right.

C	do	n Pro	ducts						•		<b>C</b>	0
									Upload	All Update A	ll Inventory Price	Help
CD	ON PRO	DUCTS (	2)								<b>P</b>	0
			Profile 🔻 🔺	Name 🔽 🔺	Sku 💌 🔺	Final price	Quantity 🔽 🔺	Status	Cdon Status 🔻 🔺	Validity 🔻 🔺		
											<b>Q</b> Search	
		1	Test	Hummingbird printed t- shirt	demo_1	\$19.12	2400	~		-	1 Upload	
		2	Test	Hummingbird printed sweater	demo_3	\$28.72	2097	~		CUpda	ate Inventory Price	
	Bulk a	ctions 🔺								e Edit	Update Inventor	y Price

- Click on update inventory price.
- For Bulk Syncing, you may select the product(s) and then you need to click on the Bulk Actions button on the bottom left of the page and you may see the options for actions, as shown below:



• Now click on sync Inventory and Price.

# 7. Managing Cdon Orders

The admin can manage the Cdon orders from the Prestashop admin panel by:

- Viewing and shipping the Cdon orders
- Viewing the failed orders.

# 7.1. Shipping of Cdon orders

The admin can view all the order details fetched from Cdon.com and ship the orders based on requirements. Admin can also cancel the existing orders.

#### **To ship Cdon Orders**

- Go to Prestashop Admin panel.
- On the left navigation bar, move the cursor over the **Cdon Integration** menu. The menu appears as shown in the following figure:

Cdon Integration	Cdon Profile
	Cdon Categories
	Cdon Products
Modules	Cdon Bulk Process
Design	Cdon Feeds
Shipping	Cdon Orders
Payment	Cdon Failed Orders
International	Cdon Logs
CONFIGURE	Cdon Configuration
Shop Parameters	

• Now click the Cdon Orders menu. And on the same page, click on Fetch Orders. The page appears as shown in the image below:

Cdon Integration / Cdon Orders



• The Cron Orders are listed on the page :

n Integration	on / Cdon Orde	rs						<b>Petch Order</b>	(
IN ORDERS	1							(	2
Store ID	CDON ID	Customer	Delivery	Total	PS Status	CDON Status	Date		
13	123456	R. Samuelson	Sweden	\$169.00	Awaiting check payment	Pending	12/20/2018	<b>Q</b> View	•

- From here, you may carry on the shipment of the product.
- To do so, click on the **View** button in the last column. Cdon Orders

<b>C</b>	?
Fetch Order	Help

0	DON ORDERS	1										0
	Store ID	CDON ID	Customer	Delivery	Total	PS Status	CDON Status	Date				1
	13	123456	R. Samuelson	Sweden	\$169.00	Awaiting check payment	Pending	12/20/2018 05:49:53	◄	<b>Q</b> View	•	
									/ '		_	

• The page looks like the one shown below:

G

Back To List Help

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Cdon Integration / Cdon Orders

#### View

ORDER DETAIL CRDER INFO SHIPPING DETAIL Cdon order ID : 1 Customer Name : Prestashop order ID : 13 Customer Phone : 2018-12-07T Order date : Customer email : Order status : Pending Customer Address : SHIPPING DATA \* PACKAGE CARRIER NAME --Select--The Carrier Of The Package. \* PACKAGE TRACKING ID Tracking Id Of The Package. CRDER ITEMS ORDER TOTAL Subtotal: 169 Product Sku Price Quantity Total Shipping: 52-384-5 169 Total : 169 Stöttåligt skal Huawei P20 Pro (( ) (Färg: Svart) 169 1 6 × X Back Ship Order Cancel Order

- You may see the order info and the shipping info on this page.
- In the next part i.e. tracking info, do the following
  - In the Tracking number, enter the unique identifier that your carrier provided so that the user can track their package as it is being delivered. The tracking number should only contain alphanumeric characters with no space between them.
- Once you have filled the necessary details, click on the Ship Order button.

### 7.2. Cancelling the orders

#### To cancel orders

- Go to Prestashop Admin panel.
- On the left navigation bar, move the cursor over the **Cdon Integration** menu. The menu appears as shown in the following figure:

Cdon Integration	Cdon Profile
	Cdon Categories
	Cdon Products
Modules	Cdon Bulk Process
Design	Cdon Feeds
Shipping	Cdon Orders
Payment	Cdon Failed Orders
International	Cdon Logs
CONFIGURE	Cdon Configuration
Shop Parameters	

#### • Now click the Cdon Orders menu.

• The page appears as shown in the image below:

с (	don Integratio	on / Cdon Orde Drders	rs						8	8
									Fetch Order	Help
-									-	
-	DOM ORDERS	U							6	
	Store ID	CDON ID	Customer	Delivery	Total	PS Status	CDON Status	Date		
	13	123456	R. Samuelson	Sweden	\$169.00	Awaiting check payment	Pending	12/20/2018 05:49:53	🔍 View 🔻	•

• Now, to cancel the order one by one, select the order and then click on the drop-down arrow adjacent to the **View button** and you may see the button like this:

Cdon (	Drders	15						•		?
								Fetch C	)rder	He
DON ORDERS	(1)								C	
Store ID	CDON ID	Customer	Delivery	Total	PS Status	CDON Status	Date			
13	123456	R. Samuelson	Sweden	\$169.00	Awaiting check payment	Pending	12/20/2018 05:49:53	Q Vie	w -	
								😂 Sync Status		
								🗙 Cancel At Cdon		
								C	ancel	At Co

- You may click on the Cancel At Cdon button and the order will be canceled.
- A pop up will appear

Cancel	ок

• Click on Ok.

### 8. Cdon Failed Orders

The admin can see the failed Cdon orders and has the liberty to cancel those orders as well.

#### To cancel the failed order:

- Go to Prestashop Admin Panel
- On the left navigation bar, place the cursor on Cdon Integration and you will see it getting expanded as below:

Cdon Integration	Cdon Profile
	Cdon Categories
	Cdon Products
Modules	Cdon Bulk Process
Design	Cdon Feeds
Shipping	Cdon Orders
Payment	Cdon Failed Orders
International	Cdon Logs
	Cdon Configuration
Shop Parameters	
dama codeommoreo com/integration	Investorhen1 7/admin0026wimlk/ind

• Click on Cdon Failed Orders. The page appears as shown below: Cdon Failed Orders



CDO	CDON FAILED ORDERS 1									
	ID	SKU	Cdon Order ID	Reason						
	1	52-384-5	56789	NO PRODUCT FOUND WITH THE SKU 52-384-5	🛍 Delete	•				

- Now, this can be done both in bulk or by canceling a particular failed order.
- To delete an individual order, click on the **Delete** button in the last column of each failed order.

ion runeo			Delete All Help
N FAILED ORDERS 1	D		
ID SKU	Cdon Order ID	Reason	
1 52-384-5	56789	NO PRODUCT FOUND WITH THE SKU 52-384-5	T Delete

• To cancel the failed orders, click on the **Cancel** button which is on the drop-down menu next to the delete button.

Cdo	on Faile	d Orders		Delete All Help
CDON F/	ILED ORDERS (	1		6 2
ID	SKU	Cdon Order ID	Reason	
1	52-384-5	56789	NO PRODUCT FOUND WITH THE SKU 52-384-5	📋 Delete 💌
				Cancel Order

• Click on OK to Confirm.

### 9. Cdon Logs

1

#### To see and manage Cdon logs,

- Go to your PrestaShop admin Panel.
- Place cursor on Cdon Integration.?
- When the menu appears, click Cdon logs.

Cdon Integration	Cdon Profile
	Cdon Categories
	Cdon Products
Modules	Cdon Bulk Process
Design	Cdon Feeds
Shipping	Cdon Orders
Payment	Cdon Failed Orders
International	Cdon Logs
CONFIGURE	Cdon Configuration
Shop Parameters	
Shop Parameters	

• On clicking it, you will be navigated to the page as:

Cdon Integration	OR / Cdon Logs					Delete All Logs Help
	1)					2 3
ID	ACTION	TYPE	MESSAGE	RESPONSE	CREATED AT	
1	getRequest	error	test	٢		🛍 Delete

#### To see the log,

• Click the view sign (

۲

) under Response.

• On clicking it, a box will appear as shown below, where you may enter the start and end dates for which you want to view the logs.

#### To delete a log,

• Click on the delete button in the last column, adjacent to the log.

1	UploadAll	Info	Products Ids	۲	06/30/2018 01:06:41	🛍 Delete
2	UploadAll	Info	Response	۲	06/30/2018 01:06:41	🛍 Delete
3	UploadAll	Info	Products Ids	۲	06/30/2018 01:06:42	🛍 Delete
4	UploadAll	Info	Response	۲	06/30/2018 01:06:42	🛍 Delete

• The log will be deleted.

#### To delete all the logs,

• Click on the **Delete All Log** which is highlighted in the image below:



• On clicking it, all the logs will be deleted.

### 10. Cdon Feeds

#### To view Cdon feeds:

- Go to Prestashop Admin Panel
- On the left navigation bar, place the cursor on Cdon Integration and you will see it getting expanded as below:

Cdon Integration	Cdon Profile
	Cdon Categories
INFROVE	Cdon Products
Modules	Cdon Bulk Process
Design	Cdon Feeds
Shipping	Cdon Orders
Payment	Cdon Failed Orders
International	Cdon Logs
	Cdon Configuration
Shop Parameters	and the set of the second states

• Click on Cdon Feeds and you will see the page as shown below:

Cdd	on Integra	ation / Cdon Fee Feeds	ds					- Delete All	<b>?</b> Help
CDO	ON FEEDS	1						C	10
	ID	Feed Id	Feed Type	Feed Status	Feed File Feed Response	Uploaded At	Updated At		
	1	123456	product	pending	- 🕐			<b>⇒</b> Approve ▼	

• All the feeds are listed on this page.

#### To approve Cdon feeds:

- Select the Feed that you wish to approve.
- Click on the Approve Button on the right-hand side. Approve

Cdon Integ	Feeds	eeds						Delete All Help
CDON FEED	s <u>1</u>							8
ID	Feed Id	Feed Type	Feed Status	Feed File	Feed Response	Uploaded At	Updated At	
1	123456	product	pending	-	٢			← Approve -
								/

• The Feed Selected will automatically be approved.

#### To Export Cdon feeds:

• On the top right corner, click on the **Export Button**.

C	don	Feeds						De EXPORT
CD	ON FEEDS	5 1 Feed Id	Feed Type	Feed Status	Feed File Feed Response	Uploaded At	Updated At	6
	1	123456	product	pending	- 🕐			≓ Approve ▼

• All the feeds will be exported from Cdon marketplace to your PrestaShop Dashboard.

#### To Sync Cdon feeds:

- Select the Feed that you wish to sync.
- Click on the drop-down menu present on the right of approve button.

Cdon Integr	Feeds	eeds					Delete All Help
CDON FEEDS	i 1						2 3
ID	Feed Id	Feed Type	Feed Status	Feed File Feed Response	Uploaded At	Updated At	
1	123456	product	pending	-		-	≓ Approve ▼
							C Sync Feed
							X Delete

• Click on Sync Feed and you are good to go.

To Delete Cdon feeds:

- Select the Feed that you wish to delete.
- Click on the drop-down menu present on the right of approve button.

Cd	on Integra	Feeds	eeds						Delete	All	<b>?</b> Help
CD	ON FEEDS	1 Feed Id	Feed Type	Feed Status	Feed File	Feed Response	Uploaded At	Updated At		2	2
	1	123456	product	pending	-				≓ Approve	•	
									* Delete	[	Delete

• Click on **Delete** and all the feeds will be deleted.