

Mercadolibre Prestashop Integration User Guide

by CedCommerce Products Documentation

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1. Overview

MercadoLibre is an Argentine eCommerce company and the most popular e-commerce site in Latin America when it comes to the number of visitors.

On this largest e-commerce ecosystem in Latin America, products that are available to be sold by sellers and purchased by buyers are huge in number and fall under multiple categories such as Electronics and Accessories, Fashion, Home and Garden, Car Accessories, Sporting Goods etc. MercadoLibre has about 212 million recorded users as of 2017 and in the first quarter of 2018, the net revenue of MercadoLibre was 321 Million US dollars.

Mercadolibre Prestashop Integration is a fabulous API integration that helps the Prestashop store owners to synchronize inventory, price, and other product details for the product creation and its management between the Prestashop store and the Mercadolibre marketplace.

The Mercadolibre Prestashop Integration extension integrates the synchronized product listing between Prestashop and Mercadolibre. Once the seller has installed the extension, it becomes easy to create the Mercadolibre Categories and map the dependent attributes on the Prestashop store.

This ahead of the curve extension empowers the sellers to configure the desired product category into Prestashop for automatic submission of the selected product to the same Category on Mercadolibre.

The Key Features are as follows:

Profile-based product upload: Admin can create a profile, map the Mercadolibre category and attributes to the Prestashop category and attributes, and then after assigning the products to the profile can easily upload products to Mercadolibre.com.

Attribute Mapping: Maps suitable existing attribute with Mercadolibre attribute, so a seller need not populate those fields.

Bulk Upload System: The merchant has the flexibility to upload as many numbers of products on Mercadolibre.com using bulk product upload feature, as wanted.

Synchronized Inventory: Auto synchronization of the inventory at regular intervals and the listing of the products along with all the details is established between Prestashop and Mercadolibre.com.

Enable and Disable Products: Merchants can close and reopen the products on Mercadolibre.com using Enable and Disable feature.

Simple and Configurable Product Upload: Admin can upload the Simple and Configurable type of Prestashop products on the Mercadolibre website.

2. Mercadolibre Prestashop Extension Installation

To install the extension:

- Go to the **Prestashop Admin panel**.
- On the left navigation bar, point cursor to the **Modules and Services**.

The menu appears as shown in the following figure:

PrestaShop 1.7.4.2 Quick Access Search View my shop

Dashboard

Tip of the moment

Set up customer reviews to optimize reassurance on your site and boost your conversions.

[See the entire selection >](#)

Practical links

- Modules to [increase your traffic >](#)
- Modules to [boost your conversions >](#)
- Modules to [increase your clients' average cart >](#)
- Selection of modules recommended for [your business sector >](#)

Sales	Orders	Cart value	Visits	Conversion Rate	Net Profit
£697,435.	5,537	£125.96 Tax	351,866	1.57%	£239,814.00

Sales

Line graph showing Sales from 8/3/2018 to 9/3/2018. The Y-axis ranges from 5000 to 51729. The X-axis shows dates: 8/3/2018, 8/11/2018, 8/17/2018, 8/23/2018, 8/29/2018, 9/3/2018.

ACTIVITY OVERVIEW

Online Visitors **15**

- Now click the **Modules and Services** menu, and you will come across a page like shown below.

Modules and Services

List of modules

Update all Add a new module Help

There are 2 warnings

Bank wire: Account owner and account details must be configured before using this module.
Payment by check: The "Pay to the order of" and "Address" fields must be configured before using this module.

Addons membership provides access to all our PrestaShop modules.
Once connected, your new modules will be automatically installed.

[SIGN UP](#) [LOG IN](#)

Installed Modules **Disabled Modules** **Modules to update** 1

An upgrade is available for some of your modules!
[Theme configurator](#)

- Now you need to click on **Add a New Module** on the top right corner of the page.
- In doing so, the page opens a section like shown in the image below:

ADD A NEW MODULE

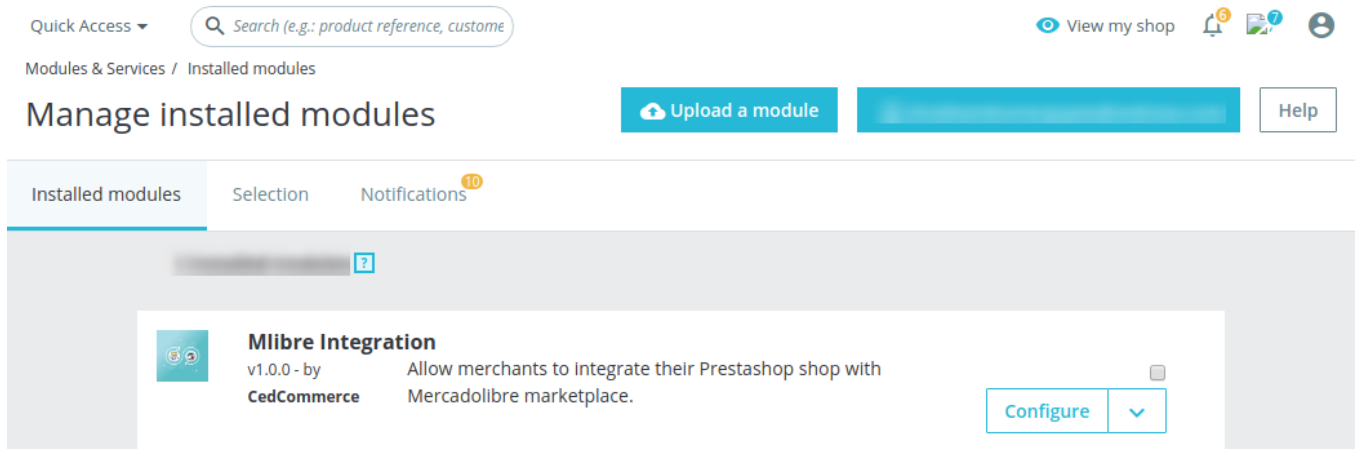
The module must either be a Zip file (.zip) or a tarball file (.tar, .tar.gz, .tgz).

Module file Choose a file

[Upload this module](#)

- Now in the Module File tab, choose the package file of Mercadolibre marketplace from your system.
- Once selected, click on the **Upload this module** button.
- On the same page, scroll down and in the Modules list, search for Mercadolibre and it will be listed on the right side as a drop-down.

- Once you select and click on the **Install** button, you can see a message like shown below, on the same page, asking you if you wish to proceed with the installation. You may click on **Proceed with the installation**.



- The module will be installed and you will be navigated to the **Configuration** page for further steps to be taken.

3. Retrieve API Credential from the Mercadolibre Seller Panel

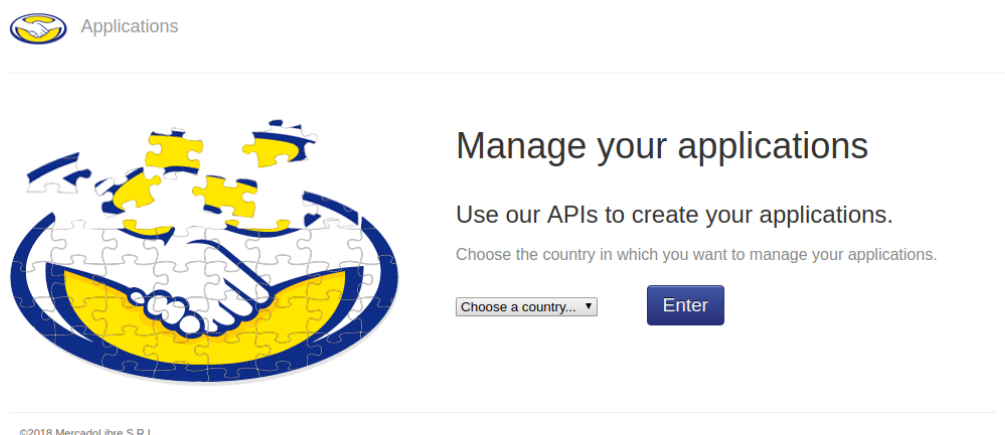
Before proceeding with the Configuration Settings, the user has to log in the Mercadolibre Seller account to obtain the following API credentials:

- App Id
- Secret Key

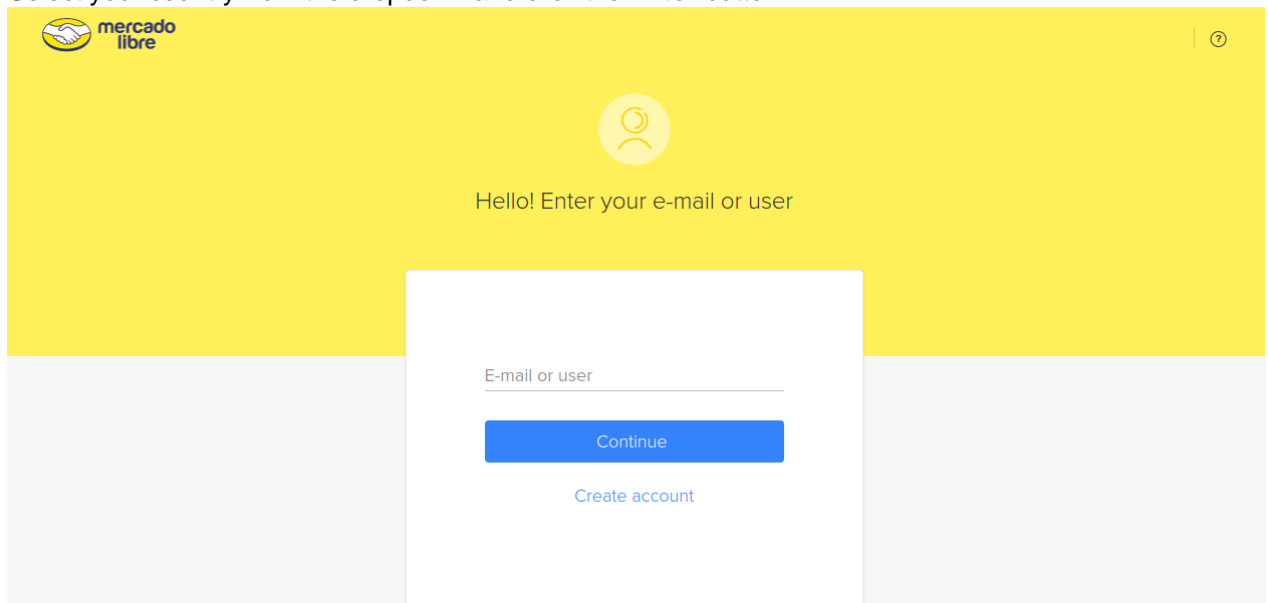
After obtaining the details, the merchant has to copy all of them one by one from the Mercadolibre Seller account and paste it one by one to the **Mercadolibre Configuration** page of the admin panel of the store.

To retrieve the API credentials

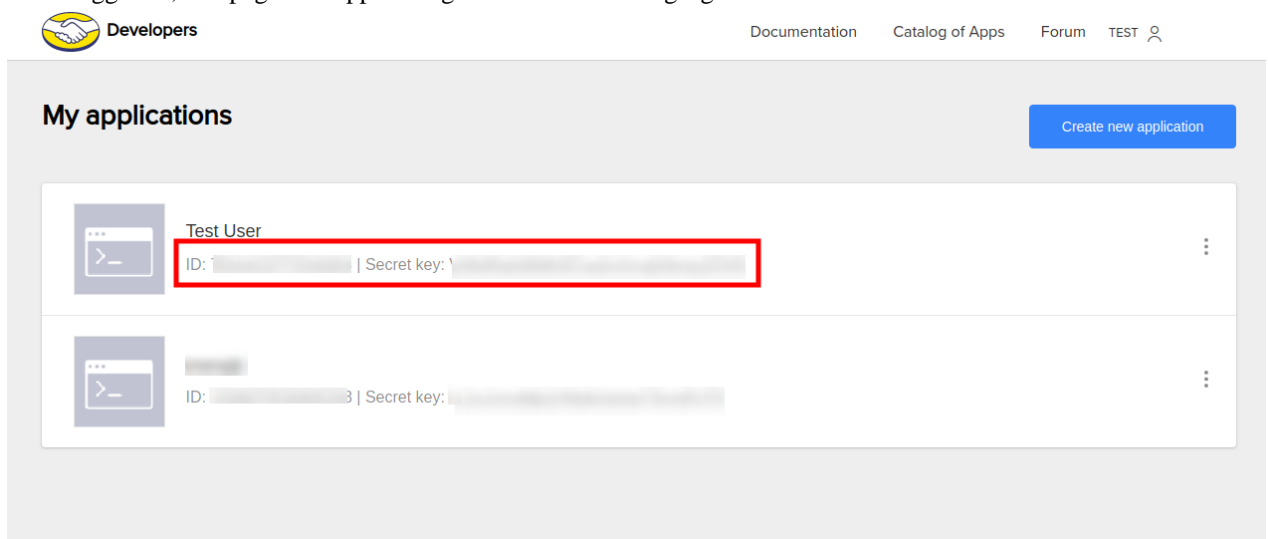
- Go to the Mercadolibre Seller Panel
[https://application.mercadolibre.com\(https://application.mercadolibre.com\)](https://application.mercadolibre.com(https://application.mercadolibre.com))
 link. The page will appear as given in the following.



- Select your country from the dropdown and click the **Enter** button.

The image shows the Mercado Libre login page. It has a yellow header with the Mercado Libre logo on the left and a help icon on the right. In the center, there is a circular icon with a clock and a sad face. Below this, the text "Hello! Enter your e-mail or user" is displayed. A white login box is centered on the page, containing a text input field labeled "E-mail or user", a blue "Continue" button, and a blue "Create account" link.

- Enter the login credentials.
- After logged in, this page will appear as given in the following figure.

The image shows the "My applications" page on the Mercado Libre Developers portal. The top navigation bar includes the "Developers" logo, "Documentation", "Catalog of Apps", "Forum", and "TEST" with a user profile icon. A blue "Create new application" button is in the top right. The main section is titled "My applications" and contains a list of applications. The first application, "Test User", is highlighted with a red box around its "ID" and "Secret key" fields. The second application is partially visible below it.


- Select the **App Id** and **Secret Key** from your App. if you have not been created, then click on the button given in the blue color named **Create new application**.
- Copy the **App Id** value and the **Secret Key** value.
- Save the corresponding values in some text editor or the in Word file to use it later on while setting up the configuration settings.

4. Configuration Settings

Once you have installed the module, you can see the Configuration page as shown below.

You may fill the details as below:

General Settings:

 GENERAL SETTINGS

Enable

YES
 NO

Enable this module

* Mlibre Country

Mexico
 ▼


Select Mercadolibre Country In Which You Want To Sell".

* Mlibre Currency

Peso Mexicano (\$)
 ▼


Select Mercadolibre Country In Which You Want To Sell".

* API Url


 https://api.mercadolibre.com/

API URL OF MERCADOLIBRE I.e. "https://api.mercadolibre.com/".


* App ID



* App Secret Key



* Redirect URI



Get Token

GET TOKEN


After Adding a new Client ID and Client Secret, save the general setting, now press the Generate Token button to create token in order to make synchronization process complete.

Refresh Token


REFRESH TOKEN

Refresh If getting error message like token expire etc..


Code



Api Access Token



Api Refresh Token



- In the **Enable** part, select **Yes** so that your module gets enabled.
- In the **Mlibre country**, Select the country.
- In the **Mlibre currency**, select the currency
- In the **App ID** bar, enter the ID that you had retrieved from the Mercadolibre Seller Panel.
- In the **App Secret key** bar, enter the ID that you had retrieved from the Mercadolibre Seller Panel.
- In the **Redirect URL** bar, enter the same.
- Now click the **Get Token** button and **Refresh Token** (If getting an error message like the token to expire etc).
- In the following three bars i.e., **Code**, **API Access Token**, and **API Refresh Token**, the details get filled automatically once you have clicked Get Token and Refresh Token button.
- Once done with this section, click on the **Save** button on the right corner of the same section.

Product Settings:

PRODUCT SETTINGS

Debug Mode

YES
 NO

If enable Error and info will be logged in db.

Price Type

Normal Price Without Tax

The type of product price send to Mlibre.com.

Pricing Rule	Rule Type	Product Price Range	By Fixed Amount	By Percentage
<div> ADD NEW RULE </div>				

Store Language

English (English)

Store Language In Which Data Process.

Auto Sync Inventory and Price By Cron

YES
 NO

If enable then QUANTITY and PRICE will be automatically SYNCHRONIZED By Cron.

Update Inventory/Price on Product Edit.

YES
 NO

Update inventory and price on mlibre when you edit product on store .

Delete Product Data on Product Delete.

YES
 NO

Disable product on mlibre when you delete product on store .

Trim Title I Case Of Max Character Limit Exceeds

YES
 NO

Trim the title if title length increases max character limit at Mlibre.

Customize Product Description

No

- In the **Debug Mode**, select the enable find the error.
- In the **Price Type**, select either **Normal Price Without Tax** or **Normal Price With Tax**. Note that this is the type of product price to be sent to Mercadolibre.com.
- In **Pricing rule**,
 - Click on the new rule button, to variate your Mercadolibre price with your PrestaShop store.
- In the **Store Language**, select the language in which you want the data to be processed.
- In the **Auto Sync Inventory and Price By Cron**, If enabled the inventory and price will automatically get sync with Mercadolibre.
- In the **Update Inventory/Price on Product Edit**, select **Yes** or **No**, if you want the inventory and price to be updated on Mercadolibre when you edit product on the store .
- In the **Delete Product Data on Product Delete**, select **Yes** or **No**, if you want to disable product on Mercadolibre when you delete product on the store.
- In the **Trim Title, I Case Of Max Character Limit Exceeds**, It will crop the characters of title on Mercadolibre if it exceeds.
- In **Customize Product Description**, It allows the seller to change the description of the product.

Order Settings:

ORDER SETTINGS

Use Seller Info For To Be Agreed Orders

YES

NO

Use Seller's Info For Mlibre Orders With Status "to_be_agreed"

CUSTOMER ID

Customer Id to create order on store which are imported from mlibre.

Import Mlibre Orders From

Last One Day

Select The Range To Fetch Mlibre Orders.

Import Mlibre Orders Of Status

All Orders

Select the Status Of Mlibre Orders Which you want to Import.

Import Mlibres Order Of Shipment Status

All Orders

Select the Shipment Status Of Mlibre Orders Which you want to Import.

Prestashop Order status when Import

Awaiting check payment

Prestashop Order Status While importing order.

Prestashop Order status when cancelled at Mlibre

Awaiting check payment

Prestashop Order Status after cancel order.

Prestashop Order status when Shipped

Awaiting check payment

Prestashop Order Status after order Shipped.

Prestashop Order status when Delivered

Awaiting check payment

Prestashop Order Status after order makred as delivered At Mlibre.

Order Carrier

0

Order Carrier While importing order.

Order Payment

Payments by check

Order Payment While importing order.

Enable Order Messaging

No

Set Custom Message For Mlibre Customers

- In the **Use Seller Info For To Be Agreed Orders**, select yes to choose seller's info of Mlibre.
- In the **CUSTOMER ID**, enter the ID for customers to be created, for orders which are imported from Mlibre.
- In the **Import Mlibre Order of status**, select the order status while importing the order.
- In the **Order status when cancelled at Mlibre**, select the status to appear when the order has been cancelled.
- In the **Mlibre Order shipment status**, select the order status to appear when the order has been shipped.
- In the **Order Carrier**, select the order carrier set for particular orders while importing the Mlibre order.
- In the **Order Payment**, select the order payment method set for each order while importing the Mlibre order.
- In the **Enable order Messaging**, Select **yes** to set the custom message for Mlibre customers.

Once you are done with entering and selecting all these needed information, click on **Save Config** to save all the configuration settings you have made changes for.

Your configuration will be saved.

5. Managing Mercadolibre Profiles

Admin can create a new profile and assign the required products to the profile. While creating and editing the profile, admin can map the Prestashop attributes to the Mercadolibre attributes. These attributes are applicable to all the products that are assigned to the profile.

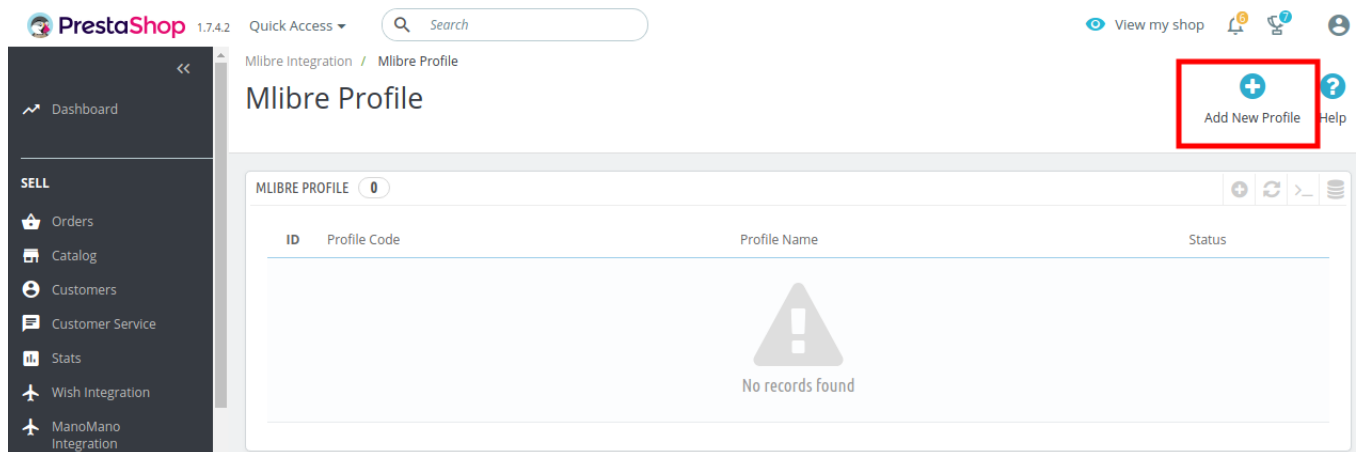
Admin can do the following tasks:

- Add a new profile
- Edit the existing profile
- Delete the profiles

5.1. Adding a new profile

To add a new profile, a seller needs to:

- Go to Prestashop Admin Panel
- On the left navigation bar, place the cursor on **Mlibre** Integration and you will see it getting expanded as below:
- Click on **Mlibre Profile** and you will see the page as shown below:



- Now click on **Add New Profile**. You will be taken to the page as shown below:

PrestaShop 1.7.4.2 Quick Access Search

Mlibre Integration / Mlibre Profile

Add new

NEW PROFILE

PROFILE INFO CATEGORY MAPPING ATTRIBUTE MAPPING MLIBRE SETTINGS

* Profile Code

* Profile Name

Status

- In the **Profile code**, enter the code for the profile you are making.
- In the **Profile name**, enter the name of the profile.
- Select **Enable** as the status to enable the profile.
- Click on the **Save** button.

Now Click on **Category Mapping** adjacent to the **Profile Info** tab, and you'll come across a section as below:

Mlibre Integration / Mlibre Profile

Add new

Back To List Help

PROFILE INFO CATEGORY MAPPING ATTRIBUTE MAPPING MLIBRE SETTINGS

Map Multiple Prestashop Categories with any leaf category of Mlibre

MLIBRE CATEGORY MAPPING

PRESTASHOP CATEGORIES MLIBRE CATEGORY

☒ Check All ☐ Uncheck All

☐ Home

--Select--

- In this section
 - You have to map your PrestaShop category attribute with **Mlibre Category**.
 - Select the options **Collapse All**, **Expand All**, **Check All**, **Uncheck All** to perform these operations to select the directory.
 - Select the category of Mercadolibre.

Now Click on **Attribute Mapping** adjacent to the **Category Mapping** tab, and you'll come across a section as below:

NEW PROFILE


PROFILE INFO
CATEGORY MAPPING
ATTRIBUTE MAPPING
MLIBRE SETTINGS

? Map all the Required Mercadolibre attributes with Prestashop attributes in order to prevent error at the time of product upload

MLIBRE ATTRIBUTE	STORE ATTRIBUTES
Mlibre Default Attribute Mapping	
*SKU	Reference
* Title	
* Price	
* Quantity	
* Description	
Mlibre Required/Optional Attributes Mapping	
Mlibre Variant Attributes Mapping	

- In the select **SKU**, enter the store SKU.
- In the **Title**, enter the title of the product.
- Enter **Price** of the product.
- Enter **Quantity** in the tags attribute.
- Enter **Description** of the product.
- Click on **Save** button, and the attribute mapping will be saved.

Click on the **Mlibre Settings** adjacent to the **Attribute Mapping** and you will see the section as shown below:

 NEW PROFILE

[PROFILE INFO](#)
[CATEGORY MAPPING](#)
[ATTRIBUTE MAPPING](#)
[MLIBRE SETTINGS](#)

MLIBRE PRODUCTS

* Product Listing Type


* Item Condition


* Local Pickup

MLIBRE SHIPPING

* Free Shipping

* Shipping Mode

 Add Upto 10 Custom Shipping Prices for Shipping Mode "Custom"

Shipping Cost	Description
	

In Mlibre products

- Select the **Product Listing type**.
- Select the **Item Condition**.
- Select the **Local Pickup**

In Mlibre Shipping

- Select the **Free Shipping** option.
- Select the **Shopping Mode**.

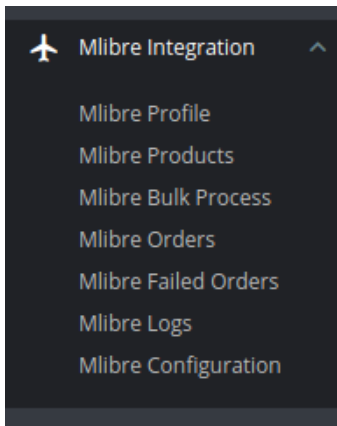
To add the custom shipping mode

- Click on the **Add shipping** button
- Enter the cost and the description.
- Now click on **Save** button and your profile will be created.

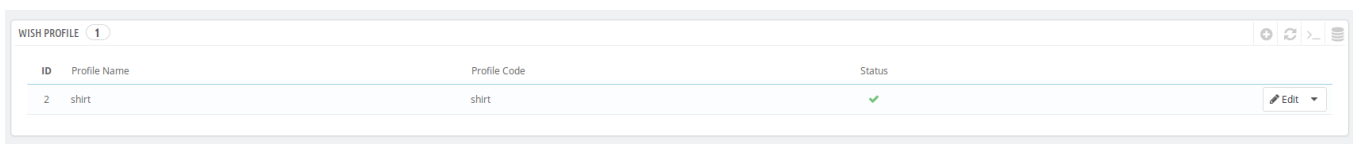
5.2. Editing the existing profile

To edit an existing profile, a seller needs to:

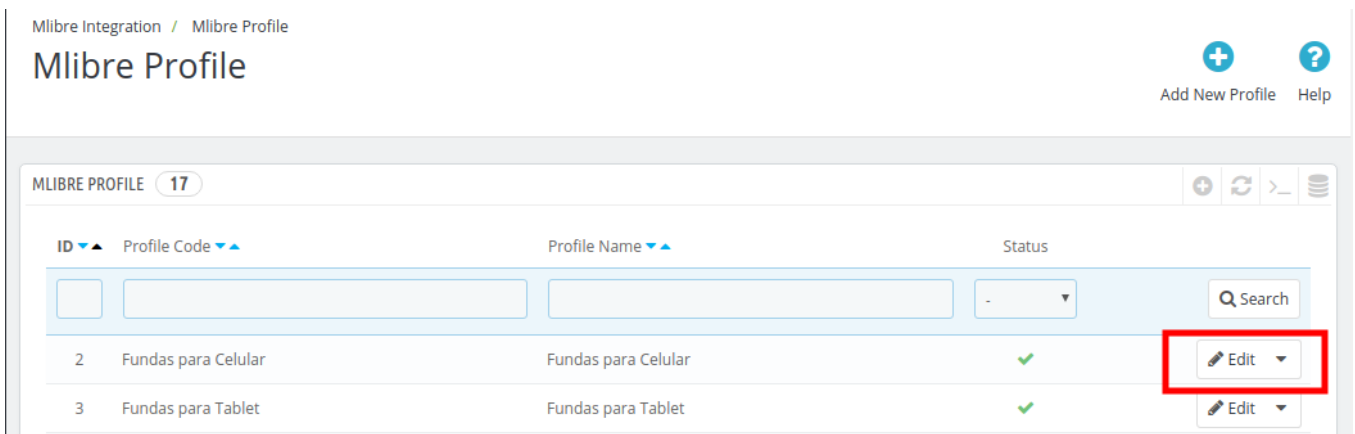
- Go to Prestashop Admin Panel
- On the left navigation bar, place the cursor on **Mlibre** Integration and you will see it getting expanded as below:



- Click on **Mlibre Profile** and you will see the page as shown below:



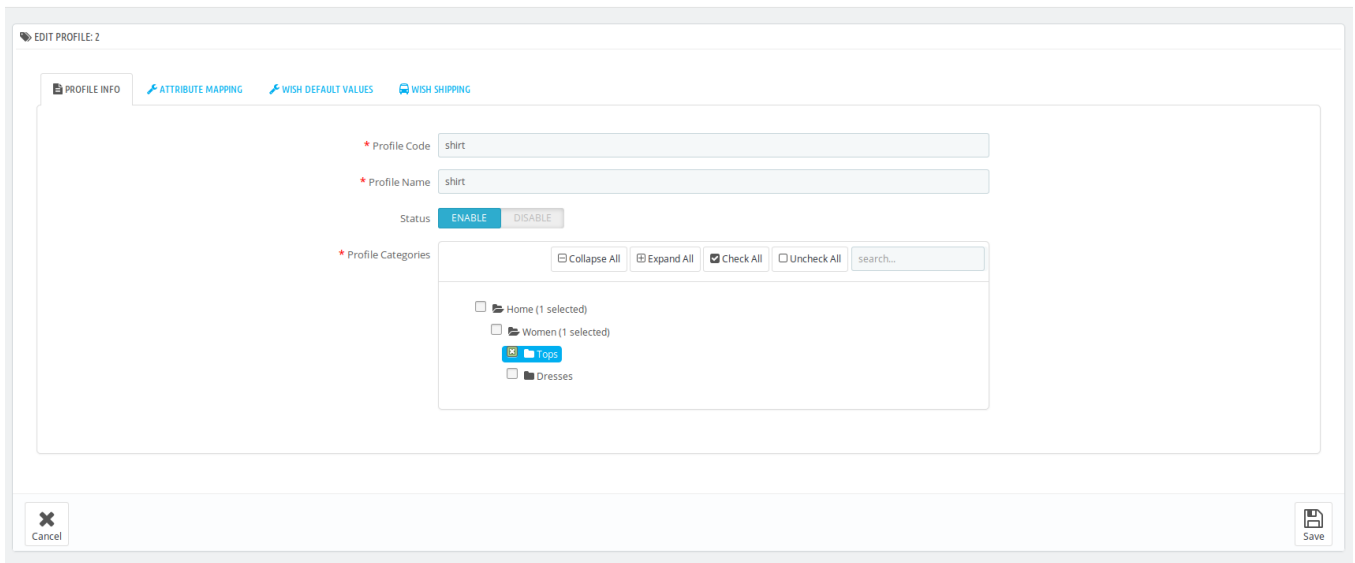
- To edit the profile, click on the Edit button adjacent to the profile in the last column. It has been shown in the red color in the image below:



- Once you click it, you can see the page as below:

Edit

 Help

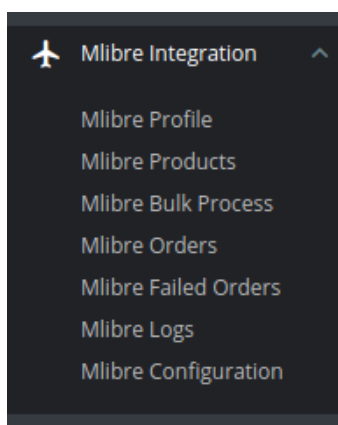


- From here, you may edit the profile. In different sections of this page, the user may make changes in the existing profile.
- Once the changes are made, the seller needs to click on **the Save** button. The changes will be saved and the profile will be edited.

5.3. Deleting the existing profile

To delete an existing profile, a seller needs to:

- Go to Prestashop Admin Panel
- On the left navigation bar, place the cursor on **Mlibre Integration** and you will see it getting expanded as below:



- Click on **Mlibre Profile** and you will see the page as shown below:

Mlibre Integration / Mlibre Profile

Mlibre Profile

[Add New Profile](#)
[Help](#)

MLIBRE PROFILE 17

ID	Profile Code	Profile Name	Status	
2	Fundas para Celular	Fundas para Celular	✓	Edit
3	Fundas para Tablet	Fundas para Tablet	✓	Edit

- To delete the profile, click on the **Delete** button which appears when you click on the drop-down button next to **Edit** button. It has been shown in the red color in the image below:

WISH PROFILE 1

ID	Profile Name	Profile Code	Status	
2	shirt	shirt	✓	Delete

- Once you click it, a box appears asking you to confirm the deletion of the profile.
- If you select **Yes**, the profile will be deleted.

6. Managing Mercadolibre Products

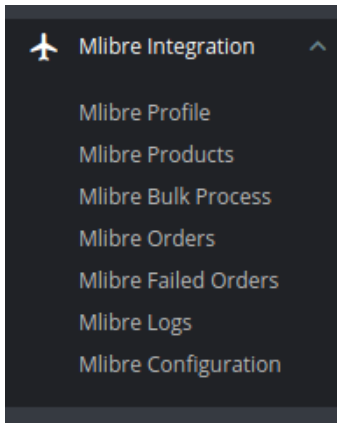
On this page, sellers may take the following actions:

- Upload/Update Selected Products
- Sync Inventory and Price
- Sync Product Status
- Enable Product at Mercadolibre.
- Disable Product at Mercadolibre.

6.1. Uploading/Updating Selected Products

To upload/update a product, a seller needs to:

- Go to Prestashop Admin Panel
- On the left navigation bar, place the cursor on Mlibre Integration and you will see it getting expanded as below:

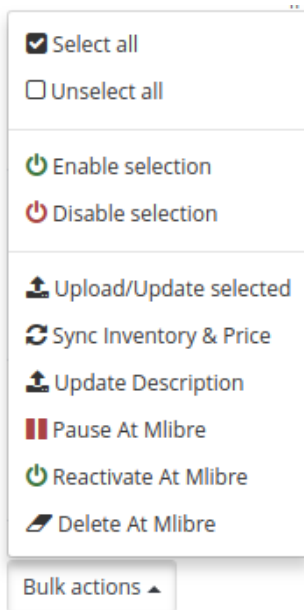


- Click on Mercadolibre Products and you will see the page as shown below:

MLIBRE PRODUCTS **2886**

ID	Profile	Name	Sku	Final price	Quantity	Status	Mlibre Status	Mlibre Item ID	Validity	
82	Fundas para Celular	OtterBox Impact Blackberry 9700 Negra	RBB1-TRC98-20E4	MX \$ 99.00	5	✓	Active	MLM654208371	No Error	Upload
90	Micas de Pantalla (WM)	Screen Protector for Blackberry 8900 Clear	MICABB8900ST	MX \$ 33.00	162	✓	--	--	View Errors	Upload
91	Micas de Pantalla (WM)	Screen Protector for Blackberry 8520 9300 Clear	MICABB8520STD	MX \$ 39.00	217	✓	--	--	View Errors	Upload

- From here, you may select the product(s) and then you need to click on the **Bulk Actions** button on the bottom left of the page and you may see the options for actions, as shown below:

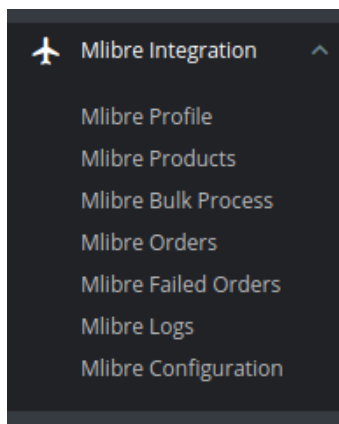


- Now click on the **Upload/Update selected** to upload the product.

6.2. Sync Inventory and Price

To sync Inventory and Price for a product, a seller needs to:

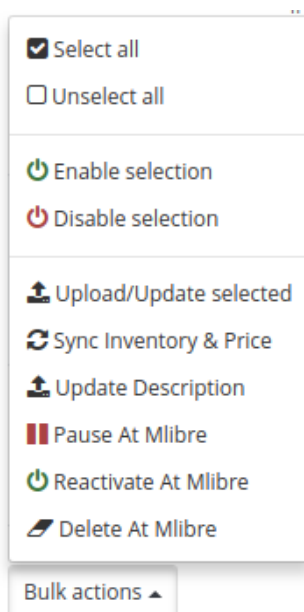
- Go to Prestashop Admin Panel
- On the left navigation bar, place the cursor on Mercadolibre Integration and you will see it getting expanded as below:



- Click on Mercadolibre Products and you will see the page as shown below:

MLIBRE PRODUCTS 2886									
ID	Profile	Name	SKU	Final price	Quantity	Status	Mlibre Status	Mlibre Item ID	Validity
82	Fundas para Celular	OtterBox Impact Blackberry 9700 Negra	RBB1-TRC98-20E4	MX \$ 99.00	5	✓	Active	MLM654208371	No Error
90	Micas de Pantalla (WM)	Screen Protector for Blackberry 8900 Clear	MICABB8900ST	MX \$ 33.00	162	✓	--	--	View Errors
91	Micas de Pantalla (WM)	Screen Protector for Blackberry 8520 9300 Clear	MICABB8520STD	MX \$ 39.00	217	✓	--	--	View Errors

- From here, you may select the product(s) and then you need to click on the Bulk Actions button on the bottom left of the page and you may see the options for actions, as shown below:

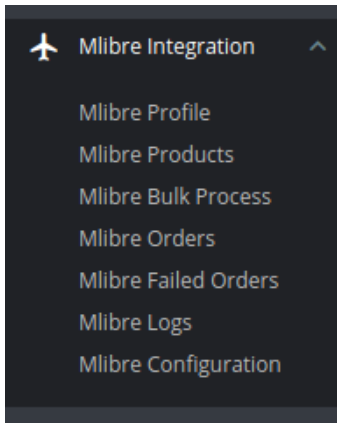


- Now click on sync Inventory and Price.

6.3. Update Discription

To update description, a seller needs to:

- Go to Prestashop Admin Panel
- On the left navigation bar, place the cursor on Mlibre Integration and you will see it getting expanded as below:

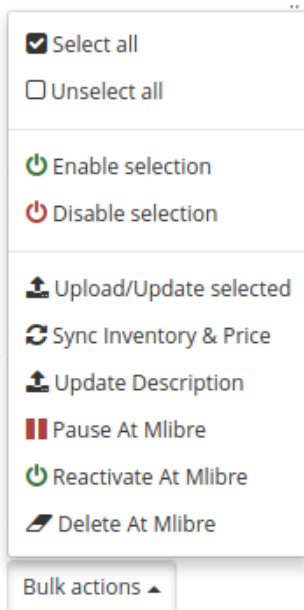


- Click on Mlibre Products and you will see the page as shown below:

MLIBRE PRODUCTS **2886**

ID	Profile	Name	Sku	Final price	Quantity	Status	Mlibre Status	Mlibre Item ID	Validity
82	Fundas para Celular	OtterBox Impact Blackberry 9700 Negra	RBB1-TRC98-20E4	MX \$ 99.00	5	✓	Active	MLM654208371	No Error
90	Micas de Pantalla (WM)	Screen Protector for Blackberry 8900 Clear	MICABB8900ST	MX \$ 33.00	162	✓	--	--	View Errors
91	Micas de Pantalla (WM)	Screen Protector for Blackberry 8520 9300 Clear	MICABB8520STD	MX \$ 39.00	217	✓	--	--	View Errors

- From here, you may select the product(s) and then you need to click on the Bulk Actions button on the bottom left of the page and you may see the options for actions, as shown below:

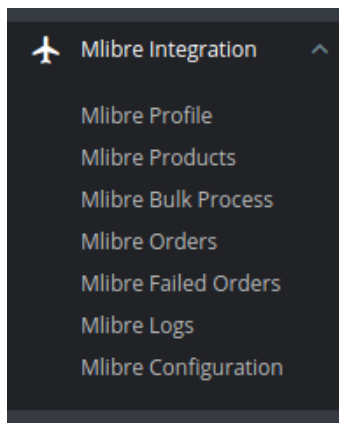


- Now click on Update Description.

6.4. Pause Product

To Pause the Products at Mercadolibre, a seller needs to:

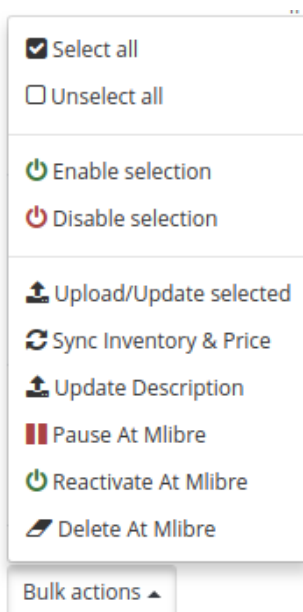
- Go to Prestashop Admin Panel
- On the left navigation bar, place the cursor on Mlibre Integration and you will see it getting expanded as below:



- Click on Mlibre Products and you will see the page as shown below:

MLIBRE PRODUCTS 2886									
ID	Profile	Name	SKU	Final price	Quantity	Status	Mlibre Status	Mlibre Item ID	Validity
82	Fundas para Celular	OtterBox Impact Blackberry 9700 Negra	RBB1-TRC98-20E4	MX \$ 99.00	5	✓	Active	MLM654208371	No Error
90	Micas de Pantalla (WM)	Screen Protector for Blackberry 8900 Clear	MICABB8900ST	MX \$ 33.00	162	✓	--	--	View Errors
91	Micas de Pantalla (WM)	Screen Protector for Blackberry 8520 9300 Clear	MICABB8520STD	MX \$ 39.00	217	✓	--	--	View Errors

- From here, you may select the product(s) and then you need to click on the Bulk Actions button on the bottom left of the page and you may see the options for actions, as shown below:

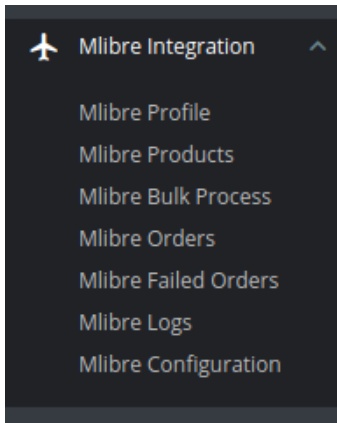


- Now click on Pause at Mlibre.

6.5. Reactivate Product

To Reactivate the Products at Mlibre, a seller needs to:

- Go to Prestashop Admin Panel
- On the left navigation bar, place the cursor on Mlibre Integration and you will see it getting expanded as below:

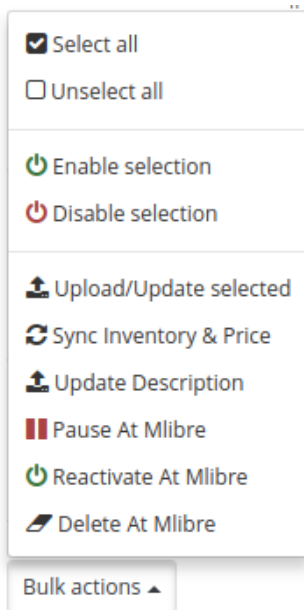


- Click on Mlibre Products and you will see the page as shown below:

MLIBRE PRODUCTS **2886**

ID	Profile	Name	Sku	Final price	Quantity	Status	Mlibre Status	Mlibre Item ID	Validity
82	Fundas para Celular	OtterBox Impact Blackberry 9700 Negra	RBB1-TRC98-20E4	MX \$ 99.00	5	✓	Active	MLM654208371	No Error
90	Micas de Pantalla (WM)	Screen Protector for Blackberry 8900 Clear	MICABB8900ST	MX \$ 33.00	162	✓	--	--	View Errors
91	Micas de Pantalla (WM)	Screen Protector for Blackberry 8520 9300 Clear	MICABB8520STD	MX \$ 39.00	217	✓	--	--	View Errors

- From here, you may select the product(s) and then you need to click on the Bulk Actions button on the bottom left of the page and you may see the options for actions, as shown below:

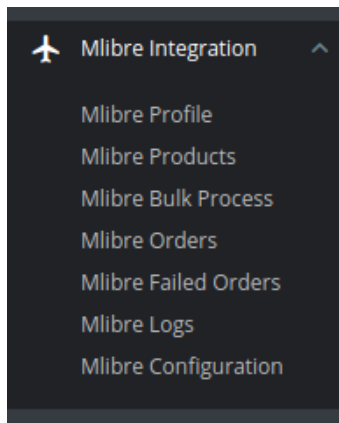


- Now click on Reactivate at Mlibre.

6.6. Delete Product

To delete product at Mercadolibre, a seller needs to:

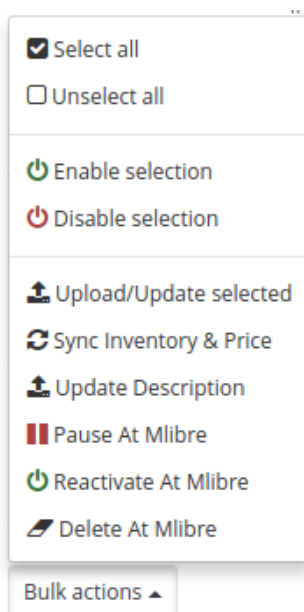
- Go to Prestashop Admin Panel
- On the left navigation bar, place the cursor on Mlibre Integration and you will see it getting expanded as below:



- Click on Mlibre Products and you will see the page as shown below:

MLIBRE PRODUCTS 2886									
ID	Profile	Name	SKU	Final price	Quantity	Status	Mlibre Status	Mlibre Item ID	Validity
82	Fundas para Celular	OtterBox Impact Blackberry 9700 Negra	RBB1-TRC98-20E4	MX \$ 99.00	5	✓	Active	MLM654208371	No Error
90	Micas de Pantalla (WM)	Screen Protector for Blackberry 8900 Clear	MICABB8900ST	MX \$ 33.00	162	✓	--	--	View Errors
91	Micas de Pantalla (WM)	Screen Protector for Blackberry 8520 9300 Clear	MICABB8520STD	MX \$ 39.00	217	✓	--	--	View Errors

- From here, you may select the product(s) and then you need to click on the Bulk Actions button on the bottom left of the page and you may see the options for actions, as shown below:



- Now click on Delete at Mlibre.

7. Managing Mercadolibre Orders

The admin can manage the Mercadolibre orders from the Prestashop admin panel by:

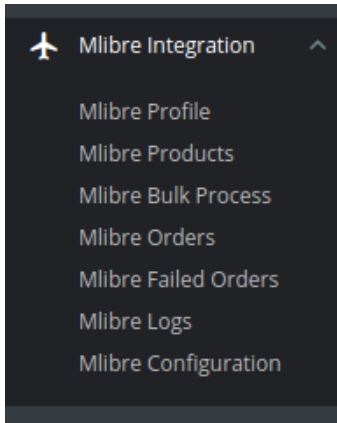
- Viewing and shipping the Mercadolibre orders
- Viewing the failed orders

7.1. Shipping of Mercadolibre orders

The admin can view all the order details fetched from Mercadolibre.com and ship the orders based on requirements. Admin can also cancel the existing orders.

To ship Mercadolibre Orders

- Go to **Prestashop Admin** panel.
- On the left navigation bar, move the cursor over the **Mercadolibre Integration** menu. The menu appears as shown in the following figure:



- Now click the **Mercadolibre Orders** menu. And on the same page, click on **Fetch Orders**. The page appears as shown in the image below:

Mlibre Integration / Mlibre Orders

Mlibre Orders

Fetch Order Help

MLIBRE ORDERS 23

	Store ID	ML ID	ML Shipment ID	Delivery	Customer	Total	PS Status	ML Status	ML Shipment Status
--				-			-	-	-
<input type="checkbox"/>	18975			Mexico	M. Mercadolibre	MX \$ 524.00	4 - PAID Order being processed	Paid	Ready To Sh
<input type="checkbox"/>	18974			Mexico	M. Mercadolibre	MX \$ 873.00	4 - PAID Order being processed	Paid	Ready To Sh
<input type="checkbox"/>	18973			Mexico	M. Mercadolibre	MX \$ 349.00	4 - PAID Order being processed	Paid	Ready To Sh
<input type="checkbox"/>	18972			Mexico	M. Mercadolibre	MX \$ 408.00	3.1 - PAGADO MercadoPago	Paid	Ready To Sh
<input type="checkbox"/>	18967			Mexico	M. Mercadolibre	MX \$ 524.00	6.1 ENVIADO MERCADOLIBRE	Paid	Ready To Sh

- From here, you may carry on the shipment of the product.
- To do so, click on the **View** button in the last column. The page looks like the one shown below:

ORDER DETAIL

ORDER INFO

Mlibre order ID :
Mlibre Shipment ID :
Prestashop order ID : 18975
Order date :
Order status : paid
Shipment status : ready_to_ship

SHIPPING DETAIL

Customer Name :
Customer Phone :
Customer email :
Customer Address :

SHIPPING DATA

* TRACKING NUMBER

The tracking number for the shipment.

ORDER ITEMS

Product	Sku	Price	Quantity	Total
Funda Incipio Dualpro Samsung S9 Plus Negra	SA-931-BLK	524	1	524

ORDER TOTAL

Subtotal : 524
Shipping : 0
Total : 524

Back

Ship Order

Deliver Order

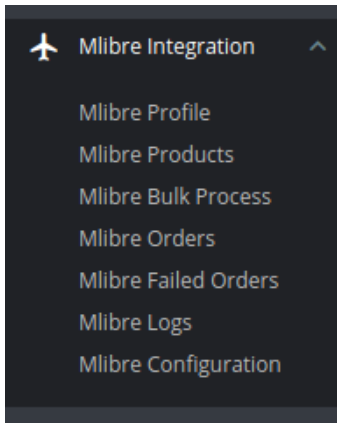
Cancel Order

- You may see the order info and the shipping info on this page.
- In the next part i.e. tracking info, do the following
 - In the Tracking number, enter the unique identifier that your carrier provided so that the user can track their package as it is being delivered. The tracking number should only contain alphanumeric characters with no space between them.
- Once you have filled the necessary details, click on the **Ship Order button**.

7.2. Cancelling the orders

To cancel orders

- Go to **Prestashop Admin** panel.
- On the left navigation bar, move the cursor over the **Mlibre Integration** menu.
The menu appears as shown in the following figure:



- Now click the **Mlibre Orders** menu. And on the same page, click on **Fetch Orders**. The page appears as shown in the image below:

Mlibre Integration / Mlibre Orders

Mlibre Orders

Fetch Order Help

MLIBRE ORDERS 23

	Store ID ▼	ML ID ▼	ML Shipment ID ▼	Delivery ▼	Customer ▼	Total ▼	PS Status ▼	ML Status ▼	ML Shipment Status ▼
--				-			-	-	-
<input type="checkbox"/>	18975			Mexico	M. Mercadolibre	MX \$ 524.00	4 - PAID Order being processed	Paid	Ready To Sh
<input type="checkbox"/>	18974			Mexico	M. Mercadolibre	MX \$ 873.00	4 - PAID Order being processed	Paid	Ready To Sh
<input type="checkbox"/>	18973			Mexico	M. Mercadolibre	MX \$ 349.00	4 - PAID Order being processed	Paid	Ready To Sh
<input type="checkbox"/>	18972			Mexico	M. Mercadolibre	MX \$ 408.00	3.1 - PAGADO MercadoPago	Paid	Ready To Sh
<input type="checkbox"/>	18967			Mexico	M. Mercadolibre	MX \$ 524.00	6.1 ENVIADO MERCADOLIBRE	Paid	Ready To Sh

- Now, to cancel the order one by one, select the order and then click on the drop-down arrow adjacent to the **View** button and you may see the button like this:

Mlibre Integration / Mlibre Orders

Mlibre Orders

[Fetch Order](#) [Help](#)

Document ID	Delivery	Customer	Total	PS Status	ML Status	ML Shipment Status	Date	
46030090	Mexico	M. Mercadolibre	MX \$ 524.00	4 - PAID Order being processed	Paid	Ready To Ship	11/26/2018 14:00:05	View
46050923	Mexico	M. Mercadolibre	MX \$ 873.00	4 - PAID Order being processed	Paid	Ready To Ship	11/26/2018 14:00:05	Print Mlibre Label Sync Status Cancel At Mlibre Deliver At Mlibre
46047019	Mexico	M. Mercadolibre	MX \$ 349.00	4 - PAID Order being processed	Paid	Ready To Ship	11/26/2018 14:00:05	View
46036648	Mexico	M. Mercadolibre	MX \$ 408.00	3.1 - PAGADO MercadoPago	Paid	Ready To Ship	11/26/2018 14:00:05	View
45419182	Mexico	M. Mercadolibre	MX \$ 524.00	6.1 ENVIADO MERCADOLIBRE	Paid	Ready To Ship	11/25/2018 23:00:04	View
45315103	Mexico	M. Mercadolibre	MX \$ 548.00	6.1 ENVIADO MERCADOLIBRE	Paid	Ready To Ship	11/25/2018 19:00:03	View
45150285	Mexico	M. Mercadolibre	MX \$ 548.00	6.1 ENVIADO MERCADOLIBRE	Paid	Ready To Ship	11/25/2018 19:00:03	View

- You may click on the **cancel** button and the order will be canceled.
- You may also cancel the orders in bulk by selecting the multiple orders. Once multiple orders are selected, click on the **bulk actions button**. And it will appear as below:

Mlibre Integration / Mlibre Orders

Fetch Order Help

Order ID	Country	Company	Amount	Status	Payment	Delivery
18951	Mexico	M. Mercadolibre	MX \$ 524.00	Shipped	Paid	Ready To Ship
18950	Mexico	M. Mercadolibre	MX \$ 416.00	Shipped	Paid	Ready To Ship
18949	Mexico	M. Mercadolibre	MX \$ 206.00	Shipped	Paid	Ready To Ship
18948	Mexico	M. Mercadolibre	MX \$ 534.00	Shipped	Paid	Ready To Ship
18947	Mexico	M. Mercadolibre	MX \$ 499.00	Shipped	Paid	Ready To Ship
	Mexico	M. Mercadolibre	MX \$ 548.00	Shipped	Paid	Ready To Ship
	Mexico	M. Mercadolibre	MX \$ 548.00	Shipped	Paid	Ready To Ship
	Mexico	M. Mercadolibre	MX \$ 359.00	Shipped	Paid	Shipped

☐ Select all
☐ Unselect all
☒ Sync Status
☒ Cancel At Mlibre
☒ Deliver At Mlibre

Bulk actions ▾

Display 50 / 23 result(s)

« < 1 > »

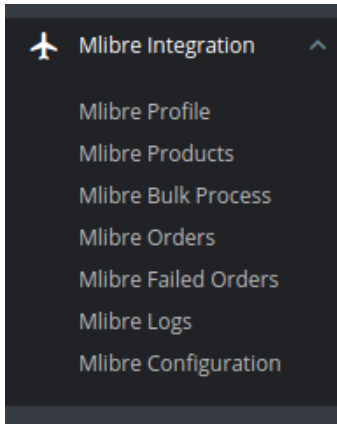
- Now, all that you have to do is to click on the cancel button and all the selected orders will be canceled.

7.3. Mercadolibre Failed Orders

The admin can see the failed Mercadolibre orders and has the liberty to cancel those orders as well.

To cancel the failed order:

- Go to Prestashop Admin Panel
- On the left navigation bar, place the cursor on Mercadolibre Integration and you will see it getting expanded as below:



- Click on **Mlibre Failed Orders**. The page appears as shown below:

ID	SKU	Fruugo Order Id	Reason	
--	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text" value="Search"/>
<input type="checkbox"/>	1 parent_sku 1	5abcda5e0000000000000000	PRODUCT WITH REFERENCE 'parent_sku 1' DOES NOT EXIST	<input type="button" value="Cancel"/>
<input type="checkbox"/>	2 parent_sku 1	5abe2bde00000000000000000	PRODUCT WITH REFERENCE 'parent_sku 1' DOES NOT EXIST	<input type="button" value="Cancel"/>
<input type="checkbox"/>	3 parent_sku 1	5abf7d5e0000000000000000	PRODUCT WITH REFERENCE 'parent_sku 1' DOES NOT EXIST	<input type="button" value="Cancel"/>
<input type="checkbox"/>	4 parent_sku 1	5ac0cede0000000000000000	PRODUCT WITH REFERENCE 'parent_sku 1' DOES NOT EXIST	<input type="button" value="Cancel"/>

- Now, this can be done both in bulk or by canceling a particular failed order.
- To cancel an individual order, click on the **Cancel** button in the last column of each failed order.
- To cancel the failed orders in bulk, select all the orders and then click on the **bulk actions** button and from here you may click on **cancel order**.

All selected failed orders will be canceled.