

eBay Multi-Account Integration For Magento 2 Guide

by CedCommerce Products Documentation

1. Overview	3
2. Installation of the Extension	3
3. Config.	3
4. Manage Account	9
5. Manage Account Configuration	11
6. Profile Management	19
6.1. Adding a New Profile	19
6.2. Editing a Profile	26
6.3. Disabling a Profile	28
6.4. Enabling a Profile	30
6.5. Deleting a Profile	32
7. Manage Orders	35
8. Manage Products	39
8.1. Upload Selected Products	40
8.2. Inventory and Price Sync	42
8.3. Revise Items	45
8.4. End Items on eBay	48
8.5. Relist Items on eBay	51
9. Ebay Bulk Scheduler	54
10. Cron Logs	63
11. Activity Logs	65
12. Help And Support	67

1. Overview

Keeping in mind the competitive dynamics of the e-commerce world and the increasing demands of the merchants in the cutthroat competition, we at CedCommerce have developed the eBay Multi-Account Integration Extension for Magento. This extension is created for Magento 2 users which enables them to list their products by using multiple accounts on eBay.

The advanced, easy to use eBay Multi-Account Integration for Magento from CedCommerce brings you an exclusive option to list your products using multiple accounts on eBay marketplace and earn globally.

Key features of the extension

- **Switch between multiple eBay Accounts easily** – Start managing your eCommerce business and sell using multiple eBay accounts, all at a single place.
- **Sending products on eBay gets easy** – Create a profile for the similar type of products, add the products to it, and send those on eBay every time, easily.
- **Upload products on eBay in one go** – With seller friendly interface, it enables you to send the Magento products on eBay in an instant.
- **Enable/Disable products on eBay** – Disable your listed products on eBay marketplace and retire them. When needed, enable them once again.
- **Map Magento attributes with eBay** – The advanced extension enables you to map the Magento 2 store's product attributes to that of eBay marketplace.

2. Installation of the Extension

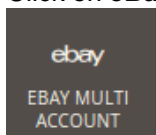
To install the extension

- Log in the **ftp**, and then go to Magento 2 root folder (generally present under the *public_html* folder).
- Create a new folder named *code* under the *app* folder; under *code* folder, create a folder named *Ced*.
 - a. Upload or Drag and Drop *app/code/Ced* directory.
 - b. After successfully uploading the directory, the extension will be installed/upgraded.
 - c. Now run the following upgrade command in *cmd*
`php bin/magento setup:upgrade`

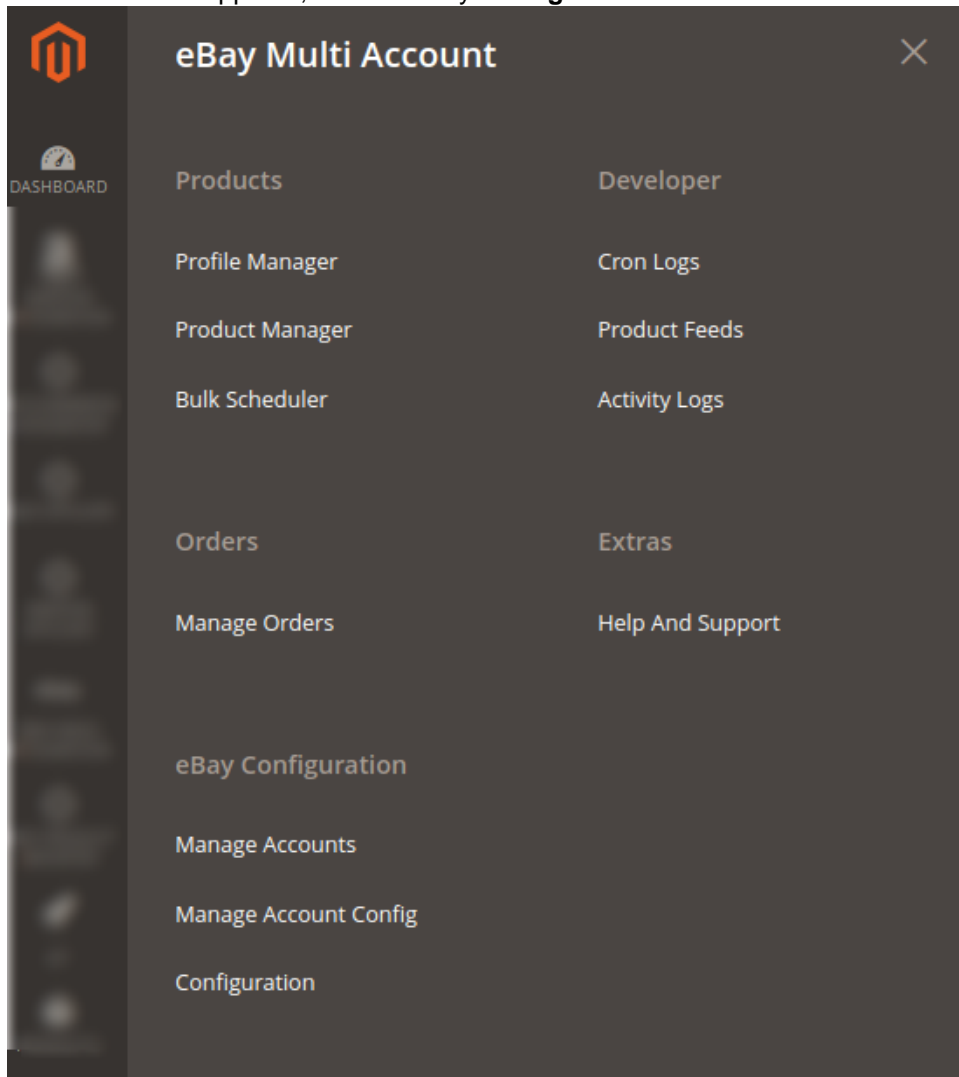
3. Config.

To complete the configuration,

- Go to your Magento 2 admin panel.
- Click on **eBay Multi-Account Integration** present on the left navigation bar.



- When the menu appears, click on eBay **Configuration**.



- You will be navigated to the configuration page as shown below:

Store View: Default Config [?] Save Config

- CEDCOMMERCE ^
 - eBay Merchant/Developer Settings
 - eBay Cron Settings
 - eBay Product Upload Setting
 - eBay Order Setting
- eBay Affiliate
- eBay Basic Configuration
- eBay Importer Config
- Amazon Affiliate

eBay Merchant/Developer Settings

- Click on eBay Merchant/Developer Settings and the section will expand as

eBay Merchant/Developer Settings

Use Developer Account [global] [?]

If you want to access as a developer and you have a **Developer Account**. Click **Yes** from the dropdown menu.

- The Menu will expand as :

eBay Merchant/Developer Settings

Use Developer Account [global] [?]

Get Developer Details

eBay App ID (Client ID) [global]

eBay Cert ID (Client Secret) [global]

eBay Dev ID [global]

eBay Redirect URL name [global]

Primary Account [global] [?]

o

o

- the **account** you want to access, from the drop-down menu under the name **Primary Account**.

eBay Cron Setting:

Now move to the next section:

- Click on **eBay Cron Setting** and the section will expand as:

eBay Cron Settings

Order Cron <small>[global]</small>	Disable	▼
Report File Processing Cron <small>[global]</small>	Disable	▼
Job Syncing <small>[global]</small>	Disable	▼
File Creation Cron <small>[global]</small>	Disable	▼
File Upload Cron <small>[global]</small>	Disable	▼

- In this section you can **Enable/Disable** the **Cron** according to the requirements.

eBay Product Upload Setting

- Click on **eBay Product Upload Setting** and the section will expand as:

eBay Product Upload Setting

Max Quantity Purchased
[global]
 Max Quantity can be Purchased by user

Item Location
[global]
 For Product Location

Postal Code
[global]
 For Product Location

Reason For End Listing
[global]
 select reason in case of end listing on eBay ?

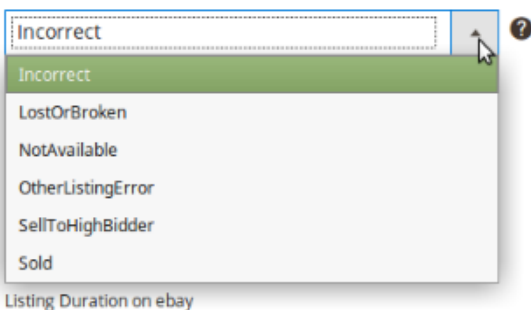
Product Price
[global]
 Select to send different product price to ebaymultiaccount.com

Currency
[global]
 Please select the item Currency ?

Country
[global]
 Please select the item location country ?

Product Chunk Size
[global]
 Enter the size of a chunk

- You can adjust the Maximum Quantity that can be purchased by user under **Maximum Quantity Purchased**.
- Enter the **Item Location** in the next section.
- In **Postal Code**, enter the postal code for your product location.
- In **Reason For End Listing**, select the reason in case of listings' ending on eBay, from the options shown below:

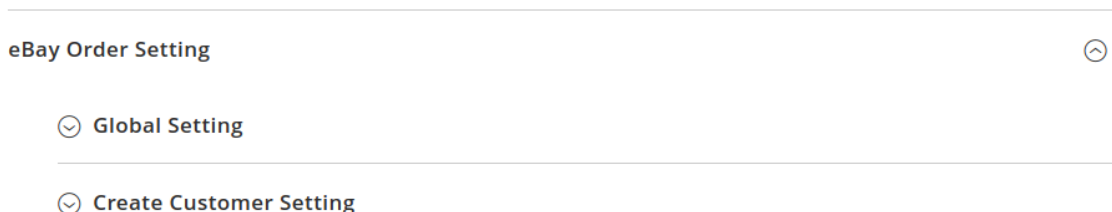


- In **Listing Type**, select the listing type for product upload.
- You can adjust the **Product Price** as per requirement.

- In the **Currency** section, choose the preferred currency.
- In the **Country** section select the country you wish to sell the product in.
- You can adjust the **Product Chunk** size in the next section.

eBay Order Setting:

- Click on **eBay Order Setting** and the section will expand as:



- Now click on **Global Setting** and the menu expands:

eBay Order Setting

Global Setting

Allow Order Notification <small>[global]</small>	<input type="text" value="Disable"/>						
Order Fetch For Out Of Stock Product <small>[global]</small>	<input type="text" value="No"/>						
Fetch Orders No. Of. Days from Today <small>[global]</small>	<input type="text" value="15"/>						
Shipping Method of eBay Orders <small>[global]</small>	<input type="text" value="Amazon Shipping Method"/>						
eBay Order Id Prefix <small>[global]</small>	<input type="text"/>						
	<small>Prefix for eBay Order Increment ID</small>						
Create New Product (if Not Exist) <small>[global]</small>	<input type="text" value="No"/>						
	<small>Create New Product if SKU not found in Magento Store</small>						
Carrier Mapping <small>[website]</small>	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 50%;">Magento Carrier</th> <th style="width: 30%;">eBay Carrier</th> <th style="width: 20%;">Action</th> </tr> </thead> <tbody> <tr> <td colspan="3" style="text-align: center;"> <input type="button" value="Add"/> </td> </tr> </tbody> </table>	Magento Carrier	eBay Carrier	Action	<input type="button" value="Add"/>		
Magento Carrier	eBay Carrier	Action					
<input type="button" value="Add"/>							
	<small>Map Shipping Carrier for Auto Shipment</small>						

You can adjust the preferred **Shipping Method** and alter the order setting accordingly.

- Now Click on **Create Customer Setting** and the menu will expand as:

⏪ Create Customer Setting

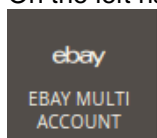
Create Real Customer <small>[global]</small>	No
Customer First Name <small>[global]</small>	Mr. Peter
Customer Last Name <small>[global]</small>	Parker
Customer Group <small>[global]</small>	NOT LOGGED IN
Customer Email <small>[global]</small>	Peter@parker.com
Customer Password <small>[global]</small>	iamspiderman

- Enter all the required Customer details.
- Once all the actions have been taken so far, click on **Save Config** button on the top right of the page.
- The configuration will be saved.

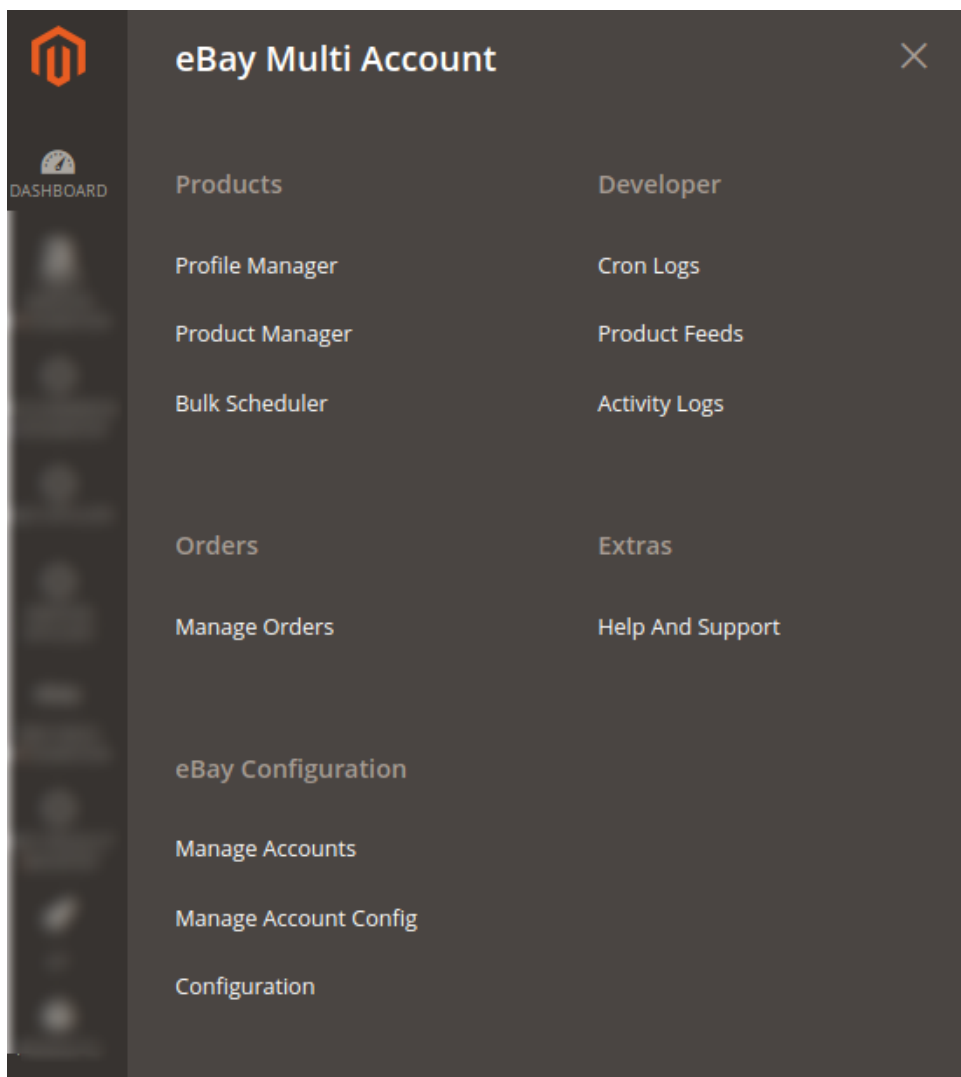
4. Manage Account

TO MANAGE ACCOUNT ON EBAY.

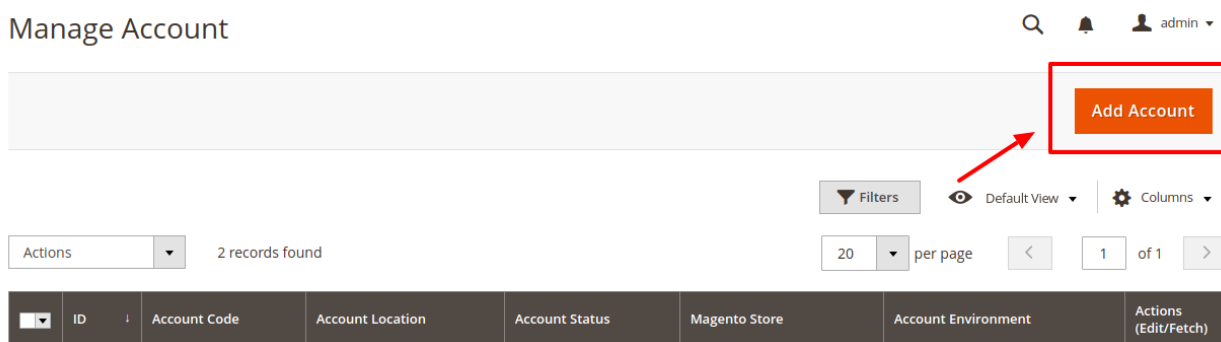
- Go to the Magento 2 admin panel.
- On the left navigation bar, click **Ebay Multi-Account Integration**.



- When the menu appears, click **Manage Accounts**.






- On clicking it, you will be navigated to the page as shown below,



- To add a new account, click on **Add Account** button on the top right corner.
- You'll be redirected on a new page:

New Account



 admin

← Back Reset Save

ACCOUNT INFORMATION

Account Information

Account Information

Account Code *
For internal use. Must be unique with no spaces

Account Environment * Production ▼

Account Location * US ▼

Account Status * Disabled ▼

Account Store * Default Store View ▼

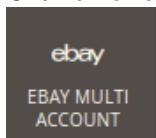
Token

- Enter the **Account Code** provided by eBay, in the first section.
- Select the **Account Environment** from the drop-down menu.
- Move to the next section and enter the **Account Location**.
- You can choose the status of the account under the section **Account Status**.
- In the **Account Store** section choose the view of the store.
- Once all the actions have been taken so far, click on **Save** button on the top right of the page.

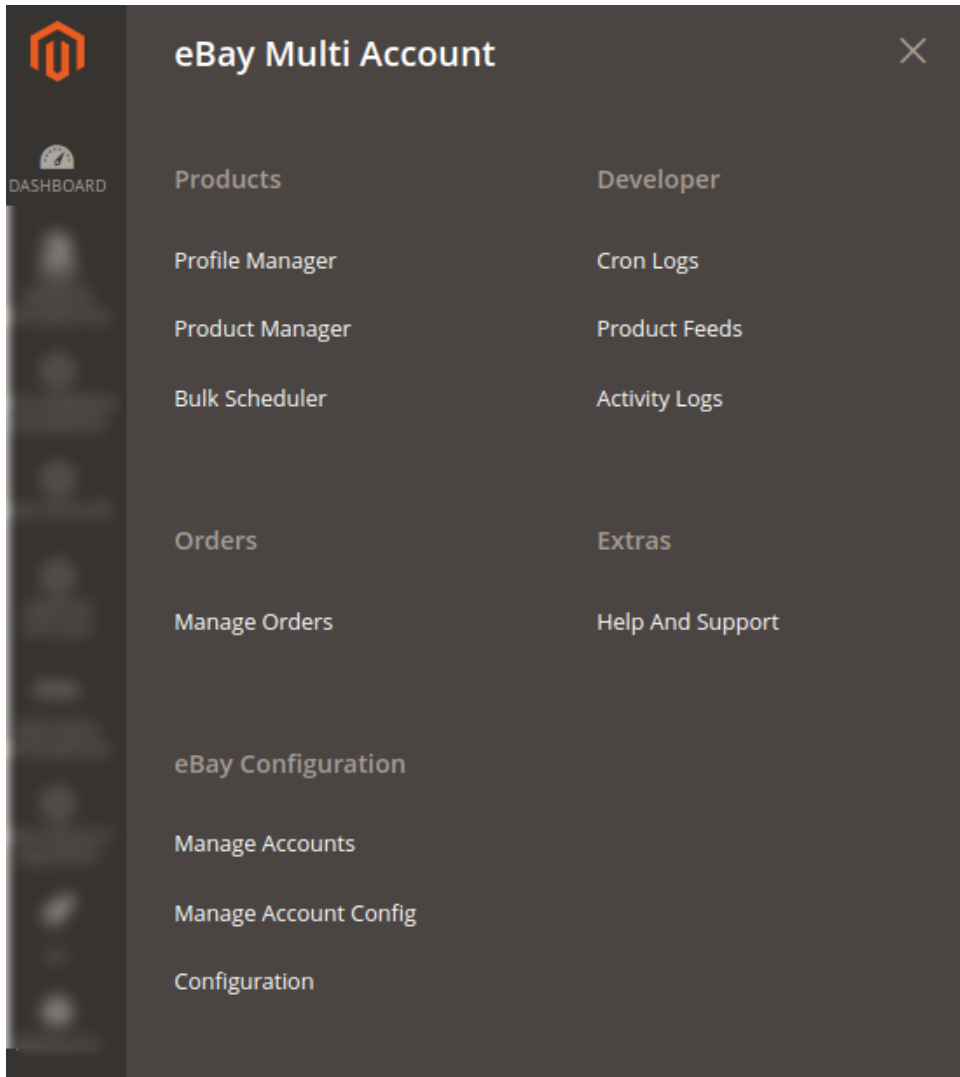
5. Manage Account Configuration

To manage account configuration,

- Go to your Magento 2 admin panel.
- Click on **eBay Multi Account Integration** present on the left navigation bar.



- When the menu appears, click on eBay **Manage Account Configuration**.



- You will be navigated to the **manage account configuration** page as shown below:

Manage AccountConfig 🔍 🔔 👤 admin ▾

+Add Account Configuration

Filters
👁 Default View ▾
⚙ Columns ▾

Actions ▾
1 records found
20 ▾ per page
< 1 of 1 >

	ID	Account Configuration	Return Policy	Payment Details	Shipping Details	eBay Account	Actions
<input type="checkbox"/>	4	configuration_1	👁	👁	👁	account1	✎

Add Account Configuration

- Click on **Add Account Configuration** and the section will expand as:

New Account Configuration 🔍 🔔 👤 admin ▾

← Back
Reset
Save

CONFIGURATION SETTING

Configuration Details

Required Configuration

Account Configuration Information

Configuration Code *

For internal use. Must be unique with no spaces

- In **Configuration Code**, Enter the code you wish to remember your configuration with. This is totally for your own purpose so that you might not get confused in different configurations:
- Now click on **Required Configuration**, and this page will open up:

New Account Configuration 🔍 🔔 👤 admin ▾

← Back
Reset
Save

CONFIGURATION SETTING

Configuration Details

Required Configuration

Account Configuration Information

Select Account * Please select the Account ▾

eBay Payment Details/ Shipping Details/ Return Policy

- Select the account you wish to associate with this configuration under the drop-down menu.
- As soon as you select the account, The eBay Payment Details/Shipping Details/ Return Policy section expands as follows:

New Account Configuration

[← Back](#) [Reset](#) [Save](#)

CONFIGURATION SETTING

Configuration Details

Required Configuration

Account Configuration Information

Select Account *

eBay Payment Details/ Shipping Details/ Return Policy

Payment Details

Payment Method *

PayPal

IntegratedMerchantCreditCard

PayPal Email

Return Policy

Return Accepted *

Return Option

Return Days

Ship Cost Paid By

Shipping Policy

Service Type *

Free Shipping

Shipping Service	Charges	Additional Charges	Action
<input type="button" value="Add"/>			
Excluded Areas	<input type="text" value="Africa"/> <input type="text" value="Asia"/> <input type="text" value="Central America and Caribbean"/> <input type="text" value="Europe"/> <input type="text" value="Middle East"/>		
Global Shipping	<input type="text" value="No"/>		
Free Shipping	<input type="text" value="No"/>		

Sales Tax Details

Sales Tax %

Sale Tax State

Shipping Includes


Payment Details

- Click on **Payment Details** and the section will expand as:

Payment Details

Please select payment methods for eBay products

Payment Methods
[global]

Visa/Mastercard 

PayPal

IntegratedMerchantCreditCard


Discover

CashOnPickup

American Express

Select one or more payment methods

PayPal Email Address
[global]



Fill Only if PayPal Payment Type Selected

- In **Payment Methods**, select the payment methods that buyers will use for buying your eBay products.
- In **PayPal Email Address**, enter your PayPal email address. It is only if you have selected the PayPal Payment type.

Shipping Details

- Click on **Shipping Details** and the section will expand as:



Shipping Details

Please fill shipping details for eBay products

Service Type [global] ▼

Shipping Methods [website]

Services	Charges	Additional Charges	Action
Add Method			

Add a shipping method, using the 'Add Method', and set the 'Shipping Charges' and 'Additional Shipping Charges'

- In **Service Type**, select from the options shown in the image below,

Service Type [global] ▼

Shipping Methods [website]

- Flat
- Calculated
- Calculated Domestic Flat International
- CustomCode**
- Flat Domestic Calculated International
- Freight Flat
- Not Specified

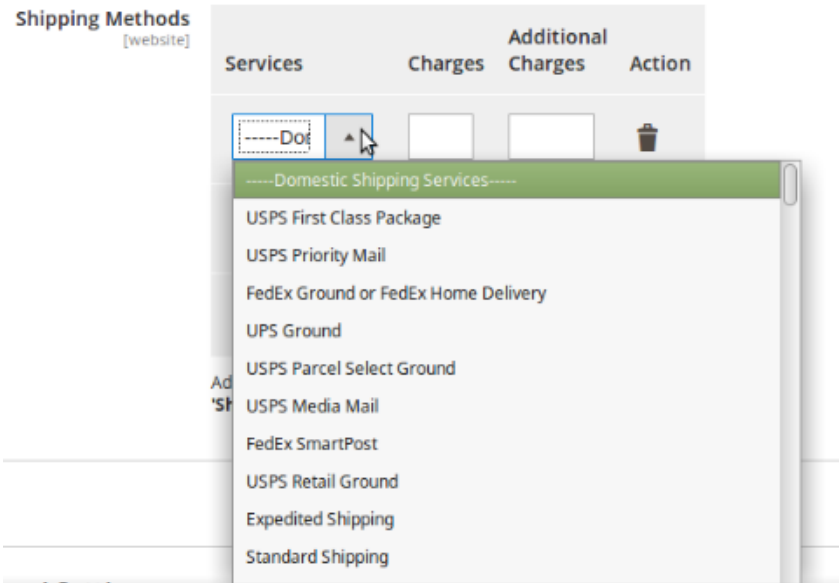
- In **Shipping Method**, you may add the methods by clicking on Add Method button. On clicking it, the fields will appear as:

Shipping Methods [website]

Services	Charges	Additional Charges	Action
-----Dor ▼	<input type="text"/>	<input type="text"/>	
-----Dor ▼	<input type="text"/>	<input type="text"/>	
Add Method			

Add a shipping method, using the 'Add Method', and set the 'Shipping Charges' and 'Additional Shipping Charges'

- You may select **Services** from the below mentioned options,



- You need to enter **Charges** and **Additional Charges** in the next two fields.
- You may delete the method by clicking on delete button under **Action** in the same section.

Return Policy

- Click on **Return Policy** and the section will expand as:

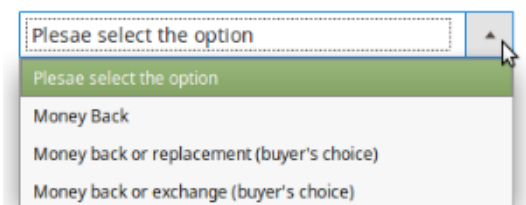
Return Policy



Please fill return policy for eBay products

Refund Option <small>[global]</small>	Plesae select the option	▼
	Required for US only	
Return Accepted <small>[global]</small>	Returns Accepted	▼
Return With-In Days <small>[global]</small>	14 Days	▼
Shipping Cost Paid By <small>[global]</small>	Buyer	▼

- In **Refund Option**, select the option from the list of options shown below:



- In **Return Accepted**, select if returns will be accepted by you or not.

- In **Return With-in Days**, select the time duration under which the return can be requested.
- In **Shipping Cost Paid By**, select whether the shipping cost of the product being returned will be paid by buyer or by seller.

eBay Product Upload Setting

- Click on **eBay Product Upload Setting** and the section will expand as:

eBay Product Upload Setting ⌵

Postal Code [global]
For Product Location

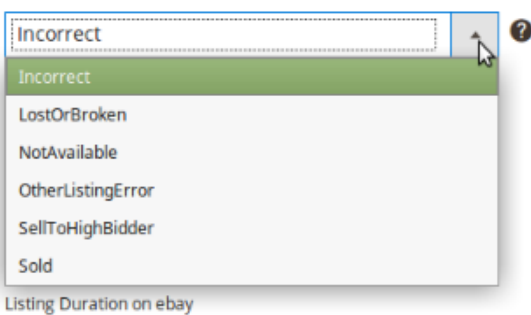
Reason For End Listing [global] ?
select reason in case of end listing on eBay

Listing Type [global] ▼
Listing Type of product upload

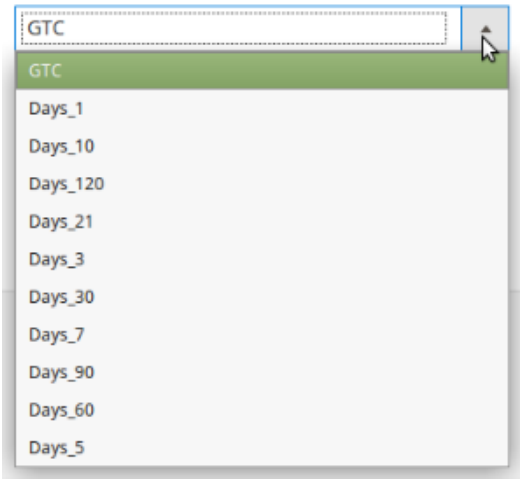
Listing Duration [global] ▼
Listing Duration on ebay

Maximum Dispatch Time [global]
Maximum Dispatch Time for the product

- In **Postal Code**, enter the postal code for your product location.
- In **Reason For End Listing**, select the reason in case of listings' ending on eBay, from the options shown below:



- In **Listing Type**, select the listing type for product upload.
- In **Listing Duration**, select the listing duration on eBay from the options shown below:



- In **Maximum Dispatch Time**, enter the maximum days to be taken to dispatch the product.
- Once all the actions have been taken so far, click on **Save Config** button on the top right of the page.
- The configuration will be saved.

6. Profile Management

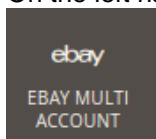
In the **Profile Listing** section of the eBay Multi Account Integration for Magento, you may take the following actions:

- Adding a new profile
- Editing the Existing Profile
- Enabling a Profile
- Disabling a Profile
- Deleting a Profile

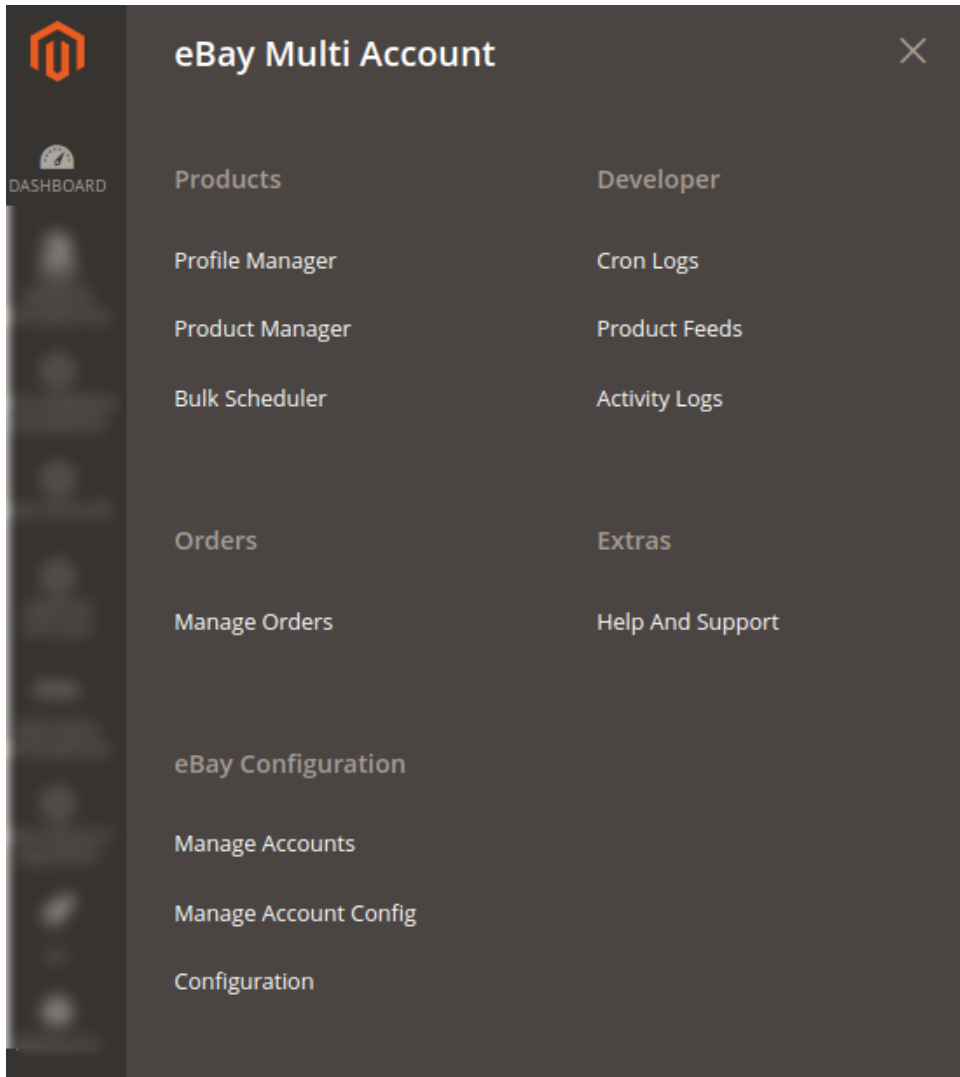
6.1. Adding a New Profile

TO ADD A NEW PROFILE,

- Go to the **Magento 2** admin panel
- On the left navigation bar, click the **eBay Multi Account Integration**



- When the menu appears as shown in the following figure, click **Profile Listing**.



- On clicking it, you will be navigated to a page as shown below:

Manage Profile 🔍 🔔 4 👤 admin ▾

[Add New Profile](#)

Filters |
 👁 Default View ▾ |
 ⚙ Columns ▾

Actions ▾ |
 1 records found |
 20 ▾ per page |
 < 1 of 1 >

<input type="checkbox"/>	ID	Profile Code	Profile Name	Status	Action
<input type="checkbox"/>	1	test	test	Enabled	Edit

- Click the **Add New Profile**
The **New Profile** page appears as shown in the following figure:

New Profile

Q  4  admin ▾

← Back Delete Reset Save and Continue Edit **Save**

PROFILE INFORMATION

Profile Information

Profile info

Category & Attribute

Profile Products

Profile Code *
For internal use. Must be unique with no spaces

Profile Name *

Profile Status ▾

- In the right panel, under **Profile Information**, do the following steps:
 - In the **Profile Code** box, enter a profile code.
Note: It is only for the internal use. Use the unique profile code with no spaces.
 - In the **Profile Name** box, enter the name of the profile.
Note: Use the unique name to identify the profile.
 - In the **Profile Status** list, select **Enabled** to enable the profile.
Note: The **Disabled** option disables the profile.
- In the left navigation panel, click the **Category & Attribute**
In the right panel, the page appears as shown in the following figure:

PROFILE INFORMATION

Profile info

Category & Attribute

Profile Products

Category Mapping

Root Level Category *

Level 1 Category *

Level 2 Category *

Level 3 Category *

Level 4 Category *

Level 5 Category *

Search Root Category

Ebay-Magento Category Dependent Attributes Mapping

eBay Attribute	Magento Catalog Attribute	Default Value	Action
<input type="button" value="Add Attribute"/>			

Ebay-Magento Required Attributes Mapping

eBay Attribute	Magento Catalog Attribute	Default Value	Action
<input type="text" value="Product Name"/>	<input type="text" value="Product Name"/>		
<input type="text" value="SKU"/>	<input type="text" value="SKU"/>		
<input type="text" value="Description"/>	<input type="text" value="Description"/>		
<input type="text" value="Inventory And Stock"/>	<input type="text" value="Quantity"/>		
<input type="text" value="Price"/>	<input type="text" value="Price"/>		
<input type="button" value="Add Attribute"/>			

- In the right panel under **Category Mapping**, do the following steps:
 - In the Root Level **Category** list, select the required parent category. If the selected category has the child categories then the relevant sub-category list that appears below to it is activated.
 - In the **Sub Category** list, select the required subcategories.

Category Mapping

Root Level Category *

Level 1 Category *

Level 2 Category *

Level 3 Category *

Level 4 Category *

Level 5 Category *

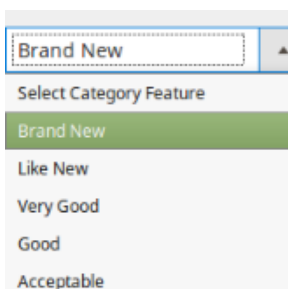
Search Root Category

- In **eBay-Magento Category Dependent Attributes Mapping**, you need to select the required Magento attributes to map the Magento Catalog Attributes with the eBay attributes. The attributes appear depending on the category you have chosen.

Ebay-Magento Category Dependent Attributes Mapping

eBay Attribute	Magento Catalog Attribute	Default Value	Action
<input type="text" value="Brand"/>	<input type="text" value="Product Name"/>		
<input type="button" value="Add Attribute"/>			
Category Feature *	<input type="text" value="Select Category Feature"/>		

- You may click the **Add Attribute** button to add attributes if required and repeat the mapping.
- In **Category Feature**, select the feature from the options shown in the below image.



- In **eBay-Magento Required Attributes Mapping**, select the Magento Catalog Attributes from the columns and map them with eBay attributes.
- In case of default values, select **Set Default Value** and a box will appear as shown below in which you may enter the default value.

Ebay-Magento Required Attributes Mapping

eBay Attribute	Magento Catalog Attribute	Default Value	Action
Product Name	Product Name		
SKU	SKU		
Description	Description		
Inventory And Stock	--Set Default Value--	<input type="text"/>	
Price	Price		

- To add attribute(s), click on **Add Attribute** button and continue the mapping.

<input type="text"/>	--please select--	<input type="button" value="Delete"/>
----------------------	-------------------	---------------------------------------

- Now click the **Profile Products** from the left side menu.
- The right side will appear as:

Search [Reset Filter](#)

32 records found

20 per page < 1 of 2 >

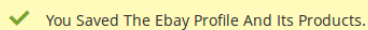
<input type="checkbox"/>	Product Id	SKU	Product Name	Type	Category	Product Status	Attribute Set Name	Price
<input type="checkbox"/>	From To							From To USD
<input type="checkbox"/>	1	24-MB01	Joust Duffle Bag	Simple Product	Gear, Bags	Enabled	Bag	\$34.00
<input type="checkbox"/>	2	24-MB04	Strive Shoulder Pack	Simple Product	Gear, Collections, Bags	Enabled	Bag	\$32.00
<input type="checkbox"/>	3	24-MB03	Crown Summit Backpack	Simple Product	Gear, Bags	Enabled	Bag	\$38.00
<input type="checkbox"/>	4	24-MB05	Wayfarer Messenger Bag	Simple Product	Gear, Collections, Bags, New Luma Yoga Collection	Enabled	Bag	\$45.00
<input type="checkbox"/>	5	24-MB06	Rival Field Messenger	Simple Product	Gear, Collections, Bags, New Luma Yoga Collection	Enabled	Bag	\$45.00
<input type="checkbox"/>	6	24-MB02	Fusion Backpack	Simple Product	Gear, Bags	Enabled	Bag	\$59.00
<input type="checkbox"/>	7	24-UB02	Impulse Duffle	Simple Product	Gear, Bags	Enabled	Bag	\$74.00
<input type="checkbox"/>	8	24-WB01	Voyage Yoga Bag	Simple Product	Gear, Bags	Enabled	Bag	\$32.00
<input type="checkbox"/>	9	24-WB02	Compete Track Tote	Simple Product	Gear, Bags	Enabled	Bag	\$32.00

- If products are not visible, click **Reset Filter** button on top of the page. Products will appear.
- Select the products you want to add to this profile.
- Click on **Save** button on the top right of the page.
- You will be taken back to the Manage Profile page on which you may see the success message for the profile creation and you can see the new profile listed on the page.

Manage Profile











2 records found

20


per page



1

of 1

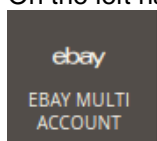


	ID	Profile Code	Profile Name	Status	Action
<input type="checkbox"/>	1	test	test	Enabled	Edit
<input type="checkbox"/>	2	test001	test001	Enabled	Edit

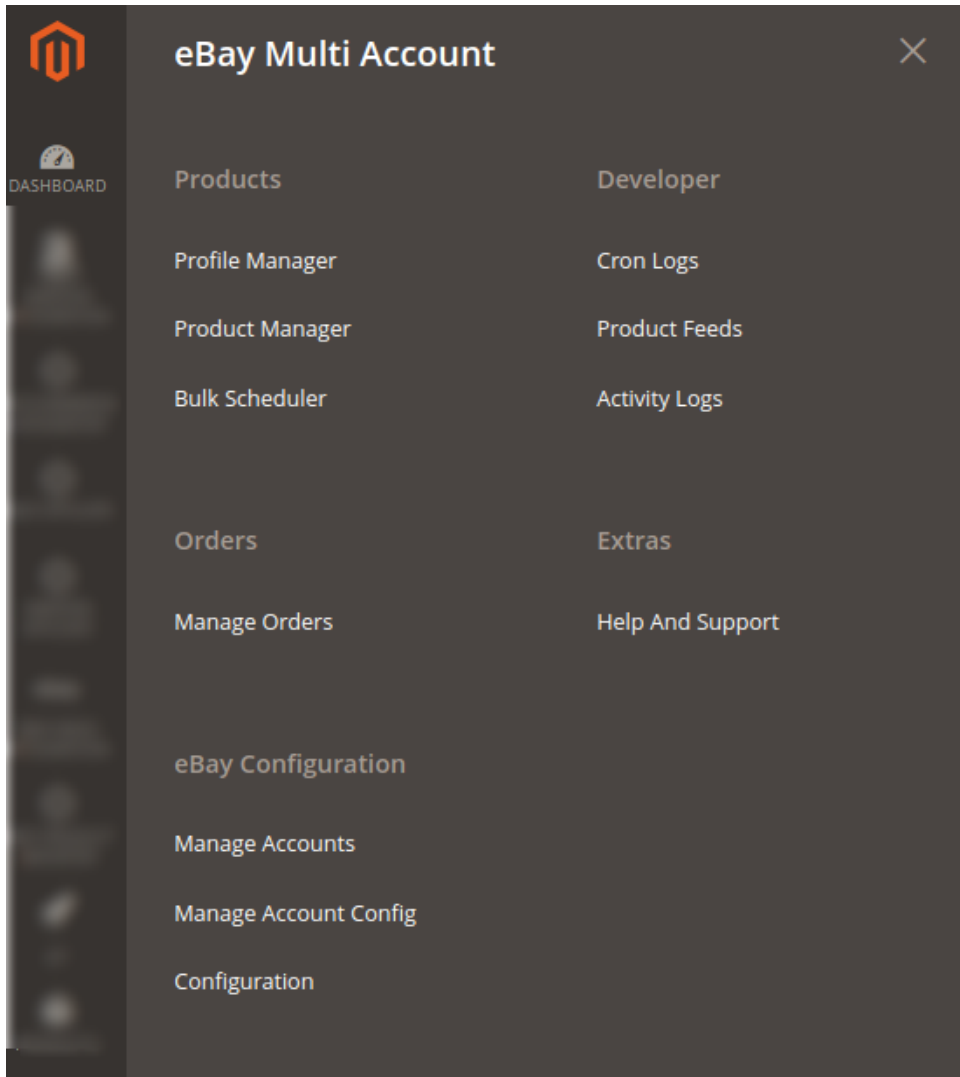
6.2. Editing a Profile

TO EDIT AN EXISTING PROFILE.

- Go to the **Magento 2** admin panel.
- On the left navigation bar, click the **eBay Multi Account Integration**.



- When the menu appears, click **Profile Listing**.



- On clicking it, the **Manage Profile** page appears as shown in the following figure:

Manage Profile 🔍 🔔⁴ 👤 admin ▾

Add New Profile

Actions ▾
1 records found
Filters
👁️ Default View ▾
⚙️ Columns ▾

20 ▾ per page
< 1 of 1 >

▾	ID	Profile Code	Profile Name	Status	Action
<input type="checkbox"/>	1	test	test	Enabled	Edit

- Scroll down to the required profile row.
- In the **Action** column of the respective row, click the **Edit** link.
The profile editing page appears as shown in the following figure:

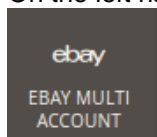
The screenshot shows the 'Profile Information' editing page. At the top, there is a navigation bar with buttons: 'Back', 'Save' (highlighted in orange), 'Save and Continue Edit', 'Delete', and 'Reset'. On the left, there is a sidebar menu under 'PROFILE INFORMATION' with three items: 'Profile info' (selected), 'Category & Attribute', and 'Profile Products'. The main content area is titled 'Profile Information' and contains three fields: 'Profile Code' with a red asterisk and a value of 'test001', a note 'For Internal use. Must be unique with no spaces', 'Profile Name' with a red asterisk and a value of 'test001', and 'Profile Status' with a dropdown menu set to 'Enabled'.

- In the left navigation panel, click the required menu, and then make the changes as per requirement in the respective section.
- Click the **Save** button.
The edited profile is saved and the success message appears on the **Manage Profile** page.

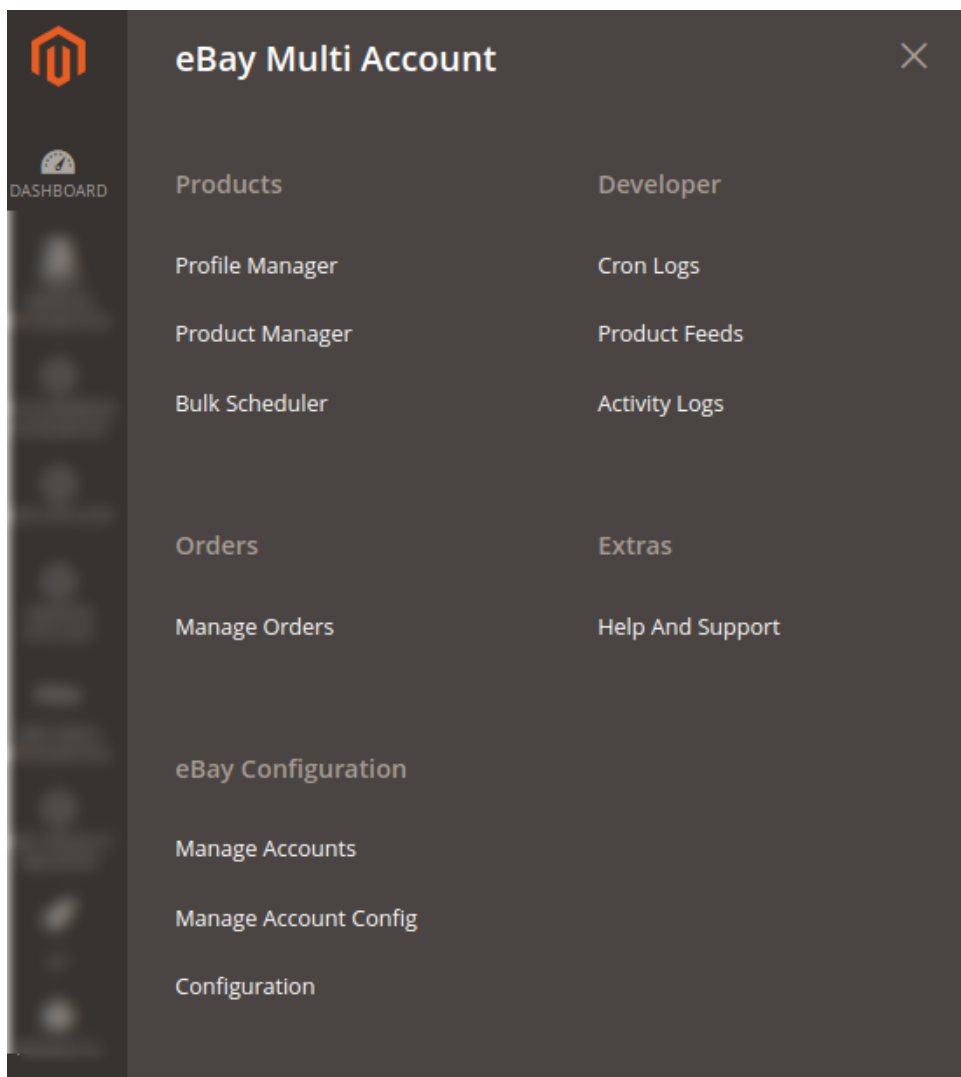
6.3. Disabling a Profile

TO DISABLE A PROFILE,

- Go to the **Magento 2** admin panel.
- On the left navigation bar, click the **eBay Multi Account Integration**.



- When the menu appears, click **Profile Listing**.



- On clicking it, the **Manage Profile** page appears as shown in the following figure:

Filters | Default View | Columns

Actions | 2 records found | 20 per page | 1 of 1

ID	Profile Code	Profile Name	Status	Action
1	test	test	Enabled	Edit
2	test001	test001	Disabled	Edit

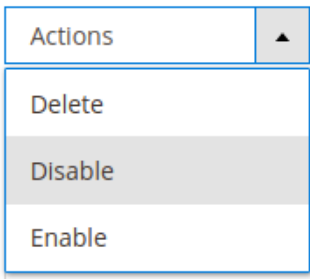
- Select the profile(s) that you want to disable by checking the corresponding boxes.
- On the top left of the page, click the **Actions** drop-down.

2 records found

20 per page 1 of 1

Profile Code	Profile Name	Status	Action
test	test	Enabled	Edit
test001	test001	Enabled	Edit

- When the menu appears, select **Disable**.



- The profile will get disabled and a success message appears as:

✓ Total of 1 record(s) have been disabled.

2 records found

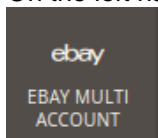
20 per page 1 of 1

ID	Profile Code	Profile Name	Status	Action
1	test	test	Enabled	Edit
2	test001	test001	Disabled	Edit

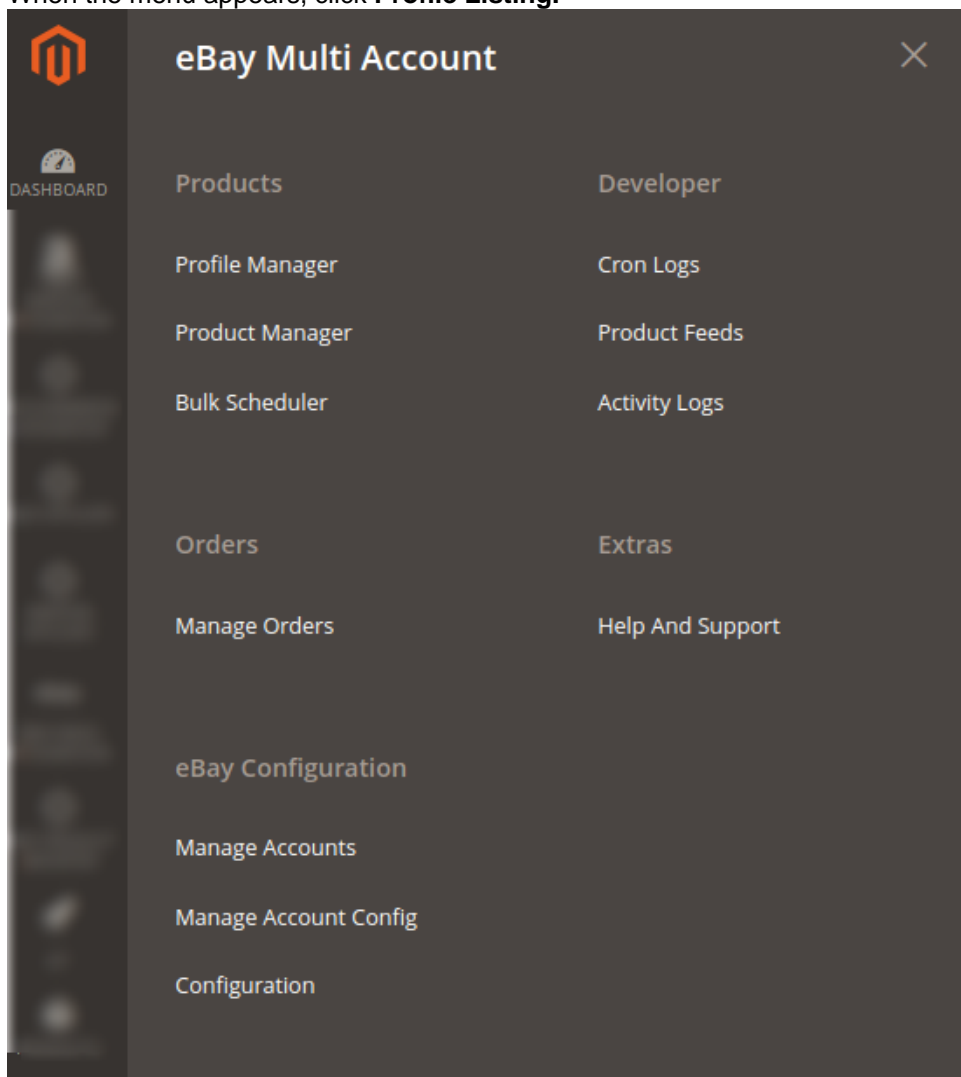
6.4. Enabling a Profile

TO ENABLE A PROFILE,

- Go to the **Magento 2** admin panel.
- On the left navigation bar, click the **eBay Multi Account Integration**.



- When the menu appears, click **Profile Listing**.



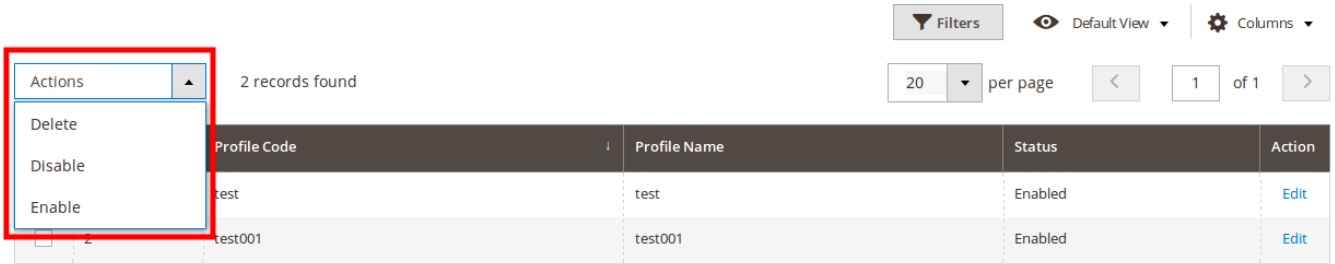
- On clicking it, the **Manage Profile** page appears as shown in the following figure:

Filters | Default View | Columns

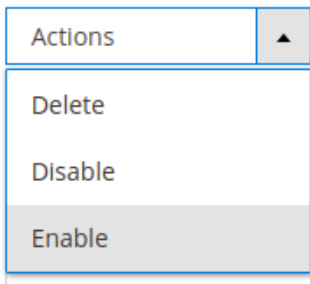
Actions | 2 records found | 20 per page | 1 of 1

	ID	Profile Code	Profile Name	Status	Action
<input type="checkbox"/>	1	test	test	Enabled	Edit
<input type="checkbox"/>	2	test001	test001	Disabled	Edit

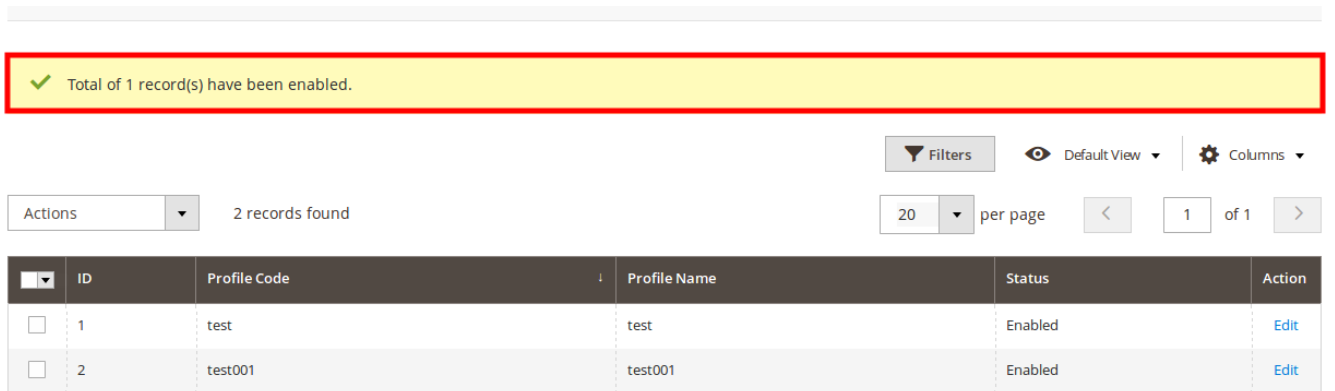
- Select the profile(s) that you want to enable by checking the corresponding boxes.
- On the top left of the page, click the **Actions** drop-down.



- When the menu appears, select **Enable**.



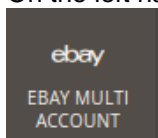
- The profile will get enabled and a success message appears as:



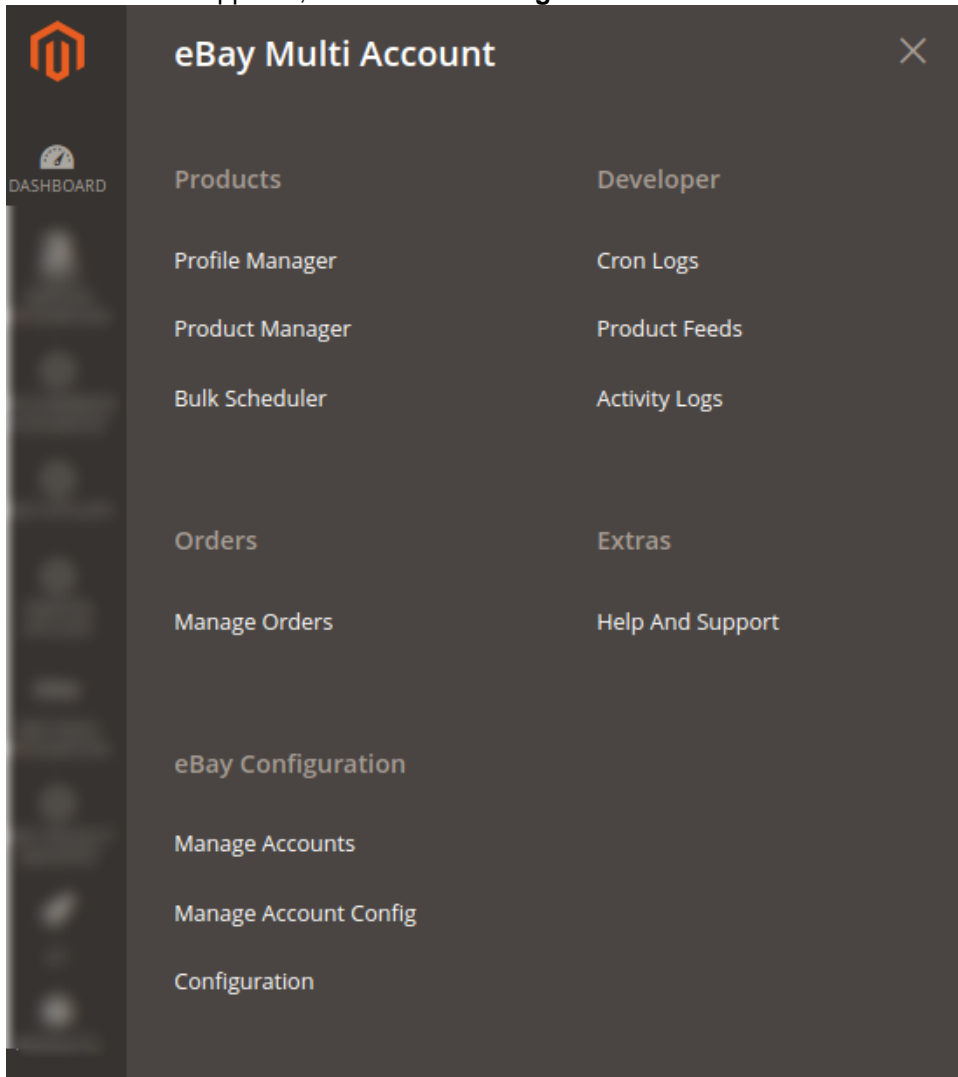
6.5. Deleting a Profile

TO DELETE A PROFILE,

- Go to the **Magento 2** admin panel.
- On the left navigation bar, click the **eBay Multi Account Integration**.



- When the menu appears, click **Profile Listing**.



- On clicking it, the **Manage Profile** page appears as shown in the following figure:

Manage Profile 🔍 🔔 4 👤 admin ▾

[Add New Profile](#)

⌵ Filters |
 👁 Default View ▾ |
 ⚙ Columns ▾

Actions ▾ |
 1 records found |
 20 ▾ per page |
 < |
 1 of 1 |
 >

<input type="checkbox"/>	ID	Profile Code	Profile Name	Status	Action
<input type="checkbox"/>	1	test	test	Enabled	Edit

- Select the profile(s) that you want to delete by checking the corresponding boxes.
- Click on **Actions** drop down form the top left side of the page.

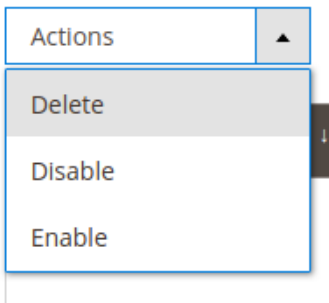
Manage Profile Add New Profile

Filters | Default View | Columns

2 records found 20 per page | 1 of 1

Profile Code	Profile Name	Status	Action
test	test	Enabled	Edit
test001	test001	Enabled	Edit

- Select **Delete**.



- A box will appear as,

Delete items

Are you sure you want to delete selected items?

Cancel

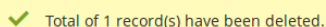
OK

- Click **OK**.
- Selected profile(s) will get deleted and a success message will appear on top of the page, as shown below,

Manage Profile



 admin




Actions 1 records found

20 per page 1 of 1

<input type="checkbox"/>	ID	Profile Code	Profile Name	Status	Action
<input type="checkbox"/>	1	test	test	Enabled	Edit

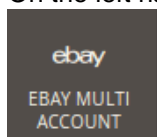
7. Manage Orders

To Manage eBay Multi Account Orders:

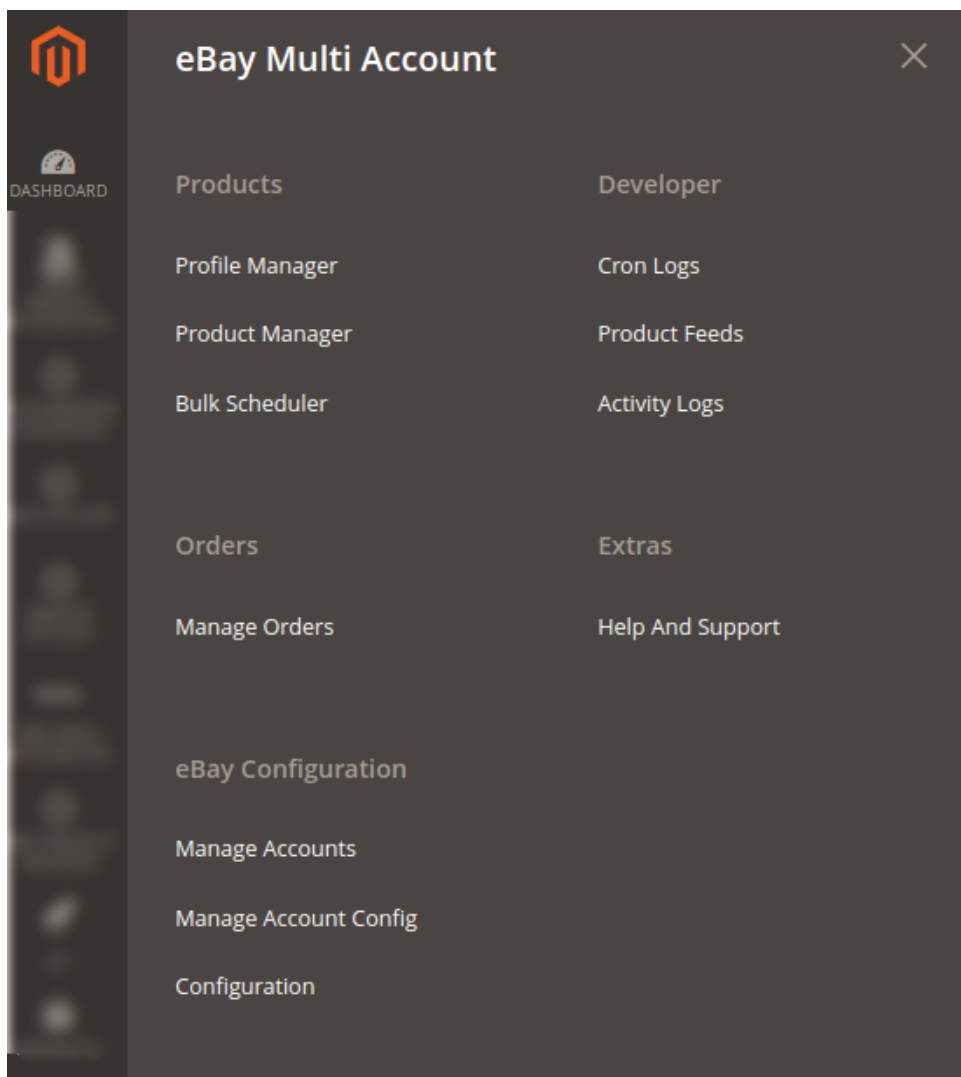
The admin can **fetch and view** all the order details fetched from eBay. Also, the admin is allowed to **ship or cancel** the eBay product orders.

To fetch new orders from eBay.

1. Go to the Admin panel.
2. On the left navigation bar, click the **eBay Multi Account Integration** menu.



The menu appears as shown in the following figure:



3. Click **Manage Orders**.

The **eBay Order List** page appears as shown in the following figure:

A screenshot of the 'eBay Order List' page. The page title is 'eBay Order List'. In the top right corner, there are icons for search, notifications, and a user profile labeled 'admin'. A red box highlights a 'Fetch Ebay Orders' button in the top right area, with a red arrow pointing to it. Below the button, there are controls for 'Filters', 'Default View', and 'Columns'. The page shows '0 records found' and a pagination control set to '20 per page', '1 of 1'. A table header is visible with columns: Magento Increment Id, Id, eBay Record Number, Order Place Date, eBay Order Status, Failed Order Reason, eBay Order Id, Actions, and Account Id. The table body contains the message 'We couldn't find any records.'

4. On the top navigation bar, click the **Fetch New Orders** button.

Order Fetch Status

- 💡 Starting Order Fetch execution, please wait...
- ⚠ Warning: Please do not close the window during order fetch
- ✅ Total 2 Batch(s) Found.
- ❗ Batch1: Batch 1 for account1 accounts : No New Orders Found
- ❗ Batch2: Batch 2 for account2 accounts : please fetch the token
- ✅ 100% 2 Of 2 Processed.
- ✅ 0 Batch(s) Successfully Fetched.
- 💡 Finished order fetch execution.

All the available orders are listed on the page.

Magento Order id	eBay Order Id	Order Place Date	eBay Order Status
000000073	110203823579-28669042001	2017-06-24	shipped

To Ship or Cancel orders.

1. On the **eBay Order List** page, scroll down to the product that the admin wants to ship or cancel.
 2. In the **Magento Order** column, click the link associated with the required order.
- The page appears as shown in the following figure:

#000000073 Q 🔔 👤 admin ▾

← Back Send Email Credit Memo Reorder

ORDER VIEW

Information

Invoices

Credit Memos

Shipments

Comments History

Transactions

Ship eBay Order

eBay Order Information

Order Placed on eBay	Saturday, June 24th 2017
Shipping Carrier	<input type="text" value="USPSPriority"/>
Tracking Number	<input type="text"/>
eBay Delivery Date	<input type="text" value="📅"/>

Shipment Order Items

Product sku	Quantity ordered	Quantity to Ship	Quantity to Cancel
24-UG06	1	<input type="text" value="1"/>	<input type="text" value="0"/>

[Submit Shipment](#)

3. In the right panel, under **eBay Order Information**, do the following steps:
 - a. In the **Tracking Number** box, enter a value.
 - b. In the **eBay Delivery Date** box, click the **Calendar** icon, and then enter the required date.
4. In the right panel, under Shipment Order Items, do the following steps:
 - a. In the **Quantity to Ship** box, enter a value.
The number of the quantity that the user can ship. The value cannot be greater than the **Qty Available for Ship** value.
 - b. In the **Quantity to Cancel** box, enter a value.
The number of the quantity that the user wants to reject. The value cannot be greater than the **Qty Available for Ship** value.
 - c. Click the **Submit Shipment** button.
The success message appears if the order is shipped successfully.

#000000073 🔍 🔔 👤 admin ▾

← Back Send Email Credit Memo Reorder

ORDER VIEW

Information

Invoices

Credit Memos

Shipments

Comments History

Transactions

Ship eBay Order

eBay Order Details

Order Placed on eBay	Saturday, June 24th 2017
Shipping Carrier	USPS Priority
Tracking Number	45879674564
eBay Delivery Date	1498780800

Shipment Order Items

Product sku	Quantity ordered	Quantity to Ship	Quantity to Cancel
24-UG06	1	1	0

Order Shipped Successfully

8. Manage Products

In this section of the integration, the following actions can be performed.

- Selected Product Upload
- Synchronize Inventory and Price
- Revise Item(s)
- End Item(s)
- Relist Item(s)

Note: Before going any further with Order management ensure to select the **primary account** that you wish to make changes in from the from the drop-down menu.

eBay Product Listing

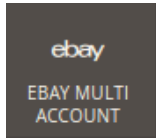
🔍 🔔 👤 admin ▾

Account View: Primary Account ▾

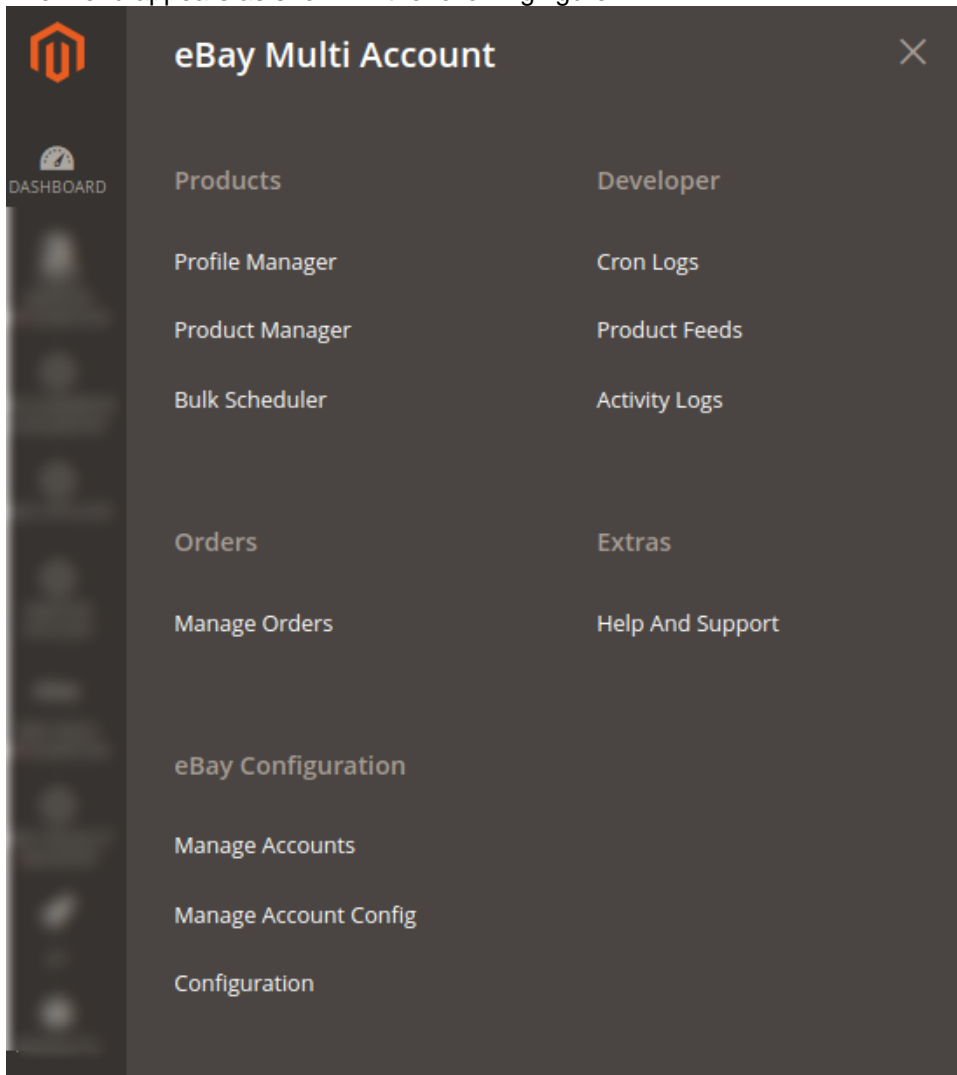
8.1. Upload Selected Products

To upload selected products,

1. Go to the Admin panel.
2. On the left navigation bar, click the **eBay Multi Account Integration** menu.



The menu appears as shown in the following figure:



3. Click **Product Manager**.

The **eBay Product Listing** page appears as shown in the following figure:

eBay Product Listing

Search, Notifications, User: admin

Account View: Primary Account

Filters | Default View | Columns

Actions | 2037 records found | 20 per page | 1 of 102

ID	Thumbnail	Name	Type	SKU	Price	Quantity	eBay Profile	eBay Product Status	Product Upload Status	Height (inches)	Length (inches)	Width (inches)	H * L * W (Cubic Inches)	Shipping Type	Commodities	eBay Item ID
3		Crown Summit Backpack	Simple Product	24-MB03	\$38.00	88.0000			NOT VALIDATED					Ordinary	Other	1103720
4		Wayfarer Messenger Bag	Simple Product	24-MB05	\$45.00	99.0000			NOT VALIDATED					Ordinary	Other	1103720

4. Select the check boxes associated with the required products that the admin wants to upload.

eBay Product Listing

Search, Notifications, User: admin

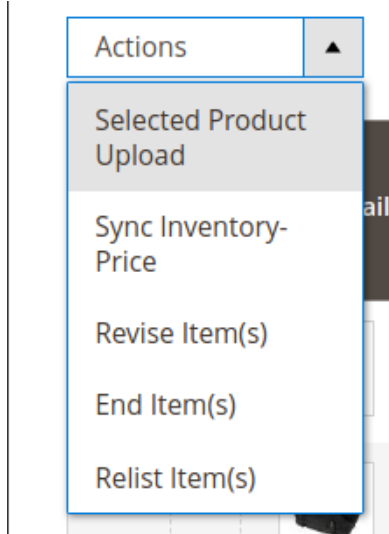
Account View: Primary Account

Filters | Default View | Columns

Actions | 2037 records found | 20 per page | 1 of 102

ID	Thumbnail	Name	Type	SKU	Price	Quantity	eBay Profile	eBay Product Status	Product Upload Status	Height (inches)	Length (inches)	Width (inches)	H * L * W (Cubic Inches)	Shipping Type	Commodities	eBay Item ID
3		Crown Summit Backpack	Simple Product	24-MB03	\$38.00	88.0000			NOT VALIDATED					Ordinary	Other	1103720
4		Wayfarer Messenger Bag	Simple Product	24-MB05	\$45.00	99.0000			NOT VALIDATED					Ordinary	Other	1103720
5		Rival Field Messenger	Simple Product	24-MB06	\$44.00	71.0000			NOT VALIDATED					Ordinary	Other	1103720

5. Click the **Arrow** button next to the **Actions** list, and then click **Selected Product Upload**.



A Confirmation dialog box appears as shown in the following figure:



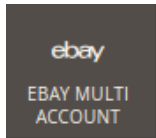
6. Click the **OK** button.

If the products are valid, then only the selected products are uploaded on eBay. Otherwise, an error message appears for the specific products that are not valid.

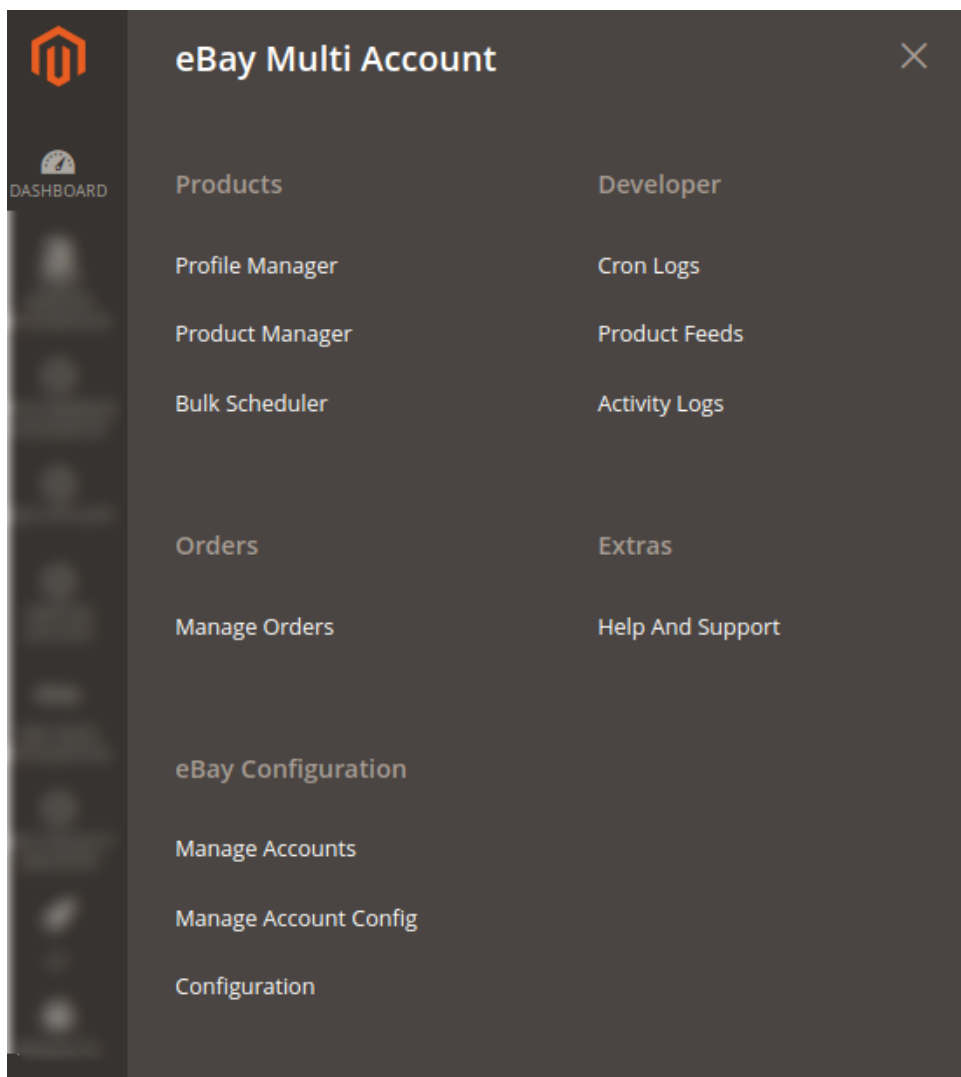
8.2. Inventory and Price Sync

To sync inventory and price

1. Go to the Admin panel.
2. On the left navigation bar, click the **EBAY MULTI ACCOUNT INTEGRATION** menu.



The menu appears as shown in the following figure:



3. Click **Product Listing**.

The **eBay Product Listing** page appears as shown in the following figure:

eBay Product Listing 🔍 🔔 👤 admin ▾

Account View: Primary Account ▾

⌵ Filters | 👁 Default View ▾ | ⚙ Columns ▾

Actions ▾ | 2037 records found | 20 ▾ per page | < 1 of 102 >

<input type="checkbox"/>	ID	Thumbnail	Name	Type	SKU	Price	Quantity	eBay Profile	eBay Product Status	Product Upload Status	Height (inches)	Length (inches)	Width (inches)	H * L * W (Cubic Inches)	Shipping Type	Commodities	eBay Item
<input type="checkbox"/>	3		Crown Summit Backpack	Simple Product	24-MB03	\$38.00	88.0000			NOT VALIDATED					Ordinary	Other	1103720
<input type="checkbox"/>	4		Wayfarer Messenger Bag	Simple Product	24-MB05	\$45.00	99.0000			NOT VALIDATED					Ordinary	Other	1103720

4. Select the products for which you want to sync the price and inventory, by checking the corresponding boxes.

eBay Product Listing 🔍 🔔 👤 admin ▾

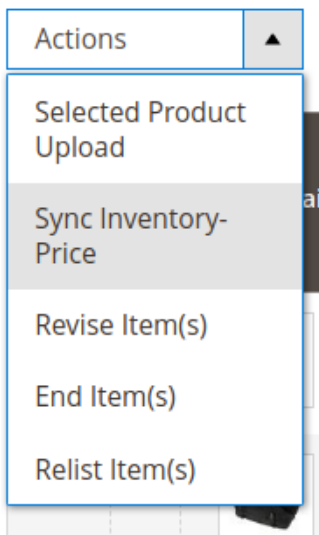
Account View: Primary Account ▾

Filters | Default View ▾ | Columns ▾

2037 records found 20 per page | 1 of 102

Actions	Name	Type	SKU	Price	Quantity	eBay Profile	eBay Product Status	Product Upload Status	Height (inches)	Length (inches)	Width (inches)	H * L * W (Cubic Inches)	Shipping Type	Commodities	eBay Item ID
	Down Summit Backpack	Simple Product	24-MB03	\$38.00	88.0000			NOT VALIDATED					Ordinary	Other	1103720
<input type="checkbox"/>	Wayfarer Messenger Bag	Simple Product	24-MB05	\$45.00	99.0000			NOT VALIDATED					Ordinary	Other	1103720
<input type="checkbox"/>	Rival Field Messenger	Simple Product	24-MB06	\$44.00	71.0000			NOT VALIDATED					Ordinary	Other	1103720

5. Click the **Arrow** button next to the **Actions** list, and then click **Sync Inventory-Price**.



6. A Confirmation dialog box appears as shown in the following figure. Click **OK**.



7. The page appears as shown in the following figure with the status:

Sync Price Inventory On eBay

Q 🔔 👤 admin ▾

[Back](#)

Inventory Price Syncing Status

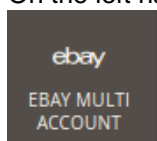
- 🕒 Starting Product Inventory Price Sync execution, please wait...
- ⚠ Warning: Please do not close the window during Inventory Price Syncing data
- ✅ Total 1 Batch(s) Found.
- ✅ Batch 1: success
- ✅ 100% 1 Of 1 Processed.
- ✅ 1 Batch(s) Successfully Inventory Price Synced.
- 🕒 Finished product Inventory Price Syncing execution.

The inventory and price of selected products get synced between Magento and eBay.

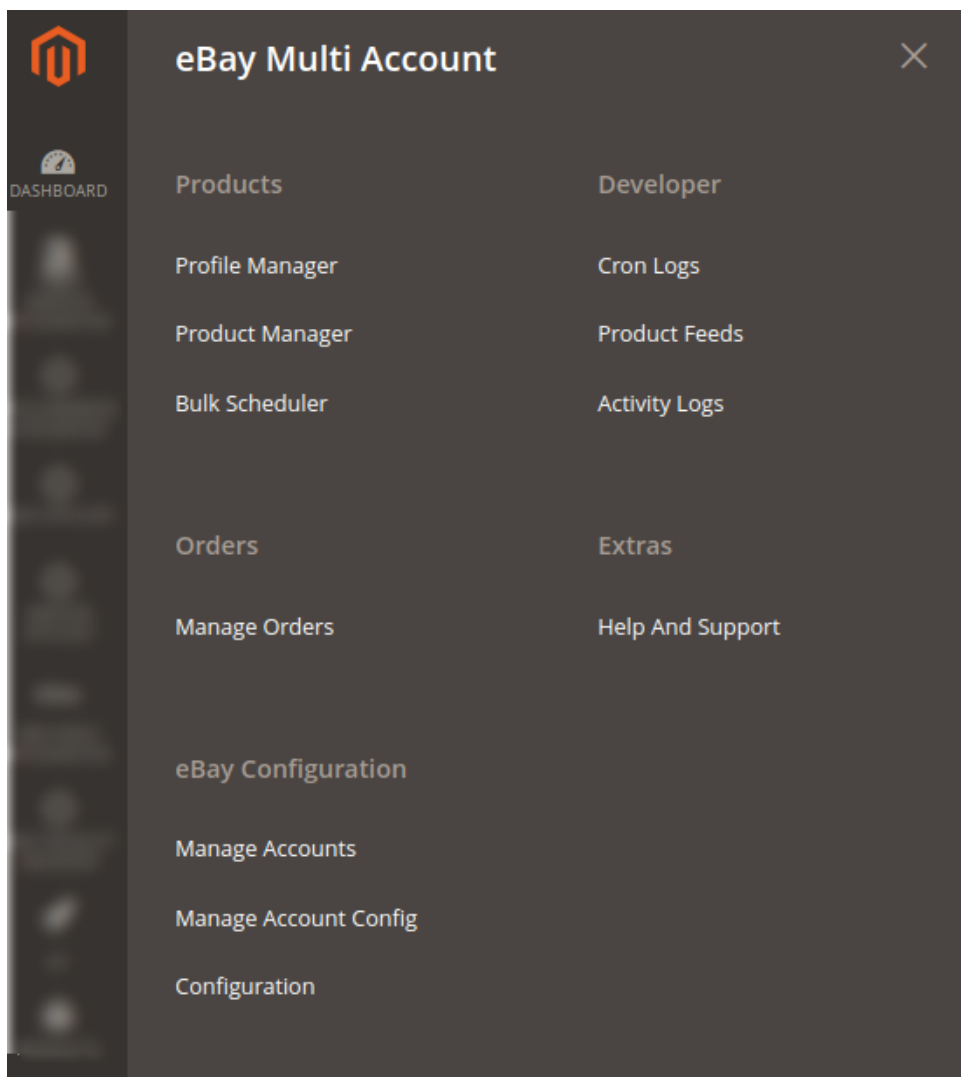
8.3. Revise Items

To revise items.

1. Go to the Admin panel.
2. On the left navigation bar, click the **EBAY MULTI ACCOUNT INTEGRATION** menu.



The menu appears as shown in the following figure:



3. Click **Product Listing**.

The **eBay Product Listing** page appears as shown in the following figure:

eBay Product Listing 🔍 🔔 👤 admin ▾

Account View: Primary Account ▾

🔽 Filters 👁 Default View ▾ ⚙ Columns ▾

Actions ▾ 2037 records found 20 ▾ per page < 1 of 102 >

<input type="checkbox"/>	ID	Thumbnail	Name	Type	SKU	Price	Quantity	eBay Profile	eBay Product Status	Product Upload Status	Height (inches)	Length (inches)	Width (inches)	H * L * W (Cubic Inches)	Shipping Type	Commodities	eBay Item ID
<input type="checkbox"/>	3		Crown Summit Backpack	Simple Product	24-MB03	\$38.00	88.0000			NOT VALIDATED					Ordinary	Other	1103720
<input type="checkbox"/>	4		Wayfarer Messenger Bag	Simple Product	24-MB05	\$45.00	99.0000			NOT VALIDATED					Ordinary	Other	1103720

4. Select the products that you want to revise by checking the corresponding boxes.

eBay Product Listing 🔍 🔔 👤 admin ▾

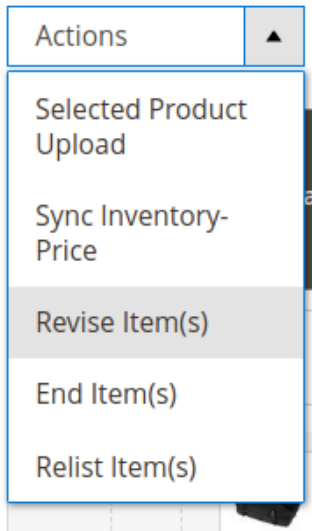
Account View: Primary Account ▾

Filters | Default View ▾ | Columns ▾

2037 records found 20 per page | 1 of 102

Actions	Name	Type	SKU	Price	Quantity	eBay Profile	eBay Product Status	Product Upload Status	Height (inches)	Length (inches)	Width (inches)	H * L * W (Cubic Inches)	Shipping Type	Commodities	eBay Item ID
	Mountain Summit Backpack	Simple Product	24-MB03	\$38.00	88.0000			NOT VALIDATED					Ordinary	Other	1103720
<input type="checkbox"/>	Wayfarer Messenger Bag	Simple Product	24-MB05	\$45.00	99.0000			NOT VALIDATED					Ordinary	Other	1103720
<input type="checkbox"/>	Rival Field Messenger	Simple Product	24-MB06	\$44.00	71.0000			NOT VALIDATED					Ordinary	Other	1103720

5. Click the **Arrow** button next to the **Actions** list, and then click **Revise Item(s)**.



6. A Confirmation dialog box appears as shown in the following figure. Click **OK**.



The page appears as shown in the following figure with the status:

Sync Product(s) On eBay

Q 🔔 👤 admin ▾

[Back](#)

Syncing Status

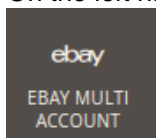
- 🕒 Starting Product Sync execution, please wait...
- ⚠ Warning: Please do not close the window during syncing data
- ✅ Total 1 Batch(s) Found.
- ✅ 100% 1 Of 1 Processed.
- ✅ 0 Batch(s) Successfully Synced.
- 🕒 Finished product syncing execution.

The selected products get revised on eBay.

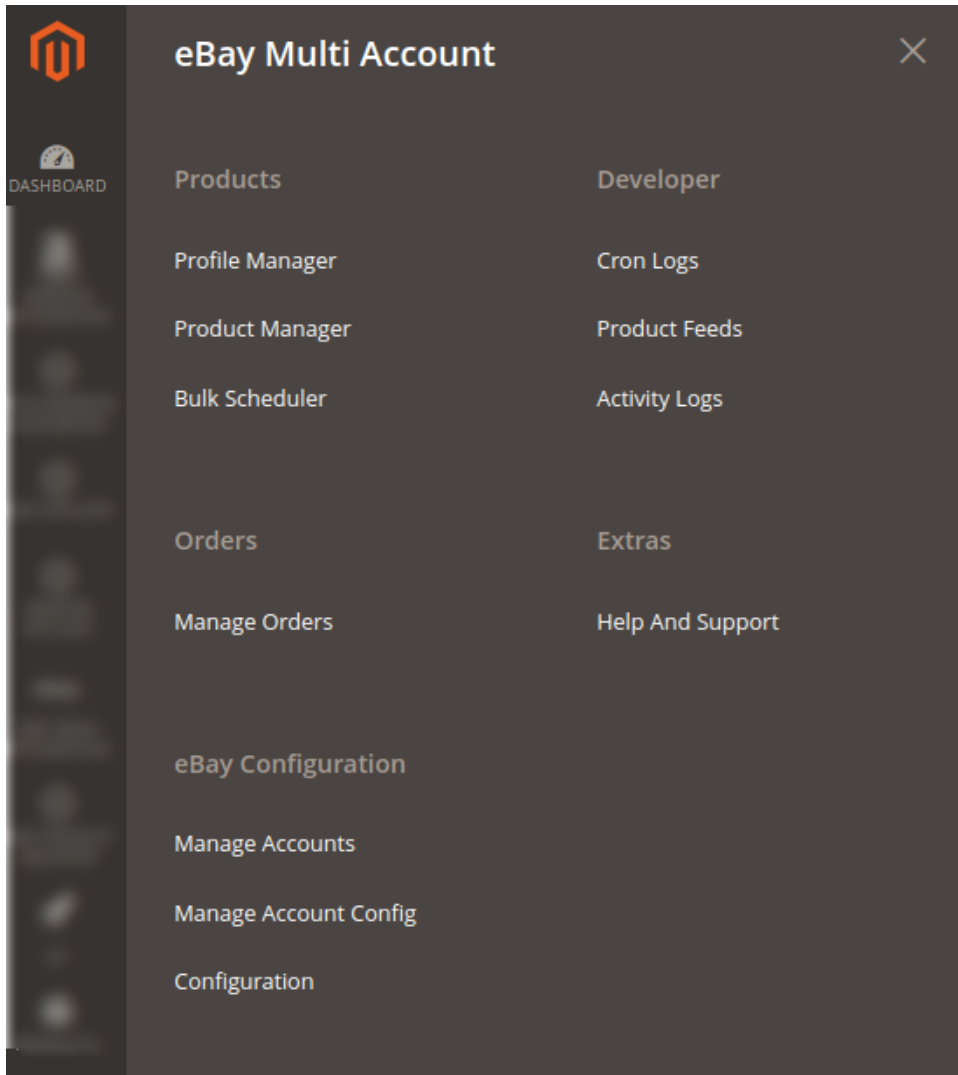
8.4. End Items on eBay

To end items on eBay.

1. Go to the Admin panel.
2. On the left navigation bar, click the **EBAY MULTI ACCOUNT INTEGRATION** menu.



The menu appears as shown in the following figure:



3. Click **Product Listing**.

The **eBay Product Listing** page appears as shown in the following figure:

eBay Product Listing 🔍 🔔 👤 admin ▾

Account View: Primary Account ▾

⌵ Filters 👁 Default View ▾ ⚙ Columns ▾

Actions ▾ 2037 records found 20 ▾ per page < 1 of 102 >

<input type="checkbox"/>	ID	Thumbnail	Name	Type	SKU	Price	Quantity	eBay Profile	eBay Product Status	Product Upload Status	Height (inches)	Length (inches)	Width (inches)	H * L * W (Cubic Inches)	Shipping Type	Commodities	eBay Item ID
<input type="checkbox"/>	3		Crown Summit Backpack	Simple Product	24-MB03	\$38.00	88.0000			NOT VALIDATED					Ordinary	Other	1103720
<input type="checkbox"/>	4		Wayfarer Messenger Bag	Simple Product	24-MB05	\$45.00	99.0000			NOT VALIDATED					Ordinary	Other	1103720

4. Select the products that you want to end on eBay by checking the corresponding boxes.

eBay Product Listing 🔍 🔔 👤 admin ▾

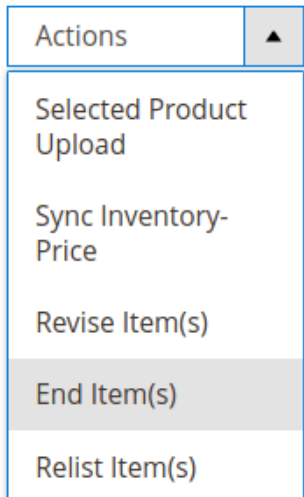
Account View: Primary Account ▾

Filters | Default View ▾ | Columns ▾

2037 records found 20 per page | 1 of 102

Actions	Name	Type	SKU	Price	Quantity	eBay Profile	eBay Product Status	Product Upload Status	Height (inches)	Length (inches)	Width (inches)	H * L * W (Cubic Inches)	Shipping Type	Commodities	eBay Item ID
	Down Summit Backpack	Simple Product	24-MB03	\$38.00	88.0000			NOT VALIDATED					Ordinary	Other	1103720
<input type="checkbox"/>	Wayfarer Messenger Bag	Simple Product	24-MB05	\$45.00	99.0000			NOT VALIDATED					Ordinary	Other	1103720
<input type="checkbox"/>	Rival Field Messenger	Simple Product	24-MB06	\$44.00	71.0000			NOT VALIDATED					Ordinary	Other	1103720

5. Click the **Arrow** button next to the **Actions** list, and then click **End Item(s)**.



6. A Confirmation dialog box appears as shown in the following figure. Click **OK**.



The page appears as shown in the following figure with the status:

End Product(s) On eBay

Q 🔔 👤 admin ▾

Back

End Listing Status

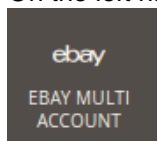
- 🕒 Starting Product end execution, please wait...
- ⚠️ Warning: Please do not close the window during endlisting data
- ✅ Total 1 Batch(s) Found.
- ✅ Batch 1: SKU(s): 24-MB03successfully ended
- ✅ 100% 1 Of 1 Processed.
- ✅ 1 Batch(s) Successfully Ended.
- 🕒 Finished product endlisting execution.

The selected products get ended or retired from eBay.

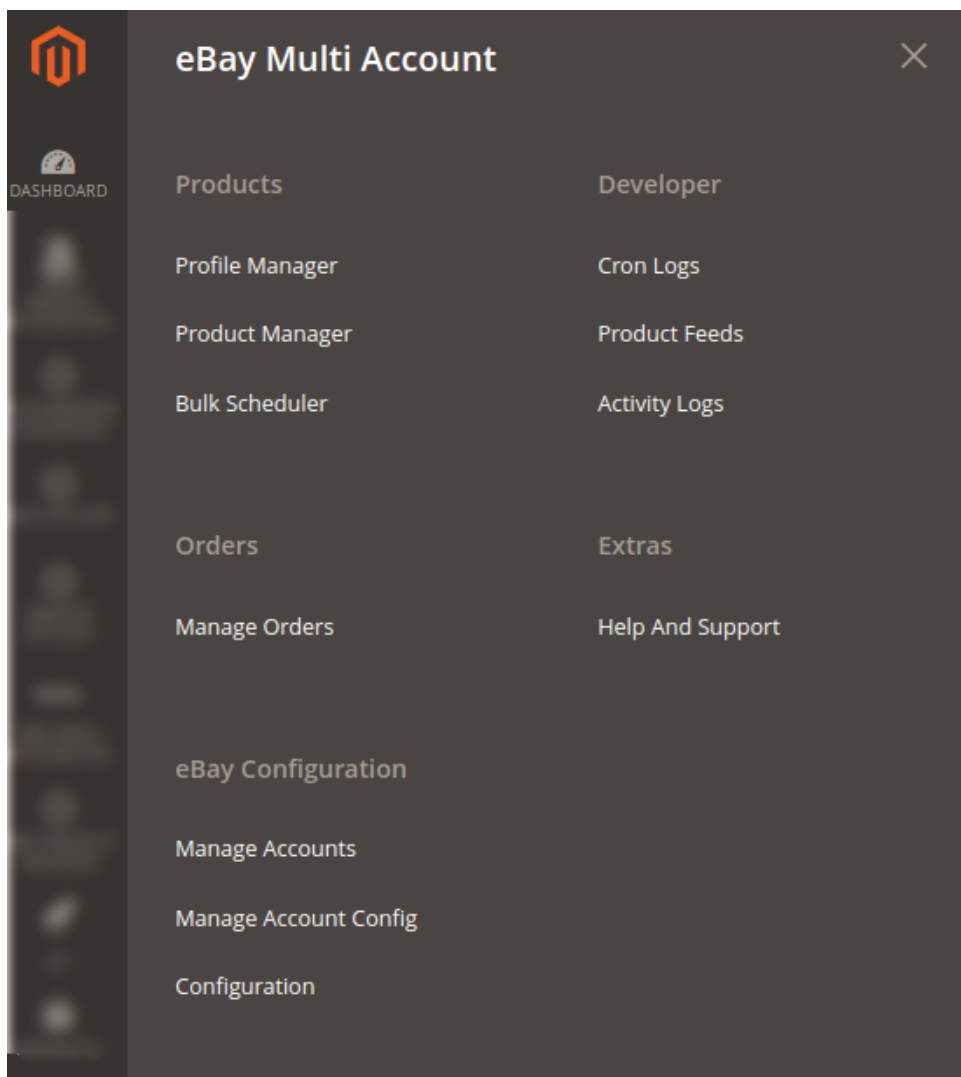
8.5. Relist Items on eBay

To relist items on eBay.

1. Go to the Admin panel.
2. On the left navigation bar, click the **EBAY MULTI ACCOUNT INTEGRATION** menu.

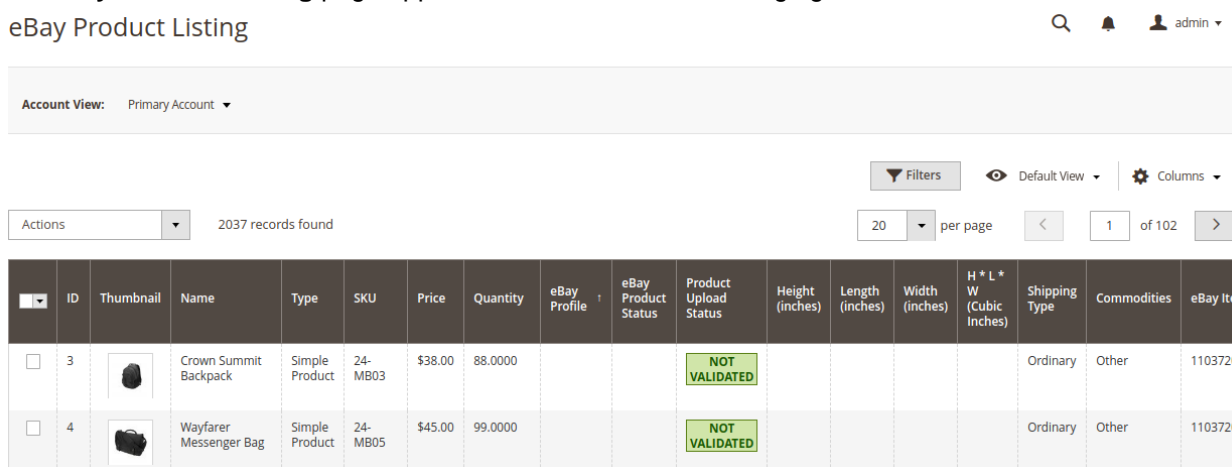


The menu appears as shown in the following figure:



3. Click **Product Listing**.

The **eBay Product Listing** page appears as shown in the following figure:



4. Select the products that you want to relist on eBay by checking the corresponding boxes.

eBay Product Listing 🔍 🔔 👤 admin ▾

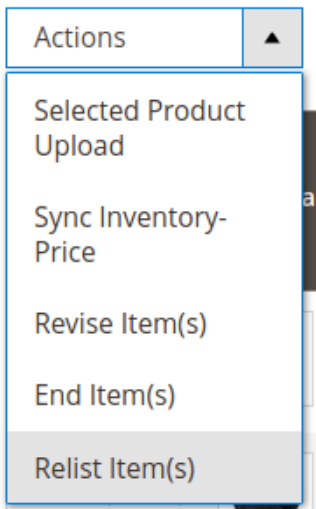
Account View: Primary Account ▾

Filters | Default View ▾ | Columns ▾

2037 records found 20 per page | 1 of 102

Actions	Name	Type	SKU	Price	Quantity	eBay Profile	eBay Product Status	Product Upload Status	Height (inches)	Length (inches)	Width (inches)	H * L * W (Cubic Inches)	Shipping Type	Commodities	eBay Item ID
	Down Summit Backpack	Simple Product	24-MB03	\$38.00	88.0000			NOT VALIDATED					Ordinary	Other	1103720
<input type="checkbox"/>	Wayfarer Messenger Bag	Simple Product	24-MB05	\$45.00	99.0000			NOT VALIDATED					Ordinary	Other	1103720
<input type="checkbox"/>	Rival Field Messenger	Simple Product	24-MB06	\$44.00	71.0000			NOT VALIDATED					Ordinary	Other	1103720

5. Click the **Arrow** button next to the **Actions** list, and then click **Relist Item(s)**.



6. A Confirmation dialog box appears as shown in the following figure. Click **OK**.



The page appears as shown in the following figure with the status:

Relist Product(s) On eBay

Q 🔔 👤 admin ▾

Back

ReListing Status

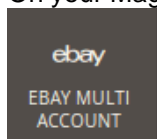
- 🕒 Starting Product ReList execution, please wait...
- ⚠️ Warning: Please do not close the window during ReListing data
- ✅ Total 1 Batch(s) Found.
- ✅ 100% 1 Of 1 Processed.
- ✅ 0 Batch(s) Successfully ReListed.
- 🕒 Finished product ReListing execution.

The selected products will be relisted on eBay.

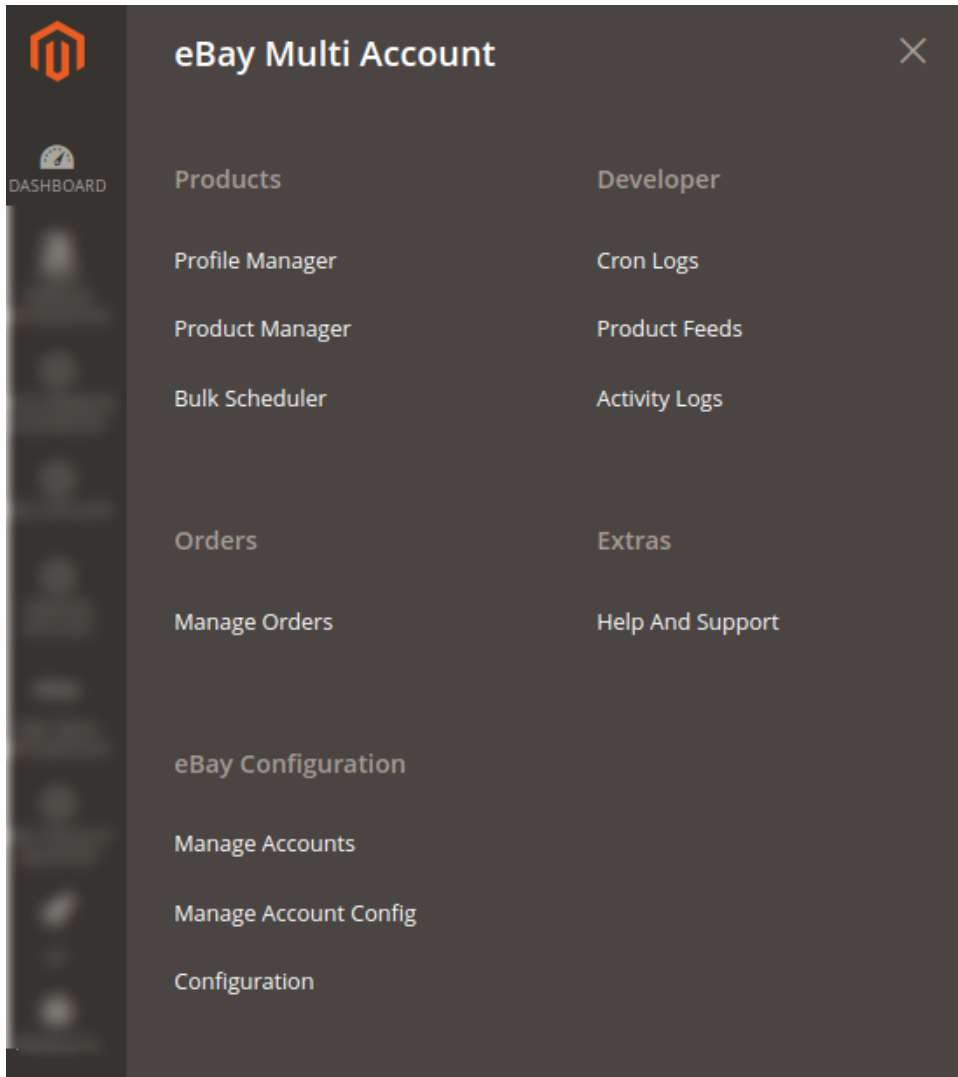
9. Ebay Bulk Scheduler

In the process to integrate the Magento 2 store with eBay, you have the option to upload products in huge chunks on eBay from your Magento admin panel. Also, you may schedule the bulk to revise to update the product details on eBay and may also schedule bulk inventory/price sync. You may take all the actions from the eBay Bulk Scheduler section. For that,

1. On your Magento admin panel, click on **eBay Multi Account Integration** on the left navigation bar.



2. When the menu appears, click on **Bulk Scheduler**.



3. On clicking it, you will be navigated to the page which appears as:

Ebay Bulk Scheduler 🔍 3 👤 admin ▾

Scheduler Actions ▾
Upload File
Create File

Filters ▾
👁 Default View ▾
⚙ Columns ▾

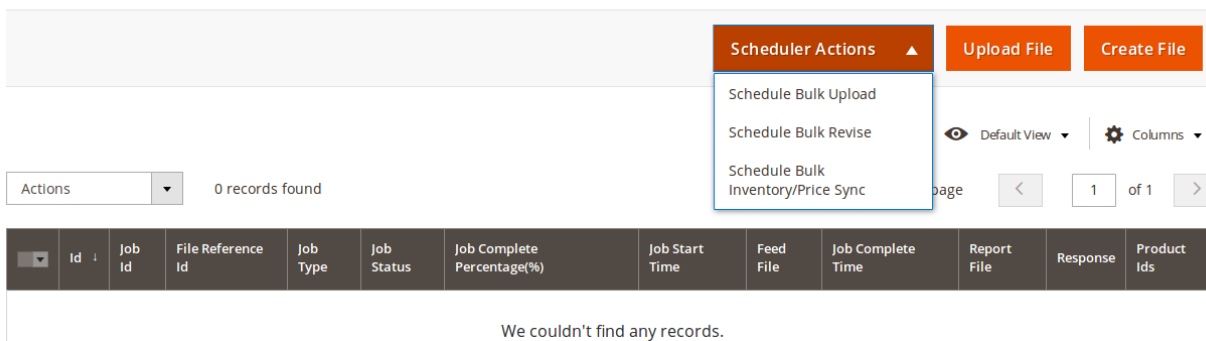
Actions ▾
0 records found
20 ▾ per page
< 1 of 1 >

▾	Id	Job Id	File Reference Id	Job Type	Job Status	Job Complete Percentage(%)	Job Start Time	Feed File	Job Complete Time	Report File	Response	Product Ids
We couldn't find any records.												

To schedule bulk upload (to upload products in junk).

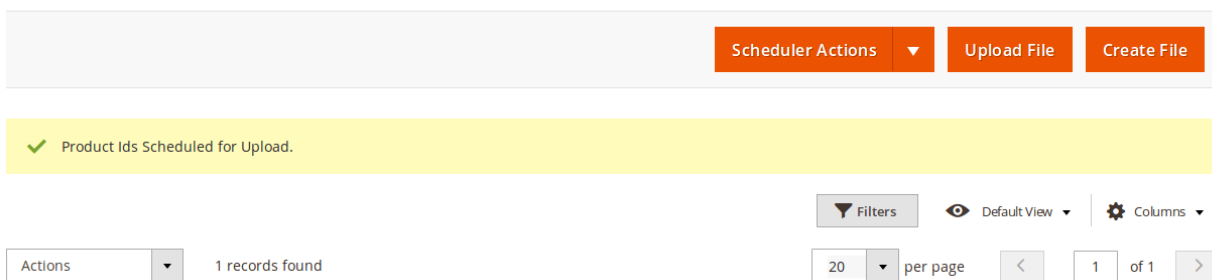
1. Click on **Scheduler Actions** drop-down button on the top.
2. When the menu appears, click on **Schedule Bulk Upload**.

Ebay Bulk Scheduler



3. On clicking **Schedule Bulk Upload**, you will see a message that appears on top of page confirming the Product Ids scheduling for upload:

Ebay Bulk Scheduler



4. Now click on the **Create File** button.
5. You will be navigated to the page as shown below, on which you will see the status of the product file(s) created for upload.

Creating File



6. Once it is done, click on the **Back** button.
7. Now, the files get created and get saved in your system.
8. Next, you need to click **Upload File**, and the job of 5 files(merged together) will be created and the request for the job upload will be sent on eBay.
9. Now, the job of 5 files will be listed on the same page as shown below.

Ebay Bulk Scheduler

Search, Notifications, admin

Scheduler Actions | Upload File | Create File

Filters | Default View | Columns

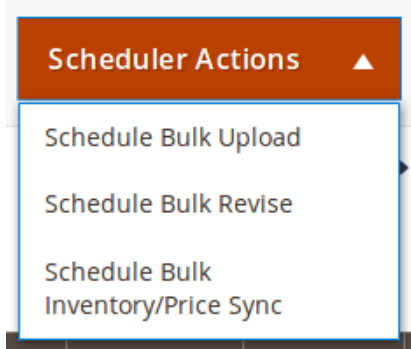
Actions 3 records found 20 per page 1 of 1

	Id	Job Id	File Reference Id	Job Type	Job Status	Job Complete Percentage(%)	Job Start Time	Feed File	Job Complete Time	Report File	Response	Product Ids
<input type="checkbox"/>	1	50022703878	50022782978	AddItem	Created							
<input type="checkbox"/>	2	50022704098	50022783198	ReviselItem	Created							
<input type="checkbox"/>	3	50022704108	50022783208	ReviselInventoryStatus	Created							

10. Now you may see the details of jobs such as **Job Id**, **File Reference Id**, **Job Type**, **Job Status**, **Job Complete Percentage**, etc as can be seen in the above image.

To schedule bulk revise.

1. Click on **Scheduler Actions** drop-down button on the top.
2. When the menu appears, click on **Schedule Bulk Revise**.



3. On clicking **Schedule Bulk Revise**, you will see a message that appears on top of the page confirming the Product Ids scheduling for revision:

Ebay Bulk Scheduler

Scheduler Actions | Upload File | Create File

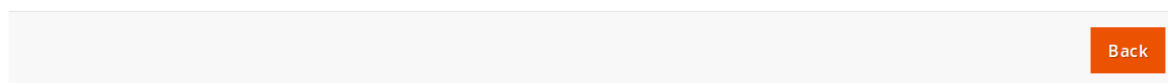
✓ Product Ids Scheduled for Revise.

Filters | Default View | Columns

4. Now click **Create File** button.
5. You will be navigated to the page as shown below, on which you will see the status of the product file(s) created for bulk revision.

Creating File

Search, Notifications, User: admin



Creating Status

- Starting File Create execution, please wait...
- Warning: Please do not close the window during creation
- Total 1 Batch(s) Found.
- Batch: 1 Reviseltem : products file created for upload.
- 100% 1 Of 1 Processed.
- 1 Batch(s) Successfully Created.
- Finished File Creation execution.

- Once it is done, click on the **Back** button.
- Now, the files get created and get saved in your system.
- Next, you need to click **Upload File**, and the job of 5 files(merged together) will be created and the request for the job upload will be sent on eBay.
- Now, the job of 5 files will be listed on the same page as shown below.

Ebay Bulk Scheduler Scheduler Actions ▾ Upload File Create File

Filters Default View Columns

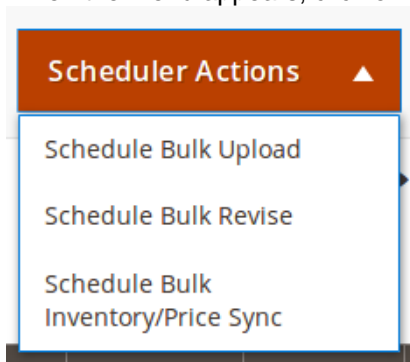
Actions ▾ 3 records found 20 per page 1 of 1

Id	Job Id	File Reference Id	Job Type	Job Status	Job Complete Percentage(%)	Job Start Time	Feed File	Job Complete Time	Report File	Response	Product Ids
1	50022703878	50022782978	Additem	Completed	100.0	2018-09-14 13:25:50		2018-09-14 13:28:21			
2	50022704098	50022783198	Reviseltem	Completed	100.0	2018-09-14 13:27:05		2018-09-14 13:28:23			
3	50022704108	50022783208	ReviselInventoryStatus	Completed	100.0	2018-09-14 13:27:06		2018-09-14 13:28:25			

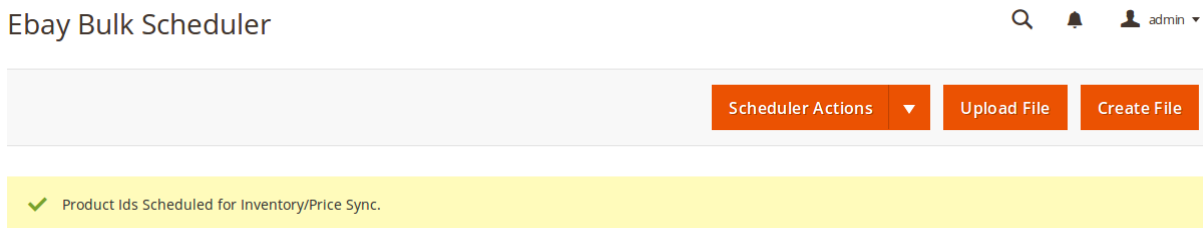
- Click the **Upload File** button and all the product files with **Completed** status will be uploaded on Ebay and the bulk revision of products will be done.

To schedule bulk inventory/price sync.

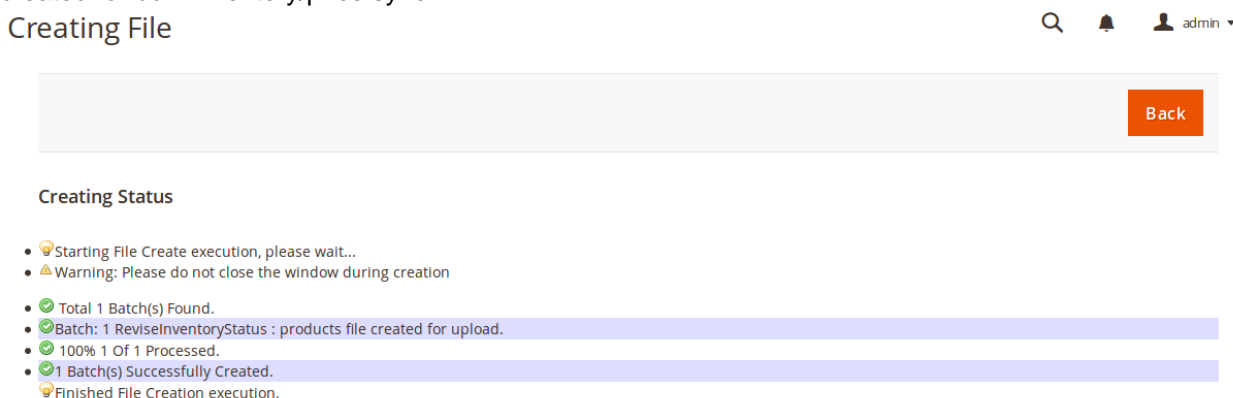
- Click on **Scheduler Actions** drop-down button on the top.
- When the menu appears, click on **Schedule Bulk Inventory/Price Sync**.



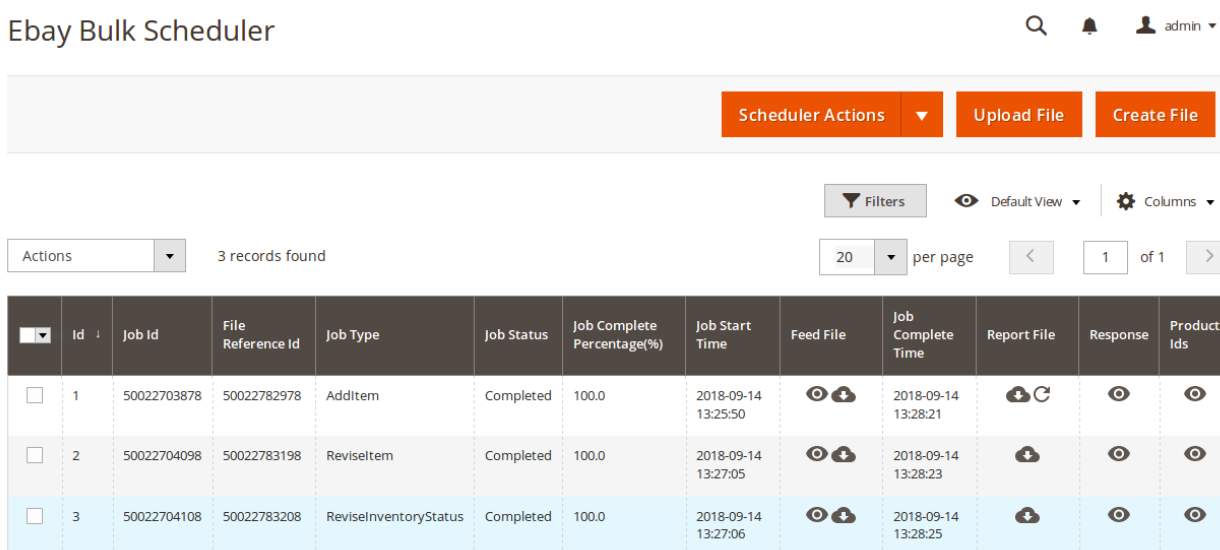
- On clicking **Schedule Bulk Inventory/Price Sync**, you will see a message that appears on top of page confirming the Product Ids scheduling for Inventory/Price sync:



- Now click **Create File** button.
- You will be navigated to the page as shown below, on which you will see the status of the product file(s) created for bulk inventory/price sync.



- Once it is done, click on the **Back** button.
- Now, the files get created and get saved in your system.
- Next, you need to click **Upload File**, and the job of 5 files(merged together) will be created and the request for the job upload will be sent on eBay.
- Now, the job of 5 files will be listed on the same page as shown below.



- Click the **Upload File** button and all the product jobs with **Completed** status will be uploaded on eBay and

the bulk inventory/price sync will be done.

To start the job (to start the process of sending product feeds),

1. Select the jobs that you want to start. Starting it will begin the product creation on eBay.
2. Click drop-down from the **Actions** field.
3. When the drop-down menu appears as shown below.

Ebay Bulk Scheduler 🔍 🔔 👤 admin ▾

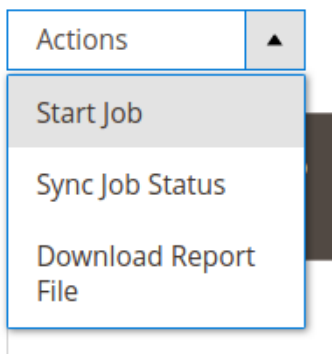
Scheduler Actions ▾
Upload File
Create File

Filters
👁️ Default View ▾
⚙️ Columns ▾

20 ▾ per page
< 1 of 1 >

	File Reference Id	Job Type	Job Status	Job Complete Percentage(%)	Job Start Time	Feed File	Job Complete Time	Report File	Response	Product Ids	
2	50022704098	50022783198	Reviseltem	Completed	100.0	2018-09-14 13:27:05	👁️ ⬆️	2018-09-14 13:28:23	📄	👁️	👁️

4. Click on **Start Job**



5. You will be navigated to a page on which the status message appears.

Start Upload Job 🔍 🔔 👤 admin ▾

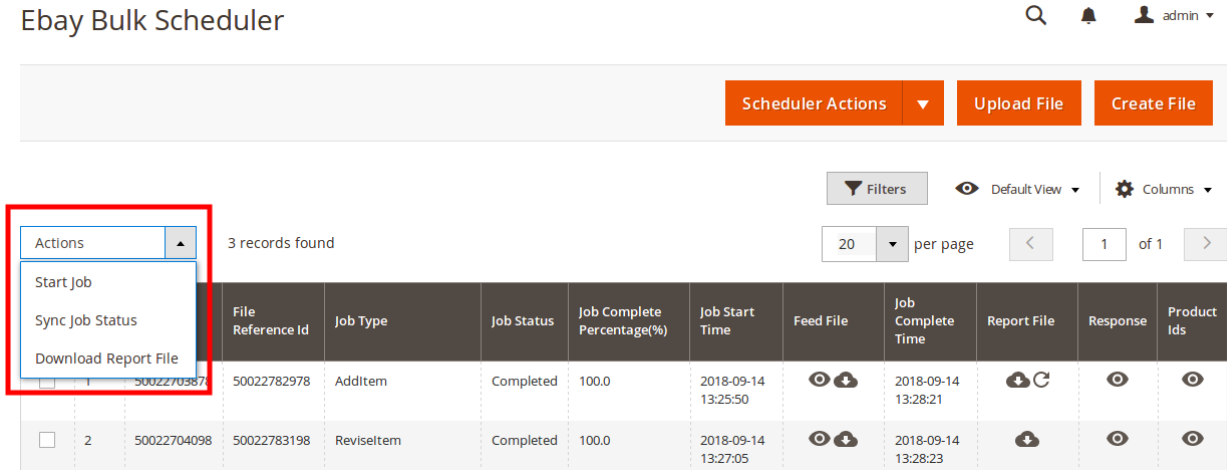
Back

Start Job

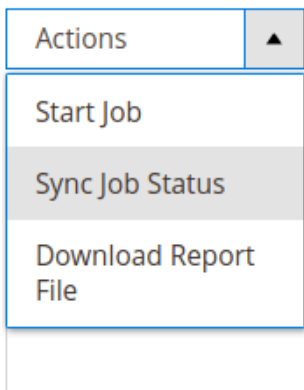
- 🕒 Starting Upload Job execution, please wait...
- ⚠️ Warning: Please do not close the window during process
- 🟢 Total 1 Batch(s) Found.
- 🟢 100% 1 Of 1 Processed.
- 🟢 0 Batch Job(s) Successfully Started.
- 🕒 Finished Start Upload Job.

To Sync Job Status.

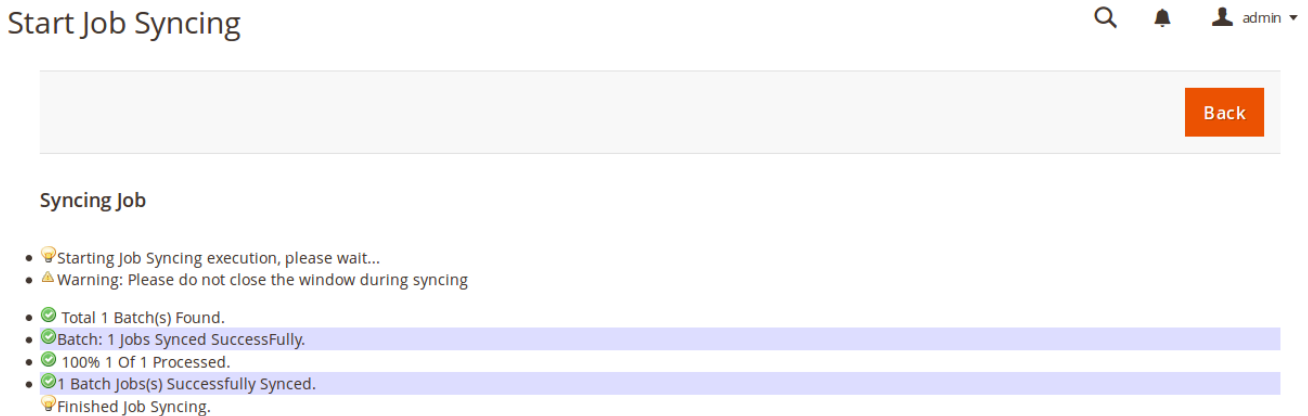
1. Select the jobs for which you want to sync the status.
2. Click drop-down from the **Actions** field.
3. When the drop-down menu appears as shown below.



4. click on **Sync Job Status.**

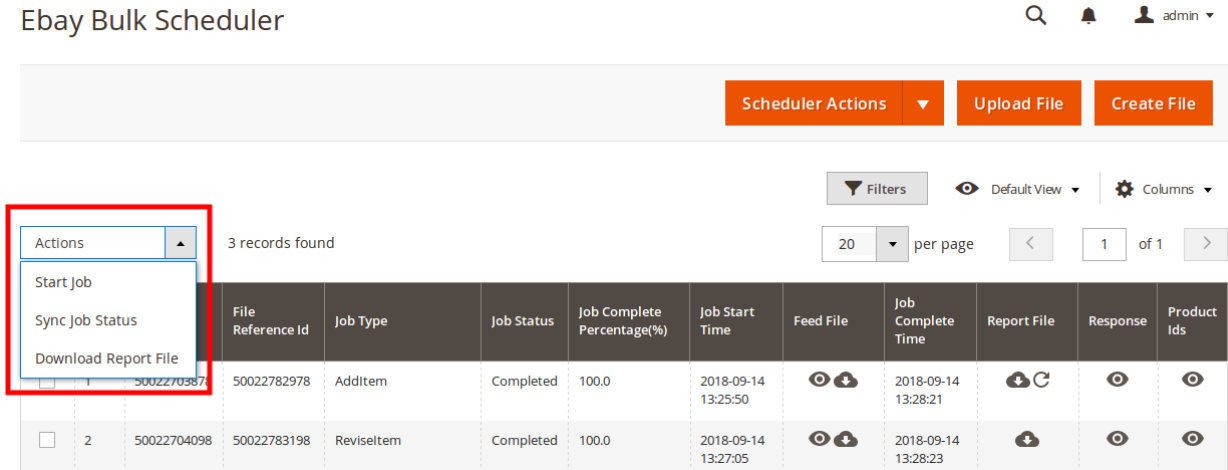


5. You will be navigated to a page on which the status message appears.

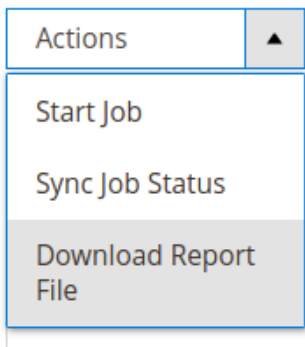


To Download Report File,

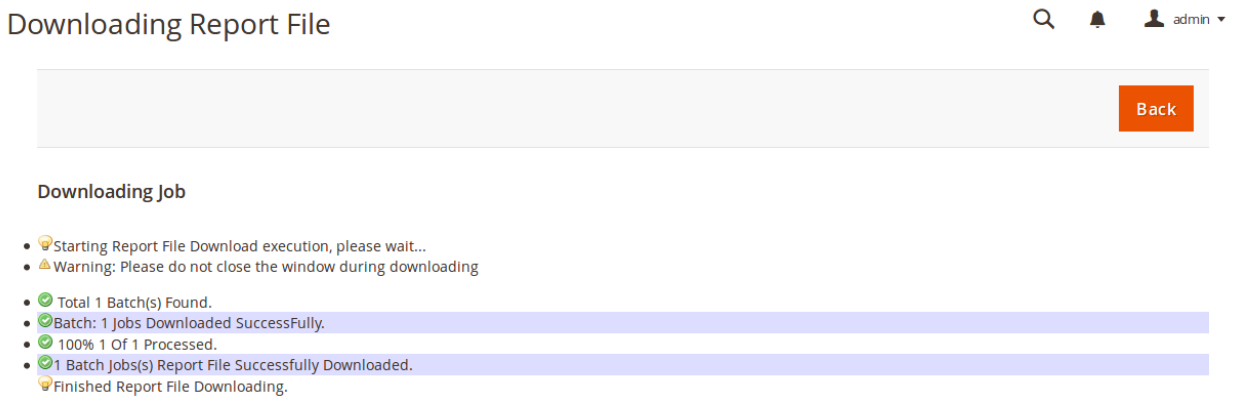
1. Select the jobs for which you want to download the report file.
2. Click drop-down from the **Actions** field.
3. When the drop-down menu appears as shown below.



4. click on **Download Report File.**



5. You will be navigated to a page on which the status message appears.



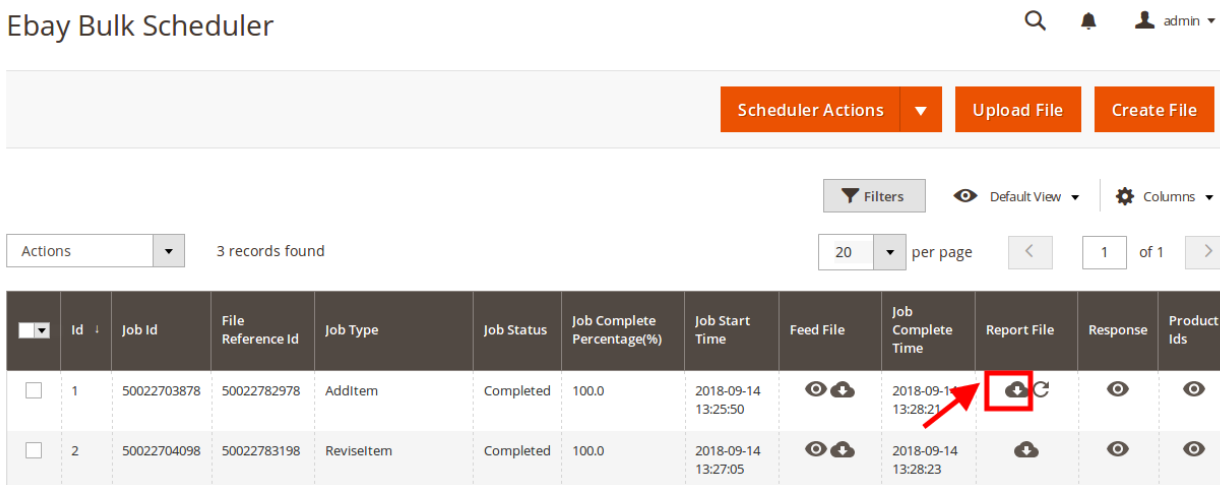
6. Now you may see the download file button adjacent to the job for which you had applied to download the report file.

7. You may download the report file.

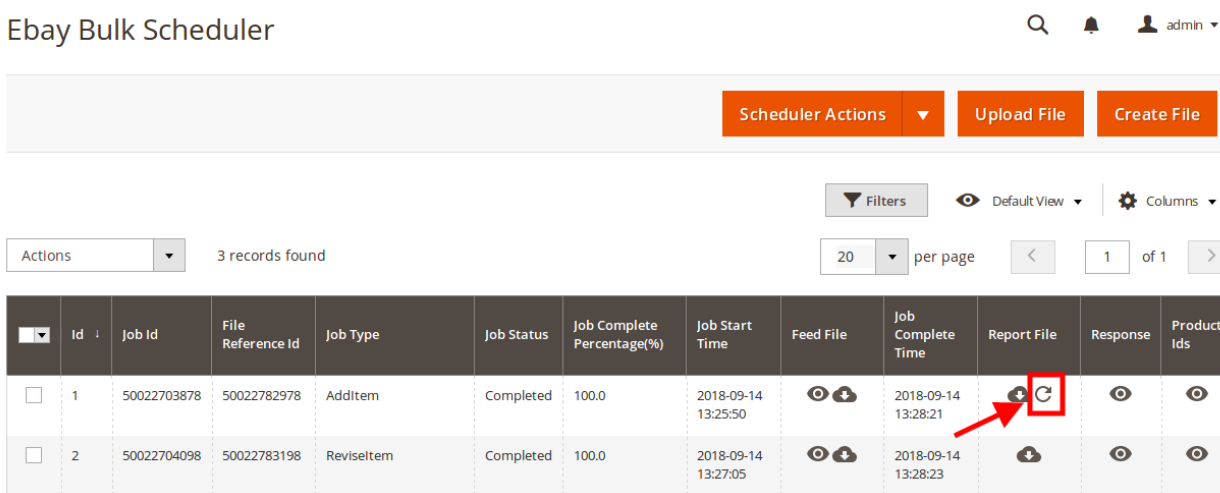
Processing of downloaded file

While uploading the jobs on Ebay, there is a status of the job that can be seen in the downloaded file. Similarly, there might be an error too. For both status or error to be reflected or seen on your Magento, you need to process the file. For that,

1. Click on the download file sign that you can see adjacent to the product for which you want to download the file, under **Report File**.



2. Now click on the process button under the **Report File** section.

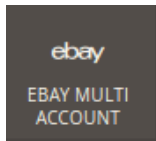


3. The processing will be done and you will be able to see the status or error for the product jobs on the **Manage Product** page.

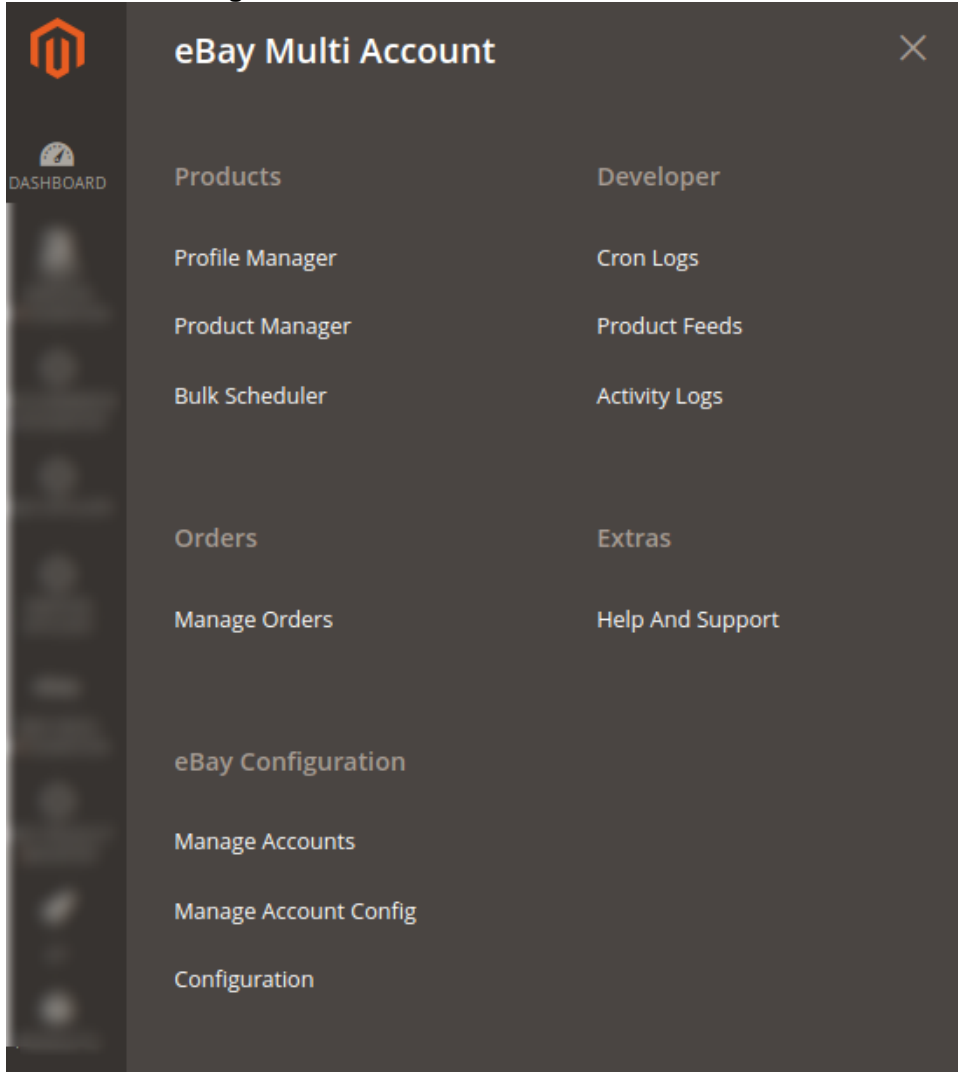
10. Cron Logs

To view eBay Cron Grid.

1. Go to the **Admin** panel.
2. On the left navigation bar, click the **eBay Multi Account Integration** menu,



3. then click **Cron Logs**.



4. The **Cron Grid** page appears as shown in the following figure:

EbayMultiAccount Cron Logs



 admin

Truncate

Filters
Default View
Columns

Actions
0 records found
20 per page
< 1 of 1 >

	Id	Job Code	Status	Messages	Created At	Scheduled At	Executed At	Finished At
-								

To truncate the crons.

1. Click on the **Truncate** button on the top right side of the page.

Truncate

Filters
Default View
Columns

Actions
0 records found
20 per page
< 1 of 1 >

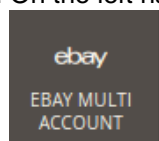
	Id	Job Code	Status	Messages	Created At	Scheduled At	Executed At	Finished At
-								

2. All the crons will be cleared.

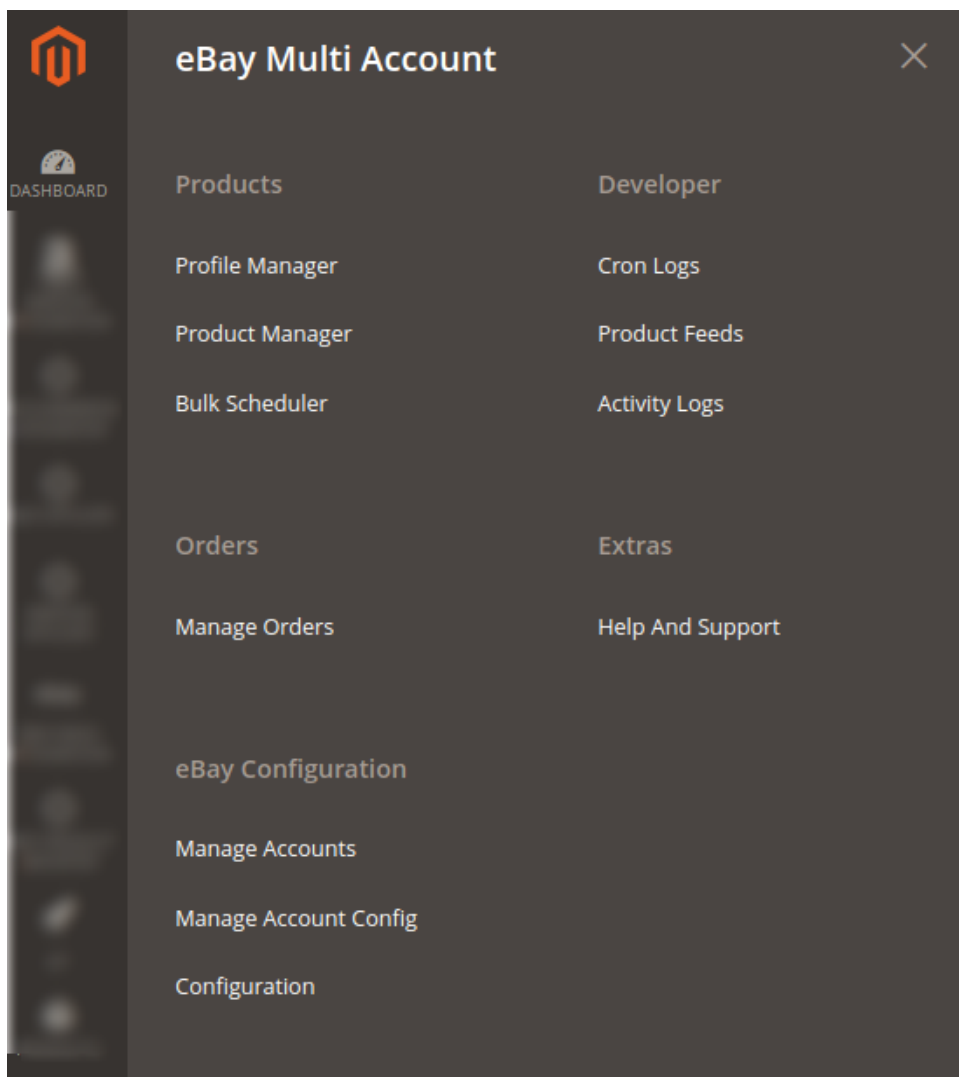
11. Activity Logs

To view eBay Log Grid.

1. Go to the **Admin** panel.
2. On the left navigation bar, click the **eBay Multi Account Integration** menu,



3. click **Activity Logs**.



The **eBay Log Grid** page appears as shown in the following figure:

Activity Log 🔍 🔔 👤 admin ▾

Truncate

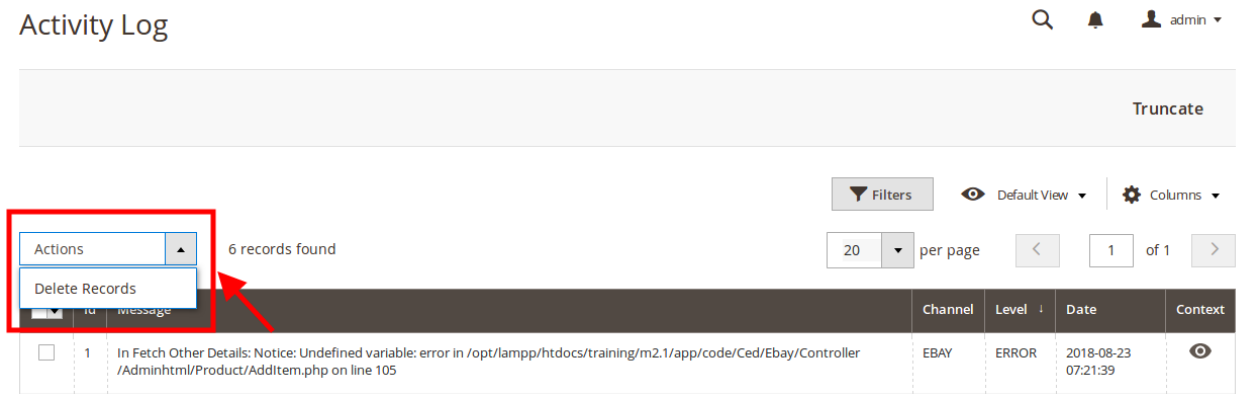
Filters 👁 Default View ▾ ⚙ Columns ▾

Actions ▾ 6 records found 20 ▾ per page < 1 of 1 >

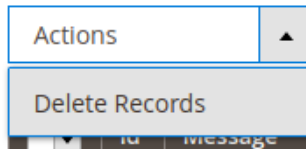
<input type="checkbox"/>	Id	Message	Channel	Level	Date	Context
<input type="checkbox"/>	1	In Fetch Other Details: Notice: Undefined variable: error in /opt/lampp/htdocs/training/m2.1/app/code/Ced/Ebay/Controller/Adminhtml/Product/Additem.php on line 105	EBAY	ERROR	2018-08-23 07:21:39	👁
<input type="checkbox"/>	2	In Fetch Other Details: Notice: Undefined property: Ced\Ebay\Controller\Adminhtml\Product\AddItemInterceptor::SubjectManager in /opt/lampp/htdocs/training/m2.1/app/code/Ced/Ebay/Controller/Adminhtml/Product/Additem.php on line 79	EBAY	ERROR	2018-08-23 07:48:03	👁
<input type="checkbox"/>	3	In Fetch Other Details: Notice: Array to string conversion in /opt/lampp/htdocs/training/m2.1/app/code/Ced/Ebay/Controller/Adminhtml/Product/Additem.php on line 115	EBAY	ERROR	2018-08-23 13:11:49	👁
<input type="checkbox"/>	4	In Fetch Other Details: Notice: Undefined property: stdClass::\$itemId in /opt/lampp/htdocs/training/m2.1/app/code/Ced/Ebay/Controller/Adminhtml/Product/Additem.php on line 101	EBAY	ERROR	2018-08-23 13:16:31	👁

To delete the selected logs.

1. Select the logs you want to delete.
2. Click **Actions** on the top left side of the page.



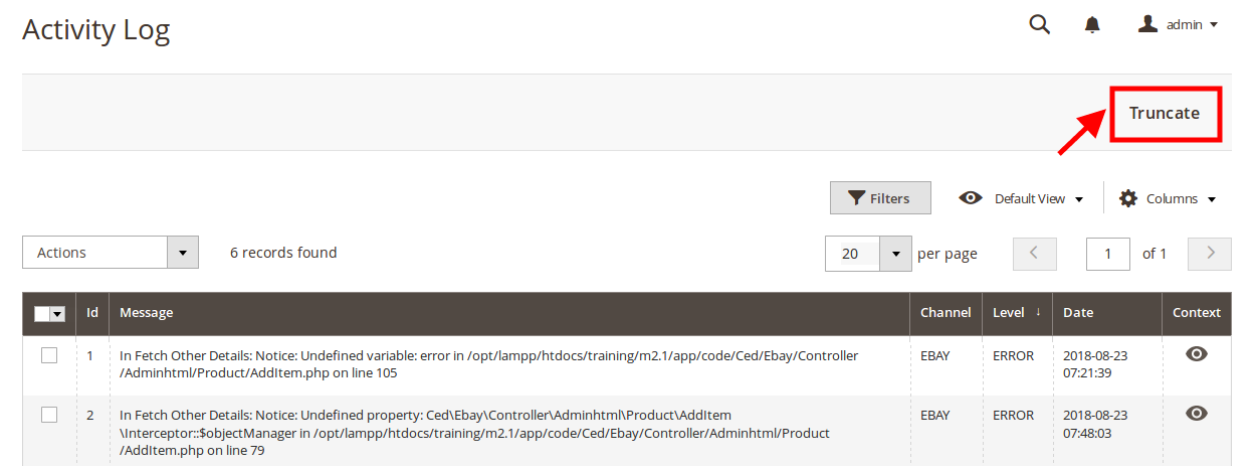
3. Click **Delete Records**.



4. Selected logs will be deleted.

To truncate the logs.

1. Click the **Truncate** button on the top right side of the page.

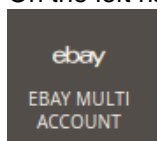


2. All the logs will be cleared.

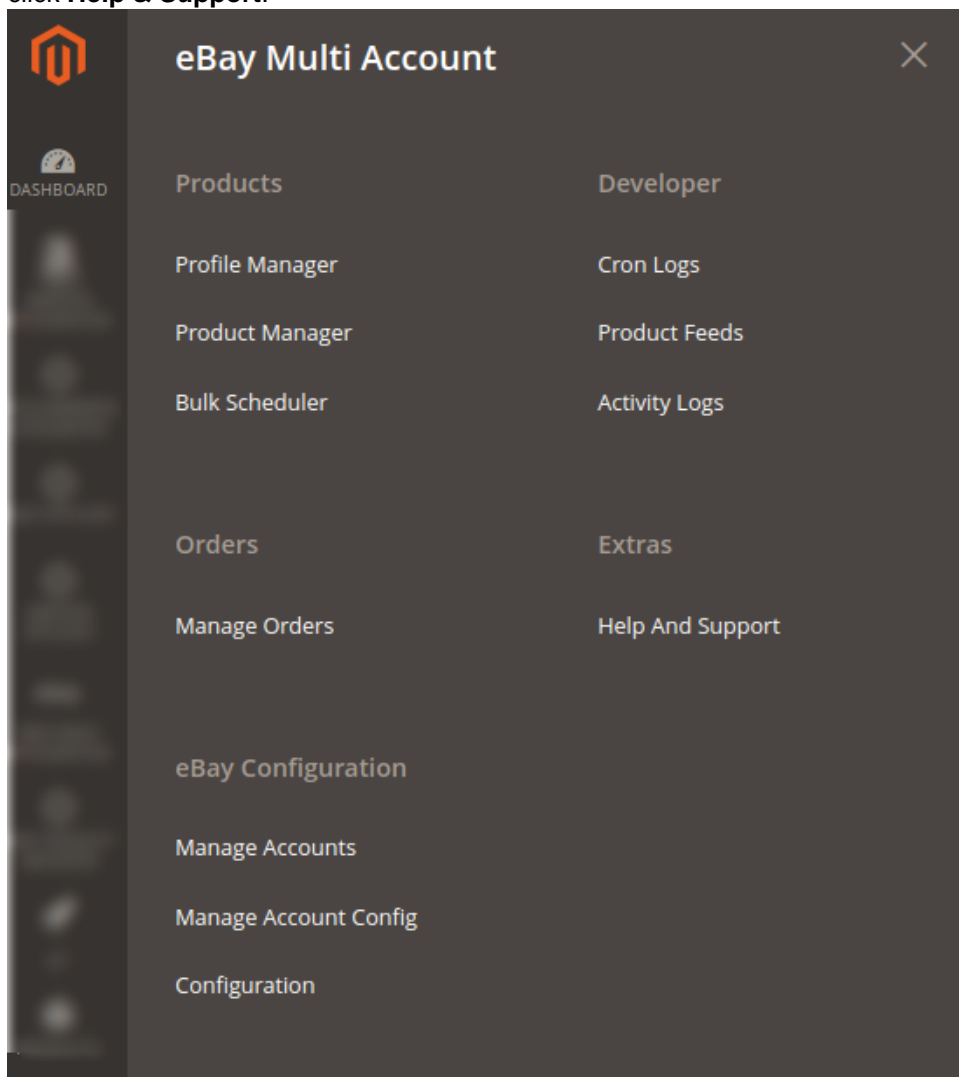
12. Help and Support

To view Help & Support section,

1. Go to the **Admin** panel.
2. On the left navigation bar, click the **eBay Multi Account Integration** menu



3. click **Help & Support**.



The **Help & Support** page appears as shown in the following figure:

Ebay Knowledge Base



Cedcommerce Support ⌵

Documentation ⌵

Contact Us via Below Available Mediums ⌵

CedCommerce Support

1. Click **CedCommerce Support** and the section will expand as:

Cedcommerce Support ⌵

[EbayMultiAccount Integration Knowledge base](#)

2. Click **eBay Integration Knowledge Base** and you will be navigated to our product page.

Documentation

1. Click **Documentation** and the section will expand as:

Documentation ⌵


[EbayMultiAccount Integration Extension User Guide By CedCommerce](#)

2. On clicking the **eBay Integration Extension User Guide By CedCommerce**, the users will be navigated to the guide/document to integrate the Magento store with eBay.


Contact Us via Below Available Mediums

1. Click **Contact Us via Below Available Mediums** and the section will expand as:


Contact Us via Below Available Mediums ⌵




[Contact Us 24*7 via Skype Call](#)



[Submit Issue via Ticket](#)



[Send us an E-mail](#)



[Connect via Skype Chat](#)

For More Informations Please Contact Us: **Toll-Free Number: 888-882-0953 (FOR USA)**

2. Under **Contact Us via Below Available Mediums**, you may see the different ways to get in touch with us.
3. You may call us on Skype by clicking on **Contact Us 24*7 vis Skype Call**.
4. Click **Submit issue via Ticket** and you will be navigated to our support page on which you may raise a ticket and get your issue solved by us in no time.
5. Click **Send us an E-mail** and your mailbox will get opened and you may mail us your question or query.
6. Click **Connect via Skype** and you will be able to join us on Skype instantly where we are available 24x7.