

# **Spartoo Integration for Magento - Manual**

by CedCommerce Technical Publications

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## 1. Overview

Spartoo Integration by CedCommerce helps to integrate the Magento store with Spartoo by establishing a synchronization of products, orders, and return with the help of Spartoo API. The CRONs implemented in this extension help to automate the process thereby keeping it up to date. This extension helps you sell on Spartoo by directly uploading your products from your Magento store.

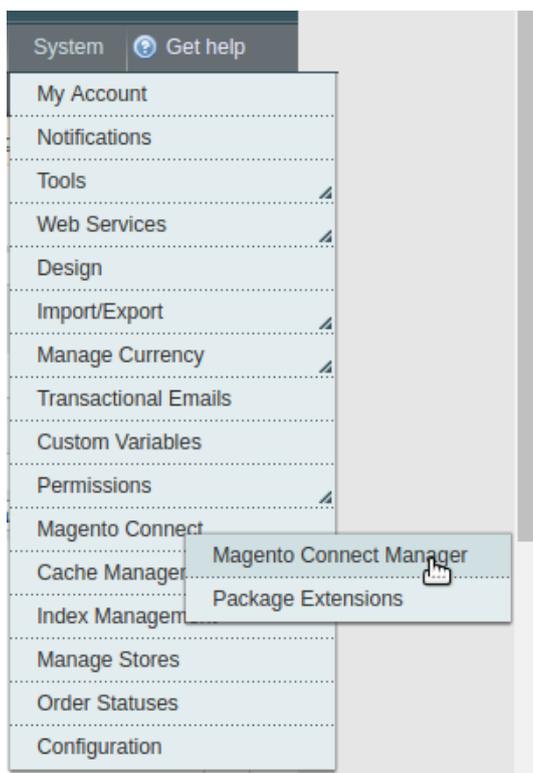
*The features of the Spartoo Integration extension are as follows:*

- Manage Spartoo Product/Upload Product (directly from the grid and bulk upload all products)
- Product Synchronization
  - Automatic process of synchronization with crons
- Manual synchronization process
- Review Product/Inventory/Price Feeds
- Automated Order Import
- Shipment of Orders
  - Automated Shipment with Shipworks/Shipstation
- Fetch Return and process
- Upload Simple and Configurable Product(s)
- Bulk Product Upload/Publish
- Retire/Unpublish Selected Product(s)
- CRON Facility
- Knowledge Base

## 2. Spartoo Integration Extension Installation

### **To install the extension**

To install the extension, Go to the system and select the drop down as shown in the below figure.



- Select the Magento Connect
  - Go to the Magento Connect Manager.

You will get the screen as shown in the following image.

The screenshot displays the Magento Connect Manager interface. At the top, there is a dark header with the text "Magentoconnect MANAGER". Below the header, there are two tabs: "Extensions" and "Settings". To the right of the tabs are two links: "Return to Admin" and "Log Out". The "Settings" section is active and contains the following options:

- Put store on the maintenance mode while installing/upgrading/backup creation
- Create Backup Database

Below the settings, there is a section titled "Install New Extensions". It contains two numbered steps:

- 1 Search for modules via [Magento Connect](#).
- 2 Paste extension key to install:

Next is the "Direct package file upload" section, which contains two numbered steps:

- 1 Download or build package file.
- 2 Upload package file:  No file chosen

At the bottom, there is a section titled "Manage Existing Extensions" with a  button.

- Click on the button **Choose File** to select the file from your local drive.
- After selecting the file, Click on the upload.
- After the installation, a successful message will be displayed on the upper side of the screen.

To **disable** or **enable** the product, scroll down the screen and you will get the screen as given in the below figure.

Manage Existing Extensions

[Check for Upgrades](#)

Channel: Magento Community Edition

[Commit Changes](#)Clear all sessions after successful install or upgrade: 

Package Name	Installed	Actions	Summary
Cm_RedisSession	1.9.2.1 (stable)	<input type="button" value="▼"/>	Redis session
Interface_Adminhtml_Default	1.9.2.1 (stable)	<input type="button" value="▼"/>	Default interface for Adminhtml
Interface_Frontend_Base_Default	1.9.2.1 (stable)	<input type="button" value="▼"/>	This is a Magento themes base
Interface_Frontend_Default	1.9.2.1 (stable)	<input type="button" value="▼"/>	Default interface for Frontend
Interface_Frontend_Rwd_Default	1.9.2.1 (stable)	<input type="button" value="▼"/>	This is a RWD themes base
Interface_Install_Default	1.9.2.1 (stable)	<input type="button" value="▼"/>	Default interface for Install
Lib_Cm	1.9.2.1 (stable)	<input type="button" value="▼"/>	Redis adapter for Zend_Cache
Lib_Credis	1.9.2.1 (stable)	<input type="button" value="▼"/>	Credis Library
Lib_Google_Checkout	1.9.2.1 (stable)	<input type="button" value="▼"/>	Google Checkout Library
Lib_IDNA2	1.9.2.1 (stable)	<input type="button" value="▼"/>	Magento Library
Lib_Js_Calendar	1.51.1.2 (stable)	<input type="button" value="▼"/>	Javascript Calendar for Magento
Lib_Js_Ext	1.9.2.1 (stable)	<input type="button" value="▼"/>	Extjs Javascript Libraries for Magento
Lib_Js_Mage	1.9.2.1 (stable)	<input type="button" value="▼"/>	Javascript Libraries for Magento
Lib_Js_Prototype	1.9.2.1 (stable)	<input type="button" value="▼"/>	Prototype and Scriptaculous Javascript Libraries for Magento
Lib_Js_TinyMCE	3.5.11.1 (stable)	<input type="button" value="▼"/>	TinyMCE Javascript Libraries for Magento
Lib_LinLibertineFont	2.8.14.2 (stable)	<input type="button" value="▼"/>	Libertine Open Fonts Project fonts for PDF print-outs
Lib_Mage	1.9.2.1 (stable)	<input type="button" value="▼"/>	Mage Library
Lib_Magento	1.9.2.1 (stable)	<input type="button" value="▼"/>	Magento Library
Lib_Pelago	1.9.2.1 (stable)	<input type="button" value="▼"/>	Pelago Library
Lib_Phpseclib	1.9.2.1 (stable)	<input type="button" value="▼"/>	Phpseclib Library
Lib_Varien	1.9.2.1 (stable)	<input type="button" value="▼"/>	Varien Library
Lib_ZF	1.12.10.1 (stable)	<input type="button" value="▼"/>	Zend Framework
Lib_ZF_Locale	1.12.10.1 (stable)	<input type="button" value="▼"/>	Zend Framework Locale
Mage_All_Latest	1.9.2.1 (stable)	<input type="button" value="▼"/>	Metapackage for latest Magento 1.9.0.0 release
Mage_Centinel	1.9.2.1 (stable)	<input type="button" value="▼"/>	3D Secure Card Validation
Mage_Compiler	1.9.2.1 (stable)	<input type="button" value="▼"/>	This module compiles all files of a Magento installation and creates a single include path to increase performance
Mage_Core_Adminhtml	1.9.2.1 (stable)	<input type="button" value="▼"/>	Magento Administration Panel
Mage_Core_Modules	1.9.2.1 (stable)	<input type="button" value="▼"/>	Collection of Magento Core Modules
Mage_Downloader	1.9.2.1 (stable)	<input type="button" value="▼"/>	Magento Downloader
Mage_Locale_en_US	1.9.2.1 (stable)	<input type="button" value="▼"/>	en_US locale
Magento_Mobile	1.9.2.1 (stable)	<input type="button" value="▼"/>	Magento Mobile Xml Interface
Phoenix_Moneybookers	1.9.2.1 (stable)	<input type="button" value="▼"/>	Moneybookers payment gateway integration

[Commit Changes](#)

- Select that particular extension
  - Go to the actions, and select the options **uninstall**, to uninstall the extension.
  - Click on the button **Commit Changes**. To save the changes.

### 3. Spartoo Configuration Settings

Once the extension is successfully installed on the Merchant's store, Spartoo tab appears in the Magento Admin Panel. The merchant has to fill in the API credentials on the **Spartoo Configuration** page of the admin panel.

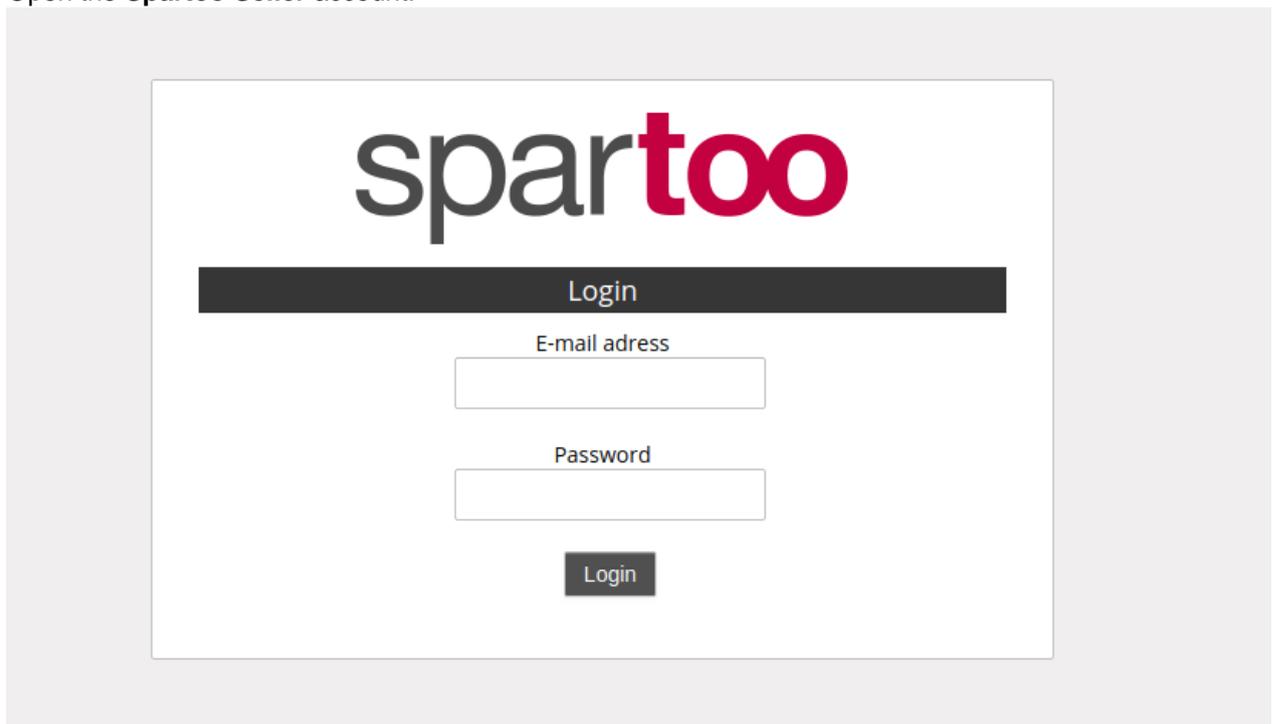
The user has to log in the Spartoo Seller account to obtain the following API credentials:

- Spartoo **Consumer Id**

After obtaining **Consumer Id**, the merchant has to copy it from the Spartoo Seller account and paste it to the Configuration page of the admin panel of the seller.

#### *To Copy the Configuration Settings from the Spartoo Seller account*

1. Open the **Spartoo Seller** account.



2. Go to the **Information** option from the left side of the screen.  
The screen appears as shown in the following figure:

The screenshot shows the Spartoo website's 'Information' page. The 'Id Partner commerciale per webservices' field is highlighted with a red box and labeled with the value '123456789ABCDEF'. A red arrow points to this field. The page includes a navigation menu on the left and a list of information fields on the right.

Field	Value
Id Partner commerciale per webservices	123456789ABCDEF
Name of the company	
Email address	
Telephone number	
Company address	
Postal code	
City	
Logo:	
VAT number	
Return address	
Status of the marchand account	Disabled
In suspension	No
Contact email marketplace	marketplace.email.it@spartoo.com

Copy the **Consumer Id**, as shown in the Rectangular Box

### To update the Spartoo Configuration Setting of the extension

1. Go to the **Magento Admin** panel.
2. On the top navigation bar, click the **Spartoo** menu, and then click **Configuration**.  
Refer to the following figure:

The screenshot shows the Magento Admin Panel dashboard. The top navigation bar includes the Spartoo menu, which is expanded to show the Configuration option. The dashboard displays various metrics and tables.

Customer	Items	Grand Total
JON JON	1	\$30.00
JON JON	1	\$2,320.00
JON JON	1	\$1,284.00
JON JON	1	\$960.00
JON JON	1	\$960.00

The **Spartoo Configuration** page appears as shown in the following figure:

The screenshot shows the 'Spartoo Configuration' page with a 'Save Config' button in the top right. The 'Spartoo API Settings' section is expanded, showing the following fields:

Field Name	Value / Format	Scope
Enabled	Yes	[WEBSITE]
Consumer Id	[Redacted]	[GLOBAL]
Orders import start date	2017-10-02 ▲ Date Format : YYYY-MM-DD	[GLOBAL]
Email Id to Recive Critical Notifications	[Redacted] ▲ Get Email When you need to know something.Example: owner@example.com	[GLOBAL]
Spartoo Debug Mode	Yes ▲ Enable It to Turn On Logging.	[GLOBAL]
Spartoo Customer Email	[Redacted] ▲ Enter the Email for which customer will be created for Spartoo Orders.	[GLOBAL]
Spartoo Order ID Prefix	[Redacted] ▲ Spartoo OrderId Prefix (Ex WM-)	[GLOBAL]

3. Under **Spartoo API Settings**, do the following steps:

a. In the **Enabled** list, select **Yes**.

**Note** : Selecting the **No** option hides all other fields of **Spartoo API Settings**. Thus, the user cannot set-up the API settings in the Magento store.

b. In the **Consumer Id**, Enter the details copied from the seller panel.

c. In the **Order import Start Date** box, enter the date.

The date from which the user has started to fetch the order.

d. In the **Email Id to Receive Critical Notifications** enter your email Id to get the critical notifications from Marketplace on your e-mail.

e. In the **Spartoo Debug Mode**

\. Select **Yes** to recognize the error

\. Select **No** to disable the Debug Mode

f. In the **Spartoo Customer Email**, enter the default email Id to create a default customer if the customer details are not available

g. In the **Spartoo Order Id Prefix**, Enter the prefix code the recognize the order of Spartoo. For Eg: SP

Click the **Spartoo Product Global Settings** tab.

The **Spartoo Product Sync Settings** tab is expanded as shown in the following figure:

The screenshot shows the 'Spartoo Product Global Settings' page with the following fields:

Field Name	Value / Format	Scope
Select Store	Default Store View ▲ Select only single store.	[GLOBAL]
Upload Chunk Size	[Redacted] ▲ Provide the chunk size for product upload to spartoo.com.	[GLOBAL]
Inventory Chunk Size	[Redacted] ▲ Provide the chunk size for product inventory update to spartoo.com.	[GLOBAL]

1. In the **Select Store**, select your preferred store view where you want to display products.

2. In the **Upload Chunk Size**, Enter the size of uploading products during the bulk uploading

3. In the **Inventory Chunk Size**, Enter the size of the chunk, while updating the inventory with crons.

### Spartoo Order Configuration.

The **Spartoo Order Configuration** is expanded as shown in the following figure:

Order Configuration		
Create Orders for Out of Stock Products	Yes	[WEBSITE]
Create Orders for Disabled Products	No	[WEBSITE]

#### 1. In the **Create Order for Out of Stock Products**.

- Select **Yes**, to create order if the product is out of stock in your Magento.
- Select **No**, to create a failed order, if the product is Out of Stock in your Magento.

#### 2. In the **Create Order for Disabled Products**.

- Select **Yes**, to create order if the product is Disabled in your Magento.
- Select **No**, to create a failed order, if the product is Disabled in your Magento.

The **Spartoo Cron Settings** is expanded as shown in the following figure:

Cron Settings		
Cron Settings Override	No	[WEBSITE]
Enable Order Cron	Yes	[WEBSITE]
	▲ Order Cron Enable/Disable	
Enable Order Status Sync Cron	Yes	[WEBSITE]
	▲ Order Cron Status Sync Enable/Disable	
Enable Inventory Cron	Yes	[WEBSITE]
	▲ Inventory Cron Enable/Disable	

#### 1. In **Cron Setting Override**

- Select **No**, to use predefined time set for the cron.
- Select **Yes**, to set the custom time for the cron.

On selecting **Yes**, you will get the blank text box for each crons as shown in the figure.

Cron Settings		
Cron Settings Override	<input type="text" value="Yes"/>	[WEBSITE]
Enable Order Cron	<input type="text" value="Yes"/> <small>▲ Order Cron Enable/Disable</small>	[WEBSITE]
Order Cron	<input type="text"/> <small>▲ Please Enter number in minutes for execute cron</small>	[GLOBAL]
Enable Order Status Sync Cron	<input type="text" value="Yes"/> <small>▲ Order Cron Status Sync Enable/Disable</small>	[WEBSITE]
Order Status Sync Cron	<input type="text"/> <small>▲ Please Enter number in minutes for execute cron. Default set to once in a day.</small>	[GLOBAL]
Enable Inventory Cron	<input type="text" value="Yes"/> <small>▲ Inventory Cron Enable/Disable</small>	[WEBSITE]
Product Inventory Update Cron	<input type="text"/> <small>▲ Please Enter number in minutes for execute cron</small>	[GLOBAL]

Fill the custom values in the particular text boxes to set the manual time for the crons.

- In the **Enable Order Cron**,
  - Select **Yes**, to enable the cron
  - Select **No**, to disable the cron.
- In the **Order Status Sync Cron**
  - Select **Yes**, to sync the order status through cron
  - Select **No**, to disable the order sync cron.
- In the **Enable Inventory Cron**,
  - Select **Yes**, to enable the Inventory Cron
  - Select **No**, to disable the Inventory Cron

Now click on the **Save Config** button to save the Configuration process.

## 4. Manage Profile

Admin can create a new profile and assign the required products to the profile. While creating and editing the profile, admin can map the Magento attributes to the Spartoo attributes. These attributes are applicable to all the products that are assigned to the profile.

**Admin can do the following tasks:**

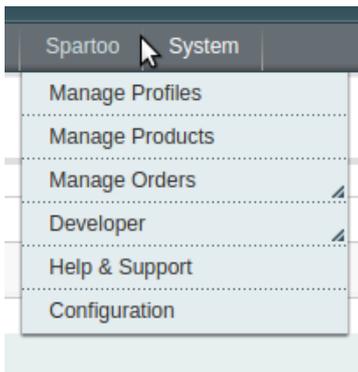
- Add a new profile
- Edit the existing profile
- Delete the profiles
- Manage the Products Assigned to the Profile

### 4.1. Add Profile

**Procedure to Add A New Profile:**

1. Go to the **Magento Admin** panel.

2. On the top navigation bar, point to the **Spartoo** menu. The menu appears as shown:



1. Click **Manage Profiles**. The **Spartoo Profile Listing** page appears as shown:

ID	Profile Name	Status	Total Item	Action
1	profile1	Active	3	<a href="#">Edit Profile</a>
2	profile2	Active	3	<a href="#">Edit Profile</a>

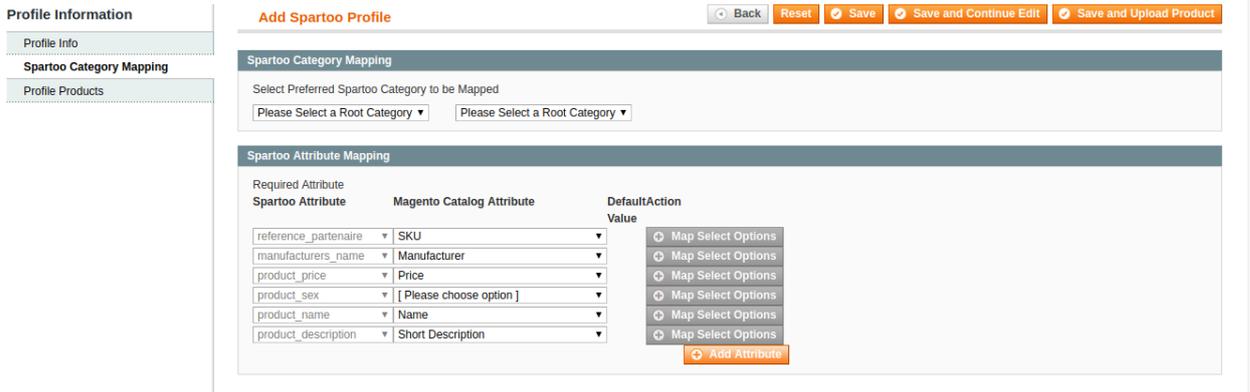
2. Click the **Add New Profile** button.

The page appears as shown:

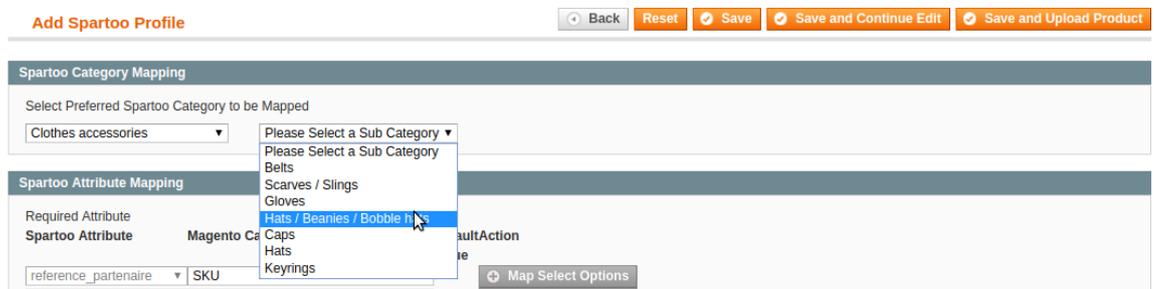
3. In the left panel, under **Profile Information**, do the following steps:

- In the **Profile Code** box, enter the profile code. (**Note:** It is only for the internal use. Use the unique profile code with no spaces. Start with small letters.)
- In the **Profile Name** box, enter the name of the profile. (**Note:** Use the unique name to identify the profile.)
- In the **Status** list, select **Active** to enable the profile. (**Note:** The **Inactive** option disables the profile.)

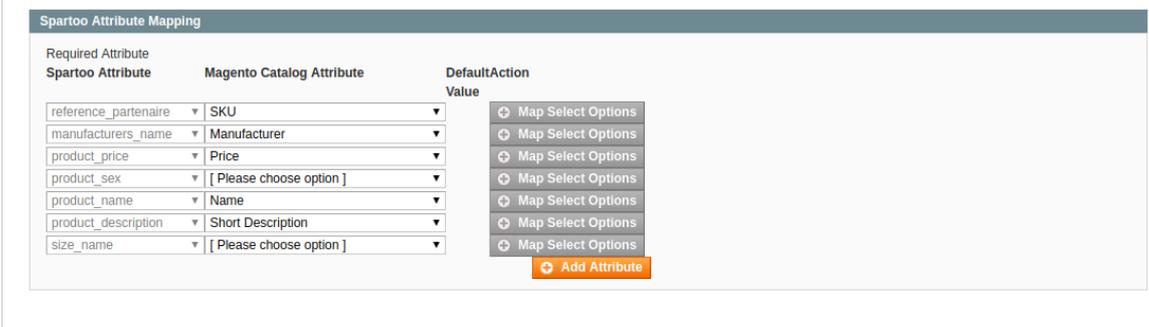
4. Click **Profile Category Mappings** in the left side menu of the page. The section will appear in the right as:



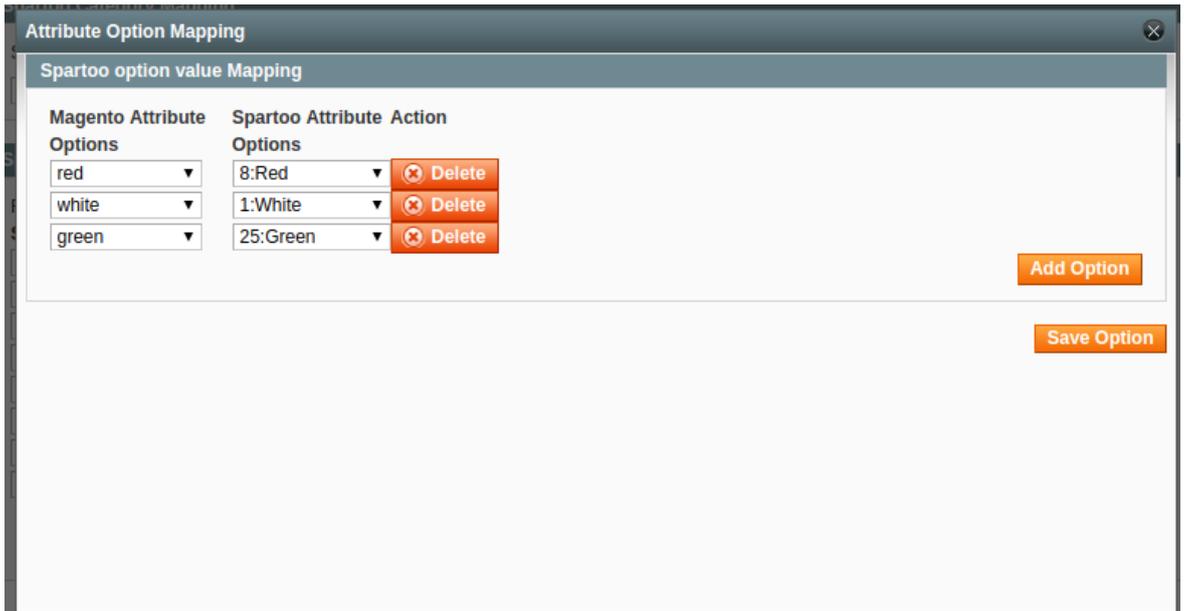
- In the right panel, go to the **Spartoo Category Mapping** section.
- In the **Select Category Mapping** field, search the required Spartoo category that you want to map.
- Then, in the second search box, Select the Sub Category of the parent category as shown in the below figure.



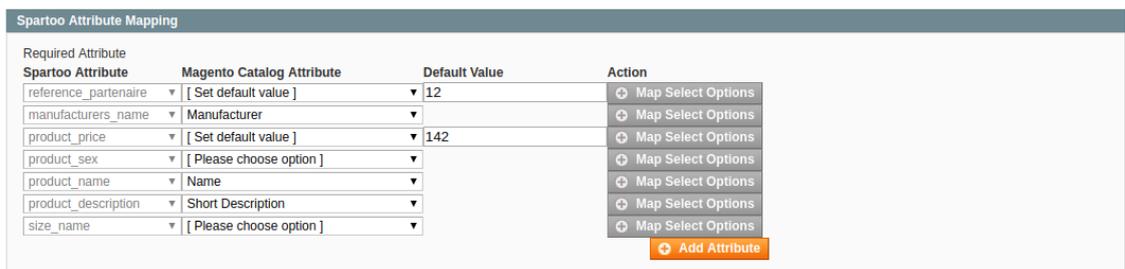
- Now, move down to the **Spartoo Attribute Mapping (Required/ Optional mapping)** section.



- In the **Magento Catalog Attribute** column, select the required Magento attribute from the corresponding list to map it with the corresponding Spartoo attribute present on the left side of the table.
- You can map the values attributes also as selecting on Map Selected Options. You will get this screen as given in the following figure.

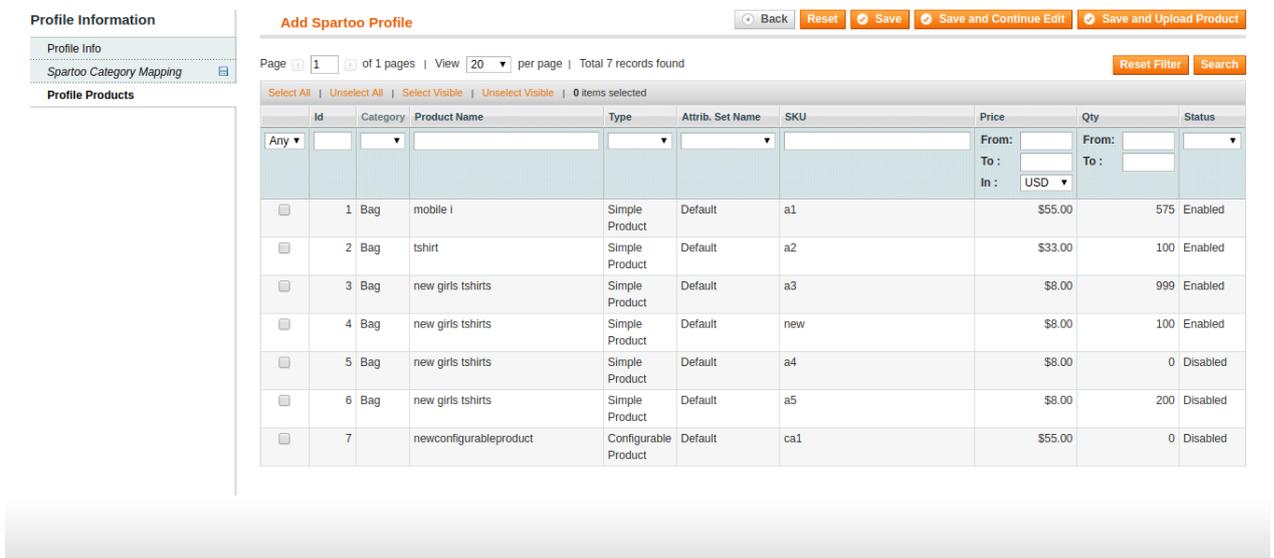


- In case the required attribute does not exist in the corresponding list, then select **–Set Default Value–** from the corresponding list. A box will appear in the **Default Value** column next to corresponding **Magento Catalog Attribute** column as shown below:



- Enter the **Default Value** in the box as per your need.
- Click the **Add Attribute** button to add more attributes.

5. In the **Profile Products**, As you can see all the products will be listed in the table as shown:



- Select the check boxes associated with the required products that you want to assign to the profile. (**Note:** Admin can assign one product to one profile only. It means, admin can assign multiple products to the same profile but can associate a product only to one profile at one time. To assign a product to another profile, the admin has to remove that product from the currently assigned profile.)
6. Click **Select All** to select all the products available in the store. (**Note:** To clear the selection, click the **Unselect All** link.)
  7. Click the **Select Visible** link to select the products displayed on the current page. (**Note:** To clear the selection, click the **Unselect Visible** link.)
  8. Click the **Save** button. The profile will be created and you will be navigated to the **Spartoo Profile Listing** page. A success message will appear on the page as highlighted in the image below and the newly created profile will be listed in the column.

## 4.2. Edit Existing Profile

### Procedure to Edit the Existing Profile:

1. Go to the **Magento Admin** panel.
  - On the top navigation bar, point to the Spartoo menu. The menu appears as shown.



2. Click **Manage Profiles**.
3. The Spartoo **Profile Listing** page appears as in the given below figure.

Spartoo Profile Listing + Add New Profile

Page 1 of 1 pages | View 20 per page | Total 2 records found Reset Filter Search

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected Actions Submit

ID	Profile Name	Status	Total Item	Action
1	profile1	Active	3	<a href="#">Edit Profile</a>
2	profile2	Active	3	<a href="#">Edit Profile</a>

4. On click after the **Edit Profile**, this page will appear as shown in below figure:

**Profile Information**

Profile Info

Spartoo Category Mapping

Profile Products

**Add Spartoo Profile**

[Back](#)
[Reset](#)
[Save](#)
[Save and Continue Edit](#)
[Save and Upload Product](#)

**Profile Information**

Profile Code \*   
▲ For internal use. Please use only letters (a-z), numbers (0-9) or underscore(\_) in this field, first character should be a letter

Profile Name \*   
▲ Give some name to profile to identify them

Status \*   
▲ Make active to enable the profile

5. Make the changes as per requirement.
6. Click the **Save** button. The edited profile is saved and a success message appears on the **Spartoo Profile Listing** page.

Or

Click the **Save and Continue Edit** button to save the created profile and continue editing, if required.

Or

Click the **Save and Upload Product** button to save the profile and make ready to upload the product on Spartoo. The assigned products are listed on the **Product Manager** page as shown:

✔ The profile has been successfully saved.

[Add New Profile](#)

Page  of 1 pages | View  per page | Total 2 records found

[Reset Filter](#) [Search](#)

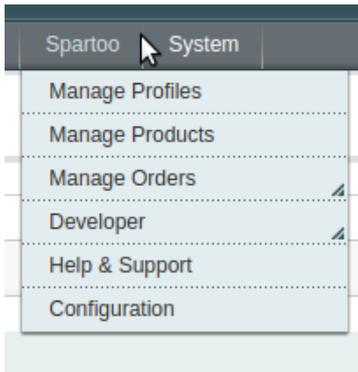
[Select All](#) | [Unselect All](#) | [Select Visible](#) | [Unselect Visible](#) | 0 items selected

	ID	Profile Name	Status	Total Item	Action
Any ▾					
<input type="checkbox"/>	1	profile1	Active	3	<a href="#">Edit Profile</a>
<input type="checkbox"/>	2	profile2	Active	3	<a href="#">Edit Profile</a>

## 4.3. Delete Profile

### *Procedure to Delete the Profile:*

1. Go to the **Magento Admin** panel.
2. On the top navigation bar, point to the Spartoo menu. The menu appears as shown. Click **Manage Profiles**. The **Spartoo Profile Listing** page appears.



3. On this page, all the available profiles are listed.
4. Select the check boxes associated with the profiles those are no more required.
5. In the Actions list, select the **Delete** option, and then click the **Submit** button. A confirmation dialog box appears.

**Spartoo Profile Listing** [Add New Profile](#)

Page  of 1 pages | View  per page | Total 2 records found [Reset Filter](#) [Search](#)

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected Actions

ID	Profile Name	Status	Item	Action
<input type="checkbox"/>	1 profile1	Active	3	<a href="#">Delete</a> <a href="#">Change status</a> <a href="#">Edit Profile</a>
<input type="checkbox"/>	2 profile2	Active	3	<a href="#">Edit Profile</a>

6. Click the **Submit** button. The selected profiles are deleted.

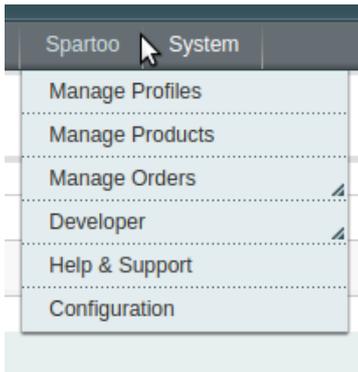
## 4.4. Manage Products Assigned to the Profile

With the help of this feature, the admin can manage the products assigned to the specific profile. The admin can view and edit the product, validate and upload the individual product. Also, the admin can view the error message if any error exists in any product details. The admin can also submit certain actions on the selected products available on the Product Manager page.

**Note:** After getting redirected to the Product Manager page from the Spartoo Profile Listing page, the admin can view the list of only those products that are assigned to the selected profile.

### **To go to the Product Manager page:**

1. Go to the **Magento Admin** panel.
2. On the top navigation bar, click the Spartoo menu.  
The menu appears as shown:



### 3. Click **Manage Profiles**.

The **Spartoo Profile Listing** page appears as shown:

**Spartoo Profile Listing** [Add New Profile](#)

Page 1 of 1 pages | View 20 per page | Total 2 records found [Reset Filter](#) [Search](#)

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected Actions [Submit](#)

ID	Profile Name	Status	Total Item	Action
1	profile1	Active	3	<a href="#">Edit Profile</a>
2	profile2	Active	3	<a href="#">Edit Profile</a>

- Click on the **Edit Profile**, this page will appear.

**Add Spartoo Profile** [Back](#) [Reset](#) [Save](#) [Save and Continue Edit](#) [Save and Upload Product](#)

**Profile Information**

**Profile Info**

Spartoo Category Mapping

Profile Products

**Profile Information**

Profile Code \*   
▲ For internal use. Please use only letters (a-z), numbers (0-9) or underscore(\_) in this field, first character should be a letter

Profile Name \*   
▲ Give some name to profile to identify them

Status \*   
▲ Make active to enable the profile

- Go the **Profile Products**, appears on the left side of the screen.
- All the products assigned to the selected profile are listed on this page.

## 5. Manage Spartoo Product

The user can upload and also can edit the product information from the **Manage Products** page.

**Note:** If the mapped Magento category has products, only then those products are listed on the Product Manager page.

**On the Spartoo menu, Manage Product has following two sub-menus:**

- Upload Product
- Product Feeds

It appears as shown in the following figure:



## 5.1. Upload Product

*On the Product Manager page, the user can perform the following three tasks:*

- **Upload Product:** The user can upload the products that are listed on the Product Manager page, to the Spartoo website.
- **Edit Product Information:** Edit the information of the product that the user wants to upload on the Spartoo website.
- **Submit Actions:** The user can submit the respective action on the selected product before uploading it to the Spartoo website.

### *To upload product*

1. Go to **Magento Admin Panel**.
2. On the **Spartoo** menu, point to **Manage Product**, and then click **Upload Product**.  
The **Product Manager** page appears as shown in the following figure:

Manage Products																	
Page 1 of 1 pages   View 20 per page   Total 6 records found										Export to: CSV		Export		Reset Filter		Search	
Select All   Unselect All   Select Visible   Unselect Visible   1 items selected										Actions				Submit			
ID	Profile Id	Sku	Price	Name	Qty	Visibility	Status	Type	Spartoo product Status	Spartoo Feed Response	validate	Actions					
<input type="checkbox"/>	1	1	a1	\$55.00	mobile i	575	Catalog, Search	Enabled	Simple Product	NOT UPLOADED		VALID	Edit				
<input type="checkbox"/>	2	1	a2	\$33.00	tshirt	100	Catalog, Search	Enabled	Simple Product	NOT UPLOADED		NOT VALIDATED	Edit				
<input type="checkbox"/>	4	2	new	\$8.00	new girls tshirts	100	Catalog, Search	Enabled	Simple Product	NOT UPLOADED	RESPONSE	INVALID	Edit				
<input type="checkbox"/>	6	2	a5	\$8.00	new girls tshirts	200	Catalog, Search	Disabled	Simple Product	NOT UPLOADED	RESPONSE	INVALID	Edit				
<input type="checkbox"/>	7	2	ca1	\$55.00	newconfigurableproduct	0	Catalog, Search	Disabled	Configurable Product	NOT UPLOADED	RESPONSE	INVALID	Edit				

All the products associated with the mapped categories are listed.

3. Click the **Upload** link associated with the required product. The product is uploaded if it is already validated, and a success message appears.

### *To edit the product information*

1. Open the **Product Manager** page as shown in the above figure.

2. Click the **Edit** link associated with the required product.

The **Product Information** page appears as shown in the following figure:

The screenshot shows the 'Product Information' page for a product named 'mobile i (Default)'. On the left, a navigation menu lists various sections, with 'spartoo' highlighted by a red rectangular box. The main content area is titled 'General' and contains several input fields: 'Name' (filled with 'mobile i'), 'Manufacturer' (a dropdown menu), 'Description' (a text area containing 'new brand'), and 'Short Description' (a text area containing 'new mobile'). At the top right of the main content area, there are buttons for 'Back', 'Reset', 'Delete', 'Duplicate', 'Save', and 'Save and Continue Edit'. A 'Create New Attribute' button is also visible in the top right corner of the 'General' tab.

3. In the left navigation menu, click **Spartoo**.

The **Product Information** page appears as shown in the following figure:

The screenshot shows the 'Product Information' page for the same product, but now the 'spartoo' tab is selected in the main content area. The left navigation menu still has 'spartoo' highlighted. The 'spartoo' tab contains several specific fields: 'UPC for spartoo' (empty), 'spartoo Product Validation' (filled with 'valid'), 'spartoo Product Status' (filled with 'NotUploaded'), 'spartoo Profile Product' (filled with '1'), 'spartoo Status Reason' (filled with 'This product has not yet been activated: the photo is being processed'), and 'spartoo Feed Response' (empty). The same top navigation buttons are present.

4. Enter the values in the following fields of a simple product:

- **UPC for Spartoo** – Enter the UPC number of the Product
- **Spartoo Product Validation** – This attribute shows the status of the product
- **Spartoo Profile Product** – This attribute shows the profile number in which the product is assigned.
- **Spartoo Status Reason** – This attribute displays the reason for the inactive product during upload.
- **Spartoo Feed Response** – This attribute shows the response of the feed.

5. Click the **Save** button.

The product the saved and the success message appears, and the product is listed on the **Manage Products** page as shown in the following figure:

The product has been saved.

Manage Products Add Product

Page 1 of 1 pages | View 20 per page | Total 7 records found | [Notify Low Stock RSS](#) Reset Filter Search

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected Actions Submit

ID	Name	Type	Attrib. Set Name	SKU	Price	Qty	Visibility	Status	Action
7	newconfigurableproduct	Configurable Product	Default	ca1	\$55.00	0	Catalog, Search	Disabled	Edit
6	new girls tshirts	Simple Product	Default	a5	\$8.00	200	Catalog, Search	Disabled	Edit
5	new girls tshirts	Simple Product	Default	a4	\$8.00	0	Catalog, Search	Disabled	Edit
4	new girls tshirts	Simple Product	Default	new	\$8.00	100	Catalog, Search	Enabled	Edit
3	new girls tshirts	Simple Product	Default	a3	\$8.00	999	Catalog, Search	Enabled	Edit
2	tshirt	Simple Product	Default	a2	\$33.00	100	Catalog, Search	Enabled	Edit
1	mobile i	Simple Product	Default	a1	\$55.00	575	Catalog, Search	Enabled	Edit

## Actions on the Product Manager page

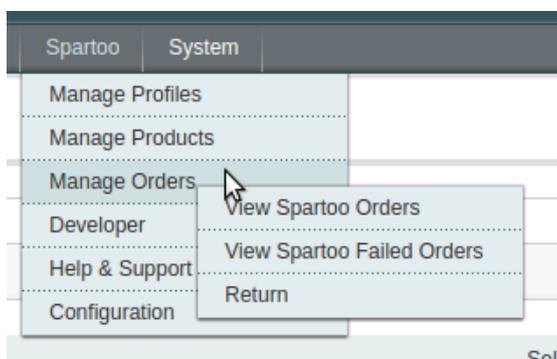
The user can submit the following actions on the selected product:

- **Validate Selected Product:** To validate the product before uploading it to the Spartoo website. It displays the corresponding validation error if any. If there is no error, it confirms that the product is ready to upload.
- **Selected Product Upload:** To upload the selected products on Spartoo at one time in a bulk.
- **Product Inventory:** To update the inventory of the selected product on Spartoo. Just Select the product and select the product inventory and click on the **Submit** button.

## 6. Spartoo Orders

On the Spartoo menu, Spartoo Orders has the following three sub-menus as shown in the following figure:

- View Spartoo Orders
- View Spartoo Failed Orders
- Return

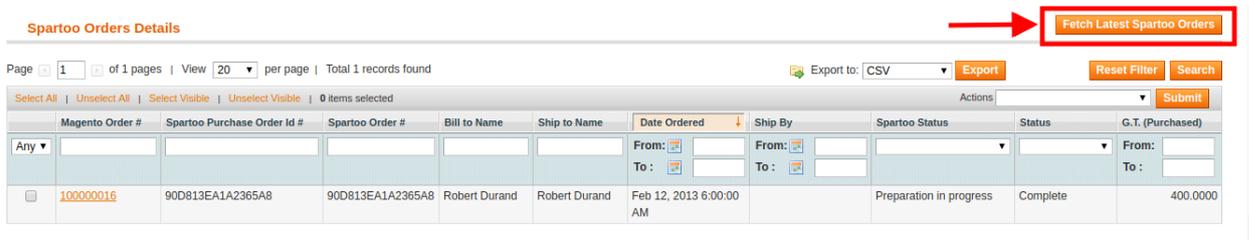


### 6.1. View Spartoo Orders

The user can fetch and view all the order details fetched from Spartoo.

### To view Spartoo Orders

1. Go to **Magento Admin Panel**.
2. On the **Spartoo** menu, point to **Spartoo Orders**, and then click **View Spartoo Orders**.  
The **Spartoo Orders Details** page appears as shown in the following figure:

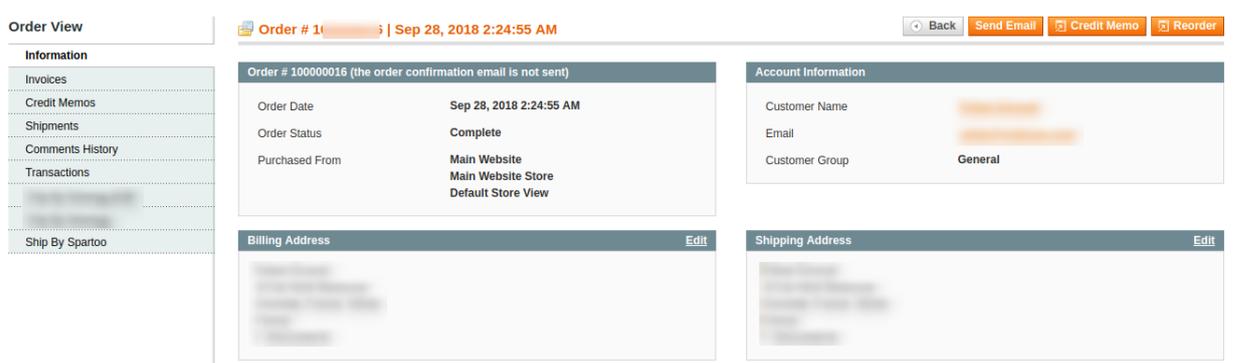


Magento Order #	Spartoo Purchase Order Id #	Spartoo Order #	Bill to Name	Ship to Name	Date Ordered	Ship By	Spartoo Status	Status	G.T. (Purchased)
1000000016	90D813EA1A2365A8	90D813EA1A2365A8	Robert Durand	Robert Durand	Feb 12, 2013 6:00:00 AM		Preparation in progress	Complete	400.0000

3. Click the **Fetch Latest Spartoo Orders** button.  
If the order is imported successfully then, a new record is found in the **Spartoo Order Details** table as shown in the above figure.

#### Notes:

- Orders are automatically imported through CRON in every 10 minutes.
  - If no Order is imported, then check the Failed order log on the **View Spartoo Failed Orders**
  - Order are auto-rejected on Spartoo in the following conditions:
    - When Spartoo Product SKU does not exist in Magento.
    - When Product is Out of Stock in Magento.
    - When a product is disabled in Magento.
4. In the **Magento Order#** column, click the link associated with the required order.  
The page appears as shown in the following figure:



Order View	Order # 1000000016   Sep 28, 2018 2:24:55 AM	Back	Send Email	Credit Memo	Reorder
<b>Information</b> Invoices Credit Memos Shipments Comments History Transactions Ship By Spartoo	<b>Order # 1000000016 (the order confirmation email is not sent)</b> Order Date: Sep 28, 2018 2:24:55 AM Order Status: Complete Purchased From: Main Website, Main Website Store, Default Store View	<b>Account Information</b> Customer Name: [Redacted] Email: [Redacted] Customer Group: General			
	<b>Billing Address</b> <a href="#">Edit</a>	<b>Shipping Address</b> <a href="#">Edit</a>			

5. In the left navigation menu, click **Ship By Spartoo**.  
The page appears as shown in the following figure:

**Order View** Order # 100000016 | Sep 28, 2018 2:24:55 AM Back Send Email Credit Memo Reorder

**Information**  
 Invoices  
 Credit Memos  
 Shipments  
 Comments History  
 Transactions  
 Ship By Newegg  
 Ship By Newegg B2B  
 Ship By Spartoo

**Shipment Info**

Order Id on Spartoo.com: 90D813EA1A2365A8  
 Order Placed on Spartoo.com: Tuesday, February 12th 2013 at 2:00pm  
 Tracking Number\*

Product Sku	Quantity Ordered
AAAAAA	2

- Under **Shipment Info**, enter the corresponding values in the following fields:
  - In the **Tracking Number** box, enter the tracking number.
  - Click the **Submit Shipment** button.

#### Notes :

- Order **Shipment** is sent to Spartoo.
- Order **Invoice** and **Shipment** is created automatically in Magento.
- Order **Status** changes to **Complete** on Spartoo.
- The **status** of order changes to **Completed** on Magento.

## 6.2. View Spartoo Failed Orders

The users can view the list of failed Spartoo orders on the Failed Spartoo Orders Import Log page.

#### Orders cannot be imported from Spartoo due to the following conditions:

- If any product in the Spartoo Order is Out of Stock in Magento.
- If any product in the Spartoo Order is disabled in Magento.
- If any Product does not exist in Magento or is deleted from Magento after uploading on Spartoo.
- If the selected Payment Method in Spartoo System Configuration Setting is not available in Magento.

#### To view, Spartoo failed orders

- Go to **Magento Admin Panel**.
- On the **Spartoo** menu, point to **Spartoo Orders**, and then click **View Spartoo Failed Orders**.  
 The **Failed Spartoo Orders Import Log** page appears as shown in the following figure:

**Failed Spartoo Orders Import Log** Truncate Failed Orders

Page 1 of 1 pages | View 20 per page | Total 1 records found Reset Filter Search

Select Visible | Unselect Visible | 0 items selected Actions Submit

ID	Purchase order ID	Reference Number	Reason to failed	Order Data
1	90D813EA1A2365A855	90D813EA1A2365A855	10-10-18 02:01:23 - AAAAAA	{ "orders_id": "90D813EA1A2365A855", "customers": { "customers_firstname": "Robert", "customers_lastname": "Durand", "customers_company": "Spartoo", "Etage": "customers_city": "Grenoble", "customers_postcode": "38100", "customers_state": null, "customers_country": "France", "customers_telephone": "0612 ("relay_id": "1505", "relay_type": "kiala", "relay_name": "(NP)LE PAPHYRUS", "relay_address": "Boulevard Gambetta", "relay_city": "Grenoble", "relay_postcode Barbusse", "delivery_street_address": "16 rue Henri Barbusse", "delivery_city": "Grenoble", "delivery_postcode": "38100", "delivery_state": null, "delivery_cou bancaire", "payment_price": "0", "order_total": "400.0000", "orders_status_name": "Commande Vu00e9rifiu00e9e", "orders_status_id": "11", "date_purchase ("products_reference": "ABCD", "products_name": "IphoneBlouson en cuir Survivor ("products_qty": "2", "products_spartoo": "123456", "products_manufacturers": "Appel", "products_size": "Unique", "products_size_reference": "AAAAA

This page displays the failed orders with the order id and the reason for the failure.

## 6.3. Return

If a front-end user returns the product or order directly to the merchant without the involvement of spartoo.com, then the merchant has to send a request on spartoo.com for completing this type of return.

### To create a new return

1. Go to **Magento Admin Panel**.
2. On the **Spartoo** menu, point to **Spartoo Orders**, and then click **Return**.  
The **Return Management** page appears as shown in the following figure:

ID	Return ID	Purchase Order #	Return Status	Return Reason	Action
4	EEAJBCC	90D813EA1A2365A8	Refused	Problem with the size	<a href="#">Create return</a>

3. Click the **Create Fetch Return** button.  
The page appears as shown in the above figure:
4. In this grid, click on **create return** icon
5. Under **Return Information**, the page will be displayed as given in the following figure.

6. The **Return Id** and **Spartoo Order Id** will be displayed filled in the textbox.
7. In the **Return Status**
  - a. Select **accept**, if the return is accepted.
  - b. Select **refuse**, if the return is not accepted.
8. Click the **Submit Return** button.

## 7. Product Feeds

After uploading the product on Spartoo or after updating the product inventory or the product price, the user can check the status of the feed from the Spartoo Feed Details page.

### To view product feeds status

1. Go to **Magento Admin Panel**.
2. On the **Spartoo** menu, point to **Developer**, and then click **Product Feeds** as given in the following figure.



The Spartoo feed Details page appears as shown in the following figure:

**Spartoo Feed Details** Truncate

Page 1 of 1 pages | View 20 per page | Total 9 records found Reset Filter Search

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected Actions Submit

	Id #	Feed Type	Items Received	Items Succeeded	Items Failed	Feed Date	Actions	Feed Errors
<input type="checkbox"/>	9	Item	3	0	3	10-10-18 06:59:40		3 ERROR(S)
<input type="checkbox"/>	8	Item	3	0	3	10-10-18 06:58:45		3 ERROR(S)
<input type="checkbox"/>	7	Item	3	0	3	10-10-18 06:56:51		3 ERROR(S)
<input type="checkbox"/>	6	Item	3	0	3	10-10-18 06:55:54		3 ERROR(S)
<input type="checkbox"/>	5	Item	3	0	3	10-10-18 06:53:51		3 ERROR(S)
<input type="checkbox"/>	4	Item	2	0	2	10-10-18 06:53:07		2 ERROR(S)
<input type="checkbox"/>	3	Item	3	0	3	10-10-18 06:34:56		3 ERROR(S)
<input type="checkbox"/>	2	Item	3	0	3	10-10-18 06:27:07		3 ERROR(S)
<input type="checkbox"/>	1	Item	3	0	3	10-10-18 06:13:10		3 ERROR(S)

3. Do the required one from the following tasks:

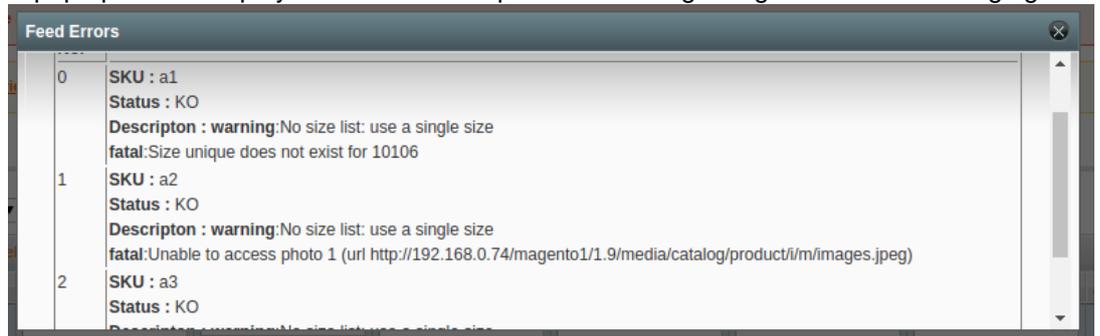
- To delete the feed, select the checkbox associated with the product and submit the **Delete Feed** action.

- To view the product feed error, click the **Error**



button.

- A pop up will be displayed with the description of the image as given in the following figure.

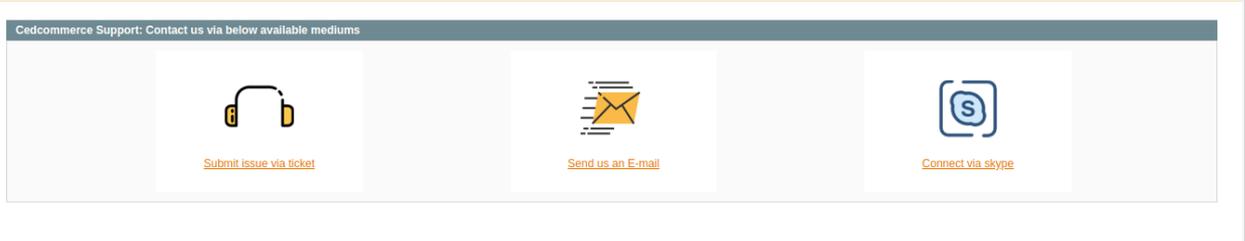


## 8. Knowledge Base

This page displays a knowledge base link to view and understand the working of the extension properly and get the clarifications on -Magento Integration.

**To view the Spartoo help and support**

1. Go to Magento Admin Panel.
2. On the **Spartoo** menu, click **Help and Support**  
The page appears as shown in the following figure:



**On this page of the Admin panel, the following links are available:**

- Submit issue via ticket** – Seller can submit the ticket to resolve the issue.
- Send us an E-mail** – Seller can send the mail to CedCommerce.
- Connect via Skype** – Seller can connect via Skype directly with the development team.